THE FRIENDS OF QUEEN MARY'S HOSPITAL - ROEHAMPTON

England & Wales · Charity number 266438

Details

Other names	LEAGUE OF FRIENDS OF QUEEN MARY'S HOSPITAL ROEHAMPTON, THE LEAGUE OF FRIENDS OF QUEEN MARY'S UNIVERSITY HOSPITAL ROEHAMPTON, FRIENDS OF QUEEN MARYS HOSPITAL ROEHAMPTON
Status	Registered
Legal form	Other
Registered	1973-12-06
Register	View on the Charity Commission register

Contact

Address	The Friends of Queen Mary's Hospital - Roehampton Queen Marys Hospital Roehampton Lane London SW15 5PN
Phone	02084876315
Email	friends.qmh@stgeorges.nhs.uk
Website	www.friendsqmh.com

Activities

Objects: TO RELIEVE PATIENTS AND FORMER PATIENTS OF THE QUEEN MARY'S HOSPITAL WHO ARE SICK, CONVALESCENT, DISABLED, HANDICAPPED, INFIRM OR IN NEED OF FINANCIAL ASSISTANCE AND GENERALLY, TO SUPPORT THE CHARITABLE WORK OF THE SAID HOSPITAL BY PROVIDING VARIOUS VOLUNTARY SERVICES AND EXTRA AMENITIES FOR SUCH PATIENTS AND FOR STAFF IN THE HOSPITAL AT THE DISCRETION OF THE COMMITTEE.

Activities: To relieve patients and former patients of Queen Mary's Hospital who are sick, convalescent, disabled, handicapped, infirm or in need of financial assistance and generally to support the charitable work of the said Hospital by providing various voluntary services and extra amenities for such Patients and Staff in the Hospital at the discretion of the Executive Committee.

Classification

- **How:** Makes Grants To Organisations, Provides Human Resources, Provides Services
- **What:** The Advancement Of Health Or Saving Of Lives, Disability
- **Who:** Children/young People, Elderly/old People, People With Disabilities

Geography

- Surrey
- Wandsworth

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£53,538	£80,787	-	-
2024-03-31	£54,507	£139,935	-	-
2023-03-31	£135,543	£75,158	-	-
2022-03-31	£151,132	£46,218	-	-
2021-03-31	£216,459	£66,820	-	-

Trustees

Name	Role	Appointed
Charles Rushton Shiplee	Chair	2017-05-01
Clare Johnstone		2023-12-13
MR CLIVE NICOLSON		2014-09-11
Margaret Patricia Dangoor		2019-10-17
Rosemary Emily Brown		2019-11-14
Sheila Stirrat		2024-11-13
Susannah Perry-Greene		2023-12-13

Accounts

THE FRIENDS
QUEEN MARY'S HOSPITAL

THE FRIENDS OF QUEEN MARY'S HOSPITAL

ROEHAMPTON

REPORT AND STATEMENT

OF FINANCIAL ACTIVITIES

FOR THE YEAR ENDED 31 MARCH 2025

Registered as The Friends of Queen Mary's Hospital – Roehampton, number 266438
Address: The Friends of Queen Mary's Hospital, Roehampton Lane, London SW15 5PN
www.friendsqmh.com

OFFICERS AND EXECUTIVE COMMITTEE

President	Vacant	
Vice-Presidents	Alex Clarke Linda Lamb Pam Roberts	
Executive Committee and Trustees	Charles Shiplee	Chairman
	Rosemary Brown Margaret Dangoor Clare Johnstone Clive Nicholson Susannah Perry-Greene Shiela Stirrat	
Secretary	Anne Thickett	
Treasurer	Clive Nicholson	
Accountants	Richmond Accounting Services Ltd.	
Independent Examiner	Cripps Dransfield, Chartered Accountants	

Object of The Friends

The object of The Friends shall be to support Patients and former Patients of Queen Mary's Hospital who are sick, convalescent, disabled, handicapped, infirm or in need of financial assistance and generally to support the charitable work of the Hospital by providing various voluntary services and extra amenities for Patients and Staff in the Hospital at the discretion of the Executive Committee.

CHAIRMAN'S REPORT

For the year ending 31st March 2025

I am pleased to present our Accounts for the year ending March 2025 and a report which includes the Friends' activities during the year under review.

The Friends continue to remain true to our Objective as set out on the first page of this report, with a comprehensive programme of support for patients, staff and former patients.

Volunteer Services

Our volunteer programme has gone from strength to strength, and we are now able to provide a more comprehensive service across the hospital estate, exceeding pre-COVID levels. We processed 75 applications this year, welcoming 11 new starters to our team. Among the services we provide are "meet and greet", music in the foyer performed by 1 paid and 6 volunteer musicians, a trolley service in the wards selling toiletries and refreshments, newspapers in the wards, a weekly luncheon club to encourage patients to eat lunch out of bed and music and other entertainment provided by local school children. We resumed our volunteer socials with lunch at a local restaurant in October 2024.

Patient Support Activities

We fund programmes on the wards to brighten up the lives of patients, including a baking group, plants for gardening groups and supplies for garden furniture upcycling projects. In Summer 2024 we introduced a monthly visit from a hairdresser to both wards. We also supported a £2.9k Saturday programme in Gwynne Holford ward with Coda Dance who specialise in dance therapy with neuro patients.

Supporting Hospital Staff

Supporting the staff is critical at the best of times, even more so given the long hours they are currently expected to work. The Friends have provided in-house yoga sessions, furniture for staff counselling services, funds to celebrate "International Nurses Day", helped with venue hire and catering for staff away days, and provided replacement items such as kettles and microwaves for staff rest areas. We also spent £2.4k on adjustable highchairs to go with the new computer trollies on the wards.

Equipment Purchases

The Friends continue to provide equipment for wards and the Douglas Bader Gym with many small purchases the largest being £1.5k on Fall Monitoring Equipment.

In summary, in 2024/25 we have distributed over £34,000 in funding to assist the patients and staff of Queen Mary's. Some activities and pictures are available on our website: https://www.friendsqmh.com/news

Fundraising and Income

To provide these activities we need to ensure a steady inflow of funds. Our income is primarily made up of the dividends from our capital, invested with Rathbones, £33k in 2024/25 and Donations, £11k in 2024/25. This is supplemented by money raised from events such as the monthly car boot sale, which although bringing in only a small amount, provides an important resource for the local community. Our annual bridge drive held at the Roehampton Club in December 2024 raised £3k.

Governance and Management

Managing The Friends requires a dedicated team of people. During the year we have said goodbye to Trustees, Di Gregory, Sarah Shaw and Linda Lamb. I would like to formally thank them for their time and dedication. Our committee now consists of seven voluntary Trustees.

In recognition of her service as a Trustee and past Chairman, Linda Lamb has accepted a position as Vice President.

There are only two paid positions within The Friends: Anne Thickett, our office manager, and Omar Baptista, who is volunteer manager. The rest of our team give their time freely as Trustees and Volunteers. Accounting and PAYE services continue to be provided by Richmond Accounting Services Ltd. Our Instagram, Facebook and Twitter accounts are run by Perry-Greene Design.

All our volunteers undergo safeguarding training and DBS checks managed by our volunteer manager to ensure the highest standards of patient safety and care. Our Trustees and paid employees also undertake safeguarding training.

Becoming a Trustee or Volunteer

Like any organisation of its type, The Friends of Queen Mary's is always looking to refresh and augment the skills within our management structure. If you, or someone you know, would like to discuss becoming a trustee, please contact Margaret Dangoor: margaret.dangoor@blueyonder.co.uk for more details.

If you know of anyone with a few hours to spare each week as a volunteer working in Queen Mary's, please contact Omar Baptista: friends.qmh@stgeorges.nhs.uk

Conclusion

Once again, this has been a good year for The Friends. I would like to thank all the people who have made The Friends successful during the year: our staff, volunteers and Trustees, as well as hospital staff and, of course, you, the supporters of The Friends.

Charles Shiplee
Chairman

VOLUNTEERS

Omar Baptista continues to make an impact with our volunteers. By the end of 2024/25 we had around 30 volunteers compared to 20 in 2023/24.

MEET AND GREET Our 'Meet and Greet' volunteers help visitors in the ground floor entrance lobby. This service is greatly appreciated by visitors as well as raising awareness of The Friends. We now have 9 volunteers in this role and will be expanding to cover the lower ground floor.

TROLLEY SERVICE Our weekday trolley service, which we provide as there is no shop, visits the outpatient clinics, the inpatient wards, rehab, the Wolfson Unit and the Douglas Bader Unit. This service goes out 2-3 times a week compared to once a week in 2023/24.
The volunteers also run a hot drinks trolley on weekday mornings for the Douglas Bader patients. These patients spend a great deal of time in the gym and may not be able to access hot drinks otherwise. This service is currently running 2-3 times a week compared to once a week the previous year.

WARDS The largest initiative continues to be 'Lunch Club' on Mary Seacole ward that was started by a member of staff. Each Thursday we have 3-5 volunteers help at this event. It's a great way to get volunteers familiar with life on the ward.

CHARITABLE EXPENDITURE

For the year ending 31st March 2025 we allocated funds totalling £24.2k for bids and patient amenities, £5.8k of Welfare and Event Grants, £2.7k for music and £1.3k on volunteer support. We had in the region of 60 bids during the year. The bids settled in 2024/25 included:

Both inpatient wards:	Newspapers: £4.5k
	Hairdressing £2.2k
Mary Seacole Ward:	Daily Sparkle news sheet: £0.7k
	Computer Stools £1.3k
Gwynne Holford Ward:	Coda Dance £2.9k
	Computer Stools £1k.
	Fall monitor equipment £1.5k
Bader Gym:	Gym Equipment £2.3k
Counselling Services	Furniture £1.0k
Wheelchair Services	Inservice retreat £0.6k

We also awarded funds to the wards for events at Christmas and distributed Easter Eggs in the wards. You can see photos of some of our donations on our website: www.friendsqmh.com/news

TRUSTEES' REPORT

The Trustees submit their Annual Report and the financial statements for the year ended 31st March 2025. The financial statements have been prepared on the basis set out in paragraph 1 on Page 8.

ORGANISATION AND MANAGEMENT

The Charity operates in accordance with its constitution adopted on 10th October 1973 as amended on 14th January 1993, 15th October 2003, 18th October 2006 and 13th October 2011. The objects of the Charity are set out on page 1 of these accounts. The Trustees who served during the year are detailed on page 1 and they serve as the Executive Committee of the Charity.

PUBLIC BENEFIT STATEMENT

The Trustees consider that all the work carried out by the Charity is for charitable purposes and consider that they have complied with Section 17 of the Charities Act 2011 with regard to the guidance on public benefit published by the Charity Commission. The activities of the Charity are described in the Chairman's Report and in addition to these the Trustees make grants to support the Hospital, its patients and staff in accordance with its objects.

RISK MANAGEMENT

The Trustees have a risk management strategy, which comprises an annual review of the risks the Charity may face and the establishment and implementation of processes to mitigate those risks and their impact on the Charity.

STATEMENT OF TRUSTEES' RESPONSIBILITY

The Charity's Trustees are required to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the Charity at the end of the financial year.

In preparing the financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- state whether applicable accounting standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on a going concern basis.

The Trustees are responsible for keeping proper accounting records which disclose, with reasonable accuracy, at any time, the financial position of the Charity and enable the Trustees to ensure that the financial statements comply with the Charities Act 2011. The Trustees are also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Approved by the Trustee Committee and signed on its behalf.

....

Charles Shiplee
Chairman of the Trustees, October 2025

INDEPENDENT EXAMINERS'S REPORT TO THE FRIENDS OF QUEEN MARY'S HOSPITAL, ROEHAMPTON

I report on the accounts of the Trust for the year ended 31 March 2025, which are set out on pages 7 to 10.

Respective responsibilities of Trustees and Examiner

The Charity's Trustees are responsible for the preparation of the accounts. The Charity's Trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- to follow the procedures laid down in the general Directions given by the Charity Commissioners under section 145(5)(b) of the 2011 Act; and
- to state whether particular matters have come to my attention

Basis of independent examiner's report

My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the Charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts and seeking explanations from you as Trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statements below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

(1) which gives me reasonable cause to believe that in any material respect the requirements:

- to keep accounting records in accordance with section 130 of the 2011 Act; and
- to prepare accounts which accord with the accounting records and comply with the accounting requirements of the 2011 Act have not been met; or

(2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Tony Dransfield
20 October 2025
CRIPPS DRANSFIELD Chartered Accountants
206 Upper Richmond Road West
London
SW14 8AH

Statement of Financial Activities for the Year Ended 31st March 2025

	Notes	Unrestricted Funds £	Restricted Funds £	Total Funds 2025 £	Total Funds 2024 £
Income					
Annual income	2	53,538	0	53,538	54,507
Expenditure					
Charitable Expenditure	3	34,187	0	34,187	106,886
Staff & Other Costs	4	46,600	0	46,600	33,051
Total Expenditure		80,787	0	80,787	139,937
Surplus/(deficit) for year before investment gains		-27,249	0	-27,249	-85,428
Net realised and unrealised investment (losses)/gains		8,877	0	8,877	62,187
Net Movement of Funds		**-18,372**	**0**	**-18,372**	**-23,241**
Total Funds at 1st April 2024		**1,090,547**	**2,452**	**1,092,999**	**1,116,240**
Total Funds at 31st March 2025		**1,072,175**	**2,452**	**1,074,627**	**1,092,999**

Balance Sheet as at 31st March 2025

	Notes	2025 £	2024 £
FIXED ASSETS			
Listed Investments	5	1,059,278	1,046,511
CURRENT ASSETS			
Stock	6	226	408
Debtor	7	858	627
Cash at Bank and in Hand		7,350	17,953
Cash with Fund Managers		8,846	30,642
		17,280	49,630
CREDITORS			
Amounts due within one year	8	1,931	3,142
NET CURRENT ASSETS		15,349	46,487
NET ASSETS		**1,074,627**	**1,092,999**
FUNDS HELD			
General Funds		1,072,175	1,090,547
Restricted Funds	9	2,452	2,452
TOTAL FUNDS		**1,074,627**	**1,092,999**

The Accompanying Notes are an integral part of this statement of financial activities.

Notes to the Statement of Financial Activities

1 Basis of Preparation and Accounting Convention

1.1 Basis of Accounting

These accounts have been prepared in accordance with Accounting and Reporting by Charities - Statement of Recommended Practice (SORP 2nd edition 2019), applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the United Kingdom (FRS 102) and the Charities Act 2011 and applicable regulations.

The accounts have been prepared under the historical cost convention with items recognised at cost or at transaction value stated in the relevant note(s) to these accounts.

1.2 Accounting Policies

Income

Legacies are recognised when it is reasonably certain they will be received.
Other income represents the amounts receivable during the year.

Charitable Expenditure

Charitable grants are recognised in the accounts when a commitment has been made.

Staff and Other Costs

These costs reflect the work undertaken to generate income for charitable purposes. They include costs which are staffing and associated costs of supporting, monitoring and evaluating the work of the charity.

2	**Annual Income**	**Unrestricted Funds**	**Restricted Funds**	**Total Funds 2025**	**Total Funds 2024**
		£	£	£	£
	Donations	11,717	0	11,717	12,592
	Subscriptions	803	0	803	154
	Interest	183	0	183	247
	Investment Income	33,806	0	33,806	36,981
	HMRC Gift Aid	579		579	0
	Bridge Drive	3,072	0	3,072	1,932
	Refreshments Trolleys	847	0	847	370
	Table Sales	1,380		1,380	1,082
	Books Stalls	804	0	804	609
	Miscellaneous Income	0	0	0	10
	Car Boot sale	341		341	388
	Christmas Cards & Diaries	6	0	6	142
		53,538	**0**	**53,538**	**54,507**

3	**Charitable Expenditure**	**Unrestricted Funds**	**Restricted Funds**	**Total Funds 2025**	**Total Funds 2024**
		£	£	£	£
	Bids & Patient Amenities	24,282	0	24,282	101,193
	Welfare/Event Grants	5,849	0	5,849	4,919
	Music	2,732	0	2,732	0
	Volunteer Support	1,324	0	1,324	774
		34,187	**0**	**34,187**	**106,886**

4	**Staff & Other Costs**	**Total 2025**	**Total 2024**
		£	£
	Salaries	24,453	14,910
	Staff pensions	1,430	252
	Accountancy and Audit fees	7,028	6,065
	Insurance	101	815
	Printing and stationery	278	437
	Computer & Other Office Equipment	548	133
	Miscellaneous Expenses	452	3
	Uniforms	380	0
	Subscriptions	14	80
	Bank Charges	60	66
	Fund Management	7,792	7,662
	Website & Marketing	4,064	2,628
		46,600	**33,051**
	Average Number of Employees	2	2

Remuneration of Executive Committee & Trustees

Website and Marketing includes £3,132 (2024 - £1,325) paid to Perry Greene Design Limited for design and advertising services. Perry Greene Design Limited is a company owned by Susannah Perry-Greene who became a trustee on 13th December 2023

5 Listed Investments

Listed investments are valued at stock exchange mid-market prices at the balance sheet date

	2025	**2024**
	£	£
Opening valuation	1,046,511	1,054,953
Additions	126,805	146,914
Disposals	-122,915	-217,543
Net realised and unrealised investment (losses)/gains	8,877	62,187
	1,059,278	**1,046,511**
Closing book cost	**941,054**	**922,745**

6 Stock

	2025	2024
	£	£
Christmas Cards and trolley goods at cost	**226**	**408**

7 Debtors

	2025	2024
	£	£
Investment interest receivable	858	627
	858	**627**

8 Creditors

	2,025	2,024
Amounts due within one year	£	£
Sundry	1,931	3,142
	1,931	**3,142**

9 Funds

The Charity maintains General Funds which are expendable at the discretion of the Trustees in furtherance of the objects of the Charity. Restricted Funds represent grants or donations which have been allocated by the Donor or Trustees for specific purposes as follows:

	2025	2024
	£	£
Kevin/Holford Fund	2,452	2,452
Established following the Legal & General Charity fun run to support their colleague who was extremely grateful for the care he received in Gwynne Holford Ward following a stroke.		
	2,452	**2,452**

Reserves Policy

The Funds held by the Friends are historically the result of legacies, augmented by any surplus of funds raised on an annual basis, less grants and other expenditure. The Trustees budget to spend the income received each year in accordance with their objectives and do not consider they need to hold any funds in reserve for future activities.

Investment Policy

The Trustees' policy is to preserve the capital value of the Friends' assets and to provide sufficient income to meet the costs of services provided in Queen Mary's Hospital and grants for needs of patients and staff.

Accounts

THE
FRIENDS
QUEEN MARY'S HOSPITAL

THE FRIENDS OF QUEEN MARY'S HOSPITAL

ROEHAMPTON

REPORT AND STATEMENT

OF FINANCIAL ACTIVITIES

FOR THE YEAR ENDED 31 MARCH 2024

Registered as The Friends of Queen Mary's Hospital – Roehampton, number 266438
Address: The Friends of Queen Mary's Hospital, Roehampton Lane, London SW15 5PN
www.friendsqmh.com

OFFICERS AND EXECUTIVE COMMITTEE

Object of The Friends

The object of The Friends shall be to support Patients and former Patients of Queen Mary's Hospital who are sick, convalescent, disabled, handicapped, infirm or in need of financial assistance and generally to support the charitable work of the Hospital by providing various voluntary services and extra amenities for Patients and Staff in the Hospital at the discretion of the Executive Committee.

CHAIRMAN'S REPORT

For the year ending 31st March 2024

I am pleased to present our Accounts for the year ending March 2024 and a report which includes The Friends' activities during the year under review.

Whether it be assisting people who have one off day appointments, helping longer term in-patients, working with social care post patient recovery or providing amenities for the staff, The Friends of Queen Mary's plays a vital role in the hospital and the wider community.

At the grass roots level, we provide live music in the foyer along with a meet and greet service staffed by our volunteers. For those patients admitted to the hospital we provide daily newspapers for each ward and a regular trolley service selling essentials. We also arrange funding to enable wards to celebrate key dates in the calendar including dressing the wards for Christmas, providing Easter eggs and funds for one-off celebrations such as the coronation of King Charles III.

As the restrictions of COVID have lifted we have been able to arrange more frequent activities on the wards to provide entertainment and interest for the longer-term patients. Recently students from the music group of nearby Ibstock Place School made an incredible difference on both of our inpatient wards bringing the patients to tears of joy with their piano, flute, guitar and voice performances. Ibstock Place also arranged and ran two quiz and raffle events on the wards.

We are pleased to announce that following a successful pilot programme, we have funded a £10k arts experience programme for patients that is being delivered by St George's Hospital Charity.

Not everything happens inside the walls of Queen Mary's. We believe that it is important to get patients moving out and about where practical and so we have provided plants and garden equipment which has been put to good use by our longer-term patients who have been busy giving the Gwynne Holford ward garden a revamp.

During the year we have also been busy supplying equipment to supplement that provided by the NHS. Our largest purchase this year has been a state-of-the-art lung function machine. Costing £49k this complements an existing machine provided by the NHS and has enabled the staff to significantly reduce the waiting times for this important diagnostic procedure.

Helping the staff is also key. We provide equipment for staff rest areas, this year we have provided chairs, lockers and microwaves, and a small fund for health and well-being as well as team building activities.

In 2023/24 we have distributed over £106k in funding to assist the patients and staff of Queen Mary's. Some activities and pictures are on our website: https://www.friendsqmh.com/news

To provide these activities we need to ensure a steady inflow of funds. In 2023/24 grants made were almost double our income of £54k. Our income is primarily made up of the interest on our capital, invested with Rathbones, and a large donation from the Vernon N Ely charitable trust. This is supplemented by small amounts from events such as the monthly car boot sale, which although bringing in only a small amount, provides an important resource for the community. Our annual bridge drive held at the Roehampton Club in December 2023 raised just under £2k.

Managing The Friends requires a dedicated team of people. We welcomed two new Trustees to our Board. Clare Johnstone who brings a wealth of experience working with the NHS and Susannah Perry-Greene a branding and design expert. Both contributing new skills and experience to the existing Board. Susannah has worked on creating a presence on Instagram, Facebook, Twitter and LinkedIn.

There are only two paid positions within The Friends. Anne Thickett, our Secretary, has stepped up to the role of Office Manager and Omar Baptista who is responsible for volunteer recruitment, training and deployment. The rest of our team give their time freely as Trustees and Volunteers. Accounting and PAYE services are now provided by Richmond Accounting Services Ltd..

Like any organisation of its type The Friends of Queen Mary's is always on the lookout to refresh and augment the skills within our management structure. If you, or someone you know, would like to discuss becoming a trustee please contact Margaret Dangoor: margaret.dangoor@blueyonder.co.uk for more details. If you know of anyone with a few hours to spare each week as a volunteer working in Queen Mary's please contact Omar Baptista: friends.qmh@stgeorges.nhs.uk

So, once again this has been a good year for The Friends. I would like to thank all the people who have made The Friends successful during the year: our staff, volunteers and Trustees as well as hospital staff and of course you, the supporters of The Friends.

Charles Shiplee
Chairman

VOLUNTEERS

Omar Baptista joined us in August 2023 in a new permanent paid role as volunteer coordinator. Omar has made a huge impact and is busy onboarding new volunteers. By the end of 2023/24 we had around 20 volunteers compared to 6 in 2022/23.

MEET AND GREET Our 'Meet and Greet' volunteers help visitors in the ground floor entrance lobby. This service is greatly appreciated by visitors as well as raising awareness of The Friends. This role was the first focus for Omar and we now have 9 volunteers in this role.

TROLLEY SERVICE Our weekday trolley service, which we provide as there is no shop, visits the outpatient clinics, the inpatient wards, rehab, the Wolfson Unit and the Douglas Bader Unit. This service is currently running on a Tuesday as we only have 1 volunteer but Omar is in the process of training more volunteers to run this service.
The volunteers also run a hot drinks trolley on weekday mornings for the Douglas Bader patients. These patients spend a great deal of time in the gym and may not be able to access hot drinks otherwise. This service is currently running on a Wednesday and Omar is hoping to train new volunteers to expand to other days soon.

WARDS We have been able to resume volunteering in the wards during 2023/24 offering mealtime support and befriending. The largest initiative has been 'Lunch Club' on Mary Seacole ward that was started by a member of staff. Each Tuesday we have 2-3 volunteers help at this event. It's a great way to get volunteers familiar with life on the ward. Omar will be focussing on recruiting more volunteers to visit the wards during the coming year.

PATIENTS AND ALLOCATION OF FUNDS

For the year ending 31st March 2024 we allocated funds totalling £101.5k for bids, and patient activities and amenities and £4.9k of welfare grants over a wide variety of departments. The bids settled in 2023/24 included:

All inpatient wards:	Newspapers: £3.5k
Mary Seacole Ward:	Daily Sparkle newssheet: £0.7k
	Magic Table 3 year renewal £5k
	Motomed machine to aid patient discharge £4k
Gwynne Holford Ward:	Arts Program £10k
	Sleeper Chairs and lockers for staff room £4k
Wolfson Neuro Rehab:	Outpatient Lockers £1.3k
	Staff team building £1.9k
	Gardening Group equipment £0.5k
Bader Gym:	Till £0.2k
Bryson Whyte Rehab	Blaze pod & Mats £0.7k
Community Diagnostics	Lung Function equipment £49k
Wheelchair Services	Inservice retreat £0.4k
Dietetics	Foodbank £0.3k

We also awarded £2.6k to the wards for events at Christmas, International Nurses Day and the King's Coronation. You can see photos of some of our donations on our website: www.friendsqmh.com/events

MUSIC

We have a selection of pianists who play our grand piano in reception. We also have occasional visitors onto the wards. Music expenses totalled £2.5k.
We also resumed musical visits to the wards by local schools with Ibstock Place visiting both wards.

FUNDRAISING

Our 2 biggest fundraisers were the Bridge Drive at The Roehampton Club raised £1.9k, and Table Top sales by outside traders on the lower ground floor raised £1k. Details of other income is on page 9.

TRUSTEES' REPORT

The Trustees submit their Annual Report and the financial statements for the year ended 31st March 2024. The financial statements have been prepared on the basis set out in paragraph 1 on Page 9.

ORGANISATION AND MANAGEMENT
The Charity operates in accordance with its constitution adopted on 10th October 1973 as amended on 14th January 1993, 15th October 2003, 18th October 2006 and 13th October 2011. The objects of the Charity are set out on page 1 of these accounts. The Trustees who served during the year are detailed on page 1 and they serve as the Executive Committee of the Charity.

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In preparing the financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- state whether applicable accounting standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on a going concern basis.

The Trustees are responsible for keeping proper accounting records which disclose, with reasonable accuracy, at any time, the financial position of the Charity and enable the Trustees to ensure that the financial statements comply with the Charities Act 2011. The Trustees are also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Approved by the Trustee Committee and signed on its behalf.

....
Charles Shiplee
Chairman of the Trustees, October 2024

INDEPENDENT EXAMINERS'S REPORT TO THE FRIENDS OF QUEEN MARY'S HOSPITAL, ROEHAMPTON

I report on the accounts of the Trust for the year ended 31 March 2024, which are set out on pages 8 to 11.

Respective responsibilities of Trustees and Examiner
The Charity's Trustees are responsible for the preparation of the accounts. The Charity's Trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- to follow the procedures laid down in the general Directions given by the Charity Commissioners under section 145(5)(b) of the 2011 Act; and
- to state whether particular matters have come to my attention

Basis of independent examiner's report
My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the Charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts and seeking explanations from you as Trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statements below.

Independent examiner's statement
In connection with my examination, no matter has come to my attention:

(1) which gives me reasonable cause to believe that in any material respect the requirements:

- to keep accounting records in accordance with section 130 of the 2011 Act; and
- to prepare accounts which accord with the accounting records and comply with the accounting requirements of the 2011 Act have not been met; or

(2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Tony Dransfield
October 2024
CRIPPS DRANSFIELD Chartered Accountants
206 Upper Richmond Road West
London
SW14 8AH

Statement of Financial Activities for the Year Ended 31st March 2024

	Notes	Unrestricted Funds £	Restricted Funds £	Total Funds 2024 £	Total Funds 2023 £
Income					
Legacies	1	0	0	0	83,536
Annual income	2	54,500	7	54,507	52,007
		54,500	7	54,507	135,543
Expenditure					
Charitable Grants					
Bids & Patient Amenities	3	101,225	5,222	106,447	51,245
Staff & Other Costs	4	33,488	0	33,488	23,913
Total Expenditure		134,713	5,222	139,935	75,158
Deficit/surplus for year before investment gains		-80,213	-5,215	-85,428	60,385
Net realised and unrealised investment (losses)/gains		62,187	0	62,187	-74,737
Net Movement of Funds		-18,026	-5,215	-23,241	- 14,352
Total Funds at 1st April 2023		**1,108,573**	**7,667**	**1,116,240**	**1,130,592**
Total Funds at 31st March 2024		**1,090,547**	**2,452**	**1,092,999**	**1,116,240**

Balance Sheet as at 31st March 2024

	Notes	2024 £	2023 £
FIXED ASSETS			
Listed Investments	5	1,046,511	1,054,953
CURRENT ASSETS			
Stock	6	408	648
Debtor	7	627	0
Cash at Bank and in Hand		17,953	45,651
Cash with Fund Managers		30,642	17,058
		49,630	63,357
CREDITORS			
Amounts due within one year	8	3,142	2,070
NET CURRENT ASSETS		46,487	61,287
NET ASSETS		**1,092,999**	**1,116,240**
FUNDS HELD			
General Funds		1,090,547	1,108,573
Restricted Funds	9	2,452	7,667
TOTAL FUNDS		**1,092,999**	**1,116,240**

The Accompanying Notes are an integral part of this statement of financial activities.

Notes to the Statement of Financial Activities

1 Basis of Preparation and Accounting Convention

1.1 Basis of Accounting

These accounts have been prepared in accordance with Accounting and Reporting by Charities - Statement of Recommended Practice (SORP 2nd edition 2019), applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the United Kingdom (FRS 102) and the Charities Act 2011 and applicable regulations.

The accounts have been prepared under the historical cost convention with items recognised at cost or at transaction value stated in the relevant note(s) to these accounts.

1.2 Accounting Policies

Income

Legacies are recognised when it is reasonably certain they will be received.

Other income represents the amounts receivable during the year.

Charitable Expenditure

Charitable grants are recognised in the accounts when a commitment has been made.

Staff and Other Costs

These costs reflect the work undertaken to generate income for charitable purposes. They include costs which are staffing and associated costs of supporting, monitoring and evaluating the work of the charity.

2	**Annual Income**	**Unrestricted** Funds	**Restricted** Funds	**Total Funds** 2024	**Total Funds** 2023
		£	£	£	£
	Donations	12,592	0	12,592	11,240
	Subscriptions	154	0	154	180
	Interest	240	7	247	353
	Investment Income	36,981	0	36,981	35,220
	Bridge Drive	1,932	0	1,932	3,117
	Refreshments Trolleys	370	0	370	391
	Table Sales	1,082	0	1,082	0
	Books Stalls	609	0	609	1,387
	Miscellaneous Income	10	0	10	0
	Car Boot sale	388	0	388	0
	Christmas Cards & Diaries	142	0	142	119
		54,500	**7**	**54,507**	**52,007**

3 Grants

	Unrestricted Funds	Restricted Funds	Total Funds 2024	Total Funds 2023
	£	£	£	£
Bids & Patient Amenities	96,306	5,223	101,529	34,551
Welfare/Event Grants	4,919		4,919	16,694
	101,225	**5,223**	**106,448**	**51,245**

4 Staff & Other Costs

	Total 2024	Total 2023
	£	£
Salaries	14,910	8,046
Staff pensions	252	0
Accountancy and Audit fees	6,065	6,261
ATTEND (incl Insurance)	815	690
Printing and stationery	437	470
Computer & Other Office Equipment	133	214
Miscellaneous Expenses	440	136
Subscriptions	80	14
Bank Charges	66	131
Fund Management	7,662	7,951
Website & Marketing	2,628	0
	33,488	**23,913**
Average Number of Employees	2	1
Remuneration of Executive Committee & Trustees	1,325	Nil

Website and Marketing includes £1325 paid to Perry Greene Design Limited for design and advertising services. Perry Greene Design Limited is a company owned by Susannah Perry-Greene who became a trustee on 13th December 2023

5 Listed Investments

Listed investments are valued at stock exchange mid-market prices at the balance sheet date

	2024	2023
	£	£
Opening valuation	1,054,953	955,399
Additions	146,914	241,416
Disposals	-217,543	-67,115
Net realised and unrealised investment (losses)/gains	62,187	-74,747
	1,046,511	**1,054,953**
Closing book cost	**922,745**	**972,397**

6 Stock

	2024	2023
	£	£
Christmas Cards and trolley goods at cost	**408**	**648**

7 Debtor

	2024	2023
	£	£
Investment interest receivable	627	0
	627	**0**

8 Creditors

	2024	2023
Amounts due within one year	£	£
Sundry	3,142	2,070
	3,142	**2,070**

9 Funds

The Charity maintains General Funds which are expendable at the discretion of the Trustees in furtherance of the objects of the Charity. Restricted Funds represent grants or donations which have been allocated by the Donor or Trustees for specific purposes as follows:

	2024	2023
	£	£
Mental Health Art Fund	0	4,593
Established by Miss Sally Whitaker to be used to fund art materials and activities for patients on the mental health wards.		
Kevin/Holford Fund	2,452	3,074
Established following the Legal & General Charity fun run to support their colleague who was extremely grateful for the care he received in Gwynne Holford Ward following a stroke.		
	2,452	**7,667**

Reserves Policy

The Funds held by the Friends are historically the result of legacies, augmented by any surplus of funds raised on an annual basis, less grants and other expenditure. The Trustees budget to spend the income received each year in accordance with their objectives and do not consider they need to hold any funds in reserve for future activities.

Investment Policy

The Trustees' policy is to preserve the capital value of the Friends' assets and to provide sufficient income to meet the costs of services provided in Queen Mary's Hospital and grants for needs of patients and staff.

Accounts

THE FRIENDS OF QUEEN MARY'S HOSPITAL

ROEHAMPTON

REPORT AND STATEMENT

OF FINANCIAL ACTIVITIES

FOR THE YEAR ENDED 31 MARCH 2023

Registered as The Friends of Queen Mary's Hospital – Roehampton, number 266438
Address: The Friends of Queen Mary's Hospital, Roehampton Lane, London SW15 5PN
www.friendsqmh.com

OFFICERS AND EXECUTIVE COMMITTEE

Object of The Friends

The object of The Friends shall be to support Patients and former Patients of Queen Mary's Hospital who are sick, convalescent, disabled, handicapped, infirm or in need of financial assistance and generally to support the charitable work of the Hospital by providing various voluntary services and extra amenities for Patients and Staff in the Hospital at the discretion of the Executive Committee.

CHAIRMAN'S REPORT

For the year ending 31st March 2023

I am pleased to present our Accounts for the year ending March 2023 and a report which includes the Friends' activities during the year under review.

As thankfully the impact of Covid recedes, I'm pleased to report that the support that the Friends have been able to provide to Queen Mary's has increased as the year has progressed.

Our activities split into a number of distinct areas.

Firstly, we recognise that a visit to hospital can be quite daunting whether for a routine test or for a major procedure. We help to alleviate some of the stress by providing a meet and great service at the hospital entrance to ensure that patients can find the department that they need quickly and with minimum stress.
For those who need to wait in the foyer we provide live music on a regular basis in the form of a pianist.

Secondly, for those patients admitted to the hospital we provide daily newspapers for each ward and a regular trolley service selling essentials. We also arrange funding to enable wards to celebrate key dates in the calendar. This year for example we dressed the wards for Christmas, gave out over 200 chocolate eggs for Easter and arranged a number of activities to celebrate the Coronation of King Charles III.

Thirdly, while it is the job of the NHS to provide the essential equipment necessary to treat patients, we understand that there are times when the list of requirements far outweighs the funding available and are often approached by staff to provide additional equipment to enhance the comfort of patients and the speed with which they can be treated.

Fourthly, we understand the enormous pressures that the staff have been under in the past few years. We have helped to provide equipment for the staff on the wards such as fridges, microwaves etc. We have also supported social events throughout the year.

Finally, we acknowledge the social care needs of patients after they leave Queen Mary's. Often a patient is physically ready to leave the hospital however their after care is not in place and they cannot be discharged, this means they are holding up release of vital beds in the hospital. During the year we have reviewed a number of cases and worked closely with Social Services to provide basic items such as clothing and furniture allowing the patient to be discharged back into the community.

To provide these activities we need to ensure a steady inflow of funds. In 2022/23 outgoings were primarily covered by the interest on our Capital invested with Rathbones and supplemented by events such as the successful bridge drive in December 2022 which raised £3117.

We have also been the recipients of several legacies from past patients totalling £83,536.

In 2023/2024 we hope to increase the number of events having already reinstated the monthly car boot sale held in the Hospital carpark on the 2nd Sunday of the month. We also plan a drive to increase membership of the Friends and will increase our yearly subscriptions from five pounds to ten.

Volunteers are the life blood of the Friends. As mentioned in the past two years reports, Covid shut down our operations in the hospital and as such the number of volunteers on our books dwindled to single figures. I said last year that recruiting more volunteers was the top priority for 2023 and I'm pleased to announce the addition to our team of Omar Baptista in the role of Volunteer Coordinator. It is early days however Omar has already recruited a number of new faces and we look forward to this continuing in 2024. The more volunteers we have the more we can do for Queen Mary's. If you would like to become a volunteer or know someone who would, please contact Omar at friends.qmh@stgeorges.nhs.uk.

We are also looking to expand the number of trustees on the Management Board. Again if you would like to know more about this please contact Margaret Dangoor at Margaret.dangoor@blueyonder.co.uk.

It would be remiss of me not to recognise the contribution to the Friends of our Secretary Anne Thickett. Anne is the face of the Friends manning the office three days a week and taking care of the all-important admin behind our activities.

I would like to recognise the excellent work done by Sue Adams. Sue is retiring this year after over 30 years as a Trustee.

It is with sadness I have to report: the passing of Peter Droop, a retired trustee, past Chairman and Honorary Vice president of the Friends, the passing of Jane Perry our Vice Chairman, the driving force for over twenty years behind the Friends, especially the volunteer programme and the untimely passing of Nina Crow Mains our Treasurer. They will all be missed.

Finally, I would like to thank all of you for supporting the Friends of Queen Mary's during these difficult few years and look forward to an even better 2024.

Charles Shiplee
Chairman

VOLUNTEERS

We only had around 6 volunteers working throughout the year. Recruitment of new volunteers during the 2022/23 was limited as there was no volunteer coordinator in role after June 2022 when Jane Perry stood down from the voluntary role. We are pleased that we have found a new permanent volunteer coordinator and that this is now a paid role. Omar Baptista joined us in August 2023 and is busy onboarding new volunteers.

MEET AND GREET Our 'Meet and Greet' volunteers help visitors in the ground floor entrance lobby. This service is greatly appreciated by visitors as well as raising awareness of The Friends. We currently have 3 volunteers in this role.

TROLLEY SERVICE Our weekday trolley service, which we provide as there is no shop, visits the outpatient clinics, the inpatient wards, rehab, the Wolfson Unit and the Douglas Bader Unit. This service is currently running on a Tuesday as we only have 1 volunteer.
The volunteers also run a hot drinks trolley on weekday mornings for the Douglas Bader patients. These patients spend a great deal of time in the gym and may not be able to access hot drinks otherwise. This service is currently running on Tuesday and Wednesday.

WARDS We have been unable to resume volunteering in the wards during 2022/23 but with new recruitment we aim to resume with mealtime support and befriending in 2023/24.

PATIENTS AND ALLOCATION OF FUNDS

For the year ending 31st March 2023 we allocated funds totalling £34,551 for bids, and patient activities and amenities and £16,694 of welfare grants. The largest bids from the hospital settled in 2022/23 included:

All inpatient wards:	Newspapers: £3,300
Mary Seacole Ward:	Daily Sparkle newssheet: £708
	8 Wheelchairs: £2,460
	Staffroom refurb & lockers £3,500
Gwynne Holford Ward:	Social Services discharges help: £4,297
Wolfson Neuro Rehab:	Staff room electricals: £650
Laurel Ward:	Equipment and group activities: £2,300
Rose Ward:	Equipment and group activities: £550
Lavender Ward:	Art Supplies £1,500
Bader Gym:	Exercise bike: £1,672

We also awarded £4,300 to the wards at Christmas for their own events.

You can see photos of some of our donations on our website: www.friendsqmh.com/events

MUSIC

We have a selection of pianists who play our grand piano in reception. We also have occasional visitors onto the wards. Music expenses totalled £1,750.

FUNDRAISING

Some fundraising activities resumed during 2022/23. The Bridge Drive at The Roehampton Club raised £3,117, second-hand book sales raised £551, Christmas Cards & Diaries raised £218. Table-top sales raised £835.

We did not run Easter and Christmas Table Sales or the Car Boot Sale. The Car Boot sale did resume in May 2023.

<u>**TRUSTEES' REPORT**</u>

The Trustees submit their Annual Report and the financial statements for the year ended 31st March 2023. The financial statements have been prepared on the basis set out in paragraph 1 on Page 9.

ORGANISATION AND MANAGEMENT
The Charity operates in accordance with its constitution adopted on 10th October 1973 as amended on 14th January 1993, 15th October 2003, 18th October 2006 and 13th October 2011. The objects of the Charity are set out on page 1 of these accounts. The Trustees who served during the year are detailed on page 1 and they serve as the Executive Committee of the Charity.

PUBLIC BENEFIT STATEMENT
The Trustees consider that all the work carried out by the Charity is for charitable purposes and consider that they have complied with Section 17 of the Charities Act 2011 with regard to the guidance on public benefit published by the Charity Commission. The activities of the Charity are described in the Chairman's Report and in addition to these the Trustees make grants to support the Hospital, its patients and staff in accordance with its objects.

RISK MANAGEMENT
The Trustees have a risk management strategy, which comprises an annual review of the risks the Charity may face and the establishment and implementation of processes to mitigate those risks and their impact on the Charity.

STATEMENT OF TRUSTEES' RESPONSIBILITY
The Charity's Trustees are required to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the Charity at the end of the financial year.

In preparing the financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- state whether applicable accounting standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on a going concern basis.

The Trustees are responsible for keeping proper accounting records which disclose, with reasonable accuracy, at any time, the financial position of the Charity and enable the Trustees to ensure that the financial statements comply with the Charities Act 2011. The Trustees are also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Approved by the Trustee Committee and signed on its behalf.

....
Charles Shiplee
Chairman of the Trustees, November 2023

INDEPENDENT EXAMINERS'S REPORT TO THE FRIENDS OF QUEEN MARY'S HOSPITAL, ROEHAMPTON

I report on the accounts of the Trust for the year ended 31 March 2023, which are set out on pages 8 to 11.

Respective responsibilities of Trustees and Examiner
The Charity's Trustees are responsible for the preparation of the accounts. The Charity's Trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- to follow the procedures laid down in the general Directions given by the Charity Commissioners under section 145(5)(b) of the 2011 Act; and
- to state whether particular matters have come to my attention

Basis of independent examiner's report
My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the Charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts and seeking explanations from you as Trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statements below.

Independent examiner's statement
In connection with my examination, no matter has come to my attention:

(1) which gives me reasonable cause to believe that in any material respect the requirements:

- to keep accounting records in accordance with section 130 of the 2011 Act; and
- to prepare accounts which accord with the accounting records and comply with the accounting requirements of the 2011 Act have not been met; or

(2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Tony Dransfield
1 December 2023
CRIPPS DRANSFIELD Chartered Accountants
206 Upper Richmond Road West
London
SW14 8AH

Statement of Financial Activities for the Year Ended 31st March 2023

	Notes	Unrestricted Funds £	Restricted Funds £	Total Funds 2023 £	Total Funds 2022 £
Income					
Legacies	1	83,536	0	83,536	105,000
Annual income	2	51,993	14	52,007	46,132
		135,529	14	135,543	151,132
Expenditure					
Charitable Grants					
Bids & Patient Amenities	3	47,838	3,407	51,245	24,589
Staff & Other Costs	4	23,913	0	23,913	21,629
Total Expenditure		71,751	3,407	75,158	46,218
Surplus for year before investment gains		63,778	-3,393	60,385	104,914
Net realised and unrealised investment (losses)/gains		-74,737	0	-74,737	44,588
Net Movement of Funds		-10,959	-3,393	-14,352	149502
Total Funds at 1st April 2022		**1,119,532**	**11,060**	**1,130,592**	**981,090**
Total Funds at 31st March 2023		**1,108,573**	**7,667**	**1,116,240**	**1,130,592**

Balance Sheet as at 31st March 2023	Notes	2023 £	2022 £
FIXED ASSETS			
Listed Investments	5	1,054,953	955,399
CURRENT ASSETS			
Stock	6	648	730
Debtor	7	0	1,108
Cash at Bank and in Hand		45,651	159,763
Cash with Fund Managers		17,058	17,898
		63,357	179,499
CREDITORS			
Amounts due within one year	8	2,070	4,306
NET CURRENT ASSETS		61,287	175,193
NET ASSETS		**1,116,240**	**1,130,592**
FUNDS HELD	9		
General Funds		1,108,573	1,119,532
Restricted Funds		7,667	11,060
TOTAL FUNDS		**1,116,240**	**1,130,592**

The Accompanying Notes are an integral part of this statement of financial activities.

Notes to the Statement of Financial Activities

1 Basis of Preparation and Accounting Convention

1.1 Basis of Accounting

These accounts have been prepared in accordance with Accounting and Reporting by Charities - Statement of Recommended Practice (SORP 2nd edition 2019), applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the United Kingdom (FRS 102) and the Charities Act 2011 and applicable regulations.

The accounts have been prepared under the historical cost convention with items recognised at cost or at transaction value stated in the relevant note(s) to these accounts.

1.2 Accounting Policies

Income

Legacies are recognised when it is reasonably certain they will be received.

Other income represents the amounts receivable during the year.

Charitable Expenditure

Charitable grants are recognised in the accounts when a commitment has been made.

Staff and Other Costs

These costs reflect the work undertaken to generate income for charitable purposes. They include costs which are staffing and associated costs of supporting, monitoring and evaluating the work of the charity.

2 Annual Income	Unrestricted Funds	Restricted Funds	Total Funds 2023	Total Funds 2022
	£	£	£	£
Donations	11,240	0	11,240	11,998
Subscriptions	180	0	180	180
Interest	338	14	352	18
HMRC Gift Aid	0	0	0	1,108
Investment Income	35,220	0	35,220	27,251
Bridge Drive	3,117	0	3,117	5,061
Refreshments Trolleys	391	0	391	90
Books Stalls	1,386	0	1,386	281
Miscellaneous Income	0	0	0	4
Christmas Cards & Diaries	121	0	121	141
	51,993	14	52,007	46,132

3 Grants

	Unrestricted Funds	Restricted Funds	Total Funds 2023	Total Funds 2022
	£	£	£	£
Bids & Patient Amenities	31,144	3,407	34,551	22,191
Welfare Grants	16,694		16,694	2,398
	47,838	3,407	51,245	24,589

4 Staff & Other Costs

	Total 2023	Total 2022
	£	£
Salaries	8,046	6,651
Professional Fees	6,261	5,381
ATTEND (incl Insurance)	690	645
Printing and stationery	470	123
Computer & Other Office Equipment	214	284
Miscellaneous Expenses	136	174
Subscriptions	14	14
Bank Charges	131	168
Fund Management	7,951	7,589
Website & Marketing	0	240
	23,913	21,269
Average Number of Employees	1	1
Remuneration of Executive Committee & Trustees	Nil	Nil

5 Listed Investments

Listed investments are valued at stock exchange mid-market prices at the balance sheet date

	2023	2022
	£	£
Opening valuation	955,399	826,047
Additions	241,416	235,765
Disposals	-67,115	-151,001
Net realised and unrealised investment (losses)/gains	-74,747	44,588
	1,054,953	955,399
Closing book cost	972,397	794,517

6 Stock

	2023	2022
	£	£
Christmas Cards and trolley goods at cost	648	730

7 Debtor

	2023	2022
	£	£
HMRC Gift Aid	0	1108
Legacy receivable	0	0
	0	1,108

8 Creditors

	2023	2022
Amounts due within one year	£	£
Sundry	2,070	4,306
	2,070	4,306

9 Funds

The Charity maintains General Funds which are expendable at the discretion of the Trustees in furtherance of the objects of the Charity. Restricted Funds represent grants or donations which have been allocated by the Donor or Trustees for specific purposes as follows:

	2023	2022
	£	£
Mental Health Art Fund	4,593	7,846
Established by Miss Sally Whitaker to be used to fund art materials and activities for patients on the mental health wards.		
Kevin/Holford Fund	3,074	3,109
Established following the Legal & General Charity fun run to support their colleague who was extremely grateful for the care he received in Gwynne Holford Ward following a stroke.		
Music Fund	0	105
Established by the Trustees to support musical activities for the patients.		
	7,667	11,060

Reserves Policy

The Funds held by the Friends are historically the result of legacies, augmented by any surplus of funds raised on an annual basis, less grants and other expenditure. The Trustees budget to spend the income received each year in accordance with their objectives and do not consider they need to hold any funds in reserve for future activities.

Investment Policy

The Trustees' policy is to preserve the capital value of the Friends' assets and to provide sufficient income to meet the costs of services provided in Queen Mary's Hospital and grants for needs of patients and staff.

THE FRIENDS OF QUEEN MARY'S HOSPITAL - ROEHAMPTON

England & Wales - Charity number 266438

Accounts

THE
FRIENDS
QUEEN MARY'S HOSPITAL

THE FRIENDS OF QUEEN MARY'S HOSPITAL

ROEHAMPTON

REPORT AND STATEMENT

OF FINANCIAL ACTIVITIES

FOR THE YEAR ENDED 31 MARCH 2021

Registered as The Friends of Queen Mary's Hospital – Roehampton, number 266438
Address: The Friends of Queen Mary's Hospital, Roehampton Lane, London SW15 5PN
www.friendsqmh.com

OFFICERS AND EXECUTIVE COMMITTEE

Object of The Friends

The object of The Friends shall be to relieve Patients and former Patients of Queen Mary's Hospital who are sick, convalescent, disabled, handicapped, infirm or in need of financial assistance and generally to support the charitable work of the said Hospital by providing various voluntary services and extra amenities for such Patients and Staff in the Hospital at the discretion of the Executive Committee.

CHAIR'S REPORT

For the year ending 31st March 2021

I am pleased to present our Accounts for the year ending March 2021 and a report which includes the Friends' activities during the year under review.

I write this report having reviewed that of my predecessor, Linda Lamb, last year in which she acknowledged the impact Covid-19 was having on the activities of the Friends and hoping that we would be able to return to normal as soon as possible. Sadly, I have to say that after a rollercoaster twelve months of lockdown followed by relaxation followed again by lockdown we are still awaiting for permission to re-commence our volunteering activities and also our fundraising. With any luck we should have this confirmed before we meet for the AGM in October. Despite the restrictions, I am pleased to report that we have been able to maintain a presence in the hospital with a view to making the lives of patients a little easier.

We continue to provide items and grants to the wards including daily newspapers, art materials, computer tablets, specialised furniture and rehab equipment. We funded materials and activities in wards at Christmas to bring some cheer to those in hospital over the festive period. Our piano players and other musicians have been able to operate in the main reception and we have recently re-instated our book trolley. We hope that we will be able to reinstate our meet and greet service shortly. Further details of activities follow this report.

Our largest purchase this year has been an additional van for Wheelchair Services which will be delivered in September 2021. With many patients unable to attend the hospital for ongoing assessment this vehicle will enable more OT's to get out into the community and cut down waiting times.

Last year we announced that the Archive and Museum Group had amalgamated with the Friends. During this year we have funded the creation of an archive website. This interesting record of the hospital and its development can be viewed here https://archives.friendsqmh.com/

Our Friends' office has been staffed where possible throughout the year and the Committee has managed regular meetings through Zoom. Fundraising has not been possible; however, we maintain a healthy balance of invested funds, the interest from which has helped pay for our activities this year. In addition, we have received a generous bequest from the estate of a former patient details of which are listed in the annual accounts. We continue to review our major fundraising activities, the annual bridge drive and also the bimonthly car boot sales with a view to these being recommenced in the second half of 2021.

So, a mixed bag this year; we continue to provide services where allowed and look forward to a time where we can return to the wards to continue the activities we offer patients of Queen Mary's.

As always, I would like to thank the Committee and our Treasurer for all their support. I would especially like to thank our Secretary Anne Thickett who returned to the office at the end of the first lockdown and is integral in managing the activities that we are able to do.

Finally, I would like to thank all of you for supporting the Friends of Queen Mary's during this difficult year.

Charles Shiplee

VOLUNTEERS

Our usual volunteers are on hold and we are not recruiting at the moment. Services that we ran in 2019/20 are detailed below.

MEET AND GREET Our 'Meet and Greet' volunteers help visitors in the ground floor entrance lobby. This service is greatly appreciated by visitors as well as raising awareness of The Friends.

TROLLEY SERVICE Our weekday trolley service, which is much appreciated throughout the hospital as there is no shop, visits the outpatient clinics, the wards, rehab, the Wolfson Unit and the Douglas Bader Unit. The volunteers also run a hot drinks trolley on weekday mornings for the Douglas Bader patients. These patients spend a great deal of time in the gym and may not be able to access hot drinks otherwise.

OUTPATIENT CLINICS We had a volunteer who helped out in the anti-coagulant clinic every week. And volunteers are now helping in reception of the Vitali Clinic on the lower ground floor.

WARDS We regularly have around 10 people a week helping with mealtime support, nails, art and chatting with patients to make life more pleasant on the wards. Welcome packs are available for new patients in each ward and a hairdresser is present regularly.

Pets as Therapy visits continue with 3 regular dog visitors to the wards. Feedback from patients and staff is very positive especially from mental health.

Our Trustee Helen Robledo continues to visit all wards to distribute birthday cakes and cards, and clothes. Helen also organises seasonal tea parties on the lower ground floor attended by in-patients.

PATIENTS AND ALLOCATION OF FUNDS

For the year ending 31st March 2021 we allocated funds totalling £44,706 for bids, and patient activities and amenities. The largest bids from the hospital settled in 2020/21 included:

All inpatient wards:	Newspapers: £3,129
Mary Seacole Ward:	Daily Sparkle newssheet: £708
	Magic Table activity: £3,028
	Lockdown Tablets: £2,603
	Reclining chairs: £1,930
Archives:	Archive Website: £3,850
Gwynne Holford Ward:	Sara Stedy: £1,640
	Lockdown tablets: £453
	Staffroom refresh: £240
	TV for ward: £589
Laurel Ward:	Art supplies: £1,136
	Games £80
Rose Ward:	Art supplies: £1,164
Lavender Ward:	Art supplies: £1,364
Wolfson:	Staff Microwave: £78
Wheelchair Services:	Van: £20,334

We also awarded £1,350 to the wards at Christmas for their own events.

MUSIC

We have a selection of pianists who play our grand piano in reception. We also have occasional visitors to the wards. This year's visitors have included Songs on Wheels and Ibstock Place students who have performed on the path outside Mary Seacole ward bays. Music expenses totalled £557.

FUNDRAISING

Fundraising activities were on hold during 2020/21. Our usual activities are: Tabletop Sales, Secondhand Book Sales, Easter and Christmas Table Sales, Christmas Cards & Diaries, Car Boot Sales, Bridge Drive at The Roehampton Club.

TRUSTEES' REPORT

The Trustees submit their Annual Report and the financial statements for the year ended 31st March 2021. The financial statements have been prepared on the basis set out in paragraph 1 on Page 8.

ORGANISATION AND MANAGEMENT

The Charity operates in accordance with its constitution adopted on 10th October 1973 as amended on 14th January 1993, 15th October 2003, 18th October 2006 and 13th October 2011. The objects of the Charity are set out on page 1 of these accounts. The Trustees who served during the year are detailed on page 1 and they serve as the Executive Committee of the Charity.

PUBLIC BENEFIT STATEMENT

The Trustees consider that all the work carried out by the Charity is for charitable purposes and consider that they have complied with Section 17 of the Charities Act 2011 with regard to the guidance on public benefit published by the Charity Commission. The activities of the Charity are described in the Chairman's Report and in addition to these the Trustees make grants to support the Hospital, its patients and staff in accordance with its objects.

RISK MANAGEMENT

The Trustees have a risk management strategy, which comprises an annual review of the risks the Charity may face and the establishment and implementation of processes to mitigate those risks and their impact on the Charity.

STATEMENT OF TRUSTEES' RESPONSIBILITY

The Charity's Trustees are required to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the Charity at the end of the financial year.

In preparing the financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- state whether applicable accounting standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on a going concern basis.

The Trustees are responsible for keeping proper accounting records which disclose, with reasonable accuracy, at any time, the financial position of the Charity and enable the Trustees to ensure that the financial statements comply with the Charities Act 2011. The Trustees are also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Approved by the Trustee Committee and signed on its behalf.

....

Charles Shiplee
Chairman of the Trustees, September 2021

INDEPENDENT EXAMINERS'S REPORT TO THE FRIENDS OF QUEEN MARY'S HOSPITAL ROEHAMPTON

I report on the accounts of the Trust for the year ended 31 March 2021, which are set out on pages 7 to 10.

Respective responsibilities of Trustees and Examiner

The Charity's Trustees are responsible for the preparation of the accounts. The Charity's Trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- to follow the procedures laid down in the general Directions given by the Charity Commissioners under section 145(5)(b) of the 2011 Act; and
- to state whether particular matters have come to my attention

Basis of independent examiner's report

My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the Charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts and seeking explanations from you as Trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statements below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

(1) which gives me reasonable cause to believe that in any material respect the requirements:

- to keep accounting records in accordance with section 130 of the 2011 Act; and
- to prepare accounts which accord with the accounting records and comply with the accounting requirements of the 2011 Act have not been met; or

(2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

B Cripps

Brian E Cripps FCA
September 2021
CRIPPS DRANSFIELD Chartered Accountants
206 Upper Richmond Road West
London
SW14 8AH

Statement of Financial Activities for the Year Ended 31st March 2021

	Notes	Unrestricted Funds £	Restricted Funds £	Total Funds 2021 £	Total Funds 2020 £
Income					
Legacies	1	188,488		188,488	10,000
Annual Income	2	27,966	5	27,971	48,570
		216,454	5	216,459	58,570
Expenditure					
Charitable Grants					
Bids & Patient Amenities	3	42,783	3,265	46,048	62,940
Staff & Other Costs	4	20,772	0	20,772	21,535
Total Expenditure		63,555	3,265	66,820	84,475
Surplus for year before investment gains		152,899	-3,260	149,639	(25,905)
Net realised and unrealised investment (losses)/gains		163,363	0	163,363	(88,317)
Net Movement of Funds		316,262	-3,260	313002	(114,222)
Total Funds at 1st April 2020		649,810	18,278	668,088	782,310
Total Funds at 31st March 2021		966,072	15,018	981,090	668,088

Balance Sheet as at 31st March 2021

	Notes	2021 £	2020 £
FIXED ASSETS			
Listed Investments	5	826,047	562,013
CURRENT ASSETS			
Stock	6	985	1,130
Debtor	7	88,488	0
Cash at Bank and in Hand		79,287	90,859
Cash with Fund Managers		9,491	16,501
		178,251	108,490
CREDITORS			
Amounts due within one year	8	23,208	2,415
NET CURRENT ASSETS		155,043	106,075
NET ASSETS		981,090	668,088
FUNDS HELD	9		
General Funds		966,072	649,810
Restricted Funds		15,018	18,278
TOTAL FUNDS		981,090	668,088

The Accompanying Notes are an integral part of this statement of financial activities.

Notes to the Statement of Financial Activities

1 Basis of Preparation and Accounting Convention

1.1 Basis of Accounting

These accounts have been prepared in accordance with Accounting and Reporting by Charities - Statement of Recommended Practice (SORP 2nd edition 2019), applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the United Kingdom (FRS 102) and the Charities Act 2011 and applicable regulations.

The accounts have been prepared under the historical cost convention with items recognised at cost or at transaction value stated in the relevant note(s) to these accounts.

1.2 Accounting Policies

Income

Legacies are recognised when it is reasonably certain they will be received.

Other income represents the amounts receivable during the year.

Charitable Expenditure

Charitable grants are recognised in the accounts when a commitment has been made.

Staff and Other Costs

These costs reflect the work undertaken to generate income for charitable purposes. They include costs which are staffing and associated costs of supporting, monitoring and evaluating the work of the charity.

2 Annual Income	Unrestricted Funds	Restricted Funds	Total Funds 2021	Total Funds 2020
	£	£	£	£
Donations	6,290	0	6,290	5,815
Subscriptions	240	0	240	355
Interest	30	5	35	99
Investment Income	21,341	0	21,341	26,995
Bridge Drive	0	0	0	3,910
Refreshments Trolleys	13	0	13	2,857
Lunchtime Sales	0	0	0	2,460
Books Stalls	0	0	0	1,481
Miscellaneous Income	0	0	0	130
Christmas/Easter Tables	0	0	0	1,818
Christmas Cards	52	0	52	680
Car Boot Sales	0	0	0	1,970
	27,966	5	27,971	48,570

3 Grants

	Unrestricted Funds	Restricted Funds	Total Funds 2021	Total Funds 2020
	£	£	£	£
Bids & Patient Amenities	41,441	3,265	44,706	61,290
Christmas Grants	1,342		1342	1,350
	42,783	3,265	46,048	62,640

4 Staff & Other Costs

	Total 2021	Total 2020
	£	£
Salaries	6,635	6,758
Professional Fees	5,381	5,381
ATTEND (incl Insurance)	1,199	585
Printing and stationery	422	522
Computer & Other Office Equipment	333	499
Committees & Meetings	0	944
Miscellaneous Expenses	456	675
Subscriptions	14	14
Bank Charges	93	107
Fund Management	6,239	5,931
Website & Marketing	0	120
	20,772	21,535
Average Number of Employees	1	1
Remuneration of Executive Committee & Trustees	Nil	Nil

5 Listed Investments

Listed investments are valued at stock exchange mid-market prices at the balance sheet date.

	2021	2020
	£	£
Opening valuation	562,013	713,586
Additions	189,048	44,563
Disposals	-88,377	-107,819
Net realised and unrealised investment (losses)/gains	163,363	-88,317
	826,047	562,013
Closing book cost	683,576	581,588

6 Stock

	2021	2020
	£	£
Trolley Goods for sale, etc. - at cost	985	1130

7	**Debtor**	2021	2020
		£	£
	Legacy receivable	88,488	0

8	**Creditors**		
		2021	2020
	Amounts due within one year	£	£
	Sundry	23,208	2,415
		23,208	2,415

9 Funds

The Charity maintains General Funds which are expendable at the discretion of the Trustees in furtherance of the objects of the Charity. Restricted Funds represent grants or donations which have been allocated by the Donor or Trustees for specific purposes as follows:

	2021	2020
	£	£
Mental Health Art Fund	8,785	11,047
Established by Miss Sally Whitaker to be used to fund art materials and activities for patients on the mental health wards.		
Kevin/Holford Fund	3,794	4,235
Established following the Legal & General Charity fun run to support their colleague who was extremely grateful for the care he received in Gwynne Holford Ward following a stroke.		
Music Fund	2,439	2,996
Established by the Trustees to support musical activities for the patients.		
	15,018	18,278

Reserves Policy

The Funds held by the Friends are historically the result of legacies, augmented by any surplus of funds raised on an annual basis, less grants and other expenditure. The Trustees budget to spend the income received each year in accordance with their objectives and do not consider they need to hold any funds in reserve for future activities.

Investment Policy

The Trustees' policy is to preserve the capital value of the Friends' assets and to provide sufficient income to meet the costs of services provided in Queen Mary's Hospital and grants for needs of patients and staff.