

Charity Commission Annual Return 2024

Havencare Homes and Support Limited

Charity registration number: 299901

Most of the information you give in this form will become publicly available on the Register of Charities. Any field that the Charity Commission will not display will be clearly marked.

This document is a record of the information provided in the Annual Return 2024.

Financial period

Financial period start date

01/04/2023

Financial period end date

31/03/2024

Income and spending

Income £

£8,496,939

Spending £

£8,423,977

Number of contracts from government

How many contracts (other than grant agreements) did your charity receive from central government or a local authority during the financial period for this return?

98

Value of contracts from government

What was the total value of the contracts received from central government or a local authority during the financial period for this return?

£8,004,740

Number of grants from government

How many grants did your charity receive from central government or a local authority during the financial period for this return?

0

Corporate donations

What was the value of your charity's single highest value donation received from a corporate donor during the financial period of this return?

£0

Donations from individuals

What was the value of your charity's single highest value donation received from an individual during the financial period of this return?

£0

Donations from related parties

What was the value of your charity's single highest value donation received from a related party during the financial period of this return?

£0

Recipients of grants

Please round all figures to the nearest pound (do not enter decimal points or commas). Individuals

£0

Other charities

£0

Other organisations that are not charities

£0

Trustee payments

Excluding out of pocket expenses, for what were any of the trustees paid during the financial period for this return?

☒ e. None of the trustees have been paid

Did any of the trustees resign and take up employment with your charity in the financial period of this return?

No

Income from outside the UK

Did your charity receive income from outside of the United Kingdom in the financial period of this return?

No

Delivering activities outside the United Kingdom

Did your charity deliver charitable activities outside of the United Kingdom in the financial period of this return?

No

Spending outside England & Wales

Did your charity spend funds outside of the United Kingdom in the financial period of this return?

No

Trading subsidiaries

Does the charity have any trading subsidiaries?

No

Charity contact details correct

Is the contact address displayed from the Register of Charities, correct?

Yes

Charity headquarters details correct

Is this the same address that you use as your charity's administrative headquarters?

Yes

Charity contact address

Havencare Homes and Support Limited

10-12 Union Street

PLYMOUTH

PL1 2SR

Charity Headquarters address

Havencare Homes and Support Limited

10-12 Union Street

PLYMOUTH

PL1 2SR

Membership type

Is your charity part of a wider group structure with a parent body and subsidiary bodies?

no, the charity is not part of a wider group structure

Employment contract types

People were permanently employed by your charity

268

People were on fixed-terms contracts with your charity

0

Self-employed people were working for your charity

0

Total overseas employees

How many of the people above work on behalf of your charity outside of the United Kingdom?

0

Total employee payroll

What was the total amount spent on employee payroll during the financial period relating to this return?

£6,888,066

Employees' salaries

Did any of your charity's employees receive total employment benefits of £60,000 or more in the financial period of this annual return?

Yes

£60,000 to £70,000

1

What was the value of the total employee benefits (including salary) provided by the charity to its highest paid employee in the financial period of this return? Please round all figures to the nearest pound (do not enter decimal points or commas)

£70,000

Governance policies

Internal charity financial controls policy and procedures

Yes

Safeguarding policy and procedures

Yes

Financial reserves policy and procedures

Yes

Complaints policy and procedures

Yes

Serious incident reporting policy and procedures

Yes

Internal risk management policy and procedures

Yes

Trustee expenses policy and procedures

Yes

Trustee conflicts of interest policy and procedures

Yes

Investing charity funds policy and procedures

Yes

Campaigns and political activity policy and procedures

Yes

Bullying and harassment policy and procedures

Yes

Social media policy and procedures

Yes

Engaging external speakers at charity events policy and procedures

Yes

Serious Incidents

Has your charity reported all Serious Incidents (including any historical incidents) that the charity became aware of during the financial period of this return?

There were no incidents to report

External risk and impact**Donations,**

Unknown/No Change/Not Applicable

Other income - grants

Unknown/No Change/Not Applicable

Other income - contracts

Unknown/No Change/Not Applicable

Other income - investment

Unknown/No Change/Not Applicable

Expenditure on charitable activities

Negative

Expenditure on overheads

Negative

Number of volunteers

Unknown/No Change/Not Applicable

Number of employees

Unknown/No Change/Not Applicable

Number of trustees

Unknown/No Change/Not Applicable

Fundraising activities

Unknown/No Change/Not Applicable

Capacity to deliver services

Negative

Total service demand

Unknown/No Change/Not Applicable

Volunteers

Excluding trustees, provide an estimate of the number of volunteers who carried out charitable activities on behalf of your charity in the United Kingdom during the financial period of this return?

0

Account type

Does your charity prepare:

Charity only accounts

Assets

Total fixed assets

£3,727,676

Total current assets

£2,106,894

**Of the total current assets
what value is Cash at bank and in hand**

£1,004,351

Of the total fixed assets**what value is Fixed asset investments**

£0

Of the total current assets**what value is Current asset
investments**

£0

Liabilities

Creditors due within 1 year

£836,694

**Defined benefit pension scheme
asset/(liability) This figure should be
prefixed with a minus symbol if it is a
negative value**

£0

**Creditors falling due after one year and
provisions**

£304,958

Total net assets/(liabilities)

£4,692,918

Funds

Endowment funds

£0

Restricted funds

£1,382,415

Unrestricted funds

£3,310,503

Total funds

£4,692,918

Additional information**Support costs**

£662,048

Depreciation charge for the year

£66,850

Level of reserves

£3,310,503

Average number of employees

268

Income and endowments**Donations & legacies**

£0

**Of the total donations & legacies
what amount is Legacies**

£0

**Of the total donations & legacies
what amount is Endowments received**

£0

Other trading activities

£0

Investment income

£11,085

Income from charitable activities

£8,480,076

Other income

£5,778

Total income and endowments

£8,496,939

Expenditure

Expenditure on raising funds**Other expenditure****Of the total expenditure on charitable activities****what value is Grants to institutions****Of the total expenditure on raising funds****what value is Investment management costs****Expenditure on charitable activities****Of the total expenditure on charitable activities****what value is Governance costs****Total expenditure****Gains/(losses)**

Gains/(losses) on revaluation of fixed assetsThis figure should be prefixed with the minus symbol if it is a negative value.

Net gains/(losses) on investmentsThis figure should be prefixed with the minus symbol if it is a negative value.

Actuarial gains/(losses) on defined benefit pension schemesThis figure should be prefixed with the minus symbol if it is a negative value.

Other gains/(losses)This figure should be prefixed with the minus symbol if it is a negative value.

Privacy statement

Any information you give us will be held securely and processed only in accordance with the rule on data protection. We will not disclose your personal details to anyone unconnected to the Charity Commission unless:

- you have consented to their release; or
- we are legally obliged to disclose them; or

- we regard disclosure as either (a) necessary so that we can properly carry out our statutory functions or (b) necessary in the public interest.

We may share and disclose information about you with relevant public authorities, regulatory bodies and agencies, outside the Charity Commission but only if:

- we can lawfully do so; and
- we decide that disclosure is necessary for national security, crime detection, prevention, and law enforcement, or other issues in the public interest

Information we collect about you

We will use this information:

To enable us to carry out our statutory functions and duties;

This will include the following actions:

- (a) update, consolidate, and improve the accuracy of our records;
- (b) undertake crime detection and prevention and law enforcement and assist the third parties specified above to investigate or prevent crime and carry out law enforcement;
- (c) data analysis, testing, research, statistical and survey purposes

Information we receive from other sources.

Information we receive from other sources

We may combine this information with information you give to us and information we collect about you.

We may use this information and the combined information for the purposes set out above (depending on the types of information we receive).

We will ensure that any such disclosure and use is proportionate; considers your right to respect for your private life; and is done fairly and lawfully in accordance with the data protection principles of the Data Protection Act.

The Data Protection Act 1998 regulates the use of 'personal data', which is essentially any information, however stored, about identifiable living individuals.

As a 'data controller' under the Act, the Charity Commission must comply with it. Any changes we may make to our privacy statement in the future will be set out in the replacement version of this form.

Please check back frequently to see any updates or changes to our privacy policy.

Declaration

Your role at the charity (select one):

☒ Employee

Given names	Philip John
Family name	Morris
Telephone number	01752251476
Email	phil.morris@havencare.com
Date submitted	16/12/2024

It is a criminal offence under section 60 of the Charities Act 2011 for anyone to knowingly or recklessly provide false or misleading information to the commission; this includes suppressing, concealing or destroying documents.