

# CHINESE INFORMATION AND ADVICE CENTRE

England & Wales · Charity number 800646

## Details

---

**Other names** CIAC

**Status** Registered

**Legal form** Charitable company

**Company number** [02306765](#)

**Registered** 1989-01-23

**Register** [View on the Charity Commission register](#)

## Contact

---

**Address** Basement  
2 Gerrard Place  
London  
W1D 5PB

**Phone** 03002011868

**Email** [info@ciac.co.uk](mailto:info@ciac.co.uk)

**Website** [www.ciac.co.uk](http://www.ciac.co.uk)

## Activities

---

**Objects:** 1. TO RELIEVE POOR PERSONS OF CHINESE ORIGIN PRIMARILY LIVING OR WORKING IN LONDON IN PARTICULAR BY THE ESTABLISHMENT AND MAINTENANCE OF AN INFORMATION AND ADVICE CENTRE.2. TO PROMOTE GOOD RELATIONS TO HELP ELIMINATE DISCRIMINATION ON GROUNDS OF RACE AND TO ENCOURAGE QUALITY OF OPPORTUNITY BETWEEN PERSONS OF CHINESE ORIGIN AND PERSONS OF OTHER RACIAL OR ETHNIC ORIGIN.

**Activities:** Immigration and asylum laws advice, women victims of domestic violence support and advocacy, support to children affected by domestic violence, benefit advice and advocacy, tackling homelessness, asylum seeker and refugee support, health and wellbeing advice, disseminate information to the Chinese community, campaign for policies change, cultural exchange and raising cultural awareness.

## Classification

- **How:** Provides Services, Provides Advocacy/advice/information
- **What:** General Charitable Purposes, Education/training, The Advancement Of Health Or Saving Of Lives, The Prevention Or Relief Of Poverty, Accommodation/housing, Economic/community Development/employment, Human Rights/religious Or Racial Harmony/equality Or Diversity
- **Who:** Children/young People, Elderly/old People, People With Disabilities, People Of A Particular Ethnic Or Racial Origin, Other Charities Or Voluntary Bodies, Other Defined Groups

## Geography

- **Area of benefit:** NATIONAL
- Throughout London

## Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£140,823	£149,015	-	-
2024-03-31	£196,000	£246,000	-	-
2023-03-31	£262,194	£204,057	-	-
2022-03-31	£112,128	£155,455	-	-
2021-03-31	£162,119	£154,447	-	-

## Trustees

Name	Role	Appointed
EDMOND YEO	Chair	
Foong Kiew Poon		2017-06-12
James Beng Ong Ng		2024-04-11

**CHINESE INFORMATION AND ADVICE CENTRE**

England & Wales - Charity number 800646

---

# Accounts

---

**Company registration number 02306765 (England and Wales)**

**Charity registration number 800646 (England and Wales)**

**CHINESE INFORMATION AND ADVICE CENTRE**  
**ANNUAL REPORT AND UNAUDITED FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31 MARCH 2025**

# CHINESE INFORMATION AND ADVICE CENTRE

## LEGAL AND ADMINISTRATIVE INFORMATION

---

<b>Trustees</b>	F K Poon E Yeo	
<b>Secretary</b>		
<b>Trustees of the Charity</b>	Edmond Yeo F K Poon James Ng Sonia Brown MBE	Chair- Trustee Trustee Trustee Trustee
<b>Country of incorporation</b>	United Kingdom (England and Wales)	02306765
<b>Charity registration</b>	England and Wales	800646
<b>Registered office</b>	2 Gerrard Place London W1D 5PB	
<b>Independent examiner</b>	RehncyShaheen Chartered Accountants 1276/1278 Greenford Road Greenford Middlesex UB6 0HH	

---

# CHINESE INFORMATION AND ADVICE CENTRE

## CONTENTS

---

	<b>Page</b>
Trustees' report	1 - 4
Independent examiner's report	5
Statement of financial activities	6
Balance sheet	7
Notes to the financial statements	8 - 13

---

# CHINESE INFORMATION AND ADVICE CENTRE

## TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT)

*FOR THE YEAR ENDED 31 MARCH 2025*

---

The Trustees present their annual report and financial statements for the year ended 31 March 2025.

The financial statements have been prepared in accordance with the accounting policies set out in note 1 to the financial statements and comply with the 's governing document, the Companies Act 2006, FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" and the Charities SORP "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)".

### **Objectives and activities**

The mission of the Chinese Information and Advice Centre (the "Charity" or "CIAC") is to ensure that disadvantaged people of Chinese origin in the UK are able to access quality advice, information and support. In planning the Charity's activities to achieve its aim, the Trustees have given considerations to the guidance of the Charity Commission on public benefit. The Charity's main activities and who it helps are described below. All CIAC's charitable activities are undertaken to further its charitable purposes for the public benefit.

The Charity historically specialized in providing advice and support on immigration and asylum law. It has developed a wide spectrum of services to meet the needs of the community. The services offered include a unique support programme for Chinese women and their children, in particular to those vulnerable to domestic violence; advice and advocacy on social welfare and benefits, housing and homelessness, which are extended to destitute refugees and asylum seekers. Through partnership initiatives, such as NHS, the Charity works towards the betterment of the life of the local community. Moreover, the Charity collects and disseminates information to the Chinese communities throughout the UK.

### *Public benefit*

The Trustees have paid due regard to guidance issued by the Charity Commission in deciding what activities they should undertake.

# CHINESE INFORMATION AND ADVICE CENTRE

## TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

*FOR THE YEAR ENDED 31 MARCH 2025*

---

### **Achievements and performance**

*Significant activities and achievements against objectives*

#### **1. Solace Ascent Funding**

During the 2024–2025 financial year, CIAC received four quarterly payments from the Solace Ascent programme, totaling £47,834.00. This funding supported:

Caseworker salaries

Staff and volunteer travel expenses

Volunteer subsidies for visiting service users

Essential assistance for vulnerable individuals and victims of domestic violence

This funding enabled CIAC to continue delivering timely and professional support to disadvantaged members of the Chinese community affected by domestic violence.

#### **2. Health Forum Project – £10,000**

CIAC received £10,000 to support the Health Forum Project, aimed at promoting community health awareness, cultural exchange, and engagement within the Chinese community. The budget was allocated as follows:

Item Cost (£)

Equipment (camera for filming/video/short clips/live streaming) 1,500

Staff time (project coordination & cultural/community advisory work) 3,300

Volunteer time/skills (design, production, artwork, translation) 3,000

Promotional sessions/workshops with Chinese audiences (speakers, venue hire, refreshments)

Proof-reading & editing 500

Project publicity 400

Staff/volunteer travel expenses 800

Publicity materials (roller banners, leaflets/booklets) & telephone/IT use 500

Total 10,000

The project delivered a series of community sessions and digital content that strengthened public understanding of health topics within the Chinese community.

#### **3. London Legal Support Trust Sponsored Walk**

This year, all CIAC volunteers participated in The Law Society's 5 km and 10 km charity walk, raising a total of £1,386.25. All funds contributed to:

Free legal advice for vulnerable service users

Enhancing CIAC's legal support capacity

The event successfully raised awareness of the importance of accessible legal support.

# CHINESE INFORMATION AND ADVICE CENTRE

## TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

*FOR THE YEAR ENDED 31 MARCH 2025*

---

**4. Women & Girls Project** CIAC received £31,417.92 to enhance services for women and girls, particularly those affected by domestic violence. The funding supported:

Caseworker salaries

Travel and meal expenses

Additional emergency support, including:

Food

Transport fares

Postage fees and stationery

Counselling services

This funding strengthened our ability to provide crisis intervention and long-term support to vulnerable women and girls in need.

### **5. Westminster VCS Core Funding**

In the first year of the grant, CIAC received £15,000 in core funding from Westminster City Council. This contributed to essential organisational costs, including:

Administrative staff costs

Publicity and promotional activities

Office Rental and venue costs

IT and equipment use

Volunteer training

Accounting and annual auditing Core funding ensures CIAC's operational stability and enables us to focus resources on frontline community support.

# CHINESE INFORMATION AND ADVICE CENTRE

## TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

*FOR THE YEAR ENDED 31 MARCH 2025*

---

### **Financial review**

#### *Reserves policy*

It is the policy of the that unrestricted funds which have not been designated for a specific use should be maintained at a level equivalent to between three and six month's expenditure. The Trustees consider that reserves at this level will ensure that, in the event of a significant drop in funding, they will be able to continue the 's current activities while consideration is given to ways in which additional funds may be raised. This level of reserves has been maintained throughout the year.

### **Structure, governance and management**

The charity is a company limited by guarantee and not having a share capital incorporated in the United Kingdom on 18 October 1988 with registration no. 02306765. The company is a registered charity with registration number 800646.

F K Poon

E Yeo

The Trustees' report was approved by the Board of Trustees.

F K Poon

E Yeo

8 December 2025

# CHINESE INFORMATION AND ADVICE CENTRE

## INDEPENDENT EXAMINER'S REPORT

### TO THE TRUSTEES OF CHINESE INFORMATION AND ADVICE CENTRE

---

I report to the Trustees on my examination of the financial statements of Chinese Information and Advice Centre for the year ended 31 March 2025.

#### **Responsibilities and basis of report**

As the Trustees of the (and also its directors for the purposes of company law), you are responsible for the preparation of the financial statements in accordance with the requirements of the Companies Act 2006.

Having satisfied myself that the financial statements of the are not required to be audited under Part 16 of the Companies Act 2006 and are eligible for independent examination, I report in respect of my examination of the 's financial statements carried out under section 145 of the Charities Act 2011. In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the Charities Act 2011.

#### **Independent examiner's statement**

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

- 1 accounting records were not kept in respect of the as required by section 386 of the Companies Act 2006.
- 2 the financial statements do not accord with those records; or
- 3 the financial statements do not comply with the accounting requirements of section 396 of the Companies Act 2006 other than any requirement that the financial statements give a true and fair view, which is not a matter considered as part of an independent examination; or
- 4 the financial statements have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their financial statements in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the financial statements to be reached.

#### **RehncyShaheen Chartered Accountants**

1276/1278 Greenford Road

Greenford

Middlesex

UB6 0HH

9 December 2025

# CHINESE INFORMATION AND ADVICE CENTRE

## STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT

*FOR THE YEAR ENDED 31 MARCH 2025*

---

	Notes	Unrestricted funds 2025 £	Unrestricted funds 2024 £
<b>Income from:</b>			
Donations and legacies	3	15,000	9,600
Charitable activities	4	124,779	185,860
Investments	5	1,044	1,378
<b>Total income</b>		<u>140,823</u>	<u>196,838</u>
<b>Expenditure on:</b>			
Charitable activities	6	149,015	246,228
<b>Total expenditure</b>		<u>149,015</u>	<u>246,228</u>
<b>Net expenditure and movement in funds</b>		(8,192)	(49,390)
<b>Reconciliation of funds:</b>			
Fund balances at 1 April 2024		<u>71,887</u>	<u>121,277</u>
<b>Fund balances at 31 March 2025</b>		<u>63,695</u>	<u>71,887</u>

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

# CHINESE INFORMATION AND ADVICE CENTRE

## BALANCE SHEET

AS AT 31 MARCH 2025

---

	Notes	2025 £	£	2024 £	£
<b>Current assets</b>					
Debtors	12	7,266		7,266	
Cash at bank and in hand		70,671		81,407	
		<u>77,937</u>		<u>88,673</u>	
<b>Creditors: amounts falling due within one year</b>	13	(14,242)		(16,786)	
<b>Net current assets</b>			63,695		71,887
			<u>63,695</u>		<u>71,887</u>
<b>The funds of the</b>					
Unrestricted funds	15		63,695		71,887
			<u>63,695</u>		<u>71,887</u>

The company is entitled to the exemption from the audit requirement contained in section 477 of the Companies Act 2006, for the year ended 31 March 2025.

The directors acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of financial statements.

The members have not required the company to obtain an audit of its financial statements for the year in question in accordance with section 476.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The financial statements were approved by the Trustees on 8 December 2025

F K Poon

# CHINESE INFORMATION AND ADVICE CENTRE

## NOTES TO THE FINANCIAL STATEMENTS

*FOR THE YEAR ENDED 31 MARCH 2025*

---

### 1 Accounting policies

#### Charity information

Chinese Information and Advice Centre is a private company limited by guarantee incorporated in England and Wales. The registered office is 2 Gerrard Place, London, W1D 5PB.

#### 1.1 Basis of preparation

The financial statements have been prepared in accordance with the 's governing document, the Companies Act 2006, FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" and the Charities SORP "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)". The is a Public Benefit Entity as defined by FRS 102.

The financial statements are prepared in sterling, which is the functional currency of the . Monetary amounts in these financial statements are rounded to the nearest £.

The financial statements have been prepared under the historical cost convention, [modified to include the revaluation of freehold properties and to include investment properties and certain financial instruments at fair value]. The principal accounting policies adopted are set out below.

#### 1.2 Going concern

At the time of approving the financial statements, the Trustees have a reasonable expectation that the has adequate resources to continue in operational existence for the foreseeable future. Thus the Trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

#### 1.3 Charitable funds

Unrestricted funds are available for use at the discretion of the Trustees in furtherance of their charitable objectives.

Restricted funds are subject to specific conditions by donors or grantors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the financial statements.

Endowment funds are subject to specific conditions by donors that the capital must be maintained by the .

#### 1.4 Income

Income is recognised when the is legally entitled to it after any performance conditions have been met, the amounts can be measured reliably, and it is probable that income will be received.

Cash donations are recognised on receipt. Other donations are recognised once the has been notified of the donation, unless performance conditions require deferral of the amount. Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

Legacies are recognised on receipt or otherwise if the has been notified of an impending distribution, the amount is known, and receipt is expected. If the amount is not known, the legacy is treated as a contingent asset.

#### 1.5 Expenditure

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement, and the amount of the obligation can be measured reliably.

Expenditure is classified by activity. The costs of each activity are made up of the total of direct costs and shared costs, including support costs involved in undertaking each activity. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs which contribute to more than one activity and support costs which are not attributable to a single activity are apportioned between those activities on a basis consistent with the use of resources. Central staff costs are allocated on the basis of time spent, and depreciation charges are allocated on the portion of the asset's use.

# CHINESE INFORMATION AND ADVICE CENTRE

## NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

---

### 1 Accounting policies

(Continued)

#### 1.6 Tangible fixed assets

Tangible fixed assets are initially measured at cost and subsequently measured at cost or valuation, net of depreciation and any impairment losses.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Leasehold land and buildings	over length of the lease
Fixtures and fittings	over 5 years
Computers	over 3 years

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in the statement of financial activities.

#### 1.7 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

#### 1.8 Financial instruments

The has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the 's balance sheet when the becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

##### **Basic financial assets**

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

##### **Basic financial liabilities**

Basic financial liabilities, including creditors and bank loans are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

##### **Derecognition of financial liabilities**

Financial liabilities are derecognised when the 's contractual obligations expire or are discharged or cancelled.

# CHINESE INFORMATION AND ADVICE CENTRE

## NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

### 1 Accounting policies

(Continued)

#### 1.9 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

#### 1.10 Retirement benefits

Payments to defined contribution retirement benefit schemes are charged as an expense as they fall due.

### 2 Critical accounting estimates and judgements

In the application of the 's accounting policies, the Trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

### 3 Income from donations and legacies

	Unrestricted funds 2025 £	Unrestricted funds 2024 £
Grants	15,000	9,600

### 4 Income from charitable activities

	Unrestricted funds 2025 £	Unrestricted funds 2024 £
<b>Donations and gifts</b>		
Donations	30,247	18,884
<b>Women and Children support</b>		
Other income	94,532	166,976
	<u>124,779</u>	<u>185,860</u>

# CHINESE INFORMATION AND ADVICE CENTRE

## NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

### 5 Income from investments

	Unrestricted funds 2025 £	Unrestricted funds 2024 £
Interest receivable	1,044	1,378

### 6 Expenditure on charitable activities

	Women and children support 2025 £	Women and children support 2024 £
<b>Direct costs</b>		
Staff costs	33,308	61,883
Depreciation and impairment	-	6,236
Event Cost	22,063	44,921
Rent & rates	23,879	28,473
Advertising	-	1,200
Consultancy fees	46,975	62,754
Travel & Subsistence	5,567	11,131
Motor Expenses	-	5,945
Insurance	1,367	3,033
Postage & stationery	8,680	7,878
Telephone & internet	1,429	1,216
Computer cost	772	834
Sundry Expenses	339	2,765
Bank Charges	119	124
Legal Fee	192	-
Training Expenses	30	-
Charity expense	1,895	-
	<u>146,615</u>	<u>238,393</u>
<b>Share of support and governance costs (see note 7)</b>		
Support	2,400	7,835
	<u>149,015</u>	<u>246,228</u>
<b>Analysis by fund</b>		
Unrestricted funds	<u>149,015</u>	<u>246,228</u>

# CHINESE INFORMATION AND ADVICE CENTRE

## NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

### 7 Support costs allocated to activities

	2025 £	2024 £
Governance costs	2,400	7,835
<b>Analysed between:</b>		
Women and children support	2,400	7,835

### 8 Net movement in funds

	2025 £	2024 £
The net movement in funds is stated after charging/(crediting):		
Fees payable for the independent examination of the charity's financial statements	-	-
Depreciation of owned tangible fixed assets	-	6,236

### 9 Trustees

None of the Trustees (or any persons connected with them) received any remuneration or benefits from the during the year.

### 10 Employees

The average monthly number of employees during the year was:

	2025 Number	2024 Number
Total	-	-

#### Employment costs

	2025 £	2024 £
Wages and salaries	32,252	60,982
Social security costs	-	222
Other pension costs	1,056	679
	33,308	61,883

There were no employees whose annual remuneration was more than £60,000.

#### Remuneration of key management personnel

The remuneration of key management personnel was as follows:

### 11 Taxation

The charity is exempt from taxation on its activities because all its income is applied for charitable purposes.

# CHINESE INFORMATION AND ADVICE CENTRE

## NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

<b>12</b>	<b>Debtors</b>		<b>2025</b>	<b>2024</b>
	<b>Amounts falling due within one year:</b>		<b>£</b>	<b>£</b>
	Other debtors		7,266	7,266
			<u>          </u>	<u>          </u>
<b>13</b>	<b>Creditors: amounts falling due within one year</b>		<b>2025</b>	<b>2024</b>
			<b>£</b>	<b>£</b>
	Other taxation and social security		6,866	9,410
	Accruals and deferred income		7,376	7,376
			<u>          </u>	<u>          </u>
			14,242	16,786
			<u>          </u>	<u>          </u>
<b>14</b>	<b>Retirement benefit schemes</b>		<b>2025</b>	<b>2024</b>
	<b>Defined contribution schemes</b>		<b>£</b>	<b>£</b>
	Charge to profit or loss in respect of defined contribution schemes		1,056	679
			<u>          </u>	<u>          </u>

The operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the in an independently administered fund.

### 15 Unrestricted funds

The unrestricted funds of the charity comprise the unexpended balances of donations and grants which are not subject to specific conditions by donors and grantors as to how they may be used. These include designated funds which have been set aside out of unrestricted funds by the trustees for specific purposes.

	At 1 April 2024	Incoming resources	Resources expended	At 31 March 2025
	£	£	£	£
General funds	71,887	140,823	(149,015)	63,695
	<u>          </u>	<u>          </u>	<u>          </u>	<u>          </u>
<b>Previous year:</b>	<b>At 1 April 2023</b>	<b>Incoming resources</b>	<b>Resources expended</b>	<b>At 31 March 2024</b>
	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>
General funds	121,277	196,838	(246,228)	71,887
	<u>          </u>	<u>          </u>	<u>          </u>	<u>          </u>

### 16 Related party transactions

There were no disclosable related party transactions during the year (2024 - none).

**CHINESE INFORMATION AND ADVICE CENTRE**

England & Wales - Charity number 800646

---

# Accounts

---

Charity registration number 800646 (England and Wales)

Company registration number 02306765

**CHINESE INFORMATION AND ADVICE CENTRE  
ANNUAL REPORT AND UNAUDITED FINANCIAL STATEMENTS  
FOR THE YEAR ENDED 31 MARCH 2024**

 xeinadin

# CHINESE INFORMATION AND ADVICE CENTRE

## LEGAL AND ADMINISTRATIVE INFORMATION

---

<b>Trustees</b>	F K Poon Edmond Yeo
<b>Charity number (England and Wales)</b>	800646
<b>Company number</b>	02306765
<b>Registered office</b>	Basement 2 Gerrard Place London UK W1D 5PB
<b>Independent examiner</b>	Xeinadin London Limited 8th Floor Becket House 36 Old Jewry London EC2R 8DD

---

# CHINESE INFORMATION AND ADVICE CENTRE

## CONTENTS

---

	<b>Page</b>
Trustees' report	1 - 4
Independent examiner's report	5
Statement of financial activities	6
Balance sheet	7
Notes to the financial statements	8 - 15

---

# CHINESE INFORMATION AND ADVICE CENTRE

## TRUSTEES' REPORT (INCLUDING DIRECTOR'S REPORT)

### FOR THE YEAR ENDED 31 MARCH 2024

---

The trustees present their annual report and financial statements for the year ended 31 March 2024.

The financial statements have been prepared in accordance with the accounting policies set out in note 1 to the financial statements and comply with the charity's governing document, the Companies Act 2006, FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" and the Charities SORP "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)".

#### **Objectives and activities**

The mission of the Chinese Information and Advice Centre (the "Charity" or "CIAC") is to ensure that disadvantaged people of Chinese origin in the UK are able to access quality advice, information and support. In planning the Charity's activities to achieve its aim, the Trustees have given considerations to the guidance of the Charity Commission on public benefit. The Charity's main activities and who it helps are described below. All CIAC's charitable activities are undertaken to further its charitable purposes for the public benefit.

The Charity historically specialised in providing advice and support on immigration and asylum law. It has developed a wide spectrum of services to meet the needs of the community. The services offered include a unique support programme for Chinese women and their children, in particular to those vulnerable to domestic violence; advice and advocacy on social welfare and benefits, housing and homelessness, which are extended to destitute refugees and asylum seekers. Through partnership initiatives, such as NHS, the Charity works towards the betterment of the life of the local community. Moreover, the Charity collects and disseminates information to the Chinese communities throughout the UK.

#### *Public benefit*

The trustees have paid due regard to guidance issued by the Charity Commission in deciding what activities the charity should undertake.

#### **Achievements and performance**

##### *Significant activities and achievements against objectives*

#### **Legal Advice**

The Charity continued the service under the licence granted by the Organisation of Immigration Services Commission (OISC) on the provision of legal advice on immigration and asylum law. The legal advisors have attained the required level of accreditation. The Charity makes referrals on complex cases.

#### **Women's and Children's Support**

The Women's and Children's Support project provides Chinese women safety planning who flee from domestic violence, emotional support, interpretation, assistance in finding refuge or temporary accommodation, and advice on immigration, housing, benefits and children issues. During the year under review, there were outreach volunteers providing on-going assistance to and befriending the service users. The Charity also raised the awareness of domestic violence amongst the Chinese community through multi-agency partnership, workshops, leaflets and newsletters, and the Chinese media and other social media.

#### *ASCENT – Working to end violence against women and girls (VAWG)*

Since April 2013, the Charity formed a consortium with 21 other voluntary organisations and works in partnership to end violence against women and girls. This project is funded by the London Councils and the Charity provides services under the "Advice and Support" theme and in particular specialist services in Chinese language (Mandarin and Cantonese). This innovative partnership strengthens referral pathways across organisations and identifies trends and emerging needs. The scope of services consists of frontline advice, outreach, referral, drop-in services supporting women survivors of abuse in accessing safety and services and in rebuilding their lives. This project also extends the support for single mothers affected by domestic violence. New round of funding has been approved to provide quality and sustainable support for women and girls affected by domestic abuse.

## **CHINESE INFORMATION AND ADVICE CENTRE**

### **TRUSTEES' REPORT (INCLUDING DIRECTOR'S REPORT) (CONTINUED)**

#### **FOR THE YEAR ENDED 31 MARCH 2024**

---

##### *Women's helpline and Third Party Reporting Centre*

With the grant from the City of Westminster St James's Ward in 2013, the Charity set up a third party reporting centre to provide a confidential channel of reporting violence crime against women and a helpline in Chinese language for women in the event of emergency. These services are still provided by the Charity as a self-funded service as we see the importance of maintaining this avenue for the Chinese women to seek help.

##### *Domestic Violence Awareness*

The Charity continues to raise awareness of domestic violence in the Chinese community. The film "Behind Closed Doors" was proudly produced by the Charity with the help of a team of professional volunteers. Since its premiere show on 5 September 2013, the short film is available on YouTube link here <http://youtu.be/lvbXGyNk6LY>.

##### **Supporting women and girls who have No Recourse to Public Funds (NRPF)**

Women and girls who are affected by gender-based violence and at the time have NRPF are supported by our project funded by the Trust for London. The Charity provides the practical support for them on their rights and eligibilities. We also work closely with other organisation to provide crucial support for women and girls to address their immediate personal concerns.

##### **Benefits and Tax Credits Advice and Advocacy**

The Charity provides a one-stop advice service for the Chinese residents since 2011 to provide benefits and tax credits advice through telephone and face-to-face sessions. While this service for the residents of the Westminster Councils is funded, the Charity also extends the service outside the borough at a nominal administration fee.

##### **Homelessness – Housing First Project**

The official definition of homelessness includes those in temporary housing, overcrowding accommodation or facing eviction. There are a lot of other issues associated with homelessness. It is not uncommon that the Chinese who are in such a dire situation would be unaware of the appropriate channel to change their living environment. The Charity is in a good position to help and assist them to find suitable accommodation and tackle homelessness related problems.

##### **Wellbeing and Healthcare Projects**

In respond to the NHS campaign appealing to the people to quit smoking in early 2014, CIAC joined the Kick-It task force with two staff trained and qualified as NHS Quit Smoking Advisors in mid-2014. CIAC recognised the linguistic need for the Chinese community in order to benefit from the NHS wellbeing program. The Charity has completed the 3 years project as Kick-It Stop Smoking Chinese community delivery partner in the Tri-borough areas (City of Westminster, Kensington and Chelsea, Hammersmith and Fulham). The Charity on the other hand addresses the issues of problematic gambling by hosting regular community forum with other community Stakeholders and professionals in the field. During the pandemic, the Charity took on the initiative, working closely with the Westminster City Council and NHS to organise Pop-up COVID-19 Vaccination Clinics especial to support those who do not have a fixed address and/ or uncertain immigration status. With our dedicated team of volunteers providing logistic and translation support, this initiative had benefited over 7,000 individuals.

##### **Refugee and Asylum Seeker Support**

The Charity provides advice and assistance in the areas of asylum support, welfare benefit, housing, healthcare and education for Chinese new arrivals. Due to the lack of funding, we now mainly make referrals to other refugee organisations and with limited services carried out by volunteers. During the year reported, the Charity had hosted monthly Home Office surgery to support those who have immigration concern and assist some undocumented migrants to voluntarily return to their home country. Home Office has promised there will be NO enforcement action in these surgeries so vulnerable individuals have the trust and confidence to approach us for assistance.

# CHINESE INFORMATION AND ADVICE CENTRE

## TRUSTEES' REPORT (INCLUDING DIRECTOR'S REPORT) (CONTINUED)

**FOR THE YEAR ENDED 31 MARCH 2024**

---

### **Information Development**

The Charity published quarterly bilingual newsletters (traditional Chinese and English) to provide news on immigration and nationality laws, public policy and events within the Chinese community. This is a self-funded project with the help of volunteers from research and editing to translation and final production. Four issues of the newsletter have been published during the year including an electronic version available online.

### **UK Visas and Immigration (previously UK Border Agency) Surgery and Police Community Service Surgery**

The Charity hosts regular Police Community Service surgery at its office. Depending on the availability of the police officer, this is normally held every other month and opens to the general public with free interpreter provided by the Charity for the non-English speaking Chinese service users. Since November 2012, the Charity collaborated with the Home Office to host the first UKVI community surgery at its office. It is now scheduled on the first Tuesday of each month. The Home Office officers attend the Charity to answer enquiries from the local community regarding immigration issues. The enquiries can be personal to them or regarding general immigration policies.

### **Social Enterprise**

CIAC provides fee charging services under the social enterprise initiative which comprises of translation, interpretation and printing facility. This service benefits the local community as the Charity has a team of volunteers with a high proficiency of Chinese-English language standard and specialising in translation and interpretation.

#### **Financial review**

The net outgoing resources for the year amounted to £49,390 (2023: £20,137) after which there was a retained unrestricted surplus of £71,887 (2023: £121,277).

#### *Reserves policy*

It is the policy of the charity that unrestricted funds which have not been designated for a specific use should be maintained at a level equivalent to between three and six month's expenditure. The trustees consider that reserves at this level will ensure that, in the event of a significant drop in funding, they will be able to continue the charity's current activities while consideration is given to ways in which additional funds may be raised. This level of reserves has been maintained throughout the year.

### **Structure, governance and management**

The charity is a company limited by guarantee and not having a share capital incorporated in the United Kingdom on 18 October 1988 with registration no. 02306765. The company is a registered charity with registration number 800646.

The trustees, who are also the directors for the purpose of company law, and who served during the year and up to the date of signature of the financial statements were:

F K Poon

Edmond Yeo

#### *Recruitment and appointment of trustees*

Trustees are elected at AGM, and new Trustees may be recruited during the year to fill up a vacancy or take on additional responsibilities. New Trustees are recruited through introductions, enquiries and the Charity's website.

None of the trustees has any beneficial interest in the company. All of the trustees are members of the company and guarantee to contribute £1 in the event of a winding up.

## **CHINESE INFORMATION AND ADVICE CENTRE**

### **TRUSTEES' REPORT (INCLUDING DIRECTOR'S REPORT) (CONTINUED)**

#### ***FOR THE YEAR ENDED 31 MARCH 2024***

---

The company's current policy concerning the payment of trade creditors is to follow the CBI's Prompt Payers Code (copies are available from the CBI, Centre Point, 103 New Oxford Street, London WC1A 1DU).

The company's current policy concerning the payment of trade creditors is to:

- settle the terms of payment with suppliers when agreeing the terms of each transaction;
- ensure that suppliers are made aware of the terms of payment by inclusion of the relevant terms in contracts; and
- pay in accordance with the company's contractual and other legal obligations.

Trade creditors of the company at the year end were equivalent to XX day's purchases, based on the average daily amount invoiced by suppliers during the year.

The trustees' report was approved by the Board of Trustees.

F K Poon  
**Trustee**

30 May 2025

# CHINESE INFORMATION AND ADVICE CENTRE

## INDEPENDENT EXAMINER'S REPORT

### TO THE TRUSTEES OF CHINESE INFORMATION AND ADVICE CENTRE

---

I report to the trustees on my examination of the financial statements of Chinese Information and Advice Centre (the charity) for the year ended 31 March 2024.

#### **Responsibilities and basis of report**

As the trustees of the charity (and also its directors for the purposes of company law), you are responsible for the preparation of the financial statements in accordance with the requirements of the Companies Act 2006.

Having satisfied myself that the financial statements of the charity are not required to be audited under Part 16 of the Companies Act 2006 and are eligible for independent examination, I report in respect of my examination of the charity's financial statements carried out under section 145 of the Charities Act 2011. In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the Charities Act 2011.

#### **Independent examiner's statement**

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

- 1 accounting records were not kept in respect of the charity as required by section 386 of the Companies Act 2006.
- 2 the financial statements do not accord with those records; or
- 3 the financial statements do not comply with the accounting requirements of section 396 of the Companies Act 2006 other than any requirement that the financial statements give a true and fair view, which is not a matter considered as part of an independent examination; or
- 4 the financial statements have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their financial statements in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the financial statements to be reached.

#### **Xeinadin London Limited**

8th Floor  
Becket House  
36 Old Jewry  
London  
EC2R 8DD  
30 May 2025

## CHINESE INFORMATION AND ADVICE CENTRE

### STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2024

	Notes	Unrestricted funds 2024 £	Unrestricted funds 2023 £ as restated
<b>Income from:</b>			
Donations and legacies	3	28,484	146,700
Charitable activities	4	166,976	36,994
Investments	5	1,378	225
<b>Total income</b>		<u>196,838</u>	<u>183,919</u>
<b>Expenditure on:</b>			
Charitable activities	6	246,228	204,056
<b>Total expenditure</b>		<u>246,228</u>	<u>204,056</u>
<b>Net expenditure and movement in funds</b>		<u>(49,390)</u>	<u>(20,137)</u>
<b>Reconciliation of funds:</b>			
Fund balances at 1 April 2023		121,277	141,414
<b>Fund balances at 31 March 2024</b>		<u>71,887</u>	<u>121,277</u>

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

## CHINESE INFORMATION AND ADVICE CENTRE

### BALANCE SHEET

AS AT 31 MARCH 2024

		2024		2023	
	Notes	£	£	£	£
<b>Fixed assets</b>				<b>as restated</b>	
Tangible assets	12		-		6,236
<b>Current assets</b>					
Debtors	13	7,266		7,266	
Cash at bank and in hand		81,407		107,775	
		<u>88,673</u>		<u>115,041</u>	
<b>Creditors: amounts falling due within one year</b>	14	<u>(16,786)</u>		-	
<b>Net current assets</b>			<u>71,887</u>		<u>115,041</u>
<b>Total assets less current liabilities</b>			<u>71,887</u>		<u>121,277</u>
			<u><u>71,887</u></u>		<u><u>121,277</u></u>
<b>The funds of the charity</b>					
Unrestricted funds	16		<u>71,887</u>		<u>121,277</u>
			<u>71,887</u>		<u>121,277</u>
			<u><u>71,887</u></u>		<u><u>121,277</u></u>

The company is entitled to the exemption from the audit requirement contained in section 477 of the Companies Act 2006, for the year ended 31 March 2024.

The director acknowledges his responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of financial statements.

The members have not required the company to obtain an audit of its financial statements for the year in question in accordance with section 476.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The financial statements were approved by the trustees on 30 May 2025

F K Poon  
Trustee

Company registration number 02306765 (England and Wales)

# CHINESE INFORMATION AND ADVICE CENTRE

## NOTES TO THE FINANCIAL STATEMENTS

**FOR THE YEAR ENDED 31 MARCH 2024**

---

### **1 Accounting policies**

#### **Charity information**

Chinese Information and Advice Centre is a private company limited by guarantee incorporated in England and Wales. The registered office is Basement, 2 Gerrard Place, London, W1D 5PB, UK.

#### **1.1 Accounting convention**

The financial statements have been prepared in accordance with the charity's governing document, the Companies Act 2006, FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" and the Charities SORP "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)". The charity is a Public Benefit Entity as defined by FRS 102.

The charity has taken advantage of the provisions in the SORP for charities not to prepare a statement of cash flows.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The financial statements have been prepared under the historical cost convention. The principal accounting policies adopted are set out below.

#### **1.2 Going concern**

At the time of approving the financial statements, the trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. Thus the trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

#### **1.3 Charitable funds**

Unrestricted funds are available for use at the discretion of the trustees in furtherance of their charitable objectives.

Restricted funds are subject to specific conditions by donors or grantors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the financial statements.

Endowment funds are subject to specific conditions by donors that the capital must be maintained by the charity.

#### **1.4 Income**

Income is recognised when the charity is legally entitled to it after any performance conditions have been met, the amounts can be measured reliably, and it is probable that income will be received.

Cash donations are recognised on receipt. Other donations are recognised once the charity has been notified of the donation, unless performance conditions require deferral of the amount. Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

Legacies are recognised on receipt or otherwise if the charity has been notified of an impending distribution, the amount is known, and receipt is expected. If the amount is not known, the legacy is treated as a contingent asset.

# CHINESE INFORMATION AND ADVICE CENTRE

## NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2024

---

### 1 Accounting policies

(Continued)

#### 1.5 Expenditure

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement, and the amount of the obligation can be measured reliably.

Expenditure is classified by activity. The costs of each activity are made up of the total of direct costs and shared costs, including support costs involved in undertaking each activity. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs which contribute to more than one activity and support costs which are not attributable to a single activity are apportioned between those activities on a basis consistent with the use of resources. Central staff costs are allocated on the basis of time spent, and depreciation charges are allocated on the portion of the asset's use.

#### 1.6 Tangible fixed assets

Tangible fixed assets are initially measured at cost and subsequently measured at cost or valuation, net of depreciation and any impairment losses.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Leasehold improvements	over length of the lease
Fixtures and fittings	over 5 years
Computers	over 3 years

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in the statement of financial activities.

#### 1.7 Impairment of fixed assets

At each reporting end date, the charity reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any).

#### 1.8 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

#### 1.9 Financial instruments

The charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the charity's balance sheet when the charity becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

# CHINESE INFORMATION AND ADVICE CENTRE

## NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2024

---

### 1 Accounting policies

(Continued)

#### **Basic financial assets**

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

#### **Basic financial liabilities**

Basic financial liabilities, including creditors and bank loans are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

#### **Derecognition of financial liabilities**

Financial liabilities are derecognised when the charity's contractual obligations expire or are discharged or cancelled.

### 1.10 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

### 1.11 Retirement benefits

Payments to defined contribution retirement benefit schemes are charged as an expense as they fall due.

### 2 Critical accounting estimates and judgements

In the application of the charity's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

## CHINESE INFORMATION AND ADVICE CENTRE

### NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2024

3 Income from donations and legacies

	Unrestricted funds 2024 £	Unrestricted funds 2023 £ as restated
Donations and gifts	18,884	145,500
Grants	9,600	-
Donated goods and services	-	1,200
	<u>28,484</u>	<u>146,700</u>

4 Income from charitable activities

	Unrestricted funds 2024 £	Unrestricted funds 2023 £ as restated
Women and children support		
Other income	166,976	36,994
	<u>166,976</u>	<u>36,994</u>

5 Income from investments

	Unrestricted funds 2024 £	Unrestricted funds 2023 £ as restated
Interest receivable	1,378	225
	<u>1,378</u>	<u>225</u>

## CHINESE INFORMATION AND ADVICE CENTRE

### NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2024

#### 6 Expenditure on charitable activities

	Women and children support 2024 £	Women and children support 2023 £ as restated
<b>Direct costs</b>		
Staff costs	61,883	59,415
Depreciation and impairment	6,236	6,781
Subcontractor fees	-	5,200
Event costs	44,921	23,519
Rent & rates	28,473	23,400
Advertising	1,200	2,390
Consultancy fees	62,754	42,650
Travel & subsistence	11,131	18,978
Motor expenses	5,945	2,055
Insurance	3,033	812
Postage & stationery	7,878	8,803
Telephone & internet	1,216	1,321
Computer costs	834	5,482
Sundry expenses	2,765	1,846
Bank charges	124	204
	<u>238,393</u>	<u>202,856</u>
<b>Share of support and governance costs (see note 7)</b>		
Governance	7,835	1,200
	<u>246,228</u>	<u>204,056</u>
<b>Analysis by fund</b>		
Unrestricted funds	<u>246,228</u>	<u>204,056</u>

#### 7 Support costs allocated to activities

	2024 £	2023 £ as restated
Governance costs	7,835	1,200
	<u>7,835</u>	<u>1,200</u>
<b>Analysed between:</b>		
Women and children support	<u>7,835</u>	<u>1,200</u>

## CHINESE INFORMATION AND ADVICE CENTRE

### NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2024

---

<b>8</b>	<b>Net movement in funds</b>	<b>2024</b>	<b>2023</b>
		£	£
	The net movement in funds is stated after charging/(crediting):		<b>as restated</b>
	Fees payable for the independent examination of the charity's financial statements	7,200	1,200
	Depreciation of owned tangible fixed assets	6,236	6,781
		<u>          </u>	<u>          </u>

#### **9** Trustees

None of the trustees (or any persons connected with them) received any remuneration or benefits from the charity during the year.

#### **10** Employees

The average monthly number of employees during the year was:

	<b>2024</b>	<b>2023</b>
	<b>Number</b>	<b>Number</b>
	3	3
	<u>          </u>	<u>          </u>

#### **Employment costs**

	<b>2024</b>	<b>2023</b>
	£	£
		<b>as restated</b>
Wages and salaries	60,982	53,005
Social security costs	222	4,061
Other pension costs	679	2,349
	<u>          </u>	<u>          </u>
	<u>61,883</u>	<u>59,415</u>

There were no employees whose annual remuneration was more than £60,000.

#### **11** Taxation

The charity is exempt from taxation on its activities because all its income is applied for charitable purposes.

## CHINESE INFORMATION AND ADVICE CENTRE

### NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2024

12 Tangible fixed assets	Leasehold improvements	Fixtures and fittings	Computers	Total
	£	£	£	£
<b>Cost</b>				
At 1 April 2023	1,798	6,391	45,272	53,461
At 31 March 2024	1,798	6,391	45,272	53,461
<b>Depreciation and impairment</b>				
At 1 April 2023	1,798	6,391	39,036	47,225
Depreciation charged in the year	-	-	6,236	6,236
At 31 March 2024	1,798	6,391	45,272	53,461
<b>Carrying amount</b>				
At 31 March 2023	-	-	6,236	6,236
	<u>          </u>	<u>          </u>	<u>          </u>	<u>          </u>
<b>13 Debtors</b>			<b>2024</b>	<b>2023</b>
<b>Amounts falling due within one year:</b>			<b>£</b>	<b>£</b>
Other debtors			7,266	7,266
			<u>          </u>	<u>          </u>
<b>14 Creditors: amounts falling due within one year</b>			<b>2024</b>	<b>2023</b>
			<b>£</b>	<b>£</b>
Other taxation and social security			9,410	-
Accruals and deferred income			7,376	-
			<u>          </u>	<u>          </u>
			16,786	-
			<u>          </u>	<u>          </u>
<b>15 Retirement benefit schemes</b>			<b>2024</b>	<b>2023</b>
<b>Defined contribution schemes</b>			<b>£</b>	<b>£</b>
Charge to profit or loss in respect of defined contribution schemes			679	2,349
			<u>          </u>	<u>          </u>

The charity operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the charity in an independently administered fund.

## CHINESE INFORMATION AND ADVICE CENTRE

### NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

#### FOR THE YEAR ENDED 31 MARCH 2024

#### 16 Unrestricted funds

The unrestricted funds of the charity comprise the unexpended balances of donations and grants which are not subject to specific conditions by donors and grantors as to how they may be used. These include designated funds which have been set aside out of unrestricted funds by the trustees for specific purposes.

	At 1 April 2023	Incoming resources	Resources expended	At 31 March 2024
	£	£	£	£
	<b>as restated</b>			
Office dilapidation	15,000	-	-	15,000
Tangible fixed asset	15,000	-	-	15,000
General funds	91,277	196,838	(246,228)	41,887
	<u>121,277</u>	<u>196,838</u>	<u>(246,228)</u>	<u>71,887</u>
	<u><u>121,277</u></u>	<u><u>196,838</u></u>	<u><u>(246,228)</u></u>	<u><u>71,887</u></u>
<b>Previous year:</b>	<b>At 1 April 2022</b>	<b>Incoming resources</b>	<b>Resources expended</b>	<b>At 31 March 2023</b>
	£	£	£	£
	<b>as restated</b>	<b>as restated</b>	<b>as restated</b>	<b>as restated</b>
Office dilapidation	15,000	-	-	15,000
Tangible fixed asset	15,000	-	-	15,000
General funds	111,414	183,919	(204,056)	91,277
	<u>141,414</u>	<u>183,919</u>	<u>(204,056)</u>	<u>121,277</u>
	<u><u>141,414</u></u>	<u><u>183,919</u></u>	<u><u>(204,056)</u></u>	<u><u>121,277</u></u>

#### 17 Related party transactions

There were no disclosable related party transactions during the year (2023 - none).

#### 18 Prior year adjustments

Substantial adjustments have been made to the comparative Statement of Financial Activities and both opening & closing Balance Sheets. These restatements relate to a previously omitted savings account which has been brought into the accounts this year. The impact has reduced incoming resources by £78,245 in the comparative as the income should have already been recorded in retained surplus.

Upon examination it has been determined that whilst certain donations and grants are made in anticipation or during various charitable events, there are no legally restricted funds in place. As such all references to restricted funds have been removed from these accounts.

These adjustments have been specifically reviewed and agreed with the Independent Examiner.

This document was delivered using electronic communications and authenticated in accordance with the registrar's rules relating to electronic form, authentication and manner of delivery under section 1072 of the Companies Act 2006.

**CHINESE INFORMATION AND ADVICE CENTRE**

England & Wales - Charity number 800646

---

# Accounts

---

# CHINESE INFORMATION AND ADVICE CENTRE

(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)

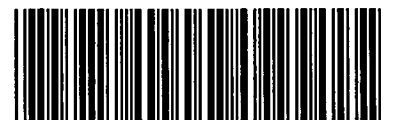
## Report of the Directors and Financial Statements

For the year ended 31 March 2023

Charity no.: 800646  
Company no.: 02306765

Information Classification: General

SATURDAY



\*ACJHZ2BD\*

A04

30/12/2023

#320

COMPANIES HOUSE

# CHINESE INFORMATION AND ADVICE CENTRE

## CONTENTS

Structure, References and Administrative Details .....	2
Report of the Trustees .....	3
Statement of Trustees' responsibilities .....	9
Independent Examiner's Report .....	10
Statement of financial activities & Summary income & expenditure account .....	11
Balance Sheet .....	12
Cash Flow Statement .....	13
Notes to the Accounts.....	14

# CHINESE INFORMATION AND ADVICE CENTRE

## STRUCTURE, REFERENCES AND ADMINISTRATIVE DETAILS

### Company

The Chinese Information and Advice Centre is a company limited by guarantee and not having a share capital incorporated in the United Kingdom on 18 October 1988 with registration no. 02306765. The company is a registered charity with registration number 800646.

### Board of Directors and Trustees

The directors of the company are its trustees for the purpose of the Charities Act, and throughout this report are collectively referred to as the trustees. Under the Articles of Association of the company, the trustees are elected at the AGM to serve for a period of three years and are eligible for re-election at an AGM thereafter.

The trustees who are in office during the year and up to the date of this report were as follows:

Edmond Yeo (Chair)	(appointed 25 May 2004)
Gareth Owen	(appointed 14 August 2016)
Foong Kiew Poon	(appointed 12 June 2017)
Lady Shaida Sheikh	(appointed 31 May 2023)

### Registered Office

Basement, 2 Gerrard Place, London W1D 5PB

### Independent Examiner

William Wong  
2307, 80 Houndsditch, EC3A7AB London



### Banker

HSBC Bank plc, 16 King Street, Covert Garden, London WC2E 8JF

# CHINESE INFORMATION AND ADVICE CENTRE

## REPORT OF THE TRUSTEES

The Trustees are pleased to present their report together with the independently examined financial statements of the company for the year ended 31 March 2023.

### Objects and Activities

The mission of the Chinese Information and Advice Centre (the "Charity" or "CIAC") is to ensure that disadvantaged people of Chinese origin in the UK are able to access quality advice, information and support. In planning the Charity's activities to achieve its aim, the Trustees have given considerations to the guidance of the Charity Commission on public benefit. The Charity's main activities and who it helps are described below. All CIAC's charitable activities are undertaken to further its charitable purposes for the public benefit.

The Charity historically specialised in providing advice and support on immigration and asylum law. It has developed a wide spectrum of services to meet the needs of the community. The services offered include a unique support programme for Chinese women and their children, in particular to those vulnerable to domestic violence; advice and advocacy on social welfare and benefits, housing and homelessness, which are extended to destitute refugees and asylum seekers. Through partnership initiatives, such as NHS, the Charity works towards the betterment of the life of the local community. Moreover, the Charity collects and disseminates information to the Chinese communities throughout the UK.

### Governance & Management

The Board of Trustees meets at least four times a year and is responsible for the governance of the organisation. New Trustees are supported through an induction process which includes a Trustee induction pack on their responsibilities and code-of-conduct as trustees. In addition to the regular meetings, there is a strategic business meeting to discuss and plan our business directions.

Decisions on the day-to-day operation of the Charity are undertaken by the Chief Executive or, in his absence, acting Chief Executive, in consultation with the Trustee sub-committees. Assessment of the financial position of the Charity and monitoring of its resources is carried out by the Board. There are two other committees formed by the Trustees together with the Chief Executive Officer and co-opted members to oversee personnel and fundraising matters.

Decisions on matters with significant implications for the organisation are brought to the Board of Trustees including organisational priorities and changes, resources risk, major initiatives and formation and development policies.

Trustees are elected at AGM, and new Trustees may be recruited during the year to fill up a vacancy or take on additional responsibilities. New Trustees are recruited through introductions, enquiries and the Charity's website.

### Results

The net (outgoing)/incoming resources for the year amounted to £58,138 (2022: £(43,327)) of which there was net (deficit)/surplus of £18,139 (2022: £37,192) on restricted projects and a net (deficit)/surplus of £39,999 (2022: £(80,519)) on unrestricted activities.

# CHINESE INFORMATION AND ADVICE CENTRE

## **Achievements and Performance**

### **(i) Legal Advice**

The Charity continued the service under the licence granted by the Organisation of Immigration Services Commission (OISC) on the provision of legal advice on immigration and asylum law. The legal advisors have attained the required level of accreditation. The Charity makes referrals on complex cases.

### **(ii) Women's and Children's Support**

The Women's and Children's Support project provides Chinese women safety planning who flee from domestic violence, emotional support, interpretation, assistance in finding refuge or temporary accommodation, and advice on immigration, housing, benefits and children issues. During the year under review, there were outreach volunteers providing on-going assistance to and befriending the service users. The Charity also raised the awareness of domestic violence amongst the Chinese community through multi-agency partnership, workshops, leaflets and newsletters, and the Chinese media and other social media.

#### *ASCENT – Working to end violence against women and girls (VAWG)*

Since April 2013, the Charity formed a consortium with 21 other voluntary organisations and works in partnership to end violence against women and girls. This project is funded by the London Councils and the Charity provides services under the "Advice and Support" theme and in particular specialist services in Chinese language (Mandarin and Cantonese). This innovative partnership strengthens referral pathways across organisations and identifies trends and emerging needs. The scope of services consists of frontline advice, outreach, referral, drop-in services supporting women survivors of abuse in accessing safety and services and in rebuilding their lives. This project also extends the support for single mothers affected by domestic violence. New round of funding has been approved to provide quality and sustainable support for women and girls affected by domestic abuse.

#### *Women's helpline and Third Party Reporting Centre*

With the grant from the City of Westminster St James's Ward in 2013, the Charity set up a third party reporting centre to provide a confidential channel of reporting violence crime against women and a helpline in Chinese language for women in the event of emergency. These services are still provided by the Charity as a self-funded service as we see the importance of maintaining this avenue for the Chinese women to seek help.

#### *Domestic Violence Awareness*

The Charity continues to raise awareness of domestic violence in the Chinese community. The film "Behind Closed Doors" was proudly produced by the Charity with the help of a team of professional volunteers. Since its premiere show on 5 September 2013, the short film is available on YouTube link here <http://youtu.be/lvXGyNk6LY>.

#### *Supporting women and girls who have No Recourse to Public Funds (NRPF)*

Women and girls who are affected by gender-based violence and at the time have NRPF are supported by our project funded by the Trust for London. The Charity provides the practical support for them on their rights and eligibilities. We also work closely with other organisation to provide crucial support for women and girls to address their immediate personal concerns.

### **(iii) Benefits and Tax Credits Advice and Advocacy**

## CHINESE INFORMATION AND ADVICE CENTRE

The Charity provides a one-stop advice service for the Chinese residents since 2011 to provide benefits and tax credits advice through telephone and face-to-face sessions. While this service for the residents of the Westminster Councils is funded, the Charity also extends the service outside the borough at a nominal administration fee.

### **(iv) Homelessness – Housing First Project**

The official definition of homelessness includes those in temporary housing, overcrowding accommodation or facing eviction. There are a lot of other issues associated with homelessness. It is not uncommon that the Chinese who are in such a dire situation would be unaware of the appropriate channel to change their living environment. The Charity is in a good position to help and assist them to find suitable accommodation and tackle homelessness related problems.

### **(v) Wellbeing and Healthcare Projects**

In respond to the NHS campaign appealing to the people to quit smoking in early 2014, CIAC joined the Kick-It task force with two staff trained and qualified as NHS Quit Smoking Advisors in mid-2014. CIAC recognised the linguistic need for the Chinese community in order to benefit from the NHS wellbeing program. The Charity has completed the 3 years project as Kick-It Stop Smoking Chinese community delivery partner in the Tri-borough areas (City of Westminster, Kensington and Chelsea, Hammersmith and Fulham). The Charity on the other hand addresses the issues of problematic gambling by hosting regular community forum with other community Stakeholders and professionals in the field. During the pandemic, the Charity took on the initiative, working closely with the Westminster City Council and NHS to organise Pop-up COVID-19 Vaccination Clinics especial to support those who do not have a fixed address and/ or uncertain immigration status. With our dedicated team of volunteers providing logistic and translation support, this initiative had benefited over 7,000 individuals.

### **(vi) Refugee and Asylum Seeker Support**

The Charity provides advice and assistance in the areas of asylum support, welfare benefit, housing, healthcare and education for Chinese new arrivals. Due to the lack of funding, we now mainly make referrals to other refugee organisations and with limited services carried out by volunteers. During the year reported, the Charity had hosted monthly Home Office surgery to support those who have immigration concern and assist some undocumented migrants to voluntarily return to their home country. Home Office has promised there will be NO enforcement action in these surgeries so vulnerable individuals have the trust and confidence to approach us for assistance.

### **(vii) Information Development**

The Charity published quarterly bilingual newsletters (traditional Chinese and English) to provide news on immigration and nationality laws, public policy and events within the Chinese community. This is a self-funded project with the help of volunteers from research and editing to translation and final production. Four issues of the newsletter have been published during the year including an electronic version available online.

### **(viii) UK Visas and Immigration (previously UK Border Agency) Surgery and Police Community Service Surgery**

The Charity hosts regular Police Community Service surgery at its office. Depending on the availability of the police officer, this is normally held every other month and opens to the general public with free interpreter provided by the Charity for the non-English speaking Chinese service users.

## CHINESE INFORMATION AND ADVICE CENTRE

Since November 2012, the Charity collaborated with the Home Office to host the first UKVI community surgery at its office. It is now scheduled on the first Tuesday of each month. The Home Office officers attend the Charity to answer enquiries from the local community regarding immigration issues. The enquiries can be personal to them or regarding general immigration policies.

### (ix) **Social Enterprise**

CIAC provides fee charging services under the social enterprise initiative which comprises of translation, interpretation and printing facility. This service benefits the local community as the Charity has a team of volunteers with a high proficiency of Chinese-English language standard and specialising in translation and interpretation.

### **Advice Quality Standard (AQS) Accreditation**

The Charity's service to the victims of domestic violence has gone to a higher level. The Charity built up its capacity through volunteer recruitment and training to strengthen the service in victim advocacy. In July 2016, the Charity has achieved Advice Quality Standard (AQS) accreditation.

### **Fundraising**

The Charity has a dedicated fundraising team comprising of mainly volunteers. During the year reported, CIAC had organised a 10k legal walk, a Woman Volunteer of the year, Christmas and Chinese New Year events. A gross sum of £224,000 (2022: £8,518) was raised and £39,999 (2022: £846) net of expenses.

### **Woman Volunteer of the Year Award**

The Charity launched the Woman Volunteer of the Year Award and the CIAC Volunteer of the Year Awarded in 2014 to recognise and celebrate the contribution of the volunteers to the Chinese and Southeast Asian Community. The event has been successfully hosted this year at the House of Lords by Baroness Uddin and the Lord Sheikh with a slight delay due to the Pandemic.

### **Plans and Future Projects**

The Trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the Charity's aim and objectives and in planning its future activities. In particular, the Trustees consider how planned activities will contribute to the aims and objectives they have set.

#### *Legal Advice*

The Charity, while maintaining the services under the Office of the Immigration Services Commissioner (OISC), makes referrals to solicitors firm and assists the clients with interpretation and research on particular immigrations matters.

#### *Welfare and Benefit Advice and Advocacy Project*

The Charity has been delivering benefit advice services as part of its projects in women support and refugee and asylum supports. The service is extended to the wider group in the Chinese community living in the City of Westminster who are usually unaware of their benefit entitlements and have no knowledge to apply. Funding application for the project to provide the services in other London Boroughs has been underway.

#### *Homelessness Project*

# CHINESE INFORMATION AND ADVICE CENTRE

CIAC has been recognised as a referral agent for Chinese homeless and rough sleepers through its longstanding history of advisory work in the community. The Charity now works closely with St Martin-In-the-Field, Shelter, Passage, and St Mungo's Broadway who provide shelter, meals and hygiene day services to the rough sleepers. We make inter-organisation referrals for the Chinese speaking clients. The Charity sees the demand of the project and it will continue to secure funding to further this service in all London boroughs.

## *Healthcare and Wellbeing Project*

There is a growing population of the elderly Chinese. Most of them were migrants during 70s and 80s. This first generation of the Chinese migrants came to the UK to work mainly in catering. Later in the 90s, there was an influx of workers from the mainland China. These migrants are mostly lack proficiency in the English language. Now retired or at their 60s, they are usually isolated and have poor health. From dealing with the clients, the Charity recognised that there is a need to promote wellbeing physically, emotionally as well as financially. While the Charity has completed a one-off informal counselling project to the Chinese community, it is now ready to develop further wellbeing projects in collaboration with similar organisations in promoting active living, healthy eating, energy saving and income maximisation.

## *Prisons and Probation Projects*

Following the success in the delivery of the cultural sensitivity training to the London probation staff, the Charity is looking for funding to support and extend the project with prison visits and organising activities to improve the skills and employability of the ex-offenders upon their release and reduce the re-offending rate.

## *Other Projects*

The Charity has researched into areas where there is inequality in accessing services for the Chinese community. There is a significant lack of Chinese speaking services providing one-to-one support to people with mental health issues. Another area that the Charity will look into is the service that tackling problems associated with gambling e.g. debts and problematic gambling and support vulnerable women who are trapped in prostitution.

## *Social Enterprise and general donations*

The Trustees will continue to explore the market for fee charging services under its social enterprise arm which would include legal advice services. The Charity also appealed to businesses and individuals for their generous help, support and donations.

## **Reserves Policy**

The Trustees considered the level of free reserves (being funds not tied up in fixed assets, designated funds or restricted funds) that the Charity will require to provide financial flexibility over the course of the forthcoming year should be 3 months of the resources expended. This was approximate £25,000 in general funds. The Charity continues to use its free reserves to retain staff and bridge the funding gaps. As of 31 March 2023, the free and non-designated reserve was £2,233 (2022: £(37,766)). It is considered that the free reserve has been maintained at the required level.

The Charity has on-going renewed the lease with the landlord, Shaftesbury, of the current office space at Basement, 2 Gerrard Place, London W1D 5PB. The Trustees decided it was appropriate to put aside designated reserve of £15,000 (2022: £15,000) for fixed assets and £15,000 (2022: £15,000) for dilapidation of the current office premises.

## CHINESE INFORMATION AND ADVICE CENTRE

The Trustees are actively organising fundraising to increase the Charity's unrestricted reserves in order to increase the capacity of the Charity to meet the needs of the Chinese community.

### **Investment Policy**

Under the memorandum and articles of association, the Charity has the power to make any investment as the Trustees think fit.

### **Risk Review**

Review of the Charity's strategy and activities are carried out on an annual basis to produce a comprehensive three-year rolling strategic plan setting out the major opportunities available and the potential risks exposed. The Trustees regularly monitor progress against the strategic objectives. As part of this process, the Trustees have implemented a risk management strategy that comprises of:

- An annual review of the risks which the Charity may face;
- The establishment of systems and procedures to mitigate those risks identified; and
- The implementation of procedures designed to minimise any potential impact on the Charity should any of those risks materialise.

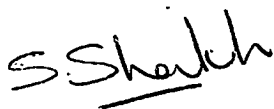
### **Related Parties**

The Charity reimburses its Trustees for expenditure. During the year there was no related party transaction.

### **Independent Examiner**

The Board of Trustees consider that an audit is not required for the financial year being reported under section 144(2) of the Charities Act 2011 (the Charity Act) and that an independent examination is needed and the company was entitled to exemption from audit under section 477 of the Companies Act 2006 related to small companies. The members have not required the company to obtain the audit of its accounts for the year in question in accordance with section 476. According to the Charity Act, William Wong, an independent examiner was appointed and it has agreed to be the independent examiner for the year ended 31 March 2023.

Signed for and on behalf of  
Board of Trustees



**Lady Shaida Sheikh**  
Trustee  
23<sup>rd</sup> December 2023

## **STATEMENT OF TRUSTEES' RESPONSIBILITIES**

The Trustees (who are also directors of Chinese Information and Advice Centre for the purposes of the company law) are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company Law requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the affairs of the charitable company and of the incoming resources and application of the resources, including the income and expenditure, of the charitable company for the year. In preparing the financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgments and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The Trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and which enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The Trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

### **Statement as to disclosure to our independent examiner**

In so far as the trustees are aware at the time of approving our trustees' annual report:

- there is no relevant information, being information needed by the independent examiner in connection with preparing their report, of which the independent examiner is unaware, and
- the Trustees, having made enquiries of fellow directors and that they ought to have individually taken, have each taken all steps that he/she is obliged to take as a director in order to make themselves aware of any relevant information and to establish that the independent examiner is aware of that information.

**By order of the Board of Trustees**

**INDEPENDENT EXAMINER'S REPORT  
TO THE TRUSTEES OF THE CHINESE INFORMATION AND ADVICE CENTRE  
ON THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023**

I report on the accounts of the Chinese Information and Advice Centre (the "Charity") for the year ended 31 March 2023 as set out in the annual report.

**RESPECTIVE RESPONSIBILITIES OF TRUSTEES AND EXAMINER**

The trustees (who are also the directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the Charities Act) and that an independent examination is needed.

Having satisfied myself that the Charity is not subject to audit under the company law and is eligible for independent examination, it is my responsibility to:

- examine the accounts under section 145 of the Charities Act;
- follow the procedures laid down in the general Directions given by the Charity Commission under section 145(5)(b) of the Charities Act; and
- state whether particular matters have come to my attention.

**BASIS OF INDEPENDENT EXAMINER'S STATEMENT**

My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the statement below.

**INDEPENDENT EXAMINER'S STATEMENT**

In connection with my examination, no matter has come to my attention:

1. which gives me reasonable cause to believe that, in any material respect, the requirements:
  - to keep accounting records in accordance with Section 386 of the Companies Act 2006; and
  - to prepare accounts which accord with the accounting records and comply with the accounting requirements of Section 396 of the Companies Act 2006

have not been met; or

2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Enter name of Independent Examiner **William Wong**

Enter date **29 December 2023**



# CHINESE INFORMATION AND ADVICE CENTRE

## STATEMENT OF FINANCIAL ACTIVITIES & SUMMARY INCOME & EXPENDITURE ACCOUNT For the year ended 31 March 2023

	note	2023 Unrestricted Funds £	2023 Restricted Funds £	2023 Total Funds £	2022 Total Funds £
<b>Income from</b>					
Donations	3	224,000	1,200	225,200	13,097
<b>Government Grant</b>					
<b>Charitable activities</b>	4				
Legal advice		-	-	-	-
Women's and Children's Support Chinese Advice Bureau		-	36,994	36,994	57,705
<b>Other trading activities</b>					
Fundraising		-	-	-	-
Grant		-	-	-	41,326
Investment Income		-	-	-	-
<b>Total income</b>		<u>224,000</u>	<u>38,194</u>	<u>262,194</u>	<u>112,128</u>
<b>Expenditure on</b>					
<b>Raising funds</b>		-	-	-	-
<b>Charitable activities</b>	5				
Legal advice		-	1,200	1,200	1,200
Women and Children support		4,664	18,855	23,519	39,433
Chinese Advice Bureau		-	-	-	-
Wellbeing, Benefits and Homelessness Information development & Interpretation Expenses	20	-	-	-	-
		179,338	-	179,338	114,822
<b>Total expenditure</b>		<u>184,001</u>	<u>20,055</u>	<u>204,057</u>	<u>155,455</u>
<b>Net income/(expenditure) and net movement in funds for the year</b>		39,999	18,139	58,138	(43,327)
<b>Reconciliation of funds</b>					
<b>Total funds brought forward</b>		<u>(7,766)</u>	<u>37,192</u>	<u>29,426</u>	<u>72,753</u>
<b>Total funds carried forward</b>		<u>32,233</u>	<u>55,331</u>	<u>87,564</u>	<u>29,426</u>

All incoming resources and resources expended derive from continuing activities.

The statement of financial activities includes all gains and losses recognised in the year.

The notes on pages 14 to 21 form an integral part of these financial statements.

## CHINESE INFORMATION AND ADVICE CENTRE

### BALANCE SHEET

As at 31 March 2023

	Note	2023 £	2022 £
<b>Fixed Assets</b>	10	6,236	9,217
<b>Non-Current Assets</b>			
Deposit		1,667	1,667
<b>Current Assets</b>			
Debtors	11, 15	15,599	4,380
Cash at bank and in hand		64,188	14,288
		79,787	18,668
<b>Liabilities</b>			
Creditors: amount falling due within one year	12, 15	-	-
<b>Net Current Assets</b>		79,787	18,668
Provisions	13	(126)	(126)
<b>Net Assets</b>		87,564	29,426
<b>Funds</b>			
Unrestricted funds	14		
General fund		2,233	(37,766)
Designated funds			
Office dilapidation		15,000	15,000
Tangible fixed asset		15,000	15,000
Total designated funds		30,000	30,000
Total unrestricted funds		32,233	(7,766)
Restricted funds	14	55,331	37,192
		87,564	29,426

The notes on pages 15 to 22 form an integral part of these financial statements.

For the year ended 31 March 2023, the Company was entitled to exemption from audit under section 477 of the Companies Act 2006 (the Act) relating to small companies. No members have required the Company to obtain an audit of its accounts for the year in question in accordance with section 476 of the Act – however, in accordance with Section 145 of the Charities Act 2011 the accounts have been examined by an independent examiner whose report forms part of this document. The trustees acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime.

Approved by the Board of Directors on 23<sup>rd</sup> December 2023 and signed on its behalf by

  
**Lady Shaida Sheikh**  
 Trustee

## CHINESE INFORMATION AND ADVICE CENTRE

### CASH FLOW STATEMENT

For the year ended 31 March 2023

	note	2023 £	2022 £
<b>Cash (used in)/provided by operating activities</b>	19	46,100	(53,088)
<b>Cash flows from investing activities</b>			
Interest income		-	-
Purchase of tangible fixed assets		3,800	7,019
<b>Cash used in investing activities</b>		3,800	7,019
(Decrease)/Increase in cash and cash equivalents in the year		49,900	(46,069)
Cash and cash equivalents at the beginning of the year		14,288	60,357
<b>Cash and cash equivalents at the end of the year</b>		64,188	14,288

# CHINESE INFORMATION AND ADVICE CENTRE

## NOTES TO THE ACCOUNTS

For the year ended 31 March 2023

### 1. Accounting policies

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006. The Charity meets the definition of a public benefit entity under FRS 102. The principal accounting policies adopted in the preparation of the financial statements are as follows.

#### (a) Accounting convention

The financial statements have been prepared on a going concern basis under the historical cost convention, modified to include certain items at fair value. The financial statements have been prepared in sterling which is the functional currency of the charity.

#### (b) Incoming resources

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Income from government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

No amount is included in the financial statements for volunteer time in line with the SORP (FRS 102). Further detail is given in the Trustees' Annual Report.

#### *Donations*

Donations are included in incoming resources when they are receivable.

#### *Donated Goods and Services*

Donations of services that can be reasonably quantified will usually result in the recognition of income and an expense. An asset will be recognised only when those services are used for the production of an asset and the services received will be capitalised as part of the cost of that asset.

The charity measures incoming resources from non-exchange transactions as follows: (a) Donated services and facilities, that would otherwise have been purchased, shall be measured at the value to the entity. (b) All other incoming resources from non-exchange transactions shall be measured at the fair value of the resources received or receivable.

#### *Fee income*

Fees are recognised in the statement of financial activities when they are receivable.

#### *Interest income*

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity.

#### (c) Resources expended

All expenditure is accounted for on an accruals basis. Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably. Expenditure is classified under the following activity headings:

# CHINESE INFORMATION AND ADVICE CENTRE

## Notes to the Accounts (continued)

For the year ended 31 March 2023

- Costs of raising funds comprise the costs of commercial trading including hosting charity events and their associated support costs.
- Expenditure on charitable activities includes the costs of charitable activities undertaken to further the purposes of the charity and their associated support costs.
- Other expenditure represents those items not falling into any other heading.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

### (d) Support costs allocation

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Support costs include back office costs, finance, personnel, payroll and governance costs which support the Charity activities. These are allocated to the relevant cost area and are explained in more detail in the notes to the accounts.

Governance costs are the costs of governance arrangements which relate to the general running of the charitable company as opposed to the direct management functions in generating funds, service delivery and programme or project work. This includes such items as external independent examination, accountancy and trustees meeting expenses.

### (e) Fund accounting

Unrestricted funds are available to spend on activities that further any of the purposes of the charity. Designated funds are unrestricted funds of the charity which the trustees have decided at their discretion to set aside to use for a specific purpose. Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific artistic projects being undertaken by the charity.

Transfers from general funds to restricted funds are made when the income for specific activities does not cover the full costs. Transfers between designated funds and general funds are determined by the trustees where deemed appropriate.

### (f) Fixed assets

Fixed assets are stated at cost less depreciation. Fixed asset of value over £150 is capitalised and depreciation is provided on a straight-line basis so as to write off the cost of the fixed assets over their estimated useful life as follows:-

Leasehold improvements	- over length of the lease or until rental review, if shorter
Office equipment	- over 3 years
Furniture and fittings	- over 5 years

### (g) Going concern

The financial statements have been prepared on a going concern basis as the trustees believe that no material uncertainties exist. The trustees have considered the level of funds held and the expected level of income and expenditure for 12 months from authorising these financial statements. The budgeted income and expenditure is sufficient with the level of reserves for the charity to be able to continue as a going concern.

## 2. Legal status of the Charity

The Charity is a company limited by guarantee and has no share capital. The liability of each member in the event of winding-up is limited to £1.

# CHINESE INFORMATION AND ADVICE CENTRE

**Notes to the Accounts (continued)**  
**For the year ended 31 March 2023**

**3. Donated services**

	2023	2022
	£	£
OSIC Level I Adviser (Full Time)	-	-
Accounting services for the year	1,200	1,200
	1,200	1,200

**4. Income from charitable activities**

Source	Project	2023	2022
		£	£
London Councils	ASCENT - Women and Girls Against Violence	36,994	57,705
City of Westminster Council	Chinese Advice Bureau	-	-
Social Enterprises	Legal Advice, Interpretation	-	-
BME Forum	Emotional Support	-	-
Thrive Tribe Ltd	Kick- It Stop Smoking	-	-
The Vegetarian Society	National Vegetarian Week 2016	-	-
Comic Relief	SWAN	-	-
		36,994	57,705

**5. Expenditure on charitable activities**

	Legal Advice	Women's and Children projects	Chinese Advice Bureau	Wellbeing, benefits homeless ness	Information Development and Interpretation	Total	Basis of Allocation
Expenditure on charitable activities							
Before support cost	-	18,855	-	-	-	18,855	
Support Costs							
Administration, IT	-	-	-	-	-	-	Project size
Governance costs	-	1,200	-	-	-	1,200	Project size
	-	1,200	-	-	-	1,200	
Total	-	20,055	-	-	-	20,055	

No management cost was incurred during the year. The acting chief executive was on a voluntary basis and therefore no quantifiable cost was accounted for.

Support costs are not charged to restricted fund projects unless the project agreement allows such charges.

# CHINESE INFORMATION AND ADVICE CENTRE

Notes to the Accounts (continued)  
For the year ended 31 March 2023

## 6. Governance costs

	2023 £	2022 £
Independent examiner's fee	-	-
Accounting fees	1,200	1,200
Trustees expenses	-	-
Total governance costs	<u>1,200</u>	<u>1,200</u>

No provision of the directors' and officers' liabilities insurance incurred in the year reported. Professional indemnity insurance has been incurred in the year to cover any liabilities arising in the cause of its delivery of the service.

## 7. Net income/(expenditure) and net movement in funds

	2023 £	2022 £
<b>Net income/(expenditure) and Net movement in funds for the year are stated after charging</b>		
Independent examiner's fee	-	-
Depreciation of fixed assets	6,781	4,277

## 8. Staff costs

	2023 Number	2022 Number
Average number of employees during the year calculated on the basis of full-time equivalent	3	1
<b>Staff costs comprise:</b>	<b>£</b>	<b>£</b>
Wages and salaries	57,067	25,533
Holiday pay (utilised)/accruals	-	-
Social security costs	-	2,369
Pensions	2,349	2,548
Employment allowance	-	(2,369)
	<u>59,416</u>	<u>28,081</u>

There was no employee with emoluments above £60,000 (2022: nil) defined for taxation purpose during the year. There has been no in-kind adviser service valued included in staff cost this year (2022: nil). No self-employed worker was contracted this year (2022: nil).

The key management personnel of the Charity, comprises the trustees, the Chief Executive Officer and the honorary treasurer. The trustee of the Charity was paid £28,639 for the year (2022: nil).

# CHINESE INFORMATION AND ADVICE CENTRE

**Notes to the Accounts (continued)**  
**For the year ended 31 March 2023**

**9. Trustees' remuneration and expenses**

During the year the total expenses reimbursed to Trustee amounted to £11,758 (2022: £5,862). This principally represents reimbursed travelling incurred in attending Trustee's, committees and other meetings and providing executive cover during the period the post of chief executive was vacated. One of the Trustees received a remuneration of £28,639 during the year (2022: nil).

The Charity had not purchased the directors' and officers' liabilities indemnity insurance during the year (2022: nil) to indemnify the trustees and officers against any wrongful acts in the role of Directors/Trustees/officers including breach of duty or trust, neglect, error, misstatement, omission or breach of warranty of authority. However, the business insurance purchased has covered any damages or claims incurred by the Trustees on behalf of the Charity or the Charity itself under employment practice for unfair / wrongful dismissal, wrongful failure to employ or promote, etc.

**10. Fixed assets**

	Leasehold improvement	Office equipment	Furniture & fittings	Total
	£	£	£	£
<b>Cost</b>				
at 1 April 2022	1,798	41,472	6,391	49,661
Additions	-	3,800	-	3,800
at 31 March 2023	<u>1,798</u>	<u>45,272</u>	<u>6,391</u>	<u>53,461</u>
<b>Accumulated Depreciation</b>				
at 1 April 2022	1,798	32,255	6,391	40,444
Charge for the year		6,781	-	6,781
at 31 March 2023	<u>1,798</u>	<u>39,036</u>	<u>6,391</u>	<u>47,225</u>
<b>Net Book Value</b>				
at 31 March 2023	-	6,236	-	6,236
at 31 March 2022	<u>-</u>	<u>9,217</u>	<u>-</u>	<u>9,217</u>

In the Trustees' opinion the fixed assets were used wholly for charitable purposes.

**11. Debtors**

	2023	2022
	£	£
Prepayment		-
Rental Deposit	1,667	1,667
Other debtors	15,599	4,380
Due from funder(s)	-	-
	<u>17,266</u>	<u>6,047</u>

# CHINESE INFORMATION AND ADVICE CENTRE

Notes to the Accounts (continued)

For the year ended 31 March 2023

## 12. Creditors: amounts falling due within 1 year

	2023	2022
	£	£
Other creditors	-	-
Accruals	-	-
	-	-

## 13. Unrestricted funds and restricted funds

	01-Apr 2022	Income/ gain in the year	Utilised in the year	31-Mar 2023
	£	£	£	£
<b>Unrestricted funds</b>				
<b>Designated funds</b>				
Office dilapidation	15,000	-	-	15,000
Tangible fixed assets	15,000	-	-	15,000
General funds	(37,766)	224,000	184,001	2,233
<b>Total unrestricted funds</b>	(7,766)	224,000	184,001	32,233

	01-Apr 2022	Income/ gain in the year	Utilised in the year	31-Mar 2023
	£	£	£	£
<b>Restricted funds</b>				
Women's Support (ASCENT)	37,192	36,994	18,855	55,331
Legal Advice - in kind service	-	-	-	-
Westminster Chinese Advice Bureau	-	-	-	-
Refugee and Asylum Seekers Support	-	-	-	-
National Vegetarian Week	-	-	-	-
Healthcare - Quit Smoking Project	-	-	-	-
In-kind accounting services SWAN Project	-	1,200	1,200	-
<b>Total restricted funds</b>	37,192	38,194	20,055	55,331

# CHINESE INFORMATION AND ADVICE CENTRE

**Notes to the Accounts (continued)**  
**For the year ended 31 March 2023**

**14. Analysis of net assets between funds**

	Unrestricted Funds General £	Unrestricted Funds Designated £	Restricted Funds £	Total 2022 £
Tangible Fixed Assets	6,236	-	-	6,236
Rental Deposit	1,667	-	-	1,667
Prepayment and Debtors	15,599	-	-	15,599
	23,502	-	-	23,502
Cash at bank and in hand	34,188	30,000	-	64,188
Current liabilities	-	-	-	-
Provisions	(126)	-	-	(126)
	(126)	-	-	(126)
Net Assets	57,564	30,000	-	87,564

**15. Provisions for liabilities**

	Holiday pay accrual £
As at 1 April 2022	126
Additions	-
Utilised	-
As at 31 March 2023	126

The holiday pay provision represents holiday balances accrued as a result of services rendered in the current period which the employees are entitled to carry forward. The provision is measured as the salary cost payable for the period of absence.

**16. Taxation**

As a registered charity the charitable company is exempt from taxation of income and gains falling within section 505 Taxes Act 1988 or section 256 Taxation of Chargeable Gains Act 1992 to the extent these are applied to its charitable objects. No tax charge has arisen during the year.

# CHINESE INFORMATION AND ADVICE CENTRE

Notes to the Accounts (continued)

For the year ended 31 March 2023

## 17. Guarantees and contingent liabilities

The charitable company has not entered into any guarantee arrangements in the year being reported.  
(2022: nil)

## 18. Operating lease commitments

The total of future minimum lease payments under non-cancellable operating leases for each of the following periods:

	2023	2022
	£	£
Property		
Less than 1 year	23,400	13,500
2 – 5 years	-	-
Over 5 years	-	-

## 19. Reconciliation of net movement in funds to net cash flow from operating activities

	2023	2022
	£	£
<b>Net movement in funds</b>	58,138	(43,327)
Add depreciation charge	6,781	4,277
Increase/(Decrease) in provision for holiday pay accrual	-	-
(Decrease)/Increase in provision on committed future event	(7,600)	(15,705)
Deduct interest income shown in investing activities	-	-
Increase in debtors	(11,219)	1,667
(Decrease)/increase in creditors	-	-
Net cash (used in)/provided by operating activities	46,100	(53,088)

**CHINESE INFORMATION AND ADVICE CENTRE**

England & Wales - Charity number 800646

---

# Accounts

---

# CHINESE INFORMATION AND ADVICE CENTRE

(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)

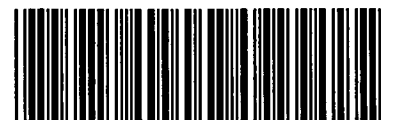
## Report of the Directors and Financial Statements

For the year ended 31 March 2023

Charity no.: 800646  
Company no.: 02306765

Information Classification: General

SATURDAY



\*ACJHZ2BD\*

A04

30/12/2023

#320

COMPANIES HOUSE

# CHINESE INFORMATION AND ADVICE CENTRE

## CONTENTS

Structure, References and Administrative Details .....	2
Report of the Trustees .....	3
Statement of Trustees' responsibilities .....	9
Independent Examiner's Report .....	10
Statement of financial activities & Summary income & expenditure account .....	11
Balance Sheet .....	12
Cash Flow Statement .....	13
Notes to the Accounts.....	14

# CHINESE INFORMATION AND ADVICE CENTRE

## STRUCTURE, REFERENCES AND ADMINISTRATIVE DETAILS

### Company

The Chinese Information and Advice Centre is a company limited by guarantee and not having a share capital incorporated in the United Kingdom on 18 October 1988 with registration no. 02306765. The company is a registered charity with registration number 800646.

### Board of Directors and Trustees

The directors of the company are its trustees for the purpose of the Charities Act, and throughout this report are collectively referred to as the trustees. Under the Articles of Association of the company, the trustees are elected at the AGM to serve for a period of three years and are eligible for re-election at an AGM thereafter.

The trustees who are in office during the year and up to the date of this report were as follows:

Edmond Yeo (Chair)	(appointed 25 May 2004)
Gareth Owen	(appointed 14 August 2016)
Foong Kiew Poon	(appointed 12 June 2017)
Lady Shaida Sheikh	(appointed 31 May 2023)

### Registered Office

Basement, 2 Gerrard Place, London W1D 5PB

### Independent Examiner

William Wong  
2307, 80 Houndsditch, EC3A7AB London



### Banker

HSBC Bank plc, 16 King Street, Covert Garden, London WC2E 8JF

# CHINESE INFORMATION AND ADVICE CENTRE

## REPORT OF THE TRUSTEES

The Trustees are pleased to present their report together with the independently examined financial statements of the company for the year ended 31 March 2023.

### Objects and Activities

The mission of the Chinese Information and Advice Centre (the "Charity" or "CIAC") is to ensure that disadvantaged people of Chinese origin in the UK are able to access quality advice, information and support. In planning the Charity's activities to achieve its aim, the Trustees have given considerations to the guidance of the Charity Commission on public benefit. The Charity's main activities and who it helps are described below. All CIAC's charitable activities are undertaken to further its charitable purposes for the public benefit.

The Charity historically specialised in providing advice and support on immigration and asylum law. It has developed a wide spectrum of services to meet the needs of the community. The services offered include a unique support programme for Chinese women and their children, in particular to those vulnerable to domestic violence; advice and advocacy on social welfare and benefits, housing and homelessness, which are extended to destitute refugees and asylum seekers. Through partnership initiatives, such as NHS, the Charity works towards the betterment of the life of the local community. Moreover, the Charity collects and disseminates information to the Chinese communities throughout the UK.

### Governance & Management

The Board of Trustees meets at least four times a year and is responsible for the governance of the organisation. New Trustees are supported through an induction process which includes a Trustee induction pack on their responsibilities and code-of-conduct as trustees. In addition to the regular meetings, there is a strategic business meeting to discuss and plan our business directions.

Decisions on the day-to-day operation of the Charity are undertaken by the Chief Executive or, in his absence, acting Chief Executive, in consultation with the Trustee sub-committees. Assessment of the financial position of the Charity and monitoring of its resources is carried out by the Board. There are two other committees formed by the Trustees together with the Chief Executive Officer and co-opted members to oversee personnel and fundraising matters.

Decisions on matters with significant implications for the organisation are brought to the Board of Trustees including organisational priorities and changes, resources risk, major initiatives and formation and development policies.

Trustees are elected at AGM, and new Trustees may be recruited during the year to fill up a vacancy or take on additional responsibilities. New Trustees are recruited through introductions, enquiries and the Charity's website.

### Results

The net (outgoing)/incoming resources for the year amounted to £58,138 (2022: £(43,327)) of which there was net (deficit)/surplus of £18,139 (2022: £37,192) on restricted projects and a net (deficit)/surplus of £39,999 (2022: £(80,519)) on unrestricted activities.

# CHINESE INFORMATION AND ADVICE CENTRE

## **Achievements and Performance**

### **(i) Legal Advice**

The Charity continued the service under the licence granted by the Organisation of Immigration Services Commission (OISC) on the provision of legal advice on immigration and asylum law. The legal advisors have attained the required level of accreditation. The Charity makes referrals on complex cases.

### **(ii) Women's and Children's Support**

The Women's and Children's Support project provides Chinese women safety planning who flee from domestic violence, emotional support, interpretation, assistance in finding refuge or temporary accommodation, and advice on immigration, housing, benefits and children issues. During the year under review, there were outreach volunteers providing on-going assistance to and befriending the service users. The Charity also raised the awareness of domestic violence amongst the Chinese community through multi-agency partnership, workshops, leaflets and newsletters, and the Chinese media and other social media.

#### *ASCENT – Working to end violence against women and girls (VAWG)*

Since April 2013, the Charity formed a consortium with 21 other voluntary organisations and works in partnership to end violence against women and girls. This project is funded by the London Councils and the Charity provides services under the "Advice and Support" theme and in particular specialist services in Chinese language (Mandarin and Cantonese). This innovative partnership strengthens referral pathways across organisations and identifies trends and emerging needs. The scope of services consists of frontline advice, outreach, referral, drop-in services supporting women survivors of abuse in accessing safety and services and in rebuilding their lives. This project also extends the support for single mothers affected by domestic violence. New round of funding has been approved to provide quality and sustainable support for women and girls affected by domestic abuse.

#### *Women's helpline and Third Party Reporting Centre*

With the grant from the City of Westminster St James's Ward in 2013, the Charity set up a third party reporting centre to provide a confidential channel of reporting violence crime against women and a helpline in Chinese language for women in the event of emergency. These services are still provided by the Charity as a self-funded service as we see the importance of maintaining this avenue for the Chinese women to seek help.

#### *Domestic Violence Awareness*

The Charity continues to raise awareness of domestic violence in the Chinese community. The film "Behind Closed Doors" was proudly produced by the Charity with the help of a team of professional volunteers. Since its premiere show on 5 September 2013, the short film is available on YouTube link here <http://youtu.be/lvXGyNk6LY>.

#### *Supporting women and girls who have No Recourse to Public Funds (NRPF)*

Women and girls who are affected by gender-based violence and at the time have NRPF are supported by our project funded by the Trust for London. The Charity provides the practical support for them on their rights and eligibilities. We also work closely with other organisation to provide crucial support for women and girls to address their immediate personal concerns.

### **(iii) Benefits and Tax Credits Advice and Advocacy**

## CHINESE INFORMATION AND ADVICE CENTRE

The Charity provides a one-stop advice service for the Chinese residents since 2011 to provide benefits and tax credits advice through telephone and face-to-face sessions. While this service for the residents of the Westminster Councils is funded, the Charity also extends the service outside the borough at a nominal administration fee.

### **(iv) Homelessness – Housing First Project**

The official definition of homelessness includes those in temporary housing, overcrowding accommodation or facing eviction. There are a lot of other issues associated with homelessness. It is not uncommon that the Chinese who are in such a dire situation would be unaware of the appropriate channel to change their living environment. The Charity is in a good position to help and assist them to find suitable accommodation and tackle homelessness related problems.

### **(v) Wellbeing and Healthcare Projects**

In respond to the NHS campaign appealing to the people to quit smoking in early 2014, CIAC joined the Kick-It task force with two staff trained and qualified as NHS Quit Smoking Advisors in mid-2014. CIAC recognised the linguistic need for the Chinese community in order to benefit from the NHS wellbeing program. The Charity has completed the 3 years project as Kick-It Stop Smoking Chinese community delivery partner in the Tri-borough areas (City of Westminster, Kensington and Chelsea, Hammersmith and Fulham). The Charity on the other hand addresses the issues of problematic gambling by hosting regular community forum with other community Stakeholders and professionals in the field. During the pandemic, the Charity took on the initiative, working closely with the Westminster City Council and NHS to organise Pop-up COVID-19 Vaccination Clinics especial to support those who do not have a fixed address and/ or uncertain immigration status. With our dedicated team of volunteers providing logistic and translation support, this initiative had benefited over 7,000 individuals.

### **(vi) Refugee and Asylum Seeker Support**

The Charity provides advice and assistance in the areas of asylum support, welfare benefit, housing, healthcare and education for Chinese new arrivals. Due to the lack of funding, we now mainly make referrals to other refugee organisations and with limited services carried out by volunteers. During the year reported, the Charity had hosted monthly Home Office surgery to support those who have immigration concern and assist some undocumented migrants to voluntarily return to their home country. Home Office has promised there will be NO enforcement action in these surgeries so vulnerable individuals have the trust and confidence to approach us for assistance.

### **(vii) Information Development**

The Charity published quarterly bilingual newsletters (traditional Chinese and English) to provide news on immigration and nationality laws, public policy and events within the Chinese community. This is a self-funded project with the help of volunteers from research and editing to translation and final production. Four issues of the newsletter have been published during the year including an electronic version available online.

### **(viii) UK Visas and Immigration (previously UK Border Agency) Surgery and Police Community Service Surgery**

The Charity hosts regular Police Community Service surgery at its office. Depending on the availability of the police officer, this is normally held every other month and opens to the general public with free interpreter provided by the Charity for the non-English speaking Chinese service users.

## CHINESE INFORMATION AND ADVICE CENTRE

Since November 2012, the Charity collaborated with the Home Office to host the first UKVI community surgery at its office. It is now scheduled on the first Tuesday of each month. The Home Office officers attend the Charity to answer enquiries from the local community regarding immigration issues. The enquiries can be personal to them or regarding general immigration policies.

### (ix) **Social Enterprise**

CIAC provides fee charging services under the social enterprise initiative which comprises of translation, interpretation and printing facility. This service benefits the local community as the Charity has a team of volunteers with a high proficiency of Chinese-English language standard and specialising in translation and interpretation.

### **Advice Quality Standard (AQS) Accreditation**

The Charity's service to the victims of domestic violence has gone to a higher level. The Charity built up its capacity through volunteer recruitment and training to strengthen the service in victim advocacy. In July 2016, the Charity has achieved Advice Quality Standard (AQS) accreditation.

### **Fundraising**

The Charity has a dedicated fundraising team comprising of mainly volunteers. During the year reported, CIAC had organised a 10k legal walk, a Woman Volunteer of the year, Christmas and Chinese New Year events. A gross sum of £224,000 (2022: £8,518) was raised and £39,999 (2022: £846) net of expenses.

### **Woman Volunteer of the Year Award**

The Charity launched the Woman Volunteer of the Year Award and the CIAC Volunteer of the Year Awarded in 2014 to recognise and celebrate the contribution of the volunteers to the Chinese and Southeast Asian Community. The event has been successfully hosted this year at the House of Lords by Baroness Uddin and the Lord Sheikh with a slight delay due to the Pandemic.

### **Plans and Future Projects**

The Trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the Charity's aim and objectives and in planning its future activities. In particular, the Trustees consider how planned activities will contribute to the aims and objectives they have set.

#### *Legal Advice*

The Charity, while maintaining the services under the Office of the Immigration Services Commissioner (OISC), makes referrals to solicitors firm and assists the clients with interpretation and research on particular immigrations matters.

#### *Welfare and Benefit Advice and Advocacy Project*

The Charity has been delivering benefit advice services as part of its projects in women support and refugee and asylum supports. The service is extended to the wider group in the Chinese community living in the City of Westminster who are usually unaware of their benefit entitlements and have no knowledge to apply. Funding application for the project to provide the services in other London Boroughs has been underway.

#### *Homelessness Project*

# CHINESE INFORMATION AND ADVICE CENTRE

CIAC has been recognised as a referral agent for Chinese homeless and rough sleepers through its longstanding history of advisory work in the community. The Charity now works closely with St Martin-In-the-Field, Shelter, Passage, and St Mungo's Broadway who provide shelter, meals and hygiene day services to the rough sleepers. We make inter-organisation referrals for the Chinese speaking clients. The Charity sees the demand of the project and it will continue to secure funding to further this service in all London boroughs.

## *Healthcare and Wellbeing Project*

There is a growing population of the elderly Chinese. Most of them were migrants during 70s and 80s. This first generation of the Chinese migrants came to the UK to work mainly in catering. Later in the 90s, there was an influx of workers from the mainland China. These migrants are mostly lack proficiency in the English language. Now retired or at their 60s, they are usually isolated and have poor health. From dealing with the clients, the Charity recognised that there is a need to promote wellbeing physically, emotionally as well as financially. While the Charity has completed a one-off informal counselling project to the Chinese community, it is now ready to develop further wellbeing projects in collaboration with similar organisations in promoting active living, healthy eating, energy saving and income maximisation.

## *Prisons and Probation Projects*

Following the success in the delivery of the cultural sensitivity training to the London probation staff, the Charity is looking for funding to support and extend the project with prison visits and organising activities to improve the skills and employability of the ex-offenders upon their release and reduce the re-offending rate.

## *Other Projects*

The Charity has researched into areas where there is inequality in accessing services for the Chinese community. There is a significant lack of Chinese speaking services providing one-to-one support to people with mental health issues. Another area that the Charity will look into is the service that tackling problems associated with gambling e.g. debts and problematic gambling and support vulnerable women who are trapped in prostitution.

## *Social Enterprise and general donations*

The Trustees will continue to explore the market for fee charging services under its social enterprise arm which would include legal advice services. The Charity also appealed to businesses and individuals for their generous help, support and donations.

## **Reserves Policy**

The Trustees considered the level of free reserves (being funds not tied up in fixed assets, designated funds or restricted funds) that the Charity will require to provide financial flexibility over the course of the forthcoming year should be 3 months of the resources expended. This was approximate £25,000 in general funds. The Charity continues to use its free reserves to retain staff and bridge the funding gaps. As of 31 March 2023, the free and non-designated reserve was £2,233 (2022: £(37,766)). It is considered that the free reserve has been maintained at the required level.

The Charity has on-going renewed the lease with the landlord, Shaftesbury, of the current office space at Basement, 2 Gerrard Place, London W1D 5PB. The Trustees decided it was appropriate to put aside designated reserve of £15,000 (2022: £15,000) for fixed assets and £15,000 (2022: £15,000) for dilapidation of the current office premises.

## CHINESE INFORMATION AND ADVICE CENTRE

The Trustees are actively organising fundraising to increase the Charity's unrestricted reserves in order to increase the capacity of the Charity to meet the needs of the Chinese community.

### **Investment Policy**

Under the memorandum and articles of association, the Charity has the power to make any investment as the Trustees think fit.

### **Risk Review**

Review of the Charity's strategy and activities are carried out on an annual basis to produce a comprehensive three-year rolling strategic plan setting out the major opportunities available and the potential risks exposed. The Trustees regularly monitor progress against the strategic objectives. As part of this process, the Trustees have implemented a risk management strategy that comprises of:

- An annual review of the risks which the Charity may face;
- The establishment of systems and procedures to mitigate those risks identified; and
- The implementation of procedures designed to minimise any potential impact on the Charity should any of those risks materialise.

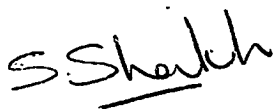
### **Related Parties**

The Charity reimburses its Trustees for expenditure. During the year there was no related party transaction.

### **Independent Examiner**

The Board of Trustees consider that an audit is not required for the financial year being reported under section 144(2) of the Charities Act 2011 (the Charity Act) and that an independent examination is needed and the company was entitled to exemption from audit under section 477 of the Companies Act 2006 related to small companies. The members have not required the company to obtain the audit of its accounts for the year in question in accordance with section 476. According to the Charity Act, William Wong, an independent examiner was appointed and it has agreed to be the independent examiner for the year ended 31 March 2023.

Signed for and on behalf of  
Board of Trustees



**Lady Shaida Sheikh**  
Trustee  
23<sup>rd</sup> December 2023

## **STATEMENT OF TRUSTEES' RESPONSIBILITIES**

The Trustees (who are also directors of Chinese Information and Advice Centre for the purposes of the company law) are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company Law requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the affairs of the charitable company and of the incoming resources and application of the resources, including the income and expenditure, of the charitable company for the year. In preparing the financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgments and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The Trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and which enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The Trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

### **Statement as to disclosure to our independent examiner**

In so far as the trustees are aware at the time of approving our trustees' annual report:

- there is no relevant information, being information needed by the independent examiner in connection with preparing their report, of which the independent examiner is unaware, and
- the Trustees, having made enquiries of fellow directors and that they ought to have individually taken, have each taken all steps that he/she is obliged to take as a director in order to make themselves aware of any relevant information and to establish that the independent examiner is aware of that information.

**By order of the Board of Trustees**

**INDEPENDENT EXAMINER'S REPORT  
TO THE TRUSTEES OF THE CHINESE INFORMATION AND ADVICE CENTRE  
ON THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023**

I report on the accounts of the Chinese Information and Advice Centre (the "Charity") for the year ended 31 March 2023 as set out in the annual report.

**RESPECTIVE RESPONSIBILITIES OF TRUSTEES AND EXAMINER**

The trustees (who are also the directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the Charities Act) and that an independent examination is needed.

Having satisfied myself that the Charity is not subject to audit under the company law and is eligible for independent examination, it is my responsibility to:

- examine the accounts under section 145 of the Charities Act;
- follow the procedures laid down in the general Directions given by the Charity Commission under section 145(5)(b) of the Charities Act; and
- state whether particular matters have come to my attention.

**BASIS OF INDEPENDENT EXAMINER'S STATEMENT**

My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the statement below.

**INDEPENDENT EXAMINER'S STATEMENT**

In connection with my examination, no matter has come to my attention:

1. which gives me reasonable cause to believe that, in any material respect, the requirements:
  - to keep accounting records in accordance with Section 386 of the Companies Act 2006; and
  - to prepare accounts which accord with the accounting records and comply with the accounting requirements of Section 396 of the Companies Act 2006

have not been met; or

2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Enter name of Independent Examiner **William Wong**

Enter date **29 December 2023**



# CHINESE INFORMATION AND ADVICE CENTRE

## STATEMENT OF FINANCIAL ACTIVITIES & SUMMARY INCOME & EXPENDITURE ACCOUNT For the year ended 31 March 2023

	note	2023 Unrestricted Funds £	2023 Restricted Funds £	2023 Total Funds £	2022 Total Funds £
<b>Income from</b>					
Donations	3	224,000	1,200	225,200	13,097
<b>Government Grant</b>					
<b>Charitable activities</b>	4				
Legal advice		-	-	-	-
Women's and Children's Support Chinese Advice Bureau		-	36,994	36,994	57,705
		-	-	-	-
<b>Other trading activities</b>					
Fundraising		-	-	-	-
Grant		-	-	-	41,326
Investment Income		-	-	-	-
<b>Total income</b>		<u>224,000</u>	<u>38,194</u>	<u>262,194</u>	<u>112,128</u>
<b>Expenditure on</b>					
<b>Raising funds</b>		-	-	-	-
<b>Charitable activities</b>	5				
Legal advice		-	1,200	1,200	1,200
Women and Children support		4,664	18,855	23,519	39,433
Chinese Advice Bureau		-	-	-	-
Wellbeing, Benefits and Homelessness Information development & Interpretation Expenses	20	-	-	-	-
		179,338	-	179,338	114,822
<b>Total expenditure</b>		<u>184,001</u>	<u>20,055</u>	<u>204,057</u>	<u>155,455</u>
<b>Net income/(expenditure) and net movement in funds for the year</b>		39,999	18,139	58,138	(43,327)
<b>Reconciliation of funds</b>					
<b>Total funds brought forward</b>		<u>(7,766)</u>	<u>37,192</u>	<u>29,426</u>	<u>72,753</u>
<b>Total funds carried forward</b>		<u>32,233</u>	<u>55,331</u>	<u>87,564</u>	<u>29,426</u>

All incoming resources and resources expended derive from continuing activities.

The statement of financial activities includes all gains and losses recognised in the year.

The notes on pages 14 to 21 form an integral part of these financial statements.

## CHINESE INFORMATION AND ADVICE CENTRE

### BALANCE SHEET

As at 31 March 2023

	Note	2023 £	2022 £
<b>Fixed Assets</b>	10	6,236	9,217
<b>Non-Current Assets</b>			
Deposit		1,667	1,667
<b>Current Assets</b>			
Debtors	11, 15	15,599	4,380
Cash at bank and in hand		64,188	14,288
		79,787	18,668
<b>Liabilities</b>			
Creditors: amount falling due within one year	12, 15	-	-
<b>Net Current Assets</b>		79,787	18,668
Provisions	13	(126)	(126)
<b>Net Assets</b>		87,564	29,426
<b>Funds</b>			
Unrestricted funds	14		
General fund		2,233	(37,766)
Designated funds			
Office dilapidation		15,000	15,000
Tangible fixed asset		15,000	15,000
Total designated funds		30,000	30,000
Total unrestricted funds		32,233	(7,766)
Restricted funds	14	55,331	37,192
		87,564	29,426

The notes on pages 15 to 22 form an integral part of these financial statements.

For the year ended 31 March 2023, the Company was entitled to exemption from audit under section 477 of the Companies Act 2006 (the Act) relating to small companies. No members have required the Company to obtain an audit of its accounts for the year in question in accordance with section 476 of the Act – however, in accordance with Section 145 of the Charities Act 2011 the accounts have been examined by an independent examiner whose report forms part of this document. The trustees acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime.

Approved by the Board of Directors on 23<sup>rd</sup> December 2023 and signed on its behalf by

  
**Lady Shaida Sheikh**  
 Trustee

## CHINESE INFORMATION AND ADVICE CENTRE

### CASH FLOW STATEMENT

For the year ended 31 March 2023

	note	2023 £	2022 £
<b>Cash (used in)/provided by operating activities</b>	19	46,100	(53,088)
<b>Cash flows from investing activities</b>			
Interest income		-	-
Purchase of tangible fixed assets		3,800	7,019
<b>Cash used in investing activities</b>		<u>3,800</u>	<u>7,019</u>
(Decrease)/Increase in cash and cash equivalents in the year		49,900	(46,069)
Cash and cash equivalents at the beginning of the year		14,288	60,357
<b>Cash and cash equivalents at the end of the year</b>		<u>64,188</u>	<u>14,288</u>

# CHINESE INFORMATION AND ADVICE CENTRE

## NOTES TO THE ACCOUNTS

For the year ended 31 March 2023

### 1. Accounting policies

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006. The Charity meets the definition of a public benefit entity under FRS 102. The principal accounting policies adopted in the preparation of the financial statements are as follows.

#### (a) Accounting convention

The financial statements have been prepared on a going concern basis under the historical cost convention, modified to include certain items at fair value. The financial statements have been prepared in sterling which is the functional currency of the charity.

#### (b) Incoming resources

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Income from government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

No amount is included in the financial statements for volunteer time in line with the SORP (FRS 102). Further detail is given in the Trustees' Annual Report.

#### *Donations*

Donations are included in incoming resources when they are receivable.

#### *Donated Goods and Services*

Donations of services that can be reasonably quantified will usually result in the recognition of income and an expense. An asset will be recognised only when those services are used for the production of an asset and the services received will be capitalised as part of the cost of that asset.

The charity measures incoming resources from non-exchange transactions as follows: (a) Donated services and facilities, that would otherwise have been purchased, shall be measured at the value to the entity. (b) All other incoming resources from non-exchange transactions shall be measured at the fair value of the resources received or receivable.

#### *Fee income*

Fees are recognised in the statement of financial activities when they are receivable.

#### *Interest income*

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity.

#### (c) Resources expended

All expenditure is accounted for on an accruals basis. Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably. Expenditure is classified under the following activity headings:

# CHINESE INFORMATION AND ADVICE CENTRE

## Notes to the Accounts (continued)

For the year ended 31 March 2023

- Costs of raising funds comprise the costs of commercial trading including hosting charity events and their associated support costs.
- Expenditure on charitable activities includes the costs of charitable activities undertaken to further the purposes of the charity and their associated support costs.
- Other expenditure represents those items not falling into any other heading.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

### (d) Support costs allocation

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Support costs include back office costs, finance, personnel, payroll and governance costs which support the Charity activities. These are allocated to the relevant cost area and are explained in more detail in the notes to the accounts.

Governance costs are the costs of governance arrangements which relate to the general running of the charitable company as opposed to the direct management functions in generating funds, service delivery and programme or project work. This includes such items as external independent examination, accountancy and trustees meeting expenses.

### (e) Fund accounting

Unrestricted funds are available to spend on activities that further any of the purposes of the charity. Designated funds are unrestricted funds of the charity which the trustees have decided at their discretion to set aside to use for a specific purpose. Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific artistic projects being undertaken by the charity.

Transfers from general funds to restricted funds are made when the income for specific activities does not cover the full costs. Transfers between designated funds and general funds are determined by the trustees where deemed appropriate.

### (f) Fixed assets

Fixed assets are stated at cost less depreciation. Fixed asset of value over £150 is capitalised and depreciation is provided on a straight-line basis so as to write off the cost of the fixed assets over their estimated useful life as follows:-

Leasehold improvements	- over length of the lease or until rental review, if shorter
Office equipment	- over 3 years
Furniture and fittings	- over 5 years

### (g) Going concern

The financial statements have been prepared on a going concern basis as the trustees believe that no material uncertainties exist. The trustees have considered the level of funds held and the expected level of income and expenditure for 12 months from authorising these financial statements. The budgeted income and expenditure is sufficient with the level of reserves for the charity to be able to continue as a going concern.

## 2. Legal status of the Charity

The Charity is a company limited by guarantee and has no share capital. The liability of each member in the event of winding-up is limited to £1.

# CHINESE INFORMATION AND ADVICE CENTRE

**Notes to the Accounts (continued)**  
**For the year ended 31 March 2023**

**3. Donated services**

	2023	2022
	£	£
OSIC Level I Adviser (Full Time)	-	-
Accounting services for the year	1,200	1,200
	1,200	1,200

**4. Income from charitable activities**

Source	Project	2023	2022
		£	£
London Councils	ASCENT - Women and Girls Against Violence	36,994	57,705
City of Westminster Council	Chinese Advice Bureau	-	-
Social Enterprises	Legal Advice, Interpretation	-	-
BME Forum	Emotional Support	-	-
Thrive Tribe Ltd	Kick- It Stop Smoking	-	-
The Vegetarian Society	National Vegetarian Week 2016	-	-
Comic Relief	SWAN	-	-
		36,994	57,705

**5. Expenditure on charitable activities**

	Legal Advice	Women's and Children projects	Chinese Advice Bureau	Wellbeing, benefits homeless ness	Information Development and Interpretation	Total	Basis of Allocation
<b>Expenditure on charitable activities</b>							
Before support cost	-	18,855	-	-	-	18,855	
<b>Support Costs</b>							
Administration, IT	-	-	-	-	-	-	Project size
Governance costs	-	1,200	-	-	-	1,200	Project size
	-	1,200	-	-	-	1,200	
<b>Total</b>	-	20,055	-	-	-	20,055	

No management cost was incurred during the year. The acting chief executive was on a voluntary basis and therefore no quantifiable cost was accounted for.

Support costs are not charged to restricted fund projects unless the project agreement allows such charges.

# CHINESE INFORMATION AND ADVICE CENTRE

Notes to the Accounts (continued)  
For the year ended 31 March 2023

## 6. Governance costs

	2023 £	2022 £
Independent examiner's fee	-	-
Accounting fees	1,200	1,200
Trustees expenses	-	-
Total governance costs	<u>1,200</u>	<u>1,200</u>

No provision of the directors' and officers' liabilities insurance incurred in the year reported. Professional indemnity insurance has been incurred in the year to cover any liabilities arising in the cause of its delivery of the service.

## 7. Net income/(expenditure) and net movement in funds

	2023 £	2022 £
<b>Net income/(expenditure) and Net movement in funds for the year are stated after charging</b>		
Independent examiner's fee	-	-
Depreciation of fixed assets	6,781	4,277

## 8. Staff costs

	2023 Number	2022 Number
Average number of employees during the year calculated on the basis of full-time equivalent	3	1
<b>Staff costs comprise:</b>	<b>£</b>	<b>£</b>
Wages and salaries	57,067	25,533
Holiday pay (utilised)/accruals	-	-
Social security costs	-	2,369
Pensions	2,349	2,548
Employment allowance	-	(2,369)
	<u>59,416</u>	<u>28,081</u>

There was no employee with emoluments above £60,000 (2022: nil) defined for taxation purpose during the year. There has been no in-kind adviser service valued included in staff cost this year (2022: nil). No self-employed worker was contracted this year (2022: nil).

The key management personnel of the Charity, comprises the trustees, the Chief Executive Officer and the honorary treasurer. The trustee of the Charity was paid £28,639 for the year (2022: nil).

# CHINESE INFORMATION AND ADVICE CENTRE

## Notes to the Accounts (continued)

For the year ended 31 March 2023

### 9. Trustees' remuneration and expenses

During the year the total expenses reimbursed to Trustee amounted to £11,758 (2022: £5,862). This principally represents reimbursed travelling incurred in attending Trustee's, committees and other meetings and providing executive cover during the period the post of chief executive was vacated. One of the Trustees received a remuneration of £28,639 during the year (2022: nil).

The Charity had not purchased the directors' and officers' liabilities indemnity insurance during the year (2022: nil) to indemnify the trustees and officers against any wrongful acts in the role of Directors/Trustees/officers including breach of duty or trust, neglect, error, misstatement, omission or breach of warranty of authority. However, the business insurance purchased has covered any damages or claims incurred by the Trustees on behalf of the Charity or the Charity itself under employment practice for unfair / wrongful dismissal, wrongful failure to employ or promote, etc.

### 10. Fixed assets

	Leasehold improvement	Office equipment	Furniture & fittings	Total
	£	£	£	£
<b>Cost</b>				
at 1 April 2022	1,798	41,472	6,391	49,661
Additions	-	3,800	-	3,800
at 31 March 2023	1,798	45,272	6,391	53,461
<b>Accumulated Depreciation</b>				
at 1 April 2022	1,798	32,255	6,391	40,444
Charge for the year		6,781	-	6,781
at 31 March 2023	1,798	39,036	6,391	47,225
<b>Net Book Value</b>				
at 31 March 2023	-	6,236	-	6,236
at 31 March 2022	-	9,217	-	9,217

In the Trustees' opinion the fixed assets were used wholly for charitable purposes.

### 11. Debtors

	2023	2022
	£	£
Prepayment		-
Rental Deposit	1,667	1,667
Other debtors	15,599	4,380
Due from funder(s)	-	-
	<u>17,266</u>	<u>6,047</u>

# CHINESE INFORMATION AND ADVICE CENTRE

Notes to the Accounts (continued)

For the year ended 31 March 2023

## 12. Creditors: amounts falling due within 1 year

	2023	2022
	£	£
Other creditors	-	-
Accruals	-	-
	-	-

## 13. Unrestricted funds and restricted funds

	01-Apr 2022	Income/ gain in the year	Utilised in the year	31-Mar 2023
	£	£	£	£
<b>Unrestricted funds</b>				
<b>Designated funds</b>				
Office dilapidation	15,000	-	-	15,000
Tangible fixed assets	15,000	-	-	15,000
General funds	(37,766)	224,000	184,001	2,233
<b>Total unrestricted funds</b>	(7,766)	224,000	184,001	32,233

	01-Apr 2022	Income/ gain in the year	Utilised in the year	31-Mar 2023
	£	£	£	£
<b>Restricted funds</b>				
Women's Support (ASCENT)	37,192	36,994	18,855	55,331
Legal Advice - in kind service	-	-	-	-
Westminster Chinese Advice Bureau	-	-	-	-
Refugee and Asylum Seekers Support	-	-	-	-
National Vegetarian Week	-	-	-	-
Healthcare - Quit Smoking Project	-	-	-	-
In-kind accounting services SWAN Project	-	1,200	1,200	-
<b>Total restricted funds</b>	37,192	38,194	20,055	55,331

# CHINESE INFORMATION AND ADVICE CENTRE

**Notes to the Accounts (continued)**  
**For the year ended 31 March 2023**

**14. Analysis of net assets between funds**

	Unrestricted Funds General £	Unrestricted Funds Designated £	Restricted Funds £	Total 2022 £
Tangible Fixed Assets	6,236	-	-	6,236
Rental Deposit	1,667	-	-	1,667
Prepayment and Debtors	15,599	-	-	15,599
	23,502	-	-	23,502
Cash at bank and in hand	34,188	30,000	-	64,188
Current liabilities	-	-	-	-
Provisions	(126)	-	-	(126)
	(126)	-	-	(126)
Net Assets	57,564	30,000	-	87,564

**15. Provisions for liabilities**

	Holiday pay accrual £
As at 1 April 2022	126
Additions	-
Utilised	-
As at 31 March 2023	126

The holiday pay provision represents holiday balances accrued as a result of services rendered in the current period which the employees are entitled to carry forward. The provision is measured as the salary cost payable for the period of absence.

**16. Taxation**

As a registered charity the charitable company is exempt from taxation of income and gains falling within section 505 Taxes Act 1988 or section 256 Taxation of Chargeable Gains Act 1992 to the extent these are applied to its charitable objects. No tax charge has arisen during the year.

# CHINESE INFORMATION AND ADVICE CENTRE

Notes to the Accounts (continued)

For the year ended 31 March 2023

## 17. Guarantees and contingent liabilities

The charitable company has not entered into any guarantee arrangements in the year being reported.  
(2022: nil)

## 18. Operating lease commitments

The total of future minimum lease payments under non-cancellable operating leases for each of the following periods:

	2023	2022
	£	£
Property		
Less than 1 year	23,400	13,500
2 – 5 years	-	-
Over 5 years	-	-

## 19. Reconciliation of net movement in funds to net cash flow from operating activities

	2023	2022
	£	£
<b>Net movement in funds</b>	58,138	(43,327)
Add depreciation charge	6,781	4,277
Increase/(Decrease) in provision for holiday pay accrual	-	-
(Decrease)/Increase in provision on committed future event	(7,600)	(15,705)
Deduct interest income shown in investing activities	-	-
Increase in debtors	(11,219)	1,667
(Decrease)/increase in creditors	-	-
Net cash (used in)/provided by operating activities	<u>46,100</u>	<u>(53,088)</u>

**CHINESE INFORMATION AND ADVICE CENTRE**

England & Wales - Charity number 800646

---

# Accounts

---

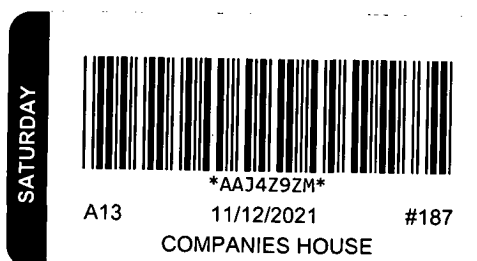
# CHINESE INFORMATION AND ADVICE CENTRE

(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)

## Report of the Directors and Financial Statements

For the year ended 31 March 2021

Charity no.: 800646  
Company no.: 02306765



# CHINESE INFORMATION AND ADVICE CENTRE

## CONTENTS

Structure, References and Administrative Details.....	2
Report of the Trustees.....	3
Statement of Trustees' responsibilities.....	9
Independent Examiner's Report.....	10
Statement of financial activities & Summary income & expenditure account.....	11
Balance Sheet.....	12
Cash Flow Statement.....	13
Notes to the Accounts.....	14

# CHINESE INFORMATION AND ADVICE CENTRE

## STRUCTURE, REFERENCES AND ADMINISTRATIVE DETAILS

### Company

The Chinese Information and Advice Centre is a company limited by guarantee and not having a share capital incorporated in the United Kingdom on 18 October 1988 with registration no. 02306765. The company is a registered charity with registration number 800646.

### Board of Directors and Trustees

The directors of the company are its trustees for the purpose of the Charities Act, and throughout this report are collectively referred to as the trustees. Under the Articles of Association of the company, the trustees are elected at the AGM to serve for a period of three years and are eligible for re-election at an AGM thereafter.

The trustees who are in office during the year and up to the date of this report were as follows:

Edmond Yeo JP (Chair)	
Gareth Owen	(appointed 14 August 2016)
Linda Green JP	(appointed 13 January 2017)
Foong Kiew Poon	(appointed 12 June 2017)

### Honorary Treasurer

Ling Kong ACA	(resigned 3 June 2019)
Chin Wai Wu ACA	(appointed 3 May 2019)

### Registered Office

Basement, 2 Gerrard Place, London W1D 5PB

### Independent Examiner

Wong Lange & Co  
29-30 Frith St, London W1D 5LG

### Banker

HSBC Bank plc, 16 King Street, Covert Garden, London WC2E 8JF

# CHINESE INFORMATION AND ADVICE CENTRE

## REPORT OF THE TRUSTEES

The Trustees are pleased to present their report together with the independently examined financial statements of the company for the year ended 31 March 2021.

### Objects and Activities

The mission of the Chinese Information and Advice Centre (the "Charity" or "CIAC") is to ensure that disadvantaged people of Chinese origin in the UK are able to access quality advice, information and support. In planning the Charity's activities to achieve its aim, the Trustees have given considerations to the guidance of the Charity Commission on public benefit. The Charity's main activities and who it helps are described below. All CIAC's charitable activities are undertaken to further its charitable purposes for the public benefit.

The Charity historically specialised in providing advice and support on immigration and asylum law. It has developed a wide spectrum of services to meet the needs of the community. The services offered include a unique support programme for Chinese women and their children, in particular to those vulnerable to domestic violence; advice and advocacy on social welfare and benefits, housing and homelessness, which are extended to destitute refugees and asylum seekers. Through partnership initiatives, such as NHS, the Charity works towards the betterment of the life of the local community. Moreover, the Charity collects and disseminates information to the Chinese communities throughout the UK.

### Governance & Management

The Board of Trustees meets at least four times a year and is responsible for the governance of the organisation. New Trustees are supported through an induction process which includes a Trustee induction pack on their responsibilities and code-of-conduct as trustees. In addition to the regular meetings, there is a strategic business meeting to discuss and plan our business directions.

Decisions on the day-to-day operation of the Charity are undertaken by the Chief Executive or, in his absence, acting Chief Executive, in consultation with the Trustee sub-committees. Assessment of the financial position of the Charity and monitoring of its resources is carried out by the Board. There are two other committees formed by the Trustees together with the Chief Executive Officer and co-opted members to oversee personnel and fundraising matters.

Decisions on matters with significant implications for the organisation are brought to the Board of Trustees including organisational priorities and changes, resources risk, major initiatives and formation and development policies.

Trustees are elected at AGM, and new Trustees may be recruited during the year to fill up a vacancy or take on additional responsibilities. New Trustees are recruited through introductions, enquiries and the Charity's website.

### Results

The net (outgoing)/incoming resources for the year amounted to £7,672 (2018: £(323)) of which there was a breakeven (2018: nil) on restricted projects and a net (deficit)/surplus of £7,672 (2018: £(323)) on unrestricted activities.

### Achievements and Performance

#### (i) Legal Advice

The Charity continued the service under the licence granted by the Organisation of Immigration Services Commission (OISC) on the provision of legal advice on immigration and asylum law. The legal advisors have attained the required level of accreditation. The Charity makes referrals on complex cases.

## CHINESE INFORMATION AND ADVICE CENTRE

### **(ii) Women's and Children's Support**

The Women's and Children's Support project provides Chinese women safety planning who flee from domestic violence, emotional support, interpretation, assistance in finding refuge or temporary accommodation, and advice on immigration, housing, benefits and children issues. During the year under review, there were outreach volunteers providing on-going assistance to and befriending the service users. The Charity also raised the awareness of domestic violence amongst the Chinese community through multi-agency partnership, workshops, leaflets and newsletters, and the Chinese media and other social media.

#### *ASCENT – Working to end violence against women and girls (VAWG)*

In April 2013, the Charity formed a consortium with 21 other voluntary organisations and works in partnership to end violence against women and girls. This project is funded by the London Councils and the Charity provides services under the "Advice and Support" theme and in particular specialist services in Chinese language (Mandarin and Cantonese). This innovative partnership strengthens referral pathways across organisations and identifies trends and emerging needs. The scope of services consists of frontline advice, outreach, referral, drop-in services supporting women survivors of abuse in accessing safety and services and in rebuilding their lives. This project also extends the support for single mothers affected by domestic violence and would be funded up to March 2021.

#### *Women's helpline and Third Party Reporting Centre*

With the grant from the City of Westminster St James's Ward in 2013, the Charity set up a third party reporting centre to provide a confidential channel of reporting violence crime against women and a helpline in Chinese language for women in the event of emergency. These services are still provided by the Charity as a self-funded service as we see the importance of maintaining this avenue for the Chinese women to seek help.

#### *Domestic Violence Awareness*

The Charity continues to raise awareness of domestic violence in the Chinese community. The film "Behind Closed Doors" was proudly produced by the Charity with the help of a team of professional volunteers. Since its premiere show on 5 September 2013, the short film is available on Youtube link here <http://youtu.be/lvbXGyNk6LY>.

#### *SWAN Project*

A significant proportion the individuals in the prostitution sector consists of Chinese women. Many of them live in exploitative and vulnerable conditions which crosses or is near the threshold for trafficking as defined by the International Labour Organisation and the UN. Funded as part of the Comic Relief Tech vs Abuse Scheme, the project attempts to create a technological platform on WeChat, the most popular app for Chinese speakers, where online moderators and other users can provide immediate advice for vulnerable women whom can remain anonymous while making enquiries. Potential victims are spared from having to physically reveal their identities in avenues of help that requires their physical attendance including recourse to medical and police authorities. The project received an extended grant until August 2019, we are not currently receiving any grant for the project.

### **(iii) Benefits and Tax Credits Advice and Advocacy**

The Charity provides a one-stop advice service for the Chinese residents since 2011 to provide benefits and tax credits advice through telephone and face-to-face sessions. While this service for the residents of the Westminster Councils is funded, the Charity also extends the service outside the borough at a nominal administration fee.

## **CHINESE INFORMATION AND ADVICE CENTRE**

### **(iv) Homelessness – Housing First Project**

The official definition of homelessness includes those in temporary housing, overcrowding accommodation or facing eviction. There are a lot of other issues associated with homelessness. It is not uncommon that the Chinese who are in such a dire situation would be unaware of the appropriate channel to change their living environment. The Charity is in a good position to help and assist them to find suitable accommodation and tackle homelessness related problems.

### **(v) Wellbeing and Healthcare Projects**

In respond to the NHS campaign appealing to the people to quit smoking in early 2014, CIAC joined the Kick-It task force with two staff trained and qualified as NHS Quit Smoking Advisors in mid-2014. CIAC recognised the linguistic need for the Chinese community in order to benefit from the NHS wellbeing program. The Charity has completed the 3 years project as Kick-It Stop Smoking Chinese community delivery partner in the Tri-borough areas (City of Westminster, Kensington and Chelsea, Hammersmith and Fulham). The Charity on the other hand addresses the issues of problematic gambling by hosting regular community forum with other community Stakeholders and professionals in the field.

### **(vi) Refugee and Asylum Seeker Support**

The Charity provides advice and assistance in the areas of asylum support, welfare benefit, housing, healthcare and education for Chinese new arrivals. Due to the lack of funding, we now mainly make referrals to other refugee organisations and with limited services carried out by volunteers. During the year reported, the Charity had hosted monthly Home Office surgery to help the undocumented migrants to voluntarily return to their home country.

### **(vii) Prison and Probation Projects**

This project was introduced to meet the language and cultural needs of Chinese ex-offenders who have engagement with Probation Officers. This is initially aiming to serve areas within Greater London in order to reduce reoffending. This service has been gratefully received by both the Authority and ex-offenders. At the moment, the entire project is being supported by volunteers and staff and the Charity's own fundraising resources.

### **(viii) Information Development**

The Charity published quarterly bilingual newsletters (traditional Chinese and English) to provide news on immigration and nationality laws, public policy and events within the Chinese community. This is a self-funded project with the help of volunteers from research and editing to translation and final production. Four issues of the newsletter have been published during the year including an electronic version available online.

### **(ix) UK Visas and Immigration (previously UK Border Agency) Surgery and Police Community Service Surgery**

The Charity hosts regular Police Community Service surgery at its office. Depending on the availability of the police officer, this is normally held every other month and open to the general public with free interpreter provided by the Charity for the non-English speaking Chinese service users.

Since November 2012, the Charity collaborated with the Home Office to host the first UKVI community surgery at its office. It is now scheduled on the first Tuesday of each month. The

## **CHINESE INFORMATION AND ADVICE CENTRE**

Home Office officers attend the Charity to answer enquiries from the local community regarding immigration issues. The enquiries can be personal to them or regarding general immigration policies.

### **(x) Social Enterprise**

CIAC provides fee charging services under the social enterprise initiative which comprises of translation, interpretation and printing facility. This service benefits the local community as the Charity has a team of volunteers with a high proficiency of Chinese-English language standard and specialising in translation and interpretation.

### **Advice Quality Standard (AQS) Accreditation**

The Charity's service to the victims of domestic violence has gone to a higher level. The Charity built up its capacity through volunteer recruitment and training to strengthen the service in victim advocacy. In July 2016, the Charity has achieved Advice Quality Standard (AQS) accreditation.

### **Fundraising**

The Charity has a dedicated fundraising team comprising of mainly volunteers. During the year reported, CIAC had organised a 10k legal walk, a Woman Volunteer of the year, Christmas and Chinese New Year events. A gross sum of £8,518 (2020: £42,365) was raised and £845.84 (2020: £8,094) net of expenses.

### **Woman Volunteer of the Year Award**

The Charity launched the Woman Volunteer of the Year Award and the CIAC Volunteer of the Year Award in 2014 to recognise and celebrate the contribution of the volunteers to the Chinese community. The award was sponsored by the Shaftesbury, CIAC's landlord, and is currently proudly supported by One Westminster. The event has been successfully hosted by The Lord Sheikh at The House of Lords for six years. However, for the year ended 31<sup>st</sup> March 2021, due to the COVID-19 situation, the event was a hybrid event, being held at the China Exchange with only the Organiser and MC present while Guest attended through Zoom.

### **Plans and Future Projects**

The Trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the Charity's aim and objectives and in planning its future activities. In particular, the Trustees consider how planned activities will contribute to the aims and objectives they have set.

#### *Legal Advice*

The Charity, while maintaining the services under the Office of the Immigration Services Commissioner (OISC), makes referrals to solicitors firm and assists the clients with interpretation and research on particular immigrations matters.

#### *Welfare and Benefit Advice and Advocacy Project*

The Charity has been delivering benefit advice services as part of its projects in women support and refugee and asylum supports. The service is extended to the wider group in the Chinese community living in the City of Westminster who are usually unaware of their benefit entitlements and have no knowledge to apply. Funding application for the project to provide the services in other London Boroughs has been underway.

# CHINESE INFORMATION AND ADVICE CENTRE

## *Homelessness Project*

CIAC has been recognised as a referral agent for Chinese homeless and rough sleepers through its longstanding history of advisory work in the community. The Charity now works closely with St Martin-In-the-Field, Shelter, Passage, and St Mungo's Broadway who provide shelter, meals and hygiene day services to the rough sleepers. We make inter-organisation referrals for the Chinese speaking clients. The Charity sees the demand of the project and it will continue to secure funding to further this service in all London boroughs.

## *Healthcare and Wellbeing Project*

There is a growing population of the elderly Chinese. Most of them were migrants during 70s and 80s. This first generation of the Chinese migrants came to the UK to work mainly in catering. Later in the 90s, there was an influx of workers from the mainland China. These migrants are mostly lack proficiency in the English language. Now retired or at their 60s, they are usually isolated and have poor health. From dealing with the clients, the Charity recognised that there is a need to promote wellbeing physically, emotionally as well as financially. While the Charity has completed a one-off informal counselling project to the Chinese community, it is now ready to develop further wellbeing projects in collaboration with similar organisations in promoting active living, healthy eating, energy saving and income maximisation.

## *Prisons and Probation Projects*

Following the success in the delivery of the cultural sensitivity training to the London probation staff, the Charity is looking for funding to support and extend the project with prison visits and organising activities to improve the skills and employability of the ex-offenders upon their release and reduce the re-offending rate.

## *Other Projects*

The Charity has researched into areas where there is inequality in accessing services for the Chinese community. There is a significant lack of Chinese speaking services providing one-to-one support to people with mental health issues. Another area that the Charity will look into is the service that tackling problems associated with gambling e.g. debts and problematic gambling and support vulnerable women who are trapped in prostitution.

## *Social Enterprise and general donations*

The Trustees will continue to explore the market for fee charging services under its social enterprise arm which would include legal advice services. The Charity also appealed to businesses and individuals for their generous help, support and donations.

## **Reserves Policy**

The Trustees considered the level of free reserves (being funds not tied up in fixed assets, designated funds or restricted funds) that the Charity will require to provide financial flexibility over the course of the forthcoming year should be 3 months of the resources expended. This was approximate £25,000 in general funds. The Charity continues to use its free reserves to retain staff and bridge the funding gaps. As of 31 March 2021, the free and non-designated reserve was £42,753 (2020: £35,081). It is considered that the free reserve has been maintained at the required level.

The Charity has renewed the lease for another 3 years with the landlord, Shaftesbury, of the current office space at Basement, 2 Gerrard Place, London W1D 5PB. The Trustees decided it was appropriate to put aside designated reserve of £15,000 (2020: £15,000) for fixed assets and £15,000 (2020: £15,000) for dilapidation of the current office premises.

## CHINESE INFORMATION AND ADVICE CENTRE

The Trustees are actively organising fundraising to increase the Charity's unrestricted reserves in order to increase the capacity of the Charity to meet the needs of the Chinese community.

### Investment Policy

Under the memorandum and articles of association, the Charity has the power to make any investment as the Trustees think fit.

### Risk Review

Review of the Charity's strategy and activities are carried out on an annual basis to produce a comprehensive three-year rolling strategic plan setting out the major opportunities available and the potential risks exposed. The Trustees regularly monitor progress against the strategic objectives. As part of this process, the Trustees have implemented a risk management strategy that comprises of:

- An annual review of the risks which the Charity may face;
- The establishment of systems and procedures to mitigate those risks identified; and
- The implementation of procedures designed to minimise any potential impact on the Charity should any of those risks materialise.

### Related Parties

The Charity reimburses its Trustees for expenditure. During the year there was no related party transaction.

### Independent Examiner

The Board of Trustees consider that an audit is not required for the financial year being reported under section 144(2) of the Charities Act 2011 (the Charity Act) and that an independent examination is needed and the company was entitled to exemption from audit under section 477 of the Companies Act 2006 related to small companies. The members have not required the company to obtain the audit of its accounts for the year in question in accordance with section 476. According to the Charity Act, Independent Wong Lange & Co, an independent examiner was appointed and it has agreed to be the independent examiner for the year ended 31 March 2021.

Signed for and on behalf of  
Board of Trustees

  
Edmond Yeo  
Chairman

[26/12/2021]

## **STATEMENT OF TRUSTEES' RESPONSIBILITIES**

The Trustees (who are also directors of Chinese Information and Advice Centre for the purposes of the company law) are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company Law requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the affairs of the charitable company and of the incoming resources and application of the resources, including the income and expenditure, of the charitable company for the year. In preparing the financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgments and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The Trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and which enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The Trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

### **Statement as to disclosure to our independent examiner**

In so far as the trustees are aware at the time of approving our trustees' annual report:

- there is no relevant information, being information needed by the independent examiner in connection with preparing their report, of which the independent examiner is unaware, and
- the Trustees, having made enquiries of fellow directors and that they ought to have individually taken, have each taken all steps that he/she is obliged to take as a director in order to make themselves aware of any relevant information and to establish that the independent examiner is aware of that information.

By order of the Board of Trustees

**INDEPENDENT EXAMINER'S REPORT  
TO THE TRUSTEES OF THE CHINESE INFORMATION AND ADVICE CENTRE  
ON THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2021**

I report on the accounts of the Chinese Information and Advice Centre (the "Charity") for the year ended 31 March 2021 as set out in the annual report.

**RESPECTIVE RESPONSIBILITIES OF TRUSTEES AND EXAMINER**

The trustees (who are also the directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the Charities Act) and that an independent examination is needed.

Having satisfied myself that the Charity is not subject to audit under the company law and is eligible for independent examination, it is my responsibility to:

- examine the accounts under section 145 of the Charities Act;
- follow the procedures laid down in the general Directions given by the Charity Commission under section 145(5)(b) of the Charities Act; and
- state whether particular matters have come to my attention.

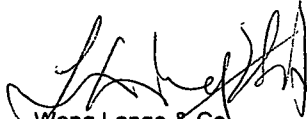
**BASIS OF INDEPENDENT EXAMINER'S STATEMENT**

My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the statement below.

**INDEPENDENT EXAMINER'S STATEMENT**

In connection with my examination, no matter has come to my attention:

1. which gives me reasonable cause to believe that, in any material respect, the requirements:
  - to keep accounting records in accordance with Section 386 of the Companies Act 2006; and
  - to prepare accounts which accord with the accounting records and comply with the accounting requirements of Section 396 of the Companies Act 2006have not been met; or
2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

  
Wong Lange & Co  
29-30 Frith Street  
London  
W1D 5LG  
[10/2/2021]

## CHINESE INFORMATION AND ADVICE CENTRE

### STATEMENT OF FINANCIAL ACTIVITIES & SUMMARY INCOME & EXPENDITURE ACCOUNT For the year ended 31 March 2021

		2021	2021	2021	2020
	note	Unrestricted Funds £	Restricted Funds £	Total Funds £	Total Funds £
<b>Income from</b>					
<b>Donations</b>	3	3,600	1,200	4,800	6,782
Government Grant					
<b>Charitable activities</b>	4				
Legal advice		-		-	-
Women's and Children's Support		-	93,741	93,741	
Chinese Advice Bureau		-	-	-	54,969
<b>Other trading activities</b>					
Fundraising		4,918	-	4,918	42,635
Grant		58,660	-	58,660	
<b>Investment Income</b>			-		95
<b>Total income</b>		<u>67,178</u>	<u>94,941</u>	<u>162,119</u>	<u>104,481</u>
<b>Expenditure on</b>					
<b>Raising funds</b>		846	-	846	34,541
<b>Charitable activities</b>	5				
Legal advice		-	1,200	1,200	1,200
Women and Children support		-	93,741	93,741	70,098
Chinese Advice Bureau		-	-	-	625
Wellbeing, Benefits and Homelessness	20	-	-	-	-
Information development & Interpretation		-	-	-	-
Expenses		58,660	-	58,660	
<b>Total expenditure</b>		<u>59,506</u>	<u>94,941</u>	<u>154,447</u>	<u>106,464</u>
<b>Net income/(expenditure) and net movement in funds for the year</b>		7,672	0	7,672	(1,983)
<b>Reconciliation of funds</b>					
<b>Total funds brought forward</b>		<u>65,081</u>	<u>0</u>	<u>65,081</u>	<u>67,064</u>
<b>Total funds carried forward</b>		<u>72,753</u>	<u>0</u>	<u>72,753</u>	<u>65,081</u>

All incoming resources and resources expended derive from continuing activities.  
The statement of financial activities includes all gains and losses recognised in the year.  
The notes on pages 15 to 22 form an integral part of these financial statements.

## CHINESE INFORMATION AND ADVICE CENTRE

### BALANCE SHEET As at 31 March 2021

	Note	2021 £	2020 £
<b>Fixed Assets</b>	10	5,410	7,939
<b>Non-Current Assets</b>			
Deposit		1,667	1,667
<b>Current Assets</b>			
Debtors	11, 15	6,047	7,602
Cash at bank and in hand		60,357	51,585
		66,404	59,187
<b>Liabilities</b>			
Creditors: amount falling due within one year	12, 15	0	2,865
<b>Net Current Assets</b>		66,404	56,322
Provisions	13	(728)	(847)
<b>Net Assets</b>		72,753	65,081
<b>Funds</b>			
Unrestricted funds	14		
General fund		42,753	35,081
Designated funds			
Office dilapidation		15,000	15,000
Tangible fixed asset		15,000	15,000
Total designated funds		30,000	30,000
Total unrestricted funds		72,753	65,081
Restricted funds	14	-	-
		72,753	65,081

The notes on pages 15 to 22 form an integral part of these financial statements.

For the year ended 31 March 2021, the Company was entitled to exemption from audit under section 477 of the Companies Act 2006 (the Act) relating to small companies. No members have required the Company to obtain an audit of its accounts for the year in question in accordance with section 476 of the Act – however, in accordance with Section 145 of the Charities Act 2011 the accounts have been examined by an independent examiner whose report forms part of this document. The trustees acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime.

Approved by the Board of Directors on [06/03/2021] and signed on its behalf by

  
Edmond Yeo  
Chairman

## CHINESE INFORMATION AND ADVICE CENTRE

### CASH FLOW STATEMENT

For the year ended 31 March 2021

	note	2021 £	2020 £
<b>Cash (used in)/provided by operating activities</b>	19	<u>7,173</u>	<u>(11,416)</u>
<b>Cash flows from investing activities</b>			
Interest income		-	95
Purchase of tangible fixed assets		1,599	(10,143)
<b>Cash used in investing activities</b>		<u>1,599</u>	<u>(10,048)</u>
(Decrease)/Increase in cash and cash equivalents in the year		8,772	(21,464)
Cash and cash equivalents at the beginning of the year		51,585	73,049
<b>Cash and cash equivalents at the end of the year</b>		<u>60,357</u>	<u>51,585</u>

# CHINESE INFORMATION AND ADVICE CENTRE

## NOTES TO THE ACCOUNTS

For the year ended 31 March 2021

### 1. Accounting policies

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006. The Charity meets the definition of a public benefit entity under FRS 102. The principal accounting policies adopted in the preparation of the financial statements are as follows.

#### (a) Accounting convention

The financial statements have been prepared on a going concern basis under the historical cost convention, modified to include certain items at fair value. The financial statements have been prepared in sterling which is the functional currency of the charity.

#### (b) Incoming resources

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Income from government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

No amount is included in the financial statements for volunteer time in line with the SORP (FRS 102). Further detail is given in the Trustees' Annual Report.

#### *Donations*

Donations are included in incoming resources when they are receivable.

#### *Donated Goods and Services*

Donations of services that can be reasonably quantified will usually result in the recognition of income and an expense. An asset will be recognised only when those services are used for the production of an asset and the services received will be capitalised as part of the cost of that asset.

The charity measures incoming resources from non-exchange transactions as follows: (a) Donated services and facilities, that would otherwise have been purchased, shall be measured at the value to the entity. (b) All other incoming resources from non-exchange transactions shall be measured at the fair value of the resources received or receivable.

#### *Fee income*

Fees are recognised in the statement of financial activities when they are receivable.

#### *Interest income*

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity.

#### (c) Resources expended

All expenditure is accounted for on an accruals basis. Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably. Expenditure is classified under the following activity headings:

# CHINESE INFORMATION AND ADVICE CENTRE

## Notes to the Accounts (continued) For the year ended 31 March 2021

- Costs of raising funds comprise the costs of commercial trading including hosting charity events and their associated support costs.
- Expenditure on charitable activities includes the costs of charitable activities undertaken to further the purposes of the charity and their associated support costs.
- Other expenditure represents those items not falling into any other heading.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

### (d) Support costs allocation

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Support costs include back office costs, finance, personnel, payroll and governance costs which support the Charity activities. These are allocated to the relevant cost area and are explained in more detail in the notes to the accounts.

Governance costs are the costs of governance arrangements which relate to the general running of the charitable company as opposed to the direct management functions in generating funds, service delivery and programme or project work. This includes such items as external independent examination, accountancy and trustees meeting expenses.

### (e) Fund accounting

Unrestricted funds are available to spend on activities that further any of the purposes of the charity. Designated funds are unrestricted funds of the charity which the trustees have decided at their discretion to set aside to use for a specific purpose. Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific artistic projects being undertaken by the charity.

Transfers from general funds to restricted funds are made when the income for specific activities does not cover the full costs. Transfers between designated funds and general funds are determined by the trustees where deemed appropriate.

### (f) Fixed assets

Fixed assets are stated at cost less depreciation. Fixed asset of value over £150 is capitalised and depreciation is provided on a straight-line basis so as to write off the cost of the fixed assets over their estimated useful life as follows:-

Leasehold improvements	- over length of the lease or until rental review, if shorter
Office equipment	- over 3 years
Furniture and fittings	- over 5 years

### (g) Going concern

The financial statements have been prepared on a going concern basis as the trustees believe that no material uncertainties exist. The trustees have considered the level of funds held and the expected level of income and expenditure for 12 months from authorising these financial statements. The budgeted income and expenditure is sufficient with the level of reserves for the charity to be able to continue as a going concern.

## 2. Legal status of the Charity

The Charity is a company limited by guarantee and has no share capital. The liability of each member in the event of winding-up is limited to £1.

## CHINESE INFORMATION AND ADVICE CENTRE

### Notes to the Accounts (continued) For the year ended 31 March 2021

#### 3. Donated services

	2021	2020
	£	£
OSIC Level I Adviser (Full Time)	-	-
Accounting services for the year	1,200	1,200
	1,200	1,200

#### 4. Income from charitable activities

Source	Project	2021	2020
		£	£
London Councils	ASCENT - Women and Girls Against Violence	93,741	39,969
City of Westminster Council	Chinese Advice Bureau	-	-
Social Entreprises	Legal Advice, Interpretation	-	-
BME Forum	Emotional Support	-	-
Thrive Tribe Ltd	Kick- It Stop Smoking	-	-
The Vegetarian Society	National Vegetarian Week 2016	-	-
Comic Relief	SWAN	-	15,000
		93,741	54,969

#### 5. Expenditure on charitable activities

	Legal Advice	Women's and Children projects	Chinese Advice Bureau	Wellbeing, benefits homelessness	Information Development and Interpretation	Total	Basis of Allocation
Expenditure on charitable activities							
Before support cost	1,200	93,741	-	-	-	94,941	
Support Costs							
Administration, IT	-	-	-				Project size
Governance costs	-	4,492	-			4,492	Project size
	-	4,492	-	-	-	4,492	
Total	1,200	98,233	-	-	-	99,433	

No management cost was incurred during the year. The acting chief executive was on a voluntary basis and therefore no quantifiable cost was accounted for.

Support costs are not charged to restricted fund projects unless the project agreement allows such charges.

## CHINESE INFORMATION AND ADVICE CENTRE

### Notes to the Accounts (continued) For the year ended 31 March 2021

#### 6. Governance costs

	2021 £	2020 £
Independent examiner's fee	650	650
Accounting fees	1,200	1,200
Trustees expenses	2,642	3,449
<b>Total governance costs</b>	<b>4,492</b>	<b>5,299</b>

No provision of the directors' and officers' liabilities insurance incurred in the year reported. Professional indemnity insurance has been incurred in the year to cover any liabilities arising in the cause of its delivery of the service.

#### 7. Net income/(expenditure) and net movement in funds

	2021 £	2020 £
<b>Net income/(expenditure) and Net movement in funds for the year are stated after charging</b>		
Independent examiner's fee	650	650
Depreciation of fixed assets	3,062	2,567

#### 8. Staff costs

	2021 Number	2020 Number
Average number of employees during the year calculated on the basis of full-time equivalent	1.0	1.0
<b>Staff costs comprise:</b>		
	£	£
Wages and salaries	21,116	26,880
Holiday pay (utilised)/accruals	-	-
Social security costs	4,819	2,510
Pensions	2,184	1,447
Employment allowance	-	(2,510)
	<b>28,119</b>	<b>27,568</b>

There was no employee with emoluments above £60,000 (2018: nil) defined for taxation purpose during the year. There has been no in-kind adviser service valued included in staff cost this year (2018: £10,000). No self-employed worker was contracted this year (2018: £3,105).

The key management personnel of the Charity, comprises the trustees, the Chief Executive Officer and the honorary treasurer. No key management personnel of the Charity was paid (2018: nil).

# CHINESE INFORMATION AND ADVICE CENTRE

## Notes to the Accounts (continued) For the year ended 31 March 2021

### 9. Trustees' remuneration and expenses

During the year the total expenses reimbursed to Trustee amounted to £5,862 (2020: £3,449). This principally represents reimbursed travelling incurred in attending Trustee's, committees and other meetings and providing executive cover during the period the post of chief executive was vacated. No Trustees received any remuneration during the year (2020: £16,242).

The Charity had not purchased the directors' and officers' liabilities indemnity insurance during the year (2018: nil) to indemnify the trustees and officers against any wrongful acts in the role of Directors/Trustees/officers including breach of duty or trust, neglect, error, misstatement, omission or breach of warranty of authority. However, the business insurance purchased has covered any damages or claims incurred by the Trustees on behalf of the Charity or the Charity itself under employment practice for unfair / wrongful dismissal, wrongful failure to employ or promote, etc.

### 10. Fixed assets

	Leasehold improvement	Office equipment	Furniture & fittings	Total
	£	£	£	£
<b>Cost</b>				
at 1 April 2020	1,798	32,855	6,391	41,044
Additions	-	1,599	-	1,599
at 31 March 2021	<u>1,798</u>	<u>34,454</u>	<u>6,391</u>	<u>42,643</u>
<b>Accumulated Depreciation</b>				
at 1 April 2020	1,798	24,916	6,391	33,105
Charge for the year	-	3,062	-	3,062
at 31 March 2021	<u>1,798</u>	<u>27,978</u>	<u>6,391</u>	<u>36,167</u>
<b>Net Book Value</b>				
at 31 March 2021	<u>-</u>	<u>6,476</u>	<u>-</u>	<u>6,476</u>
at 31 March 2020	<u>-</u>	<u>7,939</u>	<u>-</u>	<u>7,939</u>

In the Trustees' opinion the fixed assets were used wholly for charitable purposes.

### 11. Debtors

	2021	2020
	£	£
Prepayment		5,102
Rental Deposit	1,667	1,667
Other debtors	4,380	2,500
Due from funder(s)	-	-
	<u>6,047</u>	<u>9,269</u>

### 12. Creditors: amounts falling due within 1 year

	2021	2020
	£	£
Other creditors	-	1,800
Accruals	-	1,065
	<u>-</u>	<u>2,865</u>

## CHINESE INFORMATION AND ADVICE CENTRE

### Notes to the Accounts (continued) For the year ended 31 March 2021

#### 13. Unrestricted funds and restricted funds

	1 April 2020 £	Income/ gain in the year £	Utilised in the year £	31 March 2021 £
<b>Unrestricted funds</b>				
<b>Designated funds</b>				
Office dilapidation	15,000	-	-	15,000
Tangible fixed assets	15,000	-	-	15,000
<b>General funds</b>	35,081	67,178	24,425	42,753
<b>Total unrestricted funds</b>	<u>65,081</u>	<u>67,178</u>	<u>24,425</u>	<u>72,753</u>

	1 April 2020	Income/ gain in the year	Utilised in the year	31 March 2021
<b>Restricted funds</b>				
Women's Support (ASCENT)	-	93,741	93,741	-
Legal Advice - in kind service	-	-	-	-
Westminster Chinese Advice Bureau	-	-	-	-
Refugee and Asylum Seekers Support	-	-	-	-
National Vegetarian Week	-	-	-	-
Healthcare - Quit Smoking Project	-	-	-	-
In-kind accounting services	-	1,200	1,200	-
SWAN Project	-	-	-	-
<b>Total restricted funds</b>	<u>-</u>	<u>94,941</u>	<u>94,941</u>	<u>-</u>

#### 14. Analysis of net assets between funds

	Unrestricted Funds General £	Unrestricted Funds Designated £	Restricted Funds £	Total 2021 £
Tangible Fixed Assets	6,476			6,476
Rental Deposit	1,667	-	-	1,667
Prepayment and Debtors	6,047	-	-	6,047
	<u>14,190</u>	<u>-</u>	<u>-</u>	<u>14,190</u>
Cash at bank and in hand	30,357	30,000		60,357
Current liabilities	-	-	-	-
Provisions	(728)	-	-	(728)
	<u>(728)</u>	<u>-</u>	<u>-</u>	<u>(728)</u>
<b>Net Assets</b>	<u>42,753</u>	<u>30,000</u>	<u>-</u>	<u>72,753</u>

# CHINESE INFORMATION AND ADVICE CENTRE

## Notes to the Accounts (continued) For the year ended 31 March 2021

### 15. Provisions for liabilities

	Holiday pay accrual £	Total £
As at 1 April 2020	728	847
Additions	-	-
Utilised	-	-
As at 31 March 2021	<u>728</u>	<u>847</u>

The holiday pay provision represents holiday balances accrued as a result of services rendered in the current period which the employees are entitled to carry forward. The provision is measured as the salary cost payable for the period of absence.

### 16. Taxation

As a registered charity the charitable company is exempt from taxation of income and gains falling within section 505 Taxes Act 1988 or section 256 Taxation of Chargeable Gains Act 1992 to the extent these are applied to its charitable objects. No tax charge has arisen during the year.

### 17. Guarantees and contingent liabilities

The charitable company has not entered into any guarantee arrangements in the year being reported. (2021: nil)

### 18. Operating lease commitments

The total of future minimum lease payments under non-cancellable operating leases for each of the following periods:

	2019 £	2018 £
Property		
Less than 1 year	14,400	18,000
2 – 5 years	-	30,424
Over 5 years	-	-

## CHINESE INFORMATION AND ADVICE CENTRE

### Notes to the Accounts (continued) For the year ended 31 March 2021

#### 19. Reconciliation of net movement in funds to net cash flow from operating activities

	2021	2020
	£	£
<b>Net movement in funds</b>		
Add depreciation charge	(2,558)	(1,983)
Increase/(Decrease) in provision for holiday pay accrual	-	2,567
(Decrease)/Increase in provision on committed future event	6,847	
Deduct interest income shown in investing activities	-	(95)
Increase in debtors	2,884	3,163
(Decrease)/increase in creditors	-	(15,068)
<b>Net cash (used in)/provided by operating activities</b>	<u>7,173</u>	<u>(11,416)</u>