

Shopmobility Highland SCIO

Scotland · Charity number SC022861

Details

Status	Active
Legal form	SCIO (Scottish Charitable Incorporated Organisation)
Registered	1994-08-08
Register	View on the OSCR register

Contact

Address	Falcon Gallery Carpark Level 2 Eastgate Centre Inverness IV2 3PR
Website	www.shopmobilityhighland.co.uk

Activities

Activities: 'It carries out activities or services itself'

Purposes: 'the promotion of equality and diversity', 'the relief of those in need by reason of age, ill-health, disability, financial hardship or other disadvantage', 'any other purpose that may reasonably be regarded as analogous to any of the preceding purposes'

What the charity does: Our charity exists for the relief of those in need by reason of age, illness or disability by providing electric scooters, manual wheel chairs to help with access to shops, social activities, appointments or any other reason in the city of Inverness or town of Dingwall. We also operate a fully accessible mini-bus service that provides a door to door service from home to shops and back. We provide volunteer escorts to support people with mobility and disability issues to shop. This is all with a view to reducing barriers of social isolation and loneliness thereby enhancing their overall well-being. During the Summer months we attend local outdoor Shows and events providing our equipment enabling those who would otherwise not be able to attend, to do so.

Beneficiaries: 'Children or young people', 'Older People', 'People with disabilities or health problems', 'No specific group, or for the benefit of the community', 'Other charities or voluntary bodies'

Objectives: The relief of those in need by reason of age, illness and disability by providing electric scooters, manual wheel chairs to help with access to shop as well as a bus service that provided a door to door service from home to shops and back. Providing volunteer escorts to support people with mobility and disability issues to shop reducing barriers of isolation and loneliness. To encourage and support local authorities and other bodies to identify and provide services to meet the needs of the community.

Geography

- **Main operating location:** Highland
- **Geographical spread:** Wider, but within one local authority area

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£80,900	£84,418	-	2
2024-03-31	£79,760	£106,520	-	4
2023-03-31	£81,049	£81,516	-	4
2022-03-31	£74,302	£70,465	-	0
2021-03-31	£66,919	£58,187	-	3

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Scotland - Charity number SC022861

Accounts

SHOPMOBILITY HIGHLAND

SCIO

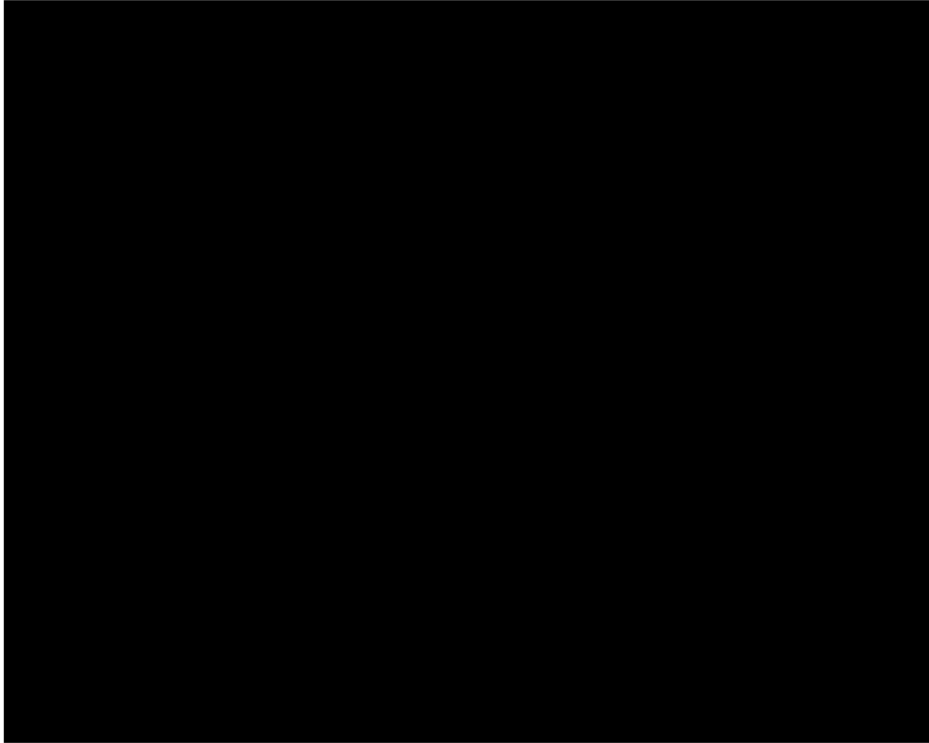
**Trustees Annual Report &
Receipt and Payment Accounts
Year Ended 31st March 2025**

Scottish Charity Number SC022861

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Trustees annual report

Charity's principal address



Governing Document

The Association is a SCIO (Scottish Charitable Incorporated Organisation) and the purposes and administration arrangements are set out in our Memorandum and Articles of Association.

Recruitment policy

New directors (trustees) are elected each year at the Annual General Meeting. There are no formal induction procedures, however new directors (trustees) are advised of their responsibilities under the Memorandum and Articles of Association and OSCAR recommendations

Charitable purpose

The charity exists to support the needs of those with mobility problems by providing facilities such as wheelchairs and scooters with the aim of improving their access to the town centres of Inverness and Dingwall.

Given the widespread location of users, the charity operates two minibuses. One in Inverness and one in Dingwall, to bring users into the town centres.

The charity operates from premises provided by the Eastgate Shopping Centre in Inverness and from a portacabin owned by the charity on a space in the Dingwall town centre car park provided by Highland Council.

Trustees annual report continued

Aims and Activities

Shopmobility Highland SCIO is a registered charity and our aim is to provide affordable mobility equipment hire to persons of all ages who suffer from restricted mobility whether it be long or short term. This enables us to enhance peoples well-being, battle loneliness and avoid social isolation.

We have undertaken extensive refurbishment and maintenance of our Dingwall office which will ensure it is fit for purpose well into the future.

During the year ended 31 March 2025 our mobility equipment has been used on around 2300 occasions, this being from our Inverness and Dingwall office. In addition to this we provide mobility equipment to persons with mobility issues on a "long term" basis, on occasions this can be for just one or two days to several weeks. The "long term" hire is in great demand especially with persons of all ages recovering from medical operations, tourists or persons waiting for NHS equipment to be supplied to them. We are the only charity hiring mobility equipment in the Highlands.

We also provide mobility equipment at hotels, caravan parks or any holiday destination for people with mobility issues visiting the Highlands.

Our minibus service runs from our bases in Inverness and Dingwall and allows people who would otherwise have difficulty accessing town centres and other services to be able to do so, thereby enabling them to remain socially inclusive and maintain a level of their independence. This service is becoming busier with some routes requiring two minibuses on occasions. Our minibuses are also used to the benefit of other charities, enabling them to provide their services without the burden of operating their own transport. We work closely with "Black isle Cares".

We are very grateful to Highland Cross who has fully funded our two current minibuses.

In 2025 we made the decision to suspend our attendance at the Summer shows and events due to the costs incurred by us, this was forced upon us when following our NHS funding, which totalled £35,000 per annum ceasing in March 2025. This was a very difficult decision for the Committee to make but it is our ambition to resume this aspect of our service when we secure funding to enable us to do so.

We continue to be very grateful to Highland Council for the funding we receive to assist with costs involved with the provision of our minibus services.

We will strive to continue to provide our services to the same high standards and look to opportunities to extend our services where the opportunity arises.

As ever the service continues as a result of the efforts and devotion of our volunteers, so the Committee wishes to place on record their thanks for all their hard work and dedication not just over this year but as is the case with the majority of our volunteers for many years.

Trustees annual report continued

Financial Review

The organisation feels that the unrestricted funds available of £32,707 are sufficient to allow the service to continue for at least 3 months in the event of no funding being received. The organisation had held a designated fund of £30,000 in order to replace the minibus required to continue the service, unfortunately due to the loss of funding this is no longer possible. A further £13,000 was designated for the completion of the refurbishment of the Dingwall office. This refurbishment was completed in May 2025.

Restricted funds

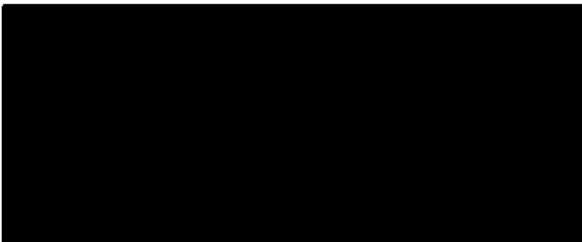
The organisation had no restricted funds.

Risk Management

The Directors (trustees) have assessed the major risks to which the charity is exposed, in particular those related to the operations and finances of the charity and are satisfied that systems are in place to mitigate the charity's exposure to the major risks.

Approved by the board of Trustees on.....*1/12/2025*..... (date)

and signed on its behalf by



Trustee

Statement of Receipt and Payment	2024-2025	2024-2025	2023-2024	
	Unrestricted	Restricted	Total	
	Funds	Funds	funds	
<u>Receipt</u>				
<i>Voluntary Income</i>				
Individual and corporate donors	9787		9787	7910
Membership fees	3405		3405	4301
Other <i>note 1</i>	8087		8087	8777
Minibus donations	7085		7085	6532
<i>Activities for generating funds</i>				
Fundraising even	822		822	2550
Hi Trans management fees	2000		2000	0
<i>Incoming resources from charitable activities</i>				
Highland Council	12502	0	12502	12500
NHS	35000		35000	35000
Transport Scotland BSOG fuel rebate	2212		2212	2190
	80900	0	80900	79760
<u>Payments</u>				
<i>Cost of charitable activities</i>				
Wages & salaries <i>note 2</i>	53891		53891	55678
Insurance	2086		2086	2086
Equipment repairs and maintenance	8269		8269	7744
Office running costs	1122		1122	4228
Office cleaning and materials	1126		1126	289
New Equipment	349		349	0
Motor and travel	7768		7768	7879
Volunteer expenses (meals and travel)	3795		3795	3118
Bank charges				
Sundry expenses	2888		2888	2601
Telephone and internet	1498		1498	1352
	0			
Dingwall Refurbishment	0		0	16494
Training expenditure	0		0	622
<i>Governance Costs</i>				
Professional fees and Independent examination	1626	0	1626	4411
	84418	0	84418	106520
Net movement of funds	0	0	0	0
Surplus/deficit for the year	-3518	0	-3518	-26760

Statement of Balances

	Unrestricted Funds	Restricted Funds	Total funds
Opening cash at bank and in hand	49288	0	49288
Surplus/(deficit) for the year	-3518	0	-3518
Closing Balance	45770	0	<u>45770</u>
Designated fund <i>Note 3</i>	13000		
 Funds available	 <u>32770</u>		

Held as	2024/25	2023/24
Inverness bank account	28494	33202
Urban bus bank account	9264	7565
Dingwall bank account	476	1488
Rural bus bank account	7531	7022
Petty cash	5	1
	<u>45770</u>	49288

Investments

there are none

Assets

	Cost New	Current Value	Last Year
Add new Van	50880	7500	10000
		<u>7500</u>	<u>10000</u>

Liabilities

Independent examination 2024/25	390
	<u>390</u>

Notes to the accounts

Note 1	Other income	Scooter Sales	£	4485
		Equipment Hire	£	3380
		Other	£	222
			£	8087

Note 2 The average monthly number of employees during the year was 4.

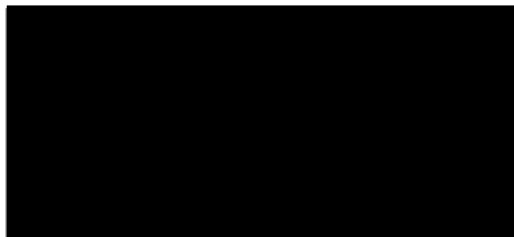
Note 3 The organisation has set aside £13,000 to complete the refurbishment of the Dingwall facilities. This refurbishment was completed in May 2025

Note 5 **Trustees remuneration and expenses**

No trustees received remunerations other than out of pocket in this financial year.

Approved by the board of Trustees on.....11/12/2025..... (date)

and signed on its behalf



Trustee

Independent Examiner's report

I report on the accounts of the charity for the year ended 31st March 2025 set out on page **6, 7 & 8**.

Respective responsibilities of trustees and examiner

The Charity's trustees are responsible for the preparation of the accounts in accordance with the terms of the Charities and Trustee Investment (Scotland) Act 2005 and the Charities Accounts (Scotland) Regulations 2006. The charity trustees considered that the audit requirement of Regulation 10(1) (a) to (c) of the Accounting Regulations does not apply. It is my responsibility to examine the accounts as required under section 44(1) (c) of the Act and to state whether particular matters have come to my attention.

Basis of Independent Examiner's statement

My Examination is carried out in accordance with Regulation 11 of the Charities Accounts (Scotland) Regulations 2006. An Examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeks explanations from the trustees concerning any such matters, the procedures undertaken do not provide all the evidence that would be required in an audit, and consequently I do not express an audit opinion on the view given by the accounts.

Independent examiner's statement

In the course of my examination, no matter has come to my attention which gives me reasonable cause to believe that in any material respect the requirements:

- To keep accounting records in accordance with section 44(1) of the 2005 Act and regulation 4 of the 2006 Accounts Regulations, and
- To prepare accounts which accord with the accounting records and comply with regulation 9 of the 2006 Accounting Regulations have not been met.

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..... Date 12/12/25

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