

CROSSWAYS COUNSELLING SERVICE

England & Wales · Charity number 275053

Details

Other names HASLEMERE PASTORAL CENTRE

Status Registered

Legal form Other

Registered 1978-02-23

Register [View on the Charity Commission register](#)

Contact

Address Po Box 160
Haslemere
GU26 6YE

Phone 01428 644333

Email info@crosswayscounselling.org.uk

Website www.crosswayscounselling.org.uk

Activities

Objects: THE RELIEF OF PEOPLE IN NEED, HARDSHIP AND DISTRESS CAUSED BY MENTAL OR PHYSICAL ILL-HEALTH OR BY SOCIAL OR DOMESTIC CIRCUMSTANCES BY ESTABLISHING, MAINTAINING AND DEVELOPING A COUNSELLING SERVICE FOR THE GIVING OF INDIVIDUAL OR GROUP COUNSELLING AND PRACTICAL ADVICE. FOR FURTHER DETAILS SEE CLAUSE 2 OF CONSTITUTION.

Activities: ESTABLISHED FOR THE RELIEF OF PEOPLE IN NEED, HARDSHIP OR DISTRESS AND DELIVERED THROUGH COUNSELLING AND OTHER MEANS.

Classification

- **How:** Provides Services
- **What:** The Advancement Of Health Or Saving Of Lives
- **Who:** Children/young People, The General Public/mankind

Geography

- **Area of benefit:** NOT DEFINED, GENERALLY HASLEMERE AND SURROUNDING DISTRICT
- Hampshire
- Surrey
- West Sussex

Finances

Period end	Income	Expenditure	Assets	Employees
2025-05-31	£37,921	£35,728	-	-
2024-05-31	£38,733	£32,679	-	-
2023-05-31	£35,514	£35,315	-	-
2022-05-31	£29,147	£21,862	-	-
2021-05-31	£24,550	£19,966	-	-

Trustees

Name	Role	Appointed
Dr SIMON JOHN DUNBAR	Chair	
Abigail Victoria White		2023-05-18
Bethany Gorniak		2025-02-05
Hon Carolyn Susan Keith		2021-12-15
Jack Robson		2022-06-09
John Robini		2023-11-29
Rev Justin Manley-Cooper		2022-03-01
TESSA VIVIENNE TROLLOPE		2015-02-18

Linked charities

- HASLEMERE PASTORAL CENTRE TRUST FUND (275053-1)

CROSSWAYS COUNSELLING SERVICE

England & Wales - Charity number 275053

Accounts

Trustees Report

It is difficult to write a report that pertains only to the 2024/25 Annual Return dates. This is because much of what we aimed for in that year is now coming to fruition.

We had plans to develop the skill mix of our Trustee team and review our aims for the future. We felt that we needed to raise our profile in the community using our website, leaflets and social media. We wished to retain our christian ethos and continue providing affordable counselling for our locality.

We set up working groups to achieve this, built closer links with Haslemere Town Council and are moving into new purpose built premises in the summer of this year. We have been accepted for CIO status but are awaiting final permission to close our current Unincorporated Organisation.

The premises are based in "The Link" at St Bartholomew's Church in Haslemere which will form a central hub for the community. This gives us a permanent and more recognisable base, allowing us to strengthen our services further. The working groups hope to have achieved their goals to coincide with this move.

We now have a full team of dedicated trustees with the skills to move us forward. We also have a newly appointed Treasurer and have created a new post of Business Director.

This team will support our network of counsellors, stewards and staff. We have just celebrated 25 years since our formation over which time we have given over 35000 hours of therapy to over 12000 people and supported over 60 counsellors in obtaining degrees and qualifications. We continue to see 30 clients at any one time with about 50 new clients per year as well as continuing the counselling of around 20 others.

The year ends with us, the Trustees ,feeling positive about our future and the service we provide.

CROSSWAYS COUNSELLING SERVICE
Registered Charity No. 275053
Accounts
for the Year Ended 31 May 2025

CROSSWAYS COUNSELLING SERVICE

Registered Charity No. 275053

Trustees

Dr S Dunbar
Mrs C Keith
Rev J Manley-Cooper
Mr J Robson
Mrs T Trollope
Mrs A White
Mr J Robini
Mrs B Gorniak

Address:

Crossways Counselling Service
PO Box 160
Haslemere
GU26 6YE

Accountants:

Anthony Kelly FCA
Independent Examiner
2 Woodberry Close
Chiddingfold
Godalming
Surrey
GU8 4SF

CROSSWAYS COUNSELLING SERVICE

**Registered Charity No. 275053
Income & Expenditure Account - Year Ended 31 May 2025**

			<u>2025</u>	<u>2024</u>
	Operating Account	Trust Fund	Total	Total
RECEIPTS				
Grants and donations:				
Churches	3,350	-	3,350	4,956
Grant Making Trusts	15,317	-	15,317	17,000
Miscellaneous	4,789	-	4,789	6,532
	<hr/>	<hr/>	<hr/>	<hr/>
	23,456	-	23,456	28,488
	<hr/>	<hr/>	<hr/>	<hr/>
Other receipts:				
Client Fees	13,028	-	13,028	9,496
Dividends	-	1,977	1,977	1,934
Bank interest	1,437	147	1,584	946
	<hr/>	<hr/>	<hr/>	<hr/>
	14,465	2,124	16,589	12,376
	<hr/>	<hr/>	<hr/>	<hr/>
Total income	37,921	2,124	40,045	40,864
	<hr/>	<hr/>	<hr/>	<hr/>
EXPENDITURE				
Direct charitable expenditure				
Supervision fees and intakes	9,544	-	9,544	7,383
Travel costs	3,188	-	3,188	1,363
Insurance	885	-	885	829
Professional Subscriptions	260	-	260	250
	<hr/>	<hr/>	<hr/>	<hr/>
	13,877	-	13,877	9,825
	<hr/>	<hr/>	<hr/>	<hr/>
Other expenditure				
Directors' fees	9,520	-	9,520	9,905
Accountancy fees	705	-	705	1,005
Staff training	1,620	-	1,620	1,522
Rent	7,524	-	7,524	8,208
Publicity	-	-	-	563
Postage and stationery	365	-	365	114
Telephone	960	-	960	817
Independent examiner's fees	310	-	310	320
Miscellaneous costs	847	-	847	400
	<hr/>	<hr/>	<hr/>	<hr/>
	21,851	-	21,851	22,854
	<hr/>	<hr/>	<hr/>	<hr/>
Total expenditure	35,728	-	35,728	32,679
	<hr/>	<hr/>	<hr/>	<hr/>
Net (deficit)/surplus for the year	2,193	2,124	4,317	8,185
	<hr/>	<hr/>	<hr/>	<hr/>

CROSSWAYS COUNSELLING SERVICE
Registered Charity No. 275053
Balance Sheet – 31 May 2025

	<u>2025</u>	<u>2024</u>
TRUST INVESTMENTS		
3,536.17 Charities Official Investment Fund – Income shares at cost (market value at 31.05.25-£ 69,164)	5,045	5,045
CURRENT ASSETS		
Trust Instant Savings account	11,289	14,165
Trust COIF deposit account	8,058	7,687
Bank current account	13,616	6,677
32 day notice account	21,106	20,614
95 day notice account	15,294	-
195 day Term account	-	15,000
COIF deposit account – ordinary fund	15	15
	69,378	64,158
CURRENT LIABILITIES		
Accrued expenses	(2,838)	(1,935)
	66,540	62,223
	71,585	67,268
REPRESENTED BY:		
TRUST CAPITAL ACCOUNT	5,000	5,000
TRUST INCOME ACCOUNT		
Balance at 1 June 2024	32,469	30,338
Surplus for the year	2,124	2,131
	34,593	32,469
TRUST FUND at 31 May 2025	39,593	37,469
OPERATING ACCOUNT		
Balance at 1 June 2024	29,619	23,565
Surplus for the year	2,193	6,054
	31,812	29,619
ORDINARY FUND		
Balance at 1 June 2024 & 31 May 2025	180	180
	71,585	67,268

Signed on behalf of the Trustees:



Dr S Dunbar (Chair of Trustees)

Signed by Treasurer:



Colin Gow (Treasurer)

**Independent Examiner's Report to the Trustees of
CROSSWAYS COUNSELLING SERVICE**

I report on the accounts of the Service for the year ended 31 May 2025 which are set out on pages 2 to 3.

Respective responsibilities of trustees and examiner

As the charity's trustees you are responsible for the preparation of the accounts; you consider that the audit requirement of section 144 (2) of the Charities Act 2011 (the Act) does not apply and that an independent examination is needed. It is my responsibility to examine the accounts (under section 145 of the Act), to follow procedures laid down in the General Directions given by the Charity Commissioners under section 145(5)(b) of the Act and to state whether particular matters have come to my attention.

Basis of independent examiners' report

My examination was carried out in accordance with the General Directions given by the Charity Commissioners. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the statement below.

Independent examiners' statement

In connection with my examination, no matter has come to my attention:

1. which gives me reasonable cause to believe that in any material respect the requirements
 - to keep accounting records in accordance with section 130 of the 2011 Act; and
 - to prepare accounts which accord with the accounting records and to comply with the accounting requirements of the 2011 Acthave not been met; or
2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.



Anthony Kelly FCA
Independent Examiner
2 Woodberry Close
Chiddingfold
Godalming
Surrey
GU8 4SF

Date: 31/10/25

CROSSWAYS COUNSELLING SERVICE
Registered Charity No. 275053
Accounts
for the Year Ended 31 May 2025

CROSSWAYS COUNSELLING SERVICE

Registered Charity No. 275053

Trustees

Dr S Dunbar
Mrs C Keith
Rev J Manley-Cooper
Mr J Robson
Mrs T Trollope
Mrs A White
Mr J Robini
Mrs B Gorniak

Address:

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CROSSWAYS COUNSELLING SERVICE

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CROSSWAYS COUNSELLING SERVICE
Registered Charity No. 275053
Balance Sheet – 31 May 2025

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Independent Examiner
2 Woodberry Close
Chiddingfold
Godalming
Surrey
GU8 4SF

Date: 31/10/25

CROSSWAYS COUNSELLING SERVICE

England & Wales - Charity number 275053

Accounts



Trustees' Annual Report for the period

From **1.6.23** Period start date To **31.5.24**
Period end date

Charity name: Crossways Counselling Service

Charity registration number: 275053

Objectives and Activities

	SORP referenc	
Summary of the purposes of the charity as set out in its governing document	Para 1.17	To address the need for an affordable counselling service in Haslemere and the surrounding areas. To provide professional confidential counselling services for adults, couples, and young people (aged 11-18) who are living with stress, redundancy or work related issues, relationship difficulties, bereavement and loss, depression, anxiety or confusion and abuse. To offer ongoing training to its own counsellors and to others in the area and to provide advice and training to pastoral care teams locally.

<p>Summary of the main activities in relation to those purposes for the public benefit, in particular, the activities, projects or services identified in the accounts.</p>	<p>Para 1.17 and 1.19</p>	<p>Crossways counselling service provides over 1600 counselling sessions per year with qualified and trained counsellors for adults over the age of 18, couples and young people (11-18) as well as offering advice on appropriate referrals where necessary</p> <p>Crossways provides ongoing training and fortnightly clinical supervision for its counsellors who are all trained professionals.</p> <p>Undertaking Fundraising events and activities to raise money for and awareness of our service.</p> <p>Fostering a close working relationship with local GP surgeries and other agencies.</p> <p>Active member of the British Association for Counselling and Psychotherapy – we adhere to and abide by its ethical framework for good practice.</p> <p>Many of our staff, including our counsellors, work without payment in order to support and reduce the running costs of this service.</p>
<p>Statement confirming whether the trustees have had regard to the guidance issued by the Charity Commission on public benefit</p>	<p>Para 1.18</p>	<p>Crossways provides affordable and accessible counselling for all. Clients are assessed and seen quickly and the cost is tailored to what they can afford. The current high demand for counselling is as a result of the rise in mental health, stress and relationship issues. Many people cannot obtain counselling without our support due to cost and long NHS waiting times.</p>

Additional information (optional)

You may choose to include further statements where relevant about:

	SORP reference	
Policy on grant making	Para 1.38	
Policy on social investment including program related investment	Para 1.38	
Contribution made by volunteers	Para 1.38	
Other		

Achievements and Performance

	SORP reference	
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<p>Summary of the main achievements of the charity, identifying the difference the charity's work has made to the circumstances of its beneficiaries and any wider benefits to society as a whole.</p>	<p>Para 1.20</p>	<p>The provision of over 1600 counselling sessions</p> <p>Successful fundraising activities ensuring we can continue to operate for a further year including the receipt of several grants</p> <p>Training and teaching sessions on a variety of subjects including mental illness and attachment and shame</p> <p>An agreement to be able to work from a permanent base with dedicated rooms on completion of building works. This will allow us greater flexibility to expand and improve our services</p>
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Additional information (optional)

You may choose to include further statements where relevant about:

<p>Achievements against objectives set</p>	<p>Para 1.41</p>	
<p>Performance of fundraising activities against objectives set</p>	<p>Para 1.41</p>	
<p>Investment performance against objectives</p>	<p>Para 1.41</p>	
<p>Other</p>		

Financial Review

Review of the charity's financial position at the end of the period	Para 1.21	The accounts show an operating surplus for the year to 31st May of £6,054. In addition the charity receives a small amount of income from an original trust and this year that was £2,131 of dividends and interest leading to a final surplus of £8,185. This was largely due to some larger sized grants received during the year. Of the annual expenditure of £32,679 client contributions amounted to £9,496, the rest of the income coming from donations from churches and individuals and grants from trusts and other organisations.
Statement explaining the policy for holding reserves stating why they are held	Para 1.22	Our policy is to have six months of expenditure in reserves. This is to ensure that clients are able to continue their counselling without abrupt termination.
Amount of reserves held	Para 1.22	Useable reserves as at 31.5.2024: £62,223
Reasons for holding zero reserves	Para 1.22	
Details of fund materially in deficit	Para 1.24	
Explanation of any uncertainties about the charity continuing as a going concern	Para 1.23	

Additional information (optional)

You may choose to include further statements where relevant about:

The charity's principal sources of funds (including any fundraising)	Para 1.47	
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Investment policy and objectives including any social investment policy adopted	Para 1.46	
A description of the principal risks facing the charity	Para 1.46	
Other		

Structure, Governance and Management

Description of charity's trusts:		
Type of governing document (trust deed, royal charter)	Para 1.25	Constitution
How is the charity constituted? (e.g unincorporated association, CIO)	Para 1.25	Association with aim to move to CIO status
Trustee selection methods including details of any constitutional provisions e.g. election to post or name of any person or body entitled to appoint one or more trustees	Para 1.25	Appointed by existing trustees

Additional information (optional)

You may choose to include further statements where relevant about:

Policies and procedures adopted for the induction and training of trustees	Para 1.51	
The charity's organisational structure and any wider network with which the charity works	Para 1.51	
Relationship with any related parties	Para 1.51	
Other		

Reference and Administrative details

Charity name	Crossways Counselling Service
Other name the charity uses	N/a
Registered charity number	275053
Charity's principal address	PO Box 160, Haslemere, Surrey GU26 6YE

Names of the charity trustees who manage the charity

	Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
1	Dr Simon Dunbar			
2	Mrs Carol Keith			
3	Rev J Manley-Cooper			
4	Mr J Robson			
5	Mrs T Trollope			
6	Mrs A White			
7	Rev Canon D Wilbrahim	Chair		
8	Mr J Robini		Elected 29/11/23	
9				
10				
11				
12				
13				
14				
15				
16				
17				
18				
19				
20				

Funds held as custodian trustees on behalf of others

Description of the assets held in this capacity	N/A
Name and objects of the charity on whose behalf the assets are held and how this falls within the custodian charity's objects	
Details of arrangements for safe custody and segregation of such assets from the charity's own assets	

Additional information (optional)

Names and addresses of advisers (Optional information)

Type of advise	Name	Address

Name of chief executive or names of senior staff members (Optional information)

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Exemptions from disclosure

Reason for non-disclosure of key personnel details

Other optional information

Declarations

The trustees declare that they have approved the trustees' report above.
Signed on behalf of the charity's trustees

Signature(s)

	
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Full name(s)

Simon	Dunbar
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Position (eg
Secretary, Chair, etc)

Chair	Appointed chair 5/2/25
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Date

12/3/25

CROSSWAYS COUNSELLING SERVICE
Registered Charity No. 275053
Accounts
for the Year Ended 31 May 2024

CROSSWAYS COUNSELLING SERVICE

Registered Charity No. 275053

Trustees

Dr S Dunbar
Mrs C Keith
Rev J Manley-Cooper
Mr J Robson
Mrs T Trollope
Mrs A White
Canon D Wilbraham

Address:

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CROSSWAYS COUNSELLING SERVICE

**Registered Charity No. 275053
Income & Expenditure Account - Year Ended 31 May 2024**

	<u>2024</u>		<u>2023</u>	
	Operating Account	Trust Fund	Total	Total
RECEIPTS				
Grants and donations:				
Churches	4,956	-	4,956	5,253
Grant Making Trusts	17,000	-	17,000	14,604
Miscellaneous	6,532	-	6,532	4,800
	<hr/>		<hr/>	
	28,488	-	28,488	24,657
	<hr/>		<hr/>	
Other receipts:				
Client Fees	9,496	-	9,496	10,753
Dividends	-	1,934	1,934	1,926
Bank interest	749	197	946	323
	<hr/>		<hr/>	
	10,245	2,131	12,376	13,002
	<hr/>		<hr/>	
Total income	38,733	2,131	40,864	37,659
	<hr/>		<hr/>	
EXPENDITURE				
Direct charitable expenditure				
Supervision fees and intakes	7,383	-	7,383	6,005
Travel costs	1,363	-	1,363	905
Insurance	829	-	829	781
Professional Subscriptions	250	-	250	240
	<hr/>		<hr/>	
	9,825	-	9,825	7,931
	<hr/>		<hr/>	
Other expenditure				
Directors' fees	9,905	-	9,905	10,950
Accountancy fees	1,005	-	1,005	1,633
Staff training	1,522	-	1,522	3,510
Rent	8,208	-	8,208	8,408
Publicity	563	-	563	780
Postage and stationery	114	-	114	49
Telephone	817	-	817	785
Independent examiner's fees	320	-	320	305
Miscellaneous costs	400	-	400	964
	<hr/>		<hr/>	
	22,854	-	22,854	27,384
	<hr/>		<hr/>	
Total expenditure	32,679	-	32,679	35,315
	<hr/>		<hr/>	
Net (deficit)/surplus for the year	6,054	2,131	8,185	2,344
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**CROSSWAYS COUNSELLING SERVICE
Registered Charity No. 275053
Balance Sheet – 31 May 2024**

	<u>2024</u>	<u>2023</u>
TRUST INVESTMENTS		
3,536.17 Charities Official Investment Fund – Income shares at cost (market value at 31.05.24-£ 70,565)	5,045	5,045
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CURRENT ASSETS		
Trust Instant Savings account	14,165	17,034
Trust COIF deposit account	7,687	7,316
Bank current account	5,052	19,738
32 day notice account	20,614	10,235
195 day Term account	15,000	-
COIF deposit account – ordinary fund	15	15
	—————	—————
	62,533	54,338
CURRENT LIABILITIES		
Accrued expenses	(310)	(300)
	-----	-----
	62,223	54,038
	—————	—————
	67,268	59,083
	=====	=====
REPRESENTED BY:		
TRUST CAPITAL ACCOUNT	5,000	5,000
	—————	—————
TRUST INCOME ACCOUNT		
Balance at 1 June 2023	30,338	28,193
Surplus for the year	2,131	2,145
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	—————	—————
OPERATING ACCOUNT		
Balance at 1 June 2023	23,565	23,366
Surplus for the year	6,054	199
	—————	—————
Balance at 31 May 2024	29,619	23,565
	—————	—————
ORDINARY FUND		
Balance at 1 June 2023 & 31 May 2024	180	180
	—————	—————
	67,268	59,083
	=====	=====

Signed on behalf of the Trustees:

Signed by Treasurer:

Canon D Wilbraham (Chair of Trustees)

Helen Mitchell ACA (Treasurer)

**Independent Examiner's Report to the Trustees of
CROSSWAYS COUNSELLING SERVICE**

I report on the accounts of the Service for the year ended 31 May 2024 which are set out on pages 2 to 3.

Respective responsibilities of trustees and examiner

As the charity's trustees you are responsible for the preparation of the accounts; you consider that the audit requirement of section 144 (2) of the Charities Act 2011 (the Act) does not apply and that an independent examination is needed. It is my responsibility to examine the accounts (under section 145 of the Act), to follow procedures laid down in the General Directions given by the Charity Commissioners under section 145(5)(b) of the Act and to state whether particular matters have come to my attention.

Basis of independent examiners' report

My examination was carried out in accordance with the General Directions given by the Charity Commissioners. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the statement below.

Independent examiners' statement

In connection with my examination, no matter has come to my attention:

1. which gives me reasonable cause to believe that in any material respect the requirements
 - to keep accounting records in accordance with section 130 of the 2011 Act; and
 - to prepare accounts which accord with the accounting records and to comply with the accounting requirements of the 2011 Acthave not been met; or

2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Anthony Kelly FCA
Independent Examiner
2 Woodberry Close
Chiddingfold
Godalming
Surrey
GU8 4SF

Date:

**Independent Examiner's Report to the Trustees of
CROSSWAYS COUNSELLING SERVICE**

I report on the accounts of the Service for the year ended 31 May 2024 which are set out on pages 2 to 3.

Respective responsibilities of trustees and examiner

As the charity's trustees you are responsible for the preparation of the accounts; you consider that the audit requirement of section 144 (2) of the Charities Act 2011 (the Act) does not apply and that an independent examination is needed. It is my responsibility to examine the accounts (under section 145 of the Act), to follow procedures laid down in the General Directions given by the Charity Commissioners under section 145(5)(b) of the Act and to state whether particular matters have come to my attention.

Basis of independent examiners' report

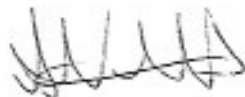
My examination was carried out in accordance with the General Directions given by the Charity Commissioners. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the statement below.

Independent examiners' statement

In connection with my examination, no matter has come to my attention:

1. which gives me reasonable cause to believe that in any material respect the requirements
 - to keep accounting records in accordance with section 130 of the 2011 Act; and
 - to prepare accounts which accord with the accounting records and to comply with the accounting requirements of the 2011 Acthave not been met; or

2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.



Anthony Kelly FCA
Independent Examiner
2 Woodberry Close
Chiddingfold
Godalming
Surrey
GU8 4SF

Date: 29/1/25

CROSSWAYS COUNSELLING SERVICE

England & Wales - Charity number 275053

Accounts



Trustees' Annual Report for the period

From	Period start date			To	Period end date		
	Day 01	Month June	Year 2022		Day 31	Month May	Year 2023

Section A Reference and administration details

Charity name

Other names charity is known by

Registered charity number (if any)

Charity's principal address

Postcode

Names of the charity trustees who manage the charity

	Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
1	Dr S Dunbar			
2	Mrs C Keith			
3	Rev J Manley-Cooper			
4	Dr L Mason		(Until 7 th August 2022)	
5	Mr J Robson		(From 9 th June 2022)	
6	Mrs T Trollope			
7	Mrs A White		(From 18 th May 2023)	
8	Rev Canon David Wilbraham	Chair		
9				
10				
11				

Name of chief executive or names of senior staff members (Optional information)

Section B Structure, governance and management

Description of the charity's trusts

Type of governing document (eg. trust deed, constitution)	<input type="text" value="Constitution"/>
How the charity is constituted (eg. trust, association, company)	<input type="text" value="Association"/>
Trustee selection methods (eg. appointed by, elected by)	<input type="text" value="Appointed by existing trustees"/>

Additional governance issues (Optional information)

You **may choose** to include additional information, where relevant, about:

- policies and procedures adopted for the induction and training of trustees;
- the charity's organisational structure and any wider network with which the charity works;
- relationship with any related parties;
- trustees' consideration of major risks and the system and procedures to manage them.

Section C Objectives and activities

Summary of the objects of the charity set out in its governing document

To address the need for an affordable counselling service in Haslemere and the surrounding areas. To provide professional confidential counselling services for adults, couples, and young people (aged 11-18) who are living with stress, redundancy or work related issues, relationship difficulties, bereavement and loss, depression, anxiety or confusion and abuse. To offer ongoing training to its own counsellors and to others in the area and to provide advice and training to pastoral care teams locally.

Summary of the main activities undertaken for the public benefit in relation to these objects (include within this section the statutory declaration that trustees have had regard to the guidance issued by the Charity Commission on public benefit)

Crossways counselling service provides over 1600 counselling sessions per year with qualified and trained counsellors for adults over the age of 18, as well as offering advice on appropriate referrals where necessary

Crossways provides ongoing training and fortnightly clinical supervision for its counsellors who are all trained professionals.

Undertaking Fundraising events and activities to raise money for and awareness of our service.

Fostering a close working relationship with local GP surgeries and other agencies.

Active member of the British Association for Counselling and Psychotherapy – we adhere to and abide by its ethical framework for good practice.

Additional details of objectives and activities (Optional information)

Many of our staff, including our counsellors, work without payment in order to support and reduce the running costs of this service.

You **may choose** to include further statements, where relevant, about:

- policy on grantmaking;
- policy programme related investment;
- contribution made by volunteers.

Section D

Achievements and performance

Summary of the main achievements of the charity during the year

The provision of over 1600 counselling sessions

Successful fundraising activities ensuring we can continue to operate for a further year including the receipt of several grants

Training and teaching sessions on a variety of subjects including mental illness and attachment and shame

CROSSWAYS COUNSELLING SERVICE
Registered Charity No. 275053
Accounts
for the Year Ended 31 May 2023

CROSSWAYS COUNSELLING SERVICE

Registered Charity No. 275053

Trustees

Dr S Dunbar
Mrs C Keith
Rev J Manley-Cooper
Dr L Mason (until 7th August 2022)
Mr J Robson (from 9th June 2022)
Mrs T Trollope
Mrs A White (from 18th May 2023)
Canon D Wilbraham

Address:

Crossways Counselling Service
PO Box 160
Haslemere
GU26 6YE

Accountants:

Anthony Kelly FCA
Independent Examiner
2 Woodberry Close
Chiddingfold
Godalming
Surrey
GU8 4SF

CROSSWAYS COUNSELLING SERVICE

**Registered Charity No. 275053
Income & Expenditure Account - Year Ended 31 May 2023**

	<u>2023</u>		<u>2022</u>	
	Operating Account	Trust Fund	Total	Total
RECEIPTS				
Grants and donations:				
Churches	5,253	-	5,253	1,714
Grant Making Trusts	14,604	-	14,604	8,500
Miscellaneous	4,800	-	4,800	6,490
	-----	-----	-----	-----
	24,657	-	24,657	16,704
	-----	-----	-----	-----
Other receipts:				
Client Fees	10,753	-	10,753	10,529
Dividends	-	1,926	1,926	1,900
Bank interest	104	219	323	14
Training income	-	-	-	-
	-----	-----	-----	-----
	10,857	2,145	13,002	12,443
	-----	-----	-----	-----
Total income	35,514	2,145	37,659	29,147
	-----	-----	-----	-----
EXPENDITURE				
Direct charitable expenditure:				
Supervision fees and intakes	6,005	-	6,005	4,724
Travel costs	905	-	905	16
Insurance	781	-	781	702
Professional Subscriptions	240	-	240	240
	-----	-----	-----	-----
	7,931	-	7,931	5,682
	-----	-----	-----	-----
Other expenditure				
Directors' fees	10,950	-	10,950	9,150
Accountancy fees	1,633	-	1,633	1,665
Staff training	3,510	-	3,510	-
Rent	8,408	-	8,408	3,940
Publicity	780	-	780	-
Postage and stationery	49	-	49	18
Telephone	785	-	785	703
Independent examiner's fees	305	-	305	236
Miscellaneous costs	964	-	964	468
	-----	-----	-----	-----
	27,384	-	27,384	16,180
	-----	-----	-----	-----
Total expenditure	35,315	-	35,315	21,862
	-----	-----	-----	-----
Net (deficit)/surplus for the year	199	2,145	2,344	7,285
	=====	=====	=====	=====

CROSSWAYS COUNSELLING SERVICE
Registered Charity No. 275053
Balance Sheet – 31 May 2023

	<u>2023</u>	<u>2022</u>
TRUST INVESTMENTS		
3,536.17 Charities Official Investment Fund – Income shares at cost (market value at 31.05.23-£ 66,111.17)	5,045	5,045
	-----	-----
CURRENT ASSETS		
Trust Instant Savings account	17,034	15,058
Trust COIF deposit account	7,316	7,147
Bank current account	19,738	19,638
32 day notice account	10,235	10,131
COIF deposit account – ordinary fund	15	15
	-----	-----
	54,338	51,989
CURRENT LIABILITIES		
Accrued expenses	(300)	(295)
	-----	-----
	54,038	51,694
	-----	-----
	59,083	56,739
	=====	=====
REPRESENTED BY:		
TRUST CAPITAL ACCOUNT	5,000	5,000
	-----	-----
TRUST INCOME ACCOUNT		
Balance at 1 June 2022	28,193	26,283
Surplus for the year	2,145	1,910
	-----	-----
	30,338	28,193
	-----	-----
TRUST FUND at 31 May 2023	35,338	33,193
	-----	-----
OPERATING ACCOUNT		
Balance at 1 June 2022	23,366	17,991
Surplus for the year	199	5,375
	-----	-----
Balance at 31 May 2023	23,565	23,366
	-----	-----
ORDINARY FUND		
Balance at 1 June 2022 & 31 May 2023	180	180
	-----	-----
	59,083	56,739
	=====	=====

Signed on behalf of the Trustees:

Signed by Treasurer:

Canon D Wilbraham (Chair of Trustees)

Helen Mitchell ACA (Treasurer)

**Independent Examiner's Report to the Trustees of
CROSSWAYS COUNSELLING SERVICE**

I report on the accounts of the Service for the year ended 31 May 2023, which are set out on pages 2 to 3.

Respective responsibilities of trustees and examiner

As the charity's trustees you are responsible for the preparation of the accounts; you consider that the audit requirement of section 144 (2) of the Charities Act 2011 (the Act) does not apply and that an independent examination is needed. It is my responsibility to examine the accounts (under section 145 of the Act), to follow procedures laid down in the General Directions given by the Charity Commissioners under section 145(5)(b) of the Act and to state whether particular matters have come to my attention.

Basis of independent examiners' report

My examination was carried out in accordance with the General Directions given by the Charity Commissioners. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the statement below.

Independent examiners' statement

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1. which gives me reasonable cause to believe that in any material respect the requirements
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 - to prepare accounts which accord with the accounting records and to comply with the accounting requirements of the 2011 Acthave not been met; or

2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Anthony Kelly FCA
Independent Examiner
2 Woodberry Close
Chiddingfold
Godalming
Surrey
GU8 4SF

Date: 6/3/2024

CROSSWAYS COUNSELLING SERVICE
Registered Charity No. 275053
Accounts
for the Year Ended 31 May 2023

CROSSWAYS COUNSELLING SERVICE

Registered Charity No. 275053

Trustees

Dr S Dunbar
Mrs C Keith
Rev J Manley-Cooper
Dr L Mason (until 7th August 2022)
Mr J Robson (from 9th June 2022)
Mrs T Trollope
Mrs A White (from 18th May 2023)
Canon D Wilbraham

Address:

Crossways Counselling Service
PO Box 160
Haslemere
GU26 6YE

Accountants:

Anthony Kelly FCA
Independent Examiner
2 Woodberry Close
Chiddingfold
Godalming
Surrey
GU8 4SF

CROSSWAYS COUNSELLING SERVICE

**Registered Charity No. 275053
Income & Expenditure Account - Year Ended 31 May 2023**

	<u>2023</u>		<u>2022</u>	
	Operating Account	Trust Fund	Total	Total
RECEIPTS				
Grants and donations:				
Churches	5,253	-	5,253	1,714
Grant Making Trusts	14,604	-	14,604	8,500
Miscellaneous	4,800	-	4,800	6,490
	-----	-----	-----	-----
	24,657	-	24,657	16,704
	-----	-----	-----	-----
Other receipts:				
Client Fees	10,753	-	10,753	10,529
Dividends	-	1,926	1,926	1,900
Bank interest	104	219	323	14
Training income	-	-	-	-
	-----	-----	-----	-----
	10,857	2,145	13,002	12,443
	-----	-----	-----	-----
Total income	35,514	2,145	37,659	29,147
	-----	-----	-----	-----
EXPENDITURE				
Direct charitable expenditure:				
Supervision fees and intakes	6,005	-	6,005	4,724
Travel costs	905	-	905	16
Insurance	781	-	781	702
Professional Subscriptions	240	-	240	240
	-----	-----	-----	-----
	7,931	-	7,931	5,682
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Other expenditure				
Directors' fees	10,950	-	10,950	9,150
Accountancy fees	1,633	-	1,633	1,665
Staff training	3,510	-	3,510	-
Rent	8,408	-	8,408	3,940
Publicity	780	-	780	-
Postage and stationery	49	-	49	18
Telephone	785	-	785	703
Independent examiner's fees	305	-	305	236
Miscellaneous costs	964	-	964	468
	-----	-----	-----	-----
	27,384	-	27,384	16,180
	-----	-----	-----	-----
Total expenditure	35,315	-	35,315	21,862
	-----	-----	-----	-----
Net (deficit)/surplus for the year	199	2,145	2,344	7,285
	=====	=====	=====	=====

CROSSWAYS COUNSELLING SERVICE
Registered Charity No. 275053
Balance Sheet – 31 May 2023

	<u>2023</u>	<u>2022</u>
TRUST INVESTMENTS		
3,536.17 Charities Official Investment Fund – Income shares at cost (market value at 31.05.23-£ 66,111.17)	5,045	5,045
	-----	-----
CURRENT ASSETS		
Trust Instant Savings account	17,034	15,058
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Bank current account	19,738	19,638
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COIF deposit account – ordinary fund	15	15
	-----	-----
	54,338	51,989
CURRENT LIABILITIES		
Accrued expenses	(300)	(295)
	-----	-----
	54,038	51,694
	-----	-----
	59,083	56,739
	=====	=====
REPRESENTED BY:		
TRUST CAPITAL ACCOUNT	5,000	5,000
	-----	-----
TRUST INCOME ACCOUNT		
Balance at 1 June 2022	28,193	26,283
Surplus for the year	2,145	1,910
	-----	-----
	30,338	28,193
	-----	-----
TRUST FUND at 31 May 2023	35,338	33,193
	-----	-----
OPERATING ACCOUNT		
Balance at 1 June 2022	23,366	17,991
Surplus for the year	199	5,375
	-----	-----
Balance at 31 May 2023	23,565	23,366
	-----	-----
ORDINARY FUND		
Balance at 1 June 2022 & 31 May 2023	180	180
	-----	-----
	59,083	56,739
	=====	=====

Signed on behalf of the Trustees:

Signed by Treasurer:

Canon D Wilbraham (Chair of Trustees)

Helen Mitchell ACA (Treasurer)

**Independent Examiner's Report to the Trustees of
CROSSWAYS COUNSELLING SERVICE**

I report on the accounts of the Service for the year ended 31 May 2023, which are set out on pages 2 to 3.

Respective responsibilities of trustees and examiner

As the charity's trustees you are responsible for the preparation of the accounts; you consider that the audit requirement of section 144 (2) of the Charities Act 2011 (the Act) does not apply and that an independent examination is needed. It is my responsibility to examine the accounts (under section 145 of the Act), to follow procedures laid down in the General Directions given by the Charity Commissioners under section 145(5)(b) of the Act and to state whether particular matters have come to my attention.

Basis of independent examiners' report

My examination was carried out in accordance with the General Directions given by the Charity Commissioners. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the statement below.

Independent examiners' statement

In connection with my examination, no matter has come to my attention:

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2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Anthony Kelly FCA
Independent Examiner
2 Woodberry Close
Chiddingfold
Godalming
Surrey
GU8 4SF

Date: 6/3/2024

CROSSWAYS COUNSELLING SERVICE

England & Wales - Charity number 275053

Accounts



Trustees' Annual Report for the period

From

Period start date

Day Month Year
01 June 2021

Period end date

To Day Month Year
31 May 2022

Charity name Crossways Counselling Service

Other names charity is known by

Registered charity number (if any) 275053

Charity's principal address

PO Box 160

Haslemere

Surrey

Postcode

GU26 6YE

Names of the charity trustees who manage the charity

	Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
1	Dr S Dunbar			
2	Mrs C Keith		From 15 th December 2021	
3	Rev J Manley-Cooper		From 1 st March 2022	
4	Dr L Mason		(Resigned 7 th August 2022)	
5	Mr J Robson		(From 9 th June 2022)	
6	Mrs T Trollope			
7	Rev Canon David Wilbraham	Chair		
8				
9				
10				
11				
	Name		Dates acted if not for whole year	

Name of chief executive or names of senior staff members (Optional information)

Jane Saunders – Managing Director

Description of the charity's trusts

Type of governing document
(eg. trust deed, constitution)

Constitution

How the charity is constituted

Association

Trustee selection methods

Appointed by existing trustees

Additional governance issues (Optional information)

You **may choose** to include additional information, where relevant, about:

- policies and procedures adopted for the induction and training of trustees;
- the charity's organisational structure and any wider network with which the charity works;
- relationship with any related parties;
- trustees' consideration of major risks and the system and procedures to manage them.

Summary of the objects of the charity set out in its governing document

Summary of the main activities undertaken for the public benefit in relation to these objects (include within this section the statutory declaration that trustees have had regard to the guidance issued by the Charity Commission on public benefit)

To address the need for an affordable counselling service in Haslemere and the surrounding areas. To provide professional confidential counselling services for adults over the age of 18 who are living with stress, redundancy or work related issues, relationship difficulties, bereavement and loss, depression, anxiety or confusion and abuse. To offer ongoing training to its own counsellors and to others in the area and to provide advice and training to pastoral care teams locally.

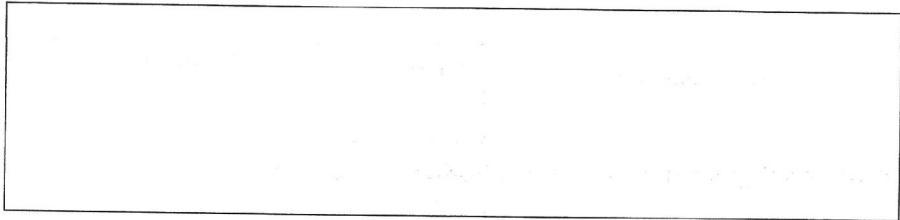
Crossways counselling service provides over 1600 counselling sessions per year with qualified and trained counsellors for adults over the age of 18, as well as offering advice on appropriate referrals where necessary

Crossways provides ongoing training and fortnightly clinical supervision for its counsellors who are all trained professionals.

Undertaking Fundraising events and activities to raise money for and awareness of our service.

Fostering a close working relationship with local GP surgeries and other agencies.

Active member of the British Association for Counselling and Psychotherapy – we adhere to and abide by its ethical framework for good practice.



Additional details of objectives and activities (Optional information)

Many of our staff, including our counsellors, work without payment in order to support and reduce the running costs of this service.

-
-

You **may choose** to include further statements, where relevant, about:

- policy on grantmaking;
- policy programme related investment;
- contribution made by volunteers.



Summary of the main achievements of the charity during the year

The provision of over 1600 counselling sessions
Successful fundraising activities ensuring we can continue to operate for a further year including the receipt of several grants
Training and teaching sessions on a variety of subjects including mental illness and attachment and shame

23 - 03 - 2023

CROSSWAYS COUNSELLING SERVICE
Registered Charity No. 275053
Accounts
for the Year Ended 31 May 2022

CROSSWAYS COUNSELLING SERVICE

Registered Charity No. 275053

Trustees

Dr S Dunbar
Mrs C Keith (from 15th December 2021)
Rev J Manley-Cooper (from 1st March 2022)
Dr L Mason (until 7th August 2022)
Mr J Robson (From 9th June 2022)
Mrs T Trollope
Canon D Wilbraham

Address:

Crossways Counselling Service
PO Box 160
Haslemere
GU26 6YE

Accountants:

Anthony Kelly FCA
Independent Examiner
2 Woodberry Close
Chiddingfold
Godalming
Surrey
GU8 4SF

CROSSWAYS COUNSELLING SERVICE

**Registered Charity No. 275053
Income & Expenditure Account - Year Ended 31 May 2022**

	<u>2022</u>		<u>2021</u>
	Operating Account	Trust Fund	Total
			Total
RECEIPTS			
Grants and donations:			
Churches	1,714	-	1,714
Grant Making Trusts	8,500	-	8,500
Miscellaneous	6,490	-	6,490
	<hr/>	<hr/>	<hr/>
	16,704	-	16,704
	<hr/>	<hr/>	<hr/>
Other receipts:			
Client Fees	10,529	-	10,529
Dividends	-	1,900	1,900
Bank interest	4	10	14
Training income	-	-	-
	<hr/>	<hr/>	<hr/>
	10,533	1,910	12,443
	<hr/>	<hr/>	<hr/>
Total income	27,237	1,910	29,147
	<hr/>	<hr/>	<hr/>
EXPENDITURE			
Direct charitable expenditure:			
Supervision fees and intakes	4,724	-	4,724
Travel costs	16	-	16
Insurance	702	-	702
Professional Subscriptions	240	-	240
	<hr/>	<hr/>	<hr/>
	5,682	-	5,682
	<hr/>	<hr/>	<hr/>
Other expenditure			
Directors' fees	9,150	-	9,150
Accountancy fees	1,665	-	1,665
Staff training	-	-	1,377
Rent	3,940	-	3,940
Publicity	-	-	13
Postage and stationery	18	-	18
Telephone	703	-	703
Independent examiner's fees	236	-	236
Miscellaneous costs	468	-	468
	<hr/>	<hr/>	<hr/>
	16,180	-	16,180
	<hr/>	<hr/>	<hr/>
Total expenditure	21,862	-	21,862
	<hr/>	<hr/>	<hr/>
Net surplus for the year	5,375	1,910	7,285
	<hr/>	<hr/>	<hr/>

CROSSWAYS COUNSELLING SERVICE
Registered Charity No. 275053
Balance Sheet – 31 May 2022

	<u>2022</u>	<u>2021</u>
TRUST INVESTMENTS		
3,536.17 Charities Official Investment Fund – Income shares at cost (market value at 31.05.22-£ 66,585)	5,045	5,045
CURRENT ASSETS		
Trust Instant Savings account	15,058	13,156
Trust COIF deposit account	7,147	7,139
Bank current account	19,638	14,325
32 day notice account	10,131	10,128
COIF deposit account – ordinary fund	15	15
	51,989	44,763
CURRENT LIABILITIES		
Accrued expenses	(295)	(354)
	51,694	44,409
	56,739	49,454
REPRESENTED BY:		
TRUST CAPITAL ACCOUNT	5,000	5,000
TRUST INCOME ACCOUNT		
Balance at 1 June 2021	26,283	24,419
Surplus for the year	1,910	1,864
	28,193	26,283
TRUST FUND at 31 May 2022	33,193	31,283
OPERATING ACCOUNT		
Balance at 1 June 2021	17,991	15,271
Surplus for the year	5,375	2,720
	23,366	17,991
ORDINARY FUND		
Balance at 1 June 2021 & 31 May 2022	180	180
	56,739	49,454

Signed on behalf of the Trustees:



Canon D Wilbraham (Chair of Trustees)

Signed by Treasurer:



Helen Mitchell ACA (Treasurer)

**Independent Examiner's Report to the Trustees of
CROSSWAYS COUNSELLING SERVICE**

I report on the accounts of the Service for the year ended 31 May 2022, which are set out on pages 2 to 3.

Respective responsibilities of trustees and examiner

As the charity's trustees you are responsible for the preparation of the accounts; you consider that the audit requirement of section 144 (2) of the Charities Act 2011 (the Act) does not apply and that an independent examination is needed. It is my responsibility to examine the accounts (under section 145 of the Act), to follow procedures laid down in the General Directions given by the Charity Commissioners under section 145(5)(b) of the Act and to state whether particular matters have come to my attention.

Basis of independent examiners' report

My examination was carried out in accordance with the General Directions given by the Charity Commissioners. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the statement below.

Independent examiners' statement

In connection with my examination, no matter has come to my attention:

1. which gives me reasonable cause to believe that in any material respect the requirements
 - to keep accounting records in accordance with section 130 of the 2011 Act; and
 - to prepare accounts which accord with the accounting records and to comply with the accounting requirements of the 2011 Acthave not been met; or

2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.



Anthony Kelly FCA
Independent Examiner
2 Woodberry Close
Chiddingfold
Godalming
Surrey
GU8 4SF

Date: 20/3/23

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CROSSWAYS COUNSELLING SERVICE**

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