



For emergencies, please contact your:
Water wholesaler: South East Water
Waste wholesaler: Southern Water
Visit business-stream.co.uk/emergencies

Customer reference / invoice no

9190539786 / 9464837

Invoice / tax point date: 6 December 2025

Supply address: RUCKINGE ROAD,
HAMSTREET, KENT, TN26 2NJ

Supply point ID: water / waste water:
3024750363W15 / 3024750363S12

Our VAT number: 945 8508 85

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Ways to save



We're here to help you cut costs wherever we can. View our ways to save page for support in reducing your water costs at business-stream.co.uk/ways-to-save

Your water consumption and carbon emissions



The year to date (YTD) water consumption for your site is 148.86m³. Based on the billing period and using UK Government statistics, your annual carbon emissions are 77.40kgCO₂e/yr.

Your water services invoice

21 November - 5 December 2025 (15 days, average £4.54 per day)

Your account summary

| | | |
|-------------------------------------|--------------|--------|
| Your previous balance | £354.46 | |
| Payments received | £354.46 | CREDIT |
| Your balance brought forward | £0.00 | |

Your charges this period (see page 2 for details)

| | |
|----------------------------------|---------------|
| Water services charges | £68.11 |
| VAT | £0.00 |
| Total charges this period | £68.11 |

Your new account balance **£68.11**



Thanks for paying by Direct Debit. You don't need to do anything - we'll collect £68.11 from your account on 19 December 2025.

Ways to pay



Direct Debit

Paying by Direct Debit is the quickest and easiest way to pay your bills. Visit business-stream.co.uk/direct-debit or call us on 0330 123 2000.

Online

Visit business-stream.co.uk/payonline with your debit or credit card details.

By phone

Call 0330 123 2000 to pay over the phone using your debit or credit card details.

By bank transfer

Sort code: 30-00-02.
Account number: 03029919.
Account name: Business Stream Revenue Account. Please include this reference number:
9190539786 / 9464837

You can also find other ways to pay at business-stream.co.uk/ways-to-pay

PO Box 17381, Edinburgh, EH12 1GT | business-stream.co.uk

Naturally different.

Scottish Water Business Stream Limited trading as Business Stream. Registered in Scotland. Company no. SC294924. Registered office address and principal place of business: 1-3 Lochside Crescent, Edinburgh, EH12 9SE. Ofwat, the Water Services Regulation Authority, is the regulator of the water sector in England and Wales. For more information visit ofwat.gov.uk. Unless otherwise agreed, Scottish Water Business Stream Ltd provides services to you in accordance with our standard terms and conditions, a copy of which is available at business-stream.co.uk/terms. Copies are also available on request. Through your continued receipt and acceptance of our services, you are deemed to have accepted our standard terms and conditions.

Your charges in detail

Meter number / meter size: 04M246813 / 15mm

| Water charges | | Units | Rate | VAT | Charge |
|--------------------------------|----------------------|------------------|----------|-----|---------------|
| Fixed water charge | | | | | |
| Yearly fee £67.52 | 21 Nov 25 - 5 Dec 25 | 15 days | 0.184986 | Z | £2.77 |
| Yearly fee £10.01 | 21 Nov 25 - 5 Dec 25 | 15 days | 0.027425 | Z | £0.41 |
| Volumetric water charge | | | | | |
| Estimated reading | 6 Dec 25 | 2354 | | | |
| Estimated reading | 21 Nov 25 | 2345 | | | |
| = volume used this period | | 9 m ³ | | | |
| Charges | 21 Nov 25 - 5 Dec 25 | 9 m ³ | 2.8903 | Z | £26.01 |
| Total water charges | | | | | £29.19 |

This is a fee for the upkeep of external pipes and pumps that supply water to your premises.

This is a charge for the amount of water you've used, as recorded by your water meter. The rate you are charged can vary based on your location and your water consumption.

| Waste water & drainage charges | | Units | Rate | VAT | Charge |
|---|----------------------|---------------------|----------|-----|---------------|
| Fixed waste water charge | | | | | |
| Yearly fee £56.51 | 21 Nov 25 - 5 Dec 25 | 15 days | 0.154822 | Z | £2.32 |
| Volumetric waste water charge | | | | | |
| Charges | 21 Nov 25 - 5 Dec 25 | 8.55 m ³ | 3.9717 | Z | £33.96 |
| Based on 95% of water usage figure | | | | | |
| Surface water drainage | | | | | |
| Charges | 21 Nov 25 - 5 Dec 25 | 15 days | | Z | £1.76 |
| Based on the annual charge of £42.78 | | | | | |
| Highway drainage | | | | | |
| Charges | 21 Nov 25 - 5 Dec 25 | 15 days | | Z | £0.88 |
| Based on the annual charge of £21.39 | | | | | |
| Total waste water and drainage charges | | | | | £38.92 |

This is a fee for the upkeep of external pipes and pumps that remove waste water from your premises.

This is the amount of water that we estimate goes down your drain based on a proportion of the water consumption recorded by your water meter. In general, waste water is charged between 90% and 100% of your recorded water use.

This is a fee for the cost of collecting rain water which goes in to the public sewerage system from your premises.

This is a fee for the upkeep of the public roads drainage system and road flooding prevention.

| | | | | | |
|----------------------------------|--|--|--|--|---------------|
| Subtotal | | | | | £68.11 |
| Total charges this period | | | | | £68.11 |

We're here to help



Account support

You can find a range of ways to manage your account at business-stream.co.uk/help. Or, if you'd like to speak to one of our friendly advisers, visit business-stream.co.uk/contact-us to find out how to get in touch.

Understanding your bill

To understand more about your bill, view our interactive bill explainer at business-stream.co.uk/bill-explainer

Improving bill accuracy

It's important to us that you receive accurate bills. If you have a meter, you can help by submitting regular meter reads. Visit business-stream.co.uk/meter-reading

Save water and cut costs

We offer lots of ways to save money on your business water bills including reducing your water usage with our Water Efficiency Guide. Visit business-stream.co.uk/ways-to-save to find out more.

Concerns about paying

If you have any concerns about making payments, please contact our dedicated team on **0330 123 2000**. We offer a range of flexible payment plans and one of our advisers will be happy to discuss your options.

Manage your account online

Log in to your account to view and pay bills, submit meter readings, update your details and more. Anytime, anywhere. Visit business-stream.co.uk/my-account to log in or sign up.

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If you have a water emergency, go to business-stream.co.uk/emergencies

Making a complaint

If you've raised a query that hasn't been resolved to your satisfaction, you can make a complaint to our Customer Resolutions team. Visit business-stream.co.uk/make-a-complaint to find out more. If you've followed our complaints process and remain dissatisfied or you're unhappy with the action we've taken, you can contact the Consumer Council for Water for premises in England, or the Scottish Public Services Ombudsman for premises in Scotland. Visit business-stream.co.uk/complaints to find out how to contact them.

A credit on your account

If your account is in credit, and you'd like to discuss a credit refund or explore alternative payment terms, please get in touch with one of our friendly advisers on **0330 123 2000** and we'll be happy to help.

Please be aware that you may be at risk of losing any accrued credit if you move out of your premises, switch to another water retailer, or cease trading without notifying us of your updated contact information and bank details, or in the unlikely event that Business Stream becomes insolvent.

We really hope you continue choosing Business Stream as your water and/or waste water retailer, but if for any reason you feel dissatisfied with our terms and conditions or the quality of our service, you have the option to switch to another water retailer, subject to your contractual terms and conditions with us.

More information



Your supply point ID: Year to date consumption

For the year: 2025/26

Supply point ID – year to date consumption total: 148.86m³.

Water supply point – year to date consumption total: 148.86m³.

Waste water supply point – year to date consumption total: 0.00m³.

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Water supply point – year to date consumption total: 148.86m³.

Waste water supply point – year to date consumption total: 0.00m³.

HAMSTREET VICTORY HALL FUND

Charity No. 269652

ACCOUNTS FOR THE YEAR ENDED

31ST MARCH 2025 (continued)

| | 2025 | 2025 | 2024 | 2024 |
|--------------------------------------|-----------|-------------------|----------|-------------------|
| | £ | £ | £ | £ |
| B/Fwd | | 33,675.16 | | 18,058.14 |
| <u>EXPENDITURE</u> | 0.00 | | 243.89 | |
| Advertising | 582.19 | | 457.98 | |
| Kitchen (incl boot fair food) | 2,011.53 | | 1,991.71 | |
| Insurance | 1,627.53 | | 1,322.00 | |
| Cleaning hall | 933.48 | | 1,093.84 | |
| Oil | 1,172.84 | | 892.70 | |
| EDF Energy/Valda | 846.10 | | 1,009.80 | |
| Mowing | 81.00 | | 154.80 | |
| Performing Rights Society | 28,444.82 | | 1,908.68 | |
| Maintenance | 360.47 | | 624.14 | |
| Water (Castle Water, Scottish Water) | 25.97 | | 209.94 | |
| Cleaning materials | 71.86 | | 115.02 | |
| Website | 100.00 | | 56.08 | |
| Sundries | 179.10 | | 180.00 | |
| ABC Licence | 163.95 | | 0.00 | |
| Freezer | 0.00 | | 790.42 | |
| Business Stream (water supply) | 94.66 | | 39.35 | |
| Stamps | 32.00 | | 32.00 | |
| Business Credit (Lloyds Bank) | 0.00 | | 2,840.00 | |
| Roof repair | 704.86 | | 8,504.95 | |
| Play area and path | 576.58 | | 624.11 | |
| Special Events | 17.51 | | 626.75 | |
| Special Events Cash exps etc | (6.88) | | 278.39 | |
| Previous cash balance/cashbacks | 443.43 | | 0.00 | |
| Sundry hall expenses | | | | |
| | | 38,463.00 | | 23,996.55 |
| | | <u>(4,787.84)</u> | | <u>(5,938.41)</u> |

STATEMENT OF FUNDS (UNRESTRICTED)

| | | | | |
|-------------------------------------|-----------|-------------------|-----------|-------------------|
| Balance at Bank as at 31 March 2024 | | 40,286.24 | | 46,224.65 |
| Excess of expenditure over income | | <u>(4,787.84)</u> | | <u>(5,938.41)</u> |
| Balance as at 31 March 2025 | | 35,498.40 | | 40,286.24 |
| Bank | 35,360.56 | | 40,018.50 | |
| Cash | 137.84 | 35,498.40 | 267.74 | 40,286.24 |

A Smidmore
Mrs A Smidmore
Treasurer