

THE MOST VENERABLE ORDER OF THE HOSPITAL OF ST JOHN OF JERUSALEM (THE ORDER OF ST JOHN)

England & Wales · Charity number 235979

Details

Other names	THE ORDER OF ST JOHN
Status	Registered
Legal form	Other
Registered	1964-09-17
Register	View on the Charity Commission register

Contact

Address	The Order of St. John 3 Charterhouse Mews London EC1M 6BB
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Activities

Objects: TO ENCOURAGE AND PROMOTE ALL WORKS OF HUMANITY AND CHARITY FOR THE RELIEF OF PERSONS IN SICKNESS, DISTRESS, SUFFERING OR DANGER, WITHOUT DISTINCTION OF RACE, CLASS OR CREED.

Activities: The Order of St John is a major international charity, accredited to the United Nations, whose organisations- together widely known as St John - provide first aid, health care and support services in over 35 countries around the world. The Order's charitable work is carried out by the St John Eye Hospital in Jerusalem and St John Establishments worldwide- with volunteers and staff of over 300,000.

Classification

- **How:** Makes Grants To Organisations, Provides Human Resources, Acts As An Umbrella Or Resource Body
- **What:** General Charitable Purposes, Education/training, The Advancement Of Health Or Saving Of Lives, Other Charitable Purposes
- **Who:** Children/young People, The General Public/mankind

Geography

- Antigua And Barbuda
- Australia
- Barbados
- Bermuda
- Canada
- Cyprus
- Dominica
- Eswatini
- Fiji
- Ghana
- Gibraltar
- Grenada
- Guernsey
- Guyana
- Hong Kong
- Isle Of Man
- Israel
- Jamaica
- Jersey
- Kenya
- Malawi
- Malaysia
- Malta
- Mauritius
- New Zealand
- Nigeria
- Northern Ireland
- Pakistan
- Papua New Guinea
- Scotland
- Singapore
- Solomon Islands
- South Africa
- Sri Lanka

- St Lucia
- Tanzania
- Trinidad And Tobago
- Uganda
- United States
- Zambia
- Zimbabwe
- Throughout London

Finances

Period end	Income	Expenditure	Assets	Employees
2024-12-31	£2,397,351	£1,896,825	£9,526,647	11
2023-12-31	£3,559,513	£1,528,963	£9,026,121	11
2022-12-31	£1,883,943	£1,490,776	£6,852,186	8
2021-12-31	£1,263,688	£1,161,131	£6,573,389	8
2020-12-31	£1,290,027	£1,162,005	£6,470,832	8

Trustees

Name	Role	Appointed
Archbishop Emeritus Sir David Moxon		2025-06-24
Datuk See Ming Lai		2025-06-24
Dr Michel C Dore		2025-06-24
Hannah Richards		2025-09-01
John Whitehead		2023-06-25
Laurie Anderson		2024-07-18
Professor Mark Raymond Compton AM		2018-06-25
Rosalind Smith		2025-09-01
Simon Aeneas Mackintosh		2025-06-24
Sir Andrew John Cash OBE		2018-09-20
Thomas Budd		2023-06-25

Linked charities

- ST JOHN AMBULANCE (235979-1)
- ST JOHN OPHTHALMIC HOSPITAL, JERUSALEM (235979-2)
- ST. JOHN AMBULANCE BRIGADE (235979-3)

Accounts

ANNUAL REPORT 2024



St John
International



St John International Annual Report 2024



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St John International ("SJI") is the working name of The Most Venerable Order of the Hospital of St John of Jerusalem and is also known as The Order of St John ("the Order").

Front Cover Photo Credit: St John International's Global Leadership Development Programme Cohort 1, captured by Roo Pitt.

Message from Professor Mark Compton, Lord Prior

The Order of St John does not stand still in the face of changes in and challenges to the communities we serve. Our long history of practical service to those in need is in our DNA. It generates our values, defines our mission and guides our work. However, whilst our historical customs and traditions guide us, they cannot bind us from or blind us to the need for change. Individually and collectively, we need to be agile in order to meet today's realities if we are to provide first aid and community healthcare in ways which are relevant and appropriate in the 44 countries and territories where we serve.

In 2024, the Order's almost 170,000 volunteers and our approximately 12,000 staff, together trained over 1.8 million people in first aid, helped 1.5 million people with either ambulance or first aid services, and provided other community healthcare services to more than three quarters of a million people. Our mother and baby programme in four sub-Saharan Africa countries reached more than 240,000 people, and thanks to new funding, we will be launching a programme in another African country in the coming year, and plan to start our first Asian Mother and Baby programme soon thereafter.



*Professor Mark Compton, Lord Prior
Photograph: Julian Calder*

Many of our ambitious plans stem directly from the increased regional co-operation which is one of the main pillars of the 2020 strategy. This approach is gaining interest and support from donors as part of our new Special Projects fundraising initiative.

Our blend of volunteers and employed staff drawn from the communities they serve embody both the qualities of a modern healthcare charitable organisation and an ancient Order of Chivalry, notably in the values they embrace. Those values ensure that we continue to uphold the principle of providing care everywhere we work to anyone who needs it, regardless of race, religion or ability to pay. The high-quality medical care which our devoted colleagues in the Holy Land have continued to provide in the midst of conflict and turmoil is the best possible illustration of that principle in action.



St John Gibraltar, World Restart a Heart Day 2024



Mother and Baby Programme Conference, October 2024



St John Ambulance Solomon Islands New Headquarters at Point Cruz, September 2024



Visiting St John Singapore's Dementia Day Care Centre, April 2024



Being interviewed by the Welsh Government's team for international relations and trade at Grand Council, July 2024



Visiting Sain Ffagan to learn more about Welsh culture during Grand Council, July 2024

In the past year, I saw those values in action in Asia during visits to Malaysia, Singapore and Hong Kong. In all three St John establishments, our volunteers and staff reflect the communities they serve, by providing high-quality care, often in partnership with local health authorities, complementing what they offer, and meeting evolving community needs including renal dialysis and dementia care, dental treatment and blood donation. These services are in addition to our well known work in ambulance and first aid provision and the development of young people through our cadet programs. Volunteers, a high proportion of them young people, are at the heart of all these services.

Reflecting the crucial role of volunteers in St John, volunteering was the focus of Grand Council in Wales this year. Council members had the opportunity to talk to St John Cymru's partners in the voluntary sector, to learn about the highly successful Prince of Wales nursing cadet scheme in which St John plays a key role in partnership with the Royal College of Nursing and NHS Cymru Wales, and to discuss the challenges and opportunities facing all establishments including the continuing long-term impact of the COVID-19 pandemic. The senior leadership group which makes up the Grand Council also had many opportunities to exchange experiences and learnings with each other on how we can continue to develop our volunteers across the world.

Establishments agreed that flexibility and a genuinely inclusive approach were key to maintaining St John's attractiveness to volunteers. This year, we celebrated our longest-ever serving volunteer – Australia's David Heard, who completed 80 years of service. A further three volunteers in New Zealand have each served for 70 years! The recently minted Service Medal in Gold for 50 years of service, with Bars to the medal for each additional 5 years is being regularly awarded across the St John world in recognition of lifetimes of service.

St John is building for the future, in line with our mission to be leaders in first aid and community healthcare. We want to ensure that every St John establishment is operating sustainably, providing care to the gold standard which characterises our training, ambulance services and community healthcare, with each element operating at the highest standard of governance, leadership and management.

As a further step towards achieving this ambition, St John International conducted its first-ever Global Leadership Development Programme in the second half of the year. Twenty three participants from 16 countries, 10 women and 13 men spent months on this programme in a virtual environment and came together in London in December for a 10 day capstone program.



Opening St John Malaysia's new Regional HQ in Kuala Lumpur, April 2024



Welcoming HRH The Duke of Gloucester, Grand Prior, to Wales with the Prior of Wales, July 2024



Joining a Pre-Hospital Trauma Course at St John Hong Kong, April 2024

I was privileged to speak at the London programme and present certificates to mark the completion of the residential part of their course. What an exceptional group of leaders! It is our obligation to the Order and those we serve to continue to identify and provide opportunities to our developing leaders to ensure that as a global organisation, we thrive. The Trustees Executive Committee has committed to an initial three years of this programme and we look forward to seeing the gifts and talents that come with the 2025 cohort. My thanks to the SJI team under the leadership of the Secretary General for the exceptional work done to develop and execute this programme.

To allow us to present a compelling case for support to donors, we have improved the collection and analysis of data about our impact in the 44 countries and territories where we work. This will also allow us to be increasingly bold and confident in communicating who we are and what we do.

Establishing a fundraising operation completes the final enabling leg of the global strategy adopted by the Order in 2020. Following a kick-off by our Ambassador for Special Projects, Sir David Hempleman-Adams, in July this year, we launched the campaign with a stakeholder dinner generously hosted by HRH the Duke of Gloucester, our Grand Prior, at Windsor Castle. Friends and supporters heard from St John staff and volunteers about the impact of our work in Africa, Europe and Asia.



Sir David Hempleman Adams speaking at Windsor Castle, July 2024 (Credit: Fergus Burnett Photography)



Precious Divala speaking at Windsor Castle, July 2024 (Credit: Fergus Burnett Photography)



SJI Global Leadership Development Programme Cohort 1 in London, November 2024

Thanks to a generous gift which has funded the development of our fundraising strategy and capability, we are already bringing significant new funding to St John International. We will now embark on an ambitious new programme of sustainable charitable activity in 2025.

In closing I express my thanks to all members of the Order and all volunteers and staff of St John across the world for the extraordinary and selfless dedication to the care of those who are in need of care and support. Your noble work makes real and lasting positive difference to individuals, their loved ones and to entire communities. We do this Pro Fide and Pro Utilitate Hominum.



Attending the Saving Sight Reception at the Guildhall, September 2024



Commemorating International Paramedics Day with members of Grand Council in Cardiff, Wales, July 2024

Who is St John International?

We lead in first aid and community healthcare.

The Order of St John's International Office in London supports St John operations around the world to deliver their services. It provides practical (including financial) support, guidance, and strategic direction to help all 44 St John establishments work towards our shared goal of being leaders in first aid and community healthcare.

Underpinning our global strategy, adopted in 2020 is a new regional approach putting the expertise of our largest and most experienced establishments, the Pories, at the service of the smaller Associations as they grow in scope and expertise to deliver more valuable help to more people in the forty-four countries where we are present.



The International Office has supported regional meetings, brought together communities of practice to facilitate the sharing of best practice, and supported regional leaders to resolve challenges with governance and leadership in establishments identified by the trustees as presenting a risk to the Order's output or reputation.

St John is an international family of charities. Our vision is to enhance the reach and effectiveness of St John globally through focus on our mottoes: Pro Fide : Pro Utilitate Hominum For the Faith and For the Service of Humanity.

We are guided by our Objects:

- To encourage all that makes for the spiritual and moral strengthening of humanity;
- To encourage and promote all the work of humanity and charity for the relief of persons in sickness, distress, suffering or danger without the distinction of race, class or religion; and
- To render aid to the sick, wounded, disabled or suffering.

Underpinning our work wherever we work are the values which define us. Our values also provide a direct link to our roots a thousand years ago and give direction and definition to what we do and how we do it.

St John represents many different things to many people and yet, at its heart it is a programme to build community resilience - which looks different on the ground in different places. In this year's Annual Report, we are showcasing our impact through our People and our Activities; the lifeblood of our work.



Charterhouse Mews, London

Our Impact



**168,376 dedicated
volunteers worldwide
*more than half of them
younger than 18***



11,912 paid staff members

In 2024...

*Data from our annual Measurement
Exercise.*



**2.2million+ emergencies responded to, and
people treated, worldwide
*1,495,773 assisted by ambulance
743,162 received care within their community***



**1,825,427
people trained in first aid
and other healthcare activities**

All of our work is underpinned by our values.

Respect | Unselfishness | Excellence |
Openness and Transparency |
Devotion | Togetherness |
Diversity and Inclusiveness |
Faithfulness

Our People

Volunteering is the backbone of St John around the world. St John's shared mission to be a global leader in first aid and medical responses to community healthcare needs starts with neighbours; it starts in village halls and community centres; it starts in streets, schools, and youth clubs. It starts with our 200,000+ volunteers who dedicate themselves to the Order's work.

We are delighted to showcase a small handful of our fabulous St John people who have celebrated a multitude of achievements this year.

For many at St John, our work is about answering the call to get involved in something bigger than the sum of our individual parts. Our reach is certainly ambitious in scope, but our impact is felt in local communities where we bring experts together around a shared vision. From rural health clinics in Africa to disaster relief in Asia, our work transcends borders and addresses some of the most pressing health challenges of our time.

It's a powerful call to action, grounded in the simple instruction to love one another.



David Heard - the world's longest-serving St John volunteer

"We're incredibly proud to highlight that St John Ambulance South Australia is home to the world's longest-serving St John volunteer: David Heard, a 91-year-old farmer from Murray Bridge. Beginning his St John journey as a cadet in primary school, **David has dedicated an impressive 80 years of service.** His contributions include offering first aid, volunteering with ambulance teams, and helping grow local volunteer teams. David was awarded the Order of St John Service Medal in 1958 and later became a Knight of the Order of St John.

David's family shares his commitment, with all four children and two granddaughters also volunteering. "It's in our blood," he said. Though he stepped back from operational duties, David remains active as Treasurer of the St John Ambulance Historical Society and refuses to retire. "I might get tired, but I'm not retiring," he shared. "I'm still learning. I've certainly made a lot of friends over the years."



St John Ambulance Australia

Olivia Sheppard

I am a paramedic and a volunteer with St John Ambulance in England. This year, I was honoured to receive the Sovereign's Award, recognising young members for personal development and community impact.

I joined St John Ambulance in Staffordshire in 2017 at 17, initially to complete my Silver Duke of Edinburgh's award. What began as a short-term commitment turned into a long-lasting passion. Over the years, I've received invaluable training that helped me confirm my career path as a paramedic.

St John's training gave me a head start, equipping me with clinical, communication, and leadership skills that have been vital in my career. Despite challenges like the pandemic, I became a HCPC Registered Paramedic in 2021.

St John's HEART values—Humanity, Excellence, Accountability, Responsiveness, and Teamwork—guide everything I do. As I continue to grow in my career, I'll carry these values with me, and I am incredibly grateful for every opportunity St John has provided.

I feel privileged to be a volunteer in such a rewarding organisation.

The Sovereign's Award is established to recognise a member of St John between the ages of sixteen and twenty-five for outstanding achievement in personal development and benefit to the community through the work of St John. A person to whom the award is made will receive a certificate signed by His Majesty, the Sovereign Head, and a Sovereign's Award badge.

Olivia was one of eight recipients in 2024. We were delighted she could join our Stakeholder Dinner to share her experiences.



Fergus Barnett Photography - Windsor Castle

Joyce Frederickson

Joyce's 70 years of dedication to Hato Hone St John have been exceptional, earning her well-deserved recognition within the Order of St John. Her commitment is evident through numerous achievements, including the prestigious Grand Prior's Award.

Starting as a nurse, Joyce's hard work was recognised over the years, leading to her appointment as a Serving Sister in 1975, Officer in 1993, and Commander in 1996. She began her journey as a Cadet in Auckland's Otahuhu Cadet Nursing Division and held various leadership roles within Community Services.

Reflecting on her journey, Joyce shared, "Being part of St John has been one of the most rewarding experiences of my life. The opportunity to serve and educate others about our history is something I cherish deeply."

Now, as a member of the Regional Archives team in Auckland, Joyce continues to preserve and celebrate the organisation's legacy.



Hato Hone St John

Precious Divala

My name is Precious Divala, and I'm the Programme Officer for St John in Malawi, responsible for the Mother and Baby programme in Lilongwe. Malawi faces high maternal mortality rates, with many women traveling over 8 kilometers for essential health services. St John's Mother and Baby programme addresses this by providing Community Outreach Clinics, giving women access to vital health services.

Through the programme, we've reached thousands of women, offering health education and family planning services. One woman, Alinafe, a mother of five, faced life-threatening challenges during her previous pregnancies. Thanks to the programme, she attended 8 antenatal care (ANC) sessions, saved money for transport, and gave birth in a hospital with a trained midwife's support.

This is just one example of the thousands of lives we continue to impact, thanks to St John International's support.



Fergus Barnett Photography - Windsor Castle

Reflections from Grand Council 2024

Stuart Waetzel, Chancellor, St John South Africa

This year I attended my first Grand Council of the Order, the annual meeting which brings our global leadership together. Priors, Chancellors, CEOs and the College of Deans joined the Great Officers and the Grand Prior in Wales to discuss the important issues and challenges facing us.

During most of the conference it rained but we received the warmest welcome you could imagine from our hosts and ate mini-Welsh cakes with our warm cappuccinos. During the two days preceding Grand Council (filled with pre-meetings and during which time I was able to have a one-on-one meeting with the Lord Prior) as well as during Grand Council I was welcomed into the group. I observed a group ready to challenge each other and to ask difficult questions as well as to recognise each other's success.

Knowing that difficult conversations can take place without damaging good relationships helps to build up trust and creates the culture leaders need to drive forward progress and set out ambitious plans.

My first Grand Council felt to me as if I were a passenger standing on the platform with an express train that I had to catch racing past, but all the occupants hands were out willing to pull me on board. It was a huge privilege to have been a part of Grand Council 2024.

Day One of Grand Council focused on Recruitment and Retention:

- We looked at the global context of volunteering.
- We heard from our International Youth Advisory Network (IYAN) about what inspires them to volunteer for St John.
- We discussed the retention of volunteers post-pandemic.
- We shared reflections on the Pro Fide half of our motto, and sensitively asked ourselves how we incorporate “for all faiths and none” into our volunteering approach.
- We looked at our profile, and what it means to speak as one voice, or as multiple voices, depending on our audience and topic.



Day Two of Grand Council focused on Reward and Recognition:

- Our Grand Prior, HRH The Duke of Gloucester joined day two of Grand Council.
- We explored the different ways we currently recognise our St John volunteers – and shared best practices between our establishments.
- We heard an update from our three regions. We reflected on our performance against our international global strategy and how we work together to achieve it.
- We heard an update from our new fundraising approach.
- We discussed our succession planning and how we incentivise our volunteers to be our next senior leaders.

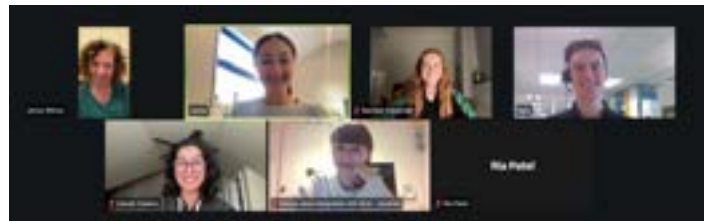
IYAN Reflections from 2024

We are proud to have an incredible group of International Youth Advisory Network (IYAN) members, representing the youth voice across St John from Pories.

Under the leadership of new Chairperson, Jessa Gardner, this year has been an active and productive year for IYAN and our members have spent countless hours supporting the development of St John young people across the globe.

Some of the highlights of IYAN involvement have been:

- Rachael Alexander and Mali Stevenson (Priory of Wales) attended and presented at Grand Council.
- We celebrated International Youth Day through social media posts, and International Office newsletter.
- Provided feedback on the Global Leadership Development Programme.
- Had guest speakers attend our IYAN meetings to support personal/professional development of IYAN members.



Introducing Awethu, the newest member of IYAN

I'm Awethu Tshengu-Marwanqana, the newest member of the International Youth Advisory Network (IYAN).

Since I was nominated as South Africa's representative, I have been filled with excitement, coupled with humility. This opportunity, for me, meant that I have a responsibility to represent the youth of my country well, and take advantage of the ideas and strategies shared by representative of other Priorities across the globe.

In the past couple of months that I've been part of the IYAN team, what stands out of me is being connected to young people from different countries who have something special in common: their fervent passion and dedication to advancing the objectives of the Order, both in their respective countries, as well as internationally. Our monthly meetings consist of a combination of fun team building activities, and sharing of insights that deepen our understanding of the part we play in the larger St John picture. This has helped me further understand my role and responsibility as an individual member in the Order.

In 2025, I look forward to the team taking a closer look at how we, as an organization, can improve our programmes to provide more opportunities for the personal growth of our members.




Awethu Tshengu-Marwanqana,
IYAN Representative for South Africa

Members in Action

The Order of St John was founded in around 1070 to serve the needs of poor pilgrims in Jerusalem. They were known as the Hospitallers, and their work was centred around the care of the sick and the poor of all faiths – treating Christians, Muslims, and Jews alike in the broadest sense of inclusivity. In the centuries that followed, military activity took place in parallel to nursing, and the ethos relating to chivalry and knighthood developed. That ethos expected the qualities of courage, honour, justice, and courtesy from its knights, and also the values of love, joy, peace, kindness, goodness, faithfulness, gentleness, and self-control.

The modern iteration of St John, born in the Victorian era, was not concerned initially in conflicts, but focussed on charitable service and transferred the virtuous knight from the battlefield to the hospital and those in need. Today horses have been replaced with ambulances, swords by surgical needles, and armour by first aid kits. Through the delivery of first aid and other healthcare activities worldwide, and the charitable output of the St John Eye Hospital Group, St John people are following the values of the earliest Hospitallers.

St John people serving the purpose of St John are eligible to become members of the present-day Order of Chivalry. These St John people show respect and kindness to others, unselfishness, excellence in delivering modern care, and openness to learn, as well as; devotion to helping others, togetherness with common values, diversity and inclusiveness supporting our common purpose, and to the faithful vision of our founders.



In 2024, **697** Members were admitted to or promoted within The Order of St John.

Jonathan Morgan-Kent, St John Ambulance Gibraltar (Grade V, 2024)

Jonathan Morgan-Kent joined St John Ambulance Gibraltar Association in 2019, when the Association was going through a very difficult period having lost most of its senior volunteers. Volunteers were taking up responsibilities and shortly afterwards resigning from the Association, leading to high turnover at management level and low retention. Jonathan quickly became the anchor of the volunteers and by far the most reliable volunteer among them. He took charge of the situation and agreed to be appointed an R2 officer (a Regional Manager).

Soon after, the Covid pandemic hit. Jonathan led the volunteers throughout this difficult period. Volunteers were active delivering medicines and food to the vulnerable, supporting the Gibraltar Health Authority (GHA) Ambulance Service, and providing the 'dirty vehicle' for the GHA for the transportation of those infected or suspected of being infected.

More recently, in August 2023, a Gibraltar resident of Moroccan origin was terminally ill and wanted to return to their homeland to die.

Once again Jonathan led by example, he volunteered to transport the person to Morocco, however, when they arrived at Tangiers the Moroccan authorities impounded the ambulance. Jonathan spent three days in Tangiers sorting out administrative issues until eventually the ambulance was released and was able to return to Gibraltar. The patient passed away the morning after they arrived, at home surrounded by this family.

Jonathan is not just the reliable volunteer willing to take on any challenge, he is also an example to all other volunteers. They all look up to him.



The Reverend Canon Christopher Pratt, The Priory of Canada (Grade II, 2024)

The Reverend Canon Christopher Pratt was originally recognized for consideration as a Member of the Order for his unique ability to blend his pastoral life and profession with a passion for not-for-profit governance, leadership, education and volunteer support to St. John volunteers, initially at the municipal level as a Branch (Local) Chair, and ultimately at the National level serving in almost every volunteer governance role afforded to volunteer leaders within St. John, including St. John Chaplaincy. Rev. Canon Pratt exemplifies the fundamental values of St. John and is a strong advocate for the health and well-being of St. John members.

Christopher reflected on his experiences since being admitted to the Order: *“My name appears in the Canada Gazette as a Serving Brother of the Order on May 22nd, 1999. It is amazing to note the speed at which twenty – six years have flown by while sharing in the life of St John.*



I have served as a Chaplain and local Branch Board member for two different Branches, Chair of the Provincial Annual General Meeting and Investiture Committee, Member of the SJA Province of Ontario Council Board, Vice Chair of the Provincial Council Board, Member of the Priory Chapter, Chaplain for the St John Ambulance Province of Ontario Board, (now Chaplain Emeritus) and Sub Dean of the Priory of Canada.

During the time I was serving as the St John Ambulance Council for Ontario Board Provincial Chaplain, I provided leadership for a team that put together the St John Council for Ontario Prayer Resource Book which is available in English and in French. That resource has been made available for use throughout the Province of Ontario, across the Priory of Canada and was shared at the Grand Council meetings in Wales. A copy of the Prayer Book has also been received by our Sovereign. I was fortunate to receive a note of appreciation from Buckingham Palace staff on behalf of His Majesty.”

Regionalisation

As part of our global strategy, St John has implemented a regional model which fosters collaboration between our establishments in Asia-Pacific, Europe, the Middle East and Africa and the Americas. Regular meetings bringing together all the establishments in a region have led to better relationships, building trust among Pories and Associations. Expertise and support have flown from Pories to Associations and increasingly, between Associations.

Pories in Asia Pacific have seconded expert staff to smaller St John establishments, and provided training and materials to grow the first aid and ambulance provision.

In the EMEA region, a project to develop a gold standard first aid training offer everywhere St John operates, has been launched with funding from St John International. This ambitious programme could train as many as 90 new Master Trainers by the end of 2028. This will allow us to train an additional 90,000 first aiders across EMEA in three years.

St John establishments in the Caribbean are putting together a plan which will provide a framework for enhanced co-operation with the Pories of the US and Canada, aimed at establishing a similar gold standard of first aid training and provision across the Caribbean.

With no additional levels of governance or bureaucracy, the move to a regional approach has already delivered benefits and moved the Order away from a centrally driven model of support to its smaller establishments.



International Women's Day 2024

To commemorate International Women's Day in 2024, we wanted to share the St John experiences of different women from around the world for the month of March.

We received enough stories to spotlight a different woman for 62 days, across all three of our regions: from Canada to New Zealand and everywhere in between.



"As a St John community volunteer, I have improved on my leadership skills because I am now volunteering in over 10 villages, and I am regarded as the most knowledgeable in matters related to maternal health in my working area.

I have gained popularity in my area, and recently the community selected me to represent them at the local council as the female leader in my village.

I am now a top leader at my church, and I have plans to campaign as the Chairperson at the forthcoming elections."

Nangendo Margret, St John Ambulance Uganda



"I have benefited hugely from my time at SJAI. Initially, it provided me with my first experiences working in prehospital care, which solidified my decision to pursue a career in the field. It has given me the opportunity to develop myself as both a practitioner and an educator, with weekly training sessions providing a safe space to practice and improve both my skills and to share what I know with others."

Naoise Collins, St John Ambulance Ireland (SJAI)

The Mother and Baby Programme in 2024

Launched in November 2014, with fieldwork beginning in February 2015, the Mother and Baby Programme has made remarkable strides over the past decade.

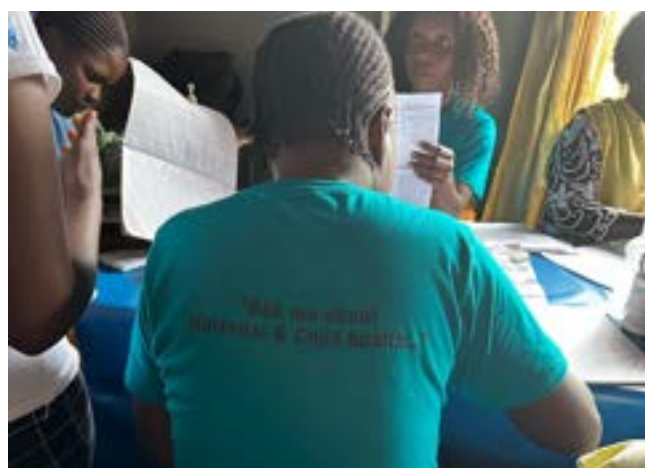
What started as a small initiative has grown into a dedicated team of 26 staff members and 380 trained St John volunteers. Together, we have delivered nationally recognised maternal and newborn health services, leaving a lasting impact on communities across Zimbabwe, Zambia, Uganda and Malawi. We will open a new programme in Kenya in early 2026.

Our work continues to support Sustainable Development Goal (SDG) 3, which aims to prevent unnecessary suffering from preventable diseases and premature death by targeting key areas that improve a country's overall health. Specifically, we focus on the following targets:

- SDG 3.1 - Reducing maternal mortality
- SDG 3.2 - Reducing neonatal and child mortality
- SDG 3.3 - Combating infectious diseases, including HIV and AIDS
- SDG 3.7 - Advancing sexual and reproductive health, with a focus on family planning, information, and education.

This year, the programme enrolled 31,124 primary beneficiaries, including 11,550 pregnant women, 11,023 new mothers with infants, and 8,551 men. This represents 123% enrolment more than our 2024 target of 25,286, demonstrating strong community engagement and demand for maternal and child health services.

In 2024, the programme reached a total of 240,435 community members, a 31% increase from 2023. In addition, 37,850 primary and secondary beneficiaries have had important clinical consultations.



Mother and Baby Conference 2024

Our Mother and Baby programme hosted its first conference in October 2024, in Uganda.

The conference's focus was quality and performance management with the aim of bringing participants to a shared understanding of these concepts. They shared experiences and learned from each other. The conference also gave establishments the tools to improve accountability and measure outputs, outcomes and impact, in order to justify funding decisions.

We had high expectations for the outcomes of this conference. We've developed this programme together since 2014, and almost ten years from its inception. We explored how we can further improve the quality and impact of our services.



"Quality management will always lead to good project outcomes."

– Thokozani Makondesa, Project Officer, Malawi

"Listening to the examples across the room, the M&B programme has improved the lives of women and children in implementing countries, and there is more that we can do."

– Vincent Tholo, National Coordinator, Malawi



World Restart A Heart Day 2024

To mark World Restart a Heart Day in 2024, we offered 24 St John establishments the opportunity to take over our social media channels for an hour each.

We “travelled” from Australia to Solomon Islands to Hong Kong to Ghana to Jamaica to Canada, all the way back to Australia again to show that across an average 24 hours at St John, the care never stops.

Across three social media platforms, we shared a whopping 347 posts viewed by 67,416 users. The following weekend saw that number increase to 76,100.

We are now working directly with the International World Restart A Heart Campaign Team to ensure we can continue to build on this impact in 2025.

“The variety of associations involved and the different types of content gave a great overall picture of the diversity within the organisation.”



“I think businesses who require first aid training or event services may be more attracted to St John if they see that their local establishment is part of a big international presence - it gives greater credibility to smaller organisations.”



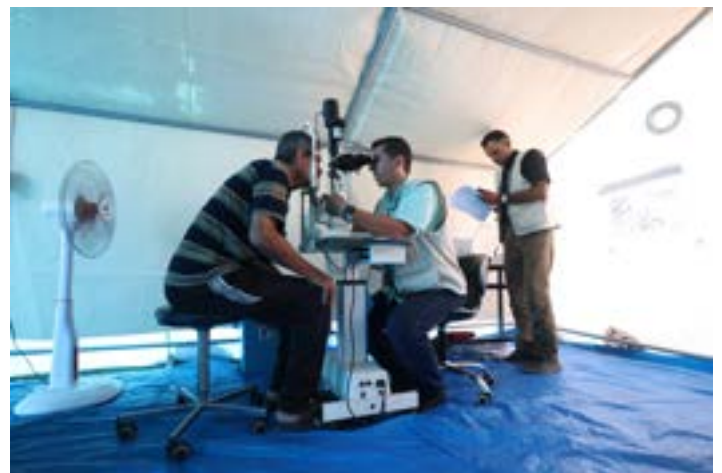
Snapshot of St John Eye Hospital Group's Activities in 2024

St John of Jerusalem Eye Hospital Group is the only charitable provider of expert eye care in the West Bank, Gaza and East Jerusalem, treating patients regardless of ethnicity, religion or ability to pay.

Across their Jerusalem Hospital, Muristan Clinic, Kufr Aqab Clinic, Hebron Hospital, Anabta Clinic, Gaza Response Plan and Mobile Outreach services in the West Bank, they reached 175,500 patients (23% up on 2023), performed over 4,000 major surgeries, and employed 264 people across their services in 2024.

As part of SJEHG's Emergency Response Plan for Gaza, they treated 31,309 patients in Gaza at a series of semi-static outpatient clinics. The SJEHG Hospital in Gaza has not been operational since October 8th, 2023.

The Child Vision Screening Programme in Jerusalem and the West Bank screened 34,651 children.



Global Leadership Development Programme

This year, St John International launched the first in-house developed St John Global Leadership Development Programme (GLDP). The programme consists of three key components: Online, Residential, and Mentoring.

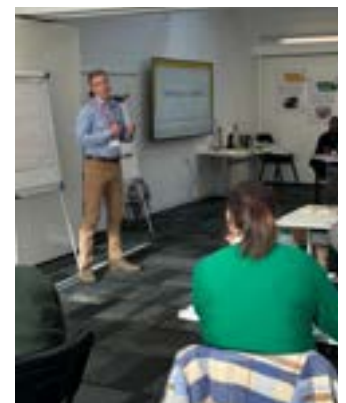
We were thrilled to receive around 140 applications from 22 St John establishments. The selection process was highly competitive, requiring us to make some tough decisions. 23 participants from 16 St John establishments were selected. We were delighted that among them, 8 are volunteers and 10 are female leaders.

As part of the online component, participants completed a specially developed e-learning module covering St John's modern history, its core values, and leadership principles. In this module, they explored the relevance of being a Royal Order of Chivalry in today's world, what it means to be part of the St John family and mission, and the senior leadership's vision for the organization.

In November, the 23 participants gathered in London for the residential component, where they spent five intensive days enhancing their leadership skills and capacity to lead themselves, their teams, and the organization.

Sessions were delivered by St John experts and covered a range of key topics, including:

- Well-being as a leader – Mark Molloy, former St John Australia volunteer
- Networking – Susan le Jeune d'Allegeershecque, St John Secretary General
- Situational awareness and emotional intelligence – Sigurd Haveland, CEO of St John Gibraltar
- Organizational and cultural transformation in Papua New Guinea – Matt Cannon, CEO of St John PNG
- Diversity and inclusion – A workshop discussion exploring its importance to St John's mission, challenges, and potential solutions



Following these sessions, participants were divided into four groups, each tasked with addressing a real-world business challenge currently faced by the global Order of St John. These challenges ranged from strengthening St John's brand as an international NGO to tackling financial sustainability and resilience of St John establishments.

Participants developed the following solutions to present to members of senior leadership:

- A Global Service Catalogue and an all-access mobile application for St John services and certifications
- A Global Integration and Empowerment Framework
- Voluntourism experiences in St John locations around the world
- A centralized governance committee

Following the residential in London, each participant has now embarked on a mentoring relationship with a different member of our senior leadership.

The GLDP was a transformative experience—not only for the participants but for all of us at St John International. We are now working on refining the programme for the next cohort. Participants expressed their appreciation for the opportunity to connect with fellow St John members worldwide, describing the experience as: "Inspiring. Transformative. Unforgettable."



Fundraising

As a family of charities we strive continuously to improve the quality, scale and scope of our services. By our international partners and the public, we are already recognised for delivering a gold standard of community-based care. This means consistently leading in the field of first aid and community health resilience, where knowledge is actively shared and health outcomes for millions of people are improved.

To help us increase philanthropic giving to St John, we engaged the services of Gifted Philanthropy in September 2024. This work was possible thanks to a generous gift from a philanthropist, provided to support the development of a successful and sustainable fundraising effort.

Gifted developed a case for support, which has been trialled with stakeholders and potential future donors to gain a more accurate picture of the fundraising opportunities available to us. With Gifted's support to develop our first fundraising strategy, we are taking the next steps to start building a new fundraising team in 2025.

Our fundraising efforts have already enabled us to expand our Mother and Baby Programme into a new location (we will open a new service in Kenya in March 2025) and to support the development of an EMEA-wide Train-The-Trainer programme for first aid (due to start in April 2025).



Financial Review of the Year

Income

The main recurring source of funds for the Order continued to be agreed contributions from St John Establishments of £1,115,154 for the year (2023: £1,292,804).

Voluntary income of £818,884 was recognised in 2024 (2023: £2,037,492). This income varies from year to year with the level of donations and legacies received, whilst grant income for the year was £250,000 (2023: £103,376) with funding received in 2024 to boost our fundraising capacity.

Rental income for the year was £117,717 (2023: £95,217), the increase reflective of the short rent-free period for our tenants during 2023.

Interest on term deposits and savings increased to £53,508 (2023: £29,066), reflective of the growth in our liquid assets during 2024.

Resources Expended

Total resources expended in 2024 were £1,896,825 (2023: £1,528,963). The direct costs of charitable activities increased to £1,399,307 (2023: £1,231,521), largely due to increased funding for our charitable programs during the year. 2024 saw the arrival of our first Global Leadership and Development program, directly funded through our designated funds, as well as continued and expanding support for our Mother and Baby Programs.

Financial Review of the Year

Balance Sheet

As at 31 December 2024, net assets were £9,526,647 (2023: £9,026,121). The Charterhouse Mews properties in London, together with the hospital premises in Jerusalem that are used by SJEHG, represent the most significant assets of the Order. The Order's cash assets are retained in UK banks in a series of higher-interest term deposit accounts, until such time as they are needed.

Going Concern

The Order's financial performance, reserves and future cashflows have been assessed by the Trustees at the date of approving the financial statements.

The Trustees are confident, and they believe that the Charity is able successfully to manage its business risks in the current uncertain economic climate. The Trustees will continue to monitor income and expenditure, limit commitments and adjust costs to counter the impact of any reductions in income, using reserves, if necessary, while continuing to further the objectives of the Order.

The Trustees have a reasonable expectation that the Order has adequate resources to continue its operations for the foreseeable future (being a period of at least 12 months from the date of approval of the financial statements) and believe there are no material uncertainties that call this into doubt. In view of this situation, the financial statements of the Order have been prepared on a going-concern basis of accounting.

Concessionary Loans & Security

The Order has made loans to Establishments to assist them to continue to service their beneficiaries in accordance with the Order's objectives. No interest is charged to these Pories. There was one new loan made in 2024 to St John Ambulance Jamaica, with loans totalling £286,335 (2023: £276,000) outstanding at the end of the year. The secured loan to the Priory of South Africa commenced repayment in 2024 and remains repayable to the Order in monthly instalments until 2029.

Financial Review of the Year

Investments

The Order continues to hold two investment properties, 1 and 2 Charterhouse Mews, London. These properties are leased to earn income for the work of the Order. Excess funds are held in term deposit accounts.

Raising Support

We continue to strengthen our relationship with our current supporters. We focus on engaging Philanthropists, Trusts and Foundations and Institutional Funders for selected charitable projects in Establishments, such as the Mother and Baby Programme. We would like to thank all donors for their support in the last few years, making our achievements possible.

In addition, we have started to develop a global fundraising strategy, which, for the first time, aims to establish a joint effort bringing together fundraising activities within Pories, in addition to their national fundraising. A global case for support, in line with our new global mission statement, will be developed to approach major funders for significant, multi-national projects in our newly established regions.

The new fundraising strategy will further our global strategy development and ultimately help us reach more people.

Financial Review of the Year

Risk Management

The Order identifies risks as they arise, and monitors the major strategic, business and operational risks that it faces. It assesses the mitigating actions that are in place, and, so far as it is able, manages these risks to minimise their effect. The Audit and Risk Committee (ARC) meets four times a year, reporting quarterly to the Trustees' Executive Committee and annually to Grand Council. The ARC advises where additional resource is required to manage the Order's risks.

The principal risks faced by the Order cover areas such as reputational risk, governance of the Order and of individual Establishments, safeguarding, diversity, clinical standards, financial performance, systems and controls, and honours and awards. Learning from previous attempts to mitigate specific risks, the Order is undertaking a wholesale revision of its' licensing agreement that it has with Associations. The purpose of this is threefold:

- 1) to provide Associations with a clear list of contracted requirements that they are obliged to deliver.
- 2) to provide Associations with clarity about the services and support that can be provided by the Order so that they can deliver the stated obligations.
- 3) to detail and strengthen the control actions that the Order can take in instances of non-compliance.

Development of the new agreement, the regulatory environment that it stipulates, and the communications and support package that surround the agreement have been worked on through the second half of 2024, with the process due to roll out over 2025.

Through the Unrecognised Orders Monitoring Group, we monitor the use of the St John logo, countering misuse with a register of Intellectual Property, and membership of appropriate organisations to monitor the use of our trademark.

Diversity across the Order, and especially at Board level, is carefully monitored and all parts of the Order are encouraged to work to ensure their membership is representative of the countries in which they operate.

Recent appointments have made a visible impact on our senior leadership profile. We watch for risks associated with both our increasing charitable output and changing regulation with respect to charitable activity and data protection.

Financial Review of the Year

Grant Making Policy

The Order has established its grant making policy to achieve its objects for the public benefit. The Order's aim is to support St John Associations in achieving their charitable objects.

Grants are made to advance aspects of St John Establishments' programming or functioning. This may include projects in First Aid and pre-hospital care, community health, disaster preparedness or other relevant activities.

Grants are also given for strengthening an Establishment's organisational functioning, institutional development or governance with the aim of enabling improved charitable performance. Grants are made to some Establishments to cover costs of attending meetings and events sponsored by The Order of St John.

Recommendations for grants are made by staff and approved by the Secretary General within annual budgets agreed by the Trustees or, otherwise, approved by the Sub Prior of the Order. An exception is the Emergency Relief Fund, where grants are approved by the Secretary General, Sub Prior and Lord Prior.

Financial Review of the Year

Fundraising Policy

- The Order is in compliance with CC20 of the Charity Commission Guidelines on fundraising and best practice recommendations from the Institute of Fundraising.

The Charities (Protection and Social Investment) Act 2016 requires us to report on the following activities:

- Our fundraising for the foreseeable future concentrates on applying for funds from Trusts, Major Donors and Corporate Partnerships. The Order's Head of Fundraising & Communications looks after fundraising on a daily basis and no professional fundraisers or commercial participators are engaged other than for advice.
- The Order has not, nor has anyone acting on its behalf, been subject to an undertaking to be bound by a voluntary scheme for regulating fundraising or any voluntary standard of fundraising in respect of activities on behalf of the Charity.
- The Charity monitors fundraising activities by reporting activities to the Trustees' Executive Committee every quarter.
- We have received no complaints about our fundraising activities.
- In respect of protection of vulnerable people, we do not make general approaches to the public. All members on our database need to confirm that they are happy to receive information and our procedure is to send one follow up letter only.

Financial Review of the Year

Investment Policy

Funds of the Order not immediately required are invested. The current portfolio of investments includes property, short-term deposits and cash at bank on immediate access.

Cash not needed for day-to-day purposes within the next year is invested in fixed rate accounts to earn as high as possible rate of return while maintaining security of funds held. The investment policy has been agreed by the Trustees and is periodically reviewed by the Audit and Risk Committee.

Reserves Policy

- Restricted income funds which may legally be used only for the purposes specified by the donor, and unrestricted income funds which are free for use for any of the purposes of the Charity as set out in its governing document.
- Unrestricted income funds comprise Designated Funds (those funds that the Trustees have set aside for particular purposes) and General Reserves.

Planned level of reserves

The Charity budgets to deliver its charitable objectives while ensuring financial stability. It does this by aiming to keep an adequate, but not excessive, level in General Reserves, sufficient to ensure that contractual commitments to staff, for premises and programme work, can be made with reasonable confidence. The Order makes this assessment by looking at future cash requirements and setting budgets each year to ensure adequate cash liquidity within the availability of expected cash inflows and adequate levels of contingency.

The appropriateness of the Reserves Policy is reviewed by the Trustees in conjunction with the Order's strategic plan, taking into account the degree of risk associated with the planned development programmes. At the current time, the Trustees have concluded that the overall level of the Order's General Reserve should be maintained at a level of three to six months of annual expenditure.

Financial Review of the Year

Reserves Policy (Continued)

Actual level of reserves

As at 31 December 2024, total Reserves amounted to £9,526,647 (2023: £9,026,121). These are composed of Restricted income funds of £435,721 (2023: £78,286), Designated funds of £8,260,281 (2023: £8,251,671) and General Unrestricted funds of £830,645 (2023: £696,164) The General Unrestricted fund balance at 31 December represents 8.4 months of unrestricted expenditure for the year, within our target range of 6-9 months of unrestricted expenditure (updated from 3-6 months by Trustees in December 2024), therefore the Trustees' consider that the reserves are in line with the planned level of reserves.

Accumulated Funds

Full details of funds are set out in note 19 to the financial statements.

In summary they comprise:

- Restricted income funds which contain the Emergency Relief fund and grants received for specific programmes not fully spent at the year end.
- Designated funds represent funds allocated by the Trustees for specific purposes such as supporting St John Associations and one off costs that cannot be covered by income from one year alone.
- It is anticipated that the St John Association Development fund will be expended over three years while being topped up by further donations to allow additional support for Associations to continue on a rolling basis for as long as such donations allow. The Estate fund will fund work in 2025 to renovate existing internal office space. Other funds may be utilised in the year should the need arise.
- Unrestricted general reserves which are used by the Trustees to spend on the Charity's general charitable objects.

Financial Review of the Year

Key Management Personnel Remuneration

The Trustees consider the Board of Trustees and the Secretary General as key management personnel of the Charity in charge of directing and controlling the Charity and running and operating it on a day-to-day basis. All Trustees give of their time freely and no Trustee remuneration was paid in the year. Details of Trustee expenses and related party transactions are disclosed in notes 20 and 21 to the financial statements.

Trustees are required to disclose all relevant interests and register them with the Secretary General and, in accordance with the Order's policy, withdraw from decisions where a conflict of interest arises.

The pay of the Charity's Secretary General is reviewed annually by the Trustees and normally increased in accordance with average earnings. In view of the nature of the Charity, its economy of operations, and the extensive use of professional advisers, the Trustees consider that a multiple based on three and a half times the median average salary for full time UK employees is appropriate for this role.

Constitution and Structure

The Order is governed by a Grand Council. The ex officio members are the Grand Prior, the other Great Officers of the Order, namely the Lord Prior, the Chancellor, the Prelate and the Sub Prior, and the Chair of SJEHG together with the Priors or Chancellors of each of the Priorities. The twenty-sixth Grand Council meeting was held in Cardiff, Wales on 10th-11th July 2024.

- The Trustees' Executive Committee is a standing committee of the Grand Council. It is, subject to any directions by the Grand Prior, responsible for the general control and management of the administration of the Order.
- The Trustees' Executive Committee members are the Charity Trustees of the Order for the purposes of the UK Charities Act 2011. The Trustees' Executive Committee met four times during 2024.
- The Audit and Risk Committee is responsible to the Trustees' Executive Committee for oversight of audit and risk. During 2024 the Audit and Risk Committee met 4 times over the year.
- The Nominations and Appointments Committee is a standing committee of the Grand Council. It is responsible for identifying candidates for appointment as a Great Officer, Principal Officer or Secretary General and advises the Grand Council in relation to such candidates and appointments. The Committee also evaluates candidates for appointment as the Chair of SJEHG (on the recommendation of the SJEHG Board) and advises the Trustees' Executive Committee accordingly.
- The Honours and Awards Committee is a standing committee of the Grand Council. It advises the Grand Council on all matters relating to the Order Honours and Awards system, including appointments to and promotions in the Order and to eligibility for the award of The Life Saving Medal and the Service Medals of the Order. The Committee met four times in 2024. It conducted rigorous scrutiny of nominations for admission to and promotion within the Order. Current membership of the Order stands at 22,235, well within the statutory ceiling of 35,000. The membership pyramid is widening at its base, with increased admissions at the lower levels. (94% of admissions to the Order in 2024 were at Grade V.)

- The Honours and Awards Committee also recognised exception service to St John with the award of Sovereign's Awards to 2 exceptional young people, and a vote of thanks to the historians, Roger Willoughby and John Wilson, who compiled an important history of the Order, "For the Service in the Cause of Humanity". In addition, St John's Chancery has played an active role in joint activity with the other Orders of St John to monitor global use of our trademarks and intellectual property, including taking action against fraudulent use. In 2025, the OHAC will focus on the consideration of reintroducing our Donat Award, and review the eligibility for our Service Medal award to ensure it continues to fit its purpose within a changing volunteering environment. OHAC will also review an update to the criteria for Admission to and Promotion within our Order.
- The Unrecognised Orders Monitoring Group monitors the activities of any organisation in the territories of St John Pories that calls itself an order of St John or uses any trade name, trade mark or domain name in such a way that it might be confused with those of the Most Venerable Order and to feed that information to the International Office. The Group met on two occasions in 2024.
- The Pro Fide Committee is a standing committee of the Grand Council. It assists the Great Officers and the Trustees' Executive Committee in maintaining and enhancing the Christian nature and ethos of the Order and advises the Great Officers, the Grand Council and the Trustees' Executive Committee on ecclesiastical, pastoral, spiritual, religious and related matters pertaining to the Order. At Grand Council 2019 it was agreed that the College of Deans act as the Pro Fide Committee of Grand Council.

The members of the Grand Council and its committees during 2024 are set out on pages 52-56. New members of the Grand Council are formally inducted and trained by the Lord Prior. The Great Officers (other than the Grand Prior) are appointed by the Grand Prior following consultation with the Grand Council. All Trustees of the Order are inducted and informed of their responsibilities and duties as Trustees, in accordance with the UK Charities Act 2011, by the Secretary General.

Public Benefit

As this report makes clear, the actual delivery of service to communities in the countries in which The Order of St John is represented is carried out by the various Establishments of the Order which operate in 44 countries.

Pages 4 - 31 set out our activities, achievements and performance during the year, which are directly related to the objects and purposes for which the Order exists. The Order achieves most of its principal objects and purposes through the promotion of the efficiency and effectiveness of its Establishments, rather than in service delivery to communities themselves. Trustees are therefore confident that the Order meets the public benefit requirements, and they confirm that they have taken into account the guidance contained in the Charity Commission's general guidance on public benefit where applicable. The Order of St John is accredited to the United Nations as a non-governmental Organisation (NGO) in Special Consultative Status with the Economic and Social Council (ECOSOC). As a consequence of this status, the Order is required to render quadrennial reports to United Nations Headquarters in New York, setting out how the work of the Order around the world contributes to that of the United Nations in general and in particular to such international humanitarian objectives as the delivery of the Sustainable Development Goals (SDGs).

In promoting the efficiency of its Establishments, the Order is contributing to the delivery of its charitable objectives to members of the public without regard for race, class or religion.

The members of the public, who have benefited from the Order's activities, are:

1. Stakeholders of the Establishments receiving direct grants from the Order as detailed in note 6b to the financial statements;
2. The patients of the SJEHG in East Jerusalem, Gaza and Hebron and its clinic in Anabta, as well as those treated by mobile outreach clinics in the West Bank;
3. Members of the public in 44 countries and territories worldwide who receive from a St John Establishment First Aid treatment, ambulance services, sea and mountain rescue services, community care services and home-based primary healthcare;
4. Members of the public who have been trained by a St John Establishment in First Aid and in illness/accident prevention;
5. All those young people worldwide who have been trained and developed by a St John Establishment, who are thereby empowered to enhance their individual potential and contribute more effectively to their communities; and
6. Members of the public whose bravery has been recognised by the award of the Order's Life Saving Medal or Certificate of Honour.

Statement of the Responsibilities of the Trustees' Executive Committee

The Trustees' Executive Committee, comprising the Trustees for the purposes of the UK Charities Act 2011, is responsible for preparing the Trustees' Annual Report and the Financial Statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice). The law applicable to charities in England and Wales requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the Charity and of the incoming resources and application of resources of the Charity for that period. In preparing these financial statements, the Trustees' Executive Committee is required to:

- Select suitable accounting policies and then apply them consistently;
- Observe the methods and principles in the Charities SORP;
- Make judgments and estimates that are reasonable and prudent;
- State whether applicable accounting standards, comprising FRS 102, have been followed, subject to any material departures disclosed and explained in the financial statements; and
- Prepare the financial statements on the "going concern" basis unless it is inappropriate to presume that the Charity will continue in business.

The Trustees' Executive Committee is responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the Charity and enables it to ensure that the financial statements comply with the Charities Act 2011, the Charity (Accounts and Reports) Regulations 2008 and the provisions of its Statutes. It is also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities. The Trustees' Executive Committee is responsible for the maintenance and integrity of the Charity and financial information included on the Charity's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions. In the case of each Trustee in office at the date the Trustees' Annual Report is approved: so far as each Trustee is aware, there is no relevant audit information of which the Charity's auditors are unaware; and they have taken all the steps that they ought to have taken as a Trustee in order to make themselves aware of any relevant audit information and to establish that the Charity's auditors are aware of that information.

Approved by the Trustees' Executive Committee of The Order of St John and signed on its behalf by:

Professor Mark Compton AM Lord Prior The Order of St John
Monday 4th August 2025

Sovereign Head of the Order

His Majesty King Charles III

Grand Council, Committees and Advisers

The Grand Prior of The Order of St John

His Royal Highness The Duke of Gloucester KG GCVO

The Grand Council of The Order of St John

The Great Officers of the Order during 2023 were:

Professor Mark Compton AM (Lord Prior & Chair of Grand Council)

The Right Reverend Timothy Stevens CBE (Prelate)

Thomas Budd (Chancellor)

Dr Steven Evans (Sub Prior)

The other members of the Grand Council during the year were:

Stuart Shilson LVO DL (Prior, England and the Islands)

Her Grace Eleanor Campbell, Duchess of Argyll (Prior, Scotland) (until 24th June 2024)

Simon Mackintosh (Prior, Scotland) (from 24th June 2024)

Paul Griffiths (Prior, Wales)

Colonel Kevin Williams (Chancellor, South Africa) (until December 2023)

Stuart Waetzel (Chancellor, South Africa) (January 2024)

John Whitehead CNZM (Chancellor, New Zealand)

Dr Andre Levesque OMM (Chancellor, Canada) (until 24th June 2024)

Laurie Anderson (Chancellor, Canada) (from 24th June 2024)

Cameron Oxley (Chancellor, Australia)

Nigel Heath (Prior, United States of America)

Paul Ndungu (Prior, Kenya) (until 24th June 2024)

Dr Robert Mutula (Prior, Kenya) (from 24th June 2024)

Sean Rozario

Dr Chung Chin-Hung (Prior, Hong Kong)

Sir Andrew Cash OBE (Chairman of SJEHG)

Dr Rima Nasser-Ferris (Appointed member) (until 24th June 2024)

David Verity (Hospitalier)

Secretary: Susan le Jeune d'Allegeershecque CMG (Secretary General)

Trustees' Executive Committee

(whose members were, for the purposes of the UK Charities Act 2011, the Charity Trustees of the Order)

Professor Mark Compton AM (Lord Prior)

The Right Reverend Timothy Stevens CBE (Prelate)

Thomas Budd (Chancellor)

Steven Evans (Sub Prior)

Stuart Shilson LVO DL (Prior, England and the Islands)

John Whitehead (Chancellor, New Zealand)

Nigel Heath (Prior, United States of America) (until 24th June 2024)

Laurie Anderson (Chancellor, Canada) (from 24th June 2024)

Paul Ndungu (Prior, Kenya) (until 24th June 2024)

Dr Robert Mutuga (Prior, Kenya) (from 24th June 2024)

Dr Chung Chin-Hung (Prior, Hong Kong) (until 24th June 2024)

Sean Rozario (Prior, Singapore) (from 24th June 2024)

Sir Andrew Cash OBE (Chairman of SJEHG)

Dr Rima Nasser-Ferris (Appointed member) (until 24th June 2024)

Secretary: Susan le Jeune d'Allegeershecque CMG (Secretary General)

Audit and Risk Committee

Sir Paul Williams OBE DL (Wales) (Chair)

Colonel Angus Loudon MBE (Priory Secretary, Scotland)

Professor Kevin Davies MBE (Wales) (until 4th November 2024)

Souella Cumming FCA ONZM (New Zealand)

Stephan Hargrave (Independent member)

Dr Rima Nasser-Ferris (Appointed member) (until 10th June 2024)

Avery Bhatia (Independent member)

Cindy Jarboe (Independent member)

Secretary: Chris Smith (Finance Director)

Nominations and Appointments Committee

The Right Reverend Timothy Stevens CBE (Prelate) (Chair)

Professor Mark Compton AM (Lord Prior)

Secretary: Susan le Jeune d'Allegeershecque CMG (Secretary General)

Honours and Awards Committee

Thomas Budd (Chancellor & Chair) (from 24th June 2023)
Professor Mark Compton AM (Lord Prior, President)
The Right Reverend Timothy Stevens CBE (Prelate)
Dr Steven Evans (Sub Prior)
Kathryn Colvin CVO (Independent member)
Lieutenant Colonel Stephen Segrave (Independent member)

Secretary: Group Captain Steven Wilson (Head of Chancery)

Unrecognised Orders Monitoring Group

Group Captain Steven Wilson (Head of Chancery and Chair)
Tom Budd, Chancellor
Robert Harrison, Priory of England and the Islands
Vivienne McKoy-Salt, Priory of England and the Islands
Simon Mackintosh, Priory of Scotland replaced by Andrew Smith, Priory of Scotland
Marcel Van Rossum, Priory for South Africa
Judith Hoban, Priory in New Zealand
Peter Wood, Priory in New Zealand
Martin Gangnier, Priory of Canada
Dr Matthew Glozier, Priory in Australia
Tom Sugget, Priory in Australia
Jim Terzian, Priory in United States of America
Professor James O'Higgins Norman, St John Ambulance Ireland
Jamie Ingham Clark, St John Eye Hospital Group
Todd Skilton, Order Librarian
Peter Kurrild-Klitgaard, Committee of the Orders of St John
Andrew Wells, Honorary Legal Counsel
Jessica Smith, Head of Communications

Pro Fide Committee

The Right Reverend Timothy Stevens CBE (Prelate) (Chair)

Reverend Neil Gardner (Scotland)

Reverend David Morris (Wales)

Reverend Neville Naidoo (South Africa)

Reverend Sir David Moxon KNZM CStJ (New Zealand)

Major General Guy Chapdelaine (Canada)

The Right Reverend Richard Hurford OAM (Australia)

The Right Reverend Canon Andrew Doyle (United States of America)

The Right Reverend Charles Muturi (Kenya)

The Most Reverend Andrew Chan (Hong Kong)

Secretary: The Reverend Canon Dr Paul Williams (England and the Islands)

The Secretary General, the Hospitaller and other Principal Officers of the Order

Susan le Jeune d'Allegeershecque CMG - Secretary General

David Verity, Hospitaller

Honorary Officers of the Order

David White, Genealogist

Todd Skilton ED JP, Librarian

Dr Jeremy Warren, Deputy Librarian

Major James Kelly, Director of Ceremonies

Gregory Campbell, Honorary Legal Advisor (O'Melveny)

Anna Howell, Deputy Honorary Legal Advisor (Gibson Dunn)

Andrew Wells, Deputy Honorary Legal Advisor (Herbert Smith Freehills)

Professional Advisers

Bankers

Barclays Bank plc

27 Regent Street

Leicester

LE87 2BB

Solicitors

BDB Pitmans LLP

One Bartholomew Close

London EC1A 7BL

Chartered Surveyors and Property Consultants

John D Wood

34-35 Clarges Street

London

W1J 7ES

Independent Auditors

Buzzacott Audit LLP

130 Wood Street

London

EC2V 6DL

Principal Office

St John House

3 Charterhouse Mews

London

EC1M 6BB

Independent Auditor's Report to the Trustees of The Most Venerable Order of the Hospital of St John of Jerusalem (The Order of St John)

Opinion

We have audited the accounts of The Most Venerable Order of the Hospital of St John of Jerusalem (The Order of St John) (the 'charity') for the year ended 31 December 2024 which comprise the statement of financial activities, the balance sheet, the statements of cash flows, principal accounting policies and the notes to the accounts. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the accounts:

- give a true and fair view of the state of the charity's affairs as at 31 December 2024 and of its incoming resources and application of resources for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Charities Act 2011.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the auditor's responsibilities for the audit of the accounts section of our report. We are independent of charity in accordance with the ethical requirements that are relevant to our audit of the accounts in the UK, including the FRC's Ethical Standard and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the accounts, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the accounts is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity's ability to continue as a going concern for a period of at least twelve months from when the accounts are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Independent Auditor's Report to the Trustees of The Most Venerable Order of the Hospital of St John of Jerusalem (The Order of St John) (Continued)

Other information

The other information comprises the information included in the annual report, including the trustees' report, other than the accounts and our auditor's report thereon. The trustees are responsible for the other information contained within the annual report. Our opinion on the accounts does not cover the other information and we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the accounts or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the accounts themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charity and its environment obtained in the course of the audit, we have not identified material misstatements in the trustees' report. We have nothing to report in respect of the following matters in relation to which the Charities (Accounts and Reports) Regulations 2008 requires us to report to you if, in our opinion:

- the information given in the trustees' report is inconsistent in any material respect with the accounts; or
- sufficient accounting records have not been kept; or
- the accounts are not in agreement with the accounting records; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement, the trustees are responsible for the preparation of the accounts and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of accounts that are free from material misstatement, whether due to fraud or error.

In preparing the accounts, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

Independent Auditor's Report to the Trustees of The Most Venerable Order of the Hospital of St John of Jerusalem (The Order of St John) (Continued)

Auditor's responsibilities for the audit of the accounts

We have been appointed as auditor under section 144 of the Charities Act 2011 and report in accordance with the Act and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the accounts as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists.

Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these accounts.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud, is detailed below:

- We obtained an understanding of the legal and regulatory frameworks that are applicable to the Charity and determined that the most significant are the Charities Act 2011 and the Charity SORP FRS 102.
- We understood how the Charity is complying with those legal and regulatory frameworks by making inquiries to management and those responsible for legal, compliance and governance procedures. We corroborated our inquiries through our review of trustee meetings and papers provided to the trustees.
- We evaluated the incentives and opportunities for fraudulent manipulation of the financial statements (including the risk of override of controls) by the trustees and those responsible for, or involved in, the preparation of the underlying accounting records and financial statements.

We assessed the susceptibility of the financial statements to material misstatements, including how fraud might occur. Audit procedures performed by the engagement team included:

- Identifying and assessing the design and implementation of controls in place to prevent and detect fraud;
- Reviewing contracts and agreements;
- Challenging assumptions and judgements made by management and the trustees in its significant accounting estimates and judgements; and
- Identifying and testing journal entries, in particular adjustments made at the year-end for financial statement preparation.

Independent Auditor's Report to the Trustees of The Most Venerable Order of the Hospital of St John of Jerusalem (The Order of St John) (Continued)

Auditor's responsibilities for the audit of the accounts (continued)

There are inherent limitations in our audit procedures described above. The more removed that laws and regulations are from financial transactions, the less likely it is that we would become aware of non-compliance. Auditing standards also limit the audit procedures required to identify non-compliance with laws and regulations to enquiry of the trustees and other management and the inspection of regulatory and legal correspondence, if any.

Material misstatements that arise due to fraud can be harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities for the audit of the accounts is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use of our report

This report is made solely to the charity's trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. Our audit work has been undertaken so that we might state to the charity's trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity's trustees as a body, for our audit work, for this report, or for the opinions we have formed.

Buzzacott Audit LLP
Statutory Auditor
130 Wood Street
London
EC2V 6DL

Buzzacott Audit LLP is eligible to act as an auditor in terms of section 1212 of the Companies Act 2006

Statement of Financial Activities for the Year Ended 31 December 2024

	Note	Unrestricted Funds £	Restricted Funds £	Total 2024 £	Total 2023 £
INCOME					
Donations and Legacies					
Contributions from St John Establishments	2	1,114,890	40,264	1,155,154	1,292,804
Other voluntary income	3	618,884	200,000	818,884	2,037,493
Charitable Activities					
Grants	4	-	250,000	250,000	103,376
Investments					
Rental income		117,717	-	117,717	95,217
Building insurance income		1,031	-	1,031	1,368
Interest income		53,508	-	53,508	29,066
Other Income					
Other Income		1,057	-	1,057	189
Total Income		1,907,087	490,264	2,397,351	3,559,513
EXPENDITURE					
Costs of raising funds	6a	(125,416)	-	(125,416)	(37,524)
Charitable activities	6b	(1,266,478)	(132,829)	(1,399,307)	(1,223,000)
Governance costs	6c	(372,101)	-	(372,101)	(268,088)
Other	6	(1)	-	(1)	(351)
Total Expenditure	6	(1,763,996)	(132,829)	(1,896,825)	(1,528,963)
Net income (expenditure) before revaluation		143,091	357,435	500,526	2,030,550
Revaluation gain/(loss) on investment properties	13	-	-	-	143,385
Net Movement in Funds		143,091	357,435	500,526	2,173,935
Total Funds brought forward at 1 January		8,947,835	78,286	9,026,121	6,852,186
Total Funds carried forward at 31 December	19	9,090,926	435,721	9,526,647	9,026,121

All of the above results are derived from continuing activities. All gains and losses recognised in the year are included above. There is no difference between the Statement of Financial Activities and the Income and Expenditure Account and therefore a separate statement of recognised gains and losses has not been prepared.

The notes on pages 55 to 75 form part of these financial statements.

Balance Sheet as at 31 December 2024

	Note	2024 £	2024 £	2023 £	2023 £
FIXED ASSETS					
Intangible fixed assets	10		4,142		2,663
Tangible fixed assets	11		2,215,606		1,924,341
Investment in subsidiary	12		1,625		1,625
Investment properties	13		2,125,000		2,438,011
Loan to St John Establishments	14		179,399		234,600
Total Fixed Assets			4,525,772		4,601,240
CURRENT ASSETS					
Loan to St John Establishments	14	106,936		41,400	
Debtors	15	467,598		1,430,159	
Short term deposits		2,800,000		413,657	
Cash at bank and in hand		1,704,630		2,611,878	
Total Current Assets		5,079,164		4,497,094	
CURRENT LIABILITIES					
Creditors: amounts falling due within one year	16	(78,289)		(72,213)	
Net Current Assets			5,000,875		4,424,881
Total Assets less Current Liabilities			9,526,647		9,026,121
NET ASSETS	18		9,526,647		9,026,121
THE FUNDS OF THE CHARITY					
General Reserves	19		830,645		696,164
Designated Funds	19		8,260,281		8,251,671
Total Unrestricted Income Funds			9,090,926		8,947,835
Restricted Income Funds	19		435,721		78,286
TOTAL FUNDS OF THE CHARITY			9,526,647		9,026,121

The notes on pages 55 to 75 form part of these financial statements. Approved by the Trustees' Executive Committee of The Order of St John and signed on its behalf by:

Thomas Budd
Chancellor, The Order of St John

4 August 2025

Statement of Cash Flows for the Year Ended 31 December 2024

	Note	2024 £	2023 £
<i>Cash flows from operating activities:</i>			
Net income for the year		500,526	2,030,550
<i>Adjustments for:</i>			
Amortisation of intangible fixed assets	10	657	444
Depreciation of tangible fixed assets	11	36,668	36,516
Deduct interest income shown in investing activities		(172,256)	(125,650)
(Increase)/Decrease in debtors		962,561	(1,241,280)
Increase in creditors		6,076	(17,008)
Net cash provided from operating activities		1,334,232	683,570
<i>Cash flows used in investing activities:</i>			
Investment income		172,256	125,651
Purchase of tangible fixed assets	11	(14,923)	(9,979)
Concessionary loans advanced/(repaid) in year		(10,335)	-
Disposals in intangible fixed assets	10	(2,136)	-
Net cash provided by/(utilised by) investing activities		144,862	115,672
<i>Cash flows from financing activities:</i>			
Movement in term deposits		(2,386,343)	211,680
Net cash utilised by financing activities		(2,386,343)	211,680
Increase/(decrease) in cash and cash equivalents in the year		(907,248)	1,010,922
Cash and cash equivalents brought forward		2,611,878	1,600,956
Cash and cash equivalents carried forward		1,704,630	2,611,878

The notes on pages 55 to 75 form part of these financial statements.

1. Accounting Policies

General information

The Most Venerable Order of the Hospital of St John of Jerusalem is also known as The Order of St John (“the Order”). It acts as an administrative, coordinating and support body for the St John Establishments worldwide and is unique in combining the characteristic of being a Crown Order of Chivalry, a Christian Confraternity and a Charity. The Order’s mission, vision, objectives and values are set out on page 7 of the Trustees’ Annual Report. The Order’s registered address is St John House, 3 Charterhouse Mews, London EC1M 6BB. The registered Charity number is 235979.

Basis of preparation of financial statements

The financial statements have been prepared under the historical cost convention with items recognised at cost or transaction value unless otherwise stated in the relevant note(s) to these financial statements. The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice: applicable to charities preparing their financial statements in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective from 1 January 2019), the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102) and the Charities Act 2011.

The financial statements have been prepared to give a “true and fair” view and have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a “true and fair view”. This departure has involved following Accounting and Reporting by Charities preparing their financial statements in accordance with the latest Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) rather than the Financial Reporting Standard applicable at the time the Charities (Accounts and Reports) Regulations 2008 came into effect.

The Charity constitutes a public benefit entity as defined by FRS 102.

Going concern

The Order’s financial performance, reserves and future cashflows have been assessed by the Trustees at the date of approving the financial statements and they believe that the Charity is able to successfully manage its business risks in the current uncertain economic climate. The Trustees will continue to monitor income and expenditure, limit commitments and adjust costs to counter the impact of any reductions in income using reserves, if necessary, while continuing to further the objectives of the Order.

The Trustees have a reasonable expectation that the Order has adequate resources to continue its operations for the foreseeable future (being a period of at least 12 months from the date of approval of the financial statements) and believe there are currently no material uncertainties that call this into doubt and, in view of this position, the financial statements of the Order have been prepared on a going concern basis of accounting.

1. Accounting Policies *(continued)*

Scope of the financial statements

These financial statements comprise solely The Order of St John. The Order does not control its subsidiary undertaking SJEHG. Control is defined under financial reporting standards as having the power to govern and the ability to benefit. Further, the Order does not control any St John Establishment entity. Accordingly, the Order does not prepare consolidated financial statements. SJEHG and St John Pories and Associations file their separate financial statements, as appropriate, in their relevant jurisdictions.

Funds structure

Restricted income funds are funds which are to be used in accordance with specific restrictions imposed by the donor or trust deed. Unrestricted income funds comprise those funds which the Trustees are free to use for any purpose in furtherance of the charitable objects. Unrestricted funds include designated funds where the Trustees, at their discretion, have created a fund for a specific purpose and general reserves. Further details of each fund are disclosed in note 19.

Income recognition

Income has been recognised in the financial statements on a receivable basis. Incoming resources are included in the Statement of Financial Activities when the Order is legally entitled to (or has physically received) the income and the amount can be quantified with reasonable accuracy. Where income is received in advance, recognition is deferred and it is included in creditors except where treatment is otherwise specified by the Charities SORP and where entitlement arises before income is received, the income is accrued.

Contributions to cover the annual running costs of the Order office are receivable from St John Pories and Associations and recognised on the basis of annual agreements between the Order and the individual Pories and Associations.

Donations are recognised when the Order has been notified in writing of both the amount and settlement date. In the event that a donation is subject to conditions that require a level of performance before the Charity is entitled to the funds, the income is deferred and not recognised until either those conditions are fully met, or the fulfilment of those conditions is wholly within the control of the Charity and it is probable that those conditions will be fulfilled in the reporting period.

Legacies are treated as incoming resources once the Order's entitlement is clear and once it is possible to quantify the amount of the legacy with reasonable accuracy. Legacy gifts are recognised on a case by case basis following the granting of probate when the administrator/executor for the estate has communicated in writing both the amount and settlement date. In the event that the gift is in the form of an asset other than cash or a financial asset traded on a recognised stock exchange, recognition is subject to the value of the gift being reliably measurable with a degree of reasonable accuracy and the title to the asset having been transferred to the Charity.

1. Accounting Policies *(continued)*

Income recognition (contd)

Grants are recognised when their terms and conditions are met to ensure entitlement to income, when receipt is probable and the amount to be received can be reasonably known.

Rental income, less any reserve in respect of a bad debt provision, from investment properties has been spread over the period to the earlier of the first break point in the lease or the end of the lease, on the basis of the total rent receivable over the period.

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the Charity; this is normally upon notification of the interest paid or payable by the bank.

Expenditure recognition

Expenditure is recognised when there is a legal or constructive obligation committing the Order to the expenditure. All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category.

Grants payable are payments made to other organisations in the furtherance of the Order's objectives. The grants are recognised where either the Trustees have agreed to pay the grant without condition, and there is a reasonable expectation by the recipient that they will receive the grant, or the conditions attached to the grant are outside the control of the Order.

Governance costs principally relate to formal Board meetings including the Trustees' Executive Committee and Grand Council and compliance with constitutional and statutory requirements.

The Order adopts a policy of allocating costs to the respective cost headings throughout the year, and this allocation includes support costs where they are directly attributable.

Staff costs are allocated based on the estimated time spent by each staff in supporting the various activities. Shared costs (overheads and depreciation) have been allocated to each activity in the same proportions as the total staff costs.

Gifts in kind

Where the value of gifted goods and services can be measured reliably, as determined by the cost to the third party, the value of these goods and services is included within charitable activities and within the appropriate category of incoming resource.

Time donated by volunteers is not valued in the financial statements. Where a Trustee's travel and subsistence costs are paid either by the Trustee himself, or by another party on behalf of the Trustee, but are not recharged to The Order, the income and expenditure relating to those items are recognised only if they can be reliably measured.

Where the value of the gift is immaterial, or cannot be measured reliably, the substance of the transactions is described in the notes to the financial statements.

1. Accounting Policies *(continued)*

Taxation

The Order is a registered Charity and therefore is not liable to income tax and corporation tax on income and gains derived from its charitable activities as they fall within the various exemptions available to registered charities.

Irrecoverable VAT has been charged to the statement of financial activities and is included with the expenditure to which it relates.

Heritage assets

The value of the heritage assets cannot be reliably measured and are not reflected in the financial statements.

Intangible fixed assets

Intangible fixed assets represent the value of the Order's trademarks and interests in European Union trademarks held jointly with the other Orders within the Alliance of The Orders of St John.

Trademarks acquired have finite useful lives of ten years and are carried at cost less any accumulated amortisation and any accumulated impairment losses.

Amortisation is calculated using the straight-line method to allocate the cost of trademarks over their estimated useful lives of ten years and is charged to support costs over the activities of the Order. The cost of renewing trademarks is recognised in the statement of financial activities as incurred.

Tangible fixed assets

These are stated at cost less accumulated depreciation. Where an investment asset has been reclassified as a tangible fixed asset, these are stated at deemed cost based on the most recent valuation of the property. Depreciation is calculated on a straight line basis. The costs of fixed assets, less estimated residual values, are written off over their estimated useful lives at the following rates:

- Land – not depreciated
- Freehold buildings – 50 years
- Furniture and equipment – 4 years

The Order adopts a minimum capitalisation limit of £1,000. However, if components of equipment (e.g. office furnishings or computers) are acquired with individual unit costs below the stated capitalisation threshold but collective costs of above £1,000 and anticipated asset lives are in excess of two years, then these groups of assets are collectively capitalised at the time of purchase.

Investment in subsidiary

The investment in the subsidiary company is shown at cost.

Investments

Investment properties are held for the purpose of generating revenue for The Order and are stated at fair value. They are annually valued by an independent valuer with professional advice being obtained on the likelihood of material movements between full valuations to ensure that they continue to be valued in accordance with the Charity SORP.

1. Accounting Policies *(continued)*

Concessionary loans to St John Establishments

Loans made to St John Establishments are held at cost less provision for impairment if required. They are public benefit concessionary loans, which are arrangements entered into below the prevailing rate of interest, not repayable on demand and made to further the charitable purposes of the Order. Concessionary loans are discounted if material.

Cash and cash equivalents

Cash comprises cash in hand and deposits repayable on demand, less overdrafts payable on demand. Cash equivalents comprise funds held in term deposit accounts.

Pensions

Employees of the Charity are entitled to join a defined contribution pension scheme. The Charity contribution is restricted to the contributions disclosed in note 8b which include insurance for a death in service benefit of one times an employee's salary. Outstanding pension contributions at the year-end amounted to £nil (2023: £nil). The costs of the pension scheme are included within staff costs and are allocated in accordance with time spent on the differing activities undertaken by the Charity.

Specific management judgements

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the amount reported for assets and liabilities as at the balance sheet date and the amounts reported for income and expenditure during the year. However, the nature of estimation means that actual outcomes could differ from those estimates.

Specific estimates and judgements, with the most significant effect on the amounts recognised in the financial statements, are made by management in the process of applying The Order's accounting policies. These judgements, estimates and assumptions are made on the basis of appropriate past evidence, professional advice and other relevant evidence, and are as follows:

- Investment properties (note 13) – these are valued annually by a RICS qualified valuer independent of The Order. Such valuations use the most relevant and appropriate assumptions to come to an assessment of value in accordance with their professional standards.
- Intangible fixed assets (note 10) – while the costs of maintaining the trademark registration is amortised over 10 years, it is not possible to say whether this has any association with the fair value of the trademark.
- Tangible fixed assets (note 11) - where an investment asset has been recategorized as a tangible fixed asset, these are stated at deemed cost based on the most recent valuation of the property.
- Tangible fixed assets (note 11) – the cost of the freehold land and buildings are depreciated in accordance with the accounting policies and subject to annual impairment review.
- Cost allocation (note 6d) – for the allocation of support costs, direct costs are used where possible. Staff costs are allocated, based on estimates of staff time spent on activities and overheads and depreciation are allocated in the same proportions as staff costs. These costs are analysed and reviewed periodically to ensure a correlation with work undertaken by staff.
- The Trustees do not consider that they control the subsidiary, SJEHG, as set out above, which is a key judgement being applied in the preparation of the financial statements.

2. Contributions from St John Establishments

	Unrestricted £	Restricted £	2024 Total £	2023 Total £
England and The Islands	229,441	-	229,441	459,150
Australia	295,548	-	295,548	221,289
Canada	124,489	-	124,489	124,452
New Zealand	269,944	-	269,944	269,920
Scotland	53,742	40,264	94,006	88,523
United States of America	84,825	-	84,825	84,824
Wales	10,803	-	10,803	10,804
Hong Kong	5,132	-	5,132	5,132
South Africa	18,636	-	18,636	9,607
	1,092,560	40,264	1,132,824	1,273,701
Singapore	12,500	-	12,500	12,603
Malaysia	6,500	-	6,500	6,500
Kenya	3,330	-	3,330	-
	1,114,890	40,264	1,155,154	1,292,804

3. Other Voluntary Income

	Unrestricted £	Restricted £	2024 Total £	2023 Total £
Donated expenses	100,000	-	100,000	2,866
Donations and gifts	356,221	200,000	556,221	626,706
Legacies	162,663	-	162,663	1,407,921
	618,884	200,000	818,884	2,037,493

4. Grants received

Restricted grant funding of £250,000 was received in the year towards the growth of St John International's fundraising capacity (2023: £103,376 was received to further the work of the Mother and Baby programme in Africa).

5. Gifts in Kind

The Order and SJEHG have an agreement in place whereby the Order provides use of the hospital and the Muristan in Jerusalem to SJEHG on 23 year leases at a rent of £10 per annum each. The cost of maintenance on and improvements to the Jerusalem hospital is borne by SJEHG. In the opinion of the Trustees, it would be impracticable to place a value on this facility or on the leases.

SJEHG also occupies part of the Order headquarters building in London at a rent of £1 per annum, under the terms of a Licence to Occupy. The cost of maintenance of the space occupied is borne by SJEHG. The value of this licence in 2024 was estimated at £57,000 (2023: £57,000) following recent rental offers on the investment properties. No value is recognised for this in the Order's financial statements.

The St John Establishments are permitted to use the Order's registered trademarks and Intellectual Property rights (IPRs). The contributions from the Pories include a charge for the use of the IPRs. Some Establishments are charged a fee for the use of the Order's IPRs based on their ability to pay. In 2024, the amount paid by these fees was £200 (2023: £189).

The Trustees believe that intangible income arising from gifted use of IPRs to be immaterial. No gifts in kind were received in the year (2023: £nil).

6. Total Expenditure

Costs of activities in furtherance of the Charity's objects:

	Expenditure on charitable activities	Governance costs	Costs of raising funds	Other	2024 Total	2023 Total
	£	£	£	£	£	£
Staff costs	616,871	140,640	34,905	-	792,416	729,130
Support cost	174,272	17,534	11,380	-	203,186	202,757
Program support	494,158	-	-	-	494,158	364,967
Other costs	114,006	213,927	79,131	1	407,065	232,110
Total	1,399,307	372,101	125,416	1	1,896,825	1,528,963

Total expenditure in the year is stated after charging:	2024 £	2023 £
Depreciation	36,668	36,516
Amortisation	657	444
Audit fees	18,346	17,150

6a. Cost of raising Funds

The cost of generating funds of £125,416 (2023: £37,524) principally relates to online fundraising costs, the production of promotional material and collective staff time spent on fundraising activity.

Notes to the Financial Statements

6b. Expenditure on Charitable Activities

In 2024 the expenditure on charitable activities was £1,399,307 (2023: £1,223,000) of which £1,193,715 (2023:£1,080,384) was expenditure from unrestricted funds and £121,676 (2023:£151,137) was expenditure from restricted funds. Charitable activities undertaken by the Order are detailed in the Report of the Trustees.

During the year, expenditure on charitable programs was as follows:

	2024 £	2023 £
Mother & Baby	228,229	263,342
First Aid / Social Enterprise	13,517	18,159
St John Scotland Home Based Care grant	23,794	29,388
Emergency grant	61,900	54,078
Leadership program	166,351	-
Success Model	367	-
	494,158	364,967

The following associated grants were made to St John Establishments:

	2024 No of grants	2024 £	2023 No of grants	2023 £
Malawi	3	110,324	3	168,277
Zambia	2	62,453	2	74,428
Zimbabwe	1	41,919	1	49,248
Uganda	1	31,480	1	31,911
Kenya	1	26,389	-	-
Wales	1	37,921	-	-
Solomon Islands	-	-	1	1,103
Jamaica	-	-	1	40,000
	9	310,486	9	364,967

Notes to the Financial Statements

6c. Governance Costs

	2024 £	2023
Staff costs	140,639	129,581
Professional and legal fees	101,999	10,611
Audit fees	18,346	17,150
Support costs allocated	17,534	15,219
Board of Trustee costs	93,583	95,526
	372,101	268,087

6d. Analysis of Support Costs

	Expenditure on charitable activities £	Governance costs £	Costs of raising funds £	2024 Total £
Running costs	99,381	6,276	7,458	113,115
Facilities management	59,707	8,632	3,597	71,936
Finance	928	515	30	1,473
Information technology	12,584	1,925	295	14,804
Bank charges	1,672	186	-	1,858
	174,272	17,534	11,380	203,186

	Expenditure on charitable activities £	Governance costs £	Costs of raising funds £	2023 Total £
Running costs	89,073	3,542	4,010	96,625
Facilities management	66,434	7,382	-	73,816
Finance	865	296	24	1,185
Information technology	25,119	3,841	591	29,551
Bank charges	1,422	158	-	1,580
	182,913	15,219	4,625	202,757

7. Taxation

The Order of St John is a charity registered in England and Wales and applies all its income for charitable purposes. It therefore claims and obtains exemption from income and corporation tax.

8. Analysis of Staff Costs and Remuneration received by Key Management Personnel

8a) Employee Numbers

The monthly average number of employees, including part-time staff calculated on a full-time equivalent basis, analysed by function was:

	2024 Number	2023 Number
Charitable activities	4	4
Support	5	4
Governance	2	3
	11	11

8b) Staff Costs

	2024 £	2023 £
Salaries	644,902	598,016
Social security costs	75,608	64,346
Pension costs	71,906	66,679
	792,416	729,041

Other staff costs relate to professional memberships.

8c) Emoluments of Employees

	2024 Number	2023 Number
£60,001-£70,000	1	1
£70,001-£80,000	2	1
£140,001-£150,000	1	1

All employees are members of the organisation's defined contributions pension scheme detailed in note 22.

The Order considers its key management personnel to be the Trustees and the Secretary General. The total employment benefits, including employer pension contributions of the key management personnel, were £179,704 (2023: £179,704).

9. Heritage Assets

Heritage assets comprising the Great Banner (an embroidered banner) and the Cape of Reconciliation (an embroidered cape) were made and gifted to the Order in 1984. These objects are stored in the "Order of St John Museum" owned and maintained by the Priory of England and the Islands. The rights to a small share of the Kolossi Castle (which was built in 1454 by the Hospitallers of St John in Cyprus) were acquired in 1913 at a nominal value.

The net book value of the heritage assets is £nil reflecting that there is no realistic resale market for these assets.

10. Intangible Fixed Assets

	2024 £	2023 £
Cost:		
At 1 January	15,205	16,772
Additions	2,136	-
Disposals	-	(1,567)
At 31 December	17,341	15,205
Accumulated amortisation:		
At 1 January	(12,543)	(12,099)
Charge for the year	(656)	(444)
At 31 December	(13,199)	(12,543)
Net book value:		
At 31 December	4,142	2,663
At 1 January	2,663	3,106

Intangible assets comprise:

- Trademarks for the Badge of the Order, name of St John Ambulance, St John Ambulance Caring for Life and Breath of Life;
- European Union trademarks which include the names Johanniter and St John and the white eight-pointed Maltese or Amalfi cross, on red and black backgrounds of square and circular shapes.

Other Intellectual Property Rights owned by the Order comprise the Arms of the Order and the copyright in all books and publications written prior to October 1999. These have £nil value in the financial statements.

11. Tangible Fixed Assets

	Freehold Land & Buildings in Jerusalem £	Freehold Land in London £	Freehold Buildings in London £	Furniture & Office Equipment £	Total £
Cost:					
At 1 January 2024	619,500	688,457	1,276,440	71,694	2,656,091
Additions	-	-	-	14,923	14,923
Disposals	-	-	-	-	-
Transfers	-	-	313,011	-	313,011
At 31 December 2024	619,500	688,457	1,589,451	86,617	2,984,025
Accumulated depreciation:					
At 1 January 2024	322,000	-	360,429	49,321	731,750
Charge for the year	-	-	25,529	11,140	36,669
Disposals	-	-	-	-	-
At 31 December 2024	322,000	0	385,958	60,461	768,419
Net book value:					
At 31 December 2024	297,500	688,457	1,203,493	26,156	2,215,606
At 31 December 2023	297,500	688,457	916,011	22,373	1,924,341

Freehold land & buildings in Jerusalem comprises:

- The SJEHG Land and Buildings; and
- The Muristan Premises.

The hospital buildings were completed in 1960 on acquisition of the land in Jerusalem. The buildings have been fully depreciated and the residual value of £282,000 included in the net book value of £297,500 above relates to the land, which is not depreciated. Since 1999 all improvements to the property have been incurred by SJEHG.

Freehold Land and Buildings in London comprise St John House, 3 and 4 Charterhouse Mews, Clerkenwell, the headquarters of the Order, housing the Order Office and the UK offices of SJEHG; and the associated land.

12. Investment in Subsidiary

The investment in subsidiary company is shown at cost £1,625 (2023: £1,625). The Order of St John is the sole member of SJEHG, 4 Charterhouse Mews, London EC1M 6BB (Company no. 7355619; Charity no. 1139527). The Order of St John do not own or control a majority of voting rights of SJEHG and have no ability to control or direct the financial or operating activities of the subsidiary. SJEHG has no share capital and in the event of a winding up the Order's liability would be limited to £10.

The subsidiary is the main provider of eye care in Jerusalem, the West Bank and Gaza. It is a renowned teaching hospital with medical and nursing training programmes. Research and development are also part of the hospitals' activities. All operations and assets of SJEHG with the exception of the freehold interest in land and buildings which are owned by The Order of St John (note 11), are held with SJEHG and its subsidiaries. SJEHG's Annual Report and Financial Statements may be found at www.stjohnneyehospital.org.

13. Investment Properties

	2024 £	2023 £
At 1 January	2,438,011	2,294,625
Increase/(Decrease) in fair value of 1 & 2 Charterhouse Mews	-	143,386
Transfer to Tangible Fixed Assets (3 CHM)	(313,011)	-
At 31 December	2,125,000	2,438,011

The valuation of 1 and 2 Charterhouse Mews, London was carried out at 31 December 2024 by a RICS Registered valuer in compliance with RICS Valuation- Professional Standards 2017. The fair value of the properties has been primarily derived using comparable recent market transactions on arm's length terms. The value of these two properties at 31 December 2024 was £2,125,000 (2023: £2,125,000).

The leased area of 3 Charterhouse Mews was valued on the same basis (floor area) by management as 1 and 2 Charterhouse Mews as at 31 December 2024, as the property was built at the same time, is adjacent, is in the same style and is in the same condition as 1 and 2 Charterhouse Mews. This value at 31 December 2024 was £313,011 (2023: £313,011), and was transferred to Fixed Assets at the end of 2024 as the space is no longer let out on a commercial basis.

14. Loan to a St John Establishment

	2024 £	2023 £
At 1 January	276,000	276,000
Repaid during the year	(39,665)	-
Additional loan(s) granted in the year	50,000	-
At 31 December	286,335	276,000
Repayable within 12 months	106,936	41,400
Repayable in more than 12 months	179,399	234,600

A short-term loan of £50,000 was made to the Priory for South Africa in 2020 to enable continuation of the Order's charitable work within South Africa. The loan was unsecured and repayable without interest by the end of June 2021. Subsequently, the Priory asked that payment be deferred for a period, and the Order also agreed to provide a loan of £226,000 to the Priory, to enable further provision of these charitable services. The total loan is now secured on property owned by the Priory for South Africa in South Africa. It continues to be non-interest bearing, and it will be repaid in equal monthly installments from April 2024 to March 2029.

An additional loan of £50,000 was granted to St John Jamaica in 2024 to help with a specific short-term cashflow issue relating to proceeds from a property sale that were due to the Establishment. The loan is due to be repaid in full in 2025.

15. Debtors

	2024 £	2023 £
Priorities and other debtors	172,906	38,716
Amounts due from subsidiary undertaking	3,522	3,015
Prepayments and accrued income	291,170	1,388,428
	467,598	1,430,159

16. Creditors

a) Amounts falling due within one year

	2024 £	2023 £
Deferred income	-	1,843
Accruals	41,863	36,182
Other creditors	36,426	34,187
	78,289	72,212

b) Deferred Income

	2024 £	2023 £
At 1 January	-	1,843
Released in year	-	(1,843)
Amounts charged to deferred income during the year	-	-
At 31 December	-	-

Deferred income relates to insurance recoverable from tenants.

17. Capital and other Commitments

At the end of December 2024, contracts were in place committing the Order to the following payments in respect of a customer-relationship management (CRM) solution, a photocopier and IT services.

Payments due	2024 £	2023 £
Not later than one year	432	948
Later than one year and not later than five years	1,728	-

Operating lease expenses related to these commitments

During 2024 operating lease rentals were £1,795 (2023: £1,190).

18. Analysis of Net Assets

	Fixed assets	Other net assets	2024	Fixed assets	Other net assets	2023
	£	£	Total £	£	£	Total £
Restricted Income funds	-	435,721	435,721	-	78,286	78,286
Designated funds	4,319,336	3,940,945	8,260,281	4,356,661	3,895,008	8,251,669
General reserves	-	830,645	830,645	-	696,163	696,163
	4,319,336	5,207,311	9,526,647	4,356,661	4,669,457	9,026,118

Notes to the Financial Statements

19. Statement of Funds 2024

	1 January 2024 £	Income £	Expenditure £	Transfers £	31 December 2024 £
Restricted Income Funds					
Emergency Relief Fund	40,945	-	-	-	40,945
St John Scotland HBC Grant	4,378	40,264	(23,792)	-	20,850
Mother & Baby (child health)	30,120	50,000	(30,120)	-	50,000
Fundraising	-	400,000	(78,917)	-	321,083
Christmas Appeal	2,843	-	-	-	2,843
Total Restricted Income Funds	78,286	490,264	(132,829)	-	435,721
Designated Funds					
St John Association Development Fund	3,569,385	578,891	(483,006)	-	3,665,270
Website Redevelopment Fund	26,824	-	(25,440)	-	1,384
Estate Fund	107,000	-	-	-	107,000
HR Reserve Fund	76,800	-	-	-	76,800
Great Officers' Travel Fund	10,000	-	-	-	10,000
Regional Conferences Fund	105,000	-	(24,509)	-	80,491
	3,895,009	578,891	(532,955)	-	3,940,945
Fixed Asset Reserve					
Tangible	1,914,363	-	(36,669)	313,011	2,190,705
Intangible	2,663	-	(657)	-	2,006
Investment in subsidiary	1,625	-	-	-	1,625
Investment properties	2,438,011	-	-	(313,011)	2,125,000
Total Designated Funds	8,251,671	578,891	(570,281)	-	8,260,281
Other Unrestricted Income Funds					
General Reserves	696,164	1,328,196	(1,193,715)	-	830,645
Total Unrestricted Funds	8,947,835	1,907,087	(1,763,996)	-	9,090,926
Total Funds 2024	9,026,121	2,397,351	(1,896,825)	-	9,526,647

Notes to the Financial Statements

19. Statement of Funds 2023

	1 January 2023 £	Income £	Expenditure £	Transfers £	31 December 2023 £
Restricted Income Funds					
Emergency Relief Fund	38,893	15,027	(12,975)	-	40,945
Mother & Baby (child health)	(1,034)	34,800	(29,388)	-	4,378
St John Scotland HBC Grant	16,288	103,376	(89,544)	-	30,120
Christmas Appeal	15,000	-	(15,000)	-	-
Jamaica	2,843	-	-	-	2,843
Total Restricted Income Funds	71,990	153,203	(146,907)	-	78,286
Designated Funds					
St John Association Development Fund	1,637,062	2,150,382	(218,059)	-	3,569,385
Website Redevelopment Fund	26,824	-	-	-	26,824
Estate Fund	107,000	-	-	-	107,000
HR Reserve Fund	76,800	-	-	-	76,800
Great Officers' Travel Fund	10,000	-	-	-	10,000
Regional Conferences Fund	5,000	-	-	100,000	105,000
Covid-19 Fund	270,200	-	-	(270,200)	-
	2,132,886	2,150,382	(218,059)	(170,200)	3,895,009
Fixed Asset Reserve					
Tangible	1,950,879	-	(36,516)	-	1,914,363
Intangible	3,106	-	(443)	-	2,663
Investment in subsidiary	1,625	-	-	-	1,625
Investment properties	2,294,625	143,386	-	-	2,438,011
	4,250,235	143,386	(36,959)	-	4,356,662
Total Designated Funds	6,383,121	2,293,768	(255,018)	(170,200)	8,251,671
Other Unrestricted Income Funds					
General Reserves	397,075	1,255,927	(1,127,038)	170,200	696,164
Total Unrestricted Funds	6,780,196	3,549,695	(1,382,056)	-	8,947,835
Total Funds 2023	6,852,186	3,702,898	(1,528,963)	-	9,026,121

Restricted Income Funds

The Emergency Relief Fund £40,945 (2023: £39,842) was set up by St John Establishments to underwrite funding for urgent humanitarian relief in the event of disasters in regions where St John operates.

The Mother and Baby fund of £50,000 (2023: £30,121) represents grant and donation funding specifically reserved for the Mother and Baby programme.

The St John Scotland PHC fund of £20,848 (2023: (£4,378)) comprises donated funds to enable the primary healthcare programme in Malawi to continue.

The Fundraising fund of £321,084 (2023: £0) represents grant funding specifically held to build up St John International's fundraising function.

Designated Funds

The St John Association Development Fund of £3,665,270 (2023: £3,569,385) comprises funds that have been designated to support the St John Associations and the related charitable programs. The trustees have agreed that designated funds will be spent to further our core mission of providing first aid and community healthcare. Based on existing activity in places where St John has an active presence, we will use the funds to develop our programmes and reach more people. Our new fundraising team will design and deliver the policies and structures to ensure that current reserves and new donations are spent equitably.

The Website Redevelopment Fund of £1,383 (2023: £26,823) was set up to fund the redesign and rebuilding of the Order's website.

The Estate Fund of £107,000 (2023: £107,000) was set up to provide funds to maintain the capital value of the Charterhouse Mews properties and as a reserve to cope with any potential serious adverse cash flows arising from ownership of the Charterhouse Mews estate. It is expected that the majority of this fund will be used in 2025 for planned renovation work.

The HR Reserve Fund of £76,800 (2023: £76,800) has been set up to provide funds for the periodic recruitment of Great Officers and staff members and to ensure that The Order of St John is able to meet its employer commitments.

The Great Officers' Travel Fund of £10,000 (2023: £10,000) is a fund to ensure the international travel costs of the recent appointees as Great Officers can be met as they carry out their duties on visits to St John Establishments throughout the world.

The Regional Conferences Fund of £80,491 (2023: £105,000) has been established to ensure that regional conference costs can be met as they occur.

The Covid-19 Fund was set up at the end of 2020, with a transfer from General Reserves to fund deferred travel. The general surplus at the end of 2023 was £0 (2022: £270,270) with the funds transferred back into General Reserves.

The Fixed Asset Reserve of £4,319,336 (2023: £4,356,661) is a designated fund that represents fixed assets used to enable the Order to carry out its charitable mission and to fund the investment in properties but excludes concessionary loans.

Unrestricted Income Fund

The General Reserves of £830,645 (2023: £696,163) are free reserves which are used by the Trustees to spend on the Charity's general charitable objects.

19. Trustees (as defined at page 42)

The Trustees all give freely their time and expertise without any form of remuneration or other benefit in cash or kind (2023: £nil). With the exception of the Great Officers and the independent board Trustee, expenses incurred by those acting as Charity Trustees and Senior Management of the St John Establishments are the responsibility of their respective Establishment in respect of travel, accommodation and subsistence at Board meetings.

The four (2023: four) Great Officers' travel, accommodation and subsistence expenses, incurred in the course of their charitable activities, amounted to £111,478 (2023: £140,695). Other senior volunteers claimed £218 (2023: £nil) for travel, accommodation and subsistence during 2024; The Order's committees are served by volunteers in honorary positions. These senior volunteers included eight Trustees (2023: 8).

20. Related Parties

Many of the Trustees of the Order are in positions of influence in organisations that make contributions to the Order. The amounts received from these organisations are:

Trustee	Other roles within St John	Order transactions with Priors
Mr N Heath	Prior, the Priory in the USA	Contribution received £84,825; donation towards emergency project work received of £nil(2023: £1,981) reimbursements of costs and donations of the Priory of £nil (2023: £1,061).
Sir A J Cash	Chairman, SJEHG	During the year, the Hospital reimbursed the Order £3,015 (2023: £2,212). The SJEHG debtor was £3,522 (2023: £3,015) at the year end. The Order leases the hospital and other buildings in Jerusalem to SJEHG at a peppercorn rent. In the opinion of the Trustees, it would be impracticable to place a value on this facility.
Mr J Whitehead	Chancellor, the Priory in New Zealand	Contribution received £269,920; travel costs of the Sub Prior of £27,182 (2023: £30,804) paid to the Priory.
Mr S Shilson	Prior, the Priory in England	Contribution received £459,150.
Mr P Ndungu	Prior, the Priory in Kenya	Contribution received £3,330.
Mr S Rozario	Prior, the Priory of Singapore	Contribution received £12,500
Dr C H Chung	Prior, the Priory of Hong Kong	Contribution received £5,132.

Notes to the Financial Statements

21. Statement of Financial Activities for the year ended 31 December 2023

	Note	Unrestricted Funds £	Restricted Funds £	Total 2023 £
INCOME				
Donations and Legacies				
Contributions from St John Establishments	2	1,258,004	34,800	1,292,804
Other voluntary income	3	2,022,466	15,027	2,037,493
Charitable Activities				
Grants	4	-	103,376	103,376
Investments				
Rental income		95,217	-	95,217
Building insurance income		1,368	-	1,368
Interest income		29,066	-	29,066
Other Income				
Other Income		189	-	189
Total Income		3,406,310	153,203	3,559,513
EXPENDITURE				
Costs of raising funds	6a	(37,524)	-	(37,524)
Charitable activities	6b	(1,076,093)	(146,907)	(1,223,000)
Governance costs	6c	(268,088)	-	(268,088)
Other	6	(351)	-	(351)
Total Expenditure	6	(1,382,056)	(146,907)	(1,528,963)
Net income (expenditure) before revaluation		2,024,254	6,296	2,030,550
Revaluation loss on investment properties	13	143,386	-	143,386
Net Movement in Funds		2,167,640	6,296	2,173,936
Total Funds brought forward at 1 January		6,780,195	71,990	6,852,185
Total Funds carried forward at 31 December	19	8,947,835	78,286	9,026,121

22. Pension Costs

Current employees are members of The Pension Trust's Federated Retirement Plan, a direct contribution scheme, and life cover has been purchased. During 2024, the Charity paid contributions at the rate of 11% (2023: 11%) of pensionable salary during the year and Members paid contributions between a minimum of 2.5% and the Statutory Lifetime Allowance limit during the accounting year.

Pension costs are included in staff costs and are allocated on the basis of staff time spent on activities in the financial statements. Pension costs, as with all other staff costs are paid from the unrestricted funds of the Order.

Accounts

ANNUAL REPORT 2023



St John
International

St John International Annual Report 2023



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St John International ("SJI") is the working name of The Most Venerable Order of the Hospital of St John of Jerusalem and is also known as The Order of St John ("the Order").

Front Cover Photo Credit: Mr Trevor Lepping and Mr. Dickson, St John Ambulance Solomon Islands

Message from Professor Mark Compton, Lord Prior

2023 was a vintage year for the Order of St John, and it is both a pleasure and a great privilege to be leading the Order, always, but especially at such an exciting time. I was honoured to be part of the King's Procession at the Coronation of our new Sovereign Head, His Majesty King Charles III in May. This followed being granted a private audience with His Majesty at Buckingham Palace in March of the same year. During that audience, His Majesty expressed strong support for our work, and keen interest in St John's worldwide activity, particularly with young people.

Uniting the global St John family around the Order's Values, our Mission and the goals of our exciting and ambitious strategy remains at the heart of the Order's efforts to serve our Lords, the Sick and the Poor, everywhere we work. In forty-four Establishments (11 Pories and 33 Associations), hundreds of thousands of St John volunteers and staff work with their communities to provide excellence in first aid and community healthcare. In doing so, they are helping to build resilient communities from Vancouver to the Solomon Islands.



*Professor Mark Compton, Lord Prior
Photograph: Julian Calder*

In 2023, I saw first-hand the work of St John in Canada addressing mental health needs and providing life-saving assistance to the victims of opioid overdoses and was able to visit volunteer firefighters on the fireground at Calabogie, Ontario and extend the hand of friendship from St John and thank them for their volunteer service in the midst of terrible wildfires. During an excellent Grand Council in New Zealand, I witnessed the world-class ambulance services provided by St John and heard about their work to reflect the diversity of New Zealand's people in everything they do.

This report highlights many other examples of how St John is making a difference every day. In 2023 we trained more than 2.2 million people in first aid, giving every one of them the tools, knowledge and confidence to step forward to save a life. We assisted over a million people with our ambulance services and more than 850,000 people received community healthcare from St John. Our impact is real, immediate and lasting as we build stronger communities through our work.



Investiture of HE The Hon Chris Dawson AC APM, Jan 2023



TEC Meeting, International Women's Day 2023



Audience with HM The King, March 2023



Investiture of the Prior of England, March 2023



Our Lord Prior in King Charles III's Coronation Procession



St John Volunteers on duty at Government House Sydney for HM The King's Official Birthday Parade and Reception



Meeting The Chancellor, Joanne, "Happy" and the Deputy Chancellor in Canada

However, as we continue to strengthen and consolidate our current activities and reach, we want to do more, in more places. We have therefore launched a major fundraising initiative at the international Order level to support our global work, including extending our highly successful Mother and Baby programme beyond the four African countries where it now operates. I wish to thank Sir David Hempleman-Adams KCVO OBE for agreeing to take on the role of Ambassador for Special Projects and lead this fund-raising initiative. We have made good progress already and look forward to momentum building in the coming years.

Underpinning everything we do are the values which have defined St John from its very beginnings a thousand years ago. Our care is available to anyone regardless of race, religion, political views or ability to pay. These principals are important everywhere but have been drawn into sharp focus by the terrible events in the Holy Land in October and the conflict which continues. It has had an immediate impact on our dedicated team in Gaza and their colleagues in Jerusalem and the West Bank. Their dedication and courage represent the very best of St John and we stand with them; we thank them, and we admire and respect their dedication, professionalism and courage.

We're working on ambitious plans for the future, underpinned for the first time by a full set of data covering of the whole of the St John family provided by our first ever health and management survey. Our aim is continuously to improve the quality and scale of the training and care we provide around the world, so that we can say with confidence that we represent the Gold Standard in everything we do.

Our amazing organisation is very much community-based. Local activities in local communities, conducted locally by incredible St John people. But those local activities are part of and contribute to our wonderful worldwide Order. Every time each of us do something locally, we are doing that as part of the worldwide family of St John. The Order is both a Crown Order of Chivalry and a large international healthcare organisation which seeks to be a leader in first aid and medical responses to community healthcare needs. It's good for all of us to stop and reflect from time to time about the scope and scale of our organisation and how each of us contributes to our global success. Our Order is nothing without its Members and the hundreds of thousands of dedicated, skilled and compassionate St John people who work every day "For the Faith and in the Service of Humanity".



St John Ambulance Day, Ottawa, June 2023



Grand Council, New Zealand, September 2023



Promoting St John Ambulance Cymru's Bucket Hat Campaign at Grand Council 2023

Who is St John International?

We lead in first aid and community healthcare.



The Order of St John's International Office in London supports St John operations around the world to deliver. It provides practical (including financial) support, guidance, and strategic direction to help all 44 St John establishments work towards our shared goal of being leaders in first aid and community healthcare.

Underpinning our global strategy, adopted in 2020 is a new regional approach putting the expertise of our largest and most experienced establishments, the Pories, at the service of the smaller Associations as they grow in scope and expertise to deliver more valuable help to more people in the forty-four countries where we are present.

The International Office has supported regional meetings, brought together communities of practice to facilitate the sharing of best practice, and supported regional leaders to resolve challenges with governance and leadership in establishments identified by the trustees as presenting a risk to the Order's output or reputation.

St John is an international family of charities whose mission is to lead globally in First Aid and medical responses to community healthcare needs. Our vision is to enhance the reach and effectiveness of St John globally through focus on our mottoes: Pro Fide : Pro Utilitate Hominum For the Faith and For the Service of Humanity.

We are guided by our Objects:

- To encourage all that makes for the spiritual and moral strengthening of humanity;
- To encourage and promote all the work of humanity and charity for the relief of persons in sickness, distress, suffering or danger without the distinction of race, class or religion; and
- To render aid to the sick, wounded, disabled or suffering.

Underpinning our work wherever we operate are the values which define us. Our values also provide a direct link to our roots a thousand years ago and provide direction and definition to what we do and how we do it.

St John is so many things to so many people and yet, at its heart it is a programme to build community resilience – which looks different on the ground in different places. In this year's Annual Report, we've broken down our impact into stories highlighting the key services we offer around the world: First Aid, Ambulance Services, Eye Care, Medical Responses to Community Healthcare and our Mother and Baby Programme.



Charterhouse Mews, London

Our Impact



161,321 dedicated volunteers worldwide
more than half of them younger than 18



12,250 paid staff members

In 2023...



1.8million+ emergencies responded to, and people treated, worldwide
1,092,289 assisted by ambulance
850,509 received care within their community

This data was collated via our annual Measurement Exercise.



2,227,015 million people trained in first aid and other healthcare activities

Our Values

Respect

Unselfishness

Excellence

Openness and Transparency

Devotion

Togetherness

Diversity and Inclusiveness

Faithfulness



Hato Hone St John

Mental Health First Aid - St. John Ambulance Canada

What is the challenge?

In response to the growing level of concern surrounding mental health injuries in the workplace, organizations are increasingly looking for opportunities to invest in training programs and resources to better support their employees' mental health. However, the challenge of supporting mental health and wellness in the workplace is complex. Employees often face high levels of stress, anxiety, and burnout, while managers grapple with the responsibility of maintaining productivity while looking after employee well-being. Stigma surrounding mental health further exacerbates these challenges, making it difficult for individuals to seek help and support when needed.



St. John Ambulance Canada

What is the response?

Recognizing mental health as a core component of health and wellness, St. John Ambulance Canada developed its Mental Health and Wellness for the Workplace (MHWW) training in 2020. The training focuses on peer-to-peer support in the workplace and provides practical tools for participants to support their own well-being at work. In alignment with SJA's value of service to others, the course also focuses on how to recognize and offer support to colleagues who may be struggling with their mental health.

In 2023, recognizing the pivotal role managers play in the workplace, SJA Canada developed MHWW: Manager's Training (MHWW-M). This course focuses on developing leadership skills that prioritize employee well-being, create supportive work environments, and assist in the effective management of mental health-related issues in the workplace.

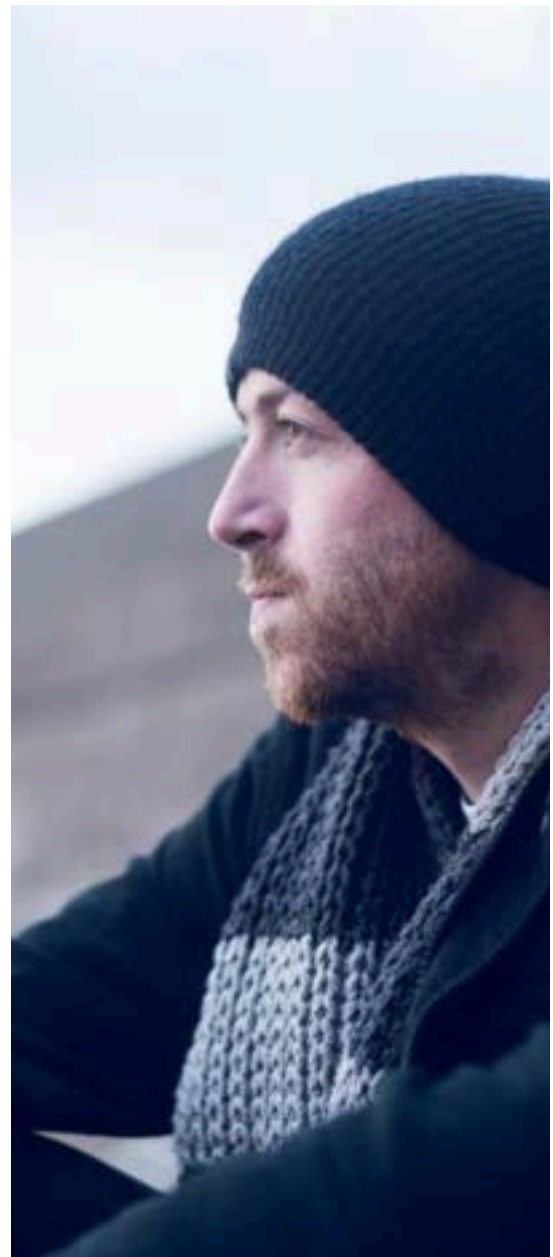
The tailored training approach - offering a separate course for managers - allows for a learning environment where participants can speak freely about the challenges they face in their unique roles, without worrying if their employee (or employer, in the case of MHWW) will have an adverse reaction to what they share. Participants engage in important discussions surrounding mental health at work and share effective strategies and tips on building resilience for themselves and their teams.



St. John Ambulance Canada

What has been your biggest piece of learning from our work this year?

The most significant learning from the MHWW programs this year was recognizing the vital role that managers play in creating a psychologically safe workplace. Participants in the manager's training have gained insights into the importance of leading by example, fostering trusting relationships, and prioritizing employee well-being as a strategic imperative. By giving managers the skills and knowledge to support their teams' mental health, organizations develop cultures of care and compassion which benefit both employees and the organization.



St. John Ambulance Canada

Celebrating 140 Years of St John First Aid in Australia

What was the challenge?

Help never gets old. This was a key message for St John Ambulance Australia's 140th year anniversary campaign between June 2023 and June 2024. The intent was to convey that while times have changed, the mission of St John is as relevant today as it was in 1883. The celebratory year presented the challenge of condensing decades of history into something meaningful for today's communities.

St John's services in Australia are geographically and operationally diverse. Within a federated structure, the Australian Priory's head office works alongside eight separate but collaborative state and territory entities. Together, this network encompasses over 10,000 volunteers and more than 3,000 professional staff - reaching upward of 2 million people a year. Whilst services across Australia now vary to meet community needs, one thing has remained constant over the 140-year lifespan - First Aid.

The campaign sought to highlight the historic and modern relevance of first aid, alongside the value of St John's people and communities.



St John Ambulance Australia



St John Ambulance Australia



St John Ambulance Australia

What was your response?

St John came together nationally to acknowledge the anniversary with a series of community and member events, online content, media activity and merchandise. The campaign was launched on St John's Day with the red and green light-up of 23 buildings and monuments in major cities and towns. The launch coincided with the official date of establishment of the first St John Ambulance Association in Melbourne in 1883.

We used a comparison of 'then and now' style imagery and narratives - highlighting our growth from the early days of the 'aid to the injured' movement, to the world-class training and frontline responses of today. We conducted an Australia-wide survey to test the public's experiences with first aid. The survey revealed that while 72 percent of Australian adults had witnessed a health emergency, more than half did not feel confident in their ability to provide first aid. This provided a call to action to undertake first aid training. The resulting media coverage was significant with mentions in metropolitan and regional news outlets across television, radio, print, digital, and social media.

What has been your biggest piece of learning from your work this year?

We were much clearer about the importance of communication within a federated structure. The campaign created an increased appetite for collaborative efforts and has led to further plans for how best to deliver Australia-wide communications activity with a consistency of message and experience.



St John Ambulance Papua New Guinea First Aid Training

Since 1957, St John Ambulance has been a proud provider of first aid services in Papua New Guinea, holding the important position of the nation's largest first aid training provider.

Training is delivered in the nation's capital of Port Moresby, as well as directly to worksites across and communities Papua New Guinea, which makes it easy for people to gain or maintain their first aid qualifications.

Last year, the Workplace First Aid Training graduated 2,661 individuals across various industries, equipping them with Level 1-3 certificates.

The First Aid in Schools (FAIS) programme provided free first aid training to 1,285 Year Nine students from selected schools nationwide, nurturing a cadre of future first aid leaders as they progress in their academic pursuits.

Additionally, for the first time, the St John team began to deliver advanced resuscitation training for hospital nurses, with 443 nurses trained in health facilities throughout Port Moresby.

Complementing these efforts, our public awareness programmes reached 703 individuals, further expanding the reach of lifesaving first aid knowledge.

In total, 5,092 individuals benefited from St John's first aid training programmes last year.

What is/was the challenge?

Reflecting on the experience, First Aid Training Manager Joannah Mea highlights the significant challenge of providing effective first aid training in a country characterised by diverse communities with varying accessibility, cultural backgrounds, and literacy levels.

What was your response?

Addressing this challenge involved in tailoring training materials and methodologies to suit local contexts and learning styles. Central to our approach is the utilisation of end of course participant surveys, administered prior to training sessions, to tailor our delivery to the specific needs of attendees. This approach enhances participants' learning experiences, fostering confidence in applying acquired knowledge and skills.



St John Ambulance PNG

Which of our St John values does your response link to?

Our commitment to excellence in first aid training ensures that participants leave our sessions recognising St John Ambulance PNG as the premier choice for first aid education.

What has been your biggest piece of learning from your work this year?

Many of our participants are pioneers in their families and communities, being the first to receive such crucial first-aid training. This highlights the continuous demand for our services.

We significantly enriched our training programmes by introducing the customised Emergency First Aid Manual for Papua New Guinea, developed in collaboration with St John Ambulance Australia Ltd. The community has given positive feedback on it.

St John is dedicated to fostering community engagement and collaboration to ensure people have access to first aid training.



St John Ambulance PNG



St John Ambulance PNG



St John Ambulance PNG

This case study was lifted from St John Solomon Island's Ambulance Activity Report 2023. You can read their report in its entirety here: <https://stjohn.org.sb/activity-report>

Responding to a Premature Birth at Mbonege Beach

Jonah Osborn, Clinician

Arriving at work bright and early, I was excited as I knew today marked a significant milestone. The arrival of two new Landcruiser ambulances from Australia promised a boost in our operations, and I was chosen to be the first clinician to work out of one.

As we had just finished our vehicle and equipment checks, the crackle of the radio alerted us to an urgent call from Mbonege Beach, located in the western parts of Guadalcanal. A young woman, only 18 years old, was experiencing labour far too early than expected. Without hesitation, we leapt into action, grateful for the sturdiness of the Landcruisers that promised to navigate the challenging Solomon Islands terrain better than our previous Mercedes Sprinters.

Upon arrival at the scene, a crowd had already gathered around the distressed mother-to-be. With practised efficiency, I conducted a thorough assessment, swiftly moving her into the ambulance for more privacy.

After ensuring she was stable and didn't require immediate intervention, we started the journey to the National Referral Hospital. However, the journey was fraught with difficulty as the rugged road conditions exacerbated her labour pains.

As we neared the hospital, urgency hung in the air as the baby's arrival seemed imminent. With no time to spare, we halted the ambulance and aided in the delivery, facing a tense moment when the newborn initially remained silent. I provided stimulation to the baby and eventually heard a cry, signalling signs of life that brought immediate relief.

In that pivotal moment, as I ensured the stability of both mother and child, the gravity of our work sank in. This marked the first birth in our new ambulance, a testament to the trust put in us by the community and the importance of our role in delivering crucial care where it's needed most.

Handing over the mother and the newborn to the hospital staff, I couldn't help but reflect on the privilege of being able to make a difference in people's lives, even amidst the challenges of remote and rugged landscapes. This experience reaffirmed the important impact of our work and the trust in St John.



St John Ambulance Solomon Islands

St John South Africa- A Community Eye Care Initiative

In partnership with Sasol, a global chemicals and energy company, we collaborated on a project targeting the overlooked needs of senior citizens and individuals with disabilities in the Sasolburg communities of Deneysville and Oranjeville in the Free State Province. The absence of medical aid access due to financial constraints left many people facing visual impairments without adequate care. Our goal was to address that need by providing comprehensive eye testing, spectacle provisions, and education awareness.

The pressing need stemmed from the communities' lack of access to eye care services. Senior citizens and those living with disabilities were disproportionately affected, hindered in daily tasks, and facing unemployment because of untreated visual impairments. Recognizing this, our project aimed to offer holistic eye care services, including testing, spectacles, and education, to improve their quality of life.

Our response was multifaceted. We conducted thorough eye testing for 510 individuals, diagnosing visual impairments. Through our efforts, 404 people received much-needed pairs of spectacles, significantly enhancing their visual acuity and daily functionality. We also conducted education and awareness programmes, empowering individuals with knowledge about eye health maintenance and regular check-ups. For those requiring specialized procedures, we arranged referrals to Ophthalmopathy units in nearby hospitals ensuring all those seen received the care they needed.

Our response closely aligns with the St John value of respect. By recognizing the dignity and worth of every individual, we focussed on providing essential healthcare services to marginalized communities. Upholding the dignity and well-being of those we serve reflects our commitment to respect and compassion.



St John South Africa

The most significant learning from our work this year is the impact of simple interventions and partnering with corporates who recognise the need for and embrace our vision. Witnessing the profound difference a pair of spectacles can make in enabling someone to perform daily tasks and engage in their livelihood is the best possible example of providing accessible healthcare services. Our experience emphasizes the need for continuing advocacy and action to address healthcare needs and ensure equal opportunities for all to lead healthy lives.

In conclusion, our collaboration with Sasol shows the transformative power partnership to provide compassionate and inclusive healthcare initiatives guided by respect and dignity. Through our joint efforts, we have made significant strides in improving well-being and quality of life for vulnerable populations, reflecting St John's enduring commitment to serving humanity with compassion and excellence.



St John South Africa



St John South Africa



St John South Africa

St John Eye Hospital - Resilience of Service

The war in Gaza continues to take a profound toll on the territory, its people, and the work of the Eye Hospital.

As the single largest provider of expert eye care in the region, the St John of Jerusalem Eye Hospital Group treats 40,000 people every year in Gaza.

That work came to an abrupt halt after October 7th 2023 as hospital staff sought refuge in the south. The result is not only a mounting backlog of patients but many more now in need of treatment.

Meanwhile, increased hostilities and movement restrictions seriously impacted the numbers of patients seeking treatment in Jerusalem and the West Bank.

Yet, even in the most adverse of conditions, hospital staff worked selflessly to ensure the continuity of care to patients in the region.

The hospital in Hebron and clinic in Kufor Aqab expanded the range of services on offer, and within weeks numbers at these facilities had exceeded pre-conflict levels.

Outreach services reached record levels in 2023, including the introduction of a new outreach programme in the West Bank, screening children's eyesight in UNRWA schools, which has to date screened over 20,000 children.

The hospital's dedication to excellence and devotion to serving the people of this region, as it has been doing for over 140 years, received global recognition in 2023 with the awarding of the Champalimaud Vision Award.

SJEHG remains transparent in its communication with supporters from within the St John global family and beyond keeping them informed about the crisis's developments and its impacts on the hospital.

The biggest challenge the hospital now faces is reestablishing its services in Gaza.

In a region where 69,000 people are either blind or living with the early onset of sight loss, it is essential to get hospital services back up and running as soon as possible.

Work on a phased emergency response plan is well underway with hospital staff starting to deliver primary eyecare services to displaced people in the middle and south of the Strip.



St John Eye Hospital

It is also vital to ensure the sustainability of the new services in the West Bank, both of which require investment for patients to continue to receive these services.

Later this year the hospital will open a new day-care facility in the city of Nablus in the northwest of the West Bank. For the first time this will mean patients in the West Bank will have access to surgery without the need to travel to Jerusalem.

Demonstrating its commitment to diversity and inclusion, this patient-centred, fully accessible facility will provide a safe and comfortable space for patients to receive surgical care without the additional burden of travelling to Jerusalem.

The hospital is also introducing a Nablus-based outreach service which will ensure services reach some of the West Bank's most isolated communities.

As a charitable institution SJEHG relies upon the continued support of its friends and colleagues from within the St John global family. The outpouring of support in recent months has been remarkable and will be more vital than ever over the coming months and years as we strive to fulfil our guiding mission of Saving Sight, Changing Lives.



St John Eye Hospital

Medical Responses to Community Healthcare

Cycling Response Unit - St John Ambulance Hong Kong

Cycling is a popular sport and recreational activity worldwide and Hong Kong is no exception. Since the early 2000's, there has been increasing demand for first aid services for activities in large open spaces. There has been an upsurge of activities such as fund-raising walks, triathlons, long-distance runs and bicycle races which call for efficient and prompt medical assistance. These events often take place in locations with limited accessibility to motor vehicles, presenting a challenge for first aid providers who need to ensure timely care for casualties. Recognizing the need for a solution, a dedicated team equipped with essential first aid materials was established in 2006, initially as a trial initiative. Encouraged by its success during the six-month trial period, the Bicycle First Aid Team transitioned into a permanent establishment, officially inaugurating the Cycle Response Unit in 2009.

In view of the increasing demand for first aid services and at the request of the Hong Kong Police, bicycle patrol teams were established. These teams have been providing regular services on Sundays and holidays at popular recreational cycling tracks since 2016.

Presently, the CRU operates along three cycling tracks, with a team of some 200 members who contribute over 2,000 service hours annually. Beyond offering vital first aid assistance, the CRU is actively educating cyclists on road safety to help prevent accidents.

This pioneering endeavour exemplifies our motto, "For the Faith and in the Service of Humanity", which encourages and promotes humanitarian efforts and charitable relief for those afflicted by illness, distress, suffering, or danger, irrespective of race, class, or religion. The CRU has played a crucial role in saving lives in various situations.

In November 2019, the CRU responded to a collapsed participant during a Fun Run event. Thanks to the immediate resuscitation efforts by a previous St. John member and the prompt arrival of the CRU, the patient was successfully resuscitated and later discharged from the hospital. This incident perfectly illustrates the life-saving impact of the CRU's services.



St John Ambulance Hong Kong

In another incident during a bicycle race, the CRU demonstrated their efficiency by locating and assisting an injured participant inside a tunnel within a short time. They were able to respond quickly on bicycles, which allowed them to navigate through the area faster than first aiders on foot. Prompt transportation to the hospital was arranged for the injured participant, ensuring they received timely medical attention.

Establishing service points and permanent first aid stations for the CRU requires close coordination with various government departments. This process involves securing suitable land and obtaining permission to construct depots. It is also important to seek the consent of local residents, especially in areas where new structures may affect their views and feng shui beliefs. This demonstrates the CRU's commitment to collaborating with government departments and respecting the concerns of the local community.

As the demands and complexities of their duties continue to grow, the CRU remains dedicated to enhancing their organizational capabilities and striving to improve the quality of services they deliver. This commitment reflects their ongoing efforts to meet the evolving needs of the community and ensure the highest level of care for individuals participating in cycling events.



St John Ambulance Hong Kong

Blood Donation Drives - St John Ambulance Malaysia

St John Malaysia host two distinct types of programmes for Blood Donation:

1. Annual Nationwide Blood Donation Campaign - normally we organise it for 2-3 days on a specific date. However, for 2024 we intend to have a month-long donation drive allowing our establishments to have some flexibility.
2. Blood Donation Suite - this is a collaboration between the National Blood Bank and happens every day. Currently we have 3 blood donation suites.

What is/was the challenge?

Location: During the COVID-19 pandemic, SJAM was having difficulties securing venues to organise blood donation drives. Normally the blood donation is held at shopping malls, and public places - halls, places of worship, educational institutes, offices. Owners of these premises were reluctant to allow us to utilise the spaces. There are also times we asked to pay to rent the spaces. Or the space provided is very isolated, not suitable - hot, dark, poor ventilation and not convenient for donors. The space should be clean and safe both for donors and to ensure the quality of the blood collected is maintained. We also faced a challenge as some people felt unsafe going to the blood bank which is normally within a public medical facility. Parking facilities are limited due to congestion at these medical facilities. So, we concluded that having a permanent blood donation suite in a mall was one of the best ways to ensure a continuous supply of blood is available.

What was your response?

SJA in Malaysia is incorporated under the Malaysian Parliament Act. Our role is as the auxiliary to the Ministry of Health. This was a good opportunity for SJAM to play a significant role in assisting the government, particularly the Ministry of Health. We had to change the way we organise blood donation and explore diverse ways and methods to achieve our goals. Working hand in hand with the National Blood Bank (PDN-Pusat Darah Negara) is one of the best decisions made by SJAM. SJAM today plays a significant role to assist PDN (Pusat Darah Negara) especially in securing locations for the permanent Blood Donation Suite. This eliminates their responsibility to sign contracts with the malls, funding - utility bills and rental, cleaning services, sourcing for donation in the form of products - goodies bags for successful donors. During COVID-19, the country was in lockdown, and we successfully organised numerous blood donation programs throughout the country and were able to obtain 12,000 bags of blood within a year in 2020.



St John Ambulance Malaysia

We did this by considering:

- **Safety and Convenience:** Malls have ample parking space and are easily accessible. Convenient for the community around the mall to head on to multitask - shopping, relaxing and doing good by donating blood. The Blood Donation Suite at 1 Utama Shopping Centre (2nd Largest Mall in Malaysia) and IOI City Mall, Putrajaya (Largest Mall in Malaysia) has high volume of visitors daily. Besides that, the cleanliness and temperature of the suite is well maintained to ensure the blood collected is preserved and maintained before it is transported daily to the National Blood Centre.
- **Collaboration:** With the permanent location, we can host companies, societies, and strategic partners to have their blood donation program at our premises. This has opened opportunities for SJAM to be the "consultant" for some of these partners. We help to organise and assist them. It has become much easier for us to get support from these partners to help sustain our Blood Donation Suite.
- **Donation / Contribution / Support:** In the past we had difficulties to source for donation. Today, Donors are able to witness our work and contribute financially or by donating their products to be used as goodies to appreciate donors. We can invite our strategic partners to visit our blood donation suite. Results can be seen immediately as the donation drive is daily.

Which of our St John values does your response link to?

- **Openness and Transparency:** collaboration with other like-minded establishments and willing to share our success-story without holding back for the greater good.
- **Unselfishness:** not putting the organisation interest first always but the end results. E.g. SJAM can sometimes pass on the limelight to others so that the results are in favour for SJAM.
- **Respect:** Treat our Strategic Partners as equal and they too will do the same.
- **Excellence:** Continuously improve the service for the betterment of everyone so we can be an example of excellence.

What has been your biggest piece of learning from your work this year?

Strategic Partnership has allowed us to work with other organisations to achieve our goals to help the needy. We should always be open to collaborate with other organisations who have the same interest, aim or vision. As our nation progresses and the world is facing new challenges especially in healthcare, we must learn to adapt and be relevant. We need to keep abreast with the latest issues and find opportunities to play a part in it.

St John Ambulance College Kenya

What is/was the challenge?

St John Ambulance Kenya has an existing training department in Nairobi, who offer training to the government, corporates, and members of the public.

The challenge is that there is a rising number of private ambulances (in Nairobi alone, there are 20+), county government ambulances (there are 47 counties) and emergency departments across the country – this is a result of county devolution.

Thus, there is a rising demand for skilled personnel to man these ambulances and emergency departments.

What was your response?

We are developing the St John Training College. Via the College, we will be able to offer Licensing, Accreditation and Certification, allowing our graduates to practice in Kenya.

We will offer three levels of the EMT (Emergency Medical Technicians) Programme: a 2year Certificate; a 3year Diploma and a 2year Upgrade track for those who already hold one of our Certificates.

We expect our students to come from our current volunteer pool, cadets who have finished school, health care professionals who would like to expand their skillsets, and the public.

In the short term, we will expand and diversify our offerings based on the evolving emergency pre-hospital care and disaster management environment's needs.

We would then like to establish campuses across different counties to meet their local needs. We will then look to establish constituent colleges (where possible) in other African countries to meet their needs in the emergency pre-hospital care and disaster management space.

This approach is led by our St John value of Excellence: through our vision for our Training College to be internationally recognised as a “Centre of Excellence committed to offering world-class pre-hospital emergency medical care”, we will be delivering modern care to a high standard, with a clear focus on impact and efficiency. All those involved in the delivery of our training will keep up to date with the latest standards and all our services will be delivered with compassion, to the highest level, ensuring those in most need get the care they require from those we have trained.

What has been your biggest piece of learning from your work this year?

Dr. James Wanjangi, CEO, shares: As a new CEO (6 months) my biggest piece of learning has been the need to use a systematic approach when addressing the Priory and the direction I wish to see it grow into. I have adopted a Fix, Care, Growth approach. Different areas in the organisation are essential in any of the 3 areas and the goal is to identify where things are and address them based on the box they fit in. For example - the St. John College would sit under the growth area.



St John Ambulance Kenya

Mother and Baby Programme

St John Malawi - Working with Partnerships

We often talk about how the people of St John, rooted in their local communities, give continued devoted service on a global scale, and how proud we are of the impact we have in 44 countries and territories around the world.

- *But what does this really look like?*
- *What does community-led service look and feel like in practice?*
-

We spoke with Vincent Tholo, from St John Malawi, where they have been developing strategic partnerships in their local communities to strengthen the impact of their work.

Vincent, could you please tell us about the partners you're currently working with?

In Blantyre, St John Malawi works with the Ministry of Health through the District Health Office for Mbayani and Ndirande Health Centres where the government officials schedule outreach clinics and send staff to the outreach clinics; St John Malawi send its volunteers to mobilise communities for the outreach clinics and support health personnel with meals and transport. This partnership has worked very well over the years and has seen great improvements in the outputs and outcomes of the programme.

Recently, St John Malawi has engaged Global Aid Interfaith Alliance (GAIA) which is working on bedside nursing by providing training to health centre staff in Ndirande – Blantyre to which St John Malawi referred its clients for assistance. GAIA trains and mentors nurses to provide quality services to pregnant mothers in maternity and antenatal. St John Malawi partnered with GAIA for coordination on issues that hinder pregnant women from visiting the health facilities once pregnant or sick during pregnancy through the training and mentorship it offers to nurses and clinicians. This partnership is improving on allegations that nurses do not treat and welcome clients from the communities where St John Malawi works.

In Lilongwe, in addition to partnering with the Lilongwe District Health Office, St John Malawi is networking with Family Planning Association of Malawi (FPAM) and Banja La Mtsogolo ('Marrie Stoppe' - BLM) who work in family planning. They take advantage of St John Malawi outreach clinics and offer family planning services to clients who attend clinics. The family planning services offered during the outreach clinics add value to the work of St John Malawi as St John Malawi does not offer the services especially when the government runs out of drugs.

Could you please tell us a little bit more about how the partners you work with support your community health programme?

The community health programme in St John Malawi is delivering the expected outputs and outcomes through coordinated and collaborated efforts with its implementing partners. The partners support in delivering and improving the key performance indicators in the programme. As such St John Malawi has networked with several partners while implementing its programmes both in Blantyre and Lilongwe.

The partners are in support of achieving the key performance indicators of St John Malawi. The District Health Offices provide training to St John Volunteers, conduct routine monitoring to assess the quality of work and provide essential health services during clinics while other non-governmental organizations like GAIA, FPAM and Marrie Stoppe enhance the work of St John Malawi through their work.

What are the benefits you've seen to your partnership work?

- Partners support the work of St John Malawi thereby enhancing the realisation of intended deliverables which could have been a challenge to achieve. The networking and coordination have resolved issues from the community regarding the conduct of health workers in maternity and antenatal; and provision of essential services like family planning. It is further expected to eliminate the attitudes of clients' especially pregnant women to be motivated and attend ANC in the first trimester and deliver at the health facility.

- The partnership has improved the complementarity of efforts and work activities. For instance, FPAM and Banja La Mtsogolo provide family planning essentials services during the outreach clinics being supported by St John Malawi, and this motivates the communities to attend the clinic and have access to drugs.
- The partnership also helps to synergize efforts towards the good health of communities and motivate both staff and volunteers.
- The partnership also serves as a cost-cut mechanism for all partners since resources are well directed among partners.

Have there been any challenges created by these partnerships?

St John Malawi has not experienced any challenge from the partnership in these two districts so far.

St John's ongoing commitment to St John Malawi will continue to give families and many more a chance of a better and healthier life.



St John Malawi

Mother and Baby Programme – Overview, Sylvia Chopamba, St John International

What is/was the challenge?

Globally, maternal mortality remains unacceptably high. Efforts to reduce maternal and newborn mortality in Sub-Saharan Africa have been successful since 2000, with a continuous downward trend in most countries, but the rate is still almost double that of other regions. About 287,000 women died during and following pregnancy and childbirth in 2020 with 95% occurring in low and lower middle-income countries. Most could have been prevented. Sub-Saharan Africa alone accounted for around 70% of maternal deaths (202,000)

In 2019, 47% of all under-5 deaths occurred in the newborn period with about one third dying on the day of birth and close to three quarters dying within the first week of life. Sub-Saharan Africa had the highest neonatal mortality rate in 2019 at 27 deaths per 1,000 live births. A child born in sub-Saharan Africa is 15 times more likely to die in the first 5 years than a child born in Europe or North America.

How did the Mother and Baby Programme help in 2023?

In 2023, the four St John establishments (Malawi, Uganda, Zambia, and Zimbabwe) implementing the M&B programme with support from St John International enrolled 30,597 primary beneficiaries – 132% of the 2023-year target.

This includes:

- 11,897 pregnant women (124% of the annual target),
- 11,313 new mothers with infants (impressive 159% of the annual target)
- 7,387 partners / husbands (114% of the annual target).

The establishments have reached 183,877 community members with health education on improving maternal and newborn health (secondary beneficiaries, 114% of the annual target). In addition, 45,000 primary and secondary beneficiaries have been provided with clinical consultations.



St John Zambia

Which of our St John values does your response link to?

The development of our performance monitoring system, “Nurture” in 2022 allows for real time performance management, by providing monthly information on the adoption of healthy behaviours by participants. Programme managers and volunteers can see immediately whether the advice they are giving is changing what pregnant mothers and their families do, and adapt their messaging if it is not working.

This illustrates the Order’s values of openness and transparency with its recent focus on using data to assess the impact that the programme has in the community and learning from that how to make it even better.

What has been your biggest piece of learning from your work this year?

Throughout 2023, I have seen increased focus on ‘use of data and evidence’ from establishments staff to community volunteers to support implementation and adapt the programme in-country where improvement is needed. For example, in Zimbabwe, at the end of 2022, percentage of women enrolled in the project attending antenatal care (ANC) at least 4+ times was at 31%, in 2023, the worked with St John community volunteers using some of the rules and recommendations from the Mother and Baby Success Model to increase ANC attendance to 74%. In Uganda, women delivering at the Health Facility with a skilled worker was at 58% in 2022 and at the end of 2023, 77% of women had delivered at a HF with a skilled worker as recommended by WHO.

To see the establishment’s confidence in using data and evidence to effectively deliver on a range of activities and influencing 2024 planning is the biggest piece of ‘takeaway’ in 2023. Using data and evidence to inform programme implementation is considered to be a best practice since it demonstrates clarity and transparency in reporting and promotes confidence in outcomes.



St John International has had many successes this year in implementing our global strategy which has four aims:

- 1. To increase impact and quality of what we do, everywhere;**
- 2. To empower oversight and understanding of the Order's global status;**
- 3. To represent the Order as an International Order of global significance;**
- 4. To provide the St John Family with the tools it needs to collaborate.**

New Staff

We were joined by 5 new members of staff in 2023. They all play a key role in the achievement of those objectives.

- Chris Smith, our Finance Director came to us from the Church of England. Looking after all things "finance", the Finance Director manages the external audit process and produces our statutory accounts (including for this report!) and looks after our strategic financial planning and annual budgets. All of this ensures we can increase the impact and quality of what we do, everywhere - and keeps us in the strongest position to provide the St John family with the tools it needs to collaborate.

- Jenny Wilcox, our Chief of Staff joined us from the UK Foreign Office. Supporting strategy delivery and business planning, Jenny plays a key role in the management of our global governance systems and events.
- David Tarbun, our first Digital Officer, arrived with 15 years+ of experience in IT support and project management for both the charity and private sectors. He provides the first point of contact for any technology issues, and offers advice and assistance from a technology perspective, increasing our impact and quality, and identifying the best tools for collaboration.
- Our Office Manager looks after our facilities here in London, answers any queries from the info@ inbox and supports our Finance Director with contracting and expenses. Nicky Emmett joined us with a wide-ranging background of administrative and organisation experience.



TEC25

- Jessica Smith, our Head of Communications has previous experience in student mental health and children’s human rights. She works in collaboration with St John Communications teams around the world to develop and deliver the story of St John and increase the awareness of our shared global impact and value to ensure we represent our work as an International Order of global significance.

New Projects

SuMo for First Aid

- Our Success Models are operational guidebooks, written by our frontline experts (those running St John services in their local communities) to pull together and share best practice. We currently have two Success Models – a completed guidebook on how to run one of our Mother and Baby programmes, and one in development that will support running First Aid training as a Social Enterprise.
- This year we have worked closely with our wider St John family to develop five chapters in key business areas for our Success Model for First Aid as a Social Enterprise. We are completing these chapters and developing the resource pack to support our colleagues in implementing their shared best practice.

Communications Community of Practice

- We opened the Community of Practice in July to a much wider audience and now have 51 participants in our mailing list.
- We hosted two meetings in 2023 and have agreed to meet once a quarter.
- We started a shared Canva design space to develop shared campaigns and inspiration boards.

Fundraising Approach

- We worked closely with David Hempleman-Adams, our new Special Projects Advisor, and his team to develop a strategic fundraising approach for the Order. By diversifying our income stream, we hope to identify new resources to allow us to increase our impact and quality. We will do this by expanding our programmes and developing new collaboration tools.



Jenny visited our colleagues in Darwin, Australia

Continued Successes

Mother and Baby Programme

- In 2023, the four St John establishments (Malawi, Uganda, Zambia, and Zimbabwe) implementing the M&B programme with support from St John International enrolled **30,597 primary beneficiaries** – 132% of the 2023-year target. This includes:
 - **11,897 pregnant women** (124% of the annual target),
 - **11,313 new mothers** with infants (an impressive 159% of the annual target)
 - **7,387 partners / husbands** (114% of the annual target).
- The establishments have reached **183,877 community members** with health education on improving maternal and newborn health (secondary beneficiaries, 114% of the annual target). In addition, **45,000 primary and secondary beneficiaries** have been provided with clinical consultations.
- Read more on page 30.



Sylvia visited our colleagues in Malawi, Zambia, Zimbabwe and Uganda

Grand Council

- Our Grand Council agenda for 2023 was “Approaches to Local Healthcare Issues within a Global Organisation”, hosted by Hato Hone St John New Zealand. We spent time discussing our strategy, considering how we are putting our values into action and ensuring we are doing our best to be diverse and inclusive in serving our communities and supporting our volunteers.

New Members to the Order

- We have invested 504 new Members into The Order of St John in 2023.
- We have awarded 8 new Sovereign Award winners.



Gareth visited our colleagues in Papua New Guinea

What's Next?

- New Website (in development with Hotfoot)
 - 2024 will see the launch of our refreshed and revitalised new website. This will be the culmination of time spent considering how we best represent ourselves as an Order of international significance.
- Launch of Global Leadership Programme
 - The Order of St John has been dedicated to delivering care to sick and the poor for over 1000 years. The Order's activities evolved to reflect changing needs, but our core mission has remained constant thanks to in part to the leadership inspired by our humanitarian purpose. Those who currently lead, at any level in any country are expected to honour our 1000-year legacy. The Programmes team at the International Office spent a year consulting St John establishments around the world and using their ideas to support the design of the first St John Global Leadership Development Programme, a fully funded structured programme targeted at mid-career professionals, who are passionate and committed to the St John mission. The programme will be launched in June 2024.
- Grand Council in Cardiff
 - Grand Council this year will focus on Volunteerism, and we look forward to being hosted by our colleagues St John Cymru in Cardiff.



Steven visited our colleagues in Singapore and Hong Kong



Nada visited our colleagues in Malaysia



Jess and Tracy visited colleagues in Gibraltar for St John's Day



*Grand Council 2023
Credit: Blake Armstrong Photography NZ*

Financial Review of the Year

Income

The main recurring source of funds for the Order continued to be agreed contributions from St John Establishments of £1,292,993 for the year (2022: £992,010).

Voluntary income of £2,037,492 was recognised in 2023 (2022: £674,365). This income varies from year to year with the level of donations and legacies received, whilst grant income was £103,376 (2022: £105,896).

A decrease in rental income was recorded in 2023 to £95,217 (2022: £106,665) reflecting the short rent-free period for our tenants during 2023 .

Interest on term deposits increased to £29,149 (2022:£3,568) due to a higher rate of return in 2023.

Resources Expended

Total resources expended in 2023 were £1,528,963 (2022: £1,490,776). The direct costs of charitable activities decreased very slightly to £1,223,000 (2022: £1,231,521). A planned increase in staff size/costs took effect in 2023, meanwhile planned work on the St John International office building was scaled-back. Costs of two significant projects (the Leadership and Success-Model Programmes) being delayed until the start of 2024, whilst other savings were identified to ensure that our Communications and IT resources were being used effectively and efficiently. Established programmes such as the Mother and Baby Programme were able to adapt and continue with targets being largely met. There was also additional grant funding in the year for one-off charitable projects.

Financial Review of the Year

Balance Sheet

As at 31 December 2023, net assets were £9,026,120 (2022: £6,852,186). The Charterhouse Mews properties in London, together with the hospital premises in Jerusalem that are used by SJEHG, represent the most significant assets of the Order.

The Order's cash assets are retained in UK banks in a series of higher-interest term deposit accounts, until such time as they are needed.

Going Concern

The Order's financial performance, reserves and future cashflows have been assessed by the Trustees at the date of approving the financial statements.

The Trustees are confident, and they believe that the Charity is able successfully to manage its business risks in the current uncertain economic climate. The Trustees will continue to monitor income and expenditure, limit commitments and adjust costs to counter the impact of any reductions in income, using reserves, if necessary, while continuing to further the objectives of the Order.

The Trustees have a reasonable expectation that the Order has adequate resources to continue its operations for the foreseeable future (being a period of at least 12 months from the date of approval of the financial statements) and believe there are no material uncertainties that call this into doubt. In view of this situation, the financial statements of the Order have been prepared on a going-concern basis of accounting.

Concessionary Loans & Security

The Order has made loans to Establishments to assist them to continue to service their beneficiaries in accordance with the Order's objectives. No interest is charged to these Priors. There were no new loans made in 2023, with loans totaling £276,000 (2022: £276,000) outstanding at the end of the year. The total loan is secured on property in South Africa and will be repayable to the Order in monthly instalments between 2024 and 2029.

Financial Review of the Year

Investments

The Order continues to hold two investment properties, 1 and 2 Charterhouse Mews, London, and part of the ground floor of 3 Charterhouse Mews. These properties are leased to earn income for the work of the Order but the lease of the ground floor of 3 Charterhouse Mews was not renewed by the tenant during 2021 and remains empty.

Excess funds are held in term deposit accounts.

Raising Support

We continue to strengthen our relationship with our current supporters. We focus on engaging Philanthropists, Trusts and Foundations and Institutional Funders for selected charitable projects in Establishments, such as the Mother and Baby Programme. We would like to thank all donors for their support in the last few years, making our achievements possible.

In addition, we have started to develop a global fundraising strategy, which, for the first time, aims to establish a joint effort bringing together fundraising activities within Pories, in addition to their national fundraising. A global case for support, in line with our new global mission statement, will be developed to approach major funders for significant, multi-national projects in our newly established regions.

The new fundraising strategy will further our global strategy development and ultimately help us reach more people.

Financial Review of the Year

Risk Management

The Order identifies risks as they arise, and monitors the major strategic, business and operational risks that it faces. It assesses the mitigating actions that are in place, and, so far as it is able, manages these risks to minimise their effect. The Audit and Risk Committee (ARC) was restructured in 2019, to ensure global and independent input commensurate with the Order's risk profile. The Order increased meeting frequency from 2020 reporting quarterly to the Trustees' Executive Committee and annually to Grand Council. The ARC advises where additional resource is required to manage the Order's risks.

The principal risks faced by the Order lie in the potential reputational risks arising in the many St John Establishments operating around the world, in diverse cultures and environments. Policies and guidance are being revised to provide a strong legal basis on which to operate for all parts of the organisation. The process has been enhanced by the development of an assessment tool for our Associations which provides a mechanism to identify where additional guidance and advice may be helpful to ensure best practice. In addition, the pandemic and the resulting financial and administrative challenges have been difficult to predict.

Through the Unrecognised Orders Monitoring Group, we monitor the use of the St John logo, countering misuse with a register of Intellectual Property, and membership of appropriate organisations to monitor the use of our trademark.

Diversity across the Order, and especially at Board level, is carefully monitored and all parts of the Order are encouraged to work to ensure their membership is representative of the countries in which they operate.

Recent appointments have made a visible impact on our senior leadership profile. We watch for risks associated with both our increasing charitable output and changing regulation with respect to charitable activity and data protection.

Financial Review of the Year

Grant Making Policy

The Order has established its grant making policy to achieve its objects for the public benefit. The Order's aim is to support St John Associations in achieving their charitable objects.

Grants are made to advance aspects of St John Establishments' programming or functioning. This may include projects in First Aid and pre-hospital care, community health, disaster preparedness or other relevant activities.

Grants are also given for strengthening an Establishment's organisational functioning, institutional development or governance with the aim of enabling improved charitable performance. Grants are made to some Establishments to cover costs of attending meetings and events sponsored by The Order of St John.

Recommendations for grants are made by staff and approved by the Secretary General within annual budgets agreed by the Trustees or, otherwise, approved by the Sub Prior of the Order. An exception is the Emergency Relief Fund, where grants are approved by the Secretary General, Sub Prior and Lord Prior. This fund has been used to support Malawi and Solomon Islands during 2023.

Financial Review of the Year

Fundraising Policy

- The Order is in compliance with CC20 of the Charity Commission Guidelines on fundraising and best practice recommendations from the Institute of Fundraising.

The Charities (Protection and Social Investment) Act 2016 requires us to report on the following activities:

- Our fundraising for the foreseeable future concentrates on applying for funds from Trusts, Major Donors and Corporate Partnerships. The Order's Head of Fundraising & Communications looks after fundraising on a daily basis and no professional fundraisers or commercial participators are engaged other than for advice.
- The Order has not, nor has anyone acting on its behalf, been subject to an undertaking to be bound by a voluntary scheme for regulating fundraising or any voluntary standard of fundraising in respect of activities on behalf of the Charity.
- The Charity monitors fundraising activities by reporting activities to the Trustees' Executive Committee every quarter.
- We have received no complaints about our fundraising activities.
- In respect of protection of vulnerable people, we do not make general approaches to the public. All members on our database need to confirm that they are happy to receive information and our procedure is to send one follow up letter only.

Financial Review of the Year

Investment Policy

Funds of the Order not immediately required are invested. The current portfolio of investments includes property, term deposits of up to one to two years to maturity and cash at bank on immediate access.

Cash not needed for day-to-day purposes within the next year is invested in fixed rate accounts to earn as high as possible rate of return while maintaining security of funds held. The investment policy has been agreed by the Trustees and is periodically reviewed by the Audit and Risk Committee.

Reserves Policy

The Order's reserves fall into two main categories:

- Restricted income funds which may legally be used only for the purposes specified by the donor, and unrestricted income funds which are free for use for any of the purposes of the Charity as set out in its governing document.
- Unrestricted income funds comprise Designated Funds (those funds that the Trustees have set aside for particular purposes) and General Reserves.

Planned level of reserves

The Charity budgets to deliver its charitable objectives while ensuring financial stability. It does this by aiming to keep an adequate, but not excessive, level in General Reserves, sufficient to ensure that contractual commitments to staff, for premises and programme work, can be made with reasonable confidence. The Order makes this assessment by looking at future cash requirements and setting budgets each year to ensure adequate cash liquidity within the availability of expected cash inflows and adequate levels of contingency.

The appropriateness of the Reserves Policy is reviewed by the Trustees in conjunction with the Order's strategic plan, taking into account the degree of risk associated with the planned development programmes. At the current time, the Trustees have concluded that the overall level of the Order's General Reserve should be maintained at a level of three to six months of annual expenditure.

Financial Review of the Year

Reserves Policy (Continued)

Actual level of reserves

As at 31 December 2023, total Reserves amounted to £9,026,121 (2022: £6,852,186). These are composed of Restricted income funds of £78,286 (2022: £71,990), Designated funds of £8,251,669 (2022: £6,383,121) and General Unrestricted funds of £696,163 (2022: £397,075) The General Unrestricted funds represent 5.5 months (2022: 4.5 months) of expenditure for that year and therefore the Trustees' consider that the reserves are in line with the planned level of reserves.

Accumulated Funds

Full details of funds are set out in note 19 to the financial statements.

In summary they comprise:

- Restricted income funds which contain the Emergency Relief fund and grants received for specific programmes not fully spent at the year end. The Jamaica Disaster Recovery Fund was fully spent during 2023, the Emergency Relief fund will be utilised when needed and has been used to support Malawi and the Solomon Islands during 2023.
- Designated funds represent funds allocated by the Trustees for specific purposes such as supporting St John Associations and one off costs that cannot be covered by income from one year alone.
- It is anticipated that the St John Association Development fund will be expended over three years while being topped up by further donations to allow additional support for Associations to continue on a rolling basis for as long as such donations allow. The Estate fund will fund work in 2024 to renovate existing internal office space. Other funds may be utilised in the year should the need arise.
- Unrestricted general reserves which are used by the Trustees to spend on the Charity's general charitable objects.

Financial Review of the Year

Key Management Personnel Remuneration

The Trustees consider the Board of Trustees and the Secretary General as key management personnel of the Charity in charge of directing and controlling the Charity and running and operating it on a day-to-day basis. All Trustees give of their time freely and no Trustee remuneration was paid in the year. Details of Trustee expenses and related party transactions are disclosed in notes 20 and 21 to the financial statements.

Trustees are required to disclose all relevant interests and register them with the Secretary General and, in accordance with the Order's policy, withdraw from decisions where a conflict of interest arises.

The pay of the Charity's Secretary General is reviewed annually by the Trustees and normally increased in accordance with average earnings. In view of the nature of the Charity, its economy of operations, and the extensive use of professional advisers, the Trustees consider that a multiple based on three and a half times the median average salary for full time UK employees is appropriate for this role.

History of the Order

The Most Venerable Order of the Hospital of St John of Jerusalem, otherwise known as The Order of St John (UK Charity number 235979) is an organisation incorporated by Royal Charter. Its wholly owned subsidiary, St John Eye Hospital Group (“SJEHG”), is a company limited by guarantee.

St John International is the International Secretariat of the Order: the supporting body for St John organisations.

The Order has roots in the eleventh century and was reconstituted in the United Kingdom and Ireland in 1888 when Queen Victoria incorporated it by Royal Charter and constituted it as an Order of Chivalry of the British Crown. The Order is currently governed by a Royal Charter of 1955 and a Supplemental Royal Charter of 1974 as subsequently amended. His Majesty King Charles III is the Sovereign Head of the Order and HRH Prince Richard, Duke of Gloucester is the Grand Prior.

The Order has a Christian foundation and is stated in its Statutes to be “an ancient Christian brotherhood”. It is non-denominational, accepting people of all faiths and none. In its humanitarian work it reaches out to those of any race, class, religion or ability to pay. There are approximately 23,000 members of the Order worldwide, all of whom have had their membership sanctioned by the Sovereign Head in recognition of service and contribution rendered in furthering the work of the Order.

Establishments of the Order (which include Priories, Commanderies and St John Associations, and the Eye Hospital Group) are subject to the Charter, Statutes and Regulations of the Order, but are largely autonomous in their legal structures and service delivery activities.

Members of the Order resident in countries in which there is an Establishment, by virtue of their membership of the Order, are also members of the relevant Establishment. The St John Establishments' activities, in various countries of the world, include providing ambulance services, First Aid services and youth programmes.

The Order focuses its support on the smaller Establishments (Associations), which work with community based volunteers providing aid to their local community. Most Associations only have very few paid staff in administrative positions with charitable work being conducted by volunteers.

The UK Charity's use of volunteers, is limited to those in specific roles within its committees and honorary positions including ceremonial and legal. No economic value has been included in the financial statements of these volunteers' contribution to the Order.



*Panorama of Jerusalem, by Tristram Ellis, watercolour on paper, 1897
(Museum of the Order of St John)*

Constitution and Structure

The Order is governed by a Grand Council. The ex officio members are the Grand Prior, the other Great Officers of the Order, namely the Lord Prior, the Chancellor, the Prelate and the Sub Prior, and the Chair of SJEHG together with the Priors or Chancellors of each of the Priories. The twenty-fifth Grand Council meeting was held in Queenstown on 13th-14th September 2023.

- The Trustees' Executive Committee is a standing committee of the Grand Council. It is, subject to any directions by the Grand Prior, responsible for the general control and management of the administration of the Order.
- The Trustees' Executive Committee members are the Charity Trustees of the Order for the purposes of the UK Charities Act 2011. The Trustees' Executive Committee met four times during 2023.
- The Audit and Risk Committee is responsible to the Trustees' Executive Committee for oversight of audit and risk. During 2022 the Audit and Risk Committee met 5 times over the year. The Audit and Risk sub-Committee also met a further 3 times during the year.
- The Nominations and Appointments Committee is a standing committee of the Grand Council. It is responsible for identifying candidates for appointment as a Great Officer, Principal Officer or Secretary General and advises the Grand Council in relation to such candidates and appointments. The Committee also evaluates candidates for appointment as the Chair of SJEHG (on the recommendation of the SJEHG Board) and advises the Trustees' Executive Committee accordingly.
- The Honours and Awards Committee is a standing committee of the Grand Council. It advises the Grand Council on all matters relating to the Order Honours and Awards system, including appointments to and promotions in the Order and to eligibility for the award of The Life Saving Medal and the Service Medals of the Order. The Committee met four times in 2023.

- The Unrecognised Orders Monitoring Group monitors the activities of any organisation in the territories of St John Pories that calls itself an order of St John or uses any trade name, trade mark or domain name in such a way that it might be confused with those of the Most Venerable Order and to feed that information to the International Office. The Group met on two occasions in 2023.
- The Pro Fide Committee is a standing committee of the Grand Council. It assists the Great Officers and the Trustees' Executive Committee in maintaining and enhancing the Christian nature and ethos of the Order and advises the Great Officers, the Grand Council and the Trustees' Executive Committee on ecclesiastical, pastoral, spiritual, religious and related matters pertaining to the Order. At Grand Council 2019 it was agreed that the College of Deans act as the Pro Fide Committee of Grand Council.

The members of the Grand Council and its committees during 2023 are set out on pages 48-52. New members of the Grand Council are formally inducted and trained by the Lord Prior. The Great Officers (other than the Grand Prior) are appointed by the Grand Prior following consultation with the Grand Council. All Trustees of the Order are inducted and informed of their responsibilities and duties as Trustees, in accordance with the UK Charities Act 2011, by the Secretary General.

Public Benefit

As this report makes clear, the actual delivery of service to communities in the countries in which The Order of St John is represented is carried out by the various Establishments of the Order which operate in 44 countries.

Pages 4 - 38 set out our activities, achievements and performance during the year, which are directly related to the objects and purposes for which the Order exists. The Order achieves most of its principal objects and purposes through the promotion of the efficiency and effectiveness of its Establishments, rather than in service delivery to communities themselves. Trustees are therefore confident that the Order meets the public benefit requirements, and they confirm that they have taken into account the guidance contained in the Charity Commission's general guidance on public benefit where applicable. The Order of St John is accredited to the United Nations as a non-governmental Organisation (NGO) in Special Consultative Status with the Economic and Social Council (ECOSOC). As a consequence of this status, the Order is required to render quadrennial reports to United Nations Headquarters in New York, setting out how the work of the Order around the world contributes to that of the United Nations in general and in particular to such international humanitarian objectives as the delivery of the Sustainable Development Goals (SDGs).

In promoting the efficiency of its Establishments, the Order is contributing to the delivery of its charitable objectives to members of the public without regard for race, class or religion.

The members of the public, who have benefited from the Order's activities, are:

1. Stakeholders of the Establishments receiving direct grants from the Order as detailed in note 6b to the financial statements;
2. The patients of the SJEHG in East Jerusalem, Gaza and Hebron and its clinic in Anabta, as well as those treated by mobile outreach clinics in the West Bank;
3. Members of the public in 44 countries and territories worldwide who receive from a St John Establishment First Aid treatment, ambulance services, sea and mountain rescue services, community care services and home-based primary healthcare;
4. Members of the public who have been trained by a St John Establishment in First Aid and in illness/accident prevention;
5. All those young people worldwide who have been trained and developed by a St John Establishment, who are thereby empowered to enhance their individual potential and contribute more effectively to their communities; and
6. Members of the public whose bravery has been recognised by the award of the Order's Life Saving Medal or Certificate of Honour.

Statement of the Responsibilities of the Trustees' Executive Committee

The Trustees' Executive Committee, comprising the Trustees for the purposes of the UK Charities Act 2011, is responsible for preparing the Trustees' Annual Report and the Financial Statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice). The law applicable to charities in England and Wales requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the Charity and of the incoming resources and application of resources of the Charity for that period. In preparing these financial statements, the Trustees' Executive Committee is required to:

- Select suitable accounting policies and then apply them consistently;
- Observe the methods and principles in the Charities SORP;
- Make judgments and estimates that are reasonable and prudent;
- State whether applicable accounting standards, comprising FRS 102, have been followed, subject to any material departures disclosed and explained in the financial statements; and
- Prepare the financial statements on the "going concern" basis unless it is inappropriate to presume that the Charity will continue in business.

The Trustees' Executive Committee is responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the Charity and enables it to ensure that the financial statements comply with the Charities Act 2011, the Charity (Accounts and Reports) Regulations 2008 and the provisions of its Statutes. It is also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities. The Trustees' Executive Committee is responsible for the maintenance and integrity of the Charity and financial information included on the Charity's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions. In the case of each Trustee in office at the date the Trustees' Annual Report is approved: so far as each Trustee is aware, there is no relevant audit information of which the Charity's auditors are unaware; and they have taken all the steps that they ought to have taken as a Trustee in order to make themselves aware of any relevant audit information and to establish that the Charity's auditors are aware of that information.

Approved by the Trustees' Executive Committee of The Order of St John and signed on its behalf by:

Professor Mark Compton AM Lord Prior The Order of St John
Monday 10th July 2024

Sovereign Head of the Order

His Majesty King Charles III

Grand Council, Committees and Advisers

The Grand Prior of The Order of St John

His Royal Highness The Duke of Gloucester KG GCVO

The Grand Council of The Order of St John

The Great Officers of the Order during 2023 were:

Professor Mark Compton AM (Lord Prior & Chair of Grand Council)

The Right Reverend Timothy Stevens CBE (Prelate)

Dr Gillian Willmore (Chancellor) (until 24th June 2023)

Thomas Budd (Chancellor) (from 24th June 2023)

Dr Steven Evans (Sub Prior)

The other members of the Grand Council during the year were:

Stuart Shilson LVO DL (Prior, England and the Islands)

Her Grace Eleanor Campbell, Duchess of Argyll (Prior, Scotland)

Sir Paul Williams OBE DL (Prior, Wales) (until 24th June 2023)

Paul Griffiths (Prior, Wales) (from 24th June 2023)

Colonel Kevin Williams (Chancellor, South Africa)

John Whitehead CNZM (Chancellor, New Zealand)

Dr Andre Levesque OMM (Chancellor, Canada)

Cameron Oxley (Chancellor, Australia)

Nigel Heath (Prior, United States of America)

Paul Ndungu (Prior, Kenya)

Dr Selan Sayampanathan (Prior, Singapore) (until 24th June 2023)

Sean Rozario (from 24th June 2023)

Dr Chung Chin-Hung (Prior, Hong Kong)

Sir Andrew Cash OBE (Chairman of SJEHG)

Dr Rima Nasser-Ferris (Appointed member)

David Verity (Hospitaller)

Secretary: Susan le Jeune d'Allegeershecque CMG (Secretary General)

Trustees' Executive Committee

(whose members were, for the purposes of the UK Charities Act 2011, the Charity Trustees of the Order)

Professor Mark Compton AM (Lord Prior)

The Right Reverend Timothy Stevens CBE (Prelate)

Dr G E Willmore (Chancellor) (until 24th June 2023)

Thomas Budd (Chancellor) (from 24th June 2023)

Steven Evans (Sub Prior)

Stuart Shilson LVO DL (Prior, England and the Islands) (from 24th June 2023)

Sir Paul Williams OBE DL (Prior, Wales) (until 24th June 2023)

John Whitehead (Chancellor, New Zealand) (from 24th June 2023)

Cameron Oxley (Chancellor, Australia) (until 24th June 2023)

Nigel Heath (Prior, United States of America)

Paul Ndungu (Prior, Kenya)

Dr Chung Chin-Hung (Prior, Hong Kong)

Sir Andrew Cash OBE (Chairman of SJEHG)

Dr Rima Nasser-Ferris (Appointed member)

Secretary: Susan le Jeune d'Allegeershecque CMG (Secretary General)

Audit and Risk Committee

Sir Paul Williams OBE DL (Prior, Wales) (Chair)

Colonel Angus Loudon MBE (CEO, Scotland)

Professor Kevin Davies MBE (Wales)

Souella Cumming FCA ONZM (New Zealand)

Stephan Hargrave (Independent member)

Dr Rima Nasser-Ferris (Appointed member)

Avery Bhatia (Independent member)

Cindy Jarboe (Independent member)

Secretary: Chris Smith (Finance Director)

Nominations and Appointments Committee

The Right Reverend Timothy Stevens CBE (Prelate) (Chair)

Professor Mark Compton AM (Lord Prior)

Secretary: Susan le Jeune d'Allegeershecque CMG (Secretary General)

Honours and Awards Committee

Dr Gillian Willmore (Chancellor & Chair)(until 24th June 2023)

Thomas Budd (Chancellor & Chair) (from 24th June 2023)

Professor Mark Compton AM (Lord Prior, President)

The Right Reverend Timothy Stevens CBE (Prelate)

Dr Steven Evans (Sub Prior)

Kathryn Colvin CVO (Independent member)

Lieutenant Colonel Stephen Segrave (Independent member)

Secretary: Group Captain Steven Wilson (Head of Chancery)

Unrecognised Orders Monitoring Group

Group Captain Steven Wilson (Head of Chancery and Chair)

Dr Gillian Willmore, Chancellor (Chancellor) (until 24th June 2023)

Thomas Budd (Chancellor) (from 24th June 2023)

Robert Harrison, (Priory of England and the Islands)

Vivienne McKoy-Salt (Priory of England and Islands)

Simon Mackintosh (Priory of Scotland)

Marcel von Rossum (Priory for South Africa)

Judith Hoban (Priory in New Zealand)

Peter Wood (Priory in New Zealand)

Patricia Kearney (Priory of Canada)

Dr Matthew Glozier (Priory in Australia)

Thomas Suggett (Priory in Australia)

Jim Terzian (Priory in USA)

Dr Robert Mutula (Priory of Kenya)

Harun Gikera (Priory of Kenya)

Warner Ee (Priory of Singapore)

Susannah Chow (Priory of Hong Kong)

Peter Kurrild-Klitgaard (Committee of the Orders of St John)

Guy Stair Sainty (Committee of the Orders of St John)

Todd Skilton ED JP (Order Librarian)

Andrew Wells (Honorary Legal Counsel)

Pro Fide Committee

The Right Reverend Timothy Stevens CBE (Prelate) (Chair)

The Very Reverend John Hall (England and the Islands) (until September 2022)

Reverend Neil Gardner (Scotland)

Reverend David Morris (Wales)

Reverend Neville Naidoo (South Africa)

Reverend Sir David Moxon KNZM CStj (New Zealand)

Major General Guy Chapdelaine (Canada)

The Right Reverend Richard Hurford OAM (Australia)

Reverend Dr Russell Levenson (United States of America)

The Right Reverend Charles Muturi (Kenya)

The Most Reverend Andrew Chan (Hong Kong)

Secretary: The Reverend Canon Dr Paul Williams (England and the Islands)

The Secretary- General, the Hospitaller and other Principal Officers of the Order

Susan le Jeune d'Allegeershecque CMG - Secretary General

David Verity, Hospitaller

Honorary Officers of the Order

David White, Genealogist

Todd Skilton ED JP, Librarian

Dr Jeremy Warren, Deputy Librarian

Major James Kelly, Director of Ceremonies

Gregory Campbell, Honorary Legal Advisor (O'Melveny)

Anna Howell, Deputy Honorary Legal Advisor (Gibson Dunn)

Andrew Wells, Deputy Honorary Legal Advisor (Herbert Smith Freehills)

Professional Advisers

Bankers

Barclays Bank plc

27 Regent Street

Leicester

LE87 2BB

Solicitors

BDB Pitmans LLP

One Bartholomew Close

London EC1A 7BL

Chartered Surveyors and Property Consultants

John D Wood

34-35 Clarges Street

London

W1J 7ES

Independent Auditors

Buzzacott LLP

130 Wood Street

London

EC2V 6DL

Principal Office

St John House

3 Charterhouse Mews

London

EC1M 6BB

Independent Auditor's Report to the Trustees of The Most Venerable Order of the Hospital of St John of Jerusalem (The Order of St John)

Opinion

This report is made solely to the trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008.

We have audited the accounts of The Most Venerable Order of the Hospital of St John of Jerusalem (The Order of St John) (the 'charity') for the year ended 31 December 2023 which comprise the statement of financial activities, the balance sheet, the statement of cash flows, principal accounting policies and the notes to the accounts. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'(United Kingdom Generally Accepted Accounting Practice).

In our opinion, the accounts:

- give a true and fair view of the state of the charity's affairs as at 31 December 2023 and of its income and expenditure for the year then ended and of its incoming resources and application of resources;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Charities Act 2011.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the auditor's responsibilities for the audit of the accounts section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the accounts in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Independent Auditor's Report to the Trustees of The Most Venerable Order of the Hospital of St John of Jerusalem (The Order of St John) (Continued)

Conclusions relating to going concern

In auditing the accounts, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the accounts is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity's ability to continue as a going concern for a period of at least twelve months from when the accounts are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the annual report, other than the accounts and our auditor's report thereon. Our opinion on the accounts does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the accounts, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the accounts or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the accounts or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Independent Auditor's Report to the Trustees of The Most Venerable Order of the Hospital of St John of Jerusalem (The Order of St John) (Continued)

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters in relation to which the Charities (Accounts and Reports) Regulations 2008 requires us to report to you if, in our opinion:

- the information given in the trustees' annual report is inconsistent in any material respect with the accounts; or
- sufficient accounting records have not been kept; or
- the accounts are not in agreement with the accounting records and returns; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement, the trustees are responsible for the preparation of the accounts and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of accounts that are free from material misstatement, whether due to fraud or error.

In preparing the accounts, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the accounts

We have been appointed as auditor under section 144 of the Charities Act 2011 and report in accordance with the Act and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the accounts as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these accounts.

Independent Auditor's Report to the Trustees of The Most Venerable Order of the Hospital of St John of Jerusalem (The Order of St John) (Continued)

Auditor's responsibilities for the audit of the accounts (continued)

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

- We obtained an understanding of the legal and regulatory frameworks that are applicable to the Charity and determined that the most significant are the Charities Act 2011 and the Charity SORP FRS 102.
- We understood how the Charity is complying with those legal and regulatory frameworks by making inquiries to management and those responsible for legal, compliance and governance procedures. We corroborated our inquiries through our review of trustee meetings and papers provided to the trustees.
- We evaluated the incentives and opportunities for fraudulent manipulation of the financial statements (including the risk of override of controls) by the trustees and those responsible for, or involved in, the preparation of the underlying accounting records and financial statements.

We assessed the susceptibility of the financial statements to material misstatements, including how fraud might occur. Audit procedures performed by the engagement team included:

- Identifying and assessing the design and implementation of controls in place to prevent and detect fraud;
- Reviewing contracts and agreements;
- Challenging assumptions and judgments made by management and the trustees in its significant accounting estimates and judgements; and
- Identifying and testing journal entries, in particular adjustments made at the year-end for financial statement preparation.

There are inherent limitations in our audit procedures described above. The more removed that laws and regulations are from financial transactions, the less likely it is that we would become aware of non-compliance. Auditing standards also limit the audit procedures required to identify non-compliance with laws and regulations to enquiry of the trustees and other management and the inspection of regulatory and legal correspondence, if any.

Material misstatements that arise due to fraud can be harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities for the audit of the accounts is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Independent Auditor's Report to the Trustees of The Most Venerable Order of the Hospital of St John of Jerusalem (The Order of St John) (Continued)

Use of our report

This report is made solely to the charity's trustees, as a body, in accordance with section 144 of the Charities Act 2011 and with regulations made under section 154 of that Act. Our audit work has been undertaken so that we might state to the charity's trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity's trustees as a body, for our audit work, for this report, or for the opinions we have formed.

Buzzacott LLP
Statutory Auditor
130 Wood Street
London
EC2V 6DL

Date

Buzzacott LLP is eligible to act as an auditor in terms of section 1212 of the Companies Act 2006

Statement of Financial Activities for the Year Ended 31 December 2023

	Note	Unrestricted Funds £	Restricted Funds £	Total 2023 £	Total 2022 £
INCOME					
Donations and Legacies					
Contributions from St John Establishments	2	1,258,004	34,800	1,292,804	992,010
Other voluntary income	3	2,022,466	15,027	2,037,493	674,365
Charitable Activities					
Grants	4	-	103,376	103,376	105,896
Investments					
Rental income		95,217	-	95,217	106,665
Building insurance income		1,368	-	1,368	1,439
Interest income		29,066	-	29,066	3,568
Other Income					
Other Income		189	-	189	-
Total Income		3,406,310	153,203	3,559,513	1,883,943
EXPENDITURE					
Costs of raising funds	6a	(37,524)	-	(37,524)	(51,119)
Charitable activities	6b	(1,076,093)	(146,907)	(1,223,000)	(1,231,521)
Governance costs	6c	(268,088)	-	(268,088)	(219,867)
Other	6	(351)	-	(351)	11,731
Total Expenditure	6	(1,382,056)	(146,907)	(1,528,963)	(1,490,776)
Net income (expenditure) before revaluation		2,024,254	6,296	2,030,550	393,167
Revaluation gain/(loss) on investment properties	13	143,386	-	143,385	(114,370)
Net Movement in Funds		2,167,639	6,296	2,173,935	278,797
Total Funds brought forward at 1 January		6,780,196	71,990	6,852,186	6,573,389
Total Funds carried forward at 31 December	19	8,947,835	78,286	9,026,121	6,852,186

All of the above results are derived from continuing activities. All gains and losses recognised in the year are included above. There is no difference between the Statement of Financial Activities and the Income and Expenditure Account and therefore a separate statement of recognised gains and losses has not been prepared. The notes on page 65 - 98 form part of these financial statements.

Balance Sheet as at 31 December 2023

	Note	2023 £	2023 £	2022 £	2022 £
FIXED ASSETS					
Intangible fixed assets	10		2,663		3,107
Tangible fixed assets	11		1,924,341		1,950,878
Investment in subsidiary	12		1,625		1,625
Investment properties	13		2,438,011		2,294,625
Loan to St John Establishments	14		234,600		276,000
Total Fixed Assets			4,601,240		4,526,235
CURRENT ASSETS					
Loan to St John Establishments	14	41,400		-	
Debtors	15	1,430,159		188,879	
Short term deposits		413,657		625,337	
Cash at bank and in hand		2,611,878		1,600,956	
Total Current Assets		4,497,094		2,415,172	
CURRENT LIABILITIES					
Creditors: amounts falling due within one year	16	(72,213)		(89,221)	
Net Current Assets			4,424,881		2,325,951
Total Assets less Current Liabilities			9,026,121		6,852,186
NET ASSETS	18		9,026,121		6,852,186
THE FUNDS OF THE CHARITY					
General Reserves	19		696,164		397,075
Designated Funds	19		8,251,671		6,383,121
Total Unrestricted Income Funds			8,947,835		6,780,196
Restricted Income Funds	19		78,286		71,990
TOTAL FUNDS OF THE CHARITY			9,026,121		6,852,186

The notes on pages 65 - 98 form part of these financial statements. Approved by the Trustees' Executive Committee of The Order of St John and signed on its behalf by:

Thomas Budd

Chancellor, The Order of St John

Monday 10th July 2024

Statement of Cash Flows for the Year Ended 31 December 2023

	Note	2023 £	2022 £
<i>Cash flows from operating activities:</i>			
Net income for the year		2,030,550	393,167
<i>Adjustments for:</i>			
Amortisation of intangible fixed assets	10	444	443
Depreciation of tangible fixed assets	11	36,516	35,914
Loss on disposal of tangible assets		-	1,034
Deduct interest income shown in investing activities		(125,650)	(3,568)
(Increase)/Decrease in debtors		(1,241,280)	57,473
Increase in creditors		(17,008)	20,759
Net cash provided from operating activities		683,570	505,222
<i>Cash flows used in investing activities:</i>			
Interest income		125,650	3,568
Purchase of tangible fixed assets	11	(9,979)	-
Concessionary loans advanced in year		-	-
Disposals in intangible fixed assets	10	-	-
Net cash provided by/(utilised by) investing activities		115,672	3,568
<i>Cash flows from financing activities:</i>			
Movement in term deposits		211,680	(1,610)
Net cash utilised by financing activities		211,680	(1,610)
Increase/(decrease) in cash and cash equivalents in the year		1,010,922	507,180
Cash and cash equivalents brought forward		1,600,956	1,093,776
Cash and cash equivalents carried forward		2,611,878	1,600,956

The notes on pages 65 to 98 form part of these financial statements.

Notes to the Financial Statements

1. Accounting Policies

General information

The Most Venerable Order of the Hospital of St John of Jerusalem is also known as The Order of St John (“the Order”). It acts as an administrative, coordinating and support body for the St John Establishments worldwide and is unique in combining the characteristic of being a Crown Order of Chivalry, a Christian Confraternity and a Charity. The Order’s mission, vision, objectives and values are set out on page 8 of the Trustees’ Annual Report. The Order’s registered address is St John House, 3 Charterhouse Mews, London EC1M 6BB. The registered Charity number is 235979.

Basis of preparation of financial statements

The financial statements have been prepared under the historical cost convention with items recognised at cost or transaction value unless otherwise stated in the relevant note(s) to these financial statements. The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice: applicable to charities preparing their financial statements in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective from 1 January 2019), the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102) and the Charities Act 2011.

Notes to the Financial Statements

1. Accounting Policies (Continued)

Basis of preparation of financial statements (continued)

The financial statements have been prepared to give a “true and fair” view and have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a “true and fair view”. This departure has involved following Accounting and Reporting by Charities preparing their financial statements in accordance with the latest Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) rather than the Financial Reporting Standard applicable at the time the Charities (Accounts and Reports) Regulations 2008 came into effect.

The Charity constitutes a public benefit entity as defined by FRS 102.

Going concern

The Order’s financial performance, reserves and future cashflows have been assessed by the Trustees at the date of approving the financial statements and they believe that the Charity is able to successfully manage its business risks in the current uncertain economic climate. The Trustees will continue to monitor income and expenditure, limit commitments and adjust costs to counter the impact of any reductions in income using reserves, if necessary, while continuing to further the objectives of the Order.

The Trustees have a reasonable expectation that the Order has adequate resources to continue its operations for the foreseeable future (being a period of at least 12 months from the date of approval of the financial statements) and believe there are currently no material uncertainties that call this into doubt and, in view of this position, the financial statements of the Order have been prepared on a going concern basis of accounting.

Notes to the Financial Statements

1. Accounting Policies (Continued)

Scope of the financial statements

These financial statements comprise solely The Order of St John. The Order does not control its subsidiary undertaking SJEHG. Control is defined under financial reporting standards as having the power to govern and the ability to benefit. Further, the Order does not control any St John Establishment entity. Accordingly, the Order does not prepare consolidated financial statements. SJEHG and St John Pories and Associations file their separate financial statements, as appropriate, in their relevant jurisdictions.

Funds structure

Restricted income funds are funds which are to be used in accordance with specific restrictions imposed by the donor or trust deed. Unrestricted income funds comprise those funds which the Trustees are free to use for any purpose in furtherance of the charitable objects. Unrestricted funds include designated funds where the Trustees, at their discretion, have created a fund for a specific purpose and general reserves. Further details of each fund are disclosed in note 19.

1. Accounting Policies (Continued)

Income recognition

Income has been recognised in the financial statements on a receivable basis. Incoming resources are included in the Statement of Financial Activities when the Order is legally entitled to (or has physically received) the income and the amount can be quantified with reasonable accuracy. Where income is received in advance, recognition is deferred and it is included in creditors except where treatment is otherwise specified by the Charities SORP and where entitlement arises before income is received, the income is accrued.

Contributions to cover the annual running costs of the Order office are receivable from St John Pories and Associations and recognised on the basis of annual agreements between the Order and the individual Pories and Associations.

Donations are recognised when the Order has been notified in writing of both the amount and settlement date. In the event that a donation is subject to conditions that require a level of performance before the Charity is entitled to the funds, the income is deferred and not recognised until either those conditions are fully met, or the fulfilment of those conditions is wholly within the control of the Charity and it is probable that those conditions will be fulfilled in the reporting period.

Legacies are treated as incoming resources once the Order's entitlement is clear and once it is possible to quantify the amount of the legacy with reasonable accuracy. Legacy gifts are recognised on a case by case basis following the granting of probate when the administrator/executor for the estate has communicated in writing both the amount and settlement date. In the event that the gift is in the form of an asset other than cash or a financial asset traded on a recognised stock exchange, recognition is subject to the value of the gift being reliably measurable with a degree of reasonable accuracy and the title to the asset having been transferred to the Charity.

1. Accounting Policies (Continued)

Income recognition (continued)

Grants are recognised when their terms and conditions are met to ensure entitlement to income, when receipt is probable and the amount to be received can be reasonably known.

Rental income, less any reserve in respect of a bad debt provision, from investment properties has been spread over the period to the earlier of the first break point in the lease or the end of the lease, on the basis of the total rent receivable over the period.

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the Charity; this is normally upon notification of the interest paid or payable by the bank.

Expenditure recognition

Expenditure is recognised when there is a legal or constructive obligation committing the Order to the expenditure. All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category.

Grants payable are payments made to other organisations in the furtherance of the Order's objectives. The grants are recognised where either the Trustees have agreed to pay the grant without condition, and there is a reasonable expectation by the recipient that they will receive the grant, or the conditions attached to the grant are outside the control of the Order.

Governance costs principally relate to formal Board meetings including the Trustees' Executive Committee and Grand Council and compliance with constitutional and statutory requirements.

Notes to the Financial Statements

1. Accounting Policies (Continued)

Expenditure recognition (continued)

The Order adopts a policy of allocating costs to the respective cost headings throughout the year, and this allocation includes support costs where they are directly attributable.

Staff costs are allocated based on the estimated time spent by each staff in supporting the various activities. Shared costs (overheads and depreciation) have been allocated to each activity in the same proportions as the total staff costs.

Gifts in kind

Where the value of gifted goods and services can be measured reliably, as determined by the cost to the third party, the value of these goods and services is included within charitable activities and within the appropriate category of incoming resource.

Time donated by volunteers is not valued in the financial statements. Where a Trustee's travel and subsistence costs are paid either by the Trustee himself, or by another party on behalf of the Trustee, but are not recharged to The Order, the income and expenditure relating to those items are recognised only if they can be reliably measured.

Where the value of the gift is immaterial, or cannot be measured reliably, the substance of the transactions is described in the notes to the financial statements.

Taxation

The Order is a registered Charity and therefore is not liable to income tax and corporation tax on income and gains derived from its charitable activities as they fall within the various exemptions available to registered charities.

Irrecoverable VAT has been charged to the statement of financial activities and is included with the expenditure to which it relates.

Notes to the Financial Statements

1. Accounting Policies (Continued)

Heritage assets

The value of the heritage assets cannot be reliably measured and are not reflected in the financial statements.

Intangible fixed assets

Intangible fixed assets represent the value of the Order's trademarks and interests in European Union trademarks held jointly with the other Orders within the Alliance of The Orders of St John.

Trademarks acquired have finite useful lives of ten years and are carried at cost less any accumulated amortisation and any accumulated impairment losses.

Amortisation is calculated using the straight-line method to allocate the cost of trademarks over their estimated useful lives of ten years and is charged to support costs over the activities of the Order. The cost of renewing trademarks is recognised in the statement of financial activities as incurred.

Tangible fixed assets

These are stated at cost less accumulated depreciation. Depreciation is calculated on a straight line basis. The costs of fixed assets, less estimated residual values, are written off over their estimated useful lives at the following rates:

- Land – not depreciated
- Freehold buildings – 50 years
- Furniture and equipment – 4 years

The Order adopts a minimum capitalisation limit of £1,000. However, if components of equipment (e.g. office furnishings or computers) are acquired with individual unit costs below the stated capitalisation threshold but collective costs of above £1,000 and anticipated asset lives are in excess of two years, then these groups of assets are collectively capitalised at the time of purchase.

1. Accounting Policies (Continued)

Investment in subsidiary

The investment in the subsidiary company is shown at cost.

Investments

Investment properties, which are held for the purpose of generating revenue for The Order, are stated at fair value. They are annually valued by an independent valuer with professional advice being obtained on the likelihood of material movements between full valuations to ensure that they continue to be valued in accordance with the Charity SORP.

Concessionary loans to St John Establishments

Loans made to St John Establishments are held at cost less provision for impairment if required. They are public benefit concessionary loans, which are arrangements entered into below the prevailing rate of interest, not repayable on demand and made to further the charitable purposes of the Order. Concessionary loans are discounted if material.

Cash and cash equivalents

Cash comprises cash in hand and deposits repayable on demand, less overdrafts payable on demand. Cash equivalents comprise funds held in term deposit accounts with a maturity of less than three months from the date of acquisition. Deposits with a maturity of over three months but less than one year are disclosed as short term deposits.

Pensions

Employees of the Charity are entitled to join a defined contribution pension scheme. The Charity contribution is restricted to the contributions disclosed in note 8b which include insurance for a death in service benefit of one times an employee's salary. Outstanding pension contributions at the year-end amounted to £nil (2022: £nil). The costs of the pension scheme are included within staff costs and are allocated in accordance with time spent on the differing activities undertaken by the Charity.

1. Accounting Policies (Continued)

Specific management judgements

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the amount reported for assets and liabilities as at the balance sheet date and the amounts reported for income and expenditure during the year. However, the nature of estimation means that actual outcomes could differ from those estimates.

Specific estimates and judgements, with the most significant effect on the amounts recognised in the financial statements, are made by management in the process of applying The Order's accounting policies. These judgements, estimates and assumptions are made on the basis of appropriate past evidence, professional advice and other relevant evidence, and are as follows:

- Investment properties (note 13) – these are valued annually by a RICS qualified valuer independent of The Order. Such valuations use the most relevant and appropriate assumptions to come to an assessment of value in accordance with their professional standards.
- Intangible fixed assets (note 10) – while the costs of maintaining the trademark registration is amortised over 10 years, it is not possible to say whether this has any association with the fair value of the trademark.
- Tangible fixed assets (note 11) – the cost of the freehold land and buildings are depreciated in accordance with the accounting policies and subject to annual impairment review.
- Cost allocation (note 6d) – for the allocation of support costs, direct costs are used where possible. Staff costs are allocated, based on estimates of staff time spent on activities and overheads and depreciation are allocated in the same proportions as staff costs. These costs are analysed and reviewed periodically to ensure a correlation with work undertaken by staff.
- The Trustees do not consider that they control the subsidiary, SJEHG, as set out above, which is a key judgement being applied in the preparation of the financial statements.

Notes to the Financial Statements

2. Contributions from St John Establishments

	Unrestricted £	Restricted £	2023 Total £	2022 Total £
England and The Islands	459,150	-	459,150	327,900
Australia	221,289	-	221,289	147,030
Canada	124,452	-	124,452	124,410
New Zealand	269,920	-	269,920	107,445
Scotland	53,723	34,800	88,523	88,450
United States of America	84,824	-	84,824	84,825
Wales	10,804	-	10,804	53,722
Hong Kong	5,132	-	5,132	19,792
South Africa	9,607	-	9,607	17,500
	1,238,901	34,800	1,273,701	971,074
Singapore	12,603	-	12,603	-
Malaysia	6,500	-	6,500	6,500
Kenya	-	-	-	14,236
Other St John Establishments	-	-	-	200
	1,258,004	34,800	1,292,804	992,010

3. Other Voluntary Income

	Unrestricted £	Restricted £	2023 Total £	2022 Total £
Donations	611,679	15,027	626,706	367,254
Legacies	1,407,921	-	1,407,921	273,929
Donated expenses	2,866	-	2,866	33,182
Events income	-	-	-	-
	2,022,466	15,027	2,037,493	674,365

4. Grants received

Restricted grants of £103,376 (2022: £105,896) were received in the year to further the work of the Mother and Baby programme in Africa.

Notes to the Financial Statements

5. Gifts in Kind

The Order and SJEHG have an agreement in place whereby the Order provides use of the hospital and the Muristan in Jerusalem to SJEHG on 23 year leases at a rent of £10 per annum each. The cost of maintenance on and improvements to the Jerusalem hospital is borne by SJEHG. In the opinion of the Trustees, it would be impracticable to place a value on this facility or on the leases.

SJEHG also occupies part of the Order headquarters building in London at a rent of £1 per annum, under the terms of a Licence to Occupy. The cost of maintenance of the space occupied is borne by SJEHG. The value of this licence in 2023 was estimated at £57,000 (2022: £57,000) following recent rental offers on the investment properties. No value is recognised for this in the Order's financial statements.

The St John Establishments are permitted to use the Order's registered trademarks and Intellectual Property rights (IPRs). The contributions from the Pories include a charge for the use of the IPRs.

Some Establishments are charged a fee for the use of the Order's IPRs based on their ability to pay. In 2023, the amount paid by these fees was £189 (2022: £300).

The Trustees believe that intangible income arising from gifted use of IPRs to be immaterial. No gifts in kind were received in the year (2022: £nil).

Notes to the Financial Statements

6. Total Expenditure

Cost of activities in furtherance of the Charity's objects:

	Expenditure on charitable activities £	Governance costs £	Costs of raising funds £	Other £	2023 Total £	2022 Total £
Staff costs	570,639	129,582	28,909	-	729,130	583,229
Support cost	182,914	15,219	4,624	-	202,757	248,550
Grants made	364,967	-	-	-	364,967	440,006
Other costs	104,480	123,287	3,991	351	232,110	218,913
Total	1,223,000	268,088	37,524	351	1,528,963	1,490,776

Total expenditure in the year is stated after charging:	2023 £	2022 £
Depreciation	36,516	35,914
Amortisation	444	443
Audit fees	17,150	15,504

6a. Cost of raising Funds

The cost of generating funds of £37,524 (2022: £54,947) principally relates to the staff costs of employing a fundraiser together with online fundraising costs and production of promotional material.

Notes to the Financial Statements

6b. Expenditure on Charitable Activities

In 2023 the expenditure on charitable activities was £1,223,000 (2022: £1,231,521) of which £1,076,093 (2022:£1,080,384) was expenditure from unrestricted funds and £146,907 (2022:£151,137) was expenditure from restricted funds. Charitable activities undertaken by the Order are detailed in the Report of the Trustees.

The following significant grants were made to St John Establishments:

	2023 No of grants	2023 £	2022 No of grants	2022 £
Malawi	3	168,277	4	191,419
Zambia	2	74,428	2	96,614
Zimbabwe	1	49,248	1	51,944
Uganda	1	31,911	1	27,782
Ghana	-	-	1	2,843
Solomon Islands	1	1,103	2	42,020
Antigua	-	-	1	1,548
Barbados	-	-	2	3,667
Jamaica	1	40,000	1	638
Trinidad and Tobago	-	-	1	1,590
Other (Malteser International)	-	-	1	20,000
	9	364,967	17	440,066

Notes to the Financial Statements

6b. Expenditure on Charitable Activities (continued)

These grants were made for the following activities:

	2023 £	2022 £
Mother & Baby	263,342	303,241
First Aid / Social Enterprise	18,159	23,202
Disaster Preparedness	-	20,000
St John Scotland Home Based Care grant	29,388	34,442
Regional Meetings	-	5,895
St John's Day appeal	-	1,548
Christmas appeal	-	2,843
Success model	-	6,875
Emergency grant	54,078	42,020
	364,967	440,066

6c. Governance Costs

	2023 £	2022 £
Staff costs	129,581	89,451
Professional and legal fees	10,611	22,046
Audit fees	17,150	15,504
Support costs allocated	15,219	15,180
Board of Trustee costs	95,526	77,686
	268,088	219,867

Notes to the Financial Statements

6d. Analysis of Support Costs

	Expenditure on charitable activities £	Governance costs £	Costs of raising funds £	2023 Total £
Running costs	89,073	3,542	4,010	96,625
Facilities management	66,434	7,382	-	73,816
Finance	865	296	24	1,185
Information technology	25,119	3,842	591	29,551
Bank charges	1,422	158	-	1,581
	182,914	15,219	4,625	202,758

	Expenditure on charitable activities £	Governance costs £	Costs of raising funds £	2022 Total £
Running costs	125,400	3,437	3,809	132,646
Facilities management	78,045	8,672	-	86,717
Finance	967	280	25	1,272
Information technology	23,448	2,605	-	26,053
Bank charges	1,675	186	-	1,861
	229,535	15,180	3,834	248,549

7. Taxation

The Order of St John is a charity registered in England and Wales and applies all its income for charitable purposes. It therefore claims and obtains exemption from income and corporation tax.

Notes to the Financial Statements

8. Analysis of Staff Costs and Remuneration received by Key Management Personnel

8a. Employee Numbers

The monthly average number of employees, including part-time staff calculated on an average headcount basis, analysed by function was:

	2023 Number	2022 Number
Charitable activities	4	5
Support	4	1
Governance	3	2
	11	8

8b. Staff Costs

	2023 £	2022 £
Salaries	598,016	474,608
Social security costs	64,346	52,417
Pension costs	66,679	52,324
	729,041	579,349
Other staff costs	0	3,880
	729,041	583,229

Other staff costs relate to professional memberships.

8c. Emoluments of Employees

	2023 Number	2022 Number
£60,001-£70,000	1	-
£70,001-£80,000	1	-
£140,001-£150,000	1	1

8c. Emoluments of Employees (Continued)

All employees are members of the organisation's defined contributions pension scheme detailed in note 22.

The Order considers its key management personnel to be the Trustees and the Secretary General. The total employment benefits, including employer pension contributions of the key management personnel, were £179,704 (2022: £173,297).

9. Heritage Assets

Heritage assets comprising the Great Banner (an embroidered banner) and the Cape of Reconciliation (an embroidered cape) were made and gifted to the Order in 1984. These objects are stored in the "Order of St John Museum" owned and maintained by the Priory of England and the Islands. The rights to a small share of the Kolossi Castle (which was built in 1454 by the Hospitallers of St John in Cyprus) were acquired in 1913 at a nominal value.

The net book value of the heritage assets is £nil reflecting that there is no realistic resale market for these assets.

Notes to the Financial Statements

10. Intangible Fixed Assets

	2023 £	2022 £
Cost:		
At 1 January	16,772	16,772
Additions	-	-
Disposals	(1,567)	(1,567)
At 31 December	15,205	15,205
Accumulated amortisation:		
At 1 January	(12,099)	(11,655)
Charge for the year	(444)	(444)
At 31 December	(12,543)	(12,099)
Net book value:		
At 31 December	2,663	3,106
At 1 January	3,106	3,550

Intangible assets comprise:

1. Trademarks for the Badge of the Order, name of St John Ambulance, St John Ambulance Caring for Life and Breath of Life;
2. European Union trademarks which include the names Johanniter and St John and the white eight-pointed Maltese or Amalfi cross, on red and black backgrounds of square and circular shapes.

Other Intellectual Property Rights owned by the Order comprise the Arms of the Order and the copyright in all books and publications written prior to October 1999. These have £nil value in the financial statements.

Notes to the Financial Statements

11. Tangible Fixed Assets

	Freehold Land & Buildings in Jerusalem £	Freehold Land in London £	Freehold Buildings in London £	Furniture & Office Equipment £	Total £
Cost:					
At 1 January 2023	619,500	688,457	1,276,440	61,715	2,646,112
Additions	-	-	-	9,979	9,979
Disposals	-	-	-	-	-
At 31 December 2023	619,500	688,457	1,276,440	71,694	2,656,091
Accumulated depreciation:					
At 1 January 2023	322,000	-	334,900	38,334	695,234
Charge for the year	-	-	25,529	10,987	36,516
Disposals	-	-	-	-	-
At 31 December 2023	322,000	-	360,429	49,321	731,750
Net book value:					
At 31 December 2023	297,500	688,457	916,011	22,373	1,924,341
At 31 December 2022	297,500	688,457	941,540	23,381	1,950,878

Freehold land and buildings in Jerusalem comprises:

- The SJEHG Land and Buildings; and
- The Muristan Premises.

The hospital buildings were completed in 1960 on acquisition of the land in Jerusalem. The buildings have been fully depreciated and the residual value of £282,000 included in the net book value of £297,500 above relates to the land, which is not depreciated. Since 1999 all improvements to the property have been incurred by SJEHG. The hospitals and their contents are currently insured by SJEHG for a value of approximately £24.8 million.

11. Tangible Fixed Assets (Continued)

Freehold Land and Buildings in London comprise St John House, 3 and 4 Charterhouse Mews, Clerkenwell, the headquarters of the Order, housing the Order Office and the UK offices of SJEHG; and the associated land. From 2016, part of the ground floor of 3 Charterhouse Mews was let out to The Orders of St John Care Trust and the property is now regarded as a mixed use asset. The apportioned cost of the leased area was removed from tangible fixed assets and transferred to Investment properties. The lease has now ended and as the tenants has not renewed it remains unoccupied at present.

12. Investment in Subsidiary

The investment in subsidiary company is shown at cost £1,625 (2022: £1,625). The Order of St John is the sole member of SJEHG, 4 Charterhouse Mews, London EC1M6BB (Company no.7355619; Charity no.1139527). The Order of St John do not own or control a majority of voting rights of SJEHG and have no ability to control or direct the financial or operating activities of the subsidiary. SJEHG has no share capital and in the event of a winding up the Order's liability would be limited to £10.

The subsidiary is the main provider of eye care in Jerusalem, the West Bank and Gaza. It is a renowned teaching hospital with medical and nursing training programmes. Research and development are also part of the hospitals' activities. All operations and assets of SJEHG with the exception of the freehold interest in land and buildings which are owned by The Order of St John (note 11), are held with SJEHG and its subsidiaries. SJEHG's Annual Report and Financial Statements may be found at www.stjohneyehospital.org.

Notes to the Financial Statements

13. Investment Properties

	2023 £	2022 £
At 1 January	2,294,625	2,408,995
Increase/(Decrease) in fair value of 1 & 2 Charterhouse Mews and leased area of 3 Charterhouse Mews	143,386	(114,370)
At 31 December	2,438,011	2,294,625

The valuation of 1 and 2 Charterhouse Mews, London was carried out at 31 December 2023 by a RICS Registered valuer from John D Wood in compliance with RICS Valuation- Professional Standards 2017. The fair value of the properties has been primarily derived using comparable recent market transactions on arm's length terms. The value of these two properties at 31 December 2023 was £2,125,000 (2022: £2,000,000).

The leased area of 3 Charterhouse Mews was valued on the same basis (floor area) by management as 1 and 2 Charterhouse Mews as at 31 December 2023, as the property was built at the same time, is adjacent, is in the same style and is in the same condition as 1 and 2 Charterhouse Mews. This value at 31 December 2023 was £313,010 (2022: £294,625).

Notes to the Financial Statements

14. Loan to a St John Establishment

	2023 £	2022 £
At 1 January	276,000	276,000
Repaid during the year	-	-
At 31 December	276,000	276,000
Repayable within 12 months	41,400	-
Repayable in more than 12 months	234,600	276,000

A short-term loan of £50,000 was made to the Priory for South Africa in 2020 to enable continuation of the Order's charitable work within South Africa. The loan was unsecured and repayable without interest by the end of June 2021. Subsequently, the Priory asked that payment be deferred for a period, and the Order also agreed to provide a loan of £226,000 to the Priory, to enable further provision of these charitable services. The total loan is now secured on property owned by the Priory for South Africa in South Africa. It continues to be non-interest bearing, and it will be repaid in equal monthly installments from April 2024 to March 2029.

15. Debtors

	2023 £	2022 £
Priorities and other debtors	38,716	141,815
Amounts due from subsidiary undertaking	3,015	2,212
Prepayments and accrued income	1,388,428	44,852
	1,430,159	188,879

Notes to the Financial Statements

16. Creditors

a) Amounts falling due within one year

	2023 £	2022 £
Deferred income	1,843	1,843
Accruals	36,182	71,249
Other creditors	34,187	16,129
	72,212	89,221

b) Deferred Income

	2023 £	2022 £
At 1 January	1,843	3,722
Released in year	(1,843)	(3,722)
Amounts charged to deferred income during the year	-	1,843
At 31 December	-	1,843

Deferred income relates to insurance recoverable from tenants and the amortisation of future rental income.

17. Capital and other Commitments

At the end of December 2023, contracts were in place committing the Order to the following payments in respect of a customer-relationship management (CRM) solution, a photocopier and IT services.

Payments due

	2023 £	2022 £
Not later than one year	948	1,142
Later than one year and not later than five years	-	857

Operating lease expenses related to these commitments

During 2023 operating lease rentals were £1,190 (2022: £1,174).

Notes to the Financial Statements

18. Analysis of Net Assets

	Fixed assets	Other net assets	2023	Fixed assets	Other net assets	2022
	£	£	Total £	£	£	Total £
Restricted Income funds	-	78,286	78,286	-	71,990	71,990
Designated funds	4,356,661	3,895,008	8,251,669	4,250,235	2,132,886	6,383,121
General reserves	-	696,163	696,163	-	397,075	397,075
	4,356,661	4,669,457	9,026,118	4,250,235	2,601,951	6,852,186

Notes to the Financial Statements

19. Statement of Funds 2023

	1 January 2023 £	Income £	Expenditure £	Transfers £	31 December 2023 £
Restricted Income Funds					
Emergency Relief Fund	38,893	15,027	(12,975)	-	40,945
Mother & Baby (child health)	(1,034)	34,800	(29,388)	-	4,378
St John Scotland HBC Grant	16,288	103,376	(89,544)	-	30,120
Jamaica	15,000	-	(15,000)	-	-
Christmas Appeal	2,843	-	-	-	2,843
Total Restricted Income Funds	71,990	153,202	(146,906)	-	78,286
Designated Funds					
St John Association Development Fund	1,637,063	2,150,382	(218,059)	-	3,569,385
Website Redevelopment Fund	26,823	-	-	-	26,823
Estate Fund	107,000	-	-	-	107,000
HR Reserve Fund	76,800	-	-	-	76,800
Great Officers' Travel Fund	10,000	-	-	-	10,000
Regional Conferences Fund	5,000	-	-	100,000	105,000
Covid-19 Fund	270,200	-	-	(270,200)	-
	2,132,886	2,150,382	(218,059)	(170,200)	3,895,008
Fixed Asset Reserve					
Tangible	1,950,879	-	(36,516)	-	1,914,363
Intangible	3,106	-	(444)	-	2,663
Investment in subsidiary	1,625	-	-	-	1,625
	2,294,625	143,386	-	-	2,438,011

Notes to the Financial Statements

19. Statement of Funds 2022 (Continued)

Investment properties					
	4,250,235	143,386	(36,960)	-	4,356,661
Total Designated Funds	6,383,121	2,293,768	(255,019)	(170,200)	8,251,669
Other Unrestricted Income Funds					
General Reserves	397,075	1,255,927	(1,127,038)	170,200	696,163
Total Other Unrestricted Funds	397,075	1,255,927	(1,127,038)	170,200	696,163
Total Unrestricted Funds	6,780,196	3,549,696	(1,382,057)	-	9,026,119
Total Funds 2023	6,852,186	3,702,981	(1,559,479)	-	8,995,687

Notes to the Financial Statements

19. Statement of Funds 2022

	1 January 2022 £	Income £	Expenditure £	Transfers £	31 December 2022 £
Restricted Income Funds					
Emergency Relief Fund	36,813	2,080	-	-	38,893
Mother & Baby (child health)	27,087	105,896	(116,695)	-	16,288
St John Scotland HBC Grant	(1,320)	34,728	(34,442)	-	(1,034)
Christmas Appeal	2,043	800	-	-	2,843
Jamaica	15,000	-	-	-	15,000
Total Restricted Income Funds	79,623	143,504	(151,137)	-	71,990
Designated Funds					
St John Association Development Fund	1,170,957	755,035	(288,929)	-	1,637,063
Website Redevelopment Fund	26,823	-	-	-	26,823
Estate Fund	107,000	-	-	-	107,000
HR Reserve Fund	76,800	-	-	-	76,800
Great Officers' Travel Fund	10,000	-	-	-	10,000
Regional Conferences Fund	5,000	-	-	-	5,000
Covid-19 Fund	270,200	-	-	-	270,200
	1,666,780	755,035	(288,929)	-	2,132,886
Fixed Asset Reserve					
Tangible	1,987,826	-	(36,947)	-	1,950,879
Intangible	3,550	-	(444)	-	3,106
Investment in subsidiary	1,625	-	-	-	1,625
Investment properties	2,408,995	-	(114,371)	-	2,294,624
	4,401,996	-	(151,761)	-	4,250,235
Total Designated Funds	6,068,776	755,035	(440,690)	-	6,383,121

Notes to the Financial Statements

19. Statement of Funds (Continued)

Other Unrestricted Income Funds

General Reserves	424,990	985,404	(1,013,319)	-	397,075
Total Other Funds	424,990	985,404	(1,013,319)	-	397,075
Total Unrestricted Funds	6,493,766	1,740,439	(1,454,008)	-	6,780,196
Total Funds 2022	6,573,389	1,883,943	(1,605,146)	-	6,852,186

Restricted Income Funds

The Emergency Relief Fund £39,842 (2022:£38,893) was set up by St John Establishments to underwrite funding for urgent humanitarian relief in the event of disasters in regions where St John operates.

The Scottish Government via St John Scotland gave funds to be used by the Mother and Baby programme in Malawi. Money not spent, is carried forward as these programmes in Africa continue into 2023.

The St John Scotland PHC fund of £4,378 (2022: (£1,034)) comprises donated funds to enable the primary healthcare programme in Malawi to continue.

The money donated for Jamaica was fully spent out in 2023.

19. Statement of Funds (Continued)

Designated Funds

The St John Association Development Fund of 3,569,385 (2022: £1,637,063) comprises funds that have been designated to support the St John Associations. This fund supports the Mother and Baby programme, the Social Enterprise Development programme, The Disaster Recovery programme and other supporting and programme developing activities.

The Website Redevelopment Fund of £26,823 (2022: £26,823) was set up to fund the redesign and rebuilding of the Order's website. This is expected to be utilised over the next one to four years as the website continues to be improved with additional films and photography portraying the work of The Order of St John.

The Estate Fund of £107,000 (2022: £107,000) was set up to provide funds to maintain the capital value of the Charterhouse Mews properties and as a reserve to cope with any potential serious adverse cash flows arising from ownership of the Charterhouse Mews estate. It is planned to use this reserve in due course.

The HR Reserve Fund of £76,800 (2022: £76,800) has been set up to provide funds for the periodic recruitment of Great Officers and staff members and to ensure that The Order of St John is able to meet its employer commitments.

The Great Officers' Travel Fund of £10,000 (2022: £10,000) is a fund to ensure the international travel costs of the recent appointees as Great Officers can be met as they carry out their duties on visits to St John Establishments throughout the world.

The Regional Conferences Fund of £105,000 (2022: £5,000) has been established to ensure that regional conference costs can be met as they occur.

The Covid-19 Fund was set up at the end of 2020, with a transfer from General Reserves to fund deferred travel. The general surplus at the end of 2023 was £0 (2022: £270,270) with the funds transferred back into General Reserves.

Notes to the Financial Statements

19. Statement of Funds (Continued)

Designated Funds (Continued)

The Fixed Asset Reserve of £4,356,661 (2022: £4,250,235) is a designated fund that represents fixed assets used to enable the Order to carry out its charitable mission and to fund the investment in properties but excludes concessionary loans.

Unrestricted Income Fund

The General Reserves of £696,163 (2022: £397,075) are free reserves which are used by the Trustees to spend on the Charity's general charitable objects.

Notes to the Financial Statements

20. Trustees (as defined at page 42)

The Trustees all give freely their time and expertise without any form of remuneration or other benefit in cash or kind (2022: £nil). With the exception of the Great Officers and the independent board Trustee, expenses incurred by those acting as Charity Trustees and Senior Management of the St John Establishments are the responsibility of their respective Establishment in respect of travel, accommodation and subsistence at Board meetings.

The four (2022: four) Great Officers' travel, accommodation and subsistence expenses, incurred in the course of their charitable activities, amounted to £140,695 (2022: £160,721). No (2022: four) Trustees donated £0 in 2023 (2022:£2,627). Other senior volunteers claimed £nil (2022: £nil) for travel, accommodation and subsistence during 2023; The Order's committees are served by volunteers in honorary positions. These senior volunteers included eight Trustees (2022: 8)

21. Related Parties

Many of the Trustees of the Order are in positions of influence in organisations that make contributions to the Order. The amounts received from these organisations are:

Trustee	Other roles within St John	Order transactions with Priors
Mr N Heath	Prior, the Priory in the USA	Contribution received £84,825; donation towards emergency project work received of £1,981.25 (2022: £nil) reimbursements of costs and donations of the Priory of £1,061 (2022: £486).
Mr C J Oxley	Chancellor, the Priory in Australia	Contribution received £221,289; travel costs of the Lord Prior of £59,376 (2022: £86,314) paid to the Priory.
Sir P M Williams	Prior, the Priory for Wales	Contribution received £10,803, reimbursement of Priory costs £nil (2022: £nil).
Sir A J Cash	Chairman, SJEHG	During the year, the Hospital reimbursed the Order £2,212 (2022: £3,526). The SJEHG debtor was £3,015 (2022: £2,212) at the year end. The Order leases the hospital and other buildings in Jerusalem to SJEHG at a peppercorn rent. In the opinion of the Trustees, it would be impracticable to place a value on this facility.
Mr J Whitehead	Chancellor, the Priory in New Zealand	Contribution received £269,920; travel costs of the Sub Prior of £30,804 (2022: £30,339) paid to the Priory.
Mr S Shilson	Prior, the Priory in England	Contribution received £459,150.
Dr C H Chung	Prior, Priory of Hong Kong	Contribution received £5,132.

Notes to the Financial Statements

22. Statement of Financial Activities for the Year Ended 31 December 2022

	Note	Unrestricted Funds £	Restricted Funds £	Total 2022 £
INCOME				
Donations and Legacies				
Contributions from St John Establishments	2	957,282	34,728	992,010
Other voluntary income	3	671,485	2,880	674,365
Charitable Activities				
Grants	4	-	105,896	105,896
Investments				
Rental income		106,665	-	106,665
Building insurance income		1,439	-	1,439
Interest income		3,568	-	3,568
Other Income				
Other Income		-	-	-
Total Income		1,740,439	143,504	1,883,943
EXPENDITURE				
Costs of raising funds	6a	(51,119)	-	(51,119)
Charitable activities	6b	(1,080,384)	(151,137)	(1,231,521)
Governance costs	6c	(219,867)	-	(219,867)
Other	6	11,731		11,731
Total Expenditure	6	(1,339,639)	(151,137)	(1,490,776)
Net income (expenditure) before revaluation		400,800	(7,633)	393,167
Revaluation loss on investment properties	13	(114,370)	-	(114,370)
Net Movement in Funds		286,430	(7,633)	278,797
Total Funds brought forward at 1 January		6,493,766	79,623	6,573,389
Total Funds carried forward at 31 December	19	6,780,196	71,990	6,852,186

Notes to the Financial Statements

23. Pension Costs

Current employees are members of The Pension Trust's Federated Retirement Plan, a direct contribution scheme, and life cover has been purchased. During 2023, the Charity paid contributions at the rate of 11% (2022: 11%) of pensionable salary during the year and Members paid contributions between a minimum of 2.5% and the Statutory Lifetime Allowance limit during the accounting year.

Pension costs are included in staff costs and are allocated on the basis of staff time spent on activities in the financial statements. Pension costs, as with all other staff costs are paid from the unrestricted funds of the Order.



St John
International

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Registered Charity No. 235979

Accounts

ANNUAL REPORT 2022



St John
International



St John International Annual Report 2022



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St John International ("SJI") is the working name of The Most Venerable Order of the Hospital of St John of Jerusalem and is also known as The Order of St John ("the Order").

Message from Professor Mark Compton, Lord Prior

The Order of St John is unique in being a working order of chivalry and a global healthcare charity. While respecting and honouring our historic roots, we have evolved into a modern, even more relevant organisation addressing the contemporary healthcare needs of the communities we serve. I am proud to be the senior leader, under our Sovereign and Grand Prior, of our family of charities which provide life-saving treatment and life-changing care in forty-four countries and territories around the world.

Our recently developed and launched global strategy provides a clear framework to grow and strengthen the organisation and increase our worldwide impact. Working regionally, we are driving up standards to increase the impact and quality of what we do, developing the tools to deliver more and better together, and to improve the understanding and profile of the Order's global role. The strategy is underpinned by our Values which define who we are and how we deliver our services everywhere we work.



Professor Mark Compton, Lord Prior

We work for and with communities, building resilience as we go. We adapt our offer to meet today's needs with professionalism and excellence while remaining true to the values and ethos which link us to our origins in the Holy Land nearly a thousand years ago. The Order and its manifestations such as "St John Ambulance" are well recognised and highly trusted worldwide, and we work actively to protect them.



St. John Ambulance Canada

2022 was a year of both change and consolidation for St John. We were very saddened by the passing of our late Sovereign Head in September. I was honoured to represent the Order in the ceremonial procession at the state funeral of Queen Elizabeth II. My companions in the procession, Ms Nakkita Charag, a St John volunteer and member of the Order's young leadership in England, and Dr Ahmad Ma'ali CEO of the Eye Hospital in Jerusalem exemplified the best of the Order - dedicated service, medical excellence and inclusivity.



St John South Africa



HRH King Charles III, Sovereign Head and Professor Mark Compton, Lord Prior

His Majesty King Charles III acceded to throne and became Sovereign Head of our Order. All St John people look forward to the leadership of our new Sovereign Head, and continuing the long and distinguished history of the Order of St John as a Crown Order of Chivalry, giving service to the most needy members of communities everywhere we work.

In the past year, continuity was provided by a clear focus on our Mission – to be a global leader in first aid and medical responses to community healthcare needs. Our services are provided by a unique mix of volunteers and employed healthcare staff. They have delivered results impressive in both their scope and scale. In 2022, we trained over a million people in first aid in forty-four countries and territories; in England alone, we provided 1.2 million hours of ambulance support to the NHS; in Fiji, we opened the first ever National Ambulance Control Centre; and in Papua New Guinea two new ambulance stations and a control centre in the capital; and finally, in Canada our volunteers provided over six hundred hours of first aid support in a day during the Pope’s visit. The Priory in the USA raised their biggest donation ever of \$2.8million for the St John Eye Hospital.



Our Lord Prior in King Charles III's Coronation Procession



Hato Hone St John

Following the turmoil of the COVID years, St John people across the globe were able to return to a more familiar operating environment and to focus on rebuilding capacity and service to pre-pandemic levels. In many places, strong partnerships developed during the pandemic have brought new opportunities for co-operation with government as St John delivers vital ambulance and healthcare services to complement the existing state provision. In England, St John secured a £30 million contract with the NHS to provide auxiliary ambulance services. In Malaysia, St John is staffing ten ambulance hotspots in areas where the state has been unable to establish a service. Our Mother and Baby Programme in four African countries (Zimbabwe, Zambia, Uganda and Malawi) passed significant milestones in 2022, enrolling our 120,000th woman onto the programme and delivering community education on maternal health to over half a million listeners since 2016. In the place where we began, dedicated doctors and nurses provided life altering eye surgery to more than 6,000 patients in Jerusalem regardless of race and faith, transforming their livelihoods and safeguarding their future earning potential.

Working in partnership with local organisations and drawing our staff and volunteers from the local community means that St John knows and understands local needs. Whilst we are a global organisation we are very much “local” in our efforts and how we develop.

St John can do all this thanks to the generosity of our supporters and the hard work of the hundreds of thousands of volunteers of St John people from the Solomon Islands to British Columbia who tirelessly dedicate themselves to the Order’s work. Our Grand Council meeting in 2022 took as its theme ‘living our values’. This annual report seeks to illustrate how we do that every day, everywhere we work. It is both a tribute to our volunteers and staff, and a statement of intent for the future. We continue to aspire to reach more people in more places and deliver the care they need. We will do this with the ongoing trust of the communities we serve, the generous and much needed support of our benefactors and the inspiring dedication of our St John people.

**Pro Fide : Pro Utilitate Hominum
For the Faith and For the Service of
Humanity**

The Order of St John: Our Work in 2022

We lead in first aid and community healthcare.

The Order of St John's International Office in London supports St John operations around the world to deliver their services. It provides practical (including financial) support, guidance and strategic direction to help all St John establishments to work towards our shared goal of being leaders in first aid and community healthcare.

Underpinning our global strategy, which we began work on in 2020 is a new regional approach putting the expertise of our largest and most experienced establishments, the Pories, at the service of the smaller Associations as they grow in scope and expertise to deliver more valuable help to more people in the forty-four countries and territories where we are present.



Hato Hone St John

The International Office has supported regional meetings, brought together communities of practice to facilitate the sharing of best practice, and supported regional leaders to resolve challenges with governance and leadership in establishments identified by the trustees.

With the help of external consultants, we concluded work on establishing a baseline for effective safeguarding in every St John organisation, and with expert input from the Audit and Risk Committee, have developed a more professional risk management approach focussing on risks to our reputation, operations and delivery.

Following conversations with the members of our Women's Network, St John International agreed to consider representation at all public events to ensure women and girls are equally represented at St John major events, investitures and church services, and to ensure more equal representation of men and women on St John International Nominations Committees.

Communication from the Office to all establishments has increased, highlighting success and reinforcing the 'one St John' message at the heart of the global strategy. Co-operation and collaboration are at the heart of the International Office's approach to working with Pories and Associations. The global strategy sets ambitious aims for the worldwide St John family, and the Office's work this year has helped advance progress towards these goals. A new funding arrangement provides a sustainable footing for the Office, allowing us better to plan future activity.



Hato Hone St John

Our Impact

The Order of St John's global family of healthcare charities delivers community-based and community-focussed care in forty-four (principally Commonwealth) countries and territories.

Since the COVID-19 pandemic, St John organisations have worked swiftly to adapt and refocus, building on the partnerships developed with local governments and community organisations during the pandemic period. St John is an international family of charities whose mission is to lead globally in First Aid and medical responses to community healthcare needs. Our vision is to enhance the reach and effectiveness of St John globally through focus on our mottoes:

Pro Fide : Pro Utilitate Hominum

For the Faith and For the Service of Humanity



St. John Ambulance Canada

Our Impact



**192,756 dedicated
volunteers worldwide**
*more than half of them
younger than 18*



12,000 paid staff members

In 2022...



**1.6million+ emergencies responded to, and
people treated, worldwide**
1,065,708 assisted by ambulance
752,910 received care within their community

*This data was collated via our annual
Measurement Exercise.*



**1,120,693 million
people trained in first aid
and other healthcare activities**

We are guided by our objects as set out in our Governing Statutes:

- To encourage all that makes for the spiritual and moral strengthening of humanity;
- To encourage and promote all the work of humanity and charity for the relief of persons in sickness, distress, suffering or danger without the distinction of race, class or religion; and
- To render aid to the sick, wounded, disabled or suffering.

Underpinning our work wherever we operate are our values which define us. Our values also provide a direct link to our roots a thousand years ago and provide direction and definition to what we do and how we do it.

The following stories illustrate our impact through the words and experience of St John people in 2022. Each story additionally highlights one of our eight values.



St. John Ambulance Canada



St. John Ambulance Canada



St. John Ambulance Canada

Our Values

Respect

Unselfishness

Excellence

Openness and Transparency

Devotion

Togetherness

Diversity and Inclusiveness

Faithfulness



The Banner of the Order of St John flies over St John House, London

"Showing respect and loving kindness for all humanity: Everyone, no matter their age, gender, race, creed, political affiliation or national identity, or what they may have done, will receive loving kindness from St John without discrimination."

Dr Kenny Lee, St John Malaysia:

Our mobile clinic was conceived by our Area Commander, back in 2015. We wanted to expand our core operation service as an ambulance provider to offer something with greater significance, and we see our mobile clinic as being able to reach out to more people as opposed to just serving a casualty. Our mobile clinic can also be activated in dire times like flood, fire, earthquake, pestilence etc., as a disaster response unit; thus allowing us to offer an agile unit responding to calamities in terms of both numbers and speed – making our St John care more relevant in needier times.

We have prioritised our resources to the “most vulnerable” segments of Malaysian society, delivering the biggest health impact to where it is needed most:

- **Orang Asli:** The indigenous people of Malaysia, the aboriginal races of the Malay peninsula are still being marginalised in terms of infrastructure, education and income. They make up 40% of the lowest group of Malaysia, and 99% of them are below the B40 category of RM4000/month - many are just living by the day.
- **Refugees:** Refugees in Malaysia come from all over the world from Somalia to Syria to Afghanistan to Myanmar to Sri Lanka. Because most of them have no legal documents, existing merely by the mercy of UNHCR, many do not have stable income. It is reported in 2013, almost 30% earned less than RM500 a month and 58% just managed to earn RM500-1000 a month.

- The elderly, the orphaned and the disabled: within the Malaysian society, as like in any society, not everyone has the privilege of being endowed with wealth but miseries of life. Sadly, these three categories are often left out of the bandwagon of prosperity, and we try to deliver as much medical care as we can to them.

The provision of healthcare follows an eternal equation between accessibility of the people and accessibility of medical service. So, in ANY situation arising problems from either on the part of the people (income, legal documents, distance, mobility, etc.) or on the part of the medical service (cost, distance, clinic time versus working hours) there will be inaccessibility of healthcare. Refugees are one example where they are not only disadvantaged in terms of income, but they are also required under Malaysian law to pay a registration fee that is more than 10 times to that of a local. They are also devoid of legal documents, which risks them being deported back to their country of origin. By providing a free mobile clinic, we have effectively cut down the problem of cost, distance (we go to them), and timing (our timing is off working hours). From our experience it is often not the availability of healthcare, which is the problem, rather the accessibility of it.



St John Ambulance Malaysia



St John Ambulance Malaysia

We try to organise our mobile clinic once every month, but on average in practice it is once every 1.5-2months. After getting the right contact, we will survey the area and hold a brief discussion with the Community Leader (tok batin, ketua kampung, pengerusi etc.) to find out their needs and feedback – this also supports us to ensure our logistics are done correctly and that the news of our project is being disseminated to the villagers. On average, we see 80-100 patients per session. In 2016, we saw 125 people; 2017, 214 people; 2018, 501 people; 2019, 479 people; 2020, 128 people; 2021 (COVID); 2022, 458 people.

The entire mobile clinic team of Southern Selangor Division consists of various personnel with colourful backgrounds with everyone lending a helping hand through one spirit of volunteerism. During the mobile clinic session, the 'core' of the health care services, i.e., vital signs and registration, medical consultation and dispensaries are carried out by volunteer doctors, nurses and pharmacists to ensure high quality medical care is given. While the auxiliary units, in charge of logistics, equipment, tables and chairs, crowd control etc. are done by volunteers from other backgrounds like students, lawyers, business employees, bankers etc.

We have a good mixed blend between various backgrounds, races, ages, sexes and experience levels, with everyone learning a knack or two from someone else and the elders passing the know-how of mobile clinic to the newcomers.

Because of human dynamics, our volunteers can change due to change of workplace, marriage, migration, studies etc. However, with God's grace, we are still blessed with a sizeable community to carry out our mission. We have 1 WhatsApp doctors' group with at least 10 doctors responding to the call of help; whilst not all are available all the time, we have at least 1-2 doctors who are 'readily available' for any mission. At present we have at least 2 regular nurses and 1 regular pharmacist in our team. We look forward to increasing our pool of volunteers so larger missions can be carried out. As for the auxiliary duties we have at least 15 members to help, but the numbers may change depending on the scale of the mission.



St John Ambulance Malaysia

St John Ambulance's mission has always been one associated with the 'sick and underprivileged' beginning from 11th century Knights of St John attending to the sick pilgrims in Jerusalem right to this very day as ambulance and first aid providers. The mission of our free mobile clinic is in line with the sacred motto of St John Ambulance, befitting like a sword to its scabbard. By providing this mobile clinic, I believe we have carried this mission to a higher level by saving more lives, while carrying the good name of St John ambulance to the hearts of many.

Through the mission of our mobile clinic, we have worked with various organisations from UNHCR, Malaysia Ministry of Health, Lion's Club, Gleneagles Hospital etc. delivering shared medical services, which in turn greatly increases the network of St John Ambulance Malaysia to other organisations.

We believe this mission can be shared and implemented to all St John divisions worldwide especially in countries with poor healthcare where the accessibility is a perpetual problem.



St John Ambulance Malaysia

UNSELFISHNESS

"Selflessly helping those in greatest physical, mental and spiritual need without judgment, and building their resilience

We will put the needs of others before ourselves, working for stronger communities."

Shawn McLaren, Head of Training, St. John/Saint Jean Canada:

People who use drugs in Canada face a tremendous amount of stigma, which in many cases prevents them from receiving support and understanding from the general population. Our Opioid Poisoning Response Team (OPRT) is comprised of people who have worked on the front line of this public health crisis, and thus brings compassion, empathy, and a drive to aid those without judgement. Our goal in this effort is to provide two very specific things.

First, getting naloxone into the communities at the center of the crisis.



To date we have distributed over 50,000 nasal naloxone kits into communities where the need is the greatest which has helped save countless lives.

Secondly, we are creating awareness about who is at risk of either experiencing an accidental opioid poisoning, or encountering someone experiencing an accidental opioid poisoning. Everyone is at risk in this crisis. In 2022, there were over 8,000 lives lost to accidental opioid poisoning in Canada. This number continues to grow year over year, across all demographics, and our hope is that by reducing stigma, we can create a population that is willing to carry a naloxone kit, and are willing to act when needed to save a life.



Shawn McLaren, St. John Ambulance Canada

Listen to Shawn describe the work of the Opioid Poisoning Response Team directly here: <https://youtu.be/3bn73yVwiNc>

"Delivering modern care to a high standard, with a clear focus on impact and efficiency.

All those involved in delivery will keep up to date with the latest standards and all our services will be delivered with compassion, to the highest level, ensuring those in most need get the care they require."

Nasrallah Khalilia, Quality Manager, St John Eye Hospital, Jerusalem:

As Quality Manager at the St John Eye Hospital in Jerusalem, I am responsible for delivering excellence in everything we do. I'm proud that we were the first hospital in Jerusalem to be awarded the Gold Seal of Quality in 2013 by Joint Commission International, and that in 2022 we received the same accolade for our outreach services, Gaza hospital and eye clinics. Despite operating in seriously challenging circumstances, we are ISO certified and a member of the World Association of Eye Hospitals, a body requiring all its members to be recognised centres of excellence. We are proud to be global leaders in our field.

We believe that excellence in service means making our care available to everyone, so we need to go the extra mile to reach some people. As the only Eye Hospital in the Holy Land, we offer care to people across the region regardless of their age, sex, colour, religion or ability to pay. We provide not only hospitals but also eye care centres, mobile outreach clinics and screening programmes. We treat routine and emergency cases and if we did not treat our patients, they would often receive no treatment at all for conditions which can have a severe impact on their livelihoods and well-being. I am proud of our commitment to serve the most marginalised areas and poor villages of Palestine without compromising on the quality of our medical attention. Providing that care not only changes lives but also strengthens communities, building their resilience. We carried out 6,900 sight-changing operations in 2022 and treated more than 142,000 patients from Gaza to Hebron.



St John Eye Hospital, Jerusalem

Our long-term commitment to training and developing our own staff and their skills is at the heart of the quality of our care. A commitment to excellence is also at the heart of the training we provide to thousands of specialist doctors and nurses from across our region. We are globally recognised as a centre of excellence and are the only provider of ophthalmic nursing training in the Middle East. I'm particularly pleased that in training women to become specialist nurses, we empower them to play an active role in their communities. To enable us to continue to administer world-class ophthalmic surgery and care, we cooperate in cutting edge research with local universities. Recent projects have investigated the genetic causes of blindness in children, and the prevalence and causes of visual impairment in the Occupied Palestinian Territories.

Financial support for the Eye Hospital's work is provided by St John Pories and Associations around the world. The largest contribution comes from the US Priory which made its biggest ever donation of \$2.8 million in 2022. High-quality eye care needs high-quality, up-to-date equipment and US support has financed the purchase of two retinopathy of prematurity cameras for Gaza and Hebron.

Listen to Nasrallah describe the work of the St John Eye Hospital directly here: <https://youtu.be/IMjOqh6ZzWo>

These screen premature babies to identify those who are at risk of blindness after being in incubators.

Affected babies are then given sight-saving surgery. The Eye Hospital has also acquired an Optic Coherence Tomography machine thanks to US support: over a thousand patients at risk of blindness due to diabetes, corneal problems, glaucoma and hereditary diseases were screened between September and December 2022 using this cutting-edge technology.



St John Eye Hospital, Jerusalem



St John Eye Hospital, Jerusalem



St John Eye Hospital, Jerusalem

OPENNESS AND TRANSPARENCY

"Committing to openness and transparency so that we become a learning organisation.

We will seek to learn from each other. We will share the things that go well, so they can be used by all. We will also be open and honest about our mistakes, so we can all learn and improve for the future."

*Sylvia Chopamba, Programme Director,
St John International:*

I am proud that the Mother and Baby Programme established in 2014/15 continues to deliver tangible benefits to mothers, fathers and babies in Malawi, Uganda, Zambia, and Zimbabwe. The programme reduces the incidence of maternal and new-born deaths through household visits providing advice and information about healthy behaviour. It illustrates the Order's values of openness and transparency in its recent focus on using data to assess the impact that the programme has in the community and learning from that how to make it even better.

At the start of 2022, St John International introduced a new performance monitoring system to collect and store impact data from the programme in one place. The system, called "Nurture", allows for real time performance management by providing monthly information on the adoption of healthy behaviour by participants. Programme managers and volunteers can see immediately whether the advice they are giving is changing what pregnant mothers and their families do and adapt their messaging if it is not working.

We have gathered evidence to show that the programme has made a positive change to the behaviour of women and men in the community, resulting in healthier maternal behaviour and better care of infants. We reached over 23,200 pregnant women, new mothers, and expectant and new fathers in 2022 - 120% of our target. This engagement has promoted healthier behaviour across 7 World Health Organisation identified maternal health indicators.



Mother and Baby Programme, St John International

The proportion of women starting ante-natal care appointments in the first trimester of pregnancy is 47% among our participants, and only 27% among the general population. 85% of new mothers in our programme adopt family planning within 6 months, an improvement from 55% at the start of the programme. We know that these changes in behaviour will reduce maternal and infant mortality and will improve general population health. Nurture's evidence-based approach to decision making within the programme also encourages peer-to-peer learning among participants.

When St John International and the four programme implementing countries came together in November 2022 for a five-day workshop, they reviewed and refreshed the programme's operational Success Model manual. Frank and open exchanges about what did and didn't work allowed us to draw lessons for the future of the programme and develop better tools to improve its impact.



Mother and Baby Programme, St John International



Mother and Baby Programme, St John Zambia



Mother and Baby Programme, St John International



Mother and Baby Programme, St John International

DEVOTION

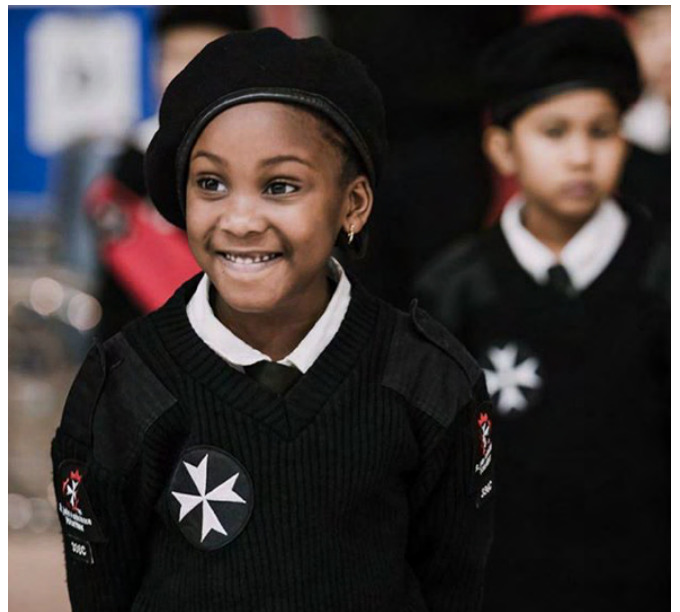
"Building a spiritual home for ourselves and future generations, where all can find fulfilment and meaning through a shared devotion to helping others.

As members of St John we seek to ensure that everyone feels part of one community, devoted to our mission while providing support to each other and to future generations."



St. John Canada

Volunteers are the heart of St John. With over 200,000 volunteers worldwide, we are deeply rooted in local communities and reflect their population. Many of our volunteers spend decades with us - including our Lord Prior who joined St John as a cadet in 1974 at Glebe Cadet Division, Sydney, and our Grand Prior HRH the Duke of Gloucester who recently received an award for fifty years' service to the Order. The devotion of our volunteers is the foundation on which we build all our work. Volunteers from opposite sides of the world with experience at both ends of the age spectrum illustrate why we value them, and how devotion to our mission plays out in the contribution of thousands of people every day.



St. John Canada



Hato Hone St John

James Cordell, St John Cymru (one of the youngest people admitted to the Order):

I joined St John as a student in Aberystwyth. Until that point, although I'd heard of St John, I never really knew much about the organisation. But I soon learned that St John is an organisation that does so much good work in the community. I'm now a county support manager, looking after and recruiting volunteers to make sure they remain engaged and happy, as I have. I'm also involved in fundraising and marketing – talking about what we do in West Wales where I'm based. I do something for St John nearly every day and have learned a huge amount in my four years. Being so closely linked to our community is what makes us special – local people are working for the benefit of local people – St John is cool and special in that way.

My job is in the health sector, but there are lots of people from all walks of life in St John and I love the diversity of people I meet. When I heard that I was being made a member of the Order at 24, I was shocked, not least as I knew that the late Queen has sanctioned my nomination.

But being recognised in this way is not just a huge honour for me, and a spur to keep contributing, it's also encouraging for other young people to know that our contributions are valued and our service rewarded.



James Cordell, St John Cymru

Val Dempsey, Senior Australian of the Year 2022:

As a St John volunteer of over 50 years, I have grown up with the organisation, and seen first-hand the exemplary work our volunteers do every day. My journey started when I was just a girl – seeing a neighbour heading off in her St John uniform with a purpose of ‘going to help people’. It sparked a desire to become a Cadet in my primary school years. Today in Australia, our Cadet Youth are still a bright beacon for the future of our many services. St John has been a significant part of my life and provided me with opportunities to learn, grow and serve my community. More recently, our work during the COVID Pandemic response and Black Summer Bushfires of 2020, has been both challenging and rewarding.

I am very proud to be continuing my work as an active Volunteer for St John Ambulance ACT.

I am perhaps most proud of the work I have achieved to progress the national dialogue about the importance of First Aid training for drivers on our roads. Sadly, through family experience, I know of the tragic loss of life that can occur in road accidents, and how important first aid intervention can be in the vital minutes as bystanders wait for an ambulance to arrive, to help those injured.



Together with St John Ambulance Australia I have been using my experience and public platform to advocate for Australian states and territories to make First Aid Training a mandatory prerequisite to gaining a driver’s license. This will have a lifesaving impact, particularly for our young people. We have had some great success in launching a new, free eLearning application:

www.driverfirstaid.org.au

and slowly, we are gaining the interest of the people who can influence a positive change through policies and practice. In this way, I am excited about the future and my legacy with St John.



Val Dempsey, Senior Australian of the Year 2022

Val Dempsey and her daughter at the launch of Driver First Aid

TOGETHERNESS

"Working to create a sense of one family of St John by strengthening and bringing together our many locally-led organisations around a common vision and common values.

Based across the world and mainly in the Commonwealth, we endeavour to help and support the one family of St John."

Cameron Oxley, Chancellor, St John Australia:

As Chancellor of St John Australia, I recognise that at the heart of the Order's global strategy is a sense that we are all part of the same family. We are joined with colleagues across the globe to support our mission to be global leaders in first aid and medical responses to community healthcare needs. On the ground, this means that in our three regions - Europe, the Middle East and Africa; Asia-Pacific; and the Americas - St John organisations are coming together to support each other, collaborate and share knowledge and ideas while delivering excellent services to meet the needs of their communities.

In my own region - Asia-Pacific - Pories and Associations have come together to consolidate regional knowledge on fundraising, with plans to extend collaboration and provide support to improve and extend operational delivery of first aid, ambulance services and community healthcare through training, educational programmes, technical support and effective governance.



Asia-Pacific Regional Meeting



Americas Regional Meeting

Nigel Heath, Prior, Priory in the USA:

Each region is implementing the strategy in ways appropriate to its local context. In the Americas, the Pories of Canada and the USA are supporting Associations in the Caribbean using their own strengths. From the US, we offer assistance with operational management including governance, finance and investment, while our colleagues in Canada are sharing expertise in healthcare and training. We have completed a baseline assessment of every Association and will now work with them to develop professional business plans to drive growth and improve quality across all nine St John Caribbean Associations. Working together, we will reach more people with high-quality services, help our Organisations to become self-sustaining, and reinforce the sense that we are all part of a global organisation, united in our mission and values.



Americas Regional Meeting

DIVERSITY AND INCLUSIVENESS

"Embracing diversity and inclusiveness to support our common purpose, respecting our differences and accepting those of all faiths and none, whilst confident in our Christian roots and traditions. Everyone should feel included in our St John family."

Timoti Pahi, Chief Māori Adviser:
Hato Hone St John has created a comprehensive Diversity, Equity and Inclusion (DEI) plan after conducting internal and external assessments of our culture and current diversity, equity, and inclusion status. The strategy outlines initiatives spanning three years that aim to provide our members with new and improved opportunities to increase their competency and awareness in diverse areas. We offer a wide range of training modules, guest speakers, workshops, and regular communication. We regularly gather employee feedback through surveys regarding DEI and diverse groups to further shape our future efforts.

We keep the broader organisation updated on our progress and provide opportunities to celebrate and foster a sense of belonging.



Hato Hone St John



Hato Hone St John

Listen to Timotei describe Hato Hone St John's DEI plan directly here:
<https://youtu.be/FBUHkiJDs>

Fatima Hoosen, Director - Eye Care, St John South Africa:

St John Eye Care is available to everyone but is geared towards your lower LSM's (Living Standards Measure in South Africa). We believe we play an important role in Eye Care in South Africa. Approximately 80% of the South African population relies on public hospitals and clinics and the remaining 20% of the population has access to private health care. As the majority of eye care professionals are in private practice, access to eye care services are available to only a minority of the population. The nonavailability of affordable services for testing and the provision of spectacles is a gap St John is filling. Our aim is to bring eye care to the uninsured and unemployed and economically compromised.

St John Eye Care serves the community by operating 10 Optometry clinics across South Africa and has been providing eye care services to the public for over 70 years. We have a presence in 6 provinces across the country. We are also very proud of our longstanding relationship and eye clinic at the Chris Hani Baragwanath Hospital which is the largest hospital in the Southern Hemisphere.



St John South Africa

We make sure that our pricing is affordable without sacrificing our service and the quality of products we offer. We also work closely with other community focused organisations and coalitions such as the Air Mercy/Flying Doctors Service as well as the Phelophepha Health train which both travel to very remote rural areas in South Africa.

Our newest and most exciting project is currently under way - the conversion of an ambulance into a mobile eye clinic. Once completed a fully equipped mobile eye clinic with beautiful St John branding will be able to provide the right of sight to those communities that have no access to eyecare.

Our Eye Care team at St John, like our country, is a melting pot of races, cultures, religions, and creeds. This diversity is a great strength of St John as it allows for relatedness and relationship building across all lines.



St John South Africa

Listen to Fatima describe the work of the St John South Africa Eye Care Team directly here: <https://youtu.be/xcnaoZdkHsY>

"Holding ourselves to the highest standards and looking for the best in others, we are faithful to the vision of our founders.

Presuming good faith in each other, we hold ourselves and each other to account for high standards of propriety and behaviour, and honour those who do good works."

Susannah Chow, CEO, St John Hong Kong: Since its beginnings in 1884, St John Ambulance Hong Kong has remained faithful to the mission and values which guide our work. I have been CEO of St John since 2007. I am proud to lead an organisation which remains as relevant and necessary here as when it began. We have adapted to the changing political, economic and health context in which we deliver our first aid and community healthcare services, but not shifted our focus and commitment to serve our community professionally. In recent years, the COVID pandemic has had a huge impact in Hong Kong. St John has stepped up to provide care and support to those most in need, in line with the vision of our founders to help the sick and the poor.

Our community-based approach, working with healthcare professionals and volunteers rooted in their local communities, has allowed us to identify and focus on those in greatest need. We understand what is needed and respond quickly.

When the fifth wave of COVID hit Hong Kong in February 2022, there was an alarming rise in deaths of elderly unvaccinated people in residential care homes. St John rapidly mobilised over 250 trained volunteers including doctors, nurses, dentists and first aid trainers to set up vaccination teams. In visits to 49 care homes over the following six months, the teams administered 5,145 vaccine doses, making a huge contribution in suppressing the spread of COVID amongst the most vulnerable.



St John Hong Kong



St John Hong Kong

Between February and June 2022, we also contributed to keeping construction workers safe as they built six mobile cabin hospitals at Hong Kong's quarantine facilities. Our 840 trained officers and members provided first aid services to ensure that workers had a safe and secure working environment, responding to a new and urgent need.

First Aid has always been at the heart of our activity in Hong Kong, and we have worked hard to ensure that we are able to continue to deliver the high-quality professional training which has defined St John Ambulance Hong Kong for nearly 150 years. With continuing restrictions in place in 2022, we pivoted to a blended learning model. Online theory and face to face practical sessions were delivered in Cantonese to nearly 11,000 students in 2022 equipping them to provide lifesaving First Aid. We will be offering the same course in English and Putonghua in 2023.



St John Hong Kong



St John Hong Kong

Our Future Plans

St John will build on the progress made since 2020 to advance further the vision of a global organisation, recognised as a global leader in first aid and medical responses to community healthcare needs.

The next steps will focus on developing, in collaboration with colleagues around the world, a global set of standards covering the whole range of St John activities. These standards will enable the trustees to assess the performance of every Establishment, and to provide targeted assistance to help Establishments develop sustainable operations using the social enterprise model to fund their charitable activities, and to continue our life-saving work around the world. The division of the St John family into three regional groups underpins the Order's global strategy.



St John South Africa



St John South Africa

By organising ourselves in this way, we believe we can better achieve our shared objectives of having more impact and reach, caring for more people in need in the communities where we work, and growing our international profile to ensure we are properly recognised as world leaders in our key mission of first aid and community healthcare.

Having regional linkages between organisations will provide the structure through which information about our family members can transmit- providing a route to identify areas of concern for the Trustees Executive Committee (TEC) or celebrate our successes in our global communications.

By working within a regional group, St John Establishments should feel more clearly that they are part of a global organisation and see tangible benefits from their involvement. Within the three groups - Europe, Africa and the Middle East; the Americas; and Asia Pacific - and through the sharing of best practice and the provision of expert advice based on successful operations, the larger Establishments will provide vital support to smaller ones wishing to grow and develop, and in the longer term may also see opportunities to set up new St John operations.



St John South Africa

We are producing a success model manual, using the techniques developed for our successful Mother and Baby Programme in four east African countries, to give every St John organisation a tool to establish a sustainable financial footing. This in turn will allow them to extend their reach and develop new services consistent with our mission to serve their communities.

To provide the best leadership for St John in the future, the International Office is coordinating a leadership development programme. The programme will identify future leaders from across the St John family of organisations to support the pipeline of talent for senior leadership positions in the future, with the dual aims of bringing more diversity to our leadership and developing a cadre of leaders with the capacity and experience to take the Order to the next stage of its development.



St John South Africa

A partnership approach will underpin our work to extend the scope and scale of St John's reach. Working with all the members of the St John family, we will identify successful programmes to address community healthcare needs with the potential to be introduced elsewhere. We will look to harness the world-leading expertise of our Eye Hospital team and transfer their skills to a broader, more geographically diverse constituency. Our community and volunteer-centred approach will ensure that our activities are relevant and appropriate. We are increasingly working in partnership with governments to complement their work, building on the trust we have established during the COVID pandemic.

We look forward to continuing to share the successes of our St John family across our wide network of support, and to championing our St John people in the delivery of their services. St John International exists to meet the needs of its people; we are here to unite the St John family around an ambitious common future: to make St John known amongst international technical partners and the public as a global leader in the field of first aid and community healthcare needs.

By sharing knowledge and approaches across St John organisations, we work together to continuously improve the quality and scale of training and care that St John provides around the world and to be the "gold standard" in everything we do.

We are one St John.



St John South Africa



St John Malaysia



St John Malaysia

Financial Review of the Year

Income

The main recurring source of funds for the Order continued to be agreed contributions from St John Establishments of £992,010 for the year (2021: £869,462).

Voluntary income of £674,365 was received in 2022 (2021: £141,973). This income varies from year to year with the level of donations and legacies received, whilst grant income increased to £105,896 from £96,464 in 2021.

A decrease in rental income was recorded in 2022 to £106,665 (2021: £120,758) reflecting the vacant office space within 3 Charterhouse Mews in the year.

Interest on term deposits decreased to £3,568 (2021: £5,771) due to a lower rate of return in 2022.

Resources Expended

Total resources expended in 2022 were £1,490,776 (2021: £1,161,131). The direct costs of charitable activities increased to £1,231,521 (2021: £990,607). Although an increase on 2021 expenditure, these costs were less than planned for 2022 mainly due to some planned programme support being delayed until 2023. However, established programmes such as the Mother and Baby Programme were able to adapt and continue with targets being largely met. There was also additional grant funding in the year for one-off charitable projects.

For other charitable expenditure, there was an increased desire to meet in person colleagues from St John establishments around the world, with an increase in associated travel costs, particularly for the Great Officers. With no travel at all for a number of years due to COVID, there was a renewed emphasis in 2022 on embedding the vital work done in bringing St John establishments together to support each other under the regionalisation model.

Financial Review of the Year

Balance Sheet

As at 31 December 2022, net assets were £6,852,186 (2021: £6,573,389). The Charterhouse Mews properties in London, together with the hospital premises in Jerusalem that are used by SJEHG (St John Eye Hospital Group), represent the most significant assets of the Order.

The Order's cash assets are retained in UK banks in a series of higher-interest term deposit accounts, until such time as they are needed.

Going Concern

The Order's financial performance, reserves and future cashflows have been assessed by the Trustees at the date of approving the financial statements.

The Trustees are confident, and they believe that the Charity is able successfully to manage its business risks in the current uncertain economic climate. The Trustees will continue to monitor income and expenditure, limit commitments and adjust costs to counter the impact of any reductions in income, using reserves, if necessary, while continuing to further the objectives of the Order.

The Trustees have a reasonable expectation that the Order has adequate resources to continue its operations for the foreseeable future (being a period of at least 12 months from the date of approval of the financial statements) and believe there are no material uncertainties that call this into doubt. In view of this situation, the financial statements of the Order have been prepared on a going-concern basis of accounting.

Concessionary Loans & Security

The Order has made loans to Establishments to assist them to continue to service their beneficiaries in accordance with the Order's objectives. No interest is charged to these Priors. There were no new loans made in 2022, with loans totaling £276,000 (2021: £276,000) outstanding at the end of the year. The total loan is secured on property in South Africa and will be repayable to the Order in monthly instalments between 2024 and 2029.

Financial Review of the Year

Investments

The Order continues to hold two investment properties, 1 and 2 Charterhouse Mews, London, and part of the ground floor of 3 Charterhouse Mews. These properties are leased to earn income for the work of the Order but the lease of the ground floor of 3 Charterhouse Mews was not renewed by the tenant during 2021 and remains empty.

Excess funds are held in term deposit accounts.

Raising Support

We continue to strengthen our relationship with our current supporters. We focus on engaging Philanthropists, Trusts and Foundations and Institutional selected charitable projects in Establishments, such as the Mother and Baby Programme. We would like to thank all donors for their support in the last few years, making our achievements possible.

In addition, we have started to develop a global fundraising strategy, which, for the first time, aims to establish a joint effort bringing together fundraising activities within Pories, in addition to their national fundraising. A global case for support, in line with our new global mission statement, will be developed to approach major funders for significant, multi-national projects in our newly established regions.

The new fundraising strategy will further our global strategy development and ultimately help us reach more people.

Financial Review of the Year

Risk Management

The Order identifies risks as they arise, and monitors the major strategic, business and operational risks that it faces. It assesses the mitigating actions that are in place, and, so far as it is able, manages these risks to minimise their effect. The Audit and Risk Committee (ARC) was restructured in 2019, to ensure global and independent input commensurate with the Order's risk profile. The Order increased meeting frequency from 2020 reporting quarterly to the Trustees' Executive Committee and annually to Grand Council. The ARC advises where additional resource is required to manage the Order's risks.

The principal risks faced by the Order lie in the potential reputational risks arising in the many St John Establishments operating around the world, in diverse cultures and environments. Policies and guidance are being revised to provide a strong legal basis on which to operate for all parts of the organisation. The process has been enhanced by the development of an assessment tool for our Associations which provides a mechanism to identify where additional guidance and advice may be helpful to ensure best practice. In addition, the pandemic and the resulting financial and administrative challenges have been difficult to predict.

Through the Unrecognised Orders Monitoring Group, we monitor the use of the St John logo, countering misuse with a register of Intellectual Property, and membership of appropriate organisations to monitor the use of our trademark.

Diversity across the Order, and especially at Board level, is carefully monitored and all parts of the Order are encouraged to work to ensure their membership is representative of the countries in which they operate.

Recent appointments have made a visible impact on our senior leadership profile. We watch for risks associated with both our increasing charitable output and changing regulation with respect to charitable activity and data protection.

Financial Review of the Year

Grant Making Policy

The Order has established its grant making policy to achieve its objects for the public benefit. The Order's aim is to support St John Associations in achieving their charitable objects.

Grants are made to advance aspects of St John Establishments' programming or functioning. This may include projects in First Aid and pre-hospital care, community health, disaster preparedness or other relevant activities.

Grants are also given for strengthening an Establishment's organisational functioning, institutional development or governance with the aim of enabling improved charitable performance. Grants are made to some Establishments to cover costs of attending meetings and events sponsored by The Order of St John.

Recommendations for grants are made by staff and approved by the Secretary General within annual budgets agreed by the Trustees or, otherwise, approved by the Sub Prior of the Order. An exception is the Emergency Relief Fund, where grants are approved by the Secretary General, Sub Prior and Lord Prior. This fund has not been used in 2022.

Financial Review of the Year

Fundraising Policy

- The Order is in compliance with CC20 of the Charity Commission Guidelines on fundraising and best practice recommendations from the Institute of Fundraising.

The Charities (Protection and Social Investment) Act 2016 requires us to report on the following activities:

- Our fundraising for the foreseeable future concentrates on applying for funds from Trusts, Major Donors and Corporate Partnerships. The Order's Head of Fundraising & Communications looks after fundraising on a daily basis and no professional fundraisers or commercial participators are engaged other than for advice.
- The Order has not, nor has anyone acting on its behalf, been subject to an undertaking to be bound by a voluntary scheme for regulating fundraising or any voluntary standard of fundraising in respect of activities on behalf of the Charity.
- The Charity monitors fundraising activities by reporting activities to the Trustees' Executive Committee every quarter.
- We have received no complaints about our fundraising activities.
- In respect of protection of vulnerable people, we do not make general approaches to the public. All members on our database need to confirm that they are happy to receive information and our procedure is to send one follow up letter only.

Financial Review of the Year

Investment Policy

Funds of the Order not immediately required are invested. The current portfolio of investments includes property, term deposits of up to one to two years to maturity and cash at bank on immediate access.

Cash not needed for day-to-day purposes within the next year is invested in fixed rate accounts to earn as high as possible rate of return while maintaining security of funds held. The investment policy has been agreed by the Trustees and is periodically reviewed by the Audit and Risk Committee.

Reserves Policy

The Order's reserves fall into two main categories:

- Restricted income funds which may legally be used only for the purposes specified by the donor, and unrestricted income funds which are free for use for any of the purposes of the Charity as set out in its governing document.
- Unrestricted income funds comprise Designated Funds (those funds that the Trustees have set aside for particular purposes) and General Reserves.

Planned level of reserves

The Charity budgets to deliver its charitable objectives while ensuring financial stability. It does this by aiming to keep an adequate, but not excessive, level in General Reserves, sufficient to ensure that contractual commitments to staff, for premises and programme work, can be made with reasonable confidence. The Order makes this assessment by looking at future cash requirements and setting budgets each year to ensure adequate cash liquidity within the availability of expected cash inflows and adequate levels of contingency.

The appropriateness of the Reserves Policy is reviewed by the Trustees in conjunction with the Order's strategic plan, taking into account the degree of risk associated with the planned development programmes. At the current time, the Trustees have concluded that the overall level of the Order's General Reserve should be maintained at a level of three to six months of annual expenditure.

Financial Review of the Year

Reserves Policy (Continued)

Actual level of reserves

As at 31 December 2022, total Reserves amounted to £6,852,186 (2021: £6,573,389). These are composed of Restricted income funds of £71,990 (2021: £79,623), Designated funds of £6,383,121 (2021: £6,068,776) and General Unrestricted funds of £397,075 (2021: £424,990) The General Unrestricted funds represent 3.75 months (2021: 4.5 months) of expenditure for that year and therefore the Trustees' consider that the reserves are in line with the planned level of reserves.

Accumulated Funds

Full details of funds are set out in note 19 to the financial statements.

In summary they comprise:

- Restricted income funds which contain the Emergency Relief fund, a donation to support a disaster recovery programme in Jamaica and grants received for specific programmes not fully spent at the year end. The grants for specific programmes will be spent during 2022, the Emergency Relief fund will be utilised when needed and the Disaster recovery programme will commence as soon as St John Jamaica is ready to proceed.
- Designated funds represent funds allocated by the Trustees for specific purposes such as supporting St John Associations and one off costs that cannot be covered by income from one year alone.
- It is anticipated that the St John Association Development fund will be expended over three years while being topped up by further donations to allow additional support for Associations to continue on a rolling basis for as long as such donations allow. The Estate fund will fund work in 2023-2024 to maintain the windows of 3 and 4 Charterhouse Mews and renovate existing internal office space. Other funds maybe utilised in the year should the need arise.

Financial Review of the Year

Accumulated Funds (Continued)

- Unrestricted general reserves which are used by the Trustees to spend on the Charity's general charitable objects.

Key Management Personnel Remuneration

The Trustees consider the Board of Trustees and the Secretary General as key management personnel of the Charity in charge of directing and controlling the Charity and running and operating it on a day-to-day basis. All Trustees give of their time freely and no Trustee remuneration was paid in the year. Details of Trustee expenses and related party transactions are disclosed in notes 20 and 21 to the financial statements.

Trustees are required to disclose all relevant interests and register them with the Secretary General and, in accordance with the Order's policy, withdraw from decisions where a conflict of interest arises.

The pay of the Charity's Secretary General is reviewed annually and normally increased in accordance with average earnings. In view of the nature of the Charity, its economy of operations, and the extensive use of professional advisers, the Trustees consider that a multiple based on three and a half times the median average salary for full time UK employees is appropriate for this role.

History of the Order

The Most Venerable Order of the Hospital of St John of Jerusalem, otherwise known as The Order of St John (UK Charity number 235979) is an organisation incorporated by Royal Charter. Its wholly owned subsidiary, St John Eye Hospital Group (“SJEHG”), is a company limited by guarantee.

St John International is the International Secretariat of the Order: the supporting body for St John organisations.

The Order has roots in the eleventh century and was reconstituted in the United Kingdom and Ireland in 1888 when Queen Victoria incorporated it by Royal Charter and constituted it as an Order of Chivalry of the British Crown. The Order is currently governed by a Royal Charter of 1955 and a Supplemental Royal Charter of 1974 as subsequently amended. His Majesty King Charles III is the Sovereign Head of the Order and HRH Prince Richard, Duke of Gloucester is the Grand Prior.

The Order has a Christian foundation and is stated in its Statutes to be “an ancient Christian brotherhood”. It is non-denominational, accepting people of all faiths and none. In its humanitarian work it reaches out to those of any race, class, religion or ability to pay. There are approximately 23,000 members of the Order worldwide, all of whom have had their membership sanctioned by the Sovereign Head in recognition of service and contribution rendered in furthering the work of the Order.

Establishments of the Order (which include Priories, Commanderies and St John Associations, and the Eye Hospital Group) are subject to the Charter, Statutes and Regulations of the Order, but are largely autonomous in their legal structures and service delivery activities.

Members of the Order resident in countries in which there is an Establishment, by virtue of their membership of the Order, are also members of the relevant Establishment. The St John Establishments' activities, in various countries of the world, include providing ambulance services, First Aid services and youth programmes.

The Order focuses its support on the smaller Establishments (Associations), which work with community based volunteers providing aid to their local community. Most Associations only have very few paid staff in administrative positions with charitable work being conducted by volunteers.

The UK Charity's use of volunteers, is limited to those in specific roles within its committees and honorary positions including ceremonial and legal. No economic value has been included in the financial statements of these volunteers' contribution to the Order.



*Panorama of Jerusalem, by Tristram Ellis, watercolour on paper, 1897
(Museum of the Order of St John)*

Constitution and Structure

The Order is governed by a Grand Council. The ex officio members are the Grand Prior, the other Great Officers of the Order, namely the Lord Prior, the Chancellor, the Prelate and the Sub Prior, and the Chair of SJEHG together with the Priors or Chancellors of each of the Priories. The twenty-fourth Grand Council meeting was held in London on 22-23rd June 2022.

- The Trustees' Executive Committee is a standing committee of the Grand Council. It is, subject to any directions by the Grand Prior, responsible for the general control and management of the administration of the Order.
- The Trustees' Executive Committee members are the Charity Trustees of the Order for the purposes of the UK Charities Act 2011. The Trustees' Executive Committee met four times during 2022.
- The Audit and Risk Committee is responsible to the Trustees' Executive Committee for oversight of audit and risk. During 2022 the Audit and Risk Committee met 5 times over the year. The Audit and Risk sub-Committee also met a further 3 times during the year.
- The Nominations and Appointments Committee is a standing committee of the Grand Council. It is responsible for identifying candidates for appointment as a Great Officer, Principal Officer or Secretary General and advises the Grand Council in relation to such candidates and appointments. The Committee also evaluates candidates for appointment as the Chair of SJEHG (on the recommendation of the SJEHG Board) and advises the Trustees' Executive Committee accordingly.
- The Honours and Awards Committee is a standing committee of the Grand Council. It advises the Grand Council on all matters relating to the Order Honours and Awards system, including appointments to and promotions in the Order and to eligibility for the award of The Life Saving Medal and the Service Medals of the Order. The Committee met four times in 2022.

- The Unrecognised Orders Monitoring Group monitors the activities of any organisation in the territories of St John Pories that calls itself an order of St John or uses any trade name, trade mark or domain name in such a way that it might be confused with those of the Most Venerable Order and to feed that information to the International Office. The Group met on two occasions in 2022.
- The Pro Fide Committee is a standing committee of the Grand Council. It assists the Great Officers and the Trustees' Executive Committee in maintaining and enhancing the Christian nature and ethos of the Order and advises the Great Officers, the Grand Council and the Trustees' Executive Committee on ecclesiastical, pastoral, spiritual, religious and related matters pertaining to the Order. At Grand Council 2019 it was agreed that the College of Deans act as the Pro Fide Committee of Grand Council.

The members of the Grand Council and its committees during 2022 are set out on pages 48-52. New members of the Grand Council are formally inducted and trained by the Lord Prior. The Great Officers (other than the Grand Prior) are appointed by the Grand Prior following consultation with the Grand Council. All Trustees of the Order are inducted and informed of their responsibilities and duties as Trustees, in accordance with the UK Charities Act 2011, by the Secretary General.

Public Benefit

As this report makes clear, the actual delivery of service to communities in the countries in which The Order of St John is represented is carried out by the various Establishments of the Order which operate in 44 countries.

Pages 5 - 28 set out our activities, achievements and performance during the year, which are directly related to the objects and purposes for which the Order exists. The Order achieves most of its principal objects and purposes through the promotion of the efficiency and effectiveness of its Establishments, rather than in service delivery to communities themselves. Trustees are therefore confident that the Order meets the public benefit requirements, and they confirm that they have taken into account the guidance contained in the Charity Commission's general guidance on public benefit where applicable. The Order of St John is accredited to the United Nations as a non-governmental Organisation (NGO) in Special Consultative Status with the Economic and Social Council (ECOSOC). As a consequence of this status, the Order is required to render quadrennial reports to United Nations Headquarters in New York, setting out how the work of the Order around the world contributes to that of the United Nations in general and in particular to such international humanitarian objectives as the delivery of the Sustainable Development Goals (SDGs).

In promoting the efficiency of its Establishments, the Order is contributing to the delivery of its charitable objectives to members of the public without regard for race, class or religion.

The members of the public, who have benefited from the Order's activities, are:

1. Stakeholders of the Establishments receiving direct grants from the Order as detailed in note 6b to the financial statements;
2. The patients of the SJEHG in East Jerusalem, Gaza and Hebron and its clinic in Anabta, as well as those treated by mobile outreach clinics in the West Bank;
3. Members of the public in 44 countries and territories worldwide who receive from a St John Establishment First Aid treatment, ambulance services, sea and mountain rescue services, community care services and home-based primary healthcare;
4. Members of the public who have been trained by a St John Establishment in First Aid and in illness/accident prevention;
5. All those young people worldwide who have been trained and developed by a St John Establishment, who are thereby empowered to enhance their individual potential and contribute more effectively to their communities; and
6. Members of the public whose bravery has been recognised by the award of the Order's Life Saving Medal or Certificate of Honour.

Statement of the Responsibilities of the Trustees' Executive Committee

The Trustees' Executive Committee, comprising the Trustees for the purposes of the UK Charities Act 2011, is responsible for preparing the Trustees' Annual Report and the Financial Statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice). The law applicable to charities in England and Wales requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the Charity and of the incoming resources and application of resources of the Charity for that period. In preparing these financial statements, the Trustees' Executive Committee is required to:

- Select suitable accounting policies and then apply them consistently;
- Observe the methods and principles in the Charities SORP;
- Make judgments and estimates that are reasonable and prudent;
- State whether applicable accounting standards, comprising FRS 102, have been followed, subject to any material departures disclosed and explained in the financial statements; and
- Prepare the financial statements on the "going concern" basis unless it is inappropriate to presume that the Charity will continue in business.

The Trustees' Executive Committee is responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the Charity and enables it to ensure that the financial statements comply with the Charities Act 2011, the Charity (Accounts and Reports) Regulations 2008 and the provisions of its Statutes. It is also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities. The Trustees' Executive Committee is responsible for the maintenance and integrity of the Charity and financial information included on the Charity's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions. In the case of each Trustee in office at the date the Trustees' Annual Report is approved: so far as each Trustee is aware, there is no relevant audit information of which the Charity's auditors are unaware; and they have taken all the steps that they ought to have taken as a Trustee in order to make themselves aware of any relevant audit information and to establish that the Charity's auditors are aware of that information.

Approved by the Trustees' Executive Committee of The Order of St John and signed on its behalf by:

Professor Mark Compton AM Lord Prior The Order of St John
Monday 11th September 2023

Sovereign Head of the Order

His Majesty King Charles III

Grand Council, Committees and Advisers

The Grand Prior of The Order of St John

HRH The Duke of Gloucester KG GCVO

The Grand Council of The Order of St John

The Great Officers of the Order during 2022 were:

Professor Mark Compton AM (Lord Prior & Chair of Grand Council)

The Right Reverend Timothy Stevens CBE (Prelate)

Dr Gillian Willmore

John Mah CD QC (Sub Prior) (until 24 June 2022)

Dr Steven Evans (Sub Prior) (from 25 June 2022)

The other members of the Grand Council during the year were:

Michael Messinger LVO QPM DL (Acting Prior, England and the Islands) (until 10 March 2022)

Stuart Shilson LVO DL (Prior, England and the Islands) (from 10 March 2022)

Her Grace Eleanor Campbell, Duchess of Argyll (Prior, Scotland)

Sir Paul Williams OBE DL (Prior, Wales)

Colonel Kevin Williams (Chancellor, South Africa)

John Whitehead CNZM (Chancellor, New Zealand)

Alain Laurencelle (Chancellor, Canada) (until 18 June 2022)

Dr Andre Levesque OMM (Chancellor, Canada) (from 18 June 2022)

Cameron Oxley (Chancellor, Australia)

Nigel Heath (Prior, United States of America)

Paul Ndungu (Prior, Kenya)

Dr Selan Sayampanathan (Prior, Singapore)

Dr Chung Chin-Hung (Prior, Hong Kong)

Sir Andrew Cash OBE (Chairman of SJEHG)
Dr Rima Nasser-Ferris (Appointed member)
David Verity (Hospitaller)

Secretary: Susan le Jeune d'Allegeershecque CMG (Secretary General)

Honours and Awards Committee

Dr Gillian Willmore (Chancellor & Chair)
Professor Mark Compton AM (Lord Prior, President)
The Right Reverend Timothy Stevens CBE (Prelate)
John Mah CD QC (Sub Prior) (until 24 June 2022)
Dr Steven Evans (Sub Prior) (from 25 June 2022)
Kathryn Colvin CVO (Independent member)
Lieutenant Colonel Stephen Segrave (Independent member)

Secretary: Group Captain Steven Wilson (Head of Chancery)

Unrecognised Orders Monitoring Group

Group Captain Steven Wilson (Head of Chancery and Chair)
Dr Gillian Willmore, Chancellor (Chancellor)
Robert Harrison, (Priory of England and the Islands)
Simon Mackintosh (Priory of Scotland)
Gareth Chapman, (Priory of Wales)
Marcel van Rossum, (Priory for South Africa)
Judith Hoban (Priory in New Zealand)
Peter Wood (Priory in New Zealand)
Patricia Kearney (Priory of Canada)
Dr Matthew Glozier (Priory in Australia)
Jim Terzian (Priory in USA)
Susannah Chow (Priory of Hong Kong)
Professor Peter Kurrild-Klitgaard
Todd Skilton ED JP (Order Librarian)
Guy Stair Sainty
Thomas Budd (Honorary Legal Counsel)

Trustees' Executive Committee

(whose members were, for the purposes of the UK Charities Act 2011, the Charity Trustees of the Order)

Professor Mark Compton AM (Lord Prior)

The Right Reverend Timothy Stevens CBE (Prelate)

Dr G E Willmore (Chancellor)

John Mah CD QC (Sub Prior) (until 24 June 2022)

Steven Evans (Sub Prior) (from 25 June 2022)

Michael Messinger LVO QPM DL (Acting Prior, England and the Islands) (until 24 June 2022)

Sir Paul Williams OBE DL (Prior, Wales)

Colonel Kevin Williams (Chancellor, South Africa) (until 24 June 2022)

Paul Ndungu (Prior, Kenya) (from 25 June 2022)

Alain Laurencelle (Chancellor, Canada) (until 24 June 2022)

Nigel Heath (Prior, United States of America) (from 25 June 2022)

Cameron Oxley (Chancellor, Australia)

Dr Chung Chin-Hung (Prior, Hong Kong)

Sir Andrew Cash OBE (Chairman of SJEHG)

Dr Rima Nasser-Ferris (Appointed member) (from 25 June 2021)

Secretary: Susan le Jeune d'Allegeershecque CMG (Secretary General) (from 1 January 2022)

Audit and Risk Committee

Sir Paul Williams OBE DL (Prior, Wales) (Chair)
Stephen Frost ACA (Lead Finance Trustee, England and the Islands)
Colonel Angus Loudon MBE (CEO, Scotland)
Professor Kevin Davies MBE (Wales)
Souella Cumming FCA ONZM (New Zealand)
James Ziglar (United States of America)
Stephan Hargrave (Independent member)
Avey Bhatia (Independent member) (from 6 December 2022)
Dr Rima Nasser-Ferris (Appointed member) (from 6 December 2022)

Secretary: Karin Read FCA

Nominations and Appointments Committee

The Right Reverend Timothy Stevens CBE (Prelate) (Chair)
Professor Mark Compton AM (Lord Prior)

Secretary: Susan le Jeune d'Allegeershecque CMG (Secretary General)

Pro Fide Committee

The Right Reverend Timothy Stevens CBE (Prelate) (Chair)
The Very Reverend John Hall (England and the Islands) (until September 2022)
Reverend Neil Gardner (Scotland)
Reverend David Morris (Wales)
Reverend Neville Naidoo (South Africa)
Reverend Sir David Moxon KNZM CStj (New Zealand)
Major General Guy Chapdelaine (Canada)
The Right Reverend Richard Hurford OAM (Australia)
Reverend Dr Russell Levenson (United States of America)
The Right Reverend Charles Muturi (Kenya)
The Most Reverend Andrew Chan (Hong Kong)

Secretary: The Reverend Canon Dr Paul Williams (England and the Islands)

Order Honorary Officers and Hospitaller

David Verity, Hospitaller

David White, Genealogist

Major James Kelly, Director of Ceremonies

Thomas Budd, Honorary Legal Counsel

Todd Skilton ED JP, Librarian

Dr Jeremy Warren, Deputy Librarian

Senior Executive

Susan le Jeune d'Allegeershecque CMG - Secretary General

Professional Advisers

Bankers

Barclays Bank plc

27 Regent Street

Leicester

LE87 2BB

Solicitors

BDB Pitmans LLP

One Bartholomew Close

London EC1A 7BL

Chartered Surveyors and Property Consultants

John D Wood

34-35 Clarges Street

London

W1J 7ES

Independent Auditors

Buzacott LLP

130 Wood Street

London

EC2V 6DL

Principal Office

St John House

3 Charterhouse Mews

London

EC1M 6BB

Independent Auditors' Report to the Trustees of The Most Venerable Order of the Hospital of St John of Jerusalem (The Order of St John)

Opinion

We have audited the accounts of The Most Venerable Order of the Hospital of St John of Jerusalem (The Order of St John) (the 'charity') for the year ended 31 December 2022 which comprise the statement of financial activities, the balance sheet, the statement of cash flows, principal accounting policies and the notes to the accounts. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the accounts:

- give a true and fair view of the state of the charity's affairs as at 31 December 2022 and of its income and expenditure for the year then ended;
- have properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Charities Act 2011.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the auditor's responsibilities for the audit of the accounts section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the accounts in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Independent Auditors' Report to the Trustees of The Most Venerable Order of the Hospital of St John of Jerusalem (The Order of St John) (Continued)

Conclusions relating to going concern

In auditing the accounts, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the accounts is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity's ability to continue as a going concern for a period of at least twelve months from when the accounts are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the annual report, other than the accounts and our auditor's report thereon. Our opinion on the accounts does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the accounts, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the accounts or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the accounts or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Independent Auditors' Report to the Trustees of The Most Venerable Order of the Hospital of St John of Jerusalem (The Order of St John) (Continued)

Matters on which we are required to report by exception

- We have nothing to report in respect of the following matters in relation to which the Charities Act 2011 requires us to report to you if, in our opinion:
- the information given in the trustees' annual report is inconsistent in any material respect with the accounts; or
- sufficient accounting records have not been kept; or
- the accounts are not in agreement with the accounting records and returns; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement, the trustees are responsible for the preparation of the accounts and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of accounts that are free from material misstatement, whether due to fraud or error.

In preparing the accounts, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the accounts

Our objectives are to obtain reasonable assurance about whether the accounts as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists.

Independent Auditors' Report to the Trustees of The Most Venerable Order of the Hospital of St John of Jerusalem (The Order of St John) (Continued)

Auditor's responsibilities for the audit of the accounts (continued)

Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these accounts.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

- We obtained an understanding of the legal and regulatory frameworks that are applicable to the Charity and determined that the most significant are the Charities Act 2011 and the Charity SORP FRS 102.
- We understood how the Charity is complying with those legal and regulatory frameworks by making inquiries to management and those responsible for legal, compliance and governance procedures. We corroborated our inquiries through our review of trustee meetings and papers provided to the trustees.
- We evaluated the incentives and opportunities for fraudulent manipulation of the financial statements (including the risk of override of controls) by the trustees and those responsible for, or involved in, the preparation of the underlying accounting records and financial statements.

We assessed the susceptibility of the financial statements to material misstatements, including how fraud might occur. Audit procedures performed by the engagement team included:

- Identifying and assessing the design and implementation of controls in place to prevent and detect fraud;
- Reviewing contracts and agreements;
- Challenging assumptions and judgments made by management and the trustees in its significant accounting estimates and judgements; and
- Identifying and testing journal entries, in particular adjustments made at the year-end for financial statement preparation.

Independent Auditors' Report to the Trustees of The Most Venerable Order of the Hospital of St John of Jerusalem (The Order of St John) (Continued)

Auditor's responsibilities for the audit of the accounts (continued)

There are inherent limitations in our audit procedures described above. The more removed that laws and regulations are from financial transactions, the less likely it is that we would become aware of non-compliance. Auditing standards also limit the audit procedures required to identify non-compliance with laws and regulations to enquiry of the trustees and other management and the inspection of regulatory and legal correspondence, if any.

Material misstatements that arise due to fraud can be harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities for the audit of the accounts is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Independent Auditors' Report to the Trustees of The Most Venerable Order of the Hospital of St John of Jerusalem (The Order of St John) (Continued)

Use of our report

This report is made solely to the charity's trustees, as a body, in accordance with section 144 of the Charities Act 2011 and with regulations made under section 154 of that Act. Our audit work has been undertaken so that we might state to the charity's trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity's trustees as a body, for our audit work, for this report, or for the opinions we have formed.

Buzzacott LLP
Statutory Auditor
130 Wood Street
London
EC2V 6DL

Date:

Buzzacott LLP is eligible to act as an auditor in terms of section 1212 of the Companies Act 2006

Statement of Financial Activities for the Year Ended 31 December 2022

	Note	Unrestricted Funds £	Restricted Funds £	Total 2022 £	Total 2021 £
INCOME					
Donations and Legacies					
Contributions from St John Establishments	2	957,282	34,728	992,010	869,462
Other voluntary income	3	671,485	2,880	674,365	141,973
Charitable Activities					
Grants	4	-	105,896	105,896	96,464
Investments					
Rental income		106,665	-	106,665	120,758
Building insurance income		1,439	-	1,439	1,940
Interest income		3,568	-	3,568	5,771
Other Income					
Other Income		-	-	-	27,320
Total Income		1,740,439	143,504	1,883,943	1,263,688
EXPENDITURE					
Costs of raising funds	6a	(51,119)	-	(51,119)	(69,026)
Charitable activities	6b	(1,080,384)	(151,137)	(1,231,521)	(990,607)
Governance costs	6c	(219,867)	-	(219,867)	(88,882)
Other	6	11,731		11,731	(12,616)
Total Expenditure	6	(1,339,639)	(151,137)	(1,490,776)	(1,161,131)
Net income (expenditure) before revaluation		400,800	(7,633)	393,167	102,557
Revaluation loss on investment properties	13	(114,370)	-	(114,370)	-
Net Movement in Funds		286,430	(7,633)	278,797	102,557
Total Funds brought forward at 1 January		6,493,766	79,623	6,573,389	6,470,832
Total Funds carried forward at 31 December	19	6,780,196	71,990	6,852,186	6,573,389

All of the above results are derived from continuing activities. All gains and losses recognised in the year are included above. There is no difference between the Statement of Financial Activities and the Income and Expenditure Account and therefore a separate statement of recognised gains and losses has not been prepared.

The notes on page 62 - 96 form part of these financial statements.

Balance Sheet as at 31 December 2022

	Note	2022 £	2022 £	2021 £	2021 £
FIXED ASSETS					
Intangible fixed assets	10		3,107		3,550
Tangible fixed assets	11		1,950,878		1,987,826
Investment in subsidiary	12		1,625		1,625
Investment properties	13		2,294,625		2,408,995
Loan to St John Establishments	14		276,000		276,000
Total Fixed Assets			4,526,235		4,677,996
CURRENT ASSETS					
Debtors	15	188,879		246,352	
Term deposits		625,337		623,727	
Cash at bank and in hand		1,600,956		1,093,776	
Total Current Assets		2,415,172		1,963,855	
CURRENT LIABILITIES					
Creditors: amounts falling due within one year	16	(89,221)		(68,462)	
Net Current Assets			2,325,951		1,895,393
Total Assets less Current Liabilities			6,852,186		6,573,389
NET ASSETS	18		6,852,186		6,573,389
THE FUNDS OF THE CHARITY					
General Reserves	19		397,075		424,990
Designated Funds	19		6,383,121		6,068,776
Total Unrestricted Income Funds			6,780,196		6,493,766
Restricted Income Funds	19		71,990		79,623
TOTAL FUNDS OF THE CHARITY			6,852,186		6,573,389

The notes on pages 62 - 96 form part of these financial statements. Approved by the Trustees' Executive Committee of The Order of St John and signed on its behalf by:

Thomas Budd

Chancellor, The Order of St John

Monday 11th September 2023

Statement of Cash Flows for the Year Ended 31 December 2022

	Note	2022 £	2021 £
<i>Cash flows from operating activities:</i>			
Net income for the year		393,167	102,557
<i>Adjustments for:</i>			
Amortisation of intangible fixed assets	10	443	287
Depreciation of tangible fixed assets	11	35,914	38,027
Loss on disposal of tangible assets		1,034	737
Deduct interest income shown in investing activities		(3,568)	(5,771)
Decrease in debtors		57,473	10,162
Increase in creditors		20,759	10,623
Net cash provided from operating activities		505,222	156,622
<i>Cash flows used in investing activities:</i>			
Interest income		3,568	5,771
Purchase of tangible fixed assets	11	-	(28,071)
Concessionary loans advanced in year		-	(276,000)
Disposals in intangible fixed assets	10	-	1,567
Net cash provided by/(utilised by) investing activities		3,568	(296,733)
<i>Cash flows from financing activities:</i>			
Movement in term deposits		(1,610)	(5,771)
Net cash utilised by financing activities		(1,610)	(5,771)
Increase/(decrease) in cash and cash equivalents in the year		507,180	(145,882)
Cash and cash equivalents brought forward		1,093,776	1,239,658
Cash and cash equivalents carried forward		1,600,956	1,093,776

The notes on pages 62 to 96 form part of these financial statements.

Notes to the Financial Statements

1. Accounting Policies

General information

The Most Venerable Order of the Hospital of St John of Jerusalem is also known as The Order of St John (“the Order”). It acts as an administrative, coordinating and support body for the St John Establishments worldwide and is unique in combining the characteristic of being a Crown Order of Chivalry, a Christian Confraternity and a Charity. The Order’s mission, vision, objectives and values are set out on page 8 of the Trustees’ Annual Report. The Order’s registered address is St John House, 3 Charterhouse Mews, London EC1M 6BB. The registered Charity number is 235979.

Basis of preparation of financial statements

The financial statements have been prepared under the historical cost convention with items recognised at cost or transaction value unless otherwise stated in the relevant note(s) to these financial statements. The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice: applicable to charities preparing their financial statements in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective from 1 January 2019), the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102) and the Charities Act 2011.

Notes to the Financial Statements

1. Accounting Policies (Continued)

Basis of preparation of financial statements (continued)

The financial statements have been prepared to give a “true and fair” view and have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a “true and fair view”. This departure has involved following Accounting and Reporting by Charities preparing their financial statements in accordance with the latest Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) rather than the Financial Reporting Standard applicable at the time the Charities (Accounts and Reports) Regulations 2008 came into effect.

The Charity constitutes a public benefit entity as defined by FRS 102.

Going concern

The Order’s financial performance, reserves and future cashflows have been assessed by the Trustees at the date of approving the financial statements and they believe that the Charity is able to successfully manage its business risks in the current uncertain economic climate. The Trustees will continue to monitor income and expenditure, limit commitments and adjust costs to counter the impact of any reductions in income using reserves, if necessary, while continuing to further the objectives of the Order.

The Trustees have a reasonable expectation that the Order has adequate resources to continue its operations for the foreseeable future (being a period of at least 12 months from the date of approval of the financial statements) and believe there are currently no material uncertainties that call this into doubt and, in view of this position, the financial statements of the Order have been prepared on a going concern basis of accounting.

Notes to the Financial Statements

1. Accounting Policies (Continued)

Scope of the financial statements

These financial statements comprise solely The Order of St John. The Order does not control its subsidiary undertaking SJEHG. Control is defined under financial reporting standards as having the power to govern and the ability to benefit. Further, the Order does not control any St John Establishment entity. Accordingly, the Order does not prepare consolidated financial statements. SJEHG and St John Pories and Associations file their separate financial statements, as appropriate, in their relevant jurisdictions.

Funds structure

Restricted income funds are funds which are to be used in accordance with specific restrictions imposed by the donor or trust deed. Unrestricted income funds comprise those funds which the Trustees are free to use for any purpose in furtherance of the charitable objects. Unrestricted funds include designated funds where the Trustees, at their discretion, have created a fund for a specific purpose and general reserves. Further details of each fund are disclosed in note 19.

1. Accounting Policies (Continued)

Income recognition

Income has been recognised in the financial statements on a receivable basis. Incoming resources are included in the Statement of Financial Activities when the Order is legally entitled to (or has physically received) the income and the amount can be quantified with reasonable accuracy. Where income is received in advance, recognition is deferred and it is included in creditors except where treatment is otherwise specified by the Charities SORP and where entitlement arises before income is received, the income is accrued.

Contributions to cover the annual running costs of the Order office are receivable from St John Pories and Associations and recognised on the basis of annual agreements between the Order and the individual Pories and Associations.

Donations are recognised when the Order has been notified in writing of both the amount and settlement date. In the event that a donation is subject to conditions that require a level of performance before the Charity is entitled to the funds, the income is deferred and not recognised until either those conditions are fully met, or the fulfilment of those conditions is wholly within the control of the Charity and it is probable that those conditions will be fulfilled in the reporting period.

Legacies are treated as incoming resources once the Order's entitlement is clear and once it is possible to quantify the amount of the legacy with reasonable accuracy. Legacy gifts are recognised on a case by case basis following the granting of probate when the administrator/executor for the estate has communicated in writing both the amount and settlement date. In the event that the gift is in the form of an asset other than cash or a financial asset traded on a recognised stock exchange, recognition is subject to the value of the gift being reliably measurable with a degree of reasonable accuracy and the title to the asset having been transferred to the Charity.

Event income entitlement is recognised at the date of the event.

1. Accounting Policies (Continued)

Income recognition (continued)

Grants are recognised when their terms and conditions are met to ensure entitlement to income, when receipt is probable and the amount to be received can be reasonably known.

Rental income, less any reserve in respect of a bad debt provision, from investment properties has been spread over the period to the earlier of the first break point in the lease or the end of the lease, on the basis of the total rent receivable over the period.

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the Charity; this is normally upon notification of the interest paid or payable by the bank.

Expenditure recognition

Expenditure is recognised when there is a legal or constructive obligation committing the Order to the expenditure. All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category.

Grants payable are payments made to other organisations in the furtherance of the Order's objectives. The grants are recognised where either the Trustees have agreed to pay the grant without condition, and there is a reasonable expectation by the recipient that they will receive the grant, or the conditions attached to the grant are outside the control of the Order.

Governance costs principally relate to formal Board meetings including the Trustees' Executive Committee and Grand Council and compliance with constitutional and statutory requirements.

Notes to the Financial Statements

1. Accounting Policies (Continued)

Expenditure recognition (continued)

The Order adopts a policy of allocating costs to the respective cost headings throughout the year, and this allocation includes support costs where they are directly attributable.

Staff costs are allocated based on the estimated time spent by each staff in supporting the various activities. Shared costs (overheads and depreciation) have been allocated to each activity in the same proportions as the total staff costs.

Gifts in kind

Where the value of gifted goods and services can be measured reliably, as determined by the cost to the third party, the value of these goods and services is included within charitable activities and within the appropriate category of incoming resource.

Time donated by volunteers is not valued in the financial statements. Where a Trustee's travel and subsistence costs are paid either by the Trustee himself, or by another party on behalf of the Trustee, but are not recharged to The Order, the income and expenditure relating to those items are recognised only if they can be reliably measured.

Where the value of the gift is immaterial, or cannot be measured reliably, the substance of the transactions is described in the notes to the financial statements.

Taxation

The Order is a registered Charity and therefore is not liable to income tax and corporation tax on income and gains derived from its charitable activities as they fall within the various exemptions available to registered charities.

Irrecoverable VAT has been charged to the statement of financial activities and is included with the expenditure to which it relates.

Notes to the Financial Statements

1. Accounting Policies (Continued)

Heritage assets

The value of the heritage assets cannot be reliably measured and are not reflected in the financial statements.

Intangible fixed assets

Intangible fixed assets represent the value of the Order's trademarks and interests in European Union trademarks held jointly with the other Orders within the Alliance of The Orders of St John.

Trademarks acquired have finite useful lives of ten years and are carried at cost less any accumulated amortisation and any accumulated impairment losses.

Amortisation is calculated using the straight-line method to allocate the cost of trademarks over their estimated useful lives of ten years and is charged to support costs over the activities of the Order. The cost of renewing trademarks is recognised in the statement of financial activities as incurred.

Tangible fixed assets

These are stated at cost less accumulated depreciation. Depreciation is calculated on a straight line basis. The costs of fixed assets, less estimated residual values, are written off over their estimated useful lives at the following rates:

- Land – not depreciated
- Freehold buildings – 50 years
- Furniture and equipment – 4 years

The Order adopts a minimum capitalisation limit of £1,000. However, if components of equipment (e.g. office furnishings or computers) are acquired with individual unit costs below the stated capitalisation threshold but collective costs of above £1,000 and anticipated asset lives are in excess of two years, then these groups of assets are collectively capitalised at the time of purchase.

1. Accounting Policies (Continued)

Investment in subsidiary

The investment in the subsidiary company is shown at cost.

Investments

Investment properties, which are held for the purpose of generating revenue for The Order, are stated at fair value. They are annually valued by an independent valuer with professional advice being obtained on the likelihood of material movements between full valuations to ensure that they continue to be valued in accordance with the Charity SORP.

Concessionary loans to St John Establishments

Loans made to St John Establishments are held at cost less provision for impairment if required. They are public benefit concessionary loans, which are arrangements entered into below the prevailing rate of interest, not repayable on demand and made to further the charitable purposes of the Order. Concessionary loans are discounted if material.

Cash and cash equivalents

Cash comprises cash in hand and deposits repayable on demand, less overdrafts payable on demand. Cash equivalents comprise funds held in term deposit accounts.

Pensions

Employees of the Charity are entitled to join a defined contribution pension scheme. The Charity contribution is restricted to the contributions disclosed in note 8b which include insurance for a death in service benefit of one times an employee's salary. Outstanding pension contributions at the year-end amounted to £nil (2020: £nil). The costs of the pension scheme are included within staff costs and are allocated in accordance with time spent on the differing activities undertaken by the Charity.

1. Accounting Policies (Continued)

Specific management judgements

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the amount reported for assets and liabilities as at the balance sheet date and the amounts reported for income and expenditure during the year. However, the nature of estimation means that actual outcomes could differ from those estimates.

Specific estimates and judgements, with the most significant effect on the amounts recognised in the financial statements, are made by management in the process of applying The Order's accounting policies. These judgements, estimates and assumptions are made on the basis of appropriate past evidence, professional advice and other relevant evidence, and are as follows:

- Investment properties (note 13) – these are valued annually by a RICS qualified valuer independent of The Order. Such valuations use the most relevant and appropriate assumptions to come to an assessment of value in accordance with their professional standards.
- Intangible fixed assets (note 10) – while the costs of maintaining the trademark registration is amortised over 10 years, it is not possible to say whether this has any association with the fair value of the trademark.
- Tangible fixed assets (note 11) – the cost of the freehold land and buildings are depreciated in accordance with the accounting policies and subject to annual impairment review.
- Cost allocation (note 6d) – for the allocation of support costs, direct costs are used where possible. Staff costs are allocated, based on estimates of staff time spent on activities and overheads and depreciation are allocated in the same proportions as staff costs. These costs are analysed and reviewed periodically to ensure a correlation with work undertaken by staff.
- The Trustees do not consider that they control the subsidiary, SJEHG, as set out above, which is a key judgement being applied in the preparation of the financial statements.

Notes to the Financial Statements

2. Contributions from St John Establishments

	Unrestricted £	Restricted £	2022 Total £	2021 Total £
England and The Islands	327,900	-	327,900	290,000
Australia	147,030	-	147,030	130,000
Canada	124,410	-	124,410	110,000
New Zealand	107,445	-	107,445	95,000
Scotland	53,722	34,728	88,450	80,262
United States of America	84,825	-	84,825	75,000
Wales	53,722	-	53,722	47,500
Hong Kong	19,792	-	19,792	17,500
South Africa	17,500	-	17,500	17,500
	936,346	34,728	971,074	862,762
Singapore	-	-	-	-
Malaysia	6,500	-	6,500	6,500
Kenya	14,236	-	14,236	-
Other St John Establishments	200	-	200	200
	957,282	34,728	992,010	869,462

3. Other Voluntary Income

	Unrestricted £	Restricted £	2022 Total £	2021 Total £
Donations	364,374	2,880	367,254	115,383
Legacies	273,929	-	273,929	13,894
Donated expenses	33,182	-	33,182	5,522
Events income	-	-	-	7,174
	671,485	2,880	674,365	141,973

4. Grants received

Restricted grants of £105,896 (2021: £96,464) were received in the year to further the work of the Mother and Baby programme in Africa.

5. Gifts in Kind

The Order and SJEHG have an agreement in place whereby the Order provides use of the hospital and the Muristan in Jerusalem to SJEHG on 23 year leases at a rent of £10 per annum each. The cost of maintenance on and improvements to the Jerusalem hospital is borne by SJEHG. In the opinion of the Trustees, it would be impracticable to place a value on this facility or on the leases.

SJEHG also occupies part of the Order headquarters building in London at a rent of £1 per annum, under the terms of a Licence to Occupy. The cost of maintenance of the space occupied is borne by SJEHG. The value of this licence in 2022 was estimated at £57,000 (2021: £57,000) following recent rental offers on the investment properties. No value is recognised for this in the Order's financial statements.

The St John Establishments are permitted to use the Order's registered trademarks and Intellectual Property rights (IPRs). The contributions from the Pories include a charge for the use of the IPRs. Some Establishments are charged a fee for the use of the Order's IPRs based on their ability to pay. In 2022, the amount paid by these fees was £300 (2021: £200).

The Trustees believe that intangible income arising from gifted use of IPRs to be immaterial. No gifts in kind were received in the year (2021: £nil).

Notes to the Financial Statements

6. Total Expenditure

Cost of activities in furtherance of the Charity's objects:

	Expenditure on charitable activities £	Governance costs £	Costs of raising funds £	Other £	2022 Total £	2021 Total £
Staff costs	451,599	89,451	42,179	-	583,229	483,128
Support cost	229,535	15,180	3,834	-	248,549	164,643
Grants made	440,066	-	-	-	440,066	365,471
Other costs	110,321	115,236	5,106	(11,731)	218,932	147,889
Total	1,231,521	219,867	51,119	(11,731)	1,490,776	1,161,131

Costs show under the heading "Other" refer to a reduction in the bad debt provision in respect of rental income (2021: £12,616)

	2022 £	2021 £
Total expenditure in the year is stated after charging:		
Depreciation	35,914	38,027
Amortisation	443	287
Audit fees	15,504	14,400

6a. Cost of raising Funds

The cost of generating funds of £51,119(2021: £69,026) principally relates to the staff costs of employing a fundraiser together with online fundraising costs and production of promotional material.

Notes to the Financial Statements

6b. Expenditure on Charitable Activities

In 2022 the expenditure on charitable activities was £1,231,521 (2021: £990,607) of which £1,080,384 (2021: £878,142) was expenditure from unrestricted funds and £151,137 (2021: £112,465) was expenditure from restricted funds. Charitable activities undertaken by the Order are detailed in the Report of the Trustees.

The following significant grants were made to St John Establishments:

	2022 No of grants	2022 £	2021 No of grants	2021 £
Malawi	4	191,419	3	145,676
South Africa	-	-	3	84,492
Zambia	2	96,614	3	71,998
Zimbabwe	1	51,944	1	41,379
Uganda	1	27,782	1	20,621
Ghana	1	2,843	1	1,305
Solomon Islands	2	42,020	-	-
Antigua	1	1,548	-	-
Barbados	2	3,667	-	-
Jamaica	1	638	-	-
Trinidad and Tobago	1	1,590	-	-
Other (Malteser International)	1	20,000	-	-
	17	440,066	12	365,471

Notes to the Financial Statements

6b. Expenditure on Charitable Activities (continued)

These grants were made for the following activities:

	2022 £	2021 £
Mother & Baby	303,241	230,814
First Aid / Social Enterprise	23,202	18,763
Disaster Preparedness	20,000	-
St John Scotland Home Based Care grant	34,442	31,402
Regional Meetings	5,895	-
Governance	-	30,200
Fees	-	27,292
St John's Day appeal	1,548	-
Christmas appeal	2,843	-
Success model	6,875	-
Emergency grant	42,020	-
Children's hospice	-	27,000
	440,066	365,471

6c. Governance Costs

	2022 £	2021 £
Staff costs	89,451	32,136
Professional and legal fees	22,046	21,322
Audit fees	15,504	14,400
Support costs allocated	15,180	13,170
Board of Trustee costs	77,686	7,854
	219,867	88,882

Notes to the Financial Statements

6d. Analysis of Support Costs

	Expenditure on charitable activities £	Governance costs £	Costs of raising funds £	2022 Total £
Running costs	125,400	3,437	3,809	132,646
Facilities management	78,045	8,672	-	86,717
Finance	967	280	25	1,272
Information technology	23,448	2,605	-	26,053
Bank charges	1,675	186	-	1,861
	229,535	15,180	3,834	248,549

	Expenditure on charitable activities £	Governance costs £	Costs of raising funds £	2021 Total £
Running costs	35,412	3,256	2,035	40,703
Facilities management	83,344	7,664	4,790	95,798
Finance	1,309	120	75	1,504
Information technology	21,450	1,972	1,233	24,655
Bank charges	1,725	159	99	1,983
	143,240	13,171	8,232	164,643

7. Taxation

The Order of St John is a charity registered in England and Wales and applies all its income for charitable purposes. It therefore claims and obtains exemption from income and corporation tax.

Notes to the Financial Statements

8. Analysis of Staff Costs and Remuneration received by Key Management Personnel

8a. Employee Numbers

The monthly average number of employees, including part-time staff calculated on a full-time equivalent basis, analysed by function was:

	2022 Number	2021 Number
Charitable activities	5	5
Support	1	1
Governance	2	2
	8	8

8b. Staff Costs

	2022 £	2021 £
Salaries	474,608	397,147
Social security costs	52,417	44,589
Pension costs	52,324	40,730
	579,349	482,466
Other staff costs	3,880	662
	583,229	483,128

Other staff costs relate to professional memberships.

8c. Emoluments of Employees

	2022 Number	2021 Number
£90,001-£100,000	-	1
£140,001-£150,000	1	-

8c. Emoluments of Employees (Continued)

All employees are members of the organisation's defined contributions pension scheme detailed in note 22.

The Order considers its key management personnel to be the Trustees and the Secretary General. The total employment benefits, including employer pension contributions of the key management personnel, were £173,297 (2021: £95,982).

9. Heritage Assets

Heritage assets comprising the Great Banner (an embroidered banner) and the Cape of Reconciliation (an embroidered cape) were made and gifted to the Order in 1984. These objects are stored in the "Order of St John Museum" owned and maintained by the Priory of England and the Islands. The rights to a small share of the Kolossi Castle (which was built in 1454 by the Hospitallers of St John in Cyprus) were acquired in 1913 at a nominal value.

The net book value of the heritage assets is £nil reflecting that there is no realistic resale market for these assets.

10. Intangible Fixed Assets

	2022 £	2021 £
Cost:		
At 1 January	15,205	16,772
Additions	-	-
Disposals	-	(1,567)
At 31 December	15,205	15,205
Accumulated amortisation:		
At 1 January	(11,655)	(11,368)
Charge for the year	(443)	(287)
At 31 December	(11,658)	(11,655)
Net book value:		
At 31 December	3,107	3,550
At 1 January	3,550	5,404

Intangible assets comprise:

1. Trademarks for the Badge of the Order, name of St John Ambulance, St John Ambulance Caring for Life and Breath of Life;
2. European Union trademarks which include the names Johanniter and St John and the white eight-pointed Maltese or Amalfi cross, on red and black backgrounds of square and circular shapes.

Other Intellectual Property Rights owned by the Order comprise the Arms of the Order and the copyright in all books and publications written prior to October 1999. These have £nil value in the financial statements.

Notes to the Financial Statements

11. Tangible Fixed Assets

	Freehold Land & Buildings in Jerusalem £	Freehold Land in London £	Freehold Buildings in London £	Furniture & Office Equipment £	Total £
Cost:					
At 1 January 2022	619,500	688,457	1,276,440	158,875	2,743,272
Additions	-	-	-	-	-
Disposals	-	-	-	(97,160)	(97,160)
At 31 December 2022	619,500	688,457	1,276,440	61,715	2,646,112
Accumulated depreciation:					
At 1 January 2022	322,000	-	309,371	124,075	755,446
Charge for the year	-	-	25,529	10,385	35,914
Disposals	-	-	-	(96,126)	(96,126)
At 31 December 2022	322,000	-	334,900	38,334	695,234
Net book value:					
At 31 December 2022	297,500	688,457	941,540	23,381	1,950,878
At 31 December 2021	297,500	688,457	967,069	34,800	1,987,826

Freehold land and buildings in Jerusalem comprises:

- The SJEHG Land and Buildings; and
- The Muristan Premises.

The hospital buildings were completed in 1960 on acquisition of the land in Jerusalem. The buildings have been fully depreciated and the residual value of £282,000 included in the net book value of £297,500 above relates to the land, which is not depreciated. Since 1999 all improvements to the property have been incurred by SJEHG. The hospitals and their contents are currently insured by SJEHG for a value of approximately £24.8 million.

11. Tangible Fixed Assets (Continued)

Freehold Land and Buildings in London comprise St John House, 3 and 4 Charterhouse Mews, Clerkenwell, the headquarters of the Order, housing the Order Office and the UK offices of SJEHG; and the associated land. During 2016, part of the ground floor of 3 Charterhouse Mews was let out to The Orders of St John Care Trust and the property is now regarded as a mixed use asset. The apportioned cost of the leased area was removed from tangible fixed assets and transferred to Investment properties. The lease has now ended and as the tenants has not renewed it remains unoccupied at present.

12. Investment in Subsidiary

The investment in subsidiary company is shown at cost £1,625 (2020: £1,625). The Order of St John is the sole member of SJEHG, 4 Charterhouse Mews, London EC1M6BB (Company no.7355619; Charity no.1139527). SJEHG has no share capital and in the event of a winding up the Order's liability would be limited to £10.

The subsidiary is the main provider of eye care in Jerusalem, the West Bank and Gaza. It is a renowned teaching hospital with medical and nursing training programmes. Research and development are also part of the hospitals' activities. All operations and assets of SJEHG with the exception of the freehold interest in land and buildings which are owned by The Order of St John (note 11), are held with SJEHG and its subsidiaries. SJEHG's Annual Report and Financial Statements may be found at www.stjohneyehospital.org

Notes to the Financial Statements

13. Investment Properties

	2022 £	2021 £
At 1 January	2,408,995	2,408,995
(Decrease) in fair value of 1 & 2 Charterhouse Mews and leased area of 3 Charterhouse Mews	(114,370)	-
At 31 December	2,294,625	2,408,995

The valuation of 1 and 2 Charterhouse Mews, London was carried out at 31 December 2022 by a RICS Registered valuer from John D Wood in compliance with RICS Valuation- Professional Standards 2017. The fair value of the properties has been primarily derived using comparable recent market transactions on arm's length terms. The value of these two properties at 31 December 2022 was £2,000,000 (2021: £2,100,000).

The leased area of 3 Charterhouse Mews was valued on the same basis (floor area) as 1 and 2 Charterhouse Mews as at 31 December 2022, as the property was built at the same time, is adjacent, is in the same style and is in the same condition as 1 and 2 Charterhouse Mews. This value at 31 December 2022 was £294,625 (2021: £308,995).

Notes to the Financial Statements

14. Loan to a St John Establishment

	2022 £	2021 £
At 1 January 2022	276,000	-
Transfer during the year from short term debtors	-	50,000
Additional concessionary loan granted	-	226,000
At 31 December 2022	276,000	276,000

A short-term loan of £50,000 was made to the Priory for South Africa in 2020 to enable continuation of the Order's charitable work within South Africa. The loan was unsecured and repayable without interest by the end of June 2021. Subsequently, the Priory asked that payment be deferred for a period, and the Order also agreed to provide a loan of £226,000 to the Priory, to enable further provision of these charitable services. The total loan is now secured on property owned by the Priory for South Africa in South Africa. It continues to be non-interest bearing, and it will be repaid in equal monthly installments from April 2024 to March 2029.

15. Debtors

	2022 £	2021 £
Priorities and other debtors	141,815	164,418
Amounts due from subsidiary undertaking	2,212	1,586
Prepayments and accrued income	44,852	80,348
	188,879	246,352

Notes to the Financial Statements

16. Creditors

a) Amounts falling due within one year

	2022 £	2021 £
Deferred income	1,843	3,722
Accruals	71,249	22,148
Other creditors	16,129	42,592
	89,221	68,462

b) Deferred Income

	2022 £	2021 £
At 1 January	3,722	4,331
Released in year	(3,722)	(4,331)
Amounts charged to deferred income during the year	1,843	3,722
At 31 December	1,843	3,722

Deferred income relates to insurance recoverable from tenants and the amortisation of future rental income.

17. Capital and other Commitments

At the end of December 2022, contracts were in place committing the Order to the following payments in respect of a customer-relationship management (CRM) solution, a photocopier and IT services.

Payments due

	2022 £	2021 £
Not later than one year	27,682	28,162
Later than one year and not later than five years	17,237	30,453

Operating lease expenses related to these commitments

During 2022 operating lease expenses were £23,248 (2021: £23,248).

Notes to the Financial Statements

18. Analysis of Net Assets

	Fixed assets £	Other net assets £	2022 Total £	Fixed Assets £	Other net assets £	2021 Total £
Restricted Income funds	-	71,990	71,990	-	79,623	79,623
Designated funds	4,250,235	2,132,886	6,383,121	4,401,996	1,666,780	6,068,776
General reserves	-	397,075	397,075	-	424,990	424,990
	4,250,235	2,601,951	6,852,186	4,401,996	2,171,393	6,573,389

Notes to the Financial Statements

19. Statement of Funds 2022

	1 January 2022 £	Income £	Expenditure £	Transfers £	31 December 2022 £
Restricted Income Funds					
Emergency Relief Fund	36,813	2,080	-	-	38,893
Mother & Baby (child health)	27,087	105,896	(116,695)	-	16,288
St John Scotland HBC Grant	(1,320)	34,728	(34,442)	-	(1,034)
Christmas Appeal	2,043	800	-	-	2,843
Jamaica	15,000	-	-	-	15,000
Total Restricted Income Funds	79,623	143,504	(151,137)	-	71,990
Designated Funds					
St John Association Development Fund	1,170,957	755,035	(288,929)	-	1,637,063
Website Redevelopment Fund	26,823	-	-	-	26,823
Estate Fund	107,000	-	-	-	107,000
HR Reserve Fund	76,800	-	-	-	76,800
Great Officers' Travel Fund	10,000	-	-	-	10,000
Regional Conferences Fund	5,000	-	-	-	5,000
Covid-19 Fund	270,200	-	-	-	270,200
	1,666,780	755,035	(288,929)	-	2,132,886
Fixed Asset Reserve					
Tangible	1,987,826	-	(36,947)	-	1,950,879
Intangible	3,550	-	(444)	-	3,106
Investment in subsidiary	1,625	-	-	-	1,625
Investment properties	2,408,995	-	(114,371)	-	2,294,624
	4,401,996	-	(151,761)	-	4,250,235
Total Designated Funds	6,068,776	755,035	(440,690)	-	6,383,121

Notes to the Financial Statements

19. Statement of Funds 2022 (Continued)

Other Unrestricted Income Funds

General Reserves	424,990	985,404	(1,013,319)	-	397,075
Total Other Funds	424,990	985,404	(1,013,319)	-	397,075
Total Unrestricted Funds	6,493,766	1,740,439	(1,454,008)	-	6,780,196
Total Funds 2022	6,573,389	1,883,943	(1,605,146)	-	6,852,186

Notes to the Financial Statements

19. Statement of Funds 2021

	1 January 2021 £	Income £	Expenditure £	Transfers £	31 December 2021 £
Restricted Income Funds					
Emergency Relief Fund	36,813	-	-	-	36,813
Mother & Baby (child health)	11,687	96,464	(81,064)	-	27,087
St John Scotland HBC Grant	(2,681)	32,762	(31,401)	-	(1,320)
SJEHG	-	2,043	-	-	2,043
Jamaica	15,000	-	-	-	15,000
Total Restricted Income Funds	60,819	131,269	(112,465)	-	79,623
Designated Funds					
St John Association Development Fund	1,146,115	260,263	(235,421)	-	1,170,957
Website Redevelopment Fund	26,823	-	-	-	26,823
Estate Fund	107,000	-	-	-	107,000
HR Reserve Fund	100,000	-	-	(23,200)	76,800
Great Officers' Travel Fund	10,000	-	-	-	10,000
Regional Conferences Fund	5,000	-	-	-	5,000
Covid-19 Fund	166,000	-	-	104,200	270,200
	1,560,938	260,263	(235,421)	81,000	1,666,780
Fixed Asset Reserve					
Tangible	1,998,519	-	(38,764)	28,071	1,987,826
Intangible	5,404	-	(1,854)	-	3,550
Investment in subsidiary	1,625	-	-	-	1,625
Investment properties	2,408,995	-	-	-	2,408,995
	4,414,543	-	(40,618)	28,071	4,401,996
Total Designated Funds	5,975,481	260,263	(276,039)	109,071	6,068,776
Other Unrestricted Income Funds					
General Reserves	434,532	872,156	(772,627)	(109,071)	424,990
Total Other Funds	434,532	872,156	(772,627)	(109,071)	424,990
Total Unrestricted Funds	6,410,013	1,132,419	(1,048,666)	-	6,493,766
Total Funds 2021	6,470,832	1,263,688	(1,161,131)	-	6,573,389
Total Funds 2020	6,187,946	1,290,027	(1,162,005)	154,864	6,470,832

19. Statement of Funds (Continued)

Restricted Income Funds

The Emergency Relief Fund £38,893(2021: £36,813) was set up by St John Establishments to underwrite funding for urgent humanitarian relief in the event of disasters in regions where St John operates.

The Scottish Government via St John Scotland gave funds to be used by the Mother and Baby programme in Malawi. Money not spent, is carried forward as these programmes in Africa continue into 2023.

St John Scotland donated funds to enable the primary healthcare programme in Malawi to continue in 2022. St John Scotland has continued to fund this programme in 2023, and the Order has received the money to cover the deficit of £1,034 that was a timing difference at 31 December 2022.

The money donated for Jamaica and allocated initially for Social Enterprise has been carried over to 2022. Its use is to be agreed with the donor and the programme will commence when St John Jamaica is ready.

19. Statement of Funds (Continued)

Designated Funds

The St John Association Development Fund of £1,637,063 (2021: £1,170,957) comprises funds that have been designated to support the St John Associations. This fund supports the Mother and Baby programme, the Social Enterprise Development programme, The Disaster Recovery programme and other supporting and programme developing activities.

The Website Redevelopment Fund of £26,823 (2021: £26,823) was set up to fund the redesign and rebuilding of the Order's website. This is expected to be utilised over the next one to four years as the website continues to be improved with additional films and photography portraying the work of The Order of St John.

The Estate Fund of £107,000 (2021: £107,000) was set up to provide funds to maintain the capital value of the Charterhouse Mews properties and as a reserve to cope with any potential serious adverse cash flows arising from ownership of the Charterhouse Mews estate. It is planned to use this reserve in due course.

The HR Reserve Fund of £76,800 (2021: £76,800) has been set up to provide funds for the periodic recruitment of Great Officers and staff members and to ensure that The Order of St John is able to meet its employer commitments.

The Great Officers' Travel Fund of £10,000 (2021: £10,000) is a fund to ensure the international travel costs of the recent appointees as Great Officers can be met as they carry out their duties on visits to St John Establishments throughout the world.

19. Statement of Funds (Continued)

Designated Funds (Continued)

The Regional Conferences Fund of £5,000(2021: £5,000) has been established to ensure that regional conference costs can be met as they occur.

The Covid-19 Fund was set up at the end of 2020, with a transfer from General Reserves to fund deferred travel. The general surplus at the end of 2022 was £270,270 (2021: £270,270) which will be reviewed in the coming year as to how to allocate against current and future travel costs.

The Fixed Asset Reserve of £4,250,235 (2021: £4,401,996) is a designated fund that represents fixed assets used to enable the Order to carry out its charitable mission and to fund the investment in properties but excludes concessionary loans.

Unrestricted Income Fund

The General Reserves of £397,075 (2021: £424,990) are free reserves which are used by the Trustees to spend on the Charity's general charitable objects.

19. Statement of Funds (Continued)

Designated Funds (Continued)

The Regional Conferences Fund of £5,000(2021: £5,000) has been established to ensure that regional conference costs can be met as they occur.

The Covid-19 Fund was set up at the end of 2020, with a transfer from General Reserves to fund deferred travel. The general surplus at the end of 2022 was £270,270 (2021: £270,270) which will be reviewed in the coming year as to how to allocate against current and future travel costs.

The Fixed Asset Reserve of £4,250,235 (2021: £4,401,996) is a designated fund that represents fixed assets used to enable the Order to carry out its charitable mission and to fund the investment in properties but excludes concessionary loans.

Unrestricted Income Fund

The General Reserves of £397,075 (2021: £424,990) are free reserves which are used by the Trustees to spend on the Charity's general charitable objects.

Notes to the Financial Statements

19. Trustees (as defined at page 42)

The Trustees all give freely their time and expertise without any form of remuneration or other benefit in cash or kind (2021: £nil). With the exception of the Great Officers and the independent board Trustee, expenses incurred by those acting as Charity Trustees and Senior Management of the St John Establishments are the responsibility of their respective Establishment in respect of travel, accommodation and subsistence at Board meetings.

The four (2021: four) Great Officers' travel, accommodation and subsistence expenses, incurred in the course of their charitable activities, amounted to £160,721 (2021: £16,453). Four (2021: four) of the Trustees donated £2,627 in 2022 (2021:£1,900). Other senior volunteers claimed £nil (2021: £nil) for travel, accommodation and subsistence during 2022; The Order's committees are served by volunteers in honorary positions. These senior volunteers included eight Trustees (2021: 8).

Notes to the Financial Statements

20. Related Parties

Many of the Trustees of the Order are in positions of influence in organisations that make contributions to the Order. The amounts received from these organisations are:

Trustee	Other roles within St John	Order transactions with Priors
Mr N Heath	Prior, the Priory in the USA	Contribution received £84,825; reimbursements of costs and donations of the Priory of £486 (2021: £nil).
Mr C J Oxley	Chancellor, the Priory in Australia	Contribution received £147,030; travel costs of the Lord Prior of £86,313.75 (2021: £13,588) paid to the Priory.
Mr A L J Laurencelle	Chancellor, the Priory of Canada	Contribution received £124,410.
Mr P Ndungu	Prior, the Priory of Kenya	Contribution received £14,136; reimbursements of costs and donations of the Priory of £810 (2021: £nil).
Sir P M Williams	Prior, the Priory for Wales	Contribution received £53,722, reimbursement of Priory costs £nil (2021: £nil).
Colonel K T Williams	Chancellor, the Priory for South Africa	Contribution received £17,500. At the year end, the Priory was a long term debtor due to receiving an interest free secured loan of £276,000 repayable between April 2024 and March 2029 (see note 14). Additional debtors at the year-end of £17,500 (2021: £nil).
Sir A J Cash	Chairman, SJEHG	During the year, the Hospital reimbursed the Order £3,526 (2021: £3,656). The SJEHG debtor was £2,212 (2021: £1,585) at the year end. The Order leases the hospital and other buildings in Jerusalem to SJEHG at a peppercorn rent. In the opinion of the Trustees, it would be impracticable to place a value on this facility.
Dr C H Chung	Prior, Priory of Hong Kong	Contribution received £17,500.

Notes to the Financial Statements

21. Statement of Financial Activities for the Year Ended 31 December 2021

	Unrestricted Funds £	Restricted Funds £	Total 2020 £
INCOME			
Donations and Legacies			
Contributions from St John Establishments	836,700	32,762	869,462
Other voluntary income	139,930	2,043	141,973
Charitable Activities			
Grants	-	96,464	96,464
Investments			
Rental income	120,758	-	120,758
Building insurance income	1,940	-	1,940
Interest income	5,771	-	5,771
Total Income	1,132,419	131,269	1,263,688
EXPENDITURE			
Costs of raising funds	(69,026)	-	(69,026)
Charitable activities	(878,142)	(112,465)	(990,607)
Governance costs	(88,882)	-	(88,882)
Others	(12,616)	-	(12,616)
Total Expenditure	(1,048,666)	(112,465)	(1,161,131)
Net income before revaluation	83,753	18,804	102,557
Revaluation	-	-	-
Net Movement in Funds	83,753	18,804	102,557
Total Funds brought forward at 1 January	6,410,013	60,819	6,470,832
Total Funds carried forward at 31 December	6,493,766	79,623	6,573,389

Notes to the Financial Statements

22. Pension Costs

Current employees are members of The Pension Trust's Federated Retirement Plan, a direct contribution scheme, and life cover has been purchased. During 2022, the Charity paid contributions at the rate of 11% (2021: 11%) of pensionable salary during the year and Members paid contributions between a minimum of 2.5% and the Statutory Lifetime Allowance limit during the accounting year.

Pension costs are included in staff costs and are allocated on the basis of staff time spent on activities in the financial statements. Pension costs, as with all other staff costs are paid from the unrestricted funds of the Order.



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International

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Registered Charity No. 235979

Accounts



St John
International



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Trustees' Annual Report and Financial Statements 2021

Registered Charity No. 235979

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St John International ("SJI") is the working name of The Most Venerable Order of the Hospital of St John of Jerusalem and is also known as The Order of St John ("the Order").

Message from the Lord Prior

As the Covid-19 pandemic continued in 2021, the St John global family responded to urgent community healthcare needs, refocussing and adapting as those needs evolved. In some countries, the only way for a Covid patient to get to hospital was in a St John ambulance. In others, widespread testing for Covid-19 in communities and universal vaccination programmes were only possible thanks to the millions of hours of voluntary service given by St John volunteers. The Order has never been more needed or more relevant.

Our new global strategy provides the framework to allow us to build on the work of the past, our fantastic volunteers and staff and the technical expertise in our worldwide network to deliver our mission to lead globally in First Aid and responses to community healthcare needs. As part of this we aspire to be the “thought leaders” in the areas in which we operate. This is exemplified by the work of the St John Ophthalmic Association, promoting research, teaching and evidence-based practice in eye care.

The financial, operational and people impact of Covid has been significant, but most Establishments have managed to navigate the difficulties, and where they have had problems, the Order has been able to offer grants and loans to help them through. This assistance has allowed the Order in South Africa to restructure for the future, and the Association in the Solomon Islands to cope with the impact of Covid in a small and isolated state where the national healthcare provisions are limited. That said, the impacts referred to above have been very significant and recovery for many Establishments will take

a considerable time. I deeply appreciate everything that all St John people have done in response to and recovery from these extraordinary circumstances.

The global strategy (our first as a global Order) adopted in 2020, began to bear fruit in 2021. Subject matter experts, chief executives and their teams have met more regularly, complemented by input from our new international youth and women’s networks. These activities have brought to life the concept of “One St John” and started to spread best practice across our Establishments.

As we build on these strong foundations, St John will be better equipped to meet the challenges of the 21st century, to have even greater impact across the globe, and to provide the highest quality First Aid and community healthcare everywhere we are represented. Clarity of purpose and a rigorous commitment to our Values are central to the successful delivery of our mission so that we can best serve, with skill and compassion, our lords, the sick and the poor.

Our ability to deliver depends on our professional staff and we undertake to developing them to lead and perform to the highest levels. We will continue to mobilise and support our committed and skilled volunteers and to provide strategic direction through the Trustees’ Executive Committee.

From our Mother and Baby Programmes in Africa to our vaccine volunteers in England, our paramedics in Papua New Guinea and the wonderful work in the USA in raising much needed funds for the Eye Hospital and of course the exceptional work of the Eye Hospital,



St John provides vital services to citizens across the globe.

I am proud to be part of and have the distinct privilege to lead an organisation which has never been as relevant or as necessary.

Pro fide – Pro utilitate hominum.

Professor Mark Compton AM
Lord Prior
The Order of St John

21 June 2022

Message on Key Achievements from the Secretary General

2021 was another challenging year for The Order of St John. The continuing pandemic curtailed travel plans and delayed work on the implementation of the Order's new global strategy, and, more importantly, had a huge financial impact on many of our constituent parts. At the same time, the Order's mission and work have never been more relevant, or more vital. We were pleased that the International Office was able to provide practical help to a number of organisations over the year to allow them to continue their much-needed work.

Within these difficult parameters, the impact of the Order's activity across the globe is particularly impressive. The backbone of the organisation are our 200,000 volunteers who, faced with a global pandemic of unprecedented scale, adapted to provide crucial community healthcare in many of our more than 35 countries. In England, they delivered over one million hours of support to the national Covid response. In Papua New Guinea, St John staffed and ran a Nightingale hospital for Covid patients, and in the Solomon Islands, a team of 35 volunteers formed a bubble and looked after 100 patients every day.

St John International continued to provide support to the successful Mother and Baby Programme in four African countries. In 2021, more than 23,300 pregnant women, new mothers and fathers were visited at home by St John volunteers, and another 118,000 people received community health education on safe motherhood, and infant survival and health. The programme saves lives every day. As we look to the future,

the Success Model and monitoring tools developed to deliver and manage the programme will serve as a template for the sustainable delivery of future multi-country programmes.

Local teams adapted core St John activities such as First Aid training and delivery to fit Covid conditions in their countries. This allowed them to train 2 million people in First Aid, treat 1.2 million in need of First Aid and reach 2.5 million more through community healthcare programmes.

New digital delivery models and expertise in safe delivery of clinical interventions provide strong foundations for our future. Agreement on a sustainable funding model, which will be implemented with effect from 2023 will allow for better planning and a more strategic approach to the Order's global activity. Shared experience and expertise are at the heart of the strategic vision for a bigger and better St John – the lessons from our Covid response will be woven into planning for the future and used to inform the development of standards and guidelines for the future.

I was delighted to be appointed Secretary General of the Order at the end of 2021. I will build on the work of my predecessor Sir Paul Lambert whose vision and drive made a huge impact over the previous nine years to make the ambitious vision of the strategy a reality, positioning St John as the modern global organisation it strives to be. The continuing commitment and support of our Trustees, CEOs and volunteers gives me confidence that we are well-placed to get there.



Susan le Jeune d'Allegeershecque CMG
Secretary General
The Order of St John

21 June 2022

Report of The Order of St John for the year ended 31 December 2021

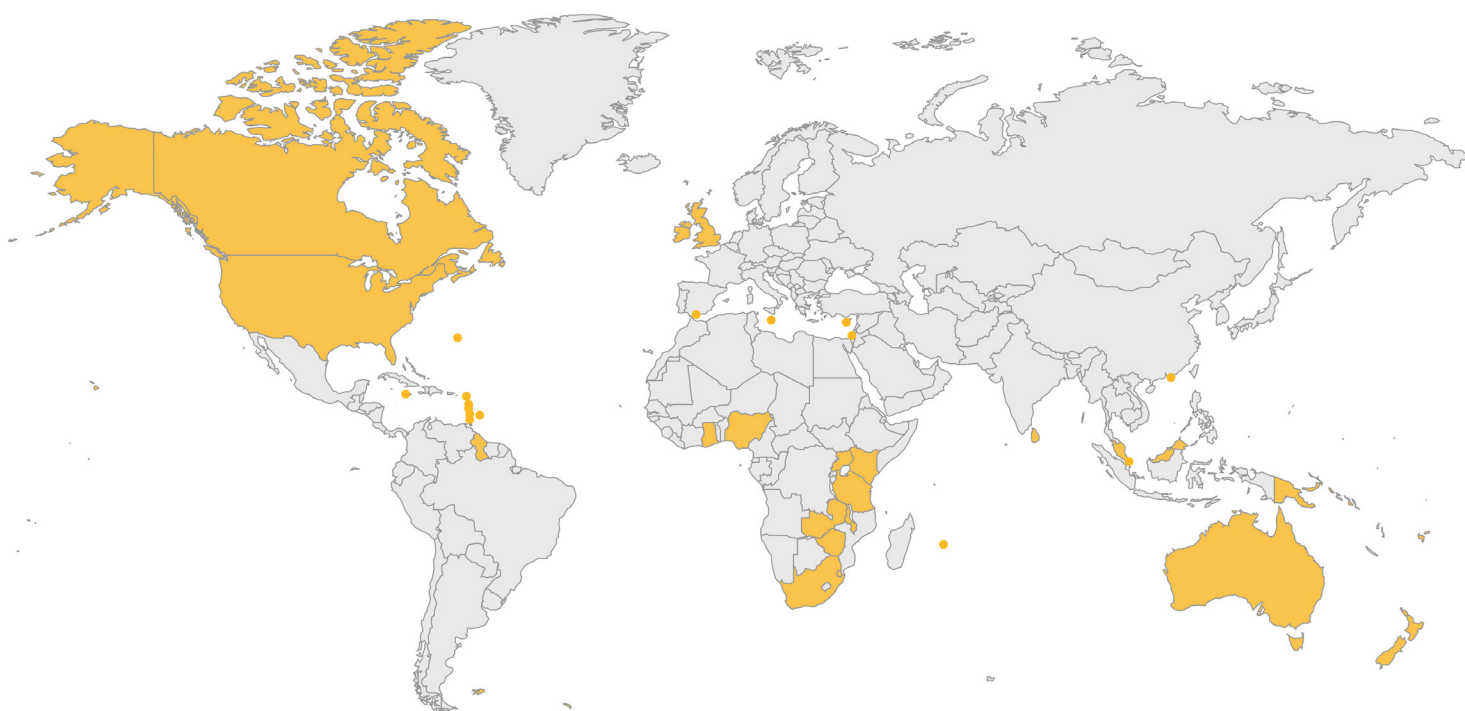
The Trustees' Executive Committee of the Grand Council, whose members are the Trustees of the Order for the purposes of the UK charities legislation under which the Order operates, has pleasure in presenting its Annual Report and audited Financial Statements for the year ended 31 December 2021.

The financial statements have been prepared in accordance with the accounting policies set out in note 1 to the financial statements and comply with the Order's Statutes, the Charities Act 2011 and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102 (effective 1 January 2019)).

This report and the accompanying financial statements deal solely with matters relating to Charity number 235979, The Order of St John. They do not include the activities of its subsidiary, St John of Jerusalem Eye Hospital Group (SJEHG). Nor do they include the constituent organisations (the Establishments) such as the eleven St John Pories and the work of St John Associations operating in more than 35 countries, as each of these is a separate legal entity that is neither owned nor controlled by the Order.

The Order acts as an administrative, coordinating and supporting body for the St John Establishments worldwide and is unique in combining the characteristics of being a Crown Order of Chivalry, a Christian Confraternity, and a Charity.

Where we are working



The Order at a Glance



Our Motto

Pro Fide – Pro Utilitate Hominum
For the Faith and in the Service
of Humanity

Our Mission

St John is an international family of charities whose mission is to lead globally in First Aid and medical responses to community healthcare needs.

Our Vision

Together to enhance the reach and effectiveness of St John globally through focus on the two aspects of our Motto.

Our Objects are

- To encourage all that makes for the spiritual and moral strengthening of humanity;
- To encourage and promote all the work of humanity and charity for the relief of persons in sickness, distress, suffering or danger without distinction of race, class or religion; and
- To render aid to the sick, wounded, disabled or suffering.

Our Values

Based upon our view of human need:

- Respect
- Unselfishness
- Excellence
- Openness and Transparency

How we behave within St John:

- Devotion
- Togetherness
- Diversity and Inclusiveness
- Faithfulness

Governance Changes

The revision of two sets of the Order's regulations, covering ceremonial issues and honours and awards are complete. Work continues on the governance regulations.

Delivering Our Objects through our Activities

The Order delivers its objectives by encouraging, supporting and enhancing the work done by St John Establishments around the world; from supporting volunteering by providing grants or assisting St John Establishments to apply for grants, to providing financial support to Establishments during the Covid-19 pandemic.

The Order brings together the faith leaders of the Establishments to encourage and support their work and provides a coordinating body for ensuring continued and improving charitable output.

In coordinating the federation of St John Charities, we have a combined charitable mission:

To Lead Globally In First Aid And Medical Responses To Community Healthcare Needs

This combined mission of all St John Charities is part of the Order's Motto of *For the Faith and in the Service of Humanity*. Our short short-term focus remains to support Establishments through the Covid-19 pandemic. At the same time, we are developing a new, sustainable strategy for the future. A transition plan, which will take the Order from concentrating on projects and programmes to a more strategic role improving the efficiency, effectiveness and resilience of St John Establishments, is being developed.

It will continue to deliver improvements in its current areas of focus and some of the important aims for 2022 are detailed at the end of the next section.



Short and Longer Term Objectives and Activities

We have striven to maintain both short- and long-term plans, but this has been challenging during a pandemic which has had a direct impact on our activity everywhere we are present. Despite extensive use of video conferencing, which has enabled us to move more quickly in some areas, we have been hampered by our inability to travel, and our plans to visit and assess Establishments on the ground, have been delayed considerably.

That said, the ambition set out in our 2020 report to improve cooperation around First Aid training has seen considerable progress. Two global working groups have been at the core of this; the first, focussed on how we can train people in a digital world is the digital training expert group, and the second, looking at our clinical governance is the clinical governance expert group. Between them, they have started to consider a unified approach to training standards and to consider how we can deliver on our mission to be recognised as the global leaders in this field. Bringing Establishments together for “Restart a Heart Day” in October 2021 was an important milestone in taking forward our aim, emphasising the unity of the Order, and highlighting the shared purpose of our global family.

St John volunteers are involved in activities which give them responsibility for the care and protection of vulnerable people, ranging from looking after those in critical need of medical intervention to young cadets providing care in their own localities. Whilst each Establishment has developed its own structure, policies and procedures to ensure their safety and wellbeing, we have worked during 2021 to assess how comprehensive Establishment safeguarding policies are, and to provide support to all Establishments to improve in this most important area.

A partnership with a recognised expert consultancy, Keeping Children Safe, has provided us with an external review and a baseline from which to make further improvements. As in the other shared functional areas, we have brought together our experts in safeguarding from across the Pories in a working group. In 2022, this expert group will review the baseline across all our Establishments and lead work on further improvements in safeguarding across the whole of St John.

During 2021, the Order supported a number of Establishments financially and was able to do this from a position of financial stability. The Order has worked during 2021 to develop a sustainable financing model which will be implemented during 2022, giving certainty and a more stable basis on which to plan for the future.

In 2020, work began to develop an operations manual for the Mother and Baby Programme in collaboration with the Associations involved in delivering the programme. This will allow Associations more autonomy over running their programmes. Covid-19 had delayed this, but in 2021 we published the Mother and Baby Success Model (SuMo) which pulls together the knowledge within St John developed from running the programme. It presents the information in an easy-to-use reference guide for operational managers. The first version of the SuMo has been co-created by the four St John Associations who deliver the Mother and Baby Programme, (Malawi, Uganda, Zimbabwe, and Zambia) and St John International. In addition, in 2021 we embarked on a new project to develop a performance monitoring system for the Mother and Baby Programme. The tool will help us collect and store impact data from all programme countries in one place, and allow for real time performance management. It will provide the Order with an in-depth picture of the programme’s reach and impact, while also providing local managers the data necessary to understand the efficacy of their actions. The model will be rolled out to all programme locations in early 2022.

Short and Longer Term Objectives and Activities

The Order's support for Associations has, in the past, by and large been delivered through a range of one-off programmes. During 2020, the Order, supported by the Pories, started to develop a broader, more sustainable support model built around Pories supporting the Establishments within their regions. This regional model is still in its infancy, and the aim in 2022 is to conduct assessments of the majority of Associations to determine what support is needed and how it should be delivered. New regional governance structures will be developed to underpin the strategy and much of this work will be done during 2022.

Chancery activities during 2021 focused on the Order Honours and Awards Committee (OHAC), ceremonial events and the setting up of a group to monitor unrecognised orders. The OHAC met three times virtually and once combined virtually and in person at St John House. In addition to the routine agenda business of admissions and promotions, and other awards, the meetings discussed policy issues concerning automatic membership, philanthropic giving, and admissions and promotions to Grade I of the Order. The Chancellor was installed in post by the Grand Prior at a ceremony in Clerkenwell in September, which combined a central list Investiture. Following direction from the Grand Council, an Unrecognised Order Monitoring Group was set up with representatives from all St John Pories to monitor the activities of any organisation in their territories that calls itself an Order of St John or uses any trade name, trademark or domain name in such a way that it might be confused with those of the Venerable Order. The Group met once in 2021 to feed that information to the International Office.



Raising our profile

With so many changes planned for 2022, the Order will need to ensure that all parts of St John are fully informed. This will include a significant communications effort to enhance our profile. Led by the new Secretary General, the Order is investing time and effort to enhance its communications activity – within the Order to increase understanding of and support for the global strategy, and externally to promote St John as a global leader in the field of First Aid and community healthcare.

Financial Review of the Year

Income

The main recurring source of funds for the Order continued to be agreed contributions from St John Establishments of £869,462 for the year (2020: £877,698).

Voluntary income of £141,973 was received in 2021 (2020: £177,076). This income varies from year to year with the level of donations and legacies received. Grant income reduced as expected to £96,464 from £103,180 in 2020, as no new grants were awarded in 2021.

A small increase in rental income was recorded in 2021 to £120,758 (2020: £119,686) but the provision for bad debts against this also increased due to the impact of Covid-19 and now stands at £41,704 at the year end.

Interest on term deposits decreased to £5,771 (2020: £10,479) due to the decreasing rates of interest on offer over the last few years.

Other income in 2021 comprises a party wall award and insurance claim of £27,320 (2020: £0).

Resources Expended

Total resources expended in 2021 were £1,161,131 (2020: £1,162,005). The direct costs of charitable activities increased to £990,607 (2020: £968,848). These costs were less than planned for 2021 due to the continued impact on travel and the emphasis on staying at home in many countries affected by Covid 19 during 2021. Established programmes, such as the Mother and Baby Programme, were able to adapt and continue with targets being largely met.

Objectives to work with stakeholders to develop a global strategy were affected, with the planned Association assessment process being paused due to travel restrictions. In its stead, negotiations with Pories have picked up pace, and several further agreements about future relationships and support arrangements have progressed. This has cost less than the anticipated budget for assessment, as travel was only possible in the last quarter of the year due to the travel restrictions in place.

Balance Sheet

As at 31 December 2021, net assets were £6,573,389 (2020: £6,470,832). The Charterhouse Mews properties in London, together with the hospital premises in Jerusalem that are used by SJEHG, represent the most significant assets of the Order.

The Order's cash assets are retained in UK banks in a series of higher-interest term deposit accounts, until such time as they are needed.

Going Concern

The Order's financial performance, reserves and future cashflows have been assessed by the Trustees at the date of approving the financial statements. The Trustees are confident, and they believe that the Charity is able successfully to manage its business risks in the current uncertain economic climate. The Trustees will continue to monitor income and expenditure, limit commitments and adjust costs to counter the impact of any reductions in income, using reserves, if necessary, while continuing to further the objectives of the Order.

The Trustees have a reasonable expectation that the Order has adequate resources to continue its operations for the foreseeable future (being a period of at least 12 months from the date of approval of the financial statements) and believe there are no material uncertainties that call this into doubt. In view of this situation, the financial statements of the Order have been prepared on a going-concern basis of accounting.

Conssionary Loans & Security

The Order has made loans to Establishments to assist them to continue to service their beneficiaries in accordance with the Order's objectives. No interest is charged to these Pories. During the year, a loan was made to the Priory for South Africa and at 31 December 2021, loans totalling £276,000 (2020: Nil) remain outstanding. The total loan is secured on property in South Africa and will be repayable to the Order in monthly instalments between 2024 and 2029.

An unsecured loan was also made to the Priory for Wales in January 2021 for £50,000. £12,500 remains outstanding at 31 December 2021, and the loan has now been fully repaid.

Financial Review of the Year

Investments

The Order continues to hold two investment properties, 1 and 2 Charterhouse Mews, London, and part of the ground floor of 3 Charterhouse Mews. These properties are leased to earn income for the work of the Order but the lease of the ground floor of 3 Charterhouse Mews was not renewed by the tenant during 2021 and remains empty.

Excess funds are held in term deposit accounts.

Raising Support

We continue to strengthen our relationship with our current supporters. We focus on engaging Philanthropists, Trusts and Foundations and Institutional Funders for selected charitable projects in Establishments, such as the Mother and Baby Programme. We would like to thank all donors for their support in the last few years, making our achievements possible.

In addition, we have started to develop a global fundraising strategy, which, for the first time, aims to establish a joint effort bringing together fundraising activities within Pories, in addition to their national fundraising. A global case for support, in line with our new global mission statement, will be developed to approach major funders for significant, multi-national projects in our newly established regions.

The new fundraising strategy will further our global strategy development and ultimately help us reach more people.

Risk Management

The Order identifies risks as they arise, and monitors the major strategic, business and operational risks that it faces. It assesses the mitigating actions that are in place, and, so far as it is able, manages these risks to minimise their effect. The Audit and Risk Committee (ARC) was restructured in 2019, to ensure global and independent input commensurate with the Order's risk profile. The Order increased meeting frequency from 2020 reporting quarterly to the Trustees' Executive Committee and annually to Grand Council. The ARC advises where additional resource is required to manage the Order's risks.

The principal risks faced by the Order lie in the potential reputational risks arising in the many St John Establishments operating around the world, in diverse cultures and environments. Policies and guidance are being revised to provide a strong legal basis on which to operate for all parts of the organisation. The process has been enhanced by the development of an assessment tool for our Associations which provides a mechanism to identify where additional guidance and advice may be helpful to ensure best practice. In addition, the pandemic and the resulting financial and administrative challenges have been difficult to predict. The pandemic will continue to pose financial and operational problems for the Order, and we will mitigate these using our current established systems.

We monitor the use of the St John logo, countering misuse with a register of Intellectual Property, and membership of appropriate organisations to monitor the use of our trademark. Diversity across the Order, and especially at Board level, is carefully monitored and all parts of the Order are encouraged to work to ensure their membership is representative of the countries in which they operate. Recent appointments have made a visible impact on our senior leadership profile.

We watch for risks associated with both our increasing charitable output and changing regulation with respect to charitable activity and data protection.

Grant Making Policy

The Order has established its grant making policy to achieve its objects for the public benefit. The Order's aim is to support St John Associations in achieving their charitable objects.

Grants are made to advance aspects of St John Establishments' programming or functioning. This may include projects in First Aid and pre-hospital care, community health, disaster preparedness or other relevant activities. Grants are also given for strengthening an Establishment's organisational functioning, institutional development or governance with the aim of enabling improved charitable performance. Grants are made to some Establishments to cover costs of attending meetings and events sponsored by The Order of St John.

Financial Review of the Year

Recommendations for grants are made by staff and approved by the Secretary General within annual budgets agreed by the Trustees or, otherwise, approved by the Sub Prior of the Order. An exception is the Emergency Relief Fund, where grants are approved by the Secretary General, Sub Prior and Lord Prior. This fund has not been used in 2021.

Fundraising Policy

- The Order is in compliance with CC20 of the Charity Commission Guidelines on fundraising and best practice recommendations from the Institute of Fundraising.

The Charities (Protection and Social Investment) Act 2016 requires us to report on the following activities:

- Our fundraising for the foreseeable future concentrates on applying for funds from Trusts, Major Donors and Corporate Partnerships. The Order's Head of Fundraising & Communications looks after fundraising on a daily basis and no professional fundraisers or commercial participators are engaged other than for advice.
- The Order has not, nor has anyone acting on its behalf, been subject to an undertaking to be bound by a voluntary scheme for regulating fundraising or any voluntary standard of fundraising in respect of activities on behalf of the Charity.
- The Charity monitors fundraising activities by reporting activities to the Trustees' Executive Committee every quarter.
- We have received no complaints about our fundraising activities.
- In respect of protection of vulnerable people, we do not make general approaches to the public. All members on our database need to confirm that they are happy to receive information and our procedure is to send one follow up letter only.

Investment Policy

Funds of the Order not immediately required are invested. The current portfolio of investments includes property, term deposits of up to one to two years to maturity and cash at bank on immediate access. Cash not needed for day-to-day purposes within the

next year is invested in fixed rate accounts to earn as high as possible rate of return while maintaining security of funds held. The investment policy has been agreed by the Trustees and is periodically reviewed by the Audit and Risk Committee.

Reserves Policy

The Order's reserves fall into two main categories:

- Restricted income funds which may legally be used only for the purposes specified by the donor, and unrestricted income funds which are free for use for any of the purposes of the Charity as set out in its governing document.
- Unrestricted income funds comprise Designated Funds (those funds that the Trustees have set aside for particular purposes) and General Reserves.

Planned level of reserves

The Charity budgets to deliver its charitable objectives while ensuring financial stability. It does this by aiming to keep an adequate, but not excessive, level in General Reserves, sufficient to ensure that contractual commitments to staff, for premises and programme work, can be made with reasonable confidence. The Order makes this assessment by looking at future cash requirements and setting budgets each year to ensure adequate cash liquidity within the availability of expected cash inflows and adequate levels of contingency. The appropriateness of the Reserves Policy is reviewed by the Trustees in conjunction with the Order's strategic plan, taking into account the degree of risk associated with the planned development programmes. At the current time, the Trustees have concluded that the overall level of the Order's General Reserve should be maintained at a level of three to six months of annual expenditure.

Actual level of reserves

As at 31 December 2021, total Reserves amounted to £6,573,389 (2020: £6,470,832). These are composed of Restricted income funds of £79,623 (2020: £60,819), Designated funds of £6,068,776 (2020: £5,975,481) and General Unrestricted funds of £424,990 (2020: £434,532). The General Unrestricted funds represent 4.5 months (2020: 4.5 months) of expenditure for that year.

Financial Review of the Year

Accumulated Funds

Full details of funds are set out in note 19 to the financial statements.

In summary they comprise:

- Restricted income funds which contain the Emergency Relief fund, a donation to support a disaster recovery programme in Jamaica and grants received for specific programmes not fully spent at the year end. The grants for specific programmes will be spent during 2022, the Emergency Relief fund will be utilised when needed and the Disaster recovery programme will commence as soon as St John Jamaica is ready to proceed.
- Designated funds represent funds allocated by the Trustees for specific purposes such as supporting St John Associations and one off costs that cannot be covered by income from one year alone.
- It is anticipated that the St John Association Development fund will be expended over three years while being topped up by further donations to allow additional support for Associations to continue on a rolling basis for as long as such donations allow. During 2022, the Estate fund will fund work to maintain the windows of 3 and 4 Charterhouse Mews. This will commence when activities at the central office are fully resumed after the Covid-19 pandemic. It is also planned to use funds from the Covid 19 Reserve built up from travel restrictions in 2020 and 2021 to cover activities in 2022. The HR Reserve will fund staff and Great Officer replacement costs. Other funds may be utilised in the year should the need arise.
- Unrestricted general reserves which are used by the Trustees to spend on the Charity's general charitable objects.

Key Management Personnel Remuneration

The Trustees consider the Board of Trustees and the Secretary General as key management personnel of the Charity in charge of directing and controlling the Charity and running and operating it on a day-to-day basis. All Trustees give of their time freely and no Trustee remuneration was paid in the year. Details of Trustee expenses and related party transactions are disclosed in notes 20 and 21 to the financial statements.

Trustees are required to disclose all relevant interests and register them with the Secretary General and, in accordance with the Order's policy, withdraw from decisions where a conflict of interest arises.

The pay of the Charity's Secretary General is reviewed annually and normally increased in accordance with average earnings. In view of the nature of the Charity, its economy of operations, and the extensive use of professional advisers, the Trustees consider that a multiple based on three and a half times the median average salary for full time UK employees is appropriate for this role.

Structure and Governance

History of the Order

The Most Venerable Order of the Hospital of St John of Jerusalem, otherwise known as The Order of St John (Charity number 235979) is an organisation incorporated by Royal Charter. Its wholly owned subsidiary, SJEHG, is a company limited by guarantee.

The Order has roots in the eleventh century and was reconstituted in the United Kingdom and Ireland in 1888 when Queen Victoria incorporated it by Royal Charter and constituted it as an Order of Chivalry of the British Crown. The Order is currently governed by a Royal Charter of 1955 and a Supplemental Royal Charter of 1974 as subsequently amended. Her Majesty Queen Elizabeth II is the Sovereign Head of the Order and the Grand Prior is currently HRH the Duke of Gloucester. That position has always been held by a senior member of the Royal Family.

The Order is a Christian foundation and is stated in its Statutes to be an ancient Christian brotherhood. It is non-denominational. In its humanitarian work it reaches out to those of any race, class or religion. There are approximately 20,000 members of the Order worldwide, all of whom have become members by being honoured by the Sovereign Head in recognition of service rendered in furthering the work of the Order. Membership is not exclusively Christian.

Establishments of the Order (which include Priors, Commanderies and St John Associations) are subject to the Charter, Statutes and Regulations of the Order, but are largely autonomous in their legal structures and service delivery activities.

Members of the Order resident in countries in which there is an Establishment, by virtue of their membership of the Order, are also members of the relevant Establishment.

The St John Establishments' activities, in various countries of the world, include providing ambulance services, First Aid services and youth programmes.

The Order focuses its support on the smaller Establishments (Associations), which work with community based volunteers providing aid to their local community. Most Associations only have very few paid staff in administrative positions with charitable work being conducted by volunteers.

The Order's use of volunteers itself, is limited to those

in specific roles within its committees and honorary positions including ceremonial and legal. No economic value has been included in the financial statements of these volunteers contribution to the Order due to measurement issues.

Constitution and Structure

The Order is governed by a Grand Council. The ex officio members are the Grand Prior, the other Great Officers of the Order, namely the Lord Prior, the Chancellor, the Prelate and the Sub Prior, the Chair of SJEHG together with the Priors or Chancellors of each of the Priors. The twenty-third Grand Council meeting was held via video conference on 27 May 2021.

- **The Trustees' Executive Committee** is a standing committee of the Grand Council. It is, subject to any directions by the Grand Prior, responsible for the general control and management of the administration of the Order.

The Trustees' Executive Committee members are the Charity Trustees of the Order for the purposes of the UK Charities Act 2011.

- **The Audit and Risk Committee** is responsible to the Trustees' Executive Committee for oversight of audit and risk.

During 2021 the Trustees' Executive Committee met five times and its Audit and Risk sub-Committee four times over the year.

- **The Nominations and Appointments Committee** is a standing committee of the Grand Council. It is responsible for identifying candidates for appointment as a Great Officer, Principal Officer or Secretary General and advises the Grand Council in relation to such candidates and appointments. The Committee also evaluates candidates for appointment as the Chair of SJEHG (on the recommendation of the SJEHG Board) and advises the Trustees' Executive Committee accordingly.
- **The Honours and Awards Committee** is a standing committee of the Grand Council. It advises the Grand Council on all matters relating to the Order Honours and Awards system, including appointments to and promotions in the Order and to eligibility for the award of The Life Saving Medal and the Service Medals of the Order. The Committee met four times in 2021.

Structure and Governance

- **The Pro Fide Committee** is a standing committee of the Grand Council. It assists the Great Officers and the Trustees' Executive Committee in maintaining and enhancing the Christian nature and ethos of the Order and advises the Great Officers, the Grand Council and the Trustees' Executive Committee on ecclesiastical, pastoral, spiritual, religious and related matters pertaining to the Order. At Grand Council 2019 it was agreed that the College of Deans act as the Pro Fide Committee of Grand Council.

The members of the Grand Council and its committees during 2021 are set out on pages 18 to 20. New members of the Grand Council are formally inducted and trained by the Lord Prior. The Great Officers (other than the Grand Prior) are appointed by the Grand Prior following consultation with the Grand Council. All Trustees of the Order are inducted and informed of their responsibilities and duties as Trustees, in accordance with the UK Charities Act 2011, by the Secretary General.

Public Benefit

As this report makes clear, the actual delivery of service to communities in the countries in which The Order of St John is represented is carried out by the various Establishments of the Order which operate in over 35 countries.

Pages 8 to 10 set out our activities, achievements and performance during the year, which are directly related to the objects and purposes for which the Order exists. The Order achieves most of its principal objects and purposes through the promotion of the efficiency and effectiveness of its Establishments, rather than in service delivery to communities themselves. Trustees are therefore confident that the Order meets the public benefit requirements, and they confirm that they have taken into account the guidance contained in the Charity Commission's general guidance on public benefit where applicable. The Order of St John is accredited to the United Nations as a non-governmental Organisation (NGO) in Special Consultative Status with the Economic and Social Council (ECOSOC). As a consequence of this status, the Order is required to render quadrennial reports to United Nations Headquarters in New York, setting out how the work of the Order around the world contributes to that of the United Nations in general and in particular to such international humanitarian objectives as the delivery of the Sustainable Development Goals (SDGs).

In promoting the efficiency of its Establishments, the Order is contributing to the delivery of its charitable objectives to members of the public without regard for race, class or religion.

The members of the public, who have benefited from the Order's activities, are:

- a. Stakeholders of the Establishments receiving direct grants from the Order as detailed in note 6b to the financial statements;
- b. The patients of the SJEHG in East Jerusalem, Gaza and Hebron and its clinic in Anabta, as well as those treated by mobile outreach clinics in the West Bank;
- c. Members of the public in over 35 countries worldwide who receive from a St John Establishment First Aid treatment, ambulance services, sea and mountain rescue services, community care services and home-based primary healthcare;
- d. Members of the public who have been trained by a St John Establishment in First Aid and in illness/accident prevention;
- e. All those young people worldwide who have been trained and developed by a St John Establishment, who are thereby empowered to enhance their individual potential and contribute more effectively to their communities; and
- f. Members of the public whose bravery has been recognised by the award of the Order's Life Saving Medal or Certificate of Honour.

Structure and Governance

Statement of the Responsibilities of the Trustees' Executive Committee

The Trustees' Executive Committee, comprising the Trustees for the purposes of the UK Charities Act 2011, is responsible for preparing the Trustees' Annual Report and the Financial Statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

The law applicable to charities in England and Wales requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the Charity and of the incoming resources and application of resources of the Charity for that period.

In preparing these financial statements, the Trustees' Executive Committee is required to:

- Select suitable accounting policies and then apply them consistently;
- Observe the methods and principles in the Charities SORP;
- Make judgments and estimates that are reasonable and prudent;
- State whether applicable accounting standards, comprising FRS 102, have been followed, subject to any material departures disclosed and explained in the financial statements; and
- Prepare the financial statements on the "going concern" basis unless it is inappropriate to presume that the Charity will continue in business.

The Trustees' Executive Committee is responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the Charity and enables it to ensure that the financial statements comply with the Charities Act 2011, the Charity (Accounts and Reports) Regulations 2008 and the provisions of its Statutes. It is also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The Trustees' Executive Committee is responsible for the maintenance and integrity of the Charity and financial information included on the Charity's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

In the case of each Trustee in office at the date the Trustees' Annual Report is approved:

- so far as each Trustee is aware, there is no relevant audit information of which the Charity's auditors are unaware; and
- they have taken all the steps that they ought to have taken as a Trustee in order to make themselves aware of any relevant audit information and to establish that the Charity's auditors are aware of that information.

Approved by the Trustees' Executive Committee of The Order of St John and signed on its behalf by:

Professor Mark Compton AM
Lord Prior
The Order of St John

21 June 2022

Grand Council, Committees and Advisers

The Grand Prior of The Order of St John

HRH The Duke of Gloucester KG GCVO

The Grand Council of The Order of St John

The Great Officers of the Order during 2021 were:

Professor M R Compton AM (Lord Prior & Chair of Grand Council)

The Right Reverend T J Stevens CBE (Prelate)

Dr G E Willmore (Chancellor from 25 June 2020)

Mr J C Mah CD QC (Sub Prior) (until 24 June 2022)

The other members of the Grand Council were:

Rear Admiral L J Jarvis CBE DL (Prior, England and the Islands) (until 2 November 2021)

Major General M J Strudwick CBE (Prior, Scotland) (until 24 June 2021)

Her Grace Eleanor M Campbell, Duchess of Argyll (from 25 June 2021)

Sir P M Williams OBE DL (Prior, Wales)

Colonel K T Williams (Chancellor, South Africa)

Mr J H Whitehead (Chancellor, New Zealand)

Mr A L J Laurencelle (Chancellor, Canada)

Mr C J Oxley (Chancellor, Australia)

Mr N G Heath (Prior, United States of America)

Mr P Ndungu (Prior, Kenya)

Dr S R E Sayampanathan (Prior, Singapore)

Dr C H Chung (Prior, Hong Kong)

Sir A J Cash OBE (Chairman of SJEHG)

Ms M C Arthur (Appointed member) (until 24 June 2021)

Mr D Verity (Hospitaller)

Secretary:

Vice Admiral Sir P Lambert KCB (Secretary General) (until 31 December 2021)

Susan le Jeune d'Allegeershecque CMG (Secretary General) (from 1 January 2022)

Honours and Awards Committee

Dr G E Willmore (Chancellor & Chair)

Professor M R Compton AM (Lord Prior, President)

The Right Reverend T J Stevens CBE (Prelate)

Mr J C Mah CD QC (Sub Prior) (until 24 June 2022)

Mrs K Colvin CVO (Independent member)

Lieutenant Colonel S Segrave (Independent member) (from 10 March 2021)

Secretary:

Group Captain S J Wilson (Head of Chancery)

Grand Council, Committees and Advisers

Trustees' Executive Committee

(whose members were, for the purposes of the UK Charities Act 2011, the Charity Trustees of the Order)

Professor M R Compton AM (Lord Prior)

The Right Reverend T J Stevens CBE (Prelate)

Dr G E Willmore (Chancellor)

Mr J C Mah CD QC (Sub Prior) (until 24 June 2022)

Rear Admiral L J Jarvis CBE DL (Prior, England and the Islands) (until 2 November 2021)

Major General M J Strudwick CBE (Prior, Scotland) (until 24 June 2021)

Sir P M Williams OBE DL (Prior, Wales)

Colonel K T Williams (Chancellor, South Africa)(until 24 June 2022)

Mr A L J Laurencelle (Chancellor, Canada) (until 24 June 2022)

Mr C J Oxley (Chancellor, Australia)

Dr C H Chung (Prior, Hong Kong) (from 25 June 2021)

Sir A J Cash OBE (Chairman of SJEHG)

Ms M C Arthur (Appointed member) (until 24 June 2021)

Dr R Nasser-Ferris (Appointed member) (from 25 June 2021)

Secretary:

Vice Admiral Sir P Lambert KCB (Secretary General) (until 31 December 2021)

Susan le Jeune d'Allegeershecque CMG (Secretary General) (from 1 January 2022)

Audit and Risk Committee

Rear Admiral L J Jarvis CBE DL (Prior, England and the Islands) (Chair) (until 24 June 2021)

Sir P M Williams OBE DL (Prior, Wales) (Chair) (from 25 June 2021)

Mr S J Frost ACA (Lead Finance Trustee, England and the Islands)

Colonel A J Loudon MBE (CEO, Scotland)

Professor K Davies MBE (Wales)

Mr J P Grist CA (South Africa) (until 28 April 2021)

Mrs S Cumming FCA (New Zealand)

Mr J W Ziglar (United States of America) (from 6 September 2021)

Ms L M Smith (Independent member) (until 28 April 2021)

Mr S Hargrave (Independent member) (from 6 September 2021)

Secretary:

Mrs K Read FCA

Nominations and Appointments Committee

The Right Reverend T J Stevens CBE (Prelate) (Chair)

Ms M C Arthur (Appointed member) (until 24 June 2021)

Colonel K T Williams (Chancellor, South Africa)

Grand Council, Committees and Advisers

Pro Fide Committee

The Right Reverend T J Stevens CBE (Prelate) (Chair)
The Very Reverend J R Hall (England and the Islands)
Very Reverend Dr J Cairns (Scotland) (to 24 June 2021)
Reverend N Gardner (Scotland) (from 25 June 2021)
Reverend D Morris (Wales)
Reverend N Naidoo (South Africa)
Reverend D Moxon (New Zealand)
Major General G Chapdelaine (Canada)
The Right Reverend R Hurford OAM (Australia)
Reverend Dr R J Levenson (United States of America)
The Right Reverend C M Muturi (Kenya)
Most Reverend P Kwong (Hong Kong)

Secretary:

The Reverend Canon P Williams (England and the Islands)

Order Honorary Officers and Hospitaller

Mr D Verity	- Hospitaller
Mr T Woodcock CVO DL	- Genealogist (until 30 June 2021)
Mr D White	- Genealogist (from 1 July 2021)
Major J Kelly	- Director of Ceremonies
Mr J d'A Maycock	- Honorary Legal Counsel (until 24 June 2021)
Mr T Budd	- Deputy Honorary Legal Counsel (until 24 June 2021)
	- Honorary Legal Counsel (from 25 June 2021)
Mr T Skilton	- Librarian (from 24 June 2020)
Dr J Warren	- Deputy Librarian

Senior Executive

Vice Admiral Sir P Lambert KCB - Secretary General (until 31 December 2021)
Susan le Jeune d'Allegeershecque CMG - Secretary General (from 1 January 2022)

Professional Advisers

Bankers

Barclays Bank plc
27 Regent Street
Leicester
LE87 2BB

Chartered Surveyors & Property Consultants

John D Wood
34-35 Clarges Street
London
W1J 7ES

Independent Auditors

Buzzacott LLP
130 Wood Street
London
EC2V 6DL

Solicitors

BDB Pitmans LLP
One Bartholomew Close
London
EC1A 7BL

Principal Office

St John House
3 Charterhouse Mews
London
EC1M 6BB
United Kingdom

Independent auditors' report to the trustees of The Most Venerable Order of the Hospital of St John of Jerusalem (The Order of St John)

Opinion

We have audited the accounts of The Most Venerable Order of the Hospital of St John of Jerusalem (The Order of St John) (the 'charity') for the year ended 31 December 2021 which comprise the statement of financial activities, the balance sheet, the statements of cash flows principal accounting policies and the notes to the accounts. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the accounts:

- give a true and fair view of the state of the charity's affairs as at 31 December 2021 and of its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Charities Act 2011.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the auditor's responsibilities for the audit of the accounts section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the accounts in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the accounts, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the accounts is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity's ability to continue as a going concern for a period of at least twelve months from when the accounts are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the annual report, other than the accounts and our auditor's report thereon. Our opinion on the accounts does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the accounts, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the accounts or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the accounts or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters in relation to which the Charities Act 2011 requires us to report to you if, in our opinion:

- the information given in the trustees' annual report is inconsistent in any material respect with the accounts; or
- sufficient accounting records have not been kept; or
- the accounts are not in agreement with the accounting records and returns; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement, the trustees are responsible for the preparation of the accounts and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of accounts that are free from material misstatement, whether due to fraud or error.

In preparing the accounts, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

Independent auditors' report to the trustees of The Most Venerable Order of the Hospital of St John of Jerusalem (The Order of St John)

Auditor's responsibilities for the audit of the accounts

Our objectives are to obtain reasonable assurance about whether the accounts as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these accounts.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

- We obtained an understanding of the legal and regulatory frameworks that are applicable to the Charity and determined that the most significant are the Charities Act 2011 and the Charity SORP FRS 102.
- We understood how the Charity is complying with those legal and regulatory frameworks by making inquiries to management and those responsible for legal, compliance and governance procedures. We corroborated our inquiries through our review of trustee meetings and papers provided to the trustees.
- We evaluated the incentives and opportunities for fraudulent manipulation of the financial statements (including the risk of override of controls) by the trustees and those responsible for, or involved in, the preparation of the underlying accounting records and financial statements.

We assessed the susceptibility of the financial statements to material misstatements, including how fraud might occur.

Audit procedures performed by the engagement team included:

- Identifying and assessing the design and implementation of controls in place to prevent and detect fraud;
- Reviewing contracts and agreements;
- Challenging assumptions and judgments made by management and the trustees in its significant accounting estimates and judgments; and

- Identifying and testing journal entries, in particular adjustments made at the year-end for financial statement preparation.

There are inherent limitations in our audit procedures described above. The more removed that laws and regulations are from financial transactions, the less likely it is that we would become aware of non-compliance. Auditing standards also limit the audit procedures required to identify non-compliance with laws and regulations to enquiry of the trustees and other management and the inspection of regulatory and legal correspondence, if any.

Material misstatements that arise due to fraud can be harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities for the audit of the accounts is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use of our report

This report is made solely to the charity's trustees, as a body, in accordance with section 144 of the Charities Act 2011 and with regulations made under section 154 of that Act. Our audit work has been undertaken so that we might state to the charity's trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity's trustees as a body, for our audit work, for this report, or for the opinions we have formed.

Buzzacott LLP
Statutory Auditor
130 Wood Street
London
EC2V 6DL

5 July 2022

Buzzacott LLP is eligible to act as an auditor in terms of section 1212 of the Companies Act 2006

Statement of Financial Activities

for the year ended 31 December 2021

	Note	Unrestricted Funds £	Restricted Funds £	Total 2021 £	Total 2020 £
INCOME					
Donations and Legacies					
Contributions from St John Establishments	2	836,700	32,762	869,462	877,698
Other voluntary income	3	139,930	2,043	141,973	177,076
Charitable Activities					
Grants	4	-	96,464	96,464	103,180
Investments					
Rental income		120,758	-	120,758	119,686
Building insurance income		1,940	-	1,940	1,908
Interest income		5,771	-	5,771	10,479
Other Income					
Other Income		27,320	-	27,320	-
Total Income		1,132,419	131,269	1,263,688	1,290,027
EXPENDITURE					
Costs of raising funds	6a	(69,026)	-	(69,026)	(62,597)
Charitable activities	6b	(878,142)	(112,465)	(990,607)	(968,848)
Governance costs	6c	(88,882)	-	(88,882)	(101,471)
Other	6	(12,616)	-	(12,616)	(29,089)
Total Expenditure	6	(1,048,666)	(112,465)	(1,161,131)	(1,162,005)
Net income before revaluation		83,753	18,804	102,557	128,022
Revaluation	13	-	-	-	154,864
Net Movement in Funds		83,753	18,804	102,557	282,886
Total Funds brought forward at 1 January		6,410,013	60,819	6,470,832	6,187,946
Total Funds carried forward at 31 December	19	6,493,766	79,623	6,573,389	6,470,832

All of the above results are derived from continuing activities. All gains and losses recognised in the year are included above. There is no difference between the Statement of Financial Activities and the Income and Expenditure Account and therefore a separate statement of recognised gains and losses has not been prepared.

The notes on pages 26 to 43 form part of these financial statements.

Balance Sheet

as at 31 December 2021

	Note	2021 £	2021 £	2020 £	2020 £
FIXED ASSETS					
Intangible fixed assets	10		3,550		5,404
Tangible fixed assets	11		1,987,826		1,998,519
Investment in subsidiary	12		1,625		1,625
Investment properties	13		2,408,995		2,408,995
Loan to St John Establishments	14		276,000		-
Total Fixed Assets			4,677,996		4,414,543
CURRENT ASSETS					
Debtors	15	246,352		256,514	
Term deposits		623,727		617,956	
Cash at bank and in hand		1,093,776		1,239,658	
Total Current Assets		1,963,855		2,114,128	
CURRENT LIABILITIES					
Creditors: amounts falling due within one year	16	(68,462)		(57,839)	
Net Current Assets			1,895,393		2,056,289
Total Assets less Current Liabilities			6,573,389		6,470,832
NET ASSETS	18		6,573,389		6,470,832
THE FUNDS OF THE CHARITY					
General Reserves	19		424,990		434,532
Designated Funds	19		6,068,776		5,975,481
Total Unrestricted Income Funds			6,493,766		6,410,013
Restricted Income Funds	19		79,623		60,819
TOTAL FUNDS OF THE CHARITY			6,573,389		6,470,832

The notes on pages 26 to 43 form part of these financial statements. Approved by the Trustees' Executive Committee of The Order of St John and signed on its behalf by:

Dr GE Willmore
Chancellor, The Order of St John
21 June 2022

Statement of Cash Flows

for the year ended 31 December 2021

	Note	2021 £	2020 £
<i>Cash flows from operating activities:</i>			
Net income for the year		102,557	128,022
<i>Adjustments for:</i>			
Amortisation of intangible fixed assets	10	287	1,677
Depreciation of tangible fixed assets	11	38,027	36,968
Loss on disposal of tangible assets		737	-
Deduct interest income shown in investing activities		(5,771)	(10,479)
Decrease/(increase) in debtors		10,162	(104,500)
Increase/(decrease) in creditors		10,623	21,496
Net cash generated from operating activities		156,622	73,184
<i>Cash flows used in investing activities:</i>			
Interest income		5,771	10,479
Purchase of tangible fixed assets	11	(28,071)	(14,606)
Concessionary loans advanced in year		(276,000)	-
Disposals/(additions) in intangible fixed assets	10	1,567	(6,004)
Net cash utilised by investing activities		(296,733)	(10,131)
<i>Cash flows from financing activities:</i>			
Movement in term deposits		(5,771)	198,986
Net cash (utilised by)/provided by financing activities		(5,771)	198,986
(Decrease)/increase in cash and cash equivalents in the year		(145,882)	262,039
Cash and cash equivalents brought forward		1,239,658	977,619
Cash and cash equivalents carried forward		1,093,776	1,239,658

The notes on pages 26 to 43 form part of these financial statements.

Notes to the Financial Statements

1. Accounting Policies

General information

The Most Venerable Order of the Hospital of St John of Jerusalem is also known as The Order of St John (“the Order”). It acts as an administrative, coordinating and support body for the St John Establishments worldwide and is unique in combining the characteristic of being a Crown Order of Chivalry, a Christian Confraternity and a Charity. The Order’s mission, vision, objectives and values are set out on page 7 of the Trustees’ Annual Report. The Order’s registered address is St John House, 3 Charterhouse Mews, London EC1M 6BB. The registered Charity number is 235979.

Basis of preparation of financial statements

The financial statements have been prepared under the historical cost convention with items recognised at cost or transaction value unless otherwise stated in the relevant note(s) to these financial statements. The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice: applicable to charities preparing their financial statements in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective from 1 January 2019), the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102) and the Charities Act 2011.

The financial statements have been prepared to give a “true and fair” view and have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a “true and fair view”. This departure has involved following Accounting and Reporting by Charities preparing their financial statements in accordance with the latest Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) rather than the Financial Reporting Standard applicable at the time the Charities (Accounts and Reports) Regulations 2008 came into effect.

The Charity constitutes a public benefit entity as defined by FRS 102.

Going concern

The Order’s financial performance, reserves and future cashflows have been assessed by the Trustees at the date of approving the financial statements and they believe that the Charity is able to successfully manage its business risks in the current uncertain economic climate. The Trustees will continue to monitor income and expenditure, limit commitments and adjust costs to counter the impact of any reductions in income using reserves, if necessary, while continuing to further the objectives of the Order.

The Trustees have a reasonable expectation that the Order has adequate resources to continue its operations for the foreseeable future (being a period of at least 12 months from the date of approval of the financial statements) and believe there are currently no material uncertainties that call this into doubt and, in view of this position, the financial statements of the Order have been prepared on a going concern basis of accounting.

Scope of the financial statements

These financial statements comprise solely The Order of St John. The Order does not control its subsidiary undertaking SJEHG. Control is defined under financial reporting standards as having the power to govern and the ability to benefit. Further, the Order does not control any St John Establishment entity. Accordingly, the Order does not prepare consolidated financial statements. SJEHG and St John Pories and Associations file their separate financial statements, as appropriate, in their relevant jurisdictions.

Funds structure

Restricted income funds are funds which are to be used in accordance with specific restrictions imposed by the donor or trust deed. Unrestricted income funds comprise those funds which the Trustees are free to use for any purpose in furtherance of the charitable objects. Unrestricted funds include designated funds where the Trustees, at their discretion, have created a fund for a specific purpose and general reserves. Further details of each fund are disclosed in note 19.

Notes to the Financial Statements

1. Accounting Policies *(continued)*

Income recognition

Income has been recognised in the financial statements on a receivable basis. Incoming resources are included in the Statement of Financial Activities when the Order is legally entitled to (or has physically received) the income and the amount can be quantified with reasonable accuracy. Where income is received in advance, recognition is deferred and it is included in creditors except where treatment is otherwise specified by the Charities SORP and where entitlement arises before income is received, the income is accrued.

Contributions to cover the annual running costs of the Order office are receivable from St John Pories and Associations and recognised on the basis of annual agreements between the Order and the individual Pories and Associations.

Donations are recognised when the Order has been notified in writing of both the amount and settlement date. In the event that a donation is subject to conditions that require a level of performance before the Charity is entitled to the funds, the income is deferred and not recognised until either those conditions are fully met, or the fulfilment of those conditions is wholly within the control of the Charity and it is probable that those conditions will be fulfilled in the reporting period.

Legacies are treated as incoming resources once the Order's entitlement is clear and once it is possible to quantify the amount of the legacy with reasonable accuracy. Legacy gifts are recognised on a case by case basis following the granting of probate when the administrator/executor for the estate has communicated in writing both the amount and settlement date. In the event that the gift is in the form of an asset other than cash or a financial asset traded on a recognised stock exchange, recognition is subject to the value of the gift being reliably measurable with a degree of reasonable accuracy and the title to the asset having been transferred to the Charity.

Event income entitlement is recognised at the date of the event.

Grants are recognised when their terms and conditions are met to ensure entitlement to income, when receipt is probable and the amount to be received can be reasonably known.

Rental income, less any reserve in respect of a bad debt provision, from investment properties has been spread over the period to the earlier of the first break point in the lease or the end of the lease, on the basis of the total rent receivable over the period.

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the Charity; this is normally upon notification of the interest paid or payable by the bank.

Expenditure recognition

Expenditure is recognised when there is a legal or constructive obligation committing the Order to the expenditure. All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category.

Grants payable are payments made to other organisations in the furtherance of the Order's objectives. The grants are recognised where either the Trustees have agreed to pay the grant without condition, and there is a reasonable expectation by the recipient that they will receive the grant, or the conditions attached to the grant are outside the control of the Order.

Governance costs principally relate to formal Board meetings including the Trustees' Executive Committee and Grand Council and compliance with constitutional and statutory requirements.

The Order adopts a policy of allocating costs to the respective cost headings throughout the year, and this allocation includes support costs where they are directly attributable.

Staff costs are allocated based on the estimated time spent by each staff in supporting the various activities. Shared costs (overheads and depreciation) have been allocated to each activity in the same proportions as the total staff costs.

Notes to the Financial Statements

1. Accounting Policies *(continued)*

Gifts in kind

Where the value of gifted goods and services can be measured reliably, as determined by the cost to the third party, the value of these goods and services is included within charitable activities and within the appropriate category of incoming resource.

Time donated by volunteers is not valued in the financial statements. Where a Trustee's travel and subsistence costs are paid either by the Trustee himself, or by another party on behalf of the Trustee, but are not recharged to The Order, the income and expenditure relating to those items are recognised only if they can be reliably measured.

Where the value of the gift is immaterial, or cannot be measured reliably, the substance of the transactions is described in the notes to the financial statements.

Taxation

The Order is a registered Charity and therefore is not liable to income tax and corporation tax on income and gains derived from its charitable activities as they fall within the various exemptions available to registered charities. Irrecoverable VAT has been charged to the statement of financial activities and is included with the expenditure to which it relates.

Heritage assets

The value of the heritage assets cannot be reliably measured and are not reflected in the financial statements.

Intangible fixed assets

Intangible fixed assets represent the value of the Order's trademarks and interests in European Union trademarks held jointly with the other Orders within the Alliance of The Orders of St John.

Trademarks acquired have finite useful lives of ten years and are carried at cost less any accumulated amortisation and any accumulated impairment losses.

Amortisation is calculated using the straight-line method to allocate the cost of trademarks over their estimated useful lives of ten years and is charged to support costs over the activities of the Order. The cost of renewing trademarks is recognised in the statement of financial activities as incurred.

Tangible fixed assets

These are stated at cost less accumulated depreciation. Depreciation is calculated on a straight line basis. The costs of fixed assets, less estimated residual values, are written off over their estimated useful lives at the following rates:

- Land – not depreciated
- Freehold buildings – 50 years
- Furniture and equipment – 4 years

The Order adopts a minimum capitalisation limit of £1,000. However, if components of equipment (e.g. office furnishings or computers) are acquired with individual unit costs below the stated capitalisation threshold but collective costs of above £1,000 and anticipated asset lives are in excess of two years, then these groups of assets are collectively capitalised at the time of purchase.

Notes to the Financial Statements

1. Accounting Policies *(continued)*

Investment in subsidiary

The investment in the subsidiary company is shown at cost.

Investments

Investment properties, which are held for the purpose of generating revenue for The Order, are stated at fair value. They are annually valued by an independent valuer with professional advice being obtained on the likelihood of material movements between full valuations to ensure that they continue to be valued in accordance with the Charity SORP.

Concessionary loans to St John Establishments

Loans made to St John Establishments are held at cost less provision for impairment if required. They are public benefit concessionary loans, which are arrangements entered into below the prevailing rate of interest, not repayable on demand and made to further the charitable purposes of the Order. Concessionary loans are discounted if material.

Cash and cash equivalents

Cash comprises cash in hand and deposits repayable on demand, less overdrafts payable on demand. Cash equivalents comprise funds held in term deposit accounts. The cash position at the 2021 year end will ensure that any income and expenditure variances experienced during 2022 will be covered. Term deposits maturing in August 2022 and December 2023 will provide cash of £404,008 and £222,213 respectively.

Pensions

Employees of the Charity are entitled to join a defined contribution pension scheme. The Charity contribution is restricted to the contributions disclosed in note 8b which include insurance for a death in service benefit of once times an employee's salary. Outstanding pension contributions at the year-end amounted to £nil (2020: £nil). The costs of the pension scheme are included within staff costs and are allocated in accordance with time spent on the differing activities undertaken by the Charity.

Specific management judgements

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the amount reported for assets and liabilities as at the balance sheet date and the amounts reported for income and expenditure during the year. However, the nature of estimation means that actual outcomes could differ from those estimates.

Specific estimates and judgements, with the most significant effect on the amounts recognised in the financial statements, are made by management in the process of applying The Order's accounting policies. These judgements, estimates and assumptions are made on the basis of appropriate past evidence, professional advice and other relevant evidence, and are as follows:

- Investment properties (note 13) – these are valued annually by a RICS qualified valuer independent of The Order. Such valuations use the most relevant and appropriate assumptions to come to an assessment of value in accordance with their professional standards.
- Intangible fixed assets (note 10) – while the costs of maintaining the trademark registration is amortised over 10 years, it is not possible to say whether this has any association with the fair value of the trademark.
- Tangible fixed assets (note 11) – the cost of the freehold land and buildings are depreciated in accordance with the accounting policies and subject to annual impairment review.
- Cost allocation (note 6d) – for the allocation of support costs, direct costs are used where possible. Staff costs are allocated, based on estimates of staff time spent on activities and overheads and depreciation are allocated in the same proportions as staff costs. These costs are analysed and reviewed periodically to ensure a correlation with work undertaken by staff.
- Volunteers – valuation of the time that trustees, honorary officers, ceremonial officers, committee members and specific volunteers give to The Order has not been valued and included in these financial statements due primarily to the difficulties presented in carrying out such a valuation.
- The Trustees do not consider that they control the subsidiary, SJEHG, as set out above, which is a key judgement being applied in the preparation of the financial statements.

Notes to the Financial Statements

2. Contributions from St John Establishments

	Unrestricted £	Restricted £	2021 Total £	2020 Total £
England and The Islands	290,000	-	290,000	290,000
Australia	130,000	-	130,000	130,000
Canada	110,000	-	110,000	105,000
New Zealand	95,000	-	95,000	95,000
Scotland	47,500	32,762	80,262	80,898
United States of America	75,000	-	75,000	75,000
Wales	47,500	-	47,500	47,500
Hong Kong	17,500	-	17,500	17,500
South Africa	17,500	-	17,500	17,500
	830,000	32,762	862,762	858,398
Singapore	-	-	-	12,500
Malaysia	6,500	-	6,500	6,500
Other St John Establishments	200	-	200	300
	836,700	32,762	869,462	877,698

3. Other Voluntary Income

	Unrestricted £	Restricted £	2021 Total £	2020 Total £
Donations	113,340	2,043	115,383	143,191
Legacies	13,894	-	13,894	27,323
Donated expenses	5,522	-	5,522	6,562
Events income	7,174	-	7,174	-
	139,930	2,043	141,973	177,076

4. Grants received

Restricted grants of £96,464 (2020: £103,180) were received in the year to further the work of the Mother and Baby programme in Africa.

Notes to the Financial Statements

5. Gifts in Kind

The Order and SJEHG have an agreement in place where by the Order provides use of the hospital and the Muristan in Jerusalem to SJEHG on 23 year leases at a rent of £10 per annum each. The cost of maintenance on and improvements to the Jerusalem hospital is borne by SJEHG. In the opinion of the Trustees, it would be impracticable to place a value on this facility or on the leases.

SJEHG also occupies part of the Order headquarters building in London at a rent of £1 per annum, under the terms of a Licence to Occupy. The cost of maintenance of the space occupied is borne by SJEHG. The value of this licence in 2021 was estimated at £57,000 (2020: £57,000) following recent rental offers on the investment properties. No value is recognised for this in the Order's financial statements.

The St John Establishments are permitted to use the Order's registered trademarks and Intellectual Property rights (IPRs). The contributions from the Pories include a charge for the use of the IPRs.

Some Establishments are charged a fee for the use of the Order's IPRs based on their ability to pay. In 2021, the amount paid by these fees was £200 (2020: £300).

The Trustees believe that intangible income arising from gifted use of IPRs to be immaterial. No gifts in kind were received in the year (2020: £nil).

6. Total Expenditure

Costs of activities in furtherance of the Charity's objects:

	Expenditure on charitable activities £	Governance costs £	Costs of raising funds £	Other £	2021 Total £	2020 Total £
Staff costs	398,276	32,136	52,716	-	483,128	434,255
Support cost	143,240	13,171	8,232	-	164,643	140,996
Grants made	365,471	-	-	-	365,471	438,915
Other costs	83,620	43,575	8,078	12,616	147,889	147,839
Total	990,607	88,882	69,026	12,616	1,161,131	1,162,005

Costs shown under the heading "Other" refer to an increase in the bad debt provision in respect of rental income. (2020: £29,089).

	2021 £	2020 £
Total expenditure in the year is stated after charging:		
Depreciation	38,027	36,968
Amortisation	287	1,677
Audit fees	14,400	26,760

6a. Cost of raising Funds

The cost of generating funds of £69,026 (2020: £62,597) principally relates to the staff costs of employing a fundraiser together with online fundraising costs and production of promotional material.

Notes to the Financial Statements

6b. Expenditure on Charitable Activities

In 2021 the expenditure on charitable activities was £990,607 (2020: £968,848) of which £878,142 (2020: £790,447) was expenditure from unrestricted funds and £112,465 (2020: £178,401) was expenditure from restricted funds. Charitable activities undertaken by the Order are detailed in the Report of the Trustees.

The following significant grants were made to St John Establishments:

	2021 No of grants	2021 £	2020 No of grants	2020 £
Malawi	3	145,676	5	184,524
South Africa	3	84,492	-	-
Zambia	3	71,998	2	87,490
Zimbabwe	1	41,379	1	39,868
Uganda	1	20,621	4	19,998
Ghana	1	1,305	-	-
Sri Lanka	-	-	2	55,292
St Lucia	-	-	1	44,609
Solomon Islands	-	-	1	2,658
Fiji	-	-	1	2,005
Papua New Guinea	-	-	1	1,476
Kenya	-	-	1	995
	12	365,471	19	438,915

These grants were made for the following activities:

	2021 £	2020 £
Mother & Baby (Child Health) Programmes	230,814	268,978
St John Scotland Home Based Care Grant	31,402	39,690
Governance	30,200	-
Fees	27,292	-
Children's hospice	27,000	-
First Aid / Social Enterprise	18,763	72,911
Disaster Preparedness	-	44,609
Regional Meetings	-	9,384
Home Based Care Grant	-	3,343
	365,471	438,915

Notes to the Financial Statements

6c. Governance Costs

	2021 £	2020 £
Staff costs	32,136	28,431
Professional and legal fees	21,322	16,860
Audit fees	14,400	26,760
Support costs allocated	13,170	11,280
Board of Trustee costs	7,854	18,140
	88,882	101,471

6d. Analysis of Support Costs

	Expenditure on charitable activities £	Governance costs £	Costs of raising funds £	2021 Total £
Running costs	35,412	3,256	2,035	40,703
Facilities management	83,344	7,664	4,790	95,798
Finance	1,309	120	75	1,504
Information technology	21,450	1,972	1,233	24,655
Bank charges	1,725	159	99	1,983
	143,240	13,171	8,232	164,643

	Expenditure on charitable activities £	Governance costs £	Costs of raising funds £	2020 Total £
Running costs	14,294	1,315	821	16,430
Facilities management	85,776	7,887	4,930	98,593
Finance	1,139	105	65	1,309
Information technology	20,439	1,879	1,175	23,493
Bank charges	1,018	94	59	1,171
	122,666	11,280	7,050	140,996

7. Taxation

The Order of St John is a charity registered in England and Wales and applies all its income for charitable purposes. It therefore claims and obtains exemption from income and corporation tax.

Notes to the Financial Statements

8. Analysis of Staff Costs and Remuneration received by Key Management Personnel

8a) Employee Numbers

The monthly average number of employees, including part-time staff calculated on a full-time equivalent basis, analysed by function was:

	2021 Number	2020 Number
Charitable activities	5	5
Support	1	1
Governance	2	2
	8	8

8b) Staff Costs

	2021 £	2020 £
Salaries	397,147	354,503
Social security costs	44,589	39,469
Pension costs	40,730	39,527
	482,466	433,499
Other staff costs	661	756
	483,127	434,255

Other staff costs relate to professional memberships.

8c) Emoluments of Employees

	2021 Number	2020 Number
£90,001-£100,000	1	-
£80,001 - £90,000	-	1

All employees are members of the organisation's defined contributions pension scheme detailed in note 23. The Order considers its key management personnel to be the Trustees and the Secretary General. The total employment benefits, including employer pension contributions of the key management personnel, were £95,982 (2020: £84,277).

9. Heritage Assets

Heritage assets comprising the Great Banner (an embroidered banner) and the Cope of Reconciliation (an embroidered cape) were made and gifted to the Order in 1984. These objects are stored in the "Order of St John Museum" owned and maintained by the Priory of England and the Islands. The rights to a small share of the Kolossi Castle (which was built in 1454 by the Hospitallers of St John in Cyprus) were acquired in 1913 at a nominal value. The net book value of the heritage assets is £nil reflecting that there is no realistic resale market for these assets.

Notes to the Financial Statements

10. Intangible Fixed Assets

	2021 £	2020 £
Cost:		
At 1 January	16,772	10,768
Additions	-	6,004
Disposals	(1,567)	-
At 31 December	15,205	16,772
Accumulated amortisation:		
At 1 January	(11,368)	(9,691)
Charge for the year	(287)	(1,677)
At 31 December	(11,655)	(11,368)
Net book value:		
At 31 December	3,550	5,404
At 1 January	5,404	1,077

Intangible assets comprise:

- Trademarks for the Badge of the Order, name of St John Ambulance, St John Ambulance Caring for Life and Breath of Life;
- European Union trademarks which include the names Johanniter and St John and the white eight-pointed Maltese or Amalfi cross, on red and black backgrounds of square and circular shapes.

Other Intellectual Property Rights owned by the Order comprise the Arms of the Order and the copyright in all books and publications written prior to October 1999. These have £nil value in the financial statements.

11. Tangible Fixed Assets

	Freehold Land & Buildings in Jerusalem £	Freehold Land in London £	Freehold Buildings in London £	Furniture & Office Equipment £	Total £
Cost:					
At 1 January 2021	619,500	688,457	1,276,440	154,630	2,739,027
Additions	-	-	-	28,071	28,071
Disposals	-	-	-	(23,826)	(23,826)
At 31 December 2021	619,500	688,457	1,276,440	158,875	2,743,272
Accumulated depreciation:					
At 1 January 2021	322,000	-	283,842	134,666	740,508
Charge for the year	-	-	25,529	12,498	38,027
Disposals	-	-	-	(23,089)	(23,089)
At 31 December 2021	322,000	-	309,371	124,075	755,446
Net book value:					
At 31 December 2021	297,500	688,457	967,069	34,800	1,987,826
At 31 December 2020	297,500	688,457	992,598	19,964	1,998,519

Freehold land & buildings in Jerusalem comprises:

- The SJEHG Land and Buildings; and
- The Muristan Premises.

Notes to the Financial Statements

11. Tangible Fixed Assets (continued)

The hospital buildings were completed in 1960 on acquisition of the land in Jerusalem. The buildings have been fully depreciated and the residual value of £282,000 included in the net book value of £297,500 above relates to the land, which is not depreciated. Since 1999 all improvements to the property have been incurred by SJEHG. The hospitals and their contents are currently insured by SJEHG for a value of approximately £24.8 million.

Freehold Land and Buildings in London comprise St John House, 3 and 4 Charterhouse Mews, Clerkenwell, the headquarters of the Order, housing the Order Office and the UK offices of SJEHG; and the associated land. During 2016, part of the ground floor of 3 Charterhouse Mews was let out to The Orders of St John Care Trust and the property is now regarded as a mixed use asset. The apportioned cost of the leased area was removed from tangible fixed assets and transferred to Investment properties. The lease has now ended and as the tenants has not renewed it remains unoccupied at present.

12. Investment in Subsidiary

The investment in subsidiary company is shown at cost £1,625 (2020: £1,625). The Order of St John is the sole member of SJEHG, 4 Charterhouse Mews, London EC1M 6BB (Company no. 7355619; Charity no. 1139527). SJEHG has no share capital and in the event of a winding up the Order's liability would be limited to £10.

The subsidiary is the main provider of eye care in Jerusalem, the West Bank and Gaza. It is a renowned teaching hospital with medical and nursing training programmes. Research and development are also part of the hospitals' activities. All operations and assets of SJEHG with the exception of the freehold interest in land and buildings which are owned by The Order of St John (note 11), are held with SJEHG and its subsidiaries. SJEHG's Annual Report and Financial Statements may be found at www.stjohnneyehospital.org.

13. Investment Properties

	2021 £	2020 £
At 1 January	2,408,995	2,254,131
Increase in fair value of 1 & 2 Charterhouse Mews and leased area of 3 Charterhouse Mews	-	154,864
At 31 December	2,408,995	2,408,995

The valuation of 1 and 2 Charterhouse Mews, London was carried out at 31 December 2021 by a RICS Registered valuer from John D Wood in compliance with RICS Valuation- Professional Standards 2017. The fair value of the properties has been primarily derived using comparable recent market transactions on arm's length terms. The value of these two properties at 31 December 2021 has remained at £2,100,000.

The leased area of 3 Charterhouse Mews was valued on the same basis (floor area) as 1 and 2 Charterhouse Mews as at 31 December 2021, as the property was built at the same time, is adjacent, is in the same style and is in the same condition as 1 and 2 Charterhouse Mews. This value remained at £308,995 at the year end.

14. Loan to a St John Establishment

	2021 £	2020 £
At 1 January 2021	-	-
Transfer during the year from short term debtors	50,000	-
Additional concessionary loan granted	226,000	-
At 31 December 2021	276,000	-

Notes to the Financial Statements

14. Loan to a St John Establishment *(continued)*

A short-term loan of £50,000 was made to the Priory for South Africa in 2020 to enable continuation of the Order's charitable work within South Africa. The loan was unsecured and repayable without interest by the end of June 2021. Subsequently, the Priory asked that payment be deferred for a period, and the Order also agreed to provide a loan of £226,000 to the Priory, to enable further provision of these charitable services. The total loan is now secured on property owned by the Priory for South Africa in South Africa. It continues to be non-interest bearing, and it will be repaid in equal monthly installments from April 2024 to March 2029.

15. Debtors

	2021 £	2020 £
Priorities and other debtors	164,418	161,100
Amounts due from subsidiary undertaking	1,586	1,101
Prepayments and accrued income	80,348	94,313
	246,352	256,514

Priorities and other debtors is net of a bad debt provision of £41,704 (2020: £29,089) (note 6).

16. Creditors

a) Amounts falling due within one year

	2021 £	2020 £
Deferred income	3,722	4,331
Accruals	22,148	23,846
Other creditors	42,592	29,662
	68,462	57,839

b) Deferred Income

	2021 £	2020 £
At 1 January	4,331	2,600
Released in year	(4,331)	(2,600)
Amounts charged to deferred income during the year	3,722	4,331
At 31 December	3,722	4,331

Deferred income relates to insurance recoverable from tenants and the amortisation of future rental income.

17. Capital and other Commitments

At the end of December 2021, contracts were in place committing the Order to the following payments in respect of a customer-relationship management (CRM) solution, a photocopier and IT services.

Payments due	2021 £	2020 £
Not later than one year	28,162	21,272
Later than one year and not later than five years	30,453	43,401

Operating lease expenses related to these commitments

During 2021 operating lease expenses were £23,248 (2020: £24,272).

18. Analysis of Net Assets

	Fixed assets £	Other net assets £	2021 Total £	Fixed Assets £	Other net assets £	2020 Total £
Restricted Income funds	-	79,623	79,623	-	60,819	60,819
Designated funds	4,401,996	1,666,780	6,068,776	4,414,543	1,560,938	5,975,481
General reserves	-	424,990	424,990	-	434,532	434,532
	4,401,996	2,171,393	6,573,389	4,414,543	2,056,289	6,470,832

Notes to the Financial Statements

19. Statement of Funds 2021

	1 January 2021 £	Income £	Expenditure £	Transfers £	31 December 2021 £
Restricted Income Funds					
Emergency Relief Fund	36,813	-	-	-	36,813
Mother & Baby (child health)	11,687	96,464	(81,064)	-	27,087
St John Scotland HBC Grant	(2,681)	32,762	(31,401)	-	(1,320)
Christmas Appeal	-	2,043	-	-	2,043
Jamaica	15,000	-	-	-	15,000
Total Restricted Income Funds	60,819	131,269	(112,465)	-	79,623
Designated Funds					
St John Association Development Fund	1,146,115	260,263	(235,421)	-	1,170,957
Website Redevelopment Fund	26,823	-	-	-	26,823
Estate Fund	107,000	-	-	-	107,000
HR Reserve Fund	100,000	-	-	(23,200)	76,800
Great Officers' Travel Fund	10,000	-	-	-	10,000
Regional Conferences Fund	5,000	-	-	-	5,000
Covid-19 Fund	166,000	-	-	104,200	270,200
	1,560,938	260,263	(235,421)	81,000	1,666,780
Fixed Asset Reserve					
Tangible	1,998,519	-	(38,764)	28,071	1,987,826
Intangible	5,404	-	(1,854)	-	3,550
Investment in subsidiary	1,625	-	-	-	1,625
Investment properties	2,408,995	-	-	-	2,408,995
	4,414,543	-	(40,618)	28,071	4,401,996
Total Designated Funds	5,975,481	260,263	(276,039)	109,071	6,068,776
Other Unrestricted Income Funds					
General Reserves	434,532	872,156	(772,627)	(109,071)	424,990
Total Other Funds	434,532	872,156	(772,627)	(109,071)	424,990
Total Unrestricted Funds	6,410,013	1,132,419	(1,048,666)	-	6,493,766
Total Funds 2021	6,470,832	1,263,688	(1,161,131)	-	6,573,389
Total Funds 2020	6,187,946	1,290,027	(1,162,005)	154,864	6,470,832

Notes to the Financial Statements

19. Statement of Funds 2020

	1 January 2020 £	Income £	Expenditure £	Transfers £	31 December 2020 £
Restricted Income Funds					
Emergency Relief Fund	36,813	-	-	-	36,813
Mother & Baby (child health)	47,161	103,180	(138,654)	-	11,687
St John Scotland HBC Grant	3,611	33,398	(39,690)	-	(2,681)
SJEHG	-	57	(57)	-	-
Jamaica	15,000	-	-	-	15,000
Total Restricted Income Funds	102,585	136,635	(178,401)	-	60,819
Designated Funds					
St John Association Development Fund	1,125,918	301,372	(281,175)	-	1,146,115
Website Redevelopment Fund	26,823	-	-	-	26,823
Estate Fund	107,000	-	-	-	107,000
HR Reserve Fund	100,000	-	-	-	100,000
Great Officers' Travel Fund	10,000	-	-	-	10,000
Regional Conferences Fund	5,000	-	-	-	5,000
Covid-19 Fund	-	-	-	166,000	166,000
	1,374,741	301,372	(281,175)	166,000	1,560,938
Fixed Asset Reserve					
Tangible	2,020,881	14,606	(36,968)	-	1,998,519
Intangible	1,077	6,004	(1,677)	-	5,404
Investment in subsidiary	1,625	-	-	-	1,625
Investment properties	2,254,131	-	-	154,864	2,408,995
	4,277,714	20,610	(38,645)	154,864	4,414,543
Total Designated Funds	5,652,455	321,982	(319,820)	320,864	5,975,481
Other Unrestricted Income Funds					
General Reserves	432,906	831,410	(663,784)	(166,000)	434,532
Total Other Funds	432,906	831,410	(663,784)	(166,000)	434,532
Total Unrestricted Funds	6,085,361	1,153,392	(983,604)	154,864	6,410,013
Total Funds 2020	6,187,946	1,290,027	(1,162,005)	154,864	6,470,832
Total Funds 2019	5,908,619	1,484,399	(1,336,993)	131,921	6,187,946

Notes to the Financial Statements

19. Statement of Funds *(continued)*

Restricted Income Funds

The Emergency Relief Fund £36,813 (2020: £36,813) was set up by St John Establishments to underwrite funding for urgent humanitarian relief in the event of disasters in regions where St John operates.

The Scottish government via St John Scotland gave funds to be used by the Mother and Baby programme in Malawi. Money not spent, is carried forward as these programmes in Africa continue into 2022.

St John Scotland donated funds to enable the primary healthcare programme in Malawi to continue in 2021. St John Scotland has continued to fund this programme in 2022, and the Order has received the money to cover the deficit of £1,320 that was a timing difference at 31 December 2021.

The money donated for Jamaica and allocated initially for Social Enterprise has been carried over to 2022. Its use is to be agreed with the donor and the programme will commence when St John Jamaica is ready.

Designated Funds

The St John Association Development Fund of £1,170,957 (2020: £1,146,115) comprises funds that have been designated to support the St John Associations. This fund supports the Mother and Baby programme, the Social Enterprise Development programme, The Disaster Recovery programme and other supporting and programme developing activities.

The Website Redevelopment Fund of £26,823 (2020: £26,823) was set up to fund the redesign and rebuilding of the Order's website. This is expected to be utilised over the next two to five years as the website continues to be improved with additional films and photography portraying the work of The Order of St John.

The Estate Fund of £107,000 (2020: £107,000) was set up to provide funds to maintain the capital value of the Charterhouse Mews properties and as a reserve to cope with any potential serious adverse cash flows arising from ownership of the Charterhouse Mews estate. It is planned to use this reserve in due course.

The HR Reserve Fund of £76,800 (2020: £100,000) has been set up to provide funds for the periodic recruitment of Great Officers and staff members and to ensure that The Order of St John is able to meet its employer commitments.

The Great Officers' Travel Fund of £10,000 (2020: £10,000) is a fund to ensure the international travel costs of the recent appointees as Great Officers can be met as they carry out their duties on visits to St John Establishments throughout the world.

The Regional Conferences Fund of £5,000 (2020: £5,000) has been established to ensure that regional conference costs can be met as they occur.

The Covid-19 Fund was set up at the end of 2020, with a transfer from General Reserves of £166,000. The general surplus of £104,200 from 2021 has been transferred to this reserve. This reserve is available to fund travel deferred from 2020 and 2022, and other Order costs that the annual income for the next year would be unable to cover.

The Fixed Asset Reserve of £4,401,996 (2020: £4,414,543) is a designated fund that represents fixed assets used to enable the Order to carry out its charitable mission and to fund the investment in properties.

Notes to the Financial Statements

19. Statement of Funds *(continued)*

Unrestricted Income Fund

The General Reserves of £424,990 (2020: £434,532) are free reserves which are used by the Trustees to spend on the Charity's general charitable objects. A transfer to the Covid-19 Fund was agreed by the Trustees of £166,000 during 2020 to enable the Order to fund delayed travel costs from 2020 and to cover other costs in excess of budget over the next few years. The surplus for 2021 is to be added to this fund to cover costs in the 2022 budget.

20. Trustees (as defined at page 19)

The Trustees all give freely their time and expertise without any form of remuneration or other benefit in cash or kind (2020: £nil). With the exception of the Great Officers and the independent board Trustee, expenses incurred by those acting as Charity Trustees and Senior Management of the St John Establishments are the responsibility of their respective Establishment in respect of travel, accommodation and subsistence at Board meetings.

The four (2020: four) Great Officers' travel, accommodation and subsistence expenses, incurred in the course of their charitable activities, amounted to £16,453 (2020: £18,892). Four (three in 2020) of the Trustees donated £1,900 in 2021 (2020:£6,484). Other senior volunteers claimed £nil (2020: £3,821) for travel, accommodation and subsistence during 2021; The Order's committees are served by volunteers in honorary positions. These senior volunteers included eight Trustees (2020: 8).

Notes to the Financial Statements

21. Related Parties

Many of the Trustees of the Order are in positions of influence in organisations that make contributions to the Order. The amounts received from these organisations are:

Trustee	Other roles within St John	Order transactions with Priors
Rear Adm L J Jarvis	Prior, the Priory of England and the Islands	Contribution received £290,000; purchases £3,815 (2020: nil); reimbursements of costs and donations of the Priory of £792 (2020: £759). Debtor at the year end £2,510 (2020: nil).
Mr C J Oxley	Chancellor, the Priory in Australia	Contribution received £130,000; travel costs of the Lord Prior of £13,588 (2020: £7,076) paid to the Priory.
Mr A L J Laurencelle	Chancellor, the Priory of Canada	Contribution received £110,000. Debtor at the year end £9,441 (2020: £44,178).
Major General M J Strudwick	Prior, the Priory of Scotland	Contribution received £47,500, grants received £129,226, reimbursements of Priory costs of £61 (2020: £58). Debtor at the year end £nil (2020: £7,500).
Sir P M Williams	Prior, the Priory for Wales	Contribution received £47,500, reimbursement of Priory costs £nil (2020: £77). Debtor at the year end £nil (2020: £1,875). In January 2021, an interest free loan of £50,000 was provided to the Priory to be applied for charitable purposes, This was fully repaid by March 2022.
Colonel K T Williams	Chancellor, the Priory for South Africa	Contribution received £17,500, with grant given of £27,292 to cover this and prior year fees and costs. Reimbursements of Priory costs of £1,856 in 2020. Grant of £27,000 to assist with salary costs of Lambano, a children's hospice and a grant of £30,200 for judges fees were given in 2021. At the year end, the Priory was a long term debtor due to receiving an interest free secured loan of £276,000 repayable between April 2024 and March 2029 (see note 14).
Sir A J Cash	Chairman, SJEHG	During the year, the Hospital reimbursed the Order £3,656 (2020: £2,992) and The Order passed on donations to SJEHG of £nil (2020: £57). The SJEHG debtor was £1,585 (2020: £1,101) at the year end. The Order leases the hospital and other buildings in Jerusalem to SJEHG at a peppercorn rent. In the opinion of the Trustees, it would be impracticable to place a value on this facility.
Dr C H Chung	Prior, Priory of Hong Kong	Contribution received £17,500.

Notes to the Financial Statements

22. Statement of Financial Activities for the year ended 31 December 2020

	Unrestricted Funds £	Restricted Funds £	Total 2020 £
INCOME			
Donations and Legacies			
Contributions from St John Establishments	844,300	33,398	877,698
Other voluntary income	177,019	57	177,076
Charitable Activities			
Grants	-	103,180	103,180
Investments			
Rental income	119,686	-	119,686
Building insurance income	1,908	-	1,908
Interest income	10,479	-	10,479
Total Income	1,153,392	136,635	1,290,027
EXPENDITURE			
Costs of raising funds	(62,597)	-	(62,597)
Charitable activities	(790,447)	(178,401)	(968,848)
Governance costs	(101,471)	-	(101,471)
Others	(29,089)	-	(29,089)
Total Expenditure	(983,604)	(178,401)	(1,162,005)
Net income before revaluation	169,788	(41,766)	128,022
Revaluation	154,864	-	154,864
Net Movement in Funds	324,652	(41,766)	282,886
Total Funds brought forward at 1 January	6,085,361	102,585	6,187,946
Total Funds carried forward at 31 December	6,410,013	60,819	6,470,832

23. Pension Costs

Current employees are members of The Pension Trust's Federated Retirement Plan, a direct contribution scheme, and life cover has been purchased. During 2021, the Charity paid contributions at the rate of 11% (2020: 11%) of pensionable salary during the year and Members paid contributions between a minimum of 2.5% and the Statutory Lifetime Allowance limit during the accounting year.

Pension costs are included in staff costs and are allocated on the basis of staff time spent on activities in the financial statements. Pension costs, as with all other staff costs are paid from the unrestricted funds of the Order.



St John

International

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Registered Charity No. 235979

Accounts



St John
International



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**Trustees' Annual Report
and Financial Statements 2020**

Registered Charity No. 235979

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St John International ("SJI") is the working name of The Most Venerable Order of the Hospital of St John of Jerusalem and is also known as The Order of St John ("The Order").

Message from the Lord Prior

It has been said many times that 2020 was a year like no other. Unprecedented. A viral global pandemic, the like of which has not been seen for a century. The impact across all communities and, in particular, the St John community has been extraordinary and at times tragic; changing directions and changing futures. St John people have been at the heart of communities assisting in every way possible. St John people stood up around the world to provide care and assistance wherever and whenever they could.

St John people organised food banks and food distribution to people who were sent home with no income or provisions in South Africa; organised and staffed Covid-19 testing clinics in many jurisdictions across the world; assisted in establishing and staffing the large field (Nightingale) hospitals in the UK; supported government health services with urgent and non-urgent patient transport; continued to provide first class eye care at the Hospital in Jerusalem and at its satellite centres despite incredibly difficult conditions, and so the list goes on.

All this against a backdrop of significant financial burdens borne by St John Establishments as regular sources of income and donations dramatically dropped as Covid-19 restrictions came into force. St John people have also paid the ultimate price and we have lost some outstanding people from the scourge of Covid-19.

Whilst global travel restrictions have completely impaired our ability to visit Establishments, the International Office has continued its support of the work of The Order, such as the Mother and

Baby programme. Innovative projects undertaken by SJI, such as development of social media linkages across Establishments, allowed for real time sharing of resources, experiences and tactics for dealing with the Covid-19 crisis across the globe.

The pandemic has been a major health crisis; additionally it has had severe economic effects in many regions of the world. Many of our St John Establishments have had to make extremely difficult decisions to significantly reduce staff and operating costs in order to be able to serve their communities in the future. However, it has brought all parts closer together and we have seen mutual support for Pories as well as Associations. I am confident that St John will emerge from the pandemic, with all parts working closer together, renewed to deliver even more to our lords, the sick and the poor.

The work on developing our first truly global strategy has continued. We are now very close to an agreed Relationship Protocol between all our Pories and our common charitable activities are now moving forward under our agreed Mission Statement:

To Lead Globally In First Aid And Medical Responses To Community Healthcare Needs

There is a lot of work to do to achieve the mission, but we have the energy, enthusiasm, expertise and people to turn this into reality. It is my leadership task, together with the rest of the Trustees, to take this forward.

I am especially grateful to the group of Pory Chief Executive Officers, along with our Secretary General and



SJI people for the hard and skilled effort to bring this new direction into reality. This comes on the back of excellent work by our Trustees, led by our Prelate on redefining the Values of The Order, from which our mission flows. It is a very exciting time for The Order as we unite under this mission to deliver care and comfort to those in need.

In closing, I extend a sincere thanks to The Order Trustees and members of Grand Council for the exceptional work undertaken in this last year. My deep thanks are also extended to the Secretary General and the team at the International Office for their devotion and determined work for The Order.

And finally, my heartfelt thanks for all members of The Order and St John people worldwide for their amazing work for and commitment to The Order, expressed by their selfless contribution to community.

Professor Mark Compton AM
Lord Prior
The Order of St John

21 October 2021

Message on Key Achievements from the Secretary General

At the beginning of the global Covid-19 crisis, The Order, assisted by the Priors, (they being the largest St John Establishments around the world) and the Eye Hospital, was embarking on a renewal of our strategy. The pandemic produced a need to drive this forward and it has been heartening to see all parts of St John come together to develop a digital strategy in order to deliver first aid training remotely.

2021 will see the strategy being driven further forward, with a focus on The Order's renewed charitable mission. Our leading clinicians from around the world are assisting to develop a set of standards which every Establishment will work towards.

A new model of support, encompassing all our Associations, is also under development. The lessons from pilot visits conducted in 2019 are being put into proposed new structures. However, whilst all this work is being conducted, our current support model for St John Establishments continues.

The Mother and Baby programme has, of course, been affected by the pandemic, but St John volunteers have still gone out and ensured that mothers are equipped with the knowledge to reduce deaths in their communities.

Our Regional Meetings, which provided an opportunity for all St John Establishments in a region to come together and learn from each other, came to an end after a most successful Asia Pacific meeting was held in Canberra, Australia in February 2020.

Since then Regional and all other meetings have been conducted virtually.

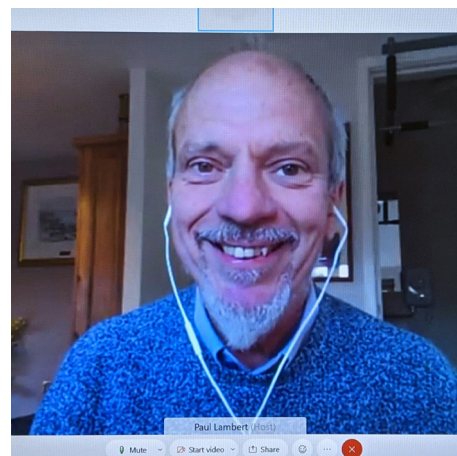
The Order has learnt to live in the virtual world: admissions to and promotions in The Order have continued, and support has been provided to the Establishments directing the work of brave St John people who have gone to serve their communities.

Volunteering continues to be at the heart of St John, and it was excellent news that Her Majesty The Queen graciously agreed the award of a new medal for The Order – The Long Service Medal in Gold. Her Majesty graciously accepted the first medal, and volunteers serving over 50 years are now eligible for the award.

2021 will, hopefully, see the world on the path to recovery from the pandemic. St John Establishments have all been affected in different ways, but with a new strategy, strong leadership, and the continued support from St John people around the world, The Order is set to make an even greater impact in the future.

Sir Paul Lambert KCB
Secretary General
The Order of St John

21 October 2021



Report of The Order of St John for the year ended 31 December 2020

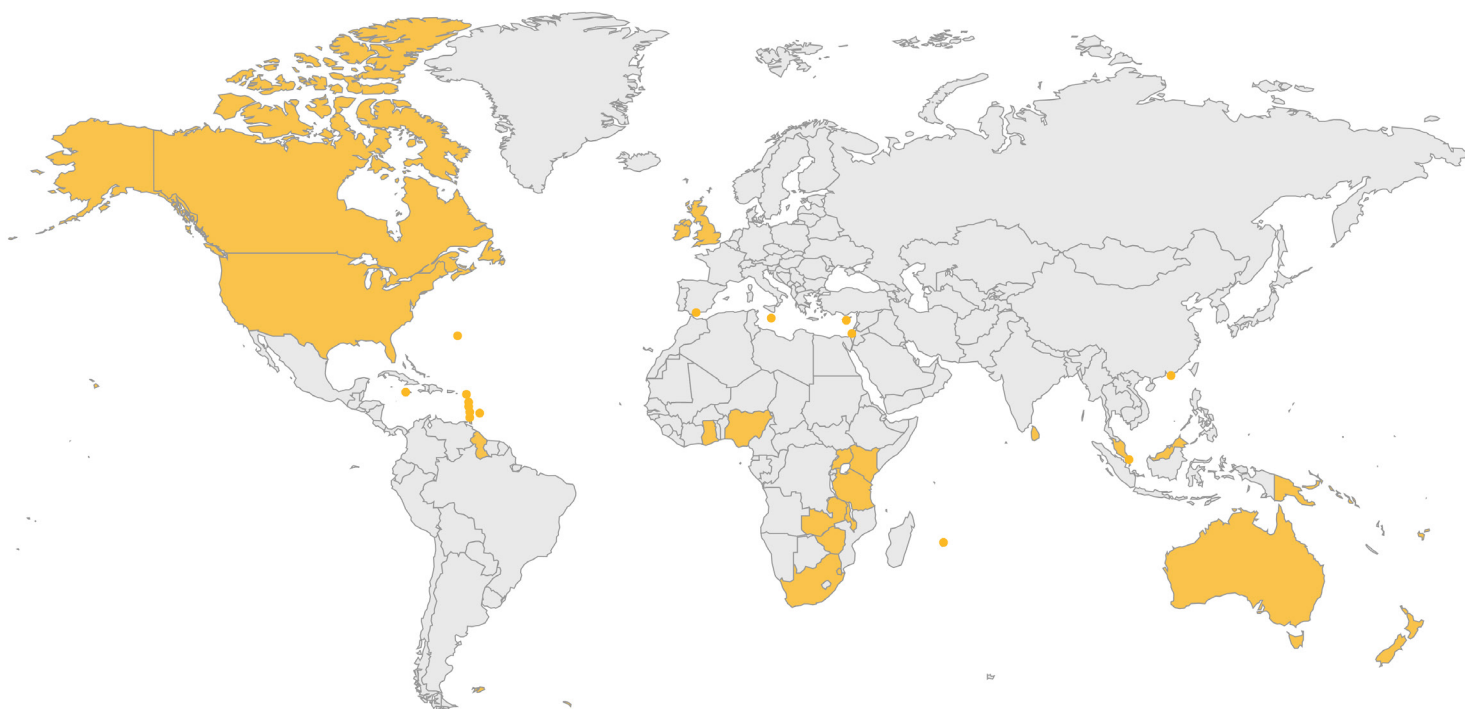
The Executive Committee of the Grand Council, whose members are the Trustees of The Order for the purposes of the UK charities legislation under which The Order operates, has pleasure in presenting its Annual Report and audited Financial Statements for the year ended 31 December 2020.

The financial statements have been prepared in accordance with the accounting policies set out in note 1 to the financial statements and comply with The Order's Statutes, the Charities Act 2011 and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102 (effective 1 January 2019)).

This report and the accompanying financial statements deal solely with matters relating to Charity number 235979, The Order of St John. They do not include the activities of its subsidiary, St John of Jerusalem Eye Hospital Group (SJEHG). Nor do they include the constituent organisations (the Establishments) such as the eleven St John Pories and the work of St John Associations operating in more than 35 countries, as each of these is a separate legal entity that is neither owned nor controlled by The Order.

The Order acts as an administrative, coordinating and supporting body for the St John Establishments worldwide and is unique in combining the characteristics of being a Crown Order of Chivalry, a Christian Confraternity, and a Charity.

Where we are working



The Order at a Glance



Our Mission

Pro Fide – Pro Utilitate Hominum
For the Faith and in the Service of Humanity

Our Vision

Together to enhance the reach and effectiveness of St John globally through focus on the two aspects of its Mission

Our Objects are

- To encourage all that makes for the spiritual and moral strengthening of humanity;
- To encourage and promote all the work of humanity and charity for the relief of persons in sickness, distress, suffering or danger without distinction of race, class or religion; and
- To render aid to the sick, wounded, disabled or suffering.

Our Values

Based upon our view of human need:

- Respect
- Unselfishness
- Excellence
- Openness and Transparency

How we behave within St John:

- Devotion
- Togetherness
- Diversity and Inclusiveness
- Faithfulness

Governance Changes

There have been no major governance changes since December 2018. However, work continues on revising The Order's Regulations.

Delivering Our Objects through our Activities

The Order delivers most of its objectives by encouraging, supporting and enhancing the work done by the St John Establishments around the world; from supporting volunteering by providing grants or assisting St John Establishments to apply for grants, through to supporting Establishments during the Covid-19 pandemic. The Order brings together the faith leaders of the Establishments to encourage and support their work and provides a coordinating body for ensuring continued and improving charitable output.

In coordinating the Federation of St John Charities we have a combined Charitable Mission:

To Lead Globally In First Aid And Medical Responses To Community Healthcare Needs

This combined mission of all St John Charities is part of The Order's overall Mission of *For the Faith and in the Service of Humanity*. Our short term focus remains on supporting Establishments through the Covid-19 pandemic. However, we are developing a new sustainable strategy for the future. A transition plan, which will take The Order from concentrating on projects and programmes to a more strategic role of improving the efficiency, effectiveness and resilience of St John Establishments, is being developed.

It will continue to deliver improvements in its current areas of focus and some of the important aims for 2021 are detailed at the end of this section.



Short and Longer Term Objectives and Activities

In 2019, we set as a strategic target, the completion of a strategic review stating that the review will not be a top-down direction from the Trustees. Instead, the views of the membership was to be sought using the good offices of the International Executives Committee. Unfortunately, that target was not met, however, the work of the review has been moving at pace thanks to progress in developing international working groups to advise in key areas of strategic interest to The Order, and to start providing assistance to Establishments during the pandemic.

The first area of cooperation has been around first aid training. Training is a key channel for most St John Establishments to achieve both their charitable aims, and to sustain themselves as a social enterprise. The inability to conduct face to face training due to the pandemic has catalysed a move into online or digital training. A working group from across Pories has been encouraged to come together to develop the St John standard and system for digital training. This should provide a consistent high quality online experience and coherent learning method and outcomes that can be achieved in every Establishment of The Order around the world. Whilst this longer-term aim is being developed, considerable assistance and knowledge sharing within this workstream has ensured that many St John Establishments have been able to offer digital training during the pandemic and ensured some degree of income generation.

Another element of the review is one of mutual support; The Order has been able to provide financial support to a number of Establishments during this crisis. In addition, The Order has also employed an app for the use of operational managers across Establishments, which was used extensively for knowledge sharing and peer support as the crisis took hold around the world.

Mutual support has also included development of The Order's approach to supporting Associations. A pilot method for needs assessment, conducted in 3 Associations in late 2019, led to significant discussions about how Pories could assist Associations in the long term which has radically progressed this issue. It will feature as a core concept of the strategic review.

Another target from 2019 is to further the diversity and inclusion agenda of The Order by developing a support network for female leaders, and a framework for the inclusion of young people in our decision making. In this respect, we have made significant progress with young people by setting up the International Youth Advisory Network, with representatives from Pories around the world meeting to provide a consultative voice from young people. This will come into its own in 2021, as their views are used in the strategic review.

Our current direct support programmes have continued with 4 Associations benefitting from the Mother and Baby support, 3 from Social Enterprise support, and 1 from a new phase of a Disaster Preparedness programme in the Caribbean. The Order's direct support has helped those Associations to further the service of The Order.

Our Mother and Baby programme operates in Zambia, Zimbabwe, Malawi and Uganda and, in 2020, we provided life saving advice and friendly, local community support to 8,301 pregnant women, 6,267 new mothers, and 6,398 husbands and partners. The programme also ran education lessons for 115,527 people in the communities we serve. This was done through the dedicated hard work of 380 volunteers, who also facilitated their local health service to provide 35,507 clinical consultations in the communities.

A target for 2020 was to collaboratively develop an operations manual for the Mother and Baby programme, allowing Associations more autonomy over running the programmes. The impact of Covid-19 has prevented this from being achieved, as it had been planned as a face-to-face activity. Instead, significant preparation went into separating the sessions and making them into online activities that took place in Q2 of 2021.

Short and Longer Term Objectives and Activities

The Disaster Preparedness programme was run in St Lucia, and, although Covid-19 meant the programme ended under its target of 7,000 trainees, the team of volunteers there trained 5,271 people, many of whom returned home to develop a household disaster plan. Should disaster strike they will be knowledgeable about a range of likely hazards, and how to provide first aid in the event of injuries.

The Social Enterprise programme is designed to help St John Associations develop the skills and approach to become a self-sustaining organisation. The Order has assisted 4 organisations to make clear business plans, identify the sources of their income, and to develop a stronger commercial first aid training business that can provide a surplus to fund charitable work.

Profile

The pandemic has provided an opportunity to build a stronger worldwide profile for The Order and its Establishments and their contributions to their respective health systems. The International Office collected information on St John's global pandemic response and published it through newsletters, social media and website.

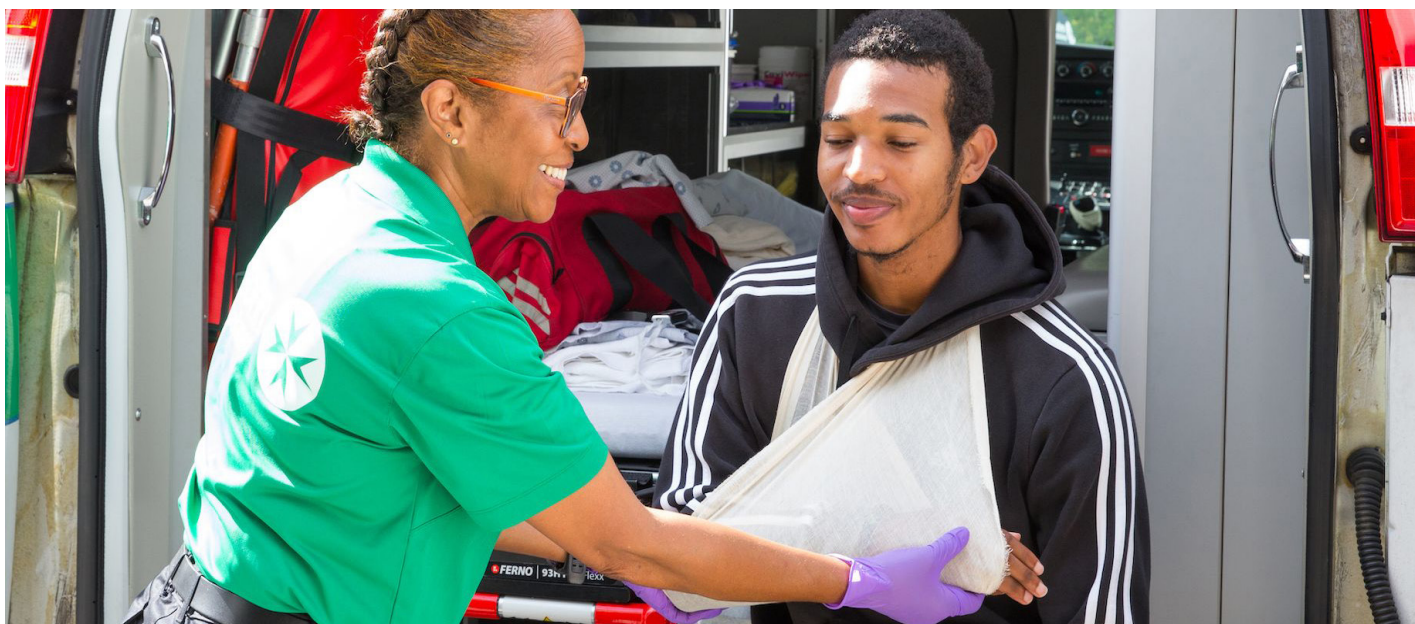
In 2021, we will continue to promote our global profile as "one St John", not only in our response to Covid-19, but in everything we do. The measurement exercise will help us to prove our impact and confirm our role as global leader in first aid and community health.

Sustainability

Due to the pandemic, external funding did not progress as expected. Most funders shifted to Covid-19 emergency funding, and the International Office could not raise significant new funds for ongoing development projects, such as the Mother and Baby programme. In addition, some ongoing supporters changed their objectives and will not support our organisation for the moment. The International Office shifted support to Associations from raising funds on their behalf to a collaborative approach in writing proposals and raising local funds. These efforts will continue in 2021, and Associations will be encouraged to start and continue fundraising proactively to enhance their sustainability.



Short and Longer Term Objectives and Activities



Plans for future Periods

The development of a strategy which will deliver the charitable mission will continue.

The Order will extend its promotion of cross organisational working groups to advise and lead in key strategic areas. The International Office will facilitate the development of these groups, along with coordinating their output towards the new strategy

It is currently difficult to predict, but if international travel allows, we aim to pilot a new system of support for Associations. This will be informed by the results of the pilot assessments undertaken in 2019, but will also represent a much more significant role for the Pories in providing operational guidance. To ensure that Pories know what is expected, a revision of the standards expected of a St John organisation will be conducted, with accompanying guidance on how to achieve them developed. A revised legal constitution that defines the relationship between a St John organisation and The Order will be developed.

Our work with young people will continue and the new International Youth Advisory Network (IYAN) will give them more voice in the governance of The Order and its strategic direction.

The protection of young people and all vulnerable people across all Establishments has been a priority and we intend using external reviews and benchmarking in order to ensure that our measures are consistent and good across the St John world.

Assistance provided to St John Associations that run Mother and Baby programmes will continue, but with a new role being played by The Order. Associations have been asked to take on more of the project management duties, following several years of advice and support in this area from the International Office. The International Office will work to bring all the work together into a coherent programme and will find ways to clearly identify the programme impact, across all countries.

A new impact performance tracking tool will be developed and piloted allowing operational managers to instantly see how effective their work is in creating the healthy behaviours that populations need to develop. Finally, the International Office will begin to engage more St John organisations in this area of work.

Financial Review of the Year

Income

The main recurring source of funds for The Order continued to be agreed contributions from St John Establishments of £877,698 for the year (2019: £857,685).

Voluntary income of £177,076 was received in 2020 (2019: £348,745). This income varies from year to year with the level of donations and legacies received. Grant income received fell to £103,180 from £161,173 in 2019, as no new grants were awarded in 2020.

Rental income increased in 2020 to £119,686 (2019: £102,795) due to a new 5 year lease being signed for the investment property at 1 & 2 Charterhouse Mews. However a provision for bad debts was included at the year end. Interest on term deposits decreased to £10,479 (2019: £12,149) due to the cashing in of one term deposit account without penalty, to ensure funds were available to assist St John Establishments experiencing short term cash flow difficulties caused by the additional demands on services in 2020, and income earning restrictions during the pandemic.

Resources Expended

Total resources expended in 2020 were £1,162,005 (2019: £1,336,993). The direct costs of charitable activities decreased to £968,848 (2019: £1,174,318). This was due to the reduction in travel in 2020 as travel was only possible in the 1st quarter of the year due to the travel restrictions in place. As a result, programme activities progressed more slowly than originally anticipated for 2020. This affected the volunteers and staff involved in our international programmes.

Balance Sheet

As at 31 December 2020, net assets were £6,470,832 (2019: £6,187,946). The Charterhouse Mews properties in London, together with the hospital premises in Jerusalem that are used by the St John Eye Hospital Group, represent the most significant assets of The Order.

The Order's cash assets are retained in UK banks in a series of higher-interest term deposit accounts, until such time as they are needed.

Going Concern

The Order's financial performance, reserves and future cashflows have been assessed by the Trustees at the date of approving the financial statements and they believe that the charity is able to successfully manage its business risks in the current uncertain economic climate. The Trustees will continue to monitor income and expenditure, limit commitments and adjust costs to counter the impact of any reductions in income, using reserves, if necessary, while continuing to further the objectives of The Order.

The Trustees have a reasonable expectation that The Order has adequate resources to continue its operations for the foreseeable future (being a period of at least 12 months from the date of approval of the financial statements) and believe there are no material uncertainties that call this into doubt and, in view of this situation, the financial statements of The Order have been prepared on a going-concern basis of accounting.

Investments

The Order continues to hold two investment properties, 1 and 2 Charterhouse Mews, London, and part of the ground floor of 3 Charterhouse Mews. These properties continue to be leased, to earn income for the work of The Order. Excess funds are held in term deposit accounts.

Raising Support

We plan to continue to strengthen our relationships with our current supporters. We would like to thank them for all their support in the last few years, making our achievements possible.

Risk Management

The Order identifies risks as they arise, and monitors the major strategic, business and operational risks that it faces, assesses mitigating actions that are in place, and, so far as it is able, manages these risks so as to minimise their effect. The Audit and Risk Committee (ARC) was restructured in 2019, to ensure global and independent input commensurate with The Order's risk profile, increasing meeting frequency from 2020, reporting routinely to the Trustees Executive Committee and annually to Grand Council. The ARC advise where resource is required to manage The Order's risks.

Financial Review of the Year

The principal risks faced by The Order lie in the potential reputational risks arising in the many St John Establishments operating around the world, in differing cultures and environments. The ongoing roll out of policies and protocols aim to ensure good practice in these Establishments, and the process has been enhanced by the development of an assessment tool for all Associations, providing a mechanism to identify where guidance and advice may be helpful to ensure best practice. In addition, the unfolding of the pandemic and its accompanying problems financial and administrative, are difficult to predict.

We monitor the use of the St John logo, countering misuse with a register of Intellectual Property, and membership of appropriate organisations that can monitor their use. Diversity across The Order, and especially at Board level, is carefully monitored, and we watch for risks associated with both our increasing charitable output and changing regulation with respect to charitable activity and data protection.

In 2020, Covid-19 has had a significant impact on the world. This led to a reduction in contributions and donations as the year progressed but this has been mitigated by reductions in travel and a slow down in International Development costs as activity reduced in response to countries trying to contain outbreaks. The effects of Covid-19 continue into 2021 and the mitigations of a reduced income, such as reduced travel and international development activity, will be continued. These types of precaution should ensure the financial stability of The Order into the future.

Grant Making Policy

The Order has established its grant making policy to achieve its objects for the public benefit. The Order's aim is to support St John Associations in achieving their charitable objects.

Grants are made to advance aspects of St John Establishments' programming or functioning. This may include projects in first aid and pre-hospital care, community health, disaster preparedness or other relevant activities. Grants are given for strengthening an Establishment's organisational functioning, institutional development or governance with the aim of enabling improved charitable performance. Grants are also made to some Establishments to cover costs of attending meetings and events sponsored by The Order of St John.

Recommendations for grants are made by staff and approved by the Secretary General within annual budgets agreed by the Trustees or, otherwise, approved by the Sub Prior of The Order. An exception is the Emergency Relief Fund, where grants are approved by the Secretary General, Sub Prior and Lord Prior.

Fundraising Policy

- The Order is in compliance with CC20 of the Charity Commission Guidelines on fundraising and best practice recommendations from the Institute of Fundraising.
- The Charities (Protection and Social Investment) Act 2016 requires us to report on the following activities:
- Our fundraising for the foreseeable future concentrates on applying for funds from Trusts, Major Donors and Corporate Partnerships. The Order's Head of Fundraising & Communications looks after fundraising on a daily basis and no professional fundraisers or commercial participators are engaged other than for advice.
- The Order has not, nor has anyone acting on its behalf, been subject to an undertaking to be bound by a voluntary scheme for regulating fundraising or any voluntary standard of fundraising in respect of activities on behalf of the Charity.
- The Charity monitors fundraising activities by reporting activities to the Executive Committee every quarter.
- We have received no complaints about our fundraising activities.
- In respect of protection of vulnerable people, we do not make general approaches to the public. All members on our database need to confirm that they are happy to receive information and our procedure is to send one follow up letter only.

Investment Policy

Funds of The Order, not immediately required, are invested. The current spread of investments includes property, term deposits of up to one to two years to maturity and cash at bank on immediate access. Cash not needed for day to day purposes within the next year will be invested in fixed rate accounts to earn as high as possible rate of return while maintaining security of funds held. The investment policy is agreed by the Trustees and reviewed by the Audit and Risk Committee.

Financial Review of the Year

Reserves Policy

The Order's reserves fall into two main categories:

- Restricted income funds which may legally be used only for the purposes specified by the donor, and unrestricted income funds which are free for use for any of the purposes of the Charity as set out in its governing document.
- Unrestricted income funds comprise Designated Funds (those funds that the Trustees have set aside for particular purposes) and General Reserves.

Planned level of reserves

The Charity budgets to deliver its charitable objectives while ensuring financial stability. It does this by aiming to keep an adequate, but not excessive, level in General Reserves, sufficient to ensure that contractual commitments to staff, for premises and programme work, can be made with reasonable confidence. The Order makes this assessment by looking at future cash requirements and setting budgets each year which ensure adequate cash liquidity taking into account the availability of headroom on financial obligations, expected cash inflow and suitable levels of contingency.

The appropriateness of the Reserves Policy is reviewed by the Trustees in conjunction with The Order's Strategic Plan taking into account the degree of risk associated with the planned development programmes. At the current time, the Trustees have concluded that the overall level of The Order's General Reserve should be maintained at a level of three to six months of annual expenditure.

Actual level of reserves

As at 31 December 2020, total Reserves amounted to £6,470,832 (2019: £6,187,946). These are composed of Restricted income funds of £60,819 (2019: £102,585), Designated funds of £5,975,481 (2019: £5,652,455) and General Unrestricted funds of £434,532 (2019: £432,906). The General Unrestricted funds represent 4.5 months (2019: 3.9 months) of expenditure for that year.

Accumulated Funds

Full details of funds are set out in note 18 to the financial statements.

In summary they comprise:

- Restricted income funds which contain the Emergency Relief fund, a donation to support a disaster recovery programme in Jamaica during 2018 and grants received

for specific programmes not fully spent at the year end. The grants for specific programmes will be spent during 2021 and the Disaster recovery programme will commence as soon as St John Jamaica is ready to proceed.

- Designated funds represent funds allocated by the Trustees for specific purposes such as supporting St John Associations and one off costs that cannot be covered by income from one year alone.
- It is anticipated that the St John Association Development fund will be expended over 3 years while being topped up by further donations to allow additional support for Associations to continue on a rolling basis for as long as such donations allow. During 2021, the Estate fund will fund work to maintain the windows of 3 and 4 Charterhouse Mews. This will commence when activities at the central office are fully resumed after the Covid-19 pandemic. It was also planned to use funds from the HR Reserve, the Great Officers travel fund and the Regional Conferences fund on travel during 2020, but this expenditure will be delayed until 2021 at the earliest. Designated funds also include funds which represent The Order's fixed assets. At the end of 2020, a Covid-19 fund was added to designated reserves. This is to fund travel and other Order costs deferred from 2020.
- Unrestricted general reserves which are used by the Trustees to spend on the Charity's general charitable objects.

Key Management Personnel Remuneration

The Trustees consider the Board of Trustees and the Secretary General as comprising the key management personnel of the Charity in charge of directing and controlling the Charity and running and operating the Charity on a day to day basis. All Trustees give of their time freely and no Trustee remuneration was paid in the year. Details of Trustee expenses and related party transactions are disclosed in notes 19 and 20 to the financial statements.

Trustees are required to disclose all relevant interests and register them with the Secretary General and, in accordance with The Order's policy, withdraw from decisions where a conflict of interest arises.

The pay of the Charity's Secretary General is reviewed annually and normally increased in accordance with average earnings. In view of the nature of the Charity, its economy of operations, and the extensive use of professional advisers, the Trustees consider that a multiple based on three and a half times the median average salary for full time UK employees is appropriate for this role.

Structure and Governance

History of The Order

The Most Venerable Order of the Hospital of St John of Jerusalem, otherwise known as The Order of St John (Charity number 235979) is an organisation incorporated by Royal Charter. Its wholly owned subsidiary, St John of Jerusalem Eye Hospital Group (SJEHG), is a company limited by guarantee.

The Order has roots in the eleventh century and was reconstituted in the United Kingdom and Ireland in 1888 when Queen Victoria incorporated it by Royal Charter and constituted it as an Order of Chivalry of the British Crown. The Order is currently governed by a Royal Charter of 1955 and a Supplemental Royal Charter of 1974 as subsequently amended. Her Majesty Queen Elizabeth II is the Sovereign Head of The Order and the Grand Prior is currently HRH the Duke of Gloucester. That position has always been held by a senior member of the Royal Family.

The Order is a Christian foundation and is stated in its Statutes to be an ancient Christian brotherhood. It is non-denominational. In its humanitarian work it reaches out to those of any race, class or religion. There are approximately 20,000 members of The Order worldwide, all of whom have become members by being honoured by the Sovereign Head in recognition of service rendered in furthering the work of The Order. Membership is not exclusively Christian.

Establishments of The Order (which include Priors, Commanderies and St John Associations) are subject to the Charter, Statutes and Regulations of The Order, but are largely autonomous in their legal structures and service delivery activities.

Members of The Order resident in countries in which there is an Establishment, by virtue of their membership of The Order, are also members of the relevant Establishment.

The St John Establishments' activities, in various countries of the world, include providing ambulance services, first aid services and youth programmes.

The Order focuses its support on the smaller Establishments (Associations), which work with community based volunteers providing aid to their local community. Most Associations only have very few paid staff in administrative positions with charitable work being conducted by volunteers.

The Order's use of volunteers itself, is limited to those in specific roles within its committees and honorary positions including ceremonial and legal. No economic value has been included in the financial statements of these volunteers contribution to The Order due to measurement issues.

Constitution and Structure

The Order is governed by a Grand Council. The ex officio members are the Grand Prior, the other Great Officers of The Order, namely the Lord Prior, the Chancellor, the Prelate and the Sub Prior, the Chair of the Eye Hospital together with the Priors or Chancellors of each of the Priors. The twenty-second Grand Council meeting was held via video conference on 28 May 2020.

- **The Executive Committee** is a standing committee of the Grand Council. It is, subject to any directions by the Grand Prior, responsible for the general control and management of the administration of The Order.

The Executive Committee members are the Charity Trustees of The Order for the purposes of the UK Charities Act 2011.

- **The Audit and Risk Committee** is responsible to the Executive Committee for oversight of audit and risk.

During 2020 the Executive Committee met six times and its Audit and Risk sub-Committee met twice.

- **The Nominations and Appointments Committee** is a standing committee of the Grand Council. It is responsible for identifying candidates for appointment as a Great Officer, Principal Officer or Secretary General and advises the Grand Council in relation to such candidates and appointments. The Committee also evaluates candidates for appointment as the Chair of the Eye Hospital (on the recommendation of the SJEHG Board) and advises the Executive Committee accordingly.
- **The Honours and Awards Committee** is a standing committee of the Grand Council. It advises the Grand Council on all matters relating to The Order Honours and Awards system, including appointments to and promotions in The Order and to eligibility for the award of The Life Saving Medal and the Service Medals of The Order. The Committee met four times in 2020.

Structure and Governance

- **The Pro Fide Committee** is a standing committee of the Grand Council. It assists the Great Officers and the Executive Committee in maintaining and enhancing the Christian nature and ethos of The Order and advises the Great Officers, the Grand Council and the Executive Committee on ecclesiastical, pastoral, spiritual, religious and related matters pertaining to The Order. At Grand Council 2019 it was agreed that the College of Deans act as the Pro Fide Committee of Grand Council.

The members of the Grand Council and its committees during 2020 are set out on pages 18 to 20. New members of the Grand Council are formally inducted and trained by the Lord Prior. The Great Officers (other than the Grand Prior) are appointed by the Grand Prior following consultation with the Grand Council. All Trustees of The Order are inducted and informed of their responsibilities and duties as Trustees, in accordance with the UK Charities Act 2011, by the Secretary General.

Public Benefit

As this report makes clear, the actual delivery of service to communities in the countries in which The Order of St John is represented is carried out by the various Establishments of The Order which operate in over 35 countries.

Pages 8 to 11 set out our activities, achievements and performance during the year, which are directly related to the objects and purposes for which The Order exists. The Order achieves most of its principal objects and purposes through the promotion of the efficiency and effectiveness of its Establishments in over 35 countries, rather than in service delivery to communities themselves. Trustees are therefore confident that The Order meets the public benefit requirements, and they confirm that they have taken into account the guidance contained in the Charity Commission's general guidance on public benefit where applicable. The Order of St John is accredited to the United Nations as a non-governmental Organisation (NGO) in Special Consultative Status with the Economic and Social Council (ECOSOC). As a consequence of this status, The Order is required to render quadrennial reports to United Nations Headquarters in New York, setting out how the work of The Order around the world contributes to that of the United Nations in general and in particular to such international humanitarian objectives as the delivery of the Sustainable Development Goals (SDGs).

In promoting the efficiency of its Establishments, The Order is contributing to the delivery of its charitable objectives to members of the public without regard for race, class or religion.

The members of the public, who have benefited from The Order's activities, are:

- a. Stakeholders of the Establishments receiving direct grants from The Order as detailed in note 6b to the financial statements;
- b. The patients of the SJEHG in East Jerusalem, Gaza and Hebron and its clinic in Anabta, as well as those treated by mobile outreach clinics in the West Bank;
- c. Members of the public in over 35 countries worldwide who receive from a St John Establishment first aid treatment, ambulance services, sea and mountain rescue services, community care services and home-based primary healthcare;
- d. Members of the public who have been trained by a St John Establishment in first aid and in illness/accident prevention;
- e. All those young people worldwide who have been trained and developed by a St John Establishment, who are thereby empowered to enhance their individual potential and contribute more effectively to their communities; and
- f. Members of the public whose bravery has been recognised by the award of The Order's Life Saving Medal or Certificate of Honour.

Structure and Governance

Statement of the Responsibilities of the Executive Committee

The Executive Committee, comprising the Trustees for the purposes of the UK Charities Act 2011, is responsible for preparing the Trustees' Annual Report and the Financial Statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

The law applicable to charities in England and Wales requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the Charity and of the incoming resources and application of resources of the Charity for that period.

In preparing these financial statements, the Executive Committee is required to:

- Select suitable accounting policies and then apply them consistently;
- Observe the methods and principles in the Charities SORP;
- Make judgments and estimates that are reasonable and prudent;
- State whether applicable accounting standards, comprising FRS 102, have been followed, subject to any material departures disclosed and explained in the financial statements; and
- Prepare the financial statements on the "going concern" basis unless it is inappropriate to presume that the Charity will continue in business.

The Executive Committee is responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the Charity and enables it to ensure that the financial statements comply with the Charities Act 2011, the Charity (Accounts and Reports) Regulations 2008 and the provisions of its Statutes. It is also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The Executive Committee is responsible for the maintenance and integrity of the Charity and financial information included on the Charity's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

In the case of each Trustee in office at the date the Trustees' Annual Report is approved:

- so far as each Trustee is aware, there is no relevant audit information of which the Charity's auditors are unaware; and
- they have taken all the steps that they ought to have taken as a Trustee in order to make themselves aware of any relevant audit information and to establish that the Charity's auditors are aware of that information.

Approved by the Executive Committee of The Order of St John and signed on its behalf by:

Professor Mark Compton AM
Lord Prior
The Order of St John

21 October 2021

Grand Council, Committees and Advisers

The Grand Prior of The Order of St John

HRH The Duke of Gloucester KG GCVO

The Grand Council of The Order of St John

The Great Officers of The Order during 2020 were:

Professor M R Compton AM (Lord Prior & Chair of Grand Council)

The Right Reverend T J Stevens CBE (Prelate)

Mr D P H Burgess OBE DL (Chancellor until 24 June 2020)

Mr J M Mah CD QC (Sub Prior)

Dr G E Willmore (Chancellor from 25 June 2020)

The other members of the Grand Council were:

Rear Admiral L J Jarvis CBE DL (Prior, England and the Islands)

Major General M J Strudwick CBE (Prior, Scotland) (until 24 June 2021)

Sir P M Williams OBE DL (Prior, Wales)

Colonel K T Williams (Chancellor, South Africa)

Dr S Evans (Chancellor, New Zealand) (until 24 June 2020)

Mr G Loughheed (Chancellor, Canada) (until 24 June 2020)

Mr C J Oxley (Chancellor, Australia)

Mr P Hamilton (Prior, United States of America) (until 24 June 2020)

Mr P Ndungu (Prior, Kenya)

Dr P H Teh (Prior, Singapore) (until 27 October 2020)

Dr C H Chung (Prior, Hong Kong)

Sir A J Cash OBE (Chairman of the Eye Hospital)

Mr J H Whitehead (Chancellor, New Zealand) (from 25 June 2020)

Mr A L J Laurencelle (Chancellor, Canada) (from 25 June 2020)

Mr N G Heath (Prior, United States of America) (from 25 June 2020)

Dr S R E Sayampanathan (Prior, Singapore) (from 28 October 2020)

Her Grace Eleanor M Campbell, Duchess of Argyll (from 25 June 2021)

Ms M C Arthur (Appointed member) (until 24 June 2021)

Secretary:

Vice Admiral Sir P Lambert KCB (Secretary General)

Honours and Awards Committee

Mr D P H Burgess OBE DL (Chancellor & Chair until 24 June 2020)

Professor M R Compton AM (Lord Prior, President)

The Right Reverend T J Stevens CBE (Prelate)

Mr J M Mah CD QC (Sub Prior)

Mrs K Colvin CVO (Independent member)

Dr G E Willmore (Chancellor & Chair from 25 June 2020)

Lieutenant Colonel S Segrave (Independent member) (from 10 March 2021)

Secretary:

Vice Admiral Sir P Lambert KCB (Secretary General)

Grand Council, Committees and Advisers

Executive Committee

(whose members were, for the purposes of the UK Charities Act 2011, the Charity Trustees of The Order)

Professor M R Compton AM (Lord Prior)
The Right Reverend T J Stevens CBE (Prelate)
Mr D P H Burgess OBE DL (Chancellor until 24 June 2020)
Mr J M Mah CD QC (Sub Prior)
Rear Admiral L J Jarvis CBE DL (Prior, England and the Islands)
Dr S Evans (Chancellor, New Zealand) (until 24 June 2020)
Mr P Hamilton (Prior, United States of America) (until 24 June 2020)
Major General M J Strudwick CBE (Prior, Scotland) (until 24 June 2021)
Colonel K T Williams (Chancellor, South Africa)
Ms M C Arthur (Appointed member) (until 24 June 2021)
Sir A J Cash OBE (Chairman of the Eye Hospital)
Dr G E Willmore (Chancellor from 25 June 2020)
Mr A L J Laurencelle (Chancellor, Canada) (from 25 June 2020)
Mr C J Oxley (Chancellor, Australia) (from 25 June 2020)
Sir P M Williams OBE DL (Prior, Wales) (from 25 June 2020)
Dr C H Chung (Prior, Hong Kong) (from 25 June 2021)
Dr R Nasser-Ferris (Appointed member) (from 25 June 2021)

Secretary:

Vice Admiral Sir P Lambert KCB (Secretary General)

Audit and Risk Committee

Rear Admiral L J Jarvis CBE DL (Prior, England and the Islands) (Chair) (until 24 June 2021)
Sir P M Williams OBE DL (Prior, Wales) (Chair) (from 25 June 2021)
Mr D Watson CA (Member of Chapter, Scotland) (until 21 January 2020)
Mr S J Frost ACA (Lead Finance Trustee, England and the Islands)
Professor K Davies MBE (Wales)
Ms L M Smith (Independent member) (until 28 April 2021)
Mrs S Cumming FCA (New Zealand)
Mr J P Grist CA (South Africa) (until 28 April 2021)
Colonel A J Loudon MBE (CEO, Scotland) (from 24 February 2020)
Mr S Hargrave (Independent member) (from 6 September 2021)
Mr J W Ziglar (USA) (from 6 September 2021)

Secretary:

Vice Admiral Sir P Lambert KCB (Secretary General)

Nominations and Appointments Committee

The Right Reverend T J Stevens CBE (Prelate) (Chair)
Ms M C Arthur
Colonel K T Williams (Chancellor, South Africa)

Grand Council, Committees and Advisers

Pro Fide Committee

The Right Reverend T J Stevens CBE (Prelate) (Chair)
The Venerable M Black (New Zealand) (to 24 June 2020)
The Right Reverend Sy F Sauls (USA) (to 24 June 2020)
Most Reverend P Kwong (Hong Kong)
Very Reverend Dr J Cairns (Scotland) (to 24 June 2021)
Reverend D Morris (Wales)
Reverend N Naidoo (South Africa)
The Right Reverend C M Muturi (Kenya)
Major General G Chapdelaine (Canada)
The Very Reverend N Frayling (England) (to 24 June 2020)
The Very Reverend J R Hall (England and the Islands) (from 25 June 2020)
Reverend N Gardner (Scotland) (from 25 June 2021)
The Right Reverend R Hurford OAM (Australia)
Reverend D Moxon (New Zealand) (from 25 June 2020)
Reverend Dr R J Levenson (USA) (from 25 June 2020)

Secretary:

The Reverend Canon P Williams (England and the Islands)

Order Honorary Officers and Hospitaller

Mr D Verity	- Hospitaller
Mr T Woodcock CVO DL	- Genealogist (until 30 June 2021)
Mr D White	- Genealogist (from 1 July 2021)
Major J Kelly	- Director of Ceremonies
Mr J d'A Maycock	- Honorary Legal Counsel (until 24 June 2021)
Mr T Budd	- Deputy Honorary Legal Counsel (until 24 June 2021)
	- Honorary Legal Counsel (from 25 June 2021)
Mr T Skilton	- Librarian (from 24 June 2020)
Dr J Warren	- Deputy Librarian

Senior Executive

Vice Admiral Sir P Lambert KCB	- Secretary General
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Professional Advisers

Bankers

Barclays Bank plc
27 Regent Street
Leicester
LE87 2BB

Chartered Surveyors & Property Consultants

John D Wood
34-35 Clarges Street
London
W1J 7ES

Independent Auditors

PricewaterhouseCoopers LLP
1 Embankment Place
London
WC2N 6RH

Solicitors

BDB Pitmans LLP
One Bartholomew Close
London
EC1A 7BL

Principal Office

St John House
3 Charterhouse Mews
London
EC1M 6BB
United Kingdom

Independent auditors' report to the trustees of The Most Venerable Order of the Hospital of St John of Jerusalem (The Order of St John)

Report on the audit of the financial statements

Opinion

In our opinion, The Most Venerable Order of the Hospital of St John of Jerusalem (The Order of St John's) financial statements (the "financial statements"):

- give a true and fair view of the state of the charity's affairs as at 31 December 2020 and of its incoming resources and application of resources and cash flows for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards, comprising FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland", and applicable law); and
- have been prepared in accordance with the requirements of the Charities Act 2011 and Regulation 8 of The Charities (Accounts and Reports) Regulations 2008.

We have audited the financial statements, included within the Trustees' Annual Report and Financial Statements (the "Annual Report"), which comprise: the balance sheet as at 31 December 2020; the statement of financial activities and the statement of cash flows for the year then ended; and the notes to the financial statements, which include a description of the significant accounting policies.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) ("ISAs (UK)") and applicable law. Our responsibilities under ISAs (UK) are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Independence

We remained independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, which includes the FRC's Ethical Standard and we have fulfilled our other ethical responsibilities in accordance with these requirements.

Conclusions relating to going concern

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity's ability to continue as a going concern for a period of at least twelve months from the date on which the financial statements are authorised for issue.

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in

the preparation of the financial statements is appropriate.

However, because not all future events or conditions can be predicted, this conclusion is not a guarantee as to the charity's ability to continue as a going concern.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Reporting on other information

The other information comprises all of the information in the Annual Report other than the financial statements and our auditors' report thereon. The trustees are responsible for the other information. Our opinion on the financial statements does not cover the other information and, accordingly, we do not express an audit opinion or any form of assurance thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated. If we identify an apparent material inconsistency or material misstatement, we are required to perform procedures to conclude whether there is a material misstatement of the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report based on these responsibilities.

Based on our work undertaken in the course of the audit, the Charities Act 2011 requires us also to report an opinion and matters as described below.

Trustees' Report

Under the Charities Act 2011, we are required to report to you if, in our opinion, the information given in the Trustees' Annual Report is inconsistent in any material respect with the financial statements. We have no exceptions to report arising from this responsibility.

Responsibilities for the financial statements and the audit *Responsibilities of the Trustees for the financial statements*

As explained more fully in the Statement of the Responsibilities of the Executive Committee, the trustees are responsible for the preparation of the financial statements in accordance with the applicable framework and for being satisfied that they give a true and fair view. The trustees are also responsible for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a

Independent auditors' report to the trustees of The Most Venerable Order of the Hospital of St John of Jerusalem (The Order of St John)

going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

Auditors' responsibilities for the audit of the financial statements

We are eligible to act and have been appointed as auditors under section 144 of the Charities Act 2011 and report in accordance with the Act and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud, is detailed below.

Based on our understanding of the charity and its environment, we identified that the principal risks of non-compliance with laws and regulations related to the Charities Act 2011 and relevant regulations made or having an effect thereunder, including The Charities (Accounts and Reports) Regulations 2008, and we considered the extent to which non-compliance might have a material effect on the financial statements. We also considered the direct impact of these laws and regulations on the financial statements. We evaluated the incentives and opportunities for fraudulent manipulation of the financial statements (including the risk of override of controls) by the trustees and those responsible for, or involved in, the preparation of the underlying accounting records and financial statements and determined that the principal risks were related to the posting of inappropriate journals to conceal misappropriation of assets. Audit procedures performed included:

- testing journal entries where we identified particular fraud risk criteria.
- reviewing meeting minutes, contracts and agreements.
- holding discussions with management and the trustees to identify significant or unusual transactions and known or suspected instances of fraud or non-compliance with laws and regulations.
- testing estimates and judgements made in the preparation of the financial statements for indicators of management bias.

- assessing financial statement disclosures, and agreeing these to supporting evidence, for compliance with applicable laws and regulations.

There are inherent limitations in the audit procedures described above. We are less likely to become aware of instances of non-compliance with laws and regulations that are not closely related to events and transactions reflected in the financial statements. Also, the risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting one resulting from error, as fraud may involve deliberate concealment by, for example, forgery or intentional misrepresentations, or through collusion.

A further description of our responsibilities for the audit of the financial statements is located on the FRC's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditors' report.

Use of this report

This report, including the opinions, has been prepared for and only for the charity's trustees as a body in accordance with section 144 of the Charities Act 2011 and regulations made under section 154 of that Act (Part 4 of The Charities (Accounts and Reports) Regulations 2008) and for no other purpose. We do not, in giving these opinions, accept or assume responsibility for any other purpose or to any other person to whom this report is shown or into whose hands it may come save where expressly agreed by our prior consent in writing.

Other required reporting

Charities Act 2011 exception reporting

Under the Charities Act 2011 we are required to report to you if, in our opinion:

- we have not received all the information and explanations we require for our audit; or
- sufficient accounting records have not been kept by the charity; or
- the financial statements are not in agreement with the accounting records and returns.

We have no exceptions to report arising from this responsibility.

PricewaterhouseCoopers LLP

Chartered Accountants and Statutory Auditors
1 Embankment Place, London WC2N 6RH

21 October 2021

Statement of Financial Activities

for the year ended 31 December 2020

	Note	Unrestricted Funds £	Restricted Funds £	Total 2020 £	Total 2019 £
INCOME					
Donations and Legacies					
Contributions from St John Establishments	2	844,300	33,398	877,698	857,685
Other voluntary income	3	177,019	57	177,076	348,745
Charitable Activities					
Grants	4	-	103,180	103,180	161,173
Investments					
Rental income		119,686	-	119,686	102,795
Building insurance income		1,908	-	1,908	1,852
Interest income		10,479	-	10,479	12,149
Total Income		1,153,392	136,635	1,290,027	1,484,399
EXPENDITURE					
Costs of raising funds	6a	(62,597)	-	(62,597)	(68,336)
Charitable activities	6b	(790,447)	(178,401)	(968,848)	(1,174,318)
Governance costs	6c	(101,471)	-	(101,471)	(94,339)
Other	6	(29,089)	-	(29,089)	-
Total Expenditure	6	(983,604)	(178,401)	(1,162,005)	(1,336,993)
Net income before revaluation		169,788	(41,766)	128,022	147,406
Revaluation	13	154,864	-	154,864	131,921
Net Movement in Funds		324,652	(41,766)	282,886	279,327
Total Funds brought forward at 1 January		6,085,361	102,585	6,187,946	5,908,619
Total Funds carried forward at 31 December	18	6,410,013	60,819	6,470,832	6,187,946

All of the above results are derived from continuing activities. All gains and losses recognised in the year are included above. There is no difference between the Statement of Financial Activities and the Income and Expenditure Account and therefore a separate statement of recognised gains and losses has not been prepared.

The notes on pages 26 to 43 form part of these financial statements.

Balance Sheet

as at 31 December 2020

	Note	2020 £	2020 £	2019 £	2019 £
FIXED ASSETS					
Intangible fixed assets	10		5,404		1,077
Tangible fixed assets	11		1,998,519		2,020,881
Investment in subsidiary	12		1,625		1,625
Investment properties	13		2,408,995		2,254,131
Total Fixed Assets			4,414,543		4,277,714
CURRENT ASSETS					
Debtors	14	256,514		152,014	
Term deposits		617,956		816,942	
Cash at bank and in hand		1,239,658		977,619	
Total Current Assets		2,114,128		1,946,575	
CURRENT LIABILITIES					
Creditors: amounts falling due within one year	15	(57,839)		(36,343)	
Net Current Assets			2,056,289		1,910,232
Total Assets less Current Liabilities			6,470,832		6,187,946
NET ASSETS	17		6,470,832		6,187,946
THE FUNDS OF THE CHARITY					
General Reserves	18		434,532		432,906
Designated Funds	18		5,975,481		5,652,455
Total Unrestricted Income Funds			6,410,013		6,085,361
Restricted Income Funds	18		60,819		102,585
TOTAL FUNDS OF THE CHARITY			6,470,832		6,187,946

The notes on pages 26 to 43 form part of these financial statements. Approved by the Executive Committee of The Order of St John and signed on its behalf by:

Dr GE Willmore
Chancellor
The Order of St John

21 October 2021

Statement of Cash Flows

for the year ended 31 December 2020

	Note	2020 £	2019 £
<i>Cash flows from operating activities:</i>			
Net income for the year		128,022	147,406
<i>Adjustments for:</i>			
Amortisation of intangible fixed assets	10	1,677	1,077
Depreciation of tangible fixed assets	11	36,968	44,073
Deduct interest income shown in investing activities		(10,479)	(12,149)
(Increase) in debtors		(104,500)	(2,086)
Increase/(decrease) in creditors		21,496	(36,838)
Net cash generated from operating activities		73,184	141,483
<i>Cash flows used in investing activities:</i>			
Interest income		10,479	12,149
Purchase of tangible fixed assets	11	(14,606)	-
Investment in intangible fixed assets	10	(6,004)	-
Net cash (utilised by)/generated from investing activities		(10,131)	12,149
<i>Cash flows from financing activities:</i>			
Movement in term deposits		198,986	(15,179)
Net cash provided by/(utilised by) financing activities		198,986	(15,179)
Increase in cash and cash equivalents in the year		262,039	138,453
Cash and cash equivalents brought forward		977,619	839,166
Cash and cash equivalents carried forward		1,239,658	977,619

The notes on pages 26 to 43 form part of these financial statements.

Notes to the Financial Statements

1. Accounting Policies

General information

The Most Venerable Order of the Hospital of St John of Jerusalem is also known as The Order of St John (“The Order”). It acts as an administrative, coordinating and support body for the St John Establishments worldwide and is unique in combining the characteristic of being a Crown Order of Chivalry, a Christian Confraternity and a Charity. The Order’s mission, vision, objectives and values are set out on page 7 of the Trustees’ Annual Report. The Order’s registered address is St John House, 3 Charterhouse Mews, London EC1M 6BB. The registered charity number is 235979.

Basis of preparation of financial statements

The financial statements have been prepared under the historical cost convention with items recognised at cost or transaction value unless otherwise stated in the relevant note(s) to these financial statements. The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice: applicable to charities preparing their financial statements in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective from 1 January 2019), the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102) and the Charities Act 2011.

The financial statements have been prepared to give a “true and fair” view and have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a “true and fair view”. This departure has involved following Accounting and Reporting by Charities preparing their financial statements in accordance with the latest Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) rather than the Financial Reporting Standard applicable at the time the Charities (Accounts and Reports) Regulations 2008 came into effect.

The Charity constitutes a public benefit entity as defined by FRS 102.

Going concern

The Order’s financial performance, reserves and future cashflows have been assessed by the Trustees at the date of approving the financial statements and they believe that the Charity is able to successfully manage its business risks in the current uncertain economic climate. The Trustees will continue to monitor income and expenditure, limit commitments and adjust costs to counter the impact of any reductions in income using reserves, if necessary, while continuing to further the objectives of The Order.

The Trustees have a reasonable expectation that The Order has adequate resources to continue its operations for the foreseeable future (being a period of at least 12 months from the date of approval of the financial statements) and and believe there are currently no material uncertainties that call this into doubt and, in view of this position, the financial statements of The Order have been prepared on a going concern basis of accounting.

Scope of the financial statements

These financial statements comprise solely The Order of St John. The Order does not control its subsidiary undertaking St John of Jerusalem Eye Hospital Group (SJEHG). Control is defined under financial reporting standards as having the power to govern and the ability to benefit. Further, The Order does not control any St John Establishment entity. Accordingly, The Order does not prepare consolidated financial statements. St John of Jerusalem Eye Hospital Group and St John Pories and Associations file their separate financial statements, as appropriate, in their relevant jurisdictions.

Funds structure

Restricted income funds are funds which are to be used in accordance with specific restrictions imposed by the donor or trust deed. Unrestricted income funds comprise those funds which the Trustees are free to use for any purpose in furtherance of the charitable objects. Unrestricted funds include designated funds where the Trustees, at their discretion, have created a fund for a specific purpose and general reserves. Further details of each fund are disclosed in note 18.

Notes to the Financial Statements

1. Accounting Policies *(continued)*

Income recognition

Income has been recognised in the financial statements on a receivable basis. Incoming resources are included in the Statement of Financial Activities when The Order is legally entitled to (or has physically received) the income and the amount can be quantified with reasonable accuracy. Where income is received in advance, recognition is deferred and it is included in creditors except where treatment is otherwise specified by the Charities SORP and where entitlement arises before income is received, the income is accrued.

Contributions to cover the running costs of The Order office are received from St John Pories and Associations.

Donations are recognised when The Order has been notified in writing of both the amount and settlement date. In the event that a donation is subject to conditions that require a level of performance before the Charity is entitled to the funds, the income is deferred and not recognised until either those conditions are fully met, or the fulfilment of those conditions is wholly within the control of the Charity and it is probable that those conditions will be fulfilled in the reporting period.

Legacies are treated as incoming resources once The Order's entitlement is clear and once it is possible to quantify the amount of the legacy with reasonable accuracy. Legacy gifts are recognised on a case by case basis following the granting of probate when the administrator/executor for the estate has communicated in writing both the amount and settlement date. In the event that the gift is in the form of an asset other than cash or a financial asset traded on a recognised stock exchange, recognition is subject to the value of the gift being reliably measurable with a degree of reasonable accuracy and the title to the asset having been transferred to the Charity.

Event income entitlement is recognised at the date of the event.

Grants are recognised when their terms and conditions are met to ensure entitlement to income, when receipt is probable and the amount to be received can be reasonably known.

Rental income, less any reserve in respect of a bad debt provision, from investment properties has been spread over the period to the earlier of the first break point in the lease or the end of the lease, on the basis of the total rent receivable over the period.

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the Charity; this is normally upon notification of the interest paid or payable by the bank.

Expenditure recognition

Expenditure is recognised when there is a legal or constructive obligation committing The Order to the expenditure. All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category.

Grants payable are payments made to other organisations in the furtherance of The Order's objectives. The grants are recognised where either the Trustees have agreed to pay the grant without condition, and there is a reasonable expectation by the recipient that they will receive the grant, or the conditions attached to the grant are outside the control of The Order.

Governance costs principally relate to formal Board meetings including the Executive Committee and Grand Council and compliance with constitutional and statutory requirements.

The Order adopts a policy of allocating costs to the respective cost headings throughout the year, and this allocation includes support costs where they are directly attributable.

Staff costs are allocated based on the estimated time spent by each staff in supporting the various activities. Shared costs (overheads and depreciation) have been allocated to each activity in the same proportions as the total staff costs.

Notes to the Financial Statements

1. Accounting Policies *(continued)*

Gifts in kind

Where the value of gifted goods and services can be measured reliably, as determined by the cost to the third party, the value of these goods and services is included within charitable activities and within the appropriate category of incoming resource.

Time donated by volunteers is not valued in the financial statements. Where a Trustee's travel and subsistence costs are paid either by the Trustee himself, or by another party on behalf of the Trustee, but are not recharged to The Order, the income and expenditure relating to those items are recognised only if they can be reliably measured.

Where the value of the gift is immaterial, or cannot be measured reliably, the substance of the transactions is described in the notes to the financial statements.

Taxation

The Order is a registered Charity and therefore is not liable to income tax and corporation tax on income and gains derived from its charitable activities as they fall within the various exemptions available to registered charities. Irrecoverable VAT has been charged to the statement of financial activities and is included with the expenditure to which it relates.

Heritage assets

The value of the heritage assets cannot be reliably measured and are not reflected in the financial statements.

Intangible fixed assets

Intangible fixed assets represent the value of The Order's trademarks and interests in European Union trademarks held jointly with the other Orders within the Alliance of The Orders of St John.

Trademarks acquired have finite useful lives of ten years and are carried at cost less any accumulated amortisation and any accumulated impairment losses.

Amortisation is calculated using the straight-line method to allocate the cost of trademarks over their estimated useful lives of ten years and is charged to support costs over the activities of The Order. The cost of renewing trademarks is recognised in the statement of financial activities as incurred.

Tangible fixed assets

These are stated at cost less accumulated depreciation. Depreciation is calculated on a straight line basis. The costs of fixed assets, less estimated residual values, are written off over their estimated useful lives at the following rates:

- Land – not depreciated
- Freehold buildings – 50 years
- Furniture and equipment – 4 years

The Order adopts a minimum capitalisation limit of £1,000. However, if components of equipment (e.g. office furnishings or computers) are acquired with individual unit costs below the stated capitalisation threshold but collective costs of above £1,000 and anticipated asset lives are in excess of two years, then these groups of assets are collectively capitalised at the time of purchase.

The holding values of assets are subject to an impairment review on an annual basis.

Notes to the Financial Statements

1. Accounting Policies *(continued)*

Investment in subsidiary

The investment in the subsidiary company is shown at cost.

Investments

Investment properties, which are held for the purpose of generating revenue for The Order, are stated at fair value. They are regularly valued by an independent valuer with professional advice being obtained on the likelihood of material movements between full valuations to ensure that they continue to be valued in accordance with the Charity SORP.

Cash and cash equivalents

Cash comprises cash in hand and deposits repayable on demand, less overdrafts payable on demand. Cash equivalents comprise funds held in term deposit accounts. The cash position at the 2020 year end will ensure that the income and expenditure variances experienced during 2021 as a result of Covid-19 will be covered. Term deposits maturing in December 2021 and August 2022 will provide cash of £220,367 and £404,008 respectively.

Pensions

Employees of the Charity are entitled to join a defined contribution pension scheme. The Charity contribution is restricted to the contributions disclosed in note 8b which include insurance for a death in service benefit of once times an employee's salary. Outstanding pension contributions at the year-end amounted to £nil (2019: £nil). The costs of the pension scheme are included within staff costs and are allocated in accordance with time spent on the differing activities undertaken by the Charity.

Specific management judgements

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the amount reported for assets and liabilities as at the balance sheet date and the amounts reported for income and expenditure during the year. However, the nature of estimation means that actual outcomes could differ from those estimates.

Specific estimates and judgements, with the most significant effect on the amounts recognised in the financial statements, are made by management in the process of applying The Order's accounting policies. These judgements, estimates and assumptions are made on the basis of appropriate past evidence, professional advice and other relevant evidence, and are as follows:

- Investment properties (note 13) – these are valued annually by a RICS qualified valuer independent of The Order. Such valuations use the most relevant and appropriate assumptions to come to an assessment of value in accordance with their professional standards.
- Intangible fixed assets (note 10) – while the costs of maintaining the trademark registration is amortised over 10 years, it is not possible to say whether this has any association with the fair value of the trademark.
- Tangible fixed assets (note 11) – the cost of the freehold land and buildings are depreciated in accordance with the accounting policies and subject to annual impairment review.
- Cost allocation (note 6d) – for the allocation of support costs, direct costs are used where possible. Staff costs are allocated in the proportion of staff time spent on activities and overheads and depreciation are allocated in the same proportions as staff costs. These costs are analysed and reviewed each year to ensure a good correlation with work undertaken by staff.
- Volunteers – valuation of the time that trustees, honorary officers, ceremonial officers, committee members and specific volunteers give to The Order has not been valued and included in these financial statements due primarily to the difficulties presented in carrying out such a valuation.
- The Trustees do not consider that they control the subsidiary, SJEHG, as set out above, which is a key judgement being applied in the preparation of the financial statements.

Notes to the Financial Statements

2. Contributions from St John Establishments

	Unrestricted £	Restricted £	2020 Total £	2019 Total £
England and The Islands	290,000	-	290,000	287,649
Australia	130,000	-	130,000	126,722
Canada	105,000	-	105,000	99,265
New Zealand	95,000	-	95,000	95,325
Scotland	47,500	33,398	80,898	81,213
United States of America	75,000	-	75,000	67,043
Wales	47,500	-	47,500	45,068
Hong Kong	17,500	-	17,500	12,600
South Africa	17,500	-	17,500	12,500
	825,000	33,398	858,398	827,385
Singapore	12,500	-	12,500	12,500
Kenya	100	-	100	12,600
Other St John Establishments	6,700	-	6,700	5,200
	844,300	33,398	877,698	857,685

3. Other Voluntary Income

	Unrestricted £	Restricted £	2020 Total £	2019 Total £
Donations	143,134	57	143,191	160,383
Legacies	27,323	-	27,323	144,399
Donated expenses	6,562	-	6,562	29,545
Events income	-	-	-	14,418
	177,019	57	177,076	348,745

4. Grants

Grants of £103,180 (2019: £161,173) were received in the year to further the work of the Mother and Baby programme in Africa.

Notes to the Financial Statements

5. Gifts in Kind

The Order and the St John of Jerusalem Eye Hospital Group (SJEHG) have an agreement in place where by The Order provides use of the hospital and the Muristan in Jerusalem to SJEHG on 23year leases at a rent of £10 per annum each. The cost of maintenance on and improvements to the Jerusalem hospital is borne by SJEHG. In the opinion of the Trustees, it would be impracticable to place a value on this facility or on the leases.

SJEHG also occupies part of The Order headquarters building in London at a rent of £1 per annum, under the terms of a Licence to Occupy. The cost of maintenance of the space occupied is borne by SJEHG. The value of this licence in 2020 was estimated at £57,000 (2019: £48,000) following recent rental offers on the investment properties. No value is recognised for this in The Order's financial statements.

The St John Establishments are permitted to use The Order's registered trademarks and Intellectual Property rights (IPRs). The contributions from the Pories include a charge for the use of the IPRs.

Some Establishments are charged a fee for the use of The Order's IPRs based on their ability to pay. In 2020, the amount paid by these fees was £300 (2019: £500).

The Trustees believe that intangible income arising from gifted use of IPRs to be immaterial. No gifts in kind were received in the year (2019: £nil).

6. Total Expenditure

Costs of activities in furtherance of the charity's objects:

	Expenditure on charitable activities £	Governance costs £	Costs of raising funds £	Other £	2020 Total £	2019 Total £
Staff costs	354,127	28,431	51,697	-	434,255	423,483
Support cost	122,666	11,280	7,050	-	140,996	109,291
Grants made	438,915	-	-	-	438,915	499,286
Other costs	53,140	61,760	3,850	29,089	147,839	304,933
Total	968,848	101,471	62,597	29,089	1,162,005	1,336,993

Costs shown under the heading Other refer to a bad debt provision in respect of rental income of £29,089 (2019: £nil).

	2020 £	2019 £
Total expenditure in the year is stated after charging:		
Depreciation	36,968	44,073
Amortisation	1,677	1,077
Audit fees (ex VAT)	22,300	13,600

6a. Cost of raising Funds

The cost of generating funds of £62,597 (2019: £68,336) principally relates to the staff costs of employing a fundraiser together with online fundraising costs and production of promotional material.

Notes to the Financial Statements

6b. Expenditure on Charitable Activities

In 2020 the expenditure on charitable activities was £968,848 (2019: £1,174,318) of which £790,447 (2019: £962,131) was expenditure from unrestricted funds and £178,401 (2019: £212,187) was expenditure from restricted funds. Charitable activities undertaken by The Order are detailed in the Report of the Trustees.

The following significant grants were made to St John Establishments:

	2020 No of grants	2020 £	2019 No of grants	2019 £
Malawi	5	184,524	4	187,194
Zambia	2	87,490	3	128,704
Sri Lanka	2	55,292	2	46,624
St Lucia	1	44,609	1	29,594
Zimbabwe	1	39,868	2	49,147
Uganda	4	19,998	3	49,997
Solomon Islands	1	2,658	-	-
Fiji	1	2,005	-	-
Papua New Guinea	1	1,476	-	-
Kenya	1	995	-	-
Ghana	-	-	1	1,813
Mauritius	-	-	1	1,748
Eswatini	-	-	1	1,349
Nigeria	-	-	1	908
Cyprus	-	-	1	889
Ireland	-	-	1	543
Gibraltar	-	-	1	443
Malta	-	-	1	333
	19	438,915	23	499,286

These grants were made for the following activities:

	2020 £	2019 £
Mother & Baby (Child Health) Programmes	268,978	351,754
First Aid / Social Enterprise	72,911	73,344
Disaster Preparedness	44,609	29,594
St John Scotland Home Based Care Grant	39,690	33,780
Regional Meetings	9,384	10,814
Home Based Care Grant	3,343	-
	438,915	499,286

Notes to the Financial Statements

6c. Governance Costs

	2020 £	2019 £
Staff costs	28,431	27,240
Audit fees	26,760	16,320
Board of Trustee costs	18,140	40,908
Professional and legal fees	16,860	1,128
Support costs allocated	11,280	8,743
	101,471	94,339

6d. Analysis of Support Costs

	Expenditure on charitable activities £	Governance costs £	Costs of raising funds £	2020 Total £
Running costs	14,294	1,315	821	16,430
Facilities management	85,776	7,887	4,930	98,593
Finance	1,139	105	65	1,309
Information technology	20,439	1,879	1,175	23,493
Bank charges	1,018	94	59	1,171
	122,666	11,280	7,050	140,996

	Expenditure on charitable activities £	Governance costs £	Costs of raising funds £	2019 Total £
Running costs	14,042	1,291	806	16,139
Facilities management	69,443	6,386	3,991	79,820
Finance	1,161	107	67	1,335
Information technology	8,567	787	492	9,846
Bank charges	1,871	172	108	2,151
	95,084	8,743	5,464	109,291

7. Taxation

The Order of St John is a charity registered in England and Wales and applies all its income for charitable purposes. It therefore claims and obtains exemption from income and corporation tax.

Notes to the Financial Statements

8. Analysis of Staff Costs and Remuneration received by Key Management Personnel

8a) Employee Numbers

The monthly average number of employees, including part-time staff calculated on a full-time equivalent basis, analysed by function was:

	2020 Number	2019 Number
Charitable activities	5	5
Support	1	1
Governance	2	2
	8	8

8b) Staff Costs

	2020 £	2019 £
Salaries	354,503	346,874
Social security costs	39,469	38,397
Pension costs	39,527	37,572
	433,499	422,843
Other staff costs	756	640
	434,255	423,483

Other staff costs relate to professional memberships.

8c) Emoluments of Employees

	2020 Number	2019 Number
£80,001 - £90,000	1	1

All employees are members of the organisation's defined contributions pension scheme detailed in note 22. The Order considers its key management personnel to be the Trustees and the Secretary General. The total employment benefits, including employer pension contributions of the key personnel, were £84,277 (2019: £81,173).

9. Heritage Assets

Heritage assets comprising the Great Banner (an embroidered banner) and the Cope of Reconciliation (an embroidered cape) were made and gifted to The Order in 1984. These objects are stored in the "Order of St John Museum" owned and maintained by the Priory of England and the Islands. The rights to a small share of the Kolossi Castle (which was built in 1454 by the Hospitallers of St John in Cyprus) were acquired in 1913 at a nominal value. The net book value of the heritage assets is £nil reflecting that there is no realistic resale market for these assets.

Notes to the Financial Statements

10. Intangible Fixed Assets

	2020 £	2019 £
Cost:		
At 1 January	10,768	10,768
Additions	6,004	-
At 31 December	16,772	10,768
Accumulated amortisation:		
At 1 January	(9,691)	(8,614)
Charge for the year	(1,677)	(1,077)
At 31 December	(11,368)	(9,691)
Net book value:		
At 31 December	5,404	1,077
At 1 January	1,077	2,154

Intangible assets comprise:

- Trademarks for the Badge of The Order, name of St John Ambulance, St John Ambulance Caring for Life and Breath of Life;
- European Union trademarks which include the names Johanniter and St John and the white eight-pointed Maltese or Amalfi cross, on red and black backgrounds of square and circular shapes.

Other Intellectual Property Rights owned by The Order comprise the Arms of The Order and the copyright in all books and publications written prior to October 1999. These have £nil value in the financial statements.

11. Tangible Fixed Assets

	Freehold Land & Buildings in Jerusalem £	Freehold Land in London £	Freehold Buildings in London £	Furniture & Office Equipment £	Total £
Cost:					
At 1 January 2020	619,500	688,457	1,276,440	158,191	2,742,588
Additions	-	-	-	14,606	14,606
Disposals	-	-	-	(18,167)	(18,167)
At 31 December 2020	619,500	688,457	1,276,440	154,630	2,739,027
Accumulated depreciation:					
At 1 January 2020	322,000	-	258,313	141,394	721,707
Charge for the year	-	-	25,529	11,439	36,968
Disposals	-	-	-	(18,167)	(18,167)
At 31 December 2020	322,000	-	283,842	134,666	740,508
Net book value:					
At 31 December 2020	297,500	688,457	992,598	19,964	1,998,519
At 31 December 2019	297,500	688,457	1,018,127	16,797	2,020,881

Freehold land & buildings in Jerusalem comprises:

- The St John Eye Hospital Land and Buildings (£604,000); and
- The Muristan Premises (£15,500).

Notes to the Financial Statements

11. Tangible Fixed Assets (continued)

The hospital buildings were completed in 1960 on acquisition of the land in Jerusalem. The buildings have been fully depreciated and the residual value of £282,000 included in the net book value of £297,500 above relates to the land, which is not depreciated. Since 1999 all improvements to the property have been incurred by the St John of Jerusalem Eye Hospital Group. The hospitals and their contents are currently insured by the Eye Hospital Group for a value of approximately £29.6 million.

Freehold Land and Buildings in London comprise St John House, 3 and 4 Charterhouse Mews, Clerkenwell, the headquarters of The Order, housing The Order Office and the UK offices of the St John of Jerusalem Eye Hospital Group; and the associated land. During 2016, part of the ground floor of 3 Charterhouse Mews was let out to The Orders of St John Care Trust and the property is now regarded as a mixed use asset. The apportioned cost of the leased area was removed from tangible fixed assets and transferred to Investment properties.

12. Investment in Subsidiary

The investment in subsidiary company is shown at cost £1,625 (2019: £1,625). The Order of St John is the sole member of St John of Jerusalem Eye Hospital Group (SJEHG), 4 Charterhouse Mews, London EC1M 6BB (Company no. 7355619; Charity no. 1139527). SJEHG has no share capital and in the event of a winding up The Order's liability would be limited to £10.

The subsidiary is the main provider of eye care in Jerusalem, the West Bank and Gaza. It is a renowned teaching hospital with medical and nursing training programmes. Research and development are also part of the hospitals' activities. All operations and assets of the Eye Hospital Group, with the exception of the freehold interest in land and buildings which are owned by The Order of St John (note 11), are held with St John of Jerusalem Eye Hospital Group and its subsidiaries.

13. Investment Properties

	2020 £	2019 £
At 1 January	2,254,131	2,122,210
Increase in fair value of 1 & 2 Charterhouse Mews and leased area of 3 Charterhouse Mews	154,864	131,921
At 31 December	2,408,995	2,254,131

The valuation of 1 and 2 Charterhouse Mews, London was carried out at 31 December 2020 by a RICS Registered valuer from John D Wood in compliance with RICS Valuation- Professional Standards 2017. The fair value of the properties has been primarily derived using comparable recent market transactions on arm's length terms. The value of these two properties had increased to £2,100,000 from a value of £1,965,000 at the previous year end.

The leased area of 3 Charterhouse Mews was valued on the same basis (floor area) as 1 and 2 Charterhouse Mews as at 31 December 2020, as the property was built at the same time, is adjacent, is in the same style and is in the same condition as 1 and 2 Charterhouse Mews. This value therefore increased from £289,131 to £308,995 at the year end.

The outbreak of Covid-19 in 2020 has added an element of uncertainty in respect of property values but this is not considered to be a permanent change in value.

Notes to the Financial Statements

14. Debtors

	2020 £	2019 £
Priorities and other debtors	161,100	115,186
Amounts due from subsidiary undertaking	1,101	1,091
Prepayments and accrued income	94,313	35,737
	256,514	152,014

Priorities and other debtors is net of a bad debt provision of £26,089 (2019: nil) (note 6).

In December 2020, The Order provided a loan of £50,000 to the Priory for South Africa to be applied for charitable purposes, which is included in Priorities and other debtors. The loan is unsecured and non-interest bearing and to be repaid on 30 June 2021. In June 2021, it was agreed that the repayment date be extended to 31 March 2023.

15. Creditors

a) Amounts falling due within one year

	2020 £	2019 £
Deferred income	4,331	2,600
Amounts due to subsidiary undertaking	-	50
Accruals	23,846	18,580
Other creditors	29,662	15,113
	57,839	36,343

b) Deferred Income

	2020 £	2019 £
At 1 January	2,600	27,429
Released in year	(2,600)	(27,429)
Amounts charged to deferred income during the year	4,331	2,600
At 31 December	4,331	2,600

16. Capital and other Commitments

At the end of December 2020, contracts were in place committing The Order to the following payments in respect of a customer-relationship management (CRM) solution, a photocopier and IT services.

	2020 £	2019 £
Payments due		
Not later than one year	21,272	24,272
Later than one year and not later than five years	44,401	44,543

Operating lease expenses related to these commitments

During 2020 operating lease expenses were £24,272 (2019: £4,240).

Other commitments

During 2020, The Order agreed to provide a loan of £50,000 to the Priory of Wales to be applied for charitable purposes. The loan was drawn down in January 2021, is unsecured and non-interest bearing and is being repaid by equal monthly instalments between April 2021 and March 2022. In September 2021, The Order has agreed to provide a further loan of £226,000 to the Priory for South Africa to be applied for charitable purposes. The loan will be secured by assets owned by the Priory for South Africa, will be non-interest bearing, and will be repaid via equal monthly repayments from April 2024 to March 2029.

17. Analysis of Net Assets

	Fixed assets £	Other net assets £	2020 Total £	Fixed Assets £	Other net assets £	2019 Total £
Restricted Income funds	-	60,819	60,819	-	102,585	102,585
Designated funds	4,414,543	1,560,938	5,975,481	4,277,714	1,374,741	5,652,455
General reserves	-	434,532	434,532	-	432,906	432,906
	4,414,543	2,056,289	6,470,832	4,277,714	1,910,232	6,187,946

Notes to the Financial Statements

18. Statement of Funds 2020

	1 January 2020 £	Income £	Expenditure £	Transfers £	31 December 2020 £
Restricted Income Funds					
Emergency Relief Fund	36,813	-	-	-	36,813
Mother & Baby (child health)	47,161	103,180	(138,654)	-	11,687
St John Scotland HBC Grant	3,611	33,398	(39,690)	-	(2,681)*
SJEHG	-	57	(57)	-	-
Jamaica	15,000	-	-	-	15,000
Total Restricted Income Funds	102,585	136,635	(178,401)	-	60,819
Designated Funds					
St John Association Development Fund	1,125,918	301,372	(281,175)	-	1,146,115
Website Redevelopment Fund	26,823	-	-	-	26,823
Estate Fund	107,000	-	-	-	107,000
HR Reserve Fund	100,000	-	-	-	100,000
Great Officers' Travel Fund	10,000	-	-	-	10,000
Regional Conferences Fund	5,000	-	-	-	5,000
Covid-19 Fund	-	-	-	166,000	166,000
	1,374,741	301,372	(281,175)	166,000	1,560,938
Fixed Asset Reserve					
Tangible	2,020,881	14,606	(36,968)	-	1,998,519
Intangible	1,077	6,004	(1,677)	-	5,404
Investment in subsidiary	1,625	-	-	-	1,625
Investment properties	2,254,131	-	-	154,864	2,408,995
	4,277,714	20,610	(38,645)	154,864	4,414,543
Total Designated Funds	5,652,455	321,982	(319,820)	320,864	5,975,481
Other Unrestricted Income Funds					
General Reserves	432,906	831,410	(663,784)	(166,000)	434,532
Total Other Funds	432,906	831,410	(663,784)	(166,000)	434,532
Total Unrestricted Funds	6,085,361	1,153,392	(983,604)	154,864	6,410,013
Total Funds 2020	6,187,946	1,290,027	(1,162,005)	154,864	6,470,832
Total Funds 2019	5,908,619	1,484,399	(1,336,993)	131,921	6,187,946

* Monies received February 2021.

Notes to the Financial Statements

18. Statement of Funds 2019

	1 January 2019 £	Income £	Expenditure £	Transfers £	31 December 2019 £
Restricted Income Funds					
Emergency Relief Fund	36,813	-	-	-	36,813
Mother & Child Health	49,281	176,287	(178,407)	-	47,161
St John Scotland HBC Grant	3,688	33,703	(33,780)	-	3,611
Jamaica	15,000	-	-	-	15,000
Total Restricted Income Funds	104,782	209,990	(212,187)	-	102,585
Designated Funds					
St John Association Development Fund	990,382	423,836	(288,300)	-	1,125,918
Website Redevelopment Fund	26,823	-	-	-	26,823
Estate Fund	75,000	32,000	-	-	107,000
HR Reserve Fund	100,000	-	-	-	100,000
Great Officers' Travel Fund	10,000	-	-	-	10,000
Regional Conferences Fund	5,000	-	-	-	5,000
	1,207,205	455,836	(288,300)	-	1,374,741
Fixed Asset Reserve					
Tangible	2,064,954	-	(44,073)	-	2,020,881
Intangible	2,154	-	(1,077)	-	1,077
Investment in subsidiary	1,625	-	-	-	1,625
Investment properties	2,122,210	-	-	131,921	2,254,131
	4,190,943	-	(45,150)	131,921	4,277,714
Total Designated Funds	5,398,148	455,836	(333,450)	131,921	5,652,455
Other Unrestricted Income Funds					
General Reserves	405,689	818,573	(791,356)	-	432,906
Total Other Funds	405,689	818,573	(791,356)	-	432,906
Total Unrestricted Funds	5,803,837	1,274,409	(1,124,806)	131,921	6,085,361
Total Funds 2019	5,908,619	1,484,399	(1,336,993)	131,921	6,187,946
Total Funds 2018	5,589,642	1,441,325	(1,294,419)	172,071	5,908,619

Notes to the Financial Statements

18. Statement of Funds *(continued)*

Restricted Income Funds

The Emergency Relief Fund £36,813 (2019: £36,813) was set up by St John Establishments to underwrite funding for urgent humanitarian relief in the event of disasters in regions where St John operates.

The Scottish government via St John Scotland gave £103,180 to be used by the Mother and Baby programme in Malawi. Money not spent, is carried forward as these programmes in Africa continue into 2021.

St John Scotland donated £33,398 to support the primary healthcare programme in Malawi. Funds have been donated by St John Scotland in 2021 to enable this programme to continue, and the deficit of £2,681* at 31 December 2020 has been fully covered.

The money donated for Jamaica and allocated initially for Social Enterprise has been carried over to 2021. Its use is to be agreed with the donor and the programme will commence when St John Jamaica is ready.

Designated Funds

The St John Association Development Fund of £1,146,115 (2019: £1,125,918) comprises funds that have been designated to support the St John Associations. This fund supports the Mother and Baby programme, the Social Enterprise Development programme, The Disaster Recovery programme and other supporting and programme developing activities.

The Website Redevelopment Fund of £26,823 (2019: £26,823) was set up to fund the redesign and rebuilding of The Order's website. This is expected to be utilised over the next two to five years as the website continues to be improved with additional films and photography portraying the work of The Order of St John.

The Estate Fund of £107,000 (2019: £107,000) was set up to provide funds to maintain the capital value of the Charterhouse Mews properties and as a reserve to cope with any potential serious adverse cash flows arising from ownership of the Charterhouse Mews estate. It is planned to use this reserve in due course.

The HR Reserve Fund of £100,000 (2019: £100,000) has been set up to provide funds for the periodic recruitment of Great Officers and staff members and to ensure that The Order of St John is able to meet its employer commitments.

The Great Officers' Travel Fund of £10,000 (2019: £10,000) is a fund to ensure the international travel costs of the recent appointees as Great Officers can be met as they carry out their duties on visits to St John Establishments throughout the world.

The Regional Conferences Fund of £5,000 (2019: £5,000) has been established to ensure that regional conference costs can be met as they occur.

The Covid-19 Fund was set up at the end of 2020, with a transfer from General Reserves of £166,000. This reserve is available to fund travel deferred from 2020 and other Order costs that the annual income for the next year or two would be unable to cover.

The Fixed Asset Reserve of £4,414,543 (2019: £4,277,714) is a designated fund that represents fixed assets used to enable The Order to carry out its charitable mission and to fund the investment in properties.

Notes to the Financial Statements

18. Statement of Funds *(continued)*

Unrestricted Income Fund

The General Reserves of £434,532 (2019: £432,906) are free reserves which are used by the Trustees to spend on the Charity's general charitable objects. A transfer to the Covid-19 Fund was agreed by the Trustees of £166,000 during 2020 to enable The Order to fund delayed travel costs from 2020 and to cover other costs in excess of budget over the next few years.

19. Trustees (as defined at page 19)

The Trustees all give freely their time and expertise without any form of remuneration or other benefit in cash or kind (2019: £nil). With the exception of the Great Officers and the independent board trustee, expenses incurred by those acting as Charity Trustees and Senior Management of the St John Establishments are the responsibility of their respective Establishment in respect of travel, accommodation and subsistence at Board meetings.

The four (2019: four) Great Officers' travel, accommodation and subsistence expenses, incurred in the course of their charitable activities, amounted to £18,892 (2019: £101,324). Three (two in 2019) of the Great Officers donated £6,484 in 2020 (2019: £15,100). Other senior volunteers claimed £3,821 (2019: £15,466) for travel, accommodation and subsistence during 2020; The Order's committees are served by volunteers in honorary positions. These senior volunteers included eight Trustees (2019: 8).

Notes to the Financial Statements

20. Related Parties

Many of the Trustees of The Order are in positions of influence in organisations that make contributions to The Order. The amounts received from these organisations are:

Trustee	Other senior roles held	Transactions with the organisations
Rear Adm L J Jarvis	Prior, the Priory of England and the Islands	Contribution received £290,000; reimbursements of costs and donations of the Priory of £759 (2019: £3,761). Debtor at the year end £nil (2019: £3,398).
Mr C J Oxley	Chancellor, the Priory in Australia	Contribution received £130,000; travel costs of the Lord Prior of £7,076 (2019: £35,484) paid to the Priory.
Mr A L J Laurencelle	Chancellor, the Priory of Canada	Contribution received £105,000. Debtor at the year end £44,178 (2019: £25,172).
Dr S Evans	Chancellor, the Priory in New Zealand	Contribution received £95,000 and reimbursement of Priory costs of £nil (2019: £842). Debtor at the year end £24,303 (2019: £24,384).
Mr P Hamilton	Prior, the Priory in the USA	Contribution received £75,000, reimbursements of Priory costs of £313 (2019: £347).
Major General M J Strudwick	Prior, the Priory of Scotland	Contribution received £47,500, grants received £136,578, reimbursements of Priory costs of £58 (2019: £793). Debtor at the year end £7,500 (2019: £nil).
Sir P M Williams	Prior, the Priory of Wales	Contribution received £47,500, reimbursement of Priory costs £77 (2019: £117). Debtor at the year end £11,875 (2019: £nil). In January 2021, a loan of £50,000 was provided to the Priory to be applied for charitable purposes (see note 16).
Colonel K T Williams	Chancellor, the Priory for South Africa	Contribution received of £17,500, reimbursements of Priory costs of £1,856 (2019: £4,055). Debtor at the year end £59,746 (2019: £16,630); which includes a loan of £50,000 provided to the Priory in December 2020 to be applied for charitable purposes (see note 14). A further loan of £226,000 was provided in September 2021 (see note 16).
Sir A J Cash	Chairman, St John of Jerusalem Eye Hospital Group	During the year, the Hospital reimbursed The Order £2,992 (2019: £2,913) and The Order passed on donations to the Eye Hospital of £57 (2019: £50). The SJEHG debtor was £1,101 (2019: £1,091) at the year end. The SJEHG creditor at the year end was £nil (2019: £50). The Order leases the hospital and other buildings in Jerusalem to St John of Jerusalem Eye Hospital Group at a peppercorn rent. In the opinion of the Trustees, it would be impracticable to place a value on this facility.

Notes to the Financial Statements

21. Statement of Financial Activities for the year ended 31 December 2019

	Unrestricted Funds £	Restricted Funds £	Total 2019 £
INCOME			
Donations and Legacies			
Contributions from St John Establishments	823,982	33,703	857,685
Other voluntary income	333,631	15,114	348,745
Charitable Activities			
Grants	-	161,173	161,173
Investments			
Rental income	102,795	-	102,795
Building insurance income	1,852	-	1,852
Interest income	12,149	-	12,149
Total Income	1,274,409	209,990	1,484,399
EXPENDITURE			
Costs of raising funds	(68,336)	-	(68,336)
Charitable activities	(962,131)	(212,187)	(1,174,318)
Governance costs	(94,339)	-	(94,339)
Total Expenditure	(1,124,806)	(212,187)	(1,336,993)
Net income before revaluation	149,603	(2,197)	147,406
Revaluation	131,921	-	131,921
Net Movement in Funds	281,524	(2,197)	279,327
Total Funds brought forward at 1 January	5,803,837	104,782	5,908,619
Total Funds carried forward at 31 December	6,085,361	102,585	6,187,946

22. Pension Costs

Current employees are members of The Pension Trust's Federated Retirement Plan, a direct contribution scheme, and life cover has been purchased. During 2020, the Charity paid contributions at the rate of 11% (2019: 10%) of pensionable salary during the year and Members paid contributions between a minimum of 2.5% and the Statutory Lifetime Allowance limit during the accounting year.

Pension costs are included in staff costs and are allocated on the basis of staff time spent on activities in the financial statements. Pension costs, as with all other staff costs are paid from the unrestricted funds of The Order.



St John

International

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