

NEWHAM COMMUNITY RENEWAL PROGRAMME LIMITED

England & Wales · Charity number 275796

Details

Other names N C R P LTD, THE RENEWAL PROGRAMME

Status Registered

Legal form Charitable company

Company number [01327924](#)

Registered 1978-06-05

Register [View on the Charity Commission register](#)

Contact

Address 395 High Street North
London
E12 6PG

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Email info@renewalprogramme.org.uk

Website www.renewalprogramme.org.uk

Activities

Objects: TO PROMOTE ANY CHARITABLE PURPOSES FOR THE BENEFIT OF THE COMMUNITY WITHIN THE BOUNDARIES OF GREATER LONDON WITH PREFERENCE BEING GIVEN TO THE LONDON BOROUGH OF NEWHAM AND IN PARTICULAR THE ADVANCEMENT OF CHRISTIAN EDUCATION.

Activities: Main area of activity is London Borough of Newham. Current activities include: medium level support for homeless 16-25 year olds; specialised support for homeless adults with alcohol and substance issues; training for disadvantaged students; crisis support for refugees; advocacy and advice for informal carers; children and young people's work; and operating community facilities.

Classification

- **How:** Provides Buildings/facilities/open Space, Provides Services, Provides Advocacy/advice/information, Other Charitable Activities
- **What:** General Charitable Purposes, Education/training, Disability, The Prevention Or Relief Of Poverty, Accommodation/housing, Amateur Sport, Economic/community Development/employment
- **Who:** Children/young People, Elderly/old People, People With Disabilities, Other Charities Or Voluntary Bodies, Other Defined Groups, The General Public/mankind

Geography

- **Area of benefit:** WITHIN BOUNDARIES OF GREATER LONDON WITH PREFERENCE GIVEN TO LONDON BOROUGH OF NEWHAM
- Newham

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£2,122,099	£2,053,005	£1,125,808	41
2024-03-31	£2,208,796	£2,075,551	£1,056,714	39
2023-03-31	£1,734,817	£1,700,600	£923,469	41
2022-03-31	£1,885,504	£1,798,490	£889,252	41
2021-03-31	£1,706,580	£1,641,168	£802,238	34

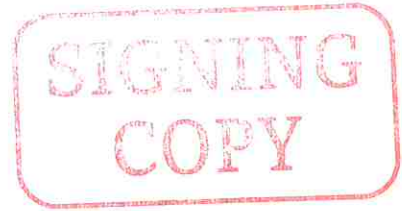
Trustees

Name	Role	Appointed
Alex Skourtis		2020-12-07
Claire Louise Vakos		2024-11-11
Dave Eldridge		2022-10-07
Dr Romit Bhandari		2024-07-15
Ian Webster Edward Gibbs		2022-08-24
Ifeoma Okafor		2018-12-03
Jared Shurin		2024-07-15
Sanjay Makwana		2023-11-06
Tania Morgan		2024-11-11

NEWHAM COMMUNITY RENEWAL PROGRAMME LIMITED

England & Wales - Charity number 275796

Accounts



Company number: 01327924

Charity number: 275796

Newham Community Renewal Programme Limited

Report and financial statements
For the year ended 31 March 2025



**Newham Community Renewal Programme
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For the year ended 31 March 2025**

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**Newham Community Renewal Programme
Reference and administrative information
For the year ended 31 March 2025**

Status	The organisation is a charitable company limited by guarantee, incorporated on 31 August 1977 and registered as a charity on 5 June 1978.	
Governing document	The company was established under a memorandum of association which established the objects and powers of the charitable company and is governed under its articles of association.	
Company number	01327924	
Charity number	275796	
Registered office and operational address	395 High Street North Manor Park LONDON, E12 6PG	
Country of registration	England & Wales	
Country of incorporation	United Kingdom	
Board of Management	Dave Eldridge (Chair) Amma Antwi-Yeboah (Vice-Chair) Ifeoma Okafor (Treasurer) Molly Patten Alex Skourtis Ian Gibbs Sanjay Makwana Arnold Ridout (Resigned March 2025) Peter Koczerzat (Resigned November 2024) Jared Shurin (Appointed July 2024) Dr Romit Bhandari (Appointed July 2024) Tania Morgan (Appointed November 2024) Claire Vakos (Appointed November 2024)	
Secretary	Peter Laing (Chief Executive Officer)	
Senior Management Team	Peter Laing (Chief Executive Officer) Louise Vera (Director of Youth and Training) Damian Callender (Director of Support and Empowerment) Viola Brisolin (Director of Operations)	
Bankers	The Co-operative Bank PLC 9 Prescott Street LONDON, E1 8BE	Nationwide Building Society Kings Park Road, Moulton Park NORTHAMPTON, NN36NW
Auditor	Griffin Stone Moscrop & Co (GSM) 21-27 Lamb's Conduit Street Holborn, London WC1N 3GS	

**Newham Community Renewal Programme
Trustees' annual report
For the year ended 31 March 2025**

The Trustees (known as the Board of Management) present their report and the audited financial statements for the year ended 31 March 2025.

Reference and administrative information set out on page 1 forms part of this report. The financial statements comply with current statutory requirements, the memorandum and articles of association and the Statement of Recommended Practice - Accounting and Reporting by Charities: SORP applicable to charities preparing their accounts in accordance with FRS 102.

STRUCTURE, GOVERNANCE AND MANAGEMENT

The Renewal Programme is a registered charity and is also constituted as a company limited by guarantee. The governing document of the charitable company is our Memorandum and Articles of Association. The charity was established in 1971 and our objects are to promote any charitable purposes for the benefit of the community within the boundaries of Greater London with preference being given to the London Borough of Newham. We work to assist and enable families, children, young people and adults to develop to their full potential for the benefit of themselves and the surrounding community.

Our Articles of Association state that the minimum number of trustees shall be six and not more than twenty. Our Trustee recruitment strategy aims to maintain a balance of experience, skills and local representation from the trustees on our board to ensure effective governance. All trustees give their time voluntarily.

The board remains legally responsible for all activities of the charity, including matters delegated to staff and volunteers, and is responsible for:

- Defining the ethos and direction of the Renewal Programme;
- Setting and monitoring Renewal Programme policies;
- Employing all staff, including recruitment and staff development;
- Leasing or purchasing all premises used by the Programme;
- Applying for grants and holding funds, holding of contracts;
- Approving budgets and work plans for each area of work; and
- Appointing and monitoring the work of each of its sub-committees.

The Board delegates the day-to-day management of the charity to the Senior Management Team which comprises the Chief Executive and three Directors. More information about the Trustees and the Senior Management Team can be found on the charity's website www.renewalprogramme.org.uk.

Appointment of trustees

New trustees are identified either by a range of suitable methods, including word of mouth, online advertisement or via East London Business Alliance which is an organisation engaged in matching business volunteers with charities in the area. All prospective trustees are invited to attend an informal interview, and a meeting of the Board as observers, spend some time with the Chief Executive and are taken on a tour of the Renewal Programme, before being formally invited, if appropriate, to become members of the organisation and of the Board. References are taken up and a DBS check is completed. Following the resignation of 2 trustees and the sad passing of Tim Dean in 2024, the board appointed four new trustees to strengthen governance, including Dr Romit Bhandari (University lecturer), Tania Morgan (Law student and local resident), Jared Shurin (Marketing manager) and Claire Vakos (Solicitor).

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Trustee induction and training

Trustees are kept informed of suitable training offered from the National Council for Voluntary Organisations (NCVO), Civil Society and our Chief Executive amongst others, covering a wide selection of subjects such as legal, finance and trustee responsibilities. Trustees are able to recover their cost of travel and course fees where these apply.

Thank you to Arnold Ridout

In March 2025 we said a heartfelt thank you and farewell to long-standing trustee and former Chair of the board, Arnold Ridout. Arnold, a retired lawyer who has lived in Newham for more than 40 years, has served on our Board for 16 years and led as Chair from 2018 to 2022. Throughout his time with the Renewal Programme, Arnold has been an active trustee and an enthusiastic volunteer, supporting initiatives from food bank collections to gardening and cargo bike deliveries. While stepping down from the Board, Arnold will continue to be an important part of the Renewal Programme as a committed volunteer, and we are deeply grateful for his years of leadership, dedication, and service.



Arnold's leaving event (Arnold is 7th from left)

Related parties and relationships with other organisations

The charity does not have any related or subsidiary undertakings. The charity is a founding member of One Newham, A Charitable Incorporated Organisation (CIO) established to support collaborative working across the voluntary sector in Newham, and our CEO Peter Laing is currently a member of the One Newham board.

Remuneration policy for key management personnel

The Remuneration of key management personnel at the Renewal Programme is designed to attract, retain, and motivate a high calibre of staff while being mindful of the financial constraints of a charitable organisation. Salaries of key management personnel are competitive when compared with other similar charities and are in keeping with an organisation of the size of the Renewal Programme. As a committed London Living Wage employer, we offer competitive salaries that

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reflect the skills and experience required for each role, without any performance-related pay arrangements. This approach ensures that our remuneration is fair, responsible, and aligned with the values and long-term objectives of the charity.

PUBLIC BENEFIT

The Renewal Programme is committed to empowering individuals and communities in the London Borough of Newham and surrounding areas by offering essential support services that address the pressing needs of many of the most vulnerable members of our community. Our comprehensive services include training and educational courses, homelessness support, refugee and migrant services, crisis support, advice services and youth empowerment programmes, all designed to foster personal growth, social integration, and community cohesion.

As a public benefit entity, we are dedicated to making our services accessible to everyone, regardless of background, ethnicity, or financial situation. Our work directly contributes to alleviating poverty, eradicating homelessness, promoting education and skills development, and enhancing the overall wellbeing and quality of life for individuals and families in need.

Additionally, our charity actively collaborates with local organisations, public authorities, and private sector partners to maximise the impact of our efforts, creating a stronger, more resilient community for all. The positive outcomes of our work are evident not only in the success stories of our beneficiaries but also in the broader social and economic benefits that uplift the entire Newham community.

OBJECTIVES AND ACTIVITIES

The Charity's objects are specifically restricted to any charitable purpose for the benefit of the community within the boundaries of Greater London with preference being given to the London Borough of Newham. The Trustees review the aims, objectives and activities of the charity each year as part of their regular board meetings and an annual strategic planning day. The review helps trustees to ensure that the charity remains focused on its stated purposes. The trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing current and future activities. In particular, the Trustees consider how planned activities will contribute to the aims and objectives that have been set.

Although our work is open to all local residents, our core emphasis is on those who fall through the gaps of statutory and societal support, particularly those facing severe or multiple disadvantages. The Renewal Programme places a high value on supporting people without passing judgement on them. Although we do adopt referral criteria for our services in order to ensure resources are deployed to the most disadvantaged, we provide our services without making a judgement as to how or why the beneficiary got to a difficult point in their life to start with. Our focus is on giving assistance and helping people achieve the tools to be more resilient in future.

The main focus of our work at the present time is in the following areas:

- Providing supported housing accommodation for people affected by homelessness;
- Providing adult education and training to improve basic skills training;
- Providing youth services and activities for the benefit and growth of young people;
- Providing practical, social, health and wellbeing support for people affected by poverty;
- Providing immigration and other advice services to support refugees and migrants;
- Providing social integration and orientation support for newly arrived migrants;

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- Providing volunteering opportunities for development and social good;
- Providing support for carers and their families;
- Bringing the community together to connect and collaborate.

Our vision, mission and values

We believe that everybody should be given the opportunity to play an active role in society. This means having a suitable home, fulfilling work, the skills to make the most of their potential, being healthy, and feeling included in their communities.

Vision statement

Our vision is of vibrant and integrated Newham communities where everyone has access to suitable jobs, homes, health and education.

Mission statement

Our mission is to stand alongside those who struggle, inspiring hope and offering opportunities for connection, growth and progress.

Values

Spelling the acronym "DICE", the following organisational values inspire us and guide our planning, our decision-making, and our daily work:

DIGNITY - Treating everyone with kindness and respect.

INCLUSION - A community where everyone belongs.

COLLABORATION - Working together to achieve more.

EMPOWERMENT - Co-creating opportunities for positive change.

A new Strategic Plan 2025-28

Our last strategic plan "Double Down, Rise Up" helped to guide us through a period of significant challenge and change. It helped us respond to the aftermath of the pandemic, the continuing cost-of-living crisis, and the growing impact of isolation and poor mental health on our communities. Through this strategy, we strengthened our foundations, broadened our reach, and made a real difference in the lives of Newham's residents.

In 2025, we launched our new strategic plan - "Open House" which sets out a vision for a more connected, inclusive, and empowered Newham. This plan represents a step-change in how we work. It is our first thematically focused strategy, built on the principles of Advantaged Thinking: seeing people's strengths, investing in their potential, and unlocking the talent within our communities.

Open House focuses on four key themes:

- Promoting Health and Wellbeing - tackling inequalities through prevention, early intervention, and community-led initiatives.
- Promoting Independence and Interdependence - equipping residents with skills and support while nurturing a culture of belonging and mutual responsibility.
- Listening Louder, Shifting Power - embedding co-production and lived experience at every level of our work.
- Building a Just and Inclusive Society - challenging systemic inequalities and ensuring everyone in Newham has a voice, opportunities, and a place to belong.

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Alongside these themes, we are embedding a new Objectives and Key Results (OKR) framework, giving us sharper focus, measurable outcomes, and greater accountability. With strong enablers - financial sustainability, digital innovation, workforce wellbeing, and environmental responsibility - our new strategy is ambitious yet grounded in what Newham needs most at this time.

Code of conduct

In 2024 we worked with staff and volunteers to develop a comprehensive code of conduct for the organisation. The purpose of the code is to provide clear guidance on the standards expected from all associated with the charity and it applies to all staff and volunteers as well as those we work with.

Based on our core values of dignity, inclusion, collaboration and empowerment, a summary of the code of conduct is set out below:

We will:

- **Treat everyone with dignity and respect:** Value every individual's worth, foster a culture of kindness and compassion, and embrace diverse perspectives.
- **Act with integrity and honesty:** Uphold the highest ethical standards in all interactions, maintain transparency, and avoid conflicts of interest.
- **Champion diversity, equity, and inclusion (DEI):** Actively promote DEI in all aspects of our work, ensuring equitable opportunities for all, and fostering a sense of belonging.
- **Communicate openly and respectfully:** Engage in constructive dialogue, actively listen to others, challenge ideas respectfully, and foster a culture of open discussion. We will refrain from gossip, rumours, or any communication that could harm another person's reputation or create a divisive atmosphere.
- **Safeguard vulnerable individuals:** Prioritise the safety and well-being of children, adults at risk, and other vulnerable populations, reporting any concerns immediately.
- **Perform our roles responsibly:** Carry out our duties with diligence, professionalism, and commitment to excellence.
- **Maintain a safe and healthy environment:** Follow safety protocols, report hazards promptly, and prioritise the well-being of ourselves and others.
- **Protect confidentiality:** Adhere to data protection regulations and maintain the confidentiality of sensitive information.
- **Respect our resources:** Utilise charity property and resources responsibly and efficiently.
- **Maintain professional conduct:** Dress appropriately for the work environment, arrive on time for commitments, and conduct ourselves in a manner that reflects positively on the Renewal Programme.
- **Report unlawful activity:** report any criminal activity or suspected wrongdoing to appropriate authorities.

We will not:

- **Engage in harmful behaviour:** Refrain from gossip, bullying, discrimination, harassment, or any conduct that creates a hostile or unsafe environment.
- **Tolerate unethical behaviour:** Speak up and report any unlawful, unethical, or inappropriate behaviour, regardless of the perpetrator's position or relationship to the organisation.
- **Misuse resources:** Refrain from using charity property, equipment, or resources for personal gain or unauthorised purposes.
- **Compromise confidentiality:** Avoid disclosing confidential information without proper authorisation or legal obligation.
- **Damage the charity's reputation:** Refrain from any actions or statements that could harm the reputation or credibility of the Renewal Programme.

A copy of the full code of conduct is available on request.

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OPERATING CONTEXT*

Newham is one of London's most dynamic yet deeply challenged boroughs. Home to more than 360,000 residents, it is also one of the youngest and fastest-changing, with population churn of around 20% each year. Despite its energy and diversity - over 100 languages are spoken and nearly three-quarters of residents are from Black, Asian, or Global Majority backgrounds - Newham continues to face entrenched inequalities. Ranked the 12th most deprived local authority in England, the borough experiences some of the highest levels of poverty and disadvantage in the country.

Poverty remains a defining feature of life for many. Almost 38% of residents live in poverty once housing costs are taken into account, while child poverty rates stand at around 44%, well above the London average of 35%. Newham families are more likely to be trapped in low-paid or insecure work, with nearly a quarter of jobs falling below the London Living Wage and average weekly earnings around £100 less than elsewhere in the capital. These pressures have intensified in the context of high inflation and the continuing cost-of-living crisis, leaving many households reliant on food banks, debt advice, and welfare support simply to get by.

Housing remains the single most acute issue in the borough. Newham has the highest rate of households in temporary accommodation in the country, with 57 per 1,000 households affected - a figure that has continued to climb in 2025. Shelter has previously estimated that one in 21 people in the borough is homeless, while thousands more live in overcrowded or insecure conditions. High private rents, often consuming more than half of a family's income, and frequent evictions add to the instability. These factors feed into wider health and wellbeing outcomes, with premature mortality, infant mortality, and long-term health conditions all worse than the London average.

Looking ahead, the pressures facing Newham are unlikely to ease. Rising housing demand, escalating rents, and the erosion of affordable housing stock are expected to push more families into temporary or insecure accommodation. Poverty is predicted to remain stubbornly high, with child poverty in particular projected to worsen if current economic conditions persist. At the same time, public services face ongoing financial strain, limiting their capacity to respond, while the voluntary and community sector is already experiencing growing demand for food, mental health, housing, and immigration support.

And yet, amid these challenges, Newham's vibrancy and resilience remain striking. Its diversity, its strong networks of solidarity, and its history of community action are powerful assets. The borough's young and entrepreneurial population brings energy and creativity, while its communities continue to come together in ways that reflect deep mutual support. It is within this complex operating context - of acute need, structural inequality, and untapped potential - that the Renewal Programme steps forward with its new Open House strategy.

** source where not specifically stated – www.newham.info*

Community consultation and focus groups 2024

Listening to our community remains central to the Renewal Programme's work. Following our large-scale consultation in 2024, where residents highlighted housing, employment, health, and community engagement as key concerns, we continued to build on these insights through a series of focused discussions.

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Our annual survey again raised housing affordability and quality as pressing issues, alongside the need for more support in accessing employment, training, and healthcare. Digital skills, ESOL provision, and safer, more inclusive community spaces were also identified as priorities.

To explore these themes in greater depth, we held resident focus groups in February 2025 to help better understand local health needs. Participants emphasised the value of wellbeing activities that combine physical and mental health benefits - such as gardening, yoga, light outdoor exercise, sewing, and women's health workshops. Timing was important, with most preferring sessions after morning school drop-offs, while afternoons were often ruled out by work and caring responsibilities. The group also called for cultural inclusivity, with enthusiasm for celebrating festivals like Eid, Diwali, Vaisakhi, Christmas and others, whilst sharing food and better understanding traditions from different backgrounds.

Alongside formal consultation, the Renewal Programme also draws on the daily conversations our staff and volunteer teams have with service users. These ongoing, informal exchanges provide invaluable insight into emerging needs, barriers, and aspirations, and help us adapt our activities responsively.

Together, the 2024 consultation, focus group findings, and everyday feedback reaffirm the community's desire for flexible, inclusive, and resident-led activities, alongside continued support in tackling structural challenges such as housing, employment, and health inequalities. These insights are helping to shape our service offerings and ensure that they remain rooted in the real needs and aspirations of Newham residents.

STAFFING

Staffing review

As set out in our strategic plan, we are fully committed to valuing and supporting our staff team to do their jobs effectively. 2024/25 has seen continued investment and engagement with the team, including a cost-of-living salary increase (in line with our London Living Wage employer status), an increased focus on training and development, an all staff away day and a wellbeing trip to central London among other things. Staff voice and engagement has also been a priority, with the staff surveys and regular team meetings. We have also introduced an internal newsletter called "Inside Renewal" to support improved communications among the team.



Staff enjoying an Eid meal together

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Pension Review

In 2024/25 we commissioned an independent review of our staff pension scheme to ensure it remains competitive, fair, and supportive of our colleagues' long-term financial wellbeing. The review assessed our existing arrangement against current market standards, looking at investment performance, charges, governance, and member support. Following this assessment, the Board approved the decision to change pension providers and to introduce a salary sacrifice pension arrangement. These changes will improve value for money, enhance flexibility for staff, and strengthen retirement outcomes while ensuring our approach remains in line with best practice.

Staff wellbeing

Staff wellbeing and resilience remain a key priority for us. To enhance the support and well-being of our workforce and improve recruitment and retention, we continue to resource an Employee Assistance Programme (EAP) which was established in November 2023. This initiative provides employees with access to confidential counselling, mental health support, and practical advice on issues such as financial management and work-life balance.

We are continually working to ensure our staff feel supported and valued, and that they have space to look after their own well-being. We are particularly grateful to the Mercers Company for supporting us with a staff wellbeing grant to enable us to continue our staff "wellbeing days" which provide an additional one day leave allocation for all staff.

Staff training and development

Staff training and development was a key focus in 2024/25, with a comprehensive review of role specific mandatory training carried out. This resulted in training on a range of issues including among others: Managing performance, Risk assessments, Unconscious bias, Health & Safety, Trauma informed practice, Safeguarding and Sexual harassment awareness.

Staff survey

At the Renewal Programme, we remain committed to listening to our staff and acting on their feedback. Our annual, anonymous staff survey continues to give us vital insights into how colleagues experience their work and how we can improve together.

Since the 2024 survey, we have made important strides in areas that staff told us mattered most. We have strengthened communication across the organisation, invested in staff wellbeing and development, and begun reshaping our office environment to create more collaborative and social spaces. We also acted on feedback around pensions, introducing significant improvements to contributions and provider arrangements - see pension review section above.

Alongside these changes, we recognise that there is more to do. Training in equality and diversity, co-production, and management will be expanded in the year ahead, and staff development is now embedded as a key priority in our strategic objectives. Opportunities for career progression remain a challenge in a small organisation like ours, but we are committed to nurturing and retaining talent so that colleagues can grow with us. The staff survey is not just a moment of reflection but a driver of action, helping us to build a stronger, more supportive organisation where everyone feels valued and heard.

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ACHIEVEMENTS AND PERFORMANCE

This section of the report looks at what the charity has achieved and the outcomes of our work in the reporting period. All our charitable activities are undertaken to further our charitable purposes for the public benefit. The Trustees report against each key strategic objective and the benefits the charity has brought to those groups of people that it is set up to help. The context of our achievements is set within the framework of our strategic plan and overall mission, vision and values.

Monitoring our performance

We use a cloud-based monitoring and evaluation system called UPSHOT across the charity to better capture and evidence the impact of our work. This enables us to capture contact information, attendance data, case studies, surveys, media and timeline events to track key milestones and distance travelled. In addition to UPSHOT we also use a specialist system for our supported housing project called InForm which provides tenancy management, rents and rent schedules, health and safety checks, maintenance jobs and repairs and case management functionality. For the period 1st April 2024 - 31st March 2025 we worked directly with 3768 unique individuals across the charity, although this figure does not include community events or the facilitation of external groups using our centre. When taking these into account it is estimated that our work benefitted more than 5,000 Newham residents in 2024/25.

IMPACT AT A GLANCE					
Department	Key Objective	Activities delivered	Number of unique beneficiaries across service	Number of attendances	Number of sessions delivered
Housing	Provision of high-quality housing management and support services	Housing management and support services at 308 Barking Road and 43 - 45 St Georges Avenue	59	15074	n/a
Adult Education	Provision of adult education & training services	ONLS Classes ESOL ONLS Classes IT ONLS ESOL conversation classes Aspers IT Graduation event	677	9007	689

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Advice & Support	Provision of services to support refugees, migrants and asylum seekers and Provision of opportunities that bring people together	RAMP Foodbank RAMP general advice / support Immigration advice / drop-ins Immigration casework Food Pantry Cargo Bikes South West Ham grants Community Hub Warm meals Manor Park Oasis General events / Open days	2424	10374	962
Youth	Provision of high-quality youth services for Newham young people	Youth Empowerment Service general HAF Holiday activities Young Carers	431	3580	262
Volunteering	Provision of community focussed volunteering programme	Main volunteer programme Community Charged energy Champions Stay Warm in Newham Trustee board	177	n/a	n/a
TOTALS			3768	38035	1913

Provision of high-quality housing management and support services for the benefit of Newham residents affected by, or at risk of, homelessness, and helping to reduce incidences of homelessness to make their lives better.

Service Overview

The Renewal Programme Supported Housing Service provides tailored support for people affected by homelessness in the London Borough of Newham. Our service is aimed at individuals who have been homeless and need structured support before they can successfully manage independent living. This includes people with experiences of substance misuse, low-level mental ill health or mild learning disabilities, those affected by domestic violence or trafficking, and individuals with experience of the care or criminal justice systems.

We help residents develop the skills, confidence, and stability needed to live independently - from managing finances and household tasks to accessing employment, education, and professional services. Our Barking Road Hostel offers a mix of shared and single flats for 31 residents with low to medium support needs, while St George's Hostel provides 11 bedsits for young people aged 18 - 25 requiring lower levels of support. Both services are funded through a contract with the London Borough of Newham.

Our aim is to secure suitable move-on accommodation for residents after around 18 - 24 months in our service, supporting them to achieve independence and stability. With the growing complexity of residents' needs, our partnership with commissioners has focused on maintaining an adaptable

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service model, ensuring appropriate staffing, and embedding key partnerships such as Change, Grow, Live (CGL) to strengthen wellbeing and recovery support.

Outcomes and impact

Between April 2024 and March 2025, we provided high-quality accommodation and tailored support to 42 residents at Barking Road and 17 residents at St George's Avenue, delivering over 15,000 units of supported accommodation throughout the year.

We achieved 17 planned move-ons, including three long-standing residents who had been with us for more than three years - a clear sign of sustained, positive outcomes. Despite ongoing challenges in accessing affordable housing, these results reflect our team's commitment to supporting residents into independence.

Residents have continued to make meaningful progress in education, employment, and wellbeing, including:

- 10 residents enrolled in college courses, including Hair and Beauty, Plumbing, Nursing, and ESOL.
- 2 residents secured full-time work, and 2 gained part-time employment.
- 1 resident began regular volunteering, and another is preparing to launch their own business.
- 19 residents regularly engaged in positive and purposeful activities such as reading, exercise, and spending time with family and friends.

Our partnership with CGL remains fully embedded within the service, providing crucial support to residents managing substance misuse and wellbeing needs. We also strengthened community engagement across both housing sites, with successful summer BBQ and Christmas events that brought residents and staff together to celebrate achievements and foster a sense of belonging.

Collectively, these outcomes highlight the ongoing impact of our supported housing provision - not only in preventing homelessness, but in empowering individuals to rebuild their lives with dignity, confidence, and purpose.

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Case Study: ST's Journey of Healing



Back in 2017, a woman we'll call ST came to the Renewal Programme. She had lived through 18 years of domestic violence and carried deep trauma. She also had two young children, but because of her circumstances, they were placed in the care of their father. Over the years, ST struggled with depression, anxiety, and poor physical health. She didn't feel able to work or study, and even the basics of daily life became overwhelming. One of the ways this showed itself was in hoarding. Her flat became dangerously cluttered, raising serious concerns for her safety and wellbeing. Our staff worked patiently and persistently with ST, and when she finally felt ready to tackle the hoarding issue head-on, our team was there by her side. Over two full days, staff supported ST through the exhausting and emotional process of decluttering her home. Every item carried memories and pain, but slowly - bag by bag, over 40 in total - she began to let go. At one point, her mattress was replaced. She admitted she hadn't slept properly in years but had never felt able to tell anyone. That simple act was a real breakthrough. The most significant turning point came when ST traced her hoarding back to her childhood. She realised she had grown up in a household where hoarding and blame-shifting were normal, and for the first time, she began to see why she struggled in adulthood. That insight opened the door to change. ST has now moved out of our provision and into a new flat with adequate support around her and therapy in place. She has agreed to meet regularly with her new support worker and to explore resources that will help her continue managing her condition. Most importantly, she is beginning to believe in a different kind of future. ST's story shows what the Renewal Programme is about: patient, long-term support that doesn't give up, no matter how long the journey takes.

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Progress against objective 2 - Provision of adult education & training services in order to offer local people the knowledge, skills and opportunities they need to reach their potential to continue learning through life.

Service Overview

Our Adult Education and Training Service, delivered in partnership with the London Borough of Newham's Our Newham Learning and Skills Service (ONLS), continues to empower adults in the borough to build their confidence, develop new skills, and increase their employability. The majority of our learners are non-native English speakers, many of who also face barriers to social participation due to limited English, digital, or numeracy skills.

As an Ofsted-registered provider, we deliver a wide range of ESOL (English for Speakers of Other Languages), Functional Skills, and Digital Skills courses, including accredited programmes that support learners into further education or employment. Our classes are designed not only to improve academic outcomes but to strengthen social connections and wellbeing - enabling residents to navigate everyday life, from supporting their children with homework to using online services and accessing employment opportunities.

Our approach remains holistic and inclusive, with tutors and support staff committed to removing barriers that prevent adults from engaging in education. Many of our learners face additional challenges such as isolation, low confidence, or financial hardship, and are regularly referred to complementary services within the Renewal Programme and beyond - including our immigration advice, food support and community hub services - ensuring a joined-up model of support.

Outcomes and impact:

2024/25 has been a year of strong progress and recognition for our education provision. Following a successful Ofsted visit in March 2025, our service was graded "Good" (Grade 2), reflecting the quality of teaching, learner progress, and the positive, inclusive environment created by our staff.

We were also awarded Direct Claims Status from Gateway Qualifications for Reading ESOL across all levels. This recognition confirms our full compliance with national standards and allows us to claim learner results directly, resulting in fewer external compliance visits and greater operational efficiency. In addition to this, Gateway Qualifications also funded a new Community Conversation class, co-led by volunteers, which offered a welcoming and supportive environment for learners to practise spoken English and build confidence in everyday communication.

Our annual learner awards day was one of the best attended yet, with around 150 learners celebrating their achievements alongside staff, volunteers, and community partners. We were pleased to welcome the Mayor of Newham Rokhsana Fiaz to hand out certificates. Across the year our learners also took part in a range of enrichment activities that built confidence and cultural understanding - including a Diwali celebration day, where one of our teachers, whose first language is Russian, led students in singing traditional Hindi songs!

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Mayor of Newham attending annual awards ceremony

Investment in technology has been another highlight this year, with funding from Merkur Group UK enabling us to purchase a new interactive whiteboard and laptops, further enhancing the digital learning experience for our students.

In partnership with Newham College, we were also delighted to introduce a new accredited Level 2 Hospitality and Catering course, designed for residents looking to start careers in the food and hospitality sector. The course attracted strong local interest and reflects our ongoing commitment to aligning learning opportunities with employment pathways. 16 learners gained a level 2 accredited award on this course.

Through these developments, our Adult Education and Training Service continues to play a vital role in strengthening the skills, confidence, and wellbeing of local residents - helping them to overcome barriers, access opportunities, and thrive in a diverse and changing community.

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Students in one of our ESOL classes

Case Study: Marianna's Story

Finding Purpose and Belonging Through Volunteering and Learning



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When Marianna arrived in the UK from Georgia three years ago, life was not easy. As a mother of two young daughters, she often found the quiet hours while they were at school the hardest - filled with uncertainty, loneliness, and a longing to belong. Determined to do something meaningful, Marianna began searching for ways to contribute to her new community. Her journey with the Renewal Programme began when a charity worker, visiting her temporary accommodation to support families with school uniforms, mentioned the organisation and encouraged her to get involved. Soon after, Marianna visited the centre, completed a volunteering form, and started helping with the Hot Meals Project. Through this role, she served food to refugees and asylum seekers and offered a friendly face and conversation to those going through difficult times. Over the past two years, Marianna's involvement grew - she also began supporting the food bank and occasionally assisting in the community café, contributing wherever she could make a difference. Alongside volunteering, Marianna enrolled in ESOL (English for Speakers of Other Languages) classes at the Renewal Programme, determined to improve her communication skills and confidence. Though she was initially nervous about her English, she quickly found encouragement and support from staff and volunteers. "They made me feel like I'd found a second family," she shared. Through her time at the Renewal Programme, Marianna has developed not only her language skills but also lasting friendships, a renewed sense of confidence, and a strong feeling of belonging. Volunteering has given her the chance to give back to the community that welcomed her, and her ESOL lessons have opened new doors for personal growth and independence. Today, Marianna feels settled and connected in Newham. She describes the Renewal Programme as a place that makes her feel "useful" and valued - no longer a newcomer, but an active member of her community. Her story embodies the spirit of the Renewal Programme: helping individuals to find their voice, their purpose, and their place in society.

Progress against objective 3 - Provision of services to support refugees, migrants and asylum seekers, including Immigration advice and practical support services.

Service Overview

Our Refugee and Migrant Project (RAMP) has supported migrants, refugees, and asylum seekers in Newham for more than three decades. Newham continues to have one of the highest numbers of asylum applications and new migrant arrivals in London. Many of those we assist face significant barriers to stability, including No Recourse to Public Funds (NRPF) restrictions, homelessness, and limited access to employment or statutory support. RAMP provides an integrated package of help - from practical and emotional support to advice, advocacy, and community connection. We address the root causes of poverty by offering crisis assistance, food support, welfare grants if appropriate, and access to free immigration and legal advice through internal and external referral pathways. Our approach ensures that vulnerable residents are not only supported in times of crisis but are also given opportunities to rebuild confidence and participate more fully in community life.

This year, our bi-weekly food bank has continued to act as a lifeline for residents struggling with high living costs. Many beneficiaries are families affected by NRPF restrictions who face destitution without access to benefits or employment. The service is powered by a dedicated team of volunteers who give their time each week to ensure local people in crisis can access food, dignity, and hope.

Outcomes and impact:

During 2024/25, RAMP provided casework support to 245 individuals, addressing complex needs such as housing challenges, debt management, domestic violence, and mental health concerns. We made internal referrals to our immigration advice team and external referrals to regulated debt and legal services, ensuring that each client received appropriate, joined-up support.

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Through collaborative partnerships with local charities, we secured £10,100 in welfare grants to provide essential items for families and children affected by poverty. This funding helped to purchase necessities such as clothing, bedding, and household equipment for those most in need.

Our food banks continued to serve as a vital gateway service, providing both immediate relief and pathways to longer-term support. Volunteers play a central role in assessment, distribution, and signposting, ensuring that individuals receive both food and guidance towards greater stability.

Our Hot Meals Service expanded this year, offering both a Wednesday lunchtime meal and a new Sunday evening meal, improving accessibility for residents who are working, studying, or caring for children during the week. This provision has been successful in reducing isolation, creating safe and welcoming spaces where residents can share food, conversation, and friendship. Whether attending for advice, a meal, or simply a sense of belonging, all are welcomed with warmth and dignity. All meals are cooked on-site using locally sourced ingredients where available to minimise environmental impact, and are served in a sit-down format that fosters social connection and inclusion.

Each meal session incorporates wraparound support and engagement activities. Staff and volunteers - representing over 30 languages across Africa, Asia, Europe, and South America, are often available to offer translation support and referrals to in-house services such as ESOL and IT classes, the food bank and pantry, immigration advice, and youth and carers programmes.

We have also made wellbeing and social integration a key feature of our offer. Activities such as chess club, gardening, and table tennis have become popular additions to the meal sessions, while cultural and religious celebrations - including festivals such as Diwali and Eid - have been marked with shared meals and inclusive activities that promote community cohesion and mutual respect.

Acknowledgements

We are deeply grateful to our volunteers, whose commitment, compassion, and energy underpin every aspect of the RAMP project. We also extend our sincere thanks to our partners and supporters, including the Newham Food Alliance, The Felix Project, National Lottery Community Fund, South West Ham Foundation, the EDHI Foundation and local faith and community groups, whose financial, in-kind, and logistical support make our work possible. We would also like to thank Beaconsfield Church, whose continued generosity and encouragement have played an instrumental role in sustaining and enriching our project.

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Case Study: J's Journey with RAMP



J is a 70-year-old woman who came to the UK from India in 2012 to care for her sister, who was terminally ill with cancer. For many years, J was her sister's sole carer, providing cooking, cleaning, and personal care to give her sister comfort and dignity during her illness.

When her initial visa expired, J made several applications to remain in the UK, but none were successful. Her most recent attempt was based on being her sister's primary carer, but this was refused, and her appeal was dismissed. J also applied for asylum after converting from Sikhism to Christianity, fearing persecution if returned to India, but this too was rejected.

After her sister passed away in 2023, J was left grieving and alone. She continued to live in her late sister's council property but without tenancy rights, leaving her at risk of eviction. Alongside this housing insecurity, she struggled with depression, anxiety, social isolation, and financial hardship, surviving only with the help of food banks and charitable support.

RAMP has been alongside J throughout this journey. We helped her secure much-needed legal representation after many failed attempts, obtained a Freedom Pass to reduce her isolation, and provided emergency financial support through vouchers and weekly access to our food bank. Most importantly, we continue to offer emotional support as she awaits a decision on her latest application to remain in the UK.

J's story highlights the immense challenges faced by people with insecure immigration status: unable to work, unable to access public funds, and left vulnerable to debt, homelessness, and poor health. Her resilience, and the support she receives from RAMP and our partners, show how vital compassionate, long-term help is for people in her situation.

Immigration advice service

We maintained our Immigration Advice Authority (IAA) regulated organisation status for 2024/25, with our full-time immigration advisor (IAA Level 3) continuing to deliver vital casework and representation in what remains an area of exceptionally high demand. Over the course of the year, our service supported individuals with a wide range of immigration matters, including leave to remain applications, asylum claims, fee waivers, further submissions, biometric cards, expert evidence, and more. In addition to contracted casework, 24 clients were supported with UKVI accounts and e-visa applications, extending the reach of the service.

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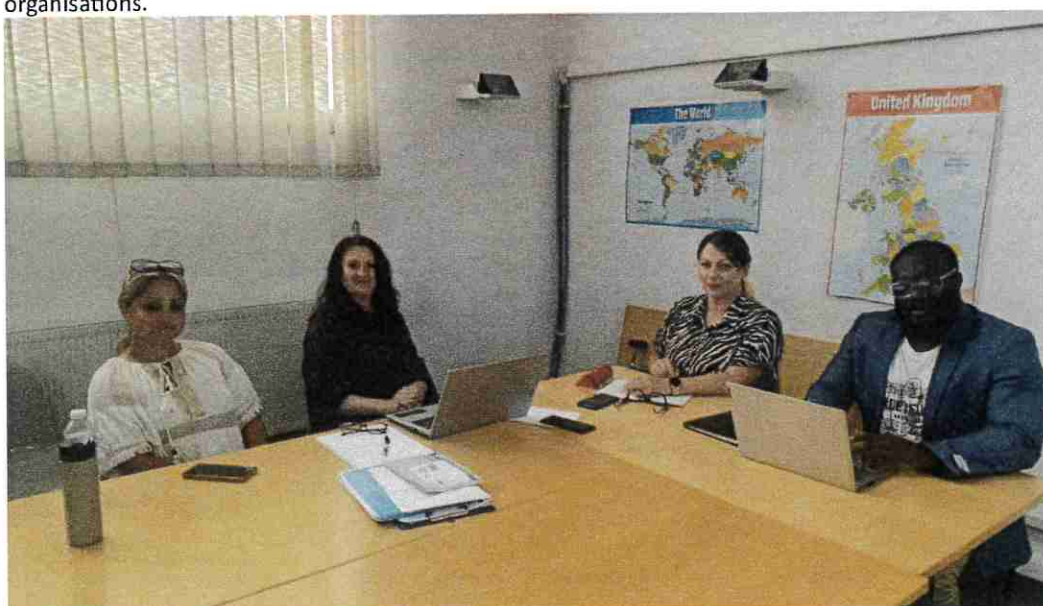
Our work achieved a number of significant outcomes for clients, including:

- A landmark Article 3 Human Rights case brought to a successful conclusion after three appeal hearings. The client was granted leave to remain with recourse to public funds.
- Fee waivers granted to 13 adults and 9 children, saving clients a total of £80,156.50 in application and healthcare surcharge costs. In addition, one child was able to register as a British citizen free of charge, saving a further £1,214.
- Access to public funds secured for 17 clients following leave to remain applications, and a further 2 following refugee status grants.

With application fees now standing at £1,321 per applicant and the Immigration Health Surcharge rising to £1,035 for adults and £776 for children per year, the financial barriers to securing legal immigration status remain considerable. Our interventions this year alone have enabled clients to avoid legal costs that would have exceeded £100,000.

Alongside direct casework, we continued to invest in partnerships and innovation. Three LLM law students from the University of East London (UEL) completed work placements with us as part of their master's curriculum, gaining practical experience in immigration law. Together with UEL, we also produced an immigration law podcast, making expert insights available to a wider audience. Our involvement in the Newham Legal Advice and Social Justice Collaborative, convened by local MP Stephen Timms, also continued this year. The partnership seeks to build a more cohesive and effective legal advice sector in Newham, strengthening sustainability, coordination, and long-term impact through shared resources and joint working.

Much of our work focuses on supporting asylum seekers and refugees. However, we have found that even after individuals secure their immigration status, many still require bridging support to avoid falling into destitution. To address this, our RAMP project continues to provide up to three months of follow-on support, including access to food banks, advice on entitlements, housing guidance, and referrals to specialist housing services through Community Links or other trusted partner organisations.



UEL students on placement in our immigration project

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Case Study: Finding Safety and a New Beginning



When A arrived in the UK, he carried more than just a suitcase - he carried the weight of fear, uncertainty, and a longing to live freely as himself. Having entered the country on a temporary work visa, he soon realised that returning home was not an option. Facing persecution because of his sexuality, A made the difficult decision to claim asylum, hoping for safety and the chance to rebuild his life. Life in the UK was far from easy at first. With no access to public funds, A became destitute, relying on friends for shelter and struggling to meet his most basic needs. When he was referred to the Renewal Programme's Immigration Advice Service, he was anxious, isolated, and unsure where to turn. Our team immediately provided practical guidance on how to access Home Office support for subsistence and accommodation. We obtained his initial interview records and reviewed international and country reports to build a clear picture of the risks he faced. Through careful casework and encouragement, A prepared a detailed new witness statement to support his claim. Within three months, the Renewal Programme's representation led to success - A was granted refugee status with recourse to public funds. The Home Office accepted that returning to his country of origin would expose him to persecution, and he was finally recognised as deserving of protection under the Refugee Convention. The impact was transformative. With stability and security, A began to rebuild his life. He now volunteers with two local organisations, contributes positively to his community, and no longer relies on food bank support. Most importantly, he has reported a significant improvement in his mental health -describing a reduction in anxiety, a growing sense of belonging, and a readiness to move forward from past trauma and exploitation.

A's journey is a powerful reminder of why the Renewal Programme's immigration work matters. It is not only about legal outcomes, but about restoring dignity, safety, and hope.

Progress Against Objective 4 - Provision of opportunities that bring people together, reduce isolation and build stronger communities

Service Overview

The Renewal Programme's community cohesion and support work continued to play a central role in 2024/25, responding to the ongoing challenges of social isolation, cost of living pressures, and inequality in Newham. With one of the highest rates of population churn in London, many residents continue to experience disconnection and barriers to participation due to cultural, linguistic, or

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economic disadvantage. Our approach this year continued to focus on creating welcoming, inclusive spaces and meaningful opportunities for local people to connect, learn, and thrive together. Through a network of community-led projects, including our Community Hub, Manor Park Oasis, Cargo bike project, Community Food Pantry, and an extensive Volunteering Programme, we supported residents to build relationships, improve wellbeing, and develop skills that strengthen both individual and community resilience.

Together, these projects have enabled hundreds of residents to access practical support, share meals, learn new skills, and celebrate cultural diversity - transforming isolation into connection and hardship into empowerment.

Outcomes and Impact

Community Hub



Making connections in our welcoming hub

The Community Hub Project made significant progress in its second year, building on earlier successes to strengthen connection, inclusion, and wellbeing across the local community. The project provides a welcoming, multi-purpose space where residents can meet, share food, learn new skills, and access a wide range of Renewal Programme services.

Following a period of transition, the recruitment of two new Project Coordinators brought renewed energy and innovation. We recorded over 4,000 attendances across all Community Hub activities during the year. The project's inclusive and resident-engaged approach ensured that services remained responsive to local needs, particularly among refugees, asylum seekers, women, and older residents experiencing isolation.

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Throughout 2024/25, the Community Café and Warm Meals Service continued to provide free, nutritious meals twice a week, creating opportunities for social interaction and friendship. The service also distributed vitamin D supplements for adults, improving health and wellbeing outcomes for local people.

The Community Hub Involvement Panel (CHIP) met regularly, representing the voices of local residents and service users in the development of new activities and improvements to the Hub. Their input directly shaped accessibility upgrades and the design of the sensory garden within the Manor Park Oasis outdoor space.

A growing programme of regular activities flourished during the year, including the Chess Club, Gardening and Carpentry Groups, Cooking on a Budget workshops, Women's Coffee Morning, and ESOL conversation classes. Each played a vital role in reducing isolation, improving confidence, and building cross-cultural understanding.

The Chess Club has gone from strength to strength. One participant, Pam, shared:

"I've learnt so much since joining the chess club - it really makes me think. I love it here; it's friendly and sociable, and I'm encouraging others to come too."

The Gardening and Carpentry Group, established in 2024, became one of the year's standout successes. Participants used reclaimed materials to create benches and picnic tables for the outdoor area, gaining practical skills and a sense of pride in transforming their environment.

The re-established Women's Coffee Morning also proved highly successful, providing a safe and supportive space for women to share experiences, learn about health and wellbeing, and build confidence. Events included guest speakers, health awareness sessions, and trips that many participants described as their first opportunity to explore beyond the borough.

The project's reach extended further through partnerships with local health teams and voluntary organisations. Activities such as Cooking on a Budget, Barista Training for refugees and asylum seekers, and art for wellbeing workshops supported skill development and improved mental health.

The Community Hub Project continues to exemplify the Renewal Programme's commitment to reducing isolation, empowering local people, and strengthening the voice of marginalised groups - transforming a building into a place of connection, purpose, and belonging.

Volunteering

Volunteering remained at the heart of the Renewal Programme in 2024/25, underpinning every area of our work - from governance to service delivery and community engagement. Over the course of the year, 177 volunteers gave their time, energy, and skills to help create a more connected and resilient community. Our volunteers came from all walks of life, including local residents, students, corporate partners, and professional experts. Their contributions ranged from trustees providing strategic leadership to frontline volunteers supporting our foodbank, housing, and education services. This diversity enriched the organisation and strengthened our links across the community. We were also supported by several corporate volunteering teams, who played a major role in enhancing our spaces and facilities. Notably, volunteers from SAXO joined us in summer 2024 to help transform the Manor Park Oasis, giving the site a full makeover ahead of a busy programme of community activities.

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Throughout the year, we continued to invest in volunteer development, providing clear role descriptions, inductions, and training in areas such as safeguarding, confidentiality, and boundaries. Volunteers also took on more specialised roles, including supporting ESOL conversation classes and delivering a Beginners IT course entirely led by volunteers, helping learners build confidence in digital skills.

To celebrate and recognise these contributions, we hosted a Volunteer Celebration Day attended by 26 volunteers, acknowledging the incredible impact of their service.

Together, our volunteers embodied the Renewal Programme's ethos of compassion, empowerment, and community. Their commitment not only expanded our capacity to deliver vital services but also created opportunities for skill-building, confidence, and shared pride amongst communities.



Corporate volunteers helping to green-up Manor Park Oasis

Manor Park Oasis

The Manor Park Oasis flourished in 2024/25 as a welcoming and vibrant community space, transforming a once-vacant site on High Street North into a thriving hub for local connection, wellbeing, and creativity. Supported through the People Powered Places programme, the site became a valued local asset - providing residents with a safe, inclusive, and green environment to meet, socialise, and participate in free community-led activities.

Throughout the year, the Oasis hosted a regular weekly timetable of sessions, including gardening and carpentry workshops, arts and crafts, chess and games clubs, and book and crochet groups.

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These activities improved wellbeing, reduced isolation, and helped build friendships across generations and cultures. The space also served as a bridge to other Renewal Programme services, with staff and volunteers signposting visitors to the food bank, hot meals, ESOL classes, and wellbeing programmes.

During the 2024 summer holidays, the Oasis provided a free, engaging space for families to enjoy creative and play-based activities together. Community celebration events, including a Summer Fun Day, Diwali Celebration, and Christmas event, each drew more than 70 visitors, strengthening local connections and community pride.

The site's facilities were further enhanced, with raised garden beds, seating areas, a table tennis table, and a chess board installed outdoors, and a refurbished portacabin offering a comfortable indoor space with a small library for colder months. New volunteers joined to help run activities such as crochet and arts sessions, and plans were developed for a new creative storytelling group for ESOL learners.



One of our community events in Manor Park Oasis

The Manor Park Oasis helped to demonstrate the Renewal Programme's commitment to fostering inclusion and wellbeing, empowering residents to take an active role in shaping their community.

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A local resident gardening at Manor Park Oasis

Newham Against Food Waste

The Newham Against Food Waste initiative, originally funded by the ScottishPower Foundation, continued to operate in 2024/25, though on a reduced scale following the end of the Foundation's grant in May 2024. Recognising the project's dual social and environmental value, the trustees agreed to sustain the initiative temporarily while efforts to secure renewed external funding continued.

Despite these changes, the project continued to make a measurable impact. Using cargo bikes operated by trained volunteers, surplus food from local supermarkets and businesses was collected and redistributed within our foodbank and community pantry settings, helping to address food insecurity while reducing emissions and waste.

In 2024/25, the project achieved the following outcomes:

- 4.88 tonnes of surplus food collected and redistributed.
- 4.5 tonnes of CO₂ emissions prevented through the use of sustainable cargo bike transport.
- Two new supermarket partners - Asda Beckton and Co-op Plaistow - joined the initiative, expanding local collaboration.
- A new partnership with Peddle My Wheels Ltd generated £851.25 through second-hand bike sales, reinvested into cargo bike training and maintenance.

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Although delivery was scaled back, the project continued to demonstrate the power of community-led action in addressing both social need and environmental sustainability. Its legacy - and the lessons learned from this innovative model - will inform future partnership and funding opportunities.

The Community Food Pantry

The Community Food Pantry continued to play a vital role in supporting residents struggling with the rising cost of living throughout 2024/25. The pantry provides affordable access to essential items such as dry goods, tinned food, household supplies, and toiletries - helping to relieve financial pressure on low-income households while promoting dignity and choice.



Produce displayed at our community pantry

During the year, the pantry generated £3,252 in membership fees, ensuring the service remained more sustainable. The introduction of a new loyalty scheme received excellent feedback from users, improving customer retention and increasing engagement. Residents expressed appreciation for the affordability, friendly atmosphere, and consistent support offered by staff and volunteers.

One regular pantry user shared:

"I really enjoy coming to the pantry — there's always a good range of items and it helps me afford the basics that have become so expensive, like eggs and cleaning products. The staff and volunteers are great - always friendly and helpful, and they try to get items people ask for. You see familiar faces each week, and it's a lovely community atmosphere."

This feedback reflects the spirit of the pantry: a welcoming, inclusive space where people not only access affordable food but also find connection and support. Many users first discover the pantry through volunteering or word of mouth, creating a positive cycle of community involvement and empowerment.

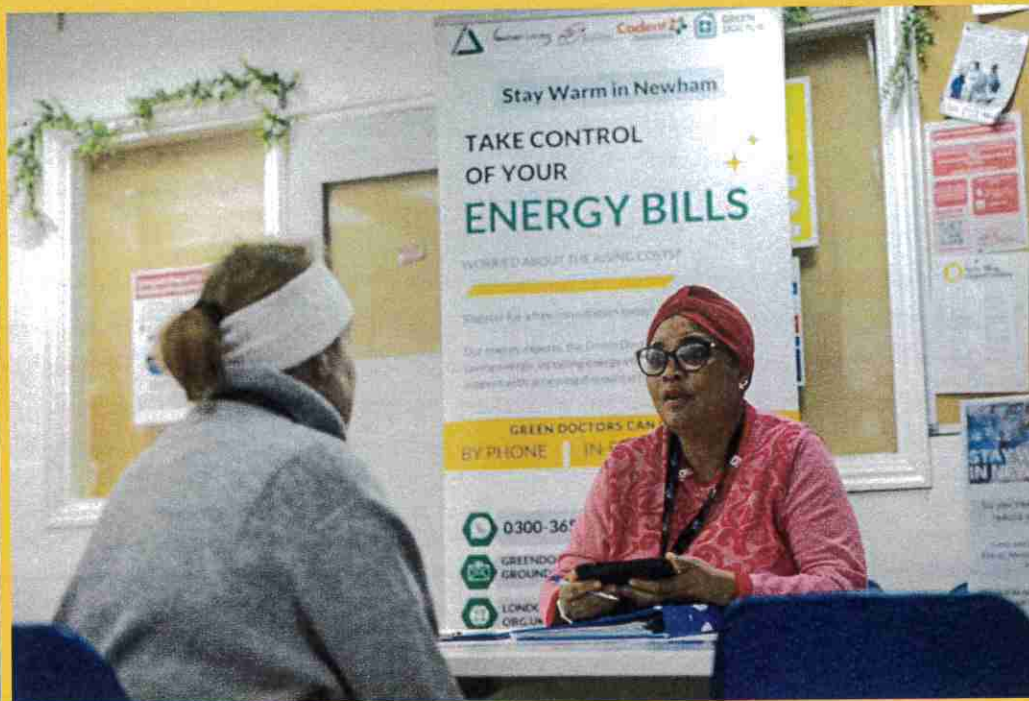
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Stay Warm in Newham

The Stay Warm in Newham project, funded by the Cadent Foundation and delivered in partnership with Groundwork London, concluded in December 2024 after two successful years of operation. The initiative supported residents facing fuel poverty by providing warm spaces, energy-saving advice, cooking demonstrations, and small hardship grants.

Over its duration, Stay Warm in Newham helped hundreds of local households reduce their energy costs and improve their wellbeing. The project also trained peer volunteers to deliver practical energy-saving workshops and raised awareness of available support across the borough. Its impact continues to resonate through improved energy literacy, stronger community networks, and reduced hardship among vulnerable residents.

Stay Warm in Newham Case Study: Janet's Story



Janet first came to the Renewal Programme in 2021. At that time, she was reserved and softly spoken, facing challenges with her mental health and navigating complex immigration issues. She also relied on our food bank service to meet her basic needs and tended to keep to herself. Through our befriending programme, Janet began to engage more actively with others. Over time, she participated in group activities, developed new friendships, and gradually built her confidence and sense of belonging. A major turning point came when Janet was granted leave to remain in the UK. After years of uncertainty, this decision provided her with much-needed stability and renewed optimism about her future. Motivated to give back to the community that had supported her, Janet trained as an Energy Champion Volunteer, helping others to learn about energy efficiency and healthy cooking. The role helped her gain valuable experience, strengthen her skills, and rebuild her confidence in a workplace setting. Soon after, Janet secured her first part-time job, working as a cleaner in a local mainstream school - an achievement she described as life-changing. Despite her new commitments, she continues to volunteer with the Renewal Programme out of gratitude for the

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help she received and a desire to support others facing similar challenges. Janet's story exemplifies the ethos of the Renewal Programme - moving beyond crisis support to foster confidence, dignity, and empowerment, helping individuals to rebuild their lives and contribute meaningfully to the community.

Community Charged Energy Champions

Delivered alongside the Stay Warm project, the Community Charged Energy Champions (CCEC) initiative, funded by Newham Council and delivered in partnership with Groundwork London and Skills Enterprise, focused on equipping residents with knowledge and confidence to manage their household energy needs.

During the year, the project:

- Provided energy advice and support to 200 households, with detailed monitoring and follow-up.
- Conducted outreach activities in schools, colleges, and community groups - including Grange and Portway Primary Schools, Newham College, and our young carers programme.
- Referred 13 households to Groundwork's Green Doctors for intensive, specialist support.

The CCEC project ensured that hard-to-reach households - including those with low income, dependent children, or disabilities - could access the advice, grants, and tools needed to stay warm and energy-secure.

Progress Against Objective 5 - Provision of high-quality youth services for Newham young people, supporting them to develop increased confidence, learning and skills

Service Overview

Throughout 2024/25, our Youth Services continued to offer a safe and welcoming space for young people in Newham to learn, connect, and grow. Through a varied programme of informal education and creative activities, we supported young people to build confidence, develop new skills, and find positive ways to express themselves. Sessions were designed to be both practical and engaging - giving young people opportunities to learn about themselves and others while having fun. Activities ranged from sports and cooking to digital workshops, food growing, fashion, and discussion groups. Each one helped young people to discover new interests, improve their wellbeing, and strengthen their sense of belonging in the community. Our youth work remained rooted in the community, taking place both at our main site and in local schools, libraries, and community venues across the borough. Seasonal programmes, holiday activities, and our ongoing partnership with Bonny Downs Community Association (BDCA) ensured that our offer reached young people across East Ham and neighbouring areas.

A key strand of our youth work continued through the Young Carers Service, delivered as part of the Newham Carers Connect consortium led by Age UK East London. This service provided dedicated emotional, educational, and practical support to young carers balancing school life with significant caring responsibilities at home. The programme offered 1:1 support, peer groups, respite trips, and wellbeing workshops, helping young carers to build resilience, maintain social connections, and achieve their full potential.

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Together, these youth programmes formed a cornerstone of our commitment to supporting young people in Newham - helping them to develop confidence, life skills, and a sense of community belonging that will serve them well into adulthood.

Outcomes and Impact
Open Access Youth Sessions

In partnership with BDCA, we continued delivery of the Empower Youth project across East Ham throughout 2024/25. The programme provided a safe and creative environment for young people to engage in positive activities, develop new skills, and build confidence and friendship. Sessions were co-designed with participants and ran six days per week during term time, featuring sports, debating and discussion groups, arts and crafts, homework support, gaming, and community volunteering. For many attendees, these sessions offered a vital sense of belonging and routine, particularly for those living in overcrowded housing or navigating challenging home environments. Over 110 young people regularly took part in open access sessions during the year, reflecting the borough's diversity and energy.

However, in February 2025, we were notified by the local authority that funding for all voluntary sector open access youth services would cease, with only three months' notice. This brought an unexpected and difficult end to our generic youth provision - a loss deeply felt by the young people, staff, and partner organisations involved. Despite the funding cuts and the redundancy of three posts, our team remained committed to delivering a high-quality service until the very end of the contract period, supporting young people to transition to alternative opportunities where possible.



A sailing trip for our young people in summer 2024

Holiday Activity Programmes

Alongside our term-time youth offer, we continued to deliver a successful programme of holiday activities that provided enrichment, social connection, and access to nutritious food. In Easter 2024, we hosted a week-long programme featuring cookery workshops and a lively Bake-Off competition that brought together young people from different backgrounds to share creativity and teamwork.

During the summer of 2024, we delivered a holiday programme at Kensington School, funded by the East End Community Foundation and the HAF (Holiday Activities and Food) Fund. The sessions combined sports, creative arts, team challenges, and wellbeing workshops, with daily meals provided. The programme was well attended and received outstanding feedback from families.

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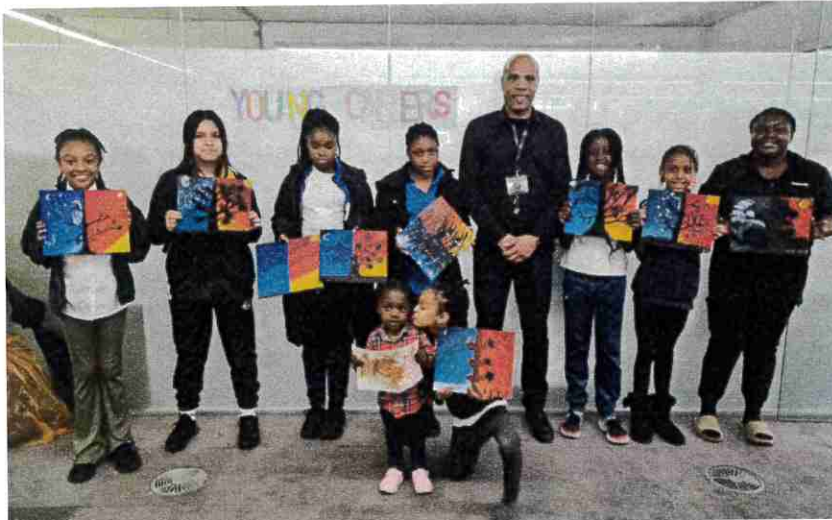
The quality of our delivery was recognised publicly, with the Renewal Programme nominated for the 2024 HAF Awards, acknowledging the positive impact of our holiday provision on children and young people across Newham.

Young Carers Service

Our Young Carers Service, delivered as part of the Newham Carers Connect consortium led by Age UK East London, continued to provide crucial emotional, practical, and educational support to young carers across the borough.

Over the course of the year, 190 young carers were supported through weekly drop-ins, training sessions, and holiday activities, including bowling outings, two sailing trips, and creative workshops designed to raise awareness of young carers' experiences. The service also achieved tangible skill-building outcomes, with two young carers completing the Snow-Camp Skiing and Snowboarding Excel Programme to become qualified BASI Foundation Instructors, and 13 young people completing Emergency First Aid Training.

We were particularly proud of the four Young Carers Forums held throughout the year, providing a platform for young carers to shape the future of youth provision and influence borough-wide discussions about their needs. These forums, delivered in partnership with youth organisation YouCan, highlighted the strength and leadership of young people involved in the programme and helped to shape the direction of our ongoing work.



Young carers showcasing their art work

Feedback from parents and participants was overwhelmingly positive, praising the warmth, inclusivity, and professionalism of staff.

Jack Petchey support

The Renewal Programme continued its valued relationship with the Jack Petchey Foundation, recognising the exceptional achievements of young people across our services. Three young people received Jack Petchey Achievement Awards during the year, celebrating their dedication, growth, and contributions to the community. Funding from the Jack Petchey Foundation also supported our after-school tuition initiative, providing targeted academic support for students in need of extra help with maths, science, literacy, and numeracy. Delivered through both in-person and online sessions, the project helped learners improve confidence and academic performance while preparing for key educational milestones such as GCSEs.

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Case Study: Anonymous Testimonial from a Young Carer

How a Ski Trip Changed My Life

Before this trip, I never imagined I'd ever get the chance to go skiing or snowboarding, let alone in the mountains. Coming from a big household affected by poverty, an opportunity like this was something I'd only dreamed of but never thought could come true. Thanks to the Renewal Programme, who believed in me, supported me, and helped secure the funding, I had the opportunity of a lifetime - and it changed me in ways I never expected.



They introduced me to Snow Camp, a charity that takes young people like me to the mountains to learn how to ski or snowboard. I was nervous, excited, and completely outside my comfort zone. But from the very beginning, I was surrounded by encouragement and belief that made me feel I could do something amazing. Learning to ski wasn't just about the sport - it was about growth. I pushed myself, overcame fears, gained confidence, and met incredible people who inspired me. It wasn't just a holiday; it was a huge mental and emotional boost. I came back with new skills, new friendships, and a new sense of belief in myself. The Renewal Programme didn't just make this trip possible - they made me feel valued. They made me feel like I was worth investing in. Without their help, especially in reducing the cost of the trip, I simply wouldn't have been able to go. That's the reality for so many young people like me. It's heartbreaking to know that the Renewal Programme is now facing funding challenges for their youth provision. What they do matters - they're not just running a service, they're changing lives. I'm proof of that. A massive thank you to Joseph and everyone at the Renewal Programme for believing in me and helping me on this journey. You didn't just send me on a trip - you gave me a life-changing opportunity that I will carry with me forever.

Despite the challenges faced during 2024/25, our youth and young carers services continued to make a lasting difference - empowering young people to learn, connect, and thrive. Through creativity, compassion, and collaboration, the Renewal Programme helped ensure that young people across Newham were supported, heard, and celebrated.

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SUPPORT SERVICES

Behind the scenes, our Support Services team continued to play a vital role in keeping the Renewal Programme running smoothly. They manage the day-to-day operations that allow our frontline teams to focus on delivering impact - overseeing finance, administration, communications, HR, facilities, and health and safety across the organisation. Their work ensures that our services are efficient, compliant, and welcoming to everyone who comes through our doors.

During 2024/25, we undertook a restructure of the Support Services function to strengthen capacity and improve coordination. This included the introduction of an Assistant role within the Communications team, replacing two previous intern posts and providing more consistent, higher-level support for marketing, digital engagement, and events. We also created a full-time Senior Administrator role to enhance organisational capacity across finance, HR, and general administration, while developing our Front of House roles to include greater responsibility for health and safety and customer support. These changes have already improved efficiency, responsiveness, and the overall experience for staff, volunteers, and visitors alike.

The Communications team made great progress over the year, launching new brand guidelines, a refreshed multimedia staff induction pack, and a revised communications strategy developed entirely in-house. They also supported the organisation and promotion of key community events, including Ramadan and Eid celebrations, the Eidhi Foundation event, Refugee Week with a film screening, and a Black History Month book club. These events helped to strengthen community connections and celebrate the diversity of the people we serve.

Staff development remained a priority. We introduced a comprehensive training matrix for staff and volunteers and embedded a clear system for delivering essential training in safeguarding, health and safety, GDPR, and equality and diversity. In addition, a series of face-to-face workshops were delivered on topics such as management skills, data reporting, dealing with challenging behaviour, first aid (including paediatric), equality law, and bereavement support. Regular reflective practice sessions were also introduced to support wellbeing and learning, particularly for those in frontline roles.

This year also saw improvements to internal systems and policies, with key updates made to HR policies including family leave, flexible working, holidays, equality and diversity, dignity at work, and redundancy. A new Volunteering Policy and training matrix were developed, creating clearer pathways for volunteers to progress within the organisation.

We also made important upgrades to our premises at 395 High Street North, including a refurbished staff kitchen and the installation of a new state-of-the-art meeting pod, creating a more modern and collaborative workspace for staff, volunteers, and visitors.

Though often behind the scenes, the work of the Support Services team underpins everything the Renewal Programme does. Their dedication, professionalism, and adaptability ensure that our organisation remains strong, responsive, and ready to meet the needs of our community.

DIGITAL ENGAGEMENT

In 2024/25, the Renewal Programme continued to strengthen its digital presence, using online platforms to connect with residents, partners, and supporters across Newham and beyond. Our communications strategy focused on sharing community stories, celebrating achievements, promoting services, and highlighting the voices of those we support. Instagram remained a key channel for visual storytelling, with a total following of 1,301 and a reach of 11,351 across the year. Posts, stories, and reels generated 1,294 interactions, reflecting strong engagement with our campaigns, community events, and behind-the-scenes updates. Facebook continued to deliver broad community reach, with over 57,000 people seeing our content and 574 interactions recorded across posts and stories. This platform played an important role in promoting activities such as warm meals sessions, community celebrations, and volunteer recruitment drives. On LinkedIn, our organisational network continued to grow, adding 136 new followers to reach a total of 497. With

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500 unique visitors and 1,086 page views in the reporting period, LinkedIn has become an increasingly valuable platform for professional engagement, partnership building, and volunteer recruitment. Our website continued to serve as a central hub for information, attracting 83,000 pageviews and 16,000 active users over the year, with an average engagement time of nearly two minutes per visitor. This reflects the growing interest in our services, events, and volunteering opportunities, as well as the improved accessibility and design of our online presence. Together, these platforms have helped us to amplify our impact, tell our story, and engage more people in the work of the charity - locally, regionally, and nationally.

RISK MANAGEMENT

The Renewal Programme's approach to risk management emphasised developing a strong organisational culture that supports the achievement of strategic goals while maintaining robust systems of internal control.



On 18 October 2024, the Board held its annual Trustees' Away Day, attended by nine trustees and the senior management team. The day provided an opportunity to review the charity's operating context, governance arrangements, and strategic direction, as well as to continue shaping the next strategic plan. A dedicated session focused on risk management, during which trustees reviewed the organisation's current and emerging risks and discussed how the new strategy might affect each.

The discussion was structured around four key areas of risk:

1. Governance and compliance - Board engagement, decision-making, and adherence to regulatory requirements.
2. Financial sustainability - The charity's ongoing ability to maintain income diversity and manage cost pressures.
3. Operational delivery and strategic resilience - Service delivery capacity, staffing, IT systems, and business continuity.
4. External and reputational risks - Wider environmental, political, and community factors, and their potential impact on the charity's reputation.

Insights from this session informed an updated risk register and will continue to shape risk mitigation priorities as the new strategic plan is developed in 2025.

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At the start of the financial year, the principal risk related to the potential expiry of the lease at 395 High Street North. This has since been successfully mitigated following the offer of a new long-term lease from the United Reformed Church (URC). Other key risks managed throughout the year included:

- Maintaining financial sustainability amid rising costs and funding pressures
- Ensuring service quality and compliance with contractual requirements
- Staff recruitment, retention, wellbeing, and morale
- IT reliability, data security, and protection against cyberattacks

A Finance & Risk Committee meets at least three times per year to oversee the risk register and ensure that significant risks are identified, monitored, and appropriately managed. Risk assessments are carried out across all services, and staff receive relevant training to maintain preparedness and resilience.

RESERVES POLICY

The Trustees have set a Reserves Policy as per guidance from Charity Commission to protect the charity against drops in income or allow it to take advantage of new opportunities. The Board aims to hold three to six months' expenditure equivalent to between £400,000 and £800,000 as current assets within unrestricted reserves, in accordance with the charity's Reserves Policy. At the year-end there were unrestricted reserves of £773,280. Reserves are held to meet potential entitlements to severance pay if required, plus the cost of fulfilling contracts for utilities, rent etc. during the notice period required at the charity's properties. Ensuring there are sufficient funds to cover severance pay is essential due to the risk that contracts could come to an end and not be renewed, plus allowing the time to manage an orderly consultation period and exit for staff. In 2024 the charity invested a small portion of its reserves into ethical investment funds to responsibly manage surplus cash and generate modest returns, ensuring alignment with our values and long-term financial sustainability. The remainder of reserve funds are placed in short and medium term deposit accounts and accrue interest which helps to support our charitable objectives.

FINANCIAL REVIEW

Despite the challenging financial climate, we remain extremely grateful to all our grant funders and commissioners who have continued to support the work of the charity. Total income in 2025 decreased to £2,122,099, from £2,208,796 in 2024, reflecting the completion of two advice and support projects, namely Stay Warm in Newham and our Scottish Power-funded work. While income fell slightly, strengthened fundraising and prudent resource management ensured a positive overall outcome, with an increase in unrestricted funds of £131,659, bringing the total held to £773,280. Overall, total charity funds increased from £1,056,714 in 2024 to £1,125,808 in 2025. As outlined, our reserve levels remain in line with our agreed policy and are set to support the charity's ongoing commitments, developmental needs, and any unforeseen challenges.

The trustees continue to closely monitor our financial position, and we remain committed to strategically reinvesting in our services to ensure we can effectively respond to the needs of our community. In the trustees' opinion, the charity has sufficient resources to continue operations for the foreseeable future, although we recognise the need to strengthen and diversify our funding sources to maintain this position.

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FUTURE PLANS

A major focus for 2025/26 will be the finalisation and implementation of our new 2025–28 Strategic Plan. Significant progress has already been made in shaping the plan through extensive consultation with staff, trustees, volunteers, and community members. The coming year will concentrate on embedding the plan's priorities across all areas of the organisation and ensuring that its objectives translate into tangible improvements for the people we support.

The plan will set a clear direction for the next three years, centred on four strategic themes: Improving Health and Wellbeing, Promoting Independence and Interdependence, Listening louder shifting power, and building a just and inclusive society. Work will also continue to align each area with measurable Objectives and Key Results (OKRs) to strengthen accountability and impact.

Our key priorities for 2025/26 will also include:

- Strengthening financial sustainability and diversifying income sources.
- Expanding our Community Hub to provide more integrated wellbeing, advice, and social inclusion opportunities. This is following the successful receipt of a significant 4 year National Lottery Community Fund grant awarded in July 2025.
- Seeking new investment to rebuild and sustain youth services following borough-wide funding cuts.
- Finalising details on the long-term lease for our main site at 395 High Street North with the United Reformed Church.
- Completing the Trusted Standard level 1 accreditation process to enhance governance and quality assurance.
- Implementing an Eco Audit action plan to reduce the charity's environmental footprint.
- Embedding co-production and lived experience within programme design and governance.

Through this work, the Renewal Programme will continue to strengthen its role as a trusted and inclusive anchor organisation in Newham.

Auditor

Griffin Stone Moscrop & Co was appointed as the charitable company's auditor during the year and has expressed its willingness to continue in that capacity.

Approved by the Board of Management on *20th November* 2025 and signed on its behalf by

Dave Eldridge

Dave Eldridge

Chair

Ifeoma Okafor

Ifeoma Okafor

Treasurer

Independent Auditor's Report to the Members of Newham Community Renewal Programme

Opinion

We have audited the financial statements of Newham Community Renewal Programme (the 'charitable company') for the year ended 31 March 2025 which comprise the Statement of Financial Activities, the Balance Sheet, Statement of Cash Flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2025, and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the auditor responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the trustees' annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to

Independent Auditor's Report to the Members of Newham Community Renewal Programme

determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report, which includes the directors' report prepared for the purposes of company law, for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the directors' report included within the trustees' report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report included within the trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies' regime and take advantage of the small companies' exemption in preparing the directors' report.

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee

Independent Auditor's Report to the Members of Newham Community Renewal Programme

that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

- carrying out substantive checking to support documents on a sample basis of individual transactions within income and expenditure to give comfort that on a sample basis the Statement of Financial Activities does not contain any irregular items;
- carrying out walk-through testing to verify that the charity's accounting systems and controls are being implemented as designed; and
- verifying that material balances within the Balance Sheet are supported by third party evidence to confirm the existence and valuation of these balances at the year-end.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

A further description of our responsibilities is available on the FRC's website at: <https://www.frc.org.uk/auditors/audit-assurance/auditor-s-responsibilities-for-the-audit-of-the-fi/description-of-the-auditor%E2%80%99s-responsibilities-for> This description forms part of our auditor's report.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Robert Smith (Senior Statutory Auditor)
For and on behalf of Griffin Stone Moscrop & Co
Chartered Accountants & Statutory Auditor
21-27 Lamb's Conduit Street
London, WC1N 3GS

Date: 5/12/2025

Newham Community Renewal Programme Limited**Statement of Financial Activities** (incorporating an income and expenditure account)**For the year ended 31st March 2025**

	Note	Restricted funds £	Unrestricted funds £	2025 Total £	2024 Total £
Income					
<i>Income from</i>					
Donations and Legacies		-	26,392	26,392	15,373
Other Trading Activities		-	685	685	1,000
Interest income		-	24,479	24,479	11,857
<i>Income from charitable activities</i>					
Corporate Services	2	48,125	-	48,125	39,500
Community Facilities		-	83,233	83,233	82,765
Advice and Support		230,014	8,260	238,274	378,699
Volunteering		-	450	450	-
High Street North		10,000	-	10,000	10,000
RP Housing		-	1,302,174	1,302,174	1,175,805
RP Youth Services		61,651	81,808	143,459	184,814
RP Training and Education		10,917	233,911	244,828	308,983
Total Income		360,707	1,761,392	2,122,099	2,208,796
Expenditure					
<i>Expenditure on charitable activities</i>					
Core Cost Funding		54,447	-	54,447	25,437
Community Facilities		-	209,921	209,921	220,896
Advice and Support		248,969	76,074	325,043	377,364
Volunteering		-	36,465	36,465	35,437
High Street North		18,930	3,644	22,574	25,524
RP Housing		-	1,039,284	1,039,284	994,364
RP Youth Services		69,559	72,102	141,661	173,987
RP Training and Education		25,184	198,426	223,610	222,542
Total expenditure	3	417,089	1,635,916	2,053,005	2,075,551
Net income for the year	6	(56,382)	125,476	69,094	133,245
Transfers between funds		-	-	-	-
Net movement in funds		(56,382)	125,476	69,094	133,245
Funds at 1 April 2024		201,411	855,303	1,056,714	923,469
Funds at 31 March 2025	13	145,029	980,779	1,125,808	1,056,714

All of the above results are derived from continuing activities. There were no other recognised gains or losses other than those stated above. Movements in funds are disclosed in Note 13 to the financial statements.

Newham Community Renewal Programme Limited

Balance sheet

Company no. 01327924

As at 31st March 2025

	Note	2025 £	2024 £
Fixed assets			
Tangible fixed assets	9	78,816	59,915
Investments	10	29,709	30,251
		108,525	90,166
Current assets			
Debtors	11	374,689	510,387
Short-term deposit		523,742	500,000
Cash at bank and in hand		440,467	456,741
		1,338,898	1,467,128
Creditors: amounts due within one year	12	(321,615)	(500,580)
Net current assets		1,017,283	966,548
Net assets		1,125,808	1,056,714
Funds			
Restricted funds			
Revenue		145,029	201,411
Designated Funds			
Property Reserve		100,000	100,000
Services Reserve		70,127	70,127
Fixed Assets		37,372	43,555
Unrestricted funds			
General		773,280	641,621
Total funds	13,14	1,125,808	1,056,714

Approved by the Board of Management on *20th November* 2025 and signed on its behalf by

Dave Eldridge

Dave Eldridge
Chair

Newham Community Renewal Programme Limited**Statement of Cashflows****For the year ended 31st March 2025**

	2025		2024	
	£	£	£	£
Cash flows from operating activities:				
Net income/(expenditure) for the year	69,094		133,245	
Adjustments for:				
Depreciation charges	14,604		6,888	
Interest from short term deposit	(419)		(10,040)	
Increase in debtors	135,698		(324,988)	
Increase in creditors	(178,965)		336,396	
Transfer to new short-term deposit (Flagstone)			(120,771)	
Decrease/(Increase) in new short-term deposit (Flagstone)	(23,323)			
Transfer to CCLA Investment			(30,251)	
Decrease/(Increase) in CCLA Investment	542			
Net cash provided by (used in) operating activities		17,231		(9,521)
Cash flows from investing activities:				
Proceeds from the sale of property, plant and equipment	-		-	
Purchase of tangible fixed assets	(33,505)		(59,497)	
Net cash provided by (used in) investing activities		(33,505)		(59,497)
Change in cash and cash equivalents in the year		(16,274)		(69,018)
Cash and cash equivalents at the beginning of the year		456,741		525,759
Cash and cash equivalents at the end of the year		440,467		456,741
		01-Apr-24	Cash flow	31-Mar-25
		£	£	£
Cash at bank and in hand		456,741	(16,274)	440,467

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2025

1 Accounting policies

a) Statutory information

Newham Community Renewal Programme Limited is a charitable company limited by guarantee and is incorporated in England and Wales.

The registered office address and principal place of business is 395 High Street North, Manor Park, London E12 6PG.

b) Convention

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) – (Charities SORP FRS 102), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

The trustees have assessed whether the use of the going concern basis is appropriate and have considered possible events or conditions that might cast significant doubt on the ability of the Charity to continue as a going concern. The trustees have made this assessment for a period of at least one year from the date of approval of the financial statements. In particular the trustees have considered the Charity's forecasts and projections. After making enquiries the trustees have concluded that there is a reasonable expectation that the Charity has adequate resources to continue in operational existence for the foreseeable future. The Charity therefore continues to adopt the going concern basis in preparing its financial statements.

The trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern.

Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy or note.

c) Donations and Legacies

Donations, legacies and gifts are included in full in the statement of financial activities when receivable. Volunteer time is not included in the financial statements.

d) Grants and Commissioned Services income recognition

Income from grants and commissioned services is recognised in full in the statement of financial activities in the year in which the income is receivable.

e) Rental income recognition

Rental income is included in full in the statement of financial activities when receivable. Contractual and fee income is recognised in the financial statements to the extent that entitlement had been earned at the year end through performance of the contract.

f) Deferred income

Where unconditional entitlement to income receivable is dependent upon fulfilment of conditions within the charity's control, the incoming resources are recognised when there is sufficient evidence that conditions will be met. Where there is uncertainty as to whether the charity can meet such conditions the incoming resource is deferred.

g) Grants for the purchase of fixed assets

Grants for the purchase of fixed assets are credited to restricted incoming resources when receivable. Depreciation of fixed assets purchased with such grants is charged against the restricted fund. Where a fixed asset is donated to the charity for its own use, it is treated in a similar way to a restricted grant.

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2025

1 Accounting policies (continued)

h) Expenditure

Expenditure is recognised in the period in which it is incurred. Expenditure includes attributable VAT which cannot be recovered.

Expenditure is allocated to the particular activity where the cost relates directly to that activity. Support costs include the salary and overhead costs not directly related to the charitable activity and Governance costs are the costs associated with the governance arrangements of the charity. These costs are associated with constitutional and statutory requirements and include any costs associated with the strategic management of the charity's activities. Support costs and Governance costs are allocated to the charitable activities in proportion to direct staff costs as follows:

	2025
RP Training and Education	15.30%
Community Facilities	6.60%
Advice and Support	19.20%
RP Housing	46.20%
RP Youth Services	9.30%
Core Cost Funding	0.00%
Volunteering	2.60%
High Street North	0.80%
	<u>100.00%</u>

Expenditure on raising funds relate to the costs incurred by the charitable company in raising funds for the charitable work.

i) Depreciation

Depreciation is provided at rates calculated to write down the cost of each asset to its estimated residual value over its expected useful life. The depreciation rates in use are as follows:

Furniture, fixtures and fittings	20% straight line
Office equipment	25% straight line
Vehicles	20% straight line

Items of equipment are capitalised where the purchase price exceeds £500. Depreciation costs are allocated to activities on the basis of the use of the related assets in those activities. Assets are reviewed for impairment if circumstances indicate their carrying value may exceed their net realisable value and value in use.

j) Restricted funds

Restricted funds are to be used for specific purposes as laid down by the donor. Expenditure which meets these criteria is charged to the fund together with a fair allocation of management and support costs.

k) Unrestricted funds

Unrestricted funds are donations and other income receivable or generated for the objects of the charity.

l) Reserve transfers

Transfers from general to restricted funds are made to cover funding shortfalls on restricted activities.

m) Leased assets

Rentals payable under operating leases, where substantially all the risks and rewards of ownership remain with the lessor, are charged to the statement of financial activities on a straight line basis over the length of the lease.

n) Pension scheme

The charitable company operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the charitable company in an independently administered fund. The pension cost charge represents contributions payable under the scheme by the charitable company to the fund. The charitable company has no liability under the scheme other than for the payment of those contributions.

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2025

1. Accounting policies (continued)

o) Donated goods

Donated goods represent assets donated for distribution or use by the charity. Assets given for distribution are recognised as incoming resources only when distributed. Assets given for use by the charity are recognised when receivable. Donated goods are valued at the amount actually realised from the disposal of the assets or at the price the charity would otherwise have paid for the assets.

p) Financial Instruments

Financial assets such as cash and debtors are measured at their present value of the amounts receivable, less an allowance for the expected level of doubtful receivables. Financial liabilities such as trade creditors, loans and finance leases are measured at the present value of the obligation. An equity instrument is any contract that evidences a residual interest in the assets of the charity after deducting all of its liabilities.

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

q) Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

r) Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account. Cash balances exclude any funds held on behalf of service users.

s) Short term deposits

Short term deposits includes cash balances that are invested in accounts with a maturity date of between 3 and 12 months.

t) Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2025

2a Income from charitable activities – Current Year

Restricted Income

	Corporate Services £	Advice and Support £	High Street North £	RP Housing £	RP Youth Services £	RP Training and Education £	2025 £
Aspers Good Causes Fund	-	-	-	-	-	3,960	3,960
Cadent Foundation	-	29,993	-	-	-	-	29,993
City Bridge	48,125	-	-	-	-	-	48,125
Community Links	-	-	-	-	-	500	500
Edhi Foundation	-	5,000	-	-	-	-	5,000
East End Community Fund	-	-	-	-	12,564	-	12,564
Westfield (Foundation for Future)	-	-	-	-	-	2,101	2,101
Jack Petchy	-	-	-	-	1,900	-	1,900
Digital Inclusion	-	-	-	-	-	4,356	4,356
LBN – Community Energy Support Programme	-	48,210	-	-	-	-	48,210
Newham London (People Powered Places)	-	-	10,000	-	-	-	10,000
LBN Warm Haven	-	9,948	-	-	-	-	9,948
Mercers Charitable Foundation – Community Hub	-	30,900	-	-	-	-	30,900
Society of Sacred Heart Church	-	9,000	-	-	-	-	9,000
South West Ham Child Fund	-	9,700	-	-	-	-	9,700
Trust for London	-	56,963	-	-	-	-	56,963
Trussell Trust	-	30,300	-	-	-	-	30,300
Young Carers Project – AGE UK & Sub Co Trust Partnership	-	-	-	-	47,187	-	47,187
Total restricted income	48,125	230,014	10,000	-	61,651	10,917	360,707

2b Income from charitable activities – Prior Year

Restricted Income

	Corporate Services £	Advice and Support £	High Street North £	RP Housing £	RP Youth Services £	RP Training and Education £	2024 £
Cadent Foundation	-	40,190	-	-	-	-	40,190
City Bridge	37,500	-	-	-	-	-	37,500
End End Community Foundation	-	1,000	-	-	-	-	1,000
Ukraine Refugees Support Fund	-	3,000	-	-	-	-	3,000
East End Community Fund	-	-	-	-	9,659	-	9,659
Westfield (Foundation for Future)	-	-	-	-	-	12,899	12,899
Groundwork London	-	-	-	-	-	12,000	12,000
UCL & UEL	-	-	-	-	198	-	198
Jack Petchy	-	-	-	-	900	-	900
LBN – Community Energy Support Programme	-	42,935	-	-	-	-	42,935
LBN – Men's Wellbeing	-	7,491	-	-	-	-	7,491
Newham London (People Powered Places)	-	-	10,000	-	-	-	10,000
LBN Warm Haven	-	15,525	-	-	-	-	15,525
National Lottery	-	67,642	-	-	-	-	67,642
Mercers Charitable Foundation – Community Hub	-	30,000	-	-	-	-	30,000
Mercers Charitable Foundation – Welfare	-	4,800	-	-	-	-	4,800
Nature Save	-	4,085	-	-	-	-	4,085
Scottish Power	-	69,403	-	-	-	-	69,403
Screwfix Foundation	-	-	-	2,750	-	-	2,750
Skipton Charitable Foundation	-	3,000	-	-	-	-	3,000
Society of Sacred Heart Church	-	7,000	-	-	-	-	7,000
South West Ham Child Fund	-	5,900	-	-	-	-	5,900
Trust for London	-	58,074	-	-	-	-	58,074
Vanguard	-	-	-	-	-	40,000	40,000
Young Carers Project – AGE UK & Sub Co Trust Partnership	-	-	-	-	40,872	-	40,872
Yorkshire Building Society Foundation	2,000	-	-	-	-	-	2,000
Total restricted income	39,500	360,045	10,000	2,750	51,629	64,899	528,823

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2025

2 Income from charitable activities (continued)

Unrestricted income

	Community Facilities £	Advice and Support £	Volunteering £	RP Housing £	RP Youth Services £	RP Training and Education £	2025 £	2024 £
London Borough of Newham	-	-	-	156,137	76,808	230,582	463,527	532,790
Fee Income & Other Income	83,233	840	450	1,146,037	-	-	1,230,560	1,103,319
Donations – Individuals and organisations	-	7,420	-	-	5,000	3,329	15,749	15,634
Total unrestricted income from charitable activities	83,233	8,260	450	1,302,174	81,808	233,911	1,709,836	1,651,743
Voluntary Income							26,392	15,373
Fee Income							685	1,000
Interest income from short term deposit							419	10,040
Interest income other							24,060	1,817
Total unrestricted income from raising funds							51,556	28,230
Total unrestricted income							1,761,392	1,679,973

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2025

3a Total Expenditure – Current Year

	Support Services £	Community Facilities £	Advice and Support £	Volunteering £	High Street North £	RP Housing £	RP Youth Services £	RP Training and Education £	Cost of Raising funds £	Core Cost Funding £	2025 £
Staff costs (note 4)	224,045	68,018	204,451	27,397	9,190	482,677	96,443	158,357	-	54,447	1,325,025
Project costs											
Activities & other	3,699	613	44,764	-	2,838	281,854	10,959	9,881	-	-	334,808
Consultancy & outsource costs	62,260	-	-	-	-	7,207	-	-	-	-	69,467
Bad debt expense	-	-	-	-	-	5,946	-	-	-	-	5,946
Publicity & subscriptions	2,579	-	652	-	79	-	1,125	979	-	-	5,414
Overheads											
Office costs	34,357	240	2,081	31	6,865	4,430	858	1,445	-	-	50,307
Premises cost	10,358	107,942	3,858	-	544	97,146	86	-	-	-	219,934
Depreciation	1,928	10,081	2,595	-	-	-	-	-	-	-	14,604
Audit fees	7,500	-	-	-	-	-	-	-	-	-	7,500
	346,726	187,094	258,401	27,428	19,516	879,260	109,471	170,662	-	54,447	2,053,005
Allocation*	(346,726)	22,827	66,642	9,037	3,058	160,024	32,190	52,948	-	-	-
Expenditure	-	209,921	325,043	36,465	22,574	1,039,284	141,661	223,610	-	54,447	2,053,005

*Costs have been apportioned based on staff costs for each service area.

3b Total Expenditure – Prior Year

	Support services £	Community Facilities (395) £	Advice and Support £	Volunteering £	High Street North £	Housing Services £	Youth Services £	Training and Education £	Cost of Raising funds £	Core Cost Funding £	2024 £
Staff costs (note 4)	233,976	69,552	180,402	26,726	223	382,600	105,126	161,989	-	25,437	1,186,031
Project costs											
Activities & other	305	1,289	47,496	63	3,532	268,600	32,188	3,318	-	-	356,771
Consultancy & outsource costs	19,484	-	28,039	-	1,303	43,273	-	-	-	-	92,099
Bad debt expense	-	-	-	-	-	36,947	-	-	-	-	36,947
Publicity & subscriptions	1,585	-	583	-	1,042	-	1,861	1,910	-	-	6,981
Overheads											
Office costs	23,064	823	14,811	35	5,516	6,148	977	2,624	-	-	53,998
Premises cost	7,477	125,372	46,809	-	13,908	134,560	15	195	-	-	328,336
Depreciation	3,463	1,263	2,162	-	-	-	-	-	-	-	6,888
Audit fees	7,500	-	-	-	-	-	-	-	-	-	7,500
	296,854	198,299	320,302	26,824	25,524	872,128	140,147	170,036	-	25,437	2,075,551
Allocation*	(296,854)	22,597	57,062	8,613	-	122,236	33,840	52,506	-	-	-
Expenditure	-	220,896	377,364	35,437	25,524	994,364	173,987	222,542	-	25,437	2,075,551

*Costs have been apportioned based on staff costs for each service area.

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2025

4 Staff costs

The average number of employees calculated during the year was:

(Staff numbers are included on a headcount basis and do not take into account part time working)

	2025 No.	2024 No.
Training and Education	8	10
Advice and Support	7	5
Housing Services	9	6
Youth Services	4	6
Community Facilities	4	4
Volunteering	1	1
Support Services	8	7
	41	39
	41	39

Staff costs in respect of the above employees were as follows:

	2025 £	2024 £
Salaries and wages	1,066,686	951,261
Social security costs	82,919	76,971
Pension contributions	23,637	24,969
Agency & temporary staff costs	116,903	98,701
Recruitment costs	4,192	5,752
Redundancy costs	-	-
Staff training and welfare	18,599	19,256
HR Support	7,183	5,110
Volunteer expenses	4,905	4,011
	1,325,024	1,186,031
	1,325,024	1,186,031

One employee earned between £80,000 – £90,000 during the year (2024 – none).

No employee earned between £70,000 – £80,000 during the year (2024 – one).

The key management personnel of the Charity comprise the Chief Executive, Director of Training and Youth, Director of Support and Empowerment Services and Director of Operations. The total employee benefits of the key management personnel of the Charity were £251,062 (2024: £225,501).

5 Board of Management expenses

No board members received reimbursement of expenses during the year of £nil (2024: £nil).

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2025

6 Net Income for the year

This is stated after charging:

	2025 £	2024 £
Depreciation	14,604	6,888
Auditors' remuneration (net of VAT)		
– for audit work	7,500	7,500
Operating lease rental:		
– property	44,528	44,528
	<u>44,528</u>	<u>44,528</u>

7 Pension costs

The charity operates a defined contribution pension scheme. The scheme and its assets are held by independent managers. The pension charge represents contributions due from the charity and amounted to £23,637 (2024: £24,969). The charity has no liability other than to pay over contributions. Contributions totalling £4,385 (2024: £3,976) were owed to the scheme at the balance sheet date.

8 Taxation

The charitable company is exempt from corporation tax as all its income is charitable and is applied for charitable purposes.

9 Fixed assets

	Office Equipment & Fixtures and Fittings and Vehicles £	Total £
Cost		
At 1 April 2024	87,584	87,584
Additions in year	33,505	33,505
Disposals	–	–
At 31 March 2025	<u>121,089</u>	<u>121,089</u>
Depreciation		
At 1 April 2024	27,669	27,669
Charge for the year	14,604	14,604
Disposals	–	–
At 31 March 2025	<u>42,273</u>	<u>42,273</u>
Net book value		
At 31 March 2025	<u>78,816</u>	<u>78,816</u>
At 31 March 2024	<u>59,915</u>	<u>59,915</u>

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2025

10 Investments

	2025 £	2024 £
Balance at 1 April 2024	30,251	-
Additions	-	30,000
Gains/(losses) on revaluation	(542)	251
Balance as at 31 March 2025	<u>29,709</u>	<u>30,251</u>

11 Debtors

	2025 £	2024 £
Supported housing		
Rent arrears	120,035	101,928
Provision	(61,834)	(63,703)
	<u>58,201</u>	38,225
Trade debtors	79,301	152,241
Prepaid expenses	51,631	289,174
Accrued income	177,743	24,199
Other debtors	1,567	600
VAT	6,246	5,948
	<u>374,689</u>	<u>510,387</u>

12 Creditors: amounts due within 1 year

	2025 £	2024 £
Trade creditors	179,616	387,454
Accrued expenses	50,026	68,485
Deferred income	62,733	14,999
Taxation and social security	23,017	20,348
VAT	-	-
Other creditors	6,223	9,294
	<u>321,615</u>	<u>500,580</u>
Movement in deferred income		
Brought forward	14,999	14,999
Released in year	(123,697)	-
Deferred in year	171,431	-
	<u>62,733</u>	<u>14,999</u>

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2025

13a Movements in funds (current year)

	1st April 2024 £	Income £	Expenditure £	Transfer £	31st March 2025 £
Restricted funds					
Corporate Services	14,063	48,125	(54,447)	-	7,741
Advice and Support	145,256	230,014	(248,969)	-	126,301
Volunteering	-	-	-	-	-
High Street North	8,930	10,000	(18,930)	-	-
RP Housing	-	-	-	-	-
RP Youth Services	15,769	61,651	(69,559)	-	7,861
RP Training and Education	17,393	10,917	(25,184)	-	3,126
Total restricted funds	201,411	360,707	(417,089)	-	145,029
Designated funds					
Property Reserve	100,000	-	-	-	100,000
Services Reserve	70,127	-	-	-	70,127
Fixed Assets	43,555	-	-	(6,183)	37,372
Total designated funds	213,682	-	-	(6,183)	207,499
Unrestricted funds					
General funds	641,621	1,761,392	(1,635,916)	6,183	773,280
Total unrestricted funds	855,303	1,761,392	(1,635,916)	-	980,779
Total funds	1,056,714	2,122,099	(2,053,005)	-	1,125,808

13b Movements in funds (prior year)

	1st April 2023 £	Income £	Expenditure £	Transfer	31st March 2024 £
Restricted funds					
Corporate Services	-	39,500	(25,437)	-	14,063
Community Facilities	-	-	-	-	-
Advice and Support	159,353	360,045	(330,587)	(43,555)	145,256
Volunteering	10,000	-	(10,000)	-	-
High Street North	-	10,000	(1,070)	-	8,930
RP Housing	-	2,750	(2,750)	-	-
RP Youth Services	4,076	51,629	(39,936)	-	15,769
RP Training and Education	5,742	64,899	(53,248)	-	17,393
Total restricted funds	179,171	528,823	(463,028)	(43,555)	201,411
Designated funds					
Property Reserve	100,000	-	-	-	100,000
Services Reserve	70,127	-	-	-	70,127
Fixed Assets	-	-	-	43,555	43,555
Total designated funds	170,127	-	-	43,555	213,682
Unrestricted funds					
General funds	574,171	1,679,973	(1,612,523)	-	641,621
Total unrestricted funds	744,298	1,679,973	(1,612,523)	43,555	855,303
Total funds	923,469	2,208,796	(2,075,551)	-	1,056,714

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2025

13c Movements In funds (continued)

Purposes of Restricted Funds:

Corporate Services

During the year, we received a grant from City Bridge Foundation to continue to strengthen organisational development and operational capacity. This funding supported improvements to our core governance, systems and infrastructure, helping us maintain resilience during a period of rising service demand.

Advice and Support

A range of restricted grants supported our advice, advocacy and welfare services for migrants, refugees and residents facing hardship. Funding from organisations including Cadent Foundation, Edhi Foundation, Community Energy Support Programme, South West Ham Child Fund, the Society of the Sacred Heart Church, Trust for London, the Trussell Trust, Community Links and Aspers Good Causes Fund enabled us to continue to provide specialist immigration advice, emergency welfare assistance, energy advice, food support, and crisis interventions. These contributions allowed us to expand our advice reach, respond to increased demand for basic essentials, and deliver wrap-around support to residents experiencing poverty, isolation or insecure living circumstances.

High Street North

This year we secured a grant which enables us to fund part of a project co-ordinator to help activate the Manor Park Oasis site.

Youth Services

Funding from the East End Community Foundation, the Jack Petchey Foundation and the Holiday Activity Fund (HAF) supported a wide range of youth and young carers' activities. These grants enabled us to deliver school holiday programmes, youth social action initiatives, enrichment activities, recognition awards, and targeted wellbeing support for young people across Newham. We were specifically able to support the needs of young carers through the funds received from the London Borough of Newham under the Newham Carers Community partnership with AGE UK and Sub Co Trust.

Training and Education

Support from Westfield's Foundation for the Future and Aspers Good Causes Fund enabled us to deliver informal learning, digital access and skills support for adults who face barriers to participation. These funds supported community education, confidence-building activities and digital literacy work, helping residents improve skills, reduce isolation and participate more fully in community life.

Purposes of Designated Funds:

Property Reserve

For responding to significant structural change, relocation and development of the housing service.

Services Reserve

In 2020 the charity secured agreement from the landlord of the hostel we manage to reimburse the charity for costs related to the landlord electric meter at the hostel. The Board of Trustees agreed to set this aside as an investment in supporting charitable activities in accordance with the 2023 Strategic Plan, particularly relating to volunteering services.

Designated Fixed Assets

Representing the net book value of those assets that were originally funded by restricted funds.

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2025

14a Analysis of net assets between funds (current year)

	Restricted revenue funds £	Unrestricted funds £	Total funds £
Tangible fixed assets	-	78,816	78,816
Non-Current Assets		29,709	29,709
Current assets	145,029	1,193,869	1,338,898
Creditors: Amounts falling due within one year	-	(321,615)	(321,615)
Net assets at 31st March 2025	145,029	980,779	1,125,808

14b Analysis of net assets between funds (prior year)

	Restricted revenue funds £	Unrestricted funds £	Total funds £
Tangible fixed assets	-	59,915	59,915
Non-Current Assets		30,251	30,251
Current assets	201,411	1,265,717	1,467,128
Creditors: Amounts falling due within one year	-	(500,580)	(500,580)
Net assets at 31st March 2024	201,411	855,303	1,056,714

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2025

15 Related party transactions

There were three related party transactions in the year to 31st March 2025 (2024: Three).

Deborah Callendar is the aunt of Damian Callendar. During the year, three payments were made to Deborah, totalling £700 in relation to cookery classes.

The total donations received from trustees in the year was £352 (2024: £1,502).

16 Operating lease commitments

The charity's total future minimum lease payments under non-cancellable operating leases is as follows for each of the following periods

	2025	2024
	£	£
Property		
Less than one year	-	24,738
Two to five years	-	-
More than five years	-	-
	<hr/>	<hr/>
	-	24,738
	<hr/>	<hr/>
Total	-	24,738
	<hr/> <hr/>	<hr/> <hr/>

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2025

17 Prior Year SOFA

	Note	Restricted funds £	Unrestricted funds £	2024 Total £
Income				
<i>Income from</i>				
Donations and Legacies		-	15,373	15,373
Other Trading Activities		-	1,000	1,000
Interest Income		-	11,857	11,857
<i>Income from charitable activities</i>				
Corporate Services	2	39,500	-	39,500
Community Facilities		-	82,765	82,765
Advice and Support		360,045	18,654	378,699
High Street North		10,000	-	10,000
RP Housing		2,750	1,173,055	1,175,805
RP Youth Services		51,629	133,185	184,814
RP Training and Education		64,899	244,084	308,983
Total Income		528,823	1,679,973	2,208,796
Expenditure				
<i>Expenditure on charitable activities</i>				
Core Cost Funding		25,437	-	25,437
Community Facilities		-	220,896	220,896
Advice and Support		374,142	3,222	377,364
Volunteering		10,000	25,437	35,437
High Street North		1,070	24,454	25,524
RP Housing		2,750	991,614	994,364
RP Youth Services		39,936	134,051	173,987
RP Training and Education		53,248	169,294	222,542
Total expenditure	3	506,583	1,568,968	2,075,551
Net (expenditure)/income before transfers for the year	6	22,240	111,005	133,245
Transfers between funds		-	-	-
Net (expenditure)/income		22,240	111,005	133,245
Funds at 1 April 2023		179,171	744,298	923,469
Funds at 31 March 2024	12	201,411	855,303	1,056,714

NEWHAM COMMUNITY RENEWAL PROGRAMME LIMITED

England & Wales - Charity number 275796

Accounts

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**Renewal
Programme**
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Company number: 01327924
Charity number: 275796

Newham Community Renewal Programme Limited

Report and financial statements
For the year ended 31 March 2024



Newham Community Renewal Programme

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For the year ended 31 March 2024

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Newham Community Renewal Programme

Reference and administrative information

For the year ended 31 March 2024

Status	The organisation is a charitable company limited by guarantee, incorporated on 31 August 1977 and registered as a charity on 5 June 1978.	
Governing document	The company was established under a memorandum of association which established the objects and powers of the charitable company and is governed under its articles of association.	
Company number	01327924	
Charity number	275796	
Registered office and operational address	395 High Street North Manor Park LONDON, E12 6PG	
Country of registration	England & Wales	
Country of incorporation	United Kingdom	
Board of Management	Dave Eldridge (Chair) Arnold Ridout Peter Koczerzat Amma Antwi-Yeboah (Vice-Chair) Ifeoma Okafor (Treasurer) Molly Patten Alex Skourtis Ian Webster Edward Gibbs Sanjay Makwana (appointed Nov 2023) Lois Lindley (resigned in March 2024) Rev'd Tim Dean (resigned in January 2024) Laura Glendinning (resigned June 2023)	
Secretary	Peter Laing	Chief Executive Officer
Senior Management Team	Peter Laing Louise Vera Damian Callender Viola Brisolin	Chief Executive Officer Director of Youth and Training Director of Support and Empowerment Director of Operations (appointed September 2023)
Bankers	The Co-operative Bank PLC 9 Prescott Street LONDON, E1 8BE	Nationwide Building Society Kings Park Road, Moulton Park NORTHAMPTON, NN3 6NW
Auditor	Griffin Stone Moscrop & Co (GSM) 21-27 Lamb's Conduit Street Holborn, London WC1N 3GS	

Newham Community Renewal Programme

Trustees' annual report

For the year ended 31 March 2024

The Trustees (known as the Board of Management) present their report and the audited financial statements for the year ended 31 March 2024.

Reference and administrative information set out on page 1 forms part of this report. The financial statements comply with current statutory requirements, the memorandum and articles of association and the Statement of Recommended Practice - Accounting and Reporting by Charities: SORP applicable to charities preparing their accounts in accordance with FRS 102.

STRUCTURE, GOVERNANCE AND MANAGEMENT

The Renewal Programme is a registered charity and is also constituted as a company limited by guarantee. The governing document of the charitable company is our Memorandum and Articles of Association. The charity was established in 1971 and our objects are to promote any charitable purposes for the benefit of the Community within the boundaries of Greater London with preference being given to the London Borough of Newham. We work to assist and enable families, children, young people and adults to develop to their full potential for the benefit of themselves and the surrounding community.

Our Articles of Association state that the minimum number of trustees shall be six and not more than twenty. Our Trustee recruitment strategy aims to maintain a balance of experience, skills and local representation from the trustees on our board to ensure effective governance. All trustees give their time voluntarily. In 2023/24 we recruited one new member, bringing additional local knowledge, expertise and legal property skills to the board of trustees.

The board remains legally responsible for all activities of the charity, including matters delegated to staff and volunteers, and is responsible for:

- Defining the ethos and direction of the Renewal Programme;
- Setting and monitoring Renewal Programme policies;
- Employing all staff, including recruitment and staff development;
- Leasing or purchasing all premises used by the Programme;
- Applying for grants and holding funds, holding of contracts;
- Approving budgets and work plans for each area of work; and
- Appointing and monitoring the work of each of its sub-committees.

The Board delegates the day to day management of the charity to the Senior Management Team which comprises the Chief Executive and three Directors. More information about the Trustees and the Senior Management Team can be found on the charity's website www.renewalprogramme.org.uk. Thanks to funding from the City Bridge Foundation, we have been able to create and recruit to a new Director of Operations role to support our growth and development.

Appointment of trustees

New trustees are identified either by a range of suitable methods, including word of mouth, online advertisement or via East London Business Alliance which is an organisation engaged in matching business volunteers with charities in the area. All prospective trustees are invited to attend an informal interview, and a meeting of the Board as observers, spend some time with the Chief Executive and are taken on a tour of the Renewal Programme, before being formally invited, if appropriate, to become members of the organisation and of the Board. References are taken up and a DBS check is completed. In 2023 the board appointed Sanjay Makwana, a lawyer with expertise in commercial real estate.

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Sanjay has been involved with the Renewal Programme as a volunteer since 2021, joining the Board of Trustees in November 2023. Growing up in Newham, he has a deep connection to the borough and is committed to using his skills to support the charity's mission.

A tribute to Reverend Tim Dean

In March 2024 we were extremely saddened to learn of the passing of Reverend Tim Dean. Tim joined our board as a trustee in July 2019 and quickly became a proactive and respected member of the charity. A passionate advocate for our work, Tim's commitment to reducing poverty and disadvantage in Newham was unwavering. His sharp financial acumen and deep concern for the well-being of those we serve made Tim an invaluable asset. He generously supported the Renewal Programme, both with his time and personal finances. Despite long-term health challenges, Tim's contributions were significant. Tim's focus on people, his genuine interest in everyone's lives, and his wise counsel were truly inspiring. His final wish, to shine a light on the Renewal Programme through a collection at his funeral for the charity exemplifies his selfless nature. Tim will be deeply missed, yet his legacy of kindness, selfless leadership, and fighting for what truly matters will live on in our work. Our deepest condolences go out to Margaret, family, and friends.

Trustee induction and training

Trustees are kept informed of suitable training offered from a range of organisations including the National Council for Voluntary Organisations (NCVO) and Civil Society and our Chief Executive amongst others, covering a wide selection of subjects such as legal, finance and trustee responsibilities. Trustees are able to recover their cost of travel and the course fees.

Related parties and relationships with other organisations

The charity does not have any related or subsidiary undertakings. The charity is a founding member of One Newham, A Charitable Incorporated Organisation (CIO) established to support collaborative working across the voluntary sector in Newham, and our CEO Peter Laing is currently a member of the One Newham board.

Remuneration policy for key management personnel

The Remuneration of key management personnel at the Renewal Programme is designed to attract, retain, and motivate a high calibre of staff while being mindful of the financial constraints of a charitable organisation. Salaries of key management personnel are competitive when compared with other local charities and are in keeping with an organisation of the size of the Renewal programme. As a committed London Living Wage employer, we offer competitive salaries that reflect the skills and experience required for each role, without any performance-related pay arrangements. This approach ensures that our remuneration is fair, responsible, and aligned with the values and long-term objectives of the charity.

PUBLIC BENEFIT

The Renewal Programme is committed to empowering individuals and communities in the London Borough of Newham and surrounding areas by offering essential support services that address the pressing needs of the most vulnerable members of our community. Our comprehensive services include training and educational courses, homelessness support, refugee and migrant services, crisis support, advice services and youth empowerment programmes, all designed to foster personal growth, social integration, and community cohesion.

As a public benefit entity, we are dedicated to making our services accessible to everyone, regardless of background, ethnicity, or financial situation. Our work directly contributes to alleviating poverty,

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promoting education and skills development, and enhancing the overall wellbeing and quality of life for individuals and families in need.

Additionally, our charity actively collaborates with local organisations, public authorities, and private sector partners to maximise the impact of our efforts, creating a stronger, more resilient community for all. The positive outcomes of our work are evident not only in the success stories of our beneficiaries but also in the broader social and economic benefits that uplift the entire Newham community.

OBJECTIVES AND ACTIVITIES

The Charity's objects are specifically restricted to any charitable purpose for the benefit of the community within the boundaries of Greater London with preference being given to the London Borough of Newham. The Trustees review the aims, objectives and activities of the charity each year as part of their regular board meetings and an annual strategic planning day. The review helps trustees to ensure that the charity remains focused on its stated purposes. The trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing current and future activities. In particular, the Trustees consider how planned activities will contribute to the aims and objectives that have been set.

Although our work is open to all local residents, our core emphasis is on those who fall through the gaps of statutory and societal support, particularly those facing severe or multiple disadvantages. The Renewal Programme places a high value on supporting people without passing judgement on them. Although we do adopt referral criteria for our services in order to ensure resources are deployed to the most marginalised or disadvantaged, we provide our services without making a judgement as to how or why the beneficiary got to a difficult point in their life to start with. Our focus is on giving assistance and helping people achieve the tools to be more resilient in future.

The main focus of our work at the present time is in the following areas:

- Providing supported housing accommodation for people affected by homelessness;
- Providing adult education and training to improve basic skills training;
- Providing youth services and activities for the benefit and growth of young people;
- Providing practical, social, health and wellbeing support for people affected by poverty;
- Providing immigration and other advice services to support refugees and migrants;
- Providing social integration and orientation support for newly arrived migrants;
- Providing volunteering opportunities for development and social good;
- Providing support for carers and their families;
- Bringing the community together to connect and collaborate.

Our vision, mission and values

We believe that everybody should be given the opportunity to play an active role in society. This means having a suitable home, fulfilling work, the skills to make the most of their potential, being healthy, and feeling included in their communities.

Vision statement

Our vision is of vibrant and integrated Newham communities where everyone has access to suitable jobs, homes, health and education.

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Mission statement

Our mission is to stand alongside those who struggle by inspiring hope and offering opportunities for connection, growth and progress.

Values

Spelling the acronym "DICE", the following organisational values inspire us and guide our planning, our decision-making, and our daily work.

DIGNITY - Treating everyone with kindness and respect.

INCLUSION - A community where everyone belongs.

COLLABORATION - Working together to achieve more.

EMPOWERMENT - Co-creating opportunities for positive change.

Strategic Plan 2021-24

We are now entering the final year of our 2021-24 "Double down, Rise up" strategic plan. This strategy sets out our ambition as a charity to grow both the reach of our work and the depth of impact we have on individuals living in Newham. The focus of the strategy is on five key strategic objectives during this period as follows:

1. Provision of high-quality housing management and support services for the benefit of Newham residents affected by, or at risk of, homelessness, and helping to reduce incidences of homelessness to make their lives better.
2. Provision of adult education & training services in order to offer local people the knowledge, skills and opportunities they need to reach their potential to continue learning through life.
3. Provision of services to support refugees, migrants and asylum seekers, including immigration advice and practical support services.
4. Provision of opportunities that bring people together, reduce isolation and build stronger communities.
5. Provision of high-quality youth services for Newham young people, supporting them to develop increased confidence, learning and skills.

New code of conduct introduction

In 2024 we worked with staff and volunteers to develop a comprehensive code of conduct for the organisation. The purpose of the code is to provide clear guidance on the standards expected from all associated with the Charity and it applies to all staff and volunteers as well as those we work with.

Based on our core values of dignity, inclusion, collaboration and empowerment, a summary of the code of conduct is set out below:

We will:

- Treat everyone with dignity and respect: Value every individual's worth, foster a culture of kindness and compassion, and embrace diverse perspectives.
- Act with integrity and honesty: Uphold the highest ethical standards in all interactions, maintain transparency, and avoid conflicts of interest.
- Champion diversity, equity, and inclusion (DEI): Actively promote DEI in all aspects of our work, ensuring equitable opportunities for all, and fostering a sense of belonging.
- Communicate openly and respectfully: Engage in constructive dialogue, actively listen to others, challenge ideas respectfully, and foster a culture of open discussion. We will refrain from gossip, rumours, or any communication that could harm another person's reputation or create a divisive atmosphere.

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- Safeguard vulnerable individuals: Prioritise the safety and well-being of children, adults at risk, and other vulnerable populations, reporting any concerns immediately.
- Perform our roles responsibly: Carry out our duties with diligence, professionalism, and commitment to excellence.
- Maintain a safe and healthy environment: Follow safety protocols, report hazards promptly, and prioritise the well-being of ourselves and others.
- Protect confidentiality: Adhere to data protection regulations and maintain the confidentiality of sensitive information.
- Respect our resources: Utilise charity property, equipment, and resources responsibly and efficiently.
- Maintain professional conduct: Dress appropriately for the work environment, arrive on time for commitments, and conduct ourselves in a manner that reflects positively on the Renewal Programme.
- Report unlawful activity: Immediately report any criminal activity or suspected wrongdoing to appropriate authorities.

We will not:

- Engage in harmful behaviour: Refrain from gossip, bullying, discrimination, harassment, or any conduct that creates a hostile or unsafe environment.
- Tolerate unethical behaviour: Speak up and report any unlawful, unethical, or inappropriate behaviour, regardless of the perpetrator's position or relationship to the organisation.
- Misuse resources: Refrain from using charity property, equipment, or resources for personal gain or unauthorised purposes.
- Compromise confidentiality: Avoid disclosing confidential information without proper authorisation or legal obligation.
- Damage the charity's reputation: Refrain from any actions or statements that could harm the reputation or credibility of the Renewal Programme.

A copy of the full code of conduct is available on request.

OPERATING CONTEXT*

Newham is a densely populated borough of over 360,000 residents, making it the third largest in London, with an annual population churn of around 20%. Ranked as the 12th most deprived area in England, 49% of families live in poverty, with many residents in low-paid work, earning nearly £100 less per week than the average Londoner. The latest data highlights that Newham continues to face significant challenges: infant and premature mortality rates, overall poverty, and child poverty are all worse than in other London boroughs, with child poverty at a staggering 49% compared to 35% elsewhere. Housing evictions are more frequent, and Newham has the highest rate of households in temporary accommodation in London, at 48.8 per 1,000 households. In January 2023, Shelter reported that one in 21 people in Newham are homeless. In 2024, the borough faces additional external challenges due to the national cost of living crisis and high inflation. These factors have led to increased demand for poverty-related services, such as food banks, debt advice, mental health support, and housing assistance. The National Lottery Community Fund's Community Research Index, published in January 2024, identifies the cost of living as the top priority for 2024, with 76% predicting continued rising demand for local food banks, along with greater local need for debt advice (71%), mental health support (70%), and housing support (63%). Despite these pressures, Newham remains a vibrant and diverse community, proud of its nearly 75% black and brown global majority population and over 100 languages spoken. * source where not specifically stated – www.newham.info

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Community Consultation 2024

As part of our intention to ensure that our projects and activities are well-planned, socially responsible, and have the support of the community, we conducted our annual community consultation in 2023/24. We focussed on asking about key areas such as housing, employment, training, health, and community engagement. We received 374 responses, a significant 64% increase from the previous year, highlighting the growing interest and engagement within the community.

Housing emerged as a major concern, with one-third of respondents stating that their homes did not meet their needs. High costs, poor property conditions, overcrowding, and the risk of homelessness were the primary issues. One respondent shared the quote below, reflecting the challenges facing many residents.

"I have a one bed house and have 2 kids, 1 is 12 the other is 6, so it is hard,"

When it came to employment, 39% of respondents were in full-time work, while others struggle with barriers such as lack of job opportunities, health issues, and inadequate skills. Training and education were seen as critical, with 36% expressing a need for more digital skills training and 30% for English as a Second Language (ESOL) courses.

Health and community engagement also emerged as significant areas of concern. While 56% rated their health as excellent to good, nearly half reported difficulties accessing healthcare, particularly due to appointment availability. 67% of respondents felt connected to the community, but many cited a need for safer spaces and more inclusive activities. One participant highlighted, "... problems getting involved due to my disability and being a full-time carer for my son."

When asked about the biggest challenges and priorities, community safety, education, and housing were frequently mentioned. Residents called for more inclusive community engagement and better support services, with one respondent praising our efforts, stating,

"The Renewal Programme delivers great work and support to those who are in need the most."

Our 2023/24 survey will help to shape and refine the priorities of our new strategic plan process, as well as funding priorities.

STAFFING

Staffing review

As set out in our strategic plan, we are fully committed to valuing and supporting our staff team to do their jobs effectively. 2023/24 has seen continued investment and engagement with the team, including a cost-of-living salary increase (in line with our London Living Wage employer status), an increased focus on training and development, an all staff away day and a wellbeing trip to the seaside among other things. Staff voice and engagement has also been a priority, with the continuation of our cross project working group and regular team meetings.

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Fun team building at the staff away day!

Staff outing to Westcliffe-on-sea

Staff away day

We held a successful all staff away day in June, where the main areas of focus were on team building, developing our new meanwhile space (see pages 19 & 20 below) and on improving communication styles using a tool called The Five Voices, which helped staff to identify their predominant “voice” when communicating.

Staff wellbeing

Staff wellbeing and resilience remains a key priority for us. To enhance the support and well-being of our workforce and improve recruitment and retention, we implemented an Employee Assistance Programme (EAP) in November 2023. This initiative provides employees with access to confidential counselling, mental health support, and practical advice on issues such as financial management and work-life balance.

We are continually working to ensure our staff feel supported and valued, and that they have space to look after their own well-being. We are particularly grateful to the Mercers Company for supporting us with a staff wellbeing grant to enable us to continue our staff “wellbeing days” which provide an additional one day leave allocation for all staff, together with a small resource allocation per employee to aid a wellbeing activity of their choice.

Middle East conflict

One of the key challenges for our team recently has been the fallout from the middle east conflict involving Israel and Palestine, with several directly affected. We conducted an anonymous staff survey to help identify how best we could support the team through these difficulties, including options for additional support including counselling and 1-2-1 support. The survey revealed that staff feel the charity is very good at providing support in times of difficulty.

Staff training and development

Staff training and development was a key focus in 2023/24, with a comprehensive review of role specific mandatory training carried out. This resulted in training on a range of issues including among others: Health & Safety, Equality, Diversity & Inclusion, Safeguarding, Data Protection, Unconscious bias, Managing Challenging Behaviour and Race awareness.

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Staff survey

Here at the Renewal Programme we value the voices of our dedicated team. Our annual, anonymous staff survey provides critical insights into employee experiences and suggestions for improving our team. The 2023 survey results have led to a focused action plan to:

- **Increase future survey Participation:** Strive for even greater staff engagement in future surveys, building upon the 66% response rate in 2023.
- **Reinforce Organisational Culture:** Further embed our mission, vision, and values throughout the staff teams.
- **Enhance Communication:** Improve internal communication channels and processes to ensure clarity and transparency.
- **Invest in Professional Growth:** Expand staff training and development opportunities, including specialised training for managers.
- **Review staff benefits:** continue to assess staff wages in view of soaring inflation costs and conduct a review of current pension provisions.
- **Foster Community:** Increase social activities, celebrations, and cultural integration initiatives for both staff and the broader community.
- **Refine Onboarding:** Update and streamline our staff induction process to ensure a positive and informative start for new employees.

ACHIEVEMENTS AND PERFORMANCE

This section of the report looks at what the charity has achieved and the outcomes of our work in the reporting period. All our charitable activities are undertaken to further our charitable purposes for the public benefit. The Trustees report against each key strategic objective and the benefits the charity has brought to those groups of people that it is set up to help. The context of our achievements is set within the framework of our strategic plan and overall mission, vision and values.

Monitoring our performance

We use a cloud-based monitoring and evaluation system called UPSHOT across the charity to better capture and evidence the impact of our work. This enables us to capture contact information, attendance data, case studies, surveys, media and timeline events to track key milestones and distance travelled. In addition to UPSHOT we have also implemented a specialist system for our supported housing project called InForm which provides tenancy management, rents and rent schedules, health and safety checks, maintenance jobs and repairs and case management functionality. For the period 1st April 2023 – 31st March 2024 we worked directly with 4,926 unique individuals across the charity, although this figure does not include community events or the facilitation of external groups using our centre. When taking these into account it is estimated that our work benefitted more than 6,000 Newham residents in 2023/24.

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IMPACT AT A GLANCE					
Department	Key Objective	Activities delivered	Number of unique beneficiaries across service	Number of attendances	Number of sessions delivered
Housing	Provision of high-quality housing management and support services	Housing management and support services at 308 Barking Road and 43 - 45 St Georges Avenue	42	14,700	n/a
Adult Education	Provision of adult education & training services	ONLS Classes ESOL ONLS Classes IT ONLS ESOL conversation classes ONLS Maths Classes Vanguard ESOL and IT Charles French IT Digital & Employment skills ESOL Rough sleepers Graduation event	819	8,588	833
Advice & Support	Provision of services to support refugees, migrants and asylum seekers and Provision of opportunities that bring people together	RAMP Foodbank RAMP general advice / support Immigration advice / drop-ins Immigration casework Vitamin D distribution South West Ham grants Community Hub Newham against Food Waste Manor Park Oasis General events / Open days	3,040	6,883	995
Youth	Provision of high-quality youth services for Newham young people	Youth Empowerment Service general HAF Holiday activities Young Carers	724	5,463	536
Volunteering	Provision of community focussed volunteering programme	Main volunteer programme Community Charged energy Champions Stay Warm in Newham Trustee board	301	6,278	154
TOTALS			4,926	41,912	2,518

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Progress against objective 1 - Provision of high-quality housing management and support services for the benefit of Newham residents affected by, or at risk of, homelessness, and helping to reduce incidences of homelessness to make their lives better.

Service Overview

The Renewal Programme Supported Housing Service provides specialised support for people affected by homelessness in the borough of Newham. Our service is aimed at people who have been homeless and who need some support to address the issues they are grappling with before they can manage to successfully live independently in the community. This includes people with drug or alcohol addiction, low levels of mental ill health or mild learning disabilities, people who have experienced domestic violence or trafficking, and people coming out of the criminal justice or care systems. We work to equip tenants with the skills and confidence needed for independent living and then to support them in finding suitable accommodation. We support people to gain the professional services they need alongside day to day living skills such as managing their finances and being able to cook for themselves. Our Barking Road Hostel is a mixture of shared 2 bed flats and single flats providing accommodation for 31 homeless people with various medium support needs. Our St Georges Hostel is made up of bedsits with shared kitchen and bathroom facilities that provides accommodation for 11 young people aged 18 - 25 with low levels of support need. Our hostel work is funded through a contract with London Borough of Newham. Broadly speaking it is our aim to secure move-on accommodation for our residents after around 18-24 months in our service, ideally on to independent living. With an increasing number of residents presenting with higher level support needs, we negotiated a revised operating model with commissioners to help strengthen staffing structures and provide more targeted and fit-for-purpose support to our residents, including enhanced concierge cover for example. Recruitment and retention within the housing staff team has however proved challenging through 2023/24, with a higher than normal number of vacancies carried and cover being required from agency staff.

Outcomes and impact

Between April 2023 and March 2024 we have continued to deliver effective support and accommodation for 43 unique beneficiaries at our Barking Road service and a further 19 unique beneficiaries at St George Avenue. In total, we provided over 14,000 units of supported accommodation for individuals affected by homelessness, with a unit being one night of supported accommodation for each individual. In terms of moving residents on during the year, we were able to support a total of 2 people into independent living, down from 13 the previous year. Move on options remain limited with a number of residents ready to move on, but with no access to suitable accommodation.

We have continued to deliver effective partnerships with Change, Grow, Live (CGL) to support residents with substance misuse challenges and with BEAM, an employment agency which supports homeless individuals to gain employment. During the course of 2023/24, seven of our residents accessed CGL support.

Sadly, a tragic incident occurred in January 2024 where a resident passed away on-site from a cardiac arrest. Emergency services were promptly in attendance, and all necessary procedures were followed, including notifications to relevant authorities. It has been confirmed that there were no suspicious circumstances. Support has been provided to those affected, and an internal review was conducted to assess any insights from this tragic event.

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Case Study: JD's Journey to Independence



JD was discovered sleeping rough by the Severe Winter Emergency Protocol Team, having fled his home due to gang violence. After a traumatic incident where armed intruders threatened his family, JD left to protect his loved ones. This experience left him struggling with paranoia, anxiety, and grief from losing a close relative. He turned to cannabis for relief and, at one-point, contemplated suicide. Following a referral from Newham Council, JD was assessed by our team and placed in our supported housing unit for young people at St Georges Avenue. Through comprehensive risk assessments and the homeless Outcome Star system, we identified his medium-level needs and tailored a holistic support plan to help him rebuild his life. JD met regularly with his support worker to address his trauma, manage daily tasks, and focus on his mental and physical health. He learned to manage his living space, adopted healthier habits, and began to regain his confidence.

Through our partnership with ELBA, JD received career coaching and completed CSCS training, which led to paid work in construction. This stable employment allowed him to save money and plan for the future. During his time with us, JD discovered a passion for music. With a donated laptop from the Renewal Programme, he began producing his own tracks and eventually joined a music production team. This opportunity enabled him to travel, create six music videos, and establish himself as an emerging Grime artist. In 2023, JD's progress was recognized with a nomination that secured him a one-bedroom flat in Romford through a housing association. This move brought him closer to his family, where he has rebuilt his relationships and become a positive role model for his siblings. JD's journey from a vulnerable young person to a confident individual with a bright future is a testament to his resilience and the comprehensive support

JD shown above performing in one of his music videos

Progress against objective 2 - Provision of adult education & training services in order to offer local people the knowledge, skills and opportunities they need to reach their potential to continue learning through life.

Service Overview

Our adult education and training service, delivered in partnership with the London Borough of Newham (One Newham Learning and Skills Service), caters to adults with little or no English, or those with very low levels of Maths and IT skills. The majority of participants in our classes are non-native English speakers. Our Ofsted-registered service is designed for adults seeking employment or training, or simply needing to support their families, including helping children with homework or engaging with online banking and statutory services. This empowers our students with the confidence and knowledge to succeed, strengthening their place in the community.

We offer a range of Functional Skills courses and intensive literacy and numeracy support. Our flexible learning options accommodate different levels, with several courses leading to formal accreditation, which helps remove barriers to both employment and social opportunities. This crucial project assists

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the Newham community in realising its potential through education, employment, and wellbeing support. It targets adults and young people at risk of not fulfilling their potential in higher education or employment, and helps them achieve more by improving their English language skills.

We take particular pride in supporting individuals who may have lived in Newham for years without speaking English. With our support and encouragement, they find the courage to embark on their learning journey. Historically, the London Borough of Newham has communicated solely in English and hasn't translated key documents. Therefore, it's vital that Newham residents understand English to fully engage with the borough.

In addition to education and training barriers, many of our adult learners face challenges that hinder their progress, such as isolation, debt, or inadequate housing. Some also experience low-level mental health problems, primarily anxiety and depression. We consistently refer and signpost these learners to other services provided by the charity and external partners, including social integration activities, food bank support, and immigration advice. This is integral to our holistic approach to supporting our community.

Outcomes and impact:

For the year 2023-24, we enrolled 710 learners (413 in 2022/23), resulting in 8,588 attendances (10,168 in 2022-23). Courses provided included ESOL (English for Speakers of Other Languages), Digital Skills & Employment and IT. 94% (91% in 2022/23) of our learners achieved a formal qualification and we are very proud of their achievements.



First ever graduation ceremony for learners!

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Our successful ESOL and Art exhibition in March 2024

Vanguard Project - Thanks to a grant from Vanguard, we were able to deliver a number of additional adult education classes in 2023/24. We successfully delivered a series of ESOL and IT classes to Newham residents facing barriers such as no recourse to public funds, digital exclusion, and homelessness. The project offered flexible learning options, including accredited courses, and engaged volunteers and local partners for support. Attendees of our ESOL with Art classes spoke about the mental health benefits of learning English in a relaxed session while creating art pieces. We held an exhibition of their work in March 2024 which was incredibly well received. 175 unique attendees participated in the classes funded by Vanguard, gaining valuable language and IT skills that improved their confidence, self-esteem, and prospects for education, employment, and social integration.

Rough sleepers ESOL - In 2023/24 we continued to work in partnership with Newham Council to deliver ESOL classes for former rough sleepers as part of the Council's homeless support pathway. The purpose of the project was to support clients who were eligible for work and work ready but had been experiencing problems with language barriers preventing them accessing work and moving towards independence. The project helped former rough sleepers to gain confidence, do things independently, gain employment, improve spoken and written English as well as develop new social networks. A total of 17 participants were enrolled (19 in 2022/23) onto the pilot project with 15 gaining an accreditation.

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I.T Classes at the Renewal programme



ESOL Classes at the Renewal programme

Case study - Rohima Begum: A Journey of Determination and Growth



Rohima Begum, originally from Bangladesh, arrived in the UK in 2003. Busy caring for her children and her ailing mother-in-law, she struggled to learn English. Once her youngest child started nursery, Rohima joined ESOL classes at the Renewal Programme in 2019, determined to become more independent. Despite challenges, including the pandemic, Rohima completed ESOL Entry Level 2 and progressed through to Level 2. Though she often felt like giving up, her teachers' encouragement kept her going.

"When I come into the Renewal Programme, I feel good. I can't explain how I feel in words. To my teachers, the staff at the Renewal Programme, I am very grateful. I feel welcome here and feel like I have a place." - Rohima

Rohima's improved English skills boosted her confidence and helped her build friendships. In 2023, she began volunteering at a local

nursery, leading to a job offer in January 2024. Now employed and independent, Rohima feels empowered by her achievements.

"I recommend to all women. Don't stay at home. Just do something and try again and again. It doesn't matter if you succeed or fail, just try again and again and don't give up." - Rohima

Rohima's perseverance has made her a role model, showing how dedication and the right support can transform lives.

"I'm very proud of Rohima and what she has achieved. She has quietly and systematically worked hard on her English in class and at home and she is a wonderful role model to others coming along in her footsteps." - Jo Bhattacharjee (Rohima's ESOL Teacher)

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Progress against objective 3 - Provision of services to support refugees, migrants and asylum seekers, including Immigration advice and practical support services.

Service Overview

Our Refugee and Migrant Project (RAMP) has been supporting migrants, refugees, and asylum seekers in Newham for over three decades. Newham continues to have one of the highest numbers of asylum applications and new migrant arrivals in London. Those with unregulated migration status often face the risk of destitution and are vulnerable to severe secondary consequences, including homelessness, substandard housing, modern slavery, and deteriorating physical and mental health. We offer a comprehensive range of services, encompassing emotional and social support as well as practical and legal guidance. Our approach is to address the root causes of poverty by providing practical crisis assistance, free immigration services, and pathways to community support and integration.

Since obtaining our OISC accreditation in 2021, we have become one of the few organisations in Newham offering free OISC Level-3 immigration advice. The process of regularising immigration status is complex, costly, and challenging, leaving many vulnerable to poverty, exploitation, and abuse. Research indicates that embedding immigration advice within other crisis support services is a more effective strategy for reaching those in need, which is the approach we adopt. Our aim is not only to support individuals in crisis but also to offer complementary wraparound services that foster greater growth and help them progress out of poverty.

The majority of those we work with face issues related to their immigration status, which is often unclear, undocumented, or not yet resolved. These individuals encounter significant difficulties due to a complex and hostile immigration system. Many of our clients initially enter the UK legally but fall out of status due to financial hardship, life circumstances, or lack of access to legal aid. Long waiting lists and insufficient capacity to provide free immigration advice mean that many are pushed to the margins of society, facing deportation and exploitation by unscrupulous landlords and employers.

A large proportion of local migrants struggle with insufficient knowledge of immigration law, poor language skills, and digital exclusion, rendering them unable to self-advocate or access essential support. This situation traps them in a cycle of unemployment, exploitation, poverty, and isolation. Our RAMP project assists people in this predicament, particularly those who are destitute or at risk of destitution. Pronounced poverty including food insecurity is a real challenge for many of these individuals and families, and we expanded our food support offerings in 2023/24 as set out below. Those we support are also often homeless or living in unsuitable accommodation, grappling with serious health issues, and may be suffering from the trauma of trafficking, sexual abuse, or exploitation. People in these situations are often very frightened and unaware of how to navigate or engage with statutory requirements.

In the year leading up to March 2024, we have welcomed new clients from diverse regions including Afghanistan, Albania, Bangladesh, Brazil, Bulgaria, the Caribbean, China, Cameroon, El Salvador, Eritrea, Germany, Ghana, Guinea, India, Iran, Iraq, Italy, Jamaica, Kenya, Kosovo, Liberia, Libya, Lithuanian, Mauritius, Uganda, Nigeria, Pakistan, Portugal, Romania, Sierra Leone, Somalia, Sri Lanka, Sudan, Syria, Trinidad and Tobago, Ukraine, Norway, Congo, Senegal, Côte d'Ivoire, and Zimbabwe.

Outcomes and impact:

Food insecurity support - Given the continued rife food insecurity driven by the national cost of living crisis and on-going poverty challenges, we continued our foodbank provision twice weekly to cope

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with increased demand. Through the course of the year we have continued to see a large number of referrals to our foodbank from the Newham Food Alliance. Following a detailed assessment these individuals are then able to access our foodbank service on a regular basis and are also sign-posted externally to services such as benefits advice and family navigators to support additional needs.

Our RAMP project supported a total of 1,344 unique individuals (1535 in 2022/23) over the course of the year. Our foodbank service continued to act as a main gateway service and triage point for individuals seeking additional and holistic support. Over the course of the year, the foodbank service saw a total of 8,440 attendances (10,330 in 2022/23 10,330) and gave out over 17,500 food parcels to families facing destitution. The food bank service relies heavily on volunteers and in 2023/24 a total of 18 fantastic volunteers gave their time to volunteer as either food handlers or assessors. We also benefitted tremendously from a partnership with Anglia & Ruskin University who placed 2 student social workers with us to assist with assessments and casework to support the project. We have continued to benefit from the incredible support of the Newham Food Alliance and the Felix Project who both deliver surplus food to the project on a weekly basis. We are also very grateful to the Green Street branch of the Nationwide Building Society for financial support and food donations. Greggs of Wanstead have also been important regular donors to our foodbank, for which we are very grateful.

Warm meals offer – we continued to provide a weekly hot meals service to individuals in need as part of a borough-wide “Warm Centres” initiative, thanks in part to funding from Newham Council. Our target audience were individuals or families with no access to cooking facilities due to their living situation and also people finding it difficult to meet the cost of cooking at home due to the cost-of-living crisis. Meals were initially sourced externally but are now being cooked in-house with the assistance of volunteers. Thanks to funding from the National Lottery and The Society of the Sacred Heart, we were able to carry out an expansion of our kitchen in March 2024, which has enabled us to cater more effectively for the warm meals service, as well as expanding opportunities for community cooking classes. For the year 2023/24 this service benefitted 173 individuals and provided 1,573 hot meals.



Our newly expanded and refurbished kitchen

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Support from RAMP partners - During the year we also continued to receive fantastic support for the RAMP Project from Beaconsfield Church who gave both financial and practical support for the project, including a significant donation of toys at Christmas and fully funding a trip to Odds Farm for RAMP families. Our special thanks to Bill Edwards for his incredible support of our work over the years and also to Lucy Jamieson the new Vicar of Beaconsfield Church who has continued to strengthen the partnership between our two organisations.



Foodbank and Warm Meals staff & volunteers

Foodbank in session

Welfare grants – kindly funded by the South West Ham Foundation, we continued to offer small individual and household grants for people affected by poverty. The main purpose of the grants was to provide funding for essential household equipment items such as cookers and fridges etc. In 2023/24 a total of 58 individuals benefitted from support grants. We were also a distribution centre for the government Household Support Fund which was set up to alleviate hardship and support those most in need and affected by the significant rise in cost of living and suffering financial hardship. We distributed vouchers to 166 individuals to the total value of £5,000.

Immigration advice - We maintained our Office of the Immigration Services Commissioner (OISC) regulated organisation status for 2023/24, and our full-time immigration advisor Sylwia Szymczyk (OISC level 3) supported a total of 83 individuals with their immigration status. Over the course of the year 175 representations were made on issues including leave to remain, asylum applications, fee waivers, further representations / submissions, ARC cards, biometric cards, documents submissions, expert evidence and more. This service continued to be significantly over-subscribed and the staffing capacity for the project has been inadequate to meet the significant demand. We continued to work in partnership with and signpost to other legal advice organisations including RAMFEL and Praxis.

In addition to delivering vital casework, our immigration advisor Sylwia Szymczyk continued to develop a number of important partnerships with other organisations, including the University of East London where Sylwia continued to work with the University's Law Centre to provide volunteering and mentoring opportunities for law students interested in immigration law and practice. Through the course of 2023/24 we have become involved in a new strategic partnership brought together by our local MP Stephen Timms, called the Newham Legal Advice and Social Justice Collaborative. In the field of legal advice in Newham, the group aims to create a more cohesive and effective legal advice sector by fostering stronger partnerships, conducting needs assessments, and supporting the development

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of accessible services. Its objectives include enhancing sustainability, community engagement, and ensuring long-term impact through coordinated efforts and shared resources.



Sylwia at an immigration advice session in the UEL Legal Advice Centre

Bridging support – Much of our support is directed towards asylum seekers and refugees. We found however that even when individuals are able to regularise their immigration status, they continue to need bridging support with practical issues to prevent them from falling into destitution. The project therefore continues to provide this support for a further 3 months following securing status, including food bank support, general advice on entitlements, housing advice and referral to a specialist housing service if required through Community Links or other suitable partner organisations.

Progress against objective 4 - Provision of opportunities that bring people together, reduce Isolation and build stronger communities.

Service Overview

Newham is an area of high population churn (around 20% each year), with these frequent relocations, cultural, religious and language barriers hindering the development of social capital and stable peer support networks. This in turn exacerbates issues of isolation and poverty. We have therefore prioritised creating more opportunities for people of different ages and backgrounds to regularly connect with each other in order to receive support, improve community cohesion, resilience and quality of life for local residents. Central to our approach in 2023/24 has been the growth of our community hub provision alongside the foodbank in order to provide additional, welcoming and more holistic support to the community, including free refreshments, general advice / support / signposting and access to digital services including WIFI and a digital hub.

Volunteering also continued to be an increasingly important and growing aspect of our offer to the community, with the benefits of skill development and reduced isolation as well as increased capacity for the work of the charity.

In addition to providing a range of services which bring people together, we also hire out our community facilities at 395 High Street North to a range of community groups to deliver activities of community benefit directly.

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Outcomes and impact

Volunteering

Throughout 2023/24 we continued to rely on the vital support of our many volunteers. Over the course of the year an impressive 301 volunteers supported the work of the Renewal Programme, for which we are hugely grateful. Together they amassed 6,278 attendances over the course of the financial year. All our volunteers receive a clear role description, induction programme, general volunteer training (including basic safeguarding, health and safety, confidentiality and boundaries management training) as well as role-specific training to ensure they are confident in their role. One example of the amazing work done by our volunteers was in our new Manor Park Oasis site, where they took part in carpentry workshops and helped to build raised beds out of recycled pallets for our new community space. This financial year we also engaged with many more corporate volunteers to help with practical tasks like painting, cleaning and general DIY at our facilities and the new Manor Park Oasis meanwhile space – see below.



Janet Thomas Monite, 56, has been actively involved with the Renewal Programme since 2021, showing remarkable resilience despite challenges with her mental health. Her journey with us began with support from our RAMP and Immigration Services, where she received the life-changing news that she had been granted leave to remain in the UK.

"Sylwia helped me with my status, God bless her. Without Sylwia and the Renewal Programme, I don't think I would be where I am today. God bless all the staff that stood by me, and helped me, and pushed me forward, because they truly advised me and cared, and now I can be myself."

Janet has engaged with many of our services, including our Food Bank, free ESOL classes, IT courses, and Employment Skills Workshops. Her dedication to improving her English and job skills led to her first job offer. Janet also benefited from our Stay Warm in Newham project, where she learned energy-saving tips, received a £50 energy grant, and attended cooking classes.

Today, Janet is a committed Energy Champion Volunteer and recently secured a part-time job as a cleaner at a mainstream school. Despite her new role, she remains dedicated to giving back to the community, demonstrating how our services have empowered her to create a brighter future.

Manor Park Oasis meanwhile use site

On June 1st, 2023, the Renewal Programme secured a short-term meanwhile use lease for a 600m² vacant site adjacent to our main building at 395 High Street North in Manor Park. The vision for "Manor Park Oasis" is to create an accessible high street community pop-up space that promotes social interaction and community cohesion, enhancing the physical and mental well-being of Newham residents. Following extensive community consultation to identify local needs, we have transformed the disused and boarded-up site into a community-focused space offering creative arts, gardening, physical activities, games, and community events. Funding from "People Powered Places" has enabled us to hire a part-time project coordinator to help activate the site, with a regular activity program now in place. Although earmarked for future development, the site is proving to be a popular and valuable,

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albeit temporary addition to our activities. We are incredibly grateful to employees of Saxo Markets UK who helped to clear and ready the site for community use and also made a generous financial contribution to our wider work.



Before and after views of the once derelict site, with new developments continuing

Through the course of 2023/24 we held 2 open days and two community celebration events on the site, collectively attracting over 700 local residents to join in celebrations, information sharing and ideas generation, as can be seen from the photographs below.



Community events at Manor Park Oasis

Newham against food waste

In May 2023 the Renewal Programme successfully launched the "Newham United Against Food Waste" initiative, thanks to funding from the ScottishPower Foundation. This innovative new project works to tackle food insecurity in Newham by providing culturally familiar food to residents and reducing food waste. A Food-Waste Reduction Coordinator was hired to partner with local businesses to collect surplus food, which is then redistributed to local foodbanks using low-emission cargo bikes, promoting both community wellbeing and environmental sustainability. Operated by specially trained volunteers, the bikes were also used to collect and redistribute cooked meals. So far we have collected 2.15 tons of food waste destined for landfill and calculated carbon emissions savings of 184.7kg.

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Our new cargo bikes powering the “Newham against food waste” project

Stay Warm in Newham Project

In January 2023, we launched the 'Stay Warm in Newham' project in partnership with the Cadent Foundation and Groundwork London. This crucial initiative aims to tackle fuel poverty in Newham, providing targeted support for vulnerable and marginalised communities. The project offers a variety of support activities, including access to warm spaces three times a week, specialist advice on saving fuel costs, and guidance from trained community volunteers. We also provide small crisis grants to those facing severe financial hardships and run awareness campaigns to ensure that as many people as possible know about the available support. Thanks to the funding from the Cadent Foundation, the project has introduced several impactful initiatives, such as "Energy Champions" training for peer-focused community support, volunteer-led cooking classes promoting energy-saving methods, and energy-related hardship grants to assist the most vulnerable residents. Groundwork London also provides expert advice on energy management, enhancing our ability to support struggling households. In 2023/24, Stay Warm in Newham has made a tangible difference, delivering essential support to thousands of Newham residents during these challenging times and ensuring our community stays warm and safe. The table below summarises the impact of the project in 2023/24:

No. of warm bank sessions	No. of referrals made to Groundworks Green Doctors	No. of residents given energy advice in house	No. of outreach events	No. of energy saving cooking classes	No. of residents received one off energy grant of £50
124	64	484	9	4	47

Community Charged Energy Champions Project

Delivered in conjunction with our Stay Warm in Newham Project, the Community Charged Energy Champions Project is a partnership with Groundwork London and Skills Enterprise, and aims to support vulnerable households in Newham affected by fuel poverty. Through the project, trained Community Charged Energy Champions (CCECs) provide tailored energy-saving advice, helping residents

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understand their energy bills, and connect them to available support services and grants. This project has focussed on vulnerable populations not fully reached by existing community energy projects – for example households living on low incomes, households in the private rented sector, households with dependent children, households with people living with disabilities, and minority ethnic households). There is a broad geographical reach and a stronger emphasis on outreach to other areas of the borough through this project, where we have provided:

- Energy support and advice to 200 households, with comprehensive monitoring forms completed for all interactions.
- Outreach in community settings including local schools (e.g., Grange Primary, Portway Primary, Newham College), ESOL classes, and young carers programmes, effectively reaching parents and vulnerable groups.
- Intensive support to 13 households who were referred to Groundwork's Green Doctors for further support.

The project continues to build on its success, engaging directly with the community to address fuel poverty and empower residents to manage their energy needs more effectively.



Groundwork's Green Doctors beginning a training session for our Community Charged Energy Champions in October 2023

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Progress against objective 5 - Provision of high-quality youth services for Newham young people, supporting them to develop increased confidence, learning and skills.

Service Overview

Our Youth Services help young people learn about themselves, others and society through informal education and a wide range of activities. Our work helps to prepare them for life in today's world, diverts them from crime and anti-social behaviour and is also great fun. Through a wide range of activities such as sports, discussion groups, cooking and growing food, fashion, and IT, our young people learn about respect for themselves and others, self-sufficiency and how to achieve their ambitions. The Renewal Programme's Youth Services are purely community-based, often taking part in our main office space as well as various locations around the borough including community centres, libraries and schools. Through our seasonal programmes, we strive to transform and empower young people living in the borough to support them in being better equipped for their future.

In May 2023 we launched a new project aimed specifically at supporting young carers. As part of the "Newham Carers Connect" consortium led by Age UK East London, our young carers service is dedicated to supporting young carers within the borough, helping them manage the challenges of balancing their caring responsibilities with personal development and well-being. Our service provides tailored emotional, practical, and educational support, ensuring young carers have access to 1 to 1 support (via specialists in the local authority), respite breaks, trips and peer support groups. By working closely with partners, we proactively identify young carers and deliver holistic interventions that promote their resilience, safeguard their well-being, and empower them to achieve their full potential, both in school and beyond.

Outcomes and impact

Open Access Youth Sessions - In collaboration with Bonny Downs Community Association (BDCA), we continued delivery of our "Empower Youth" project, a popular and inclusive youth program for Newham's East Ham area. The varied and popular programme of activities was co-produced with young people and the regular sessions delivered comprise of extra tuition/homework support, debating and discussion groups, sports activities, arts & crafts, games, consoles and volunteering the community. During term time, activities were delivered 6 days per week. Many of the young people attending these sessions would otherwise be on the streets on evenings and weekends, often citing difficult relationships at home or unsatisfactory housing conditions as the reason for staying out. In the year to 31 March 2024, 131 young people from a very wide range of ethnic and cultural backgrounds had participated in activities delivered directly by the Renewal Programme, with a total of 1806 attendances at these sessions.

Young Carers service – This project is funded by Newham Council, with our Newham Carers Connect consortium winning the contract to deliver support services to young carers borough wide. Through the course of the year we recruited a new team and set in place a regular activity programme including weekly drop-ins, workshops, training courses and holiday activities and trips for young carers. Over the course of 2023/24 the service benefitted 92 young carers and delivered 54 activity sessions.

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Young carers on a paintballing trip in October 2023

KB's Journey of Growth and Empowerment: A Case Study



KB, a 15-year-old girl, began attending our general youth sessions in 2022. Initially, she was reserved, interacting primarily when addressed directly, and her participation in group activities was limited due to her lack of confidence. KB expressed feelings of low motivation, self-esteem, and confidence. Recognizing her role in assisting her mother with the care of her younger autistic brother, KB was identified as a young carer. With consistent encouragement and support from our staff, KB gradually began engaging in group work activities and setting personal goals, which she continues to pursue actively. While she acknowledges the ongoing work required in "emotion control," KB has made significant strides in managing her anger. Our staff remain committed to working with KB to further enhance her self-esteem and confidence while

helping her establish long-term goals. KB's progress is closely intertwined with the positive trust she has cultivated with our youth workers. Our youth staff maintain regular communication with her mother and have developed a strong relationship with her entire family. KB recently completed a First Aid course alongside other young carers, stating that it has boosted her confidence in handling medical situations. She has also embraced a role as a youth volunteer and, in May 2023, received a Jack Petchey award for her consistent attendance at sessions and her ability to support and guide younger children.

In KB's own words: "I did a First Aid course last summer, and I feel more confident now when dealing with medical situations. The youth workers are very kind and have helped me a lot."

This case study illustrates the transformative impact of our youth program on KB's life, showcasing her journey from a shy and reserved young girl to a confident, empowered young woman actively contributing to her community. It highlights the importance of building trust, providing support, and recognizing the unique challenges faced by young carers.

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School holiday activities and trips - Thanks to funding from the Healthy Activities and Food government funded scheme and East End Community Foundation grant funding, we were able to deliver a full programme of free to access activities in the Easter, summer and Christmas holidays of 2023/24. We worked closely with Kensington Primary School in hosting summer activity programmes. The activities delivered benefitted young people aged 5 - 19 years old and consisted of a diverse range of physical, sports-based, social, practical and creative activities and workshops. Over the course of the year our holiday activity programs benefitted 501 unique participants, with 3,260 attendances across the year. We were also able to provide temporary employment for 14 members of staff to help support the activities. As part of the school holiday activities, we also took young people on a range of exciting trips and outings, including for example to Youth Snow Camp, a project that offers skiing and snowboarding opportunities for young people.

After-School Tuition - funded by the Jack Petchey Foundation, we continued our project to provide free after-school tutoring for students needing additional academic support. Spanning subjects including maths and science (for ages 15-16) and basic literacy and numeracy (for ages 10-11), this project also incorporated online personalized tutoring in mathematics for those nearing their GCSE exams. This project benefitted 26 young people during 2023/24.

RISK MANAGEMENT

Our approach to risk management prioritises building an organizational culture that maximizes our ability to achieve strategic objectives while effectively managing risks. On September 29th, 2023, a trustees' away day was held, attended by 10 trustees and the senior management team. The main focus of the day was to begin planning for the new strategic plan in 2024. During this session, trustees also discussed key risks facing the charity and collaborated with the senior management team to ensure appropriate controls are in place, providing reasonable assurance against each identified risk. The charity's principal risks are outlined in our risk register. At the start of the year, the primary risk was the impending expiry of the lease at 395 High Street North. This has since been resolved with the offer of a new lease from the United Reformed Church (URC), mitigating this critical risk. Other key risks effectively managed by the charity include:

- Ongoing financial sustainability
- Maintaining and improving quality of service delivery
- Staff recruitment, retention, wellbeing and morale
- IT failure, data loss, downtime, or cyberattacks

A detailed risk register is in place and is reviewed regularly at both operational and strategic levels to manage ongoing risks. In a recent revision of committee structures, a new Finance & Risk committee meets at least 3 times a year to consider the risk register and manage significant risks. Risk assessments are conducted across all services, and staff receive appropriate training to ensure preparedness in addressing these risks.

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RESERVES POLICY

The Trustees have set a Reserves Policy as per guidance from Charity Commission to protect the charity against drops in income or allow it to take advantage of new opportunities. The Board aims to hold three to six months' expenditure equivalent to between £400,000 and £800,000 as current assets within unrestricted reserves, in accordance with the charity's Reserves Policy. At the year-end there were unrestricted reserves of £641,621. Reserves are held to meet potential entitlements to



severance pay if required, plus the cost of fulfilling contracts for utilities, rent etc. during the notice period required at the charity's properties. Ensuring there are sufficient funds to cover severance pay is essential due to the risk that contracts could come to an end and not be renewed, plus allowing the time to manage an orderly consultation period and exit for staff. The Board has decided to allocate a designated reserve total of £170,127 to enable the charity to manage future premises related liabilities (£100,000) and service development funds (£70,127) to support new initiatives. In 2024 the charity invested a small portion of its reserves into ethical investment funds to responsibly manage surplus cash and generate modest returns, ensuring alignment with our values and long-term financial sustainability. The remainder of reserve funds are placed in short and medium term deposit accounts and accrue interest which helps to support our charitable objectives.

Trustees away day 2023

FINANCIAL REVIEW

Despite the challenging financial times, we are extremely grateful to all our grant funders and commissioners who have continued to support the work of the charity. Total income in 2024 increased to £2,208,796 from £1,734,817 in 2023. This growth was driven by an increase in charitable activities (outlined above), alongside a remodelling of our housing provision, which resulted in an expanded staff team and a more robust and sustainable service model. Combined with enhanced fundraising efforts and a prudent approach to resource management, we are pleased to report an increase in unrestricted funds of £67,450, bringing the total held to £641,621. Overall, total charity funds have increased from £923,469 in 2023 to £1,056,714 in 2024. As outlined, our reserve levels remain in line with our agreed policy and are set to support the charity's ongoing commitments, developmental needs, and any unforeseen challenges.

The trustees continue to closely monitor our financial position, and we remain committed to strategically reinvesting in our services to ensure we can effectively respond to the needs of our community. In the trustees' opinion, the charity has sufficient resources to continue operations for the foreseeable future, although we recognise the need to strengthen and diversify our funding sources to maintain this position.

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FUTURE PLANS

A key focus for 2024/25 will be the development of a new strategic plan, a process that is already underway. We have begun planning sessions with staff, volunteers, and board members, and will continue to consult widely to ensure broad input. The new plan is set to be published in late 2024.

Other priorities for the 2024/25 financial year include:

- Continued successful delivery of all our existing projects.
- Finalising the details of our security of tenure at our main premises, following the agreement of heads of terms with the United Reformed Church on a new lease.
- Expanding our support for food insecurity, including potential growth of our warm meals and food club services.
- Ongoing support for Newham residents as they face the long-term effects of the cost of living crisis.
- Completing our application for Trusted Charity Level 1 status, having faced delays due to limited staff capacity.
- Conducting an Eco Audit and developing a new environmentally sustainable action plan to reduce our environmental impact.
- Enhancing co-production efforts by fostering closer collaboration with service users, ensuring services are designed with and by them, rather than solely for them.
- Strengthening our focus on service provision for refugees, asylum seekers, and undocumented migrants, with plans to expand immigration services if feasible.

Auditor

Griffin Stone Moscrop & Co was appointed as the charitable company's auditor during the year and has expressed its willingness to continue in that capacity.

Approved by the Board of Management on 27th November 2024 and signed on its behalf by



Dave Eldridge
Chair



Ifeoma Okafor
Treasurer

Independent Auditor's Report to the Members of Newham Community Renewal Programme

Opinion

We have audited the financial statements of Newham Community Renewal Programme (the 'charitable company') for the year ended 31 March 2024 which comprise the Statement of Financial Activities, the Balance Sheet, Statement of Cash Flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2024, and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the auditor responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the trustees' annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to

Independent Auditor's Report to the Members of Newham Community Renewal Programme

determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report, which includes the directors' report prepared for the purposes of company law, for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the directors' report included within the trustees' report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report included within the trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies' regime and take advantage of the small companies' exemption in preparing the directors' report.

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee

Independent Auditor's Report to the Members of Newham Community Renewal Programme

that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

- carrying out substantive checking to support documents on a sample basis of individual transactions within income and expenditure to give comfort that on a sample basis the Statement of Financial Activities does not contain any irregular items;
- carrying out walk-through testing to verify that the charity's accounting systems and controls are being implemented as designed; and
- verifying that material balances within the Balance Sheet are supported by third party evidence to confirm the existence and valuation of these balances at the year-end.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

A further description of our responsibilities is available on the FRC's website at: <https://www.frc.org.uk/auditors/audit-assurance/auditor-s-responsibilities-for-the-audit-of-the-fi/description-of-the-auditor%E2%80%99s-responsibilities-for> This description forms part of our auditor's report.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



.....
Robert Smith (Senior Statutory Auditor)

For and on behalf of Griffin Stone Moscrop & Co
Chartered Accountants & Statutory Auditor
21-27 Lamb's Conduit Street
London, WC1N 3GS

Date: 29/11/2024

Newham Community Renewal Programme Limited**Statement of Financial Activities** (incorporating an income and expenditure account)**For the year ended 31st March 2024**

	Note	Restricted funds £	Unrestricted funds £	2024 Total £	2023 Total £
Income					
<i>Income from</i>					
Donations and Legacies		-	15,373	15,373	24,244
Other Trading Activities		-	1,000	1,000	548
Interest income		-	11,857	11,857	6,595
<i>Income from charitable activities</i>					
Corporate Services	2	39,500	-	39,500	-
Community Facilities		-	82,765	82,765	80,738
Advice and Support		360,045	18,654	378,699	261,658
Volunteering		-	-	-	58,784
High Street North		10,000	-	10,000	-
RP Housing		2,750	1,173,055	1,175,805	890,799
RP Youth Services		51,629	133,185	184,814	162,294
RP Training and Education		64,899	244,084	308,983	249,157
Total Income		528,823	1,679,973	2,208,796	1,734,817
Expenditure					
<i>Expenditure on raising funds</i>					
		-	-	-	590
<i>Expenditure on charitable activities</i>					
Core Cost Funding		25,437	-	25,437	31,816
Community Facilities		-	220,896	220,896	168,527
Newham Carers' Network		-	-	-	31,302
Advice and Support		374,142	3,222	377,364	212,716
Volunteering		10,000	25,437	35,437	64,679
High Street North		1,070	24,454	25,524	-
RP Housing		2,750	991,614	994,364	814,850
RP Youth Services		39,936	134,051	173,987	184,722
RP Training and Education		53,248	169,294	222,542	191,398
Total expenditure	3	506,583	1,568,968	2,075,551	1,700,600
Net movement in funds		22,240	111,005	133,245	34,217
Funds at 1 April 2023		179,171	744,298	923,469	889,252
Funds at 31 March 2024	13	201,411	855,303	1,056,714	923,469

All of the above results are derived from continuing activities. There were no other recognised gains or losses other than those stated above. Movements in funds are disclosed in Note 13 to the financial statements.

Newham Community Renewal Programme Limited

Balance sheet

Company no. 01327924

As at 31st March 2024

	Note	2024 £	2023 £
Fixed assets			
Tangible fixed assets	9	59,915	7,306
Investments	10	30,251	-
		<u>90,166</u>	<u>7,306</u>
Current assets			
Debtors	11	510,387	185,399
Short-term deposit		500,000	369,189
Cash at bank and in hand		456,741	525,759
		<u>1,467,128</u>	<u>1,080,347</u>
Creditors: amounts due within one year	12	(500,580)	(164,184)
		<u>966,548</u>	<u>916,163</u>
Net current assets		966,548	916,163
Net assets		1,056,714	923,469
Funds			
Restricted funds			
Revenue		201,411	179,171
Designated Funds			
Property Reserve		100,000	100,000
Services Reserve		70,127	70,127
Fixed Assets		43,555	-
Unrestricted funds			
General		641,621	574,171
Total funds	13,14	1,056,714	923,469

Approved by the Board of Management on *27th November* 2024 and signed on its behalf by



Dave Eldridge
Chair

Newham Community Renewal Programme Limited

Statement of Cashflows

For the year ended 31st March 2024

	2024		2023	
	£	£	£	£
Cash flows from operating activities:				
Net income/(expenditure) for the year	133,245		34,217	
Adjustments for:				
Depreciation charges	6,888		4,245	
Interest from short term deposit	(10,040)		(6,014)	
Increase in debtors	(324,988)		(116,120)	
Increase in creditors	336,396		(52,162)	
Transfer to new short-term deposit (Flagstone)	(120,771)		-	
Transfer to CCLA Investment	(30,251)		-	
	<hr/>		<hr/>	
Net cash provided by (used in) operating activities		(9,521)		(135,834)
Cash flows from Investing activities:				
Purchase of tangible fixed assets	(59,497)		-	
	<hr/>		<hr/>	
Net cash provided by (used in) investing activities		(59,497)		-
Change in cash and cash equivalents in the year		<hr/> (69,018)		<hr/> (135,834)
Cash and cash equivalents at the beginning of the year		525,759		661,593
Cash and cash equivalents at the end of the year		<hr/> 456,741 <hr/>		<hr/> 525,759 <hr/>

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2024

1 Accounting policies

a) Statutory Information

Newham Community Renewal Programme Limited is a charitable company limited by guarantee and is incorporated in England and Wales.

The registered office address and principal place of business is 395 High Street North, Manor Park, London E12 6PG.

b) Convention

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) – (Charities SORP FRS 102), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

The trustees have assessed whether the use of the going concern basis is appropriate and have considered possible events or conditions that might cast significant doubt on the ability of the Charity to continue as a going concern. The trustees have made this assessment for a period of at least one year from the date of approval of the financial statements. In particular the trustees have considered the Charity's forecasts and projections. After making enquiries the trustees have concluded that there is a reasonable expectation that the Charity has adequate resources to continue in operational existence for the foreseeable future. The Charity therefore continues to adopt the going concern basis in preparing its financial statements.

The trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern.

Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy or note.

c) Donations and Legacies

Donations, legacies and gifts are included in full in the statement of financial activities when receivable. Volunteer time is not included in the financial statements.

d) Grants and Commissioned Services Income recognition

Income from grants and commissioned services is recognised in full in the statement of financial activities in the year in which the income is receivable.

e) Rental Income recognition

Rental income is included in full in the statement of financial activities when receivable. Contractual and fee income is recognised in the financial statements to the extent that entitlement had been earned at the year end through performance of the contract.

f) Deferred Income

Where unconditional entitlement to income receivable is dependent upon fulfilment of conditions within the charity's control, the incoming resources are recognised when there is sufficient evidence that conditions will be met. Where there is uncertainty as to whether the charity can meet such conditions the incoming resource is deferred.

g) Grants for the purchase of fixed assets

Grants for the purchase of fixed assets are credited to restricted incoming resources when receivable. Depreciation of fixed assets purchased with such grants is charged against the restricted fund. Where a fixed asset is donated to the charity for its own use, it is treated in a similar way to a restricted grant.

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2024

1 Accounting policies (continued)

h) Expenditure

Expenditure is recognised in the period in which it is incurred. Expenditure includes attributable VAT which cannot be recovered.

Expenditure is allocated to the particular activity where the cost relates directly to that activity. Support costs include the salary and overhead costs not directly related to the charitable activity and Governance costs are the costs associated with the governance arrangements of the charity. These costs are associated with constitutional and statutory requirements and include any costs associated with the strategic management of the charity's activities. Support costs and Governance costs are allocated to the charitable activities in proportion to direct staff costs as follows:

	2024
RP Training and Education	17.70%
Community Facilities	7.60%
Advice and Support	19.20%
RP Housing	41.20%
RP Youth Services	11.40%
Volunteering	2.90%
	<u>100.00%</u>

Expenditure on raising funds relate to the costs incurred by the charitable company in raising funds for the charitable work.

i) Depreciation

Depreciation is provided at rates calculated to write down the cost of each asset to its estimated residual value over its expected useful life. The depreciation rates in use are as follows:

Furniture, fixtures and fittings	20% straight line
Office equipment	25% straight line

Items of equipment are capitalised where the purchase price exceeds £500. Depreciation costs are allocated to activities on the basis of the use of the related assets in those activities. Assets are reviewed for impairment if circumstances indicate their carrying value may exceed their net realisable value and value in use.

j) Restricted funds

Restricted funds are to be used for specific purposes as laid down by the donor. Expenditure which meets these criteria is charged to the fund together with a fair allocation of management and support costs.

k) Unrestricted funds

Unrestricted funds are donations and other income receivable or generated for the objects of the charity.

l) Reserve transfers

Transfers from general to restricted funds are made to cover funding shortfalls on restricted activities.

m) Leased assets

Rentals payable under operating leases, where substantially all the risks and rewards of ownership remain with the lessor, are charged to the statement of financial activities on a straight line basis over the length of the lease.

n) Pension scheme

The charitable company operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the charitable company in an independently administered fund. The pension cost charge represents contributions payable under the scheme by the charitable company to the fund. The charitable company has no liability under the scheme other than for the payment of those contributions.

o) Donated goods

Donated goods represent assets donated for distribution or use by the charity. Assets given for distribution are recognised as incoming resources only when distributed. Assets given for use by the charity are recognised when receivable. Donated goods are valued at the amount actually realised from the disposal of the assets or at the price the charity would otherwise have paid for the assets.

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2024

1. Accounting policies (continued)

p) Financial Instruments

Financial assets such as cash and debtors are measured at their present value of the amounts receivable, less an allowance for the expected level of doubtful receivables. Financial liabilities such as trade creditors, loans and finance leases are measured at the present value of the obligation. An equity instrument is any contract that evidences a residual interest in the assets of the charity after deducting all of its liabilities.

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

q) Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

r) Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account. Cash balances exclude any funds held on behalf of service users.

s) Short term deposits

Short term deposits includes cash balances that are invested in accounts with a maturity date of between 3 and 12 months.

t) Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

Ne

Notes to the financial statements

For the year ended 31st March 2024

2a Income from charitable activities – Current Year

Restricted Income

	Corporate Services £	Advice and Support £	High Street North £	RP Housing £	RP Youth Services £	RP Training and Education £	2024 £
Cadent Foundation	-	40,190	-	-	-	-	40,190
City Bridge	37,500	-	-	-	-	-	37,500
End End Community Foundation	-	1,000	-	-	-	-	1,000
Ukraine Refugees Support Fund	-	3,000	-	-	-	-	3,000
East End Community Fund	-	-	-	-	9,659	-	9,659
Westfield (Foundation for Future)	-	-	-	-	-	12,899	12,899
Groundwork London	-	-	-	-	-	12,000	12,000
UCL & UEL	-	-	-	-	198	-	198
Jack Petchy	-	-	-	-	900	-	900
LBN – Community Energy Support Programme	-	42,935	-	-	-	-	42,935
LBN – Men's Wellbeing	-	7,491	-	-	-	-	7,491
Newham London (People Powered Places)	-	-	10,000	-	-	-	10,000
LBN Warm Haven	-	15,525	-	-	-	-	15,525
National Lottery	-	67,642	-	-	-	-	67,642
Mercers Charitable Foundation – Community Hub	-	30,000	-	-	-	-	30,000
Mercers Charitable Foundation – Welfare	-	4,800	-	-	-	-	4,800
Nature Save	-	4,085	-	-	-	-	4,085
Scottish Power	-	69,403	-	-	-	-	69,403
Screwfix Foundation	-	-	-	2,750	-	-	2,750
Skipton Charitable Foundation	-	3,000	-	-	-	-	3,000
Society of Sacred Heart Church	-	7,000	-	-	-	-	7,000
South West Ham Child Fund	-	5,900	-	-	-	-	5,900
Trust for London	-	58,074	-	-	-	-	58,074
Vanguard	-	-	-	-	-	40,000	40,000
Young Carers Project – AGE UK & Sub Co Trust Partnership	-	-	-	-	40,872	-	40,872
Yorkshire Building Society Foundation	2,000	-	-	-	-	-	2,000
Total restricted income	39,500	360,045	10,000	2,750	51,629	64,899	528,823

2b Income from charitable activities – Prior Year

Restricted Income

	Volunteering £	Advice and Support £	RP Housing £	Core Cost Funding £	RP Youth Services £	RP Training and Education £	2023 £
Cadent	-	30,541	-	-	-	-	30,541
Charles French	-	-	-	-	-	3,873	3,873
East End Community Fund	-	-	-	-	13,061	-	13,061
GLA Immigration	-	7,424	-	-	-	-	7,424
Groundwork	-	10,069	-	-	-	365	10,434
Jack Petchey	-	-	-	-	7,400	-	7,400
London Borough of Newham	-	9,900	-	-	-	-	9,900
London Catalyst	-	1,520	-	-	-	-	1,520
Nationwide	10,000	-	-	-	-	-	10,000
Society of Sacred Heart Church	-	6,000	-	-	-	-	6,000
Society of the Holy Child Jesus	-	15,000	-	-	-	-	15,000
South West Ham Child Welfare Society	-	4,700	-	-	-	-	4,700
Trussell Trust	-	30,000	-	-	-	-	30,000
Trust for London	-	50,742	-	-	-	-	50,742
Total restricted income	10,000	165,896	-	-	20,461	4,238	200,595

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2024

2 Income from charitable activities (continued)

Unrestricted income

	Community Facilities £	Advice and Support £	Volunteering £	High Street North £	RP Housing £	RP Youth Services £	RP Training and Education £	2024 £	2023 £
London Borough of Newham	-	-	-	-	156,031	133,185	243,574	532,790	656,532
Fee Income & Other Income	82,635	3,420	-	-	1,017,024	-	240	1,103,319	811,388
Donations - Individuals and organisations	130	15,234	-	-	-	-	270	15,634	30,342
Other - Including bad debt write back	-	-	-	-	-	-	-	-	4,573
Total unrestricted income from charitable activities	82,765	18,654	-	-	1,173,055	133,185	244,084	1,651,743	1,502,835
Voluntary Income	-	-	-	-	-	-	15,373	15,373	24,244
Fee income	-	-	-	-	-	-	1,000	1,000	548
Interest income from short term deposit	-	-	-	-	-	-	10,040	10,040	6,014
Interest income other	-	-	-	-	-	-	1,817	1,817	581
Total unrestricted income from raising funds	-	-	-	-	-	-	28,230	28,230	31,387
Total unrestricted income	-	-	-	-	-	-	1,679,973	1,679,973	1,534,222

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Notes to the financial statements

For the year ended 31st March 2024

3a Total Expenditure – Current Year

	Support Services £	Community Facilities £	Newham Carers' Network £	Advice and Support £	Volunteering £	High Street North £	RP Housing £	RP Youth Services £	RP Training and Education £	Cost of Raising funds £	Core Cost Funding £	2024 £
Staff costs (note 4)	233,976	69,552	-	180,402	26,726	223	382,600	105,126	161,989	-	25,437	1,106,031
Project costs												
Activities & other	305	1,289	-	47,496	63	3,532	268,600	32,168	3,318	-	-	356,771
Consultancy & outsource costs	19,484	-	-	28,039	-	1,303	43,273	-	-	-	-	92,099
Bad debt expense	-	-	-	-	-	-	36,947	-	-	-	-	36,947
Publicity & subscriptions	1,585	-	-	583	-	1,042	-	1,861	1,910	-	-	6,981
Overheads												
Office costs	23,064	823	-	14,811	35	5,516	6,148	977	2,624	-	-	53,998
Premises cost	7,477	125,372	-	46,809	-	13,908	134,560	15	195	-	-	328,336
Depreciation	3,463	1,263	-	2,162	-	-	-	-	-	-	-	6,888
Audit fees	7,500	-	-	-	-	-	-	-	-	-	-	7,500
	296,854	198,299	-	320,302	26,824	25,524	872,128	140,147	170,036	-	25,437	2,075,551
Allocation*	(296,854)	22,597	-	57,062	8,613	-	122,236	33,840	52,506	-	-	-
Expenditure	-	220,896	-	377,364	35,437	25,524	994,364	173,987	222,542	-	25,437	2,075,551

*Costs have been apportioned based on staff costs for each service area.

3b Total Expenditure – Prior Year

	Support services £	Community Facilities (395) £	Newham Carers' Network £	Advice and Support £	Volunteering £	High Street North £	Housing Services £	Youth Services £	Training and Education £	Cost of Raising funds £	Core Cost Funding £	2023 £
Staff costs (note 4)	222,349	56,647	19,091	136,819	46,248	-	338,383	96,643	126,239	-	2,603	1,045,022
Project costs												
Activities & other	12,881	-	1,816	17,515	156	-	228,769	46,251	13,826	-	181	321,395
Consultancy & outsource costs	48,648	-	-	2,960	-	-	18,865	-	-	-	5,450	75,923
Publicity & subscriptions	3,907	4,860	-	345	52	-	383	2,562	1,494	-	-	13,603
Overheads												
Office costs	14,928	310	8	1,589	153	-	7,485	1,477	488	590	22,296	49,324
Premises cost	5,668	84,092	2,921	29	-	-	88,748	30	30	-	270	181,788
Depreciation	3,760	485	-	-	-	-	-	-	-	-	-	4,245
Audit fees	9,300	-	-	-	-	-	-	-	-	-	-	9,300
	321,441	146,394	23,836	159,257	46,609	-	682,633	146,963	142,077	590	30,800	1,700,600
Allocation*	(321,441)	22,133	7,466	53,459	18,070	-	132,217	37,759	49,321	-	1,016	-
Expenditure	-	168,527	31,302	212,716	64,679	-	814,850	184,722	191,398	590	31,816	1,700,600

*Costs have been apportioned based on staff costs for each service area.

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2024

4 Staff costs

The average number of employees calculated during the year was:

(Staff numbers are included on a headcount basis and do not take into account part time working)

	2024	2023
	No.	No.
Training and Education	10	9
Advice and Support	5	6
Housing Services	6	8
Newham Carers' Network	-	1
Youth Services	6	7
Community Facilities	4	4
Volunteering	1	1
Support Services	7	5
	39	41

Staff costs in respect of the above employees were as follows:

	2024	2023
	£	£
Salaries and wages	951,261	859,955
Social security costs	76,971	58,665
Pension contributions	24,969	23,477
Agency & temporary staff costs	98,701	82,552
Recruitment costs	5,752	2,675
Redundancy costs	-	5,275
Staff training and welfare	19,256	5,494
HR Support	5,110	3,928
Volunteer expenses	4,011	3,001
	1,186,031	1,045,022

One employee earned between £70,000 – £80,000 during the year (2023 – one).

The key management personnel of the Charity comprise the Chief Executive, Director of Training and Youth, Director of Support and Empowerment Services and Director of Financial Management and Support. The total employee benefits of the key management personnel of the Charity were £225,501 (2023: £203,486).

5 Board of Management expenses

No board members received reimbursement of expenses during the year of £nil (2023: £nil).

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2024

6 Net Income for the year

This is stated after charging:

	2024	2023
	£	£
Depreciation	6,888	4,245
Auditors' remuneration (net of VAT)		
– for audit work	7,500	9,300
Operating lease rental:		
– property	44,528	44,528
	44,528	44,528

7 Pension costs

The charity operates a defined contribution pension scheme. The scheme and its assets are held by independent managers. The pension charge represents contributions due from the charity and amounted to £24,969 (2023: £23,477). The charity has no liability other than to pay over contributions. Contributions totalling £3,976 (2023: £3,234) were owed to the scheme at the balance sheet date.

8 Taxation

The charitable company is exempt from corporation tax as all its income is charitable and is applied for charitable purposes.

9 Fixed assets

	Office Equipment & Fixtures and Fittings £	Total £
Cost		
At 1 April 2023	28,087	28,087
Additions in year	59,497	59,497
At 31 March 2024	87,584	87,584
Depreciation		
At 1 April 2023	20,781	20,781
Charge for the year	6,888	6,888
At 31 March 2024	27,669	27,669
Net book value		
At 31 March 2024	59,915	59,915
At 31 March 2023	7,306	7,306

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2024

10 Investments

	2024 £	2023 £
Balance at 1 April 2023	-	-
Additions	30,000	-
Gains on revaluation	251	-
Balance as at 31 March 2024	30,251	-

11 Debtors

	2024 £	2023 £
Supported housing		
Rent arrears	101,928	66,040
Provision	(63,703)	(29,776)
	38,225	36,264
Trade debtors	152,241	72,604
Prepaid expenses	289,174	29,748
Accrued income	24,199	46,783
Other debtors	600	-
VAT	5,948	-
	510,387	185,399

12 Creditors: amounts due within 1 year

	2024 £	2023 £
Trade creditors	387,454	58,783
Accrued expenses	68,485	59,404
Deferred income	14,999	14,999
Taxation and social security	20,348	18,074
VAT	-	4,323
Other creditors	9,294	8,601
	500,580	164,184
Movement in deferred income		
Brought forward	14,999	32,514
Released in year	-	(32,514)
Deferred in year	-	14,999
	14,999	14,999

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2024

13a Movements in funds (current year)

	1st April 2023 £	Income £	Expenditure £	Transfer £	31st March 2024 £
Restricted funds					
Corporate Services	-	39,500	(25,437)	-	14,063
Advice and Support	159,353	360,045	(330,587)	(43,555)	145,256
Volunteering	10,000	-	(10,000)	-	-
High Street North	-	10,000	(1,070)	-	8,930
RP Housing	-	2,750	(2,750)	-	-
RP Youth Services	4,076	51,629	(39,936)	-	15,769
RP Training and Education	5,742	64,899	(53,248)	-	17,393
Total restricted funds	179,171	528,823	(463,028)	(43,555)	201,411
Designated funds					
Property Reserve	100,000	-	-	-	100,000
Services Reserve	70,127	-	-	-	70,127
Fixed Assets	-	-	-	43,555	43,555
Total designated funds	170,127	-	-	43,555	213,682
Unrestricted funds					
General funds	574,171	1,679,973	(1,612,523)	-	641,621
Total unrestricted funds	744,298	1,679,973	(1,612,523)	43,555	855,303
Total funds	923,469	2,208,796	(2,075,551)	-	1,056,714

13b Movements in funds (prior year)

	1st April 2022 £	Income £	Expenditure £	Transfer	31st March 2023 £
Restricted funds					
RP Training and Education	10,041	4,238	(8,537)	-	5,742
Advice and Support	123,641	165,896	(130,184)	-	159,353
RP Housing	-	-	-	-	-
Newham Carers' Network	31,302	-	(31,302)	-	-
RP Youth Services	18,220	20,461	(34,605)	-	4,076
Core Cost Funding	31,816	-	(31,816)	-	-
Volunteering	5,610	10,000	(5,610)	-	10,000
Total restricted funds	220,630	200,595	(242,054)	-	179,171
Designated funds					
Property Reserve	100,000	-	-	-	100,000
Services Reserve	70,127	-	-	-	70,127
Total designated funds	170,127	-	-	-	170,127
Unrestricted funds					
General funds	498,495	1,534,222	(1,458,546)	-	574,171
Total unrestricted funds	668,622	1,534,222	(1,458,546)	-	744,298
Total funds	889,252	1,734,817	(1,700,600)	-	923,469

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2024

13c Movements In funds (continued)

Purposes of Restricted Funds:

Corporate Services

During the year we secured a grant from City Bridge Foundation to employ a new Director of Operations (part time) and we also received a grant from the Yorkshire Building society for white goods and furniture for our supported housing project.

Advice and Support

This is a series of funds that provide advocacy and support services to refugees, asylum seekers and migrants. The needs of this client group have increased significantly as a result of covid-19 as many have no recourse to public funds and require additional support for food, clothes, basic household items and specialist advice services. We have been very grateful to receive funding support from a range of organisations including London over the border, South West Ham Child fund, Barclays covid-19 fund, The Felix Project, Fairshare, Newham Council, Aspers Good Causes, Arnold Clarke, Ford Britain Trust, The Order of the Friars Minor, Society of the Holy Child Jesus and the Souter Charitable Trust. These funds have enabled us to expand the frequency and range of crisis and community support services we provide as part of the RAMP project, for example our new digital inclusion hub which runs alongside our expanded foodbank offer. Trust for London have also continued to provide a grant to work jointly with fellow charity RAMFEL to provide free immigration advice to clients whilst also supporting their basic welfare needs. The Society of the Sacred Heart and Beaconsfield team ministry have also continued to provide much needed financial and practical support for the RAMP project, for which we are very grateful.

Volunteering

Our growing Volunteering Project received funds from the London Borough of Newham as part of the "Connect Newham" consortium. We also received funding from the Mercers Company towards expanding our use of volunteers through the pandemic, particularly supporting the establishment of our Chat Newham project providing telephone befriending for vulnerable and isolated adults in Newham.

High Street North

This year we secured a grant which enables us to fund part of a project co-ordinator to help activate the Manor Park Oasis site.

Housing

This year we also secured some small individual welfare grants for some of our hostel tenants to assist them with moving on to new permanent accommodation.

Newham Carers' Network

The Big Lottery grant focuses on empowering carers' physical and mental health and wellbeing. We will have completed this three year grant funded project in June 2022.

Youth Services

We are partnering with local charity Bonny Downs Community Association to jointly deliver youth services for the East Ham area, funded by the London Borough of Newham. We have also received funding from the Jack Petchey Foundation to provide tuition, equipment and support for young people in Newham. East End Community Foundation have funded school holiday and social action programmes for young people in Newham. The government funded "Healthy Activities and Food" (HAF) fund has enabled us to expand holiday activities and hot meals for young people in Newham.

Training and Education

The Mercers grant has enabled us to work in partnership with local charity Rosetta Arts to provide an arts programme aimed at local people aged over 55 who may never have experienced art first hand before. Our City Bridge Trust grant was used to provide informal volunteer-lead classes for older women so that they may learn English and improve their ability to engage with the wider community. We were also able to support a new digital skills class for older people kindly funded by Charles S French Foundation. Funding to provide more support to local people for whom English is not their first language was also received from The Language Shop and Community Links. Groundworks also kindly provided funds to support a new employability project targeting those furthest from the job market.

Core Cost Funding

We received vital core cost funding support from City Bridge Trust, Barclays covid-19 fund and the National Lottery Community Fund towards additional operational costs through the pandemic.

Purposes of Designated Funds:

Property Reserve

For responding to significant structural change, relocation and development of the housing service.

Services Reserve

In 2020 the charity secured agreement from the landlord of the hostel we manage to reimburse the charity for costs related to the landlord electric meter at the hostel. The Board of Trustees agreed to set this aside as an investment in supporting charitable activities in accordance with the 2023 Strategic Plan, particularly relating to volunteering services.

Designated Fixed Assets

Representing the net book value of those assets that were originally funded by restricted funds.

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2024

14a Analysis of net assets between funds (current year)

	Restricted revenue funds £	Unrestricted funds £	Total funds £
Tangible fixed assets	-	59,915	59,915
Investments	-	30,251	30,251
Current assets	201,411	1,265,717	1,467,128
Creditors: Amounts falling due within one year	-	(500,580)	(500,580)
Net assets at 31st March 2024	201,411	855,303	1,056,714

14b Analysis of net assets between funds (prior year)

	Restricted revenue funds £	Unrestricted funds £	Total funds £
Tangible fixed assets	-	7,306	7,306
Current assets	179,171	901,176	1,080,347
Creditors: Amounts falling due within one year	-	(164,184)	(164,184)
Net assets at 31st March 2023	179,171	744,298	923,469

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2024

15 Related party transactions

There were three related party transactions in the year to 31st March 2024 (2023: Nil).

Dwayne Callender of KC Traders is the brother of Damian Callender, the Director of Support and Empowerment at the Renewal Programme. During the year a total of two payments were made to KC Traders, totalling £1,738 in relation to building maintenance work carried out at St Georges Avenue.

Deborah Callendar is the aunt of Damian Callendar. During the year, one payment was made to Deborah, totalling £160 in relation to a baking workshop.

The total donations received from trustees in the year was £1,502 (2023: £1,913).

16 Operating lease commitments

The charity's total future minimum lease payments under non-cancellable operating leases is as follows for each of the following periods

	2024	2023
	£	£
Property		
Less than one year	24,738	59,370
Two to five years	-	24,738
	24,738	84,108
Total	24,738	84,108

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2024

17 Prior Year SOFA

	Note	Restricted funds £	Unrestricted funds £	2023 Total £
Income				
<i>Income from</i>				
Donations and Legacies		-	24,244	24,244
Other Trading Activities		-	548	548
Interest income		-	6,595	6,595
<i>Income from charitable activities</i>				
RP Training and Education	2	4,238	244,919	249,157
Advice and Support		165,896	95,762	261,658
RP Housing		-	890,799	890,799
RP Youth Services		20,461	141,833	162,294
Community Facilities		-	80,738	80,738
Volunteering		10,000	48,784	58,784
Total Income		200,595	1,534,222	1,734,817
Expenditure				
<i>Expenditure on raising funds</i>				
		-	590	590
<i>Expenditure on charitable activities</i>				
RP Training and Education		8,537	182,861	191,398
Advice and Support		130,184	82,532	212,716
RP Housing		-	814,850	814,850
Newham Carers' Network		31,302	-	31,302
RP Youth Services		34,605	150,117	184,722
Community Facilities		-	168,527	168,527
Corporate Services		31,816	-	31,816
Volunteering		5,610	59,069	64,679
Total expenditure	3	242,054	1,458,546	1,700,600
Net (expenditure)/income		(41,459)	75,676	34,217
Funds at 1 April 2022		220,630	668,622	889,252
Funds at 31 March 2023	12	179,171	744,298	923,469

NEWHAM COMMUNITY RENEWAL PROGRAMME LIMITED

England & Wales - Charity number 275796

Accounts



Company number: 01327924

Charity number: 275796

Newham Community Renewal Programme Limited

Report and financial statements

For the year ended 31 March 2023



Newham Community Renewal Programme

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Newham Community Renewal Programme

Reference and administrative information

For the year ended 31 March 2023

Status	The organisation is a charitable company limited by guarantee, incorporated on 31 August 1977 and registered as a charity on 5 June 1978.	
Governing document	The company was established under a memorandum of association which established the objects and powers of the charitable company and is governed under its articles of association.	
Company number	01327924	
Charity number	275796	
Registered office and operational address	395 High Street North Manor Park LONDON, E12 6PG	
Country of registration	England & Wales	
Country of incorporation	United Kingdom	
Board of Management	Dave Eldridge (appointed as chair from 7 th Nov 2022) Arnold Ridout (resigned as Chair on 7 th Nov 2022) Peter Koczerzat Amma Antwi-Yeboah (Vice-Chair) Rajdeep Mann (resigned in Feb 2023) Ifeoma Okafor (Treasurer) Lois Lindley (Vice – Treasurer) Rev'd Tim Dean Molly Patten Alex Skourtis Ian Webster Edward Gibbs (appointed from Aug 2022) Rev Marco Gonzaga Felipe Lopes (resigned in Mar 2023) Laura Glendinning (resigned in June 2023)	
Secretary	Peter Laing	Chief Executive Officer
Senior Management Team	Peter Laing Louise Vera Damian Callender	Chief Executive Officer Director of Youth and Training Director of Support and Empowerment
Bankers	The Co-operative Bank PLC 9 Prescott Street LONDON, E1 8BE	Nationwide Building Society Kings Park Road, Moulton Park NORTHAMPTON, NN3 6NW
Auditor	Sayer Vincent LLP Chartered Accountants and Statutory Auditors Invicta House, 108-114 Golden Lane LONDON, EC1Y 0TL	

Newham Community Renewal Programme

Trustees' annual report

For the year ended 31 March 2023

The Trustees (known as the Board of Management) present their report and the audited financial statements for the year ended 31 March 2023.

Reference and administrative information set out on page 1 forms part of this report. The financial statements comply with current statutory requirements, the memorandum and articles of association and the Statement of Recommended Practice - Accounting and Reporting by Charities: SORP applicable to charities preparing their accounts in accordance with FRS 102.

STRUCTURE, GOVERNANCE AND MANAGEMENT

The Renewal Programme is a registered charity and is also constituted as a company limited by guarantee. The governing document of the charitable company is our Memorandum and Articles of Association. The charity was established in 1971 and our objects are to promote any charitable purposes for the benefit of the Community within the boundaries of Greater London with preference being given to the London Borough of Newham. We work to assist and enable families, children, young people and adults to develop to their full potential for the benefit of themselves and the surrounding community.

Our Articles of Association state that the minimum number of trustees shall be six and not more than twenty. Our Trustee recruitment strategy aims to maintain a balance of experience, skills and local representation from the trustees on our board to ensure effective governance. All trustees give their time voluntarily. In 2022/23 we recruited two new members, bringing additional local knowledge, sector expertise and data analytical skills to the board of trustees. This included the open recruitment of a new Chair of Trustees, to which Dave Eldridge was appointed after a thorough recruitment and selection process.

The board remains legally responsible for all activities of the charity, including matters delegated to staff and volunteers, and is responsible for:

- Defining the ethos and direction of the Renewal Programme;
- Setting and monitoring Renewal Programme policies;
- Employing all staff, including recruitment and staff development;
- Leasing or purchasing all premises used by the Programme;
- Applying for grants and holding funds, holding of contracts;
- Approving budgets and work plans for each area of work; and
- Appointing and monitoring the work of each of its sub-committees.

The Board delegates the day to day management of the charity to the Senior Management Team which comprises the Chief Executive and the Directors. More information about the Trustees and the Senior Management Team can be found on the charity's website www.renewalprogramme.org.uk.

Appointment of trustees

New trustees are identified either by a range of suitable methods, including word of mouth, online advertisement or via East London Business Alliance which is an organisation engaged in matching business volunteers with charities in the area. All prospective trustees are invited to attend an informal interview, and a meeting of the Board as observers, spend some time with the Chief Executive and are taken on a tour of the Renewal Programme, before being formally invited, if appropriate, to become members of the organisation and of the Board. References are taken up and a DBS check is completed.

In 2022 we held an open recruitment process for a new chair of trustees, with the role being advertised to existing board members, through local networks and on the national platform "Reach Volunteering".

Newham Community Renewal Programme

Trustees' annual report

For the year ended 31 March 2023

Following written applications and formal interviews, Dave Eldridge was appointed as our new chair of trustees at our annual general meeting (AGM) in November 2022, succeeding Arnold Ridout who had been chair since 2018. Although Arnold has stepped down as chair of trustees, he remains on the board as a director and trustee of the charity. Dave Eldridge has resided in Newham for nearly four decades and has also worked in the borough, including a 10-year period as an employee of the Renewal Programme from 1987. Professionally, Dave has navigated a spectrum of roles within both the statutory and voluntary sectors, predominantly centred around housing and social care. His governance experience included a six-year period on the Board of Charities Evaluation Services. Dave holds an MSc in International Development and an MSc in Voluntary Sector Organization.

A tribute to Father Marco Lopez

In February 2023 we were extremely saddened to learn of the passing of Father Marco Lopez. Father Marco joined our board as a trustee in March 2022 and quickly became a proactive and respected member of the charity. He was a visionary faith leader who worked to build bridges between different faith communities in Newham. He was also a tireless advocate for migrants and refugees, and a strong supporter of social justice causes like the Renewal Programme. His passion for making the world a better place will never be forgotten and we are incredibly grateful for his contributions as a trustee of the charity. He will be deeply missed, and our heartfelt condolences go to his family, friends and church congregations.

Trustee induction and training

Trustees are kept informed of suitable training offered from a range of organisations including Sayer Vincent, National Council for Voluntary Organisations (NCVO) and Civil Society amongst others, covering a wide selection of subjects such as legal, finance and trustee responsibilities. Trustees are able to recover their cost of travel and the course fees.

Related parties and relationships with other organisations

The charity does not have any related or subsidiary undertakings. The charity is a founding member of One Newham, a CIO established to support collaborative working across the voluntary sector in Newham, and our CEO Peter Laing is currently a member of the One Newham board.

Remuneration policy for key management personnel

The remuneration of key management personnel at the Renewal Programme is designed to attract, retain, and motivate a high calibre of staff while being mindful of the financial constraints of a charitable organisation. Salaries of key management personnel are competitive when compared with other local charities and are in keeping with an organisation of the size of the Renewal programme. As a committed London Living Wage employer, we offer competitive salaries that reflect the skills and experience required for each role, without any performance-related pay arrangements. This approach ensures that our remuneration is fair, responsible, and aligned with the values and long-term objectives of the charity.

PUBLIC BENEFIT

The Renewal Programme is dedicated to empowering individuals and communities in the London Borough of Newham and immediate surroundings by providing essential support services that address the pressing needs of the most vulnerable members of our community. Our comprehensive range of services includes training and educational courses, homelessness support, refugee and migrant services, crisis support services and youth empowerment programmes, all of which are designed to facilitate personal growth, social integration and community cohesion.

Newham Community Renewal Programme

Trustees' annual report

For the year ended 31 March 2023

As a public benefit entity, we are committed to ensuring that our services are accessible to all, irrespective of their background, ethnicity, or financial situation. Our work directly contributes to the alleviation of poverty, the promotion of education and skills development, and the enhancement of overall wellbeing and quality of life for individuals and families in need.

Moreover, our charity actively collaborates with other local organisations, public authorities, and private sector partners to maximize the impact of our efforts and to create a stronger, more resilient community for everyone. The positive outcomes of our work are not only evidenced by the success stories of our beneficiaries but also reflected in the broader social and economic benefits that accrue to the local Newham community as a whole.

OBJECTIVES AND ACTIVITIES

The Charity's objects are specifically restricted to any charitable purpose for the benefit of the community within the boundaries of Greater London with preference being given to the London Borough of Newham. The Trustees review the aims, objectives and activities of the charity each year as part of their regular board meetings and an annual strategic planning day. The review helps trustees to ensure that the charity remains focused on its stated purposes. The trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing current and future activities. In particular, the Trustees consider how planned activities will contribute to the aims and objectives that have been set.

Although our work is open to all local residents, our core emphasis is on those who fall through the gaps of statutory and societal support, particularly those facing severe or multiple disadvantages. The Renewal Programme places a high value on supporting people without passing judgement on them. Although we do adopt referral criteria for our services in order to ensure resources are deployed to the most marginalised or disadvantaged, we provide our services without making a judgement as to how or why the beneficiary got to a difficult point in their life to start with. Our focus is on giving assistance and helping people achieve the tools to be more resilient in future.

The main focus of our work at the present time is in the following areas:

- Providing supported housing accommodation for people affected by homelessness;
- Providing adult education and training to improve basic skills training;
- Providing youth services and activities for the benefit and growth of young people;
- Providing practical, social, health and wellbeing support for people affected by poverty;
- Providing immigration and other advice services to support refugees and migrants;
- Providing social integration and orientation support for newly arrived migrants;
- Providing volunteering opportunities for development and social good;
- Providing support for carers and their families.

Our vision, mission and values

We believe that everybody should be given the opportunity to play an active role in society. This means having a suitable home, fulfilling work, the skills to make the most of their potential, being healthy, and feeling included in their communities.

Newham Community Renewal Programme

Trustees' annual report

For the year ended 31 March 2023

Vision statement

Our vision is of vibrant and integrated Newham communities where everyone has access to suitable jobs, homes, health and education.

Mission statement

Our mission is to stand alongside those who struggle by inspiring hope and offering opportunities for connection, growth and progress.

Values

Spelling the acronym "DICE", the following organisational values inspire us and guide our planning, our decision-making, and our daily work.

DIGNITY - Treating everyone with kindness and respect.

INCLUSION - A community where everyone belongs.

COLLABORATION - Working together to achieve more.

EMPOWERMENT - Co-creating opportunities for positive change.

Strategic Plan 2021-24

We are now more than halfway through the delivery period of our 2021-24 "Double down, Rise up" strategic plan. This strategy sets out our ambition as a charity to grow both the reach of our work and the depth of impact we have on individuals living in Newham. The focus of the strategy is on five key strategic objectives during this period as follows:

1. Provision of high-quality housing management and support services for the benefit of Newham residents affected by, or at risk of, homelessness, and helping to reduce incidences of homelessness to make their lives better.
2. Provision of adult education & training services in order to offer local people the knowledge, skills and opportunities they need to reach their potential to continue learning through life.
3. Provision of services to support refugees, migrants and asylum seekers, including immigration advice and practical support services.
4. Provision of opportunities that bring people together, reduce isolation and build stronger communities.
5. Provision of high-quality youth services for Newham young people, supporting them to develop increased confidence, learning and skills.

OPERATING CONTEXT

Newham is a densely populated borough of over 360,000 residents; the third largest population in London with an annual population churn of 20%. It is currently ranked the 12th most deprived area in England with 49% of families living in poverty. Many are in low-paid work, earning almost £100 less per week than average Londoners. The latest Trust for London figures show that compared to other London boroughs, infant and premature mortality are worse, the overall poverty rate is worse, and the child poverty rate is an astonishing 49% compared to 35% for other London boroughs. Housing evictions are higher than other London boroughs, and Newham has the highest rate of households in temporary accommodation in London (48.8 per 1,000 households). In January 2023, Shelter reported that 'a staggering one in 21 people are homeless in Newham'. Despite its disadvantages, Newham is a vibrant, creative and aspirational place to live. The age profile is young and despite almost half of children living in poverty, GCSE and A-Level results are above average. Newham is proud of its diversity, with nearly 75% of residents from black and ethnic minority communities and over 100 languages spoken.

Newham Community Renewal Programme

Trustees' annual report

For the year ended 31 March 2023

Community Consultations

As part of our intention to ensure that our projects and activities are well-planned, socially responsible, and have the support of the community, we conducted two community consultations in 2022/23. The first, in the autumn of 2022 was focussed specifically on how the cost-of-living crisis was impacting on our service users. The second was a broader consultation seeking opinions on a range of issues affecting residents.

Key findings from the cost of living survey completed by 115 Newham residents were as follows:

- 100% of the respondents indicated that they are worried about the cost-of-living crisis.
- 77% stated that they are worse off compared to last year.
- 65% would cut down on other essentials, such as food and travel, to cope with the crisis.
- 95% expect their finances to get worse over the next year.
- 46% said they would cut down on heating to cope with the cost-of-living crisis.
- 27% indicated that they would not use heating at all to manage the crisis.
- 25% mentioned that they would have to borrow money to cope with the crisis.
- 50% of the respondents mentioned that they have used a Food Bank.
- 59% indicated that they have skipped a meal in order to pay a bill.
- 33% mentioned that they have skipped a meal so their child could eat, and 16% said they skip a meal once a week for the same reason.

A quote from one of the residents surveyed helps to illustrate the extent to which this national crisis is impacting the lives of local people:

"I am extremely worried about the future; there is nothing positive about the situation. I'm very hurt and feel isolated as there is no one to help."

Our community wide consultation in the spring of 2023 was completed by 227 people and covered five areas as follows:

1. Living in Newham and community challenges
2. Family and personal challenges
3. Physical and mental health
4. Use and awareness of the Renewal Programme's current services
5. Community needs - what services would participants like to see us provide?

The headline results of the survey showed that the cost-of-living crisis is the biggest concern for Newham residents, and that it is having an impact on the mental and physical health of over half the respondents. What was also clear from the results was that there is a great deal of loneliness and a pressing need for greater social connection. When asked "What are the biggest challenges facing our community?", the following responses were given:

- 76% (171 responses) said the cost-of-living crisis is the biggest challenge
- 60.4% (137 responses) cited affordability of housing
- 43.8% (99 responses) cited crime
- 43.6% (98 responses) stated access to GP/hospitals
- 38.9% (88 responses) reported challenges for young people
- 35.4% (80 responses) cited mental health crisis

Newham Community Renewal Programme

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For the year ended 31 March 2023

When asked “What would you like to see more of at the charity, the following answers were given:

- 62.4% (141 responses) said they would like to see more community & social activities
- 50.4% (114 responses) said help to access council services
- 49.6% (112 responses) said they would like to see more sport/exercise
- 48.2% (109 responses) said money advice
- 46.9% (106 responses) said basic health checks

We are already using this information to help inform our service provision and fundraising priorities, for example we have now secured a 3-year grant from the Mercers Company in order to employ a Community Hub Co-ordinator to deliver a wider range of community activities. Information from both surveys will also help to inform our longer-term strategic planning.

STAFFING

Staffing review

As set out in our strategic plan, we are fully committed to valuing and supporting our staff team to do their jobs effectively. 2022/23 has seen continued investment and engagement with the team, including a cost-of-living salary increase, an increased focus on training and development, an all staff away day and a wellbeing trip to the seaside among other things. Staff voice and engagement has also been a priority, with the continuation of the cross project working group and the establishment of “listening lunches” with the CEO.



Staff away day, May 2022

Newham Community Renewal Programme

Trustees' annual report

For the year ended 31 March 2023

Staff wellbeing and resilience remains a key priority for us. We are continually working to ensure our staff feel supported and valued, and that they have space to look after their own well-being. A specific initiative agreed by the board in 2022/23 was the introduction of an additional “wellbeing day” leave allocation for all staff, together with a small resource allocation per employee to aid a wellbeing activity of their choice.

Each year we conduct a detailed and anonymised staff survey to gauge the views of employees and capture suggestions for change. When compared to 2022 results, the 2023 staff survey showed a number of areas of progression, including for example:

- An increase of 8.3% (from 75% to 83.3%) in the number of staff that were satisfied or extremely satisfied working for the Renewal Programme.
- An increase of 2.4% (from 89.3% to 91.7%) in the number of staff that felt the organisation was open to new ideas and suggestions from staff.
- An increase of 16.7% (from 75% to 91.7%) in the number of staff that somewhat / strongly / completely agreed that the Renewal Programme was heading in the right direction.

There were also a number of areas for further development identified, including:

- A 66% response rate for each of the past 2 years, meaning one third of the team were not engaging with the staff survey process.
- A reduction of 4.7% (from 71.4% to 66.7%) in the number of staff that somewhat / strongly / completely agreed that morale in the organisation was high.
- An increase of 13.2% (from 32.1% to 45.8%) in the number of staff that agreed completely that their workload had increased in the past 12 months.



2022 staff outing to Southend-on-sea

ACHIEVEMENTS AND PERFORMANCE

This section of the report looks at what the charity has achieved and the outcomes of our work in the reporting period. All our charitable activities are undertaken to further our charitable purposes for the public benefit. The Trustees report against each key strategic objective and the benefits the charity has brought to those groups of people that it is set up to help. The context of our achievements is set within the framework of our strategic plan and overall mission, vision and values.

Monitoring our performance

We use a cloud-based monitoring and evaluation system called UPSHOT across the charity to better capture and evidence the impact of our work. This enables us to capture contact information, attendance data, case studies, surveys, media and timeline events to track key milestones and distance travelled. In addition to UPSHOT we have also implemented a specialist system for our supported housing project called InForm which provides tenancy management, rents and rent schedules, health and safety checks, maintenance jobs and repairs and case management functionality. For the period 1st April 2022 – 31st March 2023 we worked directly with 2920 unique individuals across the charity, although this figure does not include community events or the facilitation of external groups using our centre. When taking these into account it is estimated that our work benefitted more than 5,000 Newham residents in 2022/23.

Impact at a glance		
Objective	Description	Achievement
1	Provision of high-quality housing management and support services	<ul style="list-style-type: none"> • 13,000+ units of supported accommodation <ul style="list-style-type: none"> ○ A unit being one night of supported accommodation for each individual • 53 unique beneficiaries at Barking Road service • 15 unique beneficiaries at St George Avenue
2	Provision of adult education & training services	<ul style="list-style-type: none"> • 10,168 attendances • 413 learners enrolled
3	Provision of services to support refugees, migrants and asylum seekers	<ul style="list-style-type: none"> • RAMP Foodbank <ul style="list-style-type: none"> ○ 1,535 unique individuals ○ 10,330 attendances ○ 18,000 food parcels • Immigration support <ul style="list-style-type: none"> ○ 89 individuals
4	Provision of opportunities that bring people together	Community Hub/Connect Newham/Activity Buddy/Stay Warm initiatives: <ul style="list-style-type: none"> • 1,500 attendances • 135 volunteers
5	Provision of high-quality youth services for Newham young people	<ul style="list-style-type: none"> • “Empower Youth” project: <ul style="list-style-type: none"> ○ 2,052 attendances ○ 240 unique participants • School holiday programs: <ul style="list-style-type: none"> ○ 4,486 attendances ○ 624 unique participants

Progress against objective 1 - Provision of high-quality housing management and support services for the benefit of Newham residents affected by, or at risk of, homelessness, and helping to reduce incidences of homelessness to make their lives better.

Service Overview

The Renewal Programme Supported Housing Service provides specialised support for people affected by homelessness in the borough of Newham. Our service is aimed at people who have been homeless and who need some support to address the issues they are grappling with before they can manage to successfully live independently in the community. This includes people with drug or alcohol addiction, low levels of mental ill health or mild learning disabilities, people who have experienced domestic violence or trafficking, and people coming out of the criminal justice or care systems. We work to equip tenants with the skills and confidence needed for independent living and then to support them in finding suitable accommodation. We support people to gain the professional services they need alongside day to day living skills such as managing their finances and being able to cook for themselves. Our Barking Road Hostel is a mixture of shared 2 bed flats and single flats providing accommodation for 31 homeless people with various medium support needs. Our St Georges Hostel is made up of bedsits with shared kitchen and bathroom facilities that provides accommodation for 11 young people aged 18 - 25 with low levels of support need. Our hostel work is funded through a contract with London Borough of Newham. Broadly speaking it is our aim to secure move-on accommodation for our residents after around 18-24 months in our service, ideally on to independent living.

Outcomes and impact

Between April 2022 and March 2023 we have continued to deliver effective support and accommodation for 53 unique beneficiaries at our Barking Road service and a further 15 unique beneficiaries at St George Avenue. In total, we provided over 13,000 units of supported accommodation for individuals affected by homelessness, with a unit being one night of supported accommodation for each individual. In terms of moving residents on during the year, we were able to support a total of 13 people into independent living, up from 7 the previous year. Move on options remain limited with a number of residents ready to move on, but with no access to suitable accommodation.

We have continued to deliver effective partnerships with Change, Grow, Live (CGL) to support residents with substance misuse challenges and with BEAM, an employment agency which supports homeless individuals to gain employment. During the course of 2022/23, five of our residents accessed CGL support and seven accessed BEAM support.

In 2022 our supported housing project took part in a unique collaboration with Streetwise Opera, an opera company that empowers people recovering from homelessness to share their creativity and talent with audiences. 7 of our residents took part in creating a micro-opera, with participants coming up with the ideas, storylines and lyrics that form the opera! The micro-opera's then went on to be performed by professional musicians at Bridgewater Hall, Nottingham Playhouse and London's Southbank Centre.

The following is an extract from the micro-opera, with more information available at www.bbc.co.uk/proms/extra/JAxOamOMeT/BBC-Concert-Orchestra-26-March-2023...

No Ordinary City - Co-created by composer Kemal Yusuf and residents of The Renewal Programme in Newham.

This micro-opera explores how fragile and vulnerable life can be for someone who has been stripped of their sense of belonging. Andy, a foreign art student in London, has left behind the violence and insecurity of his home country. His friends are in England, and so is his future. Or so he thinks, until he receives a letter from the Home Office. This young man, who has had the courage to begin rebuilding his life in a new country, now faces the fear and the uncertainty of once again being uprooted and set adrift. Andy and his friends attempt to convince the Government to let him stay in Britain, and, as he faces off against a bureaucracy and a system that make him feel dehumanised and unwelcome, he desperately tries to prove his worth.



Some of the residents that took part in the Street Opera collaboration

Progress against objective 2 - Provision of adult education & training services In order to offer local people the knowledge, skills and opportunities they need to reach their potential to continue learning through life.

Service Overview

Our adult education and training service is delivered in partnership with the London Borough of Newham (One Newham Learning and Skills Service) for adults who have no or little English, or very low level of Maths and IT skills. The vast majority of participants in our classes do not have English as a first language. Our Ofsted registered service is aimed at adults seeking employment or entry to training, or simply need to be able to support their families, including helping children with homework or being able to engage with online banking and statutory services. This gives our students the confidence and knowledge to help them succeed and strengthens their place in the community. We offer a wide range of Functional Skills courses and intensive literacy and numeracy support. Our flexible learning options cater for different learning levels, with a number of courses leading to a formal accreditation which helps to remove barriers to both employment

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and social opportunities. This important project helps the Newham community to realise its potential through education, employment and wellbeing support, targeting adults and young people most at risk of failing to meet their potential to go onto higher education or employment, and helping them to achieve more by improving their use of English. We are particularly proud that we support people who may have lived in Newham for many years without speaking English but with our support and encouragement find the courage to take the step to start to learn. The London Borough of Newham in the past has communicated solely in English and has not translated key documents, so it is vital that Newham residents have an understanding of English if they want to fully engage with the borough. In addition to education and training barriers, many of our adult learners face a range of barriers affecting their ability to progress, for example isolation, debt or inadequate housing. Some also suffer from low-level mental health problems, most commonly anxiety and depression. We have therefore continued efforts to refer and signpost these learners to other services provided by the charity and external partners, including social integration activities, food bank support and immigration advice to name a few. This is part of our intentional holistic approach to supporting our community.

Outcomes and impact:

The 2022/23 year was our first uninterrupted post Covid delivery programme since the pandemic. This meant that classes returned to full face-to-face delivery, although a small number of tuition sessions were still delivered remotely. Through a combination of an increased number of courses delivered and a lack of interruptions from Covid-19, we were able to increase both the number of students enrolled and the student attendances. For the year 2022-23, we enrolled 413 learners (376 2021/22), resulting in 10,168 attendances (9,232 in 2021-22). Courses provided included ESOL (English for Speakers of Other Languages), Maths and IT. 90% of our learners achieved a formal qualification and we are very proud of their achievements.



ESOL Success!

Julia joined our Level 2 ESOL class at the Renewal Programme in early 2022. A bookkeeper by profession, she also worked part-time at the French Embassy while studying with us. Her lack of confidence in written and spoken English was holding her back from progressing further in employment. Julia has now completed her ESOL level 2 course with us, and has recently secured a full-time position with the online fashion retailer "Brand Alley". Julia feels much more confident in her English and attributes her employment success in part to her ESOL learning experience at the Renewal Programme. We wish Julia every success in her future career!

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Employment Support - In 2022/23 we continued delivery of our “Newham Works” employment support project funded by Groundworks. Continued collaborations with East London Business Alliance and HSBC Bank helped learners to foster skill development, interview readiness, and job search proficiency. In February 2022, we held mock interviews as part of our Newham Works project, with staff from HSBC Bank providing pre-interview advice, helping to conduct the interviews and then giving detailed and constructive feedback to help participants improve their interview techniques. Feedback from students was very positive, with many citing the process as a great confidence boost.



Students taking part in mock interviews led by staff from HSBC bank

A total of 15 students took part in the Newham Works project, with 7 securing employment.

Digital Inclusion – Continuation funding from the Charles French Foundation supported the delivery of IT classes targeting elderly and vulnerable members of the community. We delivered weekly basic IT classes for those who had no or limited experience using the internet. We supported a total of 76 clients, with 411 attendances, helping them to be less digitally excluded and to access internet devices and support through our digital hub project. Many of these learners subsequently transitioned onto our IT accredited course.

Rough sleepers ESOL – Following a successful pilot project last year, we continued to work in partnership with Newham Council to deliver ESOL classes for former rough sleepers as part of the council’s homeless support pathway. The purpose of the project was to support clients who were eligible for work and work ready but had been experiencing problems with language barriers preventing them accessing work and moving towards independence. The project helped former rough sleepers to gain confidence, do things independently, gain employment, improve spoken and written English as well as develop new social networks. A total of 19 participants were enrolled onto the pilot project with 16 gaining an accreditation.

ESOL for Ukrainian residents – as part of our Welcome Newham project (see below) supporting Ukrainian nationals affected by the war, we offered free English classes to 35 displaced Ukrainians residing in Newham. All students received two classes per week, with lessons focussed on navigating healthcare, transport, education and social engagement.

Progress against objective 3 - Provision of services to support refugees, migrants and asylum seekers, including Immigration advice and practical support services.

Service Overview

Our Refugee and Migrant Project (RAMP) has consistently served migrants, refugees, and asylum seekers in Newham for over three decades. Newham has among the highest asylum applications and new migrant arrivals in London. Those with an unregulated migration status are often at risk of destitution and are vulnerable to secondary consequences such as homelessness, poor quality housing, modern-day slavery and poor physical and mental health. We provide a wide range of services, from emotional and social assistance to practical and legal guidance. Our approach is to try and address the underlying causes of poverty by providing practical crisis support, free immigration services and pathways to community support and integration. Following our OISC accreditation in 2021, we stand out as one of only a few Newham organisations offering free OISC Level-3 immigration advice. Regularising immigration status is complicated, expensive, and difficult, leaving many vulnerable to poverty, exploitation and abuse. Research shows that embedding immigration advice alongside other crisis support services is a more effective way of targeting individuals in need, and so this is the approach we take. Our aim has been to support people in crisis, but also to provide complementary wraparound services to enable greater growth and progress out of poverty. The majority of those we work with have challenges related to their immigration status, where it is either unclear, undocumented or not yet finalised. These individuals face significant challenges due to a complex hostile immigration system. Many of our clients enter the UK legally and find themselves out of status due to financial hardship, life circumstances, or lack of legal aid access. Long waiting lists and insufficient capacity (to provide free immigration advice) means many are pushed to the margins of society, facing deportation and exploitation by unscrupulous landlords and employers. A large proportion of local migrants' struggle with insufficient knowledge of immigration law, poor language skills and digital exclusion, rendering them unable to self-advocate, access vital support and trapped in a cycle of unemployment, exploitation, poverty and isolation. Our RAMP project supports people who are in this situation and who are destitute or facing destitution. Often the individuals and families we support are homeless or in unsuitable accommodation, have serious health issues and may be suffering from the trauma of being trafficked or sexually abused or exploited. People in this situation are often very scared and do not know how to navigate or engage with statutory requirements. In the year to March 2023 we saw new clients from as far afield as Afghanistan, Albania, Bangladesh, Brazil, Bulgaria, Caribbean, China, El-Salvador, Eritrea, Germany, Ghana, Guinea, India, Iran, Iraq, Italy, Jamaica, Kenya, Kosovo, Liberia, Libya, Nigeria, Pakistan, Portugal, Romania, Sierra Leone, Somalia, Sri Lanka, Sudan, Syria, Trinidad and Tobago, Ukraine, Norway, Congo, Senegal, Ivoirian and Zimbabwe.

Outcomes and impact:

Foodbank offer - Given the continued rife food insecurity driven by the national cost of living crisis and on-going poverty challenges, we continued our foodbank provision twice weekly to cope with increased demand. Through the course of the year we have seen 1356 individuals referred to our foodbank via the Newham Food Alliance. Following a detailed assessment these individuals are then able to access our foodbank service on a regular basis and are also sign-posted externally to services such as benefits advice and family navigators to support additional needs.

The RAMP foodbank service served a total of 1535 unique individuals over the course of the year, which is a significant increase on the 643 unique individuals in 2021/22. Of these, 56% were female (79% in 2021/22) and 44% male (21% in 2021/22). Our foodbank service continued to act as a main gateway service and triage point for individuals seeking additional and holistic support. Over the course of the year, the foodbank service saw a total of 10,330 (2021/22 6,200) attendances and gave out over 18,000 food parcels to families facing destitution. The food bank service relies heavily on volunteers and in 2022/23 a total of 14 fantastic

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volunteers gave their time to volunteer as either food handlers or assessors. We also benefitted tremendously from a partnership with Anglia & Ruskin University who placed 3 student social workers with us to assist with assessments and casework to support the project.

We have continued to benefit from the incredible support of the Newham Food Alliance and the Felix Project who both deliver surplus food to the project on a weekly basis. We are also very grateful to the Green Street branch of the Nationwide Building Society for financial support and food donations. Greggs of Wanstead have also been important regular donors to our foodbank, for which we are very grateful.

During the year we also continued to receive fantastic support for the RAMP Project from Beaconsfield Church who gave both financial and practical support for the project, including a significant donation of toys at Christmas and fully funding a trip to Odds Farm for RAMP families. In July 2022 we were extremely saddened to hear of the passing of John Brown, a key volunteer and RAMP supporter from Beaconsfield Church, who over the years gave so much of his time, energy and fundraising efforts to the project.



Trip to Odds Farm for the RAMP Project sponsored by Beaconsfield Church in 2023

Bridging support – Much of our support is directed towards asylum seekers and refugees. We found however that even when individuals are able to regularise their immigration status, they continue to need bridging support with practical issues to prevent them from falling into destitution. The project therefore continues to provide this support for a further 3 months following securing status, including food bank support, general advice on entitlements, housing advice and referral to a specialist housing service if required through Community Links, a partner organisation.



Foodbank volunteers preparing food parcels

Warm meals offer – In the winter of 2022 and thanks to funding from Newham Council, we began providing a weekly hot meals service to individuals in need as part of a borough-wide “Warm Centres” initiative. Our target audience were individuals or families with no access to cooking facilities due to their living situation and also people finding it difficult to meet the cost of cooking at home due to the cost-of-living crisis. Meals were initially sourced externally but are now being cooked in-house with the assistance of volunteers. For the year 2022/23 this service provided 591 hot meals.

Welfare grants – kindly funded by the South West Ham Foundation, we continued to offer small individual and household grants for people affected by poverty. The main purpose of the grants is to provide funding for essential household equipment items such as cookers and fridges etc. In 2022/23 a total of 5 families benefitted from support grants.

Immigration advice - We maintained our Office of the Immigration Services Commissioner (OISC) regulated organisation status for the whole of 2022/23, and our full-time immigration advisor Sylwia Szymczyk (OISC level 3) supported a total of 89 individuals with their immigration status. Over the course of the year 108 representations were made on issues including fee waivers, further representations / submissions, ARC cards, biometric cards, documents submissions, expert evidence), 34 immigration applications were lodged (leave to remain on human rights grounds-private and family life, prevention of inhuman or degrading treatment or punishment -torture and medical cases-, right to life) and 9 asylum applications were made (failed asylum seekers, fresh claims, asylum claims, asylum support). This service continued to be significantly

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over-subscribed and the capacity provided by a single full-time employee was inadequate. We continued to work in partnership with legal advice organisation RAMFEL, and in 2022/23 referred 28 cases to them for resolution of immigration status issues. In addition to this 268 people were assisted to access initial pro bono legal advice, of which 36 cases had a successful outcome, with clients granted either leave to remain with recourse to public funds or a fee waiver.

In addition to delivering vital casework, our immigration advisor Sylwia Szymczyk continued to develop a number of important partnerships with other organisations, including the University of East London. Sylwia worked with the University's Law Centre to provide volunteering and mentoring opportunities for law students interested in immigration law and practice. In September 2022 and in recognition of her excellent work, the University announced they would be awarding Sylwia with a coveted Law Fellowship.



Sylwia (centre) being presented with a law fellowship by the University of East London.

Ukrainian Community Connector Programme – In 2022 we launched a new project to help identify Ukrainian refugees and provide them with holistic support to facilitate their integration into the Newham community. This local authority project was part of a broader “Welcome Newham” initiative, with our remit being to identify Ukrainian refugees, provide social support, ESOL classes, manage a multilingual free telephone helpline and basic immigration support such as assistance with biometric cards for clients whose applications for entry to the UK have been successful. In total we supported 73 displaced Ukrainians through this project over a 6 month period, helping to integrate them successfully into the Newham community.

Progress against objective 4 - Provision of opportunities that bring people together, reduce Isolation and build stronger communities.

Service Overview

Newham is an area of high population churn (around 20% each year), with these frequent relocations, cultural, religious and language barriers hindering the development of social capital and stable peer support networks. This in turn exacerbates issues of isolation and poverty. We have therefore prioritised creating more opportunities for people of different ages and backgrounds to regularly connect with each other in order to receive support, improve community cohesion, resilience and quality of life for local residents. Central to our approach in 2022/23 has been the growth of our community hub provision alongside the foodbank in order to provide additional, welcoming and more holistic support to the community, including free refreshments, general advice / support / signposting and access to digital services including WIFI and a digital hub.

Volunteering also continued to be an increasingly important and growing aspect of our offer to the community, with the benefits of skill development and reduced isolation as well as increased capacity for the work of the charity.

In addition to providing a range of services which bring people together, we also hire out our community facilities at 395 High Street North to a range of community groups to deliver activities of community benefit directly.

Outcomes and impact

Volunteering

Throughout 2022/23 we continued to rely on the vital support of our many volunteers. Over the course of the year an impressive 135 volunteers supported the work of the Renewal Programme, for which we are hugely grateful. Together they amassed 1,500 attendances over the course of the financial year.



Volunteers receiving certificates to celebrate national volunteering day

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All our volunteers receive a clear role description, induction programme, general volunteer training (including basic safeguarding, health and safety, confidentiality and boundaries management training) as well as role-specific training to ensure they are confident in their role. One example of the amazing work done by our volunteers was at the garden space at St Georges Avenue, which has been completely transformed by the efforts of 3 local and committed volunteers. They have created vegetable and flower beds in the once overgrown garden and the renewed space has now become a place for reflection, quiet time and activities for our supported housing residents.



From volunteering to paid employment

Natalia joined the Renewal Programme as a volunteer in 2021. After volunteering with us for some time, she has now taken on a paid role as a Tutor within our Training & Education department. Reflecting on her journey, she says: *“Well, volunteering means to discover yourself first of all. Secondly, it means to meet new people that can become your mentors and more than that, your friends. It means growing mentally, developing professionally, and finding your purpose in life. On arrival in the UK in 2021, I was at the lowest point in my life. I was a new migrant with no friends, no job, and no purpose in life. I would say it is not so easy to adapt to a new country and culture. Then I met Veronika who introduced me to the Renewal Programme and I started helping other people by giving my time, energy, and knowledge. Well, that thing helped me more than I was thinking at that time. I would say for sure – volunteering is a powerful thing in changing people’s lives.”*
Natalia

Connect Newham and Activity Buddy services

Our "Connect Newham" Telephone Befriending Service in partnership with Age UK East London and SUBCO Trust came to an end in December 2022 after 2 years of delivery. The service was aimed at Newham residents aged 18+ and experiencing feelings of loneliness and isolation. Residents were matched with a trained volunteer befriender for an agreed number of telephone calls. This service proved very valuable, especially during the pandemic when loneliness was a major issue, however as the pandemic ended there became a greater need for in-person services and so we developed an "Activity Buddy" service which helped to transition people from the telephone befriending service and into face-to-face services. Both projects have been very well received and have brought local people together through conversation and activity so that they can stay positive and connected. The table below shows the impact of the project in 2022/23:

	Telephone Befriending (Apr 22 – Dec 22)	In-Person Befriending attendees	Activity Buddy volunteers
Clients	29	82	N/A
Volunteers	19	N/A	16

Connect Newham and Activity Buddy Case Study

This client was referred by the immigration team at the Renewal Programme. They also access our food bank and have been part of our support network for a while. The client had experienced a traumatic past which involved being trafficked to the UK. This has had a huge impact on their mental health. They share an accommodation with a friend who provided them with a small room. The client reported feeling very isolated and lonely at home as the friend had a full-time job and hardly gets to spend time with them. During our initial assessment, the client had selected a response of 'none of the time' when asked about regularity of social interactions. We offered the client a 10-week support plan and matched her with a befriender around a similar age. The client was very reserved, and it was difficult to hear her on the phone, which gradually improved throughout the period. The client was then introduced to our Get Together session which they eventually joined after some reassurance by the befriender. The client had shared that they are not comfortable in a social setting and find it extremely difficult to eat anything as they feel too paranoid. Previously we have encouraged the client to sit at our café for some tea and coffee, but they had always refused. After doing some sessions and activities, the client started to take part in the group conversations. They enjoyed the activities, mostly drawing and colouring, this was the best way for them to express their feelings. They also helped themselves to refreshments which was positive progress. In their follow-up assessment, the client selected 'I am happy here' and that they liked the group and the people. Additionally, their score for social interaction had now changed from 'none of the time' to 'some of the time'. The client has really evolved as a person and is still taking part in social activities such as the warm banks and will soon be joining our cooking classes too.

Stay Warm in Newham Project

In January 2023 we launched our important new 'Stay Warm in Newham' project in partnership with the Cadent Foundation and Groundworks. The project was set up in direct response to the many thousands of Newham residents struggling with the cost of living crisis, and in particular, rising fuel costs. In October 2022 we conducted our Cost-of-Living Crisis survey, which revealed that 77% of residents felt financially worse off compared to the previous year, and that 27% planned not to use heating in order to cope with rising fuel costs. Thanks to funding from the Cadent Foundation, Stay Warm in Newham delivers a number of initiatives to support struggling residents, including "Energy Champions" training for peer focussed support, free access to regular warm bank sessions and specialist advice from Groundwork London on energy related issues. There is also provision of an energy related hardship grant to some of the most vulnerable residents. A regular hot meals service and volunteer led cooking classes are also provided to encourage residents to try different energy saving methods. At the project launch we were joined by the Mayor of Newham, partners, community leaders, and most importantly local residents of Newham to discuss how we can better support the most vulnerable in our community. To date the project has achieved the following outcomes described in the table below:

Green Doctor Referrals	Green Doctor energy advice appointments completed	No. of warm bank sessions delivered	Energy Champion volunteers recruited
56	0	21 (Avg 45/50 residents per session)	3



Stay Warm in Newham Project launch January 2022

Stay warm in Newham case study:

Ms. K is an elderly Newham resident living alone and is considered vulnerable due to her age and medical conditions. She is also impacted by poverty and is a regular recipient of the Renewal Programme's Food Bank Service. On hearing about the Stay Warm in Newham Project, Ms. K made it known that she was struggling with high energy and water bills and has an extremely cold home. Overwhelmed by her poor living conditions and rising bills, Ms. K shared that this situation was having a detrimental effect on her mental health. Ms. K was offered advice and support through the project, including from our partner organisation the Groundworks Green Doctors service. Ms. K was supported to make an application to the Thames Water Assistance Fund which resulted in a 50% reduction in her water bills and provided her with a debt payment plan that included an element of match funding from the project, alleviating some of her financial burdens. After a home visit from the Groundworks Green Doctors, she was further supported with energy and water-saving advice, as well as being provided with energy-saving devices such as LED light bulbs, radiator panels, and draught-proofing. Additional measures such as improving her loft insulation are also now in process to help enhance her home life as a vulnerable elderly person and to alleviate her financial burdens.

Progress against objective 5 - Provision of high-quality youth services for Newham young people, supporting them to develop increased confidence, learning and skills.

Service Overview

Our Youth Services help young people learn about themselves, others and society through informal education and a wide range of activities. Our work helps to prepare them for life in today's world, diverts them from crime and anti-social behaviour and is also great fun. Through a wide range of activities such as sports, discussion groups, cooking and growing food, fashion, and IT, our young people learn about respect for

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themselves and others, self-sufficiency and how to achieve their ambitions. The Renewal Programme's Youth Services are purely community-based, often taking part in our main office space as well as various locations around the borough including community centres, libraries and schools. Through our seasonal programmes, we strive to transform and empower young people living in the borough to support them in being better equipped for their future. Over the course of the year we have delivered a number of projects to help our young people thrive.

Outcomes and impact

Open Access Youth Sessions - In collaboration with Bonny Downs Community Association (BDCA), we continued delivery of our "Empower Youth" project, a popular and inclusive youth program for Newham's East Ham area. The varied and popular programme of activities was co-produced with young people and the regular sessions delivered comprise of extra tuition/homework support, debating and discussion groups, sports activities, arts & crafts, games, consoles and volunteering the community. During term time, activities were delivered 6 days per week. Many of the young people attending these sessions would otherwise be roaming the streets on evenings and weekends, often citing difficult relationships at home or unsatisfactory housing conditions as the reason for staying out. In the year to 31 March 2023, 240 young people from a very wide range of ethnic and cultural backgrounds had participated in activities delivered directly by the Renewal Programme, with a total of 2052 attendances at these sessions. The following You Tube video link gives a good summary of this project: <https://youtu.be/DZ3fmZQAeOQ>

Youth Project case study

We first met RM when she came to one of our open access general youth programs at a park setting in E6, she was 15 years old. The youth workers encouraged her to attend regularly and join in with a range of activities. RM disclosed to one of our team that she was self-harming, so a referral was made to the Safeguarding team who confirmed that the family were already known to social services. Our youth staff attended meetings with RM's social workers and school representatives to draft a plan to better support RM moving forwards. RM told the social work team that she really liked attending sessions at the Renewal Programme and she felt supported by our youth staff. In January 2023, we agreed that RM would be given a trial as a young volunteer at one of our arts and crafts sessions for primary age children. This has worked out extremely well, with RM attending every session as a volunteer. The additional support by our staff and the volunteering opportunity given to RM has been transformational and her goal is to now to become a police officer.

School holiday activities and trips - Thanks to funding from the Healthy Activities and Food government funded scheme and East End Community Foundation grant funding, we were able to deliver a full programme of free to access activities in the Easter, summer and Christmas holidays of 2022/23. We worked closely with both Kensington and Essex Primary Schools in hosting extensive summer activity programmes. The activities delivered benefitted young people aged 5 - 19 years old and consisted of a diverse range of physical, sports-based, social, practical and creative activities and workshops. Over the course of the year our holiday activity programs benefitted 624 unique participants, with 4,486 attendances across the year. We were also able to provide temporary employment for 12 members of staff to help support the activities. As part of the school holiday activities, we also took young people on a range of exciting trips and outings, including for example to Youth Snow Camp, a project that offers skiing and snowboarding opportunities for young people. After taking part in Youth Snow Camp, one of our participants, Louise, earned a bursary to travel abroad to Italy to complete a skiing instructor level 1 course – read her brief story below.



Youth Snow Camp!

Louise was chosen to receive a full bursary to attend Youth Snow Camp because of her commitment and dedication. With this, she was able to travel to Italy where she spent a week in the mountains, shadowing a qualified instructor as part of her Level 1 Sports Instructor qualification. Louise said:

"I had the best experience of my life, I have made friends for life and a community I can come back to no matter what. Being in the mountains made me realise how much I want to travel and the life skills and lessons helped my confidence and gave me knowledge I can use in my future as I want to teach. Thank you for the amazing opportunity Renewal Programme!"

After-School Tuition - funded by the Jack Petchey Foundation, we continued our project to provide free after-school tutoring for students needing additional academic support. Spanning subjects including maths and science (for ages 15-16) and basic literacy and numeracy (for ages 10-11), this project also incorporated online personalized tutoring in mathematics for those nearing their GCSE exams. This project benefitted 67 young people during 2022/23.



Jack Petchey awards scheme

Josiah attends one of our after school tuition groups as he has been struggling with Maths. He has shown remarkable commitment in improving his skills in this area and has encouraged others to join the tuition classes. He is also a regular attendee at our other youth sessions and is very popular amongst his peers as he is always polite and supports others whenever he can. Josiah chose for the award funding to be spent on a group trip to the cinema and 10-pin bowling.

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RISK MANAGEMENT

Our approach to risk is to develop an organisational culture that optimises our ability to achieve our strategic objectives while ensuring appropriate management of risks. A trustees' away day was held on 7th October 2022 and was attended by 10 trustees and the senior management team. The main focal point of the day was to review progress against our strategic plan published in October 2021, as well as to review the major risks of the charity. The Trustees have therefore adequately identified and reviewed the risks to which the charity is exposed and work with the senior management team to ensure that appropriate controls are in place to provide reasonable assurance against each risk area. The main risks that the charity faces include:

- Lack of Financial Sustainability
- Security of tenure at current leased properties
- Lack of strategic vision / mission drift / failure of charity objectives being met
- Poor staff morale, training, retention and wellbeing
- IT failure / downtime / loss of data / cyber attack

A detailed risk register is in place and reviewed on a regular basis both operationally and strategically to help manage the on-going risks of the charity. Risk assessments are in place across all services and staff receive appropriate training.



Trustees away day 2022

RESERVES POLICY

The Trustees have set a Reserves Policy as per guidance from Charity Commission to protect the charity against drops in income or allow it to take advantage of new opportunities. The Board aims to hold three to six months' expenditure equivalent to between £400,000 and £800,000 as current assets within unrestricted reserves, in accordance with the charity's Reserves Policy. At the year-end there were unrestricted reserves of £744,298. Reserves are held to meet potential entitlements to severance pay if required, plus the cost of fulfilling contracts for utilities, rent etc. during the notice period required at the charity's properties. Ensuring there are sufficient funds to cover severance pay is essential due to the risk that contracts could come to an end and not be renewed, plus allowing the time to manage an orderly consultation period and exit for staff. The Board has decided to allocate a reserve of £100,000 to enable the charity to manage any future significant structural change arising through the requirement to move premises or the development of our housing service.

FINANCIAL REVIEW

Despite the challenging financial times, we are extremely grateful to all our grant funders and commissioners who have continued to support the work of the charity. Through increased efforts in fundraising and a prudent approach to resource management, we are pleased to report that there has been an increase in total charity funds this year from £889,252 in 2022 to £923,469 in 2023. Our overall position remains relatively healthy, although the variety of our funding sources needs strengthening. Reserve levels are relatively healthy at present and reflect our agreed policy. In the trustees' opinion, sufficient resources are in place or anticipated to enable the charity to continue in operation for the foreseeable future.

FUNDRAISING ACTIVITY STATEMENT

The Renewal Programme undertakes a range of fundraising activities and receives donations from a wide range of donors and supporters, including trusts and foundations, individuals and public bodies. The majority of our income is generated from fundraising activities targeted at trusts and foundations and the local authority. Income from individual donations is achieved through fundraising events and online giving. We are members of and comply with the fundraising standards set by the Fundraising Regulator. The Renewal Programme does not outsource any of its fundraising activities to third parties and we received no complaints regarding our fundraising activities in the year.



A £10,000 grant awarded by the Nationwide Building Society towards our RAMP Project

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BRANDING REVIEW

Following our 50th anniversary milestone in 2021 we launched a fresh brand in October 2022 to herald a new era for the charity, with a new logo, external signage and website refresh to accompany our new strapline of "Connection, Growth, Progress". With design input from our staff team, volunteers and service users, our new logo is modern and vibrant, depicting a welcome for all and a process of ongoing reflection and growth. Alongside the brand refresh, we also developed a detailed new communications plan which seeks to provide a focused and integrated approach to our marketing and communication functions. The new plan sets out three key strategies to aid our work moving forward:

- raise awareness of the Renewal Programme
- raise additional funds to support the work of the charity
- recruit new volunteers to work across the charity's projects



Our new logo and external signage

FUTURE PLANS

In June 2023 the charity took on a short term lease for a vacant plot of land next to our main premises at 395 High Street North. The large 600m2 site is earmarked for future redevelopment, however we have successfully negotiated meanwhile use of the site for community benefit until it is built on. Our proposal is to co-create activities with local people, focussing on food growing and greening, sports, arts and community events.

Other plans and priorities for the 2023/24 financial year will include:

- Continued effective delivery of all our current projects.
- Planning towards the development of a new strategy post 2024 which marks the end period of our "Double Down, Rise Up" strategic plan.
- Continuing to support residents through the long-term effects of both covid-19 and the ongoing cost of living crisis.
- Security of tenure – continue positive discussions and conclude agreement of a new lease at our main premises.



Staff inspecting the new meanwhile space next to 395 High Street North

- Trusted Charity status – having started the process in 2022 but hampered by limited staff capacity, we will be looking to complete our application for Trusted Charity level 1 status in 2023/24.
- Environmental impact – develop our existing work with a greater awareness of our environmental impact. We will review our energy consumption, reduce waste and increase recycling where possible.
- Co-production and lived experience – we will look to continue develop co-production more intentionally, enabling closer working relationship with our service users ensuring that services are designed with them and by them rather than for them.
- To develop a clearer focus on service provision for refugees, asylum seekers and undocumented migrants, including expansion of immigration services if possible.
- To embed the effective delivery of the new Newham Young Carers service.

Newham Community Renewal Programme

Trustees' annual report

For the year ended 31 March 2023

Auditor

Sayer Vincent LLP was re-appointed as the charitable company's auditor during the year and has expressed its willingness to continue in that capacity.

Approved by the Board of Management on 6 November 2023 and signed on its behalf by

Dave Eldridge
Chair

Ifeoma Okafor
Treasurer

Statement of responsibilities of the trustees

Law applicable to charities in England and Wales requires the trustees to prepare financial statements for each financial year which give a true and fair view of the charity's financial activities during the period and of its financial position at the end of the period.

In preparing financial statements giving a true and fair view, the trustees should follow best practice and:

- Select suitable accounting policies and then apply them consistently
- Observe the methods and principles in the Charities SORP
- Make judgements and estimates that are reasonable and prudent
- State whether applicable UK Accounting Standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Charities Act 2011. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charity's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

In so far as the trustees are aware:

- There is no relevant audit information of which the charitable company's auditor is unaware
- The trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information

Independent auditors' report

To the members of

Newham Community Renewal Programme

Opinion

We have audited the financial statements of Newham Community Renewal Programme (the 'charitable company') for the year ended 31 March 2023 which comprise the statement of financial activities, balance sheet, statement of cash flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- Give a true and fair view of the state of the charitable company's affairs as at 31 March 2023 and of its incoming resources and application of resources, including its income and expenditure for the year then ended
- Have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice
- Have been prepared in accordance with the requirements of the Companies Act 2006

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on Newham Community Renewal Programme's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Independent auditors' report

To the members of

Newham Community Renewal Programme

Other Information

The other information comprises the information included in the trustees' annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- The information given in the trustees' annual report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- The trustees' annual report, including the strategic report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the trustees' annual report. We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- Adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- The financial statements are not in agreement with the accounting records and returns; or
- Certain disclosures of trustees' remuneration specified by law are not made; or
- We have not received all the information and explanations we require for our audit; or
- The directors were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the trustees' annual report and from the requirement to prepare a strategic report.

Responsibilities of trustees

As explained more fully in the statement of trustees' responsibilities set out in the trustees' annual report, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied

Independent auditors' report

To the members of

Newham Community Renewal Programme

that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud are set out below.

Capability of the audit in detecting irregularities

In identifying and assessing risks of material misstatement in respect of irregularities, including fraud and non-compliance with laws and regulations, our procedures included the following:

- We enquired of management and the board of trustees, which included obtaining and reviewing supporting documentation, concerning the charity's policies and procedures relating to:
 - Identifying, evaluating, and complying with laws and regulations and whether they were aware of any instances of non-compliance;
 - Detecting and responding to the risks of fraud and whether they have knowledge of any actual, suspected, or alleged fraud;
 - The internal controls established to mitigate risks related to fraud or non-compliance with laws and regulations.
- We inspected the minutes of meetings of those charged with governance.
- We obtained an understanding of the legal and regulatory framework that the charity operates in, focusing on those laws and regulations that had a material effect on the financial statements or that had a fundamental effect on the operations of the charity from our professional and sector experience.
- We communicated applicable laws and regulations throughout the audit team and remained alert to any indications of non-compliance throughout the audit.
- We reviewed any reports made to regulators.

Independent auditors' report

To the members of

Newham Community Renewal Programme

- We reviewed the financial statement disclosures and tested these to supporting documentation to assess compliance with applicable laws and regulations.
- We performed analytical procedures to identify any unusual or unexpected relationships that may indicate risks of material misstatement due to fraud.
- In addressing the risk of fraud through management override of controls, we tested the appropriateness of journal entries and other adjustments, assessed whether the judgements made in making accounting estimates are indicative of a potential bias and tested significant transactions that are unusual or those outside the normal course of business.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

A further description of our responsibilities is available on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use of our report

This report is made solely to the charitable company's members as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Joanna Pittman (Senior statutory auditor)

20 November 2023

for and on behalf of Sayer Vincent LLP, Statutory Auditor

Invicta House, 108-114 Golden Lane, LONDON, EC1Y 0TL

Newham Community Renewal Programme Limited

Statement of Financial Activities (incorporating an income and expenditure account)

For the year ended 31st March 2023

	Note	Restricted funds £	Unrestricted funds £	2023 Total £	2022 Total £
Income					
<i>Income from</i>					
Donations and Legacies		–	24,244	24,244	58,837
Other Trading Activities		–	548	548	1,927
Interest income		–	6,595	6,595	1,044
Government Furlough Grant		–	–	–	2,513
<i>Income from charitable activities</i>					
Training and Education	2	4,238	244,919	249,157	279,272
Advice and Support		165,896	95,762	261,658	363,758
Housing Services		–	890,799	890,799	814,806
Newham Carers' Network		–	–	–	87,971
Youth Services		20,461	141,833	162,294	147,286
Community Facilities		–	80,738	80,738	65,615
Volunteering		10,000	48,784	58,784	62,475
Total income		200,595	1,534,222	1,734,817	1,885,504
Expenditure					
<i>Expenditure on raising funds</i>					
		–	590	590	300
<i>Expenditure on charitable activities</i>					
Training and Education		8,537	182,861	191,398	199,357
Advice and Support		130,184	82,532	212,716	346,265
Housing Services		–	814,850	814,850	811,400
Newham Carers' Network		31,302	–	31,302	77,561
Youth Services		34,605	150,117	184,722	115,406
Community Facilities		–	168,527	168,527	182,124
Core Cost Funding		31,816	–	31,816	–
Volunteering		5,610	59,069	64,679	66,077
Total expenditure	3	242,054	1,458,546	1,700,600	1,798,490
Net movement in funds		(41,459)	75,676	34,217	87,014
Funds at 1 April 2022		220,630	668,622	889,252	802,238
Funds at 31 March 2023	12	179,171	744,298	923,469	889,252

All of the above results are derived from continuing activities. There were no other recognised gains or losses

Newham Community Renewal Programme Limited

Balance sheet

Company no. 01327924

As at 31st March 2023

	Note	2023 £	2022 £
Fixed assets			
Tangible fixed assets	9	7,306	11,551
		<u>7,306</u>	<u>11,551</u>
Current assets			
Debtors	10	185,399	69,279
Short-term deposit		369,189	363,175
Cash at bank and in hand		525,759	661,593
		<u>1,080,347</u>	<u>1,094,047</u>
Creditors: amounts due within one year	11	<u>(164,184)</u>	<u>(216,346)</u>
Net current assets		<u>916,163</u>	<u>877,701</u>
Net assets		<u>923,469</u>	<u>889,252</u>
Funds			
Restricted funds			
Revenue		179,171	220,630
Designated Funds			
Property Reserve		100,000	100,000
Services Reserve		70,127	70,127
Unrestricted funds			
General		<u>574,171</u>	<u>498,495</u>
Total funds	12,13	<u>923,469</u>	<u>889,252</u>

Approved by the Board of Management on 6 November 2023 and signed on its behalf by

Dave Eldridge
Chair

Newham Community Renewal Programme Limited

Statement of Cashflows

For the year ended 31st March 2023

	2023		2022	
	£	£	£	£
Cash flows from operating activities:				
Net income/(expenditure) for the year	34,217		87,014	
Adjustments for:				
Depreciation charges	4,245		4,505	
Interest from short term deposit	(6,014)		(993)	
(Increase) / Decrease in debtors	(116,120)		107,807	
Decrease in creditors	(52,162)		(45,684)	
	<u> </u>		<u> </u>	
Net cash provided by (used in) operating activities		(135,834)		152,649
		<u> </u>		<u> </u>
Change in cash and cash equivalents in the year		(135,834)		152,649
Cash and cash equivalents at the beginning of the year		661,593		508,944
		<u> </u>		<u> </u>
Cash and cash equivalents at the end of the year		525,759		661,593
		<u> </u>		<u> </u>

1 Accounting policies

a) Statutory information

Newham Community Renewal Programme Limited is a charitable company limited by guarantee and is incorporated in England and Wales.

The registered office address and principal place of business is 395 High Street North, Manor Park, London E12 6PG.

b) Convention

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) – (Charities SORP FRS 102), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

The trustees have assessed whether the use of the going concern basis is appropriate and have considered possible events or conditions that might cast significant doubt on the ability of the Charity to continue as a going concern. The trustees have made this assessment for a period of at least one year from the date of approval of the financial statements. In particular the trustees have considered the Charity's forecasts and projections. After making enquiries the trustees have concluded that there is a reasonable expectation that the Charity has adequate resources to continue in operational existence for the foreseeable future. The Charity therefore continues to adopt the going concern basis in preparing its financial statements.

The trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern.

Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy or note.

c) Donations and Legacies

Donations, legacies and gifts are included in full in the statement of financial activities when receivable. Volunteer time is not included in the financial statements.

d) Grants and Commissioned Services income recognition

Income from grants and commissioned services is recognised in full in the statement of financial activities in the year in which the income is receivable.

e) Rental income recognition

Rental income is included in full in the statement of financial activities when receivable. Contractual and fee income is recognised in the financial statements to the extent that entitlement had been earned at the year end through performance of the contract.

f) Deferred income

Where unconditional entitlement to income receivable is dependent upon fulfilment of conditions within the charity's control, the incoming resources are recognised when there is sufficient evidence that conditions will be met. Where there is uncertainty as to whether the charity can meet such conditions the incoming resource is deferred.

g) Grants for the purchase of fixed assets

Grants for the purchase of fixed assets are credited to restricted incoming resources when receivable. Depreciation of fixed assets purchased with such grants is charged against the restricted fund. Where a fixed asset is donated to the charity for its own use, it is treated in a similar way to a restricted grant.

Notes to the financial statements

For the year ended 31st March 2023

1 Accounting policies (continued)

h) Expenditure

Expenditure is recognised in the period in which it is incurred. Expenditure includes attributable VAT which cannot be recovered.

Expenditure is allocated to the particular activity where the cost relates directly to that activity. Support costs include the salary and overhead costs not directly related to the charitable activity and Governance costs are the costs associated with the governance arrangements of the charity. These costs are associated with constitutional and statutory requirements and include any costs associated with the strategic management of the charity's activities. Support costs and Governance costs are allocated to the charitable activities in proportion to direct staff costs as follows:

	2023
RP Training and Education	15.34%
Community Facilities	6.89%
Advice and Support	16.63%
RP Housing Services	41.13%
Newham Carers' Network	2.32%
RP Youth Services	11.75%
Core Cost Funding	0.32%
Volunteering	5.62%
	<u>100.00%</u>

Expenditure on raising funds relate to the costs incurred by the charitable company in raising funds for the charitable work.

i) Depreciation

Depreciation is provided at rates calculated to write down the cost of each asset to its estimated residual value over its expected useful life. The depreciation rates in use are as follows:

Furniture, fixtures and fittings	20% straight line
Office equipment	25% straight line

Items of equipment are capitalised where the purchase price exceeds £500. Depreciation costs are allocated to activities on the basis of the use of the related assets in those activities. Assets are reviewed for impairment if circumstances indicate their carrying value may exceed their net realisable value and value in use.

j) Restricted funds

Restricted funds are to be used for specific purposes as laid down by the donor. Expenditure which meets these criteria is charged to the fund together with a fair allocation of management and support costs.

k) Unrestricted funds

Unrestricted funds are donations and other income receivable or generated for the objects of the charity.

l) Reserve transfers

Transfers from general to restricted funds are made to cover funding shortfalls on restricted activities.

m) Leased assets

Rentals payable under operating leases, where substantially all the risks and rewards of ownership remain with the lessor, are charged to the statement of financial activities on a straight line basis over the length of the lease.

n) Pension scheme

The charitable company operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the charitable company in an independently administered fund. The pension cost charge represents contributions payable under the scheme by the charitable company to the fund. The charitable company has no liability under the scheme other than for the payment of those contributions.

o) Donated goods

Donated goods represent assets donated for distribution or use by the charity. Assets given for distribution are recognised as incoming resources only when distributed. Assets given for use by the charity are recognised when receivable. Donated goods are valued at the amount actually realised from the disposal of the assets or at the price the charity would otherwise have paid for the assets.

1. Accounting policies (continued)

p) Financial Instruments

Financial assets such as cash and debtors are measured at their present value of the amounts receivable, less an allowance for the expected level of doubtful receivables. Financial liabilities such as trade creditors, loans and finance leases are measured at the present value of the obligation. An equity instrument is any contract that evidences a residual interest in the assets of the charity after deducting all of its liabilities.

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

q) Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered.

Prepayments are valued at the amount prepaid net of any trade discounts due.

r) Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account. Cash balances exclude any funds held on behalf of service users.

s) Short term deposits

Short term deposits includes cash balances that are invested in accounts with a maturity date of between 3 and 12 months.

t) Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

Notes to the financial statements

For the year ended 31st March 2023

2a Income from charitable activities – Current Year

Restricted income	RP Training and Education £	Advice and Support £	Newham Carers' Network £	RP Youth Services £	Volunteering £	2023 £
Cadent	-	30,541	-	-	-	30,541
Charles French	3,873	-	-	-	-	3,873
East End Community Fund	-	-	-	13,061	-	13,061
GLA Immigration	-	7,424	-	-	-	7,424
Groundwork	365	10,069	-	-	-	10,434
Jack Petchey	-	-	-	7,400	-	7,400
London Borough of Newham	-	9,900	-	-	-	9,900
London Catalyst	-	1,520	-	-	-	1,520
Nationwide	-	-	-	-	10,000	10,000
Society of Sacred Heart Church	-	6,000	-	-	-	6,000
Society of the Holy Child Jesus	-	15,000	-	-	-	15,000
South West Ham Child Welfare Society	-	4,700	-	-	-	4,700
Trussell Trust	-	30,000	-	-	-	30,000
Trust for London	-	50,742	-	-	-	50,742
Total restricted income	4,238	165,896	-	20,461	10,000	200,595

2b Income from charitable activities – Prior Year

Restricted income	RP Training and Education £	Advice and Support £	Newham Carers' Network £	RP Youth Services £	Volunteering £	2022 £
Big Lottery Fund	-	-	87,971	-	-	87,971
Charities Trust (Barclays)	-	-	-	250	-	250
Charles French	5,000	-	-	-	-	5,000
City Bridge Trust	9,875	-	-	-	-	9,875
Community Links	300	-	-	-	-	300
Digital Inclusion	-	17,149	-	-	-	17,149
East End Community Foundation	-	-	-	9,000	-	9,000
GLA Immigration	-	29,694	-	-	-	29,694
Groundwork Tesco Community Grant	9,096	1,050	-	-	-	10,146
Immigration	-	50,000	-	-	-	50,000
Jack Petchey	-	-	-	7,100	-	7,100
London Borough of Newham	-	8,374	-	-	-	8,374
Microgrants	-	16,950	-	-	-	16,950
Society of the Holy Child Jesus	-	24,425	-	-	-	24,425
Society of the Sacred Heart Food	-	4,000	-	-	-	4,000
Souter Charitable Trust ESOL	3,000	-	-	-	-	3,000
South West Ham Child Welfare Society	-	1,400	-	-	-	1,400
Trust for London	-	49,392	-	-	-	49,392
The Language Shop	2,128	-	-	-	-	2,128
Total restricted income	29,399	202,434	87,971	16,350	-	336,154

2 Income from charitable activities (continued)

Unrestricted income

	RP Training and Education £	Advice and Support £	RP Housing £	RP Youth Services £	Community Facilities £	Volunteering £	2023 £	2022 £
London Borough of Newham	229,884	80,000	156,031	141,833	-	48,784	656,532	638,992
Fee Income & Other Income	35	420	730,195	-	80,738	-	811,388	724,736
Donations – Individuals and organisations	15,000	15,342	-	-	-	-	30,342	119,908
Other – including bad debt write back	-	-	4,573	-	-	-	4,573	1,393
Total unrestricted income from charitable activities	244,919	95,762	890,799	141,833	80,738	48,784	1,502,835	1,485,029
Voluntary Income							24,244	58,837
Fee income							548	1,927
Interest income from short term deposit							6,014	993
Interest income other							581	51
Total unrestricted income from raising funds							31,387	61,808
Government Furlough Grant							-	2,513
Total unrestricted income							1,534,222	1,549,350

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2023

3a Total Expenditure – Current Year

	Cost of Raising funds £	Support services £	Training and Education £	Advice and Support £	Housing Services £	Newham Carers' Network £	Youth Services £	Community Facilities (395) £	Core Cost Funding £	Volunteering £	2023 £
Staff costs (note 4)	-	222,349	126,239	136,819	338,383	19,091	96,643	56,647	2,603	46,248	1,045,022
Project costs											
Activities & other	-	12,881	13,826	17,515	228,769	1,816	46,251	-	181	156	321,395
Consultancy & outsource costs	-	48,648	-	2,960	18,865	-	-	-	5,450	-	75,923
Publicity & subscriptions	-	3,907	1,494	345	383	-	2,562	4,860	-	52	13,603
Overheads											
Office costs	590	14,928	488	1,589	7,485	8	1,477	310	22,296	153	49,324
Premises cost	-	5,668	30	29	88,748	2,921	30	84,092	270	-	181,788
Depreciation	-	3,760	-	-	-	-	-	485	-	-	4,245
Audit fees	-	9,300	-	-	-	-	-	-	-	-	9,300
	590	321,441	142,077	159,257	682,633	23,836	146,963	146,394	30,800	46,609	1,700,600
Allocation*	-	(321,441)	49,321	53,459	132,217	7,466	37,759	22,133	1,016	18,070	-
Expenditure	590	-	191,398	212,716	814,850	31,302	184,722	168,527	31,816	64,679	1,700,600

*Costs have been apportioned based on staff costs for each service area.

3b Total Expenditure – Prior Year

	Cost of Raising funds £	Support services £	Training and Education £	Advice and Support £	Housing Services £	Newham Carers' Network £	Youth Services £	Community Facilities (395) £	Core Cost Funding £	Volunteering £	2022 £
Staff costs (note 4)	-	214,638	133,246	138,323	336,263	46,816	68,067	57,959	-	46,532	1,041,844
Project costs											
Activities & other	-	15,796	8,707	143,199	225,121	10,615	15,766	893	-	6	420,103
Consultancy & outsource costs	-	44,371	-	-	-	-	-	-	-	-	44,371
Bad debt expense	-	-	-	-	16,714	-	-	-	-	-	16,714
Equipment Maintenance	-	-	-	-	-	-	-	-	-	-	-
Publicity & subscriptions	-	6,780	945	5,469	499	103	648	-	-	-	14,444
Overheads											
Office costs	300	41,584	950	811	12,261	277	2,569	1,633	-	154	60,539
Premises cost	-	9,747	-	839	80,692	14	-	96,578	-	-	187,870
Depreciation	-	3,589	-	-	-	-	-	916	-	-	4,505
Audit fees	-	8,100	-	-	-	-	-	-	-	-	8,100
	300	344,605	143,848	288,641	671,550	57,825	87,050	157,979	-	46,692	1,798,490
Allocation*	-	(344,605)	55,509	57,624	139,850	19,736	28,356	24,145	-	19,385	-
Expenditure	300	-	199,357	346,265	811,400	77,561	115,406	182,124	-	66,077	1,798,490

*Costs have been apportioned based on staff costs for each service area.

4 Staff costs

The average number of employees calculated during the year was:

(Staff numbers are included on a headcount basis and do not take into account part time working)

	2023 No.	2022 No.
Training and Education	9	10
Advice and Support	6	5
Housing Services	8	7
Newham Carers' Network	1	2
Youth Services	7	6
Community Facilities	4	4
Volunteering	1	1
Support Services	5	6
	<u>41</u>	<u>41</u>

Staff costs in respect of the above employees were as follows:

	2023 £	2022 £
Salaries and wages	859,955	833,244
Social security costs	58,665	59,394
Pension contributions	23,477	21,977
Agency & temporary staff costs	82,552	97,773
Recruitment costs	2,675	3,575
Redundancy costs	5,275	-
Staff training and welfare	5,494	14,516
HR Support	3,928	6,418
Volunteer expenses	3,001	4,947
	<u>1,045,022</u>	<u>1,041,844</u>

One employee earned between £70,000 – £80,000 during the year (2022 – none). No employees earned between £60,000 – £70,000 during the year (2022 – one).

The key management personnel of the Charity comprise the Chief Executive, Director of Training and Youth, Director of Support and Empowerment Services and Director of Financial Management and Support. The total employee benefits of the key management personnel of the Charity were £203,486 (2022: £158,680).

5 Board of Management expenses

No board members received reimbursement of expenses during the year of £nil (2022: £nil).

6 Net income for the year

This is stated after charging:

	2023 £	2022 £
Depreciation	4,245	4,505
Auditors' remuneration (net of VAT)		
– for audit work	9,300	8,100
Operating lease rental:		
– property	44,528	44,528
	44,528	44,528

7 Pension costs

The charity operates a defined contribution pension scheme. The scheme and its assets are held by independent managers. The pension charge represents contributions due from the charity and amounted to £23,477 (2022: £21,977). The charity has no liability other than to pay over contributions.

8 Taxation

The charitable company is exempt from corporation tax as all its income is charitable and is applied for charitable purposes.

9 Fixed assets

	Office Equipment & Fixtures and Fittings £	Total £
Cost		
At 1 April 2022	28,087	28,087
At 31 March 2023	28,087	28,087
Depreciation		
At 1 April 2022	16,536	16,536
Charge for the year	4,245	4,245
At 31 March 2023	20,781	20,781
Net book value		
At 31 March 2023	7,306	7,306
At 31 March 2022	11,551	11,551

Notes to the financial statements

For the year ended 31st March 2023

10 Debtors

	2023 £	2022 £
Supported housing		
Rent arrears	66,040	51,459
Provision	(29,776)	(34,349)
	<u>36,264</u>	<u>17,110</u>
Trade debtors	72,604	21,326
Prepaid expenses	29,748	24,412
Accrued income	46,783	6,431
	<u>185,399</u>	<u>69,279</u>

11 Creditors: amounts due within 1 year

	2023 £	2022 £
Trade creditors	58,783	57,104
Accrued expenses	59,404	96,877
Deferred income	14,999	32,514
Taxation and social security	18,074	17,284
VAT	4,323	2,444
Other creditors	8,601	10,123
	<u>164,184</u>	<u>216,346</u>
Movement in deferred income		
Brought forward	32,514	59,252
Released in year	(32,514)	(59,252)
Deferred in year	14,999	32,514
	<u>14,999</u>	<u>32,514</u>

Notes to the financial statements

For the year ended 31st March 2023

12a Movements in funds (current year)

	1st April 2022 £	Income £	Expenditure £	Transfer £	31st March 2023 £
Restricted funds					
Training and Education	10,041	4,238	(8,537)	-	5,742
Advice and Support	123,641	165,896	(130,184)	-	159,353
Newham Carers' Network	31,302	-	(31,302)	-	-
Youth Services	18,220	20,461	(34,605)	-	4,076
Core Cost Funding	31,816	-	(31,816)	-	-
Volunteering	5,610	10,000	(5,610)	-	10,000
Total restricted funds	220,630	200,595	(242,054)	-	179,171
Designated funds					
Property Reserve	100,000	-	-	-	100,000
Services Reserve	70,127	-	-	-	70,127
Total designated funds	170,127	-	-	-	170,127
Unrestricted funds					
General funds	498,495	1,534,222	(1,458,546)	-	574,171
Total unrestricted funds	668,622	1,534,222	(1,458,546)	-	744,298
Total funds	889,252	1,734,817	(1,700,600)	-	923,469

12b Movements in funds (prior year)

	1st April 2021 £	Income £	Expenditure £	Transfer	31st March 2022 £
Restricted funds					
Training and Education	18,542	29,399	(37,900)	-	10,041
Advice and Support	87,559	202,434	(166,352)	-	123,641
Housing	6,830	-	(6,830)	-	-
Newham Carers' Network	20,659	87,971	(77,328)	-	31,302
Youth Services	16,146	16,350	(14,276)	-	18,220
Core Cost Funding	31,816	-	-	-	31,816
Volunteering	18,604	-	(12,994)	-	5,610
Total restricted funds	200,156	336,154	(315,680)	-	220,630
Designated funds					
Property Reserve	100,000	-	-	-	100,000
Services Reserve	70,127	-	-	-	70,127
Total designated funds	170,127	-	-	-	170,127
Unrestricted funds					
General funds	431,955	1,549,350	(1,482,810)	-	498,495
Total unrestricted funds	602,082	1,549,350	(1,482,810)	-	668,622
Total funds	802,238	1,885,504	(1,798,490)	-	889,252

12c Movements in funds (continued)

Purposes of Restricted Funds

Training and Education

The Mercers grant has enabled us to work in partnership with local charity Rosetta Arts to provide an arts programme aimed at local people aged over 55 who may never have experienced art first hand before. Our City Bridge Trust grant was used to provide informal volunteer-lead classes for older women so that they may learn English and improve their ability to engage with the wider community. We were also able to support a new digital skills class for older people kindly funded by Charles S French Foundation. Funding to provide more support to local people for whom English is not their first language was also received from The Language Shop and Community Links. Groundworks also kindly provided funds to support a new employability project targeting those furthest from the job market.

Advice and Support

This is a series of funds that provide advocacy and support services to refugees, asylum seekers and migrants. The needs of this client group have increased significantly as a result of covid-19 as many have no recourse to public funds and require additional support for food, clothes, basic household items and specialist advice services. We have been very grateful to receive funding support from a range of organisations including London over the border, South West Ham Child fund, Barclays covid-19 fund, The Felix Project, Fairshare, Newham Council, Aspers Good Causes, Arnold Clarke, Ford Britain Trust, The Order of the Friars Minor, Society of the Holy Child Jesus and the Souter Charitable Trust. These funds have enabled us to expand the frequency and range of crisis and community support services we provide as part of the RAMP project, for example our new digital inclusion hub which runs alongside our expanded foodbank offer. Trust for London have also continued to provide a grant to work jointly with fellow charity RAMFEL to provide free immigration advice to clients whilst also supporting their basic welfare needs. The Society of the Sacred Heart and Beaconsfield team ministry have also continued to provide much needed financial and practical support for the RAMP project, for which we are very grateful.

Housing

This year we also secured some small individual welfare grants for some of our hostel tenants to assist them with moving on to new permanent accommodation.

Newham Carers' Network

The Big Lottery grant focuses on empowering carers' physical and mental health and wellbeing. We will have completed this three year grant funded project in June 2022.

Youth Services

We are partnering with local charity Bonny Downs Community Association to jointly deliver youth services for the East Ham area, funded by the London Borough of Newham. We have also received funding from the Jack Petchey Foundation to provide tuition, equipment and support for young people in Newham. East End Community Foundation have funded school holiday and social action programmes for young people in Newham. The government funded "Healthy Activities and Food" (HAF) fund has enabled us to expand holiday activities and hot meals for young people in Newham.

Core Cost Funding

We received vital core cost funding support from City Bridge Trust, Barclays covid-19 fund and the National Lottery Community Fund towards additional operational costs through the pandemic.

Volunteering

Our growing Volunteering Project received funds from the London Borough of Newham as part of the "Connect Newham" consortium. We also received funding from the Mercers Company towards expanding our use of volunteers through the pandemic, particularly supporting the establishment of our Chat Newham project providing telephone befriending for vulnerable and isolated adults in Newham.

Property Reserve

For responding to significant structural change, relocation and development of the housing service.

Services Reserve

In 2020 the charity secured agreement from the landlord of the hostel we manage to reimburse the charity for costs related to the landlord electric meter at the hostel. The Board of Trustees agreed to set this aside as an investment in supporting charitable activities in accordance with the 2023 Strategic Plan, particularly relating to volunteering services.

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2023

13a Analysis of net assets between funds (current year)

	Restricted revenue funds £	Unrestricted funds £	Total funds £
Tangible fixed assets	-	7,306	7,306
Current assets	179,171	901,176	1,080,347
Creditors: Amounts falling due within one year	-	(164,184)	(164,184)
Net assets at 31 March 2023	179,171	744,298	923,469

13b Analysis of net assets between funds (prior year)

	Restricted revenue funds £	Unrestricted funds £	Total funds £
Tangible fixed assets	-	11,551	11,551
Current assets	220,630	873,417	1,094,047
Creditors: Amounts falling due within one year	-	(216,346)	(216,346)
Net assets at 31 March 2022	220,630	668,622	889,252

14 Related party transactions

There were no related party transactions in the year to 31st March 2023 (2022: Two). Dwayne Callender of KC Traders is the brother of Damian Callender, the Director of Support and Empowerment at the Renewal Programme. During the prior year a total of two payments were made to KC Traders, totalling £1,755 in relation to building maintenance work carried out at 308 Barking Road.

15 Operating lease commitments

The charity's total future minimum lease payments under non-cancellable operating leases is as follows for each of the following periods

	2023	2022
	£	£
Property		
Less than one year	59,370	59,370
Two to five years	24,738	59,370
Total	<u>84,108</u>	<u>118,740</u>

Notes to the financial statements

For the year ended 31st March 2023

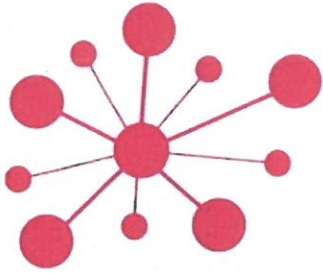
16 Prior Year SOFA

	Note	Restricted funds £	Unrestricted funds £	2022 Total £
Income				
<i>Income from</i>				
Donations and Legacies		-	58,837	58,837
Other Trading Activities		-	1,927	1,927
Interest income		-	1,044	1,044
Government Furlough Grant		-	2,513	2,513
<i>Income from charitable activities</i>				
Training and Education	2	29,399	249,873	279,272
Advice and Support		202,434	161,324	363,758
Housing Services		-	814,806	814,806
Newham Carers' Network		87,971	-	87,971
Youth Services		16,350	130,936	147,286
Community Facilities		-	65,615	65,615
Volunteering		-	62,475	62,475
Total income		336,154	1,549,350	1,885,504
Expenditure				
<i>Expenditure on raising funds</i>				
		-	300	300
<i>Expenditure on charitable activities</i>				
Training and Education		37,900	161,457	199,357
Advice and Support		166,352	179,913	346,265
Housing Services		6,830	804,570	811,400
Newham Carers' Network		77,328	233	77,561
Youth Services		14,276	101,130	115,406
Community Facilities		-	182,124	182,124
Volunteering		12,994	53,083	66,077
Total expenditure	3	315,680	1,482,810	1,798,490
Net (expenditure)/income		20,474	66,540	87,014
Funds at 1 April 2021		200,156	602,082	802,238
Funds at 31 March 2022	12	220,630	668,622	889,252

NEWHAM COMMUNITY RENEWAL PROGRAMME LIMITED

England & Wales - Charity number 275796

Accounts



The Renewal Programme

Company number: 01327924
Charity number: 275796

Newham Community Renewal Programme Limited

Report and financial statements
For the year ended 31 March 2022



Newham Community Renewal Programme

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Newham Community Renewal Programme

Reference and administrative information

For the year ended 31 March 2022

Status	The organisation is a charitable company limited by guarantee, incorporated on 31 August 1977 and registered as a charity on 5 June 1978.	
Governing document	The company was established under a memorandum of association which established the objects and powers of the charitable company and is governed under its articles of association.	
Company number	01327924	
Charity number	275796	
Registered office and operational address	395 High Street North Manor Park LONDON, E12 6PG	
Country of registration	England & Wales	
Country of incorporation	United Kingdom	
Board of Management	Arnold Ridout Christopher Lindsey Peter Koczerzat Rev'd Sue Lucas Amma Antwi-Yeboah Rajdeep Mann Ifeoma Okafor Edith Saituru Lois Lindley Rev'd Tim Dean Molly Patten Alex Skourtis Ian Webster Edward Gibbs Rev Marco Gonzaga Felipe Lopes Laura Glendinning	Chair (to June 2021) Vice-Chair Treasurer (to June 2021) Vice Treasurer (from August 2022) (from April 2022) (from April 2022)
Secretary	Peter Laing	Chief Executive Officer
Senior Management Team	Peter Laing Louise Vera Damian Callender Steve Wyatt	Chief Executive Officer Director of Youth and Training Director of Support and Empowerment Director of Financial Management and Support Services (to July 2021)

Newham Community Renewal Programme

Reference and administrative information

For the year ended 31 March 2022

Bankers

The Co-operative Bank PLC
9 Prescott Street
LONDON, E1 8BE

Nationwide Building Society
Kings Park Road
Moulton Park
NORTHAMPTON, NN3 6NW

Auditor

Sayer Vincent LLP
Chartered Accountants and Statutory Auditors
Invicta House, 108-114 Golden Lane
LONDON, EC1Y 0TL

Newham Community Renewal Programme

Trustees' annual report

For the year ended 31 March 2022

The Trustees (known as the Board of Management) present their report and the audited financial statements for the year ended 31 March 2022.

Reference and administrative information set out on page 1 forms part of this report. The financial statements comply with current statutory requirements, the memorandum and articles of association and the Statement of Recommended Practice – Accounting and Reporting by Charities: SORP applicable to charities preparing their accounts in accordance with FRS 102.

STRUCTURE, GOVERNANCE AND MANAGEMENT

The Renewal Programme is a registered charity and is also constituted as a company limited by guarantee. The governing document of the charitable company is our Memorandum and Articles of Association. The charity was established in 1971 and our objects are to promote any charitable purposes for the benefit of the Community within the boundaries of Greater London with preference being given to the London Borough of Newham. We work to assist and enable families, children, young people and adults to develop to their full potential for the benefit of themselves and the surrounding community.

Our Articles of Association state that the minimum number of trustees shall be six and not more than twenty. Our Trustee recruitment strategy aims to maintain a balance of experience, skills and local representation from the trustees on our board to ensure effective governance. All trustees give their time voluntarily. In 2021/22 we recruited two new members bringing additional skills to the board of trustees. A Trustee Skills Audit was completed in 2021 with the aim of capturing trustee skills and identifying any potential gaps for training or the recruitment of additional trustees. Areas of strength included leadership, change management and strategic planning, whilst areas for development included fundraising expertise, campaigning and disability & discrimination.

The board remains legally responsible for all activities of the charity, including matters delegated to staff and volunteers, and is responsible for:

- Defining the ethos and direction of The Renewal Programme;
- Setting and monitoring Renewal Programme policies;
- Employing all staff, including recruitment and staff development;
- Leasing or purchasing all premises used by the Programme;
- Applying for grants and holding funds, holding of contracts;
- Approving budgets and work plans for each area of work; and
- Appointing and monitoring the work of each of its sub-committees.

The Board delegates the day to day management of the charity to the Senior Management Team which comprises the Chief Executive (Peter Laing) and the Directors (Louise Vera, Steve Wyatt (until July 2021 and Damian Callender). The titles of senior managers may include the word 'director' although these individuals are not Directors of the Renewal Programme under the Companies Act).

Newham Community Renewal Programme

Trustees' annual report

For the year ended 31 March 2022

More information about the Trustees and the Senior Management Team can be found on the charity's website www.renewalprogramme.org.uk.

Appointment of trustees

New trustees are recruited either by word of mouth, advertisement or via East London Business Alliance which is an organisation engaged in matching business volunteers with charities in the area. All prospective trustees are invited to attend an informal interview, and a meeting of the Board as observers, spend some time with the Chief Executive and are taken on a tour of The Renewal Programme before being formally asked to become members of the organisation and of the Board. References are taken up and a DBS check is completed.

Trustee induction and training

Trustees are kept informed of suitable training offered from a range of organisations including Sayer Vincent, NCVO and Civil Society amongst others, covering a wide selection of subjects such as legal, finance and trustee responsibilities. Trustees are able to recover their cost of travel and the course fee.

Related parties and relationships with other organisations

The charity does not have any related or subsidiary undertakings. The charity is a founding member of One Newham, A CIO established to support collaborative working across the voluntary sector in Newham, and our CEO Peter Laing is currently a member of the One Newham board.

Remuneration policy for key management personnel

The charity has been a London Living Wage employer since 2020 and continues to be so. The charity does not operate any kind of performance related pay arrangements. The salary of the Chief Executive on appointment was set at £70,000 per annum by the Board having reviewed salaries for Chief Executives in similar organisations.

PUBLIC BENEFIT

The trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and in planning its future activities. In particular, the trustees consider how planned activities will contribute to the aims and objectives that have been set.

The Renewal Programme is achieving public benefit through the delivery of services to those in need in the London Borough of Newham and the surrounding boroughs; its work provides support to some of the neediest people of society, particularly those who are unlikely to find support from other statutory or third sector provision.

OBJECTIVES AND ACTIVITIES

The Charity's objects are specifically restricted to any charitable purpose for the benefit of the community within the boundaries of Greater London with preference being given to the London Borough of Newham. All of our work is currently carried out in the London Borough of Newham.

Newham Community Renewal Programme

Trustees' annual report

For the year ended 31 March 2022

The Trustees review the aims, objectives and activities of the charity each year. The review helps Trustees to ensure that the charity remains focused on its stated purposes. The Trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing current and future activities. In particular, the Trustees consider how planned activities will contribute to the aims and objectives that have been set.

Although our work is open to all local residents, our core emphasis is on those who fall through the gaps of statutory and societal support, particularly those facing severe or multiple disadvantages. The Renewal Programme places a high value on supporting people without passing judgement on them. Although we do adopt referral criteria for our services in order to ensure resources are deployed to the most marginalised or disadvantaged, we provide our services without making a judgement as to how or why the beneficiary got to a difficult point in their life to start with. Our focus is on giving assistance and helping people achieve the tools to be more resilient in future.

The main focus of our work at the present time is in the following areas:

- Providing supported housing accommodation for people affected by homelessness;
- Providing adult education and training to improve basic skills training;
- Providing youth services and activities for the benefit and growth of young people;
- Providing practical, social, health and wellbeing support for people affected by poverty;
- Providing immigration and other advice services to support refugees and migrants;
- Providing volunteering opportunities for development and social good;
- Providing support for carers and their families.

Our vision, mission and values

We believe that everybody should be given the opportunity to play an active role in society. This means having a suitable home, fulfilling work, the skills to make the most of their potential, being healthy, and feeling included in their communities.

Vision statement

Our vision is of vibrant and integrated Newham communities where everyone has access to suitable jobs, homes, health and education.

Mission statement

Our mission is to stand alongside those who struggle by inspiring hope and offering opportunities for connection, growth and progress.

Values

Spelling the acronym "DICE", the following organisational values inspire us and guide our planning, our decision-making, and our daily work.

DIGNITY – Treating everyone with kindness and respect.

INCLUSION – A community where everyone belongs.

Newham Community Renewal Programme

Trustees' annual report

For the year ended 31 March 2022

COLLABORATION – Working together to achieve more.

EMPOWERMENT – Co-creating opportunities for positive change.

Empowerment in particular sits at the very heart of everything the Renewal Programme strives to achieve. Our definition of empowerment is borne out of positive relationships, it is not something that can be forced or demanded. We believe that empowerment is about helping people to feel confident in their abilities and encouraged by their circumstances to the extent that they feel motivated to work on their desired goal or purpose.

Strategic Plan 2021–24

Following on from our newly developed mission, vision and values in 2020/21, we have gone on to develop a new three-year strategy setting out our plans for the future. We have called our new strategy 'Double Down, Rise Up', because we recognise that it is going to be a difficult journey ahead, that will require the very best of us all.

Strategic Objectives 2021 – 2024

Our new strategy sets out our ambition as a charity to grow both the reach of our work and the depth of impact we have on individuals living in Newham. We will focus on five key strategic objectives during this period as follows:

1. Provision of high-quality housing management and support services for the benefit of Newham residents affected by, or at risk of, homelessness, and helping to reduce incidences of homelessness to make their lives better.
2. Provision of adult education & training services in order to offer local people the knowledge, skills and opportunities they need to reach their potential to continue learning through life.
3. Provision of services to support refugees, migrants and asylum seekers, including immigration advice and practical support services.
4. Provision of opportunities that bring people together, reduce isolation and build stronger communities.
5. Provision of high-quality youth services for Newham young people, supporting them to develop increased confidence, learning and skills.

ACHIEVEMENTS AND PERFORMANCE

This section of the report looks at what the charity has achieved and the outcomes of our work in the reporting period. All our charitable activities are undertaken to further the Renewal Programmes charitable purposes for the public benefit. The Trustees report against each key strategic objective and the benefits the charity has brought to those groups of people that it is set up to help. The context of our achievements is set within the framework of our strategic plan and overall mission, vision and values.

Newham Community Renewal Programme

Trustees' annual report

For the year ended 31 March 2022

Monitoring our performance

We use a cloud based monitoring and evaluation system called UPSHOT across the charity to better capture and evidence the impact of our work. This enables us to capture contact information, attendance data, case studies, surveys, media and timeline events to track key milestones and distance travelled. In addition to UPSHOT we have also implemented a specialist system for our supported housing project called InForm which provides tenancy management, rents and rent schedules, health and safety checks, maintenance jobs and repairs and case management functionality.

Responding to the ongoing challenges of Covid-19

If ever there was a time to step-up and support the Newham community, 2021-2022 has been that year. Like many organisations operating in the wake of the pandemic we continued to experience service disruptions due to the turbulent effects of covid-19. We are however very proud to report that we continued to deliver all, and indeed grow some of our services throughout the pandemic. The pandemic has seen changes to the way many of our services are delivered, however we feel this has put us in a stronger position as we have developed a more agile and flexible service offering. After the extended lockdown periods at the onset of the pandemic, 2021/22 saw the re-opening of many of our face-to-face services, and certainly through the summer of 2021 we experienced a period of approaching what could be called normality, with all covid-19 restrictions lifted in July. The rollout of the covid-19 vaccination programme in 2021 also gave us encouragement that there was light at the end of the pandemic tunnel, however this did not prove to be the case through the winter period. The resurgence of the Covid-19 omicron variant towards the end of 2021 led to a further extended period of restrictions and lockdown, and with Newham continuing to be in the eye of the covid storm, together with being one of the lowest vaccine uptake areas, it continued to be an incredibly difficult time for our communities.

As with our proactive response at the outset of the pandemic, our continued focus through this financial year was to invest in the needs of our surrounding communities, the evidence of which can be read in these following pages. A strong aspect of our work was to play an active role in ensuring everyone in the community knew how to stay safe and had access to the support available locally. This included distributing free personal protective equipment, covid-19 lateral flow tests and advocating for as many staff, volunteers and residents as possible to take up the vaccine offer. We also continued to administer a small micro-grants programme funded by the local authority to help vulnerable residents self-isolate when impacted by the virus.

Our learning from covid-19

In terms of learning through this period, we have found that local organisations and networks at the fore-front of tangible support for local communities in times of crisis are so important. For example through this covid period we have been able to work alongside and support statutory authorities to reach deeper into communities with complex, ever-changing advice and guidance, not just on COVID-19 safety, but mental health, money advice, food insecurity and many other things. The importance of partnership working has been paramount, and we have been able to strengthen our relationships with many local organisations and statutory providers. We have

Newham Community Renewal Programme

Trustees' annual report

For the year ended 31 March 2022

worked closely with Newham Council, other voluntary sector organisations, local businesses and the NHS in ensuring that our services are part of a borough-wide strategic response to the pandemic. This has included for example our participation with local umbrella organisations Compost London and One Newham, as well as involvement in a number of strategic themed collaborations such as Newham Food Alliance and Newham anti-poverty alliance. As a Newham focussed community organisation of 50 years standing, we feel our deep roots have enabled us to respond effectively as a trusted and familiar service provider. A significant proportion of our staff are Newham based, contributing positively to the economy and environmental footprint of the borough.

We have also learnt much about ourselves and our communities. During tough times people and organisations can be resilient – we have witnessed this across the board with people responding with community spirit and incredible generosity in caring for friends, neighbours and strangers.

Supporting staff and volunteers through 2021/22

Any organisation is only as impactful as its staff and volunteer teams, and the pandemic has certainly brought out the best in our committed teams. Our priority as always has been the wellbeing of our staff and volunteer teams so that they can be supported to continue providing the best services to our beneficiaries. Through the continuing course of the pandemic, our teams have been affected in differing ways, with working patterns and locations disrupted from time to time, although less so than the previous year. Staff energy levels, morale and wellbeing have continued to be tested again through 2021–22. Through this period we have increased support for staff and volunteers in a number of ways, including providing regular covid testing and vaccinations, laptops and phones where needed, increased communications via regular team, 1–2–1 support meetings and a staff WhatsApp group and offering free counselling and access to tech/cycle salary sacrifice schemes.

The decision of the board in the wake of covid-19 to invest in a new volunteer co-ordinator continues to pay dividends with increases in volunteer numbers across most projects and increased capacity for the charity at a time when there are greater demands on our services.

Newham Community Renewal Programme

Trustees' annual report

For the year ended 31 March 2022



Staff training session 2021

As part of our learning process from covid-19, we asked staff to summarise:

What has gone well?

- We have learned that we can adapt quickly
- There has been increased focus on directly supporting the community
- We have increased our ability to engage with 'harder to hear' groups
- We can work in the office and at home and still be productive
- We have all received digital training and are better at IT
- We have all become more aware of our mental health
- We have learned to work better in partnership with others

What has been challenging?

- It has been a bit chaotic personally and professionally
- Working from home has been difficult - hard to draw a line between personal and work
- We have lost touch with some personal stories and personal experiences
- Redundancy and loss of income in rental
- Mental health impacts
- We have missed human interaction - both with colleagues and service users
- The lack of physical activity
- Hard to reach those without technology

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What might we do differently given the chance?

- Pay more attention to mental health – well-being / meditation sessions
- We need to get better still at using technology more effectively
- We need to build our understanding of online networks and how they can help our work
- We need to appreciate what others do and understand referral opportunities better



Staff away day 2021

Our 50th Anniversary

2021 saw us celebrate our 50th anniversary as an organisation, and we are very proud to have supported the Newham community for such a significant length of time. Over the past five decades, we've grown and adapted in line with the needs of our communities, however working with local people to tackle the underlying issues of poverty, injustice and disadvantage have remained at the heart of our existence. Throughout the year and subject to the interruptions of covid-19, we organised a number of celebratory events and fundraisers, including a 50 mile cycle ride, a 50-years 50 faces campaign (celebrating individuals involved in the charity over that period) and a celebration dinner at Stratford Old Town Hall. Our anniversary celebrations saw the launch of our new strategic plan "Rise up, Double down" and the showing of a short film, 'Dear Newham' (viewable here: <https://youtu.be/gJ9U6kztCW8> which highlighted some of our achievements and challenges over the years. Over 200 people attended the main celebration event, including the Mayor of Newham Rokhsana Fiaz and Sir Stephen Timms our long standing local MP. Our fundraising campaign launched to run alongside our anniversary celebrations raised over £25,000. A conservative estimate suggests we have touched the lives of over 100,000 local people during our 50 years in existence – an incredible achievement!

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Our 50th celebrations, staff & volunteers

Progress against strategic objectives

Progress against objective 1 – Provision of high-quality housing management and support services for the benefit of Newham residents affected by, or at risk of, homelessness, and helping to reduce incidences of homelessness to make their lives better.

Service description

The Renewal Programme Supported Housing Service provides specialised support for people affected by homelessness in the borough of Newham. Our service is aimed at people who have been homeless and who need some support to address the issues they are grappling with before they can manage to successfully live independently in the community. This includes people with drug or alcohol addiction, low levels of mental ill health or mild learning disabilities, people who have experienced domestic violence or trafficking, and people coming out of the criminal justice or care systems. We work to equip tenants with the skills and confidence needed for independent living and then to support them in finding suitable accommodation. We support people to gain the professional services they need alongside day to day living skills such as managing their finances and being able to cook for themselves. Our Barking Road Hostel is a mixture of shared 2 bed flats and single flats providing accommodation for 31 homeless people with various medium support needs. Our St Georges Hostel is made up of bedsits with shared kitchen and bathroom facilities that provides accommodation for 11 young people aged 18 – 25 with low levels of support need. Our hostel work is funded through a contract with London Borough of Newham.

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What we delivered:

Through the covid-19 period we have continued to run all our hostel accommodation and have provided additional support to residents to help with their wellbeing. We have had to provide a more intense level of support for our vulnerable residents, many of whom found themselves at greater risk of isolation and both mental and physical health challenges. Being able to provide food (including cooked meals) for our hostel residents has been crucial to helping keep them safe and well through the lockdown periods of the pandemic.

Supported housing case study: PG is on the verge of moving on from our supported housing project as he has recently been offered move on accommodation by NACRO, a local social housing organisation. PG had been a long term rough sleeper at the Stratford Centre before being referred to the Renewal Programme in June 2021 through the Newham local authority Homeless Prevention and Advice (HPAS) service. At the time of assessment, PG was struggling with both mental and physical health challenges. He was aggressive, self-harming, regularly smoked Cannabis and was addicted to alcohol. For his mental health issues he was on prescription medication, while for his physical health he was being treated for a pulmonary embolism and pulmonary tuberculosis. Whilst sleeping rough in the Stratford Centre, he was attacked 11 times between 2019 and 2021. Once at the Renewal Programme, PG began to feel the benefits of safe and stable accommodation alongside personalised support from our specialist staff team. PG was supported to engage with specialist organization Change, Grow, Live (CGL) for his substance misuse problems. He was also supported to engage more responsibly with his GP and other mental health professionals. The considerable efforts put in by PG, supported by the Renewal Programme, have led to a significant improvement in his quality of life. He has drastically reduced his alcohol and drug dependency and his physical health has also improved markedly as he has been able to comply with his treatment regimen. A move on to independent living is a huge success for PG and has set him on a path to a more stable and independent life.

In the year to 31 March 2022, we provided over 12,500 units of supported accommodation for individuals affected by homelessness, with a unit being one night of supported accommodation for each individual. In terms of move on opportunities to independent living, 7 residents achieved planned move on – this figure was once again significantly hampered by covid-19 as moving home was restricted for parts of the year. A number of tenants remain ready to move on but there continues to be an acute shortage of appropriate move-on accommodation in the area, which has hindered progress for many.

As part of the local authority rough sleeping pathway we have developed effective partnerships with Change, Grow, Live (CGL) to support residents with substance misuse challenges and with BEAM, an employment agency which supports homeless individuals to gain employment. During the course of 2021/22, 35 of our residents accessed CGL support and 10 Accessed BEAM support.

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One of our support workers playing table tennis with a resident

2022 saw us conduct a light touch independent service review of our housing provision, carried out by Jim Ripley, a retired housing association Chief Executive with 35 years housing experience. The resulting report was positive and concluded that “The scheme delivers a high level of service. Although funded for low- to medium-need residents there are several residents who have high needs. This puts pressure on the scheme, but staff seem to cope well. The staff provide support in some areas that used to be offered by other statutory services.”

I found the staff to be highly motivated and greatly committed to helping residents become independent. The recent successes in finding move-on accommodation have really boosted the morale of the whole scheme and staff are very happy that they have been able to support residents in their efforts to change their lives. –Jim Ripley, independent housing expert

Progress against objective 2 – Provision of adult education & training services in order to offer local people the knowledge, skills and opportunities they need to reach their potential to continue learning through life.

Service description

Our adult education and training service is delivered in partnership with the London Borough of Newham for adults who have no or little English, or very low level of Maths and IT skills (often combined with not having English as a first language). Our Ofsted registered service is aimed at adults seeking employment or entry to training, or simply need to be able to support their families, including helping children with homework or being able to engage with online banking and statutory services. This gives our students the confidence and knowledge to help them

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succeed and strengthens their place in the community. We offer a wide range of Functional Skills courses and intensive literacy and numeracy support. This important project helps the Newham community to realise its potential through education, employment and wellbeing support, targeting adults and young people most at risk of failing to meet their potential to go onto higher education or employment, and helping them to achieve more by improving their use of English. We are particularly proud that we support people who may have lived in Newham for many years without speaking English but with our support and encouragement find the courage to take the step to start to learn. The London Borough of Newham in the past has communicated solely in English and has not translated key documents, so it is vital that Newham residents have an understanding of English if they want to fully engage with the borough.

What we delivered:

Our programs are targeted at people for whom a large college situation might be daunting; our primary aim is to enable people to achieve recognised qualifications and to progress to further or higher education and employment. Although our project was once again disrupted by the pandemic, we were confident and prepared to transition more smoothly onto online learning platforms. Once again however, a number of learners missed out because they were digitally excluded and did not have the equipment and / or skills necessary to participate.



Learners in one of our I.T. classes

During the year we enrolled 376 unique learners over the academic year. There were a total of 9232 attendances at our classes in 2021–22. Courses provided included ESOL (English for Speakers of Other Languages), Maths and IT. 91% of our learners achieved a qualification and we are very proud of their achievements.

In addition to education and training barriers, many of our adult learners face a range of barriers affecting their ability to progress, for example isolation, debt or inadequate housing. Some also suffer from low-level mental health problems, most commonly anxiety and depression. We have

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therefore made significant efforts to refer and signpost these learners to other services provided by the charity and external partners, including social integration activities, food bank support and immigration advice to name a few. This is part of our intentional holistic approach to supporting our community.

Employment Support – for the first time in 2021/22 we ran an employment support project funded by Groundworks. The aim of the project was to help people to gain meaningful and sustainable employment and thereby helping our clients to improve their quality of life, security and independence. We delivered this project through a combination of tailored advice and support, work skills activities, job and training searches and interview, CV and application preparation support. We worked with a number of corporate partners to deliver this project, including East London Business Alliance and HSBC Bank. We achieved the following outcomes through this project: 23 people into accredited training and 2 people into work.

Digital inclusion – We secured a small grant from the Charles French Foundation to support the delivery of IT classes to elderly and vulnerable sections of the community. We delivered weekly basic IT classes for those who had no or limited experience using the internet. We reached a total of 33 clients, helping them to be less digitally excluded and to access internet devices and support through our digital hub project. 12 of these learners transitioned onto our IT accredited course.

Training & Education case study – LF is 66 years old and retired. He grew up in Dagenham and moved to Newham over 30 years ago. LF has struggled in life because he has been deaf since the age of 12 and at 20 years old had a serious road accident, which left him with brain injuries resulting in a 3-month coma. While LF was in a coma, he had a stroke which left him with left sided paralysis and memory issues. Over many years, through “tough love” and care from his parents, he recovered and was able to walk and use his arms. He said, ‘I was very grateful that my dad didn’t accept the help from the hospital because that would have discouraged me from not trying hard’. Due to this, he was not successful in achieving his goal of completing a degree but instead he completed other courses such as motor mechanic and computer repairs. LF also has mobility problems which restricts him from attending appointments. He said, ‘I need a face-to-face appointment because I need to lip read to have a conversation, therefore a telephone conversation with the DWP is a problem’. If he has a home visit appointment, he requests a precise time so that he can wait at the door as he otherwise wouldn’t be able to hear the doorbell. LF was referred to us by his social prescriber to study computer classes which would aid him to complete online benefit forms and to make online GP appointments. Before joining our Charles French funded classes, he had very little knowledge of using a computer other than to use Google. LF was keen to join our course and is enjoying the class very much and making friends. He joined the course in early 2022 and has said he finds his teacher friendly, patient and very supportive. He is looking forward to moving to a higher level in September 2022. LF said, ‘I am more confident in using the computer and the software and has given me more independence’. He now uses the knowledge to email, keep in touch with his family on social media and doing online shopping.

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Rough sleepers ESOL – In 2021 we worked in partnership with Newham Council to deliver ESOL classes for former rough sleepers as part of the councils homeless support pathway. The purpose of this pilot project was to support clients who were eligible for work and work ready but had been experiencing problems with language barriers preventing them accessing work and moving towards independence. The aims of the project were to help former rough sleepers to gain confidence, do things independently, gain employment, improve spoken and written English and develop new social networks. A total of 19 participants were enrolled onto the pilot project with 16 gaining an accreditation.

Progress against objective 3 – Provision of services to support refugees, migrants and asylum seekers, including immigration advice and practical support services.

Service description

Our Refugee and Migrant project (RAMP) has supported Newham based migrants, refugees and asylum seekers for 30+ years, offering practical, emotional, social and legal support. Following our OISC registration in 2021, we continue to be the only Newham-organisation providing free OISC Level-3 immigration advice. Over the past 18 months we made the intentional decision to expand our service offerings in order to better support those coming into our RAMP project. In addition to long standing foodbank services, we have launched immigration advice, financial inclusion services, digital inclusion services, social engagement opportunities and more. Our aim has been to support people in crisis, but also to provide complementary wraparound services to enable greater growth and progress out of poverty.



Our community hub provision

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The majority of those we work with have challenges related to their immigration status, where it is either unclear, undocumented or not yet finalised. These individuals face significant challenges due to a complex hostile immigration system. Many of our clients enter the UK legally and find themselves out of status due to financial hardship, life circumstances, or lack of legal aid access. Long waiting lists and insufficient capacity (to provide free immigration advice) means many are pushed to the margins of society, facing deportation and exploitation by unscrupulous landlords and employers. COVID-19 brought unprecedented demand to our services, with people who had previously never accessed community support from us finding themselves without a safety net to cope. Many people who did not qualify for furlough were at risk of destitution. A large proportion of local migrants' struggle with insufficient knowledge of immigration law, poor language skills and digital exclusion, rendering them unable to self-advocate, access vital support and trapped in a cycle of unemployment, exploitation, poverty and isolation. Our RAMP project supports people who are in this situation and who are destitute or facing destitution. Often the individuals and families we support are homeless or in unsuitable accommodation, have serious health issues and may be suffering from the trauma of being trafficked or sexually abused or exploited. People in this situation are often very scared and do not know how to navigate or engage with statutory requirements. In the year to March 2022 we saw new clients from as far afield as Afghanistan, Albania, Bangladesh, Brazil, Bulgaria, Caribbean, China, El-Salvador, Eritrea, Germany, Ghana, Guinea, India, Iran, Iraq, Italy, Jamaica, Kenya, Kosovo, Liberia, Libya, Nigeria, Pakistan, Portugal, Romania, Sierra Leone, Somalia, Sri Lanka, Sudan, Syria, Trinidad and Tobago, Ukraine, and Zimbabwe.

What we delivered:

Foodbank offer

Given the rife food insecurity driven by covid-19 and on-going poverty challenges, we continued our foodbank provision twice weekly to cope with increased demand. RAMP welcomed 439 new clients of whom 79% were women and 58 % had children. We supported a total number of 643 unique individuals during the year. Our foodbank service continued to act as a main gateway service and triage point for individuals seeking additional and holistic support. Over the course of the year, the foodbank service saw a total of 6,200 attendances and gave out over 12,100 food parcels to families facing destitution. Of those attending in 2021/22, 8 % wanted support with their immigration status 8 % had no recourse to public funds, 100 % wanted support with destitution and 10 % wanted support with housing. We also provided small scale support for clients experiencing domestic violence, disability and mental health issues.

Welfare grants

Funded by the local authority, we continued to administer a small microgrants scheme from April – June 2021 which was established to support individuals and families to self isolate more effectively. The grant amount was up to £200 and was targeted at those financially affected by covid-19 in order to better support them to self isolate. In 2021/22 we approved seven microgrants and a further 60 clients were supported to access individual welfare grants.



Volunteers setting up the foodbank

Immigration advice

We maintained our Office of the Immigration Services Commissioner (OISC) regulated organisation status for the whole of 2021/22, and our full time immigration advisor (OISC level 3) dealt with 41 applications and 97 representations in this period. This service continued to be significantly over-subscribed and the capacity provided by a single full time employee was inadequate. We continue to work in partnership with legal advice organisation RAMFEL, and in 2021/22 referred 18 cases to them for resolution of immigration status issues. In addition to this 110 people were assisted to access initial pro bono legal advice. 28 cases had an outcome, all successful, the clients have either been granted leave to remain with recourse to public funds or a fee waiver.

Stay Settled in Newham Project

As a result of the UK's decision to leave the European Union, the Renewal Programme led a consortium of 10 organisations to support vulnerable residents in applying for the European Union Settlement Scheme (EUSS). 'Stay Settled in Newham' focussed on identifying and supporting vulnerable EU-migrants who risked missing the Brexit application-deadline. Without post-Brexit status in the UK, these individuals would have no access to lawful work and accommodation, and No Recourse to Public Funds, increasing pressure on the support and services provided by an already stretched voluntary sector. The first of its kind in the borough, the campaign adopted a pioneering approach to engaging over 1000 residents and over 200 local community, faith and voluntary organisations, delivering 64 in person and online events, establishing a free telephone support line and guiding over 300 residents through their EUSS applications in the 10 weeks before the Scheme's deadline. We coordinated grassroot organisations, conducted outreach

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events, led a multi-lingual print and social media campaign, secured an article in the Daily Mail, and appearances on Al Jazeera, BBC London and ITV News. Our campaign culminated in over 120,000+ people viewing our social media posts and adverts!



Our "Stay settled in Newham" campaign

Progress against objective 4 – Provision of opportunities that bring people together, reduce isolation and build stronger communities.

Service description

Newham is an area of high population churn (around 19% each year), with these frequent relocations, cultural, religious and language barriers hindering the development of social capital and stable peer support networks. This in turn exacerbates issues of isolation and poverty. We have therefore prioritised creating more opportunities for people of different ages and backgrounds to regularly connect with each other in order to improve community cohesion, resilience and quality of life for local residents. Indeed Covid-19 has reminded us all that the need for social connection and community has never been greater. Central to our approach in 2021/22 has been the establishment and growth of our new community hub provision alongside the foodbank in order to provide additional, welcoming and more holistic support to the community, including free refreshments, general advice and signposting and a digital hub with WIFI and laptop provision (see below). Our Share and Give initiative of 2020 has transitioned into an established volunteering project offer which is detailed below. In addition to providing a range of services which bring people together, we also hire out our community facilities at 395 High Street North to a range of community groups to deliver activities of community benefit directly.

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What we delivered

Digital Inclusion

Through 2021/22 we continued to deliver our much needed digital inclusion project which consisted of digital hub drop-in sessions, digital futures classes and remote 1-2-1 training and support. Across the year we delivered 184 sessions and logged 690 attendances. Although we did gift a small number of devices in the year, the post covid-19 focus has been more on training and 1-2-1 support for digitally excluded individuals and groups. For example a new project funded by the Charles S French Charitable Trust enabled delivery of IT classes to elderly and vulnerable sections of the community through weekly basic IT classes for those who have no or limited experience using the internet. We continued to be supported by our fantastic team of digital champion volunteers in the delivery of this project.



Case study - Akram joined the Renewal Programme as a Digital Hub volunteer 7 months ago. Since then, he has contributed over 65 hours with us!

A typical day in the Hub sees Akram talking to local residents to understand their needs. He sensitively uses this information to see how he can support each person. He tries to look at the bigger picture, addressing different challenges residents might be facing in life, including issues with housing, employment, health and education. From this, he signposts clients to internal and external support services that can further support people. All the while, he incorporates digital skills into the client relationship: supporting people to set up and access emails, fill in online forms and upload documents. It's safe to say we couldn't imagine the Tuesday hub without his contagious joyful energy. He leaves a positive mark on every client he supports, working in a professional and empathetic manner to holistically support each person. Thank you Akram!

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Volunteering

Throughout 2021/22 we continued to rely on the vital support of our many volunteers and we are particularly grateful for their continued support through the pandemic. Over the course of the year 82 volunteers joined the organisation and received induction into our volunteer programme and 40 volunteer training sessions were delivered throughout the period. All our volunteers receive General Volunteer Training (including basic safeguarding, health and safety, confidentiality and boundaries management training) as well as role-specific training to ensure they are confident in their role. 25 volunteers joined our Connect Newham telephone befriending programme, 21 volunteers, mostly service users, volunteered at our Food bank and coffee area, 12 volunteers became Digital Champions, 2 were inducted to support our Carers project, 4 volunteers joined our new Community Support sessions, 4 volunteers developed our St George's gardening project, 8 volunteers joined our ESOL volunteer project, 3 volunteers provided interpreting for our Immigration advice service, 3 volunteers joined our new Women's Coffee Morning project. By the end of March 2022, the Renewal Programme had 7 volunteer-based projects.



One of our volunteer appreciation events in 2021

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Connect Newham

In January 2021 we launched our "Connect Newham" Telephone Befriending Service in partnership with Age UK East London and SUBCO Trust. The service is aimed at Newham residents aged 18+ and experiencing feelings of loneliness and isolation. Residents are matched with a trained volunteer befriender for an agreed number of calls. This service has been very well received and brings local people together through conversation so they can stay positive and connected. The following 2 tables detail the impact of the project across the consortium in the first year of operation:

Total No. client referrals	Total Active Clients	Total Declined Service	No. Clients sent to partners	No. Volunteer Applications	No. Volunteers Trained	No. Matches
236	113	50	73	159	117	167

96.7% feeling optimistic about the future
97.6% feeling closer to others
94.4% dealing better with problems
92% reporting a stabilised or increased mood score
6 WEEKS average call plan duration



A connect Newham event in 2022

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Carers Health & Empowerment Project

2021/22 was the final full year of our 3 year Lottery funded Carers Health and Empowerment Project (CHEP). The project is structured to provide in depth training to a small number of carers, who then cascade this learning and development to wider groups and networks of carers in the borough. Whilst the knowledge and skill sets of carer learners has undoubtedly increased significantly through the course of the project, learning to design and deliver workshops independently has proven to be a larger step for some learners than anticipated, especially given the disruptive nature of the pandemic. Additional support and one to one coaching was therefore provided to help participants move forward positively. Over the course of the year we conducted 16 co-delivery sessions in the following areas:

- Advocating for your child/young people;
- Understanding the Rights of Disabled Children;
- Tips on Resolving Disputes for carers, Understanding the Rights of Disabled Children;
- Advocating for disability welfare benefits and Winter wellness workshops;

Despite the challenges mentioned above, we have reached 192 carers within this period which placed us close to our target of 200 carers reached per year. Although the lottery funded project is drawing to a close, we continue to provide a framework of support for this important group.



One of our carer learners receiving an award from our CEO Peter Laing

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Progress against objective 5 – Provision of high-quality youth services for Newham young people, supporting them to develop increased confidence, learning and skills.

Service description

Our Youth Services help young people learn about themselves, others and society through informal education and a wide range of activities. Our work helps to prepare them for life in today's world, diverts them from crime and anti-social behaviour and is also great fun. Through a wide range of activities such as sports, discussion, cooking and growing food, fashion, and IT, our young people learn about respect for themselves and others, self-sufficiency and how to achieve their ambitions. The Renewal Programme's Youth Services are purely community based, often taking part in our main office space as well as various locations around the borough including community centres, libraries and schools. Through our seasonal programmes, we strive to transform and empower young people living in the borough to support them in being better equipped for their future. Covid-19 has impacted particularly negatively on our young people, affecting their education, training and employment opportunities. Over the course of the year we have delivered a number of projects to help our young people recover and thrive.

What we delivered

Open access youth sessions

We continued to work in partnership with Bonny Downs Community Association (BDCA) to deliver a targeted youth offer for the East Ham area of Newham. The varied and popular programme of activities was co-produced with young people and the regular sessions delivered comprise of extra tuition/homework support, debating and discussion groups, sports activities, arts & crafts, games, consoles and volunteering the community. During term time, activities were delivered 6 days per week. Many of the young people attending these sessions would otherwise be roaming the streets on evenings and weekends, often citing difficult relationships at home or unsatisfactory housing conditions as the reason for staying out. In the year to 31 March 2022, 376 young people from a very wide range of ethnic and cultural backgrounds had participated in our activities with a total of 1393 attendances.



Young people attending one of our open access youth sessions

Thanks to funding from the Healthy Activities and Food scheme and the East End Community Foundation, we were able to deliver a full programme of free to access activities in the Easter, summer and Christmas holidays of 2021/22. The activities delivered benefitted young people aged 5 - 19 years old and consisted of a diverse range of physical, sports-based, social, practical and creative activities and workshops. We worked closely with Essex Primary School who hosted an extensive summer activity programme. Over the course of the year our holiday activity programs benefitted 283 young people and provided temporary employment for 14 members of staff.



A Taekwondo session at our summer programme

Tuition sessions

Throughout 2021 we delivered a programme of free to access, after-school tutoring for underachieving young people in Newham, funded by the Jack Petchey Foundation. This new project offered maths and science tuition for young people aged 15-16, along with reading, writing and

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maths support for children aged 10–11. We also offered online 1–2–1 maths tuition for young people about to undertake GCSE exams. Over the course of the year 28 young people benefitted from this provision.

RISK MANAGEMENT

Our approach to risk is to develop an organisational culture that optimises our ability to achieve our strategic objectives while ensuring appropriate management of risks. A trustees away day was held in May 2021 and was attended in person by 7 trustees, with one joining remotely. The main focal point of the day was to input into the development of our new strategy which was published in October 2021, as well as to review the major risks of the charity. Risk management is also integrated into the discussions of the Board, and at each meeting a pertinent issue is discussed by reference to the risk register. The Trustees have therefore adequately identified and reviewed the risks to which the charity is exposed and work with the senior management team to ensure that appropriate controls are in place to provide reasonable assurance against each risk area. The main risks that the charity faces include:

- Lack of Financial Sustainability
- Over dependence on a small number of funding sources
- Security of tenure at current leased properties
- Lack of strategic vision / mission drift / failure of charity objectives being met
- Poor staff morale, training, retention and wellbeing
- Loss of volunteers
- IT failure / downtime / loss of data / cyber attack

A detailed risk register is in place and reviewed on a regular basis both operationally and strategically to help manage the on-going risks of the charity. Risk assessments are in place across all services and staff receive appropriate training.



2021 trustees away day with risk management planning

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RESERVES POLICY

The Trustees have set a Reserves Policy as per guidance from Charity Commission to protect the charity against drops in income or allow it to take advantage of new opportunities. The Board aims to hold three to six months' expenditure equivalent to between £400,000 and £800,000 as current assets within unrestricted reserves, in accordance with the charity's Reserves Policy. At the year-end there were unrestricted reserves of £668,622. Reserves are held to meet potential entitlements to severance pay if required, plus the cost of fulfilling contracts for utilities, rent etc. during the notice period required at the charity's properties. Ensuring there are sufficient funds to cover severance pay is essential due to the risk that contracts could come to an end and not be renewed, plus allowing the time to manage an orderly consultation period and exit for staff. The Board has decided to allocate a reserve of £100,000 to enable the charity to manage any future significant structural change arising through the requirement to move premises or the development of our housing service.

FINANCIAL REVIEW

Through 2021/22 we managed to secure additional covid-related crisis support grants to assist through this period, albeit on a short term basis in most cases.

Our facility hire income has recovered somewhat in the past year, but is still below pre-covid levels and is further affected in real terms by the increases in running costs such as gas and electricity.

Through 2021/22 we reviewed a number of our outsourced support contracts with the express intention to reduce our overhead costs without compromising on quality. This process saw us change contracts for HR provision, IT and broadband.

Despite the challenging financial times, we are extremely grateful to all our grant funders and commissioners who have taken a supportive and pragmatic approach to service delivery targets and outcomes whilst maintaining agreed payments. We have also continued to be supported financially for part of the year by a combination of the governments coronavirus job retention scheme, reduced lease rental payments thanks to our landlords the United Reform Church (URC) and reduced local rates.

We are pleased to report that there has been an increase in total charity funds this year from £802,238 in 2021 to £889,252 in 2022, despite the extreme challenges of covid-19. Our overall position remains relatively healthy, although the variety of our funding sources needs strengthening. Reserve levels are relatively healthy at present and reflect our agreed policy. In the trustees' opinion, sufficient resources are in place or anticipated to enable the charity to continue in operation for the foreseeable future.

FUNDRAISING ACTIVITY STATEMENT

The Renewal Programme undertakes a range of fundraising activities and receives donations from a wide range of donors and supporters, including trusts and foundations, individuals and public

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bodies. The majority of our income is generated from fundraising activities targeted at trusts and foundations and the local authority. Income from individual donations is achieved through fundraising events and online giving. We are members of and comply with the fundraising standards set by the Fundraising Regulator. The Renewal Programme does not outsource any of its fundraising activities to third parties and we received no complaints regarding our fundraising activities in the year.

FUTURE PLANS

Our plans and priorities for the 2022/23 financial year will include:

- Delivery of new strategic plan – being the first full financial year since the development of our new strategic plan “Double Down, Rise Up”, we will be focussing on the effective delivery of this plan to help ensure that our work remains targeted and impactful. In particular we will be seeking to invest further in:
 - Our advice and support functions, offering greater capacity and expertise to better support the community. This will include seeking additional resources to increase immigration advice capacity.
 - Developing our housing services by exploring opportunities to increase our specialist housing provision.
- Continued recovery from the effects of covid-19 – we will continue to deal with both the fallout and future challenges of the pandemic.
- The cost of living crisis – at the time of writing, inflation is running at around 12% and we are already facing the dual challenges of how to deal with rapidly rising operational costs at the same time as providing effective support for our struggling communities.
- Security of tenure – we currently have around 2 years to run on our lease at our main community hub premises, and will be seeking to gain an extension on this lease period or to find suitable alternative premises.
- Trusted Charity status – having started the process in 2022, we will be looking to complete our Trusted Charity level 1 status.
- Environmental impact – where possible we will be looking to develop our existing work with a greater awareness of our environmental impact. We will review our energy consumption, reduce waste and increase recycling where possible.
- Co-production and lived experience – we will also look to develop co production more intentionally, enabling closer working relationship with our service users ensuring that services are designed with them and by them rather than for them.

Newham Community Renewal Programme

Trustees' annual report

For the year ended 31 March 2022

Auditor

Sayer Vincent LLP was re-appointed as the charitable company's auditor during the year and has expressed its willingness to continue in that capacity.

Approved by the Board of Management on 7 November 2022 and signed on its behalf by



Arnold Ridout
Chair



Ifeoma Okafor
Treasurer

Independent auditors' report

To the members of

Newham Community Renewal Programme

Opinion

We have audited the financial statements of Newham Community Renewal Programme (the 'charitable company') for the year ended 31 March 2022 which comprise the statement of financial activities, balance sheet, statement of cash flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- Give a true and fair view of the state of the charitable company's affairs as at 31 March 2022 and of its incoming resources and application of resources, including its income and expenditure for the year then ended
- Have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice
- Have been prepared in accordance with the requirements of the Companies Act 2006

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on Newham Community Renewal Programme's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Independent auditors' report

To the members of

Newham Community Renewal Programme

Other Information

The other information comprises the information included in the trustees' annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- The information given in the trustees' annual report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- The trustees' annual report, including the strategic report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the trustees' annual report. We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- Adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- The financial statements are not in agreement with the accounting records and returns; or
- Certain disclosures of trustees' remuneration specified by law are not made; or
- We have not received all the information and explanations we require for our audit; or
- The directors were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the trustees' annual report and from the requirement to prepare a strategic report.

Independent auditors' report

To the members of

Newham Community Renewal Programme

Responsibilities of trustees

As explained more fully in the statement of trustees' responsibilities set out in the trustees' annual report, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud are set out below.

Capability of the audit in detecting irregularities

In identifying and assessing risks of material misstatement in respect of irregularities, including fraud and non-compliance with laws and regulations, our procedures included the following:

- We enquired of management and the board of trustees, which included obtaining and reviewing supporting documentation, concerning the charity's policies and procedures relating to:
 - Identifying, evaluating, and complying with laws and regulations and whether they were aware of any instances of non-compliance;
 - Detecting and responding to the risks of fraud and whether they have knowledge of any actual, suspected, or alleged fraud;

Independent auditors' report

To the members of

Newham Community Renewal Programme

- The internal controls established to mitigate risks related to fraud or non-compliance with laws and regulations.
- We inspected the minutes of meetings of those charged with governance.
- We obtained an understanding of the legal and regulatory framework that the charity operates in, focusing on those laws and regulations that had a material effect on the financial statements or that had a fundamental effect on the operations of the charity from our professional and sector experience.
- We communicated applicable laws and regulations throughout the audit team and remained alert to any indications of non-compliance throughout the audit.
- We reviewed any reports made to regulators.
- We reviewed the financial statement disclosures and tested these to supporting documentation to assess compliance with applicable laws and regulations.
- We performed analytical procedures to identify any unusual or unexpected relationships that may indicate risks of material misstatement due to fraud.
- In addressing the risk of fraud through management override of controls, we tested the appropriateness of journal entries and other adjustments, assessed whether the judgements made in making accounting estimates are indicative of a potential bias and tested significant transactions that are unusual or those outside the normal course of business.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

A further description of our responsibilities is available on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Independent auditors' report

To the members of

Newham Community Renewal Programme

Use of our report

This report is made solely to the charitable company's members as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Joanna Pittman (Senior statutory auditor)

Date: **24 November 2022**

for and on behalf of Sayer Vincent LLP, Statutory Auditor
Invicta House, 108-114 Golden Lane, LONDON, EC1Y 0TL

Newham Community Renewal Programme Limited

Statement of Financial Activities (incorporating an income and expenditure account)

For the year ended 31st March 2022

	Note	Restricted funds £	Unrestricted funds £	2022 Total £	2021 Total £
Income					
<i>Income from</i>					
Donations and Legacies		-	58,837	58,837	23,861
Other Trading Activities		-	1,927	1,927	-
Interest income		-	1,044	1,044	1,034
Government Furlough Grant		-	2,513	2,513	64,542
<i>Income from charitable activities</i>					
RP Training and Education	2	29,399	249,873	279,272	273,950
RAMP		202,434	161,324	363,758	251,743
RP Housing Services		-	814,806	814,806	844,756
Newham Carers' Network		87,971	-	87,971	88,576
RP Youth Services		16,350	130,936	147,286	40,000
Community Facilities		-	65,615	65,615	15,223
Core Cost Funding		-	-	-	54,562
Volunteering		-	62,475	62,475	48,333
Total income		336,154	1,549,350	1,885,504	1,706,580
Expenditure					
<i>Expenditure on raising funds</i>					
		-	300	300	70
<i>Expenditure on charitable activities</i>					
RP Training and Education		37,900	161,457	199,357	216,226
RAMP		166,352	179,913	346,265	168,160
RP Housing Services		6,830	804,570	811,400	882,905
Newham Carers' Network		77,328	233	77,561	89,373
RP Youth Services		14,276	101,130	115,406	25,847
Community Facilities		-	182,124	182,124	180,181
Core Cost Funding		-	-	-	49,429
Volunteering		12,994	53,083	66,077	28,977
Total expenditure	3	315,680	1,482,810	1,798,490	1,641,168
Net income for the year	6	20,474	66,540	87,014	65,412
Transfers between funds		-	-	-	-
Net movement in funds		20,474	66,540	87,014	65,412
Funds at 1 April 2021		200,156	602,082	802,238	736,826
Funds at 31 March 2022	12	220,630	668,622	889,252	802,238

All of the above results are derived from continuing activities. There were no other recognised gains or losses other than those stated above. Movements in funds are disclosed in Note 12 to the financial statements.

Newham Community Renewal Programme Limited

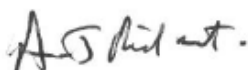
Balance sheet

Company no. 01327924

As at 31st March 2022

	Note	2022 £	2021 £
Fixed assets			
Tangible fixed assets	9	11,551	16,056
		<u>11,551</u>	<u>16,056</u>
Current assets			
Debtors	10	69,279	177,086
Short-term deposit		363,175	362,182
Cash at bank and in hand		661,593	508,944
		<u>1,094,047</u>	<u>1,048,212</u>
Creditors: amounts due within one year	11	<u>(216,346)</u>	<u>(262,030)</u>
Net current assets		<u>877,701</u>	<u>786,182</u>
Net assets		<u>889,252</u>	<u>802,238</u>
Funds			
Restricted funds			
Revenue		220,630	200,156
Designated Funds			
Property Reserve		100,000	100,000
Services Reserve		70,127	70,127
Unrestricted funds			
General		498,495	431,955
Total funds	12,13	<u>889,252</u>	<u>802,238</u>

Approved by the Board of Management on 7 November 2022 and signed on its behalf by



Arnold Ridout
Chair

Newham Community Renewal Programme Limited

Statement of Cashflows

For the year ended 31st March 2022

	2022		2021	
	£	£	£	£
Cash flows from operating activities:				
Net income/(expenditure) for the year	87,014		65,412	
Adjustments for:				
Depreciation charges	4,505		3,817	
Interest from short term deposit	(993)		(969)	
Decrease in debtors	107,807		190,262	
(Decrease) in creditors	(45,684)		(125,946)	
Net cash provided by (used in) operating activities	152,649		132,576	
Cash flows from investing activities:				
Purchase of tangible fixed assets	-		(17,090)	
Net cash provided by (used in) investing activities	-		(17,090)	
Change in cash and cash equivalents in the year	152,649		115,486	
Cash and cash equivalents at the beginning of the year	508,944		393,458	
Cash and cash equivalents at the end of the year	661,593		508,944	

1 Accounting policies

a) Statutory information

Newham Community Renewal Programme Limited is a charitable company limited by guarantee and is incorporated in England and Wales.

The registered office address and principal place of business is 395 High Street North, Manor Park, London E12 6PG.

b) Convention

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) – (Charities SORP FRS 102), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

The trustees have assessed whether the use of the going concern basis is appropriate and have considered possible events or conditions that might cast significant doubt on the ability of the Charity to continue as a going concern. The trustees have made this assessment for a period of at least one year from the date of approval of the financial statements. In particular the trustees have considered the Charity's forecasts and projections. After making enquiries the trustees have concluded that there is a reasonable expectation that the Charity has adequate resources to continue in operational existence for the foreseeable future. The Charity therefore continues to adopt the going concern basis in preparing its financial statements.

The trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern.

Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy or note.

c) Donations and Legacies

Donations, legacies and gifts are included in full in the statement of financial activities when receivable. Volunteer time is not included in the financial statements.

d) Grants and Commissioned Services income recognition

Income from grants and commissioned services is recognised in full in the statement of financial activities in the year in which the income is receivable.

e) Rental income recognition

Rental income is included in full in the statement of financial activities when receivable. Contractual and fee income is recognised in the financial statements to the extent that entitlement had been earned at the year end through performance of the contract.

f) Deferred income

Where unconditional entitlement to income receivable is dependent upon fulfilment of conditions within the charity's control, the incoming resources are recognised when there is sufficient evidence that conditions will be met. Where there is uncertainty as to whether the charity can meet such conditions the incoming resource is deferred.

g) Grants for the purchase of fixed assets

Grants for the purchase of fixed assets are credited to restricted incoming resources when receivable. Depreciation of fixed assets purchased with such grants is charged against the restricted fund. Where a fixed asset is donated to the charity for its own use, it is treated in a similar way to a restricted grant.

1 Accounting policies (continued)

h) Expenditure

Expenditure is recognised in the period in which it is incurred. Expenditure includes attributable VAT which cannot be recovered.

Expenditure is allocated to the particular activity where the cost relates directly to that activity. Support costs include the salary and overhead costs not directly related to the charitable activity and Governance costs are the costs associated with the governance arrangements of the charity. These costs are associated with constitutional and statutory requirements and include any costs associated with the strategic management of the charity's activities. Support costs and Governance costs are allocated to the charitable activities in proportion to direct staff costs as follows:

	2022
RP Training and Education	16.11%
Community Facilities	7.01%
RAMP	16.72%
RP Housing Services	40.58%
Newham Carers' Network	5.73%
RP Youth Services	8.23%
Volunteering	5.63%
	<u>100.00%</u>

Expenditure on raising funds relate to the costs incurred by the charitable company in raising funds for the charitable work.

i) Depreciation

Depreciation is provided at rates calculated to write down the cost of each asset to its estimated residual value over its expected useful life. The depreciation rates in use are as follows:

Furniture, fixtures and fittings	20% straight line
Office equipment	25% straight line

Items of equipment are capitalised where the purchase price exceeds £500. Depreciation costs are allocated to activities on the basis of the use of the related assets in those activities. Assets are reviewed for impairment if circumstances indicate their carrying value may exceed their net realisable value and value in use.

j) Restricted funds

Restricted funds are to be used for specific purposes as laid down by the donor. Expenditure which meets these criteria is charged to the fund together with a fair allocation of management and support costs.

k) Unrestricted funds

Unrestricted funds are donations and other income receivable or generated for the objects of the charity.

l) Reserve transfers

Transfers from general to restricted funds are made to cover funding shortfalls on restricted activities.

m) Leased assets

Rentals payable under operating leases, where substantially all the risks and rewards of ownership remain with the lessor, are charged to the statement of financial activities on a straight line basis over the length of the lease.

n) Pension scheme

The charitable company operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the charitable company in an independently administered fund. The pension cost charge represents contributions payable under the scheme by the charitable company to the fund. The charitable company has no liability under the scheme other than for the payment of those contributions.

o) Donated goods

Donated goods represent assets donated for distribution or use by the charity. Assets given for distribution are recognised as incoming resources only when distributed. Assets given for use by the charity are recognised when receivable. Donated goods are valued at the amount actually realised from the disposal of the assets or at the price the charity would otherwise have paid for the assets.

1. Accounting policies (continued)

p) Financial Instruments

Financial assets such as cash and debtors are measured at their present value of the amounts receivable, less an allowance for the expected level of doubtful receivables. Financial liabilities such as trade creditors, loans and finance leases are measured at the present value of the obligation. An equity instrument is any contract that evidences a residual interest in the assets of the charity after deducting all of its liabilities.

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

q) Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered.

Prepayments are valued at the amount prepaid net of any trade discounts due.

r) Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account. Cash balances exclude any funds held on behalf of service users.

s) Short term deposits

Short term deposits includes cash balances that are invested in accounts with a maturity date of between 3 and 12 months.

t) Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

Ne

Notes to the financial statements

For the year ended 31st March 2022

2a Income from charitable activities – Current Year

Restricted income	RP Training and Education £	RAMP £	RP Housing £	Newham Carers' Network £	RP Youth Services £	Core Cost Funding £	Volunteering £	2022 £
Big Lottery Fund	-	-	-	87,971	-	-	-	87,971
Charities Trust (Barclays)	-	-	-	-	250	-	-	250
Charles French	5,000	-	-	-	-	-	-	5,000
City Bridge Trust	9,875	-	-	-	-	-	-	9,875
Community Links	300	-	-	-	-	-	-	300
Digital Inclusion	-	17,149	-	-	-	-	-	17,149
East End Community Foundation	-	-	-	-	9,000	-	-	9,000
GLA Immigration	-	29,694	-	-	-	-	-	29,694
Groundwork Tesco Community Grant	9,096	1,050	-	-	-	-	-	10,146
Immigration	-	50,000	-	-	-	-	-	50,000
Jack Petchey	-	-	-	-	7,100	-	-	7,100
London Borough of Newham	-	8,374	-	-	-	-	-	8,374
Microgrants	-	16,950	-	-	-	-	-	16,950
Society of the Holy Child Jesus	-	24,425	-	-	-	-	-	24,425
Society of the Sacred Heart Food	-	4,000	-	-	-	-	-	4,000
Souter Charitable Trust ESOL	3,000	-	-	-	-	-	-	3,000
South West Ham Child Welfare Society	-	1,400	-	-	-	-	-	1,400
Trust for London	-	49,392	-	-	-	-	-	49,392
The Language Shop	2,128	-	-	-	-	-	-	2,128
Total restricted income	29,399	202,434	-	87,971	16,350	-	-	336,154

2b Income from charitable activities – Prior Year

Restricted income	RP Training and Education £	RAMP £	RP Housing £	Newham Carers' Network £	RP Youth Services £	Core Cost Funding £	Volunteering £	2021 £
Big Lottery Fund	-	-	-	88,576	-	-	-	88,576
Charities Trust (Barclays)	7,500	9,000	18,419	-	15,500	33,181	16,400	100,000
City Bridge Trust	20,128	-	-	-	-	-	-	20,128
Community Links	2,500	-	-	-	-	-	-	2,500
Digital Inclusion	-	15,351	-	-	-	-	-	15,351
East End Community Foundation	-	10,000	-	-	6,000	10,000	-	26,000
Greater Change	-	-	400	-	-	-	-	400
Jack Petchey	-	-	-	-	500	-	-	500
London Borough of Newham	-	8,522	-	-	-	-	5,800	14,322
London Over the Border Food Grant receiv	-	10,000	-	-	-	-	-	10,000
London Immigration	-	24,999	-	-	-	-	-	24,999
Mercers	-	-	-	-	-	-	6,920	6,920
MHCLG	9,150	-	-	-	-	-	-	9,150
Microgrants	-	61,850	-	-	-	-	-	61,850
Society of the Sacred Heart Food	-	4,000	-	-	-	-	-	4,000
South West Ham Child Welfare Society	-	2,800	-	-	-	-	-	2,800
Trust for London	-	48,133	-	-	-	-	-	48,133
The Language Shop	4,252	-	-	-	-	-	-	4,252
The National Lottery	-	21,235	31,884	-	-	11,381	500	65,000
Total restricted income	43,530	215,891	50,703	88,576	22,000	54,562	29,620	504,882

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2022

2 Income from charitable activities (continued)

Unrestricted income

	RP Training and Education £	RAMP £	RP Housing £	RP Youth Services £	Community Facilities £	Volunteering £	2022 £	2021 £
London Borough of Newham	229,884	140,000	156,031	66,865	-	46,212	638,992	413,477
Fee Income & Other Income	-	420	652,314	6,387	65,615	-	724,736	648,977
Donations – Individuals and organisations	19,989	20,904	5,068	57,684	-	16,263	119,908	36,631
Other	-	-	1,393	-	-	-	1,393	13,176
Total unrestricted income from charitable activities	249,873	161,324	814,806	130,936	65,615	62,475	1,485,029	1,112,261
Voluntary Income							58,837	23,861
Fee income							1,927	-
Interest income from short term deposit							993	969
Interest income other							51	65
Total unrestricted income from raising funds							61,808	24,895
Government Furlough Grant							2,513	64,542
Total unrestricted income							1,549,350	1,201,697

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2022

3a Total Expenditure – Current Year

	Cost of Raising funds £	Support services £	RP Training and Education £	RAMP £	RP Housing Services £	Newham Carers' Network £	RP Youth Services £	Community Facilities (395) £	Core Cost Funding £	Volunteering £	2022 £
Staff costs (note 4)	-	214,638	133,246	138,323	336,263	46,816	68,067	57,959	-	46,532	1,041,844
Project costs											
Activities & other	-	15,796	8,707	143,199	225,121	10,615	15,766	893	-	6	420,103
Consultancy & outsource costs	-	44,371	-	-	-	-	-	-	-	-	44,371
Bad debt expense	-	-	-	-	16,714	-	-	-	-	-	16,714
Publicity & subscriptions	-	6,780	945	5,469	499	103	648	-	-	-	14,444
Overheads											
Office costs	300	41,584	950	811	12,261	277	2,569	1,633	-	154	60,539
Premises cost	-	9,747	-	839	80,692	14	-	96,578	-	-	187,870
Depreciation	-	3,589	-	-	-	-	-	916	-	-	4,505
Audit fees	-	8,100	-	-	-	-	-	-	-	-	8,100
	300	344,605	143,848	288,641	671,550	57,825	87,050	157,979	-	46,692	1,798,490
Allocation*	-	(344,605)	55,509	57,624	139,850	19,736	28,356	24,145	-	19,385	-
Expenditure	300	-	199,357	346,265	811,400	77,561	115,406	182,124	-	66,077	1,798,490

*Costs have been apportioned based on staff costs for each service area.

3b Total Expenditure – Prior Year

	Cost of Raising funds £	Support services £	RP Training and Education £	RAMP £	RP Housing Services £	Newham Carers' Network £	RP Youth Services £	Community Facilities (395) £	Core Cost Funding £	Volunteering £	2021 £
Staff costs (note 4)	-	263,265	114,895	36,120	364,223	43,507	14,274	102,524	22,362	14,356	975,526
Project costs											
Activities & other	-	7,694	3,644	88,775	236,985	11,045	1,980	3,428	2,745	1,150	357,446
Consultancy & outsource costs	-	42,007	-	10,665	-	-	-	-	-	-	52,672
Bad debt expense	-	-	-	-	15,214	-	-	-	-	-	15,214
Publicity & subscriptions	-	1,205	60	-	991	113	751	-	1,470	4,693	9,283
Overheads											
Office costs	70	62,975	9	590	16,244	686	633	706	2,528	521	84,962
Premises cost	-	21,134	31,538	11,236	70,198	9,000	5,728	14,318	7,462	-	164,886
Depreciation	-	3,577	-	-	-	-	1,117	240	-	-	3,817
Audit fees	-	7,790	-	-	-	-	-	-	-	-	7,790
	70	409,647	150,146	147,386	673,427	64,351	17,638	121,216	36,567	20,720	1,641,168
Allocation*	-	(409,647)	66,080	20,774	209,478	25,022	8,209	58,965	12,862	8,257	-
Expenditure	70	-	216,226	168,160	882,905	89,373	25,847	180,181	49,429	128,977	1,641,168

*Costs have been apportioned based on staff costs for each service area.

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2022

4 Staff costs

The average number of employees calculated during the year was:

(Staff numbers are included on a headcount basis and do not take into account part time working)

	2022 No.	2021 No.
RP Training and Education	10	10
RAMP	5	1
RP Housing Services	7	7
Newham Carers' Network	2	2
RP Youth Services	6	2
Community Facilities	4	6
Volunteering	1	1
Support Services	6	5
	41	34

Staff costs in respect of the above employees were as follows:

	2022 £	2021 £
Salaries and wages	833,243	732,512
Social security costs	59,394	56,688
Pension contributions	21,977	21,220
Agency & temporary staff costs	97,773	113,644
Recruitment costs	3,575	20,550
Redundancy costs	-	1,740
Staff training and welfare	14,516	8,591
HR Support	6,418	15,891
Volunteer expenses	4,947	4,689
	1,041,844	975,526

One employee earned between £60,000 – £70,000 during the year (2021 – one).

The key management personnel of the Charity comprise the Chief Executive, Director of Training and Youth, Director of Support and Empowerment and Director of Financial Management and Support. The total employee benefits of the key management personnel of the Charity were £158,680 (2021: £179,299).

5 Board of Management expenses

No board members received reimbursement of expenses during the year of £nil (2021: £nil).

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2022

6 Net income for the year

This is stated after charging:

	2022 £	2021 £
Depreciation	4,505	3,817
Auditors' remuneration (net of VAT) § for audit work	8,100	7,750
Operating lease rental: § property	44,528	44,528
	<u>44,528</u>	<u>44,528</u>

7 Pension costs

The charity operates a defined contribution pension scheme. The scheme and its assets are held by independent managers. The pension charge represents contributions due from the charity and amounted to £21,977 (2021: £21,220). The charity has no liability other than to pay over contributions.

8 Taxation

The charitable company is exempt from corporation tax as all its income is charitable and is applied for charitable purposes.

9 Fixed assets

	Office Equipment & Fixtures and Fittings £	Total £
Cost		
At 1 April 2021	28,087	28,087
At 31 March 2022	28,087	28,087
Depreciation		
At 1 April 2021	12,031	12,031
Charge for the year	4,505	4,505
At 31 March 2022	16,536	16,536
Net book value		
At 31 March 2022	11,551	11,551
At 31 March 2021	16,056	16,056

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2022

10 Debtors	2022	2021
	£	£
Supported housing		
Rent arrears	51,459	89,277
Provision	(34,349)	(50,280)
	<u>17,110</u>	<u>38,997</u>
Trade debtors	21,326	75,514
Prepaid expenses	24,412	38,213
Accrued income	6,431	20,333
Taxation and social security	-	4,029
	<u>69,279</u>	<u>177,086</u>
	<u><u>69,279</u></u>	<u><u>177,086</u></u>
11 Creditors: amounts due within 1 year	2022	2021
	£	£
Trade creditors	57,104	74,608
Accrued expenses	96,877	84,088
Deferred income	32,514	59,252
Taxation and social security	17,284	18,211
VAT	2,444	-
Other creditors	10,123	25,871
	<u>216,346</u>	<u>262,030</u>
	<u><u>216,346</u></u>	<u><u>262,030</u></u>
Movement in deferred income		
Brought forward	59,252	14,999
Released in year	(59,252)	(14,999)
Deferred in year	32,514	59,252
	<u>32,514</u>	<u>59,252</u>
	<u><u>32,514</u></u>	<u><u>59,252</u></u>

Deferred income is comprised of a contract for Bonny Downs starting work in April and LBN Adult participation monthly fee for April.

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2022

12a Movements in funds (current year)

	1st April 2021 £	Income £	Expenditure £	Transfer £	31st March 2022 £
Restricted funds					
RP Training and Education	18,542	29,399	(37,900)	-	10,041
RAMP	87,559	202,434	(166,352)	-	123,641
Housing	6,830	-	(6,830)	-	-
Newham Carers' Network	20,659	87,971	(77,328)	-	31,302
RP Youth Services	16,146	16,350	(14,276)	-	18,220
Core Cost Funding	31,816	-	-	-	31,816
Volunteering	18,604	-	(12,994)	-	5,610
Total restricted funds	200,156	336,154	(315,680)	-	220,630
Designated funds					
Property Reserve	100,000	-	-	-	100,000
Services Reserve	70,127	-	-	-	70,127
Total designated funds	170,127	-	-	-	170,127
Unrestricted funds					
General funds	431,955	1,549,350	(1,482,810)	-	498,495
Total unrestricted funds	602,082	1,549,350	(1,482,810)	-	668,622
Total funds	802,238	1,885,504	(1,798,490)	-	889,252

12b Movements in funds (prior year)

	1st April 2020 £	Income £	Expenditure £	Transfer	31st March 2021 £
Restricted funds					
RP Training and Education	22,435	43,530	(47,423)	-	18,542
RAMP	22,412	215,891	(150,744)	-	87,559
Housing	-	50,703	(43,873)	-	6,830
Newham Carers' Network	20,718	88,576	(88,635)	-	20,659
RP Youth Services	1,413	22,000	(7,267)	-	16,146
Core Cost Funding	1,745	54,562	(24,490)	-	31,817
Volunteering	-	29,620	(11,016)	-	18,604
Total restricted funds	68,723	504,882	(373,450)	-	200,156
Designated funds					
Property Reserve	100,000	-	-	-	100,000
Services Reserve	70,127	-	-	-	70,127
Total designated funds	170,127	-	-	-	170,127
Unrestricted funds					
General funds	497,976	1,201,697	(1,267,718)	-	431,955
Total unrestricted funds	668,103	1,201,697	(1,267,718)	-	602,082
Total funds	736,826	1,706,580	(1,641,168)	-	802,238

12c Movements in funds (continued)

Purposes of Restricted Funds

Renewal Programme Training and Education

The Mercers grant has enabled us to work in partnership with local charity Rosetta Arts to provide an arts programme aimed at local people aged over 55 who may never have experienced art first hand before. Our City Bridge Trust grant was used to provide informal volunteer-lead classes for older women so that they may learn English and improve their ability to engage with the wider community. We were also able to support a new digital skills class for older people kindly funded by Charles S French Foundation. Funding to provide more support to local people for whom English is not their first language was also received from The Language Shop and Community Links. Groundworks also kindly provided funds to support a new employability project targeting those furthest from the job market.

Refugee & Migrant Project (RAMP)

This is a series of funds that provide advocacy and support services to refugees, asylum seekers and migrants. The needs of this client group have increased significantly as a result of covid-19 as many have no recourse to public funds and require additional support for food, clothes, basic household items and specialist advice services. We have been very grateful to receive funding support from a range of organisations including London over the border, South West Ham Child fund, Barclays covid-19 fund, The Felix Project, Fairshare, Newham Council, Aspers Good Causes, Arnold Clarke, Ford Britain Trust, The Order of the Friars Minor, Society of the Holy Child Jesus and the Souter Charitable Trust. These funds have enabled us to expand the frequency and range of crisis and community support services we provide as part of the RAMP project, for example our new digital inclusion hub which runs alongside our expanded foodbank offer. Trust for London have also continued to provide a grant to work jointly with fellow charity RAMFEL to provide free immigration advice to clients whilst also supporting their basic welfare needs. The Society of the Sacred Heart and Beaconsfield team ministry have also continued to provide much needed financial and practical support for the RAMP project, for which we are very grateful.

Housing

This year we also secured some small individual welfare grants for some of our hostel tenants to assist them with moving on to new permanent accommodation.

Newham Carers' Network

The Big Lottery grant focuses on empowering carers' physical and mental health and wellbeing. We will have completed this three year grant funded project in June 2022.

Renewal Programme Youth Services

We are partnering with local charity Bonny Downs Community Association to jointly deliver youth services for the East Ham area, funded by the London Borough of Newham. We have also received funding from the Jack Petchey Foundation to provide tuition, equipment and support for young people in Newham. East End Community Foundation have funded school holiday and social action programmes for young people in Newham. The government funded "Healthy Activities and Food" (HAF) fund has enabled us to expand holiday activities and hot meals for young people in Newham.

Core Cost Funding

We received vital core cost funding support from City Bridge Trust, Barclays covid-19 fund and the National Lottery Community Fund towards additional operational costs through the pandemic.

Volunteering

Previously named the "Share & Give Project", our growing Volunteering Project received funds from the London Borough of Newham as part of the "Connect Newham" consortium. We also received funding from the Mercers Company towards expanding our use of volunteers through the pandemic, particularly supporting the establishment of our Chat Newham project providing telephone befriending for vulnerable and isolated adults in Newham.

Property Reserve

For responding to significant structural change, relocation and development of the housing service.

Services Reserve

In 2020 the charity secured agreement from the landlord of the hostel we manage to reimburse the charity for costs related to the landlord electric meter at the hostel. The Board of Trustees agreed to set this aside as an investment in supporting charitable activities in accordance with the 2023 Strategic Plan, particularly relating to volunteer-involving services.

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2022

13a Analysis of net assets between funds (current year)

	Restricted revenue funds £	Unrestricted funds £	Total funds £
Tangible fixed assets	-	11,551	11,551
Current assets	220,630	873,417	1,094,047
Creditors: Amounts falling due within one year	-	(216,346)	(216,346)
Net assets at 31 March 2022	220,630	668,622	889,252

13b Analysis of net assets between funds (prior year)

	Restricted revenue funds £	Unrestricted funds £	Total funds £
Tangible fixed assets	-	16,056	16,056
Current assets	200,156	848,056	1,048,212
Creditors: Amounts falling due within one year	-	(262,030)	(262,030)
Net assets at 31 March 2021	200,156	602,082	802,238

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2022

14 Related party transactions

There were two related party transactions in the year to 31st March 2022 (2021: none). Dwayne Callender of KC Traders is the brother of Damian Callender, the Director of Support and Empowerment at the Renewal Programme. During the year a total of two payments were made to KC Traders, totalling £1755 in relation to building maintenance work carried out at 308 Barking Road. These payments were made on an arm's length basis for services provided.

15 Operating lease commitments

The charity's total future minimum lease payments under non-cancellable operating leases is as follows for each of the following periods

	2022	2021
	£	£
Property		
Less than one year	59,370	59,370
Two to five years	59,370	118,740
	<u>118,740</u>	<u>178,110</u>
Total	<u>118,740</u>	<u>178,110</u>

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2022

16 Prior Year SOFA

	Note	Restricted funds £	Unrestricted funds £	2021 Total £
Income				
<i>Income from</i>				
Donations and Legacies		-	23,861	23,861
Interest income		-	1,034	1,034
Government Furlough Grant		-	64,542	64,542
<i>Income from charitable activities</i>				
RP Training and Education	2	43,530	230,420	273,950
RAMP		215,891	35,852	251,743
RP Housing Services		50,703	794,053	844,756
Newham Carers' Network		88,576	-	88,576
RP Youth Services		22,000	18,000	40,000
Community Facilities		-	15,223	15,223
Core Cost Funding		54,562	-	54,562
Volunteering		29,620	18,713	48,333
Total income		504,882	1,201,697	1,706,580
Expenditure				
<i>Expenditure on raising funds</i>				
		-	70	70
<i>Expenditure on charitable activities</i>				
RP Training and Education		47,423	168,803	216,226
RAMP		150,744	17,416	168,160
RP Housing Services		43,873	839,032	882,905
Newham Carers' Network		88,635	738	89,373
RP Youth Services		7,267	18,580	25,847
Community Facilities		-	180,181	180,181
Core Cost Funding		24,490	17,961	42,451
Share & Give		11,016	24,939	35,955
Total expenditure	3	373,448	1,267,720	1,641,168
Net (expenditure)/income before transfers for the year	6	131,433	(66,021)	65,412
Transfers between funds		-	-	-
Net (expenditure)/income		131,433	(66,021)	65,412
Funds at 1 April 2020		68,723	668,103	736,826
Funds at 31 March 2021	12	200,156	602,082	802,238



NEWHAM COMMUNITY RENEWAL PROGRAMME LIMITED

England & Wales - Charity number 275796

Accounts



The Renewal Programme

Company number: 1327924

Charity number: 275796

Newham Community Renewal Programme Limited

Report and financial statements

For the year ended 31 March 2021



Newham Community Renewal Programme Limited

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Newham Community Renewal Programme Limited

Reference and administrative information

For the year ended 31 March 2021

Status	The organisation is a charitable company limited by guarantee, incorporated on 31 August 1977 and registered as a charity on 5 June 1978.	
Governing document	The company was established under a memorandum of association which established the objects and powers of the charitable company and is governed under its articles of association.	
Company number	1327924	
Charity number	275796	
Registered office and operational address	395 High Street North Manor Park LONDON, E12 6PG	
Country of registration	England & Wales	
Country of incorporation	United Kingdom	
Board of Management	Arnold Ridout Christopher Lindsey Peter Koczerzat Rev'd Sue Lucas Amma Antwi-Yeboah Rajdeep Mann Ifeoma Okafor Edith Saituru Lois Lindley Rev'd Tim Dean Molly Patten Alex Skourtis	Chair (to June 2021) Vice-Chair Treasurer (to June 2021) Vice Treasurer (from December 2020) (from December 2020)
Secretary	Peter Laing	Chief Executive Officer
Senior Management Team	Peter Laing Louise Vera Damian Callender Steve Wyatt	Chief Executive Officer Director of Youth and Training Director of Support and Empowerment Director of Financial Management and Support Services (to July 2021)

Newham Community Renewal Programme Limited

Reference and administrative information

For the year ended 31 March 2021

Bankers

The Co-operative Bank PLC
9 Prescott Street
LONDON, E1 8BE

Nationwide Building Society
Kings Park Road
Moulton Park
NORTHAMPTON, NN3 6NW

Auditor

Sayer Vincent LLP
Chartered Accountants and Statutory Auditors
Invicta House, 108-114 Golden Lane

The Trustees (known as the Board of Management) present their report and the audited financial statements for the year ended 31 March 2021.

Reference and administrative information set out on page 1 forms part of this report. The financial statements comply with current statutory requirements, the memorandum and articles of association and the Statement of Recommended Practice – Accounting and Reporting by Charities: SORP applicable to charities preparing their accounts in accordance with FRS 102.

Objectives and activities

Purposes and aims

The Renewal Programme was established in 1971 and our aim is 'to promote any charitable purposes for the benefit of the Community within the boundaries of Greater London with preference being given to the London Borough of Newham (LBN).'

We believe that empowered people create stronger communities, and the charity was founded in response to a breakdown in the community in Newham in the 1970's. Our focus is to support and empower people to achieve positive change in their lives. Through being involved in the lives of local individuals and families, we hope to support the growth of a strong and resilient community in Newham. We feel that being deeply rooted in the local community and working with each individual in a personal way is what sets us apart.

Our Vision, Mission and Values

We believe that everybody should be given the opportunity to play an active role in society. That means having a suitable home. It means having fulfilling work, the skills to make the most of their potential, being healthy, and feeling included in their communities.

Vision statement

Our vision is of vibrant and integrated Newham communities where everyone has access to suitable jobs, homes, health and education.

Mission statement

Our mission is to stand alongside those who struggle by inspiring hope and offering opportunities for connection, growth and progress.

Values

The following organisational values inspire us and guide our planning, our decision-making, and our daily work.

1. Dignity – treating everyone with kindness and respect.
2. Inclusion – a community where everyone belongs.
3. Collaboration – working together to achieve more.
4. Empowerment – co-creating opportunities for positive change.

Activities, Achievements & Performance 2020-21 - Impact of Covid-19 on our work

Operating through 2020-21 and the Covid-19 pandemic has arguably been the greatest test of and need for our services in our entire 50 years of existence as a charity. The severity with which the pandemic hit the Newham community was nothing short of devastating. As has been well documented in the press, the pandemic hit disadvantaged and BAME communities harder than most, and Newham has been very much in the eye of this storm. By May 2020 we were suffering England's highest death-rate per population, with contributory factors including population density, homes with several generations cohabiting, underlying health issues, low paid work, poor air quality and crowded high streets. The economic impact of the pandemic has also been devastating, with the local authority reporting London's highest number of furloughed workers at over 50,000. Covid 19-related unemployment particularly impacted refugees, migrants and asylum seekers, many of who are part of the grey economy, and therefore not able to access benefits or furlough. Our approach to service delivery during this period of national crisis has been to help address the immediate and critical needs of our community whilst also continuing to impact some of the entrenched inequalities that have exposed our residents disproportionately to the effects of Covid-19. In terms of setting up new service delivery, we have relied on our long standing ability to be "fleet of foot" and managed to develop responses to help tackle 3 major issues that quickly arose within our community:

1. Rife food insecurity - our aim through the height of the pandemic was to ensure that no-one goes hungry and that the poorest in our community including refugees and migrants and those with no recourse to public funds have access to nutritious food for themselves and their families. We have achieved this by increasing our foodbank provision, partnering with Newham Council and the Felix Project to access surplus food supplies, refurbished our kitchen and purchased additional freezers and fridges to maximise food preparation and storage. At the height of the pandemic we were providing food for over 300 people per week.



Crowds of people queuing outside 395 High Street North for food parcels



Foodbank staff preparing and bagging food parcels for collection

2. Acute digital exclusion – with many traditional services like public libraries and internet cafes closed at a time when the vast majority of services transitioned to online only, many people found themselves unable to access critical services such as health, employment opportunities and benefits. In partnership with Newham Council, we quickly established a digital inclusion hub which helped to mitigate social and digital exclusion by improving access to digital devices, the internet and associated digital skills for disadvantaged individuals. We delivered both remote and face to face activities during this period.



A Digital Inclusion volunteer gifting a device to a recipient and talking them through how to use it.

3. Magnified loneliness and isolation – With lengthy national lockdowns and an absence of face to face support services, many vulnerable adults in Newham found themselves facing lonely and frightening circumstances, often exacerbated by bereavement, unemployment, depression / anxiety and low level mental health needs. Working with local residents, we moved quickly to establish Chat Newham, a free volunteer led support and listening telephone line which provided support on issues including access to food, local services and above all a friendly and trained volunteer to talk to in order to ease isolation and anxiety. At the beginning of 2021 this service transitioned into a partnership telephone befriending service called Connect Newham, led by Age UK East London and supported by SUBCO Trust, Cody Dock and ourselves.



Some of our Chat Newham volunteer team display the free phone number for publicity

Covid-19 also saw us engage with many individuals who have never previously accessed our services. These individuals live largely hand-to-mouth, with no formal status or prior interaction with UK statutory bodies. During this time demand for our foodbank also increased five-fold, serving 1200 individuals per month. This revealed the scale of individuals either too scared or unable to understand how to access state support. Our organisation has responded quickly to support such individuals.

In addition to developing a range of new services and dealing with new client groups, we also managed to modify and continue to deliver all regular services as documented below. We have managed to continue, and in some cases expand our service offerings through a combination of telephone, online and appropriately socially distanced face to face provision.

We have also continued to provide our supported housing services through this period, providing hot meals and additional wellbeing support for residents. Our carers, training and youth projects have adapted services successfully for online access, and our Refugee and Migrant Project (RAMP) casework has been conducted largely by telephone. The introduction of new and free immigration advice services in December 2020 has provided much needed support for members of our community.

Staff and volunteers through Covid-19

In addition to the many difficulties posed by the pandemic, we have had the additional challenge of welcoming a new Chief Executive in mid-March 2020, just as the first national lockdown was announced. Peter Laing has settled well, providing effective and progressive leadership through what has been a tumultuous period for the charity.

Any organisation is only as impactful as its staff and volunteer teams, and the pandemic has certainly brought out the best in our committed team. Our priority as always has been the wellbeing of our staff and volunteer teams so that they can be supported to continue providing the best services to our beneficiaries. Like so many other charities through the pandemic period our teams have been affected in differing ways, with working patterns and locations disrupted, some facing significant additional demands on service provision, whilst others have had to cope with extended periods of furlough. Staff energy levels, morale and wellbeing have all been severely tested through 2020-21! Through this period we have increased support for staff and volunteers in a number of ways, including topping up to 100% the pay of all furloughed staff, providing access to PPE, regular Covid-19 testing and vaccinations, laptops and phones where needed, increased communications via regular team, 1-2-1 support meetings and a staff WhatsApp group. We have also offered free counselling and access to tech/cycle salary sacrifice schemes.

The decision of the board to invest in a new volunteer co-ordinator post has paid dividends with significant increases in volunteer numbers across most projects and increased capacity for the charity at a time when there are greater demands on our services.

Given the detrimental impact of Covid-19 on facility hire and other income we had to take the difficult decision to restructure the Support Services department, including making one member of staff redundant. ‘



Some of RP's staff and volunteers receiving long service awards in 2021

Digital

Our business continuity plan was put into action with the onset of the pandemic and our cloud based IT infrastructure supported a reasonably smooth transition to home working, albeit with the requirement to update and supply some new IT equipment for staff. A total of 7 staff members were furloughed as part of the government's coronavirus job retention scheme, with the majority of these being facilities related staff affected by the enforced closure of our community facilities. At the time of writing all of our furloughed staff have now returned to work. Investments in our IT have allowed the majority of staff to work from home more regularly when required, however there have been some continued challenges with outdated equipment and infrastructure that will need tackling going forward.

Finances

The financial impact of Covid-19 on our charity is still unfolding and will likely be quantified over many years to come. Our facility hire income has been significantly affected. Planned fundraising events and reduced individual giving across certain areas have also contributed to lost income. We have also incurred additional costs during this period, including foodbank operational costs, additional IT equipment, telephone costs and personal protective equipment costs for staff and volunteers.

Despite the challenging financial times, we are very grateful to all of our grant funders and commissioners who have taken a supportive and pragmatic approach to service delivery targets and outcomes whilst maintaining agreed payments. We have also been supported financially by a combination of the governments coronavirus job retention scheme, reduced lease rental payments thanks to our landlords the United Reform Church (URC), delayed VAT payments and reduced local rates. In addition to this we launched a joint Newham Coronavirus fundraising appeal with 4 other Newham Charities which raised over £13k. We also managed to secure additional crisis support grant funding to assist through this period, albeit short term in most cases. Through a combination of prudent financial management, additional grant income and reduced operating costs, over the financial year 2020-21 we will have made a surplus of £65,412.

Partnerships

Throughout the pandemic we have been very proud to work much more closely in partnership with a number of other local organisations, including Newham Council, The Felix Project, RAMFEL, One Newham, Compost CIC, Community Links, Caritas Anchor House, Bonny Downs Community Association, East London Foundation Trust and many, many others. We would like to place on the record our sincere thanks to all our partner organisations through 2020-21.

Activities, Achievements & Performance 2020-21 - The impact we have supporting people to change their lives

Our activities primarily support people in the London Borough of Newham and at our Trustee Away Day in May 2021 we reconfirmed our commitment to the people of Newham.

Our services taken together mean we provide a rich mix and wide range of types of support, but specifically focusing on people living in and around Newham. Very often when a person and their family is facing a crisis, they can be facing multiple issues. The Renewal Programme's breadth of knowledge and expertise means we can draw on our internal resources to offer someone the most personal and tailored support possible to address their needs in the round.

2021 sees us celebrate our 50th anniversary as an organisation. Over the past five decades, we've grown and adapted in line with the needs of our communities, however working with local people to tackle the underlying issues of poverty, disadvantage and vulnerability have remained constant through our existence. remain the same. We believe empowered people create stronger communities and strive to play our part in creating a stronger community in Newham through the life changing support we provide. We support a wide range of people who are facing challenges in their life – this could be because they might be a carer, a migrant or refugee, homeless, or unable to communicate because English isn't a language they know. We want to make Newham a place where everyone can achieve their potential, and where everyone feels involved in their community. This means working together to remove barriers, encourage aspiration, promote social integration and speak up for our community.

Although our work is open to all local residents, our core emphasis is on those who fall through the gaps of statutory and societal support, particularly those facing severe or multiple disadvantages. The Renewal Programme places a high value on supporting people without passing judgement on them. Although we do adopt referral criteria for our services in order to ensure resources are deployed to the most marginalised or disadvantaged, we provide our services without making a judgement as to how or why the beneficiary got to a difficult point in their life to start with. Our focus is on giving assistance and helping people achieve the tools to be more resilient in future.

Monitoring our performance



In 2020 we adopted use of a cloud based monitoring and evaluation system called UPSHOT across the charity to better capture and evidence the impact of our work. This enables us to capture contact information, attendance data, case studies, surveys, media and timeline events to track key milestones and distance travelled. The charity uses a number of Key success indicators that are regularly monitored so that we are better able to explicitly measure and report on performance.

The Key Success Indicators cover:

- Numbers of beneficiaries supported in each of our services and the level of activities we deliver
- The number of referrals we make to external sources organisations
- Incidents and complaints
- Our ability to keep to budget, including monitoring our applications for grant funding
- Online analytics around our website and social media activity
- The level of our staff sickness

Newham Community Renewal Programme Limited

Trustees' annual report

For the year ended 31 March 2021

In addition to UPSHOT we have also implemented a specialist system for our supported housing project called InForm which provides Tenancy management, Rents and rent schedules, Health and safety checks, Maintenance jobs and repairs and case management functionality.

Review of mission, vision and values

In 2020-21 we have gone through a process of reviewing our charity's mission, vision and values. We have included staff, beneficiaries, volunteers and trustees in this process. Our revised mission, vision and values are outlined below:

Vision statement - Vibrant and integrated Newham Communities where everyone has access to suitable jobs, homes, health and education.

Mission statement - To stand alongside those who struggle by inspiring hope and offering opportunities for connection, growth and progression.

Values - The following organisational values inspire us and guide our planning, our decision-making, and our daily work.

1. **Dignity** – treating everyone with kindness and respect
2. **Inclusion** – a community where everyone belongs
3. **Collaboration** – working together to achieve more
4. **Empowerment** – co-creating opportunities for positive change

Lived experience within Renewal Programme

As an organisation we feel it is increasingly important to incorporate lived experience in our staff and volunteer teams. In early 2021 we therefore conducted a lived experience survey among staff and trustees with the following results:

Renewal Programme lived experience survey Jan 2021			
	Trustees	Staff	Across org
Affected by homelessness	6%	17%	14%
Refugee or migrant	11%	12%	11%
Foodbank use	6%	2%	3%
Carer	22%	19%	20%
Loneliness / isolation	11%	10%	10%
Involvement with children & YP	22%	23%	23%
Non english speaking adult	6%	4%	4%
Community adult education	17%	13%	14%
Total responses	100%	100%	100%
Total respondents	11	27	
Survey pool	11	40	
% respondents	100%	68%	

As part of our future plans we are keen to increase the level of lived experience on both our staff and governance teams.

Project delivery

The following paragraphs give a picture of the people we support and the services we provide to them.

Renewal Programme Training and Education.



Who we supported:

Our adult education and training service delivered in partnership with the London Borough of Newham is for adults who have no or little English, or very low level of Maths and IT skills (often combined with not having English as a first language), who need to overcome this barrier in order to find employment or enter training, or simply to be able to support their family (such as helping children with homework or being able to engage with UK banking or statutory services.) We are particularly proud that we support people who may have lived in Newham for over 40 years without speaking English but with our support and encouragement find the courage to take the step to start to learn. The London Borough of Newham in the past has communicated solely in English and has not translated key documents, so it is vital that Newham residents have an understanding of English if they want to fully engage with the borough.

What we delivered:

Our programs are targeted at people for whom a large college situation might be daunting; our primary aim is to enable people to achieve recognised qualifications and to progress to further or higher education and employment.

Although our project was disrupted by the pandemic, we were able to transition very quickly onto online learning via video calls for students, however a number of learners missed out because they were digitally excluded and did not have the equipment and / or skills necessary to participate. The flip side of this was that we were able to attract new students via our new digital services. Our committed tutors also provided hard copy work packs and telephone support in order to deliver effectively through this period.

During the year we enrolled 490 unique learners over the academic year. There were a total of 10803 attendances at our classes in 2020-21. Courses provided included ESOL (English for Speakers of Other Languages), Maths and IT. 91% of our learners achieved a qualification and we are very proud of their achievements.

Renewal Programme Supported Housing



Who we supported:

Our supported housing service is aimed at people who have been homeless and who need some support to address the issues they are grappling with before they can manage to successfully live independently in the community. This includes people with drug or alcohol addiction, low levels of mental ill health or mild learning disabilities, people who have experienced domestic violence or trafficking, and people coming out of the criminal justice or care systems. We support people to gain the professional services they need alongside day to day living skills such as managing their finances and being able to cook for themselves.

What we delivered:

Renewal Programme Supported Housing Service provides specialised support at our hostel for 31 homeless adults and at our second hostel for 11 homeless young people aged 18 to 25 years. Our aim is to equip tenants with the skills and confidence needed for independent living and then to support them in finding suitable accommodation. Our hostel work is funded through a contract with London Borough of Newham. Through the Covid-19 period we have continued to run all our hostel accommodation and have provided additional support to residents to help with their wellbeing. We have had to provide a more intense level of support for our vulnerable residents, many of who found themselves at greater risk of isolation and both mental and physical health challenges. Being able to provide food (including cooked meals) for our hostel residents has been utterly crucial to helping keep them safe and well through the lockdown periods of the pandemic. Through the course of the years we have been able to provide a total of 3410 meals to residents, helping them to remain on premises and safe as well as providing indirect and much needed financial support through the pandemic.

Works were completed in 2020 to install WIFI access points at both our hostels, including Providing 21 individual access points and associated works at a total cost of over £8k. Residents are delighted with the new facilities, with a resident at Barking Road saying:

"The new WIFI is saving me money because I don't need to top up my mobile data nearly as much – thank you Renewal Programme!"

In the year to 31 March 2021, 6 people achieved planned move on – this figure was severely hampered by Covid-19 as moving home was restricted for large parts of the year. In addition to this challenge, a number of tenants remain ready to move on but there continues to be an acute shortage of appropriate move-on accommodation in the area, which is hindering progress for many.



Fresh fruit and vegetables provided for hostel residents and a barbeque

Tammy's story:

I found out about Supported Housing through Pause, who are another amazing charity. Without them, I wouldn't have anywhere to live. I found both charities incredibly supportive. Pause have enabled me to stay in contact with my child and the Supported Housing team make it possible for me to do this through sending and receiving letters.

I have always lived in Newham, but found that the access to the help I needed wasn't easy. I was nervous when I first moved in, although the Supported Housing team have a very hands-on approach, but I didn't know the other person who I was going to be living with. After a while, we became friends and three years ago, I was moved into my own space within the building. I've found that the more independence I gain, the more relaxed the team are with me because they know I am committed to bettering myself. I'm so much happier now.

Supported Housing have helped me massively, across the board. I find all of the staff supportive and their processes are amazing. Transitioning to new staff 18 months ago was hard, but now they're all like family to me.

I had previously completed a business admin course, so the staff introduced me to the Training and Education project. I was supposed to start work in Newham University Hospital but because of Covid-19, it was delayed. That's my next goal: to get work in the hospital. I just want to help people.

The Supported Housing project means everything to me; without them, I'd have nothing. I'd be on the streets. My key worker, Delia, is amazing.

Last year, we had a BBQ in the summer. Residents made all of the food and it really brought everyone together. I'd really like to get involved with more social opportunities and meet more the staff at the Renewal Programme, as well as volunteers and other residents.

I would love it if the Renewal Programme partnered with a counselling service; it's always good to talk to people, isn't it?

Renewal Programme Youth Service



Who we support:

We provide a wide range of support to young people, many of who would otherwise be roaming the streets on evenings and weekends, often citing difficult relationships at home or unsatisfactory housing conditions as the reason for staying out. Many of the young people have recently migrated to the UK and are still finding their feet, others find it difficult to engage fully with a formal academic education but can find fulfilling activities in areas such as sport and music. Such young people are vulnerable to exploitation by gangs and criminals, and other poor commercial practices such as purchasing dangerous skin care products on-line. It's well known that young people often live in fear of moving from one post code area to another, so being able to access appropriate activities in a place they regard as "safe" is vital.

What we deliver:

Our youth services help to prepare young people for life in today's world, divert them from anti-social behaviour and have fun through the provision of youth club and associated activities. We work in partnership with another local charity called Bonny Downs Community Association (BDCA) to deliver a targeted youth offer for the East Ham area of Newham. The service is delivered through a contract from London Borough of Newham and led by BDCA. The varied programme of activities has been co-produced with young people and the regular sessions delivered comprise of extra tuition/homework support, debating and discussion groups, sports activities, arts & crafts, games, consoles and volunteering the community. Cooking and safe spaces to make new friends were also highlighted as priorities for local young people.

In the year to 31 March 2021, 167 young people had participated in at least two of our activities, and we counted 618 instances of a young person joining one of our activities, coming from a very wide range of ethnic and cultural backgrounds. We also run a Youth Social Action and school holiday programme funded through East End Community Foundation. Through the Covid-19 period we have worked closely with Newham Council and BDCA to provide both online and appropriately socially distanced activities for young people. This included a consultation with over 100 young people about the impact of coronavirus on them. The results showed negative impacts on their learning, physical wellbeing and levels of motivation. Future activities are being developed in order to help combat these challenges. We have also seen that young people are being disproportionately affected by the pandemic, leading to a substantial and rapid increase in youth unemployment since spring 2020. Many have also found their education significantly affected by the pandemic and will struggle to enter or re-enter higher education and the labour market. We will continue to support young people on these issues in 2021/22 and beyond.

Feedback from young person taking part in the activities:

JR aged 18: "I didn't know how much I would enjoy being part of the social action group, it was great fun and gave me the chance to try new things. It also forced me out of my comfort zone"

when I was chatting with local residents about ways to improve the environment-I really didn't want to do it at first but ended up being really confident about speaking with people"



Zoom session with local young people and a child making bird feeders

Feedback from Parent:

*Dear Louise,
Dropping you a line further to my conversations with you and the wonderful Haden and Joseph. I'm very happy and grateful to have met you all and commend your wonderful work. My son very much enjoyed his session and with some needs, he felt understood and accepted. This is a quality you can rarely find these days in professionals who run schemes for children and youth. I am hoping I can help in some way to carry on the wonderful work you all do. My son will be attending Monday, Tuesday and Friday. I hope to meet you on Monday if that's ok to discuss further. Have a great weekend.
Kind regards,*

Renewal Programme Refugee and Migrant Service (RAMP)



Who we support:

People who have migrated to the UK through a whole range of routes and reasons, where their immigration status is either unclear, undocumented or not yet finalised. RAMP supports people who are in this situation and who are destitute or facing destitution. Often the individuals and families we support are homeless or in unsuitable accommodation, have serious health issues and may be suffering from the trauma of being trafficked or sexually abused or exploited. People in this situation are often very scared and do not know how to navigate or engage with statutory requirements. In the year to March 2021 we saw new clients from as far afield as Afghanistan, Albania, Bangladesh, Brazil, Bulgaria, Caribbean, China, Congo (DRC), Eritrea, Ethiopia, Germany, Ghana, Guinea, India, Iran, Iraq, Italy, Ivorian, Jamaica, Kenya, Kosovo, Liberia, Libya, Netherlands, Nigeria, Norwegian Pakistan, Philippines, Portugal, Romania, Sierra Leone, Somalia, Sri Lanka, Sudan, Syria, Senegalese, Trinidad and Tobago, Uganda, Zambia and Zimbabwe. Our clients represent a range of faiths, with Christian and Muslim making up the two biggest groups. With the advent of Brexit and the UK's withdrawal from the European Union, we have also recently started providing support for EU nationals seeking settled status and pre-settled status.

What we deliver:

At RAMP we have been providing fresh and dry food, clothing, access to workshops, education and advice to residents in need for many years. RAMP foodbank and advice services have increased significantly as a direct result of Covid-19 and so 2020/21 saw a significant re-shaping of our RAMP project to cater for changing local needs.

Foodbank offer and community hub offer



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Given the rife food insecurity we increased our foodbank provision days to twice a week to cope with increased demand. We also established a new community hub provision alongside the foodbank in order to provide additional, welcoming and more holistic support to the community, including free refreshments, general advice and signposting and a digital hub with WIFI and laptop provision (see below). RAMP welcomed 284 new clients of whom 63.3% were women and 67.9% had children. We supported a total number of 748 people during the year. Of these 3.1% wanted support with their immigration status and therefore had no recourse to public funds or other means of income, 53% wanted support with destitution and 10% wanted support with housing. We also supported clients experiencing domestic violence and disability and health issues. We gave out over 5,000 food parcels to families facing destitution.

Welfare grants

Funded by the local authority, we administered a small microgrants scheme which was established to support individuals and families to self isolate more effectively. The grant amount was up to £200 and was targeted at those financially affected by Covid-19 in order to better support them to self isolate. In 2020-/21 we approved 304 microgrants amounting to £60,800 In addition to microgrants, 64 clients were supported to access individual welfare grants.

Immigration advice

Significantly we also became registered with the Office of the Immigration Services Commissioner (OISC) for the first time in our history, meaning we could directly provide legal advice at OISC level 3. We secured funding for a full time immigration advisor (OISC level 3) who dealt with 129 cases between Dec 2020 – Mar 2021. Additionally another member of our staff team is currently studying to become qualified at OISC level 1. We continue to work in partnership with legal advice organisation RAMFEL, and in 2020/21 referred 51 cases to them of which 15 secured their immigration status. In addition to this 10 people were assisted to access initial pro bono legal advice.

Digital Inclusion

A specific digital inclusion project was established to increase access to digital devices and data as well as deliver basic digital skills training to residents. Between November 2020 and March 2021 we gifted 35 laptop / tablet devices to residents, provided 34 people with 1-2-1 digital support and have engaged 12 digital champion volunteers to support this project.

RAMP Case study –

A single 60 years old Italian lady, who had resided in the UK for the past 25 years sought our support for EU settled status. The client was referred to us last December by her GP, because she didn't know how to secure her status after Brexit and she didn't have any valid ID. Lack of progress with the Italian Embassy contributed to client's anxiety and she was already in receipt of a regular medical support for her depression. The client was worried that she will not be able to apply to the EUSS scheme on time ahead of the deadline at the end of June 2021.

We explained to the client implication of having no valid ID in line with the advice obtained from the EUSS resolution centre over the phone on the day of our consultation (it was recommended that the client submits the application and sends her expired ID by post along with the explanation why she cannot obtain the renewal of her passport). We supported the client to submit her application for settled status online.

In January the client received a certificate of application and shortly after this a status outcome letter granting her indefinite leave to remain in the UK. The original document was returned to the client and the client was instructed how to verify her online status by herself.

The client was very relieved, but resolution of her immigration matter did not improve her mood significantly and so we signposted her to Chat Newham, as we noticed that she enjoyed conversations about Italian music and travel. The client contacted us on 2 occasions since her case was concluded, expressing her gratitude for the support received.

Renewal Programme Newham Carers' Network

Who we support:



People who are caring for a loved one, friend, family member or neighbour and who are unpaid for the care they provide. Many people do not recognise themselves as a “carer” because they are “only doing what they need to do for the person they love.” However, taking the step of recognising themselves as a carer can help them enormously because they can then access the statutory funding that is available, identify tools and techniques to help themselves to keep healthy

in the face of the physical and mental burden of caring for someone, and help overcome the isolation that can occur when someone is trapped at home due to caring responsibilities. There were 14586 carers known to Adult Social Care in Newham according to the 2017/18 Newham Wellbeing Partnership Carers Strategy 2021 – 2024.

What we deliver:

We continue to support carers through our Lottery funded carers' health empowerment programme (CHEP), supporting carers to improve their physical and mental wellbeing. During year two of the Carers Health Empowerment Programme we have held 71 health and well-being workshops; 68 advocacy workshops and 3 condition management workshops. Altogether we reached 271 carers throughout the second year of the delivery of workshops, thereby exceeding our objective to support 200 carers a year.

Covid-19 has affected the delivery of our CHEP project, with activities moving onto video link in order to protect vulnerable family members who are dependent on the care they provide. This was in keeping with all carers sub groups within the borough who moved away from face to face provision to online platforms. Thanks to our funders the National Lottery, we managed to secure 12 laptops with associated training so that all participants could continue to be involved in the programme. We were therefore able to conduct 102 learning sessions via zoom over the year which is equal to an average of 306 core learning hours. We also delivered seven remote steering group sessions this year with an average of 14 hours.

Throughout the year we have supported learner carers with 1-1 coaching sessions, advanced communications skills, presentation skills, work shop delivery practice, power point training, zoom network training, planning for the future, mindfulness based on stress reduction and many more sessions. This year it has been very difficult to engage carers in the community to the agreed outcome levels because we could not have any/many face to face events. The effect that the pandemic has had on individuals and their families in the wider carer community has been significant, e.g. limited access to IT and the higher than expected demands that the CHEP training programme has put on learners given the limitations of the pandemic.



Participants taking part in our Carers Health Empowerment Programme "Train the trainer" initiative in 2020.

Involving Volunteers

Being a charity facing increasing resource challenges means that volunteers have played an absolutely crucial role at the Renewal Programme team over the past year. The board agreed to invest in a volunteer co-ordinator and this has reaped significant rewards with a significant increase in the number of volunteers involved in our work (see below). In January 2021 we launched our "Connect Newham" Telephone Befriending Service for Newham residents aged 18+ and experiencing feelings of loneliness and isolation. Residents are matched with a trained volunteer befriender for an agreed number of calls. This service has been very well received and brings local people together through conversation so they can stay positive and connected. In summary over 100 volunteers were involved in our work as follows:

- 10 served as trustees on the Board of Management during the year.
- 9 carers volunteered as Carer Champions during the year, and 1 person volunteered in an administrative role with our Newham Carers Network team.
- 7 people who have benefitted from our RAMP service help migrants who need emergency supplies of food and clothing and provide friendship and moral support.
- 2 volunteers assist in administrative roles to help with our education work and another person supports administration for our senior dance group.
- 10 volunteers supported our City Bridge Trust older ladies English classes.
- 12 young leaders volunteered to assist with our youth service.
- 19 volunteers worked with isolated residents through our Connect Newham Programme.
- 39 Chat Newham volunteers facilitated phone support for isolated residents during Covid-19 lockdown.
- 4 housing clients volunteered in roles within our housing service, such as carrying out gardening duties.
- 6 volunteers work together to collect donations of food from Tesco Fareshare scheme.
- Teams of corporate volunteers supported us in other ways such as decorating and participating in Supermarket Sweep to support our Refugee and Migrant Food Bank.

Sandra's story:

My name is Sandra and I have worked within the Health and Social Care industry for many years. Although I am currently living in Kent, I used to live in London – working specifically in the boroughs of Newham and Tower Hamlets. I have worked with all age groups and individuals with varied disabilities and illnesses; my interests are caring for others, giving a listening ear to those who need my support, music, cooking, teaching, reading and travelling. When the pandemic hit, I was furloughed from my job. Being so used to working, I felt incredibly bored so I made the decision to volunteer my services whilst keeping safe. I did some research and when I found out that the Renewal Programme was looking for volunteers for Chat Newham, I got excited. This the beginning of a new journey for me.

The moment I saw the information online I knew I had to apply, as this was one of my area of interest. Lockdown meant many people became isolated, especially if they didn't have family and friends close by. This isn't good for mental health and wellbeing, however Chat Newham – the

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support freephone line set up the Renewal Programme in April 2020 – encourages people to talk to others. I felt like, by volunteering, I was making a positive difference to the world, especially with the vulnerable and elderly. The Renewal Programme means a lot to me, in the sense that it's an organisation that clearly cares. It does so much for the community and provides many opportunities to individuals who can access the varied projects the charity offers.

A
big



Thank you to Renewal Programme volunteers!

Public Benefit

The trustees review the aims, objectives and activities of the charity each year. This report looks at what the charity has achieved and the outcomes of its work in the reporting period. The trustees report the success of each key activity and the benefits the charity has brought to those groups of people that it is set up to help. The review also helps the trustees ensure the charity's aims, objectives and activities remained focused on its stated purposes.

The trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and in planning its future activities. In particular, the trustees consider how planned activities will contribute to the aims and objectives that have been set.

The Renewal Programme is achieving public benefit through the delivery of services to those in need in the London Borough of Newham and the surrounding boroughs; its work provides support

to some of the neediest people of society, particularly those who are unlikely to find support from other statutory or third sector provision.

Future plans

2021/22 is an opportune time to review our strategy to help ensure that our work remains targeted and impactful, and so we will develop and publish a new 3 year strategic plan in 2021. This process will involve consultations with service users, residents, staff, volunteers, trustees, key stakeholders and partner organisations.

Many of our user groups have been affected in different ways by Covid-19 and the types and intensity of support required has changed. For example the pandemic has exposed the particular vulnerabilities of groups such as those with no recourse to public funds and BAME groups. The way we work with these groups is therefore likely to need to change going forward. We need to review and better understand the needs of our user groups and surrounding communities in light of Covid-19 to ensure that our mission, vision, values and service offerings remain relevant and impactful.

How we work, both internally and externally will also need to change going forward. As a front facing community development charity, we have obviously had to restrict physical access to our facilities and services. How we safely re-integrate our community of service users, staff and volunteers will be of utmost importance.

More than ever in a post Covid-19 world we are committed to incorporating technology more fully into our programs and communications thoughtfully, crafting a positive digital experience for our staff, volunteers and service users. We will concentrate on utilising technology to create new digital programs, boost organisational efficiency, enhance participant experience, support effective collaboration, and open untapped lines of revenue. We will ensure that our investments into digital will enhance and not diminish the human touch that has always defined the work of the Renewal Programme. We will support this aspiration by the development of a specific digital strategy.

Financial Review

In summary the charity's financial results compared to the previous year were:

	2020-21	2019-20
Incoming resources	£1,706,580	£1,655,298
Resources expended	£1,641,168	£1,628,149
Total funds at 31 March	£802,238	£736,826
Overall (deficit)/Surplus for the year	£65,412	£27,149
Unrestricted reserves at 31 March	£431,955	£497,976
Restricted reserves at 31 March	£200,156	£68,723
Designated Funds at 31 March	£170,127	£170,127

The trustees anticipated a deficit in 2020-21 reflecting the significant detrimental impact of Covid-19 and the expected loss of the youth contract, so we are delighted to be able to do much better than our budget and end the year with a small surplus.

In the face of continuing challenges, we have prepared the budget for the coming year on a cautious basis and forecast a deficit for 2021-2022 of £132,433. Through Covid-19 we secured a number of short term grants to support critical community needs that we will need continuation funding, so for example our new immigration advice project will require sustainable funding sources beyond 2021/22. Securing grants and securing a more affordable base will both have a positive impact on the budget.

The charity does not have liabilities arising from and does not operate a defined benefit pension scheme for its staff.

The charity's current investment strategy is to hold financial assets in deposit accounts with an authorised financial institution. All financial assets are regarded as current assets in accordance with the reserves policy.

Principal risks and uncertainties

The Board of Management (trustees) and Senior Management Team have undertaken a thorough assessment of the risks faced by the organisation and, explored mitigation of the risks identified. Our priority risk is effectively managing the many risks posed by Covid-19, including managing financially, along with a focus on health and safety and welfare of our service users, staff and volunteers. Elsewhere, the trustees have been satisfied that systems and procedures to manage risks have been adopted. The risk register is reviewed at least bi-annually. The trustees have also participated in facilitated away days as part of the assessment process.

These principle risks the trustees have identified and the mitigations for each risk:

<p>Covid-19 global pandemic</p>	<ul style="list-style-type: none"> • Trustees acknowledge that there are ongoing and uncertain operational and financial risks involved with Covid-19, depending on how long the pandemic lasts. • We will work to ensure all staff, volunteers, service users and hirers adhere to government and public health guidance in order to minimise risks of infection. Documented risk assessments and management plans to be put in place for all organisational activities and appropriate signage, personal protective equipment and appropriate communications to be used in all facilities. • We will seek to secure specific Covid-19 recovery resources to support people and communities impacted.
<p>Financial sustainability through generating sufficient income and keeping costs low</p>	<ul style="list-style-type: none"> • Past programme of cost cutting and outsourcing, focused on back office and over heads. • Investment in infrastructure to improve future income e.g. new website and donation handling facilities and development of digital presence. The charity is looking to now maximise new sources of income from the website and fundraising, grant applications and considering alternative approaches such as forming partnerships. • Previous programme of reducing use of multiple premises for the charity operations, and thereby reducing exposure to fluctuating or unexpected building costs. The charity is now examining options for the head office site to identify future cost savings.
<p>Limited remaining time on Lease at main premises</p>	<ul style="list-style-type: none"> • Ongoing negotiations with landlords to secure lease extension. • Continue to explore other option to move premises.
<p>Health and Safety of service users, staff, volunteers, people using our facilities.</p>	<ul style="list-style-type: none"> • Focus on improving and maintaining safety in our buildings and monitoring ongoing programme of work and safety checks • Engagement of professional advice regarding our health and safety requirements. • Appropriate training for staff. • Involving staff across the charity in regular Safety First meetings.
<p>Reliance on London Borough of Newham as a funder and managing uncertainties around contracts</p>	<ul style="list-style-type: none"> • The Chief Executive has sought to build positive relationships with senior figures at the Council. The charity continues to try to build alternative sources of income from fundraising etc. to balance this dependency on local authority funding.
<p>Safeguarding</p>	<ul style="list-style-type: none"> • The charity regularly refreshes its Child and Adult Safeguarding policies. The trustees will continue to review the charity's approach to safeguarding to identify any further best practice to

	implement, having held a discussion on safeguarding at a Board away day in July 2021.
Housing Services	<ul style="list-style-type: none">• The charity has been focusing on the management of the housing service tenant debt and voids. Our efforts have borne fruit and our management of housing debts and voids is significantly better than previous years and has contributed to our financial surplus. We are now focusing on improving other areas of quality of service and exploring with the Council how we might contribute to the development of the Council's response to homelessness in the borough.
Loss of key personnel and organisational knowledge	<ul style="list-style-type: none">• Effective strategies to recruit and retain both staff, volunteers and trustees.• Investment in workforce training, wellbeing and support structures.• Become a London Living Wage employer.

Management of Personal Data

The charity continues to take its responsibilities under GDPR legislation very seriously. Each team has prepared a Personal Data Impact Assessment to identify any personal data the team worked with, and checked compliance with the new regulations. An action plan was prepared by each team. All staff and volunteers have taken part in training to check their understanding about personal data and confidentiality, and to support staff and volunteers to improve their awareness of how personal data can be lost, even unintentionally.

Reserves policy

The Board aims to hold three to six months' expenditure equivalent to between £400,000 and £800,000 as current assets within unrestricted reserves, in accordance with the charity's Reserves Policy. At the year-end there were general unrestricted reserves of £431,955.

The reserve held is required to meet potential entitlements to severance pay if that were to crystallise at the current time, plus the cost of fulfilling contracts for utilities, rent etc. during the notice period required at the charity's properties. Ensuring there are sufficient funds to cover severance pay is essential due to the risk that contracts could come to an end and not be renewed, plus allowing the time to manage an orderly consultation period and exit for staff.

In 2018–2019 The Board decided to allocate a reserve of £100,000 to enable the charity to manage any future significant structural change arising through the requirement to move premises or the development of our housing service.

The Board aims to maintain unrestricted reserves at the current time to improve resilience in the event of crystallisation of risks with abnormal impact, such as Covid-19 or loss of a major contract for services. There is a detailed calculation of the funds required to meet contract commitments.

Structure, governance and management

Newham Community Renewal Programme ("The Renewal Programme") is a company limited by guarantee and a registered charity. The company was incorporated on 31 August 1977 and registered as a charity on 5 June 1978. The objects of the Renewal Programme are set out in its governing instrument, the Memorandum and Articles of Association, as modified by the Companies Act 2006.

The governing body of the Renewal Programme are the trustees, known as the Board of Management (Board); members of the Board are non-executive and unpaid. The Board meets ten times a year and retains full and effective control over the company; it monitors the performance of senior management and reviews the quality, effectiveness and timeliness of information provided by the senior management. It takes the lead in major strategic decisions and has ultimate responsibility for the conduct and financial stability of the Renewal Programme. For the purposes of the Companies Act, the Board of Management is considered to be the Board of Directors of Newham Community Renewal Programme Ltd. Members of the Board are considered to be the Directors.

The Board may consist of not more than 20 members. Members are appointed for a term of 3 years. Every year, the longest serving one third of members must retire but are eligible for re-election.

Trustees may reasonably claim out of pocket expenses incurred such as for travel or training courses.

The Board is responsible for:

- Defining the ethos and direction of The Renewal Programme;
- Setting and monitoring Renewal Programme policies;
- Employing all staff, including recruitment and staff development;
- Leasing or purchasing all premises used by the Programme;
- Applying for grants and holding funds, holding of contracts;
- Approving budgets and work plans for each area of work; and
- Appointing and monitoring the work of each of its sub-committees.

The Board delegates the management of the company to the Senior Management Team which comprises the Chief Executive (Peter Laing) and the Directors (Louise Vera, Steve Wyatt (until July 2021) and Damian Callender). (The titles of senior managers may include the word 'director' although these individuals are not Directors of the Renewal Programme under the Companies Act).

More biographies and more information about the Trustees and the Senior Management Team can be found on the charity's website www.renewalprogramme.org.uk

Appointment of trustees

New trustees are recruited either by word of mouth, advertisement or via East London Business Alliance which is an organisation engaged in matching business volunteers with charities in the area. All prospective trustees are invited to attend an informal interview, and a meeting of the Board as observers, spend some time with the Chief Executive and are taken on a tour of The Renewal Programme before being formally asked to become members of the organisation and of the Board. References are taken up and a DBS check is completed.

Alex Skourtis and Molly Patten joined the Board in December 2020 and bring experience from the financial and business sectors. The Board were delighted that Amma Antwi-Yeboah agreed to continue as vice chair and Ifeoma Okafor and Lois Lindley as treasurer and vice treasurer respectively at the charity's AGM in April 2020 – the charity is blessed to have such a strength of skills to draw on.

Trustee induction and training

Trustees are kept regularly informed of suitable training offered from a range of organisations including Sayer Vincent, BWB legal firm and NCVO amongst others, covering a wide selection of subjects such as legal, finance and trustee responsibilities. Trustees are able to recover their cost of travel and the course fee.

Related parties and relationships with other organisations

The charity does not have any related or subsidiary undertakings. The charity is a member of the Youth Provider Partnership Community Interest Company through which the charity operates in partnership with 5 other local charities to deliver the contract for youth services across the London Borough of Newham, and is also a founding member of One Newham, A CIO established to support collaborative working across the voluntary sector in Newham .

Remuneration policy for key management personnel

The charity operates according to a pay scale that was refreshed on 1st April 2017. The charity aspires to be a London Living Wage employer and had planned to make this change over a 2 –year period. With the rise of the London Living Wage each year, implementing the increase has been challenging and has taken us longer than we hoped. The Trustees approved that from 1st April 2020 the London Living Wage will be implemented in full, which it has been, however we have not yet secured our formal accreditation from the Living Wage Foundation.

The charity does not operate any kind of performance pay arrangement. The salary of the Chief Executive on appointment was set at £70,000 per annum by the Board having reviewed salaries for Chief Executives in similar organisations.

Funds held as custodian trustee on behalf of others

The charity supports our beneficiaries to make applications for personal welfare grants to other organisations. If these are paid to The Renewal Programme bank account, they are usually paid directly and immediately to the beneficiaries in question.

At the year end the charity was holding £128 on behalf of Beaconsfield Team Ministry. Beaconsfield Team Ministry intend for this money to be given to an individual in need of welfare support. The amount is shown on the balance sheet, and spending of the amount is decided by the Beaconsfield Team Ministry.

Fundraising Governance and Practice

The Renewal Programme has recently appointed 2 members of staff to focus on our fundraising efforts, at 1.5 FTE. The task of fundraising also jointly sits with each senior manager as part of their overall responsibility for delivering and funding their services. Their focus has been on securing contracts or grants from the local authority and grant funding bodies. The charity has been fortunate to have long standing support from a number of churches both in Newham and much further afield, who have freely given financial support to the charity for many years.

As part of the charity's future plans, a greater focus on community fundraising has been developed to ensure the charity has a sustainable flow of income from a variety of sources. Covid-19 saw an increase in giving to the charity. As the focus on fundraising is growing, we are continuing to ensure that effective governance is in place and are members of the fundraising regulator. During the year a new staff member was appointed who has digital and social media communication skills, and the focus of their role is to assist the charity to increase its income from on-line donations through an enhanced digital and social media communications strategy.

The charity has not received any fundraising complaints during the period and has not recorded or identified any areas which are not compliant with the code. Also we do not currently have a programme of direct mail, and our relationships with our supporters come from partnerships and relationships with the local community. We know the majority of our supporters well, and would be aware of anyone requiring additional support due to their vulnerability or frailty.

Charity Governance

The Trustee Board of Management has considered in detail the Charity Governance Code for larger charities and the 7 principles contained within the Code. The Board considers that Trustees individually and collectively are actively and positively involved in the running of the charity. This is achieved through the regular meetings of the Board, plus the opportunity for trustees to attend meetings such as Senior Management Team meetings and contribute towards specific projects. The Board considers that it has the right balance in terms of delegation to the senior management team and avoiding blurring this boundary, whilst also providing proactive support.

As part of developing the charity's Governance Policy, the Board considered the role of committees and working groups. A formal Finance and Funding sub-committee operates to support the Board with detailed consideration of the charity's financial matters. A Property Committee has also been formed on a temporary basis to support the more detailed deliberation of options concerning the charity's head office.

Statement of responsibilities of the trustees

The Board members (who are also trustees and directors of Newham Community Renewal Programme for the purposes of company law) are responsible for preparing the report of the Board of Management and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Board to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the Board members are required to:

- Select suitable accounting policies and then apply them consistently
- Observe the methods and principles in the Charities SORP
- Make judgements and estimates that are reasonable and prudent
- State whether applicable UK Accounting Standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation

The Board are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the Board of Management are aware:

- There is no relevant audit information of which the charitable company's auditors are unaware
- The Board members have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information

The Board members are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Newham Community Renewal Programme Limited

Trustees' annual report

For the year ended 31 March 2021

Members of the charity guarantee to contribute an amount not exceeding £1 to the assets of the charity in the event of winding up. The total number of such guarantees at 31 March 2021 was 10 (2020: 10). The trustees are members of the charity but this entitles them only to voting rights. The trustees have no beneficial interest in the charity.

Auditor

Sayer Vincent LLP was re-appointed as the charitable company's auditor during the year and has expressed its willingness to continue in that capacity.

Approved by the Board of Management on 8 November 2021 and signed on its behalf by

Arnold Ridout
Chair

Ifeoma Okafor
Treasurer

Independent auditors' report

To the members of

Newham Community Renewal Programme Limited

Opinion

We have audited the financial statements of Newham Community Renewal Programme Limited (the 'charitable company') for the year ended 31 March 2021 which comprise the statement of financial activities, balance sheet, statement of cash flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- Give a true and fair view of the state of the charitable company's affairs as at 31 March 2021 and of its incoming resources and application of resources, including its income and expenditure for the year then ended
- Have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice
- Have been prepared in accordance with the requirements of the Companies Act 2006

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on Newham Community Renewal Programme's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Independent auditors' report

To the members of

Newham Community Renewal Programme Limited

Other Information

The other information comprises the information included in the trustees' annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- The information given in the trustees' annual report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- The trustees' annual report, including the strategic report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the trustees' annual report. We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- Adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- The financial statements are not in agreement with the accounting records and returns; or
- Certain disclosures of trustees' remuneration specified by law are not made; or
- We have not received all the information and explanations we require for our audit; or
- The directors were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the trustees' annual report and from the requirement to prepare a strategic report.

Independent auditors' report

To the members of

Newham Community Renewal Programme Limited

Responsibilities of trustees

As explained more fully in the statement of trustees' responsibilities set out in the trustees' annual report, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud are set out below.

Capability of the audit in detecting irregularities

In identifying and assessing risks of material misstatement in respect of irregularities, including fraud and non-compliance with laws and regulations, our procedures included the following:

- We enquired of management and the board of trustees, which included obtaining and reviewing supporting documentation, concerning the charity's policies and procedures relating to:
 - Identifying, evaluating, and complying with laws and regulations and whether they were aware of any instances of non-compliance;
 - Detecting and responding to the risks of fraud and whether they have knowledge of any actual, suspected, or alleged fraud;
 - The internal controls established to mitigate risks related to fraud or non-compliance with laws and regulations.
- We inspected the minutes of meetings of those charged with governance.

Independent auditors' report

To the members of

Newham Community Renewal Programme Limited

- We obtained an understanding of the legal and regulatory framework that the charity operates in, focusing on those laws and regulations that had a material effect on the financial statements or that had a fundamental effect on the operations of the charity from our professional and sector experience.
- We communicated applicable laws and regulations throughout the audit team and remained alert to any indications of non-compliance throughout the audit.
- We reviewed any reports made to regulators.
- We reviewed the financial statement disclosures and tested these to supporting documentation to assess compliance with applicable laws and regulations.
- We performed analytical procedures to identify any unusual or unexpected relationships that may indicate risks of material misstatement due to fraud.
- In addressing the risk of fraud through management override of controls, we tested the appropriateness of journal entries and other adjustments, assessed whether the judgements made in making accounting estimates are indicative of a potential bias and tested significant transactions that are unusual or those outside the normal course of business.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

A further description of our responsibilities is available on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use of our report

This report is made solely to the charitable company's members as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Joanna Pittman (Senior statutory auditor)

19 November 2021

for and on behalf of Sayer Vincent LLP, Statutory Auditor
Invicta House, 108-114 Golden Lane, LONDON, EC1Y 0TL

Newham Community Renewal Programme Limited

Statement of Financial Activities (incorporating an income and expenditure account)

For the year ended 31st March 2021

	Note	Restricted funds £	Unrestricted funds £	2021 Total £	2020 Total £
Income					
<i>Income from</i>					
Donations and Legacies		-	23,861	23,861	21,226
Other Trading Activities		-	-	-	69
Interest income		-	1,034	1,034	3,893
Other income		-	-	-	70,127
Government Furlough Grant		-	64,542	64,542	-
<i>Income from charitable activities</i>					
RP Training and Education	2	43,530	230,420	273,950	285,119
RAMP		215,891	35,852	251,743	82,860
RP Housing Services		50,703	794,053	844,756	810,571
Newham Carers' Network		88,576	-	88,576	149,650
RP Youth Services		22,000	18,000	40,000	135,857
Community Facilities		-	15,223	15,223	94,676
Positive Activities		54,562	-	54,562	1,250
Share & Give		29,620	18,713	48,333	-
Total income		504,882	1,201,697	1,706,580	1,655,298
Expenditure					
<i>Expenditure on raising funds</i>					
		-	70	70	11,409
<i>Expenditure on charitable activities</i>					
RP Training and Education		47,423	168,803	216,226	237,640
RAMP		150,744	17,416	168,160	103,793
RP Housing Services		43,873	839,032	882,905	868,978
Newham Carers' Network		88,635	738	89,373	137,993
RP Youth Services		7,267	18,580	25,847	119,398
Community Facilities		-	180,181	180,181	141,245
Share & Give		11,016	17,961	28,977	-
Positive Activities		24,490	24,939	49,429	7,705
Total expenditure	3	373,450	1,267,718	1,641,168	1,628,149
Net income / (expenditure) for the year	6	131,433	(66,021)	65,412	27,149
Transfers between funds		-	-	-	-
Net movement in funds		131,433	(66,021)	65,412	27,149
Funds at 1 April 2020		68,723	668,103	736,826	709,677
Funds at 31 March 2021	12	200,156	602,082	802,238	736,826

All of the above results are derived from continuing activities. There were no other recognised gains or losses other than those stated above. Movements in funds are disclosed in Note 12 to the financial statements.

Newham Community Renewal Programme Limited

Balance sheet

Company no. 1327924

As at 31st March 2021

	Note	2021 £	2020 £
Fixed assets			
Tangible fixed assets	9	16,056	2,783
		<u>16,056</u>	<u>2,783</u>
Current assets			
Debtors	10	177,086	367,348
Short-term deposit		362,182	361,213
Cash at bank and in hand		508,944	393,458
		<u>1,048,212</u>	<u>1,122,019</u>
Creditors: amounts due within one year	11	<u>(262,030)</u>	<u>(387,976)</u>
Net current assets		<u>786,182</u>	<u>734,043</u>
Net assets		<u><u>802,238</u></u>	<u><u>736,826</u></u>
Funds			
Restricted funds			
Revenue		200,156	68,723
Designated Funds			
Property Reserve		100,000	100,000
Services Reserve		70,127	70,127
Unrestricted funds			
General		431,955	497,976
Total funds	12,13	<u><u>802,238</u></u>	<u><u>736,826</u></u>

Approved by the Board of Management on 8th November 2021 and signed on its behalf by:

Arnold Ridout
Chair
08 November 2021

Newham Community Renewal Programme Limited

Statement of Cashflows

For the year ended 31st March 2021

	2021		2020	
	£	£	£	£
Cash flows from operating activities:				
Net income/(expenditure) for the year	65,412		27,149	
Adjustments for:				
Depreciation charges	3,817		2,406	
Interest from short term deposit	(969)		(3,231)	
(Increase)/decrease in debtors	190,262		(183,048)	
Increase/(decrease) in creditors	(125,946)		195,793	
	<u> </u>		<u> </u>	
Net cash provided by (used in) operating activities		132,576		39,069
Cash flows from investing activities:				
Proceeds from the sale of property, plant and equipment	-		-	
Purchase of tangible fixed assets	(17,090)		(649)	
	<u> </u>		<u> </u>	
Net cash provided by (used in) investing activities		(17,090)		(649)
		<u> </u>		<u> </u>
Change in cash and cash equivalents in the year		115,486		38,420
Cash and cash equivalents at the beginning of the year		393,458		355,038
		<u> </u>		<u> </u>
Cash and cash equivalents at the end of the year		508,944		393,458
		<u> </u>		<u> </u>

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2021

1 Accounting policies

a) Statutory information

Newham Community Renewal Programme Limited is a charitable company limited by guarantee and is incorporated in England and Wales.

The registered office address and principal place of business is 395 High Street North, Manor Park, London E12 6PG.

b) Convention

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) – (Charities SORP FRS 102), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

The trustees have assessed whether the use of the going concern basis is appropriate and have considered possible events or conditions that might cast significant doubt on the ability of the Charity to continue as a going concern. The trustees have made this assessment for a period of at least one year from the date of approval of the financial statements. In particular the trustees have considered the Charity's forecasts and projections. After making enquiries the trustees have concluded that there is a reasonable expectation that the Charity has adequate resources to continue in operational existence for the foreseeable future. The Charity therefore continues to adopt the going concern basis in preparing its financial statements.

The trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern.

Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy or note.

c) Donations and Legacies

Donations, legacies and gifts are included in full in the statement of financial activities when receivable. Volunteer time is not included in the financial statements.

d) Grants and Commissioned Services income recognition

Income from grants and commissioned services is recognised in full in the statement of financial activities in the year in which the income is receivable.

e) Rental income recognition

Rental income is included in full in the statement of financial activities when receivable. Contractual and fee income is recognised in the financial statements to the extent that entitlement had been earned at the year end through performance of the contract.

f) Deferred income

Where unconditional entitlement to income receivable is dependent upon fulfilment of conditions within the charity's control, the incoming resources are recognised when there is sufficient evidence that conditions will be met. Where there is uncertainty as to whether the charity can meet such conditions the incoming resource is deferred.

g) Grants for the purchase of fixed assets

Grants for the purchase of fixed assets are credited to restricted incoming resources when receivable. Depreciation of fixed assets purchased with such grants is charged against the restricted fund. Where a fixed asset is donated to the charity for its own use, it is treated in a similar way to a restricted grant.

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2021

1 Accounting policies (continued)

h) Expenditure

Expenditure is recognised in the period in which it is incurred. Expenditure includes attributable VAT which cannot be recovered.

Expenditure is allocated to the particular activity where the cost relates directly to that activity. Support costs include the salary and overhead costs not directly related to the charitable activity and Governance costs are the costs associated with the governance arrangements of the charity. These costs are associated with constitutional and statutory requirements and include any costs associated with the strategic management of the charity's activities. Support costs and Governance costs are allocated to the charitable activities in proportion to direct staff costs as follows:

	2021
RP Training and Education	16.13%
Community Facilities	14.39%
RAMP	5.07%
RP Housing Services	51.14%
Newham Carers' Network	6.11%
RP Youth Services	2.00%
Share & Give	2.02%
Positive Activities	3.14%
	<u>100.00%</u>

Expenditure on raising funds relate to the costs incurred by the charitable company in raising funds for the charitable work.

i) Depreciation

Depreciation is provided at rates calculated to write down the cost of each asset to its estimated residual value over its expected useful life. The depreciation rates in use are as follows:

Furniture, fixtures and fittings	20% straight line
Office equipment	25% straight line
Leasehold property	over the life of the lease

Items of equipment are capitalised where the purchase price exceeds £500. Depreciation costs are allocated to activities on the basis of the use of the related assets in those activities. Assets are reviewed for impairment if circumstances indicate their carrying value may exceed their net realisable value and value in use.

j) Restricted funds

Restricted funds are to be used for specific purposes as laid down by the donor. Expenditure which meets these criteria is charged to the fund together with a fair allocation of management and support costs.

k) Unrestricted funds

Unrestricted funds are donations and other income receivable or generated for the objects of the charity.

l) Reserve transfers

Transfers from general to restricted funds are made to cover funding shortfalls on restricted activities.

m) Leased assets

Rentals payable under operating leases, where substantially all the risks and rewards of ownership remain with the lessor, are charged to the statement of financial activities on a straight line basis over the length of the lease.

n) Pension scheme

The charitable company operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the charitable company in an independently administered fund. The pension cost charge represents contributions payable under the scheme by the charitable company to the fund. The charitable company has no liability under the scheme other than for the payment of those contributions.

o) Donated goods

Donated goods represent assets donated for distribution or use by the charity. Assets given for distribution are recognised as incoming resources only when distributed. Assets given for use by the charity are recognised when receivable. Donated goods are valued at the amount actually realised from the disposal of the assets or at the price the charity would otherwise have paid for the assets.

1. Accounting policies (continued)

p) Financial Instruments

Financial assets such as cash and debtors are measured at their present value of the amounts receivable, less an allowance for the expected level of doubtful receivables. Financial liabilities such as trade creditors, loans and finance leases are measured at the present value of the obligation. An equity instrument is any contract that evidences a residual interest in the assets of the charity after deducting all of its liabilities.

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

q) Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

r) Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account. Cash balances exclude any funds held on behalf of service users.

s) Short term deposits

Short term deposits includes cash balances that are invested in accounts with a maturity date of between 3 and 12 months.

t) Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2021

2a Income from charitable activities – Current Year

Restricted income

	RAMP £	Newham Carers' Network £	RP Youth Services £	RP Training and Education £	RP Housing £	Share & Give £	Positive Activities £	2021 £
Big Lottery Fund	-	88,576	-	-	-	-	-	88,576
Charities Trust (Barclays)	9,000	-	15,500	7,500	18,419	16,400	33,181	100,000
City Bridge Trust	-	-	-	20,128	-	-	-	20,128
Community Links	-	-	-	2,500	-	-	-	2,500
Digital Inclusion	15,351	-	-	-	-	-	-	15,351
East End Community Foundation	10,000	-	6,000	-	-	-	10,000	26,000
East End Community Fund London Community Response Fund	-	-	-	-	-	-	-	-
Greater Change	-	-	-	-	400	-	-	400
Jack Petchey	-	-	500	-	-	-	-	500
London Borough of Newham	8,522	-	-	-	-	5,800	-	14,322
London Over the Border Food Grant received Feb 19 & Feb 20	10,000	-	-	-	-	-	-	10,000
London Immigration	24,999	-	-	-	-	-	-	24,999
Mercers	-	-	-	-	-	6,920	-	6,920
MHCLG	-	-	-	9,150	-	-	-	9,150
Microgrant funding	61,850	-	-	-	-	-	-	61,850
Society of the Sacred Heart Food	4,000	-	-	-	-	-	-	4,000
South West Ham Child Welfare Society	2,800	-	-	-	-	-	-	2,800
Trust for London	48,133	-	-	-	-	-	-	48,133
The Language Shop	-	-	-	4,252	-	-	-	4,252
The National Lottery	21,235	-	-	-	31,884	500	11,381	65,000
Total restricted income	215,891	88,576	22,000	43,530	50,703	29,620	54,562	504,882

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2021

2b Income from charitable activities – Prior Year

Restricted income

	RAMP £	Newham Carers' Network £	RP Youth Services £	RP Training and Education £	RP Housing £	Share & Give £	Positive Activities £	2020 £
Big Lottery Fund	-	88,000	-	-	-	-	-	88,000
City Bridge Trust	-	-	-	14,901	-	-	-	14,901
East End Community Foundation	-	-	10,000	-	-	-	-	10,000
Isla Project	2,500	-	-	-	-	-	-	2,500
Jack Petchey Foundation	-	-	2,000	-	-	-	-	2,000
The Language Shop	-	-	-	8,068	-	-	-	8,068
London Over the Border Food Grant	10,000	-	-	-	-	-	-	10,000
Souter	3,000	-	-	-	-	-	-	3,000
Mercers	-	-	-	27,790	-	-	-	27,790
The Society of the Sacred Heart	4,000	-	-	-	-	-	-	4,000
Community Links	-	-	-	3,000	-	-	-	3,000
South West Ham Child Society	6,500	-	-	-	-	-	-	6,500
Grant for Hostel tenants	-	-	-	-	1,478	-	-	1,478
Trust for London	39,400	-	-	-	-	-	-	39,400
The Protection Approach	-	-	-	-	-	-	1,000	1,000
Other (Welfare Grants below £500)	-	-	-	200	-	-	250	450
Total restricted income	65,400	88,000	12,000	53,959	1,478	-	1,250	222,087

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2021

2 Income from charitable activities (continued)

Unrestricted income

	RAMP £	Newham Carers' Network £	RP Youth Services £	RP Training and Education £	RP Housing £	Share & Give £	Community Facilities £	2021 £	2020 £
London Borough of Newham	-	-	5,000	229,885	159,879	18,713	-	413,477	551,292
Fee Income & Other Income	420	-	-	310	633,024	-	15,223	648,977	766,754
Donations - Individuals and organisations	35,381	-	-	200	1,050	-	-	36,631	19,850
Other	51	-	13,000	25	100	-	-	13,176	-
Total unrestricted income from charitable activities	35,852	-	18,000	230,420	794,053	18,713	15,223	1,112,261	1,337,896
Voluntary Income								23,861	21,226
Fee income								-	69
Interest income from short term deposit								969	3,231
Interest income other								65	662
Other Income								-	70,127
Total unrestricted income from raising funds								24,895	95,315
Government Furlough Grant								64,542	-
Total unrestricted income								1,201,697	1,433,211

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2021

3a Total Expenditure – Current Year

	Cost of Raising funds £	Support services £	RP Training and Education £	RAMP £	RP Housing Services £	Newham Carers' Network £	RP Youth Services £	Community Facilities (395) £	Share & Give £	Positive Activities £	2021 £	
Staff costs (note 4)	-	263,265	114,895	36,120	364,223	43,507	14,274	102,524	14,356	22,362	975,526	
Project costs												
Activities & other	-	7,694	3,644	88,775	236,985	11,045	1,980	3,428	1,150	2,745	357,446	
Consultancy & outsource costs	-	42,007	-	10,665	-	-	-	-	-	-	52,672	
Bad debt expense	-	-	-	-	15,214	-	-	-	-	-	15,214	
Equipment Maintenance	-	-	-	-	-	-	-	-	-	-	-	
Publicity & subscriptions	-	1,205	60	-	991	113	751	-	4,693	1,470	9,283	
Overheads												
Office costs	70	62,975	9	590	16,244	686	633	706	521	2,528	84,962	
Premises cost	-	21,134	31,538	11,236	70,198	9,000	-	14,318	-	7,462	164,886	
Depreciation	-	3,577	-	-	-	-	-	240	-	-	3,817	
Audit fees	-	7,790	-	-	-	-	-	-	-	-	7,790	
	70	409,647	150,146	147,386	673,427	64,351	17,638	121,216	20,720	36,567	1,641,168	
Allocation*	-	-	409,647	66,080	20,774	209,478	25,022	8,209	58,965	8,257	12,862	-
Expenditure	70	-	216,226	168,160	882,905	89,373	25,847	180,181	28,977	49,429	1,641,168	

*Costs have been apportioned based on staff costs for each service area.

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2021

3b Total Expenditure – Prior Year

	Cost of Raising funds £	Support services £	RP Training and Education £	RAMP £	RP Housing Services £	Newham Carers' Network £	RP Youth Services £	Community Facilities (395) £	Share & Give £	Positive Activities £	2020 £
Staff costs (note 4)	-	205,213	123,663	30,259	360,193	73,728	62,923	86,639	-	4,170	946,788
Project costs											
Activities & other	-	3,400	24,684	36,919	210,832	7,581	20,054	1,688	-	-	305,158
Consultancy & outsource costs	-	45,953	700	-	-	2,045	-	-	-	-	48,698
Bad debt expense	-	-	-	-	27,446	-	-	-	-	-	27,446
Equipment Maintenance	-	1,517	-	-	460	-	-	-	-	-	1,977
Publicity & subscriptions	-	2,317	400	-	333	535	173	-	-	290	4,048
Overheads											
Office costs	11,409	62,942	892	-	9,505	647	422	3,819	-	474	90,100
Premises cost	-	9,429	30,335	22,676	94,313	19,500	5,728	9,058	-	850	191,889
Depreciation	-	1,152	-	-	-	-	1,117	137	-	-	2,406
Audit fees	-	9,630	-	-	-	-	-	-	-	-	9,630
	11,409	341,553	180,674	89,854	703,082	104,036	90,417	101,341	-	5,784	1,628,150
Allocation*	-	341,553	56,956	13,937	165,896	33,957	28,981	39,904	-	1,921	(1)
Expenditure	11,409	-	237,630	103,791	868,978	137,993	119,398	141,245	-	7,705	1,628,149

*Costs have been apportioned based on staff costs for each service area.

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2021

4 Staff costs

The average number of employees calculated during the year was:

(Staff numbers are included on a headcount basis and do not take into account part time working)

	2021 No.	2020 No.
RP Training and Education	10	7
RAMP	1	2
RP Housing Services	7	10
Newham Carers' Network	2	2
RP Youth Services	2	7
Community Facilities	6	4
City Bridge	-	2
Support Services	5	2
Share & Give	1	-
	<u>34</u>	<u>36</u>

Staff costs in respect of the above employees were as follows:

	2021 £	2020 £
Salaries and wages	732,512	655,822
Social security costs	56,688	49,454
Pension contributions	21,220	22,322
Agency & temporary staff costs	113,644	121,709
Recruitment costs	20,550	40,599
Redundancy costs	1,740	23,092
Staff training and welfare	8,591	10,797
HR Support	15,891	18,516
Volunteer expenses	4,689	4,477
	<u>975,526</u>	<u>946,788</u>

One employee earned between £60,000 – £70,000 during the year (2020 – none).

No employees earned between £70,000 – £80,000 during the year (2020 – one).

The key management personnel of the Charity comprise the Chief Executive and Senior Management Team. The total employee benefits of the key management personnel of the Charity were £179,299 (2020: £202,954)

5 Board of Management expenses

No board members received reimbursement of expenses during the year of £nil (2020: £180).

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2021

6 Net income for the year

This is stated after charging:

	2021 £	2020 £
Depreciation	3,817	2,406
Auditors' remuneration (net of VAT) for audit work	7,750	7,600
Operating lease rental: property	44,528	57,653
other	-	200
	<u>44,528</u>	<u>57,653</u>

7 Pension costs

The charity operates a defined contribution pension scheme. The scheme and its assets are held by independent managers. The pension charge represents contributions due from the charity and amounted to £21,220 (2020: £22,586). The charity has no liability other than to pay over contributions.

8 Taxation

The charitable company is exempt from corporation tax as all its income is charitable and is applied for charitable purposes.

9 Fixed assets

	Office Equipment & Fixtures and Fittings £	Total £
Cost		
At 1 April 2020	10,997	10,997
Additions in year	17,090	17,090
Disposals	-	-
At 31 March 2021	<u>28,087</u>	<u>28,087</u>
Depreciation		
At 1 April 2020	8,214	8,214
Charge for the year	3,817	3,817
Disposals	-	-
At 31 March 2021	<u>12,031</u>	<u>12,031</u>
Net book value		
At 31 March 2021	<u>16,056</u>	<u>16,056</u>
At 31 March 2020	<u>2,783</u>	<u>2,783</u>

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2021

10 Debtors

	2021 £	2020 £
Supported housing		
Rent arrears	89,277	89,612
Provision	(50,280)	(71,495)
	<u>38,997</u>	<u>18,117</u>
Trade debtors	75,514	110,706
Prepaid expenses	38,213	196,679
Accrued income	20,333	41,846
Taxation and social security	4,029	
	<u>177,086</u>	<u>367,348</u>

11 Creditors: amounts due within 1 year

	2021 £	2020 £
Trade creditors	74,608	270,885
Accrued expenses	84,088	61,659
Deferred income	59,252	14,999
Taxation and social security	18,211	15,451
VAT	-	913
Other creditors	25,871	24,069
	<u>262,030</u>	<u>387,976</u>
Movement in deferred income		
Brought forward	14,999	14,999
Released in year	(14,999)	(14,999)
Deferred in year	<u>59,252</u>	<u>14,999</u>
	<u>59,252</u>	<u>14,999</u>

Deferred income comprises of contract income. Prior year deferred income comprises of contract income.

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2021

12a Movements in funds (current year)

	1st April 2020	Income	Expenditure	Transfer	31st March 2021
	£	£	£	£	£
Restricted funds					
RAMP	22,412	215,891	(150,744)	-	87,559
Newham Carers' Network	20,718	88,576	(88,635)	-	20,659
RP Youth Services	1,413	22,000	(7,267)	-	16,146
RP Training and Education	22,435	43,530	(47,423)	-	18,542
Housing	-	50,703	(43,873)	-	6,830
Share & Give	-	29,620	(11,016)	-	18,604
Positive Activities	1,745	54,562	(24,490)	-	31,817
Total restricted funds	68,723	504,882	(373,450)	-	200,156
Designated funds					
Property Reserve	100,000	-	-	-	100,000
Services Reserve	70,127	-	-	-	70,127
Total designated funds	170,127	-	-	-	170,127
Unrestricted funds					
General funds	497,976	1,201,697	(1,267,718)	-	431,955
Total unrestricted funds	668,103	1,201,697	(1,267,718)	-	602,082
Total funds	736,826	1,706,580	(1,641,168)	-	802,238

12 Movements in funds (continued)

Refugee & Migrant Project (RAMP)

This is a series of funds that provide advocacy and support services to refugees, asylum seekers and migrants. The needs of this client group have increased significantly as a result of covid-19 as many have no recourse to public funds and require additional support for food, clothes, basic household items and specialist advice services. We have been very grateful to receive funding support from a range of organisations including London over the border, The National Lottery Community Fund, South West Ham Child fund, Barclays covid-19 fund, The Felix Project, Fairshare, Newham Council and the Souter Charitable Trust. These funds have enabled us to expand the frequency and range of services we provide as part of the RAMP project, for example our new digital inclusion hub which runs alongside our expanded foodbank offer. Trust for London have also continued to provide a grant to work jointly with fellow charity RAMFEL to provide free immigration advice to clients whilst also supporting their basic welfare needs. The Society of the Sacred Heart and Beaconsfield team ministry have also continued to provide much needed financial and practical support for the RAMP project, for which we are very grateful.

Newham Carers' Network

The Big Lottery grant focuses on empowering carers' physical and mental health and wellbeing. We have now completed two years a three year grant.

Renewal Programme Youth Services

We are partnering with local charity Bonny Downs Community Association to jointly deliver youth services for the East Ham area, funded by the London Borough of Newham. We have also received funding from the Jack Petchey Foundation to provide equipment and support for young people using our Youth Services. East End Community Foundation have funded school holiday and social action programmes for young people in Newham.

Renewal Programme Training and Education

The Mercers grant has enabled us to work in partnership with local charity Rosetta Arts to provide an arts programme aimed at local people aged over 55 who may never have experienced art first hand before. Our City Bridge Trust grant was used to provide informal volunteer-lead classes for older women so that they may learn English and improve their ability to engage with the wider community. Funding to provide more support to local people for whom English is not their first language was also received from The Language Shop and Community Links.

Core costs

We received core cost funding support from the Barclays covid-19 fund and the National Lottery Community Fund towards additional operational costs through the pandemic.

Share & Give

We received funding from the Mercers Company towards expanding our use of volunteers through the pandemic, particularly supporting the establishment of our Chat Newham project providing telephone befriending for vulnerable and isolated adults in Newham.

Housing

This year we also secured some small individual welfare grants for some of our hostel tenants to assist them with moving on to new permanent accommodation.

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2021

Movements in funds (continued)

12b Movements in funds (prior year)

	1st April 2019 £	Income £	Expenditure £	Transfer	31st March 2020 £
Restricted funds					
RAMP	26,809	65,400	(69,797)	-	22,412
Newham Carers' Network	-	88,000	(67,282)	-	20,718
RP Youth Services	2,900	12,000	(13,487)	-	1,413
RP Training and Education	8,878	53,959	(40,402)	-	22,435
Housing	-	1,478	(1,478)	-	-
Positive Activities	3,707	1,250	(3,212)	-	1,745
Total restricted funds	42,294	222,087	(195,658)	-	68,723
Designated funds					
Property Reserve	100,000	-	-	-	100,000
Services Reserve	-	-	-	70,127	70,127
Total designated funds	100,000	-	-	70,127	170,127
Unrestricted funds					
General funds	567,383	1,433,211	(1,432,491)	(70,127)	497,976
Total unrestricted funds	567,383	1,433,211	(1,432,491)	(70,127)	497,976
Total funds	709,677	1,655,298	(1,628,149)	-	736,826

Movements in funds (continued)

Purposes of Restricted Funds

Refugee & Migrant Project (RAMP)

This is a series of funds that provide advocacy and support services to refugees, asylum seekers and migrants. "The Seedbed Christian Fund" is a very welcome grant that arrived in March 2019 and has assisted with the running of RAMP in the year along with grants from long term supporters The Society of the Sacred Heart and Souter Charitable Trust. The grant from London Over the Border began in February 2019 and is to deliver a 3 year programme aimed at improving knowledge about healthy eating and lifestyles amongst local people, who may struggle to afford to feed their family or struggle to understand how to eat healthily on a budget. The grant from Tesco via Groundworks has paid for essential items for the foodbank, including nappies and sanitary products. Trust for London have provided a 2 year grant for The Renewal Programme to work jointly with fellow charity RAMFEL to provide free immigration advice to 40 clients a year whilst also supporting their basic welfare needs. In March 2020 we heard that the Trust for London grant is being extended for a further three years from June 2020 and the amount of support provided as a result of the grant will be increased to meet growing demand. The charity also supports clients to access a number of other funds which provide individual welfare grants, such as South West Ham Child Welfare Society. London Churches Refugee Fund provides funds to cover travel and other personal costs of some of our clients who are refugees.

Newham Carers' Network

The Big Lottery grant focuses on empowering carers' physical and mental health and wellbeing. We have completed the first year of a three year grant.

Renewal Programme Youth Services

Funding from Jack Petchey provides equipment and support for young people using our Youth Service. East End Community Foundation funds school holiday programmes for young people in Newham and £5,000 towards a youth social action project.

Renewal Programme Training and Education

The Mercers grant is from The Charity of Sir Richard Wittington, administered by Mercers. It provides for The Renewal Programme to work in partnership with local charity Rosetta Arts to provide a 2 year arts programme aimed at local people aged over 55 who may never have experienced art first hand before.

The City Bridge Trust grant is to provide informal volunteer-lead classes for older ladies so that they may learn English and improve their ability to engage with the wider community.

Funding to provide more support to local people for whom English is not their first language was also received from The Language Shop and Community Links.

Housing

This year we also secured some small individual welfare grants for some of our hostel tenants to assist them with moving on to new permanent accommodation.

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2021

Positive Activities

These are small grants contributing towards running events at our community facility, including a grant from Lyle's Local Fund to set up a social group for local older men, and the completion of our Sport's England grant to deliver women only keep fit activities. We also received a grant that enables us to be part of the network to support people to report Hate Crime.

Movements in funds (continued)

Property Reserve

For responding to significant structural change, relocation and development of the housing service.

New Services Reserve

The charity has secured agreement from the landlord of the hostel to reimburse the charity for costs related to the landlord electric meter at the hostel. The Board of Trustees has agreed to set this aside as an investment in setting up future services in accordance with the 2023 Strategic Plan, particularly relating to volunteer-involving services.

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2021

13a Analysis of net assets between funds (current year)

	Restricted revenue funds £	Unrestricted funds £	Total funds £
Tangible fixed assets	-	16,056	16,056
Current assets	200,156	848,056	1,048,212
Creditors: Amounts falling due within one year	-	(262,030)	(262,030)
Net assets at 31 March 2021	200,156	602,082	802,238

13b Analysis of net assets between funds (prior year)

	Restricted revenue funds £	Unrestricted funds £	Total funds £
Tangible fixed assets	-	2,783	2,783
Current assets	68,723	1,053,296	1,122,019
Creditors: Amounts falling due within one year	-	(387,976)	(387,976)
Net assets at 31 March 2020	68,723	668,103	736,826

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2021

14 Related party transactions

There were no related party transactions in the year to 31st March 2021 (2020: one).

15 Operating lease commitments

The charity's total future minimum lease payments under non-cancellable operating leases is as follows for each of the following periods

	2021	2020
	£	£
Equipment		
Less than one year	-	200
One to two years	-	-
	<u>-</u>	<u>200</u>
Property		
Less than one year	59,370	44,528
Two to five years	118,740	192,953
More than five years	-	-
	<u>178,110</u>	<u>237,480</u>
Total	<u><u>178,110</u></u>	<u><u>237,680</u></u>

Newham Community Renewal Programme Limited

Notes to the financial statements

For the year ended 31st March 2021

16 Prior Year SOFA

	Note	Restricted funds £	Unrestricted funds £	2020 Total £
Income				
<i>Income from</i>				
Donations and Legacies		–	21,226	21,226
Other Trading Activities		–	69	69
Interest income		–	3,893	3,893
Other income		–	70,127	70,127
<i>Income from charitable activities</i>				
RP Training and Education	2	53,959	231,160	285,119
RAMP		65,400	17,460	82,860
RP Housing Services		1,478	809,093	810,571
Newham Carers' Network		88,000	61,650	149,650
RP Youth Services		12,000	123,857	135,857
Community Facilities		–	94,676	94,676
Positive Activities		1,250	–	1,250
Total income		222,087	1,433,211	1,655,298
Expenditure				
<i>Expenditure on raising funds</i>				
		–	11,409	11,409
<i>Expenditure on charitable activities</i>				
RP Training and Education		40,402	197,228	237,630
RAMP		69,797	33,994	103,791
RP Housing Services		1,478	867,500	868,978
Newham Carers' Network		67,282	70,711	137,993
RP Youth Services		13,487	105,911	119,398
Community Facilities		–	141,245	141,245
Positive Activities		3,212	4,493	7,705
Total expenditure	3	195,658	1,432,491	1,628,149
Net (expenditure)/income before transfers for the year	6	26,429	720	27,149
Transfers between funds		–	–	–
Net (expenditure)/income		26,429	720	27,149
Funds at 1 April 2019		42,294	667,383	709,677
Funds at 31 March 2020	12	68,723	668,103	736,826