



SURREY
CARE
TRUST

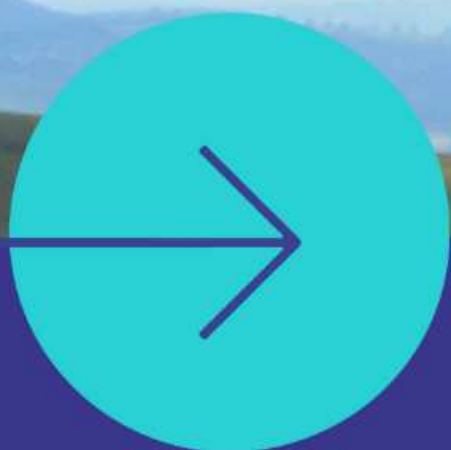
SURREY CARE TRUST

Trustees' Annual Report and Accounts

2023-2024

Registered charity 285543

Company limited by guarantee under number 01658859



Supporting people in Surrey who need it most

We're the local charity working with volunteers to give people the opportunities, skills, and support they need to achieve their potential.

www.surreycaretrust.org.uk

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Our Vision

We are the local charity, working with volunteers, to make Surrey a place where vulnerable people have the opportunities, skills, and support they need to achieve their potential.

Our Mission

We are breaking the Cycle of Disadvantage in Surrey by equipping vulnerable people with the skills and confidence they need to change their lives, and their futures.

ABOUT OUR WORK

We support some of the most vulnerable and socially marginalised people in Surrey - those from low-income families, vulnerable young people and low-skilled adults – to give them the confidence and self-belief, skills and education, aspirations, and opportunities to create better lives for themselves and their families.

Following our 2020-2023 three-year plan which responded to the Covid Pandemic, the financial year of 2023-2024 was one of significant change and transition for the Trust. However, our remit and commitment remained the same and we focused on three priority areas:



Making the Difference: developing an integrated approach of effective early intervention and holistic support - ensuring vulnerable people and families in Surrey have access to high quality services which respond to their changing needs



People at the Heart: ensure our volunteers and staff are enabled and empowered; ensure we understand our communities' needs



Quality and Assurance: ensure we have the stability of resource to consistently deliver our programmes

MAKING THE DIFFERENCE IN 2023-2024

During the 12 months to the end of July 2024, we worked with over **5,100 individuals and families** across the county. This is an increase of 37% from the previous year which reflects the transitions in our service delivery and the inclusion of more widespread family resilience support.

We helped those people to become better parents, find stable employment, engage with their environment and community, build their confidence and resilience, and gain the qualifications or personal skills they need to progress in life.

Through our cohesive approach of combining long term mentoring, skills training, and outdoor activities, and by working with over **400 volunteers**, we supported low-income families, vulnerable young people, and low-skilled adults to:

- **Build the confidence and skills they need to thrive**
- **Provide support and positive childhoods for their families to flourish**
- **Work with nature to nurture their wellbeing and engagement with their community**

We know our work is effective and creates social return because the people we work with:

- **Tell us they feel more self-confident, positive, respected, and valued**
- **Gain awards and qualifications or improve their skills in other ways**
- **Engage in volunteering and community activities and contribute to society**
- **Look for, and find work, or progress into further learning**



I appreciated the time and space to explore issues and be heard. To challenge some negative views of myself and explore their origin. I felt accepted'

Skills to Thrive



Skills to Thrive

Our Skills to Thrive programmes support people to build the skills they need for life, learning, and work and to progress to a more positive future. These include 'soft' skills such as building confidence, trust, or communication skills, and more tangible skills such as numeracy or environmental skills, to job search and interview skills. Where possible, beneficiaries are encouraged to gain qualifications that will help them progress further.

Steps2Work Woking Youth Hub

Mentoring by trained volunteers or staff helps young people and adults to gain confidence and overcome barriers so they can engage in community activities and find sustainable employment and/or further education. All our employment support targets people described as 'furthest from the labour market' - those who are socially isolated, have been or are at risk of long-term unemployment, have mental health issues or who have learning difficulties.

Steps2Work Youth is a project supported by Woking Borough Council and the Department for Work and Pensions. It is designed to engage with young people aged 16-24yrs, and Care Leavers, and support them to secure positive employment and/or educational outcomes.

The success of the project, along with funding from the Henry Smith Charity, enabled us to expand the work to other targeted groups such as people with additional needs and/or Autism Spectrum Condition.

Over the year, **186 young people and 7 families** were supported by the team resulting in 72 job offers, and 23 work trials. With further support from Woking Borough Council the team were also able to support the Council's resettlement programme for displaced persons helping 19 adults, 4 young people, and 10 families to secure 26 job offers and 12 work trials.

Specific activities included: working with national employers such as Timpson Retailers and Philips, offering mock interviews and half day work experience, and organising IT repair workshops to teach young people how to take apart laptops and replace hard-drives; laptops were then given to those who attended.



Thank you for arranging the SCT counselling for me as it has been a massive help. I am now working in a local software company and you have really encouraged and supported me to achieve this.



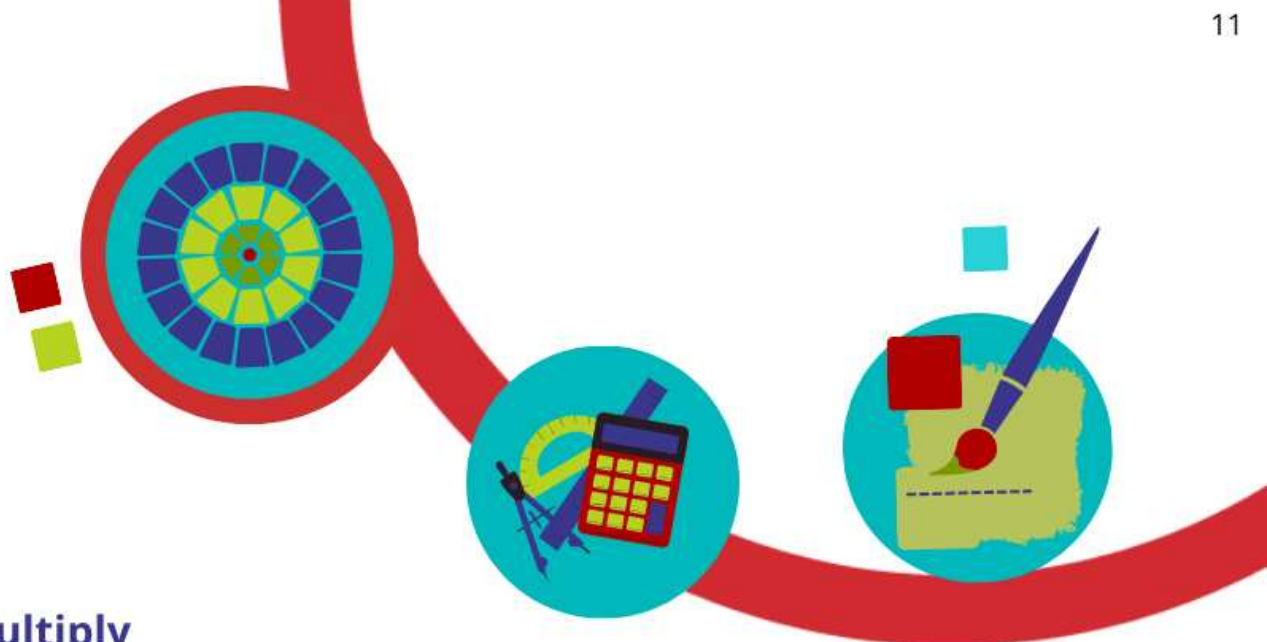
Over 60% of S2WW clients have anxiety and depression



STEPS2Work Wellbeing

Steps2Work Wellbeing has grown from the successes of our Woking Youth Hub, and exemplifies the need for responsive and flexible services that can support people with multiple complex needs.

Thanks to funding from Surrey County Council's Mental Health Investment Fund, we were able to establish mentoring type support and outdoor activities for people struggling with their mental health and employment needs in the boroughs of Woking, Reigate & Banstead, and Spelthorne. **In the five months of the programme, starting in April 2024, the team supported 59 people**, many of whom struggled with specific mental health issues such as anxiety and/or depression, addictions, and PTSD; approximately 25% of clients identified themselves as neurodivergent.

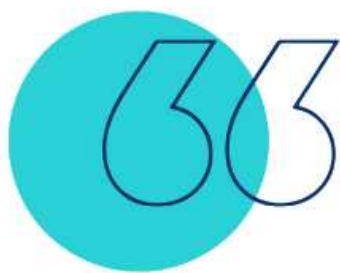


Multiply

Working with partners such as the Hale Family Centre as well as Surrey Care Trust's own sites, we hosted a series of the free Multiply courses and activities designed to help people improve their maths skills.

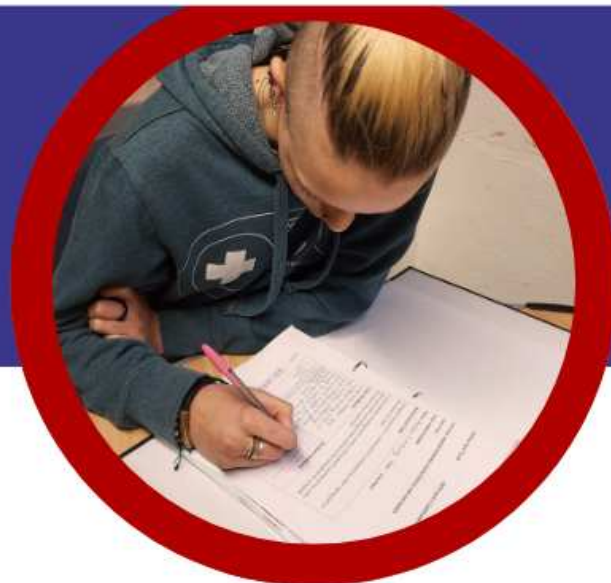
Participants undertook a range of interesting and engaging courses with key maths skills activities embedded in each activity. The activities focussed on specific life skills topics such as crafts, landscaping, or cooking, or fun family activities designed to reduce the fear of maths in children and help parents support their children with maths challenges and homework.

Over the year, the team supported **95 adults, 45 children and young people, and a further 10 families** to engage in the courses, taking the fear out of maths!



I loved doing the raised beds. I had to measure and work out volume which I had not done before. It didn't feel like doing Maths like I did at school.

**SKILLS
FOR LIFE
MULTIPLY**



STEPS to 16

Our STEPS to16 alternative education programme specialises in supporting and re-engaging 14 to 16 year-olds struggling with mainstream education. The students live with a range of needs and challenges including problems at home, low self-esteem, and poor social, mental, and emotional health.

Our high tutor to student ratio supports the holistic learning environment. The curriculum is tailored to the specific needs of each student, and the more informal educational setting of our Learning Centre in Woking helps students to feel more at ease.

With this approach we aim to nurture the young people's social development and help them achieve the best possible learning outcomes.

The team encourages and enables students to gain qualifications in core subjects such as English and Maths while the nurturing environment and Life Skills curriculum (Healthy Living, Domestic Cooking, Sport and Fitness, Group and Teamwork, Preparation for work and college, vocational activities, art etc.) helps students develop strong life skills as they transition into adulthood.

During 2023-2024, **27 students were supported by the team**, the most the team have ever supported, indicative of the increasing demand for services like STEPS to 16. Out of the twelve year 11 students who took their exams all successfully secured accredited qualifications.





***95% of STEPS to 16 leavers
have gone on to further
education or into employment***



I like mentoring it's really helped me, I used to be so cross and no one understood me. My mentor just got me and I really like spending time with her.

Mentee

Building Belonging

Starting in September 2023, the Trust supported **24 young people and 9 families with mentoring** through the Building Belonging programme. Targeted to families living in Elmbridge, the aim of the programme is to reduce the likelihood of young people being drawn into offending or anti-social behaviour.

The young people have multiple and complex life experiences; 60% of children have experienced three or more traumatic experiences such as household mental illness, household crime, emotional neglect, parental separation or domestic abuse. For these young people, and their families, engaging with professional support has always been challenging, expecting to receive criticism and negativity.

The team of experienced staff reach out to families and support them when needed. The result is that the young people have engaged in positive activities in the community, showed improved school attendance, and had the opportunity to build trusting relationships with professionals.

Wellbeing Mentors

Surrey Care Trust continues to be part of the Surrey Wellbeing Partnership - an alliance of voluntary sector organisations working to improve the emotional wellbeing and mental health of children and young people.

Over the year, our expert mentoring team worked with specially trained volunteers - Wellbeing Mentors - to **support 92 young people**, aged 11-18, living with problems such as OCD, self-harm and eating disorders. This is over a 5% increase from the previous year.

In addition to the one-to-one mentoring, wellbeing group work and activity days were also offered to improve the young people's confidence, emotional development, and build peer networks. These days took place at our Gateway Community Allotment or on our Swingbridge Community Boat *Tranquility*. Other activities were also arranged such as paddleboarding and horse riding.

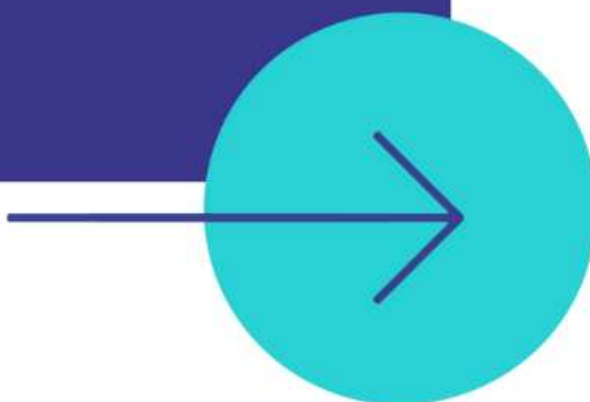
Free Counselling

In addition to our Wellbeing Mentors, we offer a free and independent Counselling service for 16 to 25 year-olds who are unable to access support elsewhere. This service is supported with funding from BBC Children in Need.

Our volunteer counsellors, who work under a trained supervisor and manager (all are members of British Association for Counselling and Psychotherapy), provide 12 weekly sessions to help their clients to feel valued, less helpless and more positive and to live life more fully.

Over the 12 weeks they receive support, we measure the young people's progress in six areas: feeling supported, levels of anxiety, positive relationships, decision making, socialising and communication skills. Initially clients rate themselves lowest when asked if they feel supported in life, but after counselling tell us that they feel much more confident at socialising and decision making. **Over the past year, 49 young people experiencing anxiety and depression were helped by this service.**

I appreciated the time and space to explore issues and be heard; I felt accepted.









FLOURISHING FAMILIES

Our Flourishing Families programmes help parents to provide supportive environments and positive childhood experiences. Our services include providing long term, structured support, parenting skills training, and safe spaces to enjoy relationship building, family time and activities.

Early Help Mentoring for Young People and Families

Our Early Help Family Mentoring, funded by Surrey County Council and delivered in partnership with Home-Start, supported children, young people, and their parents, struggling to cope with life's challenges and in need of resilience support.

Most families who came to us were struggling with mental health issues, children's behaviour, relationship difficulties or challenges because of neurodivergent conditions.

Working with a wide range of families with multiple needs, our trained volunteer mentors delivered a package of our one-to-one mentoring, Home-Start's home visiting, group work/parenting support, and signposting to further help.

The success of the programme was proven time and time again over the near five year period of its operation, with **99% of parents and young people reporting improvements** in their resilience, well-being, confidence, and/or self-esteem.

In the final eight months of the program, from August 2023-March 2024, when the SCC's new style family support came into effect, the Family Mentoring teams provided **175** families with one to one mentoring support and a further **177** families were supported through signposting, parenting or other types of help. This is a lower number than previous years reflecting the impact of the cessation of taking on new referrals (and passing to the newly appointed providers) so we could continue supporting established clients until the end of the contract.

Youth & Family Mentoring

The success of the Early Help mentoring reinforced our commitment to providing meaningful support to vulnerable families, despite changes to funding. With support from Waverley Borough Council and the Ingram Trust, we have been able to continue this support in the boroughs of Waverley and Woking, and have launched a new fundraising campaign to establish the programme in other areas of significant need.

Such support can be transformational; not only in empowering parents but helping young people to work through and resolve or manage their problems. The result is that young people are able to make positive choices, and improve their educational outcomes, employment prospects, relationships, and their emotional wellbeing.

In the four months between April 2024 and July 2024, the Youth & Family Mentoring teams **supported 34 young people** living with a wide range of needs such as poor mental health, family breakdown, learning difficulties, and relationship issues.

Spelthorne Family Centres

Introduced from April 2024, Surrey County Council's new family resilience support model, Families First, focuses on family centres as support hubs to provide activities for vulnerable families and as bases for outreach work.

Although this change ended our Early Help mentoring in many areas, we were delighted to be appointed as the Families First provider in the borough of Spelthorne.

This opportunity allows us to unite the support delivered through the Clarendon Family Centre with that of the Stanwell Family Centre and build on the successes we have achieved with local families and the community over the past two decades.



Stanwell Family Centre

Our Stanwell Family Centre is located in one of Surrey's most deprived wards and, employing a team that includes experienced outreach workers, works with families identified as being most in need. The Centre provides early help support to families with children up to age of 19 years (25 if there is a specific need).

Often families are struggling with a multitude of complex problems such as limited parenting skills, children with special needs (including ADD, ASD, dyspraxia etc.), domestic abuse, low levels of literacy and/or English as a second language. The team provide specialist services and support including outreach support, parenting programmes, the Freedom Programme for victims of domestic abuse, and for children who have witnessed domestic abuse or suffered abuse.

The team also work with a wide range of partner agencies, voluntary organisations, councillors, local schools and nurseries, as well as professionals such as midwives, social workers, speech therapists, health visitors and police officers. Such holistic support means most problems are addressed before they spiral out of control or become dangerous and ensure that families receive the right help, at the right time.

During the year, the Stanwell Family Centre team successfully **supported 119 children and young people and 169 parents**. In addition, through their family resilience activities (including the sensory room, toy library, and skills courses), the team also supported 1,259 children and young people, and 1,240 parents.

Clarendon Family Centre

As of the start of June 2024, Surrey Care Trust took over the contract to deliver Clarendon Family Centre's targeted support and family resilience services, including those delivered from the Buckland Centre in Staines.

The Clarendon team has been supporting vulnerable families from across the borough, with the exception of Stanwell, with outreach support, breastfeeding advice, parenting courses, and other services. That work will continue and develop as the team integrates into the Surrey Care Trust Family.

A close-up photograph of the bow of a green boat. The boat has a purple rectangular sign with the word "Tranquility" in white script. The hull is green with a white stripe and shows signs of wear and rust. A silver chain is attached to the bow. The boat is on a river with green foliage in the background.

Tranquility



NURTURE THROUGH NATURE

Our Nurture through Nature activities, delivered from a variety of locations, harness the power of the natural world to encourage people to engage with their local environment and communities, improving their wellbeing, sense of worth, and practical skills.

Swingbridge Community Boats

From our two Swingbridge Community Boats, expert volunteers deliver a range of river-based activities to give people of all ages the opportunity to learn new skills, gain qualifications, and improve their wellbeing and confidence.

Our trained volunteers manage the day-to-day operation of the boats: maintaining and repairing the boats, planning trips, activities, and conservation work, and providing informal mentoring for some of our more vulnerable volunteers and clients

Hundreds of people enjoyed *Swingbridge Tranquility's* cruises and activities on the River Wey. People living in homeless hostels, children with specific needs, older people with limited mobility (the boat can accommodate up to two wheelchairs), our own STEPS to 16 students, and young people and parents supported by Wellbeing or Family mentors are among those who benefited.

Tranquility also continued to host the NHS Early Psychosis Group who take part in our environmental conservation activities, putting the galley to good use for a series of 'Culinary Cruises'.

Swingbridge Endeavour crews comprise trained volunteers working alongside volunteers who are living with or recovering from problems like poor mental health, addiction or relationship breakdown. There are also sessions where offenders serving community sentences join the crew to make a positive contribution to the environment and community.



Being on this boat has made me see that my life is not pointless. I have learned new skills, my attitude to life has changed

Together, everyone working on *Endeavour*, completed **over 3,600 hours of environmental conservation activities** along the waterways in and around the Rivers Wey and Thames, including:

- **Shalford Meadows, including the steps, bridge, and ponds**
- **Thames Lock**
- **Hurst Park**
- **Desborough Island**
- **The Wey and Godalming Navigations**
- **St Catherine's Lock, Thames Lock, Molesey Lock, Stoke Lock, and Millmead**

Local residents – including the wildlife – enjoyed the improved and well-maintained habitats after the crews removed large amounts of Himalayan Balsam and Ragwort, fallen trees from tow paths, cleared ditches, coppicing, and tree clearance.

Combined, from August 2023 to July 2024, **almost 750 people benefited from the wellbeing cruises, confidence boosting courses, and environmental activities**; 4% more than the previous year.

The Gateway Garden

The activities delivered by the award winning Gateway Garden (formerly the Gateway Community Allotment), near Reigate aims to help anyone living with poor mental health or at risk of isolation to make positive changes, develop practical skills, and enjoy the therapeutic benefits of gardening, nature, and the outdoors – all within a safe and nurturing space.

As part of our previous Early Help work with Surrey County Council, the team worked closely with the family mentoring teams to provide opportunities for families and young adults to come together.

In October 2023, the team's accomplishments were recognised in the RHS's South & South East in Bloom It's Your Neighbourhood Awards, achieving 'Outstanding' status with specific focus on 'being inclusive of local people, making a difference to local people, and working in partnership with others'.

Additionally, throughout 2023-2024, the Garden acted as the springboard for a new strand of Surrey Care Trust's work, our Outside & Active courses. The Gateway team developed the concept, delivered the first course, and expanded volunteering opportunities in the wider community.

Stanwell Community Group

Working closely with the Stanwell Family Centre, the newly named Stanwell Community Group (formerly the Stanwell Local Conversation) is a grassroots initiative that empowers the local community to create a well-connected, healthy and active community.

Those within 'The Group' work to:

- Reduce social isolation
- Bring residents together to take action on local issues (such as the environment and social connections)
- Support residents to engage and get involved with their neighbourhood through events and activities
- Encourage good physical and mental health
- Encourage pride in the village

With funding from the People's Health Trust and with other charitable support, over the past year, local residents have secured new jobs, become more independent, and enjoyed opportunities they would not otherwise have access to. **Volunteers also regularly supported over 400 children and families**, and engaged many more in activities ranging from a Lantern Parade, celebrating Diwali, Family Fun days and of course, activities delivered from the Conversation's award-winning Community Allotment.

Outside & Active

In January 2023, the Gateway Garden became the first home of our new Outside & Active courses.

These courses, funded by the Community Foundation for Surrey's new Scale Up Mental Health Fund and additional funding from the National Lottery, are designed to help young people improve their mental health by being outdoors and taking part in nature-based therapies. The natural setting, activities, and opportunities to make friends, boosts young people's confidence and reduces their social isolation.

Over the year, **61 people took part in one of 14 courses** that incorporated a range of nature based activities such as building raised beds, wreath making, planting and outdoor crafts. The team now look forward to utilising what they have learned so far and expanding to new locations to reach more groups over the next twelve months.

Our **Gateway Garden** supports people in a variety of ways







PEOPLE AT THE HEART

Volunteers

Volunteers are integral to the success of our work. People from all walks of life join us as crew on our Community Boats, mentors, allotment gardeners, marshals at our events, and more! As well as helping us to support our clients and strengthen communities, our volunteers tell us how rewarding and life-enhancing they find their volunteer work, with many also gaining new skills, thanks to the training we provide.



Volunteers donated almost **27,800** hours of their time to help vulnerable and disadvantaged people in Surrey*



Last year, and despite changes to our service provision, **70** new volunteers joined our 'ranks', who, along with our existing volunteers, donated at least **£318,000*** of their time



In return, we were able to provide the volunteers with approximately **4,400** hours of training on a range of issues such as building confidence; communication; relationships; finding, securing, and maintaining employment; parenting skills; behaviour management; mental health support

We are also extremely grateful for all the support from local companies for volunteering at our sites across the county. We were delighted to host Zurich Financial, Thales UK, and SES Water.

**This is less than previous years, due to changes in the Early Help mentoring programme*



Trustees

Our Board of Trustees are volunteers responsible for governing the Trust and directing how it is managed and run. We are privileged to be joined by people who bring a wide range of skills and experiences from business, charity, and our local communities. Together they help drive our work and ensure we make the greatest difference we possibly can.

As a board, our Trustees meet six times a year to review strategic priorities and ensure due diligence of responsibilities and overall management of the Trust, including monitoring of policies and the Trust's Risk Register. As individuals, each Trustee supports a specific programme or strategic priority through regular meetings and visits.

John Chaplin – Chair

John started work for Mobil in the North Sea and then lived and worked around the world in a variety of assignments, returning to the UK to become Chairman of Esso UK. He now pursues his interests of travel, hill walking, flying, and volunteering. John sits on the Investment Committee.

Richard Whittington DL – Vice Chair

Richard is involved with the community through the Surrey Lieutenancy, the High Sheriff Youth Awards, and the Gordon Foundation. Richard is also a Vice-President of the Community Foundation for Surrey. Richard is the nominated Trustee for Health and Safety.

Paul Downes – Treasurer

Paul is a Chartered Accountant who spent 30 years working in banking and private equity. Paul is also the Chair of the Horsell Common Preservation Society and Honorary Treasurer of the Community Foundation for Surrey. Paul sits on the Investment Committee.

Tracey Cater MCIPD

Tracey has been a qualified HR practitioner for more than 30 years and currently works as an HR Consultant advising and supporting many different types of businesses and charities. She is a mental health first aider and a member of the Chartered Institute of Personnel & Development. Tracey became a Surrey Care Trust volunteer mentor in February 2021 which she believes enhances her role as a Trustee with the Trust. Tracey was appointed in September 2024.

Phil Osborne

As Head of Surrey County Council's Early Years and Childcare (in 2002), Phil oversaw the establishment of a network of Sure Start Children's Centres across the county. Before retiring, Phil was a part-time Children's Social Worker with Hampshire County Council. Phil sits on the Safeguarding Committee, the STEPS Management Committee, and the Family Centre Group.

Natalie Payne

Natalie is a Partner at Morr & Co solicitors, an honorary legal adviser for the Citizen's Advice Bureau, and has mentored students at the University of Kent and the College of Law. Natalie is also a keen athlete and has completed various challenges to raise money for charity.

Kari Pridden

Kari spent 15 years in the oil and gas industry after which she became a NHS Speech and Language Therapist. Kari provides Speech and Language support to the Family Centre and sits on the Family Centre Group.

Julie Richardson

Julie is the HR Lead at Southwark Diocesan Board of Education, supporting 106 schools and leading on HR for the Board itself. Prior to this, Julie was Director of HR at The Howard Partnership Trust, and the Head of Education HR at Babcock 4s. Julie resigned as a Trustee in July 2024.

Ron Searle

Ron has worked in education for 30 years. He was Chair of the Surrey Secondary Headteachers' Council, sitting on the Surrey Safeguarding Children Board, SEND Governance Board, School Improvement Partnership Board and Schools Forum. He has served on the corporation of a General FE college, as governor of a primary federation and continues to serve as Chair of Trustees of an Alternative Provision Multi-Academy Trust (IET). He is now an independent educational consultant working with schools across the country.

Dr Naomi Winstone

Naomi is Professor of Educational Psychology and Director of the Surrey Institute of Education at the University of Surrey in Guildford, a Principal Fellow of the Higher Education Academy, and a National Teaching Fellow. Naomi previously worked as a Volunteer Mentor in the Waverley area.

Vivienne Winter Stuart

Vivienne spent 30 years working in the IT industry ending as an international senior projects director and now uses her skills to benefit the voluntary sector. As well as being a Trustee, Vivienne is also a Volunteer Mentor and Skipper on our Swingbridge Community Boats.

QUALITY AND ASSURANCE

Fundraising

2023-2024 was another full year for the Trust's fundraising. We saw our Steps 2 Work Wellbeing programme established after securing Surrey County Council's largest Mental Health Investment grant and expanded our Outside & Active courses thanks to matched funding from the National Lottery. Our events activity saw us host the largest ever Surrey 5 Peaks Hikeathon and our latest Firewalk.

We were also extremely grateful to Trustee, Ron Searle, who helped us raise thousands of pounds from his reading of Charles Dickens' Christmas Carol. And, thanks to the help of our Patron Dr Julie Llewelyn, we were also delighted to launch the Trust's first fundraising campaign, *Nurture, Flourish, Thrive: a Surrey where all children and young people can succeed*, designed to secure the funding we need to re-establish our Youth & Family mentoring in key areas.

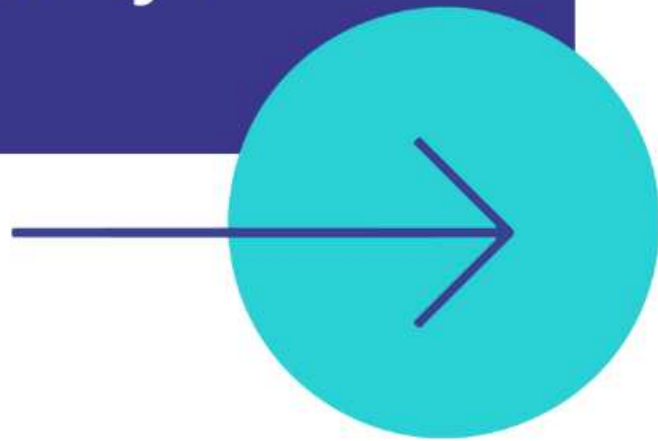
In summary, thanks to this generosity and that of the many charitable trusts, companies, community groups, philanthropic individuals, and through a robust approach to new funding opportunities, **the Trust raised £489,000 to help deliver its key aims. A further £44,000 was raised by supporters who participated in our events.**

Research

Following the end of our Early Help contract with Surrey County Council in March 2024, we have reviewed the outcome data of four years mentoring to young people and families across Surrey. While there have been few surprises, we are delighted that our anecdotal evidence has proved correct.

This research has been used to inform the delivery and location of our Youth & Family Mentoring development and the associated fundraising campaign; we look forward to sharing the results of this research in early 2025.

The whole experience is a powerful way to give back to your community.



Quality Accreditation

We invest in nationally-recognised external accreditation to demonstrate the quality of our work and ensure we seek to continually improve the way we run our services.

Our accreditations are:

- National Community Boats Association (NCBA) Accredited Training Centre Status
- ISO 9001 : 2015
- City & Guilds Accredited Centre
- Cyber Essentials

A record number of walkers took part in **Surrey 5 Peaks 2023**





Governance, Structure and Management

Company number	01658859	
Charity number	285543	
Registered office and operational address	Astolat, FF12, Coniers Way, New Inn Lane, Guildford, Surrey, GU4 7HL	
Bankers	CAF Bank Ltd 24 Kings Hill Avenue Kings Hill, West Malling Kent ME19 4JQ	Barclays Bank PLC 6 Clarence Street Kingston Upon Thames Surrey KT1 1NY
Investment Managers	Flagstone 1st Floor, Clareville House 26-27 Oxendon Street London SW1Y 4EL	CCLA 1 Angel Lane London EC4R 3AB
Solicitors	Barlow Robbins LLP The Oriel, Sydenham Road, Guildford, GU1 3SR	
Auditors	Warner Wilde Limited, Chartered Certified Accountants 4 Marigold Drive, Bisley, Surrey, GU24 9SF	

I like the work... I am speaking to so many people and the majority seem to just need someone to talk to; someone who will listen and who will care about them.



President	Sir Adrian White CBE. DL. C.Sci. D.Univ
Patrons	HM, Lord-Lieutenant of Surrey, Michael More-Molyneux Mr David Hypher OBE DL Dr Julie Llewelyn DL Sir Richard Stilgoe OBE DL Mr Andrew Wates OBE DL

Trustees, who are also directors under company law, who served during the year and up to the date of this report were as follows:

	Ms Tracey Cater (appointed 21.10.2024) Mr Phil Osborne Ms Natalie Payne Mrs Kari Pridden Ms Julie Richardson (resigned 1.7.2024) Mr Ron Searle Dr Naomi Winstone Mrs Vivienne Winter Stuart
Chairman	Mr John Chaplin
Vice Chairman	Mr Richard Whittington DL
Treasurer	Mr Paul Downes FCA ATII
Chief Executive	Mr John Downing
Secretary	Mr Richard Whittington DL

Financial Review

Total Income for the year to 31 July 2024 increased by 5.6% to £1,977,550 compared to £1,872,109 in 22/23. There has been significant growth in our Skills to Thrive income and activity whilst the end of funding for Early Help mentoring in March 2024 led to a decrease in our Flourishing Families Income.

Expenditure remained steady overall at £1,797,264 compared with £1,760,943 in 22/23. The Trust produced a surplus of 9% (£180,286) in 23/24 compared with 6% (£111,166) in 22/23.

Reserves

The Board has assessed potential risks and from this drawn a Reserves Policy that will enable us to both invest as much as possible to support our beneficiaries and ensure the Trust's long-term sustainability, stability, and resilience. Reserves are maintained to be used in the event of unexpected demands on resources and the risk of income becoming unavailable. These include:

- Income funds ceasing e.g., Contracts or Grants not being renewed – funds would be needed to buy time for alternative income streams to be sought or to ensure redundancy costs could be met
- Covering the risks of unforeseen emergency or other unexpected need for funds, e.g., an unexpected large repair bill or covering long-term sickness
- Unexpected calls for funding to develop new opportunities or begin new projects which may require up front expenditure or match funding
- Short term deficits in cash flow

At the close of this year our unrestricted reserves were £829,492 compared to £649,206 in 22/23. £85,000 of this has been designated in the accounts for future spending on Families First and mentoring work. Full details of the results for the year are given in the audited financial statements included in this report.

Risk Management

We maintain and develop our risk management process and procedure throughout the year to address significant risks.

Mitigating factors are identified for each risk and reflected in the scoring of both probability and impact. An in-depth review of risk throughout Surrey Care Trust is undertaken on a regular basis by operational managers, other senior staff and is ultimately overseen by the Board of Trustees who have oversight of the key risks and new risks at Board meetings, and all risks annually.

The quantified assessment of risk, the risk management policy, and action plans are agreed at regular meetings throughout the year.

The Risk assessment and management process, aligned with recommended practice of The Charity Commission, ensures that:

- The identification, assessment and management of risk is linked to the achievement of the charity's operational objectives
- The process covers all areas of risk but is focused primarily on major risks
- The risk exposure profile reflects the Trustees' views as to the levels of acceptable risk
- Risk management is ongoing and embedded in management and operational procedures

The most significant risks identified during the year included:

- Further significant overall reduction in Public Sector funding, notably the loss of the Early Help contract
- Failure to secure sufficient new funding opportunities to maintain, at a minimum, current turnover
- Significant shortfall on voluntary fundraising target
- Serious Health & Safety or Safeguarding failure
- The loss of staff to deliver programme outcomes

The Future

As predicted, the past financial year has been one of significant change and transition for Surrey Care Trust.

We knew March 2024 would see the end of our successful Early Help contract with Surrey County Council and a reduction of our Youth & Family Mentoring across the county. In preparation, using what we had learnt through our research about the needs of our beneficiaries and what were the most successful strategies employed in our programmes, we instigated regular business development planning and review to secure continuing financial viability. We also reviewed the structure of our programme teams and where we could have greatest impact with limited resources.

The result was a successful bid to deliver Surrey County Council's new place based family resilience model - Families First - in Spelthorne; securing of multi year funding to establish support for people struggling with poor mental health and employment (based on the Steps2Work model); and a commitment to continue delivering our Youth & Family mentoring (based on the Early Help model); in areas where we can have greatest impact.

With this funding, and by streamlining our workforce, we are now in a strong position to support people in numerous areas across Surrey. Our work is now more targeted towards the most vulnerable, an important focus as we see more and more people with multiple complex issues (on average, one person will present with seven different needs) requiring our flexible approach, diversity of provision, and depth of experience and networks.

With a platform of knowledge, stability, and experience, and the enthusiasm, creativity, and passion of our staff and volunteers, we now plan for the next medium term. We will continue to work in collaboration with a wide variety of partners to deliver relevant, responsive, and flexible services that help people develop the skills they need to thrive, to nurture their wellbeing, and create families that can flourish.

Our commitment to uniting and empowering communities through volunteering and to supporting, developing, and retaining our staff will also remain a cornerstone of how we work.

As we plan ahead to secure the resources we need, we are also open, in the longer term, to opportunities beyond our current geography and potentially broadening our remit, all to ensure we can continue making a meaningful difference to people's lives.

Approved by Trustees on 21st January 2025 and signed on their behalf by:

John Chaplin

John Chaplin
Chairman and Trustee

Statement Of Trustees' Responsibilities

The Trustees (who are also the directors for the purpose of company law) are responsible for preparing the Annual Report and the financial statements in accordance with applicable law and regulations.

Company law requires the Trustees to prepare financial statements for each financial year. Under that law the trustees must prepare the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable law). Under company law the trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period.

In preparing these financial statements, the trustees are required to:

Select suitable accounting policies and then apply them consistently;

- Observe the methods and principles in the Charities SORP;
- Make judgments and accounting estimates that are reasonable and prudent;
- State whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue to operate

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charitable company's transactions and disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

The Trustees confirm that so far as they are aware, there is no relevant audit information (as defined by section 418(3) of the Companies Act 2006) of which the charitable company's auditors are unaware. They have taken all the steps that they ought to have taken as trustees in order to make themselves aware of any relevant audit information and to establish that the charitable company's auditors are aware of that information.

These Financial Statements were approved by the members of the Board on 21st January 2025 and are signed on their behalf by:

Paul Downes

Paul Downes
Trustee and Treasurer FCA, ATII.





INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF SURREY CARE TRUST

Opinion

We have audited the financial statements of The Surrey Care Trust (the 'charitable company') for the year ended 31 July 2024 which comprise Statement of Financial Activities, Balance Sheet, Statement of Cash Flows and notes to the financial statements, including a summary of significant accounting policies.

The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- Give a true and fair view of the state of the charitable company's affairs as at 31 July 2024 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- Have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- Have been prepared in accordance with the requirements of the Companies Act 2006



Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions Relating to Going Concern

In auditing the financial statements, we have concluded that the Trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate. Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the entity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue. Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

Other Information

The Trustees are responsible for the other information. The other information comprises the information included in the Trustees' Report other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated.

If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Opinions on other matters prescribed by The Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- The information given in the Trustees' report, which includes the directors' report, prepared for company law purposes, for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- The directors' report included within the Trustees' report has been prepared in accordance with applicable legal requirements

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- Adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- The financial statements are not in agreement with the accounting records and returns; or
- Certain disclosures of Trustees' remuneration specified by law are not made; or
- We have not received all the information and explanations we require for our audit; or
- The Trustees' were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies'
- exemptions in preparing the Trustees' report and from the requirement to prepare a strategic report

Responsibilities of Trustees

As explained more fully in the Trustees' responsibilities statement set out on page 22 the Trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists.

Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud.

These matters were discussed amongst the engagement team at the planning stage and the team remained alert to non-compliance throughout the audit.

We assessed the susceptibility of the company's financial statements to material misstatement, including obtaining an understanding of how fraud might occur, by:

- Making enquiries of management as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected and alleged fraud;
- Considering the internal controls in place to mitigate risks of fraud and non-compliance with laws and regulations; and
- Testing controls with walk through procedures and substantive transaction testing;

To address the risk of fraud through management bias and override of controls, we:

- Performed analytical procedures to identify any unusual or unexpected relationships;
- Tested journal entries to identify unusual transactions;
- Assessed whether judgements and assumptions made in determining any accounting estimates were indicative of potential bias;
- Investigated the rationale behind significant or unusual transactions

No instances of material non-compliance were identified. However, the likelihood of detecting irregularities, including fraud, is limited by the inherent difficulty in detecting irregularities, the effectiveness of the entity's controls, and the nature, timing and extent of the audit procedures performed. Irregularities that result from fraud might be inherently more difficult to detect than irregularities that result from error. As explained above, there is an unavoidable risk that material misstatements may not be detected, even though the audit has been planned and performed in accordance with ISAs (UK).

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at:

<https://www.frc.org.uk/auditorsresponsibilities>. This description forms part of our auditor's report.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose.

To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Frances Wilde FCCA MBA DChA PgDip
Senior Statutory Auditor

For and on behalf of:
Warner Wilde Limited
Statutory Auditors
Chartered Certified Accountants
4 Marigold Drive, Bisley,
Surrey, GU24 9SF

Date: 21st January 2025



Balance Sheet

For the year ended 31 July

	Note	£	2024 £	2023 £
Fixed assets				
Tangible assets	8		31,048	35,085
Investments	9		279,469	249,088
Total fixed assets			310,517	284,173
Current assets				
Debtors	10	212,763		256,499
Cash at bank and in hand		743,597		526,534
		956,360		783,033
Liabilities				
Creditors: amounts due within one year	11	437,385		418,000
Net current assets			518,975	365,033
Net assets	12		829,492	649,206
Funds	13			
Restricted funds			-	-
Unrestricted Reserves				
General Fund			684,492	589,206
Revaluation Reserve			30,000	30,000
Designated Fund Swingbridge			30,000	30,000
Designated Fund Families First			35,000	-
Designated Fund Mentoring			50,000	-
Total charity funds			829,492	649,206

These financial statements have been prepared in accordance with the specific provisions applicable to companies subject to the small companies regime.

Approved by the Trustees on the 21st January 2025 and signed on their behalf by

Paul Downes
Paul Downes FCA ATII

John Chaplin
John Chaplin

Statement of financial activities (incorporating an income and expenditure account)

For the year ended 31 July

	Note	Restricted £	Unrestricted General £	Unrestricted Designated £	2024 Total £	2023 Total £
Income and Endowments from:						
Donations	2	398,795	90,264	-	489,059	477,541
Trading activities						
Fundraising events	3	-	44,194	-	44,194	38,139
Charitable activities						
Skills to Thrive		70,173	530,466	-	600,639	420,569
Flourishing Families		298,884	480,828	-	779,712	921,383
Nurture through Nature		1,115	11,139	-	12,254	8,420
Investment income		-	51,692	-	51,692	6,057
Total income		<u>768,967</u>	<u>1,208,583</u>	<u>-</u>	<u>1,977,550</u>	<u>1,872,109</u>
Expenditure on:						
Raising funds						
Fundraising and marketing		-	197,415	-	197,415	201,928
Fundraising events		-	11,623	-	11,623	11,285
		<u>-</u>	<u>209,038</u>	<u>-</u>	<u>209,038</u>	<u>213,213</u>
Charitable activities						
Skills to Thrive		304,679	361,765	-	666,444	568,248
Flourishing Families		353,505	433,888	-	787,393	897,699
Nurture through nature		110,783	23,606	-	134,389	81,783
Total expenditure	4	<u>768,967</u>	<u>1,028,297</u>	<u>-</u>	<u>1,797,264</u>	<u>1,760,943</u>
Net income/(expenditure)		<u>-</u>	<u>180,286</u>	<u>-</u>	<u>180,286</u>	<u>111,166</u>
Net movement in funds						
Transfer between funds		-	(85,000)	85,000	-	-
Reconciliation of funds		-	95,286	85,000	180,286	111,166
Total funds brought forward		-	619,206	30,000	649,206	538,040
Total funds carried forward		<u>-</u>	<u>714,492</u>	<u>115,000</u>	<u>829,492</u>	<u>649,206</u>

All of the above results are derived from continuing activities. There were no other recognised gains or losses other than those stated above. Movements in funds are disclosed in Note 13 to the financial statements.

Statement of cashflows

For the year ended 31 July

	2024		2023	
	£	£	£	£
Reconciliation of net expenditure to net cash flow from operating activities:				
Net Income for the year		180,286		111,166
Adjustments for:				
Loss on investment		(30,381)		1,012
Depreciation charges		4,037		8,868
Interest		(51,692)		(6,057)
Increase in debtors		43,736		(184,820)
Increase in creditors		19,385		(19,359)
Net cash provided/(used) by operating activities:		165,371		(89,190)
Cash flows from investing activities:				
Purchase of equipment		-		(1,800)
Purchase of investments		-		(250,100)
Interest		51,692		6,057
Net cash provided/(used) in investing activities		51,692		(245,843)
Change in cash and cash equivalents in the year		217,063		(335,033)
Cash and cash equivalents at the beginning of the year		526,534		861,567
Cash and cash equivalents at the end of the year		743,597		526,534

Notes to the Financial Statements

1.1 Basis of Preparation

These financial statements have been prepared under the historical cost convention and in accordance with the Accounting and Reporting by Charities: Statement Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (2nd Edition, effective January 2019), "Charities SORP" and Companies Act 2006. The charity meets the definition of a public benefit entity as defined by FRS102.

1.2 Going Concern

The trustees have assessed whether the use of the going concern basis is appropriate and have considered possible events or conditions that might cast significant doubt on the ability of the charity to continue as a going concern. The trustees have made this assessment for a period of at least one year from the date of approval of the financial statements. In particular, the trustees have considered the charity's forecasts and projections throughout the year. After making enquiries, the trustees have concluded that there is a reasonable expectation that Surrey Care Trust has adequate resources to continue its activities for the foreseeable future. Accordingly, they continue to adopt the going concern basis in preparing the financial statements.

1.3 Income

Income received by way of donations is included when the charity is legally entitled to the income, it is probable that the income will be received, and the amount can be quantified with reasonable accuracy.

All grants and contractual payments are included on a receivable basis. Contract Income is recognised as it is earned. Income with performance-related conditions received in advance of delivering specified goods and services, or income with a time restriction placed on it by the donor, is deferred until the donor-stipulated criteria are met. Income is also deferred if it is probable, it could become refundable or if it is received in advance for a future accounting period.

Gifts in kind and donated services have been included at the lower estimate of their value to the charity and their estimated open market value. No amount has been included for services donated by volunteers.

Notes to the Financial Statements - contd.

1.4 Fund Accounting

Restricted funds are those received for undertaking an activity specified by the donor when making the gift. Expenditure which meets the specified criteria is allocated to the fund alongside appropriate support costs.

General funds are unrestricted funds given freely to the charity that can be applied at the discretion of the trustees in accordance with the objectives of the charity.

Designated funds are funds set aside by the trustees out of unrestricted funds for specific purposes.

1.5 Expenditure

All Expenditure is recognised on an accruals basis and allocated to the appropriate heading in the accounts. Expenditure includes attributable VAT which cannot be recovered.

Expenditure is allocated to the activity where the cost relates directly to that activity, including directly attributable administrative costs.

Expenditure on raising funds includes the direct costs of fundraising activities (which promote fundraising and the activities of the charity generally) and a proportion of support costs.

Governance costs are those costs associated with meeting the constitutional and statutory requirements of the charity and include the audit fees and costs linked to the strategic management of the charity.

Support costs are those costs which enable fundraising and charitable activities to be undertaken. These costs include finance, human resources, premises, insurance, IT, legal and governance costs. These are apportioned based on the proportion of staff costs incurred in each activity to the whole. Support costs are re-allocated to each of the activities on the following basis, which is an estimate, based on staff costs, of the amount attributable to each activity:

	2024	2023
Fundraising	14%	14%
Skills To Thrive	39%	36%
Flourishing Families	40%	46%
Nurture through Nature	7%	4%

1.6 Tangible Fixed Assets and Depreciation

Items of equipment are capitalised where the purchase price exceeds £700. However, where specific programme funding is provided for the acquisition of fixed assets these costs are only capitalised if their individual cost is in excess of £2,000.

Depreciation costs are allocated to the activities where the asset is used. Assets are reviewed for impairment if circumstances indicate their carrying value may exceed their net realisable value and value in use.

1.7 Investments

Investments are initially recognised at their transaction value and subsequently measured at their fair value as at the balance sheet date using the closing quoted market price. The statement of financial activities includes the gains and losses arising on revaluation and disposals throughout the year.

1.8 Cash Management

Cash not required for day-to-day operations, but for the medium term, is placed with Flagstone via the CAF Bank on deposit, having regard to the duration, amount relative to the FSCS limit and credit rating of the institution concerned.

1.9 Debtors

Short term debtors are measured at transaction price, less any impairment. Loans receivable are measured initially at fair value, net of transaction costs, and are measured subsequently at amortised cost using the effective interest method, less any impairment.

1.10 Creditors

Short term trade creditors are measured at the transaction price. Other financial liabilities, including bank loans, are measured initially at fair value, net of transaction costs, and are measured subsequently at amortised cost using the effective interest method. Deferred income represents grants and contract funding relating to a future period.

1.11 Pensions

The charity has incurred costs in relation to the defined contribution scheme, which are included in staff pension costs. In 2024 Local Government Employees joined the trust under Tupe regulations continuing their pension arrangements. The Trust has obtained admitted body status to provide for these pensions and has received confirmation that no prior liability exists.

Notes to the Financial Statements - contd.

For the year ended 31 July

2. Donations

	Restricted £	Unrestricted £	2024 Total £	2023 Total £
Corporate donations	500	4,704	5,204	1,580
Individual and community donations	50	42,860	42,910	90,902
Legacies	-	10,000	10,000	-
Gifts in kind	13,000	-	13,000	13,000
Grants	385,245	32,700	417,945	372,059
Total	398,795	90,264	489,059	477,541

3. Fundraising events

	Restricted £	Unrestricted £	2024 Total £	2023 Total £
Surrey 5 Peaks 26 mile walk	-	19,566	19,566	-
London Marathon (2 events in 2022/23)	-	7,602	7,602	18,380
Swingbridge Santa Cruises	-	6,916	6,916	6,211
Other Events	-	7,724	7,724	2,688
Supporter-led Events	-	2,386	2,386	-
Gala Dinner	-	-	-	10,860
Total	-	44,194	44,194	38,139

4. Expenditure	Raising funds		Charitable activities				2024 Total	2023 Total
	Fundraising	Fundraising events	Skills to thrive	Nurture through	Flourishing Families	Support Costs		
Staff costs (Note 6)	161,307	-	462,620	78,759	470,332	173,208	1,346,226	1,259,176
Staff Expenses	(2,780)	241	24,701	2,610	14,545	2,553	41,870	38,296
Programme costs	1,461	10,629	52,362	27,959	29,439	784	122,634	126,249
Premises costs	-	-	21,539	85	11,208	4,409	37,241	34,537
Partnership costs	-	-	-	-	133,928	-	133,928	200,892
IT costs	10,292	-	12,981	3,762	20,647	-	47,682	36,928
Professional Fees	-	-	-	-	-	8,413	8,413	-
Depreciation	201	-	918	602	1,054	1,262	4,037	8,868
Administraction	29,729	753	98,690	21,921	112,922	(219,254)	44,761	46,776
Volunteer & Beneficiary	-	-	649	56	1,467	-	2,172	2,361
Governance costs - Audit	-	-	-	-	-	8,300	8,300	6,860
	200,210	11,623	674,460	135,754	795,542	(20,325)	1,797,264	1,760,943
Re-allocated support cost	(2,795)	-	(8,016)	(1,365)	(8,149)	20,325	-	-
Total Expenditure	197,415	11,623	666,444	134,389	787,393	-	1,797,264	1,760,943

* The re-allocation of support costs is based on the funding agreement or the proportion of staff costs incurred in each activity to the total.

Notes to the Financial Statements - contd.

For the year ended 31 July

5. Net expenditure for the period

	2024 £	2023 £
This is stated after charging:		
Depreciation	4,037	8,868
Auditors' remuneration:		
Audit	8,300	6,860
Trustees' remuneration	Nil	Nil
Trustees' expenses	Nil	Nil

There were no Trustees' expenses (2023: none) relating to attendance at Board and other meetings of the trustees.

6. Staff costs and numbers

	2024 £	2023 £
Staff costs were as follows:		
Salaries and wages	1,208,188	1,141,906
Social security costs	91,343	82,323
Pension contributions inc Life Assurance	46,695	34,947
	<u>1,346,226</u>	<u>1,259,176</u>

One employee received remuneration in the £70,000 to £80,000 bracket (1 in 22-23)

Contributions to the defined contribution pension scheme on behalf of this individual were £2,005 (£1,917 in 22-23)

The key management personnel of the charity comprise the Trustees, the Chief Executive, Deputy Chief Executive, Development Manager, Finance Manager, Programme Managers, and Fundraising and Marketing Manager.

The charity Trustees do not receive remuneration. The total remuneration of the non-trustee key management personnel was £315,506 (2023: £295,047).

The average number of employees during the year was as follows:

	Headcount 2024 No.	Headcount 2023 No.	FTE 2024 No.	FTE 2023 No.
Fundraising	4.1	6.8	5.9	4.5
Charitable activities	37.2	47.8	51.9	34.7
	<u>41.3</u>	<u>54.6</u>	<u>57.8</u>	<u>39.2</u>

7. Taxation

The charitable company is exempt from corporation tax as all its income is charitable and is applied for charitable purposes.

8. Tangible fixed assets

	Swingbridge community boats £	Motor vehicles £	Computer and other equipment £	Total £
Cost and revalued amount				
At the start of the period	30,000	10,500	46,975	87,475
Additions	-	-	-	-
Disposals	-	-	(1,468)	(1,468)
Revaluation	-	-	-	-
At the end of the period	30,000	10,500	45,507	86,007
Depreciation				
At the start of the period	-	10,500	41,890	52,390
Charge for the year	-	-	4,037	4,037
Disposals	-	-	(1,468)	(1,468)
Revaluation	-	-	-	-
At the end of the period	-	10,500	44,459	54,959
Net book value				
At the end of the period	<u>30,000</u>	<u>-</u>	<u>1,048</u>	<u>31,048</u>
At the start of the period	<u>30,000</u>	<u>-</u>	<u>5,085</u>	<u>35,085</u>

The two Swingbridge community boats were revalued in 21-22 after review by the Trustees. If the historic cost model had been adopted the carrying value would have been £nil.

9. Investments

	Total £
Market Value	
At 1 August 2023	249,088
Additions	-
Revaluations ((Loss)/Gain on Investment)	<u>30,381</u>
At 31 July 2024	<u>279,469</u>

All investments are carried at their fair value. Investment in equities and fixed interest securities are all traded in quoted public markets, primarily the London Stock Exchange. Holdings in collective investment funds, unit trusts and open-ended investment companies are at the bid price. Asset sales and purchases are recognised at the date of trade at cost (that is their transaction value).

Notes to the Financial Statements - contd.

For the year ended 31 July

10. Debtors

	2024 £	2023 £
Statutory organisations	761	3,569
Grants receivable	3,644	6,547
Other debtors	193,586	231,483
Prepayments	14,772	14,900
	<u>212,763</u>	<u>256,499</u>

11. Creditors: amounts due within one year

	2024 £	2023 £
Trade creditors	6,428	6,584
Taxation and social security	22,795	21,200
Other creditors	26,338	8,661
Accruals	62,309	65,669
Deferred income	319,515	315,886
	<u>437,385</u>	<u>418,000</u>

Movement in deferred income:

	2024 £	2023 £
Balance at the beginning of the year	315,886	345,070
Amount released to income in the year	(315,747)	(342,756)
Amount deferred in the year	319,376	313,572
	<u>319,515</u>	<u>315,886</u>
Balance at the end of the year	<u>319,515</u>	<u>315,886</u>

12. Analysis of net assets between funds

	Restricted Funds £	Unrestricted Funds General £	Designated £	Total Funds 2024 £
Tangible fixed assets	-	280,517	30,000	310,517
Current Assets	-	871,360	85,000	956,360
Current Liabilities	-	(437,385)	-	(437,385)
Net assets at 31 July 2024	<u>-</u>	<u>714,492</u>	<u>115,000</u>	<u>829,492</u>

Prior year analysis of net assets between funds

	Restricted funds £	Unrestricted Funds General £	Designated £	Total Funds 2023 £
Tangible fixed assets	-	254,173	30,000	284,173
Current Assets	-	783,033	-	783,033
Current Liabilities	-	(418,000)	-	(418,000)
Net assets at 31 July 2023	<u>-</u>	<u>619,206</u>	<u>30,000</u>	<u>649,206</u>

13. Movements in funds

	2023 £	Income £	Expenditure £	Transfers £	2024 £
a) Restricted funds:					
Skills to Thrive	-	304,679	(304,679)	-	-
Flourishing Families	-	353,505	(353,505)	-	-
Nurture through Nature	-	110,783	(110,783)	-	-
Total restricted funds	-	768,967	(768,967)	-	-
Unrestricted funds:					
b) General funds	589,206	1,208,583	(1,028,297)	(85,000)	684,492
Revaluation of fixed Assets	30,000	-	-	-	30,000
c) Designated Funds	30,000	-	-	85,000	115,000
Total unrestricted funds	649,206	1,208,583	(1,028,297)	-	829,492
Total funds	649,206	1,977,550	(1,797,264)	-	829,492

A designated fund has been created to recognise the value of Swingbridge boats previously stated as unrestricted. Additionally in 2023-2024 funds have been set aside for further developing our family and young people mentoring and reorganisation costs relating to our new Families First Contract.

Prior year movements in funds	2022 £	Income £	Expenditure £	Transfers £	2023 £
a) Restricted funds:					
Skills to Thrive	-	207,394	(207,394)	-	-
Flourishing Families	-	273,981	(273,981)	-	-
Nurture through Nature	-	60,462	(60,462)	-	-
Total restricted funds	-	541,837	(541,837)	-	-
Unrestricted funds:					
b) General funds	478,040	1,330,272	(1,219,106)	-	589,206
Revaluation of fixed assets	30,000	-	-	-	30,000
c) Designated Funds	30,000	-	-	-	30,000
Total Unrestricted	538,040	1,330,272	(1,219,106)	-	649,206
Total Funds	538,040	1,872,109	(1,760,943)	-	649,206

Restricted Funds

The Trust received £398,795 of restricted donations relating to this year. These include £9,053 from Children in Need, £69,906 via The Community Foundation and £19,035 from The National Lottery.

Purposes of restricted funds

These are outlined in the Trustees' report.

14. Related party transactions

During the year aggregate donations of £32,950 (2023: £28,705) were received from trustees and related parties.

15. Voluntary revision of the accounts of reports

Section 454 of the Companies Act 2006 grants trustees (company directors for the purposes of the Companies Act) the authority to revise annual accounts and trustees reports which do not comply with the Companies Act 2006.

Notes to the Financial Statements - contd.

For the year ended 31 July

16. Prior year Statement of Financial Activities

		Restricted	Unrestricted	Unrestricted	2023
		£	General	Designated	Total
			£	£	£
Income from:					
Donations	2	318,110	159,431	-	477,541
Trading activities					
Fundraising events	3	-	38,139	-	38,139
Charitable activities					
Skills to Thrive		-	420,569	-	420,569
Flourishing Families		223,727	697,655	-	921,383
Nurture through Nature		-	8,420	-	8,420
Investment income		-	6,057	-	6,057
Total income		<u>541,837</u>	<u>1,330,272</u>	<u>-</u>	<u>1,872,109</u>
Expenditure on:					
Raising funds					
Fundraising and marketing		-	201,928	-	201,928
Fundraising events		-	11,285	-	11,285
		<u>-</u>	<u>213,213</u>	<u>-</u>	<u>213,213</u>
Charitable activities					
Skills to Thrive		207,394	360,854	-	568,248
Flourishing Families		273,981	623,718	-	897,699
Nurture through nature		60,462	21,321	-	81,783
Total expenditure	4	<u>541,837</u>	<u>1,219,106</u>	<u>-</u>	<u>1,760,943</u>
Net income/(expenditure)	5	<u>-</u>	<u>111,166</u>	<u>-</u>	<u>111,166</u>
Net movement in funds					
Reconciliation of funds		-	111,166	-	111,166
Total funds brought forward		-	508,040	30,000	538,040
Total funds carried forward		<u>-</u>	<u>619,206</u>	<u>30,000</u>	<u>649,206</u>

All of the above results are derived from continuing activities. There were no other recognised gains or losses other than those stated above. Movements in funds are disclosed in Note 13 to the financial statements.



THANK YOU

Thank you to all our volunteers, staff, and supporters: to everyone who has donated money, given time, or helped organise, support or participated in our events.

Thank you also to the many organisations who have supported us with grants or donations or with gifts in kind such as providing venues for training and other activities free-of-charge or at generously reduced rates.

They include:

All 4 Marine
A2 Dominion
Alpinum Securitisation Company Ltd
Amazon UK
Artworks
BBC Children In Need
BeMe Project
Betty Riseley Trust
Bruce Wake Charitable Trust
Chapman Charitable Trust
Community Foundation for Surrey
CP Charitable Trust
The Dept. of Work & Pensions
Elmbridge Borough Council
Erica Leonard Trust
Foster Denovo
Gatwick Airport Community Trust
Gerald Bentall Charitable Trust
Govia Thameslink Railway
Guildford Borough Council
Guildford Lions
Guildford Lottery
Guildford Sea Cadets
Hamamelis Trust
Heathrow Community Fund

High Sheriff of Surrey Youth Awards
Jacqueline's Garden
John Cowan Foundation,
The Loseley & Guildway Charitable Trust
Masonic Charitable Foundation
Mole Valley Community Lottery
National Garden Scheme
National Trust at Dapdune Wharf
Oakwood School
Office of the Police & Crime Commissioner
PPL
Reigate & Banstead Borough Council
Reigate School
Royal Horticultural Society
SES Water
Spelthorne Borough Council
St Dunstan's Church
Surrey County Council
Surrey Heath Lottery
Talking Training
Tandridge Lottery
The 29th May 1961 Charitable Trust
The Amber Foundation
The Church of Holy Trinity with St Saviour's
The D'Oyly Carte Charitable Trust

The Garfield Weston Foundation
 The Henry Smith Charity
 The Ingram Trust
 The Estate of Irene Healy
 The JJ Charitable Trust
 The Manly Trust
 The Monica Rabagliati Charitable Trust
 The National Lottery Community Fund
 The Parish of Kingswood Choir
 The Peter Harrison Foundation
 Timpsons
 Unum
 VARB
 Walton-on-Thames Charity
 Welcare
 William Wates Memorial Trust
 Woking Borough Council



Gifts in Kind

Acts of Kindness
 Aquapaddle, Hampton
 Ashford and St Peters Hospital Neonatal
 Community Outreach Team
 Baby Basics
 The Breastfeeding Cafe
 Briars Field Forest School
 The Extra Mile
 Family Fund
 Homestart Spelthorne
 Little Treasures
 Midas Plus Charity

Parenting Puzzle
 Philips Ltd
 Staines Salvation and Community Centre
 Space2grow
 Stanwell Events
 Tech4Jesus
 Thales UK
 Stripey Storks
 St Saviour, Sunbury
 Timpsons
 Zurich Financial



**The Surrey Care Trust
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