

AGE UK GATESHEAD LIMITED

(A company limited by guarantee)

Report and Accounts

Year ending 31 March 2021

Charity number : 702561

Company number : 01863488

Age UK Gateshead Limited

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I am delighted to present my fifth Annual Report as Chair of Age UK Gateshead.

It has been an extraordinary year on many levels, most of which has been positive as we have taken great strides forward with the objectives laid out in our plan. However, we produce this report at a time when the Covid-19 pandemic is still causing uncertainty. Despite significant challenges, Age UK Gateshead has been central to the co-ordinated response to the coronavirus outbreak working closely with our partners and Gateshead Council, which has reinforced our role as the leading provider of charitable services for older adults in the borough, at a time when we are needed the most.

Our vision is simple – to deliver lasting change in later life, whether that be through our services or strategies to secure long term financial security to allow us to grow and evolve the services and activities that are wanted and needed. As the only older persons charity operating within the borough of Gateshead demand creates its own pressures but in partnership with over 2,000 newly recruited volunteers, a raft of private companies and statutory providers we collectively made a tangible difference to over 14,000 people across Gateshead and Newcastle.

2,438 volunteers are part of the Age UK Gateshead family, 1,984 hot meals were delivered and 38,000 welfare calls were made and 12,432 hours of respite hours were provided. This is just a small snapshot of our work that is making a big difference.

Be under no illusion, the impact of COVID continues to shape people's lives and the services we provide, but we can proudly say as a charity we were there to support our members, deliver food when it was most needed, listen to their experiences, have socially distanced chats but also a hug when words are simply not enough. These may seem like small acts, but they make a huge difference.

I would also like to pay tribute to our funders, partners and the many charitable trusts that recognise there is a need for providing excellent value for money services and that the culture of people at the centre of provision is how we as communities, charities and individuals get things done. It's how we do it here at Age UK Gateshead.

We will continue to deliver lasting change, our heart continues beating in every community of Gateshead and we will always remain focused on our main priority – ensuring people in Gateshead love later life, no matter the challenges they may face.

Finally, thank you to our 'Angels of the North' – that being our staff, volunteers and trustees. Their dedication is second to none and without them, Age UK Gateshead would not be the charity it is. Thank you to all our friends, your support is needed as much this year as it was last year'.

Best wishes



Scott Duffy
Chair

The trustees are pleased to present their report together with the financial statements of the charity for the year ended 31 March 2021 which are also prepared to meet the requirements for a directors' report and accounts for Companies Act purposes.

The financial statements comply with the Charities Act 2011, the Companies Act 2006, the Memorandum and Articles of Association and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015). The organisation is a Public Benefit Entity within the definitions of s34 FRS 102.

Objectives and activities for the public benefit

The aims of our services, for older people continue to be ageing well, reducing social isolation, maximising income, advocacy, enabling and promoting physical health and wellbeing.

The trustees are satisfied that in accordance with the Charity Commission guidelines, Age UK Gateshead meet the public benefit requirements. The trustees have regard to this guidance when exercising any powers or duties to which the guidance is relevant.

A review of our achievements and performance

1.Sustaining and Growing:

The aim is to diversify our income streams, to include charitable trust grants, statutory sector contracts, services we make a charge for, growing our retail offer, developing community fundraising.

Achievements and performance

In a year like no other, we restructured in one working week to deliver COVID support to over 14,000 people across both Gateshead and Newcastle. Our aims remain clearly in place but in recognition of our primary objective the organisation placed all projects on hold in order to support, enable and comfort over 14,000 older people across the area.

A review of our achievements and performance - Innovating and improving:

Achievements and performance.

- Integrated CRM to local Authority CRM taking over 23% of calls for COVID support received by the Local Authority.
- 38,000 welfare calls made each month.
- We delivered 1,984 Hot Meals across the borough
- We deliver a Dementia focused support provision across the borough delivering 12,432 hours of respite care.

A review of our achievements and performance - continued

2. Innovating and improving:

Achievements and performance.

- We deliver a range of mental health support services
- We delivered over 13,000 shopping requests and 7,100 welfare packs
- We deliver a much needed bereavement service across both Gateshead & Newcastle

3. Delivering a range of high quality person centred services and social enterprises:

The aims of our services for older people continue to be reducing social isolation, maximising income, enabling independent living and promoting physical health and emotional wellbeing.

Achievements and performance.

- Our Information & Advice service received an increasing number incoming calls peaking at 5 calls every 58 seconds provided over 14,000 contacts to help an ever increasing number of older people asking for COVID care
- Our befriending service has connected with 14,384 clients and recruited over 2,000 new volunteers
- Our Activage exercise classes, leisure and learning activity groups, were attended by over 39,600 people participated on our on line zoom sessions
- We provided advocacy support hours of 3,912 during the year as well as receiving 364 threats of suicide resulting in 156 direct partnership interventions .
- We continued to expand our range of services to incorporate a dementia care service providing both a quality and stimulating care provision and much needed respite opportunity for carers.
- The Boroughs only Bereavement Service providing much need support to an increasing number of clients incorporating both Bereavement and Suicide
- We delivered 389 Christmas dinners and 4,800 Christmas gifts and welfare parcels

4. Involving, influencing and promoting social inclusion:

Achievements and performance.

- We restructured the entire organisation within days to meet the COVID challenges unique to our demographic. Our integrated approach saw the organisation joined by:
 - Gateshead Council
 - Newcastle City Council
 - CCG
 - NHS
 - 5 Charities
 - The National Lottery and multiple funders
 - LNER, SKY, SAGE, BT
 - 14,000 People from our communities

Plans for the future

The charity's Strategic Plan sets out our strategic aims:

1. Sustaining and Growing We will develop a diverse range of funding streams

- We restructured the entire organisation within days to meet the COVID challenges unique to our demographic

2. Innovating and Improving

- Ensure all services are people centred
- Embrace new person centred technologies, which improve efficiency at reduced cost, including telephony, IT software, mobile technology and Management Information Systems.
- Build and maintain 1st class performance by engaging our staff and volunteers in our strategy and values.
- Retain ISO 9001 Quality Standard,
- Improve our external communication and profile.
- Continue to achieve cost efficiencies across all areas to maximise the impact of limited resources.
- Improve our use of outcomes evaluation methods to better demonstrate our social, health and financial outcomes and impacts.

3. Delivering - delivering a range of high quality person centre services:

Focus on reducing social isolation, maximising income, enabling independent living and promoting physical health and emotional wellbeing.

- Position ourselves in the market as One Stop Shop / Wellness Hub for Older People's community based services.
- Create a bespoke, person centred package of support, which can be tailored to the needs, and circumstances of individuals.
- Develop partnerships with organisations who share our vision and values.
- Expand dementia provision

4. Involving - Involving, influencing and promoting social inclusion

- Involve and engage with older people, our staff, volunteers and other stakeholders, using the intelligence gathered to develop our own services and social enterprises as well as influencing and lobbying for change and improvement in the lives of older people in our community.
- Ensure we are accessible and inclusive, and that communities that experience discrimination are actively included in our work

Financial review

The accounts show a surplus for the year amounting to £222,480. (2020 – £103,753). The reserves will enable the charity to maintain services in the expected difficult times ahead. The charity now has a level of funding to assist in continuing activities which the trustees benefit the community when funding ceases. As growth takes place the costs are not often covered in full so again the reserve will help in these areas. Current funding lines are holding up which is encouraging.

The year was dominated by Covid. The charity was assisted with being able to furlough staff under the Job Retention Scheme. Grants were received to provide financial assistance under Government guidelines. As well as support for the charity grants were given to fund the work carried out to help people in Gateshead cope with the difficulties they faced in the Pandemic.

Risk Management

Risks to the charity have been identified and reviewed on an ongoing basis, and appropriate action taken. This has included ensuring appropriate insurance cover, identifying physical risks such as uneven surfaces, reviewing fire safety systems and training staff, ensuring staff have first aid training, and undertaking a general health and safety risk assessment throughout our premises.

Reserves policy and going concern

The trustees aim to maintain free reserves in unrestricted funds at a level which equates to approximately three months of total charitable expenditure. It is estimated that this expenditure currently equates to £250,000 (2020 - £175,000). At this level of unrestricted reserves, the charity could maintain all operations for more than three months even if no income was being generated. Current unrestricted reserves after adjusting for fixed assets amount to £420,400 (2020 - £204,794).

The charity enjoys good liquidity and has no issue on meeting its liabilities when they are due. The trustees are confident for the next twelve months.

Structure, governance and management

The organisation is a charitable company limited by guarantee, incorporated on 14 November 1984. It registered with the Charity Commission on 23 February 1990. The company was established under a Memorandum of Association which established the objects and powers of the charitable company and is governed under its Articles of Association. In the event of the company being wound up members are required to contribute an amount not exceeding £1.

The directors of the company are also charity trustees for the purposes of charity law and under the company's Articles are known as members of the Management Committee. Under the requirements of the Memorandum and Articles of Association the members of the Management Committee are elected to serve for three years.

All members of the Management Committee give their time voluntarily and receive no benefits from the Charity.

All new trustees receive a trustee welcome pack, which contains key policies, strategic plans, code of conduct etc. They also receive induction time with the Chief Executive and opportunities to visit services and activities as well as access to any relevant training.

The Management Committee at 31st March 2021 was made up of 7 trustees. The Management Committee meet on a quarterly basis and are responsible for the strategic direction and policy of the charity.

A line management system is in place with day to day responsibility for the management of the organisation resting with the Chief Executive. The Chief Executive is responsible for ensuring that the charity delivers the services specified and that key performance indicators are met. Day to day operational management is headed by individual team members using the reporting structures and line management to finally report to the Chief Executive and trustees.

Reference and administrative information

Trustees

Scott Duffy
Robert Page
Rebecca Haines
Sue Jennings
Kathleen McCartney
Gary McMillan
Margaret Barrett

Chief Executive

Ian Wolstenholme

Principal office

Christ Church Hall, Gateshead, Tyne & Wear NE10 9LR

Reference and administrative information - continued

Independent Examiner

Stephenson Coates Audit Limited, West 2 Asama Court, Newcastle Business Park, Newcastle NE4 7YD

Trustees' responsibilities in relation to the financial statements

The trustees are responsible for preparing the Report of the Management Committee and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the income and expenditure of the charitable company for that period. In preparing these financial statements, the directors are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The trustees are responsible for keeping accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Signed on behalf of the trustees

S Duffy - Chair

28 January 2022



Report of the Independent Examiner to the trustees of Age UK Gateshead Limited

I report on the financial statements for the year ended 31 March 2021, which comprise the statement of financial activities (including income and expenditure account), statement of financial position, statement of cash flows and the related notes.

Responsibilities and basis of report

As the charity's trustees of the company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 (the '2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

Independent examiner's report

I confirm that I am qualified to undertake the examination because I am a member of the Institute of Chartered Accountants in England and Wales.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

- 1) accounting records were not kept in respect of the company as required by section 386 of the 2006 Act; or
- 2) the accounts do not accord with those accounting records; or
- 3) the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination; or
- 4) the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended practice for accounting and reporting by charities [applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)].

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Rachael Oswald BA ACA
STEPHENSON COATES AUDIT LIMITED
Chartered accountants
West 2, Asama Court
Newcastle Business Park
Newcastle upon Tyne NE4 7YD

28 January 2022

Age UK Gateshead Limited
Statement of Financial Activities
Year ended 31 March 2021

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	Notes	Unrestricted Funds	Restricted Funds	Total Funds 2021	Total Funds 2020
		£	£	£	£
Income					
Donations and legacies	2	27,038	18,043	45,081	34,402
Charitable activities	3	413,705	491,695	905,400	699,367
Other trading activities	4	10,276	-	10,276	48,841
Investments	5	852	-	852	2,111
Other	6	6,147	-	6,147	14,960
Total income		458,018	509,738	967,756	799,681
Expenditure on:					
Raising funds	7	55,300	-	55,300	64,012
Charitable activities	8	180,228	509,738	689,966	631,916
Total expenditure		235,528	509,738	745,266	695,928
Net income		222,490	-	222,490	103,753
Loss on investment		10	-	10	-
Net movement in funds		222,480	-	222,480	103,753
Reconciliation of funds:					
Total funds brought forward		267,594	-	267,594	163,841
Total funds carried forward		490,074	-	490,074	267,594

Age UK Gateshead Limited
Balance Sheet as at 31 March 2021

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	Notes	£	2021 £	£	2020 £
Fixed assets					
Tangible assets	11		69,674		62,790
Investments	12		-		10
Total fixed assets			69,674		62,800
Current assets					
Debtors	13	66,913		56,197	
Cash at bank and in hand		<u>704,548</u>		<u>316,063</u>	
Total current assets		771,461		372,260	
Liabilities					
Creditors: amounts falling due within one year	14	<u>351,061</u>		<u>167,466</u>	
Net current assets			<u>420,400</u>		<u>204,794</u>
Total net assets			<u>490,074</u>		<u>267,594</u>
The funds of the charity					
Unrestricted funds			<u>490,074</u>		<u>267,153</u>
Total charity funds	15		<u>490,074</u>		<u>267,594</u>

For the year ended 31 March 2021 the charity was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies.

Trustees' responsibilities:

- The members have not required the charity to obtain an audit of its accounts for the year in question in accordance with section 476; and
- The trustees acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

These financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small charitable companies and with the Financial Reporting Standard 102.

Approved by the Management Committee on 28 January 2021 and signed on its behalf by

S Duffy



Age UK Gateshead Limited
Statement of Cash Flows
Year ended 31 March 2021

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	2021	2020
	£	£
Net movement in funds	222,480	103,753
Add back		
Depreciation	23,072	17,874
Loss on asset disposal	2,053	1,509
Loss on investment	10	-
Deduct		
(Increase) in debtors	(10,716)	(18,792)
Increase in creditors	183,595	77,935
Net cash used in operating activities	420,494	182,279
Cash flows from investing activities		
Purchase of fixed assets	(40,794)	(15,054)
Proceeds from sale of fixed assets	8,785	1,158
Net cash used by investing activities	(32,009)	(13,896)
Change in cash balances in year	388,485	168,383
Bank and cash balances brought forward	316,063	147,680
Bank and cash balances carried forward	704,548	316,063

1. Accounting policies

The principal accounting policies are summarised below. The accounting policies have been applied consistently throughout the period.

Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) – (Charities SORP (FRS 1023)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Fund accounting

- Unrestricted funds are available for use at the discretion of the trustees in furtherance of the general objectives of the charity and which have not been designated for other purposes.
- Restricted funds are subject to restrictions on their expenditure imposed by the funder, donor or through the terms of an appeal.
- Designated funds are unrestricted funds earmarked by the trustees for particular purposes

Income

All income is included in the statement of financial activities when the charity is entitled to the income and the amount can be quantified with reasonable accuracy. The following specific policies are applied to particular categories of income:

- Voluntary income is received by way of grants, donations and gifts and is included in full in the Statement of Financial Activities when receivable.
- Grants, where entitlement is not conditional on the delivery of a specific performance by the charity, are recognised when the charity becomes unconditionally entitled to the grant. Income from grants, where related to performance and specific deliverables, is accounted for as the charity earns the right to consideration by its performance.
- Donated services and facilities are included at the value to the charity where this can be quantified. The value of services provided by volunteers has not been included in these accounts.

Current assets

Amounts owing to the charity at 31 March in respect of grants and service level agreement income are shown as debtors less provisions for amounts that may prove uncollectible. Short term deposits represent cash held on deposit at the bank. Cash at bank and in hand represents bank balances at close of business on 31 March.

Income - continued

- Clothing and other items donated for resale through the charity's shop are included as incoming resources within activities for generating funds when they are sold.
- Incoming resources from charitable trading activity are accounted for when earned.
- Legacies are included when the charity is notified of an impending distribution or the legacy being received.

Expenditure

Expenditure is recognised in the period it is incurred. Expenditure includes any VAT which cannot be fully recovered, and is reported as part of the expenditure to which it relates:

- Expenditure on raising funds comprises the costs associated with attracting voluntary income and the costs of trading for fundraising purposes including the charity's shop.
- Expenditure on charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.
- All costs are allocated between the expenditure categories of the SoFA on a basis designed to reflect the use of the resource. Costs relating to a particular activity are allocated directly, others are apportioned on an appropriate basis.

Depreciation

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life

Motor vehicles	25%	Reducing balance
Office equipment	15%	Reducing balance
Shop fittings		Over the period of the lease

2. Donations and legacies

	Unrestricted	Restricted	2021	2020
	£	£	£	£
Donations - general	6,871	3,770	10,641	11,968
Donations – Covid-19	-	14,273	14,273	-
Gift aid	337	-	337	283
Will writing and Powers of Attorney	8,558	-	8,558	10,625
Sponsorship	2,306	-	2,306	-
Other	8,966	-	8,966	11,526
	27,038	18,043	45,081	34,402

3. Charitable activities

	Unrestricted	Restricted £	2021 £	2020 £
<i>Grants</i>				
Age UK Joint Finance	15,000	-	15,000	15,000
Age UK Ambitions for Later Life	-	-	-	30,753
Age UK - MCST	905	-	905	10,535
Age UK – Get Active	-	10,095	10,095	2,500
Age UK – Warm House	-	682	682	-
Awards for All	-	-	-	9,183
Bus Fund	-	8,419	8,419	8,419
Big Lottery	-	33,946	33,946	31,360
NEA – Smart meters	-	-	-	19,595
Community Foundation	-	30,000	30,000	-
Comic Relief and Newcastle United Foundation	-	-	-	13,608
First Utilities	-	39,547	39,547	31,828
Future Digital Training	-	10,360	10,360	7,500
Garfield Western	-	15,000	15,000	-
Gateshead Housing Community Fund	-	-	-	3,000
Henry Smith Foundation	-	-	-	24,750
Heritage Lottery	-	16,800	16,800	16,800
JRS	109,085	-	109,085	-
Linden Family Trust	-	-	-	4,867
Living Well Beyond Cancer	-	16,807	16,807	21,421
MOD Funding	518	-	518	71,379
1989 Willan Charitable Trust	-	-	-	4,766
Police and Crime Commissioners	-	17,354	17,354	18,304
Other	500	2,759	3,259	3,101
Sky Cares	-	10,000	10,000	-
Suez	-	16,100	16,100	-
<i>Service level agreements</i>				
Clinical Commissioning Group	92,218	-	92,218	91,578
Gateshead MBC	190,967	-	190,967	202,138
Covid-19	-	263,826	263,826	-
<i>Client contributions</i>				
Transport	2,266	-	2,266	13,658
Cover charges	324	-	324	13,433
Dementia service	1,922	-	1,922	29,891
	413,705	491,695	905,400	699,367

4. Other trading activities

	Unrestricted £	Restricted £	2021 £	2020 £
Retail sales	10,276	-	10,276	43,638
Other	-	-	-	3,329
Personal assistant services	-	-	-	1,874
	10,276	-	10,276	48,842

5. Investments

	Unrestricted £	Restricted £	2021 £	2020 £
Investment company				
Management fees	-	-	-	1,813
Bank interest	852	-	852	298
	852	-	852	2,111

6. Other

	Unrestricted £	Restricted £	2021 £	2020 £
Employment allowance	-	-	-	3,000
Age UK Lottery	4,053	-	4,053	5,567
Sundry	2,094	-	2,094	6,393
	6,147	-	6,147	14,960

7. Raising funds

	Unrestricted £	Restricted £	2021 £	2020 £
Salaries	29,244	-	29,244	26,074
Retail operation costs	25,562	-	25,562	31,801
Marketing	278	-	278	1,758
Other	216	-	216	4,379
	55,300	-	55,300	64,012

8. Charitable activities

	Covid-19	Social Wellbeing	Information & Advice	2021	2020
	£	£	£	£	£
Salaries	202,886	89,160	10,214	302,260	332,115
Redundancies	-	12,765	-	12,765	-
Pension	2,060	820	756	3,636	10,337
Establishment costs	-	24,835	5,884	30,719	22,363
Office costs	-	8,767	13,968	22,735	12,505
Activity costs	67,575	6,053	19	73,647	23,326
Venue rent	-	81	-	81	11,603
Transport and motor	-	18,258	-	18,258	20,252
Staff and volunteer expenses	-	5,920	493	6,413	4,698
Sundry	4,134	898	1,782	6,814	321
Depreciation	-	18,458	-	18,458	14,903
Loss/(profit) on disposals	-	2,053	-	2,053	1,509
Governance - note 10	-	8,260	4,069	12,329	12,554
Support costs – note 10	131,112	21,909	26,777	179,798	165,430
	407,767	218,237	63,962	689,966	631,916

9. Staff costs and remuneration of key management

	2021	2020
	£	£
Salaries	433,886	439,797
Social security	27,009	25,217
Other pension costs	12,256	20,755
	473,151	485,769

The average number of employees during the year was 28 (2020 – 35) with all employee time involved in providing either support to the governance of the charity or support services to charitable activities.

The charity considers its key management personnel comprise the trustees Chief Executive Officer and one senior manager. The total employment benefits including employer pension contributions of the key management personnel were £93,662 (2020 - £111,860).

10. Analysis of governance and support costs

The charity identifies the costs of its support functions. Costs are identified specifically for the governance function. Having identified its governance costs the remaining support costs together with the governance costs are apportioned between the Social Wellbeing and Information & Advice. The table below sets out the basis of apportionment and the analysis of support and governance costs.

	Basis	Support	Governance	2021	2020
		£	£	£	£
Salaries	<i>Time</i>	123,449	6,497	129,946	<i>110,998</i>
Pension	<i>Time</i>	7,663	403	8,066	<i>9,245</i>
Establishment costs	<i>Time</i>	29,753	1,566	31,319	<i>21,712</i>
Office costs	<i>Time</i>	12,216	643	12,859	<i>29,842</i>
Staff and volunteer expenses	<i>Time</i>	81	4	85	<i>84</i>
Training	<i>Time</i>	3,746	197	3,943	<i>1,387</i>
Quality standards	<i>Governance</i>	-	1,570	1,570	-
Sundry	<i>Time</i>	636	33	669	<i>505</i>
Professional and legal	<i>Support</i>	1,336	-	1,336	<i>1,180</i>
Accountancy	<i>Governance</i>	-	1,368	1,368	<i>1,894</i>
Depreciation	<i>Time</i>	918	48	966	<i>1,137</i>
		179,798	12,329	192,127	<i>177,984</i>

11. Tangible fixed assets

	Fixtures & Equipment	Shopfitting	Vehicles	Total
Cost	£	£	£	£
At 1 April 2020	87,246	18,246	66,148	171,640
Additions	-	-	40,794	40,794
(Disposals)	-	-	(15,054)	(15,054)
At 31 March 2021	87,246	18,246	91,888	197,380
Depreciation				
At 1 April 2020	69,162	11,921	27,767	108,850
Charge for year	1,966	3,649	17,457	23,072
(Disposals)	-	-	(4,216)	(4,216)
At 31 March 2021	71,128	15,570	41,008	127,706
Net Book Value				
At 31 March 2021	16,118	2,676	50,880	69,674
<i>At 31 March 2020</i>	<i>18,084</i>	<i>6,325</i>	<i>38,381</i>	<i>62,790</i>

12. Investments

	2021 £	2020 £
Age UK North of Tyne and Gateshead Enterprises Limited 10 Ordinary shares of £1	-	10

Age UK North of Tyne and Gateshead Enterprises Limited was dissolved on 7 September 2021.

13. Debtors

	2021 £	2020 £
Grants and service level agreement monies receivable	64,993	54,474
Other debtors	490	-
Prepayments	1,430	1,723
	66,913	56,197

14. Creditors : amounts falling due in one year

	2021 £	2020 £
Taxation and social security	5,887	5,336
Other creditors	98,428	67,858
Grants in advance	241,098	88,733
Accruals	5,648	5,539
	<u>351,061</u>	<u>167,466</u>

15. Total charity funds

	At 1 April 2020 £	Income £	Expenditure £	Loss on Investment £	At 31 March 2021 £
Unrestricted					
General	196,872	458,018	(235,528)	(10)	419,352
Designated	70,722	-	-		70,722
	<u>267,594</u>	<u>458,018</u>	<u>(235,528)</u>	<u>(10)</u>	<u>490,074</u>
Restricted					
Social wellbeing	-	310,434	(310,434)	-	-
Information & Advice	-	198,944	(198,944)	-	-
	<u>-</u>	<u>509,738</u>	<u>(509,378)</u>	<u>-</u>	<u>-</u>
	<u>267,594</u>	<u>967,756</u>	<u>(745,266)</u>	<u>(10)</u>	<u>490,074</u>

Designated funds are the amounts received from two legacies which were originally used to finance deficits. The trustees have ring-fenced the balance remaining and are exploring various avenues to utilise the monies available on specific projects.

16. Related parties

The trustees are not aware of any related parties or transactions to report.