

space2face

Scotland · Charity number SC046828

Details

Status	Active
Legal form	SCIO (Scottish Charitable Incorporated Organisation)
Registered	2016-09-05
Register	View on the OSCR register

Contact

Address	The Mission 2 Harbour Street Lerwick Shetland ZE1 0RL
Website	www.space2face.org

Activities

Activities: 'It carries out activities or services itself'

Purposes: 'the advancement of the arts, heritage, culture or science','the advancement of human rights, conflict resolution or reconciliation','the relief of those in need by reason of age, ill-health, disability, financial hardship or other disadvantage'

What the charity does: Space2face uses a process called Restorative Justice to work with everyone affected by a criminal or non-criminal harm. This includes the person who has caused the harm as well as the people affected by it. We also deliver preventative groups and courses and training in restorative practices.

Beneficiaries: 'No specific group, or for the benefit of the community','Other charities or voluntary bodies'

Objectives: 4 The organisation is established for charitable purposes only and, in particular, the objects are:
4.1.1 to provide the Shetland community and beyond with a Restorative Practices service including providing restorative processes for criminal and non-criminal harm, training and advocacy for restorative approaches.
4.1.2 to enable persons harmed, persons responsible for causing harm, their families and communities in Shetland and beyond to become involved in Restorative Practices for situations that have affected them of criminal and non-criminal harm. 4.1.3 to offer and advance the use of the arts as embedded within Restorative Practices and creative approaches to Restorative Practices. 4.1.4 to offer the Shetland community and beyond the chance to move forward and heal from criminal and non-criminal harm in a lasting and transformative way.

Geography

- **Main operating location:** Shetland Islands
- **Geographical spread:** UK and overseas

Finances

Period end	Income	Expenditure	Assets	Employees
2025-09-04	£41,262	£34,293	-	0
2024-09-04	£31,397	£31,929	-	2
2023-09-04	£17,634	£18,257	-	2
2022-09-04	£14,371	£18,690	-	2
2021-09-04	£16,251	£5,298	-	2
2020-09-04	£1,019	£10,659	-	2

Accounts



Trustees' Annual Report

5 September 2024 - 4 September 2025



PART FUNDED BY
SHETLAND ISLANDS COUNCIL
COASTAL COMMUNITIES FUND



**Shetland
Islands
Council**

Our trustees

1. Mr. Donald Anderson - Chair
2. Ms. Morag Smith - Secretary (to 29.04.25) / Vice Chair (from 29.04.25)
3. Ms. Ruth Christie - Treasurer (to 29.04.25)
4. Dr. Karen Manson - Joint Secretary (from 29.04.25)
5. Mrs. Hilde Bardell - Joint Secretary (from 29.04.25)
6. Mrs. Celia Smith
7. Mrs. Averill Dorrat



Our team

Dr. Clair Aldington
Director-Practitioner



Mrs. Amy Colvin
Restorative Practitioner
and Office Assistant



Ms. Gael Cochrane
Restorative Practitioner



Ms. Amy Berry
Restorative Practitioner



Mr. Robbie Colquhoun
Restorative Practitioner



Ms. Kristyn Grieve
Restorative Practitioner



Mr. Pete Wallis
External Supervisor



Mrs. Ellie Sinclair
Finance Officer



Restorative Ambassadors (volunteers)

Lesley Crichton and Martin Randall

Report summary

1. Space2face worked with 32 participants this year (5 September 2024 - 4 September 2025). This included work with six people responsible (offenders) and eight people harmed (victims/ survivors), 16 participants in preventative group work, and two people in initial meetings.
2. Space2face facilitated two direct face to face restorative meetings during the year (between people responsible and those they had harmed).
3. We expanded our work this year into Orkney and welcomed Amy Berry, Robbie Colquhoun and Kristyn Grieve onboard as new Restorative Practitioners based in Orkney.
4. We also welcomed our new Finance Officer Ellie Sinclair.
5. Our work with the Phenomenal Women's Group concluded after three years.
6. Our work with the Boy's Group concluded after six months.
7. Our Director-Practitioner gave presentations about our work to the *Scottish Restorative Justice Practitioners' Network* and the *Restorative Justice: Exploring a model for Highland* event in Inverness.
8. Space2face remained part of the Restorative Justice (RJ) in Scottish Prisons Protocol group and supported the development of a national protocol for working with cases involving a person in custody.
9. Our Director-Practitioner represented us at Shetland Violence Against Women Children and Young People meetings, RJ Forum Scotland, RJ Development Forum meeting and Shetland's Community Justice Partnership Seminar.
10. We held a film festival from 6 - 8 December 2024 supported by The Shetland Community Benefit Fund and Shetland Arts. Two of the films were screened in partnership with The Compass Centre - Rape Crisis, Shetland.
11. From 5 September 2024 - 4 September 2025, Space2face received a total income of £42,295.
12. Grant funding was received from Justice Social Work (Shetland Islands Council), the Communities Mental Health and Wellbeing Fund (via Voluntary Action Shetland) and Shetland Islands Council Coastal Communities Fund.

Other income was from casework reclaims, fundraising and private donations. We had two cases which were paid for privately.

13. Our Coastal Communities funding enabled us to develop a *Made to Mend* product range inspired by clients' artwork and co-created with them. This project concluded this year with the launch of a shop on our website.
14. We were successful in bids to Community Justice Scotland to deliver funded restorative justice case studies and two pieces of development work. Anonymised feedback from these will be used to inform the Scottish Government's policy making about restorative justice provision in Scotland.
15. We also engaged with a local Youth and Philanthropy Initiative (YPI) group from a local school who had selected Space2face as their charity to represent.

Introduction to our charity

We are a small restorative practices and arts charity based in Shetland, Orkney and Edinburgh. We offer face to face and online meetings and can work with anyone of any age anywhere in Scotland.

We are managed by a board of trustees who are volunteers. Our board always includes former clients of our service - people harmed through crime.

Our charitable purposes and objectives (in accordance with OSCR requirements)

Space2face was incorporated as a Scottish Charitable Organisation on 5 September 2016. Space2face is a unique organisation in its merging of art, design and making processes with restorative practices.

Our charitable purposes are:

- ❖ the advancement of the arts, heritage, culture or science;
- ❖ the advancement of human rights, conflict resolution or reconciliation;
- ❖ the relief of those in need by reason of age, ill-health, disability, financial hardship or other disadvantage.

Our charitable objects are:

To reflect the expansion of Space2face into Orkney and Mainland Scotland we amended our charitable objects. Our objects are:

- ❖ to provide the Shetland community and beyond with a restorative practices service including providing restorative processes for criminal and non-criminal harm, training and advocacy for restorative approaches.
- ❖ to enable persons harmed, persons responsible for causing harm, their families and communities in Shetland and beyond to become involved in restorative practices for situations that have affected them of criminal and non-criminal harm.
- ❖ to offer and advance the use of the arts as embedded within restorative practices and creative approaches to restorative practices.
- ❖ to offer the Shetland community and beyond the chance to move forward and heal from criminal and non-criminal harm in a lasting and transformative way.

Our service

Space2face is an independent and confidential trauma informed and person centred service. We work with those harmed through criminal and non-criminal harm. In the context of criminal justice this is called restorative justice and in non-criminal contexts restorative practices. We work within the Scottish Government's definition of restorative justice:

'Restorative justice is a process of independent, facilitated contact, which supports constructive dialogue between a victim and a person who has harmed (whether this be an adult, a child, a young person or a representative of a corporate or other body) arising from an offence or alleged offence.'

(Taken from: [Delivery of restorative justice in Scotland: guidance - gov.scot](https://www.gov.scot/publications/delivery-of-restorative-justice-in-scotland/guidance/pages/1.aspx))

and also the wider definition of the Restorative Justice Council in the UK:

'Restorative justice brings those harmed by crime or conflict and those responsible for the harm into communication, enabling everyone affected by a particular incident to play a part in repairing the harm and finding a positive way forward. This is part of a wider field called restorative practice.'

(Taken from: [What is Restorative Justice?: Restorative Justice Council](#))

Restorative practices happen all over the world and follow the same three stage process in whatever context it is delivered; schools, communities, prisons, and workplaces. The three stage process we use is:

Facts - what happened?

Consequences - who was affected?

Future - what needs to happen now to enable all involved to move on from the situation in a safer way?

Anyone can personally refer themselves to Space2face. We can also receive client referrals from the Office of the Children's Reporter, Social Work departments, the emergency services in Shetland, workplaces and schools.

Acknowledgements

Ben Mullay Photography and Community Justice Scotland hold the copyright for the images on page seven and the images with people on page 14 and also the cover image. All others belong to Space2face except for the images of trustees and staff which are held by the person in the photograph.

1/ Our unique offer

Space2face is a unique restorative practices service as we combine art, design and making activities with restorative practices. This is because one of the criticisms of restorative practices is that they rely heavily on participants being verbally articulate and being able to sit still for long periods.

Yet, statistically, people who offend and who find themselves in custody have lower than average literacy and language skills when compared with the general population.

Added to this, people who experience four or more traumatic events in childhood (these are known as Adverse Childhood Experiences, or ACEs)¹ are much more likely to either become someone harmed through crime (a victim) or to become a person responsible for causing crime (a perpetrator). This is especially so for violent crime. Experiences of trauma, therefore, are directly related to crime, especially violent crime.



We also know from research that trauma is hard to articulate verbally. It is for these reasons that Space2face uses the arts, the designing and making of things, as a form of language - as a way for participants to communicate non-verbally. This non-verbal communication can then lead to a more significant verbal conversation. We believe this makes our service more inclusive and accessible.

Comments from our participants and partners about our use of art:

From the supporter of a person harmed - about a gift received

'the fact that the first platter had been broken also seemed very prescient and then the fact that it had been through fire - it was a bit like the process. Very touched that it had family on it. Very nice to receive it and something we can use if we all get together....'

From a person harmed

'The artwork was the easy part. We loved lino printing, the different painting and all the different artwork techniques. That made the sessions less difficult'

From a person responsible

¹ ACEs include abuse in all its forms - sexual, physical, emotional - domestic violence, mental illness, substance and alcohol mis-use, bereavement, parental separation and an incarcerated relative.

'It helped to take the pressure off, focus on something and letting your brain do your thing'

Our work is broadly divided into three areas: casework (after criminal or non-criminal harm has occurred), preventative work and training. We describe these three areas as:

- Restorative casework with individuals.
- Preventative group work and courses.
- Training and advocacy.

We work within the following frameworks and good practice guidelines:

- Restorative Justice Council's *Practitioner Code of Practice*.
- Scottish Government's 2017 *Guidance for the Delivery of Restorative Justice in Scotland*.
- *EU Directive 2012/29/EU* establishing minimum standards on the rights, support and protection of victims of crime.
- Council of Europe - *Recommendation CM/Rec(2018)8 of the Committee of Ministers to member States concerning restorative justice in criminal matters* and their subsequent *Venice Declaration on the Role of Restorative Justice in Criminal Matters*.

2/ Structure, governance and management

Type of governing document

Space2face is a single tier Scottish Charitable Incorporated Organisation. Our governing document is the organisation's Constitution.

Board of trustees - Trustee recruitment and appointment

We are governed by a Board of trustees. During the year there were initially seven serving trustees. In December 2024 Averill Dorrat stepped down from our board. We are grateful to Averill and all of our trustees for the time they have given to support the running of Space2face. With our expansion into Orkney we are looking to recruit

an Orcadian trustee. We are also proud that former clients (people harmed through crime) of the project serve as Board members.

Management

Clair Aldington, our Director-Practitioner, continued to co-ordinate and develop the service throughout the year in partnership with the board of trustees.

3/ Achievements and performance

Here are some highlights of our year.



Space2face's first-ever film festival - 'Light A collection of three films that cast light on those affected by crime' was held from 6 - 8 December 2024 in Mareel, Lerwick. The films screened were:

- The Meeting - this features a live Q&A with Ailbhe Griffith, who courageously shares her story through a re-enactment of her restorative justice process in this powerful film set in the aftermath of sexual violence.
- Rencontre Avec Mon Agresseur - this tells the story of the film's director Maiana Bidegain, who finds herself in dialogue with her childhood attacker, 33 years later.
- Maixabel - this features the real life story of Maixabel whose husband was killed by the Basque separatist group, ETA, and who undertook a restorative justice process with his killer.

Our film festival was made possible thanks to the generous support of the following: The Shetland Community Benefit Fund who covered film rental costs, Shetland Arts

who provided the venue, to Blyde Welcome who supplied the delicious canapes for the launch reception, and to our volunteers and supporters for attending.

We are indebted to our guest speaker Ailbhe Griffiths, and two counsellors for donating their time to the event. Because of this phenomenal support we were able to put 100% of the money raised from the festival back into working with individuals who access our services.

Two of the films, *The Meeting* and *Rencontre Avec Mon Agresseur*, were screened in partnership with The Compass Centre - Rape Crisis, Shetland.



Shetland Arts + Space2face Restorative Justice Film Festival + The Meeting + Live Q&A

The Meeting + Live Q&A

Performance: Fri 6 Dec 2024, 5.15PM - 7.20PM

Space: Screen 2

Venue: Mareel

Light: a collection of three films that cast the light on those affected by crime. Friday 6 - Sunday 8 December.

Space2face, Shetland's dedicated restorative justice and arts charity presents Light, a special collection of three thought-provoking films. Light shines a spotlight on the real stories of those impacted by crime and conflict. Each screening is an opportunity to engage with powerful stories of restorative justice and healing. (Shetland Arts are donating the use of the cinema to us, supporting Space2face's work in helping people move forward in their lives after experiencing harm).

Space2face, an independent charity, harnesses the power of restorative justice and the arts to create healing dialogues between those harmed and those responsible for causing harm.

This festival is made possible thanks to the generous support of the Shetland Community Benefit Fund and Shetland Arts.

Synopsis

In a modest room in a Dublin suburb, two people prepare for a meeting that could have an enormous impact on their lives. For both of them, it is a complete step into the unknown.

The film is based on a real meeting which took place between Ailbhe Griffiths and the man who, nine years earlier, subjected her to a horrific sexual assault and left her seriously injured and fearing for her life.

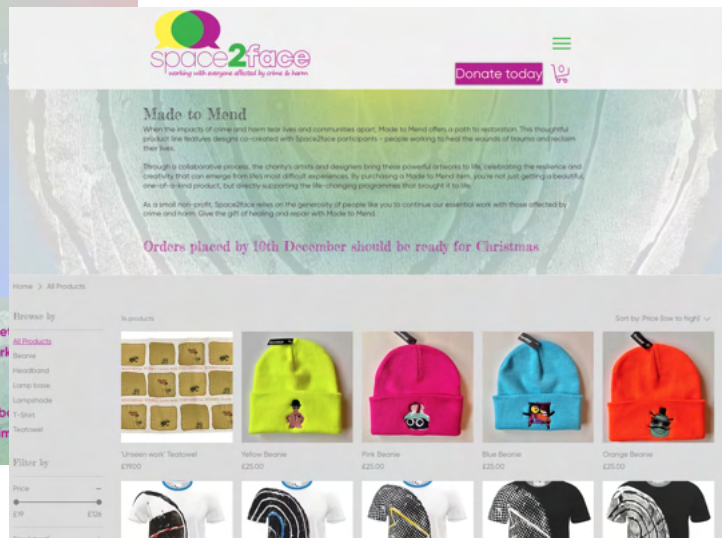
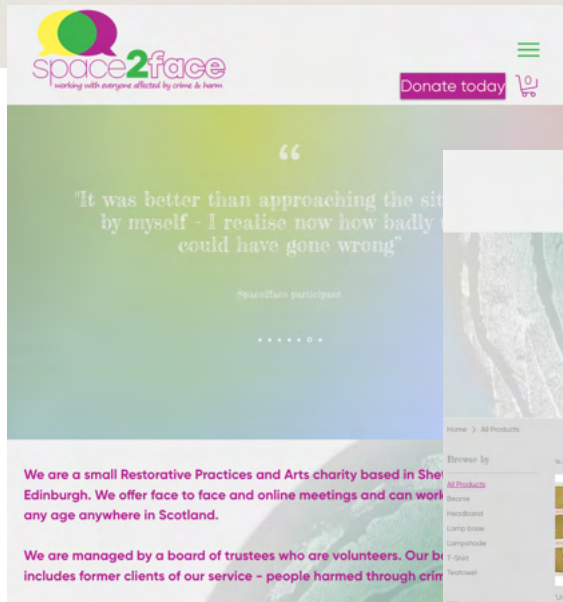
Griffiths, in an extraordinary move, has chosen to play herself in this unique drama from one of Ireland's most provocative filmmakers, Alan Bennett. What emerges is a truly unique and unorthodox cinematic experience as Ailbhe courageously seeks healing through a progressive form of justice, rapidly gaining momentum throughout the world.

With a 30-minute live Q&A featuring Ailbhe Griffiths, a woman bravely portraying her own story.

*This screening will be followed by a reception in the Upper Café Bar.

Running time: 1hr 05. **Please note there will be no adverts and films will begin at the stated start time.**

Another exciting development in 2024/2025 was the updating of the Space2face information and promotional material, including our new look leaflets and website. These were made with the input of clients and local agencies to ensure we gave the correct amount of information in an accessible format. While the official website launch was in November 2025, the soft launch took place before this with the addition of our shop hosting our *Made to Mend* product range.



The Mission Creativity and Wellness Centre

We continued to share our room within The Mission, Lerwick, through subletting to other individuals.



Comments from a client about our workspace

'A safe surrounding'

About our talking piece 'Harmony'

'I felt a lovely warm feeling in my chest (while holding her). She is a vital tool for self-healing'



Staff

All our staff are registered with or working towards registration with the Restorative Justice Council and undertake quarterly supervision. As our staff work freelance for the organisation, their training and registration processes are undertaken in their own time. We are grateful to them.

Volunteer hours

Staff, trustees, and our Restorative Ambassadors donated 152 voluntary hours to Space2face this year.

Restorative casework

With people responsible

During the year we worked with six people responsible. This included continued work with two existing cases, two new referrals, one from Justice Social Work which was funded by Community Justice Scotland as a case study, and one private case.

With people harmed

We worked with eight people harmed throughout the year.

Restorative outcomes

Space2face facilitated two direct face to face restorative meetings during the year. The remaining clients continued to work with us into the following year or their case did not result in a face to face outcome.

Preventative groups and courses

Boys Group

We received funding from Children and Families Social work to run a preventative group with teenage boys. This was a creative based discussion group and some of their work has inspired some of our product range.



Phenomenal women's group

After running successfully for three years the Phenomenal Women's group came to an end which was a decision jointly made with group members who felt the aim of the group had been achieved.



Our Phenomenal Women's Group ended in March 2025. It was established during 2022 in response to an increase in female referrals to Justice Social Work. The group was run in partnership with Justice Social Work. As part of this partnership the group provided a placement for a social work student each year.

Following our successful funding application to the Communities Mental Health and Wellbeing Fund, the Phenomenal Women's Group of between four and seven met regularly each fortnight. The group continued to work to

the theme of 'mend' and was inspired by the life and work of female artists and activists using mending themes in their work. The name of the group is taken from Maya Angelou's poem *Phenomenal woman*.

The group continued to work creatively. Latterly members of the group used digital design tools to support designing products for the *Made to Mend* product range.



From a Phenomenal Women's Group participant

'For me, the group was a profoundly wonderful beam of light that shone into my life through tiny cracks, proving that we are all a little broken, that's how the light gets in.... a safe surrounding... a non-judgemental space for women to support one another...sit, chat, laugh, artwork or to simply just be'

Training, advocacy and partnership working

Community Justice Partnerships and Community Justice Scotland

We continued to facilitate restorative justice case studies funded by Community Justice Scotland as part of a national project to provide information on restorative justice practice to the Scottish Government. In

addition, Community Justice Scotland agreed to fund two pieces of development work with Space2face which included developing our work in Orkney. Through this funding we were able to advertise and hold two rounds of interviews, leading to the appointment of three successful candidates for Restorative Practitioner roles in Orkney.

Anonymised feedback from Space2face participants about their experiences of working with us, and their restorative justice process more widely, was gathered by Community Justice Scotland. This is helping to inform the Scottish Government's policy making about restorative justice provision in Scotland.

Coastal Communities - 'Made to mend' product range

In November 2023 we were awarded Coastal Communities funding through Shetland Islands Council towards a pilot project to develop a Space2face product range. This concluded in May 2025. We saw this project as an imaginative way to reflect our creative-restorative ethos to raise funds to support our work. The artwork is created through clients' processes with us. With their formal consent their artwork is worked up into a final design through a co-creative process between participants and our creative Restorative Practitioners. We then contract local artists/makers (where possible) to create the final product prototypes.

At the end of this financial year we had a large range of products ready to advertise in our online shop.



This is a T-shirt co-created with a former client based on his artwork that represented each stage of his restorative justice preparatory work.

In conclusion, Space2face received referrals into our work strands from the Justice Social Work team of Shetland Islands Council, and self-referrals, along with continued cases from the previous year. This involved our service directly engaging

with 32 clients and participants throughout the year of this report.

This is some of their feedback:

From people harmed

'It was enlightening, to be face to face with a person that committed a crime against us. To see the person isn't necessarily a monster'

'It has definitely enhanced my understanding of the potential 'background issues' a person involved in offending might have, which clearly affects behaviour'

'We now feel able to speak about the abuse. We are starting to heal from the abuse. It has given us a voice and supported with making decisions.'

'Before this we felt like we had to hide the truth we were ashamed of how we were treated and it was our fault - now we know that it's not our blame'

'It was tough but we looked forward to our sessions and although it was hard at times, it was made bearable'

From people responsible

'I think I learned a lot because it was over a long period of time, it helped me move forward and heal, it was open, honest, I felt I could be myself'

'I got a lot out of it, more than I expected...'

'Understanding of limitations (that we can't control everything) allows me to transfer this to the other parts of my life. Everything passes, emotions pass'

4/ Trustee activity

The Space2face board of trustees met six times throughout the year. The trustees' AGM was held on 1 April 2025. This was online and in person at the Mission Creativity and Wellness Centre in Lerwick.

Space2face retained its membership of Voluntary Action Shetland (VAS), and as a registered data controller with the Information Commissioner's Office (ICO), in line with GDPR requirements. Space2face social media was updated regularly, Space2face policies and procedures were reviewed by Trustees with updates still being made. Social media posts became more regular and the website was updated and maintained which has increased our online presence.

5/ Financial review

Our work strands this year were funded in the following four ways: 1) on a case by case basis following Space2face providing estimates for the work, 2) through grants, 3) through donations from private individuals and 4) from fundraising activities.

Table 1

Income and expenditure for financial year end 4 September 2025

<u>INCOME</u>	£ 2024-2025	£ 2023-2024
Restricted Funds (Grant Funding)	18,678.62	10,097
Reclaimed Fees & Expenses	18,139.34	16,897
Fundraising	606.00	719
Donations		
Monthly Direct Debits	966.00	966
One-off Donations	1,151.99	900
Other Income		
Rental Income	1,674.23	1,771
Misc.	46.11	46
<u>TOTAL INCOME</u>	<u>41,262</u>	<u>31,397</u>

EXPENDITURE

Project Costs

Caseworker Fees & Travel	23,514.09	24,930
Materials & Other	1,630.26	1,400

Overhead Costs - Reallocated to Projects

Rent & Utilities	3,653.57	3,251
Management Time / Supervision	3,647.95	-
Insurance	336.09	772
Stationery, Printing & Postage	168.57	180

Overhead Costs - Covered by Donations

Phone	183.50	106
IT Costs	803.48	533
Misc. (Including Memberships, etc)	110.80	589

Fundraising Expenses

	-	-
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Governance Costs

245.00	168
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TOTAL EXPENDITURE

34,293	31,929
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SURPLUS / DEFICIT

<u>6,969</u>	<u>-532</u>
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BANK

Balance Brought Forward as of 05-Sep-24

7,410.13

Balance Carried Forward as of 05-Sep-25

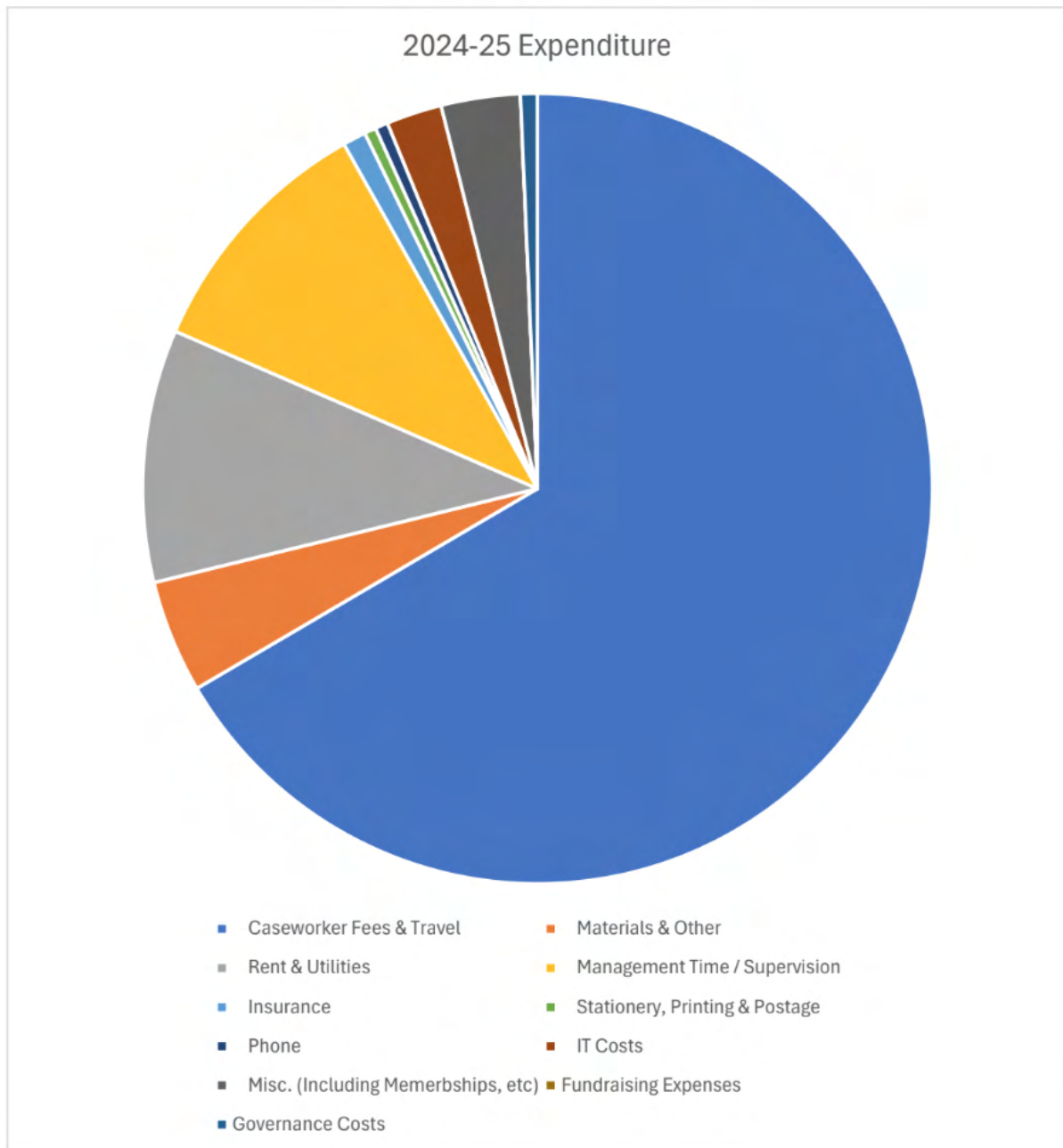
14,379.11

Notes

Income and Expenditure categories have been adjusted to give consistency with the OSCR report format. 2023-2024 values have been recalculated to align with the new categories.

As part of the terms of the Coastal Communities "Made to Mend" grant award, space2face was responsible for covering £1,299.44 of the project costs.

Insurance payments have switched from annual to monthly to help with cashflow. This gives the false impression that insurance costs have fallen, however they have in fact gone up to £893.65. Further increases are anticipated.



Income

From 5 September 2024 - 4 September 2025, Space2face received a total income of £ 41,262.

Our main sources of income for this year were restricted funding of £18,678.62 and reclaimed fees and expenses totalling £18,139.34. Restricted funding was received from Justice Social Work (Shetland Islands Council), Communities Mental Health and Wellbeing Fund and Shetland Islands Council Coastal Communities Fund. Casework

reclaims were from contracts with Children and Families Social Work (Shetland Islands Council), Community Justice Scotland and private clients.

In addition, Space2face is indebted to the individuals who continue to make ongoing monthly contributions which this year totalled £966.00. We are also grateful to the many others who supported and contributed a total of £1,151.99 as one off donations. Other income from rentals of £1,674.23 and miscellaneous income of £46.11.

Expenditure

For the same period, the total expenditure was £ 34,293.31.

Project Costs including caseworker fees and travel costs were £23,514.09 with materials and other fees of £1,630.26.

Overhead Costs - Reallocated to Projects included rents and utilities of £3,653.57, management time and supervision costs of £3,647.95, insurance cost of £336.09 and stationery, printing and postage of £168.57.

Overhead Costs - Covered by Donations included mobile phone costs of £183.50, IT costs of £803.48 and Miscellaneous costs including memberships of £110.80. There were also Governance costs of £245.00.

This left a surplus for the year of £6,969. A sum of £7,410.13 was brought forward from the previous financial year leaving £14,379.11 to be carried over to the following financial year.

6/ Future plans

We will continue to build on our partnerships with Justice Social Work, Children and Families Social Work and the Community Justice Partnerships in Orkney and Shetland, and with Community Justice Scotland nationally.

The Phenomenal Women's group has transitioned into a self sustained group after being run by Space2face and Justice Social Work for three years. We hope to hold an exhibition of the group's artwork and introduce additions to our product range inspired by these.

We are looking forward to celebrating our 10th year of being a charity during 2026.

We want to continue to develop our relationships locally with Police Scotland, Victim Support and the partners within the Violence Against Women and Girls' Partnership. In particular, to develop survivor-led restorative justice referral pathways for survivors of gendered violence. We also hope to further improve our online and social media presence, including promotion of our *Made to Mend* product range based on our clients' artwork.

7/ Declaration

Signed on behalf of the charity trustees:

Print name:

Donald Anderson

Position:

Chair

Sign name:



Date:

25.5.26

OSCr

Office of the Scottish Charity Regulator

Report to the trustees/members of Registered charity number On the accounts of the charity for the period Set out on pages	Independent examiner's report on the accounts v2						
	Space2face						
	SC 046828						
	Period start date				Period end date		
	Day	Month	Year		Day	Month	Year
05	Sept	2024	to	04	Sept	2025	
25-30						(remember to include the page numbers of additional sheets)	
Respective responsibilities of trustees and examiner	The charity's trustees are responsible for the preparation of the accounts in accordance with the terms of the Charities and Trustee Investment (Scotland) 2005 Act and the Charities Accounts (Scotland) Regulations 2006. The charity trustees consider that the audit requirement of Regulation 10(1) (d) of the Accounts Regulations does not apply. It is my responsibility to examine the accounts as required under section 44(1) (c) of the Act and to state whether particular matters have come to my attention.						
Basis of independent examiner's statement	My examination is carried out in accordance with Regulation 11 of the Charities Accounts (Scotland) Regulations 2006. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts and seeks explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and, consequently, I do not express an audit opinion on the accounts.						
Independent examiner's statement	In the course of my examination, no matter has come to my attention: - which gives me reasonable cause to believe that in any material respect the requirements: - to keep accounting records in accordance with section 44(1) (a) of the 2005 Act and Regulation 4 of the 2006 Accounts Regulations, and - to prepare accounts which accord with the accounting records and comply with Regulation 9 of the 2006 Accounts Regulations have not been met, or - to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.						
Signed:				Date:	26/05/26		
Name:	Ellen Hughson						
Relevant professional qualification(s) or body:	ACIE: Associate						
Address:	Voluntary Action Shetland Market House, 14 Market Street Lerwick, Shetland, ZE1 0JP						

Disclosure section

Only complete if the examiner needs to highlight material problems.

Give here brief details of any items that the examiner wishes to disclose

space2face

SC046828



Receipts and payments accounts							
For the period from	Period start date			to	Period end date		
	Day	Month	Year		Day	Month	Year
	05	Sept	Year 2024		04	Sept	2025

Section A Statement of receipts and payments

	Unrestricted to nearest £	Restricted to nearest £	Expendable to nearest £	Permanent to nearest £	Total funds to nearest £	Total funds last to nearest £
A1 Receipts						
Donations	2,118				2,118	1,906
Grants		18,679			18,679	10,097
Receipts from fundraising activities	606				606	719
Rents from land & buildings	1,674				1,674	1,771
Gross receipts from other charitable	18,185				18,185	16,903
					-	
A1 Sub total	22,583	18,679	-	-	41,262	31,396
A2 Receipts from asset &						
Proceeds from sale of fixed assets					-	
Proceeds from sale of investments					-	
A2 Sub total	-	-	-	-	-	-
Total receipts	22,583	18,679	-	-	41,262	31,396
A3 Payments						
Expenses for fundraising activities					-	
Payments relating directly to charitable	21,711	12,337			34,048	31,761
Grants and donations					-	-
Governance costs:					-	
Audit / independent examination	95				95	168
Preparation of annual accounts	150				150	-
Legal costs					-	
Other					-	
					-	
A3 Sub total	21,956	12,337	-	-	34,293	31,929
A4 Payments relating to asset and						
Purchases of fixed assets					-	
Purchase of investments					-	
A4 Sub total	-	-	-	-	-	-
Total payments	21,956	12,337	-	-	34,293	31,929
Net receipts / (payments)	627	6,342	-	-	6,969	(533)
A5 Transfers to / (from) funds	(1,484)	1,484			-	
Surplus / (deficit) for year	(857)	7,826	-	-	6,969	(533)

Section B Statement of balances

Categories	Details	Unrestricted funds	Restricted funds	Expendable endowment funds	Permanent endowment funds	Total current period	Total last period
		to nearest £	to nearest £	to nearest £	to nearest £	to nearest £	to nearest £
B1 Cash funds	Cash and bank balances at start of year	6,210	1,200			7,410	7,942
	Surplus / (deficit) shown on receipts and payments account	(857)	7,826			6,969	(532)
						-	
						-	
	Cash and bank balances at end of year	5,353	9,026	-	-	14,379	7,410
	(Agree balances with receipts and payments account(s))	-	-	-	-	-	1

Categories	Details	Fund to which asset belongs	Market valuation	Last year
			to nearest £	to nearest £
B2 Investments				
		Total	-	-

Categories	Details	Fund to which asset belongs	Cost (if available)	Current value (if available)	Last year
			to nearest £	to nearest £	to nearest £
B3 Other assets					
		Total	-	-	-

Categories	Details	Fund to which liability relates	Amount due	Last year
			to nearest £	to nearest £
B4 Liabilities				
		Total	-	-

Categories	Details	Fund to which liability relates	Amount due	Last year
			to nearest £	to nearest £
B5 Contingent liabilities				
		Total	-	-

Signed by one or two trustees on behalf of all the trustees	Signature*	Print Name	Date of approval
		Donald Anderson	25.5.26

* Please note - OSCR will accept digital or typed signatures

Section C Notes to the Accounts

C1 Nature and purpose of funds (may be stated on analysis of funds worksheets)

C2 Grants

Type of activity or project supported	Individual / institution	Number of grants made	£
Total			-

C3a Trustee remuneration

If no remuneration was paid during the period to any charity trustee or person connected to a trustee cross this box (otherwise complete section 3b)	
--	--

C3b Trustee remuneration - details

Authority under which paid	£

C4a Trustee expenses

If no expenses were paid to any charity trustee during the period then cross this box (otherwise complete section 4b)	
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C4b Trustee expenses - details

	Number of trustees	£

C5 Transactions with trustees and connected persons

Nature of relationship	Nature of transaction	Transaction	Balance

C6 Other information

Additional analysis (1)

Analysis of receipts and payments

1 Donations

	Unrestricted funds to nearest £	Restricted funds to nearest £	Expendable endowment funds to nearest £	Permanent endowment funds to nearest £	Total current period to nearest £	Total last period to nearest £
Monthly Direct Debits	966				966	966
Cash / One-off Donations	1,152				1,152	560
Misc.					-	380
					-	
Total	2,118	-	-	-	2,118	1,906

- - - - -

2 Grants

	Unrestricted funds to nearest £	Restricted funds to nearest £	Total current period to nearest £	Total last period to nearest £
SIC / JSW		3,528	3,528	3,060
Coastal Communities		10,151	10,151	1,544
Shetland Community Benefit Fund			-	500
VAS CMHW 2023-2025			-	4,993
VAS CMHW 2025-2026		5,000	5,000	-
Total	-	18,679	18,679	10,097

- - - - -

3 Gross receipts from other charitable activities

	Unrestricted funds to nearest £	Restricted funds to nearest £	Expendable endowment funds to nearest £	Permanent endowment funds to nearest £	Total current period to nearest £	Total last period to nearest £
Reclaimed Casework	18,139				18,139	16,897
Misc	46				46	6
					-	
					-	
Total	18,185	-	-	-	18,185	16,903

- - - - -

4 Payments relating directly to charitable activities

	Unrestricted funds to nearest £	Restricted funds to nearest £	Expendable endowment funds to nearest £	Permanent endowment funds to nearest £	Total current period to nearest £	Total last period to nearest £
Caseworker Fees & Travel	13,669	9,845			23,514	24,930
Materials & Other Project Costs	338	1,292			1,630	1,400
Office Rent & Utilities	3,096	558			3,654	3,251
Management Time	3,084	564			3,648	-
Insurance	284	52			336	772
Stationery, Printing & Postage	142	26			168	180
Phone & IT Costs	987				987	639
Misc. Expenses	111				111	589
					-	
					-	
Total	21,711	12,337	-	-	34,048	31,761

- - - - -

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Additional analysis (2)

5 Breakdown of unrestricted funds

	Unrestricted General	Unrestricted Reclaim SIC/CFSW	Unrestricted fund 3 - enter name of fund below Reclaim CJS	Unrestricted fund 4 - enter name of fund below Reclaim NHS	Unrestricted fund 4 - enter name of fund below Reclaim Private Clients	Total unrestricted funds	Total unrestricted funds last period
Receipts							
Donations	2,118					2,118	
Legacies						-	
Grants						-	
Receipts from fundraising activities	606					606	
Gross trading receipts						-	
buildings						-	
Rents from land & buildings	1,674					1,674	
Gross receipts from other charitable activities	46	3,544	5,375		9,220	18,185	
Sub total	4,444	3,544	5,375	-	9,220	22,583	-
Receipts from asset & investment sales							
Proceeds from sale of fixed assets						-	
Proceeds from sale of investments						-	
Sub total	-	-	-	-	-	-	-
Total receipts	4,444	3,544	5,375	-	9,220	22,583	-
Payments							
Expenses for fundraising activities						-	
Gross trading payments						-	
Investment management costs						-	
Payments relating directly to charitable activities	4,770	3,382	4,434		9,125	21,711	
Grants and donations						-	
Governance costs:						-	
Audit / independent examination	95					95	
Preparation of annual accounts	150					150	
Legal costs						-	
Sub total	5,015	3,382	4,434	-	9,125	21,956	-
Payments relating to asset and investment movements							
Purchases of fixed assets						-	
Purchase of investments						-	
Sub total	-	-	-	-	-	-	-
Total payments	5,015	3,382	4,434	-	9,125	21,956	-
Net receipts / (payments)	(571)	162	941	-	95	627	-
Transfers to / (from) funds	(1,033)			(451)		(1,484)	
Surplus / (deficit) for year	(1,604)	162	941	(451)	95	(857)	-
Nature and purpose of funds							
	Opening	Income	Expenditure	Transfer	Closing Balance		
General - To fund all charitable activity	4,298.00	4,444.00	5,015.00	- 1,033.00	2,694.00		
Reclaim - SIC/CFSW	- 167.00	3,544.00	3,382.00	-	5.00		
Reclaim - CJS	1,385.00	5,375.00	4,434.00	-	2,326.00		
Reclaim - NHS (Fund CLOSED at year end)	451.00			- 451.00	-		
Reclaim - Private Clients	243.00	9,220.00	9,125.00		338.00		
TOTAL UNRESTRICTED	6,210.00	22,583.00	21,956.00	- 1,484.00	5,353.00		

6 Breakdown of restricted funds

Receipts

Receipts from asset & investment sales

Payments

Payments relating to asset and investment**Transfers to / (from) funds**

Nature and purpose of funds	
1. General fund	For the general operations of the government, including the administration of the government, the police, the fire department, the public works department, the health department, the education department, and the social services department.
2. Special fund	For the operations of a specific department or agency, such as the police department, the fire department, the public works department, the health department, the education department, and the social services department.
3. Capital fund	For the acquisition, construction, and maintenance of capital assets, such as buildings, bridges, roads, and equipment.
4. Debt fund	For the issuance and redemption of debt securities, such as bonds and notes.
5. Trust fund	For the management and distribution of funds held in trust for a specific purpose, such as a pension fund or a scholarship fund.

Nature and purpose of funds

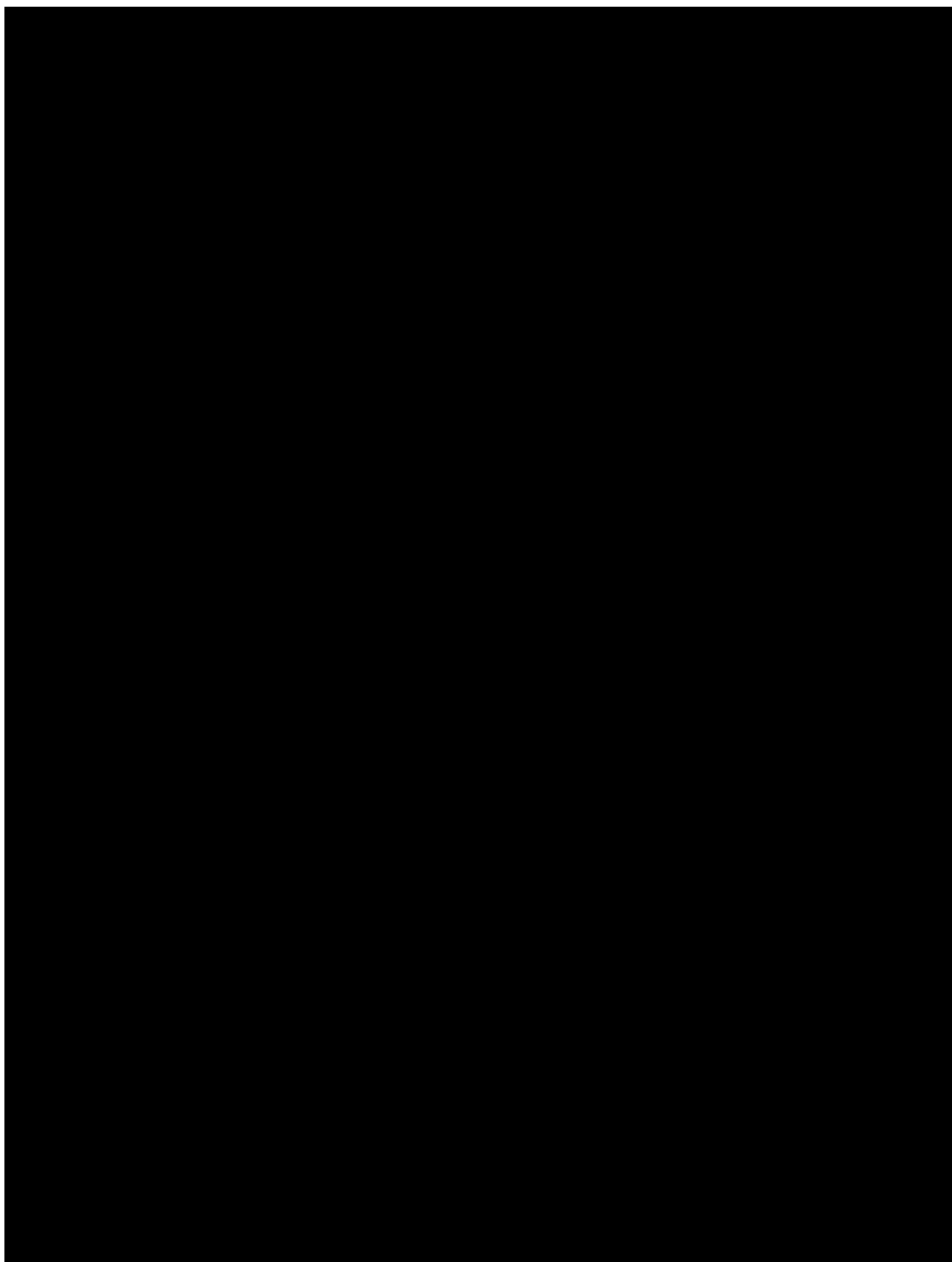
Accounts

Trustees' Annual Report

5 September 2023 - 4 September 2024



Our trustees are



Report summary

1. Space2face worked with 41 clients and participants this year (5 September 2023 - 4 September 2024). This included work with 8 people responsible (offenders) and 10 people harmed (victims/ survivors).
2. Space2face facilitated 2 direct face to face restorative justice meetings during the year (between people responsible and those they had harmed). One of these meetings took place in custody on the Scottish mainland and the other in the community in Shetland.
3. We expanded our work this year into the Scottish mainland and welcomed Gael Cochrane onboard as a new staff member based on the mainland.
4. We facilitated a Boys' Group, our work with the Phenomenal Women's Group continued and we completed staff training in restorative practices with a primary school in Shetland. We also adopted a new logo this year with volunteer time donated by the designer.
5. We gave presentations about our work to the Shetland Community Justice Partnership and elected members of Shetland Islands Council, to Community Justice Partnership leads in the Highlands and Islands area and to the Orkney Community Justice Partnership.
6. From 5 September 2023 - 4 September 2024, Space2face received a total income of £31,397.
7. Grant funding was received from Justice Social Work (Shetland Islands Council), the Shetland Community Benefit Fund, the Communities Mental Health and Wellbeing Fund (via Voluntary Action Shetland) and Shetland Islands Council Coastal Communities Fund. Other income was from casework reclaims, fundraising and private donations.
8. Our Coastal Communities funding is enabling us to develop a 'Made to Mend' product range inspired by clients' artwork and co-created with them. This project continues into next year.
9. We were successful in our bid to Community Justice Scotland to deliver funded restorative justice case studies and two pieces of development work. Anonymised feedback from these will be used to inform the Scottish Government's policy making about restorative justice provision in Scotland and, particularly, in island settings.

Introduction to our charity

Space2face is Shetland's restorative practice service. We are delighted to present our eighth annual report as a charity.

Our charitable purposes and objectives (in accordance with OSCR requirements)

Space2face was incorporated as a Scottish Charitable Organisation on 5 September 2016. Space2face is a unique organisation in its merging of art, design and making processes with restorative practices.

Our charitable purposes are :

- ❖ the advancement of the arts, heritage, culture or science
- ❖ the advancement of human rights, conflict resolution or reconciliation
- ❖ the relief of those in need by reason of age, ill-health, disability, financial hardship or other disadvantage

Our charitable objects for the period of this report were:

The organisation is established for charitable purposes only and, in particular, the objects are:

- ❖ to provide the Shetland community with a Restorative Practices service including providing restorative processes for criminal and non-criminal harm, training and advocacy for restorative approaches.
- ❖ to enable persons harmed, persons responsible for causing harm, their families and communities in Shetland to become involved in Restorative Practices for situations that have affected them of criminal and non-criminal harm.
- ❖ to offer and advance the use of the arts as embedded within Restorative Practices and creative approaches to Restorative Practices.
- ❖ to offer the Shetland community the chance to move forward and heal from criminal and non-criminal harm in a lasting and transformative way.

Our service

Space2face is an independent and confidential trauma informed and person centred service. We work with those harmed through criminal and non-criminal harm. In the context of criminal justice this is called restorative justice and in non-criminal contexts restorative practices. We work within the Scottish Government's definition of restorative justice:

'Restorative justice is a process of independent, facilitated contact, which supports constructive dialogue between a victim and a person who has harmed (whether this be an adult, a child, a young person or a representative of a corporate or other body) arising from an offence or alleged offence.'

(Taken from: [Delivery of restorative justice in Scotland: guidance - gov.scot](https://www.gov.scot/publications/delivery-of-restorative-justice-in-scotland/guidance/pages/default.aspx))

and also the wider definition of the Restorative Justice Council in the UK:

'Restorative justice brings those harmed by crime or conflict and those responsible for the harm into communication, enabling everyone affected by a particular incident to play a part in repairing the harm and finding a positive way forward. This is part of a wider field called restorative practice.'

(Taken from: [What is Restorative Justice?: Restorative Justice Council](https://www.restorativejustice.org/what-is-restorative-justice/))

Restorative practices happen all over the world and follow the same three stage process in whatever context it is delivered; schools, communities, prisons, and workplaces. The three stage process we use is:

Facts - what happened?

Consequences - who was affected?

Future - what needs to happen now to enable all involved to move on from the situation in a safer way?

Anyone can personally refer themselves to Space2face. We can also receive client referrals from the Office of the Children's Reporter, Social Work departments, the emergency services in Shetland, workplaces and schools.

Acknowledgements

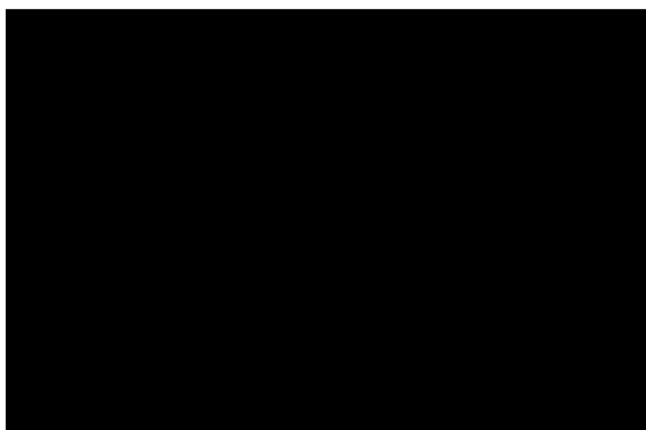
Ben Mulla photography and Community Justice Scotland hold the copyright for the images on page 4 and the images with people on page 9. The copyright for the image on the front cover, the image on page 6, the images without people on page 9 and the image on page 1 belongs to Space2face. The copyright for the images of trustees and staff is held by the person in the photograph.

1/ Our unique offer

Space2face is a unique restorative practices service as we combine art, design and making activities with restorative practices. This is because one of the criticisms of restorative practices is that they rely heavily on participants being verbally articulate and being able to sit still for long periods.

Yet, statistically, people who offend and who find themselves in custody have lower than average literacy and language skills when compared with the general population.

Added to this, people who experience four or more traumatic events in childhood (these are known as Adverse Childhood Experiences, or ACEs)¹ are much more likely to either become someone harmed through crime (a victim) or to become a person responsible for causing crime (a perpetrator). This is especially so for violent crime. Experiences of trauma, therefore, are directly related to crime, especially violent crime.



¹ ACEs include abuse in all its forms - sexual, physical, emotional - domestic violence, mental illness, substance and alcohol mis-use, bereavement, parental separation and an incarcerated relative.

We also know from research that trauma is hard to articulate verbally. It is for these reasons that Space2face uses the arts, the designing and making of things, as a form of language - as a way for participants to communicate non-verbally. This non-verbal communication can then lead to a more significant verbal conversation. We believe this makes our service more inclusive and accessible.

Comments from our participants and partners about our use of art:

From a person harmed

'I think doing the artwork in the preparation was really helpful but also it was really helpful for me to see the other person's artwork.'

From a person responsible

'So the artwork that was put up was from a previous meeting, and then obviously it would be looked at, and it would just give the energy and motivation to do the next bit.'

From a Justice Social Worker about a client's Space2face work

'He got a language, I mean a physical language for what he'd done...so he could speak about it now.'

Our work is broadly divided into three areas: casework (after criminal or non-criminal harm has occurred), preventative work and training. We describe these three areas as:

- Restorative casework with individuals.
- Preventative group work and courses.
- Training and advocacy.

We work within the following frameworks and good practice guidelines:

- Restorative Justice Council's *Practitioner Code of Practice*.
- Scottish Government's 2017 *Guidance for the Delivery of Restorative Justice in Scotland*.
- *EU Directive 2012/29/EU* establishing minimum standards on the rights, support and protection of victims of crime.
- Council of Europe - *Recommendation CM/Rec(2018)8 of the Committee of Ministers to member States concerning restorative justice in criminal matters*

and their subsequent *Venice Declaration on the Role of Restorative Justice in Criminal Matters*.

2/ Structure, governance and management

Type of governing document

Space2face is a single tier Scottish Charitable Incorporated Organisation. Our governing document is the organisation's Constitution.

Board of trustees - Trustee recruitment and appointment

We are governed by a Board of trustees. During the year there were seven serving trustees. This is our maximum number of trustees. Space2face is grateful to all the trustees for their commitment, support, and gift of their time. We are also proud that former clients (people harmed through crime) of the project serve as Board members.

Management

Clair Aldington, our Director-Practitioner, continued to co-ordinate and develop the service throughout the year in partnership with the board of trustees.

3/ Achievements and performance

Here are some highlights of our year.

The Mission Wellness and Creativity Centre



We are enjoying having more space following our move to a different room within The Mission, Lerwick, in April 2024. We continued to share our room through subletting to Solstice Digital and then The Compass Centre in the new space.

Comments from clients about our workspace

'To me it's a bright and welcoming environment. And we had our artwork on the walls that we'd done, which was really helpful for me; I thought that was very helpful because it provided a bit of a focus elsewhere that you could look at, and a bit of a talking point too.'

'I think the setting of the room made it a bit easier.'

New logo

We adopted a new logo this year with volunteer time donated by the designer.



Staff

Clair attended the European Forum for Restorative Justice (EFRJ) biennial conference in Tallinn, Estonia, in May 2024 the theme of which was *JUST TIMES: Restorative Justice Responses in Dark Times* at which she co-facilitated a workshop about restorative justice and systemic racism. This was undertaken as part of her membership of the EFRJ's Working Group on Hate, Polarisation and Violent Extremism. Throughout the year Clair also served as a member of Community Justice Scotland's national RJ in prison protocol working group and continued to co-facilitate and work as an artist with an international restorative circle group in cases of political violence. She is a member of the Scottish Restorative Justice Research and Practitioners' Networks. Clair's participation in these groups is aside from Space2face and part of her wider freelance practice but her learning from these experiences benefits Space2face.

Amy attended a two day online Complex and Sensitive training delivered by RJC training in February 2024. Clair and Amy also attended an online artist session facilitated by GAADA, Shetland, on 4 September 2024. At Space2face we value professional development sessions in both restorative as well as in creative practices.

We were delighted to welcome Gael Cochrane into the team at the beginning of September 2024. She works for Space2face in mainland Scotland as well as joining online meetings with clients. She is registered as an Advanced Restorative Practitioner with The Restorative Justice Council and serves as a member of Community Justice Scotland's national RJ in prison protocol working group. Additionally, Gael is a member of the Scottish Restorative Justice Forum, the Scottish Restorative Justice Research Network and the European Forum of Restorative Justice's Trainers' Committee and Working Group on Gender Based Violence.

Our staff undertook quarterly supervision throughout the year. As our staff work freelance for the organisation, their training and registration processes are undertaken in their own time. We are grateful to them.

Restorative casework

With people responsible

During the year we worked with 8 people responsible. This included continued work with 2 existing cases, 3 new referrals from Justice Social Work. These were for people responsible for causing harm and post their sentencing.

With people harmed

We worked with 10 people harmed throughout the year.

Workplace

These figures include 1 workplace case which continued from last year. This involved work with 2 individuals.

Restorative outcomes

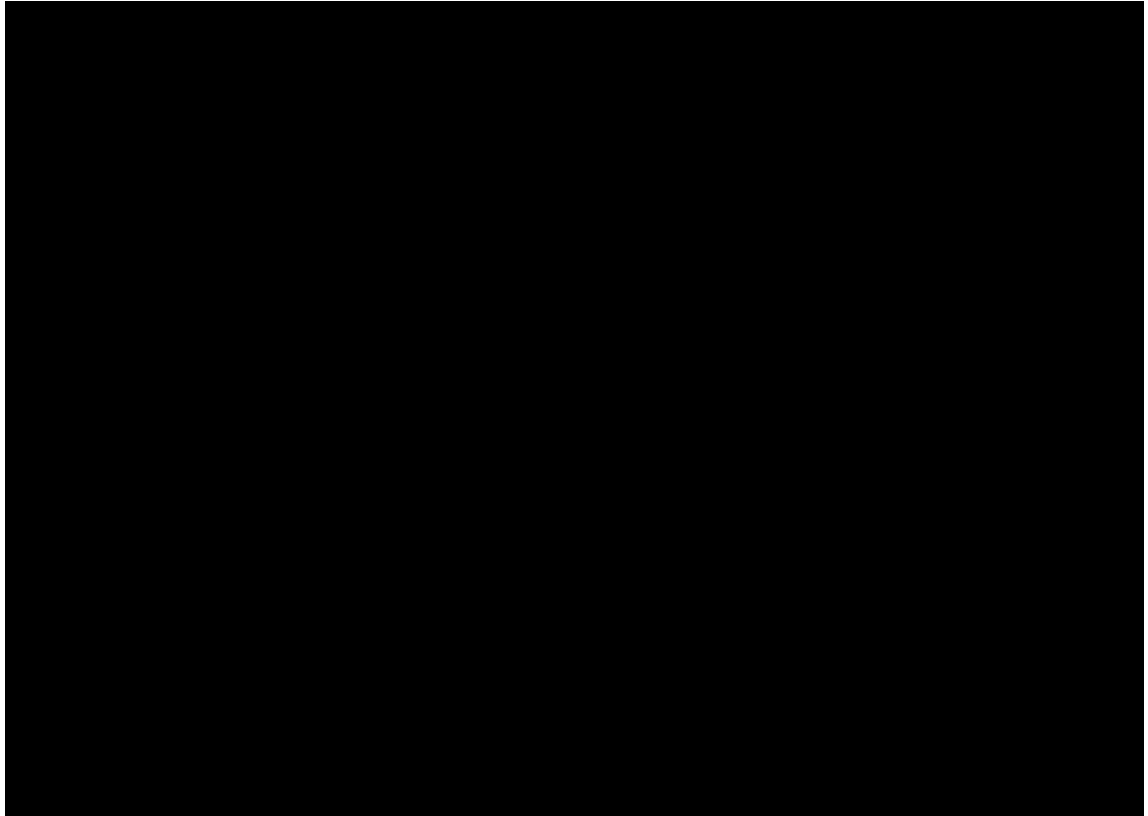
Space2face facilitated 2 direct face to face restorative meetings during the year. One of these meetings took place in custody on the Scottish mainland and the other in the community in Shetland. The remaining clients continued to work with us into the following year.

Preventative groups and courses

Help or Harm? Creative anger management course.

In addition, we received 1 privately funded case for our *Help or Harm? Creative anger management course* and we continued to work with a Justice Social Work client on the same course from the previous year.

Phenomenal women's group



Our Phenomenal Women's Group was established during 2022 in response to an increase in female referrals to Justice Social Work. The group is run in partnership with Justice Social Work. As part of this partnership the group has provided a placement for a social work student each year.

Following our successful funding application to the Communities Health and Wellbeing Fund the group recommenced meeting regularly from January 2024. In addition to our 4 regular participants the group was joined by 3 new members this year. The group chose to work to the theme of 'mend' and was inspired by the life and work of female artists and activists using mending themes in their work. The name of the group is taken from Maya Angelou's poem *Phenomenal woman*.

Boys' group

We facilitated a group involving 5 young men aged between 13 and 15 years old who were referred to us through Children and Families Social Work. The group ran from January to May 2024 and we met at the end of the day - partly in school time and partly in the boys' own time. We looked at male artists and designers who made work from their own experiences of harm, challenge and involvement with the justice system. The group then made creative work in response.

Training, advocacy and partnership working

Hamnavoe Primary School

During the year we completed the final training session of our Introduction to Restorative Practices training course with 9 staff at Hamnavoe Primary School. 74% of the staff thought the training was 'Excellent', 21% 'Very Good' or 'Good' and 5% 'Adequate'.

Community Justice Partnerships and Community Justice Scotland

Clair and Amy gave a presentation about restorative practices and Space2face's work to the Shetland Community Justice Partnership and elected members of Shetland Islands Council in October 2023. Additionally, presentations were made by Clair to Community Justice Partnership leads in the Highlands and Islands area during December 2023 and to the Orkney Community Justice Partnership in July 2024. These latter two presentations were about the potential for expanding our work further afield.

We continued to work on two restorative justice case studies and began work on a further case funded by Community Justice Scotland as part of a national project to provide information on restorative justice practice to the Scottish

Government. In addition, Community Justice Scotland agreed to fund two pieces of development work with Space2face which included developing our work in Orkney.

We were excited to welcome [REDACTED], the Restorative Justice Lead for Scotland, to Shetland in May 2024. During her time with us Laura interviewed participants in the Community Justice Scotland funded restorative justice case studies about their experiences of working with Space2face and their restorative justice process more widely. This anonymised feedback will be used to inform the Scottish Government's policy making about restorative justice provision in Scotland.

Violence Against Women and Girls' Partnership

Space2face continued to be a member of the Violence Against Women and Girls' Partnership. Space2face values partnership working in this way and supporting the development and improvement of services for people harmed through domestic and sexual violence.

Coastal Communities - 'Made to mend' product range

In November 2023 we were awarded Coastal Communities funding through Shetland Islands Council towards a pilot project to develop a Space2face product range. We hope this will eventually be available for sale. We see this as an imaginative way that reflects our creative-restorative ethos to raise funds to support our work. The artwork is created through clients' processes with us. With their formal consent their artwork is then worked up into a final design through a co-creative process between them and us. We then contract local artists/makers (where possible) to create the final product prototypes. The project is ongoing.

This is a T-shirt co-created with a former client based on his artwork that represented each stage of his restorative justice preparatory work.



In conclusion, Space2face received referrals into our work strands above from the Justice Social Work, Children and Families Social Work and Workforce Development teams of Shetland Islands Council, NHS Shetland and self-referrals. This involved our service directly engaging with 41 clients and participants throughout the year of this report.

This is some of their feedback:

From people harmed

'My main point from the beginning was really just to humanise the whole situation and make it feel like it wasn't such a big thing that I couldn't get over. It's definitely done that for me, and I feel much calmer as a person now.'

'It was better than approaching the situation by myself - I realise now how badly that could have gone wrong.'

'For something that was so traumatic to me, that it felt like a big ask, but it was what I was reaching for, and it just exceeded expectations, and I really feel as if I've been able to... I don't know if closure or move on would be right, but maybe move on is the better way, rather than maybe holding a grudge. But at the same time, I no longer need to give energy to it.'

'It was a pleasant surprise on my part to know that this person wanted to engage in the process to get some closure.'

'Clair and Amy used an art-based approach, or offered an art-based approach, which was really, really helpful for me because I think the meetings could have been quite stilted and become quite procedural question and answer, so the art really helped me.'

'I found painting was a really good way of getting myself to open up and come out of my filter - what am I thinking, how am I feeling? Because it's so easy to cover up how you are feeling.'

From people responsible

'To understand and think more clearly about how I engage in certain situations.'

'So I would say it would be better to enjoy the process of what it's for and not expect too much. But at the same time, it is massively beneficial to you, the other parties involved.'

'I think this process will give a lot of people the opportunity to be heard when they haven't been before, and that was always a massive thing for me because I never felt like I could have been.'

'Doing that final meeting, I think it allowed quite a lot of closure for the parties involved.'

'I don't think there was a session where I didn't actually feel proud and happy afterwards.'

'The help I had during the preparation meetings couldn't have been any better, honestly.'

From a participant in our *Help or Harm? Creative Anger management course*

'I think in general I'm calmer and more lightsome about the house...I think I've reflected more on my behaviours and hopefully can take my new strategies forward.'

From the partner of a course participant

'It has helped me to be able to be open with him and understand how I feel. I understand him more.'

From a Justice Social Worker about the course

'Clients who have completed the Anger Management Course report real change in their thinking and consequent behaviour as a result of completing the course and describe the course as both thought provoking and practically effective.'

From school staff about the way the training has influenced their work

'Hopefully work towards a consistent whole school approach. More confidence and strategies to deal with conflict. Stronger teamwork.'

'Think creatively about how to make this funny and engaging for all pupils.'

'Confidence in my approach to dealing with conflict.'

'I will be more aware of the impact I have during conflict resolution.'

'Hopefully encourage more fairness and inclusivity.'

'Increased knowledge and confidence in using restorative practices.'

'More patience and understanding with children when trying to resolve disputes.'

4/ Trustee activity

The Space2face board of trustees met 7 times throughout the year with an additional special trustees meeting in January 2024. The trustees' AGM was held on 1 May 2024. This was online and in person at the Mission in Lerwick.

Space2face retained its membership of Voluntary Action Shetland (VAS), and as a registered data controller with the Information Commissioner's Office (ICO), in line with GDPR requirements. Regular updates on our website and activity on our social media were maintained. Our facebook page currently has 280 'followers' (up 6 from last year) and 268 page 'likes' (up 8 from last year).

Volunteers/Restorative Ambassadors

We were delighted to welcome aboard two new volunteers in April 2024 who are now Restorative Ambassadors for the charity. We value their skills, expertise and the gift of their time to the charity.

5/ Financial review

Our work strands this year were funded in the following four ways: 1) on a case by case basis following Space2face providing estimates for the work, 2) through grants, 3) through donations from private individuals and 4) from fundraising activities.

Income

From 5 September 2023 - 4 September 2024, Space2face received a total income of £31,397.

Table 1
Income and expenditure

Income	£ 2022-2023	£ 2023-2024	£	Expenditure	£ 2022-2023	£ 2023-2024
Internal grant funding (Shetland) - <u>Restricted</u>	6,054	10,097		Memberships - VAS and ICO	105	268
External grant funding (UK)	-	-		Administrative / Office costs - IT, phone, website, materials & refreshments.	1,086	1,251
Reclaimed fees and expenses	7,521	16,897		Freelance casework, travel, project management	12,558	25,897
Donations (private individuals)	1,717	1,866		Insurance	714	772
Fundraising	609	719		Fundraising projects	-	420
The Mission (rental income)	1,652	1,771		Rent and utilities	3,744	3,251
Misc.	81	46		Misc.	50	69
<u>TOTAL Income</u>	<u>17,634</u>	<u>31,397</u>		<u>TOTAL expenditure</u>	<u>18,257</u>	<u>31,929</u>
<u>Deficit</u>			= <u>532</u>			
<u>Brought forward from previous year</u>			<u>7,942</u>			
<u>TOTAL carried forward</u>			<u>7,410</u>			
<u>Notes</u>						
Memberships Expense "doubled" in the year because it includes 2 years worth of VAS membership / accounts examination fees.						
Income from The Mission is only for rent received and does not actually include reallocated overheads, as per last year's numbers.						
Fundraising project for Amy to attend sensitive + complex additional restorative justice training.						

Our main sources of income for this year were restricted funding of £10,097 and reclaimed fees and expenses totalling £16,897. Restricted funding was received from Justice Social Work (Shetland Islands Council), Shetland Community Benefit Fund, Communities Mental Health and Wellbeing Fund and Shetland Islands Council Coastal Communities Fund. Casework reclaims were from contracts with Children and Families Social Work (Shetland Islands Council), Community Justice Scotland, NHS Shetland and private clients. Training reclaims were from Workforce Development (Shetland Islands Council).

In addition, Space2face is indebted to the individuals who continue to make ongoing monthly contributions which this year totalled £1,866. We are also grateful to the many others who supported and contributed a total of £719 as a result of our Quiz night in the Lerwick Boating Club on 28th December 2023, a fundraising lunch generously organised by the Justice Social Work team on 6 December 2023 and other fundraising activities. Other income was from sub-letting our Mission client/office space and reclaimed overheads from client contracts of £1,771 and miscellaneous income of £46.

Expenditure

For the same period, the total expenditure was £31,929.

This sum includes memberships of £268 to the ICO (Information Commissioner's Office) and VAS (Voluntary Action Shetland), administrative costs of £1,251, freelance casework fees and expenses of £25,897, insurance of £772, rent and utilities of £3,251, fundraising costs of £420 and miscellaneous costs of £69.

This left a deficit for the year of -£532. A sum of £7,942 was brought forward from the previous financial year leaving £7,410 to be carried over to the following financial year.

6/ Future plans

We will continue to build on our partnerships with Justice Social Work, Children and Families Social Work and the Shetland Community Justice Partnership locally and with Community Justice Scotland nationally. In particular, to develop the Space2face model in other areas and to lead the Phenomenal Women's group towards self-direction/ autonomy in a meaningful and supportive way. We also want to continue to develop our relationships locally with Police Scotland, Victim Support and the partners within the Violence Against Women and Girls' Partnership. In particular, to work with the latter to develop survivor led restorative justice referral pathways for survivors of sexual harm and domestic abuse. We also hope to further

improve our website and social media presence, and to develop a Space2face product range based on our clients' artwork. Some of these strands of work will require funding applications which we are currently researching.

7/ Declaration

Signed on behalf of the charity trustees:

Print name:

Position:

Chair

Sign name:

Date:

1 April 2025

Enter charity name below

Enter SC No. below

space2face

SC046828



Receipts and payments accounts

For the period from	Period start date			to	Period end date		
	Day	Month	Year		Day	Month	Year
	05	Sept	2023		04	Sept	2024

Section A Statement of receipts and payments

	Unrestricted to nearest £	Restricted to nearest £	Expendable to nearest £	Permanent to nearest £	Total funds to nearest £	Total funds last to nearest £
A1 Receipts						
Donations	1,906				1,906	1,717
Legacies					-	
Grants		10,097			10,097	6,054
Receipts from fundraising activities	719				719	609
Gross trading receipts					-	
Income from investments other than					-	
Rents from land & buildings	1,771				1,771	1,652
Gross receipts from other charitable	16,903				16,903	7,602
					-	
A1 Sub total	21,299	10,097	-	-	31,396	17,634
A2 Receipts from asset &						
Proceeds from sale of fixed assets					-	
Proceeds from sale of investments					-	
A2 Sub total	-	-	-	-	-	-
Total receipts	21,299	10,097	-	-	31,396	17,634
A3 Payments						
Expenses for fundraising activities	-				-	-
Gross trading payments					-	
Investment management costs					-	
Payments relating directly to charitable	17,513	14,248			31,761	18,187
Grants and donations					-	
Governance costs:					-	
Audit / independent examination	168				168	70
Preparation of annual accounts					-	
Legal costs					-	
Other					-	
					-	
A3 Sub total	17,681	14,248	-	-	31,929	18,257
A4 Payments relating to asset and						
Purchases of fixed assets					-	
Purchase of investments					-	
A4 Sub total	-	-	-	-	-	-
Total payments	17,681	14,248	-	-	31,929	18,257
Net receipts / (payments)	3,618	(4,151)	-	-	(533)	(623)
A5 Transfers to / (from) funds						
					-	
Surplus / (deficit) for year	3,618	(4,151)	-	-	(533)	(623)

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Section B Statement of balances

Categories	Details	Unrestricted funds to nearest £
B1 Cash funds	Cash and bank balances at start of year	2,591
	Surplus / (deficit) shown on receipts and payments account	3,619
	Cash and bank balances at end of year	6,210
	(Agree balances with receipts and payments account(s))	1

Details

B2 Investments

Details

B3 Other assets

Details

B4 Liabilities

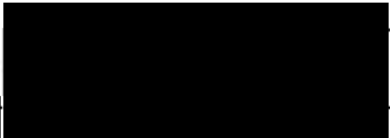
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Details

B5 Contingent liabilities

Signed by one or two trustees
on behalf of all the trustees

Signature*

** Please note - OSCR will accept digital or typed signatures*

SC046828

Restricted funds to nearest £	Expendable endowment funds to nearest £	Permanent endowment funds to nearest £	Total current period to nearest £	Total last period to nearest £
5,351			7,942	8,565
(4,151)			(532)	(623)
			-	
			-	
1,200	-	-	7,410	7,942
-	-	-	1	-

Fund to which asset belongs	Market valuation to nearest £	Last year to nearest £
Total	-	-

Fund to which asset belongs	Cost (if available) to nearest £	Current value (if available) to nearest £	Last year to nearest £
Total	-	-	-

Fund to which liability relates	Amount due to nearest £	Last year to nearest £

Total	-	-
Fund to which liability relates	Amount due to nearest £	Last year to nearest £
Total	-	-

Print Name	Date of approval
	1.4.25

space2face

Section C Notes to the Accounts

C1 Nature and purpose of funds *(may be stated on analysis of funds worksheets)*

All funds are to be used to cover the running costs of the charity.

C2 Grants

Type of activity or project supported	Individual / institution

C3a Trustee remuneration

If no remuneration was paid during the period to any charity trustee or person connected with the charity then cross this box (otherwise complete section 3b)

C3b Trustee remuneration - details

Authority under which paid

C4a Trustee expenses

If no expenses were paid to any charity trustee during the period then cross this box (otherwise complete section 4b)

C4b Trustee expenses - details

Nature of relationship	Nature of transaction
------------------------	-----------------------

**C5 Transactions with
trustees and connected
persons**

C6 Other information

--

Total	

Person connected to	
---------------------	--

s this box	x
------------	----------

/ Notes

Additional analysis (1)**Analysis of receipts and payments****1 Donations**

	Unrestricted funds to nearest £	Restricted funds to nearest £	Expendable endowment funds to nearest £	Permanent endowment funds to nearest £	Total current period to nearest £	Total last period to nearest £
Monthly Direct Debits	966				966	629
Cash donations	560				560	
Miscellaneous	380				380	1,088
					-	
Total	1,906	-	-	-	1,906	1,717

- - - - -

2 Grants

	Unrestricted funds to nearest £	Restricted funds to nearest £			Total current period to nearest £	Total last period to nearest £
SIC / JSW		3,060			3,060	6,054
Coastal Communities		1,544			1,544	-
Shetland Community Benefit Fund		500			500	-
VAS CMHW		4,993			4,993	-
Total	-	10,097			10,097	6,054

- - - - -

3 Gross receipts from other charitable activities

	Unrestricted funds to nearest £	Restricted funds to nearest £	Expendable endowment funds to nearest £	Permanent endowment funds to nearest £	Total current period to nearest £	Total last period to nearest £
Casework fees	16,897				16,897	7,521
Misc.	6				6	81
					-	
					-	
					-	
					-	
					-	
					-	
Total	16,903	-	-	-	16,903	7,602

- - - - -

4 Payments relating directly to charitable activities

	Unrestricted funds to nearest £	Restricted funds to nearest £	Expendable endowment funds to nearest £	Permanent endowment funds to nearest £	Total current period to nearest £	Total last period to nearest £
Casework fees & travel (Director Practitioner)	8,110	6,433			14,543	8,836
Casework fees & travel (Restorative Practitioner)	5,434	4,295			9,729	3,464
Casework fees & travel (Consultant)	-	-			-	258
Reallocation of Management Time Overheads	- 990	990			-	-
Information Commissioner	35	-			35	35
IP Agreement Fee	-	420			420	-
Office related costs - Phone, photocopying, etc	129	690			819	888
Memberships / Subscriptions	65	-			65	142
Training	420	-			420	-
Venue Hire / Film Screening	17	558			575	-
Art Materials & Refreshments	208	197			405	56
Travel Exp	658	-			658	-
Office Rent / Insurance	3,358	665			4,023	4,458
Misc	69	-			69	50
Total	17,513	14,248	-	-	31,761	18,187

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Office of the Scottish Charity Regulator

	Independent examiner's report on the accounts v2						
Report to the trustees/members of	Space2face						
Registered charity number	SC 046828						
On the accounts of the charity for the period	Period start date				Period end date		
	Day	Month	Year		Day	Month	Year
	05	Sept	2023	to	04	Sept	2024
Set out on pages						(remember to include the page numbers of additional sheets)	
Respective responsibilities of trustees and examiner	The charity's trustees are responsible for the preparation of the accounts in accordance with the terms of the Charities and Trustee Investment (Scotland) 2005 Act and the Charities Accounts (Scotland) Regulations 2006. The charity trustees consider that the audit requirement of Regulation 10(1) (d) of the Accounts Regulations does not apply. It is my responsibility to examine the accounts as required under section 44(1) (c) of the Act and to state whether particular matters have come to my attention.						
Basis of independent examiner's statement	My examination is carried out in accordance with Regulation 11 of the Charities Accounts (Scotland) Regulations 2006. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts and seeks explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and, consequently, I do not express an audit opinion on the accounts.						
Independent examiner's statement	In the course of my examination, no matter has come to my attention:						
	1. which gives me reasonable cause to believe that in any material respect the requirements: - to keep accounting records in accordance with section 44(1) (a) of the 2005 Act and Regulation 4 of the 2006 Accounts Regulations, and - to prepare accounts which accord with the accounting records and comply with Regulation 9 of the 2006 Accounts Regulations have not been met, or						
	Signed:				Date:		13.05.25
	Name:						
Relevant professional qualification(s) or body:							
Address:	Voluntary Action Shetland						
	Market House, 14 Market Street						
	Lerwick, Shetland, ZE1 0JP						

APPENDIX 3

Disclosure section

Only complete if the examiner needs to highlight material problems.

Give here brief details of
any items that the
examiner wishes to
disclose