

2021 Annual Report & Accounts





The Queen's Award for Voluntary Service

The MBE for volunteer groups

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Objectives

The Objectives of Friends of The Royal Marsden, Chelsea are:

To supplement the service provided by The Royal Marsden Hospital, Chelsea, for the health, welfare and comfort of the patients ... by the provision of facilities, buildings and equipment which may be required for the treatment of such patients, or for the efficient running of the hospital.

To provide, or to assist in the provision of amenities in The Royal Marsden Hospital for patients and staff, including the provision and running of hospital shops, canteens, libraries, flower services, the establishment of clubs, health and recreation centres, hostels and rest and convalescent homes for the use and benefit of such persons.

Public Benefit

The activities described in this report benefit The Royal Marsden Hospital, Chelsea and its patients.

The Trustees have paid due regard to the guidance published by the Charities Commission on public benefits.

WELCOME



Sandra Franklin
President



This is the Trustees' Report and Financial Statements for the year ended 31 December 2021. It is prepared in accordance with the accounting policies set out in Notes to the Accounts and complies with the Charity's governing document, the Charities Act 2011 and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland published in October 2019.

Charity No: 222613

Principal Office:

The Royal Marsden, Chelsea
203 Fulham Road, London,
SW3 6JJ

Auditors:

Haines Watts, 3rd Floor
Aissela, 46 High Street, Esher,
Surrey, KT10 9QY

Bank:

HSBC Bank plc, 95 Gloucester
Road, London, SW7 4SX

Registered Charity No: 222613

PATRON

Countess Cadogan DVE

PRESIDENT

Sandra Franklin

HON. PRESIDENT

Antoinette Pardo MBE

HON. SECRETARY

Marie Stacey

HON. TREASURER

Margaret Lalor

CO-CHAIRS

Emma Rogers
Linda Wimple

TRUSTEES

Wendy de Capell Brooke
Sandra Franklin
Margaret Lalor
Antoinette Pardo MBE
Emma Rogers
Marie Stacey
June Torrance
Linda Wimple

THANK YOU...



Emma Rogers
Co-Chair

Although 2020 was a year of exceptional challenges, 2021 has not been without some of its own. The continuation of Covid has meant that many areas where we have previously volunteered remain closed including the Cafe which has always been an important part of our fundraising effort. Thankfully the shop has gone from strength to strength, thanks not only to the herculean efforts of our buying team but also to those of our wonderful, dedicated volunteers. Meet & Greet has been operational for over a year and the kindness and compassion of our volunteers never goes unnoticed, as does the care and thoughtfulness all of those volunteers who assist in so many ways in both clinical and non-clinical areas in and around the hospital.



Linda Wimble
Co-Chair

We have been lucky to have the support of the senior management team in the hospital throughout the pandemic which, coupled with that given by the Trustees, Committee, our members, donors and fundraisers, goes a very long way to making the Charity the success it is. More than that, however, it is the continued enthusiastic, caring, thoughtful and determined support of each and every volunteer which enables the Friends to live up to its motto of being Caring, Giving and Kind. We are what we are because of you.

Thank you

A handwritten signature in black ink that reads "Emma + Linda".

ACHIEVEMENTS & PERFORMANCE

For approaching 90 years the Friends has been supporting the work of the hospital. But, fundraising aside, what do they actually do?

The Shop & Trolley

2021 has been a great year for the shop. Not only has it turned over more than in any other year but, with the cafe still shut, it has become our main source of income with net income up by almost 150% on 2020.

While it would have been easy to hunker down, regroup and wait to see what happens, our shop volunteers have been extraordinary in their enthusiasm, input and utter dedication to ensuring that staff and patients have somewhere to go, beyond the clinical areas of the hospital.

Sheer effort, hard work and dedication has meant that the shop has been open throughout the whole of 2021. That really is an achievement.

The Café

For the Friends, the cafe is a huge part of what we are about and being unable to offer patients, their carers, staff and visitors a warming cup of tea has been a huge sorrow to us in 2021.

Although it has remained closed for all of 2021, its re-opening has been under constant review and we have been working hard to ensure that all the necessary health and safety checks required to get it prepped for service are fulfilled.

In the meantime, hot drinks and sandwiches have been on offer in the shop and our incredible shop buyers have been responding to demand by introducing new lines of healthy drinks and snacks.

“A cup of tea can make an unbearable situation, slightly more bearable.

“The shop has been a welcome retreat and we are looking forward to getting the cafe back up and running in 2022 ”



Flowers & Garden

The garden really suffered during Covid when our wonderful volunteers were unable to tend to it for months. By June, however, we were able to get the much awaited garden refurbishment project underway and by early July the terraces had been given a new lease of life.

Flowers in the chapel were re-introduced and our flower ladies set to with gorgeous displays of fresh, seasonal blooms.

Tea Trolleys

For the whole of 2021 the tea trolley was effectively furloughed, due to access to the Medical Day Unit being severely restricted. It will no doubt be warmly welcomed when it returns to service in early 2022.

Ward Assistance

Ward assistance is such an integral part of what the Friends do, that to be unable to visit the wards and offer help where it was needed was devastating to our volunteer teams. Undaunted, they have sat tight and weathered the storm hopeful that 2022 will see the slow return of volunteer help being re-introduced.



Meet & Greet

Meet & Greet has powered through lock down with the dogged determination and dedication which we have come to really and truly appreciate. Despite the most testing of circumstances our volunteers have been indefatigable and have dealt with whatever has been thrown at them with dignity and kindness, always remembering that the patient comes first. We are so grateful to them for everything they have done over the past two years.

Outpatient Support

Outpatient support has been on hold during the pandemic while concerns continued over patient safety in particularly busy clinical areas. Fingers crossed for 2022.

Hobbies Trolley

With trolley services put on hold during Covid, the Hobbies trolley service was mothballed throughout the whole of 2021.

Administrative Support

The administrative support given by a small group of volunteers was shelved during most of 2021 but, as the year drew to a close, the hospital was able to recall help into certain areas which meant a

welcome return for our small but highly efficient cohort of volunteers.

The Arts Forum

In Spring 2021, a patient popped her head into the Friends office and asked whether it might be possible to get something better to look at while undergoing treatment in APU than a few tired posters.



A challenge at last. Thanks to June Torrance, ex-President of the Friends, honorary hospital photographer in residence, and member of the Art Forum, we now have a wonderful series of acrylic images of London in Lockdown on full display.

Collection tins

Although unable to handle cash during Covid, patients still popped loose change in to the collection tins and also scanned the QR codes to make a donation. They are a very meaningful part of our fundraising and we are eternally grateful to Sally and Roger Robotham, who count and report on the donations.

Coffee Machines

Automatic Coffee machines in Radiotherapy, RDAC, Cyberknife and the shop are supported and maintained by the Friends. These are used primarily by patients and their carers and have been especially important during Covid when other facilities have been closed.

Piano & Aquariums

The Friends funds the cost of maintenance for the grand piano by the Regency staircase and volunteer pianists play regularly throughout the year.

The two aquariums in Radiology and Outpatients were also purchased and are maintained by funding from the Friends

Secretarial Support

Although our long standing and much loved secretaries Camilla and Angie were furloughed for much of the pandemic, Camilla returned to work in October and we are thrilled to have her back on board.

Marketing & PR

Marketing and PR is all managed in house and includes the formc.uk website, 'Friendly Chat' newsletters, the Annual Report & Accounts, plus various pieces of promotional literature and communications which help to support fundraising events and activities.

Recruitment

Recruitment was pretty much put on hold during Covid as so few of our departments were operational and many of our volunteers were effectively taken out of service.

Nevertheless, the need to ensure compliance with all the NHS and hospital directives continued, and throughout Covid, volunteers were busy updating their compulsory training to ensure that they were up to speed as and when they would be able to return.

If you know anyone who would like to volunteer, please do get in touch with us.

Angie opted for early retirement and, while we were sad to see her go, we were very happy that she agreed to continue as a volunteer and help out in the shop and at fundraising events.

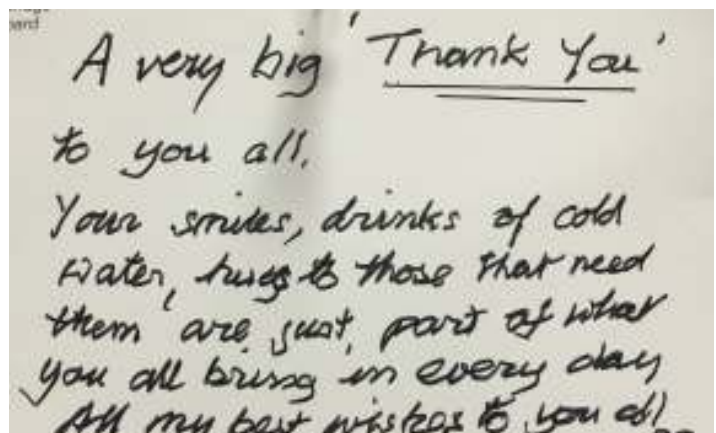


Camilla Callander



Angie Gamborg

Looking back, looking forward



Information Technology

During the pandemic the Charity migrated much of its data into the cloud, enabling remote access to documentation etc. which otherwise would not have been possible.

The combination of a cloud based accounting system, a fully integrated database and use of G-Suite has opened up many new ways of working which has been instrumental in future proofing the Charity.

Volunteer Hours

Prior to Covid it was estimated that, each year, our front-line volunteers give around 20,000 hours of their time to the hospital.

This does not include all the additional hours given by officers, other trustees and committee members as well as those volunteers who run office support services including recruitment, bookkeeping, PR, marketing, graphic design, website, shop and café buying, shop and café merchandising.

These roles, and the time they take, often go unacknowledged but they are an integral and very significant part of running the Charity.

Treasurer & Book keeper

Appointed in 2021, our volunteer book keeper, Teresa Dick has been a huge support to our volunteer treasurer, Margaret Lalor.

As a fully audited Charity, the demands made on their time and expertise are many and we could not be more grateful for the immense commitment they have shown over the past year.



Margaret Lalor



Teresa Dick

Membership

At the end of 2021, the Friends had 142 fully subscribed volunteer members and 171 non-volunteer members.

The numbers have fluctuated over the year as some volunteers have retired, some have not returned post Covid and some are not yet fully subscribed.



FUNDRAISING & EVENTS

Bridge Evening - October

Thanks to the massive efforts of volunteer and bridge aficionado, Janie Gill (AKA the Bridge Fairy), combined with the hard work and determination of Co-Chair, Emma Rogers, our first ever remote bridge day was a sell out. A total of 92 tables (368 players) participated and the event raised almost £9,000. Huge thanks also to Zeb Stocken of Stocken Bridge who compiled 16 challenging hands and gave both his time and his expertise so generously.



London Virgin Marathon - October

This year we were lucky enough to get two places in the London Virgin Marathon and we have been bowled over by the support given to Allison Rodger and Cameron Wimble, each of whom have raised c.£6k and £3k respectively for the Friends. They both put in an incredible effort with Allison finishing in an amazing 4hrs 20mins and Cameron in a great 3hrs 55mins. Huge thanks to both for putting in the work and incredible effort. We are truly grateful.



Katie Rockley Fundraiser - November

On 9 November, one of our supporters, Katie Rockley, hosted a very special Piano Recital with music played and composed by her friend Phillip Lambert in honour of her brother who has been receiving treatment at The Royal Marsden, Chelsea. The evening took place at the private residence of Bob and Elisabeth Boas in W1 with over 70 guests. The evening raised almost £30,000 for which we are truly grateful. The money will be going to support the work of Professor Popat at the hospital.



The Grand Christmas Sale - November

We were delighted to once again be the beneficiary Charity for funds raised at the Grand Christmas Sale in Royal Horticultural Halls. Volunteers sold Christmas cards and raffle tickets for the three days of the sale and raised around £2,700.

Christmas Day Gifts

Christmas Day has always been an important part of the Friends' Calendar as volunteers distribute gifts to every in-patient in the hospital. It was hit and miss again this year as to whether we'd be able to do the rounds but the goodie bags were packed and we personally handed them out to over 70 in-patients. Huge thanks to our "Royal Marsden Cancer Charity" collaborators and to the generous sponsors who provided hair product, jigsaws, playing cards, tins of biscuits, hand gel and pens all packed into our specially branded tote bags.



Future Events

Covid notwithstanding, the following events are planned for 2022:

- Summer Drinks Party
- Quiz night
- Bridge Day
- Celebrate a Life (in collaboration with the Royal Marsden Cancer Charity)
- Festival of Carols

THE YEAR IN A NUTSHELL

January-February

The stage was set and the first round vaccination programme kicked off in the hospital. Volunteers were contacted and the system set up for them to be able to book online.

Meanwhile, the audit was underway and we were actively searching for a book keeper to help our overworked volunteer Treasurer.

Subscriptions were slowly trickling in, which always helps, but no more so than when practically all other fundraising activity is curtailed.

It was a nerve wracking start to the year, we were still unsure of how and when we were ever going to get back to normal but we were ready. And waiting.



March-April

The shop continued to thrive and after a meeting with the hospital dietician, sandwiches and a range of healthy snacks were introduced. With Christmas still months away, we started selecting cards and a short list was drawn up to consult with the Committee.

The 2nd round of vaccines started and a Trustee meeting was held as an update on all financial and operational activity. We were blown away to receive a £4,000 legacy which, after consultation with the executor, was to be put towards the refurbishment of the garden, a project which we had been hoping to do since Covid first struck.

The new mandatory e-learning programme which every volunteer must complete, was introduced and Camilla Callander and Mel Bowker set to work, guiding as many volunteers through it as possible to make sure we were match ready as soon as departments started to re-open, whenever that might be.

May-June

In May we received our first wishlist of the year, where the hospital makes requests for funding for equipment and services. The list was short but we agreed to fund all items requested which amounted to around £16,000. The gynae Legacy which we had secured in 2019 remained under discussion as the Committee examined the options presented by the hospital and discussed how best the funds should be allocated.

In June we had a welcome meeting with Cally Palmer which coincided with Volunteer Week. We managed to secure space on the Digital Screens around the hospital promoting the contribution of our volunteers.

Our Friendly Chat newsletter was distributed and the feedback from our volunteers was as positive and supportive as ever.





July-August

Plans were afoot to re-open the cafe only to be dashed again as infection rates wavered. Travel protocols were communicated to all volunteers and preparation continued for our planned events including a Bridge Day, the Katie Rockley Piano concert and our Christmas 2022 Festival of Carols.

Meanwhile, our wonderful Cafe volunteer, Ruth Coles was busy sewing syringe bags for patients thanks to a donation of fabric from Designers Guild. The garden project was nearly complete. The finishing touches were being made and the terraces were bursting with colour and blooms.

September - October

Our first ever 'Zoom' AGM was held although numbers were greatly reduced from normal.

Christmas cards were set up to sell online and the database was given a very late Spring clean. Meet & Greet was re-introduced to the main reception area and second vaccinations were underway for volunteers. The marathon and Bridge event fundraisers were both incredible successes raising around £20k between them and online ticket sales for the Katie Rockley concert were going great guns.

Notwithstanding Covid, our fundraising activity was producing great results and we were on track for a great year despite the loss of income from the Cafe which remained closed.

Our Friendly Chat newsletter was warmly received and the feedback from our members and volunteers was more encouraging than ever.

November-December

Progress was made when we were advised that the shop and tea trolleys could recommence. It was a huge

boost and although the mandatory vaccination directive was causing us some concern, we were pressing on to get more departments operational. The Katie Rockley concert was a triumph raising almost £30,000. The Grand Sale was a welcome distraction and raised around £2,700 while the Celebrate a Life memorial evening also represented a landmark moment and a great opportunity for us to get together with our Royal Marsden Cancer Charity friends and colleagues.

Christmas Day came and went in a whirl of activity. Over 70 gifts were handed out personally to in-patients and it was a wonderful experience to be able to see patients face to face (albeit with masks) and to share this very special day



WHERE THE MONEY GOES

	EXPENDITURE 2021	£
EQUIPMENT & SUPPLIES	Theatres (Gynaecology)- Plasma jet Machine	30,000
	Outpatients (Gynaecology)- Pressure care Mattress with Stirrups	12,315
	Day Surgery- Patient Procedure Trolley	8,350
	RDAC/Outpatients- Patient Procedure Trolley	8,350
	RDAC- i Stat Blood Analysis Machine	6,954
	Gynaecology- Applicator Clamps and Clamp Set	3,941
PATIENT & HOSPITAL AMENITIES	RDAC/Radiotherapy/Cyberknife Support	6,441
	Arts- Chelsea Arts Forum	5,000
	Garden Improvements	4,838
	Gynaecology- Info Resource Package/4 ipads	2,293
	Patient Wellbeing- Aromatherapy Supplies	1,126
	Facilities- Maintenance of Roof Terraces and Gardens **	782
	Fresh Flowers	748
	Miscellaneous Costs	380
	Gynaecology- Tablet for Music with Speaker	329
	Christmas & Presents for Patients	250
	Arts- Piano and Related Costs**	178
	Gynaecology- Small refrigerator	132
	TOTAL AMENITIES AND EQUIPMENT PROVIDED	92,407

Under normal circumstances, every year, the Friends commits to spending £200,000 to £250,000 on equipment, services and amenities for the benefit of patients, their carers and staff at The Royal Marsden, Chelsea.

Due to the continued pandemic, 2021 was another exceptional year and requests from the hospital were much reduced due to the effort being made to keep Covid at bay.

However the Friends remains committed to supporting the hospital via the 'Wish list' which is distributed to all Committee members and discussed in detail at each Committee meeting.

There is a total of nine committee meetings annually and in 2021 these were held remotely by Zoom.

** Ringfenced from the Rosemary Green Fund

FINANCIAL SUMMARY

In 2021, before it paid for any amenities to benefit the hospital and its patients, the net income of Friends of The Royal Marsden, Chelsea was £212,636 (2020: £156,912).

ACTIVITIES	2021 £	2020 £	Percentage change year over year
Donations and Subscriptions	73,948	62,884	18%
Net Income: Legacies & Will Trusts	85,463	81,530	5%
Net Income: Shop & Shop Trolley	33,515	13,537	148%
Net Income: Café	-6,409	1,923	-433%
Net Income: Fundraising Events & Sponsorship	42,146	13,512	212%
Net Income: Miscellaneous	-587	-8,156	-93%
Investment Income	348	1,387	-75%
Less: Salary and Support Costs	-15,786	-9,706	63%
Total	212,636	156,912	36%

- Income from Donations and Subscriptions has increased by 18%.
- Income from Legacies and Will Trusts has increased by 5% overall. There was a large legacy received in the previous year, however there was an increase in the net income from the Campbell-Paterson Will Trust this year.
- Net Income from Core Activities increased overall by 139%
- The Shop and Trolley increased by 148% as the shop had been closed in 2020 for a few months during Covid and the Café decreased significantly as it has not been open since early 2020. Net income from the Café shows as a negative as there has been no Café income at all in 2021. Despite being closed for the year, we continued to supply cups for outpatients, and to bear a charge for depreciation of the Café Refurbishment for the full year.
- Fundraising has been minimal during the last two years. However as we start to pull out of the Covid affected period there were a couple of very successful events organised this year: an Online Bridge event and a Piano Recital. We also had two runners in the London Marathon who collected £8.5k between them.
- Salary and Support Costs are 63% higher as we had received significant support from the Coronavirus Job Retention Scheme during Covid in 2020 and it was for a reduced amount through 2021 up to July as our Secretary had returned part time.
- Net income, before Charitable Expenditure, increased by 36%

Financial Position at the Year End

The Friends of The Royal Marsden, Chelsea (FORMC) continues to remain in a strong financial position at the year end with a 17% increase in Accumulated Funds from £678,236 at 31 December 2020 to £791,892 at 31 December 2021. Our Charitable spend was down slightly (18%) on the prior year but we are committed to £121,000 of Equipment/Amenities for the Hospital. Cash and Deposits at year end are £796,039, a 21% increase from £659,159 at 31 December 2020. This strong cash position will help ensure the Friends continue to fulfill the objects of the Charity, as stated on page 3.

Reserves Policy

Generally, the Restricted and Unrestricted funds of FORMC are available to be spent as the trustees and Committee decide, the only exceptions being that:

- Restricted Funds: The funds provided by the Campbell-Paterson Will Trust must be spent on purchases of medical equipment.
- FORMC has chosen to ring-fence Mrs Rosemary Green's 2013 donation (£56,000) as it was Mrs Green's wish that the funds be used to pay for items that improve the patient's environment. These funds have a remaining balance of £15,398.
- FORMC has chosen to ring-fence the £100,000 legacy from Mrs Elizabeth Wiltshire in 2019 as it was intended to be spent on Gynaecological equipment. Some of this fund has been used this year and the balance to spend (some of which is committed) is £51,000.

After taking the above into account, FORMC does not hold any reserves. However it does aim to maintain a level of funds, £250,000 at present, that it considers necessary to protect current activities in a way that enables the Charity to meet its responsibilities and to ensure that it continues to operate on a 'Going Concern' basis without risk. The Charity does not consider that it has sufficient funds to initiate any sizeable long-term projects. If, however, such a project was to be presented and deemed suitable, FORMC would consider amending its reserves policy to fulfil such a commitment.

Structure, Governance and Management

FORMC is governed by the Objects and Rules as amended and altered by the members of FORMC at the Extraordinary General Meeting of FORMC held on 29 November 2007 and effective from 1 January 2008. The Objects and Rules have been amended and re-registered by the Charities Commission on the 6th November 2015. Trustees are nominated by the Committee of FORMC and shall comprise the President of the Friends and a minimum of three members nominated by the Committee for appointment at the Annual General Meeting. The trustees have delegated the conduct and management of the affairs of FORMC to the Committee in accordance with the Objects and Rules.

Remuneration to Charity Trustees

FORMC paid no remuneration or other benefits in kind to a Charity trustee.

Relationships with other Charities

The Royal Marsden NHS Foundation Trust has its own fundraising charity which concentrates on major capital projects and the support of research funds. The trustees of FORMC consider that the income generating activities of their charity, as operated by the dedication of its volunteers, in providing highly visible services, are complementary to the work of the main hospital charity. A significant number of volunteers are recruited from former patients and their families and friends. FORMC meets from time to time with the Friends of other large London hospitals to discuss matters of common interest and to share ideas for providing services and fundraising.

Covid-19 response

Due to Covid 19, FORMC ceased trading in the café and shop on 20th March 2020. Shop and Café stock is purchased on a rolling basis and staff are voluntary which limits risk. The shop reopened in June 2020 however, at the date of signing, the cafe is still closed but is currently scheduled to re-open later in 2022. FORMC continues to receive subscription and donations and does not have significant fixed costs to fund other than paid staff who were furloughed for a number of months and who we now employ for 80% of the original hours. Based on the above the trustees have concluded that they can continue to adopt the going concern basis in preparing the annual report and financial statements and that the charity will continue for at least 12 months from the date the Financial Statements to 31 December 2021 are signed.

Trustees Responsibilities in Relation to the Financial Statements

The trustees are responsible for preparing the Trustees' Annual Report and the Financial Statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

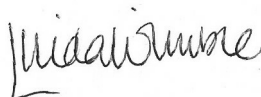
The law applicable to charities in England & Wales requires the trustees to prepare Financial Statements for each financial year which give a true and fair view of the situation of the Charity and of the incoming resources and application of resources of the Charity for that period.

In preparing these Financial Statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently.
- observe the methods and principles in the Charities SORP 2019 (FRS 102);
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the Financial Statements;
- prepare the Financial Statements on the going concern basis unless it is inappropriate to presume that the Charity will continue in operation.

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the Charity and enable them to ensure that the Financial Statements comply with the Charities Act 2011, the Charities (Accounts and Reports) Regulations 2008 and the provisions of the Trust deed. They are also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the Charity and financial information included on the Charity's website. Legislation in the United Kingdom governing the preparation and dissemination of Financial Statements may differ from legislation in other jurisdictions.



Linda Wimble, Co-Chair
On behalf of the trustees, 27th April, 2022



Emma Rogers, Co-Chair
On behalf of the trustees, 27th April, 2022

INDEPENDENT AUDITORS REPORT

Opinion

We have audited the financial statements of the Friends of the Royal Marsden, Chelsea (the 'charity') for the year ended 31 December 2021 which comprise the Statement of Financial Activities, the Balance Sheet and Notes to the Financial Statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charity's affairs as at 31 December 2021 and of its incoming resources and application of resources, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Charities Act 2011.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- the Trustees' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the Trustees have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the charity's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

However, not all future events or conditions can be predicted. The Covid-19 viral pandemic is one of the most significant economic events for the UK with unprecedented levels of uncertainty or outcome. It is therefore difficult to evaluate all of the potential implications on the Charity's trade, customers, suppliers and wider economy. The Trustees' view on the impact of Covid is disclosed on page 18.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

Other information

The Trustees are responsible for the other information. The other information comprises the information included in the Trustees annual report, but does not include the financial statements and our Report of the Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters in relation to which the Charities (Accounts and Reports) Regulations 2008 require us to report to you if, in our opinion:

- the information given in the financial statements is inconsistent in any material respect with the Trustees' report; or
- sufficient accounting records have not been kept; or
- the financial statements are not in agreement with the accounting records; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of Trustees

As explained more fully in the Statement of Trustees Responsibilities set out on page two, the Trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Trustees determine necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

Auditors' responsibilities for the audit of the financial statements

We have been appointed as auditor under section 145 of the Charities Act 2011 and report in accordance with regulations made under section 154 of that Act.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Auditors that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

We gained an understanding of the legal and regulatory framework applicable to the charity and the industry in which it operates, and considered the risk of acts by the charity that were contrary to applicable laws and regulations, including fraud. We discussed with the Treasurer the policies and procedures in place regarding compliance with laws and regulations. We discussed amongst the audit team the identified laws and regulations, and remained alert to any indications of non-compliance.

During the audit we focused on laws and regulations which could reasonably be expected to give rise to a material misstatement in the financial statements, including, but not limited to, the Charities Act 2011 and UK tax legislation. Our tests included agreeing the financial statement disclosures to underlying supporting documentation and enquiries with management.

Our procedures in relation to fraud included but were not limited to: inquires of management whether they have any knowledge of any actual, suspected or alleged fraud, and discussions amongst the audit team regarding risk of fraud such as opportunities for fraudulent manipulation of financial statements. We determined that the principal risks related to posting manual journal entries to manipulate financial performance and management bias through judgements in accounting estimates. We also addressed the risk of management override of internal controls, including testing journals and evaluating whether there was evidence of bias by the Trustees that represented a risk of material misstatement due to fraud.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

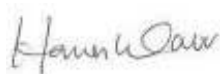
A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our Report of the Auditors.

Use of our report

This report is made solely to the charity's Trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. Our audit work has been undertaken so that we might state to the charity's Trustees those matters we are required to state to them in a Report of the Auditors and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity's Trustees as a body, for our audit work, for this report, or for the opinions we have formed.

Signed:

Date: 3rd May 2022



Jane Wills FCA MA (Senior Statutory Auditor)
for and on behalf of Haines Watts Chartered Accountants
Statutory Auditor
Aissela, 46 High Street
Esher, Surrey
KT10 9QY

Haines Watts Kingston LLP is eligible for appointment as auditor of the charity by virtue of its eligibility for appointment as auditor of a company under section 1212 of the Companies Act 2006.

Statement of Financial Activities for the year ended 31 December 2021

	Note	Unrestricted Funds 2021 £	Restricted Funds 2021 £	Total Funds 2021 £	Total Funds 2020 £
INCOME and ENDOWMENTS					
INCOME FROM					
Donations and Legacies	2	127,948	39,709	167,657	151,587
Charitable Activities					
Refreshment Bars, Shop and Fundraising	2	131,888	-	131,888	70,052
Other Trading Activities	2	1,540	-	1,540	19,821
Investments	2	340	8	348	1,387
TOTAL INCOME and ENDOWMENTS		261,716	39,717	301,433	242,847
EXPENDITURE ON					
Trading and Fundraising Costs	3	80,515	8,282	88,797	85,935
Charitable Activities	3	98,980	-	98,980	121,018
TOTAL RESOURCES EXPENDED		179,495	8,282	187,777	206,953
NET MOVEMENT IN FUNDS		82,221	31,435	113,656	35,894
RECONCILIATION OF FUNDS					
TOTAL FUNDS BROUGHT FORWARD AT 1 JANUARY 2021		598,413	79,823	678,236	642,342
TOTAL FUNDS CARRIED FORWARD AT 31 DECEMBER 2021		680,634	111,258	791,892	678,236

The Statement of Financial Activity includes all gains and losses recognised in the year.
The notes on pages 24-30 form part of these Financial Statements.

Balance Sheet for the year ended 31 December 2021

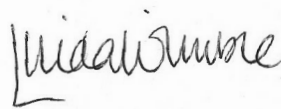
	Note	Unrestricted Funds 2021 £	Restricted Funds 2021 £	Total Funds 2021 £	Total Funds 2020 £
FIXED ASSETS					
Tangible Fixed Assets	6	34,265	-	34,265	41,570
Total Fixed Assets		34,265	-	34,265	41,570
CURRENT ASSETS					
Stocks		6,194	-	6,194	2,982
Debtors and Prepayments	7	7,240	32,695	39,935	25,396
Short Term Deposits		331,344	11,776	343,120	342,759
Cash at Bank and in hand		384,917	68,002	452,919	316,400
Net Current Assets		729,695	112,473	842,168	687,537
LIABILITIES					
Creditors: amounts falling due within one year	8	83,326	1,215	84,541	50,871
NET ASSETS		680,634	111,258	791,892	678,236
REPRESENTED BY:					
Restricted and Unrestricted Funds		680,634	111,258	791,892	678,236
ACCUMULATED FUNDS AT 31 DECEMBER 2021		680,634	111,258	791,892	678,236

The notes on pages 24-30 form part of these Financial Statements.

The Financial Statements were approved by the Trustees on 27th April, 2022 and signed on their behalf by:



Margaret Lalor
Honorary Treasurer & Trustee



Linda Wimble
Co-Chair & Trustee

Notes to the Financial Statements for the year ended 31 December 2021

1. Accounting Policies

The principal accounting policies adopted, judgements and key sources of estimation uncertainty in the preparation of the Financial Statements are as follows:

1.1 Basis of Preparation

Friends of The Royal Marsden, Chelsea is an unincorporated Charity registered in England. The address of the registered office is given in the Charity information on page 4 of these Financial Statements.

The Charity constitutes a public benefit entity as defined by FRS 102.

The Financial Statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland issued in October 2019, the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102), the Charities Act 2011, and UK Generally Accepted Accounting Practice.

The Financial Statements are prepared on a going concern basis under the historical cost convention, modified to include certain items at fair value. The Financial Statements are presented in sterling which is the functional currency of the Charity and rounded to the nearest £.

The significant accounting policies applied in the preparation of these Financial Statements are set out below. These policies have been consistently applied to all years presented unless otherwise stated.

1.2 Fund Accounting

Unrestricted Funds are funds that are available for use at the discretion of the Trustees to advance the general objectives of the Charity and that have not been designated for other purposes.

There is one Restricted Fund, the WL Campbell-Paterson Will Trust, under which the FORMC is required to use all income from the Trust to provide medical equipment to The Royal Marsden NHS Foundation Trust. However, with the consent of the Charity Commissioners, FORMC had agreed that Mrs Barbara Marriott, the only daughter of the deceased, should receive, during her lifetime, one quarter of the net income received from the WL Campbell-Paterson Will Trust by the Friends of The Royal Marsden, Chelsea. However, Mrs Barbara Marriott passed away in 2019 at which point this agreement terminated. Also ring-fenced but still held in unrestricted funds is £15,398, which is the amount remaining of the £56,000 donation Mrs Rosemary Green made in 2013. These funds are earmarked for spending that will directly benefit the well-being of the patients.

1.3 Accounting Policies

INCOMING RESOURCES: All incoming resources are included in the Statement of Financial Activities when FORMC is entitled to the income and the amount can be measured with sufficient reliability. Legacies are included when the Friends are advised by the personal representative of an estate that payment will be made, or property transferred and the amount involved can be quantified.

Where incoming resources have related expenditure, as with fundraising, the incoming resources and related expenditure are reported gross in the Statement of Financial Activities.

Donations are only included in the Statement of Financial Activities when the Charity has unconditional entitlement to the resources.

Incoming resources from tax reclaims are included in the Statement of Financial Activities at the same time as the gift to which they relate.

Donated services and facilities are only included in incoming resources, with an equivalent amount in resources expended, where the benefit to the Charity is reasonably quantifiable, measurable and material.

Notes to the Financial Statements for the year ended 31 December 2021

The value placed on these resources is the estimated value to the Charity of the service or facility received. The value of any voluntary help received is not included in the accounts but is described in the Trustees' Annual Report. Investment income is included in the accounts when receivable.

RESOURCES EXPENDED: All expenditure is accounted for on an accrual basis and included under expense categories that aggregate costs for allocation to activities. Where costs cannot be directly attributed to particular activities, they have been allocated on a basis consistent with the use of the resources.

VALUE ADDED TAX: Income and Expenditure are shown net of recoverable VAT.

ASSETS: Tangible fixed assets are capitalised if they can be used for more than one year and cost more than £500. They are stated at cost less depreciation. Depreciation is provided at rates calculated to write off the cost of fixed assets, less their estimated residual value, over their expected useful lives on the following basis: Café equipment - 25% straight line over four years; Café refurbishment and Shop refurbishment - 10% straight line over ten years. Stocks are valued at the lower of cost or market value.

FINANCIAL INSTRUMENTS: Financial assets and financial liabilities are recognised in the balance sheet when the charity becomes a party to the contractual provisions of the instrument. Trade and other debtors and creditors are classified as basic financial instruments and measured at initial recognition at transaction price. Cash and cash equivalents are classified as basic financial instruments and comprise cash in hand and at bank. Financial liabilities are classified in accordance with the substance of the contractual arrangements entered into and the definitions of a financial liability.

GRANT INCOME: Grant income is recognised under the accrual model of Financial Reporting Standard 102. Grant income is recognised in the profit and loss account on a systematic basis over the period in which the company recognises the related costs for which the grant is intended to compensate.

GOING CONCERN: The financial statements have been prepared on a going concern basis. The Trustees have reviewed and considered the consequences of Covid-19 and other events and conditions, and have determined that they do not create a material uncertainty that casts significant doubt upon the entity's ability to continue as a going concern.

OPERATING LEASE AGREEMENTS: Rentals payable under operating leases are charged against income on a straight line basis over the term of the lease.

PENSION COSTS: The company provides the staff with the benefit of a defined contribution pension which is paid into either the company pension scheme or a scheme of their choice. The scheme is managed, and their assets are held, by independent managers. The pension charge represents contributions due from the company and amounted to £219 (2020 - £241). Contributions payable to the company's pension scheme are charged in the period to which they relate.

Notes to the Financial Statements for the year ended 31 December 2021

	Unrestricted Funds 2021 £	Restricted Funds 2021 £	Total Funds 2021 £	Unrestricted Funds 2020 £	Restricted Funds 2020 £	Total Funds 2020 £
2. INCOME FROM DONATIONS and LEGACIES						
Subscriptions	26,508	-	26,508	22,349	-	22,349
Donations	47,440	-	47,440	40,535	-	40,535
Legacies	54,000	-	54,000	66,500	-	66,500
WL Campbell-Paterson Will Trust	-	39,709	39,709	-	22,204	22,204
TOTAL DONATIONS AND LEGACIES	127,948	39,709	167,657	129,384	22,204	151,587
OTHER TRADING ACTIVITIES						
Friends Shop & Trolley	83,783	-	83,783	38,730	-	38,730
Friends Café	-	-	-	20,687	-	20,687
Young Friends Event	-	-	-	10,460	-	10,460
Christmas Cards	5,405	-	5,405	-	-	-
Grand Sale	2,770	-	2,770	-	-	-
Piano Recital	30,077	-	30,077	-	-	-
Bridge Evening	9,790	-	9,790	-	-	-
Carol Concert	-	-	-	20	-	20
Hobbies Trolley	-	-	-	123	-	123
Miscellaneous Income	45	-	45	-	-	-
Easyfundraising	19	-	19	31	-	31
TOTAL INCOME FROM CHARITABLE ACTIVITIES	131,888	-	131,888	70,052	-	70,052
OTHER TRADING ACTIVITIES						
Coronavirus Job Retention Grant	1,540	-	1,540	8,721	-	8,721
Sponsorship	-	-	-	11,100	-	11,100
TOTAL OTHER TRADING ACTIVITIES	1,540	-	1,540	19,821	-	19,821
INCOME from INVESTMENTS	340	8	348	1,319	68	1,387

Notes to the Financial Statements for the year ended 31 December 2021

	Unrestricted Funds 2021 £	Restricted Funds 2021 £	Total Funds 2021 £	Unrestricted Funds 2020 £	Restricted Funds 2020 £	Total Funds 2020 £
3. TRADING AND FUNDRAISING COSTS						
Friends Shop & Trolley	50,268	-	50,268	25,193	-	25,193
Friends Café	6,409	-	6,409	18,764	-	18,764
Salary & Support Costs *	16,714	-	16,714	18,047	-	18,047
Portfolio Fees	-	8,246	8,246	-	7,174	7,174
Young Friends Event	-	-	-	8,067	-	8,067
Christmas Cards	3,475	-	3,475	-	-	-
Grand Sale	33	-	33	-	-	-
Piano Recital	1,355	-	1,355	-	-	-
Bridge Evening	1,034	-	1,034	-	-	-
Miscellaneous	615	36	652	1,739	6,572	8,311
Marketing	612	-	612	380	-	380
TOTAL TRADING AND FUNDRAISING COSTS	80,515	8,282	88,797	72,189	13,746	85,936
CHARITABLE ACTIVITIES						
AMENITIES AND EQUIPMENT PROVIDED						
Theatres (Gynaecology)- Plasmajet Machine	30,000		30,000			
OPD (Gynaecology)- Pressure care Mattress with Stirrups	12,315		12,315			
Day Surgery- Patient Procedure Trolley	8,350		8,350			
RDAC/Outpatients- Patient Procedure Trolley	8,350		8,350			
RDAC/Radiotherapy/Cyberknife Support	6,441		6,441			
RDAC- Istat Blood Analysis Machine	6,954		6,954			
Arts- Chelsea Arts Forum	5,000		5,000			
Garden Improvements	4,838		4,838			
Gynaecology- Applicator Clamps and Clamp Set	3,941		3,941			
Gynaecology- Info Resource Package/4 ipads	2,293		2,293			
Patient Wellbeing- Aromatherapy Supplies	1,126		1,126			
Facilities- Maintenance of Roof Terraces and Gardens **	782		782			
Fresh Flowers	748		748			
Miscellaneous Costs	380		380			
Gynaecology- Tablet for Music with Speaker	329		329			
Christmas & Presents for Patients	250		250			
Arts- Piano and Related Costs**	178		178			
Gynaecology- Small refrigerator	132		132			
TOTAL AMENITIES AND EQUIPMENT PROVIDED	92,405	-	92,405	115,509	-	115,509
GOVERNANCE COSTS						
AGM costs	924	-	924	559	-	559
Audit costs	5,650	-	5,650	4,950	-	4,950
TOTAL GOVERNANCE COSTS	6,574	-	6,574	5,509	-	5,509
TOTAL CHARITABLE ACTIVITIES	98,979	-	98,979	121,018	-	121,018

* Included in Support Costs is £250 (2020: £Nil) payable to the auditors in relation to other financial services provided during the year.

** Ringfenced from the Rosemary Green Fund

Notes to the Financial Statements for the year ended 31 December 2021

4. STAFF COSTS

	2021 £	2020 £
Staff Costs were as follows:		
Salary	13,552	15,672
Employers Pension Costs	219	241
Total Staff Costs	13,771	15,913

The average number of employees during the year was one (2020- two).

5. TRANSACTIONS WITH TRUSTEES

During the year no Trustee received any remuneration (2020- none).

During the year no Trustee received any benefits in kind (2020- none).

During the year no Trustee expenses were reimbursed or paid by the Charity (2020- none).

6. TANGIBLE FIXED ASSETS

	Café & Shop Equipment 2021 £
COST	
Balance brought forward	62,369
Additions during the year	-
Disposals during the year	-
Balance carried forward	62,369
ACCUMULATED DEPRECIATION	
Balance brought forward	20,799
Charge during the year	7,305
Disposals during the year	-
Balance carried forward	28,104
NET BOOK VALUE AS AT 31 DECEMBER 2021	34,265
NET BOOK VALUE AS AT 1 JANUARY 2021	41,570

7. DEBTORS

	Unrestricted Funds 2021 £	Restricted Funds 2021 £	Total Funds 2021 £	Total Funds 2020 £
Trade Debtors	633	-	633	297
Prepayments	2,468	-	2,468	8,831
Other Debtors	4,139	32,695	36,834	16,268
Total	7,240	32,695	39,935	25,396

Notes to the Financial Statements for the year ended 31 December 2021

8. CREDITORS

	Unrestricted Funds 2021 £	Restricted Funds 2021 £	Total Funds 2021 £	Total Funds 2020 £
Trade Creditors	9,140	-	9,140	1,707
Accruals	53,842	-	53,842	31,049
Other Creditors	17,014	1,215	18,229	18,115
Taxation & Social Security	3,331	-	3,331	-
Total	83,326	1,215	84,541	50,871

9. CHARITABLE COMMITMENTS

At December 31 2021 the Friends of the Royal Marsden, Chelsea had agreed to fund the following items for the hospital:

	2021 £
Gynaecology equipment	50,709
Head & Neck Surgery-Accublade Laser for head & neck surgery	35,000
Radiotherapy -RGSC accessory device (aka respiratory gating for scanners)	26,000
Vascular Access Service- Catheter Tip Location Device	8,001
Outpatient Clinic Chairs	680
Therapists Training Course	372
Occupational Therapy- 50 Handheld Fans	287
TOTAL OUTSTANDING COMMITMENTS AT 31 DECEMBER 2021	121,049
TOTAL OUTSTANDING COMMITMENTS AT 31 DECEMBER 2020	114,689

We also support the hospital patients and staff by providing payment for many other routine costs in and around the hospital such as

RDAC/Radiotherapy/Cryotherapy- Complementary Hot Drinks
Refreshments for Well-being Events
Piano- Maintenance*
Various items for Complimentary Therapies
Roof Terraces and Gardens- Maintenance*

* Money donated by the Rosemary Green Fund

10. OPERATING LEASES

Total future minimum lease payments under non-cancellable operating leases fall due as follows:

	2021 £	2020 £
Within one year	6,178	4,308
Between one and 5 years	5,569	7,072
More than five years	-	-
TOTAL OPERATING LEASES	11,747	11,380

Total operating lease expenditure included in the Statement of Financial Activities is £5,711 (2020: £2613).

Notes to the Financial Statements for the year ended 31 December 2021

11. DONATED SERVICES

The Friends of the Royal Marsden, Chelsea received various free services from the hospital which, although theoretically possible, would be difficult to value, and therefore this is not considered to be worthwhile. These donated services consist of:

Space for a small shop, shop stock, a small café, a small office and storage;
Payment on postage of outgoing mail;
Three computers, all of which are linked to the hospital network; one printer and, as necessary, computer service support.

We also received a number of artificial flower bouquets on loan from Oka Furniture & Accessories which are to be renewed on a six monthly basis. Again it is difficult to put a value on these as they are on loan and exchanged regularly.

12. RELATED PARTIES

Included in Income and Endowments is £690 (2020: £724) donated by Trustees during the year.

Donate today

and help us to provide equipment, services and amenities for the benefit of patients, their carers and staff at The Royal Marsden, Chelsea



Use your smart phone to
scan the QR code above
and donate

Thank you

BECOME A FRIEND

Would you like to join Friends of The Royal Marsden, Chelsea
as a volunteer or a non-volunteering member?

Sign up on www.formc.uk

BECOME A CORPORATE MEMBER

Would you like to support a local charity as part of your
corporate & social responsibility programme?

email us: friendsroyalmarsden@gmail.com

SUPPORT US

Don't miss out on forthcoming events.

Check out for updates on formc.uk

DONATE

Every donation really does make a difference.

Scan the QR code below with your smart phone camera to make
an immediate donation



Registered Charity No: 222613