

THE TICKER CLUB

England & Wales · Charity number 519754

Details

Status Registered

Legal form Other

Registered 1988-01-22

Register [View on the Charity Commission register](#)

Contact

Address North West Heart Centre
Wythenshawe Hospital
Southmoor Road
Manchester
M23 9LT

Phone 07872312205

Email enquiries@thetickerclub.co.uk

Website www.thetickerclub.co.uk

Activities

Objects: TO PROMOTE THE RELIEF OF PERSONS IN MANCHESTER AND ITS SURROUNDING AREA WHO ARE TO UNDERGO, OR WHO HAVE UNDERGONE, HEART SURGERY OF ANY KIND.

Activities: To offer support throughout the area both to those who are themselves experiencing heart or vascular procedures, and to their families to support financially and otherwise all forms of cardiac procedures carried out by the Manchester University NHS Foundation Trust (Wythenshawe) & to raise funds, inviting and receiving contributions by way of subscription, donation and any other

Classification

- **How:** Makes Grants To Organisations, Provides Advocacy/advice/information
- **What:** The Advancement Of Health Or Saving Of Lives
- **Who:** The General Public/mankind

Geography

- **Area of benefit:** MANCHESTER AND ITS SURROUNDING AREA
- Cheshire East
- Cheshire West & Chester
- Cumbria
- Derbyshire
- Lancashire
- Manchester City
- Staffordshire
- Trafford
- Warrington
- Wigan

Finances

Period end	Income	Expenditure	Assets	Employees
2025-01-31	£72,363	£85,708	-	-
2024-01-31	£37,571	£55,473	-	-
2023-01-31	£21,814	£38,944	-	-
2022-01-31	£24,104	£12,157	-	-
2021-01-31	£145,880	£39,738	-	-

Trustees

Name	Role	Appointed
Adrian Peter Walmsley		2024-04-24
David Lee Holmes		2018-11-08
Kevin Stuart Morgan		2026-01-14
Khalid Ghaffur		2021-11-10
MOHAMMED MUNEEB YASSIR		2013-04-11
Margaret Mee		2023-05-10
Margret Joyce Smith		2026-01-14
Marie Elizabeth Holmes		2017-04-06
Nazir Choonara		2020-07-15

THE TICKER CLUB

England & Wales - Charity number 519754

Accounts



*Affiliated to the
British Heart
Foundation*

The Ticker Club

Registered Charity No. 519754
Supporting cardiac patients at Wythenshawe Hospital



ANNUAL REPORT OF THE EXECUTIVE COMMITTEE FOR THE YEAR ENDED 31st JANUARY 2025

Introduction

The Report and Accounts now presented take into account the requirements of the legal accounting and reporting framework for Charities deriving from the Charities Act 2011

Charitable Status

The Ticker Club (TC), based at the Manchester University NHS Foundation Trust (MFT), Wythenshawe Hospital, Manchester M23 9LT is registered with The Charity Commission, Charity Number 519754.

Constitution of the Club

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The objective of the TC is to promote the relief of persons in Manchester and the surrounding area who are to undergo, or who have undergone, heart procedures of any kind.

In furtherance of this objective, the Ticker Club:

- a. Offers moral support and encouragement to such persons and their relatives.
- b. Supports financially or otherwise heart and vascular procedures carried out by the Manchester University NHS Foundation Trust (MFT) at Wythenshawe Hospital.
- c. Raises funds, invites and receives contributions etc. to finance the Club's activities (provided that no substantial trading activities shall be undertaken).
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- e. Does such other lawful things as shall further the Ticker Club's objective.

Public Benefit

The Executive Committee confirm that it has complied with the duty in Section 17 of the Charities Act 2011 to have due regard to public benefit guidelines published by the Charities Commission.

Membership of the Club

Membership is open to all persons who have been diagnosed as having a heart problem, their relatives and to all those who support the aims and objectives of the TC. All members are required to pay an annual subscription, which is currently £10.00 per head, or £15.00 for member and partner. At the 31st January 2024 there were 256 memberships – 182 single and 74 joint memberships. Total membership 330. During the current year existing members not renewing their subscriptions have been deleted from the records to comply with GDPR legislation. Our increased ward visibility has proven successful in increasing new membership applications helping to maintain the membership level.

Members of the TC have now been able to undertake ward visits, and can now work from the TC office, but not sell raffle tickets to the public. There has been a Christmas Social Event held during this year which was well attended and the newsletter format has been revised. This is being sent after each committee meeting as a “Members’ Newsletter” only and is still evolving.

Executive Committee

The day-to-day running of the TC’s affairs is carried out by an Executive Committee. At the start of the year this comprised of 6 full members and no co-opted members, at the end of the financial year there were 6 full members and 1 co-opted member. This Committee meets at regular intervals (usually bi-monthly). Executive Committee members are elected by the Club membership, normally at the Annual General Meeting (A.G.M.).

The Charity Commission guidelines recognise that in certain circumstances extraordinary measures may be taken if it is in the best interest of the Charity. All information, correspondence, minutes etc have been kept on file.

The confirmed Executive Committee members being:

Officers: David Holmes – Chair (first year of office), Muneeb Yassir – Vice Chair (second year of office), Maggie Mee - Secretary (first year of office) and Marie Holmes – Treasurer (second year of office)

Committee Members: Adrian Walmsley, Nazir Choonara and Khalid Ghaffur

Recommended Co-opted Member: Peter Jamieson

The A.G.M. of the T.C. was held on Wednesday 24th April 2024 from 10.30 am at the Cresta Court Hotel, Altrincham. The meeting format followed the agenda and formalised the business of the T.C. Trustees were formally appointed and ratified. Under the Club’s Constitution an Independent Examiner is appointed at each A.G.M. and for the year under review, the Independent Examiner was Mr S.C. Clegg.

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The T.C. is operated entirely on a voluntary basis and no member or officer of the T.C. receives any remuneration whatsoever, although appropriate reimbursements are made in respect of expenses incurred in relation to T.C. activities.

The T.C. has use of an office, provided free of charge, which is located in the entrance foyer of the North-West Heart Centre at Wythenshawe Hospital.

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(a) Virgin Money, 6 Bridge Street, St Helens WA10 1NF, a Current Account and a Lottery Account.

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Presidential Changes

This year we have had to accept the resignation of Professor Venkateswaran as one of the joint presidents as he has taken a sabbatical and did not feel able to support the Club from afar. We would like to thank him for his involvement and wish him well for the future. We will be looking to replace his president role with a transplant lead surgeon to keep our connection with that team. Congratulations should also go to Eamonn O'Neal, another of our presidents, who has been awarded the Order of the British Empire for his services to Charity. He is committed to charitable works for several Charities and all who benefit are extremely grateful.

1. Patient Support, Cardiac Ward and Clinic visiting¹

We are continuing to support the patients with our ward visiting and our team of volunteers have been active all year. The mobile phone is still available for patient contact as the office is not staffed every day, so the office phone has a message with the mobile phone number and callers are directed to it if required. This means that calls are answered and that no messages sit on the office phone for days as happened sometimes in the past. It is felt that this is a situation that will have to continue.

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We have continued to fund items of literature and equipment for the clinics and departments within the cardiac unit of the hospital at Wythenshawe. In the Cardiac Radial Department, we have bought some specialised trolleys which allows beds to be freed up and more patients treated reducing the waiting list for procedures to be carried out. We have also bought a Lucas 3 CPR machine for the same department, which assists in the resuscitation of any patients who have an adverse reaction to their procedure. For the Physiology Department we have bought 2 Stress Exercise Bikes which along with heart monitoring equipment helps in the diagnosis of issues caused by the strain of exercise. This is better than other methods as it is "Real Time" monitoring. Of a practical use is the water cooler purchased for the Cardiac Outpatients Department which is useful when patients are having blood taken for testing as dehydration causes some patients to have difficulty in giving blood.

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The BHF, who we are affiliated to, hold many on line webinars during the year and our BHF contact has details and can be contacted through the committee if anyone is interested in being included in the information notification. These webinars are on line and are highly informative about research which is happening into heart issues.

3. Fundraising

This year the Annual Raffle took place and was successful with a reasonable income from this event. There were many prizes donated from various local and national companies and thanks must be given to the people who organised, obtained prizes and sold tickets to make this a success. Details of the income are in the statement of accounts at the end of this report.

The Club are also hopeful that more fundraising events will take place and people will be sponsored to take part on our behalf. The T.C has been selected by the Ladies Captain of a Golf Club as their Charity for the Year and leaflets and a banner have been sent for promotional purposes and it is hoped that we will receive invitations to fundraising days over the year.

The Club has been fortunate in receiving donations and this year £19619.00 has been gratefully received.

The Club now receive regular payments through PayPal Giving Fund.

You will see from the Treasurer's report the individual cost of the items funded or purchased for the Cardiac Unit at Wythenshawe Hospital. The Trustees are tasked to ensure that your monies are well spent and there is a process which is adhered to for any request. We have committed to the funding of literature for the various clinics and that is ongoing, but items of equipment are decided on by the committee and must be requested by the department which will find them advantageous for patient care and comfort.

The trolleys referred to earlier have been well used and there has been a request for more to assist with the flow of patients through the department. These are considered beneficial as the mattress allows for 8 hours of comfort which helps in some of the procedures as there is a need to lie flat afterward. The Lucas Machine has also been used on patients and as it is consistent in the resuscitation process it allows staff to administer other medication at the same time as resuscitation is happening.

Review of Progress and Achievements

The T.C. continues to have a strong working relationship with M.F.T. and are sure that this will continue now that face-to-face involvement has resumed. One of our volunteers is Volunteer Governor for the M.F.T. and is actively involved in supporting all volunteers within the Trust.

There has been an increase in the use of Wythenshawe for elective cardiac surgery and as such we have seen an increase in our involvement in the wards. Wythenshawe Hospital is

now being used by several Trusts as the one selected to send elective patients to for cardiac interventions.

The Treasurer has continued to work more at home using the laptop computer purchased last year for that purpose and this has proven invaluable as it means that the office only has to be accessed once or twice a week for file use. All three laptops purchased last year are fully in use and have been beneficial to the roles they were bought for. There has also been a laptop donated for use by the Chair and will be passed to future Chairs for their use in Club business.

The Treasurer continues to oversee the finances of the Club for the benefit of all members.

The Secretary role has been filled and the duties embraced by a willing volunteer who was co-opted onto the committee after last year's AGM. The work that is done by the Secretary is appreciated and will continue to be so.

There has been a change to the newsletter style and it is now in the form of a members' newsletter as the committee felt it that some of the detail was not for public knowledge. There will be a Public Information Letter for use in the Clinics and Wards produced which will give more details of the Club's involvement in the hospital and the people patients are likely to meet and equipment used during their stay and journey to recovery.

The Volunteer Coordinator has kept in regular contact with the volunteers. The volunteers having resumed their ward involvement are proving that patients and staff appreciate our help in patient contact and we have seen an increase in membership applications due to this visible presence. The polo shirts worn by the volunteers have been remarked upon as we stand out and are immediately recognisable.

The Acting Membership Secretary been keeping in touch with as many members as possible, especially potential new members applying off the website. The current person is retiring at the A.G.M but we have been fortunate to have someone to take over this particularly key role on the committee. There are several newer members who only want contact by e-mail and as such we are going to investigate the opportunity of sending more correspondence in that way to all members. The T.C is looking forward to when Social Meetings can resume and attended by T.C. members along with family/friends. We would appreciate a person to come forward to organise these, they need not be a committee member nor be an M.F.T volunteer particularly.

The Committee meetings are now held in the office as there is enough room for the smaller numbers, however, as the committee numbers increase due to the enthusiasm of the membership, we will have to find an alternative venue.

The Christmas Social was held at The Sale on Marsland Road and was well attended and will be held, with a difference, again this year and details will be sent in due course. The Annual Raffle was held and the draw took place at the Christmas Social. This was another success.

All members play an integral part in support of the Cardiac Unit in the hospital and The T.C. committee extend thanks to everyone in helping to achieve the Club's aims and objectives. It would be an advantage to have one of our members in the office regularly and would welcome anyone to contact me if you could devote some time to this role.

New members are invaluable. Please see contact details on the Ticker Club website for information regarding joining the T.C or the committee and finding out about the roles.

TREASURER'S REPORT

The Receipts and Payments Account shows the income and expenditure for the financial year 1st February 2024– 31st January 2025 and the balance of money held as of 31st January 2025. Comparative figures from the previous year are shown.
The payments for the current year exceed receipts by £13,345.

Receipts and Payments Account

Our income from membership shows a decrease of £195 to £2,850.
Virgin Money interest on the account is paid monthly, £1,356 to 31st January 2025.
Annual Interest from The Vernon Building Society was £1,833 for the period 1st April 2023 to 31st March 2024. Total Interest £3,189
Donations are, payments of £19,619 for direct donations, including boxes.
PayPal Giving and Much Loved £1,222. Total 20,841
Annual Gift Aid for the year ending 31st January 2024 £826.
Much Loved Gift Aid £84 for the year ending 31st January 2025
Total Gift Aid £910
A deposit paid for the 2025 A.G.M. was refunded.
The Annual Raffle raised £1,334 after costs were paid.
The Monthly Lottery raised £924 after prizes were paid.

The Ticker Club has no paid employees. All the Executive Committee Members and Patient Support Visitors are volunteers. Travel expenses are paid to volunteers in respect of duties conducted on behalf of the charity. The Administration cost includes the travel expenses of £1,193 of the Executive Committee Members in respect of administrative duties.

Printing costs include the information leaflets that promote the club and its activities and our volunteer training guides.

This year we have renewed our banners and posters. Our volunteers' logo polo shirts were also renewed.

The Web site cost is for administration cover.

The cost of the newsletter sent to all members is itemised in the accounts.

Sundry expenses include the Annual Licence for the Annual Raffle and Monthly Draw and some computer and office consumables.

Hospital Support

Travel expenses for our ward volunteers were £3,339.

Materials purchased, New Beginning Books £7,150

Five cardiac wards F2, F5, F6, CTCCU and Jim Quick each received £100 towards in-patient gifts at Christmas and £40 for hospital staff biscuits and chocolates.

Hospital Equipment Funded

Three handheld scanners £11,190 Cardiac Surgery

4D probe £16,000 Cardiac Physiology

Pedals £69 Cardiac Rehab

Coffee Machine £4,320 Radial Lounge

Two Stress Exercise Bikes £23,000 ECG Clinic ***

Lucas Machine £13,612 Radial Lounge

Water Cooler £360 Cardiac Outpatients

Total Equipment £68,551

*** The Stress Exercise Bikes were funded by two separate specified donations one of which was received in 2023.

Statement of Assets and Liabilities

Cash funds are shown as balances in all accounts held by the Charity as at 31st January 2025, plus any deposits un-credited, less any un-presented cheques at this date. The balance of Funds was £119,416 as of 31st January 2025.

Other monetary assets are payments due to the Charity but will not be paid until the following financial year. Estimated values are shown.

Assets retained for the Charity's own use at nominal resale value.

We received a donation of an additional laptop in 2024 so now have four laptops.

The laptops and the lockable cupboard have resale values, these will be decreased on an annual basis.

Liabilities

Liability is an obligation to pay for something e.g., creditors invoices received but not yet paid and estimated volunteer travel expenses due for January 2025 but not yet paid.

From 1st January 2025 Virgin Money have bank charges on the main account as it is a business account. We do receive interest on this account more than the proposed charges.

This is under discussion as we are a charity.

The Designated fund is for approved requested items for the hospital which will be funded in the next financial year. Six Trolleys £25500 (includes three outstanding from the last financial year) and six mobile steps £2150 for the Radial Catheter Lab. Total £27650

The Trustees have agreed to a reserves policy of two years. to ensure there are sufficient funds to cover our committed funding to the Cardiac unit and expenses incurred to fund our activities and administration.

After the deduction of the costs of fundraising activities and administrative expenses the Club's net income is available for the purchase of equipment for Cardiac and related departments within Wythenshawe Hospital and grants and donations to local hospital services and other items relating to patient welfare.

The Accounts have been checked and verified by the independent examiner.

Mr S Clegg FCA CPFA

Signed Marie Holmes Treasurer Date

Signed Muneeb Yassir Vice Chair Date

On Behalf of the Executive Committee

RECEIPTS AND PAYMENTS FOR THE PERIOD 1ST FEBRUARY 2024- 31ST JANUARY 2025

	2024/25		2023/24	
	£	£	£	£
Receipts				
Membership Subscriptions		2850		3045
Donations		20841		23442
Legacies		40000		3036
Gift Aid Recoverable		910		2506
Building Society & Bank Interest		3189		3346
Refunds AGM Deposit		80		0
Social Events :				
Christmas Social	<u>833</u>	833	<u>0</u>	0
Fundraising :				
Annual Raffle	1605		0	
Monthly Lottery	<u>2055</u>	3660	<u>2196</u>	2196
Total Receipts		<u>72363</u>		<u>37571</u>
Payments				
Administration Etc :				
Travel Expenses	1193		883	
Printing Stationery & Postage	706		707	
Phone	101		93	
AGM and Seminar	170		415	
Web Site	310		276	
Newsletters	700		840	
Card Charges - Fundraising Platforms	29		69	
Computer Software	100		80	
Logo & Banners	484		0	
Sundry Expenses	<u>100</u>	3893	<u>91</u>	3454
Direct Support to Hospital :				
Patient Support Visits	3339		3548	
Patient Support Materials	7150		5810	
Ward Gifts	540		538	
Equipment funded for the Hospital	<u>68551</u>	79580	<u>41029</u>	50925
Social Events :				
Members Socials	0		0	
Christmas Social	<u>833</u>	833	<u>0</u>	0
Fundraising :				
Annual Raffle	271		0	
Monthly Lottery Prizes	<u>1131</u>	1402	<u>1094</u>	1094

Total Payments	<u>85708</u>	<u>55473</u>
Net Receipts (payments) for the Year	-13345	-17902
Add : Balance of Funds from Previous Year.	<u>132761</u>	<u>150663</u>
Balance of Funds	<u><u>119416</u></u>	<u><u>132761</u></u>

STATEMENT OF ASSETS AND LIABILITIES AS AT 31ST JANUARY 2025

	2024/25	2023/24
	£	£
Cash Funds		
Deposit Account at Vernon Building Society	45366	73533
Current Account at Virgin Money	73645	58727
Lottery Account at Virgin Money	468	551
Plus Un-credited deposits	0	0
Less Un-presented cheques	<u>-63</u>	<u>-50</u>
	<u>119416</u>	<u>132761</u>
Other Monetary assets		
Gift Aid Recoverable	1058	824
Building Society Interest Due	1198	1458
PayPal	<u>394</u>	<u>51</u>
	<u>2650</u>	<u>2333</u>
Assets retained for the charity's own use (at nominal resale value)		
4 Laptops	825	900
Cupboard	<u>50</u>	<u>75</u>
	<u>875</u>	<u>975</u>
Liabilities		
Virgin Bank Changes	14	0
Volunteer Travel Expenses	<u>333</u>	<u>350</u>
	<u>347</u>	<u>350</u>
Designated Funds		
Agreed Hospital Purchases	<u>27650</u>	<u>41928</u>
	<u>27650</u>	<u>41928</u>

Date

Signed Marie Holmes Treasurer

Signed Muneeb Yassir Vice Chair
On Behalf of the Executive Committee



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The trolleys referred to earlier have been well used and there has been a request for more to assist with the flow of patients through the department. These are considered beneficial as the mattress allows for 8 hours of comfort which helps in some of the procedures as there is a need to lie flat afterward. The Lucas Machine has also been used on patients and as it is consistent in the resuscitation process it allows staff to administer other medication at the same time as resuscitation is happening.

Review of Progress and Achievements

The T.C. continues to have a strong working relationship with M.F.T. and are sure that this will continue now that face-to-face involvement has resumed. One of our volunteers is Volunteer Governor for the M.F.T. and is actively involved in supporting all volunteers within the Trust.

There has been an increase in the use of Wythenshawe for elective cardiac surgery and as such we have seen an increase in our involvement in the wards. Wythenshawe Hospital is

now being used by several Trusts as the one selected to send elective patients to for cardiac interventions.

The Treasurer has continued to work more at home using the laptop computer purchased last year for that purpose and this has proven invaluable as it means that the office only has to be accessed once or twice a week for file use. All three laptops purchased last year are fully in use and have been beneficial to the roles they were bought for. There has also been a laptop donated for use by the Chair and will be passed to future Chairs for their use in Club business.

The Treasurer continues to oversee the finances of the Club for the benefit of all members.

The Secretary role has been filled and the duties embraced by a willing volunteer who was co-opted onto the committee after last year's AGM. The work that is done by the Secretary is appreciated and will continue to be so.

There has been a change to the newsletter style and it is now in the form of a members' newsletter as the committee felt it that some of the detail was not for public knowledge. There will be a Public Information Letter for use in the Clinics and Wards produced which will give more details of the Club's involvement in the hospital and the people patients are likely to meet and equipment used during their stay and journey to recovery.

The Volunteer Coordinator has kept in regular contact with the volunteers. The volunteers having resumed their ward involvement are proving that patients and staff appreciate our help in patient contact and we have seen an increase in membership applications due to this visible presence. The polo shirts worn by the volunteers have been remarked upon as we stand out and are immediately recognisable.

The Acting Membership Secretary been keeping in touch with as many members as possible, especially potential new members applying off the website. The current person is retiring at the A.G.M but we have been fortunate to have someone to take over this particularly key role on the committee. There are several newer members who only want contact by e-mail and as such we are going to investigate the opportunity of sending more correspondence in that way to all members. The T.C is looking forward to when Social Meetings can resume and attended by T.C. members along with family/friends. We would appreciate a person to come forward to organise these, they need not be a committee member nor be an M.F.T volunteer particularly.

The Committee meetings are now held in the office as there is enough room for the smaller numbers, however, as the committee numbers increase due to the enthusiasm of the membership, we will have to find an alternative venue.

The Christmas Social was held at The Sale on Marsland Road and was well attended and will be held, with a difference, again this year and details will be sent in due course. The Annual Raffle was held and the draw took place at the Christmas Social. This was another success.

All members play an integral part in support of the Cardiac Unit in the hospital and The T.C. committee extend thanks to everyone in helping to achieve the Club's aims and objectives. It would be an advantage to have one of our members in the office regularly and would welcome anyone to contact me if you could devote some time to this role.

New members are invaluable. Please see contact details on the Ticker Club website for information regarding joining the T.C or the committee and finding out about the roles.

TREASURER'S REPORT

The Receipts and Payments Account shows the income and expenditure for the financial year 1st February 2024– 31st January 2025 and the balance of money held as of 31st January 2025. Comparative figures from the previous year are shown.
The payments for the current year exceed receipts by £13,345.

Receipts and Payments Account

Our income from membership shows a decrease of £195 to £2,850.

Virgin Money interest on the account is paid monthly, £1,356 to 31st January 2025.

Annual Interest from The Vernon Building Society was £1,833 for the period 1st April 2023 to 31st March 2024. Total Interest £3,189

Donations are, payments of £19,619 for direct donations, including boxes.

PayPal Giving and Much Loved £1,222. Total 20,841

Annual Gift Aid for the year ending 31st January 2024 £826.

Much Loved Gift Aid £84 for the year ending 31st January 2025

Total Gift Aid £910

A deposit paid for the 2025 A.G.M. was refunded.

The Annual Raffle raised £1,334 after costs were paid.

The Monthly Lottery raised £924 after prizes were paid.

The Ticker Club has no paid employees. All the Executive Committee Members and Patient Support Visitors are volunteers. Travel expenses are paid to volunteers in respect of duties conducted on behalf of the charity. The Administration cost includes the travel expenses of £1,193 of the Executive Committee Members in respect of administrative duties.

Printing costs include the information leaflets that promote the club and its activities and our volunteer training guides.

This year we have renewed our banners and posters. Our volunteers' logo polo shirts were also renewed.

The Web site cost is for administration cover.

The cost of the newsletter sent to all members is itemised in the accounts.

Sundry expenses include the Annual Licence for the Annual Raffle and Monthly Draw and some computer and office consumables.

Hospital Support

Travel expenses for our ward volunteers were £3,339.

Materials purchased, New Beginning Books £7,150

Five cardiac wards F2, F5, F6, CTCCU and Jim Quick each received £100 towards in-patient gifts at Christmas and £40 for hospital staff biscuits and chocolates.

Hospital Equipment Funded

Three handheld scanners £11,190 Cardiac Surgery

4D probe £16,000 Cardiac Physiology

Pedals £69 Cardiac Rehab

Coffee Machine £4,320 Radial Lounge

Two Stress Exercise Bikes £23,000 ECG Clinic ***

Lucas Machine £13,612 Radial Lounge

Water Cooler £360 Cardiac Outpatients

Total Equipment £68,551

*** The Stress Exercise Bikes were funded by two separate specified donations one of which was received in 2023.

Statement of Assets and Liabilities

Cash funds are shown as balances in all accounts held by the Charity as at 31st January 2025, plus any deposits un-credited, less any un-presented cheques at this date. The balance of Funds was £119,416 as of 31st January 2025.

Other monetary assets are payments due to the Charity but will not be paid until the following financial year. Estimated values are shown.

Assets retained for the Charity's own use at nominal resale value.

We received a donation of an additional laptop in 2024 so now have four laptops.

The laptops and the lockable cupboard have resale values, these will be decreased on an annual basis.

Liabilities

Liability is an obligation to pay for something e.g., creditors invoices received but not yet paid and estimated volunteer travel expenses due for January 2025 but not yet paid.

From 1st January 2025 Virgin Money have bank charges on the main account as it is a business account. We do receive interest on this account more than the proposed charges.

This is under discussion as we are a charity.

The Designated fund is for approved requested items for the hospital which will be funded in the next financial year. Six Trolleys £25500 (includes three outstanding from the last financial year) and six mobile steps £2150 for the Radial Catheter Lab. Total £27650

The Trustees have agreed to a reserves policy of two years. to ensure there are sufficient funds to cover our committed funding to the Cardiac unit and expenses incurred to fund our activities and administration.

After the deduction of the costs of fundraising activities and administrative expenses the Club's net income is available for the purchase of equipment for Cardiac and related departments within Wythenshawe Hospital and grants and donations to local hospital services and other items relating to patient welfare.

The Accounts have been checked and verified by the independent examiner.

Mr S Clegg FCA CPFA

Signed Marie Holmes Treasurer Date

Signed Muneeb Yassir Vice Chair Date

On Behalf of the Executive Committee

RECEIPTS AND PAYMENTS FOR THE PERIOD 1ST FEBRUARY 2024- 31ST JANUARY 2025

	2024/25		2023/24	
	£	£	£	£
Receipts				
Membership Subscriptions		2850		3045
Donations		20841		23442
Legacies		40000		3036
Gift Aid Recoverable		910		2506
Building Society & Bank Interest		3189		3346
Refunds AGM Deposit		80		0
Social Events :				
Christmas Social	<u>833</u>	833	<u>0</u>	0
Fundraising :				
Annual Raffle	1605		0	
Monthly Lottery	<u>2055</u>	3660	<u>2196</u>	2196
Total Receipts		<u>72363</u>		<u>37571</u>
Payments				
Administration Etc :				
Travel Expenses	1193		883	
Printing Stationery & Postage	706		707	
Phone	101		93	
AGM and Seminar	170		415	
Web Site	310		276	
Newsletters	700		840	
Card Charges - Fundraising Platforms	29		69	
Computer Software	100		80	
Logo & Banners	484		0	
Sundry Expenses	<u>100</u>	3893	<u>91</u>	3454
Direct Support to Hospital :				
Patient Support Visits	3339		3548	
Patient Support Materials	7150		5810	
Ward Gifts	540		538	
Equipment funded for the Hospital	<u>68551</u>	79580	<u>41029</u>	50925
Social Events :				
Members Socials	0		0	
Christmas Social	<u>833</u>	833	<u>0</u>	0
Fundraising :				
Annual Raffle	271		0	
Monthly Lottery Prizes	<u>1131</u>	1402	<u>1094</u>	1094

Total Payments	<u>85708</u>	<u>55473</u>
Net Receipts (payments) for the Year	-13345	-17902
Add : Balance of Funds from Previous Year.	<u>132761</u>	<u>150663</u>
Balance of Funds	<u><u>119416</u></u>	<u><u>132761</u></u>

STATEMENT OF ASSETS AND LIABILITIES AS AT 31ST JANUARY 2025

	2024/25	2023/24
	£	£
Cash Funds		
Deposit Account at Vernon Building Society	45366	73533
Current Account at Virgin Money	73645	58727
Lottery Account at Virgin Money	468	551
Plus Un-credited deposits	0	0
Less Un-presented cheques	<u>-63</u>	<u>-50</u>
	<u>119416</u>	<u>132761</u>
Other Monetary assets		
Gift Aid Recoverable	1058	824
Building Society Interest Due	1198	1458
PayPal	<u>394</u>	<u>51</u>
	<u>2650</u>	<u>2333</u>
Assets retained for the charity's own use (at nominal resale value)		
4 Laptops	825	900
Cupboard	<u>50</u>	<u>75</u>
	<u>875</u>	<u>975</u>
Liabilities		
Virgin Bank Changes	14	0
Volunteer Travel Expenses	<u>333</u>	<u>350</u>
	<u>347</u>	<u>350</u>
Designated Funds		
Agreed Hospital Purchases	<u>27650</u>	<u>41928</u>
	<u>27650</u>	<u>41928</u>

Date

Signed Marie Holmes Treasurer

Signed Muneeb Yassir Vice Chair
On Behalf of the Executive Committee

Independent Examiner's Report to the Trustees of the Ticker Club (Charity Number 519754)

I report to the trustees on my examination of the accounts of the Ticker Club for the year ended 31st January 2025 set out on pages 9 and 10.

Responsibilities and Basis of Report

As the charity trustees of the Ticker Club you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the Ticker Club's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

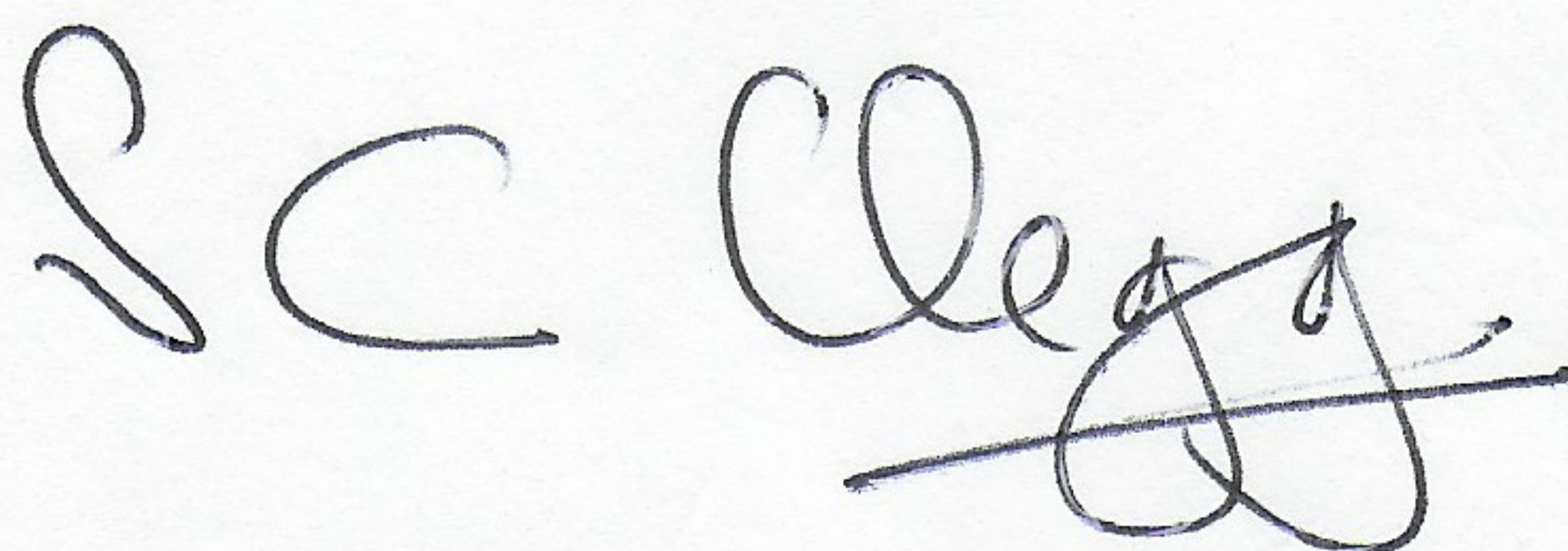
Independent Examiner's Statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that, in any material respect:

1. accounting records were not kept in accordance with section 130 of the Act; or
2. the accounts do not accord with those records.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signed:

A handwritten signature in black ink, appearing to read 'S C Clegg', with a horizontal line drawn through the bottom of the signature.

Name: S. C. Clegg FCA, CPFA

9 South Drive, Timperley, Altrincham, Cheshire. WA15 6QJ

Date: 12th March 2025

THE TICKER CLUB

England & Wales - Charity number 519754

Accounts



*Affiliated to the
British Heart
Foundation*

The Ticker Club

Registered Charity No. 519754

Supporting cardiac patients at Wythenshawe Hospital



The Queen's Award
for Voluntary Service

ANNUAL REPORT OF THE EXECUTIVE COMMITTEE FOR THE YEAR ENDED 31st JANUARY 2024

Introduction

The Report and Accounts now presented take into account the requirements of the legal accounting and reporting framework for Charities deriving from the Charities Act 2011

Charitable Status

The Ticker Club (TC), based at the Manchester University NHS Foundation Trust (MFT), Wythenshawe Hospital, Manchester M23 9LT is registered with The Charity Commission, Charity Number 519754.

Constitution of the Club

The Constitution of The TC was adopted at a general meeting of club members on 10th December 1987 and amended at subsequent General meetings held on 14th September 1989, 9th November 1989, 10th October 1996, 10th August 2000, 10th July 2003 and 28th April 2011.

Objectives of the Club

The objective of the TC is to promote the relief of persons in Manchester and the surrounding area who are to undergo, or who have undergone, heart procedures of any kind.

In furtherance of this objective, the Ticker Club:

- a. Offers moral support and encouragement to such persons and their relatives.
- b. Supports financially or otherwise heart and vascular procedures carried out by the Manchester University NHS Foundation Trust (MFT) at Wythenshawe Hospital.
- c. Raises funds, invites and receives contributions etc. to finance the Club's activities (provided that no substantial trading activities shall be undertaken).
- d. Makes grants or donations in cases of need to alleviate hardship.
- e. Does such other lawful things as shall further the Ticker Club's objective.

Public Benefit

The Executive Committee confirm that it has complied with the duty in Section 17 of the Charities Act 2011 to have due regard to public benefit guidelines published by the Charities Commission.

Membership of the Club

Membership is open to all persons who have been diagnosed as having a heart problem, their relatives and to all those who support the aims and objectives of the TC. All members are required to pay an annual subscription, which is currently £10.00 per head, or £15.00 for member and partner. At the 2023-year end there were 408 club members (95 joint partner members). At the 2024-year end there were 340 club members (78 joint partner members). During the current year existing members not renewing their subscriptions have been deleted from the records to comply with GDPR legislation. Our increased ward visibility has proven successful in increasing new membership applications helping to maintain the membership level.

Members of the TC have now been able to undertake ward visits, and can now work from the TC office, but not sell raffle tickets to the public, hold social events, engage in leisure activities or meet up and discuss matters of ongoing interest. However, the quarterly Newsletter continues to be produced keeping all members abreast of Club affairs and informing them of forthcoming events, etc.

Executive Committee

The day-to-day running of the TC's affairs is carried out by an Executive Committee. At the start of the year this comprised of 6 full members and no co-opted members, at the end of the financial year there were 6 full members and 1 co-opted member. This Committee meets at regular intervals (usually bi-monthly). Executive Committee members are elected by the Club membership, normally at the Annual General Meeting (A.G.M.).

The Charity Commission guidelines recognise that during the current situation extraordinary measures may be taken if it is in the best interest of the Charity. All information, correspondence, minutes etc have been kept on file.

The confirmed Executive Committee members being:

Officers: David Holmes – Chair (second year of office), Muneeb Yassir – Vice Chair (first year of office), Maggie Mee - Secretary (co-opted) and Marie Holmes – Treasurer (first year of office)

Committee Members: John Miller, Nazir Choonara and Khalid Ghaffur

Recommended Co-opted Member: None Available

The A.G.M. of the T.C. was held on Wednesday 26th April 2023 from 10.30 am at the Cresta Court Hotel, Altrincham. The meeting format followed the agenda and formalised the business of the T.C. Trustees were formally appointed and ratified. Under the Club's Constitution an Independent Examiner is appointed at each A.G.M. and for the year under review, the Independent Examiner was Mr S.C. Clegg.

Organisation Structure

The T.C. is operated entirely on a voluntary basis and no member or officer of the T.C. receives any remuneration whatsoever, although appropriate reimbursements are made in respect of expenses incurred in relation to T.C. activities.

The T.C. has use of an office, provided free of charge, which is located in the entrance foyer of the North-West Heart Centre at Wythenshawe Hospital.

Club Agents / Advisers

The Ticker Club maintains Bank and Building Society accounts with: -

(a) Virgin Money, 6 Bridge Street, St Helens WA10 1NF, a Current Account and a Lottery Account.

(b) Vernon Building Society, 19 St Petersgate, Stockport, SK1 1KF (interest paying account.)

Activities Undertaken

Presidential Changes

During the year we have had to pass our grateful thanks to our long standing Presidents Dr N Brooks and Dr M Jones who had been supporters of The Ticker Club for many years. We were fortunate to retain Mr E O'Neal who was willing to continue as one of our Presidents for which we thank him. We approached two further members of the Cardiac Team namely Professor Venkateswaran and Dr Sastry who both agreed to become the other joint Presidents. We carried their profiles in an issue of the newsletter so the membership were aware of the changes. I would like to take this opportunity to thank all three Joint Presidents and look forward to their support for our work in the future.

1. Patient Support, Cardiac Ward and Clinic visiting

We have been able to fully return to the ward visiting and our team of volunteers have been active all year in their support of patients. We are continuing to carry the mobile phone as the office is not staffed every day so the decision was taken by the Trustees that the office phone should be still diverted to the mobile. This means that calls are answered and that no messages sit on the office phone for days as happened sometimes in the past. It is felt that this is a situation that will have to continue into the future.

The 2023 Annual Volunteers Seminar was held on May 30th and was attended by many volunteers. Presentations were given by several members of the Cardiac Staff and these presentations were informative and helped to raise awareness of the changes that have been continuing on the wards as more patients are referred to Wythenshawe for elective cardiac surgery.

The Friday Pre-Operative talks have been resumed at the C.T.C.C.U on a face to face basis and their popularity is increasing weekly. We have a team of volunteers who are invited as ex-patients to give their experience post-surgery and to advertise the Club's availability if needed.

In this we supplement the information given by the clinical staff from a non-medical point of view.

We have continued to fund items of literature and equipment for the clinics and departments within the cardiac unit of the hospital at Wythenshawe and the third Vein Harvester and Hand Held Scanners referred to in last year's Report have been very useful in enhancing patient comfort by enabling more surgery to be performed by using keyhole vein extraction, this helps to reduce the possibility of infection. In the Cardiac Radial Department we have bought some specialised chairs to aid in the movement of patients and their recovery and this has also led to a purchase of trolleys with longer time lay-on mattresses allowing patients longer time for recovery with less discomfort.

2. Patient Representation

We have been involved in a number of forums and exhibitions during the year and have been as active as possible in promoting our services within the wider community. We have been asked to take part in a pilot scheme later this year which will involve our volunteers helping patients within the Wythenshawe community. Details are not as yet finalised and all volunteers will be made aware and have the chance to help when they are known.

We keep in touch with many of the clinicians and whilst there is still a reduced number of meetings we are invited to attend those that do happen and do so where possible. The BHF, who we are affiliated to, hold many on line webinars during the year and our BHF contact has details and can be contacted through the committee if anyone is interested in being included in the information dispatch.

3. Fundraising

Last year, unfortunately, there was no Annual Raffle due to circumstances which could not be overcome. This has led to a reduced income but hopefully we will be able to run one this year and if possible sell tickets within the hospital. This is something that needs to be discussed as there is a lot of work involved and will need a willing volunteer to take on the job.

We are also hopeful that more fundraising events can take place and people will be sponsored to take part on our behalf. We have been fortunate that this last year there have been several people who have raised money for us by the Geneva Half Marathon, Charity football match and Yorkshire Three Peaks Challenge. We even benefitted from a Black Friday Event which was held by the partner of an ex-patient. Details of donations are carried in the Newsletters during the year and all thanks go to all the participants who carry out events on our behalf and also to all members who continue to make our funding of items possible.

The T.C. has been fortunate in receiving donations and this year £23442.00 was gratefully received.

The T.C. now receive regular payments through PayPal Giving Fund.

You will see from the report from the Treasurer the individual cost of the items funded or purchased for the Cardiac Unit at Wythenshawe Hospital. The Trustees are tasked to ensure that your monies are well spent and there is a process which is adhered to for any request. We have committed to the funding of literature for the various clinics and that is ongoing, but items of equipment are decided on by the committee and have to be requested by the department who wants them.

In this regard we have funded a Vein Harvesting Stack System and have agreed to fund the Hand Held Scanners that are used in conjunction with it.

We have also bought two sets of Privacy Screens for use if any patient needs to be treated in the clinic or other waiting areas to maintain their privacy.

We were also asked to consider a number of special chairs for use in the Radial Catheter Lounge to help with the recovery of patients following their procedure which would free the beds for other patients and assist in the flow through the department, these we bought as it was decided that the patients would benefit and recover better. We have been asked, by the same department, to fund some trolleys with long lay-on mattresses for patients who need to be kept flat after their procedure. Again this will directly aid the flow of patients through the department and so help to reduce waiting lists.

In the Outpatient Department there has been a need for patients to be kept informed of the waiting time and we have been asked to fund some Electronic Screens that can be updated with details regularly.

We have also supplied replacement items of equipment in the Rehab Gym as some of the pieces were wearing out due to constant use and were becoming less safe.

All of these items and more in the future can be considered due to the generosity of all of our members and donors who we have to thank for their help in providing the funds to cover the cost of them.

Review of Progress and Achievements

The T.C. continues to have a strong working relationship with M.F.T. and are sure that this will continue now that face-to-face involvement has resumed. One of our volunteers put themselves forward as Volunteer Governor Candidate and was successful so our presence within M.F.T. has increased.

There has been an increase in the use of Wythenshawe for elective cardiac surgery within the Trust and as such we have seen an increase in our involvement in the wards. Wythenshawe Hospital is now being used by a number of Trusts as the one selected to send elective patients to for cardiac interventions.

The Treasurer has continued to work at home using the laptop computer purchased last year for that purpose and this has proven invaluable as it means that the office only has to be accessed once or twice a week for file use. All three laptops purchased last year are fully in use and have been beneficial to the roles they were bought for.

The Treasurer continues to oversee the finances of the Club for the benefit of all members.

The Secretary role has been filled and the duties embraced by a willing volunteer who was co-opted onto the committee after last year's AGM. The work that is done by the Secretary is appreciated and will continue to be so.

The Media Coordinator has been producing Newsletters which are available on The T.C. website and these are also sent to members by post.

The Volunteer Coordinator has kept in regular contact with the volunteers. The volunteers having resumed their ward involvement are proving that patients and staff appreciate our help in patient contact and we have seen an increase in membership applications due to this

visible presence. The polo shirts worn by the volunteers have been remarked upon as we stand out and are immediately recognisable.

The Acting Membership Secretary has been keeping in touch with as many members as possible, especially potential new members applying off the website. There are a number of newer members who only want contact by e-mail and as such we are going to look into the opportunity of sending more correspondence in that way to all members. The T.C is looking forward to when Social Meetings can resume again and attended by T.C. members along with family/friends.

The Committee meetings are now being held in the office as there is enough room for the smaller numbers, however, as the committee numbers increase due to the enthusiasm of the membership ,we will have to find an alternative venue.

There was no Christmas Social in 2023 but it is hoped that this can take place again in 2024 as the 2022 event was a success and this in conjunction with the Annual Raffle Draw is something that was missed by many.

All members play an integral part in support of the Cardiac Unit in the hospital and The T.C. committee extend thanks to everyone in helping to achieve the Club's aims and objectives.

New members are invaluable. Please see contact details on the Ticker Club website for information regarding joining the T.C or the committee and finding out about the roles.

TREASURER'S REPORT

The Receipts and Payments Account shows the income and expenditure for the financial year 1st February 2023– 31st January 2024 and the balance of money held as of 31st January 2024. Comparative figures from the previous year are shown.
The payments for the current year exceed receipts by £17,902.

Receipts and Payments Account

Our income from membership shows a decrease of £60 to £3,045.

Virgin Money interest on the account is paid monthly, £2,435 to 31st January 2024.

Annual Interest from The Vernon Building Society was £911 for the period 1st April 2022 - 31st March 2023. Total Interest £3,346

Donations are, payments of £18,128 for direct donations, including boxes, and logo items, £3,834 PayPal Giving, £1460 other platforms used for fundraising events and £20 from Amazon Smile (Now closed) Total £23,442

Annual Gift Aid for the years ending 31st January 2022 £1,205 31st January 2023 £1,092.

PayPal Giving Gift Aid £209 for the year ending 31st January 2024.

Total Gift Aid £2,506

No Social events or Raffles took place in 2023 .

The Monthly Lottery raised £1,102 after prizes were paid.

The Ticker Club has no paid employees. All the Executive Committee Members and Patient Support Visitors are volunteers. Travel expenses are paid to volunteers in respect of duties conducted on behalf of the charity. The Administration cost includes the travel expenses of £883 of the Executive Committee Members in respect of administrative duties.

Printing costs include the information leaflets that promote the club and its activities.

A deposit of £75 has been paid for the A.G.M. 2024

The Web site cost is for administration cover.

The cost of the newsletter sent to all members is itemised in the accounts.

Sundry expenses include the Annual Licence for the Annual Raffle and Monthly Draw

Hospital Support

As ward visits have now resumed, travel expenses for our volunteers were £3,548.

Materials purchased, New Beginning Books £2,900 Cardiac Diaries £2,290 and Valve leaflets £620 Total £5,810

Five cardiac wards F2, F5, F6, CTCCU and Jim Quick each received £100 towards in-patient gifts at Christmas and £38 for hospital staff biscuits and chocolates.

Hospital Equipment Funded

Gym Equipment £647 for Cardiac Rehab,

Vein Harvester for Cardiac bypass surgery £22,672

Privacy Screens £709 for Cardiac Outpatient Clinics

Information Monitors £4,192 for Cardiac Outpatient Clinics.

Reclining Chairs £12,809 for Radial Catheter Lab

Total Equipment £41,029

Statement of Assets and Liabilities

Cash funds are shown as balances in all accounts held by the Charity as at 31st January 2024, plus any deposits un-credited, less any un-presented cheques at this date. The balance of Funds was £132,761 as of 31st January 2024.

Other monetary assets are payments due to the Charity but will not be paid until the following financial year. Estimated values are shown.

Assets retained for the Charity's own use at nominal resale value.

The three laptops and the lockable cupboard have resale values, these will be decreased on an annual basis.

Liabilities

Liability is an obligation to pay for something e.g., creditors invoices received but not yet paid and estimated volunteer travel expenses due for January 2024 but not yet paid.

The Designated fund is for approved requested items for the hospital which will be funded in the next financial year. Three handheld scanners £13,428, Cardiac Surgery, 4D probe £16,000 Cardiac Physiology, Pedals £100 Cardiac Rehab, three Trollies £12,400 Radial Catheter Lab. Total £41,928.

The Trustees have agreed to a reserves policy of two years. to ensure there are sufficient funds to cover our committed funding to the Cardiac unit and expenses incurred to fund our activities and administration.

After the deduction of the costs of fundraising activities and administrative expenses the Club's net income is available for the purchase of equipment for Cardiac and related departments within Wythenshawe Hospital and grants and donations to local hospital services and other items relating to patient welfare.

The Accounts have been checked and verified by the independent examiner.
Mr S Clegg FCA CPFA

Signed Marie Holmes Treasurer Date

Signed Muneeb Yassir Vice Chair Date

On Behalf of the Executive Committee

RECEIPTS AND PAYMENTS FOR THE PERIOD 1ST FEBRUARY 2023- 31ST JANUARY 2024

	2023/24		2022/23	
	£	£	£	£
Receipts				
Membership Subscriptions		3045		3105
Donations		23442		11063
Legacies		3036		2000
Gift Aid Recoverable		2506		286
Building Society & Bank Interest		3346		687
Social Events :				
Members Socials	0		0	
Christmas Social	0	0	568	568
Fundraising :				
Annual Raffle	0		1727	
Monthly Lottery	2196	2196	2378	4105
		<u>37571</u>		<u>21814</u>
Total Receipts				
Payments				
Administration Etc :				
Travel Expenses	883		563	
Printing Stationery & Postage	707		477	
Phone & Zoom	93		232	
AGM and Seminar	415		236	
Web Site	276		239	
Newsletters	840		840	
Card Charges - Fundraising Platforms	69		0	
Computer Software	80			
Equipment	0		1891	
Sundry Expenses	91	3454	39	4517
Direct Support to Hospital :				
Patient Support Visits	3548		1009	
Patient Support Materials	5810		2900	
Ward Gifts	538		450	
Equipment funded for the Hospital	41029	50925	28005	32364
Social Events :				
Members Socials	0		0	
Christmas Social	0	0	568	568
Fundraising :				
Annual Raffle	0		351	
Monthly Lottery Prizes	1094	1094	1144	1495
		<u>55473</u>		<u>38944</u>
Total Payments				
Net Receipts (payments) for the Year		-17902		-17130

Add : Balance of Funds from Previous Year.
Balance of Funds

150663
132761

167793
150663

STATEMENT OF ASSETS AND LIABILITIES AS AT 31ST JANUARY 2024

	2023/24	2022/23
	£	£
Cash Funds		
Deposit Account at Vernon Building Society	73533	84622
Current Account at Virgin Money	58727	65622
Lottery Account at Virgin Money	551	495
Plus Un-credited deposits	0	0
Less Un-presented cheques	-50	-76
	<u>132761</u>	<u>150663</u>
Other Monetary assets		
Gift Aid Recoverable	824	2000
Building Society Interest Due	1458	500
PayPal	51	100
	<u>2333</u>	<u>2600</u>
Assets retained for the charity's own use (at nominal resale value)		
3 Laptops	900	1200
Cupboard	75	100
	<u>975</u>	<u>1300</u>
Liabilities		
Volunteer Travel Expenses	350	350
	<u>350</u>	<u>350</u>
Designated Funds		
Agreed Hospital Purchases	41928	37832
	<u>41928</u>	<u>37832</u>

Date

Signed Marie Holmes Treasurer

Signed Muneeb Yassir Vice Chair
On Behalf of the Executive Committee



*Affiliated to the
British Heart
Foundation*

The Ticker Club

Registered Charity No. 519754

Supporting cardiac patients at Wythenshawe Hospital



The Queen's Award
for Voluntary Service

ANNUAL REPORT OF THE EXECUTIVE COMMITTEE FOR THE YEAR ENDED 31st JANUARY 2024

Introduction

The Report and Accounts now presented take into account the requirements of the legal accounting and reporting framework for Charities deriving from the Charities Act 2011

Charitable Status

The Ticker Club (TC), based at the Manchester University NHS Foundation Trust (MFT), Wythenshawe Hospital, Manchester M23 9LT is registered with The Charity Commission, Charity Number 519754.

Constitution of the Club

The Constitution of The TC was adopted at a general meeting of club members on 10th December 1987 and amended at subsequent General meetings held on 14th September 1989, 9th November 1989, 10th October 1996, 10th August 2000, 10th July 2003 and 28th April 2011.

Objectives of the Club

The objective of the TC is to promote the relief of persons in Manchester and the surrounding area who are to undergo, or who have undergone, heart procedures of any kind.

In furtherance of this objective, the Ticker Club:

- a. Offers moral support and encouragement to such persons and their relatives.
- b. Supports financially or otherwise heart and vascular procedures carried out by the Manchester University NHS Foundation Trust (MFT) at Wythenshawe Hospital.
- c. Raises funds, invites and receives contributions etc. to finance the Club's activities (provided that no substantial trading activities shall be undertaken).
- d. Makes grants or donations in cases of need to alleviate hardship.
- e. Does such other lawful things as shall further the Ticker Club's objective.

Public Benefit

The Executive Committee confirm that it has complied with the duty in Section 17 of the Charities Act 2011 to have due regard to public benefit guidelines published by the Charities Commission.

Membership of the Club

Membership is open to all persons who have been diagnosed as having a heart problem, their relatives and to all those who support the aims and objectives of the TC. All members are required to pay an annual subscription, which is currently £10.00 per head, or £15.00 for member and partner. At the 2023-year end there were 408 club members (95 joint partner members). At the 2024-year end there were 340 club members (78 joint partner members). During the current year existing members not renewing their subscriptions have been deleted from the records to comply with GDPR legislation. Our increased ward visibility has proven successful in increasing new membership applications helping to maintain the membership level.

Members of the TC have now been able to undertake ward visits, and can now work from the TC office, but not sell raffle tickets to the public, hold social events, engage in leisure activities or meet up and discuss matters of ongoing interest. However, the quarterly Newsletter continues to be produced keeping all members abreast of Club affairs and informing them of forthcoming events, etc.

Executive Committee

The day-to-day running of the TC's affairs is carried out by an Executive Committee. At the start of the year this comprised of 6 full members and no co-opted members, at the end of the financial year there were 6 full members and 1 co-opted member. This Committee meets at regular intervals (usually bi-monthly). Executive Committee members are elected by the Club membership, normally at the Annual General Meeting (A.G.M.).

The Charity Commission guidelines recognise that during the current situation extraordinary measures may be taken if it is in the best interest of the Charity. All information, correspondence, minutes etc have been kept on file.

The confirmed Executive Committee members being:

Officers: David Holmes – Chair (second year of office), Muneeb Yassir – Vice Chair (first year of office), Maggie Mee - Secretary (co-opted) and Marie Holmes – Treasurer (first year of office)

Committee Members: John Miller, Nazir Choonara and Khalid Ghaffur

Recommended Co-opted Member: None Available

The A.G.M. of the T.C. was held on Wednesday 26th April 2023 from 10.30 am at the Cresta Court Hotel, Altrincham. The meeting format followed the agenda and formalised the business of the T.C. Trustees were formally appointed and ratified. Under the Club's Constitution an Independent Examiner is appointed at each A.G.M. and for the year under review, the Independent Examiner was Mr S.C. Clegg.

Organisation Structure

The T.C. is operated entirely on a voluntary basis and no member or officer of the T.C. receives any remuneration whatsoever, although appropriate reimbursements are made in respect of expenses incurred in relation to T.C. activities.

The T.C. has use of an office, provided free of charge, which is located in the entrance foyer of the North-West Heart Centre at Wythenshawe Hospital.

Club Agents / Advisers

The Ticker Club maintains Bank and Building Society accounts with: -

(a) Virgin Money, 6 Bridge Street, St Helens WA10 1NF, a Current Account and a Lottery Account.

(b) Vernon Building Society, 19 St Petersgate, Stockport, SK1 1KF (interest paying account.)

Activities Undertaken

Presidential Changes

During the year we have had to pass our grateful thanks to our long standing Presidents Dr N Brooks and Dr M Jones who had been supporters of The Ticker Club for many years. We were fortunate to retain Mr E O'Neal who was willing to continue as one of our Presidents for which we thank him. We approached two further members of the Cardiac Team namely Professor Venkateswaran and Dr Sastry who both agreed to become the other joint Presidents. We carried their profiles in an issue of the newsletter so the membership were aware of the changes. I would like to take this opportunity to thank all three Joint Presidents and look forward to their support for our work in the future.

1. Patient Support, Cardiac Ward and Clinic visiting

We have been able to fully return to the ward visiting and our team of volunteers have been active all year in their support of patients. We are continuing to carry the mobile phone as the office is not staffed every day so the decision was taken by the Trustees that the office phone should be still diverted to the mobile. This means that calls are answered and that no messages sit on the office phone for days as happened sometimes in the past. It is felt that this is a situation that will have to continue into the future.

The 2023 Annual Volunteers Seminar was held on May 30th and was attended by many volunteers. Presentations were given by several members of the Cardiac Staff and these presentations were informative and helped to raise awareness of the changes that have been continuing on the wards as more patients are referred to Wythenshawe for elective cardiac surgery.

The Friday Pre-Operative talks have been resumed at the C.T.C.C.U on a face to face basis and their popularity is increasing weekly. We have a team of volunteers who are invited as ex-patients to give their experience post-surgery and to advertise the Club's availability if needed.

In this we supplement the information given by the clinical staff from a non-medical point of view.

We have continued to fund items of literature and equipment for the clinics and departments within the cardiac unit of the hospital at Wythenshawe and the third Vein Harvester and Hand Held Scanners referred to in last year's Report have been very useful in enhancing patient comfort by enabling more surgery to be performed by using keyhole vein extraction, this helps to reduce the possibility of infection. In the Cardiac Radial Department we have bought some specialised chairs to aid in the movement of patients and their recovery and this has also led to a purchase of trolleys with longer time lay-on mattresses allowing patients longer time for recovery with less discomfort.

2. Patient Representation

We have been involved in a number of forums and exhibitions during the year and have been as active as possible in promoting our services within the wider community. We have been asked to take part in a pilot scheme later this year which will involve our volunteers helping patients within the Wythenshawe community. Details are not as yet finalised and all volunteers will be made aware and have the chance to help when they are known.

We keep in touch with many of the clinicians and whilst there is still a reduced number of meetings we are invited to attend those that do happen and do so where possible. The BHF, who we are affiliated to, hold many on line webinars during the year and our BHF contact has details and can be contacted through the committee if anyone is interested in being included in the information dispatch.

3. Fundraising

Last year, unfortunately, there was no Annual Raffle due to circumstances which could not be overcome. This has led to a reduced income but hopefully we will be able to run one this year and if possible sell tickets within the hospital. This is something that needs to be discussed as there is a lot of work involved and will need a willing volunteer to take on the job.

We are also hopeful that more fundraising events can take place and people will be sponsored to take part on our behalf. We have been fortunate that this last year there have been several people who have raised money for us by the Geneva Half Marathon, Charity football match and Yorkshire Three Peaks Challenge. We even benefitted from a Black Friday Event which was held by the partner of an ex-patient. Details of donations are carried in the Newsletters during the year and all thanks go to all the participants who carry out events on our behalf and also to all members who continue to make our funding of items possible.

The T.C. has been fortunate in receiving donations and this year £23442.00 was gratefully received.

The T.C. now receive regular payments through PayPal Giving Fund.

You will see from the report from the Treasurer the individual cost of the items funded or purchased for the Cardiac Unit at Wythenshawe Hospital. The Trustees are tasked to ensure that your monies are well spent and there is a process which is adhered to for any request. We have committed to the funding of literature for the various clinics and that is ongoing, but items of equipment are decided on by the committee and have to be requested by the department who wants them.

In this regard we have funded a Vein Harvesting Stack System and have agreed to fund the Hand Held Scanners that are used in conjunction with it.

We have also bought two sets of Privacy Screens for use if any patient needs to be treated in the clinic or other waiting areas to maintain their privacy.

We were also asked to consider a number of special chairs for use in the Radial Catheter Lounge to help with the recovery of patients following their procedure which would free the beds for other patients and assist in the flow through the department, these we bought as it was decided that the patients would benefit and recover better. We have been asked, by the same department, to fund some trolleys with long lay-on mattresses for patients who need to be kept flat after their procedure. Again this will directly aid the flow of patients through the department and so help to reduce waiting lists.

In the Outpatient Department there has been a need for patients to be kept informed of the waiting time and we have been asked to fund some Electronic Screens that can be updated with details regularly.

We have also supplied replacement items of equipment in the Rehab Gym as some of the pieces were wearing out due to constant use and were becoming less safe.

All of these items and more in the future can be considered due to the generosity of all of our members and donors who we have to thank for their help in providing the funds to cover the cost of them.

Review of Progress and Achievements

The T.C. continues to have a strong working relationship with M.F.T. and are sure that this will continue now that face-to-face involvement has resumed. One of our volunteers put themselves forward as Volunteer Governor Candidate and was successful so our presence within M.F.T. has increased.

There has been an increase in the use of Wythenshawe for elective cardiac surgery within the Trust and as such we have seen an increase in our involvement in the wards. Wythenshawe Hospital is now being used by a number of Trusts as the one selected to send elective patients to for cardiac interventions.

The Treasurer has continued to work at home using the laptop computer purchased last year for that purpose and this has proven invaluable as it means that the office only has to be accessed once or twice a week for file use. All three laptops purchased last year are fully in use and have been beneficial to the roles they were bought for.

The Treasurer continues to oversee the finances of the Club for the benefit of all members.

The Secretary role has been filled and the duties embraced by a willing volunteer who was co-opted onto the committee after last year's AGM. The work that is done by the Secretary is appreciated and will continue to be so.

The Media Coordinator has been producing Newsletters which are available on The T.C. website and these are also sent to members by post.

The Volunteer Coordinator has kept in regular contact with the volunteers. The volunteers having resumed their ward involvement are proving that patients and staff appreciate our help in patient contact and we have seen an increase in membership applications due to this

visible presence. The polo shirts worn by the volunteers have been remarked upon as we stand out and are immediately recognisable.

The Acting Membership Secretary has been keeping in touch with as many members as possible, especially potential new members applying off the website. There are a number of newer members who only want contact by e-mail and as such we are going to look into the opportunity of sending more correspondence in that way to all members. The T.C is looking forward to when Social Meetings can resume again and attended by T.C. members along with family/friends.

The Committee meetings are now being held in the office as there is enough room for the smaller numbers, however, as the committee numbers increase due to the enthusiasm of the membership ,we will have to find an alternative venue.

There was no Christmas Social in 2023 but it is hoped that this can take place again in 2024 as the 2022 event was a success and this in conjunction with the Annual Raffle Draw is something that was missed by many.

All members play an integral part in support of the Cardiac Unit in the hospital and The T.C. committee extend thanks to everyone in helping to achieve the Club's aims and objectives.

New members are invaluable. Please see contact details on the Ticker Club website for information regarding joining the T.C or the committee and finding out about the roles.

TREASURER'S REPORT

The Receipts and Payments Account shows the income and expenditure for the financial year 1st February 2023– 31st January 2024 and the balance of money held as of 31st January 2024. Comparative figures from the previous year are shown.
The payments for the current year exceed receipts by £17,902.

Receipts and Payments Account

Our income from membership shows a decrease of £60 to £3,045.

Virgin Money interest on the account is paid monthly, £2,435 to 31st January 2024.

Annual Interest from The Vernon Building Society was £911 for the period 1st April 2022 - 31st March 2023. Total Interest £3,346

Donations are, payments of £18,128 for direct donations, including boxes, and logo items, £3,834 PayPal Giving, £1460 other platforms for used for fundraising events and £20 from Amazon Smile(Now closed) Total £23,442

Annual Gift Aid for the years ending 31st January 2022 £1,205 31st January 2023 £1,092.

PayPal Giving Gift Aid £209 for the year ending 31st January 2024.

Total Gift Aid £2,506

No Social events or Raffles took place in 2023 .

The Monthly Lottery raised £1,102 after prizes paid.

The Ticker Club has no paid employees. All the Executive Committee Members and Patient Support Visitors are volunteers. Travel expenses are paid to volunteers in respect of duties conducted on behalf of the charity. The Administration cost includes the travel expenses of £883 of the Executive Committee Members in respect of administrative duties.

Printing costs include the information leaflets that promote the club and its activities.

A deposit of £75 has been paid for the A.G.M. 2025

The Web site cost is for administration cover.

The cost of the newsletter sent to all members is itemised in the accounts.

Sundry expenses include the Annual Licence for the Annual Raffle and Monthly Draw

Hospital Support

As ward visits have now resumed, travel expenses for our volunteers were £3,548.

Materials purchased, New Beginning Books £2,900 Cardiac Diaries £2,290 and Valve leaflets £620 Total £5,810

Five cardiac wards F2, F5, F6, CTCCU and Jim Quick each received £100 towards in-patient gifts at Christmas and £38 for hospital staff biscuits and chocolates.

Hospital Equipment Funded

Gym Equipment £647 for Cardiac Rehab,

Vein Harvester for Cardiac bypass surgery £22,672

Privacy Screens £709 for Cardiac Outpatient Clinics

Information Monitors £4,192 for Cardiac Outpatient Clinics.

Reclining Chairs £12,809 for Radial Catheter Lab

Total Equipment £41,029

Statement of Assets and Liabilities

Cash funds are shown as balances in all accounts held by the Charity as at 31st January 2024, plus any deposits un-credited, less any un-presented cheques at this date. The balance of Funds was £132,761 as of 31st January 2024.

Other monetary assets are payments due to the Charity but will not be paid until the following financial year. Estimated values are shown.

Assets retained for the Charity's own use at nominal resale value.

The three laptops and the lockable cupboard have resale values, these will be decreased on an annual basis.

Liabilities

Liability is an obligation to pay for something e.g., creditors invoices received but not yet paid and estimated volunteer travel expenses due for January 2024 but not yet paid.

The Designated fund is for approved requested items for the hospital which will be funded in the next financial year. Three handheld scanners £13,428, Cardiac Surgery, 4D probe £16,000 Cardiac Physiology, Pedals £100 Cardiac Rehab, three Trolleys £12,400 Radial Catheter Lab. Total £41,928.

The Trustees have agreed to a reserves policy of two years. to ensure there are sufficient funds to cover our committed funding to the Cardiac unit and expenses incurred to fund our activities and administration.

After the deduction of the costs of fundraising activities and administrative expenses the Club's net income is available for the purchase of equipment for Cardiac and related departments within Wythenshawe Hospital and grants and donations to local hospital services and other items relating to patient welfare.

The Accounts have been checked and verified by the independent examiner.
Mr S Clegg FCA CPFA

Signed Marie Holmes Treasurer Date

Signed Muneeb Yassir Vice Chair Date

On Behalf of the Executive Committee

RECEIPTS AND PAYMENTS FOR THE PERIOD 1ST FEBRUARY 2023- 31ST JANUARY 2024

	2023/24		2022/23	
	£	£	£	£
Receipts				
Membership Subscriptions		3045		3105
Donations		23442		11063
Legacies		3036		2000
Gift Aid Recoverable		2506		286
Building Society & Bank Interest		3346		687
Social Events :				
Members Socials	0		0	
Christmas Social	0	0	568	568
Fundraising :				
Annual Raffle	0		1727	
Monthly Lottery	2196	2196	2378	4105
		<u>37571</u>		<u>21814</u>
Total Receipts				
Payments				
Administration Etc :				
Travel Expenses	883		563	
Printing Stationery & Postage	707		477	
Phone & Zoom	93		232	
AGM and Seminar	415		236	
Web Site	276		239	
Newsletters	840		840	
Card Charges - Fundraising Platforms	69		0	
Computer Software	80			
Equipment	0		1891	
Sundry Expenses	91	3454	39	4517
Direct Support to Hospital :				
Patient Support Visits	3548		1009	
Patient Support Materials	5810		2900	
Ward Gifts	538		450	
Equipment funded for the Hospital	4102		2800	
	9	50925	5	32364
Social Events :				
Members Socials	0		0	
Christmas Social	0	0	568	568
Fundraising :				
Annual Raffle	0		351	
Monthly Lottery Prizes	1094	1094	1144	1495
		<u>55473</u>		<u>38944</u>
Total Payments				

Net Receipts (payments) for the Year	-17902	-17130
	15066	16779
Add : Balance of Funds from Previous Year.	<u>3</u>	<u>3</u>
	13276	15066
Balance of Funds	<u><u>1</u></u>	<u><u>3</u></u>

STATEMENT OF ASSETS AND LIABILITIES AS AT 31ST JANUARY 2024

	2023/24	2022/23
	£	£
Cash Funds		
Deposit Account at Vernon Building Society	73533	84622
Current Account at Virgin Money	58727	65622
Lottery Account at Virgin Money	551	495
Plus Un-credited deposits	0	0
Less Un-presented cheques	<u>-50</u>	<u>-76</u>
	<u>132761</u>	<u>150663</u>
Other Monetary assets		
Gift Aid Recoverable	824	2000
Building Society Interest Due	1458	500
PayPal	<u>51</u>	<u>100</u>
	<u>2333</u>	<u>2600</u>
Assets retained for the charity's own use (at nominal resale value)		
3 Laptops	900	1200
Cupboard	<u>75</u>	<u>100</u>
	<u>975</u>	<u>1300</u>
Liabilities		
Volunteer Travel Expenses	<u>350</u>	<u>350</u>
	<u>350</u>	<u>350</u>
Designated Funds		
Agreed Hospital Purchases	<u>41928</u>	<u>37832</u>
	<u>41928</u>	<u>37832</u>

Date

Signed Marie Holmes Treasurer

Signed Muneeb Yassir Vice Chair

On Behalf of the Executive Committee

Independent Examiner's Report to the Trustees of the Ticker Club (Charity Number 519754)

I report to the trustees on my examination of the accounts of the Ticker Club for the year ended 31st January 2024 set out on pages 9 and 10.

Responsibilities and Basis of Report

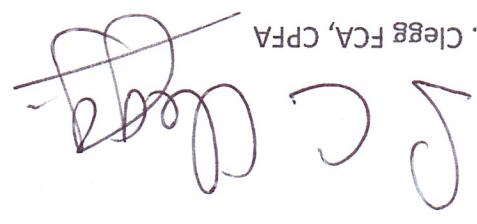
As the charity trustees of the Ticker Club you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act'). I report in respect of my examination of the Ticker Club's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent Examiner's Statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that, in any material respect:

1. accounting records were not kept in accordance with section 130 of the Act; or
 2. the accounts do not accord with those records.
- I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signed:



Name: S. C. Clegg FCA, CPFA

9 South Drive, Timperley, Altrincham, Cheshire, WA15 6QJ

Date: 13th March 2024

THE TICKER CLUB

England & Wales - Charity number 519754

Accounts



Affiliated to the
British Heart
Foundation

The Ticker Club

Registered Charity No. 519754

Supporting cardiac patients at Wythenshawe Hospital



ANNUAL REPORT OF THE EXECUTIVE COMMITTEE FOR THE YEAR ENDED 31st JANUARY 2021

Introduction

The Report and Accounts now presented take into account the requirements of the legal accounting and reporting framework for Charities deriving from the Charities Act 2011

Charitable Status

The Ticker Club, based at the Manchester University NHS Foundation Trust (MFT), Wythenshawe Hospital, Manchester M23 9LT is registered with The Charity Commission, Charity Number 519754.

Constitution of the Club

The Constitution of The Ticker Club was adopted at a general meeting of club members on 10th December 1987 and amended at subsequent General meetings held on 14th September 1989, 9th November 1989, 10th October 1996, 10th August 2000, 10th July 2003 and 28th April 2011.

Objectives of the Club

The objective of the Ticker Club is to promote the relief of persons in Manchester and the surrounding area who are to undergo, or who have undergone, heart procedures of any kind.

In furtherance of this objective, the Club:

- a. Offers moral support and encouragement to such persons and their relatives.
- b. Supports financially or otherwise heart and vascular procedures carried out by the Manchester University NHS Foundation Trust (MFT) at Wythenshawe Hospital.
- c. Raises funds, invites and receives contributions etc. to finance the Club's activities (provided that no substantial trading activities shall be undertaken).
- d. Makes grants or donations in cases of need to alleviate hardship.
- e. Does such other lawful things as shall further the Club's objective.

Public Benefit

The Executive Committee confirm that it has complied with the duty in Section 17 of the Charities Act 2011 to have due regard to public benefit guidelines published by the Charities Commission.

Membership of the Club.

Membership is open to all persons who have been diagnosed as having a heart problem, their relatives and to all those who support the aims and objectives of the Club. All members are required to pay an annual subscription, which is currently £10.00 per head, or £15.00 for member and partner. At the 2020-year end there were 291 club members and 90 joint partner members. At the 2021-year end there were 269 club members and 95 joint partner members. During the current year existing members not renewing their subscriptions have been deleted from the records to comply with GDPR legislation. Taking into account the new members, (including 95 members' partners) the membership level has dropped slightly, showing a 7.56 % decrease. However, it needs to be noted that this has been a challenging year for both recruiting and retaining members due to Covid 19.

Members of the Club meet occasionally to discuss matters of ongoing interest and to engage in leisure activities, and a quarterly Newsletter is produced to keep them abreast of Club affairs and to inform them of forthcoming events, etc.

Executive Committee:

The day-to-day running of the Club's affairs is carried out by an Executive Committee, normally comprising 9 full members, plus 3 co-opted members. This Committee meets at regular intervals (usually bi-monthly). Executive Committee members are elected by the Club membership, normally at the Annual General Meeting (A.G.M.) However due to unprecedented circumstances this year (Covid-19) the A.G.M. which had been scheduled for April 23rd 2020 had to be postponed and was conducted later in the year on November 4th 2020 by 'zoom'.

On July 1st 2020 the Chair sent a hard copy letter to all members informing them that due to the current situation the A.G.M. had been cancelled. To enable the Ticker Club to continue to function, even though the business would not be conducted in the 'usual' format due to Covid, it was proposed by the current Committee that the nominations and recommendations for the Officers, Members of the Committee and Co-opted Members, which were received prior to this date, be accepted on the members' behalf at the next committee meeting on July 15th 2020. This would also allow those members of the current committee to stand down as was their intention at the A.G.M. and ensure the new committee could continue to conduct the business of the club. The members were asked if they were in agreement and given the opportunity to contact the Chair with any questions, queries and/or oppositions.

The Charity Commission guidelines recognise that during the current situation extraordinary measures may be taken if it is in the best interest of the Charity. All information, correspondence, minutes etc have been kept on file.

The confirmed Executive Committee members being:

Officers: David Holmes – Chair, Martin Merriman - Vice Chair, Gaynor Slater – Secretary and Marie Holmes – Treasurer (second year of office)

Committee Members: Alan Munday, Belinda Carter, John Miller, Muneeb Yassir and Nazir Choonara

Recommended Co-opted Members: Marian Shilliday, Vernon Marshall and Victor Hyman

In October 2020 the Chair wrote another letter to all members reminding them that due to unprecedented circumstances this year (Covid-19), both national and local restrictions prevented an open meeting and the A.G.M. which had been scheduled for April 23rd 2020 had been postponed. The letter detailed that the A.G.M. would now be held on Wednesday November 4th 2020 via 'zoom'. Members were asked to confirm their expression of interest, whereby they would be sent by email prior to the meeting; the

agenda, minutes of the 2019 AGM, the 2019/20 annual report and a voting form for the proposals. Once again, the members were given the opportunity to contact the Chair with any questions, queries and/or oppositions.

On November 4th 2020 the A.G.M. took place via zoom. The meeting format followed the agenda and formalised the business of the Ticker Club. Trustees were formally appointed and ratified. Under the Club's Constitution an Independent Examiner is appointed at each A.G.M. and for the year under review, the Independent Examiner was Mr S.C. Clegg.

Organisation Structure:

The Club is operated entirely on a voluntary basis and no member or officer of the Club receives any remuneration whatsoever, although appropriate reimbursements are made in respect of expenses incurred in relation to Club activities.

The Club has the full-time use of an office, provided free of charge, which is located in the entrance foyer of the North-West Heart Centre at Wythenshawe Hospital.

Club Agents / Advisers:

The Ticker Club maintains Bank and Building Society accounts with: -

(a) Yorkshire Bank, 6 Bridge Street, St Helens WA10 1NF, a Current Account and a Lottery Account.

(b) Vernon Building Society, 19 St Petersgate, Stockport, SK1 1KF (interest paying account.)

Main Activities Undertaken:

1. Patient support, Cardiac ward and Outpatient clinic visiting:

The Patient Support Team of Volunteer Visitors continues to provide moral support to Patients, their relatives and their friends. However, the format has had to change in view of the current climate.

It has been a difficult year since March 2020 when all 'normal' Ticker Club patient support activities had to be suspended due to the restrictions put in place following the outbreak of the Corona Virus. Manchester Foundation Trust (MFT) in line with Government guidelines meant that any access into Wythenshawe hospital for volunteers was put on hold.

The Friday afternoon meetings which allow the Ticker Club to offer reassurance to those attending just prior to their surgery; giving patients 'end to end' information on the operation process, support services, after care etc were no longer permitted to take place. The feedback from these talks has always been extremely positive from patients, their families and the medical teams. As an alternative patients are now being issued with all of the information in paper format. The Ticker Club phone number is included in this information if patients want to talk about any concerns. There was an initiative by the team in Cardio Thoracic Critical Care Unit (C.T.C.C.U.) to continue the cardiac patient information talks which were held each Friday, by posting a video feed onto the hospital website for patients to view. We were asked to contribute and John Phillips presented a section on behalf of The Ticker Club. As yet it has not been posted due to the need for Trust approval but we await the 'premiere' with anticipation.

As a result of the new government restrictions, it has prompted us to be more forward thinking in our approach to Patient Support. The Ticker Club committee felt it was difficult developing a relationship with a patient over the phone and a more proactive approach should be taken. Nazir Choonara devised a strategy which was ratified by MFT Board.

The strategy was more technologically focused, whereby patients in the first instance could liaise and contact the Ticker Club virtually, indicating their willingness to be contacted. To implement the strategy Nazir Choonara with the assistance of a small Working Party which included; Victor Hyman, Peter Hill, John Phillips and the staff within the various departments in the hospital who we are in contact with, met up on numerous occasions. However, the logistics of liaising with customers using this technology was proving to be difficult operationally.

So as to keep up the momentum of patient support, it was agreed at one of the executive committee meetings, that the Working Party would put together a 'user friendly' leaflet. This would explain the support which the Ticker Club could provide for patients prior to their operation, after their operation and during the rehabilitation stage. The main focus being on the Ticker Club's friendly, supportive, chatty, professional service which is easy to access.

The patient support leaflet was printed and distributed. Feedback to date has been very positive from patients; however, it was requested that a contact phone number on the leaflet would be extremely beneficial. The Ticker Club number has now been added onto the leaflet providing a point of contact.

The Ticker Club are supporting the various clinics and continue to provide leaflets and literature for patient information. This year we have funded a series of leaflets for the Heart Valve Clinical Lead, Doctor Laura Dobson. She had realised that patients were being given so much information verbally it was becoming confusing, so she produced with our assistance, a series of leaflets detailing their condition which patients are able to read after their visit.

During 2020 we purchased almost £30,000 of equipment for the benefit of cardiac patients at Wythenshawe Hospital, details of which are in the Treasurer's report.

The 2020 Annual Volunteers Seminar was reluctantly cancelled as the numbers due to attend would have contravened the Covid guidelines. However, due to the good work of the volunteer team the individual volunteers have been contacted on a regular basis to keep them up to date with what is happening and hopefully, when allowed, we will be able to hold the Seminar as in previous years.

2. Patient Representation:

Unfortunately, most of the Cardiac Surgery Specialist meetings have been suspended but contact is still being kept through technology and we will still be available when the need arises in the future. John Phillips and Ken Duggan are eager to return to their involvement. Outside of the MFT the various Cardiac Group Forums are still active and John Miller and John Phillips continue to represent the Ticker Club at these.

3. Fundraising

This year fundraising has been severely curtailed as outside events were cancelled due to Covid. We were unable to sell tickets for our Annual Raffle in the hospital. Books of tickets were only sent to all members and the response was incredibly good, raising a total of £2050 and all the prizes were won by members, their families and friends.

We have been fortunate in receiving donations and whilst this year this has been reduced, we still gratefully received £13434 which will be increased when we claim the Gift Aid portion from HMRC. Donations are boosted by donors using the Gift Aid scheme, whereby taxpayers can complete a simple form, and the Ticker Club can then reclaim the income tax that the donor has paid on the amount of the contribution. It costs nothing to register for Gift Aid as long as you are a U.K. taxpayer, which is worth consideration when making any donation.

We continue to use Virgin Money Giving as our donation platform and receive regular payments through them as they claim Gift Aid on our behalf. It works very well and has proved to be a successful move.

Once the Club's expenses have been covered, the net contributions received are available for the purchase of equipment for Cardiac and related departments within the Cardiac unit at MFT - Wythenshawe Hospital. The money can also be used for grants and donations to the hospital for other items relating to cardiac patient welfare.

Other income can be seen in the Treasurer's Report under Receipts and Payments.

The Committee of the Ticker Club wish to thank all the people who made such unstinting and generous contributions to our funds during a difficult and challenging year, along with Club volunteers for their contributions, which continue to sustain this entirely voluntary Charity.

Review of Progress and Achievements:

We continue to have a strong working relationship with the Trust and are sure that this will continue.

There are some development plans for the Cardiac Unit at Wythenshawe Hospital but nothing firm has been agreed as yet by the Trust. We are keeping in contact with the Administration team for updated information and it will be communicated to all members when known, interesting times ahead for the hospital and The Ticker Club.

Marie Holmes our Treasurer has been continuing her work at home as she has been unable, due to the Covid restrictions and her own shielding, to access the office. She took the decision to uplift all the accounts working files from the office in March 2020 to a laptop. Since June our office at Wythenshawe Hospital has been used by hospital staff to allow social distancing, so Marie has turned her hallway into a Ticker Club branch office, complete with the photocopier. This has enabled her to continue to produce our accounts on time every month and complete the final accounts for 2020/21. She continues to oversee the finances of the Club for the benefit of all members.

John Miller our Media Coordinator has compiled and edited the spring, autumn and winter Newsletters which have been available on our website and have been sent to members by post. We are trying to keep to the usual edition dates but it has not been easy with the restrictions. John manages the website which allows more information and photographs to be made widely available. It still contains a link to the Hospital website.

Muneeb Yassir has taken over the role of Volunteer Coordinator and Martin Merriman has stepped in to assist him in this role. The role involves arranging initial training for newly appointed volunteers and keeping in contact with new recruits which has proved to be challenging during the Corona virus. This follows Alan Munday's decision to step down from this role and our thanks go to him for the work he has carried out in the past.

Belinda Carter has taken on the role of Membership Secretary following Hazel Phillips' decision to step down having been in the role for several years. Our thanks must go to Hazel for her work in keeping the membership up to date. The committee are confident that Belinda will be a more than capable successor. Belinda is maintaining and monitoring records of membership numbers, changes of address/email addresses and has provided the numbers recorded in the opening paragraphs.

Social Events have had to be suspended until further notice but Belinda has been sending quizzes to members on our email list. As soon as we are able, social evenings will recommence. We were not able to hold our Christmas Social where we draw the

Raffle, so this had to be drawn by holding a virtual committee meeting, and all prizes were distributed using a socially distanced approach.

John Phillips stood down from his role as Chair of The Ticker Club after being on the committee for over 10 years and serving as Chair for 8 of them. John has been at the forefront of the Club's progress in that time and the gratitude of all the members should go to him.

Likewise, Ken Duggan stepped down from his role as the Club Secretary after acting in the role for a number of years. This role has been taken on by Gaynor Slater who shadowed Ken for a while and has moved into the role seamlessly. Our grateful thanks go to Ken for his steady hand at the helm during his tenure.

We also thank Jackie Richards and Sharon Powell who continued their committee involvement until July before stepping down from their Trustee roles for the Club. The Reverend Vernon Marshall offered himself for co-opting onto the committee, it must have been a strange year for him because we have only met by Zoom technology, but he has always been there. Victor Hyman our other co-opted member has been involved with Nazir Choonara in maintaining our patient contact.

There have been two other committee members who have reluctantly had to step down from their positions on the committee due to personal reasons. They are Alan Munday (who co-ordinated the 'Training Guide for Volunteer Ward and Clinic Visitors'. This is an excellent document which will be invaluable for all volunteers who undertake ward visits) and Marian Shilliday. The committee wish them well and on behalf of all members thank them for their past help.

The current committee members have indicated their willingness to continue to be involved as trustees until such time as we can hold elections in the future for new committee members. Their support is appreciated in what has been a less than easy year and hopefully normal meetings can be resumed as soon as it is safe to do so.

All of the members play an integral part in the support of the Cardiac Unit in the hospital and our thanks as a committee are extended to everyone in helping the Ticker Club to achieve its aims and objectives.

Treasurer's Report

The Receipts and Payments Account shows the income and expenditure for the financial year 1st February 2020 – 31st January 2021 and the balance of money held at 31st January 2021. Comparative figures from the previous year are shown.

The receipts for the current year exceed payments by £106142.

Receipts and Payments Account

Our income from membership shows a decrease of £458 to £3797.

Late January 2021 a legacy of £121515 was received. Part of this has been transferred to the Vernon Building Society and, to protect our finances under FSCS limits, a new interest paying account will be opened in the new financial year for the balance.

Donations are direct payments of £8614 for direct donations, including boxes, plus.

£4820 from Virgin Money Giving which is now our Fundraising site for events and donations. Total £13434

Annual Gift Aid of £1303 is for the period ending 31st January 2020 and Virgin Money Giving £825 for the period ending 31st January 2021. Total £2128

Due to Covid restrictions there were no outside fundraising events.

The only social event in 2020 was a Members' Social which had a small surplus.

The deposit for the Christmas Social which was cancelled due to Covid restrictions has been carried forward for the Christmas Social 2021.

Fundraising was limited to our Annual Raffle; tickets were sent to members only, due to the restrictions, and raised £2050 (after costs). The draw took place virtually at a meeting of the Trustees on the specified date.

The Monthly Lottery raised £170 extra income.

All costs incurred directly by any Events or Fundraising are shown under payments.

The Ticker Club has no paid employees. All the Executive Committee Members and Patient Support Visitors are volunteers. Travel expenses are paid to volunteers in respect of duties carried out on behalf of the charity.

The Administration cost includes the travel expenses of £512 of the Executive Committee Members in respect of administrative duties.

Printing costs includes the "There for you" leaflets as these promote the club and its activities. The A.G.M., open to all members was held virtually due to the Covid restrictions, the deposit paid in the previous financial year has been carried forward for the 2021 A.G.M. The 2020 Annual Volunteer Seminar was cancelled.

The Web site cost is for administration cover.

The cost of the newsletter sent to all members is itemised in the accounts.

Sundry expenses include the Annual Licence for the Annual Raffle and Monthly Draw, card fees incurred by Virgin Money Giving, bank transfer charges for the legacy.

Travel expenses for ward & clinic visitors of £397

Materials purchased Relaxation CDs £225, Cardiac rehab diaries £2290 and

New Beginning Books £2900 Total £5415

Four cardiac wards F5, F6, CTCCU and Jim Quick each received £100 towards in-patient gifts at Christmas.

Hospital equipment total £29920.

Bladder Scanner £6000 CTCCU

Vein Harvester £22672 Mr Venkateswaran - Cardiac Surgery

Portable Blood Pressure Monitors £104 - Cardiac Rehab

Valve Information Leaflets £1144 - Dr L Dobson Cardiac Clinic

Statement of Assets and Liabilities

Cash funds are now shown as balances in all accounts held by the Charity as at 31st January 2021, plus any deposits un-credited, less any un-presented cheques at this date. The balance of Funds was £155,846 as at 31st January 2021.

Other monetary assets are payments due to the Charity but will not be paid until the following financial year. Estimated values are shown.

Assets retained for the Charity's own use at nominal resale value. At the Executive Committee meeting on 9th January 2020, it was agreed to depreciate the photocopier to £100 - 2020, £50 - 2021, Nil - 2022.

Liabilities

Liability is an obligation to pay for something e.g., creditors, loans etc.

Estimated travel expenses due up to the end of the financial year but not yet paid £25.

The Designated fund is for approved requested items for the hospital which should be purchased in the next financial year.

There are no outstanding requests as at 31st January 2021.

After the deduction of the costs of fundraising activities and administrative expenses the Club's net income is available for the purchase of equipment for Cardiac and related departments within Wythenshawe Hospital and grants and donations to local hospital services and other items relating to patient welfare.

The Accounts have been checked and verified by the independent examiner.
Mr S Clegg FCA CPFA

Signed *Marie Holmes* Marie Holmes Treasurer Date *10th MARCH 2021*

Signed *Martin Merriman* Martin Merriman Vice Chair

Date *10th 4/ APR 2021*
On Behalf of the Executive Committee

RECEIPTS AND PAYMENTS FOR THE PERIOD 1ST FEBRUARY 2020 - 31ST JANUARY 2021

	2020/21		2019/20	
	£	£	£	£
Receipts				
Membership Subscriptions		3797		4255
Donations		13434		19822
Legacies		121515		0
Gift Aid Recoverable		2128		2351
Building Society Interest		216		221
Social Events:				
Members Socials	15		94	
Christmas Social	<u>0</u>	15	<u>962</u>	1058
Fundraising:				
Annual Raffle	2385		5321	
Monthly Lottery	<u>2390</u>	4775	<u>2220</u>	7541
Total Receipts		<u>145880</u>		<u>35246</u>
Payments				
Administration Etc:				
Travel Expenses	512		1608	
Printing Stationery & Postage	436		912	
AGM and Seminar	0		394	
Web Site	80		128	
Newsletters	660		900	
Logo Shirts Mugs and Pens	0		1238	
Equipment	167		234	
Sundry Expenses	<u>172</u>	2027	<u>173</u>	5587
Direct Support to Hospital:				
Patient Support Visits	397		3401	
Patient Support Materials	5415		5640	
Ward Gifts	400		400	
Equipment funded for the Hospital	<u>29920</u>	36132	<u>12041</u>	21482
Social Events:				
Members Socials	0		40	
Christmas Social	<u>100</u>	100	<u>956</u>	996
Fundraising:				
Annual Raffle	335		479	
Monthly Lottery Prizes	<u>1144</u>	1479	<u>1144</u>	1623
Total Payments		<u>39738</u>		<u>29688</u>
Net Receipts (payments) for the Year		106142		5558
Add: Balance of Funds from Previous Year.		<u>49704</u>		<u>44146</u>
Balance of Funds		<u>155846</u>		<u>49704</u>

STATEMENT OF ASSETS AND LIABILITIES AS AT 31ST JANUARY 2021

	2020/21	2019/20
	£	£
Cash Funds		
Deposit Account at Vernon Building Society	84439	30723
Current Account at Yorkshire Bank	70228	18858
Lottery Account at Yorkshire Bank	1135	804
Plus Un-credited deposits	220	0
Less Un-presented cheques	<u>-176</u>	<u>-681</u>
	<u>155846</u>	<u>49704</u>
 Other Monetary assets		
Gift Aid Recoverable	1000	1268
Building Society Interest Due	<u>100</u>	<u>100</u>
	<u>1100</u>	<u>1368</u>
 Assets retained for the charity's own use (at nominal resale value)		
Photocopier	<u>50</u>	<u>100</u>
	<u>50</u>	<u>100</u>
 Liabilities		
Travel and Patient Counselling Expenses	25	420
Newsletters	<u>0</u>	<u>300</u>
	<u>25</u>	<u>720</u>
 Designated Funds		
Agreed Hospital Purchases	<u>0</u>	<u>30000</u>
	<u>0</u>	<u>30000</u>

Date 10th March 2021

Signed Marie Holmes Marie Holmes Treasurer

Signed Martin Merriman Martin Merriman Vice Chair

On Behalf of the Executive Committee

Independent Examiner's Report to the Trustees of the Ticker Club (Charity Number 519754)

I report to the trustees on my examination of the accounts of the Ticker Club for the year ended 31st January 2021 set out on pages 9 to 10.

Responsibilities and Basis of Report

As the charity trustees of the Ticker Club you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the Ticker Club's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

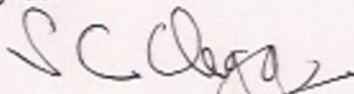
Independent Examiner's Statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that, in any material respect:

1. accounting records were not kept in accordance with section 130 of the Act; or
2. the accounts do not accord with those records.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signed:



Name: S. C. Clegg FCA CPFA

9 South Drive, Timperley, Altrincham, Cheshire. WA15 6QJ

Date: 10th March 2021