



Glasgow's No1 Baby & Family Support Service

(Charity Number SC047779)

Annual Report & Financial Statement

Year to 31st July 2025

Glasgow's No1 Baby & Family Support Service

(Charity Number SC047779)

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Glasgow's No1 Baby & Family Support Service

(Charity Number SC047779)

Financial Review Progress Report:

August 2024– Jul2025

During this reporting period, the charity has continued to experience a sustained and significant increase in demand for its services. Referral numbers have risen steadily year on year, with partner agencies across health, education, housing and social work continuing to rely on the organisation as a first point of support for individuals and families experiencing hardship.

In particular, demand for larger household items has reached its highest level to date. Requests for furniture and electrical goods have increased substantially, reflecting a growing number of households presenting with little to no essential items, often linked to homelessness, tenancy changes, or financial crisis. Meeting this level of need continues to place considerable pressure on available stock, storage capacity, and delivery resources.

The charity's annual Christmas campaign in 2024 once again supported over 2,000 children across Glasgow and surrounding areas. While this achievement reflects the scale and impact of the organisation's work, it also highlighted the increasing operational challenges associated with delivering a campaign of this size. Following careful consideration, the Board of Trustees and I agreed that the 2024 campaign would be the final Christmas campaign delivered in its current format, due to limitations in stock availability, volunteer capacity, and overall organisational resources.

The charity remains committed to supporting families during the festive period; however, alternative approaches are currently under consideration. Any future provision will be designed to ensure sustainability while continuing to meet the needs of the communities served.

Overall, the organisation continues to adapt to rising demand while maintaining its core mission of providing essential support to those most in need.

Audrey Dempsey BEM

Founder / Service Ops Manager

Structure, Governance and Management

Constitution

The charity is a Scottish Charitable Organisation (SCIO). It was registered in 2019 in its current legal form on 10th September 2017. The charity was previously an unincorporated association but changed to its legal form of SCIO. The assets of the incorporated association were transferred to SCIO on the 16 of September 2017. It has a single tier structure and as such the trustees are members of the charity.

Appointment of Trustees

The board may at any time appoint any person to be a charity trustee by way of resolution passed by a majority vote at a board meeting. Trustees are chosen at the Annual General Meeting which was held in June 2024. There must be a minimum of 3 and a maximum of 7 trustees.

Glasgow's No1 Baby and Family Support Service SCIO (Charity Number SC047779)

Objectives and Activities

Charitable Purposes

To Provide relief to families in poverty and in crisis by the storage and distribution of clothing, toys and other household goods that may be needed. To help people in working poverty who may not meet the criteria for other agencies.

Activities

We collect donations from the public and redistribute them to people in need with West Central Scotland predominately Glasgow. We have stringent quality control to ensure that all goods given out are in good condition. We help all ages from babies to pensioners.

We accept self-referrals and professional referrals. Self-referrals are followed by a home visit to assess client's needs. Only essential details are collected, and no details are passed to other organisations. Professional referrals do not require home visits as the professional referrer has carried out necessary checks prior to approaching the charity.

Reserves Policy

The Trustees' policy is to have £2000 in reserve which will meet running costs and cover any unexpected expenditure. This figure will continue to be checked periodically.

Glasgow's No1 Baby and Family Support Service

SCIO (Charity Number SC047779)

Achievement and Performance

Notes to the accounting period 31st July 2025

- 1) Basis of Accounting These accounts have been prepared on the receipts and payments basis in accordance with the Charities and Trustee Investment (Scotland) Act 2005, and the Charities Accounts (Scotland) Regulation 2006 (as amended)
- 2) Nature and purpose of funds Unrestricted funds are those that may be used at the discretion of the trustees following aims of the charity. The Trustees keep a single unrestricted fund for the day to day running of the charity. Restricted funds may only be used for specific purposes. Restrictions arise when specified by the donor or when funds are raised for specific purposes. Related Party truncations the charity's insurance policy includes Trustee Indemnity insurance for all its Trustees. No other remuneration was to be paid to the Trustees or connected persons during the year.
- 3) Depreciation of Assets Depreciation has been calculated on the straight-line basis as follows:

Motor Vehicle 25%

Office Equipment 33.33%

Storage Equipment 33.33% 33.33%

Glasgow's No1 Baby and Family Support Service

SCIO (Charity Number SC047779)

Income period ending 31st July 2025

Income	2024/2025	2023/2024
Restricted Donations	£12,000.00	£37001.95
Unrestricted Donations	£39,108.30	£1514
Personal Donations	£	£0
Other Refund	£144.09	£8.50
Electricity Refund	£	£0
Salary	£	£3269.95
Van	£	£59305
Total	£51252.39	£101099.40

Signed on behalf of the Trustees Name

Carol Ann H. Gork. Date 20/04/2026

Glasgow's No1 Baby and Family Support Service

SCIO (Charity Number SC047779)

Expenditure period ending 31st July 2025

Expenditure	2024/2025	2023/2024
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Insurance	£1636.72	£1030.86
Heat & Light	£7932.00	£9928.76
Security	£454.40	£403.20
Post, Print, Stationery	£0	£0
Telephone & IT	£1339.40	£1099.64
Christmas Appeal	£4732.00	£0
Seasonal Appeal	£0	£0
Service Users Clothing	£0	£9059.20
Wages & NI	£31,083.06	£44323.00
Sundry Expenses	£250.00	£0
Cleaning	£0	£0
Entertainment/Volunteer Expenses	£0	£370.70
Canteen	£0	£0
Fuel and Van Expenses	£1781.27	£1660.99
Subscriptions	£747.22	£365.64
HMRC/PAYE	£4923.33	£2374.05
Professional Fees	£662.20	£926.10
Office Equipment	£898.50	
Blank	£211.91	£2202.20
Pension	£1474.20	£1474.20
GCC	£30	£175
Total	£58156.21	£74693.54

Signed on behalf of the Trustees Name

 Carol Ann Mc Gork Date 20/04/2026

Glasgow's No1 Baby and Family Support Service

SCIO (Charity Number SC047779)

Statement of Balance as of 31 July 2025

	Period Ending 31 July 2025	Period Ending 31 July 2024
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Opening Balance for the period	£102879.03	£76617.28
Surplus/Deficit for the period	£-6903.82	£24405.86
Total	£95975.21	£103023.12
Bank Accounts	£95975.21	£103023.12
	£30000	£30000
Other Assets		
Opening Balance		
Office Equipment	£42.67	£64
Storage Equipment	£0	£0
CCTV	£88	£132
Racking	£0	£0
Laptop	£0	£0
Steel Hut	£308.67	£463
Van	£554.06	£738,75
New Electric Van	£31671.56	£42228.75
Closing Balance	£32664.96	£43626.50

Signed on behalf of the Trustees Name *Carol Ann H. Gork*

Date 20/04/2026

Glasgow's No1 Baby and Family Support Service SCIO (Charity Number SC04

Trustees Annual Report

For the period ending 31 July 2025

The Trustees have pleasure in presenting their report together with the financial statements for the period 31 July 2025

Reference and Administrative information

Charity Name	Glasgow's No1 Baby & Family Support Service
Charity Number	SC047779
Charity Address	261 Forge Street, G21 2AR

Current Trustees

Carol Ann McGurk	Chairperson
Laura Campbell	Secretary
Angela Gray	
Allen McGregor	
Rhona Boyle	
Colin McInnes	Accounts

Declaration

The trustees declared that they have approved the Trustees' Report

Signed on behalf of the Trustees

Signed on behalf of the Trustees

Carol Ann McGurk

C. McInnes

Glasgow's No1 Baby & Family Support Service
(Charity Number SC047779)

Structure, Governance and Management

Constitution

Glasgow's No1 Baby and Family Support Service

SCIO (Charity Number SC047779)

Name *Carol Ann McGuck.*

Date 20/04/2026

Name *C. McInnes*

Date 20/04/2026



Glasgow's No1 Baby and Family Support Service

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