

ACTION HOMELESS (LEICESTER) LIMITED

England & Wales - Charity number 702230

Details

Other names ACTION HOMELESS

Status Registered

Legal form Charitable company

Company number [02422130](#)

Registered 1989-11-17

Register [View on the Charity Commission register](#)

Contact

Address Action Homeless Ltd
Ridgeway House
Newton Lane
Wigston
LE18 3SE

Phone 01162211851

Email info@actionhomeless.org.uk

Website www.actionhomeless.org.uk

Activities

Objects: THE CHARITY'S OBJECTS (OBJECTS) ARE SPECIFICALLY RESTRICTED TO THE FOLLOWING:4.1 TO PREVENT AND RELIEVE HARDSHIP AND DISTRESS AMONGST PERSONS WITHIN THE AREA OF BENEFIT WHO ARE IN NEED BY REASON OF HOMELESSNESS, PSYCHOLOGICAL OR PHYSICAL INFIRMITY OR WHO, BY REASON OF ADVERSE CIRCUMSTANCES, ILL-HEALTH OR BY BEING A DISCHARGED OFFENDER, ARE IN NEED OF HELP IN ACQUIRING A SETTLED WAY OF LIFE, BY THE PROVISIONS TO SUCH PERSONS OF RESIDENTIAL ACCOMMODATION, HOSTEL ACCOMMODATION, CARE, TREATMENT OR OTHER ASSISTANCE OTHERWISE;4.2 TO EDUCATE SUCH PERSONS SO TO DEVELOP THEIR PHYSICAL, MENTAL AND SPIRITUAL CAPACITIES THAT THEY MAY DEVELOP FULL MATURITY AS RESPONSIBLE INDIVIDUALS AND MEMBERS OF SOCIETY AND THAT THEIR CONDITIONS OF LIFE MAY BE IMPROVED;4.3 TO PROVIDE AND MANAGE SOCIAL HOUSING AND ACCOMMODATION WITHIN THE AREA OF BENEFIT AND TO UNDERTAKE ANY OTHER ACTIVITY CONNECTED WITH OR INCIDENTAL TO THE PROVISION OF SUCH ACCOMMODATION; AND4.4 TO USE ANY PROFIT OR SURPLUSES FOR THE BENEFIT OF HOMELESS OR OTHER VULNERABLE PEOPLE WITHIN THE AREA OF BENEFIT.

Activities: The vision is to empower homeless people to transform their lives. Action Homeless is committed to ensuring that the range of services that it provides, from prevention through supported accommodation to resettlement, places the clients at the centre of all activity. This activity will ensure that the resources and funding are utilised to achieve an improvement in the quality of lives.

Classification

- **How:** Provides Human Resources, Provides Buildings/facilities/open Space, Provides Services, Provides Advocacy/advice/information, Other Charitable Activities
- **What:** Accommodation/housing, Economic/community Development/employment, Other Charitable Purposes
- **Who:** Children/young People, Elderly/old People, People With Disabilities, Other Defined Groups, The General Public/mankind

Geography

- **Area of benefit:** EAST MIDLANDS
- Derbyshire
- Leicester City
- Leicestershire
- Lincolnshire
- Northamptonshire
- Nottinghamshire

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£5,030,329	£4,037,554	£5,360,307	50
2024-03-31	£4,542,811	£3,984,099	£4,367,532	51
2023-03-31	£4,025,511	£3,375,581	£3,808,820	46
2022-03-31	£4,161,135	£3,906,163	£3,158,890	55
2021-03-31	£3,393,758	£2,921,733	£2,887,411	60

Trustees

Name	Role	Appointed
Susan Billington	Chair	2023-11-30
Allison Peasgood		2019-08-07
Claire Hurst		2017-11-30
Felicity Jain Rhianna Pleydell		2025-11-27
Ian Christopher Chakravorty		2025-11-27
Mark Aspey		2024-11-28
Mark Timothy Gallimore		2024-11-28
Neville John Wilkinson		2024-11-28
Pravin Parmar		2022-03-31

ACTION HOMELESS (LEICESTER) LIMITED

England & Wales - Charity number 702230

Accounts

Charity registration number 702230 (England and Wales)

Company registration number 02422130

ACTION HOMELESS (LEICESTER) LTD
ANNUAL REPORT AND FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025

ACTION HOMELESS (LEICESTER) LTD

LEGAL AND ADMINISTRATIVE INFORMATION

Trustees	C Hurst (Treasurer) A Peasgood J Elsey P Parmar S Billington (Chair) M Aspey T Gallimore N Wilkinson	(Appointed 28 November 2024) (Appointed 28 November 2024) (Appointed 28 November 2024)
Secretary	R Mawdsley	
Charity number (England and Wales)	702230	
Company number	02422130	
Principal address	Ridgeway House Little Hill Newton Lane Wigston LE18 3SE	
Registered office	Ridgeway House Little Hill Newton Lane Wigston LE18 3SE	
Auditor	Thomas Mayfield BA FCA Mayfield & Co (Accountants) Ltd 2 Merus Court Meridian Business Park Leicester LE19 1RJ	
Bankers	HSBC	
Solicitors	Howes Percival LLP 3 The Osiers Business Centre Leicester LE19 1DX	

ACTION HOMELESS (LEICESTER) LTD

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ACTION HOMELESS (LEICESTER) LTD

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 MARCH 2025

The trustees present their annual report and financial statements for the year ended 31 March 2025.

The accounts have been prepared in accordance with the accounting policies set out in note 1 to the accounts and comply with the charity's governing document, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (as amended for accounting periods commencing from 1 January 2016)

Objectives and activities

Action Homeless has referred to the Charity Commission's guidance on public benefit when reviewing its aims and objectives and in planning its future activities. In particular, the Board of Trustees has considered how the charity's activities have and will continue to deliver the aims and objectives they have set. The vision, values and objectives of Action Homeless as agreed by the Board of Trustees are as follows.

Vision

Action Homeless' Vision is to ensure that no one has to sleep on the streets of Leicestershire.

Objectives

Action Homeless is two year into its five year Strategic Plan which sets the following objectives:

We will develop services to break the cycle of chronic homelessness by working together with our statutory and voluntary partners to inform, influence and advocate to help others to understand the realities of homelessness. It will do this by;

- Providing accessible and inclusive accommodation that offers dignity, privacy and safety.
- Providing immediate, flexible and practical support which relieves feelings of fear and vulnerability and meets the individual's needs.
- Giving high quality and personalised support through responsive services which resolve barriers and help people to navigate pathways and manage transitions.
- Calling for further research to fill gaps in evidence on the causes of homelessness whilst challenging systems, highlighting barriers and advocating for solutions.
- Championing lived experience and elevating the voices of people affected by homelessness and related themes.
- Calling out prejudice, challenging stigma, misconceptions and stereotyping
- Engaging widely, seeking out partnerships which will deliver a better system for eradicating homelessness.

Values

Everyone has the right to live as independently as possible and we will do everything we can to ensure people affected by homelessness achieve and maintain this. Those affected by homelessness have the potential to transform their lives and we will support them to achieve their aspirations. Everyone affected by homelessness has the right to expect good standards of accommodation and we will work to ensure that our housing is of good quality. Everyone using our services has the right to have their say in how these services are run and we will work to ensure that they have a voice in the running and development of the charity's activities. Our colleagues are the key to our success and we will work to create a culture that values and supports the people that work with and for us.

ACTION HOMELESS (LEICESTER) LTD

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

Action Homeless's Operating Environment.

The ongoing impact of homelessness remains deeply felt across the communities served by Action Homeless. It affects individuals and families in profound and multifaceted ways—compromising physical and mental health, limiting access to education and employment, and disrupting stability for both adults and children. These challenges often lead to long-term consequences, creating and reinforcing the cycle of homelessness for many.

Recent data underscores the scale of the crisis. Nationally, 131,140 households were living in temporary accommodation as of March 2025, a record high and an increase of 11.8% from the previous year. Of these, 83,150 were households with children, and 47,990 were single households. Additionally, 327,950 households were assessed as needing support to prevent or relieve homelessness in 2024, up 5% from 2022.

Locally, Leicester has seen a 11% rise in people seeking homelessness support, with 5,385 individuals contacting services in 2023/24, up from 4,869 the previous year (2. MHCLG March 2025). The number of people rough sleeping also increased, with 464 unique individuals recorded.

Action Homeless is also navigating the pressures caused by inflation and rising interest rates, which have significantly increased the costs of delivering services and maintaining properties. Despite these financial challenges, the charity remains committed to its values—continuing as a Living Wage Foundation employer and implementing pay increases to help staff manage the rising cost of living.

In response to growing financial pressures on tenants, Action Homeless has expanded its support services and actively sought funding to help individuals manage household budgets and avoid crisis. These efforts are detailed further in our achievements section.

Through sound fiscal management, Action Homeless has maintained a strong financial performance, generating a cash surplus that can be reinvested into developing services. This ensures the organisation remains financially resilient and sustainable, with the right people and resources in place to support its vital work.

1. (The local authority has declared a housing emergency, given the shortage of housing and as the cost of housing continues to outstrip people's ability to afford to rent or buy a home in the city).

2. *reference to MHCLG stats. <https://www.gov.uk/government/statistics/statutory-homelessness-in-england-january-to-march-2025/statutory-homelessness-in-england-january-to-march-2025>*

Achievements and performance

Expanding Our Housing Portfolio and Support Services:

Action Homeless continues to grow its housing provision to meet increasing demand. As of this year, the charity owns 18 properties, comprising 122 individual units. A significant milestone was the addition of seven Riverside properties to our owned portfolio, enhancing our capacity to provide stable, long-term accommodation.

In addition to owned assets, Action Homeless manages 46 properties, offering a total of 229 units across various schemes. These properties play a vital role in delivering tailored support to individuals and families experiencing homelessness.

This year, we provided direct support to 23 families, including 9 housed through our A+ programme and 14 accommodated at Bridge House for women who have experienced domestic violence, reflecting our commitment to family-focused interventions and transitional housing solutions.

The continued expansion of Action Homeless' owned accommodation has significantly enhanced the organisation's ability to meet its strategic objective: providing safe, secure, and decent homes for people who have experienced homelessness. The addition of new properties not only increases our capacity to respond to urgent housing needs but also strengthens our balance sheet, contributing to long-term financial sustainability.

ACTION HOMELESS (LEICESTER) LTD

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

However, with growth comes responsibility. Maintaining and investing in these properties to ensure they remain fit for purpose in the future will require Action Homeless to allocate sufficient resources. This includes ongoing repairs, upgrades, and adaptations to meet the evolving needs of our tenants and service users.

During the year we were able to secure additional funding for some of our existing support services. Rough Sleeper Initiative funding was secured for our Stretton Road and Flora Lodge schemes extending them by a further 12 months. Our Housing First project also received an additional year of funding from The Henry Smith Charity. Our Moneywise Plus scheme, in partnership with Reaching People, was extended by 18 months allowing us to continue supporting people to develop financial and digital skills to better manage the cost of living. Thanks to a National Lottery grant we were able to continue delivering support through play to 17 children affected by homelessness at our family project.

We also secured funding for some brand new work including a 2 year 'One Call That's All' pilot from Utilita Giving. The project funds a post to deliver personalised and 121 support which helps people to break the cycle of homelessness and poverty. Being part of the OCTA network also provides opportunities for Action Homeless to work collaboratively with four other charities to alleviate food and fuel poverty in the city.

Action Homeless secured status as a delivery partner on an innovative new trial led by The Centre for Homelessness Impact to test the effectiveness of personalised budgets in breaking the cycle of homelessness. Our clients received a total of £39k in individual grants via the randomised control trial, enabling them to progress out of homelessness.

During the year, we have significantly expanded our offer from our Community Lounge. We have integrated our resettlement support meaning clients are able to access a range of workshops and 121 support to help them prepare for moving to their own homes. The Community Lounge also hosted our 'EmpowerMENT' programme, which is tailored to meet the needs of men affected by homelessness and brings them together to tackle isolation and improve mental wellbeing, as well as a monthly Women's Wellbeing group which offers women an opportunity to connect and strengthen peer networks. We also provided a range of essentials to individuals in need including food, hygiene products, clothing and warm packs to support people during the winter months.

Our women's strategy has progressed and during the year we launched the Leicester Women's Network 'Supporting Women Together' which brings together a range of organisations supporting women who face multiple disadvantage. Through this network we launched a Safer Sex Working initiative that helps to reduce harm for women who sell sex across the city.

We continued to actively contribute to the development of Leicester's Homelessness Charter and have worked together with other members to develop shared communications and campaigns which inform, educate and raise awareness of homelessness in Leicester. This has included arranging MP visits and engaging with business leaders.

Overall, Action Homeless housed 427 individuals and we were able to move 200 people into more stable and permanent homes. We assisted 562 individuals via our duty desk response line, 68% of whom were at immediate risk of homelessness. We supported 72 people who were homeless with refugee status by providing temporary accommodation and help to find a secure home in the community. 77 (18%) of our clients were women.

Our clients continue to be highly satisfied with the housing we provide with 97% of residents feeling safer since living with Action Homeless. 88% of the people we support said they felt better able to make decisions about their own goals further reinforcing Action Homeless' objective of empowering people to take control of their own lives. 94% of our clients would recommend us to someone else who was experiencing homelessness and 88% say that with our support they are making progress towards breaking the cycle of homelessness.

We have also created more opportunities than ever before for people with lived experience of homelessness to connect with us and our stakeholders to share their expertise and experience, with focused 'connections weeks' now taking place on a quarterly basis. We also held a Connections Festival in partnership with De Montfort University which brought together our clients, staff and trustees to share insight, expertise and feedback.

ACTION HOMELESS (LEICESTER) LTD

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

We would like to give special thanks to all of our donors, partners, volunteers and funders whose contributions have enabled us to make a significant difference to lives of our beneficiaries and to continue in our mission to break the cycle of chronic homelessness in Leicester and Leicestershire.

Financial review

The results for the year show total income of £5,030,329 an increase of £487,518 on the 2024 income of £4,542,811.

This amount included Restricted Funds of £1,217,972 and £3,812,357 of Unrestricted Funds.

The total resources expended in the year amounted to £4,037,554. This leaves us to report an overall surplus of £992,775.

The surplus income was generated by rental receipts from newly acquired freehold properties, the opening of a property with eleven client rooms and the reopening of a refurbished seven-bedroom house. This, along with better-than-forecast performance in voids and bad debts, and strong fiscal controls, accounts for the increase in income.

Our growing freehold housing stock continues to reinforce the charity's financial stability, with funds being actively reinvested to support strategic objectives, including the creation of new and improved homes.

The reserves carried forward were £5,360,307 of which £500,291 were restricted funds.

These reserves will be used over a number of years and matched, in some cases, against depreciated amounts.

Good corporate governance dictates that the charity maintains sufficient unrestricted reserves to meet unexpected events, irregular cash flow and contingencies.

Our Unrestricted Funds of £547,221 are considered sufficient to achieve this aim. We also have £4,312,795 in designated reserves which is ring fenced for future development plans and to ensure there is sufficient funds to improve and maintain our properties.

During June 2024 seven properties were purchased from the Riverside Group utilising some of our reserves. We also undertook the planned refurbishment of 10 St James Terrace, (Mayfield House) with an anticipated cost of up to £900,000 supported by Capital Grant through the Single Homeless Accommodation Programme, administered by Leicester City Council.

Reserves Policy

During the year the trustees transferred £1,225,898 to the designated funds (see below).

This leaves free unrestricted reserves to carry forward of £547,221.

The Charity owns 19 properties which are used as social housing and are deemed necessary in order to help in the fulfilment of the Charity's Objectives. These properties have a carrying value of over £3.5million and these properties are essential in the delivery of affordable social housing.

Designated Reserves

Our Designated Funds now stand at £4,312,795 following a transfer of £1,225,898 from Unrestricted Funds during the year to cover specific future events which is part of the charity's strategic planning.

Our freehold housing properties are in the City of Leicester and were, in the main built during late 1800s early 1900s. The properties have and continue to be maintained and refurbished in accordance with legislation and modern-day standards. Future anticipated legislation to address climate change will require investment in these properties and our Property Investment Fund will be reviewed periodically to ensure that our reserves are sufficient to meet anticipated costs. The Charity has planned in improvements next year for our Mayfield House Project and refurbishment of the Titchbourne House Project.

Action Homeless hold leases of freehold properties from private individuals. The term of these leases varies up to a period of twenty-five years. The terms of the leases allow for Action Homeless to hand back the properties, at the end of the term to the owner in a "decent homes" standard. Our Dilapidation Fund makes provision for the work that is needed to be undertaken at the end of the Term. The fund is reviewed annually and in this financial year we have increased the Fund by £91,750.

ACTION HOMELESS (LEICESTER) LTD

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

Year on year, the demand for homelessness services is growing. Our Charity's mission is to bring an end to homelessness in Leicestershire. Being able to meet as much need as possible is vital if we are to fulfil our charitable objectives. To break the cycle of homelessness we must develop the services we provide, increase the properties we use and enter into strategic partnerships with the local authority and other agencies. Our Property Investment Fund makes provision for these increasing needs. During the past year we are still encountering inflation that has not been seen for many years and during the next few years that Charity plans to acquire more properties, to allow for these events we have added £1,080,000 to our Investment Fund to support this and the reinvestment in our existing properties.

Principal Funding Sources

Action Homeless's main sources of income continue to be rent and service charges for the accommodation it provides to individuals (see page 19/20). The second largest source of funding has been the Leicester City Council (LCC) Homeless Support Contract, which ended in 2024. However, LCC continues to commission High Support services directly and administers grants from central government initiatives, including the Rough Sleeping Initiative.

During 2024/2025, funding was received through the Rough Sleeping Prevention and Recovery Grant and the Single Homelessness Accommodation Programme, totalling £797,225.

The Charity also continues to benefit from the generous support of companies and individuals, with donations amounting to £25,919 (see Note 3, page 19).

Investment Policy

The Trustees, having regard to the liquidity requirements of operating the Charity and its reserves policy, have operated a policy of keeping a large proportion of available funds in interest bearing deposit accounts where they seek to achieve a rate of interest which maximises the return and spreads the risk. Where monies are available that are not needed to fund immediate charitable activities, the Trustees will appoint investment managers on a discretionary basis. A regular review of its investments is maintained by the Trustees with its Advisors and Finance Committee, ensuring good corporate governance relating to market conditions. The Trustees acknowledges and exercise their duty of care in accordance with the law, Charity Commission guidelines and in the best interests of the Charity.

Risk Management

The Trustees continue to evaluate the major risks to which the Charity is exposed and are satisfied that systems are in place to mitigate these risks effectively.

Recognising the importance of risk management as a key element of governance and internal control, the Trustees have compiled a risk register to assess strategic, operational, and financial risks. Risk management processes provide a high level of reassurance and apply to all aspects of Action Homeless' work. Risk assessments and management are integral to the daily responsibilities of frontline staff and managers.

Future Plans

As previously mentioned, the demand for Action Homeless services is unprecedented, with the homelessness crisis becoming increasingly acute. The charity is now entering the third year of its five-year strategic plan, which outlines how Action Homeless can realistically support those affected by endeavouring to break the cycle of homeless for this who experience the most disadvantages.

However, given the rising demand for support, the Trustees recognise the need to adapt and evolve to continue meeting the needs of those seeking help. We will endeavour to offer more safe places to clients in the future, although this is set against a backdrop of ongoing concerns about the sustainability of funding for our support services.

Currently, the charity provides specialist support for rough sleepers through funding from the Government's Rough Sleepers Initiative (secured until March 2025). We will respond to the new Government priorities once the next strategy is announced to seek funding to maintain these services.

ACTION HOMELESS (LEICESTER) LTD

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

This year, we have purchased seven properties to expand our capacity to offer accommodation and support to more people in need, in response to ever-growing demand. The challenge now is to prioritise the work and funding required to upgrade these properties to meet the Decent Homes Standard. We recognise that simply providing a safe place to live is not enough to break the cycle of homelessness—comprehensive wraparound support is essential to help clients maintain their tenancies.

In the coming year, we plan to commence the second phase of development at our largest project, Mayfield House, ensuring it can continue to offer high-quality housing for those in emergency need. We are also undertaking a refurbishment of our Titchbourne House project, with support from the Armed Forces Property Fund, to provide bespoke accommodation for veterans who have experienced homelessness.

We will continue to seek opportunities to expand our housing stock and remain committed to working with property owners to lease accommodation on a long-term basis. We have already secured 24 units of accommodation that will become available in 2025.

We also acknowledge that providing a safe place is only the first step in breaking the cycle of homelessness. Supporting individuals to move into and sustain their own accommodation is key. To this end, we are committed to expanding our resettlement support and are working with other city partners to create the Homes Essentials Hub. This initiative will ensure that those moving into their own homes have everything they need to set up and manage their accommodation successfully.

Over the past few years, we have invested in Housing First as a robust strategy that forms the foundation for breaking the cycle of homelessness for those facing the greatest disadvantage. The funding we currently receive from the Henry Smith Charity will end this year (December 2025), and we will continue to make the argument for consumed funding to sustain this vital work.

Action Homeless recognises that breaking the cycle of homelessness involves more than just providing housing. People also need positive relationships and community connections to truly overcome homelessness. We will continue to seek ways to empower and support individuals to build the relationships they need to thrive. Our Engage Community Hub remains central to this work and activity, and we are committed to expanding and developing it further.

Our vision remains clear: to continue to work to end rough sleeping in Leicestershire by breaking the cycle of homelessness and ensuring that individuals with chronic histories of homelessness can find and sustain homes.

Action Homeless will continue collaborating with the City Council, the Government, and other stakeholders to provide high-quality, personalised support that helps individuals overcome the barriers to ending rough sleeping. The Charity provides specialist support for rough sleepers through funding from the Government's Rough Sleepers Initiative (until March 25), with further backing from the Housing First project funded by the Henry Smith Charity, this funding is secure until end of 2025. In 2024, the Charity will also respond to the recommissioning of services by Leicester City Council, adapting accordingly to changes in contracts.

In addition to the capital funding for Mayfield House, SHAP funding has also been awarded to support the provision of a new 14-bed project for rough sleepers over the next three years and it is hoped to open this service in early 2025.

The Charity recognises that breaking the cycle of homelessness involves more than just providing a safe place to live. People also need positive relationships within the community to truly overcome homelessness. Action Homeless will continue to seek ways to empower and support people to build the connections that they need.

Structure, governance and management

The charitable company is a company limited by guarantee, incorporated on 12 September 1989 and registered as a charity on 17 November 1989.

ACTION HOMELESS (LEICESTER) LTD

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

The trustees, who are also the directors for the purpose of company law, and who served during the year and up to the date of signature of the financial statements were:

C Hurst (Treasurer)	
D Ireland	(Resigned 28 November 2024)
M Pankhurst	(Resigned 30 January 2025)
A Peasgood	
J Elsey	
A Patel	(Resigned 23 September 2025)
P Parmar	
S Billington (Chair)	
C Longland	(Resigned 20 May 2025)
H Rutherford	(Resigned 17 May 2024)
M Aspey	(Appointed 28 November 2024)
T Gallimore	(Appointed 28 November 2024)
N Wilkinson	(Appointed 28 November 2024)

Recruitment and Appointment of Trustees

The Charity recognises the importance of having Trustees with a diverse set of skills and backgrounds that can support the work of the charity and reflects the profile of our beneficiaries. All Trustees are recruited through an open process that ensures equal access and opportunity to those wishing to become a Trustee. In line with the organisations Articles of Association Trustees serve 3-year terms up to a maximum of 9 years. The past year saw the resignation of two trustees and the ending of the Chairs period of tenure. The Charity will be seeking to replace these Trustees in the coming year.

The Trustees are also committed to adopting the Charity Code of Governance.

None of the trustees has any beneficial interest in the company. All of the trustees are members of the company and guarantee to contribute £1 in the event of a winding up.

Organisational Structure

The day to day management of the organisation is led by the Chief Executive Mark Grant and the two others, Executive Director of Services Karen Purewal and Director of Finance Reg Mawdsley.

In addition, there are dedicated roles for HR, Funding and Property Management. In total Action Homeless employs 55 full time employees as well as occasional workers.

Auditor

In accordance with the company's articles, a resolution proposing that Thomas Mayfield BA FCA be reappointed as auditor of the company will be put at a General Meeting.

Fundraising

The fundraising activities of Action Homeless (Leicester) Ltd are overseen by the Funding and Communications Manager, who is responsible for organising fundraising events and coordinating the activities of supporters. The Charity does not use professional fundraisers, nor does it work with commercial participants.

Action Homeless (Leicester) Ltd is a member of an independent fundraising regulator and is committed to maintaining high standards of fundraising practice. The Charity does not undertake direct marketing for fundraising purposes, to protect the public from unreasonable intrusion, persistent approaches, or undue pressure. No third-party fundraisers are used by the Charity. There were no complaints received in relation to fundraising activities during the year.

ACTION HOMELESS (LEICESTER) LTD

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

The trustees report was approved by the Board of Trustees.



S Billington (Chair)

Trustee

8 December 2025

ACTION HOMELESS (LEICESTER) LTD

STATEMENT OF TRUSTEES RESPONSIBILITIES

FOR THE YEAR ENDED 31 MARCH 2025

The trustees, who are also the directors of Action Homeless (Leicester) Ltd for the purpose of company law, are responsible for preparing the Trustees Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company Law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that year.

In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

ACTION HOMELESS (LEICESTER) LTD

INDEPENDENT AUDITOR'S REPORT

TO THE TRUSTEES OF ACTION HOMELESS (LEICESTER) LTD

Opinion

We have audited the financial statements of Action Homeless (Leicester) Ltd (the 'charitable company') for the year ended 31 March 2025 which comprise the statement of financial activities, the balance sheet, the statement of cash flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2025 and of its incoming resources and application of resources, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Charities Act 2011.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the financial statements* section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

ACTION HOMELESS (LEICESTER) LTD

INDEPENDENT AUDITOR'S REPORT (CONTINUED)

TO THE TRUSTEES OF ACTION HOMELESS (LEICESTER) LTD

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters in relation to which the Charities (Accounts and Reports) Regulations 2008 requires us to report to you if, in our opinion:

- the information given in the financial statements is inconsistent in any material respect with the trustees report; or
- sufficient accounting records have not been kept; or
- the financial statements are not in agreement with the accounting records; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the statement of trustees responsibilities, the trustees, who are also the directors of the charitable company for the purpose of company law, are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

We have been appointed as auditor under section 144 of the Charities Act 2011 and report in accordance with the Act and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The extent to which our procedures are capable of detecting irregularities, including fraud, is detailed below.

Explanation as to what extent the audit was considered capable of detecting irregularities, including fraud

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

ACTION HOMELESS (LEICESTER) LTD

INDEPENDENT AUDITOR'S REPORT (CONTINUED)

TO THE TRUSTEES OF ACTION HOMELESS (LEICESTER) LTD

As part of an audit in accordance with ISAs (UK), we exercise professional judgment and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the charitable company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the trustees.
- Conclude on the appropriateness of the trustees' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the charitable company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the charitable company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation (ie. gives a true and fair view).

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

A further description of our responsibilities is available on the Financial Reporting Council's website at: <https://www.frc.org.uk/auditorsresponsibilities>. This description forms part of our auditor's report.

Use of our report

This report is made solely to the charitable company's trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. Our audit work has been undertaken so that we might state to the charitable company's trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's trustees as a body, for our audit work, for this report, or for the opinions we have formed.

Thomas Mayfield

Thomas Mayfield BA FCA (Senior Statutory Auditor)

8 December 2025

Mayfield & Co
Chartered Accountants

Mayfield & Co
2 Merus Court
Meridian Business Park
Leicester
LE19 1RJ

Thomas Mayfield BA FCA is eligible for appointment as auditor of the charitable company by virtue of its eligibility for appointment as auditor of a company under section 1212 of the Companies Act 2006.

ACTION HOMELESS (LEICESTER) LTD
STATEMENT OF FINANCIAL ACTIVITIES
INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2025

	Notes	Unrestricted funds general		Unrestricted funds Designated Funds		Restricted funds		Total		Unrestricted funds general		Unrestricted funds Designated Funds		Restricted funds		Total			
		2025	£	2025	£	2025	£	2025	£	2025	£	2024	£	2024	£	2024	£	2024	£
Income from:																			
Donations and legacies	3	25,919		-		797,225		823,144		30,159		-		255,500		285,659			
Charitable activities	4	3,723,153		-		420,747		4,143,900		3,635,532		-		546,383		4,181,915			
Other trading activities	5	22,182		-		-		22,182		15,016		-		-		15,016			
Investments	6	41,103		-		-		41,103		60,221		-		-		60,221			
Total income		3,812,357		-		1,217,972		5,030,329		3,740,928		-		801,883		4,542,811			
Expenditure on:																			
Raising funds	7	39,367		-		-		39,367		37,012		-		-		37,012			
Charitable activities	8	3,048,962		-		949,225		3,998,187		3,112,371		-		834,716		3,947,087			
Total expenditure		3,088,329		-		949,225		4,037,554		3,149,383		-		834,716		3,984,099			
Net income		724,028		-		268,747		992,775		591,545		-		(32,833)		558,712			
Transfers between funds		(1,225,898)		1,225,898		-		-		(675,644)		675,644		-		-			
Net movement in funds	10	(501,870)		1,225,898		268,747		992,775		(84,099)		675,644		(32,833)		558,712			
Reconciliation of funds:																			
Fund balances at 1 April 2024		1,049,091		3,086,897		231,544		4,367,532		1,133,190		2,411,253		264,377		3,808,820			

ACTION HOMELESS (LEICESTER) LTD

**STATEMENT OF FINANCIAL ACTIVITIES (CONTINUED)
INCLUDING INCOME AND EXPENDITURE ACCOUNT**

FOR THE YEAR ENDED 31 MARCH 2025

Fund balances at 31 March 2025	547,221	4,312,795	500,291	5,360,307	1,049,091	3,086,897	231,544	4,367,532
	=====	=====	=====	=====	=====	=====	=====	=====

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

ACTION HOMELESS (LEICESTER) LTD

BALANCE SHEET

AS AT 31 MARCH 2025

	Notes	2025		2024	
		£	£	£	£
Fixed assets					
Tangible assets	14		3,940,329		2,576,645
Current assets					
Debtors	15	665,984		534,008	
Cash at bank and in hand		2,006,450		2,609,790	
		<u>2,672,434</u>		<u>3,143,798</u>	
Creditors: amounts falling due within one year	17	<u>(528,716)</u>		<u>(605,092)</u>	
Net current assets			<u>2,143,718</u>		<u>2,538,706</u>
Total assets less current liabilities			6,084,047		5,115,351
Creditors: amounts falling due after more than one year	18		<u>(723,740)</u>		<u>(747,819)</u>
Net assets			<u><u>5,360,307</u></u>		<u><u>4,367,532</u></u>
The funds of the charitable company					
Restricted income funds	21		500,291		231,544
Unrestricted funds - general	23		547,221		1,049,091
Unrestricted funds - Designated Funds	22		<u>4,312,795</u>		<u>3,086,897</u>
			<u><u>5,360,307</u></u>		<u><u>4,367,532</u></u>

The company is entitled to the exemption from the audit requirement contained in section 477 of the Companies Act 2006, for the year ended 31 March 2025, although an audit has been carried out under section 144 of the Charities Act 2011. No member of the company has deposited a notice, pursuant to section 476, requiring an audit of these financial statements under the requirements of the Companies Act 2006.

The directors acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of financial statements.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The financial statements were approved by the trustees on 8 December 2025

Claire Hurst

C Hurst (Treasurer)
Trustee

Company registration number 02422130 (England and Wales)

ACTION HOMELESS (LEICESTER) LTD

STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 31 MARCH 2025

	Notes	2025 £	£	2024 £	£
Cash flows from operating activities					
Cash generated from operations	27		900,152		513,027
Investing activities					
Purchase of tangible fixed assets		(1,522,964)		-	
Investment income received		41,103		60,221	
		<u> </u>		<u> </u>	
Net cash (used in)/generated from investing activities			(1,481,861)		60,221
Financing activities					
Repayment of bank loans		(21,631)		(20,289)	
		<u> </u>		<u> </u>	
Net cash used in financing activities			(21,631)		(20,289)
			<u> </u>		<u> </u>
Net (decrease)/increase in cash and cash equivalents			(603,340)		552,959
			<u> </u>		<u> </u>
Cash and cash equivalents at beginning of year			2,609,790		2,056,831
			<u> </u>		<u> </u>
Cash and cash equivalents at end of year			2,006,450		2,609,790
			<u> </u>		<u> </u>

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2025

1 Accounting policies

Charity information

Action Homeless (Leicester) Ltd is a private company limited by guarantee incorporated in England and Wales. The registered office is Ridgeway House, Little Hill, Newton Lane, Wigston, LE18 3SE.

1.1 Basis of preparation

The accounts have been prepared in accordance with the charitable company's governing document, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (as amended for accounting periods commencing from 1 January 2016). The charitable company is a Public Benefit Entity as defined by FRS 102.

The financial statements are prepared in sterling, which is the functional currency of the charitable company. Monetary amounts in these financial statements are rounded to the nearest £.

Action Homeless (Leicester) Ltd meets the definition of a public benefit entity under FRS 102.

The accounts have been prepared under the historical cost convention, modified to include the revaluation of freehold properties and to include investment properties and certain financial instruments at fair value. The principal accounting policies adopted are set out below.

1.2 Going concern

At the time of approving the financial statements, the trustees have a reasonable expectation that the charitable company has adequate resources to continue in operational existence for the foreseeable future. Thus the trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

1.3 Charitable funds

Unrestricted funds are available for use at the discretion of the trustees in furtherance of their charitable objectives.

Restricted funds are to be used for specific purpose as laid down by the donor. Grants received by the charity by way of management agreements with Local Authorities and Housing Associations are restricted to particular schemes but not to specific items of expenditure. The Charity treats expenditure from these restricted funds as being the earliest expenditure at each scheme, in the year.

Unrestricted funds are donations and other incoming resources, including charges for accommodation, receivable or generated for the objects of the charity without further specified purpose and are available as general funds.

1.4 Income

Income is recognised when the charitable company is legally entitled to it after any performance conditions have been met, the amounts can be measured reliably, and it is probable that income will be received.

Cash donations are recognised on receipt. Other donations are recognised once the charitable company has been notified of the donation, unless performance conditions require deferral of the amount. Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

Legacies are recognised on receipt or otherwise if the charitable company has been notified of an impending distribution, the amount is known, and receipt is expected. If the amount is not known, the legacy is treated as a contingent asset.

Turnover is measured at the fair value of the consideration received or receivable and represents amounts receivable for goods and services provided in the normal course of business, net of discounts, VAT and other sales related taxes.

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

1 Accounting policies

(Continued)

1.5 Expenditure

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement, and the amount of the obligation can be measured reliably.

Expenditure is classified by activity. The costs of each activity are made up of the total of direct costs and shared costs, including support costs involved in undertaking each activity. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs which contribute to more than one activity and support costs which are not attributable to a single activity are apportioned between those activities on a basis consistent with the use of resources. Central staff costs are allocated on the basis of time spent, and depreciation charges are allocated on the portion of the asset's use.

Expenditure is recognised on an accruals basis as a liability is incurred. Expenditure includes VAT which cannot be recovered.

Expenditure in the operation of the charity's central services system and central office is apportioned between support costs, fund-raising and publicity and governance of the charity based on actual costs incurred where these can be ascertained. Other costs, such as salaries and overhead costs are apportioned on the following basis which is an estimate, based on staff time, of the amount attributable to each activity:

Scheme support costs	85%
Fund-raising and publicity	1%
Management and administration of the charity	14%

1.6 Tangible fixed assets

Properties whose fair value can be measured reliably are held under the revaluation model and are carried at a revalued amount, being their fair value at the date of valuation less any subsequent accumulated depreciation and subsequent accumulated impairment losses. The fair value of the land and buildings is usually considered to be their market value.

Revaluation gains and losses are recognised in other recognised gains and losses and accumulated in equity, except to the extent that a revaluation gain reverses a revaluation loss previously recognised in net income/(expenditure) or a revaluation loss exceeds the accumulated revaluation gains recognised in equity; such gains and loss are recognised in net income/(expenditure) for the year.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Freehold Property	4% straight line
Scheme Fixtures & Fittings	50% straight line
Motor vehicles	25% straight line
Central Office Equipment	25% straight line
Property Improvements	Over 10 years from date of use

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in net income/(expenditure) for the year.

1.7 Impairment of fixed assets

At each reporting end date, the charitable company reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any).

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

1 Accounting policies (Continued)

1.8 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

1.9 Financial instruments

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

1.10 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the charitable company is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

1.11 Retirement benefits

The pension costs charged in the financial statements represents the contribution payable by the company during the year.

1.12 Renewals

This was an amount agreed by Housing Benefit to specifically purchase and update furniture at each of the projects.

2 Critical accounting estimates and judgements

In the application of the charitable company's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

3 Income from donations and legacies

	Unrestricted funds 2025 £	Restricted funds 2025 £	Total 2025 £	Unrestricted funds 2024 £	Restricted funds 2024 £	Total 2024 £
Donations and gifts	25,919	-	25,919	30,159	-	30,159
Grants	-	797,225	797,225	-	255,500	255,500
	<u>25,919</u>	<u>797,225</u>	<u>823,144</u>	<u>30,159</u>	<u>255,500</u>	<u>285,659</u>

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

3 Income from donations and legacies (Continued)

	Unrestricted funds 2025 £	Restricted funds 2025 £	Total 2025 £	Unrestricted funds 2024 £	Restricted funds 2024 £	Total 2024 £
Donations and gifts						
Donations and gifts	25,919	-	25,919	30,159	-	30,159
	<u>25,919</u>	<u>-</u>	<u>25,919</u>	<u>30,159</u>	<u>-</u>	<u>30,159</u>
Grants						
Moneywise Living	-	50,629	50,629	-	3,320	3,320
Severe Weather Beds - Lottery	-	-	-	-	19,365	19,365
Housing first	-	106,200	106,200	-	113,957	113,957
Children In Need/Building Blocks	-	8,588	8,588	-	21,568	21,568
Severe Weather Beds - City	-	17,238	17,238	-	20,674	20,674
Light Budget	-	-	-	-	10,000	10,000
Mayfield Renovation (SHAP)	-	519,666	519,666	-	-	-
Personalised Budgets	-	29,909	29,909	-	-	-
Other	-	64,995	64,995	-	66,616	66,616
	<u>-</u>	<u>797,225</u>	<u>797,225</u>	<u>-</u>	<u>255,500</u>	<u>255,500</u>

4 Income from charitable activities

	Unrestricted funds 2025 £	Restricted funds 2025 £	Total 2025 £	Unrestricted funds 2024 £	Restricted funds 2024 £	Total 2024 £
Charitable activities						
Other income	3,723,153	420,747	4,143,900	3,635,532	546,383	4,181,915
	<u>3,723,153</u>	<u>420,747</u>	<u>4,143,900</u>	<u>3,635,532</u>	<u>546,383</u>	<u>4,181,915</u>

Included within Unrestricted Income for 2025 relating to Housing Schemes are the following:

Board and lodging and rent receipts	£323,161
Housing benefits receipts	£3,504,669
Bad debts recovered/(written off)	(£104,677)
Total	£3,723,153

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

4 Income from charitable activities (Continued)

Included within Restricted Income for 2025 relating to Housing Schemes are the following:

Accommodation Based Housing Related Support	£222,885
Communities Transition Fund	£21,226
Protect Scheme (Flora Lodge)	£176,636
Total	£420,747

5 Income from other trading activities

	Unrestricted funds 2025 £	Unrestricted funds 2024 £
Fundraising events	22,182	15,016
	<u>22,182</u>	<u>15,016</u>
Unrestricted funds:	2025	2024
Action Trust	<u>£22,182</u>	<u>£15,016</u>
Total	£22,182	£15,016

6 Income from investments

	Unrestricted funds 2025 £	Unrestricted funds 2024 £
Interest receivable	41,103	60,221
	<u>41,103</u>	<u>60,221</u>

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

7 Expenditure on raising funds

	Unrestricted funds 2025 £	Unrestricted funds 2024 £
Fundraising and publicity		
Premises costs	891	886
Stationery and publications	1,795	1,597
Training and communications	1,504	1,888
Audit and professional fees	407	2,881
Other fundraising costs	522	303
Staff costs	34,248	29,457
	<hr/>	<hr/>
	39,367	37,012
	<hr/> <hr/>	<hr/> <hr/>

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

8 Expenditure on charitable activities

	Housing schemes	Charitable activities	Total	Housing schemes	Charitable activities	Total
	2025	2025	2025	2024	2024	2024
	£	£	£	£	£	£
Direct costs						
Staff costs	804,608	602,818	1,407,426	806,120	692,800	1,498,920
Depreciation and impairment	126,443	32,836	159,279	97,681	32,831	130,512
Premises costs	892,520	19,984	912,504	1,102,315	49,252	1,151,567
Management charge	92,476	-	92,476	86,359	-	86,359
Charitable expenditure	1,260	56,432	57,692	(61)	48,657	48,596
Catering costs	-	605	605	35,605	-	35,605
Communications	8,901	541	9,442	17,722	275	17,997
Stationery, publications and publicity	5,042	453	5,495	4,385	179	4,564
IT costs	12,571	2,669	15,240	12,537	1,606	14,143
TV Rental & licences	5,255	1,017	6,272	4,454	954	5,408
Bank Charges & fees	55,509	-	55,509	67,564	-	67,564
Renewals (misc)	117,312	227,711	345,023	44,762	3,374	48,136
Motor & travel	11,617	545	12,162	12,729	376	13,105
Welfare	2,158	2,894	5,052	1,852	3,887	5,739
Training, Meetings & Staff Development	-	720	720	-	525	525
Audit & legal fees	7,502	-	7,502	10,458	-	10,458
	<u>2,143,174</u>	<u>949,225</u>	<u>3,092,399</u>	<u>2,304,482</u>	<u>834,716</u>	<u>3,139,198</u>
Share of support and governance costs (see note 9)						
Support	726,843	-	726,843	656,004	-	656,004
Governance	178,945	-	178,945	151,885	-	151,885
	<u>3,048,962</u>	<u>949,225</u>	<u>3,998,187</u>	<u>3,112,371</u>	<u>834,716</u>	<u>3,947,087</u>
Analysis by fund						
Unrestricted funds - general	3,048,962	-	3,048,962	3,112,371	-	3,112,371
Restricted funds	-	949,225	949,225	-	834,716	834,716
	<u>3,048,962</u>	<u>949,225</u>	<u>3,998,187</u>	<u>3,112,371</u>	<u>834,716</u>	<u>3,947,087</u>

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

9 Support costs allocated to activities

	2025	2024
	£	£
Staff costs	582,209	500,762
Premises costs	17,860	17,156
Communications	1,341	13,726
Stationery, publications and publicity	2,991	2,661
IT costs	26,860	17,172
Training	12,816	9,642
Travel	900	1,186
Audit & professional fees	14,839	13,382
Meeting & staff	8,874	5,159
Sundry other costs	42,413	69,376
Vehicle costs	15,739	5,784
Governance costs	178,946	151,883
	<u>905,788</u>	<u>807,889</u>

Analysed between:

Housing schemes	905,788	807,889
	<u>905,788</u>	<u>807,889</u>

	2025	2024
	£	£
Governance costs comprise:		
Staff costs	68,495	58,913
Audit fees	5,760	10,223
Premises costs	10,918	7,878
Communications	176	1,797
Stationery & publications	7,178	6,386
IT costs	26,860	17,172
Sundry other costs	59,559	49,514
	<u>178,946</u>	<u>151,883</u>

10 Net movement in funds

	2025	2024
	£	£
The net movement in funds is stated after charging/(crediting):		
Fees payable for the audit of the charity's financial statements	18,000	16,200
Depreciation of owned tangible fixed assets	159,281	130,512
	<u>177,281</u>	<u>146,712</u>

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

11 Trustees

None of the trustees (or any persons connected with them) received any remuneration during the year (2024- £0). Trustee expenses of £115 were paid during the year.

12 Employees

The average monthly number of employees during the year was:

	2025 Number	2024 Number
Chief Executive	1	1
Housing Schemes	32	34
Administration and support	9	9
Cleaning/Maintenance	8	7
Total	<u>50</u>	<u>51</u>

Employment costs

	2025 £	2024 £
Wages and salaries	1,858,025	1,885,587
Social security costs	158,076	144,113
Other pension costs	76,277	58,352
	<u>2,092,378</u>	<u>2,088,052</u>

The number of employees whose annual remuneration was more than £60,000 is as follows:

	2025 Number	2024 Number
Band £60,000 to £70,000	2	-
Bank £80,000 to £90.000	1	1
	<u>3</u>	<u>1</u>

Remuneration of key management personnel

The remuneration of key management personnel was as follows:

	2025 £	2024 £
Aggregate compensation	<u>257,492</u>	<u>232,823</u>

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

13 Taxation

The charitable company is exempt from corporation tax on its charitable activities.

14 Tangible fixed assets

	Freehold Property £	Scheme Fixtures & Fittings £	Motor vehicles £	Central Office Equipment £	Property Improvements £	Total £
Cost						
At 1 April 2024	3,538,028	254,502	47,427	25,329	-	3,865,286
Additions	1,123,875	-	-	-	399,089	1,522,964
At 31 March 2025	4,661,903	254,502	47,427	25,329	399,089	5,388,250
Depreciation and impairment						
At 1 April 2024	972,471	254,502	36,338	25,329	-	1,288,640
Depreciation charged in the year	153,959	-	5,322	-	-	159,281
At 31 March 2025	1,126,430	254,502	41,660	25,329	-	1,447,921
Carrying amount						
At 31 March 2025	3,535,473	-	5,767	-	399,089	3,940,329
At 31 March 2024	2,565,557	-	11,088	-	-	2,576,645

As outlined under the accounting policies at the end of each reporting end date, the charity reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have suffered impairment loss.

For the year ended 31 March 2025 the Trustees have considered the valuation of the properties it held and believes them to be appropriate and therefore no further reversal of previous impairment losses was considered necessary as the valuation of properties are believed to be in line with open market values.

15 Debtors

	2025 £	2024 £
Amounts falling due within one year:		
Trade debtors	320,983	300,695
Other debtors	187,851	103,806
Prepayments and accrued income	157,150	129,507
	665,984	534,008

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

16 Loans and overdrafts

	2025	2024
	£	£
Bank loans	747,575	769,207
Payable within one year	23,835	21,388
Payable after one year	723,740	747,819

The long-term loans are secured by fixed charges over seven of the charity's freehold properties with total carrying value of £1,251,383 (2024: seven properties at carrying value of £1,319,458).

The bank loan bears interest is at 2.75% above Bank of England base rate, provided that if the Bank of England base rate is lower than 0.00%, the Bank of England base rate applicable to the loan shall be deemed to be 0.00%.

Some of the loan has been transferred to a new fixed rate of 4.1%.

17 Creditors: amounts falling due within one year

	Notes	2025	2024
		£	£
Bank loans	16	23,835	21,388
Other taxation and social security		36,287	34,996
Deferred income	19	50,458	65,540
Trade creditors		125,100	209,198
Other creditors		125,135	79,001
Accruals		167,901	194,969
		528,716	605,092

18 Creditors: amounts falling due after more than one year

	Notes	2025	2024
		£	£
Bank loans	16	723,740	747,819

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

19 Deferred income

	2025	2024
	£	£
Arising from Grants in advance	50,458	65,540

Deferred income is included in the financial statements as follows:

	2025	2024
	£	£
Deferred income is included within:		
Current liabilities	50,458	65,540
Movements in the year:		
Deferred income at 1 April 2024	65,540	97,101
Released from previous periods	(15,082)	(31,561)
Deferred income at 31 March 2025	50,458	65,540

20 Retirement benefit schemes

	2025	2024
	£	£
Defined contribution schemes		
Charge to profit or loss in respect of defined contribution schemes	76,277	58,352

The charitable company operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the charitable company in an independently administered fund.

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

21 Restricted funds

The income funds of the charity include restricted funds comprising the following unexpended balances of donations and grants held on trust for specific purposes:

	At 1 April 2024	Incoming resources	Resources expended	At 31 March 2025
	£	£	£	£
Sundry grants	7,524	89,351	(92,889)	3,986
Housing related support contract	-	399,522	(399,522)	-
Henry Smith - Housing First	-	106,200	(106,200)	-
Emergency Winter Beds Lottery & LCC	-	17,238	(17,238)	-
Communities Transition Fund (NHS)	-	21,226	(21,226)	-
Severn Trent Water	-	26,273	(26,273)	-
Children In Need (Building Blocks)	-	8,588	(8,588)	-
Leicester City Council - Right To Buy	224,020	-	(27,514)	196,506
Mayfield Renovation (SHAP)	-	519,666	(219,867)	299,799
Personalised Budgets - Greater Change	-	29,908	(29,908)	-
	<u>231,544</u>	<u>1,217,972</u>	<u>(949,225)</u>	<u>500,291</u>
Previous year:				
	At 1 April 2023	Incoming resources	Resources expended	At 31 March 2024
	£	£	£	£
Sundry grants	12,849	39,946	(45,271)	7,524
Housing related support contract	-	483,696	(483,696)	-
Henry Smith - Housing First	-	113,957	(113,957)	-
Emergency Winter Beds Lottery & LCC	-	40,039	(40,039)	-
Communities Transition Fund (NHS)	-	62,687	(62,687)	-
Severn Trent Water	-	29,990	(29,990)	-
Light Project	-	10,000	(10,000)	-
Children In Need (Building Blocks)	-	21,568	(21,568)	-
Leicester City Council - Right To Buy	251,528	-	(27,508)	224,020
	<u>264,377</u>	<u>801,883</u>	<u>(834,716)</u>	<u>231,544</u>

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

22 Unrestricted funds - Designated Funds

	At 1 April 2024	Transfers	At 31 March 2025
	£	£	£
	-	-	-
Property Fund	1,170,000	-	1,170,000
Property Investment Fund	1,500,000	1,080,000	2,580,000
Dilapidation Fund	173,780	91,750	265,530
Contingency Fund	243,117	54,148	297,265
	<u>3,086,897</u>	<u>1,225,898</u>	<u>4,312,795</u>
	<u><u>3,086,897</u></u>	<u><u>1,225,898</u></u>	<u><u>4,312,795</u></u>
Previous year:	At 1 April 2023	Transfers	At 31 March 2024
	£	£	£
	-	-	-
Property Fund	1,170,000	-	1,170,000
Development Fund	878,750	621,250	1,500,000
Dilapidation Fund	163,380	10,400	173,780
Contingency Fund	199,123	43,994	243,117
	<u>2,411,253</u>	<u>675,644</u>	<u>3,086,897</u>
	<u><u>2,411,253</u></u>	<u><u>675,644</u></u>	<u><u>3,086,897</u></u>

During the year the Board of Trustees changed the name of the Development Fund to Property Investment Fund, as this better aligns with the charity's strategic aims.

23 Unrestricted funds

	At 1 April 2024	Incoming resources	Resources expended	Transfers	At 31 March 2025
	£	£	£	£	£
General Fund	981,123	3,812,357	(3,088,329)	(1,225,898)	479,253
Revaluation Fund	67,968	-	-	-	67,968
	<u>1,049,091</u>	<u>3,812,357</u>	<u>(3,088,329)</u>	<u>(1,225,898)</u>	<u>547,221</u>
	<u><u>1,049,091</u></u>	<u><u>3,812,357</u></u>	<u><u>(3,088,329)</u></u>	<u><u>(1,225,898)</u></u>	<u><u>547,221</u></u>

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

23 Unrestricted funds (Continued)

Previous year:	At 1 April 2023	Incoming resources	Resources expended	Transfers	At 31 March 2024
	£	£	£	£	£
General Fund	1,065,222	3,740,928	(3,149,383)	(675,644)	981,123
Revaluation Fund	67,968	-	-	-	67,968
	<u>1,133,190</u>	<u>3,740,928</u>	<u>(3,149,383)</u>	<u>(675,644)</u>	<u>1,049,091</u>

24 Analysis of net assets between funds

	Unrestricted funds general 2025 £	Unrestricted funds Designated Funds 2025 £	Restricted funds 2025 £	Total 2025 £
At 31 March 2025:				
Tangible assets	2,614,685	1,170,000	155,644	3,940,329
Current assets/(liabilities)	(1,343,724)	3,142,795	344,647	2,143,718
Long term liabilities	(723,740)	-	-	(723,740)
	<u>547,221</u>	<u>4,312,795</u>	<u>500,291</u>	<u>5,360,307</u>
	Unrestricted funds general 2024 £	Unrestricted funds Designated Funds 2024 £	Restricted funds 2024 £	Total 2024 £
At 31 March 2024:				
Tangible assets	1,182,625	1,170,000	224,020	2,576,645
Current assets/(liabilities)	614,285	1,916,897	7,524	2,538,706
Long term liabilities	(747,819)	-	-	(747,819)
	<u>1,049,091</u>	<u>3,086,897</u>	<u>231,544</u>	<u>4,367,532</u>

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

25	Capital commitments	2025	2024
		£	£
	Acquisition of property, plant and equipment	850,000	1,145,827
		<u>850,000</u>	<u>1,145,827</u>

Prior to the end of the financial year the charity committed funds of up to £850,000 for ongoing capital transactions. This consisted of funds for the continued renovation of one property and additional funds to be available for roof repairs to that same property, the estimated total costs of all work here were £200,000. It also committed further funds of £400,000 to begin renovation work on recently acquired property. Finally a further £250,000 was earmarked for the purchase of a new property.

26 Related party transactions

There were no disclosable related party transactions during the year (2024- none).

Action Trust

Action Trust effectively went dormant as of the 1st April 2024 but the outstanding debtor balance owed was paid into Action Homeless on the 27th November 2024 (£9,705.35) to clear outstanding liabilities to the charity.

27	Cash generated from operations	2025	2024
		£	£
	Surplus for the year	992,775	558,712
	Adjustments for:		
	Investment income recognised in statement of financial activities	(41,103)	(60,221)
	Depreciation and impairment of tangible fixed assets	159,279	130,512
	Movements in working capital:		
	(Increase) in debtors	(131,976)	(162,918)
	(Decrease)/increase in creditors	(63,741)	78,503
	(Decrease) in deferred income	(15,082)	(31,561)
	Cash generated from operations	<u>900,152</u>	<u>513,027</u>

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

28 Analysis of changes in net funds

	At 1 April 2024	Cash flows	At 31 March 2025
	£	£	£
Cash at bank and in hand	2,609,790	(603,340)	2,006,450
Loans falling due within one year	(21,388)	(2,447)	(23,835)
Loans falling due after more than one year	(747,819)	24,079	(723,740)
	<u>1,840,583</u>	<u>(581,708)</u>	<u>1,258,875</u>

ACTION HOMELESS (LEICESTER) LIMITED

England & Wales - Charity number 702230

Accounts

Charity registration number 702230

Company registration number 02422130 (England and Wales)

ACTION HOMELESS (LEICESTER) LTD
ANNUAL REPORT AND FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024

ACTION HOMELESS (LEICESTER) LTD

LEGAL AND ADMINISTRATIVE INFORMATION

Trustees	C Hurst (Treasurer) D Ireland M Pankhurst A Peasgood J Elsey A Patel P Parmar S Billington (Chair) C Longland	(Appointed 30 November 2023) (Appointed 30 November 2023)
Secretary	R Mawdsley	
Charity number	702230	
Company number	02422130	
Principal address	Ridgeway House Little Hill Newton Lane Wigston LE18 3SE	
Registered office	Ridgeway House Little Hill Newton Lane Wigston LE18 3SE	
Auditor	Thomas Mayfield BA FCA Mayfield & Co 2 Merus Court Meridian Business Park Leicester LE19 1RJ	
Bankers	HSBC	
Solicitors	Howes Percival LLP 3 The Osiers Business Centre Leicester LE19 1DX	

ACTION HOMELESS (LEICESTER) LTD

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ACTION HOMELESS (LEICESTER) LTD

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 MARCH 2024

The trustees present their annual report and financial statements for the year ended 31 March 2024.

The accounts have been prepared in accordance with the accounting policies set out in note 1 to the accounts and comply with the charitable company's governing document, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (as amended for accounting periods commencing from 1 January 2016)

Objectives and activities

Action Homeless has referred to the Charity Commission's guidance on public benefit when reviewing its aims and objectives and in planning its future activities. In particular, the Board of Trustees has considered how the charity's activities have and will continue to deliver the aims and objectives they have set. The vision, values and objectives of Action Homeless as agreed by the Board of Trustees are as follows.

Vision

Action Homeless' Vision is to ensure that no one has to sleep on the streets of Leicestershire.

Objectives

We will develop services to break the cycle of chronic homelessness by working together with our statutory and voluntary partners to inform, influence and advocate to help others to understand the realities of homelessness. It will do this by;

- Providing accessible and inclusive accommodation that offers dignity, privacy and safety.
- Providing immediate, flexible and practical support which relieves feelings of fear and vulnerability and meets the individual's needs.
- Giving high quality and personalised support through responsive services which resolve barriers and help people to navigate pathways and manage transitions.
- Calling for further research to fill gaps in evidence on the causes of homelessness whilst challenging systems, highlighting barriers and advocating for solutions.
- Championing lived experience and elevating the voices of people affected by homelessness and related themes.
- Calling out prejudice, challenging stigma, misconceptions and stereotyping
- Engaging widely, seeking out partnerships which will deliver a better system for eradicating homelessness.

Values

Everyone has the right to live as independently as possible and we will do everything we can to ensure people affected by homelessness achieve and maintain this. Those affected by homelessness have the potential to transform their lives and we will support them to achieve their aspirations. Everyone affected by homelessness has the right to expect good standards of accommodation and we will work to ensure that our housing is of good quality. Everyone using our services has the right to have their say in how these services are run and we will work to ensure that they have a voice in the running and development of the charity's activities. Our colleagues are the key to our success and we will work to create a culture that values and supports the people that work with and for us.

ACTION HOMELESS (LEICESTER) LTD

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2024

The Operating Environment

The ongoing impacts of homelessness continue to be evident across the communities that Action Homeless serves. Homelessness affects individuals and families in multiple ways, including physical and mental health, educational and employment opportunities for both adults and children. The consequences for those affected are often long-term and lasting.

Action Homeless continues to witness the damage caused by homelessness through the people it supports and in the broader community it works in. The housing "crisis" (1) we are facing locally, driven by a lack of affordable and accessible accommodations, has resulted in an exponential increase in the number of people presenting as homeless in the city. A record number of families are now living in temporary accommodation often for months on end. The recent push to move asylum seekers out of temporary accommodation has also led to a significant rise in the number of refugees becoming homeless—an increase of 400% since last year.

Once again this year, Action Homeless has seen the number of households approaching the organisation for assistance rise. Last year, we received between six referrals for every available bed space and this alarming trend continues, and new data is needed to fully capture the scope of this increase.

The lack of affordable housing is further compounded by the complex needs of people experiencing homelessness. Around half of single individuals presenting to homelessness services have support needs. Of these, a quarter have mental health support needs, and over 20% have complex support needs, requiring assistance with two or more issues.

Homelessness in Leicester continues to rise, and Action Homeless' core mission moving forward will be to meet the needs of the most vulnerable people who find themselves without a safe place to call home.

Action Homeless is also being affected by the pressures caused by inflation and rising interest rates, which have increased the costs of delivering our services and maintaining properties. Despite these challenges, the charity remains committed to being a Living Wage Foundation employer and has implemented pay increases to ensure that staff can cope with the pressures on their household budgets. The charity continues to help tenants manage and cope with financial pressures and has sought funding to provide this support, as outlined in our achievements.

Through sound fiscal management, Action Homeless has maintained a strong financial performance, generating a cash surplus that can be reinvested into developing services. This ensures that the organisation remains financially strong and sustainable, with the right people and resources to support its work.

1. (The local authority has declared a housing emergency, given the shortage of housing and as the cost of housing continues to outstrip people's ability to afford to rent or buy a home in the city).

ACTION HOMELESS (LEICESTER) LTD

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2024

Achievements and performance

Action Homeless now manages 228 units of accommodation, of which it owns 64 units across 12 properties. This year it made a commitment to the purchase of 7 properties from Riverside Housing Group which will increase the number of owned units by 43.

Action Homeless housed 470 individuals and we were able to move 121 people into more stable and permanent homes. We assisted 200 individuals via our duty desk response line, 137 of whom were at immediate risk of homelessness. Our clients continue to be highly satisfied with the housing we provide with 95% of our residents feeling happy and comfortable in their current accommodation. A grant from the B&Q Foundation enabled us to continue to develop environments in which people feel at home. 94% of the people we support said they felt better able to make decisions about their own goals further reinforcing Action Homeless' objective of empowering people to take control of their own lives.

We continue to support families fleeing domestic violence and this year we supported 24 children in temporary accommodation through BBC Children in Need funding. Thanks to funding from Leicester City Council's Anti-Poverty grant scheme, we were able to deliver bespoke 'Money Talks' workshops to 47 people, helping them to increase their skills and knowledge around managing household budgets.

Through funding from the Severn Trent Community Fund, we have further developed Engage to offer a community lounge, 121 space and refreshed garden which has been used by 230 people during the course of the year. It is now home to an emergency food and hygiene pantry and hosts a well-attended programme of events and activities including a regular women's wellbeing group, men's mental health group and educational workshops. All of this supports our clients to develop stronger connections and to make their journey towards independence.

This year, we have developed our resettlement services, designating specific support to those individuals who are ready to move into more independent living. In partnership with Reaching People and funded by UKSPF, we have delivered a Moneywise Living service which strengthens the capacity of our clients who are financially and digitally excluded to manage the cost of living. This service has been enhanced by the provision of 'moving packs' and other essential household goods made possible by grants from the Leicester, Leicestershire and Rutland Community Foundation.

During the winter months, we increased capacity to protect those at risk of rough sleeping and offered an additional 5 emergency beds at Mayfield House. This work, which was jointly funded by the UK Government's Cost of Living Fund delivered by the National Lottery and Leicester City Council, supported 14 individuals who would otherwise have slept on the streets. We also provided 150 warm packs to households living in temporary accommodation thanks to a grant from the National Grid Community Fund.

Action Homeless continues to focus its resources to improve services for homeless women, this year developing its own co-produced strategy centred on delivering services via a gendered lens. We have also created more opportunities than ever before for people with lived experience of homelessness to connect with us and our stakeholders to share their expertise and experience, with focused 'connections weeks' now taking place on a quarterly basis.

To break the cycle of homelessness the charity has continued to develop its services to support those with the most complex needs. Our Housing First Initiative, funded by The Henry Smith Charity, expanded its project workforce by 50%. We received funding under the Government's Rough Sleeping Initiative to support those with chronic homeless histories at Flora Lodge and Stretton Road to make the transition from living on the streets to more stable accommodation, achieving improved levels of engagement with drug and alcohol services to support harm reduction and recovery. Altogether 86 people were supported under these schemes.

In partnership with the Leicestershire NHS Partnership Trust, through our Community Transitions Project, we supported 10 people to leave inpatient mental health services back into the community and we helped 4 of them move onto their own home.

We continued to offer a longer-term housing solution through our Accommodation Plus arm, which provides 84 units of accommodation including 9 family homes. We worked in partnership with St Mungo's Recovery College Leicester enabling 16 people to return to formal training or paid employment and a further 11 to make progress towards work.

This year, Action Homeless achieved Investors in People Gold accreditation in recognition of its work to develop the charity's workforce and to embed a culture which enables Action Homeless to achieve its mission.

ACTION HOMELESS (LEICESTER) LTD

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2024

We would like to give special thanks to all of our donors, partners, volunteers and funders whose contributions have enabled us to make a significant difference to lives of our beneficiaries and to continue in our mission to break the cycle of chronic homelessness in Leicester and Leicestershire.

Financial review

The results for the year show total income of £4,542,811 an increase of £517,300 on the 2023 income of £4,025,511.

This amount included Restricted Funds of £801,883 and £3,740,928 of Unrestricted Funds. The total resources expended in the year amounted to £3,984,099. This leaves us to report an overall surplus of £558,712.

The surplus income was predominantly made up from the opening of a property with eleven client rooms, the reopening of a refurbished seven-bedroom house in our low support service and fiscal controls. These funds have been reinvested into the Charity to further support the strategic objectives of creating new and improved homes.

The reserves carried forward were £4,367,532 of which £231,544 were restricted funds. These reserves will be used over a number of years and matched against depreciated amounts. Good corporate governance dictates that the charity maintains sufficient unrestricted reserves to meet unexpected events, irregular cash flow and contingencies. Our Unrestricted Funds of £1,049,091 are considered sufficient to achieve this aim. We also have £3,086,897 in designated reserves which is ring fenced for future development plans and to ensure there is sufficient funds to improve and maintain our properties. During June 2024 seven properties were purchased from the Riverside Group utilising £1,145,827 of these reserves and next year we plan the refurbishment of 10 St James Terrace, (Mayfield House) with an anticipated cost of up to £900,000.

Reserves Policy

During the year the trustees transferred £675,644 to the designated funds (see below). This leaves free unrestricted reserves to carry forward of £1,049,091.

The Charity owns 12 properties which are used as social housing and are deemed necessary in order to help in the fulfilment of the Charity's Objectives. These properties have a carrying value of over £2.6million and these properties are essential in the delivery of affordable social housing.

Designated Reserves

Our Designated Funds now stand at £3,086,897 following a transfer of £675,644 from Unrestricted Funds during the year to cover specific future events which is part of the charity's strategic planning.

Our freehold housing properties are in the City of Leicester and were, in the main built during late 1800s early 1900s. The properties have and continue to be maintained and refurbished in accordance with legislation and modern-day standards. Our Property Fund is reviewed periodically to ensure that our reserves are sufficient to meet anticipated costs. Following a review during the year it was decided to not make further adjustments this year and, following the anticipated legislation to address climate change to reassess this Fund after that legislation has been passed.

Action Homeless hold leases of freehold properties from private individuals. The term of these leases varies up to a period of twenty-five years. The terms of the leases allow for Action Homeless to hand back the properties, at the end of the term to the owner in a "decent homes" standard. Our dilapidation Fund makes provision for the work that is needed to be undertaken at the end of the term. The fund is reviewed annually and in this financial year we have increased the fund by £10,400.

Year on year, the demand for homelessness services is growing. Our Charity's mission is to bring an end to homelessness in Leicestershire. Being able to meet as much need as possible is vital if we are to fulfil our charitable objectives. To break the cycle of homelessness we must develop the services we provide, increase the properties we use and enter into strategic partnerships with the local authority and other agencies. Our development fund makes provision for these increasing needs. During the past year we are still encountering inflation that has not been seen for many years and during the next year there are plans to acquire seven properties from The Riverside Group and to refurbish Mayfield House, to allow for these events we have added £621,250 to our Development Fund.

ACTION HOMELESS (LEICESTER) LTD

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2024

Principal Funding Sources

Action Homeless main sources of income continue to be rent and service charges for the accommodation it provides to individuals (see page 21). Leicester City Council Homeless Support Contract is the second largest source of funding for the Charity, this contract ends in 2024. A replacement contract under the Government's Single Homelessness Accommodation Programme will be awarded during 2024 / 2025.

Other support grants amount to £255,500. The Charity continues to benefit from the support of companies and individuals with over £30,159 being received in donations. See note 3 page 20.

Investment Policy

The Trustees, having regard to the liquidity requirements of operating the Charity and its reserves policy, have operated a policy of keeping a large proportion of available funds in interest bearing deposit accounts where they seek to achieve a rate of interest which maximises the return and spreads the risk. Where monies are available that are not needed to fund immediate charitable activities, the Trustees will appoint investment managers on a discretionary basis. A regular review of its investments is maintained by the Trustees with its Advisors and Finance Committee, ensuring good corporate governance relating to market conditions. The Trustees acknowledge and exercise their duty of care in accordance with the law, Charity Commission guidelines and in the best interests of the Charity.

Risk Management

The Trustees continue to evaluate the major risks to which the Charity is exposed and are satisfied that systems are in place to mitigate these risks effectively.

Recognising the importance of risk management as a key element of governance and internal control, the Trustees have compiled a risk register to assess strategic, operational, and financial risks. Risk management processes provide a high level of reassurance and apply to all aspects of Action Homeless' work. Risk assessments and management are integral to the daily responsibilities of frontline staff and managers.

ACTION HOMELESS (LEICESTER) LTD

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2024

Plans for future periods

The year 2023 marked the 50th anniversary of Action Homeless, and the crisis of homelessness has never been more acute. The demand for Action Homeless' services has reached unprecedented levels. With the Charity approaching the end of its five-year strategic plan in 2023, the Trustees recognise the need for adaptation and evolution to continue meeting the needs of those seeking help. However, the Trustees acknowledge that, given the scale of local homelessness, Action Homeless can realistically only support a small proportion of those affected. Therefore, the next strategy will aim to maximise the Charity's impact, given its available resources.

Action Homeless' vision remains to end rough sleeping in Leicestershire by breaking the cycle of homelessness and ensuring that those with chronic histories of homelessness can find and sustain homes.

In the coming year, the Charity will continue investing in the development of new housing while ensuring that its existing accommodations remain flexible, accessible, and inclusive. These accommodations will provide dignity, privacy, and safety for residents. As part of this effort, Action Homeless plans to purchase seven properties from The Riverside Group and refurbish Mayfield House, supported by a grant from the Department of Housing, Communities, and Local Government's SHAP grant. To facilitate these developments, £621,250 has been added to the Charity's Development Fund.

Action Homeless will continue collaborating with the City Council, the Government, and other stakeholders to provide high-quality, personalised support that helps individuals overcome the barriers to ending rough sleeping. The Charity provides specialist support for rough sleepers through funding from the Government's Rough Sleepers initiative (until March 25), with further backing from the Housing First project funded by the Henry Smith Charity, this funding is secure until end of 2025. In 2024, the Charity will also respond to the recommissioning of services by Leicester City Council, adapting accordingly to changes in contracts.

In addition to the capital funding for Mayfield House, SHAP funding has also been awarded to support the provision of a new 14-bed project for rough sleepers over the next three years and it is hoped to open this service in early 2025.

The Charity recognises that breaking the cycle of homelessness involves more than just providing a safe place to live. People also need positive relationships within the community to truly overcome homelessness. Action Homeless will continue to seek ways to empower and support people to build the connections that they need.

Structure, governance and management

The charitable company is a company limited by guarantee, incorporated on 12 September 1989 and registered as a charity on 17 November 1989.

The trustees, who are also the directors for the purpose of company law, and who served during the year and up to the date of signature of the financial statements were:

S De Looze	(Resigned 1 December 2023)
C Hurst (Treasurer)	
D Ireland	
M Pankhurst	
A Peasgood	
J Elsey	
A Patel	
P Parmar	
S Billington (Chair)	(Appointed 30 November 2023)
C Longland	(Appointed 30 November 2023)
H Rutherford	(Appointed 30 November 2023 and resigned 17 May 2024)

ACTION HOMELESS (LEICESTER) LTD

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2024

Recruitment and Appointment of Trustees

The Charity recognises the importance of having Trustees with a diverse set of skills and backgrounds that can support the work of the charity and reflects the profile of our beneficiaries. All Trustees are recruited through an open process that ensures equal access and opportunity to those wishing to become a Trustee. In line with the organisations Articles of Association Trustees serve 3-year terms up to a maximum of 9 years. The past year saw the resignation of two trustees and the ending of the Chairs period of tenure. The Charity will be seeking to replace these Trustees in the coming year.

The Trustees are also committed to adopting the Charity Code of Governance.

None of the trustees has any beneficial interest in the company. All of the trustees are members of the company and guarantee to contribute £1 in the event of a winding up.

Organisational Structure

The day to day management of the organisation is led by the Chief Executive Mark Grant and the two others, Executive Director of Services Karen Purewal and Director of Finance Reg Mawdsley.

In addition, there are dedicated roles for HR, Funding and Property Management. In total Action Homeless employs 55 full time employees as well as occasional workers.

Auditor

In accordance with the company's articles, a resolution proposing that Thomas Mayfield BA FCA be reappointed as auditor of the company will be put at a General Meeting.

The trustees report was approved by the Board of Trustees.



**S Billington (Chair)
Trustee**

28 November 2024

ACTION HOMELESS (LEICESTER) LTD

STATEMENT OF TRUSTEES RESPONSIBILITIES

FOR THE YEAR ENDED 31 MARCH 2024

The trustees, who are also the directors of Action Homeless (Leicester) Ltd for the purpose of company law, are responsible for preparing the Trustees Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company Law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that year.

In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

ACTION HOMELESS (LEICESTER) LTD

INDEPENDENT AUDITOR'S REPORT

TO THE TRUSTEES OF ACTION HOMELESS (LEICESTER) LTD

Opinion

We have audited the financial statements of Action Homeless (Leicester) Ltd (the 'charitable company') for the year ended 31 March 2024 which comprise the statement of financial activities, the balance sheet, the statement of cash flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2024 and of its incoming resources and application of resources, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Charities Act 2011.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the financial statements* section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

ACTION HOMELESS (LEICESTER) LTD

INDEPENDENT AUDITOR'S REPORT (CONTINUED)

TO THE TRUSTEES OF ACTION HOMELESS (LEICESTER) LTD

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters in relation to which the Charities (Accounts and Reports) Regulations 2008 require us to report to you if, in our opinion:

- the information given in the financial statements is inconsistent in any material respect with the trustees report; or
- sufficient accounting records have not been kept; or
- the financial statements are not in agreement with the accounting records; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the statement of trustees responsibilities, the trustees, who are also the directors of the charitable company for the purpose of company law, are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

We have been appointed as auditor under section 144 of the Charities Act 2011 and report in accordance with the Act and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The extent to which our procedures are capable of detecting irregularities, including fraud, is detailed below.

Explanation as to what extent the audit was considered capable of detecting irregularities, including fraud

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

ACTION HOMELESS (LEICESTER) LTD

INDEPENDENT AUDITOR'S REPORT (CONTINUED)

TO THE TRUSTEES OF ACTION HOMELESS (LEICESTER) LTD

As part of an audit in accordance with ISAs (UK), we exercise professional judgment and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the charitable company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the trustees.
- Conclude on the appropriateness of the trustees' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the charitable company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the charitable company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation (i.e. gives a true and fair view).

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

A further description of our responsibilities is available on the Financial Reporting Council's website at: <https://www.frc.org.uk/auditorsresponsibilities>. This description forms part of our auditor's report.

Use of our report

This report is made solely to the charitable company's trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. Our audit work has been undertaken so that we might state to the charitable company's trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's trustees as a body, for our audit work, for this report, or for the opinions we have formed.



Thomas Mayfield BA FCA

28 November 2024

**Chartered Accountants
Statutory Auditor**

Mayfield & Co
2 Merus Court
Meridian Business Park
Leicester
LE19 1RJ

Thomas Mayfield BA FCA is eligible for appointment as auditor of the charitable company by virtue of its eligibility for appointment as auditor of a company under section 1212 of the Companies Act 2006.

ACTION HOMELESS (LEICESTER) LTD

STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2024

	Notes	Unrestricted funds general 2024	Unrestricted funds designated 2024	Restricted funds 2024	Total 2024	Unrestricted funds general 2023	Unrestricted funds designated 2023	Restricted funds 2023	Total 2023
		£	£	£	£	£	£	£	£
Income from:									
Donations and legacies	3	30,159	-	255,500	285,659	35,101	-	198,109	233,210
Charitable activities	4	3,635,532	-	546,383	4,181,915	3,203,834	-	560,237	3,764,071
Other trading activities	5	15,016	-	-	15,016	16,302	-	-	16,302
Investments	6	60,221	-	-	60,221	11,928	-	-	11,928
Total income		3,740,928	-	801,883	4,542,811	3,267,165	-	758,346	4,025,511
Expenditure on:									
Raising funds	7	37,012	-	-	37,012	26,228	-	-	26,228
Charitable activities	8	3,112,371	-	834,716	3,947,087	2,544,853	-	804,500	3,349,353
Total expenditure		3,149,383	-	834,716	3,984,099	2,571,081	-	804,500	3,375,581
Net income/(expenditure)		591,545	-	(32,833)	558,712	696,084	-	(46,154)	649,930
Transfers between funds		(675,644)	675,644	-	-	(90,610)	90,392	218	-
Net movement in funds	10	(84,099)	675,644	(32,833)	558,712	605,474	90,392	(45,936)	649,930
Reconciliation of funds:									
Fund balances at 1 April 2023		1,133,190	2,411,253	264,377	3,808,820	527,716	2,320,861	310,313	3,158,890

ACTION HOMELESS (LEICESTER) LTD

**STATEMENT OF FINANCIAL ACTIVITIES (CONTINUED)
INCLUDING INCOME AND EXPENDITURE ACCOUNT**

FOR THE YEAR ENDED 31 MARCH 2024

Fund balances at 31 March 2024	1,049,091	3,086,897	231,544	4,367,532	1,133,190	2,411,253	264,377	3,808,820
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The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

ACTION HOMELESS (LEICESTER) LTD

BALANCE SHEET

AS AT 31 MARCH 2024

	Notes	2024 £	£	2023 £	£
Fixed assets					
Tangible assets	15		2,576,645		2,707,157
Current assets					
Debtors	16	534,008		371,090	
Cash at bank and in hand		2,609,790		2,056,831	
		<u>3,143,798</u>		<u>2,427,921</u>	
Creditors: amounts falling due within one year	18	(605,092)		(558,023)	
Net current assets			<u>2,538,706</u>		<u>1,869,898</u>
Total assets less current liabilities			<u>5,115,351</u>		<u>4,577,055</u>
Creditors: amounts falling due after more than one year	19		(747,819)		(768,235)
Net assets excluding pension liability			<u>4,367,532</u>		<u>3,808,820</u>
Net assets			<u>4,367,532</u>		<u>3,808,820</u>
The funds of the charitable company					
Restricted income funds	22		231,544		264,377
Unrestricted funds - general			1,049,091		1,133,190
Unrestricted funds - Designated Funds	23		3,086,897		2,411,253
			<u>4,367,532</u>		<u>3,808,820</u>

The company is entitled to the exemption from the audit requirement contained in section 477 of the Companies Act 2006, for the year ended 31 March 2024, although an audit has been carried out under section 144 of the Charities Act 2011.

The directors acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of financial statements.

The members have not required the company to obtain an audit of its financial statements under the requirements of the Companies Act 2006, for the year in question in accordance with section 476.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

ACTION HOMELESS (LEICESTER) LTD

BALANCE SHEET (CONTINUED)

AS AT 31 MARCH 2024

The financial statements were approved by the trustees on 28 November 2024



**C Hurst (Treasurer)
Trustee**

Company registration number 02422130 (England and Wales)

ACTION HOMELESS (LEICESTER) LTD

STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 31 MARCH 2024

	Notes	2024 £	£	2023 £	£
Cash flows from operating activities					
Cash generated from operations	29		513,027		344,339
Investing activities					
Purchase of tangible fixed assets		-		(353,131)	
Investment income received		60,221		11,928	
Net cash generated from/(used in) investing activities			60,221		(341,203)
Financing activities					
Repayment of bank loans		(20,289)		(25,541)	
Net cash used in financing activities			(20,289)		(25,541)
Net increase/(decrease) in cash and cash equivalents			552,959		(22,405)
Cash and cash equivalents at beginning of year			2,056,831		2,079,236
Cash and cash equivalents at end of year			2,609,790		2,056,831

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2024

1 Accounting policies

Charity information

Action Homeless (Leicester) Ltd is a private company limited by guarantee incorporated in England and Wales. The registered office is Ridgeway House, Little Hill, Newton Lane, Wigston, LE18 3SE.

1.1 Accounting convention

The accounts have been prepared in accordance with the charitable company's governing document, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (as amended for accounting periods commencing from 1 January 2016). The charitable company is a Public Benefit Entity as defined by FRS 102.

The financial statements are prepared in sterling, which is the functional currency of the charitable company. Monetary amounts in these financial statements are rounded to the nearest £.

Action Homeless (Leicester) Ltd meets the definition of a public benefit entity under FRS 102.

The accounts have been prepared under the historical cost convention, modified to include the revaluation of freehold properties and to include investment properties and certain financial instruments at fair value. The principal accounting policies adopted are set out below.

1.2 Going concern

At the time of approving the financial statements, the trustees have a reasonable expectation that the charitable company has adequate resources to continue in operational existence for the foreseeable future. Thus the trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

1.3 Charitable funds

Unrestricted funds are available for use at the discretion of the trustees in furtherance of their charitable objectives.

Restricted funds are to be used for specific purpose as laid down by the donor. Grants received by the charity by way of management agreements with Local Authorities and Housing Associations are restricted to particular schemes but not to specific items of expenditure. The Charity treats expenditure from these restricted funds as being the earliest expenditure at each scheme, in the year.

Unrestricted funds are donations and other incoming resources, including charges for accommodation, receivable or generated for the objects of the charity without further specified purpose and are available as general funds.

1.4 Income

Income is recognised when the charitable company is legally entitled to it after any performance conditions have been met, the amounts can be measured reliably, and it is probable that income will be received.

Cash donations are recognised on receipt. Other donations are recognised once the charitable company has been notified of the donation, unless performance conditions require deferral of the amount. Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

Legacies are recognised on receipt or otherwise if the charitable company has been notified of an impending distribution, the amount is known, and receipt is expected. If the amount is not known, the legacy is treated as a contingent asset.

Turnover is measured at the fair value of the consideration received or receivable and represents amounts receivable for goods and services provided in the normal course of business, net of discounts, VAT and other sales related taxes.

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2024

1 Accounting policies

(Continued)

1.5 Expenditure

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement, and the amount of the obligation can be measured reliably.

Expenditure is classified by activity. The costs of each activity are made up of the total of direct costs and shared costs, including support costs involved in undertaking each activity. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs which contribute to more than one activity and support costs which are not attributable to a single activity are apportioned between those activities on a basis consistent with the use of resources. Central staff costs are allocated on the basis of time spent, and depreciation charges are allocated on the portion of the asset's use.

Expenditure is recognised on an accruals basis as a liability is incurred. Expenditure includes VAT which cannot be recovered.

Expenditure in the operation of the charity's central services system and central office is apportioned between support costs, fund-raising and publicity and governance of the charity based on actual costs incurred where these can be ascertained. Other costs, such as salaries and overhead costs are apportioned on the following basis which is an estimate, based on staff time, of the amount attributable to each activity:

Scheme support costs	85%
Fund-raising and publicity	1%
Management and administration of the charity	14%

1.6 Tangible fixed assets

Properties whose fair value can be measured reliably are held under the revaluation model and are carried at a revalued amount, being their fair value at the date of valuation less any subsequent accumulated depreciation and subsequent accumulated impairment losses. The fair value of the land and buildings is usually considered to be their market value.

Revaluation gains and losses are recognised in other recognised gains and losses and accumulated in equity, except to the extent that a revaluation gain reverses a revaluation loss previously recognised in net income/(expenditure) or a revaluation loss exceeds the accumulated revaluation gains recognised in equity; such gains and loss are recognised in net income/(expenditure) for the year.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Freehold Property	4% straight line
Scheme Fixtures & Fittings	50% straight line
Motor vehicles	25% straight line
Central Office Equipment	25% straight line

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in net income/(expenditure) for the year.

1.7 Impairment of fixed assets

At each reporting end date, the charitable company reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any).

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2024

1 Accounting policies (Continued)

1.8 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

1.9 Financial instruments

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

1.10 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the charitable company is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

1.11 Retirement benefits

The pension costs charged in the financial statements represents the contribution payable by the company during the year.

1.12 Renewals

This was an amount agreed by Housing Benefit to specifically purchase and update furniture at each of the projects.

2 Critical accounting estimates and judgements

In the application of the charitable company's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

3 Income from donations and legacies

	Unrestricted funds 2024 £	Restricted funds 2024 £	Total 2024 £	Unrestricted funds 2023 £	Restricted funds 2023 £	Total 2023 £
Donations and gifts	30,159	-	30,159	35,101	-	35,101
Grants receivable	-	255,500	255,500	-	198,109	198,109
	<u>30,159</u>	<u>255,500</u>	<u>285,659</u>	<u>35,101</u>	<u>198,109</u>	<u>233,210</u>

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2024

3 Income from donations and legacies (Continued)

	Unrestricted funds 2024 £	Restricted funds 2024 £	Total 2024 £	Unrestricted funds 2023 £	Restricted funds 2023 £	Total 2023 £
Donations and gifts						
Donations and gifts	30,159	-	30,159	35,101	-	35,101
	<u>30,159</u>	<u>-</u>	<u>30,159</u>	<u>35,101</u>	<u>-</u>	<u>35,101</u>
Grants receivable for core activities						
Reaching People						
Moneywise Plus	-	-	-	-	52,299	52,299
Severe Weather Beds - Lottery	-	19,365	19,365	-	-	-
Housing first	-	113,957	113,957	-	-	-
Children In Need/Building Blocks	-	21,568	21,568	-	20,927	20,927
Leicester City Council Additional Pressure Funding	-	20,674	20,674	-	17,444	17,444
Light project	-	10,000	10,000	-	-	-
Other	-	69,936	69,936	-	107,439	107,439
	<u>-</u>	<u>255,500</u>	<u>255,500</u>	<u>-</u>	<u>198,109</u>	<u>198,109</u>

4 Income from charitable activities

	Unrestricted funds 2024 £	Restricted funds 2024 £	Total 2024 £	Unrestricted funds 2023 £	Restricted funds 2023 £	Total 2023 £
Charitable activities						
Other Income	3,635,532	546,383	4,181,915	3,203,834	560,237	3,764,071
	<u>3,635,532</u>	<u>546,383</u>	<u>4,181,915</u>	<u>3,203,834</u>	<u>560,237</u>	<u>3,764,071</u>

Included within Unrestricted Income for 2024 relating to Housing Schemes are the following:

Board and lodging and rent receipts	£341,925
Housing benefits receipts	£3,390,676
Bad debts recovered/(written off)	(£97,069)
Total	£3,635,532

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2024

4 Income from charitable activities (Continued)

Included within Restricted Income for 2024 relating to Housing Schemes are the following:

Accommodation Based Housing Related Support	£319,476
Communities Transition Fund	£62,687
Protect Scheme (Flora Lodge)	<u>£164,220</u>
Total	£546,383

5 Income from other trading activities

	Unrestricted funds 2024 £	Unrestricted funds 2023 £
Fundraising events	15,016	16,302

Unrestricted funds:	2024	2023
Action Trust	<u>£15,016</u>	<u>£16,302</u>
Total	£15,016	£16,302

6 Income from Investments

	Unrestricted funds 2024 £	Unrestricted funds 2023 £
Interest receivable	60,221	11,928

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2024

7 Expenditure on raising funds

	Unrestricted funds 2024 £	Unrestricted funds 2023 £
Costs of raising funds		
Premises costs	886	694
Stationery and publications	1,597	1,950
Training and communications	1,888	1,459
Audit and professional fees	2,881	953
Other fundraising costs	303	93
Staff costs	29,457	21,079
	<u>37,012</u>	<u>26,228</u>

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2024

8 Expenditure on charitable activities

	Housing schemes	Charitable activities	Total	Housing schemes	Charitable activities	Total
	2024	2024	2024	2023	2023	2023
	£	£	£	£	£	£
Direct costs						
Staff costs	806,120	692,800	1,498,920	1,043,838	576,499	1,620,337
Depreciation and impairment	97,681	32,831	130,512	(376,379)	42,830	(333,549)
Premises costs	1,102,315	49,252	1,151,567	521,214	113,003	634,217
Management charge	86,359	-	86,359	562,613	12,081	574,694
Charitable expenditure	(61)	48,657	48,596	700	6,379	7,079
Catering costs	35,605	-	35,605	36,750	422	37,172
Communications	17,722	275	17,997	12,419	14,814	27,233
Stationery, publications and publicity	4,385	179	4,564	2,511	1,977	4,488
IT costs	12,537	1,606	14,143	7,145	2,250	9,395
TV rental and licenses	4,454	954	5,408	3,975	1,113	5,088
Bank charges and fees	67,564	-	67,564	62,582	-	62,582
Renewals (Misc)	44,762	3,374	48,136	49,015	9,710	58,725
Motor and travel	12,729	376	13,105	5,574	12,042	17,616
Welfare	1,852	3,887	5,739	1,020	6,886	7,906
Training, meetings and staff development	-	525	525	140	4,494	4,634
Grants repayable	-	-	-	1	-	1
Other charitable expenditure	10,458	-	10,458	-	-	-
	<u>2,304,482</u>	<u>834,716</u>	<u>3,139,198</u>	<u>1,933,118</u>	<u>804,500</u>	<u>2,737,618</u>
Share of support and governance costs (see note 9)						
Support	656,004	-	656,004	481,053	-	481,053
Governance	151,885	-	151,885	130,682	-	130,682
	<u>3,112,371</u>	<u>834,716</u>	<u>3,947,087</u>	<u>2,544,853</u>	<u>804,500</u>	<u>3,349,353</u>
Analysis by fund						
Unrestricted funds - general	3,112,371	-	3,112,371	2,544,853	-	2,544,853
Restricted funds	-	834,716	834,716	-	804,500	804,500
	<u>3,112,371</u>	<u>834,716</u>	<u>3,947,087</u>	<u>2,544,853</u>	<u>804,500</u>	<u>3,349,353</u>

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2024

9 Support costs allocated to activities

	2024	2023
	£	£
Staff costs	500,762	358,346
Premises costs	17,156	15,384
Communications	13,726	10,974
Stationery, publications and publicity	2,661	3,250
IT costs	17,172	17,304
Training	9,642	7,253
Travel	1,186	678
Audit & professional fees	13,382	14,732
Meeting & staff	5,159	1,581
Sundry other costs	69,376	47,428
Vehicle costs	5,784	4,123
Governance costs	151,883	130,682

	807,889	611,735
	807,889	611,735

Analysed between:

Charitable Activities	807,889	611,735
	807,889	611,735

	2024	2023
	£	£

Governance costs comprise:

Staff costs	58,913	42,158
Audit fees	10,223	6,816
Premises costs	7,878	9,763
Communications	1,797	1,437
Stationery & publications	6,386	7,799
IT costs	17,172	17,304
Sundry other costs	49,514	45,405
	151,883	130,682
	151,883	130,682

10 Net movement in funds

	2024	2023
	£	£

The net movement in funds is stated after charging/(crediting):

Fees payable for the audit of the charity's financial statements	16,200	18,080
Depreciation of owned tangible fixed assets	130,512	130,068
Reversal of past impairment of tangible fixed assets	-	(463,617)
	146,712	104,531
	146,712	104,531

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2024

11 Trustees

None of the trustees (or any persons connected with them) received any remuneration during the year (2023- £0). Trustee expenses of £206 were paid during the year.

12 Employees

The average monthly number of employees during the year was:

	2024 Number	2023 Number
Chief Executive	1	1
Housing Schemes	34	27
Administration and support	9	10
Cleaning/Maintenance	7	8
Total	51	46

Employment costs

	2024 £	2023 £
Wages and salaries	1,885,587	1,857,569
Social security costs	144,113	130,879
Other pension costs	58,352	53,472
Total	2,088,052	2,041,920

The number of employees whose annual remuneration was more than £60,000 is as follows:

	2024 Number	2023 Number
Band £70,000 to £80,000	-	1
Band £80,000 to £90,000	1	-

Remuneration of key management personnel

The remuneration of key management personnel was as follows:

	2024 £	2023 £
Aggregate compensation	232,823	213,131

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2024

13 Taxation

The charitable company is exempt from corporation tax on its charitable activities.

14 Impairments

Reversals of previous impairment losses have been recognised in profit or loss as follows:

	2024	2023
	£	£
In respect of:		
Property, plant and equipment	-	463,617

15 Tangible fixed assets

	Freehold Property	Scheme Fixtures & Fittings	Motor vehicles	Central Office Equipment	Total
	£	£	£	£	£
Cost					
At 1 April 2023	3,538,028	254,502	47,427	25,329	3,865,286
At 31 March 2024	3,538,028	254,502	47,427	25,329	3,865,286
Depreciation and Impairment					
At 1 April 2023	847,282	254,502	31,016	25,329	1,158,129
Depreciation charged in the year	125,189	-	5,323	-	130,512
At 31 March 2024	972,471	254,502	36,339	25,329	1,288,641
Carrying amount					
At 31 March 2024	2,565,557	-	11,088	-	2,576,645
At 31 March 2023	2,690,746	-	16,411	-	2,707,157

As outlined under the accounting policies at the end of each reporting end date, the charity reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have suffered impairment loss.

For the year ended 31 March 2024 the Trustees have considered the valuation of the properties it held and believes them to be appropriate and therefore no further reversal of previous impairment losses was considered necessary as the valuation of properties are believed to be in line with open market values.

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2024

16 Debtors	2024	2023
Amounts falling due within one year:	£	£
Trade debtors	300,695	248,691
Other debtors	103,806	73,245
Prepayments and accrued income	129,507	49,154
	<u>534,008</u>	<u>371,090</u>

17 Loans and overdrafts	2024	2023
	£	£
Bank loans	<u>769,207</u>	<u>789,496</u>
Payable within one year	21,388	21,261
Payable after one year	<u>747,819</u>	<u>768,235</u>

The long-term loans are secured by fixed charges over eight of the charity's freehold properties with total carrying value of £1,964,450 (2023: seven properties at carrying value of £1,222,947).

The bank loan bears interest at 2.75% above Bank of England base rate, provided that if the Bank of England base rate is lower than 0.00%, the Bank of England base rate applicable to the loan shall be deemed to be 0.00%.

Some of the loan has been transferred to a new fixed rate of 4.1%.

18 Creditors: amounts falling due within one year		2024	2023
	Notes	£	£
Bank loans	17	21,388	21,261
Other taxation and social security		34,996	30,835
Deferred income	20	65,540	97,101
Trade creditors		209,198	159,503
Other creditors		79,001	83,712
Accruals and deferred income		194,969	165,611
		<u>605,092</u>	<u>558,023</u>

19 Creditors: amounts falling due after more than one year		2024	2023
	Notes	£	£
Bank loans	17	<u>747,819</u>	<u>768,235</u>

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2024

20	Deferred income	2024	2023
		£	£
	Arising from Grants in advance	<u>65,540</u>	<u>97,101</u>
	Deferred income is included in the financial statements as follows:		
		2024	2023
		£	£
	Deferred income is included within:		
	Current liabilities	<u>65,540</u>	<u>97,101</u>
	Movements in the year:		
	Deferred income at 1 April 2023	97,101	27,504
	Released from previous periods	(31,561)	-
	Resources deferred in the year	-	<u>69,597</u>
	Deferred income at 31 March 2024	<u>65,540</u>	<u>97,101</u>
21	Retirement benefit schemes	2024	2023
		£	£
	Defined contribution schemes		
	Charge to profit or loss in respect of defined contribution schemes	<u>58,352</u>	<u>53,472</u>

The charitable company operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the charitable company in an independently administered fund.

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2024

22 Restricted funds

The income funds of the charity include restricted funds comprising the following unexpended balances of donations and grants held on trust for specific purposes:

	At 1 April 2023	Income	Expenditure	Transfers	At 31 March 2024
	£	£	£	£	£
Sundry grants	12,849	39,946	(45,271)	-	7,524
Housing related support contract	-	483,696	(483,696)	-	-
Henry Smith - Housing First	-	113,957	(113,957)	-	-
Emergency Winter Beds Lottery & LCC	-	40,039	(40,039)	-	-
Communities Transition Fund (NHS)	-	62,687	(62,687)	-	-
Severn Trent Water	-	29,990	(29,990)	-	-
Light Project	-	10,000	(10,000)	-	-
Children In Need (Building Blocks)	-	21,568	(21,568)	-	-
Leicester City Council - Right To Buy	251,528	-	(27,508)	-	224,020
	<u>264,377</u>	<u>801,883</u>	<u>(834,716)</u>	<u>-</u>	<u>231,544</u>
Previous year:	At 1 April 2022	Income	Expenditure	Transfers	At 31 March 2023
	£	£	£	£	£
Sundry grants	17,510	286,684	(291,563)	218	12,849
Communities Transition Fund (NHS)	-	59,655	(59,655)	-	-
Pret a Mange	3,324	-	(3,324)	-	-
Children In Need (Building Blocks)	-	20,927	(20,927)	-	-
Moneywise Plus Reaching People	-	52,299	(52,299)	-	-
Leicester City Council - Right To Buy	289,479	-	(37,951)	-	251,528
World Habitat Grant	-	1,861	(1,861)	-	-
Leicester City Council Additional Pressure Funding	-	17,444	(17,444)	-	-
Accommodation Based Housing Related Support	-	319,476	(319,476)	-	-
	<u>310,313</u>	<u>758,346</u>	<u>(804,500)</u>	<u>218</u>	<u>264,377</u>

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2024

23 Designated funds

	At 1 April 2023	Transfers	At 31 March 2024
	£	£	£
Property Fund	1,170,000	-	1,170,000
Development Fund	878,750	621,250	1,500,000
Dilapidation Fund	163,380	10,400	173,780
Contingency Fund	199,123	43,994	243,117
	<u>2,411,253</u>	<u>675,644</u>	<u>3,086,897</u>

Previous year:

	At 1 April 2022	Transfers	At 31 March 2023
	£	£	£
Property Fund	1,170,000	-	1,170,000
Dilapidation Fund	152,980	10,400	163,380
Development Fund	803,750	75,000	878,750
Contingency Fund	194,131	4,992	199,123
	<u>2,320,861</u>	<u>90,392</u>	<u>2,411,253</u>

24 Unrestricted funds

	At 1 April 2023	Income	Expenditure	Transfers	At 31 March 2024
	£	£	£	£	£
General Fund	1,065,222	3,740,928	(3,147,985)	(675,644)	982,521
Revaluation Fund	67,968	-	-	-	67,968
General funds	-	-	(1,398)	-	(1,398)
	<u>1,133,190</u>	<u>3,740,928</u>	<u>(3,149,383)</u>	<u>(675,644)</u>	<u>1,049,091</u>

Previous year:

	At 1 April 2022	Income	Expenditure	Transfers	At 31 March 2023
	£	£	£	£	£
General Fund	459,748	3,267,165	(2,571,081)	(90,610)	1,065,222
Revaluation Fund	67,968	-	-	-	67,968
	<u>527,716</u>	<u>3,267,165</u>	<u>(2,571,081)</u>	<u>(90,610)</u>	<u>1,133,190</u>

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2024

25 Analysis of net assets between funds

	Unrestricted funds 2024 £	Designated funds 2024 £	Restricted funds 2024 £	Total 2024 £
At 31 March 2024:				
Tangible assets	1,182,625	1,170,000	224,020	2,576,645
Current assets/(liabilities)	614,285	1,916,897	7,524	2,538,706
Long term liabilities	(747,819)	-	-	(747,819)
	<u>1,049,091</u>	<u>3,086,897</u>	<u>231,544</u>	<u>4,367,532</u>
	£	£	£	£
At 31 March 2023:				
Tangible assets	1,285,629	1,170,000	251,528	2,707,157
Current assets/(liabilities)	615,796	1,241,253	12,849	1,869,898
Long term liabilities	(768,235)	-	-	(768,235)
	<u>1,133,190</u>	<u>2,411,253</u>	<u>264,377</u>	<u>3,808,820</u>

26 Capital commitments

	2024 £	2023 £
Acquisition of property, plant and equipment	<u>1,145,827</u>	<u>-</u>

Prior to the end of the year the charity entered into negotiations for the purchase of 7 properties from Riverside properties which would cost £1,145,827.

27 Post Balance Sheet Events

Prior to the end of the financial year the charity entered into negotiations to receive significant grants towards a comprehensive refurbishment of 10 St James Terrace. The total cost has yet to be quantified but the budgeted expenditure should not exceed £900,000.

These are considered to be post balance events.

28 Related party transactions

There were no disclosable related party transactions during the year (2023- none).

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2024

28 Related party transactions (Continued)

Action Trust

There are common management for Action Trust (Leicester) Ltd and Action Homeless (Leicester) Ltd. The administration of Action Trust (Leicester) Ltd is carried out by Action Homeless (Leicester) Ltd.

During the year Action Homeless (Leicester) Ltd recharged management fees and other costs to Action Trust (Leicester) Ltd totalling £5,634 (2023: £66,853) and were invoiced £26,519 (2023: £31,094) for services carried out.

As at the year end the balance owed to Action Homeless (Leicester) Ltd by Action Trust (Leicester) Ltd was £9,706 after writing off irrecoverable amounts of £10,458 (2023: £41,048).

29 Cash generated from operations	2024	2023
	£	£
Surplus for the year	558,712	649,930
Adjustments for:		
Investment income recognised in statement of financial activities	(60,221)	(11,928)
Depreciation and impairment of tangible fixed assets	130,512	(333,549)
Movements in working capital:		
(Increase) in debtors	(162,918)	(85,221)
Increase in creditors	78,503	55,510
(Decrease)/increase in deferred income	(31,561)	69,597
Cash generated from operations	513,027	344,339

30 Analysis of changes in net funds	At 1 April 2023	Cash flows	At 31 March 2024
	£	£	£
Cash at bank and in hand	2,056,831	552,959	2,609,790
Loans falling due within one year	(21,261)	(127)	(21,388)
Loans falling due after more than one year	(768,235)	20,416	(747,819)
	1,267,335	573,248	1,840,583

ACTION HOMELESS (LEICESTER) LIMITED

England & Wales - Charity number 702230

Accounts

Charity registration number 702230

Company registration number 02422130 (England and Wales)

ACTION HOMELESS (LEICESTER) LTD
ANNUAL REPORT AND FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023

ACTION HOMELESS (LEICESTER) LTD

LEGAL AND ADMINISTRATIVE INFORMATION

Trustees	S De Looze C Hurst (Treasurer) D Ireland (Interim Chair) M Pankhurst A Peasgood J Elsey A Patel P Parmar
Secretary	R Mawdsley
Charity number	702230
Company number	02422130
Principal address	Ridgeway House Little Hill Newton Lane Wigston LE18 3SE
Registered office	Ridgeway House Little Hill Newton Lane Wigston LE18 3SE
Auditor	Thomas Mayfield BA ACA Mayfield & Co 2 Merus Court Meridian Business Park Leicester LE19 1RJ
Bankers	HSBC
Solicitors	Howes Percival LLP 3 The Osiers Business Centre Leicester LE19 1DX

ACTION HOMELESS (LEICESTER) LTD

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ACTION HOMELESS (LEICESTER) LTD

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 MARCH 2023

The trustees present their annual report and financial statements for the year ended 31 March 2023.

The accounts have been prepared in accordance with the accounting policies set out in note 1 to the accounts and comply with the charity's governing document, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (as amended for accounting periods commencing from 1 January 2016)

Objectives and activities

Action Homeless has referred to the Charity Commission's guidance on public benefit when reviewing its aims and objectives and in planning its future activities. In particular, the Board of Trustees has considered how the charity's activities have and will continue to deliver the aims and objectives they have set. The vision, values and objectives of Action Homeless as agreed by the Board of Trustees are as follows.

Vision

Action Homeless' Vision is to ensure that no one has to sleep on the streets of Leicestershire. Action Homeless will focus its efforts on preventing people from ending up on the streets in the first instance and getting those who do find themselves on the street into accommodation as quickly as possible. We will ensure that those who have a history of chronic homelessness can find a home and are supported to keep it.

Objectives

We will develop services to break the cycle of chronic homelessness by working together with our statutory and voluntary partners.

We will lead policy and practice to break the cycle of chronic homelessness in order to achieve our ambition that no one has to sleep rough. We recognise that we will need to develop strategic partnerships, particularly in the areas of health, education, social care and criminal justice to ensure that the needs of homeless people are recognised and met.

The people and communities that Action Homeless supports determine the organisation's mission, values and objectives. Understanding the needs of our beneficiaries and the communities they come from is essential if we are to deliver and develop services for them. To enable Action Homeless to do this we will ensure that our customers are fully involved in the running and development of all our work and activities.

We will grow our resources and capabilities needed to deliver our vision and objectives. In order to achieve our ambition we need to ensure that we have the resources to meet the needs of homeless people, but also have the capacity to lead the sector to respond to our objectives. This will require a financially strong and sustainable organisation with the right people and resources to support this work.

Values

Everyone has the right to live as independently as possible and we will do everything we can to ensure people affected by homelessness achieve and maintain independent living. Those affected by homelessness have the potential to transform their lives through support and education to enable them to achieve their aspirations. Everyone affected by homelessness has the right to expect good standards of accommodation and we will work to ensure that our housing is of good quality. Everyone using our services has the right to have their say in how these services are run and we will work to ensure that they have a voice in the running and development of the charity's activities. Our colleagues are the key to our success and we will work to create a culture that values and supports the people that work with and for us.

ACTION HOMELESS (LEICESTER) LTD

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2023

The Operating Environment

The Impacts of homelessness can be devastating for individuals and families. It can affect both physical and mental health, educational and employment opportunities (for both adults and children) and has long term consequences for those affected.

There are ongoing challenges, particularly with the cost-of-living crisis hitting household budgets and we are seeing more people approach homelessness support and advice services. The local authority has declared a Housing Emergency as the cost of housing continues to outstrip people's ability to afford to rent or buy a home in the City. Leicester has some of the highest rents in proportion to income with only 3% of vacant properties being affordable for people reliant on benefits (Zoopla/Crisis 2023). There is limited affordable housing options available to households, which unless addressed will increase pressures on homelessness services, not just because additional households require support, but because those in temporary accommodation do not have anywhere affordable to move-on to. This also impacts on the prevention of homelessness, for example, finding an alternative affordable home to prevent homelessness from occurring. Leicester's annual rough sleeping snapshot numbers returned to pre-pandemic levels after reducing in 2020 and 2021. Generally, the number of households approaching Action Homeless for assistance has increased year on year. In the last year, we have received between 3 and 6 referrals for every vacant bed space we've had. We are working with key partners such as Leicester City Council and other partners across Leicester to do all they can to end the plight of homelessness and will lobby government to respond to the housing crisis.

The lack of affordable housing is compounded by the needs of people who find themselves homeless with around half of singles presenting to homelessness services having support needs. Of these, a quarter have mental health support needs and over 20% have complex support needs (2 or more support issues). Since July 2022 we have seen an alarming rise in family homelessness, primarily from the private rented sector. This increase has also been reflected nationally.

It is expected that future levels of homelessness in Leicester will continue to rise and meeting the need of the most vulnerable people who find themselves without a safe place to live will continue to be Action Homeless' core mission going forward.

There are continued pressures on Action Homeless' finances due to the recent increase in inflation and interest rates, which have impacted on Action Homeless over the past 12 months, in particular managing and maintaining our properties. The Trustees have also been conscious of the need to support its staff and clients to be able to meet the cost of living pressure they face. The Trustees continue to pledge to being a Living Wage Foundation employer. The Charity has also sought funds and support to help its tenants manage and cope with the pressures in their household budgets, which are outlined in our Achievements.

However, despite these pressures, Action Homeless has managed to continue to deliver a strong financial performance and generate cash surplus that can be reinvested in developing services and ensuring that the organisation continues to be financially strong and sustainable with the right people and resources to support this work.

Achievements and performance

Action Homeless now manages 238 units of accommodation of which it owns 70 units across 12 properties.

Over the past year Action Homeless housed 387 individuals and we were able to move 162 people into more stable and permanent homes. Our clients continue to be highly satisfied with the accommodation we provide with 90% of our residents rating us as a "Good" landlord, or better. Also, 88% of the people we support said they felt better able to make decisions about their own goals further reinforcing Action Homeless' objective of empowering people to take control of their own lives.

During the year we refurbished our owned Oakfield properties creating 7 additional high-quality homes for people.

We continue to support families fleeing domestic violence and this year we supported 15 children in temporary accommodation through BBC's Children In Need funding. This March saw the ending of the Moneywise Plus project after 7 years of funding from the National Lottery and European Social Fund. During the life of the project, it supported 161 people to move towards education, training and employment.

Through funding from the Severn Trent Community Fund, we refurbished and re-opened Engage, a wellbeing space and community living room, that supports our clients make their journey towards independence.

ACTION HOMELESS (LEICESTER) LTD

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2023

Action Homeless continues to focus its resources to improve services for homeless women, including creation of a monthly Women's Open Space in partnership with The Bridge Leicester funded by The National Lottery Community Fund. We have also created more opportunities than ever before for people with lived experience of homelessness to connect with us and our stakeholders to share their expertise and experience, including our inaugural 'Connections Day' with over 80 Clients, Staff, Trustees and Partners attending the event to share their experiences and insights.

We also continued to develop Action Trust, our social business that employs those who have experience of homelessness and we added a new van to the fleet thanks to funding from The Baker Hughes Foundation enabling us to take on more volunteers.

To break the cycle of homelessness the Charity has continued to develop its services to support those with the most complex needs. Through our Housing First Initiative, funded by The Henry Smith Charity, we have supported 6 clients to ensure that they did not return to living on the streets.

Action Homeless received funding under the Government's Rough Sleeping Initiative to support those with chronic homeless histories to make the transition from living on the streets to more stable accommodation, achieving improved levels of engagement with drug and alcohol services to support harm reduction and recovery. Our Flora Lodge project provided accommodation to 26 people who had been sleeping rough and our Stretton Road project housed 14 people who had been homeless for 2 years, or more.

In partnership with the Leicestershire NHS Partnership Trust, through our Community Transitions Project, we supported 13 people to leave inpatient mental health services back into the community and we helped 7 of them move onto their own home.

Our main services continued to be commissioned by Leicester City Council to provide accommodation for those who find themselves homeless. Through this pathway we have housed 187 people across our services, therefore breaking the cycle of homeless for these individuals.

Since the beginning of the current 5-year strategy Action Homeless has added 115 units to the number of units of accommodation it provides, which exceeds the target the Charity set itself at the start of the Strategy of Increasing its units by 100. Over the past five years the Charity has increased its turnover by 58% and its reserves by 68%, showing that Action Homeless continues to increase its impact and ensure that is financially suitable organisation.

Financial review

The results for the year show total income of £4,025,511 a fall of £135,624 on the 2022 income of £4,161,135.

This amount included Restricted Funds of £758,346 and £3,267,165 of Unrestricted Funds. The total resources expended in the year amounted to £3,375,581. This leaves us to report an overall surplus of £649,930. We incorporated a reversal of previous impairment losses on our properties of £463,617. Without this extraordinary item our net movement in funds would have been £186,313

The surplus income was predominantly made up from better than budget voids and bad debt and ensuring tight fiscal controls. These funds have been reinvested into the Charity to further support the strategic objectives of creating 100 new homes.

The reserves carried forward were £3,808,820 of which £264,377 were restricted funds and £392,691 property revaluations. These reserves will be used over a number of years and matched against depreciated amounts. Good corporate governance dictates that the charity maintains sufficient unrestricted reserves to meet unexpected events, irregular cash flow and contingencies. Our Unrestricted Funds of £1,133,190 are considered sufficient to achieve this aim. We also have £2,411,253 in designated reserves which is ring fenced for future development plans and to ensure there is sufficient funds to improve and maintain our properties.

Due to the expansion of our Housing First programme, which is a means to ending rather than managing homelessness, the accounts show growth in the revenue of housing management. The income from this programme has been designated to continue the development of this initiative in the coming financial year.

ACTION HOMELESS (LEICESTER) LTD

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2023

Reserves Policy

The Board of Trustees has given careful consideration to the requirement for Action Homeless to maintain an appropriate level of free reserves, being those funds not invested in fixed assets, designated for specific purposes or otherwise committed. The Trustees have taken into account the level of free reserves required to cover the following risks: loss of income as a result of reductions in contracts or services, failure to equip and maintain buildings to a satisfactory standard, failure to achieve agreed and necessary fundraising targets and the consequences of an event having a major negative reputational impact on the work of the charity.

Based on this assessment, the Board of Trustees consider that the level of free reserves currently held, whilst adequate enough to cover the current assessment of potential costs, would ideally be greater and the Trustees would like an increased level of free reserves in order to ascertain a greater margin of safety.

During the year the trustees transferred £90,392 to the designated funds (see below). This leaves free unrestricted reserves to carry forward of £1,133,190.

The remaining funds (representing the balance between the level of reserves required by Trustees and the actual level of free reserves) have been specifically identified by Trustees to support the realisation of the charity's strategic objectives.

The Charity owns 12 properties which are used as social housing and are deemed necessary in order to help in the fulfilment of the Charity's Objectives. These properties have a carrying value of over £2.7million and these properties are essential in the delivery of affordable social housing.

Designated Reserves

Our Designated Funds now stand at £2,411,253 following a transfer of £90,392 from Unrestricted Funds during the year to cover specific future events which is part of the charity's strategic planning.

Our freehold housing properties are in the City of Leicester and were, in the main built during late 1800s early 1900s. The properties have and continue to be maintained and refurbished in accordance with legislation and modern-day standards. Our Property Fund is reviewed periodically to ensure that our reserves are sufficient to meet anticipated costs. Following a review during the year it was decided to not make further adjustments this year and, following the anticipated legislation to address climate change to reassess this Fund after that legislation has been passed.

Action Homeless hold leases of freehold properties from private individuals. The term of these leases varies up to a period of twenty-five years. The terms of the leases allow for Action Homeless to hand back the properties, at the end of the term to the owner in a "decent homes" standard. Our dilapidation Fund makes provision for the work that is needed to be undertaken at the end of the term. The fund is reviewed annually and in this financial year we have increased the Fund by £10,400.

Year on year, the demand for homelessness services is growing. Our Charity's mission is to bring an end to homelessness in Leicestershire. Being able to meet as much need as possible is vital if we are to fulfil our charitable objectives. To break the cycle of homelessness we must develop the services we provide, increase the properties we use and enter into strategic partnerships with the local authority and other agencies. Our development Fund makes provision for these increasing needs. During the past year we have encountered inflation that has not been seen for many years and to allow for this event we have added £75,000 to our Development Fund.

Principal Funding Sources

Action Homeless main sources of income continue to be rent and service charges for the accommodation it provides to individuals (see page 21). Leicester City Council Homeless Support Contract is the second largest source of funding for the Charity.

Other support grants amount to £214,411. The Charity continues to benefit from the support of companies and individuals with over £35,000 being received in donations.

ACTION HOMELESS (LEICESTER) LTD

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2023

Investment Policy

The Trustees, having regard to the liquidity requirements of operating the Charity and its reserves policy, have operated a policy of keeping a large proportion of available funds in interest bearing deposit accounts where they seek to achieve a rate of interest which maximises the return and spreads the risk. Where monies are available that are not needed to fund immediate charitable activities, the Trustees will appoint investment managers on a discretionary basis. A regular review of its investments is maintained by the Trustees with its Advisors and Finance Committee, ensuring good corporate governance relating to market conditions. The Trustees acknowledge and exercise their duty of care in accordance with the law, Charity Commission guidelines and in the best interests of the Charity.

Risk Management

The Trustees continue to assess the major risks to which the Charity is exposed, and are satisfied that systems are in place to mitigate exposure to the major risks.

The Trustees recognise the importance of risk management within the framework of governance and internal control. A risk register has been compiled to assess strategic, operational and financial risk. Risk management processes are in place providing a high level of reassurance. The risk management process applies to all aspects of work undertaken by Action Homeless. Risk assessments and risk management are an integral part of the daily duties of front-line staff and managers.

Plans for future periods

Future Plans

2023 marks the 50th Anniversary of the inception of Action Homeless and never in its history has the crisis in homeless been so acute and the need for Action Homeless' services been so great. The Charity is also coming to the end of its 5 year strategic plan in 2023 and the Trustees are conscious that the Charity needs to adapt and evolve if it is to continue to meet the needs of those who look to it for help. However, the Trustees are aware that given the number of people who experience homeless locally in a year, Action Homeless could only realistically support a very small proportion of them. Therefore, the Trustees believe the next Strategy must achieve the most impact it can, given the resources available to the Charity.

Action Homeless' Vision remains to end rough sleeping in Leicestershire by breaking the cycle of homeless, ensuring those who have chronic history of homelessness can find and keep a home.

In the coming year, the Charity will continue to invest in developing new housing and will ensure that its existing accommodation offers flexible, accessible and inclusive accommodation that provides dignity, privacy and safety to those who live in it.

It will continue to work in partnership with the City Council, Government and other stakeholders to provide high quality support personalised support that can remove the barriers preventing people to end their rough sleeping.

The Charity also recognises that breaking the cycle of homelessness requires more than providing someone with a safe place to live, and that people also need positive relationships in the community. Action Homeless will continue to seek ways to empower and support people to build the connections that they need.

Structure, governance and management

The charity is a company limited by guarantee, incorporated on 12 September 1989 and registered as a charity on 17 November 1989.

ACTION HOMELESS (LEICESTER) LTD

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2023

The trustees, who are also the directors for the purpose of company law, and who served during the year and up to the date of signature of the financial statements were:

S De Looze

C Hurst (Treasurer)

N Winks (Chair)

(Resigned 1 June 2022)

D Ireland (Interim Chair)

M Pankhurst

G Parekh

(Resigned 30 May 2022)

A Peasgood

K Gallagher

(Resigned 6 February 2023)

J Elsey

A Patel

P Parmar

Recruitment and Appointment of Trustees

The Charity recognises the importance of having Trustees with a diverse set of skills and backgrounds that can support the work of the charity and reflects the profile of our beneficiaries. All Trustees are recruited through an open process that ensures equal access and opportunity to those wishing to become a Trustee. In line with the organisations Articles of Association Trustees serve 3-year terms up to a maximum of 9 years. The past year saw the resignation of two trustees and the ending of the Chairs period of tenure. The Charity will be seeking to replace these Trustees in the coming year.

The Trustees are also committed to adopting the Charity Code of Governance.

None of the trustees has any beneficial interest in the company. All of the trustees are members of the company and guarantee to contribute £1 in the event of a winding up.

Organisational Structure

The day to day management of the organisation is led by the Chief Executive Mark Grant and the two others, Executive Director of Services Karen Purewal and Director of Finance Reg Mawdsley.

In addition, there are dedicated roles for HR, Funding and Property Management. In total Action Homeless employs 55 full time employees as well as occasional workers.

Disclosure of information to auditor

Each of the trustees has confirmed that there is no information of which they are aware which is relevant to the audit, but of which the auditor is unaware. They have further confirmed that they have taken appropriate steps to identify such relevant information and to establish that the auditor is aware of such information.

The trustees report was approved by the Board of Trustees.



C Hurst (Treasurer)
Trustee

30 November 2023

ACTION HOMELESS (LEICESTER) LTD

STATEMENT OF TRUSTEES RESPONSIBILITIES

FOR THE YEAR ENDED 31 MARCH 2023

The trustees, who are also the directors of Action Homeless (Leicester) Ltd for the purpose of company law, are responsible for preparing the Trustees Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company Law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that year.

In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

ACTION HOMELESS (LEICESTER) LTD

INDEPENDENT AUDITOR'S REPORT

TO THE TRUSTEES OF ACTION HOMELESS (LEICESTER) LTD

Opinion

We have audited the financial statements of Action Homeless (Leicester) Ltd (the 'charity') for the year ended 31 March 2023 which comprise the statement of financial activities, the balance sheet, the statement of cash flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2023 and of its incoming resources and application of resources, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the financial statements* section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

ACTION HOMELESS (LEICESTER) LTD

INDEPENDENT AUDITOR'S REPORT (CONTINUED)

TO THE TRUSTEES OF ACTION HOMELESS (LEICESTER) LTD

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters in relation to which the Charities (Accounts and Reports) Regulations 2008 require us to report to you if, in our opinion:

- the information given in the financial statements is inconsistent in any material respect with the trustees report; or
- sufficient accounting records have not been kept; or
- the financial statements are not in agreement with the accounting records; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the statement of trustees responsibilities, the trustees, who are also the directors of the charity for the purpose of company law, are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

We have been appointed as auditor under section 144 of the Charities Act 2011 and report in accordance with the Act and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The extent to which our procedures are capable of detecting irregularities, including fraud, is detailed below.

Explanation as to what extent the audit was considered capable of detecting irregularities, including fraud

The objectives of our audit are to identify and assess the risks of material misstatement of the financial statements due to fraud or error; to obtain sufficient appropriate audit evidence regarding the assessed risks of material misstatement due to fraud or error; and to respond appropriately to those risks. Owing to the inherent limitations of an audit, there is an unavoidable risk that material misstatements in the financial statements may not be detected, even though the audit is properly planned and performed in accordance with the ISAs (UK).

ACTION HOMELESS (LEICESTER) LTD

INDEPENDENT AUDITOR'S REPORT (CONTINUED)

TO THE TRUSTEES OF ACTION HOMELESS (LEICESTER) LTD

In identifying and assessing risks of material misstatement in respect of irregularities, including fraud and non-compliance with laws and regulations, our procedures included the following:

- We obtained an understanding of the legal and regulatory frameworks applicable to the Charity and the sector in which it operates. We determined that the following laws and regulations were most significant: the Companies Act 2006, the UK Corporate Governance Code and UK corporate taxation laws and all applicable charity laws and regulations.
- We obtained an understanding of how the Charity is complying with those legal and regulatory frameworks by making inquiries to the management. We corroborated our inquiries through our review of board minutes and papers provided to the Directors.
- We assessed the susceptibility of the Charity's financial statements to material misstatement, including how fraud might occur. Audit procedures performed by the engagement team included:
 - Identifying and assessing the design effectiveness of controls management has in place to prevent and detect fraud;
 - understanding how those charged with governance considered and addressed the potential for override of controls or other inappropriate influence over the financial reporting process;
 - challenging assumptions and judgments made by management in its significant accounting estimates;
 - identifying and testing journal entries, in particular any journal entries posted with unusual account combinations; and
 - assessing the extent of compliance with the relevant laws and regulations.

A further description of our responsibilities is available on the Financial Reporting Council's website at: <https://www.frc.org.uk/auditorsresponsibilities>. This description forms part of our auditor's report.

This report is made solely to the company's members, as a body, in accordance with section 391 of the Companies Act 2014. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Thomas Mayfield BA ACA

30 November 2023

**Chartered Accountants
Statutory Auditor**

**Mayfield & Co
2 Merus Court
Meridian Business Park
Leicester
LE19 1RJ**

Thomas Mayfield BA ACA is eligible for appointment as auditor of the charity by virtue of its eligibility for appointment as auditor of a company under section 1212 of the Companies Act 2006.

ACTION HOMELESS (LEICESTER) LTD

STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2023

	Notes	Unrestricted funds general 2023 £	Unrestricted funds designated 2023 £	Restricted funds 2023 £	Total 2023 £	Unrestricted funds general 2022 £	Unrestricted funds designated 2022 £	Restricted funds 2022 £	Total 2022 £
Income from:									
Donations and legacies	3	35,101	-	198,109	233,210	42,833	-	817,208	860,041
Charitable activities	4	3,203,834	-	560,237	3,764,071	2,588,920	-	691,966	3,280,886
Raising funds	5	16,302	-	-	16,302	16,640	-	-	16,640
Investments	6	11,928	-	-	11,928	3,568	-	-	3,568
Total income		3,267,165	-	758,346	4,025,511	2,651,961	-	1,509,174	4,161,135
Expenditure on:									
Fundraising	7	26,228	-	-	26,228	25,205	-	-	25,205
Charitable activities	8	2,544,853	-	804,500	3,349,353	2,534,109	-	1,346,849	3,880,958
Total expenditure		2,571,081	-	804,500	3,375,581	2,559,314	-	1,346,849	3,906,163
Net gains/(losses) on investments	12	-	-	-	-	16,507	-	-	16,507

ACTION HOMELESS (LEICESTER) LTD

STATEMENT OF FINANCIAL ACTIVITIES (CONTINUED) INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2023

	Unrestricted funds general 2023	Unrestricted funds designated 2023	Restricted funds 2023	Total 2023	Unrestricted funds general 2022	Unrestricted funds designated 2022	Restricted funds 2022	Total 2022
Notes	£	£	£	£	£	£	£	£
Net incoming/(outgoing) resources before transfers	696,084	-	(46,154)	649,930	109,154	-	162,325	271,479
Gross transfers between funds	(90,610)	90,392	218	-	(195,361)	195,361	-	-
Net movement in funds	605,474	90,392	(45,936)	649,930	(86,207)	195,361	162,325	271,479
Fund balances at 1 April 2022	527,716	2,320,861	310,313	3,158,890	613,923	2,125,500	147,988	2,887,411
Fund balances at 31 March 2023	1,133,190	2,411,253	264,377	3,808,820	527,716	2,320,861	310,313	3,158,890

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

ACTION HOMELESS (LEICESTER) LTD

BALANCE SHEET

AS AT 31 MARCH 2023

	Notes	2023 £	£	2022 £	£
Fixed assets					
Tangible assets	15		2,707,157		2,020,477
Current assets					
Debtors	16	371,090		285,869	
Cash at bank and in hand		2,056,831		2,079,236	
		2,427,921		2,365,105	
Creditors: amounts falling due within one year	18	(558,023)		(441,386)	
Net current assets			1,869,898		1,923,719
Total assets less current liabilities			4,577,055		3,944,196
Creditors: amounts falling due after more than one year	19		(768,235)		(785,306)
Net assets			3,808,820		3,158,890
Income funds					
Restricted funds	23		264,377		310,313
<u>Unrestricted funds</u>					
Designated funds	24	2,411,253		2,320,861	
General unrestricted funds		1,133,190		527,716	
			3,544,443		2,848,577
			3,808,820		3,158,890

ACTION HOMELESS (LEICESTER) LTD

BALANCE SHEET (CONTINUED)

AS AT 31 MARCH 2023

The company is entitled to the exemption from the audit requirement contained in section 477 of the Companies Act 2006, for the year ended 31 March 2023, although an audit has been carried out under section 144 of the Charities Act 2011.

The directors acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of financial statements.

The members have not required the company to obtain an audit of its financial statements under the requirements of the Companies Act 2006, for the year in question in accordance with section 476.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The financial statements were approved by the Trustees on 30 November 2023



C Hurst (Treasurer)
Trustee

Company registration number 02422130

ACTION HOMELESS (LEICESTER) LTD

STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 31 MARCH 2023

	Notes	2023		2022	
		£	£	£	£
Cash flows from operating activities					
Cash generated from operations	27		344,339		849,889
Investing activities					
Purchase of tangible fixed assets		(353,131)		(586,560)	
Proceeds on disposal of tangible fixed assets		-		4,469	
Proceeds on disposal of Investments		-		249,406	
Investment Income received		11,928		3,568	
Net cash used in Investing activities			(341,203)		(329,117)
Financing activities					
Repayment of bank loans		(25,541)		(79,730)	
Net cash used in financing activities			(25,541)		(79,730)
Net (decrease)/increase in cash and cash equivalents			(22,405)		441,042
Cash and cash equivalents at beginning of year			2,079,236		1,638,194
Cash and cash equivalents at end of year			2,056,831		2,079,236

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2023

1 Accounting policies

Charity Information

Action Homeless (Leicester) Ltd is a private company limited by guarantee incorporated in England and Wales. The registered office is Ridgeway House, Little Hill, Newton Lane, Wigston, LE18 3SE.

1.1 Accounting convention

The accounts have been prepared in accordance with the charity's governing document, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (as amended for accounting periods commencing from 1 January 2016). The charity is a Public Benefit Entity as defined by FRS 102.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

Action Homeless (Leicester) Ltd meets the definition of a public benefit entity under FRS 102.

The accounts have been prepared under the historical cost convention, modified to include the revaluation of freehold properties and to include investment properties and certain financial instruments at fair value. The principal accounting policies adopted are set out below.

1.2 Going concern

At the time of approving the financial statements, the trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. Thus the trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

1.3 Charitable funds

Unrestricted funds are available for use at the discretion of the trustees in furtherance of their charitable objectives.

Restricted funds are to be used for specific purpose as laid down by the donor. Grants received by the charity by way of management agreements with Local Authorities and Housing Associations are restricted to particular schemes but not to specific items of expenditure. The Charity treats expenditure from these restricted funds as being the earliest expenditure at each scheme, in the year.

Unrestricted funds are donations and other incoming resources, including charges for accommodation, receivable or generated for the objects of the charity without further specified purpose and are available as general funds.

1.4 Income

Income is recognised when the charity is legally entitled to it after any performance conditions have been met, the amounts can be measured reliably, and it is probable that income will be received.

Cash donations are recognised on receipt. Other donations are recognised once the charity has been notified of the donation, unless performance conditions require deferral of the amount. Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

Legacies are recognised on receipt or otherwise if the charity has been notified of an impending distribution, the amount is known, and receipt is expected. If the amount is not known, the legacy is treated as a contingent asset.

Turnover is measured at the fair value of the consideration received or receivable and represents amounts receivable for goods and services provided in the normal course of business, net of discounts, VAT and other sales related taxes.

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2023

1 Accounting policies

(Continued)

1.5 Expenditure

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement, and the amount of the obligation can be measured reliably.

Expenditure is classified by activity. The costs of each activity are made up of the total of direct costs and shared costs, including support costs involved in undertaking each activity. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs which contribute to more than one activity and support costs which are not attributable to a single activity are apportioned between those activities on a basis consistent with the use of resources. Central staff costs are allocated on the basis of time spent, and depreciation charges are allocated on the portion of the asset's use.

Expenditure is recognised on an accruals basis as a liability is incurred. Expenditure includes VAT which cannot be recovered.

Expenditure in the operation of the charity's central services system and central office is apportioned between support costs, fund-raising and publicity and governance of the charity based on actual costs incurred where these can be ascertained. Other costs, such as salaries and overhead costs are apportioned on the following basis which is an estimate, based on staff time, of the amount attributable to each activity:

Scheme support costs	78%
Fund-raising and publicity	4%
Management and administration of the charity	18%

1.6 Tangible fixed assets

Properties whose fair value can be measured reliably are held under the revaluation model and are carried at a revalued amount, being their fair value at the date of valuation less any subsequent accumulated depreciation and subsequent accumulated impairment losses. The fair value of the land and buildings is usually considered to be their market value.

Revaluation gains and losses are recognised in other recognised gains and losses and accumulated in equity, except to the extent that a revaluation gain reverses a revaluation loss previously recognised in net income/(expenditure) or a revaluation loss exceeds the accumulated revaluation gains recognised in equity; such gains and loss are recognised in net income/(expenditure) for the year.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Freehold Property	4% straight line
Scheme Fixtures & Fittings	50% straight line
Motor vehicles	25% straight line
Central Office Equipment	25% straight line

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in net income/(expenditure) for the year.

1.7 Impairment of fixed assets

At each reporting end date, the charity reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any).

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2023

1 Accounting policies (Continued)

1.8 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

1.9 Financial instruments

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

1.10 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

1.11 Retirement benefits

The pension costs charged in the financial statements represents the contribution payable by the company during the year.

1.12 Renewals

This was an amount agreed by Housing Benefit to specifically purchase and update furniture at each of the projects.

2 Critical accounting estimates and judgements

In the application of the charity's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2023

3 Donations and legacies

	Unrestricted funds general 2023 £	Restricted funds 2023 £	Total 2023 £	Unrestricted funds general 2022 £	Restricted funds 2022 £	Total 2022 £
Donations and gifts	35,101	-	35,101	42,833	-	42,833
Grants receivable	-	198,109	198,109	-	817,208	817,208
	<u>35,101</u>	<u>198,109</u>	<u>233,210</u>	<u>42,833</u>	<u>817,208</u>	<u>860,041</u>
Donations and gifts						
Donations and gifts	-	-	-	42,833	-	42,833
Other	35,101	-	35,101	-	-	-
	<u>35,101</u>	<u>-</u>	<u>35,101</u>	<u>42,833</u>	<u>-</u>	<u>42,833</u>

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2023

3 Donations and legacies

(Continued)

Grants receivable for core activities

Leicester City Council - Right To Buy			-	234,624	234,624
Reaching People Moneywise Plus	52,299	52,299		50,762	50,762
Children In Need/Building Blocks	20,927	20,927		17,776	17,776
Leicester City Council Additional Pressure Funding	17,444	17,444		18,262	18,262
HS Fund Food				150,000	150,000
LCC Foodbank				78,543	78,543
Food Partnership				150,000	150,000
Other	107,439	107,439		117,241	117,241
	<u>198,109</u>	<u>198,109</u>		<u>817,208</u>	<u>817,208</u>
	<u><u>-</u></u>	<u><u>198,109</u></u>		<u><u>817,208</u></u>	<u><u>817,208</u></u>

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2023

4 Charitable activities

	Housing schemes 2023 £	Housing schemes 2022 £
Other Income	3,764,071	3,280,886
Analysis by fund		
Unrestricted funds - general	3,203,834	2,588,920
Restricted funds	560,237	691,966
	<u>3,764,071</u>	<u>3,280,886</u>

Included within Unrestricted Income for 2023 relating to Housing Schemes are the following:

Board and lodging and rent receipts	£295,824
Housing benefits receipts	£3,014,629
Bad debts recovered/(written off)	<u>(£106,619)</u>
Total	£3,203,834

Included within Restricted Income for 2023 relating to Housing Schemes are the following:

Accommodation Based Housing Related Support	£319,476
Communities Transition Fund	£59,655
Protect Scheme (Flora Lodge)	<u>£181,106</u>
Total	£560,237

All Income from charitable activities are to provide Housing Related Support.

5 Raising funds

	Unrestricted funds general 2023 £	Unrestricted funds general 2022 £
Fundraising events	16,302	16,640

Unrestricted funds:	2023	2022
Action Trust	<u>£16,302</u>	<u>£16,640</u>
Total	£16,302	£16,640

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2023

6 Investments

	Unrestricted funds general 2023 £	Unrestricted funds general 2022 £
Interest receivable	11,928	3,568

7 Fundraising

	Unrestricted funds general 2023 £	Unrestricted funds general 2022 £
Costs of raising funds		
Premises costs	694	750
Stationery and publications	1,950	1,020
Training and communications	1,459	1,191
Audit and professional fees	953	559
Other fundraising costs	93	242
Staff costs	21,079	21,443
	<u>26,228</u>	<u>25,205</u>
Costs of raising funds	26,228	25,205
	<u>26,228</u>	<u>25,205</u>

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2023

8 Charitable activities

	Housing Schemes 2023 £	Charitable activities 2023 £	Total 2023 £	Housing Schemes 2022 £	Charitable activities 2022 £	Total 2022 £
Staff costs	1,043,838	576,499	1,620,337	569,020	852,616	1,421,636
Depreciation and impairment	(376,379)	42,830	(333,549)	532,875	65,545	598,420
Premises costs	521,214	113,003	634,217	354,780	64,268	419,048
Management charge	562,613	12,081	574,694	367,129	50,830	417,959
Charitable expenditure	700	6,379	7,079	320	148,300	148,620
Catering costs	36,750	422	37,172	28,277	141,609	169,886
Communications	12,419	14,814	27,233	21,927	4,335	26,262
Stationery, publications and publicity	2,511	1,977	4,488	8,366	1,115	9,481
IT costs	7,145	2,250	9,395	6,071	189	6,260
TV rental and licenses	3,975	1,113	5,088	4,767	318	5,085
Bank charges and fees	62,582	-	62,582	26,061	-	26,061
Renewals (Misc)	49,015	9,710	58,725	24,077	5,438	29,515
Motor and travel	5,574	12,042	17,616	9,863	6,514	16,377
Welfare	1,020	6,886	7,906	3,667	5,542	9,209
Training, meetings and staff development	140	4,494	4,634	3,096	230	3,326
Grants repayable	1	-	1	-	-	-
	<u>1,933,118</u>	<u>804,500</u>	<u>2,737,618</u>	<u>1,960,296</u>	<u>1,346,849</u>	<u>3,307,145</u>
Share of support costs (see note 9)	481,053	-	481,053	462,270	-	462,270
Share of governance costs (see note 9)	130,682	-	130,682	111,543	-	111,543
	<u>2,544,853</u>	<u>804,500</u>	<u>3,349,353</u>	<u>2,534,109</u>	<u>1,346,849</u>	<u>3,880,958</u>
Analysis by fund						
Unrestricted funds - general	2,544,853	-	2,544,853	2,534,109	-	2,534,109
Restricted funds	-	804,500	804,500	-	1,346,849	1,346,849
	<u>2,544,853</u>	<u>804,500</u>	<u>3,349,353</u>	<u>2,534,109</u>	<u>1,346,849</u>	<u>3,880,958</u>

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2023

9 Support costs	Support costs	Governance costs	2023	Support costs	Governance costs	2022
	£	£	£	£	£	£
Staff costs	358,346	42,158	400,504	364,529	42,886	407,415
Premises costs	15,384	-	15,384	16,308	-	16,308
Communications and Insurance	10,974	-	10,974	10,406	-	10,406
Stationery, publications and publicity	3,250	-	3,250	1,699	-	1,699
IT costs	17,304	-	17,304	12,983	-	12,983
Training	7,253	-	7,253	5,148	-	5,148
Travel and vehicle costs	678	-	678	2,003	-	2,003
Audit and professional fees	14,732	-	14,732	12,557	-	12,557
Meetings and staff	1,581	-	1,581	4,117	-	4,117
Sundry other costs	47,428	-	47,428	28,777	-	28,777
Vehicle costs	4,123	-	4,123	3,743	-	3,743
Audit fees	-	6,816	6,816	-	5,305	5,305
Premises costs	-	9,763	9,763	-	8,977	8,977
Communications	-	1,437	1,437	-	1,363	1,363
Stationery and publications	-	7,799	7,799	-	4,078	4,078
IT costs	-	17,304	17,304	-	12,983	12,983
Other governance costs (Includes Training, Travel, Meeting staff, Recruitment, Bank charges and Miscellaneous expenses)	-	45,405	45,405	-	35,951	35,951
	<u>481,053</u>	<u>130,682</u>	<u>611,735</u>	<u>462,270</u>	<u>111,543</u>	<u>573,813</u>
Analysed between Charitable activities	<u>481,053</u>	<u>130,682</u>	<u>611,735</u>	<u>462,270</u>	<u>111,543</u>	<u>573,813</u>

Governance costs includes payments to the auditors of £5,674 (2022- £4,506) for audit fees.

10 Trustees

None of the trustees (or any persons connected with them) received any remuneration during the year, but traditionally some have been reimbursed travelling expenses, with £18 claimed in the year (2022- £0).

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2023

11 Employees

The average monthly number of employees during the year was:

	2023 Number	2022 Number
Chief Executive	1	1
Housing Schemes	27	32
Administration and support	10	11
Cleaning/Maintenance	8	6
Cook/Foodbank	-	5
Total	46	55

Employment costs	2023 £	2022 £
Wages and salaries	1,857,569	1,660,462
Social security costs	130,879	133,089
Other pension costs	53,472	56,943
	2,041,920	1,850,494

The number of employees whose annual remuneration was more than £60,000 is as follows:

	2023 Number	2022 Number
Band £60,000 to £70,000	-	1
Band £70,000 to £80,000	1	-

12 Net gains/(losses) on investments

	Total 2023 £	Unrestricted funds general 2022 £
Revaluation of investments	-	16,507

13 Taxation

The charitable company is exempt from corporation tax on its charitable activities.

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2023

14 Impairments

Impairment tests have been carried out where appropriate and the following Impairment losses have been recognised in profit or loss:

	2023	2022
	£	£
In respect of:		
Property, plant and equipment	-	461,814

Reversals of previous impairment losses have been recognised in profit or loss as follows:

	2023	2022
	£	£
In respect of:		
Property, plant and equipment	463,617	-

15 Tangible fixed assets

	Freehold Property	Scheme Fixtures & Fittings	Motor vehicles	Central Office Equipment	Total
	£	£	£	£	£
Cost					
At 1 April 2022	3,206,187	254,502	26,137	25,329	3,512,155
Additions	331,841	-	21,290	-	353,131
At 31 March 2023	3,538,028	254,502	47,427	25,329	3,865,286
Depreciation and Impairment					
At 1 April 2022	1,185,710	254,502	26,137	25,329	1,491,678
Depreciation charged in the year	125,189	-	4,879	-	130,068
Reversal of past Impairment	(463,617)	-	-	-	(463,617)
At 31 March 2023	847,282	254,502	31,016	25,329	1,158,129
Carrying amount					
At 31 March 2023	2,690,746	-	16,411	-	2,707,157
At 31 March 2022	2,020,477	-	-	-	2,020,477

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2023

15 Tangible fixed assets

(Continued)

As outlined under the accounting policies at the end of each reporting end date, the charity reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have suffered impairment loss.

For the year ended 31 March 2023 the Trustees have considered the valuation of the properties it held and has reversed previous impairment losses in line with open market values.

16 Debtors

	2023	2022
	£	£
Amounts falling due within one year:		
Trade debtors	248,691	230,663
Other debtors	73,245	4,918
Prepayments and accrued income	49,154	50,288
	<u>371,090</u>	<u>285,869</u>

17 Loans and overdrafts

	2023	2022
	£	£
Bank loans	<u>789,496</u>	<u>815,037</u>
Payable within one year	21,261	29,731
Payable after one year	<u>768,235</u>	<u>785,306</u>

The long-term loans are secured by fixed charges over seven of the charity's freehold properties with total carrying value of £1,222,947 (2022: £1,267,045).

The bank loan bears interest is at 2.75% above Bank of England base rate, provided that if the Bank of England base rate is lower than 0.00%, the Bank of England base rate applicable to the loan shall be deemed to be 0.00%.

Some of the loan has been transferred to a new fixed rate of 4.1%.

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2023

18 Creditors: amounts falling due within one year

	Notes	2023 £	2022 £
Bank loans	17	21,261	29,731
Other taxation and social security		30,835	31,755
Deferred income	20	97,101	27,504
Trade creditors		159,503	109,003
Other creditors		83,712	78,316
Accruals and deferred income		165,611	165,077
		<u>558,023</u>	<u>441,386</u>

19 Creditors: amounts falling due after more than one year

	Notes	2023 £	2022 £
Bank loans	17	<u>768,235</u>	<u>785,306</u>

20 Deferred income

	2023 £	2022 £
Arising from Grants in advance	<u>97,101</u>	<u>27,504</u>

Deferred Income is included in the financial statements as follows:

	2023 £	2022 £
Deferred Income is included within:		
Current liabilities	<u>97,101</u>	<u>27,504</u>
Movements in the year:		
Deferred Income at 1 April 2022	27,504	108,916
Resources deferred in the year	<u>69,597</u>	<u>(81,412)</u>
Deferred income at 31 March 2023	<u>97,101</u>	<u>27,504</u>

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2023

21 Retirement benefit schemes

Defined contribution schemes

The charity operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the charity in an independently administered fund.

The charge to profit or loss in respect of defined contribution schemes was £53,472 (2022 - £56,943).

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2023

22 Unrestricted funds

	Movement in funds					Movement in funds					
	Balance at 1 April 2021	Income	Expenditure	Transfers	Gains and Losses	Balance at 1 April 2022	Income	Expenditure	Transfers	Gains and Losses	Balance at 31 March 2023
	£	£	£	£	£	£	£	£	£	£	£
General Fund	562,462	2,651,961	(2,559,314)	(195,361)	-	459,748	3,267,165	(2,571,081)	(90,610)	-	1,065,222
Revaluation Fund	51,461	-	-	-	16,507	67,968	-	-	-	-	67,968
	<u>613,923</u>	<u>2,651,961</u>	<u>(2,559,314)</u>	<u>(195,361)</u>	<u>16,507</u>	<u>527,716</u>	<u>3,267,165</u>	<u>(2,571,081)</u>	<u>(90,610)</u>	<u>-</u>	<u>1,133,190</u>

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2023

23 Restricted funds

The income funds of the charity include restricted funds comprising the following unexpended balances of donations and grants held on trust for specific purposes:

	Movement in funds			Movement in funds			Transfers	Balance at 31 March 2023
	Balance at 1 April 2021	Income	Expenditure	Balance at 1 April 2022	Income	Expenditure		
	£	£	£	£	£	£	£	£
Resettlement grants	11,090	-	(11,090)	-	-	-	-	-
Sundry grants	3,452	671,668	(657,610)	17,510	286,684	(291,563)	218	12,849
Tribal Capital Grant	29,414	-	(29,414)	-	-	-	-	-
Communities Transition Fund (NHS)	-	118,063	(118,063)	-	59,655	(59,655)	-	-
Pret a Mange	5,882	-	(2,558)	3,324	-	(3,324)	-	-
Children In Need (Building Blocks)	-	17,776	(17,776)	-	20,927	(20,927)	-	-
Moneywise Plus Reaching People	-	50,762	(50,762)	-	52,299	(52,299)	-	-
Leicester City Council - Right To Buy	90,986	234,624	(36,131)	289,479	-	(37,951)	-	251,528
World Habitat Grant	-	-	-	-	1,861	(1,861)	-	-
LCC Foodbank	-	78,543	(78,543)	-	-	-	-	-
Waste and Resources Action Programme (WRAP)	7,164	-	(7,164)	-	-	-	-	-
Leicester City Council Additional Pressure Funding	-	18,262	(18,262)	-	17,444	(17,444)	-	-
Accommodation Based Housing Related Support	-	319,476	(319,476)	-	319,476	(319,476)	-	-
	<u>147,988</u>	<u>1,509,174</u>	<u>(1,346,849)</u>	<u>310,313</u>	<u>758,346</u>	<u>(804,500)</u>	<u>218</u>	<u>264,377</u>

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2023

24 Designated funds

The income funds of the charity include the following designated funds which have been set aside out of unrestricted funds by the trustees for specific purposes:

	Balance at 1 April 2021	Transfers	Balance at 1 April 2022	Transfers	Balance at 31 March 2023
	£	£	£	£	£
Property Fund	1,040,000	130,000	1,170,000	-	1,170,000
Dilapidation Fund	140,500	12,480	152,980	10,400	163,380
Development Fund	725,000	78,750	803,750	75,000	878,750
Contingency Fund	220,000	(25,869)	194,131	4,992	199,123
	<u>2,125,500</u>	<u>195,361</u>	<u>2,320,861</u>	<u>90,392</u>	<u>2,411,253</u>

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2023

25 Analysis of net assets between funds

	Unrestricted Funds 2023 £	Designated Funds 2023 £	Restricted Funds 2023 £	Total 2023 £	Unrestricted Funds 2022 £	Designated Funds 2022 £	Restricted Funds 2022 £	Total 2022 £
Fund balances at 31 March 2023 are represented by:								
Tangible assets	1,285,629	1,170,000	251,528	2,707,157	560,998	1,170,000	289,479	2,020,477
Current assets/(liabilities)	615,796	1,241,253	12,849	1,869,898	752,024	1,150,861	20,834	1,923,719
Long term liabilities	(768,235)	-	-	(768,235)	(785,306)	-	-	(785,306)
	<u>1,133,190</u>	<u>2,411,253</u>	<u>264,377</u>	<u>3,808,820</u>	<u>527,716</u>	<u>2,320,861</u>	<u>310,313</u>	<u>3,158,890</u>

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2023

26 Related party transactions

There were no disclosable related party transactions during the year (2022- none).

Remuneration of key management personnel

The remuneration of key management personnel is as follows.

	2023	2022
	£	£
Aggregate compensation	213,131	204,342

Action Trust

There are common management for Action Trust (Leicester) Ltd and Action Homeless (Leicester) Ltd. The administration of Action Trust (Leicester) Ltd is carried out by Action Homeless (Leicester) Ltd.

During the year Action Homeless (Leicester) Ltd recharged management fees and other costs to Action Trust (Leicester) Ltd totalling £66,853 (2022: £9,363) and were invoiced £31,094 (2022: £25,078) for services carried out.

As at the year end the balance owed to Action Homeless (Leicester) Ltd by Action Trust (Leicester) Ltd was £41,048 (2022: £34,195).

27 Cash generated from operations	2023	2022
	£	£
Surplus for the year	649,930	271,476
Adjustments for:		
Investment income recognised in statement of financial activities	(11,928)	(3,568)
Fair value gains and losses on investments	-	(16,507)
Depreciation and impairment of tangible fixed assets	(333,549)	598,420
Movements in working capital:		
(Increase)/decrease in debtors	(85,221)	53,686
Increase in creditors	55,510	27,794
Increase/(decrease) in deferred income	69,597	(81,412)
Cash generated from operations	344,339	849,889

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2023

28 Analysis of changes in net funds

	At 1 April 2022	Cash flows	At 31 March 2023
	£	£	£
Cash at bank and in hand	2,079,236	(22,405)	2,056,831
Loans falling due within one year	(29,731)	8,470	(21,261)
Loans falling due after more than one year	(785,306)	17,071	(768,235)
	<u>1,264,199</u>	<u>3,136</u>	<u>1,267,335</u>

ACTION HOMELESS (LEICESTER) LIMITED

England & Wales - Charity number 702230

Accounts

Charity registration number 702230

Company registration number 02422130 (England and Wales)

ACTION HOMELESS (LEICESTER) LTD
ANNUAL REPORT AND FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022

ACTION HOMELESS (LEICESTER) LTD

LEGAL AND ADMINISTRATIVE INFORMATION

Trustees	S De Looze C Hurst (Treasurer) D Ireland M Pankhurst A Peasgood K Gallagher J Elsey A Patel P Parmar	(Appointed 31 March 2022) (Appointed 31 March 2022) (Appointed 31 March 2022) (Appointed 31 March 2022)
Secretary	R Mawdsley	
Charity number	702230	
Company number	02422130	
Principal address	Ridgeway House Little Hill Newton Lane Wigston LE18 3SE	
Registered office	Ridgeway House Little Hill Newton Lane Wigston LE18 3SE	
Auditor	Mayfield & Co. 2 Merus Court Meridian Business Park Leicester LE19 1RJ	
Bankers	HSBC	
Solicitors	Howes Percival LLP 3 The Oslers Business Centre Leicester LE19 1DX	

ACTION HOMELESS (LEICESTER) LTD

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ACTION HOMELESS (LEICESTER) LTD

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 MARCH 2022

The trustees present their annual report and financial statements for the year ended 31 March 2022.

The accounts have been prepared in accordance with the accounting policies set out in note 1 to the accounts and comply with the charity's governing document, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (as amended for accounting periods commencing from 1 January 2016)

Objectives and activities

Action Homeless has referred to the Charity Commission's guidance on public benefit when reviewing its aims and objectives and in planning its future activities. In particular, the Board of Trustees has considered how the charity's activities have and will continue to deliver the aims and objectives they have set. The vision, values and objectives of Action Homeless as agreed by the Board of Trustees are as follows.

Vision

Action Homeless will endeavour to break the cycle of chronic homelessness and prevent people from sleeping rough. Action Homeless believes that the cycle of street homelessness in Leicestershire can be broken in the lifetime of its current strategy, given the numbers of people who are currently sleeping rough in the City and County. Action Homeless will focus its efforts on preventing people from ending up on the streets in the first instance and getting those who do find themselves on the street into accommodation as quickly as possible. We will ensure that those who have a history of chronic homelessness can find a home and are supported to keep it.

Objectives

- Develop services to break the cycle of chronic homelessness
- Leading policy and practice to break the cycle of chronic homelessness
- Creating a customer-led organisation
- Growing our resources and capabilities needed to deliver our vision and objectives

Values

- Everyone has the right to live as independently as possible and we will do everything we can to ensure people affected by homelessness achieve and maintain independent living.
- Those affected by homelessness have the potential to transform their lives through support and education to enable them to achieve their aspirations.
- People at risk of homelessness have the right to expect timely and clear information and support to ensure that they do not become homeless.
- Everyone affected by homelessness has the right to expect good standards of accommodation and we will work to ensure that our housing is of good quality.
- Everyone using our services has the right to have their say in how these services are run and we will work to ensure that they have a voice in the running and development of the charity's activities.
- Our colleagues are the key to our success and we will work to create a culture which values and supports the people that work with and for us.

The trustees have paid due regard to guidance issued by the Charity Commission in deciding what activities the charity should undertake.

ACTION HOMELESS (LEICESTER) LTD

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022

The Operating Environment

Action Homeless continues to strive to meet the needs of its local community providing a public benefit across Leicester and Leicestershire. The shortage of affordable and accessible housing continues to be the biggest challenge for Action Homeless in meeting its objectives. In addition to these challenges the on-going impact of the Covid-19 Pandemic has placed a significant pressure on Action Homeless' services. Action Homeless has had to continue to adapt its accommodation and services to ensure they are "Covid Safe" and meet the needs of those presenting as homeless. Over the past year the organisation has continued to focus its efforts on breaking the cycle of homelessness for those who have been homeless for a significant time and has developed new services to support these individuals.

Our key projects and achievement's during the year were as follows;

Developing services to break the cycle of chronic homelessness

A key objective for Action Homeless is to provide a public benefit through provision of services that break the cycle of homelessness. This year we delivered projects that can do this.

In conjunction with Leicestershire NHS Partnership Trust, Action Homeless has continued to provide additional accommodation through the Community Transitions Project, which provides patients who have been discharged from the Bradgate Mental Health Unit with a safe place to live whilst they start to reintegrate into the community. The project offers support which has enabled people to make the transition from hospital to community living and prevents instances where people are discharged without a stable accommodation offer. During the year, 5 people moved on positively either into supported housing or their own tenancy.

In partnership with Leicester City Council Action Homeless continues to deliver services through the Governments' Rough Sleeping Initiative. This supports some of Leicester's most entrenched rough sleepers to find and sustain accommodation in which they can thrive. In July 2021 the organisation received additional funding from the Department of Levelling Up, Housing and Communities (DLUHC), to continue to operate Flora Lodge, a 12 bed project that provides intensive support by specialist staff to work with those experiencing chronic street homelessness by encouraging them off the streets and support them to move into appropriate housing.

In July 2021 we opened Stretton Road, a new project consisting of 10 units of accommodation for those who have previously slept rough and provides them with intensive support for up to two years. The building was purchased by Action Homeless using its own reserves and with a grant from Leicester City Council's Right to Buy Programme. Revenue is provided for two years by DLUHC through the "Next Steps" programme. The cost of the acquisition and the refurbishment of the house was £587,000.

The Housing First project, which is supported by a grant award from the Henry Smith Charity, successfully completed its first year of the four-year initiative and has supported 7 individuals. Over the course of the programme it aims to break the cycle of homelessness for 18 people who have long-term experience of rough sleeping.

Bridge House is our specialist project for women and children fleeing domestic violence, providing them with accommodation, specialist support and counselling to help them move on with their lives. We are pleased that we have been awarded another three years of funding from BBC Children In Need, for Building Blocks, an Action Homeless project for children affected by homelessness and domestic violence. It offers playgroups and 121 support for families with children aged 0-12 and increased support to overcome the impact of the Pandemic on the Children living there. We worked with 22 children. 82% reported progress and positive outcomes following involvement in sessions.

During the year Action Homeless benefited from a grant from Nationwide Building Society's Community Programme. They provided funds to enable the employment of a dedicated development manager to work with the private rented sector to secure more accommodation for those experiencing homeless. Through this work a number of partnerships with private landlords have been developed, including one with Zone Developments, who have agreed to lease 5 properties on long term leases to Action Homeless. These properties provide 25 units of high quality self-contained accommodation offering secure homes for those people who have experienced homelessness. During the course of the year, we secured an additional 35 units, 19 were tenanted by the end of March 2022 with remaining 16 due to be occupied by Summer 2022.

ACTION HOMELESS (LEICESTER) LTD

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022

The Food Stop and Emergency Food

During the year, Action Homeless worked with local and central government to ensure that those in need were able to access emergency food. After a long period of closure due to the Pandemic, we are able to re-open the Food Stop to support those who were experiencing acute food poverty. In addition, Action Homeless also managed a Grant programme to provide support to members of Leicester Emergency Food Partnership. Utilising funds from the Department of Work and Pension's Household Support Funds provided by Leicester City Council, over £112,000 of grants were given out to enable the purchase of wholesale food to be distributed to those in need in the most disadvantaged communities of Leicester.

The contract to deliver the Emergency Food service that Action Homeless held from LCC ended at the end of March 2022. A new contract was awarded to Reaching People to support community food providers in Leicester. As a member of Reaching People we continue to support them to deliver this work.

As part of this work Action Homeless had received a grant from the Waste and Resources Action Programme (WRAP), which was used to purchase a Van to support the Emergency Food Partnership. Action Homeless has since gifted this asset to one of the network members, Christ the King Food Bank.

During the life of the project, Action Homeless secured £160,000 of additional funding for the Leicester Emergency Food Partnership as well as £2.6 million worth of extra food brought into the city for distribution to those in need of emergency food.

Supported Housing

Action Homeless has continued to provide supported housing to people affected by homelessness in partnership with Leicester City Council through the Single Homeless pathway. The Council commissioned Action Homeless to provide 72 units of accommodation across its property portfolio for people with a range of support needs.

For 9 years, our Accommodation+ (A+) service has been offering permanent homes to people with experience of homelessness along with low level support which enables them to reintegrate into communities. Crucially homes offered through A+ are permanent homes, meaning people aren't required to "move on". The sense of stability that this creates, supports people to achieve ambitions in other aspects of their lives. 40% of tenants have been in their home since the project began. Thanks to a new partnership with Zone Developments, the coming year will see A+ will expand to offer homes to a total of 90 people, across 33 properties.

Ensuring that everyone leaving our housing has the confidence and skills to live independently

A key objective for Action Homeless is to provide public benefit by ensuring that the people leaving our housing are able to sustain their independence and therefore avoid future instances of homelessness. This year we have continued to provide a number of services that enable this to happen.

Moneywise Plus supports unemployed individuals with money handling, budgeting and digital confidence. The programme works to prepare these individuals for employment through training and education. The project is funded by the European Social Fund and the National Lottery Community Fund. Action Homeless have two advisors based within our services who worked with 36 people living in our accommodation during the course of the year.

Action Trust is a social enterprise providing professional cleaning and gardening services. The social enterprise offers supervised training and work placements to people who have experienced homelessness and are long term unemployed.

ACTION HOMELESS (LEICESTER) LTD

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022

Leading policy and practice to break the cycle of chronic homelessness

A key objective for Action Homeless is to provide public benefit by leading policy and practice to break the cycle of chronic homelessness. This year we have been at the forefront of a number of projects to help affect systems change locally.

Action Homeless led Leicester's European End Street Homelessness Campaign, a partnership effort and commitment to end street homelessness locally and across Europe. The campaign continued its work to support rough sleepers through the work of Leicester's Homelessness Charter.

Creating a customer-led organisation

Action Homeless is committed to ensuring that people affected by homelessness have a voice and are able to be involved in and influence the decisions that affect them. We have continued to develop our user led coaching approach and are supporting the development of the voice of Lived Experience through Leicester's Homelessness Charter. We have developed an initiative with The Bridge (Homelessness to Hope) to support a monthly Women's Only Open Space. During the course of the year, we held 4 groups with a total of 27 different women joining us.

The Covid-19 pandemic prompted us to find new and innovative ways to connect with the people that we support. In place of an annual conference, we held a Connections Week with various events taking place across our sites and services. The events brought our Trustees, staff and 45 people with lived experience of homelessness together to get to know one another and share experiences. In addition, 195 people who were receiving support from us at the time, received wellbeing packs in the post inviting them to connect with us in a range of ways.

Working with the Community

As in previous years, Action Homeless has greatly benefited from the support of the local community and working in partnership with local organisations and funders. We are thankful to community volunteers who have supported our work, enabling us to offer high quality spaces and services to people affected by homelessness. In particular, we'd like to recognise the significant contribution made by Food Stop volunteers who donated over 24,000 hours of their time during the life of the project.

We are grateful to the countless individuals, community groups and organisations who have made financial donations as well as those who have generously collected food, toiletries and household goods. These donations helped to meet peoples' immediate needs as well as supporting our on-going work.

Our people

At the close of the 2021/22 financial year, Action Homeless employed a total of 55 people. The Covid-19 pandemic environment created some recruitment and retention challenges for Action Homeless. Staff teams have worked tirelessly to ensure that clients have remained well supported in times of staff shortages and continue to be integral to our success. 84% of staff members received training to help them to develop in their roles during the year.

ACTION HOMELESS (LEICESTER) LTD

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022

Achievements and performance

Key Achievements

During what has been another challenging year, we are proud of what we have been able to achieve despite having to make changes to the way we work and support services across the city

We provided housing and support to 463 people:

- 24% were women & 76% were men
- On average our female clients were younger than our male clients but we supported people aged between 22 and 60
- 32% of our clients were from BAME communities

We supported 139 people to move into more secure and permanent homes:

- 29% moved into more suitable housing within Action Homeless, including permanent homes
- 16% moved into other supported housing
- 19% moved into a Local Authority tenancy
- 6% moved into a Registered Social Landlord tenancy
- 11% moved into a Private Rented Sector tenancy
- 15% moved in with friends or families

Financial review

The results for the year show total income of £4,161,135 a rise of £ 767,377 on the 2021 income of £3,393,758.

This amount included Restricted Funds of £1,509,174 and £2,651,961 of Unrestricted Funds. The total resources expended in the year amounted to £3,906,163. This leaves us to report an overall surplus of £271,479 after taking into consideration investment surpluses of £16,507.

The surplus income was predominantly made up from better than budget voids and bad debt and ensuring tight fiscal controls. These funds have been reinvested into the Charity to further support the strategic objectives of creating 100 new homes. These accounts show that the Organisation is holding designated funds that it plans to deploy in the coming year to invest in upgrading its housing stock, in particular its Oakfield and Mayfield House properties.

The reserves carried forward were £3,158,890 of which £310,313 were restricted funds. These reserves will be used over a number of years and matched against depreciated amounts. Good corporate governance dictates that the charity maintains sufficient unrestricted reserves to meet unexpected events, irregular cashflow and contingencies. Our Unrestricted Funds of £527,716 are considered sufficient to achieve this aim. We also have £2,320,861 in designated reserves which is ring fenced for future development plans and to ensure there is sufficient funds to improve and maintain our properties and there are two major capital improvements programmed for 2022/23.

Due to the expansion of our Housing First programme, which is a means to ending rather than managing homelessness the accounts show growth in the revenue of housing management. The income from this programme has been designated to continue the development of this initiative in the coming financial year.

ACTION HOMELESS (LEICESTER) LTD

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022

Reserves Policy

The Board of Trustees has given careful consideration to the requirement for Action Homeless to maintain an appropriate level of free reserves, being those funds not invested in fixed assets, designated for specific purposes or otherwise committed. Reserves are required to cover the following risks: loss of income as a result of reductions in contracts or services, failure to equip and maintain buildings to a satisfactory standard, failure to achieve agreed and necessary fundraising targets and the consequences of an event having a major negative reputational impact on the work of the charity.

Based on this assessment, the Board of Trustees consider that the level of free reserves currently held, whilst adequate enough to cover the current assessment of potential costs, would ideally be greater and the Trustees would like an increased level of free reserves in order to ascertain a greater margin of safety.

During the year the trustees transferred £195,361 to the designated funds (see below). This leaves free unrestricted reserves to carry forward of £527,716.

The remaining funds (representing the balance between the level of reserves required by Trustees and the actual level of free reserves) have been specifically identified by Trustees to support the realisation of the charity's strategic objectives.

The Charity owns 10 properties which provide a total of 79 units of social housing and are deemed necessary in order to help in the fulfilment of the Charity's Objectives. These properties have a carrying value of over £2million and these properties are essential in the delivery of affordable social housing.

In addition to the properties Action Homeless owns, it also manages another 14 properties (70 units) for Registered Social Landlords and leases 29 properties (103 units) from private owners.

Designated Reserves

Our Designated Funds now stand at £2,320,861 following a transfer of £195,361 from Unrestricted Funds during the year to cover specific future events which is part of the charity's strategic planning.

An amount of £78,750 was transferred for future development purposes. A further amount of £12,480 to cover future costs to meet contractual dilapidation agreements between the charitable company and existing lessors. Furthermore, we added £130,000 to our property funds.

The costs to maintain, and improve these properties alongside future investment in social housing requires the need to maintain healthy designated reserves.

During the year we calculated our potential redundancy liability and made a specific provision to ring fence an amount within designated funds to cover this amount. This amounted to a reduction, to the carried forward funds, of £25,869.

Principal Funding Sources

The charity's principal funding comes through rental income, contracts and grants. The Charity also continued to be funded by Leicestershire Boroughs to support Winter Beds for rough sleepers in the county. In addition, Reaching People provided a grant for the continuation of Moneywise, a project to improve financial confidence. Children In Need also provided funds to support our work to support homeless children through the Building Blocks project. Action Homeless is also grateful to the many individuals and companies who provided financial support and gifts in kind to the Charity during the course of the year.

ACTION HOMELESS (LEICESTER) LTD

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022

Investment Policy

The charity continues to review its Investment policy to reflect the fact that its level of reserves has come into line with the Reserves Policy. The Charity uses interest bearing accounts to maximise the interest on money on deposit. The Charity has also invested some of its reserves with investment manager Raymond James in order to maximise the returns from its reserves, *however the Trustees made the decision to withdraw the funds and transfer them to general funds given the capital improvements scheduled for the coming year.* The Charity has also used some of its free reserves to purchase the freehold for a property that provides ten residential rooms, providing both accommodation for clients and a monetary return in the form of rental income. A balance has been struck between the requirements to maximise interest and the cash-flow needs of the charity.

Risk Management

The Trustees has assessed the major risks to which the Charity is exposed, and are satisfied that systems are in place to mitigate exposure to the major risks.

The Trustees recognise the importance of risk management within the framework of governance and internal control. A risk register has been compiled to assess strategic, operational and financial risk. Risk management processes are in place providing a high level of reassurance. The risk management process applies to all aspects of work undertaken by Action Homeless. Risk assessments and risk management are an integral part of the daily duties of front line staff and managers.

Plans for future periods

Future Plans

At the heart of Action Homeless' Strategy is to continue to respond to the growing crisis of homelessness in Leicester and Leicestershire and in particular street homelessness. A key component of Action Homeless' strategy is to continue to increase the number of homes it can provide. It aims to do this by acquiring property from private and social property owners either through leases, or through purchase of houses. Previously this activity has been focused to the City; however, we will in future be looking to acquire property across the County.

The Trustees have allocated unrestricted funds to advance this work, which, along with grants and loan finance, will enable us to acquire up to another 6 units of accommodation in the coming year. Action Homeless believes that the best way to break the cycle of homeless is through a Housing First model, this offers a combination of secure homes with high quality landlord services and intensive personal support. Over the coming year, Action Homeless has earmarked staff and properties that will be exclusively dedicated to offering Housing First. Action Homeless' largest property Mayfield House was purchased from East Midland Housing Group in 2018. In addition we also purchased Oakfield House from Midland Heart Housing Association in 2017 and it is our intention to refurbish this accommodation to make it fit for future use and adapt it to meet the needs of our beneficiaries in the coming year.

Action Homeless is also committed to ensuring that everyone has a safe and secure home and has adopted the principle of Housing First, an initiative that seeks to house homeless people in secure tenancies.

During the COVID pandemic we applied for a £50,000 loan under the Government Bounceback Scheme. This loan was granted in November 2020. In accordance with the terms and conditions of the loan agreement the full amount of £50,000 was repaid in July 2021.

Action Homeless will also be reviewing its Strategic Plan in the coming year as local and national government reviews how services for homeless people are commissioned and this will inevitably impact on Action Homeless. The Charity will also have to ensure that it is able to adapt to the challenging fiscal environment to ensure that it can continue to effectively meet the needs of its beneficiaries and stakeholders. 2023 will mark 50 years' of Action Homeless supporting people affected by homelessness in Leicester & Leicestershire. We are planning some special events to mark this momentous year.

ACTION HOMELESS (LEICESTER) LTD

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022

Leicester's Homelessness Charter aims to improve the way organisations and individuals work together to tackle homelessness in the city, and to harness the enthusiasm of those who want to get involved but don't know how.

Action Homeless is also committed to ensuring that everyone has a safe and secure home and has adopted the principle of Housing First, an initiative that seeks to house people affected by homelessness in secure tenancies.

During February and March 2021, Action Homeless entered into an agreement with the owners of Bradgate House (Stretton Road, Leicester). The house has ten bedrooms, ten bathrooms, communal facilities, a cellar, offices and a garden. The house provides much needed accommodation for people who are homeless in Leicester. The agreement was formalised on 15th April 2021 and allowed for the renovation and lease of the house, the agreement also gave Action Homeless the option to buy the house at a future date. On 4th June 2021 Action Homeless acquired the house and by the 30th June 2021 the house had been refurbished and the first occupants took up residence. The cost of the acquisition and the refurbishment of the house was £587,000. In addition we have planned to buy and refurbish another house, costing up to £600,000 before the end of March 2022.

During the Covid-19 Pandemic we applied for a £50,000 loan under the Government's Bounceback Scheme. This loan was granted in November 2020. In accordance with the terms and conditions of the loan agreement the full amount of £50,000 was repaid in July 2021.

Structure, governance and management

The charity is a company limited by guarantee, incorporated on 12 September 1989 and registered as a charity on 17 November 1989.

The trustees, who are also the directors for the purpose of company law, and who served during the year and up to the date of signature of the financial statements were:

R Roberts	(Resigned 30 November 2021)
S Malcherczyk	(Resigned 30 November 2021)
S De Looze	
C Hurst (Treasurer)	
N Winks (Chair)	(Resigned 1 June 2022)
D Ireland	
M Pankhurst	
G Parekh	(Resigned 30 May 2022)
A Peasgood	
K Gallagher	(Appointed 31 March 2022)
J Elsey	(Appointed 31 March 2022)
A Patel	(Appointed 31 March 2022)
P Parmar	(Appointed 31 March 2022)

Recruitment and Appointment of Trustees

The directors of the company are charity trustees for the purposes of charity law and under the company's articles are known as members of the Board of Trustees. Under the requirements of the Memorandum and Articles of Association, members of the Board of Trustees are elected annually at the Annual General Meeting.

None of the trustees has any beneficial interest in the company. All of the trustees are members of the company and guarantee to contribute £1 in the event of a winding up.

ACTION HOMELESS (LEICESTER) LTD

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022

Organisational Structure

The Board of Trustees meet six times in a year and is responsible for the governance framework and the strategic direction and policy of the charity.

The Board currently has 9 members drawn from a variety of professional backgrounds relevant to the work of the charity. Three sub committees of the Board of Trustees each meet up to three times a year to review specific areas of the charity's operations and to make recommendations to the Board in relation to their areas of concern. The sub committees are as follows: Finance and General Purposes Committee, Quality and Performance Committee and the Remuneration Committee.

The Chief Executive and Executive Management Team are responsible for the day to day running of the charity and for the realisation of the strategy agreed by the Board.

The highest paid officer is paid between £70,000 and £80,000 and this is 3.5 times more than the lowest paid officer.

Auditor

In accordance with the company's articles, a resolution proposing that Mayfield & Co. be reappointed as auditor of the company will be put at a General Meeting.

Disclosure of Information to auditor

Each of the trustees has confirmed that there is no information of which they are aware which is relevant to the audit, but of which the auditor is unaware. They have further confirmed that they have taken appropriate steps to identify such relevant information and to establish that the auditor is aware of such information.

The trustees report was approved by the Board of Trustees.



S De Looze
Trustee

23 November 2022

ACTION HOMELESS (LEICESTER) LTD

STATEMENT OF TRUSTEES RESPONSIBILITIES

FOR THE YEAR ENDED 31 MARCH 2022

The trustees, who are also the directors of Action Homeless (Leicester) Ltd for the purpose of company law, are responsible for preparing the Trustees Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company Law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that year.

In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

ACTION HOMELESS (LEICESTER) LTD

INDEPENDENT AUDITOR'S REPORT

TO THE TRUSTEES OF ACTION HOMELESS (LEICESTER) LTD

Opinion

We have audited the financial statements of Action Homeless (Leicester) Ltd (the 'charity') for the year ended 31 March 2022 which comprise the statement of financial activities, the balance sheet, the statement of cash flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2022 and of its incoming resources and application of resources, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the financial statements* section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other Information

The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

ACTION HOMELESS (LEICESTER) LTD

INDEPENDENT AUDITOR'S REPORT (CONTINUED)

TO THE TRUSTEES OF ACTION HOMELESS (LEICESTER) LTD

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters in relation to which the Charities (Accounts and Reports) Regulations 2008 require us to report to you if, in our opinion:

- the information given in the financial statements is inconsistent in any material respect with the trustees report; or
- sufficient accounting records have not been kept; or
- the financial statements are not in agreement with the accounting records; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the statement of trustees responsibilities, the trustees, who are also the directors of the charity for the purpose of company law, are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

We have been appointed as auditor under section 144 of the Charities Act 2011 and report in accordance with the Act and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The extent to which our procedures are capable of detecting irregularities, including fraud, is detailed below.

Explanation as to what extent the audit was considered capable of detecting irregularities, including fraud

The objectives of our audit are to identify and assess the risks of material misstatement of the financial statements due to fraud or error; to obtain sufficient appropriate audit evidence regarding the assessed risks of material misstatement due to fraud or error; and to respond appropriately to those risks. Owing to the inherent limitations of an audit, there is an unavoidable risk that material misstatements in the financial statements may not be detected, even though the audit is properly planned and performed in accordance with the ISAs (UK).

ACTION HOMELESS (LEICESTER) LTD

INDEPENDENT AUDITOR'S REPORT (CONTINUED)

TO THE TRUSTEES OF ACTION HOMELESS (LEICESTER) LTD

In identifying and assessing risks of material misstatement in respect of irregularities, including fraud and non-compliance with laws and regulations, our procedures included the following:

- We obtained an understanding of the legal and regulatory frameworks applicable to the Charity and the sector in which it operates. We determined that the following laws and regulations were most significant: the Companies Act 2006, the UK Corporate Governance Code and UK corporate taxation laws and all applicable charity laws and regulations.
- We obtained an understanding of how the Charity is complying with those legal and regulatory frameworks by making inquiries to the management. We corroborated our inquiries through our review of board minutes and papers provided to the Directors.
- We assessed the susceptibility of the Charity's financial statements to material misstatement, including how fraud might occur. Audit procedures performed by the engagement team included:
 - identifying and assessing the design effectiveness of controls management has in place to prevent and detect fraud;
 - understanding how those charged with governance considered and addressed the potential for override of controls or other inappropriate influence over the financial reporting process;
 - challenging assumptions and judgments made by management in its significant accounting estimates;
 - identifying and testing journal entries, in particular any journal entries posted with unusual account combinations; and
 - assessing the extent of compliance with the relevant laws and regulations.

A further description of our responsibilities is available on the Financial Reporting Council's website at: <https://www.frc.org.uk/auditorsresponsibilities>. This description forms part of our auditor's report.

This report is made solely to the company's charitable members, as a body, in accordance with section 391 of the Companies Act 2014. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



David Mayfield FCA (Senior Statutory Auditor)
for and on behalf of Mayfield & Co

23 November 2022

Chartered Accountants
Statutory Auditor

2 Merus Court
Meridian Business Park
Leicester
LE19 1RJ

Mayfield & Co. is eligible for appointment as auditor of the charity by virtue of its eligibility for appointment as auditor of a company under section 1212 of the Companies Act 2006.

ACTION HOMELESS (LEICESTER) LTD

STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2022

	Notes	Unrestricted funds general 2022 £	Unrestricted funds designated 2022 £	Restricted funds 2022 £	Total 2022 £	Unrestricted funds general 2021 £	Unrestricted funds designated 2021 £	Restricted funds 2021 £	Total 2021 £
Income from:									
Donations and legacies	3	42,833	-	817,208	860,041	111,753	-	487,348	599,101
Charitable activities	4	2,588,920	-	691,966	3,280,886	2,279,715	-	413,557	2,693,272
Raising funds	5	16,640	-	-	16,640	10,541	-	-	10,541
Investments	6	3,568	-	-	3,568	3,510	-	-	3,510
Other income	7	-	-	-	-	87,334	-	-	87,334
Total income		2,651,961	-	1,509,174	4,161,135	2,492,853	-	900,905	3,393,758
Expenditure on:									
Fundraising	8	25,205	-	-	25,205	18,721	-	-	18,721
Charitable activities	9	2,534,109	-	1,346,849	3,880,958	1,909,533	-	993,479	2,903,012
Total expenditure		2,559,314	-	1,346,849	3,906,163	1,928,254	-	993,479	2,921,733
Net gains/(losses) on investments	13	16,507	-	-	16,507	43,765	-	-	43,765
Gross transfers between funds		(195,361)	195,361	-	-	(389,400)	389,400	-	-
Net movement in funds		(86,207)	195,361	162,325	271,479	218,964	389,400	(92,574)	515,790

ACTION HOMELESS (LEICESTER) LTD

STATEMENT OF FINANCIAL ACTIVITIES (CONTINUED) INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2022

	Unrestricted funds general 2022	Unrestricted funds designated 2022	Restricted funds 2022	Total 2022	Unrestricted funds general 2021	Unrestricted funds designated 2021	Restricted funds 2021	Total 2021
Notes	£	£	£	£	£	£	£	£
Fund balances at 1 April 2021	613,923	2,125,500	147,988	2,887,411	394,959	1,736,100	240,562	2,371,621
Fund balances at 31 March 2022	527,716	2,320,861	310,313	3,158,890	613,923	2,125,500	147,988	2,887,411

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

ACTION HOMELESS (LEICESTER) LTD

BALANCE SHEET

AS AT 31 MARCH 2022

	Notes	2022		2021	
		£	£	£	£
Fixed assets					
Tangible assets	16		2,020,477		2,036,804
Investments	17		-		232,898
			<u>2,020,477</u>		<u>2,269,702</u>
Current assets					
Debtors	18	285,869		339,555	
Cash at bank and in hand		2,079,236		1,638,194	
		<u>2,365,105</u>		<u>1,977,749</u>	
Creditors: amounts falling due within one year	20	(441,386)		(545,129)	
Net current assets			<u>1,923,719</u>		<u>1,432,620</u>
Total assets less current liabilities			<u>3,944,196</u>		<u>3,702,322</u>
Creditors: amounts falling due after more than one year	21		(785,306)		(814,911)
Net assets			<u>3,158,890</u>		<u>2,887,411</u>
Income funds					
Restricted funds	25		310,313		147,988
<u>Unrestricted funds</u>					
Designated funds	26	2,320,861		2,125,500	
General unrestricted funds		527,716		613,923	
			<u>2,848,577</u>		<u>2,739,423</u>
			<u>3,158,890</u>		<u>2,887,411</u>

ACTION HOMELESS (LEICESTER) LTD

BALANCE SHEET (CONTINUED)

AS AT 31 MARCH 2022

The company is entitled to the exemption from the audit requirement contained in section 477 of the Companies Act 2006, for the year ended 31 March 2022, although an audit has been carried out under section 144 of the Charities Act 2011.

The directors acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of financial statements.

The members have not required the company to obtain an audit of its financial statements under the requirements of the Companies Act 2006, for the year in question in accordance with section 476.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The financial statements were approved by the Trustees on 23 November 2022



C Hurst (Treasurer)
Trustee

P Parmar
Trustee

Company registration number 02422130

ACTION HOMELESS (LEICESTER) LTD

STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 31 MARCH 2022

	Notes	2022 £	£	2021 £	£
Cash flows from operating activities					
Cash generated from operations	29		849,889		695,098
Investing activities					
Purchase of tangible fixed assets		(586,560)		-	
Proceeds on disposal of tangible fixed assets		4,469		-	
Proceeds on disposal of investments		249,406		-	
Investment income received		3,568		3,510	
Net cash (used in)/generated from investing activities			(329,117)		3,510
Financing activities					
Proceeds of new bank loans		-		50,000	
Repayment of bank loans		(79,730)		(29,129)	
Net cash (used in)/generated from financing activities			(79,730)		20,871
Net Increase in cash and cash equivalents			441,042		719,479
Cash and cash equivalents at beginning of year			1,638,194		918,715
Cash and cash equivalents at end of year			<u>2,079,236</u>		<u>1,638,194</u>

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2022

1 Accounting policies

Charity Information

Action Homeless (Leicester) Ltd is a private company limited by guarantee incorporated in England and Wales. The registered office is Ridgeway House, Little Hill, Newton Lane, Wigston, LE18 3SE.

1.1 Accounting convention

The accounts have been prepared in accordance with the charity's governing document, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (as amended for accounting periods commencing from 1 January 2016). The charity is a Public Benefit Entity as defined by FRS 102.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

Action Homeless (Leicester) Ltd meets the definition of a public benefit entity under FRS 102.

The accounts have been prepared under the historical cost convention, modified to include the revaluation of freehold properties and to include investment properties and certain financial instruments at fair value. The principal accounting policies adopted are set out below.

1.2 Going concern

At the time of approving the financial statements, the trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. Thus the trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

1.3 Charitable funds

Unrestricted funds are available for use at the discretion of the trustees in furtherance of their charitable objectives.

Restricted funds are to be used for specific purpose as laid down by the donor. Grants received by the charity by way of management agreements with Local Authorities and Housing Associations are restricted to particular schemes but not to specific items of expenditure. The Charity treats expenditure from these restricted funds as being the earliest expenditure at each scheme, in the year.

Unrestricted funds are donations and other incoming resources, including charges for accommodation, receivable or generated for the objects of the charity without further specified purpose and are available as general funds.

1.4 Income

Income is recognised when the charity is legally entitled to it after any performance conditions have been met, the amounts can be measured reliably, and it is probable that income will be received.

Cash donations are recognised on receipt. Other donations are recognised once the charity has been notified of the donation, unless performance conditions require deferral of the amount. Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

Legacies are recognised on receipt or otherwise if the charity has been notified of an impending distribution, the amount is known, and receipt is expected. If the amount is not known, the legacy is treated as a contingent asset.

Turnover is measured at the fair value of the consideration received or receivable and represents amounts receivable for goods and services provided in the normal course of business, net of discounts, VAT and other sales related taxes.

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022

1 Accounting policies

(Continued)

1.5 Expenditure

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement, and the amount of the obligation can be measured reliably.

Expenditure is classified by activity. The costs of each activity are made up of the total of direct costs and shared costs, including support costs involved in undertaking each activity. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs which contribute to more than one activity and support costs which are not attributable to a single activity are apportioned between those activities on a basis consistent with the use of resources. Central staff costs are allocated on the basis of time spent, and depreciation charges are allocated on the portion of the asset's use.

Expenditure is recognised on an accruals basis as a liability is incurred. Expenditure includes VAT which cannot be recovered.

Expenditure in the operation of the charity's central services system and central office is apportioned between support costs, fund-raising and publicity and governance of the charity based on actual costs incurred where these can be ascertained. Other costs, such as salaries and overhead costs are apportioned on the following basis which is an estimate, based on staff time, of the amount attributable to each activity:

Scheme support costs	78%
Fund-raising and publicity	4%
Management and administration of the charity	18%

1.6 Tangible fixed assets

Properties whose fair value can be measured reliably are held under the revaluation model and are carried at a revalued amount, being their fair value at the date of valuation less any subsequent accumulated depreciation and subsequent accumulated impairment losses. The fair value of the land and buildings is usually considered to be their market value.

Revaluation gains and losses are recognised in other recognised gains and losses and accumulated in equity, except to the extent that a revaluation gain reverses a revaluation loss previously recognised in net income/(expenditure) or a revaluation loss exceeds the accumulated revaluation gains recognised in equity; such gains and loss are recognised in net income/(expenditure) for the year.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Freehold Property	4% straight line
Scheme Fixtures & Fittings	50% straight line
Motor vehicles	25% straight line
Central Office Equipment	25% straight line

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in net income/(expenditure) for the year.

1.7 Fixed asset investments

Fixed asset investments are initially measured at transaction price excluding transaction costs, and are subsequently measured at fair value at each reporting date. Changes in fair value are recognised in net income/(expenditure) for the year. Transaction costs are expensed as incurred.

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022

1 Accounting policies

(Continued)

1.8 Impairment of fixed assets

At each reporting end date, the charity reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any).

1.9 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

1.10 Financial Instruments

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

1.11 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

1.12 Retirement benefits

The pension costs charged in the financial statements represents the contribution payable by the company during the year.

1.13 Renewals

This was an amount agreed by Housing Benefit to specifically purchase and update furniture at each of the projects.

2 Critical accounting estimates and judgements

In the application of the charity's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022

3 Donations and legacies

	Unrestricted funds general 2022 £	Restricted funds 2022 £	Total 2022 £	Unrestricted funds general 2021 £	Restricted funds 2021 £	Total 2021 £
Donations and gifts	42,833	-	42,833	111,753	-	111,753
Grants receivable	-	817,208	817,208	-	487,348	487,348
	<u>42,833</u>	<u>817,208</u>	<u>860,041</u>	<u>111,753</u>	<u>487,348</u>	<u>599,101</u>
Donations and gifts	42,833	-	42,833	111,753	-	111,753
Donations and gifts	42,833	-	42,833	111,753	-	111,753
Grants receivable for core activities						
Leicester City Council - Right To Buy	-	234,624	234,624	-	-	-
Reaching People Moneywise Plus	-	50,762	50,762	-	32,394	32,394
Resettlement grants	-	-	-	-	111,862	111,862
Waste and Resource Action Programme	-	-	-	-	12,799	12,799
Children In Need/Building Blocks	-	17,776	17,776	-	19,784	19,784
Severe Weather Beds City	-	18,262	18,262	-	43,628	43,628
HS Fund Food	-	150,000	150,000	-	-	-
LCC Foodbank	-	78,543	78,543	-	81,081	81,081
DEFRA	-	-	-	-	93,150	93,150
Food Partnership	-	150,000	150,000	-	-	-
Other	-	117,241	117,241	-	92,650	92,650
	<u>-</u>	<u>817,208</u>	<u>817,208</u>	<u>-</u>	<u>487,348</u>	<u>487,348</u>

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022

4 Charitable activities

	Housing schemes 2022 £	Housing schemes 2021 £
Other income	3,280,886	2,693,272
Analysis by fund		
Unrestricted funds - general	2,588,920	2,279,715
Restricted funds	691,966	413,557
	<u>3,280,886</u>	<u>2,693,272</u>

Included within Unrestricted Income for 2022 relating to Housing Schemes are the following:

Board and lodging and rent receipts	£238,747
Housing benefits receipts	£2,445,505
Bad debts recovered/(written off)	<u>(£95,332)</u>
Total	£2,588,920

Included within Restricted Income for 2022 relating to Housing Schemes are the following:

Accommodation Based Housing Related Support	£319,476
Rough Sleepers Initiative Income	£0
Communities Transition Fund	£118,063
Protect Scheme (Flora Lodge)	<u>£254,427</u>
Total	£691,966

All income from charitable activities are to provide Housing Related Support.

5 Raising funds

	Unrestricted funds general 2022 £	Unrestricted funds general 2021 £
Fundraising events	16,640	10,541

Unrestricted funds:	2022	2021
Action Trust	<u>£16,640</u>	<u>£10,541</u>
Total	£16,640	£10,541

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022

6	Investments		
		Unrestricted funds general 2022 £	Unrestricted funds general 2021 £
	Interest receivable	3,568	3,510
		<u><u>3,568</u></u>	<u><u>3,510</u></u>
7	Other income		
		Total 2022 £	Unrestricted funds general 2021 £
	Other Income	-	87,334
		<u><u>-</u></u>	<u><u>87,334</u></u>
8	Fundraising		
		Unrestricted funds general 2022 £	Unrestricted funds general 2021 £
	Costs of raising funds		
	Premises costs	750	813
	Stationery and publications	1,020	873
	Training and communications	1,191	367
	Audit and professional fees	559	829
	Other fundraising costs	242	4
	Staff costs	21,443	15,835
		<u><u>21,443</u></u>	<u><u>15,835</u></u>
	Costs of raising funds	25,205	18,721
		<u><u>25,205</u></u>	<u><u>18,721</u></u>

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022

9 Charitable activities

	Housing Schemes 2022 £	Charitable activities 2022 £	Total 2022 £	Housing Schemes 2021 £	Charitable activities 2021 £	Total 2021 £
Staff costs	569,020	852,616	1,421,636	605,021	597,327	1,202,348
Depreciation and impairment	532,875	65,545	598,420	35,603	79,813	115,416
Premises costs	354,780	64,268	419,048	355,274	52,049	407,323
Management charge	367,129	50,830	417,959	351,104	32,516	383,620
Charitable expenditure	320	148,300	148,620	250	53,255	53,505
Catering costs	28,277	141,609	169,886	19,761	98,785	118,546
Communications	21,927	4,335	26,262	23,592	5,692	29,284
Stationery, publications and publicity	8,366	1,115	9,481	4,812	1,247	6,059
IT costs	6,071	189	6,260	11,802	8,443	20,245
TV rental and licenses	4,767	318	5,085	3,942	158	4,100
Bank charges and fees	26,061	-	26,061	6,718	24,600	31,318
Renewals (Misc)	24,077	5,438	29,515	56,361	7,016	63,377
Motor and travel	9,863	6,514	16,377	8,620	3,916	12,536
Welfare	3,667	5,542	9,209	593	3,873	4,466
Vehicle costs	-	-	-	-	1,794	1,794
Training, meetings and staff development	3,096	230	3,326	68	3,995	4,063
Grants repayable	-	-	-	-	19,000	19,000
	<u>1,960,296</u>	<u>1,346,849</u>	<u>3,307,145</u>	<u>1,483,521</u>	<u>993,479</u>	<u>2,477,000</u>
Share of support costs (see note 10)	462,270	-	462,270	350,601	-	350,601
Share of governance costs (see note 10)	111,543	-	111,543	75,411	-	75,411
	<u>2,534,109</u>	<u>1,346,849</u>	<u>3,880,958</u>	<u>1,909,533</u>	<u>993,479</u>	<u>2,903,012</u>
Analysis by fund						
Unrestricted funds - general	2,534,109	-	2,534,109	1,909,533	-	1,909,533
Restricted funds	-	1,346,849	1,346,849	-	993,479	993,479
	<u>2,534,109</u>	<u>1,346,849</u>	<u>3,880,958</u>	<u>1,909,533</u>	<u>993,479</u>	<u>2,903,012</u>

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022

10 Support costs

	Support costs	Governance costs	2022 Support costs	Governance costs	2021
	£	£	£	£	£
Staff costs	364,529	42,886	407,415	269,189	300,858
Premises costs	16,308	-	16,308	15,339	15,339
Communications and Insurance	10,406	-	10,406	4,914	4,914
Stationery, publications and publicity	1,699	-	1,699	1,455	1,455
IT costs	12,983	-	12,983	9,916	9,916
Training	5,148	-	5,148	667	667
Travel and vehicle costs	2,003	-	2,003	1,331	1,331
Audit and professional fees	12,557	-	12,557	29,615	29,615
Meetings and staff	4,117	-	4,117	-	-
Sundry other costs	28,777	-	28,777	13,726	13,726
Vehicle costs	3,743	-	3,743	4,449	4,449
Audit fees	-	5,305	5,305	-	3,470
Premises costs	-	8,977	8,977	-	11,372
Communications	-	1,363	1,363	-	644
Stationery and publications	-	4,078	4,078	-	3,494
IT costs	-	12,983	12,983	-	9,916
Other governance costs (includes Training, Travel, Meeting staff, Recruitment, Bank charges and Miscellaneous expenses)	-	35,951	35,951	-	14,846
	<u>462,270</u>	<u>111,543</u>	<u>573,813</u>	<u>350,601</u>	<u>426,012</u>
Analysed between Charitable activities	<u>462,270</u>	<u>111,543</u>	<u>573,813</u>	<u>350,601</u>	<u>426,012</u>

Governance costs Includes payments to the auditors of £5,674 (2021- £4,506) for audit fees.

11 Trustees

None of the trustees (or any persons connected with them) received any remuneration during the year, but traditionally some have been reimbursed travelling expenses, with £18 claimed in the year (2021- £0).

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022

12 Employees

The average monthly number of employees during the year was:

	2022 Number	2021 Number
Chief Executive	1	1
Housing Schemes	32	42
Administration and support	11	9
Cleaning/Maintenance	6	4
Cook/Foodbank	5	4
Total	55	60

Employment costs

	2022 £	2021 £
Wages and salaries	1,660,462	1,350,487
Social security costs	133,089	116,499
Other pension costs	56,943	52,055
	1,850,494	1,519,041

The number of employees whose annual remuneration was more than £70,000 is as follows:

	2022 Number	2021 Number
Band £70,000 to £80,000	1	1

13 Net gains/(losses) on Investments

	Unrestricted funds general 2022 £	Unrestricted funds general 2021 £
Revaluation of Investments	16,507	43,765

14 Taxation

The charitable company is exempt from corporation tax on its charitable activities.

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022

15 Impairments

Impairment tests have been carried out where appropriate and the following Impairment losses have been recognised in profit or loss:

	2022	2021
	£	£
In respect of:		
Property, plant and equipment	461,814	-

16 Tangible fixed assets

	Freehold Property	Scheme Fixtures & Fittings	Motor vehicles	Central Office Equipment	Total
	£	£	£	£	£
Cost					
At 1 April 2021	2,619,627	254,502	47,587	25,329	2,947,045
Additions	586,560	-	-	-	586,560
Disposals	-	-	(21,450)	-	(21,450)
At 31 March 2022	3,206,187	254,502	26,137	25,329	3,512,155
Depreciation and Impairment					
At 1 April 2021	596,423	254,502	33,985	25,329	910,239
Depreciation charged in the year	127,473	-	9,133	-	136,606
Impairment losses	461,814	-	-	-	461,814
Eliminated in respect of disposals	-	-	(16,981)	-	(16,981)
At 31 March 2022	1,185,710	254,502	26,137	25,329	1,491,678
Carrying amount					
At 31 March 2022	2,020,477	-	-	-	2,020,477
At 31 March 2021	2,023,203	-	13,601	-	2,036,804

As outlined under the accounting policies at the end of each reporting end date, the charity reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have suffered impairment loss.

For the year ended 31 March 2022 the Trustees have considered the valuation of the properties it held and does not believe the carrying values to be materially different to open market values and on that basis have decided against make further impairment provisions.

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022

17 Fixed asset investments

	Unlisted Investments £
Cost or valuation	
At 1 April 2021 & 31 March 2022	232,898
Carrying amount	
At 31 March 2022	232,898
At 31 March 2021	232,898

18 Debtors

	2022 £	2021 £
Amounts falling due within one year:		
Trade debtors	230,663	152,764
Other debtors	4,918	87,334
Prepayments and accrued income	50,288	99,457
	<u>285,869</u>	<u>339,555</u>

19 Loans and overdrafts

	2022 £	2021 £
Bank loans	815,037	894,767
Payable within one year	29,731	79,856
Payable after one year	785,306	814,911

The long-term loans are secured by fixed charges over seven of the charity's freehold properties with total carrying value of £1,206,423 (2020: £1,415,913).

The bank loan bears interest at 2.75% above Bank of England base rate, provided that if the Bank of England base rate is lower than 0.00%, the Bank of England base rate applicable to the loan shall be deemed to be 0.00%.

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022

20 Creditors: amounts falling due within one year

	Notes	2022 £	2021 £
Bank loans	19	29,731	79,856
Other taxation and social security		31,755	30,056
Deferred income	22	27,504	108,916
Trade creditors		109,003	93,278
Other creditors		78,316	65,734
Accruals and deferred income		165,077	167,289
		<u>441,386</u>	<u>545,129</u>

21 Creditors: amounts falling due after more than one year

	Notes	2022 £	2021 £
Bank loans	19	<u>785,306</u>	<u>814,911</u>

22 Deferred Income

	2022 £	2021 £
Arising from Grants in advance	<u>27,504</u>	<u>108,916</u>

Deferred income is included in the financial statements as follows:

	2022 £	2021 £
Deferred income is included within:		
Current liabilities	<u>27,504</u>	<u>108,916</u>
Movements in the year:		
Deferred income at 1 April 2021	108,916	45,630
Resources deferred in the year	(81,412)	63,286
Deferred income at 31 March 2022	<u>27,504</u>	<u>108,916</u>

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022

23 Retirement benefit schemes

Defined contribution schemes

The charity operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the charity in an independently administered fund.

The charge to profit or loss in respect of defined contribution schemes was £56,943 (2021 - £52,055).

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022

24 Unrestricted funds	Balance at 1 April 2020	Income	Movement in funds		Balance at 1 April 2021	Income	Movement in funds		Balance at 31 March 2022
			Expenditure	Transfers Gains and Losses			Expenditure	Transfers Gains and Losses	
	£	£	£	£	£	£	£	£	£
General Fund	394,959	2,536,618	(1,928,254)	(389,400)	562,462	2,651,961	(2,559,314)	(195,361)	459,748
Revaluation Fund	-	-	-	-	51,461	-	-	-	67,968
	394,959	2,536,618	(1,928,254)	(389,400)	613,923	2,651,961	(2,559,314)	(195,361)	527,716

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022

25 Restricted funds

The income funds of the charity include restricted funds comprising the following unexpended balances of donations and grants held on trust for specific purposes:

	Movement in funds			Movement in funds			Balance at 31 March 2022 £
	Balance at 1 April 2020 £	Income £	Expenditure £	Balance at 1 April 2021 £	Income £	Expenditure £	
Resettlement grants	-	122,952	(111,862)	11,090	-	(11,090)	-
Sundry grants	-	135,092	131,640	3,452	671,668	(657,610)	17,510
Tribal Capital Grant	113,785	-	(84,371)	29,414	-	(29,414)	-
DEFRA	-	93,150	(93,150)	-	-	-	-
Communities Transition Fund (NHS)	-	66,082	(66,082)	-	118,063	(118,063)	-
Pret a Mange	6,845	-	(963)	5,882	-	(2,558)	3,324
Children In Need (Building Blocks)	-	19,784	(19,784)	-	17,776	(17,776)	-
Moneywise Plus Reaching People	-	32,394	(32,394)	-	50,762	(50,762)	-
Leicester City Council - Right To Buy	105,612	-	(14,626)	90,986	234,624	(36,131)	289,479
World Habitat Grant	1,524	-	(1,524)	-	-	-	-
LCC Foodbank	-	81,081	(81,081)	-	78,543	(78,543)	-
Waste and Resources Action Programme (WRAP)	12,527	12,799	(18,162)	7,164	-	(7,164)	-
Severe Weather - City Rough Sleepers Initiative	-	43,628	(43,628)	-	18,262	(18,262)	-
-	-	77,772	(77,772)	-	-	-	-
Accommodation Based Housing Related Support	-	216,171	(216,171)	-	319,476	(319,476)	-
Charity Link	269	-	(269)	-	-	-	-
	<u>240,562</u>	<u>900,905</u>	<u>(730,199)</u>	<u>147,988</u>	<u>1,509,174</u>	<u>(1,346,849)</u>	<u>310,313</u>

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022

26 Designated funds

The income funds of the charity include the following designated funds which have been set aside out of unrestricted funds by the trustees for specific purposes:

	Balance at 1 April 2020	Transfers	Balance at 1 April 2021	Transfers	Balance at 31 March 2022
	£	£	£	£	£
Property Fund	956,000	84,000	1,040,000	130,000	1,170,000
Dilapidation Fund	130,100	10,400	140,500	12,480	152,980
Development Fund	650,000	75,000	725,000	78,750	803,750
Contingency Fund	-	220,000	220,000	(25,869)	194,131
	<u>1,736,100</u>	<u>389,400</u>	<u>2,125,500</u>	<u>195,361</u>	<u>2,320,861</u>

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022

27 Analysis of net assets between funds

	Unrestricted Funds		Designated Funds		Restricted Funds		Total		Unrestricted Funds		Designated Funds		Restricted Funds		Total	
	2022	£	2022	£	2022	£	2022	£	2021	£	2021	£	2021	£	2021	£
Fund balances at 31 March 2022 are represented by:																
Tangible assets	560,998		1,170,000		289,479		2,020,477		10,904		1,905,500		120,400		2,036,804	
Investments	-		-		-		-		232,898		-		-		232,898	
Current assets/(liabilities)	752,024		1,150,861		20,834		1,923,719		1,185,032		220,000		27,588		1,432,620	
Long term liabilities	(785,306)		-		-		(785,306)		(814,911)		-		-		(814,911)	
	527,716		2,320,861		310,313		3,158,890		613,923		2,125,500		147,988		2,887,411	

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022

28 Related party transactions

There were no disclosable related party transactions during the year (2021- none).

Remuneration of key management personnel

The remuneration of key management personnel is as follows.

	2022	2021
	£	£
Aggregate compensation	204,342	198,373

Action Trust

There are common management for Action Trust (Leicester) Ltd and Action Homeless (Leicester) Ltd. The administration of Action Trust (Leicester) Ltd is carried out by Action Homeless (Leicester) Ltd.

During the year Action Homeless (Leicester) Ltd recharged management fees and other costs to Action Trust (Leicester) Ltd totalling £9,363 (2021: £24,832) and paid £25,078 (2021: £33,702) for services carried out.

As at the year end the balance owed to Action Homeless (Leicester) Ltd by Action Trust (Leicester) Ltd was £15,888 (2021: £6,264).

29 Cash generated from operations

	2022	2021
	£	£
Surplus for the year	271,476	515,790
Adjustments for:		
Investment income recognised in statement of financial activities	(3,568)	(3,510)
Fair value gains and losses on investments	(16,507)	(43,765)
Depreciation and impairment of tangible fixed assets	598,420	115,416
Movements in working capital:		
Decrease/(increase) in debtors	53,686	(70,619)
Increase in creditors	27,794	118,500
(Decrease)/increase in deferred income	(81,412)	63,286
Cash generated from operations	849,889	695,098

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022

30 Analysis of changes in net funds

	At 1 April 2021	Cash flows	At 31 March 2022
	£	£	£
Cash at bank and in hand	1,638,194	441,042	2,079,236
Loans falling due within one year	(79,856)	50,125	(29,731)
Loans falling due after more than one year	(814,911)	29,605	(785,306)
	<u>743,427</u>	<u>520,772</u>	<u>1,264,199</u>

ACTION HOMELESS (LEICESTER) LIMITED

England & Wales - Charity number 702230

Accounts

Charity Registration No. 702230

Company Registration No. 02422130 (England and Wales)

**ACTION HOMELESS (LEICESTER) LTD
(A COMPANY LIMITED BY GUARANTEE)**

ANNUAL REPORT AND FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2021

ACTION HOMELESS (LEICESTER) LTD

LEGAL AND ADMINISTRATIVE INFORMATION

Trustees	R Roberts S Malcherczyk S De Looze C Hurst (Treasurer) N Winks (Chair) D Ireland M Pankhurst G Parekh A Peasgood
Secretary	R Mawdsley
Charity number	702230
Company number	02422130
Principal address	Ridgeway House Little Hill Newton Lane Wigston LE18 3SE
Registered office	Ridgeway House Little Hill Newton Lane Wigston LE18 3SE
Auditor	Mayfield & Co. 2 Merus Court Meridian Business Park Leicester LE19 1RJ
Bankers	HSBC
Solicitors	Howes Percival LLP 3 The Osiers Business Centre Leicester LE19 1DX

ACTION HOMELESS (LEICESTER) LTD

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ACTION HOMELESS (LEICESTER) LTD

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 MARCH 2021

The trustees present their report and financial statements for the year ended 31 March 2021.

The accounts have been prepared in accordance with the accounting policies set out in note 1 to the accounts and comply with the charity's governing document, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (as amended for accounting periods commencing from 1 January 2016)

Objectives and activities

Action Homeless has referred to the Charity Commission's guidance on public benefit when reviewing its aims and objectives and in planning its future activities. In particular, the Board of Trustees has considered how the charity's activities have and will continue to deliver the aims and objectives they have set. The vision, values and objectives of Action Homeless as agreed by the Board of Trustees are as follows.

Vision

Action Homeless will endeavour to break the cycle of chronic homelessness and prevent people from sleeping rough. Action Homeless believes that the cycle of street homelessness in Leicestershire can be broken in the lifetime of this strategy, given the numbers of people who are currently sleeping rough in the City and County. Action Homeless will focus its efforts on preventing people from ending up on the streets in the first instance and getting those who do find themselves on the street into accommodation as quickly as possible. We will ensure that those who have a history of chronic homelessness can find a home and are supported to keep it.

Objectives

- Develop services to break the cycle of chronic homelessness
- Leading policy and practice to break the cycle of chronic homelessness
- Creating a customer-led organisation
- Growing our resources and capabilities needed to deliver our vision and objectives

Values

- Everyone has the right to live as independently as possible and we will do everything we can to ensure people affected by homelessness achieve and maintain independent living.
- Those affected by homelessness have the potential to transform their lives through support and education to enable them to achieve their aspirations.
- People at risk of homelessness have the right to expect timely and clear information and support to ensure that they do not become homeless.
- Everyone affected by homelessness has the right to expect good standards of accommodation and we will work to ensure that our housing is of good quality.
- Everyone using our services has the right to have their say in how these services are run and we will work to ensure that they have a voice in the running and development of the charity's activities.
- Our colleagues are the key to our success and we will work to create a culture which values and supports the people that work with and for us.
- The trustees have paid due regard to guidance issued by the Charity Commission in deciding what activities the charity should undertake.

ACTION HOMELESS (LEICESTER) LTD

TRUSTEES REPORT (CONTINUED)(INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 MARCH 2021

The Operating Environment

Action Homeless continues to strive to meet the needs of its local community providing a public benefit across Leicester and Leicestershire. The City is still experiencing an acute shortage of affordable housing and this remains the biggest challenge for Action Homeless in meeting its objectives. In addition to this challenge, the Covid-19 Pandemic has placed a significant pressure on Action Homeless' services as there was an increase in the numbers being made homeless as a result of the Pandemic. Action Homeless has had to adapt its accommodation and services to ensure they are "Covid Safe" and meet the needs of those presenting as homeless.

Our key projects and achievement's during the year were as follows;

Developing services to break the cycle of chronic homelessness

A key objective for Action Homeless is to provide a public benefit through provision of services that break the cycle of homelessness. This year we delivered projects that can do this.

The number of people accommodated through the Community Transitions Project increased. In conjunction with Leicestershire NHS Partnership Trust, the service provides patients who have been discharged from the Bradgate Mental Health Unit with a safe place to live whilst they start to reintegrate into the community. As well as high quality accommodation, the project offers support which enables people to make the transition from hospital to community living and prevents instances where people are discharged with no stable accommodation offer.

In partnership with Leicester City Council Action Homeless continues to deliver services through the Government's Rough Sleeping Initiative. This supports some of Leicester's most entrenched rough sleepers to find and sustain accommodation in which they can thrive. In February 2021 the organisation opened a new 12 bed project, under the Protect Initiative, which provides intensive support by specialist staff who work with those experiencing chronic street homelessness by encouraging them off the streets and support them to move into appropriate housing.

In November 2020 we opened a new project for people who are homeless and in need of intensive support. The project is based at The Hollies and once housed, clients receive regular and consistent contact from the Support Team to enable them to identify and move towards achieving their personal goals. The service is cognisant of the fact that everybody's needs and aspirations are different and promotes a strengths based approach.

In November 2020 we also launched our Housing First project through a £360,000 grant award from the Henry Smith Charity. The grant will enable Action Homeless to run a four-year initiative in Leicester that will support 18 long-term rough sleepers off the streets and into homes.

Bridge House, our specialist project for women and children fleeing domestic violence, provides residents with accommodation, specialist support and counselling to help them move on with their lives. This year it received extra Covid Relief funding from BBC Children in Need for Building Blocks, an Action Homeless project which caters for children affected by homelessness and domestic violence. It offered playgroups and 121 support for families with children aged 0-12 and enhanced support to help children overcome the impact of the Pandemic.

In addition, Action Homeless has continued to provide both temporary and permanent accommodation to people affected by homelessness through our Accommodation Assist and Accommodation Plus projects and has offered a range of housing types from self-contained units to shared houses during the course of the year.

ACTION HOMELESS (LEICESTER) LTD

TRUSTEES REPORT (CONTINUED)(INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 MARCH 2021

The Food Stop and Emergency Food

During the pandemic, Action Homeless worked with local and central government to ensure that those vulnerable to the impact of Covid-19 were able to access emergency food. As well as support from Leicester City Council, we received £93,150 from DEFRA, £12,799 from the Waste and Resource Action Programme (WRAP), £7,500 from The Martin Lewis Foundation, £9,026 from Leicestershire and Rutland Community Foundation (LRCF) and over £4,000 from public donations.

All of this contributed to 4.5 million meals being delivered to food banks and community groups across Leicester to feed people in need. This additional resource was secured in response to a 40% increase in food bank need at the start of the pandemic.

Ensuring that everyone leaving our housing has the confidence and skills to live independently

A key objective for Action Homeless is to provide public benefit by ensuring that the people leaving our housing are able to sustain their independence and therefore avoid future instances of homelessness. This year we have continued to provide a number of services that enable this to happen.

Moneywise Plus supports unemployed individuals with money handling, budgeting and digital confidence. The programme works to prepare these individuals for employment through training and education. The project is funded by the European Social Fund and the National Lottery Community Fund.

Action Trust is a social enterprise providing professional cleaning and gardening services. The social enterprise offers supervised training and work placements to people who have experienced homelessness and are long term unemployed.

In response to the Government's "Everyone In" directive, to get people without homes accommodated during the Covid-19 pandemic, Action Homeless focused its services to meet their needs. We received £122,952 from Crisis and Homeless Link to establish a resettlement service. The aim was to ensure everyone in temporary or vulnerable housing had support to find and maintain suitable permanent accommodation. Working with local partners, Action Homeless identified those most at risk of homelessness, or a return to the streets. We were able to employ an additional 3 members of staff, who supported 87 people into new homes where they continued to be supported by the services during this period.

Leading policy and practice to break the cycle of chronic homelessness

A key objective for Action Homeless is to provide public benefit by leading policy and practice to break the cycle of chronic homelessness. This year we have been at the forefront of a number of projects to help affect systems change locally.

Action Homeless led Leicester's European End Street Homelessness Campaign, a partnership effort and commitment to end street homelessness locally and across Europe. The campaign continued its work to support rough sleepers and has led to the establishment of Leicester's Homelessness Charter. We were pleased to be able to second one of our employees to the Charter to help develop the initiative.

Creating a customer-led organisation

Action Homeless is committed to ensuring that people affected by homelessness have a voice and are able to be involved in and influence the decisions that affect them. We have continued to develop our user lead coaching approach and are supporting the development of a Leicester Lived Experience Forum through the Homelessness Charter.

ACTION HOMELESS (LEICESTER) LTD

TRUSTEES REPORT (CONTINUED)(INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 MARCH 2021

Working with the Community

Despite the challenges posed by the Covid-19 Pandemic Action Homeless has greatly benefited from the support of the local community and working in partnership with local organisations and funders.

We received £15,000, made up of three individual grants from the Leicester, Leicestershire and Rutland Community Foundation (LLRCF) and Crisis, for support funds to provide over 400 items for 250 people.

Alongside isolation support in the form of mobiles, tablets and radios, the funds enabled the purchase of items based on the needs of individual people, such as children's toys, exercise equipment and laptops to enable access to online courses. LLRCF also provided £9,000 to complete work at Mayfield House to safely increase capacity of the hostel and install screens and other safety features to protect clients and enable more face-to-face support work.

We are grateful to the countless individuals, community groups and organisations who have generously collected and donated food through the Pandemic. These donations helped to meet peoples' immediate needs as well as supporting our on-going work. This would not have been possible without this support. During the year we received £43,633 in donations from local and national businesses to help cover the impact of the Covid-19 pandemic.

Achievements and performance

During what has been a challenging year, we are proud of what we have been able to achieve despite having to make changes to the way we work and support services across the city being unable to operate as normal.

Below are some of our key impact statistics from March 2020 to March 2021:

- Responded to 845 calls to our helpline, 395 of which were from people who were homeless at the point of contact
- Provided accommodation to 405 people, 157 of whom we helped to move to more suitable housing (111 of these were permanent homes)
- Supported and housed 20 families at our specialist refuge and provided play support and engagement activities for 26 children.
- Enabled 91% of our clients to access local health services. 64% of people that we supported felt better able to manage their mental health following our intervention. 68% felt better able to manage their physical health.
- Secured funding to launch a new resettlement service which supported 87 people as they moved into their own homes
- Supplied 250 people with 450 digital products to ensure they were able to remain connected during the pandemic and avoid loneliness and isolation
- Coordinated the distribution of 4.5 million meals to people experiencing food poverty in Leicester

Financial review

The results for the year show total income of £3,393,758 a rise of £435,828 on the 2020 income of £2,957,930.

This amount included Restricted Funds of £900,905 and £2,492,853 of Unrestricted Funds. The total resources expended in the year amounted to £2,921,733. This leaves us to report an overall surplus of £515,790 after taking into consideration investment surpluses of £43,765.

The surplus income was predominantly made up from better than budget voids and bad debt and ensuring tight fiscal controls. These funds have been reinvested into the Charity to further support the strategic objectives of creating 100 new homes.

ACTION HOMELESS (LEICESTER) LTD

TRUSTEES REPORT (CONTINUED)(INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 MARCH 2021

The reserves carried forward were £2,887,411 of which £147,988 were restricted funds. These reserves will be used over a number of years and matched against depreciated amounts. Good corporate governance dictates that the charity maintains sufficient unrestricted reserves to meet unexpected events, irregular cash flow and contingencies. Our Unrestricted Funds of £613,923 are considered sufficient to achieve this aim. We also have £2,125,500 in designated reserves which is ring fenced for future development plans and to ensure there is sufficient funds to improve and maintain our properties and there are two major capital improvements programmed for 2021/22.

Due to the expansion of our Housing First programme, which is a means to ending rather than managing homelessness, the accounts show growth in the revenue of housing management. The income from this programme has been designated to continue the development of this initiative in the coming financial year.

Reserves Policy

The Board of Trustees has given careful consideration to the requirement for Action Homeless to maintain an appropriate level of free reserves, being those funds not invested in fixed assets, designated for specific purposes or otherwise committed. The Trustees have taken into account the level of free reserves required to cover the following risks: loss of income as a result of reductions in contracts or services, failure to equip and maintain buildings to a satisfactory standard, failure to achieve agreed and necessary fundraising targets and the consequences of an event having a major negative reputational impact on the work of the charity.

Based on this assessment, the Board of Trustees consider that the level of free reserves currently held, whilst adequate enough to cover the current assessment of potential costs, would ideally be greater and the Trustees would like an increased level of free reserves in order to ascertain a greater margin of safety.

During the year the trustees transferred £389,400 to the designated funds (see below). This leaves free unrestricted reserves to carry forward of £613,923.

The remaining funds (representing the balance between the level of reserves required by Trustees and the actual level of free reserves) have been specifically identified by Trustees to support the realisation of the charity's strategic objectives.

The Charity owns 10 properties which are used as social housing and are deemed necessary in order to help in the fulfilment of the Charity's Objectives. These properties have a carrying value of over £2million and these properties are essential in the delivery of affordable social housing.

Designated Reserves

Our Designated Funds now stand at £2,125,500 following a transfer of £389,400 from Unrestricted Funds during the year to cover specific future events which is part of the charity's strategic planning.

An amount of £75,000 was transferred for future development purposes. A further amount of £10,400 to cover future costs to meet contractual dilapidation agreements between the charitable company and existing lessors. Furthermore, we added £84,000 to our property funds.

The costs to maintain, and improve these properties alongside future investment in social housing requires the need to maintain healthy designated reserves.

During the year we calculated our potential redundancy liability and made a specific provision to ring fence an amount within designated funds to cover this amount. This amounted to a transfer of £220,000.

ACTION HOMELESS (LEICESTER) LTD

TRUSTEES REPORT (CONTINUED)(INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 MARCH 2021

Principal Funding Sources

The charity's principal funding comes through rental income, contracts and grants. The Charity also continued to be funded by Leicestershire Boroughs to support Winter Beds for rough sleepers in the county. In addition, Reaching People provided a grant for the continuation of Moneywise, a project to improve financial confidence. Children in Need also provided funds to support our work with supporting children affected by homelessness through the Building Blocks project. Action Homeless is also grateful to the many individuals and companies who provided financial support and gifts in kind to the Charity during the course of the year.

Investment Policy

The charity continues to review its investment policy to reflect the fact that its level of reserves has come into line with the Reserves Policy. The Charity uses interest bearing accounts to maximise the interest on money on deposit. The Charity has also invested some of its reserves with investment manager Raymond James in order to maximise the returns from its reserves. The Charity has also used some of its free reserves to purchase the freehold for a property that provides ten residential rooms, providing both accommodation for clients and a monetary return in the form of rental income. A balance has been struck between the requirements to maximise interest and the cash flow needs of the charity.

Risk Management

The Trustees have assessed the major risks to which the Charity is exposed, and are satisfied that systems are in place to mitigate exposure to the major risks.

The Trustees recognise the importance of risk management within the framework of governance and internal control. A risk register has been compiled to assess strategic, operational and financial risk. Risk management processes are in place providing a high level of reassurance. The risk management process applies to all aspects of work undertaken by Action Homeless. Risk assessments and risk management are an integral part of the daily duties of front line staff and managers.

Future Plans

At the heart of Action Homeless' strategy is to continue to respond to the growing crisis of homelessness in Leicester and Leicestershire and in particular street homelessness. A key component of Action Homeless' strategy is to continue to increase the number of homes it can provide. It aims to do this by acquiring property from private and social property owners either through leases, or through purchase of houses. Previously this activity has been focused to the City; however, we will in future be looking to acquire property across the County.

The Trustees have allocated unrestricted funds to advance this work, which, along with grants and loan finance, will enable us to acquire up to another 30 units of accommodation in the coming year. Action Homeless believes that the best way to break the cycle of homeless is through a Housing First model, this offers a combination of secure homes with high quality landlord services and intensive personal support. Over the coming year, Action Homeless has earmarked staff and properties that will be exclusively dedicated to offering Housing First. Action Homeless' largest property Mayfield House was purchased from East Midland Housing Group in 2018 and it is our intention to refurbish this accommodation to make it fit for future use and adapt it to meet the needs of our beneficiaries.

Action Homeless is committed to solving homelessness in Leicestershire and feels that this can be best achieved by working in partnership. To this end it has supported Leicester to become one of 13 Cities who are part of the European End Street Homelessness Campaign. This is a movement of cities that are working together to permanently house Europe's most vulnerable people and end chronic street homelessness. To support this initiative Action Homeless has actively supported the creation of a Homelessness Charter for Leicester.

ACTION HOMELESS (LEICESTER) LTD

TRUSTEES REPORT (CONTINUED)(INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 MARCH 2021

Leicester's Homelessness Charter aims to improve the way organisations and individuals work together to tackle homelessness in the city, and to harness the enthusiasm of those who want to get involved but don't know how.

Action Homeless is also committed to ensuring that everyone has a safe and secure home and has adopted the principle of Housing First, an initiative that seeks to house people affected by homelessness in secure tenancies.

During February and March 2021, Action Homeless entered into an agreement with the owners of Bradgate House (Stretton Road, Leicester). The house has ten bedrooms, ten bathrooms, communal facilities, a cellar, offices and a garden. The house provides much needed accommodation for people who are homeless in Leicester. The agreement was formalised on 15th April 2021 and allowed for the renovation and lease of the house, the agreement also gave Action Homeless the option to buy the house at a future date. On 4th June 2021 Action Homeless acquired the house and by the 30th June 2021 the house had been refurbished and the first occupants took up residence. The cost of the acquisition and the refurbishment of the house was £587,000. In addition we have planned to buy and refurbish another house, costing up to £600,000 before the end of March 2022.

During the Covid-19 Pandemic we applied for a £50,000 loan under the Government's Bounceback Scheme. This loan was granted in November 2020. In accordance with the terms and conditions of the loan agreement the full amount of £50,000 was repaid in July 2021.

Structure, governance and management

The charity is a company limited by guarantee, incorporated on 12 September 1989 and registered as a charity on 17 November 1989.

The trustees, who are also the directors for the purpose of company law, and who served during the year and up to the date of signature of the financial statements were:

A Harrop (Resigned 6 November 2020)
R Roberts
S Malcherczyk
S De Looze
C Hurst (Treasurer)
N Winks (Chair)
D Ireland
M Pankhurst
G Parekh
A Peasgood

Recruitment and Appointment of Trustees

The directors of the company are charity trustees for the purposes of charity law and under the company's articles are known as members of the Board of Trustees. Under the requirements of the Memorandum and Articles of Association, members of the Board of Trustees are elected annually at the Annual General Meeting.

None of the trustees has any beneficial interest in the company. All of the trustees are members of the company and guarantee to contribute £1 in the event of a winding up.

ACTION HOMELESS (LEICESTER) LTD

TRUSTEES REPORT (CONTINUED)(INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 MARCH 2021

Organisational Structure

The Board of Trustees meet six times in a year and is responsible for the governance framework and the strategic direction and policy of the charity.

The Board currently has 9 members drawn from a variety of professional backgrounds relevant to the work of the charity. Three sub committees of the Board of Trustees each meet up to three times a year to review specific areas of the charity's operations and to make recommendations to the Board in relation to their areas of concern. The sub committees are as follows: Finance and General Purposes Committee, Quality and Performance Committee and the Housing and Development Committee.

The Chief Executive and Executive Management Team are responsible for the day to day running of the charity and for the realisation of the strategy agreed by the Board.

The highest paid officer is paid between £60,000 and £70,000 and this is 3.5 times more than the lowest paid officer.

Auditor

In accordance with the company's articles, a resolution proposing that Mayfield & Co. be reappointed as auditor of the company will be put at a General Meeting.

Disclosure of information to auditor

Each of the trustees has confirmed that there is no information of which they are aware which is relevant to the audit, but of which the auditor is unaware. They have further confirmed that they have taken appropriate steps to identify such relevant information and to establish that the auditor is aware of such information.

The trustees report was approved by the Board of Trustees.



N Winks (Chair)

Trustee

Dated: 25 November 2021

ACTION HOMELESS (LEICESTER) LTD

STATEMENT OF TRUSTEES RESPONSIBILITIES

FOR THE YEAR ENDED 31 MARCH 2021

The trustees, who are also the directors of Action Homeless (Leicester) Ltd for the purpose of company law, are responsible for preparing the Trustees Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company Law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that year.

In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

ACTION HOMELESS (LEICESTER) LTD

INDEPENDENT AUDITOR'S REPORT

TO THE TRUSTEES OF ACTION HOMELESS (LEICESTER) LTD

Opinion

We have audited the financial statements of Action Homeless (Leicester) Ltd (the 'charity') for the year ended 31 March 2021 which comprise the statement of financial activities, the balance sheet, the statement of cash flows and the notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2021 and of its incoming resources and application of resources, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the financial statements* section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

ACTION HOMELESS (LEICESTER) LTD

INDEPENDENT AUDITOR'S REPORT (CONTINUED)

TO THE TRUSTEES OF ACTION HOMELESS (LEICESTER) LTD

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters in relation to which the Charities (Accounts and Reports) Regulations 2008 require us to report to you if, in our opinion:

- the information given in the financial statements is inconsistent in any material respect with the trustees report; or
- sufficient accounting records have not been kept; or
- the financial statements are not in agreement with the accounting records; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the statement of trustees responsibilities, the trustees, who are also the directors of the charity for the purpose of company law, are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

We have been appointed as auditor under section 144 of the Charities Act 2011 and report in accordance with the Act and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud, is detailed below.

A further description of our responsibilities is available on the Financial Reporting Council's website at: <https://www.frc.org.uk/auditorsresponsibilities>. This description forms part of our auditor's report.



David Mayfield FCA (Senior Statutory Auditor)
Mayfield & Co.

Chartered Accountants
Statutory Auditor

25 November 2021

2 Merus Court
Meridian Business Park
Leicester
LE19 1RJ

Mayfield & Co. is eligible for appointment as auditor of the charity by virtue of its eligibility for appointment as auditor of a company under of section 1212 of the Companies Act 2006.

ACTION HOMELESS (LEICESTER) LTD

STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2021

	Notes	Unrestricted funds general £	Unrestricted funds designated £	Restricted funds £	Total 2021 £	Total 2020 £
<u>Income and endowments from:</u>						
Donations and legacies	3	111,753	-	487,348	599,101	376,095
Charitable activities	4	2,279,715	-	413,557	2,693,272	2,560,223
Raising funds	5	10,541	-	-	10,541	16,830
Investments	6	3,510	-	-	3,510	4,782
Other income	8	87,334	-	-	87,334	-
Total income		2,492,853	-	900,905	3,393,758	2,957,930
<u>Expenditure on:</u>						
Fundraising	7	18,721	-	-	18,721	28,535
Charitable activities	9	1,909,533	-	993,479	2,903,012	2,617,168
Total expenditure		1,928,254	-	993,479	2,921,733	2,645,703
Net gains/(losses) on investments	14	43,765	-	-	43,765	(20,887)
Net incoming/(outgoing) resources before transfers		608,364	-	(92,574)	515,790	291,340
Gross transfers between funds		(389,400)	389,400	-	-	-
Net movement in funds		218,964	389,400	(92,574)	515,790	291,340
Fund balances at 1 April 2020		394,959	1,736,100	240,562	2,371,621	2,080,281
Fund balances at 31 March 2021		613,923	2,125,500	147,988	2,887,411	2,371,621

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

ACTION HOMELESS (LEICESTER) LTD

BALANCE SHEET

AS AT 31 MARCH 2021

	Notes	2021		2020	
		£	£	£	£
Fixed assets					
Tangible assets	16		2,036,804		2,152,221
Investments	17		232,898		189,133
			<u>2,269,702</u>		<u>2,341,354</u>
Current assets					
Debtors	18	339,555		268,936	
Cash at bank and in hand		1,638,194		918,715	
		<u>1,977,749</u>		<u>1,187,651</u>	
Creditors: amounts falling due within one year	20	(545,129)		(340,663)	
Net current assets			<u>1,432,620</u>		<u>846,988</u>
Total assets less current liabilities			<u>3,702,322</u>		<u>3,188,342</u>
Creditors: amounts falling due after more than one year	21		(814,911)		(816,721)
Net assets			<u><u>2,887,411</u></u>		<u><u>2,371,621</u></u>
Income funds					
Restricted funds	25		147,988		240,562
<u>Unrestricted funds</u>					
Designated funds	26	2,125,500		1,736,100	
General unrestricted funds		613,923		394,959	
		<u>2,739,423</u>		<u>2,131,059</u>	
			<u><u>2,887,411</u></u>		<u><u>2,371,621</u></u>

ACTION HOMELESS (LEICESTER) LTD

BALANCE SHEET (CONTINUED)

AS AT 31 MARCH 2021

The company is entitled to the exemption from the audit requirement contained in section 477 of the Companies Act 2006, for the year ended 31 March 2021, although an audit has been carried out under section 144 of the Charities Act 2011.

The directors acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of financial statements.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The accounts were approved by the Trustees on 25 November 2021



C Hurst (Treasurer)

Trustee

Company Registration No. 02422130

ACTION HOMELESS (LEICESTER) LTD

STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 31 MARCH 2021

	Notes	2021		2020	
		£	£	£	£
Cash flows from operating activities					
Cash generated from operations	29		695,098		512,952
Investing activities					
Purchase of tangible fixed assets		-		(365,638)	
Interest received		3,510		4,782	
Net cash generated from/(used in) investing activities					
			3,510		(360,856)
Financing activities					
Proceeds of new bank loans		50,000		-	
Repayment of bank loans		(29,129)		(26,005)	
Payment of obligations under finance leases		-		(1,539)	
Net cash generated from/(used in) financing activities					
			20,871		(27,544)
Net increase in cash and cash equivalents					
			719,479		124,552
Cash and cash equivalents at beginning of year			918,715		794,163
Cash and cash equivalents at end of year					
			1,638,194		918,715

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2021

1 Accounting policies

Charity information

Action Homeless (Leicester) Ltd is a private company limited by guarantee incorporated in England and Wales. The registered office is Ridgeway House, Little Hill, Newton Lane, Wigston, LE18 3SE.

1.1 Accounting convention

The accounts have been prepared in accordance with the charity's governing document, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (as amended for accounting periods commencing from 1 January 2016). The charity is a Public Benefit Entity as defined by FRS 102.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

Action Homeless (Leicester) Ltd meets the definition of a public benefit entity under FRS 102.

The accounts have been prepared under the historical cost convention, modified to include the revaluation of freehold properties and to include investment properties and certain financial instruments at fair value. The principal accounting policies adopted are set out below.

1.2 Going concern

At the time of approving the financial statements, the trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. Thus the trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

1.3 Charitable funds

Unrestricted funds are available for use at the discretion of the trustees in furtherance of their charitable objectives.

Restricted funds are to be used for specific purpose as laid down by the donor. Grants received by the charity by way of management agreements with Local Authorities and Housing Associations are restricted to particular schemes but not to specific items of expenditure. The Charity treats expenditure from these restricted funds as being the earliest expenditure at each scheme, in the year.

Unrestricted funds are donations and other incoming resources, including charges for accommodation, receivable or generated for the objects of the charity without further specified purpose and are available as general funds.

1.4 Income

Income is recognised when the charity is legally entitled to it after any performance conditions have been met, the amounts can be measured reliably, and it is probable that income will be received.

Cash donations are recognised on receipt. Other donations are recognised once the charity has been notified of the donation, unless performance conditions require deferral of the amount. Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

Legacies are recognised on receipt or otherwise if the charity has been notified of an impending distribution, the amount is known, and receipt is expected. If the amount is not known, the legacy is treated as a contingent asset.

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

1 Accounting policies

(Continued)

Turnover is measured at the fair value of the consideration received or receivable and represents amounts receivable for goods and services provided in the normal course of business, net of discounts, VAT and other sales related taxes.

1.5 Expenditure

Expenditure is recognised on an accruals basis as a liability is incurred. Expenditure includes VAT which cannot be recovered.

Expenditure in the operation of the charity's central services system and central office is apportioned between support costs, fund-raising and publicity and governance of the charity based on actual costs incurred where these can be ascertained. Other costs, such as salaries and overhead costs are apportioned on the following basis which is an estimate, based on staff time, of the amount attributable to each activity:

Scheme support costs	78%
Fund-raising and publicity	4%
Management and administration of the charity	18%

1.6 Tangible fixed assets

Properties whose fair value can be measured reliably are held under the revaluation model and are carried at a revalued amount, being their fair value at the date of valuation less any subsequent accumulated depreciation and subsequent accumulated impairment losses. The fair value of the land and buildings is usually considered to be their market value.

Revaluation gains and losses are recognised in other recognised gains and losses and accumulated in equity, except to the extent that a revaluation gain reverses a revaluation loss previously recognised in net income/(expenditure) or a revaluation loss exceeds the accumulated revaluation gains recognised in equity; such gains and loss are recognised in net income/(expenditure) for the year.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Freehold Property	4% straight line
Scheme Fixtures & Fittings	50% straight line
Motor vehicles	25% straight line
Central Office Equipment	25% straight line

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognized in net income/(expenditure) for the year.

1.7 Fixed asset investments

Fixed asset investments are initially measured at transaction price excluding transaction costs, and are subsequently measured at fair value at each reporting date. Changes in fair value are recognised in net income/(expenditure) for the year. Transaction costs are expensed as incurred.

1.8 Impairment of fixed assets

At each reporting end date, the charity reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any).

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

1 Accounting policies

(Continued)

1.9 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

1.10 Financial instruments

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

1.11 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

1.12 Retirement benefits

The pension costs charged in the financial statements represents the contribution payable by the company during the year.

1.13 Renewals

This was an amount agreed by Housing Benefit to specifically purchase and update furniture at each of the projects.

2 Critical accounting estimates and judgements

In the application of the charity's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

3 Donations and legacies

	Unrestricted funds general 2021 £	Restricted funds 2021 £	Total 2021 £	Unrestricted funds general 2020 £	Restricted funds 2020 £	Total 2020 £
Donations and gifts	111,753	-	111,753	47,844	-	47,844
Grants receivable	-	487,348	487,348	-	328,251	328,251
	<u>111,753</u>	<u>487,348</u>	<u>599,101</u>	<u>47,844</u>	<u>328,251</u>	<u>376,095</u>
Donations and gifts						
Donations and gifts	111,753	-	111,753	47,844	-	47,844
	<u>111,753</u>	<u>-</u>	<u>111,753</u>	<u>47,844</u>	<u>-</u>	<u>47,844</u>

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

3 Donations and legacies	(Continued)					
Grants receivable for core activities						
Leicester City Council - Right To Buy	-	-	-	-	110,000	110,000
Reaching People Moneywise Plus	-	32,394	32,394	-	21,430	21,430
Resettlement Grants - Homeless Link	-	73,318	73,318	-	-	-
Resettlement Grants - Crisis UK	-	49,634	49,634	-	-	-
Waste and Resource Action Programme	-	12,799	12,799	-	27,395	27,395
Children In Need/Building Blocks	-	19,784	19,784	-	16,040	16,040
Severe Weather Beds City	-	43,628	43,628	-	50,319	50,319
Severe Weather Beds County	-	-	-	-	13,769	13,769
LCC Foodbank	-	81,081	81,081	-	54,823	54,823
DEFRA	-	93,150	93,150	-	-	-
University of Leicester	-	-	-	-	20,000	20,000
Martin Lewis Foundation - Covid	-	7,500	7,500	-	-	-
Ministry of Housing, Communities and Local Government	-	24,299	24,299	-	-	-
Covid Grants	-	15,000	15,000	-	-	-
Leicestershire and Rutland Community Foundation	-	18,762	18,762	-	-	-
Henry Smith Foundation - Housing First	-	14,500	14,500	-	-	-
Other	-	1,499	1,499	-	14,475	14,475
	-	<u>487,348</u>	<u>487,348</u>	-	<u>328,251</u>	<u>328,251</u>

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

4 Charitable activities

	Housing schemes 2021 £	Housing schemes 2020 £
Other income	2,693,272	2,560,223
Analysis by fund		
Unrestricted funds - general	2,279,715	2,243,170
Restricted funds	413,557	317,053
	<u>2,693,272</u>	<u>2,560,223</u>

Included within Unrestricted Income for 2021 relating to Housing Schemes are the following:

Board and lodging and rent receipts	£233,364
Housing benefits receipts	£2,113,146
Bad debts recovered/(written off)	<u>(£66,795)</u>
Total	£2,279,715

Included within Restricted Income for 2021 relating to Housing Schemes are the following:

Accommodation Based Housing Related Support	£216,171
Rough Sleepers Initiative Income	£77,772
Communities Transition Fund	£66,082
Protect Scheme (Flora Lodge)	<u>£53,532</u>
Total	£413,557

All income from charitable activities are to provide Housing Related Support.

5 Raising funds

	Unrestricted funds general 2021 £	Unrestricted funds general 2020 £
Fundraising events	10,541	16,830
	<u>10,541</u>	<u>16,830</u>
Unrestricted funds:	2021	2020
Action Trust	<u>£10,541</u>	<u>£16,830</u>
Total	£10,541	£16,830

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

6 Investments

	Unrestricted funds general 2021 £	Unrestricted funds general 2020 £
Interest receivable	3,510	4,782

7 Fundraising

	2021 £	2020 £
<u>Fundraising</u>		
Premises costs	813	810
Stationery and publications	873	1,238
Training and communications	367	1,566
Audit and professional fees	829	108
Other sundry costs	-	6,919
Recruitment	4	11
Staff costs	15,835	17,883
Costs of raising funds	18,721	28,535

8 Other income

	Unrestricted funds general 2021 £	Total 2020 £
Other income	87,334	-

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

9 Charitable activities

	Housing Schemes 2021 £	Charitable activities 2021 £	Total 2021 £	Total 2020 £
Staff costs	605,021	597,327	1,202,348	1,030,577
Depreciation and impairment	35,603	79,813	115,416	117,216
Premises costs	355,274	52,049	407,323	417,207
Management charge	351,104	32,516	383,620	332,779
Charitable expenditure	250	53,255	53,505	83,410
Catering costs	19,761	98,785	118,546	34,148
Communications	23,592	5,692	29,284	24,963
Stationery, publications and publicity	4,812	1,247	6,059	6,751
IT costs	11,802	8,443	20,245	17,612
TV rental and licenses	3,942	158	4,100	5,099
Bank charges and fees	6,718	24,600	31,318	31,600
Renewals (Misc)	56,361	7,016	63,377	27,425
Motor and travel	8,620	3,916	12,536	15,618
Welfare	593	3,873	4,466	1,093
Vehicle costs	-	1,794	1,794	-
Training, meetings and staff development	68	3,995	4,063	529
Grants repayable	-	19,000	19,000	-
	<u>1,483,521</u>	<u>993,479</u>	<u>2,477,000</u>	<u>2,146,027</u>
Share of support costs (see note 11)	350,601	-	350,601	380,230
Share of governance costs (see note 11)	75,411	-	75,411	90,911
	<u>1,909,533</u>	<u>993,479</u>	<u>2,903,012</u>	<u>2,617,168</u>
Analysis by fund				
Unrestricted funds - general	1,909,533	-	1,909,533	1,979,653
Restricted funds	-	993,479	993,479	637,515
	<u>1,909,533</u>	<u>993,479</u>	<u>2,903,012</u>	<u>2,617,168</u>
For the year ended 31 March 2020				
Unrestricted funds - general	1,979,653	-		1,979,653
Restricted funds	-	637,515		637,515
	<u>1,979,653</u>	<u>637,515</u>		<u>2,617,168</u>

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

11 Support costs

	Support costs	Governance costs	2021	Support costs	Governance costs	2020
	£	£	£	£	£	£
Staff costs	269,189	31,669	300,858	304,015	35,766	339,781
Premises costs	15,339	-	15,339	16,334	-	16,334
Communications and insurance	4,914	-	4,914	17,694	-	17,694
Stationery, publications and publicity	1,455	-	1,455	2,063	-	2,063
IT costs	9,916	-	9,916	6,898	-	6,898
Training	667	-	667	11,120	-	11,120
Travel and vehicle costs	1,331	-	1,331	4,461	-	4,461
Audit and professional fees	29,615	-	29,615	14,322	-	14,322
Meetings and staff	-	-	-	678	-	678
Sundry other costs	13,726	-	13,726	191	-	191
Vehicle costs	4,449	-	4,449	2,454	-	2,454
Audit fees	-	3,470	3,470	-	4,677	4,677
Premises costs	-	11,372	11,372	-	11,759	11,759
Communications	-	644	644	-	728	728
Stationery and publications	-	3,494	3,494	-	4,951	4,951
IT costs	-	9,916	9,916	-	6,898	6,898
Other governance costs (includes Training, Travel, Meeting staff, Recruitment, Bank charges and Miscellaneous expenses)	-	14,846	14,846	-	26,132	26,132
	<u>350,601</u>	<u>75,411</u>	<u>426,012</u>	<u>380,230</u>	<u>90,911</u>	<u>471,141</u>
Analysed between						
Charitable activities	<u>350,601</u>	<u>75,411</u>	<u>426,012</u>	<u>380,230</u>	<u>90,911</u>	<u>471,141</u>

Governance costs includes payments to the auditors of £5,674 (2020- £4,506) for audit fees.

12 Trustees

None of the trustees (or any persons connected with them) received any remuneration during the year, but traditionally some have been reimbursed travelling expenses, although none were claimed in the year (2020- £108).

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2021

13 Employees

The average monthly number of employees during the year was:

	2021 Number	2020 Number
Chief Executive	1	1
Housing Schemes	42	36
Resettlement	9	9
Development	4	4
Administration and Support	4	4
Total	<u>60</u>	<u>54</u>

Employment costs	2021 £	2020 £
Wages and salaries	1,350,487	1,232,579
Social security costs	116,499	106,906
Other pension costs	52,055	48,756
	<u>1,519,041</u>	<u>1,388,241</u>

The number of employees whose annual remuneration was £60,000 or more were:

	2021 Number	2020 Number
Band £60,000 to £70,000	<u>1</u>	<u>1</u>

14 Net gains/(losses) on investments

	Unrestricted funds general 2021 £	Unrestricted funds general 2020 £
Revaluation of investments	<u>43,765</u>	<u>(20,887)</u>

15 Taxation

The charitable company is exempt from corporation tax on its charitable activities.

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

16 Tangible fixed assets

	Freehold Property £	Scheme Fixtures & Fittings £	Motor vehicles £	Central Office Equipment £	Total £
Cost					
At 1 April 2020	2,619,627	254,502	47,587	25,329	2,947,045
At 31 March 2021	2,619,627	254,502	47,587	25,329	2,947,045
Depreciation and impairment					
At 1 April 2020	490,457	254,502	24,537	25,329	794,825
Depreciation charged in the year	105,967	-	9,449	-	115,416
At 31 March 2021	596,424	254,502	33,986	25,329	910,241
Carrying amount					
At 31 March 2021	2,023,203	-	13,601	-	2,036,804
At 31 March 2020	2,129,170	-	23,051	-	2,152,221

As outlined under the accounting policies at the end of each reporting end date, the charity reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have suffered impairment loss.

For the year ended 31 March 2021 the Trustees have considered the valuation of the properties it held and does not believe the carrying values to be materially different to open market values and on that basis have decided against make further impairment provisions.

17 Fixed asset investments

	Unlisted investments £
Cost or valuation	
At 1 April 2019	189,133
Carrying amount	
At 31 March 2021	189,133
At 31 March 2020	189,133

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

18 Debtors	2021	2020
	£	£
Amounts falling due within one year:		
Trade debtors	152,764	127,409
Other debtors	87,334	-
Prepayments and accrued income	99,457	141,527
	<u>339,555</u>	<u>268,936</u>

19 Loans and overdrafts	2021	2020
	£	£
Bank loans	894,767	873,896
	<u>894,767</u>	<u>873,896</u>
Payable within one year	79,856	57,175
Payable after one year	814,911	816,721
	<u>894,767</u>	<u>873,896</u>

The long-term loans are secured by fixed charges over seven of the charity's freehold properties with total carrying value of £1,206,423 (2020: £1,415,913).

The bank loan bears interest at 2.75% above Bank of England base rate, provided that if the Bank of England base rate is lower than 0.00%, the Bank of England base rate applicable to the loan shall be deemed to be 0.00%.

20 Creditors: amounts falling due within one year		2021	2020
	Notes	£	£
Bank loans	19	79,856	57,175
Other taxation and social security		30,056	25,124
Deferred income	22	108,916	45,630
Trade creditors		93,278	79,419
Other creditors		65,734	57,873
Accruals and deferred income		167,289	75,442
		<u>545,129</u>	<u>340,663</u>

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

21 Creditors: amounts falling due after more than one year

	Notes	2021 £	2020 £
Bank loans	19	814,911	816,721

22 Deferred income

	2021 £	2020 £
Arising from Grants in advance	108,916	45,630

Deferred income is included in the financial statements as follows:

	2021 £	2020 £
Current liabilities	108,916	45,630
	108,916	45,630

23 Retirement benefit schemes

Defined contribution schemes

The charity operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the charity in an independently administered fund.

The charge to profit or loss in respect of defined contribution schemes was £52,055 (2020 - £48,756).

24 Unrestricted funds

	Balance at 1 April 2020 £	Movement in funds		Transfers £	Balance at 31 March 2021 £
		Income £	Expenditure £		
Unrestricted funds					
General Fund	394,959	2,536,618	(1,928,254)	(389,400)	613,923
	394,959	2,536,618	(1,928,254)	(389,400)	613,923

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

25 Restricted funds

The income funds of the charity include restricted funds comprising the following unexpended balances of donations and grants held on trust for specific purposes:

	Movement in funds				Movement in funds			
	Balance at 1 April 2019	Income	Expenditure	Transfers	Balance at 1 April 2020	Income	Expenditure	Balance at 31 March 2021
	£	£	£	£	£	£	£	£
Resettlement grants - Homeless Link	-	-	-	-	-	73,318	(62,228)	11,090
Resettlement grants - Crisis UK	-	-	-	-	-	49,634	(49,634)	-
Sundry grants	-	1,000	(1,000)	-	-	1,499	(1,499)	-
Tribal Capital Grant	209,216	-	(95,431)	-	113,785	-	(84,371)	29,414
Bridge House	-	500	(500)	-	-	-	-	-
DEFRA	-	-	-	-	-	93,150	(93,150)	-
Communities Transition Fund (NHS)	-	56,761	(56,761)	-	-	66,082	(66,082)	-
University of Leicester	-	20,000	(20,000)	-	-	-	-	-
Pret a Mange	2,150	7,914	(3,219)	-	6,845	-	(963)	5,882
Children In Need (Building Blocks)	-	16,040	(16,040)	-	-	19,784	(19,784)	-
Moneywise Plus Reaching People	-	21,430	(21,430)	-	-	32,394	(32,394)	-
Leiceser City Council - Right To Buy	-	110,000	(4,388)	-	105,612	-	(14,626)	90,986
World Habitat Grant	-	4,610	(3,086)	-	1,524	-	(1,524)	-
LCC Foodbank	-	54,823	(54,823)	-	-	81,081	(81,081)	-
Waste and Resources Action Programme (WRAP)	17,889	27,396	(32,758)	-	12,527	12,799	(18,162)	7,164
Severe Weather - City	-	50,319	(50,319)	-	-	43,628	(43,628)	-
Rough Sleepers Initiative	-	77,772	(77,772)	-	-	77,772	(77,772)	-
Severe Weather - County	-	13,769	(13,769)	-	-	-	-	-
Accommodation Based Housing Related Support	-	182,520	(186,038)	3,518	-	216,171	(216,171)	-
Charity Link	-	450	(181)	-	269	-	(269)	-
Ministry of Housing, Communities and Local Government	-	-	-	-	-	24,299	(20,629)	3,670
Martin Lewis Foundation - Covid	-	-	-	-	-	7,500	(7,718)	(218)

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

25	Restricted funds	(Continued)							
	Protect Scheme (Flora Lodge)	-	-	-	-	-	53,532	(53,532)	-
	Covid Grants	-	-	-	-	-	15,000	(15,000)	-
	Leicestershire and Rutland Community Foundation	-	-	-	-	-	18,762	(18,762)	-
	Henry Smith Foundation - Housing First	-	-	-	-	-	14,500	(14,500)	-
		<u>229,255</u>	<u>(645,304)</u>	<u>(637,515)</u>	<u>(3,518)</u>	<u>240,562</u>	<u>(900,905)</u>	<u>(993,479)</u>	<u>147,988</u>

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

26 Designated funds

The income funds of the charity include the following designated funds which have been set aside out of unrestricted funds by the trustees for specific purposes:

	Balance at 1 April 2019	Transfers	Balance at 1 April 2020	Transfers	Balance at 31 March 2021
	£	£	£	£	£
Property Fund	745,300	210,700	956,000	84,000	1,040,000
Dilapidation Fund	575,000	75,000	130,100	10,400	140,500
Development Fund	110,100	20,000	650,000	75,000	725,000
Contingency Fund	-	-	-	220,000	220,000
	<u>1,430,400</u>	<u>305,700</u>	<u>1,736,100</u>	<u>389,400</u>	<u>2,125,500</u>

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

27 Analysis of net assets between funds

	Unrestricted Funds 2021 £	Designated Funds 2021 £	Restricted Funds 2021 £	Total 2021 £	Unrestricted Funds 2020 £	Designated Funds 2020 £	Restricted Funds 2020 £	Total 2020 £
Fund balances at 31 March 2021 are represented by:								
Tangible assets	10,904	1,905,500	120,400	2,036,804	205,826	1,736,100	210,295	2,152,221
Investments	232,898	-	-	232,898	189,133	-	-	189,133
Current assets/(liabilities)	1,185,032	220,000	27,588	1,432,620	816,721	-	30,267	846,988
Long term liabilities	(814,911)	-	-	(814,911)	(816,721)	-	-	(816,721)
	<u>613,923</u>	<u>2,125,500</u>	<u>147,988</u>	<u>2,887,411</u>	<u>394,959</u>	<u>1,736,100</u>	<u>240,562</u>	<u>2,371,621</u>

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

28 Related party transactions

There were no disclosable related party transactions during the year (2020- none).

Remuneration of key management personnel

The remuneration of key management personnel is as follows.

	2021	2020
	£	£
Aggregate compensation	198,373	191,960

Action Trust

There are common management for Action Trust (Leicester) Ltd and Action Homeless (Leicester) Ltd. The administration of Action Trust (Leicester) Ltd is carried out by Action Homeless (Leicester) Ltd.

During the year Action Homeless (Leicester) Ltd recharged management fees and other costs to Action Trust (Leicester) Ltd totalling £24,832 (2020: £27,901) and paid £33,702 (2020: £37,278) for services carried out.

There were no donations paid to Action Trust in 2021. in the previous year Action Homeless (Leicester) Ltd made donations of £97,575 were made to Action Trust to carry out charitable activities on behalf of the charity.

As at the year end the balance owed to Action Homeless (Leicester) Ltd by Action Trust (Leicester) Ltd was £6,264 (2020: £0).

29 Cash generated from operations	2021	2020
	£	£
Surplus for the year	515,790	291,340
Adjustments for:		
Investment income recognised in statement of financial activities	(3,510)	(4,782)
Fair value gains and losses on investments	(43,765)	20,887
Depreciation and impairment of tangible fixed assets	115,416	117,216
Movements in working capital:		
(Increase)/decrease in debtors	(70,619)	32,012
Increase in creditors	118,500	67,713
Increase/(decrease) in deferred income	63,286	(11,434)
Cash generated from operations	695,098	512,952

ACTION HOMELESS (LEICESTER) LTD

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

30 **Analysis of changes in net funds**

	At 1 April 2020 £	Cash flows £	At 31 March 2021 £
Cash at bank and in hand	918,715	719,479	1,638,194
Loans falling due within one year	(57,175)	(22,681)	(79,856)
Loans falling due after more than one year	(816,721)	1,810	(814,911)
	<u>44,819</u>	<u>698,608</u>	<u>743,427</u>