

Citizens Advice Bureau (Grangemouth & Bo'ness) Limited

Scotland · Charity number SC013233

Details

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| Status | Active |
| Legal form | Company (the charity is registered with Companies House) |
| Registered | 1990-03-05 |
| Register | View on the OSCR register |

Contact

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| Address | 4 York Arcade Grangemouth FK3 8BA |
| Website | www.grangemouthcab.org.uk |

Activities

Activities: 'It carries out activities or services itself'

Purposes: 'the advancement of education', 'the advancement of health', 'the advancement of citizenship or community development', 'the advancement of human rights, conflict resolution or reconciliation', 'the relief of those in need by reason of age, ill-health, disability, financial hardship or other disadvantage'

What the charity does: Our dual aims are to ensure that individuals do not suffer through lack of knowledge of their rights and responsibilities or of the service available to them or through an inability to express their needs effectively and secondly to exercise a responsible influence on social policy issues and services, both locally and nationally. We offer advice by Telephone, E-mail and Face to Face Appointments: Appointments to see specialist workers for help to fill in forms, for money advice and/or welfare benefits advice are made after discussing the enquiry initially with an adviser. This helps ensure the appointment is with the correct adviser, as well as ensuring the issue cannot be resolved at an earlier stage and that any emergencies can be addressed without delay. We primarily work with Citizens Advice Scotland to influence social policy, but occasionally work with other local & national partners.

Beneficiaries: 'Children or young people', 'Older People', 'People with disabilities or health problems', 'No specific group, or for the benefit of the community', 'Other charities or voluntary bodies'

Objectives: The company has been formed to benefit principally the Falkirk Council area of Grangemouth and Bo'ness and its immediate surrounds (the 'Area of Benefit') with the following objects 4.1 the advancement of education through (but not limited to) providing individuals with information, clarification and understanding of legislation and their legal rights and responsibilities. 4.2 the relief of those in need through (but not limited to) (i) assessing individuals' entitlement to welfare benefits. (ii) providing assistance in

claiming benefits. and (iii) assisting individuals to appeal against refusal of benefits. and by doing so mitigate the effects of poverty. 4.3 The advancement of civil and human rights by ensuring that people do not suffer through ignorance of their civil and human rights and responsibilities and by taking such actions as are intended to redress the situation and redress wrongs and restore justice . 4.4 the advancement of health by providing a comprehensive advice service which seeks to address individuals' problems and thereby alleviates the injury to health, stress and anxiety caused by unsolved problems. and 4.5 the advancement of community development by recruiting, training and developing local citizens to be volunteers in and for the Bureau, who in turn assist members of the public within the Area of Benefit, and in doing so contribute to the development of their community.

Geography

- **Main operating location:** Falkirk
- **Geographical spread:** Wider, but within one local authority area

Finances

| Period end | Income | Expenditure | Assets | Employees |
|------------|----------|-------------|--------|-----------|
| 2025-04-05 | £238,620 | £224,440 | - | 6 |
| 2024-04-05 | £224,875 | £218,407 | - | 7 |
| 2023-04-05 | £218,526 | £220,669 | - | 7 |
| 2022-04-05 | £233,672 | £231,472 | - | 7 |
| 2021-04-05 | £264,404 | £252,389 | - | 7 |