

Registered number: 02399075

Charity number: 702019

BIRMINGHAM MULTI-CARE SUPPORT SERVICES LIMITED

(A company limited by guarantee)

TRUSTEES' REPORT AND FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2021



BIRMINGHAM MULTI-CARE SUPPORT SERVICES LIMITED
(A company limited by guarantee)

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BIRMINGHAM MULTI-CARE SUPPORT SERVICES LIMITED
(A company limited by guarantee)

Registered Charity Name **Birmingham Multi-Care Support Services Limited**

Status

The Organisation is a charitable company limited by guarantee and not having a share capital, incorporated on 28 June 1989 and registered as a charity. The Company was established by its Memorandum of Association which sets out the objects and powers of the Charitable Company.

Registered Charity number 702019

Company number 2399075

Company Secretary D Rogers

Trustees J Cleminson
T Johnson
Dr F McConnell (appointed 23 November 2020)
C McGinley

Principal address and registered office Unit E, Pinewood
Bell Heath Way
Woodgate Business Park
Birmingham
B32 3BZ

Auditors Cooper Parry Group Limited
Park View
One Central Boulevard
Blythe Valley Business Park
Solihull
B90 8BG

Bankers Unity Trust Bank
Four Brindleyplace
Birmingham
B1 2JB

BIRMINGHAM MULTI-CARE SUPPORT SERVICES LIMITED
(A company limited by guarantee)

TRUSTEES' REPORT
For the year ended 31 March 2021

The Trustees present their report and the audited financial statements for the year ended 31 March 2021 which has been prepared to meet the requirements of a Directors' report and accounts for Companies Act purposes.

Structure, governance and management

Birmingham Multi-Care Support Services Limited ("the Company") was incorporated on 28 June 1989 as a Charitable Company Limited by Guarantee. The management of the Company is the responsibility of the Directors. The Directors comprise members elected for their particular expertise and contributions.

The day to day management has been delegated to the Parent Company, Midland Mencap.

Admission to membership is at the discretion of the Directors subject to the consent of a majority of the existing members.

Mission

The mission of the company is to provide care and support to people in Birmingham who have multiple disabilities and respite to their Parents and Carers.

Strategy

The company continues to build on its core strength of the specialist provision of services for people with a learning disability, additional physical disabilities and challenging behaviours of significant health care needs. The Company continues to identify and explore opportunities for growth both privately and with the continued partnership with the local authorities to ensure sustainable services to its clients and their carers.

Objectives and activities

The principal activities of the Company are the provision of support to people in Birmingham who have multiple disabilities and respite to their Parents and Carers. The Company's recurring revenue comes from fees receivable, and grants receivable from Birmingham City Council and the NHS.

ACHIEVEMENTS AND PERFORMANCE

Birmingham Multi-Care is a subsidiary of Midland Mencap and provides a range of care and support services to children, young people and adults across Birmingham. Birmingham Multi-Care's services include home based care and support, short breaks and respite as well as access to community based social, leisure and recreational opportunities.

Birmingham Multi-Care Respite Care Provision Covid-19 Impact review

We provide 8 respite care beds across two registered Respite Care Homes – Silver Birch Road in Erdington and Greswolde Park Road in Acocks Green. Both homes are regulated by the Care Quality Commission and offer high quality respite provision seven days per week.

The COVID-19 pandemic has had a serious impact on our respite service delivery as almost all carers who use our service were deemed to be clinically extremely vulnerable and, consequently, had to shield. This impacted on the respite care bookings as the people who use our services shielded along with their family members/carers. We were left with no option other than to temporarily close both of our respite care homes for a period and used the government Coronavirus Job Retention Scheme. This allowed us to designate the staff within both respite care homes as 'furloughed workers', with us accessing government support to continue paying part of the furloughed employees salaries and potentially protecting the employees from redundancy.

BIRMINGHAM MULTI-CARE SUPPORT SERVICES LIMITED
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TRUSTEES' REPORT
For the year ended 31 March 2021

Ordinarily we would have the capacity to provide 5,840 nights of respite care provision per year however Greswolde Park Road closed on Friday 27th March 2020, re-opening on Monday 3rd August 2020 whilst Silver Birch Road closed on Friday 27th March 2020 and re-opened on Monday 2nd November 2020. This reduced the annual capacity at Greswolde Park Road by 512 nights and Silver Birch Road by 876 nights, therefore reducing our annual capacity by a total of 1,388 nights, with an overall capacity reduced to 4,452 nights. Furthermore, when we re-opened, and in line with creating a COVID secure environment for both citizens and staff, our capacity was reduced to 3 beds and not the normal 4 beds. This was introduced in both homes as they re-opened and was in place until the end of June 2021. This further reduced the capacity at Greswolde Park Road by another 240 nights and at Silver Birch Road by another 149 nights (up to 31st March 2021) so, overall, we lost a combined total of 1,777 nights from the 2021/2021 period.

Birmingham Multi-Care Home Based Care and Support

Our home support and supported living services operate twenty-four hours a day, seven days of the week. As with our other services, this has been severely impacted by the pandemic as most of the support provided by Birmingham Multi-care is home based and many families were deemed to be clinically extremely vulnerable and, consequently, had to shield. As with our respite care services this impacted on the home-based care bookings as the people who use our services shielded along with their family members/carers. In addition to this staff that specifically supported individuals with recreational based activities were left with no work as all recreational activities and venues closed due to lockdown. We were left with no option other than to use the government Coronavirus Job Retention Scheme. This allowed us to designate these staff as 'furloughed workers', with us accessing government support to continue paying part of the furloughed employees salaries and potentially protecting the employees from redundancy.

We have: -

- Delivered 15,934.5 hours of care and support
- Delivered 3,510 sleep-in hours.
- Supported 60 individuals with home-based care and support, short breaks and access to community based social, leisure and recreational opportunities.

The 29 frontline staff have received 49.5 hours of training and support this year across a wide range of training covering areas such as the Care Certificate, induction, infection control, safeguarding, medication management, safe lifting and handling practices as well as update training in areas such as First Aid and Fire safety. This ensures that our staff are skilled, confident, but most importantly competent to support individuals with a wide range of care and support needs.

Community service

The Asha House service has been closed since March 2020 due to Covid19 restriction in line with Day care Centre closure guidelines from the local authority. However, this 'women only' community service has been safely delivered in the community under existing pandemic restrictions. A wider community offer has been provided to this group of citizens which has proved beneficial to their wellbeing and that of their carers.

BIRMINGHAM MULTI-CARE SUPPORT SERVICES LIMITED
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TRUSTEES' REPORT
For the year ended 31 March 2021

Staff welfare

We also had a higher than usual number of staff reporting sick and shielding and this put a strain on the organisation's ability to provide the service too, especially at the peak of the pandemic. Despite the staffing challenges and the reduced service operations, all clients that needed our services over the lockdown period were fully supported.

Management continued to provide staff with regular government guidelines on Covid19 rules as they occurred and ensured staff were aware on measures necessary to keep them and clients safe in the various care delivery setting.

Office staff continued to work from home and appropriate IT arrangements were made to ensure use of the office was only open for essential staff under very strict Covid19 hygiene, health and safety measures as the organisation had to continue providing Domcare service through out the lockdown and pandemic period.

Both furloughed and in work staff had regular contacts with their line managers to ensure staff were appropriately supported and valued. Daily Senior Management Team (SMT) communications to staff in the lockdown period ensured that staff morale and resilience was high in the face of delivering services in what was unprecedented challenging environments. SMT and line management team support to all staff still continues to ensure staff's wellbeing and working in safe environments is supported.

In addition to the support outlined above, staff continue to have access to our confidential staff helpline for any other personal issues that they may need outside besides the support from management.

Funding

The local authorities have continued to make payments in line with funding agreements in place to ensure sustainability of the organisation and further support its ability to provide the service as the pandemic restrictions are eased in various degrees.

However, the organisation could not claim the extra cost of statutory sick pay for Covid19 self isolating staff under the government scheme due to being a subsidiary to a large organisation.

Risk analysis

Constant financial reviews have been undertaken in the 2020/21 financial year to ensure that the effects to service of the pandemic were mitigated against to ensure business and service continuity. Throughout this financial year, the continued payments of agreed funding from the local authority, the government grants from the CVJR scheme and the Covid19 infection control funding from the local authority has allowed the organisation to meet its payroll and other creditors obligations as they fell due.

The initial risk of low capacity from the Silverbirch was favourably improved a move of clients from closure of a respite care organisation within our client's catchment area. Greswolde park home continued to have sustainable occupancy rates to cover its operational costs. As the pandemic is progressing into various phases, all our services are adhering to the more than adequate Covid19 hygiene, health and safety measures to ensure there is confidence in clients' safety when they access our services.

There is a risk to sector wide front line staffing challenges but this has been mitigated by an increase in recruitment efforts to ensure our services are adequately staffed and fully delivered.

The current forecast with Covid19 operational sensitivities applied to income and expenditure indicates that the organisation will be in a position to continue carrying out its charitable objectives into the foreseeable future. Continuous reviews to the operational risk assessments and finance forecasts will

continue to be carried out to ensure that the organisation's services can adapt and reasonably absorb any impacts from the pandemic and wider economic factors.

BIRMINGHAM MULTI-CARE SUPPORT SERVICES LIMITED
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TRUSTEES' REPORT
For the year ended 31 March 2021

Regulatory Framework

Birmingham Multi-Care Support Services Limited is registered with the Care Quality Commission under the Health and Social Care Act 2008, and the Company is registered for three regulated activities, one domiciliary care service and two respite care homes. At the last inspection, all these services were found to be fully compliant with the regulations.

Trustees

The Trustees, who are also the Directors for the purpose of company law, who served during the year were:

J Cleminson
T Johnson
Dr F McConnell (appointed 23 November 2020)
C McGinley

None of the Trustees have any beneficial interest in the Company. All of the Trustees are members of the company. The Trustees and other members guarantee to contribute £1 in the event of an insolvent winding up.

Trustee Recruitment

When recruiting new Trustees the existing Trustees look for those individuals whose skills and experience that can make a significant contribution to the management of the Charitable Company.

All new Trustees are made aware of their responsibilities as Charity Trustees and Company Directors and are helped to familiarise themselves with the practical and financial aspects of the Charitable Company's operations. To help them they are provided with a copy of the Company's Memorandum and Articles of Association, the latest published accounts, the Charitable Company's mission statement and appropriate Charity Commission publications.

Public Benefit

The trustees have given due regard to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the aims and objectives of the Charitable Company and in planning any future activities. The trustees always ensure that the strategic and operational objectives are aligned with public benefit requirements. This is achieved through the provision of a wide range of services to people with multiple disabilities. This annual report demonstrates how Birmingham Multi-Care Support Services Limited has spent funds available towards meeting its charitable objectives.

Risk management

The Directors review the risks to which the Company is exposed on an annual basis as part of the approval of the annual and medium term planning and forecasts. The Directors have not identified any significant risks for the period under review, other than the ongoing requirement to achieve sufficient levels of revenue which will sustain the company's aims and objectives.

The Directors risk management strategy comprises of:

- The annual review of the risks the Company might face,
- The establishment of systems and procedures to mitigate those risks identified; and
- The implementation of procedures designed to minimise any potential impact on the Company should those risks materialise.

BIRMINGHAM MULTI-CARE SUPPORT SERVICES LIMITED
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TRUSTEES' REPORT
For the year ended 31 March 2021

Reserves policy

The Company's reserves are either classified as General Unrestricted Funds or Restricted Funds. Restricted funds comprise grants receivable for specific purposes that can only be used for those specific purposes. General Unrestricted Funds are expendable at the discretion of the Directors in furtherance of the Company's objectives. The Directors monitor carefully the funds required to maintain the ongoing operations of the company. As at the year end the company's free reserves were £186,349 (Unrestricted funds less fixed assets not represented by the restricted funds).

Review of financial position

The financial statement shows an income of £775,539 (2020: £796,731) against a total expenditure of £728,823 (2020: £849,382) resulting in an operating surplus of £46,916 (2019 deficit: £52,653). This year we have reported a surplus due to:

- Continued grant payments from the local authority despite closure of services in the Covid19 lockdown period. This was to ensure that services would be sustained and resume to meet the demand when Covid19 restrictions eased.
- Coronavirus Job Retention Scheme grant used where applicable.
- A higher than expected demand of services in period of eased Covid19 restriction.

Going Concern

During the year, constant reviews were undertaken to ensure that the organisation can continue to offer its services and grow its offer as the Covid19 restrictions were being eased. Consideration was given to the sensitivity of potential lockdowns in the 2021/22 winter periods and their impact on both services and business continuity.

The reassured support from the parent company, Midland Mencap in addition to the consistent favourable cashflows prior and after year end demonstrates that Birmingham Multi- Care support Services has the ability to meet its liabilities as they fall due. Midland Mencap has also ensure that its subsidiary has sufficient funds to carry out its charitable objectives.

Therefore, the Trustees are satisfied that there are sufficient assets and funds for the Charitable Company to remain a going concern.

Related parties

The Charity is affiliated to its parent company, Midland Mencap.

This report was approved by the trustees on 25 November 2021 and signed on their behalf by:



J Cleminson - Trustee

BIRMINGHAM MULTI-CARE SUPPORT SERVICES LIMITED
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TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2021

Statement of Trustees' responsibilities

The Trustees (who are also the directors of the Charitable Company for the purposes of company law) are responsible for preparing the Trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year. Under company law, the Trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the Charitable Company and of its incoming resources and application of resources, including its income and expenditure, for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles of the Charities SORP (FRS 102);
- make judgments and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards (FRS 102) have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Charitable Company will continue in business.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the Charitable Company's transactions and disclose with reasonable accuracy at any time the financial position of the Charitable Company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the Charitable Company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Disclosure of information to auditors

Each of the persons who are Trustees at the time when this Trustees' report is approved has confirmed that:

- so far as that Trustee is aware, there is no relevant audit information of which the charity's auditors are unaware, and
- that Trustee has taken all the steps that ought to have been taken as a Trustee in order to be aware of any relevant audit information and to establish that the charity's auditors are aware of that information.

Auditors

The auditors, Cooper Parry Group Limited, have indicated their willingness to continue in office. The designated Trustees will propose a motion reappointing the auditors at a meeting of the Trustees.

Approved by order of the members of the board of Trustees on 25 November 2021 and signed on their behalf by:



J Cleminson - Trustee

BIRMINGHAM MULTI-CARE SUPPORT SERVICES LIMITED
(A company limited by guarantee)

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF BIRMINGHAM MULTI-CARE SUPPORT SERVICES LIMITED

Opinion

We have audited the financial statements of Birmingham Multi-Care Support Services Limited (the 'charitable company') for the year ended 31 March 2021 which comprise the Statement of Financial Activities, the Balance sheet, the Statement of cash flows and the related notes, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2021 and of its incoming resources and application of resources, including its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the United Kingdom, including the Financial Reporting Council's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

BIRMINGHAM MULTI-CARE SUPPORT SERVICES LIMITED
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INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF BIRMINGHAM MULTI-CARE SUPPORT SERVICES LIMITED (CONTINUED)

Other information

The other information comprises the information included in the Annual report other than the financial statements and our Auditors' report thereon. The Trustees are responsible for the other information contained within the Annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinion on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' Report for the financial year for which the financial statements are prepared is consistent with the financial statements.
- the Trustees' Report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of our knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' Report.

We have nothing to report in respect of the following matters in relation to which Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of Trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the Trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the Trustees' Report and from the requirement to prepare a Strategic Report.

Responsibilities of trustees

As explained more fully in the Trustees' responsibilities statement, the Trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

BIRMINGHAM MULTI-CARE SUPPORT SERVICES LIMITED
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INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF BIRMINGHAM MULTI-CARE SUPPORT SERVICES LIMITED (CONTINUED)

Auditors' responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an Auditors' report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Our assessment focussed on key laws and regulations the charitable company has to comply with and areas of the financial statements we assessed as being more susceptible to misstatement. These key laws and regulations included but were not limited to compliance with the Companies Act 2006, Charities Act 2011, Charities (Protection and Social Investment) Act 2016, taxation legislation, data protection, anti-bribery and employment legislation.

We are not responsible for preventing irregularities. Our approach to detecting irregularities included, but was not limited to, the following:

- obtaining an understanding of the legal and regulatory framework applicable to the charitable company and how the charitable company is complying with that framework, including agreement of financial statement disclosures to underlying documentation and other evidence;
- obtaining an understanding of the charitable company's control environment and how the charitable company has applied relevant control procedures, through discussions with Trustees and other management and by performing walkthrough testing over key areas;
- obtaining an understanding of the charitable company's risk assessment process, including the risk of fraud;
- reviewing meeting minutes of those charged with governance throughout the year; and
- performing audit testing to address the risk of management override of controls, including testing journal entries and other adjustments for appropriateness, evaluating the business rationale of significant transactions outside the normal course of business and reviewing accounting estimates for bias.

Whilst considering how our audit work addressed the detection of irregularities, we also considered the likelihood of detection based on our approach. Irregularities arising from fraud are inherently more difficult to detect than those arising from error.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our Auditors' report.

BIRMINGHAM MULTI-CARE SUPPORT SERVICES LIMITED
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INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF BIRMINGHAM MULTI-CARE SUPPORT SERVICES LIMITED (CONTINUED)

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an Auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and its members, as a body, for our audit work, for this report, or for the opinions we have formed.

Cooper Parry Group Limited

Nicholas Simkins FCA (Senior statutory auditor)

for and on behalf of

Cooper Parry Group Limited

Chartered Accountants

Statutory Auditor

One Central Boulevard

Blythe Valley Business Park

Solihull

West Midlands

B90 8BG

Date:

3/12/2021.

BIRMINGHAM MULTI-CARE SUPPORT SERVICES LIMITED
(A company limited by guarantee)

**STATEMENT OF FINANCIAL ACTIVITIES (INCORPORATING INCOME AND EXPENDITURE ACCOUNT)
FOR THE YEAR ENDED 31 MARCH 2021**

	Note	Unrestricted funds 2021 £	Restricted funds 2021 £	Total funds 2021 £	Total funds 2020 £
Income from:					
Grants, donations and legacies	3	201,469	159,286	360,755	192,176
Charitable activities	4	414,727	-	414,727	603,075
Investments	5	-	-	-	19
Other income		257	-	257	1,461
Total income		616,453	159,286	775,739	796,731
Expenditure on:					
Charitable activities		550,537	178,286	728,823	849,384
Total expenditure		550,537	178,286	728,823	849,384
Net movement in funds		65,916	(19,000)	46,916	(52,653)
Reconciliation of funds:					
Total funds brought forward		123,510	931,000	1,054,510	1,107,163
Net movement in funds		65,916	(19,000)	46,916	(52,653)
Total funds carried forward		189,426	912,000	1,101,426	1,054,510

The Statement of Financial Activities includes all gains and losses recognised in the year.

The notes on pages 14 to 26 form part of these financial statements.

BIRMINGHAM MULTI-CARE SUPPORT SERVICES LIMITED
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REGISTERED NUMBER: 02399075

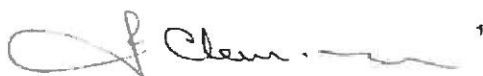
BALANCE SHEET
AS AT 31 MARCH 2021

	Note	2021 £	2020 £
Fixed assets			
Tangible assets	10	915,077	935,506
		<u>915,077</u>	<u>935,506</u>
Current assets			
Debtors	11	142,221	124,626
Cash at bank and in hand		184,278	39,835
		<u>326,499</u>	<u>164,461</u>
Creditors: amounts falling due within one year	12	(140,150)	(45,457)
Net current assets		<u>186,349</u>	<u>119,004</u>
Total assets less current liabilities		<u>1,101,426</u>	<u>1,054,510</u>
Total net assets		<u><u>1,101,426</u></u>	<u><u>1,054,510</u></u>
Charity funds			
Restricted funds	13	912,000	931,000
Unrestricted funds	13	189,426	123,510
Total funds		<u><u>1,101,426</u></u>	<u><u>1,054,510</u></u>

The Trustees acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and preparation of financial statements.

The financial statements have been prepared in accordance with the provisions applicable to entities subject to the small companies regime.

The financial statements were approved and authorised for issue by the Trustees on 25 November 2021 and signed on their behalf by:



J Cleminson - Trustee

The notes on pages 14 to 26 form part of these financial statements.

BIRMINGHAM MULTI-CARE SUPPORT SERVICES LIMITED
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STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 31 MARCH 2021

	2021 £	2020 £
Cash flows from operating activities		
Net cash used in operating activities	144,443	(7,665)
Cash flows from investing activities		
Dividends, interests and rents from investments	-	19
Purchase of tangible fixed assets	-	(4,059)
Net cash provided by/(used in) investing activities	-	(4,040)
Cash flows from financing activities		
Net cash provided by financing activities	-	-
Change in cash and cash equivalents in the year	144,443	(11,705)
Cash and cash equivalents at the beginning of the year	39,835	51,540
Cash and cash equivalents at the end of the year	184,278	39,835

The notes on pages 14 to 26 form part of these financial statements

BIRMINGHAM MULTI-CARE SUPPORT SERVICES LIMITED
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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021**

1. Accounting policies

1.1 Basis of preparation of financial statements

The financial statements have been prepared in accordance with the Charities SORP (FRS 102) - Accounting and Reporting by Charities; Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Birmingham Multi-Care Support Services Limited meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy.

In the trustees' Report, there is a review of the charity's current financial performance, liquidity and the ability to meet its current and future obligations. Financial projections into the foreseeable future have been made taking into consideration the potential risks to various income streams to Birmingham Multi-Care. As a result of this analysis, the trustees have reasonable assurance that the charity is able to continue with its operations for the foreseeable future. Therefore, the financial statements are prepared on a going concern basis under the historical cost convention as modified to include property at fair value. The financial statements are prepared in sterling which is the functional currency of the charity.

1.2 Going concern

These accounts have been prepared on a going concern basis. The Trustees have considered current funding streams and reviewed the 2020/21 budget. The grant income for the coming year from the local authorities has been confirmed and a detailed review of budgeted income and expenditure 2020/21 has been undertaken. Asha House day care activities have been reviewed favourably and their delivery is aligned with Midland Mencap's community hub services to ensure that wellbeing activities and opportunities continue to be delivered. Current plans are to extend the day care offer to a wider demographic. The Homes are not yet operating at full capacity and as such the parent company, Midland Mencap, has formally committed, through its Board of Trustees, to underwrite any necessary investment to services that maybe required in the ordinary course of providing operational services and activities to the citizens and carers of Birmingham Multi-Care. The Trustees are therefore satisfied that there are sufficient assets and funds for the Charitable Company to remain a going concern.

1.3 Income

Income from grants for charitable activities is recognised when earned. Other trading activities, investment and other income is recognised when received. Donations and legacies are recognised when notified provided the conditions for their receipt have been met and there is reasonable certainty of receipt and the amounts can be measured reliably.

Where income is received in advance of entitlement of receipt, its recognition is deferred and included in creditors as deferred income. Where entitlement occurs before income is received, the income is accrued.

No amount is included in the financial statements for volunteer time in line with SORP (FRS 102).

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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021**

1. Accounting policies (continued)

1.4 Expenditure

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate costs related to the category. Expenditure is recognised where there is legal or constructive obligation to make payments to third parties, it is probable that the settlement will be required and the amount of the obligation can be measured reliably.

Irrecoverable VAT is charged as an expense against the activity for which the expenditure arose.

As per FRS 102, governance costs form part of the charitable expenditure in the Statement of Financial Activities (SOFA) but more details is shown in Note 6 to the accounts. Charitable expenditure comprises those costs directly incurred in carrying out its charitable activities and expenditure of an indirect nature necessary to support these activities. Governance costs are those associated with the constitutional and statutory requirements of the charitable company and include audit fees and costs incurred in the strategic management of the charitable company.

All expenditure is inclusive of irrecoverable VAT.

1.5 Government grants

Government grants relating to tangible fixed assets are treated as deferred income and released to the Statement of financial activities over the expected useful lives of the assets concerned. Other grants are credited to the Statement of financial activities as the related expenditure is incurred.

1.6 Tangible fixed assets and depreciation

Tangible fixed assets are stated at cost or valuation deemed cost (or deemed cost as per FRS 102 first adoption rules) less depreciation. Depreciation is provided at rates calculated to write off the cost less estimated residual value of each asset over its expected useful life.

Purchases of equipment and any fixtures and fittings deemed to be additions, as distinct from replacements, are capitalised if the initial cost of the asset exceeds £1,000. Otherwise the cost is treated as an expense.

Where the current value of a tangible fixed asset is found to be less than its carrying value, the asset is written down to its recoverable amount. The loss on impairment is charged to the appropriate expenditure category in the statement of financial activities. The charitable company currently has no assets to which impairment provisions apply.

Depreciation is charged so as to allocate the cost of tangible fixed assets less their residual value over their estimated useful lives, using the straight-line method.

Depreciation is provided on the following basis:

Freehold property	-	2%
Motor vehicles	-	25%
Fixtures and fittings	-	25%
Office equipment	-	25%

1.7 Debtors

Trade and other debtors are recognised at the settlement amount after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

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1. Accounting policies (continued)

1.8 Liabilities and provisions

Liabilities are recognised when there is an obligation at the Balance sheet date as a result of a past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably.

Liabilities are recognised at the amount that the Charitable Company anticipates it will pay to settle the debt or the amount it has received as advanced payments for the goods or services it must provide.

Provisions are measured at the best estimate of the amounts required to settle the obligation. Where the effect of the time value of money is material, the provision is based on the present value of those amounts, discounted at the pre-tax discount rate that reflects the risks specific to the liability. The unwinding of the discount is recognised in the Statement of financial activities as a finance cost.

1.9 Financial instruments

The Charitable Company only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

1.10 Operating leases

Rentals paid under operating leases are charged to the Statement of financial activities on a straight line basis over the lease term.

1.11 Pensions

The Charitable Company operates a defined contribution pension scheme and the pension charge represents the amounts payable by the Charitable Company to the fund in respect of the year.

1.12 Fund accounting

General funds are unrestricted funds which are available for use at the discretion of the Trustees in furtherance of the general objectives of the Charitable Company and which have not been designated for other purposes.

Designated funds are unrestricted funds of the charity which the trustees have decided at their discretion to set aside to use for a specific purpose. Restricted funds are donations which a donor has specified to be solely used for particular areas of the charity's activities

Investment income, gains and losses are allocated to the appropriate fund.

2. General information

Birmingham Multi-Care is a charitable company domiciled in the United Kingdom. The address of the registered office is shown on the legal and administrative information page of this report. The nature of the company's operations and principal activities are the provision of services to people in Birmingham who have multiple disabilities and respite to their parents and carers.

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**NOTES TO THE FINANCIAL STATEMENTS
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3. Income from donations and legacies

	Unrestricted funds 2021 £	Restricted funds 2021 £	Total funds 2021 £	Total funds 2020 £
Grants	67,071	159,286	226,357	192,176
Coronavirus job retention scheme	134,398	-	134,398	-
	<u>201,469</u>	<u>159,286</u>	<u>360,755</u>	<u>192,176</u>
Total 2020	<u>192,176</u>	<u>-</u>	<u>192,176</u>	

In 2020, income of £192,176 was allocated to restricted funds.

4. Income from charitable activities

	Unrestricted funds 2021 £	Total funds 2021 £	Total funds 2020 £
Income from charitable activities	414,727	414,727	603,075
	<u>603,075</u>	<u>603,075</u>	
Total 2020	<u>603,075</u>	<u>603,075</u>	

In 2020, income of £603,075 was allocated to unrestricted funds.

5. Investment Income

	Unrestricted funds 2021 £	Total funds 2021 £	Total funds 2020 £
Interest receivable	-	-	19
	<u>19</u>	<u>19</u>	
Total 2020	<u>19</u>	<u>19</u>	

In 2020, income of £19 was allocated to unrestricted funds.

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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021**

6. Analysis of expenditure by activities

	Activities undertaken directly 2021 £	Total funds 2021 £	Total funds 2020 £
Wages and salaries	596,637	596,637	730,330
Governance costs	7,661	7,661	10,106
Other direct costs	104,097	104,097	88,881
Depreciation	20,428	20,428	20,067
	<u>728,823</u>	<u>728,823</u>	<u>849,384</u>
Total 2020	<u>849,384</u>	<u>849,384</u>	

Of the £849,382 expended in 2020, £211,176 was allocated to restricted funds and £638,206 to unrestricted funds

7. Auditors' remuneration

	2021 £	2020 £
Fees payable to the Charitable Company's auditor for the audit of the Charitable Company's annual accounts	6,672	9,152
Fees payable to the Charitable Company's auditor in respect of: All non-audit services not included above	<u>1,080</u>	<u>-</u>

8. Staff costs

	2021 £	2020 £
Wages and salaries	557,155	689,697
Social security costs	31,491	31,365
Contribution to defined contribution pension schemes	7,991	9,267
	<u>596,637</u>	<u>730,329</u>

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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021**

8. Staff costs (continued)

The average number of persons employed by the Charitable Company during the year was as follows:

	2021 No.	2020 No.
Operational	71	75

No employee received remuneration amounting to more than £60,000 in either year.

In 2020/21 the key management emoluments amounted to £73,776 (2020: £73,263). The parent company took on overall key management responsibilities on take over in April 2018.

9. Trustees' remuneration and expenses

During the year, no Trustees received any remuneration or other benefits (2020 - £NIL).

During the year ended 31 March 2021, no Trustee expenses have been incurred (2020 - £NIL).

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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021**

10. Tangible fixed assets

	Freehold property £	Fixtures and fittings £	Office equipment £	Total £
Cost or valuation				
At 1 April 2020	950,000	133,689	4,059	1,087,748
Disposals	-	(132,039)	-	(132,039)
At 31 March 2021	950,000	1,650	4,059	955,709
Depreciation				
At 1 April 2020	19,000	132,587	654	152,241
Charge for the year	19,000	413	1,017	20,430
On disposals	-	(132,039)	-	(132,039)
At 31 March 2021	38,000	961	1,671	40,632
Net book value				
At 31 March 2021	912,000	689	2,388	915,077
At 31 March 2020	931,000	1,102	3,404	935,506

11. Debtors

	2021 £	2020 £
Due within one year		
Trade debtors	111,197	105,429
Other debtors	481	-
Prepayments and accrued income	30,543	19,197
	142,221	124,626

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NOTES TO THE FINANCIAL STATEMENTS
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12. Creditors: Amounts falling due within one year

	2021	2020
	£	£
Trade creditors	40,572	2,362
Other taxation and social security	10,238	11,159
Accruals and deferred income	89,340	31,936
	<u>140,150</u>	<u>45,457</u>

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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021**

13. Statement of funds

Statement of funds - current year

	Balance at 1 April 2020 £	Income £	Expenditure £	Balance at 31 March 2021 £
Unrestricted funds				
General Funds	123,510	616,453	(550,537)	189,426
Restricted funds				
Freehold property - cost	280,729	-	(19,000)	261,729
Freehold property - revaluation	650,271	-	-	650,271
Greswolde Park Road	-	87,608	(87,608)	-
Silver Birch Road	-	71,678	(71,678)	-
	931,000	159,286	(178,286)	912,000
Total of funds	1,054,510	775,739	(728,823)	1,101,426

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**NOTES TO THE FINANCIAL STATEMENTS
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13. Statement of funds (continued)

Statement of funds - prior year

	Balance at 1 April 2019 £	Income £	Expenditure £	Balance at 31 March 2020 £
Unrestricted funds				
Unrestricted funds	157,161	604,555	(638,206)	123,510
	<u>157,161</u>	<u>604,555</u>	<u>(638,206)</u>	<u>123,510</u>
Restricted funds				
Day Centre	-	32,890	(32,890)	-
Greswolde Park Road	-	87,608	(87,608)	-
Silver Birch Road	-	71,679	(71,679)	-
Freehold property - cost	299,729	-	(19,000)	280,729
Freehold property - revaluation	650,271	-	-	650,271
	<u>950,000</u>	<u>192,177</u>	<u>(211,177)</u>	<u>931,000</u>
	<u>950,000</u>	<u>192,177</u>	<u>(211,177)</u>	<u>931,000</u>
Total of funds	<u>1,107,161</u>	<u>796,732</u>	<u>(849,383)</u>	<u>1,054,510</u>

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NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021

13. Statement of funds (continued)

Day centre

Birmingham City Council funds the grant to the Asha House day centre. This grant enables women to access a wide range of day activities that enhance their social interaction, physical and mental wellbeing. This is underpinned by the property which was granted by Birmingham City Council Social Services Department with a proviso that the monies be repaid to them should certain conditions not be met.

Greswolde Park Road

Birmingham City Council funds the grant to the Greswolde Park Road care home. The grant enables the provision of respite care services. The care services are provided in a property that was granted by the Secretary of State for Health with conditions that the monies be repaid to him should certain conditions not be met.

Silver Birch Road

Birmingham City Council funds the grants to Silver Birch Road care home. The grant enables the provision of respite home care services. The care services are provided in a property that was granted by the Princes Royal Trust and Birmingham City Council with conditions that the monies be repaid to him should certain conditions not be met.

Freehold property

4 Greswolde Park Road

The company received a grant of £174,799 towards the purchase and conversion of 4 Greswolde Park Road, Acocks Green, Birmingham from the Secretary of State for Health with a proviso that the monies be repaid to him should certain conditions not be met. As security for repayment, a charge on the property was executed in favour of the Secretary for State.

7 Silver Birch Road

The company also received a grant of £263,600 towards the purchase, conversion and running costs of 7 Silver Birch Road, Erdington, Birmingham from the Princess Royal Trust and Birmingham City Council, with a proviso that monies be repaid to them should certain conditions not be met. As security for repayment, a charge was executed in favour of Birmingham City Council in the sum of £120,000.

7 Braithwaite Road

The company received grants of £104,495 towards the purchase and conversion of 7 Braithwaite Road, Sparkbrook from Birmingham City Council Social Services Department, with a proviso that the monies be repaid to them should certain conditions not be met.

Freehold property cost represents the value of the properties purchased. The Trustees have considered the allocation of depreciation in respect of these properties and a transfer has been made from restricted reserves to unrestricted reserves to correct the previously misallocated depreciation.

Freehold property revaluation reserve represents the revaluation of freehold properties.

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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021**

14. Analysis of net assets between funds

Analysis of net assets between funds - current year

	Unrestricted funds 2021 £	Restricted funds 2021 £	Total funds 2021 £
Tangible fixed assets	3,077	912,000	915,077
Current assets	326,499	-	326,499
Creditors due within one year	(140,150)	-	(140,150)
Total	<u>189,426</u>	<u>912,000</u>	<u>1,101,426</u>

Analysis of net assets between funds - prior year

	Unrestricted funds 2020 £	Restricted funds 2020 £	Total funds 2020 £
Tangible fixed assets	4,506	931,000	935,506
Current assets	164,461	-	164,461
Creditors due within one year	(45,457)	-	(45,457)
Total	<u>123,510</u>	<u>931,000</u>	<u>1,054,510</u>

15. Reconciliation of net movement in funds to net cash flow from operating activities

	2021 £	2020 £
Net income/expenditure for the year (as per Statement of Financial Activities)	46,916	(52,653)
Adjustments for:		
Depreciation charges	20,430	20,067
Dividends, interests and rents from investments	-	(19)
Decrease/(increase) in debtors	(17,595)	21,402
Increase in creditors	94,692	3,538
Net cash provided by/(used in) operating activities	<u>144,443</u>	<u>(7,665)</u>

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**NOTES TO THE FINANCIAL STATEMENTS
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16. Analysis of cash and cash equivalents

	2021	2020
	£	£
Cash in hand	184,278	39,835
Total cash and cash equivalents	<u>184,278</u>	<u>39,835</u>

17. Analysis of changes in net debt

	At 1 April 2020	Cash flows	At 31 March 2021
	£	£	£
Cash at bank and in hand	39,835	144,443	184,278
	<u>39,835</u>	<u>144,443</u>	<u>184,278</u>

18. Operating lease commitments

The Charitable Company had no commitments under non-cancellable operating leases at 31 March 2021.

19. Related party transactions

The related party transactions are with the parent company, Midland Mencap, in relation to providing all functions of the Finance services, strategic and operational management. These services range from day to day transaction processing to internal and external reporting and governance. The related party transactions also include Central overhead costs allocation as BMC operates from the parent company's premises. Amounts paid to Midland Mencap to cover these costs amounted to £86k which is included within creditors.

20. Controlling party

Birmingham Multi-Care Support Services Limited is a wholly owned subsidiary and the ultimate controlling party is Midland Mencap whose registered office is Unit E Pinewood, Bell Heath Way, Woodgate Business Park, Birmingham B32 2BZ.

