

ANGLIA CARE TRUST

England & Wales · Charity number 299049

Details

Other names	THE SUFFOLK ASSOCIATION FOR THE CARE AND RESETTLEMENT OF OFFENDERS
Status	Registered
Legal form	Charitable company
Company number	02223103
Registered	1989-06-14
Register	View on the Charity Commission register

Contact

Address	8 The Square Martlesham Heath Ipswich IP5 3SL
Phone	01473622888
Email	admin@angliacaretrust.org.uk
Website	www.angliacaretrust.org.uk

Activities

Objects: THE OBJECTS FOR WHICH THE COMPANY IS ESTABLISHED ARE FOR THE RELIEF OF POVERTY AND SICKNESS; THE TRAINING AND EDUCATION OF OFFENDERS, EX-OFFENDERS OR THOSE WHO MIGHT OFFEND; THE CARE, RESETTLEMENT AND SUPPORT OF OFFENDERS, EX-OFFENDERS, THOSE WHO MIGHT OFFEND AND THEIR FAMILIES SO THAT THEY CAN LIVE INDEPENDENTLY AND CONTRIBUTE THE THEIR COMMUNITIES;THE PREVENTION AND REDUCTION OF CRIME, INCLUDING THE PROMOTION OF PUBLIC SAFETY AND ORDER BY PROVIDING SERVICES MEDIATION, CONCILIATION, ARBITRATION AND ADVOCACY;THE PROVISION OF ADVICE AND SUPPORT TO VULNERABLE INDIVIDUALS OF WHATEVER AGE, INCLUDING THOSE WITH DISABILITIES, DEPENDENCIES, MENTAL OR PHYSICAL HEALTH PROBLEMS;THE PROVISION OF HOUSING AND RELATED SERVICES TO OFFENDERS, EX-OFFENDERS AND THOSE WHO MIGHT OFFEND PROVIDED THAT NOTHING IS DONE WHICH WOULD RELIEVE LOCAL AUTHORITIES OR OTHER BODIES OF THEIR STATUTORY DUTIES AND THE MANAGEMENT CO-ORDINATION OF THE FUNCTIONS OF OTHER CORPORATIONS, BODIES OR INSTITUTIONS, INCLUDING THE MANAGEMENT, TRAINING AND SUPERVISION OF THEIR EMPLOYEES, AGENTS OR VOLUNTEERS PROVIDED THAT THOSE ACTIVITIES ARE CONNECTED WITH AND ARE IN FURTHERANCE OF THESE OBJECTS.

Activities: Resettlement and support of offenders or those at risk of offending, provision of support, advocacy and assistance to those people and their families to contribute to the communities in which they live, provision of accommodation and accommodation based services and support to offenders and ex-offenders & the promotion of public safety and the prevention or reduction of crime.

Classification

- **How:** Makes Grants To Individuals, Provides Services, Provides Advocacy/advice/information, Other Charitable Activities
- **What:** General Charitable Purposes, Education/training, The Advancement Of Health Or Saving Of Lives, The Prevention Or Relief Of Poverty, Accommodation/housing, Economic/community Development/employment, Other Charitable Purposes
- **Who:** Children/young People, Elderly/old People, People With Disabilities, Other Defined Groups, The General Public/mankind

Geography

- **Area of benefit:** SUFFOLK
- Essex
- Norfolk
- Suffolk

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£6,026,428	£5,858,254	£2,233,113	116
2024-03-31	£5,388,058	£5,402,341	£2,136,711	114
2023-03-31	£4,881,395	£4,954,267	£2,143,494	105
2022-03-31	£4,541,643	£4,644,503	£2,226,366	100
2021-03-31	£4,825,235	£4,283,597	£2,319,226	98

Trustees

Name	Role	Appointed
Abigail Thorndyke		2023-09-25
Christine Geeson		2022-12-05
Helen Marjoram		2023-09-25
Karen Loweman		2023-09-25
Katherine Porter		2024-12-02
Robert Preston		2022-07-06
Sara Stafford		2025-02-17
William James		2024-12-02

ANGLIA CARE TRUST

England & Wales - Charity number 299049

Accounts

Registered Number: 02223103

Charity Number: 0299049

ANGLIA CARE TRUST

(A Company Limited by Guarantee)

Trustees Report and Financial Statements

For the year ended 31 March 2025

**Anglia Care Trust
(A Company Limited by Guarantee)**

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Anglia Care Trust
(A Company Limited by Guarantee)

**Reference and Administrative details of the company, its trustees and advisers
for the year ended 31 March 2025**

Trustees

Alexander Lloyd (resigned July 2024) (Vice Chair until July 2024)
Roy Wisdom (resigned November 2024)
Lindsey Cook (resigned 23 June 2025) (Chair until June 2025)
Samantha Storm (resigned December 2024) (Treasurer until December 2024)
Christine Geeson
Robert Preston (Vice Chair from July 2024, Chair from June 2025)
Karen Loweman
Helen Marjoram
Abigail Thorndyke
Katherine Porter (appointed December 2024)
William James (appointed December 2024) (Treasurer from December 2024)
Sara Stafford (appointed February 2025)

Company registered number
2223103

Charity registered number
299049

Registered Office
Unit 8 The Square
Martlesham Heath
Ipswich
Suffolk IP5 3SL

Website
www.angliacaretrust.org.uk

Company Secretary
Mrs Jane Simpson

Independent auditor
Price Bailey LLP
Tennyson House
Cambridge Business Park
Cambridge
CB4 0WZ

Bankers
Royal Bank of Scotland Plc
8-10 Princes Street
Ipswich
IP1 1QT

Solicitors
Prettys Solicitors LLP
6th Floor
St Vincent House
1 Cutler Street
Ipswich
IP1 1UQ

**Anglia Care Trust
(A Company Limited by Guarantee)**

**Chair's Statement
For the year ended 31 March 2025**

As I write my first Chairman's Statement for the financial year 24/25, I would like, on behalf of everyone at Anglia Care Trust, to pass on our enormous gratitude to Lindsey Cook, who steps down as the Chair. Lindsey's tenure has seen considerable change in the composition of the Board whilst a consistency in the Executive Team. During her time as Chair, the Trust has grown and strengthened and continues to make a profound impact on people in the East of England. We have benefited from Lindsey's experience, professionalism, insight, and guidance; I will have to work hard to fill the gap that she leaves.

We also say 'goodbye' to our Treasurer, Sam Storm, who hands over to Will James. Sam has improved the Board's scrutiny and understanding of the charity's finances and has enabled us to better support the Executive Team with improved insight; our sincere thanks to Sam. Will has stepped, deftly, into Sam's role and I am confident that we will continue to improve our understanding of the financial stability of ACT.

I am also looking forward to working with our enormously experienced Vice Chair, Chrissie Geeson. I am certain that I will be leaning heavily on Chrissie's thorough understanding of the sector and the region and thank her in advance for her help.

Of course, none of the Board's support and guidance would be effective if it weren't for the impressive Executive Team led by Jane Simpson, our CEO. I am very much looking forward to working closely with Jane and the team to continue the ACT story.

We are closing the financial year in a position of real strength and solidity. Income has grown by 11%, in the main due to Housing growth having taken on additional units in our Temporary Housing project. This growth enables us to provide homes for more individuals who could otherwise be homeless. I would like to add a note of thanks to Suffolk County Council for funding our partnership with '*Survivors in Transition*' to provide counselling for our victims of domestic abuse.

Sustainability, and our responsibility to the world in which we work, remain an important part of our operations. We have further reduced our impact on the environment and have received The Carbon Charter Silver Standard again, with reductions in mileage and the introduction of paperless HR systems throughout the business.

We owe a huge debt of gratitude to the hard-working team at ACT who continue to prove to our commissioners that we provide excellent value for their investment and make a real difference every day. Most importantly, thanks to our volunteers. During the reporting period, they gave over 31,000 hours of their time to deliver our services. This equates to more than 15.5 full-time employees and we just could not run our services without them.

As we look ahead, we are projecting another year of controlled growth, expanding our geographical reach to meet our objective to increase the number of vulnerable people we support. We aim to do this by increasing the co-production work we have initiated this year. There are a number of exciting projects firmly in the pipeline and we are confident that more people will feel our impact.

Finally, thanks to our new auditors, Price Bailey, for making what could have been a very challenging first audit, a smooth and efficient process.



Robert Preston

Date: 1/12/25

Anglia Care Trust (A Company Limited by Guarantee)

Trustee's report For the year ended 31 March 2025

General

The Trustees (who are also directors of the charity for the purposes of the Companies Act) present their annual report together with the audited financial statements of Anglia Care Trust Limited (the company) for the year ended 31 March 2025. The Trustees confirm that the Annual Report and financial statements of the company comply with the current statutory requirements, the requirements of the company's governing document and the provisions of the Statement of Recommended Practice (SORP), applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015).

Since the company qualifies as small under section 383, the strategic report required of medium and large companies under The Companies Act 2006 (Strategic Report and Director's Report) Regulations 2013 is not required.

OBJECTIVES AND ACTIVITIES

Policies and Objectives

The principal objects of Anglia Care Trust are set out in its governing document which states:

"The objects for which the Company is established are the relief of poverty and sickness; the training, re-training and education of offenders, ex-offenders and those who might offend; the care, resettlement and support of offenders, ex-offenders, those who might offend and their families so that they can live independently and contribute to their communities; the prevention and reduction of crime, including the promotion of public safety and order by providing services or mediation, conciliation, arbitration and advocacy; the provisions of advice and support to vulnerable individuals of whatever age, including those with disabilities, dependencies, mental or physical health problems; the provision of housing and related services to offenders, ex-offenders and those who might offend provided that nothing is done which would relieve local authorities or other bodies of their statutory duties; and the management, co-ordination of the functions of other corporations, bodies or institutions, including the management, training and supervision of their employees, agents or volunteers provided that those activities are connected with and are in furtherance of these objects."

We have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing our aims and objectives and in planning our future activities. In particular, the Trustees consider how planned activities will contribute to the aims and objectives they have set.

In summary, the aims of our charity are to support communities and improve lives by helping people to be heard; helping people to feel safe; helping people with their health and wellbeing; and helping people to keep a roof over their heads and they fully reflect the purposes that the charity was set up to further.

STRATEGIES FOR ACHIEVING OBJECTIVES

We continue to maintain our financial viability by sourcing a diverse range of funds from charitable trusts and other grant makers. After a year of uncertainties in the Supported Housing market, we are pleased to have weathered the storm of reductions in Housing Related Support from Suffolk County Council, by forming new partnerships with Ipswich Borough Council and East Suffolk District Council with their new Housing Pathways. What was a rather bleak outlook at the beginning of the financial year, with a potential 60% loss of funding has led to maintaining all the provision we deliver along with a small amount of growth.

We've had various contract extensions given, which is testament to the outcomes that we achieving for our commissioners and service users and our thanks goes out to all the team of staff and volunteers who work so hard to achieve these results.

We are pleased to have secured continuation funding from the Suffolk Police and Crime Commissioner for our work in our Money Advice Service for victims of Domestic Abuse and we must thank the Suffolk Community Foundation and the LD Rope Charitable Trust for their continued support in finding us a variety of grants to support our service users. We have also further established our position in the Health and Support arena, with funding for Alcohol Screening and Health Inequalities programmes.

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Trustee's report (continued)
For the year ended 31 March 2025

One of our objectives is to form robust, worthwhile and rewarding partnerships. To achieve this, we have continued our partnership with Access Community Trust to deliver the Rough Sleeper Initiative work in East Suffolk. We have continued to deliver our Women's Wellbeing Service in partnership with St Giles Wise. We have also continued our successful partnership with Turning Point and Icenl to deliver the new Suffolk Integrated Drug and Alcohol Treatment Service which commenced April 2024. We have been working in partnership with Survivors in Transition to deliver therapeutic services to victims of domestic abuse and hope this can continue into next year. Finally, after a great year working with Solo Housing, sadly due to the cuts in funding for Housing Related Support, this relationship came to an end at the end of the financial year. Both parties agreed it has been a successful partnership and we will be looking for ways we can work together again. We have also maintained our partnership with Lapwing Education who have continued their lease with us for office space.

This year, our Trustees have continued to fund a Service User Engagement Officer to support the valuable contributions from service users to help us improve the delivery and development of our services. As well as this, they have continued to fund our Community Outreach Service (a volunteer led service with the aim of reducing social and rural isolation).

To evidence our success in achieving our objective to recruit, develop and retain a high quality, diverse and inclusive workforce, our Employee Engagement Surveys during this period have reflected our increased focus on personnel wellbeing with staff engagement scores consistently sitting at 90% or more, a minimum of 10% above the benchmark for similar organisations. Feedback provided has also led to developments in our well-being package including a new Employee Assistance Programme, changes to our flexible working policy and hours gifted for volunteering.

We have maintained a consistent number of volunteers, ending the period with 260 volunteer roles filled. This has been considered an achievement given the increased issues being faced by organisations in attracting and retaining volunteers. We have continued to use a hybrid approach in the training of both staff and volunteers to meet the needs of both the volunteers and services and have held a number of social events to bring volunteers together, as well as inviting them to team meetings. These changes were reflected in the most recent volunteer engagement survey in December 2024 which showed an increase of 3% (to 94%) in volunteers recommending ACT as a good place to volunteer.

Throughout the year, we have continued with the deployment of volunteers in our Appropriate Adult services across Suffolk and Norfolk. We have also continued to utilise volunteers as Mediators and Independent Visitors and supporting our Money Advice, Domestic Abuse Outreach, Drug and Alcohol Outreach Services and Housing Services. We have also used our established volunteer base to support our Community Outreach Service and Community Connectors Service where volunteers have played a significant part in the services offered. Our Board of Trustees continues to act in a voluntary capacity and our volunteers have once again committed an outstanding number of hours this period, giving over 31,000 hours availability, equating to over 15.5 full time employees.

We are proud to have retained our Investors in Diversity for Small Charities and Investors in People Standard during this period, alongside our Advice Quality Standard and our Cyber Essentials Plus certification evidencing our emphasis on quality to support the running of our services. We have continued to support the aims of our Environmental Plan by becoming paperless across our service user casework (with Advice Pro), Health and Safety certification (through My Compliance) and HR documentation and personnel files (through the HR Hub).

During 2024/25, we have delivered services that accord with the aims and objectives of the charity as defined in our Strategy for 2022-27 giving our service users the stability, support and challenge they often need to achieve full independence and empowerment. Our focus is to develop safer and stronger communities for adults, families and young people alike.

We restate our Vision, Mission and Values:

Our Vision

Everyone has the opportunity to live in their community with support, dignity and purpose.

Our Mission

We exist to encourage people to achieve their full potential, whatever their circumstances, by providing a range of high-quality advice, guidance and support services, delivered by skilled and knowledgeable personnel.

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Trustee's report (continued)
For the year ended 31 March 2025

Our Values

We are an organisation that responds to our communities needs and our restated values are:

- Always act with integrity, honesty, trust and respect
- Empower individuals, families and neighbourhoods
- Embed strong governance, financial prudence, Safeguarding good practice and equality and diversity into everything we do
- Use our expertise to influence positive change within everything in which we're involved
- Continuously review and improve our contribution to society and therefore increase public benefit.

Growth

As a Board, we have reviewed our previous aspiration for 'controlled growth' and confirmed it remains the same, taking advantage of opportunities as they arise but taking care not to over stretch our resources or geographic reach capability. We remain committed to finding time within our resource plan to be able to support bid activity and undertake market analysis.

ACTIVITIES FOR ACHIEVING OBJECTIVES

Our charitable activities summarised below are undertaken to further our charitable purposes for public benefit and can be split into four areas:

Helping people to be heard

- Appropriate Adult Service
- Independent Visiting
- Advice and Guidance – Money Advice
- SEND (Special Educational Needs and Disabilities) independent advice and guidance, mediation and disagreement resolution services
- Community Mediation
- Women's Wellbeing Service
- Community Outreach Service

Helping people to feel safe

- Domestic Abuse Outreach Service
- Domestic Abuse Accommodation Support
- Domestic Abuse Mentoring for young people
- Accommodation Triage Service

Helping people to keep a roof over their heads

- Accommodation Based Support
- Temporary Housing
- Satellite Domestic Abuse Housing Service
- Rough Sleeper Outreach Service
- Housing First
- Short Term Emergency Provision Service
- Refugee Resettlement Scheme

Helping support people with their health and wellbeing

- Drug and Alcohol Recovery Outreach Service and Psych Liaison
- Suffolk Community Connectors Service
- Supported Discharge from Hospital Service
- Alcohol Screening Programme
- Health Inequalities Programme

Anglia Care Trust
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Trustee's report (continued)
For the year ended 31 March 2025

POLICY STATEMENTS

Below are the summaries of our major policy statements:

Grant Giving

This is a very small part of the activities of the charity and is supported by the charity, in the main, from its current unrestricted services. This fund is the Empowerment Fund. Applicants must be existing users of ACT's services to apply and must be able to evidence how the application will empower them to make positive changes for the future. For the purposes of administration, it is administered by the Head of Operations and CEO as part of their management responsibilities.

In addition, we have been fortunate to receive a variety of small hardship grants through the Suffolk Community Foundation to administer on their behalf.

Fundraising Activities

Anglia Care Trust raises funds for specific purposes as needs are identified and does not currently engage in fundraising activities for general unrestricted purposes. Unless otherwise designated, all donations received are given to the Empowerment Fund. The charity understands its duty to protect the public, including vulnerable people, from unreasonable intrusive or persistent fundraising approaches, and undue pressure to donate and received no fundraising complaints during the year.

Principal Funding Sources

The principal funding sources for the charity during this period are currently by way of grant and contract income from Suffolk County Council, Suffolk and North East Essex Integrated Care Board, Ipswich Borough Council, the Suffolk Police and Crime Commissioner, Norfolk County Council, Public Health and Tendring District Council. A large proportion of our income continues to come from property rental. We must also thank Suffolk Community Foundation for their assistance in securing many grants throughout the year for our Service Users, as well as the LD Ropes Charitable Settlement who continue, year on year, to support our applications on behalf of our service users.

Designation of funds and free reserves

Once the value of the fixed assets is excluded, the charity's free reserves as at 31 March 2025 amounted to £1,240,956 (2024: £1,033,706), of which £78,886 is committed to our Development Reserve Fund, £61,513 to Long Term Property Maintenance Fund, £27,666 to the Community Outreach Service and £26,759 to Service User Engagement.

Income Funds

Anglia Care Trust is in receipt of income as follows:

- Service delivery contracts and service level agreements as unrestricted income
- Grants as restricted income. Such income which is not expended during the lifetime of a project will remain restricted, with the grant giving body being notified, with a view to extending the duration of the project
- Investment income as unrestricted income
- Other income will be treated as unrestricted e.g. rent.

Reserves Policy

Anglia Care Trust aims to maintain financial reserves equating to:

- 6 months salary costs, inclusive of pension and NI contributions (which equates to £1,407,605 2024-25), for the purpose of ensuring that the organisation can meet its obligations in law to all staff, should it cease operating. These reserves can be funded not just by designated cash reserves but also by the capital values tied up in Anglia Care Trust properties which in the case of properties subject to mortgage or charge would be restricted to the prior legal claim of the charge and noting that the first call on the sale of any property would be salary reserves.
- 5% of the market value of properties owned by Anglia Care Trust (which equates to £39,375 2024-25), for the purpose of ensuring that any unplanned eventualities regarding the properties, inclusive of damage and large scale maintenance or refurbishment, can be dealt with.

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**Trustee's report (continued)
For the year ended 31 March 2025**

We have achieved both these targets in 2024-25. During the year, the Finance Committee reviewed our reserves policy and recommended to the Board that it remains unchanged.

Board Evaluation

The Board uses the NCVO Charity Governance Code to review its effectiveness and performance. All Trustees have an annual Performance Review carried out by the Chair.

Diversity

The Board has an objective to ensure it is diverse as possible. Recruitment has been targeted to ensure it reaches as diverse an audience as possible and addresses any imbalances the Board has.

Board Attendance

As testament to our commitment to transparency, we publish our Board attendance figures. We can state that for 2024-25, our attendance rate overall was 83.6% (2023-24, 87%).

MAIN ACTIVITIES UNDERTAKEN TO FURTHER THE CHARITY'S PURPOSES FOR THE PUBLIC BENEFIT

Our objects and funding limit the services we provide to those living in Great Britain. Priorities are decided after assessing the needs of the individuals and their personal commitment to achieving success. All our services are provided free to our service users.

Anglia Care Trust believes that equal access to our services is vital to our success and that successful outcomes must be shared by all communities that use our services. We monitor access to our services by gender, disability, age and race, but exclude no one for whom the service is suitable. Further information about who benefits directly from our services is explained in the reporting on each service's achievements below.

However, the impact of our work goes far further than just the individuals or families who access our services. We believe that entire communities benefit indirectly from much of the work that we do, and our work with families such as through our Mediation Service, our Money Advice Service and our work with victims of domestic abuse is a strong example of how a whole community can benefit from improvements in behaviour from one family. The work that we do with our Drug and Alcohol Recovery Outreach Service working with Street Drinkers, Rough Sleepers and our tenants in supported accommodation are other examples of how working with one individual can have a positive impact on many others: from neighbours, to family members, through to the local community.

**ACHIEVEMENTS AND PERFORMANCE
KEY FINANCIAL PERFORMANCE INDICATORS**

As a charity, our financial governance is key to our success and our integrity. Therefore, our internal monitoring and controls are our Key Performance Indicators. We can confirm that our income for 2024-25 was 7.4% above budget (2023-24, 0.5% above budget) and our expenditure was 8.7% over budget (2023-24, 6.6% over budget). However, there was only a 0.2% negative variance and 1.7% negative variance (2023-24 0.9% negative variance and 0.2% positive variance) between auditor's actual and ACT forecast figures respectively, giving Trustees confidence in our internal financial processes and knowledge of our business.

REVIEW OF ACTIVITIES

The charity has delivered the following services during the year that can be grouped into our three areas of focus:

Helping people to be heard

Appropriate Adult Service

Our Norfolk and Suffolk services have excelled again this year, continuing our record of 100% callout compliance in both areas, with over 99% (of callouts attended within 1-hour, exceeding expectations. Demand decreased in comparison with 2023-24, with just less than 2900 detainees supported across the 6 Police Investigation Centres. Our daytime and evening rotas have remained volunteer-led, with over 30,000 hours availability offered by volunteers across the year.

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**Trustee's report (continued)
For the year ended 31 March 2025**

Independent Visiting

The last year of a 3-year contract, we supported on average 22 matches. We have had 10 successful matches come to a natural end this year, with one match exceeding 7 years. The average length of support has been 2.5 years. Towards the end of the year, we were awarded a 2 year extension to this contract.

Money Advice

Demand for the service has remained high, with over 350 referrals. Funding from Ipswich Borough Council and the Police and Crime Commissioner was extended by a further 12 months and funding from our Housing Services has continued. The service concluded the Suffolk County Council Tackling Poverty Project, helping over 80 people with their budgeting.

The service has helped to maximise over £40,000 worth of income and written off over £184,000 worth of debt. The service continues to see more deficit budgets than previous years, shifting conversations to focus on income maximisation, as well as debt. The service has responded to this by creating a new role, Money Advice Caseworker, to carry out budgeting work with more people and supporting the advisers with casework.

SEND (Special Educational Needs and Disabilities) independent advice and guidance, mediation and disagreement resolution services

The Mediation service has continued to offer free and impartial advice, SEND Mediation and Disagreement Resolution, commissioned by SENDIASS. At the time of writing, we have successfully been awarded a 3-year contract to deliver the SEND Mediation service in Norfolk, commencing 1st September 2025.

Demand for the service has remained high, with over 530 helpline calls received. This has resulted in 180 mediation cycles completed with over 380 positive outcomes for service users. This has been offered through a combination of telephone advice and mediations, with the service continuing to be supported by volunteers.

Community Mediation

It is the second year of a 3-year contract, with the option to extend by an additional 24 months. We have received a total of 90 referrals. From these, we have successfully completed 18 mediations providing support to 156 people.

Women's Wellbeing Service

We have continued our partnership with St Giles Trust for the 4th year of the contract, extended until 2027. We have worked with 141 women over the course of the year in Cambridgeshire, Norfolk and Suffolk.

Community Outreach Service

The Community Outreach Service has been funded by the Board of Trustees for a further year. The service exists to reduce loneliness and social isolation in Suffolk, by introducing people to communities in which they feel accepted, comfortable and safe.

This year, demand for the service has increased, receiving 112 referrals, with 77 receiving support and 31 progressing to face-to-face support. 23 people have gone on to achieve positive outcomes, integrating into communities to help them feel less lonely and isolated.

Helping people to feel safe

Domestic Abuse Outreach Service

It is our second year of our 3-year contract, with the option to extend by an additional 24 months. We received a total of 1266 referrals, which is an increase on the previous year. This indicates that referrals have stabilised at the significantly higher level that was observed last year due to the changes in the Domestic Abuse Response Alliance (DARA). Of those supported, we have reduced the risk of 86% of them.

On the helpline we received 604 calls, with 124 taking place outside of office hours and an additional 30 helpline online web chats. The majority of people (467) accessing the helpline identified as a victim. We have also supported 60 professionals through the helpline.

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**Trustee's report (continued)
For the year ended 31 March 2025**

Domestic Abuse Mentoring for young people

We received a year's funding for domestic abuse mentoring. We successfully matched 15 children and young people during this period. With the success of this funding, we have been able to secure an additional year of funding for 2025-2026.

Accommodation Triage Service

In the second year of a 3-year contract, we received a total of 78 referrals with 12 placements made.

Helping people to keep a roof over their heads

Temporary Housing

In 2024-25 Temporary Housing worked with a total of 212 service users with 43 individuals being successfully moved on to Social Housing or Private Sector Rentals.

We saw growth during the period, taking on 26 new units of accommodation.

Rough Sleeper Outreach Service

We have continued working in partnership with Access Community Trust, delivering Rough Sleeper Outreach Services and Emergency Accommodation in East Suffolk. The service has received 167 referrals and worked with 40 individuals, 32 of which have been accommodated. Advice and guidance or signposting has been carried out for the remaining 127.

The contract in Tendring has seen additional funding for increased support hours, with Officers continuing to deliver prevention work as well as Rough Sleeper Outreach services. Working with a total of 243 service users, 55 have been verified rough sleepers and 37 of them have been successfully accommodated.

Accommodation Based Support

This contract came to an end on the 31st March 2025 due to a reduction in funding from Suffolk County Council. During the year, the service saw 30 positive move-ons to further accommodation across the 3 lots.

Satellite Domestic Abuse Housing Service

In the second year of the contract funded by Suffolk County Council, 17 units of accommodation continue to be delivered and all move ins have met the 48-hour target apart from one service user who requested additional time to prepare. There have been 2 positive moves in the year to further accommodation. The service has seen an increase in complex service users with complex support needs.

Housing First

The second year of a 3-year Ipswich Borough Council contract has continued to see two fulltime workers working with 14 individuals who have tenancies. There have been no loss of tenancies and staff continue to work with those on the wait list.

Short Term Emergency Provision Service

Functioning to provide direct access emergency accommodation for rough sleepers in Ipswich for Ipswich Borough Council, the service has received a 12-month extension until 31st March 2026 to continue to deliver 10 units across 2 properties. There have been 20 positive move on's to further accommodation. The Rough Sleeper Emergency Bed (RSEB) Service has been extended until November 2025 and provides an additional 8 units. In the mixed properties we have been able to accommodate couples and can accept a dog if this is a barrier to accommodation, subject to a satisfactory risk assessment. Referrals for females have increased.

Refugee Resettlement Scheme

Now in the third year of a 3 year contract (funded by Suffolk County Council and working in partnership with the Suffolk Refugee Service), the contract to deliver the service has been extended to 30th June 2027.

During the year there were 3 new families that entered the service and 3 families that moved on from the service to further accommodation.

Anglia Care Trust (A Company Limited by Guarantee)

Trustee's report (continued) For the year ended 31 March 2025

Helping people with their health and wellbeing

Drug and Alcohol Recovery Outreach Service and Psych Liaison

The new Suffolk Drug and Alcohol Service, incorporating the Drug and Alcohol Recovery Service and Psych Liaison service, in collaboration with Turning Point and Icenis has mobilized during this period. The new partnership has operated successfully for the first year of the 5-year contract. The changes have included staff carrying out Turning Point assessments and assisting individuals to commence, maintain and re-engage in their structured treatment journey.

Public Health and Adult Social Care have also identified a need for a bespoke outreach Drug and Alcohol Service to work with social clients, so we have commenced a pilot which has resulted in funding for a full-time outreach worker for a year with the possibility of extension.

The services have supported 798 clients during the year, continuing to hold a strong presence within this area and working alongside multiple external and internal services, in particular Turning Point.

Suffolk Community Connectors Service

Following the third year of a 3-year contract and a successful Equality Impact Assessment in 2024, the service was granted an extension to March 2027.

The service has built on its telephone support service, identifying the need to engage individuals back into the community, providing a variety of group activities which have included Wellbeing Walks and the use of The Suffolk Wellbeing Service to tackle issues identified by the clients such as sleep and relaxation. There are regular meet ups across the county in Ipswich, Haverhill, Bury St Edmunds, Felixstowe and Thetford.

The team have identified Art as a vehicle to reduce social isolation, bringing people together, inspiring creativity and fostering a sense of identity and pride, creating a catalyst for positive change.

The team continue to provide a goal focused service to a high volume of individuals with a total case load of approximately 525 and 150 individuals on the waiting list who are contacted monthly by our volunteers.

Supported Discharge from Hospital Service

A well-established part of the services provided by Anglia Care Trust, the service is moving into its third year of a five-year contract.

The teams and volunteers working out of Ipswich and West Suffolk Hospitals are highly valued by the hospitals, commissioners and clients. We have provided discharge services to 1166 patients during 2024-25. These services include shopping, cleaning and signposting to other businesses and agencies to reduce the reliance on statutory services and aid independence in the community.

Alcohol Prevention

This service became active during the later stages of 2023/2024. As a one-year contract, the purpose of the service has been to increase awareness within the community of national alcohol consumption guidelines and support services, deliver alcohol screenings, provide brief advice and increase referrals of high risk/dependent alcohol users to specialist drug and alcohol services.

The service is commissioned to complete 1500 individual alcohol screenings, provide low-level advice to 900 and refer 200 individuals to alcohol treatment providers. The service is on target to meet its contractual obligations by the end of the contract.

INVESTMENT POLICY AND PERFORMANCE

ACT'S cash reserves are held with Charities Aid Foundation and the Royal Bank of Scotland. Our current account operations are with Royal Bank of Scotland. Due to the increase in interest rates this year, we are pleased to have received in excess of 8% more than we had anticipated in interest.

FACTORS RELEVANT TO ACHIEVE OBJECTIVES

Factors relevant to achieving objectives have been included in the review of activities.

Anglia Care Trust (A Company Limited by Guarantee)

Trustee's report (continued) For the year ended 31 March 2025

FINANCIAL REVIEW

GOING CONCERN

After making appropriate enquiries, the Trustees have a reasonable expectation that the company has adequate resources to continue in operational existence for the foreseeable future. For this reason they continue to adopt the going concern basis in preparing the financial statements. Further details regarding the adoption of the going concern basis can be found in the Accounting Policies.

MATERIAL INVESTMENTS POLICY

The charity does not hold any investments including material social investments.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Constitution

The organisation is a charitable company limited by guarantee, incorporated on 19 February 1986 and has been in existence as an independent registered charity since the early 1970s. The company was established under a Memorandum of Association which established the objects and powers of the charitable company and is governed under its Articles of Association. In the event of the company being wound up members, currently set as the Directors of the company, are required to contribute an amount of not exceeding £1. The charitable company is constituted under a Trust Deed and is a registered charity, number 299049.

The Directors of the company are ex officio Trustees for the purpose of charity law. The Memorandum and Articles of Association require a minimum of three Directors; the maximum number is fifteen. As at 31 March 2025 there are nine members of the Board. The Memorandum and Articles of Association require that one-third of the membership retire annually. The members to retire are those that have been in office the longest. Retiring members are eligible for re-election. The members of the Board of Directors have the power to co-opt members to the Board; any such members hold office until the next Annual General Meeting when they are eligible to stand for election.

Method of appointment or election of Trustees

Potential new recruits to the Board of Directors meet with the Chair and others he or she may involve in order to discuss their request to join the Board with intent to examine their potential suitability for the role of Director of the Company, to assess their understanding of the role of Director and the degree to which they meet the current needs of the Board in terms of skill, experience and diversity. If satisfied, the Chair may then invite the applicant to attend a Board Meeting as an observer. The Board will then consider the appointment and if satisfied they will co-opt the applicant to the Board until the next Annual General Meeting takes place.

Policies for adopted for the induction and training of Trustees

Many of the Board of Directors are familiar with the practical work of the company by virtue of service, either as a Director or as a volunteer or both for a number of years. Board members are also invited to attend the staff conference days. Their induction involves spending time with the Senior Management Team and other personnel and Service Users to ensure that they have an overview of the organisation. New Board members are also inducted into the Board process by the Company Secretary, who ensures that they receive copies of the following:

- Most recent Annual Reports and Audited Accounts
- Memorandum and Articles of Association

Pay policy for senior staff

As with all staff, remuneration is based on market rates and staff are subject to annual Competency Based Performance Reviews. Senior Staff are afforded the same annual cost of living awards as the rest of the organisation.

**Anglia Care Trust
(A Company Limited by Guarantee)**

**Trustee's report (continued)
For the year ended 31 March 2025**

ORGANISATIONAL STRUCTURE AND DECISION MAKING

Board of Directors

The Board of Directors is legally responsible for the management and control of the charity; the Directors meet eight times per year and hold an Annual General Meeting in accordance with the governing document. They also have the authority to establish Board committees.

There are three committees in existence: Governance and Risk, Human Resources and Finance, with Strategy being discussed at Board Meetings. Each committee consists of a minimum of three Board members (other Board members contribute when required) and are supported by the Senior Management Team. Each of the committees usually meet a minimum of four times per year.

Board of Directors

The Board of Directors delegates day-to-day responsibility for the management of the charity to the Chief Executive Officer, supported by the Head of Operations and Head of Business Support.

Responsibility of the Chief Executive Officer (CEO)

The CEO has responsibility for the delivery of the strategic direction of the charity, the day to day management of the charity's activities, finances, budgetary control, recruitment and dismissal of staff. They also have responsibility for the determination of salaries for all personnel below their level, providing that these are in line with the current salary structure as approved by the Human Resources Committee and also within the overall budget agreed for the year. They are required to ensure that key performance targets are agreed and met by all staff. Finally, they are responsible for ensuring that the charity delivers the services specified, thus ensuring that the aims and objectives of the charity are met.

Board Strategy

The purpose of the Board meetings are to:

- Set Anglia Care Trust's strategic direction in consultation with the Senior Management Team and to support them in delivering it
- Make sure that ACT's business plan implements ACT's strategic direction
- Make sure that ACT's achievements against its business plan are assessed annually
- Explore available opportunities for collaborative working, cost sharing, mergers, alliances, joint venture and new sources of funding
- Promote and encourage innovation in all aspects of ACT's work and to make sure that there are continuous quality improvements and efficiency gains
- Develop and sustain ACT as a flexible, learning organisation enabling it to carry out its strategic aims of developing safe and stronger communities for adults, families and young people.

Governance and Risk Committee

The remit of this committee is to oversee and make recommendations to the Board of Directors with particular reference to:

- Promoting and monitoring sound Corporate Governance including staff relations
- Ensuring that ACT complies with its legal obligations
- Reviewing and making recommendations to the Board on the recruitment, structure, size and composition of the Board
- Governing ACT's Safeguarding and Health and Safety responsibilities
- Monitoring the Risk Management process and the bi-annual review of the charity's strategic risk
- Monitor the performance of the Trust against its Environmental Action and Business Continuity Plans on an annual basis

Anglia Care Trust (A Company Limited by Guarantee)

Trustee's report (continued) For the year ended 31 March 2025

HR Committee

The remit of this committee is to oversee and make recommendations to the Board of Directors with particular reference to:

- Overseeing the progression of the People Plan, with regards to Reward, Recognition, Retention and Development
- Assessing and reviewing salary bandings against market conditions
- Oversee Human Relations aspects including staff and volunteer Workforce Development and wellbeing, including staff and volunteer benefits
- Oversee the staff appraisal system
- Oversee and promote the Charity's commitment to EDI
- Overseeing the review of all Anglia Care Trust's policies and procedures

Finance Committee

The remit of this committee includes all financial aspects of the business including:

- Overseeing the development, implementation and review of Anglia Care Trust's financial policies
- Ensuring that the Finance Regulations help achieve the organisation's aims and objectives and compliance with the Board, auditor's and other regulatory bodies requirements
- Ensuring continuous quality improvements and efficiency
- The promotion and monitoring of sound financial governance
- Reviewing and making recommendations to the Board on finance related issues
- Liaising with the Governance and Risk Committee with regards to salary related issues.

Governance Activities

Anglia Care Trust applies the term 'Governance Activities' to those activities which ensure sound governance and strategic development as guided by the Association of Chief Executives of Voluntary Organisations (ACEVO) in allocating costs. The Board of Directors have adopted the following Governance Policy:

All administration costs associated with the governance of the charity will be allocated in accordance with the ACEVO model of "Full Cost Recovery"; the charity will therefore allocate the following to Governance Costs:-

- Directors' travel and subsistence
- Costs associated with meetings related to the governance of the charity
- AGM and Annual Review
- Directors' Liability Insurance
- Directors' recruitment, training and induction
- Costs associated with the employment of the Company Secretary i.e. salaries, the cost of travel and subsistence
- Legal costs
- Audit fees.

During 2024-25, the Board continued the work that had been undertaken in previous years with its internal audit, following the NCVO's Charity Governance Code. The code allows the Board to self-assess the governance of the charity and the controls in place with regards to seven Principles, being:

1. Organisational Purpose
2. Leadership
3. Integrity
4. Decision making, risk and control
5. Board Effectiveness
6. Equality, Diversity and Inclusion
7. Openness and Accountability

Anglia Care Trust (A Company Limited by Guarantee)

Trustee's report (continued) For the year ended 31 March 2025

RISK MANAGEMENT

All ACT services follow a Risk Management Procedure which covers:

- Strategic Risk Assessment and Control
- Service Specific Risk Assessment and Control
- Service User Needs Assessment and Control
- Completing and monitoring of a central risk register
- Business Continuity Plan

It is our aim that all of the Senior Management Team are IOSH Managing Safely accredited and this level of competency is now mandatory for Operational Managers.

The Trustees have assessed the major risks to which the charity is exposed, in particular those related to the operations and finances of the charity and has reviewed those risks and established systems and procedures to mitigate the risks the charity faces. All significant activities undertaken are subject to a risk review as part of the initial project assessment and implementation; major risks are identified and ranked in terms of their potential impact and likelihood. The Trustees are satisfied that systems and procedures are in place to mitigate our exposure to the major risks. Whilst our Strategic Risks are reviewed quarterly by our Governance and Risk Committee, a complete review of these was undertaken in January 2025.

PLANS FOR FUTURE PERIODS FUTURE DEVELOPMENTS

Over the duration of our 5 year strategy, we will continue to recognise the changing needs of those around us, putting our service users and their communities at the centre of what we do. We will:

- Increase our positive impact on those around us, both our service users and those we work alongside or in partnership with
- Identify and respond to emerging trends, opportunities and risks around us
- Maintain and strengthen a values-led culture, attracting and retaining the best workforce who are resilient, motivated and empowered Expand and strengthen our network of strategic and operational partners
- Use our voice to influence the local environment to respond to the needs of our communities
- Continue to diversify our funding streams to support our strategy
- Continue to harness technology to support a robust infrastructure and diverse methods to deliver our services
- Broaden our reach to introduce ACT to a wide range of funders, including an increased use of digital media.

Our Objectives

Following a consultation with our stakeholders including service users, staff, volunteers and commissioners, the Board agreed the following objectives for 2022-27 to help us achieve our Mission and support our Vision:

1. Increase the number of vulnerable people that we support, harnessing existing and emerging technology to expand our reach
2. Increase the co-production of our services with our Service Users and local communities
3. Increase the number of people with lived-experience in the delivery of our services
4. Find new and innovative ways of supporting the vulnerable in our communities, whilst creating opportunities for employment and volunteering within our local communities
5. Recruit, develop and retain a high quality, diverse and inclusive workforce of staff and volunteers
6. Ensure all staff and volunteers have the resources to undertake their roles effectively and professionally wherever they are based
7. Form robust, worthwhile and rewarding partnerships
8. Increase our geographical reach in Norfolk, Essex and Cambridgeshire where opportunities arise
9. Monitor the impact of our services, our reach and our effectiveness whilst also identifying insights into unmet need

Anglia Care Trust
(A Company Limited by Guarantee)

Trustee's report (continued)
For the year ended 31 March 2025

10. Control our growth, whilst taking advantage of opportunities, either as we seek or as they arise, without putting the charity at risk of over-stretching
11. Improve our methods of evidencing our Social Value and continue on our journey to becoming Carbon Neutral by 2030
12. Continue to keep a variety of funding streams so as not to become over-reliant on any one source.

Statement of Trustees Responsibilities

The trustees (who are also directors of Anglia Care Trust for the purposes of company law) are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year. Under company law the trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP 2019 (FRS 102);
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Disclosure of information to auditors

Each of the persons who are Trustees at the time when this Trustees' Report is approved has confirmed that:

- so far as the Trustee is aware, there is no relevant audit information of which the charitable company's auditor is unaware; and
- the Trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information.

Auditors

During the year, Price Bailey LLP were appointed as auditors. Under section 487 (2) of the Companies Act 2006, they will be deemed to have been reappointed as auditors 28 days after these financial statements were sent to members or 28 days after the latest date prescribed for filing the accounts with the registrar, whichever is earlier.

Small companies Regime

This report has been prepared in accordance with the special provisions relating to small companies within 15 of the Companies Act 2006.

Approved by order of the members of the Board of Trustees and signed on their behalf by:

Robert Preston
(Chair of Trustees)
Date:



1/12/25

Anglia Care Trust
(A Company Limited by Guarantee)

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF ANGLIA CARE TRUST

Opinion

We have audited the financial statements of Anglia Care Trust (the 'charitable company') for the year ended 31 March 2025 which comprise the Statement of Financial Activities incorporating Income and Expenditure Account, the Balance Sheet, the Cash Flow Statement and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the Charitable Company's affairs as at 31 March 2025, and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the auditor responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the trustees' annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

**Anglia Care Trust
(A Company Limited by Guarantee)**

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF ANGLIA CARE TRUST

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' report, for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Trustees' report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the Charitable Company and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of Trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the Trustees were not entitled to prepare the financial statements in accordance with the small companies' regime and take advantage of the small companies' exemptions in preparing the Trustees' report and from the requirement to prepare a Strategic Report.

Responsibilities of Trustees

As explained more fully in the Trustees' Responsibilities Statement set out on page 16, the Trustees (who are also the Directors of the Charitable Company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Trustees are responsible for assessing the Charitable Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the Charitable Company or to cease operations, or have no realistic alternative but to do so.

Auditor responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

**Anglia Care Trust
(A Company Limited by Guarantee)**

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF ANGLIA CARE TRUST

We gained an understanding of the legal and regulatory framework applicable to the charitable company and how it operates and considered the risk of the charitable company not complying with the applicable laws and regulations including fraud in particular those that could have a material impact on the financial statements. This included those regulations directly related to the financial statements. This included employment law, financial reporting and health & safety.

- We reviewed systems and procedures to identify potential areas of management override risk. In particular, we carried out testing of journal entries and other adjustments for appropriateness.
- We reviewed accounting policies for evidence of management bias and ensured that the accounting policies were correctly applied to the financial statements.
- We reviewed minutes of Trustee Board meetings, any correspondence with the Charity Commission and reviewed the procedures in place for the reporting of any incidents to the Trustee Board including serious incident reporting of these matters as necessary with the Charity Commission.
- We agreed the financial statement disclosures to underlying supporting documentation, made enquiries of management and officers of the charitable company regarding laws and regulations applicable to the organisation and discussed whether there had been any known breaches of laws and regulations in order to consider any possible further considerations or impact upon the Charity.
- We reviewed the risk management processes and procedures including a review of the Board assurance reporting.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulations. The risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

A further description of our responsibilities is available on the FRC's website at: <https://www.frc.org.uk/auditors/audit-assurance/auditor-s-responsibilities-for-the-audit-of-the-fi/description-of-the-auditor%E2%80%99s-responsibilities-for>. This description forms part of our auditor's report.

Use of our report

This report is made solely to the Charitable Company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the Charitable Company's members those matters we are required to state to them in an Auditor's Report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Charitable Company and the Charitable Company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Shaun Jordan ACA (Senior Statutory Auditor)

for and on behalf of

Price Bailey LLP

Chartered Accountants

Statutory Auditors

Tennyson House

Cambridge Business Park

Cambridge

CB4 0WZ

Date: 5 December 2025

Anglia Care Trust (A Company Limited by Guarantee)

STATEMENT OF FINANCIAL ACTIVITIES (INCORPORATING INCOME AND EXPENDITURE ACCOUNT) FOR THE YEAR ENDED 31 MARCH 2025

	Notes	Unrestricted funds 2025 £	Restricted funds 2025 £	Total funds 2025 £	<i>As restated</i> Total funds 2024 £
Income from:					
Charitable activities	4	5,331,958	664,587	5,996,545	5,362,361
Investments	5	29,883	-	29,883	25,697
Total income		5,361,841	664,587	6,026,428	5,388,058
Expenditure on:					
Charitable activities	6	5,168,890	689,364	5,858,254	5,426,768
Total expenditure		5,168,890	689,364	5,858,254	5,426,768
Net movement in funds before other recognised gains/(losses)		192,951	(24,777)	168,174	(38,710)
Other recognised gains/(losses):					
Gains/(losses) on revaluation of tangible fixed assets		-	-	-	7,500
Net movement in funds		192,951	(24,777)	168,174	(31,210)
Reconciliation of funds:					
Total funds brought forward as previously stated		1,925,492	211,219	2,136,711	2,143,494
Prior year adjustment	15	(71,773)	-	(71,773)	(47,346)
Total funds brought forward (As restated)		1,853,719	211,219	2,064,938	2,096,148
Net movement in funds		192,951	(24,777)	168,174	(31,210)
Total funds carried forward		2,046,670	186,442	2,233,112	2,064,938

The statement of Financial Activities includes all gains and losses recognised in the current and prior periods.

The notes on pages 23 to 36 form part of these financial statements.

Anglia Care Trust (A company limited by guarantee)
Registered Number: 02223103

BALANCE SHEET AS AT 31 MARCH 2025

	Notes	2025 £	<i>As restated</i> 2024 £
Fixed assets			
Tangible assets	11	<u>805,714</u>	<u>820,013</u>
		805,714	820,013
Current assets			
Debtors	12	331,146	388,323
Cash at bank and in hand		<u>1,603,961</u>	<u>1,308,835</u>
		1,935,107	1,697,158
Creditors' amounts falling due within one year	13	<u>(487,708)</u>	<u>(452,233)</u>
Net current assets		<u>1,447,399</u>	<u>1,244,925</u>
Total assets less current liabilities		2,253,112	2,064,938
Provisions		(20,000)	-
Total net assets		<u>2,233,112</u>	<u>2,064,938</u>
Charity funds			
Restricted funds	14	186,442	211,219
Unrestricted funds	14	<u>2,046,670</u>	<u>1,853,719</u>
Total funds		<u>2,233,112</u>	<u>2,064,938</u>

The Trustees acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and preparation of financial statements.

The financial statements have been prepared in accordance with the provisions applicable to entities subject to the small companies regime.

The financial statements were approved and authorised for issue by the Trustees and signed on their behalf by:

R Preston
 (Chair of Trustees)



Date

1/12/25

The notes on pages 23 to 36 form part of these financial statements.

Anglia Care Trust
(A company limited by guarantee)

Statement of Cashflows for the year ended 31 March 2025

	Notes	2025	2024 As restarted
Cash flows from operating activities			
Net cash (used in) operating activities	17	270,325	27,967
Cash flows from investing activities			
Interest received		29,883	25,697
Purchase of tangible fixed assets		(5,082)	(10,645)
Net cash provided by/(used in) investing activities		<u>24,801</u>	<u>15,052</u>
Change in cash and cash equivalents in the year		<u>295,126</u>	<u>43,019</u>
Cash and cash equivalents at the beginning of the year		<u>1,308,835</u>	<u>1,265,816</u>
Cash and cash equivalents at the end of the year	18	<u>1,603,961</u>	<u>1,308,835</u>

The notes on pages 23 to 36 form part of these financial statements.

Anglia Care Trust
(A company limited by guarantee)

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

1. General information

Anglia Care Trust (the "Charity") is a company limited by guarantee, domiciled and incorporated in England and Wales, registration number 02223103.

Anglia Care Trust is a registered charity, registration number 0299049.

The registered office for the Charity is Unit 8, The Square, Martlesham Heath, Ipswich, Suffolk IP5 3SL.

The members of the Company are the Trustees named on page 1. In the event of the Charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the Charity.

These financial statements are prepared in Sterling, which is the functional currency of the Charity and monetary amounts in these financial statements are rounded to the nearest pound

2. Accounting policies

2.1 Basis of preparation of financial statements

The financial statements have been prepared in accordance with the Charities SORP (FRS 102) - Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance With the Financial Reporting Standard applicable in the UK and Republic of Ireland, the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Anglia Care Trust meets the definition of a public benefit entity under FRS 102 Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy.

2.2 Going concern

The Trustees and management have prepared detailed forecasts to 31 March 2026, that indicate that the Charity will be able continue to meet its liabilities as they fall due and will continue to operate for the foreseeable future, being at least 12 months from the date of approval of these financial statements. Furthermore at the time of approving the financial statements, the Trustees confirm that there are no material uncertainties regarding the Charity's ability to continue in operational existence for the foreseeable future Accordingly, the financial statements have been prepared on the going concern basis

2.3 Income

All income is recognised once the Charity has entitlement to the income, it is probable that the income will be received and the amount of income receivable can be measured reliably.

Grants are included in the Statement of Financial Activities on a receivable basis. The balance of income received for specific purposes but not expended during the period is shown in the relevant funds on the Balance Sheet. Where income is received in advance of entitlement of receipt, its recognition is deferred and included in creditors as deferred income. Where entitlement occurs before income is received, the income is accrued.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

2. Accounting policies (continued)

2.4 Expenditure

All expenditure is accounted for on an accruals basis and has been included under expense categories that aggregate all costs for allocation to activities. Where costs cannot be directly attributed to particular activities they have been allocated on a basis consistent with the use of the resources

Support costs are those costs incurred directly in support of expenditure on the objects of the Charity and include project management carried out at Martlesham Heath.

Irrecoverable VAT is charged as a support cost and allocated in line with support cost percentages.

2.5 Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the Charity, this is normally upon notification of the interest paid or payable by the institution with whom the funds are deposited.

2.6 Tangible fixed assets and depreciation

Tangible fixed assets are initially recognised at cost After recognition. under the revaluation model, tangible fixed assets whose fair value can be measured reliably shall be carried at a revalued amount, being their fair value at the date of revaluation less any subsequent accumulated depreciation and subsequent accumulated impairment losses.

Revaluations are made with sufficient regularity to ensure that the carrying amount does not differ materially from that which would be determined using fair value at the end of the reporting date.

Fair values are determined from market-based evidence by appraisal that is normally undertaken by professionally qualified valuers If there is no market-based evidence of fair value because of the specialised nature of the tangible fixed asset and it is rarely sold, except as part of a contributing business, a Charity may need to estimate fair value using an income or depreciated replacement cost approach

Gains and losses on revaluation are recognised in the Statement of Financial Activities.

Depreciation is charged so as to allocate the cost of tangible fixed assets less their residual value over their estimated useful lives.

Depreciation is provided on a straight line basis as follows

Property improvements	- Over the 5 year lease term
Computer equipment	- Over 3 years
Motor vehicles Fixtures and fittings	- Over 5 years - Over 4 years

2.7 Debtors

Trade and other debtors are recognised at the settlement amount after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

2. Accounting policies (continued)

2.8 Cash at bank and in hand

Cash at bank and in hand includes cash and short-term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

2.9 Liabilities and provisions

Liabilities are recognised when there is an obligation at the Balance Sheet date as a result of a past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably.

2.10 Financial instruments

The Charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

2.11 Pensions

The Charity operates a defined contribution pension scheme for its employees. A defined contribution pension scheme is a pension plan under which the Charity pays fixed contributions into a separate entity. Once the contributions have been paid the Charity has no further payment obligations.

The contributions are recognised as an expense in Statement of Financial Activities when they fall due. Amounts not paid are shown in other creditors as a liability in the Balance Sheet. The assets of the plan are held separately from the Charity in independently administered funds.

2.12 Fund accounting

General funds are unrestricted funds which are available for use at the discretion of the Trustees in furtherance of the general objectives of the Charity and which have not been designated for other purposes.

Designated funds comprise unrestricted funds that have been set aside by the Trustees for particular purposes. The aim and use of each designated fund is set out in the notes to the financial statements.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the Charity for particular purposes. The costs of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the notes to the financial statements.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

3. Critical accounting estimates and areas of judgement

The preparation of the financial statements requires management to make judgments, estimates and assumptions that affect the amounts reported for assets and liabilities as at the balance sheet date, and the amounts reported for income and expenditure during the period. However, the nature of estimation means that actual outcomes could differ from those estimates. The critical judgements and key assumptions concerning the future and other key sources of estimation uncertainty at the reporting date that have a risk of causing a material adjustment to the carrying amount of assets and liabilities within the next financial year are mentioned below.

Recoverability of trade debtors

A provision for bad and doubtful debts is made where it is identified that a trade debtor may not be recoverable in full by the Charity. The bad and doubtful debt provision is made on a specific basis against service user balances where they are not considered recoverable based upon payment history and aging profile.

Valuation of Freehold properties

Freehold properties are valued annually by the Trustees using relevant third party data available to them and valuations undertaken by Viking Surveyors Ltd, an independent firm of Chartered Surveyors.

Useful economic lives of tangible fixed assets

The annual depreciation charge for tangible fixed assets is sensitive to changes in the useful economic lives and residual values of assets. The economic lives and residual values are re-assessed annually. They are revised when necessary to reflect current estimates, based on recoverability and expected economic utilisation of the asset.

4. Income from charitable activities

	Unrestricted Funds 2025 £	Restricted Funds 2025 £	Total Funds 2025 £	Total Funds 2024 £
Advice and Guidance	577,148	111,713	688,861	602,423
Community Safety	311,720	65,622	377,342	330,737
Housing Services	3,474,046	421,972	3,896,018	3,379,624
General	5,016	13,984	19,000	31,479
Health and Support	964,028	51,296	1,015,324	1,018,098
Total 2025	5,331,958	664,587	5,996,545	5,362,361
Total 2024	4,742,655	619,706	5,362,361	

5. Investment income

	Unrestricted Funds 2025 £	Total Funds 2025 £	Total Funds 2024 £
Bank interest receivable	29,883	29,883	25,697
Total 2025	29,883	29,883	25,697
Total 2024	25,679	25,679	

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NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

6. Analysis of expenditure on charitable activities

Summary by fund type

	Unrestricted Funds 2025 £	Restricted Funds 2025 £	Total Funds 2025 £	As restated Total Funds 2024 £
Advice and Guidance	588,349	138,356	726,704	642,197
Community Safety	283,783	64,893	348,676	314,668
Housing Services	2,885,290	430,692	3,315,982	3,319,404
General	467,252	8,363	475,615	153,796
Health and Support	944,217	47,060	991,277	996,703
Total 2025	5,168,890	689,364	5,858,254	5,426,768
Total 2024	4,738,311	688,457	5,426,768	

7. Analysis of expenditure on charitable activities

	Activities undertaken directly 2025 £	Support costs 2025 £	Total Funds 2025 £	As restated Total Funds 2024 £
Advice and Guidance	662,574	64,131	726,704	642,197
Community Safety	314,411	34,265	348,676	314,668
Housing Services	3,217,565	98,417	3,315,982	3,319,404
General	475,615	-	475,615	153,796
Health and Support	908,810	82,279	991,277	996,703
Total 2025	5,578,976	279,279	5,858,254	5,426,768
Total 2024	5,181,403	245,365	5,426,768	

	Advice and Guidance 2025 £	Community Safety 2025 £	Housing Services 2025 £	General 2025 £
Staff costs	646,335	279,287	1,039,571	306,229
Other costs	16,239	35,124	2,177,994	169,386
Total 2025	662,574	314,411	3,217,565	475,615
Total 2024	595,462	279,368	3,202,777	153,796

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NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

7. Analysis of expenditure on charitable activities (continued)

Analysis of direct costs continued

	Health and Support 2025 £	Total Funds 2025 £	As restated Total Funds 2024 £
Staff costs	639,268	2,910,690	2,606,441
Other costs	269,541	2,668,257	2,574,962
Total 2025	908,810	5,578,976	5,181,403
Total 2024	950,000	5,181,403	

Analysis of support costs

	Advice and Guidance 2025 £	Community Safety 2025 £	Housing Services 2025 £	Health and Support 2025 £	Total Funds 2025 £	As restated Total Funds 2024 £
Staff costs	57,141	28,083	66,989	77,307	229,520	188,990
Depreciation	3,489	4,264	11,629	-	19,382	31,948
Irrecoverable VAT	3,501	1,918	19,799	5,159	30,377	-
Total 2025	64,131	34,265	98,417	82,467	279,279	220,938
Total 2024	46,735	35,299	116,627	46,703	245,365	

8. Auditor's remuneration

	2025 £	2024 £
Fees payable to the charity's auditor for the audit of the Charity's Annual Report	15,000	9,000
Fees payable to the Charity's auditors in respect of: Accounts Preparation	1,250	2,000

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NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

9. Staff costs

	2025	2024
	£	£
Wages and salaries (including expenses)	2,583,371	2,465,916
Social security costs	204,005	207,588
Other pension costs	123,314	121,927
	<u>2,910,690</u>	<u>2,795,431</u>

The average number of persons employed by the Charity during the year was as follows:

	2025	2024
	No.	No.
Advice and Guidance	32	37
Community Safety	11	10
Housing Services	29	28
General	2	12
Health and Support	31	27
	<u>116</u>	<u>114</u>

The number of employees whose employee benefits (excluding employer pension costs and social security costs) exceeded £60,000 was:

	2025	2024
	No.	No.
In the band £60,001 - £70,000	-	-
In the band £70,001 - £80,000	1	1
	<u>1</u>	<u>1</u>

10. Trustees' remuneration and expenses

During both the current and prior years, none of the Trustees received any remuneration or other benefits for their qualifying services to the Charity

During the year: £434 (2024 - £245) was paid to Trustees in reimbursement of expenses incurred.

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NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

11. Tangible fixed assets

	Freehold Property £	Property Improvements £	Computer Equipment £	Motor Vehicles £	Fixtures and Fittings £	Total £
Cost or valuation						
At 1 April 2024	787,500	81,713	188,571	23,400	61,997	1,143,181
Additions	-	-	5,083	-	-	5,083
At 31 March 2025	<u>787,500</u>	<u>81,713</u>	<u>193,654</u>	<u>23,400</u>	<u>61,997</u>	<u>1,148,264</u>
Depreciation						
At 1 April 2024	-	80,459	172,271	12,870	57,568	323,168
Charge for the year	-	627	12,408	4,680	1,667	19,382
At 31 March 2025	-	<u>81,086</u>	<u>184,679</u>	<u>17,550</u>	<u>59,235</u>	<u>342,550</u>
Net book value						
At 31 March 2025	<u>787,500</u>	<u>627</u>	<u>8,974</u>	<u>5,850</u>	<u>2,763</u>	<u>805,714</u>
At 31 March 2024	<u>787,500</u>	<u>1,254</u>	<u>16,300</u>	<u>10,530</u>	<u>4,429</u>	<u>820,013</u>

The last property valuation was undertaken by Viking Surveyors Ltd in 2024. For the 2025 closing balance sheet value, Trustees have considered relevant published indices for the movement in property values and the individual condition of the properties. For the year ended 31 March 2025, these changes have resulted in no change to the overall carrying value.

Trustees continue to keep the market value of the properties under regular review and confirm the value of the freehold properties included in these financial statements is considered to accurately reflect the fair value.

12. Debtors

	2025 £	2024 £
Due within one year		
Trade debtors	331,146	387,723
Other debtors	-	600
	<u>331,146</u>	<u>388,323</u>

13. Creditors: Amounts falling due within one year

	2025 £	As restated 2024 £
Trade creditors	42,444	37,990
Other taxation and social security	122,142	107,801
Other creditors	102,149	79,845
Accruals and deferred income	220,972	226,587
	<u>487,708</u>	<u>452,233</u>

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NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

13. Creditors: Amounts falling due within one year - continued

Deferred income as at 31 March

	2025 £	2024 £
Deferred income at 1 April	219,977	124,143
Resources deferred during the year	220,972	202,665
Amounts released from previous years	(219,977)	(106,831)
	<u>220,972</u>	<u>219,977</u>

14. Statement of funds

	Balance at 1 April 2024 £	Income £	Expenditure £	Transfers in/(out) £	Gains/(Losses) £	Balance at 31 March 2025 £
Unrestricted funds						
Designated funds						
Development reserves	160,685	-	-	(81,799)	-	78,886
Long term property Maintenance	61,513	-	-	-	-	61,513
Fixed assets	820,013	-	-	-	-	820,013
Service user engagements	2,922	-	(25,279)	32,744	-	10,387
Community Outreach	17,593	-	(38,985)	49,055	-	27,663
	<u>1,062,726</u>	<u>-</u>	<u>(64,264)</u>	<u>-</u>	<u>-</u>	<u>998,462</u>
	As restated Balance at 1 April 2024 £	Income £	Expenditure £	Transfers in/(out) £	Gains/(Losses) £	Balance at 31 March 2025 £
General funds						
General funds – all funds	790,993	5,361,841	(5,104,626)	-	-	1,048,208
Total Unrestricted funds	<u>1,853,719</u>	<u>5,361,841</u>	<u>(5,168,890)</u>	<u>-</u>	<u>-</u>	<u>2,046,670</u>

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NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

14. Statement of funds – continued

The designated funds are for the following purposes.

- Development reserve fund — is allocated to future projects that require an input of resource in the early stages.
- Long term property maintenance — is allocated for long term costs of the owned properties
- Fixed assets — represents the funds invested in fixed assets used by the Charity and therefore not readily available
- Service User Engagement — is allocated to fund one officer role and activities to promote engagement and co-production with Service Users
- Community Outreach - is allocated to fund community outreach work

	Balance at 1 April 2024 £	Income £	Expenditure £	Transfers in/(out) £	Gains/(Losses) £	Balance at 31 March 2025 £
Restricted funds						
Independent Visiting	15,616	25,000	(30,341)	-	-	10,275
Mentoring	2,928	10,035	(11,337)	-	-	1,586
Temporary Housing	-	121,523	(121,523)	-	-	-
ACT Volunteering	302	-	-	-	-	302
Grants & Donations	13,937	4,984	(1,220)	-	-	17,701
Stars/Temporary housing amenity fund	9,906	-	(1,861)	-	-	8,045
SEND Mediation	31,880	38,498	(58,458)	-	-	11,920
Refugee Resettlement	-	3,125	(3,125)	-	-	-
Standing Together against Domestic Abuse	21,577	13,408	(34,985)	-	-	-
Service User Engagement	-	6,957	(6,957)	-	-	-
Money Advice	-	37,760	(37,760)	-	-	-
East Suffolk Rough Sleeper	5,890	31,140	(30,429)	-	-	6,601
Domestic Abuse Outreach Service	13,850	7,214	(4,775)	-	-	16,289
Supported Discharge	518	-	(354)	-	-	164
Housing First	26,943	78,970	(74,739)	-	-	31,174
Winter grants	29,060	9,000	(7,143)	-	-	30,917
Tendering rough sleeper	38,812	30,128	(43,905)	-	-	25,035

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NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

14. Statement of funds – continued

	Balance at 1 April 2024 £	Income £	Expenditure £	Transfers in/(out) £	Gains/(Losses) £	Balance at 31 March 2025 £
Community outreach	-	420	(420)	-	-	-
DA specialist counselling	-	45,000	(25,133)	-	-	19,867
STARS	-	523	(622)	-	-	(99)
Drug and alcohol recovery project	-	610	(610)	-	-	-
Community connectors	-	580	(580)	-	-	-
Health inequalities	-	24,990	(19,766)	-	-	5,224
Alcohol prevention	-	24,593	(23,268)	-	-	1,325
SCC domestic abuse accommodation	-	1,322	(1,262)	-	-	60
STEPS	-	148,807	(148,807)	-	-	-
Total Restricted Funds	211,219	664,587	(689,364)	-	-	186,442
Total of Funds	2,064,938	6,026,428	(5,858,254)	-	-	2,233,112

The restricted funds are for the following purposes:

Independent Visiting - contract to provide Independent Visitors to Children In Care.

Mentoring- One to one mentoring support for vulnerable young people, with the aim of building resilience and providing support, delivered by trained volunteers.

ACT Volunteering- A fund used for the development of ACT volunteers.

Temporary Housing - An accommodation based support service which provides short-term housing support services for adults who have faced homelessness.

Grants and Donations - Grants and donations used specifically for the purposes of empowering our service users.

Barclays Grant — Grant for the provision of Money Advice and Counselling to vulnerable service users, Counselling outsourced to Suffolk Mind.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

14. Statement of funds – continued

Stars/Temporary housing amenity fund - a specific fund for service users of our STARS project to support positive outcomes.

SEND Mediation - Mediation for families who have SEND young people who believe the Local Authority is not providing them with adequate support with their EHP.

Refugee Resettlement - Provision of accommodation to refugees arriving in the UK, with the aim of supporting them to access their own independent accommodation within a 2 year period of arrival.

Standing together against Domestic Abuse - A grant for the delivery of training for front line NHS professionals to support victims of domestic abuse.

Service User Engagement - Board funded project to promote co-production of services and continuous improvement through consultation with Service Users.

HRS Single Offenders - provision of Housing Related Support to those with an offending background.

Money Advice — grants for the provision of Money Advice to those vulnerable adults and families who need support with debt and welfare issue.

East Suffolk Rough Sleeper — grant for the provision of support to those Rough Sleeping. Sofa Surfing or Homeless in East Suffolk to find more suitable accommodation.

STEPS — grant for the provision of Short Term Emergency Beds for Rough Sleepers and Homeless in Ipswich.

Housing First — grant to provide intensive support to those who traditionally struggle to maintain a tenancy in Ipswich.

Winter grants - grants to support service users to keep warm over the winter.

Womens' Wellbeing - service to support women on probation to integrate and thrive in their community upon release from prison.

Domestic Abuse Outreach - provision of advice and guidance to victims of Domestic Abuse with a 24/7 Helpline.

Tendering rough sleeper — grant for the provision of support to those Rough Sleeping.

SCC Domestic Abuse Accommodation- contract to provide satellite accommodation for victims and their families not suited to a tradition refuge.

STARS - Person centres support plans to assist service users to attend treatment and counselling to support them with their recovery journey.

Drug and Alcohol Outreach Services - Support for service users to access mainstream services, promoting improvement to overall health and wellbeing as well as helping them to recover from their addictions.

Supported Discharge Service — Support for those discharged from hospital to overcome the barriers to discharge, and supporting them with day-to-day living for a fixed period of time.

Community Connector Project — A community based service which provides those who have been discharged by secondary mental health services, giving them the opportunity to engage with a support officer one-to-one.

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NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

14. Statement of funds – prior year

	Balance at 1 April 2023 £	Income £	Expenditure £	Transfers in/(out) £	Gains/(Losses) £	Balance at 31 March 2024 £
Unrestricted funds						
Designated funds						
Development reserves	189,041	-	-	(28,356)	-	160,685
Long term property Maintenance	75,319	-	(13,806)	-	-	61,513
Fixed assets	833,816	-	(31,948)	10,645	7,500	820,013
Service user engagements	22,806	-	(36,256)	16,372	-	2,922
Community Outreach	20,497	-	(14,888)	11,984	-	17,593
	<u>1,141,479</u>	<u>-</u>	<u>(96,898)</u>	<u>10,645</u>	<u>7,500</u>	<u>1,062,726</u>

	As restated Balance at 1 April 2023 £	Income £	Expenditure £	Transfers in/(out) £	Gains/(Losses) £	As restated Balance at 31 March 2024 £
General funds						
General funds – all funds	674,699	4,768,352	(4,641,412)	(10,645)	-	790,993
Total Unrestricted funds	<u>1,816,178</u>	<u>4,768,352</u>	<u>(4,738,310)</u>	<u>-</u>	<u>7,500</u>	<u>1,853,719</u>

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NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

14. Statement of funds – prior year

	Balance at 1 April 2023 £	Income £	Expenditure £	Transfers in/(out) £	Gains / (Losses) £	Balance at 31 March 2024 £
Restricted funds						
Independent Visiting	25,438	25,000	(34,822)	-	-	15,616
Mentoring	9,018	8,679	(14,769)	-	-	2,928
Temporary Housing	-	101,181	(101,181)	-	-	
ACT Volunteering	302	-	-	-	-	302
Grants & Donations	11,045	3,409	(517)	-	-	13,937
Barclays grant	9,073	-	(9,073)	-	-	-
Stars/Temporary housing amenity fund	11,215	-	(1,309)	-	-	9,906
SEND Mediation	32,454	66,760	(67,334)	-	-	31,880
Refugee Resettlement	-	4,985	(4,985)	-	-	-
Standing Together against Domestic Abuse	-	40,224	(18,647)	-	-	21,577
Service User Engagement	-	2,400	(2,400)	-	-	-
HRS Single Homeless	11,241	350	(11,591)	-	-	-
Money Advice East Suffolk Rough Sleeper	32,089	57,720	(89,809)	-	-	-
	5,811	28,309	(28,230)	-	-	5,890
STEPS	-	148,850	(148,850)	-	-	-
Housing first	17,334	62,266	(52,657)	-	-	26,943
Winter grants	30,289	20,000	(21,229)	-	-	29,060
Womens Wellbeing	12,438	-	(12,438)	-	-	-
Domestic Abuse Outreach Service	13,850	7,214	(4,775)	-	-	16,289
Tendring Rough Sleeper Supported Discharge Service	42,387	41,201	(44,776)	-	-	38,812
	518	-	(354)	-	-	164
Housing First	26,943	78,970	(74,739)	-	-	31,174
Tendering rough sleeper	38,812	30,128	(43,905)	-	-	25,035

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NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

14. Statement of funds – prior year (continued)

	Balance at 1 April 2023 £	Income £	Expenditure £	Transfers in/(out)	Gains / (Losses)	Balance at 31 March 2024 £
SCC Domestic Abuse Accommodation	-	130	(130)	-	-	-
STARS	-	271	(271)	-	-	-
Drugs and Alcohol Recovery Project	-	311	(311)	-	-	-
Support and Discharge Service	-	700	(182)	-	-	518
Community Connectors	-	100	(100)	-	-	-
	-	1,382	(864)	-	-	518
Total Restricted funds	279,970	619,706	(688,457)	-	-	211,219
Total of funds	2,096,148	5,388,058	5,426,767	-	7,500	2,064,938

15. Prior year adjustment

Following a review of the VAT position during the year, a prior year adjustment has been posted to correct VAT errors that had resulted in overclaiming input VAT in previous years.

The impact of the restatement on the comparative statement of financial activities was to increase expenditure on charitable activities by £24,427 and decrease the net movement in funds for the year by £24,427.

The impact of the restatement on the comparative balance sheet was to increase creditors due within one year by £71,773 and decrease unrestricted funds carried forward by £71,773. Of the £71,773 adjustment, £47,346 relates to opening funds as at 31 March 2023 and £24,427 to the result for the year ended 31 March 2024.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

16. Analysis of net assets between funds

Analysis of net assets between funds – current period

	Unrestricted funds 2025 £	Restricted funds 2025 £	Health and Support Restricted funds 2025 £	Total funds 2025 £
Tangible fixed assets	805,714	-	-	805,714
Current assets	1,748,564	186,278	164	1,935,006
Creditors due within one year	(487,608)	-	-	(487,608)
Provisions	(20,000)	-	-	(20,000)
	<u>2,046,670</u>	<u>186,278</u>	<u>164</u>	<u>2,233,112</u>

Health and Support restricted funds relate to the STARS, Drug and Alcohol Outreach services. Supported Discharge Service and the Community Connector Project, details of which can be found in note 14.

Analysis of net assets between funds – prior period (*As restated*)

	Unrestricted funds 2024 £	Restricted funds 2024 £	Health and Support Restricted funds 2024 £	Total funds 2024 £
Tangible fixed assets	820,013	-	-	820,013
Current assets	1,485,939	210,701	518	1,697,158
Creditors due within one year	(452,233)	-	-	(452,233)
	<u>1,853,719</u>	<u>210,701</u>	<u>518</u>	<u>2,064,938</u>

17. Reconciliation of net movement in funds to net cash flow from operating activities

	2025 £	<i>As restated</i> 2024 £
Net income / (expenditure) for the period (as per Statement of Financial Activities)	168,174	(86,056)
Adjustments for:		
Depreciation charges	19,479	31,948
Interest receivable and similar income	(29,883)	(25,697)
Decrease/(increase) in debtors	57,180	(35,613)
Increase in creditors	35,375	143,385
Increase in provisions	20,000	-
Net cash generated/ (used in) operating activities	<u>270,325</u>	<u>27,967</u>

Anglia Care Trust
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NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

18. Analysis of cash and cash equivalents

	2025 £	2024 £
Cash at bank and in hand	1,603,961	1,308,835
Total cash and cash equivalents	<u>1,603,961</u>	<u>1,308,835</u>

19. Analysis of changes in net debt

	At 1 April 2024 £	Cash flows £	At 31 March 2025 £
Cash at bank and in hand	<u>1,308,835</u>	<u>295,126</u>	<u>1,603,961</u>

20. Operating lease commitments

At 31 March 2025 the Charity had commitments to make future minimum lease payments under non-cancellable operating leases as follows:

	2025 £	2024 £
Not later than 1 year	3,977	2,888
Later than 1 year and not later than 5 years	<u>5,116</u>	<u>8,499</u>
	<u>9,093</u>	<u>11,387</u>

21. Related party transactions

The key management personnel of the Charity comprises of the Trustees and the Chief Executive Officer, Head of Operations, Head of Business Support, Finance Manager, Volunteer Manager and Operational Managers for Housing Services, Community Safety, Health and Support and Advice and Guidance.

The total remuneration (comprising of salaries, benefits, social security and pension costs) of the key management personnel of the Charity in the year was £440,215 (2024 - £476,386).

ANGLIA CARE TRUST

England & Wales - Charity number 299049

Accounts

Registered number: 02223103
Charity number: 0299049

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

TRUSTEES' REPORT AND FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

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ANGLIA CARE TRUST
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**REFERENCE AND ADMINISTRATIVE DETAILS OF THE CHARITY, ITS TRUSTEES AND ADVISERS
FOR THE YEAR ENDED 31 MARCH 2024**

Trustees	Lindsey Cook, Chair Alexander Lloyd, Vice Chair Ann Bryant (resigned 4 December 2023) Roy Wisdom Samantha Storm, Treasurer Robert Preston Christine Geeson Helen Marjoram (appointed 25 September 2023) Adam Ferjani (appointed 25 September 2023, resigned 21 March 2024) Abigail Thorndyke (appointed 25 September 2023) Karen Loweman (appointed 25 September 2023)
Company registered number	02223103
Charity registered number	0299049
Registered office	Unit 8 The Square Martlesham Heath Ipswich Suffolk IP5 3SL
Company secretary	Mrs J Simpson
Website	www.angliacaretrust.org.uk
Independent auditor	Sumer Auditco Limited Fitzroy House Crown Street Ipswich Suffolk IP1 3LG
Bankers	Royal Bank of Scotland Plc 8 - 10 Princes Street Ipswich IP1 1QT
Solicitors	Prettys Solicitors LLP 6th Floor St Vincent House 1 Cutler Street Ipswich Suffolk IP1 1UQ

ANGLIA CARE TRUST
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CHAIRMAN'S STATEMENT
FOR THE YEAR ENDED 31 MARCH 2024

I am pleased to present the annual accounts for Anglia Care Trust for the financial year 2023/24. Despite the challenging economic climate, I am proud to report that all our projects were run efficiently and within budget. This prudent financial management has enabled us to further our charitable objectives and purpose by reinvesting in the organisation in meaningful ways.

Over the past year, we have made significant investments that directly align with our mission and goals:

- Service User Engagement Service: We invested over £36,000 to enhance our co-production efforts with those we support, ensuring that our services are shaped by the voices and experiences of our service users
- Community Outreach Service: We dedicated over £14,000 to explore new and innovative ways of supporting vulnerable individuals in our communities, demonstrating our commitment to adaptability and impact.
- Cost of Living Award for Staff: Recognising our staff as our most valuable resource, we invested over £70,000 in a one-off Cost of Living Award to support them during the ongoing Cost of Living Crisis.
- Volunteer Appreciation: Our volunteers are integral to our success, and we were pleased to allocate over £5,000 towards a series of "thank you" events to show our appreciation for their dedication and hard work.

While our accounts reflect a £14K deficit in movements in funds before other recognised gains/losses, this was a deliberate decision by the Board to use our reserves positively to support these strategic investments. Furthermore, the Board reviewed our 2022-27 strategy and affirmed that it remains fit for purpose in the current economic and social environment. We are confident that our strategic direction will continue to guide us effectively in fulfilling our mission to support the vulnerable in our communities.

I extend my gratitude to our staff, volunteers, service users, and all stakeholders for their unwavering support and dedication to Anglia Care Trust. Together, we will continue to make a positive difference in the lives of those we serve.

Thank you



Lindsay Cook

Date: 30/09/2024

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

TRUSTEES' REPORT
FOR THE YEAR ENDED 31 MARCH 2024

The Trustees (who are also directors of the charity for the purposes of the Companies Act) present their annual report together with the audited financial statements of Anglia Care Trust Limited (the company) for the year ended 31 March 2024. The Trustees confirm that the Annual Report and financial statements of the company comply with the current statutory requirements, the requirements of the company's governing document and the provisions of the Statement of Recommended Practice (SORP), applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015).

Since the company qualifies as small under section 383, the strategic report required of medium and large companies under The Companies Act 2006 (Strategic Report and Director's Report) Regulations 2013 is not required.

Objectives and activities

a. Policies and objectives

The principal objects of Anglia Care Trust are set out in its governing document which states:

"The objects for which the Company is established are the relief of poverty and sickness; the training, re-training and education of offenders, ex-offenders and those who might offend; the care, resettlement and support of offenders, ex-offenders, those who might offend and their families so that they can live independently and contribute to their communities; the prevention and reduction of crime, including the promotion of public safety and order by providing services or mediation, conciliation, arbitration and advocacy; the provisions of advice and support to vulnerable individuals of whatever age, including those with disabilities, dependencies, mental or physical health problems; the provision of housing and related services to offenders, ex-offenders and those who might offend provided that nothing is done which would relieve local authorities or other bodies of their statutory duties; and the management, co-ordination of the functions of other corporations, bodies or institutions, including the management, training and supervision of their employees, agents or volunteers provided that those activities are connected with and are in furtherance of these objects."

We have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing our aims and objectives and in planning our future activities. In particular, the Trustees consider how planned activities will contribute to the aims and objectives they have set.

In summary, the aims of our charity are to support communities and improve lives by helping people to be heard; helping people to feel safe; helping people with their health and wellbeing; and helping people to keep a roof over their heads and they fully reflect the purposes that the charity was set up to further.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Objectives and activities (continued)

b. Strategies for achieving objectives

We continue to maintain our financial viability by sourcing a diverse range of funds from charitable trusts and other grant makers. We are proud to have been successful in continuing to obtain grants from the Police and Crime Commissioner for our work in our Money Advice Service for victims of Domestic Abuse and we must thank the Suffolk Community Foundation and the LD Rope Charitable Trust for their continued support in finding us a variety of grants to support our service users. We successfully re-tendered for the Norfolk County Council Appropriate Adult Service and commenced our new Community Mediation Service funded by the Police and Crime Commissioner. Expanding our work in the Domestic Abuse field, we were awarded a grant by Standing Together Against Domestic Abuse to raise awareness and provide training to NHS staff.

Supporting our objects, being the relief of poverty and sickness, we made the decision to expand our existing structure to add a Health and Support department to sit alongside Housing, Community Safety and Advice and Guidance from 1st April 2023. Within this new department we have re-positioned existing services Supporting Treatment, Accommodation and Recovery in Suffolk (STARS), our Drug and Alcohol Recovery Outreach Service and the Suffolk Community Connectors Service, supporting access to a wide range of services for those who need support for their mental health. Our new Supported Discharge from Hospital Service (SDS) awarded from 1st April 2023 has been a new addition to this department.

It has been a year for growth for Health and Support with ACT being awarded grants to deliver Alcohol Prevention work by Public Health at Suffolk County Council, as well as a Health Inequalities grant by Suffolk & North East Essex Integrated Care Board.

One of our objectives is to form robust, worthwhile and rewarding partnerships. To achieve this we have continued our partnership with Access Community Trust to deliver the Rough Sleeper Initiative work in East Suffolk. To deliver our Housing Related Support service in the west of Suffolk, we have formed a successful partnership with Solo Housing Association. We have continued to deliver our Women's Wellbeing Service in partnership with St Giles Wise. Finally, we are delighted to announce our successful partnership with Turning Point and Icenl to deliver the new Suffolk Integrated Drug and Alcohol Treatment Service commencing April 2024. With regards to Corporate Partnerships, we have to thank DPL Group Ltd and their guests for their generous donations at their Charity Ball in February this year.

This year, our Trustees have continued to fund a Service User Engagement Officer to support the valuable contributions from service users to help us improve the delivery and development of our services. As well as this, they have continued to fund our Community Outreach Service (a volunteer led service with the aim of reducing social and rural isolation), rebranded from our previous Enabling Service to cover a wider service user base.

We have maintained our partnership with Lapwing Education who have continued their lease with us for office space. Whilst our commitment to flexible working has remained during the year, we have seen a further increase in staff presence in our office as staff have found a healthier balance between the flexibility resulting from home working and the team cohesiveness from face-to-face contact. Employee Engagement Surveys during this period have reflected this, showing a positive impact on staff engagement, remaining consistently at around 90%. Our surveys have continued to result in a range of staff focused initiatives, culminating in the review and development of our Competency Based Performance Review Process in March 2024. Our Employee Engagement is 9% above sector benchmark and 97% of staff believe that ACT makes a positive difference to the communities we work in.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Objectives and activities (continued)

Whilst there has not been an increase this year, we have maintained a consistent number of volunteers, ending the period with over 270 volunteer roles filled. Given the economic climate (seeing a shift away from volunteering towards paid employment) and our aim to focus on retention, this has been a significant achievement and has met our expectations. Whilst we have returned to face to face methods wherever possible when recruiting and training our volunteers, we have maintained online training in certain areas where it may be more beneficial for the volunteer and reduce mileage. During the year, we have embedded our 2 Volunteer Co-ordinator roles whose sole focus has been to supervise and support our valuable team of volunteers. This has seen an improvement in our volunteer engagement with a satisfaction level of 90% of volunteers completing our survey in February 2024. Throughout the year, we have continued with the deployment of volunteers in our Appropriate Adult services across Suffolk and Norfolk. We have also continued to utilise volunteers as Mediators and Independent Visitors and supporting our Money Advice, Domestic Abuse Outreach, Drug and Alcohol Outreach Services and Housing Services. We have also used our established volunteer base to support our Community Outreach Service and Community Connectors Service where volunteers have played a significant part in the services offered. Our Board of Trustees continues to act in a voluntary capacity and our volunteers have once again committed an outstanding number of hours this period, giving over 30,000 hours availability, equating to 15 full time employees.

We are proud to have been re-awarded our Investors in Diversity for Small Charities and Investors in People Standard during this period, alongside our Advice Quality Standard and our Cyber Essentials Plus certification evidencing our emphasis on quality to support the running of our services. As well as this, we have been re-accredited with the Carbon Charter Silver Award showing our commitment to our Environmental Policy and our impact in this area. As part of this process, our carbon footprint calculation has shown emissions to be 30.9% lower in 2022-23 compared to 2019-2020, a 10.3% reduction per year. Part of this award has been a result of our new staff HR Hub and online finance document library which has not only streamlined our processes but has also reduced the amount of paper usage.

During 2023/24, we have delivered services that accord with the aims and objectives of the charity as defined in our Strategy for 2022-27 giving our service users the stability, support and challenge they often need to achieve full independence and empowerment. Our focus is to develop safer and stronger communities for adults, families and young people alike.

As part of our intentions for 2022-27, The Board and Senior Management Team undertook a review of our strategy in June 2023 asking the following questions:

- What has changed in the environment ACT operates in, in the last 2 years?
- Are our Vision, Mission and Values still fit for purpose?
- Are our Objectives still fit for purpose – are they still relevant, are any redundant or missing?
- Are our strategic enablers still fit for purpose– are they still relevant, are any redundant or missing?
- After reviewing the strategy, are there any Board/Trustee Skills missing?

It was universally agreed that despite changes in our operating environment, our Strategy, Vision, Mission, Values and Objectives remain focused and relevant to the Charity. It was acknowledged that there were skills gaps in Marketing, HR and Housing and the next recruitment campaign would target these areas. We are very pleased to note that we successfully recruited 4 new Trustees in September who, between them, fill these skills and knowledge gaps.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Objectives and activities (continued)

We restate our Vision, Mission and Values:

Our Vision

Everyone has the opportunity to live in their community with support, dignity and purpose.

Our Mission

We exist to encourage people to achieve their full potential, whatever their circumstances, by providing a range of high-quality advice, guidance and support services, delivered by skilled and knowledgeable personnel.

Our Values

We are an organisation that responds to our communities needs and our restated values are:

- Always act with integrity, honesty, trust and respect
- Empower individuals, families and neighbourhoods
- Embed strong governance, financial prudence, Safeguarding good practice and equality and diversity into everything we do
- Use our expertise to influence positive change within everything in which we're involved
- Continuously review and improve our contribution to society and therefore increase public benefit

Growth

We reviewed our previous aspiration for 'controlled growth' and confirmed it remains the same, taking advantage of opportunities as they arise but taking care not to over stretch our resources or geographic reach capability. We remain committed to finding time within our resource plan to be able to support bid activity and undertake market analysis.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Objectives and activities (continued)

c. Activities undertaken to achieve objectives

Our charitable activities summarised below are undertaken to further our charitable purposes for public benefit and can be split into four areas:

Helping people to be heard

- Appropriate Adult Service
- Independent Visiting
- Advice and Guidance – Money Advice
- SEND (Special Educational Needs and Disabilities) independent advice and guidance, mediation and disagreement resolution services
- Community Mediation
- Women's Wellbeing Service
- Community Outreach Service

Helping people to feel safe

- Domestic Abuse Outreach Service
- Domestic Abuse Mentoring for young people
- Accommodation Triage Service

Helping people to keep a roof over their heads

- Accommodation Based Support
- Triangle Tenancy Scheme
- Temporary Housing
- Satellite Domestic Abuse Housing Service
- Rough Sleeper Outreach Service
- Housing First
- Short Term Emergency Provision Service
- Refugee Resettlement Scheme

Helping people with their health and wellbeing

- Drug and Alcohol Recovery Outreach Service and Psych Liaison
- Suffolk Community Connectors Service
- Supporting Treatment, Accommodation and Recovery in Suffolk Service
- Supported Discharge from Hospital Service

ANGLIA CARE TRUST
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TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Objectives and activities (continued)

d. Policy statements

Below are the summaries of our major policy statements:

Grant Giving

This is a very small part of the activities of the charity and is supported by the charity, in the main, from its current unrestricted services. This fund is the Empowerment Fund. Applicants must be existing users of ACT's services to apply and must be able to evidence how the application will empower them to make positive changes for the future. For the purposes of administration, it is administered by the Head of Operations and CEO as part of their management responsibilities.

In addition, we have been fortunate to receive a variety of small hardship grants through the Suffolk Community Foundation to administer on their behalf.

Fundraising Activities

Anglia Care Trust raises funds for specific purposes as needs are identified and does not currently engage in fundraising activities for general unrestricted purposes. Unless otherwise designated, all donations received are given to the Empowerment Fund.

Principal Funding Sources

The principal funding sources for the charity during this period are currently by way of grant and contract income from Suffolk County Council, Suffolk and North East Essex Integrated Care Board, Ipswich Borough Council, the Suffolk Police and Crime Commissioner, Norfolk County Council, Public Health and Tendring District Council. A large proportion of our income continues to come from property rental. We must also thank Suffolk Community Foundation for their assistance in securing many grants throughout the year for our Service Users, as well as the LD Ropes Charitable Settlement who continue, year on year, to support our applications on behalf of our service users.

Designation of funds and free reserves

Once the value of the fixed assets is excluded, the charity's free reserves as at 31 March 2024 amounted to £1,105,479 (2023: £1,029,708), of which £160,685 is committed to our Development Reserve Fund, £61,513 to Long Term Property Maintenance Fund, £17,593 to the Community Outreach Service (previously known as the Enabling Service) and £2,922 to Service User Engagement.

Income Funds

Anglia Care Trust is in receipt of income as follows:

- Service delivery contracts and service level agreements as unrestricted income
- Grants as restricted income. Such income which is not expended during the lifetime of a project will remain restricted, with the grant giving body being notified, with a view to extending the duration of the project
- Investment income as unrestricted income
- Other income will be treated as unrestricted e.g. rent.

Reserves Policy

Anglia Care Trust aims to maintain financial reserves equating to:

- 6 months salary costs, inclusive of pension and NI contributions (which equates to £1,397,000 2023-24), for the purpose of ensuring that the organisation can meet its obligations in law to all staff, should it cease operating. These reserves can be funded not just by designated cash reserves but also by the capital values tied up in Anglia Care Trust properties which in the case of properties subject to mortgage or charge would be restricted to the prior legal claim of the charge and noting that the first call on the sale of

ANGLIA CARE TRUST
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TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Objectives and activities (continued)

any property would be salary reserves.

- 5% of the market value of properties owned by Anglia Care Trust (which equates to £39,375 2023-24), for the purpose of ensuring that any unplanned eventualities regarding the properties, inclusive of damage and large scale maintenance or refurbishment, can be dealt with.

We have achieved both these targets in 2023-24. During the year, the Finance Committee reviewed our reserves policy and recommended to the Board that it remains unchanged

e. Board Evaluation

The Board uses the NCVO Charity Governance Code to review its effectiveness and performance. All Trustees have an annual Performance Review carried out by the Chair.

f. Diversity

The Board has an objective to ensure it is diverse as possible. Recruitment has been targeted to ensure it reaches as diverse an audience as possible and addresses any imbalances the Board has.

g. Board Attendance

As testament to our commitment to transparency, we publish our Board attendance figures. We can state that for 2023-24, our attendance rate overall was 87%.

h. Main activities undertaken to further the Charity's purposes for the public benefit

Our objects and funding limit the services we provide to those living in Great Britain. Priorities are decided after assessing the needs of the individuals and their personal commitment to achieving success. All our services are provided free to our service users.

Anglia Care Trust believes that equal access to our services is vital to our success and that successful outcomes must be shared by all communities that use our services. We monitor access to our services by gender, disability, age and race, but exclude no one for whom the service is suitable. Further information about who benefits directly from our services is explained in the reporting on each service's achievements below.

However, the impact of our work goes far further than just the individuals or families who access our services. We believe that entire communities benefit indirectly from much of the work that we do, and our work with families such as through our Mediation Service, our Money Advice Service and our work with victims of domestic abuse is a strong example of how a whole community can benefit from improvements in behaviour from one family. The work that we do with our Drug and Alcohol Recovery Outreach Service working with Street Drinkers, Rough Sleepers and our tenants in supported accommodation are other examples of how working with one individual can have a positive impact on many others: from neighbours, to family members, through to the local community.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Achievements and performance

a. Key performance indicators

As a charity, our financial governance is key to our success and our integrity. Therefore, our internal monitoring and controls are our Key Performance Indicators. We can confirm that our income for 2023-24 was 2% above budget and our expenditure was 2% over budget. However, there was only a 0.9% negative variance and 0.2% positive variance between actual and forecast figures respectively, giving Trustees confidence in our internal financial processes and knowledge of our business.

b. Review of activities

The charity has delivered the following services during the year that can be grouped into our three areas of focus:

Helping people to be heard

Appropriate Adult Service

Our Norfolk and Suffolk services have exceeded expectations this year, continuing our record of 100% callout compliance in both areas, with over 99% of callouts attended within 1 hour. Demand has remained consistent and comparable with 2022-23, with just less than 3200 detainees supported across the 6 Police Investigation Centres.

Our daytime and evening rotas have remained entirely volunteer-led, with over 30,000 hours availability offered by volunteers across the year.

Independent Visiting

During the course of the year, we have supported 37 children and young people (CYP), with 15 cases closing within this period. The average duration of support for those closed cases was two years, with two matches each lasting six years. Currently, we have 10 CYP entering their third or subsequent year of support and another 10 entering their second year. The 2023-24 period marked the second year of our three-year contract, which includes an option to extend for up to an additional 24 months.

Money Advice

Demand for the service has remained high, with over 380 referrals. Funding from Ipswich Borough Council was extended by a further 12 months and funding from ACT Housing and the Police and Crime Commissioner (PCC) grant have continued. The service received new funding this year from the Suffolk County Council Tackling Poverty Fund, aimed at offering income maximisation advice to people in Suffolk.

The service has helped to maximise over £43,000 worth of income and write off over £173,000 worth of debt. In the wake of the cost-of-living crisis, trends have changed with more budgets in deficit than we have previously seen, meaning advice conversations now heavily focus on ways to reduce costs.

SEND (Special Educational Needs and Disabilities) independent advice and guidance, mediation and disagreement resolution services

We have recently been awarded a further 3 year contract for this service to continue offering free and impartial advice, SEND Mediation and Disagreement Resolution, commissioned by SENDIASS.

Demand for the service has increased this year, with over 580 helpline calls received, an increase of 230% compared to 2022-23. This has resulted in over 320 mediation cycles being completed (an increase of 160%) with over 420 positive outcomes for service users (an increase of 170%). This has been offered through a combination of telephone advice and mediations, with the service continuing to be supported by volunteers.

**TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024**

Achievements and performance (continued)

Community Mediation

In the first year of a three-year contract, with an option to extend up to an additional 24 months, we received 56 referrals. From these referrals, we have successfully completed 10 mediations, providing individual support to a total of 98 people.

Women's Wellbeing Service

In the 3rd year of the contract, the partnership to deliver this service with St Giles Trust has continued. The service has worked with 147 women over the course of the year across Cambridgeshire, Norfolk and Suffolk.

Community Outreach Service

Now fully re-branded as the Community Outreach Service (formerly Enabling Service), this service is funded by the Board of Trustees. The service exists to reduce loneliness and social isolation in Suffolk, by introducing people to communities in which they feel accepted, comfortable and safe.

This year, the service has received 78 referrals, with 33 receiving support and 9 achieving positive outcomes to help them feel less lonely and isolated through face-to-face interactions with our volunteers and staff and joining new communities.

Helping people to feel safe

Domestic Abuse Outreach Service

In the first year of our new contract, we received 1,143 referrals, up from 636 referrals in the previous year. This significant increase is likely due to the introduction of the Domestic Abuse Risk Assessment (DARA) in the police force. Among those supported, 90% have experienced a reduction in risk level upon exiting the service. Additionally, we have received 555 calls on the Suffolk Domestic Abuse Helpline, a slight increase from the 542 calls received the previous year. Of these calls, 148 were made outside of regular hours. The majority of calls (459) were for advice and guidance, with 412 calls from individuals identifying as victims and 70 calls from professionals seeking advice. Furthermore, we have received 38 live chats on our dedicated Domestic Abuse website.

Domestic Abuse Mentoring for young people

Funding for our Domestic Abuse program, which ran from 17th October 2022 to 31st August 2023, ended on 31st August 2023. During this period, we supported a total of 19 young people, achieving an average increase of 5.8 points on the Warwick-Edinburgh Mental Wellbeing Scale. This evidence of positive impact facilitated the acquisition of additional Domestic Abuse Mentoring funding, commencing on 1st April 2024.

Accommodation Triage Service

New for this year, we have received 51 referrals for domestic abuse accommodation within Suffolk, with 9 placements made.

Helping people to keep a roof over their heads

Accommodation Based Support

Throughout the 3 Lots (72 units) within the HRS contract there have been 18 positive move on's throughout the year. Positive feedback has been received from the Commissioner over the management of 3 long term safeguarding cases.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Achievements and performance (continued)

Triangle Tenancy Scheme (TTS)

In previous years, TTS functioned as ACT's in-house private sector accommodation scheme, providing additional Supported Housing to serve as both move-on accommodation and direct-access housing for those unable to access private sector accommodation. Due to the growth of ACT's Temporary Housing scheme and the close similarities between the two schemes, they have now merged under the Temporary Housing banner.

Temporary Housing

During this period, the service has taken on 32 new units of accommodation, providing tenancy support to low needs clients across Suffolk and Essex. The service has worked with 159 service users and successfully moved on 40 individuals to Social Housing or Private Sector Rentals, a 100% increase compared to the previous year.

Satellite Domestic Abuse Housing Service

In the first year of the new contract funded by Suffolk County Council, we have seen the number of units increase from 11 to 17 units. All successful referrals have met the 48 hour assessment timeframe and there have been 4 positive move ons from the service.

Rough Sleeper Outreach Service

We have continued working in partnership with Access Community Trust, delivering Rough Sleeper Outreach Services and Emergency Accommodation in East Suffolk. The service has received 136 referrals and worked with 47 individuals, 29 of which have been accommodated.

The contract in Tendring has been increased, with Officers delivering prevention work as well as Rough Sleeper Outreach services. Working with a total of 143 service users, 45 of them have been successfully accommodated.

Housing First

The first year of a 3 year Ipswich Borough Council contract has seen the number of Officers double from August 2024 with no loss of tenancies within the year. Providing long term accommodation to entrenched homeless individuals, staff now provide support to service users on the Housing First waiting list alongside 3 Peer Mentors.

Short Term Emergency Provision Service

Functioning to provide direct access emergency accommodation for rough sleepers in Ipswich for Ipswich Borough Council, the service is funded until 31st March 2025 with 10 units across 2 properties. The Rough Sleeper Emergency Bed (RSEB) Service is funded until November 2024 and provides an additional 8 beds. The service has worked closely with multiple agencies within the Rough Sleeper Initiative (RSI) group to reduce rough sleeping with a void target of 0.9% at the end of year. During the year, 22 service users were positively moved onto further accommodation.

Refugee Resettlement Scheme

Now in the second year of a 3 year contract (funded by Suffolk County Council and working in partnership with the Suffolk Refugee Service) the service has 16 properties. 6 new families have been housed within the past year and 5 families moved on into other accommodation (one of these being within the first year of arrival). Families have engaged well with forums and events.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Achievements and performance (continued)

Helping people with their health and wellbeing

Drug and Alcohol Recovery Outreach Service and Psych Liaison

In its final year of the contract, the service has supported 758 service users and continued to hold a strong presence within the area working alongside multiple external and internal services, particularly Turning Point.

The Drug and Alcohol Recovery Service and Psych Liaison service, in collaboration with Turning Point and Icenl, formed a partnership for the successful bid to continue to provide the service in Suffolk for the next 5 years becoming The Suffolk Drug and Alcohol Service from April 2024.

Suffolk Community Connectors Service

In the second year of a 3 year contract, the service has built on its telephone support service identifying the need to engage individuals back into the community, providing a variety of group activities which have included Wellbeing Walks and the use of The Suffolk Wellbeing Service to tackle issues identified by the clients, for example sleep and relaxation. There are regular meet ups across the county in Ipswich, Haverhill, Bury St Edmunds, Felixstowe and Thetford.

Art has been identified as a vehicle to reduce social isolation, bring people together, inspire creativity and foster a sense of identity and pride creating a catalyst for positive change. Working within a variety of mediums, the groups produced work exhibited in Mental Health Awareness Week in May 2024.

The team continue to provide a goal focused service to a high volume of individuals with a total case load of approximately 525 and 150 individuals on the waiting list who are contacted monthly by volunteers.

Supporting Treatment, Accommodation and Recovery in Suffolk Service

The STARS (Supporting Treatment, Accommodation and Recovery Suffolk) contract was decommissioned in March 2024. The 25 units available to individuals moving towards or in recovery have been reduced to 15 units which have been incorporated into The Suffolk Drug and Alcohol Service Partnership contract from April 2024. The decommissioned units have been moved into our Temporary Housing Service with the clients in these units having been moved on successfully or transferred to Temporary Housing. During the 5th and last year of the contract, the service received 85 referrals and successfully moved on 11 clients.

Supported Discharge from Hospital Service

During the first year of the contract, the service transferred across from the previous provider with minimal impact on the clients. The teams and volunteers working out of Ipswich and West Suffolk Hospitals have continued to provide discharge services including shopping, cleaning and signposting to reduce the reliance on statutory services. This has aided the independence in the community of 1055 patients during the first year.

Alcohol Prevention

Being awarded as a year long contract, this service became active during February 2024 with the purpose of increasing awareness within the community of national alcohol consumption guidelines and support services. It also aims to deliver alcohol screenings and brief advice and increase referrals of high risk/dependent alcohol users to specialist drug and alcohol services.

The service is commissioned to complete 1500 individual alcohol screenings providing low-level advice and refer 200 individuals to alcohol treatment providers.

c. Investment policy and performance

ACT'S cash reserves are held with Charities Aid Foundation and the Royal Bank of Scotland. Our current account operations are with Royal Bank of Scotland. Due to the increase in interest rates this year, we are pleased to have received in excess of 160% more than we had anticipated in interest.

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Achievements and performance (continued)

d. Factors relevant to achieve objectives

Factors relevant to achieving objectives have been included in the review of activities.

Financial review

a. Going concern

After making appropriate enquiries, the Trustees have a reasonable expectation that the company has adequate resources to continue in operational existence for the foreseeable future. For this reason they continue to adopt the going concern basis in preparing the financial statements. Further details regarding the adoption of the going concern basis can be found in the Accounting Policies.

b. Material investments policy

The Charity does not hold any investments including material social investments.

Structure, governance and management

a. Constitution

The organisation is a charitable company limited by guarantee, incorporated on 19 February 1986 and has been in existence as an independent registered charity since the early 1970s. The company was established under a Memorandum of Association which established the objects and powers of the charitable company and is governed under its Articles of Association. In the event of the company being wound up members, currently set as the Directors of the company, are required to contribute an amount of not exceeding £1. The charitable company is constituted under a Trust Deed and is a registered charity, number 299049.

The Directors of the company are ex officio Trustees for the purpose of charity law. The Memorandum and Articles of Association require a minimum of three Directors; the maximum number is fifteen. As at 31 March 2024 there are nine members of the Board. The Memorandum and Articles of Association require that one-third of the membership retire annually. The members to retire are those that have been in office the longest. Retiring members are eligible for re-election. The members of the Board of Directors have the power to co-opt members to the Board; any such members hold office until the next Annual General Meeting when they are eligible to stand for election.

b. Methods of appointment or election of Trustees

Potential new recruits to the Board of Directors meet with the Chair and others he or she may involve in order to discuss their request to join the Board with intent to examine their potential suitability for the role of Director of the Company, to assess their understanding of the role of Director and the degree to which they meet the current needs of the Board in terms of skill, experience and diversity. If satisfied, the Chair may then invite the applicant to attend a Board Meeting as an observer. The Board will then consider the appointment and if satisfied they will co-opt the applicant to the Board until the next Annual General Meeting takes place.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Structure, governance and management (continued)

c. Policies adopted for the induction and training of Trustees

Many of the Board of Directors are familiar with the practical work of the Company by virtue of service, either as a Director or as a volunteer or both for a number of years. Board members are also invited to attend the staff conference days. Their induction involves spending time with the Senior Management Team and other personnel and Service Users to ensure that they have an overview of the organisation. New Board members are also inducted into the Board process by the Company Secretary, who ensures that they receive copies of the following:

- Most recent Annual Reports and Audited Accounts
- Memorandum and Articles of Association

d. Pay policy for key management personnel

As with all staff, remuneration is based on market rates and staff are subject to annual Competency Based Performance Reviews. Senior Staff are afforded the same annual cost of living awards as the rest of the organisation.

e. Organisational structure and decision making

Board of Directors

The Board of Directors is legally responsible for the management and control of the charity; the Directors meet eight times per year and hold an Annual General Meeting in accordance with the governing document. They also have the authority to establish Board committees.

There are three committees in existence: Governance and Risk, Human Resources and Finance, with Strategy being discussed at Board Meetings. Each committee consists of a minimum of three Board members (other Board members contribute when required) and are supported by the Senior Management Team. Each of the committees usually meet a minimum of four times per year.

Board of Directors

The Board of Directors delegates day-to-day responsibility for the management of the charity to the Chief Executive Officer, supported by the Head of Operations and Head of Business Support.

Responsibility of the Chief Executive Officer (CEO)

The CEO has responsibility for the delivery of the strategic direction of the charity, the day to day management of the charity's activities, finances, budgetary control, recruitment and dismissal of staff. They also have responsibility for the determination of salaries for all personnel below their level, providing that these are in line with the current salary structure as approved by the Human Resources Committee and also within the overall budget agreed for the year. They are required to ensure that key performance targets are agreed and met by all staff. Finally, they are responsible for ensuring that the charity delivers the services specified, thus ensuring that the aims and objectives of the charity are met.

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Structure, governance and management (continued)

Board Strategy

The purpose of the Board meetings are to:

- Set Anglia Care Trust's strategic direction in consultation with the Senior Management Team and to support them in delivering it
- Make sure that ACT's business plan implements ACT's strategic direction
- Make sure that ACT's achievements against its business plan are assessed annually
- Explore available opportunities for collaborative working, cost sharing, mergers, alliances, joint venture and new sources of funding
- Promote and encourage innovation in all aspects of ACT's work and to make sure that there are continuous quality improvements and efficiency gains
- Develop and sustain ACT as a flexible, learning organisation enabling it to carry out its strategic aims of developing safe and stronger communities for adults, families and young people.

Governance and Risk Committee

The remit of this committee is to oversee and make recommendations to the Board of Directors with particular reference to:

- Promoting and monitoring sound Corporate Governance including staff relations
- Ensuring that ACT complies with its legal obligations
- Reviewing and making recommendations to the Board on the recruitment, structure, size and composition of the Board
- Governing ACT's Safeguarding and Health and Safety responsibilities
- Monitoring the Risk Management process and the bi-annual review of the charity's strategic risk
- Monitor the performance of the Trust against its Environmental Action and Business Continuity Plans on an annual basis

HR Committee

The remit of this committee is to oversee and make recommendations to the Board of Directors with particular reference to:

- Overseeing the progression of the People Plan, with regards to Reward, Recognition, Retention and Development
- Assessing and reviewing salary bandings against market conditions
- Oversee Human Relations aspects including staff and volunteer Workforce Development and wellbeing, including staff and volunteer benefits
- Oversee the staff appraisal system
- Oversee and promote the Charity's commitment to EDI
- Overseeing the review of all Anglia Care Trust's policies and procedures

Finance Committee

The remit of this committee includes all financial aspects of the business including:

- Overseeing the development, implementation and review of Anglia Care Trust's financial policies
- Ensuring that the Finance Regulations help achieve the organisation's aims and objectives and compliance with the Board, auditor's and other regulatory bodies requirements
- Ensuring continuous quality improvements and efficiency
- The promotion and monitoring of sound financial governance
- Reviewing and making recommendations to the Board on finance relates issues
- Liaising with the Human Resources Committee with regards to salary related issues.

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Structure, governance and management (continued)

Governance Activities

Anglia Care Trust applies the term 'Governance Activities' to those activities which ensure sound governance and strategic development as guided by the Association of Chief Executives of Voluntary Organisations (ACEVO) in allocating costs. The Board of Directors have adopted the following Governance Policy:

All administration costs associated with the governance of the charity will be allocated in accordance with the ACEVO model of "Full Cost Recovery"; the charity will therefore allocate the following to Governance Costs:-

- Directors' travel and subsistence
- Costs associated with meetings related to the governance of the charity
- AGM and Annual Review
- Directors' Liability Insurance
- Directors' recruitment, training and induction
- Costs associated with the employment of the Company Secretary i.e. salaries, the cost of travel and subsistence
- Legal costs
- Audit fees.

During 2023-24, the Board continued the work that had been undertaken in previous years with its internal audit, following the NCVO's Charity Governance Code. The code allows the Board to self-assess the governance of the charity and the controls in place with regards to seven Principles, being:

1. Organisational Purpose
2. Leadership
3. Integrity
4. Decision making, risk and control
5. Board Effectiveness
6. Equality, Diversity and Inclusion
7. Openness and Accountability

One previously identified missing governance element relates to there being no current maximum term of appointment of Trustees, and whilst a review of our Objects and Articles has not yet taken place, a statement is included here relating to our proposed position:

In accordance with the Charity Governance Code, the nominal maximum appointment term for Trustees is proposed as nine years, with reappointment of Trustees to take place three-yearly. Particular consideration for continuation beyond nine years shall be given to the needs of the organisation (e.g. specific skill or knowledge areas), balanced against the need for progressive refreshing of the Board, and the ability to recruit suitable replacements.

f. Risk management

All ACT services follow a Risk Management Procedure which covers:

- Strategic Risk Assessment and Control
- Service Specific Risk Assessment and Control
- Service User Needs Assessment and Control
- Completing and monitoring of a central risk register
- Business Continuity Plan

It is our aim that all of the Senior Management Team are IOSH Managing Safely accredited and this level of competency is now mandatory for Operational Managers.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Structure, governance and management (continued)

The Trustees have assessed the major risks to which the charity is exposed, in particular those related to the operations and finances of the charity and has reviewed those risks and established systems and procedures to mitigate the risks the charity faces. All significant activities undertaken are subject to a risk review as part of the initial project assessment and implementation; major risks are identified and ranked in terms of their potential impact and likelihood. The Trustees are satisfied that systems and procedures are in place to mitigate our exposure to the major risks. Whilst our Strategic Risks are reviewed quarterly by our Governance and Risk Committee, a complete review of these is to be undertaken in the summer of 2024.

Plans for future periods

Future Developments

Over the duration of our 5 year strategy, we will continue to recognise the changing needs of those around us, putting our service users and their communities at the centre of what we do. We will:

- Increase our positive impact on those around us, both our service users and those we work alongside or in partnership with
- Identify and respond to emerging trends, opportunities and risks around us
- Maintain and strengthen a values-led culture, attracting and retaining the best workforce who are resilient motivated and empowered
- Expand and strengthen our network of strategic and operational partners
- Use our voice to influence the local environment to respond to the needs of our communities
- Continue to diversify our funding streams to support our strategy
- Continue to harness technology to support a robust infrastructure and diverse methods to deliver our services
- Broaden our reach to introduce ACT to a wide range of funders, including an increased use of digital media.

Our Objectives

Following a consultation with our stakeholders including service users, staff, volunteers and commissioners, the Board agreed the following objectives for 2022-27 to help us achieve our Mission and support our Vision:

1. Increase the number of vulnerable people that we support, harnessing existing and emerging technology to expand our reach
2. Increase the co-production of our services with our Service Users and local communities
3. Increase the number of people with lived-experience in the delivery of our services
4. Find new and innovative ways of supporting the vulnerable in our communities, whilst creating opportunities for employment and volunteering within our local communities
5. Recruit, develop and retain a high quality, diverse and inclusive workforce of staff and volunteers
6. Ensure all staff and volunteers have the resources to undertake their roles effectively and professionally wherever they are based
7. Form robust, worthwhile and rewarding partnerships
8. Increase our geographical reach in Norfolk, Essex and Cambridgeshire where opportunities arise
9. Monitor the impact of our services, our reach and our effectiveness whilst also identifying insights into unmet need
10. Control our growth, whilst taking advantage of opportunities, either as we seek or as they arise, without putting the charity at risk of over-stretching
11. Improve our methods of evidencing our Social Value and continue on our journey to becoming Carbon Neutral by 2030
12. Continue to keep a variety of funding streams so as not to become over-reliant on any one source.

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Plans for future periods (continued)

Funds held as custodian

There are no funds in this category.

Statement of Trustees' responsibilities

The Trustees (who are also the Directors of the Charity for the purposes of company law) are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year. Under company law, the Trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the Charity and of its incoming resources and application of resources, including its income and expenditure, for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles of the Charities SORP (FRS 102);
- make judgments and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards (FRS 102) have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Charity will continue in business.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the Charity's transactions and disclose with reasonable accuracy at any time the financial position of the Charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Disclosure of information to auditor

Each of the persons who are Trustees at the time when this Trustees' Report is approved has confirmed that:

- so far as that Trustee is aware, there is no relevant audit information of which the Charity's auditor is unaware; and
- that Trustee has taken all the steps that ought to have been taken as a Trustee in order to be aware of any relevant audit information and to establish that the Charity's auditor is aware of that information.

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Auditor

On 28 March 2024 our auditor, SB Audit LLP, merged with Sumer Auditco Limited.

Accordingly SB Audit LLP formally resigned as the Company's auditor with the Directors duly appointing Sumer Auditco Limited to fill the vacancy arising

The auditor, Sumer Auditco Limited, has indicated his willingness to continue in office. The designated Trustees will propose a motion reappointing the auditor at a meeting of the Trustees. Such appointments are always subject to regular review

Small Companies Regime

This report has been prepared in accordance with the special provisions relating to small companies within part 15 of the Companies Act 2006.

Approved by order of the members of the Board of Trustees and signed on their behalf by:



Lindsey Cook
(Chair of Trustees)

Date: 30/09/2024

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF ANGLIA CARE TRUST

Opinion

We have audited the financial statements of Anglia Care Trust (the 'Charitable Company') for the year ended 31 March 2024 which comprises of the Statement of Financial Activities, the Balance Sheet, the Statement of Cash Flows and the related notes, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the Charitable Company's affairs as at 31 March 2024 and of its incoming resources and application of resources, including its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Charitable Company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the United Kingdom, including the Financial Reporting Council's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the Charitable Company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF ANGLIA CARE TRUST (CONTINUED)

Other information

The other information comprises the information included in the Annual Report other than the financial statements and our Auditor's Report thereon. The Trustees are responsible for the other information contained within the Annual Report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinion on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' Report for the financial year for which the financial statements are prepared is consistent with the financial statements.
- the Trustees' Report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of our knowledge and understanding of the Charitable Company and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' Report.

We have nothing to report in respect of the following matters in relation to which Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of Trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the Trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the Trustees' Report and from the requirement to prepare a Strategic Report.

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF ANGLIA CARE TRUST (CONTINUED)

Responsibilities of the Trustees

As explained more fully in the Trustees' Responsibilities Statement, the Trustees (who are also the Directors of the Charitable Company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Trustees are responsible for assessing the Charitable Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the Charitable Company or to cease operations, or have no realistic alternative but to do so.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF ANGLIA CARE TRUST (CONTINUED)

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an Auditor's Report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

We identified areas of laws and regulations that could reasonably be expected to have a material effect on the financial statements from our general commercial experience and through discussions and enquiries of the Trustees and management. During the engagement team briefing, the outcomes of these discussions were shared with the team, as well as consideration as to where and how fraud may occur in the Charitable Company.

The following laws and regulations were identified as being of significance to the Charitable Company

- Those laws and regulations considered to have a direct effect on the financial statements including UK financial reporting standards, taxation regulations and the Charities Act 2011; and
- The Charitable Company is subject to many other laws and regulations where the consequences of non-compliance could have a material effect on amounts or disclosures in the financial statements, for instance through the imposition of fines or litigation. We identified the following areas as those most likely to have such an effect: health and safety, safeguarding, human rights, employment law and GDPR compliance.

Audit procedures undertaken in response to the potential risks relating to irregularities (which include fraud and non-compliance with laws and regulations) comprised of: enquiries of management and those charged with governance as to whether the Charitable Company complies with such regulations; enquiries of management and those charged with governance concerning any actual or potential litigation or claims, inspection of relevant legal documentation, review of board minutes, testing the appropriateness of entries in the nominal ledger, including journal entries and the performance of analytical procedures to identify any unexpected movements in account balances which may be indicative of fraud

The likelihood of detecting irregularities, including fraud, is limited by the inherent difficulty in detecting irregularities, the effectiveness of the Charitable Company's controls, and the nature, timing and extent of the audit procedures performed. Irregularities that result from fraud might be inherently more difficult to detect than irregularities that result from error. As explained above, there is an unavoidable risk that material misstatements may not be detected, even though the audit has been planned and performed in accordance with ISAs (UK).

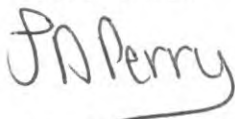
A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our Auditor's Report

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF ANGLIA CARE TRUST (CONTINUED)

Use of our report

This report is made solely to the Charitable Company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the Charitable Company's members those matters we are required to state to them in an Auditor's Report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Charitable Company and its members, as a body, for our audit work, for this report, or for the opinions we have formed.



John Perry (Senior Statutory Auditor)

for and on behalf of

Sumer Auditco Limited

Statutory Auditor

Fitzroy House

Crown Street

Ipswich

Suffolk

IP1 3LG

Date:

23 October 2024

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

**STATEMENT OF FINANCIAL ACTIVITIES (INCORPORATING INCOME AND EXPENDITURE ACCOUNT)
FOR THE YEAR ENDED 31 MARCH 2024**

	Notes	Unrestricted funds 2024 £	Restricted funds 2024 £	Total funds 2024 £	Total funds 2023 £
Income from:					
Charitable activities	4	4,742,655	619,706	5,362,361	4,874,292
Investments	5	25,697	-	25,697	7,103
Total income		4,768,352	619,706	5,388,058	4,881,395
Expenditure on:					
Charitable activities	6	4,713,884	688,457	5,402,341	4,954,267
Total expenditure		4,713,884	688,457	5,402,341	4,954,267
Net movement in funds before other recognised gains/(losses)		54,468	(68,751)	(14,283)	(72,872)
Other recognised gains/(losses):					
Gains/(losses) on revaluation of tangible fixed assets		7,500	-	7,500	(10,000)
Net movement in funds		61,968	(68,751)	(6,783)	(82,872)
Reconciliation of funds:					
Total funds brought forward		1,863,524	279,970	2,143,494	2,226,366
Net movement in funds		61,968	(68,751)	(6,783)	(82,872)
Total funds carried forward		1,925,492	211,219	2,136,711	2,143,494

The Statement of Financial Activities includes all gains and losses recognised in the current and prior years.

The notes on pages 29 to 45 form part of these financial statements.

ANGLIA CARE TRUST
(A Company Limited by Guarantee)
REGISTERED NUMBER: 02223103

BALANCE SHEET
AS AT 31 MARCH 2024

	Note	2024 £	2023 £
Fixed assets			
Tangible assets	11	820,013	833,816
		<u>820,013</u>	<u>833,816</u>
Current assets			
Debtors	12	388,323	352,710
Cash at bank and in hand		1,308,835	1,265,816
		<u>1,697,158</u>	<u>1,618,526</u>
Creditors: amounts falling due within one year	13	(380,460)	(308,848)
Net current assets		<u>1,316,698</u>	<u>1,309,678</u>
Total assets less current liabilities		<u>2,136,711</u>	<u>2,143,494</u>
Net assets excluding pension asset		<u>2,136,711</u>	<u>2,143,494</u>
Total net assets		<u><u>2,136,711</u></u>	<u><u>2,143,494</u></u>
Charity funds			
Restricted funds	14	211,219	279,970
Unrestricted funds	14	1,925,492	1,863,524
Total funds		<u><u>2,136,711</u></u>	<u><u>2,143,494</u></u>

The Trustees acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and preparation of financial statements.

The financial statements have been prepared in accordance with the provisions applicable to entities subject to the small companies regime.

The financial statements were approved and authorised for issue by the Trustees and signed on their behalf by:



Lindsey Cook
(Chair of Trustees)

Date: 30/09/2024

The notes on pages 29 to 45 form part of these financial statements.

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 31 MARCH 2024

	Notes	2024 £	2023 £
Cash flows from operating activities			
Net cash (used in) operating activities	16	27,967	(86,294)
Cash flows from investing activities			
Interest received		25,697	7,103
Purchase of tangible fixed assets		(10,645)	(15,785)
Net cash provided by/(used in) investing activities		15,052	(8,682)
Change in cash and cash equivalents in the year		43,019	(94,976)
Cash and cash equivalents at the beginning of the year		1,265,816	1,360,792
Cash and cash equivalents at the end of the year	17	1,308,835	1,265,816

The notes on pages 29 to 45 form part of these financial statements

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024**

1. General information

Anglia Care Trust (the "Charity") is a company limited by guarantee, domiciled and incorporated in England and Wales, registration number 02223103.

Anglia Care Trust is a registered charity, registration number 0299049.

The registered office for the Charity is Unit 8, The Square, Martlesham Heath, Ipswich, Suffolk IP5 3SL.

The members of the Company are the Trustees named on page 1. In the event of the Charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the Charity.

These financial statements are prepared in Sterling, which is the functional currency of the Charity and monetary amounts in these financial statements are rounded to the nearest pound.

2. Accounting policies

2.1 Basis of preparation of financial statements

The financial statements have been prepared in accordance with the Charities SORP (FRS 102) - Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland, the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Anglia Care Trust meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy.

2.2 Going concern

The Trustees and management have prepared detailed forecasts to 31 March 2025, that indicate that the Charity will be able to continue to meet its liabilities as they fall due and will continue to operate for the foreseeable future, being at least 12 months from the date of approval of these financial statements. Furthermore at the time of approving the financial statements, the Trustees confirm that there are no material uncertainties regarding the Charity's ability to continue in operational existence for the foreseeable future. Accordingly, the financial statements have been prepared on the going concern basis.

2.3 Income

All income is recognised once the Charity has entitlement to the income, it is probable that the income will be received and the amount of income receivable can be measured reliably.

Grants are included in the Statement of Financial Activities on a receivable basis. The balance of income received for specific purposes but not expended during the period is shown in the relevant funds on the Balance Sheet. Where income is received in advance of entitlement of receipt, its recognition is deferred and included in creditors as deferred income. Where entitlement occurs before income is received, the income is accrued.

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024

2. Accounting policies (continued)

2.4 Expenditure

All expenditure is accounted for on an accruals basis and has been included under expense categories that aggregate all costs for allocation to activities. Where costs cannot be directly attributed to particular activities they have been allocated on a basis consistent with the use of the resources.

Support costs are those costs incurred directly in support of expenditure on the objects of the Charity and include project management carried out at Martlesham Heath

2.5 Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the Charity; this is normally upon notification of the interest paid or payable by the institution with whom the funds are deposited.

2.6 Tangible fixed assets and depreciation

Tangible fixed assets are initially recognised at cost. After recognition, under the revaluation model, tangible fixed assets whose fair value can be measured reliably shall be carried at a revalued amount, being their fair value at the date of revaluation less any subsequent accumulated depreciation and subsequent accumulated impairment losses.

Revaluations are made with sufficient regularity to ensure that the carrying amount does not differ materially from that which would be determined using fair value at the end of the reporting date.

Fair values are determined from market-based evidence by appraisal that is normally undertaken by professionally qualified valuers. If there is no market-based evidence of fair value because of the specialised nature of the tangible fixed asset and it is rarely sold, except as part of a contributing business, a Charity may need to estimate fair value using an income or depreciated replacement cost approach.

Gains and losses on revaluation are recognised in the Statement of Financial Activities.

Depreciation is charged so as to allocate the cost of tangible fixed assets less their residual value over their estimated useful lives.

Depreciation is provided on a straight line basis as follows:

Property improvements	- Over the 5 year lease term
Computer equipment	- Over 3 years
Motor vehicles	- Over 5 years
Fixtures and fittings	- Over 4 years

2.7 Debtors

Trade and other debtors are recognised at the settlement amount after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024

2. Accounting policies (continued)

2.8 Cash at bank and in hand

Cash at bank and in hand includes cash and short-term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

2.9 Liabilities and provisions

Liabilities are recognised when there is an obligation at the Balance Sheet date as a result of a past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably.

2.10 Financial instruments

The Charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

2.11 Pensions

The Charity operates a defined contribution pension scheme for its employees. A defined contribution pension scheme is a pension plan under which the Charity pays fixed contributions into a separate entity. Once the contributions have been paid the Charity has no further payment obligations.

The contributions are recognised as an expense in Statement of Financial Activities when they fall due. Amounts not paid are shown in other creditors as a liability in the Balance Sheet. The assets of the plan are held separately from the Charity in independently administered funds.

2.12 Fund accounting

General funds are unrestricted funds which are available for use at the discretion of the Trustees in furtherance of the general objectives of the Charity and which have not been designated for other purposes.

Designated funds comprise unrestricted funds that have been set aside by the Trustees for particular purposes. The aim and use of each designated fund is set out in the notes to the financial statements.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the Charity for particular purposes. The costs of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the notes to the financial statements.

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024**

3. Critical accounting estimates and areas of judgment

The preparation of the financial statements requires management to make judgments, estimates and assumptions that affect the amounts reported for assets and liabilities as at the balance sheet date, and the amounts reported for income and expenditure during the period. However, the nature of estimation means that actual outcomes could differ from those estimates. The critical judgements and key assumptions concerning the future and other key sources of estimation uncertainty at the reporting date that have a risk of causing a material adjustment to the carrying amount of assets and liabilities within the next financial year are mentioned below:

Recoverability of trade debtors

A provision for bad and doubtful debts is made where it is identified that a trade debtor may not be recoverable in full by the Charity. The bad and doubtful debt provision is made on a specific basis against service user balances where they are not considered recoverable based upon payment history and aging profile.

Valuation of investment properties

Investment properties are valued annually by the Trustees using valuations undertaken by Viking Surveyors Ltd, an independent firm of Chartered Surveyors.

Useful economic lives of tangible fixed assets

The annual depreciation charge for tangible fixed assets is sensitive to changes in the useful economic lives and residual values of assets. The economic lives and residual values are re-assessed annually. They are revised when necessary to reflect current estimates, based on recoverability and expected economic utilisation of the asset.

4. Income from charitable activities

	Unrestricted funds 2024 £	Restricted funds 2024 £	Total funds 2024 £	Total funds 2023 £
Advice and Guidance	444,264	158,159	602,423	976,277
Community Safety	283,653	47,084	330,737	598,711
Housing Services	2,972,352	407,272	3,379,624	3,274,890
General	25,670	5,809	31,479	24,414
Health and Support	1,016,716	1,382	1,018,098	-
Total 2024	4,742,655	619,706	5,362,361	4,874,292
Total 2023	4,225,729	648,563	4,874,292	

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024

5. Investment income

	Unrestricted funds 2024 £	Total funds 2024 £	Total funds 2023 £
Bank interest receivable	25,697	25,697	7,103
Total 2023	7,103	7,103	

6. Analysis of expenditure on charitable activities

Summary by fund type

	Unrestricted funds 2024 £	Restricted funds 2024 £	Total 2024 £	Total 2023 £
Advice and Guidance	411,192	228,245	639,437	1,032,592
Community Safety	271,659	41,493	313,152	568,755
Housing Services	2,890,289	413,629	3,303,918	3,346,235
General	149,570	4,226	153,796	6,685
Health and Support	991,174	864	992,038	-
	4,713,884	688,457	5,402,341	4,954,267
Total 2023	4,197,543	756,724	4,954,267	

ANGLIA CARE TRUST
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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024**

7. Analysis of expenditure by activities

	Activities undertaken directly 2024 £	Support costs 2024 £	Total funds 2024 £	Total funds 2023 £
Advice and Guidance	595,462	43,975	639,437	1,032,592
Community Safety	279,368	33,784	313,152	568,755
Housing Services	3,202,777	101,141	3,303,918	3,346,235
General	153,796	-	153,796	6,685
Health and Support	950,000	42,038	992,038	-
	<u>5,181,403</u>	<u>220,938</u>	<u>5,402,341</u>	<u>4,954,267</u>
Total 2023	<u>4,770,849</u>	<u>183,418</u>	<u>4,954,267</u>	

Analysis of direct costs

	Advice and Guidance 2024 £	Community Safety 2024 £	Housing Services 2024 £	General 2024 £
Staff costs	565,553	267,995	1,043,704	52,771
Other costs	29,909	11,373	2,159,073	101,025
	<u>595,462</u>	<u>279,368</u>	<u>3,202,777</u>	<u>153,796</u>
Total 2023	<u>985,794</u>	<u>519,602</u>	<u>3,258,768</u>	<u>6,685</u>

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024**

7. Analysis of expenditure by activities (continued)

Analysis of direct costs (continued)

	Health and Support 2024 £	Total funds 2024 £	Total funds 2023 £
Staff costs	676,418	2,606,441	2,457,015
Other Costs	273,582	2,574,962	2,313,834
	<u>950,000</u>	<u>5,181,403</u>	<u>4,770,849</u>
Total 2023	<u>-</u>	<u>4,770,849</u>	

Analysis of support costs

	Advice and Guidance 2024 £	Community Safety 2024 £	Housing Services 2024 £	Health and Support 2024 £	Total funds 2024 £	Total funds 2023 £
Staff costs	38,225	26,755	81,972	42,038	188,990	145,767
Depreciation	5,750	7,029	19,169	-	31,948	37,651
	<u>43,975</u>	<u>33,784</u>	<u>101,141</u>	<u>42,038</u>	<u>220,938</u>	<u>183,418</u>
Total 2023	<u>46,798</u>	<u>49,153</u>	<u>87,467</u>	<u>-</u>	<u>183,418</u>	

8. Auditor's remuneration

	2024 £	2023 £
Fees payable to the Charity's auditor for the audit of the Charity's Annual Report	9,000	6,700
Fees payable to the Charity's auditor in respect of: Accounts Preparation	2,000	1,500

ANGLIA CARE TRUST
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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024**

9. Staff costs

	2024 £	2023 £
Wages and salaries (including expenses)	2,465,916	2,304,496
Social security costs	207,588	189,799
Other pension costs	121,927	108,487
	<u>2,795,431</u>	<u>2,602,782</u>

The average number of persons employed by the Charity during the year was as follows:

	2024 No.	2023 No.
Advice and Guidance	37	48
Community Safety	10	15
Housing Services	28	31
General	12	11
Health and Support	27	-
	<u>114</u>	<u>105</u>

The number of employees whose employee benefits (excluding employer pension costs and social security costs) exceeded £60,000 was

	2024 No.	2023 No.
In the band £60,001 - £70,000	-	1
In the band £70,001 - £80,000	1	-
	<u>1</u>	<u>-</u>

ANGLIA CARE TRUST
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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024**

10. Trustees' remuneration and expenses

During both the current and prior years, none of the Trustees received any remuneration or other benefits for their qualifying services to the Charity.

During the year, £245 (2023 - £551) was paid to Trustees in reimbursement of expenses incurred.

11. Tangible fixed assets

	Freehold property £	Property improvements £	Computer equipment £	Motor vehicles £	Fixtures and fittings £	Total £
Cost or valuation						
At 1 April 2023	780,000	81,713	178,721	23,400	61,997	1,125,831
Additions	-	-	10,645	-	-	10,645
Disposals	-	-	(795)	-	-	(795)
Revaluations	7,500	-	-	-	-	7,500
At 31 March 2024	<u>787,500</u>	<u>81,713</u>	<u>188,571</u>	<u>23,400</u>	<u>61,997</u>	<u>1,143,181</u>
Depreciation						
At 1 April 2023	-	79,832	148,656	8,190	55,337	292,015
Charge for the year	-	627	24,410	4,680	2,231	31,948
On disposals	-	-	(795)	-	-	(795)
At 31 March 2024	<u>-</u>	<u>80,459</u>	<u>172,271</u>	<u>12,870</u>	<u>57,568</u>	<u>323,168</u>
Net book value						
At 31 March 2024	<u>787,500</u>	<u>1,254</u>	<u>16,300</u>	<u>10,530</u>	<u>4,429</u>	<u>820,013</u>
At 31 March 2023	<u>780,000</u>	<u>1,881</u>	<u>30,065</u>	<u>15,210</u>	<u>6,660</u>	<u>833,816</u>

Freehold property is revalued on an open market basis annually by the Trustees. The latest valuation was supplied by independent valuers, Viking Surveyors on 13 June 2024. The historic cost of the freehold property on donation amounted to £253,352.

ANGLIA CARE TRUST
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NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024

12. Debtors

	2024 £	2023 £
Due within one year		
Trade debtors	387,723	345,406
Other debtors	600	7,304
	<u>388,323</u>	<u>352,710</u>

13. Creditors: Amounts falling due within one year

	2024 £	2023 £
Trade creditors	37,990	75,914
Other taxation and social security	107,801	101,958
Other creditors	8,082	-
Accruals and deferred income	226,587	130,976
	<u>380,460</u>	<u>308,848</u>

	2024 £	2023 £
Deferred income at 1 April	124,143	206,485
Resources deferred during the year	202,665	106,831
Amounts released from previous years	(106,831)	(189,173)
Deferred income at 31 March	<u>219,977</u>	<u>124,143</u>

ANGLIA CARE TRUST
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NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024

14. Statement of funds

Statement of funds - current year

	Balance at 1 April 2023 £	Income £	Expenditure £	Transfers in/(out) £	Gains/ (Losses) £	Balance at 31 March 2024 £
Unrestricted funds						
Designated funds						
Development reserve	189,041	-	-	(28,356)	-	160,685
Long term property maintenance	75,319	-	(13,806)	-	-	61,513
Fixed assets	833,816	-	(31,948)	10,645	7,500	820,013
Service User Engagement	22,806	-	(36,256)	16,372	-	2,922
Community Outreach	20,497	-	(14,888)	11,984	-	17,593
	<u>1,141,479</u>	<u>-</u>	<u>(96,898)</u>	<u>10,645</u>	<u>7,500</u>	<u>1,062,726</u>
	Balance at 1 April 2023 £	Income £	Expenditure £	Transfers in/(out) £	Gains/ (Losses) £	Balance at 31 March 2024 £
General funds						
General Funds - all funds	722,045	4,768,352	(4,616,986)	(10,645)	-	862,766
Total Unrestricted funds	<u>1,863,524</u>	<u>4,768,352</u>	<u>(4,713,884)</u>	<u>-</u>	<u>7,500</u>	<u>1,925,492</u>

ANGLIA CARE TRUST
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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024**

14. Statement of funds (continued)

The designated funds are for the following purposes:

- Development reserve fund – is allocated to future projects that require an input of resource in the early stages.
- Long term property maintenance – is allocated for long term costs of the owned properties.
- Fixed assets – represents the funds invested in fixed assets used by the Charity and therefore not readily available
- Service User Engagement – is allocated to fund one officer role and activities to promote engagement and co-production with Service Users.
- Community Outreach – is allocated to fund community outreach work.

	Balance at 1 April 2023 £	Income £	Expenditure £	Transfers in/(out) £	Gains/ (Losses) £	Balance at 31 March 2024 £
Restricted funds						
Independent Visiting	25,438	25,000	(34,822)	-	-	15,616
Mentoring	9,018	8,679	(14,769)	-	-	2,928
Temporary Housing	-	101,181	(101,181)	-	-	-
ACT Volunteering	302	-	-	-	-	302
Grants & Donations	11,045	3,409	(517)	-	-	13,937
Barclays grant	9,073	-	(9,073)	-	-	-
Stars/Temporary housing amenity fund	11,215	-	(1,309)	-	-	9,906
SEND Mediation	32,454	66,760	(67,334)	-	-	31,880
Refugee Resettlement	-	4,985	(4,985)	-	-	-
Standing Together against Domestic Abuse	-	40,224	(18,647)	-	-	21,577
Service User Engagement	-	2,400	(2,400)	-	-	-
HRS Single Homeless	11,241	350	(11,591)	-	-	-
Money Advice	32,089	57,720	(89,809)	-	-	-
East Suffolk Rough Sleeper	5,811	28,309	(28,230)	-	-	5,890

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024

14. Statement of funds (continued)

Statement of funds - current year (continued)

	Balance at 1 April 2023 £	Income £	Expenditure £	Transfers in/out £	Gains/ (Losses) £	Balance at 31 March 2024 £
STEPS	-	148,850	(148,850)	-	-	-
Housing First	17,334	62,266	(52,657)	-	-	26,943
Winter grants	30,289	20,000	(21,229)	-	-	29,060
Womens Wellbeing	12,438	-	(12,438)	-	-	-
Domestic Abuse Outreach and Support	29,836	6,860	(22,846)	-	-	13,850
Tending Rough Sleeper	42,387	41,201	(44,776)	-	-	38,812
SCC Domestic Abuse Accommodation	-	130	(130)	-	-	-
STARS	-	271	(271)	-	-	-
Drug and Alcohol Recovery Project	-	311	(311)	-	-	-
Support and Discharge Service	-	700	(182)	-	-	518
Community Connectors	-	100	(100)	-	-	-
	-	1,382	(864)	-	-	518
Total Restricted funds	279,970	619,706	(688,457)	-	-	211,219
Total of funds	2,143,494	5,388,058	(5,402,341)	-	7,500	2,136,711

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024**

14. Statement of funds (continued)

The restricted funds are for the following purposes:

Independent Visiting – contract to provide Independent Visitors to Children In Care.

Mentoring- One to one mentoring support for vulnerable young people, with the aim of building resilience and providing support, delivered by trained volunteers.

ACT Volunteering- A fund used for the development of ACT volunteers

Temporary Housing - An accommodation based support service which provides short-term housing support services for adults who have faced homelessness.

Grants and Donations - Grants and donations used specifically for the purposes of empowering our service users.

Barclays Grant – Grant for the provision of Money Advice and Counselling to vulnerable service users, Counselling outsourced to Suffolk Mind.

Stars/Temporary housing amenity fund - a specific fund for service users of our STARS project to support positive outcomes.

SEND Mediation – Mediation for families who have SEND young people who believe the Local Authority is not providing them with adequate support with their EHP

Refugee Resettlement - Provision of accommodation to refugees arriving in the UK, with the aim of supporting them to access their own independent accommodation within a 2 year period of arrival.

Standing together against Domestic Abuse - A grant for the delivery of training for front line NHS professionals to support victims of domestic abuse.

Service User Engagement – Board funded project to promote co-production of services and continuous improvement through consultation with Service Users.

HRS Single Offenders – provision of Housing Related Support to those with an offending background.

Money Advice – grants for the provision of Money Advice to those vulnerable adults and families who need support with debt and welfare issue.

East Suffolk Rough Sleeper – grant for the provision of support to those Rough Sleeping, Sofa Surfing or Homeless in East Suffolk to find more suitable accommodation.

STEPS – grant for the provision of Short Term Emergency Beds for Rough Sleepers and Homeless in Ipswich.

Housing First – grant to provide intensive support to those who traditionally struggle to maintain a tenancy in Ipswich.

Winter grants – grants to support service users to keep warm over the winter.

Womens' Wellbeing – service to support women on probation to integrate and thrive in their community upon release from prison.

ANGLIA CARE TRUST
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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024**

14. Statement of funds (continued)

Domestic Abuse Outreach – provision of advice and guidance to victims of Domestic Abuse with a 24/7 Helpline.

Tendering rough sleeper – grant for the provision of support to those Rough Sleeping.

SCC Domestic Abuse Accommodation- contract to provide satellite accommodation for victims and their families not suited to a tradition refuge.

STARS – Person centres support plans to assist service users to attend treatment and counselling to support them with their recovery journey.

Drug and Alcohol Outreach Services – Support for service users to access mainstream services, promoting improvement to overall health and wellbeing as well as helping them to recover from their addictions.

Supported Discharge Service – Support for those discharged from hospital to overcome the barriers to discharge, and supporting them with day-to-day living for a fixed period of time.

Community Connector Project – A community based service which provides those who have been discharged by secondary mental health services, giving them the opportunity to engage with a support officer one-to-one

15. Analysis of net assets between funds

Analysis of net assets between funds - current period

	Unrestricted funds 2024 £	Restricted funds 2024 £	Health and Support Restricted funds 2024 £	Total funds 2024 £
Tangible fixed assets	820,013	-	-	820,013
Current assets	1,485,939	210,701	518	1,697,158
Creditors due within one year	(380,460)	-	-	(380,460)
Total	1,925,492	210,701	518	2,136,711

Health and Support restricted funds relate to the STARS, Drug and Alcohol Outreach services, Supported Discharge Service and the Community Connector Project, details of which can be found in note 14.

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024

15. Analysis of net assets between funds (continued)

Analysis of net assets between funds - prior period

	Unrestricted funds 2023 £	Restricted funds 2023 £	Total funds 2023 £
Tangible fixed assets	833,816	-	833,816
Current assets	1,338,556	279,970	1,618,526
Creditors due within one year	(308,848)	-	(308,848)
Total	<u>1,863,524</u>	<u>279,970</u>	<u>2,143,494</u>

16. Reconciliation of net movement in funds to net cash flow from operating activities

	2024 £	2023 £
Net expenditure for the period (as per Statement of Financial Activities)	<u>(14,283)</u>	<u>(72,872)</u>
Adjustments for:		
Depreciation charges	31,948	37,651
Interest receivable and similar income	(25,697)	(7,103)
(Increase)/decrease in debtors	(35,613)	(15,597)
Decrease/(increase) in creditors	71,612	(28,373)
Net cash (used in) operating activities	<u>27,967</u>	<u>(86,294)</u>

17. Analysis of cash and cash equivalents

	2024 £	2023 £
Cash at bank and in hand	1,308,835	1,265,816
Total cash and cash equivalents	<u>1,308,835</u>	<u>1,265,816</u>

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024

18. Analysis of changes in net funds

	At 1 April 2023	Cash flows	At 31 March 2024
	£	£	£
Cash at bank and in hand	1,265,816	43,019	1,308,835

19. Operating lease commitments

At 31 March 2024 the Charity had commitments to make future minimum lease payments under non-cancellable operating leases as follows:

	2024	2023
	£	£
Not later than 1 year	2,888	53,463
Later than 1 year and not later than 5 years	8,499	750
	<u>11,387</u>	<u>54,213</u>

20. Related party transactions

The key management personnel of the Charity comprises of the Trustees and the Chief Executive Officer, Head of Operations, Head of Business Support, Finance Manager, Volunteer Manager and Operational Managers for Housing Services, Community Safety, Health and Support and Advice and Guidance.

The total remuneration (comprising of salaries, benefits, social security and pension costs) of the key management personnel of the Charity in the year amounted to £476,386 (relating to 10 employees) (2023 - £405,543 (relating to 10 employees)).

ANGLIA CARE TRUST

England & Wales - Charity number 299049

Accounts

Registered number: 02223103
Charity number: 0299049

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

TRUSTEES' REPORT AND FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023

ANGLIA CARE TRUST
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ANGLIA CARE TRUST
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**REFERENCE AND ADMINISTRATIVE DETAILS OF THE CHARITY, ITS TRUSTEES AND ADVISERS
FOR THE YEAR ENDED 31 MARCH 2023**

Trustees

Lindsey Cook, Chair
Alexander Lloyd, Vice Chair
Graham Walker (resigned 5 December 2022)
Ann Bryant
Roy Wisdom
Kate Rush, Vice Chair (resigned 10 October 2022)
Samantha Storm, Treasurer
Robert Preston (appointed 6 July 2022)
Christine Geeson (appointed 5 December 2022)
Andrew Batley (appointed 5 December 2022, resigned 23 March 2023)
Helen Marjoram (appointed 25 September 2023)
Adam Ferjani (appointed 25 September 2023)
Abigail Thorndyke (appointed 25 September 2023)
Karen Loweman (appointed 25 September 2023)

Company registered number 02223103

Charity registered number 0299049

Registered office

Unit 8
The Square
Martlesham Heath
Ipswich
Suffolk
IP5 3SL

Company secretary Mrs J Simpson

Website www.angliacaretrust.org.uk

Independent auditor

SB Audit LLP
Chartered Accountants and Statutory Auditor
820 The Crescent
Colchester Business Park
Colchester
Essex
CO4 9YQ

Bankers

Royal Bank of Scotland Plc
8 - 10 Princes Street
Ipswich
IP1 1QT

ANGLIA CARE TRUST
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REFERENCE AND ADMINISTRATIVE DETAILS OF THE CHARITY, ITS TRUSTEES AND ADVISERS
(CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2023

Solicitors	Prettys Solicitors LLP 6th Floor St Vincent House 1 Cutler Street Ipswich Suffolk IP1 1UQ
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ANGLIA CARE TRUST
(A Company Limited by Guarantee)

CHAIRMAN'S STATEMENT
FOR THE YEAR ENDED 31 MARCH 2023

Last year has exemplified our commitment, resilience, and the unwavering support of our dedicated staff, volunteers, and services users. Through strategic vision and tireless effort, Anglia Care Trust has achieved significant milestones in our mission to serve and empower our communities. Our accomplishments are far-reaching, including over 3,200 Appropriate Adult call-outs, support for 39 children in care via Independent Visitors, and mediation in 490 cases for families with children facing Special Educational Needs or Disabilities.

In line with our strategy's financial objectives, we've not only maximised income for service users by £100,000 but also demonstrated financial stewardship by managing £180,000 of debt through our Money Advice Service. We have successfully applied for grants for our service users to the sum of £40,000. Our dedication to combating domestic abuse shines through, as we've supported 636 victims along with their children, with 82% reporting self-improvement. Our volunteer workforce has grown from strength to strength, expanding to 280 roles contributing over 30,000 hours of voluntary support to our communities.

Our financial prudence is underscored by our establishment of reserves, equivalent to six months of operating costs, providing us with a sturdy foundation. The growth of unrestricted reserves has empowered investments in new project initiatives. Central to our success has been our strategic diversification of funding streams. As we chart the course for the next four years, we embrace a new pillar of our strategy - Health and Support. Through services such as the Drug & Alcohol Recovery Outreach Service, Community Connectors Service, STARS, and our new Supported Discharge from Hospital Service, we are poised to make an even greater impact. We will remain agile, responsive to trends, and focused on putting service users and communities at the heart of our endeavours.

I extend heartfelt gratitude to everyone who has contributed to Anglia Care Trust's incredible journey so far. I would like to thank our Treasurer, Sandy Lloyd, for his dedication during the last 5 years in this role and welcome him to his new role as Vice-Chair. The achievements of the past and the possibilities of the future are a testament to our shared commitment. Together, we will continue to create lasting positive change for those we serve.



Lindsey Cook
Date: 8 October 2023

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

TRUSTEES' REPORT
FOR THE YEAR ENDED 31 MARCH 2023

The Trustees (who are also Directors of the Charity for the purposes of the Companies Act) present their Annual Report together with the audited financial statements of Anglia Care Trust Limited (the "Company" or the "Charity") for the year ended 31 March 2023. The Trustees confirm that the Annual Report and financial statements of the Company comply with the current statutory requirements, the requirements of the Company's governing document and the provisions of the Statement of Recommended Practice (SORP), applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

Since the Company qualifies as small under section 383, the Strategic Report required of medium and large companies under The Companies Act 2006 (Strategic Report and Director's Report) Regulations 2013 is not required.

Objectives and activities

a. Policies and objectives

The principal objects of Anglia Care Trust are set out in its governing document which states:

"The objects for which the Company is established are the relief of poverty and sickness; the training, re-training and education of offenders, ex-offenders and those who might offend; the care, resettlement and support of offenders, ex-offenders, those who might offend and their families so that they can live independently and contribute to their communities; the prevention and reduction of crime, including the promotion of public safety and order by providing services or mediation, conciliation, arbitration and advocacy; the provisions of advice and support to vulnerable individuals of whatever age, including those with disabilities, dependencies, mental or physical health problems; the provision of housing and related services to offenders, ex-offenders and those who might offend provided that nothing is done which would relieve local authorities or other bodies of their statutory duties; and the management, co-ordination of the functions of other corporations, bodies or institutions, including the management, training and supervision of their employees, agents or volunteers provided that those activities are connected with and are in furtherance of these objects."

The Trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing its aims and objectives and in planning its future activities. In particular, the Trustees consider how planned activities will contribute to the aims and objectives they have set.

In summary, the aims of the Charity are to support communities and improve lives by helping people to be heard; helping people to feel safe; and helping people to keep a roof over their heads and they fully reflect the purposes that the Charity was set up to further.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2023

Objectives and activities (continued)

b. Strategies for achieving objectives

The Charity continues to maintain its financial viability by sourcing a diverse range of funds from charitable trusts and other grant makers. It is proud to have been successful in continuing to obtain grants from the Police and Crime Commissioner for its work in the Money Advice Service for victims of Domestic Abuse and the Trustees must thank the Suffolk Community Foundation and the LD Rope Charitable Trust for their continued support in finding the Charity a variety of grants to support our service users. The Charity has grown its Housing Related Support by nearly 50% in Suffolk, supporting its aim to alleviate homelessness and has been successful in retaining its Domestic Abuse Outreach Service and associated Satellite Accommodation for those not suitable for traditional refuge accommodation. The Charity has also grown in this area by successfully tendering for the Domestic Abuse Accommodation Triage Service in Suffolk.

Supporting the Charity's objects, being the relief of poverty and sickness, at the end of 2022-23 it made the decision to expand the Charity's existing structure to add a Health and Support department to sit alongside Housing, Community Safety and Advice and Guidance from 1 April 2023. Within this new department the Charity will re-position existing services Supporting Treatment, Accommodation and Recovery in Suffolk (STARS) and the Drug and Alcohol Recovery Outreach Service. In June 2022 the Charity was awarded the Suffolk Community Connectors Service, supporting access to a wide range of services for those who need support for their mental health. This will also sit in Health and Support in 2023-24.

One of the Charity's objectives is to form robust, worthwhile and rewarding partnerships. To achieve this it has formed a partnership with Access Community Trust to deliver the Rough Sleeper Initiative work in East Suffolk. In addition and to help support its positioning within the community, the Charity has formed new Corporate Partnerships with JMR Healthcare Limited, enable.services and Morgan Sindall Construction East, being named within their charities of the year for 2023. In return for fund raising events and activities, the Charity is running awareness raising sessions for Drug and Alcohol services and Domestic Abuse services. The Charity is looking forward to developing these partnerships during the coming year.

Supporting the Charity's overall Vision that everyone has the opportunity to live in their community with support, dignity and purpose, the Charity offered its services to Suffolk County Council to support the Homes for Ukraine scheme. During the year, the Charity has undertaken 444 welfare checks and mediated between guests and hosts to avoid breakdowns.

This year, the Trustees have continued to fund a Service User Engagement Officer to support the valuable contributions from service users to help us improve the delivery and development of its services. As well as this, the Trustees have commenced funding the Charity's Enabling Service, a volunteer led service with the aim of reducing social and rural isolation.

The Charity has maintained its partnership with Lapwing Education who have continued their lease for office space. The Charity has had a further increased staff presence in its office during this period, achieving a balance between the flexibility resulting from home working and the team cohesiveness from face-to-face contact. Employee Engagement Surveys during this period have shown these flexible working practices to have had a positive impact on staff wellbeing and engagement. Workbuzz surveys have seen the implementation of a range of staff focussed initiatives including the introduction of a staff Wellbeing Day and the development of policies focussed on financial and physical wellbeing.

This year has seen a further increase in the number of volunteers, ending the year with over 280 volunteer roles filled. Whilst the Charity has returned to face to face methods wherever possible when recruiting and training its volunteers, it has maintained online training in certain areas where it may be more beneficial for the volunteer and reduce mileage. During the year, the Charity has also introduced 2 Volunteer Co-ordinator roles whose sole focus is to supervise and support its valuable team of volunteers. Throughout the year, the Charity has continued with the deployment of volunteers in its Appropriate Adult services across Suffolk and Norfolk. The Charity has

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2023

Objectives and activities (continued)

also continued to utilise volunteers as Mediators and Independent Visitors and supporting its Money Advice, Domestic Abuse Outreach, Drug and Alcohol Outreach Services and Housing Services. The Charity has also used its established volunteer base to support its Enabling Service and the implementation of the Charity's new Community Connectors Service where volunteers have played a significant part in the service offered. The Board of Trustees continues to act in a voluntary capacity and its volunteers have once again committed an outstanding number of hours this period, giving over 30,000 hours availability in our Appropriate Adult service alone, equating to over 15 full time employees.

The Charity is proud to have been re-awarded our Investors in Diversity for Small Charities and Investors in People Standard during this period, alongside its Advice Quality Standard and our Cyber Essentials Plus certification evidencing its emphasis on quality to support the running of our services. The Charity has also invested in an online HR system which has not only increased the efficiency of some of the key HR processes but has also taken the Charity another step forward in its Environmental Action Plan towards the aim of becoming a paperless organisation.

During 2022/23, the Charity has delivered services that accord with its aims and objectives as defined in the Charity's Strategy for 2022-27 giving its service users the stability, support and challenge they often need to achieve full independence and empowerment. The Charity's focus is to develop safer and stronger communities for adults, families and young people alike.

As part of the Charity's intentions for 2022-27, which is reviewed on an annual basis, it restated its Vision, Mission and Values:

OUR VISION

Everyone has the opportunity to live in their community with support, dignity and purpose.

OUR MISSION

We exist to encourage people to achieve their full potential, whatever their circumstances, by providing a range of high-quality advice, guidance and support services, delivered by skilled and knowledgeable personnel.

OUR VALUES

We are an organisation that responds to our communities needs and our restated values are:

- Always act with integrity, honesty, trust and respect
- Empower individuals, families and neighbourhoods
- Embed strong governance, financial prudence, safeguarding good practice and equality and diversity into everything we do
- Use our expertise to influence positive change within everything in which we're involved
- Continuously review and improve our contribution to society & therefore increase public benefit.

Growth

The Charity reviewed its previous aspiration for 'controlled growth' and confirmed that it remains the same, taking advantage of opportunities as they arise but taking care not to over stretch our resources or geographic reach capability. The Charity remains committed to finding time within its resource plan to be able to support bid activity and undertake market analysis.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2023

Objectives and activities (continued)

c. Activities undertaken to achieve objectives

The Charity's charitable activities summarised below are undertaken to further our charitable purposes for public benefit and can be split into three areas:

Helping people to be heard

- Appropriate Adult Service
- Independent Visiting
- Advice and Guidance – Money Advice
- SEND (Special Educational Needs and Disabilities) independent advice and guidance, mediation and disagreement resolution services
- TCHC Opportunity Suffolk (Employment Advice)
- Women's Wellbeing Service
- Enabling Service
- Ukrainian Welfare Checks
- Suffolk Community Connectors Service

Helping people to feel safe

- Domestic Abuse Outreach Service
- Domestic Abuse Mentoring for young people
- Drug and Alcohol Recovery Outreach Service and Psych Liaison

Helping people to keep a roof over their heads

- Accommodation Based Support
- Triangle Tenancy Scheme
- Supporting Treatment, Accommodation and Recovery in Suffolk Service
- Temporary Housing
- Satellite Domestic Abuse Housing Service
- Rough Sleeper Outreach Service
- Housing First
- Short Term Emergency Provision Service
- Refugee Resettlement Scheme

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2023

Objectives and activities (continued)

d. Policy statements

Below are the summaries of the Charity's major policy statements:

Grant Giving

This is a very small part of the activities of the charity and is supported by the charity from its current unrestricted services. This fund is the Empowerment Fund. Applicants must be existing users of Anglia Care Trust's services to apply and must be able to evidence how the application will empower them to make positive changes for the future. For the purposes of administration, it is administered by the Head of Operations and CEO as part of their management responsibilities.

Fundraising Activities

Anglia Care Trust raises funds for specific purposes as needs are identified and does not currently engage in fundraising activities for general unrestricted purposes. Unless otherwise designated, all donations received are given to the Empowerment Fund.

Principal Funding Sources

The principal funding sources for the Charity during this period are currently by way of grant and contract income from Suffolk County Council, Suffolk and North East Essex Integrated Care Board, Ipswich Borough Council, the Suffolk Police and Crime Commissioner, Norfolk County Council, Public Health, TCHC and Tendring District Council. A large proportion of its income continues to come from property rental. The Charity must also thank Suffolk Community Foundation for their assistance in securing many grants throughout the year for the Charity's Service Users, as well as the LD Ropes Charitable Settlement who continue, year on year, to support the Charity's applications on behalf of our service users.

Designation of funds and free reserves

Once the value of the fixed assets is excluded, the Charity's free reserves at 31 March 2023 amounted to £1,029,708 (2022 - £951,962), of which £189,041 is committed to the Charity's Development Reserve Fund, £75,319 to the Long Term Property Maintenance Fund, £20,497 to the Enabling Service Fund and £22,806 to Service User Engagement Fund.

Income Funds

Anglia Care Trust is in receipt of income as follows:

- Service delivery contracts and service level agreements as unrestricted income;
- Grants as restricted income. Such income which is not expended during the lifetime of a project will remain restricted, with the grant giving body being notified, with a view to extending the duration of the project
- Investment income as unrestricted income; and
- Other income will be treated as unrestricted e.g. rent.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2023

Objectives and activities (continued)

Reserves Policy

Anglia Care Trust aims to maintain financial reserves equating to:

- 6 months salary costs, inclusive of pension and NI contributions (which equates to £1,300,000 2022-23), for the purpose of ensuring that the organisation can meet its obligations in law to all staff, should it cease operating. These reserves can be funded not just by designated cash reserves but also by the capital values tied up in Anglia Care Trust properties which in the case of properties subject to mortgage or charge would be restricted to the prior legal claim of the charge and noting that the first call on the sale of any property would be salary reserves.
- 5% of the market value of properties owned by Anglia Care Trust (which equates to £39,000 2022-23), for the purpose of ensuring that any unplanned eventualities regarding the properties, inclusive of damage and large scale maintenance or refurbishment, can be dealt with.

The Charity has achieved both of these targets in 2022-23.

e. Board Evaluation

The Board of Trustees uses the NCVO Charity Governance Code to review its effectiveness and performance. During the year, the review was updated to reflect changes in the code with regards to the Principles of Integrity and Equality, Diversity and Inclusion. All Trustees have an annual Performance Review carried out by the Chair.

f. Diversity

The Board has an objective to ensure it is diverse as possible. Recruitment has been targeted to ensure it reaches as diverse an audience as possible and addresses any imbalances the Board has. During 2022-23 the female representation on the Board of Trustees remained at over 50% of the Board.

g. Board Attendance

As testament to the Charity's commitment to transparency, the Charity publishes the Board of Trustees attendance figures. The Charity can state that for 2022-23, the attendance rate overall was 85%.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2023

Objectives and activities (continued)

h. Main activities undertaken to further the Charity's purposes for the public benefit

The Charity's objects and funding limits the services it is able to provide to those living in Great Britain. Priorities are decided after assessing the needs of the individuals and their personal commitment to achieving success. All of the Charity's services are provided free to its service users.

Anglia Care Trust believes that equal access to its services is vital to the Charity's success and that successful outcomes must be shared by all communities that use its services. The Charity monitors access to its services by gender, disability, age and race, but excludes no one for whom the service is suitable. Further information about who benefits directly from its services is explained in the reporting on each service's achievements below.

However, the impact of the Charity's work goes far further than just the individuals or families who access its services. The Charity believes that entire communities benefit indirectly from much of the work that it does, and its work with families such as through the Mediation Service, the Money Advice Service and the work with victims of domestic abuse is a strong example of how a whole community can benefit from improvements in behaviour from one family. The work that the Charity does with its Drug and Alcohol Recovery Outreach Project working with Street Drinkers, Rough Sleepers and its tenants in supported accommodation are other examples of how working with one individual can have a positive impact on many others: from neighbours, to family members, through to the local community.

Achievements and performance

a. Key performance indicators

As a Charity, financial governance is key to its success and its integrity. Therefore, internal monitoring and controls are considered to be the Charity's Key Performance Indicators. The Charity can confirm that its income for 2022-23 was 5% above budget and its expenditure was 4% over budget. However, there was only a 0.36% negative variance and 1.82% negative variance between actual and forecast figures respectively, giving Trustees confidence in the Charity's internal financial processes and knowledge of its activities.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2023

Achievements and performance (continued)

b. Review of activities

The Charity has delivered the following services during the year that can be grouped into three areas of focus:

Helping people to be heard

Appropriate Adults

Both our Suffolk and Norfolk services have continued to run well, with a 100% callout compliance in both areas and over 3,200 detainees supported across 6 Police Investigation Centres. We have helped 50% more people and seen a 40% increase in callouts compared to 2021-22. All daytime rotas have been entirely volunteer led and over 30,000 hours availability have been offered by volunteers across the year. In the final year for both our Norfolk and Suffolk contracts, we have been successfully re-awarded the Norfolk contract and received a 2 year extension in Suffolk.

Independent Visiting

After the Independent Visiting contract came to an end at the end of last period, we were successfully re-awarded the new contract starting April 2022. Since then, we have received 23 new referrals and carried over 16 relationships from the previous year, 3 of which will be entering their 5th year with an Independent Visitor. We are proud to have fully embedded the National Independent Visitor Network standards to our service.

Domestic Abuse Mentoring

We received funding from Suffolk County Council Public Mental Health to run Domestic Abuse Mentoring for those aged 12-18 who have experienced Domestic Abuse. This funding was for 1 year from September 2022. Since then we have received 11 referrals who have commenced their relationship with one of our Volunteer Mentors.

Mediation

We are over half way through the contract commissioned by SENDIASS to offer a free and impartial service, offering SEND Mediation or Disagreement Resolution and advice and guidance associated with this.

The service has continued to exceed anticipated figures with 740 people being helped this year, 100% more than the previous period. This support has been offered through over 250 advice calls and over 200 mediation cycles, resulting in 248 positive outcomes for service users. This has been offered through a combination of telephone advice and mediations with the service continuing to be supported by volunteers.

Money Advice

Demand for the service has increased again during this period with over 430 referrals and requests for assistance, an increase of just under 10%. Funding has been received from Ipswich Borough Council and ACT charitable funds as well as receiving funding from ACT housing. The service has received another year of grant funding from the PCC.

The service has helped to maximise over £100,000 worth of income and written off over £180,000 worth of debt, as well as continuing to focus on empowering others through the delivery of advice and guidance which has been crucial given the increased economic challenges faced.

We have also maintained the Advice Quality Standard, the mark of quality for independent advice.

TCHC Opportunity Suffolk (Employment Advice)

This service came to an end at the end of March, supporting 395 individuals in the past year towards achieving their goals around employment and training.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2023

Achievements and performance (continued)

Womens' Wellbeing Service

This period has seen the continued delivery of this service in partnership with St Giles Trust, delivering women's services in the East of England and supporting the National Probation Service to reduce re-offending in the region. This year has seen the introduction of volunteers into the service to enhance service delivery through the addition of group sessions.

Enabling Service

Established at the start of the year and funded by the Board of Trustees, this volunteer led service has received 40 referrals across the year. Individuals referred have received support to help them reduce loneliness and social isolation, through accessing community groups. At the time of writing, the service has been reshaped as a Community Outreach Service and support extended to support individuals in their homes.

Helping people to feel safe

Domestic Abuse

In its final year, the Domestic Abuse Outreach Service (DAOS) contract, commissioned by Suffolk County Council, has received 636 referrals with 92% reporting self-improvement. We have provided over 703 Advice and Support sessions and 208 referrals to external agencies, 178 for financial advice.

The 24/7 helpline has taken 542 calls, 130 of which were out of hours and 76% were victims calling for themselves. 445 people were supported with Advice and Guidance as a result of their call and 44 were referred to our Domestic Abuse Service.

We have been re-awarded the new contract by Suffolk County Council commencing 1 April 2023 alongside Accommodation Triage and Accommodation Specialist Support.

Drug and Alcohol Recovery Outreach and Psych Liaison

The Psych Liaison service has become well established, forming good links with both internal and external services. Both services have provided support to 728 individuals across Suffolk. Anglia Care Trust has continued to hold a strong presence in this area during this period, working alongside Start Afresh, MARA and Turning Point.

Suffolk Community Connectors Service

Commencing June 2022, this was the first year of a new service for Anglia Care Trust being delivered across the county as part of the Suffolk Mental Health Alliance. With the aim of providing the community access to a wide range of personalised services such as psychological therapies, physical health care, employment support and support for self-harm and substance use, as well as our over-riding aim of finding service users the right support for their mental health, the service has seen over 1200 referrals during this period. It has supported 46 individuals to obtain over £15,000 in financial gain and has seen 380 people obtain counselling through Anglia Care Trust's 100 service funded by Barclays.

Helping people to keep a roof over their heads

Accommodation Based Support

This is the first year of a 5 year contract (with a potential 2 year extension). We have introduced an additional 23 units in Lowestoft (previously TTS properties) and retained 46 HRS units in Ipswich under single homelessness with 3 units in Stowmarket, contracted by Solo. During the first year, we have had 37 planned moves.

Triangle Tenancy Scheme ("TTS")

ACT has continued to deliver our in-house TTS, functioning as move-on accommodation for those in our Accommodated Based Support services, whilst also encompassing the Refugee Resettlement Programme.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2023

Achievements and performance (continued)

Refugee Resettlement Scheme

The Syrian refugee scheme was re-tendered to include all refugees, including Afghanistan and other asylum seeking refugees and renamed as the Refugee Resettlement Scheme which we were awarded as the Housing Support Provider for 3 years from July 2022. The scheme has seen 6 planned moves, no evictions and is likely to see a potential growth in properties in the following year from 18 to over 21.

Ukrainian Welfare Checks

In April 2022, Anglia Care Trust was commissioned by Suffolk County Council's 'Homes For Ukraine' scheme to undertake welfare visits for Ukrainians who had arrived in the UK under the scheme to be accommodated by individuals and families who had offered rooms in their home. During the next 12 months, Anglia Care Trust completed 444 successful initial welfare visits and 6 mediations with an 83% successful outcome rate, preventing the breaking down of placements.

On the back of the success of the work carrying out welfare checks, Anglia Care Trust was, in March 2023, commissioned for a further 12 months to carry out work alongside SCC's Homes for Ukraine Case workers offering training and support for undertaking visits.

Satellite Domestic Abuse Service

In the final year of the current funding, we have seen 4 positive moves ons and 50 volunteer hours delivered to enhance further the service offered. At the time of writing, a new 3 year contract has been awarded commencing April 2023 with an increase from 11 to 17 units.

Rough Sleeper Outreach Service

During this period, we have continued to provide a Rough Sleeper Outreach Service supporting East Suffolk Council and Tendring District Council. A total of 323 referrals were received across both areas, including those who were sofa surfing as well as rough sleeping. Both contracts have been renewed under the Rough Sleeper Initiative as well as the provision of 4 Rough Sleeper Emergency Beds.

STEPS (Short Term Emergency Provision Service)

Functioning to provide direct access emergency accommodation for rough sleepers in Ipswich for Ipswich Borough Council, the service has continued to be heavily utilised during this period and moving into year 2 of a 3 year contract, there have been 21 planned move ons.

Previously contracted to provide 3 Rough Sleeper Emergency beds, an additional bed has been provided that can be spot purchased when required Ipswich Borough Council.

Housing First

Providing long term accommodation to entrenched homeless individuals in partnership with IHAG (Ipswich Housing Action Group) and Ipswich Borough Council, this period has continued to overcome the challenges of working with the complex client group with 9 service users supported to maintain tenancies and 3 Peer Mentors introduced within the service. There have been no evictions or loss of accommodation, 8 service users have reduced to little or no offending and 7 service users have seen reduced A&E visits. In the final year of the current contract, we have received a contract extension.

Supporting Treatment, Accommodation and Recovery in Suffolk ("STARS")

The STARS service, managed on behalf of Public Health England, has continued to provide 25 units of supported accommodation to single homeless individuals who were actively engaged in recovery. The service received 96 referrals during this period, successfully moving on 10 individuals back into the community.

The STARS scheme has continued to be actively involved in the recovery community during this period with service users participating in Recovery's Got Talent and the Recovery 5-a-Side Football Tournament.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2023

Achievements and performance (continued)

Temporary Housing

During this period, the service has provided 100 units, providing tenancy support to low needs clients across Suffolk and Essex. The scheme has actively sought new properties through the year which will become active during the next year. 113 referrals have been received into the service with 21 individuals being positively moved on.

c. Investment policy and performance

Anglia Care Trust's cash reserves are held with the Charities Aid Foundation and the Royal Bank of Scotland. Our current account operations are with Royal Bank of Scotland. As with all investments during the current period, performance has been disappointing due to the level of interest rates.

d. Factors relevant to achieve objectives

Factors relevant to achieving objectives have been included in the review of activities.

Financial review

a. Going concern

The Trustees and management have prepared detailed forecasts that indicate that the Charity will be able to continue to meet its liabilities as they fall due and will continue to operate for the foreseeable future, being a period of at least 12 months from the date of approval of these financial statements. Furthermore at the time of approving the financial statements, the Trustees confirm that there are no material uncertainties regarding the Charity's ability to continue in operational existence for the foreseeable future. Accordingly, the financial statements have been prepared on the going concern basis.

b. Material investments policy

The Charity does not hold any investments including material social investments.

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2023

Structure, governance and management

a. Constitution

The organisation is a charitable company limited by guarantee, incorporated on 19 February 1986 and has been in existence as an independent registered charity since the early 1970s. The company was established under a Memorandum of Association which established the objects and powers of the charitable company and is governed under its Articles of Association. In the event of the company being wound up members, currently set as the Directors of the company, are required to contribute an amount of not exceeding £1. The charitable company is constituted under a Trust Deed and is a registered charity, number 299049.

The Directors of the Company are ex officio Trustees for the purpose of charity law. The Memorandum and Articles of Association require a minimum of three Directors; the maximum number is fifteen. As at 31 March 2023 there are eight members of the Board. The Memorandum and Articles of Association require that one-third of the membership retire annually. The members to retire are those that have been in office the longest. Retiring members are eligible for re-election. The members of the Board of Directors have the power to co-opt members to the Board; any such members hold office until the next Annual General Meeting when they are eligible to stand for election.

b. Methods of appointment or election of Trustees

Potential new recruits to the Board of Directors meet with the Chair and others he or she may involve in order to discuss their request to join the Board with intent to examine their potential suitability for the role of Director of the Company, to assess their understanding of the role of Director and the degree to which they meet the current needs of the Board in terms of skill, experience and diversity. If satisfied, the Chair may then invite the applicant to attend a Board Meeting as an observer. The Board will then consider the appointment and if satisfied they will co-opt the applicant to the Board until the next Annual General Meeting takes place.

c. Policies adopted for the induction and training of Trustees

Many of the Board of Directors are familiar with the practical work of the Company by virtue of service, either as a Director or as a volunteer or both for a number of years. Board members are also invited to attend the staff conference days. Their induction involves spending time with the Senior Management Team and other personnel and Service Users to ensure that they have an overview of the organisation. New Board members are also inducted into the Board process by the Company Secretary, who ensures that they receive copies of the following:

- Most recent Annual Reports and Audited Accounts
- Memorandum and Articles of Association

d. Pay policy for key management personnel

As with all staff, remuneration is based on market rates and staff are subject to annual Competency Based Performance Reviews. Senior Staff are afforded the same annual cost of living awards as the rest of the organisation.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2023

Structure, governance and management (continued)

e. Organisational structure and decision making

Board of Directors

The Board of Directors is legally responsible for the management and control of the charity; the Directors meet eight times per year and hold an Annual General Meeting in accordance with the governing document. They also have the authority to establish Board committees.

There are three committees in existence: Governance and Risk, Human Resources and Finance, with Strategy being discussed at Board Meetings. Each committee consists of a minimum of three Board members (other Board members contribute when required) and are supported by the Senior Management Team. Each of the committees usually meet a minimum of four times per year.

The Board of Directors delegates day-to-day responsibility for the management of the charity to the Chief Executive Officer, supported by the Head of Operations and Head of Business Support.

Responsibility of the Chief Executive Officer (CEO)

The CEO has responsibility for the delivery of the strategic direction of the Charity, the day-to-day management of the Charity's activities, finances, budgetary control, recruitment and dismissal of staff. They also have responsibility for the determination of salaries for all personnel below their level, providing that these are in line with the current salary structure as approved by the Human Resources Committee and also within the overall budget agreed for the year. They are required to ensure that key performance targets are agreed and met by all staff. Finally, they are responsible for ensuring that the Charity delivers the services specified, thus ensuring that the aims and objectives of the Charity are met.

Board Strategy

The purpose of the Board meetings are to:

- Set Anglia Care Trust's strategic direction in consultation with the Senior Management Team and to support them in delivering it;
- Make sure that Anglia Care Trust's business plan implements the Charity's strategic direction;
- Make sure that Anglia Care Trust's achievements against its business plan are assessed annually;
- Explore available opportunities for collaborative working, cost sharing, mergers, alliances, joint venture and new sources of funding;
- Promote and encourage innovation in all aspects of Anglia Care Trust's work and to make sure that there are continuous quality improvements and efficiency gains; and
- Develop and sustain Anglia Care Trust as a flexible, learning organisation enabling it to carry out its strategic aims of developing safe and stronger communities for adults, families and young people.

Governance and Risk Committee

The remit of this committee is to oversee and make recommendations to the Board of Trustees with particular reference to:

- Promoting and monitoring sound Corporate Governance including staff relations;
- Ensuring that Anglia Care Trust complies with its legal obligations;
- Reviewing and making recommendations to the Board on the recruitment, structure, size and composition of the Board;
- Governing Anglia Care Trust's Safeguarding and Health and Safety responsibilities;
- Monitoring the Risk Management process and the bi-annual review of the Charity's strategic risk; and
- Monitor the performance of the Trust against its Environmental Action and Business Continuity Plans on an annual basis.

Human Resources Committee

The remit of this committee is to oversee and make recommendations to the Board of Trustees with particular reference to:

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2023

Structure, governance and management (continued)

- Overseeing the progression of the People Plan, with regards to Reward, Recognition, Retention and Development;
- Assessing and reviewing salary bandings against market conditions;
- Oversee Human Relations aspects including staff and volunteer Workforce Development and wellbeing, including staff and volunteer benefits;
- Oversee the staff appraisal system;
- Oversee and promote the Charity's commitment to EDI; and
- Overseeing the review of all Anglia Care Trust's policies and procedures.

Finance Committee

The remit of this committee includes all financial aspects of the business including:

- Overseeing the development, implementation and review of Anglia Care Trust's financial policies;
- Ensuring that the Finance Regulations help achieve the organisation's aims and objectives and compliance with the Board, auditor's and other regulatory bodies requirements;
- Ensuring continuous quality improvements and efficiency;
- The promotion and monitoring of sound financial governance;
- Reviewing and making recommendations to the Board on finance relates issues; and
- Liaising with the Governance and Risk Committee with regards to salary related issues.

Governance Activities

Anglia Care Trust applies the term 'Governance Activities' to those activities which ensure sound governance and strategic development as guided by the Association of Chief Executives of Voluntary Organisations ("ACEVO") in allocating costs. The Board of Trustees have adopted the following Governance Policy:

All administration costs associated with the governance of the charity will be allocated in accordance with the ACEVO model of "Full Cost Recovery"; the charity will therefore allocate the following to Governance Costs:-

- Directors' travel and subsistence
- Costs associated with meetings related to the governance of the Charity
- AGM and Annual Review
- Directors' Liability Insurance
- Directors' recruitment, training and induction
- Costs associated with the employment of the Company Secretary i.e. salaries, the cost of travel and subsistence
- Legal costs
- Audit fees.

During 2022-23, the Board continued the work that had been undertaken in previous years with its internal audit, following the NCVO's Charity Governance Code. The code allows the Board to self-assess the governance of the Charity and the controls in place with regards to seven Principles, being:

1. Organisational Purpose
2. Leadership
3. Integrity
4. Decision making, risk and control
5. Board Effectiveness
6. Equality, Diversity and inclusion
7. Openness and Accountability

One previously identified missing governance element relates to there being no current maximum term of appointment of Trustees, and whilst a review of the Charity's Objects and Articles has not yet taken place, a statement is included here relating to the Trustees proposed position:

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2023

Structure, governance and management (continued)

In accordance with the Charity Governance Code, the nominal maximum appointment term for Trustees is proposed as nine years, with re-appointment of Trustees to take place three-yearly. Particular consideration for continuation beyond nine years shall be given to the needs of the organisation (e.g. specific skill or knowledge areas), balanced against the need for progressive refreshing of the Board, and the ability to recruit suitable replacements. One Trustee has a tenure exceeding nine years, and resulting from the annual appraisal process, it has been agreed that their historic and working knowledge of the Charity is of significant continued benefit, especially in light of the relatively short tenure of other Trustees.

f. Risk management

All of Anglia Care Trust's services follow a Risk Management Procedure which covers:

- Strategic Risk Assessment and Control
- Service Specific Risk Assessment and Control
- Service User Needs Assessment and Control
- Completing and monitoring of a central risk register
- Business Continuity Plan

It is the Charity's aim that all of the Senior Management Team are IOSH Managing Safely accredited and this level of competency is now mandatory for Operational Managers.

The Trustees have assessed the major risks to which the Charity is exposed, in particular those related to the operations and finances of the Charity and has reviewed those risks and established systems and procedures to mitigate the risks the Charity faces. All significant activities undertaken are subject to a risk review as part of the initial project assessment and implementation; major risks are identified and ranked in terms of their potential impact and likelihood. The Trustees are satisfied that systems and procedures are in place to mitigate its exposure to the major risks.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2023

Plans for future periods

Future developments

Over the duration of the Charity's 5 year strategy, it will continue to recognise the changing needs of those around us, putting our service users and their communities at the centre of what we do. The Charity will:

- Increase its positive impact on those around it, both the Charity's service users and those it works alongside or in partnership with
- Identify and respond to emerging trends, opportunities and risks around it
- Maintain and strengthen a values-led culture, attracting and retaining the best workforce who are resilient, motivated and empowered Expand and strengthen the Charity's network of strategic and operational partners
- Use its voice to influence the local environment to respond to the needs of its communities
- Continue to diversify the Charity's funding streams to support its strategy
- Continue to harness technology to support a robust infrastructure and diverse methods to deliver the Charity's services
- Broaden its reach to introduce Anglia Care Trust to a wide range of funders, including an increased use of digital media.

Our Objectives

Following a consultation with stakeholders including service users, staff, volunteers and commissioners, the Board have agreed the following objectives for 2022-27 to help us achieve its Mission and support its Vision:

1. Increase the number of vulnerable people that the Charity supports, harnessing existing and emerging technology to expand its reach
2. Increase the co-production of its services with its Service Users and local communities
3. Increase the number of people with lived-experience in the delivery of its services
4. Find new and innovative ways of supporting the vulnerable in the Charity's communities, whilst creating opportunities for employment and volunteering within local communities
5. Recruit, develop and retain a high quality, diverse and inclusive workforce of staff and volunteers
6. Ensure all staff and volunteers have the resources to undertake their roles effectively and professionally wherever they are based
7. Form robust, worthwhile and rewarding partnerships
8. Increase the Charity's geographical reach in Norfolk, Essex and Cambridgeshire where opportunities arise
9. Monitor the impact of the Charity's services, its reach and its effectiveness whilst also identifying insights into unmet need
10. Control the Charity's growth, whilst taking advantage of opportunities, either as it seeks or as they arise, without putting the Charity at risk of over-stretching
11. Improve the Charity's methods of evidencing its Social Value and continue on its journey to becoming Carbon Neutral by 2030
12. Continue to keep a variety of funding streams so as not to become over-reliant on any one source.

Funds held as custodian

There are no funds in this category.

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2023

Statement of Trustees' responsibilities

The Trustees (who are also the Directors of the Charity for the purposes of company law) are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year. Under company law, the Trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the Charity and of its incoming resources and application of resources, including its income and expenditure, for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles of the Charities SORP (FRS 102);
- make judgments and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards (FRS 102) have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Charity will continue in business.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the Charity's transactions and disclose with reasonable accuracy at any time the financial position of the Charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Disclosure of information to auditor

Each of the persons who are Trustees at the time when this Trustees' Report is approved has confirmed that:

- so far as that Trustee is aware, there is no relevant audit information of which the Charity's auditor is unaware; and
- that Trustee has taken all the steps that ought to have been taken as a Trustee in order to be aware of any relevant audit information and to establish that the Charity's auditor is aware of that information.

Auditor

Our auditor, Scrutton Bland LLP, transferred part of their business to a newly incorporated limited liability partnership, SB Audit LLP, on 1 April 2023. Accordingly, Scrutton Bland LLP, formally resigned as the Company's auditor with the Trustees duly appointing SB Audit LLP to fill the vacancy arising.

The auditor, SB Audit LLP, has indicated their willingness to continue in office. The designated Trustees will propose a motion reappointing the auditor at a meeting of the Trustees. Such appointments are always subject to regular review.

Small Companies Regime

This report has been prepared in accordance with the special provisions relating to small companies within part 15 of the Companies Act 2006.

ANGLIA CARE TRUST
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TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2023

Approved by order of the members of the Board of Trustees and signed on their behalf by:

A handwritten signature in black ink, appearing to read 'Lindsey Cook', with a stylized flourish at the end.

Lindsey Cook
(Chair of Trustees)

Date: 8 October 2023

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF ANGLIA CARE TRUST

Opinion

We have audited the financial statements of Anglia Care Trust (the 'Charitable Company') for the year ended 31 March 2023 which comprises of the Statement of Financial Activities, the Balance Sheet, the Statement of Cash Flows and the related notes, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the Charitable Company's affairs as at 31 March 2023 and of its incoming resources and application of resources, including its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Charitable Company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the United Kingdom, including the Financial Reporting Council's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the Charitable Company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF ANGLIA CARE TRUST (CONTINUED)

Other information

The other information comprises the information included in the Annual Report other than the financial statements and our Auditor's Report thereon. The Trustees are responsible for the other information contained within the Annual Report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinion on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' Report for the financial year for which the financial statements are prepared is consistent with the financial statements.
- the Trustees' Report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of our knowledge and understanding of the Charitable Company and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' Report.

We have nothing to report in respect of the following matters in relation to which Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of Trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the Trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the Trustees' Report and from the requirement to prepare a Strategic Report.

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF ANGLIA CARE TRUST (CONTINUED)

Responsibilities of the Trustees

As explained more fully in the Trustees' Responsibilities Statement, the Trustees (who are also the Directors of the Charitable Company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Trustees are responsible for assessing the Charitable Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the Charitable Company or to cease operations, or have no realistic alternative but to do so.

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF ANGLIA CARE TRUST (CONTINUED)

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an Auditor's Report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

We identified areas of laws and regulations that could reasonably be expected to have a material effect on the financial statements from our general commercial experience and through discussions and enquiries of the Trustees and management. During the engagement team briefing, the outcomes of these discussions were shared with the team, as well as consideration as to where and how fraud may occur in the Charitable Company.

The following laws and regulations were identified as being of significance to the Charitable Company:

- Those laws and regulations considered to have a direct effect on the financial statements including UK financial reporting standards, taxation regulations and the Charities Act 2011; and
- The Charitable Company is subject to many other laws and regulations where the consequences of non-compliance could have a material effect on amounts or disclosures in the financial statements, for instance through the imposition of fines or litigation. We identified the following areas as those most likely to have such an effect: health and safety, safeguarding, human rights, employment law and GDPR compliance.

Audit procedures undertaken in response to the potential risks relating to irregularities (which include fraud and non-compliance with laws and regulations) comprised of: enquiries of management and those charged with governance as to whether the Charitable Company complies with such regulations; enquiries of management and those charged with governance concerning any actual or potential litigation or claims, inspection of relevant legal documentation, review of board minutes, testing the appropriateness of entries in the nominal ledger, including journal entries and the performance of analytical procedures to identify any unexpected movements in account balances which may be indicative of fraud.

The likelihood of detecting irregularities, including fraud, is limited by the inherent difficulty in detecting irregularities, the effectiveness of the Charitable Company's controls, and the nature, timing and extent of the audit procedures performed. Irregularities that result from fraud might be inherently more difficult to detect than irregularities that result from error. As explained above, there is an unavoidable risk that material misstatements may not be detected, even though the audit has been planned and performed in accordance with ISAs (UK).

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our Auditor's Report.

ANGLIA CARE TRUST
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INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF ANGLIA CARE TRUST (CONTINUED)

Use of our report

This report is made solely to the Charitable Company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the Charitable Company's members those matters we are required to state to them in an Auditor's Report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Charitable Company and its members, as a body, for our audit work, for this report, or for the opinions we have formed.

SB Audit LLP

Timothy O'Connor (Senior Statutory Auditor)

for and on behalf of

SB Audit LLP

Chartered Accountants and Statutory Auditor

Statutory Auditor

820 The Crescent

Colchester Business Park

Colchester

Essex

CO4 9YQ

Date: *23/10/23*

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

**STATEMENT OF FINANCIAL ACTIVITIES (INCORPORATING INCOME AND EXPENDITURE ACCOUNT)
FOR THE YEAR ENDED 31 MARCH 2023**

	Notes	Unrestricted funds 2023 £	Restricted funds 2023 £	Total funds 2023 £	Total funds 2022 £
Income from:					
Charitable activities	4	4,225,729	648,563	4,874,292	4,541,445
Investments	5	7,103	-	7,103	198
Total income		4,232,832	648,563	4,881,395	4,541,643
Expenditure on:					
Charitable activities	6	4,197,543	756,724	4,954,267	4,644,503
Total expenditure		4,197,543	756,724	4,954,267	4,644,503
Net income/(expenditure)		35,289	(108,161)	(72,872)	(102,860)
Transfers between funds	14	20,591	(20,591)	-	-
Net movement in funds before other recognised gains/(losses)		55,880	(128,752)	(72,872)	(102,860)
Other recognised (losses)/gains:					
(Losses)/gains on revaluation of tangible fixed assets	11	(10,000)	-	(10,000)	10,000
Net movement in funds		45,880	(128,752)	(82,872)	(92,860)
	14,15				
Reconciliation of funds:					
Total funds brought forward		1,817,644	408,722	2,226,366	2,319,226
Net movement in funds		45,880	(128,752)	(82,872)	(92,860)
Total funds carried forward		1,863,524	279,970	2,143,494	2,226,366

The Statement of Financial Activities includes all gains and losses recognised in the current and prior years.

The notes on pages 30 to 46 form part of these financial statements.

ANGLIA CARE TRUST
(A Company Limited by Guarantee)
REGISTERED NUMBER: 02223103

BALANCE SHEET
AS AT 31 MARCH 2023

	Notes	2023 £	2022 £
Fixed assets			
Tangible assets	11	833,816	865,682
		833,816	865,682
Current assets			
Debtors	12	352,710	337,113
Cash at bank and in hand	18	1,265,816	1,360,792
		1,618,526	1,697,905
Creditors: amounts falling due within one year	13	(308,848)	(337,221)
Net current assets		1,309,678	1,360,684
Total assets less current liabilities being net assets		2,143,494	2,226,366
Charity funds			
Restricted funds	14	279,970	408,722
Unrestricted funds	14	1,863,524	1,817,644
Total funds	14	2,143,494	2,226,366

The Charity was entitled to exemption from audit under section 477 of the Companies Act 2006.

The members have not required the entity to obtain an audit for the year in question in accordance with section 476 of the Companies Act 2006.

However, an audit is required in accordance with section 144 of the Charities Act 2011.

The Trustees acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and preparation of financial statements.

The financial statements have been prepared in accordance with the provisions applicable to entities subject to the small companies regime.

The financial statements were approved and authorised for issue by the Board of Trustees and signed on their behalf by:



Lindsey Cook
 (Chair of Trustees)

Date: 8 October 2023

The notes on pages 30 to 46 form part of these financial statements.

ANGLIA CARE TRUST
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STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 31 MARCH 2023

	Notes	2023 £	2022 £
Cash flows from operating activities			
Net cash (used in) operating activities	17	(86,294)	(58,487)
		<hr/>	<hr/>
Cash flows from investing activities			
Interest received		7,103	198
Purchase of tangible fixed assets		(15,785)	(42,526)
		<hr/>	<hr/>
Net cash used in investing activities		(8,682)	(42,328)
		<hr/>	<hr/>
Change in cash and cash equivalents in the year		(94,976)	(100,815)
Cash and cash equivalents at the beginning of the year		1,360,792	1,461,607
		<hr/>	<hr/>
Cash and cash equivalents at the end of the year	18	1,265,816	1,360,792
		<hr/> <hr/>	<hr/> <hr/>

The notes on pages 30 to 46 form part of these financial statements

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023

1. General information

Anglia Care Trust (the "Charity") is a company limited by guarantee, domiciled and incorporated in England and Wales, registration number 02223103.

Anglia Care Trust is a registered charity, registration number 0299049.

The registered office for the Charity is Unit 8, The Square, Martlesham Heath, Ipswich, Suffolk IP5 3SL.

The members of the Company are the Trustees named on page 1. In the event of the Charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the Charity.

2. Accounting policies

2.1 Basis of preparation of financial statements

The financial statements have been prepared in accordance with the Charities SORP (FRS 102) - Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland, the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Anglia Care Trust meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy.

2.2 Going concern

The Trustees and management have prepared detailed forecasts that indicate that the Charity will be able continue to meet its liabilities as they fall due and will continue to operate for the foreseeable future, being at least 12 months from the date of approval of these financial statements. Furthermore at the time of approving the financial statements, the Trustees confirm that there are no material uncertainties regarding the Charity's ability to continue in operational existence for the foreseeable future. Accordingly, the financial statements have been prepared on the going concern basis.

2.3 Income

All income is recognised once the Charity has entitlement to the income, it is probable that the income will be received and the amount of income receivable can be measured reliably.

Grants are included in the Statement of Financial Activities on a receivable basis. The balance of income received for specific purposes but not expended during the period is shown in the relevant funds on the Balance Sheet. Where income is received in advance of entitlement of receipt, its recognition is deferred and included in creditors as deferred income. Where entitlement occurs before income is received, the income is accrued.

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023

2. Accounting policies (continued)

2.4 Expenditure

All expenditure is accounted for on an accruals basis and has been included under expense categories that aggregate all costs for allocation to activities. Where costs cannot be directly attributed to particular activities they have been allocated on a basis consistent with the use of the resources.

Support costs are those costs incurred directly in support of expenditure on the objects of the Charity and include project management carried out at Martlesham Heath.

2.5 Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the Charity; this is normally upon notification of the interest paid or payable by the institution with whom the funds are deposited.

2.6 Tangible fixed assets and depreciation

Tangible fixed assets are initially recognised at cost. After recognition, under the revaluation model, tangible fixed assets whose fair value can be measured reliably shall be carried at a revalued amount, being their fair value at the date of revaluation less any subsequent accumulated depreciation and subsequent accumulated impairment losses.

Revaluations are made with sufficient regularity to ensure that the carrying amount does not differ materially from that which would be determined using fair value at the end of the reporting date.

Fair values are determined from market-based evidence by appraisal that is normally undertaken by professionally qualified valuers. If there is no market-based evidence of fair value because of the specialised nature of the tangible fixed asset and it is rarely sold, except as part of a contributing business, a Charity may need to estimate fair value using an income or depreciated replacement cost approach.

Gains and losses on revaluation are recognised in the Statement of Financial Activities.

Depreciation is charged so as to allocate the cost of tangible fixed assets less their residual value over their estimated useful lives.

Depreciation is provided on a straight line basis as follows:

Property improvements	- Over the 5 year lease term
Computer equipment	- Over 3 years
Motor vehicles	- Over 5 years
Fixtures and fittings	- Over 4 years

2.7 Debtors

Trade and other debtors are recognised at the settlement amount after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023

2. Accounting policies (continued)

2.8 Cash at bank and in hand

Cash at bank and in hand includes cash and short-term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

2.9 Liabilities and provisions

Liabilities are recognised when there is an obligation at the Balance Sheet date as a result of a past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably.

2.10 Financial instruments

The Charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

2.11 Pensions

The Charity operates a defined contribution pension scheme for its employees. A defined contribution pension scheme is a pension plan under which the Charity pays fixed contributions into a separate entity. Once the contributions have been paid the Charity has no further payment obligations.

The contributions are recognised as an expense in Statement of Financial Activities when they fall due. Amounts not paid are shown in other creditors as a liability in the Balance Sheet. The assets of the plan are held separately from the Charity in independently administered funds.

2.12 Fund accounting

General funds are unrestricted funds which are available for use at the discretion of the Trustees in furtherance of the general objectives of the Charity and which have not been designated for other purposes.

Designated funds comprise unrestricted funds that have been set aside by the Trustees for particular purposes. The aim and use of each designated fund is set out in the notes to the financial statements.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the Charity for particular purposes. The costs of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the notes to the financial statements.

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023

3. Critical accounting estimates and areas of judgment

The preparation of the financial statements requires management to make judgments, estimates and assumptions that affect the amounts reported for assets and liabilities as at the balance sheet date, and the amounts reported for income and expenditure during the period. However, the nature of estimation means that actual outcomes could differ from those estimates. The critical judgements and key assumptions concerning the future and other key sources of estimation uncertainty at the reporting date that have a risk of causing a material adjustment to the carrying amount of assets and liabilities within the next financial year are mentioned below:

Recoverability of trade debtors

A provision for bad and doubtful debts is made where it is identified that a trade debtor may not be recoverable in full by the Charity. The bad and doubtful debt provision is made on a specific basis against service user balances where they are not considered recoverable based upon payment history and aging profile.

Valuation of investment properties

Investment properties are valued annually by the Trustees using valuations undertaken by Viking Surveyors Ltd, an independent firm of Chartered Surveyors.

4. Income from charitable activities

	Unrestricted funds 2023 £	Restricted funds 2023 £	Total funds 2023 £	Total funds 2022 £
Advice and Guidance	667,577	308,700	976,277	700,461
Community Safety	594,297	4,414	598,711	538,196
Housing Services	2,940,992	333,898	3,274,890	3,281,295
General	22,863	1,551	24,414	21,493
Total 2023	<u>4,225,729</u>	<u>648,563</u>	<u>4,874,292</u>	<u>4,541,445</u>
Total 2022	<u>3,480,719</u>	<u>1,060,726</u>	<u>4,541,445</u>	

ANGLIA CARE TRUST
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NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023

5. Investment income

	Unrestricted funds 2023 £	Total funds 2023 £	Total funds 2022 £
Bank interest receivable	7,103	7,103	198
Total 2022	198	198	

6. Analysis of expenditure on charitable activities

Summary by fund type

	Unrestricted funds 2023 £	Restricted funds 2023 £	Total 2023 £	Total 2022 £
Advice and Guidance	756,647	275,945	1,032,592	687,999
Community Safety	566,758	1,997	568,755	556,596
Housing Services	2,867,988	478,247	3,346,235	3,362,928
General	6,150	535	6,685	36,980
	<u>4,197,543</u>	<u>756,724</u>	<u>4,954,267</u>	<u>4,644,503</u>
Total 2022	<u>3,732,716</u>	<u>911,787</u>	<u>4,644,503</u>	

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023

7. Analysis of expenditure by activities

	Activities undertaken directly 2023 £	Support costs 2023 £	Total funds 2023 £	Total funds 2022 £
Advice and Guidance	985,794	46,798	1,032,592	687,999
Community Safety	519,602	49,153	568,755	556,596
Housing Services	3,258,768	87,467	3,346,235	3,362,928
General	6,685	-	6,685	36,980
	<u>4,770,849</u>	<u>183,418</u>	<u>4,954,267</u>	<u>4,644,503</u>
Total 2022	<u>4,444,643</u>	<u>199,860</u>	<u>4,644,503</u>	

Analysis of direct costs

	Advice and Guidance 2023 £	Community Safety 2023 £	Housing Services 2023 £	General 2023 £	Total funds 2023 £	Total funds 2022 £
Staff costs	918,019	485,189	1,053,177	630	2,457,015	2,138,555
Other costs	67,775	34,413	2,205,591	6,055	2,313,834	2,306,088
	<u>985,794</u>	<u>519,602</u>	<u>3,258,768</u>	<u>6,685</u>	<u>4,770,849</u>	<u>4,444,643</u>
Total 2022	<u>641,381</u>	<u>504,333</u>	<u>3,264,005</u>	<u>34,924</u>	<u>4,444,643</u>	

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023

7. Analysis of expenditure by activities (continued)

Analysis of support costs

	Advice and Guidance 2023 £	Community Safety 2023 £	Housing Services 2023 £	Total funds 2023 £	Total funds 2022 £
Staff costs	40,021	40,870	64,876	145,767	167,732
Depreciation	6,777	8,283	22,591	37,651	32,128
	<u>46,798</u>	<u>49,153</u>	<u>87,467</u>	<u>183,418</u>	<u>199,860</u>
Total 2022	<u><u>46,618</u></u>	<u><u>52,263</u></u>	<u><u>100,979</u></u>	<u><u>199,860</u></u>	

8. Auditor's remuneration

	2023 £	2022 £
Fees payable to the Charity's auditor for the audit of the Charity's Annual Report	8,200	7,600
	<u><u>8,200</u></u>	<u><u>7,600</u></u>

9. Staff costs

	2023 £	2022 £
Wages and salaries (including expenses)	2,304,496	2,046,776
Social security costs	189,799	162,043
Other pension costs	108,487	97,468
	<u><u>2,602,782</u></u>	<u><u>2,306,287</u></u>

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023

9. Staff costs (continued)

The average number of persons employed by the Charity during the year was as follows:

	2023	2022
	No.	No.
Advice and Guidance	48	32
Community Safety	15	13
Housing Services	31	43
General	11	12
	<hr/> 105 <hr/>	<hr/> 100 <hr/>

The number of employees whose employee benefits (excluding employer pension costs and social security costs) exceeded £60,000 was:

	2023	2022
	No.	No.
In the band £60,001 - £70,000	1	1
	<hr/> 1 <hr/>	<hr/> 1 <hr/>

10. Trustees' remuneration and expenses

During both the current and prior years, none of the Trustees received any remuneration or other benefits for their qualifying services to the Charity.

During the year, £551 (2022 - £Nil) was paid to Trustees in reimbursement of expenses incurred.

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023

11. Tangible fixed assets

	Freehold property £	Property improvements £	Computer equipment £	Motor vehicles £	Fixtures and fittings £	Total £
Cost or valuation						
At 1 April 2022	790,000	81,713	181,198	23,400	56,346	1,132,657
Additions	-	-	10,134	-	5,651	15,785
Disposals	-	-	(12,611)	-	-	(12,611)
Revaluations	(10,000)	-	-	-	-	(10,000)
At 31 March 2023	<u>780,000</u>	<u>81,713</u>	<u>178,721</u>	<u>23,400</u>	<u>61,997</u>	<u>1,125,831</u>
Depreciation						
At 1 April 2022	-	79,205	130,419	3,510	53,841	266,975
Charge for the year	-	627	30,848	4,680	1,496	37,651
On disposals	-	-	(12,611)	-	-	(12,611)
At 31 March 2023	<u>-</u>	<u>79,832</u>	<u>148,656</u>	<u>8,190</u>	<u>55,337</u>	<u>292,015</u>
Net book value						
At 31 March 2023	<u>780,000</u>	<u>1,881</u>	<u>30,065</u>	<u>15,210</u>	<u>6,660</u>	<u>833,816</u>
At 31 March 2022	<u>790,000</u>	<u>2,508</u>	<u>50,779</u>	<u>19,890</u>	<u>2,505</u>	<u>865,682</u>

The freehold property was originally valued on an open market basis by Richard Hawkins, an independent valuer in June 2015. Subsequently the freehold property was revalued on an open market basis by the Trustees based on desktop valuations supplied by independent valuers, Fenn Wright on 7 October 2021 and Viking Surveyors on 9 June 2022 and 19 July 2023. The historic cost of the freehold property on donation amounted to £253,352.

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023

12. Debtors

	2023	2022
	£	£
Due within one year		
Trade debtors	345,406	332,772
Other debtors	7,304	600
Prepayments and accrued income	-	3,741
	352,710	337,113

13. Creditors: Amounts falling due within one year

	2023	2022
	£	£
Trade creditors	75,914	39,176
Other taxation and social security	101,958	78,613
Other creditors	-	4,763
Accruals and deferred income	130,976	214,669
	308,848	337,221

	2023	2022
	£	£
Deferred income at 1 April	206,485	191,433
Resources deferred during the year	106,831	206,485
Amounts released from previous years	(189,173)	(191,433)
Deferred income at 31 March	124,143	206,485

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023

14. Statement of funds

Statement of funds - current year

	Balance at 1 April 2022 £	Income £	Expenditure £	Transfers in/(out) £	(Losses) £	Balance at 31 March 2023 £
Unrestricted funds						
Designated funds						
Development reserve	242,275	-	-	(53,234)	-	189,041
Long term property maintenance	77,491	-	(2,172)	-	-	75,319
Fixed assets	865,682	-	(37,651)	15,785	(10,000)	833,816
Triangle Tenancies	16,349	-	(16,349)	-	-	-
Money advice	21,824	-	(21,824)	-	-	-
Training fund	23,578	-	(26,312)	2,734	-	-
Service User Engagement	9,300	-	(28,777)	42,283	-	22,806
Enabling Service	-	-	(15,154)	35,651	-	20,497
	1,256,499	-	(148,239)	43,219	(10,000)	1,141,479

	Balance at 1 April 2022 £	Income £	Expenditure £	Transfers in/(out) £	(Losses) £	Balance at 31 March 2023 £
General funds						
General Funds - all funds	561,145	4,232,832	(4,049,304)	(22,628)	-	722,045
Total Unrestricted funds	1,817,644	4,232,832	(4,197,543)	20,591	(10,000)	1,863,524

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023

14. Statement of funds (continued)

The designated funds are for the following purposes:

- Development reserve fund – is allocated to future projects that require an input of resource in the early stages.
- Long term property maintenance – is allocated for long term costs of the owned properties.
- Fixed assets – represents the funds invested in fixed assets used by the Charity and therefore not readily available
- Triangle Tenancies – contingency fund to ensure the project can continue even if funding reduces.
- Training fund – to cover training postponed from 2020/21 due to Covid.
- Service User Engagement – is allocated to fund one officer role and activities to promote engagement and co-production with Service Users.
- Enabling Service – is allocated to fund community outreach work.
- Money Advice fund – is allocated to fund one officer role.

	Balance at 1 April 2022 £	Income £	Expenditure £	Transfers in/(out) £	(Losses) £	Balance at 31 March 2023 £
Restricted funds						
Advocacy and Independent Visiting	28,537	27,000	(30,099)	-	-	25,438
Other restricted funds	14,995	11,029	(5,489)	-	-	20,535
Triangle Tenancies	-	60,545	(60,545)	-	-	-
Suffolk Offender Accommodation Project	11,241	-	-	(11,241)	-	-
Grants & Donations	10,029	1,551	(535)	-	-	11,045
Barclays grant	15,731	66,667	(54,558)	(18,767)	-	9,073
SCDC Domestic Abuse	77,268	-	(77,268)	-	-	-
SEND Mediation	18,147	67,881	(53,574)	-	-	32,454
TCHC Opportunity Suffolk	20,591	-	-	(20,591)	-	-

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023

14. Statement of funds (continued)

Statement of funds - current year (continued)

	Balance at 1 April 2022 £	Income £	Expenditure £	Transfers in/out £	Gains/ (Losses) £	Balance at 31 March 2023 £
SCDC Abuse Accommodation	12,707	719	(500)	-	-	12,926
Service User Engagement	-	2,125	(2,125)	-	-	-
HRS Offenders	43,522	1,666	(45,188)	11,241	-	11,241
Money Advice	9,383	67,089	(63,150)	18,767	-	32,089
East Suffolk Rough Sleeper	9,572	28,052	(31,813)	-	-	5,811
STEPS	2,419	142,188	(144,607)	-	-	-
Housing First	11,861	39,587	(34,114)	-	-	17,334
Winter grants	51,936	15,625	(37,272)	-	-	30,289
Womens Wellbeing	12,574	69,034	(69,170)	-	-	12,438
Domestic Abuse Outreach	14,714	3,693	(1,497)	-	-	16,910
Tending Rough Sleeper	43,495	44,112	(45,220)	-	-	42,387
	<u>408,722</u>	<u>648,563</u>	<u>(756,724)</u>	<u>(20,591)</u>	<u>-</u>	<u>279,970</u>
Total of funds	<u><u>2,226,366</u></u>	<u><u>4,881,395</u></u>	<u><u>(4,954,267)</u></u>	<u><u>-</u></u>	<u><u>(10,000)</u></u>	<u><u>2,143,494</u></u>

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023

14. Statement of funds (continued)

The restricted funds are for the following purposes:

- Advocacy and Independent Visiting – contract to provide Independent Visitors to Children In Care.
- Triangle Tenancies – project which rents properties from the private rental sector, manage the properties and sub-let to Service Users who would not otherwise be able to gain access to the private rented sector.
- Suffolk Offender Accommodation Project – grant to provide advice and guidance around Housing and Accommodation to those on probation.
- Barclays Grant – Grant for the provision of Money Advice and Counselling to vulnerable service users, Counselling outsourced to Suffolk Mind.
- SCC Domestic Abuse Support – grant for the provision of support for those Service Users in our Satellite Accommodation.
- SEND Mediation – Mediation for families who have SEND young people who believe the Local Authority is not providing them with adequate support with their EHP.
- TCHC Opportunity Suffolk – project to support unemployed adults over 24 years who have been out of work for more than 6 months, to get them into employment or training.
- SCDC Domestic Abuse Accommodation – grant to provide accommodation for those not suitable for conventional refuge.
- Service User Engagement – Board funded project to promote co-production of services and continuous improvement through consultation with Service Users.
- HRS Offenders – provision of Housing Related Support to those with an offending background.
- Money Advice – grants for the provision of Money Advice to those vulnerable adults and families who need support with debt and welfare issue.
- East Suffolk Rough Sleeper – grant for the provision of support to those Rough Sleeping, Sofa Surfing or Homeless in East Suffolk to find more suitable accommodation.
- STEPS – grant for the provision of Short Term Emergency Beds for Rough Sleepers and Homeless in Ipswich.
- Housing First – grant to provide intensive support to those who traditionally struggle to maintain a tenancy in Ipswich.
- Winter grants – grants to support service users to keep warm over the winter.
- Womens' Wellbeing – service to support women on probation to integrate and thrive in their community upon release from prison.

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023

14. Statement of funds (continued)

- Domestic Abuse Outreach – provision of advice and guidance to victims of Domestic Abuse with a 24/7 Helpline.
- Tendering rough sleeper – grant for the provision of support to those Rough Sleeping.

15. Summary of funds

Summary of funds - current year

	Balance at 1 April 2022 £	Income £	Expenditure £	Transfers in/(out) (Losses) £ £	Balance at 31 March 2023 £
Designated funds	1,256,499	-	(148,239)	43,219 (10,000)	1,141,479
General funds	561,145	4,232,832	(4,049,304)	(22,628) -	722,045
Restricted funds	408,722	648,563	(756,724)	(20,591) -	279,970
	<u>2,226,366</u>	<u>4,881,395</u>	<u>(4,954,267)</u>	<u>- (10,000)</u>	<u>2,143,494</u>

16. Analysis of net assets between funds

Analysis of net assets between funds - current year

	Unrestricted funds 2023 £	Restricted funds 2023 £	Total funds 2023 £
Tangible fixed assets	833,816	-	833,816
Current assets	1,338,556	279,970	1,618,526
Creditors due within one year	(308,848)	-	(308,848)
Total	<u>1,863,524</u>	<u>279,970</u>	<u>2,143,494</u>

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023

16. Analysis of net assets between funds (continued)

Analysis of net assets between funds - prior year

	Unrestricted funds 2022 £	Restricted funds 2022 £	Total funds 2022 £
Tangible fixed assets	865,682	-	865,682
Current assets	1,289,183	408,722	1,697,905
Creditors due within one year	(337,221)	-	(337,221)
Total	1,817,644	408,722	2,226,366

17. Reconciliation of net movement in funds to net cash flow from operating activities

	2023 £	2022 £
Net expenditure for the year (as per Statement of Financial Activities)	(72,872)	(102,860)
Adjustments for:		
Depreciation charges	37,651	32,128
Interest receivable and similar income	(7,103)	(198)
(Increase)/decrease in debtors	(15,597)	8,885
Decrease/(increase) in creditors	(28,373)	3,558
Net cash (used in) operating activities	(86,294)	(58,487)

18. Analysis of cash and cash equivalents

	2023 £	2022 £
Cash at bank and in hand	1,265,816	1,360,792
Total cash and cash equivalents	1,265,816	1,360,792

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023

19. Analysis of changes in net funds

	At 1 April 2022	Cash flows	At 31 March 2023
	£	£	£
Cash at bank and in hand	<u>1,360,792</u>	<u>(94,976)</u>	<u>1,265,816</u>

20. Operating lease commitments

At 31 March 2023 the Charity had commitments to make future minimum lease payments under non-cancellable operating leases as follows:

	2023 £	2022 £
Not later than 1 year	53,463	62,464
Later than 1 year and not later than 5 years	750	48,964
	<u>54,213</u>	<u>111,428</u>

21. Related party transactions

The key management personnel of the Charity comprises of the Trustees and the Chief Executive Officer, Head of Operations, Head of Business Support, Finance Manager, Volunteer Manager and Operational Managers for Housing Services, Community Safety and Advice and Guidance.

The total remuneration (comprising of salaries, benefits, social security and pension costs) of the key management personnel of the Charity in the year amounted to £405,543 (relating to 10 employees) (2022 - £365,977 (relating to 9 employees)).

ANGLIA CARE TRUST

England & Wales - Charity number 299049

Accounts

Registered number: 02223103
Charity number: 299049

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

TRUSTEES' REPORT AND FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

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ANGLIA CARE TRUST
(A Company Limited by Guarantee)

**REFERENCE AND ADMINISTRATIVE DETAILS OF THE CHARITY, ITS TRUSTEES AND ADVISERS
FOR THE YEAR ENDED 31 MARCH 2022**

Trustees	Graham Walker, Trustee Lindsey Cook, Chair Ann Bryant Alexander Lloyd Rachael Wyartt (resigned 19 April 2021) Roy Wisdom Kate Rush, Vice Chair (resigned 10 October 2022) Roger Plant (resigned 7 June 2021) Stacey Runciman (appointed 27 July 2021, resigned 20 January 2022) William Farrow (appointed 27 July 2021, resigned 25 January 2022) Samantha Storm (appointed 27 July 2021) Robert Preston (appointed 6 July 2022)
Company registered number	02223103
Charity registered number	299049
Registered office	Unit 8 The Square Martlesham Heath Ipswich Suffolk IP5 3SL
Company secretary	Mrs J Simpson
Website	www.angliacaretrust.org.uk
Independent auditor	Scrutton Bland LLP Chartered Accountants Fitzroy House Crown Street Ipswich Suffolk IP1 3LG
Bankers	Royal Bank of Scotland Plc 8 - 10 Princes Street Ipswich IP1 1QT

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

**REFERENCE AND ADMINISTRATIVE DETAILS OF THE CHARITY, ITS TRUSTEES AND ADVISERS
(CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2022**

Solicitors	Prettys Solicitors Elm House 25 Elm Street Ipswich Suffolk IP1 2AD
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ANGLIA CARE TRUST
(A Company Limited by Guarantee)

CHAIRMAN'S STATEMENT
FOR THE YEAR ENDED 31 MARCH 2022

Anglia Care Trust continues to maintain its financial viability by forming new partnerships and diversifying its income streams. Despite the loss of the Community Rehabilitation Company Contract (due to the privatisation of elements of Probation services), which equated to 10% of our income in 2020-21, the reduction in income in 2021-22 was limited to 5.9% due to successful gains of contracts and services.

The Board continuously welcomes additional opportunities to support the communities we serve and invested in Service User Engagement (to increase co-production of services with service users), Trainee Money Advisers (to future proof the service) and IT (to improve efficiencies and the recording of our impact). The new Anglia Care Trust strategy and business plan are aspirational but achievable giving us, our service users and commissioners the confidence and stability in our services.

Following a retirement, the Board restructured the Charity to appoint a Chief Executive Officer who is supported by a Head of Operations and a Head of Business Support. This appointment has resulted in a change in culture of promoting transparency, emphasis on wellbeing for staff and volunteers and promotion of involvement of those with lived experience in the co-production and delivery of our services. Every board meeting is started with staff/volunteer stories and experiences which has enabled the board to be more visible across the organisation and provided deep insight for supporting additional investment. Moving forward our board has a healthy appetite for challenge, investment and learning. We are continuously succession planning for key Trustee roles and skill gaps aligned to support the delivery of our strategy, with the clear objective of maintaining and embracing diversity.

We are extremely honoured to have maintained our Investors in Diversity and Peoples awards, Advice Quality Standard, Cyber Essentials Plus certification and the new Carbon Charter Silver Accreditation. We look forward to the continued strategy implementation and as always we are grateful to our staff and amazing volunteers who without their dedication and hard work we would not be able to support our service users to gain such positive outcomes.



Lindsey Cook, Chair from June 2021
Date: 14/11/22

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

TRUSTEES' REPORT
FOR THE YEAR ENDED 31 MARCH 2022

The Trustees (who are also Directors of the Charity for the purposes of the Companies Act) present their Annual Report together with the audited financial statements of Anglia Care Trust Limited (the "Company" or the "Charity") for the year ended 31 March 2022. The Trustees confirm that the Annual Report and financial statements of the Company comply with the current statutory requirements, the requirements of the Company's governing document and the provisions of the Statement of Recommended Practice (SORP), applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015).

Since the Company qualifies as small under section 383, the Strategic Report required of medium and large companies under The Companies Act 2006 (Strategic Report and Director's Report) Regulations 2013 is not required.

Objectives and activities

a. Policies and objectives

The principal objects of Anglia Care Trust are set out in its governing document which states:

"The objects for which the Company is established are the relief of poverty and sickness; the training, re-training and education of offenders, ex-offenders and those who might offend; the care, resettlement and support of offenders, ex-offenders, those who might offend and their families so that they can live independently and contribute to their communities; the prevention and reduction of crime, including the promotion of public safety and order by providing services or mediation, conciliation, arbitration and advocacy; the provisions of advice and support to vulnerable individuals of whatever age, including those with disabilities, dependencies, mental or physical health problems; the provision of housing and related services to offenders, ex-offenders and those who might offend provided that nothing is done which would relieve local authorities or other bodies of their statutory duties; and the management, co-ordination of the functions of other corporations, bodies or institutions, including the management, training and supervision of their employees, agents or volunteers provided that those activities are connected with and are in furtherance of these objects."

The Trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing its aims and objectives and in planning our future activities. In particular, the Trustees consider how planned activities will contribute to the aims and objectives they have set.

In summary, the aims of the Charity are to support communities and improve lives by helping people to be heard; helping people to feel safe; and helping people to keep a roof over their heads and they fully reflect the purposes that the Charity was set up to further.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2022

Objectives and activities (continued)

b. Strategies for achieving objectives

The Charity continues to maintain its financial viability by sourcing a diverse range of funds from charitable trusts and other grant makers. The Charity is proud to have been successful in obtaining grants from the Police and Crime Commissioner for its work in Money Advice Service for victims of Domestic Abuse and the Trustees must thank the Suffolk Community Foundation for their continued support in finding us a variety of grants to support the Charity's service users through the Covid-19 pandemic and beyond – their support has allowed the Charity to help those who would have really suffered, through the provision of food parcels, clothing, transport costs and many other items they would have struggled to afford or obtain due to self-isolation or lockdown. The Trustees must also thank Barclays Bank plc for awarding the Charity one of their 100 x 100 grants – by awarding the Charity £100,000 in December 2021, it has been able to support more service users in hardship through the Charity's Money Advice Service and will be able to provide over 100 service users with counselling sessions to help them with trauma and mental health issues. These are areas where the Charity so often sees supply outstripping demand and it has been able to work with Suffolk Mind to increase capacity, who the Trustees must also thank for providing this much needed resource.

The Charity has formed new partnerships and it is pleased to be working with St Giles Wise to deliver a Women's Wellbeing Service for the Ministry of Justice, throughout Suffolk, Norfolk and Cambridgeshire.

After designating funds to the Charity's Development Fund, during this year the Trustees have funded 2 new posts. To support succession planning for its Money Advice Service, the Trustees have funded a full time Trainee Money Adviser position and in order to support the valuable contributions from service users to help the Charity improve the delivery and development of its services, the Trustees have also funded a Service User Engagement Officer post.

The Charity has maintained its partnership with Lapwing Education who have continued their lease with the Charity for office space. The Charity has seen increasing numbers of its staff returning to the office during this period as guidelines have allowed and have worked to ensure its office space remains a safe place for its staff and volunteers. The introduction of the Charity's Homeworking Statement as an extension of its Flexible Working Policy, together with the continuing provision of laptops for all staff has allowed flexible and safe working practices to continue for staff. The introduction of regular Employee Engagement surveys has shown the introduction of these new working practices to have had a positive impact on staff wellbeing and engagement.

The Charity has continued to adapt to new ways of recruiting, training, developing and supervising its volunteers through both face to face and online methods, whilst not compromising on the quality of this support. This year has seen an increase in the number of volunteers recruited with over 90 volunteer positions being filled, ending the year with over 250 volunteers with many supporting more than one service.

Throughout the year, the Charity has continued with the deployment of volunteers in its Appropriate Adult services across Suffolk and Norfolk. The Charity has also continued to utilise volunteers as Mediators and Independent Visitors and supporting its Money Advice, Domestic Abuse Outreach, Drug and Alcohol Outreach Services and Housing Services. It has also used the Charity's broad volunteer skills base to support its newly developed service user engagement offer and its Board of Trustees continues to act in a voluntary capacity. The Charity's volunteers have committed an outstanding number of hours this period, giving over 30,000 hours availability in its Appropriate Adult service alone, equating to over 15 full time employees and their contribution has been more vital than ever to the Charity's success.

The Charity is proud to have maintained its Investors in Diversity and Investors in People awards during the period, alongside its Advice Quality Standard and its Cyber Essentials certification. To add to these, in November 2021 the Charity achieved the Carbon Charter Silver Accreditation which is testament to its aim to be carbon neutral by 2030.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2022

Objectives and activities (continued)

As committed last year, the Board have funded £21,650 in investment in IT developments to help the Charity improve efficiencies and outcome recording, namely the Outcome Star. In addition, it has invested £93,207 in salaries for Trainee Money Advisers to help the Charity future-proof the Money Advice Service and in salaries for our Service User Engagement Officer to support its aspiration to improve co-production with Service Users.

The Charity has also seen the continued support of its Investors in People focus group led by a team of staff from across the organisation, who have been responsible for initiating a series of people focussed actions contributing to its People Plan. This has seen the setup of Workbuzz, Employee Engagement surveys, which have resulted in quarterly feedback reports and subsequent actions such as the review of the Charity's Competency Review Framework and newly introduced link between performance and salary. The Charity has once again been amazed by the continued determination of its staff and volunteers to find new and innovative ways to support its service users and each other during what has continued to be a challenging period.

During 2021/22, the Charity has delivered services that accord with the aims and objectives of the Charity as defined in its Business Plan for 2019-2021 giving service users the stability, support and challenge they often need to achieve full independence and empowerment. The Charity's focus is to develop safer and stronger communities for adults, families and young people alike.

During 2021-22 the Charity also reviewed its strategy, setting out its intentions for 2022-27, which the Board of Trustees will review on an annual basis. The Charity restated its Vision, Mission and Values as follows:

OUR VISION

Everyone has the opportunity to live in their community with support, dignity and purpose.

OUR MISSION

We exist to encourage people to achieve their full potential, whatever their circumstances, by providing a range of high-quality advice, guidance and support services, delivered by skilled and knowledgeable personnel.

OUR VALUES

We are an organisation that responds to our communities needs and our restated values are:

- Always act with integrity, honesty, trust and respect
- Empower individuals, families and neighbourhoods
- Embed strong governance, financial prudence, Safeguarding good practice and equality and diversity into everything we do
- Use our expertise to influence positive change within everything in which we're involved
- Continuously review and improve our contribution to society & therefore increase public benefit.

Growth

The Charity reviewed its previous aspiration for 'controlled growth' and confirmed that it remains the same, taking advantage of opportunities as they arise but taking care not to over stretch our resources or geographic reach capability. The Charity remains committed to finding time within its resource plan to be able to support bid activity and undertake market analysis.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2022

Objectives and activities (continued)

c. Activities undertaken to achieve objectives

The Charity's charitable activities summarised below are undertaken to further its charitable purposes for public benefit and can be split into three areas:

Helping people to be heard

- Appropriate Adult Service
- Independent Visiting
- Advice and Guidance – Money Advice
- SEND (Special Educational Needs and Disabilities) independent advice and guidance, mediation and disagreement resolution services
- TCHC Opportunity Suffolk (Employment Advice)
- Mentoring for young people
- Women's Wellbeing Service

Helping people to feel safe

- Domestic Abuse Outreach Service
- Drug and Alcohol Recovery Outreach Service and Psych Liaison

Helping people to keep a roof over their heads

- Accommodation Based Support
- Triangle Tenancy Scheme
- Supporting Treatment, Accommodation and Recovery in Suffolk Service
- Temporary Housing
- Community Rehabilitation
- Satellite Domestic Abuse Housing Service
- Rough Sleeper Outreach Service
- Housing First
- Short Term Emergency Provision Service

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2022

Objectives and activities (continued)

d. Policy statements

Below are the summaries of the Charity's major policy statements:

Grant Giving

This is a very small part of the activities of the Charity and is supported by the Charity from its current unrestricted services. This fund is the Empowerment Fund. Applicants must be existing users of the Charity's services to apply and must be able to evidence how the application will empower them to make positive changes for the future. For the purposes of administration, it is administered by the Head of Operations and Chief Executive Officer as part of their management responsibilities.

Fundraising Activities

Anglia Care Trust raises funds for specific purposes as needs are identified and does not currently engage in fundraising activities for general unrestricted purposes.

Principal Funding Sources

The principal funding sources for the Charity during this period are currently by way of grant and contract income from Suffolk County Council, Ipswich Borough Council, East Suffolk District Council, the Suffolk Police and Crime Commissioner, Norfolk County Council, Public Health, TCHC and Tendring District Council. A large proportion of its income continues to come from property rental. The Charity must also thank Suffolk Community Foundation for their assistance in securing many grants throughout the year for the Charity's Service Users, as well as the LD Ropes Charitable Settlement who continue, year on year, to support the Charity's applications on behalf of service users.

Designation of funds and free reserves

The Board of Trustees have agreed to continue to contribute to funding the three posts of Trainee Money Adviser and Service User Engagement Officer, at a cost of £31,000 over the next year. Once the value of the fixed assets is excluded, the Charity's free reserves at 31 March 2022 amounted to £951,962 (2021: £1,254,159), of which £242,275 is committed to the Charity's Development Reserve Fund, £77,491 to the Long Term Property Maintenance Fund, £23,578 to the Training Fund, £16,349 to the Triangle Tenancies Fund, £21,824 to the Money Advice Fund and £9,300 to Service User Engagement Fund.

Income Funds

Anglia Care Trust is in receipt of income as follows:

- Service delivery contracts and service level agreements as unrestricted income;
- Grants as restricted income. Such income which is not expended during the lifetime of a project will remain restricted, with the grant giving body being notified, with a view to extending the duration of the project
- Investment income as unrestricted income; and
- Other income will be treated as unrestricted e.g. rent.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2022

Objectives and activities (continued)

Reserves Policy

Anglia Care Trust aims to maintain financial reserves equating to:

- 6 months salary costs, inclusive of pension and NI contributions (which equates to £1,153K 2021-22), for the purpose of ensuring that the organisation can meet its obligations in law to all staff, should it cease operating. These reserves can be funded not just by designated cash reserves but also by the capital values tied up in Anglia Care Trust properties which in the case of properties subject to mortgage or charge would be restricted to the prior legal claim of the charge and noting that the first call on the sale of any property would be salary reserves.
- 5% of the market value of properties owned by Anglia Care Trust (which equates to £39.5K 2021-22), for the purpose of ensuring that any unplanned eventualities regarding the properties, inclusive of damage and large scale maintenance or refurbishment, can be dealt with.

The Charity has achieved both these targets in 2021-22.

e. Board Evaluation

The Board of Trustees uses the NCVO Charity Governance Code to review its effectiveness and performance. All Trustees have an annual Performance Review carried out by the Chair of Trustees.

f. Diversity

The Board has an objective to ensure it is diverse as possible. Recruitment has been targeted to ensure it reaches as diverse an audience as possible and addresses any imbalances the Board has. During 2021-22 the female representation on the Board continued to increase, exceeding 50% of the Board by the end of the period for the first time in Anglia Care Trust's history.

g. Board Attendance

As testament to the Charity's commitment to transparency, it publish the Board of Trustees attendance figures. The Charity can state that for 2021-22, the attendance rate overall was 81%.

Objectives and activities (continued)

h. Main activities undertaken to further the charity's purposes for the public benefit

The Charity's objects and funding limit the services it is able to provide to those living in East Anglia. Priorities are decided after assessing the needs of the individuals and their personal commitment to achieving success. All of the Charity's services are provided free to its service users.

Anglia Care Trust believes that equal access to its services is vital to its success and that successful outcomes must be shared by all communities that use the Charity's services. The Charity monitors access to its services by gender, disability, age and race, but excludes no one for whom the service is suitable. Further information about who benefits directly from the Charity's services is explained in the reporting on each service's achievements below.

However, the impact of the Charity's work goes far further than just the individuals or families who access its services. The Charity believes that entire communities benefit indirectly from much of the work that it does, and the Charity's work with families such as through its Mediation Service, its Money Advice Service and its work with victims of domestic abuse is a strong example of how a whole community can benefit from improvements in behaviour from one family. The work that the Charity does with its Drug and Alcohol Recovery Outreach Project working with Street Drinkers, Rough Sleepers and its tenants in supported accommodation are other examples of how working with one individual can have a positive impact on many others: from neighbours, to family members, through to the local community.

Achievements and performance

a. Key performance indicators

As a Charity, the financial governance is key to the Charity's success and its integrity. Therefore, the Charity's internal monitoring and controls are also its Key Performance Indicators. The Charity can confirm that its income for 2021-22 was 2% above budget and its expenditure was 9% over budget. However, there was only a 0.1% positive variance and 2% negative variance between actual and forecast figures respectively, giving the Trustees confidence in its internal financial processes and knowledge of its business.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2022

Achievements and performance (continued)

b. Review of activities

The Charity has delivered the following services during the year that can be grouped into three areas of focus:

Helping people to be heard

Appropriate Adults

Both the Charity's Suffolk and Norfolk services have continued to run well with all KPIs being met and over 2,700 detainees have been supported across 6 Police Investigation Centres. All daytime rotas have been entirely volunteer led and over 30,000 hours availability have been offered by volunteers across the year, a further 5% increase compared to the previous year and a huge achievement considering the restrictions during this period.

Independent Visiting

The Charity's Independent Visiting contract came to an end at the end of this period, having supported 33 young people during the year and returning to a fully face to face service following the pandemic. At the time of writing, the Charity has been awarded a new 3-year contract from 1 April 2022 with an option to extend this by up to 24 months.

Mediation

This was the midway point of the contract commissioned by SENDIASS (Special Educational Needs and Disability Information, Advice & Support Service) to offer a free and impartial service, offering SEND Mediation or Disagreement Resolution and advice and guidance associated with this.

The service has continued again to exceed anticipated figures with 397 people being helped this year, a 20% increase compared to the previous year. This support has been offered through a combination of telephone advice and mediations with the service continuing to be supported by volunteers with over 80 mediation hours being delivered by the Charity's dedicated volunteers.

Money Advice

Demand for the service has increased during this period with over 400 referrals and requests for assistance. Funding has continued for a second year from Ipswich Borough Council and ACT charitable funds as well as receiving funding from ACT housing. The service has received another year of grant funding from the PCC and a year's worth of funding from Barclays.

The service has helped to maximise over £220,000 worth of income and managed over £730,000 worth of debt and has continued to focus on empowering others through the delivery of advice and guidance

The Charity has also maintained the Advice Quality Standard, the mark of quality for independent advice.

TCHC Opportunity Suffolk (Employment Advice)

This year has been another difficult one for employment services as the service prepares to enter its final year, but the service has continued to support 130 individuals towards achieving their goals around employment and training.

Women's Wellbeing Service

This period has seen the launch of this new service delivered in partnership with St Giles Trust, delivering women's services in the East of England and supporting the National Probation Service to reduce re-offending in the region. During this period, the service has worked with over 400 women across Norfolk, Suffolk and Cambridge.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2022

Achievements and performance (continued)

Helping people to feel safe

Domestic Abuse

In its fourth year, the Domestic Abuse Outreach Service (DAOS) contract, commissioned by Suffolk County Council, has received a total of 733 referrals with 419 reporting that their risk was reduced during their period of support and 90% self-reporting an improvement.

Over 1800 positive outcomes have been achieved during this period, including over 200 people being offered financial advice, 180 service users reporting a positive health related outcome and over 170 people receiving housing related support.

The 24/7 domestic abuse helpline commissioned by Suffolk County Council to support victims, their friends and family and professionals seeking advice continued during this period. We took 650 calls, a 50% increase compared to the previous year. The helpline assisted over 180 people out of hours and offered advice and guidance to 474 callers, referring 75 of these to the Domestic Abuse Outreach Service to continue working with them.

Drug and Alcohol Recovery Outreach and Psych Liaison

This period has seen additional investment enabling the service to be extended to include those that present at A&E with substance use and mental health crisis but do not meet the threshold for secondary mental health services. The commencement of the Psych Liaison contract in July 2021 has meant that we have supported an additional 210 service users as well as the 362 service users supported by the Drug and Alcohol Outreach Team across Suffolk.

Anglia Care Trust has continued to hold a strong presence in this area, working alongside Start Afresh, MARA and Turning Point and as a result, the contract has been extended by 2 years until 2024.

Helping people to keep a roof over their heads

Accommodation Based Support (Single Homeless and Offenders)

Throughout the year, Anglia Care Trust continued to provide 50 units of accommodation with accompanying support through the Suffolk HRS programme, with 28 units functioning as offender specific accommodation and 22 delivered to single homeless individuals in partnership with Sanctuary Housing.

During this period, the Charity housed 49 new service users and supported 47 service users to move on with 10 going into training, education or employment and 36 being referred to other specialist services within ACT.

Triangle Tenancy Scheme (TTS)

Anglia Care Trust has continued to deliver our in-house TTS, functioning as move-on accommodation for those in our Accommodated Based Support services, whilst also encompassing the Refugee Resettlement Programme.

In TTS the Charity had 46 units and housed 38 new referrals during this period. There were 25 move-ons to Social or Private lets and 6 service users reconnected with family and friends as a result of their stable accommodation. 8 people were referred to other Anglia Care Trust services for specialist money and employment advice and 6 service users secured paid employment.

The Syrian refugee scheme was re-tendered to include all refugees, including Afghanistan and other asylum seeking refugees and renamed as the Refugee Resettlement Scheme. At the time of writing, the Charity knows that it has been named as the Housing Support Provider for this scheme for 3 years with a possible 2 year extension, commencing July 2022.

**TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2022**

Achievements and performance (continued)

Community Rehabilitation Company

In 2020 it was announced that the privatisation of elements of Probation services would come to an end and the management of offenders would fall solely back to the National Probation Service. This news means that Anglia Care Trust's Accommodation and Finance, Benefits and Debt contracts came to an end at the end of June 2021. In the final delivery year, Anglia Care Trust supported 1,191 offenders to successfully secure sustainable accommodation.

Satellite Domestic Abuse Service

As with other accommodation based services, the Satellite Domestic Abuse Accommodation Service experienced similar challenges around move-on, with Local Authorities focussing their accommodation resources towards those without a roof over their head. None the less, Anglia Care Trust was able to secure emergency funding from the Ministry of Housing, Communities and Local Government (MCHLG) to provide an additional 4 units of accommodation in the service for six months, doubling its capacity. These units were quickly filled and subsequently Suffolk County Council agreed to provide funding for Anglia Care Trust to continue providing the additional units up to December 2022. During this period, the service achieved 7 move-ons and supported 9 families.

Rough Sleeper Outreach Service

During this period, the Charity continued to provide a Rough Sleeper Outreach Service supporting East Suffolk Council and Tendring District Council. A total of 317 referrals were received across both areas, including those who were sofa surfing as well as rough sleeping. 212 service users were worked with and accommodation was found for 112 of them moving them from a position of homelessness.

STEPS (Short Term Emergency Provision Service)

Functioning to provide direct access emergency accommodation for rough sleepers in Ipswich for Ipswich Borough Council, the service has continued to be heavily utilised during this period. With 13 units of accommodation, including 3 Rough Sleeper Emergency Beds, STEPS provided emergency accommodation to 40 individuals during this time. At the time of writing, the contract has been extended for a further 5 years, subject to funding by central Government.

Housing First

Providing long term accommodation to entrenched homeless individuals in partnership with IHAG (Ipswich Housing Action Group) and Ipswich Borough Council, this period saw the team overcoming the challenges of working with the complex client group as the pandemic continued and they successfully supported 6 tenants to maintain their tenancies, access health and recovery services and access the community in a positive way.

Supporting Treatment, Accommodation and Recovery in Suffolk (STARS)

The STARS service, managed on behalf of Public Health England, has continued to provide 25 units of supported accommodation to single homeless individuals who were actively engaged in recovery. The service received 114 referrals during this period, successfully moving on 9 individuals back into the community. In its 3rd year, the contract has been renewed for a further 2 years until 2024.

The STARS scheme has continued to be actively involved in the recovery community during this period with service users participating in a virtual version of Recovery's Got Talent and the Recovery 5-a-Side Football Tournament.

Temporary Housing

During this period, the service has provided 99 units, providing tenancy support to low needs clients across Suffolk and Essex. 44 referrals have been received into the service with 28 individuals being positively moved on.

ANGLIA CARE TRUST
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TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2022

Achievements and performance (continued)

c. Investment policy and performance

Anglia Care Trust's cash reserves are held with the Charities Aid Foundation and the Royal Bank of Scotland. The Charity's current account operations are with Royal Bank of Scotland. As with all investments during the current period, performance has been disappointing due to the level of interest rates.

d. Factors relevant to achieve objectives

Factors relevant to achieving objectives have been included in the review of activities.

Financial review

a. Going concern

The Trustees and management have prepared detailed forecasts that indicate that the Charity will be able to continue to meet its liabilities as they fall due and will continue to operate for the foreseeable future, being at least 12 months from the date of approval of these financial statements. Furthermore at the time of approving the financial statements, the Trustees confirm that there are no material uncertainties regarding the Charity's ability to continue in operational existence for the foreseeable future. Accordingly, the financial statements have been prepared on the going concern basis.

b. Material investments policy

The Charity does not hold any investments including material social investments.

Structure, governance and management

a. Constitution

The organisation is a Charitable Company limited by guarantee, incorporated on 19 February 1968 and has been in existence as an independent registered charity since the early 1970s. The Company was established under a Memorandum of Association which established the objects and powers of the Charitable Company and is governed under its Articles of Association. In the event of the Company being wound up members, currently set as the Directors of the Company, are required to contribute an amount of not exceeding £1. The Charitable company is constituted under a Trust Deed and is a registered charity, number 299049.

The Directors of the Company are ex officio Trustees for the purpose of charity law. The Memorandum and Articles of Association require a minimum of three Directors; the maximum number is fifteen. As at 31 March 2022 there are seven members of the Board of Directors. The Memorandum and Articles of Association require that one-third of the membership retire annually. The members to retire are those that have been in office the longest. Retiring members are eligible for re-election. The members of the Board of Directors have the power to co-opt members to the Board; any such members hold office until the next Annual General Meeting when they are eligible to stand for election.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2022

Structure, governance and management (continued)

b. Methods of appointment or election of Trustees

Potential new recruits to the Board of Directors meet with the Chair and others he or she may involve in order to discuss their request to join the Board with intent to examine their potential suitability for the role of Director of the Company, to assess their understanding of the role of Director and the degree to which they meet the current needs of the Board in terms of skill, experience and diversity. If satisfied, the Chair may then invite the applicant to attend a Board Meeting as an observer. The Board will then consider the appointment and if satisfied they will co-opt the applicant to the Board until the next Annual General Meeting takes place.

c. Policies adopted for the induction and training of Trustees

Many of the Board of Directors are familiar with the practical work of the Company by virtue of service, either as a Director or as a volunteer or both for a number of years. Board members are also invited to attend the staff conference days held three times a year. Their induction involves spending time with the Senior Management Team and other personnel and Service Users to ensure that they have an overview of the organisation. New Board members are also inducted into the Board process by the Company Secretary, who ensures that they receive copies of the following:

- Most recent Annual Reports and Audited Accounts
- Memorandum and Articles of Association
- The Essential Trustee Guide produced by NVCO

d. Pay policy for key management personnel

As with all staff, remuneration is based on market rates and staff are subject to annual Competency Based Performance Reviews. Senior Staff are afforded the same annual cost of living awards as the rest of the organisation.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2022

Structure, governance and management (continued)

e. Organisational structure and decision making

Board of Directors

The Board of Directors is legally responsible for the management and control of the Charity; the Directors meet eight times per year and hold an Annual General Meeting in accordance with the governing document. They also have the authority to establish Board committees.

There are three committees in existence: Governance and Risk , Human Resources and Finance, with Strategy being discussed at Board Meetings. Each committee consists of a minimum of three Board members (other Board members contribute when required) and are supported by the Senior Management Team. Each of the committees usually meet a minimum of four times per year.

The Board of Directors delegates day-to-day responsibility for the management of the Charity to the Directors of Operations and Business Support Following the retirement of the Director of Operations in June 2021, the Board undertook an extensive review of the Charity's structure and took the decision to replace the two Director roles with that of a Chief Executive Officer, supported by the Head of Operations and Head of Business Support.

Responsibility of the Chief Executive Officer (CEO)

The CEO has responsibility for the delivery of the strategic direction of the Charity, the day-to-day management of the Charity's activities, finances, budgetary control, recruitment and dismissal of staff. They also have responsibility for the determination of salaries for all personnel below their level, providing that these are in line with the current salary structure as approved by the Human Resources Committee and also within the overall budget agreed for the year. They are required to ensure that key performance targets are agreed and met by all staff. Finally, they are responsible for ensuring that the Charity delivers the services specified, thus ensuring that the aims and objectives of the Charity are met.

Board Strategy

The purpose of the Board meetings are to:

- Set Anglia Care Trust's strategic direction in consultation with the Senior Management Team and to support them in delivering it;
- Make sure that Anglia Care Trust's business plan implements the Charity's strategic direction;
- Make sure that Anglia Care Trust's achievements against its business plan are assessed annually;
- Explore available opportunities for collaborative working, cost sharing, mergers, alliances, joint venture and new sources of funding;
- Promote and encourage innovation in all aspects of Anglia Care Trust's work and to make sure that there are continuous quality improvements and efficiency gains; and
- Develop and sustain Anglia Care Trust as a flexible, learning organisation enabling it to carry out its strategic aims of developing safe and stronger communities for adults, families and young people in the East of England.

Governance and Risk Committee

The remit of this committee is to oversee and make recommendations to the Board of Directors with particular reference to:

- Promoting and monitoring sound Corporate Governance including staff relations;
- Ensuring that Anglia Care Trust complies with its legal obligations;
- Reviewing and making recommendations to the Board on the recruitment, structure, size and composition of the Board;
- Governing Anglia Care Trust's Safeguarding and Health and Safety responsibilities;
- Monitoring the Risk Management process and the bi-annual review of the Charity's strategic risk; and
- Monitor the performance of the Trust against its Environmental Action and Business Continuity Plans on an annual basis.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2022

Structure, governance and management (continued)

Human Resources Committee

The remit of this committee is to oversee and make recommendations to the Board of Directors with particular reference to:

- Overseeing the progression of the People Plan, with regards to Reward, Recognition, Retention and Development;
- Assessing and reviewing salary bandings against market conditions;
- Oversee Human Relations aspects including staff and volunteer Workforce Development and wellbeing, including staff and volunteer benefits;
- Oversee the staff appraisal system;
- Oversee and promote the Charity's commitment to EDI; and
- Overseeing the review of all Anglia Care Trust's policies and procedures.

Finance Committee

The remit of this committee includes all financial aspects of the business including:

- Overseeing the development, implementation and review of Anglia Care Trust's financial policies;
- Ensuring that the Finance Regulations help achieve the organisation's aims and objectives and compliance with the Board, auditor's and other regulatory bodies requirements;
- Ensuring continuous quality improvements and efficiency;
- The promotion and monitoring of sound financial governance;
- Reviewing and making recommendations to the Board on finance relates issues; and
- Liaising with the Governance and Risk Committee with regards to salary related issues.

Governance Activities

Anglia Care Trust applies the term 'Governance Activities' to those activities which ensure sound governance and strategic development as guided by the Association of Chief Executives of Voluntary Organisations (ACEVO) in allocating costs. The Board of Directors have adopted the following Governance Policy:

All administration costs associated with the governance of the charity will be allocated in accordance with the ACEVO model of "Full Cost Recovery"; the charity will therefore allocate the following to Governance Costs:-

- Directors' travel and subsistence
- Costs associated with meetings related to the governance of the charity
- AGM and Annual Review
- Directors' Liability Insurance
- Directors' recruitment, training and induction
- Costs associated with the employment of the Company Secretary i.e. salaries, the cost of travel and subsistence
- Legal costs
- Audit fees.

During 2021-22, the Board continued the work that had been undertaken in previous years with its internal audit, following the NCVO's Charity Governance Code. The code allows the Board to self-assess the governance of the Charity and the controls in place with regards to seven Principles, being:

1. Organisational Purpose
2. Leadership
3. Integrity
4. Decision making, risk and control
5. Board Effectiveness
6. Diversity
7. Openness and Accountability

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2022

Structure, governance and management (continued)

One previously identified missing governance element relates to there being no current maximum term of appointment of Trustees, and whilst a review of the Charity's Objects and Articles has not yet taken place, a statement is included here relating to the Trustees proposed position:

In accordance with the Charity Governance Code, the nominal maximum appointment term for Trustees is proposed as nine years, with re-appointment of Trustees to take place three-yearly. Particular consideration for continuation beyond nine years shall be given to the needs of the organisation (e.g. specific skill or knowledge areas), balanced against the need for progressive refreshing of the Board, and the ability to recruit suitable replacements. One Trustee has a tenure exceeding nine years, and resulting from the annual appraisal process, it has been agreed that their historic and working knowledge of the Charity is of significant continued benefit, especially in light of the relatively short tenure of other Trustees.

f. Risk management

All of Anglia Care Trust's services follow a Risk Management Procedure which covers:

- Strategic Risk Assessment and Control
- Service Specific Risk Assessment and Control
- Service User Needs Assessment and Control
- Completing and monitoring of a central risk register
- Business Continuity Plan

It is the Charity's aim that all of the Senior Management Team are IOSH Managing Safely accredited and this level of competency is now mandatory for Operational Managers.

The Trustees have assessed the major risks to which the Charity is exposed, in particular those related to the operations and finances of the Charity and has reviewed those risks and established systems and procedures to mitigate the risks the Charity faces. All significant activities undertaken are subject to a risk review as part of the initial project assessment and implementation; major risks are identified and ranked in terms of their potential impact and likelihood. The Trustees are satisfied that systems and procedures are in place to mitigate the Charity's exposure to the major risks.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2022

Plans for future periods

Future developments

Over the next 5 years the Charity will continue to recognise the changing needs of those around it, putting its service users and their communities at the centre of what the Charity does. It will:

- Increase its positive impact on those around it, both the Charity's service users and those it works alongside or in partnership with
- Identify and respond to emerging trends, opportunities and risks around it
- Maintain and strengthen a values-led culture, attracting and retaining the best workforce who are resilient, motivated and empowered
- Expand and strengthen the Charity's network of strategic and operational partners
- Use its voice to influence the local environment to respond to the needs of its communities
- Continue to diversify the Charity's funding streams to support its strategy
- Continue to harness technology to support a robust infrastructure and diverse methods to deliver the Charity's services
- Broaden its reach to introduce Anglia Care Trust to a wide range of funders, including an increased use of digital media.

Our Objectives

Following a consultation with stakeholders including service users, staff, volunteers and commissioners, the Board have agreed the following objectives for 2022-27 to help us achieve its Mission and support its Vision:

1. Increase the number of vulnerable people that the Charity supports, harnessing existing and emerging technology to expand its reach
2. Increase the co-production of its services with its Service Users and local communities
3. Increase the number of people with lived-experience in the delivery of its services
4. Find new and innovative ways of supporting the vulnerable in the Charity's communities, whilst creating opportunities for employment and volunteering within local communities
5. Recruit, develop and retain a high quality, diverse and inclusive workforce of staff and volunteers
6. Ensure all staff and volunteers have the resources to undertake their roles effectively and professionally wherever they are based
7. Form robust, worthwhile and rewarding partnerships
8. Increase the Charity's geographical reach in Norfolk, Essex and Cambridgeshire where opportunities arise
9. Monitor the impact of the Charity's services, its reach and its effectiveness whilst also identifying insights into unmet need
10. Control the Charity's growth, whilst taking advantage of opportunities, either as it seeks or as they arise, without putting the Charity at risk of over-stretching
11. Improve the Charity's methods of evidencing its Social Value and continue on its journey to becoming Carbon Neutral by 2030
12. Continue to keep a variety of funding streams so as not to become over-reliant on any one source.

Funds held as custodian

There are no funds in this category.

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2022

Statement of Trustees' responsibilities

The Trustees (who are also the Directors of the Charity for the purposes of company law) are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year. Under company law, the Trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the Charity and of its incoming resources and application of resources, including its income and expenditure, for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles of the Charities SORP (FRS 102);
- make judgments and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards (FRS 102) have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Charity will continue in business.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the Charity's transactions and disclose with reasonable accuracy at any time the financial position of the Charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Disclosure of information to auditor

Each of the persons who are Trustees at the time when this Trustees' Report is approved has confirmed that:

- so far as that Trustee is aware, there is no relevant audit information of which the Charity's auditor is unaware; and
- that Trustee has taken all the steps that ought to have been taken as a Trustee in order to be aware of any relevant audit information and to establish that the Charity's auditor is aware of that information.

Auditor

The auditor, Scrutton Bland LLP, have indicated their willingness to continue in office. The designated Trustees will propose a motion reappointing the auditor at a meeting of the Trustees. Such appointments are always subject to regular review.

Approved by order of the members of the Board of Trustees and signed on their behalf by:



Lindsey Cook
(Chair of Trustees)

Date: 14/11/22

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF ANGLIA CARE TRUST

Opinion

We have audited the financial statements of Anglia Care Trust (the 'Charitable Company') for the year ended 31 March 2022 which comprises of the Statement of Financial Activities, the Balance Sheet, the Statement of Cash Flows and the related notes, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the Charitable Company's affairs as at 31 March 2022 and of its incoming resources and application of resources, including its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Charitable Company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the United Kingdom, including the Financial Reporting Council's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the Charitable Company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF ANGLIA CARE TRUST (CONTINUED)

Other information

The other information comprises the information included in the Annual Report other than the financial statements and our Auditor's Report thereon. The Trustees are responsible for the other information contained within the Annual Report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinion on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' Report for the financial year for which the financial statements are prepared is consistent with the financial statements.
- the Trustees' Report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of our knowledge and understanding of the Charitable Company and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' Report.

We have nothing to report in respect of the following matters in relation to which Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of Trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the Trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the Trustees' Report and from the requirement to prepare a Strategic Report.

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF ANGLIA CARE TRUST (CONTINUED)

Responsibilities of Trustees

As explained more fully in the Trustees' Responsibilities Statement, the Trustees (who are also the Directors of the Charitable Company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Trustees are responsible for assessing the Charitable Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the Charitable Company or to cease operations, or have no realistic alternative but to do so.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF ANGLIA CARE TRUST (CONTINUED)

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an Auditor's Report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

We identified areas of laws and regulations that could reasonably be expected to have a material effect on the financial statements from our general commercial experience and through discussions and enquiries of Trustees and management. During the engagement team briefing, the outcomes of these discussions were shared with the team, as well as consideration as to where and how fraud may occur in the Charitable Company.

The following laws and regulations were identified as being of significance to the Charitable Company:

- Those laws and regulations considered to have a direct effect on the financial statements including UK financial reporting standards, taxation regulations and the Charities Act 2011; and
- The Charitable Company is subject to many other laws and regulations where the consequences of non-compliance could have a material effect on amounts or disclosures in the financial statements, for instance through the imposition of fines or litigation. We identified the following areas as those most likely to have such an effect: health and safety, safeguarding, human rights and employment law and GDPR compliance.

Audit procedures undertaken in response to the potential risks relating to irregularities (which include fraud and non-compliance with laws and regulations) comprised of: enquiries of management and those charged with governance as to whether the Charitable Company complies with such regulations; enquiries of management and those charged with governance concerning any actual or potential litigation or claims, inspection of relevant legal documentation, review of board minutes, testing the appropriateness of entries in the nominal ledger, including journal entries and the performance of analytical procedures to identify any unexpected movements in account balances which may be indicative of fraud.

The likelihood of detecting irregularities, including fraud, is limited by the inherent difficulty in detecting irregularities, the effectiveness of the Charitable Company's controls, and the nature, timing and extent of the audit procedures performed. Irregularities that result from fraud might be inherently more difficult to detect than irregularities that result from error. As explained above, there is an unavoidable risk that material misstatements may not be detected, even though the audit has been planned and performed in accordance with ISAs (UK).

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our Auditor's Report.

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF ANGLIA CARE TRUST (CONTINUED)

Use of our report

This report is made solely to the Charitable Company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the Charitable Company's members those matters we are required to state to them in an Auditor's Report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Charitable Company and its members, as a body, for our audit work, for this report, or for the opinions we have formed.



Adam Smith (Senior Statutory Auditor)

for and on behalf of
Scrutton Bland LLP
Chartered Accountants
Statutory Auditor
Fitzroy House
Crown Street
Ipswich
Suffolk
IP1 3LG

Date: 15 November 2022

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

STATEMENT OF FINANCIAL ACTIVITIES (INCORPORATING INCOME AND EXPENDITURE ACCOUNT)
FOR THE YEAR ENDED 31 MARCH 2022

	Notes	Unrestricted funds 2022 £	Restricted funds 2022 £	Total funds 2022 £	Total funds 2021 £
Income from:					
Charitable activities	3	3,480,719	1,060,726	4,541,445	4,824,700
Investments	4	198	-	198	535
Total income		3,480,917	1,060,726	4,541,643	4,825,235
Expenditure on:					
Charitable activities	5	3,732,716	911,787	4,644,503	4,283,597
Total expenditure		3,732,716	911,787	4,644,503	4,283,597
Net movement in funds before other recognised gains		(251,799)	148,939	(102,860)	541,638
Other recognised gains:					
Gains on revaluation of tangible fixed assets		10,000	-	10,000	240,000
Net movement in funds		(241,799)	148,939	(92,860)	781,638
Reconciliation of funds:					
Total funds brought forward		2,059,443	259,783	2,319,226	1,537,588
Net movement in funds		(241,799)	148,939	(92,860)	781,638
Total funds carried forward		1,817,644	408,722	2,226,366	2,319,226

The Statement of Financial Activities includes all gains and losses recognised in the current and prior years.

The notes on pages 29 to 43 form part of these financial statements.

ANGLIA CARE TRUST
(A Company Limited by Guarantee)
REGISTERED NUMBER: 02223103

BALANCE SHEET
AS AT 31 MARCH 2022

	Notes	2022 £	2021 £
Fixed assets			
Tangible assets	10	865,682	845,284
		<u>865,682</u>	<u>845,284</u>
Current assets			
Debtors	11	337,113	345,998
Cash at bank and in hand		1,360,792	1,461,607
		<u>1,697,905</u>	<u>1,807,605</u>
Creditors: amounts falling due within one year	12	(337,221)	(333,663)
Net current assets		<u>1,360,684</u>	<u>1,473,942</u>
Total assets less current liabilities being net assets		<u><u>2,226,366</u></u>	<u><u>2,319,226</u></u>
Charity funds			
Restricted funds	13	408,722	259,783
Unrestricted funds	13	1,817,644	2,059,443
Total funds	13	<u><u>2,226,366</u></u>	<u><u>2,319,226</u></u>

The Trustees acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and preparation of financial statements.

The financial statements have been prepared in accordance with the provisions applicable to entities subject to the small companies regime.

The financial statements were approved and authorised for issue by the Trustees and signed on their behalf by:



Lindsey Cook
(Chair of Trustees)

Date: 14/11/22

The notes on pages 29 to 43 form part of these financial statements.

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 31 MARCH 2022

	Notes	2022 £	2021 £
Cash flows from operating activities			
Net cash (used in)/generated from operating activities	16	(58,487)	626,058
Cash flows from investing activities			
Interest received		198	535
Purchase of tangible fixed assets		(42,526)	(76,081)
Net cash used in investing activities		(42,328)	(75,546)
Change in cash and cash equivalents in the year		(100,815)	550,512
Cash and cash equivalents at the beginning of the year		1,461,607	911,095
Cash and cash equivalents at the end of the year	17	1,360,792	1,461,607

The notes on pages 29 to 43 form part of these financial statements

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022**

1. General information

Anglia Care Trust (the "Charity") is a company limited by guarantee, domiciled and incorporated in England and Wales, registration number 02223103.

Anglia Care Trust is a registered charity, registration number 299049.

The registered office for the Charity is Unit 8, The Square, Martlesham Heath, Ipswich, Suffolk, IP5 3SL.

The members of the Company are the Trustees named on page 1. In the event of the Charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the Charity.

2. Accounting policies

2.1 Basis of preparation of financial statements

The financial statements have been prepared in accordance with the Charities SORP (FRS 102) - Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland, the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Anglia Care Trust meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy.

2.2 Going concern

The Trustees and management have prepared detailed forecasts that indicate that the Charity will be able continue to meet its liabilities as they fall due and will continue to operate for the foreseeable future, being at least 12 months from the date of approval of these financial statements. Furthermore at the time of approving the financial statements, the Trustees confirm that there are no material uncertainties regarding the Charity's ability to continue in operational existence for the foreseeable future. Accordingly, the financial statements have been prepared on the going concern basis.

2.3 Income

All income is recognised once the Charity has entitlement to the income, it is probable that the income will be received and the amount of income receivable can be measured reliably.

Grants are included in the Statement of Financial Activities on a receivable basis. The balance of income received for specific purposes but not expended during the period is shown in the relevant funds on the Balance Sheet. Where income is received in advance of entitlement of receipt, its recognition is deferred and included in creditors as deferred income. Where entitlement occurs before income is received, the income is accrued.

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022

2. Accounting policies (continued)

2.4 Expenditure

All expenditure is accounted for on an accruals basis and has been included under expense categories that aggregate all costs for allocation to activities. Where costs cannot be directly attributed to particular activities they have been allocated on a basis consistent with the use of the resources.

Support costs are those costs incurred directly in support of expenditure on the objects of the Charity and include project management carried out at Martlesham Heath.

2.5 Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the Charity; this is normally upon notification of the interest paid or payable by the institution with whom the funds are deposited.

2.6 Tangible fixed assets and depreciation

Tangible fixed assets are initially recognised at cost. After recognition, under the revaluation model, tangible fixed assets whose fair value can be measured reliably shall be carried at a revalued amount, being their fair value at the date of revaluation less any subsequent accumulated depreciation and subsequent accumulated impairment losses.

Revaluations are made with sufficient regularity to ensure that the carrying amount does not differ materially from that which would be determined using fair value at the end of the reporting date.

Fair values are determined from market-based evidence by appraisal that is normally undertaken by professionally qualified valuers. If there is no market-based evidence of fair value because of the specialised nature of the tangible fixed asset and it is rarely sold, except as part of a contributing business, a Charity may need to estimate fair value using an income or depreciated replacement cost approach.

Gains and losses on revaluation are recognised in the Statement of Financial Activities.

Depreciation is charged so as to allocate the cost of tangible fixed assets less their residual value over their estimated useful lives.

Depreciation is provided on a straight line basis as follows:

Property improvements	- Over the 5 year lease term
Computer equipment	- Over 3 years
Motor vehicles	- Over 5 years
Fixtures and fittings	- Over 4 years

2.7 Debtors

Trade and other debtors are recognised at the settlement amount after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022

2. Accounting policies (continued)

2.8 Cash at bank and in hand

Cash at bank and in hand includes cash and short-term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

2.9 Liabilities and provisions

Liabilities are recognised when there is an obligation at the Balance Sheet date as a result of a past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably.

2.10 Financial instruments

The Charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

2.11 Pensions

The Charity operates a defined contribution plan for its employees. A defined contribution plan is a pension plan under which the Charity pays fixed contributions into a separate entity. Once the contributions have been paid the Charity has no further payment obligations.

The contributions are recognised as an expense in Statement of Financial Activities when they fall due. Amounts not paid are shown in other creditors as a liability in the Balance Sheet. The assets of the plan are held separately from the Charity in independently administered funds.

2.12 Fund accounting

General funds are unrestricted funds which are available for use at the discretion of the Trustees in furtherance of the general objectives of the Charity and which have not been designated for other purposes.

Designated funds comprise unrestricted funds that have been set aside by the Trustees for particular purposes. The aim and use of each designated fund is set out in the notes to the financial statements.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the Charity for particular purposes. The costs of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the notes to the financial statements.

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022

3. Income from charitable activities

	Unrestricted funds 2022 £	Restricted funds 2022 £	Total funds 2022 £	Total funds 2021 £
Advice and Guidance	319,238	381,223	700,461	491,727
Community Safety	491,165	47,031	538,196	497,968
Housing Services	2,649,815	631,480	3,281,295	3,804,496
General	20,501	992	21,493	30,509
Total 2022	<u>3,480,719</u>	<u>1,060,726</u>	<u>4,541,445</u>	<u>4,824,700</u>
Total 2021	<u>3,836,459</u>	<u>988,241</u>	<u>4,824,700</u>	

4. Investment income

	Unrestricted funds 2022 £	Total funds 2022 £	Total funds 2021 £
Bank interest receivable	198	198	535
Total 2021	<u>535</u>	<u>535</u>	

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022

5. Analysis of expenditure on charitable activities

Summary by fund type

	Unrestricted funds 2022 £	Restricted funds 2022 £	Total 2022 £	Total 2021 £
Advice and Guidance	365,194	322,805	687,999	455,250
Community Safety	510,510	46,086	556,596	404,191
Housing Services	2,822,088	540,840	3,362,928	3,412,382
General	34,924	2,056	36,980	11,774
	<u>3,732,716</u>	<u>911,787</u>	<u>4,644,503</u>	<u>4,283,597</u>
Total 2021	<u>3,433,053</u>	<u>850,544</u>	<u>4,283,597</u>	

6. Analysis of expenditure by activities

	Activities undertaken directly 2022 £	Support costs 2022 £	Total funds 2022 £	Total funds 2021 £
Advice and Guidance	641,381	46,618	687,999	455,250
Community Safety	504,333	52,263	556,596	404,191
Housing Services	3,261,949	100,979	3,362,928	3,412,382
General	36,980	-	36,980	11,774
	<u>4,444,643</u>	<u>199,860</u>	<u>4,644,503</u>	<u>4,283,597</u>
Total 2021	<u>4,167,255</u>	<u>116,342</u>	<u>4,283,597</u>	

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022

6. Analysis of expenditure by activities (continued)

Analysis of direct costs

	Advice and Guidance 2022 £	Community Safety 2022 £	Housing Services 2022 £	General 2022 £	Total funds 2022 £	Total funds 2021 £
Staff costs	613,081	471,414	1,050,521	3,539	2,138,555	1,984,811
Other costs	28,300	32,919	2,211,428	33,441	2,306,088	2,182,444
	<u>641,381</u>	<u>504,333</u>	<u>3,261,949</u>	<u>36,980</u>	<u>4,444,643</u>	<u>4,167,255</u>
Total 2021	<u>433,441</u>	<u>379,623</u>	<u>3,349,267</u>	<u>4,924</u>	<u>4,167,255</u>	

Analysis of support costs

	Advice and Guidance 2022 £	Community Safety 2022 £	Housing Services 2022 £	General 2022 £	Total funds 2022 £	Total funds 2021 £
Staff costs	40,835	45,195	81,702	-	167,732	94,034
Depreciation	5,783	7,068	19,277	-	32,128	15,458
Governance costs	-	-	-	-	-	6,850
	<u>46,618</u>	<u>52,263</u>	<u>100,979</u>	<u>-</u>	<u>199,860</u>	<u>116,342</u>
Total 2021	<u>21,809</u>	<u>24,568</u>	<u>63,115</u>	<u>6,850</u>	<u>116,342</u>	

7. Auditor's remuneration

	2022 £	2021 £
Fees payable to the Charity's auditor for the audit of the Charity's Annual Report	<u>7,600</u>	<u>7,100</u>

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022

8. Staff costs

	2022	2021
	£	£
Wages and salaries (including expenses)	2,046,776	1,817,212
Social security costs	162,043	155,332
Other pension costs	97,468	106,301
	<u>2,306,287</u>	<u>2,078,845</u>

The average number of persons employed by the Charity during the year was as follows:

	2022	2021
	No.	No.
Advice and Guidance	32	32
Community Safety	13	13
Housing Services	43	43
General	12	10
	<u>100</u>	<u>98</u>

The number of employees whose employee benefits (excluding employer pension costs and social security costs) exceeded £60,000 was:

	2022	2021
	No.	No.
In the band £60,001 - £70,000	1	-
	<u>1</u>	<u>-</u>

9. Trustees' remuneration and expenses

During both the current and prior years, none of the Trustees received any remuneration or other benefits for their qualifying services to the Charity.

During both the current and prior years no expenses were reimbursed or paid directly to any of the Trustees

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022**

10. Tangible fixed assets

	Freehold property £	Property improvements £	Computer equipment £	Motor vehicles £	Fixtures and fittings £	Total £
Cost or valuation						
At 1 April 2021	780,000	81,713	162,072	-	56,346	1,080,131
Additions	-	-	19,126	23,400	-	42,526
Revaluations	10,000	-	-	-	-	10,000
At 31 March 2022	<u>790,000</u>	<u>81,713</u>	<u>181,198</u>	<u>23,400</u>	<u>56,346</u>	<u>1,132,657</u>
Depreciation						
At 1 April 2021	-	78,578	103,862	-	52,407	234,847
Charge for the year	-	627	26,557	3,510	1,434	32,128
At 31 March 2022	<u>-</u>	<u>79,205</u>	<u>130,419</u>	<u>3,510</u>	<u>53,841</u>	<u>266,975</u>
Net book value						
At 31 March 2022	<u>790,000</u>	<u>2,508</u>	<u>50,779</u>	<u>19,890</u>	<u>2,505</u>	<u>865,682</u>
At 31 March 2021	<u>780,000</u>	<u>3,135</u>	<u>58,210</u>	<u>-</u>	<u>3,939</u>	<u>845,284</u>

The freehold property was originally valued on an open market basis by Richard Hawkins, an independent valuer in June 2015. Subsequently the freehold property was revalued on an open market basis by the Trustees based on desktop valuations supplied by independent valuers, Fenn Wright and Viking Surveyors, on 7 October 2021 and 9 June 2022, respectively. The historic cost of the freehold property on donation amounted to £253,352.

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022

11. Debtors

	2022 £	2021 £
Due within one year		
Trade debtors	332,772	341,657
Other debtors	600	600
Prepayments and accrued income	3,741	3,741
	<u>337,113</u>	<u>345,998</u>

12. Creditors: Amounts falling due within one year

	2022 £	2021 £
Trade creditors	39,176	18,421
Other taxation and social security	78,613	109,830
Other creditors	4,763	5,999
Accruals and deferred income	214,669	199,413
	<u>337,221</u>	<u>333,663</u>

	2022 £	2021 £
Deferred income at 1 April	191,433	108,468
Resources deferred during the year	206,485	191,433
Amounts released from previous years	(191,433)	(108,468)
Deferred income at 31 March	<u>206,485</u>	<u>191,433</u>

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022

13. Statement of funds

Statement of funds - current year

	Balance at 1 April 2021 £	Income £	Expenditure £	Transfers in/out £	Gains/ (Losses) £	Balance at 31 March 2022 £
Unrestricted funds						
Designated funds						
Development reserve	357,132	-	(21,650)	(93,207)	-	242,275
Long term property maintenance	99,251	-	(21,760)	-	-	77,491
Fixed assets	845,284	-	(32,128)	42,526	10,000	865,682
Triangle tenancies	16,349	-	-	-	-	16,349
Money advice	-	-	(36,373)	58,197	-	21,824
Training fund	39,000	-	(15,422)	-	-	23,578
Service user engagement	-	-	(25,710)	35,010	-	9,300
	<u>1,357,016</u>	<u>-</u>	<u>(153,043)</u>	<u>42,526</u>	<u>10,000</u>	<u>1,256,499</u>
	Balance at 1 April 2021 £	Income £	Expenditure £	Transfers in/out £	Gains/ (Losses) £	Balance at 31 March 2022 £
General funds						
General Funds - all funds	702,427	3,480,917	(3,579,673)	(42,526)	-	561,145
Total Unrestricted funds	<u>2,059,443</u>	<u>3,480,917</u>	<u>(3,732,716)</u>	<u>-</u>	<u>10,000</u>	<u>1,817,644</u>

ANGLIA CARE TRUST
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NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022

13. Statement of funds (continued)

The designated funds are for the following purposes:

- Development reserve fund – is allocated to future projects that require an input of resource in the early stages.
- Long term property maintenance – is allocated for long term costs of the owned properties.
- Fixed assets – represents the funds invested in fixed assets used by the Charity and therefore not readily available
- Triangle Tenancies – contingency fund to ensure the project can continue even if funding reduces.
- Training Fund – to cover training postponed from 2020/21 due to Covid.
- Service User Engagement – is allocated to fund one officer role and activities to promote engagement an co-production with Service Users.

	Balance at 1 April 2021 £	Income £	Expenditure £	Transfers in/out £	Gains/ (Losses) £	Balance at 31 March 2022 £
Restricted funds						
IV	28,734	25,454	(25,651)	-	-	28,537
Other restricted funds	13,473	3,313	(1,791)	-	-	14,995
Triangle Tenancies	-	48,071	(48,071)	-	-	-
Suffolk Offender Accommodation Project	11,241	-	-	-	-	11,241
Grants & Donations	11,093	992	(2,056)	-	-	10,029
Barclays grant	-	33,333	(8,219)	(9,383)	-	15,731
SCDC Domestic Abuse	43,148	74,017	(39,897)	-	-	77,268
SEND mediation	17,993	44,812	(44,658)	-	-	18,147
TCHC Opportunity Suffolk	2,818	154,655	(136,882)	-	-	20,591
SCDC Abuse Accommodation	5,613	43,872	(36,778)	-	-	12,707
HRS Single Homeless	-	83,822	(83,822)	-	-	-
HRS Offenders	-	122,984	(79,462)	-	-	43,522
Money Advice	-	46,955	(46,955)	9,383	-	9,383

ANGLIA CARE TRUST
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NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022

13. Statement of funds (continued)

Statement of funds - current year (continued)

	Balance at 1 April 2021 £	Income £	Expenditure £	Transfers in/out £	Gains/ (Losses) £	Balance at 31 March 2022 £
East Suffolk Rough Sleeper	10,306	30,316	(31,050)	-	-	9,572
STEPS	2,419	139,635	(139,635)	-	-	2,419
Housing First	6,541	38,360	(33,040)	-	-	11,861
COVID grants	66,346	5,875	(20,285)	-	-	51,936
Womens Wellbeing	-	73,014	(60,440)	-	-	12,574
Domestic Abuse Outreach	20,864	3,058	(9,208)	-	-	14,714
Tending Rough Sleeper	19,194	88,188	(63,887)	-	-	43,495
	<u>259,783</u>	<u>1,060,726</u>	<u>(911,787)</u>	<u>-</u>	<u>-</u>	<u>408,722</u>
Total of funds	<u><u>2,319,226</u></u>	<u><u>4,541,643</u></u>	<u><u>(4,644,503)</u></u>	<u><u>-</u></u>	<u><u>10,000</u></u>	<u><u>2,226,366</u></u>

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022

14. Summary of funds

Summary of funds - current year

	Balance at 1 April 2021 £	Income £	Expenditure £	Transfers in/(out) £	Gains/ (Losses) £	Balance at 31 March 2022 £
Designated funds	1,357,016	-	(153,043)	42,526	10,000	1,256,499
General funds	702,427	3,480,917	(3,579,673)	(42,526)	-	561,145
Restricted funds	259,783	1,060,726	(911,787)	-	-	408,722
	<u>2,319,226</u>	<u>4,541,643</u>	<u>(4,644,503)</u>	<u>-</u>	<u>10,000</u>	<u>2,226,366</u>

15. Analysis of net assets between funds

Analysis of net assets between funds - current year

	Unrestricted funds 2022 £	Restricted funds 2022 £	Total funds 2022 £
Tangible fixed assets	865,682	-	865,682
Current assets	1,289,183	408,722	1,697,905
Creditors due within one year	(337,221)	-	(337,221)
Total	<u>1,817,644</u>	<u>408,722</u>	<u>2,226,366</u>

Analysis of net assets between funds - prior year

	Unrestricted funds 2021 £	Restricted funds 2021 £	Total funds 2021 £
Tangible fixed assets	845,284	-	845,284
Current assets	1,547,822	259,783	1,807,605
Creditors due within one year	(333,663)	-	(333,663)
Total	<u>2,059,443</u>	<u>259,783</u>	<u>2,319,226</u>

ANGLIA CARE TRUST
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NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022

16. Reconciliation of net movement in funds to net cash flow from operating activities

	2022 £	2021 £
Net income/expenditure for the year (as per Statement of Financial Activities)	(102,860)	541,638
Adjustments for:		
Depreciation charges	32,128	15,458
Interest receivable and similar income	(198)	(535)
Loss on the disposal of tangible fixed assets	-	3,688
(Increase)/decrease in debtors	8,885	9,441
Increase in creditors	3,558	56,368
Net cash (used in)/generated by operating activities	(58,487)	626,058

17. Analysis of cash and cash equivalents

	2022 £	2021 £
Cash at bank and in hand	1,360,792	1,461,607
Total cash and cash equivalents	1,360,792	1,461,607

18. Analysis of changes in net funds

	At 1 April 2021 £	Cash flows £	At 31 March 2022 £
Cash at bank and in hand	1,461,607	(100,815)	1,360,792

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022

19. Operating lease commitments

At 31 March 2022 the Charity had commitments to make future minimum lease payments under non-cancellable operating leases as follows:

	2022 £	2021 £
Not later than 1 year	62,464	75,922
Later than 1 year and not later than 5 years	48,964	140,170
	<u>111,428</u>	<u>216,092</u>

20. Related party transactions

The key management personnel of the Charity comprises of the Trustees and:

- April - May 2021 - Director of Operations, Director of Business Support, Operational Managers for Housing Services, Community Safety and Advice and Guidance.
- June 2021 - March 2022 - Chief Executive Officer, Head of Operations, Head of Business Support, Operational Managers for Housing Service, Community Safety and Advice and Guidance, joined by the Finance Manager in August 2021.

The total remuneration (comprising of salaries, benefits, social security and pension costs) of the key management personnel of the Charity in the year amounted to £365,977 (relating to 9 employees) (2021: £287,741 (relating to 7 employees)).

ANGLIA CARE TRUST

England & Wales - Charity number 299049

Accounts

Registered number: 02223103
Charity number: 299049

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

TRUSTEES' REPORT AND FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

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ANGLIA CARE TRUST
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**REFERENCE AND ADMINISTRATIVE DETAILS OF THE CHARITY, ITS TRUSTEES AND ADVISERS
FOR THE YEAR ENDED 31 MARCH 2021**

Trustees	Graham Walker, Trustee Lindsey Cook, Chair Ann Bryant Alexander Lloyd Rachael Wyartt (resigned 19 April 2021) Richard Trotter (resigned 12 October 2020) Roy Wisdom Kate Rush, Vice Chair Roger Plant (resigned 7 June 2021) Stacey Runciman (appointed 27 July 2021) William Farrow (appointed 27 July 2021) Samantha Storm (appointed 27 July 2021)
Company registered number	02223103
Charity registered number	299049
Registered office	Unit 8 The Square Martlesham Heath Ipswich Suffolk IP5 3SL
Company secretary	Mrs J Simpson
Website	www.angliacaretrust.org.uk
Independent auditor	Scrutton Bland LLP Chartered Accountants Fitzroy House Crown Street Ipswich Suffolk IP1 3LG
Bankers	Royal Bank of Scotland Plc 8 - 10 Princes Street Ipswich IP1 1QT
Solicitors	Prettys Solicitors Elm House 25 Elm Street Ipswich Suffolk IP1 2AD

ANGLIA CARE TRUST
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CHAIRMAN'S STATEMENT
FOR THE YEAR ENDED 31 MARCH 2021

The Trust continues to demonstrate strong financial resilience, increasing income by 14% in spite of the impact of the Covid-19 Pandemic. Our balance sheet and cashflow also remain strong. Income growth has in the main resulted from the Temporary Housing Project, other Covid grant related activities, and extending reach into Essex with Tendring Rough Sleeper Project. Covid grants themselves amounted to £84k and we would like to thank in particular our partners at Suffolk Community Foundation who helped many of them come to fruition. Our strong financial position has also allowed us to consider how to improve our services through targeted investment, from which we are already starting to see the rewards.

Our success continues as a result of our ability to maintain a diversity of services from a range of funding sources, and being proactive in applying ourselves to current and emerging service needs. The latter point was exemplified during the pandemic, during which we continued to fulfil needs by developing new practices for our services whilst preserving the safety of our service users and employees. Our operational approach combined with strong financial health also meant that we did not need to furlough any staff. Whilst there were a number of contributing factors to our success during the pandemic, two areas demand specific mention. Firstly the amazing contribution by, and thanks to, our staff and volunteers for their flexibility and dedication. Secondly our foresight to invest £70K in cloud and other IT services in partnership with DPS Technology Ltd to ensure we were able to move speedily to remote and more flexible working practices.

Graham Walker, Chair until June 2021

Anglia Care Trust thanks Graham for his period as Chair, which he relinquished in June 2021, and thanks him in particular for his enduring support throughout the pandemic. We recognise his immense contribution of time and knowledge to the success of our continued operations throughout the period. Graham handed over the position to our new Chair Lindsey Cook, who looks forward to 2021-22;

Looking forward as the newly appointed Chair of Anglia Care Trust Trustees it is exciting to see a strategic direction that is harnessing innovation and technology, not only to improve efficiency in our delivery, but also enhance our service users' experience. We exist to serve all our service users and are actively co-producing our services with those who have lived experience to ensure that they are fit for purpose and provide the highest level of outcomes. All of this would not be possible without the inclusive and diverse experiences of our highly skilled and dedicated staff and volunteers, who are extremely valued. Due to a couple of Trustees leaving us we have managed to recruit a dynamic board with a range of expertise and capabilities to support the Trust and our CEO in the future years.



Lindsey Cook, Chair from June 2021
Date:
8/12/21

ANGLIA CARE TRUST
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TRUSTEES' REPORT
FOR THE YEAR ENDED 31 MARCH 2021

The Trustees (who are also directors of the charity for the purposes of the Companies Act) present their annual report together with the audited financial statements of the charity for the 1 April 2020 to 31 March 2021. The Annual Report serves the purposes of both a Trustees' report and a directors' report under company law. The Trustees confirm that the Annual Report and financial statements of the charitable company comply with the current statutory requirements, the requirements of the charitable company's governing document and the provisions of the Statement of Recommended Practice (SORP) applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102).

Since the charity qualifies as small under section 382 of the Companies Act 2006, the Strategic Report required of medium and large companies under the Companies Act 2006 (Strategic Report and Directors' Report) Regulations 2013 has been omitted.

Objectives and activities

a. Policies and objectives

The principal objects of Anglia Care Trust are set out in its governing document which states;

The objects for which the Company is established are the relief of poverty and sickness; the training, re-training and education of offenders, ex-offenders and those who might offend; the care, resettlement and support of offenders, ex-offenders, those who might offend and their families so that they can live independently and contribute to their communities; the prevention and reduction of crime, including the promotion of public safety and order by providing services or mediation, conciliation, arbitration and advocacy; the provisions of advice and support to vulnerable individuals of whatever age, including those with disabilities, dependencies, mental or physical health problems; the provision of housing and related services to offenders, ex-offenders and those who might offend provided that nothing is done which would relieve local authorities or other bodies of their statutory duties; and the management, co-ordination of the functions of other corporations, bodies or institutions, including the management, training and supervision of their employees, agents or volunteers provided that those activities are connected with and are in furtherance of these objects.

We have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing our aims and objectives and in planning our future activities. In particular the Trustees consider how planned activities will contribute to the aims and objectives they have set.

In summary, the aims of our charity are to support communities and improve lives by helping people to be heard; helping people to feel safe; and helping people to keep a roof over their heads and they fully reflect the purposes that the charity was set up to further.

In setting objectives and planning for activities, the Trustees have given due consideration to general guidance published by the Charity Commission relating to public benefit, including the guidance 'Public benefit: running a charity (PB2)'.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2021

Objectives and activities (continued)

b. Strategies for achieving objectives

We continue to maintain our financial viability by sourcing a diverse range of funds from charitable trusts and other grant makers. We are proud to have been successful in obtaining grants from the Police and Crime Commissioner for our work in our Money Advice Outreach Service, extending our reach into Essex with our Rough Sleeper Outreach Service, funded by Tendring District Council and we must thank the Suffolk Community Foundation for their continued support in finding us a variety of grants to support our service users through the Covid-19 pandemic – their support has allowed us to help those who would have really suffered, through the provision of food parcels, clothing, transport costs and many other items they would have struggled to afford or obtain due to self-isolation or lockdown.

Along the same lines, we have to thank Suffolk County Council for awarding us £30,000 from the Department of Work and Pensions Winter Grant Scheme, which has enabled us to help many service users with their utilities, warm clothes and bedding and even mending some boilers.

There has been some growth in public sector work, expanding our work in the domestic abuse field with a grant from Suffolk County Council to provide more Satellite Accommodation, which compliments our grant from East Suffolk District Council to provide specialist Support and Guidance for victims who cannot access the traditional refuge. We were also re-awarded a grant by the Ministry of Housing, Communities and Local Government through Ipswich Borough Council for the provision of Emergency Beds for rough sleepers and we have also provided a further 3 beds for rough sleepers this year. Public Health extended our Drug and Alcohol Outreach Service to deliver a Psychiatric Liaison role in hospitals across the County. At the end of the year, we learnt we had been successful in our bid to deliver the Money Advice Service for tenants of Ipswich Borough Council, a service we are really looking forward to providing.

After designating funds last year to our Development Fund, our Trustees have agreed to fund 2 new posts. To support succession planning for our Money Advice Service, they have agreed to fund a Trainee Money Adviser post next year. In order to support the valuable contributions from service users to help us improve the delivery and development of our services, they have agreed to fund a Service User Engagement Officer post.

We have maintained our partnership with Lapwing Education who have continued their lease with us for office space. We have also worked during this period to adapt our office space, processes and working environment to keep our staff, volunteers and service users safe during the pandemic. This has included a review and overhaul of our IT network, alongside our new provider DPS Technology Group, moving all data to SharePoint online and providing all staff with laptops, enabling them to access resources securely from home and continue to carry out their roles remotely. This has opened up new ways of working for our staff which we hope will continue to have a positive impact on their wellbeing and how our services are run going forward. All organisational policies and procedures have also been reviewed and updated inline with this to ensure we are all working safely and within all relevant legislation.

Despite the obvious challenges of the pandemic, we have not seen a decline in our valuable volunteerbase. Where certain groups have had to step back from their role for their own safety, we have seen an increase in applications from other groups, recruiting an additional 89 volunteers across our services. We have adapted to new ways of recruiting, training, developing and supervising our volunteers through online methods whilst not compromising on the quality of this support and ended the period with 275 volunteers working across all services.

Throughout the year, we have continued with the deployment of volunteers in our Appropriate Adult services across Suffolk and Norfolk. We have also continued to utilise volunteers as Mediators and Independent Visitors and supporting our Money Advice, Domestic Abuse Outreach, Drug and Alcohol Outreach Services and Housing Services. Our Board of Trustees also acts in a voluntary capacity. Our

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2021

Objectives and activities (continued)

volunteers have committed an outstanding number of hours this period, giving over 28,500 hours availability in our Appropriate Adult service alone, equating to 14.5 full time employees. With one of our major services now being predominantly volunteer led across 2 counties, their contribution has been vital to our success this period.

A constant focus on supporting and keeping in touch with volunteers in isolation has meant we hope to be able to successfully re-engage volunteers who have been inactive due to the risk of Covid19, by enabling them to return to volunteering in a planned and safe way to suit their individual needs. Whilst we have inevitably lost volunteers due to the changing environment, 39% of our active volunteers that left volunteering during this year have used their new skills and experience to gain employment. Of those gaining employment, 36% have been employed by ACT and 52% have gained employment in community based roles showing the positive impact volunteering with ACT has on their career development.

We are proud to have maintained our Investors in Diversity and Investors in People awards during the period. We have also seen the establishment of our Investors in People focus group led by a team of staff from across the organisation who have been responsible for initiating a series of people focussed actions contributing to our People Plan. The dedication and drive for continued improvement of both our staff and volunteers during this challenging period has been outstanding. We are also very pleased to state that we achieved Cyber Essentials Accreditation whilst in lockdown, which further evidences how robust our IT systems are now.

During 2020/21, we have delivered services that accord with the aims and objectives of the charity as defined in our Business Plan for 2019-2021 giving our service users the stability, support and challenge they often need to achieve full independence and empowerment. Our focus is to develop safer and stronger communities for adults, families and young people alike.

During the review of our strategy we restated our Vision, Mission and Values:

Vision/Mission Statements

OUR VISION

Everyone has the opportunity to live in their community with support, dignity and purpose.

OUR MISSION

Our Mission is to assist people, whatever their circumstances, realise this vision by providing a range of high quality advice, guidance and support services, delivered by skilled and knowledgeable personnel.

Our Values

ACT's values were reviewed in 2019/20, it was agreed to extend these to incorporate strong governance, financial prudence and Safeguarding, in recognition of the current focus within the Third Sector in these areas, as well as in recognition of these additional values being standard good practice. We are an organisation that responds to our communities needs and our restated values are:

- Always act with integrity, honesty, trust and respect
- Empower individuals, families and neighbourhoods
- Embed strong governance, financial prudence, Safeguarding good practice and equality and diversity into everything we do
- Use our expertise to influence positive change within everything in which we're involved
- Continuously review and improve our contribution to society & therefore increase public benefit.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2021

Objectives and activities (continued)

Growth

We have reviewed our Strategy and confirm our aspiration for 'controlled growth' remains the same, taking advantage of tender opportunities as they arise but taking care not to over stretch our resources or geographic reach capability. We are not interested in large scale growth, nor acquisitions, nor are we interested, nor do we have the need to find suitors with a view to being acquired ourselves.

We remain committed to finding time within our resource plan to be able to support bid activity and undertake market analysis.

c. Activities undertaken to achieve objectives

Our charitable activities summarised below are undertaken to further our charitable purposes for public benefit and can be split into three areas:

Helping people to be heard

- Appropriate Adult Service
- Independent Visiting
- Advice and Guidance – Money Advice
- SEND (Special Educational Needs and Disabilities) independent advice and guidance, mediation and disagreement resolution services
- TCHC Opportunity Suffolk (Employment Advice)
- Mentoring for young people

Helping people to feel safe

- Domestic Abuse Outreach Service
- Drug and Alcohol Recovery Outreach Service

Helping people to keep a roof over their heads

- Accommodation Based Support
- Triangle Tenancy Scheme
- Supporting Treatment, Accommodation and Recovery in Suffolk Service
- Temporary Housing
- Community Rehabilitation
- Satellite Domestic Abuse Housing Service
- Rough Sleeper Outreach Service
- Housing First
- Short Term Emergency Provision Service

ANGLIA CARE TRUST
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TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2021

Objectives and activities (continued)

d. Policy statements

Below are the summaries of our major policy statements:

Grant Giving

This is a very small part of the activities of the charity and is supported by the charity from its current unrestricted services. This fund is the Empowerment Fund. Applicants must be existing users of ACT's service to apply and must be able to evidence how the application will empower them to make positive changes for the future. For the purposes of administration, it is administered by the Directors of Operations and Business Support as part of their management responsibilities.

Fundraising Activities

Anglia Care Trust raises funds for specific purposes as needs are identified and does not currently engage in fundraising activities for general unrestricted purposes.

Principal Funding Sources

The principal funding sources for the charity during this period are currently by way of grant and contract income from Suffolk County Council, Ipswich Borough Council, East Suffolk District Council, the Suffolk Police and Crime Commissioner, Norfolk County Council, Public Health, Sodexo, TCHC and Tendering District Council. A large proportion of our income continues to come from property rental. We must also thank Suffolk Community Foundation for their assistance in securing many grants throughout the year for our Service Users, as well as the LD Ropes Charitable Settlement who continue, year on year, to support our applications on behalf of our service users.

Designation of funds and free reserves

Our Board have agreed to fund two new posts of Trainee Money Adviser and Service User Engagement Officer, at a cost of £65K over the next year. Upon reviewing our IT Strategy, they have also agreed investments of £27K to improve the recording of our impact through the Outcome Star Online system, as well as the development of our HR Recording system to drive efficiencies in the Business Support function and to achieve Cyber Essentials Plus. The Board were also able to designate £39K to our training fund for staff and volunteers as well as £65K to our long term property maintenance fund.

Once the value of the fixed assets is excluded, the charity's free reserves at 31 March 2021 amounted to £1,214,159 (2020: £867,153), of which £357,132 is committed to our Development Reserve Fund and £99,251, to long term property maintenance.

Income Funds

Anglia Care Trust is in receipt of income as follows:

- Service delivery contracts and service level agreements as unrestricted income
- Grants as restricted income. Such income which is not expended during the lifetime of a project will remain restricted, with the grant giving body being notified, with a view to extending the duration of the project
- Investment income as unrestricted income
- Other income will be treated as unrestricted e.g. rent.

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2021

Objectives and activities (continued)

Reserves Policy

Anglia Care Trust aims to maintain financial reserves equating to:

- 6 months salary costs, inclusive of pension and NI contributions, (which equates to £992,406 2020-21), for the purpose of ensuring that the organisation can meet its obligations in law to all staff, should it cease operating. These reserves can be funded not just by designated cash reserves but also by values tied up in Anglia Care Trust properties which in the case of properties subject to the capital mortgage or charge would be restricted to the prior legal claim of the charge and noting that the first call on the sale of any property would be salary reserves.
- 5% of the market value of properties owned by Anglia Care Trust, for the purpose of ensuring that any unplanned eventualities regarding the properties, inclusive of damage and large scale maintenance or refurbishment, can be dealt with.

We have achieved both these targets in 2020-21.

e. Board Evaluation

The Board uses the Charity Governance Code to review its effectiveness and performance. All Trustees have an annual Performance Review carried out by the Chair.

f. Diversity

The Board has an objective to ensure it is diverse as possible. Recruitment has been targeted to ensure it reaches as diverse an audience as possible and addresses any imbalances the Board has. During 2020-21 our female representation on the Board has been 44%, an increase compared to previous years.

g. Board Attendance

This year, as testament to our commitment to transparency, we are publishing our Board attendance figures. We can state that for 2020-21 our attendance rate overall was 93%, representing an increase on the attendance rate of 87% in 2019-20.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2021

Objectives and activities (continued)

h. Main activities undertaken to further the charity's purposes for the public benefit

Our objects and funding limit the services we provide to those living in East Anglia. Priorities are decided after assessing the needs of the individuals and their personal commitment to achieving success. All our services are provided free to our service users.

Anglia Care Trust believes that equal access to our services is vital to our success and that successful outcomes must be shared by all communities that use our services. We monitor access to our services by gender, disability, age and race, but exclude no one for whom the service is suitable. Further information about who benefits directly from our services is explained in the reporting on each service's achievements below.

However, the impact of our work goes far further than just the individuals or families who access our services. We believe that entire communities benefit indirectly from much of the work that we do, and our work with families such as through our Mediation Service and our work with victims of domestic abuse is a strong example of how a whole community can benefit from improvements in behaviour from one family. The work that we do with our Drug and Alcohol Recovery Outreach Project working with Street Drinkers, Rough Sleepers and our tenants in supported accommodation are other examples of how working with one individual can have a positive impact on many others: from neighbours, to family members, through to the local community.

Achievements and performance

a. Key performance indicators

As a charity, our financial governance is key to our success and our integrity. Therefore, our internal monitoring and controls are our Key Performance Indicators. We can confirm that our income for 2020/21 was 4.92% above budget and our expenditure was 0.01% over budget. However, there was only a 0.9% and 4.12% positive variance between actual and forecast figures respectively, giving Trustees confidence in our internal financial processes and knowledge of our business.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2021

Achievements and performance (continued)

b. Review of activities

The charity has delivered the following services during the year that can be grouped into our three areas of focus:

Helping people to be heard

Appropriate Adults

Both our Suffolk and Norfolk services have continued to run well, with all daytime rotas entirely volunteer led despite the pandemic, ending March 2021 with over 160 volunteers offering over 28,500 hours availability across the year, a 10% increase compared to the previous year. This meant ACT was able to demonstrate a 100% attendance in all AA call-outs, within the specified time, across Norfolk and Suffolk, despite the constraints of the pandemic

We attended over 1390 call outs for Suffolk during this period and over 2650 callouts for Norfolk, an increase compared to last year. Over 2800 detainees have been supported across 6 Police Investigation Centres and over 6500 volunteer hours have been delivered on the service.

Independent Visiting

Our current Independent Visitors on our volunteer led contract have continued to adapt their approach in line with the changing restrictions of the pandemic to maintain meaningful contact with the 21 young people they have supported.

Mediation

This was our sixth year of the Special Educational Needs and Disability Information, Advice & Support Service (SENDIASS) commissioned free and impartial service to offer SEND Mediation or Disagreement Resolution and advice and guidance associated with this.

The service has continued to exceed anticipated figures with 234 people being helped this year and 147 mediations delivered. This support has been offered through a combination of telephone advice and online mediations which were adapted to ensure they could continue to take place during the pandemic. The service has continued to be supported by volunteers with 56 volunteer hours being delivered, devoted to mediations.

Money Advice

Demand for the service has remained constant during this period and funding has continued from both the PCC and ACT charitable funds as well as receiving funding from ACT housing. We also successfully tendered for the Ipswich Borough Council Money Advice Service and will commence delivery in April 2021. The service has supported 437 service users during the year and over 1,000 associated family members.

The service has helped to maximise over £150,000 worth of income, managed over £760,000 worth of debt and has dealt with over 300 requests for assistance and has continued to focus on empowering others through the delivery of advice and guidance.

We have also maintained the Advice Quality Standard, the mark of quality for independent advice.

TCHC Opportunity Suffolk (Employment Advice)

This year has been a difficult one for employment services, but the service has adapted to continue to support individuals remotely towards achieving their goals around employment and training. It has worked with 38 participants, moving 3 into gainful employment and 5 onto an accredited training programme, despite the restrictions of the period, which are remarkable achievements in a pandemic with periods of full lockdown and many job roles being furloughed.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2021

Achievements and performance (continued)

Helping people to feel safe

Domestic Abuse

The Domestic Abuse Outreach Service (DAOS) contract, commissioned by Suffolk County Council, has received a total of 735 referrals over the year with 393 reporting that their risk was reduced during their period of support.

Over 1900 positive outcomes have been achieved during this period, including 98 people being supported to obtain legal advice and a further 13 of these supported at court. Over 200 service users reported a positive health related outcome and over 244 people received housing related support.

In March 2021, the contract to deliver emotional health and wellbeing support came to an end. During this 3 year contract, 269 family members reported an improvement in their physical mental and emotional health, 202 family members engaged in positive activities, 396 family members were provided with information and knowledge to support themselves or the young people in their care and 154 family members no longer required help from professional services.

Concerned about the effect that the pandemic was having on those experiencing domestic abuse, in May 2020 we were commissioned by Suffolk County Council to introduce Suffolk's 24/7 domestic abuse helpline to support victims, their friends and family and professionals seeking advice. For this first reporting period, we took 416 calls and 96 queries through our live web chat facility. The helpline assisted 12 people in crisis, offered advice and guidance to over 320 callers and referred 79 of these calls on to our Domestic Abuse Outreach Service.

Drug and Alcohol Recovery Outreach

ACT has continued to hold a strong presence in this area, working alongside Start Afresh, MARA and Turning Point. Our drug and alcohol outreach work has supported 382 service users across the whole of Suffolk and has demonstrated positive outcomes in addiction support, accommodation, benefits and welfare and health and general wellbeing, all evidencing the projects social impact. During the initial lockdown period of the pandemic, the service assisted in the housing of individuals in hotels through the 'Everyone In' initiative assisting individuals to access drug and alcohol treatment and seeking alternative accommodation.

Helping people to keep a roof over their heads

Accommodation Based Support (Single Homeless and Offenders)

Throughout the year, ACT continued to provide 50 units of accommodation with accompanying support through the Suffolk HRS programme, with 28 units functioning as offender specific accommodation and 22 delivered to single homeless individuals in partnership with Sanctuary Housing.

In the midst of the pandemic, ACT remained one of the few providers able to actively house new referrals, adapting quickly to ensure the safety of properties and residents alike. Unfortunately, the pandemic had a big impact on the ability of the service to move people on into independent living, leading to a year largely based on stability and safety. None the less, 24 individuals were supported to move on to permanent accommodation during this period.

Triangle Tenancy Scheme (TTS)

ACT has continued to deliver our in-house TTS, functioning as move-on accommodation for those in our Accommodated Based Support services, whilst also encompassing the Refugee Resettlement Programme. This programme was paused during the pandemic so there were no new arrivals, but the service still managed to support three Refugee families to move on into independent living during this period. TTS ended the period on 76 units of accommodation, representing managed, sustainable growth since its inception and providing homes for 176 individuals across the year.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2021

Achievements and performance (continued)

Community Rehabilitation Company

In 2020 it was announced that the privatisation of elements of Probation services would come to an end and the management of offenders would fall solely back to the National Probation Service. This news means that ACT's Accommodation and Finance, Benefits and Debt contracts would come to an end at the end of June 2021. In the final delivery year, ACT supported 1191 offenders to successfully secure sustainable accommodation.

New contracts were placed out to tender via the Ministry of Justice and at the time of writing it can be confirmed that we have been successful with a bid to deliver Women's Services in Norfolk, Suffolk and Cambridgeshire (commencing June 2021) having entered into a partnership bid with the St Giles Trust.

Satellite Domestic Abuse Service

As with other accommodation based services, the Satellite Domestic Abuse Accommodation Service experienced similar challenges around move-on, with Local Authorities focussing their accommodation resources towards those without a roof over their head. None the less, ACT was able to secure emergency funding from the Ministry of Housing, Communities and Local Government (MCHLG) to provide an additional 4 units of accommodation in the service for six months, doubling its capacity. These units were quickly filled and subsequently Suffolk County Council agreed to provide funding for ACT to continue providing the additional units up to December 2022.

Rough Sleeper Outreach Service

Following the success of ACT's Rough Sleeper Outreach Service in East Suffolk, we were invited by Tendring District Council to bid for funding to deliver an identical service in their locality. This bid was successful and in June 2020, ACT commenced delivery with two new members of staff working with rough sleepers and those at risk of losing their accommodation. This service achieved a number of positive outcomes and as such, Tendring District Council sourced funding for ACT to continue delivering the service for at least a further 12 months. In a year where rough sleeping was a top priority, the services combined supported 112 people into accommodation from a position of homelessness.

STEPS (Short Term Emergency Provision Service)

Of all Housing Services, STEPS perhaps experienced the busiest year of all. Functioning to provide direct access emergency accommodation for rough sleepers, the service was heavily utilised to support the efforts of the Local Authority to accommodate all rough sleepers during the pandemic. STEPS provided emergency accommodation to 26 individuals during this time and supported 12 people to achieve longer-term stable homes following their time in the service.

Housing First

At the end of March 2021, 11 individuals were accommodated within ACT's Housing First provision, delivered in partnership with IHAG and working closely alongside Ipswich Borough Council. The service, aimed at providing long-term stable homes to the most entrenched homeless individuals in the locality, successfully overcame the challenges that remote working with such a client group brought and saw a high degree of success in supporting people to maintain their tenancies, manage their homes and not participate in anti-social behaviour. 6 of the individuals accommodated within the service have maintained their tenancies for more than 12 months, representing the most secure accommodation position of their adult lives.

Supporting Treatment, Accommodation and Recovery in Suffolk (STARS)

The STARS service, managed on behalf of Public Health England, has provided 25 units of supported accommodation to single homeless individuals who are actively engaged in recovery. The service received 99 referrals during this period, housing 16 individuals and successfully moving on 7 individuals back into the community. The STARS scheme has continued to be actively involved in the recovery community during this period with service users participating in a virtual version of Recovery's Got Talent.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2021

Achievements and performance (continued)

Temporary Housing

During this period, the service has provided 100 bed spaces in temporary housing stock, providing tenancy support to low needs clients across Suffolk and Essex. 81 referrals have been received into the service with 41 individuals being positively moved on.

c. Investment policy and performance

ACT'S cash reserves are held with Charities Aid Foundation and the Royal Bank of Scotland. Our current account operations are with Royal Bank of Scotland. As with all investments during the current period, performance has been disappointing due to the level of interest rates.

d. Factors relevant to achieve objectives

Factors relevant to achieving objectives have been included in the review of activities. .

Financial review

a. Going concern

After making appropriate enquiries, the Trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. For this reason, they continue to adopt the going concern basis in preparing the financial statements. Further details regarding the adoption of the going concern basis can be found in the accounting policies.

b. Material investments policy

The charity does not hold any investments including material social investments.

Structure, governance and management

a. Constitution

The organisation is a charitable company limited by guarantee, incorporated on 19 February 1968 and has been in existence as an independent registered charity since the early 1970s. The company was established under a Memorandum of Association which established the objects and powers of the charitable company and is governed under its Articles of Association. In the event of the company being wound up members, currently set as the Directors of the company, are required to contribute an amount of not exceeding £1. The charitable company is constituted under a Trust Deed and is a registered charity, number 299049.

The Directors of the company are ex officio Trustees for the purpose of charity law. The Memorandum and Articles of Association require a minimum of three Directors; the maximum number is fifteen. As at 31 March 2021 there are nine members of the Board. The Memorandum and Articles of Association require that one-third of the membership retire annually. The members to retire are those that have been in office the longest. Retiring members are eligible for re-election. The members of the Board of Directors have the power to co-opt members to the Board; any such members hold office until the next Annual General Meeting when they are eligible to stand for election.

ANGLIA CARE TRUST
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TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2021

Structure, governance and management (continued)

b. Methods of appointment or election of Trustees

Potential new recruits to the Board of Directors meet with the Chair and others he or she may involve in order to discuss their request to join the Board with intent to examine their potential suitability for the role of Director of the Company, to assess their understanding of the role of Director and the degree to which they meet the current needs of the Board in terms of skill, experience and diversity. If satisfied, the Chair may then invite the applicant to attend a Board Meeting as an observer. The Board will then consider the appointment and if satisfied they will co-opt the applicant to the Board until the next Annual General Meeting takes place.

c. Policies adopted for the induction and training of Trustees

Many of the Board of Directors are familiar with the practical work of the company by virtue of service, either as a Director or as a volunteer or both for a number of years. Board members are also invited to attend the staff conference days held three times a year. Their induction involves spending time with the Senior Management Team and other personnel and Service Users to ensure that they have an overview of the organisation. New Board members are also inducted into the Board process by the Company Secretary, who ensures that they receive copies of the following:

- Most recent Annual Reports and Audited Accounts
- Memorandum and Articles of Association
- The Essential Trustee Guide produced by the Charity Commission

d. Pay policy for key management personnel

As with all staff, remuneration is based on market rates and staff are subject to annual Competency Based Performance Reviews. Senior Staff are afforded the same annual cost of living awards as the rest of the organisation.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2021

Structure, governance and management (continued)

e. Organisational structure and decision making

Board of Directors

The Board of Directors is legally responsible for the management and control of the charity; the Directors meet eight times per year and hold an Annual General Meeting in accordance with the governing document. They also have the authority to establish Board committees.

There are two committees in existence: Governance, People and Risk Committee and Finance Committee with Strategy being discussed at Board Meetings. Each committee consists of a minimum of three Board members (other Board members contribute when required) and are supported by the Senior Management Team. Both committees usually meet a minimum of four times per year.

The Board of Directors delegates day-to-day responsibility for the management of the charity to the Senior Management Team consisting of the two executives: the Director of Operations and the Director of Business Support.

The Executives' joint responsibilities

The Directors of Operations and Business Support have joint responsibility for the delivery of the strategic direction of the charity, the day to day management of the charity's activities, finances, budgetary control, recruitment and dismissal of staff. They also have responsibility for the determination of salaries for all personnel below their level, providing that these are in line with the current salary structure as approved by the Human Resources Committee and also within the overall budget agreed for the year. They are jointly required to ensure that key performance targets are agreed and met by all staff. Finally, they are responsible for ensuring that the charity delivers the services specified, thus ensuring that the aims and objectives of the charity are met.

The Executives' individual responsibilities

Director of Operations

The Director of Operations also has responsibility for the delivery of the charity's strategic objectives and for the day to day operation and management of its services, including recruitment of personnel at management and co-ordinator level and the preparation of financial information and budgets relating to all operation of services, in consultation with the Director of Business Support. He is responsible for ensuring that project teams continue to develop their skills and working practices in line with internal and external policies and procedures and good practice. The Director of Operations has the authority to delegate operational activities to service managers.

Director of Business Support

The Director of Business Support has responsibility for ensuring that the administrative and financial activities of the charity are executed efficiently and in a timely manner, including preparation of financial data, management accounts and budgets. She is responsible for Finance, Human Resources, Facilities Management, ICT and Marketing for the whole organisation. Additionally, she is responsible for assisting the Treasurer and Auditors in the preparation of year end accounts. Currently the Director of Business Support is also the Company Secretary.

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TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2021

Structure, governance and management (continued)

Board Strategy

The purpose of the Board meetings are to:

- Set Anglia Care Trust's strategic direction in consultation with the Senior Management Team and to support them in delivering it
- Make sure that ACT's business plan implements ACT's strategic direction
- Make sure that ACT's achievements against its business plan are assessed annually
- Explore available opportunities for collaborative working, cost sharing, mergers, alliances, joint venture and new sources of funding
- Promote and encourage innovation in all aspects of ACT's work and to make sure that there are quality improvements and efficient gains
- Develop and sustain ACT as a flexible, learning organisation enabling it to carry out its strategic aims of developing safe and stronger communities for adults, families and young people in the East of England.

Governance, People and Risk Committee

The remit of this committee is to oversee and make recommendations to the Board of Directors with particular reference to:

- Promoting and monitoring sound Corporate Governance including staff relations
- Ensuring that ACT complies with its legal obligations
- Reviewing and making recommendations to the Board on the recruitment, structure, size and composition of the Board
- Overseeing Human Relations aspects including staff and volunteer training policy and wellbeing, including staff and volunteer benefits
- Governing ACT's Safeguarding, EDI and Health and Safety responsibilities
- Overseeing the annual review of all ACT's policies and procedures
- Monitoring the Risk Management process and the bi-annual review of the charity's strategic risk
- Monitor the performance of the Trust against its Environmental Action and Business Continuity Plans on an annual basis.

Finance Committee

The remit of this committee includes all financial aspects of the business including:

- Overseeing the development, implementation and review of Anglia Care Trust's financial policies
- Ensuring that the Finance Regulations help achieve the organisation's aims and objectives and compliance with the Board, auditor's and other regulatory bodies requirements
- Ensuring continuous quality improvements and efficiency
- The promotion and monitoring of sound financial governance
- Reviewing and making recommendations to the Board on finance relates issues
- Liaising with the Human Resources Committee with regards to salary related issues.

ANGLIA CARE TRUST
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TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2021

Structure, governance and management (continued)

Governance Activities

Anglia Care Trust applies the term 'Governance Activities' to those activities which ensure sound governance and strategic development as guided by the Association of Chief Executives of Voluntary Organisations (ACEVO) in allocating costs. The Board of Directors have adopted the following Governance Policy:

All administration costs associated with the governance of the charity will be allocated in accordance with the ACEVO model of "Full Cost Recovery"; the charity will therefore allocate the following to Governance Costs:-

- Directors' travel and subsistence
- Costs associated with meetings related to the governance of the charity
- AGM and Annual Review
- Directors' Liability Insurance
- Directors' recruitment, training and induction
- Costs associated with the employment of the Company Secretary i.e. salaries, the cost of travel and subsistence
- Legal costs
- Audit fees.

During 2020-21, the Board continued the work that had been undertaken the previous year with its internal audit, following the Charity Commission's Charity Governance Code. The code allows the Board to self-assess the governance of the charity and the controls in place with regards to seven Principles, being:

- Organisational Purpose
- Leadership
- Integrity
- Decision making, risk and control
- Board Effectiveness
- Diversity
- Openness and Accountability

During the 2020-21, the remainder of the Charity Governance Code Action Plan has been completed and signed off.

One identified missing governance element relates to there being no current maximum term of appointment of Trustees, and whilst the necessary review of our Objects and Articles has not yet taken place, a statement is included here relating to our proposed position:

In accordance with the Charity Governance Code, the nominal maximum appointment term for Trustees is proposed as nine years, with reappointment of Trustees to take place three-yearly. Particular consideration for continuation beyond nine years shall be given to the needs of the organisation (e.g. specific skill or knowledge areas), balanced against the need for progressive refreshing of the Board, and the ability to recruit suitable replacements. One Trustee has a tenure exceeding nine years, and resulting from the annual appraisal process, it has been agreed that their historic and working knowledge of the charity is of significant continued benefit, especially in light of the relatively short tenure of other Trustees.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2021

Structure, governance and management (continued)

f. Risk management

All ACT services follow a Risk Management Procedure which covers:

- Strategic Risk Assessment and Control
- Service Specific Risk Assessment and Control
- Service User Needs Assessment and Control
- Completing and monitoring of a central risk register
- Business Continuity Plan

It is our aim that all of the Senior Management Team are IOSH Managing Safely accredited and this level of competency is now mandatory for Operational Managers.

The Trustees have assessed the major risks to which the charity is exposed, in particular those related to the operations and finances of the charity and has reviewed those risks and established systems and procedures to mitigate the risks the charity faces. All significant activities undertaken are subject to a risk review as part of the initial project assessment and implementation; major risks are identified and ranked in terms of their potential impact and likelihood. The Trustees are satisfied that systems and procedures are in place to mitigate our exposure to the major risks.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2021

Plans for future periods

In delivering our strategic plan, there are numerous inter-related external factors which create uncertainty, increase risk and complicate longer term strategic planning. Some of the key issues are reduction in public expenditure and national/local change programmes. We anticipate that the operating environment will be one of continued uncertainty and challenge. The full impact of Covid-19 has yet to be realized and we foresee the increased demand for our Money Advice and Employment Advice Services. There also seems to be a need to change the way many of our services are delivered, with a blended model of face to face and digital connectivity. We are proud to be such a flexible organization that we are able to respond to the changing environment with relative ease. We have adapted to ensure our operations and our premises remain Covid Secure and we are ready to adapt to any changes that legislation may bring.

Ongoing reductions in public expenditure remain here for the short to medium term and we continue to adapt accordingly. We therefore aim to further diversify our income streams to be less reliant on public sector funding and try to increase our grants from charitable trusts and funds and increase our work with the private sector, for example through our Triangle Tenancy Scheme and Temporary Housing Scheme. We also aim to continue to review our costs and increase efficiencies wherever prudent to do so. In addition to this, we aim to continue extending our geographical reach. In 2020-21 we have expanded our Rough Sleeper Outreach service in to Essex and are in talks about delivering other pilots for various district councils in the region.

Our objectives for this period are:

Excellent Service Delivery - Maintain and further develop excellence in service delivery, constantly reviewing our practices, ensuring that excellence is at the forefront of our thinking, in everything we do.

Adapting to Change - Working within our objects, build our resilience, by continuing our record of bringing innovative solutions to changing needs.

Partnership and Collaboration - Continue to develop our collaborative working approach across voluntary, public and private sectors, improving efficiencies, quality and joined up solutions.

Resource Management - Build upon our skilled volunteer and paid workforce, robust infrastructure and established financial strengths to ensure we continue to offer a professional and flexible response to changing needs.

Funds held as custodian

There are no funds in this category.

ANGLIA CARE TRUST
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TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2021

Statement of Trustees' responsibilities

The Trustees (who are also the directors of the charity for the purposes of company law) are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial . Under company law, the Trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charity and of its incoming resources and application of resources, including its income and expenditure, for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles of the Charities SORP (FRS 102);
- make judgments and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards (FRS 102) have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charity's transactions and disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Disclosure of information to auditors

Each of the persons who are Trustees at the time when this Trustees' Report is approved has confirmed that:

- so far as that Trustee is aware, there is no relevant audit information of which the charity's auditors are unaware, and
- that Trustee has taken all the steps that ought to have been taken as a Trustee in order to be aware of any relevant audit information and to establish that the charity's auditors are aware of that information.

Auditors

The auditors, Scrutton Bland LLP, have indicated their willingness to continue in office. The designated Trustees will propose a motion reappointing the auditors at a meeting of the Trustees.

Approved by order of the members of the board of Trustees and signed on their behalf by:



Lindsey Cook
(Chair of Trustees)

Date: 8/12/21

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF ANGLIA CARE TRUST

Opinion

We have audited the financial statements of Anglia Care Trust (the 'charitable company') for the year ended 31 March 2021 which comprise the Statement of Financial Activities, the Balance Sheet, the Statement of Cash Flows and the related notes, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2021 and of its incoming resources and application of resources, including its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the United Kingdom, including the Financial Reporting Council's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF ANGLIA CARE TRUST (CONTINUED)

Other information

The other information comprises the information included in the Annual Report other than the financial statements and our Auditor's Report thereon. The Trustees are responsible for the other information contained within the Annual Report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinion on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' Report for the financial year for which the financial statements are prepared is consistent with the financial statements.
- the Trustees' Report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of our knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' Report.

We have nothing to report in respect of the following matters in relation to which Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of Trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the Trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the Trustees' Report and from the requirement to prepare a Strategic Report.

ANGLIA CARE TRUST
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INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF ANGLIA CARE TRUST (CONTINUED)

Responsibilities of trustees

As explained more fully in the Trustees' Responsibilities Statement, the Trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF ANGLIA CARE TRUST (CONTINUED)

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an Auditor's Report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

We identified areas of laws and regulations that could reasonably be expected to have a material effect on the financial statements from our general commercial experience and through discussions and enquiries of Trustees and management. During the engagement team briefing, the outcomes of these discussions were shared with the team, as well as consideration as to where and how fraud may occur in the charitable company. The following laws and regulations were identified as being of significance to the charitable company:

- Those laws and regulations considered to have a direct effect on the financial statements including UK financial reporting standards, taxation regulations and the Charities Act 2011; and
- The charitable company is subject to many other laws and regulations where the consequences of non-compliance could have a material effect on amounts or disclosures in the financial statements, for instance through the imposition of fines or litigation. We identified the following areas as those most likely to have such an effect: health and safety, safeguarding, human rights and employment law and GDPR compliance.

Audit procedures undertaken in response to the potential risks relating to irregularities (which include fraud and non-compliance with laws and regulations) comprised of: enquiries of management and those charged with governance as to whether the company complies with such regulations; enquiries of management and those charged with governance concerning any actual or potential litigation or claims, inspection of relevant legal documentation, review of board minutes, testing the appropriateness of entries in the nominal ledger, including journal entries and the performance of analytical procedures to identify any unexpected movements in account balances which may be indicative of fraud.

No instances of material non-compliance were identified. However, the likelihood of detecting irregularities, including fraud, is limited by the inherent difficulty in detecting irregularities, the effectiveness of the entity's controls, and the nature, timing and extent of the audit procedures performed. Irregularities that result from fraud might be inherently more difficult to detect than irregularities that result from error. As explained above, there is an unavoidable risk that material misstatements may not be detected, even though the audit has been planned and performed in accordance with ISAs (UK).

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our Auditor's Report.

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INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF ANGLIA CARE TRUST (CONTINUED)

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an Auditor's Report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and its members, as a body, for our audit work, for this report, or for the opinions we have formed.



Sharon Gravener (Senior Statutory Auditor)

for and on behalf of

Scrutton Bland LLP

Chartered Accountants

Statutory Auditor

Fitzroy House

Crown Street

Ipswich

Suffolk

IP1 3LG

Date: 10 December 2021

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

**STATEMENT OF FINANCIAL ACTIVITIES (INCORPORATING INCOME AND EXPENDITURE ACCOUNT)
FOR THE YEAR ENDED 31 MARCH 2021**

	Notes	Unrestricted funds 2021 £	Restricted funds 2021 £	Total funds 2021 £	Total funds 2020 £
Income from:					
Charitable activities	3	3,836,459	988,241	4,824,700	4,235,728
Investments	4	535	-	535	2,388
Total income		3,836,994	988,241	4,825,235	4,238,116
Expenditure on:					
Charitable activities	5	3,433,053	850,544	4,283,597	3,908,270
Total expenditure		3,433,053	850,544	4,283,597	3,908,270
Net movement in funds before other recognised gains		403,941	137,697	541,638	329,846
Other recognised gains:					
Gains on revaluation of fixed assets		240,000	-	240,000	-
Net movement in funds		643,941	137,697	781,638	329,846
Reconciliation of funds:					
Total funds brought forward		1,415,502	122,086	1,537,588	1,207,742
Net movement in funds		643,941	137,697	781,638	329,846
Total funds carried forward		2,059,443	259,783	2,319,226	1,537,588

The Statement of Financial Activities includes all gains and losses recognised in the year.

The notes on pages 29 to 43 form part of these financial statements.

ANGLIA CARE TRUST
(A Company Limited by Guarantee)
REGISTERED NUMBER: 02223103

BALANCE SHEET
AS AT 31 MARCH 2021

	Notes	2021 £	2020 £
Fixed assets			
Tangible assets	10	845,284	548,349
		<u>845,284</u>	<u>548,349</u>
Current assets			
Debtors	11	345,998	355,439
Cash at bank and in hand		1,461,607	911,095
		<u>1,807,605</u>	<u>1,266,534</u>
Creditors: amounts falling due within one year	12	(333,663)	(277,295)
Net current assets		1,473,942	989,239
Total assets less current liabilities being net assets		<u>2,319,226</u>	<u>1,537,588</u>
Charity funds			
Restricted funds	13	259,783	122,086
Unrestricted funds	13	2,059,443	1,415,502
Total funds	13	<u>2,319,226</u>	<u>1,537,588</u>

The Trustees acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and preparation of financial statements.

The financial statements have been prepared in accordance with the provisions applicable to entities subject to the small companies regime.

The financial statements were approved and authorised for issue by the Trustees and signed on their behalf by:



Lindsey Cook
 (Chair of Trustees)

Date: 08.12.21

The notes on pages 29 to 43 form part of these financial statements.

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 31 MARCH 2021

	Notes	2021 £	2020 £
Cash flows from operating activities			
Net cash used in operating activities	16	626,058	287,225
		<hr/>	<hr/>
Cash flows from investing activities			
Interest received		535	2,388
Purchase of tangible fixed assets		(76,081)	(7,954)
		<hr/>	<hr/>
Net cash used in investing activities		(75,546)	(5,566)
		<hr/>	<hr/>
Change in cash and cash equivalents in the year		550,512	281,659
Cash and cash equivalents at the beginning of the year		911,095	629,436
		<hr/>	<hr/>
Cash and cash equivalents at the end of the year	17	1,461,607	911,095
		<hr/> <hr/>	<hr/> <hr/>

The notes on pages 29 to 43 form part of these financial statements

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021

1. General information

The company is a company limited by guarantee, domiciled and incorporated in England and Wales, registration number 02223103.

Anglia Care Trust is a registered charity, registration number 299049.

The registered office for the charity is Unit 8, The Square, Martlesham Heath, Ipswich, Suffolk, IP5 3SL.

The members of the company are the Trustees named on page 1. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the charity.

2. Accounting policies

2.1 Basis of preparation of financial statements

The financial statements have been prepared in accordance with the Charities SORP (FRS 102) - Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland, the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Anglia Care Trust meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy.

2.2 Going concern

The financial statements have been drawn up on a going concern basis.

The Trustees confirm that at the time of approving the financial statements, there are no material uncertainties regarding the Charity's ability to continue in operational existence for the foreseeable future.

In arriving at this conclusion the Trustees have taken account of current and anticipated financial performance in the current economic conditions, including the impact of Covid-19, and its reserves position. For this reason, the going concern basis continues to be adopted in the preparation of the Charity's financial statements.

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021**

2. Accounting policies (continued)

2.3 Income

All income is recognised once the charity has entitlement to the income, it is probable that the income will be received and the amount of income receivable can be measured reliably.

Grants are included in the Statement of Financial Activities on a receivable basis. The balance of income received for specific purposes but not expended during the period is shown in the relevant funds on the Balance Sheet. Where income is received in advance of entitlement of receipt, its recognition is deferred and included in creditors as deferred income. Where entitlement occurs before income is received, the income is accrued.

Income tax recoverable in relation to investment income is recognised at the time the investment income is receivable.

2.4 Expenditure

All expenditure is accounted for on an accruals basis and has been included under expense categories that aggregate all costs for allocation to activities. Where costs cannot be directly attributed to particular activities they have been allocated on a basis consistent with the use of the resources.

Support costs are those costs incurred directly in support of expenditure on the objects of the company and include project management carried out at Martlesham Heath.

2.5 Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the institution with whom the funds are deposited.

2.6 Tangible fixed assets and depreciation

Tangible fixed assets are initially recognised at cost. After recognition, under the cost model, tangible fixed assets are measured at cost less accumulated depreciation and any accumulated impairment losses. All costs incurred to bring a tangible fixed asset into its intended working condition should be included in the measurement of cost.

Depreciation is charged so as to allocate the cost of tangible fixed assets less their residual value over their estimated useful lives.

Depreciation is provided on the following bases:

Freehold property	- Included at estimated market value
Property improvements	- Over the 5 year lease term
Computer equipment	- 33.33% on a straight line basis
Fixtures and fittings	- 25% on a straight line basis

2.7 Debtors

Trade and other debtors are recognised at the settlement amount after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021

2. Accounting policies (continued)

2.8 Cash at bank and in hand

Cash at bank and in hand includes cash and short-term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

2.9 Liabilities and provisions

Liabilities are recognised when there is an obligation at the Balance Sheet date as a result of a past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably.

2.10 Financial instruments

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

2.11 Pensions

The charity operates a defined contribution pension scheme and the pension charge represents the amounts payable by the charity to the fund in respect of the year.

2.12 Fund accounting

General funds are unrestricted funds which are available for use at the discretion of the Trustees in furtherance of the general objectives of the charity and which have not been designated for other purposes.

Designated funds comprise unrestricted funds that have been set aside by the Trustees for particular purposes. The aim and use of each designated fund is set out in the notes to the financial statements.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the charity for particular purposes. The costs of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the notes to the financial statements.

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021**

3. Income from charitable activities

	Unrestricted funds 2021 £	Restricted funds 2021 £	Total funds 2021 £	Total funds 2020 £
Advice, Guidance & Advocacy	273,465	218,262	491,727	479,973
Community Safety	409,467	88,501	497,968	465,039
Housing Services	3,125,804	678,692	3,804,496	3,258,444
General	27,723	2,786	30,509	32,272
Total 2021	<u>3,836,459</u>	<u>988,241</u>	<u>4,824,700</u>	<u>4,235,728</u>
Total 2020	<u>3,432,160</u>	<u>803,568</u>	<u>4,235,728</u>	

4. Investment income

	Unrestricted funds 2021 £	Total funds 2021 £	Total funds 2020 £
Bank interest	535	535	2,388
Total 2020	<u>2,388</u>	<u>2,388</u>	

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021

5. Analysis of expenditure on charitable activities

Summary by fund type

	Unrestricted funds 2021 £	Restricted funds 2021 £	Total funds 2021 £	Total funds 2020 £
Advice, Guidance & Advocacy	266,330	188,920	455,250	519,129
Community Safety	330,537	73,654	404,191	411,473
Housing Services	2,825,576	586,806	3,412,382	2,971,018
General	10,610	1,164	11,774	6,650
	<u>3,433,053</u>	<u>850,544</u>	<u>4,283,597</u>	<u>3,908,270</u>
Total 2020	<u>3,105,029</u>	<u>803,241</u>	<u>3,908,270</u>	

6. Analysis of expenditure by activities

	Activities undertaken directly 2021 £	Support costs 2021 £	Total funds 2021 £	Total funds 2020 £
Advice, Guidance & Advocacy	433,441	21,809	455,250	519,129
Community Safety	379,623	24,568	404,191	411,473
Housing Services	3,349,267	63,115	3,412,382	2,971,018
General	4,924	6,850	11,774	6,650
	<u>4,167,255</u>	<u>116,342</u>	<u>4,283,597</u>	<u>3,908,270</u>
Total 2020	<u>3,796,045</u>	<u>112,225</u>	<u>3,908,270</u>	

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021

6. Analysis of expenditure by activities (continued)

Analysis of direct costs

	Advice, Guidance & Advocacy 2021 £	Community Safety 2021 £	Housing Services 2021 £	General 2021 £	Total funds 2021 £	Total funds 2020 £
Staff costs	416,805	359,364	1,203,718	4,924	1,984,811	1,921,805
Other costs	16,636	20,259	2,145,549	-	2,182,444	1,874,240
	<u>433,441</u>	<u>379,623</u>	<u>3,349,267</u>	<u>4,924</u>	<u>4,167,255</u>	<u>3,796,045</u>
Total 2020	<u>495,944</u>	<u>388,371</u>	<u>2,911,730</u>	<u>-</u>	<u>3,796,045</u>	

Analysis of support costs

	Advice Guidance & Advocacy 2021 £	Community Safety 2021 £	Housing Services 2021 £	General 2021 £	Total funds 2021 £	Total funds 2020 £
Staff costs	19,027	21,167	53,840	-	94,034	101,198
Depreciation	2,782	3,401	9,275	-	15,458	4,377
Governance costs	-	-	-	6,850	6,850	6,650
	<u>21,809</u>	<u>24,568</u>	<u>63,115</u>	<u>6,850</u>	<u>116,342</u>	<u>112,225</u>
Total 2020	<u>23,185</u>	<u>23,102</u>	<u>59,288</u>	<u>6,650</u>	<u>112,225</u>	

7. Auditor's remuneration

	2021 £	2020 £
Fees payable to the charity's auditor for the audit of the charity's annual accounts	6,850	6,650

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021

8. Staff costs

	2021	2020
	£	£
Wages and salaries (including expenses)	1,817,212	1,794,428
Social security costs	155,332	140,862
Other pension costs	106,301	87,713
	<u>2,078,845</u>	<u>2,023,003</u>

The average number of persons employed by the charity during the year was as follows:

	2021	2020
	No.	No.
Advice, Guidance & Advocacy	32	35
Community Safety	13	14
Housing Services	43	38
General	10	11
	<u>98</u>	<u>98</u>

No employee received remuneration amounting to more than £60,000 in either year.

The wages and salaries costs above also include volunteer expenses. The average number of volunteers for the year were 275 (2020: 275)

9. Trustees' remuneration and expenses

During the year, none of the Trustees received any remuneration or other benefits for their qualifying services to the charity. (2020 - £NIL).

During the year ended 31 March 2021, expenses amounting to £NIL were reimbursed or paid directly to Trustee in respect of travel (2020 - £37 to 1 Trustee).

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021

10. Tangible fixed assets

	Freehold property £	Property improvements £	Computer equipment £	Fixtures and fittings £	Total £
Cost or valuation					
At 1 April 2020	540,000	78,578	110,085	53,441	782,104
Additions	-	3,135	70,041	2,905	76,081
Disposals	-	-	(18,054)	-	(18,054)
Revaluations	240,000	-	-	-	240,000
At 31 March 2021	<u>780,000</u>	<u>81,713</u>	<u>162,072</u>	<u>56,346</u>	<u>1,080,131</u>
Depreciation					
At 1 April 2020	-	78,578	104,217	50,960	233,755
Charge for the year	-	-	14,011	1,447	15,458
On disposals	-	-	(14,366)	-	(14,366)
At 31 March 2021	<u>-</u>	<u>78,578</u>	<u>103,862</u>	<u>52,407</u>	<u>234,847</u>
Net book value					
At 31 March 2021	<u><u>780,000</u></u>	<u><u>3,135</u></u>	<u><u>58,210</u></u>	<u><u>3,939</u></u>	<u><u>845,284</u></u>
At 31 March 2020	<u><u>540,000</u></u>	<u><u>-</u></u>	<u><u>5,868</u></u>	<u><u>2,481</u></u>	<u><u>548,349</u></u>

The freehold and leasehold land and buildings are valued on an open market basis by the Trustees based on desktop valuations supplied by independent valuers Fenn Wright on 7th October 2021. The historic cost on donation of the land and buildings is £253,352.

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021**

11. Debtors

	2021 £	2020 £
Due within one year		
Trade debtors	341,657	351,098
Other debtors	600	600
Prepayments and accrued income	3,741	3,741
	<u>345,998</u>	<u>355,439</u>

12. Creditors: Amounts falling due within one year

	2021 £	2020 £
Trade creditors	18,421	37,246
Other taxation and social security	109,830	88,914
Other creditors	5,999	34,687
Accruals and deferred income	199,413	116,448
	<u>333,663</u>	<u>277,295</u>

	2021 £	2020 £
Deferred income at 1 April 2020	108,468	96,052
Resources deferred during the year	191,433	108,468
Amounts released from previous years	(108,468)	(96,052)
	<u>191,433</u>	<u>108,468</u>

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021

13. Statement of funds (continued)

The designated funds are for the following purposes:

Development reserve fund – is allocated to future projects that require an input of resource in the early stages

Long term property maintenance – is allocated for long term costs of the owned rented properties

Fixed assets – represents the funds invested in fixed assets used by the charity and therefore not readily available

Triangle Tenancies – contingency funding to ensure projects can continue even if funding reduces

Training Fund – to cover training postponed from 2020/21 due to Covid-19

	Balance at 1 April 2020 £	Income £	Expenditure £	Transfers in/out £	Gains/ (Losses) £	Balance at 31 March 2021 £
Restricted funds						
Advocacy and IV	10,653	24,203	(6,122)	-	-	28,734
Mentoring	310	500	(131)	-	-	679
Triangle Tenancies	-	52,621	(52,621)	-	-	-
Suffolk Offender Accommodation Project	11,241	-	-	-	-	11,241
Grants & Donations	9,471	2,786	(1,164)	-	-	11,093
Hidden Groups	-	20,000	(2,000)	-	-	18,000
SCDC Domestic Abuse	43,148	58,834	(58,834)	-	-	43,148
SEND mediation	5,670	46,704	(34,381)	-	-	17,993
THCH Opportunity Suffolk	4,249	97,219	(98,650)	-	-	2,818
SCDC Abuse Accommodation	349	45,637	(40,373)	-	-	5,613
HRS Single Homeless	-	83,539	(83,539)	-	-	-
HRS Offenders	-	121,764	(121,764)	-	-	-
Money Advice	-	49,636	(49,636)	-	-	-
East Suffolk Rough Sleeper	2,536	29,305	(21,535)	-	-	10,306
STEPS	2,419	147,237	(147,237)	-	-	2,419
Housing First	7,725	41,414	(42,598)	-	-	6,541
COVID grants	-	83,574	(17,228)	-	-	66,346
STARS	13,034	-	(240)	-	-	12,794

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021

13. Statement of funds (continued)

Statement of funds - current year (continued)

	Balance at 1 April 2020 £	Income £	Expenditure £	Transfers in/out £	Gains/ (Losses) £	Balance at 31 March 2021 £
Domestic Abuse Outreach	11,281	22,864	(31,281)	-	-	2,864
Tending Rough Sleeper	-	60,404	(41,210)	-	-	19,194
	<u>122,086</u>	<u>988,241</u>	<u>(850,544)</u>	<u>-</u>	<u>-</u>	<u>259,783</u>
Total of funds	<u><u>1,537,588</u></u>	<u><u>4,825,235</u></u>	<u><u>(4,283,597)</u></u>	<u><u>-</u></u>	<u><u>240,000</u></u>	<u><u>2,319,226</u></u>

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021**

14. Summary of funds

Summary of funds - current year

	Balance at 1 April 2020 £	Income £	Expenditure £	Transfers in/(out) £	Gains/ (Losses) £	Balance at 31 March 2021 £
Designated funds	902,574	-	(28,540)	242,982	240,000	1,357,016
General funds	512,928	3,836,994	(3,404,513)	(242,982)	-	702,427
Restricted funds	122,086	988,241	(850,544)	-	-	259,783
	<u>1,537,588</u>	<u>4,825,235</u>	<u>(4,283,597)</u>	<u>-</u>	<u>240,000</u>	<u>2,319,226</u>

15. Analysis of net assets between funds

Analysis of net assets between funds - current year

	Unrestricted funds 2021 £	Restricted funds 2021 £	Total funds 2021 £
Tangible fixed assets	845,284	-	845,284
Current assets	1,547,822	259,783	1,807,605
Creditors due within one year	(333,663)	-	(333,663)
Total	<u>2,059,443</u>	<u>259,783</u>	<u>2,319,226</u>

Analysis of net assets between funds - prior year

	Unrestricted funds 2020 £	Restricted funds 2020 £	Total funds 2020 £
Tangible fixed assets	548,349	-	548,349
Current assets	1,144,448	122,086	1,266,534
Creditors due within one year	(277,295)	-	(277,295)
Total	<u>1,415,502</u>	<u>122,086</u>	<u>1,537,588</u>

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021

16. Reconciliation of net movement in funds to net cash flow from operating activities

	2021 £	2020 £
Net income for the year (as per Statement of Financial Activities)	541,638	329,846
Adjustments for:		
Depreciation charges	15,458	4,377
Interest receivable	(535)	(2,388)
Loss on the sale of fixed assets	3,688	-
Decrease/(increase) in debtors	9,441	(110,781)
Increase in creditors	56,368	66,171
Net cash provided by operating activities	626,058	287,225

17. Analysis of cash and cash equivalents

	2021 £	2020 £
Cash in hand	1,461,607	911,095
Total cash and cash equivalents	1,461,607	911,095

18. Analysis of changes in net funds

	At 1 April 2020 £	Cash flows £	At 31 March 2021 £
Cash at bank and in hand	911,095	550,512	1,461,607

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021

19. Operating lease commitments

At 31 March 2021 the charity had commitments to make future minimum lease payments under non-cancellable operating leases as follows:

	2021 £	2020 £
Not later than 1 year	75,922	73,937
Later than 1 year and not later than 5 years	140,170	200,178
	<u>216,092</u>	<u>274,115</u>

20. Related party transactions

The key management personnel of the charity comprises the trustees, The Chief Executive Officer, the Directors of Operations and Business Support, The Operational Managers for Housing Services, the Operational Managers for Community Safety and the Business Support Manager.

The total employee benefits of the key management personnel of the Trust were £287,741 (7 staff) (2020: £298,411 (7 staff))