

ELDER VOICE

SCOTTISH CHARITY NO. SC051528

REPORT & FINANCIAL STATEMENTS

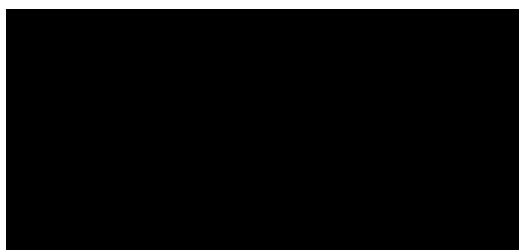
For The

YEAR ENDED 31ST MARCH 2025



ELDER VOICE

Connecting People In The Community

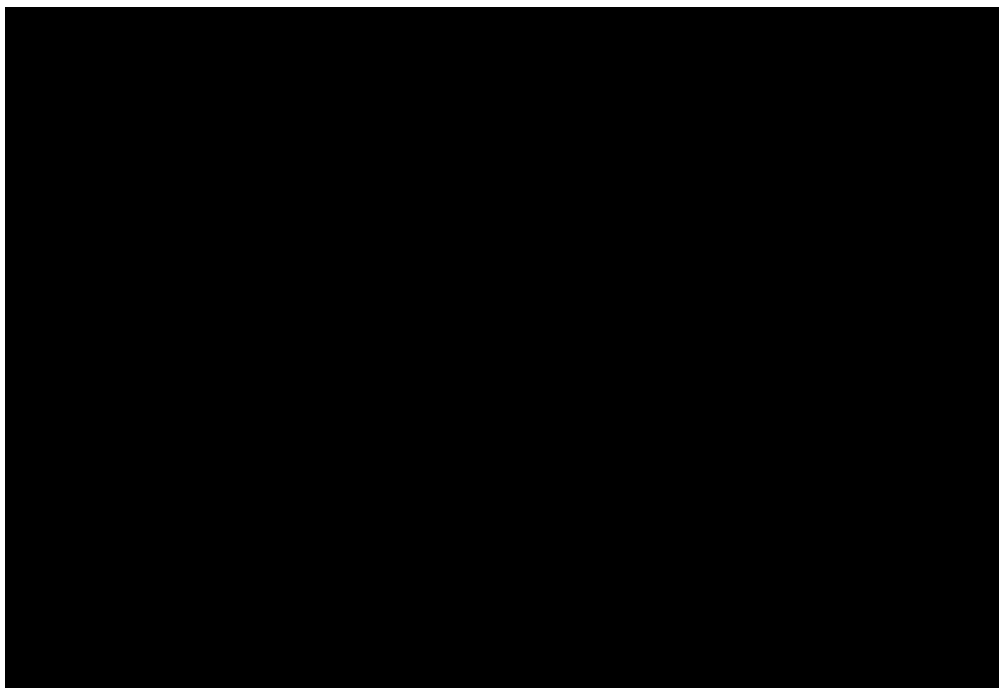


www.eldervoice.org.uk

**Trustees Annual Report
For Year to 31st March 2025**

Charity Name: Elder Voice (Strathmore & The Glens)

Charity Number: SC051528



Bankers: Bank of Scotland

The Trustees have pleasure in presenting their report for the year ended 31st March 2025.

It has been another excellent extremely busy year for the charity in connecting older people through our transport service which has grown tremendously and is a valued service within the communities in and around Eastern Perthshire for people with disabilities or mobility challenges being able to access the services that matter to them and in particular medical appointments. There has also been a great demand for socialising in keeping groups supported to connect, such as groups in Coupar Angus and Blairgowrie together with social outings. More emphasis has been placed on wheelchair users to have better connections to socialising as well as improved access to medical appointments and support groups. 99% of the charity's client base have mobility challenges and cannot access public transport due to age, frailty, ill health, mobility and a range of other issues. The service is very much essential in an environment with a high aged population.

The charity receives nothing but praise from the people it supports. Without such a service in rural Perthshire older people would be faced with very high taxi travel costs in getting to where they need to be or face further isolation due to the barriers they face.

Objectives and Activities

The charity's main objectives in providing services for older people (with mobility challenges and disabilities) is to break down barriers, address inequalities and connect them in the community and ensure that everyone has an opportunity to connect to what matters to them irrespective of their disability. It is shaped and led by the community to bring about benefits and change in helping them live independently in their own homes for longer by providing the services to match that need.

- Maximise on services to match the needs of older people
- Maximise accessibility for disabled people/mobility challenges
- Maximise connectedness
- Address inequalities
- Address Mental Health, Depression and Anxiety
- Address Social Isolation and Loneliness
- Provide sustainable transport options addressing inequalities and barriers
- Provide transport for essential medical appointments for well-being and ensuring NHS appointments are met.
- Advancing on community development around older people services and the community
- Addressing malnutrition and Eat Healthy to Age Healthy
- Embedding the charity into the community
- Embracing the challenges in reducing carbon emissions and planning/implementing sustainable travel options
- Reducing carbon emissions with electric vehicle fleet
- Embracing the Cost of Living Crisis

Core Activities

- Community Transport Services
- Providing Accessible Wheelchair Community Transport
- Shopping Service
- Socialising/Digital Inclusion for older people
- Connecting through social outings and food sharing
- Communication
- Increasing Outings/Events in addressing isolation/loneliness
- Embracing sustainable transport options
- Working in collaboration with NHS/Social Care Partnership and other agencies

The charity is aware that there is still much to be done to address the inequalities that disabled people face and to provide more inclusive opportunities around socialising for the disabled encouraging more people to get out and try new or existing opportunities.

Our Volunteers

We take this opportunity to thank our volunteers whose unwavering commitment to supporting others is truly inspiring. You have gone above and beyond to ensure that individuals have the support they need to attend medical appointments, social activities, social group outings, befriending, shopping and home support. Your efforts are the backbone of everything we do and we are profoundly grateful for all that you bring to the charity Elder Voice Voluntary Organisation. Thank you for your continued partnership and shared vision in assisting people to live the life they want.

Another year is a testament to the power of volunteering, collaboration, compassion and community spirit, and it is thanks to your dedication and resilience that we have been able to make a real difference to the lives of so many older people in Eastern Perthshire.

We have faced challenges together, embraced opportunities, and built a stronger connection that benefits older people and we are doing more now to address the inequalities of disabled persons, many who say that without our help would not be able to overcome the difficulties in simply 'getting out'. Your volunteering has been invaluable to driving forward our shared goals and creating a more inclusive and supportive community. We receive nothing more than praise about the services we provide and the kindest and dedication of the volunteers. The service runs quietly but is appreciated by the disabled and those who face the challenges of getting out and about.

Community Transport Services

This extremely busy project is growing from strength to strength providing a robust voluntary transport service connecting people to medical appointments, ensuring that NHS appointments are being met and connecting socially.

We have over 750 clients, and 99% of these are supported for their transport needs in the community and is backed by a pool of volunteer drivers who give up their time to help those who are unable to use public transport. This project initially derived from a Charette held in 2015 where the community expressed a need for transport options for older people who could not access public transport. Elder Voice acted on this unmet need and it is proving an invaluable asset as part of the Perth and Kinross Development Plan. It is an essential service for older people – without which there is no easy option to get to medical appointments particularly with age related mobility issues, wheelchair users and living with mobility challenges.

Our disabled vehicles and drivers have driven forward the need and accessibility for disabled people in providing specialised wheelchair accessible vehicles to match their needs and ensuring that they are given the same service for medical appointments and connecting socially with dignity comfort and equality.

In Blairgowrie, it was agreed in early 2025 to discontinue the Taxi Voucher Scheme. Our vehicle fleet provides a variety of options for outings, wheelchair accessibility (a vital support for wheelchair users) and the service users are from areas such as Coupar Angus and surrounding areas. The charity supports a number of groups in Coupar Angus for weekly/monthly and outings and is widely used by older people for their medical appointments. We cover a wide area around Kettins, Guildtown, Balbeggie, Burrelton etc and everyone is so appreciative of the service.

In 2024 the charity increased its vehicle fleet with an electric vehicle as part of a planned process addressing climate change and Net Zero emissions. We aim to be as inclusive as possible particularly for wheelchair users who are at a huge disadvantage with barriers accessing transport. The charity provides a Transport to Good Health & Wellbeing service.

Community Transport also supports other local groups to help them keep connected with socialising. The service is well embedded in the community covering Eastern Perthshire.

Shopping Service

The shopping service continues to thrive providing a service for people who can no longer manage their own shopping. It provides a friendly face, a weekly chat and a connectedness to the charity and our volunteers.

This links in with Eat Healthy to Age Healthy and Malnutrition in Older People. There are development plans to extend this service in the community to address a need identified on feedback from our client base – undertaken by survey.

Befriending/Telephone Befriending

Telephone Befriending and one to one Befriending is provided for people who are unable to leave their homes, have little or no family, or recovering from illness.

Social Clubs

Bringing people together to enjoy camaraderie, knitting, natter, whist, pool, exercising, arts & crafts and lunches. Projects address mental health and well-being and social isolation and loneliness.

Rattray Hall Community Hub

Extensive renovations took place over the year to turn an old building into a community asset for the benefit of the local community. With a lot of hard work and dedication this Community Hub is developing well and integrated into the community for a range of activities from youths to the elderly. New disabled toilets were installed together with increasing the number of toilets available. The old staging was removed and new kitchen formed and the overall facility is welcoming and has good potential for the long term future. The Ericht /Keathbank Rooms provide a unique facility for a range of activities. Enhancements on the building will continue.

Risks

Review of Risk, the Management Committee exercise control over the organisation through regular meetings. Regular reports on activities and finances enabling the Management Committee to mitigate exposure to major risks ensuring compliance with Policies and Procedures.

Elder Voice (Strathmore & The Glens)

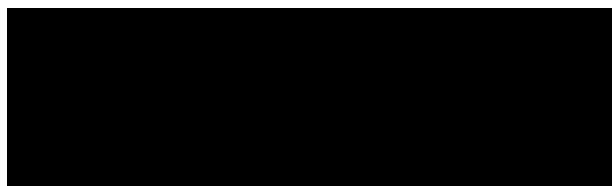
Income & Expenditure

2024-25	Income		2023-24	Income
Core Cost	37286.29		Core Cost	56445.23
			ISL Income	3990.21
			Projects	1156.21
Transport/Donations	29353.17		Transport	10546.85
			Donations	369.41
Capital	35849.94		Grants	79135.00
			Social Clubs	22933.13
Total Income	102489.40		Total Income	174576.04
C/Fwd bal	3979.43		C/Fwd bal	24071.26
	106468.83			198647.30

2024-25	Expenditure		2023-24	Expenditure
Core Cost	36951.70		Core Cost	47301.28
			ISL	4912.50
			Projects	6967.71
Transport	28476.66		Transport	24434.47
			Social Clubs	21889.75
Capital (Building)	35849.94		Capital (Vehicles)	89162.16
Total	101278.30			194667.87
End of year balance	5190.53			3979.43

Reserve No.2 Account £9,200

The accounts of Elder Voice (Strathmore & The Glens) were approved by the Management Committee on 18th December 2025 and were signed on behalf OF Elder Voice (Strathmore & The Glens) by



Chair

Independent Examiner's Report to the Trustees of Elder Voice

Independent Examiner's Report to the Trustees of Elder Voice

I report on the accounts of the charity for the year ended 31 March 2025 which are set out on page 5

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts in accordance with the terms of the Charities and Trustee Investment (Scotland) Act 2005 and the Charities

Accounts (Scotland) Regulations 2006 (as amended). The charity trustees consider that the audit requirement of Regulation 10(1) (d) of the 2006 Accounts Regulations does not apply. It is my responsibility to examine the accounts as required under section 44(1) (c) of the Act and to state whether particular matters have come to my attention.

Basis of independent examiner's statement

My examination is carried out in accordance with Regulation 11 of the 2006 Accounts Regulations. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts and seeks explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently I do not express an audit opinion on the view given by the accounts.

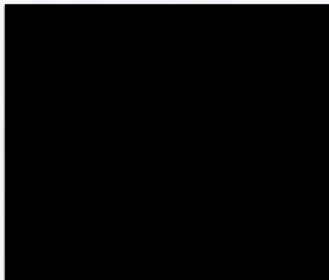
Independent examiner's statement

In the course of my examination, no matter has come to my attention

1. which gives me reasonable cause to believe that in any material respect the requirements:
 - to keep accounting records in accordance with Section 44(1) (a) of the 2005 Act and Regulation 4 of the 2006 Accounts Regulations
 - to prepare accounts which accord with the accounting records and comply with Regulation 9 of the 2006 Accounts Regulations

have not been met, or

2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.



30th December 2025