

Cloona Child Contact Centre Limited

Northern Ireland · Charity number 104601

Details

Status Received

Company number [46314](#)

Registered 2017-09-19

Register [View on the Charity Commission for Northern Ireland register](#)

Contact

Address Suffolk Regeneration Office
124 Stewartstown Road
Belfast
BT11 9jq
BT11 9JQ

Phone 07887391607

Email cloonachildcontactservices@gmail.com

Activities

Purposes: The Charity is established for the relief of those in need by other disadvantage being family breakdown for the benefit of children, their parents and other family members primarily in the Colin area and elsewhere hereinafter called "the area of benefit" through provision of a centre and support services that promotes the welfare of children, their parents and relatives, who have experienced relationship breakdown and who require support or supervision to facilitate contact between the child and his/her family, in a managed and calm environment.

What the charity does: The relief of those in need by reason of youth, age, ill-health, disability, financial hardship or other disadvantage

How the charity works: Advice/advocacy/information, Counselling/support, Education/training, Volunteer development

Who the charity helps: Children (5-13 year olds), Men, Mental health, Parents, Physical disabilities, Preschool (0-5 year olds), Sensory disabilities, Sexual orientation, Victim support, Voluntary and community sector, Volunteers, Women, Youth (14-25 year olds)

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£43,865	£42,644	£0	1

Trustees

Name	Role	Appointed
Mr D.Cavanagh		
Mrs Brenda Tighe		
Ms Megan Mccann		
Roisin Mckenna		

Cloona Child Contact Centre Limited

Northern Ireland - Charity number 104601

Accounts

Company Registration No NI046314

Charity Registration No NIC 104601

Cloona Child Contact Centre Limited

(A Company Limited by Guarantee)

Trustees' Report and Unaudited Financial Statements

Year Ended 31st March 2025

CLOONA CHILD CONTACT CENTRE LIMITED

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Company Information

Directors

The directors of the charitable company (“the charity”) are its trustees for the purpose of charity law and throughout this report are collectively referred to as the directors.

The directors serving during the year were as follows:

Roisin McKenna Chair
Brenda Tighe
Denis Cavanagh
Lindsay Kerr
Megan McCann

Registered office and operating address

124 Stewartstown Road, Belfast BT11 9JQ

Accountants

C D Diamond & Co, 46 Hill Street, Belfast BT1 2LB

Bankers

AIB Bank UK Limited, 35 University Road, Belfast, BT7 1ND

Solicitors

Madden & Finucane, 88, Castle Street, Belfast BT1 1HE

Company Registration No

NI046314

Charity Registration No

NIC 104601

Report of the Trustees for the Year Ended 31st March 2025

The directors present their report and the financial statements for the year ended 31st March 2025. The information with respect to directors and advisors is set out on page 1 forms part of this report. They have adopted the provisions of the Statement of Recommended Practice (SORP) "Accounting and Reporting by Charities (FRS 102) in preparing the report and financial statements of the charity.

Trustees of the Charity

The directors of the charitable company are trustees for the purposes of charity law. The terms "director" and "Trustee" are used interchangeably throughout the financial statements. The trustees who served the year are set out on page 1.

STRUCTURE GOVERNANCE AND MANAGEMENT

Governing Document

Cloona Child Contact Centre Ltd is a company limited by guarantee and does not have a share capital. It is governed by its Memorandum and Articles of Association. It is registered as a charity with H M Revenue & Customs.

The manager of the company carries out the day-to-day management of the company and is delegated authority for operational matters including finance and staffing. The directors manage all other business decisions and meet on a monthly basis.

Activities

The company is a charity existing to create a safe supportive environment where separated or separating families can meet to maintain contact, discuss their difficulties and sustain family relationships

Results

The net incoming resources for the year amounted to £1,222 all of which are attributed to general reserves, which now stand at £17,124.

Risk review

The directors have conducted its own review of the major risks to which the charity is exposed and systems have been established to mitigate those risks. Significant external risks to funding have led to the development of a strategic plan, which will allow for the diversification of funding and activities. Internal risks are minimised by the implementation of procedures for authorisation of all transactions and projects and to ensure consistent quality of delivery for all operational aspects of the charitable company. These procedures are periodically reviewed to ensure that they still meet the needs of the charity.

Taxation Status

The company is recognised as a charity by H M Revenue and Customs. Accordingly the company has availed of the exemptions contained in Section 505 Income and Corporation Taxes Act 1988 and Section 256 Taxation of Chargeable Gains Act 1992.

Responsibilities of the directors

Company law requires the directors to prepare financial statements for each financial year which give a true and fair view of the state of the affairs of the charitable company as at the balance sheet date and of its incoming resources and application of resources, including income and expenditure, for the financial year. In preparing those financial statements the directors should follow best practice and:

- select suitable accounting policies and then apply them consistently
- make judgements that are reasonable and prudent and
- prepare the financial statements on the going concern basis.

The directors are responsible for maintaining proper accounting records which disclose with reasonable accuracy the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. The directors are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Reserves policy

The trustees have established the level of reserves which the charity ought to have. Reserves are needed to bridge the gap between spending on its activities and receipts from granting organisations. Reserves

are also needed to sustain operations and meet contractual obligations over the period when funding may not be forthcoming.

Directors

The directors, who are directors for the purpose of company law and trustees for the purpose of charity law, who served during the year and up to the date of this report are set out on page 1.

The directors of the company guarantee to contribute an amount not exceeding £1 to the assets of the charitable company in the event of winding up. The total number of such guarantees at 31st March 2025 was 5 (2024- 5).

Statement of Disclosure of Information to the Reporting Accountant

In so far as the directors, who held office at the date of approval of these financial statements, are aware

There is no relevant information of which the company's accountant is unaware

The directors have taken all relevant steps that they ought to have taken to make themselves aware of any relevant information and to establish that the accountant is aware of that information.

Accountants

C D Diamond & Co were appointed as the company's accountants during the year and have expressed their willingness to continue in that capacity.

This report has been prepared in accordance with the Statement of Recommended Practice - Accounting and Reporting by Charities and in accordance with the special provisions of the Companies Act 2006 relating to small entities.

Approved by the directors on 16th September 2025 and signed on its behalf by:



Denis Cavanagh
Hon Treasurer

**Report of the Independent examiner
To the Trustees of Cloona Child Contact Centre Limited**

We report on the accounts of the charity for the year ended 31st March 2025, which are set out on pages 6 to 14.

Respective Responsibilities of Trustees and Examiner

The charity's trustees are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this year under section 65(2) of the Charities Act (Northern Ireland) 2008 (the Charities Act) and that an independent examination is required.

It is our responsibility to:

- a) Examine the accounts under section 65 of the Charities Act (Northern Ireland) 2008.
- b) To follow the procedures laid down in the general directions given by the Charity Commission for Northern Ireland under section 65(9)(b) of the Charities Act.
- c) To state whether particular matters have come to our attention.

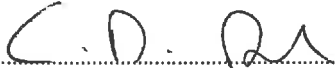
Basis of Independent Examiner's Report

We have examined the accounts as required under section 65 of the Charities Act and in accordance with the general directions given by the Charities Commission for Northern Ireland. Our examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the next statement.

Independent Examiner's statement

In connection with our examination, no matter has come to our attention:

1. Which gives us reasonable cause to believe that in any material respect the requirements:
 - a) To keep accounting records in accordance with section 63 of the Charities Act and section 44(1)(a) of the 2005 Act and regulation 4 of the 2006 Accounts Regulations, and
 - b) To prepare accounts which accord with the accounting records and comply with the accounting requirements of the Charities Act 2008 and section 44(1)(b) of the 2005 Act and Regulation 9 of the 2006 Regulations have not been met, or
2. To which, in our opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.


.....
C.D Diamond & Co
Chartered Accountants & Registered Auditors
46 Hill Street
Belfast BT1 2LB

16th September 2025

**Statement of Financial Activities (including Income and Expenditure Account) for
the Year Ended 31st March 2025**

	Notes	Unrestricted Funds £	Restricted Funds £	Total Funds 2025 £	2024 £
Incoming resources					
Donations & Generated Income	2	1,020	-	1,020	1,216
Activities to further the charity's objects:		-	-	-	-
Grants and contracts for advice and information, outreach work and training project	3	42,845	-	42,845	40,547
Investment income and interest		-	-	-	-
Total incoming resources		43,865	-	43,865	41,763
Resources expended					
<i>Charitable expenditure</i>					
Advice and information		31,502	-	31,502	30,150
Management and administration		11,142	-	10,865	11,194
Total resources expended	4	42,644	-	42,367	41,344
Net incoming resources					
- Net income for the year	5	1,222	-	1,222	419
Net movement in funds		1,222	-	1,222	419
Total funds at 1st April 2024		15,902	-	15,902	15,483
Total funds at 31st March 2025		17,124	-	17,124	15,902

Balance Sheet as at 31st March 2025

	2025		2024	
	£	£	£	£
Fixed assets		830		1,106
Current assets				
Bank Accounts	18,014		16,323	
Debtors	-		-	
Cash on Hand				
	<u>18,014</u>		<u>16,323</u>	
Creditors: amounts falling due within one year	1,719		1,527	
	<u>1,719</u>		<u>1,527</u>	
Net current assets		<u>16,295</u>		<u>14,796</u>
Total assets less current liabilities		<u>17,124</u>		<u>15,902</u>
Represented by				
Unrestricted funds		<u>17,124</u>		<u>15,902</u>
Restricted funds		-		-
Capital Reserve		-		-
		<u>17,124</u>		<u>15,902</u>

For the financial Year Ended 31st March 2025 the company was entitled to exemption under section 477 of the Companies Act 2006 relating to small companies.
 No members have required the company to obtain an audit of its accounts for the year ended 31st March 2025 in accordance with section 476 of the Companies Act 2006.
 The directors acknowledge their responsibility for complying with the requirements of the Act with respect to accounting records and for the preparation of accounts.
 These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The financial statements on pages 6 to 14 were approved by the board of directors on 16th September 2025 and signed on its behalf by:

Director



Denis Cavanagh

Director



Róisín McKenna

Cash Flow Statement for the Year Ended 31st March 2025

	£	£
	2025	2024
Operating Surplus	1,222	419
Fixed assets Additions	-	-
Depreciation of fixed assets	277	369
Decrease in Debtors	-	3,140
Increase in creditors	192	- 124
	<hr/>	<hr/>
Net cash outflow from operating activities	1,691	3,804
Interest received	-	-
	<hr/>	<hr/>
	1,691	3,804
Purchase of fixed assets	-	-
Capital grant received	-	-
	<hr/>	<hr/>
	1,691	3,804
	<hr/> <hr/>	<hr/> <hr/>
Increase in Bank Balances	1,691	3,804
Opening Bank Balance	16,323	12,519
	<hr/>	<hr/>
Closing Bank Balance	18,014	16,323
	<hr/> <hr/>	<hr/> <hr/>

Notes to the Financial Statements for the Year Ended 31st March 2025

General Information and basis of Preparation

Cloona Child Care Centre Limited is a company limited by guarantee and not having a share capital and is registered in Northern Ireland. The address of the registered office of the company is given on page 1 of these financial statements.

The company was established under a Memorandum of Association which established its objects and powers and is governed by its Articles of Association

The charitable company constitutes a public benefit entity as defined by FRS 102.

Statement of Compliance

The financial statements have been prepared on the going concern basis under the historical cost convention and in accordance with applicable accounting standards. Statement of Recommended Practice "Accounting and Reporting by Charities" applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) The Charities Legislation of Northern Ireland, Companies Act 2006 and the UK Generally Accepted Practices as it applies from January 2015

The charitable company adopted SORP (FRS 102) in the current year and an explanation as to how transition to SORP is included in the notes below.

Tangible fixed assets and depreciation

The cost of tangible fixed assets is their purchase cost together with any incidental costs of acquisition. Depreciation is calculated so as to write off the cost of tangible fixed assets less their estimated residual values on a straight line basis over their expected useful economic lives

Incoming Resources

All incoming resources are included in the Statement of Financial Activities when the charity is legally entitled the income and the amount can be reasonably quantified.

Voluntary Income and Fundraising

Voluntary income and fundraising income is credited to revenue on a receivable basis.

Grants

Revenue grants are credited to incoming resources on the earlier date of when they are received or receivable unless they relate to a specified future period.

Capital grants are credited to restricted incoming resources when receivable, transferred to designated funds upon receipt and released to general funds over their estimated useful lives.

Incoming resources from charitable activities

Income is included in the Statement of Financial Activities when received

Deferred income

Income from certain events has been deferred as those events will not occur before the year end

Resources expended

All expenditure is accounted for on an accrual basis and has been classified under headings that aggregate all costs under that category. When costs cannot be directly attributed to particular headings they are allocated on a consistent and appropriate basis.

Costs of generating voluntary income

These comprise costs incurred in generation voluntary income on an accruals basis.

Charitable activities

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes directly allocated costs and those indirect costs needed to supply those services. Support costs are allocated relevant to the income received.

Value Added Tax

The company is not VAT registered thus expenditure is shown gross of VAT

Governance

Governance costs reflect those incurred in the governance of assets associated with constitutional and statutory requirements

Fund accounting

The charity has various funds for which it is responsible and which require separate disclosure as follows

Unrestricted funds

Funds which are expendable at the trustees discretion including capital investment and working capital

Restricted funds

Funds to be used for donor specified purposes against which appropriate expenditure and fairly allocated overheads are charged.

2 Donations

			2025	2024
	Unrestricted	Restricted	Total	
	£	£	£	£
General Income	1,020	-	1,020	1,216

3 Incoming resources from activities to further the charity's objects

			2025	2024
	Unrestricted	Restricted	Total	
	£	£	£	
Advice and information	42,845		42,845	40,547
	42,845	-	42,845	40,547

4 Total resources expended**(See schedule 1)**

5 Net incoming resources for the year

This is stated after charging:

	2025	2024
	£	£
Depreciation	276	369

6 Staff costs and numbers

Staff costs were as follows:

	2025	2024
	£	£
Salaries and wages	22,737	22,286

22,737 22,286

The average weekly number of employees during the year, calculated on the basis of full time equivalents, was as follows: 1.

7 Taxation

The company is exempt from corporation tax on its charitable activities.

8 Creditors: amounts falling due within one year

	2025	2024
	£	£
Creditors and accruals	1,719	1,527
Bank overdraft	-	-
	<hr/>	<hr/>
	1,719	1,527
	<hr/> <hr/>	<hr/> <hr/>

9 Deferred Income

Deferred income reflects income received during the year in respect of expenditure to be incurred in future accounting periods. The amount deferred at 31st March 2025 was Nil. (2024 - Nil)

SCHEDULE 1 - EXPENDITURE

	2025	2024
	£	£
Salaries & Wages	22,737	22,286
Supervision costs	-	-
Consumables	-	-
Training	1,076	1,617
Sessional Payments	8,765	7,864
Rent, Rates & Power	3,374	2,744
Insurance	535	519
Telephone & IT	214	382
Postage, Stationery & Advertising	88	555
Contact Services Rent	2,612	2,210
Play Equipment	701	61
Professional Fees	878	733
Bank Fees	290	151
Membership Fees	435	30
Miscellaneous Expenses	381	450
Resources and Equipment	281	1,373
Depreciation	277	369
	<hr/>	<hr/>
	42,644	41,344
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Cloona Child Contact Centre Limited

Northern Ireland - Charity number 104601

Accounts

Company Registration No NI046314

Charity Registration No NIC 104601

Cloona Child Contact Centre Limited

(A Company Limited by Guarantee)

Trustees' Report and Unaudited Financial Statements

Year Ended 31st March 2024

CLOONA CHILD CONTACT CENTRE LIMITED

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Company Information

Directors

The directors of the charitable company (“the charity”) are its trustees for the purpose of charity law and throughout this report are collectively referred to as the directors.

The directors serving during the year were as follows:

Roisin McKenna	Chair
Brenda Tighe	
Denis Cavanagh	
Lindsay Kerr	
Megan McCann	

Registered office and operating address

124 Stewartstown Road, Belfast BT11 9JQ

Accountants

C D Diamond & Co, 46 Hill Street, Belfast BT1 2LB

Bankers

AIB Bank UK Limited, 35 University Road, Belfast, BT7 1ND

Solicitors

Madden & Finucane, 88, Castle Street, Belfast BT1 1HE

Company Registration No	NI046314
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Charity Registration No	NIC 104601
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Report of the Trustees for the Year Ended 31st March 2024

The directors present their report and the financial statements for the year ended 31st March 2024. The information with respect to directors and advisors is set out on page 1 forms part of this report. They have adopted the provisions of the Statement of Recommended Practice (SORP) "Accounting and Reporting by Charities (FRS 102) in preparing the report and financial statements of the charity.

Trustees of the Charity

The directors of the charitable company are trustees for the purposes of charity law. The terms "director" and "Trustee" are used interchangeably throughout the financial statements. The trustees who served the year are set out on page 1.

STRUCTURE GOVERNANCE AND MANAGEMENT

Governing Document

Cloona Child Contact Centre Ltd is a company limited by guarantee and does not have a share capital. It is governed by its Memorandum and Articles of Association. It is registered as a charity with H M Revenue & Customs.

The manager of the company carries out the day-to-day management of the company and is delegated authority for operational matters including finance and staffing. The directors manage all other business decisions and meet on a monthly basis.

Activities

The company is a charity existing to create a safe supportive environment where separated or separating families can meet to maintain contact, discuss their difficulties and sustain family relationships

Results

The net incoming resources for the year amounted to £419 all of which are attributed to general reserves, which now stand at £15,902.

Risk review

The directors have conducted its own review of the major risks to which the charity is exposed and systems have been established to mitigate those risks. Significant external risks to funding have led to the development of a strategic plan, which will allow for the diversification of funding and activities. Internal risks are minimised by the implementation of procedures for authorisation of all transactions and projects and to ensure consistent quality of delivery for all operational aspects of the charitable company. These procedures are periodically reviewed to ensure that they still meet the needs of the charity.

Taxation Status

The company is recognised as a charity by H M Revenue and Customs. Accordingly the company has availed of the exemptions contained in Section 505 Income and Corporation Taxes Act 1988 and Section 256 Taxation of Chargeable Gains Act 1992.

Responsibilities of the directors

Company law requires the directors to prepare financial statements for each financial year which give a true and fair view of the state of the affairs of the charitable company as at the balance sheet date and of its incoming resources and application of resources, including income and expenditure, for the financial year. In preparing those financial statements the directors should follow best practice and:

- select suitable accounting policies and then apply them consistently
- make judgements that are reasonable and prudent and
- prepare the financial statements on the going concern basis.

The directors are responsible for maintaining proper accounting records which disclose with reasonable accuracy the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. The directors are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Reserves policy

The trustees have established the level of reserves which the charity ought to have. Reserves are needed to bridge the gap between spending on its activities and receipts from granting organisations. Reserves

are also needed to sustain operations and meet contractual obligations over the period when funding may not be forthcoming.

Directors

The directors, who are directors for the purpose of company law and trustees for the purpose of charity law, who served during the year and up to the date of this report are set out on page 1.

The directors of the company guarantee to contribute an amount not exceeding £1 to the assets of the charitable company in the event of winding up. The total number of such guarantees at 31st March 2024 was 5 (2023- 5).

Statement of Disclosure of Information to the Reporting Accountant

In so far as the directors, who held office at the date of approval of these financial statements, are aware

There is no relevant information of which the company's accountant is unaware

The directors have taken all relevant steps that they ought to have taken to make themselves aware of any relevant information and to establish that the accountant is aware of that information.

Accountants

C D Diamond & Co were appointed as the company's accountants during the year and have expressed their willingness to continue in that capacity.

This report has been prepared in accordance with the Statement of Recommended Practice - Accounting and Reporting by Charities and in accordance with the special provisions of the Companies Act 2006 relating to small entities.

Approved by the directors on 26th September 2024 and signed on its behalf by:

Denis Cavanagh
Hon Treasurer

**Report of the Independent examiner
To the Trustees of Cloona Child Contact Centre Limited**

We report on the accounts of the charity for the year ended 31st March 2024, which are set out on pages 6 to 14.

Respective Responsibilities of Trustees and Examiner

The charity's trustees are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this year under section 65(2) of the Charities Act (Northern Ireland) 2008 (the Charities Act) and that an independent examination is required.

It is our responsibility to:

- a) Examine the accounts under section 65 of the Charities Act (Northern Ireland) 2008.
- b) To follow the procedures laid down in the general directions given by the Charity Commission for Northern Ireland under section 65(9)(b) of the Charities Act.
- c) To state whether particular matters have come to our attention.

Basis of Independent Examiner's Report

We have examined the accounts as required under section 65 of the Charities Act and in accordance with the general directions given by the Charities Commission for Northern Ireland. Our examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the next statement.

Independent Examiner's statement

In connection with our examination, no matter has come to our attention:

1. Which gives us reasonable cause to believe that in any material respect the requirements:
 - a) To keep accounting records in accordance with section 63 of the Charities Act and section 44(1)(a) of the 2005 Act and regulation 4 of the 2006 Accounts Regulations, and
 - b) To prepare accounts which accord with the accounting records and comply with the accounting requirements of the Charities Act 2008 and section 44(1)(b) of the 2005 Act and Regulation 9 of the 2006 Regulations have not been met, or
2. To which, in our opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

.....
C.D Diamond & Co
Chartered Accountants & Registered Auditors
46 Hill Street
Belfast BT1 2LB

26th September 2024

**Statement of Financial Activities (including Income and Expenditure Account) for
the Year Ended 31st March 2024**

	Notes	Unrestricted Funds £	Restricted Funds £	Total Funds 2024 £	2023 £
Incoming resources					
Donations & Generated Income	2	1,216	-	1,216	1,907
Activities to further the charity's objects:		-	-	-	-
Grants and contracts for advice and information, outreach work and training project	3	40,547		40,547	39,161
Investment income and interest		-	-	-	-
Total incoming resources		41,763	-	41,763	41,068
Resources expended					
<i>Charitable expenditure</i>					
Advice and information		30,150		30,150	30,631
Management and administration		11,194		11,194	10,140
Total resources expended	4	41,344	-	41,344	40,771
Net incoming resources					
- Net income for the year	5	419	-	419	297
Net movement in funds		419	-	419	297
Total funds at 1st April 2023		15,483	-	15,483	15,186
Total funds at 31st March 2024		15,902	-	15,902	15,483

Balance Sheet as at 31st March 2024

	2024		2023	
	£	£	£	£
Fixed assets		1,106		1,475
Current assets				
Bank Accounts	16,323		12,519	
Debtors	-		3,140	
Cash on Hand				
	<hr/>		<hr/>	
	16,323		15,659	
Creditors: amounts falling due within one year	1,527		1,651	
	<hr/>		<hr/>	
Net current assets		14,796		14,008
		<hr/>		<hr/>
Total assets less current liabilities		15,902		15,483
		<hr/> <hr/>		<hr/> <hr/>
Represented by				
Unrestricted funds		15,902		15,483
Restricted funds		-		-
Capital Reserve		-		-
		<hr/>		<hr/>
		15,902		15,483
		<hr/> <hr/>		<hr/> <hr/>

For the financial Year Ended 31st March 2024 the company was entitled to exemption under section 477 of the Companies Act 2006 relating to small companies.
No members have required the company to obtain an audit of its accounts for the year ended 31st March 2024 in accordance with section 476 of the Companies Act 2006.
The directors acknowledge their responsibility for complying with the requirements of the Act with respect to accounting records and for the preparation of accounts.
These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The financial statements on pages 6 to 14 were approved by the board of directors on 26th September 2024 and signed on its behalf by

Director

Director

Cash Flow Statement for the Year Ended 31st March 2024

	£	£
	2024	2023
Operating Surplus	419	297
Fixed assets Additions	-	- 735
Depreciation of fixed assets	369	492
Decrease in Debtors	3,140	- 3,140
Decrease in creditors	- 124	33
	<hr/>	<hr/>
Net cash outflow from operating activities	3,804	- 3,053
Interest received	-	-
	<hr/>	<hr/>
	3,804	- 3,053
Purchase of fixed assets	-	-
Capital grant received	-	-
	<hr/>	<hr/>
	3,804	- 3,053
	<hr/> <hr/>	<hr/> <hr/>
Decrease in Bank Balances	3,804	- 3,053
Opening Bank Balance	12,519	15,572
	<hr/>	<hr/>
Closing Bank Balance	16,323	12,519
	<hr/> <hr/>	<hr/> <hr/>

Notes to the Financial Statements for the Year Ended 31st March 2024

General Information and basis of Preparation

Cloona Child Care Centre Limited is a company limited by guarantee and not having a share capital and is registered in Northern Ireland. The address of the registered office of the company is given on page 1 of these financial statements.

The company was established under a Memorandum of Association which established its objects and powers and is governed by its Articles of Association

The charitable company constitutes a public benefit entity as defined by FRS 102.

Statement of Compliance

The financial statements have been prepared on the going concern basis under the historical cost convention and in accordance with applicable accounting standards. Statement of Recommended Practice "Accounting and Reporting by Charities" applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) The Charities Legislation of Northern Ireland, Companies Act 2006 and the UK Generally Accepted Practices as it applies from January 2015

The charitable company adopted SORP (FRS 102) in the current year and an explanation as to how transition to SORP is included in the notes below.

Tangible fixed assets and depreciation

The cost of tangible fixed assets is their purchase cost together with any incidental costs of acquisition. Depreciation is calculated so as to write off the cost of tangible fixed assets less their estimated residual values on a straight line basis over their expected useful economic lives

Incoming Resources

All incoming resources are included in the Statement of Financial Activities when the charity is legally entitled the income and the amount can be reasonably quantified.

Voluntary Income and Fundraising

Voluntary income and fundraising income is credited to revenue on a receivable basis.

Grants

Revenue grants are credited to incoming resources on the earlier date of when they are received or receivable unless they relate to a specified future period.

Capital grants are credited to restricted incoming resources when receivable, transferred to designated funds upon receipt and released to general funds over their estimated useful lives.

Incoming resources from charitable activities

Income is included in the Statement of Financial Activities when received

Deferred income

Income from certain events has been deferred as those events will not occur before the year end

Resources expended

All expenditure is accounted for on an accrual basis and has been classified under headings that aggregate all costs under that category. When costs cannot be directly attributed to particular headings they are allocated on a consistent and appropriate basis.

Costs of generating voluntary income

These comprise costs incurred in generation voluntary income on an accruals basis.

Charitable activities

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes directly allocated costs and those indirect costs needed to supply those services. Support costs are allocated relevant to the income received.

Value Added Tax

The company is not VAT registered thus expenditure is shown gross of VAT

Governance

Governance costs reflect those incurred in the governance of assets associated with constitutional and statutory requirements

Fund accounting

The charity has various funds for which it is responsible and which require separate disclosure as follows

Unrestricted funds

Funds which are expendable at the trustees discretion including capital investment and working capital

Restricted funds

Funds to be used for donor specified purposes against which appropriate expenditure and fairly allocated overheads are charged.

2 Donations

			2024	2023
	Unrestricted	Restricted	Total	
	£	£	£	£
General Income	1,216	-	1,216	1,907

3 Incoming resources from activities to further the charity's objects

			2024	2023
	Unrestricted	Restricted	Total	
	£	£	£	
Advice and information	40,547	-	40,547	39,161
	40,547	-	40,547	39,161

4 Total resources expended

(See schedule 1)

5 Net incoming resources for the year

This is stated after charging:

	2024	2023
	£	£
Depreciation	369	492
	<hr/> <hr/>	

6 Staff costs and numbers

Staff costs were as follows:

	2024	2023
	£	£
Salaries and wages	22,286	23,151
	<hr/>	
	22,286	23,151
	<hr/> <hr/>	

The average weekly number of employees during the year, calculated on the basis of full time equivalents, was as follows: 1.

7 Taxation

The company is exempt from corporation tax on its charitable activities.

8 Creditors: amounts falling due within one year

	2024	2023
	£	£
Creditors and accruals	1,527	1,651
Bank overdraft	-	-
	<hr/>	<hr/>
	1,527	1,651
	<hr/> <hr/>	<hr/> <hr/>

9 Deferred Income

Deferred income reflects income received during the year in respect of expenditure to be incurred in future accounting periods. The amount deferred at 31st March : 2023 - Nil (2022 - nil)

SCHEDULE 1 - EXPENDITURE

	2024	2023
	£	£
Salaries & Wages	22,286	23,151
Supervision costs	-	-
Consumables	-	-
Training	1,617	1,734
Sessional Payments	7,864	7,480
Rent, Rates & Power	2,744	1,566
Insurance	519	593
Telephone & IT	382	412
Postage, Stationery & Advertising	555	307
Contact Services Rent	2,210	2,580
Play Equipment	61	-
Professional Fees	733	803
Bank Fees	151	225
Membership Fees	30	395
Miscellaneous Expenses	450	38
Rescources and Equipment	1,373	995
Depreciation	369	492
	<hr/>	<hr/>
	41,344	40,771
	<hr/> <hr/>	<hr/> <hr/>

Cloona Child Contact Centre Limited

Northern Ireland - Charity number 104601

Annual report



Annual Report presented on 5th November 2024

Office:

124 Stewartstown Rd

Belfast

BT 119JQ

Phone: 07887391607

Email: clonachildcontactservices@gmail.com

NIC104601

Co Reg: NI046314

Contact in :

**Mount Eagles Community
Centre
Mount Eagles Square
BT17 0XN on Saturdays**

**Lagmore Community
Forum
12 Lagmore Drive
BT17 0TG
On Thursdays**

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Chairpersons Address:

Roisin McKenna Chairperson will make a short statement.

Minutes of AGM 2023 held at 6.30pm on at 124 Stewartstown Road BT11 9JQ

Attended: Roisin McKenna, Denis Cavanagh, Brenda Tighe, and Tina Gregory.

Apologies: Lyndsay Kerr, Megan McCann

Agenda:

1. Minutes of AGM 20220
2. Matters Arising
3. Ratify Committee and the Office bearers
4. Accounts
5. Coordinators Report
6. Welcome Supervisors and volunteers
7. Supper and Quiz

Roisin McKenna opened the AGM welcoming all for their attendance. She thanked the Board members for their commitment throughout this past year

1. The minutes of the AGM 2022 which were sent out to all by email and hard copies provided were read and agreed as accurate.

Proposed to adopt minutes Roisin McKenna and Seconded by Denis Cavanagh. Minutes adopted

2. No Matters arising.

3. Rosin highlighted the Board members contribution and commitment in attending the meetings each month and for all their work throughout the year. She appreciates everyone is busy yet they manage to give their time and it is appreciated. She thanked the Board members for agreeing to stay on again for a further year and all agreed to continue in their present roles.

Proposed by Roisin Mc Kenna and seconded by Brenda Tighe

4. Denis addressed the meeting with the draft accounts. He highlighted the accruals and discussed some of the issues in relation to spend this year. He highlighted how efficient Tina

is in preparing the work for him and everything completed in a timely fashion. All agreed to approve the accounts and auditor.

Brenda wanted it noted how thankful we are to have Denis and his expertise and contribution and all agreed.

The accounts were proposed by Brenda Tighe and seconded by Roisin McKenna.

5. Roisin passed over to Tina Gregory for her report and complimented the production of the report for this meeting.

Brenda stated it was great to have this information and its layout was excellent.

She wanted to note the support of the partners such as SEHSCT, the CCOs and their continued support and availability to discuss some families, Lagmore Community Forum, Mount Eagles Community Centre for their room hire, NINCCS for their peer support and availability and SRRP for our office.

Tina went on to highlight some of the issues facing the families specifically mentioned the mental health of some of the families and how this was a big issue for some of the families.

Roisin thought the inclusion of the comments from the families added a bright touch and Tina paid tribute to the team of supervisors and volunteers without whom we could not operate and they give of their time and energy to the families and each one is brilliant on their own and collectively amazing.

6. Tina welcomed the supervisors and volunteers and did a round of introductions. She highlighted the Board members to all and specified that if there were any difficulties that Roisin McKenna was the first point of call.

Attended Team building supper:

Joan McCann, Alison Cameron, Ashley Veighey, Sinead Quinn,

Apologies: Alastair McKinley and Jessica Higgins

Roisin stated it was great to welcome them and expressed her appreciation to them for all their effort and contribution this year and was delighted to host this celebration event for them.

Supper was served which was enjoyed by all with a variety of dishes on offer and a fun team quiz took place. This while not a serious quiz caused some confusion and assisted in building the team and the Board.

Session ended at 8pm and Roisin thanked everyone for attending and looked forward to a better year.

Coordinators Report for AGM 2024

It is my pleasure to present the AGM report on 5th November 2024.

As our services are a direct provision, we have continued to provide the necessary services for children to stay in contact with their parent or other family member each Thursday or Saturday morning. We are seeing more parents with issues such as poor mental health, poverty, and disabilities. The children too are presenting as more complex with ASD, ADHD among some of the issues for the children. We have had this year 11 children with disabilities in our service and 13 families from minority ethnic backgrounds.

We were fortunate to have had the hall in Lagmore Community Forum each Thursday and Saturday we use Mount Eagles Community Centre. This is a lovely large hall which can facilitate all the families up to the maximum 11 families per session. Both centres are warm and comfortable and have the space for the families to enjoy the services.

We have three regular fantastic volunteers that give of their time freely each time they are asked. Jenna, Seana, Una, you are amazing, and we thank you.

We also have 7 Supervisors, Joan, Jessica, Alison, Alastair, Ashley, Seana, and Sinead who work either once per month or some weekly and that is either a Saturday or Thursday evening and sometimes both. Again, we could not do this work without the supervisors and the volunteers.

We are getting more introduction visits where children have never met their parent, or it has been a long time, so reintroductions are needed and these tend to take a lot of time and commitment to get up and running and again the team have been fantastic helping the children settle.

The team assist new parents to settle in and they ensure that the families have what they need and are supported throughout their time within the sessions. They all assist in setting up for the sessions and clear up afterwards. They contribute to the debrief afterwards and discuss issues of concern and are as always good to have their comments and thoughts as they can see things which can be missed.

We discuss issues which may have caused concern for the team and any incidents are dealt with. The team are supported to discuss in a friendly manner anything which may be concerning for them and solutions sought to enable the team to build on existing relationships and provide a peer support network. These notes are written up later and filed away so we can at a future date look back and see if any issues had been discussed

previously. These sessions are so very beneficial to the team and assist with them not bringing home concerns and having to deal with issues themselves. They can leave them in the centre and walk away and not have an impact on their daily lives.

Partnership Working:

Thank you to Mount Eagles Community Committee and Lagmore Community Forum for all their help and support. These facilities enable us to provide the services in the local area for the families. These facilities are very helpful and supportive, and we appreciate their assistance.

Thanks also go to the Children Court Officers for their continued support and assistance working with the families and supporting Cloona Child Contact Services. They are available to check up on families and provide support when needed. They have been able to come into the centre and conduct observed sessions for some of their clients which has assisted in the families moving on to handover and eventually moving out to self-organised. So, thank you all. It is a comfort knowing you are there just a phone call away.

We are a member of the Northern Ireland Network of Child Contact Centres and through this network there has been tremendous support and discussion on the way forward for contact centres regionally. They have been very supportive and giving peer support and encouragement. This Network also conducts Accreditation visits to the centre to ensure everything provided is up to the standard expected of an accredited centre and we are grateful for all their support, friendship and guidance.

Thanks goes to the South Eastern Trust as Cloona Child Contact Services would not exist so a big thank you to them. We work closely with some social workers and have developed a sound and trusting relationship with several social workers in the Child and Family Teams. So, thanks to them.

We are also lucky to have the Suffolk Regeneration RP where our office is based, and they have provided a lot of help and support to our services.

Services:

Currently we are providing Supported Contact each Saturday in Mount Eagles Community Centre and on Thursday in Lagmore Community Forum. This is direct contact between children and their non-resident parents, siblings, grandparents and other family members for up to 11 families each session.

In Mount Eagles we have use of a large hall which can accommodate the families. It is warm and provides a friendly and comfortable experience for the children and their families. The toys are all child friendly, and each family has their own box relevant to their children's age and stage of development. We also have a range of games in the middle of the hall that families can chose to play with, alongside art and craft, cars and road, dolls etc. or some families bring in their own toys and games and take them home after each session.

Some families have 1 child and others have up to 4 children which can make it harder to occupy all the children at the same time. This is where the team assist the parents and try to provide activities which will interest all the family together. Some families are very good at entertaining all the children and others at times need a bit of assistance.

In Lagmore Community forum we have a large hall. Again, each family has their own table and chairs and in the middle of the room thy can access art and craft, cars and road or other games and toys suitable for their age range. We are very happy with the facilities on offer.

Uptake:

This year 2023/2024 we have provided services for 66 families, with 20 families returning from the past year. This is mainly because there were no court or other progression for these families, and they were stuck in the system. Some families are content to remain in the service which while it is a compliment to our service is not what we are trying to do.

At the end of March 2024, we had 23 families move to self-organised which shows how well and how hard they have worked to get to that point. They can now focus their attention on the child and recognise the importance of the other parent in the child's life. This takes time and a willingness to progress. At the End of March, we had 14 families using the service each week split between the Saturday and the Thursday sessions.

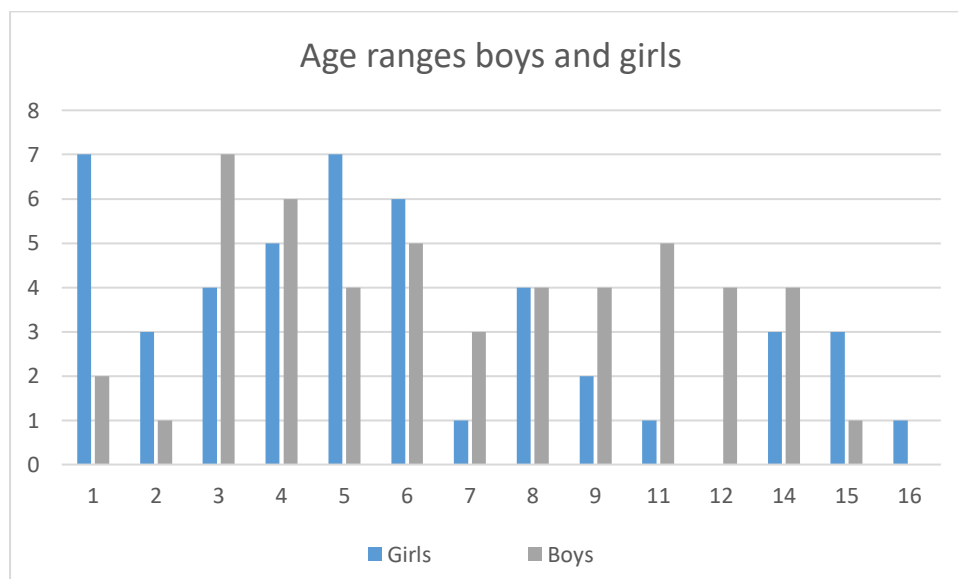
There is always two parents or other adults involved and we are there for both parents, resident and non-resident and provide these services for the benefit of both parties and of course the children themselves and this year we have some grandparents attending one session per month to see their grandchildren with the parent.

Our aim is to assist families navigate through the separation process and to help the separating families see the child and their need for contact with their non-resident family in a safe environment and to start the trust building process whereby they can focus their attention on their child's needs.

Some of the reasons why contact failed this year includes mental health, failed drug tests, parents arrested, children resisted, or parent resisted, parental conflict, inappropriate referral and had to go back to Social services. A lot of work goes into setting up the contact and it is upsetting for all when it does not work out.

Breakdown of Ages:

Below is a chart on the number of boys and girls attending the centre in 2023 to 2024 and as can be seen we have had 50 boys and 47 girls. The oldest was 16 years old and the youngest was a few weeks old. As stated, some of these are introduction visits where it is the first time the child has met the parent, and this can be an emotional and intense session for all.



We have had to buy tables and chairs for both the centres for the families and the children to use and there are always ongoing costs of replacing lost games, toys and batteries.

All our toys are age appropriate and for collective playing within family groups such as Snakes and Ladders, Jenga, Connect 4, Operation, which are placed in the middle of the room so families can take and play with whatever they wish as well as having their own family box with age appropriate and relevant toys and games for their family.

We encourage families to just sit and chat and to catch up on the child's life and for the child to tell the adult what was important in their life since the last visit. This is as important to the children as playing and most parents are keen to hear what is happening and important in their child's life.

The majority of parents at the contact centre are fathers. Each year we receive a number of referrals for mum to have contact with their children too.

Thursday Sessions

There is a demonstrated need for this service and parents are requesting this too as some children have clubs and other activities on Saturday morning and it is not convenient for them to have to give up their activities.

Some of the children are in the session are for ½ hour others are for the full 2 hour session and others have moved to handover and return to the centre.

Currently we operate Thursday evening in Lagmore from 5.30 to 7.30 with the non-resident attending from 5.15 and the children brought at 5.30pm. The children are collected at 7.30pm and the non-resident parent can leave 5 minutes after the child has left the building. This is to ensure there is no conflict between the parties while the child is present.

Saturday Sessions:

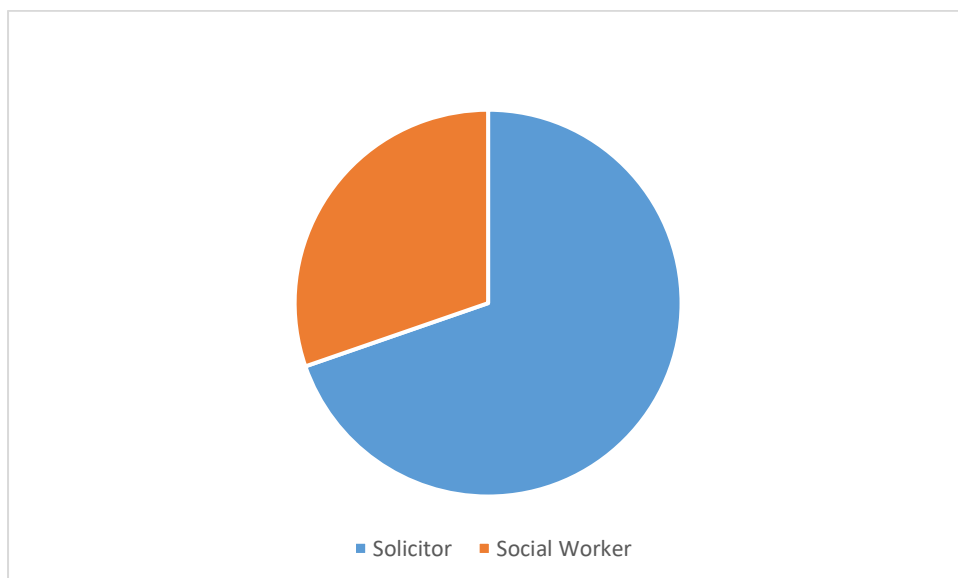
Saturday sessions run from 10am to 12noon for the children with the non-resident parent on site from 9.45 and leaving after the children have left at 12.05pm. 22 separate families were facilitated on Saturday mornings which is 40 children and 44 parents. We have to set up and clean, so the team arrives at 9.30 and finishes at 12.30. Again, some of the children are there for handover and return and others are there for 1 hour with the majority there for 2 hour session.

Referral Methods:

The majority of referrals come in from the solicitors and we are getting increasing numbers from Social services for step down service moving from supervised to supported contact. We are also getting referrals from social services for families they are facilitating family support in the Trust and these can move between supported to supervised and vice versa depending on the issues involved.

We are quite clear we will not facilitate referrals when a parent has a conviction or pending conviction for harming a child.

Referrals:



From point of receiving the referral it can take up to 2 weeks to get all the relevant information and set up assessment meeting for both parties. At times I have to go back to the referrer to get additional information which they had not included in the referral forms. This takes time and stalls the process for the children waiting on the opportunity to see their parent.

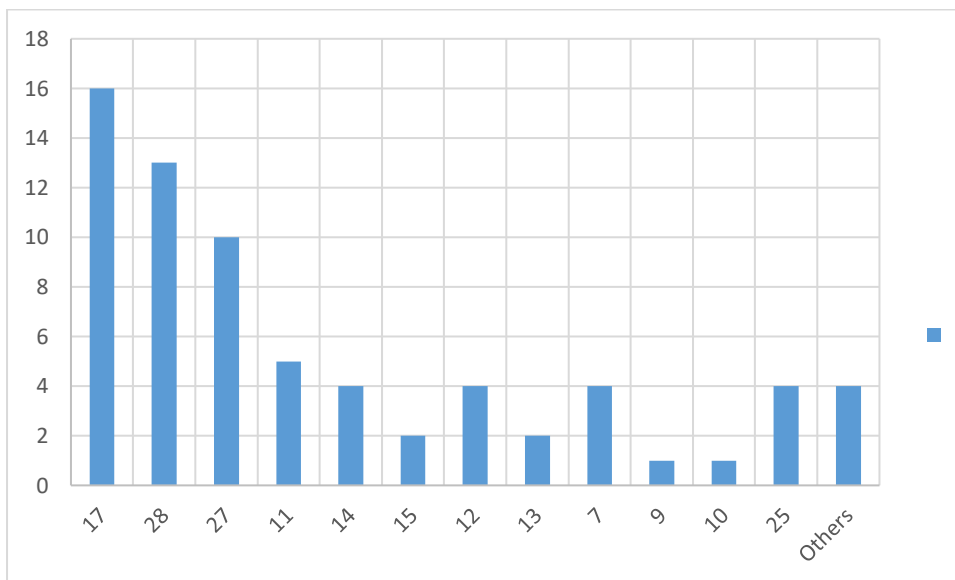
We try to get the contact up and running as quickly as possible and inform all it will be 1 session per week either on Saturday or Thursdays.

One of the hardest referrals we get are re referrals whereby a family have moved on to self-organised and after a while this has broken down and the family get re-referred to the centre. It is difficult to deal with and although only a few reaches this point they mainly break down due to no compliance by the parent.

We provide services for families living in the South Eastern Trust area which is primarily for BT17, BT27 and BT28 but sometimes the families or the non-resident parent lives in other areas too and these are recorded in the graph below.

Almost $\frac{3}{4}$ of the referrals live in the catchment area and the non-resident parent lives in the other areas.

BT postcodes:



We have had some families travel from England, Derry, Dundalk to see their children which show commitment to their children. We have had other families say its too far when they live in Belfast or surrounding areas which speaks for itself.

Overall, we have had a mixed bag of success this year for families. Some family contacts have failed in the contact service for various reasons as highlighted on Page 8 of this report. The children are amazing and while some bounce into the contact others remain a bit apprehensive and this is where the team show their strength and skills in encouraging and supporting the children and the parents too.

I have recorded a sample of the comments from parents below and these are shared with the team, so they know how valuable this service is to the families and how much they are appreciated by the parents and children.

Some comments recorded from the parents:

You are all amazing. The work you do is fantastic. Really appreciate all you do

Thanks for everything you have done for us. Really thankful to be moving on and excited, tell everyone thanks.

Just want to thank you for all your help and support. Knowing my girls were safe and there were no difficulties really helped...I don't know where we would be if not for you.. so thank you.

I just want to say thank you also the boys have really enjoyed going and you've helped greatly. Its really appreciated.

That was amazing, didn't think it would go like that thank you so, so much for that. Just fantastic.

I just want to thank you personally, you were absolutely amazing, accommodating, corresponding between us. So a big thank you and a big hug from me and E.

Meet the Team:

Board of Trustees:		Staff	
Roisin McKenna Denis Cavanagh Brenda Tighe Lyndsey Kerr Megan McCann	Chairperson Treasurer Secretary Director Director	Tina Gregory Joan McCann Jessica Higgins Seana Hitchen Alastair McKinley Alison Cameroon Sinead Quinn Ashley Veighey	Coordinator Session Supervisor Session Supervisor Session Supervisor Session Supervisor Session Supervisor Session Supervisor Session Supervisor
Volunteers: Seana Jenna Una		Court Children's Service Michelle Casey Joanne Wilson Mags Mooney Alison Dunlop Karen Woods	Team Manager Clerical Officer Court Children's Officer Court Children's Officer Court Children's Officer

Accounts presented by Treasurer.

Cloona Child Contact Centre Limited

Northern Ireland - Charity number 104601

Annual return

Company Registration No NI046314

Charity Registration No NIC 104601

Cloona Child Contact Centre Limited

(A Company Limited by Guarantee)

Trustees' Report and Unaudited Financial Statements

Year Ended 31st March 2024

CLOONA CHILD CONTACT CENTRE LIMITED

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Company Information

Directors

The directors of the charitable company (“the charity”) are its trustees for the purpose of charity law and throughout this report are collectively referred to as the directors.

The directors serving during the year were as follows:

Roisin McKenna	Chair
Brenda Tighe	
Denis Cavanagh	
Lindsay Kerr	
Megan McCann	

Registered office and operating address

124 Stewartstown Road, Belfast BT11 9JQ

Accountants

C D Diamond & Co, 46 Hill Street, Belfast BT1 2LB

Bankers

AIB Bank UK Limited, 35 University Road, Belfast, BT7 1ND

Solicitors

Madden & Finucane, 88, Castle Street, Belfast BT1 1HE

Company Registration No	NI046314
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Charity Registration No	NIC 104601
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Report of the Trustees for the Year Ended 31st March 2024

The directors present their report and the financial statements for the year ended 31st March 2024. The information with respect to directors and advisors is set out on page 1 forms part of this report. They have adopted the provisions of the Statement of Recommended Practice (SORP) "Accounting and Reporting by Charities (FRS 102) in preparing the report and financial statements of the charity.

Trustees of the Charity

The directors of the charitable company are trustees for the purposes of charity law. The terms "director" and "Trustee" are used interchangeably throughout the financial statements. The trustees who served the year are set out on page 1.

STRUCTURE GOVERNANCE AND MANAGEMENT

Governing Document

Cloona Child Contact Centre Ltd is a company limited by guarantee and does not have a share capital. It is governed by its Memorandum and Articles of Association. It is registered as a charity with H M Revenue & Customs.

The manager of the company carries out the day-to-day management of the company and is delegated authority for operational matters including finance and staffing. The directors manage all other business decisions and meet on a monthly basis.

Activities

The company is a charity existing to create a safe supportive environment where separated or separating families can meet to maintain contact, discuss their difficulties and sustain family relationships

Results

The net incoming resources for the year amounted to £419 all of which are attributed to general reserves, which now stand at £15,902.

Risk review

The directors have conducted its own review of the major risks to which the charity is exposed and systems have been established to mitigate those risks. Significant external risks to funding have led to the development of a strategic plan, which will allow for the diversification of funding and activities. Internal risks are minimised by the implementation of procedures for authorisation of all transactions and projects and to ensure consistent quality of delivery for all operational aspects of the charitable company. These procedures are periodically reviewed to ensure that they still meet the needs of the charity.

Taxation Status

The company is recognised as a charity by H M Revenue and Customs. Accordingly the company has availed of the exemptions contained in Section 505 Income and Corporation Taxes Act 1988 and Section 256 Taxation of Chargeable Gains Act 1992.

Responsibilities of the directors

Company law requires the directors to prepare financial statements for each financial year which give a true and fair view of the state of the affairs of the charitable company as at the balance sheet date and of its incoming resources and application of resources, including income and expenditure, for the financial year. In preparing those financial statements the directors should follow best practice and:

- select suitable accounting policies and then apply them consistently
- make judgements that are reasonable and prudent and
- prepare the financial statements on the going concern basis.

The directors are responsible for maintaining proper accounting records which disclose with reasonable accuracy the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. The directors are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Reserves policy

The trustees have established the level of reserves which the charity ought to have. Reserves are needed to bridge the gap between spending on its activities and receipts from granting organisations. Reserves

are also needed to sustain operations and meet contractual obligations over the period when funding may not be forthcoming.

Directors

The directors, who are directors for the purpose of company law and trustees for the purpose of charity law, who served during the year and up to the date of this report are set out on page 1.

The directors of the company guarantee to contribute an amount not exceeding £1 to the assets of the charitable company in the event of winding up. The total number of such guarantees at 31st March 2024 was 5 (2023- 5).

Statement of Disclosure of Information to the Reporting Accountant

In so far as the directors, who held office at the date of approval of these financial statements, are aware

There is no relevant information of which the company's accountant is unaware

The directors have taken all relevant steps that they ought to have taken to make themselves aware of any relevant information and to establish that the accountant is aware of that information.

Accountants

C D Diamond & Co were appointed as the company's accountants during the year and have expressed their willingness to continue in that capacity.

This report has been prepared in accordance with the Statement of Recommended Practice - Accounting and Reporting by Charities and in accordance with the special provisions of the Companies Act 2006 relating to small entities.

Approved by the directors on 26th September 2024 and signed on its behalf by:

Denis Cavanagh
Hon Treasurer

**Report of the Independent examiner
To the Trustees of Cloona Child Contact Centre Limited**

We report on the accounts of the charity for the year ended 31st March 2024, which are set out on pages 6 to 14.

Respective Responsibilities of Trustees and Examiner

The charity's trustees are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this year under section 65(2) of the Charities Act (Northern Ireland) 2008 (the Charities Act) and that an independent examination is required.

It is our responsibility to:

- a) Examine the accounts under section 65 of the Charities Act (Northern Ireland) 2008.
- b) To follow the procedures laid down in the general directions given by the Charity Commission for Northern Ireland under section 65(9)(b) of the Charities Act.
- c) To state whether particular matters have come to our attention.

Basis of Independent Examiner's Report

We have examined the accounts as required under section 65 of the Charities Act and in accordance with the general directions given by the Charities Commission for Northern Ireland. Our examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the next statement.

Independent Examiner's statement

In connection with our examination, no matter has come to our attention:

1. Which gives us reasonable cause to believe that in any material respect the requirements:
 - a) To keep accounting records in accordance with section 63 of the Charities Act and section 44(1)(a) of the 2005 Act and regulation 4 of the 2006 Accounts Regulations, and
 - b) To prepare accounts which accord with the accounting records and comply with the accounting requirements of the Charities Act 2008 and section 44(1)(b) of the 2005 Act and Regulation 9 of the 2006 Regulations have not been met, or
2. To which, in our opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

.....
C.D Diamond & Co
Chartered Accountants & Registered Auditors
46 Hill Street
Belfast BT1 2LB

26th September 2024

**Statement of Financial Activities (including Income and Expenditure Account) for
the Year Ended 31st March 2024**

	Notes	Unrestricted Funds £	Restricted Funds £	Total Funds 2024 £	2023 £
Incoming resources					
Donations & Generated Income	2	1,216	-	1,216	1,907
Activities to further the charity's objects:		-	-	-	-
Grants and contracts for advice and information, outreach work and training project	3	40,547		40,547	39,161
Investment income and interest		-	-	-	-
Total incoming resources		41,763	-	41,763	41,068
Resources expended					
<i>Charitable expenditure</i>					
Advice and information		30,150		30,150	30,631
Management and administration		11,194		11,194	10,140
Total resources expended	4	41,344	-	41,344	40,771
Net incoming resources					
- Net income for the year	5	419	-	419	297
Net movement in funds		419	-	419	297
Total funds at 1st April 2023		15,483	-	15,483	15,186
Total funds at 31st March 2024		15,902	-	15,902	15,483

Balance Sheet as at 31st March 2024

	2024		2023	
	£	£	£	£
Fixed assets		1,106		1,475
Current assets				
Bank Accounts	16,323		12,519	
Debtors	-		3,140	
Cash on Hand				
	<hr/>		<hr/>	
	16,323		15,659	
Creditors: amounts falling due within one year	1,527		1,651	
	<hr/>		<hr/>	
Net current assets		14,796		14,008
		<hr/>		<hr/>
Total assets less current liabilities		15,902		15,483
		<hr/> <hr/>		<hr/> <hr/>
Represented by				
Unrestricted funds		15,902		15,483
Restricted funds		-		-
Capital Reserve		-		-
		<hr/>		<hr/>
		15,902		15,483
		<hr/> <hr/>		<hr/> <hr/>

For the financial Year Ended 31st March 2024 the company was entitled to exemption under section 477 of the Companies Act 2006 relating to small companies.
No members have required the company to obtain an audit of its accounts for the year ended 31st March 2024 in accordance with section 476 of the Companies Act 2006.
The directors acknowledge their responsibility for complying with the requirements of the Act with respect to accounting records and for the preparation of accounts.
These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The financial statements on pages 6 to 14 were approved by the board of directors on 26th September 2024 and signed on its behalf by

Director

Director

Cash Flow Statement for the Year Ended 31st March 2024

	£	£
	2024	2023
Operating Surplus	419	297
Fixed assets Additions	-	- 735
Depreciation of fixed assets	369	492
Decrease in Debtors	3,140	- 3,140
Decrease in creditors	- 124	33
	<hr/>	<hr/>
Net cash outflow from operating activities	3,804	- 3,053
Interest received	-	-
	<hr/>	<hr/>
	3,804	- 3,053
Purchase of fixed assets	-	-
Capital grant received	-	-
	<hr/>	<hr/>
	3,804	- 3,053
	<hr/> <hr/>	<hr/> <hr/>
Decrease in Bank Balances	3,804	- 3,053
Opening Bank Balance	12,519	15,572
	<hr/>	<hr/>
Closing Bank Balance	16,323	12,519
	<hr/> <hr/>	<hr/> <hr/>

Notes to the Financial Statements for the Year Ended 31st March 2024**General Information and basis of Preparation**

Cloona Child Care Centre Limited is a company limited by guarantee and not having a share capital and is registered in Northern Ireland. The address of the registered office of the company is given on page 1 of these financial statements.

The company was established under a Memorandum of Association which established its objects and powers and is governed by its Articles of Association

The charitable company constitutes a public benefit entity as defined by FRS 102.

Statement of Compliance

The financial statements have been prepared on the going concern basis under the historical cost convention and in accordance with applicable accounting standards. Statement of Recommended Practice "Accounting and Reporting by Charities" applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) The Charities Legislation of Northern Ireland, Companies Act 2006 and the UK Generally Accepted Practices as it applies from January 2015

The charitable company adopted SORP (FRS 102) in the current year and an explanation as to how transition to SORP is included in the notes below.

Tangible fixed assets and depreciation

The cost of tangible fixed assets is their purchase cost together with any incidental costs of acquisition. Depreciation is calculated so as to write off the cost of tangible fixed assets less their estimated residual values on a straight line basis over their expected useful economic lives

Incoming Resources

All incoming resources are included in the Statement of Financial Activities when the charity is legally entitled the income and the amount can be reasonably quantified.

Voluntary Income and Fundraising

Voluntary income and fundraising income is credited to revenue on a receivable basis.

Grants

Revenue grants are credited to incoming resources on the earlier date of when they are received or receivable unless they relate to a specified future period.

Capital grants are credited to restricted incoming resources when receivable, transferred to designated funds upon receipt and released to general funds over their estimated useful lives.

Incoming resources from charitable activities

Income is included in the Statement of Financial Activities when received

Deferred income

Income from certain events has been deferred as those events will not occur before the year end

Resources expended

All expenditure is accounted for on an accrual basis and has been classified under headings that aggregate all costs under that category. When costs cannot be directly attributed to particular headings they are allocated on a consistent and appropriate basis.

Costs of generating voluntary income

These comprise costs incurred in generation voluntary income on an accruals basis.

Charitable activities

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes directly allocated costs and those indirect costs needed to supply those services. Support costs are allocated relevant to the income received.

Value Added Tax

The company is not VAT registered thus expenditure is shown gross of VAT

Governance

Governance costs reflect those incurred in the governance of assets associated with constitutional and statutory requirements

Fund accounting

The charity has various funds for which it is responsible and which require separate disclosure as follows

Unrestricted funds

Funds which are expendable at the trustees discretion including capital investment and working capital

Restricted funds

Funds to be used for donor specified purposes against which appropriate expenditure and fairly allocated overheads are charged.

2 Donations

			2024	2023
	Unrestricted	Restricted	Total	
	£	£	£	£
General Income	1,216	-	1,216	1,907

3 Incoming resources from activities to further the charity's objects

			2024	2023
	Unrestricted	Restricted	Total	
	£	£	£	
Advice and information	40,547	-	40,547	39,161
	40,547	-	40,547	39,161

4 Total resources expended

(See schedule 1)

5 Net incoming resources for the year

This is stated after charging:

	2024	2023
	£	£
Depreciation	369	492
	<hr/> <hr/>	

6 Staff costs and numbers

Staff costs were as follows:

	2024	2023
	£	£
Salaries and wages	22,286	23,151
	<hr/>	
	22,286	23,151
	<hr/> <hr/>	

The average weekly number of employees during the year, calculated on the basis of full time equivalents, was as follows: 1.

7 Taxation

The company is exempt from corporation tax on its charitable activities.

8 Creditors: amounts falling due within one year

	2024	2023
	£	£
Creditors and accruals	1,527	1,651
Bank overdraft	-	-
	<hr/>	<hr/>
	1,527	1,651
	<hr/> <hr/>	<hr/> <hr/>

9 Deferred Income

Deferred income reflects income received during the year in respect of expenditure to be incurred in future accounting periods. The amount deferred at 31st March : 2023 - Nil (2022 - nil)

SCHEDULE 1 - EXPENDITURE

	2024	2023
	£	£
Salaries & Wages	22,286	23,151
Supervision costs	-	-
Consumables	-	-
Training	1,617	1,734
Sessional Payments	7,864	7,480
Rent, Rates & Power	2,744	1,566
Insurance	519	593
Telephone & IT	382	412
Postage, Stationery & Advertising	555	307
Contact Services Rent	2,210	2,580
Play Equipment	61	-
Professional Fees	733	803
Bank Fees	151	225
Membership Fees	30	395
Miscellaneous Expenses	450	38
Rescources and Equipment	1,373	995
Depreciation	369	492
	<hr/>	<hr/>
	41,344	40,771
	<hr/> <hr/>	<hr/> <hr/>

Cloona Child Contact Centre Limited

Northern Ireland - Charity number 104601

Accounts

Company Registration No NI046314

Charity Registration No NIC 104601

Cloona Child Contact Centre Limited

(A Company Limited by Guarantee)

Trustees' Report and Unaudited Financial Statements

Year Ended 31st March 2023

CLOONA CHILD CONTACT CENTRE LIMITED

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Company Information

Directors

The directors of the charitable company ("the charity") are its trustees for the purpose of charity law and throughout this report are collectively referred to as the directors.

The directors serving during the year were as follows:

Roisin McKenna	Chair
Brenda Tighe	
Denis Cavanagh	
Lindsay Kerr	
Megan McCann	

Registered office and operating address

124 Stewartstown Road, Belfast BT11 9JQ

Accountants

C D Diamond & Co, 46 Hill Street, Belfast BT1 2LB

Bankers

AIB Bank UK Limited, 35 University Road, Belfast, BT7 1ND

Solicitors

Madden & Finucane, 88, Castle Street, Belfast BT1 1HE

Company Registration No	NI046314
--------------------------------	-----------------

Charity Registration No	NIC 104601
--------------------------------	-------------------

Report of the Trustees for the Year Ended 31st March 2023

The directors present their report and the financial statements for the year ended 31st March 2023. The information with respect to directors and advisors is set out on page 1 forms part of this report. They have adopted the provisions of the Statement of Recommended Practice (SORP) "Accounting and Reporting by Charities (FRS 102) in preparing the report and financial statements of the charity.

Trustees of the Charity

The directors of the charitable company are trustees for the purposes of charity law. The terms "director" and "Trustee" are used interchangeably throughout the financial statements. The trustees who served the year are set out on page 1.

STRUCTURE GOVERNANCE AND MANAGEMENT

Governing Document

Cloona Child Contact Centre Ltd is a company limited by guarantee and does not have a share capital. It is governed by its Memorandum and Articles of Association. It is registered as a charity with H M Revenue & Customs.

The manager of the company carries out the day-to-day management of the company and is delegated authority for operational matters including finance and staffing. The directors manage all other business decisions and meet on a monthly basis.

Activities

The company is a charity existing to create a safe supportive environment where separated or separating families can meet to maintain contact, discuss their difficulties and sustain family relationships

Results

The net incoming resources for the year amounted to £297 all of which are attributed to general reserves, which now stand at £15,483.

Risk review

The directors have conducted its own review of the major risks to which the charity is exposed and systems have been established to mitigate those risks. Significant external risks to funding have led to the development of a strategic plan, which will allow for the diversification of funding and activities. Internal risks are minimised by the implementation of procedures for authorisation of all transactions and projects and to ensure consistent quality of delivery for all operational aspects of the charitable company. These procedures are periodically reviewed to ensure that they still meet the needs of the charity.

Taxation Status

The company is recognised as a charity by H M Revenue and Customs. Accordingly the company has availed of the exemptions contained in Section 505 Income and Corporation Taxes Act 1988 and Section 256 Taxation of Chargeable Gains Act 1992.

Responsibilities of the directors

Company law requires the directors to prepare financial statements for each financial year which give a true and fair view of the state of the affairs of the charitable company as at the balance sheet date and of its incoming resources and application of resources, including income and expenditure, for the financial year. In preparing those financial statements the directors should follow best practice and:

- select suitable accounting policies and then apply them consistently
- make judgements that are reasonable and prudent and
- prepare the financial statements on the going concern basis.

The directors are responsible for maintaining proper accounting records which disclose with reasonable accuracy the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. The directors are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Reserves policy

The trustees have established the level of reserves which the charity ought to have. Reserves are needed to bridge the gap between spending on its activities and receipts from granting organisations. Reserves

are also needed to sustain operations and meet contractual obligations over the period when funding may not be forthcoming.

Directors

The directors, who are directors for the purpose of company law and trustees for the purpose of charity law, who served during the year and up to the date of this report are set out on page 1.

The directors of the company guarantee to contribute an amount not exceeding £1 to the assets of the charitable company in the event of winding up. The total number of such guarantees at 31st March 2023 was 5 (2022- 5).

Statement of Disclosure of Information to the Reporting Accountant

In so far as the directors, who held office at the date of approval of these financial statements, are aware

There is no relevant information of which the company's accountant is unaware

The directors have taken all relevant steps that they ought to have taken to make themselves aware of any relevant information and to establish that the accountant is aware of that information.

Accountants

C D Diamond & Co were appointed as the company's accountants during the year and have expressed their willingness to continue in that capacity.

This report has been prepared in accordance with the Statement of Recommended Practice - Accounting and Reporting by Charities and in accordance with the special provisions of the Companies Act 2006 relating to small entities.

Approved by the directors on 13th October 2023 and signed on its behalf by:



Denis Cavanagh
Hon Treasurer

**Report of the Independent examiner
To the Trustees of Cloona Child Contact Centre Limited**

We report on the accounts of the charity for the year ended 31st March 2023, which are set out on pages 6 to 14.

Respective Responsibilities of Trustees and Examiner

The charity's trustees are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this year under section 65(2) of the Charities Act (Northern Ireland) 2008 (the Charities Act) and that an independent examination is required.

It is our responsibility to:

- a) Examine the accounts under section 65 of the Charities Act (Northern Ireland) 2008.
- b) To follow the procedures laid down in the general directions given by the Charity Commission for Northern Ireland under section 65(9)(b) of the Charities Act.
- c) To state whether particular matters have come to our attention.

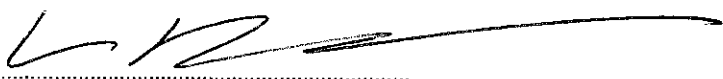
Basis of Independent Examiner's Report

We have examined the accounts as required under section 65 of the Charities Act and in accordance with the general directions given by the Charities Commission for Northern Ireland. Our examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the next statement.

Independent Examiner's statement

In connection with our examination, no matter has come to our attention:

1. Which gives us reasonable cause to believe that in any material respect the requirements:
 - a) To keep accounting records in accordance with section 63 of the Charities Act and section 44(1)(a) of the 2005 Act and regulation 4 of the 2006 Accounts Regulations, and
 - b) To prepare accounts which accord with the accounting records and comply with the accounting requirements of the Charities Act 2008 and section 44(1)(b) of the 2005 Act and Regulation 9 of the 2006 Regulations have not been met, or
2. To which, in our opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.


.....
C.D Diamond & Co
Chartered Accountants & Registered Auditors
46 Hill Street
Belfast BT1 2LB

13th October 2023

**Statement of Financial Activities (including Income and Expenditure Account) for
the Year Ended 31st March 2023**

	Notes	Unrestricted Funds £	Restricted Funds £	Total Funds 2023 £	2022 £
Incoming resources					
Donations & Generated Income	2	1,907	-	1,907	1,351
Activities to further the charity's objects:		-	-	-	-
Grants and contracts for advice and information, outreach work and training project	3	39,161	-	39,161	37,676
Investment income and interest		-	-	-	-
Total incoming resources		41,068	-	41,068	39,027
Resources expended					
<i>Charitable expenditure</i>					
Advice and information		30,631	-	30,631	27,843
Management and administration		10,140	-	10,140	9,899
Total resources expended	4	40,771	-	40,771	37,742
Net incoming resources					
- Net income for the year	5	297	-	297	1,285
Net movement in funds		297	-	297	1,285
Total funds at 1st April 2022		15,186	-	15,186	13,901
Total funds at 31st March 2023		15,483	-	15,483	15,186

Balance Sheet as at 31st March 2023

	2023		2022	
	£	£	£	£
Fixed assets		1,475		1,232
Current assets				
Bank Accounts	12,519		15,572	
Debtors	3,140		-	
Cash on Hand				
	<u>15,659</u>		<u>15,572</u>	
Creditors: amounts falling due within one year	1,651		1,618	
	<u>14,008</u>		<u>13,954</u>	
Net current assets		14,008		13,954
	<u>15,483</u>		<u>15,186</u>	
Total assets less current liabilities		<u>15,483</u>		<u>15,186</u>
Represented by				
Unrestricted funds		15,483		15,186
Restricted funds		-		-
Capital Reserve		-		-
	<u>15,483</u>		<u>15,186</u>	

For the financial Year Ended 31st March 2023 the company was entitled to exemption under section 477 of the Companies Act 2006 relating to small companies.
 No members have required the company to obtain an audit of its accounts for the year ended 31st March 2023 in accordance with section 476 of the Companies Act 2006.
 The directors acknowledge their responsibility for complying with the requirements of the Act with respect to accounting records and for the preparation of accounts.
 These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

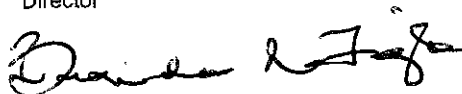
The financial statements on pages 6 to 14 were approved by the board of directors on 13th October 2023 and signed on its behalf by

Director



ROISIN MCKENNA

Director



BRENDA TIGHE

Cash Flow Statement for the Year Ended 31st March 2023

	£	£
	2023	2022
Operating Surplus	297	1,285
Fixed assets Additions	- 735	
Depreciation of fixed assets	492	
Increase in Debtors	- 3,140	-
Increase in creditors	33	- 772
	<hr/>	<hr/>
Net cash outflow from operating activities	- 3,053	513
Interest received	-	-
	<hr/>	<hr/>
	- 3,053	513
Purchase of fixed assets	-	-
Capital grant received	-	-
	<hr/>	<hr/>
	- 3,053	513
	<hr/> <hr/>	<hr/> <hr/>
Decrease in Bank Balances	- 3,053	513
Opening Bank Balance	15,572	15,059
	<hr/>	<hr/>
Closing Bank Balance	12,519	15,572
	<hr/> <hr/>	<hr/> <hr/>

Notes to the Financial Statements for the Year Ended 31st March 2023

General Information and basis of Preparation

Cloona Child Care Centre Limited is a company limited by guarantee and not having a share capital and is registered in Northern Ireland. The address of the registered office of the company is given on page 1 of these financial statements.

The company was established under a Memorandum of Association which established its objects and powers and is governed by its Articles of Association

The charitable company constitutes a public benefit entity as defined by FRS 102.

Statement of Compliance

The financial statements have been prepared on the going concern basis under the historical cost convention and in accordance with applicable accounting standards. Statement of Recommended Practice "Accounting and Reporting by Charities" applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) The Charities Legislation of Northern Ireland, Companies Act 2006 and the UK Generally Accepted Practices as it applies from January 2015

The charitable company adopted SORP (FRS 102) in the current year and an explanation as to how transition to SORP is included in the notes below.

Tangible fixed assets and depreciation

The cost of tangible fixed assets is their purchase cost together with any incidental costs of acquisition. Depreciation is calculated so as to write off the cost of tangible fixed assets less their estimated residual values on a straight line basis over their expected useful economic lives

Incoming Resources

All incoming resources are included in the Statement of Financial Activities when the charity is legally entitled the income and the amount can be reasonably quantified.

Voluntary Income and Fundraising

Voluntary income and fundraising income is credited to revenue on a receivable basis.

Grants

Revenue grants are credited to incoming resources on the earlier date of when they are received or receivable unless they relate to a specified future period.

Capital grants are credited to restricted incoming resources when receivable, transferred to designated funds upon receipt and released to general funds over their estimated useful lives.

Incoming resources from charitable activities

Income is included in the Statement of Financial Activities when received

Deferred income

Income from certain events has been deferred as those events will not occur before the year end

Resources expended

All expenditure is accounted for on an accrual basis and has been classified under headings that aggregate all costs under that category. When costs cannot be directly attributed to particular headings they are allocated on a consistent and appropriate basis.

Costs of generating voluntary income

These comprise costs incurred in generation voluntary income on an accruals basis.

Charitable activities

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes directly allocated costs and those indirect costs needed to supply those services. Support costs are allocated relevant to the income received.

Value Added Tax

The company is not VAT registered thus expenditure is shown gross of VAT

Governance

Governance costs reflect those incurred in the governance of assets associated with constitutional and statutory requirements

Fund accounting

The charity has various funds for which it is responsible and which require separate disclosure as follows

Unrestricted funds

Funds which are expendable at the trustees discretion including capital investment and working capital

Restricted funds

Funds to be used for donor specified purposes against which appropriate expenditure and fairly allocated overheads are charged.

2 Donations

			2023	2022
	Unrestricted	Restricted	Total	
	£	£	£	£
General Income	1,907	-	1,907	1,351

3 Incoming resources from activities to further the charity's objects

			2023	2022
	Unrestricted	Restricted	Total	
	£	£	£	
Advice and information	39,161	-	39,161	37,676
	39,161	-	39,161	37,676

4 Total resources expended

(See schedule 1)

5 Net incoming resources for the year

This is stated after charging:

	2023	2022
	£	£
Depreciation	492	

6 Staff costs and numbers

Staff costs were as follows:

	2023	2022
	£	£
Salaries and wages	23,151	20,573

	23,151	20,573
--	---------------	---------------

The average weekly number of employees during the year, calculated on the basis of full time equivalents, was as follows: 1.

7 Taxation

The company is exempt from corporation tax on its charitable activities.

8 Creditors: amounts falling due within one year

	2023	2022
	£	£
Creditors and accruals	1,651	1,618
Bank overdraft	-	-
	<hr/>	<hr/>
	1,651	1,618
	<hr/> <hr/>	<hr/> <hr/>

9 Deferred Income

Deferred income reflects income received during the year in respect of expenditure to be incurred in future accounting periods. The amount deferred at 31st March : 2023 - Nil (2022 - nil)

SCHEDULE 1 - EXPENDITURE

	2023	2022
	£	£
Salaries & Wages	23,151	20,573
Supervision costs	-	-
Consumables	-	-
Training	1,734	1,587
Sessional Payments	7,480	7,270
Rent, Rates & Power	1,566	3,633
Insurance	593	471
Telephone & IT	412	341
Postage, Stationery & Advertising	307	137
Contact Services Rent	2,580	1,800
Play Equipment	-	661
Professional Fees	803	673
Bank Fees	225	231
Membership Fees	395	230
Miscellaneous Expenses	38	135
Resources and Equipment	995	
Depreciation	492	
	<hr/>	<hr/>
	40,771	37,742
	<hr/> <hr/>	<hr/> <hr/>

Cloona Child Contact Centre Limited

Northern Ireland - Charity number 104601

Annual report



Annual Report presented 5th September 2023

Office:

124 Stewartstown Rd

Belfast

BT 119JQ

Phone: 07887391607

Email: clonachildcontactservices@gmail.com

NIC104601

Contact was in :

Lagmore Community Forum

12 Lagmore Drive

BT17 0TG

On Thursdays

And in :

Mount Eagles Community Centre

Mount Eagles Square

BT17 0XN

on Saturdays

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Meet the Team	Page 16
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Chairpersons Address:

Roisin McKenna Chairperson will make a short statement.

Minutes of AGM 2022 held at 6.pm on 6th September 2022 at 124 Stewartstown Road BT11 9JQ

Attended: Roisin McKenna, Denis Cavanagh, Lyndsay Kerr, Megan McCann, Brenda Tighe, and Tina Gregory.

Roisin McKenna opened the AGM welcoming all for their attendance. Roisin thanked everyone for their continued support and assistance on the Board. She thanked Tina for her commitment and production of the report and her positive attitude throughout this past year.

She congratulated Megan on her wedding this year and noted the continuing impact that Covid has had on people's lives.

She then opened the AGM 2022.

Agenda:

1. Minutes of AGM 2021
2. Matters Arising
3. Ratify Committee and the Office bearers
4. Accounts
5. Coordinators Report
6. Welcome Supervisors and volunteers
7. Supper and Quiz

1. The minutes of the AGM 2021 which were sent out to all by email and hard copies provided were read and agreed as accurate.

Proposed to adopt minutes Roisin McKenna and Seconded by Brenda Tighe. Minutes adopted

2. No Matters arising.
3. Rosin thanked the Board members for their contribution and commitment in attending each meeting and at times by Zoom which was necessary at times. All members of the Board agreed to stay on the Board in their current positions for another year.

Proposed by Roisin Mc Kenna and seconded by Lindsay Kerr

4. Tina presented the Draft Accounts which had been prepared Denis. Denis thanked Tina for her efficiency in preparing the work for him and everything completed in a timely fashion. We are spending according to our budget headings and all is currently within spend but with the increasing costs of fuel with gas, electricity and petrol increasing this year then this is something that needs brought to the attention of the Trust on Thursday at the contracts meeting.

Denis stated the accounts will be filed after the auditor Tony Hennessey has completed them. All agreed to approve the accounts and auditor.

Brenda thanked Denis for his expertise and all concurred.

The accounts were proposed by Brenda Tighe and seconded Roisin McKenna.

5. Tina Gregory presented the AGM Report 2022. Brenda Tighe thanked Tina for the professional report and stated it was great to have the information contained within it as it shows the breath and scope of the work involved.

Tina stated it was great to be able to provide services when other services were still not up and running to their pre pandemic capacity.

She highlighted the change of premises this year and the fact we operate out of two different centres which both are excellent can cause a bit of confusion at times and it would be great to have one facility for all our services.

Tina thanked the various partners, and in particular the SEHSCT, Mount Eagles Community Forum and Lagmore Community Centre for their assistance and support throughout the year.

She highlighted the contribution of the volunteers and supervisors without whom we could not offer this quality service and they are always willing and ready to step up and assist with changing and covering shifts for each other and supportive to her and they are amazing.

The evaluations were noted and the comments were discussed and it was good to have these as real comments from the parents about the services delivered bearing in mind that some do not want to be in the contact centre at all.

6. Tina then welcomed the supervisors and volunteers and did a round of introductions. She highlighted the Board members to all and specified that if there were any difficulties that Roisin McKenna was the first point of call, with Brenda Tighes contact details also contained on the contact sheet which the team have every session.

Roisin stated it was great to welcome them and expressed her appreciation to them for all their effort and contribution this year and was delighted to host this celebration event for them. She also stated Tina was going to organise another celebration event for them before Christmas.

Last year the quiz was won by Joan, Sinead and Alison and they were presented with their prizes by Tina. Supper was served and a fun quiz took place which was won by Lindsay. Well done. Roisin thanked Tina for the food and the quiz which everyone found fun!

Session ended at 8.30 pm and Roisin thanked everyone for attending and looked forward to a better year.

Team Attended: Alison Cameron, Ashley Veighey, Seana Hitchen, Una Bradley

Apologies: Alastair McKinley, Joan McCann, Jenna Diamond, Sinead Quinn, and Jessica Higgins

Coordinators Report for AGM 2023

It is my pleasure to present the report for 2023.

I wish to start by thanking our four regular fantastic volunteers that give of their time freely each time they are asked. Jenna, Seana, Una, and Shauneen you are amazing and we thank you.

We also have 7 Supervisors, Joan, Jessica, Alison, Alastair, Ashley, Seana, and Sinead who work either once per month or some weekly and that is either a Saturday or Thursday evening and sometimes both. Again we could not do this work without the supervisors and the volunteers. So thank you all.

Training: We provide both on the job training and signpost to other organisations for the training which the team can book themselves depending on their interests and availability.

On the job training is provided. This includes support and information during the sessions and also information on families attending and issues needing addressed. At the end of each session we have a debrief which is a necessity as families change and some move on with others developing issues between sessions which the team needs to be aware of. It is an opportunity to discuss any issues which may have arisen during the session and can be a timely support to the team when things have not gone according to plan. It is a time for me to raise matters needing addressed or for information sharing on training or events coming up.

This year we signposted the team to training in Graded Care in Neglect, and Safeguarding Children which was provided by CINI.

We provided First Aid training to the team specifically first aid for babies and children in June 2023.

Every member of the team when at sessions assists in setting up for the sessions. This means the team are in the centre ½ hour before the parents arrive and set out the chairs and tables with the individual family boxes and the other areas of play in the room.

The team contribute to children and parents by assisting them with play and supporting them with training children with toileting, information on how to play some games and art and craft activities.

At the end of the session the team clear away and replace all the toys and games as well as the boxes for the families and the tables and chairs used. They clean the toilets and empty the bins and attend the debrief to discuss and issues which may have arisen during the session. This is always a great opportunity to support the team and the peer support is a fantastic bonus for everyone.

Partnership Working:

We are providing the contact sessions in both Mount Eagles Community Centre on a Saturday morning and Lagmore Community Forum on a Thursday evening. So a big thank you to both management committees in both these centres for their support and assistance this past year.

Thanks also go to the Children Court Officers for their continued support and assistance working with the families and supporting Cloona Child Contact Services. They are available to check up on families and provide support when needed. So thank you all. It is a comfort knowing you are there just a phone call away.

We are a member of the Northern Ireland Network of Child Contact Centres and through this network there has been support and discussion on the way forward for contact centres regionally. They has been very supportive and giving peer support and encouragement. The Network also conducts Accreditation visits to the centres to ensure everything provided is up to the standard expected of an accredited centre and we are grateful for all their support, friendship and guidance.

Thanks goes to the South Eastern Trust as Cloona Child Contact Services would not exist so a big thank you to them. We work closely with some social workers and have developed a sound and trusting relationship with a number of social workers in the Child and Family Teams. So thanks to them.

We are also lucky to have the Suffolk Regeneration RP where our office is based and they have provided a lot of help and support to our services.

Services:

From April 2022 to June 2023 we provided the services on Saturday morning in Mount Eagles Community Centre. We used Lagmore Community Forum on Thursday evenings. This is direct contact between children and their non-resident parents, siblings, grandparents and other family members for up to 11 families each session.

In Mount Eagles we have use of a large hall which can accommodate the families. It is warm and provides a friendly and comfortable experience for the children and their families. In Lagmore we have use of the hall and a small outdoor area which we use when weather is suitable.

The toys are all child friendly and each family has their own box relevant to their children's age and stage of development. We also have a range of games in the middle of the hall that families can chose to play with or some families bring in their own toys and games and take them home after each session.

Some families have 1 child and others have up to 4 children which can make it harder to occupy all the children at the same time. This is where the team assist the parents and try to provide activities which will interest all the family together. Some families are very good at entertaining all the children and others at times need a bit of assistance and direction. The team can occupy a child while the parent can focus their attention on another child. This can be beneficial when the children are varying ages and do not all want to play with the same games and toys. The team are always ready to assist and help out the families and develop good relationships with the parents and children in the centre.

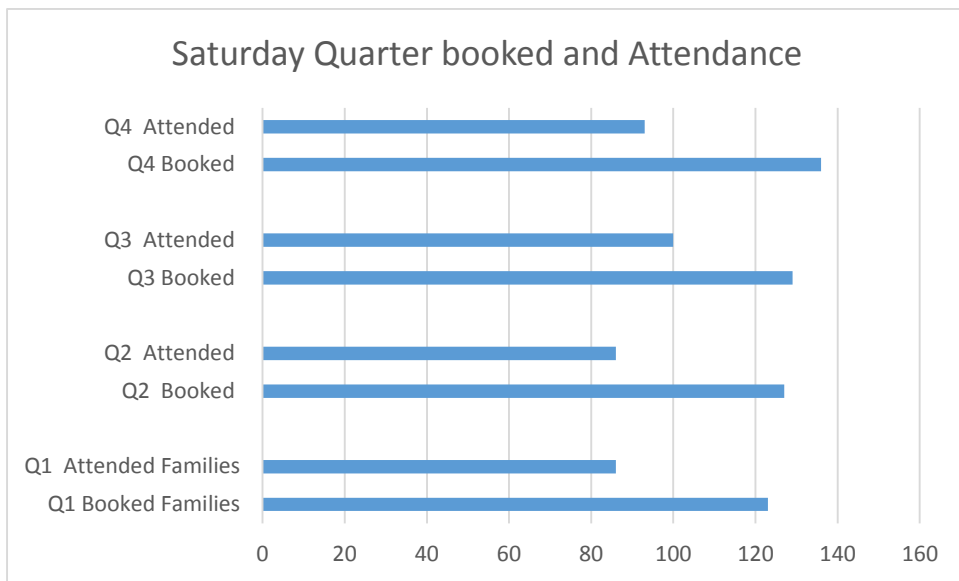
Uptake:

This year 2022/2023 we have provided services for 52 families, with 17 families returning from the past year. And of these 12 are carried over from the previous year too. This is as a direct result of the impact of Covid and the slow reopening of services for some of these families and the lack of services and progression during Covid and the aftermath.

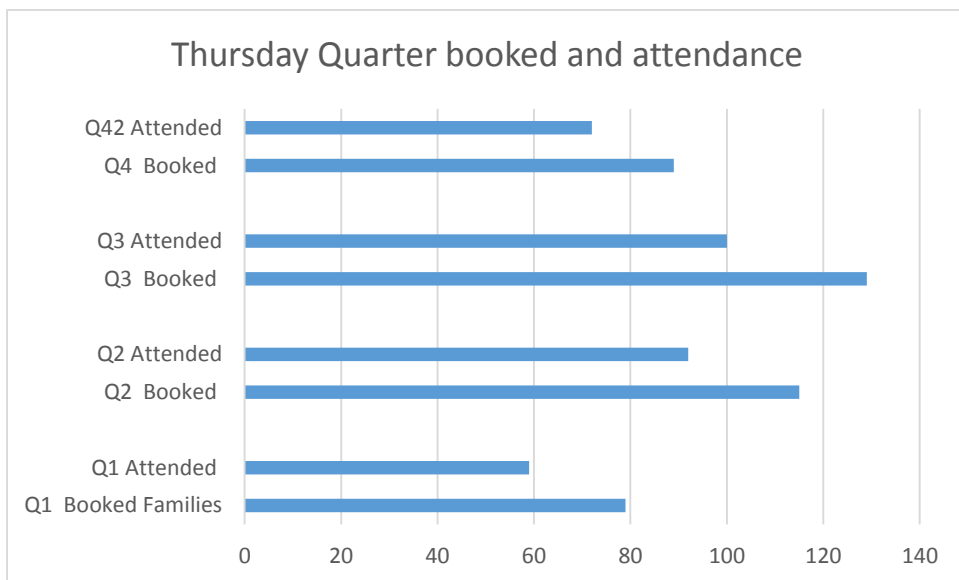
At the end of March 2023 we had 19 families attending with 39 adults and 28 children. The service we provide supports both parents and guardians and it is this which has proven beneficial in assisting the families to move on into the community as both feel supported and encouraged to focus their attention on their children and their needs.

Some of these are a parent, and others attend with another child or a grandparent.

As can be seen by the two charts below not all families that have booked attend when they are supposed to. For some this is resistance and for others there are valid reasons such as illness or work commitments.

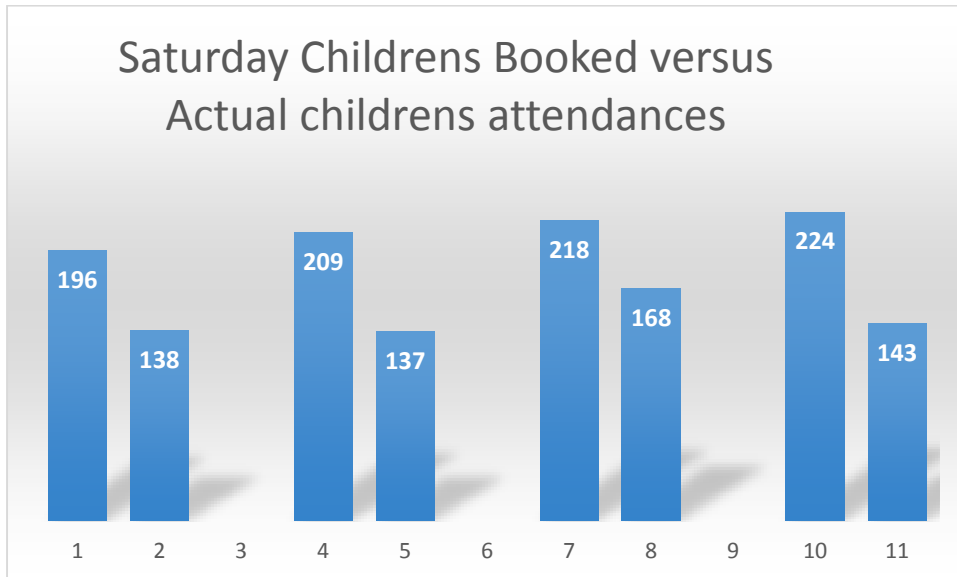


Above is for the Saturday data and the families that have booked versus the actual attendance of the families and below is the same information for Thursday evenings.

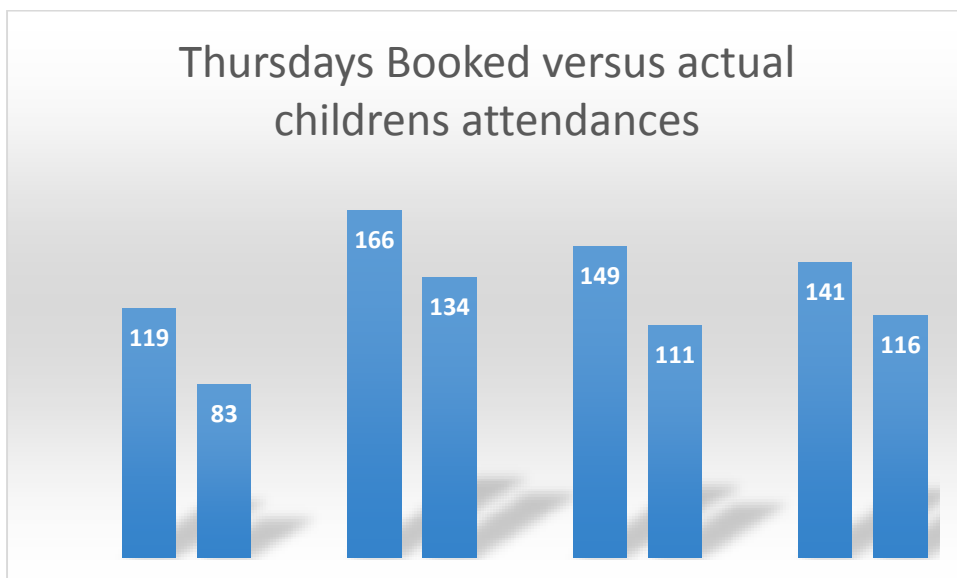


It is rare that all the families that have booked to attend actually do and while we have to have on hand staff to cover all the families it has meant at times that some families do not turn up at all and we are left chasing them up and their referrers too to try and understand what has happened. This is time consuming and involves a lot of phoning and follow ups after each session.

Below is the same information on the children's attendance. This is reading across by each quarter. As is expected we have more children than families attending and this is explained by the fact that not all families have one child but most have multiple children attending the service.

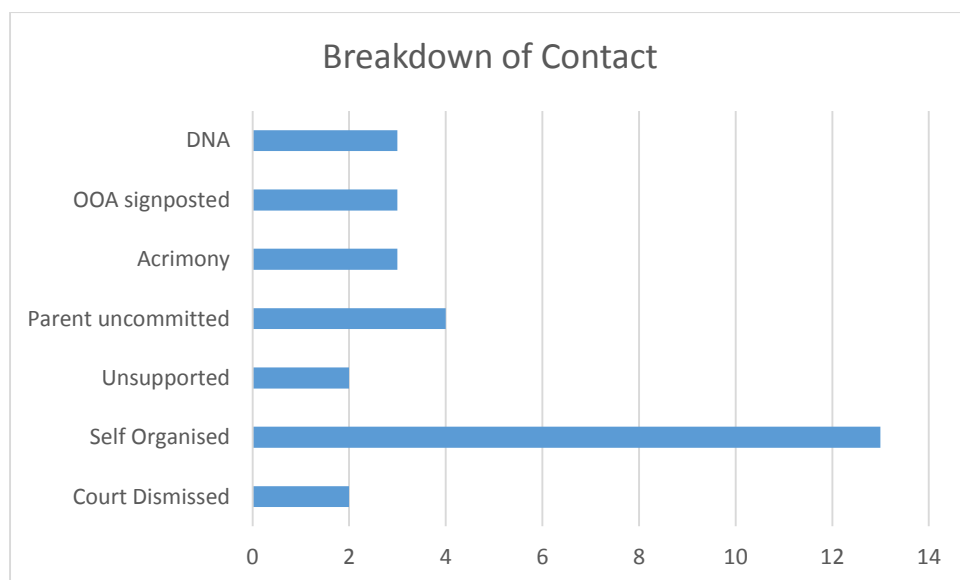


Again below reading across by quarter with the number of booked children and beside it the number that attended



Statistics

As can be seen below with the centres statistics there are varying reasons why contact breaks down. Below is a graph of the reasons why the files on the families have closed throughout the year April 2022 to March 2023.



Some families just need time and space to move on they have been able to organise contact between themselves. The work the team do in supporting them to do this is demonstrated in the comments later recorded in this report. It has assisted the parent to develop trust in the other parent seeing them arrive on time and being dependable and reliable and there for their child/ren no matter what else is going on in their lives and wider community. This is demonstrated for some families with the speed of their ability to organise the contact themselves and progress in to the community quickly.

Unfortunately some families cannot do this and resistance from either parent is a hard issue to navigate through and sometimes we cannot do this despite our best efforts. This has caused the cessation of contact when the acrimony is too great and the parents cannot see the benefit for their child and this can be hard to manage for the children and of course the team too.

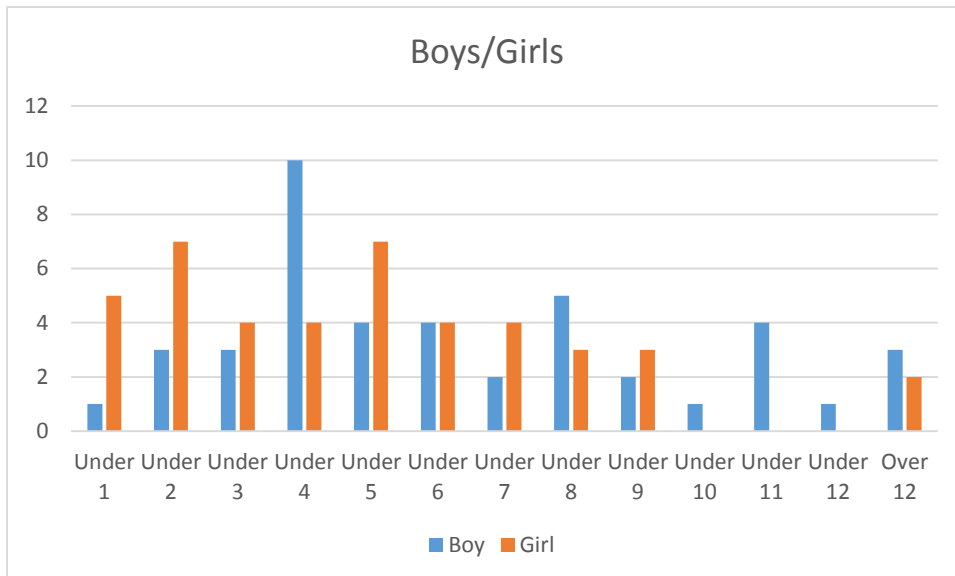
In other cases mental health, addiction and other issues can be barriers to a successful contact arrangement.

Our aim is to assist families navigate through the separation process and to help the separating families see the child and their need for contact with their non-resident family in a safe environment and to start the trust building process whereby they can focus their attention on their child's needs.

We have been successful in supporting 13 families to self-organise this year. We are delighted with this as the families have managed in difficult circumstances to focus their

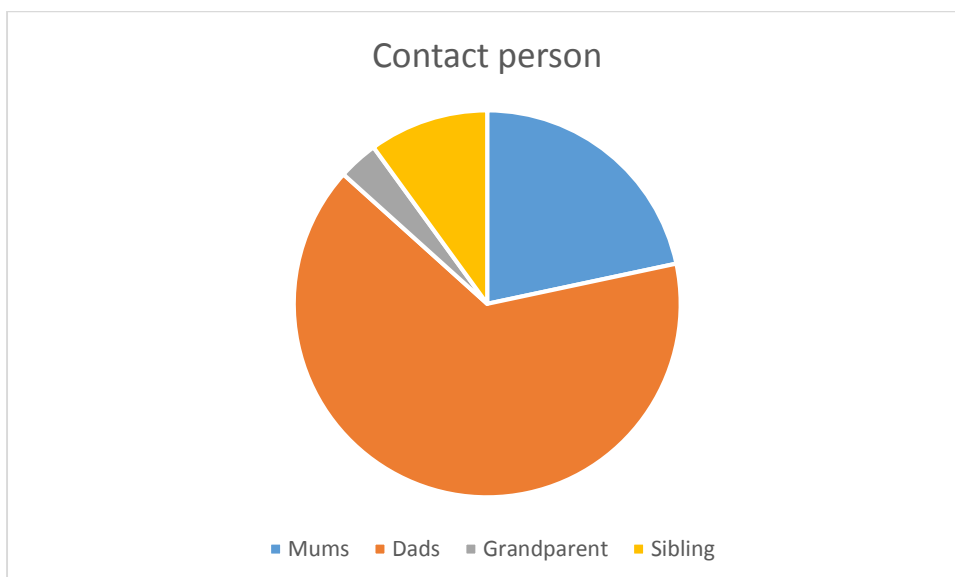
attention on their children and move on. Some only needed a few sessions and others needed over a year's support to be able to move on.

Below is a breakdown on the number of boys and girls attending the centre in 2022 to 2023 and as can be seen we have had 43 boys and 43 girls with age ranging from a few weeks to age 15.



We encourage families to just sit and chat and to catch up on the child's life and for the child to tell the adult what was important in their life since the last visit. This is as important to the children as playing and most parents are keen to hear what is happening and important in their child's life. This enables the parent feel a part of their child's life and helps them to develop further their relationship with their child/ren

The majority of parents at the contact centre are fathers. Each year we receive a number of referrals for mum to have contact with their children too.



Thursday Sessions

Our sessions on Thursday evening were in Lagmore Community Forum and parents arrived at 5.15pm to be ready and settled to meet their child at 5.30pm. Some children are in the contact for the full 2 hours and others for less time depending on their capability and age.

Some parents moved on to handover and return where the parent arrives at the normal time and when the children are brought and the resident parent leaves the area the children can go out into the community for a period of time and return to the centre again before the other parent picks up the children. This enables the parent to spend some time unsupported in the community and is an opportunity for them to see how they will manage the contact in order to progress to self-organised and both parties must agree to this before moving on.

This is a great stepping stone for all involved and enables confidence to be built up.

There is a demonstrated need for this service and parents are requesting this too as some children have clubs and other activities on Saturday morning and it is not convenient for them to have to give up their activities. Others work and the evenings are more convenient for them too.

Saturday Sessions:

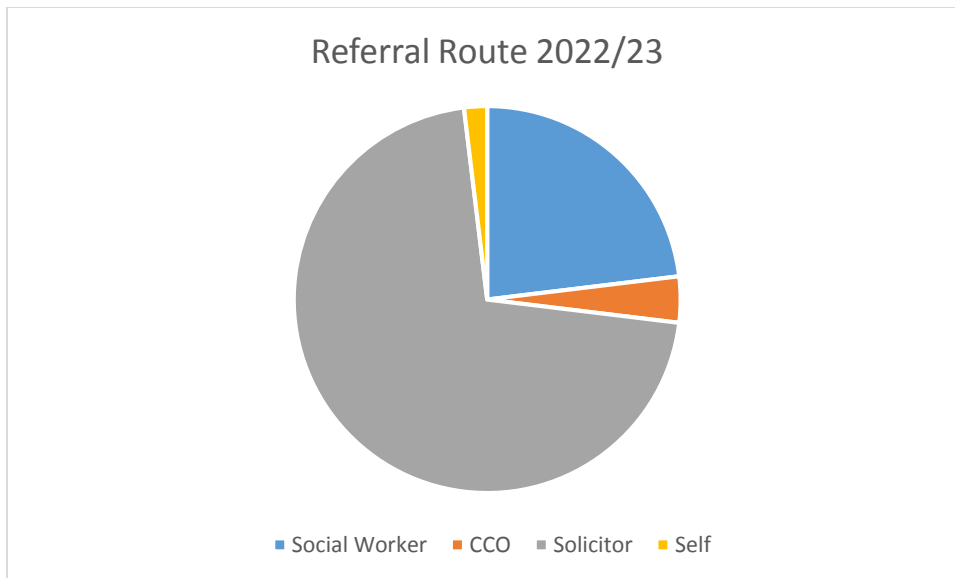
On Saturdays we are in Mount Eagles Community Centre and the non-resident parent arrives at 9.45 to a room set up with tables and chairs and their own family box of games and toys. The rest of the room is set out with a selection of arts and crafts and games and toys they can use if they wish. There is a small tuck shop each session and parents can buy tea or coffee crisps sweets chocolate or fruit drinks for their children. Some parents bring in picnics for their families and but others enjoy the tuck shop and enjoy chatting to their child at this wee shop as they never get the opportunity to bring their child shopping and letting them chose their treats.

Saturdays are usually busier than Thursdays and there is more demand for Saturdays as parents working and other activities make this necessary. As previously stated some children have Saturday activities and this means it is not always available to them.

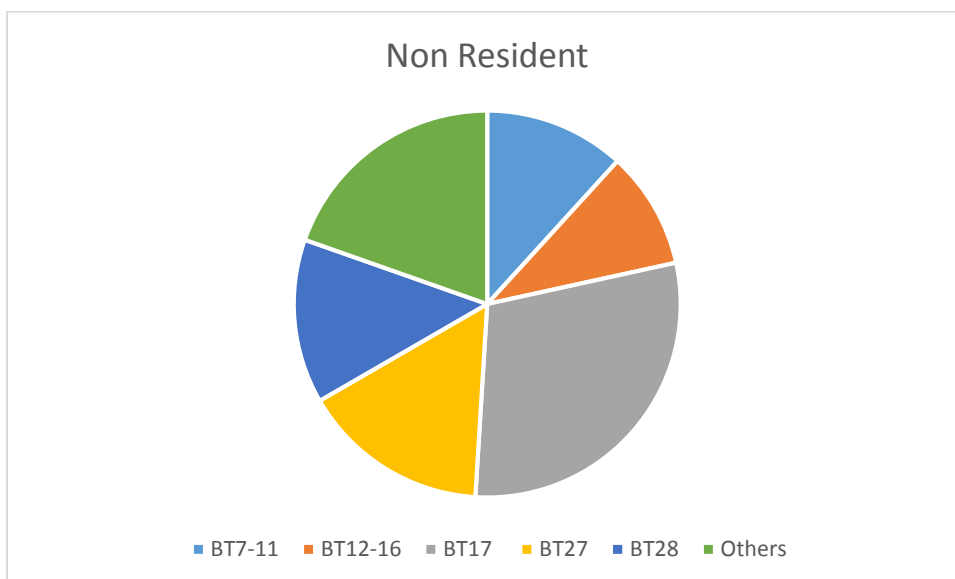
We have been very successful in providing introductory session and meetings between parents when they have never met their child or when there is a long gap in contact. This is done on a gradual basis until all are happy with the setup and are confident and supported in the centre.

Referral Methods and BT codes:

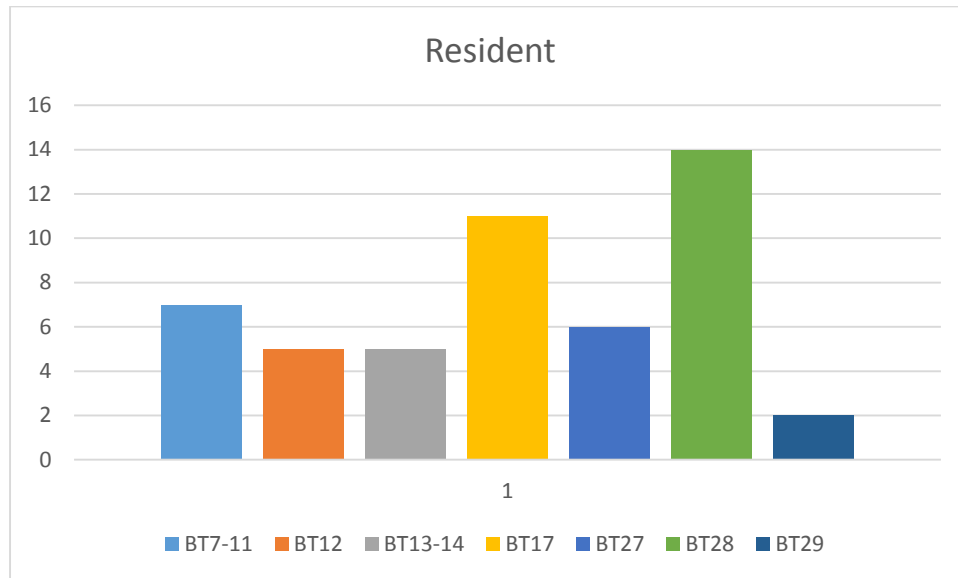
Below is a chart showing the referral method. The majority are referrals by Solicitors and increasingly we are receiving referrals from Children Court Officers (CCO), and Child and Family Teams (C&FT). In some cases the solicitors are tasked to make the referral by the courts as the judge has made a contact order for the service.



We provide services primarily for BT17, BT27 and BT28 but sometimes the families or the non-resident parent lives in other areas too and these are recorded in the graph below. As can be seen the majority of Parents live in BT17, BT27 or BT28 which are all within the South Eastern Trust Area.



Below is a graph depicting the areas the children live in and again the majority are in the South Eastern Trust catchment area. Some children live outside the area but the non-resident parent lives within the area so this is accommodated in the service.



It needs noted that this service is for families that do not necessarily want to be at the contact centre. Some parents do not want contact to go ahead and try to sabotage the contact and arrangement. They do not always see the benefits for their child and because of previous hurt or experience are very resistant to the contact taking place. We try and reassure them that their child is at the forefront of our service and we keep a watchful gaze on them at all times.

Some families are hostile to the thoughts of being in the centre and resistant to using the services provided no matter how well we provide the service and no matter how good the team are in providing a welcoming environment. This is both parents and not just the president parent but resistance from the non-resident parent too.

All our toys are age appropriate and for collective playing within family groups such as Snakes and Ladders, Jenga, Connect 4, Operation, car, road mat, dolls, prams and art and craft which are placed in the middle of the room so families can take and play with whatever they wish as well as having their own family box with age appropriate and relevant toys and games for their family.

This encourages the parents to get up and move about the room which is welcome after the restrictions of Covid. The children can now play in the different areas of the room and interact with other families and children which makes it a more playful atmosphere.

Some comments recorded from parents throughout the past year:

As ever most parents are thankful and below is a small selection of the comments parents have made throughout the year. They have given cards and chocolates to the team in appreciation for their support and this is notes with thanks.

You are all amazing the work you do is fantastic really appreciate all you do

Thank you T A has loved it here and you have been very kind and good to her. Thank you

Thank you so, so much. You are brilliant staff amazing can't thank you enough.

That was great he was fantastic thank you so much can't believe how great that was.

Thank you T You always know what to do. You all do a fantastic job and I'd be lost without you.

That was amazing Didn't think it would go like that. Thank you so much for that Just fantastic.

The future:

Currently the Contact service operates from the community facilities and we are grateful for them. Our aim would be to have our own centre where we could offer more services on a daily basis.

We would like to offer a more diverse range of services from contact, handover and return, supported in the community contact, and mediation.

We could offer support to social services where they could use our facility to provide supervised contact in a friendly setting.

We are currently exploring this option and looking to raise funds to make this a reality but this is over a number of years into the future.

Meet the Team:

Board of Trustees:		Staff	
Roisin McKenna Denis Cavanagh Brenda Tighe Lyndsey Kerr Megan McCann	Chairperson Treasurer Secretary Director Director	Tina Gregory Joan McCann Jessica Higgins Seana Hitchen Alastair McKinley Alison Cameroon Sinead Quinn Ashley Veighey	Coordinator Session Supervisor Session Supervisor Session Supervisor Session Supervisor Session Supervisor Session Supervisor Session Supervisor
Volunteers: Seana Jenna Una Shauneen		Court Children's Service Michelle Casey Joanne Wilson Mags Mooney Alison Dunlop Karen Woods	Team Manager Clerical Officer Court Children's Officer Court Children's Officer Court Children's Officer

Accounts will be presented and scrutinised by the Board.

Cloona Child Contact Centre Limited

Northern Ireland - Charity number 104601

Annual return

**Report of the Independent examiner
To the Trustees of Cloona Child Contact Centre Limited**

We report on the accounts of the charity for the year ended 31st March 2023, which are set out on pages 6 to 14.

Respective Responsibilities of Trustees and Examiner

The charity's trustees are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this year under section 65(2) of the Charities Act (Northern Ireland) 2008 (the Charities Act) and that an independent examination is required.

It is our responsibility to:

- a) Examine the accounts under section 65 of the Charities Act (Northern Ireland) 2008.
- b) To follow the procedures laid down in the general directions given by the Charity Commission for Northern Ireland under section 65(9)(b) of the Charities Act.
- c) To state whether particular matters have come to our attention.

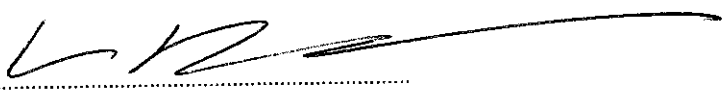
Basis of Independent Examiner's Report

We have examined the accounts as required under section 65 of the Charities Act and in accordance with the general directions given by the Charities Commission for Northern Ireland. Our examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the next statement.

Independent Examiner's statement

In connection with our examination, no matter has come to our attention:

1. Which gives us reasonable cause to believe that in any material respect the requirements:
 - a) To keep accounting records in accordance with section 63 of the Charities Act and section 44(1)(a) of the 2005 Act and regulation 4 of the 2006 Accounts Regulations, and
 - b) To prepare accounts which accord with the accounting records and comply with the accounting requirements of the Charities Act 2008 and section 44(1)(b) of the 2005 Act and Regulation 9 of the 2006 Regulations have not been met, or
2. To which, in our opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.


.....
C.D Diamond & Co
Chartered Accountants & Registered Auditors
46 Hill Street
Belfast BT1 2LB

13th October 2023