

Glasgow's No.1 Baby & Family Support Service

Scotland · Charity number SC047779

Details

Status Active

Legal form SCIO (Scottish Charitable Incorporated Organisation)

Registered 2017-09-27

Register [View on the OSCR register](#)

Contact

Address 261 Forge Street
Germiston
Glasgow
G21 2AR

Website gn1bfss.com

Activities

Activities: 'It carries out activities or services itself'

Purposes: 'the prevention or relief of poverty', 'the relief of those in need by reason of age, ill-health, disability, financial hardship or other disadvantage'

What the charity does: We provide basic daily essentials to enable beneficiaries to meet their basic daily needs. The goods provide range from clothing, shoes, furniture and electricals, household textiles, personal care and disability goods, to name but a few. We support people aged birth to pension from all nationalities who are in financial hardship or poverty. We also support and advocate for people in-work poverty who do not qualify for any governmental support

Beneficiaries: 'Children or young people', 'Older People', 'People with disabilities or health problems', 'People with a particular ethnic or racial origin', 'Other defined groups', 'No specific group, or for the benefit of the community', 'Other charities or voluntary bodies'

Objectives: The relief of those in need by the storage and distribution of clothing, toys and other goods to families in poverty or in need. and if the service cannot meet the needs of the client they will signpost a suitable service who can, and refer the client on.

Geography

- **Main operating location:** Glasgow City
- **Geographical spread:** Wider, but within one local authority area

Finances

Period end	Income	Expenditure	Assets	Employees
2025-07-31	£51,252	£58,156	-	2
2024-07-31	£101,099	£74,693	-	2
2023-07-31	£53,441	£129,980	-	2
2022-07-31	£82,598	£66,349	-	2
2021-07-31	£166,907	£108,021	-	3

Accounts



Glasgow's No1 Baby & Family Support Service

(Charity Number SC047779)

Annual Report & Financial Statement

Year to 31st July 2025

Glasgow's No1 Baby & Family Support Service

(Charity Number SC047779)

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Statement of Receipts and Payments

Statement of Balances

Notes to Accounts

Independent Examiners Report

Glasgow's No1 Baby & Family Support Service

(Charity Number SC047779)

Financial Review Progress Report:

August 2024– Jul2025

During this reporting period, the charity has continued to experience a sustained and significant increase in demand for its services. Referral numbers have risen steadily year on year, with partner agencies across health, education, housing and social work continuing to rely on the organisation as a first point of support for individuals and families experiencing hardship.

In particular, demand for larger household items has reached its highest level to date. Requests for furniture and electrical goods have increased substantially, reflecting a growing number of households presenting with little to no essential items, often linked to homelessness, tenancy changes, or financial crisis. Meeting this level of need continues to place considerable pressure on available stock, storage capacity, and delivery resources.

The charity's annual Christmas campaign in 2024 once again supported over 2,000 children across Glasgow and surrounding areas. While this achievement reflects the scale and impact of the organisation's work, it also highlighted the increasing operational challenges associated with delivering a campaign of this size. Following careful consideration, the Board of Trustees and I agreed that the 2024 campaign would be the final Christmas campaign delivered in its current format, due to limitations in stock availability, volunteer capacity, and overall organisational resources.

The charity remains committed to supporting families during the festive period; however, alternative approaches are currently under consideration. Any future provision will be designed to ensure sustainability while continuing to meet the needs of the communities served.

Overall, the organisation continues to adapt to rising demand while maintaining its core mission of providing essential support to those most in need.

Audrey Dempsey BEM

Founder / Service Ops Manager

Structure, Governance and Management

Constitution

The charity is a Scottish Charitable Organisation (SCIO). It was registered in 2019 in its current legal form on 10th September 2017. The charity was previously an unincorporated association but changed to its legal form of SCIO. The assets of the incorporated association were transferred to SCIO on the 16 of September 2017. It has a single tier structure and as such the trustees are members of the charity.

Appointment of Trustees

The board may at any time appoint any person to be a charity trustee by way of resolution passed by a majority vote at a board meeting. Trustees are chosen at the Annual General Meeting which was held in June 2024. There must be a minimum of 3 and a maximum of 7 trustees.

Glasgow's No1 Baby and Family Support Service SCIO (Charity Number SC047779)

Objectives and Activities

Charitable Purposes

To Provide relief to families in poverty and in crisis by the storage and distribution of clothing, toys and other household goods that may be needed. To help people in working poverty who may not meet the criteria for other agencies.

Activities

We collect donations from the public and redistribute them to people in need with West Central Scotland predominately Glasgow. We have stringent quality control to ensure that all goods given out are in good condition. We help all ages from babies to pensioners.

We accept self-referrals and professional referrals. Self-referrals are followed by a home visit to assess client's needs. Only essential details are collected, and no details are passed to other organisations. Professional referrals do not require home visits as the professional referrer has carried out necessary checks prior to approaching the charity.

Reserves Policy

The Trustees' policy is to have £2000 in reserve which will meet running costs and cover any unexpected expenditure. This figure will continue to be checked periodically.

Glasgow's No1 Baby and Family Support Service

SCIO (Charity Number SC047779)

Achievement and Performance

Notes to the accounting period 31st July 2025

- 1) Basis of Accounting These accounts have been prepared on the receipts and payments basis in accordance with the Charities and Trustee Investment (Scotland) Act 2005, and the Charities Accounts (Scotland) Regulation 2006 (as amended)
- 2) Nature and purpose of funds Unrestricted funds are those that may be used at the discretion of the trustees following aims of the charity. The Trustees keep a single unrestricted fund for the day to day running of the charity. Restricted funds may only be used for specific purposes. Restrictions arise when specified by the donor or when funds are raised for specific purposes. Related Party truncations the charity's insurance policy includes Trustee Indemnity insurance for all its Trustees. No other remuneration was to be paid to the Trustees or connected persons during the year.
- 3) Depreciation of Assets Depreciation has been calculated on the straight-line basis as follows:

Motor Vehicle 25%

Office Equipment 33.33%

Storage Equipment 33.33% 33.33%

Glasgow's No1 Baby and Family Support Service

SCIO (Charity Number SC047779)

Income period ending 31st July 2025

Income	2024/2025	2023/2024
Restricted Donations	£12,000.00	£37001.95
Unrestricted Donations	£39,108.30	£1514
Personal Donations	£	£0
Other Refund	£144.09	£8.50
Electricity Refund	£	£0
Salary	£	£3269.95
Van	£	£59305
Total	£51252.39	£101099.40

Signed on behalf of the Trustees Name

Carol Ann H. Gork. Date 20/04/2026

Glasgow's No1 Baby and Family Support Service

SCIO (Charity Number SC047779)

Expenditure period ending 31st July 2025

Expenditure	2024/2025	2023/2024
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Insurance	£1636.72	£1030.86
Heat & Light	£7932.00	£9928.76
Security	£454.40	£403.20
Post, Print, Stationery	£0	£0
Telephone & IT	£1339.40	£1099.64
Christmas Appeal	£4732.00	£0
Seasonal Appeal	£0	£0
Service Users Clothing	£0	£9059.20
Wages & NI	£31,083.06	£44323.00
Sundry Expenses	£250.00	£0
Cleaning	£0	£0
Entertainment/Volunteer Expenses	£0	£370.70
Canteen	£0	£0
Fuel and Van Expenses	£1781.27	£1660.99
Subscriptions	£747.22	£365.64
HMRC/PAYE	£4923.33	£2374.05
Professional Fees	£662.20	£926.10
Office Equipment	£898.50	
Blank	£211.91	£2202.20
Pension	£1474.20	£1474.20
GCC	£30	£175
Total	£58156.21	£74693.54

Signed on behalf of the Trustees Name

Carol Ann Mc Gork Date 20/04/2026

Glasgow's No1 Baby and Family Support Service

SCIO (Charity Number SC047779)

Statement of Balance as of 31 July 2025

	Period Ending 31 July 2025	Period Ending 31 July 2024
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Opening Balance for the period	£102879.03	£76617.28
Surplus/Deficit for the period	£-6903.82	£24405.86
Total	£95975.21	£103023.12
Bank Accounts	£95975.21	£103023.12
	£30000	£30000
Other Assets		
Opening Balance		
Office Equipment	£42.67	£64
Storage Equipment	£0	£0
CCTV	£88	£132
Racking	£0	£0
Laptop	£0	£0
Steel Hut	£308.67	£463
Van	£554.06	£738,75
New Electric Van	£31671.56	£42228.75
Closing Balance	£32664.96	£43626.50

Signed on behalf of the Trustees Name *Carol Ann H. Gork*

Date 20/04/2026

Glasgow's No1 Baby and Family Support Service SCIO (Charity Number SC04

Trustees Annual Report

For the period ending 31 July 2025

The Trustees have pleasure in presenting their report together with the financial statements for the period 31 July 2025

Reference and Administrative information

Charity Name	Glasgow's No1 Baby & Family Support Service
Charity Number	SC047779
Charity Address	261 Forge Street, G21 2AR

Current Trustees

Carol Ann McGurk	Chairperson
Laura Campbell	Secretary
Angela Gray	
Allen McGregor	
Rhona Boyle	
Colin McInnes	Accounts

Declaration

The trustees declared that they have approved the Trustees' Report

Signed on behalf of the Trustees

Signed on behalf of the Trustees

Carol Ann McGurk

C. McInnes

Glasgow's No1 Baby & Family Support Service

(Charity Number SC047779)

Structure, Governance and Management

Constitution

Glasgow's No1 Baby and Family Support Service

SCIO (Charity Number SC047779)

Name *Carol Ann McGuck*

Date 20/04/2026

Name *C. McInnes*

Date 20/04/2026



Glasgow's No1 Baby and Family Support Service

SCIO (Charity Number SC047779)

Accounts



Glasgow's No1 Baby & Family Support Service

(Charity Number SC047779)

Annual Report & Financial Statement

Year to 31st July 2024

Glasgow's No1 Baby & Family Support Service

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Glasgow's No1 Baby & Family Support Service

(Charity Number SC047779)

Financial Review Progress Report:

August 2023– Jul2024

By [REDACTED]: Founder/Service Manager

Our Charity has experienced significant growth over the past year, expanding our services to provide furniture on a larger scale than ever before. This expansion has enabled us to reach more individuals and families in need, ensuring that they have access to essential household items. In addition to our furniture provision, we have introduced a range of new support services, including mentoring, counselling, and recovery support. These additions reflect our ongoing commitment to holistic care, addressing not only material needs but also emotional and psychological well-being.

As part of our expansion efforts, we had planned to move to new premises that would better accommodate our increasing operations. Unfortunately, these plans fell through due to severe vandalism, which left the premises damaged beyond repair. Despite this setback, our search for suitable premises continues, as we remain dedicated to securing a space that will allow us to meet the growing demand for our services.

Our commitment to sustainability and net zero remains a core aspect of our mission. Recycling is carried out on a large scale, with the total value of goods recycled and redistributed to service users now nearing £4 million. This milestone highlights the immense impact of our work, not only in supporting individuals and families but also in reducing waste and promoting environmental responsibility.

This past Christmas, we provided vital support to 2,035 children, ensuring they each received five toys and a warm jacket. In total, we distributed 2,035 jackets and an incredible 10,175 toys and gifts. This effort was aimed at reaching the most vulnerable children in our city, those at risk of going without during the festive season. Our work ensured that these children felt included, nurtured, and loved, giving them the best Christmas possible.

We are proud to report that we continue to hold a 5-star rating across all our platforms. This reflects the dedication and hard work of our team and volunteers, as well as the ongoing support of our donors and community members. We remain committed to upholding the highest standards in all that we do, ensuring that those who rely on us receive the best possible support

Despite challenges, our charity continues to grow, adapt, and strengthen its support for

those in need. As we move forward, securing new premises remains a priority to accommodate our expansion. With the continued generosity of our supporters and the dedication of our team, we are confident that we will overcome obstacles and further our mission of helping the most vulnerable members of our community.

Glasgow's No1 Baby & Family Support Service
(Charity Number SC047779)

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SCIO (Charity Number SC047779)

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Glasgow's No1 Baby and Family Support Service

SCIO (Charity Number SC047779)

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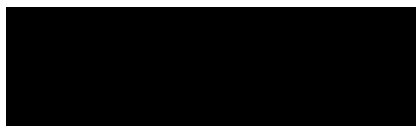
Glasgow's No1 Baby and Family Support Service

SCIO (Charity Number SC047779)

Income period ending 31st July 2024

Income	2023/2024	2022/2023
Restricted Donations	£37001.95	£50222
Unrestricted Donations	£1514	£2479
Personal Donations	£0	£0
Other Refund	£8.50	£0
Electricity Refund	£0	£741
Salary	£3269.95	£0
Van	£59305	£0
Total	£101099.40	£53441

Signed



Position Chairperson

Date 1/4/25

Glasgow's No1 Baby and Family Support Service

SCIO (Charity Number SC047779)

Expenditure period ending 31st July 2024

Expenditure	2023/2024	2022/2023
Insurance	£1030.86	£962
Heat & Light	£9228.76	£8870
Security	£403.20	£1169
Post, Print, Stationery	£0	£145
Telephone & IT	£1099.64	£1628
Christmas Appeal	£0	£14187
Seasonal Appeal	£0	£4544
Service Users Clothing	£9059.20	£0
Wages & NI	£44323.00	£32861
Sundry Expenses	£0	£478
Cleaning	£0	£408
Entertainment/Volunteer Expenses	£370.70	£2415
Canteen	£0	£13
Fuel and Van Expenses	£1660.99	£3972
Subscriptions	£365.64	£96
HMRC/PAYE	£2374.05	£1662
Professional Fees	£926.10	£265
Purchase of New Vehicle		£56305
Grants Wholesale	£2202.20	£0
Pension	£1474.20	£0
GCC	£175	£0
Total	£74693.54	£129980

Signed



Position Chairperson

Date 1/4/25

Glasgow's No1 Baby and Family Support Service

SCIO (Charity Number SC047779)

Statement of Balance as of 31 July 2024

	Period Ending 31 July 2024	Period Ending 31 July 2023
Opening Balance for the period	£76617.28	£183155
Surplus/Deficit for the period	£24405.86	(£76538)
Total	£103023.12	£106618
Bank Accounts	£103023.12	£76618
	£30000	£30000
Other Assets		
Opening Balance		
Office Equipment	£64	£96
Storage Equipment	£0	£0
CCTV	£132	£197
Racking	£0	£0
Laptop	£0	£0
Steel Hut	£463	£694
Van	£738.75	£985
New Electric Van	£42228.75	£56305
Closing Balance	£43626.50	£58277

Signed



Position Chairperson

Date 1/4/25

Glasgow’s No1 Baby and Family Support Service SCIO (Charity Number SC047779)

Trustees Annual Report

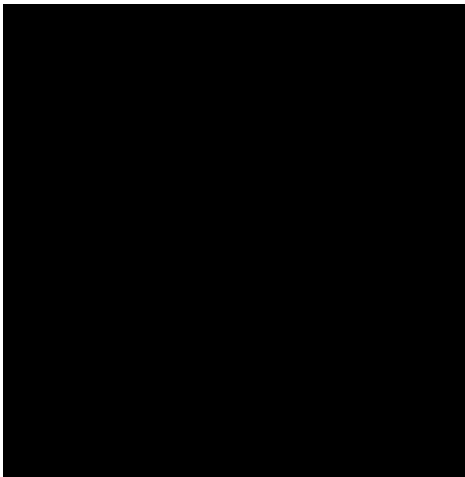
For the period ending 31 July 2024

The Trustees have pleasure in presenting their report together with the financial statements for the period 31 July 2024

Reference and Administrative information

Charity Name	Glasgow’s No1 Baby & Family Support Service
Charity Number	SC047779
Charity Address	261 Forge Street, G21 2AR

Current Trustees



Chairperson

Secretary

Health & Safety

Accounts

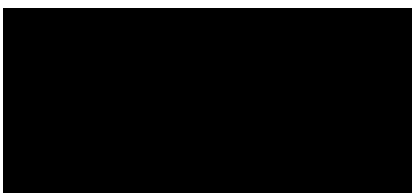
Declaration

The trustees declared that they have approved the Trustees Report

Signed on behalf of the Trustees	Signed on behalf of the Trustees
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SCIO (Charity Number SC047779)

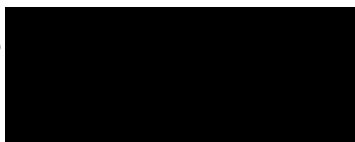
Name



Chairperson

Date 1/4/25

Name



Trustee

Date 1/4/25



Glasgow's No1 Baby and Family Support Service

SCIO (Charity Number SC047779)