HOSPICE OF ST MARY OF FURNESS

England & Wales · Charity number 517738

Details

Other names	HOSPICE FOR FURNESS, ST MARY'S HOSPICE
Status	Registered
Legal form	Charitable company
Company number	02016831
Registered	1986-07-14
Register	View on the Charity Commission register

Contact

Address	St. Marys Hospice Ford Park Ulverston LA12 7JP
Phone	01229580305
Email	info@stmaryshospice.org.uk
Website	www.stmaryshospice.org

Activities

Objects: THE OBJECTS OF THE CHARITY ARE TO PROMOTE THE RELIEF OF ILLNESS, SICKNESS OR SUFFERING BY:1. THE EXPERT CARE AND SUPPORT OF ADULTS WITH PALLIATIVE AND END OF LIFE NEEDS;2. THE PROVISION OF SERVICES TO PROMOTE HEALTH AND WELLBEING FOR PATIENTS AND CARERS;3. THE CARE AND SUPPORT OF FAMILY AND FRIENDS WHO HAVE BEEN BEREAVED;4. PROMOTING THE ADVANCEMENT OF HIGH QUALITY PALLIATIVE AND END OF LIFE CARE THROUGHOUT THE COMMUNITY.

Activities: St Mary's Hospice is the dedicated provider in South Cumbria of comprehensive specialised supportive and palliative care for people with life limiting conditions. Facilities and services are available to all adults who are facing the end of life, and to their families, carers and the bereaved.

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Classification

- **How:** Provides Human Resources, Provides Buildings/facilities/open Space, Provides Services, Provides Advocacy/advice/information, Other Charitable Activities
- **What:** The Advancement Of Health Or Saving Of Lives
- **Who:** Elderly/old People, People With Disabilities, Other Defined Groups, The General Public/mankind

Geography

- **Area of benefit:** SEE OBJECTS
- Cumbria

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£5,649,751	£5,684,008	£9,202,251	118
2024-03-31	£6,091,165	£4,911,151	£9,222,089	110
2023-03-31	£5,242,598	£4,364,346	£7,956,436	108
2022-03-31	£4,412,006	£3,510,903	£7,177,161	97
2021-03-31	£4,325,257	£3,398,815	£6,278,661	94

Trustees

Name	Role	Appointed
Andrew James	Chair	2021-09-01
Alyson Dickson		2020-05-26
Diane Hartley		2025-03-04
Dr Gerry Murray		2025-11-25
Dr James O'Donovan		2023-11-28
James Higgins		2021-12-01
Jane Michelle Ross		2024-02-07
Joel Bland		2025-02-20
Nicola Wood		2025-03-08

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HOSPICE OF ST MARY OF FURNESS

England & Wales - Charity number 517738

Accounts

ANNUAL REPORT 2024/2025

St Mary's Hospice

Registered with FUNDRAISING REGULATOR

Hospice of St Mary of Furness
Company number: 02016831
Charity number: 517738

St Mary's Hospice

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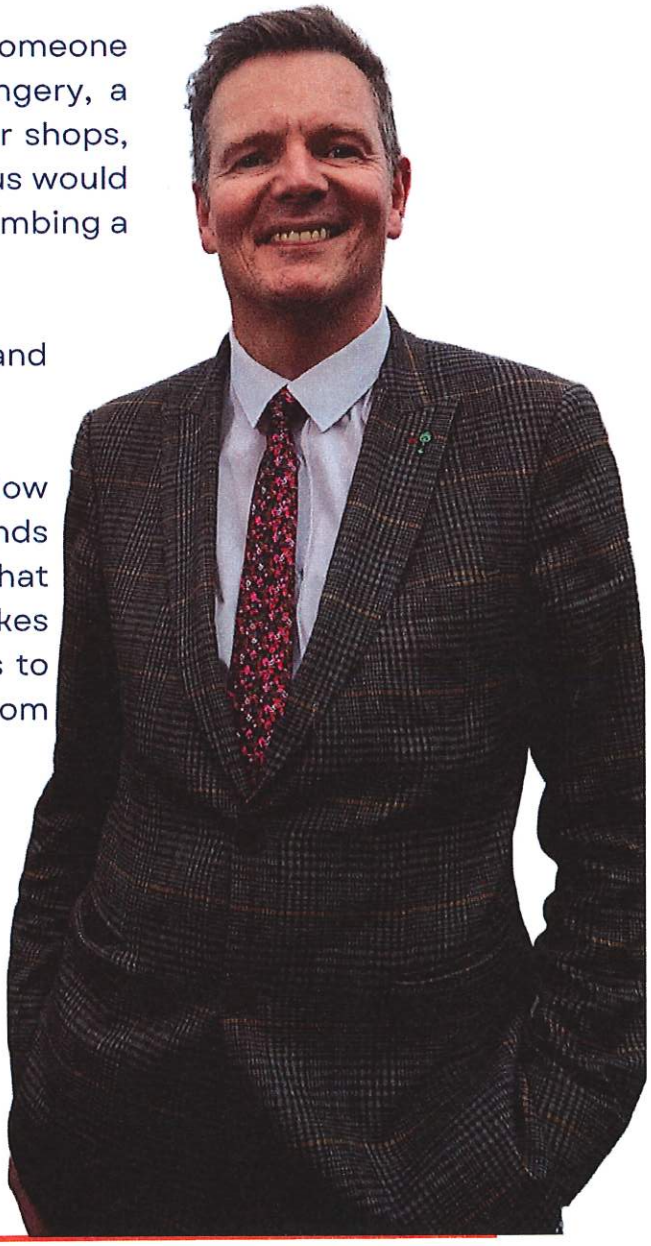
TRUSTEES' ANNUAL REPORT

I'm delighted to share our Annual Report and Accounts for 2024/25

On the following pages, you'll find highlights of the year from across the departments that make up St Mary's Hospice- each a vital cog without which we couldn't operate.

This year I want to highlight some of the stories behind those numbers. We value every interaction we have with our patients, customers and supporters.

Behind each interaction is a story, be that someone enjoying a drink and a slice of cake in our Orangery, a customer buying a pre-loved item from one of our shops, or someone doing something that the majority of us would find extraordinary, like jumping out of a plane or climbing a mountain.



And it isn't just our patients, customers and supporters.

Our staff and volunteers, including my fellow trustees, come from a wide range of backgrounds but we all unite with a common purpose, a belief that everyone living across Furness and South Lakes deserves the very best palliative care, and access to services for themselves and their families from diagnosis until long after death.

We're proud of the difference hospice care can make for patients and their families. Our teams see and do things every day that might seem small but which, at the critical moment, can have a massive impact.

TRUSTEES' ANNUAL REPORT

One of the year's standout moments was the Compassionate Communities **Dementia Unmuted** event - an inspiring celebration of music, theatre, art, and dance that brought joy to people living with dementia, their carers, and the wider community while raising awareness through creativity and connection.

I would like to welcome our new CEO Catherine Burn BEM and four new colleagues to the trustee team for whom 2025/6 will be their first full year of accounts, Diane Hartley, Nicola Wood, Joel Bland and Hilary Crowe who between them bring a fresh perspective and skills from across a range of disciplines.

You will see from the accounts that we remain in a strong financial position, thanks to the dedication and support we receive from you, our community. The future of Hospice care and funding remains high on the political agenda, and we continue to work with our elected members to lobby for an equitable funding model and access to good quality palliative care.

PROFESSOR
Andrew Wren
CHAIR OF TRUSTEES

For the year ended 31st March 2025

A YEAR IN REVIEW

CEO'S REPORT CATHERINE BURN

2024-25 has been a year of significant change for St Mary's Hospice. In September we said goodbye to our longstanding CEO Val Stangoe who retired after 11.5 years of service. I joined the team in October, bringing fresh eyes and perspective for the organisation. Leading St Mary's is a huge privilege, and I would like to take the opportunity to thank the staff, volunteers, the community and our NHS colleagues for your warm welcome.

This year I am delighted to report that our clinical services have made significant progress with all eight In-patient beds open for the first time in over six years. Also, our medical team is at full strength with the recruitment of a full time Doctor in January.

Our head of Clinical Care and Education has revamped and revitalised both internal and external education programmes and a new Quality Improvement Practitioner has transformed quality governance.

Our Compassionate Communities Hub in Barrow went from strength the strength, welcoming over 1000 people in March and growing its reach with complementary and creative therapies delivered from Walney to Grasmere. Working with our partners, we have been able to support more people with an additional diagnosis of dementia by joining up people's experience of care through the Furness Dementia partnership.

The future sustainability of hospices remained a hot topic throughput 2024-25 and we are hopeful that the NHS reform and 10-year plan will bring the positive change we so desperately need. Unfortunately, until then, several issues remain outside our control and the increase in National Insurance and National Living wage means the percentage of NHS funding we receive will be an overall decrease from 19% to 17% of our running costs. However, thanks to your continued support 2024-25 has been a strong financial year despite setting a significant deficit budget.

CEO'S REPORT CONTINUED

This year we were exceptionally grateful to receive DHSC capital grant scheme which enabled St Mary's to complete major renovations to the In- Patient Unit and reception area, enhancing our patients and families' experience of the hospice.

Our café, fundraisers and shops have also exceeded their targets this year. And we're particularly grateful to all of those who left us legacies in their wills, every gift helps to secure our future. A highlight for me as an incoming CEO was the annual Walk to Remember where over 1000 people took part in an evening of remembrance which exceeded all previous fundraising targets.

My first six months at the hospice have been the most enjoyable in my career and I am immensely proud of how our staff and volunteers have responded to the changes in senior personnel; I am looking forward to reporting on our achievements for 2025-26.

Catherine Burn
CEO

ABOUT US

St Mary's Hospice and our services are open to anyone living in South Cumbria, aged over 18, who is referred with a life-shortening illness. The hospice is open to people with any diagnosis, religion or race. All services are free at the point of use.

Our principal sources of funding are from fundraising within our local community along with core funding from our local Clinical Commissioning Group.

Our Ulverston building offers 8 inpatient beds, used for a mix of end-of-life care and symptom management.

Our Hospice at Home service provides daytime nursing care and overnight support in patients' own homes across Furness and South Lakes.

Our Fast Track service is offered to people who are assessed to be within 12 weeks of death. Its function is to support people to die at home where that is their choice, and it provides support for washing, eating, dressing etc up to four times a day depending on assessed need.

ABOUT US

Our Living Well Service still exists, but runs as part of a new all-encompassing service we call Compassionate Communities. It helps people with advancing illnesses maintain independence and well-being through therapeutic activities such as exercise, creative work, education on symptom management, emotional support and other living well services.

The Bereavement and Family Support Service offers face-to-face and remote support from a mixture of staff and volunteers as well as online peer support. This service is available whether or not the person who died used hospice services. We are able to refer families to specialist children's services if needed.

Our Admiral Nurse service is focused on people living with dementia and their family carers. They will be part of the monthly multiagency Dementia Hub working out of the Compassionate Communities Hub. We also run Dementia Cafés, where people with dementia and their families can come together for peer support in an understanding environment.

The Compassionate Communities Hub in Barrow offers a range of activities and services to improve the quality of life for people with advancing illness and their families. Services are provided in collaboration with partners from the third sector, NHS and local authorities.

OUR VISION

St Mary's vision is that everyone affected by advancing illness and death will be cared for with kindness and have the support and expert care they choose.

OUR VALUES

CARING - ASPIRING - PROFESSIONAL - SUSTAINABLE

CARING: We will make every contact count by treating each individual with kindness, empathy, compassion and respect.

ASPIRING: We will continually learn and develop, we will strive for excellence in everything we do.

PROFESSIONAL: We will deliver high standards through team work, a skilled workforce and managing with integrity.

SUSTAINABLE: We will use our resources carefully and create a broad range of income sources to protect the future of hospice care.

HOSPICE MANAGEMENT

The Hospice of St Mary of Furness, known locally as St Mary's Hospice, is a company limited by guarantee as well as a charity and exists for the charitable purpose of the relief of those in need by reason of ill-health.

The Trustees are responsible for hospice governance and work alongside the Senior Management Team responsible for the day-to-day running of the hospice. Together they write the Strategic Plan that shapes operational priorities.

The Trustees have complied with the duty in the Charities Act 2011 with due regard to the public benefit guidance published by the Charity Commission. The Charity is governed by its Memorandum and Articles incorporated on 2 May 1986 as amended by special resolution on 10 May 2016.

The Board of Trustees has six to ten trustees recruited to reflect the needs of the Board and our local community. The Board meets every two months to consider information from the formal Board Committees which meet between times to focus on specific areas such as Governance, HR or Finance.

On starting in role new Trustees are linked to a 'buddy', a more experienced Trustee, to have easy access to understanding about the hospice. They also meet with the Chair and have access to a webpage of useful information.

The Board has approved the establishment of a Remuneration Committee to advise and make recommendations to the Board about appropriate remuneration and terms of service for the Chief Executive Officer and Senior Management Team. Pay for the Senior Management Team is set by Trustees in the context of a job scoring matrix and market salary rates.

The Charity holds management liability insurance that provides cover for Trustees in the discharge of their duties as directors of the charitable company.

St Mary's Hospice

OUR TRUSTEES

Andrew Wren

Joel Bland

Jane Ross

Diane Hartley

Andy James

Hilary Crowe

James Higgins

Alyson Dickson

Dr Jake O'Donovan

Nicola Wood

RISK MANAGEMENT

A major aspect of the Trustee role is to be aware of the major risks facing the charity and to put in place strategies to manage these. The most serious of our current risks are outlined below.

The risks covered by each of our trustee lead committees are covered at the relevant committee meetings, with the whole hospice risk register reviewed at every board meeting.

Clinical risks

The main continuing clinical risk for the existence of the hospice is the difficulty in recruitment and retention of medical staff who provide daily medical cover on the in-patient unit. This is due to a national shortage of medical staff particularly those with senior experience in Palliative Care. There is also a fluctuating risk of unavailability of nursing staff linked to a national shortage.

Steps to mitigate these risks are:

We continue to be supported by Supportive Care UK for both consultant and pharmacy oversight. After a successful recruitment campaign the medical team is now running at full establishment. To support nursing recruitment, we currently have a Nursing Associate completing conversion to Registered General Nurse, with 2 newly qualified nursing associates and 2 more in training. Our nursing ratios have been at or just over establishment for the past 12 months. Nurses now have the opportunity to develop through a competency based pathway to progress to senior nurse with additional responsibilities. All clinical staff are supported by a team of professional Nurse Advocates who deliver restorative clinical supervision

Financial risks

Our biggest financial risk lies with the fact that only 17% of our costs are covered by funding from the NHS. This leaves enormous fundraising challenges for the hospice and more recently the setting of deficit budgets. More recently a new set of changes to NHS commissioning processes has set back the process of discussing how to increase that NHS income.

This heavy reliance on charitable funding currently impacts on supporters at a time of financial instability in many households.

Steps to mitigate these are:

Working closely with commissioners to ensure the need which our services fulfil locally is fully recognised. Using a broad range of income generation methods including continually updating our businesses to make incremental gains.

We have negotiated with the NHS to increase the number of new commissioned services although this has not overall led to a significant increase in the % of funding we receive.

RISK MANAGEMENT

Fundraising

The existence of St Mary's relies heavily on the goodwill of our community. It is therefore important to us that no-one ever feels pressured to donate or engage.

We are registered with the Fundraising Regulator and adhere to their code of conduct.

Direct approaches to our community are infrequent and are always guided by the legal position set out in the GDPR and by our own standards around care of vulnerable people. Fundraising and canvassing activity is managed to ensure engagement is consensual, that our teams are appropriately aware of the need to protect vulnerable supporters and that the organisation would rather err on the side of caution to protect such vulnerable people from feeling or being exploited. Specifically, our canvassers undertake a training programme to ensure all their interactions are guided by safeguarding principles.

There were no complaints received in respect of fundraising procedures during the year.

Registered with FUNDRAISING REGULATOR

SENIOR MANAGEMENT TEAM

The Senior Management Team (SMT) is made up of: The CEO; Head of Finance & Performance Analytics; Head of Clinical Care and Education; Head of Fundraising; Head of Retail and Hospitality. Each of these senior managers is responsible for leading a team of staff in delivery of the hospice goals.

Catherine Burn

Chief Executive Officer

Suzi Lake

Head of Finance & Performance Analytics

Helen Carlson

Head of Fundraising

Caroline Welch

Head of Retail & Hospitality

Paula Brown

Head of Clinical Care and Education

OUR GOVERNANCE COMMITMENT

St Mary's Hospice is registered with Care Quality Commission (CQC) to carry out the regulated activity: Treatment of disease, disorder or injury.

Our conditions on registration being that we only;
- treat people over 18 years old
- accommodate a maximum of eight in-patients.

The CQC last inspected St Mary's Hospice in June 2016, when it declared all aspects to be GOOD and in compliance with CQC regulation and guidance. We then had a remote review from CQC during 2020 to ensure that with regard to COVID we were working within national guidelines to keep patients, families, staff and volunteers safe. CQC declared themselves satisfied by what they found. Since 2016 the process by which CQC inspects premises has changed with a new structure publicised from 2021.

We await inspection under that new structure. The hospice is unable to deliver improved palliative and end of life care working alone. To provide seamless and effective palliative and end of life care requires working in partnership with other organisations such as St John's Hospice, Lancaster and other local health and social care providers of palliative care in Morecambe Bay.

COMPASSIONATE COMMUNITIES

By bringing our services directly into the community and working in close partnership with local organisations, we've been able to reach and support more people than ever before.

Our Compassionate Communities Hub in Barrow is thriving – welcoming over 1,000 visitors in March alone. People joined a wide range of activities, including choir sessions, chair-based exercise classes, complementary therapies, and dementia cafés, all designed to support wellbeing and social connection.
Through co-production with local charities and groups, we successfully launched the Dementia Unmuted Festival, an inspiring event aimed at raising awareness and providing support for people living with dementia and their families.

Our Bereavement Champions workshops have seen overwhelming interest, with over 100 participants from local businesses attending in the past six months. These sessions equip individuals to better support colleagues, friends, and loved ones coping with grief.

Meanwhile, our Admiral Nurse and Dementia Activity Coordinators are working across our region to ensure that patients and carers receive timely, compassionate support when they need it most.

CLINICAL ACHIEVEMENTS

We offer a large range of clinical services both in our Inpatient unit and across the community. Our Inpatient unit has 8 beds offering end of life or symptom management care to anyone with a life limiting condition. Our Hospice at Home service offers care in the community with our Fast Track service supporting people to remain in their own homes.

As outlined across page 16, we're delivering many more of our services out in the community, and doing work to ensure that harder to reach sections of the local population understand the services we offer and are able and equipped to access them.

We work in conjunction with our Compassionate Community team to ensure a wide range of therapies are on offer to all our patients. This will also include an Acupuncture service run by our medical team.

Our enhanced education team is now offering high quality education to all staff, volunteers and we also offer free places to local nursing home staff, domiciliary care agencies and HM Prison service

12.8

Our Fast Track Domiciliary care received on Average 12.8 referrals per month

31

Our Hospice at Home service received on average 31 referrals per month

71%

Bed oppupancy rate on our In Patient Unit

RETAIL & HOSPITALITY

We run charity shops in Ulverston, Barrow, Millom, Grange-Over-Sands and Dalton, plus a fantastic furniture warehouse in Barrow, as well as our wonderful Orangery Cafe at the Hospice building.

We take great pride in our shops not looking or feeling like your stereotypical charity shop. There's no rummaging through piles to find bits for a fancy-dress party, and there's certainly no smell; our committed team, comprising both staff and volunteers, diligently sifts through every item we receive, ensuring that only those they would personally be pleased to have at home are put up for sale. This meticulous process is crucial in respecting the memories and love in each item generously donated.

Moreover, our shops are thoughtfully arranged, with items tastefully showcased to create a comfortable and enjoyable browsing experience. It is not uncommon to discover designer clothing, sometimes even brand new and still adorned with price tags. This aspect adds to the delight of shopping with us, prompting customers to return again and again for a gratifying experience.

2,035
Number of meat pies sold in The Orangey (our most popular menu item)

19,370
Number of books sold across all shops

62,699
Clothing items sold across all shops

29,018
Hot drinks sold in our cafe

FUNDRAISING FOCUS

Our fundraising team are tasked with generating the majority of the money we need to operate, and each year, they work to harness the generosity of our community to ensure we can continue our work.

The biggest ever Walk to Remember!
2024 saw us welcome 1007 registrations for our beloved Walk to Remember, more than doubling 2023. This raised a staggering £137,867.

Lottery - last year our wonderful 5723 lottery players bought in a whooping £412, 295 which is a vital income stream for SMH

Supporting St Mary's through fundraising provides a great ROI, last year seeing a return of £5.04 for every £1 spent (excluding legacies)

Legacies saw another bumper year for SMH reaching £1,033,939. Legacies provide a vital income stream for SMH and will remain key for our future sustainability

£1,033,939
Amount left to us in wills during 2024/25

£137,867
Raised from our Walk to Remember

£412,295
Income from St Mary's Lottery

£5.04
£5.04 was raised for every £1 spent

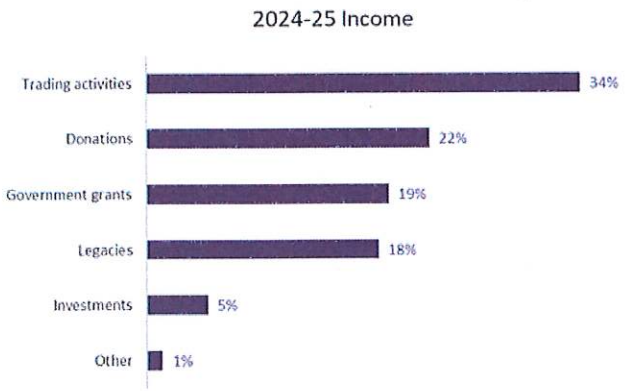
FINANCIAL SUMMARY

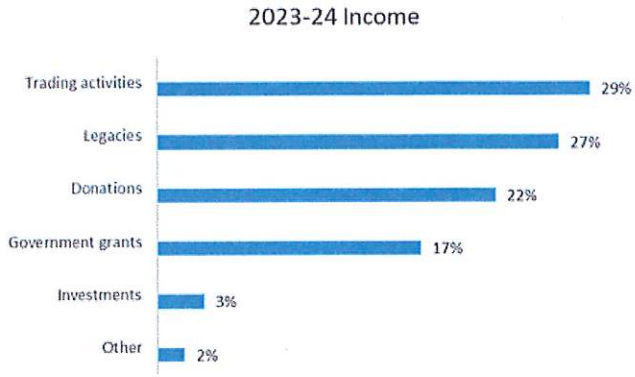
Thanks to the continued support of our community, 2024-25 was another solid financial year, enabling us to achieve our core goal of caring for more people.
Admissions to our core services of IPU, Hospice at Home, Family Support and Bereavement Services and Fast Track were in line the previous year, with new collaborations being developed at our Compassionate Communities Hub.

- Our total income of £5.7m was a drop of 7% on the previous year.
- Legacies fell by 36% to £1.0m.
- Income from trading activities rose 11% to £1.9m.
- Total expenditure increased by 16% to £5.7m, being largely inflationary pressures.

INCOME

Our total income was £5.7m in 2024-25, and the chart shows the key elements of this income with the prior year comparison.





Government grant income remained static in comparison to the previous year, making up 19% of our overall income.

Legacy income dropped by 36%. Average legacy values dropped from £58,000 to £27,000, with a total of 39 legacies being received in the year compared to 28 the previous year. Legacies continue to be our single most important source of funding

Donations decreased by £0.1m, with the prior year figure including some major grants to fund our building refurbishment project.

Trading activity continues its strong growth with an 11% increase to £1.9m, with key increases from charity shops (11%), fundraising events (36%) and the Orangery café (12%). Our biggest fundraising event was our Walk to Remember, with an epic 1007 people registering for the walk.

Income from investments rose by 45% due to the rise in interest rates and increased cash deposits, but make up just 5% of overall income.

Expenditure

Our overall expenditure increased by 16% to £5.7m, largely due to inflationary pressures.

Expenditure on charitable activities increased slightly to 78% of total expenditure.

Staff costs accounted for the majority of the expenditure increase, with wage inflation across the healthcare sector putting pressure on costs and making recruitment and retention of staff challenging.

Investments

Our trustees invest our long-term reserves to get the best growth they can while remaining within an acceptable level of risk. Investments are made for a minimum of 5 years.

Our trustees wish to invest ethically and responsibly. We only use fund managers signed up to the United Nations Principles of Responsible Investment. We also do not invest in companies or funds that generate more than 10% of their revenues from tobacco.

We use Atomos to manage our investment portfolio, with performance being reviewed quarterly.

RESERVES

Like many charities, we keep a cash reserve to ensure we can be there through difficult times, or if disaster strikes. We hold back enough to cover six months costs and any estimated losses identified in our 3 Year Plan. For this year that adds up to £5.1m. Our 3 Year Plan includes an ambitious target for legacies, and we are always conscious of the risk inherent in this. Our closing reserves at the end of the financial year were £9.2m.

On top of the enormous ongoing generosity of our local community, in the past couple of years we've been the fortunate beneficiaries of some exceptional gifts in wills. This has given us extra cash of around £2.7m

This means we have a great opportunity to help more of the local people who need us by growing and developing our new services. It also presents us with the challenge of how to continue to pay for these services, once this additional cash runs out.

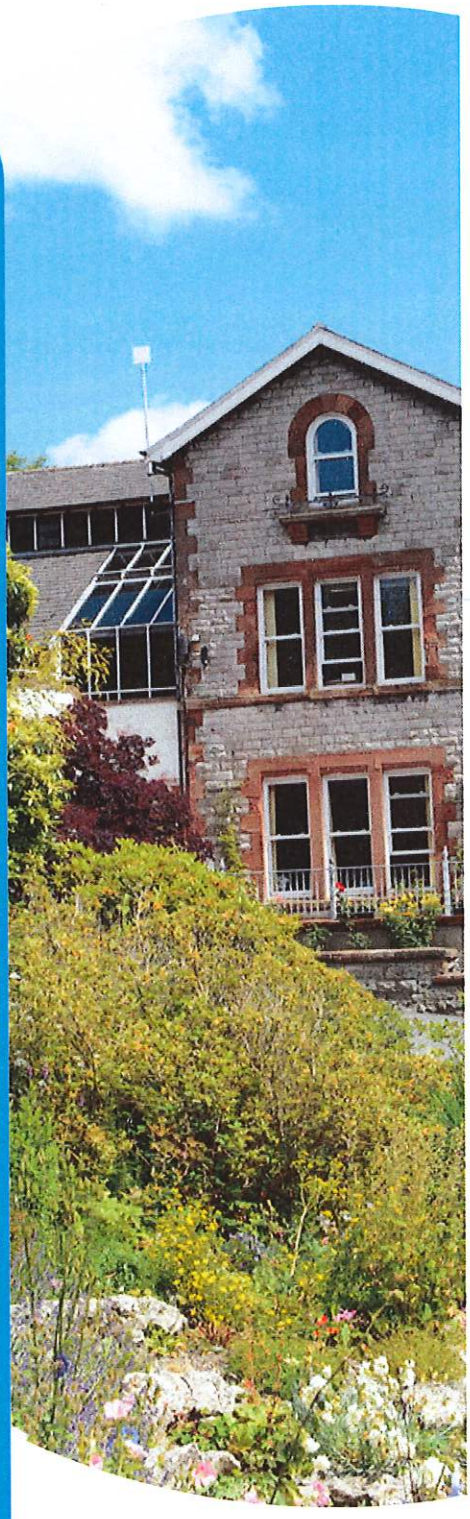
Over the next three years we've committed £1.3m on the following areas:

1. Our dementia service
2. Our Fast Track service
3. Investing in our clinical support teams, so they can manage increasing demand

We are now looking at the best way of further increasing our reach across our community. This includes exploring the options of partnership working with other third sector organisations to ensure services in our area can be as effective, coordinated and far-reaching as possible.

In the past year, we completed a major refurbishment project to ensure our building is better suited to looking after our patients, their families and our staff. We plan to embark upon phase two of this work in the second half of 2025-26, including a major overhaul of our kitchen area. An upgrade for our kitchens is vital to ensure that we can fully cater both for the nutritional needs of our patients and to allow us to offer patients and their families as much choice as possible.

Although we're fortunate to have cash reserves today, we know how quickly these will be used. We also recognise the huge challenge we face in finding the additional income we'll need to sustain all of our services in the coming years.



TRUSTEES' RESPONSIBILITIES STATEMENT

The trustees (who are also the directors of Hospice of St. Mary of Furness for the purposes of company law) are responsible for preparing the Trustees' Annual Report and the consolidated financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the directors to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period.

Under company law the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the company and of the profit or loss of the company for that period. In preparing these financial statements, the directors are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in operation.

The trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the company's transactions and disclose with reasonable accuracy at any time the financial position of the company and enable them to ensure that the financial statements comply with the Companies Act 2006.

They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities. In so far as each of the directors of the charitable company at the date of approval of this report is aware there is no relevant audit information (information needed by the company's auditors in connection with preparing the audit/report) of which the company's auditors are unaware. Each director has taken all of the steps that he/she should have taken as a director in order to make himself/herself aware of any relevant audit information and to establish that the company's auditors are aware of that information.

Auditor

MHA previously traded through the legal entity MacIntyre Hudson LLP. In response to regulatory changes, MacIntyre Hudson ceased to hold an audit registration with the engagement transitioning to MHA Audit services LPL. MHA have indicated their willingness to be reappointed as statutory auditors.

Approval was given by the trustees for this report (which incorporates the strategic report, which was approved by the trustees in their capacity as directors) and is signed on the board's behalf by: Jane Ross, Trustee.

Date of Approval: 23rd September 2025

Signed: Jane Ross

REFERENCE AND ADMINISTRATIVE DETAILS

Registered name Hospice of St. Mary of Furness
Charity Registration number 517738
Company Registration number 2016831
Prinicipal office & Registered office
Ford Park Crescent, Ulverston
Cumbria,
United Kingdom LA12 7JP

The trustees who served the charity during this period were as follows: Andrew Wren, Denise Hardy (retired 15/09/2024), Graham Servante (retired 26/11/2024), Richard Bird (retired 14/03/2025), Alyson Dickson, Andy James, James Higgins, Jake O'Donovan, Jane Ross, Hilary Crowe (appointed 20/01/2025), Joel Bland (appointed 20/02/2025), Diane Hartley (appointed 04/03/2025), Nicola Wood (appointed 08/03/2025).

The Directors during this period were as above with the inclusion of Val Stangoe, CEO (retired 06/10/2024), Catherine Burn (appointed 07/10/2024) and Secretary, Suzi Lake.

Principal staff member: Catherine Burn - Hospice Chief Executive

Bankers
Natwest Bank Plc, P.O. Box 81, Elephant Yard, Kendal, Cumbria, LA9 4GS
Nationwide Building Society, Kings Park Road, Moulton Park, Northampton, NN3 6NW

Solicitors
Progression Solicitors, 11 Queen Street, Ulverston, Cumbria LA12 7AF

Auditors
MHA, 14 Mannin Way, Lancaster Business Park, Lancaster, LA1 3SW

Investment Managers
Atomos, 5 Hatfields (Alto), 2nd Floor, London, SE1 9PG
Furness Building Society, 51-55 Duke Street, Barrow-in-Furness, Cumbria, LA14 1RT

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INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS AND TRUSTEES OF HOSPICE OF ST. MARY OF FURNESS

FOR THE YEAR ENDED 31 MARCH 2025

Opinion

We have audited the financial statements of Hospice of St. Mary of Furness (the 'parent charitable company') and its subsidiary (the 'group') for the year ended 31 March 2025 which comprise of the Consolidated Statement of Financial Activities, Charity Statement of Financial Activities, Consolidated Balance Sheet, Charity Balance Sheet, consolidated and charity Cash Flow Statements and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the group's and parent charitable company's affairs as at 31 March 2025, and of the group's incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Charities Act 2011.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the auditor responsibilities for the audit of the financial statements section of our report. We are independent of the group and parent charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the group and parent charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the trustees' annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information. Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters in relation to which the Charities (Accounts and Reports) Regulations 2008 require us to report to you if, in our opinion:

- the information given in the trustees' report is inconsistent in any material respect with the financial statements; or
- sufficient accounting records have not been kept; or
- the financial statements are not in agreement with the accounting records; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement set out on page 23, the trustees (who are also the directors of the parent charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the group and parent charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the group or parent charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

We have been appointed as auditor under section 151 of the Charities Act 2011 and report in accordance with the Act and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

- Enquiries with the board about any known or suspected instances of non-compliance with laws and regulations, including fraud;
- Challenging assumptions and judgements made by the board in their significant accounting estimates, in particular in relation to provisions and future performance of the charity;
- Auditing the risk of fraud in income by way of cut off testing, testing the deferral of income receipts spanning the year end, testing the accrual of legacy income in line with the recognition criteria as well as transaction testing to obtain evidence that income is complete and recognised in the correct accounting period;
- An evaluation of the risk of management override of controls and subsequent testing, including through testing journal entries and other adjustments for appropriateness;
- An evaluation of the charity's internal control environment; and
- A review of board minutes.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

A further description of our responsibilities is available on the FRC's website at: https://www.frc.org.uk/auditors/audit-assurance/auditor-s-responsibilities-for-the-audit-of-the-fi/description-of-the-auditor%E2%80%99s-responsibilities-for. This description forms part of our auditor's report.

Use of our report

This report is made solely to the charitable company's trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. Our audit work has been undertaken so that we might state to the charitable company's trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's trustees as a body, for our audit work, for this report, or for the opinions we have formed.

MHA

MHA (Statutory Auditor)

14 Mannin Way
Lancaster
Lancashire
LA1 3SW

Date 2 October 2025

MHA is the trading name of MHA Audit Services LLP, a limited liability partnership in England and Wales (registered number OC455542).

MHA is eligible for appointment as auditor of the charity by virtue of its eligibility for appointment as auditor of a company under section 1212 of the Companies Act 2006.

HOSPICE OF ST. MARY OF FURNESS (COMPANY LIMITED BY GUARANTEE)

CONSOLIDATED STATEMENT OF FINANCIAL ACTIVITIES (INCORPORATING THE INCOME AND EXPENDITURE ACCOUNT)

FOR THE YEAR ENDED 31 MARCH 2025

		Unrestricted funds £	Restricted funds £	Total funds 2025 £	Total funds 2024 £
Income from:					
Donations and legacies	3	**2,014,369**	**280,575**	**2,294,944**	2,984,123
Charitable activities	4	**1,078,814**	**-**	**1,078,814**	1,064,786
Other trading activities	5	**1,931,024**	**1,713**	**1,932,737**	1,743,665
Investments	6	**272,577**	**-**	**272,577**	188,255
Other	7	**68,329**	**2,350**	**70,679**	110,336
Total		**5,365,113**	**284,638**	**5,649,751**	6,091,165
Expenditure on:					
Charitable activities	8	**4,331,389**	**99,621**	**4,431,010**	3,761,583
Raising funds	9	**1,252,998**	**-**	**1,252,998**	1,149,568
Total		**5,584,387**	**99,621**	**5,684,008**	4,911,151
Net income before other gains/(losses)		**(219,274)**	**185,017**	**(34,257)**	1,180,014
Net gains on investments		**14,419**	**-**	**14,419**	85,639
Net income before transfers		**(204,855)**	**185,017**	**(19,838)**	1,265,653
Transfer between funds	11	**323,825**	**(323,825)**	**-**	-
Net movement in funds		**118,970**	**(138,808)**	**(19,838)**	1,265,653
Reconciliation of funds:					
Total funds brought forward		**9,063,739**	**158,350**	**9,222,089**	7,956,436
Total funds carried forward		**9,182,709**	**19,542**	**9,202,251**	9,222,089

The Statement of Financial Activities includes all recognised gains and losses in the year.

All of the above amounts relate to continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

The notes on pages 35 to 60 form part of these financial statements.

HOSPICE OF ST. MARY OF FURNESS (COMPANY LIMITED BY GUARANTEE)

CHARITY STATEMENT OF FINANCIAL ACTIVITIES (INCORPORATING THE INCOME AND EXPENDITURE ACCOUNT)

FOR THE YEAR ENDED 31 MARCH 2025

		Unrestricted funds £	Restricted funds £	Total funds 2025 £	Total funds 2024 £
Income from:					
Donations and legacies	3	**2,061,231**	**280,575**	**2,341,806**	2,997,355
Charitable activities	4	**1,078,814**	**-**	**1,078,814**	1,064,786
Other trading activities	5	**1,578,727**	**1,713**	**1,580,440**	1,427,921
Investments	6	**272,577**	**-**	**272,577**	188,255
Other	7	**75,829**	**2,350**	**78,179**	117,836
Total		**5,067,178**	**284,638**	**5,351,816**	5,796,153
Expenditure on:					
Charitable activities	8	**4,331,389**	**99,621**	**4,431,010**	3,761,583
Raising funds	9	**972,880**	**-**	**972,880**	885,084
Total		**5,304,269**	**99,621**	**5,403,890**	4,646,667
Net income before other gains/(losses)		**(237,091)**	**185,017**	**(52,074)**	1,149,486
Net gain/(loss) on investments		**14,419**	**-**	**14,419**	85,639
Net income before transfers		**(222,672)**	**185,017**	**(37,655)**	1,235,125
Transfer between funds	11	**323,825**	**(323,825)**	**-**	-
Net movement in funds		**101,153**	**(138,808)**	**(37,655)**	1,235,125
Reconciliation of funds:					
Total funds brought forward		**9,004,808**	**158,350**	**9,163,158**	7,928,033
Total funds carried forward		**9,105,961**	**19,542**	**9,125,503**	9,163,158

The Statement of Financial Activities includes all recognised gains and losses in the year.

All of the above amounts relate to continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

The notes on pages 35 to 60 form part of these financial statements.

HOSPICE OF ST. MARY OF FURNESS (COMPANY LIMITED BY GUARANTEE)

CONSOLIDATED BALANCE SHEET

AS AT 31 MARCH 2025

		2025		2024	
		£	£	£	£
Fixed assets					
Tangible assets	13	**2,521,506**		2,349,623	
Investments	14	**1,758,960**		1,683,531	
			4,280,466		4,033,154
Current assets					
Stock	15	**8,957**		10,576	
Debtors	16	**368,867**		376,448	
Cash at bank and in hand		**4,914,955**		5,098,047	
		5,292,779		5,485,071	
Creditors: amounts falling due within one year	17	**(370,994)**		(296,136)	
Net current assets			**4,921,785**		5,188,935
Total assets less current liabilities			**9,202,251**		9,222,089
Net assets			**9,202,251**		9,222,089
Funds:					
Restricted funds	19		**19,542**		158,350
Unrestricted funds	21		**9,182,709**		9,063,739
Total funds			**9,202,251**		9,222,089

These accounts were approved by the members of the committee and authorised for issue on the 23/09/2025 and are signed on their behalf by:

.....

J Ross
Trustee

Company Registration Number: 2016831

The notes on pages 35 to 60 form part of these financial statements.

HOSPICE OF ST. MARY OF FURNESS (COMPANY LIMITED BY GUARANTEE)

CHARITY BALANCE SHEET

AS AT 31 MARCH 2025

		2025		2024	
		£	£	£	£
Fixed assets					
Tangible assets	13	**2,514,661**		2,341,294	
Investments	14	**1,758,963**		1,683,534	
			4,273,624		4,024,828
Current assets					
Stock	15	**6,736**		8,334	
Debtors	16	**403,594**		399,843	
Cash at bank and in hand		**4,788,695**		5,004,699	
		5,199,025		5,412,876	
Creditors: amounts falling due within one year	17	**(347,146)**		(274,546)	
Net current assets			**4,851,879**		5,138,330
Total assets less current liabilities			**9,125,503**		9,163,158
Net assets			**9,125,503**		9,163,158
Funds:					
Restricted funds	19		**19,542**		158,350
Unrestricted funds	21		**9,105,961**		9,004,808
Total funds			**9,125,503**		9,163,158

These accounts were approved by the members of the committee and authorised for issue on the 23/09/2025 and are signed on their behalf by:

Jane Ross

.....

J Ross
Trustee

Company Registration Number: 2016831

The notes on pages 35 to 60 form part of these financial statements.

HOSPICE OF ST. MARY OF FURNESS (COMPANY LIMITED BY GUARANTEE)

CONSOLIDATED AND CHARITY CASH FLOW STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2025

	Group 2025 Total £	Group 2024 Total £	**Charity 2025 Total £**	Charity 2024 Total £
Cash generated in operating activities	**(48,669)**	1,210,170	**(83,802)**	1,175,048
Cashflows from investing activities				
Investment income	**272,577**	188,255	**272,577**	188,255
Purchase of tangible fixed assets (including investments)	**(373,968)**	(346,662)	**(371,747)**	(345,996)
Disposal of tangible assets (including investments)	**-**	11,200	**-**	11,200
Cash provided by investing activities	**(150,060)**	1,062,963	**(182,972)**	1,028,507
(Decrease)/increase in cash and cash equivalents in the year	**(150,060)**	1,062,963	**(182,972)**	1,028,507
Cash and cash equivalents brought forward	**5,131,022**	4,068,059	**5,037,674**	4,009,167
Cash and cash equivalents carried forward	**4,980,962**	5,131,022	**4,854,702**	5,037,674
Reconciliation of net movement in funds to net cashflow from operating activities				
Net movement in funds	**(19,838)**	1,265,653	**(37,655)**	1,235,125
Investment income received	**(272,577)**	(188,255)	**(272,577)**	(188,255)
Depreciation	**174,107**	156,130	**170,402**	152,362
(Increase)/Decrease in stock	**1,619**	(1,045)	**1,598**	(1,208)
(Increase)/Decrease in debtors	**7,581**	45,087	**(3,751)**	45,682
Increase in creditors	**74,858**	17,543	**72,600**	16,285
(Profit)/ Loss on disposal of fixed assets	**-**	696	**-**	696
(Profit)/ Loss on revaluation of investments	**(14,419)**	(85,639)	**(14,419)**	(85,639)
Net cash generated in operating activities	**(48,669)**	1,210,170	**(83,802)**	1,175,048
Components of cash and cash equivalents				
Cash at bank and in hand	**4,914,955**	5,098,047	**4,788,695**	5,004,699
Cash held at investment brokers	**66,007**	32,975	**66,007**	32,975
	4,980,962	5,131,022	**4,854,702**	5,037,674

The notes on pages 35 to 60 form part of these financial statements.

1 Accounting policies

Legal form

Hospice of St. Mary of Furness is a registered charity and a limited company, limited by guarantee, as defined by the Companies Act 2006, incorporated in England and Wales. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the charity. The registered office of the charity, the nature of its operations and its principal activities are all detailed in the Trustees' report of these financial statements.

Basis of preparation

Hospice of St. Mary of Furness meets the definition of a public benefit entity under FRS102. The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) – (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102), the Charities Act 2011 and the Companies Act 2006.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts are rounded to the nearest £.

The financial statements have been prepared on a going concern basis under the historical cost convention. The particular accounting policies adopted by the trustees are described below. These policies have been consistently applied to all years presented unless otherwise stated.

The consolidated accounts of the group incorporate the accounts Hospice of St. Mary of Furness ("the Charity") and its wholly owned subsidiary, St Mary's Orangery Limited. The results of the subsidiary are consolidated on a line by line basis.

Preparation of the accounts on a going concern basis

The Trustees assess whether the use of the going concern basis of accounts preparation is appropriate i.e. whether there are any material uncertainties related to events or conditions that may cast significant doubt on the ability of the Charity to continue as a going concern. The Trustees make this assessment in respect of a period of at least one year from the approval of the accounts and have concluded that the Charity has adequate resources to continue in operational existence for the foreseeable future, and there are no material uncertainties at this time. Accordingly, the Trustees continue to adopt this basis of accounting in preparing the financial statements.

Income

Income including donations and gifts receivable is credited to the Statement of Financial Activities when the charity is legally entitled to the funds after any performance conditions have been met, the amount can be measured reliably and it is probable that the income will be received.

Legacies are regarded as receivable once probate has been granted, there is sufficient evidence regarding the certainty of the receipt and there is a sufficiently reliable measurement of the amount in accordance with the recognition criteria of the SORP. In practice this is rarely before the receipt of a letter advising of an intended payment or transfer. Interim receipts are treated as being receivable on receipt. Where legacies have been notified to the charity, or the charity is aware of granting of probate and the criteria for income recognition have not been met, then the legacy is treated as a contingent asset and disclosed if material in note 3.

Funding received in advance including grants are treated as deferred income where the funding agency requires an ongoing service to be provided by expenditure in the future period to which the funding relates.

1 **Accounting policies (continued)**

Gifts donated for resale are included at fair value, being the expected proceeds from sale less the expected costs of sale. Where estimating the fair value is practicable upon receipt it is recognised in stock and 'Income from other trading activities'. Upon sale, the value of the stock is charged against 'Income from other trading activities' and the proceeds are recognised as 'Income from other trading activities'. Where it is impracticable to fair value the items due to the volume of low value items they are not recognised in the financial statements until they are sold. This income is recognised within 'Income from other trading activities'.

Income from trading activities includes income earned from fundraising events and trading activities to raise funds for the charity. Income is received in exchange for supplying goods and services in order to raise funds and is recognised when entitlement has occurred.

Investment income is earned through holding assets for investment purposes such as shares and property. It includes dividends and interest and is included when the amount can be reliably measured.

Income from charitable activities includes income from NHS England and other support from the UK government.

Expenditure

All expenditure is accounted for on an accruals basis in the expense categories required by the SORP. Expenditure is recognised where there is a legal or constructive obligation to make payments to third parties, it is probable that the settlement will be required and the amount of the obligation can be measured reliably. Costs are further allocated between the activities undertaken on a basis consistent with the use of the resources. Expenditure includes irrecoverable VAT.

Charitable expenditure includes costs incurred in the delivery of the charities activities and services. It includes both direct costs, including staff costs, that are incurred in the delivery of the activities and services and indirect costs which are required to support the delivery of the charitable objects.

Costs of raising funds include those costs in relation to the charity's operations which are used to generate further income which is integral to the charity in meeting its charitable objectives.

Where support costs cannot be directly attributed to particular headings they have been allocated to cost of raising funds and expenditure on charitable activities on a basis consistent with use of the resources.

Redundancy costs are expensed when the liability for payment of such costs is incurred.

Donated services and facilities

Donated services and facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit is probable and that economic benefit can be reliably measured. In accordance with SORP (FRS 102) no amounts are included in the financial statements for services donated by volunteers.

On receipt, donated professional services and donated facilities are recognised on the basis of the value of the gift to the charity which is the amount the charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure on period of receipt.

1 **Accounting policies (continued)**

Investments

Investments are recognised initially at fair value which is normally the transaction price excluding transaction costs. Investments are subsequently stated at fair value if the shares are publicly traded or their fair value can otherwise be measured reliably. Other investments, such as the investment in the subsidiary, are measured at cost less impairment. The SOFA included the net gains and losses arising on revaluations and disposals throughout the year.

Fixed assets

All fixed assets are initially recorded at cost. Depreciation is provided at rates calculated to write off the cost of fixed assets, less their residual value, over their expected useful lives on the following bases:

Freehold property	-	2% straight line
Freehold property refurbishments	-	15% straight line
Equipment	-	25% straight line
Motor vehicles	-	25% reducing balance
Leasehold property	-	10% straight line

No depreciation is charged on freehold land.

Assets in the course of construction are not depreciated. They are transferred to land and buildings upon completion of the development.

Stocks

Stocks are valued at the lower of cost and net realisable value, after making due allowance for obsolete and slow moving items and a FIFO cost formula is used. Donated stocks are not valued in the accounts due to the undue cost of calculating such amounts against any benefit of recognising such amounts.

Debtors and creditors within one year

Debtors and creditors with no stated interest rate and receivable and payable within one year are recorded at transaction price. Any losses arising from impairment are recognised in expenditure.

Cash and cash equivalents

Cash is a basic financial asset and includes cash in hand and deposits held on call with banks and investment managers.

Fund accounting

Unrestricted funds

General funds are available for use at the discretion of the Trustees in furtherance of the general objectives of the charity.

Designated funds

Designated funds are unrestricted funds set aside by the Trustees for particular purposes.

1 **Accounting policies (continued)**

Restricted funds

Restricted funds arise where there is a donor imposed restriction on the use of the funds, or the funds have arisen in response to an appeal for a specified purpose. Transfers are made from Restricted to Unrestricted funds when the expenditure has been fully made in accordance with the objects of the fund.

Operating lease agreements

Rentals applicable to operating leases where substantially all of the benefits and risks of ownership remain with the lessor are charged against profits on a straight-line basis over the period of the lease.

Pensions

The Hospice operates two pension schemes; certain eligible employees are members of the NHS defined benefit scheme and others are members of a defined contribution pension scheme. The pension charge represents the amounts payable by the charity to the funds in respect of the current year.

Taxation

HM Revenue & Customs considers the Hospice of St Mary of Furness to be a charity and therefore they are entitled to exemption from tax afforded by Sections 478-489 of the Corporation Taxes Act 2010 to the extent that income is applied exclusively for charitable purposes.

Financial instruments

The Charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the Charity's balance sheet when the Charity becomes party to contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to offset the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

Impairment of financial assets

Financial assets are assessed for indicators of impairment at each reporting end date.

Financial assets are impaired where there is objective evidence that, as a result of one or more events that occurred after the initial recognition of the financial asset, the estimated future cash flows have been affected. The impairment loss is recognised in the statement of comprehensive income.
If there is a decrease in the impairment loss arising from an event occurring after the impairment was recognised, the impairment is reversed.

1 Accounting policies (continued)

De-recognition of financial assets

Financial assets are derecognised only when the contractual rights to the cash flows from the asset expire or are settled, or when the company transfers the financial asset and substantially all the risks and rewards of ownership to another entity, or if some significant risks and rewards of ownership are retained but control of the asset has transferred to another party that is able to sell the asset in its entirety to an unrelated third party.

Classification of financial liabilities

Financial liabilities and equity instruments are classified according to the substance of the contractual arrangements entered into. An equity instrument is any contract that evidences a residual interest in the assets of the charity after deducting all of its liabilities.

Basic financial liabilities

Basic financial liabilities, including creditors, are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future receipts discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised. Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of business from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

De-recognition of financial liabilities

Financial liabilities are derecognised when the company's contractual obligations expire or are discharged or cancelled.

2 Judgements and key sources of estimation uncertainty

In the application of the Charity's accounting policies, the Trustees are required to make judgements, estimates and assumptions about the carrying amounts of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

Key assumptions, judgements and estimates

In the opinion of the Trustees' there have been no significant judgements made in the process of applying the above accounting policies. There have been no key assumptions concerning future and other key sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year.

3 Income from donations and legacies

Group	Unrestricted funds £	Restricted funds £	**Total 2025 £**	Total 2024 £
Direct donations	749,376	6,873	**756,249**	755,203
Legacies	996,439	37,500	**1,033,939**	1,621,191
Bereavement contributions	138,755	30	**138,785**	134,887
Payroll deductions	3,451	-	**3,451**	2,219
Charitable trusts	85,250	27,100	**112,350**	150,580
Gift Aid	41,098	5	**41,103**	37,428
Grants	-	209,067	**209,067**	282,615
	2,014,369	**280,575**	**2,294,944**	2,984,123

Charity	Unrestricted funds £	Restricted funds £	**Total 2025 £**	Total 2024 £
Direct donations	796,238	6,873	**803,111**	768,435
Legacies	996,439	37,500	**1,033,939**	1,621,191
Bereavement contributions	138,755	30	**138,785**	134,887
Payroll deductions	3,451	-	**3,451**	2,219
Charitable trusts	85,250	27,100	**112,350**	150,580
Gift Aid	41,098	5	**41,103**	37,428
Grants	-	209,067	**209,067**	282,615
	2,061,231	**280,575**	**2,341,806**	2,997,355

Income from donations and legacies included £404,628 in restricted funds in the prior year for both charity and group. Unrestricted funds were £2,579,495 for group and £2,592,727 for charity only.

At the year end, the Trustees had been notified of legacies approximating £123,000 which did not meet the criteria for inclusion in these financial statements under SORP (FRS 102) which is further explained in the accounting policies on page 36.

4 Income from charitable activities

Group and charity	Unrestricted funds £	Restricted funds £	Total 2025 £	Total 2024 £
Grants and core fundings	1,078,814	-	**1,078,814**	1,064,786
	1,078,814	**-**	**1,078,814**	1,064,786

In the comparative period, £1,064,786 from grants and core fundings was unrestricted.

Grant funding relates to the provision of core services at the Hospice. There are no unfulfilled conditions or other contingencies attached to the income recognised.

5 Income from trading activities

Group	Unrestricted funds £	Restricted funds £	Total 2025 £	Total 2024 £
Lottery gross income	412,295	-	**412,295**	417,241
Charity trading income	903,700	-	**903,700**	816,439
Fundraising events	262,732	1,713	**264,445**	194,241
Catering	352,297	-	**352,297**	315,744
	1,931,024	**1,713**	**1,932,737**	1,743,665

Charity	Unrestricted funds £	Restricted funds £	Total 2025 £	Total 2024 £
Lottery gross income	412,295	-	**412,295**	417,241
Charity trading income	903,700	-	**903,700**	816,439
Fundraising events	262,732	1,713	**264,445**	194,241
	1,578,727	**1,713**	**1,580,440**	1,427,921

All income from trading activities was unrestricted in the prior year.

6 Income from investments

Group and charity	Unrestricted funds £	Restricted funds £	Total 2025 £	Total 2024 £
Bank and investment interest receivable	272,577	-	**272,577**	188,255
	272,577	**-**	**272,577**	188,255

All income from investments was unrestricted in the prior year.

7 Other income

Group	Unrestricted funds £	Restricted funds £	Total 2025 £	Total 2024 £
Support groups	43,538	2,350	**45,888**	48,870
Recycing income	6,381	-	**6,381**	10,906
Other incoming resources	18,410	-	**18,410**	50,560
	68,329	**2,350**	**70,679**	110,336

Charity	Unrestricted funds £	Restricted funds £	Total 2025 £	Total 2024 £
Support groups	43,538	2,350	**45,888**	48,870
Recycing income	6,381	-	**6,381**	10,906
Other incoming resources	25,910	-	**25,910**	58,060
	75,829	**2,350**	**78,179**	117,836

Other income included £3,176 in restricted funds in the prior year for both charity and group.
Unrestricted funds were £107,160 for group and £114,660 for charity only.

8 Expenditure on charitable activities

Group and Charity	Provision of Hospice and other related services			
Activity	Unrestricted £	Restricted £	**Total 2025 £**	Total 2024 £
Wages and salaries	3,366,309	81,665	**3,447,974**	2,939,512
Depreciation	170,402	-	**170,402**	152,362
Equipment and repairs	156,173	7,500	**163,673**	100,944
Catering	28,309	856	**29,165**	30,635
Premises costs	134,557	5,500	**140,057**	116,255
Office costs	129,702	1,558	**131,260**	123,262
Travel	29,891	796	**30,687**	34,414
Bank charges	22,137	-	**22,137**	19,258
Other	251,998	1,746	**253,744**	190,064
Audit fees	10,600	-	**10,600**	9,500
Legal and professional fees	31,311	-	**31,311**	44,681
Profit on disposals of fixed assets	-	-	**-**	696
	4,331,389	**99,621**	**4,431,010**	3,761,583

Expenditure on charitable activities included unrestricted funds of £3,621,546 and restricted funds of £140,037 in the prior year.

9 Expenditure on raising funds

Group	Unrestricted funds £	Restricted funds £	**Total 2025 £**	Total 2024 £
Fundraising costs	247,185	-	**247,185**	222,354
Shop costs	561,845	-	**561,845**	502,559
Lottery costs	163,850	-	**163,850**	160,171
Catering costs	274,553	-	**274,553**	258,556
Audit fees	1,860	-	**1,860**	2,160
Depreciation	3,705	-	**3,705**	3,768
	1,252,998	**-**	**1,252,998**	1,149,568

9 Expenditure on raising funds (continued)

Charity	Unrestricted funds £	Restricted funds £	Total 2025 £	Total 2024 £
Fundraising costs	247,185	-	**247,185**	222,354
Shop costs	561,845	-	**561,845**	502,559
Lottery costs	163,850	-	**163,850**	160,171
	972,880	**-**	**972,880**	885,084

All expenditure on raising funds was unrestricted in the comparative period, for both group and charity.

10 Net income/expenditure

Net income is stated after charging:	Group 2025 £	Group 2024 £	Charity 2025 £	Charity 2024 £
Group				
Operating lease rentals	**81,344**	81,704	**81,344**	79,376
Staff pension contributions	**209,707**	177,883	**204,877**	173,468
Payment to Directors for services as Hospice Chief Exec	**74,118**	66,268	**74,118**	66,268
Auditors' remuneration				
- audit of the financial statements	**11,250**	10,025	**9,750**	8,825
- non-audit services	**1,210**	1,635	**850**	675
Depreciation of tangible assets				
- owned by the charity	**174,107**	156,130	**170,402**	152,362

Included within payments to Directors for services as Hospice Chief Executive are £3,625 (2024: £4,335) in defined pension contributions.

11 Fund transfers

During the year certain restricted fund balances were transferred to unrestricted funds as they had been used in full in line with requirements by the funder to purchase tangible fixed assets for general use by the charity. Further transfers have been made into restricted funds where expenditure on a particular project exceeded restricted income, where these funds are now fully utilised.

Further details of transfers are included within note 19.

12 Analysis of staff costs, trustee remuneration and the cost of key management personnel

Total staff costs were as follows:	**2025**	2024
	£	£
Wages and salaries	**3,533,915**	3,039,796
Social security costs	**303,433**	244,293
Pension costs	**209,707**	177,883
	4,047,055	3,461,972

Particulars of employees:

The average number of employees during the year, calculated on the basis of full-time equivalents, was as follows:

	2025	2024
	No	No
Number of nursing and care services staff	**71**	67
Number of fundraising and administration staff	**47**	43
	118	110

The total head count staff numbers for the year were 88 (2024: 83) for clinical staff and 63 (2024: 62) for non-clinical staff.

The number of employees whose remuneration for the year fell within the following bands were:

	2025	2024
	No	No
£60,000 - £69,999	**1**	1

Certain employees with emoluments above £60,000 received contributions totalling £2,429 (2024: £4,335) to a money purchase pension scheme.

No remuneration or expenses were paid to any of the Trustees in the current or prior year.

The number of directors for whom retirement benefits are accruing under money purchase schemes amounts to 1 (2024: 1).

The total amount of employee benefits received by key management personnel, as determined by the charity, is £380,719 (2024: £328,762) during the current period.

During the year the charity made redundancy and ill health severance payments totalling £5,814 (2024: £nil).

12 Analysis of staff costs, trustee remuneration and the cost of key management personnel (continued)

The Hospice participates in the NHS pension scheme which is a defined benefit scheme whose membership consists of employees of the NHS and related bodies.

The scheme operates as a pooled arrangement, with contributions for eligible staff paid at a centrally agreed rate. As a consequence of this, no share of the underlying asset and liabilities can be directly attributable to the Hospice, therefore as permitted by FRS102, contributions are accounted for as if the scheme were a defined contribution scheme, based on actual contributions paid through the year.

The Hospice also operates a defined contribution pension scheme. The contributions paid into these two schemes in respect of eligible employees for the year ended 31 March 2025 amounted to £209,707 (2024: £177,883).

13 Tangible fixed assets

Group	Land and Buildings	Assets Under Construction	Equipment	Motor Vehicles	Totals
	£	£	£	£	£
Cost					
At 1 April 2024	3,265,575	168,583	1,131,639	145,211	4,711,008
Additions	289,207	1,250	55,533	-	345,990
Disposals	-	-	-	-	-
Transfer	168,583	(168,583)	-	-	-
At 31 March 2025	**3,723,365**	**1,250**	**1,187,172**	**145,211**	**5,056,998**
Depreciation					
At 1 April 2024	1,302,090	-	997,215	62,080	2,361,385
Charge for the year	90,815	-	62,509	20,783	174,107
Eliminated on disposals	-	-	-	-	-
At 31 March 2025	**1,392,905**	**-**	**1,059,724**	**82,863**	**2,535,492**
Net book value					
At 31 March 2025	**2,330,460**	**1,250**	**127,448**	**62,348**	**2,521,506**
At 1 April 2024	1,963,485	168,583	134,424	83,131	2,349,623

Included within Land and Buildings are assets with a total cost of £206,049 (2024: £184,159) and a net book value of £95,625 (2024: £94,158) which relate to leasehold property. The balance of this asset class relates to freehold property.

13 **Tangible fixed assets (continued)**

Charity	Land and Buildings £	Assets Under Construction £	Equipment £	Motor Vehicles £	Totals £
Cost					
At 1 April 2024	3,265,575	168,583	1,116,121	142,872	4,693,151
Additions	289,207	1,250	53,312	-	343,769
Disposals	-	-	-	-	-
Transfers	168,583	(168,583)	-		
At 31 March 2025	**3,723,365**	**1,250**	**1,169,433**	**142,872**	**5,036,920**
Depreciation					
At 1 April 2024	1,302,090	-	990,025	59,742	2,351,857
Charge for the year	90,815	-	58,804	20,783	170,402
Eliminated on disposals	-	-	-	-	-
At 31 March 2025	**1,392,905**	**-**	**1,048,829**	**80,525**	**2,522,259**
Net book value					
At 31 March 2025	**2,330,460**	**1,250**	**120,604**	**62,347**	**2,514,661**
At 1 April 2024	1,963,485	168,583	126,096	83,130	2,341,294

Included within Land and Buildings are assets with a total cost of £206,049 (2024: £184,159) and a net book value of £95,625 (2024: £94,158) which relate to leasehold property. The balance of this asset class relates to freehold property.

14 Investments

Charity	2025 £	2024 £
Investment in subsidiary undertakings		
3 shares in St Mary's Orangery Limited	**3**	3
Other investments		
Balance brought forward (excluding cash)	**1,650,556**	1,536,632
Acquisitions at cost	**27,978**	28,285
Disposals at cost	**-**	-
Unrealised gains/(losses) on sale of investments	**14,419**	85,639
Cash held as part of investment portfolio	**66,007**	32,975
Total investments at 31 March 2024	**1,758,963**	1,683,534

Total investments comprise of the following types of investments;

UK listed equities & fixed interest securities	**769,519**	779,524
Overseas listed equities & fixed interest securities	**535,157**	552,527
Property and alternative investments	**140,898**	124,978
Commodities	**247,379**	193,527
Cash held as part of investment portfolio	**66,007**	32,975
Investments in subsidiary undertakings	**3**	3
	1,758,963	1,683,534

Group	2025 £	2024 £
Other investments at valuation		
Balance brought forward (excluding cash)	**1,650,556**	1,536,632
Acquisitions at cost	**27,978**	28,285
Disposals at cost	**-**	-
Unrealised gains/(losses) on sale of investments	**14,419**	85,639
Cash held as part of investment portfolio	**66,007**	32,975
Total investments at 31 March 2024	**1,758,960**	1,683,531

Total investments comprise of the following types of investments;

UK listed equities & fixed interest securities	**769,519**	779,524
Overseas listed equities & fixed interest securities	**535,157**	552,527
Property and alternative investments	**140,898**	124,978
Commodities	**247,379**	193,527
Cash held as part of investment portfolio	**66,007**	32,975
	1,758,960	1,683,531

14 Investments (continued)

Investment in subsidiary undertakings

The subsidiary company is incorporated in England and Wales (company number 03052962) with an issued share capital of 3 ordinary shares of £1 each which are wholly owned by the charity. The details of the subsidiary and the results for the year are as follows:

St Mary's Orangery Limited	2025 £	2024 £
Turnover	**352,297**	315,744
Cost of sales and other direct costs	**(109,650)**	(101,833)
Gross profit	**242,647**	213,911
Administrative expenses	**(177,968)**	(170,151)
	64,679	43,760
Net assets	**76,753**	58,936

15 Stock

	Group 2025 £	Group 2024 £	Charity 2025 £	Charity 2024 £
Stock	**8,957**	10,576	**6,736**	8,334

16 Debtors

	Group 2025 £	Group 2024 £	Charity 2025 £	Charity 2024 £
Other debtors	**150,389**	96,944	**185,116**	120,339
Prepayments and accrued income	**218,478**	279,504	**218,478**	279,504
	368,867	376,448	**403,594**	399,843

17 Creditors: amounts falling due within one year

	Group 2025 £	Group 2024 £	**Charity 2025** £	Charity 2024 £
Trade creditors	**102,742**	73,360	**96,646**	67,699
Taxation and social security	**90,385**	70,690	**74,683**	56,921
Other creditors	**98**	1,522	**98**	1,522
Accruals and deferred income	**177,769**	150,564	**175,719**	148,404
	370,994	296,136	**347,146**	274,546

Deferred income	**2025** £	2024 £
Balance brought forward	**49,417**	48,833
Lottery income received in advance	**49,771**	49,417
Grants received in advance	**-**	-
Release of deferred income	**(49,417)**	(48,833)
	49,771	49,417

18 Commitments under operating leases

As at 31 March 2025 the group and charity had commitments under non-cancellable operating leases as set out below:

Group and Charity	**2025 Land and Buildings** £	**2025 Other items** £	2024 Land and Buildings £	2024 Other items £
Within 1 year	**78,000**	**6,824**	90,000	2,208
Within 2 to 5 years	**49,205**	**25,088**	123,205	8,833
	127,205	**31,912**	213,205	11,041

19 Restricted income funds: Current year

	At 1 April 2024 £	Income £	Expenditure £	Transfers £	At 31 March 2025 £
Restricted funds					
Domicilliary Massage	10,488	-	(10,488)	-	-
Water Feature	548	-	(584)	36	-
ICC Long Covid Support	3,467	-	1,965	1,034	**6,466**
Vattenfall UK Clinical Skills Lab Fund	1,577	-	(1,524)	(53)	-
Memory Lane Café Fund	1,177	-	(939)	-	**238**
MBCCG Learning Disabilities Café	174	-	756	(930)	-
MBCCG Breathe Easy Group	356	-	(252)	(104)	-
Fund for IPU	230	-	(95)	-	**135**
FBSS Fund	1,182	1,361	(2,545)	2	-
Cuddle Bed Campaign	11,915	3,684	-	(15,599)	-
UTC IPU Bedding	744	-	-	-	**744**
Coop Local Community Fund	4,392	-	(2,700)	-	**1,692**
CCF Compassionate Communities Fund	3,155	-	(3,155)	-	-
Frieda Scott Trust Building Fund	17,486	-	-	(17,486)	-
Barrow Thornbarrow Trust	53,233			(53,233)	-
Live Longer Better Reconditioning Fund	974	4,881	(2,947)	-	**2,908**
Fund for IPU	250	-	(250)	-	-
BarrowFull - Boosting Barrow's Creativity	202	-	-	-	**202**
Garfield Weston Building Refurbishment	30,000	-	-	(30,000)	-
Bernard Sunley Building Refurbishment	15,000	-	-	(15,000)	-
Neighbourly Foundation	500	-	(500)	-	-
Falls Equipment	1,300	-	-	-	**1,300**
Wolfson Foundation	-	100,000	-	(100,000)	-
Hoist Fund	-	2,100	-	(1,751)	**349**
NASP Power of Music fund	-	3,000	(1,912)	-	**1,088**
Memory Making	-	275	(243)	-	**32**
Sir John Fisher Foundation	-	23,000	(23,000)	-	-
Hospice at Home Fund	-	1,000	(1,000)	-	-
Medicash	-	-	(3,750)	-	**(3,750)**
Dementia Hub	-	433	(436)	3	-
Memory Making Fund	-	1,718	-	1,431	**3,149**
Family Room Fund	-	2,000	-	-	**2,000**

19 **Restricted income funds: Current year (continued)**

	At 1 April 2024 £	Income £	Expenditure £	Transfers £	At 31 March 2025 £
Restricted funds					
Lakeland Disability Support Hoist	-	6,000	(5,000)	-	**1,000**
Bender UK reception furniture	-	5,196	-	(5,196)	**-**
Walney Extension Bereavement Champions	-	-	(2,879)	-	**(2,879)**
St James' Place Accuvein fund	-	2,000	-	-	**2,000**
Compassionate Communities Hub Fund	-	500	-	-	**500**
Creative Therapy Fund	-	2,000	(132)	-	**1,868**
UTC Family Room	-	500	-	-	**500**
Hospice at Home Fund	-	37,500	(37,500)	-	**-**
DHSC Capital Grant	-	86,990	-	(86,990)	**-**
Co-op Bereavement Champions	-	500	(511)	11	**-**
Total funds	**158,350**	**284,638**	**(99,621)**	**(323,825)**	**19,542**

The Domiciliary Massage fund is provided by Cumbria Partnership Trust to provide additional domiciliary massage to patients in their own homes, earlier in their illness.

The Water Feature fund was received from Grania Lady Cavendish in memory of Mary Cookson, a keen gardener.

The Long Covid fund was received from Barrow and Mid-Furness ICCs for Breathe Easy and Long Covid Support groups.

Vattenfall UK have kindly given us funding to kit out our clinical skills lab.

The Memory Lane café fund was generously provided by Cumbria County Council to support our dementia café.

The grants from the Morecambe Bay Health Investment Fund (MBCCG) were to support a Learning Disability café and the Breathe Easy group.

The fund for IPU is a donation this year specifically provided for a falls mattress.

The Bereavement Service fund was generously donated to help fund our family support team

19 Restricted income funds: Current year (continued)

The cuddle bed fund was set up to collect various sources of funding given to support our campaign to buy a cuddle bed.

Ulverston Town Council generously provided this fund for the purchase of bedding for our IPU.

The Co-op community fund was generously provided to promote wellbeing of staff through the creation of a mental health and wellbeing fund.

Cumbria Community Foundation generously donated this fund towards the costs of the Compassionate Communities service.

The Frieda Scott Trust kindly gave much needed funds towards the Hospice refurbishment project.

The fund provided by the Barrow Thornbarrow has supported our Hospice refurbishment project.

The Live Longer Better Reconditioning Fund was provided by Cumberland Council to work with patients to improve mental and physical well-being and reduce loneliness through physical activities.

The IPU fund was provided by Sellafield and Cumbria Nuclear Solutions Ltd to support our IPU service.

The Boosting Barrow's Creativity was kindly given by Barrowfull as part of a project to boost creativity in the town.

Garfield Weston kindly provided a fund in support of our building refurbishment project.

A fund was generously given by the Bernard Sunley Foundation to support our building refurbishment project.

The Neighbourly Foundation kindly gave us a donation for the community food project.

The Alice and Harold Bridges Trust generously provided a fund for the purchase of falls equipment.

The Wolfson Foundation kindly gave this fund to support the building refurbishment project.

The hoist fund was kindly provided by the David Snowden Trust.

The Power of Music fund was given to us by National Academy for Social Prescribing to fun our work with music in dementia.

The memory making fund was given by several donors for use for special events to make memories for our patients and families.

Sir John Fisher Foundation generously provided this fund to support our triage coordinators on IPU, Hospice at Home and Fast Track teams.

The Hospice at Home fund was generously provided by one of our donors in memory of his wife, to support our Hospice at Home service.

Medicash generously provided a fund to purchase well being and therapeutic equipment. The income is claimed retrospectively so will be recorded in the 2025/26 financial statements.

The dementia hub fund was provided by several donors to support our dementia service.

19 Restricted income funds: Current year (continued)

A donor's Everest challenge generously provided the second Memory Making fund to enable memory making for patients and families.

The generous donation from Looking Good Feeling Great is to help fund the refit of the family room.

The fund from Lakeland Disability Support was for work to our patient hoist.

Bender UK generously donated a fund to enable to the purchase of new reception furniture.

The Walney Extension Bereavement Champions Fund is to create a network of bereavement support within our community. The income is claimed retrospectively so will be recorded in the 2025/26 financial statements.

The grant from St James' Place was to fund the purchase of an Accuvein vein finding system

A donation was kindly given by the Tonge family to support the compassionate communities hub.

A fund was received from The Creative Health Trust to support our creative therapy activities.

The second Family Room fund was generously given by Ulverston Town Council towards the refit of the family room.

The Hospice at Home fund was created when Eileen Campbell left us this generous legacy to support the Hospice at Home service.

The DHSC Capital Fund was provided by the government to fund capital expenditure projects.

The grant from the Co-op is to support our bereavement champions project

20 Restricted income funds: Prior year

	At 1 April 2023 £	Income £	Expenditure £	Transfers £	At 31 March 2024 £
Restricted funds					
Domicilliary Massage	10,582	-	(94)	-	**10,488**
Enhancing EOLC in Care Homes	576	-	-	(576)	**-**
Town Lands Bereavement Fund	571	-	(529)	(42)	**-**
CGP Garden Shed Fund	103	-	(240)	137	**-**
Garden Materials Fund	136	-	(154)	18	**-**
MND	886	2,838	(3,724)	-	**-**
Water Feature	690	-	(142)	-	**548**
Fudstock 2021 Courtyard Garden	5,702	-	(30)	(5,672)	**-**
ICC Long Covid Support	6,251	-	(2,784)	-	**3,467**
National Lottery Bereavement Support	6,396	-	(6,399)	3	**-**
Dementia Service Fund	2,496	-	(2,496)	-	**-**
Masonic Foundation Dynamap fund	2,500	-	(968)	(1,532)	**-**
Vattenfall UK Clinical Skills Lab Fund	4,100	1,000	(3,523)	-	**1,577**
Memory Lane Café Fund	957	1,888	(1,668)	-	**1,177**
MBCCG Dementia Café	848	-	(1,042)	194	**-**
MBCCG Learning Disabilities Café	822	-	(648)	-	**174**
MBCCG Breathe Easy Group	1,220	-	(864)	-	**356**
Townlands Trust	-	-	(9)	9	**-**
Fund for IPU	-	230	-	-	**230**
FBSS Fund	-	1,560	(378)	-	**1,182**
Ulverston Tangent Club H@H	-	125	(125)	-	**-**
Cuddle Bed Campaign	-	11,915	-	-	**11,915**
UTC IPU Bedding	-	1,000	(256)	-	**744**
Hospice at Home / Fast Track fund	-	908	(924)	16	**-**
UTC Bin Store Fund	-	10,000	-	(10,000)	**-**
Roselands Mattress Fund	-	4,740	-	(4,740)	**-**
Coop Local Community Fund	-	5,537	(1,145)	-	**4,392**
Morrisons Foundation Regis Chair Fund	-	7,516	-	(7,516)	**-**
CCF Building Refurb Fund	-	20,000	-	(20,000)	**-**
CCF H@H Fund	-	40,000	(40,000)	-	**-**
CCF Compassionate Communities Fund	-	40,000	(35,481)	(1,364)	**3,155**
Frieda Scott Trust Building Fund	-	20,000	-	(2,514)	**17,486**

20 Restricted income funds: Prior year (continued)

	At 1 April 2023 £	Income £	Expenditure £	Transfers £	At 31 March 2024 £
Restricted funds					
Barrow Thornbarrow Trust	-	53,233	-	-	**53,233**
Hadfield Trust mattress Fund	-	4,740	-	(4,740)	**-**
BAE GAYE lifting chair Fund	-	1,750	-	(1,750)	**-**
Live Longer Better Reconditioning Fund	-	4,724	(3,750)	-	**974**
Fund for IPU	-	1,000	(750)	-	**250**
BarrowFull - Boosting Barrow's Creativity	-	500	(298)	-	**202**
Compassionate Communities Fund	-	800	(823)	23	**-**
CRASH Building Refurbishment Fund	-	110,000	(15,793)	(94,207)	**-**
Albert Hunt Compassionate Communities	-	15,000	(15,000)	-	**-**
Garfield Weston Building Refurbishment	-	30,000	-	-	**30,000**
Bernard Sunley Building Refurbishment	-	15,000	-	-	**15,000**
Neighbourly Foundation	-	500	-	-	**500**
Falls Equipment	-	1,300	-	-	**1,300**
Total funds	**44,836**	**407,804**	**(140,037)**	**(154,253)**	**158,350**

21 Unrestricted income funds: Current year

	At 1 April 2024 £	Income £	Expenditure £	Transfers £	Gains/ (losses) £	At 31 March 2025 £
Group						
Designated Funds	2,533,744	39	(296,840)	386,673	-	**2,623,616**
General Funds	6,529,995	5,365,074	(5,287,547)	(62,848)	14,419	**6,559,093**
Unrestricted funds	**9,063,739**	**5,365,113**	**(5,584,387)**	**323,825**	**14,419**	**9,182,709**
Charity						
Designated Funds	2,525,418	39	(293,135)	384,452	-	**2,616,774**
General Funds	6,479,390	5,067,139	(5,011,134)	(60,627)	14,419	**6,489,187**
Unrestricted funds	**9,004,808**	**5,067,178**	**(5,304,269)**	**323,825**	**14,419**	**9,105,961**

The designated funds comprise of the fixed assets of the group and charity as these are necessary for the day to day operation of the Hospice and are therefore not considered to be generally available funds for use at the discretion of the Trustees in line with the charity's objectives. Also included are four funds designated by the Trustees for specific purposes as follows; £97,564 for an IG investment fund which was set up to encourage "bravery" within the charity's retail and income generating teams, £2,541 for completion of the design and build of the new website, £1,957 for staff events planned by the social committee and £39 representing funds received from a fair at the compassionate communities hub, which will be spent on further activities taking place there. The investment in subsidiaries and associates is also a designated fund.

22 Unrestricted income funds: Prior year

	At 1 April 2023 £	Income £	Expenditure £	Transfers £	Gains/ (losses) £	At 31 March 2024 £
Group						
Designated Funds	2,403,275	-	(210,112)	340,581	-	**2,533,744**
General Funds	5,508,325	5,683,361	(4,561,002)	(186,328)	85,639	**6,529,995**
Unrestricted funds	**7,911,600**	**5,683,361**	**(4,771,114)**	**154,253**	**85,639**	**9,063,739**
Charity						
Designated Funds	2,391,849	-	(206,346)	339,915	-	**2,525,418**
General Funds	5,491,348	5,388,349	(4,300,284)	(185,662)	85,639	**6,479,390**
Unrestricted funds	**7,883,197**	**5,388,349**	**(4,506,630)**	**154,253**	**85,639**	**9,004,808**

23 Analysis of net assets between funds: Current year

Group	Tangible fixed assets £	Fixed asset investments £	Net current assets £	Long term liabilities £	Total £
Restricted Income Funds	-	-	19,542	-	19,542
Designated Funds	2,521,506	10	102,100	-	2,623,616
General Funds	-	1,758,950	4,800,143	-	6,559,093
Total funds	**2,521,506**	**1,758,960**	**4,921,785**	**-**	**9,202,251**
Charity					
Unrestricted income funds:					
Restricted Income Funds	-	-	19,542	-	19,542
Designated Funds	2,514,661	13	102,100	-	2,616,774
General Funds	-	1,758,950	4,730,237	-	6,489,187
Total funds	**2,514,661**	**1,758,963**	**4,851,879**	**-**	**9,125,503**

Restricted funds for the current year are detailed in note 19 to the financial statements.

24 Analysis of net assets between funds: Prior year

Group	Tangible fixed assets £	Fixed asset investments £	Net current assets £	Long term liabilities £	Total £
Restricted Income Funds	-	-	158,350	-	158,350
Designated Funds	2,349,623	10	184,111	-	2,533,744
General Funds	-	1,683,521	4,846,474	-	6,529,995
Total funds	**2,349,623**	**1,683,531**	**5,188,935**	**-**	**9,222,089**

Charity					
Unrestricted income funds:					
Restricted Income Funds	-	-	158,350	-	158,350
Designated Funds	2,341,294	13	184,111	-	2,525,418
General Funds	-	1,683,521	4,795,869	-	6,479,390
Total funds	**2,341,294**	**1,683,534**	**5,138,330**	**-**	**9,163,158**

Restricted funds from the prior year are detailed in note 20 to the financial statements.

25 Capital commitments

As at 31 March 2025, in relation to the acquisition of tangible fixed assets, the charity had amounts of £14,665 (2024: £181,622) contracted for but not provided in the financial statements.

26 Control and related party transactions

The charity was under the control of the Board of Trustees who are also directors for the purposes of company law in both the current and prior period.

No employee benefits were paid to any of the Trustees during the current or period year and none of the Trustees received any expenses from the charity during the same periods.

During the year purchases of £nil (2024: £2,520) were made from 32West Ltd, a company owned by a Trustee of the charity.

There are no further disclosable related party transactions for the charity.

27 Company Limited by guarantee

The company is limited by guarantee. In the event of the company being wound up or dissolved, each member undertakes to contribute such amount as is required, not exceeding £1, for payment of any debts or liabilities.

HOSPICE OF ST MARY OF FURNESS

England & Wales - Charity number 517738

Accounts

ANNUAL REPORT 2023/2024

St Mary's Hospice

Registered with FUNDRAISING REGULATOR

Hospice of St Mary of Furness
Company number: 02016831
Charity number: 517738

St Mary's Hospice

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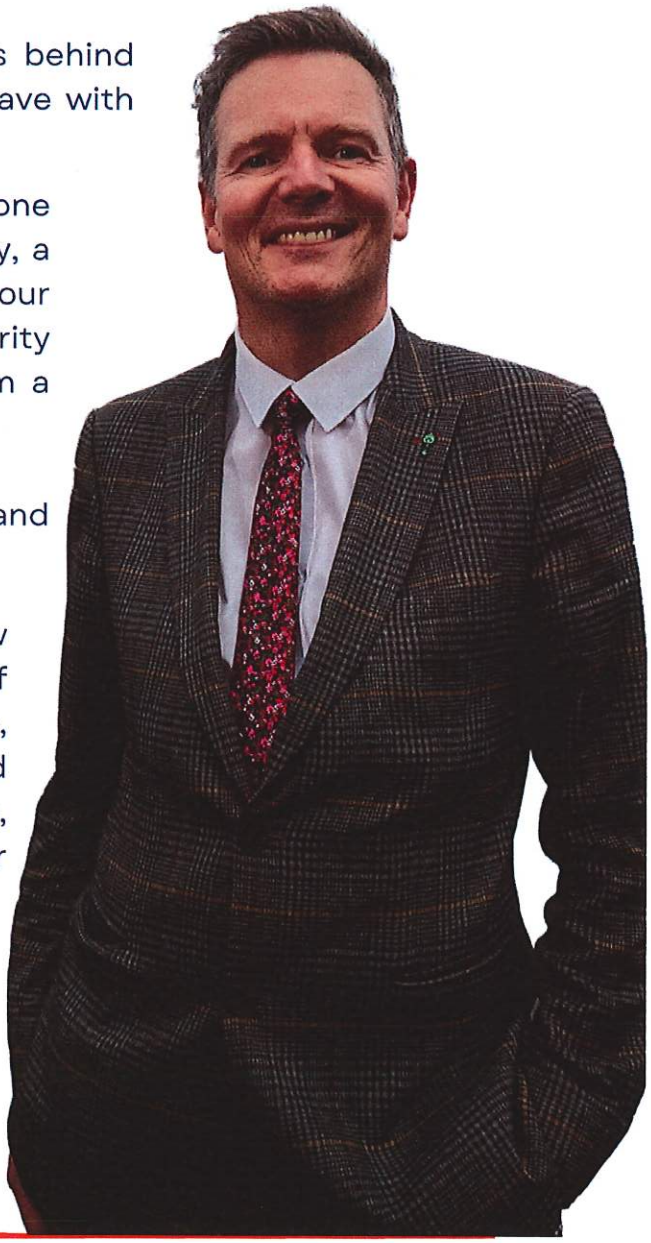
TRUSTEES' ANNUAL REPORT

I'm delighted to share our Annual Report and Accounts for 2023/24.

On the following pages, you'll find highlights of the year from across the departments that make up St Mary's Hospice – each a vital cog without which we couldn't operate. As you'd expect in an Annual Report, there are lots of numbers – it's always important that we report these and allow others to understand our business and how we operate.

But I also want to highlight some of the stories behind those numbers. We value every interaction we have with our patients, customers and supporters.



Behind each interaction is a story, be that someone enjoying a drink and slice of cake in our Orangery, a customer buying a pre-loved item from one of our shops, or someone doing something that the majority of us would find extraordinary, like jumping from a plane or climbing a mountain.

And it isn't just our patients, customers and supporters.

Our staff and volunteers – including my fellow trustees – come from a wide range of backgrounds but all unite with a common purpose, a belief that everyone living across Furness and South Lakes deserves the very best palliative care, and access to services for themselves and their families from diagnosis until long after death.

We're proud of the difference hospice care can make to patients and their families. Our teams see and do things every day that might seem small but which, in that crucial moment, can make a massive impact.

TRUSTEES' ANNUAL REPORT

If ever a story highlighted the impact our care can have on our patients and their families, it's that of Liam and Vicki, a young couple for whom our fundraising and care teams worked to organise a wedding in just a few days. The time we have might be short, but the impact we have can be huge.

Finally, I'd like to pay tribute to three people for whom this will be the last full year of accounts. Our outgoing Chief Executive Officer, Val Stangoe, who is due to retire in October, has done a remarkable job over 11 and a half years. Trustees Graham Servante and Denise Hardy are also leaving us after completing the maximum terms allowable under our constitution.

You'll see from the accounts that we are in a strong financial position, and that while we are running at a deficit budget, we have built up reserves and have ambitious plans to use these to increase our future service delivery. Val, Graham and Denise have each contributed enormously to us being in such a strong position, and they will be missed by everyone at St Mary's.

PROFESSOR
Andrew Wren
CHAIR OF TRUSTEES

A YEAR IN REVIEW

CEO'S REPORT VAL STANGOE

The time for the Annual Report seems to come round faster and faster and I'm delighted to report that it has been another excellent year for the hospice.

This year the future sustainability of hospices has been a hot topic in the national and local press with MPs raising the topic in Parliament to apply pressure on the government to find a better way of funding hospices.

Everyone agrees hospices are a vital part of the health infrastructure, everyone has a story to tell about how a hospice helped their family in a time of need, but health funds are short and positive change has yet been seen.

As you know we get 19% of our funding from the goverment which leads to us setting a deficit budget each year and we feel extremely lucky to live here, where local commitment to our hospice is high. Because of you this has been another excellent financial year. Despite having budgeted for a deficit, we achieved a surplus. This wonderful news allows us to consider how we might spend some of our reserves to make the hospice stronger and support more patients in years ahead.

A new Head of Clinical Care and Education started at the hospice in November 2023 and we've been delighted with her work with our clinical services and others to bring in change and deepen practice. Health care is constantly evolving through both research and learning and through regulatory demands and she has been able to navigate a way through this to keep us performing well.

Our café, fundraisers and shops have also exceeded their targets this year. And we're particularly grateful to all of those who left us legacies in their wills, whether they left us 1% or more, every gift helps to secure our future.

CEO'S REPORT CONTINUED

Finally, I am sad to share that by the time you read this I will have retired from the role as CEO of the hospice.

After an incredible 11.5 years it is time to hand over guardianship to allow new ideas to lead us into another decade.

I do feel able to say that as I leave, the hospice is in a better condition than it was 11 years ago.

We have had four goals in the last 5 years and we've made progress on all of them:

- To GROW the hospice impact - we have more services seeing more patients than we did 10 years ago.

- To work with and through PARTNERS. Hospice at Home and IPU services already did this and our Compassionate Community Hub in Barrow and our Admiral Nurse Service, for those living with dementia, have shown themselves able to take this to an even higher level.

- To EMPOWER our community to better navigate the world of grief, death and dying. We have expanded our ability to deliver education for health professionals and created a new role offering public education around these topics for individuals, groups and charities.

- Finally, developing hospice SUSTAINABILITY. I haven't worked alone on this topic! I have been lucky to watch our community work with our retail, hospitality and fundraising teams. The sustainability of the hospice rests on the generosity of our population. So, I'd like my final act on behalf of the hospice to be a resounding THANK YOU to you. You've allowed us not just to exist but to flourish. Not just to stay but to grow. I know you will continue to support the hospice team moving forward to ensure there is a hospice here for generations into the future.

Val Stangoe
CEO

ABOUT US

St Mary's Hospice and our services are open to anyone living in South Cumbria, aged over 18, who is referred with a life-shortening illness. The hospice is open to people with any diagnosis, religion or race. All services are free at the point of use.

Our principal sources of funding are from fundraising within our local community along with core funding from our local Clinical Commissioning Group.

Our Ulverston building offers 8 inpatient beds, used for a mix of end of life care and symptom management.

Our Hospice at Home service provides daytime nursing care and overnight support in patients' own homes across Furness and South Lakes.

Our Fast Track service is offered to people who are assessed to be within 12 weeks of death. Its function is to support people to die at home where that is their choice, and it provides support for washing, eating, dressing etc up to four times a day depending on assessed need.

ABOUT US

Our Living Well Service still exists, but runs as part of a new all-encompassing service we call Compassionate Communities. It helps people with advancing illnesses maintain independence and well-being through therapeutic activities such as exercise, creative work, education on symptom management, emotional support and other living well services.

The Bereavement and Family Support Service offers face-to-face and remote support from a mixture of staff and volunteers as well as online peer support. This service is available whether or not the person who died used hospice services. We are able to refer families to specialist children's services if needed.

Our Admiral Nurse service is focused on people living with dementia and their family carers. They will be part of the monthly multiagency Dementia Hub working out of the Compassionate Communities Hub. We also run Dementia Cafés, where people with dementia and their families can come together for peer support in an understanding environment.

The Compassionate Communities Hub in Barrow offers a range of activities and services to improve the quality of life for people with advancing illness and their families. Services are provided in collaboration with partners from the third sector, NHS and local authorities.

St Mary's Hospice

OUR VISION

St Mary's vision is that everyone affected by advancing illness and death will be cared for with kindness and have the support and expert care they choose.

OUR VALUES

CARING - ASPIRING - PROFESSIONAL - SUSTAINABLE

CARING: We will make every contact count by treating each individual with kindness, empathy, compassion and respect.

ASPIRING: We will continually learn and develop, we will strive for excellence in everything we do.

PROFESSIONAL: We will deliver high standards through team work, a skilled workforce and managing with integrity.

SUSTAINABLE: We will use our resources carefully and create a broad range of income sources to protect the future of hospice care.

HOSPICE MANAGEMENT

The Hospice of St Mary of Furness, known locally as St Mary's Hospice, is a company limited by guarantee as well as a charity and exists for the charitable purpose of the relief of those in need by reason of ill-health.

The Trustees are responsible for hospice governance and work alongside the Senior Management Team responsible for the day-to-day running of the hospice. Together they write the Strategic Plan that shapes operational priorities.

The Trustees have complied with the duty in the Charities Act 2011 with due regard to the public benefit guidance published by the Charity Commission.

The Charity is governed by its Memorandum and Articles incorporated on 2 May 1986 as amended by special resolution on 10 May 2016.

The Board of Trustees has six to ten trustees recruited to reflect the needs of the Board and our local community. The Board meets every two months to consider information from the formal Board Committees which meet between times to focus on specific areas such as Governance, HR or Finance.

On starting in role new Trustees are linked to a 'buddy', a more experienced Trustee, to have easy access to understanding about the hospice. They also meet with the Chair and Vice-Chair and have access to a webpage of useful information.

The Board has approved the establishment of a Remuneration Committee to advise and make recommendations to the Board about appropriate remuneration and terms of service for the Chief Executive Officer and Senior Management Team. Pay for the Senior Management Team is set by Trustees in the context of a job scoring matrix and market salary rates.

OUR TRUSTEES

Andrew Wren

Jane Ross

Richard Bird

Andy James

Graham Servante

James Higgins

Alyson Dickson

Dr Jake O'Donovan

Denise Hardy

RISK MANAGEMENT

A major aspect of the Trustee role is to be aware of the major risks facing the charity and to put in place strategies to manage these. The most serious of our current risks are outlined below.

The risks covered by each of our trustee lead committees are covered at the relevant committee meetings, with the whole hospice risk register reviewed at every board meeting.

Clinical risks

The main continuing clinical risk for the existence of the hospice is the difficulty in recruitment and retention of medical staff who provide daily medical cover on the in-patient unit. This is due to a national shortage of medical staff particularly those with senior experience in Palliative Care.

There is also a fluctuating risk of unavailability of nursing staff linked to a national shortage.

Steps to mitigate these risks are:

Since 2020 we have linked with Supportive Care UK, a company providing access to experienced Palliative Consultant level cover for both day time and out of hours support. We are training a third Advanced Nurse Practitioner to strengthen our medical team, ensuring a robust development programme for nursing staff to make posts appealing and support skills development.

Financial risks

Our biggest financial risk lies with the fact that only 19% of our costs are covered by funding from the NHS. This leaves enormous fundraising challenges for the hospice and more recently the setting of deficit budgets. More recently a new set of changes to NHS commissioning processes has set back the process of discussing how to increase that NHS income.

This heavy reliance on charitable funding currently impacts on supporters at a time of financial instability in many households.

Steps to mitigate these are:

Working closely with commissioners to ensure the need which our services fulfil locally is fully recognised.

Using a broad range of income generation methods including continually updating our businesses to make incremental gains.

RISK MANAGEMENT

Financial success and failures in the last eight years:
We have negotiated with the NHS to increase the number of new commissioned services although this has not overall led to a significant increase in the % of funding we receive.

Fundraising
The existence of St Mary's relies heavily on the goodwill of our community. It is therefore important to us that no-one ever feels pressured to donate or engage.

We are registered with the Fundraising Regulator and adhere to their code of conduct.

Direct approaches to our community are infrequent and are always guided by the legal position set out in the GDPR and by our own standards around care of vulnerable people. Fundraising and canvassing activity is managed to ensure engagement is consensual, that our teams are appropriately aware of the need to protect vulnerable supporters and that the organisation would rather err on the side of caution to protect such vulnerable people from feeling or being exploited. Specifically our canvassers undertake a training programme to ensure all their interactions are guided by safeguarding principles.

There were no complaints received in respect of fundraising procedures during the year.

Demographic change
A newly emerging risk on the horizon is the change to national demographics over the next 20 years. In Morecambe Bay this indicates a growth over that period of 47,000 people of whom 19,000 will be over 85.

Registered with FUNDRAISING REGULATOR

SENIOR MANAGEMENT TEAM

The Senior Management Team (SMT) is made up of: The CEO; Head of Finance & Performance Analytics; Head of Clinical Care and Education; Head of Fundraising; Head of Retail and Hospitality; Head of Communications and Community Engagement. Each of these senior managers is responsible for leading a team of staff in delivery of the hospice goals.

Val Stangoe
Chief Executive Officer

Suzi Lake
Head of Finance & Performance Analytics

Helen Carlson
Head of Fundraising

Caroline Welch
Head of Retail & Hospitality

Karl Connor
Head of Communications and Community Engagement

Paula Brown
Head of Clinical Services and Education

OUR GOVERNANCE COMMITMENT

St Mary's Hospice is registered with Care Quality Commission (CQC) to carry out the regulated activity: Treatment of disease, disorder or injury. Our conditions on registration being that we only;

- treat people over 18 years old.
- accommodate a maximum of eight in-patients.

The CQC last inspected St Mary's Hospice in June 2016, when it declared all aspects to be GOOD and in compliance with CQC regulation and guidance. We then had a remote review from CQC during 2020 to ensure that with regard to COVID we were working within national guidelines to keep patients, families, staff and volunteers safe. CQC declared themselves satisfied by what they found. Since 2016 the process by which CQC inspects premises has changed with a new structure publicised from 2021.

We await inspection under that new structure. The hospice is unable to deliver improved palliative and end of life care working alone. To provide seamless and effective palliative and end of life care requires working in partnership with other organisations such as St John's Hospice, Lancaster and other local health and social care providers of palliative care in Morecambe Bay.

HOSPICE FOR ALL

In 2022 we commissioned some qualitative research because we wanted to check that our services were accessible to our whole community.

On our behalf, Siskin Research spoke to community leaders, hospice supporters and other third-sector organisations in the area about St Mary's and the services we provide.

The results told us something that we'd feared – while our services were highly rated by those who accessed them, and the Hospice was treasured by local stakeholders, there were parts of our community who didn't think we were available to them. Respondents from organisations like Women's Community Matters, the local Foodbank and the Salvation Army, told us that their service users, particularly those from lower socio-economic backgrounds, would find our services hard to access.

Our response to this feedback was to invest in a new programme, Compassionate Communities, to make Hospice accessible to all.

Building a Compassionate Community

The Compassionate Communities Team at St. Mary's Hospice is more than a service provider; it is a catalyst for building a compassionate community. By integrating family support, living well services, and specialised dementia care, the team creates a network of care that extends beyond the walls of the hospice.

This holistic approach ensures that patients and their families are supported not just medically, but emotionally and socially. It fosters connections and resilience, helping individuals navigate their journeys with dignity and grace. Through its comprehensive services, our Compassionate Communities team exemplifies the true spirit of compassionate care, bridging the gap between care and community.

COMPASSIONATE COMMUNITIES

By taking our services out to the community and developing deeper relationships with other local groups, like the Ormsgill Stronger Together group and Furness Multicultural Forum, we've been able to open up our services to more local people.

Our Hospice Heads Up presentation has been delivered to a wide range of community organisations and helps to debunk the myths around hospice care – which helps both to allay fears about hospice care and raise awareness about the raft of ancillary services we offer.

We repurposed our Living Well centre in Barrow, turning it into the Compassionate Communities Hub. We hold regular sessions at the centre and even have a Hospice choir which performs in the local community.

We plan to re-run the research programme in 2025, to ensure the anecdotal results we're seeing are supported by data.

RETAIL & HOSPITALITY

We run charity shops in Ulverston, Barrow, Millom, Grange-Over-Sands and Dalton, plus a fantastic furniture warehouse in Barrow, as well as our wonderful Orangery Cafe at the Hospice building.

We take great pride in our shops not looking or feeling like your stereotypical charity shop. There's no rummaging through piles to find bits for a fancy dress party, and there's certainly no smell; our committed team, comprising both staff and volunteers, diligently sifts through every item we receive, ensuring that only those they would personally be pleased to have at home are put up for sale. This meticulous process is crucial in maintaining the quality of our inventory for the individuals who generously support us.

Moreover, our shops are thoughtfully arranged and spacious, with items tastefully showcased to create a comfortable and enjoyable browsing experience. It is not uncommon to discover designer clothing, sometimes even brand new and still adorned with price tags. This aspect adds to the delight of shopping with us, prompting customers to return again and again for a gratifying experience. We were recently runner-up in Barrow BID's retail awards, in the Outstanding Multi-Location Retailer category, further proof that charity doesn't have to mean lower standards.

On the subject of awards, our cafe, The Orangery, boasts delicious home-cooked food and is so loved by our local community, that it was named the best place to eat at the prestigious Heart of Ulverston awards in 2024.

1,938
Number of meat pies sold in The Orangey (our most popular menu item)

17,872
Number of books sold across all shops

1,021
Deliveries made by our furniture warehouse team

giftaid it

27,695
Products sold that were gift aided when donated -- making each sale worth an extra 25%

CLINICAL ACHIEVEMENTS

We have a huge range of clinical services that we offer across the community; In-Patient care at our IPU, hospice at home, fast track, complementary therapies, Admiral Nurse dementia service, creative therapy, family bereavement support, spiritual care and much more.

As outlined across pages 16 and 17, we're delivering many more of our services out in the community, and doing work to make sure that harder-to-reach sections of the local population understand the services we offer and are able and equipped to access them.

We've also boosted our education team, in order to provide high-quality education not only to our own staff but to other local organisations.

As part of that we've opened a Clinical Skills Lab, where our teams and external training customers can develop their palliative care skills. The Lab, which was sponsored by Vattenfall, opened in Novermber 2023.

57

Referrals for complementary therapy from our Compassionate Communities team

25

Referrals to our dementia service

81%

Bed oppupancy rate on our In Patient Unit

FUNDRAISING FOCUS

Our fundraising team are tasked with generating the majority of the money we need to operate, and each year, they work to harness the generosity of our community to ensure we can continue our work.

2023-24 was one of the best years we've had for fundraising – with many different income streams enjoying record performances, and valuable building work done to ensure newer income streams, such as our corporate income, can be successful in the future.

We enjoyed our largest-ever single fundraising event, with the trip to Everest base camp netting an incredible £65,791, (although ever ambitious as we are, we do hope to break that record in 2024/25!)

Legacy income was much higher than we'd anticipated, again – with the five-year average giving us the confidence to forecast consistently higher revenues from legacy donations in future. There is always a risk with this, in so much as legacies are the hardest thing to predict and track 'in-year', but the comfort provided by our reserves enables us to take a longer-term view while continuing to monitor and report legacies each year.

£1,621,191
Amount left to us in wills during 2023/24

£43,903
Raised by the sky dive

£417,241
Income from St Mary's Lottery

£65,791
Raised by our Everest Base Camp walkers

FINANCIAL SUMMARY

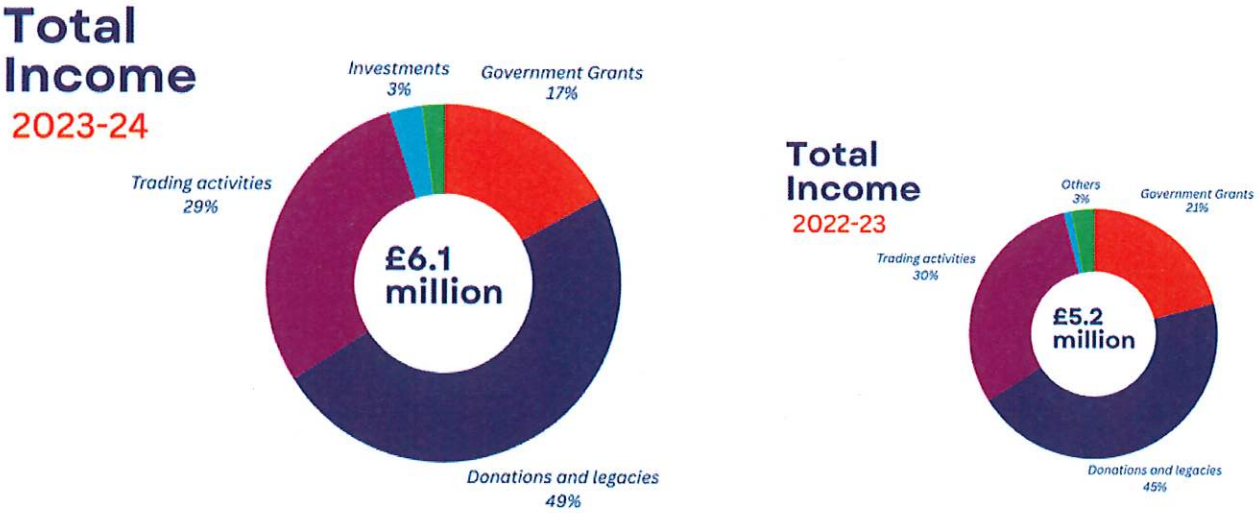
Thanks to the continued support of our community, 2023-24 was another excellent financial year, enabling us to achieve our core goal of caring for more people.

Admissions to our core services of IPU, Hospice at Home, Family Support and Bereavement Services and Fast Track were in line with the previous year, with new collaborations being developed at our Compassionate Communities Hub.

- Our total income of £6.1m was a growth of 16% on the previous year.
- Legacies rose by 12% to £1.6m.
- Income from trading activities rose 11% to £1.7m.
- Total expenditure increased by 12% to £4.9m, being largely inflationary pressures.

INCOME

Our total income was £6.1m in 2023-24, and the chart shows the key elements of this income with the prior year comparison.



Government grant income remained static in comparison to the previous year.

Legacy income increased by 12%. Donations increased by £0.4m, with half of this increase being due to an increase in grants to fund our building refurbishment project.

Trading activity saw an 11% increase to £1.7m, with key increases from charity shops (10%), fundraising events (38%) and the Orangery café (20%).

Income from investments rose by 147% due to the rise in interest rates and increased cash deposits, but make up just 3% of overall income.

EXPENDITURE

Our overall expenditure increased by 12% to £4.9m, largely due to inflationary pressures

Expenditure on charitable activities remained at 77% of total expenditure

Staff costs accounted for the majority of the expenditure increase, with wage inflation across the healthcare sector putting pressure on costs and making recruitment and retention of staff challenging.

INVESTMENTS

Our trustees invest our long-term reserves to get the best growth they can while remaining within an acceptable level of risk. Investments are made for a minimum of 5 years.

Our trustees wish to invest ethically and responsibly. We only use fund managers signed up to the United Nations Principles of Responsible Investment. We also do not invest in companies or funds that generate more than 10% of their revenues from tobacco.

We use Atomos to manage our investment portfolio, with performance being reviewed quarterly.

RESERVES

Like many charities, we keep a cash reserve to ensure we can be there through difficult times, or if disaster strikes. We hold back enough to cover six months costs and any estimated losses identified in our 3 Year Plan. For this year that adds up to £4.3m.

On top of the enormous ongoing generosity of our local community, in the past couple of years we've been the fortunate beneficiaries of some exceptional gifts in wills. This has given us extra cash of around £3.5m

This means we have a great opportunity to help more of the local people who need us by growing and developing our new services. It also presents us with the challenge of how to continue to pay for these services, once this additional cash runs out.

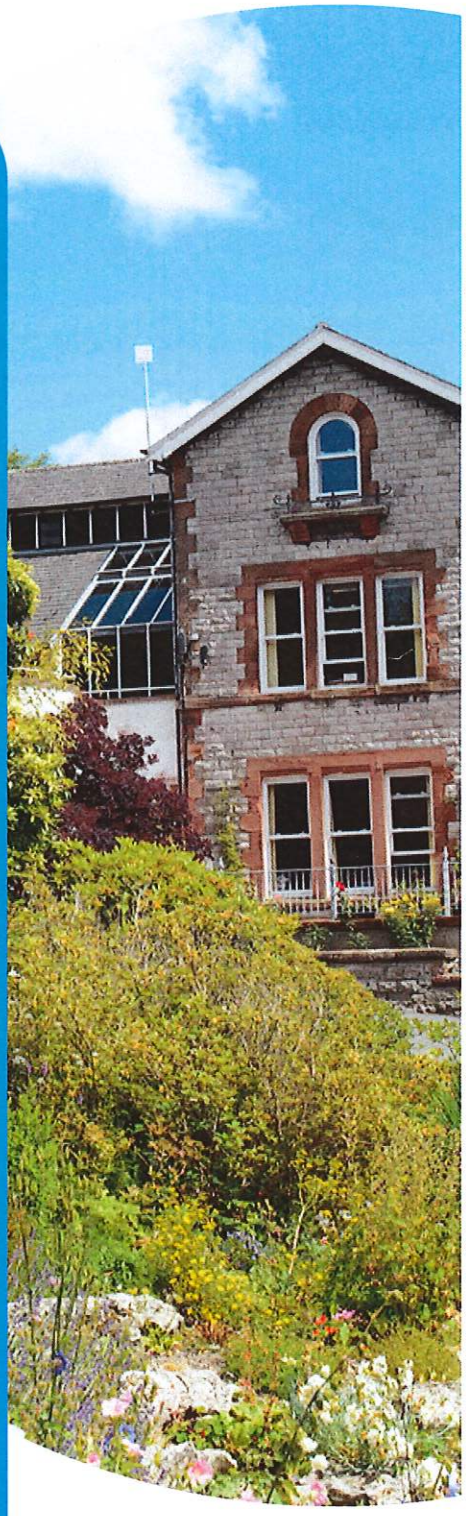
Over the next three years we've committed £1.6m on the following areas:

1. Our dementia service
2. Our Fast Track service
3. Investing in our clinical support teams, so they can manage increasing demand

We are now looking at the best way of further increasing our reach across our community. This includes exploring the options of partnership working with other third sector organisations to ensure services in our area can be as effective, coordinated and far-reaching as possible.

We're now nearing the end of phase one of a major refurbishment project to ensure our building is better suited to looking after our patients, their families and our staff. We are looking at what further building works are required to ensure we are as sustainable as possible in the future, and will then set aside some vital funds from our reserves for phase two of this work.

Although we're fortunate to have cash reserves today, we know how quickly these will be used. We also recognise the huge challenge we face in finding the additional income we'll need to sustain all of our services in the coming years.



PRINCIPAL RISKS AND UNCERTAINTIES:
TRUSTEES' RESPONSIBILITIES STATEMENT

The trustees (who are also the directors of Hospice of St. Mary of Furness for the purposes of company law) are responsible for preparing the Trustees' Annual Report and the consolidated financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the directors to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period.

Under company law the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the company and of the profit or loss of the company for that period. In preparing these financial statements, the directors are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in operation.

The trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the company's transactions and disclose with reasonable accuracy at any time the financial position of the company and enable them to ensure that the financial statements comply with the Companies Act 2006.

They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities. In so far as each of the directors of the charitable company at the date of approval of this report is aware there is no relevant audit information (information needed by the company's auditors in connection with preparing the audit/report) of which the company's auditors are unaware. Each director has taken all of the steps that he/she should have taken as a director in order to make himself/herself aware of any relevant audit information and to establish that the company's auditors are aware of that information.

Auditor
Following the merger of MHA Moore and Smalley and MHA, the company's independent auditor has now become MHA. MHA have indicated their willingness to be reappointed as statutory auditors.

Approval was given by the trustees for this report (which incorporates the strategic report, which was approved by the trustees in their capacity as directors) and is signed on the board's behalf by: Andrew Wren, Chairman.

Date of Approval: 24/09/24 **Signed:**

THE LEGAL BITS

Reference and Administrative details

Registered name Hospice of St. Mary of Furness
Charity Registration number 517738
Company Registration number 2016831
Prinicipal office & Registered office
Ford Park Crescent, Ulverston
Cumbria,
United Kingdom LA12 7JP

The trustees who served the charity during this period were as follows:
Details of the trustees who served during the year are:
Andrew Wren, Denise Hardy, Graham Servante, Richard Bird, Alyson Dickson, Andy James, James Higgins, Jake O'Donovan (appointed 28/11/2023), Jason Berry (retired 11/04/2023), Andrew Luksza (retired 31/10/2023), Roz Buchanan (retired 05/02/2024), Stephen McNellis (appointed 26/10/2023, retired 12/02/2024), Jane Ross (appointed 07/02/24), Esther Kirkby (retired 10/08/2023).

The Directors during this period were as above with the inclusion of Val Stangoe, CEO, and Secretary, Suzi Lake.

Principal staff members
Val Stangoe - Hospice Chief Executive

Bankers
Natwest Bank Plc, P.O. Box 81, Elephant Yard, Kendal, Cumbria, LA9 4GS
Nationwide Building Society, Kings Park Road, Moulton Park, Northampton, NN3 6NW

Solicitors
Progression Solicitors, 11 Queen Street, Ulverston, Cumbria LA12 7AF

Auditors
MHA, 14 Mannin Way, Lancaster Business Park, Lancaster, LA1 3SW

Investment Managers
Atomos, 5 Hatfields (Alto), 2nd Floor, London, SE1 9PG
Furness Building Society, 51-55 Duke Street, Barrow-in-Furness, Cumbria, LA14 1RT

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X
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INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS AND TRUSTEES OF HOSPICE OF ST. MARY OF FURNESS

FOR THE YEAR ENDED 31 MARCH 2024

Opinion

We have audited the financial statements of Hospice of St. Mary of Furness (the 'parent charitable company') and its subsidiary (the 'group') for the year ended 31 March 2024 which comprise of the Consolidated Statement of Financial Activities, Charity Statement of Financial Activities, Consolidated Balance Sheet, Charity Balance Sheet, consolidated and charity Cash Flow Statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the group's and parent charitable company's affairs as at 31 March 2024, and of the group's incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006 and the Charities Act 2011.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the group and parent charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the group's or parent charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the trustees' annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report (incorporating the strategic report and the directors' report) for the financial year for which the financial statements are prepared is consistent with the financial statements; and

- the trustees' report has been prepared in accordance with applicable legal requirements.

In the light of our knowledge and understanding of the group and parent charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the trustees' report.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 and the Charities Act 2011 requires us to report to you if, in our opinion:

- adequate and sufficient accounting records have not been kept by the parent charitable company, or returns adequate for our audit have not been received from branches not visited by us; or

- the parent charitable company's financial statements are not in agreement with the accounting records and returns; or

- certain disclosures of directors' remuneration specified by law are not made; or

- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement set out on page 24, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the group's and parent charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the group or the parent charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

We have been appointed auditor under the Companies Act 2006 and section 151 of the Charities Act 2011 and report in accordance with those Acts.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

- Enquiries with the board about any known or suspected instances of non-compliance with laws and regulations, including fraud;
- Challenging assumptions and judgements made by the board in their significant accounting estimates, in particular in relation to provisions and future performance of the charity;
- Auditing the risk of fraud in income by way of cut off testing, testing the deferral of income receipts spanning the year end, testing the accrual of legacy income in line with the recognition criteria as well as transaction testing to obtain evidence that income is complete and recognised in the correct accounting period;
- An evaluation of the risk of management override of controls and subsequent testing, including through testing journal entries and other adjustments for appropriateness;
- An evaluation of the charity's internal control environment; and
- A review of board minutes.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

A further description of our responsibilities for the financial statements is located on the FRC's website at: www.frc.org.uk/auditorsresponsibilities . This description forms part of our auditor's report.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006 and to the charitable company's trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. Our audit work has been undertaken so that we might state to the charitable company's members and its trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, and the charitable company's trustees as a body, for our audit work, for this report, or for the opinions we have formed.

J Steer

Jack Steer BA(Hons) ACA
(Senior Statutory Auditor)
for and on behalf of MHA, Statutory Auditor
Lancaster, United Kingdom
24 September 2024

MHA is the trading name of MacIntyre Hudson LLP, a limited liability partnership in England and Wales (registered number OC312313)

HOSPICE OF ST. MARY OF FURNESS (COMPANY LIMITED BY GUARANTEE)

CONSOLIDATED STATEMENT OF FINANCIAL ACTIVITIES (INCORPORATING THE INCOME AND EXPENDITURE ACCOUNT)

FOR THE YEAR ENDED 31 MARCH 2024

		Unrestricted funds £	Restricted funds £	Total funds 2024 £	Total funds 2023 £
Income from:					
Donations and legacies	3	**2,579,495**	**404,628**	**2,984,123**	2,365,752
Charitable activities	4	**1,064,786**	**-**	**1,064,786**	1,089,443
Other trading activities	5	**1,743,665**	**-**	**1,743,665**	1,574,246
Investments	6	**188,255**	**-**	**188,255**	75,870
Other	7	**107,160**	**3,176**	**110,336**	137,287
Total		**5,683,361**	**407,804**	**6,091,165**	5,242,598
Expenditure on:					
Charitable activities	8	**3,621,546**	**140,037**	**3,761,583**	3,357,214
Raising funds	9	**1,149,568**	**-**	**1,149,568**	1,007,132
Total		**4,771,114**	**140,037**	**4,911,151**	4,364,346
Net income before other gains/(losses)		**912,247**	**267,767**	**1,180,014**	878,252
Net gain/(loss) on investments		**85,639**	**-**	**85,639**	(98,977)
Net income before transfers		**997,886**	**267,767**	**1,265,653**	779,275
Transfer between funds	11	**154,253**	**(154,253)**	**-**	-
Net movement in funds		**1,152,139**	**113,514**	**1,265,653**	779,275
Reconciliation of funds:					
Total funds brought forward		**7,911,600**	**44,836**	**7,956,436**	7,177,161
Total funds carried forward		**9,063,739**	**158,350**	**9,222,089**	7,956,436

The Statement of Financial Activities includes all recognised gains and losses in the year.

All of the above amounts relate to continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

The notes on pages 36 to 59 form part of these financial statements.

HOSPICE OF ST. MARY OF FURNESS (COMPANY LIMITED BY GUARANTEE)

CHARITY STATEMENT OF FINANCIAL ACTIVITIES (INCORPORATING THE INCOME AND EXPENDITURE ACCOUNT)

FOR THE YEAR ENDED 31 MARCH 2024

		Unrestricted funds £	Restricted funds £	Total funds 2024 £	Total funds 2023 £
Income from:					
Donations and legacies	3	**2,592,727**	**404,628**	**2,997,355**	2,416,289
Charitable activities	4	**1,064,786**	**-**	**1,064,786**	1,089,443
Other trading activities	5	**1,427,921**	**-**	**1,427,921**	1,311,438
Investments	6	**188,255**	**-**	**188,255**	75,870
Other	7	**114,660**	**3,176**	**117,836**	144,787
Total		**5,388,349**	**407,804**	**5,796,153**	5,037,827
Expenditure on:					
Charitable activities	8	**3,621,546**	**140,037**	**3,761,583**	3,357,214
Raising funds	9	**885,084**	**-**	**885,084**	776,910
Total		**4,506,630**	**140,037**	**4,646,667**	4,134,124
Net income before other gains/(losses)		**881,719**	**267,767**	**1,149,486**	903,703
Net gain/(loss) on investments		**85,639**	**-**	**85,639**	(98,977)
Net income before transfers		**967,358**	**267,767**	**1,235,125**	804,726
Transfer between funds	11	**154,253**	**(154,253)**	**-**	-
Net movement in funds		**1,121,611**	**113,514**	**1,235,125**	804,726
Reconciliation of funds:					
Total funds brought forward		**7,883,197**	**44,836**	**7,928,033**	7,123,307
Total funds carried forward		**9,004,808**	**158,350**	**9,163,158**	7,928,033

The Statement of Financial Activities includes all recognised gains and losses in the year.

All of the above amounts relate to continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

The notes on pages 36 to 59 form part of these financial statements.

HOSPICE OF ST. MARY OF FURNESS (COMPANY LIMITED BY GUARANTEE)

CONSOLIDATED BALANCE SHEET

AS AT 31 MARCH 2024

		2024		2023	
		£	£	£	£
Fixed assets					
Tangible assets	13	**2,349,623**		2,199,272	
Investments	14	**1,683,531**		1,570,846	
			4,033,154		3,770,118
Current assets					
Stock	15	**10,576**		9,531	
Debtors	16	**376,448**		421,535	
Cash at bank and in hand		**5,098,047**		4,033,845	
		5,485,071		4,464,911	
Creditors: amounts falling due within one year	17	**(296,136)**		(278,593)	
Net current assets			**5,188,935**		4,186,318
Total assets less current liabilities			**9,222,089**		7,956,436
Net assets			**9,222,089**		7,956,436
Funds:					
Restricted funds	19		**158,350**		44,836
Unrestricted funds	21		**9,063,739**		7,911,600
Total funds			**9,222,089**		7,956,436

These accounts were approved by the members of the committee and authorised for issue on the 24/9/24 and are signed on their behalf by:

A Wren
Trustee

Company Registration Number: 2016831

The notes on pages 36 to 59 form part of these financial statements.

HOSPICE OF ST. MARY OF FURNESS (COMPANY LIMITED BY GUARANTEE)

CHARITY BALANCE SHEET

AS AT 31 MARCH 2024

		2024		2023	
		£	£	£	£
Fixed assets					
Tangible assets	13	**2,341,294**		2,187,841	
Investments	14	**1,683,534**		1,570,849	
			4,024,828		3,758,690
Current assets					
Stock	15	**8,334**		7,126	
Debtors	16	**399,843**		445,525	
Cash at bank and in hand		**5,004,699**		3,974,953	
		5,412,876		4,427,604	
Creditors: amounts falling due within one year	17	**(274,546)**		(258,261)	
Net current assets			**5,138,330**		4,169,343
Total assets less current liabilities			**9,163,158**		7,928,033
Net assets			**9,163,158**		7,928,033
Funds:					
Restricted funds	19		**158,350**		44,836
Unrestricted funds	21		**9,004,808**		7,883,197
Total funds			**9,163,158**		7,928,033

These accounts were approved by the members of the committee and authorised for issue on the 24/9/24..... and are signed on their behalf by:

.....

A Wren
Trustee

Company Registration Number: 2016831

The notes on pages 36 to 59 form part of these financial statements.

HOSPICE OF ST. MARY OF FURNESS (COMPANY LIMITED BY GUARANTEE)

CONSOLIDATED AND CHARITY CASH FLOW STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2024

	Group 2024 Total £	Group 2023 Total £	**Charity 2024 Total £**	Charity 2023 Total £
Cash generated in operating activities	**1,210,170**	854,973	**1,175,048**	859,909
Cashflows from investing activities				
Investment income	**188,255**	75,870	**188,255**	75,870
Purchase of tangible fixed assets (including investments)	**(346,662)**	(203,630)	**(345,996)**	(192,983)
Disposal of tangible assets (including investments)	**11,200**	6,050	**11,200**	6,050
Cash provided by investing activities	**1,062,963**	733,263	**1,028,507**	748,846
Increase in cash and cash equivalents in the year	**1,062,963**	733,263	**1,028,507**	748,846
Cash and cash equivalents brought forward	**4,068,059**	3,334,796	**4,009,167**	3,260,321
Cash and cash equivalents carried forward	**5,131,022**	4,068,059	**5,037,674**	4,009,167
Reconciliation of net movement in funds to net cashflow from operating activities				
Net movement in funds	**1,265,653**	779,275	**1,235,125**	804,726
Investment income received	**(188,255)**	(75,870)	**(188,255)**	(75,870)
Depreciation	**156,130**	139,963	**152,362**	137,977
(Increase)/Decrease in stock	**(1,045)**	(1,800)	**(1,208)**	(1,100)
(Increase)/Decrease in debtors	**45,087**	(121,499)	**45,682**	(129,262)
Increase in creditors	**17,543**	40,193	**16,285**	28,727
(Profit)/ Loss on disposal of fixed assets	**696**	(4,266)	**696**	(4,266)
(Profit)/ Loss on revaluation of investments	**(85,639)**	98,977	**(85,639)**	98,977
Net cash generated in operating activities	**1,210,170**	854,973	**1,175,048**	859,909
Components of cash and cash equivalents				
Cash at bank and in hand	**5,098,047**	4,033,845	**5,004,699**	3,974,953
Cash held at investment brokers	**32,975**	34,214	**32,975**	34,214
	5,131,022	4,068,059	**5,037,674**	4,009,167

The notes on pages 36 to 59 form part of these financial statements.

1 Accounting policies

Legal form

Hospice of St. Mary of Furness is a registered charity and a limited company, limited by guarantee, as defined by the Companies Act 2006, incorporated in England and Wales. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the charity. The registered office of the charity, the nature of its operations and its principal activities are all detailed in the Trustees' report of these financial statements.

Basis of preparation

Hospice of St. Mary of Furness meets the definition of a public benefit entity under FRS102. The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) – (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102), the Charities Act 2011 and the Companies Act 2006.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts are rounded to the nearest £.

The financial statements have been prepared on a going concern basis under the historical cost convention. The particular accounting policies adopted by the trustees are described below. These policies have been consistently applied to all years presented unless otherwise stated.

The consolidated accounts of the group incorporate the accounts Hospice of St. Mary of Furness ("the Charity") and its wholly owned subsidiary, St Mary's Orangery Limited. The results of the subsidiary are consolidated on a line by line basis.

Preparation of the accounts on a going concern basis

The Trustees assess whether the use of the going concern basis of accounts preparation is appropriate i.e. whether there are any material uncertainties related to events or conditions that may cast significant doubt on the ability of the Charity to continue as a going concern. The Trustees make this assessment in respect of a period of at least one year from the approval of the accounts and have concluded that the Charity has adequate resources to continue in operational existence for the foreseeable future, and there are no material uncertainties at this time. Accordingly, the Trustees continue to adopt this basis of accounting in preparing the financial statements.

Income

Income including donations and gifts receivable is credited to the Statement of Financial Activities when the charity is legally entitled to the funds after any performance conditions have been met, the amount can be measured reliably and it is probable that the income will be received.

Legacies are regarded as receivable once probate has been granted, there is sufficient evidence regarding the certainty of the receipt and there is a sufficiently reliable measurement of the amount in accordance with the recognition criteria of the SORP. In practice this is rarely before the receipt of a letter advising of an intended payment or transfer. Interim receipts are treated as being receivable on receipt. Where legacies have been notified to the charity, or the charity is aware of granting of probate and the criteria for income recognition have not been met, then the legacy is treated as a contingent asset and disclosed if material in note 3.

Funding received in advance including grants are treated as deferred income where the funding agency requires an ongoing service to be provided by expenditure in the future period to which the funding relates.

1 **Accounting policies (continued)**

Gifts donated for resale are included at fair value, being the expected proceeds from sale less the expected costs of sale. Where estimating the fair value is practicable upon receipt it is recognised in stock and 'Income from other trading activities'. Upon sale, the value of the stock is charged against 'Income from other trading activities' and the proceeds are recognised as 'Income from other trading activities'. Where it is impracticable to fair value the items due to the volume of low value items they are not recognised in the financial statements until they are sold. This income is recognised within 'Income from other trading activities'.

Income from trading activities includes income earned from fundraising events and trading activities to raise funds for the charity. Income is received in exchange for supplying goods and services in order to raise funds and is recognised when entitlement has occurred.

Investment income is earned through holding assets for investment purposes such as shares and property. It includes dividends and interest and is included when the amount can be reliably measured.

Income from charitable activities includes income from NHS England and other support from the UK government.

Expenditure

All expenditure is accounted for on an accruals basis in the expense categories required by the SORP. Expenditure is recognised where there is a legal or constructive obligation to make payments to third parties, it is probable that the settlement will be required and the amount of the obligation can be measured reliably. Costs are further allocated between the activities undertaken on a basis consistent with the use of the resources. Expenditure includes irrecoverable VAT.

Charitable expenditure includes costs incurred in the delivery of the charities activities and services. It includes both direct costs, including staff costs, that are incurred in the delivery of the activities and services and indirect costs which are required to support the delivery of the charitable objects.

Costs of raising funds include those costs in relation to the charity's operations which are used to generate further income which is integral to the charity in meeting its charitable objectives.

Where support costs cannot be directly attributed to particular headings they have been allocated to cost of raising funds and expenditure on charitable activities on a basis consistent with use of the resources.

Redundancy costs are expensed when the liability for payment of such costs is incurred.

Donated services and facilities

Donated services and facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit is probable and that economic benefit can be reliably measured. In accordance with SORP (FRS 102) no amounts are included in the financial statements for services donated by volunteers.

On receipt, donated professional services and donated facilities are recognised on the basis of the value of the gift to the charity which is the amount the charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure on period of receipt.

1 **Accounting policies (continued)**

Investments

Investments are recognised initially at fair value which is normally the transaction price excluding transaction costs. Investments are subsequently stated at fair value if the shares are publicly traded or their fair value can otherwise be measured reliably. Other investments, such as the investment in the subsidiary, are measured at cost less impairment. The SOFA included the net gains and losses arising on revaluations and disposals throughout the year.

Fixed assets

All fixed assets are initially recorded at cost. Depreciation is provided at rates calculated to write off the cost of fixed assets, less their residual value, over their expected useful lives on the following bases:

Freehold property	-	2% straight line
Equipment	-	25% reducing balance
Motor vehicles	-	20% straight line
Leasehold property	-	10% straight line

No depreciation is charged on freehold land.

Assets in the course of construction are not depreciated. They are transferred to land and buildings upon completion of the development.

Stocks

Stocks are valued at the lower of cost and net realisable value, after making due allowance for obsolete and slow moving items and a FIFO cost formula is used. Donated stocks are not valued in the accounts due to the undue cost of calculating such amounts against any benefit of recognising such amounts.

Debtors and creditors within one year

Debtors and creditors with no stated interest rate and receivable and payable within one year are recorded at transaction price. Any losses arising from impairment are recognised in expenditure.

Cash and cash equivalents

Cash is a basic financial asset and includes cash in hand and deposits held on call with banks and investment managers.

Fund accounting

Unrestricted funds

General funds are available for use at the discretion of the Trustees in furtherance of the general objectives of the charity.

Designated funds

Designated funds are unrestricted funds set aside by the Trustees for particular purposes.

1 **Accounting policies (continued)**

Restricted funds

Restricted funds arise where there is a donor imposed restriction on the use of the funds, or the funds have arisen in response to an appeal for a specified purpose. Transfers are made from Restricted to Unrestricted funds when the expenditure has been fully made in accordance with the objects of the fund.

Operating lease agreements

Rentals applicable to operating leases where substantially all of the benefits and risks of ownership remain with the lessor are charged against profits on a straight-line basis over the period of the lease.

Pensions

The Hospice operates two pension schemes; certain eligible employees are members of the NHS defined benefit scheme and others are members of a defined contribution pension scheme. The pension charge represents the amounts payable by the charity to the funds in respect of the current year.

Taxation

HM Revenue & Customs considers the Hospice of St Mary of Furness to be a charity and therefore they are entitled to exemption from tax afforded by Sections 478-489 of the Corporation Taxes Act 2010 to the extent that income is applied exclusively for charitable purposes.

Financial instruments

The Charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the Charity's balance sheet when the Charity becomes party to contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to offset the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

Impairment of financial assets

Financial assets are assessed for indicators of impairment at each reporting end date.

Financial assets are impaired where there is objective evidence that, as a result of one or more events that occurred after the initial recognition of the financial asset, the estimated future cash flows have been affected. The impairment loss is recognised in the statement of comprehensive income.
If there is a decrease in the impairment loss arising from an event occurring after the impairment was recognised, the impairment is reversed.

1 Accounting policies (continued)

De-recognition of financial assets

Financial assets are derecognised only when the contractual rights to the cash flows from the asset expire or are settled, or when the company transfers the financial asset and substantially all the risks and rewards of ownership to another entity, or if some significant risks and rewards of ownership are retained but control of the asset has transferred to another party that is able to sell the asset in its entirety to an unrelated third party.

Classification of financial liabilities

Financial liabilities and equity instruments are classified according to the substance of the contractual arrangements entered into. An equity instrument is any contract that evidences a residual interest in the assets of the charity after deducting all of its liabilities.

Basic financial liabilities

Basic financial liabilities, including creditors, are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future receipts discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised. Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of business from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

De-recognition of financial liabilities

Financial liabilities are derecognised when the company's contractual obligations expire or are discharged or cancelled.

2 Judgements and key sources of estimation uncertainty

In the application of the Charity's accounting policies, the Trustees are required to make judgements, estimates and assumptions about the carrying amounts of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

Key assumptions, judgements and estimates

In the opinion of the Trustees' there have been no significant judgements made in the process of applying the above accounting policies. There have been no key assumptions concerning future and other key sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year.

3 Income from donations and legacies

Group	Unrestricted funds £	Restricted funds £	**Total 2024 £**	Total 2023 £
Direct donations	740,878	14,325	**755,203**	596,012
Legacies	1,621,191	-	**1,621,191**	1,450,115
Bereavement contributions	132,979	1,908	**134,887**	142,421
Payroll deductions	2,219	-	**2,219**	1,648
Charitable trusts	44,800	105,780	**150,580**	89,375
Gift Aid	37,428	-	**37,428**	34,360
Grants	-	282,615	**282,615**	51,821
	2,579,495	**404,628**	**2,984,123**	2,365,752

Charity	Unrestricted funds £	Restricted funds £	**Total 2024 £**	Total 2023 £
Direct donations	754,110	14,325	**768,435**	646,549
Legacies	1,621,191	-	**1,621,191**	1,450,115
Bereavement contributions	132,979	1,908	**134,887**	142,421
Payroll deductions	2,219	-	**2,219**	1,648
Charitable trusts	44,800	105,780	**150,580**	89,375
Gift Aid	37,428	-	**37,428**	34,360
Grants	-	282,615	**282,615**	51,821
	2,592,727	**404,628**	**2,997,355**	2,416,289

Income from donations and legacies included £88,329 in restricted funds in the prior year for both charity and group. Unrestricted funds were £2,277,423 for group and £2,327,960 for charity only.

At the year end, the Trustees had been notified of legacies approximating £31,000 which did not meet the criteria for inclusion in these financial statements under SORP (FRS 102) which is further explained in the accounting policies on page 36.

4 Income from charitable activities

Group and charity	Unrestricted funds £	Restricted funds £	Total 2024 £	Total 2023 £
Grants and core fundings	1,064,786	-	**1,064,786**	1,089,443
	1,064,786	**-**	**1,064,786**	1,089,443

In the comparative period, £1,089,443 from grants and core fundings was unrestricted.

Grant funding relates to the provision of core services at the Hospice. There are no unfulfilled conditions or other contingencies attached to the income recognised.

5 Income from trading activities

Group	Unrestricted funds £	Restricted funds £	Total 2024 £	Total 2023 £
Lottery gross income	417,241	-	**417,241**	428,728
Charity trading income	816,439	-	**816,439**	741,888
Fundraising events	194,241	-	**194,241**	140,822
Catering	315,744	-	**315,744**	262,808
	1,743,665	**-**	**1,743,665**	1,574,246

Charity	Unrestricted funds £	Restricted funds £	Total 2024 £	Total 2023 £
Lottery gross income	417,241	-	**417,241**	428,728
Charity trading income	816,439	-	**816,439**	741,888
Fundraising events	194,241	-	**194,241**	140,822
	1,427,921	**-**	**1,427,921**	1,311,438

All income from trading activities was unrestricted in the prior year.

6 Income from investments

Group and charity	Unrestricted funds £	Restricted funds £	Total 2024 £	Total 2023 £
Bank and investment interest receivable	188,255	-	**188,255**	75,870
	188,255	**-**	**188,255**	75,870

All income from investments was unrestricted in the prior year.

7 Other income

Group	Unrestricted funds £	Restricted funds £	Total 2024 £	Total 2023 £
Support groups	48,870	-	**48,870**	21,707
Recycing income	10,906	-	**10,906**	7,332
Other incoming resources	47,384	3,176	**50,560**	108,248
	107,160	**3,176**	**110,336**	137,287

Charity	Unrestricted funds £	Restricted funds £	Total 2024 £	Total 2023 £
Support groups	48,870	-	**48,870**	21,707
Recycing income	10,906	-	**10,906**	7,332
Other incoming resources	54,884	3,176	**58,060**	115,748
	114,660	**3,176**	**117,836**	144,787

Other income included £13,831 in restricted funds in the prior year for both charity and group.
Unrestricted funds were £123,456 for group and £130,956 for charity only.

8 Expenditure on charitable activities

Group and Charity	Provision of Hospice and other related services			
			Total	Total
Activity	**Unrestricted**	**Restricted**	**2024**	2023
	£	**£**	**£**	£
Wages and salaries	2,838,070	101,442	**2,939,512**	2,668,795
Depreciation	152,362	-	**152,362**	137,977
Equipment and repairs	93,944	7,000	**100,944**	85,038
Catering	30,143	492	**30,635**	25,096
Premises costs	103,140	13,115	**116,255**	92,366
Office costs	123,159	103	**123,262**	101,190
Travel	33,484	930	**34,414**	27,896
Bank charges	19,258	-	**19,258**	15,786
Other	188,902	1,162	**190,064**	177,237
Audit fees	9,500	-	**9,500**	9,200
Legal and professional fees	28,888	15,793	**44,681**	20,899
Profit on disposals of fixed assets	696	-	**696**	(4,266)
	3,621,546	**140,037**	**3,761,583**	3,357,214

Expenditure on charitable activities included unrestricted funds of £3,290,934 and restricted funds of £66,280 in the prior year.

9 Expenditure on raising funds

Group	**Unrestricted funds**	**Restricted funds**	**Total 2024**	Total 2023
	£	**£**	**£**	£
Fundraising costs	222,354	-	**222,354**	160,363
Shop costs	502,559	-	**502,559**	455,644
Lottery costs	160,171	-	**160,171**	160,903
Catering costs	258,556	-	**258,556**	226,226
Audit fees	2,160	-	**2,160**	2,010
Depreciation	3,768	-	**3,768**	1,986
	1,149,568	**-**	**1,149,568**	1,007,132

9 Expenditure on raising funds (continued)

Charity	Unrestricted funds £	Restricted funds £	**Total 2024 £**	Total 2023 £
Fundraising costs	222,354	-	**222,354**	160,363
Shop costs	502,559	-	**502,559**	455,644
Lottery costs	160,171	-	**160,171**	160,903
	885,084	**-**	**885,084**	776,910

All expenditure on raising funds was unrestricted in the comparative period, for both group and charity.

10 Net income/expenditure

Net income is stated after charging:	**Group 2024 £**	Group 2023 £	**Charity 2024 £**	Charity 2023 £
Group				
Operating lease rentals	**81,704**	77,281	**79,376**	75,050
Staff pension contributions	**177,883**	168,409	**173,468**	164,991
Payment to Directors for services as Hospice Chief Exec	**66,268**	64,585	**66,268**	64,585
Auditors' remuneration - audit of the financial statements	**11,660**	11,210	**9,500**	9,200
Depreciation of tangible assets - owned by the charity	**156,130**	139,963	**152,362**	137,977

Included within payments to Directors for services as Hospice Chief Executive are £4,335 (2023: £4,209) in defined pension contributions.

11 Fund transfers

During the year certain restricted fund balances were transferred to unrestricted funds as they had been used in full in line with requirements by the funder to purchase tangible fixed assets for general use by the charity. Further transfers have been made into restricted funds where expenditure on a particular project exceeded restricted income, where these funds are now fully utilised.

Further details of transfers are included within note 19.

12 Analysis of staff costs, trustee remuneration and the cost of key management personnel

Total staff costs were as follows:	**2024**	2023
	£	£
Wages and salaries	**3,039,796**	2,735,477
Social security costs	**244,293**	223,893
Pension costs	**177,883**	168,409
	3,461,972	3,127,779

Particulars of employees:

The average number of employees during the year, calculated on the basis of full-time equivalents, was as follows:

	2024	2023
	No	No
Number of nursing and care services staff	**67**	67
Number of fundraising and administration staff	**43**	41
	110	108

The total head count staff numbers for the year were 83 (2023: 81) for clinical staff and 62 (2023: 60) for non-clinical staff.

The number of employees whose remuneration for the year fell within the following bands were:

	2024	2023
	No	No
£60,000 - £69,999	**1**	1

Certain employees with emoluments above £60,000 received contributions totalling £4,335 (2023: £4,209) to a money purchase pension scheme.

No remuneration or expenses were paid to any of the Trustees in the current or prior year.

The number of directors for whom retirement benefits are accruing under money purchase schemes amounts to 1 (2023: 1).

The total amount of employee benefits received by key management personnel, as determined by the charity, is £328,762 (2023: £340,743) during the current period.

During the year the charity made redundancy and ill health severance payments totalling £nil (2023: £15,667).

12 Analysis of staff costs, trustee remuneration and the cost of key management personnel (continued)

The Hospice participates in the NHS pension scheme which is a defined benefit scheme whose membership consists of employees of the NHS and related bodies.

The scheme operates as a pooled arrangement, with contributions for eligible staff paid at a centrally agreed rate. As a consequence of this, no share of the underlying asset and liabilities can be directly attributable to the Hospice, therefore as permitted by FRS102, contributions are accounted for as if the scheme were a defined contribution scheme, based on actual contributions paid through the year.

The Hospice also operates a defined contribution pension scheme. The contributions paid into these two schemes in respect of eligible employees for the year ended 31 March 2024 amounted to £177,883 (2023: £168,409).

13 Tangible fixed assets

Group	Land and Buildings	Assets Under Construction	Equipment	Motor Vehicles	Totals
	£	£	£	£	£
Cost					
At 1 April 2023	3,217,211	-	1,089,833	122,501	4,429,545
Additions	48,364	168,583	58,685	42,745	318,377
Disposals	-	-	(16,879)	(20,035)	(36,914)
At 31 March 2024	**3,265,575**	**168,583**	**1,131,639**	**145,211**	**4,711,008**
Depreciation					
At 1 April 2023	1,222,705	-	956,316	51,252	2,230,273
Charge for the year	79,385	-	57,778	18,967	156,130
Eliminated on disposals	-	-	(16,879)	(8,139)	(25,018)
At 31 March 2024	**1,302,090**	**-**	**997,215**	**62,080**	**2,361,385**
Net book value					
At 31 March 2024	**1,963,485**	**168,583**	**134,424**	**83,131**	**2,349,623**
At 1 April 2023	1,994,506	-	133,517	71,249	2,199,272

Included within Land and Buildings are assets with a total cost of £184,159 (2023: £172,909) and a net book value of £94,158 (2023: £100,813) which relate to leasehold property. The balance of this asset class relates to freehold property.

13 Tangible fixed assets (continued)

Charity	Land and Buildings £	Assets Under Construction £	Equipment £	Motor Vehicles £	Totals £
Cost					
At 1 April 2023	3,217,211	-	1,074,981	120,162	4,412,354
Additions	48,364	168,583	58,019	42,745	317,711
Disposals	-	-	(16,879)	(20,035)	(36,914)
At 31 March 2024	**3,265,575**	**168,583**	**1,116,121**	**142,872**	**4,693,151**
Depreciation					
At 1 April 2023	1,222,705	-	952,894	48,914	2,224,513
Charge for the year	79,385	-	54,010	18,967	152,362
Eliminated on disposals	-	-	(16,879)	(8,139)	(25,018)
At 31 March 2024	**1,302,090**	**-**	**990,025**	**59,742**	**2,351,857**
Net book value					
At 31 March 2024	**1,963,485**	**168,583**	**126,096**	**83,130**	**2,341,294**
At 1 April 2023	1,994,506	-	122,087	71,248	2,187,841

Included within Land and Buildings are assets with a total cost of £184,159 (2023: £172,909) and a net book value of £94,158 (2023: £100,813) which relate to leasehold property. The balance of this asset class relates to freehold property.

14 Investments

Group	2024	2023
	£	£
Other investments at valuation		
Balance brought forward (excluding cash)	**1,536,632**	1,612,764
Acquisitions at cost	**28,285**	22,845
Disposals at cost	**-**	-
Unrealised gains/(losses) on sale of investments	**85,639**	(98,977)
Cash held as part of investment portfolio	**32,975**	34,214
Total investments at 31 March 2024	**1,683,531**	1,570,846

Total investments comprise of the following types of investments;

UK listed equities & fixed interest securities	**779,524**	743,143
Overseas listed equities & fixed interest securities	**552,527**	524,552
Property and alternative investments	**124,978**	187,506
Commodities	**193,527**	81,431
Cash held as part of investment portfolio	**32,975**	34,214
	1,683,531	1,570,846

Charity	2024	2023
	£	£
Investment in subsidiary undertakings		
3 shares in St Mary's Orangery Limited	**3**	3
Other investments		
Balance brought forward (excluding cash)	**1,536,632**	1,612,764
Acquisitions at cost	**28,285**	22,845
Disposals at cost	**-**	-
Unrealised gains/(losses) on sale of investments	**85,639**	(98,977)
Cash held as part of investment portfolio	**32,975**	34,214
Total investments at 31 March 2024	**1,683,534**	1,570,849

Total investments comprise of the following types of investments;

UK listed equities & fixed interest securities	**779,524**	743,143
Overseas listed equities & fixed interest securities	**552,527**	524,552
Property and alternative investments	**124,978**	187,506
Commodities	**193,527**	81,431
Cash held as part of investment portfolio	**32,975**	34,214
Investments in subsidiary undertakings	**3**	3
	1,683,534	1,570,849

14 Investments (continued)

Investment in subsidiary undertakings

The subsidiary company is incorporated in England and Wales (company number 03052962) with an issued share capital of 3 ordinary shares of £1 each which are wholly owned by the charity. The details of the subsidiary and the results for the year are as follows:

St Mary's Orangery Limited	2024 £	2023 £
Turnover	**315,744**	262,808
Cost of sales and other direct costs	**(101,833)**	(87,678)
Gross profit	**213,911**	175,130
Administrative expenses	**(170,151)**	(150,044)
	43,760	25,086
Net assets	**58,936**	28,408

15 Stock

	Group 2024 £	Group 2023 £	Charity 2024 £	Charity 2023 £
Stock	**10,576**	9,531	**8,334**	7,126

16 Debtors

	Group 2024 £	Group 2023 £	Charity 2024 £	Charity 2023 £
Other debtors	**96,944**	73,778	**120,339**	97,768
Prepayments and accrued income	**279,504**	347,757	**279,504**	347,757
	376,448	421,535	**399,843**	445,525

17 Creditors: amounts falling due within one year

	Group 2024	Group 2023	**Charity 2024**	Charity 2023
	£	£	**£**	£
Trade creditors	**73,360**	58,733	**67,699**	50,497
Taxation and social security	**70,690**	62,060	**56,921**	51,764
Other creditors	**1,522**	330	**1,522**	330
Accruals and deferred income	**150,564**	157,470	**148,404**	155,670
	296,136	278,593	**274,546**	258,261

Deferred income	**2024**	2023
	£	£
Balance brought forward	**48,833**	57,542
Lottery income received in advance	**49,417**	48,833
Grants received in advance	**-**	-
Release of deferred income	**(48,833)**	(57,542)
	49,417	48,833

18 Commitments under operating leases

As at 31 March 2024 the group and charity had commitments under non-cancellable operating leases as set out below:

Group and Charity	**2024 Land and Buildings**	**2024 Other items**	2023 Land and Buildings	2023 Other items
	£	**£**	£	£
Within 1 year	**90,000**	**2,208**	42,900	2,184
Within 2 to 5 years	**123,205**	**8,833**	75,405	2,184
	213,205	**11,041**	118,305	4,368

19 Restricted income funds: Current year

	At 1 April 2023 £	Income £	Expenditure £	Transfers £	At 31 March 2024 £
Restricted funds					
Domicilliary Massage	10,582	-	(94)	-	**10,488**
Enhancing EOLC in Care Homes	576	-	-	(576)	**-**
Town Lands Bereavement Fund	571	-	(529)	(42)	**-**
CGP Garden Shed Fund	103	-	(240)	137	**-**
Garden Materials Fund	136	-	(154)	18	**-**
MND	886	2,838	(3,724)	-	**-**
Water Feature	690	-	(142)	-	**548**
Fudstock 2021 Courtyard Garden	5,702	-	(30)	(5,672)	**-**
ICC Long Covid Support	6,251	-	(2,784)	-	**3,467**
National Lottery Bereavement Support	6,396	-	(6,399)	3	**-**
Dementia Service Fund	2,496	-	(2,496)	-	**-**
Masonic Foundation Dynamap fund	2,500	-	(968)	(1,532)	**-**
Vattenfall UK Clinical Skills Lab Fund	4,100	1,000	(3,523)	-	**1,577**
Memory Lane Café Fund	957	1,888	(1,668)	-	**1,177**
MBCCG Dementia Café	848	-	(1,042)	194	**-**
MBCCG Learning Disabilities Café	822	-	(648)	-	**174**
MBCCG Breathe Easy Group	1,220	-	(864)	-	**356**
Townlands Trust	-	-	(9)	9	**-**
Fund for IPU	-	230	-	-	**230**
FBSS Fund	-	1,560	(378)	-	**1,182**
Ulverston Tangent Club H@H	-	125	(125)	-	**-**
Cuddle Bed Campaign	-	11,915	-	-	**11,915**
UTC IPU Bedding	-	1,000	(256)	-	**744**
Hospice at Home / Fast Track fund	-	908	(924)	16	**-**
UTC Bin Store Fund	-	10,000	-	(10,000)	**-**
Roselands Mattress Fund	-	4,740	-	(4,740)	**-**
Coop Local Community Fund	-	5,537	(1,145)	-	**4,392**
Morrisons Foundation Regis Chair Fund	-	7,516	-	(7,516)	**-**

19 Restricted income funds: Current year (continued)

	At 1 April 2023 £	Income £	Expenditure £	Transfers £	At 31 March 2024 £
Restricted funds					
CCF Building Refurb Fund	-	20,000	-	(20,000)	-
CCF H@H Fund	-	40,000	(40,000)	-	-
CCF Compassionate Communities Fund	-	40,000	(35,481)	(1,364)	**3,155**
Frieda Scott Trust Building Fund	-	20,000	-	(2,514)	**17,486**
Barrow Thornbarrow Trust	-	53,233	-	-	**53,233**
Hadfield Trust mattress Fund	-	4,740	-	(4,740)	-
BAE GAYE lifting chair Fund	-	1,750	-	(1,750)	-
Live Longer Better Reconditioning Fund	-	4,724	(3,750)	-	**974**
Fund for IPU	-	1,000	(750)	-	**250**
BarrowFull - Boosting Barrow's Creativity	-	500	(298)	-	**202**
Compassionate Communities Fund	-	800	(823)	23	-
CRASH Building Refurbishment Fund	-	110,000	(15,793)	(94,207)	-
Albert Hunt Compassionate Communities	-	15,000	(15,000)	-	-
Garfield Weston Building Refurbishment	-	30,000	-	-	**30,000**
Bernard Sunley Building Refurbishment	-	15,000	-	-	**15,000**
Neighbourly Foundation	-	500	-	-	**500**
Falls Equipment	-	1,300	-	-	**1,300**
Total funds	**44,836**	**407,804**	**(140,037)**	**(154,253)**	**158,350**

19 Restricted income funds: Current year (continued)

The Domiciliary Massage fund is provided by Cumbria Partnership Trust to provide additional domiciliary massage to patients in their own homes, earlier in their illness.

The fund for enhancing end of life care in care homes was provided by the CCG, to enable the Hospice to share their expertise with staff in local care homes to facilitate best practice in end-of-life care.

The Townlands trust also provided a grant to support the activities of our gardening bereavement group.

The grant from CGP was to create an accessible garden shed for our Sunflower Garden.

The garden materials donation was made to enable the purchase of materials for the garden.

The MND fund relates to a contract with the Motor Neurone Disease Association to fund a care coordinator covering Barrow and South Lakes.

The Water Feature fund was received from Grania Lady Cavendish in memory of Mary Cookson, a keen gardener.

The funds raised by Fudstock 2021 have been set aside for updating the IPU courtyard garden and furniture.

The Long Covid fund was received from Barrow and Mid-Furness ICCs for Breathe Easy and Long Covid Support groups.

The National Lottery fund is to support a bereavement volunteer recruitment and training program.

The dementia fund was generously donated following a major donor event, to help support our new dementia service.

The grant from the Masonic foundation helped us to purchase a Dynamap vital signs monitor.

Vattenfall UK have kindly given us funding to kit out our clinical skills lab.

The Memory Lane café fund was generously provided by Cumbria County Council to support our dementia café.

The three grants from the Morecambe Bay health Investment Fund were to support the Dementia café, a Learning Disability café and the Breathe Easy group.

The fund from Ulverston Townlands Trust is provided for the use of the Family Support Service.

The fund for IPU is a donation this year specifically provided for a falls mattress.

The Bereavement Service fund was generously donated to help fund our family support team.

The Ulverston Tangent Club fund was provided to support our Hospice at Home service.

The cuddle bed fund was set up to collect various sources of funding given to support our campaign to buy a cuddle bed.

Ulverston Town Council generously provided this fund for the purchase of bedding for our IPU.

The Hospice at Home / Fast Track fund was generously created by donations in memory of Richard Broadhurst.

19 Restricted income funds: Current year (continued)

The UTC bin store find was kindly donated by Ulverston Town Council from CIL finds in order to build a new bin store

Roselands Trust generously provided a fund for the purchases of new mattresses for the Inpatient Unit.

The Co-op community fund was generously provided to promote wellbeing of staff through the creation of a mental health and wellbeing fund.

The Morrisons Foundation kindly provided this fund for the purchase of new recliner chairs.

Cumbria Community Foundation generously gave us this fund towards the refurbishment project of the Hospice building.

The Hospice at Home fund was kindly provided by Cumbria Community Foundation to support this service.

Cumbria Community Foundation also generously donated this fund towards the costs of the Compassionate Communities service.

The Frieda Scott Trust kindly gave much needed funds towards the Hospice refurbishment project.

The fund provided by the Barrow Thornbarrow has supported our Hospice refurbishment project.

The funds from Hadfield Trust was generously given towards the purchase of new mattresses for IPU.

The staff at BAE kindly provided a fund for the purchase of a lifting chair.

The Live Longer Better Reconditioning Fund was provided by Cumberland Council to work with patients to improve mental and physical well-being and reduce loneliness through physical activities

The IPU fund was provided by Sellafield and Cumbria Nuclear Solutions Ltd to support our IPU service.

The Boosting Barrow's Creativity was kindly given by Barrowfull as part of a project to boost creativity in the town.

The Compassionate Communities fund was kindly donated for support of this service.

CRASH generously provided a building fund to support the Hospice refurbishment project.

The Albert Hunt Trust generously provided a fund to support our Compassionate Communities Service.

Garfield Weston kindly provided a fund in support of our building refurbishment project.

A fund was generously given by the Bernard Sunley Foundation to support our building refurbishment project.

The Neighbourly Foundation kindly gave us a donation for the community food project.

The Alice and Harold Bridges Trust generously provided a fund for the purchase of falls equipment.

20 Restricted income funds: Prior year

	At 1 April 2022 £	Income £	Expenditure £	Transfers £	At 31 March 2023 £
Restricted funds					
Domicilliary Massage	10,672	-	(90)	-	**10,582**
Enhancing EOLC in care homes	7,296	-	(6,720)	-	**576**
Mary Dunsford Harpist Fund	500	-	(500)	-	**-**
Co-operative Community Fund	241	-	(240)	(1)	**-**
Town Lands Bereavement Fund	954	-	(383)	-	**571**
CGP Garden Shed Fund	267	-	(164)	-	**103**
BAE GAYE Specialist Bath	2,600	-	-	(2,600)	**-**
Garden Materials Fund	136	-	-	-	**136**
Coop Good Causes	5,715	-	(3,364)	(2,351)	**-**
MND	(2,658)	13,831	(10,287)	-	**886**
Masonic Foundation Living Well Resources	65	-	(445)	380	**-**
Morrisons IPU bathroom refurb	21,819	-	(3,130)	(18,689)	**-**
Living Well Resources	616	-	(651)	35	**-**
Cumbria County Council tablet fund	257	-	-	(257)	**-**
Water Feature	690	-	-	-	**690**
Orsted Wellbeing Services	-	6,575	(6,575)	-	**-**
Fudstock 2021 Courtyard Garden	7,156	-	-	(1,454)	**5,702**
ICC Long Covid Support	4,167	2,084	-	-	**6,251**
National Lottery Bereavement Support	-	8,446	(2,050)	-	**6,396**
Clark Foundation Sluice Machine	-	2,000	-	(2,000)	**-**
Albert Hunt Trust	-	20,000	(20,000)	-	**-**
Dementia Service Fund	-	10,000	(7,504)	-	**2,496**
BAE Cuddle Blanket	-	3,000	-	(3,000)	**-**
IPU Hoist fund	-	6,600	-	(6,600)	**-**
Bereavement Service Support	-	2,000	(2,000)	-	**-**
Masonic Foundation Dynamap fund	-	2,500	-	-	**2,500**
Vattenfall UK Clinical Skills Lab fund	-	4,100	-	-	**4,100**
Memory Lane Café Fund	-	1,000	(43)	-	**957**
Cuddle Bed Fund	-	15,000	-	(15,000)	**-**
MBCCG Dementia Café	-	1,470	(622)	-	**848**
MBCCG Learning Disabilities Café	-	1,470	(648)	-	**822**
MBCCG Breathe Easy group	-	2,084	(864)	-	**1,220**
Total funds	**60,493**	**102,160**	**(66,280)**	**(51,537)**	**44,836**

21 Unrestricted income funds: Current year

	At 1 April 2023	Income	Expenditure	Transfers	Gains/ (losses)	At 31 March 2024
	£	£	£	£	£	£
Group						
Designated Funds	2,403,275	-	(210,112)	340,581	-	**2,533,744**
General Funds	5,508,325	5,683,361	(4,561,002)	(186,328)	85,639	**6,529,995**
Unrestricted funds	**7,911,600**	**5,683,361**	**(4,771,114)**	**154,253**	**85,639**	**9,063,739**
Charity						
Designated Funds	2,391,849	-	(206,346)	339,915	-	**2,525,418**
General Funds	5,491,348	5,388,349	(4,300,284)	(185,662)	85,639	**6,479,390**
Unrestricted funds	**7,883,197**	**5,388,349**	**(4,506,630)**	**154,253**	**85,639**	**9,004,808**

The designated funds comprise of the fixed assets of the group and charity as these are necessary for the day to day operation of the Hospice and are therefore not considered to be generally available funds for use at the discretion of the Trustees in line with the charity's objectives. Also included are four funds designated by the Trustees for specific purposes as follows; £6,443 for staff development, £125,053 for an IG investment fund which was set up to encourage "bravery" within the charity's retail and income generating teams, £28,564 as a Building Work fund, £13,803 for the professional fees for the proposed upcoming refurbishment works and £10,250 for the recruitment of a new CEO. The investment in subsidiaries and associates is also a designated fund.

22 Unrestricted income funds: Prior year

	At 1 April 2022 £	Income £	Expenditure £	Transfers £	Gains/ (losses) £	At 31 March 2023 £
Group						
Designated Funds	2,315,497	-	(161,705)	249,483	-	**2,403,275**
General Funds	4,801,171	5,140,438	(4,136,361)	(197,946)	(98,977)	**5,508,325**
Unrestricted funds	**7,116,668**	**5,140,438**	**(4,298,066)**	**51,537**	**(98,977)**	**7,911,600**
Charity						
Designated Funds	2,312,731	-	(159,719)	238,837	-	**2,391,849**
General Funds	4,750,083	4,935,667	(3,908,125)	(187,300)	(98,977)	**5,491,348**
Unrestricted funds	**7,062,814**	**4,935,667**	**(4,067,844)**	**51,537**	**(98,977)**	**7,883,197**

23 Analysis of net assets between funds: Current year

Group	Tangible fixed assets £	Fixed asset investments £	Net current assets £	Long term liabilities £	Total £
Restricted Income Funds	-	-	158,350	-	158,350
Designated Funds	2,349,623	10	184,111	-	2,533,744
General Funds	-	1,683,521	4,846,474	-	6,529,995
Total funds	**2,349,623**	**1,683,531**	**5,188,935**	**-**	**9,222,089**
Charity					
Unrestricted income funds:					
Restricted Income Funds	-	-	158,350	-	158,350
Designated Funds	2,341,294	13	184,111	-	2,525,418
General Funds	-	1,683,521	4,795,869	-	6,479,390
Total funds	**2,341,294**	**1,683,534**	**5,138,330**	**-**	**9,163,158**

Restricted funds for the current year are detailed in note 19 to the financial statements.

24 Analysis of net assets between funds: Prior year

Group	Tangible fixed assets £	Fixed asset investments £	Net current assets £	Long term liabilities £	Total £
Restricted Income Funds	-	-	44,836	-	44,836
Designated Funds	2,199,272	10	203,993	-	2,403,275
General Funds	-	1,570,836	3,937,489	-	5,508,325
Total funds	**2,199,272**	**1,570,846**	**4,186,318**	**-**	**7,956,436**
Charity					
Unrestricted income funds:					
Restricted Income Funds	-	-	44,836	-	44,836
Designated Funds	2,187,841	13	203,995	-	2,391,849
General Funds	-	1,570,836	3,920,512	-	5,491,348
Total funds	**2,187,841**	**1,570,849**	**4,169,343**	**-**	**7,928,033**

Restricted funds from the prior year are detailed in note 20 to the financial statements.

25 Capital commitments

As at 31 March 2024, in relations to the acquisition of tangible fixed assets, the charity had amounts of £181,622 (2023: £nil) contracted for but not provided in the financial statements.

26 Control and related party transactions

The charity was under the control of the Board of Trustees who are also directors for the purposes of company law in both the current and prior period.

No employee benefits were paid to any of the Trustees during the current or period year and none of the Trustees received any expenses from the charity during the same periods.

During the year purchases of £2,520 (2023: £nil) were made from 32West Ltd, a company owned by a Trustee of the charity.

There are no further disclosable related party transactions for the charity.

27 Company Limited by guarantee

The company is limited by guarantee. In the event of the company being wound up or dissolved, each member undertakes to contribute such amount as is required, not exceeding £1, for payment of any debts or liabilities.

HOSPICE OF ST MARY OF FURNESS

England & Wales - Charity number 517738

Accounts

2022-2023 ANNUAL REPORT

St Mary's Hospice

Hospice of St Mary of Furness
Company number: 02016831
Charity number: 517738

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TRUSTEES' ANNUAL REPORT

As always our Annual Review shares the highlights of the past 12 months and shows how well the funds given to us are able to support our community. The continuing generosity of hospice supporters allows us to provide hospice services across Furness and South Lakes, and also to identify new ways we can support ever more families.

Economic changes continue to make life difficult for our supporters as the cost of living rises, making supporters choose between giving to the hospice or paying their bills. Costs also impact on the hospice particularly through the raised price of petrol and food. It has been excellent to see that despite these difficulties our financial position at the end of the year is extremely positive. Both our Fundraising and Retail & Hospitality teams have bucked the financial trend to increase income again this year. A great deal of our success has come from the large amount of legacy funds received this year which of course we can never rely on as it is so unknown.

A difficult start to the year due to the lingering effects of the Omnicron variant has moved into a much busier time as people have started to come back together in different ways.

CONTINUED...

The Admiral Nurse Service which provides support to people living with dementia and their families has been holding regular Memory Lane café's in Ulverston and Windermere which are very well attended. Our team has also been busy delivering mindfulness, creative groups and complementary therapy to growing numbers of people.

The Fast Track End of Life Care service which was funded last year by our commissioners was given an excellent 6 month report and over the course of its first year has taken 150 referrals. The compliments sent to this service show it has found its place in our community's heart alongside our in-patient unit and Hospice at Home service.

Trustees continue to come and go on the Board as they pass on the torch of commitment and guardianship. Graham Jowett, our Chair for many years, retired this year with great thanks as did Dudley Clark who led our HR Committee. Roz Buchanan has joined as a new Trustee while Denise Hardy has agreed to stay on for an extra 12 months as my Deputy to share her clinical knowledge with me in my new role of Chair.
As we look back with gratefulness on another year being supported by our community, we look forward to a year of doing our best to support those coming to their last days.
-**Andrew Wren Chair**

ABOUT US

St Mary's Hospice and our services are open to anyone living in South Cumbria, aged over 18, who is referred with a life- shortening illness. The hospice is open to people with any diagnosis, religion or race. All services are free at the point of use. Our principle sources of funding are from fundraising within our local community along with core funding from our local Clinical Commissioning Group.

Our Ulverston building offers 8 inpatient beds, used for a mix of end of life care and symptom management.

Our Hospice at Home service provides daytime nursing care and overnight support in patients' own homes across Furness and South Lakes.

Our Fast Track service is offered to people who are assessed to be within 12 weeks of death. Its function is to support people at home to die where that is their choice, and it provides support for washing, eating, dressing etc up to four times a day depending on assessed need.

Our Living Well Service helps people with advancing illness maintain independence and wellbeing through therapeutic activities such as exercise, creative work, education on symptom management, emotional support and a Day Hospice.

The Bereavement and Family Support Service offers face-to-face and remote support from volunteers as well as online peer support. This service is available whether or not the person who died used hospice services. We are able to refer families to specialist children's services if needed.

Our Admiral Nurse service is focused on people living with dementia and their family carers. They will be part of the monthly multiagency Dementia Hub working out of the Living Well Centre. We've also started Dementia Cafés, where people with dementia and their families can come together for peer support in an understanding environment.

The St Mary's Living Well Centre in Barrow offers a range of activities and services to improve the quality of life for people with advancing illness and their families. Services are provided in collaboration with partners from third sector, NHS and local authority.

OUR VISION

St Mary's vision is that everyone affected by advancing illness and death will be cared for with kindness and have the support and expert care they choose.

OUR VALUES

CARING - ASPIRING - PROFESSIONAL - SUSTAINABLE

CARING: We will make every contact count by treating each individual with kindness, empathy, compassion and respect.

ASPIRING: We will continually learn and develop we will strive for excellence in everything we do.

PROFESSIONAL: We will deliver high standards through team work, a skilled workforce and managing with integrity.

SUSTAINABLE: We will use our resources carefully and create a broad range of income sources to protect the future of hospice care.

HOSPICE MANAGEMENT

The Hospice of St Mary of Furness, known locally as St Mary's Hospice, is a company limited by guarantee as well as a charity and exists for the charitable purpose of the relief of those in need by reason of ill-health.
Trustees are responsible for hospice governance and work alongside the Senior Management Team responsible for the day- to-day running of the hospice. Together they write the Strategic Plan that shapes operational priorities.
The Trustees have complied with the duty in the Charities Act 2011 with due regard to the public benefit guidance published by the Charities Commission.
The Charity is governed by its Memorandum and Articles incorporated on 2 May 1986 as amended by special resolution on 10 May 2016.

The Board of Trustees has six to ten trustees recruited to reflect the needs of the Board and our local community. The Board meets every two months to consider information from the formal Board Committees which meet between times to focus on specific areas such as Governance, HR or Finance.
On starting in role new Trustees are linked to a 'buddy', a more experienced Trustee, to have easy access to understanding about the hospice. They also meet with the Chair and Vice-Chair and have access to a webpage of useful information.

The Board has approved the establishment of a Remuneration Committee to advise and make recommendations to the Board about appropriate remuneration and terms of service for the Chief Executive Officer and Senior Management Team. Pay for the Senior Management Team is set by Trustees in the context of a job scoring matrix and market salary rates.

Andrew Wren

Roz Buchanan

James Higgins

Andy James

Esther Kirby

Graham Servante

Richard Bird

Alyson Dickson

Denise Hardy

Andy Lukzsa

RISK MANAGEMENT

A major aspect of the Trustee role is to be aware of the major risks facing the charity and to put in place strategies to manage these. The most serious of our current risks are outlined below:

Clinical risks

The main continuing clinical risk for the existence of the hospice is the difficulty in recruitment and retention of medical staff who provide daily medical cover on the in-patient unit. This is due to a national shortage of medical staff particularly those with senior experience in Palliative Care.

There is also an fluctuating risk of unavailability of nursing staff linked to a national shortage.

Steps to mitigate these risks are:

Since 2020 we have linked with Supportive Care UK, a company providing access to experienced Palliative Consultant level cover for both day time and out of hours support. We are training a third Advanced Nurse Practitioner to strengthen our medical team ensuring a robust development programme for nursing staff to make posts appealing and support skills development.

Financial risks

Our biggest financial risk lies with the fact that only 21% of our costs are covered by funding from the NHS. This leaves enormous fundraising challenges for the hospice and more recently the setting of deficit budgets. More recently a new set of changes to NHS commissioning processes has set back the process of discussing how to increase that NHS income.

This heavy reliance on charitable funding currently impacts on supporters at a time of financial instability in many households.

Steps to mitigate these are:

Working closely with commissioners to ensure the need which our services fulfil locally is fully recognised.

Using a broad range of income generation methods including continually updating our businesses to make incremental gains.

Financial success and failures in the last eight years:

We have negotiated with the NHS to increase the number of new commissioned services although this has not overall led to a significant increase in the % of funding we receive.

RISK MANAGEMENT

Fundraising

The existence of St Mary's relies heavily on the goodwill of our community. It is therefore important to us that no-one ever feels pressured to donate or engage. Direct approaches to our community are infrequent and are always guided by the legal position set out in the GDPR and by our own standards around care of vulnerable people. Fundraising and canvassing activity is managed to ensure engagement is consensual, that our teams are appropriately aware of the need to protect vulnerable supporters and that the organisation would rather err on the side of caution to protect such vulnerable people from feeling or being exploited. Specifically our canvassers undertake a training programme to ensure all their interactions are guided by Safeguarding principles.

There were no complaints received in respect of fundraising procedures during the year.

Demographic change

A newly emerging risk on the horizon is the change to national demographics over the next 20 years. In Morecambe Bay this indicates a growth over that period of 47,000 people of whom 19,000 will be over 85.

SENIOR MANAGEMENT TEAM

The Senior Management Team (SMT) is made up of: The CEO; Head of Finance & Performance Analytics; Head of Clinical Care and Education; Head of Fundraising; Head of Retail and Hospitality; Head of Communications and Engagement. Each of these senior managers is responsible for leading a team of staff in delivery of the hospice goals.

Val Stangoe
Chief Executive Officer

Suzi Lake
Head of Finance & Performance Analytics

Helen Carlson
Head of Fundraising

Caroline Welch
Head of Retail & Hospitality

Karl Connor
Head of Communications and Community Engagement

Vacancy
Head of Clinical Services and Education

OUR GOVERNANCE COMMITMENT

St Mary's Hospice is registered with Care Quality Commission (CQC) to carry out the regulated activity: Treatment of disease, disorder or injury. Our conditions on registration being that we only;

- treat people over 18 years old.
- accommodate a maximum of eight in-patients.

The CQC last inspected St Mary's Hospice in June 2016, when it declared all aspects to be GOOD and in compliance with CQC regulation and guidance. We then had a remote review from CQC during 2020 to ensure that with regard to COVID we were working within national guidelines to keep patients, families, staff and volunteers safe. CQC declared themselves satisfied by what they found. Since 2016 the process by which CQC inspects premises has changed with a new structure publicised from 2021.

We await inspection under that new structure. The hospice is unable to deliver improved palliative and end of life care working alone. To provide seamless and effective palliative and end of life care requires working in partnership with other organisations such as St John's Hospice, Lancaster and other local health and social care providers of palliative care in Morecambe Bay.

DEVELOPING OUR TEAM

As well as recruiting new staff, we also had staff members who progressed in their careers.

Josie Chapplelow has been with us since 2020 as a Registered Nurse on our in-patient unit and has now taken the opportunity to train as an Advanced Clinical Practitioner. This is a huge opportunity for Josie as she will be doing a Master's Degree for 2 years to achieve this.

Joanne Firth has been with us since 2019 after wanting to re-train as a Health Care assistant after the loss of her brother Richard 'Fud' in 2017 who was a patient on our In-Patient Unit. She has now taken the opportunity to develop her skill further in training as a Nursing Associate which is a 2 year degree with University of Cumbria.

Hannah Scarr joined us in 2019 as Health Care Assistant apprentice, Since achieving this she became a permanent Health Care assistant with us in 2021. She is now taking her knowledge and training to the next level and is training as a Nursing Associate which is a 2 year degree with University of Cumbria.

Nikki Fisher our Practice Education also facilitates regular refresher training to all clinical staff.

DEVELOPING OUR TEAM

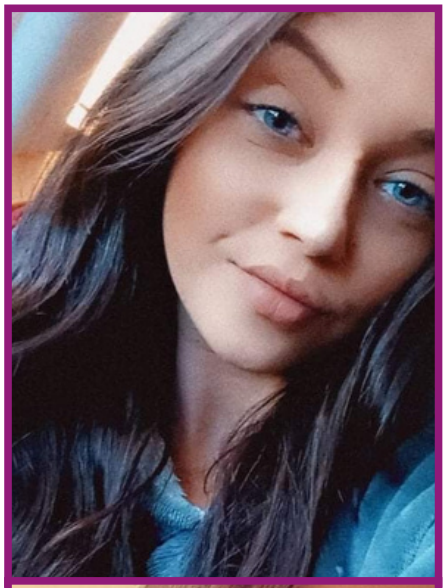
Roy Langholm & Vanessa Waling in our catering team at the hospice have achieved an amazing Level 3 award in Food Allergen Management. Roy joined us in 2022 and Vanessa in 2018 and are two of our amazing Orangery and IPU chefs.

Joanne Bijsterbosch is our Fundraising Database officer who joined the team in 2021. Jo is currently undertaking an Imperial College and Data Professional Programme in order to refresh and expand her knowledge. This is a fully funded course offered by Corndel.

Sarah our Marketing Manager has undertaken a Professional PR Diploma with the Chartered Institute of Public Relations which he achieved in March 2023. Sarah is constantly refreshing her skills and training with ongoing online courses through Comms Creatives, ranging from Social Media strategies to Crisis communications.

Alice our Events and Communications officer is currently training in a Level 3 Fundraising apprenticeship with Corndel, full funding by Adecco, which will develop her fundraising and market skills. She is also part of the Comms Creatives training cohort with Sarah, regularly undertaking professional development courses.

CASE STUDY: DEBBIE'S STORY



"I would like to share our story & experience of how St Mary's Hospice probably saved my life by guiding us through some very dark times!

We were a regular fun loving family, we had two children, Dan 28 & Alicia 26, then on May 26th 2021 our lives were shattered into a thousand pieces, our beautiful daughter was killed in a road traffic accident, she went out of the house one afternoon & never came back. The girl who was driving the car Alicia was travelling in was full of alcohol & drugs, she is now in prison! We went through every emotion possible.

While at the hospital identifying Alicia (which as you can imagine was just horrific beyond words), the lovely lady there told us about St. Mary's Hospice where we could receive bereavement support sessions.

I rang them that very same day, I felt so lost & angry, "why my girl"

I spoke to Linda who was kind, supportive & arranged me an appointment to see her, we gelled straight away, she was easy to talk to & I found myself over the months starting to heel.

My husband at the first instance did not feel support sessions would help & that he wouldn't be able to open up to a stranger. Over the weeks he could see how much it was helping me to cope with my feelings & think of things in a different way. So he agreed to see Donna, both lovely kind ladies were assigned to us for a reason, they just got where we were both coming from. After a couple of sessions of seeing our assigned counsellors, we were both offered relaxation therapy by the lovely Kelsey, after a session of opening up & letting your inner feelings out, (which was exhausting, but in a satisfying way), we then got the relaxing therapy, which can be a massage, mindfulness, or reiki just to name a few.

We cannot thank the team at St Mary's Hospice enough, they have been friendly & professional from start to finish, from the reception team (who I may add are all voluntary) to our councillors & therapy teams.

My support sessions has just come to an end after nearly 2 years (my decision) with the option of getting back in touch if I needed to. We were never at any stage made to feel like we had exhausted our sessions. Just an added bonus at the end of our sessions, we got to have lovely food & coffee in the Orangery attached to the hospice.

I Just want to end with thanking Linda & Donna from the bottom of my heart, for all their support & kindness."

RETAIL IN NUMBERS

We run charity shops in Ulverston, Barrow, Millom, Grange-Over-Sands and Dalton, plus a fantastic furniture warehouse in Barrow and a stall at the Coniston vintage summer shop, as well as our wonderful Orangery Cafe at the Hospice building.

There may have been a time when these shops were solely associated with finding costume pieces, but that is no longer the case, especially not in our stores. Our committed team, comprising both staff and volunteers, diligently sifts through every item we receive, ensuring that only those they would personally be pleased to have at home are put up for sale. This meticulous process is crucial in maintaining the quality of our inventory for the individuals who generously support us.

Moreover, our shops are thoughtfully arranged and spacious, with items tastefully showcased to create a comfortable and enjoyable browsing experience. It is not uncommon to discover designer clothing, sometimes even brand new and still adorned with price tags. This aspect adds to the delight of shopping with us, prompting customers to return again and again for a gratifying experience.

Our Grange-Over-Sands charity shop won the Acopia Group Best Dressed Charity Window competition out of 97 entries. This won us a visit from a charity shop advocate Jennifer Graham - aka Charityshopgirlcsg who worked with us to create some exciting social content to promote the charity.

121,325
Items sold across our St Mary's charity shops

17,144
Items sold at our St Mary's Furniture Warehouse

£78,787
Raised from sales on our eBay online store

25,387
Hot drinks sold in our Orangery Cafe

RETAIL GALLERY

CLINICAL ACHIEVEMENTS

We have a huge range of clinical services that we offer across the community; In-Patient Care, Hospice at Home, Fast Track, Complementary Therapies, Dementia Service, Creative Therapy, Day Hospice, Family Bereavement Support, Respite Care, Spiritual Care and much more!

Since the COVID-19 pandemic we have slowly been getting our services back up to full strength and this year is the busiest we have been since 2020. We are hoping we can continue to grow our services provide care to those who need us!

In 2022-2023 we had a new and improved bathroom update on our In-Patient Unit after receiving a grant of £21,819 from the Morrisons Foundation and a contribution of £2,600 from BAE Systems. This allowed us to re-create a tranquil spa inspired bathing/washing room for our in patients.

1,584
Day visits provided by our Hospice at Home team

473
Referrals received for our Family and Bereavement Support Services

285
Night sits have been provided by our Hospice at Home team

128
Patients have been cared for on our In Patient Unit

CLINICAL GALLERY

FUNDRAISING ACHIEVEMENTS

Raising the necessary funds to sustain our services is always a daunting task, and we deeply appreciate the unwavering support we receive from our community. Ensuring a consistently high level of care, accessible to all those in need without financial barriers, requires us to secure funding throughout the year. Unfortunately, many of the methods we employ to generate funds, such as charity events, sponsored walks, and sales in our cafe and shops, are inherently unpredictable.

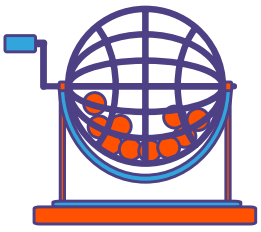
Our fundraising team work relentlessly to ensure we provide the support our community needs in order to be able to bring in the fund we need to support our services.

2022-2023 was an amazing year for fundraising, we held a wide range of events along with attending community events and having amazing donations coming in from our supporters.

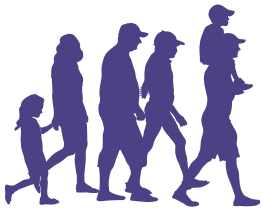
Our Skydive event saw 20 participants jump from 15,000ft in the air raising a phenomenal £21,216.39 . Our Walk to Remember had 342 walkers lighting up the night sky raising over £43K. We had 16 adventurous supporters climb to Everest Basecamp raising £39,812.59. Our Light Up A Life remembrance services across our catchment area helped over 335 individuals remember loved ones raising £19,480.13

£565k
261 volunteers bring skills saving St Mary's over £565k

£21,216
Raised by supporters who participated in the Skydive



6,400
Weekly supporters playing in our St Mary's Lottery



£43,727
Raised by 342 supporters at our Walk to Remember

FUNDRAISING GALLERY

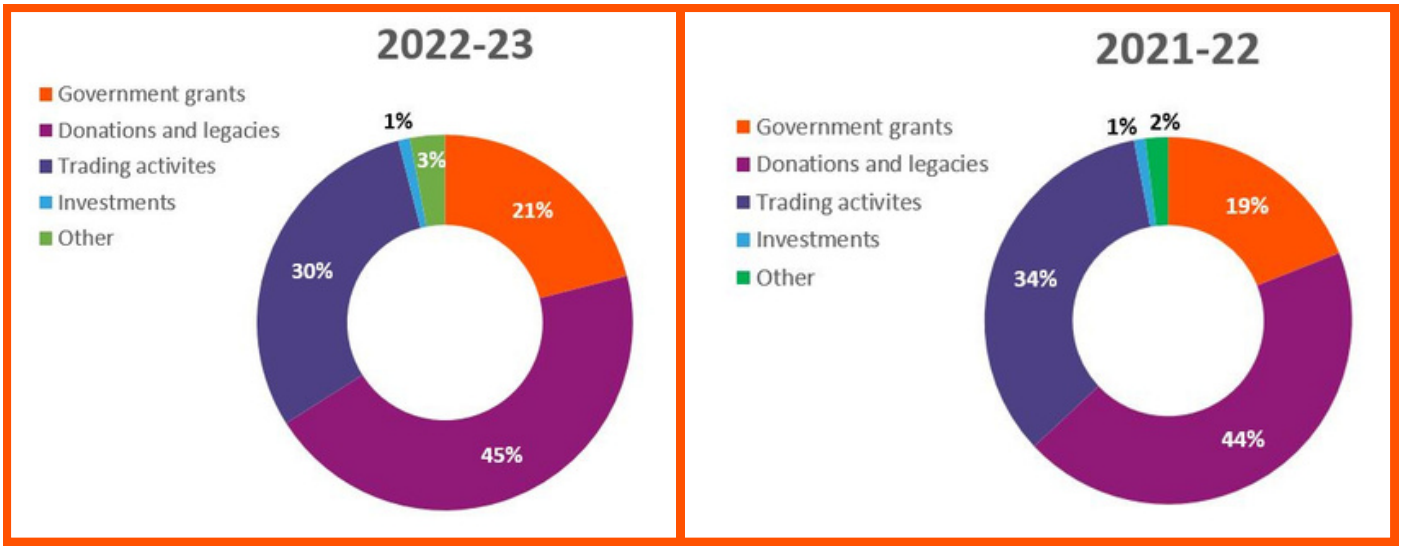
FINANCIAL SUMMARY

Thanks to the continued support of our community, 2022-23 was another excellent financial year. This has enabled us to achieve our core goal of caring for more people.
Admissions to our core services of IPU, Hospice at Home, Family Support and Bereavement Services and Fast Track were 12% higher than the previous year. The majority of these were due to the new Fast Track service.

·Our total income of £5.2m was a growth of 19% on the previous year.
·Grant funding increased by 28%, largely driven by funding for the new Fast Track service
·Legacies rose by 39% to £1.5m.
·Total expenditure increased by 24% to £4.4m, being a mix between the cost of Fast Track and inflationary pressure

INCOME

Our total income was £5.2m in 2022-23, and the chart shows the key elements of this income with the prior year comparison.



CONTINUED...

Grant income grew by £0.2m, with £0.4m for the new Fast Track service being offset by a decrease in one-off government grants received during the pandemic.
Legacy income increased by £0.4m, but donations remained static in comparison to the previous year, reflecting the challenging economic environment.
Trading activity saw a steady 6% increase to £1.6m.
Income from investments rose by 125% due to the rise in interest rates, but remained at 1% of overall income.

EXPENDITURE

Our overall expenditure increased by 24% to £4.4m.
This was driven by an increase in expenditure on charitable activities, reflecting the new Fast Track service, a new dementia service, and a strengthening of clinical governance.
Expenditure on charitable activities increased to 77% of total expenditure from 74% in the previous year.
Staff costs accounted for the majority of the expenditure increase, with wage inflation across the healthcare sector putting pressure on costs and making recruitment and retention of staff more challenging.

INVESTMENTS

Our trustees invest our long-term reserves to get the best growth they can while remaining within an acceptable level of risk. Investments are made for a minimum of 5 years.
Our trustees wish to invest ethically and responsibly. We only use fund managers signed up to the United Nations Principles of Responsible Investment. We also do not invest in companies or funds that generate more than 10% of their revenues from tobacco.
We use Atomos (previously Sanlam Investment Management) to manage our investment portfolio, with performance being reviewed quarterly.

CASE STUDY: ANGE'S STORY

Ange has been part of the clinical team at St Mary's for over 27 years and at the heart of the Hospice at Home team since its launch. Ange absolutely loves her role, every day is her favourite!

Ange was inspired to join the hospice care by experiencing St Mary's care with her family: "My dad was actually a patient in the hospice. And we were so overwhelmed by the care that he was given. They took everything that we were worried about away from us, and allowed us to be a family. The hospice is really close to mine and my family's heart. It enabled me to be a daughter with him in his final days and I will never forget that."

Ange previously worked on the In-Patient Unit but wanted to help bring care and choice to patients so wherever possible they can have comfort within the familiarity of their home with whoever is family to them: including their beloved pets. "I go out into our community and look after patients at home. People get the choice of where they want to be. A lot of people choose to be in their own homes, with their own surroundings and family by their side."

"You are so welcomed in to homes and we want patients and their loved ones to be as relaxed as possible, we are often greeted in pyjamas and love that people feel at ease with us. We always start by asking how we can help? We work with a wider team which includes district nurses and clinical nurse specialists, together with families we achieve hospice care at home."

The hospice only receives around a fifth of the funding it needs from Government, with the rest – £4m each year – being raised by donations from individuals and businesses in the local area.

"We've had wedding blessings, and once organised a wedding vow renewal at home, it was a beautiful and special day, full of happiness. It made such a difference to the whole family and things like that stay with you forever. It's about understanding what is important to patients and wherever possible we try and achieve what the families need."

RESERVES

Like many charities, we keep a cash reserve to ensure we can be there through difficult times, or if disaster strikes. We hold back enough to cover six months costs and any estimated losses identified in our 3 Year Plan. For this year that adds up to £3.5m.

On top of the enormous ongoing generosity of our local community, in the past couple of years we've been the fortunate beneficiaries of some exceptional gifts in wills, as well as some additional Covid related government grants. This has given us extra cash of around £3.1m

This means we have a great opportunity to help more of the local people who need us by growing and developing our new services. It also presents us with the challenge of how to continue to pay for these services, once this additional cash runs out.

Over the next three years we've committed £1.1m on the following areas:

1.Our new dementia service
2.Our new Fast Track service
3.Investing in our clinical support teams, so they can manage increasing demand
We've set aside a further £0.7m for the future development of these services, as we learn how these services can be most effective.
We are also about to undergo a major refurbishment project to ensure our building is better suited to looking after our patients, their families and our staff. We've set aside £0.3m from our reserves for phase one of this work, alongside grant funding already secured.
Although we're fortunate to have cash reserves today, we know how quickly these will be used. We also recognise the huge challenge we face in finding the additional income we'll need to sustain all of our services in the coming years.

PRINCIPAL RISKS AND UNCERTAINTIES: TRUSTEES' RESPONSIBILITIES STATEMENT

The trustees (who are also the directors of Hospice of St. Mary of Furness for the purposes of company law) are responsible for preparing the Trustees Annual Report and the consolidated financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).
Company law requires the directors to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period.
Under company law the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the company and of the profit or loss of the company for that period. In preparing these financial statements, the directors are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in operation.

The trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the company's transactions and disclose with reasonable accuracy at any time the financial position of the company and enable them to ensure that the financial statements comply with the Companies Act 2006.
They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.
In so far as each of the directors of the charitable company at the date of approval of this report is aware there is no relevant audit information (information needed by the company's auditors in connection with preparing the audit/report) of which the company's auditors are unaware. Each director has taken all of the steps that he/she should have taken as a director in order to make himself/herself aware of any relevant audit information and to establish that the company's auditors are aware of that information.

Auditor
MHA Moore and Smalley have indicated their willingness to be reappointed as statutory auditors. Approval was given by the trustees for this report (which incorporates the strategic report, which was approved by the trustees in their capacity as directors) and is signed on the board's behalf by: Andrew Wren, Chairman.

Date of Approval: 28/09/2023 **Signed:**

THE LEGAL BITS

Reference and Administrative details

Registered name Hospice of St. Mary of Furness
Charity Registration number 517738
Company Registration number 2016831
Prinicipal office & Registered office
Ford Park Crescent Ulverston
Cumbria
United Kingdom LA12 7JP

The trustees who served the charity during this period were as follows:
Andrew Wren, Graham Servante, Roz Buchanan (appointed 1st December 2022), Richard Bird, Denise Hardy, Dr Andrew Luksza, Esther Kirby, Alyson Dickson, Andy James, James Higgins, Jason Berry (appointed 22nd November 2022, retired 11th April 2023), Dudley Clark (Retired 22nd November 2022) and Graham Jowett (retired 28th March 2023).

The Directors during this period were as above with the inclusion of Val Stangoe, CEO, and Secretary, Suzi Lake.

Principal staff members
Val Stangoe - Hospice Chief Executive

Bankers
Natwest Bank Plc, P.O. Box 81, Elephant Yard, Kendal, Cumbria, LA9 4GS
Nationwide Building Society, Kings Park Road, Moulton Park, Northampton, NN3 6NW

Solicitors
Progression Solicitors, 11 Queen Street, Ulverston, Cumbria LA12 7AF

Auditors
MHA Moore and Smalley, Priory Close, St Mary's Gate, Lancaster, Lancashire, LA1 1XB

Investment Managers
Atomos, 5 Hatfields (Alto), 2nd Floor, London, SE1 9PG
Furness Building Society, 51-55 Duke Street, Barrow-in-Furness, Cumbria, LA14 1RT

WHAT COMES NEXT?

CEO'S REPORT VAL STANGOE

We hope our Annual Report shows that we are serious about making a difference for our community. Our services are all available free of charge to everyone in our community who needs them. Death doesn't discriminate in any way and neither do we. It is our aim that hospice care is available to everyone no matter their colour, religion, the kind of relationship they are in, their age or anything else about them. Last year we explored how local third sector groups felt we could make our services more equitable. In response to their comments we have merged the Admiral nurse, Living Well and Family Support and Bereavement Services under the title Compassionate Communities. This merger reflects a new way of working which will roll out over the next 12 months to help us reach more people.

We look forward to being able to report back here next year on our progress.

It is only because of your generosity that we can provide this support. It's always a team effort!

CONTACT US

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WEBSITE
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PHONE
01229 580305

FACEBOOK
/stmaryshospiceulverston

INSTAGRAM
stmaryshospice

TWITTER
stmaryshospice

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS AND TRUSTEES OF HOSPICE OF ST. MARY OF FURNESS

FOR THE YEAR ENDED 31 MARCH 2023

Opinion

We have audited the financial statements of Hospice of St. Mary of Furness (the 'parent charitable company') and its subsidiary (the 'group') for the year ended 31 March 2023 which comprise of the Consolidated Statement of Financial Activities, Charity Statement of Financial Activities, Consolidated Balance Sheet, Charity Balance Sheet, consolidated and charity Cash Flow Statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006 and to the charitable company's trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. Our audit work has been undertaken so that we might state to the charitable company's members and its trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, and the charitable company's trustees as a body, for our audit work, for this report, or for the opinions we have formed.

In our opinion the financial statements:

- give a true and fair view of the state of the group's and parent charitable company's affairs as at 31 March 2023, and of the group's incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006 and the Charities Act 2011.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the group and parent charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the group's or parent charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the trustees' annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report (incorporating the strategic report and the directors' report) for the financial year for which the financial statements are prepared is consistent with the financial statements; and

- the trustees' report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of our knowledge and understanding of the group and parent charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 and the Charities Act 2011 requires us to report to you if, in our opinion:

- adequate and sufficient accounting records have not been kept by the parent charitable company, or returns adequate for our audit have not been received from branches not visited by us; or

- the parent charitable company's financial statements are not in agreement with the accounting records and returns; or

- certain disclosures of directors' remuneration specified by law are not made; or

- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement set out on page 25, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the group's and parent charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the group or the parent charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

We have been appointed auditor under the Companies Act 2006 and section 151 of the Charities Act 2011 and report in accordance with those Acts.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

- Enquiries with the board about any known or suspected instances of non-compliance with laws and regulations, including fraud;
- Challenging assumptions and judgements made by the board in their significant accounting estimates, in particular in relation to provisions and future performance of the charity;
- Auditing the risk of fraud in income by way of cut off testing, testing the deferral of income receipts spanning the year end, testing the accrual of legacy income in line with the recognition criteria as well as transaction testing to obtain evidence that income is complete and recognised in the correct accounting period;
- An evaluation of the risk of management override of controls and subsequent testing, including through testing journal entries and other adjustments for appropriateness;
- An evaluation of the charity's internal control environment; and
- A review of board minutes.

Because of the industry in which the charity operates, we identified the following areas as those most likely to have a material impact on the financial statements: Compliance with the Care Quality Commission requirements, Health and Safety, compliance with Gambling Commission rules, in particular holding the relevant lottery licence; employment law, and compliance with the UK Charities Act.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

A further description of our responsibilities is available on the Financial Reporting Council's website at: https://www.frc.org.uk/Our-Work/Audit/Audit-and-assurance/Standards-and-guidance/Standards-and-guidance-for-auditors/Auditors-responsibilities-for-audit/Description-of-auditors-responsibilities-for-audit.aspx.

This description forms part of our auditor's report.

Jenny McCabe
Senior Statutory Auditor
For and on behalf of
MHA Moore and Smalley
Chartered Accountants and Statutory Auditor

Priory Close
St Mary's Gate
Lancaster
LA1 1XB

28/09/2023
……

HOSPICE OF ST. MARY OF FURNESS (COMPANY LIMITED BY GUARANTEE)

CONSOLIDATED STATEMENT OF FINANCIAL ACTIVITIES (INCORPORATING THE INCOME AND EXPENDITURE ACCOUNT)

FOR THE YEAR ENDED 31 MARCH 2023

		Unrestricted funds	Restricted funds	Total funds 2023	Total funds 2022
		£	£	£	£
Income from:					
Donations and legacies	**3**	**2,277,423**	**88,329**	**2,365,752**	1,956,276
Charitable activities	**4**	**1,089,443**	**-**	**1,089,443**	849,958
Other trading activities	**5**	**1,574,246**	**-**	**1,574,246**	1,490,166
Investments	**6**	**75,870**	**-**	**75,870**	33,661
Other	**7**	**123,456**	**13,831**	**137,287**	81,945
Total		**5,140,438**	**102,160**	**5,242,598**	4,412,006
Expenditure on:					
Charitable activities	**8**	**3,290,934**	**66,280**	**3,357,214**	2,599,447
Raising funds	**9**	**1,007,132**	**-**	**1,007,132**	911,456
Total		**4,298,066**	**66,280**	**4,364,346**	3,510,903
Net income before other gains/(losses)		**842,372**	**35,880**	**878,252**	901,103
Net loss on investments		**(98,977)**	**-**	**(98,977)**	(2,603)
Net (expenditure)/income before transfers		**743,395**	**35,880**	**779,275**	898,500
Transfer between funds	**11**	**51,537**	**(51,537)**	**-**	-
Net movement in funds		**794,932**	**(15,657)**	**779,275**	898,500
Reconciliation of funds:					
Total funds brought forward		**7,116,668**	**60,493**	**7,177,161**	6,278,661
Total funds carried forward		**7,911,600**	**44,836**	**7,956,436**	7,177,161

The Statement of Financial Activities includes all recognised gains and losses in the year.

All of the above amounts relate to continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

The notes on pages 38 to 60 form part of these financial statements.

HOSPICE OF ST. MARY OF FURNESS (COMPANY LIMITED BY GUARANTEE)

CHARITY STATEMENT OF FINANCIAL ACTIVITIES (INCORPORATING THE INCOME AND EXPENDITURE ACCOUNT)

FOR THE YEAR ENDED 31 MARCH 2023

		Unrestricted funds	Restricted funds	Total funds 2023	Total funds 2022
		£	£	£	£
Income from:					
Donations and legacies	**3**	**2,327,960**	**88,329**	**2,416,289**	1,955,596
Charitable activities	**4**	**1,089,443**	**-**	**1,089,443**	849,958
Other trading activities	**5**	**1,311,438**	**-**	**1,311,438**	1,274,020
Investments	**6**	**75,870**	**-**	**75,870**	33,661
Other	**7**	**130,956**	**13,831**	**144,787**	89,445
Total		**4,935,667**	**102,160**	**5,037,827**	4,202,680
Expenditure on:					
Charitable activities	**8**	**3,290,934**	**66,280**	**3,357,214**	2,599,447
Raising funds	**9**	**776,910**	**-**	**776,910**	755,576
Total		**4,067,844**	**66,280**	**4,134,124**	3,355,023
Net income before other gains/(losses)		**867,823**	**35,880**	**903,703**	847,657
Net loss on investments		**(98,977)**	**-**	**(98,977)**	(2,603)
Net (expenditure)/income before transfers		**768,846**	**35,880**	**804,726**	845,054
Transfer between funds	**11**	**51,537**	**(51,537)**	**-**	-
Net movement in funds		**820,383**	**(15,657)**	**804,726**	845,054
Reconciliation of funds:					
Total funds brought forward		**7,062,814**	**60,493**	**7,123,307**	6,278,253
Total funds carried forward		**7,883,197**	**44,836**	**7,928,033**	7,123,307

The Statement of Financial Activities includes all recognised gains and losses in the year.

All of the above amounts relate to continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

The notes on pages 38 to 60 form part of these financial statements.

HOSPICE OF ST. MARY OF FURNESS (COMPANY LIMITED BY GUARANTEE)

CONSOLIDATED BALANCE SHEET

AS AT 31 MARCH 2023

		2023		2022	
		£	£	£	£
Fixed assets					
Tangible assets	**13**	**2,199,272**		2,160,234	
Investments	**14**	**1,570,846**		1,649,461	
			3,770,118		3,809,695
Current assets					
Stock	**15**	**9,531**		7,731	
Debtors	**16**	**421,535**		300,036	
Cash at bank and in hand		**4,033,845**		3,298,099	
		4,464,911		3,605,866	
Creditors: amounts falling due within one year	**17**	**(278,593)**		(238,400)	
Net current assets			**4,186,318**		3,367,466
Total assets less current liabilities			**7,956,436**		7,177,161
Net assets			**7,956,436**		7,177,161
Funds:					
Restricted funds	**19**		**44,836**		60,493
Unrestricted funds	**21**		**7,911,600**		7,116,668
Total funds			**7,956,436**		7,177,161

These accounts were approved by the members of the committee and authorised for issue on the 28/09/2023 and are signed on their behalf by:

.....
A Wren
Trustee

Company Registration Number: 2016831

The notes on pages 38 to 60 form part of these financial statements.

HOSPICE OF ST. MARY OF FURNESS (COMPANY LIMITED BY GUARANTEE)

CHARITY BALANCE SHEET

AS AT 31 MARCH 2023

		2023		2022	
		£	£	£	£
Fixed assets					
Tangible assets	**13**	**2,187,841**		2,157,464	
Investments	**14**	**1,570,849**		1,649,464	
			3,758,690		3,806,928
Current assets					
Stock	**15**	**7,126**		6,026	
Debtors	**16**	**445,525**		316,263	
Cash at bank and in hand		**3,974,953**		3,223,624	
		4,427,604		3,545,913	
Creditors: amounts falling due within one year	**17**	**(258,261)**		(229,534)	
Net current assets			**4,169,343**		3,316,379
Total assets less current liabilities			**7,928,033**		7,123,307
Net assets			**7,928,033**		7,123,307
Funds:					
Restricted funds	**19**		**44,836**		60,493
Unrestricted funds	**21**		**7,883,197**		7,062,814
Total funds			**7,928,033**		7,123,307

These accounts were approved by the members of the committee and authorised for issue on the 28/09/2023 and are signed on their behalf by:

.....

A Wren
Trustee

Company Registration Number: 2016831

The notes on pages 38 to 60 form part of these financial statements.

CONSOLIDATED AND CHARITY CASH FLOW STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023

	Group 2023 Total £	Group 2022 Total £	**Charity 2023 Total £**	Charity 2022 Total £
Cash generated in operating activities	**854,973**	1,012,179	**859,909**	942,332
Cashflows from investing activities				
Investment income	**75,870**	33,661	**75,870**	33,661
Purchase of tangible fixed assets (including investments)	**(203,630)**	(620,738)	**(192,983)**	(618,627)
Disposal of tangible assets (including investments)	**6,050**	-	**6,050**	-
Cash provided by investing activities	**733,263**	425,102	**748,846**	357,366
Increase in cash and cash equivalents in the year	**733,263**	425,102	**748,846**	357,366
Cash and cash equivalents brought forward	**3,334,796**	2,909,694	**3,260,321**	2,902,955
Cash and cash equivalents carried forward	**4,068,059**	3,334,796	**4,009,167**	3,260,321

Reconciliation of net movement in funds to net cashflow from operating activities

Net movement in funds	**779,275**	898,500	**804,726**	845,054
Investment income received	**(75,870)**	(33,661)	**(75,870)**	(33,661)
Depreciation	**139,963**	123,544	**137,977**	122,773
(Increase)/Decrease in stock	**(1,800)**	1,165	**(1,100)**	1,761
(Increase)/Decrease in debtors	**(121,499)**	9,763	**(129,262)**	(571)
Increase in creditors	**40,193**	9,821	**28,727**	3,929
(Profit)/ Loss on disposal of fixed assets	**(4,266)**	444	**(4,266)**	444
Loss on revaluation of investments	**98,977**	2,603	**98,977**	2,603
Net cash generated in operating activities	**854,973**	1,012,179	**859,909**	942,332

Components of cash and cash equivalents

Cash at bank and in hand	**4,033,845**	3,298,099	**3,974,953**	3,223,624
Cash held at investment brokers	**34,214**	36,697	**34,214**	36,697
	4,068,059	3,334,796	**4,009,167**	3,260,321

The notes on pages 38 to 60mm form part of these financial statements.

1 Accounting policies

Legal form

Hospice of St. Mary of Furness is a registered charity and a limited company, limited by guarantee, as defined by the Companies Act 2006, incorporated in England and Wales. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the charity. The registered office of the charity, the nature of its operations and its principal activities are all detailed in the Trustees' report of these financial statements.

Basis of preparation

Hospice of St. Mary of Furness meets the definition of a public benefit entity under FRS102. The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) – (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102), the Charities Act 2011 and the Companies Act 2006.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts are rounded to the nearest £.

The financial statements have been prepared on a going concern basis under the historical cost convention. The particular accounting policies adopted by the trustees are described below. These policies have been consistently applied to all years presented unless otherwise stated.

The consolidated accounts of the group incorporate the accounts Hospice of St. Mary of Furness ("the Charity") and its wholly owned subsidiary, St Mary's Orangery Limited. The results of the subsidiary are consolidated on a line by line basis.

Preparation of the accounts on a going concern basis

The Trustees assess whether the use of the going concern basis of accounts preparation is appropriate i.e. whether there are any material uncertainties related to events or conditions that may cast significant doubt on the ability of the Charity to continue as a going concern. The Trustees make this assessment in respect of a period of at least one year from the approval of the accounts and have concluded that the Charity has adequate resources to continue in operational existence for the foreseeable future, and there are no material uncertainties at this time. Accordingly, the Trustees continue to adopt this basis of accounting in preparing the financial statements.

Income

Income including donations and gifts receivable is credited to the Statement of Financial Activities when the charity is legally entitled to the funds after any performance conditions have been met, the amount can be measured reliably and it is probable that the income will be received.

Legacies are regarded as receivable once probate has been granted, there is sufficient evidence regarding the certainty of the receipt and there is a sufficiently reliable measurement of the amount in accordance with the recognition criteria of the SORP. In practice this is rarely before the receipt of a letter advising of an intended payment or transfer. Interim receipts are treated as being receivable on receipt. Where legacies have been notified to the charity, or the charity is aware of granting of probate and the criteria for income recognition have not been met, then the legacy is treated as a contingent asset and disclosed if material in note 3.

Funding received in advance including grants are treated as deferred income where the funding agency requires an ongoing service to be provided by expenditure in the future period to which the funding relates.

1 Accounting policies (continued)

Gifts donated for resale are included at fair value, being the expected proceeds from sale less the expected costs of sale. Where estimating the fair value is practicable upon receipt it is recognised in stock and 'Income from other trading activities'. Upon sale, the value of the stock is charged against 'Income from other trading activities' and the proceeds are recognised as 'Income from other trading activities'. Where it is impracticable to fair value the items due to the volume of low value items they are not recognised in the financial statements until they are sold. This income is recognised within 'Income from other trading activities'.

Income from trading activities includes income earned from fundraising events and trading activities to raise funds for the charity. Income is received in exchange for supplying goods and services in order to raise funds and is recognised when entitlement has occurred.

Investment income is earned through holding assets for investment purposes such as shares and property. It includes dividends and interest and is included when the amount can be reliably measured.

Income from charitable activities includes income from NHS England and other support from the UK government including under the Coronavirus Job Retention Scheme (CJRS) to support the charity following the impact of COVID-19.

Expenditure

All expenditure is accounted for on an accruals basis in the expense categories required by the SORP. Expenditure is recognised where there is a legal or constructive obligation to make payments to third parties, it is probable that the settlement will be required and the amount of the obligation can be measured reliably. Costs are further allocated between the activities undertaken on a basis consistent with the use of the resources. Expenditure includes irrecoverable VAT.

Charitable expenditure includes costs incurred in the delivery of the charities activities and services. It includes both direct costs, including staff costs, that are incurred in the delivery of the activities and services and indirect costs which are required to support the delivery of the charitable objects.

Costs of raising funds include those costs in relation to the charity's operations which are used to generate further income which is integral to the charity in meeting its charitable objectives.

Where support costs cannot be directly attributed to particular headings they have been allocated to cost of raising funds and expenditure on charitable activities on a basis consistent with use of the resources.

Redundancy costs are expensed when the liability for payment of such costs is incurred.

Donated services and facilities

Donated services and facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit is probable and that economic benefit can be reliably measured. In accordance with SORP (FRS 102) no amounts are included in the financial statements for services donated by volunteers.

On receipt, donated professional services and donated facilities are recognised on the basis of the value of the gift to the charity which is the amount the charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure on period of receipt.

1 Accounting policies (continued)

Investments

Investments are recognised initially at fair value which is normally the transaction price excluding transaction costs. Investments are subsequently stated at fair value if the shares are publicly traded or their fair value can otherwise be measured reliably. Other investments, such as the investment in the subsidiary, are measured at cost less impairment. The SOFA included the net gains and losses arising on revaluations and disposals throughout the year.

Fixed assets

All fixed assets are initially recorded at cost. Depreciation is provided at rates calculated to write off the cost of fixed assets, less their residual value, over their expected useful lives on the following bases:

Freehold property	-	2% straight line
Equipment	-	25% reducing balance
Motor vehicles	-	20% straight line
Leasehold property	-	10% straight line

No depreciation is charged on freehold land.

Stocks

Stocks are valued at the lower of cost and net realisable value, after making due allowance for obsolete and slow moving items and a FIFO cost formula is used. Donated stocks are not valued in the accounts due to the undue cost of calculating such amounts against any benefit of recognising such amounts.

Debtors and creditors within one year

Debtors and creditors with no stated interest rate and receivable and payable within one year are recorded at transaction price. Any losses arising from impairment are recognised in expenditure.

Cash and cash equivalents

Cash is a basic financial asset and includes cash in hand and deposits held on call with banks and investment managers.

Fund accounting

Unrestricted funds

General funds are available for use at the discretion of the Trustees in furtherance of the general objectives of the charity.

Designated funds

Designated funds are unrestricted funds set aside by the Trustees for particular purposes.

Restricted funds

Restricted funds arise where there is a donor imposed restriction on the use of the funds, or the funds have arisen in response to an appeal for a specified purpose. Transfers are made from Restricted to Unrestricted funds when the expenditure has been fully made in accordance with the objects of the fund.

1 Accounting policies (continued)

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Operating lease agreements

Rentals applicable to operating leases where substantially all of the benefits and risks of ownership remain with the lessor are charged against profits on a straight-line basis over the period of the lease.

Pensions

The Hospice operates two pension schemes; certain eligible employees are members of the NHS defined benefit scheme and others are members of a defined contribution pension scheme. The pension charge represents the amounts payable by the charity to the funds in respect of the current year.

Taxation

HM Revenue & Customs considers the Hospice of St Mary of Furness to be a charity and therefore they are entitled to exemption from tax afforded by Sections 478-489 of the Corporation Taxes Act 2010 to the extent that income is applied exclusively for charitable purposes.

Financial instruments

The Charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the Charity's balance sheet when the Charity becomes party to contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to offset the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

Impairment of financial assets

Financial assets are assessed for indicators of impairment at each reporting end date.

Financial assets are impaired where there is objective evidence that, as a result of one or more events that occurred after the initial recognition of the financial asset, the estimated future cash flows have been affected. The impairment loss is recognised in the statement of comprehensive income.
If there is a decrease in the impairment loss arising from an event occurring after the impairment was recognised, the impairment is reversed.

1 Accounting policies (continued)

De-recognition of financial assets

Financial assets are derecognised only when the contractual rights to the cash flows from the asset expire or are settled, or when the company transfers the financial asset and substantially all the risks and rewards of ownership to another entity, or if some significant risks and rewards of ownership are retained but control of the asset has transferred to another party that is able to sell the asset in its entirety to an unrelated third party.

Classification of financial liabilities

Financial liabilities and equity instruments are classified according to the substance of the contractual arrangements entered into. An equity instrument is any contract that evidences a residual interest in the assets of the charity after deducting all of its liabilities.

Basic financial liabilities

Basic financial liabilities, including creditors, are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future receipts discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised. Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of business from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

De-recognition of financial liabilities

Financial liabilities are derecognised when the company's contractual obligations expire or are discharged or cancelled.

2 Judgements and key sources of estimation uncertainty

In the application of the Charity's accounting policies, the Trustees are required to make judgements, estimates and assumptions about the carrying amounts of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

Key assumptions, judgements and estimates

In the opinion of the Trustees' there have been no significant judgements made in the process of applying the above accounting policies. There have been no key assumptions concerning future and other key sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year.

3 Income from donations and legacies

Group	Unrestricted funds £	Restricted funds £	Total 2023 £	Total 2022 £
Direct donations	581,912	14,100	**596,012**	574,981
Legacies	1,450,115	-	**1,450,115**	1,045,175
Bereavement contributions	142,421	-	**142,421**	121,618
Payroll deductions	1,648	-	**1,648**	2,812
Charitable trusts	62,800	26,575	**89,375**	85,867
Gift Aid	34,360	-	**34,360**	34,422
Grants	4,167	47,654	**51,821**	91,401
	2,277,423	**88,329**	**2,365,752**	1,956,276

Charity	Unrestricted funds £	Restricted funds £	Total 2023 £	Total 2022 £
Direct donations	632,449	14,100	**646,549**	574,981
Legacies	1,450,115	-	**1,450,115**	1,045,175
Bereavement contributions	142,421	-	**142,421**	121,618
Payroll deductions	1,648	-	**1,648**	2,812
Charitable trusts	62,800	26,575	**89,375**	85,867
Gift Aid	34,360	-	**34,360**	34,422
Grants	4,167	47,654	**51,821**	90,721
	2,327,960	**88,329**	**2,416,289**	1,955,596

Income from donations and legacies included £84,793 in restricted funds in the prior year for both charity and group. Unrestricted funds were £1,871,483 for group and £1,870,803 for charity only.

At the year end, the Trustees had been notified of legacies approximating £59,000 which did not meet the criteria for inclusion in these financial statements under SORP (FRS 102) which is further explained in the accounting policies on page 38.

4 Income from charitable activities

Group and charity	Unrestricted funds £	Restricted funds £	Total 2023 £	Total 2022 £
Grants and core fundings	1,089,443	-	**1,089,443**	631,597
Hospice UK Capacity funding	-	-	**-**	218,361
	1,089,443	**-**	**1,089,443**	849,958

In the comparative period, £631,597 from grants and core fundings was unrestricted. The Hospice UK capacity funding of £218,361 was restricted.

Grant funding relates to the provision of core services at the Hospice. There are no unfulfilled conditions or other contingencies attached to the income recognised.

5 Income from trading activities

Group	Unrestricted funds £	Restricted funds £	Total 2023 £	Total 2022 £
Lottery gross income	428,728	-	**428,728**	441,612
Charity trading income	741,888	-	**741,888**	698,525
Fundraising events	140,822	-	**140,822**	133,716
Catering	262,808	-	**262,808**	216,313
	1,574,246	**-**	**1,574,246**	1,490,166

Charity	Unrestricted funds £	Restricted funds £	Total 2023 £	Total 2022 £
Lottery gross income	428,728	-	**428,728**	441,612
Charity trading income	741,888	-	**741,888**	698,525
Fundraising events	140,822	-	**140,822**	133,716
Catering	-	-	**-**	167
	1,311,438	**-**	**1,311,438**	1,274,020

All income from trading activities was unrestricted in the prior year.

6 Income from investments

Group and charity	Unrestricted funds £	Restricted funds £	Total 2023 £	Total 2022 £
Bank and investment interest receivable	75,870	-	**75,870**	33,661
	75,870	**-**	**75,870**	33,661

All income from investments was unrestricted in the prior year.

7 Other income

Group	Unrestricted funds £	Restricted funds £	Total 2023 £	Total 2022 £
Support groups	21,707	-	**21,707**	28,791
Recycing income	7,332	-	**7,332**	6,921
Other incoming resources	94,417	13,831	**108,248**	46,233
	123,456	**13,831**	**137,287**	81,945

Charity	Unrestricted funds £	Restricted funds £	Total 2023 £	Total 2022 £
Support groups	21,707	-	**21,707**	28,791
Recycing income	7,332	-	**7,332**	6,921
Other incoming resources	101,917	13,831	**115,748**	53,733
	130,956	**13,831**	**144,787**	89,445

Other income included £5,317 in restricted funds in the prior year for both charity and group.
Unrestricted funds were £76,628 for group and £84,128 for charity only.

8 Expenditure on charitable activities

Group and Charity	Provision of Hospice and other related services			
			Total	Total
Activity	**Unrestricted**	**Restricted**	**2023**	2022
	£	**£**	**£**	£
Wages and salaries	2,613,270	55,525	**2,668,795**	2,061,607
Depreciation	137,977	-	**137,977**	122,773
Equipment and repairs	78,780	6,258	**85,038**	62,473
Catering	24,801	295	**25,096**	22,833
Premises costs	88,801	3,565	**92,366**	80,379
Office costs	101,053	137	**101,190**	76,079
Travel	27,896	-	**27,896**	22,400
Bank charges	15,786	-	**15,786**	16,539
Other	176,737	500	**177,237**	117,877
Audit fees	9,200	-	**9,200**	6,725
Legal and professional fees	20,899	-	**20,899**	9,318
Profit on disposals of fixed assets	(4,266)	-	**(4,266)**	444
	3,290,934	**66,280**	**3,357,214**	2,599,447

Expenditure on charitable activities included unrestricted funds of £2,297,892 and restricted funds of £301,555 in the prior year.

9 Expenditure on raising funds

Group	**Unrestricted**	**Restricted**	**Total**	Total
	funds	**funds**	**2023**	2022
	£	**£**	**£**	£
Fundraising costs	160,363	-	**160,363**	146,268
Shop costs	455,644	-	**455,644**	423,340
Lottery costs	160,903	-	**160,903**	185,968
Catering costs	226,226	-	**226,226**	153,519
Audit fees	2,010	-	**2,010**	1,590
Depreciation	1,986	-	**1,986**	771
	1,007,132	**-**	**1,007,132**	911,456

9 Expenditure on raising funds (continued)

Charity	Unrestricted funds	Restricted funds	Total 2023	Total 2022
	£	£	£	£
Fundraising costs	160,363	-	**160,363**	146,268
Shop costs	455,644	-	**455,644**	423,340
Lottery costs	160,903	-	**160,903**	185,968
	776,910	**-**	**776,910**	755,576

All expenditure on raising funds was unrestricted in the comparative period, for both group and charity.

10 Net income/expenditure

Net income is stated after charging:	Group 2023	Group 2022	Charity 2023	Charity 2022
	£	£	£	£
Group				
Operating lease rentals	**77,281**	78,366	**75,050**	76,134
Staff pension contributions	**168,409**	134,291	**164,991**	131,658
Payment to Directors for services as Hospice Chief Exec	**64,585**	62,461	**64,585**	62,461
Auditors' remuneration - audit of the financial statements	**11,210**	8,315	**9,200**	6,725
Depreciation of tangible assets - owned by the charity	**139,963**	123,544	**137,977**	122,773

Included within payments to Directors for services as Hospice Chief Executive are £4,209 (2022: £4,086) in defined pension contributions.

11 Fund transfers

During the year certain restricted fund balances were transferred to unrestricted funds as they had been used in full in line with requirements by the funder to purchase tangible fixed assets for general use by the charity. Further transfers have been made into restricted funds where expenditure on a particular project exceeded restricted income, where these funds are now fully utilised.

Further details of transfers are included within note 19.

12 Analysis of staff costs, trustee remuneration and the cost of key management personnel

Total staff costs were as follows:	**2023**	2022
	£	£
Wages and salaries	**2,735,477**	2,139,361
Social security costs	**223,893**	163,298
Pension costs	**168,409**	134,291
	3,127,779	2,436,950

Particulars of employees:

The average number of employees during the year, calculated on the basis of full-time equivalents, was as follows:

	2023	2022
	No	No
Number of nursing and care services staff	**67**	57
Number of fundraising and administration staff	**41**	40
	108	97

The total head count staff numbers for the year were 81 (2022: 67) for clinical staff and 60 (2022: 53) for non-clinical staff.

The number of employees whose remuneration for the year fell within the following bands were:

	2023	2022
	No	No
£60,000 - £69,999	**1**	1

Certain employees with emoluments above £60,000 received contributions totalling £4,209 (2022: £4,086) to a money purchase pension scheme.

No remuneration or expenses were paid to any of the Trustees in the current or prior year.

The number of directors for whom retirement benefits are accruing under money purchase schemes amounts to 1 (2022: 1).

The total amount of employee benefits received by key management personnel, as determined by the charity, is £340,743 (2022: £313,944) during the current period.

During the year the charity made redundancy and ill health severance payments totalling £15,667 (2022: £6,575).

12 Analysis of staff costs, trustee remuneration and the cost of key management personnel (continued)

The Hospice participates in the NHS pension scheme which is a defined benefit scheme whose membership consists of employees of the NHS and related bodies.

The scheme operates as a pooled arrangement, with contributions for eligible staff paid at a centrally agreed rate. As a consequence of this, no share of the underlying asset and liabilities can be directly attributable to the Hospice, therefore as permitted by FRS102, contributions are accounted for as if the scheme were a defined contribution scheme, based on actual contributions paid through the year.

The Hospice also operates a defined contribution pension scheme. The contributions paid into these two schemes in respect of eligible employees for the year ended 31 March 2023 amounted to £168,409 (2022: £134,291).

13 Tangible fixed assets

Group	Land and Buildings	Equipment	Motor Vehicles	Totals
	£	£	£	£
Cost				
At 1 April 2022	3,189,081	1,023,234	77,169	4,289,484
Additions	28,130	83,047	69,608	180,785
Disposals	-	(16,448)	(24,276)	(40,724)
At 31 March 2023	**3,217,211**	**1,089,833**	**122,501**	**4,429,545**
Depreciation				
At 1 April 2022	1,143,363	926,595	59,292	2,129,250
Charge for the year	79,342	46,169	14,452	139,963
Eliminated on disposals	-	(16,448)	(22,492)	(38,940)
At 31 March 2023	**1,222,705**	**956,316**	**51,252**	**2,230,273**
Net book value				
At 31 March 2023	**1,994,506**	**133,517**	**71,249**	**2,199,272**
At 1 April 2022	2,045,718	96,639	17,877	2,160,234

Included within Land and Buildings are assets with a total cost of £172,909 (2022: £172,909) and a net book value of £100,813 (2022: £118,229) which relate to leasehold property. The balance of this asset class relates to freehold property.

13 Tangible fixed assets (continued)

Charity	Land and Buildings	Equipment	Motor Vehicles	Totals
	£	£	£	£
Cost				
At 1 April 2022	3,189,081	1,019,028	74,831	4,282,940
Additions	28,130	72,401	69,607	170,138
Disposals	-	(16,448)	(24,276)	(40,724)
At 31 March 2023	**3,217,211**	**1,074,981**	**120,162**	**4,412,354**
Depreciation				
At 1 April 2022	1,143,363	925,159	56,954	2,125,476
Charge for the year	79,342	44,183	14,452	137,977
Eliminated on disposals	-	(16,448)	(22,492)	(38,940)
At 31 March 2023	**1,222,705**	**952,894**	**48,914**	**2,224,513**
Net book value				
At 31 March 2023	**1,994,506**	**122,087**	**71,248**	**2,187,841**
At 1 April 2022	2,045,718	93,869	17,877	2,157,464

Included within Land and Buildings are assets with a total cost of £172,909 (2022: £172,909) and a net book value of £100,813 (2022: £118,229) which relate to leasehold property. The balance of this asset class relates to freehold property.

14 Investments

Group	2023	2022
	£	£
Other investments at valuation		
Balance brought forward (excluding cash)	**1,612,764**	1,059,239
Acquisitions at cost	**22,845**	556,128
Disposals at cost	**-**	-
Unrealised gains/(losses) on sale of investments	**(98,977)**	(2,603)
Cash held as part of investment portfolio	**34,214**	36,697
Total investments at 31 March 2023	**1,570,846**	1,649,461
Total investments comprise of the following types of investments;		
UK listed equities & fixed interest securities	**743,143**	768,626
Overseas listed equities & fixed interest securities	**524,552**	502,933
Property and alternative investments	**187,506**	247,955
Commodities	**81,431**	93,250
Cash held as part of investment portfolio	**34,214**	36,697
	1,570,846	1,649,461

Charity	2023	2022
	£	£
Investment in subsidiary undertakings		
3 shares in St Mary's Orangery Limited	**3**	3
Other investments		
Balance brought forward (excluding cash)	**1,612,764**	1,059,239
Acquisitions at cost	**22,845**	556,128
Disposals at cost	**-**	-
Unrealised gains/(losses) on sale of investments	**(98,977)**	(2,603)
Cash held as part of investment portfolio	**34,214**	36,697
Total investments at 31 March 2023	**1,570,849**	1,649,464
Total investments comprise of the following types of investments;		
UK listed equities & fixed interest securities	**743,143**	768,626
Overseas listed equities & fixed interest securities	**524,552**	502,933
Property and alternative investments	**187,506**	247,955
Commodities	**81,431**	93,250
Cash held as part of investment portfolio	**34,214**	36,697
Investments in subsidiary undertakings	**3**	3
	1,570,849	1,649,464

14 Investments (continued)

Investment in subsidiary undertakings

The subsidiary company is incorporated in England and Wales (company number 03052962) with an issued share capital of 3 ordinary shares of £1 each which are wholly owned by the charity. The details of the subsidiary and the results for the year are as follows:

St Mary's Orangery Limited	**2023** **£**	2022 £
Turnover	**262,808**	216,146
Cost of sales and other direct costs	**(87,678)**	(56,624)
Gross profit	**175,130**	159,522
Administrative expenses	**(150,044)**	(106,756)
Other operating income	**-**	680
	25,086	53,446
Net assets	**28,408**	53,859

15 Stock

	Group 2023 **£**	Group 2022 £	**Charity 2023** **£**	Charity 2022 £
Stock	**9,531**	7,731	**7,126**	6,026

16 Debtors

	Group 2023 **£**	Group 2022 £	**Charity 2023** **£**	Charity 2022 £
Other debtors	**73,778**	39,966	**97,768**	56,193
Prepayments and accrued income	**347,757**	260,070	**347,757**	260,070
	421,535	300,036	**445,525**	316,263

17 Creditors: amounts falling due within one year

	Group 2023 £	Group 2022 £	**Charity 2023 £**	Charity 2022 £
Trade creditors	**58,733**	52,721	**50,497**	49,462
Taxation and social security	**62,060**	44,736	**51,764**	40,719
Other creditors	**330**	4,456	**330**	4,456
Accruals and deferred income	**157,470**	136,487	**155,670**	134,897
	278,593	238,400	**258,261**	229,534

Deferred income	**2023 £**	2022 £
Balance brought forward	**57,542**	63,732
Lottery income received in advance	**48,833**	57,542
Grants received in advance	**-**	-
Release of deferred income	**(57,542)**	(63,732)
	48,833	57,542

18 Commitments under operating leases

As at 31 March 2023 the group and charity had commitments under non-cancellable operating leases as set out below:

Group and Charity	**2032 Land and Buildings £**	**2023 Other items £**	2022 Land and Buildings £	2022 Other items £
Within 1 year	**42,900**	**2,184**	78,338	2,184
Within 2 to 5 years	**75,405**	**2,184**	53,550	4,368
	118,305	**4,368**	131,888	6,552

19 Restricted income funds: Current year

	At 1 April 2022 £	Income £	Expenditure £	Transfers £	At 31 March 2023 £
Restricted funds					
Domicilliary Massage	10,672	-	(90)	-	**10,582**
Enhancing EOLC in care homes	7,296	-	(6,720)	-	**576**
Mary Dunsford Harpist Fund	500	-	(500)	-	**-**
Co-operative Community Fund	241	-	(240)	(1)	**-**
Town Lands Bereavement Fund	954	-	(383)	-	**571**
CGP Garden Shed Fund	267	-	(164)	-	**103**
BAE GAYE Specialist Bath	2,600	-	-	(2,600)	**-**
Garden Materials Fund	136	-	-	-	**136**
Coop Good Causes	5,715	-	(3,364)	(2,351)	**-**
MND	(2,658)	13,831	(10,287)	-	**886**
Masonic Foundation Living Well Resources	65	-	(445)	380	**-**
Morrisons IPU bathroom refurb	21,819	-	(3,130)	(18,689)	**-**
Living Well Resources	616	-	(651)	35	**-**
Cumbria County Council tablet fund	257	-	-	(257)	**-**
Water Feature	690	-	-	-	**690**
Orsted Wellbeing Services	-	6,575	(6,575)	-	**-**
Fudstock 2021 Courtyard Garden	7,156	-	-	(1,454)	**5,702**
ICC Long Covid Support	4,167	2,084	-	-	**6,251**
National Lottery Bereavement Support	-	8,446	(2,050)	-	**6,396**
Clark Foundation Sluice Machine	-	2,000	-	(2,000)	**-**
Albert Hunt Trust	-	20,000	(20,000)	-	**-**
Dementia Service Fund	-	10,000	(7,504)	-	**2,496**
BAE Cuddle Blanket	-	3,000	-	(3,000)	**-**
IPU Hoist fund	-	6,600	-	(6,600)	**-**
Bereavement Service Support	-	2,000	(2,000)	-	**-**
Masonic Foundation Dynamap fund	-	2,500	-	-	**2,500**
Vattenfall UK Clinical Skills Lab fund	-	4,100	-	-	**4,100**
Memory Lane Café Fund	-	1,000	(43)	-	**957**
Cuddle Bed Fund	-	15,000	-	(15,000)	**-**
MBCCG Dementia Café	-	1,470	(622)	-	**848**
MBCCG Learning Disabilities Café	-	1,470	(648)	-	**822**
MBCCG Breathe Easy group	-	2,084	(864)	-	**1,220**
Total funds	**60,493**	**102,160**	**(66,280)**	**(51,537)**	**44,836**

19 Restricted income funds: Current year (continued)

The Domiciliary Massage fund is provided by Cumbria Partnership Trust to provide additional domiciliary massage to patients in their own homes, earlier in their illness.

The fund for enhancing end of life care in care homes was provided by the CCG, to enable the Hospice to share their expertise with staff in local care homes to facilitate best practice in end-of-life care.

The donation in memory of Mary Dunsford is to enable us to pay for a harpist on the IPU.

The fund from Cooperative Community Fund was for the provision of equipment for the Living Well Centre.

The Townlands trust also provided a grant to support the activities of our gardening bereavement group.

The grant from CGP was to create an accessible garden shed for our Sunflower Garden.

The BAE GAYE fund was for the purchase of a specialist bath for our inpatient unit.

The garden materials donation was made to enable the purchase of materials for the garden.

The Co-op Good Causes garden initiative funding is to further support our bereavement gardening project.

The MND fund relates to a contract with the Motor Neurone Disease Association to fund a care coordinator covering Barrow and South Lakes.

The grant from the Masonic Foundation is provided to fund resources for our Living Well services.

The grant from the Morrisons Foundation was generously given to fund a complete refurbishment of the main bathroom on our inpatient unit.

The Living Well Resources fund was created from donations given to us specifically for the Living Well service.

The fund from Cumbria County Council was kindly given to enable the purchase of tablets for use in our Living Well groups.

The Water Feature fund was received from Grania Lady Cavendish in memory of Mary Cookson, a keen gardener.

The fund generously given by Orsted is to support the expansion of our Wellbeing services.

The funds raised by Fudstock 2021 have been set aside for updating the IPU courtyard garden and furniture.

The Long Covid fund was received from Barrow and Mid-Furness ICCs for Breathe Easy and Long Covid Support groups.

The National Lottery fund is to support a bereavement volunteer recruitment and training program.

The Clark foundation grant was generously given to help purchase a new sluice machine.

The Albert Hunt Trust provided this grant to support the Hospice at Home service.

The dementia fund was generously donated following a major donor event, to help support our new dementia service.

19 Restricted income funds: Current year (continued)

BAE kindly provided the funding for a new body cooling blanket.

The IPU hoist fund was a jointly funded by the Hospital Saturday Fund and the David Snowdon Trust.

The Bereavement Service fund was generously donated to help fund our family support team.

The grant from the Masonic foundation helped us to purchase a Dynamap vital signs monitor.

Vattenfall UK have kindly given us funding to kit out our clinical skills lab.

The Memory Lane café fund was generously provided by Cumbria County Council to support our dementia café.

Lakeland Disability Support generously gave us the funding to buy a "Cuddle Bed" to enable families to climb in together for a cuddle.

The three grants from the Morecambe Bay health Investment Fund were to support the Dementia café, a Learning Disability café and the Breathe Easy group.

20 Restricted income funds: Prior year

	At 1 April 2021 £	Income £	Expenditure £	Transfers £	At 31 March 2022 £
Restricted funds					
6 Steps Project	7,773	-	(7,760)	(13)	**-**
Domicilliary Massage	9,752	1,892	(972)	-	**10,672**
Enhancing EOLC in care homes	7,936	-	(640)	-	**7,296**
Mary Dunsford Harpist Fund	500	-	-	-	**500**
Roselands Trust	300	-	(300)	-	**-**
Co-operative Community Fund	2,772	-	(611)	(1,920)	**241**
National Lottery Community Fund	2,268	-	(851)	(1,417)	**-**
Frieda Scott Trust	5,735	-	(5,735)	-	**-**
Town Lands Bereavement Fund	1,429	-	(475)	-	**954**
CGP Garden Shed Fund	1,000	-	(733)	-	**267**
CCF Family and Bereavement Support	6,359	-	(6,359)	-	**-**
BAE GAYE Specialist Bath	2,600	-	-	-	**2,600**
Pappagallino Fund	23,444	-	(23,444)	-	**-**
Hospice UK NHSE Covid Fund	-	218,361	(218,361)	-	**-**
Garden Materials Fund	500	-	(364)	-	**136**
Coop Good Causes	1,687	4,198	(170)	-	**5,715**
MND	-	5,317	(7,975)	-	**(2,658)**
Masonic Foundation IPU Furniture	-	3,000	-	(3,000)	**-**
Masonic Foundation Living Well Resources	-	2,000	(1,935)	-	**65**
Morrisons IPU bathroom refurb	-	21,819	-	-	**21,819**
Living Well Resources	-	1,020	(404)	-	**616**
Dementia Café	-	550	(569)	19	**-**
Cumbria County Council tablet fund	-	3,099	(472)	(2,370)	**257**
Albert Hunt Trust	-	10,000	(10,000)	-	**-**
Medicash Stand Aid	-	2,997	-	(2,997)	**-**
Roselands Trust	-	3,342	-	(3,342)	**-**
Orsted Wellbeing Services	-	13,425	(13,425)	-	**-**
Bladder Scanner	-	6,605	-	(6,605)	**-**
BAE GAYE Sluice	-	3,000	-	(3,000)	**-**
Water Feature	-	690	-	-	**690**
Fudstock 2021 Courtyard Garden	-	7,156	-	-	**7,156**
ICC Long Covid Support	-	-	-	4,167	**4,167**
Total funds	**74,055**	**308,471**	**(301,555)**	**(20,478)**	**60,493**

21 Unrestricted income funds: Current year

	At 1 April 2022 £	Income £	Expenditure £	Transfers £	Gains/ (losses) £	At 31 March 2023 £
Group						
Designated Funds	2,315,497	-	(161,705)	249,483	-	**2,403,275**
General Funds	4,801,171	5,140,438	(4,136,361)	(197,946)	(98,977)	**5,508,325**
Unrestricted funds	**7,116,668**	**5,140,438**	**(4,298,066)**	**51,537**	**(98,977)**	**7,911,600**
Charity						
Designated Funds	2,312,731	-	(159,719)	238,837	-	**2,391,849**
General Funds	4,750,083	4,935,667	(3,908,125)	(187,300)	(98,977)	**5,491,348**
Unrestricted funds	**7,062,814**	**4,935,667**	**(4,067,844)**	**51,537**	**(98,977)**	**7,883,197**

The designated funds comprise of the fixed assets of the group and charity as these are necessary for the day to day operation of the Hospice and are therefore not considered to be generally available funds for use at the discretion of the Trustees in line with the charity's objectives. Also included are four funds designated by the Trustees for specific purposes as follows; £11,143 for staff development, £130,776 for an IG investment fund which was set up to encourage "bravery" within the charity's retail and income generating teams, £30,000 as a Building Work fund, and £32,078 for the professional fees for the proposed upcoming refurbishment works. The investment in subsidiaries and associates is also a designated fund.

22 Unrestricted income funds: Prior year

	At 1 April 2021 £	Income £	Expenditure £	Transfers £	Gains/ (losses) £	At 31 March 2022 £
Group						
Designated Funds	2,253,000	188,273	(153,628)	27,852	-	**2,315,497**
General Funds	3,951,606	3,915,262	(3,055,720)	(7,374)	(2,603)	**4,801,171**
Unrestricted funds	**6,204,606**	**4,103,535**	**(3,209,348)**	**20,478**	**(2,603)**	**7,116,668**
Charity						
Designated Funds	2,251,573	188,273	(152,857)	25,742	-	**2,312,731**
General Funds	3,952,625	3,705,936	(2,900,611)	(5,264)	(2,603)	**4,750,083**
Unrestricted funds	**6,204,198**	**3,894,209**	**(3,053,468)**	**20,478**	**(2,603)**	**7,062,814**

23 Analysis of net assets between funds: Current year

Group	Tangible fixed assets £	Fixed asset investments £	Net current assets £	Long term liabilities £	Total £
Restricted Income Funds	-	-	44,836	-	44,836
Designated Funds	2,199,272	10	203,993	-	2,403,275
General Funds	-	1,570,836	3,937,489	-	5,508,325
Total funds	**2,199,272**	**1,570,846**	**4,186,318**	**-**	**7,956,436**
Charity					
Unrestricted income funds:					
Restricted Income Funds	-	-	44,836	-	44,836
Designated Funds	2,187,841	13	203,995	-	2,391,849
General Funds	-	1,570,836	3,920,512	-	5,491,348
Total funds	**2,187,841**	**1,570,849**	**4,169,343**	**-**	**7,928,033**

Restricted funds for the current year are detailed in note 19 to the financial statements.

24 Analysis of net assets between funds: Prior year

Group	Tangible fixed assets £	Fixed asset investments £	Net current assets £	Long term liabilities £	Total £
Restricted Income Funds	-	-	60,493	-	60,493
Designated Funds	2,160,234	10	155,253	-	2,315,497
General Funds	-	1,649,451	3,151,720	-	4,801,171
Total funds	**2,160,234**	**1,649,461**	**3,367,466**	**-**	**7,177,161**
Charity					
Unrestricted income funds:					
Restricted Income Funds	-	-	60,493	-	60,493
Designated Funds	2,157,464	13	155,254	-	2,312,731
General Funds	-	1,649,451	3,100,632	-	4,750,083
Total funds	**2,157,464**	**1,649,464**	**3,316,379**	**-**	**7,123,307**

Restricted funds from the prior year are detailed in note 20 to the financial statements.

25 Control and related party transactions

The charity was under the control of the Board of Trustees' who are also directors for the purposes of company law in both the current and prior period.

No employee benefits were paid to any of the Trustees' during the current or period year and none of the Trustees' received any expenses from the charity during the same periods.

There are no further disclosable related party transactions for the charity.

26 Company Limited by guarantee

The company is limited by guarantee. In the event of the company being wound up or dissolved, each member undertakes to contribute such amount as is required, not exceeding £1, for payment of any debts or liabilities.

HOSPICE OF ST MARY OF FURNESS

England & Wales - Charity number 517738

Accounts

ST MARY'S HOSPICE

ANNUAL REPORT & ACCOUNTS

HOSPICE OF ST MARY OF FURNESS
REGISTERED COMPANY NUMBER 2016831
REGISTERED CHARITY NUMBER 517738

TRUSTEE'S ANNUAL REPORT

Welcome to our annual review, in which we'll take you through the highlights of the past 12 months and show you how our careful stewardship – and your generosity – has ensured that not only have we been able to continue providing hospice services to our communities across Furness and South Lakes, but also how we've been able to grow, helping even more families by offering new services.

Like everyone, we've had to face challenges. Covid remains prevalent in the area and, despite the pandemic disappearing slightly from the media spotlight, we've had to be just as careful in 2021/22 as we were the previous year. And every indication is that Covid will be an aspect of our lives for some considerable time to come.

The economy is outside of our control, but economic changes have made fundraising harder than ever. Many of our supporters are faced with a cost of living crisis, and have to balance their willingness to support us with their ability to pay their bills. This is set against a backdrop of our costs increasing, such as rising fuel and energy costs, with indications that things may well get worse before they get better.

All of which provides a difficult operating climate for our fundraising and retail teams. However, you probably won't be surprised to learn that they've risen to the challenge, and we'll tell you more about how within this report.

In spite of all of this, 2021/22 has been a year of unprecedented growth for St Marys.

Working in partnership with Dementia UK, we've taken on a specialist dementia nurse, known as an Admiral Nurse, to run a service looking after people living with dementia, and their carers. Dementia is the biggest killer of adults in the UK and cases increase every year. We know that with an ageing population in our area, the pressure on the current limited dementia care provision will grow exponentially over the next decade. In working with Dementia UK and funding the service we've been able to begin to plan for how that gap might be filled.

Another major growth area came with us being awarded a contract to provide a Fast Track End of Life Care service.

Fast Track is a service which has existed for a while, but which we've only recently taken responsibility for in our area. We provide a dedicated to team to support and care for patients and families in their own homes where they have been assessed as being in their final weeks of life and choose to die at home.

A dedicated team helps ensure barriers are removed which prevent patients from leaving hospital. It is imperative that this happens quickly – hence the name fast-track – to ensure a patient is in the comfort of their own home as quickly as possible

More and more people each year chose to die at home , and delivering this service means we can join this to our existing Hospice at Home service to offer the best possible provision.

Finally, and in part because of those new services, we have continued to grow our team. Our board of trustees welcomed James Higgins, the former editor of the North West Evening Mail who runs the successful media and public relations company 32 West. James has been a friend to St Mary's for a number of years and we were delighted to welcome him formally as a trustee.

The recruitment market is challenging for everyone right now, but we've been able to grow successfully. I was particularly pleased to see internal promotions on our clinical side, with health care assistants training and qualifying as nursing associates, and nurses stepping up to become sisters. I'm proud that our organisation invests in its people.

Graham Jowett
Chairman

WHAT WE DO

St Mary's Hospice and our services are open to anyone living in South Cumbria, aged over 18, who is referred with a life- shortening illness. The hospice is open to people with any diagnosis, religion or race. All services are free at the point of use. Our principle sources of funding are from fundraising within our local community along with core funding from our local Clincal Commissioning Group.

Our Ulverston building offers 8 inpatient beds, used for a mix of end of life care and symptom management.

Our Hospice at Home service provides daytime nursing care and overnight support in patients' own homes across Furness and South Lakes

Our Fast Track service is offered to people who are assessed to be within 12 weeks of death. Its function is to support people at home to die where that is their choice, and it provides support for washing, eating, dressing etc up to four times a day depending on assessed need. This service started to take patients in late May 2022 and delivers care to up to 5 people at a time. The service is delivered from 7am to 10.30pm. Patients are reassessed regularly to ensure their needs still meet the service criteria.

Our Living Well Service helps people with advancing illness maintain independence and wellbeing through therapeutic activities such as exercise, creative work, education on symptom management, emotional support and a Day Hospice.

The Bereavement and Family Support Service offers face-to-face and remote support from volunteers as well as online peer support. This service is available whether or not the person who died used hospice services. We are able to refer families to specialist children's services if needed.

Our Admiral Nurse service is focused on people living with dementia and their family carers. In 2022 this service will focus on laying groundwork through building relationships with other organisations. They will be part of the monthly multiagency Dementia Hub working out of the Living Well Centre. We've also started Dementia Cafés, where people with dementia and their families can come together for peer support in an understanding environment. From Spring 2023 this service will work to build support structures for family carers who are instrumental in keeping people at home. The service will initially consist of one specialist nurse and one HCA and we anticipate the number of staff and volunteers in the service growing over the next two years.

The St Mary's Living Well Centre in Barrow offers a range of activities and services to improve the quality of life for people with advancing illness and their families. Services are provided in collaboration with partners from third sector, NHS and local authority.

St Mary's Hospice also offers:

- A link to 'Drop-in' peer support groups in Barrow, Ulverston and Grange-over-Sands
- Supportive services for carers
- Placements for medical, nursing and social work students on rotation
- Professional palliative care education for the wider health and social care workforce.

GOVERNANCE

St Mary's Hospice is registered with Care Quality Commission (CQC) to carry out the regulated activity: Treatment of disease, disorder or injury. Our conditions on registration being that we only;

- treat people over 18 years old.
- accommodate a maximum of eight in-patients.

The CQC last inspected St Mary's Hospice in June 2016, when it declared all aspects to be GOOD and in compliance with CQC regulation and guidance. We then had a remote review from CQC during 2020 to ensure that with regard to COVID we were working within national guidelines to keep patients, families, staff and volunteers safe. CQC declared themselves satisfied by what they found. Since 2016 the process by which CQC inspects premises has changed with a new structure publicised from 2021. We await inspection under that new structure.

The hospice is unable to deliver improved palliative and end of life care working alone. To provide seamless and effective palliative and end of life care requires working in partnership with other orgs such as St John's Hospice, Lancaster and other local health and social care providers of palliative care in Morecambe Bay.

Regulated by Care Quality Commission

CARING BY NUMBERS

347 PATIENTS CARED FOR AT HOME

85 PATIENTS ON OUR IN-PATIENT UNIT

50 DAY HOSPICE PATIENTS

197 FAMILIES SUPPORTED BY OUR BEREAVEMENT TEAM

CASE STUDY

“THANKS TO ST MARY'S, I WAS ABLE TO BE MUM'S DAUGHTER AGAIN, RATHER THAN HER CARER”

Mary, who's mum Hens was nursed by our Hospice at Home team

CASE STUDY: MARY'S STORY

I'm Mary and my mum, Hendika (who we called 'Hens' for short) was nursed through the final chapter of her life at my home, by the team of nurses from St Mary's Hospice. Mum moved in with me in June 2018, because she was no longer able to take care of herself. Despite the onset of a number of health issues, Hens retained quite a lot independence, and we both enjoyed three years living together.

Sadly, in April 2021, Hens was diagnosed with pancreatic cancer. She went to hospital initially but after discussing her prognosis and life expectancy, she decided to return home and undertake palliative care with me.

Our local GP surgery referred us to St Mary's Hospice at Home Team alongside other home support but, at first, I did all the care, as I thought that should be my role.

However, as Mum's condition deteriorated, she was sadly was often incontinent in the night. I became exhausted. St Mary's Hospice at Home team offered us support from their night sitting service. This enabled me to have a sleep through the night, as someone stayed with mum all night. They would chat until my mum, feeling comfortable and knowing she had support, would fall asleep.

The Hospice at Home team continued to provide visits during the day and I was able to discuss Mum's prognosis and condition as I was worried about how she would deteriorate and how quickly it would be. They reassured me and were able to answer questions in total confidentiality. Hens retained her sense of humour and many of the carers and nurses looked forward to seeing her.

Gradually, I started to let the carers do their role and take over mum's personal care. This was lovely and made such a difference.

It allowed me to be her daughter again, rather than her carer, and to do so without feeling guilty.

The Hospice at Home team continued to visit both during the day and night. They showed such compassion and care and as she deteriorated their visits increased. On one occasion I even managed to pray with one of the nurses as mum was losing her fight with cancer.

Hens died in early June 2021 and I was by her side stroking her head as she drew her last breath. She had all her daughters present and it was peaceful. The Hospice at Home team were due to visit and were there shortly after she died. They looked after Hens, washed her and combed her hair. We returned to the room, I shall never forget how I felt, relieved that mum looked so peaceful, the nurses had laid three flowers next to her on her pillow, representing her three daughters. I wept with relief and sadness all in one, but the simple gesture of those three flowers meant so much to me.

If you are facing a life limiting illness or a close family member is then, please, reach out for help. The Hospice at Home team gave my mum the ability to remain at home with such compassion and medical care with her family by her side. The team offer incredible support and provide respite at a difficult time. I know that I would not have coped without the Hospice at Home team and I am eternally grateful for them helping undertake the most difficult yet special time in both mine and my mum's life.

INVESTING IN PEOPLE

This year we recruited 23 new members of staff in a huge variety of roles, from a new chef to a new Head of Clinical Care. We added new health care assistants, new nurses and a new communications officer, as well as new fundraisers to ensure we continue to generate enough income to pay for our services.

All team members at St Mary's are cogs in a wheel that keeps turning to ensure we can provide the highest level of care to those who need it.

These are just a handful of our new faces!

DEVELOPING OUR TEAM

As well as recruiting new staff, we also had staff members who progressed in their careers.

Brogan (left) and Kim joined us as Health Care Assistants at very different times in their lives, but both with the long-held ambition to progress into nursing.

Brogan, who comes from a long line of NHS workers, knew from an early age that she wanted to follow in the footsteps of her family members. She completed two years at Furness College before taking her first job in health care at 17. Having worked at St Mary's as a Health Care Assistant she was supported to train as a nursing associate.

Kim had her family when she was young and didn't think she'd be able to progress into nursing. Her family of four meant she had to work while she trained but a role as a Health Care Assistant at St Mary's meant she could earn while she learned, working as a Health Care Assistant while training as a nursing associate.

Both completed their qualifications in April and are now employed as Nursing Associates – with the next HCAs keen on making the step already enrolled.

FINANCIAL SUMMARY

We have had an excellent financial year, thanks to the continued support of the community, enabling us to achieve our core goal of caring for more people.

- Our total income of £4.4m was a growth of 2% on the previous year. Legacies grew by 122% to £1m, offsetting the shortfall on prior year relating to government COVID support.

- Expenditure on charitable activities was in line with the previous year

- Our retail and hospitality businesses in particular showed a remarkable recovery post COVID, with profit up £0.3m (40% and 25% gross profit respectively)

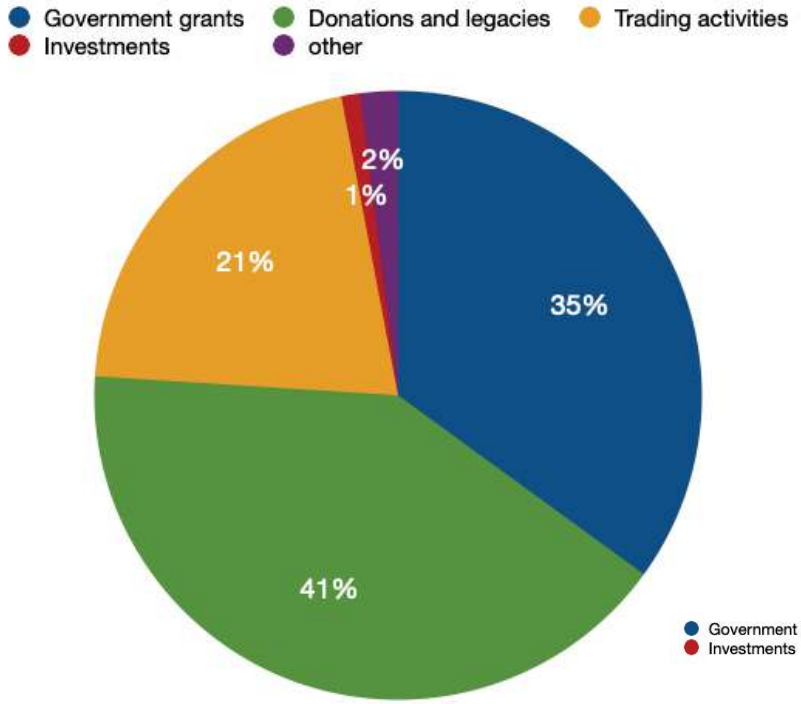
INCOME

Our total income was £4.4m in 2021/22 and the chart shows the key elements of this income, with the previous year's for comparison.

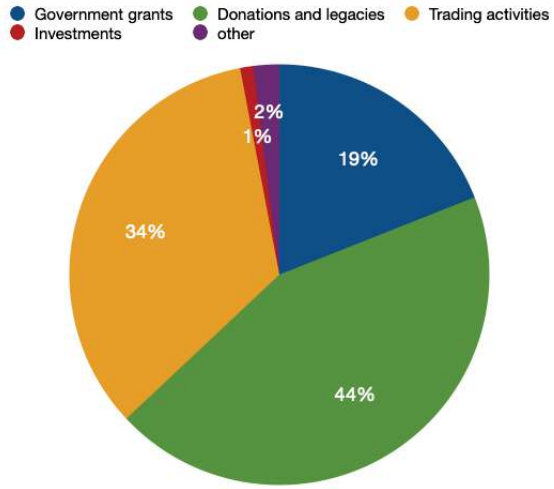
Income from our charity shops and café both experienced strong recovery in the year post COVID lockdowns, with a remarkable income growth of 68% which offset the reduction in government grants.

Whilst overall donations dropped due to reduced income from charitable trusts, legacies increased by £0.6m.

2021-22



2020-21



FINANCIAL SUMMARY

Expenditure

Our overall expenditure increased by 3% on the previous year. Expenditure on charitable activities remained in line with 2020-21.

The money we spend on raising funds increased by £100k, with additional funds spent on retail to enable the large income growth, and increased expenditure due to additional fundraising activity.

Investments

Our trustees invest our long term reserves to get the best growth they can while remaining within an acceptable level of risk. Investments are made for a minimum of five years.

Our trustees wish to invest ethically and responsibly. We only use fund managers signed up to the United Nations Principles of Responsible investment. We also would not invest in companies or funds that generate more than 10% of their revenues from tobacco.

We use Sanlam Investment Management to manage our investment portfolio. Performance is reviewed on a quarterly basis.

RESERVES

Like many charities, we keep a cash reserve to make sure we can still be there through difficult times, or if disaster strikes. We hold back enough to cover six months costs and any expected future losses. For this year that adds up to £3.1m.

On top of the enormous, ongoing generosity of our local community, in the last couple of years we've been fortunate to be beneficiaries of some unusually large gifts in wills, as well as some unexpected Covid related grants, giving us extra cash of around £2.7m.

This gives us a great opportunity to help more of the local people that need us by introducing new services. It also presents us with the challenge of how to pay for these extra services as that extra money runs out.

We've already committed £1m over the next three years on three areas:

1) Recruiting to provide dementia services for the first time
2) Adding more care and support to people in their homes as part of the NHS FastTrack initiative
3) We've been able to invest in our support teams, so they can continue to manage the increasing demand.

We've set aside another £1m to continue this investment as we learn what is most needed.

We also need to update existing maintenance and layout issues with our in-patient unit, day-care and office building in Ulverston, so we can better look after our patients, their families and our staff. We're working on how best to achieve that and have set aside the remaining £0.7m to help fund the work.

Although we're fortunate to have cash reserves, we know how quickly these will be used and the challenge we face in finding the extra income we'll need to sustain our extra services in the coming years.

FUNDRAISING

It's always a challenge to raise the funds we need to provide our services – and we know just how lucky we are to have the support of our community.

We need to bring in funding all year round to make sure we can always provide the high standard of care, free at the point of need, that local people deserve. So many of the ways we raise money, such as our charity events, sponsored walks or sales in our cafe and shops – are hard to predict and, during Covid, we've seen just how vulnerable those income streams can be.

So, this year, we launched a new regular giving campaign, called Sponsor a Nurse, where we're asking 500 people to sign up as sponsors and make an affordable monthly donation.

We worked with our supporters at Barrow Raiders on the launch, with our nurses and health care assistants leading out the players ahead of their game with York in May.

FUNDRAISING BY NUMBERS

6,368 WEEKLY LOTTERY PLAYERS, RAISING OVER **£235K** EACH YEAR

100 CORPORATE DONATIONS

2,643 INDIVIDUAL DONATIONS

126 PEOPLE CLIMBED SCAFEL PIKE AT NIGHT, RAISING **£60K**

RETAIL AND HOSPITALITY

We run charity shops in Ulverston, Barrow, Millom, Grange-Over-Sands and Dalton, plus a fantastic furniture warehouse in Barrow and a stall at the Conistion vintage summer shop, as well as our wonderful Orangery Cafe at the Hospice building.

Think you know charity shops? Think again. There might have been a time when the charity shop was the place we only went for items to make up fancy dress costumes, but that's not true now, and certainly not in our shops.

Our dedicated team of staff and volunteers sort through everything that comes in and only offer items for sale that they'd be happy to have at home themselves. It's an integral part of making sure the stock is worthy of those who support us. Our shops are also spaced out, with items properly displayed so that browsing is a comfortable and enjoyable process.

It's not unusual for us to have designer clothing – sometimes brand new with the tags still on – which means customers enjoy the experience of shopping with us, and come back again and again.

Our Orangery is open seven days a week and, as well as providing food for patients on the IPU serves up to 200 customers a day. That's a lot of cake!

RETAIL AND HOSPITALITY BY NUMBERS

WE SOLD **25,381** ITEMS OF CLOTHING ACROSS OUR STORES

OUR FURNITURE WAREHOUSE SOLD **3,981** ITEMS

OUR CAFE SERVED AN ASTONISHING **20,098** HOT DRINKS

OUR EBAY TEAM COMPLETED **3,733** SUCCESSFUL SALES

WHAT COMES NEXT

We hope you can tell from our Annual Report that we think it's really important to make a difference for our community. We want everybody who needs us to be equally able to access our services no matter their colour, religion, the kind of relationship they are in, their age or anything else about them. There has long been a belief that hospices nationally don't reach around 1 in 4 of those who would benefit from their services. Over the next 12 months we'll be exploring that to understand who we might be missing.

To help us do that we'll compare those who use us against the shape of our local population from the most recent census. That will give us an indication of where we need to be more visible, because we know it isn't about people being hard-to-reach, it is about us reaching out in the right way in the right places. As always we'll work with partners to consider how we can reach through them to their communities.

Over the next year the new service for people with dementia will be developed using feedback from those using the service and their families. We'll also continue to work with commissioners to develop the capacity of the Fast-Track service to make sure that those who choose to die at home are supported to do so.

To deliver current services and reach out in new ways we will continue to support and develop our amazing team of staff and volunteers. Everything the hospice is able to do is based on your support and their effort. It's a team thing!

Val Stangoe, CEO

THANK YOU!

THE LEGAL BITS

Over the next few pages we are providing some contents which, legally, we are required to publish. By definition these pages aren't as accessible (or interesting!) as the rest of this document, but they are important.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered charity name Hospice of St. Mary of Furness Charity registration number 517738
Company registration number 2016831
Principal office & Registered office
Ford Park Crescent Ulverston
Cumbria
United Kingdom LA12 7JP

The trustees who served the charity during the period were as follows:
Graham Jowett, Andrew Wren, Graham Servante, Dudley Clark, Richard Bird, Lucy Cavendish (retired, 27th July, 2021) Denise Hardy, Dr Andrew Luksza, Esther Kirby, Alyson Dickson, Andy James (appointed 1st September, 2021), James Higgins (appointed 1st December, 2021)

The Directors
During the period were as above with the inclusion of Val Stangoe, CEO, and Secretary, Suzi Lake

Principal staff members
Val Stangoe - Hospice Chief Executive

THE LEGAL BITS

REFERENCE AND ADMINISTRATIVE DETAILS

Bankers
NatWest Bank Plc P.O. Box 81 Elephant Yard Kendal Cumbria
LA9 4GS
Nationwide Building Society Kings Park Road
Moulton Park
Northampton
NN3 6NW

Solicitors
Progression Solicitors 11 Queen Street
Ulverston Cumbria LA12 7AF

Auditors
MHA Moore and Smalley Priory Close
St Mary's Gate
Lancaster
Lancashire LA1 1XB

Investment Managers
Sanlam Private Investments 55 Main Street
Kirkby Lonsdale
Cumbria
LA6 2AH
Furness Building Society 51-55 Duke Street Barrow-in-Furness
Cumbria
LA14 1RT

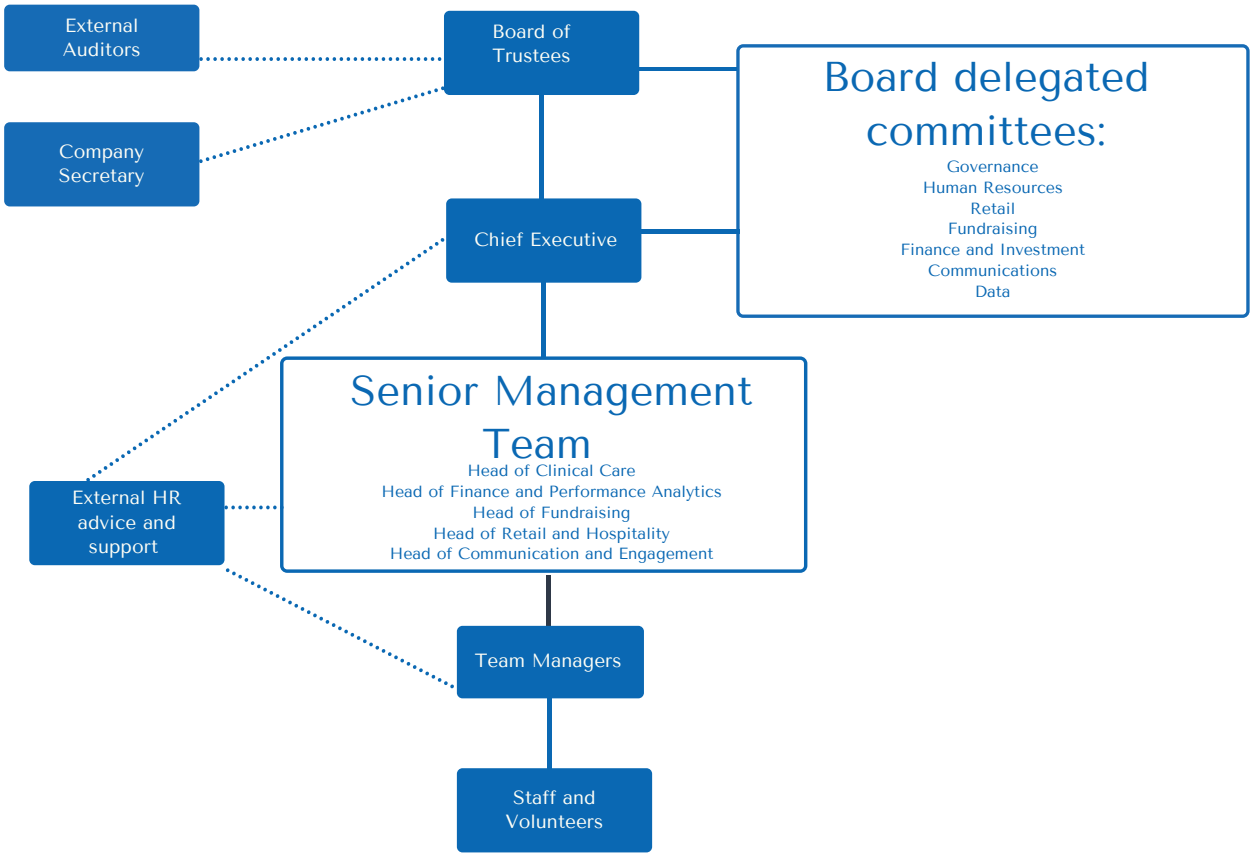
MANAGEMENT

The Hospice of St Mary of Furness, known locally as St Mary's Hospice, is a company limited by guarantee as well as a charity and exists for the charitable purpose of the relief of those in need by reason of ill-health.

Trustees are responsible for hospice governance and work alongside the Senior Management Team responsible for the day-to-day running of the hospice. Together they write a five year Strategic Plan and use this to shape operational priorities.

The Trustees have complied with the duty in the Charities Act 2011 with due regard to the public benefit guidance published by the Charities Commission.

The Charity is governed by its Memorandum and Articles incorporated on 2 May 1986 as amended by special resolution on 10 May 2016.



MANAGEMENT

The Board of Trustees

The Board of Trustees has six to ten trustees recruited to reflect the needs of the Board and our local community. It meets every two months with formal Board Committees meeting between times to focus on specific areas of business such as Governance, HR or Finance.

New Trustees link to a 'buddy', a more experienced Trustee, to learn about the hospice. They also meet with the Chair and Vice-Chair and have access to a webpage of useful information.

The Senior Management Team

The SMT is made up of: The CEO; Head of Finance & Performance Analytics; Head of Clinical Care and Education; Head of Fundraising; Head of Retail and Hospitality; Head of Communications and Engagement.

Each of these senior managers is responsible for leading a team of staff in delivery of the hospice goals.

Pay for the Senior Management Team is set by Trustees in the context of a job scoring matrix and market salary rates.

The board has approved the establishment of a Remuneration Committee to advise and make recommendations to the Board about appropriate remuneration and terms of service for the Chief Executive Officer and Senior Managers who are members of the Senior Management Team

RISK MANAGEMENT

A major aspect of the Trustee role is to be aware of the major risks facing the charity and to put in place strategies to manage these. The most serious of our current risks are outlined below:

Clinical risks

- The main continuing clinical risk for the existence of the hospice is the difficulty in recruitment and retention of medical staff who provide daily medical cover on the in-patient unit.
- This is due to a national shortage of medical staff particularly those with senior experience in Palliative Care.
- There is also an increasing risk of unavailability of nursing staff linked to a national shortage.

Steps to mitigate these risks are:

- Linking with Supportive Care UK, a company providing access to experienced Palliative Consultant level cover both for day time and out of hours support.
- Training a third Advanced Nurse Practitioner to strengthen our medical team;
- Ensuring a robust development programme for nursing staff to make posts appealing and support skills development.

Financial risks

- Changes to NHS commissioning processes during NHS reorganization
- Reduction in available NHS funding
- Failure to increase the current level of NHS funding despite increasing costs of service delivery
- A heavy reliance on charitable funding in a time of financial instability in many households.

Steps to mitigate these are:

- Working closely with commissioners to ensure our services fulfil need identified locally
- Using a broad range of income generation methods including continually updating our businesses.

Financial success and failures in the last eight years:

- We have managed to have more services commissioned by our local NHS
- We have been unable to increase the base rate of grant to better meet the growing costs

RISK MANAGEMENT

Fundraising

As St Mary's relies on the goodwill of our community, it is important to us that no- one ever feels pressured to donate or engage. Approaches to our community are infrequent and are always guided by our Information Governance group which ensures use of contact data complies with GDPR and with our own standards around care of vulnerable people. Fundraising and canvassing activity is managed to ensure engagement is consensual, that our teams are appropriately aware of the need to protect vulnerable supporters and that the organisation would rather err on the side of caution to protect such vulnerable people from feeling or being exploited. Specifically our canvassers undertake a training programme to ensure all their interactions are guided by Safeguarding principles

There were no complaints received in respect of fundraising procedures during the year.

Coronavirus risks continue

The risk linked to Coronavirus continue on. Those people the hospice supports generally have vulnerability to the virus due to other conditions. It is therefore likely that we will continue to use PPE for some time to come and to actively manage face-to-face interactions to keep everyone safe. However having seen the negative effects of social isolation we will work to ensure both online and face-to- face options are available. We must recognise that digital access excludes those who do not have digital skills, lack funds to invest in a digital response or live in areas where broadband is poor.

Demographic change

A newly emerging risk on the horizon is the change to national demographics over the next 20 years. In Morecambe Bay this indicates a growth over that period of 47,000 people of whom 19,000 will be over 85.

RESERVES

The trustees review the level of free reserves on an annual basis. Calculation of the required level of free reserves takes into account:

- The key financial risks faced by the organisation
- Our ability to diversify our income streams
- Our current cost structure
- Known expenditure increases faced due to compliance with legal changes, such as changes to the national minimum wage and NHS pension funding
- Investment funding required to enable strategic development
- Increased economic uncertainty

The Trustees have set a reserves policy which defines the minimum level of free reserves as “six months of budgeted expenditure, plus any future anticipated losses in our three year plan”. Under this policy, at 31st March:

· The free reserves target was £3.1m.
· Actual free reserves were £4.8m giving a surplus of £1.7m.

In April 2021, Trustees had identified and set aside a total of £2m for investment into increasing our service provision.

At April 2022, £1m of this has already been committed and built into our three year plan. In this plan we are strengthening and expanding our current teams to make them more robust and sustainable, developing and growing our new dementia service, and implementing the new Fast Track service.

The remaining £1m forms part of our current £1.7m free reserve surplus. We will invest this in further service growth, once we have finessed the model of the services currently in development and assessed the ever changing needs of the local community. We see dementia services as a key part of this.

This leaves £0.7m as surplus in our reserves. We need to update our Hospice building in Ulverston so we can better look after our patients, their families and our staff. We're working on how best to achieve that and have set aside the remaining reserves to help fund that work

SERVICE DATA

Data on the use of our services in 2021-22 is shown in relation to previous years.

Numbers of open beds remained lower than normal during this period due to continued illness due to Covid and difficulties in recruiting new clinical staff.

In-Patient Unit

The original nine beds of the hospice was previously reduced to eight in the light of a NICE ruling of a maximum 8 patients to one nurse. During COVID we had as many of these eight beds open as possible at any time depending on staff sickness and availability. For most of the year we ran at between 5 and 7 beds. Our Bed Occupancy rose to 90% showing a greater match between the number of beds and the need in our community. Currently our beds are able to flex up to eight as required.

Hospice @ Home Activities

Our Hospice at Home team continues to care for that larger number of patients who prefer to stay at home until death. As in previous years very few patients were moved elsewhere before death.

Day Hospice and Group Therapies

This small team has been hugely impacted by both health and staffing issues this year which has meant service delivery has been erratic. WE anticipate being able to develop this service back to full strength in the coming months.

Family Support Services

Our Family Bereavement and Support Service supports people living with loss whether they have used hospice services or not. The service continues to be an excellent example of how a high quality service can be delivered mostly by volunteers with support of a small staff team.

PRINCIPAL RISKS AND UNCERTAINTIES: TRUSTEES' RESPONSIBILITIES STATEMENT

The trustees (who are also the directors of Hospice of St. Mary of Furness for the purposes of company law) are responsible for preparing the Trustees Annual Report and the consolidated financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the directors to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period.

Under company law the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the company and of the profit or loss of the company for that period. In preparing these financial statements, the directors are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in operation.

The trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the company's transactions and disclose with reasonable accuracy at any time the financial position of the company and enable them to ensure that the financial statements comply with the Companies Act 2006.
They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as each of the directors of the charitable company at the date of approval of this report is aware there is no relevant audit information (information needed by the company's auditors in connection with preparing the audit/report) of which the company's auditors are unaware. Each director has taken all of the steps that he/she should have taken as a director in order to make himself/herself aware of any relevant audit information and to establish that the company's auditors are aware of that information.

Auditor

MHA Moore and Smalley have indicated their willingness to be reappointed as statutory auditors.
Approval was given by the trustees for this report (which incorporates the strategic report, which was approved by the trustees in their capacity as directors) and is signed on the board's behalf by:

Graham Jowett 28/09/2022

Graham Jowett, Chairman

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS AND TRUSTEES OF HOSPICE OF ST. MARY OF FURNESS FOR THE YEAR ENDED 31 MARCH 2022

Opinion

We have audited the financial statements of Hospice of St. Mary of Furness (the 'parent charitable company') and its subsidiary (the 'group') for the year ended 31 March 2022 which comprise of the Consolidated Statement of Financial Activities, Charity Statement of Financial Activities, Consolidated Balance Sheet, Charity Balance Sheet, consolidated and charity Cash Flow Statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006 and to the charitable company's trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. Our audit work has been undertaken so that we might state to the charitable company's members and its trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, and the charitable company's trustees as a body, for our audit work, for this report, or for the opinions we have formed.

In our opinion the financial statements:

- give a true and fair view of the state of the group's and parent charitable company's affairs as at 31 March 2022, and of the group's incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006 and the Charities Act 2011.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the group and parent charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the group's or parent charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the trustees' annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report (incorporating the strategic report and the directors' report) for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the trustees' report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of our knowledge and understanding of the group and parent charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 and the Charities Act 2011 requires us to report to you if, in our opinion:

- adequate and sufficient accounting records have not been kept by the parent charitable company, or returns adequate for our audit have not been received from branches not visited by us; or
- the parent charitable company's financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of directors' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement set out on page 28, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the group's and parent charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the group or the parent charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

We have been appointed auditor under the Companies Act 2006 and section 151 of the Charities Act 2011 and report in accordance with those Acts.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

- Enquiries with the board about any known or suspected instances of non-compliance with laws and regulations, including fraud;
- Challenging assumptions and judgements made by the board in their significant accounting estimates, in particular in relation to provisions and future performance of the charity;
- An evaluation of the risk of management override of controls and subsequent testing, including through testing journal entries and other adjustments for appropriateness;
- An evaluation of the charity's internal control environment; and
- A review of board minutes.

Because of the industry in which the charity operates, we identified the following areas as those most likely to have a material impact on the financial statements: Compliance with the Care Quality Commission requirements, Health and Safety, compliance with Gambling Commission rules, in particular holding the relevant lottery licence; employment law, and compliance with the UK Charities Act.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

A further description of our responsibilities is available on the Financial Reporting Council's website at: https://www.frc.org.uk/Our-Work/Audit/Audit-and-assurance/Standards-and-guidance/Standards-and-guidance-for-auditors/Auditors-responsibilities-for-audit/Description-of-auditors-responsibilities-for-audit.aspx.

This description forms part of our auditor's report.

Jenny McCabe
Senior Statutory Auditor
For and on behalf of
MHA Moore and Smalley
Chartered Accountants and Statutory Auditor

Priory Close
St Mary's Gate
Lancaster
LA1 1XB
04/10/2022
……

HOSPICE OF ST. MARY OF FURNESS (COMPANY LIMITED BY GUARANTEE)

CONSOLIDATED STATEMENT OF FINANCIAL ACTIVITIES (INCORPORATING THE INCOME AND EXPENDITURE ACCOUNT)

FOR THE YEAR ENDED 31 MARCH 2022

		Unrestricted funds	Restricted funds	Total funds 2022	Total funds 2021
		£	£	£	£
Income from:					
Donations and legacies	**3**	**1,871,483**	**84,793**	**1,956,276**	1,778,349
Charitable activities	**4**	**631,597**	**218,361**	**849,958**	1,525,084
Other trading activities	**5**	**1,490,166**	**-**	**1,490,166**	887,981
Investments	**6**	**33,661**	**-**	**33,661**	29,596
Other	**7**	**76,628**	**5,317**	**81,945**	104,247
Total		**4,103,535**	**308,471**	**4,412,006**	4,325,257
Expenditure on:					
Charitable activities	**8**	**2,297,892**	**301,555**	**2,599,447**	2,591,899
Raising funds	**9**	**911,456**	**-**	**911,456**	806,916
Total		**3,209,348**	**301,555**	**3,510,903**	3,398,815
Net income before other gains/(losses)		**894,187**	**6,916**	**901,103**	926,442
Net gain/(loss) on investments		**(2,603)**	**-**	**(2,603)**	129,936
Net income before transfers		**891,584**	**6,916**	**898,500**	1,056,378

CONSOLIDATED STATEMENT OF FINANCIAL ACTIVITIES (INCORPORATING THE INCOME AND EXPENDITURE ACCOUNT) (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2022

		Unrestricted funds £	Restricted funds £	Total funds 2022 £	Total funds 2021 £
Net income before transfers		**891,584**	**6,916**	**898,500**	1,056,378
Transfer between funds	**11**	**20,478**	**(20,478)**	**-**	-
Net movement in funds		**912,062**	**(13,562)**	**898,500**	1,056,378
Reconciliation of funds:					
Total funds brought forward		**6,204,606**	**74,055**	**6,278,661**	5,222,283
Total funds carried forward		**7,116,668**	**60,493**	**7,177,161**	6,278,661

The Statement of Financial Activities includes all recognised gains and losses in the year.

All of the above amounts relate to continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

The notes on pages 44 to 79 form part of these financial statements.

CHARITY STATEMENT OF FINANCIAL ACTIVITIES (INCORPORATING THE INCOME AND EXPENDITURE ACCOUNT)
FOR THE YEAR ENDED 31 MARCH 2022

		Unrestricted funds £	Restricted funds £	Total funds 2022 £	Total funds 2021 £
Income from:					
Donations and legacies	**3**	**1,870,803**	**84,793**	**1,955,596**	1,753,877
Charitable activities	**4**	**631,597**	**218,361**	**849,958**	1,525,084
Other trading activities	**5**	**1,274,020**	**-**	**1,274,020**	817,244
Investments	**6**	**33,661**	**-**	**33,661**	29,596
Other	**7**	**84,128**	**5,317**	**89,445**	104,204
Total		**3,894,209**	**308,471**	**4,202,680**	4,230,005
Expenditure on:					
Charitable activities	**8**	**2,297,892**	**301,555**	**2,599,447**	2,591,899
Raising funds	**9**	**755,576**	**-**	**755,576**	674,268
Total		**3,053,468**	**301,555**	**3,355,023**	3,266,167
Net income before other gains/(losses)		**840,741**	**6,916**	**847,657**	963,838
Net gain/(loss) on investments		**(2,603)**	**-**	**(2,603)**	129,936
Net income before transfers		**838,138**	**6,916**	**845,054**	1,093,774

CHARITY STATEMENT OF FINANCIAL ACTIVITIES (INCORPORATING THE INCOME AND EXPENDITURE ACCOUNT) (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2022

		Unrestricted funds £	Restricted funds £	Total funds 2022 £	Total funds 2021 £
Net income before transfers		**838,138**	**6,916**	**845,054**	1,093,774
Transfer between funds	**11**	**20,478**	**(20,478)**	**-**	-
Net movement in funds		**858,616**	**(13,562)**	**845,054**	1,093,774
Reconciliation of funds:					
Total funds brought forward		**6,204,198**	**74,055**	**6,278,253**	5,184,479
Total funds carried forward		**7,062,814**	**60,493**	**7,123,307**	6,278,253

The Statement of Financial Activities includes all recognised gains and losses in the year.

All of the above amounts relate to continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

The notes on pages 44 to 79 form part of these financial statements.

CONSOLIDATED BALANCE SHEET

AS AT 31 MARCH 2022

		2022		2021	
		£	£	£	£
Fixed assets					
Tangible assets	**13**	**2,160,234**		2,219,612	
Investments	**14**	**1,649,461**		1,138,035	
			3,809,695		3,357,647
Current assets					
Stock	**15**	**7,731**		8,896	
Debtors	**16**	**300,036**		309,799	
Cash at bank and in hand		**3,298,099**		2,830,898	
		3,605,866		3,149,593	
Creditors: amounts falling due within one year	**17**	**(238,400)**		(228,579)	
Net current assets			**3,367,466**		2,921,014
Total assets less current liabilities			**7,177,161**		6,278,661
Net assets			**7,177,161**		6,278,661

CONSOLIDATED BALANCE SHEET (CONTINUED)

AS AT 31 MARCH 2022

		2022		2021	
		£	£	£	£
Funds:					
Restricted funds	**19**		**60,493**		74,055
Unrestricted funds	**21**		**7,116,668**		6,204,606
Total funds			**7,177,161**		6,278,661

27/09/2022

These accounts were approved by the members of the committee and authorised for issue on the ..... and are signed on their behalf by:

Graham Jowett

.....

G Jowett
Trustee

Company Registration Number: 2016831

The notes on pages 44 to 79 form part of these financial statements.

HOSPICE OF ST. MARY OF FURNESS (COMPANY LIMITED BY GUARANTEE)

CHARITY BALANCE SHEET

AS AT 31 MARCH 2022

		2022		2021	
		£	£	£	£
Fixed assets					
Tangible assets	**13**	**2,157,464**		2,218,182	
Investments	**14**	**1,649,464**		1,138,038	
			3,806,928		3,356,220
Current assets					
Stock	**15**	**6,026**		7,787	
Debtors	**16**	**316,263**		315,692	
Cash at bank and in hand		**3,223,624**		2,824,159	
		3,545,913		3,147,638	
Creditors: amounts falling due within one year	**17**	**(229,534)**		(225,605)	
Net current assets			**3,316,379**		2,922,033
Total assets less current liabilities			**7,123,307**		6,278,253
Net assets			**7,123,307**		6,278,253

CHARITY BALANCE SHEET (CONTINUED)

AS AT 31 MARCH 2022

		2022		2021	
		£	£	£	£
Funds:					
Restricted funds	**19**		**60,493**		74,055
Unrestricted funds	**21**		**7,062,814**		6,204,198
Total funds			**7,123,307**		6,278,253

27/09/2022

These accounts were approved by the members of the committee and authorised for issue on the ..... and are signed on their behalf by:

Graham Jowett

.....

G Jowett
Trustee

Company Registration Number: 2016831

The notes on pages 44 to 79 form part of these financial statements.

CONSOLIDATED AND CHARITY CASH FLOW STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022

	Group 2022 Total £	Group 2021 Total £	**Charity 2022 Total £**	Charity 2021 Total £
Cash generated in operating activities	**1,012,179**	946,221	**942,332**	992,111
Cashflows from investing activities				
Investment income	**33,661**	29,596	**33,661**	29,596
Purchase of tangible fixed assets (including investments)	**(620,738)**	(83,292)	**(618,627)**	(82,617)
Disposal of tangible assets (including investments)	**-**	3,949	**-**	3,949
Cash provided by investing activities	**425,102**	896,474	**357,366**	943,039
Increase in cash and cash equivalents in the year	**425,102**	896,474	**357,366**	943,039
Cash and cash equivalents brought forward	**2,909,694**	2,013,220	**2,902,955**	1,959,916
Cash and cash equivalents carried forward	**3,334,796**	2,909,694	**3,260,321**	2,902,955

CONSOLIDATED AND CHARITY CASH FLOW STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022

	Group 2022 Total £	Group 2021 Total £	**Charity 2022 Total £**	Charity 2021 Total £
Reconciliation of net movement in funds to net cashflow from operating activities				
Net movement in funds	**898,500**	1,056,378	**845,054**	1,093,774
Investment income received	**(33,661)**	(29,596)	**(33,661)**	(29,596)
Depreciation	**123,544**	113,838	**122,773**	113,541
Decrease in stock	**1,165**	997	**1,761**	897
(Increase)/Decrease in debtors	**9,763**	(66,553)	**(571)**	(62,483)
Increase in creditors	**9,821**	802	**3,929**	5,623
(Profit)/ Loss on disposal of fixed assets	**444**	291	**444**	291
(Gain)/ Loss on revaluation of investments	**2,603**	(129,936)	**2,603**	(129,936)
Net cash generated in operating activities	**1,012,179**	946,221	**942,332**	992,111
Components of cash and cash equivalents				
Cash at bank and in hand	**3,298,099**	2,830,898	**3,223,624**	2,824,159
Cash held at investment brokers	**36,697**	78,796	**36,697**	78,796
	3,334,796	2,909,694	**3,260,321**	2,902,955

The notes on pages 44 to 79 form part of these financial statements.

1 Accounting policies

Legal form

Hospice of St. Mary of Furness is a registered charity and a limited company, limited by guarantee, as defined by the Companies Act 2006, incorporated in England and Wales. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the charity. The registered office of the charity, the nature of its operations and its principal activities are all detailed in the Trustees' report of these financial statements.

Basis of preparation

Hospice of St. Mary of Furness meets the definition of a public benefit entity under FRS102. The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) – (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102), the Charities Act 2011 and the Companies Act 2006.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts are rounded to the nearest £.

The financial statements have been prepared on a going concern basis under the historical cost convention. The particular accounting policies adopted by the trustees are described below. These policies have been consistently applied to all years presented unless otherwise stated.

The consolidated accounts of the group incorporate the accounts Hospice of St. Mary of Furness ("the Charity") and its wholly owned subsidiary, St Mary's Orangery Limited. The results of the subsidiary are consolidated on a line by line basis.

Preparation of the accounts on a going concern basis

The Trustees assess whether the use of the going concern basis of accounts preparation is appropriate i.e. whether there are any material uncertainties related to events or conditions that may cast significant doubt on the ability of the Charity to continue as a going concern. The Trustees make this assessment in respect of a period of at least one year from the approval of the accounts and have concluded that the Charity has adequate resources to continue in operational existence for the foreseeable future, and there are no material uncertainties at this time. Accordingly, the Trustees continue to adopt this basis of accounting in preparing the financial statements.

Income

Income including donations and gifts receivable is credited to the Statement of Financial Activities when the charity is legally entitled to the funds after any performance conditions have been met, the amount can be measured reliably and it is probable that the income will be received.

1 Accounting policies (continued)

Legacies are regarded as receivable once probate has been granted, there is sufficient evidence regarding the certainty of the receipt and there is a sufficiently reliable measurement of the amount in accordance with the recognition criteria of the SORP. In practice this is rarely before the receipt of a letter advising of an intended payment or transfer. Interim receipts are treated as being receivable on receipt. Where legacies have been notified to the charity, or the charity is aware of granting of probate and the criteria for income recognition have not been met, then the legacy is treated as a contingent asset and disclosed if material in note 3.

Funding received in advance including grants are treated as deferred income where the funding agency requires an ongoing service to be provided by expenditure in the future period to which the funding relates.

Gifts donated for resale are included at fair value, being the expected proceeds from sale less the expected costs of sale. Where estimating the fair value is practicable upon receipt it is recognised in stock and 'Income from other trading activities'. Upon sale, the value of the stock is charged against 'Income from other trading activities' and the proceeds are recognised as 'Income from other trading activities'. Where it is impracticable to fair value the items due to the volume of low value items they are not recognised in the financial statements until they are sold. This income is recognised within 'Income from other trading activities'.

Income from trading activities includes income earned from fundraising events and trading activities to raise funds for the charity. Income is received in exchange for supplying goods and services in order to raise funds and is recognised when entitlement has occurred.

Investment income is earned through holding assets for investment purposes such as shares and property. It includes dividends and interest and is included when the amount can be reliably measured.

Income from charitable activities includes income from NHS England and other support from the UK government including under the Coronavirus Job Retention Scheme (CJRS) to support the charity following the impact of COVID-19.

Expenditure

All expenditure is accounted for on an accruals basis in the expense categories required by the SORP. Expenditure is recognised where there is a legal or constructive obligation to make payments to third parties, it is probable that the settlement will be required and the amount of the obligation can be measured reliably. Costs are further allocated between the activities undertaken on a basis consistent with the use of the resources. Expenditure includes irrecoverable VAT.

Charitable expenditure includes costs incurred in the delivery of the charities activities and services. It includes both direct costs, including staff costs, that are incurred in the delivery of the activities and services and indirect costs which are required to support the delivery of the charitable objects.

1 Accounting policies (continued)

Costs of raising funds include those costs in relation to the charity's operations which are used to generate further income which is integral to the charity in meeting its charitable objectives.

Where support costs cannot be directly attributed to particular headings they have been allocated to cost of raising funds and expenditure on charitable activities on a basis consistent with use of the resources.

Redundancy costs are expensed when the liability for payment of such costs is incurred.

Donated services and facilities

Donated services and facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit is probable and that economic benefit can be reliably measured. In accordance with SORP (FRS 102) no amounts are included in the financial statements for services donated by volunteers.

On receipt, donated professional services and donated facilities are recognised on the basis of the value of the gift to the charity which is the amount the charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure on period of receipt.

Investments

Investments are recognised initially at fair value which is normally the transaction price excluding transaction costs. Investments are subsequently stated at fair value if the shares are publicly traded or their fair value can otherwise be measured reliably. Other investments, such as the investment in the subsidiary, are measured at cost less impairment. The SOFA included the net gains and losses arising on revaluations and disposals throughout the year.

Fixed assets

All fixed assets are initially recorded at cost. Depreciation is provided at rates calculated to write off the cost of fixed assets, less their residual value, over their expected useful lives on the following bases:

Freehold property	-	2% straight line
Equipment	-	25% reducing balance
Motor vehicles	-	20% straight line
Leasehold property	-	10% straight line

1 Accounting policies (continued)

No depreciation is charged on freehold land.

Stocks

Stocks are valued at the lower of cost and net realisable value, after making due allowance for obsolete and slow moving items and a FIFO cost formula is used. Donated stocks are not valued in the accounts due to the undue cost of calculating such amounts against any benefit of recognising such amounts.

Debtors and creditors within one year

Debtors and creditors with no stated interest rate and receivable and payable within one year are recorded at transaction price. Any losses arising from impairment are recognised in expenditure.

Cash and cash equivalents

Cash is a basic financial asset and includes cash in hand and deposits held on call with banks and investment managers.

Fund accounting

Unrestricted funds

General funds are available for use at the discretion of the Trustees in furtherance of the general objectives of the charity.

Designated funds

Designated funds are unrestricted funds set aside by the Trustees for particular purposes.

Restricted funds

Restricted funds arise where there is a donor imposed restriction on the use of the funds, or the funds have arisen in response to an appeal for a specified purpose. Transfers are made from Restricted to Unrestricted funds when the expenditure has been fully made in accordance with the objects of the fund.

1 Accounting policies (continued)

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Operating lease agreements

Rentals applicable to operating leases where substantially all of the benefits and risks of ownership remain with the lessor are charged against profits on a straight-line basis over the period of the lease

Pensions

The Hospice operates two pension schemes; certain eligible employees are members of the NHS defined benefit scheme and others are members of a defined contribution pension scheme. The pension charge represents the amounts payable by the charity to the funds in respect of the current year.

Taxation

HM Revenue & Customs considers the Hospice of St Mary of Furness to be a charity and therefore they are entitled to exemption from tax afforded by Sections 478-489 of the Corporation Taxes Act 2010 to the extent that income is applied exclusively for charitable purposes.

Financial instruments

The Charity has elected to apply the provisions of Section 11 ‘Basic Financial Instruments’ and Section 12 ‘Other Financial Instruments Issues’ of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the Charity’s balance sheet when the Charity becomes party to contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to offset the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

1 Accounting policies (continued)

Impairment of financial assets

Financial assets are assessed for indicators of impairment at each reporting end date.

Financial assets are impaired where there is objective evidence that, as a result of one or more events that occurred after the initial recognition of the financial asset, the estimated future cash flows have been affected. The impairment loss is recognised in the statement of comprehensive income.
If there is a decrease in the impairment loss arising from an event occurring after the impairment was recognised, the impairment is reversed.

De-recognition of financial assets

Financial assets are derecognised only when the contractual rights to the cash flows from the asset expire or are settled, or when the company transfers the financial asset and substantially all the risks and rewards of ownership to another entity, or if some significant risks and rewards of ownership are retained but control of the asset has transferred to another party that is able to sell the asset in its entirety to an unrelated third party.

Classification of financial liabilities

Financial liabilities and equity instruments are classified according to the substance of the contractual arrangements entered into. An equity instrument is any contract that evidences a residual interest in the assets of the charity after deducting all of its liabilities.

Basic financial liabilities

Basic financial liabilities, including creditors, are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future receipts discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised. Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of business from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

De-recognition of financial liabilities

Financial liabilities are derecognised when the company’s contractual obligations expire or are discharged or cancelled.

2 Judgements and key sources of estimation uncertainty

In the application of the Charity's accounting policies, the Trustees are required to make judgements, estimates and assumptions about the carrying amounts of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

Key assumptions, judgements and estimates

In the opinion of the Trustees' there have been no significant judgements made in the process of applying the above accounting policies. There have been no key assumptions concerning future and other key sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year.

3 Income from donations and legacies

Group	Unrestricted funds £	Restricted funds £	Total 2022 £	Total 2021 £
Direct donations	574,431	550	**574,981**	558,958
Legacies	1,045,175	-	**1,045,175**	470,120
Bereavement contributions	121,618	-	**121,618**	144,206
Payroll deductions	2,812	-	**2,812**	1,450
Charitable trusts	82,525	3,342	**85,867**	361,257
Gift Aid	34,422	-	**34,422**	43,407
Grants	10,500	80,901	**91,401**	198,951
	1,871,483	**84,793**	**1,956,276**	1,778,349

Charity	Unrestricted funds £	Restricted funds £	Total 2022 £	Total 2021 £
Direct donations	574,431	550	**574,981**	558,958
Legacies	1,045,175	-	**1,045,175**	470,120
Bereavement contributions	121,618	-	**121,618**	144,206
Payroll deductions	2,812	-	**2,812**	1,450
Charitable trusts	82,525	3,342	**85,867**	361,257
Gift Aid	34,422	-	**34,422**	43,407
Grants	9,820	80,901	**90,721**	174,479
	1,870,803	**84,793**	**1,955,596**	1,753,877

3 Income from donations and legacies (continued)

Income from donations and legacies included £261,711 in restricted funds in the prior year for both charity and group. Unrestricted funds were £1,516,638 for group and £1,492,166 for charity only.

At the year end, the Trustees had been notified of legacies approximating £10,000 which did not meet the criteria for inclusion in these financial statements under SORP (FRS 102) which is further explained in the accounting policies on page 45.

4 Income from charitable activities

Group and charity	**Unrestricted funds**	**Restricted funds**	**Total 2022**	Total 2021
	£	**£**	**£**	£
Grants and core fundings	631,597	-	**631,597**	746,984
Hospice UK Capacity funding	-	218,361	**218,361**	778,100
	631,597	**218,361**	**849,958**	1,525,084

In the comparative period, £746,984 from grants and core fundings was unrestricted. The Hospice UK capacity funding of £778,100 was restricted.

Grant funding relates to the provision of core services at the Hospice. There are no unfulfilled conditions or other contingencies attached to the income recognised.

5 Income from trading activities

Group	Unrestricted funds £	Restricted funds £	Total 2022 £	Total 2021 £
Lottery gross income	441,612	-	**441,612**	434,778
Charity trading income	698,525	-	**698,525**	271,186
Fundraising events	133,716	-	**133,716**	111,197
Catering	216,313	-	**216,313**	70,820
	1,490,166	**-**	**1,490,166**	887,981

Charity	Unrestricted funds £	Restricted funds £	Total 2022 £	Total 2021 £
Lottery gross income	441,612	-	**441,612**	434,778
Charity trading income	698,525	-	**698,525**	271,186
Fundraising events	133,716	-	**133,716**	111,197
Catering	167	-	**167**	83
	1,274,020	**-**	**1,274,020**	817,244

All income from trading activities was unrestricted in the prior year.

6 Income from investments

Group and charity	Unrestricted funds £	Restricted funds £	Total 2022 £	Total 2021 £
Bank and investment interest receivable	33,661	-	**33,661**	29,596
	33,661	**-**	**33,661**	29,596

All income from investments was unrestricted in the prior year.

7 Other income

Group	Unrestricted funds £	Restricted funds £	Total 2022 £	Total 2021 £
Support groups	28,791	-	**28,791**	8,778
Recycing income	6,921	-	**6,921**	2,945
Other incoming resources	40,916	5,317	**46,233**	92,524
	76,628	**5,317**	**81,945**	104,247

7 Other income (continued)

Charity	Unrestricted funds £	Restricted funds £	Total 2022 £	Total 2021 £
Support groups	28,791	-	**28,791**	8,778
Recycing income	6,921	-	**6,921**	2,945
Other incoming resources	48,416	5,317	**53,733**	92,481
	84,128	**5,317**	**89,445**	104,204

All other income in the comparative period was unrestricted.

8 Expenditure on charitable activities

Group and Charity	Provision of Hospice and other related services			
			Total	Total
Activity	**Unrestricted**	**Restricted**	**2022**	2021
	£	**£**	**£**	£
Wages and salaries	1,766,863	294,744	**2,061,607**	2,084,938
Depreciation	122,773	-	**122,773**	113,541
Equipment and repairs	59,604	2,869	**62,473**	68,562
Catering	22,804	29	**22,833**	17,739
Premises costs	76,616	3,763	**80,379**	76,591
Office costs	75,929	150	**76,079**	71,955
Travel	22,400	-	**22,400**	21,487
Bank charges	16,539	-	**16,539**	14,679
Other	117,877	-	**117,877**	104,191
Audit fees	6,725	-	**6,725**	6,050
Legal and professional fees	9,318	-	**9,318**	11,875
Profit on disposals of fixed assets	444	-	**444**	291
	2,297,892	**301,555**	**2,599,447**	2,591,899

Expenditure on charitable activities included restricted funds of £1,657,565 and unrestricted funds of £934,334 in the prior year.

9 Expenditure on raising funds

Group	Unrestricted funds £	Restricted funds £	**Total 2022 £**	Total 2021 £
Fundraising costs	146,268	-	**146,268**	128,398
Shop costs	423,340	-	**423,340**	380,425
Lottery costs	185,968	-	**185,968**	165,445
Catering costs	153,519	-	**153,519**	130,698
Audit fees	1,590	-	**1,590**	1,653
Depreciation	771	-	**771**	297
	911,456	**-**	**911,456**	806,916

Charity	Unrestricted funds £	Restricted funds £	**Total 2021 £**	Total 2020 £
Fundraising costs	146,268	-	**146,268**	128,398
Shop costs	423,340	-	**423,340**	380,425
Lottery costs	185,968	-	**185,968**	165,445
	755,576	**-**	**755,576**	674,268

All expenditure on raising funds was unrestricted in the comparative period, for both group and charity.

10 Net income/expenditure

Net income is stated after charging:	**Group 2022 £**	Group 2021 £	**Charity 2022 £**	Charity 2021 £
Operating lease rentals	**78,366**	74,870	**76,134**	72,638
Staff pension contributions	**134,291**	130,603	**131,658**	128,629
Payment to Directors for services as Hospice Chief Exec	**62,461**	62,043	**62,461**	62,043
Auditors' remuneration - audit of the financial statements	**8,315**	7,703	**6,725**	6,050
Depreciation of tangible assets - owned by the charity	**123,544**	113,838	**122,773**	113,541

Included within payments to Directors for services as Hospice Chief Executive are £4,086 (2021: £4,046) in defined pension contributions.

11 Fund transfers

During the year certain restricted fund balances were transferred to unrestricted funds as they had been used in full in line with requirements by the funder to purchase tangible fixed assets for general use by the charity. Further transfers have been made into restricted funds where expenditure on a particular project exceeded restricted income, where these funds are now fully utilised.

Further details of transfers are included within note 19.

12 Analysis of staff costs, trustee remuneration and the cost of key management personnel

Total staff costs were as follows:	**2022**	2021
	£	£
Wages and salaries	**2,139,361**	2,122,054
Social security costs	**163,298**	163,497
Pension costs	**134,291**	130,603
	2,436,950	2,416,154

Particulars of employees:

The average number of employees during the year, calculated on the basis of full-time equivalents, was as follows:

	2022	2021
	No	No
Number of nursing and care services staff	**57**	57
Number of fundraising and administration staff	**40**	37
	97	94

The total head count staff numbers for the year were 67 (2021: 69) for clinical staff and 53 (2021: 52) for non-clinical staff.

12 Analysis of staff costs, trustee remuneration and the cost of key management personnel (continued)

The number of employees whose remuneration for the year fell within the following bands were:

	2022	2021
	No	No
£60,000 - £69,999	**1**	1

Certain employees with emoluments above £60,000 received contributions totalling £4,086 (2021: £4,046) to a money purchase pension scheme.

No remuneration or expenses were paid to any of the Trustees in the current or prior year.

The number of directors for whom retirement benefits are accruing under money purchase schemes amounts to 1 (2021: 1).

The total amount of employee benefits received by key management personnel, as determined by the charity, is £313,944 (2021: £283,317) during the current period.

During the year the charity made redundancy and ill health severance payments totalling £6,575 (2021: £18,846).

The Hospice participates in the NHS pension scheme which is a defined benefit scheme whose membership consists of employees of the NHS and related bodies.

The scheme operates as a pooled arrangement, with contributions for eligible staff paid at a centrally agreed rate. As a consequence of this, no share of the underlying asset and liabilities can be directly attributable to the Hospice, therefore as permitted by FRS102, contributions are accounted for as if the scheme were a defined contribution scheme, based on actual contributions paid through the year.

The Hospice also operates a defined contribution pension scheme. The contributions paid into these two schemes in respect of eligible employees for the year ended 31 March 2022 amounted to £134,291 (2021: £130,603).

13 Tangible fixed assets

Group	Land and Buildings	Equipment	Motor Vehicles	Totals
	£	£	£	£
Cost				
At 1 April 2021	3,174,682	973,023	78,069	4,225,774
Additions	14,399	50,211	-	64,610
Disposals	-	-	(900)	(900)
At 31 March 2022	**3,189,081**	**1,023,234**	**77,169**	**4,289,484**
Depreciation				
At 1 April 2021	1,066,304	886,202	53,656	2,006,162
Charge for the year	77,059	40,393	6,092	123,544
Eliminated on disposals	-	-	(456)	(456)
At 31 March 2022	**1,143,363**	**926,595**	**59,292**	**2,129,250**
Net book value				
At 31 March 2022	**2,045,718**	**96,639**	**17,877**	**2,160,234**
At 1 April 2021	2,108,378	86,821	24,413	2,219,612

Included within Land and Buildings are assets with a total cost of £172,909 (2021: £168,097) and a net book value of £118,229 (2021: £168,097) which relate to leasehold property. The balance of this asset class relates to freehold property.

13 Tangible fixed assets (continued)

Charity	Land and Buildings £	Equipment £	Motor Vehicles £	Totals £
Cost				
At 1 April 2021	3,174,682	970,928	75,731	4,221,341
Additions	14,399	48,100	-	62,499
Disposals	-	-	(900)	(900)
At 31 March 2022	**3,189,081**	**1,019,028**	**74,831**	**4,282,940**
Depreciation				
At 1 April 2021	1,066,304	885,537	51,318	2,003,159
Charge for the year	77,059	39,622	6,092	122,773
Eliminated on disposals	-	-	(456)	(456)
At 31 March 2022	**1,143,363**	**925,159**	**56,954**	**2,125,476**
Net book value				
At 31 March 2022	**2,045,718**	**93,869**	**17,877**	**2,157,464**
At 1 April 2021	2,108,378	85,391	24,413	2,218,182

Included within Land and Buildings are assets with a total cost of £172,909 (2021: £168,097) and a net book value of £118,229 (2021: £130,281) which relate to leasehold property. The balance of this asset class relates to freehold property.

14 Investments

Group	2022	2021
	£	£
Other investments at valuation		
Balance brought forward	**1,059,239**	931,451
Acquisitions at cost	**556,128**	-
Disposals at cost	**-**	(2,148)
Unrealised gains/(losses) on sale of investments	**(2,603)**	129,936
Cash held as part of investment portfolio	**36,697**	78,796
Total investments at 31 March 2022	**1,649,461**	1,138,035
Total investments comprise of the following types of investments;		
UK listed equities & fixed interest securities	**768,626**	510,670
Overseas listed equities & fixed interest securities	**502,933**	332,353
Property and alternative investments	**247,955**	162,989
Commodities	**93,250**	53,227
Cash held as part of investment portfolio	**36,697**	78,796
	1,649,461	1,138,035

14 Investments (continued)

Charity	2022	2021
	£	£
Investment in subsidiary undertakings		
3 shares in St Mary's Orangery Limited	**3**	3
Other investments		
Balance brought forward	**1,059,239**	931,451
Acquisitions at cost	**556,128**	-
Disposals at cost	**-**	(2,148)
Unrealised gains/(losses) on sale of investments	**(2,603)**	129,936
Cash held as part of investment portfolio	**36,697**	78,796
Total investments at 31 March 2022	**1,649,464**	1,138,038
Total investments comprise of the following types of investments;		
UK listed equities & fixed interest securities	**768,626**	510,670
Overseas listed equities & fixed interest securities	**502,933**	332,353
Property and alternative investments	**247,955**	162,989
Commodities	**93,250**	53,227
Cash held as part of investment portfolio	**36,697**	78,796
Investments in subsidiary undertakings	**3**	3
	1,649,464	1,138,038

14 Investments (continued)

Investment in subsidiary undertakings

The subsidiary company is incorporated in England and Wales (company number 03052962) with an issued share capital of 3 ordinary shares of £1 each which are wholly owned by the charity. The details of the subsidiary and the results for the year are as follows:

St Mary's Orangery Limited	**2022** **£**	2021 £
Turnover	**216,146**	70,737
Cost of sales and other direct costs	**(56,624)**	(19,090)
Gross profit	**159,522**	51,647
Administrative expenses	**(106,756)**	(76,720)
Other operating income	**680**	24,515
	53,446	(558)
Net assets	**53,859**	413

15 Stock

	Group 2022 £	Group 2021 £	**Charity 2022 £**	Charity 2021 £
Stock	**7,731**	8,896	**6,026**	7,787

16 Debtors

	Group 2022 £	Group 2021 £	**Charity 2022 £**	Charity 2021 £
Other debtors	**39,966**	102,119	**56,193**	108,012
Prepayments and accrued income	**260,070**	207,680	**260,070**	207,680
	300,036	309,799	**316,263**	315,692

17 Creditors: amounts falling due within one year

	Group 2022	Group 2021	**Charity 2022**	Charity 2021
	£	£	**£**	£
Trade creditors	**52,721**	34,387	**49,462**	34,225
Taxation and social security	**44,736**	46,977	**40,719**	46,874
Other creditors	**4,456**	1,013	**4,456**	1,013
Accruals and deferred income	**136,487**	146,202	**134,897**	143,493
	238,400	228,579	**229,534**	225,605

Deferred income	**2022**	2021
	£	£
Balance brought forward	**63,732**	62,617
Lottery income received in advance	**57,542**	61,840
Grants received in advance	**-**	1,892
Release of deferred income	**(63,732)**	(62,617)
	57,542	63,732

18 Commitments under operating leases

As at 31 March 2022 the group and charity had commitments under non-cancellable operating leases as set out below:

Group and Charity	**2022 Land and Buildings £**	**2022 Other items £**	2021 Land and Buildings £	2021 Other items £
Within 1 year	**78,338**	**2,184**	82,088	2,184
Within 2 to 5 years	**53,550**	**4,368**	100,350	6,552
	131,888	**6,552**	182,438	8,736

19 Restricted income funds: Current year

	At 1 April 2021 £	Income £	Expenditure £	Transfers £	At 31 March 2022 £
Restricted funds					
6 Steps Project	7,773	-	(7,760)	(13)	**-**
Domicilliary Massage	9,752	1,892	(972)	-	**10,672**
Enhancing EOLC in care homes	7,936	-	(640)	-	**7,296**
Mary Dunsford Harpist Fund	500	-	-	-	**500**
Roselands Trust	300	-	(300)	-	**-**
Co-operative Community Func	2,772	-	(611)	(1,920)	**241**
National Lottery Community Fund	2,268	-	(851)	(1,417)	**-**
Frieda Scott Trust	5,735	-	(5,735)	-	**-**
Town Lands Bereavement Fund	1,429	-	(475)	-	**954**
CGP Garden Shed Fund	1,000	-	(733)	-	**267**
CCF Family and Bereavement Support	6,359	-	(6,359)	-	**-**
BAE GAYE Specialist Bath	2,600	-	-	-	**2,600**
Pappagallino Fund	23,444	-	(23,444)	-	**-**
Hospice UK NHSE Covid Fund	-	218,361	(218,361)	-	**-**
Garden Materials Fund	500	-	(364)	-	**136**
Coop Good Causes	1,687	4,198	(170)	-	**5,715**
	74,055	224,451	(266,775)	(3,350)	28,381

19 Restricted income funds: Current year (continued)

	At 1 April 2021 £	Income £	Expenditure £	Transfers £	At 31 March 2022 £
	74,055	224,451	(266,775)	(3,350)	28,381
Night Sitting Fund	-	-	-	-	**-**
MND	-	5,317	(7,975)	-	**(2,658)**
Masonic Foundation IPU Furniture	-	3,000	-	(3,000)	**-**
Masonic Foundation Living Well Resources	-	2,000	(1,935)	-	**65**
Morrisons IPU bathroom refurb	-	21,819	-	-	**21,819**
Living Well Resources	-	1,020	(404)	-	**616**
Dementia Café	-	550	(569)	19	**-**
Cumbria County Council tablet fund	-	3,099	(472)	(2,370)	**257**
Albert Hunt Trust	-	10,000	(10,000)	-	**-**
Medicash Stand Aid	-	2,997	-	(2,997)	**-**
Roselands Trust	-	3,342	-	(3,342)	**-**
Orsted Wellbeing Services	-	13,425	(13,425)	-	**-**
Bladder Scanner	-	6,605	-	(6,605)	**-**
BAE GAYE Sluice	-	3,000	-	(3,000)	**-**
Water Feature	-	690	-	-	**690**
Fudstock 2021 Courtyard Garden	-	7,156	-	-	**7,156**
ICC Long Covid Support	-	-	-	4,167	**4,167**
Total funds	**74,055**	**308,471**	**(301,555)**	**(20,478)**	**60,493**

19 Restricted income funds: Current year (continued)

The 6 Steps Project is a fund for a training programme for care homes to up-skill them in the area of end-of-life care.

The Domiciliary Massage fund is provided by Cumbria Partnership Trust to provide additional domiciliary massage to patients in their own homes, earlier in their illness.

The fund for enhancing end of life care in care homes was provided by the CCG, to enable the Hospice to share their expertise with staff in local care homes to facilitate best practice in end-of-life care.

The donation in memory of Mary Dunsford is to enable us to pay for a harpist on the IPU.

The fund from Roselands Trust was provided to create a pathway away from vehicles to access the Hospice reception.

The fund from Cooperative Community Fund was for the provision of equipment for the Living Well Centre.

The National Lottery Community Fund also provided support for our core bereavement service response to Covid-19, funding both salary costs and equipment.

The grant from the Frieda Scott Trust was to cover the activities of our Living Well service.

The Townlands trust also provided a grant to support the activities of our gardening bereavement group.

The grant from CGP was to create an accessible garden shed for our Sunflower Garden.

Cumbria Community Foundation provided a fund to cover the salary costs of our bereavement services.

The BAE GAYE fund was for the purchase of a specialist bath for our inpatient unit.

The Pappagallino Flow Through fund was provided through Cumbria Community Foundation to further support our Hospice at Home service.

The NHSE awarded funding to allow the hospice to make available bed capacity and community support from Aril 2020 to July 2020 to provide support to people with complex needs in the context of the Covid-19 situation, and to provide bed capacity and support from November 2020 to March 20201 for the same purpose.

The garden materials donation was made to enable the purchase of materials for the garden.

The Co-op Good Causes garden initiative funding is to further support our bereavement gardening project.

19 Restricted income funds: Current year (continued)

The Co-op Good Causes garden initiative funding is to further support our bereavement gardening project.

The MND fund relates to a contract with the Motor Neurone Disease Association to fund a care coordinator covering Barrow and South Lakes.

The grant from the Masonic Foundation is provided to fund new bedroom furniture for our inpatient unit.

The Masonic Foundation also have also kindly funded resources for our Living Well services.

The grant from the Morrisons Foundation was generously given to fund a complete refurbishment of the main bathroom on our inpatient unit.

The Living Well Resources fund was created from donations given to us specifically for the Living Well service.

The dementia support café fund was received from Tesco to support the running of the café.

The fund from Cumbria County Council was kindly given to enable the purchase of tablets for use in our Living Well groups.

The grant from Albert Hunt Trust was funding towards the cost of nurses and health care assistants on the IPU.

The grant from Medicash enabled the purchase of a Stand Aid for our Living Well Centre.

The fund from Roselands Trust was given to enable us to purchase a Raizer emergency lifting chair.

The fund generously given by Orsted is to support the expansion of our Wellbeing services.

A fund was created by match funding from Hospital Saturday Fund, Townlands Trust, CGP and Harold and Alice Bridges, to enable the purchase of a bladder scanner.

The fund created from the BAE Give as You Earn scheme enabled us to refurbish our sluice and hygiene area.

The Water Feature fund was received from Grania Lady Cavendish in memory of Mary Cookson, a keen gardener.

The funds raised by Fudstock 2021 have been set aside for updating the IPU courtyard garden and furniture.

The Long Covid fund was received from Barrow and Mid-Furness ICCs for Breathe Easy and Long Covid Support groups.

19 Restricted income funds: Prior year

	At 1 April 2020 £	Income £	Expenditure £	Transfers £	At 31 March 2021 £
Restricted funds					
6 Steps Project	7,773	-	-	-	**7,773**
Zurich Pre-Bereavement Support	252	-	(256)	4	**-**
Domicilliary Massage	4,391	5,675	(314)	-	**9,752**
Zurich Community Trust	122	-	(122)	-	**-**
Sir John Fisher Foundation	15,568	-	(15,568)	-	**-**
Town Lands Trust	400	-	(623)	223	**-**
Enhancing EOLC in care homes	7,936	-	-	-	**7,936**
Coop IPU and Kitchen fund	192	-	(224)	32	**-**
Rank Foundation Pathway fund	(10,906)	12,000	1,607	(2,701)	**-**
Hadfield Trust Hoist	2,450	-	-	(2,450)	**-**
Mary Dunsford Harpist Fund	500	-	-	-	**500**
Roselands Trust	-	10,207	(2,251)	(7,656)	**300**
Pappagallino Fund	-	25,000	(25,000)	-	**-**
Co-operative Community Func	-	4,082	(134)	(1,176)	**2,772**
Freemasons Equipment Fund	-	1,072	(1,072)	-	**-**
Albert Hunt Trust Fund	-	7,000	(7,000)	-	**-**
Cumbria Community Foundation	-	10,000	(10,000)	-	**-**
National Lottery Awards for All	-	10,000	(10,000)	-	**-**
	28,678	85,036	(70,957)	(13,724)	29,033

20 Restricted income funds: Prior year (continued)

	At 1 April 2020 £	Income £	Expenditure £	Transfers £	At 31 March 2021 £
	28,678	85,036	(70,957)	(13,724)	29,033
National Lottery Community Fund	-	41,667	(28,465)	(10,934)	**2,268**
Skipton Building Society	-	2,900	(3,028)	128	**-**
Frieda Scott Trust	-	16,768	(11,033)	-	**5,735**
Hadfield Trust SEN Scanner	-	5,835	-	(5,835)	**-**
Town Lands Greenhouse Fund	-	2,085	(627)	(1,458)	**-**
Town Lands Bereavement Fund	-	-	(1,071)	2,500	**1,429**
CCF IT Fund	-	10,277	-	(10,277)	**-**
CGP Garden Shed Fund	-	1,000	-	-	**1,000**
Elspeth J Thompson Special Care Mattress Fund	-	2,500	-	(2,500)	**-**
CCF Family and Bereavement Support	-	20,326	(13,967)	-	**6,359**
BAE GAYE Specialist Bath	-	2,600	-	-	**2,600**
Pappagallino Fund	-	50,000	(26,556)	-	**23,444**
SJFF Hospice at Home Vehicle	-	18,000	-	(18,000)	**-**
Hospice UK NHSE Covid Fund	-	778,100	(778,100)	-	**-**
Garden Materials Fund	-	500	-	-	**500**
Coop Good Causes	-	1,687	-	-	**1,687**
Night Sitting Fund	-	530	(530)	-	**-**
Total funds	**28,678**	**1,039,811**	**(934,334)**	**(60,100)**	**74,055**

21 Unrestricted income funds: Current year

	At 1 April 2021 £	Income £	Expenditure £	Transfers £	Gains/ (losses) £	At 31 March 2022 £
Group						
Designated Funds	2,253,000	188,273	(153,628)	27,852	-	**2,315,497**
General Funds	3,951,606	3,915,262	(3,055,720)	(7,374)	(2,603)	**4,801,171**
Unrestricted funds	**6,204,606**	**4,103,535**	**(3,209,348)**	**20,478**	**(2,603)**	**7,116,668**
Charity						
Designated Funds	2,251,573	188,273	(152,857)	25,742	-	**2,312,731**
General Funds	3,952,625	3,705,936	(2,900,611)	(5,264)	(2,603)	**4,750,083**
Unrestricted funds	**6,204,198**	**3,894,209**	**(3,053,468)**	**20,478**	**(2,603)**	**7,062,814**

The designated funds comprise of the fixed assets of the group and charity as these are necessary for the day to day operation of the Hospice and are therefore not considered to be generally available funds for use at the discretion of the Trustees in line with the charity's objectives. Also included are two funds designated by the Trustees for specific purposes as follows; £13,543 for staff development and £141,714 for an IG investment fund which was set up to encourage "bravery" within the charity's retail and income generating teams. The investment in subsidiaries and associates is also a designated fund.

22 Unrestricted income funds: Prior year

	At 1 April 2020 £	Income £	Expenditure £	Transfers £	Gains/ (losses) £	At 31 March 2021 £
Group						
Designated Funds	2,289,093	39,195	(154,245)	78,957	-	**2,253,000**
General Funds	2,904,512	3,246,251	(2,310,236)	(18,857)	129,936	**3,951,606**
Unrestricted funds	**5,193,605**	**3,285,446**	**(2,464,481)**	**60,100**	**129,936**	**6,204,606**
Charity						
Designated Funds	2,288,044	39,195	(153,948)	78,282	-	**2,251,573**
General Funds	2,867,757	3,150,999	(2,177,885)	(18,182)	129,936	**3,952,625**
Unrestricted funds	**5,155,801**	**3,190,194**	**(2,331,833)**	**60,100**	**129,936**	**6,204,198**

23 Analysis of net assets between funds: Current year

Group	Tangible fixed assets £	Fixed asset investments £	Net current assets £	Long term liabilities £	Total £
Restricted Income Funds	-	-	60,493	-	60,493
Designated Funds	2,160,234	10	155,253	-	2,315,497
General Funds	-	1,649,451	3,151,720	-	4,801,171
Total funds	**2,160,234**	**1,649,461**	**3,367,466**	**-**	**7,177,161**
Charity					
Unrestricted income funds:					
Restricted Income Funds	-	-	60,493	-	60,493
Designated Funds	2,157,464	13	155,254	-	2,312,731
General Funds	-	1,649,451	3,100,632	-	4,750,083
Total funds	**2,157,464**	**1,649,464**	**3,316,379**	**-**	**7,123,307**

Restricted funds for the current year are detailed in note 19 to the financial statements.

24 Analysis of net assets between funds: Prior year

Group	Tangible fixed assets £	Fixed asset investments £	Net current assets £	Long term liabilities £	Total £
Restricted Income Funds	-	-	74,055	-	74,055
Designated Funds	2,219,612	10	33,378	-	2,253,000
General Funds	-	1,138,025	2,813,581	-	3,951,606
Total funds	**2,219,612**	**1,138,035**	**2,921,014**	**-**	**6,278,661**
Charity					
Unrestricted income funds:					
Restricted Income Funds	-	-	74,055	-	74,055
Designated Funds	2,218,182	13	33,378	-	2,251,573
General Funds	-	1,138,025	2,814,600	-	3,952,625
Total funds	**2,218,182**	**1,138,038**	**2,922,033**	**-**	**6,278,253**

Restricted funds from the prior year are detailed in note 20 to the financial statements.

25 Control and related party transactions

The charity was under the control of the Board of Trustees' who are also directors for the purposes of company law in both the current and prior period.

No employee benefits were paid to any of the Trustees' during the current or period year and none of the Trustees' received any expenses from the charity during the same periods.

There are no further disclosable related party transactions for the charity.

26 Company Limited by guarantee

The company is limited by guarantee. In the event of the company being wound up or dissolved, each member undertakes to contribute such amount as is required, not exceeding £1, for payment of any debts or liabilities.

HOSPICE OF ST MARY OF FURNESS

England & Wales - Charity number 517738

Accounts

Annual Report & Accounts

2020-2021

Hospice of St Mary of Furness

WHO WE ARE

St Mary's Hospice is open to anyone living in South Cumbria, aged over 18, who is referred with a life- shortening illness.

The hospice is open to people with any diagnosis, religion or race. All services are free at the point of use.

The objects of the charity are the relief of adults suffering from advanced, progressive incurable illness or any other physical or mental infirmity disability or disease as agreed, through:

- The expert care and support of adults with palliative and end of life needs;
- The provision of services to promote health and wellbeing for patients and carers;
- The care and support of family and friends who have been bereaved;
- Promoting the advancement of high-quality palliative and end of life care throughout the community.

MISSION

We give expert care and support with kindness so local people affected by advancing illness have comfort, dignity and choice

VALUES

Caring - doing everything with kindness and respect

Aspiring - always learning to do even better, to make even more of a difference

Professional - taking pride in what we do; working to the highest standards

Sustainable - playing an active role in creating a sustainable future.

GRAHAM JOWETT

Chair of Trustees

The pandemic forced us to bring in different ways of working. The introduction of innovative practices including telemedicine, as well as embracing the use of social media, enabled us to continue to deliver services in very challenging and disrupted times.

Our Chief Executive Officer, Val Stangoe and her senior management team, supported by the board of trustees, have provided exemplary management throughout the pandemic, keeping our patients and staff safe, and ensuring that we can emerge from a difficult period in a position to grow.

The board has continued to operate, mostly remotely,to ensure effective governance and leadership. I would like to thank the Chairs of our sub-committees of Governance, Retail and Hospitality, Human Resources, Fundraising and Finance and Investment for providing robust assurance to the board that we are delivering our strategic aims and objectives. We have reviewed our governance arrangements with the establishment of a new Communications Committee of the Board, maintaining board development, effective risk management and robust financial controls. Clinical governance has been reviewed and a new clinical assurance framework introduced.

Stakeholders are essential to our continued operation and development of the hospice and I would like to pay tribute to your continued loyalty and to thank the many supporters who have raised funds, to donors and our corporate sponsors. With your continued support we have maintained sufficient reserves to deliver our charitable objectives and to ensure continued financial stability.

I would like to take this opportunity to thank Lucy Cavendish, whose term of office as a trustee has come to an end, for her excellent contribution to the board over the last nine years. Lucy has been a great friend to St Mary's and I am delighted that she has agreed to continue supporting us as a fundraising ambassador. I'm also please to welcome back Andy James, who returns to the board after a short break in service.

Finally, I would like to thank Val, our senior management team, my fellow board members and most of all our staff and volunteers for their dedication, commitment and determination to ensure our hospice not only survives, but thrives, providing a first class service to our local community.

VAL STANGOE

Chief Executive Officer

Despite the challenges 2020-21, good things happened too.

March 2020 saw us initiating a new 'virtual' medical system where instead of having a senior doctor on site our on-site medical team accessed that senior support from palliative consultants working in other parts of the UK. Although this system is used across the country for out-of-hours support we became one of the first hospices in the country to use it for day time cover too. During 2020 that system has bedded in really well and we've seen strong working relationships form between team members who've never met face to face. It's funny to think that when we first set this system up it looked very unusual, but because of pandemic virtual working it's become more of a norm showing that our system fits effectively into a modern world.

Our supporters used this time to find new ways to do things too. Whether that was through creating and taking part in virtual events; ordering lunches and afternoon teas galore during 'Eat Out to Help Out' or rushing to our shops and warehouse to spend money on that special preloved item, people have done so many things that have impacted positively on us.

When the pandemic began we readied ourselves for a very difficult financial year. However, between community support and some unexpected Government funds we actually finished the year in surplus. This brilliant news allows us to bring forward plans to create a new service for people living with dementia and their families.

Yet we can't deny some moments have been difficult too.

While every hospice team had difficulties to deal with some have been hit particularly hard. Our clinical team took the brunt of the discomfort of working in full PPE for 18 months now which is hot and tiring. We won't be stopping using PPE for quite a while yet and we will keep taking measures to keep everyone safe. I'm so glad of their patience while this need remains.

With furlough and working from home becoming more common the responsibility of being on site and looking after the building fell on just a few people and I'm grateful for the effort they put in over that time.
Every year is what you make it and every year has difficult times and good times. The hospice is a great place to work in both of those times and every single team member plays a part in that.

THE MANAGEMENT TEAM

The Senior Management Team at St Mary's is made up as follows (left to right)

Val Stangoe, Chief Executive Officer

Joanne Blake, Head of Clinical Services and Education

Karl Connor, Head of Communications and Community Engagement

Helen Carlson, Head of Fundraising,

Caroline Welch, Head of Retail and Hospitality

Suzi Lake, Head of Finance & Performance Analytics

CLINICAL SERVICES

Although we operate from the Hospice building, we visit more patients in their own home than ever come to the Hospice itself.

84%

The bed occupancy rates for our In-Patient Unit demonstrate that we have the right number of beds (6, with the ability to flex up to 7) to meet local need

300

Our Hospice at Home team supported more than 300 individuals and families at the end of life, where the goal was to keep that person in their own bed

616

There were 616 referrals to our Family and Bereavement Support team in 2020/21 - the highest ever and a 17% increase on the previous 12 months

FUNDRAISING

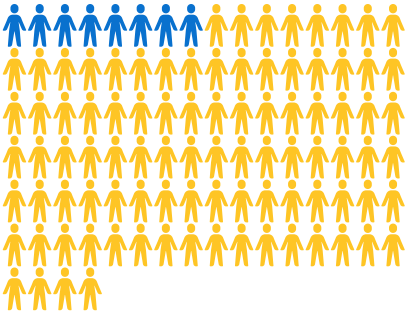
We're so lucky to have the support of our community, but each year we need to raise more money so we can offer more services to more local people.

£87.22

The average donation made to St Mary's Hospice from individuals and companies is £87.22

3194

There were 3,194 individual donors during 2020/21, and we are grateful for every single one!



8 out of every 100 residents in Ulverston have donated directly to St Mary's in the past four years. For Barrow and Grange, that number is 4 out of every 100 people.

RETAIL AND HOSPITALITY

Despite our shops and cafe being closed for six months of the year, we still did remarkably well...

214

We sold 214 afternoon teas during the Government's Eat Out To Help Out campaign

£20k

We collected over £20k via 'giftaid' on purchases and donations. Filling in that little box makes a huge difference!

1147

We sold 1147 Christmas card packs featuring a Dickensian Ulverston scene - and this year's are on sale now

OTHER HEADLINE NUMBERS

£500K

Our army of volunteers saved us over £500,000 in staffing costs; despite being locked down for most of the year

6971

Just under seven thousand people play our weekly lottery - with someone winning £1,000 each week.

35%

Because of extra grants and funding available due to Covid, 35% of our funding came from the Government. Normally this is just 19%. We expect it to fall back to this level and are planning on that basis

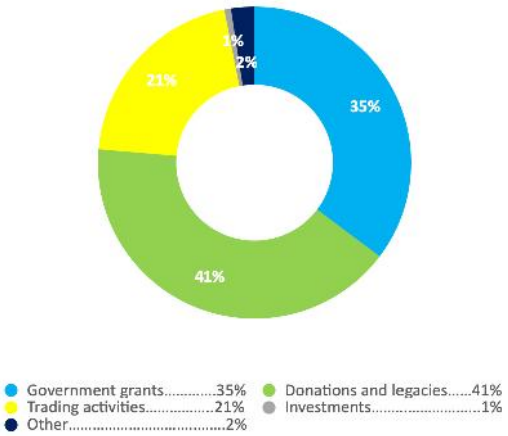
Summary

We have had an excellent financial year, thanks to the continued support of the community, putting us in a position to achieve our core goal of caring for more people, earlier.

- Our total income of £4.3 million was 25%, higher than 2019/20; the increase was thanks to funding received for the capacity provided to the NHS during the Covid pandemic coupled with a strong performance on trusts and grants fundraising
- We spent 8% more on charitable activities than last year, with the biggest increase in need being for bereavement support
- Our retail and hospitality business and our fundraising events were hit hard by restrictions due to coronavirus

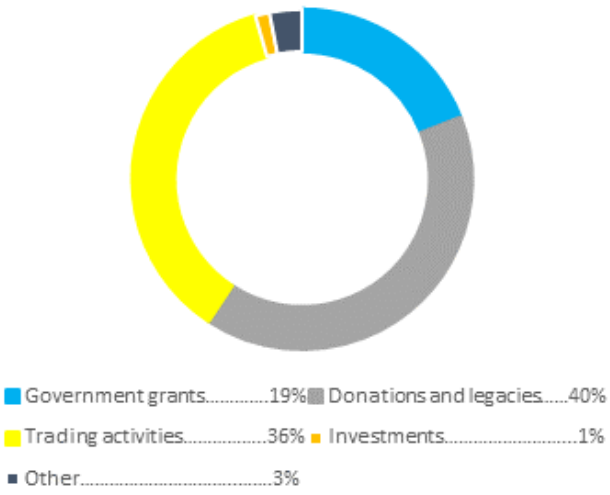
Income

Our total income was £4.3 million in 2020/21 and the chart below shows the key elements of this income, with the previous years' for comparison.



Total Income 2020/21

Total Income 2019/20



Income (continued)

Income from our charity shops, our cafe, and fundraising events all fell in value because our shops and cafe were forced to close during each of the three lockdowns in the financial year, and planned fundraising events had to be cancelled. This meant we lost 54% of our expected income.

However, lottery income grew and fundraising managed to stay level with the previous year due to ingenious digital fundraising events.

Expenditure

Our total expenditure in the year increased from the previous year by 3%. We spent £200k more on our charitable activity.

This increase is because we re-opened our inpatient unit in April 2020. We also increased our expenditure on family and bereavement support services during the year to help meet the increased need within our community.

The money we spend on raising funds fell by £100k, due to us being unable to do all of the things we had planned during the year. Shop costs fell less than other costs as retail costs are mainly fixed.

Investments

Our trustees invest our long term reserves to get the best growth they can while remaining within an acceptable level of risk. Investments are made for a minimum of five years.

Our trustees wish to invest ethically and responsibly. We only use fund managers signed up to the United Nations Principles of Responsible Investment. We also would not invest in companies or funds that generate more than 10% of their revenues from tobacco.

We use Sanlam Investment Management to manage our investment portfolio. Performance is reviewed on a quarterly basis.

Free Reserves

Free reserves are funds the hospice has in the bank which it was given to use as needed. Trustees have agreed to always to keep at least six months of running costs in the bank along with any possible losses in case of difficulties. At the end of 2020-21 this meant the sum to be kept was £2 million.

On 31 March 2021 the hospice had £4 million in cash and investments. Trustees will therefore put £2 million pounds aside to be used to increase services so we can meet our goal of reaching more people across our community.

Trustee's report

2020-2021

St Mary's Hospice

HOW WE MAKE A DIFFERENCE

St Mary's Hospice is open to anyone living in South Cumbria, aged over 18, who is referred with a life- shortening illness. The hospice is open to people with any diagnosis, religion or race. All services are free at the point of use. Our principle sources of funding are from fundraising within our local community along with core funding from our local CCG

St Mary's Hospice is registered with CQC to carry out the regulated activity: Treatment of disease, disorder or injury. Our conditions on registration being that we only:
• treat people over 18 years old.
• accommodate a maximum of eight in-patients.

The Care Quality Commission last inspected St Mary's Hospice in June 2016 when it declared all aspects to be GOOD and in compliance with CQC regulation and guidance. We then had a remote review from CQC during 2020 to ensure that with regard to COVID we were working within national guidelines to keep patients, families, staff and volunteers safe. CQC declared themselves satisfied by what they found. Since 2016 the process by which CQC inspects premises has changed with a new structure publicised from 2021. We await inspection under that new structure.

The hospice is unable to deliver improved palliative and end of life care working alone. The benefits of the partnership between ourselves, St John's Hospice Lancaster and other local health and social care providers of palliative care in Morecambe Bay can be seen in the graphs below. These graphs show that, compared to other areas within the Lancaster and South Cumbria Integrated Care System, Morecambe Bay has a lower number of deaths in hospital and a higher number of deaths at home. These are seen as indicators of a strong system as public opinion has told us most people prefer to die in their own place of residence.

DEATHS IN HOSPITAL

Area	Recent Trend	Neighbour Rank	Count	Value	95% Lower CI Lower CI	95% Upper CI Upper CI
England	↓	-	228,811	45.4	45.3	45.5
Lancashire and South Cumbria NHS region	→	-	8,259	45.3*	-	-
NHS Blackburn With Darwen CCG	→	-	645	51.4	48.6	54.1
NHS Greater Preston CCG	→	-	921	50.1	47.9	52.4
NHS Chorley And South Ribble CCG	→	-	808	48.2	45.8	50.6
NHS East Lancashire CCG	→	-	1,862	47.4	45.9	49.0
NHS Blackpool CCG	→	-	877	46.0	43.7	48.2
NHS West Lancashire CCG	→	-	582	45.4	42.7	48.1
NHS Fylde & Wyre CCG	→	-	1,165	43.7	41.8	45.6
NHS Morecambe Bay CCG	↓	-	1,399	38.0	36.5	39.6

DEATHS AT HOME

Area	Recent Trend	Neighbour Rank	Count	Value	95% Lower CI Lower CI	95% Upper CI Upper CI
England	↑	-	120,021	23.8	23.7	23.9
Lancashire and South Cumbria NHS region	→	-	4,342	23.6*	-	-
NHS Morecambe Bay CCG	↑	-	1,032	28.1	26.6	29.5
NHS Blackpool CCG	→	-	475	24.9	23.1	26.9
NHS West Lancashire CCG	→	-	312	24.3	22.1	26.8
NHS East Lancashire CCG	→	-	926	23.6	22.3	24.9
NHS Fylde & Wyre CCG	→	-	606	22.7	21.2	24.3
NHS Blackburn With Darwen CCG	→	-	271	21.5	19.4	23.9
NHS Greater Preston CCG	→	-	387	21.1	19.3	23.0
NHS Chorley And South Ribble CCG	→	-	332	19.8	18.0	21.8

HOSPICE OBJECTIVES

Overall the objective of St Mary's Hospice is to GROW, as outlined below, over the next 5 years:

- To increase the number of individuals and families supported by our services at the same high quality of care. We will do this by working in partnership with other organisations and offering group rather than individual activities where possible.

- To increase the number of staff in other organisations with whom we share our specialist skills and knowledge. This to empower them to deliver hospice level support to those in their care.

- To work in partnership with more organisations so that together we can ensure more people have access to high quality palliative and end of life care.

- To become more sustainable so that there will always be a hospice in this community to care for local people. To do this we need to find new ways of raising funds each year and to encourage more people to volunteer and support our work.

TRUSTEE'S REPORT

Clinical Services offered

- Our Ulverston building offers six inpatient beds with the capacity to stretch to seven beds when required.

- A Hospice at Home service provides daytime nursing care and overnight support in patients' own homes across Furness and South Lakes

- A Living Well Service helps people with advancing illness maintain independence and wellbeing through therapeutic activities such as exercise, creative work, education on symptom management, emotional support and a Day Hospice.

- The Bereavement and Family Support Service offers face-to-face and remote support from volunteers as well as online peer support. This service is available whether or not the person who died used hospice services. We are able to refer families to specialist children's services if needed.

- The St Mary's Living Well Centre in Barrow offers a range of activities and services to improve the quality of life for people with advancing illness and their families. Services are provided in collaboration with partners from third sector, NHS and local authority.

St Mary's Hospice also offers:

- A link to 'Drop-in' peer support groups in Barrow, Ulverston and Grange-over-Sands;
- Supportive services for carers;
- Placements for medical, nursing and social work students on rotation;
- Professional palliative care education for the wider health and social care workforce.

The front pages of this report carry more detail on the numbers of people supported in the last 12 months.

TRUSTEE'S REPORT

Critical issues in 2020-21

Meeting the gap in Palliative Consultant cover

The most critical issue of 2019-20 was the loss of our senior doctor in September 2019 which led to a six months closure of our beds. When international recruitment proved unsuccessful we had to forge a new path to be able to reopen our beds in April 2020. In 2019 we had already started to contract with a company Supportive Care UK (SCUK) for out of hours access to Palliative Consultants already working their substantive contract in NHS roles. Our new need came as the company was just expanding making us one of the first hospices nationally to move to a model with completely remote Palliative Consultant support.

Two consultants provide our day cover and meet with our multidisciplinary team online three times a week to discuss patients and plan their care. Once a fortnight one consultant works with the medical team to review and learn from complex cases. Each member of the medical team receives Clinical Supervision four times a year from a consultant.

As we still contract with SCUK for out of hours cover the hospice nowadays has access to a consultant seven days a week.

Our Trustees and senior team find this model more robust than previously as does our local Responsible Officer who has been an enormous support to us in establishing this model.

TRUSTEE'S REPORT

Critical issues in 2020-21

COVID-19 - Clinical Impacts

From the moment of the national escalation of the response to Covid 19, the hospice, like all health organisations, had to adapt its clinical services to protect patients and staff from its rapid spread by:

- Closure of all face to face group activities to protect both our patients, staff and volunteers

- Standing down volunteers across all services excepting Bereavement Service volunteers who moved instantly to remote and online delivery

- Our Living Well Team set up a telephone hub in Barrow to support those who had quickly started to self-isolate with no local support network. This line offered emotional support and coordinated food and medicine deliveries for three weeks until the local Barrow Borough Council was in a position to pick this work up. The hospice clinical team then returned to supporting our clinical services.

- The hospice and local health services agreed we could best support the NHS by providing:

    - A smaller number of beds initially so more staff could be in patients' own homes. This number grew from four to six beds with the capacity to stretch to seven if required.
    - Continuation of the larger Hospice at Home team which had been available during the bed suspension period.
    - Overnight sits continued as normal to give families the chance to rest.
- Our two Advanced Nurse Practitioners (ANP) formed a rota with the single ANP in post at Furness General Hospital to allow hospital teams access to specialist advice seven days a week.

- The search for accessible PPE to keep teams working safely became a continual pressure. Our Head of Retail took on this task and was supported by local businesses and individuals. By June a steady supply of PPE was sourced through national lines greatly improving our situation.

Stringent infection control measures and a lot of good luck meant very few staff became ill with COVID across this year allowed our services to deliver care throughout. During that year we had no staff to staff transmission within the hospice.

TRUSTEE'S REPORT

Critical issues in 2020-21

Covid 19 - financial challenges

Two tranches of Government funding paid for the clinical services usually supported by fundraising. This funding, alongside the continued support of the community, government furlough payments and local authority grants for retail, kept the hospice afloat and allowed us to end the year in surplus. These tranches were from March to June 2020 and then again from September to March 2021.

Celebrating the good

Despite the difficult aspects of the pandemic the hospice was able to celebrate:

- The flexibility of the staff team who worked from home, undertook new roles in the hospice and went in and out of furlough promptly and cheerfully as required. Our staff showed a determination to make the best of every situation. Furloughed retail staff even undertook online training in a range of subjects to get best value from their downtime.

- Volunteers came back whenever our shops and café needed them to re-open and helped us work in safe ways.

- We are grateful to the many shops and café customers for their continued and unprecedented support.

- Donations flooded into the hospice from businesses and individuals in the form of PPE, wellbeing gifts such as chocolates or handcream, messages of goodwill and financial donations. We could not have felt that we mattered more and this was an enormous support in our most difficult days.

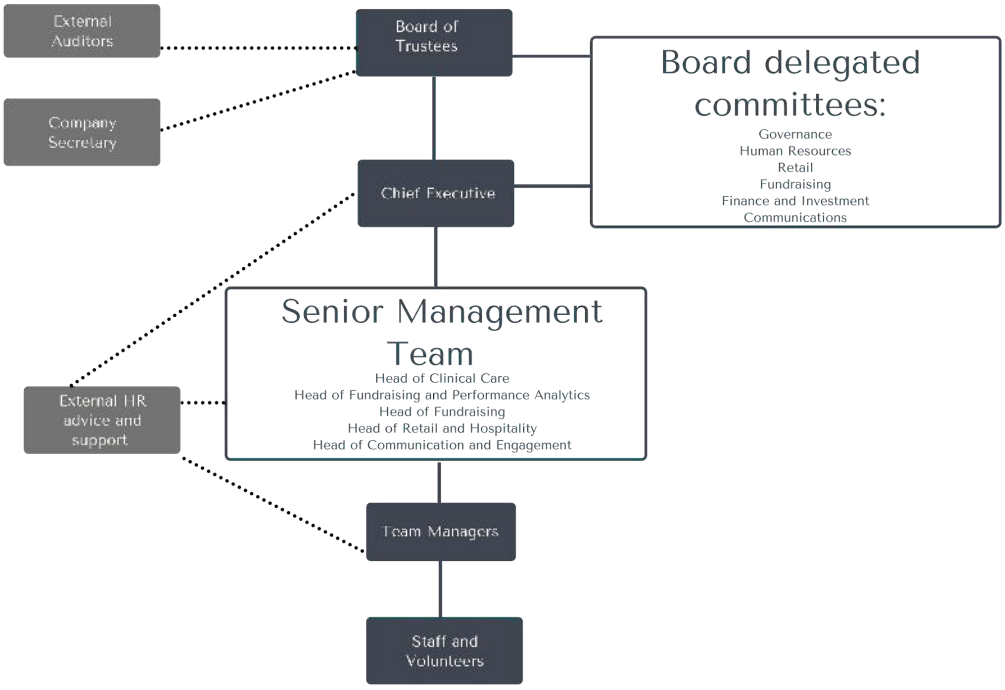
TRUSTEE'S REPORT

Structure, governance and management

The Hospice of St Mary of Furness, known locally as St Mary's Hospice, is a company limited by guarantee as well as a charity and exists for the charitable purpose of the relief of those in need by reason of ill-health.

Trustees are responsible for hospice governance and work alongside the Senior Management Team responsible for the day-to-day running of the hospice. Together they write a five year Strategic Plan and use this to shape operational priorities.

The Trustees have complied with the duty in the Charities Act 2011 with due regard to the public benefit guidance published by the Charities Commission.



TRUSTEE'S REPORT

The Board of Trustees

The Board of Trustees has six to ten trustees recruited to reflect the needs of the Board and our local community. It meets every two months with formal Board Committees meeting between times to focus on specific areas of business such as Governance, HR or Finance. New Trustees link to a 'buddy', a more experienced Trustee, to learn about the hospice. They also meet with the Chair and Vice-Chair and have access to a webpage of useful information.

The Senior Management Team

The SMT is made up of: The CEO; Head of Finance & Performance Analytics; Head of Clinical Care and Education; Head of Fundraising; Head of Retail and Hospitality; Head of Communications and Engagement. Each of these senior managers is responsible for leading a team of staff in delivery of the hospice goals. Pay for the Senior Management Team is set by Trustees in the context of a job scoring matrix and market salary rates.

Risk management

A major aspect of the Trustee role is to be aware of the major risks facing the charity and to put in place strategies to manage these. The most serious of our current risks are outlined below:

Clinical risks

- The main continuing clinical risk for the existence of the hospice is the difficulty in recruitment and retention of medical staff who provide daily medical cover on the in-patient unit. This is due to a national shortage of medical staff particularly those with senior experience in Palliative Care.
- There is also an increasing risk of unavailability of nursing staff linked to a national shortage.

Steps to mitigate these risks are:

- Linking with Supportive Care UK, a company providing access to experienced Palliative Consultant level cover both for day time and out of hours support;
- Training a third Advanced Nurse Practitioner to strengthen our medical team;
- Ensuring a robust development programme for nursing staff to make posts appealing and support skills development.

TRUSTEE'S REPORT

Financial risks

The main financial risks for the Hospice are:

- Changes to NHS commissioning processes during NHS reorganization
- Reduction in available NHS funding
- Failure to increase the current level of NHS funding despite increasing costs of service delivery
- A heavy reliance on charitable funding in a time of financial instability in many households.

Steps to mitigate these are:

- Working closely with commissioners to ensure our services fulfil need identified locally
- Using a broad range of income generation methods including continually updating our businesses.

Fundraising

As St Mary's relies on the goodwill of our community, it is important to us that no-one ever feels pressured to donate or engage. Approaches to our community are infrequent and are always guided by our Information Governance group which ensures use of contact data complies with GDPR and with our own standards around care of vulnerable people. Fundraising and canvassing activity is managed to ensure engagement is consensual, that our teams are appropriately aware of the need to protect vulnerable supporters and that the organisation would rather err on the side of caution to protect such vulnerable people from feeling or being exploited.

Coronavirus risks continue

The risk linked to Coronavirus continue on. Those people the hospice supports generally have vulnerability to the virus due to other conditions. It is therefore likely that we will continue to use PPE for some time to come and to actively manage face-to-face interactions to keep everyone safe. However having seen the negative effects of social isolation we will work to ensure both online and face-to-face options are available. We must recognise that digital access excludes those who do not have digital skills, lack funds to invest in a digital response or live in areas where broadband is poor.

Coronavirus also poses financial risks by reducing our ability to open our shops and café or to have face to face contact for fundraising.

Demographic change

A newly emerging risk on the horizon is the change to national demographics over the next 20 years. In Morecambe Bay this indicates a growth over that period of 47,000 people of whom 19,000 will be over 85.

TRUSTEE'S REPORT

Reserves

The trustees review the level of free reserves on an annual basis.

Calculation of the required level of free reserves takes into account:

- The key financial risks faced by the organisation
- Our ability to diversify our income streams
- Our current cost structure
- Known expenditure increases faced due to compliance with legal changes, such as changes to the national minimum wage and NHS pension funding
- Investment funding required to enable strategic development
- Increased economic uncertainty

The Trustees have set the minimum level of free reserves to be six months of budgeted expenditure, plus any future losses anticipated in our three year financial plan. The free reserves target for the end of 2020/21 was identified as £2 million.

Free reserves at 31st March 2021 were £4 million. Trustees have identified £2 million to be set aside in a strategic development fund to invest in increasing our service provision in order to fulfil our objective of reaching more people in our community.

This will enable us to grow services whilst recognising that the three year plan is currently showing a deficit budget, and ensure we have the ability to increase our income over this period in order to ensure sustainability of these services in the future.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered charity name Hospice of St. Mary of Furness
Charity registration number 517738
Company registration number 2016831
Principal office & Registered office
Ford Park Crescent
Ulverston
Cumbria
United Kingdom
LA12 7JP

The trustees who served the charity during the period were as follows:

Graham Jowett
Andrew Wren
Graham Servante
Lucy Cavendish
Dudley Clark
Richard Bird
Denise Hardy
Dr Andrew Luksza
Esther Kirby
Alyson Dickson

The Directors

During the period were as above with the inclusion of Val Stangoe, CEO

Secretary

Suzi Lake

Principal staff members

Val Stangoe – Hospice Chief Executive

REFERENCE AND ADMINISTRATIVE DETAILS

Bankers

NatWest Bank Plc
P.O. Box 81
Elephant Yard
Kendal Cumbria
LA9 4GS

Nationwide Building Society
Kings Park Road
Moulton Park
Northampton
NN3 6NW

Furness Building Society
51-55 Duke Street
Barrow-in-Furness
Cumbria
LA14 1RT

Solicitors

Progression Solicitors
11 Queen Street
Ulverston
Cumbria
LA12 7AF

Auditors

MHA Moore and Smalley
Priory Close
St Mary's Gate
Lancaster
Lancashire
LA1 1XB

Investment Managers

Sanlam Private Investments
55 Main Street
Kirkby Lonsdale
Cumbria
LA6 2AH

SERVICE DATA

Data on the use of our services in 2020-21 is shown in relation to previous years.

Overall numbers asking for support through our bed based and home based services dropped due to Covid. However during this period the hospice had times of struggling with staff availability due to the need to self-isolate. The combination of lower need linked to higher staff absence did allow us to keep services open at all times.

In-Patient Unit

Before September 2019 the hospice had 9 beds running at a bed occupancy of less than 75%. As COVID hit our new medical team arrived and we were able to reopen 5 beds in recognition that we needed staff flexibility to allow us to support people at home and to manage potential staff sickness. During 2020 open beds increased to six with an ability to flex to seven if required. This has given us a bed occupancy of above 90% which indicates this number of beds suits the needs of our population well. We have had no periods when we have had to refuse admissions because of lower bed numbers although occasionally admission may be delayed by a day or two.

Hospice @ Home Activities

During the period of bed closure in 2019 all of our clinical team increased their skills in community nursing which gave us the flexibility to support more people at home. During COVID Hospice at Home staff started to offer more information and advice by telephone and always checked if a family wanted staff to enter their home before visiting. We continued to have 100% of those who died in the care of the service supported to stay at home without admission to hospital.

Day Hospice and Group Therapies

Day Hospice and Group therapies were impacted by COVID as no face to face support was possible. Group sessions ran on Zoom until December when the loss of a core staff member meant these reduced greatly.

Family Support Services

Our Family Bereavement and Support Service supports people living with loss whether they have used hospice services or not. This service was increasingly busy during 2020 and our team of trained bereavement volunteers continued to work by Zoom throughout. Face to face meetings were allowed only where Zoom was not practicable. This service initiated weekly group Zoom meetings and continued to run the online closed Facebook group.

Principal Risks and Uncertainties: Trustees' responsibilities statement

The trustees (who are also the directors of Hospice of St. Mary of Furness for the purposes of company law) are responsible for preparing the Trustees Annual Report and the consolidated financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the directors to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period.

Under company law the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the company and of the profit or loss of the company for that period. In preparing these financial statements, the directors are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in operation.

The trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the company's transactions and disclose with reasonable accuracy at any time the financial position of the company and enable them to ensure that the financial statements comply with the Companies Act 2006.
They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as each of the directors of the charitable company at the date of approval of this report is aware there is no relevant audit information (information needed by the company's auditors in connection with preparing the audit/report) of which the company's auditors are unaware. Each director has taken all of the steps that he/she should have taken as a director in order to make himself/herself aware of any relevant audit information and to establish that the company's auditors are aware of that information.

Auditor

MHA Moore and Smalley have indicated their willingness to be reappointed as statutory auditors.
Approval was given by the trustees for this report (which incorporates the strategic report, which was approved by the trustees in their capacity as directors) and is signed on the board's behalf by:

G Jowett Trustee

28/09/2021

Annual Accounts

2020-2021

St Mary's Hospice

ANNUAL ACCOUNTS

Over the next few pages we are providing the formal accounts, the publication of which is a legal requirement.

By definition, they're not as accessible or interesting as the 'annual report' section of this document - but they are important.

You can find more information about our activities on our website, www.stmaryshospice.org.uk and it's very much worth following us on social media to get regular updates about the work we do.

Company registration No. 2016831 (England & Wales) Charity No. 517738

Hospice of St. Mary of Furness

For The Year Ended 31 March 2020

Formal Trustees' Report and Consolidated Financial Statements

CONTENTS AS REQUIRED BY STATUTE Pages 27-57

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS AND TRUSTEES OF HOSPICE OF ST. MARY OF FURNESS

FOR THE YEAR ENDED 31 MARCH 2021

Opinion

We have audited the financial statements of Hospice of St. Mary of Furness (the 'parent charitable company') and its subsidiary (the 'group') for the year ended 31 March 2021 which comprise of the Consolidated Statement of Financial Activities, Charity Statement of Financial Activities, Consolidated Balance Sheet, Charity Balance Sheet, consolidated and charity Cash Flow Statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006 and to the charitable company's trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. Our audit work has been undertaken so that we might state to the charitable company's members and its trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, and the charitable company's trustees as a body, for our audit work, for this report, or for the opinions we have formed.

In our opinion the financial statements:

- give a true and fair view of the state of the group's and parent charitable company's affairs as at 31 March 2021, and of the group's incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006 and the Charities Act 2011.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the group and parent charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the group's or parent charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the trustees' annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report (incorporating the strategic report and the directors' report) for the financial year for which the financial statements are prepared is consistent with the financial statements; and

- the trustees' report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of our knowledge and understanding of the group and parent charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 and the Charities Act 2011 requires us to report to you if, in our opinion:

- adequate and sufficient accounting records have not been kept by the parent charitable company, or returns adequate for our audit have not been received from branches not visited by us; or

- the parent charitable company's financial statements are not in agreement with the accounting records and returns; or

- certain disclosures of directors' remuneration specified by law are not made; or

- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement set out on page 15, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the group's and parent charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the group or the parent charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

We have been appointed auditor under the Companies Act 2006 and section 151 of the Charities Act 2011 and report in accordance with those Acts.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

- Enquiries with the board about any known or suspected instances of non-compliance with laws and regulations, including fraud;
- Challenging assumptions and judgements made by the board in their significant accounting estimates, in particular in relation to provisions and future performance of the charity in light of the impact of Covid-19;
- An evaluation of the risk of management override of controls and subsequent testing, including through testing journal entries and other adjustments for appropriateness; and
- An evaluation of the charity's internal control environment.

Because of the industry in which the charity operates, we identified the following areas as those most likely to have a material impact on the financial statements: Compliance with the Care Quality Commission requirements, Health and Safety, compliance with Gambling Commission rules, in particular holding the relevant lottery licence; employment law, and compliance with the UK Charities Act.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

A further description of our responsibilities is available on the Financial Reporting Council's website at: https://www.frc.org.uk/Our-Work/Audit/Audit-and-assurance/Standards-and-guidance/Standards-and-guidance-for-auditors/Auditors-responsibilities-for-audit/Description-of-auditors-responsibilities-for-audit.aspx.

This description forms part of our auditor's report.

Jenny McCabe
Senior Statutory Auditor
For and on behalf of
MHA Moore and Smalley
Chartered Accountants and Statutory Auditor

Priory Close
St Mary's Gate
Lancaster
LA1 1XB

04/10/2021

HOSPICE OF ST. MARY OF FURNESS (COMPANY LIMITED BY GUARANTEE)

CONSOLIDATED STATEMENT OF FINANCIAL ACTIVITIES (INCORPORATING THE INCOME AND EXPENDITURE ACCOUNT)

FOR THE YEAR ENDED 31 MARCH 2021

		Unrestricted funds	Restricted funds	Total funds 2021	Total funds 2020
		£	£	£	£
Income from:					
Donations and legacies	**3**	**1,516,638**	**261,711**	**1,778,349**	1,394,177
Charitable activities	**4**	**746,984**	**778,100**	**1,525,084**	660,224
Other trading activities	**5**	**887,981**	**-**	**887,981**	1,258,119
Investments	**6**	**29,596**	**-**	**29,596**	46,547
Other	**7**	**104,247**	**-**	**104,247**	107,127
Total		**3,285,446**	**1,039,811**	**4,325,257**	3,466,194
Expenditure on:					
Charitable activities	**8**	**1,657,565**	**934,334**	**2,591,899**	2,397,281
Raising funds	**9**	**806,916**	**-**	**806,916**	915,759
Total		**2,464,481**	**934,334**	**3,398,815**	3,313,040
Net (expenditure)/income before other gains/(losses)		**820,965**	**105,477**	**926,442**	153,154
Net gain/(loss) on investments		**129,936**	**-**	**129,936**	(83,594)
Net (expenditure)/income before transfers		**950,901**	**105,477**	**1,056,378**	69,560
Transfer between funds	**11**	**60,100**	**(60,100)**	**-**	-
Net movement in funds		**1,011,001**	**45,377**	**1,056,378**	69,560
Reconciliation of funds:					
Total funds brought forward		**5,193,605**	**28,678**	**5,222,283**	5,152,723
Total funds carried forward		**6,204,606**	**74,055**	**6,278,661**	5,222,283

The Statement of Financial Activities includes all recognised gains and losses in the year.

All of the above amounts relate to continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

The notes on pages 25 to 46 form part of these financial statements.

HOSPICE OF ST. MARY OF FURNESS (COMPANY LIMITED BY GUARANTEE)

CHARITY STATEMENT OF FINANCIAL ACTIVITIES (INCORPORATING THE INCOME AND EXPENDITURE ACCOUNT)

FOR THE YEAR ENDED 31 MARCH 2021

		Unrestricted funds	Restricted funds	Total funds 2021	Total funds 2020
		£	£	£	£
Income from:					
Donations and legacies	**3**	**1,492,166**	**261,711**	**1,753,877**	1,394,177
Charitable activities	**4**	**746,984**	**778,100**	**1,525,084**	660,224
Other trading activities	**5**	**817,244**	**-**	**817,244**	1,094,049
Investments	**6**	**29,596**	**-**	**29,596**	46,547
Other	**7**	**104,204**	**-**	**104,204**	114,627
Total		**3,190,194**	**1,039,811**	**4,230,005**	3,309,624
Expenditure on:					
Charitable activities	**8**	**1,657,565**	**934,334**	**2,591,899**	2,397,281
Raising funds	**9**	**674,268**	**-**	**674,268**	766,668
Total		**2,331,833**	**934,334**	**3,266,167**	3,163,949
Net (expenditure)/income before other gains/(losses)		**858,361**	**105,477**	**963,838**	145,675
Net gain/(loss) on investments		**129,936**	**-**	**129,936**	(83,594)
Net (expenditure)/income before transfers		**988,297**	**105,477**	**1,093,774**	62,081
Transfer between funds	**11**	**60,100**	**(60,100)**	**-**	-
Net movement in funds		**1,048,397**	**45,377**	**1,093,774**	62,081
Reconciliation of funds:					
Total funds brought forward		**5,155,801**	**28,678**	**5,184,479**	5,122,398
Total funds carried forward		**6,204,198**	**74,055**	**6,278,253**	5,184,479

The Statement of Financial Activities includes all recognised gains and losses in the year.

All of the above amounts relate to continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

The notes on pages 25 to 46 form part of these financial statements.

HOSPICE OF ST. MARY OF FURNESS (COMPANY LIMITED BY GUARANTEE)

CONSOLIDATED BALANCE SHEET

AS AT 31 MARCH 2021

		2021		2020	
		£	£	£	£
Fixed assets					
Tangible assets	**13**	**2,219,612**		2,252,250	
Investments	**14**	**1,138,035**		986,486	
			3,357,647		3,238,736
Current assets					
Stock	**15**	**8,896**		9,893	
Debtors	**16**	**309,799**		243,246	
Cash at bank and in hand		**2,830,898**		1,958,185	
		3,149,593		2,211,324	
Creditors: amounts falling due within one year	**17**	**(228,579)**		(227,777)	
Net current assets			**2,921,014**		1,983,547
Total assets less current liabilities			**6,278,661**		5,222,283
Net assets			**6,278,661**		5,222,283
Funds:					
Restricted funds	**19**		**74,055**		28,678
Unrestricted funds	**21**		**6,204,606**		5,193,605
Total funds			**6,278,661**		5,222,283

These accounts were approved by the members of the committee and authorised for issue on the 28/09/2021..... and are signed on their behalf by:

Graham Jowett

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G Jowett
Trustee

Company Registration Number: 2016831

The notes on pages 25 to 46 form part of these financial statements.

HOSPICE OF ST. MARY OF FURNESS (COMPANY LIMITED BY GUARANTEE)

CHARITY BALANCE SHEET

AS AT 31 MARCH 2021

		2021		2020	
		£	£	£	£
Fixed assets					
Tangible assets	**13**	**2,218,182**		2,251,198	
Investments	**14**	**1,138,038**		986,489	
			3,356,220		3,237,687
Current assets					
Stock	**15**	**7,787**		8,684	
Debtors	**16**	**315,692**		253,209	
Cash at bank and in hand		**2,824,159**		1,904,881	
		3,147,638		2,166,774	
Creditors: amounts falling due within one year	**17**	**(225,605)**		(219,982)	
Net current assets			**2,922,033**		1,946,792
Total assets less current liabilities			**6,278,253**		5,184,479
Net assets			**6,278,253**		5,184,479
Funds:					
Restricted funds	**19**		**74,055**		28,678
Unrestricted funds	**21**		**6,204,198**		5,155,801
Total funds			**6,278,253**		5,184,479

These accounts were approved by the members of the committee and authorised for issue on the 28/09/2021 and are signed on their behalf by:

Graham Jowett

.....

G Jowett
Trustee

Company Registration Number: 2016831

The notes on pages 25 to 46 form part of these financial statements.

HOSPICE OF ST. MARY OF FURNESS (COMPANY LIMITED BY GUARANTEE)

CONSOLIDATED AND CHARITY CASH FLOW STATEMENTS

AS AT 31 MARCH 2021

	Group 2021 Total £	Group 2020 Total £	**Charity 2021 Total £**	Charity 2020 Total £
Cash (spent) / generated in operating activities	**946,221**	187,090	**992,111**	186,526
Cashflows from investing activities				
Investment income	**29,596**	46,547	**29,596**	46,547
Purchase of tangible fixed assets (including investments)	**(83,292)**	(42,864)	**(82,617)**	(41,788)
Disposal of tangible assets (including investments)	**3,949**	5,477	**3,949**	5,477
Cash (used in)/provided by investing activities	**896,474**	196,250	**943,039**	196,762
(Decrease)/Increase in cash and cash equivalents in the year	**896,474**	196,250	**943,039**	196,762
Cash and cash equivalents b/fwd	**2,013,220**	1,816,970	**1,959,916**	1,763,154
Cash and cash equivalents c/fwd	**2,909,694**	2,013,220	**2,902,955**	1,959,916
Reconciliation of net movement in funds to net cashflow from operating activities				
Net movement in funds	**1,056,378**	69,560	**1,093,774**	62,081
Investment income received	**(29,596)**	(46,547)	**(29,596)**	(46,547)
Depreciation	**113,838**	108,199	**113,541**	108,090
(Increase)/Decrease in stock	**997**	233	**897**	309
(Increase)/Decrease in debtors	**(66,553)**	(29,160)	**(62,483)**	(23,778)
Increase/(Decrease) in creditors	**802**	1,211	**5,623**	2,777
(Profit)/ Loss on disposal of fixed assets	**291**	-	**291**	-
(Gain)/ Loss on revaluation of investments	**(129,936)**	83,594	**(129,936)**	83,594
Net cash generated in operating activities	**946,221**	187,090	**992,111**	186,526
Components of cash and cash equivalents				
Cash at bank and in hand	**2,830,898**	1,958,185	**2,824,159**	1,904,881
Cash held at investment brokers	**78,796**	55,035	**78,796**	55,035
	2,909,694	2,013,220	**2,902,955**	1,959,916

The notes on pages 25 to 46 form part of these financial statements.

1 Accounting policies

Legal form

Hospice of St. Mary of Furness is a registered charity and a limited company, limited by guarantee, as defined by the Companies Act 2006, incorporated in England and Wales. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the charity. The registered office of the charity, the nature of its operations and its principal activities are all detailed in the Trustees' report of these financial statements.

Basis of preparation

Hospice of St. Mary of Furness meets the definition of a public benefit entity under FRS102. The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) – (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102), the Charities Act 2011 and the Companies Act 2006.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts are rounded to the nearest £.

The financial statements have been prepared on a going concern basis under the historical cost convention. The particular accounting policies adopted by the trustees are described below. These policies have been consistently applied to all years presented unless otherwise stated.

The consolidated accounts of the group incorporate the accounts Hospice of St. Mary of Furness ("the Charity") and its wholly owned subsidiary, St Mary's Orangery Limited. The results of the subsidiary are consolidated on a line by line basis.

Preparation of the accounts on a going concern basis

Prior to the approval of these accounts, there has been a reduction in the measures taken within society to combat the Covid-19 pandemic, however due to the nature of the Hospice's activities these measures are reducing more slowly. The Trustees have provided further details of this impact in the Trustees' Report and have assessed the budgeted income and expenditure alongside the reserves of the Charity. The Trustees believe there is sufficient working capital for at least 12 months from approval and that there is no material uncertainty at this time. Accordingly, the Trustees continue to adopt this basis of accounting in preparing the financial statements.

Income

Income including donations and gifts receivable is credited to the Statement of Financial Activities when the charity is legally entitled to the funds after any performance conditions have been met, the amount can be measured reliably and it is probable that the income will be received.

Legacies are regarded as receivable once probate has been granted, there is sufficient evidence regarding the certainty of the receipt and there is a sufficiently reliable measurement of the amount in accordance with the recognition criteria of the SORP. In practice this is rarely before the receipt of a letter advising of an intended payment or transfer. Interim receipts are treated as being receivable on receipt. Where legacies have been notified to the charity, or the charity is aware of granting of probate and the criteria for income recognition have not been met, then the legacy is treated as a contingent asset and disclosed if material in note 3.

Funding received in advance including grants are treated as deferred income where the funding agency requires an ongoing service to be provided by expenditure in the future period to which the funding relates.

1 Accounting policies (continued)

Gifts donated for resale are included at fair value, being the expected proceeds from sale less the expected costs of sale. Where estimating the fair value is practicable upon receipt it is recognised in stock and 'Income from other trading activities'. Upon sale, the value of the stock is charged against 'Income from other trading activities' and the proceeds are recognised as 'Income from other trading activities'. Where it is impracticable to fair value the items due to the volume of low value items they are not recognised in the financial statements until they are sold. This income is recognised within 'Income from other trading activities'.

Income from trading activities includes income earned from fundraising events and trading activities to raise funds for the charity. Income is received in exchange for supplying goods and services in order to raise funds and is recognised when entitlement has occurred.

Investment income is earned through holding assets for investment purposes such as shares and property. It includes dividends and interest and is included when the amount can be reliably measured.

Income from charitable activities includes income from NHS England and other support from the UK government including under the Coronavirus Job Retention Scheme (CJRS) to support the charity following the impact of COVID-19.

Expenditure

All expenditure is accounted for on an accruals basis in the expense categories required by the SORP. Expenditure is recognised where there is a legal or constructive obligation to make payments to third parties, it is probable that the settlement will be required and the amount of the obligation can be measured reliably. Costs are further allocated between the activities undertaken on a basis consistent with the use of the resources. Expenditure includes irrecoverable VAT.

Charitable expenditure includes costs incurred in the delivery of the charities activities and services. It includes both direct costs, including staff costs, that are incurred in the delivery of the activities and services and indirect costs which are required to support the delivery of the charitable objects.

Costs of raising funds include those costs in relation to the charity's operations which are used to generate further income which is integral to the charity in meeting its charitable objectives.

Where support costs cannot be directly attributed to particular headings they have been allocated to cost of raising funds and expenditure on charitable activities on a basis consistent with use of the resources.

Redundancy costs are expensed when the liability for payment of such costs is incurred.

Donated services and facilities

Donated services and facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit is probable and that economic benefit can be reliably measured. In accordance with SORP (FRS 102) no amounts are included in the financial statements for services donated by volunteers.

On receipt, donated professional services and donated facilities are recognised on the basis of the value of the gift to the charity which is the amount the charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure on period of receipt.

1 Accounting policies (continued)

Investments

Investments are recognised initially at fair value which is normally the transaction price excluding transaction costs. Investments are subsequently stated at fair value if the shares are publicly traded or their fair value can otherwise be measured reliably. Other investments, such as the investment in the subsidiary, are measured at cost less impairment. The SOFA included the net gains and losses arising on revaluations and disposals throughout the year.

Fixed assets

All fixed assets are initially recorded at cost. Depreciation is provided at rates calculated to write off the cost of fixed assets, less their residual value, over their expected useful lives on the following bases:

Freehold property	-	2% straight line
Equipment	-	25% reducing balance
Motor vehicles	-	20% straight line
Leasehold property	-	10% straight line

No depreciation is charged on freehold land.

Stocks

Stocks are valued at the lower of cost and net realisable value, after making due allowance for obsolete and slow moving items and a FIFO cost formula is used. Donated stocks are not valued in the accounts due to the undue cost of calculating such amounts against any benefit of recognising such amounts.

Debtors and creditors within one year

Debtors and creditors with no stated interest rate and receivable and payable within one year are recorded at transaction price. Any losses arising from impairment are recognised in expenditure.

Cash and cash equivalents

Cash is a basic financial asset and includes cash in hand and deposits held on call with banks and investment managers.

Fund accounting

Unrestricted funds

General funds are available for use at the discretion of the Trustees in furtherance of the general objectives of the charity.

Designated funds

Designated funds are unrestricted funds set aside by the Trustees for particular purposes.

Restricted funds

Restricted funds arise where there is a donor imposed restriction on the use of the funds, or the funds have arisen in response to an appeal for a specified purpose. Transfers are made from Restricted to Unrestricted funds when the expenditure has been fully made in accordance with the objects of the fund.

1 Accounting policies (continued)

Operating lease agreements

Rentals applicable to operating leases where substantially all of the benefits and risks of ownership remain with the lessor are charged against profits on a straight line basis over the period of the lease.

Pensions

The Hospice operates two pension schemes; certain eligible employees are members of the NHS defined benefit scheme and others are members of a defined contribution pension scheme. The pension charge represents the amounts payable by the charity to the funds in respect of the current year.

Taxation

HM Revenue & Customs considers the Hospice of St Mary of Furness to be a charity and therefore they are entitled to exemption from tax afforded by Sections 478-489 of the Corporation Taxes Act 2010 to the extent that income is applied exclusively for charitable purposes.

Financial instruments

The Charity has elected to apply the provisions of Section 11 ‘Basic Financial Instruments’ and Section 12 ‘Other Financial Instruments Issues’ of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the Charity’s balance sheet when the Charity becomes party to contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to offset the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

Impairment of financial assets

Financial assets are assessed for indicators of impairment at each reporting end date.

Financial assets are impaired where there is objective evidence that, as a result of one or more events that occurred after the initial recognition of the financial asset, the estimated future cash flows have been affected. The impairment loss is recognised in the statement of comprehensive income.

If there is a decrease in the impairment loss arising from an event occurring after the impairment was recognised, the impairment is reversed.

De-recognition of financial assets

Financial assets are derecognised only when the contractual rights to the cash flows from the asset expire or are settled, or when the company transfers the financial asset and substantially all the risks and rewards of ownership to another entity, or if some significant risks and rewards of ownership are retained but control of the asset has transferred to another party that is able to sell the asset in its entirety to an unrelated third party.

1 Accounting policies (continued)

Classification of financial liabilities

Financial liabilities and equity instruments are classified according to the substance of the contractual arrangements entered into. An equity instrument is any contract that evidences a residual interest in the assets of the charity after deducting all of its liabilities.

Basic financial liabilities

Basic financial liabilities, including creditors, are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future receipts discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised. Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of business from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

De-recognition of financial liabilities

Financial liabilities are derecognised when the company's contractual obligations expire or are discharged or cancelled.

2 Judgements and key sources of estimation uncertainty

In the application of the Charity's accounting policies, the Trustees are required to make judgements, estimates and assumptions about the carrying amounts of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

Key assumptions, judgements and estimates

In the opinion of the Trustees' there have been no significant judgements made in the process of applying the above accounting policies. There have been no key assumptions concerning future and other key sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year.

3 Income from donations and legacies

Group	Unrestricted funds £	Restricted funds £	Total 2021 £	Total 2020 £
Direct donations	558,958	-	**558,958**	631,791
Legacies	470,120	-	**470,120**	410,369
Bereavement contributions	143,676	530	**144,206**	128,712
Payroll deductions	1,450	-	**1,450**	1,505
Charitable trusts	173,589	187,668	**361,257**	150,286
Gift Aid	43,407	-	**43,407**	27,572
Grants	125,438	73,513	**198,951**	43,942
	1,516,638	**261,711**	**1,778,349**	1,394,177

Charity	Unrestricted funds £	Restricted funds £	Total 2021 £	Total 2020 £
Direct donations	558,958	-	**558,958**	631,791
Legacies	470,120	-	**470,120**	410,369
Bereavement contributions	143,676	530	**144,206**	128,712
Payroll deductions	1,450	-	**1,450**	1,505
Charitable trusts	173,589	187,668	**361,257**	150,286
Gift Aid	43,407	-	**43,407**	27,572
Grants	100,966	73,513	**174,479**	43,942
	1,492,166	**261,711**	**1,753,877**	1,394,177

Income from donations and legacies included £56,376 in restricted funds and £1,337,801 in unrestricted funds in the prior year for both charity and group.

At the year end, the Trustees had been notified of legacies approximating £2,500 which did not meet the criteria for inclusion in these financial statements under SORP (FRS 102) which is further explained in the accounting policies on page 25.

4 Income from charitable activities

Group and charity	Unrestricted funds £	Restricted funds £	Total 2021 £	Total 2020 £
Grants and core fundings	746,984	-	**746,984**	660,224
Hospice UK Capacity funding	-	778,100	**778,100**	-
	746,984	**778,100**	**1,525,084**	660,224

All income from charitable activities was unrestricted in the prior year.

Grant funding relates to the provision of core services at the Hospice. There are no unfulfilled conditions or other contingencies attached to the income recognised.

5 Income from trading activities

Group	Unrestricted funds £	Restricted funds £	Total 2021 £	Total 2020 £
Lottery gross income	434,778	-	**434,778**	406,058
Charity trading income	271,186	-	**271,186**	575,429
Fundraising events	111,197	-	**111,197**	112,562
Catering	70,820	-	**70,820**	164,070
	887,981	**-**	**887,981**	1,258,119

Charity	Unrestricted funds £	Restricted funds £	Total 2021 £	Total 2020 £
Lottery gross income	434,778	-	**434,778**	406,058
Charity trading income	271,186	-	**271,186**	575,429
Fundraising events	111,197	-	**111,197**	112,562
Catering	83	-	**83**	-
	817,244	**-**	**817,244**	1,094,049

All income from trading activities was unrestricted in the prior year.

6 Income from investments

Group and charity	Unrestricted funds £	Restricted funds £	Total 2021 £	Total 2020 £
Bank and investment interest receivable	29,596	-	**29,596**	46,547
	29,596	**-**	**29,596**	46,547

All income from investments was unrestricted in the prior year.

7 Other income

Group	Unrestricted funds £	Restricted funds £	Total 2021 £	Total 2020 £
Support groups	8,778	-	**8,778**	29,214
Recycing income	2,945	-	**2,945**	10,858
Other incoming resources	92,524	-	**92,524**	67,055
	104,247	**-**	**104,247**	107,127

Charity	Unrestricted funds £	Restricted funds £	Total 2021 £	Total 2020 £
Support groups	8,778	-	**8,778**	29,214
Recycing income	2,945	-	**2,945**	10,858
Other incoming resources	92,481	-	**92,481**	74,555
	104,204	**-**	**104,204**	114,627

Other income included £482 in restricted funds in the prior year for both charity and group. All other income was unrestricted.

8 Expenditure on charitable activities

Group and Charity	Provision of Hospice and other related services			
Activity	Unrestricted £	Restricted £	Total 2021 £	Total 2020 £
Wages and salaries	1,160,802	924,136	**2,084,938**	1,835,896
Depreciation	113,541	-	**113,541**	108,090
Equipment and repairs	60,814	7,748	**68,562**	100,034
Catering	17,739	-	**17,739**	15,806
Premises costs	75,387	1,204	**76,591**	77,581
Office costs	71,219	736	**71,955**	108,602
Travel	21,487	-	**21,487**	27,196
Bank charges	14,679	-	**14,679**	10,487
Other	103,681	510	**104,191**	96,792
Audit fees	6,050	-	**6,050**	4,900
Legal and professional fees	11,875	-	**11,875**	11,897
Profit on disposals of fixed assets	291	-	**291**	-
	1,657,565	**934,334**	**2,591,899**	2,397,281

Expenditure on charitable activities included restricted funds of £69,087 and unrestricted funds of £2,328,194 in the prior year.

9 Expenditure on raising funds

Group	Unrestricted funds £	Restricted funds £	Total 2021 £	Total 2020 £
Fundraising costs	128,398	-	**128,398**	142,782
Shop costs	380,425	-	**380,425**	400,626
Lottery costs	165,445	-	**165,445**	223,260
Catering costs	130,698	-	**130,698**	147,363
Audit fees	1,653	-	**1,653**	1,620
Depreciation	297	-	**297**	108
	806,916	**-**	**806,916**	915,759

Charity	Unrestricted funds £	Restricted funds £	Total 2021 £	Total 2020 £
Fundraising costs	128,398	-	**128,398**	142,782
Shop costs	380,425	-	**380,425**	400,626
Lottery costs	165,445	-	**165,445**	223,260
	674,268	**-**	**674,268**	766,668

Expenditure on raising funds included £3,278 in restricted funds for both charity and group in the prior year. All other funds were unrestricted.

10 Net income/expenditure

Net income is stated after charging:	Group 2021 £	Group 2020 £	Charity 2021 £	Charity 2020 £
Group				
Operating lease rentals	**74,870**	100,153	**72,638**	97,711
Staff pension contributions	**130,603**	112,252	**128,629**	110,818
Payment to Directors for services as Hospice Chief Exec	**62,043**	67,468	**62,043**	67,468
Auditors' remuneration - audit of the financial statements	**7,703**	6,520	**6,050**	4,900
Depreciation of tangible assets - owned by the charity	**113,838**	108,199	**113,541**	108,090

Included within payments to Directors for services as Hospice Chief Executive are £4,046 (2020: £4,414) in defined pension contributions.

11 Fund transfers

During the year certain restricted fund balances were transferred to unrestricted funds as they had been used in full in line with requirements by the funder to purchase tangible fixed assets for general use by the charity. Further transfers have been made into restricted funds where expenditure on a particular project exceeded restricted income, where these funds are now fully utilised.

Further details of transfers are included within note 19.

12 Analysis of staff costs, trustee remuneration and the cost of key management personnel

Total staff costs were as follows:	**2021**	2020
	£	£
Wages and salaries	**2,122,054**	1,940,173
Social security costs	**163,497**	140,105
Pension costs	**130,603**	112,252
	2,416,154	2,192,530

Particulars of employees:

The average number of employees during the year, calculated on the basis of full-time equivalents, was as follows:

	2021	2020
	No	No
Number of nursing and care services staff	**57**	57
Number of fundraising and administration staff	**37**	39
	94	96

The total head count staff numbers for the year were 69 (2020: 68) for clinical staff and 52 (2020: 53) for non clinical staff.

The number of employees whose remuneration for the year fell within the following bands were:

	2021	2020
	No	No
£60,000 - £69,999	**1**	1

Certain employees with emoluments above £60,000 received contributions totalling £4,046 (2020: £4,414) to a money purchase pension scheme.

No remuneration or expenses were paid to any of the Trustees in the current or prior year.

12 Analysis of staff costs, trustee remuneration and the cost of key management personnel (continued)

The number of directors for whom retirement benefits are accruing under money purchase schemes amounts to 1 (2020: 1).

The total amount of employee benefits received by key management personnel, as determined by the charity, is £283,317 (2020: £330,862) during the current period.

During the year the charity made redundancy and ill health severance payments totalling £18,846 (2020: £8,404).

The Hospice participates in the NHS pension scheme which is a defined benefit scheme whose membership consists of employees of the NHS and related bodies.

The scheme operates as a pooled arrangement, with contributions for eligible staff paid at a centrally agreed rate. As a consequence of this, no share of the underlying asset and liabilities can be directly attributable to the Hospice, therefore as permitted by FRS102, contributions are accounted for as if the scheme were a defined contribution scheme, based on actual contributions paid through the year.

The Hospice also operates a defined contribution pension scheme. The contributions paid into these two schemes in respect of eligible employees for the year ended 31 March 2021 amounted to £130,603 (2020: £112,252).

13 Tangible fixed assets

Group	Land and Buildings	Equipment	Motor Vehicles	Totals
	£	£	£	£
Cost				
At 1 April 2020	3,161,236	919,677	68,429	4,149,342
Additions	13,446	53,346	16,500	83,292
Disposals	-	-	(6,860)	(6,860)
At 31 March 2021	**3,174,682**	**973,023**	**78,069**	**4,225,774**
Depreciation				
At 1 April 2020	989,866	852,978	54,248	1,897,092
Charge for the year	76,438	33,224	4,176	113,838
Eliminated on disposals	-	-	(4,768)	(4,768)
At 31 March 2021	**1,066,304**	**886,202**	**53,656**	**2,006,162**
Net book value				
At 31 March 2021	**2,108,378**	**86,821**	**24,413**	**2,219,612**
At 1 April 2020	2,171,370	66,699	14,181	2,252,250

Included within Land and Buildings are assets with a total cost of £168,097 (2020: £162,070) and a net book value of £130,281 (2020: £140,586) which relate to leasehold property. The balance of this asset class relates to freehold property.

13 Tangible fixed assets (continued)

Charity	Land and Buildings £	Equipment £	Motor Vehicles £	Totals £
Cost				
At 1 April 2020	3,161,236	918,257	66,091	4,145,584
Additions	13,446	52,671	16,500	82,617
Disposals	-	-	(6,860)	(6,860)
At 31 March 2021	**3,174,682**	**970,928**	**75,731**	**4,221,341**
Depreciation				
At 1 April 2020	989,866	852,610	51,910	1,894,386
Charge for the year	76,438	32,927	4,176	113,541
Eliminated on disposals	-	-	(4,768)	(4,768)
At 31 March 2021	**1,066,304**	**885,537**	**51,318**	**2,003,159**
Net book value				
At 31 March 2021	**2,108,378**	**85,391**	**24,413**	**2,218,182**
At 1 April 2020	2,171,370	65,647	14,181	2,251,198

Included within Land and Buildings are assets with a total cost of £168,097 (2020: £162,070) and a net book value of £130,281 (2020: £140,586) which relate to leasehold property. The balance of this asset class relates to freehold property.

14 Investments

Group	2021 £	2020 £
Other investments at valuation		
Balance brought forward	**931,451**	1,020,522
Acquisitions at cost	**-**	-
Disposals at cost	**(2,148)**	(5,477)
Unrealised gains/(losses) on sale of investments	**129,936**	(83,594)
Cash held as part of investment portfolio	**78,796**	55,035
Total investments at 31 March 2021	**1,138,035**	986,486

Total investments comprise of the following types of investments;

UK listed equities & fixed interest securities	**510,670**	381,165
Overseas listed equities & fixed interest securities	**332,353**	406,266
Property and alternative investments	**162,989**	119,703
Commodities	**53,227**	24,317
Cash held as part of investment portfolio	**78,796**	55,035
	1,138,035	986,486

14 Investments (continued)

Charity	2021	2020
	£	£
Investment in subsidiary undertakings		
3 shares in St Mary's Orangery Limited	**3**	3
Other investments		
Balance brought forward	**931,451**	1,020,522
Acquisitions at cost	**-**	-
Disposals at cost	**(2,148)**	(5,477)
Unrealised gains/(losses) on sale of investments	**129,936**	(83,594)
Cash held as part of investment portfolio	**78,796**	55,035
Total investments at 31 March 2021	**1,138,038**	986,489

Total investments comprise of the following types of investments;

UK listed equities & fixed interest securities	**510,670**	381,165
Overseas listed equities & fixed interest securities	**332,353**	406,266
Property and alternative investments	**162,989**	119,703
Commodities	**53,227**	24,317
Cash held as part of investment portfolio	**78,796**	55,035
Investments in subsidiary undertakings	**3**	3
	1,138,038	986,489

Investment in subsidiary undertakings

The subsidiary company is incorporated in England and Wales (company number 03052962) with an issued share capital of 3 ordinary shares of £1 each which are wholly owned by the charity. The details of the subsidiary and the results for the year are as follows:

St Mary's Orangery Limited	2021	2020
	£	£
Turnover	**70,737**	164,070
Cost of sales and other direct costs	**(19,090)**	(54,004)
Gross profit	**51,647**	110,066
Administrative expenses	**(76,720)**	(72,260)
Other operating income	**24,515**	-
	(558)	37,806
Net assets	**413**	37,809

15 Stock

	Group 2021 £	Group 2020 £	Charity 2021 £	Charity 2020 £
Stock	**8,896**	9,893	**7,787**	8,684

16 Debtors

	Group 2021 £	Group 2020 £	Charity 2021 £	Charity 2020 £
Other debtors	**102,119**	38,016	**108,012**	47,979
Prepayments and accrued income	**207,680**	205,230	**207,680**	205,230
	309,799	243,246	**315,692**	253,209

17 Creditors: Amounts falling due within one year

	Group 2021 £	Group 2020 £	Charity 2021 £	Charity 2020 £
Trade creditors	**34,387**	45,614	**34,225**	43,977
Taxation and social security	**46,977**	36,682	**46,874**	32,084
Other creditors	**1,013**	6,614	**1,013**	6,614
Accruals and deferred income	**146,202**	138,867	**143,493**	137,307
	228,579	227,777	**225,605**	219,982

Deferred income	2021 £	2020 £
Balance brought forward	**62,617**	70,388
Lottery income received in advance	**61,840**	55,050
Grants received in advance	**1,892**	7,567
Release of deferred income	**(62,617)**	(70,388)
	63,732	62,617

18 Commitments under operating leases

As at 31 March 2021 the group and charity had commitments under non-cancellable operating leases as set out below:

Group and Charity	**2021 Land and Buildings £**	**2021 Other items £**	2020 Land and Buildings £	2020 Other items £
Within 1 year	**82,088**	**2,184**	27,063	2,184
Within 2 to 5 years	**100,350**	**6,552**	11,250	8,736
	182,438	**8,736**	38,313	10,920

19 Restricted income funds: Current year

	At 1 April 2020 £	Income £	Expenditure £	Transfers £	At 31 March 2021 £
Restricted funds					
6 Steps Project	7,773	-	-	-	**7,773**
Zurich Pre-Bereavement Support	252	-	(256)	4	**-**
Domicilliary Massage	4,391	5,675	(314)	-	**9,752**
Zurich Community Trust	122	-	(122)	-	**-**
Sir John Fisher Foundation	15,568	-	(15,568)	-	**-**
Town Lands Trust	400	-	(623)	223	**-**
Enhancing EOLC in care homes	7,936	-	-	-	**7,936**
Coop IPU and Kitchen fund	192	-	(224)	32	**-**
Rank Foundation Pathway fund	(10,906)	12,000	1,607	(2,701)	**-**
Hadfield Trust Hoist	2,450	-	-	(2,450)	**-**
Mary Dunsford Harpist Fund	500	-	-	-	**500**
Roselands Trust	-	10,207	(2,251)	(7,656)	**300**
Pappagallino Fund	-	25,000	(25,000)	-	**-**
Co-operative Community Func	-	4,082	(134)	(1,176)	**2,772**
Freemasons Equipment Fund	-	1,072	(1,072)	-	**-**
Albert Hunt Trust Fund	-	7,000	(7,000)	-	**-**
Cumbria Community Foundation	-	10,000	(10,000)	-	**-**
National Lottery Awards for All	-	10,000	(10,000)	-	**-**
National Lottery Community Fund	-	41,667	(28,465)	(10,934)	**2,268**
Skipton Building Society	-	2,900	(3,028)	128	**-**
Frieda Scott Trust	-	16,768	(11,033)	-	**5,735**
Hadfield Trust SEN Scanner	-	5,835	-	(5,835)	**-**
Town Lands Greenhouse Fund	-	2,085	(627)	(1,458)	**-**
Town Lands Bereavement Fund	-	-	(1,071)	2,500	**1,429**
CCF IT Fund	-	10,277	-	(10,277)	**-**
CGP Garden Shed Fund	-	1,000	-	-	**1,000**
Elspeth J Thompson Special Care Mattress Fund	-	2,500	-	(2,500)	**-**
CCF Family and Bereavement Support	-	20,326	(13,967)	-	**6,359**
BAE GAYE Specialist Bath	-	2,600	-	-	**2,600**
Pappagallino Fund	-	50,000	(26,556)	-	**23,444**
SJFF Hospice at Home Vehicle	-	18,000	-	(18,000)	**-**
Hospice UK NHSE Covid Fund	-	778,100	(778,100)	-	**-**
Garden Materials Fund	-	500	-	-	**500**
Coop Good Causes	-	1,687	-	-	**1,687**
Night Sitting Fund	-	530	(530)	-	**-**
Total funds	**28,678**	**1,039,811**	**(934,334)**	**(60,100)**	**74,055**

19 Restricted income funds: Current year - continued

The 6 Steps Project is a fund for a training programme for care homes to up-skill them in the area of end of life care.

The Zurich Pre-Bereavement support grant was awarded to enable is to provide a pre-bereavement support service within the Inpatient unit and Hospice at Home services.

The Domicillary Massage fund is provided by Cumbria Partnership Trist to enable us to provide additional domicillary massage to patients in their own homes, earlier in their illness.

The Zurich Community Trust fund is for the purchase of equipment for one of the therapy rooms at the Living Well Centre in Barrow.

The Sir John Fisher Foundation fund was provided to fund the employment of a site manager for the Living Well Centre in Barrow, and to fund the appointment of an Occupational Therapist.

The fund from Ulverston Townlands Trust is provided for the purchase of new bed frames.

The fund for enhancing end of life care in care homes was provided by the CCG, to enable the Hospice to share their expertise with staff in local care homes to facilitate best practice in end of life care.

The fund from the Co-op Community Fund was for works to the IPU and Kitchens.

The Rank Foundation grant is to enable new access to outdoor spaces and day care facilities to enhance the experience of our patients and their families. This fund was in deficit at the beginning of the year as funding can only be claimed via Hospice UK once expenditure has been incurred.

The fund from the Hadfield Trust was provided for the purchase of new patient hoists.

The donation in memory of Mary Dunsford is to enable us to pay for a harpist on the IPU.

The fund from Roselands Trust was provided to create a pathway away from vehicles to access the Hospice reception.

The Pappagallino Flow Through fund was provided through Cumbria Community Foundation to support our Hospice at Home service.

The fund from Cooperative Community Fund was for the provision of equipment for the Living Well Centre.

The Freemasons kindly provided a fund for the purchase of clinical equipment for our IPU and Hospice at Home services.

The Albert Hunt trust fund helped to fund the salaries of our medical team.

Cumbria Community Foundation provided a fund to support our Covid-19 response, including training mental health nurses and providing palliative support to Furness General Hospital.

The National Lottery Awards for All project provided support into our core bereavement service early in the Covid-19 pandemic.

The National Lottery Community Fund also provided support for our core bereavement service response to Covid-19, funding both salary costs and equipment.

The fund from Skipton Building Society was provided to purchase equipment for our Living Well Service.

19 Restricted income funds: Current year - continued

The grant from the Frieda Scott Trust was to cover the activities of our Living Well service.

The Hadfield Trust gave us a grant to purchase an SEN scanner.

The Townlands trust gave us a grant to purchase an accessible greenhouse for use by our Day Hospice patients.

The Townlands trust also provided a grant to support the activities of our gardening bereavement group.

Cumbria Community Foundation provided a grant to purchase replacement IT equipment to enable flexible working during the Covid-19 pandemic.

The grant from CGP was to create an accessible garden shed for our Sunflower garden.

The Elspeth J Thompson fund was provided to purchase a special care mattress.

Cumbria Community Foundation provided a fund to cover the salary costs of our bereavement services.

The BAE GAYE fund was for the purchase of a specialist bath for our inpatient unit.

The Pappagallino Flow Through fund was provided through Cumbria Community Foundation to further support our Hospice at Home service.

The fund provided by the Sir John Fisher Foundation was to enable us to provide a replacement 4x4 vehicle for our Hospice at Home service.

The NHSE awarded funding to allow the hospice to make available bed capacity and community support from Aril 2020 to July 2020 to provide support to people with complex needs in the context of the Covid-19 situation,and to provide bed capacity and support from November 2020 to March 20201 for the same purpose.

The garden materials donation was made to enable the purchase of materials for the garden.

The Co-op Good Causes garden initiative funding is to further support our bereavement gardening project.

The night sitting fund was a donation made specifically to provide Hospice at Home night sits.

20 Restricted income funds: Prior year

	At 1 April 2019 £	Income £	Expenditure £	Transfers £	At 31 March 2020 £
Restricted funds					
6 Steps Project	7,773	-	-	-	**7,773**
Town Lands Trust	301	-	(295)	(6)	**-**
Sheila Werry CT fund	12	-	(12)	-	**-**
Orsted Living Well Fund	(1,744)	13,448	(11,704)	-	**-**
Zurich Pre-Bereavement Support	275	-	(23)	-	**252**
Domicilliary Massage	1,319	5,675	(2,603)	-	**4,391**
Make Do and Mend	(7,421)	19,950	(4,629)	(7,900)	**-**
NWAS Paramedic Project	6,018	2,400	(8,418)	-	**-**
Zurich Community Trust	2,000	-	(1,878)	-	**122**
Sir John Fisher Foundation	36,913	-	(21,345)	-	**15,568**
Town Lands Trust	3,297	-	-	(2,897)	**400**
Enhancing EOLC in care homes	12,651	-	(4,715)	-	**7,936**
Coop IPU and Kitchen fund	-	7,965	(1,758)	(6,015)	**192**
Rank Foundation Pathway fund	-	-	(10,906)	-	**(10,906)**
Hadfield Trust Hoist	-	2,450	-	-	**2,450**
Mary Dunsford Harpist Fund	-	500	-	-	**500**
Barrow Bid Santa Dash fund	-	600	(554)	(46)	**-**
Charity & Co Syringe Drivers	-	1,500	(1,185)	(315)	**-**
Elspeth J Thompson Syringe Drivers	-	2,370	(2,340)	(30)	**-**
Total funds	**61,394**	**56,858**	**(72,365)**	**(17,209)**	**28,678**

21 Unrestricted income funds: Current year

	At 1 April 2020 £	Income £	Expenditure £	Transfers £	Gains/ (losses) £	At 31 March 2021 £
Group						
Designated Funds	2,289,093	39,195	(154,245)	78,957	-	**2,253,000**
General Funds	2,904,512	3,246,251	(2,310,236)	(18,857)	129,936	**3,951,606**
Unrestricted funds	**5,193,605**	**3,285,446**	**(2,464,481)**	**60,100**	**129,936**	**6,204,606**
Charity						
Designated Funds	2,288,044	39,195	(153,948)	78,282	-	**2,251,573**
General Funds	2,867,757	3,150,999	(2,177,885)	(18,182)	129,936	**3,952,625**
Unrestricted funds	**5,155,801**	**3,190,194**	**(2,331,833)**	**60,100**	**129,936**	**6,204,198**

The designated funds comprise of the fixed assets of the group and charity as these are necessary for the day to day operation of the Hospice and are therefore not considered to be generally available funds for use at the discretion of the Trustees in line with the charity's objectives. Also included are two funds designated by the Trustees for specific purposes as follows; £10,187 for a Facilitator post extension and £23,191 for HCA funds received to offer support as a result of Covid-19. The investment in subsidiaries and associates is also designated fund.

22 Unrestricted income funds: Prior year

	At 1 April 2019 £	Income £	Expenditure £	Transfers £	Gains/ (losses) £	At 31 March 2020 £
Group						
Designated Funds	2,356,566	30,000	(140,249)	42,776	-	**2,289,093**
General Funds	2,734,763	3,379,336	(3,100,426)	(25,567)	(83,594)	**2,904,512**
Unrestricted funds	**5,091,329**	**3,409,336**	**(3,240,675)**	**17,209**	**(83,594)**	**5,193,605**
Charity						
Designated Funds	2,356,398	30,000	(140,142)	41,788	-	**2,288,044**
General Funds	2,704,606	3,222,766	(2,951,442)	(24,579)	(83,594)	**2,867,757**
Unrestricted funds	**5,061,004**	**3,252,766**	**(3,091,584)**	**17,209**	**(83,594)**	**5,155,801**

23 Analysis of net assets between funds: Current year

Group	Tangible fixed assets £	Fixed asset investments £	Net current assets £	Long term liabilities £	Total £
Restricted Income Funds	-	-	74,055	-	74,055
Designated Funds	2,219,612	10	33,378	-	2,253,000
General Funds	-	1,138,025	2,813,581	-	3,951,606
Total funds	**2,219,612**	**1,138,035**	**2,921,014**	**-**	**6,278,661**
Charity					
Unrestricted income funds:					
Restricted Income Funds	-	-	74,055	-	74,055
Designated Funds	2,218,182	13	33,378	-	2,251,573
General Funds	-	1,138,025	2,814,600	-	3,952,625
Total funds	**2,218,182**	**1,138,038**	**2,922,033**	**-**	**6,278,253**

Restricted funds for the current year are detailed in note 19 to the financial statements.

24 Analysis of net assets between funds: Prior year

Group	Tangible fixed assets £	Fixed asset investments £	Net current assets £	Long term liabilities £	Total £
Restricted Income Funds	-	-	28,678	-	28,678
Designated Funds	2,252,250	10	36,833	-	2,289,093
General Funds	-	986,476	1,918,036	-	2,904,512
Total funds	**2,252,250**	**986,486**	**1,983,547**	**-**	**5,222,283**
Charity					
Unrestricted income funds:					
Restricted Income Funds	-	-	28,678	-	28,678
Designated Funds	2,251,198	13	36,833	-	2,288,044
General Funds	-	986,476	1,881,281	-	2,867,757
Total funds	**2,251,198**	**986,489**	**1,946,792**	**-**	**5,184,479**

Restricted funds from the prior year are detailed in note 20 to the financial statements.

25 Control and related party transactions

The charity was under the control of the Board of Trustees' who are also directors for the purposes of company law in both the current and prior period.

No employee benefits were paid to any of the Trustees' during the current or period year and none of the Trustees' received any expenses from the charity during the same periods.

There are no further disclosable related party transactions for the charity.

26 Company Limited by guarantee

The company is limited by guarantee. In the event of the company being wound up or dissolved, each member undertakes to contribute such amount as is required, not exceeding £1, for payment of any debts or liabilities.