

# THE GREEN HOUSE BRISTOL

England & Wales · Charity number 800806

## Details

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Other names	AVON SEXUAL ABUSE CENTRE, THE CENTRE - A COUNSELLING AND PSYCHOTHERAPY SERVICE FOR ADULT AND YOUNG WOMEN WHO HAVE BEEN SEXUALLY ABUSED, ASAC
Status	Registered
Legal form	Charitable company
Company number	<a href="#">02414332</a>
Registered	1989-08-24
Register	<a href="#">View on the Charity Commission register</a>

## Contact

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Website	<a href="http://www.the-green-house.org.uk">www.the-green-house.org.uk</a>

## Activities

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**Objects:** To promote the health and wellbeing and support the recovery of people who have been affected by sexual violence and abuse

**Activities:** The Green House enables access to specialist counselling, psychotherapy and other psychological treatments. We encourage personal resilience and wellbeing following the experience of sexual assault or abuse. We achieve our mission by delivering innovative and proven interventions, advocating locally and nationally, undertaking, research and informing policy.

## Classification

- **How:** Makes Grants To Organisations, Provides Services, Provides Advocacy/advice/information, Sponsors Or Undertakes Research, Other Charitable Activities
- **What:** The Advancement Of Health Or Saving Of Lives
- **Who:** Children/young People, Other Charities Or Voluntary Bodies, Other Defined Groups, The General Public/mankind

## Geography

- **Area of benefit:** NOT DEFINED - IN PRACTICE AVON
- Bristol City

## Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£1,177,306	£1,209,736	£735,820	22
2024-03-31	£1,109,161	£1,004,283	£767,250	18
2023-03-31	£887,387	£825,184	£662,372	19
2022-03-31	£896,378	£979,536	£600,169	10
2021-03-31	£801,794	£553,452	£683,327	8

## Trustees

Name	Role	Appointed
<b>MICHELE Romaine</b>	Chair	2026-01-01
Dr Janet Reibstein		2022-06-30
Dr Robert Senior		2022-12-20
Dr SUSAN O'CONNOR		2023-01-26
Jacqueline Anne Marshall-Dibble		2024-08-29
Luca Dunkley		2024-08-01
Richard Owen Howell		2024-08-29
STEPHEN LIVINGS		2009-08-30
Shawn Smith		2026-01-01
Tracy Crane		2026-01-01

**THE GREEN HOUSE BRISTOL**

England & Wales - Charity number 800806

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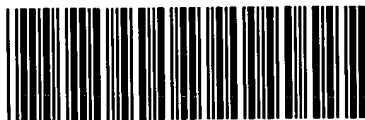
# Accounts

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**REGISTERED COMPANY NUMBER: 02414332 (England and Wales)**  
**REGISTERED CHARITY NUMBER: 800806**

**Report of the Trustees and  
Financial Statements  
for the Year Ended 31 March 2025  
for  
THE GREEN HOUSE BRISTOL**

**WEDNESDAY**



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**A44**

**24/12/2025**

**#24**

**COMPANIES HOUSE**

**THE GREEN HOUSE BRISTOL**

**Contents of the Financial Statements  
FOR THE YEAR ENDED 31 MARCH 2025**

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## **THE GREEN HOUSE BRISTOL**

### **Report of the Trustees FOR THE YEAR ENDED 31 MARCH 2025**

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The Trustees present their report with the financial statements of the charity for the year ended 31 March 2025. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

#### **OBJECTIVES AND ACTIVITIES**

##### **Objectives and aims**

###### Purposes and aims

The charity's purposes, as set out in the objects contained in the company's memorandum of association, are:

To promote the health and wellbeing and support the recovery of people who have been affected by sexual violence and abuse.

The aims of the charity are:

- To provide specialist psychotherapy, counselling and other services to people affected directly and indirectly by sexual violence and abuse.
- To advocate locally and nationally for services and support for sexual violence survivors.
- To undertake continuous, high-quality research to inform our service offering.
- To create holistic, community-wide service provision from prevention to crisis intervention by working with other charities who share our purpose.
- To ensure that Green House services are shaped by lived experience by creating a community of sexual violence survivors and amplifying the voices of survivors in research, policy, and public discourses.

###### Ensuring our work delivers our aims

The Green House in the year 2024-25, together with young people, families and partners have committed to delivering the first year of our five-year strategy "End the Silence." The strategy and associated operations plan help us to direct our activities and monitor them against our aims and objectives throughout the year. This also helps to ensure that the Green House Board of Trustees Report and Financial Statements for the year ended 31 March 2025 remain focused on our stated purposes. Trustees receive reports from the Senior Management Team at monthly board meetings, and quarterly KPI reports. This enables them to review the success of our key activities and the benefits they have brought to children, young people, families and our partners. In shaping our objectives for the year and planning our activities, the Trustees have considered the Charity Commission's guidance on public benefit, including the guidance 'Public Benefit: Running a Charity (PB2)'.

##### **Our Mission**

Our mission is to offer hope and healing through creativity, connection, and activism for children, young people, and families who have experienced sexual abuse.

##### **Our Vision**

Our vision is to end the social silence, stigma, and shame of child sexual abuse so that children, young people, and families can build thriving relationships and communities.

##### **Our values**

Our core values are hope, connection, being genuine and taking action.

## THE GREEN HOUSE BRISTOL

### Report of the Trustees FOR THE YEAR ENDED 31 MARCH 2025

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#### Significant activities

The Green House provides free, quality whole family specialist support for people affected by sexual abuse to ensure that they can live a life free from trauma. We work with people of all ages and backgrounds, including many from Bristol's most deprived communities. We witness daily the life-changing impact of whole family support for sexual abuse. The specialist support of our highly skilled team gives children, young people and families the opportunity and the tools to make sense of their traumatic experiences, find helpful ways of coping, and build their future in the strength of who they are. Our support programmes are designed to grow connection and community with young survivors, their families, and the wider community. Our team are qualified practitioners and are highly experienced in working with trauma. This enables us to work effectively with the impacts of abuse experiences and ensures that we can safely support each child in a way that is right for them. This quality is reflected in the level of engagement that we manage to achieve, reaching a diverse client group and the difference we see in wellbeing and lifestyle outcomes after receiving support. Alongside our frontline services, we deliver national evidence-based programmes designed to develop best practice within the system of agencies supporting families and promote opportunities for young survivors to step into leadership positions.

#### Public benefit

The Trustees have had due regard to the Charity Commission guidance on public benefit in deciding what activities the Green House should undertake and confirm that all the Green House's activities are undertaken to further our charitable purposes for the public benefit.

## ACHIEVEMENT AND PERFORMANCE

#### Charitable activities

##### Frontline Service Overview

The Green House remains the only specialist support provider for children, young people (up to the age of 18) and families who have experienced sexual abuse across Bristol, North Somerset, South Gloucestershire, and Bath & Northeast Somerset. Recent research from the CSA Centre of Expertise shows that at least one in ten children experience sexual abuse before the age of 16. This equates to an estimated 14,540 children and young people in our region each year who are affected by sexual abuse and may require specialist support. Demand for our services continues to rise; since 2020–21, the number of referrals received has quadrupled, and the trend is forecast to grow by a further 23% in 2025–26.

Our experience, and a wide body of research evidence, demonstrates that getting help quickly is more important to a child's recovery than the type or length of support they receive. Choice of service is also crucial because each child and family's experience is unique. Some young people request long-term therapy; others benefit from short-term stabilisation work, creative or nature-based activities. Others prefer that their parents and carers receive emotional support, guidance, and tools to understand trauma. Our commitment to flexibility and responsiveness has shaped the development of The Green House's Whole Family Model, launched in 2022-23 and fully embedded during 2024–25.

This year, we have expanded this model even further, widening access by enabling every element of our support to be accessed independently of therapy. This has been a significant step in prioritising choice and autonomy for children, young people, and families, ensuring that anyone who reaches out to us can receive tailored support without delay. Our multi-pathway framework brings together individual therapy, family support, creative and nature-based interventions, peer and leadership programmes, and professional training to create a cohesive ecosystem of healing and community change.

At the heart of The Green House's approach is a recognition that recovery from sexual abuse extends beyond individuals. It requires collective healing for families, systems, and communities. This marks a continuing shift from working solely in one-to-one therapeutic spaces to embracing a whole-family and community-oriented model, built on nine interlinked pathways of support. The Charity remains rooted in creativity because children and families consistently tell us that creative expression helps them feel understood, empowered, and able to make sense of their experiences. Creativity is also embedded in our culture as an organisation - driving innovation, reflection, and continuous learning.

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## THE GREEN HOUSE BRISTOL

### Report of the Trustees FOR THE YEAR ENDED 31 MARCH 2025

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In 2024–25, we made significant progress in strengthening our partnerships with both local and national agencies, furthering our strategic focus on systems and cultural change. We have worked closely with CAMHS, schools, social care, and justice partners to promote trauma-informed practice, reduce re-traumatisation, and build networks of professionals who can respond compassionately and confidently to disclosures of sexual abuse. This collaborative work is central to our new five-year strategy, End the Silence (2024–2029), which aims to break down the silence, stigma, and shame that too often surround child sexual abuse, and to influence the way systems listen and respond to young survivors.

The Green House continues to invest in research as a foundation for practice and policy development. This year our Research Team undertook a national scoping exercise into the availability of sexual trauma pathways within CAMHS services, identifying a serious lack of consistent provision and long waiting times - issues that continue to leave many children without the help they deserve. The findings will inform future advocacy and funding recommendations for improved national provision. Alongside this, our research into the experiences of male survivors will help us to establish best practice locally for the year ahead and tailor services accordingly.

Our VOICE programme remains a cornerstone of our model, ensuring that lived experience guides everything we do. Children, young people, and parents who have accessed our support continue to play a vital role in co-producing services, designing resources, and leading campaigns for systemic and societal change. This year the VOICE programme expanded to include short filmmaking, creative leadership projects, parent-led drop in-spaces and delivered our *Beyond Therapy Festival 2025*, which brought together over 300 participants to explore what mental wellbeing means for young survivors.

#### Our Frontline Services Include

1. **Initial Meeting** – A holistic assessment with our Family Support Team using a trauma-informed, case formulation approach that considers individual, family, and systemic needs.
2. **Access to Support Pathways**
  - a. Family Support Work – Up to six individual sessions offering emotional support, advocacy, signposting, and multi-agency coordination for parents and carers.
  - b. Family Connection Days – Quarterly drop-ins co-led by our Parents’ Voice Group, combining creative arts, nature-based wellbeing activities, and opportunities to connect with other services such as SARCs and ISVAs.
  - c. Professional Consultation – A three-session support model for families already engaged with multiple agencies, designed to upskill professionals and strengthen joined-up working across systems.
  - d. Parents’ Psychoeducation Groups – Based on the Washington HOPE model and tailored to The Green House’s context, supporting parents to understand trauma, self-regulation, and their child’s recovery process.
3. **Therapy Offer** – Specialist therapeutic support delivered through a flexible framework, including:
  - a. Creative Arts Therapy (up to 24 sessions) – Using art, play, music, and movement to support expression when words are difficult.
  - b. Nature-Based Therapy (up to 12 sessions) – Group and one-to-one work held outdoors at Grow Wilder, connecting young people to natural cycles of safety and growth.
  - c. Trauma-Focused Interventions – Including TF-CBT, CATT, and shorter-term stabilisation models for young people needing structured trauma work.
4. **Survivor Leadership and Peer Support** – Six-weekly *Young People’s VOICE* and monthly *Parents’ & Carers’ VOICE* groups, providing opportunities for co-production, creative leadership, and social change initiatives.
5. **Professional Training and Consultation** – Delivered through our Bluestar Project, offering accredited training, workforce development, and best-practice guidance for professionals supporting survivors of sexual abuse.

## THE GREEN HOUSE BRISTOL

### Report of the Trustees FOR THE YEAR ENDED 31 MARCH 2025

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#### Increased reach and access to care within our frontline service

The delivery of our frontline services in 2024–25 has seen The Green House reach more children, families, and professionals than ever before, while maintaining the high quality, safety, and creativity that underpins all of our work. Between April 2024 and March 2025, we supported **362 children and young people, 244 parents and carers, and 1,962 professionals** through therapy, family support, consultation, and training. Waiting times remained low - reduced from 2.9 years in 2021 to just four to eight weeks for most support options ensuring timely and effective intervention for families.

Our team delivered **2,229 individual therapy sessions, 266 family support sessions, and two psychoeducational parent groups**, achieving strong therapeutic outcomes: 86% of children experienced reduced distress, 70% reported improved mental health, and 57% showed better resilience and social skills. The Family Support Team provided over **1,800 multi-agency liaisons** with schools, social care, CAMHS, and justice partners, ensuring coordinated, trauma-informed care around each child.

The **Nature-Based Therapy** programme continued to flourish, with 19 sessions delivered to eight young people in group settings and the introduction of one-to-one sessions at Grow Wilder. Participants reported average satisfaction scores of **9.6/10** and described the setting as helping to “remove the stigma of therapy” and “make difficult conversations easier.”

Our **VOICE programmes** for young people and parents achieved major impact. Young participants co-designed and hosted panels at the Beyond Therapy Festival, created short films about their experiences, and helped produce *Guidance for Schools* - a new national resource now shared with more than 400 schools across Bristol and North Somerset. Parents in the VOICE programme created a podcast-style audio series to help other carers understand

The Bluestar Project, our national training and accreditation programme, delivered more than 70 training sessions and reached over 1,000 professionals this year. Its *Pre-Trial Therapy Training Programme* and *Police Guidance Resource* have been recognised nationally and were awarded the Children & Young People Now Workforce Development Award in November 2024. Bluestar’s work continues to influence national practice, policy, and justice reform.

Across all areas, The Green House remains committed to equality, equity, diversity, and inclusion. Our new internal POW (Power, Belonging, Anti-Oppressive Practice) group has driven organisation-wide reflection and action, supported by monthly training from Representation Matters. Physical accessibility has also improved, with the installation of a new ramp funded by The Screwfix Foundation.

As we continue into 2025 - 26, our frontline service will focus on deepening impact while maintaining agility and responsiveness to the rising demand for support. We remain dedicated to building strong, trauma-informed systems and to ensuring that every child, young person, and family who turns to us finds safety, hope, and healing. In the face of growing complexity, our mission endures: to end the silence, stigma, and shame of child sexual abuse so that no child faces it alone.

#### Outcomes reported by children, families and professionals

We use a range of validated tools to evaluate the effectiveness and impact of our programmes. In 2024–25 our Research and Evaluation Team embedded new outcome measures to reflect our Whole Family Model, ensuring that progress and change are captured across therapy, family support, and voice participation. These measures help us to demonstrate improvements in wellbeing, resilience and safety for children, young people, and families.

#### Therapy Outcomes

Therapy continues to deliver significant and measurable impact for children and young people. Outcomes from our 12- and 24-session models of creative arts and trauma-informed therapy show:

- 86% of children and young people reported reduced psychological distress
- 70% reported improvements in mental health
- 57% demonstrated increased resilience and social skills
- 51% said their overall wellbeing had improved.

## THE GREEN HOUSE BRISTOL

### Report of the Trustees FOR THE YEAR ENDED 31 MARCH 2025

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“I have felt listened to and accepted. [My therapist] has offered me good tactics to cope with times I have found hard. I have never felt judged or dismissed and she has always made me feel safe.”

- *Young person, creative arts therapy*

“I REALLY like the sand pit!!! It made expressing myself a little easier.”

- *Young person, therapy feedback*

“I felt very supported by my therapist and he has helped me get to a much stronger place with my mental health.”

- *Young person supported through therapy*

These outcomes demonstrate the continued strength of our creative therapeutic approach, which uses art, play, movement and imagination to help children communicate feelings and experiences that are often too difficult to express verbally.

#### Parent Group Outcomes

Our Parent and Carer Psychoeducation Groups support adults to understand the impact of trauma on their child, themselves and their wider family. Sessions cover the neurobiology of trauma, self-care, grounding techniques, and ways to respond supportively to trauma-related behaviours.

In 2024–25, feedback from parents and carers who attended our six-weekly groups showed:

- 100% felt it was safe to talk about difficult things
- 100% said they better understood trauma and its symptoms
- 94% felt their support needs were recognised

“[My support worker] was amazing. She’s really helpful and made things a lot clearer. You look at things a new way. She’s given me another way of approaching it.”

- *Parent, family support sessions*

“What I valued most was having the space to sit and discuss things. Going into a room agreeing we were going to talk about this for an hour - holding the space - was incredibly useful.”

- *Parent, psychoeducation group*

These groups continue to play a crucial role in improving outcomes for children by strengthening parents’ understanding, confidence and emotional regulation, creating safer and more stable home environments.

#### Nature-Based Therapy Outcomes

In 2024–25, our Nature-Based Creative Therapy programme became a core part of The Green House’s offer. Run at Grow Wilder, the sessions invite young people to connect with nature and each other in safe, restorative outdoor settings.

- 8 young people took part in the 12-week group programme.
- 19 sessions were delivered.
- Average satisfaction ratings: 9.6/10 for support, 10/10 for being outdoors, and 9.8/10 for connection with others.

“It is so much easier to talk about difficult things when surrounded by nature.”

- *Young person, nature-based therapy*

“It feels better having therapy on the land as there is no stigma. We are just two people together in nature rather than being in a building that reminds me I have been sexually abused.”

- *Young person, one-to-one therapy feedback*

The overwhelmingly positive feedback highlights the power of natural spaces to reduce anxiety, restore confidence and make therapy more accessible to young people who may find traditional settings intimidating or triggering.

## THE GREEN HOUSE BRISTOL

### Report of the Trustees FOR THE YEAR ENDED 31 MARCH 2025

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#### Family Support Outcomes

Our Family Support Team delivers direct one-to-one support for parents and carers alongside therapeutic work with children. Sessions focus on helping families understand trauma, build resilience, and manage the day-to-day impacts of abuse. In 2024–25 we delivered 266 one-to-one Family Support sessions and two parent groups. Feedback shows:

- 100% of parents felt they better understood trauma and how it affects their child.
- 100% agreed it felt safe to discuss difficult topics.
- 94% said their needs were recognised and validated.

"I'm blown away by what you do and how you're supporting us as a family. You make us feel so safe. Knowing we can re-refer if needed is incredibly valuable for my peace of mind."

- *Parent supported through Family Support sessions*

"I feel I have had a weight lifted from my shoulders and can focus on my child a lot more, which I could not have done without your support."

- *Parent feedback*

The Family Support model continues to demonstrate how timely emotional support and practical advocacy for caregivers can reduce distress across whole households and improve outcomes for children.

#### Professional Consultation Outcomes

Through our Professional Consultation Service, we support professionals across health, education, and social care to strengthen their trauma-informed practice. In 2024-25 we reached 1,962 professionals, including 1,824 multi-agency liaisons, 49 one-to-one consultations, and 18 team meetings.

"This has been an invaluable service. The knowledge I have received has been of great gain to my professional practice. It was lovely to feel so supported when navigating work with a student through a new lens."

- *Education professional*

Our consultation work builds networks of confident, skilled practitioners who can support survivors compassionately, reducing isolation and improving coordination around each child.

#### VOICE Programme Outcomes

The VOICE Programme gives young people, parents and carers opportunities to co-produce services, share their experiences creatively, and influence change across the systems that affect them. This year, VOICE delivery expanded through new leadership and creative projects shaped directly by participants.

#### Young People's VOICE:

- 6 young people took part in short film-making projects, transforming their experiences into creative expression and awareness-raising work.
- 3 young people developed outdoor creative writing and leadership workshops.
- 6 young people joined the "Your Voice" initiative, building peer networks and advocacy skills.
- 3 young people contributed to the design of *Guidance for Schools on Sexual Abuse and Support*, now shared with over 400 schools across Bristol and North Somerset.

"In this group, we discussed films we wanted to make. I created something I am proud of, turning my complex feelings from a terrible part of my life into something positive. My film was shown to others as an explanation of my journey and I felt heard."

— *Young person, filmmaking group*

"The school leaflet advised schools on what to do when sexual violence occurs. My bad experience will hopefully improve another's - that gives me solace."

- *Young person, Your Voice project*

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## THE GREEN HOUSE BRISTOL

### Report of the Trustees FOR THE YEAR ENDED 31 MARCH 2025

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#### Parents' and Carers' VOICE:

- 36 parents and carers participated in regular VOICE groups.
- Members developed an audio resource series sharing real-life stories and trauma education for other parents, due to launch in 2025.
- Turn Up Tuesdays continued to provide informal peer-led spaces, co-facilitated by parents and staff, to reduce isolation and build community.

"I think it's an incredibly valuable thing that The Green House is doing. Talking to people who've been through a similar experience is just really valuable."

- Parent, VOICE group

VOICE continues to demonstrate the transformative power of peer connection and leadership, helping families and young people to move from isolation to agency, from silence to influence.

#### Whole Service Feedback

Across all areas of The Green House, families consistently describe feelings of safety, trust and renewed hope:

"We were met with kindness and openness, and we were listened to straight away. It was such a relief to speak to someone who took time and gave hope that help was available."

- Parent feedback

"I cannot thank you enough for the support and understanding in the sessions you dedicated to my child and myself. I feel more positive and able to focus on my child's needs."

- Parent feedback

#### National Projects

As well as local frontline delivery of services, The Green House continues to lead national projects designed to improve access to trauma-informed support and embed young survivor leadership across sectors. These projects include The Bluestar Project, focused on improving access to care for survivors navigating the criminal justice process, and Upfront Survivors, a partnership between The Green House, SARSAS, the Viv Gordon Company, and Coventry University, which uses creative arts to build survivor leadership and cultural change.

#### **The Bluestar Project**

Building on previous Home Office and NHS-funded phases, The Bluestar Project entered its most impactful year yet in 2024-25. Developed in partnership with Emma Harewood Consultancy, Bluestar continues to deliver national training, accreditation, and research to transform how professionals support survivors of sexual abuse and other forms of trauma before, during and after criminal justice proceedings. Between April 2024 and March 2025, Bluestar delivered:

- Over 70 training sessions, reaching more than 1,000 practitioners across health, social care, education, and justice sectors.
- Four national best-practice networks, attended by 71 participants, providing reflective spaces for practitioners to share learning and strengthen cross-sector collaboration.
- New national resources, including guidance on *Harmful Sexual Behaviour* and *Police Engagement*, both informed by lived experience and now listed on the National College of Policing Learning Database.

Bluestar's work directly supported the development of the Victims and Prisoners Bill, contributing to key policy discussions on pre-trial therapy and third-party material requests. Its accredited training model continues to ensure that survivors of trauma can access quality, consistent support regardless of geography or justice outcomes. In November 2024, the Bluestar Project was recognised nationally, winning the Workforce Development Award at the Children & Young People Now Awards for excellence in professional training and survivor-led systems change. Feedback from professionals demonstrates the programme's practical impact and emotional resonance:

## THE GREEN HOUSE BRISTOL

### Report of the Trustees FOR THE YEAR ENDED 31 MARCH 2025

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“We’ve got young people getting support from us who wouldn’t have if we hadn’t attended this training.”

- *Practitioner, Bluestar trainee*

“It’s had a really positive impact on the team’s confidence.”

- *Social care professional*

“We can now offer so much more for the young people we support.”

- *Bluestar participant*

Through its national reach, Bluestar continues to build a network of skilled, confident professionals who can deliver trauma-informed, survivor-centred care within the criminal justice system.

#### Upfront Survivors

Upfront Survivors is a survivor-led, community-based creative arts programme delivered in partnership with SARSAS, Viv Gordon Company, and Coventry University. The is designed to project reach across 11 Police and Crime Commissioner areas and aims to create visible, survivor-led community spaces that drive cultural change, increase access to support, and build leadership capacity among survivors. The Green House leads on the development and delivery of youth and family strands within the programme, co-designing creative workshops, pop-up cultural spaces, and national events that connect survivors, practitioners, artists, and policymakers. This year, the programme continued to expand its reach and influence:

- New creative arts sessions were delivered for young people, designed and led by survivors.
- Ongoing collaboration with Coventry University supported the evaluation of the Leadership Training Course, focusing on the impact of creative methods in building survivor-led networks and systemic influence.

The highlight of this year’s partnership was the delivery of the Green House’s Beyond Therapy Festival 2025. The festival took place in March 2025, bringing together over 300 survivors, artists, activists, and professionals from across the UK to explore *mental health and recovery after sexual abuse*. Co-curated by young people from The Green House’s VOICE programme, the festival featured:

- Five panel discussions and five creative workshops exploring mental health, exploitation, and trauma-informed education.
- Survivor-led performances, including *Righteous Rage* drumming, *HOPE Box* creation, and musical acts by The Good Stuff and Anouska Assisi.
- A live scribing artwork by Rosa ter Kuile, capturing the voices, emotions, and insights of participants in real time.

The festival embodied the values of creativity, courage and connection that underpin our *End the Silence* strategy - providing a space for survivors, families, and professionals to collaborate, share learning, and reimagine mental health support for young survivors. Feedback from attendees highlighted the depth of impact:

“The talks were so engaging, and hearing from survivors was incredibly powerful. I’ve come away inspired to be a better advocate in my work and personal life.”

- *Festival attendee*

“It created a fantastic sense of collective purpose, care and hope.”

- *Participant feedback*

Upfront Survivors continues to demonstrate how creative, survivor-led approaches can shift narratives, improve access to care, and drive meaningful systems change. Through national collaboration and community connection, the project brings visibility, agency and solidarity to survivors across the UK.

## THE GREEN HOUSE BRISTOL

### Report of the Trustees FOR THE YEAR ENDED 31 MARCH 2025

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#### FINANCIAL REVIEW

##### Financial position

Income in the year totalled £1,178,306 (2024: £1,109,161) of which £430,950 (2024: £305,560) came from grant funding from several different bodies (see notes 2-4 to the financial statements).

These funds were used to provide a range of services - including therapy services, family support work services and group services, to promote the health and wellbeing and support the recovery of people who have been affected by sexual violence and abuse. Expenditure in the year totalled £1,209,736 (2024: £1,004,283) of which £1,186,866 (2024: £984,422) related to charitable activities.

Of this amount spent on charitable activities, the most sizeable is on staff costs which totalled £720,496 (2024: 599,017) with Consultancy (Adults Therapy Service) of £89,080 (2024: £100,798).

Total funds as of 31 March 2025 were £735,820 (2024: 767,250) of which £720,520 (2024: £735,250) were unrestricted. The fair value of the fixed assets are recognised in a designated fund, with a value of £280,182 (2024: £278,449).

##### Reserves policy

The level of income retained in reserves is based on a realistic assessment of contractual obligations to staff (i.e., maternity, sickness and redundancy pay), running cost contingencies, winding up and dilapidation costs, risk management and any unanticipated reductions in income. Due to the nature of the Green House's work, particularly the need to provide consistent care to our clients, it is vital that support programmes are completed in a sensitive and timely manner. Therefore, the running costs contingency is significant and represents an estimate of three to six months of skeleton operating costs prioritising the continuation and safe ending of the support work being actively provided by the organisation. Any clients on our waiting list will be contacted and signposted to other services.

The Trustees have established a policy whereby the unrestricted reserves not invested in tangible fixed assets held by the charity should be kept more than three months of expenditure, which equates to approximately £302,000 for the financial year of 2024/5. On 31st March 2025 there were unrestricted general reserves of £440,564. The trustees are committed to ensuring the adequacy of unrestricted reserves on an on-going basis and are confident that the Charity will be able to continue to operate and fulfil its obligations.

##### Going concern

After reviewing the charity's forecasts and projections and its reserves, the Trustees have a reasonable expectation that the charity has adequate resources to continue in operation for the next year. The charity therefore continues to adopt the going concern basis in preparing its financial statements.

The main risk to the organisation's ability to continue as a going concern is the loss of significant funding. To mitigate this risk, the organisation has implemented a strategy and fundraising plan which increases its work with a wide range of funding bodies and diversifies the portfolio of funders. We continue to develop the internal structure of the organisation to ensure that it is lean and adaptable. The Green House experienced a consistent level of income in the financial year which allowed for the embedding of the new service model and the increase in delivery (Financial Year 2024-25). Demand for support is at an all-time high. The organisation is budgeting to remain at the current level of delivery to address this and therefore, requires the income to deliver this. The Green House has secured 100% of budgeted income for this year, and 79% for next financial year.

## **THE GREEN HOUSE BRISTOL**

### **Report of the Trustees FOR THE YEAR ENDED 31 MARCH 2025**

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#### **FINANCIAL REVIEW**

Within 24-25, we were able to launch a Fundraising Strategy focused on future-proofing our financial platform, maintaining immediate income while diversifying our income portfolio to include new income streams over the next five years. We have been able to increase our capacity to fundraise successfully for Trusts and Foundations, and we've built on strong existing relationships while securing partnerships with new funders in 24-25. We have increased our Fundraising efficiency with the implementation of a fundraising database (CRM), and into 25-26 we have begun to expand our offers to include Corporate Partnerships, including training for employers on supporting employees through relational trauma, and offering a match-funded digital appeal through the Big Give to grow individual giving. We will continue to deepen and expand our relationships with all kinds of supporters who play an essential role in enabling us to reach more families each year.

#### **STRUCTURE, GOVERNANCE AND MANAGEMENT**

##### **Governing document**

The Green House is a charitable company limited by guarantee. The Charity was established in 1980 and became incorporated as a company limited by guarantee in 1989. The company was established under a Memorandum of Association which established the objects and powers of the charitable company and is governed under its Articles of Association, which have been reviewed in 2021 by the Board.

##### **Organisational structure**

The Board of Trustees, which cannot have less than five or more than twelve members, administers the charity. The Board of Trustees meets every month. In addition, the Board operates one subcommittee being the Finance & Risk Sub Committee (monthly) and HR Sub Committee which meets bi-monthly. Full board meetings are held quarterly. A Chief Executive Officer (CEO) is appointed by the Trustees to manage the day to-day operations of the charity. To facilitate effective operations, the CEO has delegated authority, within terms of delegation approved by the Trustees, for operational matters including finance, employment, and delivery related activities.

##### **Induction and training of new trustees**

All new Trustees receive an induction into the work of the charity as well as an introduction into the role of a trustee and its responsibilities. The induction process for new Trustees also includes training and development days. Trustees are encouraged to attend appropriate external training events where these will facilitate the undertaking of their role.

##### **Key management remuneration**

The pay of the senior staff is reviewed annually, along with that of all employees, and in 2024-25 was increased in accordance with inflation and annual earnings. Pay benchmarking is carried out as part of the recruitment of new posts through internet searching for similar posts and discussion with partner agencies delivering sexual violence services across Avon & Somerset.

#### **STRUCTURE, GOVERNANCE AND MANAGEMENT**

##### **Related parties**

None of the Trustees receive remuneration or other benefit for their work with the charity. Any connection between a trustee or senior manager and a potential employee, supplier or service provider must be disclosed to the full Board of Trustees in the same way as any other contractual relationship with a related party.

As part of the recruitment process all Trustees complete a Conflict-of-Interest Statement. At each Board meeting, all Trustees must declare any changes to their conflicts of interest. The Green House is part of a consortium of sexual violence support services and works in close partnership with Womankind, SARSAS, The Southmead Project and The Bridge SARC to deliver high quality services to survivors.

## THE GREEN HOUSE BRISTOL

### Report of the Trustees FOR THE YEAR ENDED 31 MARCH 2025

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#### Risk management

The Trustees hold a Risk Register documenting the major risks facing the charity along with mitigating actions. This is reviewed on a quarterly basis as part of the rolling timetable of the Board of Trustees. The following are considered by the Board of Trustees to be the top three risks to the

organisation where there is a medium-to-high probability of them occurring and, if this were to happen, there would be a significant impact on the organisation:

- Safeguarding measures for clients and staff/volunteers are not in place or not adhered: The Green House has a detailed safeguarding policy and associated procedures in place including the appointment of safeguarding leads. Monitoring is in place to ensure that safeguarding training is up to date. Regular external clinical supervision is in place for all delivery staff and volunteers. Regular clinical risk assessments are undertaken throughout a client's time with the Green House. Safeguarding is a standard agenda item at all relevant meetings and there is a process in place for regular review of complaints, safeguarding incidents, accidents and near misses.
- The Green House is not in a sustainable financial position due to lack of grant funding, insufficient reserves, inadequate cashflow or low levels of fundraising: The Green House has a robust financial planning, budgeting, and reporting mechanism in place. This includes detailed budgeting, review and monitoring of the reserves policy and level of reserves, cashflow forecasting and monitoring, and assessment of actual performance against the fundraising plan. The Finance Sub Committee considers and monitors the financial risk of the organisation and reports accordingly to the Board of Trustees.
- Staffing levels are not appropriately maintained due to a combination of loss of key staff/, high staff turnover and inability to recruit in a timely and effective manner: The Green House has a comprehensive HR policy framework and development plans in place. All key management positions are currently filled. Key personnel have an extended notice period which would allow sufficient time for recruitment. We have a bank of vetted Associate Staff who can now deliver support on a sessional basis and are available to cover sustained periods of leave.

#### STRUCTURE, GOVERNANCE AND MANAGEMENT

##### Safeguarding statement

The Green House is committed to safeguarding and promoting the welfare of children, young people and parents/carers with care and support needs who use its programmes. The welfare of all children is paramount, and safeguarding is everyone's business. The Green House's safeguarding policy is in line with the Children Act 1989 and 2004. Section 17 and 47 of the 1989 Act imposed a positive duty to safeguard and promote the welfare of children. Safeguarding is a specific activity that is undertaken to protect specific children and adults with care and support needs who are suffering, or are at risk of suffering, harm. All children have the right to protection regardless of gender, ethnicity, disability, sexuality, or beliefs. All agencies have a statutory responsibility to safeguard children. Our 'Adults at Risk Safeguarding Policy' and 'Child Safeguarding Policy' document sets out the Green House's approach to protecting children and vulnerable adults from abuse. Policies are supported by detailed procedures which explain how this policy is to be carried out by Team Members. Everyone that the Green House works with will be informed of our policy statements as part of an explanation of the limits of confidentiality. A copy of this policy and procedure is made available as appropriate and is also available on our website.

##### Plans for Future Periods

In 2025–26, The Green House will strengthen delivery of its Whole Family Model, ensuring timely, creative, and trauma-informed support for children, young people, and families. We will embed inclusive practice through our POW initiative, widening access for underrepresented communities. Our research into male survivors and CAMHS pathways will inform national policy and best practice. We will evaluate the service model working with an academic team so that the blueprint of the Green House can support other areas working with children and young people to prioritise choice in care and reduce waiting times. We will continue to build our business infrastructure including expanding the Finance, HR and Operations capacity of the organisation to ensure growth of new sites in North Bristol, BANES and South Gloucestershire. Guided by our End the Silence strategy, we remain committed to building safety, hope, and healing for every child and family affected by sexual abuse.

## THE GREEN HOUSE BRISTOL

### Report of the Trustees FOR THE YEAR ENDED 31 MARCH 2025

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#### REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number  
02414332 (England and Wales)

Registered Charity number  
800806

Registered office  
St Agnes Lodge  
45 St Thomas Street  
St Pauls  
Bristol  
BS2 9LJ

#### Trustees

S M Livings  
J Reibstein  
S O'Connor  
L Martin  
R Senior  
P J McGrath (appointed 1.8.24)  
L C M Dunkley (appointed 1.8.24)  
R O Howell (appointed 1.8.24)  
J A Marshall-Dibble (appointed 29.8.24)  
A J Merrill (appointed 1.8.24, resigned 12.9.2024)

#### Senior Leadership Team

G Halliwell - CEO  
N King - Service Manager  
R Parkhill - Service Manager  
J Taylor - Research Manager

#### Auditors

Gravita Audit Western Limited  
Chartered Accountants and Statutory Auditors  
Bath House  
6 - 8 Bath Street  
Bristol  
BS1 6HL

#### Bankers

CAF Bank Ltd  
25 Kings Hill Avenue,  
Kings Hill,  
West Malling, Kent,  
ME19 4JQ

The Co-operative Bank plc.  
1 Balloon Street  
Manchester  
M4 4BE

#### Web address

[www.the-green-house.org.uk/](http://www.the-green-house.org.uk/)

**Report of the Independent Auditors to the Members of  
The Green House Bristol**

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**TRUSTEES' RESPONSIBILITY STATEMENT**

The Trustees (who are also directors of The Green House for the purposes of company law) are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice) including Financial Reporting Standard 102 "The Financial Reporting Standard applicable in the UK and the Republic of Ireland".

Company law requires the trustees to prepare financial statements for each financial year. Under company law the trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP 2019 (FRS 102);
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the Trustees are aware:

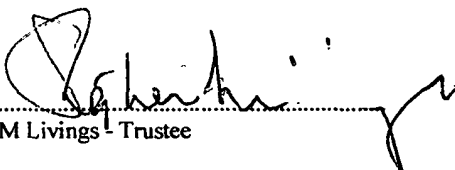
- there is no relevant audit information of which the charitable company's auditor is unaware; and
- the Trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information.

**AUDITORS**

The auditors, Gravita Audit Western Limited, will be proposed for re-appointment at the forthcoming Annual General Meeting.

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by order of the board of trustees on 22<sup>nd</sup> Dec 21 and signed on its behalf by:

  
.....  
S M Livings - Trustee

**Report of the Independent Auditors to the Members of  
The Green House Bristol**

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**Matters on which we are required to report by exception**

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Report of the Trustees.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to take advantage of the small companies exemption from the requirement to prepare a Strategic Report or in preparing the Report of the Trustees.

**Responsibilities of trustees**

As explained more fully in the Trustees' Responsibilities Statement, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

## **Report of the Independent Auditors to the Members of The Green House Bristol**

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### **Our responsibilities for the audit of the financial statements**

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

We obtained an understanding of the legal and regulatory frameworks applicable to the charitable company and the sector in which it operates. We determined that the following laws and regulations were most significant: The Companies Act 2006, UK GAAP, The Charities Act 2011 and the Charities SORP.

We obtained an understanding of how the charitable company is complying with those legal and regulatory frameworks and made enquiries to the management of known or suspected instances of fraud and non-compliance with laws and regulations. We corroborated our enquiries through our review of board minutes, other relevant meeting minutes and review of correspondence with regulatory bodies.

We assessed the susceptibility of the charitable company's financial statements to material misstatement, including how fraud might occur. Audit procedures performed by the audit team included:

- Identifying and assessing the controls management has in place to prevent and detect fraud;
- Understanding how those charged with governance considered and addressed the potential for override of controls or other inappropriate influence over the financial reporting process;
- Challenging assumptions and judgments made by management in its significant accounting estimates and judgments;
- Identifying and testing journal entries, in particular journal entries posted with unusual account combinations; and
- Assessing the extent of compliance with the relevant laws and regulations.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at [www.frc.org.uk/auditorsresponsibilities](http://www.frc.org.uk/auditorsresponsibilities). This description forms part of our Report of the Independent Auditors.

**Report of the Independent Auditors to the Members of  
The Green House Bristol**

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**Use of our report**

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Matthew Bracher BSc FCA (Senior Statutory Auditor)  
for and on behalf of Gravita Audit Western Limited  
Chartered Accountants and Statutory Auditors  
Bath House  
6 - 8 Bath Street  
Bristol  
BS1 6HL

Date: 22/12/2025

**THE GREEN HOUSE BRISTOL**

**Statement of Financial Activities  
FOR THE YEAR ENDED 31 MARCH 2025**

	Notes	Unrestricted funds £	Restricted funds £	2025 Total funds £	2024 Total funds £
<b>INCOME AND ENDOWMENTS FROM</b>					
Donations and legacies	2	318,992	-	318,992	222,372
<b>Charitable activities</b>					
Support services	4	124,634	489,269	613,903	714,027
Training and consultancy		-	192,065	192,065	109,021
National projects		-	53,072	53,072	63,677
Investment income	3	274	-	274	64
<b>Total</b>		<u>443,900</u>	<u>734,406</u>	<u>1,178,306</u>	<u>1,109,161</u>
<b>EXPENDITURE ON</b>					
Raising funds	5	22,870	-	22,870	19,861
<b>Charitable activities</b>					
Support services	6	435,760	526,507	962,267	782,540
Training and consultancy		-	208,765	208,765	125,202
National projects		-	15,834	15,834	76,680
<b>Total</b>		<u>458,630</u>	<u>751,106</u>	<u>1,209,736</u>	<u>1,004,283</u>
<b>NET INCOME/(EXPENDITURE)</b>		(14,730)	(16,700)	(31,430)	104,878
<b>RECONCILIATION OF FUNDS</b>					
Total funds brought forward		735,250	32,000	767,250	662,372
<b>TOTAL FUNDS CARRIED FORWARD</b>		<u>720,520</u>	<u>15,300</u>	<u>735,820</u>	<u>767,250</u>

The notes form part of these financial statements

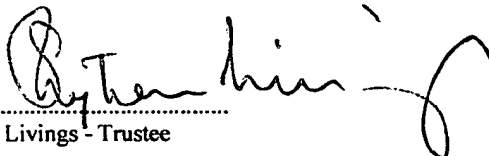
**THE GREEN HOUSE BRISTOL**

**Balance Sheet  
31 MARCH 2025**

	Notes	Unrestricted funds £	Restricted funds £	2025 Total funds £	2024 Total funds £
<b>FIXED ASSETS</b>					
Intangible assets	14	5,432	-	5,432	-
Tangible assets	15	<u>274,750</u>	-	<u>274,750</u>	<u>278,449</u>
		<b>280,182</b>	<b>-</b>	<b>280,182</b>	<b>278,449</b>
<b>CURRENT ASSETS</b>					
Debtors	16	320,922	-	320,922	303,835
Cash at bank and in hand		<u>186,352</u>	<u>15,300</u>	<u>201,652</u>	<u>291,174</u>
		<b>507,274</b>	<b>15,300</b>	<b>522,574</b>	<b>595,009</b>
<b>CREDITORS</b>					
Amounts falling due within one year	17	(66,936)	-	(66,936)	(106,208)
<b>NET CURRENT ASSETS</b>					
		<u>440,338</u>	<u>15,300</u>	<u>455,638</u>	<u>488,801</u>
<b>TOTAL ASSETS LESS CURRENT LIABILITIES</b>					
		<u>720,520</u>	<u>15,300</u>	<u>735,820</u>	<u>767,250</u>
<b>NET ASSETS</b>					
		<u>720,520</u>	<u>15,300</u>	<u>735,820</u>	<u>767,250</u>
<b>FUNDS</b>					
Unrestricted funds	18			720,520	735,250
Restricted funds				<u>15,300</u>	<u>32,000</u>
<b>TOTAL FUNDS</b>					
				<u>735,820</u>	<u>767,250</u>

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 22<sup>nd</sup> April 2025 and were signed on its behalf by:

  
.....  
S M Livings - Trustee

The notes form part of these financial statements

**THE GREEN HOUSE BRISTOL****Cash Flow Statement  
FOR THE YEAR ENDED 31 MARCH 2025**

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	Notes	2025 £	2024 £
<b>Cash flows from operating activities</b>			
Cash generated from operations	1	<u>(74,814)</u>	<u>(94,447)</u>
Net cash used in operating activities		<u>(74,814)</u>	<u>(94,447)</u>
<b>Cash flows from investing activities</b>			
Purchase of intangible fixed assets		(6,360)	-
Purchase of tangible fixed assets		(8,622)	(1,195)
Interest received		<u>274</u>	<u>64</u>
Net cash used in investing activities		<u>(14,708)</u>	<u>(1,131)</u>
<b>Change in cash and cash equivalents in the reporting period</b>		<b>(89,522)</b>	<b>(95,578)</b>
<b>Cash and cash equivalents at the beginning of the reporting period</b>		<b><u>291,174</u></b>	<b><u>386,752</u></b>
<b>Cash and cash equivalents at the end of the reporting period</b>		<b><u>201,652</u></b>	<b><u>291,174</u></b>

The notes form part of these financial statements

**THE GREEN HOUSE BRISTOL**

**Notes to the Cash Flow Statement  
FOR THE YEAR ENDED 31 MARCH 2025**

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**1. RECONCILIATION OF NET (EXPENDITURE)/INCOME TO NET CASH FLOW FROM OPERATING ACTIVITIES**

	2025	2024
	£	£
Net (expenditure)/income for the reporting period (as per the Statement of Financial Activities)	(31,430)	104,878
Adjustments for:		
Depreciation charges	13,249	13,114
Interest received	(274)	(64)
Decrease/(increase) in debtors	(17,087)	(296,799)
(Decrease)/increase in creditors	<u>(39,272)</u>	<u>84,424</u>
<b>Net cash used in operations</b>	<b><u>(74,814)</u></b>	<b><u>(94,447)</u></b>

**2. ANALYSIS OF CHANGES IN NET FUNDS**

	At 1.4.24	Cash flow	At 31.3.25
	£	£	£
<b>Net cash</b>			
Cash at bank and in hand	<u>291,174</u>	<u>(89,522)</u>	<u>201,652</u>
	<u>291,174</u>	<u>(89,522)</u>	<u>201,652</u>
<b>Total</b>	<b><u>291,174</u></b>	<b><u>(89,522)</u></b>	<b><u>201,652</u></b>

The notes form part of these financial statements

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## THE GREEN HOUSE BRISTOL

### Notes to the Financial Statements FOR THE YEAR ENDED 31 MARCH 2025

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#### 1. ACCOUNTING POLICIES

##### **Basis of preparing the financial statements**

The financial statements of the charity, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

The charity is a private company, incorporated in England and Wales, limited by guarantee having no share capital and, in accordance with the Memorandum of Association, every member is liable to contribute £1 towards the costs of dissolution and liabilities incurred by the charity in the event of the company being wound up.

The accounts have been prepared on the assumption that the charity is able to continue as a going concern.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

##### **Critical accounting judgements and key sources of estimation uncertainty**

In the application of the charity's accounting policies, the Trustees are required to make judgements, estimates and assumptions about the carrying values of assets and liabilities that are not readily apparent from other sources. The estimates and underlying assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

Estimates include, accrued income of £106,000 (2024: £105,000) related multi-year grants which are recognised in full in accordance with the Charity SORP.

##### **Income**

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Income from donations and grants is included when these are receivable, except as follows:

- When the donors specify that the funding given to the charity must be used in future accounting periods
- When donors impose conditions which have to be fulfilled before the charity becomes entitled to use such income, the income is deferred until the pre-conditions have been met.

Income from grants, where there are performance or service deliverables required by the terms of the grant, are accounted for as the charity earns the right to payment through its performance.

Income tax recoverable on gift aid donations is recognised on an accrual basis at the same time as the original donation.

Contractual income is recognised on the accruals basis and is accounted for in the period the service takes place.

## THE GREEN HOUSE BRISTOL

### Notes to the Financial Statements - continued FOR THE YEAR ENDED 31 MARCH 2025

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#### 1. ACCOUNTING POLICIES - continued

##### **Expenditure**

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

##### **Tangible fixed assets**

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Freehold property	- 2% on cost
Improvements to property	- 2% on cost
Fixtures and fittings	- 20% on cost
Computer equipment	- 25% on cost

##### **Taxation**

The charity is exempt from corporation tax on its charitable activities.

##### **Fund accounting**

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Designated funds form part of the unrestricted funds and have been identified by the trustees as being for a particular purpose.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

##### **Pension costs and other post-retirement benefits**

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

##### **Basic financial assets**

Basic financial assets, which include trade and other debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost. Financial assets are derecognised only when the contractual rights to the cash flows from the asset expire or are settled, or when the charity transfers the financial asset and substantially all the risks and rewards of ownership to another entity, or if some significant risks and rewards of ownership are retained but control of the asset has transferred to another party that is able to sell the asset in its entirety to an unrelated third party.

##### **Basic financial liabilities**

Basic financial liabilities, including trade and other creditors, are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Debt instruments are subsequently carried at amortised cost, using the effective interest rate method. Financial liabilities are derecognised when, and only when, the charity's contractual obligations are discharged, cancelled, or they expire.

##### **Debtors**

## THE GREEN HOUSE BRISTOL

### Notes to the Financial Statements - continued FOR THE YEAR ENDED 31 MARCH 2025

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#### 1. ACCOUNTING POLICIES - continued

##### Basic financial assets

Debtors are measured on initial recognition at settlement amount after any amounts advanced by the charity. Subsequently, they are measured at the cash or other consideration expected to be received.

##### Creditors

The charity has creditors which are measured at settlement amounts.

#### 2. DONATIONS AND LEGACIES

	2025	2024
	£	£
Donations	6,036	31,422
Grants	<u>312,956</u>	<u>190,950</u>
	<u>318,992</u>	<u>222,372</u>

Grants received, included in the above, are as follows:

	2025	2024
	£	£
Children In Need	10,000	10,000
Paul Hamlyn Foundation	150,000	-
Quartet Digital Process	-	50,000
The Brook Trust	15,000	10,000
Nisbet Trust	-	40,000
John James Foundation	20,000	-
Speilman Charitable Trust	5,000	5,000
Portishead Nautical Trust	3,000	-
James Tudor Foundation	10,000	5,000
Van Neste Foundation	7,000	5,000
Masonic Charitable Foundation	-	65,950
The Leathersellers' Foundation	86,000	-
Westfield Health	1,956	-
Lord Bamby's Foundation	<u>5,000</u>	<u>-</u>
	<u>312,956</u>	<u>190,950</u>

## THE GREEN HOUSE BRISTOL

### Notes to the Financial Statements - continued FOR THE YEAR ENDED 31 MARCH 2025

#### 3. INVESTMENT INCOME

	2025	2024
	£	£
Interest receivable	<u>274</u>	<u>64</u>

#### 4. INCOME FROM CHARITABLE ACTIVITIES

	Activity	2025	2024
		£	£
Service level agreements	Support services	495,909	599,417
Grants	Support services	117,994	114,610
Service level agreements	Training and consultancy	192,065	109,021
Service level agreements	National projects	<u>53,072</u>	<u>63,677</u>
		<u>859,040</u>	<u>886,725</u>

Training and consultancy is the provision of services in relation to the Bluestar project, a national training and accreditation programme designed to improve access to care for survivors of trauma within the criminal justice process funded by the NHS Southwest and Ministry of Justice.

National projects

Grants received, included in the above, are as follows:

	2025	2024
	£	£
St James Place Charitable Foundation	10,000	10,000
The Rayne Foundation	20,000	20,000
National Lottery	<u>87,994</u>	<u>84,610</u>
	<u>117,994</u>	<u>114,610</u>

#### 5. RAISING FUNDS

##### Raising donations and legacies

	2025	2024
	£	£
Fundraising costs	<u>22,870</u>	<u>19,861</u>

**THE GREEN HOUSE BRISTOL**

**Notes to the Financial Statements - continued  
FOR THE YEAR ENDED 31 MARCH 2025**

**6. CHARITABLE ACTIVITIES COSTS**

	Direct Costs (see note 7) £	Support costs (see note 8) £	Totals £
Support services	948,705	13,562	962,267
Training and consultancy	208,765	-	208,765
National projects	15,834	-	15,834
	<u>1,173,304</u>	<u>13,562</u>	<u>1,186,866</u>

**7. DIRECT COSTS OF CHARITABLE ACTIVITIES**

	2025 £	2024 £
Staff costs	720,496	599,017
Rates and water	3,882	2,269
Insurance	2,529	2,869
Light and heat	5,617	2,736
Telephone	5,429	6,522
Postage and stationery	25,075	18,394
Resources and materials	4,560	11,247
Office consumables	14,261	5,964
Consultancy	89,080	100,798
Professional fees	40,499	33,304
Legal fees	8,707	270
Premises costs	26,409	21,647
IT services costs	30,453	25,245
Venue hire	15,712	16,321
Bluestar consultancy	62,857	25,880
Staff training and supervision	18,166	9,269
Travel and subsistence	32,567	15,382
Marketing	11,557	113
HR Services	7,319	9,549
Upfront Survivor podcast	8,057	25,729
Subcontractor costs	26,825	24,000
Depreciation	13,247	13,114
	<u>1,173,304</u>	<u>969,639</u>

**THE GREEN HOUSE BRISTOL**

**Notes to the Financial Statements - continued  
FOR THE YEAR ENDED 31 MARCH 2025**

**8. SUPPORT COSTS**

	Finance £	Accounting and governance £	Totals £
Support services	<u>386</u>	<u>13,176</u>	<u>13,562</u>

**9. NET INCOME/(EXPENDITURE)**

Net income/(expenditure) is stated after charging/(crediting):

	2025 £	2024 £
Depreciation - owned assets	12,321	13,114
Computer software amortisation	<u>928</u>	<u>-</u>

**10. TRUSTEES' REMUNERATION AND BENEFITS**

There were no trustees' remuneration or other benefits for the year ended 31 March 2025 nor for the year ended 31 March 2024.

**Trustees' expenses**

There were no trustees' expenses paid for the year ended 31 March 2025 nor for the year ended 31 March 2024.

**11. STAFF COSTS**

	2025 £	2024 £
Wages and salaries	640,846	538,938
Social security costs	64,647	46,933
Other pension costs	<u>15,003</u>	<u>13,146</u>
	<u>720,496</u>	<u>599,017</u>

The average monthly number of employees during the year was as follows:

	2025	2024
Employees	<u>22</u>	<u>18</u>

The full time equivalent number of employees in the year was 17.4 (2024 - 14.7)

The number of employees who received total employee benefits (excluding employer pension costs of more than £60,000) is as follows:

	2025 Number	2024 Number
£60,001 - £70,000	1	1

**THE GREEN HOUSE BRISTOL****Notes to the Financial Statements - continued  
FOR THE YEAR ENDED 31 MARCH 2025****11. STAFF COSTS - continued**

Key management personnel received total employment benefits of £188,330 (2024: £184,882)

**12. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES**

	Unrestricted funds £	Restricted funds £	Total funds £
<b>INCOME AND ENDOWMENTS FROM</b>			
Donations and legacies	222,372	-	222,372
<b>Charitable activities</b>			
Support services	114,749	599,278	714,027
Training and consultancy	-	109,021	109,021
National projects	-	63,677	63,677
Investment income	<u>64</u>	<u>-</u>	<u>64</u>
<b>Total</b>	<u>337,185</u>	<u>771,976</u>	<u>1,109,161</u>
<b>EXPENDITURE ON</b>			
Raising funds	19,861	-	19,861
<b>Charitable activities</b>			
Support services	179,777	602,763	782,540
Training and consultancy	48,696	76,506	125,202
National projects	<u>15,973</u>	<u>60,707</u>	<u>76,680</u>
<b>Total</b>	<u>264,307</u>	<u>739,976</u>	<u>1,004,283</u>
<b>NET INCOME</b>	72,878	32,000	104,878
<b>RECONCILIATION OF FUNDS</b>			
Total funds brought forward	<u>662,372</u>	<u>-</u>	<u>662,372</u>
<b>TOTAL FUNDS CARRIED FORWARD</b>	<u>735,250</u>	<u>32,000</u>	<u>767,250</u>

The comparatives have not been audited.

**THE GREEN HOUSE BRISTOL**

**Notes to the Financial Statements - continued  
FOR THE YEAR ENDED 31 MARCH 2025**

**13. AUDITOR'S REMUNERATION**

The auditor's remuneration amounts to an audit fee of £6,300 (2024 £6,000) and accounting services of £4,400 (2024: £4,200).

**14. INTANGIBLE FIXED ASSETS**

	Computer software £
<b>COST</b>	
Additions	<u>6,360</u>
<b>AMORTISATION</b>	
Charge for year	<u>928</u>
<b>NET BOOK VALUE</b>	
At 31 March 2025	<u>5,432</u>
At 31 March 2024	<u>-</u>

**15. TANGIBLE FIXED ASSETS**

	Freehold property £	Improvements to property £	Fixtures and fittings £	Computer equipment £	Totals £
<b>COST</b>					
At 1 April 2024	225,000	82,948	3,747	20,069	331,764
Additions	<u>-</u>	<u>-</u>	<u>1,514</u>	<u>7,108</u>	<u>8,622</u>
At 31 March 2025	<u>225,000</u>	<u>82,948</u>	<u>5,261</u>	<u>27,177</u>	<u>340,386</u>
<b>DEPRECIATION</b>					
At 1 April 2024	22,500	17,243	3,302	10,270	53,315
Charge for year	<u>4,500</u>	<u>1,659</u>	<u>377</u>	<u>5,785</u>	<u>12,321</u>
At 31 March 2025	<u>27,000</u>	<u>18,902</u>	<u>3,679</u>	<u>16,055</u>	<u>65,636</u>
<b>NET BOOK VALUE</b>					
At 31 March 2025	<u>198,000</u>	<u>64,046</u>	<u>1,582</u>	<u>11,122</u>	<u>274,750</u>
At 31 March 2024	<u>202,500</u>	<u>65,705</u>	<u>445</u>	<u>9,799</u>	<u>278,449</u>

**THE GREEN HOUSE BRISTOL**

**Notes to the Financial Statements - continued  
FOR THE YEAR ENDED 31 MARCH 2025**

**16. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR**

	2025	2024
	£	£
Trade debtors	4,297	181,575
Amounts owed by group undertakings	35	-
Other debtors	1,440	2,260
Prepayments and accrued income	<u>315,150</u>	<u>120,000</u>
	<u>320,922</u>	<u>303,835</u>

Accrued income represents outstanding amounts on multi-year grants recognised in full in the SOFA.

**17. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR**

	2025	2024
	£	£
Trade creditors	49,573	49,420
Social security and other taxes	-	14,588
Other creditors	2,863	-
Accruals and deferred income	<u>14,500</u>	<u>42,200</u>
	<u>66,936</u>	<u>106,208</u>

**18. MOVEMENT IN FUNDS**

	At 1.4.24	Net movement in funds	At 31.3.25
	£	£	£
<b>Unrestricted funds</b>			
General fund	441,820	(1,256)	440,564
Fixed Asset Fund	<u>293,430</u>	<u>(13,474)</u>	<u>279,956</u>
	735,250	(14,730)	720,520
<b>Restricted funds</b>			
Bluestar Project		15,300	15,300
NHS Bluestar	32,000	(32,000)	-
	<u>767,250</u>	<u>(31,430)</u>	<u>735,820</u>

**THE GREEN HOUSE BRISTOL**

**Notes to the Financial Statements - continued  
FOR THE YEAR ENDED 31 MARCH 2025**

**18. MOVEMENT IN FUNDS - continued**

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
<b>Unrestricted funds</b>			
General fund	443,899	(445,155)	(1,257)
Fixed Asset Fund	-	(13,474)	(13,474)
	<u>293,899</u>	<u>(458,629)</u>	<u>(164,731)</u>
<b>Restricted funds</b>			
Bluestar Project	94,116	(78,816)	15,300
Police and Crime Commissioner	67,358	(67,358)	-
NHS Solis	201,581	(201,581)	-
MoJ RSSF	220,330	(220,330)	-
NHS Bluestar	97,950	(129,950)	(32,000)
Home Office Upfront Survivor	53,072	(53,072)	-
	<u>734,407</u>	<u>(751,107)</u>	<u>(16,700)</u>
<b>TOTAL FUNDS</b>	<u>1,178,306</u>	<u>(1,209,736)</u>	<u>(31,430)</u>

**Comparatives for movement in funds**

	At 1.4.23 £	Net movement in funds £	Transfers between funds £	At 31.3.24 £
<b>Unrestricted funds</b>				
General fund	372,001	85,992	(1,192)	456,801
Fixed Asset Fund	290,371	(13,114)	1,192	278,449
	<u>662,372</u>	<u>72,878</u>	<u>-</u>	<u>735,250</u>
<b>Restricted funds</b>				
NHS Bluestar	-	32,000	-	32,000
	<u>-</u>	<u>32,000</u>	<u>-</u>	<u>32,000</u>
<b>TOTAL FUNDS</b>	<u>662,372</u>	<u>104,878</u>	<u>-</u>	<u>767,250</u>

**THE GREEN HOUSE BRISTOL****Notes to the Financial Statements - continued  
FOR THE YEAR ENDED 31 MARCH 2025****18. MOVEMENT IN FUNDS - continued**

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
<b>Unrestricted funds</b>			
General fund	337,185	(251,193)	85,992
Fixed Asset Fund	-	(13,114)	(13,114)
	<u>337,185</u>	<u>(264,307)</u>	<u>72,878</u>
<b>Restricted funds</b>			
Police and Crime Commissioner	83,441	(83,441)	-
NHS Solis	268,472	(268,472)	-
MoJ RSSF	247,365	(247,365)	-
NHS Bluestar	109,021	(77,021)	32,000
Home Office Upfront Survivor	<u>63,677</u>	<u>(63,677)</u>	<u>-</u>
	<u>771,976</u>	<u>(739,976)</u>	<u>32,000</u>
<b>TOTAL FUNDS</b>	<u>1,109,161</u>	<u>(1,004,283)</u>	<u>104,878</u>

**19. RELATED PARTY DISCLOSURES**

There were no related party transactions for the year ended 31 March 2025.

**THE GREEN HOUSE BRISTOL**

England & Wales - Charity number 800806

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# Accounts

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**REGISTERED COMPANY NUMBER: 02414332 (England and Wales)**  
**REGISTERED CHARITY NUMBER: 800806**

**Report of the Trustees and  
Financial Statements  
for the Year Ended 31 March 2024  
for  
THE GREEN HOUSE BRISTOL**

**THE GREEN HOUSE BRISTOL**

**Contents of the Financial Statements  
FOR THE YEAR ENDED 31 MARCH 2024**

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## THE GREEN HOUSE BRISTOL

### Report of the Trustees FOR THE YEAR ENDED 31 MARCH 2024

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The Trustees present their report with the financial statements of the charity for the year ended 31 March 2024. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

#### **OBJECTIVES AND ACTIVITIES**

##### **Objectives and aims**

##### **Purposes and aims**

The Charity's purposes, as set out in the objects contained in the company's memorandum of association, are:

To promote the health and wellbeing and support the recovery of people who have been affected by sexual violence and abuse.

The aims of the Charity are:

- To provide specialist psychotherapy, counselling and other services to people affected directly and indirectly by sexual violence and abuse.
- To advocate locally and nationally for services and support for sexual violence survivors.
- To undertake continuous, high-quality research to inform our service offering.
- To create holistic, community-wide service provision from prevention to crisis intervention by working with other charities who share our purpose.
- To ensure that The Green House services are shaped by lived experience by creating a community of sexual violence survivors and amplifying the voices of survivors in research, policy, and public discourses.

##### **Ensuring our work delivers our aims**

The Green House in the year 2023-24, together with young people, families and partners, have developed a new five-year strategy "End the Silence." The strategy and associated operations plan helps us to direct our activities and monitor them against our aims and objectives throughout the year. This also helps to ensure that The Green House Board of Trustees Report and Financial Statements for the year ended 31 March 2024 remain focused on our stated purposes. Trustees receive reports from the Senior Management Team at monthly board meetings, and quarterly KPI reports. This enables them to review the success of our key activities and the benefits they have brought to children, young people, and families. In shaping our objectives for the year and planning our activities, the Trustees have considered the Charity Commission's guidance on public benefit, including the guidance 'Public Benefit: Running a Charity (PB2)'.

As part of the strategy development throughout 2023-24 we have reviewed our mission, vision and values to reflect our new service model.

##### **Our Mission**

Our mission is to offer hope and healing through creativity, connection, and activism for children, young people, and families who have experienced sexual abuse.

##### **Our Vision**

Our vision is to end the social silence, stigma, and shame of child sexual abuse so that children, young people, and families can build thriving relationships and communities.

##### **Our values**

Our core values are hope, connection, being genuine and taking action.

**OBJECTIVES AND ACTIVITIES**

**Significant activities**

The Green House provides free, quality whole family specialist support for people affected by sexual abuse to ensure that they can live a life free from trauma. We work with people of all ages and backgrounds, including many from Bristol's most deprived communities. We witness daily the life-changing impact of whole family support for sexual abuse.

The specialist support of our highly skilled team gives children, young people and families the opportunity and the tools to make sense of their traumatic experiences, find helpful ways of coping, and build their future in the strength of who they are. Our support programmes are designed to grow connection and community with young survivors, their families, and the wider community.

Our team are qualified practitioners and are highly experienced in working with trauma. This enables us to work effectively with the impacts of abuse experiences and ensures that we can safely support each child in a way that is right for them. This quality is reflected in the level of engagement that we manage to achieve, reaching a diverse client group and the difference we see in wellbeing and lifestyle outcomes after receiving support.

Alongside our frontline services, we deliver national evidence-based programmes designed to develop best practice within the system of agencies supporting families and promote opportunities for young survivors to step into leadership positions.

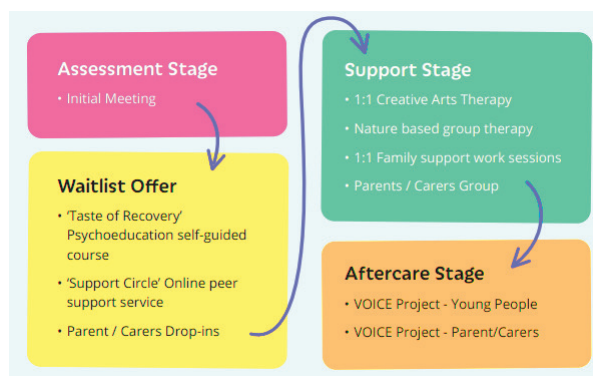
**ACHIEVEMENT AND PERFORMANCE**

**Charitable activities**

The Green House is the only specialist support provider for children, young people (up to the age of 18) and families who have experienced sexual abuse living in Bristol, North Somerset, South Gloucestershire, and Bath & Northeast Somerset. Recent research from the CSA Centre of Expertise demonstrates that 15% of girls and 5% of boys will experience sexual abuse before the age of 16. In Bristol alone this figure is estimated at 13,000 children and young people every year.

Research shows that getting help quickly is much more important than the length and type of service offered to a child. Providing choice of service to young people is also crucial to improving outcomes. Each child is different. Some require long term support, some just a few sessions, others will recover best if their parents/carers are supported to know how to manage the day-to-day impacts of abuse. In September 2022 we moved from offering a single 24 session creative arts therapy intervention to a whole family, community-based support model, offering a wide range of evidence-based services which children and families can choose from to suit their situation and need. The financial year 2023-24 has seen the team embed our new services to incredible effect: we reduced waiting times to care by half and have increased the number of children and families reached by 60% compared to the previous year.

Figure 1 The Green House's support model 2023-2024



## THE GREEN HOUSE BRISTOL

### Report of the Trustees FOR THE YEAR ENDED 31 MARCH 2024

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#### ACHIEVEMENT AND PERFORMANCE

At the heart of The Green House's approach is a recognition that healing from sexual abuse reaches beyond individuals and must encompass families and communities. It's a major shift from working solely in 1-1 therapeutic spaces to embracing a whole family way of working with nine different pathways through service.

The Charity remains committed to being a creative arts service because young people and families believe in the power of creativity to facilitate healing. Creativity also sits in The Green Houses desire to continue to learn, innovate and grow the model so that it can support other services in the Charity sector doing this work.

To do this, The Green House this year has made significant progress in fostering key partnerships with both local and national agencies which has supported the new strategies focus on wider systems and cultural change. The team hope that this new way of working, once evaluated, can provide a blueprint for the voluntary child sexual abuse sector nationally. The Charity remains committed to research, in helping The Green House to understand the frontline work through evidence-based interventions, developing best practice nationally and as a platform for amplifying young survivors voices.

Of central focus to The Green House is ensuring the lived experiences of children, young people and their families are at the heart of everything we do. This year has seen a considerable expansion of activities under the VOICE Project which is for young people and families who have accessed The Green House who want to contribute to programme design, creative peer support communities and lead their own systems/societal level change.

Our new service includes:

1. **Initial meeting** - Holistic assessment with our Family Support Work Team based on a case-formulation approach.
  2. **Wait list offer of support**
    - a. Family Support Work – 4-6 individual sessions with parents on the waiting list/in therapy (for complex cases) and young people 16+ (where there is no parental involvement) designed to provide emotional support, advice, signposting, and multi-agency working.
    - b. Taste of Recovery – a three-week self-guided course for young people focussing on stabilisation, enhancing coping skills, and psychoeducation.
    - c. Support Circle – a moderated online peer support forum for young people provided in partnership with The Mix. Young people can book their own slot and meet anonymously in a safe space moderated by two trained therapists.
    - d. Family Connection Days – led by our Parent's Voice Group in partnership with Green House practitioners (quarterly); an opportunity for parents to meet with TGH team, other service providers (e.g., SARC, ISVA services) and participate in activities designed to reduce social isolation and trauma-symptomology (e.g., trauma-informed yoga, creative collage).
    - e. Professional Consultation – an up to three session model of support for families involved with multiple agencies and/or already receiving therapeutic support from a non-specialist provider. The aim is to work indirectly with the family through the professional network already in place, to upskill the agencies working with the family e.g., school, ISVA, CAMHS to feel more confident in working with disclosures of sexual abuse. We deliver training and skills exchange as part of this programme.
    - f. Parents Group – an up to six session model of support based on the Washington Hope model adapted to the needs of TGH parents. This model is based on research evidence which highlights better outcomes for children whose parents have been supported with psychoeducation and stabilisation skills
  3. **Therapy offer** - we have reviewed our existing therapy offer and added shorter-term therapies and group work. Our therapy offer now includes:
    - a. An up to 12 session group model of nature-based therapy for young people aged 16+
    - b. An up to 12 session model of trauma-informed therapy inc. CATT, TF-CBT
    - c. An up to 24 session model of creative arts focussed therapy
  4. Online remote therapy, with options of 12 or 24 sessions
-

## ACHIEVEMENT AND PERFORMANCE

5. **Survivor Leadership & Peer Support** – We run monthly Young People’s VOICE and Parent VOICE Groups for young people and parents/carers who have accessed our support programmes, and would like to inform model development, local and national social change around issues related to childhood sexual abuse.

### Increased reach and access to care within our frontline service

Delivery of the frontline children’s service in 2023-24 saw The Green House significantly expand reach, reduce waiting times and achieve positive outcomes for children and their families. The children’s service received 245 referrals between April 23 – March 24. As of March 2024, waitlist times (compared to April 2022 2.6 years) for our support programmes were:

- Initial meeting (triage service): 1.5 months
- 24 session model: 4 months
- 12 session in-person: 1.5 months
- 12 session online: less than 4 weeks

We supported 173 CYP with therapy and delivered a total of 2,342 sessions of therapy across the year. We delivered 11 sessions of nature-based therapy to n=7 young people (11 sessions completed before end of March 2024), 17 sessions of our 6-weekly psychoeducational Parent Group to n=13 Parents, 3 Drop in Parent-led spaces 4 parents (began in the final quarter of 2023), 12 Drop in Young Person-led spaces n=12, 21 VOICE Group sessions to Parents and Parents/Carers and Young people. We also delivered 35 weekly sessions of Support Circle attended by 96 young people.

Our Family Support Work team provide critical case management support to children and their families throughout their support journey with us. There were 4,739 contacts with young people and/or their carers as well as 175 individual psychoeducational and emotional support sessions. A key role of our Family Support Work team is to support the wider system of agencies around children and families to be trauma-informed and provide consistent support. The Family Support Work Team completed 1,119 liaisons with wider systems partners to improve the response to childhood sexual abuse, working most closely with social care (261), schools (174), CYSVA/ISVA (153) and CAMHS (3138). Our Professional Consultation programme, delivered by our Specialist Practitioner Team in multi-agency settings, provides one-to-one support to professionals working with children and young people. We delivered 102 one-to-one Professional Consultations, 75 of which were about pre-trial therapy to therapists and/or therapy services.

### Outcomes reported by children, families and professionals

We use a variety of validated tools to evaluate the effectiveness of our programmes. Our research team have undertaken a project to ensure that outcome measures are in place for the financial year 24-25 that reflect the whole family model of support.

Therapy outcomes from the 12-session and 24-session model demonstrate that:

- 70% of children and young people shown to have reduced levels of psychological distress
- 55% reported improved resilience and life/social functioning
- 70% reported reductions in symptoms of depression and anxiety
- 59% saw an improvement in their subjective well-being

*“I felt like I was talking to a really good friend, one that I could trust.”*

Young person supported with online therapy

*“It was really good to have someone to talk to about anything and she helped me to stop having flashbacks.”*

Young person supported with therapy

## THE GREEN HOUSE BRISTOL

### Report of the Trustees FOR THE YEAR ENDED 31 MARCH 2024

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#### ACHIEVEMENT AND PERFORMANCE

##### Parent Group outcomes

Feedback from parents who attended our 6-weekly psychoeducational group highlighted that they better understood how the experience of sexual abuse impacts their child and themselves. Parents felt more confident in how to respond to and support their child and had a greater sense of hope for their child's future.

*"I found everything helpful. Knowledge and giving me the understanding to support my daughter better. Confidence to advocate for my child. I feel stronger."*

Parent/Carer

*"A real sense of belonging, everyone was so kind, and I found the science behind the behaviour so helpful in understanding why this was happening."*

Parent/Carer

##### Support Circle outcomes

Our online anonymous support group for CYP reported the following outcomes:

- 100% said they felt safe in Support Circle
- 91% said they felt supported by other young people in the chat
- 73% said they felt more able to understand and express their feelings
- 55% said they are more likely to seek support when they need it

##### Professional Consultation Case Study

A social worker contacted us after a referral was declined due to the child already being in a different service. This led to a consultation to address the social worker's and current therapist's lack of confidence in supporting the child following sexual abuse. Through professional consultation with a Green House therapist, both felt more able and confident in communicating with the child and supporting the foster carer in helping the child deal with the impacts of sexual abuse. The service we provided helped to alleviate some of the carers and child's anxiety and helped to reduce the child's distressed behaviour

*"This is such a helpful space and has helped me formulate my thoughts around this complex case. I have felt really isolated in my work with this child and this space has really helped with that."* – Practitioner Feedback

##### VOICE Parent Group Case Study

When Malcom\* joined the Parent and Carer VOICE group, he initially felt some trepidation, some worry about who else might be in the group, and what might be talked about. He spoke one-to-one with the VOICE practitioners about how he was feeling. They supported him through the early stages, and he found that the more he went, the more comfortable he became in the group. He's glad he continued, as it's now such a positive experience for him. He helped set up Turn Up Tuesdays, and has attended nearly all of these sessions, supporting the parents and carers who attend with a cup of tea, slice of cake and a supportive ear. He values the sense of connection that the VOICE group has given him, and the access to information and support he would never have known about before.

*"I think it's an incredibly valuable thing that The Green House is doing. And I suppose the thing that it's revealed to me as well is ... the value of talking to people who've been through a similar experience to you. It's just really valuable"* – Parent Feedback

## THE GREEN HOUSE BRISTOL

### Report of the Trustees FOR THE YEAR ENDED 31 MARCH 2024

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#### ACHIEVEMENT AND PERFORMANCE

##### VOICE Young People Group Case Study

For the Beyond Therapy Festival of Activism, several of our young people performed poetry, contributed artwork and shaped panel discussions for the day. One of our members, who this year developed a Dungeons and Dragons drop-in space for other young people, wanted to perform a comedy piece at the festival about their experience of sexual assault and recovery from it. We worked with an established comedian who provided mentoring sessions and supported the young person to develop their piece, practice and supported on the day. The young person performed their set to an audience of 200+ people.

*Highlight for me was if I'm allowed to say was my performance, I think it would have been a different performance if I didn't have mentoring. I loved being on the stage, reminded me of how much I enjoy performing. I not only want to do more stand up. I would like to go on and do some more amateur dramatics."*

Parent Feedback

##### Family Support & Whole Service Feedback

*"I cannot thank you enough for the support and understanding in the sessions you dedicated to my child and myself. The sessions helped me to prioritise my areas of concern (which all seemed priority, where I felt overwhelmed at times). I feel I have weight lifted from my shoulders and feel more positive when dealing with my priorities. I feel I can focus on my child a lot more of which I could not have done without your support - Thank You"*

Parent/Carer

*"...we were met with kindness and openness, and we were listened to straight away. The initial telephone conversation with The Green House was extremely important. It was a big relief to speak to someone who took time and listened, who was kind and who gave hope that help was available."*

Parent/Carer

#### **National Projects**

Our new strategic plan is based on an ecological model which shapes our commitment to bringing young survivors, their families, and wider networks together to create a collective healing journey. Part of that journey has been the continued development of national projects that are designed to improve access to care for survivors of trauma within the criminal justice process (Bluestar Project) and Upfront Survivors - a partnership with SARSAS, Viv Gordon Company, Coventry University – which focusses on creative-arts community-based services that develop survivor-leadership across the sector.

##### Bluestar Project

Building on our national Home Office Funded Project 2021-22, the Bluestar Project, in partnership with Emma Harewood Consultancy, moved into delivery of a national training and accreditation programme funded by the NHS Southwest and Ministry of Justice. This year also saw the development of paid for online training days for individual practitioners alongside quarterly best practice spaces. The team worked alongside MPs and independent Commissioners to support key pieces of legislation within the Victim & Prisoners Bill around third-party material requests. The aim of the Bluestar Project is to ensure that all survivors of trauma who have reported to the police have access to quality support services, regardless of criminal justice outcomes.

We ran 4 National Network Best Practice attended by over 90 practitioners, researchers, policymakers, and funders to develop the programme and new guides for frontline services. Over the course of the year 43 Training days were delivered, eight of which were multi agency or cross-sector. Across these sessions a total of 603 professionals were trained.

## THE GREEN HOUSE BRISTOL

### Report of the Trustees FOR THE YEAR ENDED 31 MARCH 2024

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#### ACHIEVEMENT AND PERFORMANCE

Feedback from the training highlights the quality of the programme and will lead to improved access to care across the country. Post training practitioners felt more confident in:

- 92% understanding key stages of the criminal justice process
- 89% advocating for their clients pre-trial
- 87% explaining pre-trial therapy to clients
- 97% delivering 1-1 therapy to clients
- 88% managing disclosures
- 82% writing notes
- 80% responding to notes requests pre-trial

*“I’ve been providing pre-trial therapy for 10 years and even back then I tried to fight against the ‘fear’ narrative, saying that it must be something survivors can access, and we must not be ‘scared’ of providing it. It is so good your training comes from that place of positivity and confidence drawn from the new guidance. It has been clear and packed with information, you have been friendly and welcoming.”*

Bluestar Trainee

#### Upfront Survivors

Upfront Survivors is a survivor-led community based creative arts programme that reaches across 11 Police and Crime Commissioning areas in the UK. It’s about survivors leading cultural change by creating visible survivor-led community spaces in partnership with frontline services to work towards effective, holistic, and sustainable support. The Green House works closely with Coventry University to support the evaluation of the project, collaborating on the process evaluation of the Leadership Training Course. The Green House supported delivery of the cultural pop-up spaces, which reached over 400+ survivors in the year 2023-24 and is commissioned to deliver creative arts workshops to young people led by survivors.

As part of this project The Green House delivered the Beyond Therapy Festival of Activism Against Child Sexual Abuse in February 2023. The aim of the festival was to re-imagine societies existing response to child sexual abuse through the lens of social justice and the creative arts, drawing on the latest research in the sector. This year the festival responded to the theme of education and included 5 practice-based workshops, 5 panel discussions, survivor-led artwork, and arts commissions. It was attended by 319 researchers, survivors and practitioners who had travelled from across the UK and Europe to join us. Feedback from the day demonstrated the festivals’ ability to create a sense of community, connection and hope for future systems change.

*“I thought the festival was brilliant and so well managed. The talks were so engaging and hearing from survivors was really impactful. I really feel what I learnt on the day will stay with me for a long time and has inspired me to be a better advocate for child sexual abuse in my work and personal life.”*

Attendee

## THE GREEN HOUSE BRISTOL

### Report of the Trustees FOR THE YEAR ENDED 31 MARCH 2024

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*"It created a fantastic sense of collective purpose, care and hope."*  
Festival Attendee

#### **Fundraising activities**

Donors to the Green House can be assured that we comply with the regulatory standards for fundraising. We are registered with the Fundraising Regulator and are committed to the Fundraising Promise and adherence to the Code of Fundraising Practice. Our Interim Head of Fundraising is a member of the Institute of Fundraising. Our fundraising effort mainly involves encouraging donations and gifts by individuals and corporate charity of the year nominations. During the year, we did not use third-party suppliers for the purposes of raising funds. Our website outlines our complaints policy for the public and clearly explains how an individual can complain. We received zero complaints relating to fundraising in the financial year (2023: Nil). We acknowledge all complaints within five days and respond in full within 20 days. Complaints are dealt with in-line with our Ethical Fundraising Policy. The most serious complaints are escalated to CEO or Chair of the Board of Trustees. Our Fundraising and Vulnerable People policy is available on request. In addition to our policy, we have an operating procedure to protect vulnerable people.

#### **FINANCIAL REVIEW**

##### **Financial position**

Income in the year totalled £1,109,161 (2023: £887,387) of which £305,560 (2023: £355,650) came from grant funding from several different bodies (see notes 2 and 4 to the financial statements).

These funds were used to provide a range of services, including therapy services, family support work services and group services, to promote the health and wellbeing and support the recovery of people who have been affected by sexual violence and abuse. Expenditure in the year totalled £1,004,283 (2023: £825,184) of which £984,422 (2023: £816,171) related to charitable activities.

Of this amount spent on charitable activities, the most sizeable is on staff costs which totalled £599,017 (2023: £452,987) with Consultancy (Adults Therapy Service) of £100,798 (2023: £115,084).

Total funds as of 31 March 2024 were £767,250 (2023: £662,372) of which £735,250 (2023: £662,372) were unrestricted and £32,000 (2023: £nil) were restricted. The fair value of fixed assets are recognised in a designated fund, with a value of £278,449 (2023: £290,368).

##### **Reserves policy**

The level of income retained in reserves is based on a realistic assessment of contractual obligations to staff (i.e., maternity, sickness and redundancy pay), running cost contingencies, winding up and dilapidation costs, risk management and any unanticipated reductions in income. Due to the nature of The Green House's work, particularly the need to provide consistent care to our clients, it is vital that support programmes are completed in a sensitive and timely manner. Therefore, the running costs contingency is significant and represents an estimate of four to six months of skeleton operating costs prioritising the continuation and safe ending of the support work being actively provided by the organisation. Any clients on our waiting list will be contacted and signposted to other services.

The Trustees have established a policy whereby the unrestricted reserves not invested in tangible fixed assets held by the Charity should be kept more than three months of expenditure, which equates to approximately £262,531 for the financial year of 2023/4. On 31 March 2024 there were unrestricted general reserves of £456,801 (2023: £372,001) which almost meets our reserves policy. The Trustees are committed to ensuring the adequacy of unrestricted reserves on an on-going basis and are confident that the Charity will be able to continue to operate and fulfil its obligations.

##### **Going concern**

After reviewing the Charity's forecasts and projections and its reserves, the Trustees have a reasonable expectation that the Charity has adequate resources to continue in operation for the next year. The Charity therefore continues to adopt the going concern basis in preparing its financial statements.

### **FINANCIAL REVIEW**

The main risk to the organisation's ability to continue as a going concern is the loss of significant funding. To mitigate this risk, the organisation has implemented a strategy and fundraising plan which increases its work with a wide range of funding bodies and diversifies the portfolio of funders. We continue to develop the internal structure of the organisation to ensure that it is lean and adaptable. The Green House experienced a consistent level of income in the financial year which allowed for the embedding of the new service model and the increase in delivery (Financial Year 2023-24). Demand for the support is at an all-time high. The organisation is budgeting to remain at the current level of delivery to address this and therefore, requires the income to deliver this. The Green House has secured 100% of budgeted income for 2024-25, and 85% for 2025-26.

### **STRUCTURE, GOVERNANCE AND MANAGEMENT**

#### **Governing document**

The Green House is a charitable company limited by guarantee. The Charity was established in 1980 and became incorporated as a company limited by guarantee in 1989. The company was established under a Memorandum of Association which established the objects and powers of the charitable company and is governed under its Articles of Association, which have been reviewed in 2021 by the Board.

#### **Organisational structure**

The Board of Trustees, which cannot have less than five or more than twelve members, administers the Charity. The Board of Trustees meets every month. In addition, the Board operates one subcommittee being the Finance, Risk and HR Sub Committee which meets monthly. A Chief Executive Officer (CEO) is appointed by the Trustees to manage the day-to-day operations of the Charity. To facilitate effective operations, the CEO has delegated authority, within terms of delegation approved by the Trustees, for operational matters including finance, employment, and delivery related activities.

#### **Induction and training of new trustees**

All new Trustees receive an induction into the work of the Charity as well as an introduction into the role of a trustee and its responsibilities. The induction process for new Trustees also includes training and development days. Trustees are encouraged to attend appropriate external training events where these will facilitate the undertaking of their role.

#### **Key management remuneration**

The pay of the senior staff is reviewed annually, along with that of all employees, and in 2023-24 was increased in accordance with inflation and annual earnings. Pay benchmarking is carried out as part of the recruitment of new posts through internet searching for similar posts and discussion with partner agencies delivering sexual violence services across Avon & Somerset.

#### **Related parties**

None of the Trustees receive remuneration or other benefit for their work with the Charity. Any connection between a trustee or senior manager and a potential employee, supplier or service provider must be disclosed to the full Board of Trustees in the same way as any other contractual relationship with a related party.

As part of the recruitment process all Trustees complete a Conflict-of-Interest Statement. At each Board meeting, all Trustees must declare any changes to their conflicts of interest. The Green House is part of a consortium of sexual violence support services and works in close partnership with Womankind, SARSAS, The Southmead Project, Kinergy and Barnardo's BASE to deliver high quality services to survivors.

## **STRUCTURE, GOVERNANCE AND MANAGEMENT**

### **Risk management**

The Trustees hold a Risk Register documenting the major risks facing the Charity along with mitigating actions. This is reviewed on a quarterly basis as part of the rolling timetable of the Board of Trustees. The following are considered by the Board of Trustees to be the top three risks to the organisation where there is a medium-to-high probability of them occurring and, if this were to happen, there would be a significant impact on the organisation:

- Safeguarding measures for clients and staff/volunteers are not in place or not adhered to: The Green House has a detailed safeguarding policy and associated procedures in place including the appointment of safeguarding leads. Monitoring is in place to ensure that safeguarding training is up to date. Regular external clinical supervision is in place for all delivery staff and volunteers. Regular clinical risk assessments are undertaken throughout a client's time with The Green House. Safeguarding is a standard agenda item at all relevant meetings and there is a process in place for regular review of complaints, safeguarding incidents, accidents and near misses.
- The Green House is not in a sustainable financial position due to lack of grant funding, insufficient reserves, inadequate cashflow or low levels of fundraising: The Green House has a robust financial planning, budgeting, and reporting mechanism in place. This includes detailed budgeting, review and monitoring of the reserves policy and level of reserves, cashflow forecasting and monitoring, and assessment of actual performance against the fundraising plan. The Finance Sub Committee considers and monitors the financial risk of the organisation and reports accordingly to the Board of Trustees.
- Staffing levels are not appropriately maintained due to a combination of loss of key staff/, high staff turnover and inability to recruit in a timely and effective manner: The Green House has a comprehensive HR policy framework and development plans in place. All key management positions are currently filled. Key personnel have an extended notice period which would allow sufficient time for recruitment. We have a bank of vetted Associate Staff who can now deliver support on a sessional basis and are available to cover sustained periods of leave.

### **Safeguarding statement**

The Green House is committed to safeguarding and promoting the welfare of children, young people and parents/carers with care and support needs who use its programmes. The welfare of all children is paramount, and safeguarding is everyone's business. The Green House's safeguarding policy is in line with the Children Act 1989 and 2004. Section 17 and 47 of the 1989 Act imposed a positive duty to safeguard and promote the welfare of children. Safeguarding is a specific activity that is undertaken to protect specific children and adults with care and support needs who are suffering, or are at risk of suffering, harm. All children have the right to protection regardless of gender, ethnicity, disability, sexuality, or beliefs. All agencies have a statutory responsibility to safeguard children. Our 'Adults at Risk Safeguarding Policy' and 'Child Safeguarding Policy' document sets out The Green House's approach to protecting children and vulnerable adults from abuse. Policies are supported by detailed procedures which explain how this policy is to be carried out by Team Members. Everyone that The Green House works with will be informed of our policy statements as part of an explanation of the limits of confidentiality. A copy of this policy and procedure is made available as appropriate and is also available on our website.

### **Plans for Future Periods**

In the year 2024-25, we will work to consistently and effectively deliver our new frontline service model. To continue to innovate programmes and evaluate key aspects of the model to ensure the needs of children, young people and families are met. We will deliver our national projects (Bluestar and Upfront Survivors) to increase visibility of childhood sexual abuse, build creative survivor-led communities and ensure access to quality pre-trial support services. We will seek out new national partnerships and projects that enable us to understand the needs of children and young people who face additional barriers to accessing support. We will campaign to end the silence around child sexual abuse, continue to work with central government to develop new pieces of legislation that protect children at risk of harm and build robust research studies with external academic partners in the field.

## THE GREEN HOUSE BRISTOL

### Report of the Trustees FOR THE YEAR ENDED 31 MARCH 2024

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#### STRUCTURE, GOVERNANCE AND MANAGEMENT

##### Risk management

The Trustees hold a Risk Register documenting the major risks facing the charity along with mitigating actions. This is reviewed on a quarterly basis as part of the rolling timetable of the Board of Trustees. The following are considered by the Board of Trustees to be the top three risks to the organisation where there is a medium-to-high probability of them occurring and, if this were to happen, there would be a significant impact on the organisation:

#### REFERENCE AND ADMINISTRATIVE DETAILS

##### Registered Company number

02414332 (England and Wales)

##### Registered Charity number

800806

##### Registered office

St Agnes Lodge  
45 St Thomas Street  
St Pauls  
Bristol  
BS2 9LJ

##### Trustees

Y H Metcalfe  
S M Livings  
K Das  
N R Marston  
J Reibstein  
S O'Connor  
L Martin  
R Senior  
P J McGrath (appointed 1.8.24)  
L C M Dunkley (appointed 1.8.24)  
R O Howell (appointed 1.8.24)  
J A Marshall-Dibble (appointed 29.8.24)  
A J Merrill (appointed 1.8.24, resigned 12.9.2024)

##### Senior Leadership Team

G Halliwell - CEO  
J Lay - Clinical Lead  
N King - Service Manager  
R Parkhill - Service Manager  
J Taylor - Research Manager

##### Auditors

Haines Watts (Western) Limited  
Chartered Accountants and Statutory Auditors  
Bath House  
6 - 8 Bath Street  
Bristol  
BS1 6HL

## THE GREEN HOUSE BRISTOL

### Report of the Trustees FOR THE YEAR ENDED 31 MARCH 2024

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#### STRUCTURE, GOVERNANCE AND MANAGEMENT

##### REFERENCE AND ADMINISTRATIVE DETAILS

###### Bankers

CAF Bank Ltd  
25 Kings Hill Avenue,  
Kings Hill,  
West Malling, Kent,  
ME19 4JQ

The Co-operative Bank plc.  
1 Balloon Street  
Manchester  
M4 4BE

###### Web address

[www.the-green-house.org.uk/](http://www.the-green-house.org.uk/)

##### TRUSTEES' RESPONSIBILITY STATEMENT

The Trustees (who are also directors of The Green House for the purposes of company law) are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice) including Financial Reporting Standard 102 "The Financial Reporting Standard applicable in the UK and the Republic of Ireland".

Company law requires the trustees to prepare financial statements for each financial year. Under company law the trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP 2019 (FRS 102);
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the Trustees are aware:

- there is no relevant audit information of which the charitable company's auditor is unaware; and
- the Trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information.

##### AUDITORS

The auditors, Haines Watts (Western) Limited, will be proposed for re-appointment at the forthcoming Annual General Meeting.

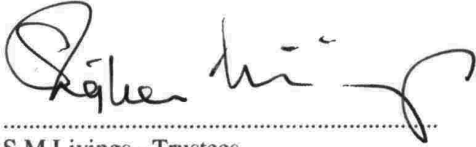
**THE GREEN HOUSE BRISTOL**

**Report of the Trustees  
FOR THE YEAR ENDED 31 MARCH 2024**

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This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by order of the board of trustees on 16<sup>th</sup> December 2024 and signed on its behalf by:



.....  
S M Livings - Trustees

## **Report of the Independent Auditors to the Members of The Green House Bristol**

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### **Opinion**

We have audited the financial statements of The Green House Bristol (the 'charitable company') for the year ended 31 March 2024 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2024 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

### **Basis for opinion**

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

### **Conclusions relating to going concern**

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

### **Other information**

The trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

## **Report of the Independent Auditors to the Members of The Green House Bristol**

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### **Matters on which we are required to report by exception**

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Report of the Trustees.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to take advantage of the small companies exemption from the requirement to prepare a Strategic Report or in preparing the Report of the Trustees.

### **Responsibilities of trustees**

As explained more fully in the Trustees' Responsibilities Statement, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

## **Report of the Independent Auditors to the Members of The Green House Bristol**

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### **Our responsibilities for the audit of the financial statements**

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

We obtained an understanding of the legal and regulatory frameworks applicable to the charitable company and the sector in which it operates. We determined that the following laws and regulations were most significant: The Companies Act 2006, UK GAAP, The Charities Act 2011 and the Charities SORP.

We obtained an understanding of how the charitable company is complying with those legal and regulatory frameworks and made enquiries to the management of known or suspected instances of fraud and non-compliance with laws and regulations. We corroborated our enquiries through our review of board minutes, other relevant meeting minutes and review of correspondence with regulatory bodies.

We assessed the susceptibility of the charitable company's financial statements to material misstatement, including how fraud might occur. Audit procedures performed by the audit team included:

- Identifying and assessing the controls management has in place to prevent and detect fraud;
- Understanding how those charged with governance considered and addressed the potential for override of controls or other inappropriate influence over the financial reporting process;
- Challenging assumptions and judgments made by management in its significant accounting estimates and judgments;
- Identifying and testing journal entries, in particular journal entries posted with unusual account combinations; and
- Assessing the extent of compliance with the relevant laws and regulations.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at [www.frc.org.uk/auditorsresponsibilities](http://www.frc.org.uk/auditorsresponsibilities). This description forms part of our Report of the Independent Auditors.

### **Other matters which we are required to address**

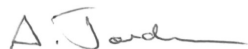
The financial statements for the year ended 31 March 2024 are the first financial statements to not qualify for an audit exemption. As a result, the comparative figures presented for the year ended 31 March 2023 are unaudited. We have gained sufficient audit evidence in respect of the opening balance sheet position as at 1 April 2023 and consequently our audit opinion in respect of the year ended 31 March 2024 is not modified in this regard.

**Report of the Independent Auditors to the Members of  
The Green House Bristol**

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**Use of our report**

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Andrew Jordan FCA (Senior Statutory Auditor)  
for and on behalf of Haines Watts (Western) Limited  
Chartered Accountants and Statutory Auditors  
Bath House  
6 - 8 Bath Street  
Bristol  
BS1 6HL

Date: 19/12/2024.....

**THE GREEN HOUSE BRISTOL**

**Statement of Financial Activities  
FOR THE YEAR ENDED 31 MARCH 2024**

	Notes	Unrestricted funds £	Restricted funds £	2024 Total funds £	2023 Total funds £
<b>INCOME AND ENDOWMENTS FROM</b>					
Donations and legacies	2	222,372	-	222,372	53,497
<b>Charitable activities</b>					
Support services (previously Counselling)	4	114,749	599,278	714,027	833,890
Training and consultancy		-	109,021	109,021	-
National projects		-	63,677	63,677	-
Investment income	3	64	-	64	-
<b>Total</b>		<u>337,185</u>	<u>771,976</u>	<u>1,109,161</u>	<u>887,387</u>
<b>EXPENDITURE ON</b>					
Raising funds	5	19,861	-	19,861	9,013
<b>Charitable activities</b>					
Support services (previously Counselling)	6	179,777	602,763	782,540	816,171
Training and consultancy		48,696	76,506	125,202	-
National projects		15,973	60,707	76,680	-
<b>Total</b>		<u>264,307</u>	<u>739,976</u>	<u>1,004,283</u>	<u>825,184</u>
<b>NET INCOME</b>		<b>72,878</b>	<b>32,000</b>	<b>104,878</b>	<b>62,203</b>
<b>RECONCILIATION OF FUNDS</b>					
Total funds brought forward		662,372	-	662,372	600,169
<b>TOTAL FUNDS CARRIED FORWARD</b>		<u><u>735,250</u></u>	<u><u>32,000</u></u>	<u><u>767,250</u></u>	<u><u>662,372</u></u>

The notes form part of these financial statements

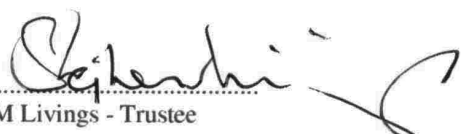
**THE GREEN HOUSE BRISTOL**

**Balance Sheet  
31 MARCH 2024**

	Notes	Unrestricted funds £	Restricted funds £	2024 Total funds £	2023 Total funds £
<b>FIXED ASSETS</b>					
Tangible assets	14	278,449	-	278,449	290,368
<b>CURRENT ASSETS</b>					
Debtors	15	288,835	15,000	303,835	7,036
Cash at bank and in hand		<u>274,174</u>	<u>17,000</u>	<u>291,174</u>	<u>386,752</u>
		563,009	32,000	595,009	393,788
<b>CREDITORS</b>					
Amounts falling due within one year	16	(106,208)	-	(106,208)	(21,784)
<b>NET CURRENT ASSETS</b>					
		<u>456,801</u>	<u>32,000</u>	<u>488,801</u>	<u>372,004</u>
<b>TOTAL ASSETS LESS CURRENT LIABILITIES</b>					
		<u>735,250</u>	<u>32,000</u>	<u>767,250</u>	<u>662,372</u>
<b>NET ASSETS</b>					
		<u>735,250</u>	<u>32,000</u>	<u>767,250</u>	<u>662,372</u>
<b>FUNDS</b>					
Unrestricted funds	17			735,250	662,372
Restricted funds				<u>32,000</u>	-
<b>TOTAL FUNDS</b>					
				<u>767,250</u>	<u>662,372</u>

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 16 March 2024 and were signed on its behalf by:

  
S M Livings - Trustee

The notes form part of these financial statements

**THE GREEN HOUSE BRISTOL****Cash Flow Statement  
FOR THE YEAR ENDED 31 MARCH 2024**

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	Notes	2024 £	2023 £
<b>Cash flows from operating activities</b>			
Cash generated from operations	1	<u>(94,447)</u>	<u>178,628</u>
Net cash (used in)/provided by operating activities		<u>(94,447)</u>	<u>178,628</u>
<b>Cash flows from investing activities</b>			
Purchase of tangible fixed assets		(1,195)	(15,273)
Interest received		<u>64</u>	<u>-</u>
Net cash used in investing activities		<u>(1,131)</u>	<u>(15,273)</u>
<b>Change in cash and cash equivalents in the reporting period</b>			
Cash and cash equivalents at the beginning of the reporting period		<u>386,752</u>	<u>223,397</u>
Cash and cash equivalents at the end of the reporting period		<u>291,174</u>	<u>386,752</u>

The notes form part of these financial statements

## THE GREEN HOUSE BRISTOL

### Notes to the Cash Flow Statement FOR THE YEAR ENDED 31 MARCH 2024

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#### 1. RECONCILIATION OF NET INCOME TO NET CASH FLOW FROM OPERATING ACTIVITIES

	2024 £	2023 £
Net income for the reporting period (as per the Statement of Financial Activities)	104,878	62,203
<b>Adjustments for:</b>		
Depreciation charges	13,114	13,417
Interest received	(64)	-
(Increase)/decrease in debtors	(296,799)	273,351
Increase/(decrease) in creditors	<u>84,424</u>	<u>(170,343)</u>
<b>Net cash (used in)/provided by operations</b>	<u><b>(94,447)</b></u>	<u><b>178,628</b></u>

#### 2. ANALYSIS OF CHANGES IN NET FUNDS

	At 1.4.23 £	Cash flow £	At 31.3.24 £
<b>Net cash</b>			
Cash at bank and in hand	<u>386,752</u>	<u>(95,578)</u>	<u>291,174</u>
	<u>386,752</u>	<u>(95,578)</u>	<u>291,174</u>
<b>Total</b>	<u><b>386,752</b></u>	<u><b>(95,578)</b></u>	<u><b>291,174</b></u>

The notes form part of these financial statements

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**1. ACCOUNTING POLICIES**

**Basis of preparing the financial statements**

The financial statements of the charity, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

The charity is a private company, incorporated in England and Wales, limited by guarantee having no share capital and, in accordance with the Memorandum of Association, every member is liable to contribute £1 towards the costs of dissolution and liabilities incurred by the charity in the event of the company being wound up.

The accounts have been prepared on the assumption that the charity is able to continue as a going concern.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The comparative figures for the year ended 31 March 2023 are unaudited.

**Critical accounting judgements and key sources of estimation uncertainty**

In the application of the charity's accounting policies, the Trustees are required to make judgements, estimates and assumptions about the carrying values of assets and liabilities that are not readily apparent from other sources. The estimates and underlying assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

Estimates include, accrued income of £120,000 related multi-year grants which are recognised in full in accordance with the Charity SORP.

**Income**

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Income from donations and grants is included when these are receivable, except as follows:

- When the donors specify that the funding given to the charity must be used in future accounting periods
- When donors impose conditions which have to be fulfilled before the charity becomes entitled to use such income, the income is deferred until the pre-conditions have been met.

Income from grants, where there are performance or service deliverables required by the terms of the grant, are accounted for as the charity earns the right to payment through its performance.

Income tax recoverable on gift aid donations is recognised on an accrual basis at the same time as the original donation.

Contractual income is recognised on the accruals basis and is accounted for in the period the service takes place.

**1. ACCOUNTING POLICIES - continued**

**Expenditure**

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

**Tangible fixed assets**

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Freehold property	- 2% on cost
Improvements to property	- 2% on cost
Fixtures and fittings	- 20% on cost
Computer equipment	- 25% on cost

**Taxation**

The charity is exempt from corporation tax on its charitable activities.

**Fund accounting**

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Designated funds form part of the unrestricted funds and have been identified by the trustees as being for a particular purpose.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

**Pension costs and other post-retirement benefits**

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

**Basic financial assets**

Basic financial assets, which include trade and other debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost. Financial assets are derecognised only when the contractual rights to the cash flows from the asset expire or are settled, or when the charity transfers the financial asset and substantially all the risks and rewards of ownership to another entity, or if some significant risks and rewards of ownership are retained but control of the asset has transferred to another party that is able to sell the asset in its entirety to an unrelated third party.

**Basic financial liabilities**

Basic financial liabilities, including trade and other creditors, are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Debt instruments are subsequently carried at amortised cost, using the effective interest rate method. Financial liabilities are derecognised when, and only when, the charity's contractual obligations are discharged, cancelled, or they expire.

## THE GREEN HOUSE BRISTOL

### Notes to the Financial Statements - continued FOR THE YEAR ENDED 31 MARCH 2024

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#### 1. ACCOUNTING POLICIES - continued

##### Basic financial assets

##### Debtors

Debtors are measured on initial recognition at settlement amount after any amounts advanced by the charity. Subsequently, they are measured at the cash or other consideration expected to be received.

##### Creditors

The charity has creditors which are measured at settlement amounts.

#### 2. DONATIONS AND LEGACIES

	2024	2023
	£	£
Donations	31,422	5,324
Gift aid	-	373
Grants	<u>190,950</u>	<u>47,800</u>
	<u>222,372</u>	<u>53,497</u>

Grants received, included in the above, are as follows:

	2024	2023
	£	£
Children In Need	10,000	-
Quartet Digital Process	50,000	-
The Brook Trust	10,000	-
The Lark Trust	-	3,500
Nisbet Trust	40,000	22,000
John James Foundation	-	20,000
Speilman Charitable Trust	5,000	-
Various grants received under £1,000	-	2,300
James Tudor Foundation	5,000	-
Van Neste Foundation	5,000	-
Masonic Charitable Foundation	<u>65,950</u>	<u>-</u>
	<u>190,950</u>	<u>47,800</u>

**THE GREEN HOUSE BRISTOL**

**Notes to the Financial Statements - continued  
FOR THE YEAR ENDED 31 MARCH 2024**

**3. INVESTMENT INCOME**

	<b>2024</b>	2023
	<b>£</b>	£
Interest receivable	<b><u>64</u></b>	<u>-</u>

**4. INCOME FROM CHARITABLE ACTIVITIES**

		<b>2024</b>	2023
	Activity	<b>£</b>	£
Service level agreements	Support services (previously Counselling)	<b>599,417</b>	526,040
Grants	Support services (previously Counselling)	<b>114,610</b>	307,850
Service level agreements	Training and consultancy	<b>109,021</b>	-
Service level agreements	National projects	<b><u>63,677</u></b>	<u>-</u>
		<b><u>886,725</u></b>	<u>833,890</u>

Training and consultancy is the provision of services in relation to the Bluestar project, a national training and accreditation programme designed to improve access to care for survivors of trauma within the criminal justice process funded by the NHS Southwest and Ministry of Justice.

National projects

Grants received, included in the above, are as follows:

	<b>2024</b>	2023
	<b>£</b>	£
Children In Need	-	10,000
Ministry of Justice FRSF	-	240,307
Ministry of Justice Uplift	-	57,543
St James Place Charitable Foundation	<b>10,000</b>	-
The Rayne Foundation	<b>20,000</b>	-
National Lottery	<b><u>84,610</u></b>	<u>-</u>
	<b><u>114,610</u></b>	<u>307,850</u>

**THE GREEN HOUSE BRISTOL**

**Notes to the Financial Statements - continued  
FOR THE YEAR ENDED 31 MARCH 2024**

**5. RAISING FUNDS**

**Raising donations and legacies**

	<b>2024</b>	2023
	£	£
Fundraising costs	<u><b>19,861</b></u>	<u>9,013</u>

**6. CHARITABLE ACTIVITIES COSTS**

	Direct Costs (see note 7) £	Support costs (see note 8) £	Totals £
Support services (previously Counselling)	<b>767,757</b>	<b>14,783</b>	<b>782,540</b>
Training and consultancy	<b>125,202</b>	-	<b>125,202</b>
National projects	<u><b>76,680</b></u>	<u>-</u>	<u><b>76,680</b></u>
	<u><b>969,639</b></u>	<u><b>14,783</b></u>	<u><b>984,422</b></u>

**7. DIRECT COSTS OF CHARITABLE ACTIVITIES**

	<b>2024</b>	2023
	£	£
Staff costs	<b>599,017</b>	452,987
Rates and water	<b>2,269</b>	2,466
Insurance	<b>2,869</b>	2,818
Light and heat	<b>2,736</b>	2,672
Telephone	<b>6,522</b>	6,025
Postage and stationery	<b>18,394</b>	1,958
Resources and materials	<b>11,247</b>	-
Office consumables	<b>5,964</b>	6,526
Consultancy	<b>100,798</b>	115,084
Professional fees	<b>33,304</b>	61,258
Legal fees	<b>270</b>	300
Premises costs	<b>21,647</b>	28,482
IT services costs	<b>25,245</b>	42,213
Venue hire	<b>16,321</b>	13,718
Bluestar consultancy	<b>25,880</b>	21,700
Staff training and supervision	<b>9,269</b>	16,955
Website costs	-	19,152
Travel and subsistence	<b>15,382</b>	1,549
Sundries	<b>113</b>	2,572
HR Services	<b>9,549</b>	-
Upfront Survivor podcast	<b>25,729</b>	-
Subcontractor costs	<b>24,000</b>	-
Depreciation	<u><b>13,114</b></u>	<u>13,417</u>
	<u><b>969,639</b></u>	<u>811,852</u>

**THE GREEN HOUSE BRISTOL**

**Notes to the Financial Statements - continued  
FOR THE YEAR ENDED 31 MARCH 2024**

**8. SUPPORT COSTS**

	Finance £	Accounting and governance £	Totals £
Support services (previously Counselling)	<u>445</u>	<u>14,338</u>	<u>14,783</u>

**9. NET INCOME/(EXPENDITURE)**

Net income/(expenditure) is stated after charging/(crediting):

	2024 £	2023 £
Depreciation - owned assets	<u>13,114</u>	<u>13,417</u>

**10. TRUSTEES' REMUNERATION AND BENEFITS**

There were no trustees' remuneration or other benefits for the year ended 31 March 2024 nor for the year ended 31 March 2023.

**Trustees' expenses**

There were no trustees' expenses paid for the year ended 31 March 2024 nor for the year ended 31 March 2023.

**11. STAFF COSTS**

	2024 £	2023 £
Wages and salaries	538,938	409,133
Social security costs	46,933	32,211
Other pension costs	<u>13,146</u>	<u>11,643</u>
	<u>599,017</u>	<u>452,987</u>

The average monthly number of employees during the year was as follows:

	2024	2023
Employees	<u>18</u>	<u>19</u>

The full time equivalent number of employees in the year was 14.7 (2023 - 14.6)

The number of employees who received total employee benefits (excluding employer pension costs of more than £60,000) is as follows:

	2024 Number	2023 Number
£60,001 - £70,000	1	-

Key management personnel received total employment benefits of £184,882 (2023: £113,208)

**THE GREEN HOUSE BRISTOL****Notes to the Financial Statements - continued  
FOR THE YEAR ENDED 31 MARCH 2024****12. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES**

	Unrestricted funds £	Restricted funds £	Total funds £
<b>INCOME AND ENDOWMENTS FROM</b>			
Donations and legacies	53,497	-	53,497
<b>Charitable activities</b>			
Support services (previously Counselling)	<u>536,040</u>	<u>297,850</u>	<u>833,890</u>
<b>Total</b>	<u>589,537</u>	<u>297,850</u>	<u>887,387</u>
<b>EXPENDITURE ON</b>			
Raising funds	9,013	-	9,013
<b>Charitable activities</b>			
Support services (previously Counselling)	<u>458,786</u>	<u>357,385</u>	<u>816,171</u>
<b>Total</b>	<u>467,799</u>	<u>357,385</u>	<u>825,184</u>
<b>NET INCOME/(EXPENDITURE)</b>	121,738	(59,535)	62,203
<b>Transfers between funds</b>	<u>45,487</u>	<u>(45,487)</u>	<u>-</u>
<b>Net movement in funds</b>	167,225	(105,022)	62,203
<b>RECONCILIATION OF FUNDS</b>			
Total funds brought forward	495,147	105,022	600,169
<b>TOTAL FUNDS CARRIED FORWARD</b>	<u><u>662,372</u></u>	<u><u>-</u></u>	<u><u>662,372</u></u>

The comparatives have not been audited.

**13. AUDITOR'S REMUNERATION**

The auditor's remuneration amounts to an audit fee of £6,000 (2023 £2,400 Independent examination fee) and accounting services of £4,200 (2023: £1,320).

**THE GREEN HOUSE BRISTOL**

**Notes to the Financial Statements - continued  
FOR THE YEAR ENDED 31 MARCH 2024**

**14. TANGIBLE FIXED ASSETS**

	Freehold property £	Improvements to property £	Fixtures and fittings £	Computer equipment £	Totals £
<b>COST</b>					
At 1 April 2023	<b>225,000</b>	<b>82,948</b>	<b>3,747</b>	<b>18,874</b>	<b>330,569</b>
Additions	<u>-</u>	<u>-</u>	<u>-</u>	<u>1,195</u>	<u>1,195</u>
At 31 March 2024	<u><b>225,000</b></u>	<u><b>82,948</b></u>	<u><b>3,747</b></u>	<u><b>20,069</b></u>	<u><b>331,764</b></u>
<b>DEPRECIATION</b>					
At 1 April 2023	<b>18,000</b>	<b>13,794</b>	<b>3,154</b>	<b>5,253</b>	<b>40,201</b>
Charge for year	<u>4,500</u>	<u>3,449</u>	<u>148</u>	<u>5,017</u>	<u>13,114</u>
At 31 March 2024	<u><b>22,500</b></u>	<u><b>17,243</b></u>	<u><b>3,302</b></u>	<u><b>10,270</b></u>	<u><b>53,315</b></u>
<b>NET BOOK VALUE</b>					
At 31 March 2024	<u><b>202,500</b></u>	<u><b>65,705</b></u>	<u><b>445</b></u>	<u><b>9,799</b></u>	<u><b>278,449</b></u>
At 31 March 2023	<u>207,000</u>	<u>69,154</u>	<u>593</u>	<u>13,621</u>	<u>290,368</u>

**15. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR**

	2024 £	2023 £
Trade debtors	<b>181,575</b>	4,776
Other debtors	<b>2,260</b>	2,260
Prepayments and accrued income	<u><b>120,000</b></u>	-
	<u><b>303,835</b></u>	<u>7,036</u>

Included in trade debtor is £170,455 in relation to an invoice raised on a fulfilled service agreement received after the year end.

Accrued income represents outstanding amounts on multi-year grants recognised in full in the SOFA.

**THE GREEN HOUSE BRISTOL**

**Notes to the Financial Statements - continued  
FOR THE YEAR ENDED 31 MARCH 2024**

**16. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR**

	2024 £	2023 £
Trade creditors	49,420	18,064
Social security and other taxes	14,588	-
Accruals and deferred income	<u>42,200</u>	<u>3,720</u>
	<u><b>106,208</b></u>	<u><b>21,784</b></u>

Trade creditors increase in the year due to external contractors used on the Upfront Survivor project.

Included in deferred income is £32,000 in relation to money received on service level agreements yet to be fulfilled at the year end.

**17. MOVEMENT IN FUNDS**

	At 1.4.23 £	Net movement in funds £	Transfers between funds £	At 31.3.24 £
<b>Unrestricted funds</b>				
General fund	372,001	85,992	(1,192)	456,801
Fixed Asset Fund	<u>290,371</u>	<u>(13,114)</u>	<u>1,192</u>	<u>278,449</u>
	<b>662,372</b>	<b>72,878</b>	<b>-</b>	<b>735,250</b>
<b>Restricted funds</b>				
NHS Bluestar	-	32,000	-	32,000
	<u>        </u>	<u>        </u>	<u>        </u>	<u>        </u>
<b>TOTAL FUNDS</b>	<u><b>662,372</b></u>	<u><b>104,878</b></u>	<u><b>-</b></u>	<u><b>767,250</b></u>

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
<b>Unrestricted funds</b>			
General fund	337,185	(251,193)	85,992
Fixed Asset Fund	-	(13,114)	(13,114)
	<u>337,185</u>	<u>(264,307)</u>	<u>72,878</u>
<b>Restricted funds</b>			
Police and Crime Commissioner	83,441	(83,441)	-
NHS Solis	268,472	(268,472)	-
MoJ RSSF	247,365	(247,365)	-
NHS Bluestar	109,021	(77,021)	32,000
Home Office Upfront Survivor	<u>63,677</u>	<u>(63,677)</u>	<u>-</u>
	<u><b>771,976</b></u>	<u><b>(739,976)</b></u>	<u><b>32,000</b></u>
<b>TOTAL FUNDS</b>	<u><b>1,109,161</b></u>	<u><b>(1,004,283)</b></u>	<u><b>104,878</b></u>

**THE GREEN HOUSE BRISTOL**

**Notes to the Financial Statements - continued  
FOR THE YEAR ENDED 31 MARCH 2024**

**17. MOVEMENT IN FUNDS - continued**

**Comparatives for movement in funds**

	At 1.4.22 £	Net movement in funds £	Transfers between funds £	At 31.3.23 £
<b>Unrestricted funds</b>				
General fund	206,634	135,201	30,166	372,001
Fixed Asset Fund	<u>288,513</u>	<u>(13,463)</u>	<u>15,321</u>	<u>290,371</u>
	495,147	121,738	45,487	662,372
<b>Restricted funds</b>				
Bluestar Project	50,273	(50,273)	-	-
Children and Young People	45,487	-	(45,487)	-
Adult Service	284	(284)	-	-
Quartet Digital Records	<u>8,978</u>	<u>(8,978)</u>	<u>-</u>	<u>-</u>
	<u>105,022</u>	<u>(59,535)</u>	<u>(45,487)</u>	<u>-</u>
<b>TOTAL FUNDS</b>	<u>600,169</u>	<u>62,203</u>	<u>-</u>	<u>662,372</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
<b>Unrestricted funds</b>			
General fund	589,537	(454,336)	135,201
Fixed Asset Fund	<u>-</u>	<u>(13,463)</u>	<u>(13,463)</u>
	589,537	(467,799)	121,738
<b>Restricted funds</b>			
Ministry of Justice Flexible Fund	297,850	(297,850)	-
Bluestar Project	-	(50,273)	(50,273)
Adult Service	-	(284)	(284)
Quartet Digital Records	<u>-</u>	<u>(8,978)</u>	<u>(8,978)</u>
	<u>297,850</u>	<u>(357,385)</u>	<u>(59,535)</u>
<b>TOTAL FUNDS</b>	<u>887,387</u>	<u>(825,184)</u>	<u>62,203</u>

**Funds**

**General fund**

Unrestricted funds that can be spent at the discretion of the trustees for any purposes of the charity.

**Fixed Asset Fund**

The building is recognised as an asset of the Charity, outside of unrestricted reserves, with a designated value.

**Ministry of Justice flexible Fund**

17. MOVEMENT IN FUNDS - continued

**Funds - continued**

Restricted funding for a counselling service for children who have experienced any form of sexual abuse at any point in their lives.

**Bluestar Project (Previously the Home Office Fund)**

Funding restricted to research, training & consultancy which explores how access to pre-trial therapy and support for sexual childhood sexual abuse can be improved

**Police and Crime Commissioner**

Funds restricted to child sexual abuse- family support worker funding for counselling services.

**Adult Service**

Funds restricted to counselling service for adults who have experienced any form of sexual abuse at any point in their lives. This service is supported by Bristol City Council, NHS England, the Ministry of Justice, and other funders.

**Quartet Digital Records**

Restricted funding received from Quartet for computer services.

**Children and Young People**

Funds to provide therapy for children and adolescents who have suffered sexual trauma. The Trustees believe there is no restriction on the use of these funds.

At the previous year end, £45,487 was transferred from the Children and Young People fund to general funds to correct the fund allocations in the prior year.

**NHS Solis**

Funds to provide therapy and family support services for children and adolescents who have suffered sexual trauma.

**MOJ RSSF**

Restricted funding for a therapy and family support services for children who have experienced any form of sexual abuse at any point in their lives.

**NHS Bluestar**

Delivery of national training and accreditation programme to services across the South West of England to improve access to care for survivors of trauma within the criminal justice process

**Home Office Upfront Survivor**

Creative-arts community-based services that develop survivor-leadership across the sector.

Management have agreed that restricted funds are now recognised on source of funding basis.

**Comparative analysis of net assets between funds, are as follows:**

Fund balances as at 31 March 2023	Unrestricted funds £	Restricted funds £	Total funds £
Fixed assets	290,371	-	290,371
Current assets	393,786	-	393,786
Current liabilities	(21,785)	-	(21,785)

**THE GREEN HOUSE BRISTOL**

**Notes to the Financial Statements - continued  
FOR THE YEAR ENDED 31 MARCH 2024**

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**17. MOVEMENT IN FUNDS - continued**

**Funds - continued**

**Total net assets**

	<u>          </u>	<u>          </u>	<u>          </u>
	<u>662,372</u>	<u>-</u>	<u>662,372</u>

**18. RELATED PARTY DISCLOSURES**

There were no related party transactions for the year ended 31 March 2024.

**THE GREEN HOUSE BRISTOL**

England & Wales - Charity number 800806

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# Accounts

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**REGISTERED COMPANY NUMBER: 02414332 (England and Wales)**  
**REGISTERED CHARITY NUMBER: 800806**

**Report of the Trustees and  
Unaudited Financial Statements  
for the Year Ended 31 March 2023  
for  
THE GREEN HOUSE BRISTOL**

**THE GREEN HOUSE BRISTOL**

**Contents of the Financial Statements  
FOR THE YEAR ENDED 31 MARCH 2023**

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## **THE GREEN HOUSE BRISTOL**

### **Report of the Trustees FOR THE YEAR ENDED 31 MARCH 2023**

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The Trustees present their report with the financial statements of the Charity for the year ended 31 March 2023. The Trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

#### **OBJECTIVES AND ACTIVITIES**

##### **Objectives and aims**

###### **Purposes and aims**

The Charity's purposes, as set out in the objects contained in the company's memorandum of association, are:

To promote the health and wellbeing and support the recovery of people who have been affected by sexual violence and abuse.

The aims of the Charity are:

- To provide specialist psychotherapy, counselling and other services to people affected directly and indirectly by sexual violence and abuse.
- To advocate locally and nationally for services and support for sexual violence survivors.
- To undertake continuous, high-quality research to inform our service offering.
- To create holistic, community-wide service provision from prevention to crisis intervention by working with other charities who share our purpose.
- To ensure that Green House services are shaped by lived experience by creating a community of sexual violence survivors and amplifying the voices of survivors in research, policy, and public discourses.

###### **Ensuring our work delivers our aims**

We review our aims, objectives, and activities each year. This review looks at what we have achieved and the outcomes of our work in the previous 12 months. The review looks at the success of each key activity and the benefits they have brought to those people that we are set up to help. The review also helps to ensure that the Green House Board of Trustees Report and Financial Statements for the year ended 31 March 2021 remain focused on our stated purposes. Trustees receive reports from the Senior Management Team at monthly board meetings, and quarterly KPI reports. This enables them to review the success of our key activities and the benefits they have brought to children, young people, and families. We consult with our clients, staff, volunteers, and external partners. In shaping our objectives for the year and planning our activities, the Trustees have considered the Charity Commission's guidance on public benefit, including the guidance 'Public Benefit: Running a Charity (PB2)'.

We witness daily the life-changing impact of whole family specialist support for sexual violence. The specialist support of our highly skilled team gives children, young people and families the opportunity and the tools to make sense of their traumatic experiences, find helpful ways of coping, and build their resilience. The benefit of our work goes well beyond the clients that we have direct contact with as sexual abuse and rape have ripple effects across families, communities, and society. Our support programmes are designed to grow connection and community with survivors, their families, and the wider community.

## THE GREEN HOUSE BRISTOL

### Report of the Trustees FOR THE YEAR ENDED 31 MARCH 2023

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#### Ensuring our work delivers our aims

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Our core values are hope, connection and creativity. Our team are qualified professionals and highly experienced in working with trauma. This enables us to work with often complex trauma, the impacts of abuse experiences and ensures that we can safely and effectively support each child or young person in a way that is right for them. This quality is reflected in the level of engagement that we manage to achieve with a reaching a diverse client group and the difference we see in wellbeing and lifestyle outcome after receiving support.

#### **Significant activities**

The Green House provides free, quality whole family specialist support for people affected by sexual abuse and rape to ensure that they can live a life free from trauma. We work with people of all ages and backgrounds, including many from Bristol's most deprived communities.

#### **Public benefit**

The Trustees have had due regard to the Charity Commission guidance on public benefit in deciding what activities the Centre should undertake and confirm that all the Centre's activities are undertaken to further our charitable purposes for the public benefit.

## **ACHIEVEMENT AND PERFORMANCE**

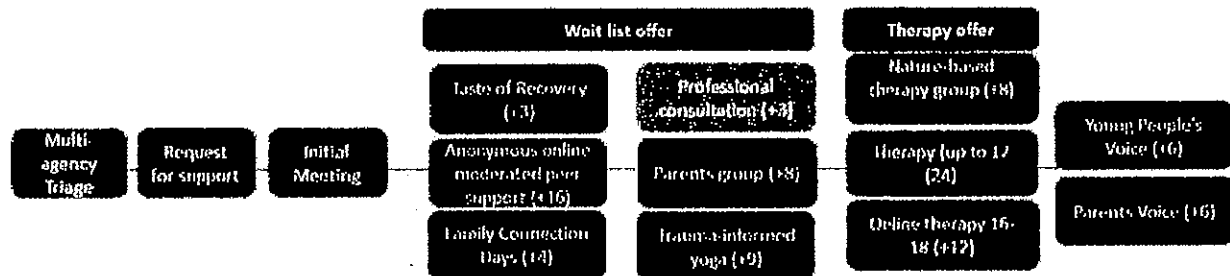
### **Charitable activities**

#### **Long-term therapy to whole family support**

The Green House's Children and Young (CYP) People's is the only specialist support provider for children, young people (up to the age of 18) and families who have experienced sexual abuse living in Bristol, North Somerset, South Gloucestershire, and Bath & Northeast Somerset. The financial year 2022-23 saw the highest number of referrals to our children's service; by March 2022, children referred to us were facing a 2.6 year wait for support. We knew that to reach more families and provide earlier support our approach had to change. Recent research from the CSA Centre of Expertise demonstrates that 15% of girls and 5% of boys will experience sexual abuse before the age of 16. In Bristol alone this figure is estimated at 13,000 children and young people every year. Drawing on the latest research, best practice from the sector and led by the voices of young people and families we implemented a new model. From September 2022 we moved from a single 24 session creative arts therapy intervention to a whole family, community-based support model offering a wide range of evidence-based programmes which children and families can choose from to suit their situation and need.

Figure 1 The Green House's support model

## New service model



Our new children's service is designed to grow connection and community with CYP and families who have experienced sexual abuse. We have retained our creative-arts focus because we believe in the transformative power of creativity in helping families to rebuild their lives after abuse experiences. New is our commitment to research, in helping us to understand our work through evidence-based interventions, developing best practice nationally and as a platform for amplifying survivors voices. Of central focus to the Green House is ensuring the lived experiences of CYP and their families are at the heart of everything we do. Throughout 22-23, we implemented and expanded the VOICE Project which is for young people and families who have accessed the Green House who want to contribute to programme design, creative peer support communities and lead their own systems/societal level change.

Our new service includes:

1. **Initial meeting** - Holistic assessment with our Family Support Work Team based on a case-formulation approach.
2. **Wait list offer of support**
  - a. Family Support Work - 4-6 individual sessions with parents on the waiting list/in therapy (for complex cases) and young people 16+ (where there is no parental involvement) designed to provide emotional support, advice, signposting, and multi-agency working.
  - b. Taste of Recovery - a three-week self-guided course for young people focussing on stabilisation, enhancing coping skills, and psychoeducation.
  - c. Support Circles - a moderated online peer support forum for young people provided in partnership with The Mix. Young people can book their own slot and meet anonymously in a safe space moderated by two trained therapists.
  - d. Family Connection Days - led by our Parent's Voice Group in partnership with Green House practitioners (quarterly); an opportunity for parents to meet with TGH team, other service providers (e.g., SARC, ISVA services) and participate in activities designed to reduce social isolation and trauma-symptomology (e.g., trauma-informed yoga, creative collage).
  - e. Professional Consultation - an up to three session model of support for families involved with multiple agencies and/or already receiving therapeutic support from a non-specialist provider. The aim is to work indirectly with the family through the professional network already in place, to upskill the agencies working with the family e.g., school, ISVA, CAMHS to feel more confident in working with disclosures of sexual abuse. We deliver training and skills exchange as part of this programme.
  - f. Parents Group - an up to six session model of support based on the Washington Hope model adapted to the needs of TGH parents. This model is based on research evidence which highlights better outcomes for children whose parents have been supported with psychoeducation and stabilisation skills.
3. **Therapy offer** - we have reviewed our existing therapy offer and added shorter-term therapies and group work. Our therapy offer now includes:
  - a. An up to 12 session group model of nature-based therapy for young people aged 16+
  - b. An up to 12 session model of trauma-informed therapy inc. CATT, TF-CBT
  - c. An up to 24 session model of creative arts focussed therapy

## THE GREEN HOUSE BRISTOL

### Report of the Trustees FOR THE YEAR ENDED 31 MARCH 2023

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#### **4. Online remote therapy, with options of 12 or 24 sessions**

**5. Survivor Leadership & Peer Support** - We run monthly Young People's VOICE and Parent VOICE Groups for young people and parents/carers who have accessed our support programmes, and would like to inform model development, local and national social change around issues related to childhood sexual abuse.

#### **Our impact**

With this new model, we have significantly expanded our reach, reduced waiting times and have achieved positive outcomes for CYP and their families. The CYP service received 254 referrals between April 22 - March 23. As of March 2023, waitlist times (compared to April 2022 2.6 years) for our support programmes were:

- Initial meeting (triage service): 3 months
- 24 session model: 4 months
- 12 session in-person: less than 4 weeks
- 12 session online: less than 4 weeks

We supported 144 CYP with therapy and delivered a total of 1,284 sessions of therapy across the year. This year also saw us develop several group programmes which are aimed specifically at creating long-term community support through peer connection. We delivered 12 sessions of nature-based therapy to n=5 CYP recruited (6 sessions completed before end of March 2023), 6 sessions of Parent Group to n=4 Parents, n=2 Family Connection Days to 8 Parents, n=24 VOICE Group sessions for CYP and Parents/Carers, and two Support Circles to n=10 young people. Support Circles began mid-March 23, the 20-week cycle which ended in August 23 supported a total of n=43 young people.

Our Family Support Work team provide critical case management support to CYP and their families throughout their support journey with us. There were 1,094 contacts with young people and/or their carers as well as 62 individual psychoeducational and emotional support sessions. A key role of our Family Support Work team is to support the wider system of agencies around CYP and families to be trauma-informed and provide consistent support. The Family Support Team completed 874 liaisons with wider systems partners to improve the response to childhood sexual abuse for families, working most closely with schools (195 contacts), social care (183) and CAMHS (147). Our Professional Consultation programme, delivered by therapists to therapists in multi-agency settings, provides one-to-one support to professionals working with CYP. We delivered 64 sessions, which included responding to sexual abuse in schools, CAMHS and supporting with the delivery of pre-trial therapy.

#### **Outcomes**

We use a variety of validated tools to evaluate the effectiveness of our programmes. Our research team have undertaken a project to ensure that outcome measures are in place for the financial year 23-24 that reflect the whole family model of support.

Therapy outcomes from the 12-session and 24-session model demonstrate that:

- 85% of children and young people shown to have reduced levels of psychological distress
- 80% reported improved resilience and life/social functioning
- 65% reported reductions in symptoms of depression and anxiety
- 50% saw an improvement in their subjective well-being

#### Parent Group outcomes

Our course focuses on providing parents with information and support relating to the impact of sexual abuse on their children, and on themselves. Qualitative feedback from parents who attended the group highlighted how parents felt far less isolated, with a newfound sense of fellowship from being a part of the group. Feedback also suggested a shedding of guilt amongst participants as they were able to share their experiences of being parents of CYP who have experienced sexual abuse. Parents reported feeling more able to move on with their lives as a result.

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## THE GREEN HOUSE BRISTOL

### Report of the Trustees FOR THE YEAR ENDED 31 MARCH 2023

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#### Support Circle outcomes

Our online anonymous support group for CYP reported the following outcomes:

- 100% said they felt safe in Support Circle
- 100% said they felt part of a community
- 87% said they felt supported by other young people in the chat
- 87% said they are more likely to seek support when they need it

#### Professional Consultation Case Study

A young person was referred to CAMHS following an overdose. The young person was also self-harming to manage feelings of shame and anger following a sexual assault. CAMHS asked for our involvement and through our professional consultation programme we determined that the best course of action was for the young person to maintain continuity and receive EMDR treatment through CAMHS. This outcome meant that the young person accessed therapy sooner, and the CAMHS practitioner gained valuable insight into supporting young people with the impact of sexual assault. Providing consultation helped the practitioner understand the role that self-harm plays in the context of sexual trauma.

#### VOICE Parent Group Case Study

A member of the Parents VOICE Group shared their lived experience at launch of the CSA Pathway, a regional pilot of a national policy aimed at bringing agencies working around CSA more closely together. Her talk on institutional mistakes and missed opportunities led to a series of meetings with police, including upcoming training work with Operation Ruby, the CSA specialist team, and a review of the processes at the historic abuse health team. She said "I used to be shy to speak up, but the group has given me confidence. I feel charged up by using our experiences to help change it for the better for others."

#### VOICE Young People Group Case Study

Working with researchers from the University of West England and the Bridge Sexual Assault Referral Centre, our group supported the paediatric team in thinking about how they could best handle sexual health follow up for CYP and families. They did this through a series of creative, innovative workshops and created a toolkit for CYP and families. This translated into a new patient pathway for sexual health testing and showed how a whole system could be changed to better service those trying to access support. The project recently won a MEDFASH award and is now being tested nationally as part of a research study.

#### Whole Family Support Feedback

"The Green House has been the only people/place to offer any support throughout such a traumatic time. Their care and commitment have been exceptional. I have felt heard and listened to. They have ALWAYS fought for what is right for [my Child] in a system that is dreadful for supporting children that have experienced trauma." Parent

"It's given [my Child] a safe place to express herself and feel heard and understood and a great comfort for me to know there are people like you out there who understand." Parent

## **THE GREEN HOUSE BRISTOL**

### **Report of the Trustees FOR THE YEAR ENDED 31 MARCH 2023**

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#### **Adults Therapy**

Following the decision taken in 2021 to close the Adults Therapy programme and focus on expanding children's provision, 22-23 saw a large partnership project with our Sexual Violence Alliance Partner, SARSAS, to facilitate a smooth transfer of our adult cases. In May 22 we conducted a review of our Adults Waitlist and made contact individually with 181 clients. Those who opted in to receive support from SARSAS were transferred to them, with their place on the waitlist maintained. The Green House continued to provide support to 40 adults who were in therapy on 1st April 2022 and delivered 471 sessions, the last adult client completed therapy in November. Adults supported with therapy at Green House reported the following outcomes:

- 90% felt better able to cope and build resilience with their daily life after the support they received
- 83% felt better informed and empowered to act
- 79% felt safer
- 69% reported improved health and wellbeing outcomes

#### **National Projects**

##### Bluestar Project

Building on our national Home Office Funded Project 2021-22, the Bluestar Project continued development work in the year 22-23. Drawing on the key findings from our research report "Keeping Secrets" we have developed a Training & Accreditation Pre-Trial Therapy & Support Services Programme in partnership with Emma Harewood Consultancy. The aim of the Bluestar Project is to ensure that all survivors of trauma who have reported to the police have access to quality support services, regardless of criminal justice outcomes. We ran 4 National Best Practice Advisory Groups attended by over 60 practitioners, researchers, policymakers, and funders to develop the programme and new guides for frontline services. We ran a series of 4 workshops designed to share practice and learning around the delivery of groups pre-trial and responding to police notes requests. We piloted and evaluated the one-day training programme and three-day Accreditation Service which is designed to improve practitioner confidence in the delivery of pre-trial support services reaching n=85 practitioners and over 40 services. The programme will be launched in May 2023. Feedback from the pilot training highlights the quality of the programme, and will lead to improved access to care across the country:

- 81% felt more confident in delivery of pre-trial services
- I feel able to advocate for survivors through this process now, I was so worried before. Now I know my notes are their voice and I have the confidence to work in partnership with the police and CPS" - Bluestar Trainee

##### Upfront Survivors

Following on from the Home Office Funded Bluestar Project, together with partners Viv Gordon Company, Coventry University and SARSAS we applied to the Home Office Childhood Sexual Abuse and Sexual Violence and Support Services Fund (CSASVS) for our second national programme of 2022-23 Upfront Survivors. Upfront Survivors is a survivor-led community based creative arts programme that reaches across 11 Police and Crime Commissioning areas in the UK. It's about survivors leading cultural change by creating visible survivor-led community spaces in partnership with frontline services to work towards effective, holistic, and sustainable support. The Green House works closely with Coventry University to support the evaluation of the project, collaborating on the process evaluation of the Leadership Training Course. The Green House supported delivery of the cultural pop-up spaces, which reached over 400+ survivors in the year 2021-22 and is commissioned to deliver creative arts workshops to young people led by survivors. In 2023-25 the Festival of Activism will be delivered as part of Upfront Survivors.

## **THE GREEN HOUSE BRISTOL**

### **Report of the Trustees FOR THE YEAR ENDED 31 MARCH 2023**

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#### **FINANCIAL REVIEW**

##### **Financial position**

Income in the year totalled £887,387 (2022: £896,378) of which £355,650 (2022: £592,827) came from grant funding from several different bodies (see notes 2-3 to the financial statements).

These funds were used to provide a range of services - including therapy services, family support work services, group services - to promote the health and wellbeing and support the recovery of people who have been affected by sexual violence and abuse. Expenditure in the year totalled £825,184 (2022: £979,536) of which £816,171 (2022: £975,496) related to charitable activities.

Of this amount spent on charitable activities, the most sizeable is on staff costs which totalled £452,987 (2022: £371,085) with Consultancy (Adults Therapy Service) of £115,084 (2022: £148,530).

Total funds as of 31 March 2023 were £662,372 (2022: £600,169) of which £372,001 (2022: £206,634) was unrestricted general reserves. The building is recognised as an asset of the Charity, outside of unrestricted reserves, with a designated value of £290,371 (2022: £288,513).

##### **Reserves policy**

The level of income retained in reserves is based on a realistic assessment of contractual obligations to staff (i.e., maternity, sickness and redundancy pay), running cost contingencies, winding up and dilapidation costs, risk management and any unanticipated reductions in income. Due to the nature of The Green House's work, particularly the need to provide consistent care to our clients, it is vital that support programmes are completed in a sensitive and timely manner. Therefore, the running costs contingency is significant and represents an estimate of four to six months of skeleton operating costs prioritising the continuation and safe ending of the support work being actively provided by the organisation. Any clients on our waiting list will be contacted and signposted to other services.

The Trustees have established a policy whereby the unrestricted reserves not invested in tangible fixed assets, should equate to more than three months of expenditure, approximately £206,295 for the financial year of 2022/3. On 31 March 2023 there were unrestricted general reserves of £372,001. The Trustees are committed to ensuring the adequacy of unrestricted reserves on an on-going basis and are confident that the Charity will be able to continue to operate and fulfil its obligations.

##### **Going concern**

After reviewing the Charity's forecasts and projections and its reserves, the Trustees have a reasonable expectation that the Charity has adequate resources to continue in operation for the next year. The Charity therefore continues to adopt the going concern basis in preparing its financial statements.

The main risk to the organisation's ability to continue as a going concern is the loss of significant funding. To mitigate this risk, the organisation has implemented a strategy and fundraising plan which increases its work with a wide range of funding bodies and diversifies the portfolio of funders. We continue to develop the internal structure of the organisation to ensure that it is lean and adaptable. The Green House experienced significant growth in income in the financial year which allowed for an increase in delivery (Financial Year 2022-23). Demand for the support is at an all-time high. The organisation is budgeting to remain at the current level of delivery to address this and therefore, requires the income to deliver this. The Green House has secured 100% of budgeted income for this year, and 75% for next financial year.

## **THE GREEN HOUSE BRISTOL**

### **Report of the Trustees FOR THE YEAR ENDED 31 MARCH 2023**

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## **STRUCTURE, GOVERNANCE AND MANAGEMENT**

### **Governing document**

The Green House is a charitable company limited by guarantee. The Charity was established in 1980 and became incorporated as a company limited by guarantee in 1989. The company was established under a Memorandum of Association which established the objects and powers of the charitable company and is governed under its Articles of Association, which have been reviewed in 2021 by the Board.

### **Organisational structure**

The Board of Trustees, which cannot have less than five or more than twelve members, administers the Charity. The Board of Trustees meets every month. In addition, the Board operates one subcommittee being the Finance, Risk and HR Sub Committee which meets monthly. A Chief Executive Officer (CEO) is appointed by the Trustees to manage the day to-day operations of the Charity. To facilitate effective operations, the CEO has delegated authority, within terms of delegation approved by the Trustees, for operational matters including finance, employment, and delivery related activities.

### **Induction and training of new Trustees**

All new Trustees receive an induction into the work of the Charity as well as an introduction into the role of a trustee and its responsibilities. The induction process for new Trustees also includes training and development days. Trustees are encouraged to attend appropriate external training events where these will facilitate the undertaking of their role.

### **Key management remuneration**

The pay of the senior staff is reviewed annually, along with that of all employees, and in 2022-23 was increased in accordance with inflation and annual earnings. Pay benchmarking is carried out as part of the recruitment of new posts through internet searching for similar posts and discussion with partner agencies delivering sexual violence services across Avon & Somerset.

### **Related parties**

None of the Trustees receive remuneration or other benefit for their work with the Charity. Any connection between a trustee or senior manager and a potential employee, supplier or service provider must be disclosed to the full Board of Trustees in the same way as any other contractual relationship with a related party.

As part of the recruitment process all Trustees complete a Conflict-of-Interest Statement. At each Board meeting, all Trustees must declare any changes to their conflicts of interest. The Green House is part of a consortium of sexual violence support services and works in close partnership with Womankind, SARSAS, The Southmead Project, Kinergy and Barnardo's BASE to deliver high quality services to survivors

## **THE GREEN HOUSE BRISTOL**

### **Report of the Trustees FOR THE YEAR ENDED 31 MARCH 2023**

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#### **Risk management**

The Trustees hold a Risk Register documenting the major risks facing the Charity along with mitigating actions. This is reviewed on a quarterly basis as part of the rolling timetable of the Board of Trustees. The following are considered by the Board of Trustees to be the top three risks to the organisation where there is a medium-to-high probability of them occurring and, if this were to happen, there would be a significant impact on the organisation:

- Safeguarding measures for clients and staff/volunteers are not in place or not adhered to: The Green House has a detailed safeguarding policy and associated procedures in place including the appointment of safeguarding leads. Monitoring is in place to ensure that safeguarding training is up to date. Regular external clinical supervision is in place for all delivery staff and volunteers. Regular clinical risk assessments are undertaken throughout a client's time with the Green House. Safeguarding is a standard agenda item at all relevant meetings and there is a process in place for regular review of complaints, safeguarding incidents, accidents and near misses.
- The Green House is not in a sustainable financial position due to lack of grant funding, insufficient reserves, inadequate cashflow or low levels of fundraising: The Green House has a robust financial planning, budgeting, and reporting mechanism in place. This includes detailed budgeting, review and monitoring of the reserves policy and level of reserves, cashflow forecasting and monitoring, and assessment of actual performance against the fundraising plan. The Finance Sub Committee considers and monitors the financial risk of the organisation and reports accordingly to the Board of Trustees.
- Staffing levels are not appropriately maintained due to a combination of loss of key staff, high staff turnover and inability to recruit in a timely and effective manner: The Green House has a comprehensive HR policy framework and development plans in place. All key management positions are currently filled. Key personnel have an extended notice period which would allow sufficient time for recruitment. We have a bank of vetted Associate Staff who can now deliver support on a sessional basis and are available to cover sustained periods of leave.

#### **Safeguarding statement**

The Green House is committed to safeguarding and promoting the welfare of children, young people and parents/carers with care and support needs who use its programmes. The welfare of all children is paramount, and safeguarding is everyone's business. The Green House's safeguarding policy is in line with the Children Act 1989 and 2004. Section 17 and 47 of the 1989 Act imposed a positive duty to safeguard and promote the welfare of children. Safeguarding is a specific activity that is undertaken to protect specific children and adults with care and support needs who are suffering, or are at risk of suffering, harm. All children have the right to protection regardless of gender, ethnicity, disability, sexuality, or beliefs. All agencies have a statutory responsibility to safeguard children. Our 'Adults at Risk Safeguarding Policy' and 'Child Safeguarding Policy' document sets out the Green House's approach to protecting children and vulnerable adults from abuse. Policies are supported by detailed procedures which explain how this policy is to be carried out by Team Members. Everyone that The Green House works with will be informed of our policy statements as part of an explanation of the limits of confidentiality. A copy of this policy and procedure is made available as appropriate and is also available on our website.

#### **Plans for Future Periods**

In the year 22-23, we will work to embed our new model. To continue to innovate programmes and evaluate key aspects of the model to ensure the needs of children, young people and families are met. We will deliver our national projects (Bluestar and Upfront Survivors) to increase visibility of childhood sexual abuse, build creative survivor-led communities and ensure access to quality pre-trial support services. 2020-23 will see the development and launch of a new strategy for the organisation which will build our fundraising and model development approach for the next five year, focused around research, best practice development and amplifying the voices of survivors.

**THE GREEN HOUSE BRISTOL**

**Report of the Trustees  
FOR THE YEAR ENDED 31 MARCH 2023**

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**REFERENCE AND ADMINISTRATIVE DETAILS**

**Registered Company number**  
02414332 (England and Wales)

**Registered Charity number**  
800806

**Registered office**  
St Agnes Lodge  
45 St Thomas Street  
St Pauls  
Bristol  
BS2 9LJ

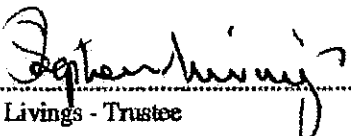
**Trustees**  
Ms Y H Metcalfe (appointed 30.6.22)  
S M Livings  
Ms K Das (resigned 26.1.23)  
N R Marston (appointed 30.6.22)  
Ms K A Michael-Cox (appointed 30.6.22) (resigned 10.11.22)  
Dr J Reibstein (appointed 30.6.22)  
Dr A Rogan (resigned 10.11.22)  
Dr S O'Connor (appointed 26.1.23)  
Dr L Martin (appointed 26.1.23)  
Dr R Senior (appointed 1.12.22)

**Senior Leadership Team**  
CEO: Gemma Halliwell (appointed 1.4.2022)  
Clinical Lead: Josephine Lay  
Service Manager: Natalie King  
Operations & Comm's Manager: Meg Gibson  
Research Manager: Levana Magnus

**Independent Examiner**  
Haines Watts  
Chartered Accountants  
6-8 Bath Street  
Bristol  
BS1 6HL

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by order of the board of Trustees on 13<sup>th</sup> October 2023 and signed on its behalf by:

  
.....  
S M Livings - Trustee

**THE GREEN HOUSE BRISTOL**

**Independent Examiner's Report to the Trustees of  
The Green House Bristol  
FOR THE YEAR ENDED 31 MARCH 2023**

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**Independent examiner's report to the Trustees of The Green House Bristol ('the Company')**

I report to the Charity Trustees on my examination of the accounts of the Company for the year ended 31 March 2023.

**Responsibilities and basis of report**

As the Charity's Trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your Charity's accounts as carried out under Section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under Section 145(5) (b) of the 2011 Act.

**Independent examiner's statement**

Since your Charity's gross income exceeded £250,000 your examiner must be a member of a listed body. I can confirm that I am qualified to undertake the examination because I am a member of the Institute of Chartered Accountants in England and Wales, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by Section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of Section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Andrew Jordan FCA  
ICAEW  
Haines Watts  
Chartered Accountants  
6-8 Bath Street  
Bristol  
BS1 6HL

Date: 20 17 2023

**THE GREEN HOUSE BRISTOL**

**Statement of Financial Activities  
FOR THE YEAR ENDED 31 MARCH 2023**

	Notes	Unrestricted funds £	Restricted funds £	2023 Total funds £	2022 Total funds £
<b>INCOME AND ENDOWMENTS FROM</b>					
Donations and legacies	2	53,497	-	53,497	58,722
<b>Charitable activities</b>					
Support services (previously Counselling)	3	536,040	297,850	833,890	596,656
Research		-	-	-	241,000
<b>Total</b>		<u>589,537</u>	<u>297,850</u>	<u>887,387</u>	<u>896,378</u>
<b>EXPENDITURE ON</b>					
Raising funds	4	9,013	-	9,013	940
<b>Charitable activities</b>					
Support services (previously Counselling)	5	458,786	357,385	816,171	643,047
Research		-	-	-	332,449
Other		-	-	-	3,100
<b>Total</b>		<u>467,799</u>	<u>357,385</u>	<u>825,184</u>	<u>979,536</u>
<b>NET INCOME/(EXPENDITURE)</b>					
Transfers between funds	17	121,738	(59,535)	62,203	(83,158)
		<u>45,487</u>	<u>(45,487)</u>	-	-
<b>Net movement in funds</b>		<b>167,225</b>	<b>(105,022)</b>	<b>62,203</b>	<b>(83,158)</b>
<b>RECONCILIATION OF FUNDS</b>					
Total funds brought forward		495,147	105,022	600,169	683,327
<b>TOTAL FUNDS CARRIED FORWARD</b>		<u><b>662,372</b></u>	<u><b>-</b></u>	<u><b>662,372</b></u>	<u><b>600,169</b></u>

The notes form part of these financial statements

**THE GREEN HOUSE BRISTOL**

**Balance Sheet  
31 MARCH 2023**

	Notes	Unrestricted funds £	Restricted funds £	2023 Total funds £	2022 Total funds £
<b>FIXED ASSETS</b>					
Tangible assets	14	290,368	-	290,368	288,512
<b>CURRENT ASSETS</b>					
Debtors	15	7,036	-	7,036	280,387
Cash at bank and in hand		<u>386,752</u>	-	<u>386,752</u>	<u>223,397</u>
		393,788	-	393,788	503,784
<b>CREDITORS</b>					
Amounts falling due within one year	16	(21,784)	-	(21,784)	(192,127)
<b>NET CURRENT ASSETS</b>		<u>372,004</u>	-	<u>372,004</u>	<u>311,657</u>
<b>TOTAL ASSETS LESS CURRENT LIABILITIES</b>		<u>662,372</u>	-	<u>662,372</u>	<u>600,169</u>
<b>NET ASSETS</b>		<u>662,372</u>	-	<u>662,372</u>	<u>600,169</u>
<b>FUNDS</b>	17				
Unrestricted funds				662,372	495,147
Restricted funds				-	<u>105,022</u>
<b>TOTAL FUNDS</b>				<u>662,372</u>	<u>600,169</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2023.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2023 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

The notes form part of these financial statements

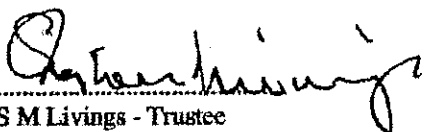
**THE GREEN HOUSE BRISTOL**

**Balance Sheet - continued**  
**31 MARCH 2023**

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These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 13<sup>th</sup> October 2023 and were signed on its behalf by:

  
S M Livings - Trustee

The notes form part of these financial statements

**THE GREEN HOUSE BRISTOL****Cash Flow Statement  
FOR THE YEAR ENDED 31 MARCH 2023**

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	Notes	2023 £	2022 £
<b>Cash flows from operating activities</b>			
Cash generated from operations	1	<u>178,628</u>	<u>(194,902)</u>
Net cash provided by/(used in) operating activities		<u>178,628</u>	<u>(194,902)</u>
<b>Cash flows from investing activities</b>			
Purchase of tangible fixed assets		<u>(15,273)</u>	<u>(4,343)</u>
Net cash used in investing activities		<u>(15,273)</u>	<u>(4,343)</u>
		<hr/>	<hr/>
<b>Change in cash and cash equivalents in the reporting period</b>		<b>163,355</b>	<b>(199,245)</b>
<b>Cash and cash equivalents at the beginning of the reporting period</b>		<u><b>223,397</b></u>	<u><b>422,642</b></u>
<b>Cash and cash equivalents at the end of the reporting period</b>		<u><b>386,752</b></u>	<u><b>223,397</b></u>

The notes form part of these financial statements

**THE GREEN HOUSE BRISTOL**

**Notes to the Cash Flow Statement  
FOR THE YEAR ENDED 31 MARCH 2023**

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**1. RECONCILIATION OF NET INCOME/(EXPENDITURE) TO NET CASH FLOW FROM OPERATING ACTIVITIES**

	2023 £	2022 £
Net income/(expenditure) for the reporting period (as per the Statement of Financial Activities)	62,203	(83,158)
Adjustments for:		
Depreciation charges	13,417	9,084
Decrease/(increase) in debtors	273,351	(280,387)
(Decrease)/increase in creditors	<u>(170,343)</u>	<u>159,559</u>
Net cash provided by/(used in) operations	<u>178,628</u>	<u>(194,902)</u>

**2. ANALYSIS OF CHANGES IN NET FUNDS**

	At 1.4.22 £	Cash flow £	At 31.3.23 £
Net cash			
Cash at bank and in hand	<u>223,397</u>	<u>163,355</u>	<u>386,752</u>
	<u>223,397</u>	<u>163,355</u>	<u>386,752</u>
Total	<u>223,397</u>	<u>163,355</u>	<u>386,752</u>

The notes form part of these financial statements

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**1. ACCOUNTING POLICIES**

**Basis of preparing the financial statements**

The financial statements of the charity, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

The charity is a private company, incorporated in England and Wales, limited by guarantee having no share capital and, in accordance with the Memorandum of Association, every member is liable to contribute £1 towards the costs of dissolution and liabilities incurred by the charity in the event of the company being wound up.

The accounts have been prepared on the assumption that the charity is able to continue as a going concern.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

**Critical accounting judgements and key sources of estimation uncertainty**

In the application of the charity's accounting policies, the Trustees are required to make judgements, estimates and assumptions about the carrying values of assets and liabilities that are not readily apparent from other sources. The estimates and underlying assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

There are no key sources of estimation uncertainty that have a significant effect on the amounts recognised in the financial statements other than those set out in the accounting policies above.

**Income**

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Income from donations and grants is included when these are receivable, except as follows:

- When the donors specify that the funding given to the charity must be used in future accounting periods
- When donors impose conditions which have to be fulfilled before the charity becomes entitled to use such income, the income is deferred until the pre-conditions have been met.

Income from grants, where there are performance or service deliverables required by the terms of the grant, are accounted for as the charity earns the right to payment through its performance.

Income tax recoverable on gift aid donations is recognised on an accrual basis at the same time as the original donation.

Contractual income is recognised on the accruals basis and is accounted for in the period the service takes place.

## THE GREEN HOUSE BRISTOL

### Notes to the Financial Statements - continued FOR THE YEAR ENDED 31 MARCH 2023

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#### 1. ACCOUNTING POLICIES - continued

##### **Expenditure**

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Grants offered subject to conditions which have not been met at the year end date are noted as a commitment but not accrued as expenditure.

##### **Tangible fixed assets**

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Freehold property	- 2% on cost
Improvements to property	- 2% on cost
Fixtures and fittings	- 20% on cost
Computer equipment	- 25% on cost

##### **Taxation**

The charity is exempt from corporation tax on its charitable activities.

##### **Fund accounting**

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Designated funds form part of the unrestricted funds and have been identified by the trustees as being for a particular purpose.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

##### **Pension costs and other post-retirement benefits**

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

##### **Basic financial assets**

Basic financial assets, which include trade and other debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost. Financial assets are derecognised only when the contractual rights to the cash flows from the asset expire or are settled, or when the charity transfers the financial asset and substantially all the risks and rewards of ownership to another entity, or if some significant risks and rewards of ownership are retained but control of the asset has transferred to another party that is able to sell the asset in its entirety to an unrelated third party.

**THE GREEN HOUSE BRISTOL**

**Notes to the Financial Statements - continued  
FOR THE YEAR ENDED 31 MARCH 2023**

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**1. ACCOUNTING POLICIES - continued**

**Basic financial liabilities**

Basic financial liabilities, including trade and other creditors, are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Debt instruments are subsequently carried at amortised cost, using the effective interest rate method. Financial liabilities are derecognised when, and only when, the charity's contractual obligations are discharged, cancelled, or they expire.

**2. DONATIONS AND LEGACIES**

	2023	2022
	£	£
Donations	5,324	8,667
Gift aid	373	1,010
Grants	<u>47,800</u>	<u>49,045</u>
	<u>53,497</u>	<u>58,722</u>

Grants received, included in the above, are as follows:

	2023	2022
	£	£
Children In Need	-	10,000
The Brook Trust	-	10,000
The Lark Trust	3,500	3,500
St James Place Charitable Foundation	-	9,720
Leonard Laity Stoate Charitable Trust	-	1,200
Nisbet Trust	22,000	5,000
John James Foundation	20,000	-
Dame Violet Wills Trust	-	2,000
Speilman Charitable Trust	-	4,625
Portishead Nautical Trust	-	2,000
Various grants received under £1,000	<u>2,300</u>	<u>1,000</u>
	<u>47,800</u>	<u>49,045</u>

**THE GREEN HOUSE BRISTOL**

**Notes to the Financial Statements - continued  
FOR THE YEAR ENDED 31 MARCH 2023**

**3. INCOME FROM CHARITABLE ACTIVITIES**

		2023	2022
	Activity	£	£
Service level agreements	Support services (previously Counselling)	526,040	290,354
Session sales	Support services (previously Counselling)	-	3,520
Grants	Support services (previously Counselling)	307,850	302,782
Grants	Research	-	241,000
		<u>833,890</u>	<u>837,656</u>

Grants received, included in the above, are as follows:

	2023	2022
	£	£
Bristol City Council Impact Fund	-	31,877
Children In Need	10,000	12,500
Home Office Innovation Fund	-	241,000
Ministry of Justice FRSF	240,307	189,069
Safer Bristol	-	4,800
Ministry of Justice Uplift	57,543	57,543
Ministry of Justice Somerset	-	6,993
	<u>307,850</u>	<u>543,782</u>

**4. RAISING FUNDS**

**Raising donations and legacies**

	2023	2022
	£	£
Fundraising costs	<u>9,013</u>	<u>940</u>

**5. CHARITABLE ACTIVITIES COSTS**

	Direct Costs (see note 6) £	Support costs (see note 8) £	Totals £
Support services (previously Counselling)	<u>811,852</u>	<u>4,319</u>	<u>816,171</u>

**THE GREEN HOUSE BRISTOL**

**Notes to the Financial Statements - continued  
FOR THE YEAR ENDED 31 MARCH 2023**

**6. DIRECT COSTS OF CHARITABLE ACTIVITIES**

	2023	2022
	£	£
Staff costs	452,987	371,085
Rates and water	2,466	1,980
Insurance	2,818	1,448
Light and heat	2,672	3,480
Telephone	6,025	6,069
Postage and stationery	1,958	907
Office consumables	6,526	5,523
Consultancy	115,084	148,530
Professional fees	61,258	67,519
Legal fees	300	7,246
Premises costs	28,482	7,328
IT services costs	42,213	22,541
Venue hire	13,718	12,412
Bluestar consultancy	21,700	265,748
Staff training and supervision	16,955	4,064
Website costs	19,152	-
Travel and subsistence	1,549	1,113
Sundries	2,572	1,947
Depreciation	<u>13,417</u>	<u>9,084</u>
	<b><u>811,852</u></b>	<b><u>938,024</u></b>

**7. GRANTS PAYABLE**

	2023	2022
	£	£
Research	<u>-</u>	<u>37,000</u>

**8. SUPPORT COSTS**

	Finance	Accounting and governance	Totals
	£	£	£
Support services (previously Counselling)	<u>599</u>	<u>3,720</u>	<u>4,319</u>

**THE GREEN HOUSE BRISTOL**

**Notes to the Financial Statements - continued  
FOR THE YEAR ENDED 31 MARCH 2023**

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**9. NET INCOME/(EXPENDITURE)**

Net income/(expenditure) is stated after charging/(crediting):

	<b>2023</b>	<b>2022</b>
	<b>£</b>	<b>£</b>
Depreciation - owned assets	<u><b>13,417</b></u>	<u><b>9,084</b></u>

**10. INDEPENDENT EXAMINERS' REMUNERATION**

Amounts payable to the independent examiners for independent examination and accounting services were £2,400 (2022: £2,000) and £1,320 (2022: £1,100) respectively.

**11. TRUSTEES' REMUNERATION AND BENEFITS**

There were no trustees' remuneration or other benefits for the year ended 31 March 2023 nor for the year ended 31 March 2022.

**Trustees' expenses**

There were no trustees' expenses paid for the year ended 31 March 2023 nor for the year ended 31 March 2022.

**12. STAFF COSTS**

	<b>2023</b>	<b>2022</b>
	<b>£</b>	<b>£</b>
Wages and salaries	<b>409,133</b>	341,988
Social security costs	<b>32,211</b>	22,288
Other pension costs	<u><b>11,643</b></u>	<u><b>6,809</b></u>
	<u><b>452,987</b></u>	<u><b>371,085</b></u>

The average monthly number of employees during the year was as follows:

	<b>2023</b>	<b>2022</b>
Employees	<u><b>19</b></u>	<u><b>10</b></u>

The full time equivalent number of employees in the year was 14.6 (2022 - 17.4)

No employee emoluments of more than £60,000 (2022: None).

**THE GREEN HOUSE BRISTOL**

**Notes to the Financial Statements - continued  
FOR THE YEAR ENDED 31 MARCH 2023**

<b>13. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES</b>	Unrestricted funds £	Restricted funds £	Total funds £
<b>INCOME AND ENDOWMENTS FROM</b>			
Donations and legacies	9,671	49,051	58,722
<b>Charitable activities</b>			
Support services (previously Counselling)	3,520	593,136	596,656
Research	-	<u>241,000</u>	<u>241,000</u>
<b>Total</b>	<u>13,191</u>	<u>883,187</u>	<u>896,378</u>
<b>EXPENDITURE ON</b>			
Raising funds	940	-	940
<b>Charitable activities</b>			
Support services (previously Counselling)	19,612	623,435	643,047
Research	-	332,449	332,449
Other	<u>3,100</u>	-	<u>3,100</u>
<b>Total</b>	<u>23,652</u>	<u>955,884</u>	<u>979,536</u>
<b>NET INCOME/(EXPENDITURE)</b>	(10,461)	(72,697)	(83,158)
Transfers between funds	<u>(21,561)</u>	<u>21,561</u>	-
<b>Net movement in funds</b>	(32,022)	(51,136)	(83,158)
<b>RECONCILIATION OF FUNDS</b>			
Total funds brought forward	527,164	156,163	683,327
<b>TOTAL FUNDS CARRIED FORWARD</b>	<u>495,142</u>	<u>105,027</u>	<u>600,169</u>

**THE GREEN HOUSE BRISTOL**

**Notes to the Financial Statements - continued  
FOR THE YEAR ENDED 31 MARCH 2023**

**14. TANGIBLE FIXED ASSETS**

	Freehold property £	Improvements to property £	Fixtures and fittings £	Computer equipment £	Totals £
<b>COST</b>					
At 1 April 2022	225,000	82,948	3,005	4,343	315,296
Additions	-	-	742	14,531	15,273
At 31 March 2023	<u>225,000</u>	<u>82,948</u>	<u>3,747</u>	<u>18,874</u>	<u>330,569</u>
<b>DEPRECIATION</b>					
At 1 April 2022	13,500	10,345	2,404	535	26,784
Charge for year	4,500	3,449	750	4,718	13,417
At 31 March 2023	<u>18,000</u>	<u>13,794</u>	<u>3,154</u>	<u>5,253</u>	<u>40,201</u>
<b>NET BOOK VALUE</b>					
At 31 March 2023	<u>207,000</u>	<u>69,154</u>	<u>593</u>	<u>13,621</u>	<u>290,368</u>
At 31 March 2022	<u>211,500</u>	<u>72,603</u>	<u>601</u>	<u>3,808</u>	<u>288,512</u>

**15. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR**

	2023 £	2022 £
Trade debtors	4,776	1,100
Other debtors	2,260	1,143
Prepayments and accrued income	-	278,144
	<u>7,036</u>	<u>280,387</u>

**16. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR**

	2023 £	2022 £
Trade creditors	18,064	36,796
Social security and other taxes	-	10,526
Funds held on behalf of others	-	51,786
Accruals and deferred income	3,720	93,019
	<u>21,784</u>	<u>192,127</u>

**THE GREEN HOUSE BRISTOL**

**Notes to the Financial Statements - continued  
FOR THE YEAR ENDED 31 MARCH 2023**

**17. MOVEMENT IN FUNDS**

	At 1.4.22 £	Net movement in funds £	Transfers between funds £	At 31.3.23 £
<b>Unrestricted funds</b>				
General fund	206,634	135,201	30,166	372,001
Fixed Asset Fund	<u>288,513</u>	<u>(13,463)</u>	<u>15,321</u>	<u>290,371</u>
	495,147	121,738	45,487	662,372
<b>Restricted funds</b>				
Bluestar Project	50,273	(50,273)	-	-
Children and Young People	45,487	-	(45,487)	-
Adult Service	284	(284)	-	-
Quartet Digital Records	<u>8,978</u>	<u>(8,978)</u>	-	-
	<u>105,022</u>	<u>(59,535)</u>	<u>(45,487)</u>	-
<b>TOTAL FUNDS</b>	<u>600,169</u>	<u>62,203</u>	-	<u>662,372</u>

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
<b>Unrestricted funds</b>			
General fund	589,537	(454,336)	135,201
Fixed Asset Fund	-	(13,463)	(13,463)
	589,537	(467,799)	121,738
<b>Restricted funds</b>			
Ministry of Justice Flexible Fund	297,850	(297,850)	-
Bluestar Project	-	(50,273)	(50,273)
Adult Service	-	(284)	(284)
Quartet Digital Records	-	(8,978)	(8,978)
	<u>297,850</u>	<u>(357,385)</u>	<u>(59,535)</u>
<b>TOTAL FUNDS</b>	<u>887,387</u>	<u>(825,184)</u>	<u>62,203</u>

**THE GREEN HOUSE BRISTOL**

**Notes to the Financial Statements - continued  
FOR THE YEAR ENDED 31 MARCH 2023**

**17. MOVEMENT IN FUNDS - continued**

**Comparatives for movement in funds**

	At 1.4.21 £	Net movement in funds £	Transfers between funds £	At 31.3.22 £
<b>Unrestricted funds</b>				
General fund	213,910	(1,372)	(5,904)	206,634
Fixed Asset Fund	382,730	(9,084)	(85,133)	288,513
Survivor Fund	20,000	-	(20,000)	-
Revaluation reserve	<u>(89,476)</u>	<u>-</u>	<u>89,476</u>	<u>-</u>
	527,164	(10,456)	(21,561)	495,147
<b>Restricted funds</b>				
Adult Service NHS	7,125	460	(7,585)	-
Bluestar Project	121,721	(91,448)	20,000	50,273
Children and Young People	1,592	43,895	-	45,487
Adult Service	25,725	(33,026)	7,585	284
Police & Crime Commissioner	-	(1,561)	1,561	-
Quartet Digital Records	<u>-</u>	<u>8,978</u>	<u>-</u>	<u>8,978</u>
	<u>156,163</u>	<u>(72,702)</u>	<u>21,561</u>	<u>105,022</u>
<b>TOTAL FUNDS</b>	<u>683,327</u>	<u>(83,158)</u>	<u>-</u>	<u>600,169</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
<b>Unrestricted funds</b>			
General fund	13,191	(14,563)	(1,372)
Fixed Asset Fund	<u>-</u>	<u>(9,084)</u>	<u>(9,084)</u>
	13,191	(23,647)	(10,456)
<b>Restricted funds</b>			
Ministry of Justice Flexible Fund	253,605	(253,605)	-
Adult Service NHS	128,026	(127,566)	460
Bluestar Project	241,001	(332,449)	(91,448)
Children and Young People	187,194	(143,299)	43,895
Adult Service	3,305	(36,331)	(33,026)
Police & Crime Commissioner	60,055	(61,616)	(1,561)
Quartet Digital Records	<u>10,001</u>	<u>(1,023)</u>	<u>8,978</u>
	<u>883,187</u>	<u>(955,889)</u>	<u>(72,702)</u>
<b>TOTAL FUNDS</b>	<u>896,378</u>	<u>(979,536)</u>	<u>(83,158)</u>

## THE GREEN HOUSE BRISTOL

### Notes to the Financial Statements - continued FOR THE YEAR ENDED 31 MARCH 2023

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#### 17. MOVEMENT IN FUNDS - continued

##### Funds

##### Ministry of Justice flexible Fund

Restricted funding for a counselling service for children and adults who have experienced any form of sexual abuse at any point in their lives.

##### Bluestar Project (Previously the Home Office fund)

Funding restricted to research which explores how access to pre-trial therapy and online support for sexual childhood sexual abuse can be improved

##### Adult Service

Funds restricted to counselling service for adults who have experienced any form of sexual abuse at any point in their lives. This service is supported by Bristol City Council, NHS England, the Ministry of Justice, and other funders.

##### Quartet Digital Records

Restricted funding received from Quartet for computer services.

##### Children & Young People

Funds to provide therapy for children and adolescents who have suffered sexual trauma. The Trustees believe there is no restriction on the use of these funds.

At the year end, £45,487 was transferred from the Children and Young People fund to general funds to correct the misclassification of funds in the prior year.

##### Comparative analysis of net assets between funds, are as follows:

Fund balances as at 31 March 2022	Unrestricted funds £	Restricted funds £	Total funds £
Fixed assets	288,512	-	288,512
Current assets	277,291	226,493	503,784
Current liabilities	<u>(70,661)</u>	<u>(121,466)</u>	<u>(192,127)</u>
<b>Total net assets</b>	<u>495,142</u>	<u>105,027</u>	<u>600,169</u>

**THE GREEN HOUSE BRISTOL**

**Notes to the Financial Statements - continued  
FOR THE YEAR ENDED 31 MARCH 2023**

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**18. RELATED PARTY DISCLOSURES**

There were no related party transactions for the year ended 31 March 2023.

**THE GREEN HOUSE BRISTOL**

England & Wales - Charity number 800806

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# Accounts

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**REGISTERED COMPANY NUMBER: 02414332 (England and Wales)**  
**REGISTERED CHARITY NUMBER: 800806**

**Report of the Trustees and  
Unaudited Financial Statements  
for the Year Ended 31 March 2022  
for  
THE GREEN HOUSE BRISTOL**

Haines Watts  
Chartered Accountants  
6-8 Bath Street  
Bristol  
BS1 6HL

**THE GREEN HOUSE BRISTOL**

**Contents of the Financial Statements  
FOR THE YEAR ENDED 31 MARCH 2022**

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## **THE GREEN HOUSE BRISTOL**

### **Report of the Trustees FOR THE YEAR ENDED 31 MARCH 2022**

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The Trustees present their report with the financial statements of the charity for the year ended 31 March 2022. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

#### **OBJECTIVES AND ACTIVITIES**

##### **Purposes and aims**

The charity's purposes, as set out in the objects contained in the company's memorandum of association, are:

- To promote the health and wellbeing and support the recovery of people who have been affected by sexual violence and abuse.

The aims of the charity are:

- To provide specialist psychotherapy, counselling and other services to people affected directly and indirectly by sexual violence and abuse.
- To advocate locally and nationally for services and support for sexual violence survivors.
- To undertake continuous, high-quality research to inform our service offering.
- To create holistic, community-wide service provision from prevention to crisis intervention by working with other charities who share our purpose.
- To ensure that Green House services are shaped by lived experience by creating a community of sexual violence survivors and amplifying the voices of survivors in research, policy, and public discourses.

In April 2021, the Board of Trustees began a process to formally amend the Charities Articles of Association. This redefined our previous objects from "to relieve the sickness and distress of people who have suffered any kind of sexual abuse" to the objects stated above. Supported by Tozers Law Firm the new Articles of Association were accepted on 7th of July 2022. The Articles of Association and objects now more appropriately reflect the work of the Charity (see Future Plans below).

##### **Ensuring our work delivers our aims**

We review our aims, objectives, and activities each year. This review looks at what we have achieved and the outcomes of our work in the previous 12 months. The review looks at the success of each key activity and the benefits they have brought to those people that we are set up to help. The review also helps to ensure that the Green House Board of Trustees Report and Financial Statements for the year ended 31 March 2021 remain focused on our stated purposes. Trustees receive reports from the Senior Management Team at monthly board meetings, and quarterly KPI reports. This enables them to review the success of our key activities and the benefits they have brought to our service users. We consult with service users, staff, volunteers, and external partners. In shaping our objectives for the year and planning our activities, the Trustees have considered the Charity

Commission's guidance on public benefit, including the guidance 'Public Benefit: Running a Charity (PB2)'.

We witness daily the life-changing impact of therapy and specialist support services for sexual violence. The specialist support of our highly skilled teams gives people the opportunity and the tools to make sense of their traumatic experiences, find helpful ways of coping, and build their resilience. The benefit of our work goes well beyond the clients that we have direct contact with as sexual abuse and rape have ripple effects across families and communities. Our support services are designed to grow connection and community with survivors, their families, and the wider community.

One of our core values is a commitment to quality and excellence in all that we do. All our counselling staff are qualified professionals and highly experienced in working with trauma. This enables us to work with often complex and severe mental health issues and ensures that we can safely and effectively support each client that presents to the service. This quality is reflected in the level of engagement that we manage to achieve with a hard-to-reach client group and the difference we see in clients after receiving therapy.

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## **THE GREEN HOUSE BRISTOL**

**Report of the Trustees  
FOR THE YEAR ENDED 31 MARCH 2022**

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### **OBJECTIVES AND ACTIVITIES**

#### **Significant activities**

The Green House provides free, quality counselling for people affected by sexual abuse and rape to improve their physical, emotional, and mental health and build their resilience. We work with people of all ages and backgrounds, including many from Bristol's most deprived communities.

#### **Public benefit**

The Trustees have had due regard to the Charity Commission guidance on public benefit in deciding what activities the Centre should undertake and confirm that all the Centre's activities are undertaken to further our charitable purposes for the public benefit.

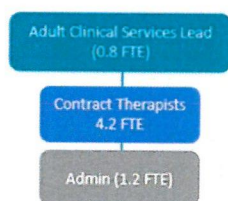
## ACHIEVEMENT AND PERFORMANCE

The last year has brought many challenges, for us as an organisation, and for the people that we support. We are proud to be an organisation that centres the voices of our clients and of the way that our team have adjusted their ways of working in response to the COVID-19 pandemic to continue to deliver life-changing support to those who need it. In the year ending March 2022, we delivered Adults Therapy Service and Children's Therapy Services.

### Our Work - Adults Therapy Service

Our Adults Service works with adults of any gender who have experienced sexual abuse or rape. The Green House Adults Service provides two forms of therapy service - a 12 session model and a 24-session model of psychodynamic therapy. We offer a hybrid of in-person and remote (online and telephone) therapy within our Adult Counselling service, ensuring our services remain as accessible as possible. In 2021-22 our Adults Service was provided by one Clinical Lead (0.8FTE) and seven Contract Therapists (4.2 FTE). The Team was supported by two Administrators (1.2 FTE). The Team aimed to deliver 63 slots of therapy per week.

#### Adults Services Team



Sexual abuse can cause severe trauma and deep physical, emotional and psychological stress. Many of the adults we work with experienced sexual abuse during their childhood, leading to chronic mental health issues, problems developing basic life skills, social isolation, and vulnerability to further harm. We have seen a significant increase in the complexity of our client's needs and presenting issues

In the year ending March 2022 the Adults Service received 125 referrals and provided support to 205 Adults living in the Avon & Somerset area; 163 of these clients accessed our remote therapy service as we continued to provide online support throughout the pandemic to ensure the service was accessible - delivering a total of 2068 sessions. At the end of March 2022 110 clients were on the waiting list for Therapy. At the end of

Therapy clients reported the following outcomes (collected via our End of Therapy Feedback Forms):

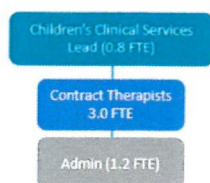
- 76% of clients reported improved overall wellbeing
- 83% of clients became more personally empowered because of therapy
- 72% of clients had better relationships with family and peers
- 88% of clients exhibited a greater sense of self-esteem

We stopped accepting referrals to our Adults Service in January 2022 owing to a re-structure of the organisation. The service is now being provided by our partner through the Sexual Violence Consortium (SARSAS; see Future Plans below).

### Our Work - Children's Therapy Service

The Green House's Children and Young (CYP) People's service provides creative psychotherapy for children and young people aged 2-18 years (up to 24 individual weekly sessions). The Green House in 2021-22 aimed to deliver 53 sessions of therapy per week from our therapy centre located in St Pauls and an outreach centre at Knowle West Health Park (funded by a Children in Need grant). In 2021-22 our Children's Service was provided by one Clinical Lead (0.8FTE) and five PAYE Therapists (4.0 FTE). The Team was supported by two Family Support Workers (1.2 FTE) and two Administrators (1.2 FTE).

#### Children's Services Team



In the period April 2021 to March 2022 the Green House Children's Service received 282 referrals throughout; this represents a 58% increase since 2018/19 (n=101), a 25% increase since 2020/21 (n=180). We provided therapy to 130 children/young people and delivered 1646 therapy sessions. We supported 46 parents/carers through our parents' group and Family Support Work Service. At the end of March 2022, 224 CYP remained on the waitlist with an average wait time to therapy of 1.6 years. New service innovations have been implemented for 2022-23 that are designed to improve waitlist management and address demand (see Future Plans below).

## THE GREEN HOUSE BRISTOL

### Report of the Trustees FOR THE YEAR ENDED 31 MARCH 2022

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The CYP service currently uses a range of clinical tools to assess client outcomes (CORE, CRIES-8, PAT, Trauma-symptom Checklist). In September 2020, the Children and Young Person's Service started using a new case management system to record our service outputs and outcomes. The data below is taken from the period April to March 2022.

84% of clients reported improved overall wellbeing, 81% of clients became more personally empowered because of therapy, 84% of clients had better relationships with family and peers, 88% of clients exhibited a greater sense of self-esteem

#### Projects & Activism

Throughout 2021-22 the Green House led a national research study, the Bluestar Project, funded by the Home Office that explored the barriers facing children, young people and families who have experienced sexual abuse. This research focussed on pre-trial therapy and online support for children and families. Our dissemination event, Beyond Therapy, reflected the research findings by recognising the importance of re-imagining our societies existing response to childhood sexual abuse. The event was attended by 250+ survivors, practitioners, and researchers in Bristol on the 19th May and received a high level of positive feedback. We plan to run the event over the course of the next three years and will continue to raise awareness of issues facing the community of CSA survivors via our podcast: Beyond Therapy. Our research findings can be found on the Bluestar Project website <https://www.bluestarproject.co.uk/>

Our main policy output "Keeping Secrets" highlighted the need to increase capacity in the CSA therapy sector given the increased demand for services in the past two years - and to expand our service offering to enable a great range of choice for children/young people and their families. We use the research findings to shape the future of service delivery at the Green House by incorporating evidence-based interventions that can help us to manage our growing wait times and support families at an earlier point. Through the Bluestar Project we have built a network of local and national providers who are guiding us through the redevelopment of our service. One of the main recommendations from our pre-trial research was the need for a national directory of specialist therapy providers for CSA because often our services can be hard for families to find. We also recommended reliable local prevalence estimates for CSA that could help us and our commissioners to manage demand and capacity. This national piece of work has now been funded by the CSA Centre of Expertise and we are continuing our partnership with them to help shape this work as we grow our own in-house research team. <https://www.csacentre.org.uk/> We continue to participate in the CSA Centre's Pilot Pathway for CSA services, which is aimed at improving the multi-agency response to CSA by creating clear referral pathways and awareness across agencies working with families.

In the initial stages of the pandemic (2020), we closed the service for two months. Our existing therapy service is based on creative-arts methods which do not easily translate into online spaces. However, we were able to re-open again quickly and provided support to a high number of children/young people throughout the pandemic. The second strand of our Bluestar research explored how effective online support is for CSA. We conducted a RAPID review of literature, interviews with professionals and a survey with young people. Findings highlight that while online therapy services are not suitable for all, young people find anonymous online spaces a helpful steppingstone into face-to-face therapy services. Our research "Gold Standards and Silver Linings" about delivery of online support throughout the pandemic can be found on the Bluestar Project website under "Our Research". We use these findings and the best practice toolkit to shape future delivery of online support to young people 16+ as part of our new early intervention model. <https://www.bluestarproject.co.uk/our-research/>

## THE GREEN HOUSE BRISTOL

### Report of the Trustees FOR THE YEAR ENDED 31 MARCH 2022

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#### ACHIEVEMENT AND PERFORMANCE

##### Fundraising activities

Donors to the Green House can be assured that we comply with the regulatory standards for fundraising. We are registered with the Fundraising Regulator and are committed to the Fundraising Promise and adherence to the Code of Fundraising Practice. Our Interim Head of Fundraising is a member of the Institute of Fundraising. Our fundraising effort mainly involves encouraging donations and gifts by individuals and corporate charity of the year nominations. During the year, we did not use third-party suppliers for the purposes of raising funds. Our website outlines our complaints policy for the public and clearly explains how an individual can complain. We received zero complaints relating to fundraising in the financial year (2020: Nil). We acknowledge all complaints within five days and respond in full within 20 days. Complaints are dealt with in-line with our Ethical Fundraising Policy. The most serious complaints are escalated to CEO or Chair of the Board of Trustees. Our Fundraising and Vulnerable People policy is available on request. In addition to our policy, we have an operating procedure to protect vulnerable people.

#### FINANCIAL REVIEW

##### Financial position

Income in the year totalled £896,378 (2021: £801,794) of which £543,782 (2021: 782,355) came from grant funding from several different bodies (see notes 3-4 to the financial statements).

These funds were used to provide a range of services - including therapy services, family support work services, group services - to promote the health and wellbeing and support the recovery of people who have been affected by sexual violence and abuse - and to deliver the Bluestar research project. Expenditure in the year totalled £979,536 (2021: £553,452) of which £975,496 (2021: £549,958) related to charitable activities.

Of this amount spent on charitable activities, the most sizeable is on staff costs which totalled £371,085 (2021: £308,879) with Consultancy (Adults Therapy Service) of £148,530 (2021: £134,285).

Total funds as of 31 March 2022 were £600,169 (2021: £683,327) of which £206,634 (2021: £213,910) was unrestricted general reserves and £105,022 (2021: £156,163) was restricted funds and unavailable for the general purposes of the charity. The building is recognised as an asset of the charity, outside of unrestricted reserves, with a designated value of £288,513.

##### Reserves policy

The level of income retained in reserves is based on a realistic assessment of contractual obligations to staff (i.e., maternity, sickness and redundancy pay), running cost contingencies, winding up and dilapidation costs, risk management and any unanticipated reductions in income. Due to the nature of the Green House's work, particularly with our vulnerable clients, it is vital that counselling and support are completed for each client in a sensitive and timely manner. Therefore, the running costs contingency is significant and represents an estimate of six months of skeleton operating costs prioritising the continuation and safe ending of the counselling and support work being actively provided by the organisation. Any clients on our waiting list will be contacted and signposted to other services.

The Trustees have established a policy whereby the unrestricted reserves not invested in tangible fixed assets held by the charity should be kept more than three months of expenditure, which equates to approximately £244,884 for the financial year of 2021/22. On 31st March 2022 there were unrestricted general reserves of £206,634 which almost meets our reserves policy. The trustees are committed to ensuring the adequacy of unrestricted reserves on an on-going basis and are confident that the Charity will be able to continue to operate and fulfil its obligations

## **THE GREEN HOUSE BRISTOL**

### **Report of the Trustees FOR THE YEAR ENDED 31 MARCH 2022**

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#### **FINANCIAL REVIEW**

##### **Going concern**

After reviewing the charity's forecasts and projections and its reserves, the Trustees have a reasonable expectation that the charity has adequate resources to continue in operation for the next year. The charity therefore continues to adopt the going concern basis in preparing its financial statements. The Trustees have considered specifically the ongoing effect that the global coronavirus pandemic has had on the charity's ability to continue as an ongoing concern.

The main risk to the organisation's ability to continue as a going concern is the loss of significant funding. To mitigate this risk, the organisation has implemented a fundraising plan which increases its work with a wide range of funding bodies and diversifies the portfolio of funders. We continue to develop the internal structure of the organisation to ensure that it is lean and adaptable. The Green House experienced significant growth in income in the financial year which allows for an increase in service delivery (Financial Year 2022/23). Demand for the service is at an all-time high and the current waiting lists reflect this. The organisation is budgeting to remain at the current level of service delivery to address this and therefore, requires the income to deliver this. Going in to the 2022/23 financial year, the Green House has secured 100% of budgeted income for the year. March 2023 represents the end of our two largest Contracts (NHS BNSSG) and Grants (MoJ). The Green House will be re-applying to these funds throughout 2022/23 and currently has 42% of budgeted income secured for the 2023/24 financial year.

#### **STRUCTURE, GOVERNANCE AND MANAGEMENT**

##### **Governing document**

The Green House is a charitable company limited by guarantee. The Charity was established in 1980 and became incorporated as a company limited by guarantee in 1989. The company was established under a Memorandum of Association which established the objects and powers of the charitable company and is governed under its Articles of Association, which have been reviewed in 2021 by the Board.

##### **Organisational structure**

The Board of Trustees, which cannot have less than five or more than twelve members, administers the charity. The Board of Trustees normally meets every month. In addition, the Board operates one subcommittee being the Finance, Risk and HR Sub Committee which meets regularly. A Chief Executive Officer (CEO) is appointed by the Trustees to manage the day to-day operations of the charity. To facilitate effective operations, the CEO has delegated authority, within terms of delegation approved by the Trustees, for operational matters including finance, employment, and service delivery related activities.

##### **Induction and training of new trustees**

All new Trustees receive an induction into the work of the charity as well as an introduction into the role of a trustee and its responsibilities. The induction process for new Trustees also includes training and development days. Trustees are encouraged to attend appropriate external training events where these will facilitate the undertaking of their role.

##### **Key management remuneration**

The pay of the senior staff is reviewed annually, along with that of all employees, and in 2021-22 was increased in accordance with inflation and annual earnings. Pay benchmarking is carried out as part of the recruitment of new posts through internet searching for similar posts and discussion with partner agencies delivering sexual violence services across Avon & Somerset.

## THE GREEN HOUSE BRISTOL

### Report of the Trustees FOR THE YEAR ENDED 31 MARCH 2022

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## STRUCTURE, GOVERNANCE AND MANAGEMENT

### Related parties

None of the Trustees receive remuneration or other benefit for their work with the charity. Any connection between a trustee or senior manager and a potential employee, supplier or service provider must be disclosed to the full Board of Trustees in the same way as any other contractual relationship with a related party.

In June 2021 our then CEO became ill and soon after resigned. The Board of Trustees had to find urgently an immediate Interim CEO. We were fortunate that one of our trustees was more than fully qualified to take on the role and able to do so on a part time basis. Mindful of our duties to act in the best interests of the charity, to act in good faith and to avoid any possible conflict of interest, as soon as we were aware of the need to find an Interim CEO, we excluded that Trustee from all board discussions and decisions on the issue and the trustee resigned. Only subsequently and after receiving legal advice to ensure we were acting properly and responsibly as trustees was the decision taken to appoint the former trustee as acting Interim CEO. Since then, we have appointed a new full time CEO after an open and competitive selection procedure. During 2021 three of our Trustees, all of whom were clinicians, resigned as trustees. We have since recruited new Clinical Trustee's to support the Charity. The CEO is considered key management personnel.

As part of the recruitment process all Trustees complete a Conflict-of-Interest Statement. At each Board meeting, all Trustees must declare any changes to their conflicts of interest. The Green House is part of a consortium of sexual violence support services and works in close partnership with Womankind, SARSAS, The Southmead Project, Kinergy and Barnardo's BASE to deliver high quality services to survivors.

### Risk management

The Trustees hold a Risk Register documenting the major risks facing the charity along with mitigating actions. This is reviewed on a monthly basis as part of the rolling timetable of the Board of Trustees. The following are considered by the Board of Trustees to be the top three risks to the organisation where there is a medium-to-high probability of them occurring and, if this were to happen, there would be a significant impact on the organisation: -

- Safeguarding measures for service users and staff/volunteers are not in place or not adhered to: The Green House has a detailed safeguarding policy and associated procedures in place including the appointment of safeguarding leads. Monitoring is in place to ensure that safeguarding training is up to date. Regular external clinical supervision is in place for all service delivery staff and volunteers. Regular clinical risk assessments are undertaken throughout a client's time with the Green House. Safeguarding is a standard agenda item at all relevant meetings and there is a process in place for regular review of complaints, safeguarding incidents, accidents and near misses.
- The Green House is not in a sustainable financial position due to lack of grant funding, insufficient reserves, inadequate cashflow or low levels of fundraising: The Green House has a robust financial planning, budgeting, and reporting mechanism in place. This includes detailed budgeting, review and monitoring of the reserves policy and level of reserves, cashflow forecasting and monitoring, and assessment of actual performance against the fundraising plan. The Finance Sub Committee considers and monitors the financial risk of the organisation and reports accordingly to the Board of Trustees.
- Staffing levels are not appropriately maintained due to a combination of loss of key staff/, high staff turnover and inability to recruit in a timely and effective manner: The Green House has a comprehensive HR policy framework and development plans in place. All key management positions are currently filled. Key personnel have an extended notice period which would allow sufficient time for recruitment. We have a bank of vetted Associate Staff who can now deliver services on a sessional basis and are available to cover sustained periods of leave.

## **THE GREEN HOUSE BRISTOL**

### **Report of the Trustees FOR THE YEAR ENDED 31 MARCH 2022**

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## **STRUCTURE, GOVERNANCE AND MANAGEMENT**

### **Safeguarding statement**

The Green House is committed to safeguarding and promoting the welfare of children, young people and adults with care and support needs who use its services. The welfare of all children is paramount, and safeguarding is everyone's business. The Green House's safeguarding policy is in line with the Children Act 1989 and 2004. Section 17 and 47 of the 1989 Act imposed a positive duty to safeguard and promote the welfare of children. Safeguarding is a specific activity that is undertaken to protect specific children and adults with care and support needs who are suffering, or are at risk of suffering, harm. All children have the right to protection regardless of gender, ethnicity, disability, sexuality, or beliefs. All agencies have a statutory responsibility to safeguard children. Our 'Adults at Risk Safeguarding Policy' and 'Child Safeguarding Policy' document sets out the Green House's approach to protecting children and vulnerable adults from abuse. Policies are supported by detailed procedures which explain how this policy is to be carried out by Team Members. Everyone that the Green House works with will be informed of our policy statements as part of an explanation of the limits of confidentiality. A copy of this policy and procedure is made available as appropriate and is also available on our website.

### **Plans for Future Periods**

One of the challenges our service faced throughout 2021-22 was an increase in demand for our Children's Service and extended waiting times for service. In response to this, on the 12th of January 2022 the Board of Trustees voted to re-structure the organisation to become the only specialist provider of therapies and specialist family support services for childhood sexual abuse across Avon & Somerset. From this date the Charity no longer accepted referrals to our Adults Therapy Service and have transferred the Contract to our Partner SARSAS so that quality and consistency of service was not impacted for adult survivors.

### **Restructure narrative**

The Green House started over 30 years ago when there were no services available to adult survivors. A Children's Service was developed in 2015 and run independently of the adult service. In 2021-22 there were six providers of adult services in the local area but only the Green House offered provision for under 18s. The Green House Children's Service over the past two years has received the highest number of referrals which increased waiting times for families significantly. In 2021-22 we received 240 referrals whilst then were only funded to support 53 children a year.

After disclosed consultation with our Commissioners and the CEOs of local providers the decision was taken to concentrate on children, young people, and their families. The Green House wrote a comprehensive case for change outlining the benefits of specialising in Children's Service provision. This decision had the unanimous support and approval of all funding bodies and local providers who benefit from these changes. The Green House is now able to offer (from April 22 onwards) a much more comprehensive service to CYP and their families, and to clear our Children's Services waiting list that was threatening to breach 5 years.

We shared the business case with all our staff (all appropriate consultations being carried out) and stakeholders. Our 153 adult clients were informed of our plans, and we completed the transition to SARSAS safely and without compromising delivery or care under the supervision of our Clinical Lead.

In particular, we worked closely with our local commissioners (NHS, MoJ, OPCC) on the transition plan who were fully supportive of the change. Moving our adults service to our partner service SARSAS (through the Sexual Violence Consortium) means a greater consistency of care for adult survivors by creating a simpler referral pathway across Avon & Somerset. The transition of Adults Services was conducted throughout April - June (2022), in constant communication and a high level of oversight from our commissioners. As part of the arrangement, we ensured that the original referral date for clients on our adult's waiting list was honoured so that the transition did not impact on their wait time to therapy. Since then, then commissioners have increased funding to SARSAS creating a greater number of therapy spaces for adult survivors of sexual abuse across BNSSG local areas.

## THE GREEN HOUSE BRISTOL

### Report of the Trustees FOR THE YEAR ENDED 31 MARCH 2022

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#### STRUCTURE, GOVERNANCE AND MANAGEMENT

This move enables us to focus on the care of children, young people, and families across Avon & Somerset. The Green House is the only specialist provider of therapeutic support to children in Bristol. Recent prevalence figures suggest that 15% of girls and 5% of boys will experience sexual abuse before the age of 16. In Bristol alone this is a population of 13,000 young people and we are the only organisation that can provide specialist care.

#### Children's Service Re-Development 2022-23

The restructure has enabled us to diversify our service offering for 2022-23, we are now able to provide a greater range of interventions (consultation, shorter-term therapy offers, alongside a 24-session therapy offer, groups for young people and adults and online services) which insures that the right support is available at the right time for children and families in our local area. For families on our waiting list, post Initial Meeting from the 1st of September (2022) we are now able to offer:

##### Wait list services

1. Self-guided resources (Taste for Recovery 3-week programme)
2. Family Connection Days (drop-in days; quarterly)
3. Professional Consultation (up to three sessions per child/young person; working indirectly with services already supporting families e.g., schools, CAMHS)
4. Parent Groups (up to 6-week group programme)

##### Therapy services

1. Nature-based therapy group (12-week programme)
2. Specialist trauma-focussed therapy (12 to 24 weeks)
  - a. Creative arts therapies
  - b. Trauma-informed CBT and EMDR
  - c. Online/remote therapy

#### Step down services

Our Authentic Voice groups are focussed on the co-production of services, social and strategic change across the CSA sector.

1. Young People's Voice Groups (monthly)
2. Parent Voice Groups (monthly)

Building on the Bluestar research we are looking to set up Research and Training Consultancy for Specialist CSA Services in need of support with Training around pre-trial Therapy Services.

#### REFERENCE AND ADMINISTRATIVE DETAILS

**Registered Company number**  
02414332 (England and Wales)

**Registered Charity number**  
800806

**Registered office**  
St Annes Lodge  
45 St Thomas Street  
St Pauls  
Bristol  
BS2 9LJ

## THE GREEN HOUSE BRISTOL

### Report of the Trustees FOR THE YEAR ENDED 31 MARCH 2022

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#### Trustees

Ms Y H Metcalfe (appointed 30.6.22)  
S M Livings  
Ms K Das Barrister (appointed 12.4.21)  
N R Marston (appointed 30.6.22)  
Ms K A Michael-Cox (appointed 30.6.22)  
Professor J Reibstein (appointed 30.6.22)  
Dr A Rogan Company Chairman (appointed 12.4.21) (resigned 11.11.22)  
Ms H Cawood Psychotherapist (appointed 12.4.21) (resigned 15.12.21)  
Ms L Fernando Corporate Finance Executive (appointed 12.4.21) (resigned 15.12.21)  
Dr G Halliwell Research fellow (appointed 12.4.21) (resigned 15.12.21)  
Dr P H Walker Clinical psychologist (appointed 12.4.21) (resigned 15.12.21)

#### Senior Leadership Team

**CEO:** Karen Michael-Cox (appointed 17.6.2021) (resigned 31.03.2022)  
**CEO:** Gemma Halliwell (appointed 1.4.2022)  
**Clinical Lead:** Josephine Lay  
**Service Manager:** Natalie King  
**Operations & Comm's Manager:** Meg Gibson  
**Research Manager:** Levana Magnus

#### Independent Examiner

Haines Watts  
Chartered Accountants  
6-8 Bath Street  
Bristol  
BS1 6HL

#### TRUSTEES' RESPONSIBILITY STATEMENT

The Trustees (who are also directors for the purposes of Company law) are responsible for preparing a Trustees' annual report and financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice). Company law requires the Trustees to prepare financial statements for each year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources, including the income and expenditure for that period. In preparing the financial statements, the Trustees are required to:

- Select suitable accounting policies and then apply them consistently
- Observe the methods and principles in the Charities SORP
- Make judgements and estimates that are reasonable and prudent
- State whether applicable UK accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business

The Trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charity and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for the prevention and detection of fraud and other irregularities. The Trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

**THE GREEN HOUSE BRISTOL**

**Report of the Trustees  
FOR THE YEAR ENDED 31 MARCH 2022**

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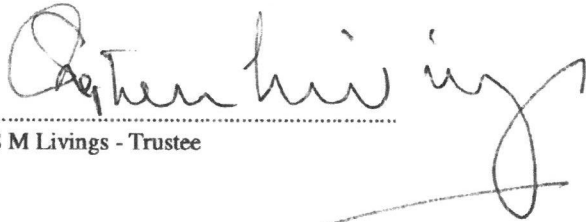
**Statement of Disclosure**

The Trustees confirm that, so far as they are aware at the time of approving the Trustees' annual report:

- There is no relevant information, being information needed by the auditor in connection with preparing their report, of which the auditor is unaware.
- They have taken all the steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information.

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by order of the board of trustees on 20/12/22 and signed on its behalf by:

  
.....

S M Livings - Trustee

**Independent Examiner's Report to the Trustees of  
The Green House Bristol**

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**Independent examiner's report to the trustees of The Green House Bristol ('the Company')**

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2022.

**Responsibilities and basis of report**

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under Section 145(5) (b) of the 2011 Act.

**Independent examiner's statement**

Since your charity's gross income exceeded £250,000 your examiner must be a member of a listed body. I can confirm that I am qualified to undertake the examination because I am a registered member of ICAEW which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by Section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of Section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Andrew Jordan FCA  
ICAEW  
Haines Watts  
Chartered Accountants  
6-8 Bath Street  
Bristol  
BS1 6HL

Date: 28-12-2022

THE GREEN HOUSE BRISTOL

Statement of Financial Activities  
FOR THE YEAR ENDED 31 MARCH 2022

	Notes	Unrestricted funds £	Restricted funds £	2022 Total funds £	2021 Total funds £
<b>INCOME AND ENDOWMENTS FROM</b>					
Donations and legacies	2	9,671	49,051	58,722	19,439
<b>Charitable activities</b>					
Counselling		3,520	593,136	596,656	615,487
Research		-	241,000	241,000	166,868
<b>Total</b>		<u>13,191</u>	<u>883,187</u>	<u>896,378</u>	<u>801,794</u>
<b>EXPENDITURE ON</b>					
Raising funds	4	940	-	940	744
<b>Charitable activities</b>					
Counselling	5	19,607	623,440	643,047	541,511
Research		-	332,449	332,449	8,447
Other		3,100	-	3,100	2,750
<b>Total</b>		<u>23,647</u>	<u>955,889</u>	<u>979,536</u>	<u>553,452</u>
<b>NET INCOME/(EXPENDITURE)</b>					
Transfers between funds	17	(10,456)	(72,702)	(83,158)	248,342
		<u>(21,561)</u>	<u>21,561</u>	<u>-</u>	<u>-</u>
<b>Net movement in funds</b>		<b>(32,017)</b>	<b>(51,141)</b>	<b>(83,158)</b>	<b>248,342</b>
<b>RECONCILIATION OF FUNDS</b>					
Total funds brought forward		527,164	156,163	683,327	434,985
<b>TOTAL FUNDS CARRIED FORWARD</b>		<u><b>495,147</b></u>	<u><b>105,022</b></u>	<u><b>600,169</b></u>	<u><b>683,327</b></u>

The notes form part of these financial statements

**THE GREEN HOUSE BRISTOL**

**Balance Sheet  
31 MARCH 2022**

	Notes	Unrestricted funds £	Restricted funds £	2022 Total funds £	2021 Total funds £
<b>FIXED ASSETS</b>					
Tangible assets	14	<b>288,512</b>	-	<b>288,512</b>	293,253
<b>CURRENT ASSETS</b>					
Debtors	15	<b>114,378</b>	<b>166,009</b>	<b>280,387</b>	-
Cash at bank and in hand		<b>162,918</b>	<b>60,479</b>	<b>223,397</b>	<b>422,642</b>
		<b>277,296</b>	<b>226,488</b>	<b>503,784</b>	422,642
<b>CREDITORS</b>					
Amounts falling due within one year	16	<b>(70,661)</b>	<b>(121,466)</b>	<b>(192,127)</b>	(32,568)
<b>NET CURRENT ASSETS</b>					
		<b>206,635</b>	<b>105,022</b>	<b>311,657</b>	<b>390,074</b>
<b>TOTAL ASSETS LESS CURRENT LIABILITIES</b>					
		<b>495,147</b>	<b>105,022</b>	<b>600,169</b>	683,327
<b>NET ASSETS</b>					
		<b>495,147</b>	<b>105,022</b>	<b>600,169</b>	<b>683,327</b>
<b>FUNDS</b>					
Unrestricted funds	17			<b>495,147</b>	527,164
Restricted funds				<b>105,022</b>	<b>156,163</b>
<b>TOTAL FUNDS</b>					
				<b>600,169</b>	<b>683,327</b>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2022.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2022 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

The notes form part of these financial statements

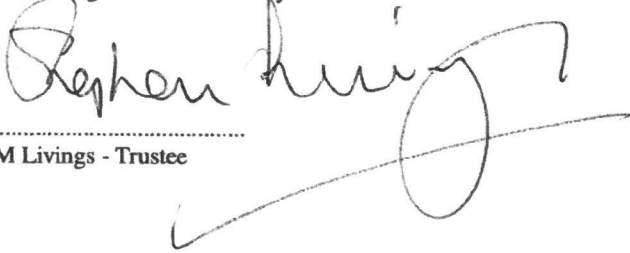
**THE GREEN HOUSE BRISTOL**

**Balance Sheet - continued**  
**31 MARCH 2022**

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These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 20/12/22 and were signed on its behalf by:

A handwritten signature in black ink, appearing to read 'Stephen King', written over a dotted line. The signature is cursive and includes a large loop at the end.

.....  
S M Livings - Trustee

The notes form part of these financial statements

**THE GREEN HOUSE BRISTOL**

**Cash Flow Statement  
FOR THE YEAR ENDED 31 MARCH 2022**

---

	Notes	2022 £	2021 £
<b>Cash flows from operating activities</b>			
Cash generated from operations	1	<u>(194,902)</u>	<u>264,098</u>
Net cash (used in)/provided by operating activities		<u>(194,902)</u>	<u>264,098</u>
<b>Cash flows from investing activities</b>			
Purchase of tangible fixed assets		<u>(4,343)</u>	<u>-</u>
Net cash (used in)/provided by investing activities		<u>(4,343)</u>	<u>-</u>
<b>Change in cash and cash equivalents in the reporting period</b>			
Cash and cash equivalents at the beginning of the reporting period		<u>422,642</u>	<u>158,544</u>
Cash and cash equivalents at the end of the reporting period		<u>223,397</u>	<u>422,642</u>

The notes form part of these financial statements

**THE GREEN HOUSE BRISTOL**

**Notes to the Cash Flow Statement  
FOR THE YEAR ENDED 31 MARCH 2022**

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**1. RECONCILIATION OF NET (EXPENDITURE)/INCOME TO NET CASH FLOW FROM OPERATING ACTIVITIES**

	<b>2022</b>	2021
	£	£
<b>Net (expenditure)/income for the reporting period (as per the Statement of Financial Activities)</b>	<b>(83,158)</b>	248,342
<b>Adjustments for:</b>		
Depreciation charges	<b>9,084</b>	8,549
(Increase)/decrease in debtors	<b>(280,387)</b>	2,903
Increase in creditors	<b><u>159,559</u></b>	<u>4,304</u>
<b>Net cash (used in)/provided by operations</b>	<b><u>(194,902)</u></b>	<u>264,098</u>

**2. ANALYSIS OF CHANGES IN NET FUNDS**

	At 1.4.21	Cash flow	At 31.3.22
	£	£	£
<b>Net cash</b>			
Cash at bank and in hand	<b><u>422,642</u></b>	<b><u>(199,245)</u></b>	<b><u>223,397</u></b>
	<b><u>422,642</u></b>	<b><u>(199,245)</u></b>	<b><u>223,397</u></b>
<b>Total</b>	<b><u>422,642</u></b>	<b><u>(199,245)</u></b>	<b><u>223,397</u></b>

The notes form part of these financial statements

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## 1. ACCOUNTING POLICIES

### **Basis of preparing the financial statements**

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

The financial statements are prepared in sterling which is the functional currency of the charity and are rounded to the nearest £.

### **Income**

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Income from donations is included when these are receivable, except as follows:

- When the donors specify that the donations given to the charity must be used in future accounting periods
- When donors impose conditions which have to be fulfilled before the charity becomes entitled to use such income, the income is deferred until the pre-conditions have been met.

Income from grants, where there are performance or service deliverables required by the terms of the grant, are accounted for as the charity earns the right to payment through its performance.

Income tax recoverable on gift aid donations is recognised on an accrual basis at the same time as the original donation.

Contractual income is recognised on the accruals basis and is accounted for in the period the service takes place.

### **Expenditure**

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Grants offered subject to conditions which have not been met at the year end date are noted as a commitment but not accrued as expenditure.

### **Tangible fixed assets**

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Freehold property	- 2% on cost
Improvements to property	- 2% on cost
Fixtures and fittings	- 20% on cost
Computer equipment	- 25% on cost

## THE GREEN HOUSE BRISTOL

### Notes to the Financial Statements - continued FOR THE YEAR ENDED 31 MARCH 2022

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#### 1. ACCOUNTING POLICIES - continued

##### Taxation

The charity is exempt from corporation tax on its charitable activities.

##### Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Designated funds form part of the unrestricted funds and have been identified by the trustees as being for a particular purpose.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

##### Basic financial assets

Basic financial assets, which include trade and other debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost. Financial assets are derecognised only when the contractual rights to the cash flows from the asset expire or are settled, or when the charity transfers the financial asset and substantially all the risks and rewards of ownership to another entity, or if some significant risks and rewards of ownership are retained but control of the asset has transferred to another party that is able to sell the asset in its entirety to an unrelated third party.

##### Basic financial liabilities

Basic financial liabilities, including trade and other creditors, are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Debt instruments are subsequently carried at amortised cost, using the effective interest rate method. Financial liabilities are derecognised when, and only when, the charity's contractual obligations are discharged, cancelled, or they expire.

#### 2. DONATIONS AND LEGACIES

	2022	2021
	£	£
Donations	57,712	19,087
Gift aid	<u>1,010</u>	<u>352</u>
	<u>58,722</u>	<u>19,439</u>

## THE GREEN HOUSE BRISTOL

### Notes to the Financial Statements - continued FOR THE YEAR ENDED 31 MARCH 2022

#### 3. INCOME FROM CHARITABLE ACTIVITIES

		2022	2021
	Activity	£	£
Service level agreements	Counselling	290,354	-
Session sales	Counselling	3,520	-
Grants	Counselling	302,782	615,487
Grants	Research	241,000	166,868
		<u>837,656</u>	<u>782,355</u>

Grants received, included in the above, are as follows:

	2022	2021
	£	£
Bristol City Council Impact Fund	31,877	248,538
Bristol Clinical Commissioning Group	-	63,543
Children in need	12,500	10,000
Home office innovation fund	241,000	166,868
Ministry of Justice FRSF	189,069	-
MOJ & PCC Covid 19 Support Funding	-	89,926
NHS AQP	-	149,267
Police and Crime Commissioner	-	48,213
Safer Bristol	4,800	6,000
Ministry of Justice Uplift	57,543	-
Ministry of Justice Somerset	6,993	-
	<u>543,782</u>	<u>782,355</u>

#### 4. RAISING FUNDS

##### Raising donations and legacies

	2022	2021
	£	£
Sundries	<u>940</u>	<u>744</u>

**THE GREEN HOUSE BRISTOL**

**Notes to the Financial Statements - continued  
FOR THE YEAR ENDED 31 MARCH 2022**

**5. CHARITABLE ACTIVITIES COSTS**

	Direct Costs (see note 6) £	Grant funding of activities (see note 7) £	Support costs (see note 8) £	Totals £
Counselling	642,575	-	472	643,047
Research	<u>295,449</u>	<u>37,000</u>	<u>-</u>	<u>332,449</u>
	<u>938,024</u>	<u>37,000</u>	<u>472</u>	<u>975,496</u>

**6. DIRECT COSTS OF CHARITABLE ACTIVITIES**

	2022 £	2021 £
Staff costs	371,085	308,879
Rates and water	1,980	1,649
Insurance	1,448	4,935
Light and heat	3,480	3,585
Telephone	6,069	4,138
Postage and stationery	907	-
Sundries	12,647	16,495
Consultancy	148,530	134,285
Professional fees	67,519	1,976
Legal fees	7,246	2,530
Premises costs	7,328	12,744
IT services costs	22,541	45,439
Venue hire	12,412	4,483
Bluestar consultancy	265,748	-
Depreciation	<u>9,084</u>	<u>8,549</u>
	<u>938,024</u>	<u>549,687</u>

**7. GRANTS PAYABLE**

	2022 £	2021 £
Research	<u>37,000</u>	<u>-</u>

During the year the charity made grant payments totalling £37,000 (2021: £Nil) to various charities as part of the Bluestar funding to help with their research.

8. SUPPORT COSTS

	Finance £	Governance costs £	Totals £
Other resources expended	-	3,100	3,100
Counselling	<u>472</u>	<u>-</u>	<u>472</u>
	<u>472</u>	<u>3,100</u>	<u>3,572</u>

9. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	2022 £	2021 £
Depreciation - owned assets	<u>9,084</u>	<u>8,550</u>

10. INDEPENDENT EXAMINER'S REMUNERATION

	2022 £	2021 £
Fees payable to the independent examiner for the examination of the charity's financial statements	1,100	750
Independent examiner's remuneration for other work	<u>2,000</u>	<u>2,000</u>

11. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2022 nor for the year ended 31 March 2021.

**Trustees' expenses**

There were no trustees' expenses paid for the year ended 31 March 2022 nor for the year ended 31 March 2021.

12. STAFF COSTS

	2022 £	2021 £
Wages and salaries	361,353	284,073
Social security costs	2,923	18,858
Other pension costs	<u>6,809</u>	<u>5,948</u>
	<u>371,085</u>	<u>308,879</u>

The average monthly number of employees during the year was as follows:

	2022	2021
Employees	<u>10</u>	<u>8</u>

No employee emoluments of more than £60,000 (2021: None)

**THE GREEN HOUSE BRISTOL****Notes to the Financial Statements - continued  
FOR THE YEAR ENDED 31 MARCH 2022****13. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES**

	Unrestricted funds £	Restricted funds £	Total funds £
<b>INCOME AND ENDOWMENTS FROM</b>			
Donations and legacies	18,439	1,000	19,439
<b>Charitable activities</b>			
Counselling	-	615,487	615,487
Research	-	<u>166,868</u>	<u>166,868</u>
<b>Total</b>	<u>18,439</u>	<u>783,355</u>	<u>801,794</u>
<b>EXPENDITURE ON</b>			
Raising funds	744	-	744
<b>Charitable activities</b>			
Counselling	58,166	483,345	541,511
Research	-	8,447	8,447
Other	<u>2,750</u>	<u>-</u>	<u>2,750</u>
<b>Total</b>	<u>61,660</u>	<u>491,792</u>	<u>553,452</u>
<b>NET INCOME/(EXPENDITURE)</b>			
Transfers between funds	(43,221)	291,563	248,342
	<u>135,400</u>	<u>(135,400)</u>	<u>-</u>
<b>Net movement in funds</b>	92,179	156,163	248,342
<b>RECONCILIATION OF FUNDS</b>			
Total funds brought forward	434,985	-	434,985
	<u>                    </u>	<u>                    </u>	<u>                    </u>
<b>TOTAL FUNDS CARRIED FORWARD</b>	<u>527,164</u>	<u>156,163</u>	<u>683,327</u>

**THE GREEN HOUSE BRISTOL**

**Notes to the Financial Statements - continued  
FOR THE YEAR ENDED 31 MARCH 2022**

**14. TANGIBLE FIXED ASSETS**

	Freehold property £	Improvements to property £	Fixtures and fittings £	Computer equipment £	Totals £
<b>COST</b>					
At 1 April 2021	<b>225,000</b>	<b>82,948</b>	<b>3,005</b>	-	<b>310,953</b>
Additions	<u>-</u>	<u>-</u>	<u>-</u>	<b>4,343</b>	<b>4,343</b>
At 31 March 2022	<u><b>225,000</b></u>	<u><b>82,948</b></u>	<u><b>3,005</b></u>	<u><b>4,343</b></u>	<u><b>315,296</b></u>
<b>DEPRECIATION</b>					
At 1 April 2021	<b>9,000</b>	<b>6,897</b>	<b>1,803</b>	-	<b>17,700</b>
Charge for year	<u><b>4,500</b></u>	<u><b>3,448</b></u>	<u><b>601</b></u>	<b>535</b>	<b>9,084</b>
At 31 March 2022	<u><b>13,500</b></u>	<u><b>10,345</b></u>	<u><b>2,404</b></u>	<u><b>535</b></u>	<u><b>26,784</b></u>
<b>NET BOOK VALUE</b>					
At 31 March 2022	<u><b>211,500</b></u>	<u><b>72,603</b></u>	<u><b>601</b></u>	<u><b>3,808</b></u>	<u><b>288,512</b></u>
At 31 March 2021	<u><b>216,000</b></u>	<u><b>76,051</b></u>	<u><b>1,202</b></u>	<u>-</u>	<u><b>293,253</b></u>

**15. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR**

	2022 £	2021 £
Trade debtors	<b>1,100</b>	-
Other debtors	<b>1,143</b>	-
Prepayments and accrued income	<u><b>278,144</b></u>	<u>-</u>
	<u><b>280,387</b></u>	<u>-</u>

**16. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR**

	2022 £	2021 £
Trade creditors	<b>36,796</b>	20,306
Social security and other taxes	<b>10,526</b>	10,920
Other creditors	-	151
Funds held on behalf of others	<b>51,786</b>	-
Accruals and deferred income	<u><b>93,019</b></u>	<u>1,191</u>
	<u><b>192,127</b></u>	<u><b>32,568</b></u>

THE GREEN HOUSE BRISTOL

Notes to the Financial Statements - continued  
FOR THE YEAR ENDED 31 MARCH 2022

17. MOVEMENT IN FUNDS

	At 1.4.21 £	Net movement in funds £	Transfers between funds £	At 31.3.22 £
<b>Unrestricted funds</b>				
General fund	213,910	(1,372)	(5,904)	206,634
Fixed Asset Fund	382,730	(9,084)	(85,133)	288,513
Survivor Fund	20,000	-	(20,000)	-
Revaluation reserve	<u>(89,476)</u>	<u>-</u>	<u>89,476</u>	<u>-</u>
	527,164	(10,456)	(21,561)	495,147
<b>Restricted funds</b>				
Adult Service NHS	7,125	460	(7,585)	-
Bluestar Project	121,721	(91,448)	20,000	50,273
Children and Young People	1,592	43,895	-	45,487
Adult Service	25,725	(33,026)	7,585	284
Police & Crime Commissioner	-	(1,561)	1,561	-
Quartet Digital Records	<u>-</u>	<u>8,978</u>	<u>-</u>	<u>8,978</u>
	<u>156,163</u>	<u>(72,702)</u>	<u>21,561</u>	<u>105,022</u>
<b>TOTAL FUNDS</b>	<u>683,327</u>	<u>(83,158)</u>	<u>-</u>	<u>600,169</u>

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
<b>Unrestricted funds</b>			
General fund	13,191	(14,563)	(1,372)
Fixed Asset Fund	<u>-</u>	<u>(9,084)</u>	<u>(9,084)</u>
	13,191	(23,647)	(10,456)
<b>Restricted funds</b>			
Ministry of Justice Flexible Fund	253,605	(253,605)	-
Adult Service NHS	128,026	(127,566)	460
Bluestar Project	241,001	(332,449)	(91,448)
Children and Young People	187,194	(143,299)	43,895
Adult Service	3,305	(36,331)	(33,026)
Police & Crime Commissioner	60,055	(61,616)	(1,561)
Quartet Digital Records	<u>10,001</u>	<u>(1,023)</u>	<u>8,978</u>
	<u>883,187</u>	<u>(955,889)</u>	<u>(72,702)</u>
<b>TOTAL FUNDS</b>	<u>896,378</u>	<u>(979,536)</u>	<u>(83,158)</u>

THE GREEN HOUSE BRISTOL

Notes to the Financial Statements - continued  
FOR THE YEAR ENDED 31 MARCH 2022

17. MOVEMENT IN FUNDS - continued

Comparatives for movement in funds

	At 1.4.20 £	Net movement in funds £	Transfers between funds £	At 31.3.21 £
<b>Unrestricted funds</b>				
General fund	133,182	(34,672)	115,400	213,910
Fixed Asset Fund	391,279	(8,549)	-	382,730
Survivor Fund	-	-	20,000	20,000
Revaluation reserve	<u>(89,476)</u>	<u>-</u>	<u>-</u>	<u>(89,476)</u>
	434,985	(43,221)	135,400	527,164
<b>Restricted funds</b>				
Covid 19 Support Fund	-	39,530	(39,530)	-
Ministry of Justice Flexible Fund	-	183,846	(183,846)	-
Adult Service NHS	-	63,543	(37,818)	25,725
Bluestar Project	-	158,421	(36,700)	121,721
Children and Young People	-	(36,910)	38,502	1,592
Adult Service	<u>-</u>	<u>(116,867)</u>	<u>123,992</u>	<u>7,125</u>
	<u>-</u>	<u>291,563</u>	<u>(135,400)</u>	<u>156,163</u>
<b>TOTAL FUNDS</b>	<u>434,985</u>	<u>248,342</u>	<u>-</u>	<u>683,327</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
<b>Unrestricted funds</b>			
General fund	18,439	(53,111)	(34,672)
Fixed Asset Fund	<u>-</u>	<u>(8,549)</u>	<u>(8,549)</u>
	18,439	(61,660)	(43,221)
<b>Restricted funds</b>			
Covid 19 Support Fund	89,926	(50,396)	39,530
Ministry of Justice Flexible Fund	183,846	-	183,846
Adult Service NHS	63,543	-	63,543
Bluestar Project	166,868	(8,447)	158,421
Children and Young People	171,668	(208,578)	(36,910)
Adult Service	<u>107,504</u>	<u>(224,371)</u>	<u>(116,867)</u>
	<u>783,355</u>	<u>(491,792)</u>	<u>291,563</u>
<b>TOTAL FUNDS</b>	<u>801,794</u>	<u>(553,452)</u>	<u>248,342</u>

17. MOVEMENT IN FUNDS - continued

Funds

**Children & Young People**

This service is dedicated to provide therapy for children and adolescents who have suffered sexual trauma.

**Adult Service NHS**

This is a counselling service for adults who have experienced any form of sexual abuse at any point in their lives. This service is supported by Bristol City Council, NHS England, the Ministry of Justice, and other funders.

**Bluestar Project (Previously the Home Office fund)**

This is research which explores how access to pre-trial therapy and online support for sexual childhood sexual abuse can be improved

**Covid-19 support fund**

Extraordinary funding offered by MoJ and PCC to support the charity to survive and adapt during the COVID-19 Pandemic.

**Ministry of Justice flexible fund**

This is a counselling service for children and adults who have experienced any form of sexual abuse at any point in their lives.

**Transfer between funds**

During the year the revaluation reserve fund of £89,476, which arose in the accounts for the year ended 31 March 2020, was transferred to general reserves after review of the underlying transactions.

The designated Survivor fund of £20,000 was transferred to the Bluestar Project fund as it was in relation to part of the Bluestar research.

**Comparative analysis of net assets between funds, are as follows:**

Fund balances as at 31 March 2021	Unrestricted funds £	Restricted funds £	Total funds £
Fixed assets	293,254	-	293,254
Current assets	264,622	156,163	420,785
Current liabilities	<u>(30,712)</u>	<u>-</u>	<u>(30,712)</u>
<b>Total net assets</b>	<b><u>527,164</u></b>	<b><u>156,163</u></b>	<b><u>683,327</u></b>

**THE GREEN HOUSE BRISTOL**

**Notes to the Financial Statements - continued  
FOR THE YEAR ENDED 31 MARCH 2022**

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**18. RELATED PARTY DISCLOSURES**

During the year the charity paid the University of Bristol £60,809 to fund research in relation to the Bluestar project.

Gemma Halliwell is a research fellow at the university and was a trustee for the charity during the period 12 April 2021 to 15 December 2021.

**THE GREEN HOUSE BRISTOL**

England & Wales - Charity number 800806

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# Accounts

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**FINANCIAL STATEMENTS 31ST MARCH 2021**

THE GREEN HOUSE BRISTOL

Company Registration Number 2414332 Charity Number 800806

REPORT AND FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST MARCH 2021

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## THE GREEN HOUSE BRISTOL

### REFERENCE AND ADMINISTRATIVE DETAILS OF THE CHARITY YEAR ENDED 31ST MARCH 2020

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#### **Status**

The Green House Bristol is a company limited by guarantee Reg No. 2414332 and has a charitable status Reg No 800806

#### **Main premises and registered office**

Registered Offices: St Agnes Lodge, 45 Thomas St. St Pauls Bristol BS2 9LJ

#### **Trustees**

The Board of Trustees presents their report for the year ended 31st March 2021. Due to the trustee's status as directors under the Companies Act 2006, this report constitutes a directors' report as required by the Companies Act 2006 and has been prepared taking advantage of the special provisions under part 15 of the Companies Act 2006.

The Trustees are as follows:

Steve Livings - Chair

Alan Rogan – Treasurer

Karen Michael-Cox (resigned)

Gemma Halliwell

Hazel Cawood

Kamala Das

Cecilia Batten

Peter Walker

Laetitia Fernando

### **Senior Leadership Team**

CEO (interim) Karen Michael-Cox

Operations Manager Polly Theedom

Adults Counselling Clinical Lead Emma Bull

Children and Young People's Clinical Lead Emma Reeves

### **Independent Examiner**

David Baptiste ACPA, Linden Accountants Limited, Scrapstore House, 21 Sevier Street, Bristol, BS2 9LB

### **Bankers**

Co-operative Bank, 14 Broadmead, BS13HH

## 1 AIMS AND OBJECTIVES

### Purposes

The Green House purposes are set out in the objects contained in the company's articles of association are specifically restricted to the following:

To relieve the sickness and distress of people who have suffered any kind of sexual abuse.

### Our mission:

The Green House mission is to provide therapy and support services at the right time for each beneficiary. To address the ever-increasing and complex needs of sexual violence survivors in our community, the Green House must expand its range of services by augmenting our core service with modern, innovative, and evidence-based approaches.

### Objectives:

- To provide specialist psychotherapy, counselling and other services to people affected directly and indirectly by sexual violence and abuse.
- To advocate locally and nationally for services and support for sexual violence survivors.
- To undertake continuous, high-quality research to inform our service offering.
- To create holistic, community-wide service provision from prevention to crisis intervention by working with other charities who share our purpose.
- To ensure that Green House services are shaped by lived experience by creating a community of sexual violence survivors and amplifying the voices of survivors in research, policy and public discourses.

### Ensuring The Green House's work delivers on our aims

The Green House refers to the Charity Commission guidance on public benefit when reviewing our aims and objectives and what activities we should undertake. The CEO and Trustees look ahead to the next three years and agree on the strategic priorities. We consult with key stakeholders, including staff, during our annual Strategic Review, which informs the business plan. Trustees receive reports from the Senior Management Team at quarterly board meetings, and quarterly KPI reports. This enables them to review the success of our key activities and the benefits they have brought to our service users.

In recent years The Green House has seen a significant increase in people coming forward for help, driven by social movements and high profile cases in the media. We have grown our core counselling provision by maximising the use of our organisation's resources.

We witness daily the life-changing impact of therapy. The specialist support of our highly skilled teams gives people the opportunity and the tools to make sense of their traumatic experiences, find helpful ways of coping, and build their resilience. The benefit of our work goes well beyond

the clients that we have direct contact with as sexual abuse and rape have ripple effects across families and communities. By helping survivors cope and recover from their trauma, we are preventing the symptoms of family breakdown, addiction, antisocial and criminal behaviour that can often result.

One of our core values is a commitment to quality and excellence in all that we do. All our counselling staff are qualified professionals and highly experienced in working with trauma. This enables us to work with often complex and severe mental health issues and ensures that we can safely and effectively support each client that presents to the service. This quality is reflected in the level of engagement that we manage to achieve with a hard-to-reach client group and the difference we see in clients after receiving therapy.

## 2 OUR WORK

The Green House provides free, quality counselling for people affected by sexual abuse and rape to improve their physical, emotional, and mental health and build their resilience. We work with people of all ages and backgrounds, including many from Bristol's most deprived communities.

### 2.1 Impact of Covid-19

It is important to contextualise service delivery at The Green House against the impact of the Covid-19 pandemic, which required us to close our waiting lists and move our services online. In response to the pandemic, the government enforced restrictions on the UK population at the end of March 2020. The Green House started the new financial year with disruptions to services, but we continued to operate through this challenging period.

#### **Impact on our services**

From April 2020, The Green House made the unprecedented decision to close our waiting lists for both our adults and children's service. We also paused therapy for all clients under 18 from this time. This pause enabled our operational teams to swiftly improve The Green House's infrastructure to support a remote way of working and build the appropriate safety measures and guidance to support staff and clients with the return to in-person therapy (which happened from June 2020).

In May 2020, the adults service started seeing new clients in remote therapy for the first time, supported by new processes and infrastructure. By June 2020, we started seeing children and young people in person again, supported by COVID-19 risk assessments and guidance for staff.

A large part of our infrastructure improvement was focused on setting up a remotely accessed data base, to enable our therapists and administrative staff to work effectively from home. This project completed in September 2020 and by November 2020 all staff were training and using a new database.

#### **Impact on our reporting and data quality**

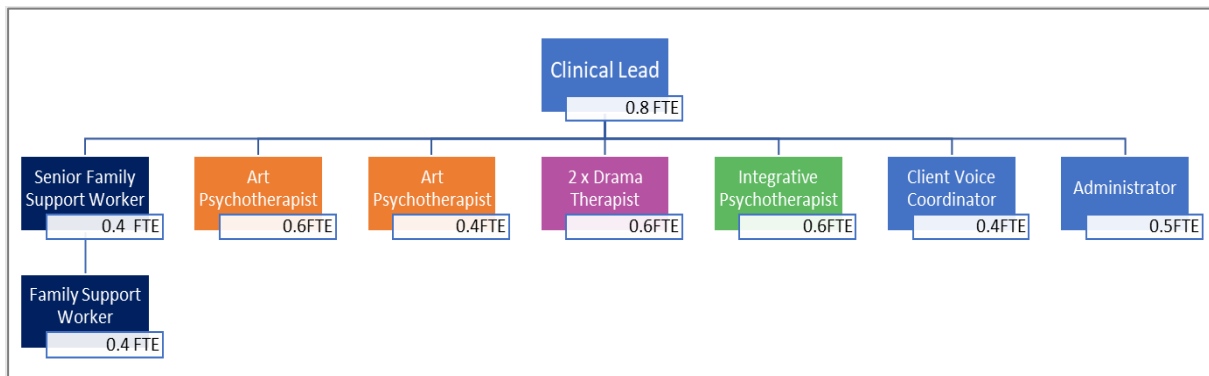
In response to the COVID-19 pandemic, several funders gave The Green House and other organisations in the charitable sector additional funds to support new ways of working.

The Ministry of Justice was particularly generous during the year; we received £74,426 COVID support funds from the MoJ to fund infrastructure changes, as well as compensate for any funds lost due to the cancellation of charitable activities. This was unrestricted income.

Many funders, under considerable pressure themselves, paused or altered reporting requirements. For some, this meant regular, monthly reporting on service basics (such as referrals and waiting list numbers) to keep track of trends in the sexual violence system. For others, they suspended reporting completely giving themselves and services more time to focus on operational delivery.

Due to service disruption and our change over to a new database, our data from April 2020 and October 2020 is patchy as our regular reporting processes were disrupted. We have incomplete datasets for this period.

## 2.2 Our Children and Young People's Service



Our Children and Young People's Service is there for when a child bravely chooses to seek help. Our highly skilled therapists focus on using creative approaches such as art and drama therapy to help children heal and recover from their experiences. It can often be difficult for children to articulate their painful memories, so these creative sessions provide accessible, non-threatening ways for children and young people to express their feelings and make sense of their complex experiences. This specialist support in a safe environment can be life-changing, helping children to give a voice to their experiences and building their confidence and resilience for the future. We work with children as young as three and young people up to the age of 18, many of whom have experienced other forms of disadvantage or adversity in addition to sexual abuse.

### Client Feedback on our CYP service

"Therapy has been life-changing for my daughter. It has helped her process and deal with her emotions in a more healthy way. It has given her a space each week that was just for her, and an opportunity to be creative, listened to, and challenged. My daughter really enjoyed therapy and was very sad to finish it."

"It has reduced my flashbacks massively and improved my confidence."

"My child has been able to talk/ explore her worries and coping strategies."

"The therapist listened to us and offered support worked with Laura to address our concerns at the start and on-going."

"Such a brilliant service."

"Nightmares have stopped. Able to talk more easily and more sociable around people."

### Our impact

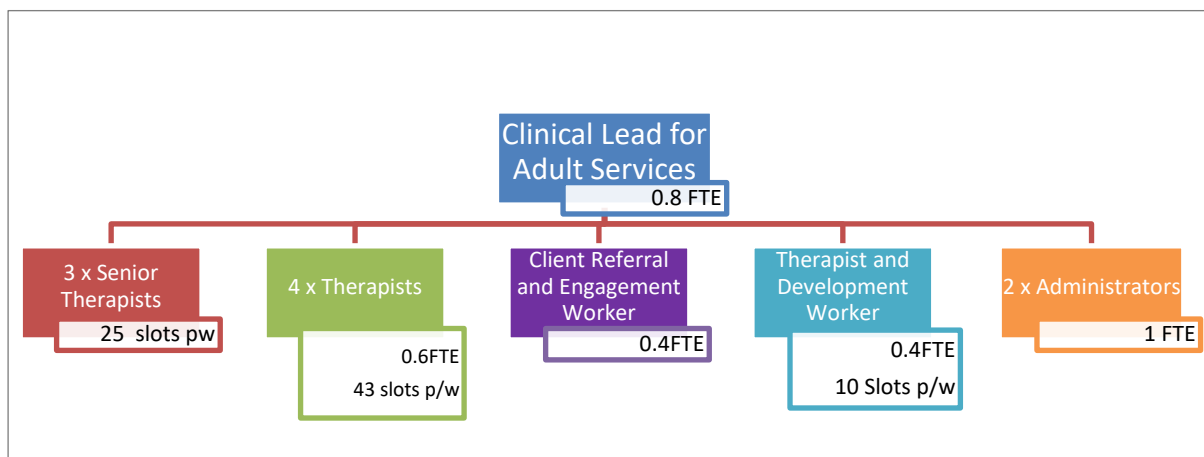
We received just over 294 referrals to the service in 2020-21. Our team offered over 1359 hours of therapy during the year (the highest ever for The Green House).

The Green House closed its waiting list for new referrals into our Children and Young People's Service from March 2020 to October 2020 due to the Covid19 pandemic. We opened to referrals in October 2020.

In September 2020, the Children and Young Person's Service started using a new case management system to record our service outputs and outcomes. The data below is taken from the period of October 2020 – March 2021.

- 84% of clients reported improved overall wellbeing
- 81% of clients became more personally empowered because of therapy
- 84% of clients had better relationships with family and peers
- 88% of clients exhibited a greater sense of self-esteem

## 2.3 Our Adults Service



Our Adults Service works with adults of any gender who have experienced sexual abuse or rape. The Green House closed its waiting list to adults from March 2020 to December 2020 due to the Covid19 pandemic. We opened to referrals for remote therapy for adults on 4th January 2021. In 2020/21, our adult service team offered 1676 therapy sessions.

We offer a hybrid of in-person and remote (online and telephone) therapy within our Adult Counselling service, ensuring our services remain as accessible as possible. We are developing new methods of supporting clients on our waiting list for therapy. At the point of referral, clients may book in for a Connect session with our referral and engagement worker. The sessions are tailored to the individual and provide clients with an opportunity to connect with The Green House, ask any questions about the counselling offer, equip them with resources to support them whilst waiting for therapy and signpost them to other relevant services.

Sexual abuse can cause severe trauma and deep physical, emotional and psychological stress. Many of the adults we work with experienced sexual abuse during their childhood, leading to chronic mental health issues, problems developing basic life skills, social isolation, and vulnerability to further harm. We have seen a significant increase in the complexity of our client's needs and presenting issues.

### Our Projects

The Green House will be piloting a MOJ-funded men's therapy group in Spring 2022, which will be offered to men currently on our waiting list for therapy. We noted that men on our waiting list were 40% more likely than women to opt for in-person therapy during the pandemic. This pilot of an in-person men's therapy group will support us to address the higher proportion of men waiting for in-person therapy while providing other therapeutic options for their recovery.

The Green House has started a Survivor Voice working group with clients who have completed therapy with The Green House. This group aims to support The Green House in co-creating a larger survivor voice network within The Green house and the wider Sexual violence Sector. The group will also have the additional benefit of supporting The Green House to develop services and resources that are led and co-created by survivors.

## Our Impact

The Green House closed its waiting list to adults from March 2020 to December 2020 due to the Covid19 pandemic. We opened to referrals for remote therapy for adults on 4th January 2021. In November 2020, the Adult Service started using a new case management system to record our service outputs and outcomes. The data below is taken from the period of November 2020 – March 2021.

Clients completing therapy report:

- 80% say their mental health has improved
- 83% demonstrate improved coping skills and ability to function
- 70% report more stable relationships with family or friends
- 43% say they engaged more in social, educational, or creative activities since starting counselling
- 60% report using other mental health services less frequently

## Client Feedback on our Adult Service

"Thank you. The help and support you have provided has helped me to move on with my life and start to do all the things I have always wanted to do."

"It was helpful to know I had a safe space to go to each week where I could safely share my story without judgement and that I had sufficient time, support and expertise in place to ensure I was able to process things safely without becoming completely overwhelmed or dysregulated as I had done in the past."

"It was helpful to know I had a safe space to go to each week where I could safely share my story without judgement and that I had sufficient time, support and expertise in place to ensure I was able to process things safely without becoming completely overwhelmed or dysregulated as I had done in the past."

"...a massive thank you to everyone who supported me at The Green House. It's an invaluable service to trauma survivors, and so appreciates all you guys are doing - there aren't enough words really!"

"[My Counsellor] was amazing; she remembered details so well and had a brilliant knack of linking them back at the perfect time. She created a safe environment for me to be vulnerable and had endless empathy and understanding. She was exactly what I needed her to be"

## 2.4 BlueStar CSA Project

Bluestar is our flagship research project funded by the Home Office's Child Sexual Abuse Support Services Transformation Fund April 2020- March 2022.

### ***Research overview – O1: Pre-trial therapy***

Our first outcome aims to understand the barriers and facilitators of pre-trial therapy for CSA and to inform future service developments, national guidance, and policies with our findings. The outcome of the research is to design best practice resources to improve access to pre-trial therapy.

We have completed a scoping review, "Keeping Secrets", which will be released with the launch of our new website (mid-November), alongside a summary of the CSA therapist practitioner survey. The survey is now closed with a total number of 118 responses representing CSA therapists, private therapists and SARCs across 75 Local Authority areas in the UK. Interviews with therapists and wider professionals are also now complete (Therapists n=11; Wider Professionals n=14).

### ***Research overview – O2: Online Support***

The aim of our research of online support services for CSA is to understand what works and for whom. The research outcome is to design a toolkit for CSA therapists and wider services that can help guide best practices.

The analysis of the scoping review is now complete, and the research team are preparing a manuscript for peer-review publication. Interviews with clinicians are also complete (n=22), and analysis is underway. We presented findings from a rapid literature review at a Ministry of Justice chaired COVID-19 Victim and Witness Silver Command meeting.

Our survivor voice groups ensure the voices of survivors are present both in shaping the research approach and in learning about experiences of pre-trial and online support.

We have delivered four groups for parent's and carers and ran our first group for adult survivors of CSA. We have recruited an Authentic Voice Co-ordinator for our children and young people's Survivor Voice Group. We have recruited four young people and two adults to the O1 research. We have arranged training in February 2022 for the whole organisation to ensure that our approach is sufficiently trauma informed.

## 3 FINANCIAL REVIEW

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### Financial Position

The Green House had a successful year of fundraising with £782,355 raised for our charitable activities (FY19/20 £394,327), which included continued sizeable grants from Avon and Somerset PCC and NHS England. In addition, there was £15,086 received from donations (FY19/20 £37,727).

Total expenditure on charitable activities was £539,075 compared with £463,903 in the prior year. The increase is primarily due to the need to increase investment in our frontline counselling capacity to meet the increasing demand. This is reflected in the increased expenditure of salaried staff £308,879 (FY19/20 £246,115).

The year ended with £213,910 general funds (fy19/20 £133,182), and £156,163 restricted funds (fy19/20 £0). The building is recognised as an asset of the charity, outside of unrestricted reserves, with a designated value of £293,254.

### 3.1 Reserves policy

The trustees have established a policy whereby the unrestricted reserves not invested in tangible fixed assets held by the charity should be kept more than three months of expenditure, which equates to approximately £138,363 for the financial year of 2020/21. On 31st March 2021 there were unrestricted reserves of £213,910 which meets our reserves policy. The trustees are committed to ensuring the adequacy of unrestricted reserves on an on-going basis and are confident that the Charity will be able to continue to operate and fulfil its obligations.

### 3.2 Future Plans

With our new therapy centre up and running, our larger and much-improved facilities offer the scope to expand our work

In line with our operational maturity plan, we have commenced work on several key areas for improvement with our data quality improvement project, performance, finance and quality reporting, client journey and engagement, and Survivor Voice project to deliver our charitable mission sustainably and proactively

Developed partnerships and undertaken research to improve our in-depth understanding of the needs of all beneficiaries (clients, sexual violence survivors, families and our community) to inform our charitable mission and deploy new services

Expanded our client-centred service to address the demand for the right service for each beneficiary at the right time; and

Engage in local and national advocacy for sexual violence survivors so that future parliamentary decision making and the commissioning of services better impact survivors dealing with the experience of trauma in both practical and emotional terms.

## 4 Structure, Management and Governance Governing Document

The Green House is a charitable company limited by guarantee. The Charity was established in 1980 and became incorporated as a company limited by guarantee in 1989. The company was established under a Memorandum of Association which established the objects and powers of the charitable company and is governed under its Articles of Association, which have been reviewed in 2021 by the Board.

### 4.1 Appointment of the Board of Trustees

The directors of the company are also charity trustees for the purposes of charity law.

The Board of Trustees comprises a wide range of skills, expertise, and experience directly relevant and applicable to the Green House's work and beneficiary groups.

Professions represented: Education, Social Work (child sexual abuse specialism), Psychotherapy, Police (specialism child protection and the sex offenders register), Child Protection Training, Strategic Change Management, Personnel and Human Resources.

Overall assessment: All board members make a valuable contribution to the organisational development and infrastructure of the Green House and the planning and implementation of services. Board members are well-connected locally and/or nationally, helping the organisation remain updated with current policy and practice.

Gender balance and diversity: The Board has a good gender balance and is diverse in reflecting the community groups it serves.

### 4.2 Trustee Induction and Training

New members of the Board of Trustees are given clear advice and support in relation to their obligations. All relevant documentation is made available, including details of its resourcing, the current financial position as set out in the latest set of accounts and information about the future and the strategic development of the Charity.

### 4.3 Staff structure

In March 2021, the team consisted of sixteen members of staff and eight contractors.

The CEO oversees and line manages a Senior Management Team comprising the Operations Manager, the Adults Lead and the Children and Young People's Clinical Lead.

### 4.4 Partnership Working

The Green House has a strong collaborative working culture and has developed mutually beneficial relationships with many statutory and voluntary organisations. We have a history of working as a Consortium with two other sexual violence providers in the city - SARSAS and Womankind. This has been very successful, and we have been awarded funding from statutory agencies based on the strength of this partnership and the scale and expertise it provides.

## 4.5 Risk Management

The Board of Trustees reviews the major risks via a Risk Register that the CEO updates every quarter and is approved annually by the Finance and Resources Committee. Health and Safety and Safeguarding are standing items on all Trustee Agendas.

## 4.6 Public Benefit

The Trustees have had due regard to the Charity Commission guidance on public benefit in deciding what activities the Centre should undertake and confirm that all the Centre's activities are undertaken to further our charitable purposes for the public benefit.

## 5 Thank you

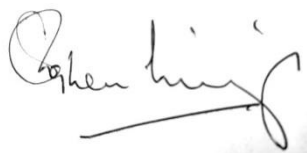
The Trustees wish to acknowledge the exceptional work of the staff and clinicians and all who have supported the services in 2020/21. This year has marked a period of growth and change for The Green House, but this change has ultimately embedded the maturity and practice to develop a plan to take the charity forward into the next three years and beyond.

I wish to thank my fellow trustees for their teamwork and commitment demonstrated by their willingness to respond to issues, support staff with advice and take critically important decisions on the strategic direction and governance of the services.

Thank you to our funders: Bristol City Council, The Home Office, NHS Bristol, Ministry of Justice, PCC, Quartet, Comic Relief, The Rotary Club of Bristol Breakfast, and Safer Bristol.

The Trustees invite all who are interested in supporting this mission to join us in building this service further in the coming year.

For and on behalf of the Trustees,

A handwritten signature in black ink, appearing to read 'Steve Livings', with a long horizontal flourish extending from the end of the signature.

Steve Livings – Chair of the Board      Dated: 16<sup>th</sup> November 2021

## 6 Statement of Directors and Trustees' Responsibilities

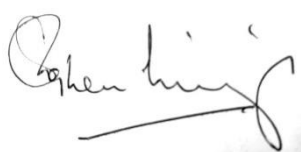
The Trustees (who are also Directors for the purposes of company law) are responsible for preparing the Directors and Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (UK Generally Accepted Accounting Practice).

Company Law requires the Directors and Trustees to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the Charity and of the income resources and application resources, including the income and expenditure, of the Charity for that period.

In preparing these Financial Statements, the Trustees are required to:

- Select suitable accounting policies and then apply them consistently
- Observe the methods and principles of the Charities SORP
- Make judgements and estimates that are reasonable and prudent
- State whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.
- The Trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the Charity and enable them to ensure that the Financial Statements comply with the Companies Act 2006.
- They are also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

This report was approved by the Trustees and signed for and on their behalf by,

A handwritten signature in black ink, appearing to read 'Steve Livings', with a long horizontal flourish extending to the right.

Steve Livings – Chair of the Board of Trustees

Dated: 16<sup>th</sup> November 2021

## 7 Independent examiner's report year ended 31st March 2021

I report to the charity trustees on my examination of the accounts of The Green House for the year ended 31st March 2021.

### Responsibility and basis of report

As the charity's trustees are also its directors for the purposes of company law, you are responsible for the preparation of the accounts in accordance with the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of The Green House are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

### Independent examiner's statement

Since the company's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of the Certified Public Accountants Association, which is a listed body.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

- Accounting records were not kept in respect of the company as required under section 386 of the 2006 Act: or
- The accounts do not accord with those records; or
- The accounts do not comply with the accounting requirements under section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of my independent examination: or
- The accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



David Baptiste ACPA

Linden Accountants, Scrapstore House, 21 Sevier Street, St Werburghs, Bristol, BS2 9LB

Date: 16<sup>th</sup> November 2021

THE GREEN HOUSE BRISTOL

STATEMENT OF FINANCIAL ACTIVITIES (Including Income  
and Expenditure Account)

YEAR ENDED 31 MARCH 2021

	Note	Unrestricted Funds £	Restricted Funds £	Total Funds 2021 £	Total Funds 2020 £
<b>INCOME</b>					
Donations and legacies	2	18,086	1,000	19,086	82,127
Income from charitable activities	3	352	782,355	782,707	395,527
Income from investments		-	-	-	81
Income from sale of assets		-	-	-	231,293
<b>TOTAL INCOME AND ENDOWMENTS</b>		<b>18,439</b>	<b>783,355</b>	<b>801,794</b>	<b>709,028</b>
<b>EXPENDITURE</b>					
Expenditure on raising funds	4	562	13,814	14,377	15,325
Expenditure on charitable activities:					
Provision of counselling services	5	52,549	461,051	513,599	414,302
Move to new premises	5	8,549	16,927	25,476	49,601
<b>TOTAL EXPENDITURE</b>		<b>61,661</b>	<b>491,792</b>	<b>553,452</b>	<b>479,228</b>
Revaluations	8	-	-	-	(89,476)
<b>NET INCOME/(EXPENDITURE)</b>		<b>(43,222)</b>	<b>291,563</b>	<b>248,342</b>	<b>229,800</b>
<b>Balances brought forward</b>		<b>434,985</b>	<b>-</b>	<b>434,985</b>	<b>294,661</b>
Gross Transfers Between Funds	12	135,400	(135,400)	-	-
<b>Balances carried forward</b>	<b>12</b>	<b>527,164</b>	<b>156,163</b>	<b>683,327</b>	<b>434,985</b>

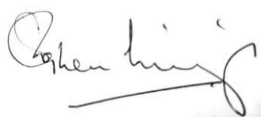
The charity has no recognised gains or losses other than the results for the year as set out above.

All of the activities of the charity are classed as continuing.

THE GREEN HOUSE BRISTOL  
BALANCE SHEET  
YEAR ENDED 31 MARCH 2021

	Note	2021 £	2020 £
<b>FIXED ASSETS:</b>			
Tangible assets	8	293,254	301,803
<b>CURRENT ASSETS:</b>			
Debtors	9	-	2,903
Cash at bank and in hand		420,785	158,543
		<u>420,785</u>	<u>161,446</u>
<b>CURRENT LIABILITIES:</b>			
Creditors: falling due within one year	10	(30,712)	(28,264)
		<u>390,073</u>	<u>133,182</u>
<b>NET CURRENT ASSETS:</b>			
<b>CREDITORS:</b> Amounts falling due after one year		-	-
		<u>683,327</u>	<u>434,985</u>
<b>NET ASSETS:</b>			
<b>FUNDS</b>			
General funds	12	213,910	133,182
Designated funds	12	402,730	391,279
Revaluation reserve	12	(89,476)	(89,476)
Restricted funds	12	156,163	-
		<u>683,327</u>	<u>434,985</u>

These financial statements were approved by the directors and authorised for issue on 16th November 2021 and are signed on their behalf by:



.....  
Steve Livings - Chair of Trustees

Company Registration Number: 2414332

## 1 ACCOUNTING POLICIES

### Accounting convention

The financial statements have been prepared under the historic cost convention. The financial statements have been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities (FRS 102 SORP) issued in July 2014, and applicable UK Accounting Standards and the Charities Act 2011.

### Funds structure

Unrestricted income funds comprise those funds which the trustees are free to use for any purpose in furtherance of the charitable objects. Unrestricted funds include designated funds where the trustees, at their discretion, have set aside resources for a specific purpose.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by the donor or the terms of a specific appeal.

### Income

All income is recognised once the charity has entitlement to the resources, it is certain that the resources will be received and the monetary value of income can be measured with sufficient reliability.

Income from donations is included when these are receivable, except as follows:

- When the donors specify that the donations given to the charity must be used in future accounting periods.
- When donors impose conditions which have to be fulfilled before the charity becomes entitled to use such income, the income is deferred until the pre-conditions have been met.

Income from grants, where there are performance or service deliverables required by the terms of the grant, are accounted for as the charity earns the right to payment through its performance.

### Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to the expenditure. All expenditure is accounted for on an accruals basis and has been classified under headings that agree all costs related to the category. Support costs have been allocated 100% towards the charitable activities of the charity.

### Charitable activities

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both the direct pay and non-pay costs and support costs relating to those activities.

### Going concern

After making appropriate enquiries, the trustees have a reasonable expectation that the charity has adequate resources to continue its operations for the foreseeable future and therefore they have continued to adopt the going concern basis when preparing the financial statements.

### Governance costs

Governance costs include those costs associated with meeting the constitutional and statutory requirements of the charity, and include its independent examination fees and costs linked to the strategic management of the charity including trustee expenses.

### Tangible fixed assets and depreciation

Depreciation has been provided on all tangible fixed assets at rates calculated to write off the cost, less estimated residual value of each asset, over its expected useful life. The rates used are 2% reducing balance on freehold property and improvements and 10%-20% reducing balance on other fixed assets.

The market value of St Agnes Lodge was reviewed during 2020 following extensive redevelopment. As a consequence, the property in the accounts reflects this valuation.

THE GREEN HOUSE BRISTOL  
NOTES TO THE FINANCIAL STATEMENTS  
YEAR ENDED 31 MARCH 2021

1 ACCOUNTING POLICIES (Continued)

**Volunteers**

In accordance with the SORP, and in recognition of the difficulties in placing a monetary value on the contribution of volunteers, the contribution of volunteers is not included with the income of the charity.

However, the trustees value the significant contribution made to the activities of the charity by unpaid volunteers, which is referred to in the Report of the Trustees.

**Pensions**

The charity operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the charity in an independent administered fund and the pension charge represents the amounts payable by the charity to the fund in respect of the year.

2 DONATIONS AND LEGACIES

	Unrestricted Funds £	Restricted Funds £	Total Funds 2021 £	Total Funds 2020
Donations	14,086	1,000	15,086	37,727
Charitable Trusts	4,000	-	4,000	44,400
	<u>18,086</u>	<u>1,000</u>	<u>19,086</u>	<u>82,127</u>

3 INCOME FROM CHARITABLE ACTIVITIES

	Unrestricted Funds £	Restricted Funds £	Total Funds 2021 £	Total Funds 2020
Grants receivable	-	782,355	782,355	394,327
Gift Aid	352	-	352	1,200
	<u>352</u>	<u>782,355</u>	<u>782,707</u>	<u>395,527</u>

**GRANTS RECEIVABLE**

	Unrestricted Funds £	Restricted Funds £	Total Funds 2021 £	Total Funds 2020
Bristol City Council Impact Fund	-	64,692	64,692	69,380
Bristol Clinical Commissioning Group	-	63,543	63,543	65,109
Children In Need	-	10,000	10,000	9,500
Comic Relief	-	-	-	34,000
Home Office Innovation Fund	-	166,868	166,868	-
Ministry of Justice FRSF	-	183,846	183,846	120,411
MoJ & PCC COVID-19 Support Funding	-	89,926	89,926	-
NHS AQP	-	149,267	149,267	39,334
NHS England	-	-	-	-
PCC (previously Home Office)	-	48,213	48,213	48,213
Safer Bristol	-	6,000	6,000	8,380
	<u>-</u>	<u>782,355</u>	<u>782,355</u>	<u>394,327</u>

THE GREEN HOUSE BRISTOL  
 NOTES TO THE FINANCIAL STATEMENTS  
 YEAR ENDED 31 MARCH 2021

4 EXPENDITURE ON RAISING FUNDS

Fundraising and Publicity

	Unrestricted Funds £	Restricted Funds £	Total Funds 2021 £	Total Funds 2020
Salaried staff costs	-	13,814	13,814	14,914
Other costs	562	-	562	411
	<u>562</u>	<u>13,814</u>	<u>14,377</u>	<u>15,325</u>

5 DIRECT CHARITABLE EXPENDITURE

Charitable Activities

	Unrestricted Funds £	Restricted Funds £	Total Funds 2021 £	Total Funds 2020
Salaried staff costs	22,622	272,443	295,065	231,201
Sessional staff costs	-	80,313	80,313	81,359
Costs associated with counselling	1,891	24,498	26,389	64,038
Other costs	28,036	83,797	111,833	37,703
	<u>52,549</u>	<u>461,051</u>	<u>513,599</u>	<u>414,302</u>
New Premises	8,549	16,927	25,476	49,601
	<u>61,098</u>	<u>477,977</u>	<u>539,075</u>	<u>463,903</u>

6 CORPORATION TAX

The charity is exempt from tax on income and gains falling within section 505 of the Taxes Act 1988 or section 252 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects. No tax charges have arisen in the charity.

7 STAFF COSTS

	2021 £	2020
Salaries, National Insurance and Pensions	308,879	246,115
Temporary Staff and Other Costs	-	-
	<u>308,879</u>	<u>246,115</u>

No employee received emoluments of more than £60,000 (2020: None)

The average number of full-time equivalent employees during the year was 7.5 (2020: 8)

No trustee or person connected to them received remuneration, and no trustee or person connected to them reclaimed expenses (2020: None)

The key management personnel of the charity are the trustees and the CEO. The total key management personnel compensation was £42,146 (2020: £40,000).

THE GREEN HOUSE BRISTOL  
NOTES TO THE FINANCIAL STATEMENTS  
YEAR ENDED 31 MARCH 2021

8 TANGIBLE FIXED ASSETS

	Freehold Property £	Improving Property £	Fixtures & Fittings £	Totals £
<b>COST:</b>				
At 1 April 2020	225,000	82,948	3,005	310,954
Additions	-	-	-	-
Disposals	-	-	-	-
Revaluations	-	-	-	-
At 31 March 2021	<u>225,000</u>	<u>82,948</u>	<u>3,005</u>	<u>310,954</u>
<b>DEPRECIATION:</b>				
At 1 April 2020	4,500	3,448	1,202	9,150
Charge for the year	4,500	3,448	601	8,549
At 31 March 2021	<u>9,000</u>	<u>6,897</u>	<u>1,803</u>	<u>17,700</u>
<b>NET BOOK VALUE:</b>				
At 31 March 2021	<u>216,000</u>	<u>76,052</u>	<u>1,202</u>	<u>293,254</u>
At 31 March 2020	<u>220,500</u>	<u>79,500</u>	<u>1,803</u>	<u>301,803</u>

The market value of St Agnes Lodge was reviewed during 2020 following extensive redevelopment. As a consequence, the property in the accounts reflects this valuation.

9 DEBTORS

	2021 £	2020 £
Debtors	-	2,903
Prepayments	-	-
	<u>-</u>	<u>2,903</u>

10 CREDITORS: amounts falling due within one year

	2021 £	2020 £
Creditors and Accruals	30,712	28,264
	<u>30,712</u>	<u>28,264</u>

11 ANALYSIS OF NET ASSETS BETWEEN FUNDS

	Unrestricted Funds £	Restricted Funds £	Total Funds 2021 £
Fixed Assets	293,254	-	293,254
Current Assets	288,657	132,127	420,785
Current Liabilities	(6,676)	(24,035.74)	(30,712)
Long Term Liabilities	-	-	-
	<u>575,235</u>	<u>108,092</u>	<u>683,327</u>

THE GREEN HOUSE BRISTOL  
 NOTES TO THE FINANCIAL STATEMENTS  
 YEAR ENDED 31 MARCH 2021

12 ANALYSIS OF CHARITABLE FUNDS

Analysis of Fund movements	Balance b/fwd £	Income £	Expenditure £	Transfers £	Fund c/fwd £
<b>Unrestricted funds:</b>					
Fixed Assets fund	391,279	-	(8,549)	-	382,730
Revaluation reserve	(89,476)	-	-	-	(89,476)
General funds	133,182	18,439	(53,111)	115,400	213,910
Survivor Voice designated fund	-	-	-	20,000	20,000
	<b>434,985</b>	<b>18,439</b>	<b>(61,661)</b>	<b>135,400</b>	<b>527,164</b>
<b>Restricted funds:</b>					
	Balance b/fwd £	Income £	Expenditure £	Transfers £	Fund c/fwd £
Children and Young People	-	171,668	(208,578)	38,502	1,592
Adult Service	-	107,504	(224,371)	123,992	7,125
Adult Service - NHS	-	63,543	-	(37,818)	25,725
Infrastructure	-	-	-	-	-
Home Office Fund	-	166,868	(8,447)	(36,700)	121,722
COVID-19 Support Fund	-	89,926	(50,396)	(39,530)	-
Ministry of Justice Flexible Fund	-	183,846	-	(183,846)	-
	-	<b>783,355</b>	<b>(491,792)</b>	<b>(135,400)</b>	<b>156,163</b>
Total	434,985	801,794	(553,452)	-	683,327

Children and Young People

This service is dedicated to provide therapy for children and adolescents who have suffered sexual trauma.

Adult service

This is a counselling service for adults who have experienced any form of sexual abuse at any point in their lives. This service is supported by Bristol City Council, NHS England, the Ministry of Justice, and other funders.

Home Office fund

This is a home office funded innovation project aimed at achieving better outcomes for children/young people in pre-trial therapy or engaging in online therapy

COVID-19 support fund

Extraordinary funding offered by MoJ and PCC to support the charity to survive and adapt during the COVID-19 Pandemic.

13 RELATED PARTY TRANSACTIONS

There were no related party transactions between the charity and the trustees or persons or entities connected to them during the year (2020: None)