

Glenelg and Arnisdale Bus User Group

Scotland · Charity number SC046425

Details

Known as	BUG
Status	Active
Legal form	SCIO (Scottish Charitable Incorporated Organisation)
Registered	2016-03-17
Register	View on the OSCR register

Contact

Address	Anrai 5 Forestry Houses Glenelg Kyle Highland IV40 8JY
Website	www.glenelgandarnisdalebug.co.uk

Activities

Activities: 'It carries out activities or services itself'

Purposes: 'the advancement of citizenship or community development'

What the charity does: Glenelg and Arnisdale Bus User Group is dedicated to keeping our ultra-remote communities connected, supported, and included. We deliver this through two essential transport services: a subsidised, on-demand taxi link that connects residents with wider transport networks at Shiel Bridge, and a weekly community bus route that enables local people to access vital facilities in our nearest service centre, Kyle of Lochalsh. Together, these services reduce loneliness and isolation, ensure accessible travel for everyone, and strengthen the resilience and wellbeing of our community.

Beneficiaries: 'Children or young people','Older People','People with disabilities or health problems','Other defined groups'

Objectives: 4.1 The advancement of community development by operating and promoting a community transport scheme within the extremely remote Highland community of Glenelg and Arnisdale.

Geography

- **Main operating location:** Highland
- **Geographical spread:** A specific local point, community or neighbourhood

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£43,643	£34,626	-	0
2024-03-31	£29,910	£35,933	-	0
2023-03-31	£16,104	£15,573	-	0
2022-03-31	£8,819	£5,951	-	0
2021-03-31	£5,395	£3,125	-	0

Accounts

**GLENELG AND ARNISDALE BUS USER
GROUP (BUG)**

SCOTTISH CHARITY No SC046425

**ANNUAL REPORT AND FINANCIAL
STATEMENTS**

FOR THE YEAR ENDED 31st MARCH 2025

TRUSTEES' ANNUAL REPORT

For the year ended 31 March 2025

The trustees have pleasure in presenting their report together with the financial statements and the independent examiner's report for the year ended 31 March 2025

REFERENCE & ADMINISTRATIVE INFORMATION

Charity Name

Glenelg and Arnisdale Bus User Group

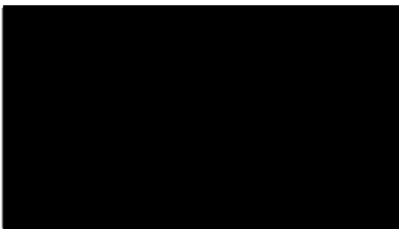
Charity No

SC046425

Address



Current Trustees



STRUCTURE GOVERNANCE & MANAGEMENT

Constitution

The Charity is a Scottish Charitable Incorporated Organisation (SCIO). It is governed by its constitution which was adopted on the 9th February 2016. The Trust was granted charitable status by OSCR on 31st March 2016.

Appointment of Trustees

The Board of Trustees meet four times a year and are jointly responsible for the management of the Trust. Trustees are elected at the Annual General Meeting. Under the constitution there must be a minimum of four and not more than seven elected trustees. The board may at any time appoint any member to be a charity trustee.

Management

The Board of Trustees is responsible for the strategic direction and governance of the Trust. Day to day administration is performed by a paid administrator under the instruction of the volunteer chair of the trust and answerable to the board.

OBJECTIVES & ACTIVITIES

Charitable Purpose

The advancement of community development by operating and promoting a community transport scheme within the extremely remote Highland community of Glenelg and Arnisdale.

Activities

The Trust's sole purpose is to secure funds in order to provide all within our remote community with a dial-a-bus service primarily, but not exclusively to connect with in coming and outgoing City Link buses to and from Inverness and Glasgow and Portree to bring residents and visitors into Glenelg and Arnisdale for a flat rate ticket price of £5:00 (no concessions). The Trust also provides a community bus for all one day a week to enable the community to use facilities in their nearest center, Kyle of Lochalsh. The Trust is responsible for raising funds to run the two services, advertising, administration and communicating with users and the community.

Achievements and Performance

In 2024/25, BUG continued to build on its commitment to providing reliable and affordable community transport while strengthening its long-term sustainability. Throughout the year, the Trust maintained strong financial resilience, allowing both the Dial-a-Bus and Kyle Express services to operate without interruption. Fundraising activity became more diverse, with donations secured from new funders and a broader range of grant opportunities explored, reducing dependence on any single source of income.

Service delivery remained consistent, and in some periods ridership even increased, demonstrating the continued and growing need for transport provision within our remote community. Reliability also improved further as a result of stronger coordination with connecting timetables and ongoing refinements to administrative systems. The impact on the community remained significant, with residents continuing to rely on the services for access to essential amenities, reduced isolation and improved wellbeing.

The trustees are pleased to report that the transport services remain vital lifelines for the residents of Glenelg and Arnisdale, supporting social inclusion, independence and access to regional services.

FINANCIAL REVIEW

BUG Trustees have been successful in gaining funds to secure its sustainability and to increase the level of transport service provision to the community.

Reserves Policy

£500 of own funds (non grant) are kept in reserve .

PLANS FOR THE FUTURE

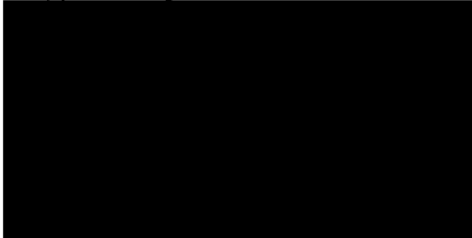
BUG will continue its commitment to sustaining and strengthening community transport provision for Glenelg and Arnisdale.

In 2024/25, the Trust was successful in securing a new three-year funding award from Highland Council, ensuring continuity of both the Dial-a-Bus and Kyle Express services. This multi-year support provides welcome stability and allows the Trustees to focus on improving service quality, monitoring community needs, and strengthening long-term financial resilience.

The Trustees will continue to:

- maintain sustainability as a core priority,
- explore additional fundraising opportunities to diversify income,
- monitor service usage to ensure transport provision remains responsive and cost-effective.

Approved by the trustees on 03/12/2025 and signed on their behalf by:



Glenelg & Arnisdale Bus User Group

Statement of receipts and payments – for year ended 31st March 2025

Receipts	Unrestricted 2025	Restricted 2025	Total 2025	Total 2024
Grants	35891.83		35891.83	27770.04
Voluntary Receipts	682.41		682.41	1447.74
Donations and Gift Aid	6600.00		6600.00	
Legacy				
Fund Raising	605.00		605.00	636.31
Bank Interest	63.81		63.81	56.06
Total Receipts from Charitable Activities	43643.05		43643.05	29910.15
Payments				
Costs of Charitable Activities	30740.04		30740.04	31408.04
Governance Costs	3800.00		3800.00	3750
Grants and Donations				
Purchase of Equipment				-
Cost of Fund Raising	86.28		86.28	775
Total Payments	34626.32		34626.32	35933.04
Surplus/(Deficit) for the year	9016.73		9016.73	(6022.89)

Statement of Balances – As at 31st March 2025

Funds Reconciliation	Unrestricted funds (note 1)	Restricted funds (note 2)	Total 2025	Total 2024
Cash at Bank & In Hand 31/03/2024	300.49			(6022.89)
Surplus/(Deficit) for year				
Cash at Bank & In Hand - 31/03/2025			9317.22	300.49
Bank and Cash Balances			2025	2024
Bank Deposit Account				
Bank Current Account			9317	300
Cash in Hand				

Other Assets
(Unrestricted Fund)

Approved by the trustees on 26th Nov 2025 and signed on their behalf by:-



Chair of Trustees

Trustee

APPENDIX 3



Independent examiner's report on the accounts

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Report to the trustees/members of

Charity name

Gleneig & Arnisdale Bus User Group

Registered charity number

SC046425

On the accounts of the charity for the period

Period start date

Day

Month

Year

01

04

2024

to

Period end date

Day

Month

Year

31

03

2025

Set out on pages

Pages 5-6

(remember to include the page numbers of additional sheets)

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts in accordance with the terms of the Charities and Trustee Investment (Scotland) 2005 Act and the Charities Accounts (Scotland) Regulations 2006 (as amended). The charity trustees consider that the audit requirement of Regulation 10(1) (d) of the Accounts Regulations does not apply. It is my responsibility to examine the accounts as required under section 44(1) (c) of the Act and to state whether particular matters have come to my attention.

Basis of independent examiner's statement

My examination is carried out in accordance with Regulation 11 of the 2006 Accounts Regulations. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts and seeks explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and, consequently, I do not express an audit opinion on the view given by the accounts.

Independent examiner's statement

In the course of my examination, no matter has come to my attention [other than that disclosed on the attached page*]

1. which gives me reasonable cause to believe that in any material respect the requirements:
 - to keep accounting records in accordance with section 44(1) (a) of the 2005 Act and Regulation 4 of the 2006 Accounts Regulations, and
 - to prepare accounts which accord with the accounting records and comply with Regulation 9 of the 2006 Accounts Regulations

have not been met, or

2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached

Signed:**

Name:

Relevant professional qualification(s) or body (if any):

Address:

*Please delete the words in the brackets if they do not apply. If the words do apply, set out those matters which have come to your attention on the following page.

** OSCR will accept digital or typed signatures

APPENDIX 3

Disclosure section

Only complete if the examiner needs to highlight material problems.

Give here brief details of
any items that the
examiner wishes to
disclose