

**GROUP REPORT OF THE TRUSTEES AND CONSOLIDATED  
UNAUDITED FINANCIAL STATEMENTS FOR THE  
YEAR ENDED 31 JULY 2021  
FOR  
THE JAMES COOK UNIVERSITY HOSPITAL  
VOLUNTARY SERVICES COUNCIL**

**Registered Charity number: 512077**

**LYONS & CO LTD  
CHARTERED ACCOUNTANTS  
STOCKTON-ON-TEES**

**THE JAMES COOK UNIVERSITY HOSPITAL  
VOLUNTARY SERVICES COUNCIL**

**FINANCIAL STATEMENTS  
YEAR ENDED 31 JULY 2021**

**CHARITY INFORMATION**

**Charity name:** The James Cook University Hospital Voluntary Services Council

**Charity registration number:** 512077

**Registered office:** The Coffee Lounge  
James Cook University Hospital  
Marton Road  
Middlesbrough  
TS4 3BW

<b>Trustees:</b>	Prof M Tremlett - President	
	Mrs C A Robson - Chairperson	Mrs L L Watson
	Mrs K P Salkeld -Vice Chairperson	Mr D Graham
	Mrs M K Potter - Secretary	Mr P D Aninakwah
	Mrs O Brown	Mr J W Smith
	Mrs P A Whitfield	Mrs R Gent
	Mrs I I Dean	Mrs J Ryder

**Hospital Charity Representative**  
Mr P Atkins

**Manager** Mrs G A Oakley

**Independent Examiner:** Mr J R Lyons FCA  
Lyons & Co Ltd  
Chartered Accountants  
23 Yarm Road  
Stockton  
TS18 3NJ

**Bankers:** HSBC  
PO Box 117  
60 Albert Road  
Middlesbrough  
TS1 1RS

**Solicitors:** Mr D Craig  
Newbys Solicitors  
407 Linthorpe Road  
Middlesbrough  
TS5 6JN

**THE JAMES COOK UNIVERSITY HOSPITAL  
VOLUNTARY SERVICES COUNCIL**

**FINANCIAL STATEMENTS  
YEAR ENDED 31 JULY 2021**

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**THE JAMES COOK UNIVERSITY HOSPITAL  
VOLUNTARY SERVICES COUNCIL**

**GROUP REPORT OF THE TRUSTEES  
YEAR ENDED 31 JULY 2021**

The trustees present their report with the financial statements of the charity for the year ended 31 July 2021. The trustees have adopted the provisions of the Statement of Recommended Practice (SORP) FRS102 'Accounting and Reporting by Charities' effective 1 January 2019.

The Trustees present their report along with the financial statements of the council for the year ended 31 July 2021. The financial statements have been prepared in accordance with the accounting policies set out in note 1 to the accounts and comply with the charity's trust deed, the Charities Act 1993 and the Statement Of Recommended Practice: Accounting and Reporting by Charities.

## **STRUCTURE, GOVERNANCE AND MANAGEMENT**

### **Governing document**

The charity is controlled by its governing document, a deed of trust.

The council develops, provides and maintains refreshment services for the benefit of patients, staff and visitors of the James Cook University Hospital. The hospital is run by the NHS Trust and close liaison is maintained between the NHS Trust and Council. The council actively raises funds and seeks to continue the provision of services to patients through careful stewardship of existing resources.

The names of the Trustees are shown on the company information page of the report. The Trustees meet at regular intervals. The Trustees serve for a period of three years and may be re-elected.

New Trustees, serve for a period of three years and are proposed and seconded by existing Trustees and may be re-elected. Sub groups are formed where necessary, to deal with specialist matters.

At regular Trustees' meetings, the council agrees the board strategy and areas of activity for council, including consideration of fund raising, service provision, reserves, risk management, policies and performance. The day to day administration of services is delegated to the volunteers who staff the Coffee Lounge, Craft Shop, Outpatients' Tea Bar, Radiotherapy and the office, and who are numbered among the Trustees.

The Trustees remain grateful to the volunteers who made sterling efforts to sustain all services over the last twelve months. Approximately 85 volunteers donate an average of 4 hours a week to the charity, totalling 17,000 hours per annum.

The Trustees keep the skill requirements for the council under review and in the event that a member permanently retires or additional new members are required, the trustees actively seek to recruit new council members. New members of the council may be sought by open advertisement or through a dialogue with major donors or operational partners.

The induction process for any newly appointed Council members is based upon the induction procedures practiced over many years and overseen by the Chair of Trustees.

The goal of the charity's pay policy is to offer fair pay to attract and keep appropriately qualified staff to lead, manage, support and deliver the charity's aims. The trustees are ultimately responsible for setting remuneration levels for the charity's most senior staff. To set appropriate pay and rewards for these staff requires making informed judgments and following the charity's governance and constitutional arrangements.

The Council wholly owns a trading company, JCUHVS Limited, to carry out the trading activities of the Council. The company gift aids its profits to the Council. The Company's trading year ends on 31 July 2021 and is the same as the Council's year. The Coronavirus forced the café to close in March 2020 to general staff and visitors. The company continued to provide services including breakfasts, lunches and sandwiches to the medical staff and patients on the coronavirus wards, billing the trust directly.

The Council monitor the Company's performance at monthly board meetings.

**THE JAMES COOK UNIVERSITY HOSPITAL  
VOLUNTARY SERVICES COUNCIL  
GROUP DIRECTOR'S AND TRUSTEES REPORT  
YEAR ENDED 31 JULY 2021**

## **RISK STATEMENT**

The trustees have considered the major risks to which the Council is exposed and have reviewed those risks and established systems and procedures to manage those risks. The Trustees consider the recruitment and retention of volunteers to constitute the council's major risk. Continual efforts are made to recruit new volunteers and to match volunteers' needs with operational requirements. Staff and volunteers work well together. The restaurant has competition from Costa Coffee and Marks & Spencers but after an initial affect on turnover, neither operation has substantially affected the provision of services.

The recording of sales and regular reconciliation of income statements has resulted in improved management of the coffee lounge and craft shop. The coffee lounge faces the usual risks faced by a cash operation and the Council monitors cash handling carefully and looks for ways of minimising risk of cash loss. Mrs G Oakley plays a pivotal role in maintaining standards and effective support services and minimising the risk of non compliance in environmental health.

## **OBJECTIVES AND ACTIVITIES**

The council has, as in previous years, striven to maintain its aims and objectives are laid down in our constitution, that is to promote our charitable status for the benefit of patients, both resident and non resident at the James Cook University Hospital, relatives and friends of such patients, persons employed at the hospital and persons concerned with patients (whether resident or non resident). The Council also supports the advancement of education in all fields and the preservation of health and the relief of patients' distress and sickness, and supports all persons employed at the hospital by way of facilities for the provision and purchase of food and drink.

The Council operates on a non profit making basis using available funds for the benefit of the hospital patients, visitors and staff through a series of presentations to the NHS Trust ranging from flowers and pictures to educational aids and medical equipment.

The trustees have paid due regard to Charity Commission guidance on public benefit in determining their objectives and activities.

## **ACHIEVEMENT AND PERFORMANCE**

### **Service Provision**

The contribution of the voluntary services to the welfare and ethos of the James Cook University Hospital has been widely acknowledged by patients, visitors and staff and the NHS Trust alike. The provision of refreshment and a "haven" for those who use the hospital has been greatly enhanced by the continuing improvements in the coffee lounge environment and garden. Provision of "free refreshments" for relatives and patients continues. (Outpost supplies are those located around the hospital rather than in the coffee lounge and garden).

### **Monitoring Achievement**

The performance measures used by the Council consist of reviewing budget to actual financial reports, and include a regular discussion of equipment and funding requests received from various hospital departments. The overall throughput of patients, visitors and staff to the coffee lounge is indicated by the sales figures which are regularly reviewed on a monthly and weekly basis.

**THE JAMES COOK UNIVERSITY HOSPITAL  
VOLUNTARY SERVICES COUNCIL**

**GROUP DIRECTOR'S AND TRUSTEES REPORT  
YEAR ENDED 31 JULY 2021**

**FINANCIAL REVIEW**

**Reserves Policy**

The Council ensures that sufficient reserves are maintained to allow the charity to continue to undertake its day to day activities, should any unforeseen circumstances arise. In addition it is the Council's intention to ensure that additional reserves are maintained should a department within the James Cook University Hospital require an item of medical equipment urgently.

**Principal Funding Sources**

The Council is reliant upon operating surpluses from both the coffee lounge and the craft shop for regular income. In addition, where "free refreshments" are provided around the hospital, there is always a donation box available and these have generated significant sums. However, receipt of refreshments around the hospital is not dependent upon making a donation. Funds held by the council have increased by £15,992 in the year.

**FUTURE DEVELOPMENTS**

An acute shortage of volunteers remains the Council's main concern. Reduced numbers of volunteers experience increased workload and associated difficulties. Aggressive volunteer recruitment strategies have been attempted, but still the shortage remains.

The Council continue efforts to find ways of helping to improve the hospital environment for patients, visitors and staff. The Council holds frequent meetings with the NHS Trust, fundraising team. It is anticipated that through this medium more opportunities for funding will become clear and charity funds targeted more effectively to benefit the public using the hospital.

**ON BEHALF OF THE BOARD:**

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Mrs C A Robson  
Chairperson

14 March 2022

**INDEPENDENT EXAMINERS REPORT TO THE TRUSTEES****ON THE UNAUDITED FINANCIAL STATEMENTS OF  
THE JAMES COOK UNIVERSITY HOSPITAL  
VOLUNTARY SERVICES COUNCIL****YEAR ENDED 31 JULY 2021**

I report to the charity trustees on my examination of the accounts for the year ended 31 July 2021 set out on pages five to eleven.

**Respective responsibilities of trustees and examiner**

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

**Independent examiner's statement**

The charity's gross income exceeded £250,000 and I am qualified to undertake the examination by being a qualified member of ICAEW which is one of the listed bodies.

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

(1) the accounting records were not kept in accordance with section 130 of the Charities Act; or

(2) the accounts do not accord with those records; or

(3) the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

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**John Lyons FCA**

**Lyons & Co Ltd  
Chartered Accountants and  
Registered Auditors**

**14 March 2022**

**23 Yarm Road  
Stockton on Tees  
TS18 3NJ**

**THE JAMES COOK UNIVERSITY HOSPITAL  
VOLUNTARY SERVICES COUNCIL**

**CONSOLIDATED STATEMENT OF FINANCIAL ACTIVITIES  
(INCLUDING AN INCOME AND EXPENDITURE ACCOUNT)  
YEAR ENDED 31 JULY 2021**

	Notes	Total Funds 2021 £	Total Funds 2020 £
<b>INCOME</b>			
<b>Incoming resources from generated funds</b>			
<b>Voluntary Income</b>			
Donations and contributions	2	-	22,135
<b>Activities for generating funds</b>			
Coffee lounge and drinks bar income	3	368,449	407,601
Craft income		-	12,035
Legacy donation		-	10,000
Government grants		5,419	1,396
<b>Total incoming resources</b>		<u>373,868</u>	<u>453,167</u>
<b>EXPENDITURE</b>			
Costs of generating funds	4	342,283	414,041
Charitable activities	4	14,167	46,467
Other costs	4	1,426	2,052
<b>Total resources expended</b>		<u>357,876</u>	<u>462,560</u>
<b>Net movement in funds</b>		15,992	-9,393
<b>RECONCILIATION OF FUNDS</b>			
<b>Total funds brought forward</b>		41,636	51,029
<b>Total funds carried forward</b>		<u><u>57,628</u></u>	<u><u>41,636</u></u>

**All income and expenditure was unrestricted**



**THE JAMES COOK UNIVERSITY HOSPITAL  
VOLUNTARY SERVICES COUNCIL**

**STATEMENT OF FINANCIAL ACTIVITIES  
(INCLUDING AN INCOME AND EXPENDITURE ACCOUNT)  
YEAR ENDED 31 JULY 2021**

	Notes	Total Funds 2021 £	Total Funds 2020 £
<b>INCOME</b>			
<b>Incoming resources from generated funds</b>			
Voluntary Income	3	31,585	39,126
<b>Total incoming resources</b>		<u>31,585</u>	<u>39,126</u>
<b>EXPENDITURE</b>			
<b>Costs of generating funds</b>			
Charitable activities	4	14,167	46,467
Other costs		1,426	2,052
<b>Total resources expended</b>		<u>15,593</u>	<u>48,519</u>
<b>Net movement in funds</b>		15,992	-9,393
<b>RECONCILIATION OF FUNDS</b>			
<b>Total funds brought forward</b>		41,636	51,029
<b>Total funds carried forward</b>		<u>57,628</u>	<u>41,636</u>

**All income and expenditure was unrestricted**

**THE JAMES COOK UNIVERSITY HOSPITAL  
VOLUNTARY SERVICES COUNCIL**

**BALANCE SHEET  
AS AT 31 JULY 2021**

	Notes	GROUP		CHARITY	
		2021 £	2020 £	2021 £	2020 £
<b>Fixed Assets</b>					
Fixtures and fittings	5	1,278	1,704	-	-
Investments	6	-	-	2	2
		<u>1,278</u>	<u>1,704</u>	<u>2</u>	<u>2</u>
<b>Current assets</b>					
Stocks		5,726	3,025	-	-
Debtors	7	87,737	52,129	58,780	23,462
Cash at bank and in hand		31,640	44,407	46	23,235
		<u>125,103</u>	<u>99,561</u>	<u>58,826</u>	<u>46,697</u>
<b>Creditors:</b> amounts falling due within one year	8	<u>-26,482</u>	<u>-29,629</u>	<u>-1,200</u>	<u>-5,063</u>
<b>Net current assets</b>		<u>98,621</u>	<u>69,932</u>	<u>57,626</u>	<u>41,634</u>
<b>Creditors:</b> amounts falling due after more than one year	9	<u>-42,271</u>	<u>-30,000</u>	<u>-</u>	<u>-</u>
<b>Net assets</b>		<u><u>57,628</u></u>	<u><u>41,636</u></u>	<u><u>57,628</u></u>	<u><u>41,636</u></u>
<b>Capital and Reserves</b>					
Unrestricted		<u>57,628</u>	<u>41,636</u>	<u>57,628</u>	<u>41,636</u>
<b>Total funds</b>		<u><u>57,628</u></u>	<u><u>41,636</u></u>	<u><u>57,628</u></u>	<u><u>41,636</u></u>

The charity is entitled to exemption from audit under Section 144(2) of the Charities Act 2011 for the year ended 31 July 2021.

The trustees acknowledge their responsibilities for:-

- (a) ensuring that the charity keeps accounting records that comply with Section 41 of the Act.
- (b) preparing financial statements which accord with the accounting records, comply with the accounting of the Act and with the methods and principles of the Statement of Recommended Practice Accounting and Reporting by Charities.

The financial statements were approved by the Board of Trustees on 14 March 2022 and were signed on its behalf by:

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**Mrs C A Robson**  
Chairperson

**THE JAMES COOK UNIVERSITY HOSPITAL  
VOLUNTARY SERVICES COUNCIL**

**NOTES TO THE FINANCIAL STATEMENTS  
YEAR ENDED 31 JULY 2021**

**1 Accounting policies**

**Basis of accounting**

The financial statements of the charity, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)' and Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'. The financial statements have been prepared under the historical cost convention.

The statement of financial activities (SOFA) and balance sheet consolidate the financial statements of the charity and its subsidiary undertaking.

The financial statements are prepared on a going concern basis under the historical cost convention, with items recognised at cost or transaction value unless otherwise stated in the relevant note(s) to the accounts. The trustees consider that there are no material uncertainties about the charitable Company's ability to continue as a going concern.

**Income**

All incoming resources, including grants for the purchase of fixed assets, and other income are accounted for net of value added tax in the Statement of Financial Activities when receivable. Donated services and facilities are included at the value to the charity where this can be quantified. The value of services provided by volunteers has not been included.

The Charity received government grants in respect of the Coronavirus Job Retention Scheme. These grants are recognised at the fair value of the asset received or receivable when there is a reasonable assurance that the Charity will comply with the conditions attached to them. The grants were recognised using the accrual model.

**Expenditure**

Liabilities are recognised as expenditure (excluding vat) as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category.

**Unrestricted funds**

Unrestricted funds are donations and other incoming resources receivable or generated for the objects of the charity without further specified purpose and are available as general funds.

**Restricted funds**

Restricted funds are to be used for specific purposes as laid down by the donor. Expenditure which meets these criteria is charged to the fund, together with a fair allocation of management and support costs.

**Tangible fixed assets**

Depreciation is provided at 25% p.a on a reducing balance to write off each asset over its expected useful life. Investments are included within the balance sheet at their original cost.

**Debtors and creditors receivable / payable within one year**

Debtors and creditors with no stated interest rate and receivable or payable within one year are recorded at transaction price. Any losses arising from impairment are recognised in expenditure.

**Cash at bank and in hand**

Cash at bank and in hand includes cash and short term highly liquid investments with a short maturity of one year or less from the date of acquisition or opening of the deposit or similar account.

**Stocks**

Stocks are stated at the lower of cost and net realisable value.

**Pension contributions**

The subsidiary company operates a defined contribution pension scheme. Contributions payable to the company's scheme are charged to profit or loss in the period to which they relate.

**2 Income, Donations and Contributions**

**Group**

	<b>Total Funds 2021 £</b>	<b>Total Funds 2020 £</b>
Wards and outpatients - JCUHVS Limited	-	17,179
Appeals and donations - JCUHVS Limited	-	4,956
	<u>-</u>	<u>22,135</u>

No donations or contributions received in 2021 and all donations and contributions in 2020 were unrestricted.

**THE JAMES COOK UNIVERSITY HOSPITAL  
VOLUNTARY SERVICES COUNCIL**

**NOTES TO THE FINANCIAL STATEMENTS  
YEAR ENDED 31 JULY 2021**

**3 Incoming Resources from Charitable Activities**

	<b>Total Funds 2021 £</b>	<b>Total Funds 2020 £</b>
<b>Group</b>		
Coffee lounge and bar	368,449	407,601
<b>Charity</b>	£	£
Donation from JCUHVS Limited	31,585	29,126
Legacy donation	-	10,000
	<u>31,585</u>	<u>39,126</u>

**4 Resources Expended**

	<b>Costs of Generating Funds £</b>	<b>Charitable Activities £</b>	<b>Governance Costs £</b>	<b>Total 2021 £</b>	<b>Total 2020 £</b>
<b>Consolidated</b>					
<b>Costs directly allocated to activities</b>					
Coffee lounge and tea bar	289,810	-	-	289,810	355,424
Donations and presentations	-	-	-	-	21,285
Wages	38,393	-	-	38,393	37,590
Travel and subsistence	471	-	-	471	2,201
Rent	-	14,167	-	14,167	17,500
Repairs and maintenance	3,266	-	-	3,266	1,846
Craft shop costs	-	-	-	-	9,665
Bookkeeping and accountancy	3,798	-	-	3,798	4,173
Independent Examiners fee	-	-	1,426	1,426	2,052
Legal and professional fees	40	-	-	40	40
Office and marketing expenses	3,781	-	-	3,781	7,908
Insurance	2,298	-	-	2,298	2,309
Depreciation	426	-	-	426	567
	<u>342,283</u>	<u>14,167</u>	<u>1,426</u>	<u>357,876</u>	<u>462,560</u>

Major donations and presentations include:

	£	£
Hospital Staff Christmas Gifts	-	2,516
Ceiling hoist	-	2,698
Bollwood Ball	-	3,000
Flowers	-	1,344
Outposts	-	3,718
Catering equipment	-	6,150
	-	19,426
Other	-	1,859
	<u>-</u>	<u>21,285</u>

**THE JAMES COOK UNIVERSITY HOSPITAL  
VOLUNTARY SERVICES COUNCIL**

**NOTES TO THE FINANCIAL STATEMENTS  
YEAR ENDED 31 JULY 2021**

**5 Fixed Assets**

	Fixtures and Fittings £
Net book value at 31 July 2020	1,704
Depreciation for year	-426
Net book value at 31 July 2021	<u>1,278</u>

**6 Investments**

The James Cook University Hospital Voluntary Services Council holds 2 £1 ordinary shares (100% of the issued share capital) in JCUHVS Limited company number 6963652 and registered office The Coffee Lounge, James Cook University Hospital, Middlesbrough, TS4 3BW.

**7 Debtors**

	Group 2021 £	Group 2020 £	Charity 2021 £	Charity 2020 £
Trade debtors	70,581	39,498	-	-
Prepayments	17,156	12,631	2,500	-
Due from group undertaking	-	-	56,280	23,462
	<u>87,737</u>	<u>52,129</u>	<u>58,780</u>	<u>23,462</u>

**8 Creditors:** amounts falling due within one year

	Group 2021 £	Group 2020 £	Charity 2021 £	Charity 2020 £
Bank loan	7,519	-	-	-
Trade creditors	1,352	13,020	-	3,333
Taxation and social security	11,002	9,999	-	-
Accruals	6,609	6,610	1,200	1,730
	<u>26,482</u>	<u>29,629</u>	<u>1,200</u>	<u>5,063</u>

**9 Creditors:** amounts falling due after more than one year

	Group 2021 £	Group 2020 £	Charity 2021 £	Charity 2020 £
Bank loan	42,271	30,000	-	-
	<u>42,271</u>	<u>30,000</u>	<u>-</u>	<u>-</u>

**10 Trustees Remuneration and benefits**

There were no trustees' remuneration or other benefits for the year ended 31 July 2021 nor for the year ended 31 July 2020.

There were no trustees' expenses paid for the year ended 31 July 2021 nor for the year ended 31 July 2020.

**THE JAMES COOK UNIVERSITY HOSPITAL  
VOLUNTARY SERVICES COUNCIL**

**NOTES TO THE FINANCIAL STATEMENTS  
YEAR ENDED 31 JULY 2021**

**11 Subsidiary Company**

The charity has one trading subsidiary, JCUHVS Limited, to which the operation of the coffee shop was transferred on 1st April 2011. Its results for the year ended 31st July 2021 were as follows:-

	<b>2021</b>	<b>2020</b>
	£	£
Gross Income	368,449	441,771
Expenditure	<u>336,864</u>	<u>412,645</u>
Result before Gift Aid	31,585	29,126
Gift Aid to the charity	<u>-31,585</u>	<u>-29,126</u>
Retained profits	<u><u>-</u></u>	<u><u>-</u></u>

The net assets of the subsidiary at 31st July 2021 were £2.

**12 Staff costs**

	<b>2021</b>	<b>2020</b>
	£	£
Wages and salaries	114,691	113,661
Social security costs	3,869	3,928
Other pension costs	<u>1,966</u>	<u>1,888</u>
	<u><u>120,526</u></u>	<u><u>119,477</u></u>

There were no employees that received any employee benefits during the year.

The average number of employees during the year was as follows:

	<b>2021</b>	<b>2020</b>
Coffee lounge and bar staff	7	9
Office staff	<u>1</u>	<u>1</u>
	<u><u>8</u></u>	<u><u>10</u></u>

**13 Net income/(Expenditure)**

Net income/(Expenditure) is stated after charging/(crediting):

Depreciation - owned assets	426	567
Independent examiner's fees	<u>1,426</u>	<u>2,052</u>

**14 Related party transactions**

There were no related party transactions during the year other than the donation from JCUHVS Limited as detailed within note 3.

**15 Employee pension obligations**

The charity operates a contributory defined contribution pension scheme for all employees. The charge for the year amounted to £1,966 (2020: £1,888). There was nothing outstanding at the year end.