

Registered number: 02223103
Charity number: 0299049

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

TRUSTEES' REPORT AND FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

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ANGLIA CARE TRUST
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**REFERENCE AND ADMINISTRATIVE DETAILS OF THE CHARITY, ITS TRUSTEES AND ADVISERS
FOR THE YEAR ENDED 31 MARCH 2024**

Trustees	Lindsey Cook, Chair Alexander Lloyd, Vice Chair Ann Bryant (resigned 4 December 2023) Roy Wisdom Samantha Storm, Treasurer Robert Preston Christine Geeson Helen Marjoram (appointed 25 September 2023) Adam Ferjani (appointed 25 September 2023, resigned 21 March 2024) Abigail Thorndyke (appointed 25 September 2023) Karen Loweman (appointed 25 September 2023)
Company registered number	02223103
Charity registered number	0299049
Registered office	Unit 8 The Square Martlesham Heath Ipswich Suffolk IP5 3SL
Company secretary	Mrs J Simpson
Website	www.angliacaretrust.org.uk
Independent auditor	Sumer Auditco Limited Fitzroy House Crown Street Ipswich Suffolk IP1 3LG
Bankers	Royal Bank of Scotland Plc 8 - 10 Princes Street Ipswich IP1 1QT
Solicitors	Prettys Solicitors LLP 6th Floor St Vincent House 1 Cutler Street Ipswich Suffolk IP1 1UQ

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

CHAIRMAN'S STATEMENT
FOR THE YEAR ENDED 31 MARCH 2024

I am pleased to present the annual accounts for Anglia Care Trust for the financial year 2023/24. Despite the challenging economic climate, I am proud to report that all our projects were run efficiently and within budget. This prudent financial management has enabled us to further our charitable objectives and purpose by reinvesting in the organisation in meaningful ways.

Over the past year, we have made significant investments that directly align with our mission and goals:

- Service User Engagement Service: We invested over £36,000 to enhance our co-production efforts with those we support, ensuring that our services are shaped by the voices and experiences of our service users.
- Community Outreach Service: We dedicated over £14,000 to explore new and innovative ways of supporting vulnerable individuals in our communities, demonstrating our commitment to adaptability and impact.
- Cost of Living Award for Staff: Recognising our staff as our most valuable resource, we invested over £70,000 in a one-off Cost of Living Award to support them during the ongoing Cost of Living Crisis.
- Volunteer Appreciation: Our volunteers are integral to our success, and we were pleased to allocate over £5,000 towards a series of "thank you" events to show our appreciation for their dedication and hard work.

While our accounts reflect a £14K deficit in movements in funds before other recognised gains/losses, this was a deliberate decision by the Board to use our reserves positively to support these strategic investments. Furthermore, the Board reviewed our 2022-27 strategy and affirmed that it remains fit for purpose in the current economic and social environment. We are confident that our strategic direction will continue to guide us effectively in fulfilling our mission to support the vulnerable in our communities.

I extend my gratitude to our staff, volunteers, service users, and all stakeholders for their unwavering support and dedication to Anglia Care Trust. Together, we will continue to make a positive difference in the lives of those we serve.

Thank you



Lindsay Cook

Date: 30/09/2024

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

TRUSTEES' REPORT
FOR THE YEAR ENDED 31 MARCH 2024

The Trustees (who are also directors of the charity for the purposes of the Companies Act) present their annual report together with the audited financial statements of Anglia Care Trust Limited (the company) for the year ended 31 March 2024. The Trustees confirm that the Annual Report and financial statements of the company comply with the current statutory requirements, the requirements of the company's governing document and the provisions of the Statement of Recommended Practice (SORP), applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015).

Since the company qualifies as small under section 383, the strategic report required of medium and large companies under The Companies Act 2006 (Strategic Report and Director's Report) Regulations 2013 is not required.

Objectives and activities

a. Policies and objectives

The principal objects of Anglia Care Trust are set out in its governing document which states:

"The objects for which the Company is established are the relief of poverty and sickness; the training, re-training and education of offenders, ex-offenders and those who might offend; the care, resettlement and support of offenders, ex-offenders, those who might offend and their families so that they can live independently and contribute to their communities; the prevention and reduction of crime, including the promotion of public safety and order by providing services or mediation, conciliation, arbitration and advocacy; the provisions of advice and support to vulnerable individuals of whatever age, including those with disabilities, dependencies, mental or physical health problems; the provision of housing and related services to offenders, ex-offenders and those who might offend provided that nothing is done which would relieve local authorities or other bodies of their statutory duties; and the management, co-ordination of the functions of other corporations, bodies or institutions, including the management, training and supervision of their employees, agents or volunteers provided that those activities are connected with and are in furtherance of these objects."

We have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing our aims and objectives and in planning our future activities. In particular, the Trustees consider how planned activities will contribute to the aims and objectives they have set.

In summary, the aims of our charity are to support communities and improve lives by helping people to be heard; helping people to feel safe; helping people with their health and wellbeing; and helping people to keep a roof over their heads and they fully reflect the purposes that the charity was set up to further.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Objectives and activities (continued)

b. Strategies for achieving objectives

We continue to maintain our financial viability by sourcing a diverse range of funds from charitable trusts and other grant makers. We are proud to have been successful in continuing to obtain grants from the Police and Crime Commissioner for our work in our Money Advice Service for victims of Domestic Abuse and we must thank the Suffolk Community Foundation and the LD Rope Charitable Trust for their continued support in finding us a variety of grants to support our service users. We successfully re-tendered for the Norfolk County Council Appropriate Adult Service and commenced our new Community Mediation Service funded by the Police and Crime Commissioner. Expanding our work in the Domestic Abuse field, we were awarded a grant by Standing Together Against Domestic Abuse to raise awareness and provide training to NHS staff.

Supporting our objects, being the relief of poverty and sickness, we made the decision to expand our existing structure to add a Health and Support department to sit alongside Housing, Community Safety and Advice and Guidance from 1st April 2023. Within this new department we have re-positioned existing services Supporting Treatment, Accommodation and Recovery in Suffolk (STARS), our Drug and Alcohol Recovery Outreach Service and the Suffolk Community Connectors Service, supporting access to a wide range of services for those who need support for their mental health. Our new Supported Discharge from Hospital Service (SDS) awarded from 1st April 2023 has been a new addition to this department.

It has been a year for growth for Health and Support with ACT being awarded grants to deliver Alcohol Prevention work by Public Health at Suffolk County Council, as well as a Health Inequalities grant by Suffolk & North East Essex Integrated Care Board.

One of our objectives is to form robust, worthwhile and rewarding partnerships. To achieve this we have continued our partnership with Access Community Trust to deliver the Rough Sleeper Initiative work in East Suffolk. To deliver our Housing Related Support service in the west of Suffolk, we have formed a successful partnership with Solo Housing Association. We have continued to deliver our Women's Wellbeing Service in partnership with St Giles Wise. Finally, we are delighted to announce our successful partnership with Turning Point and Iceni to deliver the new Suffolk Integrated Drug and Alcohol Treatment Service commencing April 2024. With regards to Corporate Partnerships, we have to thank DPL Group Ltd and their guests for their generous donations at their Charity Ball in February this year.

This year, our Trustees have continued to fund a Service User Engagement Officer to support the valuable contributions from service users to help us improve the delivery and development of our services. As well as this, they have continued to fund our Community Outreach Service (a volunteer led service with the aim of reducing social and rural isolation), rebranded from our previous Enabling Service to cover a wider service user base.

We have maintained our partnership with Lapwing Education who have continued their lease with us for office space. Whilst our commitment to flexible working has remained during the year, we have seen a further increase in staff presence in our office as staff have found a healthier balance between the flexibility resulting from home working and the team cohesiveness from face-to-face contact. Employee Engagement Surveys during this period have reflected this, showing a positive impact on staff engagement, remaining consistently at around 90%. Our surveys have continued to result in a range of staff focused initiatives, culminating in the review and development of our Competency Based Performance Review Process in March 2024. Our Employee Engagement is 9% above sector benchmark and 97% of staff believe that ACT makes a positive difference to the communities we work in.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Objectives and activities (continued)

Whilst there has not been an increase this year, we have maintained a consistent number of volunteers, ending the period with over 270 volunteer roles filled. Given the economic climate (seeing a shift away from volunteering towards paid employment) and our aim to focus on retention, this has been a significant achievement and has met our expectations. Whilst we have returned to face to face methods wherever possible when recruiting and training our volunteers, we have maintained online training in certain areas where it may be more beneficial for the volunteer and reduce mileage. During the year, we have embedded our 2 Volunteer Co-ordinator roles whose sole focus has been to supervise and support our valuable team of volunteers. This has seen an improvement in our volunteer engagement with a satisfaction level of 90% of volunteers completing our survey in February 2024. Throughout the year, we have continued with the deployment of volunteers in our Appropriate Adult services across Suffolk and Norfolk. We have also continued to utilise volunteers as Mediators and Independent Visitors and supporting our Money Advice, Domestic Abuse Outreach, Drug and Alcohol Outreach Services and Housing Services. We have also used our established volunteer base to support our Community Outreach Service and Community Connectors Service where volunteers have played a significant part in the services offered. Our Board of Trustees continues to act in a voluntary capacity and our volunteers have once again committed an outstanding number of hours this period, giving over 30,000 hours availability, equating to 15 full time employees.

We are proud to have been re-awarded our Investors in Diversity for Small Charities and Investors in People Standard during this period, alongside our Advice Quality Standard and our Cyber Essentials Plus certification evidencing our emphasis on quality to support the running of our services. As well as this, we have been re-accredited with the Carbon Charter Silver Award showing our commitment to our Environmental Policy and our impact in this area. As part of this process, our carbon footprint calculation has shown emissions to be 30.9% lower in 2022-23 compared to 2019-2020, a 10.3% reduction per year. Part of this award has been a result of our new staff HR Hub and online finance document library which has not only streamlined our processes but has also reduced the amount of paper usage.

During 2023/24, we have delivered services that accord with the aims and objectives of the charity as defined in our Strategy for 2022-27 giving our service users the stability, support and challenge they often need to achieve full independence and empowerment. Our focus is to develop safer and stronger communities for adults, families and young people alike.

As part of our intentions for 2022-27, The Board and Senior Management Team undertook a review of our strategy in June 2023 asking the following questions:

- What has changed in the environment ACT operates in, in the last 2 years?
- Are our Vision, Mission and Values still fit for purpose?
- Are our Objectives still fit for purpose – are they still relevant, are any redundant or missing?
- Are our strategic enablers still fit for purpose– are they still relevant, are any redundant or missing?
- After reviewing the strategy, are there any Board/Trustee Skills missing?

It was universally agreed that despite changes in our operating environment, our Strategy, Vision, Mission, Values and Objectives remain focused and relevant to the Charity. It was acknowledged that there were skills gaps in Marketing, HR and Housing and the next recruitment campaign would target these areas. We are very pleased to note that we successfully recruited 4 new Trustees in September who, between them, fill these skills and knowledge gaps.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Objectives and activities (continued)

We restate our Vision, Mission and Values:

Our Vision

Everyone has the opportunity to live in their community with support, dignity and purpose.

Our Mission

We exist to encourage people to achieve their full potential, whatever their circumstances, by providing a range of high-quality advice, guidance and support services, delivered by skilled and knowledgeable personnel.

Our Values

We are an organisation that responds to our communities needs and our restated values are:

- Always act with integrity, honesty, trust and respect
- Empower individuals, families and neighbourhoods
- Embed strong governance, financial prudence, Safeguarding good practice and equality and diversity into everything we do
- Use our expertise to influence positive change within everything in which we're involved
- Continuously review and improve our contribution to society and therefore increase public benefit

Growth

We reviewed our previous aspiration for 'controlled growth' and confirmed it remains the same, taking advantage of opportunities as they arise but taking care not to over stretch our resources or geographic reach capability. We remain committed to finding time within our resource plan to be able to support bid activity and undertake market analysis.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Objectives and activities (continued)

c. Activities undertaken to achieve objectives

Our charitable activities summarised below are undertaken to further our charitable purposes for public benefit and can be split into four areas:

Helping people to be heard

- Appropriate Adult Service
- Independent Visiting
- Advice and Guidance – Money Advice
- SEND (Special Educational Needs and Disabilities) independent advice and guidance, mediation and disagreement resolution services
- Community Mediation
- Women's Wellbeing Service
- Community Outreach Service

Helping people to feel safe

- Domestic Abuse Outreach Service
- Domestic Abuse Mentoring for young people
- Accommodation Triage Service

Helping people to keep a roof over their heads

- Accommodation Based Support
- Triangle Tenancy Scheme
- Temporary Housing
- Satellite Domestic Abuse Housing Service
- Rough Sleeper Outreach Service
- Housing First
- Short Term Emergency Provision Service
- Refugee Resettlement Scheme

Helping people with their health and wellbeing

- Drug and Alcohol Recovery Outreach Service and Psych Liaison
- Suffolk Community Connectors Service
- Supporting Treatment, Accommodation and Recovery in Suffolk Service
- Supported Discharge from Hospital Service

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Objectives and activities (continued)

d. Policy statements

Below are the summaries of our major policy statements:

Grant Giving

This is a very small part of the activities of the charity and is supported by the charity, in the main, from its current unrestricted services. This fund is the Empowerment Fund. Applicants must be existing users of ACT's services to apply and must be able to evidence how the application will empower them to make positive changes for the future. For the purposes of administration, it is administered by the Head of Operations and CEO as part of their management responsibilities.

In addition, we have been fortunate to receive a variety of small hardship grants through the Suffolk Community Foundation to administer on their behalf.

Fundraising Activities

Anglia Care Trust raises funds for specific purposes as needs are identified and does not currently engage in fundraising activities for general unrestricted purposes. Unless otherwise designated, all donations received are given to the Empowerment Fund.

Principal Funding Sources

The principal funding sources for the charity during this period are currently by way of grant and contract income from Suffolk County Council, Suffolk and North East Essex Integrated Care Board, Ipswich Borough Council, the Suffolk Police and Crime Commissioner, Norfolk County Council, Public Health and Tendring District Council. A large proportion of our income continues to come from property rental. We must also thank Suffolk Community Foundation for their assistance in securing many grants throughout the year for our Service Users, as well as the LD Ropes Charitable Settlement who continue, year on year, to support our applications on behalf of our service users.

Designation of funds and free reserves

Once the value of the fixed assets is excluded, the charity's free reserves as at 31 March 2024 amounted to £1,105,479 (2023: £1,029,708), of which £160,685 is committed to our Development Reserve Fund, £61,513 to Long Term Property Maintenance Fund, £17,593 to the Community Outreach Service (previously known as the Enabling Service) and £2,922 to Service User Engagement.

Income Funds

Anglia Care Trust is in receipt of income as follows:

- Service delivery contracts and service level agreements as unrestricted income
- Grants as restricted income. Such income which is not expended during the lifetime of a project will remain restricted, with the grant giving body being notified, with a view to extending the duration of the project
- Investment income as unrestricted income
- Other income will be treated as unrestricted e.g. rent.

Reserves Policy

Anglia Care Trust aims to maintain financial reserves equating to:

- 6 months salary costs, inclusive of pension and NI contributions (which equates to £1,397,000 2023-24), for the purpose of ensuring that the organisation can meet its obligations in law to all staff, should it cease operating. These reserves can be funded not just by designated cash reserves but also by the capital values tied up in Anglia Care Trust properties which in the case of properties subject to mortgage or charge would be restricted to the prior legal claim of the charge and noting that the first call on the sale of

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Objectives and activities (continued)

any property would be salary reserves.

- 5% of the market value of properties owned by Anglia Care Trust (which equates to £39,375 2023-24), for the purpose of ensuring that any unplanned eventualities regarding the properties, inclusive of damage and large scale maintenance or refurbishment, can be dealt with.

We have achieved both these targets in 2023-24. During the year, the Finance Committee reviewed our reserves policy and recommended to the Board that it remains unchanged

e. Board Evaluation

The Board uses the NCVO Charity Governance Code to review its effectiveness and performance. All Trustees have an annual Performance Review carried out by the Chair.

f. Diversity

The Board has an objective to ensure it is diverse as possible. Recruitment has been targeted to ensure it reaches as diverse an audience as possible and addresses any imbalances the Board has.

g. Board Attendance

As testament to our commitment to transparency, we publish our Board attendance figures. We can state that for 2023-24, our attendance rate overall was 87%.

h. Main activities undertaken to further the Charity's purposes for the public benefit

Our objects and funding limit the services we provide to those living in Great Britain. Priorities are decided after assessing the needs of the individuals and their personal commitment to achieving success. All our services are provided free to our service users.

Anglia Care Trust believes that equal access to our services is vital to our success and that successful outcomes must be shared by all communities that use our services. We monitor access to our services by gender, disability, age and race, but exclude no one for whom the service is suitable. Further information about who benefits directly from our services is explained in the reporting on each service's achievements below.

However, the impact of our work goes far further than just the individuals or families who access our services. We believe that entire communities benefit indirectly from much of the work that we do, and our work with families such as through our Mediation Service, our Money Advice Service and our work with victims of domestic abuse is a strong example of how a whole community can benefit from improvements in behaviour from one family. The work that we do with our Drug and Alcohol Recovery Outreach Service working with Street Drinkers, Rough Sleepers and our tenants in supported accommodation are other examples of how working with one individual can have a positive impact on many others: from neighbours, to family members, through to the local community.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Achievements and performance

a. Key performance indicators

As a charity, our financial governance is key to our success and our integrity. Therefore, our internal monitoring and controls are our Key Performance Indicators. We can confirm that our income for 2023-24 was 2% above budget and our expenditure was 2% over budget. However, there was only a 0.9% negative variance and 0.2% positive variance between actual and forecast figures respectively, giving Trustees confidence in our internal financial processes and knowledge of our business.

b. Review of activities

The charity has delivered the following services during the year that can be grouped into our three areas of focus:

Helping people to be heard

Appropriate Adult Service

Our Norfolk and Suffolk services have exceeded expectations this year, continuing our record of 100% callout compliance in both areas, with over 99% of callouts attended within 1 hour. Demand has remained consistent and comparable with 2022-23, with just less than 3200 detainees supported across the 6 Police Investigation Centres.

Our daytime and evening rotas have remained entirely volunteer-led, with over 30,000 hours availability offered by volunteers across the year.

Independent Visiting

During the course of the year, we have supported 37 children and young people (CYP), with 15 cases closing within this period. The average duration of support for those closed cases was two years, with two matches each lasting six years. Currently, we have 10 CYP entering their third or subsequent year of support and another 10 entering their second year. The 2023-24 period marked the second year of our three-year contract, which includes an option to extend for up to an additional 24 months.

Money Advice

Demand for the service has remained high, with over 380 referrals. Funding from Ipswich Borough Council was extended by a further 12 months and funding from ACT Housing and the Police and Crime Commissioner (PCC) grant have continued. The service received new funding this year from the Suffolk County Council Tackling Poverty Fund, aimed at offering income maximisation advice to people in Suffolk.

The service has helped to maximise over £43,000 worth of income and write off over £173,000 worth of debt. In the wake of the cost-of-living crisis, trends have changed with more budgets in deficit than we have previously seen, meaning advice conversations now heavily focus on ways to reduce costs.

SEND (Special Educational Needs and Disabilities) independent advice and guidance, mediation and disagreement resolution services

We have recently been awarded a further 3 year contract for this service to continue offering free and impartial advice, SEND Mediation and Disagreement Resolution, commissioned by SENDIASS.

Demand for the service has increased this year, with over 580 helpline calls received, an increase of 230% compared to 2022-23. This has resulted in over 320 mediation cycles being completed (an increase of 160%) with over 420 positive outcomes for service users (an increase of 170%). This has been offered through a combination of telephone advice and mediations, with the service continuing to be supported by volunteers.

**TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024**

Achievements and performance (continued)

Community Mediation

In the first year of a three-year contract, with an option to extend up to an additional 24 months, we received 56 referrals. From these referrals, we have successfully completed 10 mediations, providing individual support to a total of 98 people.

Women's Wellbeing Service

In the 3rd year of the contract, the partnership to deliver this service with St Giles Trust has continued. The service has worked with 147 women over the course of the year across Cambridgeshire, Norfolk and Suffolk.

Community Outreach Service

Now fully re-branded as the Community Outreach Service (formerly Enabling Service), this service is funded by the Board of Trustees. The service exists to reduce loneliness and social isolation in Suffolk, by introducing people to communities in which they feel accepted, comfortable and safe.

This year, the service has received 78 referrals, with 33 receiving support and 9 achieving positive outcomes to help them feel less lonely and isolated through face-to-face interactions with our volunteers and staff and joining new communities.

Helping people to feel safe

Domestic Abuse Outreach Service

In the first year of our new contract, we received 1,143 referrals, up from 636 referrals in the previous year. This significant increase is likely due to the introduction of the Domestic Abuse Risk Assessment (DARA) in the police force. Among those supported, 90% have experienced a reduction in risk level upon exiting the service. Additionally, we have received 555 calls on the Suffolk Domestic Abuse Helpline, a slight increase from the 542 calls received the previous year. Of these calls, 148 were made outside of regular hours. The majority of calls (459) were for advice and guidance, with 412 calls from individuals identifying as victims and 70 calls from professionals seeking advice. Furthermore, we have received 38 live chats on our dedicated Domestic Abuse website.

Domestic Abuse Mentoring for young people

Funding for our Domestic Abuse program, which ran from 17th October 2022 to 31st August 2023, ended on 31st August 2023. During this period, we supported a total of 19 young people, achieving an average increase of 5.8 points on the Warwick-Edinburgh Mental Wellbeing Scale. This evidence of positive impact facilitated the acquisition of additional Domestic Abuse Mentoring funding, commencing on 1st April 2024.

Accommodation Triage Service

New for this year, we have received 51 referrals for domestic abuse accommodation within Suffolk, with 9 placements made.

Helping people to keep a roof over their heads

Accommodation Based Support

Throughout the 3 Lots (72 units) within the HRS contract there have been 18 positive move on's throughout the year. Positive feedback has been received from the Commissioner over the management of 3 long term safeguarding cases.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Achievements and performance (continued)

Triangle Tenancy Scheme (TTS)

In previous years, TTS functioned as ACT's in-house private sector accommodation scheme, providing additional Supported Housing to serve as both move-on accommodation and direct-access housing for those unable to access private sector accommodation. Due to the growth of ACT's Temporary Housing scheme and the close similarities between the two schemes, they have now merged under the Temporary Housing banner.

Temporary Housing

During this period, the service has taken on 32 new units of accommodation, providing tenancy support to low needs clients across Suffolk and Essex. The service has worked with 159 service users and successfully moved on 40 individuals to Social Housing or Private Sector Rentals, a 100% increase compared to the previous year.

Satellite Domestic Abuse Housing Service

In the first year of the new contract funded by Suffolk County Council, we have seen the number of units increase from 11 to 17 units. All successful referrals have met the 48 hour assessment timeframe and there have been 4 positive move ons from the service.

Rough Sleeper Outreach Service

We have continued working in partnership with Access Community Trust, delivering Rough Sleeper Outreach Services and Emergency Accommodation in East Suffolk. The service has received 136 referrals and worked with 47 individuals, 29 of which have been accommodated.

The contract in Tendring has been increased, with Officers delivering prevention work as well as Rough Sleeper Outreach services. Working with a total of 143 service users, 45 of them have been successfully accommodated.

Housing First

The first year of a 3 year Ipswich Borough Council contract has seen the number of Officers double from August 2024 with no loss of tenancies within the year. Providing long term accommodation to entrenched homeless individuals, staff now provide support to service users on the Housing First waiting list alongside 3 Peer Mentors.

Short Term Emergency Provision Service

Functioning to provide direct access emergency accommodation for rough sleepers in Ipswich for Ipswich Borough Council, the service is funded until 31st March 2025 with 10 units across 2 properties. The Rough Sleeper Emergency Bed (RSEB) Service is funded until November 2024 and provides an additional 8 beds. The service has worked closely with multiple agencies within the Rough Sleeper Initiative (RSI) group to reduce rough sleeping with a void target of 0.9% at the end of year. During the year, 22 service users were positively moved onto further accommodation.

Refugee Resettlement Scheme

Now in the second year of a 3 year contract (funded by Suffolk County Council and working in partnership with the Suffolk Refugee Service) the service has 16 properties. 6 new families have been housed within the past year and 5 families moved on into other accommodation (one of these being within the first year of arrival). Families have engaged well with forums and events.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Achievements and performance (continued)

Helping people with their health and wellbeing

Drug and Alcohol Recovery Outreach Service and Psych Liaison

In its final year of the contract, the service has supported 758 service users and continued to hold a strong presence within the area working alongside multiple external and internal services, particularly Turning Point.

The Drug and Alcohol Recovery Service and Psych Liaison service, in collaboration with Turning Point and Icenl, formed a partnership for the successful bid to continue to provide the service in Suffolk for the next 5 years becoming The Suffolk Drug and Alcohol Service from April 2024.

Suffolk Community Connectors Service

In the second year of a 3 year contract, the service has built on its telephone support service identifying the need to engage individuals back into the community, providing a variety of group activities which have included Wellbeing Walks and the use of The Suffolk Wellbeing Service to tackle issues identified by the clients, for example sleep and relaxation. There are regular meet ups across the county in Ipswich, Haverhill, Bury St Edmunds, Felixstowe and Thetford.

Art has been identified as a vehicle to reduce social isolation, bring people together, inspire creativity and foster a sense of identity and pride creating a catalyst for positive change. Working within a variety of mediums, the groups produced work exhibited in Mental Health Awareness Week in May 2024.

The team continue to provide a goal focused service to a high volume of individuals with a total case load of approximately 525 and 150 individuals on the waiting list who are contacted monthly by volunteers.

Supporting Treatment, Accommodation and Recovery in Suffolk Service

The STARS (Supporting Treatment, Accommodation and Recovery Suffolk) contract was decommissioned in March 2024. The 25 units available to individuals moving towards or in recovery have been reduced to 15 units which have been incorporated into The Suffolk Drug and Alcohol Service Partnership contract from April 2024. The decommissioned units have been moved into our Temporary Housing Service with the clients in these units having been moved on successfully or transferred to Temporary Housing. During the 5th and last year of the contract, the service received 85 referrals and successfully moved on 11 clients.

Supported Discharge from Hospital Service

During the first year of the contract, the service transferred across from the previous provider with minimal impact on the clients. The teams and volunteers working out of Ipswich and West Suffolk Hospitals have continued to provide discharge services including shopping, cleaning and signposting to reduce the reliance on statutory services. This has aided the independence in the community of 1055 patients during the first year.

Alcohol Prevention

Being awarded as a year long contract, this service became active during February 2024 with the purpose of increasing awareness within the community of national alcohol consumption guidelines and support services. It also aims to deliver alcohol screenings and brief advice and increase referrals of high risk/dependent alcohol users to specialist drug and alcohol services.

The service is commissioned to complete 1500 individual alcohol screenings providing low-level advice and refer 200 individuals to alcohol treatment providers.

c. Investment policy and performance

ACT'S cash reserves are held with Charities Aid Foundation and the Royal Bank of Scotland. Our current account operations are with Royal Bank of Scotland. Due to the increase in interest rates this year, we are pleased to have received in excess of 160% more than we had anticipated in interest.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Achievements and performance (continued)

d. Factors relevant to achieve objectives

Factors relevant to achieving objectives have been included in the review of activities.

Financial review

a. Going concern

After making appropriate enquiries, the Trustees have a reasonable expectation that the company has adequate resources to continue in operational existence for the foreseeable future. For this reason they continue to adopt the going concern basis in preparing the financial statements. Further details regarding the adoption of the going concern basis can be found in the Accounting Policies.

b. Material investments policy

The Charity does not hold any investments including material social investments.

Structure, governance and management

a. Constitution

The organisation is a charitable company limited by guarantee, incorporated on 19 February 1986 and has been in existence as an independent registered charity since the early 1970s. The company was established under a Memorandum of Association which established the objects and powers of the charitable company and is governed under its Articles of Association. In the event of the company being wound up members, currently set as the Directors of the company, are required to contribute an amount of not exceeding £1. The charitable company is constituted under a Trust Deed and is a registered charity, number 299049.

The Directors of the company are ex officio Trustees for the purpose of charity law. The Memorandum and Articles of Association require a minimum of three Directors; the maximum number is fifteen. As at 31 March 2024 there are nine members of the Board. The Memorandum and Articles of Association require that one-third of the membership retire annually. The members to retire are those that have been in office the longest. Retiring members are eligible for re-election. The members of the Board of Directors have the power to co-opt members to the Board; any such members hold office until the next Annual General Meeting when they are eligible to stand for election.

b. Methods of appointment or election of Trustees

Potential new recruits to the Board of Directors meet with the Chair and others he or she may involve in order to discuss their request to join the Board with intent to examine their potential suitability for the role of Director of the Company, to assess their understanding of the role of Director and the degree to which they meet the current needs of the Board in terms of skill, experience and diversity. If satisfied, the Chair may then invite the applicant to attend a Board Meeting as an observer. The Board will then consider the appointment and if satisfied they will co-opt the applicant to the Board until the next Annual General Meeting takes place.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Structure, governance and management (continued)

c. Policies adopted for the induction and training of Trustees

Many of the Board of Directors are familiar with the practical work of the Company by virtue of service, either as a Director or as a volunteer or both for a number of years. Board members are also invited to attend the staff conference days. Their induction involves spending time with the Senior Management Team and other personnel and Service Users to ensure that they have an overview of the organisation. New Board members are also inducted into the Board process by the Company Secretary, who ensures that they receive copies of the following:

- Most recent Annual Reports and Audited Accounts
- Memorandum and Articles of Association

d. Pay policy for key management personnel

As with all staff, remuneration is based on market rates and staff are subject to annual Competency Based Performance Reviews. Senior Staff are afforded the same annual cost of living awards as the rest of the organisation.

e. Organisational structure and decision making

Board of Directors

The Board of Directors is legally responsible for the management and control of the charity; the Directors meet eight times per year and hold an Annual General Meeting in accordance with the governing document. They also have the authority to establish Board committees.

There are three committees in existence: Governance and Risk, Human Resources and Finance, with Strategy being discussed at Board Meetings. Each committee consists of a minimum of three Board members (other Board members contribute when required) and are supported by the Senior Management Team. Each of the committees usually meet a minimum of four times per year.

Board of Directors

The Board of Directors delegates day-to-day responsibility for the management of the charity to the Chief Executive Officer, supported by the Head of Operations and Head of Business Support.

Responsibility of the Chief Executive Officer (CEO)

The CEO has responsibility for the delivery of the strategic direction of the charity, the day to day management of the charity's activities, finances, budgetary control, recruitment and dismissal of staff. They also have responsibility for the determination of salaries for all personnel below their level, providing that these are in line with the current salary structure as approved by the Human Resources Committee and also within the overall budget agreed for the year. They are required to ensure that key performance targets are agreed and met by all staff. Finally, they are responsible for ensuring that the charity delivers the services specified, thus ensuring that the aims and objectives of the charity are met.

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Structure, governance and management (continued)

Board Strategy

The purpose of the Board meetings are to:

- Set Anglia Care Trust's strategic direction in consultation with the Senior Management Team and to support them in delivering it
- Make sure that ACT's business plan implements ACT's strategic direction
- Make sure that ACT's achievements against its business plan are assessed annually
- Explore available opportunities for collaborative working, cost sharing, mergers, alliances, joint venture and new sources of funding
- Promote and encourage innovation in all aspects of ACT's work and to make sure that there are continuous quality improvements and efficiency gains
- Develop and sustain ACT as a flexible, learning organisation enabling it to carry out its strategic aims of developing safe and stronger communities for adults, families and young people.

Governance and Risk Committee

The remit of this committee is to oversee and make recommendations to the Board of Directors with particular reference to:

- Promoting and monitoring sound Corporate Governance including staff relations
- Ensuring that ACT complies with its legal obligations
- Reviewing and making recommendations to the Board on the recruitment, structure, size and composition of the Board
- Governing ACT's Safeguarding and Health and Safety responsibilities
- Monitoring the Risk Management process and the bi-annual review of the charity's strategic risk
- Monitor the performance of the Trust against its Environmental Action and Business Continuity Plans on an annual basis

HR Committee

The remit of this committee is to oversee and make recommendations to the Board of Directors with particular reference to:

- Overseeing the progression of the People Plan, with regards to Reward, Recognition, Retention and Development
- Assessing and reviewing salary bandings against market conditions
- Oversee Human Relations aspects including staff and volunteer Workforce Development and wellbeing, including staff and volunteer benefits
- Oversee the staff appraisal system
- Oversee and promote the Charity's commitment to EDI
- Overseeing the review of all Anglia Care Trust's policies and procedures

Finance Committee

The remit of this committee includes all financial aspects of the business including:

- Overseeing the development, implementation and review of Anglia Care Trust's financial policies
- Ensuring that the Finance Regulations help achieve the organisation's aims and objectives and compliance with the Board, auditor's and other regulatory bodies requirements
- Ensuring continuous quality improvements and efficiency
- The promotion and monitoring of sound financial governance
- Reviewing and making recommendations to the Board on finance relates issues
- Liaising with the Human Resources Committee with regards to salary related issues.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Structure, governance and management (continued)

Governance Activities

Anglia Care Trust applies the term 'Governance Activities' to those activities which ensure sound governance and strategic development as guided by the Association of Chief Executives of Voluntary Organisations (ACEVO) in allocating costs. The Board of Directors have adopted the following Governance Policy:

All administration costs associated with the governance of the charity will be allocated in accordance with the ACEVO model of "Full Cost Recovery"; the charity will therefore allocate the following to Governance Costs:-

- Directors' travel and subsistence
- Costs associated with meetings related to the governance of the charity
- AGM and Annual Review
- Directors' Liability Insurance
- Directors' recruitment, training and induction
- Costs associated with the employment of the Company Secretary i.e. salaries, the cost of travel and subsistence
- Legal costs
- Audit fees.

During 2023-24, the Board continued the work that had been undertaken in previous years with its internal audit, following the NCVO's Charity Governance Code. The code allows the Board to self-assess the governance of the charity and the controls in place with regards to seven Principles, being:

1. Organisational Purpose
2. Leadership
3. Integrity
4. Decision making, risk and control
5. Board Effectiveness
6. Equality, Diversity and Inclusion
7. Openness and Accountability

One previously identified missing governance element relates to there being no current maximum term of appointment of Trustees, and whilst a review of our Objects and Articles has not yet taken place, a statement is included here relating to our proposed position:

In accordance with the Charity Governance Code, the nominal maximum appointment term for Trustees is proposed as nine years, with reappointment of Trustees to take place three-yearly. Particular consideration for continuation beyond nine years shall be given to the needs of the organisation (e.g. specific skill or knowledge areas), balanced against the need for progressive refreshing of the Board, and the ability to recruit suitable replacements.

f. Risk management

All ACT services follow a Risk Management Procedure which covers:

- Strategic Risk Assessment and Control
- Service Specific Risk Assessment and Control
- Service User Needs Assessment and Control
- Completing and monitoring of a central risk register
- Business Continuity Plan

It is our aim that all of the Senior Management Team are IOSH Managing Safely accredited and this level of competency is now mandatory for Operational Managers.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Structure, governance and management (continued)

The Trustees have assessed the major risks to which the charity is exposed, in particular those related to the operations and finances of the charity and has reviewed those risks and established systems and procedures to mitigate the risks the charity faces. All significant activities undertaken are subject to a risk review as part of the initial project assessment and implementation; major risks are identified and ranked in terms of their potential impact and likelihood. The Trustees are satisfied that systems and procedures are in place to mitigate our exposure to the major risks. Whilst our Strategic Risks are reviewed quarterly by our Governance and Risk Committee, a complete review of these is to be undertaken in the summer of 2024.

Plans for future periods

Future Developments

Over the duration of our 5 year strategy, we will continue to recognise the changing needs of those around us, putting our service users and their communities at the centre of what we do. We will:

- Increase our positive impact on those around us, both our service users and those we work alongside or in partnership with
- Identify and respond to emerging trends, opportunities and risks around us
- Maintain and strengthen a values-led culture, attracting and retaining the best workforce who are resilient, motivated and empowered
- Expand and strengthen our network of strategic and operational partners
- Use our voice to influence the local environment to respond to the needs of our communities
- Continue to diversify our funding streams to support our strategy
- Continue to harness technology to support a robust infrastructure and diverse methods to deliver our services
- Broaden our reach to introduce ACT to a wide range of funders, including an increased use of digital media.

Our Objectives

Following a consultation with our stakeholders including service users, staff, volunteers and commissioners, the Board agreed the following objectives for 2022-27 to help us achieve our Mission and support our Vision:

1. Increase the number of vulnerable people that we support, harnessing existing and emerging technology to expand our reach
2. Increase the co-production of our services with our Service Users and local communities
3. Increase the number of people with lived-experience in the delivery of our services
4. Find new and innovative ways of supporting the vulnerable in our communities, whilst creating opportunities for employment and volunteering within our local communities
5. Recruit, develop and retain a high quality, diverse and inclusive workforce of staff and volunteers
6. Ensure all staff and volunteers have the resources to undertake their roles effectively and professionally wherever they are based
7. Form robust, worthwhile and rewarding partnerships
8. Increase our geographical reach in Norfolk, Essex and Cambridgeshire where opportunities arise
9. Monitor the impact of our services, our reach and our effectiveness whilst also identifying insights into unmet need
10. Control our growth, whilst taking advantage of opportunities, either as we seek or as they arise, without putting the charity at risk of over-stretching
11. Improve our methods of evidencing our Social Value and continue on our journey to becoming Carbon Neutral by 2030
12. Continue to keep a variety of funding streams so as not to become over-reliant on any one source.

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Plans for future periods (continued)

Funds held as custodian

There are no funds in this category.

Statement of Trustees' responsibilities

The Trustees (who are also the Directors of the Charity for the purposes of company law) are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year. Under company law, the Trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the Charity and of its incoming resources and application of resources, including its income and expenditure, for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles of the Charities SORP (FRS 102);
- make judgments and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards (FRS 102) have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Charity will continue in business.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the Charity's transactions and disclose with reasonable accuracy at any time the financial position of the Charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Disclosure of information to auditor

Each of the persons who are Trustees at the time when this Trustees' Report is approved has confirmed that:

- so far as that Trustee is aware, there is no relevant audit information of which the Charity's auditor is unaware; and
- that Trustee has taken all the steps that ought to have been taken as a Trustee in order to be aware of any relevant audit information and to establish that the Charity's auditor is aware of that information.

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Auditor

On 28 March 2024 our auditor, SB Audit LLP, merged with Sumer Auditco Limited.

Accordingly SB Audit LLP formally resigned as the Company's auditor with the Directors duly appointing Sumer Auditco Limited to fill the vacancy arising

The auditor, Sumer Auditco Limited, has indicated his willingness to continue in office. The designated Trustees will propose a motion reappointing the auditor at a meeting of the Trustees. Such appointments are always subject to regular review

Small Companies Regime

This report has been prepared in accordance with the special provisions relating to small companies within part 15 of the Companies Act 2006.

Approved by order of the members of the Board of Trustees and signed on their behalf by:



Lindsey Cook
(Chair of Trustees)

Date: 30/09/2024

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF ANGLIA CARE TRUST

Opinion

We have audited the financial statements of Anglia Care Trust (the 'Charitable Company') for the year ended 31 March 2024 which comprises of the Statement of Financial Activities, the Balance Sheet, the Statement of Cash Flows and the related notes, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the Charitable Company's affairs as at 31 March 2024 and of its incoming resources and application of resources, including its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Charitable Company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the United Kingdom, including the Financial Reporting Council's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the Charitable Company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF ANGLIA CARE TRUST (CONTINUED)

Other information

The other information comprises the information included in the Annual Report other than the financial statements and our Auditor's Report thereon. The Trustees are responsible for the other information contained within the Annual Report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinion on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' Report for the financial year for which the financial statements are prepared is consistent with the financial statements;
- the Trustees' Report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of our knowledge and understanding of the Charitable Company and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' Report.

We have nothing to report in respect of the following matters in relation to which Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of Trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the Trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the Trustees' Report and from the requirement to prepare a Strategic Report.

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF ANGLIA CARE TRUST (CONTINUED)

Responsibilities of the Trustees

As explained more fully in the Trustees' Responsibilities Statement, the Trustees (who are also the Directors of the Charitable Company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Trustees are responsible for assessing the Charitable Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the Charitable Company or to cease operations, or have no realistic alternative but to do so.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF ANGLIA CARE TRUST (CONTINUED)

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an Auditor's Report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

We identified areas of laws and regulations that could reasonably be expected to have a material effect on the financial statements from our general commercial experience and through discussions and enquiries of the Trustees and management. During the engagement team briefing, the outcomes of these discussions were shared with the team, as well as consideration as to where and how fraud may occur in the Charitable Company.

The following laws and regulations were identified as being of significance to the Charitable Company

- Those laws and regulations considered to have a direct effect on the financial statements including UK financial reporting standards, taxation regulations and the Charities Act 2011; and
- The Charitable Company is subject to many other laws and regulations where the consequences of non-compliance could have a material effect on amounts or disclosures in the financial statements, for instance through the imposition of fines or litigation. We identified the following areas as those most likely to have such an effect: health and safety, safeguarding, human rights, employment law and GDPR compliance.

Audit procedures undertaken in response to the potential risks relating to irregularities (which include fraud and non-compliance with laws and regulations) comprised of: enquiries of management and those charged with governance as to whether the Charitable Company complies with such regulations; enquiries of management and those charged with governance concerning any actual or potential litigation or claims; inspection of relevant legal documentation; review of board minutes; testing the appropriateness of entries in the nominal ledger, including journal entries and the performance of analytical procedures to identify any unexpected movements in account balances which may be indicative of fraud

The likelihood of detecting irregularities, including fraud, is limited by the inherent difficulty in detecting irregularities, the effectiveness of the Charitable Company's controls, and the nature, timing and extent of the audit procedures performed. Irregularities that result from fraud might be inherently more difficult to detect than irregularities that result from error. As explained above, there is an unavoidable risk that material misstatements may not be detected, even though the audit has been planned and performed in accordance with ISAs (UK).

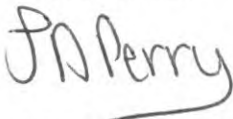
A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our Auditor's Report.

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF ANGLIA CARE TRUST (CONTINUED)

Use of our report

This report is made solely to the Charitable Company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the Charitable Company's members those matters we are required to state to them in an Auditor's Report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Charitable Company and its members, as a body, for our audit work, for this report, or for the opinions we have formed.



John Perry (Senior Statutory Auditor)
for and on behalf of
Sumer Auditco Limited
Statutory Auditor
Fitzroy House
Crown Street
Ipswich
Suffolk
IP1 3LG

Date:

23 October 2024

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

**STATEMENT OF FINANCIAL ACTIVITIES (INCORPORATING INCOME AND EXPENDITURE ACCOUNT)
FOR THE YEAR ENDED 31 MARCH 2024**

	Notes	Unrestricted funds 2024 £	Restricted funds 2024 £	Total funds 2024 £	Total funds 2023 £
Income from:					
Charitable activities	4	4,742,655	619,706	5,362,361	4,874,292
Investments	5	25,697	-	25,697	7,103
Total income		4,768,352	619,706	5,388,058	4,881,395
Expenditure on:					
Charitable activities	6	4,713,884	688,457	5,402,341	4,954,267
Total expenditure		4,713,884	688,457	5,402,341	4,954,267
Net movement in funds before other recognised gains/(losses)		54,468	(68,751)	(14,283)	(72,872)
Other recognised gains/(losses):					
Gains/(losses) on revaluation of tangible fixed assets		7,500	-	7,500	(10,000)
Net movement in funds		61,968	(68,751)	(6,783)	(82,872)
Reconciliation of funds:					
Total funds brought forward		1,863,524	279,970	2,143,494	2,226,366
Net movement in funds		61,968	(68,751)	(6,783)	(82,872)
Total funds carried forward		1,925,492	211,219	2,136,711	2,143,494

The Statement of Financial Activities includes all gains and losses recognised in the current and prior years.

The notes on pages 29 to 45 form part of these financial statements.

ANGLIA CARE TRUST
(A Company Limited by Guarantee)
REGISTERED NUMBER: 02223103

BALANCE SHEET
AS AT 31 MARCH 2024

	Note	2024 £	2023 £
Fixed assets			
Tangible assets	11	820,013	833,816
		<u>820,013</u>	<u>833,816</u>
Current assets			
Debtors	12	388,323	352,710
Cash at bank and in hand		1,308,835	1,265,816
		<u>1,697,158</u>	<u>1,618,526</u>
Creditors: amounts falling due within one year	13	(380,460)	(308,848)
Net current assets		<u>1,316,698</u>	<u>1,309,678</u>
Total assets less current liabilities		<u>2,136,711</u>	<u>2,143,494</u>
Net assets excluding pension asset		<u>2,136,711</u>	<u>2,143,494</u>
Total net assets		<u><u>2,136,711</u></u>	<u><u>2,143,494</u></u>
Charity funds			
Restricted funds	14	211,219	279,970
Unrestricted funds	14	1,925,492	1,863,524
Total funds		<u><u>2,136,711</u></u>	<u><u>2,143,494</u></u>

The Trustees acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and preparation of financial statements.

The financial statements have been prepared in accordance with the provisions applicable to entities subject to the small companies regime.

The financial statements were approved and authorised for issue by the Trustees and signed on their behalf by:



Lindsey Cook
(Chair of Trustees)

Date: 30/09/2024

The notes on pages 29 to 45 form part of these financial statements.

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 31 MARCH 2024

	Notes	2024 £	2023 £
Cash flows from operating activities			
Net cash (used in) operating activities	16	27,967	(86,294)
Cash flows from investing activities			
Interest received		25,697	7,103
Purchase of tangible fixed assets		(10,645)	(15,785)
Net cash provided by/(used in) investing activities		15,052	(8,682)
Change in cash and cash equivalents in the year		43,019	(94,976)
Cash and cash equivalents at the beginning of the year		1,265,816	1,360,792
Cash and cash equivalents at the end of the year	17	1,308,835	1,265,816

The notes on pages 29 to 45 form part of these financial statements

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024**

1. General information

Anglia Care Trust (the "Charity") is a company limited by guarantee, domiciled and incorporated in England and Wales, registration number 02223103.

Anglia Care Trust is a registered charity, registration number 0299049.

The registered office for the Charity is Unit 8, The Square, Martlesham Heath, Ipswich, Suffolk IP5 3SL.

The members of the Company are the Trustees named on page 1. In the event of the Charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the Charity.

These financial statements are prepared in Sterling, which is the functional currency of the Charity and monetary amounts in these financial statements are rounded to the nearest pound.

2. Accounting policies

2.1 Basis of preparation of financial statements

The financial statements have been prepared in accordance with the Charities SORP (FRS 102) - Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland, the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Anglia Care Trust meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy.

2.2 Going concern

The Trustees and management have prepared detailed forecasts to 31 March 2025, that indicate that the Charity will be able continue to meet its liabilities as they fall due and will continue to operate for the foreseeable future, being at least 12 months from the date of approval of these financial statements. Furthermore at the time of approving the financial statements, the Trustees confirm that there are no material uncertainties regarding the Charity's ability to continue in operational existence for the foreseeable future. Accordingly, the financial statements have been prepared on the going concern basis.

2.3 Income

All income is recognised once the Charity has entitlement to the income, it is probable that the income will be received and the amount of income receivable can be measured reliably.

Grants are included in the Statement of Financial Activities on a receivable basis. The balance of income received for specific purposes but not expended during the period is shown in the relevant funds on the Balance Sheet. Where income is received in advance of entitlement of receipt, its recognition is deferred and included in creditors as deferred income. Where entitlement occurs before income is received, the income is accrued.

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024

2. Accounting policies (continued)

2.4 Expenditure

All expenditure is accounted for on an accruals basis and has been included under expense categories that aggregate all costs for allocation to activities. Where costs cannot be directly attributed to particular activities they have been allocated on a basis consistent with the use of the resources.

Support costs are those costs incurred directly in support of expenditure on the objects of the Charity and include project management carried out at Martlesham Heath.

2.5 Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the Charity; this is normally upon notification of the interest paid or payable by the institution with whom the funds are deposited.

2.6 Tangible fixed assets and depreciation

Tangible fixed assets are initially recognised at cost. After recognition, under the revaluation model, tangible fixed assets whose fair value can be measured reliably shall be carried at a revalued amount, being their fair value at the date of revaluation less any subsequent accumulated depreciation and subsequent accumulated impairment losses.

Revaluations are made with sufficient regularity to ensure that the carrying amount does not differ materially from that which would be determined using fair value at the end of the reporting date.

Fair values are determined from market-based evidence by appraisal that is normally undertaken by professionally qualified valuers. If there is no market-based evidence of fair value because of the specialised nature of the tangible fixed asset and it is rarely sold, except as part of a contributing business, a Charity may need to estimate fair value using an income or depreciated replacement cost approach.

Gains and losses on revaluation are recognised in the Statement of Financial Activities.

Depreciation is charged so as to allocate the cost of tangible fixed assets less their residual value over their estimated useful lives.

Depreciation is provided on a straight line basis as follows:

Property improvements	- Over the 5 year lease term
Computer equipment	- Over 3 years
Motor vehicles	- Over 5 years
Fixtures and fittings	- Over 4 years

2.7 Debtors

Trade and other debtors are recognised at the settlement amount after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024

2. Accounting policies (continued)

2.8 Cash at bank and in hand

Cash at bank and in hand includes cash and short-term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

2.9 Liabilities and provisions

Liabilities are recognised when there is an obligation at the Balance Sheet date as a result of a past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably.

2.10 Financial instruments

The Charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

2.11 Pensions

The Charity operates a defined contribution pension scheme for its employees. A defined contribution pension scheme is a pension plan under which the Charity pays fixed contributions into a separate entity. Once the contributions have been paid the Charity has no further payment obligations.

The contributions are recognised as an expense in Statement of Financial Activities when they fall due. Amounts not paid are shown in other creditors as a liability in the Balance Sheet. The assets of the plan are held separately from the Charity in independently administered funds.

2.12 Fund accounting

General funds are unrestricted funds which are available for use at the discretion of the Trustees in furtherance of the general objectives of the Charity and which have not been designated for other purposes.

Designated funds comprise unrestricted funds that have been set aside by the Trustees for particular purposes. The aim and use of each designated fund is set out in the notes to the financial statements.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the Charity for particular purposes. The costs of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the notes to the financial statements.

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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024**

3. Critical accounting estimates and areas of judgment

The preparation of the financial statements requires management to make judgments, estimates and assumptions that affect the amounts reported for assets and liabilities as at the balance sheet date, and the amounts reported for income and expenditure during the period. However, the nature of estimation means that actual outcomes could differ from those estimates. The critical judgements and key assumptions concerning the future and other key sources of estimation uncertainty at the reporting date that have a risk of causing a material adjustment to the carrying amount of assets and liabilities within the next financial year are mentioned below:

Recoverability of trade debtors

A provision for bad and doubtful debts is made where it is identified that a trade debtor may not be recoverable in full by the Charity. The bad and doubtful debt provision is made on a specific basis against service user balances where they are not considered recoverable based upon payment history and aging profile.

Valuation of investment properties

Investment properties are valued annually by the Trustees using valuations undertaken by Viking Surveyors Ltd, an independent firm of Chartered Surveyors.

Useful economic lives of tangible fixed assets

The annual depreciation charge for tangible fixed assets is sensitive to changes in the useful economic lives and residual values of assets. The economic lives and residual values are re-assessed annually. They are revised when necessary to reflect current estimates, based on recoverability and expected economic utilisation of the asset.

4. Income from charitable activities

	Unrestricted funds 2024 £	Restricted funds 2024 £	Total funds 2024 £	Total funds 2023 £
Advice and Guidance	444,264	158,159	602,423	976,277
Community Safety	283,653	47,084	330,737	598,711
Housing Services	2,972,352	407,272	3,379,624	3,274,890
General	25,670	5,809	31,479	24,414
Health and Support	1,016,716	1,382	1,018,098	-
Total 2024	4,742,655	619,706	5,362,361	4,874,292
Total 2023	4,225,729	648,563	4,874,292	

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024

5. Investment income

	Unrestricted funds 2024 £	Total funds 2024 £	Total funds 2023 £
Bank interest receivable	25,697	25,697	7,103
Total 2023	7,103	7,103	

6. Analysis of expenditure on charitable activities

Summary by fund type

	Unrestricted funds 2024 £	Restricted funds 2024 £	Total 2024 £	Total 2023 £
Advice and Guidance	411,192	228,245	639,437	1,032,592
Community Safety	271,659	41,493	313,152	568,755
Housing Services	2,890,289	413,629	3,303,918	3,346,235
General	149,570	4,226	153,796	6,685
Health and Support	991,174	864	992,038	-
	4,713,884	688,457	5,402,341	4,954,267
Total 2023	4,197,543	756,724	4,954,267	

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NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024

7. Analysis of expenditure by activities

	Activities undertaken directly 2024 £	Support costs 2024 £	Total funds 2024 £	Total funds 2023 £
Advice and Guidance	595,462	43,975	639,437	1,032,592
Community Safety	279,368	33,784	313,152	568,755
Housing Services	3,202,777	101,141	3,303,918	3,346,235
General	153,796	-	153,796	6,685
Health and Support	950,000	42,038	992,038	-
	<u>5,181,403</u>	<u>220,938</u>	<u>5,402,341</u>	<u>4,954,267</u>
Total 2023	<u>4,770,849</u>	<u>183,418</u>	<u>4,954,267</u>	

Analysis of direct costs

	Advice and Guidance 2024 £	Community Safety 2024 £	Housing Services 2024 £	General 2024 £
Staff costs	565,553	267,995	1,043,704	52,771
Other costs	29,909	11,373	2,159,073	101,025
	<u>595,462</u>	<u>279,368</u>	<u>3,202,777</u>	<u>153,796</u>
Total 2023	<u>985,794</u>	<u>519,602</u>	<u>3,258,768</u>	<u>6,685</u>

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7. Analysis of expenditure by activities (continued)

Analysis of direct costs (continued)

	Health and Support 2024 £	Total funds 2024 £	Total funds 2023 £
Staff costs	676,418	2,606,441	2,457,015
Other Costs	273,582	2,574,962	2,313,834
	<u>950,000</u>	<u>5,181,403</u>	<u>4,770,849</u>
Total 2023	-	4,770,849	

Analysis of support costs

	Advice and Guidance 2024 £	Community Safety 2024 £	Housing Services 2024 £	Health and Support 2024 £	Total funds 2024 £	Total funds 2023 £
Staff costs	38,225	26,755	81,972	42,038	188,990	145,767
Depreciation	5,750	7,029	19,169	-	31,948	37,651
	<u>43,975</u>	<u>33,784</u>	<u>101,141</u>	<u>42,038</u>	<u>220,938</u>	<u>183,418</u>
Total 2023	46,798	49,153	87,467	-	183,418	

8. Auditor's remuneration

	2024 £	2023 £
Fees payable to the Charity's auditor for the audit of the Charity's Annual Report	9,000	6,700
Fees payable to the Charity's auditor in respect of: Accounts Preparation	<u>2,000</u>	<u>1,500</u>

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9. Staff costs

	2024 £	2023 £
Wages and salaries (including expenses)	2,465,916	2,304,496
Social security costs	207,588	189,799
Other pension costs	121,927	108,487
	<u>2,795,431</u>	<u>2,602,782</u>

The average number of persons employed by the Charity during the year was as follows:

	2024 No.	2023 No.
Advice and Guidance	37	48
Community Safety	10	15
Housing Services	28	31
General	12	11
Health and Support	27	-
	<u>114</u>	<u>105</u>

The number of employees whose employee benefits (excluding employer pension costs and social security costs) exceeded £60,000 was

	2024 No.	2023 No.
In the band £60,001 - £70,000	-	1
In the band £70,001 - £80,000	1	-
	<u>1</u>	<u>-</u>

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**NOTES TO THE FINANCIAL STATEMENTS
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10. Trustees' remuneration and expenses

During both the current and prior years, none of the Trustees received any remuneration or other benefits for their qualifying services to the Charity.

During the year, £245 (2023 - £551) was paid to Trustees in reimbursement of expenses incurred.

11. Tangible fixed assets

	Freehold property £	Property improvements £	Computer equipment £	Motor vehicles £	Fixtures and fittings £	Total £
Cost or valuation						
At 1 April 2023	780,000	81,713	178,721	23,400	61,997	1,125,831
Additions	-	-	10,645	-	-	10,645
Disposals	-	-	(795)	-	-	(795)
Revaluations	7,500	-	-	-	-	7,500
At 31 March 2024	787,500	81,713	188,571	23,400	61,997	1,143,181
Depreciation						
At 1 April 2023	-	79,832	148,656	8,190	55,337	292,015
Charge for the year	-	627	24,410	4,680	2,231	31,948
On disposals	-	-	(795)	-	-	(795)
At 31 March 2024	-	80,459	172,271	12,870	57,568	323,168
Net book value						
At 31 March 2024	787,500	1,254	16,300	10,530	4,429	820,013
At 31 March 2023	780,000	1,881	30,065	15,210	6,660	833,816

Freehold property is revalued on an open market basis annually by the Trustees. The latest valuation was supplied by independent valuers, Viking Surveyors on 13 June 2024. The historic cost of the freehold property on donation amounted to £253,352.

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**NOTES TO THE FINANCIAL STATEMENTS
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12. Debtors

	2024 £	2023 £
Due within one year		
Trade debtors	387,723	345,406
Other debtors	600	7,304
	<u>388,323</u>	<u>352,710</u>

13. Creditors: Amounts falling due within one year

	2024 £	2023 £
Trade creditors	37,990	75,914
Other taxation and social security	107,801	101,958
Other creditors	8,082	-
Accruals and deferred income	226,587	130,976
	<u>380,460</u>	<u>308,848</u>

	2024 £	2023 £
Deferred income at 1 April	124,143	206,485
Resources deferred during the year	202,665	106,831
Amounts released from previous years	(106,831)	(189,173)
Deferred income at 31 March	<u>219,977</u>	<u>124,143</u>

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NOTES TO THE FINANCIAL STATEMENTS
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14. Statement of funds

Statement of funds - current year

	Balance at 1 April 2023 £	Income £	Expenditure £	Transfers in/(out) £	Gains/ (Losses) £	Balance at 31 March 2024 £
Unrestricted funds						
Designated funds						
Development reserve	189,041	-	-	(28,356)	-	160,685
Long term property maintenance	75,319	-	(13,806)	-	-	61,513
Fixed assets	833,816	-	(31,948)	10,645	7,500	820,013
Service User Engagement	22,806	-	(36,256)	16,372	-	2,922
Community Outreach	20,497	-	(14,888)	11,984	-	17,593
	<u>1,141,479</u>	<u>-</u>	<u>(96,898)</u>	<u>10,645</u>	<u>7,500</u>	<u>1,062,726</u>
	Balance at 1 April 2023 £	Income £	Expenditure £	Transfers in/(out) £	Gains/ (Losses) £	Balance at 31 March 2024 £
General funds						
General Funds - all funds	722,045	4,768,352	(4,616,986)	(10,645)	-	862,766
Total Unrestricted funds	<u>1,863,524</u>	<u>4,768,352</u>	<u>(4,713,884)</u>	<u>-</u>	<u>7,500</u>	<u>1,925,492</u>

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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024**

14. Statement of funds (continued)

The designated funds are for the following purposes:

- Development reserve fund – is allocated to future projects that require an input of resource in the early stages.
- Long term property maintenance – is allocated for long term costs of the owned properties.
- Fixed assets – represents the funds invested in fixed assets used by the Charity and therefore not readily available
- Service User Engagement – is allocated to fund one officer role and activities to promote engagement and co-production with Service Users.
- Community Outreach – is allocated to fund community outreach work.

	Balance at 1 April 2023 £	Income £	Expenditure £	Transfers in/(out) £	Gains/ (Losses) £	Balance at 31 March 2024 £
Restricted funds						
Independent Visiting	25,438	25,000	(34,822)	-	-	15,616
Mentoring	9,018	8,679	(14,769)	-	-	2,928
Temporary Housing	-	101,181	(101,181)	-	-	-
ACT Volunteering	302	-	-	-	-	302
Grants & Donations	11,045	3,409	(517)	-	-	13,937
Barclays grant	9,073	-	(9,073)	-	-	-
Stars/Temporary housing amenity fund	11,215	-	(1,309)	-	-	9,906
SEND Mediation	32,454	66,760	(67,334)	-	-	31,880
Refugee Resettlement	-	4,985	(4,985)	-	-	-
Standing Together against Domestic Abuse	-	40,224	(18,647)	-	-	21,577
Service User Engagement	-	2,400	(2,400)	-	-	-
HRS Single Homeless	11,241	350	(11,591)	-	-	-
Money Advice	32,089	57,720	(89,809)	-	-	-
East Suffolk Rough Sleeper	5,811	28,309	(28,230)	-	-	5,890

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NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024

14. Statement of funds (continued)

Statement of funds - current year (continued)

	Balance at 1 April 2023 £	Income £	Expenditure £	Transfers in/out £	Gains/ (Losses) £	Balance at 31 March 2024 £
STEPS	-	148,850	(148,850)	-	-	-
Housing First	17,334	62,266	(52,657)	-	-	26,943
Winter grants	30,289	20,000	(21,229)	-	-	29,060
Womens Wellbeing	12,438	-	(12,438)	-	-	-
Domestic Abuse Outreach and Support	29,836	6,860	(22,846)	-	-	13,850
Tending Rough Sleeper	42,387	41,201	(44,776)	-	-	38,812
SCC Domestic Abuse Accommodation	-	130	(130)	-	-	-
STARS	-	271	(271)	-	-	-
Drug and Alcohol Recovery Project	-	311	(311)	-	-	-
Support and Discharge Service	-	700	(182)	-	-	518
Community Connectors	-	100	(100)	-	-	-
	-	1,382	(864)	-	-	518
Total Restricted funds	279,970	619,706	(688,457)	-	-	211,219
Total of funds	2,143,494	5,388,058	(5,402,341)	-	7,500	2,136,711

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024

14. Statement of funds (continued)

The restricted funds are for the following purposes:

Independent Visiting – contract to provide Independent Visitors to Children In Care.

Mentoring- One to one mentoring support for vulnerable young people, with the aim of building resilience and providing support, delivered by trained volunteers.

ACT Volunteering- A fund used for the development of ACT volunteers

Temporary Housing - An accommodation based support service which provides short-term housing support services for adults who have faced homelessness.

Grants and Donations - Grants and donations used specifically for the purposes of empowering our service users.

Barclays Grant – Grant for the provision of Money Advice and Counselling to vulnerable service users, Counselling outsourced to Suffolk Mind.

Stars/Temporary housing amenity fund - a specific fund for service users of our STARS project to support positive outcomes.

SEND Mediation – Mediation for families who have SEND young people who believe the Local Authority is not providing them with adequate support with their EHP

Refugee Resettlement - Provision of accommodation to refugees arriving in the UK, with the aim of supporting them to access their own independent accommodation within a 2 year period of arrival.

Standing together against Domestic Abuse - A grant for the delivery of training for front line NHS professionals to support victims of domestic abuse.

Service User Engagement – Board funded project to promote co-production of services and continuous improvement through consultation with Service Users.

HRS Single Offenders – provision of Housing Related Support to those with an offending background

Money Advice – grants for the provision of Money Advice to those vulnerable adults and families who need support with debt and welfare issue.

East Suffolk Rough Sleeper – grant for the provision of support to those Rough Sleeping, Sofa Surfing or Homeless in East Suffolk to find more suitable accommodation.

STEPS – grant for the provision of Short Term Emergency Beds for Rough Sleepers and Homeless in Ipswich.

Housing First – grant to provide intensive support to those who traditionally struggle to maintain a tenancy in Ipswich.

Winter grants – grants to support service users to keep warm over the winter.

Womens' Wellbeing – service to support women on probation to integrate and thrive in their community upon release from prison.

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**NOTES TO THE FINANCIAL STATEMENTS
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14. Statement of funds (continued)

Domestic Abuse Outreach – provision of advice and guidance to victims of Domestic Abuse with a 24/7 Helpline.

Tendering rough sleeper – grant for the provision of support to those Rough Sleeping.

SCC Domestic Abuse Accommodation- contract to provide satellite accommodation for victims and their families not suited to a tradition refuge.

STARS – Person centres support plans to assist service users to attend treatment and counselling to support them with their recovery journey.

Drug and Alcohol Outreach Services – Support for service users to access mainstream services, promoting improvement to overall health and wellbeing as well as helping them to recover from their addictions.

Supported Discharge Service – Support for those discharged from hospital to overcome the barriers to discharge, and supporting them with day-to-day living for a fixed period of time.

Community Connector Project – A community based service which provides those who have been discharged by secondary mental health services, giving them the opportunity to engage with a support officer one-to-one

15. Analysis of net assets between funds

Analysis of net assets between funds - current period

	Unrestricted funds 2024 £	Restricted funds 2024 £	Health and Support Restricted funds 2024 £	Total funds 2024 £
Tangible fixed assets	820,013	-	-	820,013
Current assets	1,485,939	210,701	518	1,697,158
Creditors due within one year	(380,460)	-	-	(380,460)
Total	1,925,492	210,701	518	2,136,711

Health and Support restricted funds relate to the STARS, Drug and Alcohol Outreach services, Supported Discharge Service and the Community Connector Project, details of which can be found in note 14.

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**NOTES TO THE FINANCIAL STATEMENTS
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15. Analysis of net assets between funds (continued)

Analysis of net assets between funds - prior period

	Unrestricted funds 2023 £	Restricted funds 2023 £	Total funds 2023 £
Tangible fixed assets	833,816	-	833,816
Current assets	1,338,556	279,970	1,618,526
Creditors due within one year	(308,848)	-	(308,848)
Total	1,863,524	279,970	2,143,494

16. Reconciliation of net movement in funds to net cash flow from operating activities

	2024 £	2023 £
Net expenditure for the period (as per Statement of Financial Activities)	(14,283)	(72,872)
Adjustments for:		
Depreciation charges	31,948	37,651
Interest receivable and similar income	(25,697)	(7,103)
(Increase)/decrease in debtors	(35,613)	(15,597)
Decrease/(increase) in creditors	71,612	(28,373)
Net cash (used in) operating activities	27,967	(86,294)

17. Analysis of cash and cash equivalents

	2024 £	2023 £
Cash at bank and in hand	1,308,835	1,265,816
Total cash and cash equivalents	1,308,835	1,265,816

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**NOTES TO THE FINANCIAL STATEMENTS
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18. Analysis of changes in net funds

	At 1 April 2023 £	Cash flows £	At 31 March 2024 £
Cash at bank and in hand	1,265,816	43,019	1,308,835

19. Operating lease commitments

At 31 March 2024 the Charity had commitments to make future minimum lease payments under non-cancellable operating leases as follows:

	2024 £	2023 £
Not later than 1 year	2,888	53,463
Later than 1 year and not later than 5 years	8,499	750
	<u>11,387</u>	<u>54,213</u>

20. Related party transactions

The key management personnel of the Charity comprises of the Trustees and the Chief Executive Officer, Head of Operations, Head of Business Support, Finance Manager, Volunteer Manager and Operational Managers for Housing Services, Community Safety, Health and Support and Advice and Guidance.

The total remuneration (comprising of salaries, benefits, social security and pension costs) of the key management personnel of the Charity in the year amounted to £476,386 (relating to 10 employees) (2023 - £405,543 (relating to 10 employees)).