

Shopmobility Lochaber SCIO

Scottish Charity Number SC032332

Annual Report and Financial Statements

For the year ended 31st March 2025



Trustees' Annual Report

For the year ended 31st March 2025

The trustees have pleasure in presenting their report together with the financial statements for the year ended 31st March 2025.

Reference and Administrative Information

Charity Name

Shopmobility Lochaber SCIO

Address

The Portacabin, MacFarlane Way, Fort William, PH33 6GD

Bankers

Bank of Scotland, Fort William Branch, PO Box 1000, BX2 1LB

Independent Examiner

Marie McMillan Cert Acct (Open), Finance Manager, Voluntary Action Lochaber, An Drochaid, Claggan Road, Fort William, PH33 6PH

Current Trustees

Rob Price - Chairperson

Charlie McConnachie - Secretary

Penny Dare - Volunteer

Iona Grant - Volunteer

Staff

Derek Stormont - Driver, Engineer, General Assistant

Jeannie Cowie - Office Coordinator

Structure, Governance and Management

Constitution

Shopmobility Lochaber are a Scottish Charitable Incorporated Organisation (SCIO). It was incorporated on 17th May, 2012 as a result of a change to SCIO application by SC032332 Shopmobility Lochaber which was an unincorporated association registered as a charity since 2nd October, 2001. The assets of the unincorporated association were transferred to the SCIO on the date of incorporation as a SCIO.

Appointment of trustees

At each Annual General Meeting (AGM) the members may elect any member to be a charity trustee. The Board may at any time appoint any member to be a charity trustee. All trustees are elected to serve as board members for a period of 2 years. After the 2 year period, they may still make themselves available for re-election to the post they hold. At the AGM, all of the charity trustees must retire from office but are eligible for re-election. The maximum number of charity trustees is 5, the minimum is 3.

Objectives and Activities

Charitable purposes

The purposes of the Charity are:

- 1) to relieve the needs of people with disabilities.
- 2) to seek to improve facilities for disabled persons and all people with mobility difficulties and/or sensory or mental impairments which could impede mobility.

Activities

This has been a mixture of highs and lows. Amongst the lows were the loss of one of our previous Trustees, Jacqui Cowie. Jacqui served as both a volunteer and later as our Chair on the Committee. Jacqui played a part in helping to turn Shopmobility Lochaber around. She will be sadly missed, because despite her resignation, she was still part of the team in an unofficial capacity

We must thank our loyal supporters, who have been with us throughout this year.

Achievements and Performance

2024/25 has been a challenging year, but fortunately the project was able to survive and has the ability to go forward in a positive trajectory. The main aim of the Project during 2024-25 was to ensure its financial stability, and work with our service users in the community to ensure their wellbeing and provide any practical help within our remit.

Work continues to obtain funding to ensure the survival of Shopmobility going forward.

Service Users

From April 2024 – March 2025 has seen a significant rise in registrations and donations, this was due to the return of free movement. However, the mobile service has been active each day except Sundays. By the end of March 2025 there had been a total of 1,987 registered service users, of which 148 were new registrations from April 2024.

Examples of feedback received:

"Wonderful service" Service User (April 2024)

"Excellent, thank you so much," Service User (May 2024)

"So thankful, absolute life savers" Service User (July 2024)

"Don't know what I'd be able to do without this service" Long term user (Jan 2025)

Service User Bookings

Shopmobility Lochaber has a robust monitoring system to analyse the uses of mobility equipment throughout the year. From the information collated in 2024/25, the results are as follows:

	Shopping	Home	Holiday	Hospital	Vet	Misc	Totals
April	48	22	6	1	0	0	77
May	54	24	13	3	0	0	94
June	62	24	15	2	1	0	104
July	66	20	15	3	0	0	104
August	63	24	10	2	0	0	99
September	72	22	11	0	0	0	105
October	81	18	8	3	0	0	110
November	81	19	4	6	0	0	110
December	48	19	6	3	0	0	76
January	70	23	8	3	0	0	104
February	69	21	2	2	0	0	94
March	69	20	2	3	0	0	94
Totals	783	256	100	31	1	0	1171

For 2024-2025, Shopping use is more than triple that of Home use. In this period we have had 148 new Customers, which is a small improvement on previous years.

During the year, the project has been working hard to ensure the most isolated service users are able to access the service and making our delivery charges as cost of fuel only.

Equipment Servicing

The robust service rota is still in place all equipment has been serviced over the year. Shopmobility has increased its fleet of 26 types of Scooters, ranging between Boot Scooters, Pavement Scooters, and general-purpose vehicles, as well as 13 manual wheelchairs and 8 walkers. The Project has experienced the kindness of the local community with many equipment donations, who are able to name the equipment in memorial to lost loved ones. Amongst our equipment are also bathroom assistance aids.

The cost to replace each piece of mobility equipment can range between £200-£2,500. The equipment generally requires an annual service, however Shopmobility have a strict service rota, due to the high usage of the ride-on equipment.

The project has increased the amount of equipment available for the local community. The lockable container which was purchased to store all our small equipment such as wheelchairs, rollators and various other odds and ends which are sometimes in demand, is well stocked.

Marketing

Shopmobility Lochaber has a wide range of marketing materials, including leaflets, business cards, and keyrings, and we advertise on the local tourist map.

Funding and Accounts

Shopmobility has recently received the accounts for 2024-2025, which have been duly verified by Voluntary Action Lochaber, and are available for all to view upon request.

Funding Received

Shopmobility Lochaber managed to apply for funding of £10,800 from The Highland Council towards Staff costs.

It is proposed that Voluntary Action Lochaber's Independent Examination services are retained for the coming financial year 2025-2026.

Financial review

Total income for the year was £30,993. Expenditure for same period was £36,097 resulting in a deficit of £5,104. Reserves held at year end were £19,278 of unrestricted funds.

Reserves Policy

There is no requirement in the Constitution for reserves however the Trustees have a policy to hold 3 months of unrestricted spend in reserves.

Plans for future period

With the growing need for the service, it is still the focus of Shopmobility Lochaber to become a permanent part of the area and push towards achieving a fit for purpose building to house the growing fleet and staff.

Either way it has been a challenging yet successful year for Shopmobility Lochaber, and we are excited and looking forward to 2025/26.

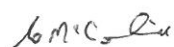
Exemptions from Disclosure

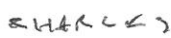
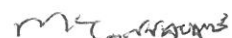
There are no exemptions from disclosure.

Funds held as custodian trustee on behalf of others

There are no funds held as custodian trustee on behalf of others.

This report was approved by the Trustees on 19/2 2026.



Name of Trustee :  

Date: 19/2 2026

Independent examiner's report to the trustees on the unaudited accounts of Shopmobility Lochaber SCIO.

I report on the accounts of the Charity for the year ended 31st March 2025 which are set out on pages 6 to 9.

Respective responsibilities of trustee and independent examiner

The charity's Trustees are responsible for the preparation of the accounts in accordance with the terms of the Charities and Trustee Investment (Scotland) Act 2005 and the Charities Accounts (Scotland) Regulations 2006. The charity trustees consider that the audit requirement of Regulation 10(1) (d) of the 2006 Accounts Regulations does not apply. It is my responsibility to examine the accounts as required under section 44(1) (c) of the Act and to state whether particular matters have come to my attention.

Basis of independent examiner's statement

My examination is carried out in accordance with Regulation 11 of the Charities Accounts (Scotland) Regulations 2006. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeks explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently I do not express an audit opinion on the view given by the accounts.

Independent examiner's statement

In the course of my examination, no matter has come to my attention:

1 which gives me reasonable cause to believe that in any material respect the requirements:

- * to keep accounting records in accordance with section 44(1) (a) of the 2005 Act and Regulation 4 of the 2006 Accounts Regulations, and
- * to prepare accounts which accord with the accounting records and comply with Regulation 9 of the 2006 Accounts Regulations

have not been met, or

2 to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Marie McMillan

Marie McMillan Cert Acct (Open)
Date: - 27/2/ 2026
Finance Manager
Voluntary Action Lochaber
An Drochaid, Claggan Road
Fort William
PH33 6PH



Shopmobility Lochaber SCIO
Receipts and Payments Accounts
For the year ended 31st March 2025
Scottish Charity Number SC032332

		Year to 2025 Unrestricted £	Year to 2025 Restricted £	Year to 2025 Total £	Year to 2024 Total £
Receipts	Note				
Grants and Donations					
Grants	4	-	10,800	10,800	13,472
Donations	5	13,662	-	13,662	10,928
Bank interest received		-	-	-	-
Fund Raising					
Sponsorship		350	-	350	-
Trading Receipts					
Rental / Repair Income		3,826	-	3,826	2,955
Sales		2,355	-	2,355	3,391
Other Charitable Activities					
Other Income		-	-	-	-
Total Receipts		20,193	10,800	30,993	30,746
Payments					
Charitable Activities					
Wages		16,656	10,800	27,456	22,179
Payroll Costs		570	-	570	484
Wheelchair & Scooter Repairs		945	-	945	1,244
Insurance		-	-	-	3,205
Vehicles Repairs / Expenses		3,478	-	3,478	1,946
Sessional Staff		-	-	-	1,848
Telephone & Other Business Expenses		1,072	-	1,072	1,470
Building Repairs / Maintenance		587	-	587	431
Stationery & Postage		124	-	124	251
Sundries		400	-	400	159
Marketing		459	-	459	308
Purchases		1,005	-	1,005	13
Governance Costs					
Independent Examination	7	-	-	-	180
Total Payments		25,297	10,800	36,097	33,717
Surplus/(Deficit) for the year before transfers		(5,104)	-	(5,104)	(2,970)
Transfers between funds	6	-	-	-	-
Surplus/(Deficit) for the year		(5,104)	-	(5,104)	(2,970)

Shopmobility Lochaber SCIO
Receipts and Payments Accounts
For the year ended 31st March 2025
Scottish Charity Number SC032332

	Year to 2025 Unrestricted £	Year to 2025 Restricted £	Year to 2025 Total £	Year to 2024 Total £
Statement of Balances - as at 31st March 2025				
Opening cash at bank and in hand	24,382	-	24,382	27,352
Add Income	20,193	10,800	30,993	30,746
Less Expenditure	44,575	10,800	55,375	58,099
Transfers	25,297	10,800	36,097	33,717
6	-	-	-	-
Closing cash at bank and in hand	19,278	-	19,278	24,382
Bank and Cash Balances				
Fundraising Account	2,670	-	2,670	2,155
Treasurers Account	16,420	-	16,420	22,162
Outstanding lodgements	-	-	-	-
Outstanding cheques	-	-	-	-
Petty cash	188	-	188	65
9 & 10	19,278	-	19,278	24,382
	-	-	-	-

Signed on behalf of all Trustees:

Charles McCann

Name:

Charles McCann

Date: 17/12/26 2026

The notes on pages 8 to 9 form part of these financial statements

Shopmobility Lochaber SCIO
Scottish Charity Number SC032332
Notes to the accounts
For the year ended 31st March 2025

1 Basis of Accounting

These accounts have been prepared on the Receipts and Payments basis in accordance with the Charities & Trustee Investment (Scotland) Act 2005 and the Charities Accounts (Scotland) Regulations 2006 (as amended).

2 Nature and purpose of funds

Unrestricted funds are those that may be used at the discretion of the trustees in furtherance of the objects of the charity. The trustees maintain a single unrestricted fund for the day-to-day running of the SCIO. During the year, Donations of £13,662 were received.

Restricted funds may only be used for specific purposes. Restrictions arise when specified by the donor or when funds are raised for specific purposes. During the year, Grants totalling £10,800 were received from The Highland Council towards Salary Costs.

3 Related party transactions

No remuneration was paid to the trustees or any connected persons during the year (2024: £NIL).

4 Grants

	Unrestricted Funds	Restricted Funds	Total 2025	Total 2024
The Highland Council	-	10,800	10,800	-
The Corra Foundation	-	-	-	8,000
Awards For All	-	-	-	5,472
	-	10,800	10,800	13,472

5 Donations

	Unrestricted Funds	Restricted Funds	Total 2025	Total 2024
Misc Donations	13,662	-	13,662	10,928
	13,662	-	13,662	10,928

6 Transfers between funds

There were no transfers between funds during the year (2024 - £NIL).

7 Governance Costs

	Unrestricted Funds	Restricted Funds	Total 2025	Total 2024
Independent Examination	-	-	-	180
	-	-	-	180

8 Volunteers

The trustees would like to record their thanks to all the volunteers who dedicate a significant amount of time for no remuneration to the charity.

9 Restricted Funds

	At 1st April 2024	Incoming	Outgoing	Transfers	At 31st March 2025
Restricted Funds	-	10,800	(10,800)	-	-
	-	10,800	(10,800)	-	-

10 Unrestricted Funds

	At 1st April 2024	Incoming	Outgoing	Transfers	At 31st March 2025
Unrestricted Funds	24,382	20,193	(25,297)	-	19,278
	24,382	20,193	(25,297)	-	19,278