

Rainbow Home Support
Trustees' Report and Financial Statements
For the Year Ended 30 June 2024



Rainbow Home Support
Report and Accounts for the Year Ended 30 June 2024

Contents


	<i>Page</i>
Reference and Administration Details	3
Trustees' Annual Report	4 - 6
Independent Examiner's Report	7
Receipts and Payments Account	8
Statement of Balances	9
Notes to the Accounts	10

Reference and Administration Details

Charity Name Rainbow Home Support

Charity Number SC046288

Principal Address Clyde Offices
2nd Floor
48 West George Street
Glasgow
G2 1BP

Trustees  (Appointed 20 Jan 2016)

Bankers Santander
Bridle Road
Bootle
G30 4GB

Independent Examiner 
Brett Nicholls Associates
Herbert House
24 Herbert Street
Glasgow
G20 6NB

Trustees' Annual Report

The trustees present their report and annual accounts for the year ended 30 June 2024.

Structure, Governance and Management

Governing Document

The Charity is a Scottish Charitable Incorporated Organisation (SCIO) that is governed by its Charity Constitution. The charity was granted charitable status on the 25 January 2016.

Trustee Recruitment and appointment

There are three trustees Chair, Treasurer and Secretary who come with a range of skills and knowledge to support the operation of the project. In the last year there have been no change to the trustees. The trustees have been unsuccessful in recruiting new trustees onto the board. We have made several enquiries for new trustees through word of mouth and spoke with other charity organisations.

Objectives and Activities

Charitable purposes

The relief of those in need by reason of age, ill-health, disability, financial hardship or other disadvantage.

Main Activities

- Provision of home support for disabled and/or elderly people within Glasgow and surrounding areas.
- Provide Household/domestic tasks for disabled and/or elderly people within their home.
- Accompany disabled and/or elderly people out in the community.
- Improve the lives of disabled and/or elderly people to reduce isolation and loneliness through companionship.
- Working in partnership with statutory and voluntary bodies to improve the lives of disabled and/or elderly people in our society and support them to live more independently within their home.
- Support families and carers through the relief of stress and anxiety of supporting disabled and/or elderly people on a day-to-day basis.

Achievements and Performance

Managing a successful charity with the support of trustees and a team of 12 support workers who were committed to providing weekly support to 42 clients with various physically and/or mentally impaired conditions, to allow them to remain independent in their homes.

- * Relieving their loneliness, isolation and improving their mental health with one-to-one support, gave support workers a sense of achievement that they were making a difference to people's lives.
- * We continued to support clients who we previously supported at home prior to them moving to a care home and were able to provide similar social support.
- * Worked in partnership with 2 carers centres where we supported clients with a sitter service whilst the carer had respite from their caring duties.
- * Worked in partnership with Glasgow and East Renfrewshire social work to enhance the lives of individuals who required additional support to meet their daily needs.

Trustees' Annual Report

Achievements and Performance (Continued)

- * We received referrals from voluntary and statutory agencies.
- * Staff updated their skills and developed new skills with relevant training to undertake their role as support worker.
- * Referred 16 carers to Alzheimer Scotland helpline and carers support groups.
- * After induction training staff became more confident using their initiative with skills and knowledge they learned.
- * Provided clients with a quality tailor made support service to meet their needs.

Among the 42 clients we supported over the year, ages ranged from 68 to 92 years old. The reason they asked for support was due to physical, mental health or a health condition that prevented them to undertake tasks without support. The support was split between support with tasks at home and out in the community. Reasons varied from loneliness and isolation, loss of confidence - possibly after a fall or hospital stay, unsteady on their feet due to health conditions and/or have an aid which limits their mobility. The majority required car or taxi transport to go out into the community. We received a further 15 referrals and after initial phone call they declined to undertake the support - reasons due to cost, memory issues or mental health.

The clients we supported stay within South West Glasgow and East Renfrewshire. We offered a range of support - with paperwork and phone calls, purchasing household items, housework tasks, shopping, attending community groups, going out socially for a cuppa or a walk and to social and medical appointments. Some clients had other support measures in place with family, health professionals, staying in a sheltered housing complex and care homes. The benefit to the clients is that they had reliable weekly/fortnightly support. This has made a difference in their lives both mentally and physically, especially for clients who had no family or whose family lived far away. Several clients had not been out for several months socially due to not having the support in place. Company played an important role for the majority of the clients as they had the opportunity to have regular chat and conversations with a support worker they had built up a relationship with, relieving loneliness and isolation. Support workers would support clients with the use of technology to speak to their loved ones who didn't stay nearby with Whatsapp and Facetime. We would refer potential clients in need of financial assistance to Citizens Advice and benefit agencies, ensuring they received the support available to them while making the best use of these organisations' resources. We received referrals from community psychiatrist nurses (CPN), clinical support workers, social workers, community connectors or word of mouth. From the 42 clients, 11 of their siblings didn't stay close by, 5 had no family, 8 carers required respite to have time to themselves. For the 18 carers, this provided their families peace of mind that their loved ones were being supported as they had other family or work commitments.

Trustees' Annual Report

Financial Review

Reserves Policy

It is the policy of the charity to maintain unrestricted, free reserves at a level equivalent to three months running costs. Based on the year ended 30 June 2024, three months' ordinary expenditure amounts to £26,284 (2023: £26,171). At 30 June 2024, the charity held unrestricted reserves of £33,099 (2023: £37,948). The trustees are satisfied this policy is being met and funds held in excess of the target amount will be used to further develop the services and support its future.

Financial Review

The charity incurred a net deficit of £4,849 (2023: deficit of £2,841) for the year ended 30 June 2024. Reserves stood at £33,099 as at 30 June 2024 (2023: £37,948) with all of these being unrestricted (2023: £37,948).

The reasons for incurring a deficit on our finances are detailed below:

*On the 1st April'24 there was a significant change to paying staff 5.6 weeks holiday pay depending on hours of work, for the last 3 months of the financial year.

*Paid staff the national living wage which increased from April.

*We increased client rates on 1st April; however we didn't see any benefit to our finances in the 3 months.

*We paid a staff member 28 weeks SSP, the staff member did not to return due to being unfit for work.

*Trustees are in discussion with the possibility of moving premises to see if we can make savings.

In the opinion of the trustees there is one member of key management, the general manager. Total remuneration for this post in 2023-24 was £17,692 (2023: £18,703).

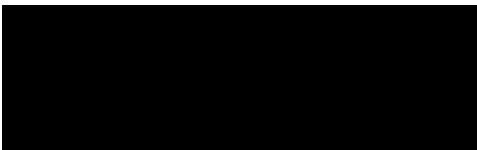
Challenges

A Challenge for the charity is the unknown of when we receive new business, clients have gone on the waiting list whilst we recruit staff at short notice. Business was at times also reduced at short notice due to the age group we work with - clients went into hospital for many weeks after a fall or health issues, then often moved to a care home or passed away.

After a challenging 6 months without an administrator, we finally appointed a financial administrator in April'23. This was followed by training and support within her role during this financial year. This was a very difficult period for the project.

The trustees declare that they have approved the report above.

Signed on behalf of the charity's trustees:



Date:

Independent Examiner's Report

Report to the trustees/members of	Rainbow Home Support
Registered charity number	SC046288
Accounts of the charity for the period	1 July 2023 to 30 June 2024
Set out on pages	8-10

Respective responsibilities of trustees and examiner:

The charity's trustees are responsible for the preparation of the accounts in accordance with the terms of the Charities and Trustee Investment (Scotland) 2005 Act and the Charities Accounts (Scotland) Regulations 2006. The charity trustees consider that the audit requirement of Regulation 10(1) (d) of the Accounts Regulations does not apply. It is my responsibility to examine the accounts as required under section 44(1) (c) of the Act and to state whether particular matters have come to my attention.

Basis of Independent Examiner's statement:

My examination is carried out in accordance with Regulation 11 of the Charities Accounts (Scotland) Regulations 2006. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts and seeks explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and, consequently, I do not express an audit opinion on the accounts.

Independent Examiner's statement:

In the course of my examination, no matter has come to my attention:

1. Which gives me reasonable cause to believe that in any material respect the requirements to:

- keep accounting records in accordance with section 44(1) (a) of the 2005 Act and Regulation 4 of the 2006 Accounts Regulations, and
- prepare accounts which accord with the accounting records and comply with Regulation 9 of the 2006 Accounts Regulations

have not been met, or

2. To which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Date:

Fellow of the Association of Chartered Certified Accountants
Brett Nicholls Associates
Herbert House, 24 Herbert Street, Glasgow, G20 6NB

Receipts and Payments Account

		2024	2023
		Total	Total
		£	£
Receipts	<i>Notes</i>		
Trading Income	3	100,286	101,566
Other Income	4	-	275
		<u>100,286</u>	<u>101,841</u>
Payments			
Trading Costs	5	<u>105,135</u>	<u>104,682</u>
Net Receipts/-Payments		<u>(4,849)</u>	<u>(2,841)</u>
<i>Funds Brought Forward</i>		37,948	40,789
Funds Carried Forward	7	<u>33,099</u>	<u>37,948</u>

All income and expenditure during the current and prior year arose in the General fund which is unrestricted.

The notes on page 10 form an integral part of these accounts.

Statement of Balances

	2024 Total £	2023 Total £
Opening Cash and Bank Balances	37,948	40,789
Surplus/-Deficit for the year	(4,849)	(2,841)
Closing Cash and Bank Balances	33,099	37,948

Signed on behalf of the trustees:

[Redacted signature]

Date:

Notes to the Accounts

1. Basis of Preparation

These accounts have been prepared on the Receipts and Payments basis in accordance with the Charities and Trustee Investment (Scotland) Act 2005 and the Charities Accounts (Scotland) Regulations 2006 (as amended).

2. General Information

Rainbow Home Support ("the charity") is Scottish charitable incorporated organisation governed by its constitution dated 25 January 2016. It was registered as a charity in Scotland (registered number SC046288) on 25 January 2016. Its registered address is Clyde Offices, 2nd Floor, 48 West George Street, Glasgow G2 1BP.

3. Trading Income

	2024 Total £	2023 Total £
Support Services	100,286	101,566

4. Other Income

	2024 Total £	2023 Total £
Goodwill payment	-	275

5. Trading Costs

	2024 Total £	2023 Total £
Staff Wages	97,310	88,344
Employer NIC	-	1,457
Employer Pension Contribution	578	1,311
Office Costs	2,831	2,943
Insurance	-	387
Premises Costs	1,764	3,953
Travel Expenses	315	3,437
Consultancy	168	2,850
Payroll Fees	1,128	-
Accountancy	900	-
Training	125	-
Subscriptions	15	-
	105,135	104,682

6. Related Party Transactions

One trustee, [REDACTED] is also the general manager of the charity and received remuneration of £17,692 for this role (2023: £18,703). In addition, [REDACTED], was paid £363 for travel expenses incurred in furtherance of the charity's objectives (2023: £767).

There were no other related party transactions for the year ended 30 June 2024 (2023: nil).

7. Funds Analysis

	Opening Balance 01-Jul-23	Receipts	Payments	Transfers	Closing Balance 30-Jun-24
General Funds	37,948	100,286	105,135	-	33,099

Purposes of Funds

General Fund - there is only one fund, the general fund, which represents the charity's unrestricted reserves.