

NATIONAL ZOOLOGICAL SOCIETY OF WALES

England & Wales · Charity number 514108

Details

Other names	ZOOLOGICAL SOCIETY OF WALES, TRADES AS THE WELSH MOUNTAIN ZOO, WELSH MOUNTAIN ZOO
Status	Registered
Legal form	Charitable company
Company number	01731129
Registered	1983-07-18
Register	View on the Charity Commission register

Contact

Address	Mr Chris Mitchell Welsh Mountain Zoo Old Highway Colwyn Bay Conwy LL28 5UY
Phone	01492532938
Email	info@welshmountainzoo.org
Website	www.welshmountainzoo.org

Activities

Objects: 1. TO ADVANCE THE EDUCATION OF THE GENERAL PUBLIC BY INCREASING KNOWLEDGE , INTEREST AND APPRECIATION OF ANIMALS AND PLANTS IN BOTH NATURAL AND ARTIFICIAL ENVIRONMENTS AND BY PROMOTING, ENCOURAGING AND ASSISTING THE STUDY OF ALL ANIMAL AND PLANT RELATED SCIENCES AND DISSEMINATING THE RESULTS OF SUCH STUDY; 2. TO PROVIDE AND ASSIST IN THE PROVISION OF FACILITIES FOR RECREATION AND OTHER LEISURE TIME ACTIVITIES OR OCCUPATIONS FOR THE GENERAL PUBLIC IN THE INTERESTS OF SOCIAL WELFARE. (FOR FURTHER DETAILS SEE CLAUSE 3 OF THE MEMORANDUM).

Activities: Owning and managing Zoological Gardens providing education and conservation benefits. Involvement in and/or management of in-situ and ex-situ projects in Wales and abroad. Providing education services. Providing training and relevant work experience opportunities.

Classification

- **How:** Makes Grants To Individuals, Makes Grants To Organisations, Provides Buildings/facilities/open Space, Sponsors Or Undertakes Research
- **What:** Education/training, Arts/culture/heritage/science, Animals, Environment/conservation/heritage, Recreation
- **Who:** Children/young People, People With Disabilities, The General Public/mankind

Geography

- Conwy
- Denbighshire
- Flintshire
- Gwynedd

Finances

Period end	Income	Expenditure	Assets	Employees
2024-12-31	£2,697,223	£2,798,613	£4,973,371	43
2023-12-31	£2,617,468	£2,555,712	£5,074,762	48
2022-12-31	£2,592,735	£2,497,386	£5,013,006	53
2021-12-31	£2,846,367	£2,084,119	£4,917,657	49
2020-12-31	£2,381,457	£1,673,743	£4,155,409	49

Trustees

Name	Role	Appointed
Robert Jackson	Chair	2014-03-04
Alice O'Carroll		2025-01-20
Andrew Greenwood		2020-04-21
Dr CAROLINE HARCOURT		
Dr Vicky Melfi		2025-01-20
Janet Legget-Jones		2025-01-20
Jonathan Ashley Rogers		2022-06-14
NIGEL HOWARD BROWN BSC		
Nicholas Jackson		2022-06-14
Susan Belton		2019-06-11

NATIONAL ZOOLOGICAL SOCIETY OF WALES

England & Wales - Charity number 514108

Accounts

Charity Registration No. 514108

Company Registration No. 01731129 (England and Wales)

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED
ANNUAL REPORT AND CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 DECEMBER 2024

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

LEGAL AND ADMINISTRATIVE INFORMATION

Trustees	Mr P Gibson MA (Oxon), DMS, MBIM Dr C S Harcourt BSc, MSc, PhD Mr T Deakin MIET Mr N H Brown BSc Mr R Jackson BBA CGMA Dr S Miller BSc (Hons) Mr A Greenwood MA VetMB CBiol FSB DipECZM FRCVS Mr N L Jackson MBE Mr A Rogers Ms A O'Carroll Mrs J Legget-Jones Dr V Melfi	(Appointed 20 January 2025) (Appointed 20 January 2025) (Appointed 20 January 2025)
Secretary	Mr C Mitchell	
Charity number	514108	
Company number	01731129	
Principal address	Welsh Mountain Zoo Old Highway Colwyn Bay LL28 5UY	
Registered office	Welsh Mountain Zoo Old Highway Colwyn Bay LL28 5UY	
Auditor	Sage & Company Business Advisors Ltd 102 Bowen Court St Asaph Business Park St Asaph Denbighshire LL17 0JE	

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

CONTENTS

	Page
Trustees report	1 - 8
Statement of Trustees responsibilities	9
Independent auditor's report	10 - 13
Statement of financial activities	14 - 15
Balance sheet	16
Statement of cash flows	18
Notes to the financial statements	19 - 30

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 DECEMBER 2024

The Trustees present their annual report and financial statements for the year ended 31 December 2024.

Executive Summary

The 2024 Annual Report outlines a year of continued progress for the Zoo across its strategic aims, delivering meaningful improvements in animal welfare, conservation, education, visitor engagement, financial stability, and community partnerships. With the appointment of a new CEO and a review of the Strategic Plan and Masterplan promised in 2025.

Animal Welfare and Zoo Environment

Significant improvements were made to animal facilities, including renovations to the reptile house, enhanced housing for gibbons, and the initiation of fencing upgrades for the Sumatran tigers. Breeding success continued with key species such as margay, snow leopards, and red squirrels. Welfare and quality-of-life assessments were reviewed and expected to have a positive impact on welfare standards going forwards.

Conservation and Research

Support for in situ conservation projects expanded, with continued collaboration with global partners and the addition of *Proyecto Titi*. Reintroductions included the release of captive-bred red squirrels into the wild. Twelve research projects were completed, and notable acquisitions were made to enhance species conservation planning.

Education and Public Engagement

Educational impact grew by 98% compared to the previous year, reaching over 34,000 people through formal and informal programmes. The Zoo also delivered over 10,000 guest engagements via species talks and QR-code-driven feedback tools. Internal research was presented at sector conferences, reinforcing the Zoo's academic contribution.

Visitor Experience

Despite weather-related infrastructure issues, visitor numbers remained stable, with a 6% increase recorded in June. Enhancements such as the Tropical Trail (formerly Reptile House), digital signage, and accessibility improvements helped create a more inclusive and informative guest experience.

Financial and Environmental Sustainability

The Zoo ended the year in a strong cash position (£1.43M), despite a year-end deficit of £101,390. Income from adoptions and catering exceeded 2023 levels. Capital spending was below budget due to project phasing, with key estate improvements completed. Food waste was reduced and carbon impact lowered through procurement and vehicle use changes.

Community and Social Enterprise

Volunteer engagement rose significantly, with 66 volunteers contributing over 5,400 hours and high satisfaction scores (9.7/10). The Zoo continued to work with community groups and appointed a dedicated Partnerships and Fundraising Manager to further strengthen outreach and collaboration.

Governance and Strategic Planning

The formal closure of the Zoological Society of Wales Association was completed, consolidating operations under NZSW. Strategic planning continued under new leadership, with priorities set for 2025 and beyond.

Workforce

Staff headcount reached 59, with recruitment focused on guest services and leadership. The sickness absence rate stood at 4.7%, and turnover was in line with sector averages. Workforce investment continues to be a priority, with a focus on sustainability and retention.

The financial statements have been prepared in accordance with the accounting policies set out in note 2 to the financial statements and comply with the National Zoological Society of Wales's governing document, the Companies Act 2006, FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" and the Charities SORP "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)".

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2024

Objectives and activities

As the National Zoological Society of Wales, the Charity's object and its principal activity are to advance the education of the general public by increasing knowledge, interest and appreciation of animals - including rare and endangered species - and plants in both natural and artificial environments, and to provide facilities for recreation and other leisure time activities.

Mission Statement

Through its work at the Welsh Mountain Zoo, and elsewhere, the Society seeks to:

- enhance appreciation and understanding of the earth's natural heritage through public education and recreation, and the advancement of biological study.
- support the maintenance of the earth's biological diversity through participation in conservation breeding programmes and assistance for conservation in the wild.
- pursue the above objectives and activities globally, regionally and with special emphasis on the conservation and enhancement of biodiversity in Wales and its surrounding areas.

We have outlined the achievements and performance of the Charity in line with its Strategic Aims as listed below.

Strategic Aim 1: To operate an exemplary Zoo, providing a centre of excellence for animal welfare and the Zoo environment

Strategic Aim 2: To maximise the impact of our conservation and research activities both within the Zoo and in the wild, making a real difference to the care and protection of animals, plants and habitats

Strategic Aim 3: To enhance the public's knowledge, appreciation and understanding of animals and the natural environment (including rare and endangered species) and increase awareness of conservation through inspiring educational experiences

Strategic Aim 4: To enhance the Zoo's position as a leading visitor attraction in North Wales, providing engaging, enjoyable, quality experiences for all guests

Strategic Aim 5: To ensure the long-term financial and environmental sustainability of the Charity through financially sustainable business activities and high standards of governance

Strategic Aim 6: To be an active and effective social enterprise with strong community involvement and partnership working

Public benefit

The Trustees have paid due regard to guidance issued by the Charity Commission in deciding what activities the National Zoological Society of Wales should undertake.

Volunteers

The basis of valuation for donated services of volunteers is that deemed costs are not recognised within the Statement of Financial Activities.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED) FOR THE YEAR ENDED 31 DECEMBER 2024

Achievements and performance

Significant activities and achievements against objectives

Strategic Aim 1: To operate an exemplary zoo, providing a centre of excellence for animal welfare and the zoo environment

Improvements to the Zoo's Animal Facilities

In line with licence requirements, the reptile collection was fully dispositioned. This allowed temporary renovation of the house, to provide a reduced and improved reptile experience for guests for the summer through to the end of the year. A new reptile facility will be created to sit alongside the butterfly house.

Additional indoor and holding accommodation was constructed for the gibbons.

Plans continue to be developed by our architect contractors for improved accommodation for the brown bears.

Replacement of the Sumatran tiger fence commenced.

Breeding

During 2023, a number of species were bred as part of co-ordinated national or international ex situ breeding programmes and these included margay (our first twins) and snow leopard, plus a variety of other species including Chilean flamingo, red squirrels and pine marten.

Welfare and Quality of Life Assessments

Following implementation, welfare assessments continued to be reviewed and improved for use.

Strategic Aim 2: To maximise the impact of our conservation and research activities both within the Zoo and in the wild, making a real difference to the care and protection of animals, plants and habitats

In situ Conservation

The Society has maintained its practical and financial support for a number of in situ conservation projects:

- Moth monitoring on the Zoo site in collaboration with Rothamsted Research
- The Conservation Planning Specialist Group of the Species Survival Commission of IUCN
- The Forest Guardian Programme (through EAZA) for red panda conservation in Nepal
- The Snow Leopard Trust for snow leopard conservation in range countries
- Madagasikara Voakajy for lemur conservation in Madagascar
- The WILD Chimpanzee Foundation for chimp conservation in Côte d'Ivoire, Liberia, Guinea and Sierra Leone
- Wildcats Conservation Alliance for wild tiger conservation projects
- Red Squirrels Trust Wales for the conservation of this native species
- CREA Panama Margay Arboreal Project
- Proyecto Titi was added this year to support the conservation of Cotton topped tamarins in Columbia

Reintroduction

3.4.0 young captive bred squirrels were sent for wild release at Clocaenog forest, through the Magic Mammals programme approved by Natural Resources Wales.

Species Planning

Some notable species were acquired under the species plan, in terms of conservation and EEP value. A bachelor group of critically endangered blue-crowned laughingthrush were acquired through the EEP. A pair of critically endangered spider tortoise were acquired from a private source, with a view to integrating them with the EEP.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2024

Strategic Aim 3: To enhance the public's knowledge, appreciation and understanding of animals and the natural environment (including rare and endangered species) and increase awareness of conservation through inspiring educational experiences

Education

Our Education Manager has increased outreach, classroom and informal education engagements by over 98% in 2024, compared with 2023 engagement records.

A large percentage of this was achieved by attending the National Education Show and the Conservation Christmas outreach campaign.

Engagements for the year across formal and informal education and outreach totalled 34,426.

Summer species talks were provided for guests, with QR codes being used to encourage feedback for evaluation of learning.

Over 10,000 informal guest education engagements were achieved through species talks.

Research

Twelve completed research projects ranging from BSc–PhD took place, including behaviour studies with bears, sea lions, callitrichids, macropods, and chimpanzees, and behaviour change.

The Zoo's in-house research was presented at the BIAZA National Education Conference with fellow sector peers.

Strategic Aim 4: To enhance the Zoo's position as a leading visitor attraction in North Wales, providing engaging, enjoyable, quality experiences for all guests

Visitor Numbers and Infrastructure

Despite ongoing weather-related disruption to parking, visitor numbers remained stable across the first half of the year, with a 6% year-on-year increase reported in June.

On-site challenges linked to waterlogging led to the decision to invest in car park matting, to be installed by the maintenance team in early 2025.

Visitor Experience Initiatives

Launch of a new "Zoo Updates and Improvements" webpage to better inform guests about ongoing works and closures

Installation of digital signage at the Zoo Shop and improved wayfinding

Adjustments to presentation timings and the introduction of mobile catering units reduced queuing and improved guest flow

The Reptile House was reopened and rebranded as the **Tropical Trail**, incorporating sensory features to enhance accessibility for neurodivergent and visually impaired guests. The development was supported by the Education team and has been positively received.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED) FOR THE YEAR ENDED 31 DECEMBER 2024

Financial review

Strategic Aim 5: To ensure the long-term financial and environmental sustainability of the Charity through financially sustainable business activities and high standards of governance

Financial Performance

For the Group, as of 31 December 2024:

- Total income for the year was £2.69M, ahead of the budget of £2.52M
- Cash at bank stood at £1.43M, well above reserve thresholds and projections
- Net deficit for the year: £101,390, following a Q4 seasonal loss of £364,000

Key Financial Points

Gift Aid income: £88,800 (target: £100,000)

Membership income: £87,212 (target: £95,000)

Direct purchases ended £17,000 under budget

Overheads in Q4 within £9,000 of budget, despite rising energy and grounds costs

Capital Expenditure

Agreed capital budget: £804,585

Actual 2024 spend: £197,717

£156,857 in capital projects carried forward to 2025

Key projects included penguin fencing, chimpanzee den repairs, groundwork for new gibbon house

Reserves policy

Reserves policy

The Trustees policy for reserves is to maintain a minimum of £500,000 in the bank account, such amount to be kept under continuous review. This is based on an aggregate of 5 months' running costs which is deemed prudent by the Trustees.

Major risks

Risk management policy

The Trustees have carried out a detailed review of the charity's activities and produced a comprehensive strategic plan setting out the major opportunities available to the charity and the risks to which it is exposed. The Trustees monitor progress against the strategic objectives of the charity. A detailed review of the objectives is carried out regularly.

As part of this process, the Trustees have implemented a risk management strategy which comprises:

- a regular review of the risks which the charity may face;
- the establishment of systems and procedures to mitigate those risks identified in the plan; and
- the implementation of procedures designed to minimise any potential impact on the charity should any of those risks materialise.

The Trustees have focused on the need to refurbish and develop the animal exhibits further, resulting in the applications for funding mentioned previously. A successful outcome is dependent on the charity meeting the challenges such a major project presents and managing our finances prudently.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED) FOR THE YEAR ENDED 31 DECEMBER 2024

Plans for future periods

Governance

In January 2024, the **Charity Commission** confirmed the removal of the **Zoological Society of Wales Association (ZSWA)** from the register, all operations now continue under **National Zoological Society of Wales and Zoological Society of Wales Trading Company Ltd**

Chris Mitchell joined the Society as CEO in May 2024

Environmental Sustainability

All food waste on site is now recycled, in line with Welsh Government guidance

Zoo ceased collection of supermarket waste food, purchasing directly from wholesale sources, resulting in reduced food waste and carbon emissions.

Strategic Aim 6: To be an active and effective social enterprise with strong community involvement and partnership working

Volunteers and Supporters

The Zoo engaged 66 volunteers across 4 departments in 2024

Volunteers dedicated a total of 5,464 hours — a 56% increase on 2023

Annual volunteer survey yielded a 9.7/10 satisfaction rating

Community and Partnerships

Education sessions were held in collaboration with local charity groups, including Guide Dogs UK and Conwy Connect

Appointment of a **Partnership and Fundraising Manager** in October 2024, starting December

Marketing efforts in 2024 focused on accessibility, transparency, and visitor engagement

Strategic Plan

Strategic plan under review for board confirmation in 2025

Structure, governance and management

The National Zoological Society of Wales is a company limited by guarantee and does not have a share capital. The liability of each member in the event of winding up is £1.

The Trustees, who are also the directors for the purpose of company law, and who served during the year were:

Mr P Gibson MA (Oxon), DMS, MBIM

Dr C S Harcourt BSc, MSc, PhD

Mr T Deakin MIET

Mr N H Brown BSc

Mr R Jackson BBA CGMA

Dr S Miller BSc (Hons)

Mr A Greenwood MA VetMB CBiol FSB DipECZM
FRCVS

Mr N L Jackson MBE

Mr A Rogers

Ms A O'Carroll

(Appointed 20 January 2025)

Mrs J Legget-Jones

(Appointed 20 January 2025)

Dr V Melfi

(Appointed 20 January 2025)

Recruitment and appointment of trustees

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED) FOR THE YEAR ENDED 31 DECEMBER 2024

Organisational structure

Under the articles of association the maximum number of Trustees is twelve, and one third of those retire each year by rotation. They are eligible to be re-elected and are nominated and appointed by the remaining Trustees.

The charity is governed by the Trustees who pass the day to day administration to Chris Mitchell in his role as CEO (from May 2024). The Zoological operation continues to be directed by Kim Wood.

Induction and training of trustees

Any new Trustees that are nominated by the Trustees are individuals that have the necessary skills and knowledge to support the work of the charity, however newly appointed Trustees are given appropriate training as deemed necessary.

The Trustees hold quarterly council meetings both in private and with directors to discuss progress and any issues arising.

Human Resources and Organisational Data

Headcount (as of Dec 2024)

Department	No. of Staff
Guest Services	19 (inc. 16 seasonal)
Animal Keepers	17 (inc. 1 seasonal)
Office	8
Estates	8
Grounds and Gardens	4
Leadership	3
Total	59

Relationship with related parties

The charity has a trading subsidiary (Zoological Society of Wales Trading Company Limited), the results of which are incorporated into the consolidated accounts.

The organisation operates a structured volunteer scheme in co-operation with Conwy Voluntary Council and WCVA. The volunteers assist on a part-time basis, under supervision, in various Zoo departments including Education, Gardens and Animal Welfare. The Trustees and Management of the Society are grateful for the support of our volunteers. In accordance with the accounting policy, the value of such volunteers is not recognised in the accounts.

Auditor

In accordance with the company's articles, a resolution proposing that Sage & Company Business Advisors Ltd be reappointed as auditor of the company will be put at a General Meeting.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED) *FOR THE YEAR ENDED 31 DECEMBER 2024*

Disclosure of information to auditor

Each of the Trustees has confirmed that there is no information of which they are aware which is relevant to the audit, but of which the auditor is unaware. They have further confirmed that they have taken appropriate steps to identify such relevant information and to establish that the auditor is aware of such information.

The Trustees report was approved by the Board of Trustees.



Mr R Jackson BBA CGMA
Chairman

16 September 2025

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

STATEMENT OF TRUSTEES RESPONSIBILITIES

FOR THE YEAR ENDED 31 DECEMBER 2024

The Trustees, who are also the directors of National Zoological Society of Wales Limited for the purpose of company law, are responsible for preparing the Trustees Report and the accounts in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company Law requires the Trustees to prepare accounts for each financial year which give a true and fair view of the state of affairs of the National Zoological Society of Wales and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that year.

In preparing these accounts, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the accounts; and
- prepare the accounts on the going concern basis unless it is inappropriate to presume that the National Zoological Society of Wales will continue in operation.

The Trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the National Zoological Society of Wales and enable them to ensure that the accounts comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the National Zoological Society of Wales and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Statement of disclosure to auditors

So far as each person who was a trustee at the date of approving this report is aware, there is no relevant audit information of which the company's auditors are unaware. Additionally, the trustees individually have taken all the necessary steps that they ought to have taken as trustees in order to make themselves aware of all relevant audit information and to establish that the company's auditors are aware of that information.

Company law requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the National Zoological Society of Wales and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that year.

In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the National Zoological Society of Wales will continue in operation.

The Trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the National Zoological Society of Wales and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the National Zoological Society of Wales and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

INDEPENDENT AUDITOR'S REPORT

TO THE MEMBERS OF NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

Opinion

We have audited the financial statements of National Zoological Society of Wales Limited (the 'National Zoological Society of Wales') (the 'parent') and its subsidiaries (the 'group') for the year ended 31 December 2024 which comprise the Consolidated SOFA, Consolidated Balance Sheet, Consolidated Cash flow Statement and Parent Company Balance Sheet, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 December 2024 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the financial statements* section of our report. We are independent of the National Zoological Society of Wales in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Trustees use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the National Zoological Society of Wales's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The Trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

INDEPENDENT AUDITOR'S REPORT (CONTINUED)

TO THE MEMBERS OF NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of our audit:

- the information given in the Trustees report for the financial year for which the financial statements are prepared, which includes the directors' report prepared for the purposes of company law, is consistent with the financial statements; and
- the directors' report included within the Trustees report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the National Zoological Society of Wales and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report included within the Trustees report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the Trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the Trustees report and from the requirement to prepare a strategic report.

Responsibilities of Trustees

As explained more fully in the statement of Trustees responsibilities, the Trustees, who are also the directors of the National Zoological Society of Wales for the purpose of company law, are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, the Trustees are responsible for assessing the National Zoological Society of Wales's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The extent to which our procedures are capable of detecting irregularities, including fraud, is detailed below.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

INDEPENDENT AUDITOR'S REPORT (CONTINUED)

TO THE MEMBERS OF NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

Our approach to identifying and assessing the risks of material misstatement in respect of irregularities, including fraud and non-compliance with laws and regulations, was as follows;

- the engagement partner ensured that the engagement team collectively had the appropriate competence, capabilities and skills to identify or recognise non-compliance with applicable laws and regulations;
- we identified the laws and regulations applicable to the company through discussions with directors and other management;
- we focused on specific laws and regulations which we considered may have a direct material effect on the financial statements or the operations of the company, including the Companies Act 2006, taxation legislation and employment legislation;
- we assessed the extent of compliance with the laws and regulations identified above through enquires of management and inspecting legal correspondence; and
- identified laws and regulations were communicated within the audit team regularly and the team remained alert to instances of non-compliance through the audit.

We assessed the susceptibility of the company's financial statements to material misstatement, including obtaining an understanding of how fraud might occur, by:

- making enquires of management as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected and alleged fraud;
- considering the internal controls in place to mitigate risks of fraud and non-compliance with laws and regulations; and
- understanding the design of the company's remuneration policies.

To address the risk of fraud through management bias and override of controls, we:

- performed analytical procedures to identify any unusual or unexpected relationships;
- tested journal entries to identify unusual transactions;
- assessed whether judgements and assumptions made in determining the accounting estimates were indicative of potential bias; and
- investigated the rationale behind significant or unusual transactions.

In response to the risk of irregularities and non-compliance with laws and regulations, we designed procedures which included, but were not limited to:

- agreeing financial statement disclosures to underlying supporting documentation; and
- enquiring of management as to actual and potential litigation and claims.

There are inherent limitations in our audit procedures described above. The more removed that laws and regulations are from financial transactions, the less likely it is that we would become aware of non-compliance. Auditing standards also limit the audit procedures required to identify non-compliance with laws and regulations to enquiry of the directors and other management and the inspection of regulatory and legal correspondence, if any.

Material misstatements that arise due to fraud can be harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities is available on the Financial Reporting Council's website at: <https://www.frc.org.uk/auditorsresponsibilities>. This description forms part of our auditor's report.

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

INDEPENDENT AUDITOR'S REPORT (CONTINUED)

TO THE MEMBERS OF NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED



EE2F0000-79EE-12AD-377B-08DDFAB04A71

Christopher Morgans BA ACA (Senior Statutory Auditor)

For and on behalf of Sage & Company Business Advisors Ltd, Statutory Auditor

Chartered Accountants

102 Bowen Court

St Asaph Business Park

St Asaph

Denbighshire

LL17 0JE

16 September 2025

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 DECEMBER 2024

	Notes	Unrestricted funds 2024 £	Restricted funds 2024 £	Total 2024 £	Unrestricted funds 2023 £	Restricted funds 2023 £	Total 2023 £
<u>Income and endowments from:</u>							
Donations and legacies	1	25,218	307	25,525	221,588	261	221,849
Charitable activities	3	2,096,826	8,308	2,105,134	1,903,329	10,613	1,913,942
Other trading activities	4	366,140	-	366,140	344,842	-	344,842
Investments	5	114,113	-	114,113	61,326	-	61,326
Other income	6	86,311	-	86,311	75,509	-	75,509
Total income		2,688,608	8,615	2,697,223	2,606,594	10,874	2,617,468
<u>Expenditure on:</u>							
<u>Raising funds</u>							
Fundraising and publicity	7	50,279	-	50,279	46,304	-	46,304
Trading costs	7	294,569	-	294,569	242,752	-	242,752
		344,848	-	344,848	289,056	-	289,056
Charitable activities	8	2,445,457	8,308	2,453,765	2,256,043	10,613	2,266,656
Total expenditure		2,790,305	8,308	2,798,613	2,545,099	10,613	2,555,712
Net (outgoing)/incoming resources before transfers		(101,697)	307	(101,390)	61,495	261	61,756
Gross transfers between funds		39,932	(39,932)	-	39,978	(39,978)	-
Net (expenditure)/income for the year/ Net movement in funds		(61,765)	(39,625)	(101,390)	101,473	(39,717)	61,756
Fund balances at 1 January 2024		4,300,984	773,777	5,074,762	4,199,512	813,494	5,013,006
Fund balances at 31 December 2024		4,239,219	734,152	4,973,371	4,300,985	773,777	5,074,762

The statement of financial activities includes all gains and losses recognised in the year.

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

STATEMENT OF FINANCIAL ACTIVITIES (CONTINUED) INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 DECEMBER 2024

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

BALANCE SHEET

AS AT 31 DECEMBER 2024

		2024		2023	
	Notes	£	£	£	£
Fixed assets					
Tangible assets	14		3,536,653		3,565,189
Current assets					
Stocks	15	107,494		122,409	
Debtors	16	130,022		103,449	
Cash at bank and in hand		1,431,277		1,554,611	
		<u>1,668,793</u>		<u>1,780,469</u>	
Creditors: amounts falling due within one year	18	<u>(205,359)</u>		<u>(191,533)</u>	
Net current assets			<u>1,463,434</u>		<u>1,588,936</u>
Total assets less current liabilities			<u>5,000,087</u>		<u>5,154,125</u>
Creditors: amounts falling due after more than one year	19		<u>(26,716)</u>		<u>(79,363)</u>
Net assets			<u><u>4,973,371</u></u>		<u><u>5,074,762</u></u>
The funds of the National Zoological Society of Wales					
Restricted income funds	20		734,152		773,777
Unrestricted funds	21		4,239,219		4,300,985
			<u>4,973,371</u>		<u>5,074,762</u>

The financial statements were approved by the Trustees on 16 September 2025



Mr R Jackson BBA CGMA
Chairman

Company registration number 01731129 (England and Wales)

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

PARENT COMPANY BALANCE SHEET

AS AT 31 DECEMBER 2024

	Notes	2024		2023	
		£	£	£	£
Fixed assets					
Tangible assets	14	3,536,653		3,565,189	
Investments			2		2
		<u>3,536,655</u>		<u>3,565,191</u>	
Current assets					
Stocks	15	11,040		11,039	
Debtors	16	218,492		206,926	
Cash at bank and in hand		1,428,059		1,554,611	
		<u>1,657,591</u>		<u>1,772,576</u>	
Creditors: amounts falling due within one year	18	<u>(197,377)</u>		<u>(183,642)</u>	
Net current assets		<u>1,460,214</u>		<u>1,588,934</u>	
Total assets less current liabilities		<u>4,996,869</u>		<u>5,154,125</u>	
Creditors: amounts falling due after more than one year	19		(26,716)		(79,363)
Net assets		<u>4,970,153</u>		<u>5,074,762</u>	
Income funds					
Restricted funds	20	734,152		773,777	
Unrestricted funds		4,236,001		4,300,985	
		<u>4,970,153</u>		<u>5,074,762</u>	

The financial statements were approved by the board of directors and authorised for issue on 16 September 2025 and are signed on its behalf by:



Mr R Jackson BBA CGMA
Chairman

Company Registration No. 01731129

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 31 DECEMBER 2024

	Notes	2024 £	£	2023 £	£
Cash flows from operating activities					
Cash generated from operations	24		21,080		269,459
Investing activities					
Purchase of tangible fixed assets		(206,924)		(179,799)	
Investment income received		114,113		61,326	
Net cash used in investing activities			(92,811)		(118,473)
Financing activities					
Repayment of borrowings		(51,603)		(57,012)	
Net cash used in financing activities			(51,603)		(57,012)
Net (decrease)/increase in cash and cash equivalents			(123,334)		93,974
Cash and cash equivalents at beginning of year			1,554,611		1,460,637
Cash and cash equivalents at end of year			1,431,277		1,554,611

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

STATEMENT OF CASH FLOWS (CONTINUED) FOR THE YEAR ENDED 31 DECEMBER 2024

1 Income from donations and legacies

	Unrestricted funds 2024 £	Restricted funds 2024 £	Total 2024 £	Unrestricted funds 2023 £	Restricted funds 2023 £	Total 2023 £
Donations and gifts	25,218	307	25,525	221,588	261	221,849

Income from donations, legacies and grants, including capital grants, are included in incoming resources when these are receivable.

When donors specify that donations, legacies and grants, including capital grants, are for particular restricted purposes, which do not amount to pre-conditions regarding entitlement, this income is included in incoming resources of restricted funds when receivable.

2 Accounting policies

Company information

National Zoological Society of Wales Limited is a private company limited by guarantee incorporated in England and Wales. The registered office is Welsh Mountain Zoo, Old Highway, Colwyn Bay, LL28 5UY.

2.1 Accounting convention

The accounts have been prepared in accordance with the National Zoological Society of Wales's governing documents, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (as amended for accounting periods commencing from 1 January 2016). The National Zoological Society of Wales is a Public Benefit Entity as defined by FRS 102.

The financial statements have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a true and fair view. This departure has involved following the Statement of Recommended Practice for charities applying FRS 102 rather than the version of the Statement of Recommended Practice which is referred to in the Regulations but which has since been withdrawn.

The financial statements are prepared in sterling, which is the functional currency of the National Zoological Society of Wales. Monetary amounts in these financial statements are rounded to the nearest £.

The accounts have been prepared on the historical cost convention, modified to include the revaluation of freehold properties and to include investment properties and certain financial instruments at fair value. The principal accounting policies adopted are set out below.

The charity has elected not to include a parent entity statement of financial activities within these consolidated accounts.

2.2 Going concern

At the time of approving the financial statements, the Trustees have a reasonable expectation that the National Zoological Society of Wales has adequate resources to continue in operational existence for the foreseeable future. Thus the Trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

2.3 Charitable funds

Unrestricted funds are available for use at the discretion of the Trustees in furtherance of their charitable objectives.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2024

2 Accounting policies

(Continued)

Restricted funds are subject to specific conditions by donors or grantors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the financial statements.

Endowment funds are subject to specific conditions by donors that the capital must be maintained by the National Zoological Society of Wales.

2.4 Incoming resources

Income is recognised when the National Zoological Society of Wales is legally entitled to it after any performance conditions have been met, the amounts can be measured reliably, and it is probable that income will be received.

Cash donations are recognised on receipt. Other donations are recognised once the National Zoological Society of Wales has been notified of the donation, unless performance conditions require deferral of the amount. Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

Income from donations, legacies and grants, including capital grants, are included in incoming resources when these are receivable.

When donors specify that these are for particular restricted purposes, which do not amount to pre-conditions regarding entitlement, this income is included in incoming resources of restricted funds when receivable.

Zoo annual membership income is deferred and released over the period the service is provided.

2.5 Resources expended

Basic financial liabilities, including trade and other payables, are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future receipts discounted at a market rate of interest. Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade payables are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Accounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade payables are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

2.6 Tangible fixed assets

Tangible fixed assets are initially measured at cost and subsequently measured at cost or valuation, net of depreciation and any impairment losses.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Land and buildings	4% straight line
Building improvements	10% straight line
Plant and machinery	15% reducing balance
Fixtures, fittings & equipment	10% reducing balance
Motor vehicles	25% reducing balance
Silk Road Project	4% straight line
New toilet block	4% straight line

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in the statement of financial activities.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2024

2 Accounting policies

(Continued)

Costs incurred in respect of projects under construction are capitalised. The assets held are not depreciated and won't be until such time that the project has been fulfilled and offers a source of future economic inflows to the entity.

2.7 Impairment of fixed assets

At each reporting end date, the National Zoological Society of Wales reviews the carrying amounts of its tangible and intangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss.

Recoverable amount is the higher of fair value less costs to sell and value in use. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset for which the estimates of future cash flows have not been adjusted.

If the recoverable amount of an asset is estimated to be less than its carrying amount, the carrying amount of the asset is reduced to its recoverable amount. An impairment loss is recognised immediately in income/expenditure for the year, unless the relevant asset is carried at a revalued amount, in which case the impairment loss is treated as a revaluation decrease.

Recognised impairment losses are reversed if, and only if, the reasons for the impairment loss have ceased to apply. Where an impairment loss subsequently reverses, the carrying amount of the asset is increased to the revised estimate of its recoverable amount, but so that the increased carrying amount does not exceed the carrying amount that would have been determined had no impairment loss been recognised for the asset in prior years. A reversal of an impairment loss is recognised immediately, unless the relevant asset is carried in at a revalued amount, in which case the reversal of the impairment loss is treated as a revaluation increase.

2.8 Stocks

Stocks are stated at the lower of cost and estimated selling price less costs to complete and sell. Cost comprises direct materials and, where applicable, direct labour costs and those overheads that have been incurred in bringing the stocks to their present location and condition.

Net realisable value is the estimated selling price less all estimated costs of completion and costs to be incurred in marketing, selling and distribution.

2.9 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

2.10 Financial instruments

The National Zoological Society of Wales has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the National Zoological Society of Wales's balance sheet when the National Zoological Society of Wales becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2024

2 Accounting policies (Continued)

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

Basic financial liabilities

Basic financial liabilities, including trade and other payables, are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future receipts discounted at a market rate of interest. Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade payables are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Accounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade payables are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

Derecognition of financial liabilities

Financial liabilities are derecognised when the National Zoological Society of Wales's contractual obligations expire or are discharged or cancelled.

2.11 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the National Zoological Society of Wales is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

3 Income from charitable activities

	Unrestricted funds 2024 £	Restricted funds 2024 £	Total 2024 £	Unrestricted funds 2023 £	Restricted funds 2023 £	Total 2023 £
Operations of Zoo						
Sale of goods	2,096,826	8,308	2,105,134	1,903,329	10,613	1,913,942

4 Income from other trading activities

	Unrestricted funds 2024 £	Unrestricted funds 2023 £
Non-charitable trading activities	366,140	344,842

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2024

4 Income from other trading activities (Continued)

The Zoological Society of Wales Trading Company Limited is a wholly-owned trading subsidiary, registered in England & Wales under company registration number 02919513. It operates a gift shop within the zoo grounds and donates all profits to the parent charity by Gift Aid. In addition to this donation, the company pays an annual management charge of £21,000 to the society as a contribution to its overheads.

The investment policy with regard to this subsidiary is the recognition at cost value only. An amount of £88,469 (2023: £103,476) owed to the parent by the subsidiary is included within debtors.

5 Income from investments

	Unrestricted funds 2024 £	Unrestricted funds 2023 £
Rental income	75,883	52,917
Interest receivable	38,230	8,409
	114,113	61,326
	114,113	61,326

6 Other income

	Unrestricted funds 2024 £	Unrestricted funds 2023 £
Gift Aid on admissions	86,311	75,509
	86,311	75,509
	86,311	75,509

7 Expenditure on raising funds

	Unrestricted funds 2024 £	Unrestricted funds 2023 £
Fundraising and publicity		
Seeking donations, grants and legacies	50,279	46,304
	50,279	46,304
Trading costs		
Other trading activities	182,697	155,618
Staff costs	108,207	84,934
Support costs	3,665	2,200
	294,569	242,752
Total costs	344,848	289,056

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 DECEMBER 2024

8 Expenditure on charitable activities

	Zoo activities 2024 £	Zoo activities 2023 £
Direct costs		
Staff costs	1,191,903	1,102,127
Depreciation and impairment	235,458	243,989
Feed and bedding	170,987	149,070
Rates and water	68,249	46,004
Light and heat	108,205	91,437
Veterinary fees	84,787	62,662
Livestock acquisition and transport	800	2,055
Property maintenance	198,561	189,461
Garden	16,040	18,449
Donations - In situ conservation	12,705	16,997
	<u>2,087,695</u>	<u>1,922,251</u>
Share of support and governance costs (see note 10)		
Support	352,270	338,405
Governance	13,800	6,000
	<u>2,453,765</u>	<u>2,266,656</u>
Analysis by fund		
Unrestricted funds	2,445,457	2,256,043
Restricted funds	8,308	10,613
	<u>2,453,765</u>	<u>2,266,656</u>
9 Net movement in funds	2024	2023
	£	£
The net movement in funds is stated after charging/(crediting):		
Fees payable for the audit of the charity's financial statements	13,800	6,000
Depreciation of owned tangible fixed assets	235,458	243,989
	<u>249,258</u>	<u>249,989</u>

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2024

10 Support costs

	Support costs	Governance costs	2024	Support costs	Governance costs	2023
	£	£	£	£	£	£
Telephone	10,939	-	10,939	11,008	-	11,008
Insurance	75,964	-	75,964	75,945	-	75,945
Printing, postage and stationery	19,506	-	19,506	24,527	-	24,527
Motor and travel	22,364	-	22,364	18,223	-	18,223
Sundry expenses	22,078	-	22,078	19,563	-	19,563
Bank charges, bank interest and credit card fees	26,212	-	26,212	21,780	-	21,780
Legal and professional	23,706	-	23,706	27,854	-	27,854
Subscriptions	28,417	-	28,417	23,485	-	23,485
Audit, accountancy and payroll	28,538	-	28,538	29,659	-	29,659
Irrecoverable VAT	94,547	-	94,547	86,362	-	86,362
Audit fees	-	17,465	17,465	-	8,200	8,200
	<u>352,271</u>	<u>17,465</u>	<u>369,736</u>	<u>338,406</u>	<u>8,200</u>	<u>346,606</u>
Analysed between						
Trading	-	3,665	3,665	-	2,200	2,200
Charitable activities	<u>352,271</u>	<u>13,800</u>	<u>366,071</u>	<u>338,406</u>	<u>6,000</u>	<u>344,405</u>
	<u>352,271</u>	<u>17,465</u>	<u>369,736</u>	<u>338,406</u>	<u>8,200</u>	<u>346,606</u>

Governance costs includes payments to the auditors of £17,465 (2023- £8,200) for audit fees.

11 Trustees

None of the Trustees (or any persons connected with them) received any remuneration during the year. Trustees expenses paid in the year totalled £365 (2023: £365).

12 Employees

The average monthly number of employees during the year was:

	2024 Number	2023 Number
Administration	9	8
Keepers	19	18
Maintenance and gardens	13	12
Seasonal workers	2	10
Total	<u>43</u>	<u>48</u>

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 DECEMBER 2024

12 Employees (Continued)

Employment costs	2024 £	2023 £
Wages and salaries	1,300,110	1,187,061

There were no employees whose annual remuneration was more than £60,000.

Remuneration of key management personnel

The remuneration of key management personnel was as follows:

	2024 £	2023 £
Aggregate compensation	125,732	160,465

13 Taxation

Owing to the organisations charitable status, no provision has been made for corporation tax.

14 Tangible fixed assets

	Land and buildings £	Plant and machinery £	Motor vehicles £	Total £
Cost				
At 1 January 2024	5,209,837	638,878	57,877	5,906,592
Additions	176,734	30,188	-	206,922
At 31 December 2024	5,386,571	669,066	57,877	6,113,514
Depreciation and impairment				
At 1 January 2024	2,001,580	318,763	21,060	2,341,403
Depreciation charged in the year	176,494	49,760	9,204	235,458
At 31 December 2024	2,178,074	368,523	30,264	2,576,861
Carrying amount				
At 31 December 2024	3,208,497	300,543	27,613	3,536,653
At 31 December 2023	3,208,257	320,114	36,817	3,565,188

All tangible fixed assets are owned by National Zoological Society of Wales Limited, and as such these assets are that of both parent and consolidated group.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2024

15 Stocks

	2024 £	2023 £
Raw materials and consumables	11,039	11,039
Finished goods and goods for resale	96,454	111,370
	<u>107,493</u>	<u>122,409</u>

16 Debtors

	2024 £	2023 £
Amounts falling due within one year:		
Trade debtors	56,282	29,829
Prepayments and accrued income	73,740	73,620
	<u>130,022</u>	<u>103,449</u>

17 Loans and overdrafts

	2024 £	2023 £
Other loans	79,356	130,959
	<u>79,356</u>	<u>130,959</u>
Payable within one year	52,640	51,596
Payable after one year	26,716	79,363
	<u>79,366</u>	<u>130,959</u>

HSBC Bank plc retains a first legal charge dated 17 March 2002 over leasehold land and buildings at the Flagstaff Estate, Colwyn Bay, and a first legal charge dated 22 September 1997 over freehold property land on the Northerly side of the Old Highway road from Mochdre to Colwyn Bay adjoining Tower Lodge, Colwyn Bay.

On 26 May 2020 a legal charge was created in favour of Dbw Investments (10) Limited securing all monies due or to become due from the Charity on all freehold property and fixed assets both present and future.

18 Creditors: amounts falling due within one year

	2024 £	2023 £
Borrowings	52,640	51,596
Other taxation and social security	21,859	23,476
Trade creditors	2,594	19,888
Other creditors	65,935	87,073
Accruals and deferred income	62,331	9,500
	<u>205,359</u>	<u>191,533</u>

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2024

19 Creditors: amounts falling due after more than one year

	2024	2023
	£	£
Borrowings	26,716	79,363
	<u>26,716</u>	<u>79,363</u>

20 Restricted funds

The restricted funds of the charity comprise the unexpended balances of donations and grants held on trust subject to specific conditions by donors as to how they may be used.

	At 1 January 2024	Incoming resources	Resources expended	Transfers	At 31 December 2024
	£	£	£	£	£
	773,777	8,615	(8,308)	(39,932)	734,152
	<u>773,777</u>	<u>8,615</u>	<u>(8,308)</u>	<u>(39,932)</u>	<u>734,152</u>
Previous year:	At 1 January 2023	Incoming resources	Resources expended	Transfers	At 31 December 2023
	£	£	£	£	£
	813,494	10,874	(10,613)	(39,978)	773,777
	<u>813,494</u>	<u>10,874</u>	<u>(10,613)</u>	<u>(39,978)</u>	<u>773,777</u>

21 Unrestricted funds

The unrestricted funds of the charity comprise the unexpended balances of donations and grants which are not subject to specific conditions by donors and grantors as to how they may be used. These include designated funds which have been set aside out of unrestricted funds by the trustees for specific purposes.

	At 1 January 2024	Incoming resources	Resources expended	Transfers	At 31 December 2024
	£	£	£	£	£
General funds	4,300,986	2,688,608	(2,790,305)	39,932	4,239,221
	<u>4,300,986</u>	<u>2,688,608</u>	<u>(2,790,305)</u>	<u>39,932</u>	<u>4,239,221</u>
Previous year:	At 1 January 2023	Incoming resources	Resources expended	Transfers	At 31 December 2023
	£	£	£	£	£
General funds	4,199,512	2,606,594	(2,545,099)	39,978	4,300,985
	<u>4,199,512</u>	<u>2,606,594</u>	<u>(2,545,099)</u>	<u>39,978</u>	<u>4,300,985</u>

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2024

22 Capital commitments	2024	2023
	£	£
Amounts contracted for but not provided in the financial statements:		
	2024	2023
	£	£

Acquisition of property, plant and equipment	-	804,585
--	---	---------

23 Analysis of net assets between funds						
	Unrestricted funds	Restricted funds	Total Unrestricted funds		Restricted funds	Total
	2024	2024	2024	2023	2023	2023
	£	£	£	£	£	£
Fund balances at 31 December 2024 are represented by:						
Tangible assets	2,802,501	734,152	3,536,653	2,791,411	773,777	3,565,188
Current assets/(liabilities)	1,463,433	-	1,463,433	1,588,936	-	1,588,936
Long term liabilities	(26,715)	-	(26,715)	(79,363)	-	(79,363)
	<u>4,239,219</u>	<u>734,152</u>	<u>4,973,372</u>	<u>4,300,984</u>	<u>773,777</u>	<u>5,074,761</u>

Restricted funds during the period related to restricted donations and depreciation of fixed assets.

24 Cash generated from operations	2024	2023
	£	£
(Deficit)/surplus for the year	(101,390)	61,756
Adjustments for:		
Investment income recognised in statement of financial activities	(114,113)	(61,326)
Depreciation and impairment of tangible fixed assets	235,458	243,989
Movements in working capital:		
Decrease/(increase) in stocks	14,916	(30,474)
(Increase) in debtors	(26,573)	(17,253)
Increase in creditors	12,782	72,767
Cash generated from operations	<u>21,080</u>	<u>269,459</u>

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 DECEMBER 2024

25 Analysis of changes in net funds

	At 1 January 2024 £	Cash flows £	At 31 December 2024 £
Cash at bank and in hand	1,554,611	(123,334)	1,431,277
Loans falling due within one year	(51,596)	(1,044)	(52,640)
Loans falling due after more than one year	(79,363)	52,647	(26,716)
	<u>1,423,652</u>	<u>(71,731)</u>	<u>1,351,921</u>

26 Subsidiaries

These financial statements include the results of the wholly owned trading subsidiary, Zoological Society of Wales Trading Company Limited on a line by line basis.

Name of undertaking: Zoological Society of Wales Trading Company Limited

Company registration number: 02919513

Country of incorporation: United Kingdom

Holding: 100% of 2 ordinary shares in issue

Principal Activity: Sale of zoological goods and souvenirs

For the year ended 31 December 2024 the trading subsidiary had revenue of £366,140, and after donating its surplus to the parent via Gift Aid, had an operating profit of £0.

NATIONAL ZOOLOGICAL SOCIETY OF WALES

England & Wales - Charity number 514108

Accounts

Charity Registration No. 514108

Company Registration No. 01731129 (England and Wales)

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED
ANNUAL REPORT AND CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 DECEMBER 2023

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

LEGAL AND ADMINISTRATIVE INFORMATION

Trustees

Mr P Gibson MA (Oxon), DMS, MBIM
Dr C S Harcourt BSc, MSc, PhD
Mr T Deakin MIET
Mr N H Brown BSc
Mr R Jackson BBA CGMA
Dr S Miller BSc (Hons)
Mr A Greenwood MA VetMB CBiol
FSB DipECZM FRCVS
Mr N L Jackson MBE
Mr A Rogers

Secretary

Mr C Mitchell

Charity number

514108

Company number

01731129

Principal address

Flagstaff Gardens
Old Highway
Colwyn Bay
LL28 5UY

Registered office

Flagstaff Gardens
Old Highway
Colwyn Bay
LL28 5UY

Auditor

Sage & Company Business Advisors Ltd
102 Bowen Court
St Asaph Business Park
St Asaph
Denbighshire
LL17 0JE

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

CONTENTS

	Page
Trustees report	1 - 7
Statement of Trustees responsibilities	8
Independent auditor's report	9 - 12
Statement of financial activities	13 - 14
Balance sheet	15
Statement of cash flows	17
Notes to the financial statements	18 - 29

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 DECEMBER 2023

The Trustees present their annual report together with the consolidated financial statements of the charity accounts for the year ended 31 December 2023.

The financial statements have been prepared in accordance with the accounting policies set out in note 1 to the financial statements and comply with the National Zoological Society of Wales's [governing document], the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (effective 1 January 2019).

Objectives and activities

As the National Zoological Society of Wales, the Charity's object and its principal activity are to advance the education of the general public by increasing knowledge, interest and appreciation of animals - including rare and endangered species - and plants in both natural and artificial environments, and to provide facilities for recreation and other leisure time activities.

Mission Statement

Through its work at the Welsh Mountain Zoo, and elsewhere, the Society seeks to:

- enhance appreciation and understanding of the earth's natural heritage through public education and recreation, and the advancement of biological study.
- support the maintenance of the earth's biological diversity through participation in conservation breeding programmes and assistance for conservation in the wild.
- pursue the above objectives and activities globally, regionally and with special emphasis on the conservation and enhancement of biodiversity in Wales and its surrounding areas.

We have outlined the achievements and performance of the Charity in line with its Strategic Aims as listed below.

Strategic Aim 1: To operate an exemplary Zoo, providing a centre of excellence for animal welfare and the Zoo environment

Strategic Aim 2: To maximise the impact of our conservation and research activities both within the Zoo and in the wild, making a real difference to the care and protection of animals, plants and habitats

Strategic Aim 3: To enhance the public's knowledge, appreciation and understanding of animals and the natural environment (including rare and endangered species) and increase awareness of conservation through inspiring educational experiences

Strategic Aim 4: To enhance the Zoo's position as a leading visitor attraction in North Wales, providing engaging, enjoyable, quality experiences for all guests

Strategic Aim 5: To ensure the long-term financial and environmental sustainability of the Charity through financially sustainable business activities and high standards of governance

Strategic Aim 6: To be an active and effective social enterprise with strong community involvement and partnership working

The Trustees and Management confirm they have both paid due regard to and continue in the provision of public benefit through the Charity's objectives in line with s4 of the Companies Act 2006 and s17(5) of the Charities Act 2011.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2023

As visitor attendance figures will demonstrate, 2023 ended slightly down on 2022. Unfortunately, the downturn in visitor numbers may be due to poor weather experienced in the year and the fall out of this on a largely outdoor attraction.

Whilst this report focuses on the Zoo Charity, we have to accept that there are concerns over visitor numbers at attractions on both a national and regional level, with global factors adding an air of uncertainty. Utility prices and other costs-of-living remain high.

The basis of valuation for donated services of volunteers is that deemed costs are not recognised within the Statement of Financial Activities.

Achievements and performance

Strategic Aim 1: To operate an exemplary zoo, providing a centre of excellence for animal welfare and the zoo environment

Improvements to the Zoo's animal facilities:

Work has begun to disposition the reptile collection, to ensure the Zoo can meet the terms of the Licence Direction that the reptiles be in new accommodation by September 2024. This will allow works to begin towards a new facility in the area of the alligators, children's farm and reptile house.

The galah aviary was re-meshed, with additional shelter added for the birds. The specification of the mesh also ensures pests are excluded from the aviary, providing protection of their food source and from incursion of wild birds.

Plans are being put together with our architect contractors for improved accommodation for the brown bears and gibbons.

Plans were finalised for replacement of the Sumatran tiger fence, the work for which will be undertaken in 2024. Design of the fence line aims to improve both viewing at allocated points, while generally improving seclusion opportunities for the cats.

The electric sub main and feed to the sea lion habitat was upgraded, to ensure the LSS is fully supported into the future.

A new and improved animal feed-prep kitchen was constructed and fully fitted, ensuring a hygienic food prep area can be maintained.

Breeding:

During 2023 a number of species were bred as part of co-ordinated national or international ex situ breeding programmes and these included California sea lion, margay, Humboldt penguin plus a variety of other species including lemon dove, galah and weavers.

A new female snow leopard was assigned to the Zoo by the EEP, and arrived in October. It is hoped there will be breeding success between this young female and the male received in 2022.

Two young captive bred squirrels were assigned to and received by the Zoo, helping create two breeding pairs.

The Sumatran tigers underwent fertility investigation. From observations, they are both due dental work and the female will undergo keyhole surgery to remove a cyst in 2024. It is thought these actions will work to improve the fertility of both cats. They will then be reassessed by the EEP for breeding recommendations.

Welfare and Quality of Life Assessments

The Zoo has further developed annual welfare assessments, and continues to develop the Quality-of-Life assessments, in order to measure and track animal welfare and habitat improvements. The functionality of these assessments will be under constant review.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2023

Strategic Aim 2: To maximise the impact of our conservation and research activities both within the Zoo and in the wild, making a real difference to the care and protection of animals, plants and habitats

In 2023 we were able to exceed all existing promised funding, with the budget for *in-situ* financial donations increased.

The Zoo was pleased to be able to provide a host site for Colwyn Bee Honey apiaries, with the locality expected to benefit from the pollinators.

3 young captive bred squirrels were transferred to the Zoo for holding, ahead of their wild release in 2024.

In situ Conservation:

The Society has maintained its practical and financial support for a number of *in situ* conservation projects:

- Rehabilitation and release of grey and common seals continues this year.
- Moth monitoring on the Zoo site in collaboration with Rothamsted Research.
- Working closely with collaborators in the Gwynedd Pine Marten Project and NRW the Zoo has provided pine martens for release in Gwynedd, North Wales. In 2023, the three martens bred in 2022 went for wild release.
- The Conservation Planning Specialist Group of the Species Survival Commission of IUCN.
- The Forest Guardian Programme (through EAZA) for red panda conservation in Nepal;
- The Snow Leopard Trust for snow leopard conservation in range countries;
- Madagasikara Voakajy for lemur conservation in Madagascar;
- The WILD Chimpanzee Foundation for chimp conservation in Côte d'Ivoire, Liberia, Guinea and Sierra Leone;
- Wildcats Conservation Alliance for wild tiger conservation projects;
- Red Squirrels Trust Wales for the conservation of this native species.
- CREA Panama Margay Arboreal Project was added this year.

Strategic Aim 3: To enhance the public's knowledge, appreciation and understanding of animals and the natural environment (including rare and endangered species) and increase awareness of conservation through inspiring educational experiences

Education:

Alex has increased outreach, classroom and informal education engagements by 744% in 2023, compared with 2022 engagement records. This was achieved in part due to resuming Zoo Clubs, embracing larger community engagement opportunities and reviewing pricing structure to increase uptake of formal education sessions by schools through the traditionally quieter winter period.

The Zoo implemented increased signage and interpretation, focused on ocean plastics to promote pro-conservation behaviours. Alongside, interactive signage for the bears, red-panda, and bees. Templates were created to introduce plant species signs to the site.

Research:

This year saw nine completed research projects ranging from BSc-PhD. These included behaviour studies with bears, sea lions, callitrichids, macropods, and chimpanzees, teacher feedback evaluation, and signage impact on visitor engagement.

The Zoo's in-house research was presented at the BIAZA National Education conference with fellow sector peers.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2023

Strategic Aim 4: To enhance the Zoo's position as a leading visitor attraction in North Wales, providing engaging, enjoyable, quality experiences for all guests

Visitor facilities:

Improvements and modifications were made to some pathways in the woodland to improve accessibility. Further works were undertaken to improve guest access and egress to and from the Zoos overflow carpark. Improved visitor access to and viewing of the Sumatran tiger enclosure have been planned in line with the fence replacement, including large viewing windows for a more immersive guest experience. A compound has been created in the corner of the overflow car park, for vehicle, trailer and tool storage. This area helps remove these items from sight of our guest and improves perceptions of the Zoo from arrival on the car park. The guest facing area of the chimp auditorium underwent renovation and removal of some obsolete equipment, to ensure a more attractive space for guests to spend time. Electric cabling was laid from the pedestrian entrance of the Zoo to the field car park in preparation of receipt of defibrillator, which will mean there are two defibrillators located on site for guest. A canopy was erected over and around the guest facing area of the main office, improving the look of this area and providing an all-weather space for visitors in need of visiting the main office.

Financial review

Strategic Aim 5: To ensure the long-term financial and environmental sustainability of the Charity through financially sustainable business activities and high standards of governance

Financial Performance:

We ended 2023 12% down on the attendance figures of 2022, with 153,469 people visiting in 2023. 124,685 of these were paying, with the remainder made up of free admission wheelchair users, under 3s and complimentary tickets.

Admission prices were increased in 2023 by 10% with gate receipts for the year ending 5.2% down on 2022.

The 2023 shop receipts were 12% down on the previous year, with spend per head dropped slightly from £2.87 in 2022 to £2.63 in 2023.

Catering receipts were up 9% and this also resulted in an improvement in the catering spend per head from £3.37 in 2021 to £3.71 in 2023.

Income from purchased activities in the Zoo, i.e., Keeper for the Day, Encounters and Adoptions, in 2023 showed an increase of 4% on 2022.

Strategic Plan

The Society's 2018 to 2028 Strategic Plan was published in late summer 2018. The Trustees announced in September that a CEO would be appointed for 2024, at which point the strategic plan would be reviewed. Chris Mitchel was appointed as CEO in May 2024.

Reserves policy

The Trustees policy for reserves is to maintain a minimum of £500,000 in the bank account, such amount to be kept under continuous review. This is based on an aggregate of 5 months' running costs which is deemed prudent by the Trustees.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2023

Risk management policy

The Trustees have carried out a detailed review of the charity's activities and produced a comprehensive strategic plan setting out the major opportunities available to the charity and the risks to which it is exposed. The Trustees monitor progress against the strategic objectives of the charity. A detailed review of the objectives is carried out regularly.

As part of this process, the Trustees have implemented a risk management strategy which comprises:

- a regular review of the risks which the charity may face;
- the establishment of systems and procedures to mitigate those risks identified in the plan; and
- the implementation of procedures designed to minimise any potential impact on the charity should any of those risks materialise.

The Trustees have focused on the need to refurbish and develop the animal exhibits further, resulting in the applications for funding mentioned previously. A successful outcome is dependent on the charity meeting the challenges such a major project presents and managing our finances prudently.

Plans for future periods

Car parking and traffic management:

Work to the overflow car park in 2022 were not effective in creating a usable all-weather car park, and as such, the overflow car park was not usable during February half term and the busy Easter period, due to waterlogging.

Environmental sustainability:

The Society's commitment to sustainability at the core of its activities has continued and the programme of separating and recycling waste is continuing.

In 2023 Catering Concessionaires, Graze catering, successfully managed to remove the vast majority of single use plastic items from their operation, including but limited to, cutlery, take away packaging and pre-packed drinks.

The Directors engaged with Green Digital Academy, in order to begin assessment of the site in terms of energy use and carbon footprint and begin a partnership to identify any changes and improvements that can be made, and any funding that may available to assist this process.

Senior Management Structure:

The Board of Trustees announced in September 2023 that they would be recruiting for a CEO to join the Charity. Chris Mitchel was appointed as CEO in May 2024.

Director of Estates, Neil Morris, resigned his position in the last quarter of the year. The vacancy was not advertised or refilled, with Jen Jesse, Director Operations and Administration picking up key responsibilities for the position.

A Senior HR advisor post was created and filled in the second half of the year.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2023

Strategic Aim 6: To be an active and effective social enterprise with strong community involvement and partnership working

Volunteers and Supporters:

The Zoo engaged 38 volunteers across the four departments, who dedicated a total of 3,501.75 hours to the zoo. We partnered with two local colleges, Llandrillo and Pengwern, to offer work placements for their art, media, and garden students.

Community:

Education sessions were held in collaboration with local charity groups including Guide Dogs UK, Epilepsy Action Cymru, Scouts/Brownies, and The Joshua Tree Charity.

The zoo also, worked with Conwy Council to receive Level 1 Makaton training to increase the inclusivity of the zoo for its guests.

Membership of the ZSW Association (ZSWA):

The ZSWA charity, which ran memberships to NZSW was disbanded in July 2023. All exiting funds were transferred to the Zoo, and membership will now be handled directly by the Zoo administration team.

Total memberships averaged 2,400 for the year, reaching their peak in February 2023 with just under 2,700 members.

Structure, governance and management

The National Zoological Society of Wales is a company limited by guarantee and does not have a share capital. The liability of each member in the event of winding up is £1.

The Trustees, who are also the directors for the purpose of company law, and who served during the year were:

Mr P Gibson MA (Oxon), DMS, MBIM

Dr C S Harcourt BSc, MSc, PhD

Mr T Deakin MIET

Mr N H Brown BSc

Mr R Jackson BBA CGMA

Mr H D Roberts FRICS

(Resigned 12 September 2023)

Ms S Scanlan BA Hons.

(Resigned 21 March 2023)

Dr S Miller BSc (Hons)

Mr A Greenwood MA VetMB CBiol FSB DipECZM

FRCVS

Mr N L Jackson MBE

Mr A Rogers

Under the articles of association the maximum number of Trustees is twelve, and one third of those retire each year by rotation. They are eligible to be re-elected and are nominated and appointed by the remaining Trustees.

The charity is governed by the Trustees who pass the day to day administration to Jen Jesse in her capacity as Director of Operations and Administration (until May 2024) then Chris Mitchell in his role as CEO (from May 2024). The Zoological operation continues to be directed by Kim Wood.

Any new Trustees that are nominated by the Trustees are individuals that have the necessary skills and knowledge to support the work of the charity, however newly appointed Trustees are given appropriate training as deemed necessary.

The Trustees hold quarterly council meetings both in private and with directors to discuss progress and any issues arising.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2023

The charity has a trading subsidiary (Zoological Society of Wales Trading Company Limited), the results of which are incorporated into the consolidated accounts.

The organisation operates a structured volunteer scheme in co-operation with Conwy Voluntary Council and WCVA. The volunteers assist on a part-time basis, under supervision, in various Zoo departments including Education, Gardens and Animal Welfare. The Trustees and Management of the Society are grateful for the support of our volunteers. In accordance with the accounting policy, the value of such volunteers is not recognised in the accounts.

Auditor

In accordance with the company's articles, a resolution proposing that Sage & Company Business Advisors Ltd be reappointed as auditor of the company will be put at a General Meeting.

Disclosure of information to auditor

Each of the Trustees has confirmed that there is no information of which they are aware which is relevant to the audit, but of which the auditor is unaware. They have further confirmed that they have taken appropriate steps to identify such relevant information and to establish that the auditor is aware of such information.

The Trustees report was approved by the Board of Trustees.



Mr R Jackson BBA CGMA

Chairman

10 September 2024

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

STATEMENT OF TRUSTEES RESPONSIBILITIES

FOR THE YEAR ENDED 31 DECEMBER 2023

The Trustees, who are also the directors of National Zoological Society of Wales Limited for the purpose of company law, are responsible for preparing the Trustees Report and the accounts in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company Law requires the Trustees to prepare accounts for each financial year which give a true and fair view of the state of affairs of the National Zoological Society of Wales and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that year.

In preparing these accounts, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent; and
- prepare the accounts on the going concern basis unless it is inappropriate to presume that the National Zoological Society of Wales will continue in operation.

The Trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the National Zoological Society of Wales and enable them to ensure that the accounts comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the National Zoological Society of Wales and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Statement of disclosure to auditors

So far as each person who was a trustee at the date of approving this report is aware, there is no relevant audit information of which the company's auditors are unaware. Additionally, the trustees individually have taken all the necessary steps that they ought to have taken as trustees in order to make themselves aware of all relevant audit information and to establish that the company's auditors are aware of that information.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

INDEPENDENT AUDITOR'S REPORT

TO THE MEMBERS OF NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

Opinion

We have audited the financial statements of National Zoological Society of Wales Limited (the 'National Zoological Society of Wales') (the 'parent') and its subsidiaries (the 'group') for the year ended 31 December 2023 which comprise the Consolidated SOFA, Consolidated Balance Sheet, Consolidated Cash flow Statement and Parent Company Balance Sheet, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 December 2023 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the financial statements* section of our report. We are independent of the National Zoological Society of Wales in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Trustees use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the National Zoological Society of Wales's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The Trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

INDEPENDENT AUDITOR'S REPORT (CONTINUED)

TO THE MEMBERS OF NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of our audit:

- the information given in the Trustees report for the financial year for which the financial statements are prepared, which includes the directors' report prepared for the purposes of company law, is consistent with the financial statements; and
- the directors' report included within the Trustees report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the National Zoological Society of Wales and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report included within the Trustees report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the Trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the Trustees report and from the requirement to prepare a strategic report.

Responsibilities of Trustees

As explained more fully in the statement of Trustees responsibilities, the Trustees, who are also the directors of the National Zoological Society of Wales for the purpose of company law, are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, the Trustees are responsible for assessing the National Zoological Society of Wales's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The extent to which our procedures are capable of detecting irregularities, including fraud, is detailed below.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

INDEPENDENT AUDITOR'S REPORT (CONTINUED)

TO THE MEMBERS OF NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

Our approach to identifying and assessing the risks of material misstatement in respect of irregularities, including fraud and non-compliance with laws and regulations, was as follows;

- the engagement partner ensured that the engagement team collectively had the appropriate competence, capabilities and skills to identify or recognise non-compliance with applicable laws and regulations;
- we identified the laws and regulations applicable to the company through discussions with directors and other management;
- we focused on specific laws and regulations which we considered may have a direct material effect on the financial statements or the operations of the company, including the Companies Act 2006, taxation legislation and employment legislation;
- we assessed the extent of compliance with the laws and regulations identified above through enquires of management and inspecting legal correspondence; and
- identified laws and regulations were communicated within the audit team regularly and the team remained alert to instances of non-compliance through the audit.

We assessed the susceptibility of the company's financial statements to material misstatement, including obtaining an understanding of how fraud might occur, by:

- making enquires of management as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected and alleged fraud;
- considering the internal controls in place to mitigate risks of fraud and non-compliance with laws and regulations; and
- understanding the design of the company's remuneration policies.

To address the risk of fraud through management bias and override of controls, we:

- performed analytical procedures to identify any unusual or unexpected relationships;
- tested journal entries to identify unusual transactions;
- assessed whether judgements and assumptions made in determining the accounting estimates were indicative of potential bias; and
- investigated the rationale behind significant or unusual transactions.

In response to the risk of irregularities and non-compliance with laws and regulations, we designed procedures which included, but were not limited to:

- agreeing financial statement disclosures to underlying supporting documentation; and
- enquiring of management as to actual and potential litigation and claims.

There are inherent limitations in our audit procedures described above. The more removed that laws and regulations are from financial transactions, the less likely it is that we would become aware of non-compliance. Auditing standards also limit the audit procedures required to identify non-compliance with laws and regulations to enquiry of the directors and other management and the inspection of regulatory and legal correspondence, if any.

Material misstatements that rise due to fraud can be harder to detect than these that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities is available on the Financial Reporting Council's website at: <https://www.frc.org.uk/auditorsresponsibilities>. This description forms part of our auditor's report.

This report is made solely to the company's members, as a body, in accordance with section 391 of the Companies Act 2014. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

INDEPENDENT AUDITOR'S REPORT (CONTINUED)

TO THE MEMBERS OF NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED


Christopher Morgans BA ACA (Senior Statutory Auditor)
for and on behalf of Sage & Company Business Advisors Ltd

10 September 2024

Chartered Accountants
Statutory Auditor

102 Bowen Court
St Asaph Business Park
St Asaph
Denbighshire
LL17 0JE

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 DECEMBER 2023

	Notes	Unrestricted funds 2023 £	Restricted funds 2023 £	Total 2023 £	Unrestricted funds 2022 £	Restricted funds 2022 £	Total 2022 £
Income and endowments from:							
Donations and legacies	2	221,588	261	221,849	72,170	-	72,170
Charitable activities	3	1,903,329	10,613	1,913,942	1,950,085	14,158	1,964,243
Other trading activities	4	344,842	-	344,842	387,491	-	387,491
Investments	5	61,326	-	61,326	55,997	-	55,997
Other income	7	75,509	-	75,509	112,834	-	112,834
Total income		2,606,594	10,874	2,617,468	2,578,577	14,158	2,592,735
Expenditure on:							
Raising funds							
Fundraising and publicity	6	46,304	-	46,304	42,327	-	42,327
Trading costs	6	242,752	-	242,752	326,589	-	326,589
		289,056	-	289,056	368,916	-	368,916
Charitable activities	8	2,256,043	10,613	2,266,656	2,111,261	14,158	2,125,419
Loss on disposal of fixed assets		-	-	-	3,051	-	3,051
Total expenditure		2,545,099	10,613	2,555,712	2,483,228	14,158	2,497,386
Net incoming resources before transfers		61,495	261	61,756	95,349	-	95,349
Gross transfers between funds		39,978	(39,978)	-	39,092	(39,092)	-
Net income/(expenditure) for the year/ Net movement in funds		101,473	(39,717)	61,756	134,441	(39,092)	95,349
Fund balances at 1 January 2023		4,199,512	813,494	5,013,007	4,065,071	852,587	4,917,658
Fund balances at 31 December 2023		4,300,985	773,777	5,074,762	4,199,512	813,495	5,013,007

The statement of financial activities includes all gains and losses recognised in the year.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

STATEMENT OF FINANCIAL ACTIVITIES (CONTINUED) INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 DECEMBER 2023

All income and expenditure derive from continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.


NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

BALANCE SHEET

AS AT 31 DECEMBER 2023

	Notes	2023		2022	
		£	£	£	£
Fixed assets					
Tangible assets	13		3,565,189		3,629,380
Current assets					
Stocks	14	122,409		91,935	
Debtors	16	103,449		86,196	
Cash at bank and in hand		1,554,611		1,460,637	
			1,780,469		1,638,768
Creditors: amounts falling due within one year	17	(191,533)		(124,182)	
Net current assets			1,588,936		1,514,586
Total assets less current liabilities			5,154,125		5,143,966
Creditors: amounts falling due after more than one year	18		(79,363)		(130,959)
Net assets			5,074,762		5,013,007
Income funds					
Restricted funds			773,777		813,495
Unrestricted funds			4,300,985		4,199,512
			5,074,762		5,013,007

The financial statements were approved by the Trustees on 10 September 2024



Mr R Jackson BBA CGMA
Trustee

Company registration number 01731129

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

PARENT COMPANY BALANCE SHEET

AS AT 31 DECEMBER 2023

	Notes	2023 £	£	2022 £	£
Fixed assets					
Tangible assets	13	3,565,188		3,629,380	
Investments			2		2
		<u>3,565,190</u>		<u>3,629,382</u>	
Current assets					
Stocks	14	11,040		11,030	
Debtors	16	206,926		164,207	
Cash at bank and in hand		1,554,611		1,460,637	
		<u>1,772,577</u>		<u>1,635,874</u>	
Creditors: amounts falling due within one year	17	(183,642)		(121,290)	
Net current assets		<u>1,588,935</u>		<u>1,514,584</u>	
Total assets less current liabilities		<u>5,154,125</u>		<u>5,143,966</u>	
Creditors: amounts falling due after more than one year	18	(79,363)		(130,959)	
Net assets		<u>5,074,762</u>		<u>5,013,007</u>	
Income funds					
Restricted funds		773,777		813,495	
Unrestricted funds		4,300,985		4,199,512	
		<u>5,074,762</u>		<u>5,013,007</u>	

The financial statements were approved by the board of directors and authorised for issue on 10 September 2024 and are signed on its behalf by:



Mr R Jackson BBA CGMA
Chairman

Company Registration No. 01731129

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 31 DECEMBER 2023

	Notes	2023 £	£	2022 £	£
Cash flows from operating activities					
Cash generated from operations	25		269,459		159,346
Investing activities					
Purchase of tangible fixed assets		(179,799)		(818,714)	
Investment income received		61,326		55,997	
Net cash used in investing activities			(118,473)		(762,717)
Financing activities					
Repayment of borrowings		(57,012)		(58,922)	
Net cash used in financing activities			(57,012)		(58,922)
Net increase/(decrease) in cash and cash equivalents			93,974		(662,293)
Cash and cash equivalents at beginning of year			1,460,637		2,122,930
Cash and cash equivalents at end of year			<u>1,554,611</u>		<u>1,460,637</u>

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 DECEMBER 2023

1 Accounting policies

Company information

National Zoological Society of Wales Limited is a private company limited by guarantee incorporated in England and Wales. The registered office is Flagstaff Gardens, Old Highway, Colwyn Bay, LL28 5UY.

1.1 Accounting convention

The accounts have been prepared in accordance with the National Zoological Society of Wales's governing documents, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (as amended for accounting periods commencing from 1 January 2016). The National Zoological Society of Wales is a Public Benefit Entity as defined by FRS 102.

The financial statements have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a true and fair view. This departure has involved following the Statement of Recommended Practice for charities applying FRS 102 rather than the version of the Statement of Recommended Practice which is referred to in the Regulations but which has since been withdrawn.

The financial statements are prepared in sterling, which is the functional currency of the National Zoological Society of Wales. Monetary amounts in these financial statements are rounded to the nearest £.

The accounts have been prepared on the historical cost convention, modified to include the revaluation of freehold properties and to include investment properties and certain financial instruments at fair value. The principal accounting policies adopted are set out below.

The charity has elected not to include a parent entity statement of financial activities within these consolidated accounts.

1.2 Going concern

At the time of approving the financial statements, the Trustees have a reasonable expectation that the National Zoological Society of Wales has adequate resources to continue in operational existence for the foreseeable future. Thus the Trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

1.3 Charitable funds

Unrestricted funds are available for use at the discretion of the Trustees in furtherance of their charitable objectives.

Restricted funds are subject to specific conditions by donors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the financial statements.

Endowment funds are subject to specific conditions by donors that the capital must be maintained by the National Zoological Society of Wales.

1.4 Incoming resources

Income is recognised when the National Zoological Society of Wales is legally entitled to it after any performance conditions have been met, the amounts can be measured reliably, and it is probable that income will be received.

Cash donations are recognised on receipt. Other donations are recognised once the National Zoological Society of Wales has been notified of the donation, unless performance conditions require deferral of the amount. Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2023

1 Accounting policies

(Continued)

Income from donations, legacies and grants, including capital grants, are included in incoming resources when these are receivable.

When donors specify that these are for particular restricted purposes, which do not amount to pre-conditions regarding entitlement, this income is included in incoming resources of restricted funds when receivable.

Zoo annual membership income is deferred and released over the period the service is provided.

1.5 Resources expended

Basic financial liabilities, including trade and other payables, are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future receipts discounted at a market rate of interest. Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade payables are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Accounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade payables are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

1.6 Tangible fixed assets

Tangible fixed assets are initially measured at cost and subsequently measured at cost or valuation, net of depreciation and any impairment losses.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Land and buildings	4% straight line
Building improvements	10% straight line
Plant and machinery	15% reducing balance
Fixtures, fittings & equipment	10% reducing balance
Motor vehicles	25% reducing balance
Silk Road Project	4% straight line
New toilet block	4% straight line

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in the statement of financial activities.

Costs incurred in respect of projects under construction are capitalised. The assets held are not depreciated and won't be until such time that the project has been fulfilled and offers a source of future economic inflows to the entity.

1.7 Impairment of fixed assets

At each reporting end date, the National Zoological Society of Wales reviews the carrying amounts of its tangible and intangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2023

1 Accounting policies

(Continued)

Recoverable amount is the higher of fair value less costs to sell and value in use. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset for which the estimates of future cash flows have not been adjusted.

If the recoverable amount of an asset is estimated to be less than its carrying amount, the carrying amount of the asset is reduced to its recoverable amount. An impairment loss is recognised immediately in income/ expenditure for the year, unless the relevant asset is carried at a revalued amount, in which case the impairment loss is treated as a revaluation decrease.

Recognised impairment losses are reversed if, and only if, the reasons for the impairment loss have ceased to apply. Where an impairment loss subsequently reverses, the carrying amount of the asset is increased to the revised estimate of its recoverable amount, but so that the increased carrying amount does not exceed the carrying amount that would have been determined had no impairment loss been recognised for the asset in prior years. A reversal of an impairment loss is recognised immediately, unless the relevant asset is carried in at a revalued amount, in which case the reversal of the impairment loss is treated as a revaluation increase.

1.8 Stocks

Stocks are stated at the lower of cost and estimated selling price less costs to complete and sell. Cost comprises direct materials and, where applicable, direct labour costs and those overheads that have been incurred in bringing the stocks to their present location and condition.

Net realisable value is the estimated selling price less all estimated costs of completion and costs to be incurred in marketing, selling and distribution.

1.9 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

1.10 Financial instruments

The National Zoological Society of Wales has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the National Zoological Society of Wales's balance sheet when the National Zoological Society of Wales becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2023

1 Accounting policies

(Continued)

Basic financial liabilities

Basic financial liabilities, including trade and other payables, are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future receipts discounted at a market rate of interest. Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade payables are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Accounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade payables are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

Derecognition of financial liabilities

Financial liabilities are derecognised when the National Zoological Society of Wales's contractual obligations expire or are discharged or cancelled.

1.11 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the National Zoological Society of Wales is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

1.12 Retirement benefits

The National Zoological Society of Wales operates a defined contributions pension scheme. Contributions are charged in the accounts as they become payable in accordance with the rules of the scheme, to the Statement of Financial Activities.

2 Donations and legacies

	Unrestricted funds	Restricted funds	Total Unrestricted funds	
	2023 £	2023 £	2023 £	2022 £
Donations and gifts	221,588	261	221,849	72,170

Income from donations, legacies and grants, including capital grants, are included in incoming resources when these are receivable.

When donors specify that donations, legacies and grants, including capital grants, are for particular restricted purposes, which do not amount to pre-conditions regarding entitlement, this income is included in incoming resources of restricted funds when receivable.

Included in donations and legacies is £177,840 from the Zoo Association, this includes a donation of £34,300 and a transfer of £143,341 as the responsibilities for the membership arrangements were taken over by the Zoo, noting that the profit and loss amount includes an adjustment to reflect membership income received in advance. Subsequent income is recognised within the charitable activities, see note below.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2023

3 Charitable activities

	Operation of Zoo 2023 £	Operation of Zoo 2022 £
Sales within charitable activities	1,913,942	1,964,243
	<u>1,913,942</u>	<u>1,964,243</u>
Analysis by fund		
Unrestricted funds	1,903,329	1,950,085
Restricted funds	10,613	14,158
	<u>1,913,942</u>	<u>1,964,243</u>

Charitable trading income

During the year on the 1 August 2023, Zoo membership arrangements were transferred from the Zoo Association to the Zoo, included in the above is the receivable amount of membership income for the period.

4 Other trading activities

	Unrestricted funds 2023 £	Unrestricted funds 2022 £
Non-charitable trading activities	344,842	387,491
	<u>344,842</u>	<u>387,491</u>

The Zoological Society of Wales Trading Company Limited is a wholly-owned trading subsidiary, registered in England & Wales under company registration number 02919513. It operates a gift shop within the zoo grounds and donates all profits to the parent charity by Gift Aid. In addition to this donation, the company pays an annual management charge of £21,000 to the society as a contribution to its overheads.

The investment policy with regard to this subsidiary is the recognition at cost value only. An amount of £103,476 (2022: £74,889) owed to the parent by the subsidiary is included within debtors.

5 Investments

	Unrestricted funds 2023 £	Unrestricted funds 2022 £
Rental income	52,917	54,790
Interest receivable	8,409	1,207
	<u>61,326</u>	<u>55,997</u>

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2023

6 Raising funds

	Unrestricted funds	Unrestricted funds
	2023	2022
	£	£
<u>Fundraising and publicity</u>		
Seeking donations, grants and legacies	46,304	42,327
<u>Trading costs</u>		
Other trading activities	155,618	179,620
Staff costs	84,934	144,844
Support costs	2,200	2,125
Trading costs	242,752	326,589
	<u>289,056</u>	<u>368,916</u>

7 Other income

	Unrestricted funds	Unrestricted funds
	2023	2022
	£	£
Gift Aid receivable on admissions	75,509	112,834
	<u>75,509</u>	<u>112,834</u>

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2023

8 Charitable activities

	Direct Charitable Expenditure 2023 £	Direct Charitable Expenditure 2022 £
Staff costs	1,102,127	931,179
Depreciation and impairment	243,989	200,414
Feed and bedding	149,070	137,567
Rates and water	46,004	64,930
Light and heat	91,437	76,449
Veterinary fees	62,662	53,980
Livestock acquisition and transport	2,055	-
Property maintenance	189,461	218,898
Gardens	18,449	49,125
Donations Re: In situ conservation	16,997	9,034
	<u>1,922,251</u>	<u>1,741,576</u>
Share of support costs (see note 9)	338,405	377,843
Share of governance costs (see note 9)	6,000	6,000
	<u>2,266,656</u>	<u>2,125,419</u>
Analysis by fund		
Unrestricted funds	2,256,043	2,111,261
Restricted funds	10,613	14,158
	<u>2,266,656</u>	<u>2,125,419</u>

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2023

9 Support costs

	Support costs	Governance costs	2023	Support costs	Governance costs	2022
	£	£	£	£	£	£
Telephone	11,008	-	11,008	10,151	-	10,151
Insurance	75,945	-	75,945	72,298	-	72,298
Printing, postage and stationery	24,527	-	24,527	27,235	-	27,235
Motor and travel	18,223	-	18,223	19,672	-	19,672
Sundry expenses	19,563	-	19,563	25,918	-	25,918
Bank charges, bank interest and credit card fees	21,780	-	21,780	29,463	-	29,463
Legal and professional	27,854	-	27,854	50,290	-	50,290
Subscriptions	23,485	-	23,485	24,921	-	24,921
Audit, accountancy and payroll	29,659	-	29,659	21,543	-	21,543
Irrecoverable VAT	86,362	-	86,362	96,352	-	96,352
Audit fees	-	8,200	8,200	-	8,125	8,125
	<u>338,406</u>	<u>8,200</u>	<u>346,606</u>	<u>377,843</u>	<u>8,125</u>	<u>385,968</u>
Analysed between						
Trading	-	2,200	2,200	-	2,125	2,125
Charitable activities	<u>338,406</u>	<u>6,000</u>	<u>344,406</u>	<u>377,843</u>	<u>6,000</u>	<u>383,843</u>
	<u>338,406</u>	<u>8,200</u>	<u>346,606</u>	<u>377,843</u>	<u>8,125</u>	<u>385,968</u>

Governance costs includes payments to the auditors of £8,200 (2022- £8,125) for audit fees.

10 Trustees

None of the Trustees (or any persons connected with them) received any remuneration during the year. Trustees expenses paid in the year totalled £365 (2022: £405).

11 Employees

The average monthly number of employees during the year was:

	2023 Number	2022 Number
Administration	8	7
Keepers	18	17
Maintenance and gardens	12	10
Seasonal workers	10	19
Total	<u>48</u>	<u>53</u>

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2023

11 Employees (Continued)

Employment costs	2023 £	2022 £
Wages and salaries	1,187,061	1,076,023

There were no employees whose annual remuneration was more than £60,000.

12 Taxation

Owing to the organisations charitable status, no provision has been made for corporation tax.

13 Tangible fixed assets

	Land and buildings £	Plant and machinery £	Motor vehicles £	Total £
Cost				
At 1 January 2023	5,074,184	595,021	57,589	5,726,794
Additions	135,653	43,856	288	179,797
At 31 December 2023	5,209,837	638,877	57,877	5,906,591
Depreciation and impairment				
At 1 January 2023	1,823,390	265,148	8,876	2,097,414
Depreciation charged in the year	178,190	53,615	12,184	243,989
At 31 December 2023	2,001,580	318,763	21,060	2,341,403
Carrying amount				
At 31 December 2023	3,208,257	320,114	36,817	3,565,188
At 31 December 2022	3,250,794	329,873	48,713	3,629,380

All tangible fixed assets are owned by National Zoological Society of Wales Limited, and as such these assets are that of both parent and consolidated group.

14 Stocks

	2023 £	2022 £
Raw materials and consumables	11,039	11,030
Finished goods and goods for resale	111,370	80,905
	122,409	91,935

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2023

15 Loans and overdrafts

	2023 £	2022 £
Other loans	130,959	187,971
Payable within one year	51,596	57,012
Payable after one year	79,363	130,959

HSBC Bank plc retains a first legal charge dated 17 March 2002 over leasehold land and buildings at the Flagstaff Estate, Colwyn Bay, and a first legal charge dated 22 September 1997 over freehold property land on the Northerly side of the Old Highway road from Mochdre to Colwyn Bay adjoining Tower Lodge, Colwyn Bay.

On 26 May 2020 a legal charge was created in favour of Dbw Investments (10) Limited securing all monies due or to become due from the Charity on all freehold property and fixed assets both present and future.

16 Debtors

	2023 £	2022 £
Amounts falling due within one year:		
Trade debtors	29,829	21,301
Prepayments and accrued income	73,620	64,895
	103,449	86,196

17 Creditors: amounts falling due within one year

	2023 £	2022 £
Borrowings	51,596	57,012
Other taxation and social security	23,476	18,031
Trade creditors	19,888	8,231
Other creditors	87,073	31,858
Accruals and deferred income	9,500	9,050
	191,533	124,182

18 Creditors: amounts falling due after more than one year

	2023 £	2022 £
Borrowings	79,363	130,959

19 Retirement benefit schemes

The company operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the company in an independently administered fund.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2023

20 Capital commitments	2023	2022
	£	£

At 31 December 2023 the National Zoological Society of Wales had capital commitments as follows:

Contracted for but not provided in the financial statements:

Acquisition of property, plant and equipment	804,585	-
	<u>804,585</u>	<u>-</u>

21 Related party transactions

Remuneration of key management personnel

The remuneration of key management personnel is as follows.

	2023	2022
	£	£
Aggregate compensation	160,465	155,891
	<u>160,465</u>	<u>155,891</u>

Nick Jackson a Trustees of National Zoological Society of Wales Ltd (NZSW) is also Chairman of the Zoological Society of Wales Association (ZSWA). During the year the ZSWA ceased to be a charity and all operations transferred to NZSW this resulted in donations during the year and a transfer of closing funds of £177,840 (2022: £62,866) to NZSW.

22 Analysis of net assets between funds

	Unrestricted funds	Restricted funds	Total Unrestricted funds		Restricted funds	Total
	2023	2023	2023	2022	2022	2022
	£	£	£	£	£	£
Fund balances at 31 December 2023 are represented by:						
Tangible assets	2,791,411	773,777	3,565,188	2,815,885	813,495	3,629,380
Current assets/(liabilities)	1,588,936	-	1,588,936	1,514,586	-	1,514,586
Long term liabilities	(79,363)	-	(79,363)	(130,959)	-	(130,959)
	<u>4,300,984</u>	<u>773,777</u>	<u>5,074,762</u>	<u>4,199,512</u>	<u>813,495</u>	<u>5,013,007</u>

Restricted funds during the period related to restricted donations and depreciation of fixed assets.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2023

23 Analysis of changes in net funds	At 1 January 2023 £	Cash flows £	At 31 December 2023 £
Cash at bank and in hand	1,460,637	93,974	1,554,611
Loans falling due within one year	(57,012)	5,416	(51,596)
Loans falling due after more than one year	(130,959)	51,596	(79,363)
	<u>1,272,666</u>	<u>150,986</u>	<u>1,423,652</u>

24 Subsidiaries

These financial statements include the results of the wholly owned trading subsidiary, Zoological Society of Wales Trading Company Limited on a line by line basis.

Name of undertaking: Zoological Society of Wales Trading Company Limited

Company registration number: 02919513

Country of incorporation: United Kingdom

Holding: 100% of 2 ordinary shares in issue

Principal Activity: Sale of zoological goods and souvenirs

For the year ended 31 December 2023 the trading subsidiary had revenue of £344,842, and after donating its surplus to the parent via Gift Aid, had an operating profit of £0.

25 Cash generated from operations	2023 £	2022 £
Surplus for the year	61,756	95,349
Adjustments for:		
Investment income recognised in statement of financial activities	(61,326)	(55,997)
(Gain)/loss on disposal of tangible fixed assets	-	3,051
Depreciation and impairment of tangible fixed assets	243,989	200,414
Movements in working capital:		
(Increase) in stocks	(30,474)	(9,649)
(Increase) in debtors	(17,253)	(4,249)
Increase/(decrease) in creditors	72,767	(69,573)
Cash generated from operations	<u>269,459</u>	<u>159,346</u>

NATIONAL ZOOLOGICAL SOCIETY OF WALES

England & Wales - Charity number 514108

Accounts

Charity Registration No. 514108

Company Registration No. 01731129 (England and Wales)

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED
ANNUAL REPORT AND CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 DECEMBER 2022

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

LEGAL AND ADMINISTRATIVE INFORMATION

Trustees	Mr P Gibson MA (Oxon), DMS, MBIM Dr C S Harcourt BSc, MSc, PhD Mr T Deakin MIET Mr N H Brown BSc Mr R Jackson BBA CGMA Mr H D Roberts FRICS Dr S Miller BSc (Hons) Mr A Greenwood MA VetMB CBiol FSB DipECZM FRCVS Mr N L Jackson MBE (Appointed 14 June 2022) Mr A Rogers (Appointed 14 June 2022)
Secretary	Mrs J Jesse
Charity number	514108
Company number	01731129
Principal address	Flagstaff Gardens Old Highway Colwyn Bay LL28 5UY
Registered office	Flagstaff Gardens Old Highway Colwyn Bay LL28 5UY
Auditor	Sage & Company Business Advisors Ltd 102 Bowen Court St Asaph Business Park St Asaph Denbighshire LL17 0JE
Bankers	HSBC Bank Plc - Colwyn Bay 7 Conwy Road Colwyn Bay Conwy LL29 7AB

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

CONTENTS

	Page
Trustees report	1 - 7
Statement of Trustees responsibilities	8
Independent auditor's report	9 - 12
Statement of financial activities	13 - 14
Balance sheet	15
Statement of cash flows	17
Notes to the financial statements	18 - 29

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 DECEMBER 2022

The Trustees present their annual report together with the consolidated financial statements of the charity accounts for the year ended 31 December 2022.

The accounts have been prepared in accordance with the accounting policies set out in note 1 to the accounts and comply with the National Zoological Society of Wales's memorandum and articles of association, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)".

Objectives and activities

As the National Zoological Society of Wales, the Charity's object and its principal activity are to advance the education of the general public by increasing knowledge, interest and appreciation of animals - including rare and endangered species - and plants in both natural and artificial environments, and to provide facilities for recreation and other leisure time activities.

Mission Statement

Through its work at the Welsh Mountain Zoo, and elsewhere, the Society seeks to:

- enhance appreciation and understanding of the earth's natural heritage through public education and recreation, and the advancement of biological study.
- support the maintenance of the earth's biological diversity through participation in conservation breeding programmes and assistance for conservation in the wild.
- pursue the above objectives and activities globally, regionally and with special emphasis on the conservation and enhancement of biodiversity in Wales and its surrounding areas.

We have outlined the achievements and performance of the Charity in line with its Strategic Aims as listed below.

Strategic Aim 1: To operate an exemplary Zoo, providing a centre of excellence for animal welfare and the Zoo environment

Strategic Aim 2: To maximise the impact of our conservation and research activities both within the Zoo and in the wild, making a real difference to the care and protection of animals, plants and habitats

Strategic Aim 3: To enhance the public's knowledge, appreciation and understanding of animals and the natural environment (including rare and endangered species) and increase awareness of conservation through inspiring educational experiences

Strategic Aim 4: To enhance the Zoo's position as a leading visitor attraction in North Wales, providing engaging, enjoyable, quality experiences for all guests

Strategic Aim 5: To ensure the long-term financial and environmental sustainability of the Charity through financially sustainable business activities and high standards of governance

Strategic Aim 6: To be an active and effective social enterprise with strong community involvement and partnership working

The Trustees and Management confirm they have both paid due regard to and continue in the provision of public benefit through the Charity's objectives in line with s4 of the Companies Act 2006 and s17(5) of the Charities Act 2011.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2022

As visitor attendance figures will demonstrate, 2022 ended in a very similar position to that of 2021. Sadly, the downturn in visitor numbers during the May and December holiday periods prevented completing the year on a par with the previous year. However, attendances for the year as a whole were positive and provided a great relief after the period of uncertainty during the pandemic.

We take this opportunity to thank all Directors and staff for their work and dedication through the year for the benefit of the Welsh Mountain Zoo – National Zoo of Wales and all its animals.

Whilst it would be good to end this introduction on a positive note, we have to accept that major national, regional and global factors are threatening to add an air of uncertainty. Hikes in utility prices as well as substantial increases in the price of food and materials have added to existing cost-of-living problems. The Society cannot stand still; we must continue to make progress, but we do so with caution.

The basis of valuation for donated services of volunteers is that deemed costs are not recognised within the Statement of Financial Activities.

Achievements and performance

Strategic Aim 1: To operate an exemplary zoo, providing a centre of excellence for animal welfare and the zoo environment

Improvements to the Zoo's animal accommodation:

New facilities for the Pine Marten were completed in 2022 with the traditional timber frame made from locally grown Douglas Fir.

Works on the replacement of the boardwalk and landscaping works in the external paddock were completed in time to reopen the Lemur walk-through enclosure for Easter.

Construction of the red squirrel enclosures completed at the end of 2022 with full planting, branching and furnishing available in both sides.

Breeding:

During 2022 a number of species were bred as part of co-ordinated national or international ex situ breeding programmes and these included Bactrian camel, Przewalski's Wild Horse, red panda, pine marten, California sea lion, margay plus a variety of other species including lemon dove, galah and fallow deer.

Red squirrel Breeding Programme

The Co-ordinator and Studbook Keeper for Red Squirrels, based at the Welsh Mountain Zoo, has continued her excellent work advising the UK captive breeding programme and the Clocaenog Forest reintroduction project – Magic Mammals.

Animal Department staff

In 2022, the positions of Head Keeper, Keeper and Trainee Keeper were successfully filled.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2022

Strategic Aim 2: To maximise the impact of our conservation and research activities both within the Zoo and in the wild, making a real difference to the care and protection of animals, plants and habitats

In 2022 we were able to meet all existing promised funding.

In situ Conservation:

The Society has maintained its practical and financial support for a number of *in situ* conservation projects:

- Rescue, rehabilitation and release of grey and common seals in collaboration with the RSPCA and the Sea Mammal Research Unit at St Andrew's University.
- Moth monitoring on the Zoo site in collaboration with Rothamsted Research.
- Working closely with collaborators in the Gwynedd Pine Marten Project and NRW the Zoo has provided pine martens for release in Gwynedd, North Wales. In 2022, three martens were successfully bred.
- The Conservation Planning Specialist Group of the Species Survival Commission of IUCN.
- The Forest Guardian Programme (through EAZA) for red panda conservation in Nepal;
- The Snow Leopard Trust for snow leopard conservation in range countries;
- Madagasikara Voakajy for lemur conservation in Madagascar;
- The WILD Chimpanzee Foundation for chimp conservation in Côte d'Ivoire, Liberia, Guinea and Sierra Leone;
- Wildcats Conservation Alliance for wild tiger conservation projects;
- Red Squirrels Trust Wales for the conservation of this native species.

Strategic Aim 3: To enhance the public's knowledge, appreciation and understanding of animals and the natural environment (including rare and endangered species) and increase awareness of conservation through inspiring educational experiences

Education:

During the year the Zoo's Education Manager, Margaret Warren, left her post. We wished Margaret well in her new endeavours and her replacement, Alexandra Davies, took post in June 2022.

Upon her start, Alex devised and delivered fully interactive workshops for community groups, formal education sessions and general visitors to site, along with provided a range of interactive workshops for outreach sessions.

Improved signage for conservation education was also produced detailing the Zoo's work on breeding and reintroducing red squirrel and pine marten.

Research:

The Society's research programme continued with the Zoo hosting a number of undergraduate Honours, Masters and PhD projects from various universities.

The PhD study of Aesculapian snakes continued.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2022

Strategic Aim 4: To enhance the Zoo's position as a leading visitor attraction in North Wales, providing engaging, enjoyable, quality experiences for all guests

Visitor facilities:

A rebuild of the Lemur boardwalk was completed early in 2022 and the walk-through facility reopened in time for Easter.

Two new stainless-steel slides were installed in the children's play area as replacements, together with balance trail equipment which was also replaced. Along with this, a new cuboid style climbing frame and slide was also fitted to enhance the playground and facilities for children.

At the end of 2022, the Safari restaurant underwent a refit with a new kitchen installed and the dining area completely reconfigured.

Financial review

Strategic Aim 5: To ensure the long-term financial and environmental sustainability of the Charity through financially sustainable business activities and high standards of governance

Financial Performance:

We ended 2022 two percent down on the attendance figures of 2021. However, we were 6% ahead of 2019's pre-covid figures. 174,950 people visited in 2022. 140,238 of these were paying, with the remainder made up of free admission wheelchair users, under 3s and complimentary tickets.

Admission prices were increased in 2022 by 10% which resulted in gate receipts for the year being 1% up on 2021.

The 2022 shop receipts were 6% up on the previous year, and the spend per head improved from £2.66 in 2021 to £2.87 in 2022.

Catering receipts were up 15% and this also resulted in an improvement in the catering spend per head from £2.86 in 2021 to £3.37 in 2022.

Although not back up to pre-covid levels, the income from purchased activities in the Zoo, i.e., Keeper for the Day, Encounters and Adoptions, in 2022 showed an increase of 26% on 2021.

Strategic Plan

The Society's 2018 to 2028 Strategic Plan was published in late summer 2018. Whilst the plan was significantly affected by the pandemic, progress has resumed with a view to updating the plan in 2024.

Reserves policy

The Trustees policy for reserves is to maintain a minimum of £500,000 in the bank account, such amount to be kept under continuous review. This is based on an aggregate of 5 months' running costs which is deemed prudent by the Trustees.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2022

Risk management policy

The Trustees have carried out a detailed review of the charity's activities and produced a comprehensive strategic plan setting out the major opportunities available to the charity and the risks to which it is exposed. The Trustees monitor progress against the strategic objectives of the charity. A detailed review of the objectives is carried out regularly.

As part of this process, the Trustees have implemented a risk management strategy which comprises:

- a regular review of the risks which the charity may face;
- the establishment of systems and procedures to mitigate those risks identified in the plan; and
- the implementation of procedures designed to minimise any potential impact on the charity should any of those risks materialise.

The Trustees have focused on the need to refurbish and develop the animal exhibits further, resulting in the applications for funding mentioned previously. A successful outcome is dependent on the charity meeting the challenges such a major project presents and managing our finances prudently.

Plans for future periods

Car parking and traffic management:

The main entrance driveway was resurfaced from the gate boxes to the giftshop and includes new sleeping policemen and road markings.

Turf matting was installed in areas of the field car park to improve parking access. An area to the right of the entrance gate was also consolidated with waste aggregate, recycled from the entrance drive resurfacing providing further hardstanding.

Environmental sustainability:

The Society's commitment to sustainability at the core of its activities has continued and the programme of separating and recycling waste is continuing.

In 2022 Catering Concessionaires, Graze catering, used the Palm Oil Scan app devised by WAZA to remove lines from the range in the sweet shop that did not rate well in terms of the sustainable palm oil ingredients used. Along with this, Graze ensured that takeaway hot drinks were provided in biodegradable packaging and replaced bottles and plastic cups with aluminium cans for soft drinks.

All new developments and renovations on the Zoo site look to enhance and improve environmental performance.

The Directors are aware that improving environmental performance is an ongoing project and we are continuing to look at ways we can improve.

Senior Management Structure:

In June 2022, Nick Jackson retired from the post of CEO after 52 years as part of the Zoo's management team. Nick was invited to join the NZSW Board of Trustees after his retirement and was elected to the Board on 14th June 2022.

After this point, the senior management structure comprising of three Directors, Jen Jesse (Director of Operations and Administration), Kim Wood (Director of Living Collections) and Neil Morris (Director of Estates) reported directly to the Chair of the Board of Trustees, or the Vice-Chair in his absence.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2022

Strategic Aim 6: To be an active and effective social enterprise with strong community involvement and partnership working

Volunteers and Supporters:

Through the COVID crisis, the use of volunteers across the main Zoo departments was suspended. The volunteer program was reinstated in its entirety at the end of 2022 with 13 active members. The Trustees and Directors express their sincere thanks to the volunteers working in all departments.

Membership of the ZSW Association (ZSWA):

Although the ZSWA is a separate charity, it is appropriate to include reference in this report as it is effectively the Zoo charity's 'friends' or support group and a strong link to the local community. The Association has continued to give financial support to the Zoo through 2022. The Committee has approved funds to provide an All-Terrain Vehicle to assist with movement of feed and equipment etc. around the site. Total memberships averaged 2,700 for the year, reaching their peak during Easter 2022 with over 3,000 members.

Structure, governance and management

The National Zoological Society of Wales is a company limited by guarantee and does not have a share capital. The liability of each member in the event of winding up is £1.

The Trustees, who are also the directors for the purpose of company law, and who served during the year were:

Mr P Gibson MA (Oxon), DMS, MBIM	
Dr C S Harcourt BSc, MSc, PhD	
Mr T Deakin MIET	
Mr P Loveluck CBE, BA, JP	(Resigned 6 October 2022)
Mr N H Brown BSc	
Mr R Jackson BBA CGMA	
Mr H D Roberts FRICS	
Ms S Scanlan BA Hons.	(Resigned 21 March 2023)
Dr S Miller BSc (Hons)	
Mr A Greenwood MA VetMB CBiol FSB DipECZM FRCVS	
Mr N L Jackson MBE	(Appointed 14 June 2022)
Mr A Rogers	(Appointed 14 June 2022)

Under the articles of association the maximum number of Trustees is twelve, and one third of those retire each year by rotation. They are eligible to be re-elected and are nominated and appointed by the remaining Trustees.

The charity is governed by the Trustees who pass the day to day administration to Jen Jesse in her capacity as Director of Operations and Administration. The Zoological operation continues to be directed by Kim Wood and the Estates by Neil Morris.

Any new Trustees that are nominated by the Trustees are individuals that have the necessary skills and knowledge to support the work of the charity, however newly appointed Trustees are given appropriate training as deemed necessary.

The Trustees hold quarterly council meetings both in private and with directors to discuss progress and any issues arising. There is no reimbursement of Trustee expenses.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2022

The charity has a trading subsidiary (Zoological Society of Wales Trading Company Limited), the results of which are incorporated into the consolidated accounts.

The organisation operates a structured volunteer scheme in co-operation with Conwy Voluntary Council and WCVA. The volunteers assist on a part-time basis, under supervision, in various Zoo departments including Education, Gardens and Animal Welfare. The Trustees and Management of the Society are grateful for the support of our volunteers. In accordance with the accounting policy, the value of such volunteers is not recognised in the accounts.

Auditor

In accordance with the company's articles, a resolution proposing that Sage & Company Business Advisors Ltd be reappointed as auditor of the company will be put at a General Meeting.

Disclosure of information to auditor

Each of the Trustees has confirmed that there is no information of which they are aware which is relevant to the audit, but of which the auditor is unaware. They have further confirmed that they have taken appropriate steps to identify such relevant information and to establish that the auditor is aware of such information.

The Trustees report was approved by the Board of Trustees.



Mr R Jackson BBA CGMA
Chairman

12 September 2023

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

STATEMENT OF TRUSTEES RESPONSIBILITIES

FOR THE YEAR ENDED 31 DECEMBER 2022

The Trustees, who are also the directors of National Zoological Society of Wales Limited for the purpose of company law, are responsible for preparing the Trustees Report and the accounts in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company Law requires the Trustees to prepare accounts for each financial year which give a true and fair view of the state of affairs of the National Zoological Society of Wales and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that year.

In preparing these accounts, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent; and
- prepare the accounts on the going concern basis unless it is inappropriate to presume that the National Zoological Society of Wales will continue in operation.

The Trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the National Zoological Society of Wales and enable them to ensure that the accounts comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the National Zoological Society of Wales and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Statement of disclosure to auditors

So far as each person who was a trustee at the date of approving this report is aware, there is no relevant audit information of which the company's auditors are unaware. Additionally, the trustees individually have taken all the necessary steps that they ought to have taken as trustees in order to make themselves aware of all relevant audit information and to establish that the company's auditors are aware of that information.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

INDEPENDENT AUDITOR'S REPORT

TO THE MEMBERS OF NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

Opinion

We have audited the financial statements of National Zoological Society of Wales Limited (the 'National Zoological Society of Wales') (the 'parent') and its subsidiaries (the 'group') for the year ended 31 December 2022 which comprise the Consolidated SOFA, Consolidated Balance Sheet, Consolidated Cash flow Statement and Parent Company Balance Sheet, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 December 2022 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the financial statements* section of our report. We are independent of the National Zoological Society of Wales in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Trustees use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the National Zoological Society of Wales's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The Trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

INDEPENDENT AUDITOR'S REPORT (CONTINUED)

TO THE MEMBERS OF NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of our audit:

- the information given in the Trustees report for the financial year for which the financial statements are prepared, which includes the directors' report prepared for the purposes of company law, is consistent with the financial statements; and
- the directors' report included within the Trustees report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the National Zoological Society of Wales and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report included within the Trustees report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the Trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the Trustees report and from the requirement to prepare a strategic report.

Responsibilities of Trustees

As explained more fully in the statement of Trustees responsibilities, the Trustees, who are also the directors of the National Zoological Society of Wales for the purpose of company law, are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, the Trustees are responsible for assessing the National Zoological Society of Wales's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The extent to which our procedures are capable of detecting irregularities, including fraud, is detailed below.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

INDEPENDENT AUDITOR'S REPORT (CONTINUED)

TO THE MEMBERS OF NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

Our approach to identifying and assessing the risks of material misstatement in respect of irregularities, including fraud and non-compliance with laws and regulations, was as follows;

- the engagement partner ensured that the engagement team collectively had the appropriate competence, capabilities and skills to identify or recognise non-compliance with applicable laws and regulations;
- we identified the laws and regulations applicable to the company through discussions with directors and other management;
- we focused on specific laws and regulations which we considered may have a direct material effect on the financial statements or the operations of the company, including the Companies Act 2006, taxation legislation and employment legislation;
- we assessed the extent of compliance with the laws and regulations identified above through enquires of management and inspecting legal correspondence; and
- identified laws and regulations were communicated within the audit team regularly and the team remained alert to instances of non-compliance through the audit.

We assessed the susceptibility of the company's financial statements to material misstatement, including obtaining an understanding of how fraud might occur, by:

- making enquires of management as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected and alleged fraud;
- considering the internal controls in place to mitigate risks of fraud and non-compliance with laws and regulations; and
- understanding the design of the company's remuneration policies.

To address the risk of fraud through management bias and override of controls, we:

- performed analytical procedures to identify any unusual or unexpected relationships;
- tested journal entries to identify unusual transactions;
- assessed whether judgements and assumptions made in determining the accounting estimates were indicative of potential bias; and
- investigated the rationale behind significant or unusual transactions.

In response to the risk of irregularities and non-compliance with laws and regulations, we designed procedures which included, but were not limited to:

- agreeing financial statement disclosures to underlying supporting documentation; and
- enquiring of management as to actual and potential litigation and claims.

There are inherent limitations in our audit procedures described above. The more removed that laws and regulations are from financial transactions, the less likely it is that we would become aware of non-compliance. Auditing standards also limit the audit procedures required to identify non-compliance with laws and regulations to enquiry of the directors and other management and the inspection of regulatory and legal correspondence, if any.

Material misstatements that rise due to fraud can be harder to detect than these that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities is available on the Financial Reporting Council's website at: <https://www.frc.org.uk/auditorsresponsibilities>. This description forms part of our auditor's report.

This report is made solely to the company's members, as a body, in accordance with section 391 of the Companies Act 2014. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

INDEPENDENT AUDITOR'S REPORT (CONTINUED)

TO THE MEMBERS OF NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED


Christopher Morgans BA ACA (Senior Statutory Auditor)
for and on behalf of Sage & Company Business Advisors Ltd

12 September 2023

Chartered Accountants
Statutory Auditor

102 Bowen Court
St Asaph Business Park
St Asaph
Denbighshire
LL17 0JE

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 DECEMBER 2022

		Unrestricted funds 2022 £	Restricted funds 2022 £	Total 2022 £	Unrestricted funds 2021 £	Restricted funds 2021 £	Total 2021 £
Income and endowments from:							
Donations and legacies	2	72,170	-	72,170	323,027	37	323,064
Charitable activities	3	1,950,085	14,158	1,964,243	1,918,904	21,116	1,940,020
Other trading activities	4	387,491	-	387,491	375,764	-	375,764
Investments	5	55,997	-	55,997	61,919	-	61,919
Other income	7	112,834	-	112,834	145,600	-	145,600
Total income		2,578,577	14,158	2,592,735	2,825,214	21,153	2,846,367
Expenditure on:							
Raising funds							
Fundraising and publicity	6	42,327	-	42,327	27,876	-	27,876
Trading costs	6	326,589	-	326,589	263,783	-	263,783
		368,916	-	368,916	291,659	-	291,659
Charitable activities	8	2,111,261	14,158	2,125,419	1,771,344	21,116	1,792,460
Loss on disposal of fixed assets		3,051	-	3,051	-	-	-
Total expenditure		2,483,228	14,158	2,497,386	2,063,003	21,116	2,084,119
Net incoming resources before transfers		95,349	-	95,349	762,211	37	762,248
Gross transfers between funds		39,092	(39,092)	-	37,397	(37,397)	-
Net income/(expenditure) for the year/ Net movement in funds		134,441	(39,092)	95,349	799,608	(37,360)	762,248
Fund balances at 1 January 2022		4,065,071	852,586	4,917,657	3,265,463	889,946	4,155,409
Fund balances at 31 December 2022		4,199,512	813,494	5,013,006	4,065,071	852,586	4,917,657

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

**STATEMENT OF FINANCIAL ACTIVITIES (CONTINUED)
INCLUDING INCOME AND EXPENDITURE ACCOUNT**

FOR THE YEAR ENDED 31 DECEMBER 2022

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

CONSOLIDATED BALANCE SHEET

AS AT 31 DECEMBER 2022

	Notes	2022		2021	
		£	£	£	£
Fixed assets					
Tangible assets	13		3,629,380		3,014,130
Current assets					
Stocks	14	91,935		82,286	
Debtors	16	86,196		81,947	
Cash at bank and in hand		1,460,637		2,122,930	
		<u>1,638,768</u>		<u>2,287,163</u>	
Creditors: amounts falling due within one year	17	<u>(124,182)</u>		<u>(199,973)</u>	
Net current assets			1,514,586		2,087,190
Total assets less current liabilities			5,143,966		5,101,320
Creditors: amounts falling due after more than one year	18		(130,959)		(183,663)
Net assets			<u>5,013,006</u>		<u>4,917,657</u>
Income funds					
Restricted funds			813,495		852,586
Unrestricted funds			4,199,511		4,065,071
			<u>5,013,006</u>		<u>4,917,657</u>

The financial statements were approved by the Trustees on 12 September 2023



Mr R Jackson BBA CGMA
Trustee

Company registration number 01731129

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

PARENT COMPANY BALANCE SHEET

AS AT 31 DECEMBER 2022

	Notes	2022		2021	
		£	£	£	£
Fixed assets					
Tangible assets	13	3,629,380		3,014,130	
Investments			2		2
		<u>3,629,382</u>		<u>3,014,132</u>	
Current assets					
Stocks	14	11,030		12,127	
Debtors	16	164,207		147,741	
Cash at bank and in hand		1,460,637		2,122,930	
		<u>1,635,874</u>		<u>2,282,798</u>	
Creditors: amounts falling due within one year	17	<u>(121,290)</u>		<u>(195,610)</u>	
Net current assets		<u>1,514,584</u>		<u>2,087,188</u>	
Total assets less current liabilities		<u>5,143,966</u>		<u>5,101,320</u>	
Creditors: amounts falling due after more than one year	18	<u>(130,959)</u>		<u>(183,663)</u>	
Net assets		<u>5,013,007</u>		<u>4,917,657</u>	
Income funds					
Restricted funds		813,495		852,586	
Unrestricted funds		4,199,512		4,065,071	
		<u>5,013,007</u>		<u>4,917,657</u>	

The financial statements were approved by the board of directors and authorised for issue on 12 September 2023 and are signed on its behalf by:



Mr R Jackson BBA CGMA
Chairman

Company Registration No. 01731129

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 31 DECEMBER 2022

	Notes	2022 £	£	2021 £	£
Cash flows from operating activities					
Cash generated from operations	25		159,346		869,329
Investing activities					
Purchase of tangible fixed assets		(818,714)		(311,801)	
Proceeds from disposal of tangible fixed assets		-		10,000	
Investment income received		55,997		61,919	
Net cash used in investing activities			<u>(762,717)</u>		<u>(239,882)</u>
Financing activities					
Repayment of borrowings		(58,922)		(24,859)	
Net cash used in financing activities			<u>(58,922)</u>		<u>(24,859)</u>
Net (decrease)/increase in cash and cash equivalents			<u>(662,293)</u>		<u>604,588</u>
Cash and cash equivalents at beginning of year			2,122,930		1,518,342
Cash and cash equivalents at end of year			<u>1,460,637</u>		<u>2,122,930</u>

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 DECEMBER 2022

1 Accounting policies

Company information

National Zoological Society of Wales Limited is a private company limited by guarantee incorporated in England and Wales. The registered office is Flagstaff Gardens, Old Highway, Colwyn Bay, LL28 5UY.

1.1 Accounting convention

The accounts have been prepared in accordance with the National Zoological Society of Wales's governing documents, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (as amended for accounting periods commencing from 1 January 2016). The National Zoological Society of Wales is a Public Benefit Entity as defined by FRS 102.

The financial statements have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a true and fair view. This departure has involved following the Statement of Recommended Practice for charities applying FRS 102 rather than the version of the Statement of Recommended Practice which is referred to in the Regulations but which has since been withdrawn.

The financial statements are prepared in sterling, which is the functional currency of the National Zoological Society of Wales. Monetary amounts in these financial statements are rounded to the nearest £.

The accounts have been prepared on the historical cost convention, modified to include the revaluation of freehold properties and to include investment properties and certain financial instruments at fair value. The principal accounting policies adopted are set out below.

The charity has elected not to include a parent entity statement of financial activities within these consolidated accounts.

1.2 Going concern

At the time of approving the financial statements, the Trustees have a reasonable expectation that the National Zoological Society of Wales has adequate resources to continue in operational existence for the foreseeable future. Thus the Trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

1.3 Charitable funds

Unrestricted funds are available for use at the discretion of the Trustees in furtherance of their charitable objectives.

Restricted funds are subject to specific conditions by donors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the financial statements.

Endowment funds are subject to specific conditions by donors that the capital must be maintained by the National Zoological Society of Wales.

1.4 Incoming resources

Income is recognised when the National Zoological Society of Wales is legally entitled to it after any performance conditions have been met, the amounts can be measured reliably, and it is probable that income will be received.

Cash donations are recognised on receipt. Other donations are recognised once the National Zoological Society of Wales has been notified of the donation, unless performance conditions require deferral of the amount. Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2022

1 Accounting policies

(Continued)

Income from donations, legacies and grants, including capital grants, are included in incoming resources when these are receivable.

When donors specify that these are for particular restricted purposes, which do not amount to pre-conditions regarding entitlement, this income is included in incoming resources of restricted funds when receivable.

1.5 Resources expended

Basic financial liabilities, including trade and other payables, are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future receipts discounted at a market rate of interest. Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade payables are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Accounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade payables are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

1.6 Tangible fixed assets

Tangible fixed assets are initially measured at cost and subsequently measured at cost or valuation, net of depreciation and any impairment losses.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Land and buildings	4% straight line
Building improvements	10% straight line
Plant and machinery	15% reducing balance
Fixtures, fittings & equipment	10% reducing balance
Motor vehicles	25% reducing balance
Silk Road Project	4% straight line
New toilet block	4% straight line

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in the statement of financial activities.

Costs incurred in respect of projects under construction are capitalised. The assets held are not depreciated and won't be until such time that the project has been fulfilled and offers a source of future economic inflows to the entity.

1.7 Impairment of fixed assets

At each reporting end date, the National Zoological Society of Wales reviews the carrying amounts of its tangible and intangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2022

1 Accounting policies

(Continued)

Recoverable amount is the higher of fair value less costs to sell and value in use. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset for which the estimates of future cash flows have not been adjusted.

If the recoverable amount of an asset is estimated to be less than its carrying amount, the carrying amount of the asset is reduced to its recoverable amount. An impairment loss is recognised immediately in income/ expenditure for the year, unless the relevant asset is carried at a revalued amount, in which case the impairment loss is treated as a revaluation decrease.

Recognised impairment losses are reversed if, and only if, the reasons for the impairment loss have ceased to apply. Where an impairment loss subsequently reverses, the carrying amount of the asset is increased to the revised estimate of its recoverable amount, but so that the increased carrying amount does not exceed the carrying amount that would have been determined had no impairment loss been recognised for the asset in prior years. A reversal of an impairment loss is recognised immediately, unless the relevant asset is carried in at a revalued amount, in which case the reversal of the impairment loss is treated as a revaluation increase.

1.8 Stocks

Stocks are stated at the lower of cost and estimated selling price less costs to complete and sell. Cost comprises direct materials and, where applicable, direct labour costs and those overheads that have been incurred in bringing the stocks to their present location and condition.

Net realisable value is the estimated selling price less all estimated costs of completion and costs to be incurred in marketing, selling and distribution.

1.9 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

1.10 Financial instruments

The National Zoological Society of Wales has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the National Zoological Society of Wales's balance sheet when the National Zoological Society of Wales becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2022

1 Accounting policies

(Continued)

Basic financial liabilities

Basic financial liabilities, including trade and other payables, are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future receipts discounted at a market rate of interest. Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade payables are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Accounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade payables are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

Derecognition of financial liabilities

Financial liabilities are derecognised when the National Zoological Society of Wales's contractual obligations expire or are discharged or cancelled.

1.11 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the National Zoological Society of Wales is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

1.12 Retirement benefits

The National Zoological Society of Wales operates a defined contributions pension scheme. Contributions are charged in the accounts as they become payable in accordance with the rules of the scheme, to the Statement of Financial Activities.

2 Donations and legacies

	Unrestricted funds	Unrestricted funds	Restricted funds	Total
	2022 £	2021 £	2021 £	2021 £
Donations and gifts	72,170	122,849	37	122,886
Grants received	-	200,178	-	200,178
	<u>72,170</u>	<u>323,027</u>	<u>37</u>	<u>323,064</u>

Income from donations, legacies and grants, including capital grants, are included in incoming resources when these are receivable.

When donors specify that donations, legacies and grants, including capital grants, are for particular restricted purposes, which do not amount to pre-conditions regarding entitlement, this income is included in incoming resources of restricted funds when receivable.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2022

3 Charitable activities

	Operation of Zoo 2022 £	Operation of Zoo 2021 £
Sales within charitable activities	1,964,243	1,940,020
Analysis by fund		
Unrestricted funds	1,950,085	1,918,904
Restricted funds	14,158	21,116
	<u>1,964,243</u>	<u>1,940,020</u>

4 Other trading activities

	Unrestricted funds 2022 £	Unrestricted funds 2021 £
Non-charitable trading activities	387,491	369,597
Grants received	-	6,167
Other trading activities	<u>387,491</u>	<u>375,764</u>

The Zoological Society of Wales Trading Company Limited is a wholly-owned trading subsidiary, registered in England & Wales under company registration number 02919513. It operates a gift shop within the zoo grounds and donates all profits to the parent charity by Gift Aid. In addition to this donation, the company pays an annual management charge of £21,000 to the society as a contribution to its overheads.

The investment policy with regard to this subsidiary is the recognition at cost value only. An amount of £74,889 (2021: £65,795) owed to the parent by the subsidiary is included within debtors.

5 Investments

	Unrestricted funds 2022 £	Unrestricted funds 2021 £
Rental income	54,790	61,802
Interest receivable	1,207	117
	<u>55,997</u>	<u>61,919</u>

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2022

6 Raising funds

	Unrestricted funds	Unrestricted funds
	2022	2021
	£	£
<u>Fundraising and publicity</u>		
Seeking donations, grants and legacies	42,327	27,876
<u>Trading costs</u>		
Other trading activities	179,620	168,000
Staff costs	144,844	94,033
Support costs	2,125	1,750
Trading costs	326,589	263,783
	<u>368,916</u>	<u>291,659</u>

7 Other income

	Unrestricted funds	Unrestricted funds
	2022	2021
	£	£
Net gain on disposal of tangible fixed assets	-	5,640
Other income	-	836
Gift Aid receivable on admissions	112,834	139,124
	<u>112,834</u>	<u>145,600</u>

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2022

8 Charitable activities

	Direct Charitable Expenditure 2022 £	Direct Charitable Expenditure 2021 £
Staff costs	931,179	880,526
Depreciation and impairment	200,414	156,384
Feed and bedding	137,567	119,152
Rates and water	64,930	35,334
Light and heat	76,449	88,264
Veterinary fees	53,980	47,687
Property maintenance	218,898	130,334
Gardens	49,125	46,381
Donations Re: In situ conservation	9,034	6,167
	<u>1,741,576</u>	<u>1,510,229</u>
Share of support costs (see note 9)	377,843	276,231
Share of governance costs (see note 9)	6,000	6,000
	<u>2,125,419</u>	<u>1,792,460</u>
Analysis by fund		
Unrestricted funds	2,111,261	1,771,344
Restricted funds	14,158	21,116
	<u>2,125,419</u>	<u>1,792,460</u>

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2022

9 Support costs

	Support costs	Governance costs	2022	Support costs	Governance costs	2021
	£	£	£	£	£	£
Telephone	10,151	-	10,151	10,677	-	10,677
Insurance	72,298	-	72,298	55,484	-	55,484
Printing, postage and stationery	27,235	-	27,235	20,661	-	20,661
Motor and travel	19,672	-	19,672	12,789	-	12,789
Sundry expenses	25,918	-	25,918	11,745	-	11,745
Bank charges, bank interest and credit card fees	29,463	-	29,463	39,820	-	39,820
Legal and professional	50,290	-	50,290	14,584	-	14,584
Subscriptions	24,921	-	24,921	16,733	-	16,733
Audit, accountancy and payroll	21,543	-	21,543	19,312	-	19,312
Irrecoverable VAT	96,352	-	96,352	74,425	-	74,426
Audit fees	-	8,125	8,125	-	7,750	7,750
	<u>377,843</u>	<u>8,125</u>	<u>385,968</u>	<u>276,230</u>	<u>7,750</u>	<u>283,981</u>
Analysed between						
Trading	-	2,125	2,125	-	1,750	1,750
Charitable activities	<u>377,843</u>	<u>6,000</u>	<u>383,843</u>	<u>276,231</u>	<u>6,000</u>	<u>282,231</u>
	<u>377,843</u>	<u>8,125</u>	<u>385,968</u>	<u>276,231</u>	<u>7,750</u>	<u>283,981</u>

10 Trustees

None of the Trustees (or any persons connected with them) received any remuneration or benefits from the National Zoological Society of Wales during the year.

11 Employees

The average monthly number of employees during the year was:

	2022 Number	2021 Number
Administration	7	8
Keepers	17	17
Maintenance and gardens	10	11
Seasonal workers	19	13
Total	<u>53</u>	<u>49</u>

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2022

11 Employees

(Continued)

Employment costs

	2022 £	2021 £
Wages and salaries	1,076,023	974,559

There were no employees whose annual remuneration was more than £60,000.

12 Taxation

Owing to the organisations charitable status, no provision has been made for corporation tax.

13 Tangible fixed assets

	Land and buildings £	Plant and machinery £	Motor vehicles £	Total £
Cost				
At 1 January 2022	4,526,056	357,561	49,978	4,933,595
Additions	548,128	237,460	33,126	818,714
Disposals	-	-	(25,515)	(25,515)
At 31 December 2022	5,074,184	595,021	57,589	5,726,794
Depreciation and impairment				
At 1 January 2022	1,661,906	235,450	22,109	1,919,465
Depreciation charged in the year	161,484	29,698	9,231	200,413
Eliminated in respect of disposals	-	-	(22,464)	(22,464)
At 31 December 2022	1,823,390	265,148	8,876	2,097,414
Carrying amount				
At 31 December 2022	3,250,794	329,873	48,713	3,629,380
At 31 December 2021	2,864,150	122,112	27,868	3,014,130

All tangible fixed assets are owned by National Zoological Society of Wales Limited, and as such these assets are that of both parent and consolidated group.

14 Stocks

	2022 £	2021 £
Raw materials and consumables	11,030	12,127
Finished goods and goods for resale	80,905	70,159
	91,935	82,286

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2022

15 Loans and overdrafts

	2022 £	2021 £
Other loans	187,971	246,893
Payable within one year	57,012	63,230
Payable after one year	130,959	183,663

HSBC Bank plc retains a first legal charge dated 17 March 2002 over leasehold land and buildings at the Flagstaff Estate, Colwyn Bay, and a first legal charge dated 22 September 1997 over freehold property land on the Northerly side of the Old Highway road from Mochdre to Colwyn Bay adjoining Tower Lodge, Colwyn Bay.

On 26 May 2020 a legal charge was created in favour of Dbw Investments (10) Limited securing all monies due or to become due from the Charity on all freehold property and fixed assets both present and future.

16 Debtors

	2022 £	2021 £
Amounts falling due within one year:		
Trade debtors	21,301	22,499
Prepayments and accrued income	64,895	59,448
	<u>86,196</u>	<u>81,947</u>

17 Creditors: amounts falling due within one year

	2022 £	2021 £
Borrowings	57,012	63,230
Other taxation and social security	18,031	39,102
Trade creditors	8,231	35,616
Other creditors	31,858	54,125
Accruals and deferred income	9,050	7,900
	<u>124,182</u>	<u>199,973</u>

18 Creditors: amounts falling due after more than one year

	2022 £	2021 £
Borrowings	130,959	183,663

19 Retirement benefit schemes

The company operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the company in an independently administered fund.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2022

20 Capital commitments	2022	2021
	£	£

At 31 December 2022 the National Zoological Society of Wales had capital commitments as follows:

Contracted for but not provided in the financial statements:

Acquisition of property, plant and equipment	-	460,338
--	---	---------

21 Related party transactions

Remuneration of key management personnel

The remuneration of key management personnel is as follows.

	2022	2021
	£	£
Aggregate compensation	155,891	143,701

Nick Jackson retired as an employee during the year from the National Zoological Society of Wales Ltd (NZSW) he then became a Trustee of NZSW and is also Chairman of the Zoological Society of Wales Association (ZSWA). During the year the ZSWA donated £62,866 (2021: £41,122) to NZSW.

22 Analysis of net assets between funds

	Unrestricted funds 2022 £	Restricted funds 2022 £	Total 2022 £	Unrestricted funds 2021 £	Restricted funds 2021 £	Total 2021 £
Fund balances at 31 December 2022 are represented by:						
Tangible assets	2,815,885	813,495	3,629,380	2,161,544	852,586	3,014,130
Current assets/(liabilities)	1,514,586	-	1,514,586	2,087,190	-	2,087,190
Long term liabilities	(130,959)	-	(130,959)	(183,663)	-	(183,663)
	<u>4,199,512</u>	<u>813,495</u>	<u>5,013,007</u>	<u>4,065,071</u>	<u>852,586</u>	<u>4,917,657</u>

Restricted funds during the period related to restricted donations and depreciation of fixed assets.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2022

23 Analysis of changes in net funds

	At 1 January 2022 £	Cash flows £	At 31 December 2022 £
Cash at bank and in hand	2,122,930	(662,293)	1,460,637
Loans falling due within one year	(63,230)	6,218	(57,012)
Loans falling due after more than one year	(183,663)	52,704	(130,959)
	<u>1,876,037</u>	<u>(603,371)</u>	<u>1,272,666</u>

24 Subsidiaries

These financial statements include the results of the wholly owned trading subsidiary, Zoological Society of Wales Trading Company Limited on a line by line basis.

Name of undertaking: Zoological Society of Wales Trading Company Limited

Company registration number: 02919513

Country of incorporation: United Kingdom

Holding: 100% of 2 ordinary shares in issue

Principal Activity: Sale of zoological goods and souvenirs

For the year ended 31 December 2022 the trading subsidiary had revenue of £387,492, and after donating its surplus to the parent via Gift Aid, had an operating profit of £0.

25 Cash generated from operations

	2022 £	2021 £
Surplus for the year	95,349	762,248
Adjustments for:		
Investment income recognised in statement of financial activities	(55,997)	(61,919)
Loss/(gain) on disposal of tangible fixed assets	3,051	(5,640)
Depreciation and impairment of tangible fixed assets	200,414	156,384
Movements in working capital:		
(Increase) in stocks	(9,649)	(16,154)
(Increase)/decrease in debtors	(4,249)	107,287
(Decrease) in creditors	(69,573)	(72,877)
Cash generated from operations	<u>159,346</u>	<u>869,329</u>

NATIONAL ZOOLOGICAL SOCIETY OF WALES

England & Wales - Charity number 514108

Accounts

Sage copy

Charity Registration No. 514108

Company Registration No. 01731129 (England and Wales)

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED
ANNUAL REPORT AND CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 DECEMBER 2021

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

LEGAL AND ADMINISTRATIVE INFORMATION

Trustees	Mr P Gibson MA (Oxon), DMS, MBIM Dr C S Harcourt BSc, MSc, PhD Mr T Deakin MIET Mr P Loveluck CBE, BA, JP Mr N H Brown BSc Mr R Jackson BBA CGMA Mr H D Roberts FRICS Ms S Scanlan BA Hons. Dr S Miller BSc (Hons) Mr A Greenwood MA VetMB CBiol FSB DipECZM FRCVS
Secretary	Mr N L Jackson MBE
Charity number	514108
Company number	01731129
Principal address	Flagstaff Gardens Old Highway Colwyn Bay LL28 5UY
Registered office	Flagstaff Gardens Old Highway Colwyn Bay LL28 5UY
Auditor	Sage & Company Business Advisors Ltd 102 Bowen Court St Asaph Business Park St Asaph Denbighshire LL17 0JE
Bankers	HSBC Bank Plc - Colwyn Bay 7 Conwy Road Colwyn Bay Conwy LL29 7AB

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

CONTENTS

	Page
Trustees report	1 - 8
Statement of Trustees responsibilities	9
Independent auditor's report	10 - 13
Statement of financial activities	14
Balance sheet	15
Statement of cash flows	17
Notes to the financial statements	18 - 29

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 DECEMBER 2021

The Trustees present their annual report together with the consolidated financial statements of the charity accounts for the year ended 31 December 2021.

The accounts have been prepared in accordance with the accounting policies set out in note 1 to the accounts and comply with the National Zoological Society of Wales's memorandum and articles of association, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)".

Objectives and activities

As the National Zoological Society of Wales, the Charity's object and its principal activity are to advance the education of the general public by increasing knowledge, interest and appreciation of animals - including rare and endangered species - and plants in both natural and artificial environments, and to provide facilities for recreation and other leisure time activities.

Mission Statement

Through its work at the Welsh Mountain Zoo, and elsewhere, the Society seeks to:

- enhance appreciation and understanding of the earth's natural heritage through public education and recreation, and the advancement of biological study.
- support the maintenance of the earth's biological diversity through participation in conservation breeding programmes and assistance for conservation in the wild.
- pursue the above objectives and activities globally, regionally and with special emphasis on the conservation and enhancement of biodiversity in Wales and its surrounding areas.

We have outlined the achievements and performance of the Charity in line with its Strategic Aims as listed below.

Strategic Aim 1: To operate an exemplary Zoo, providing a centre of excellence for animal welfare and the Zoo environment

Strategic Aim 2: To maximise the impact of our conservation and research activities both within the Zoo and in the wild, making a real difference to the care and protection of animals, plants and habitats

Strategic Aim 3: To enhance the public's knowledge, appreciation and understanding of animals and the natural environment (including rare and endangered species) and increase awareness of conservation through inspiring educational experiences

Strategic Aim 4: To enhance the Zoo's position as a leading visitor attraction in North Wales, providing engaging, enjoyable, quality experiences for all guests

Strategic Aim 5: To ensure the long-term financial and environmental sustainability of the Charity through financially sustainable business activities and high standards of governance

Strategic Aim 6: To be an active and effective social enterprise with strong community involvement and partnership working

The Trustees and Management confirm they have both paid due regard to and continue in the provision of public benefit through the Charity's objectives in line with s4 of the Companies Act 2006 and s17(5) of the Charities Act 2011.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2021

Although COVID restrictions were easing through the early summer of 2021, Welsh Government did not permit the Zoo and other attractions to reopen for Easter. This meant the loss of a major period of attendance income for the year. However, when we did reopen on 26th April public support was heartening and attendances were strong. This was despite some continuing restrictions on activity in the Zoo to comply with COVID regulations.

As visitor attendance figures and financial reports will demonstrate, 2021 ended with the charity in a much stronger and safer position than its trustees, management or staff could have imagined through the previous two years of the COVID crisis. Sadly, the loss of the 2021 Easter holiday period prevented a genuine record-breaking year. However, attendances for the year as a whole were a great relief after the period of real concern for the Zoo's survival.

We take this opportunity to thank all Directors and staff for their wonderful dedication to the cause of the survival of the Welsh Mountain Zoo – National Zoo of Wales and all its animals.

As we move into the middle of 2022, attendances, enhanced by very favourable weather and a strong Easter, have continued well. This means that the Zoo's management and trustees have been able to oversee the continuing programme of repairs, renewals and improvements. Most of the elements of the work in furtherance of the Society's strategic aims, planned before COVID and now two years behind, are completed or underway. Sadly, this does not include the indoor children's play area which remains deferred to a later date.

Whilst it would be good to end this introduction on a positive note, we have to accept that major national, regional and global factors are threatening to add an air of uncertainty. War in Ukraine and massive upheavals in global and national prices of food and materials have added to existing COVID, Brexit and cost-of-living problems. The Society cannot stand still; we must continue to make progress, but we do so with caution.

The basis of valuation for donated services of volunteers is that deemed costs are not recognised within the Statement of Financial Activities.

Achievements and performance

Strategic Aim 1: To operate an exemplary zoo, providing a centre of excellence for animal welfare and the zoo environment

Improvements to the Zoo's animal accommodation:

Replacement of the deer and horse enclosures fencing was completed in 2021, together with the re-roofing of Reptile and Alligator Houses.

In June 2021, the design for the refurbishment of the Red Squirrel accommodation was finalised along with improvements to the pine marten accommodation. Construction works on these projects started just before Christmas of 2021.

Looking further ahead, plans are now in place for alternative replacement of the tropical houses. It is hoped to have these plans finalised by the autumn of 2022.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2021

Breeding:

During 2020/21 a number of species were bred as part of co-ordinated national or international ex situ breeding programmes and these included ring-tailed lemur, margay, red squirrel, cotton-top tamarin, pine marten, red panda, Darwin's rhea and Humboldt penguin, plus a variety of other species including cape teal, ferruginous duck, Welsh mountain goat and fallow deer.

Following the European chimpanzee co-ordinator and studbook keeper's recommendations to resume breeding, and last year's successful birth, we are pleased to report the birth of a second baby, a female, in the chimpanzee group.

Red squirrel Breeding Programme

The Co-ordinator and Studbook Keeper for Red Squirrels, based at the Welsh Mountain Zoo, has continued her excellent work advising the UK captive breeding programme and the Clocaenog Forest reintroduction project. In March 2022, the Co-ordinator and Studbook Keeper was replaced by Amy Ridgway, who is also a Keeper at the Zoo.

Animal Department staff

In August 2021, a 3-year fixed term position of Animal Keeper was successfully filled.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2021

Strategic Aim 2: To maximise the impact of our conservation and research activities both within the Zoo and in the wild, making a real difference to the care and protection of animals, plants and habitats

In 2021 we were able to meet all existing promised funding. We were also able to add a conservation project for chimpanzees to our list of *in situ* projects receiving an annual donation of funds.

In situ Conservation:

The Society has maintained its practical and financial support for a number of *in situ* conservation projects:

- Rescue, rehabilitation and release of grey and common seals in collaboration with the RSPCA and the Sea Mammal Research Unit at St Andrew's University.
- Moth monitoring on the Zoo site in collaboration with Rothamsted Research.
- Throughout 2021 the Zoo collaborated with Clocaenog Red Squirrels Trust and Natural Resources Wales (NRW) on the project involving release of captive bred red squirrels to the wild to augment the declining population in Clocaenog Forest, Denbighshire.
- Working closely with collaborators in the Gwynedd Pine Marten Project and NRW, the Zoo has provided pine martens for release in Gwynedd, North Wales. At the time of writing this report, four martens have been radio collared, released and closely monitored.
- The Zoo's bat hibernaculum has been used by lesser horseshoe bats and in the winter of 2021/22 we monitored use under licence from NRW. This will help inform any changes needed in the design.
- Surveying hazel dormouse populations in Denbighshire in collaboration with Cheshire Wildlife Trust.
- Towards the end of 2021 we started putting together a more structured approach to the management, monitoring and recording of the Zoo site's native species areas, particularly the native woodland.
- The Conservation Planning Specialist Group of the Species Survival Commission of IUCN.
- The Forest Guardian Programme (through EAZA) for red panda conservation in Nepal;
- The Snow Leopard Trust for snow leopard conservation in range countries;
- Madagasikara Voakajy (the conservation project in Madagascar) by the Zoo's membership group, the ZSW Association. Funds raised in the Zoo from visitors were added to this annual grant.
- Bangor University to part-fund a PhD student to carry out the third year of a four-year study and ecological impact assessment of the free-living Aesculapian snakes on the Zoo site. This was extended from three years due to COVID.

Strategic Aim 3: To enhance the public's knowledge, appreciation and understanding of animals and the natural environment (including rare and endangered species) and increase awareness of conservation through inspiring educational experiences

Education:

The Zoo's Education and Learning Manager, Margaret Warren, continued to develop the education programmes and the take up of online experiences was positive.

Use of the Zoo's education building, the WILD Centre, was resumed in 2021 with some limitations in line with COVID restrictions in place. Bookings of WILD Centre sessions were slow when they initially resumed in June 2021, however, by the end of the year, steady numbers were making use of the educational programme offered. Outreach sessions were also resumed in October 2021.

Research:

As education was a valid reason for travelling in line with the restrictions at the beginning of 2021, assistance with research projects continued. By September 2021, a steady stream of research projects were once again being submitted. The PhD study of Aesculapian snakes continued.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2021

Strategic Aim 4: To enhance the Zoo's position as a leading visitor attraction in North Wales, providing engaging, enjoyable, quality experiences for all guests

Visitor facilities:

In preparation for the reopening of the Zoo, a new climbing frame was installed to enhance the playground and facilities for children.

Plans were also finalised for a rebuild of the Lemur boardwalk and construction began at the end of 2021.

Given the visitor numbers experienced in 2021, and the turnover achieved through Gift Shop sales, it was agreed that an expansion of the current shop would be extremely beneficial. In December 2021, plans got underway with a local architect which would also incorporate an exit path from the shop leading round to the Safari restaurant. Along with this, a loading bay will also allow for deliveries to be unloaded away from the main car park.

Financial review

Strategic Aim 5: To ensure the long-term financial and environmental sustainability of the Charity through financially sustainable business activities and high standards of governance

Financial Performance:

2021 attendance figures were significantly improved, the year-end figure was 8.5% up on 2019 and 79% up on 2020. 182,471 people visited in 2021. 148,377 of these were paying, with the remainder made up of free admission wheelchair users, under 3s and complimentary tickets.

The re-opening of the Zoo at the end of April 2021 and the staycation factor had an extremely positive effect on gate, shop and catering receipts etc.

Admission prices were increased in 2021 by 10% which resulted in gate receipts for the year were being 99% up on 2020.

The 2021 shop receipts were 107% up on the previous year, and the spend per head improved from £2.30 in 2020 to £2.66 in 2021.

Catering receipts were up 165% and this also resulted in an improvement in the catering spend per head from £1.93 in 2020 to £2.86 in 2021.

Unfortunately, 2021 income from purchased activities in the Zoo, i.e., Keeper for the Day, Encounters and Adoptions, showed a decrease of 44% on 2020, due to restrictions in place and then working through a backlog of previously booked experiences, meant that sales of animal experiences could not be resumed until the end of the year.

Strategic Plan

The Society's 2018 to 2028 Strategic Plan was published in late summer 2018. Unfortunately, the plan was significantly affected by the pandemic and will now be reviewed. It is anticipated that this review will be completed by the end of 2022.

Reserves policy

The Trustees policy for reserves is to maintain a minimum of £500,000 in the bank account, such amount to be kept under continuous review. This is based on an aggregate of 5 months' running costs which is deemed prudent by the Trustees.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2021

Risk management policy

The Trustees have carried out a detailed review of the charity's activities and produced a comprehensive strategic plan setting out the major opportunities available to the charity and the risks to which it is exposed. The Trustees monitor progress against the strategic objectives of the charity. A detailed review of the objectives is carried out regularly.

As part of this process, the Trustees have implemented a risk management strategy which comprises:

- a regular review of the risks which the charity may face;
- the establishment of systems and procedures to mitigate those risks identified in the plan; and
- the implementation of procedures designed to minimise any potential impact on the charity should any of those risks materialise.

The Trustees have focused on the need to refurbish and develop the animal exhibits further, resulting in the applications for funding mentioned previously. A successful outcome is dependent on the charity meeting the challenges such a major project presents and managing our finances prudently.

Plans for future periods

Car parking and traffic management:

The installation of land-drains in the external car park field meant that the car park was used without problem during 2021. Further phased improvements, including the installation of grasscrete, will be made as funding allows.

Plans were finalised for the resurfacing of the main entrance driveway at the end of 2021 and it is hoped that further resurfacing can take place on the main and overflow car parks in the coming year.

Environmental sustainability:

The Society's commitment to sustainability at the core of its activities has continued and the programme of separating and recycling waste is continuing.

We are now pleased to be able to say that we are using sustainable palm oil products in all catering outlets. Catering Concessionaires, Graze catering, have also produced their own Sustainability Policy and have pledged that they will always use sustainable palm oil products where they are available.

All new developments and renovations on the Zoo site look to enhance and improve environmental performance. The Directors are aware that improving environmental performance is an ongoing project and we are continuing to look at ways we can improve.

Senior Management Structure:

The senior management structure, established in May 2019, has worked very well and Nick Jackson, CEO, takes this opportunity to thank the three Directors, Jen Jesse (Director of Operations and Administration), Kim Woods (Director of Living Collections) and Neil Morris (Director of Estates) for their work on behalf of the Society.

Nick Jackson has announced his retirement from the post of CEO after 52 years as part of the Zoo's management team. This will be effective from June 2022. From this time, the three directors will report directly to the Chair of the Board of Trustees, or Vice-Chair in his absence.

Nick Jackson has been invited to join the NZSW Board of Trustees after his retirement.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2021

Strategic Aim 6: To be an active and effective social enterprise with strong community involvement and partnership working

Volunteers and Supporters:

Through the COVID crisis, the use of volunteers across the main Zoo departments was suspended. However, it was possible to co-ordinate some volunteers when the Zoo was open to help manage visitors where queueing, mask wearing and social distancing were required.

Some volunteers had returned to the Grounds and Gardens department by the summer of 2021 and as we move into 2022, we have been able to welcome back volunteers in all departments.

The Society's Trustees and Directors express their sincere thanks to all volunteers who helped in the Zoo through the very difficult times of the last two years and those who are returning to help the charity continue its mission.

Community Weekends:

After cancellation due to COVID in 2019 and 2020, the event for 2021 took place on the weekend of 18th and 19th September. The special offer was extended from Conwy County residents to anyone from the LL postcode area as an expression of thanks for their wonderful support through the COVID crisis. Although moved to later in the year to encourage attendance, there was still some apparent caution and reluctance to attend by some people. Whilst no doubt another successful event, attendance was down on previous pre-pandemic years.

Membership of the ZSW Association (ZSWA):

Although the ZSWA is a separate charity, it is appropriate to include reference in this report as it is effectively the Zoo charity's 'friends' or support group and a strong link to the local community.

The Association has continued to give financial support to the Zoo through 2021 and into 2022. The Committee has approved funds to provide cctv equipment to enhance public viewing of off-show areas in animal accommodation and initially this work is going ahead at the red pandas and margay. There has also been a commitment to provide funds to enhance the Zoo site for bats and a possible wild bird feeding and viewing hide situated at the native woodland area.

The surge in memberships that followed the relaxing of COVID restrictions through the summer of 2021 eased back and dipped a little at the end of August. However, memberships picked up again at Easter 2022 and have once again exceeded 3,000.

Structure, governance and management

The National Zoological Society of Wales is a company limited by guarantee and does not have a share capital. The liability of each member in the event of winding up is £1.

The Trustees, who are also the directors for the purpose of company law, and who served during the year were:

Mr P Gibson MA (Oxon), DMS, MBIM
Dr C S Harcourt BSc, MSc, PhD
Mr T Deakin MIET
Mr P Loveluck CBE, BA, JP
Mr N H Brown BSc
Mr R Jackson BBA CGMA
Mr H D Roberts FRICS
Ms S Scanlan BA Hons.
Dr S Miller BSc (Hons)
Mr A Greenwood MA VetMB CBiol FSB DipECZM
FRCVS

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED) FOR THE YEAR ENDED 31 DECEMBER 2021

Under the articles of association the maximum number of Trustees is twelve, and one third of those retire each year by rotation. They are eligible to be re-elected and are nominated and appointed by the remaining Trustees.

The charity is governed by the Trustees who pass the day to day administration to Jen Jesse in her capacity as Director of Operations and Administration. The Zoological operation continues to be directed by Kim Wood and the Estates by Neil Morris.

Any new Trustees that are nominated by the Trustees are individuals that have the necessary skills and knowledge to support the work of the charity, however newly appointed Trustees are given appropriate training as deemed necessary.

The Trustees hold quarterly council meetings both in private and with directors to discuss progress and any issues arising. There is no reimbursement of Trustee expenses.

The charity has a trading subsidiary (Zoological Society of Wales Trading Company Limited), the results of which are incorporated into the consolidated accounts.

The organisation operates a structured volunteer scheme in co-operation with Conwy Voluntary Council and WCVA. The volunteers assist on a part-time basis, under supervision, in various Zoo departments including Education, Gardens and Animal Welfare. The Trustees and Management of the Society are grateful for the support of our volunteers. In accordance with the accounting policy, the value of such volunteers is not recognised in the accounts.

Auditor

In accordance with the company's articles, a resolution proposing that Sage & Company Business Advisors Ltd be reappointed as auditor of the company will be put at a General Meeting.

Disclosure of information to auditor

Each of the Trustees has confirmed that there is no information of which they are aware which is relevant to the audit, but of which the auditor is unaware. They have further confirmed that they have taken appropriate steps to identify such relevant information and to establish that the auditor is aware of such information.

The Trustees report was approved by the Board of Trustees.



Mr P Gibson MA (Oxon), DMS, MBIM
Chairman

14 June 2022

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

STATEMENT OF TRUSTEES RESPONSIBILITIES

FOR THE YEAR ENDED 31 DECEMBER 2021

The Trustees, who are also the directors of National Zoological Society of Wales Limited for the purpose of company law, are responsible for preparing the Trustees Report and the accounts in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company Law requires the Trustees to prepare accounts for each financial year which give a true and fair view of the state of affairs of the National Zoological Society of Wales and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that year.

In preparing these accounts, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the accounts; and
- prepare the accounts on the going concern basis unless it is inappropriate to presume that the National Zoological Society of Wales will continue in operation.

The Trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the National Zoological Society of Wales and enable them to ensure that the accounts comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the National Zoological Society of Wales and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Statement of disclosure to auditors

So far as each person who was a trustee at the date of approving this report is aware, there is no relevant audit information of which the company's auditors are unaware. Additionally, the trustees individually have taken all the necessary steps that they ought to have taken as trustees in order to make themselves aware of all relevant audit information and to establish that the company's auditors are aware of that information.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

INDEPENDENT AUDITOR'S REPORT

TO THE TRUSTEES OF NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

Opinion

We have audited the financial statements of National Zoological Society of Wales Limited (the 'National Zoological Society of Wales') (the 'parent') and its subsidiaries (the 'group') for the year ended 31 December 2021 which comprise the Consolidated SOFA, Consolidated Balance Sheet, Consolidated Cash flow Statement and Parent Company Balance Sheet, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 December 2021 and of its incoming resources and application of resources, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the financial statements* section of our report. We are independent of the National Zoological Society of Wales in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Trustees use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the National Zoological Society of Wales's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The Trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

INDEPENDENT AUDITOR'S REPORT (CONTINUED)

TO THE TRUSTEES OF NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of our audit:

- the information given in the Trustees report for the financial year for which the financial statements are prepared, which includes the directors' report prepared for the purposes of company law, is consistent with the financial statements; and
- the directors' report included within the Trustees report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the National Zoological Society of Wales and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report included within the Trustees report.

In the light of the knowledge and understanding of the company and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees report. We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the Trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the Trustees report and from the requirement to prepare a strategic report.

Responsibilities of Trustees

As explained more fully in the statement of Trustees responsibilities, the Trustees, who are also the directors of the National Zoological Society of Wales for the purpose of company law, are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, the Trustees are responsible for assessing the National Zoological Society of Wales's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The extent to which our procedures are capable of detecting irregularities, including fraud, is detailed below.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

INDEPENDENT AUDITOR'S REPORT (CONTINUED)

TO THE TRUSTEES OF NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

Our approach to identifying and assessing the risks of material misstatement in respect of irregularities, including fraud and non-compliance with laws and regulations, was as follows;

- the engagement partner ensured that the engagement team collectively had the appropriate competence, capabilities and skills to identify or recognise non-compliance with applicable laws and regulations;
- we identified the laws and regulations applicable to the company through discussions with directors and other management;
- we focused on specific laws and regulations which we considered may have a direct material effect on the financial statements or the operations of the company, including the Companies Act 2006, taxation legislation and employment legislation;
- we assessed the extent of compliance with the laws and regulations identified above through enquires of management and inspecting legal correspondence; and
- identified laws and regulations were communicated within the audit team regularly and the team remained alert to instances of non-compliance through the audit.

We assessed the susceptibility of the company's financial statements to material misstatement, including obtaining an understanding of how fraud might occur, by:

- making enquires of management as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected and alleged fraud;
- considering the internal controls in place to mitigate risks of fraud and non-compliance with laws and regulations; and
- understanding the design of the company's remuneration policies.

To address the risk of fraud through management bias and override of controls, we:

- performed analytical procedures to identify any unusual or unexpected relationships;
- tested journal entries to identify unusual transactions;
- assessed whether judgements and assumptions made in determining the accounting estimates were indicative of potential bias; and
- investigated the rationale behind significant or unusual transactions.

In response to the risk of irregularities and non-compliance with laws and regulations, we designed procedures which included, but were not limited to:

- agreeing financial statement disclosures to underlying supporting documentation; and
- enquiring of management as to actual and potential litigation and claims.

There are inherent limitations in our audit procedures described above. The more removed that laws and regulations are from financial transactions, the less likely it is that we would become aware of non-compliance. Auditing standards also limit the audit procedures required to identify non-compliance with laws and regulations to enquiry of the directors and other management and the inspection of regulatory and legal correspondence, if any.

Material misstatements that arise due to fraud can be harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities is available on the Financial Reporting Council's website at: <https://www.frc.org.uk/auditorsresponsibilities>. This description forms part of our auditor's report.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

INDEPENDENT AUDITOR'S REPORT (CONTINUED)

TO THE TRUSTEES OF NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

This report is made solely to the company's members, as a body, in accordance with section 391 of the Companies Act 2014. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Christopher Morgans BA ACA (Senior Statutory Auditor)
for and on behalf of Sage & Company Business Advisors Ltd

14 June 2022

Chartered Accountants
Statutory Auditor

102 Bowen Court
St Asaph Business Park
St Asaph
Denbighshire
LL17 0JE

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 DECEMBER 2021

		Unrestricted funds 2021 £	Restricted funds 2021 £	Total Unrestricted 2021 £	Unrestricted funds 2020 £	Restricted funds 2020 £	Total 2020 £
<u>Income and endowments from:</u>							
Donations and legacies	2	323,027	37	323,064	636,114	388,760	1,024,874
Charitable activities	3	1,918,904	21,116	1,940,020	961,279	37,040	998,319
Other trading activities	4	375,764	-	375,764	186,156	-	186,156
Investments	5	61,919	-	61,919	42,943	-	42,943
Other income	7	145,600	-	145,600	129,165	-	129,165
Total income		2,825,214	21,153	2,846,367	1,955,657	425,800	2,381,457
<u>Expenditure on:</u>							
<u>Raising funds</u>							
Fundraising and publicity	6	27,876	-	27,876	20,725	-	20,725
Trading costs	6	263,783	-	263,783	154,204	-	154,204
		291,659	-	291,659	174,929	-	174,929
Charitable activities	8	1,771,344	21,116	1,792,460	1,461,774	37,040	1,498,814
Total resources expended		2,063,003	21,116	2,084,119	1,636,703	37,040	1,673,743
Net incoming resources before transfers		762,211	37	762,248	318,954	388,760	707,714
Gross transfers between funds		37,397	(37,397)	-	19,475	(19,475)	-
Net income/(expenditure) for the year/ Net movement in funds		799,608	(37,360)	762,248	338,429	369,285	707,714
Fund balances at 1 January 2021		3,265,463	889,946	4,155,409	2,927,034	520,661	3,447,696
Fund balances at 31 December 2021		4,065,071	852,586	4,917,657	3,265,463	889,946	4,155,409

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

CONSOLIDATED BALANCE SHEET

AS AT 31 DECEMBER 2021

	Notes	2021 £	£	2020 £	£
Fixed assets					
Tangible assets	13		3,014,130		2,863,073
Current assets					
Stocks	14	82,286		66,132	
Debtors	16	81,947		189,234	
Cash at bank and in hand		2,122,930		1,518,342	
		<u>2,287,163</u>		<u>1,773,708</u>	
Creditors: amounts falling due within one year	17	<u>(199,973)</u>		<u>(234,620)</u>	
Net current assets			2,087,190		1,539,088
Total assets less current liabilities			<u>5,101,320</u>		<u>4,402,161</u>
Creditors: amounts falling due after more than one year	18		<u>(183,663)</u>		<u>(246,752)</u>
Net assets			<u><u>4,917,657</u></u>		<u><u>4,155,409</u></u>
Income funds					
Restricted funds			852,586		889,946
Unrestricted funds			4,065,071		3,265,463
			<u><u>4,917,657</u></u>		<u><u>4,155,409</u></u>

The financial statements were approved by the Trustees on 14 June 2022



Mr P Gibson MA (Oxon), DMS, MBIM
Chairman

Company Registration No. 01731129

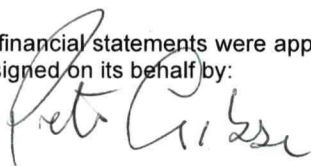
NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

PARENT COMPANY BALANCE SHEET

AS AT 31 DECEMBER 2021

	Notes	2021		2020	
		£	£	£	£
Fixed assets					
Tangible assets	13	3,014,130		2,863,073	
Investments			2		2
		<u>3,014,132</u>		<u>2,863,075</u>	
Current assets					
Stocks	14	12,127		16,102	
Debtors	16	147,741		235,496	
Cash at bank and in hand		2,122,930		1,518,126	
		<u>2,282,798</u>		<u>1,769,724</u>	
Creditors: amounts falling due within one year	17	(195,610)		(230,638)	
Net current assets			2,087,188		1,539,086
Total assets less current liabilities			<u>5,101,320</u>		<u>4,402,161</u>
Creditors: amounts falling due after more than one year	18		(183,663)		(246,752)
Net assets			<u>4,917,657</u>		<u>4,155,409</u>
Income funds					
Restricted funds			852,586		889,946
Unrestricted funds			4,065,071		3,265,463
			<u>4,917,657</u>		<u>4,155,409</u>

The financial statements were approved by the board of directors and authorised for issue on 14 June 2022 and are signed on its behalf by:



Mr P Gibson MA (Oxon), DMS, MBIM
Chairman

Company Registration No. 01731129

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 31 DECEMBER 2021

	Notes	2021 £	£	2020 £	£
Cash flows from operating activities					
Cash generated from operations	25		869,329		715,720
Investing activities					
Purchase of tangible fixed assets		(311,801)		(1,092,823)	
Proceeds on disposal of tangible fixed assets		10,000		-	
Investment income received		61,919		42,943	
Net cash used in investing activities			(239,882)		(1,049,880)
Financing activities					
Proceeds from borrowings		-		271,752	
Repayment of borrowings		(24,859)			
Net cash (used in)/generated from financing activities			(24,859)		271,752
Net increase/(decrease) in cash and cash equivalents			604,588		(62,408)
Cash and cash equivalents at beginning of year			1,518,342		1,580,750
Cash and cash equivalents at end of year			<u>2,122,930</u>		<u>1,518,342</u>

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 DECEMBER 2021

1 Accounting policies

Company information

National Zoological Society of Wales Limited is a private company limited by guarantee incorporated in England and Wales. The registered office is Flagstaff Gardens, Old Highway, Colwyn Bay, LL28 5UY.

1.1 Accounting convention

The accounts have been prepared in accordance with the National Zoological Society of Wales's governing documents, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (as amended for accounting periods commencing from 1 January 2016). The National Zoological Society of Wales is a Public Benefit Entity as defined by FRS 102.

The financial statements have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a true and fair view. This departure has involved following the Statement of Recommended Practice for charities applying FRS 102 rather than the version of the Statement of Recommended Practice which is referred to in the Regulations but which has since been withdrawn.

The financial statements are prepared in sterling, which is the functional currency of the National Zoological Society of Wales. Monetary amounts in these financial statements are rounded to the nearest £.

The accounts have been prepared on the historical cost convention, modified to include the revaluation of freehold properties and to include investment properties and certain financial instruments at fair value. The principal accounting policies adopted are set out below.

The charity has elected not to include a parent entity statement of financial activities within these consolidated accounts.

1.2 Going concern

At the time of approving the financial statements, the Trustees have a reasonable expectation that the National Zoological Society of Wales has adequate resources to continue in operational existence for the foreseeable future. Thus the Trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

1.3 Charitable funds

Unrestricted funds are available for use at the discretion of the Trustees in furtherance of their charitable objectives.

Restricted funds are subject to specific conditions by donors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the financial statements.

Endowment funds are subject to specific conditions by donors that the capital must be maintained by the National Zoological Society of Wales.

1.4 Incoming resources

Income is recognised when the National Zoological Society of Wales is legally entitled to it after any performance conditions have been met, the amounts can be measured reliably, and it is probable that income will be received.

Cash donations are recognised on receipt. Other donations are recognised once the National Zoological Society of Wales has been notified of the donation, unless performance conditions require deferral of the amount. Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2021

1 Accounting policies

(Continued)

Income from donations, legacies and grants, including capital grants, are included in incoming resources when these are receivable.

When donors specify that these are for particular restricted purposes, which do not amount to pre-conditions regarding entitlement, this income is included in incoming resources of restricted funds when receivable.

1.5 Resources expended

Basic financial liabilities, including trade and other payables, are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future receipts discounted at a market rate of interest. Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade payables are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Accounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade payables are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

1.6 Tangible fixed assets

Tangible fixed assets are initially measured at cost and subsequently measured at cost or valuation, net of depreciation and any impairment losses.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Land and buildings	4% straight line
Building improvements	10% straight line
Plant and machinery	15% reducing balance
Fixtures, fittings & equipment	10% reducing balance
Motor vehicles	25% reducing balance
Silk Road Project	4% straight line
New toilet block	4% straight line

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in the statement of financial activities.

Costs incurred in respect of projects under construction are capitalised. The assets held are not depreciated and won't be until such time that the project has been fulfilled and offers a source of future economic inflows to the entity.

1.7 Impairment of fixed assets

At each reporting end date, the National Zoological Society of Wales reviews the carrying amounts of its tangible and intangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2021

1 Accounting policies

(Continued)

Recoverable amount is the higher of fair value less costs to sell and value in use. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset for which the estimates of future cash flows have not been adjusted.

If the recoverable amount of an asset is estimated to be less than its carrying amount, the carrying amount of the asset is reduced to its recoverable amount. An impairment loss is recognised immediately in income/ expenditure for the year, unless the relevant asset is carried at a revalued amount, in which case the impairment loss is treated as a revaluation decrease.

Recognised impairment losses are reversed if, and only if, the reasons for the impairment loss have ceased to apply. Where an impairment loss subsequently reverses, the carrying amount of the asset is increased to the revised estimate of its recoverable amount, but so that the increased carrying amount does not exceed the carrying amount that would have been determined had no impairment loss been recognised for the asset in prior years. A reversal of an impairment loss is recognised immediately, unless the relevant asset is carried in at a revalued amount, in which case the reversal of the impairment loss is treated as a revaluation increase.

1.8 Stocks

Stocks are stated at the lower of cost and estimated selling price less costs to complete and sell. Cost comprises direct materials and, where applicable, direct labour costs and those overheads that have been incurred in bringing the stocks to their present location and condition.

Net realisable value is the estimated selling price less all estimated costs of completion and costs to be incurred in marketing, selling and distribution.

1.9 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

1.10 Financial instruments

The National Zoological Society of Wales has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the National Zoological Society of Wales's balance sheet when the National Zoological Society of Wales becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2021

1 Accounting policies

(Continued)

Basic financial liabilities

Basic financial liabilities, including trade and other payables, are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future receipts discounted at a market rate of interest. Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade payables are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Accounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade payables are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

Derecognition of financial liabilities

Financial liabilities are derecognised when the National Zoological Society of Wales's contractual obligations expire or are discharged or cancelled.

1.11 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the National Zoological Society of Wales is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

1.12 Retirement benefits

The National Zoological Society of Wales operates a defined contributions pension scheme. Contributions are charged in the accounts as they become payable in accordance with the rules of the scheme, to the Statement of Financial Activities.

2 Donations and legacies

	Unrestricted funds	Restricted funds	Total	Unrestricted funds	Restricted funds	Total
	2021	2021	2021	2020	2020	2020
	£	£	£	£	£	£
Donations and gifts	122,849	37	122,886	388,970	298,760	687,730
Grants received	200,178	-	200,178	247,144	90,000	337,144
	<u>323,027</u>	<u>37</u>	<u>323,064</u>	<u>636,114</u>	<u>388,760</u>	<u>1,024,874</u>

Income from donations, legacies and grants, including capital grants, are included in incoming resources when these are receivable.

When donors specify that donations, legacies and grants, including capital grants, are for particular restricted purposes, which do not amount to pre-conditions regarding entitlement, this income is included in incoming resources of restricted funds when receivable.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2021

3 Charitable activities

	Operation of Zoo 2021 £	Operation of Zoo 2020 £
Sales within charitable activities	1,940,020	998,319
Analysis by fund		
Unrestricted funds	1,918,904	961,279
Restricted funds	21,116	37,040
	<u>1,940,020</u>	<u>998,319</u>

4 Other trading activities

	Unrestricted funds 2021 £	Unrestricted funds 2020 £
Non-charitable trading activities	369,597	175,476
Grants received	6,167	10,680
Other trading activities	<u>375,764</u>	<u>186,156</u>

The Zoological Society of Wales Trading Company Limited is a wholly-owned trading subsidiary, registered in England & Wales under company registration number 02919513. It operates a gift shop within the zoo grounds and donates all profits to the parent charity by Gift Aid. In addition to this donation, the company pays an annual management charge of £21,000 to the society as a contribution to its overheads.

The investment policy with regard to this subsidiary is the recognition at cost value only. An amount of £65,795 (2020: £46,261) owed to the parent by the subsidiary is included within debtors.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2021

5 Investments

	Unrestricted funds	Unrestricted funds
	2021	2020
	£	£
Rental income	61,802	40,689
Interest receivable	117	2,254
	<u>61,919</u>	<u>42,943</u>

6 Raising funds

	Unrestricted funds	Unrestricted funds
	2021	2020
	£	£
<u>Fundraising and publicity</u>		
Seeking donations, grants and legacies	27,876	20,725
	<u> </u>	<u> </u>
<u>Trading costs</u>		
Other trading activities	168,000	80,504
Staff costs	94,033	72,400
Support costs	1,750	1,300
	<u>263,783</u>	<u>154,204</u>
	<u>291,659</u>	<u>174,929</u>

7 Other income

	Unrestricted funds	Unrestricted funds
	2021	2020
	£	£
Net gain on disposal of tangible fixed assets	5,640	-
Insurance claim	836	42,484
Gift Aid receivable on admissions	139,124	86,681
	<u>145,600</u>	<u>129,165</u>

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2021

8 Charitable activities

	Direct Charitable Expenditure 2021 £	Direct Charitable Expenditure 2020 £
Staff costs	880,526	793,252
Depreciation and impairment	156,384	107,753
Feed and bedding	119,152	106,577
Rates and water	35,334	34,291
Light and heat	88,264	70,397
Veterinary fees	47,687	36,934
Property maintenance	130,334	87,035
Gardens	46,381	11,950
Donations Re: In situ conservation	6,167	11,351
	<u>1,510,229</u>	<u>1,259,540</u>
Share of support costs (see note 9)	276,231	233,274
Share of governance costs (see note 9)	6,000	6,000
	<u>1,792,460</u>	<u>1,498,814</u>
Analysis by fund		
Unrestricted funds	1,771,344	1,461,774
Restricted funds	21,116	37,040
	<u>1,792,460</u>	<u>1,498,814</u>

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2021

9 Support costs

	Support costs	Governance costs	2021	Support costs	Governance costs	2020
	£	£	£	£	£	£
Telephone	10,677	-	10,677	9,577	-	9,577
Insurance	55,484	-	55,484	55,963	-	55,963
Printing, postage and stationery	20,661	-	20,661	15,116	-	15,116
Motor and travel	12,789	-	12,789	8,772	-	8,772
Sundry expenses	11,745	-	11,745	9,770	-	9,770
Bank charges, bank interest and credit card fees	39,820	-	39,820	23,245	-	23,245
Legal and professional	14,584	-	14,584	10,236	-	10,236
Subscriptions	16,733	-	16,733	16,077	-	16,077
Audit, accountancy and payroll	19,312	-	19,312	22,600	-	22,600
Irrecoverable VAT	74,426	-	74,426	61,918	-	61,918
Audit fees	-	7,750	7,750	-	7,300	7,300
	<u>276,231</u>	<u>7,750</u>	<u>283,981</u>	<u>233,274</u>	<u>7,300</u>	<u>240,574</u>
Analysed between						
Trading	-	1,750	1,750	-	1,300	1,300
Charitable activities	276,231	6,000	282,231	233,274	6,000	239,274
	<u>276,231</u>	<u>7,750</u>	<u>283,981</u>	<u>233,274</u>	<u>7,300</u>	<u>240,574</u>

10 Trustees

None of the Trustees (or any persons connected with them) received any remuneration or benefits from the National Zoological Society of Wales during the year.

11 Employees

The average monthly number of employees during the year was:

	2021	2020
	Number	Number
Administration	8	8
Keepers	17	17
Maintenance and gardens	11	12
Seasonal workers	13	12
Total	<u>49</u>	<u>49</u>

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2021

11 Employees (Continued)

Employment costs	2021 £	2020 £
Wages and salaries	974,559	865,652

There were no employees whose annual remuneration was more than £60,000.

12 Taxation

Owing to the organisations charitable status, no provision has been made for corporation tax.

13 Tangible fixed assets

	Land and buildings £	Plant and machinery £	Motor vehicles £	Total £
Cost				
At 1 January 2021	4,278,848	317,431	59,196	4,655,475
Additions	247,208	40,130	24,463	311,801
Disposals	-	-	(33,681)	(33,681)
At 31 December 2021	4,526,056	357,561	49,978	4,933,595
Depreciation and impairment				
At 1 January 2021	1,523,863	219,697	48,842	1,792,402
Depreciation charged in the year	138,043	15,752	2,589	156,384
Eliminated in respect of disposals	-	-	(29,321)	(29,321)
At 31 December 2021	1,661,906	235,449	22,110	1,919,465
Carrying amount				
At 31 December 2021	2,864,150	122,112	27,868	3,014,130
At 31 December 2020	2,754,985	97,734	10,354	2,863,073

All tangible fixed assets are owned by National Zoological Society of Wales Limited, and as such these assets are that of both parent and consolidated group.

14 Stocks	2021 Consolidated £	2021 Parent £	2020 Consolidated £	2020 Parent £
Consumables and Finished Goods	82,286	12,127	66,132	16,102
	82,286	12,127	66,132	16,102

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2021

15 Loans and overdrafts

	2021 £	2020 £
Other loans	246,893	271,752
Payable within one year	63,230	25,000
Payable after one year	183,663	246,752

HSBC Bank plc retains a first legal charge dated 17 March 2002 over leasehold land and buildings at the Flagstaff Estate, Colwyn Bay, and a first legal charge dated 22 September 1997 over freehold property land on the Northerly side of the Old Highway road from Mochdre to Colwyn Bay adjoining Tower Lodge, Colwyn Bay.

On 26 May 2020 a legal charge was created in favour of Dbw Investments (10) Limited securing all monies due or to become due from the Charity on all freehold property and fixed assets both present and future.

16 Debtors	Consolidated	Parent	Consolidated	Parent
	2021 £	2021 £	2020 £	2020 £
Amounts falling due within one year:				
Trade debtors	6,778	6,778	2,131	2,131
Amounts due from subsidiary undertakings	-	65,795	-	46,261
Other debtors	15,721	15,720	144,337	144,338
Prepayments and accrued income	59,448	59,448	42,765	42,765
	<u>81,947</u>	<u>147,741</u>	<u>189,233</u>	<u>235,495</u>

17 Creditors: amounts falling due within one year

	Consolidated	Parent	Consolidated	Parent
	2021 £	2021 £	2020 £	2020 £
Loans and overdrafts	63,230	63,230	25,000	25,000
Other taxation and social security	39,102	36,796	87,860	85,988
Trade creditors	35,616	35,616	41,752	41,752
Other creditors	54,125	52,068	72,508	70,398
Accruals and deferred income	7,900	7,900	7,500	7,500
	<u>199,973</u>	<u>195,610</u>	<u>234,620</u>	<u>230,638</u>

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2021

18 Creditors: amounts falling due after more than one year

	2021 £	2020 £
Borrowings	183,663	246,752

19 Retirement benefit schemes

The company operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the company in an independently administered fund.

20 Capital commitments

	2021 £	2020 £
--	-----------	-----------

At 31 December 2021 the National Zoological Society of Wales had capital commitments as follows:

Contracted for but not provided in the financial statements:

Acquisition of property, plant and equipment	460,338	216,500
--	---------	---------

21 Analysis of net assets between funds

	Unrestricted funds 2021 £	Restricted funds 2021 £	Total 2021 £	Unrestricted funds 2020 £	Restricted funds 2020 £	Total 2020 £
Fund balances at 31 December 2021 are represented by:						
Tangible assets	2,161,544	852,586	3,014,130	1,973,127	889,946	2,863,073
Current assets/ (liabilities)	2,087,190	-	2,087,190	1,539,088	-	1,539,088
Long term liabilities	(183,663)	-	(183,663)	(246,752)	-	(246,752)
	<u>4,065,071</u>	<u>852,586</u>	<u>4,917,657</u>	<u>3,265,463</u>	<u>889,946</u>	<u>4,155,409</u>

Restricted funds during the period related to restricted donations and depreciation of fixed assets.

22 Related party transactions

Remuneration of key management personnel

The remuneration of key management personnel is as follows.

	2021 £	2020 £
Aggregate compensation	143,701	118,730

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2021

22 Related party transactions

(Continued)

Nick Jackson is an employee of the National Zoological Society of Wales Ltd (NZSW) and is also Chairman of the Zoological Society of Wales Association (ZSWA). During the year the ZSWA donated £41,122 (2020: £44,694) to NZSW.

23 Analysis of changes in net funds

	At 1 January 2021	Cash flows	At 31 December 2021
	£	£	£
Cash at bank and in hand	1,518,342	604,588	2,122,930
Loans falling due within one year	(25,000)	(38,230)	(63,230)
Loans falling due after more than one year	(246,752)	63,089	(183,663)
	<u>1,246,590</u>	<u>629,447</u>	<u>1,876,037</u>

24 Subsidiaries

These financial statements include the results of the wholly owned trading subsidiary, Zoological Society of Wales Trading Company Limited on a line by line basis.

Name of undertaking: Zoological Society of Wales Trading Company Limited

Company registration number: 02919513

Country of incorporation: United Kingdom

Holding: 100% of 2 ordinary shares in issue

Principal Activity: Sale of zoological goods and souvenirs

For the year ended 31 December 2021 the trading subsidiary had revenue of £369,597, and after donating its surplus to the parent via Gift Aid, had an operating profit of £0.

25 Cash generated from operations

	2021	2020
	£	£
Surplus for the year	762,248	707,714
Adjustments for:		
Investment income recognised in statement of financial activities	(61,919)	(42,943)
Gain on disposal of tangible fixed assets	(5,640)	-
Depreciation and impairment of tangible fixed assets	156,384	107,753
Movements in working capital:		
(Increase) in stocks	(16,154)	(13,246)
Decrease/(increase) in debtors	107,287	(105,776)
(Decrease)/increase in creditors	(72,877)	62,218
Cash generated from operations	<u>869,329</u>	<u>715,720</u>

NATIONAL ZOOLOGICAL SOCIETY OF WALES

England & Wales - Charity number 514108

Accounts

Charity Registration No. 514108

Company Registration No. 01731129 (England and Wales)

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED
ANNUAL REPORT AND CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 DECEMBER 2020

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

LEGAL AND ADMINISTRATIVE INFORMATION

Trustees	Mr P Gibson MA (Oxon), DMS, MBIM Dr C S Harcourt BSc, MSc, PhD Mr T Deakin MIET Mr P Loveluck CBE, BA, JP Mr N H Brown BSc Mr R Jackson BBA CGMA Mr H D Roberts FRICS Ms S Scanlan BA Hons. Dr S Miller BSc (Hons) Mr A Greenwood MA VetMB CBiol (Appointed 21 April 2020) FSB DipECZM FRCVS
Secretary	Mr N L Jackson MBE
Charity number	514108
Company number	01731129
Principal address	Flagstaff Gardens Old Highway Colwyn Bay LL28 5UY
Registered office	Flagstaff Gardens Old Highway Colwyn Bay LL28 5UY
Auditor	Sage & Company Business Advisors Ltd 102 Bowen Court St Asaph Business Park St Asaph Denbighshire LL17 0JE
Bankers	HSBC Bank Plc - Colwyn Bay 7 Conwy Road Colwyn Bay Conwy LL29 7AB

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

CONTENTS

	Page
Trustees report	1 - 8
Statement of Trustees responsibilities	9
Independent auditor's report	10 - 13
Statement of financial activities	14
Balance sheet	15
Statement of cash flows	17
Notes to the financial statements	18 - 30

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 DECEMBER 2020

The Trustees present their annual report together with the consolidated financial statements of the charity accounts for the year ended 31 December 2020.

The accounts have been prepared in accordance with the accounting policies set out in note 1 to the accounts and comply with the National Zoological Society of Wales's memorandum and articles of association, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)".

Objectives and activities

As the National Zoological Society of Wales, the Charity's object and its principal activity are to advance the education of the general public by increasing knowledge, interest and appreciation of animals - including rare and endangered species - and plants in both natural and artificial environments, and to provide facilities for recreation and other leisure time activities.

Mission Statement

Through its work at the Welsh Mountain Zoo, and elsewhere, the Society seeks to:

- enhance appreciation and understanding of the earth's natural heritage through public education and recreation, and the advancement of biological study.
- support the maintenance of the earth's biological diversity through participation in conservation breeding programmes and assistance for conservation in the wild.
- pursue the above objectives and activities globally, regionally and with special emphasis on the conservation and enhancement of biodiversity in Wales and its surrounding areas.

We have outlined the achievements and performance of the Charity in line with its Strategic Aims as listed below.

Strategic Aim 1: To operate an exemplary Zoo, providing a centre of excellence for animal welfare and the Zoo environment

Strategic Aim 2: To maximise the impact of our conservation and research activities both within the Zoo and in the wild, making a real difference to the care and protection of animals, plants and habitats

Strategic Aim 3: To enhance the public's knowledge, appreciation and understanding of animals and the natural environment (including rare and endangered species) and increase awareness of conservation through inspiring educational experiences

Strategic Aim 4: To enhance the Zoo's position as a leading visitor attraction in North Wales, providing engaging, enjoyable, quality experiences for all guests

Strategic Aim 5: To ensure the long-term financial and environmental sustainability of the Charity through financially sustainable business activities and high standards of governance

Strategic Aim 6: To be an active and effective social enterprise with strong community involvement and partnership working

The Trustees and Management confirm they have both paid due regard to and continue in the provision of public benefit through the Charity's objectives in line with s4 of the Companies Act 2006 and s17(5) of the Charities Act 2011.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2020

This report should be read in the light of the COVID-19 crisis which caused the Zoo to be closed through much of the 2020 summer season, through a large part of the winter of 2020/21 and, whilst we hoped for reopening in time for Easter of 2021, this did not happen. The Zoo only reopened on 26 April 2021, but through the following summer had to function with a variety of restrictions to comply with Welsh Government regulations. Although attendances through May, June, July and August were strong and public support was heartening, the periods of closure and restricted activity have had a serious effect on the Charity's finances and ability to meet its Mission.

We have been comparing attendance and income figures for 2021 with the more normal year of 2019. Although the summer month-on-month comparisons were excellent, the loss of Easter leaves us as yet uncertain how we will compare with the 12 months of 2019 by the end of 2021.

We take this opportunity to thank all Directors and staff, whether working or furloughed through the crisis, for their wonderful dedication to the cause of the survival of the Welsh Mountain Zoo – National Zoo of Wales and all its animals.

Updating last year's report, we managed to secure the following donations:

- Public donations through the VirginMoneyGiving site (as at the date of this report) of £341,155 (£372,223 including Gift Aid) plus many 'in kind' donations of animal food and bedding etc.

And the following grants:

- A Welsh Government 'Economic Resilience Fund' (ERF) grant of £85,000
- Two grants from the Moondance Foundation each of £50,000, i.e. £100,000
- Welsh Government ERF grant Tourism Specific Sector Fund of £52,500 and SSF2 of £52,500, i.e. £150,000

And the following loans:

- Welsh Government backed Development Bank of Wales loan of £250,000
- Welsh Government backed combined grant/loan of £75,000 from Welsh Government's Third Sector Resilience Fund (£56,250 grant/£18,750 loan)

As we approach the end of 2021's main summer season, the Zoo's Management and Trustees will look carefully at a programme of repairs and renewals for the coming winter. As will be seen below, the strong performance through the summer has enabled us to reinstate some of the projects we had put on hold through COVID, but the uncertain nature of the pandemic means we will plan ahead with caution.

The basis of valuation for donated services of volunteers is that deemed costs are not recognised within the Statement of Financial Activities.

Achievements and performance

Strategic Aim 1: To operate an exemplary zoo, providing a centre of excellence for animal welfare and the zoo environment

Improvements to the Zoo's animal accommodation:

The new 'Silk Road' snow leopard project was completed in time for the main season, but restrictions on activities and numbers in the Zoo have meant we did not go ahead with any kind of official opening. Nevertheless, the completed project with the pair of snow leopards safely installed has been highly publicised and promoted and has been positively welcomed by visitors. The snow leopards have settled well in their new accommodation and staff are congratulated for completing the transfer without any problems or animal welfare concerns.

The strong financial performance once the Zoo reopened in the spring has meant we have been able to complete some of the suspended improvement projects. Refurbishment/replacement of the Amazon Aviary, deer enclosure fencing, Reptile and Alligator House roofing have been successfully completed. The go-ahead has also been given for a completely new range of accommodation for our breeding population of red squirrels and improvements to the pine marten accommodation.

Looking further ahead, the Zoo's Directors are looking at alternative ideas for a major refurbishment/replacement of the tropical houses. It is hoped to have these plans drawn up by the spring of 2022.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2020

Breeding:

During 2020/21 a number of species were bred as part of co-ordinated national or international *ex situ* breeding programmes and these included ring-tailed lemur, margay, red squirrel, cotton-top tamarin, pine marten, red panda, Darwin's rhea and Humboldt penguin, plus a variety of other species including cape teal, ferruginous duck, Welsh mountain goat and fallow deer.

Following the European chimpanzee co-ordinator and studbook keeper's recommendations to resume breeding, and last year's successful birth, we are pleased to report the birth of a second baby, a female, in the chimpanzee group.

Red squirrel Breeding Programme

The Co-ordinator and Studbook Keeper for Red Squirrels, based at the Welsh Mountain Zoo, has continued her excellent work advising the UK captive breeding programme and the Clocaenog Forest reintroduction project.

Animal Department staff

In compliance with Welsh Government's Visit Wales grant for the snow leopard development we have increased the animal keeping department by one person during 2021. This takes on board the increased workload due to the major new development.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2020

Strategic Aim 2: To maximise the impact of our conservation and research activities both within the Zoo and in the wild, making a real difference to the care and protection of animals, plants and habitats

Although the provision of funding for activity under this heading was suspended for a while due to COVID, strong financial recovery meant that by the end of 2020 we were able to meet all existing promised funding. We must be cautious for this current year, but we are optimistic that this will continue for 2021 and beyond.

In situ Conservation:

The Society has maintained its practical and financial support for a number of *in situ* conservation projects:

- Rescue, rehabilitation and release of grey and common seals in collaboration with the RSPCA and the Sea Mammal Research Unit at St Andrew's University.
- Moth monitoring on the Zoo site in collaboration with Rothamsted Research.
- Through 2020 into 2021 the Zoo collaborated with Clocaenog Red Squirrels Trust and Natural Resources Wales (NRW) on the project involving release of captive bred red squirrels to the wild to augment the declining population in Clocaenog Forest, Denbighshire.
- Working closely with collaborators in the Gwynedd Pine Marten Project and NRW the Zoo has provided pine martens for release in Gwynedd, North Wales. At the time of writing this report, four martens have been radio collared, released and closely monitored.
- The Zoo's bat hibernaculum has been used by lesser horseshoe bats and in the winter of 2021/22 we will be monitoring use under licence from NRW. This will help inform any changes needed in the design.
- Surveying hazel dormouse populations in Denbighshire in collaboration with Cheshire Wildlife Trust.
- Towards the end of 2021 we will be putting together a more structured approach to the management, monitoring and recording of the Zoo site's native species areas, particularly the native woodland.
- The Conservation Planning Specialist Group of the Species Survival Commission of IUCN.
- The Forest Guardian Programme (through EAZA) for red panda conservation in Nepal;
- The Snow Leopard Trust for snow leopard conservation in range countries;
- Madagasikara Voakajy (the conservation project in Madagascar) by the Zoo's membership group, the ZSW Association. Funds raised in the Zoo from visitors were added to this annual grant.
- Bangor University to part-fund a PhD student to carry out the third year of a four-year study and ecological impact assessment of the free-living Aesculapian snakes on the Zoo site. This was extended from three years due to COVID.

We are currently looking into a conservation project for chimpanzees that we can add to our list of *in situ* projects receiving an annual donation of funds. We hope to have this finalised by the end of 2021.

Strategic Aim 3: To enhance the public's knowledge, appreciation and understanding of animals and the natural environment (including rare and endangered species) and increase awareness of conservation through inspiring educational experiences

Education:

The Zoo's Education and Learning Manager, Margaret Warren, has made excellent progress in developing the education programmes. This work was seriously interrupted by the COVID pandemic but Margaret has managed to develop a range of online experiences and activities through the most restricted periods. Use of the Zoo's education building, the WILD Centre, was drastically reduced during the worst of COVID crisis but it is hoped, as restrictions ease, it will once again become the focus of the education programmes and production of educational signage.

Research:

Most of the Society's supported research projects from various universities were suspended due to the pandemic, but the PhD study of Aesculapian snakes continued with COVID safeguards.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2020

Strategic Aim 4: To enhance the Zoo's position as a leading visitor attraction in North Wales, providing engaging, enjoyable, quality experiences for all guests

Visitor facilities:

It is disappointing to report that after great improvements to visitor facilities by the provision of new public toilets during 2019, we were not able to go ahead with the planned indoor children's play area in 2021. This looks likely to be the one long-term development postponement due to COVID.

The Management and Trustees are convinced this would be an important enhancement of the Zoo's indoor visitor facilities and a probable driver of increased attendances, but it will have to wait for a later phase of development.

The site chosen for this development was the area of the old snow leopard accommodation. This old enclosure has been demolished and removed and the site cleared and landscaped as a picnic and relaxation area for visitors.

Financial review

Strategic Aim 5: To ensure the long-term financial and environmental sustainability of the Charity through financially sustainable business activities and high standards of governance

Financial Performance:

2020 attendance figures were significantly affected by the pandemic and as a result, the year-end figure was 29% down on the previous year. 97,770 people visited in 2020. 79,270 of these were paying, with the remainder made up of free admission wheelchair users, under 3s and complimentary tickets.

Repeated closures in 2020 in turn had a knock-on effect on gate, shop and catering receipts etc.

Although admission prices were held for 2020, gate receipts for the year were 39% down on 2019.

The 2020 shop receipts were 30% down on the previous year, but the spend per head improved from £1.99 in 2019 to £2.30 in 2020.

Catering receipts were down 54% and this also resulted in a reduction in the catering spend per head.

However, on a more positive note, 2020 income from purchased activities in the Zoo, i.e., Keeper for the Day, Encounters and Adoptions, showed an increase of 45% on 2019.

Strategic Plan

The Society's 2018 to 2028 Strategic Plan was published in late summer 2018. In view of the COVID crisis, the proposed ten-year developments and improvements will be revised during 2021/22 when the financial health of the charity will be clearer.

Reserves policy

The Trustees policy for reserves is to maintain a minimum of £500,000 in the bank account, such amount to be kept under continuous review. This is based on an aggregate of 5 months' running costs which is deemed prudent by the Trustees.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2020

Risk management policy

The Trustees have carried out a detailed review of the charity's activities and produced a comprehensive strategic plan setting out the major opportunities available to the charity and the risks to which it is exposed. The Trustees monitor progress against the strategic objectives of the charity. A detailed review of the objectives is carried out regularly.

As part of this process, the Trustees have implemented a risk management strategy which comprises:

- a regular review of the risks which the charity may face;
- the establishment of systems and procedures to mitigate those risks identified in the plan; and
- the implementation of procedures designed to minimise any potential impact on the charity should any of those risks materialise.

The Trustees have focused on the need to refurbish and develop the animal exhibits further, resulting in the applications for funding mentioned previously. A successful outcome is dependent on the charity meeting the challenges such a major project presents and managing our finances prudently.

Car parking and traffic management:

The external car park field has continued to give concern about its suitability during periods of very wet weather. This was particularly noticeable in August 2020. However, the installation of land-drains meant that through the relatively dry summer of 2021 the car park was used without problem. Further phased improvements will be made as funding allows.

Senior Management Structure:

The senior management structure established in May 2019 has worked very well and Nick Jackson, CEO, takes this opportunity to thank the three Directors, Jen Jesse (Director of Operations and Administration), Kim Wood (Director of Living Collections) and Neil Morris (Director of Estates) for their work on behalf of the Society, particularly through the very difficult time of the COVID crisis.

Environmental sustainability:

The Society's commitment to sustainability at the core of its activities has continued and the programme of separating and recycling waste is continuing.

All new developments and renovations on the Zoo site look to enhance and improve environmental performance.

The Directors are aware that improving environmental performance is an ongoing project and we are continuing to look at ways we can improve.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2020

Strategic Aim 6: To be an active and effective social enterprise with strong community involvement and partnership working

Volunteers and Supporters:

Through the COVID crisis, the use of volunteers across the main Zoo departments was suspended. However, it was possible for the Education Manager to co-ordinate some volunteers to help manage visitors where queueing, mask wearing and social distancing were required.

Some volunteers had returned to the Grounds and Gardens department by the summer of 2021.

The Society's Trustees and Directors express their sincere thanks to all volunteers who have helped in the Zoo through these very difficult times and hope we will be able to welcome volunteers back to all departments before too long.

Community Weekends:

The 2020 Weekend was postponed due to lockdown and with continuing difficulties through the summer of 2021 has been arranged for 18th and 19th September 2021.

We intend to extend it from Conwy County residents to anyone from the LL postcode area and use it to thank all our supporters and friends for their wonderful response to our COVID Appeal.

Membership of the ZSW Association (ZSWA):

Although the ZSWA is a separate charity, it is appropriate to include reference in this report as it is effectively the Zoo charity's 'friends' or support group and a strong link to the local community.

The Association gave excellent financial support to the Zoo during COVID donating £50,000 to help fund completion of the Silk Road project for the snow leopards.

One of the ways the public showed their support through the crisis was by a surge in memberships. In terms of individuals enjoying benefits in all membership categories (excluding Groups) by July 2021, this had more than doubled to over 3,200 members.

Structure, governance and management

The National Zoological Society of Wales is a company limited by guarantee and does not have a share capital. The liability of each member in the event of winding up is £1.

The Trustees, who are also the directors for the purpose of company law, and who served during the year were:

Mr P Gibson MA (Oxon), DMS, MBIM

Dr C S Harcourt BSc, MSc, PhD

Mr T Deakin MIET

Mr P Loveluck CBE, BA, JP

Mr N H Brown BSc

Mr R Jackson BBA CGMA

Mr H D Roberts FRICS

Ms S Scanlan BA Hons.

Dr S Miller BSc (Hons)

Mr A Greenwood MA VetMB CBiol FSB

(Appointed 21 April 2020)

DipECZM FRCVS

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

TRUSTEES REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2020

Under the articles of association the maximum number of Trustees is nine, and one third of those retire each year by rotation. They are eligible to be re-elected and are nominated and appointed by the remaining Trustees.

The charity is governed by the Trustees who pass the day to day administration to Mrs Jen Jesse in her capacity as Director of Operations and Administration. The Zoological operation continues to be directed by Mr Nick Jackson.

Any new Trustees that are nominated by the Trustees are individuals that have the necessary skills and knowledge to support the work of the charity, however newly appointed Trustees are given appropriate training as deemed necessary.

The Trustees hold quarterly council meetings both in private and with directors to discuss progress and any issues arising. There is no reimbursement of Trustee expenses.

The charity has a trading subsidiary (Zoological Society of Wales Trading Company Limited), the results of which are incorporated into the consolidated accounts.

The organisation operates a structured volunteer scheme in co-operation with Conwy Voluntary Council and WCVA. The volunteers assist on a part-time basis, under supervision, in various Zoo departments including Education, Gardens and Animal Welfare. The Trustees and Management of the Society are grateful for the support of our volunteers. In accordance with the accounting policy, the value of such volunteers is not recognised in the accounts.

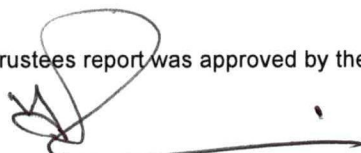
Auditor

In accordance with the company's articles, a resolution proposing that Sage & Company Business Advisors Ltd be reappointed as auditor of the company will be put at a General Meeting.

Disclosure of information to auditor

Each of the Trustees has confirmed that there is no information of which they are aware which is relevant to the audit, but of which the auditor is unaware. They have further confirmed that they have taken appropriate steps to identify such relevant information and to establish that the auditor is aware of such information.

The Trustees report was approved by the Board of Trustees.



Mr T Deakin MIET

Vice Chairman

Dated: 14 September 2021



Mr N L Jackson MBE

Secretary

Dated: 14 September 2021

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

STATEMENT OF TRUSTEES RESPONSIBILITIES

FOR THE YEAR ENDED 31 DECEMBER 2020

The Trustees, who are also the directors of National Zoological Society of Wales Limited for the purpose of company law, are responsible for preparing the Trustees Report and the accounts in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company Law requires the Trustees to prepare accounts for each financial year which give a true and fair view of the state of affairs of the National Zoological Society of Wales and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that year.

In preparing these accounts, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent; and
- prepare the accounts on the going concern basis unless it is inappropriate to presume that the National Zoological Society of Wales will continue in operation.

The Trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the National Zoological Society of Wales and enable them to ensure that the accounts comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the National Zoological Society of Wales and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Statement of disclosure to auditors

So far as each person who was a trustee at the date of approving this report is aware, there is no relevant audit information of which the company's auditors are unaware. Additionally, the trustees individually have taken all the necessary steps that they ought to have taken as trustees in order to make themselves aware of all relevant audit information and to establish that the company's auditors are aware of that information.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

INDEPENDENT AUDITOR'S REPORT

TO THE TRUSTEES OF NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

Opinion

We have audited the financial statements of National Zoological Society of Wales Limited (the 'National Zoological Society of Wales') (the 'parent') and its subsidiaries (the 'group') for the year ended 31 December 2020 which comprise the Consolidated SOFA, Consolidated Balance Sheet, Consolidated Cash flow Statement and Parent Company Balance Sheet, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 December 2020 and of its incoming resources and application of resources, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the National Zoological Society of Wales in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Trustees use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the National Zoological Society of Wales's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The Trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

INDEPENDENT AUDITOR'S REPORT (CONTINUED)

TO THE TRUSTEES OF NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of our audit:

- the information given in the Trustees report, which includes the directors' report prepared for the purposes of company law, for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the directors' report included within the Trustees report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the National Zoological Society of Wales and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report included within the Trustees report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the Trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the Trustees report and from the requirement to prepare a strategic report.

Responsibilities of Trustees

As explained more fully in the statement of Trustees responsibilities, the Trustees, who are also the directors of the National Zoological Society of Wales for the purpose of company law, are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, the Trustees are responsible for assessing the National Zoological Society of Wales's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud, is detailed below.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

INDEPENDENT AUDITOR'S REPORT (CONTINUED)

TO THE TRUSTEES OF NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

Our approach to identifying and assessing the risks of material misstatement in respect of irregularities, including fraud and non-compliance with laws and regulations, was as follows;

- the engagement partner ensured that the engagement team collectively had the appropriate competence, capabilities and skills to identify or recognise non-compliance with applicable laws and regulations;
- we identified the laws and regulations applicable to the company through discussions with directors and other management;
- we focused on specific laws and regulations which we considered may have a direct material effect on the financial statements or the operations of the company, including the Companies Act 2006, taxation legislation and employment legislation;
- we assessed the extent of compliance with the laws and regulations identified above through enquires of management and inspecting legal correspondence; and
- identified laws and regulations were communicated within the audit team regularly and the team remained alert to instances of non-compliance through the audit.

We assessed the susceptibility of the company's financial statements to material misstatement, including obtaining an understanding of how fraud might occur, by:

- making enquires of management as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected and alleged fraud;
- considering the internal controls in place to mitigate risks of fraud and non-compliance with laws and regulations; and
- understanding the design of the company's remuneration policies.

To address the risk of fraud through management bias and override of controls, we:

- performed analytical procedures to identify any unusual or unexpected relationships;
- tested journal entries to identify unusual transactions;
- assessed whether judgements and assumptions made in determining the accounting estimates were indicative of potential bias; and
- investigated the rationale behind significant or unusual transactions.

In response to the risk of irregularities and non-compliance with laws and regulations, we designed procedures which included, but were not limited to:

- agreeing financial statement disclosures to underlying supporting documentation; and
- enquiring of management as to actual and potential litigation and claims.

There are inherent limitations in our audit procedures described above. The more removed that laws and regulations are from financial transactions, the less likely it is that we would become aware of non-compliance. Auditing standards also limit the audit procedures required to identify non-compliance with laws and regulations to enquiry of the directors and other management and the inspection of regulatory and legal correspondence, if any.

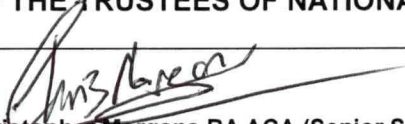
Material misstatements that arise due to fraud can be harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities is available on the Financial Reporting Council's website at: <https://www.frc.org.uk/auditorsresponsibilities>. This description forms part of our auditor's report.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

INDEPENDENT AUDITOR'S REPORT (CONTINUED)

TO THE TRUSTEES OF NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED


Christopher Morgans BA ACA (Senior Statutory Auditor)
for and on behalf of Sage & Company Business Advisors Ltd

14 September 2021

Chartered Accountants
Statutory Auditor

102 Bowen Court
St Asaph Business Park
St Asaph
Denbighshire
LL17 0JE

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

CONSOLIDATED STATEMENT OF FINANCIAL ACTIVITIES

FOR THE YEAR ENDED 31 DECEMBER 2020

	Notes	Unrestricted funds 2020 £	Restricted funds 2020 £	Total 2020 £	Total 2019 £
<u>Income and endowments from:</u>					
Donations and legacies	3	636,114	388,760	1,024,874	167,176
Charitable activities	2	961,279	37,040	998,319	1,589,267
Other trading activities	4	186,156	-	186,156	248,392
Investments	5	42,943	-	42,943	49,138
Other income	7	129,165	-	129,165	85,737
Total income		1,955,657	425,800	2,381,457	2,139,710
<u>Expenditure on:</u>					
Raising funds	6	20,725	-	20,725	49,615
Trading costs	6	154,204	-	154,204	176,784
Charitable activities	8	1,461,774	37,040	1,498,814	1,723,300
Total resources expended		1,636,703	37,040	1,673,743	1,949,699
Net incoming resources before transfers		318,954	388,760	707,714	190,011
Gross transfers between funds		19,475	(19,475)	-	-
Net income for the year/ Net movement in funds		338,429	369,285	707,714	190,011
Fund balances at 1 January 2020		2,927,034	520,661	3,447,696	3,257,684
Fund balances at 31 December 2020		3,265,463	889,946	4,155,409	3,447,695

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

CONSOLIDATED BALANCE SHEET

AS AT 31 DECEMBER 2020

	Notes	2020		2019	
		£	£	£	£
Fixed assets					
Tangible assets	13		2,863,073		1,878,003
Current assets					
Stocks	14	66,132		52,886	
Debtors	16	189,234		83,457	
Cash at bank and in hand		1,518,342		1,580,750	
			<u>1,773,708</u>		<u>1,717,093</u>
Creditors: amounts falling due within one year	17	(234,620)		(147,401)	
Net current assets			<u>1,539,088</u>		<u>1,569,692</u>
Total assets less current liabilities			<u>4,402,161</u>		<u>3,447,695</u>
Creditors: amounts falling due after more than one year	18		(246,752)		-
Net assets			<u><u>4,155,409</u></u>		<u><u>3,447,695</u></u>
Income funds					
Restricted funds			889,946		520,661
Unrestricted funds			3,265,463		2,927,034
			<u>4,155,409</u>		<u>3,447,695</u>

The financial statements were approved by the Trustees on 14 September 2021


Mr T Deakin MIET
 Vice Chairman

Company Registration No. 01731129

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

PARENT COMPANY BALANCE SHEET

AS AT 31 DECEMBER 2020

	Notes	2020		2019	
		£	£	£	£
Fixed assets					
Tangible assets	13	2,863,073		1,878,003	
Investments			2		2
		<u>2,863,075</u>		<u>1,878,005</u>	
Current assets					
Stocks	14	16,102		18,800	
Debtors	16	235,496		111,679	
Cash at bank and in hand		1,518,126		1,580,534	
		<u>1,769,724</u>		<u>1,711,013</u>	
Creditors: amounts falling due within one year	17	<u>(230,638)</u>		<u>(141,323)</u>	
Net current assets		1,539,086		1,569,690	
Total assets less current liabilities		<u>4,402,161</u>		<u>3,447,695</u>	
Creditors: amounts falling due after more than one year	18	(246,752)		-	
Net assets		<u>4,155,409</u>		<u>3,447,695</u>	
Income funds					
Restricted funds		889,946		520,661	
Unrestricted funds		3,265,463		2,927,034	
		<u>4,155,409</u>		<u>3,447,695</u>	

The financial statements were approved by the board of directors and authorised for issue on 14 September 2021 and are signed on its behalf by:


Mr T Deakin MIET
Vice Chairman

Company Registration No. 01731129

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

CONSOLIDATED STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 31 DECEMBER 2020

	Notes	2020 £	£	2019 £	£
Cash flows from operating activities					
Cash generated from operations	26		715,720		302,069
Investing activities					
Purchase of tangible fixed assets		(1,092,823)		(457,885)	
Rental income and interest received		42,943		49,139	
Net cash used in investing activities			(1,049,880)		(408,746)
Financing activities					
Proceeds from borrowings		271,752		-	
Net cash generated from/(used in) financing activities			271,752		-
Net decrease in cash and cash equivalents			(62,408)		(106,677)
Cash and cash equivalents at beginning of year			1,580,750		1,687,427
Cash and cash equivalents at end of year			1,518,342		1,580,750

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 DECEMBER 2020

1 Accounting policies

Company information

National Zoological Society of Wales Limited is a private company limited by guarantee incorporated in England and Wales. The registered office is Flagstaff Gardens, Old Highway, Colwyn Bay, LL28 5UY.

1.1 Accounting convention

The accounts have been prepared in accordance with the National Zoological Society of Wales's governing documents, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (as amended for accounting periods commencing from 1 January 2016). The National Zoological Society of Wales is a Public Benefit Entity as defined by FRS 102.

The financial statements have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a true and fair view. This departure has involved following the Statement of Recommended Practice for charities applying FRS 102 rather than the version of the Statement of Recommended Practice which is referred to in the Regulations but which has since been withdrawn.

The financial statements are prepared in sterling, which is the functional currency of the National Zoological Society of Wales. Monetary amounts in these financial statements are rounded to the nearest £.

The accounts have been prepared on the historical cost convention, modified to include the revaluation of freehold properties and to include investment properties and certain financial instruments at fair value. The principal accounting policies adopted are set out below.

The charity has elected not to include a parent entity statement of financial activities within these consolidated accounts.

1.2 Going concern

At the date of approval of the accounts, it has not been possible to fully quantify or ascertain with any certainty the financial impact of COVID-19. No adjustments have been made to any figures in the accounts as a result of the pandemic.

At the time of approving the financial statements, the Trustees have a reasonable expectation that the National Zoological Society of Wales has adequate resources to continue in operational existence for the foreseeable future. Thus the Trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

1.3 Charitable funds

Unrestricted funds are available for use at the discretion of the Trustees in furtherance of their charitable objectives.

Restricted funds are subject to specific conditions by donors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the financial statements.

Endowment funds are subject to specific conditions by donors that the capital must be maintained by the National Zoological Society of Wales.

1.4 Incoming resources

Income is recognised when the National Zoological Society of Wales is legally entitled to it after any performance conditions have been met, the amounts can be measured reliably, and it is probable that income will be received.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2020

1 Accounting policies

(Continued)

Cash donations are recognised on receipt. Other donations are recognised once the National Zoological Society of Wales has been notified of the donation, unless performance conditions require deferral of the amount. Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

Income from donations, legacies and grants, including capital grants, are included in incoming resources when these are receivable.

When donors specify that these are for particular restricted purposes, which do not amount to pre-conditions regarding entitlement, this income is included in incoming resources of restricted funds when receivable.

1.5 Resources expended

Basic financial liabilities, including trade and other payables, are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future receipts discounted at a market rate of interest. Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade payables are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Accounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade payables are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

1.6 Tangible fixed assets

Tangible fixed assets are initially measured at cost and subsequently measured at cost or valuation, net of depreciation and any impairment losses.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Land and buildings	4% straight line
Building improvements	10% straight line
Plant and machinery	15% reducing balance
Fixtures, fittings & equipment	10% reducing balance
Motor vehicles	25% reducing balance
Silk Road Project	10% straight line
New toilet block	4% straight line

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in net income/(expenditure) for the year.

Costs incurred in respect of projects under construction are capitalised. The assets held are not depreciated and won't be until such time that the project has been fulfilled and offers a source of future economic inflows to the entity.

1.7 Impairment of fixed assets

At each reporting end date, the National Zoological Society of Wales reviews the carrying amounts of its tangible and intangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2020

1 Accounting policies

(Continued)

Recoverable amount is the higher of fair value less costs to sell and value in use. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset for which the estimates of future cash flows have not been adjusted.

If the recoverable amount of an asset is estimated to be less than its carrying amount, the carrying amount of the asset is reduced to its recoverable amount. An impairment loss is recognised immediately in income/ expenditure for the year, unless the relevant asset is carried at a revalued amount, in which case the impairment loss is treated as a revaluation decrease.

Recognised impairment losses are reversed if, and only if, the reasons for the impairment loss have ceased to apply. Where an impairment loss subsequently reverses, the carrying amount of the asset is increased to the revised estimate of its recoverable amount, but so that the increased carrying amount does not exceed the carrying amount that would have been determined had no impairment loss been recognised for the asset in prior years. A reversal of an impairment loss is recognised immediately, unless the relevant asset is carried in at a revalued amount, in which case the reversal of the impairment loss is treated as a revaluation increase.

1.8 Stocks

Stocks are stated at the lower of cost and estimated selling price less costs to complete and sell. Cost comprises direct materials and, where applicable, direct labour costs and those overheads that have been incurred in bringing the stocks to their present location and condition.

Net realisable value is the estimated selling price less all estimated costs of completion and costs to be incurred in marketing, selling and distribution.

1.9 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

1.10 Financial instruments

The National Zoological Society of Wales has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the National Zoological Society of Wales's balance sheet when the National Zoological Society of Wales becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2020

1 Accounting policies

(Continued)

Basic financial liabilities

Basic financial liabilities, including trade and other payables, are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future receipts discounted at a market rate of interest. Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade payables are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Accounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade payables are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

Derecognition of financial liabilities

Financial liabilities are derecognised when the National Zoological Society of Wales's contractual obligations expire or are discharged or cancelled.

1.11 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the National Zoological Society of Wales is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

1.12 Retirement benefits

The National Zoological Society of Wales operates a defined contributions pension scheme. Contributions are charged in the accounts as they become payable in accordance with the rules of the scheme, to the Statement of Financial Activities.

2 Charitable activities

	Operation of Zoo 2020 £	Operation of Zoo 2019 £
Sales within charitable activities	998,319	1,589,267
Analysis by fund		
Unrestricted funds	961,279	1,582,445
Restricted funds	37,040	6,822
	998,319	1,589,267

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2020

3 Donations and legacies

	Unrestricted funds	Restricted funds	Total	Unrestricted funds	Restricted funds	Total
	2020	2020	2020	2019	2019	2019
	£	£	£	£	£	£
Donations and gifts	388,970	298,760	687,730	61,523	105,653	167,176
Grants received	247,144	90,000	337,144	-	-	-
	<u>636,114</u>	<u>388,760</u>	<u>1,024,874</u>	<u>61,523</u>	<u>105,653</u>	<u>167,176</u>

Income from donations, legacies and grants, including capital grants, are included in incoming resources when these are receivable.

When donors specify that donations, legacies and grants, including capital grants, are for particular restricted purposes, which do not amount to pre-conditions regarding entitlement, this income is included in incoming resources of restricted funds when receivable.

4 Other trading activities

	Unrestricted funds	Unrestricted funds
	2020	2019
	£	£
Non-charitable trading activities	175,476	248,392
Grants received	10,680	-
Other trading activities	<u>186,156</u>	<u>248,392</u>

The Zoological Society of Wales Trading Company Limited is a wholly-owned trading subsidiary, registered in England & Wales under company registration number 02919513. It operates a gift shop within the zoo grounds and donates all profits to the parent charity by Gift Aid. In addition to this donation, the company pays an annual management charge of £21,000 to the society as a contribution to its overheads.

The investment policy with regard to this subsidiary is the recognition at cost value only. An amount of £46,261 (2019: £28,222) owed to the parent by the subsidiary is included within debtors.

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2020

5 Investments

	Unrestricted funds	Unrestricted funds
	2020	2019
	£	£
Rental income	40,689	42,687
Interest receivable	2,254	6,451
	<u>42,943</u>	<u>49,138</u>

6 Raising funds

	Unrestricted funds	Unrestricted funds
	2020	2019
	£	£
<u>Fundraising and publicity</u>		
Seeking donations, grants and legacies	20,725	49,615
	<u> </u>	<u> </u>
<u>Trading costs</u>		
Other trading activities	80,504	114,477
Staff costs	72,400	60,557
Support costs	1,300	1,750
	<u>154,204</u>	<u>176,784</u>
Trading costs	174,929	226,399
	<u> </u>	<u> </u>

7 Other income

	2020	2019
	£	£
Insurance claim	42,484	-
Gift Aid receivable on admissions	86,681	85,737
	<u>129,165</u>	<u>85,737</u>

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2020

8 Charitable activities

	Direct Charitable Expenditure £	Total 2020 £	Total 2019 £
Staff costs	793,252	793,252	836,581
Depreciation and impairment	107,753	107,753	98,145
Feed and bedding	106,577	106,577	147,020
Rates and water	34,291	34,291	47,656
Light and heat	70,397	70,397	60,163
Veterinary fees	36,934	36,934	41,506
Livestock acquisition and transport	-	-	4,419
Property maintenance	87,035	87,035	191,056
Gardens	11,950	11,950	27,683
Donations Re: In situ conservation	11,351	11,351	5,652
	<u>1,259,540</u>	<u>1,259,540</u>	<u>1,459,881</u>
Share of support costs (see note 9)	233,274	233,274	257,419
Share of governance costs (see note 9)	6,000	6,000	6,000
	<u>1,498,814</u>	<u>1,498,814</u>	<u>1,723,300</u>
Analysis by fund			
Unrestricted funds	1,461,774	1,461,774	1,716,478
Restricted funds	37,040	37,040	6,822
	<u>1,498,814</u>	<u>1,498,814</u>	<u>1,723,300</u>

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2020

9 Support costs

	Support costs	Governance costs	2020	2019
	£	£	£	£
Telephone	9,577	-	9,577	22,203
Insurance	55,963	-	55,963	44,397
Printing, postage and stationery	15,116	-	15,116	16,619
Motor and travel	8,772	-	8,772	26,993
Sundry expenses	9,770	-	9,770	6,370
Bank charges, bank interest and credit card fees	23,245	-	23,245	17,680
Legal and professional	10,236	-	10,236	18,421
Subscriptions	16,077	-	16,077	21,352
Consultancy, accountancy and payroll	22,600	-	22,600	15,000
Irrecoverable VAT	61,918	-	61,918	62,384
Audit fees	-	7,300	7,300	7,750
	<u>233,274</u>	<u>7,300</u>	<u>240,574</u>	<u>265,169</u>
Analysed between				
Trading	-	1,300	1,300	1,750
Charitable activities	<u>233,274</u>	<u>6,000</u>	<u>239,274</u>	<u>263,419</u>
	<u>233,274</u>	<u>7,300</u>	<u>240,574</u>	<u>265,169</u>

Governance costs includes payments to the auditors of £7,300 (2019- £7,750) for audit fees.

10 Trustees

None of the Trustees (or any persons connected with them) received any remuneration or benefits from the National Zoological Society of Wales during the year.

11 Employees

The average monthly number of employees during the year was:

	2020	2019
	Number	Number
Administration	8	6
Keepers	17	16
Maintenance and gardens	12	13
Seasonal workers	12	13
Total	<u>49</u>	<u>48</u>

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2020

11 Employees (Continued)

Employment costs	2020 £	2019 £
Wages and salaries	865,652	897,138

There were no employees whose annual remuneration was £60,000 or more.

12 Taxation

Owing to the organisations charitable status, no provision has been made for corporation tax.

13 Tangible fixed assets

	Land and buildings £	Plant and machinery £	Motor vehicles £	Total £
Cost				
At 1 January 2020	3,186,025	317,431	59,196	3,562,652
Additions	1,092,823	-	-	1,092,823
At 31 December 2020	4,278,848	317,431	59,196	4,655,475
Depreciation and impairment				
At 1 January 2020	1,436,808	202,451	45,390	1,684,649
Depreciation charged in the year	87,055	17,246	3,452	107,753
At 31 December 2020	1,523,863	219,697	48,842	1,792,402
Carrying amount				
At 31 December 2020	2,754,985	97,734	10,354	2,863,073
At 31 December 2019	1,749,217	114,980	13,806	1,878,003

All tangible fixed assets are owned by National Zoological Society of Wales Limited, and as such these assets are that of both parent and consolidated group.

14 Stocks	2020 Consolidated £	2020 Parent £	2019 Consolidated £	2019 Parent £
Consumables and Finished Goods	66,132	16,102	52,886	18,800
	66,132	16,102	52,886	18,800

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2020

15 Loans and overdrafts

	2020 £	2019 £
Other loans	271,752	-
Payable within one year	25,000	-
Payable after one year	246,752	-

HSBC Bank plc retains a first legal charge dated 17 March 2002 over leasehold land and buildings at the Flagstaff Estate, Colwyn Bay, and a first legal charge dated 22 September 1997 over freehold property land on the Northerly side of the Old Highway road from Mochdre to Colwyn Bay adjoining Tower Lodge, Colwyn Bay.

On 26 May 2020 a legal charge was created in favour of Dbw Investments (10) Limited securing all monies due or to become due from the Charity on all freehold property and fixed assets both present and future.

16 Debtors	Consolidated 2020 £	Parent 2020 £	Consolidated 2019 £	Parent 2019 £
Amounts falling due within one year:				
Trade debtors	2,131	2,131	20,960	20,960
Amounts due from subsidiary undertakings	-	46,261	-	28,222
Other debtors	144,337	144,338	2,663	2,663
Prepayments and accrued income	42,765	42,765	59,834	59,834
	<u>189,233</u>	<u>235,495</u>	<u>83,457</u>	<u>111,679</u>

17 Creditors: amounts falling due within one year

	Consolidated 2020 £	Parent 2020 £	Consolidated 2019 £	Parent 2019 £
Loans and overdrafts	25,000	25,000	-	-
Other taxation and social security	87,860	85,988	16,062	12,477
Trade creditors	41,752	41,752	21,739	21,739
Other creditors	72,508	70,398	2,677	2,584
Accruals and deferred income	7,500	7,500	106,923	104,523
	<u>234,620</u>	<u>230,638</u>	<u>147,401</u>	<u>141,323</u>

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2020

18 Creditors: amounts falling due after more than one year

	2020	2019
	£	£
Borrowings	246,752	-
	<u>246,752</u>	<u>-</u>

19 Retirement benefit schemes

The company operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the company in an independently administered fund.

20 Capital commitments

2020	2019
£	£

At 31 December 2020 the National Zoological Society of Wales had capital commitments as follows:

Contracted for but not provided in the financial statements:

Acquisition of property, plant and equipment	216,500	894,308
	<u>216,500</u>	<u>894,308</u>

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2020

21 Analysis of net assets between funds

	Unrestricted £	Restricted £	Total £
Fund balances at 31 December 2020 are represented by:			
Tangible assets	1,902,532	889,946	2,863,073
Current assets/(liabilities)	1,539,087	-	1,539,088
Long term liabilities	(246,752)	-	(246,752)
	<u>3,194,867</u>	<u>889,946</u>	<u>4,155,409</u>

Restricted funds during the period related to restricted donations and depreciation of fixed assets.

22 Events after the reporting date

In accordance with Government guidelines the Zoo remained closed from 14th December 2020 and reopened on the 26th April 2021, and although it had suffered a period of no visitors whilst closed, the backing of the local community and other supporters of the Zoo helped to raise a significant amount of money to help with the running of the Zoo alongside the careful control and monitoring of expenditure by the Directors. Since reopening, the support shown to the Zoo has been reflected in the daily visitor numbers, the Directors are looking ahead, and the finances of the Zoo remain robust.

23 Related party transactions

Remuneration of key management personnel

The remuneration of key management personnel is as follows.

	2020 £	2019 £
Aggregate compensation	<u>118,730</u>	<u>138,063</u>

Nick Jackson is an employee of the National Zoological Society of Wales Ltd (NZSW) and is also Chairman of the Zoological Society of Wales Association (ZSWA). During the year the ZSWA donated £44,694 (2019: £23,685) to NZSW.

24 Analysis of changes in net funds

	At 1 January 2020 £	Cash flows £	At 31 December 2020 £
Cash at bank and in hand	1,580,750	(62,408)	1,518,342
Loans falling due within one year	-	(25,000)	(25,000)
Loans falling due after more than one year	-	(246,752)	(246,752)
	<u>1,580,750</u>	<u>(334,160)</u>	<u>1,246,590</u>

NATIONAL ZOOLOGICAL SOCIETY OF WALES LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2020

25 Subsidiaries

These financial statements include the results of the wholly owned trading subsidiary, Zoological Society of Wales Trading Company Limited on a line by line basis.

Name of undertaking: Zoological Society of Wales Trading Company Limited

Company registration number: 02919513

Country of incorporation: United Kingdom

Holding: 100% of 2 ordinary shares in issue

Principal Activity: Sale of zoological goods and souvenirs

For the year ended 31 December 2020 the trading subsidiary had revenue of £175,477, and after donating its surplus to the parent via Gift Aid, had an operating profit of £0.

26 Cash generated from operations	2020 £	2019 £
Surplus for the year	707,714	190,011
Adjustments for:		
Investment income recognised in profit or loss	(42,943)	(49,138)
Depreciation and impairment of tangible fixed assets	107,753	98,145
Movements in working capital:		
(Increase) in stocks	(13,246)	(10,755)
(Increase) in debtors	(105,776)	(9,249)
Increase in creditors	62,218	83,055
Cash generated from operations	715,720	302,069