

Drumchapel Citizens Advice Bureau

Scotland · Charity number SC015207

Details

Status	Active
Legal form	Company (the charity is registered with Companies House)
Registered	1975-11-13
Register	View on the OSCR register

Contact

Address	195c Drumry Road East Drumchapel Glasgow G15 8NS
Website	www.drumchapelcab.org.uk

Activities

Activities: 'It carries out activities or services itself'

Purposes: 'the prevention or relief of poverty', 'the advancement of education', 'the advancement of health', 'the advancement of citizenship or community development', 'the advancement of human rights, conflict resolution or reconciliation', 'the advancement of environmental protection or improvement', 'the relief of those in need by reason of age, ill-health, disability, financial hardship or other disadvantage'

What the charity does: Our charity exists to promote charitable purposes for public benefit in Drumchapel and beyond. We advance education by helping people understand legislation, rights, and responsibilities. We relieve those in need by assessing welfare entitlement, assisting with claims and appeals, and reducing poverty. We advance civil and human rights by ensuring people are not disadvantaged through lack of knowledge, and by taking action to redress injustice. We support health by providing comprehensive advice that alleviates stress and anxiety from unresolved problems. We advance community development by recruiting, training, and supporting local citizens as volunteers, who in turn provide advice and support to others in their community. Where work extends beyond our local area, we collaborate with organisations with similar aims while adhering to the principles of Citizens Advice in Scotland.

Beneficiaries: 'No specific group, or for the benefit of the community'

Objectives: 2. Objects of the Company The company's objects are to promote any charitable purposes for the public benefit in the operating area and elsewhere, by: 2.1 The advancement of education by providing clients with information, clarification and understanding of legislation and their legal rights and responsibilities. 2.2 The relief of those in need by assessing client's entitlement to welfare benefits, by providing assistance in claiming benefits and by assisting them to appeal against refusal to benefits and by doing so ensure they do not suffer from poverty. 2.3 The advancement of civil and human rights by ensuring

that people do not suffer through ignorance of their civil and human rights and by taking such actions as are intended to redress the situation and redress wrongs and restore justice. 2.4 Advancement of health by providing a comprehensive advice service which deals with all aspects of client's problems and alleviates the injury, stress and anxiety caused by unsolved problems. 2.5 Advancement of community development by recruiting, training and developing local citizens to be volunteers in and for the Citizens Advice Bureau who in turn assist members of the public in their community and in doing so contribute to the development of their community. Where the objects are being promoted out with the defined area of local benefit the Company may work with organisations with similar aims but shall at all times adhere to the agreed principles for the operation of Citizens Advice Bureau set out from time to time by the Scottish Association of Citizens Advice Bureau.

Geography

- **Main operating location:** Glasgow City
- **Geographical spread:** Wider, but within one local authority area

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£730,190	£719,186	-	20
2024-03-31	£684,291	£716,510	-	22
2023-03-31	£651,208	£605,863	-	23
2022-03-31	£574,655	£588,407	-	22
2021-03-31	£631,783	£547,453	-	22