

HYELM

England & Wales · Charity number 215575

Details

Other names	THE HYELM GROUP
Status	Registered
Legal form	Charitable company
Company number	00244598
Registered	1963-02-27
Register	View on the Charity Commission register

Contact

Address	Hyelm 43-51 New North Road N1 6JB
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Activities

Objects: 3.1 PROMOTE AND ASSIST THE BENEVOLENT OR CHARITABLE PURPOSES OF PROVIDING A GOOD STANDARD OF SOCIAL HOUSING ACCOMMODATION FOR YOUNG PEOPLE, WHO ARE UNABLE TO AFFORD THE ORDINARY CHARGES OF PRIVATE MARKET HOUSING PARTICULARLY BUT NOT EXCLUSIVELY THOSE YOUNG PEOPLE WHO LIVE IN, OR WISH TO MOVE TO, LONDON;3.2 TO CARRY OUT ANY OTHER CHARITABLE OBJECT THAT CAN BE CARRIED OUT BY A REGISTERED PROVIDER REGISTERED AS SUCH WITH THE REGULATOR;3.3 ANY OTHER PURPOSES CONNECTED WITH OR INCIDENTAL TO THE PROVISION AND MANAGEMENT OF SOCIAL HOUSING; AND3.4 ANY OTHER PURPOSES WHICH ARE FROM TIME TO TIME NOT PROHIBITED ACTIVITIES UNDER THE HOUSING AND REGENERATION ACT 2008 FOR A COMPANY REGISTERED AS A PROVIDER OF SOCIAL HOUSING WITH THE REGULATOR.

Activities: The provision of high standard affordable accommodation, services and facilities in homely environments for young people on low to moderate incomes who are coming to or in London to work and for others who qualify for priority group housing.

Classification

- **How:** Makes Grants To Individuals, Provides Buildings/facilities/open Space, Provides Services, Provides Advocacy/advice/information
- **What:** Accommodation/housing
- **Who:** Children/young People

Geography

- **Area of benefit:** NATIONAL
- Barnet
- Hackney

Finances

Period end	Income	Expenditure	Assets	Employees
2025-09-30	£1,922,155	£2,780,141	£15,445,416	7
2024-09-30	£1,958,115	£3,059,167	£18,871,417	6
2023-09-30	£1,850,667	£3,062,628	£30,454,309	7
2022-09-30	£4,815,934	£4,702,359	£31,666,270	6
2021-09-30	£1,333,952	£2,110,258	£31,552,695	6

Trustees

Name	Role	Appointed
Vanessa James	Chair	2020-04-25
Andrew Brainin		2022-05-07
David Capel		2024-01-23
Febechi Chukwu		2022-05-07
Isla Katherine Haigh		2026-03-24
Jayesh Doshi		2024-01-02
Jon Clowes		2024-02-02
Liliana Asselle Shanbhag		2025-03-18
Rhiannon Meredith		2018-07-17

Linked charities

- AMES HOUSE (215575-1)

HYELM

England & Wales - Charity number 215575

Accounts



(Consolidated Accounts)

(Limited by Guarantee)

**Report and Financial Statements for the Year Ended
30 September 2025**

HYELM is a company limited by guarantee, registration No. 00244598, and is registered with the Regulator of Social Housing No. HO312. HYELM is charitable and is registered with the Charity Commission No. 215575.

HYELM
Report and Financial Statements for the year ended
30 September 2025

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Report and Financial Statements for the year ended 30 September 2025

Members, Senior Staff, Advisors and Bankers

Board

Chair	Vanessa James
Vice Chair	Andrew Brainin from 24 June 2025
Ordinary Members	Joel Inbakumar to 25 th November 2025 Rhiannon Meredith Febechi Chukwu David Capel Jonathan Clowes Jayesh Doshi Liliana Shanbhag from 18 March 2025 Isla Haigh from 24 March 2026

Senior Staff

Chief Executive	Debra Ives
Director of Finance & Company Secretary	Martin Grundy

Auditors

Moore Kingston Smith LLP
9 Appold Street
London
EC2A 2AP

Principal Bankers

Barclays Bank
28 Hampstead High Street
Hampstead
London NW3 1QB

Bank of Ireland
1 Donegall Square South
Belfast BT1 5LR

Registered Office

43-51 New North Road
London
N1 6JB

HYELM

Report and Financial Statements for the year ended 30 September 2025

Report of the Board

Report of the Board

The Board is pleased to present its report and financial statements based on a limited company format and in accordance with accounting requirements by legislation and as set out in the Statement of Recommended Practice 'Accounting by Registered Social Landlords' ('SORP' – Update 2018).

Review of the Period

The Board reports a deficit of £3,426,001 for the year to 30 September 2025 (2024: deficit £11,582,892). The overall deficit is a combination of a number of separate elements:

- an operating deficit arising from running the corporate functions and the Old Street property (£170k);
- the costs of fire remediation work at the Old Street property (£661k);
- the reduction in the valuation assigned to the Imperial House site (£2,568k).

The operating deficit for the year of £170k is lower than the operating deficit for the previous year (£410k) and arises as the costs of the corporate function needed to run a Registered Social Landlord are higher than can be supported by the single income generating asset (the Old Street property) which Hyelm currently operates. The Board is focusing on minimising this deficit as much as possible whilst operating within our charitable objectives but to achieve long term financial viability other income generating assets are needed and this is reflected in the strategic plan.

The cost of the fire safety works and enhanced fire safety measures during the year was £660,758 increasing the total cost incurred to date to £3,610,926. The second phase of these works which involves the correction of fire stopping defects to the apartments within the building, has continued throughout the year and planning for the third phase of these works in relation to the external façade of the building has also continued through the year. The enhanced fire safety measures at the Old Street building have continued to be in place whilst the remediation works are completed.

The valuation of the Colindale site has been undertaken by major firms of professional valuers and the decline in value reflects the continued uncertainty associated with the development activity.

Legal Status

The HYELM Group comprises HYELM, a Company Limited by Guarantee and which does not have share capital, The Ames House Trust, a charity established under Trust Deed, and Arthur West House Limited, a private limited company which is a wholly owned subsidiary of HYELM.

HYELM is a non-profit making concern registered as a Charity and a Registered Provider under the Housing Acts. The Ames House Trust is accounted for as a branch of HYELM due to a uniting direction in place with the Charity Commission.

The consolidated accounts show the financial position of The Group as a whole, and for the Association which includes HYELM and The Ames House Trust.

Principal Activity and Public Benefit

HYELM provides a high standard of affordable accommodation in a homely environment for keyworkers, critical workers and professionals aged 18 – 35, on low to moderate incomes.

The Board confirms that it has referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing HYELM's aims and objectives and in formulating plans.

Format of Financial Statements

The Board is pleased to present its report and financial statements based on a limited company format and in accordance with accounting requirements by legislation and as set out in the Statement of Recommended Practice 'Accounting by Registered Social Landlords' ('SORP' – Update 2018).

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Report and Financial Statements for the year ended 30 September 2025

Report of the Board

Future Plans

The Board adopted an updated strategic plan for the period 2025-2028. The plan focuses on three key activities:

- to grow sustainably,
- to maintain the quality safety and affordability of our housing
- to create an environment where young residents can thrive.

Growth – Hyelm’s objectives are to increase the number of housing units we deliver, securing an additional scheme, to develop the HYELM model (housing and viability), and to build partnerships and diversify funding and financing.

Housing – The objectives in this area are to complete the remediation of our Old Street scheme, to develop our Energy and Sustainability strategy, and ensure our rents remain affordable.

Community & Wellbeing – we plan to increase our resident involvement and community engagement, respond to our resident’s needs – developing partnerships and our offer, and to review the Hyelm Membership purpose and structure.

Board

The Board has reviewed the recommendations of the National Housing Federation’s Code of Governance 2020 and this year decided that it would be appropriate to establish a separate audit and risk committee which now means that the Board fully complies with the Code. The Board has also adopted, and is compliant with, the National Housing Federation Code of Conduct issued in 2012. HYELM is a member of the Federation.

HYELM has implemented a comprehensive Board and Board members appraisal process and a governance development plan which is reviewed and updated annually.

In accordance with the Articles of Association, Vanessa James and Joel Inbakumar are required to stand down at the 2026 Annual General Meeting. Vanessa remains eligible for re-election for another term of three years but Joel has reached the end of his term and has retired as a Board member. Joel has been Board member for 9 years and we thank him for his support during this period and are grateful for the invaluable advice he had provided.

VALUE FOR MONEY STATEMENT 2025

Introduction

The Value for Money Standard 2018

The 2018 Value for Money Standard published in April 2018 requires that Registered Providers must:

- Clearly articulate their strategic objectives.
- Have an approach agreed by their board to achieving value for money in meeting these objectives and demonstrate their delivery of value for money to stakeholders.
- Through their strategic objectives, articulate their strategy for delivering homes that meet a range of needs.
- Ensure that optimal benefit is derived from resources and assets and optimise economy, efficiency and effectiveness in the delivery of their strategic objectives.

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Report and Financial Statements for the year ended 30 September 2025

Report of the Board

The Standard requires that that Registered Providers must demonstrate:

- A robust approach to achieving value for money – this must include a robust approach to decision making and a rigorous appraisal of potential options for improving performance.
- Regular and appropriate consideration by the board of potential value for money gains – this must include full consideration of the costs and benefits of alternative commercial, organisational and delivery structures.
- Consideration of value for money across their whole business and where they invest in non-social housing activity, they should consider whether this generates returns commensurate to the risk involved and justification where this is not the case.
- That they have appropriate targets in place for measuring performance in achieving value for money in delivering their strategic objectives, and that they regularly monitor and report their performance against these targets.

It is also a requirement that Registered Providers must annually publish evidence in the statutory accounts to enable stakeholders to understand the provider's:

- Performance against its own value for money targets and any metrics set out by the Regulator, and how that performance compares to peers.
- Measurable plans to address any areas of underperformance, including clearly stating any areas where improvements would not be appropriate and the rationale for this.

Hyelm is committed to finding ways to provide excellent services whilst at the same time seeking to reduce costs and improve efficiency. To ensure that we can measure efficiency gains and to provide meaningful comparisons with other organisations providing similar services, the Board has adopted the 2018 Value for Money Standard for Registered Providers of Social Housing.

How We Deliver Value For Money

Although Hyelm does not provide social housing – the Old Street development provides a mix of accommodation on intermediate and affordable rents for young people on low incomes - the Value for Money standard provides a framework for measuring performance in a consistent manner.

Achieving Value for Money (VFM) is a fundamental element of our objective to become a top quartile performing organisation.

We see VFM as the process of delivering savings and improving quality by simplifying everything that we do and by achieving a balance between costs, quality and results.

This statement outlines our approach to achieving VFM in meeting our objectives with reference to our financial, social and environmental returns, and measures performance using the metrics included within the 2018 Value for Money Standard.

Value For Money is embedded within our business in the following ways:

Governance

Board members' duties include reviewing the efficiency of our operations and our Value For Money performance as well as ensuring compliance with the regulatory Value For Money standard.

The Board discusses our Value For Money Policy and Statement at least annually and reviews the operational and financial performance of the business quarterly.

Financial Management

We operate a robust budgeting process that sets out the financial parameters within which our organisation is required to work to deliver improvements in the services that we provide to our residents and others who work with us.

The business planning process helps to ensure that our resources and assets are used in the most appropriate ways to deliver our objectives.

Our budget and business plan targets are structured to ensure that effective use is made of our resources each year to strengthen our capacity to develop new homes and enhance our services.

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Report and Financial Statements for the year ended 30 September 2025

Report of the Board

Procurement

We continuously seek to obtain Value For Money from our suppliers and look to rationalise contracts and re-tender when necessary to ensure that the services that we receive from them meet and deliver our business objectives.

Where appropriate, we undertake an options appraisal process to ensure that there is a robust business case for investment/divestment decisions and that returns are optimised.

Managing Performance

We continually review our performance and benchmark ourselves against our peer groups. A key objective of our Strategic Plan is to achieve top quartile performance for financial strength and quality of services. The Board reviews performance information on a regular basis.

We have set ourselves the challenge of benchmarking our performance against that of other organisations that provide similar services within the social housing sector and not for profit housing sectors.

Comparative analysis is based on information provided by HouseMark, Acuity's clients in London and other publicly available information.

Resident Focus

Improving resident engagement and obtaining regular feedback in relation to our services are key objectives for the life of our Strategic Plan.

Acuity is commissioned to undertake an independent satisfaction survey of our residents on an annual basis and collect data on their opinions of, and attitudes towards, HYELM and the services we provide. Their survey has been designed using the new Tenant Satisfaction Measures from the Regulator of Social Housing.

Our People

Our staff are critical to the organisation for the delivery of services to our residents. Providing training and support to our staff is essential to ensure that we maximise their capability. Salary and benefits packages are reviewed every three years. The review includes a benchmarking exercise to ensure that the salaries and benefits that staff receive are comparable with our peer group.

In 2020 as part of our longer term strategy we reviewed our staffing structure to ensure that the right number of appropriately skilled staff will be in place to manage a growing organisation. The structure will be further reviewed as needs change.

Our Strategic Plan

The Strategic Plan focuses on three key activities:

1. Growth

To expand our housing capacity to meet the housing need of more young people securing financial sustainability for Hyelm through strategic partnerships and funding diversification

More specifically, we will

- **Expand Housing Stock:** Develop new units on existing land and acquire new sites for future projects. Review the potential for the purchase of completed housing schemes.
- **Strengthen Partnerships:** Collaborate with developers, the Greater London Authority, and Local Authorities to unlock housing opportunities.
- **Diversify Funding Sources:** Secure additional grants, explore impact investment opportunities, and make best use of our assets.
- **Formalise the Hyelm management model** as the foundation for the management of schemes on behalf of third-party landlords.

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Report and Financial Statements for the year ended 30 September 2025

Report of the Board

- Grow sustainably, consolidating our geographical presence and approach in Hyelm's existing and legacy locations.
- To operate close to key employment hubs, that are supported with robust local infrastructure.
- To increase the number of units we provide through either developing our current large site or new development subject to financial and viability constraints.

2. *Our Housing*

To maintain and enhance the quality, safety and affordability of our housing stock while meeting best practice and regulatory standards.

More specifically we will

- Ensure Safety and Compliance: Complete Old Street refurbishment and achieve full fire safety compliance, including cladding remediation.
- Maintain Affordability & Excellence: Keep rental levels affordable while adhering to the Decent Homes Standard.
- Enhance Living Conditions: Implement proactive maintenance and invest in modern, high-quality housing design. Improve ventilation by replacement of the windows to address overheating issues.
- Explore the integration of long-term sustainability and low carbon retrofit measures at Hyelm Old Street.

3. *Community Visibility & Resident Well-being*

To strengthen community engagement, support our tenant's well-being and create an environment where young residents can thrive.

More specifically we will:

- Increase Community Engagement: Develop more resident-led activities and partnerships with local stakeholders.
- Improve Resident Support: Offer financial planning resources and debt prevention programs.
- Enhance Membership & Representations: Redefine what it means to be a Hyelm member and create a Hyelm alumni. Involve residents more in governance and decision making.
- Forge partnerships to support residents' career growth and independence.

Progress against the objectives within the Strategic Plan

Our growth programme

Regarding our **growth programme**, we adopted a strategy in 2013/14 to dispose of one of our existing properties, Arthur West House, with a view of using its capital receipt to develop and manage a further 250 bed-spaces of modern accommodation within Greater London by 2019. The expansion of the housing stock we manage is a key objective of the longer term strategy adopted by the Board.

The property, sold in 2014, generated a receipt of £30.05 million, some £6 million above the maximum forecast sale price. The sale proceeds were apportioned between HYELM and The Ames House Trust, which had a leasehold interest in Arthur West House. The amount received by HYELM amounted to £24,115,125, with the balance of £5,934,875 being received by The Ames House Trust.

We continue to consider our development options but the current economic situation continues to hinder progress. The value of the Colindale development site purchased in 2018 has reduced significantly since it was purchased and whilst this is currently only a paper loss, it is a significant factor when considering future development options. All options for the site remain under consideration and our expectation is that the market outlook will improve, at least in the medium term, to enable this site to be used in the future to support the HYELM strategic development objectives.

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Report and Financial Statements for the year ended 30 September 2025

Report of the Board

Our housing operations

Our Old Street scheme is now seventeen years old. It was built to comply with (the then) Eco Homes standards and achieved a Very Good rating in this regard.

During the course of the financial years 2023/24 to 2027/28, we will be carrying out major works at our Old Street scheme to remedy fire safety issues that were identified following investigations carried out following the Grenfell tragedy in June 2017. In addition to fire safety issues, a number of additional defects were identified dating back to the construction of the building, and these defects will be remedied concurrently with the fire safety issues. The costs if this work will be met, at least in part, by monies received from our insurers and the original contractor.

To ensure best value for money, competitive tenders were sought, and value tested. The works are being undertaken over a four-year period to minimise disruption to our residents and the loss of rent income.

Following the completion of the remedial works our forward plans for our Old Street scheme include provision for the regular maintenance and refurbishment of the property to ensure that it continues to provide high standards of affordable accommodation that meet the expectation of our residents.

To ensure that we achieve best value for money from the goods and services that we procure, Standing Orders are in place that require competitive quotations to be sought for low value goods, and for formal tendering procedures to be enacted for more valuable services.

During the year to 30 September 2025 the following goods and services were tendered:

- Gas and electricity supplies;
- Insurance cover;
- Building safety adviser;
- Health & Safety adviser;
- IT management services;
- Sustainability consultants;
- Fire safety services.

Where possible, we make use of procurement exercises that have been undertaken by other organisations to ensure that best value has been obtained.

Old Street provides accommodation for young people at the beginning of their careers ensuring that they are accommodated in low cost, quality accommodation in a secure environment. Of the units available 74 bed-spaces provide intermediate rent accommodation for priority group workers. The remaining 51 bed spaces are provided for non-priority group workers. The Hyelm Group endeavours to provide rented accommodation to tenants which provides value for money when compared with rent charged for comparable properties. To ensure that the rent represents good value for money, the Board has approved a policy of linking all rents to no more than 80% of the market rate.

The use of the space on the ground floor of the building continues to be reviewed. The office accommodation market declined during the Covid pandemic and lettings have not returned to previous levels so much of the accommodation has been vacant during the financial year.

The supply of electricity, and gas are retendered annually to ensure best value is obtained, for both HYELM and our residents.

Implementation of the Government's Future Homes Standard is designed to improve energy efficiency within buildings to help to reduce energy consumption. We will review the requirements of the Future Homes standard to see what improvements can be made to reduce our energy costs and provide VFM for our residents by reducing their energy service charges costs.

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Report of the Board

Our communities and people

As part of our strategy in relation to **Our communities and people** the revisions to our staffing structure and job profiles has enabled us to:

- Deliver business as usual;
- Provide support for our two major projects (Development and Fire Defect work);
- Effectively manage organisational risks;
- Manage building safety in line with Hackett review recommendations.

Overall, there are very good levels of satisfaction with the services provided by HYELM, with all Tenant Satisfaction Measures, as prescribed by the Regulator of Social Housing, scoring above the median level of our peers. Nine of those measures exceeding the higher percentile.

Overall satisfaction amongst tenants was at 88%. Satisfaction levels are highest for;

- Friendly and Approachable staff: 96%
- Maintenance of Communal Areas: 94%
- HYELM is easy to deal with: 91%
- Providing a safe home: 89%

On the other hand, satisfaction is lowest for;

- Complaint handling – 64%, albeit this was a large increase on the previous satisfaction levels (36% in 2023-24)
- Making a positive contribution to the community – 63%
- Rent being value for money – 62%

Compared to last year satisfaction has increased in 9 areas including with approach to anti-social behaviour (up 11%) and complaint handling (up 28%).

Satisfaction has decreased in 3 areas;

The time taken for repairs, (from 93% to 87%), Providing a safe home (from 92% to 89%) and overall satisfaction with HYELM (from 91% to 88%).

Some of the other measures we monitor are summarised in the table below

Other Measures	Benchmark: Peer group median	HYELM 2022/23	HYELM 2023/24	HYELM 2024/25
Current rent arrears	4.04%	1.7%	3.9%	2.6%
Average re-let time (days)	52	65.17	63.91	9.1
% of void losses	0.76%	12.10%	13.52%	10.2%

Our rent arrears figures have decreased since the previous year and are below the sector average. This is due to closer management of arrears cases and earlier engagement with residents who fall behind with their rent payments. Average re-let times and the percentage of void losses have also reduced since the previous year reflecting increased management attention in these areas.

The percentage of voids still compares unfavourably with the benchmark peer group and this is due to the need to provide vacant accommodation for contractors to carry out the fire safety works referred to above.

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Report and Financial Statements for the year ended 30 September 2025

Report of the Board

Finance

The accounts for the year ending 30 September 2025 have been prepared in accordance with UK Generally Accepted Accounting Practice (UK GAAP) including Financial Reporting Standard 102 (FRS 102), the Housing SORP 2018: Statement of Recommended Practice for Registered Social Housing Providers and the Accounting Direction for private registered providers of social housing 2022.

Following the sale of Arthur West House in 2014, HYELM only provides accommodation at its Old Street property. This is a mix of private rented accommodation and grant supported intermediate rent accommodation that is tenanted by priority group workers.

Following the disposal of the Arthur West House site, management costs per unit increased as central costs previously allocated to the property have been retained but are supporting the development programme, which will provide new accommodation on a number of sites.

Reporting against the 2018 Value for Money Standard

The Hyelm Group has adopted the reporting requirements of the 2018 Value for Money Standard.

Metric 1 – Reinvestment

	2021/22 actual	2022/23 actual	2023/24 actual	2024/25 actual
Reinvestment %	10.12%	2.86%	4.25%	1.28%

Following the sale of the Hampstead property, HYELM has only the Old Street scheme in operation. Delays in gaining planning approval and relief from the Community Infrastructure Levy for the Colindale scheme resulted in delays to the building programme, thus investment has been less than planned in recent years.

Metric 2 – Supply

Unlike many large Registered Providers, Hyelm does not have an annual development programme. Our investment in property relates to a specific scheme and therefore the supply metric is not a relevant measure of performance.

Metric 3 – Gearing

	2021/22 actual	2022/23 actual	2023/24 actual	2024/25 actual
Gearing	-40.16%	-27.18%	-20.92%	-17.95%

Hyelm currently has one loan. Our investment in the new development will be funded at least in part by Hyelm's cash reserves, thus as the value of housing properties increase as the development programme progresses gearing will decrease. On completion of our new developments Hyelm will have additional capacity for borrowing to support the development of additional accommodation and complete our strategic objective of providing further accommodation.

Metric 4 – Earnings before Interest Tax Depreciation and Amortisation – Major Repairs Included

The EBITDA MRI (Earnings before Interest Tax Depreciation and Amortisation – Major Repairs Included) interest cover measure is a key indicator for liquidity and investment capacity. It seeks to measure the level of surplus that a registered provider generates against interest payments (the measure avoids any distortions stemming from the depreciation charge). The need to provide vacant accommodation for the fire safety and remedial works, has led to a reduction in rent income, which coupled with higher management cost has led to a decrease in the interest cover. During 2021/22 the level of interest cover increased significantly due to the recovery of monies for the fire safety works from our insurers and the original building contractor, but this was a one off receipt and the figures for later years reflect the earlier trend.

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	2021/22 actual	2022/23 actual	2023/24 actual	2024/25 actual
EBITDA MRI	1037.1%	-121.59%	-101.79%	-34.87%

EBITDA to Debt Service Cost

Our loan facility agreement requires Hyelm to achieve a ratio of EBITDA to Debt Service Costs of a minimum of 1:1.1. The ratio measures our ability to fund the repayment of capital and interest payable on the outstanding loan from current income generated by Hyelm.

A revised method of calculating the EBITDA ratio was agreed in 2020 until the completion of the fire safety works. The revised method of calculation permits the balance held in a reserve account to be added to the earnings figure when calculating the ratio. Using the revised method of calculation, the EBITDA ratio for the year ended 30 September 2025 is in excess of the bank requirements.

	2021/22 actual	2022/23 actual	2023/24 actual	2024/25 actual
EBITDA – loan facility	1:12.29	1:22.33	1:11.29	1:7.65

Metric 5 – Headline residential housing cost per unit

The unit cost metric assesses the headline social housing cost per unit as defined by the Regulator. Although The Group is not a provider of social housing, the social housing cost per unit is the benchmark against which Hyelm chooses to measure performance.

	2021/22 actual	2022/23 actual	2023/24 actual	2024/25 actual
Costs overall	£7,673	£9,575	£10,430	£10,423
per week	£147.15	£183.64	£200.02	£199.89

In 2022/23 costs have increased due to higher utility prices, repair work needed to the roof and lifts and the costs associated with the 5 yearly fixed wire test and in 2023-24 costs further increased mainly due to increased professional fees and consultancy support. In 2024-25 costs have remained broadly similar to the previous year.

Metric 6 – Operating Margin

The Operating Margin demonstrates the profitability of operating assets before exceptional expenses are taken into account. Increasing margins are one way to improve the financial efficiency of a business. The operating margin for 2021/22 reflected the recovery of monies to fund the fire safety works at Old Street and in later years the margin has reduced to previous levels.

	2021/22 actual	2022/23 actual	2023/24 actual	2024/25 actual
Operating Margin				
Overall	69.58%	-16.42%	-27.38%	-9.27%

Metric 7 – Return on Capital Employed (ROCE)

This metric compares operating surplus to total assets less current liabilities and is a measure to assess the efficient investment of capital resources. The 2024/25 return figure shown in the table below reflects the deficit incurred during the year.

	2021/22 actual	2022/23 actual	2023/24 actual	2024/25 actual
ROCE	0.44%	-0.63%	-1.51%	-0.58%

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Report of the Board

Value For Money for 2024/25

HYELM remains in a period of transition and the Value for Money metrics will reflect this until the new developments come on stream and the fire safety works at the Old Street building are completed. During this period the Value for Money metrics will be measured against budgets and business plans and future reports will reflect this approach. When the development programme is complete and the remedial works at Old Street are finished, it is our aim to be in the top quartile for both financial and operational performance, and to see our performance improve each year.

We will be undertaking further work over the next year to support our aim of improving value for money for our existing residents by:

- Re-tender for the supply of electricity, gas, and insurances.
- Retendering the contract for HVAC services.
- Tendering for the works needed to the external facade of the Old Street building
- Review the elements that make up the service charges that our residents pay to ensure that they remain as affordable as possible for those whom we set out to house.

Officer's Insurance

The Group has in place indemnity insurance to safeguard voluntary Board members and senior executive staff.

Key Policies and Strategies

Reserves Policy

The majority of reserves are currently in the unrestricted reserve fund which at the reporting date totalled £13,834,229. The Board is committed to investing in new accommodation to house young people on low to moderate incomes and will apply the majority of its' free reserves, together with the Endowment Fund in pursuit of this objective. A free reserve balance equivalent to 3 months operational expenditure will be maintained to manage the day-to-day fluctuations in cash flow and operational risks.

A small proportion of reserves are currently held in a designated reserves for non-accommodation activities such as the provision of sporting, recreational and social facilities. Any surplus income from the provision of non-accommodation activities is returned to the Activities fund.

Treasury Management

Following the sale of Arthur West House, the Treasury Management Policy was reviewed and updated to include the key recommendations of CIPFA's "Treasury Management in the Public Services: Code of Practice". (The Code), as described in Section 4 of that Code.

Rent

Increases take into account the income of our residents, charges levied by competing organisations and are in line with guidance from the Regulator of Social Housing.

Statement on Internal Controls Assurance

The Board acknowledges its responsibility for establishing and maintaining the whole system of internal control and for reviewing its effectiveness.

The system of internal control is designed to manage, rather than eliminate, the risk of failure to achieve business objectives, and to provide reasonable assurance against material misstatement or loss.

The process for identifying, evaluating and managing the significant risks faced by the company is ongoing and has been in place throughout the period commencing 1 October 2024 up to the date of approval of the report and financial statements.

Key elements of the control framework include:

- Board approved terms of reference and delegated authorities for all sub committees of the Board.
- Clearly defined management responsibilities for the identification, evaluation and control of significant risks.

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Report and Financial Statements for the year ended 30 September 2025

Report of the Board

- Robust strategic business planning processes, with detailed financial budgets and forecasts.
- Formal recruitment, retention, training and development policies for all staff.
- Established authorisation and appraisal procedures for significant new initiatives and commitments.
- Regular reporting to the appropriate committee on key business objectives, targets and outcomes.
- Board approved whistle-blowing policies and anti-theft and corruption policies.
- A regular programme of independent internal audit.
- Board approved fraud policies, covering prevention, detection and reporting, together with recoverability of assets.
- Regular monitoring of loan covenants and requirements for new loan facilities.

A fraud register is maintained and reviewed by the Board on a regular basis. During the year no frauds were reported.

The Board has received the Executive Team's annual review of the effectiveness of the system of internal controls which are designed to provide reasonable, not absolute, assurance. The Board has also received the annual report of the internal auditor which reported that no significant control issues had been identified.

NHF Codes of Governance and Conduct

We are pleased to report that The Group complies with the principal recommendations of the NHF code of governance 2020 and is compliant with the NHF Code of Conduct 2012. HYELM has a Governance Manual which provides a comprehensive manual of policies, procedures and guidance notes for all areas covered by the Code and has published a statement on all its accountability mechanisms. Policies and procedures are reviewed by the management team in accordance with a published timetable (or according to need) and all significant changes are reported to the Board.

Statement of the Board's Responsibilities

The Board is responsible for preparing the report and financial statements in accordance with applicable law and regulations.

Company Law requires the Board to prepare financial statements for each financial year. Under that law the Board has elected to prepare the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable laws) including Financial Reporting Standard 102 (FRS 102) and the Housing SORP 2018: Statement of Recommended Practice for Registered Social Housing Providers and comply with the Accounting Direction for Private Registered Providers of Social Housing 2022. Under that company law, the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs and profit or loss of the company. In preparing these financial statements, the directors are required to:

- select suitable accounting policies and apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards and the Statement of Recommended Practice (SORP) Accounting by Registered Housing Providers, have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on a going concern basis unless it is inappropriate to assume that the company will continue in business.

The directors are responsible for keeping adequate accounting records which disclose with reasonable accuracy at any time the financial position of the company and enable it to ensure that the financial statements comply with the Companies Acts 2006. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

HYELM

Report and Financial Statements for the year ended 30 September 2025

Report of the Board

It is also responsible for safeguarding the assets of the company and, hence, for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Statement of Compliance

The directors have undertaken an assessment of compliance with the governance and financial viability standard as required by the Accounting Direction 2022. The directors can confirm that no evidence of no-compliance has been identified since the last report. In preparing the strategic report the directors have followed the principles set out in the Statement of Recommended Practice for Registered Social Landlords (SORP 2018).

Disclosure of information to Auditors

At the date of making this report, each of the company's directors, as set out on page 1, confirm the following:

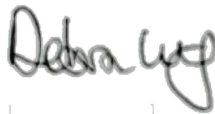
- So far as each director is aware, there is no relevant audit information of which the company's auditors are unaware; and
- Each director has taken all steps that they ought to have taken as a director to make themselves aware of any relevant audit information and to establish that the company's auditors are aware of that information.

In preparing this report, the directors have taken advantage of the small companies exemption provided by section 415A of the Companies Act 2006 in respect of the report of the Board and strategic report.

The Report of the Board was approved by the Board on the 24 March 2026 and signed on its behalf by:



Vanessa James
Chair



Debra Ives
Chief Executive

HYELM

Report and Financial Statements for the year ended 30 September 2025

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS AND TRUSTEES OF HYELM

Opinion

We have audited the financial statements of Hyelm (the 'company') for the year ended 30 September 2025 which comprise the Group Statement of Comprehensive Income, the Group Statement of Changes in Reserves, the Group Statement of Financial Position, the Group Statement of Consolidated Cash Flows, and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS 102 'The Financial Reporting Standard Applicable in the UK and Ireland' (United Kingdom Generally Accepted the UK and Ireland'.

In our opinion the financial statements:

- give a true and fair view of the state of The Group's and the parent charitable company's affairs as at 30 September 2025 and of the group's incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice including FRS 102 the Financial Reporting Standard Applicable to the UK and Republic of Ireland, the Housing and Regeneration Act 2008 and the Accounting Direction for Registered Providers of Social Housing 2022; and
- have been prepared in accordance with the requirements of the Companies Act 2006 and the Charities Act 2011.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs(UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the audit of financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is enough and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

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Report and Financial Statements for the year ended 30 September 2025

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS AND TRUSTEES OF HYELM

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' annual report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the trustees' annual report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the group and parent charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the trustees' annual report.

We have nothing to report in respect of the following matters where the Companies Act 2006 and the Charities Act 2011 require us to report to you if, in our opinion:

- the parent charitable company has not kept adequate and sufficient accounting records, or returns adequate for our audit have not been received from branches not visited by us; or
- the parent charitable company's financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies exemption in preparing the Trustees' Annual Report and from preparing a strategic report.

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement set out on page 13, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the group and parent charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the group or parent charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

We have been appointed as auditor under the Companies Act 2006 and section 151 of the Charities Act 2011 and report in accordance with those Acts.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below.

Explanation as to what extent the audit was considered capable of detecting irregularities, including fraud

The objectives of our audit in respect of fraud, are; to identify and assess the risks of material misstatement of the financial statements due to fraud; to obtain sufficient appropriate audit evidence regarding the assessed risks of material misstatement due to fraud, through designing and implementing appropriate responses to those assessed risks; and to respond appropriately to instances of fraud or suspected fraud

HYELM

Report and Financial Statements for the year ended 30 September 2025

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS AND TRUSTEES OF HYELM

identified during the audit. However, the primary responsibility for the prevention and detection of fraud rests with both management and those charged with governance of the charitable company.

Our approach was as follows:

- We obtained an understanding of the legal and regulatory requirements applicable to the charitable company and considered that the most significant are The Housing and Regeneration Act 2008 and the Accounting Direction for Registered Providers of Social Housing 2022, and UK financial reporting standards as issued by the Financial Reporting Council.
- We obtained an understanding of how the charitable company complies with these requirements by discussions with management and those charged with governance.
- We assessed the risk of material misstatement of the financial statements, including the risk of material misstatement due to fraud and how it might occur, by holding discussions with management and those charged with governance.
- We inquired of management and those charged with governance as to any known instances of non-compliance or suspected non-compliance with laws and regulations.
- Based on this understanding, we designed specific appropriate audit procedures to identify instances of non-compliance with laws and regulations. This included making enquiries of management and those charged with governance and obtaining additional corroborative evidence as required.

As part of an audit in accordance with ISAs (UK) we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purposes of expressing an opinion on the effectiveness of the group and parent charitable company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the trustees.
- Conclude on the appropriateness of the trustees' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the group and parent charitable company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the group or parent charitable company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the group to express an opinion on the consolidated financial statements. We are responsible for the direction, supervision and performance of the group audit. We remain solely responsible for our audit report.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

There are inherent limitations in the audit procedures described above. We are less likely to become aware of instances of non-compliance with laws and regulations that are not closely related to events and transactions reflected in the financial statements. Also, the risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting one resulting from error, as fraud may involve deliberate concealment by, for example, forgery or intentional misrepresentations, or through collusion.

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Report and Financial Statements for the year ended 30 September 2025

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS AND TRUSTEES OF HYELM

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006 and, in respect of the consolidated financial statements, to the charity's trustees, as a body, in accordance with Chapter 3 of Part 8 of the Charities Act 2011. Our audit work has been undertaken so that we might state to the charitable company's members and trustees those matters which we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to any party other than the charitable company, the charitable company's members, as a body, and the charity's trustees, as a body, for our audit work, for this report, or for the opinion we have formed.

Moore Kingston Smith LLP

Luke Holt (Senior Statutory Auditor)

27 March 2026

for and on behalf of Moore Kingston Smith LLP, Statutory Auditor

9 Appold Street
London
EC2A 2AP

Moore Kingston Smith LLP is eligible to act as auditor in terms of Section 1212 of the Companies Act 2006.

HYELM

Report and Financial Statements for the year ended 30 September 2025

Statement of Comprehensive Income for the year ended 30 September 2025

		Group		Association	
	Note	2025	2024	2025	2024
		£	£	£	£
Turnover	2	1,539,255	1,449,715	1,564,042	1,459,949
Operating expenditure	2	(1,709,004)	(1,859,708)	(1,709,004)	(1,859,708)
Other income		-	-	-	-
Operating surplus / (deficit)	3	(169,749)	(409,993)	(144,962)	(399,759)
Loss relating to Fire Safety works	10	(660,758)	(744,572)	(660,758)	(744,572)
Impairment of development costs		(2,568,015)	(10,481,840)	(2,742,908)	(10,481,840)
Interest receivable	4	382,900	508,400	382,900	508,400
Interest and financing costs	5	(410,379)	(454,887)	(410,379)	(454,887)
Movement in fair value of financial instruments		-	-	-	-
Surplus / (deficit) before and after tax		<u>(3,426,001)</u>	<u>(11,582,892)</u>	<u>(3,576,107)</u>	<u>(11,572,658)</u>

The notes on pages 22 to 37 form part of these financial statements.

There are no recognised gains and losses other than those included in the Statement of Comprehensive Income.

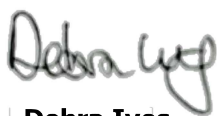
All activities relate to continuing operations.

The financial statements have been prepared in accordance with UK Generally Accepted Accounting Practice (UK GAAP) including Financial Reporting Standard 102 (FRS 102) and the Housing SORP 2018: Statement of Recommended Practice for Registered Social Housing Providers and comply with the Accounting Direction for Private Registered Providers of Social Housing 2022. These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime within Part 15 of the Companies Act 2006.

The financial statements were approved by the Board on 24 March 2026.



Vanessa James
Chair



Debra Ives
Chief Executive

HYELM

Report and Financial Statements for the year ended 30 September 2025

Statement of Changes in Reserves for the year ended 30 September 2025

Group	General Reserve	Designated Reserves	Endowment Fund	Total
	£	£	£	£
Balance at 1 October 2023	24,111,749	97,937	6,244,623	30,454,309
Surplus / (Deficit) for the year	(7,712,185)	-	(3,870,707)	(11,582,892)
Transfer to designated reserves	-	-	-	-
Balance at 30 September 2024	16,399,564	97,937	2,373,916	18,871,417
Surplus / (Deficit) for the year	(2,565,335)	-	(860,666)	(3,426,001)
Transfer from designated reserves	-	-	-	-
Balance at 30 September 2025	<u>13,834,229</u>	<u>97,937</u>	<u>1,513,250</u>	<u>15,445,416</u>

Association

	General Reserve	Designated Reserves	Endowment Fund	Total
	£	£	£	£
Balance at 1 October 2023	24,235,349	97,937	6,244,623	30,577,909
Surplus / (Deficit) for the year	(7,701,951)	-	(3,870,707)	(11,572,658)
Transfer to designated reserves	-	-	-	-
Balance at 30 September 2024	16,533,398	97,937	2,373,916	19,005,251
Surplus / (Deficit) for the year	(2,715,441)	-	(860,666)	(3,576,107)
Transfer from designated reserves	-	-	-	-
Balance at 30 September 2025	<u>13,817,957</u>	<u>97,937</u>	<u>1,513,250</u>	<u>15,429,144</u>

HYELM

Report and Financial Statements for the year ended 30 September 2025

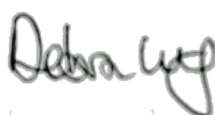
Statement of Financial Position as at 30 September 2025 Company No: 00244598

	Note	Group 2025 £	2024 £	Association 2025 £	2024 £
Fixed assets					
Property, plant and equipment	8	13,628,540	16,462,155	13,628,540	16,621,294
Other tangible fixed assets	9	984,906	712,915	984,906	712,915
		14,613,446	17,175,070	14,613,446	17,334,209
Current Assets					
Investments	11	2,439,906	-	2,539,906	100,000
Debtors	12	104,407	125,848	119,149	134,557
Cash and cash equivalents		8,745,726	12,433,117	8,687,006	12,361,665
		11,290,039	12,558,965	11,346,061	12,596,222
Creditors: Amounts falling due within one year	13	(3,405,049)	(3,442,983)	(3,477,343)	(3,505,545)
Net current assets		7,884,990	9,115,982	7,868,718	9,090,677
Total assets less current liabilities		22,498,436	26,291,052	22,482,164	26,424,886
Creditors: amounts falling due after more than one year	14	(7,053,020)	(7,419,635)	(7,053,020)	(7,419,635)
Total net assets		15,445,416	18,871,417	15,429,144	19,005,251
Reserves					
Unrestricted fund		13,834,229	16,399,564	13,817,957	16,533,398
Designated fund	18	97,937	97,937	97,937	97,937
Endowment fund	19	1,513,250	2,373,916	1,513,250	2,373,916
Total Reserves		15,445,416	18,871,417	15,429,144	19,005,251

The financial statements were approved by the Board on 24 March 2026.



Vanessa James
Chair



Debra Ives
Chief Executive

HYELM
Report and Financial Statements for the year ended 30 September 2025

Statement of Cash Flows for the year ended 30 September 2025

Group	Note	2025 £	2024 £
Net cash generated from operating activities	20	139,938	309,539
Purchase of tangible fixed assets		(408,945)	(1,335,332)
Costs of fire safety work		(660,758)	(744,572)
Transfer to investment account		(2,439,906)	-
Interest received		382,900	508,400
		(3,126,709)	(1,571,504)
Cash flow from financing activities			
Interest paid		(410,379)	(454,887)
Repayment of borrowings		(290,241)	(176,475)
		(700,620)	(631,362)
Net change in cash and cash equivalents		(3,687,391)	(1,893,327)
Cash and cash equivalents at beginning of year		12,433,117	14,326,444
Cash and cash equivalents at end of year		8,745,726	12,433,117

HYELM

Notes to the Financial Statements for the year ended 30 September 2025

1. Accounting Policies

Company Information

Hyelm is a limited company domiciled and incorporated in England and Wales. The registered office is 43-51 New North Road, London, N1 6JB.

Accounting Basis

The financial statements have been prepared in accordance with UK Generally Accepted Accounting Practice (UK GAAP) including Financial Reporting Standard 102 (FRS 102) and the Housing SORP 2018: Statement of Recommended Practice for Registered Social Housing Providers and comply with the Accounting Direction for Private Registered Providers of Social Housing 2022.

The charitable company is a public benefit entity for the purposes of FRS 102.

Arthur West House Limited is a wholly owned subsidiary of Hyelm, the company having been incorporated on 16 July 2015. The principal activity of the company is to carry out development activities on behalf of The Hyelm Group.

Hyelm is the sole corporate trustee of The Ames House Trust ("Ames House") which was an unincorporated charitable trust operating in London and is accounted for as a branch of Hyelm in accordance with the policy guidance "E14 – Preparing limited charities' accounts".

The company is required to prepare group accounts under section 248 of the Companies Act 2006 and these financial statements present information relating to the company and group.

The financial statements are prepared in sterling which is the functional currency of the company. Monetary amounts in these financial statements are rounded to the nearest pound.

Accounting Policies

The Board has reviewed The Group's accounting policies and is satisfied that they are appropriate.

Going concern

After making enquiries, the Board has a reasonable expectation that The Group has adequate resources to continue in operational existence for the foreseeable future, being a period of twelve months after the date on which the report and financial statements are signed.

Turnover and revenue recognition

Turnover comprises rental income from residents' receivable in the year and income from the provision of sporting, recreational or social facilities.

Rental income is recognised on the execution of tenancy agreements. Other income is recognised as receivable on the delivery of services provided.

Housing Properties

Housing properties are principally properties available for rent and are stated at cost less depreciation. Cost includes the cost of acquiring land and buildings, development costs, interest charges incurred during the development period and expenditure incurred in respect of improvements.

Improvements are works which result in an increase in the net rental income, such as a reduction in future maintenance costs, or result in a significant extension of the useful economic life of the property in the business. Only the direct overhead costs associated with new developments or improvements are capitalised.

HYELM

Notes to the Financial Statements for the year ended 30 September 2025

Depreciation of Housing Properties

Hyelm separately identifies the major components which comprise its housing properties, and charges depreciation so as to write down the cost of each component to its estimated residual value on a straight-line basis, over its estimated useful economic lives in the business.

The Group depreciates the major components of its housing properties over the following periods:

Main structure	50 years
Roofs	30 years
Lifts	30 years
Windows & External Doors	15 years
Kitchens	15 years
Bathrooms	15 years
Internal Doors	15 years
Electrical and mechanical equipment	10-15 years

Freehold land is not depreciated.

Other Tangible Fixed Assets and Depreciation

Depreciation is provided evenly on the cost of other tangible fixed assets to write them down to their estimated residual values over their expected useful lives. The principal annual rates for other assets are:

Fixtures and fittings	10% - 25%
Computer Equipment	20% - 33%

Gains or losses arising on the disposal of other tangible fixed assets are determined as the difference between the disposal proceeds and the carrying amount of the assets and are recognised as part of the surplus/deficit of the year.

Impairment

Assets are reviewed for impairment on an annual basis. Where there is evidence of impairment, fixed assets are written down to the recoverable amount, or to depreciated replacement cost. Any such write down is charged to the operating surplus.

Social Housing Grant

Social housing grant (SHG) is receivable from the Homes and Communities Agency (the HCA), local authorities, and other government organisations. Government grants received for housing are recognised in income and expenditure over the useful life of the housing property structure and, where applicable, its individual components (excluding land) under the accruals model.

Government grants received in respect of revenue expenditure is credited to the income and expenditure account over the same period as the expenditure to which they relate once reasonable assurance has been gained that the entity will comply with the conditions and that the funds will be received.

Grants due from government agencies or received in advance are included as current assets or liabilities.

Government grants received for housing purposes are subordinated to the repayment of loans by agreement with the Homes and Communities Agency. SHG released on sale of a property may be repayable but is normally available to be recycled and are credited to a Recycled Capital Grant Fund and included in the statement of financial position in Creditors.

If there is no requirement to recycle or repay the grant on disposal of the asset, any unamortised grant remaining within creditors is released and recognised as income in the income and expenditure account.

Where individual components are disposed of and this does not create a relevant event for recycling purposes, any grant that has been allocated to the component is released to the income and expenditure account. Upon disposal of the associated property, The Group is required to recycle these proceeds and recognise them as a liability.

Employees Benefits

Short term employee benefits and contributions to defined contribution plans are recognised as an expense in the period in which they are incurred.

HYELM

Notes to the Financial Statements for the year ended 30 September 2025

Debtors

Short term debtors are measured at transaction price, less any impairment.

Cash and Cash Equivalents

Cash and cash equivalents include cash in hand, deposits on call with banks, other short-term investments with original maturities of three months or less and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

Creditors

Short term trade creditors are measured at the transaction price. The outstanding loan is considered to be a basic financial instrument and has therefore been included within the accounts at amortised cost.

Current Asset Investments

Where these are held, they are stated at market value.

Investment Income

Interest from Certificates of Deposit and Fixed Interest Bonds is accounted for on a receivable basis.

Dividend income is accounted for on a received rather than receivable basis. The difference is not material to the accounts.

Interest Payable

Interest is capitalised on borrowings to finance developments. Other interest is charged to the income and expenditure account during the year.

Loan Issue Costs

Loan Issue Costs reflect arrangement fees payable in respect of loan facilities. Loan issue costs are amortised over the term of the respective loan facility and offset against loan balances within creditors.

Liquid Resources

Liquid Resources are readily disposable current asset investments.

Pensions

The Group does not provide a defined benefit pension scheme. Employees are, subject to eligibility, automatically enrolled into the NEST pension scheme to which employees contribute a minimum of 5% of basic salary, the Company will make contributions up to a maximum of 7.5% of basic salary. Hyelm's contributions to employees' personal pension schemes are expensed as they occur.

Members' Capital Subscriptions

Members have historically paid a single subscription of £1, due and payable on the first day of the month after they have been admitted to the membership. This requirement was rescinded at the Annual General Meeting held on 28 April 2012. Balances held will be repaid to members on request.

Stock

Stock is calculated at the lower of cost or net realisable value.

VAT

The Group charges Value Added Tax (VAT) on some its income and is able to recover part of the VAT it incurs on expenditure. The financial statements include VAT to the extent that it is suffered by The Group and not recoverable from HM Revenue and Customs. The balance of VAT payable or recoverable at the year-end is included as a current liability or asset.

Development Fund (designated reserve)

The development fund represents funds available to meet future development expenditure which falls within The Group's objectives.

Club Activities Fund (designated reserve)

The club activities fund supports expenditure in respect of non-accommodation activities such as the provision of sporting, recreational and social facilities.

Any surplus achieved through the provision of such activities is returned to the fund.

HYELM

Notes to the Financial Statements for the year ended 30 September 2025

Financial Instruments

The Group has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the Group's balance sheet when the company becomes party to the contractual provisions of the instrument.

Basic financial assets

Basic financial assets, which include trade and other debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest.

Classification of financial liabilities

Financial liabilities and equity instruments are classified according to the substance of the contractual arrangements entered into. An equity instrument is any contract that evidences a residual interest in the assets of the company after deducting all its liabilities.

Basic financial liabilities

Basic financial liabilities, including trade and other creditors, bank loans, loans from Group companies and preference shares that are classified as debt, are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest.

Debt instruments are subsequently carried at amortised costs, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of business from suppliers. Accounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade payables are recognised initially at transaction price and are subsequently measured at amortised cost using the effective interest method.

Judgments and key sources of estimation uncertainty

In the application of the charitable company's accounting policies, the Directors are required to make judgements, estimates and assumptions about the carrying value of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and in future periods where the revision affects both current and future periods.

In preparing these financial statements judgements have been made in respect of the accounting treatment of the fire safety works which are not considered enhance the carrying value of the Od Street property and have therefore been written off in the Statement of Comprehensive income.

HYELM

Notes to the Financial Statements for the year ended 30 September 2025

2. Particulars of turnover, operating costs and operating surplus

[illegible]

HYELM

Notes to the Financial Statements for the year ended 30 September 2025

2 (ii) Particulars of income and expenditure from the letting of intermediate and sub market rent accommodation Housing accommodation 125 bed spaces (2020: 125 bed spaces).

Group and Association	2025			2024		
	Private Rented £	Intermediate Rent £	Total £	Private Rented £	Intermediate Rent £	Total £
Rent receivable net of identifiable service charges	413,334	722,778	1,136,112	415,834	596,813	1,012,647
Service Charge Income	91,378	132,588	223,966	93,629	135,855	229,484
Other revenue grants - SHG released	-	60,000	60,000	-	60,000	60,000
Turnover from the letting of residential accommodation	504,711	915,367	1,420,078	509,463	792,668	1,302,131
Management	199,715	349,232	548,946	230,961	331,480	562,441
Service charge costs	87,616	153,209	240,825	99,981	143,495	243,476
Other service costs	165,531	289,456	454,987	169,392	243,115	412,507
Routine maintenance	8,635	15,100	23,735	19,137	27,467	46,604
Planned maintenance	12,498	21,856	34,354	15,876	22,785	38,661
Major repairs expenditure	-	-	-	-	-	-
Bad debts	18,265	-	18,265	30,936	-	30,936
Depreciation on housing properties	124,105	217,018	341,123	166,822	239,426	406,248
Other costs	-	-	-	-	-	-
Operating costs on residential lettings	616,365	1,045,871	1,662,234	733,105	1,007,769	1,740,873
Operating surplus / (loss) on residential lettings	(111,654)	(130,504)	(242,156)	(223,642)	(215,101)	(438,742)
Void Losses	65,622	148,021	213,643	65,622	148,021	213,643

HYELM

Notes to the Financial Statements for the year ended 30 September 2025

	2025	2024	2025	2024
	£	£	£	£
Operating surplus/(deficit) for the year is after charging:				
Depreciation on housing properties	341,123	406,248	341,123	406,248
Depreciation on tangible, owned fixed assets	127,934	76,443	127,934	76,443
	469,057	482,691	469,057	482,691
Auditor's remuneration (excluding VAT)				
Fees payable for financial statements audit	21,605	20,100	21,605	20,100
Fees payable for audit of subsidiaries	2,785	2,600	-	-
Total audit Services	24,390	22,700	21,605	20,100
- Tax compliance services	-	1,560	-	810
Total non-audit services	1,560	1,560	810	810

4. Interest receivable and other income - Group and Association

	2025	2024
	£	£
Interest receivable and similar income	382,900	508,400
Less: Notional RCGF interest (note 16)	-	-
	382,900	508,400

5. Interest and financing costs - Group and Association

	2025	2024
	£	£
Loans and bank overdrafts	308,359	322,126
Amortisation of loan issue costs	1,400	1,400
Notional RCGF interest (note 16)	100,620	131,361
	410,379	454,887

HYELM

Notes to the Financial Statements for the year ended 30 September 2025

6. Employees – Group and Association

	2025 Number	2025 FTE	2024 Number	2024 FTE's
Average monthly employees (including the Chief Executive) and expressed as full-time equivalents based on 35 hour week	<u>6.7</u>	<u>5.9</u>	<u>6.4</u>	<u>5.6</u>
Administration	3	2.6	4	3.6
Housing	<u>3.7</u>	<u>3.3</u>	<u>2.4</u>	<u>2</u>
	<u>6.7</u>	<u>5.9</u>	<u>6.4</u>	<u>5.6</u>

Hyelm

	2025 £	2024 £
Employee Costs:		
Wages and salaries	284,344	203,422
Social security costs	34,960	16,713
Other pension costs	<u>20,718</u>	<u>12,604</u>
	<u>340,023</u>	<u>232,739</u>

The Group

	2025 £	2024 £
Employee Costs:		
Wages and salaries	314,243	284,767
Social security costs	38,713	27,549
Other pension costs	<u>22,961</u>	<u>19,380</u>
	<u>375,917</u>	<u>331,696</u>

7. Board members and executive directors – Group and Association

	2025 £	2024 £
Emoluments of the Company's Chief Executive, Director of Finance & Director of Operations including pension contributions.	<u>183,702</u>	<u>169,494</u>
Emoluments of the Chief Executive, who was the highest paid "Director", excluding pension contributions.	<u>95,365</u>	<u>85,734</u>
Contributions to the Chief Executive's personal pension plan.	<u>6,559</u>	<u>4,364</u>

No members of staff were paid more than £60,000 in the current or previous year other than the Chief Executive (as disclosed above) and the Director of Finance. No emoluments were paid to members of the Board during the year.

Expenses paid during the year to members of the Board amounted to £Nil (2024: £Nil).

HYELM

Notes to the Financial Statements for the year ended 30 September 2025

8. Fixed Assets – housing properties – Group

	Housing properties held for letting	Housing properties for letting under construction	Total housing properties
Cost	£	£	£
At 1 October 2024	16,158,428	15,531,155	31,689,583
Work in progress	-	-	-
Component replacement	-	-	-
Additions	9,020	-	9,020
At 30 September 2025	16,167,448	15,531,155	31,698,603
Depreciation			
At 1 October 2024	4,745,588	10,481,840	15,227,428
Depreciation charged during year	341,123	-	341,123
Impairment during the year	-	2,501,512	2,501,512
At 30 September 2025	5,086,711	12,983,352	18,070,063
Net book value			
At 30 September 2025	11,080,737	2,547,803	13,628,540
At 30 September 2024	11,412,840	5,049,315	16,462,155

Fixed assets - housing properties - The Association

	Housing properties held for letting	Housing properties for letting under construction	Total housing properties
Cost	£	£	£
At 1 October 2024	16,158,428	15,690,294	31,848,722
Work in progress	-	-	-
Component replacement	-	-	-
Additions	9,020	-	9,020
At 30 September 2025	16,167,448	15,690,294	31,857,742
Depreciation and Impairment			
At 1 October 2024	4,745,588	10,481,840	15,227,428
Depreciation charged during year	341,123	-	341,123
Impairment during the year	-	2,660,651	2,660,651
At 30 September 2025	5,086,711	13,142,491	18,229,202
Net book value			
At 30 September 2025	11,080,737	2,547,803	13,628,540
At 30 September 2024	11,412,840	5,208,454	16,621,294

HYELM

Notes to the Financial Statements for the year ended 30 September 2025

Expenditure on works to existing properties - The Group and Hyelm

	2025	2024
	£	£
Improvement works capitalised	9,020	23,780
Components capitalised	-	-
Amounts charged to income and expenditure	-	-
	<u>9,020</u>	<u>23,780</u>

Social housing assistance - The Group and Hyelm

	2025	2024
	£	£
Total accumulated social housing grant received or receivable at 30 September:		
Capital Grant	<u>3,000,000</u>	<u>3,000,000</u>
	<u>3,000,000</u>	<u>3,000,000</u>

Housing properties book value net of depreciation

	Group	Association	Group	Association
	2025	2025	2024	2024
	£	£	£	£
Freehold land and buildings	<u>13,628,540</u>	<u>13,628,540</u>	<u>16,462,155</u>	<u>16,621,294</u>

HYELM

Notes to the Financial Statements for the year ended 30 September 2025

9. Tangible fixed assets - other - The Group and Hyelm

	Furniture & equipment £	Computer equipment £	Total £
Cost at 1 October 2024	1,378,616	143,666	1,522,282
Additions	398,193	1,732	399,925
Cost at 30 September 2025	1,776,809	145,398	1,922,207
Depreciation at 1 October 2024	716,503	92,864	809,367
Charged during year	108,791	19,143	127,934
Eliminated on Disposal	-	-	-
Depreciation at 30 September 2025	825,294	112,007	937,301
Net book value:			
At 30 September 2025	951,515	33,391	984,906
At 1 October 2024	662,113	50,802	712,915

10. Costs associated with Fire Safety works

	2025 £	2024 £
Fire Safety Costs	660,758	744,572
Loss in respect of Fire Safety Works	660,758	744,572

11. Investments

	Group		Association	
	2025 £	2024 £	2025 £	2024 £
95 day Deposit account	2,439,906		2,439,906	-
Investment in subsidiary	-	-	100,000	100,000
	2,439,906	-	2,539,906	100,000

Arthur West House Limited is a wholly owned subsidiary of Hyelm. At the 30 September 2023 Hyelm held 100,000 ordinary shares of £1 each (2020: £100,000).

HYELM

Notes to the Financial Statements for the year ended 30 September 2025

12. Debtors

	Group		Association	
	2025	2024	2025	2024
	£	£	£	£
Due within one year				
Rent and service charge receivable	124,485	113,932	124,485	113,932
Provision for bad and doubtful debts	(123,454)	(105,189)	(123,454)	(105,189)
	1,031	8,743	1,031	8,743
Other debtors	34,267	3,204	34,267	3,184
Due from subsidiary	-	-	19,455	-
Prepayments	38,699	84,632	38,699	84,632
VAT due	4,713	7,735	-	-
Accrued income	25,697	21,534	25,697	37,998
Total debtors	104,407	125,848	119,149	134,557

13. Creditors amounts falling due within one year - The Group and Hyelm

	Group		Association	
	2025	2024	2025	2024
	£	£	£	£
Recycled capital grant fund (note 16)	2,736,596	2,635,976	2,736,596	2,635,976
Debt (note 17)	308,015	291,641	308,015	291,641
Loan issue costs	-	-	-	-
Trade creditors	211,335	52,838	211,335	46,000
Rent and service charges paid in advance	23,751	30,802	23,751	30,802
Due to subsidiary (note 24)	-	-	72,294	109,029
Deferred capital grant (note 15)	60,000	60,000	60,000	60,000
Other taxation and social security	15,395	13,275	15,395	13,275
Other creditors	3,544	3,794	3,544	3,794
Accruals and deferred income	46,413	354,657	46,413	315,028
	3,405,049	3,442,983	3,477,343	3,505,545

14. Creditors falling due after more than one year - The Group and Hyelm

	2025	2024
	£	£
Debt (note 17)	5,114,612	5,422,627
Loan issue costs (note 17)	(14,058)	(15,458)
Deferred capital grant (note 15)	1,952,466	2,012,466
	7,053,020	7,419,635

HYELM

Notes to the Financial Statements for the year ended 30 September 2025

15. Deferred capital grant – Group and Association

	2025	2024
	£	£
At 1 October 2023	2,192,466	2,132,466
Released to income in year	(60,000)	(60,000)
At 30 September 2024	<u>2,132,466</u>	<u>2,072,466</u>

	2025	2024
	£	£
Amounts to be released within one year	60,000	60,000
Amounts to be released in more than one year	1,952,466	2,012,466
	<u>2,012,466</u>	<u>2,072,466</u>

The deferred capital grant relates to the New North Road property and may be repayable in full should the property be sold.

16. Recycled capital grant fund – Group and Association

	2025	2024
	£	£
At 1 October 2024	2,635,976	2,504,615
Interest accrued (note 4)	100,620	131,361
	<u>2,736,596</u>	<u>2,635,976</u>
Repayment of grant	-	-
At 30 September 2025	<u>2,736,596</u>	<u>2,635,976</u>

The recycled capital grant arose in the year ended 30 September 2015 on the sale of Arthur West House.

HYELM

Notes to the Financial Statements for the year ended 30 September 2025

17. Debt analysis – Group and Association

	2025	2024
	£	£
Due within one year		
Bank loans	308,015	291,641
Less: issue costs	-	-
	308,015	291,641
Due after more than one year		
Bank loans	5,114,612	5,422,627
Less: issue costs	(14,058)	(15,458)
	5,100,554	5,407,169

The loan from Promontoria Holding 463 B.V is secured by a legal charge over the Old Street Development and is repayable within 30 years. The loan bears a fixed interest rate of 5.5% over the whole term, with capital repayments having commenced during the year to 15 October 2013.

	2025	2024
	£	£
Within one year or on demand	308,015	291,641
One year or more but less than two years	308,015	308,015
Two years or more but less than five years	1,134,453	1,134,453
Five years or more	3,658,086	3,964,701
	5,408,569	5,698,810

18. Designated fund – Group and Association

The Group holds funds designated for development expenditure and for supporting non-accommodation activities for residents such as recreational and social activities. Any surpluses generated are returned to the fund.

	£
Balance at 1 October 2023	97,937
Transfers in year	-
Balance at 30 September 2024	97,937
Transfers in year	-
Balance at 30 September 2025	97,937

HYELM

Notes to the Financial Statements for the year ended 30 September 2025

19. Endowment fund – Group and Association

The endowment fund held by The Group is the original endowment to The Ames House Trust to which trading surpluses/deficits and investment gains/losses have been added over the years, together with the proceeds from properties sold.

	£
Balance at 1 October 2023	6,244,623
Surplus for the year	(3,870,707)
Balance at 30 September 2024	2,373,916
Surplus for the year	(860,666)
Balance at 30 September 2025	1,513,250

20. Consolidated cash flow from operating activities

	2025 £	2024 £
(Deficit) / Surplus for the year	(169,749)	(409,993)
<i>Adjustments for non-cash items</i>		
Depreciation/impairment of tangible fixed assets	3,997,217	10,964,531
Abortive development costs	(3,594,663)	(10,481,840)
(Increase)/decrease in debtors	21,441	(9,653)
(Decrease) / increase in creditors	(54,308)	306,494
Government grants utilised in the year	(60,000)	(60,000)
Net cash generated from operating activities	139,938	309,539

21. Capital commitments

The Board have agreed to a programme of remedial fire safety and refurbishment works for the Old Street building. This work is being done on a floor by floor basis and at the year end capital commitments totalling £169,087 had been entered into in respect of these works.

22. Post balance sheet events

There are no post balance sheet events to report.

HYELM

Notes to the Financial Statements for the year ended 30 September 2025

23. Legislative provisions

Hyelm is incorporated under the Companies Act.

24. Related parties

Arthur West House limited is a wholly owned subsidiary of Hyelm, a charitable company registered in England and Wales. Hyelm is considered to be the ultimate controlling party. The sum of £72,294 excluding VAT (2024: £109,587) was due to Arthur West House Limited at the end of the financial year in respect of development services provided during the year. The sum of £19,455 (2024 £16,464) was due from Arthur West House Limited in relation to services provided by HYELM to Arthur West House Limited.

25. Financial instruments

	Group 2025 £	2024 £	Association 2025 £	2024 £
Carrying amount of financial assets measured at amortised cost	<u>65,708</u>	<u>41,216</u>	<u>80,450</u>	<u>49,925</u>
Carrying amount of financial liabilities measured at amortised cost	<u>5,717,363</u>	<u>6,171,703</u>	<u>5,789,657</u>	<u>6,234,265</u>

26. Operating leases

Residents in Hyelm's properties enter into assured shorthold tenancy agreements with a minimum length of six months. In addition to the residential accommodation provided, Hyelm has leased office accommodation to third parties.

	Group 2025 £	2024 £	Association 2025 £	2024 £
Not later than 1 year	55,116	65,681	55,116	65,681
Later than 1 year	-	-	-	-
	<u>55,116</u>	<u>65,681</u>	<u>55,116</u>	<u>65,681</u>

This note shows the committed income under operating lease contracts expected to be earned post year end by Hyelm.

HYELM

England & Wales - Charity number 215575

Accounts



Housing the future of London

(Consolidated Accounts)

(Limited by Guarantee)

**Report and Financial Statements for the Year Ended
30 September 2024**

HYELM is a company limited by guarantee, registration No. 00244598, and is registered with the Regulator of Social Housing No. HO312. HYELM is charitable and is registered with the Charity Commission No. 215575.

HYELM
Report and Financial Statements for the year ended
30 September 2024

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HYELM

Report and Financial Statements for the year ended 30 September 2024

Members, Senior Staff, Advisors and Bankers

Board

Chair	Vanessa James
Vice Chair	Joanne Foster to 5 March 2024
Ordinary Members	Joanne Foster to 5 March 2024 Joel Inbakumar Rhiannon Meredith Andrew Brainin Febechi Chukwu Simon Wright to 3 June 2024 David Capel from 23 January 2024 Jonathan Clowes from 2 February 2024 Jayesh Doshi from 2 January 2024

Senior Staff

Chief Executive	Simon Wright to 3 June 2024 Debra Ives from 30 September 2024
Director of Finance & Company Secretary	Martin Grundy

Auditors

Moore Kingston Smith LLP
9 Appold Street
London
EC2A 2AP

Principal Investment Advisors

Savills
33 Margaret Street
London
W1G 0JD

Principal Bankers

Barclays Bank 28 Hampstead High Street Hampstead London NW3 1QB	Allied Irish Bank 10 Berkeley Square London W1J 6AA
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Registered Office

43-51 New North Road
London
N1 6JB

HYELM

Report and Financial Statements for the year ended 30 September 2024

Report of the Board

Report of the Board

The Board is pleased to present its report and financial statements based on a limited company format and in accordance with accounting requirements by legislation and as set out in the Statement of Recommended Practice 'Accounting by Registered Social Landlords' ('SORP' – Update 2018).

Review of the Period

The Board reports a deficit of £11,582,892 for the year to 30 September 2024 (2023: deficit £1,211,961). The main reason for the significant deficit is the write down of the Colindale site which was valued at £14.95m in December 2023 but subsequently in January 2025 at £5.23m due to the movement in market forces. The deficit reduces the net asset value shown on the Statement of Financial Position from £30.4m to £18.9m and whilst it is disappointing to report a reduction in asset values of this size, it is almost entirely due to economic forces over which we have little control. Discussions with market commentators indicate that there is a strong sentiment that the property market is close to, or at the bottom of the current cycle and that values will improve in future years. These views will continue to inform our approach to strategic development and the future use of the Colindale site. Opportunities for the redevelopment of the site have continued to be explored and during the year the existing buildings on the site were demolished. The site is currently being utilised for meanwhile purposes whilst a plan for future usage is being developed.

The operating deficit for the year was £410k is slightly higher than the operating deficit for the previous year due to an accelerated depreciation charge on the Old Street refurbished kitchens and bathrooms. The costs in relation to the fire safety works at the Old Street Building and the impairment of our investment in the Colindale site further increased this deficit to the £11.6m reported.

The enhanced fire safety measures at the Old Street building have continued to be in place whilst arrangements are made for the remediation works to be completed. The second phase of these works has continued throughout the year and planning for the third phase of these works in relation to the external façade of the building was also commenced during the year. The cost of the fire safety works and enhanced fire safety measures during the year was £744,572 increasing the total cost incurred to date to £2,950,168.

Legal Status

The HYELM Group comprises HYELM, a Company Limited by Guarantee and which does not have share capital, The Ames House Trust, a charity established under Trust Deed, and Arthur West House Limited, a private limited company which is a wholly owned subsidiary of HYELM.

HYELM is a non-profit making concern registered as a Charity and a Registered Provider under the Housing Acts. The Ames House Trust is accounted for as a branch of HYELM due to a uniting direction in place with the Charity Commission.

The consolidated accounts show the financial position of The Group as a whole, and for the Association which includes HYELM and The Ames House Trust.

Principal Activity and Public Benefit

HYELM provides a high standard of affordable accommodation in a homely environment for keyworkers, critical workers and professionals aged 18 – 35, on low to moderate incomes.

The Board confirms that it has referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing HYELM's aims and objectives and in formulating plans.

Format of Financial Statements

The Board is pleased to present its report and financial statements based on a limited company format and in accordance with accounting requirements by legislation and as set out in the Statement of Recommended Practice 'Accounting by Registered Social Landlords' ('SORP' – Update 2018).

HYELM

Report and Financial Statements for the year ended 30 September 2024

Report of the Board

Future Plans

The Board adopted a strategic plan – *Making a real difference* – for the period 2019-2022. The objectives of this plan remain current and the Board is planning to update and define its objectives for the next planning period during the 2024-25 financial year. The current plan focuses on three key activities:

- Our development programme,
- Our existing operation
- Our communities and people.

Our Development programme – The Group's objective is to develop and provide high standards of affordable, rented accommodation, facilities and services for a further 250 young people in two or more new housing schemes in London. The first phase of the development programme was on the Colindale site on which it was planned to provide accommodation for 156 young people. The construction project on this site was terminated in 2022 and future plans for the site will continue to be explored during 2024-25.

Our Existing operation – The Group's objective is to continue to provide high standards of contemporary, affordable rented accommodation at the Old Street Scheme, whilst remaining a financially sound organisation with efficient systems providing effective controls.

Our communities and people – The Group's objective is to provide positive, stable, safe environments for our housing schemes. During the year a number of social events have been organised to further develop a sense of community and we have supported residents in securing new accommodation when they feel ready to move on. We have met with all our residents during the year to discuss their individual needs including move on accommodation, maintenance issues, any issues with mould and more recently, the change in our complaints procedure.

Board

The Board has reviewed the recommendations of the National Housing Federations Code of Governance 2020. With the exception that the Board has decided not to establish a separate audit committee the Board complies with the Code. It is felt that given the size of the organisation, audit issues can be dealt with by the Board and no separate audit committee is required. The Board has also adopted, and is compliant with, the National Housing Federation Code of Conduct issued in 2012. HYELM is a member of the Federation.

HYELM has implemented a comprehensive Board and Board members appraisal process and a governance development plan which is reviewed and updated annually.

In accordance with the Articles of Association, Rhiannon Meredith, Andrew Brainin and Febechi Chukwu are required to stand down at the 2025 Annual General Meeting but remain eligible for re-election for a another term of three years.

VALUE FOR MONEY STATEMENT 2024

Introduction

The Value for Money Standard 2018

The 2018 Value for Money Standard published in April 2018 requires that Registered Providers must:

- Clearly articulate their strategic objectives.
- Have an approach agreed by their board to achieving value for money in meeting these objectives and demonstrate their delivery of value for money to stakeholders.
- Through their strategic objectives, articulate their strategy for delivering homes that meet a range of needs.
- Ensure that optimal benefit is derived from resources and assets and optimise economy, efficiency and effectiveness in the delivery of their strategic objectives.

HYELM

Report and Financial Statements for the year ended 30 September 2024

Report of the Board

The Standard requires that that Registered Providers must demonstrate:

- A robust approach to achieving value for money – this must include a robust approach to decision making and a rigorous appraisal of potential options for improving performance.
- Regular and appropriate consideration by the board of potential value for money gains – this must include full consideration of costs and benefits of alternative commercial, organisational and delivery structures.
- Consideration of value for money across their whole business and where they invest in non-social housing activity, they should consider whether this generates returns commensurate to the risk involved and justification where this is not the case.
- That they have appropriate targets in place for measuring performance in achieving value for money in delivering their strategic objectives, and that they regularly monitor and report their performance against these targets.

It is also a requirement that Registered Providers must annually publish evidence in the statutory accounts to enable stakeholders to understand the provider's:

- Performance against its own value for money targets and any metrics set out by the Regulator, and how that performance compares to peers.
- Measurable plans to address any areas of underperformance, including clearly stating any areas where improvements would not be appropriate and the rationale for this.

The Hyelm Group is committed to finding ways to provide excellent services whilst at the same time seeking to reduce costs and improve efficiency. To ensure that we can measure efficiency gains and to provide meaningful comparisons with other organisations providing similar services, the Board has adopted the 2018 Value for Money Standard for Registered Providers of Social Housing.

How We Deliver Value For Money

Although The Hyelm Group does not provide social housing – the Old Street development provides a mix of accommodation on intermediate and affordable rents for young people on low incomes - the Value for Money standard provides a framework for measuring performance in a consistent manner.

Achieving Value for Money (VFM) is a fundamental element of our objective to become a top quartile performing organisation.

We see VFM as the process of delivering savings and improving quality by simplifying everything that we do and by achieving a balance between costs, quality and results.

This statement outlines our approach to achieving VFM in meeting our objectives with reference to our financial, social and environmental returns, and measures performance using the metrics included within the 2018 Value for Money Standard.

Value For Money is embedded within our business in the following ways:

Governance

Board members' duties include reviewing the efficiency of our operations and our Value For Money performance as well as ensuring compliance with the regulatory Value For Money standard.

The Board discusses our Value For Money Policy and Statement at least annually and reviews the operational and financial performance of the business quarterly.

Financial Management

We operate a robust budgeting process that sets out the financial parameters within which our organisation is required to work to deliver improvements in the services that we provide to our residents and others who work with us.

The business planning process helps to ensure that our resources and assets are used in the most appropriate ways to deliver our objectives.

Our budget and business plan targets are structured to ensure that effective use is made of our resources each year to strengthen our capacity to develop new homes and enhance our services.

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Procurement

We continuously seek to obtain Value For Money from our suppliers and look to rationalise contracts and re-tender when necessary to ensure that the services that we receive from them meet and deliver our business objectives.

Where appropriate, we undertake an options appraisal process to ensure that there is a robust business case for investment/divestment decisions and that returns are optimised.

Managing Performance

We continually review our performance and benchmark ourselves against our peer groups. A key objective of our Strategic Plan is to achieve top quartile performance for financial strength and quality of services. The Board reviews performance information on a regular basis.

We have set ourselves the challenge of benchmarking our performance against that of other organisations that provide similar services within the social housing sector and not for profit housing sectors.

Comparative analysis is based on information provided by HouseMark, Acuity's clients in London and other publicly available information.

Resident Focus

Improving resident engagement and obtaining regular feedback in relation to our services are key objectives for the life of our Strategic Plan.

Acuity is commissioned to undertake an independent satisfaction survey of our residents on an annual basis and collect data on their opinions of, and attitudes towards, HYELM and the services we provide. Their survey has been designed using the new Tenant Satisfaction Measures from the Regulator of Social Housing.

Our People

Our staff are critical to the organisation for the delivery of services to our residents. Providing training and support to our staff is essential to ensure that we maximise their capability. Salary and benefits packages are reviewed every three years. The review includes a benchmarking exercise to ensure that the salaries and benefits that staff receive are comparable with our peer group.

In 2020 as part of our longer term strategy we reviewed our staffing structure to ensure that the right number of appropriately skilled staff will be in place to manage a growing organisation. The structure will be further reviewed as needs change.

Our Strategic Plan

The Strategic Plan focuses on three key activities:

1. Our development programme

Part funded by the sale proceeds of our Hampstead property, we will further develop and expand our accommodation, services and facilities to help meet increasing demand and changing needs.

More specifically, we will

- Consider how the site we own in Colindale can be best used to meet our development objectives.
- Research, adopt and begin to implement strategies for future growth and for the development of additional accommodation alongside our consideration of the Colindale site.

2. Our existing operation

Throughout the delivery of our development programme we will continue to manage our existing operation in an efficient and effective manner.

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More specifically we will

- continue to provide high standards of contemporary affordable rented accommodation facilities and services at our Old Street scheme that reflect the needs and expectation of these whom we set out to house.
- Continue to be a financially sound organisation with efficient systems providing effective controls that reflect our requirements. Maximising value will continue to underpin our work.
- Use new technologies, IT and modern methods of communication to the optimum and cost-effective extent in our operation and in the delivery of our offer in a way that best meets the needs of young people.
- Secure suitable funding as needed to fund our strategic objectives.
- Offer a great place to work, attracting and retaining the most talented staff and Board members.

3. *Our communities and people*

We will promote positive stable safe environments in our housing schemes, ensuring that the sense of place and family and the supportive communities that we promote, which are so fundamental to what we do, are kept as we move from old to new.

More specifically we will:

- Involve our residents closely in drawing up our plans and managing our affairs
- Work with local community groups, training providers and employers to provide opportunities to enable young people to grow through further personal training and development
- Develop strong and productive partnerships with a range of key strategic partners to ensure that we help those who are in greatest need.
- Deliver a programme of social and learning events and community development activities, making best use of our communal facilities as well as those within the local areas in which we operate, engaging our residents with the wider community.
- Work with each young person during their stay to help them move on when they are ready.
- Actively encourage our residents to contribute to our communities and our organisation in a positive way once they have left our accommodation.

Progress against the objectives within the Strategic Plan

Our development programme

Regarding our **development programme**, we adopted a strategy in 2013/14 to dispose of one of our existing properties, Arthur West House, with a view of using its capital receipt to develop and manage a further 250 bed-spaces of modern accommodation within Greater London by 2019. The provision of new accommodation is a key objective of the longer term strategy adopted by the Board.

The property, sold in 2014, generated a receipt of £30.05 million, some £6 million above the maximum forecast sale price. The sale proceeds were apportioned between HYELM and The Ames House Trust, which had a leasehold interest in Arthur West House. The amount received by HYELM amounted to £24,115,125, with the balance of £5,934,875 being received by The Ames House Trust.

We continue to consider our development options but the current economic situation is hindering progress. The value of the Colindale development site purchased in 2018 has reduced significantly over the last 12 months and whilst this is currently only a paper loss, it is a significant factor when considering future development options. All options for the site remain under consideration and our expectation is that the market outlook will improve, at least in the medium term, to enable this site to be used in the future to support the HYELM strategic development objectives.

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Our ongoing operations

Our Old Street scheme is now sixteen years old. It was built to comply with (the then) Eco Homes standards and achieved a Very Good rating in this regard.

During the course of the financial years 2023/24 to 2025/26, we will be carrying out major works at our Old Street scheme to remedy fire safety issues that were identified following investigations carried out following the Grenfell tragedy in June 2017. In addition to fire safety issues, a number of additional defects were identified dating back to the construction of the building, and these defects will be remedied concurrently with the fire safety issues. The costs of this work will be met, at least in part, by monies received from our insurers and the original contractor.

To ensure best value for money, competitive tenders were sought, and value tested. The works will be undertaken over a three-year period to minimise disruption to our residents and the loss of rent income.

Following the completion of the remedial works our forward plans for our Old Street scheme include provision for the regular maintenance and refurbishment of the property to ensure that it continues to provide high standards of affordable accommodation that meet the expectation of our residents.

To ensure that we achieve best value for money from the goods and services that we procure, Standing Orders are in place that require competitive quotations to be sought for low value goods, and for formal tendering procedures to be enacted for more valuable services.

During the year to 30 September 2024 the following goods and services were tendered:

- Gas and electricity supplies;
- Insurance cover
- Architect services
- Fire engineering services.

Where possible, we make use of procurement exercises that have been undertaken by other organisations to ensure that best value has been obtained.

Old Street provides accommodation for young people at the beginning of their careers ensuring that they are accommodated in low cost, quality accommodation in a secure environment. Of the units available 74 bed-spaces provide intermediate rent accommodation for priority group workers. The remaining 51 bed spaces are provided for non-priority group workers. The Hyelm Group endeavours to provide rented accommodation to tenants which provides value for money when compared with rent charged for comparable properties. To ensure that the rent represents good value for money, the Board has approved a policy of linking all rents to no more than 80% of the market rate.

The use of the space on the ground floor of the building continues to be reviewed. The office accommodation market declined during the Covid pandemic and lettings have not returned to previous levels so much of the accommodation has been vacant during the financial year.

In the longer term this space in addition to the other vacant office space on the ground floor is being included in the feasibility study for providing additional permanent accommodation units within the building and this is an opportunity that will be explored further on completion of the remedial fire safety works.

The supply of electricity, gas and insurances are retendered annually to ensure best value is obtained, for both HYELM and our residents.

Implementation of the Government's Future Homes Standard is designed to improve energy efficiency within buildings to help to reduce energy consumption. We will review the requirements of the Future Homes standard to see what improvements can be made to reduce our energy costs and provide VFM for our residents by reducing their energy service charges costs.

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Our communities and people

As part of our strategy in relation to **Our communities and people** the revisions to our staffing structure and job profiles has enabled us to:

- Deliver business as usual;
- Provide support for our two major projects (Development and Fire Defect work);
- Effectively manage organisational risks;
- Manage building safety in line with Hackett review recommendations.

Overall, there are very good levels of satisfaction with the services provided by HYELM, with all Tenant Satisfaction Measures, as prescribed by the Regulator of Social Housing, scoring above the median level of our peers. Nine of those measures exceeding the higher percentile.

Overall satisfaction amongst tenants was at 91%. Satisfaction levels are highest for;

- Helpfulness of staff during lettings – 100%
- Time taken for repairs – 93%
- Providing a safe home – 92%
- Well maintained home – 87%
- Repairs in the last 12 months – 85%

On the other hand, satisfaction is lowest for;

- rent and service charge being value for money, albeit at 63% which is an 18% increase on the previous year
- Approach to Anti-social behaviour – 63%
- Complaints handling – 36%

Compared to last year satisfaction has increased in 13 areas including overall satisfaction (up 1%). One measure, treating tenants fairly and with respect stayed the same (84%). Satisfaction has decreased in 3 areas; HYELM being easy to deal with (from 87% to 82%), friendly and approachable (from 92% - 87%) and complaints handling (45% - 36%).

Following the feedback received, over the coming year we will further review our complaints handling processes, our communication and engagement with tenants and approach to anti-social behaviour.

Some of the other measures we monitor are summarised in the table below

Other Measures	Benchmark: Peer group median	HYELM 2021/22	HYELM 2022/23	HYELM 2023/24
Current rent arrears	3.57%	0.4%	1.7%	3.9%
Average re-let time (days)	55	39.04	65.17	63.91
% of void losses	0.6%	10.95%	12.10%	13.52%

Our rent arrears figures are moving up and we think this is due to the general economic situation and the increasing levels of rent. We have also experienced some delays in the Courts system where we unfortunately have had to take action to evict tenants with significant rent arrears. The delays in the Court system allow rent arrears for tenants with little means of payment to build up further and we are reviewing our processes to see how we can take earlier action in appropriate cases.

We have taken comfort from historically low levels of void loss and arrears, which have compared very favourably with those within the sector. The increase in voids over the last 3 years is a result of the need to provide vacant accommodation for contractors to carry out the fire safety works referred to above and this has also had an impact on our average re-let times.

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Finance

The accounts for the year ending 30 September 2024 have been prepared in accordance with UK Generally Accepted Accounting Practice (UK GAAP) including Financial Reporting Standard 102 (FRS 102), the Housing SORP 2018: Statement of Recommended Practice for Registered Social Housing Providers and the Accounting Direction for private registered providers of social housing 2022.

Following the sale of Arthur West House in 2014, HYELM only provides accommodation at its Old Street property. This is a mix of private rented accommodation and grant supported intermediate rent accommodation that is tenanted by priority group workers.

Following the disposal of the Arthur West House site, management costs per unit increased as central costs previously allocated to the property have been retained but are supporting the development programme, which will provide new accommodation on a number of sites.

Reporting against the 2018 Value for Money Standard

The Hyelm Group has adopted the reporting requirements of the 2018 Value for Money Standard.

Metric 1 – Reinvestment

	2020/21 actual	2021/22 actual	2022/23 actual	2023/24 actual
Reinvestment %	6.32%	10.12%	2.86%	4.25%

Following the sale of the Hampstead property, HYELM has only the Old Street scheme in operation. Delays in gaining planning approval and relief from the Community Infrastructure Levy for the Colindale scheme resulted in delays to the building programme, thus investment has been less than planned in recent years. Scheme investment increased in 2023/24 as apartments in Old Street have been refurbished.

Metric 2 – Supply

Unlike many large Registered Providers, Hyelm does not have an annual development programme. Our investment in property relates to a specific scheme and therefore the supply metric is not a relevant measure of performance.

Metric 3 – Gearing

	2021/22 actual	2022/23 actual	2023/24 actual
Gearing	-40.16%	-27.18%	-20.92%

Hyelm currently has one loan from Allied Irish Bank. Our investment in the new development will be funded at least in part by Hyelm's cash reserves, thus as the value of housing properties increase as the development programme progresses gearing will decrease. On completion of our new developments Hyelm will have additional capacity for borrowing to support the development of additional accommodation and complete our strategic objective of providing further accommodation.

Metric 4 – Earnings before Interest Tax Depreciation and Amortisation – Major Repairs Included

The EBITDA MRI (Earnings before Interest Tax Depreciation and Amortisation – Major Repairs Included) interest cover measure is a key indicator for liquidity and investment capacity. It seeks to measure the level of surplus that a registered provider generates against interest payments (the measure avoids any distortions stemming from the depreciation charge). The need to provide vacant accommodation for the fire safety and remedial works, has led to a reduction in rent income, which coupled with higher management cost has led to a decrease in the interest cover. During 2021/22 the level of interest cover increased significantly due to the recovery of monies for the fire safety works from our insurers and the original building contractor, but this was a one off receipt and the figures for 2022-23 and 2023-24 reflect the earlier trend.

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	2020/21 actual	2021/22 actual	2022/23 actual	2023/24 actual
EBITDA MRI	100.03%	1037.1%	-121.59%	-101.79%

EBITDA to Debt Service Cost

Our facility agreement with AIB requires Hyelm to achieve a ratio of EBITDA to Debt Service Costs of a minimum of 1:1. The ratio measures our ability to fund the repayment of capital and interest payable on the outstanding loan from current income generated by Hyelm.

A revised method of calculating the EBITDA ratio was been agreed with AIB in 2020 until the completion of the fire safety works. The revised method of calculation permits the balance held in the AIB reserve account to be added to the earnings figure when calculating the ratio. Using the revised method of calculation, the EBITDA ratio for the year ended 30 September 2024 is in excess of the bank requirements.

	2020/21 actual	2021/22 actual	2022/23 actual	2023/24 actual
EBITDA - AIB	1:4.09	1:12.29	1:22.33	1:11.29

Metric 5 – Headline residential housing cost per unit

The unit cost metric assesses the headline social housing cost per unit as defined by the Regulator. Although The Group is not a provider of social housing, the social housing cost per unit is the benchmark against which Hyelm chooses to measure performance.

	2020/21 actual	2021/22 actual	2022/23 actual	2023/24 actual
Costs overall	£6,113	£7,673	£9,575	£10,430
per week	£117.24	£147.15	£183.64	£200.02

In 2020/21 costs were lower due to reduced staffing levels. In 2021/22 staffing levels were increased to the previous norm. In 2022/23 costs have increased due to higher utility prices, repair work needed to the roof and lifts and the costs associated with the 5 yearly fixed wire test and in 2023-24 costs have further increased mainly due to increased professional fees and consultancy support.

Metric 6 – Operating Margin

The Operating Margin demonstrates the profitability of operating assets before exceptional expenses are taken into account. Increasing margins are one way to improve the financial efficiency of a business. The operating margin for 2021/22 reflected the recovery of monies to fund the fire safety works at Old Street and in 2022/23 and 2023-24 the margin has reduced to previous levels.

	2020/21 actual	2021/22 actual	2022/23 actual	2023/24 actual
Operating Margin				
Overall	1.95%	69.58%	-16.42%	-27.38%

Metric 7 – Return on Capital Employed (ROCE)

This metric compares operating surplus to total assets less current liabilities and is a measure assess the efficient investment of capital resources. The 2023/24 return figure shown in the table below reflects the deficit incurred during the year.

	2020/21 actual	2021/22 actual	2022/23 actual	2023/24 actual
ROCE	0.06%	0.44%	-0.63%	-1.51%

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Value For Money for 2023/24

HYELM remains in a period of transition and the Value for Money metrics will reflect this until the new developments come on stream and the fire safety works at the Old Street building are completed. During this period the Value for money metrics will be measured against budgets and business plans and future reports will reflect this approach. When the development programme is complete and the remedial works at Old Street are finished, it is our aim to be in the top quartile for both financial and operational performance, and to see our performance improve each year.

We will be undertaking further work over the next year to support our aim of improving value for money for our existing residents by:

- Re-tender for the supply of electricity, gas, and insurances.
- Retendering the contract for the supply of furniture.
- Tendering for the works needed to the external facade of the Old Street building
- Review the elements that make up the service charges that our residents pay to ensure that they remain as affordable as possible for those whom we set out to house.

Officer's Insurance

The Group has in place indemnity insurance to safeguard voluntary Board members and senior executive staff.

Key Policies and Strategies

Reserves Policy

The majority of reserves are currently in the unrestricted reserve fund which at the reporting date totalled £12,451,511. The Board is committed to investing in new accommodation to house young people on low to moderate incomes and will apply the majority of its' free reserves, together with the Endowment Fund in pursuit of this objective. A free reserve balance equivalent to 3 months operational expenditure will be maintained to manage the day-to-day fluctuations in cash flow and operational risks.

A small proportion of reserves are currently held in a designated reserves for non-accommodation activities such as the provision of sporting, recreational and social facilities. Any surplus income from the provision of non-accommodation activities is returned to the Activities fund.

Treasury Management

Following the sale of Arthur West House, the Treasury Management Policy was reviewed and updated to include the key recommendations of CIPFA's "Treasury Management in the Public Services: Code of Practice". (The Code), as described in Section 4 of that Code.

Rent

Increases take into account the income of our residents, charges levied by competing organisations and are in line with guidance from the Regulator of Social Housing.

Statement on Internal Controls Assurance

The Board acknowledges its responsibility for establishing and maintaining the whole system of internal control and for reviewing its effectiveness.

The system of internal control is designed to manage, rather than eliminate, the risk of failure to achieve business objectives, and to provide reasonable assurance against material misstatement or loss.

The process for identifying, evaluating and managing the significant risks faced by the company is ongoing and has been in place throughout the period commencing 1 October 2023 up to the date of approval of the report and financial statements.

Key elements of the control framework include:

- Board approved terms of reference and delegated authorities for all sub committees of the Board.
- Clearly defined management responsibilities for the identification, evaluation and control of significant risks.

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- Robust strategic business planning processes, with detailed financial budgets and forecasts.
- Formal recruitment, retention, training and development policies for all staff.
- Established authorisation and appraisal procedures for significant new initiatives and commitments.
- Regular reporting to the appropriate committee on key business objectives, targets and outcomes.
- Board approved whistle-blowing policies and anti-theft and corruption policies.
- A regular programme of independent internal audit.
- Board approved fraud policies, covering prevention, detection and reporting, together with recoverability of assets.
- Regular monitoring of loan covenants and requirements for new loan facilities.

A fraud register is maintained and reviewed by the Board on a regular basis. During the year no frauds were reported.

The Board has received the Executive Team's annual review of the effectiveness of the system of internal controls which are designed to provide reasonable, not absolute, assurance. The Board has also received the annual report of the internal auditor which reported that no significant control issues had been identified.

NHF Codes of Governance and Conduct

We are pleased to report that (with the exception of the items noted on page 3) The Group complies with the principal recommendations of the NHF code of governance 2020 and is compliant with the NHF Code of Conduct 2012. HYELM has a Governance Manual which provides a comprehensive manual of policies, procedures and guidance notes for all areas covered by the Code and has published a statement on all its accountability mechanisms. Policies and procedures are reviewed by the management team in accordance with a published timetable (or according to need) and all significant changes are reported to the Board.

Statement of the Board's Responsibilities

The Board is responsible for preparing the report and financial statements in accordance with applicable law and regulations.

Company Law requires the Board to prepare financial statements for each financial year. Under that law the Board has elected to prepare the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable laws) including Financial Reporting Standard 102 (FRS 102) and the Housing SORP 2018: Statement of Recommended Practice for Registered Social Housing Providers and comply with the Accounting Direction for Private Registered Providers of Social Housing 2022. Under that company law, the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs and profit or loss of the company. In preparing these financial statements, the directors are required to:

- select suitable accounting policies and apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards and the Statement of Recommended Practice (SORP) Accounting by Registered Housing Providers, have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on a going concern basis unless it is inappropriate to assume that the company will continue in business.

The directors are responsible for keeping adequate accounting records which disclose with reasonable accuracy at any time the financial position of the company and enable it to ensure that the financial statements comply with the Companies Acts 2006. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

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It is also responsible for safeguarding the assets of the company and, hence, for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Statement of Compliance

The directors have undertaken an assessment of compliance with the governance and financial viability standard as required by the Accounting Direction 2022. The directors can confirm that no evidence of no-compliance has been identified since the last report. In preparing the strategic report the directors have followed the principles set out in the Statement of Recommended Practice for Registered Social Landlords (SORP 2018).

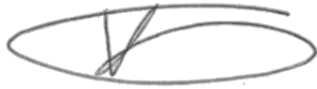
Disclosure of information to Auditors

At the date of making this report, each of the company's directors, as set out on page 1, confirm the following:

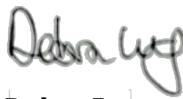
- So far as each director is aware, there is no relevant audit information of which the company's auditors are unaware; and
- Each director has taken all steps that they ought to have taken as a director to make themselves aware of any relevant audit information and to establish that the company's auditors are aware of that information.

In preparing this report, the directors have taken advantage of the small companies exemption provided by section 415A of the Companies Act 2006 in respect of the report of the Board and strategic report.

The Report of the Board was approved by the Board on the 18 March 2025 and signed on its behalf by:



Vanessa James
Chair



Debra Ives
Chief Executive

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INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS AND TRUSTEES OF HYELM

Opinion

We have audited the financial statements of Hyelm (the 'company') for the year ended 30 September 2024 which comprise the Group Statement of Comprehensive Income, the Group Statement of Changes in Reserves, the Group Statement of Financial Position, the Group Statement of Consolidated Cash Flows, and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS 102 'The Financial Reporting Standard Applicable in the UK and Ireland' (United Kingdom Generally Accepted the UK and Ireland'.

In our opinion the financial statements:

- give a true and fair view of the state of The Group's and the parent charitable company's affairs as at 30 September 2024 and of the group's incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice including FRS 102 the Financial Reporting Standard Applicable to the UK and Republic of Ireland, the Housing and Regeneration Act 2008 and the Accounting Direction for Registered Providers of Social Housing 2022; and
- have been prepared in accordance with the requirements of the Companies Act 2006 and the Charities Act 2011.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs(UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the audit of financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is enough and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

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INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS AND TRUSTEES OF HYELM

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' annual report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the trustees' annual report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the group and parent charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the trustees' annual report.

We have nothing to report in respect of the following matters where the Companies Act 2006 and the Charities Act 2011 require us to report to you if, in our opinion:

- the parent charitable company has not kept adequate and sufficient accounting records, or returns adequate for our audit have not been received from branches not visited by us; or
- the parent charitable company's financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies exemption in preparing the Trustees' Annual Report and from preparing a strategic report.

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement set out on page 13, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the group and parent charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the group or parent charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

We have been appointed as auditor under the Companies Act 2006 and section 151 of the Charities Act 2011 and report in accordance with those Acts.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below.

Explanation as to what extent the audit was considered capable of detecting irregularities, including fraud

The objectives of our audit in respect of fraud, are; to identify and assess the risks of material misstatement of the financial statements due to fraud; to obtain sufficient appropriate audit evidence regarding the assessed risks of material misstatement due to fraud, through designing and implementing appropriate responses to those assessed risks; and to respond appropriately to instances of fraud or suspected fraud

HYELM

Report and Financial Statements for the year ended 30 September 2024

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS AND TRUSTEES OF HYELM

identified during the audit. However, the primary responsibility for the prevention and detection of fraud rests with both management and those charged with governance of the charitable company.

Our approach was as follows:

- We obtained an understanding of the legal and regulatory requirements applicable to the charitable company and considered that the most significant are The Housing and Regeneration Act 2008 and the Accounting Direction for Registered Providers of Social Housing 2022, and UK financial reporting standards as issued by the Financial Reporting Council.
- We obtained an understanding of how the charitable company complies with these requirements by discussions with management and those charged with governance.
- We assessed the risk of material misstatement of the financial statements, including the risk of material misstatement due to fraud and how it might occur, by holding discussions with management and those charged with governance.
- We inquired of management and those charged with governance as to any known instances of non-compliance or suspected non-compliance with laws and regulations.
- Based on this understanding, we designed specific appropriate audit procedures to identify instances of non-compliance with laws and regulations. This included making enquiries of management and those charged with governance and obtaining additional corroborative evidence as required.

As part of an audit in accordance with ISAs (UK) we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purposes of expressing an opinion on the effectiveness of the group and parent charitable company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the trustees.
- Conclude on the appropriateness of the trustees' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the group and parent charitable company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the group or parent charitable company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the group to express an opinion on the consolidated financial statements. We are responsible for the direction, supervision and performance of the group audit. We remain solely responsible for our audit report.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

There are inherent limitations in the audit procedures described above. We are less likely to become aware of instances of non-compliance with laws and regulations that are not closely related to events and transactions reflected in the financial statements. Also, the risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting one resulting from error, as fraud may involve deliberate concealment by, for example, forgery or intentional misrepresentations, or through collusion.

HYELM

Report and Financial Statements for the year ended 30 September 2024

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS AND TRUSTEES OF HYELM

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006 and, in respect of the consolidated financial statements, to the charity's trustees, as a body, in accordance with Chapter 3 of Part 8 of the Charities Act 2011. Our audit work has been undertaken so that we might state to the charitable company's members and trustees those matters which we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to any party other than the charitable company, the charitable company's members, as a body, and the charity's trustees, as a body, for our audit work, for this report, or for the opinion we have formed.

Moore Kingston Smith LLP

Luke Holt (Senior Statutory Auditor)

28 March 2025

for and on behalf of Moore Kingston Smith LLP, Statutory Auditor

9 Appold Street
London
EC2A 2AP

Moore Kingston Smith LLP is eligible to act as auditor in terms of Section 1212 of the Companies Act 2006.

HYELM

Report and Financial Statements for the year ended 30 September 2024

Statement of Comprehensive Income for the year ended 30 September 2024

	Note	Group 2024 £	2023 £	Association 2024 £	2023 £
Turnover	2	1,449,715	1,412,644	1,459,949	1,461,535
Operating expenditure	2	(1,859,708)	(1,701,564)	(1,859,708)	(1,701,564)
Other income		-	-	-	-
Operating surplus / (deficit)	3	(409,993)	(288,920)	(399,759)	(240,029)
Loss relating to Fire Safety works	10	(744,572)	(567,123)	(744,572)	(567,123)
Impairment of development costs		(10,481,840)	(364,444)	(10,481,840)	(364,444)
Interest receivable	4	508,400	438,023	508,400	438,023
Interest and financing costs	5	(454,887)	(429,497)	(454,887)	(429,497)
Movement in fair value of financial instruments		-	-	-	-
Surplus / (deficit) before and after tax		<u>(11,582,892)</u>	<u>(1,211,960)</u>	<u>(11,572,658)</u>	<u>(1,163,069)</u>

The notes on pages 21 to 37 form part of these financial statements.

There are no recognised gains and losses other than those included in the Statement of Comprehensive Income.

All activities relate to continuing operations.

The financial statements have been prepared in accordance with UK Generally Accepted Accounting Practice (UK GAAP) including Financial Reporting Standard 102 (FRS 102) and the Housing SORP 2018: Statement of Recommended Practice for Registered Social Housing Providers and comply with the Accounting Direction for Private Registered Providers of Social Housing 2022. These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime within Part 15 of the Companies Act 2006.

The financial statements were approved by the Board on 18 March 2025.



Vanessa James
Chair



Debra Ives
Chief Executive

HYELM

Report and Financial Statements for the year ended 30 September 2024

Statement of Changes in Reserves for the year ended 30 September 2024

Group	General Reserve	Designated Reserves	Endowment Fund	Total
	£	£	£	£
Balance at 1 October 2022	25,457,852	97,937	6,110,481	31,666,270
Surplus / (Deficit) for the year	(1,346,103)	-	134,142	(1,211,961)
Transfer to designated reserves	-	-	-	-
Balance at 30 September 2023	24,111,749	97,937	6,244,623	30,454,309
Surplus / (Deficit) for the year	(7,712,185)	-	(3,870,707)	(11,582,892)
Transfer from designated reserves	-	-	-	-
Balance at 30 September 2024	16,399,564	97,937	2,373,916	18,871,417

Association

	General Reserve	Designated Reserves	Endowment Fund	Total
	£	£	£	£
Balance at 1 October 2022	25,532,561	97,937	6,110,481	31,740,979
Surplus / (Deficit) for the year	(1,297,212)	-	134,142	(1,163,070)
Transfer to designated reserves	-	-	-	-
Balance at 30 September 2023	24,235,349	97,937	6,244,623	30,577,909
Surplus / (Deficit) for the year	(7,701,951)	-	(3,870,707)	(11,572,658)
Transfer from designated reserves	-	-	-	-
Balance at 30 September 2024	16,533,398	97,937	2,373,916	19,005,251

HYELM

Report and Financial Statements for the year ended 30 September 2024

Statement of Financial Position as at 30 September 2024

Company No: 00244598

	Note	Group 2024 £	2023 £	Association 2024 £	2023 £
Fixed assets					
Property, plant and equipment	8	16,462,155	26,483,834	16,621,294	26,618,189
Other tangible fixed assets	9	712,915	320,435	712,915	320,435
		17,175,070	26,804,269	17,334,209	26,938,624
Current Assets					
Investments	11	-	-	100,000	100,000
Debtors	12	125,848	116,195	134,557	129,115
Cash and cash equivalents		12,433,117	14,326,444	12,361,665	14,290,830
		12,558,965	14,442,639	12,596,222	14,519,945
Creditors: Amounts falling due within one year	13	(3,442,983)	(3,022,722)	(3,505,545)	(3,110,783)
Net current assets		9,115,982	11,419,917	9,090,677	11,409,162
Total assets less current liabilities		26,291,052	38,224,186	26,424,886	38,347,786
Creditors: amounts falling due after more than one year	14	(7,419,635)	(7,769,877)	(7,419,635)	(7,769,877)
Total net assets		18,871,417	30,454,309	19,005,251	30,577,909
Reserves					
Unrestricted fund		16,399,564	24,111,749	16,533,398	24,235,349
Designated fund	18	97,937	97,937	97,937	97,937
Endowment fund	19	2,373,916	6,244,623	2,373,916	6,244,623
Total Reserves		18,871,417	30,454,309	19,005,251	30,577,909

The financial statements were approved by the Board on 18 March 2025.



Vanessa James
Chair



Debra Ives
Chief Executive

HYELM
Report and Financial Statements for the year ended 30 September 2024
Statement of Cash Flows for the year ended 30 September 2024

Group	Note	2024 £	2023 £
Net cash generated from operating activities	20	309,539	(140,385)
Purchase of tangible fixed assets		(1,335,332)	(2,930,730)
Costs of fire safety work		(744,572)	(567,123)
Interest received		508,400	438,023
		(1,571,504)	(3,059,830)
Cash flow from financing activities			
Interest paid		(454,887)	(429,497)
Repayment of borrowings		(176,475)	(170,063)
		(631,362)	(599,560)
Net change in cash and cash equivalents		(1,893,327)	(3,799,775)
Cash and cash equivalents at beginning of year		14,326,444	18,126,219
Cash and cash equivalents at end of year		12,433,117	14,326,444

HYELM

Notes to the Financial Statements for the year ended 30 September 2024

1. Accounting Policies

Company Information

Hyelm is a limited company domiciled and incorporated in England and Wales. The registered office is 43-51 New North Road, London, N1 6JB.

Accounting Basis

The financial statements have been prepared in accordance with UK Generally Accepted Accounting Practice (UK GAAP) including Financial Reporting Standard 102 (FRS 102) and the Housing SORP 2018: Statement of Recommended Practice for Registered Social Housing Providers and comply with the Accounting Direction for Private Registered Providers of Social Housing 2022.

The charitable company is a public benefit entity for the purposes of FRS 102.

Arthur West House Limited is a wholly owned subsidiary of Hyelm, the company having been incorporated on 16 July 2015. The principal activity of the company is to carry out development activities on behalf of The Hyelm Group.

Hyelm is the sole corporate trustee of The Ames House Trust ("Ames House") which was an unincorporated charitable trust operating in London and is accounted for as a branch of Hyelm in accordance with the policy guidance "E14 – Preparing limited charities' accounts".

The company is required to prepare group accounts under section 248 of the Companies Act 2006 and these financial statements present information relating to the company and group.

The financial statements are prepared in sterling which is the functional currency of the company. Monetary amounts in these financial statements are rounded to the nearest pound.

Accounting Policies

The Board has reviewed The Group's accounting policies and is satisfied that they are appropriate.

Going concern

After making enquiries, the Board has a reasonable expectation that The Group has adequate resources to continue in operational existence for the foreseeable future, being a period of twelve months after the date on which the report and financial statements are signed.

Turnover and revenue recognition

Turnover comprises rental income from residents' receivable in the year and income from the provision of sporting, recreational or social facilities.

Rental income is recognised on the execution of tenancy agreements. Other income is recognised as receivable on the delivery of services provided.

Housing Properties

Housing properties are principally properties available for rent and are stated at cost less depreciation. Cost includes the cost of acquiring land and buildings, development costs, interest charges incurred during the development period and expenditure incurred in respect of improvements.

Improvements are works which result in an increase in the net rental income, such as a reduction in future maintenance costs, or result in a significant extension of the useful economic life of the property in the business. Only the direct overhead costs associated with new developments or improvements are capitalised.

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Notes to the Financial Statements for the year ended 30 September 2024

Depreciation of Housing Properties

Hyelm separately identifies the major components which comprise its housing properties, and charges depreciation so as to write down the cost of each component to its estimated residual value on a straight-line basis, over its estimated useful economic lives in the business.

The Group depreciates the major components of its housing properties over the following periods:

Main structure	50 years
Roofs	30 years
Lifts	30 years
Windows & External Doors	15 years
Kitchens	15 years
Bathrooms	15 years
Internal Doors	15 years
Electrical and mechanical equipment	10-15 years

Freehold land is not depreciated.

Other Tangible Fixed Assets and Depreciation

Depreciation is provided evenly on the cost of other tangible fixed assets to write them down to their estimated residual values over their expected useful lives. The principal annual rates for other assets are:

Fixtures and fittings	10% - 25%
Computer Equipment	20% - 33%

Gains or losses arising on the disposal of other tangible fixed assets are determined as the difference between the disposal proceeds and the carrying amount of the assets and are recognised as part of the surplus/deficit of the year.

Impairment

Assets are reviewed for impairment on an annual basis. Where there is evidence of impairment, fixed assets are written down to the recoverable amount, or to depreciated replacement cost. Any such write down is charged to the operating surplus.

Social Housing Grant

Social housing grant (SHG) is receivable from the Homes and Communities Agency (the HCA), local authorities, and other government organisations. Government grants received for housing are recognised in income and expenditure over the useful life of the housing property structure and, where applicable, its individual components (excluding land) under the accruals model.

Government grants received in respect of revenue expenditure is credited to the income and expenditure account over the same period as the expenditure to which they relate once reasonable assurance has been gained that the entity will comply with the conditions and that the funds will be received.

Grants due from government agencies or received in advance are included as current assets or liabilities.

Government grants received for housing purposes are subordinated to the repayment of loans by agreement with the Homes and Communities Agency. SHG released on sale of a property may be repayable but is normally available to be recycled and are credited to a Recycled Capital Grant Fund and included in the statement of financial position in Creditors.

If there is no requirement to recycle or repay the grant on disposal of the asset, any unamortised grant remaining within creditors is released and recognised as income in the income and expenditure account.

Where individual components are disposed of and this does not create a relevant event for recycling purposes, any grant that has been allocated to the component is released to the income and expenditure account. Upon disposal of the associated property, The Group is required to recycle these proceeds and recognise them as a liability.

Employees Benefits

Short term employee benefits and contributions to defined contribution plans are recognised as an expense in the period in which they are incurred.

HYELM

Notes to the Financial Statements for the year ended 30 September 2024

Debtors

Short term debtors are measured at transaction price, less any impairment.

Cash and Cash Equivalents

Cash and cash equivalents include cash in hand, deposits on call with banks, other short-term investments with original maturities of three months or less and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

Creditors

Short term trade creditors are measured at the transaction price. The loan from Allied Irish Bank is considered to be a basic financial instrument and has therefore been included within the accounts at amortised cost.

Current Asset Investments

Where these are held, they are stated at market value.

Investment Income

Interest from Certificates of Deposit and Fixed Interest Bonds is accounted for on a receivable basis.

Dividend income is accounted for on a received rather than receivable basis. The difference is not material to the accounts.

Interest Payable

Interest is capitalised on borrowings to finance developments. Other interest is charged to the income and expenditure account during the year.

Loan Issue Costs

Loan Issue Costs reflect arrangement fees payable in respect of loan facilities. Loan issue costs are amortised over the term of the respective loan facility and offset against loan balances within creditors.

Liquid Resources

Liquid Resources are readily disposable current asset investments.

Pensions

The Group does not provide a defined benefit pension scheme. Employees are, subject to eligibility, automatically enrolled into the NEST pension scheme to which employees contribute a minimum of 5% of basic salary, the Company will make contributions up to a maximum of 7.5% of basic salary (Chief Executive 10%). Hyelm's contributions to employees' personal pension schemes are expensed as they occur.

Members' Capital Subscriptions

Members have historically paid a single subscription of £1, due and payable on the first day of the month after they have been admitted to the membership. This requirement was rescinded at the Annual General Meeting held on 28 April 2012. Balances held will be repaid to members on request.

Stock

Stock is calculated at the lower of cost or net realisable value.

VAT

The Group charges Value Added Tax (VAT) on some its income and is able to recover part of the VAT it incurs on expenditure. The financial statements include VAT to the extent that it is suffered by The Group and not recoverable from HM Revenue and Customs. The balance of VAT payable or recoverable at the year-end is included as a current liability or asset.

Development Fund (designated reserve)

The development fund represents funds available to meet future development expenditure which falls within The Group's objectives.

Club Activities Fund (designated reserve)

The club activities fund supports expenditure in respect of non-accommodation activities such as the provision of sporting, recreational and social facilities.

Any surplus achieved through the provision of such activities is returned to the fund.

HYELM

Notes to the Financial Statements for the year ended 30 September 2024

Financial Instruments

The Group has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the Group's balance sheet when the company becomes party to the contractual provisions of the instrument.

Basic financial assets

Basic financial assets, which include trade and other debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest.

Classification of financial liabilities

Financial liabilities and equity instruments are classified according to the substance of the contractual arrangements entered into. An equity instrument is any contract that evidences a residual interest in the assets of the company after deducting all its liabilities.

Basic financial liabilities

Basic financial liabilities, including trade and other creditors, bank loans, loans from Group companies and preference shares that are classified as debt, are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest.

Debt instruments are subsequently carried at amortised costs, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of business from suppliers. Accounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade payables are recognised initially at transaction price and are subsequently measured at amortised cost using the effective interest method.

Judgments and key sources of estimation uncertainty

In the application of the charitable company's accounting policies, the Directors are required to make judgements, estimates and assumptions about the carrying value of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and in future periods where the revision affects both current and future periods.

In preparing these financial statements judgements have been made in respect of the accounting treatment of the fire safety works which are not considered enhance the carrying value of the Od Street property and have therefore been written off in the Statement of Comprehensive income.

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Notes to the Financial Statements for the year ended 30 September 2024

2. Particulars of turnover, operating costs and operating surplus

Group	The Group 2024			The Group 2023		
	Turnover	Operating costs	Operating deficit	Turnover	Operating costs	Operating deficit
	£	£	£	£	£	£
Letting of residential accommodation	<u>1,302,131</u>	<u>1,740,873</u>	<u>(438,742)</u>	<u>1,270,730</u>	<u>1,554,971</u>	<u>(284,241)</u>
Other residential accommodation activities						
Other income	704	-	704	90	-	90
	<u>704</u>	<u>-</u>	<u>704</u>	<u>90</u>	<u>-</u>	<u>90</u>
Non-residential accommodation activities	146,880	118,835	28,045	141,824	146,593	(4,769)
	<u>1,449,715</u>	<u>1,859,708</u>	<u>(409,993)</u>	<u>1,412,644</u>	<u>1,701,564</u>	<u>(288,920)</u>
	Association 2024			Association 2023		
	Turnover	Operating costs	Operating deficit	Turnover	Operating costs	Operating deficit
	£	£	£	£	£	£
Letting of residential accommodation	<u>1,302,131</u>	<u>1,740,873</u>	<u>(438,742)</u>	<u>1,270,730</u>	<u>1,554,971</u>	<u>(284,241)</u>
Other residential accommodation activities						
Other income	704	-	704	90	-	90
	<u>704</u>	<u>-</u>	<u>704</u>	<u>90</u>	<u>-</u>	<u>90</u>
Non-residential accommodation activities	157,114	118,835	38,279	190,715	146,593	44,122
	<u>1,459,949</u>	<u>1,859,708</u>	<u>(399,759)</u>	<u>1,461,535</u>	<u>1,701,564</u>	<u>(240,029)</u>

HYELM

Notes to the Financial Statements for the year ended 30 September 2024

2 (ii) Particulars of income and expenditure from the letting of intermediate and sub market rent accommodation

Housing accommodation 125 bed spaces (2020: 125 bed spaces)

Group and Association	2024			2023		
	Private Rented £	Intermediate Rent £	Total £	Private Rented £	Intermediate Rent £	Total £
Rent receivable net of identifiable service charges	415,834	596,813	1,012,647	407,511	584,870	992,381
Service Charge income	93,629	135,855	229,484	89,086	129,263	218,349
Other revenue grants - SHG released	-	60,000	60,000	-	60,000	60,000
Turnover from the letting of residential accommodation	509,463	792,668	1,302,131	496,598	774,132	1,270,730
Management	230,961	331,480	562,441	186,876	268,208	455,084
Service charge costs	99,981	143,495	243,476	125,810	180,566	306,376
Other service costs	169,392	243,115	412,507	100,365	144,046	244,411
Routine maintenance	19,137	27,467	46,604	21,893	31,422	53,315
Planned maintenance	15,876	22,785	38,661	56,555	81,169	137,724
Major repairs expenditure	-	-	-	-	-	-
Bad debts	30,936	-	30,936	24,131	-	24,131
Depreciation on housing properties	166,822	239,426	406,248	137,125	196,805	333,930
Other costs	-	-	-	-	-	-
Operating costs on residential lettings	733,105	1,007,769	1,740,873	652,755	902,215	1,554,971
Operating surplus / (loss) on residential lettings	(223,642)	(215,101)	(438,742)	(156,158)	(128,083)	(284,241)
Void Losses	65,622	148,021	213,643	16,812	147,090	163,902

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Notes to the Financial Statements for the year ended 30 September 2024

3. Operating Surplus/(Deficit)

	Group		Association	
	2024	2023	2024	2023
	£	£	£	£
Operating surplus/(deficit) for the year is after charging:				
Depreciation on housing properties	406,248	333,930	406,248	333,930
Depreciation on tangible, owned fixed assets	76,443	50,300	76,443	50,300
	482,691	384,230	482,691	384,230
Auditor's remuneration (excluding VAT)				
Fees payable for financial statements audit	20,100	20,100	20,100	20,100
Fees payable for audit of subsidiaries	2,600	2,600	-	-
Total audit Services	22,700	22,700	20,100	20,100
- Tax compliance services	1,560	1,560	810	810
Total non-audit services	1,560	1,560	810	810

4. Interest receivable and other income - Group and Association

	2024	2023
	£	£
Interest receivable and similar income	508,400	438,023
Less: Notional RCGF interest (note 16)	-	-
	508,400	438,023

5. Interest and financing costs - Group and Association

	2024	2023
	£	£
Loans and bank overdrafts	322,126	328,536
Amortisation of loan issue costs	1,400	1,400
Notional RCGF interest (note 16)	131,361	99,561
	454,887	429,497

HYELM

Notes to the Financial Statements for the year ended 30 September 2024

6. Employees – Group and Association

	2024 Number	2024 FTE	2023 Number	2023 FTE's
Average monthly employees (including the Chief Executive) and expressed as full-time equivalents based on 35 hour week	<u>6.4</u>	<u>5.6</u>	<u>7</u>	<u>6.6</u>
Administration	4	3.6	4	3.6
Housing	2.4	2	3	3
	<u>6.4</u>	<u>5.6</u>	<u>7</u>	<u>6.6</u>

Hyelm

	2024	2023
Employee Costs:	£	£
Wages and salaries	203,422	214,269
Social security costs	16,713	22,598
Other pension costs	12,604	15,760
	<u>232,739</u>	<u>252,627</u>

The Group

	2024	2023
Employee Costs:	£	£
Wages and salaries	284,767	300,964
Social security costs	27,549	33,007
Other pension costs	19,380	22,226
	<u>331,696</u>	<u>356,197</u>

7. Board members and executive directors – Group and Association

	2024 £	2023 £
Emoluments of the Company's Chief Executive, Director of Finance & Director of Operations including pension contributions.	<u>169,494</u>	<u>156,447</u>
Emoluments of the Chief Executive, who was the highest paid "Director", excluding pension contributions.	<u>85,734</u>	<u>74,783</u>
Contributions to the Chief Executive's personal pension plan.	<u>4,364</u>	<u>5,549</u>

No members of staff were paid more than £60,000 in the current or previous year other than the Chief Executive (as disclosed above) and the Director of Finance. No emoluments were paid to members of the Board during the year.

Expenses paid during the year to members of the Board amounted to £Nil (2022: £504).

HYELM

Notes to the Financial Statements for the year ended 30 September 2024

8. Fixed Assets – housing properties – Group

	Housing properties held for letting £	Housing properties for letting under construction £	Total housing properties £
Cost			
At 1 October 2023	16,134,648	14,688,526	30,823,174
Work in progress	-	842,629	842,629
Component replacement	-	-	-
Enhancements	23,780	-	23,780
At 30 September 2024	16,158,428	15,531,155	31,689,583
Depreciation			
At 1 October 2023	4,339,340	-	4,339,340
Depreciation charged during year	406,248	-	406,248
Impairment during the year	-	10,481,840	10,481,840
At 30 September 2024	4,745,588	10,481,840	15,227,428
Net book value			
At 30 September 2024	11,412,840	5,049,315	16,462,155
At 30 September 2023	11,795,308	14,688,526	26,483,834

Fixed assets - housing properties - The Association

	Housing properties held for letting £	Housing properties for letting under construction £	Total housing properties £
Cost			
At 1 October 2023	16,134,648	14,822,881	30,957,529
Work in progress	-	867,413	867,413
Component replacement	-	-	-
Enhancements	23,780	-	23,780
At 30 September 2024	16,158,428	15,690,294	31,848,722
Depreciation and Impairment			
At 1 October 2023	4,339,340	-	4,339,340
Depreciation charged during year	406,248	-	406,248
Impairment during the year	-	10,481,840	10,481,840
At 30 September 2024	4,745,588	10,481,840	15,227,428
Net book value			
At 30 September 2024	11,412,840	5,208,454	16,621,294
At 30 September 2023	11,795,308	14,822,881	26,618,189

HYELM

Notes to the Financial Statements for the year ended 30 September 2024

8. Fixed Assets – housing properties *continued*

Expenditure on works to existing properties - The Group and Hyelm

	2024	2023
	£	£
Improvement works capitalised	23,780	-
Components capitalised	-	-
Amounts charged to income and expenditure	-	-
	<u>23,780</u>	<u>-</u>

Social housing assistance - The Group and Hyelm

	2024	2023
	£	£
Total accumulated social housing grant received or receivable at 30 September:		
Capital Grant	<u>3,000,000</u>	<u>3,000,000</u>
	<u>3,000,000</u>	<u>3,000,000</u>

Housing properties book value net of depreciation

	Group	Association	Group	Association
	2024	2024	2023	2023
	£	£	£	£
Freehold land and buildings	<u>16,462,155</u>	<u>16,621,294</u>	<u>26,483,834</u>	<u>26,618,189</u>

HYELM

Notes to the Financial Statements for the year ended 30 September 2024

9. Tangible fixed assets - other - The Group and Hyelm

	Furniture & equipment	Computer equipment	Total
	£	£	£
Cost at 1 October 2023	916,418	136,941	1,053,359
Additions	462,198	6,725	468,923
Cost at 30 September 2024	<u>1,378,616</u>	<u>143,666</u>	<u>1,522,282</u>
Depreciation at 1 October 2023	663,573	69,351	732,924
Charged during year	52,930	23,513	76,443
Eliminated on Disposal	-	-	-
Depreciation at 30 September 2024	<u>716,503</u>	<u>92,864</u>	<u>809,367</u>
Net book value:			
At 30 September 2024	<u>662,113</u>	<u>50,802</u>	<u>712,915</u>
At 1 October 2023	<u>252,845</u>	<u>67,590</u>	<u>320,435</u>

10. Costs associated with Fire Safety works

	2024	2023
	£	£
Fire Safety Costs	744,572	567,123
Loss in respect of Fire Safety Works	<u>744,572</u>	<u>567,123</u>

11. Investments

	Group		Association	
	2024	2023	2024	2023
	£	£	£	£
Investment in subsidiary	-	-	100,000	100,000
	<u>-</u>	<u>-</u>	<u>100,000</u>	<u>100,000</u>

Arthur West House Limited is a wholly owned subsidiary of Hyelm. At the 30 September 2023 Hyelm held 100,000 ordinary shares of £1 each (2020: £100,000).

HYELM

Notes to the Financial Statements for the year ended 30 September 2024

12. Debtors

	Group		Association	
	2024	2023	2024	2023
	£	£	£	£
Due within one year				
Rent and service charge receivable	113,932	81,988	113,932	81,988
Provision for bad and doubtful debts	(105,189)	(74,424)	(105,189)	(74,424)
	8,743	7,564	8,743	7,564
Other debtors	3,204	3,146	3,184	3,146
Due from subsidiary	-	-	-	34,297
Prepayments	84,632	45,281	84,632	45,281
VAT due	7,735	21,377	-	-
Accrued income	21,534	38,827	37,998	38,827
Total debtors	125,848	116,195	134,557	129,115

13. Creditors amounts falling due within one year - The Group and Hyelm

	Group		Association	
	2024	2023	2024	2023
	£	£	£	£
Recycled capital grant fund (note 16)	2,635,976	2,504,615	2,635,976	2,504,615
Debt (note 17)	291,641	177,874	291,641	177,874
Loan issue costs	-	-	-	-
Trade creditors	52,838	119,431	46,000	105,548
Rent and service charges paid in advance	30,802	38,298	30,802	38,298
Due to subsidiary (note 24)	-	-	109,029	109,587
Deferred capital grant (note 15)	60,000	60,000	60,000	60,000
Other taxation and social security	13,275	15,660	13,275	15,660
Other creditors	3,794	3,546	3,794	3,546
Accruals and deferred income	354,657	103,298	315,028	95,655
	3,442,983	3,022,722	3,505,545	3,110,783

14. Creditors falling due after more than one year - The Group and Hyelm

	2024	2023
	£	£
Debt (note 17)	5,422,627	5,714,269
Loan issue costs (note 17)	(15,458)	(16,858)
Deferred capital grant (note 15)	2,012,466	2,072,466
	7,419,635	7,769,877

HYELM

Notes to the Financial Statements for the year ended 30 September 2024

15. Deferred capital grant – Group and Association

	2024	2023
	£	£
At 1 October 2023	2,192,466	2,192,466
Released to income in year	(60,000)	(60,000)
At 30 September 2024	<u>2,132,466</u>	<u>2,132,466</u>

	2024	2023
	£	£
Amounts to be released within one year	60,000	60,000
Amounts to be released in more than one year	2,012,466	2,072,466
	<u>2,072,466</u>	<u>2,132,466</u>

The deferred capital grant relates to the New North Road property and may be repayable in full should the property be sold.

16. Recycled capital grant fund – Group and Association

	2024	2023
	£	£
At 1 October 2023	2,504,615	2,405,054
Interest accrued (note 4)	131,361	99,561
	<u>2,635,976</u>	<u>2,504,615</u>
Repayment of grant	-	-
At 30 September 2024	<u>2,635,976</u>	<u>2,504,615</u>

The recycled capital grant arose in the year ended 30 September 2015 on the sale of Arthur West House.

HYELM

Notes to the Financial Statements for the year ended 30 September 2024

17. Debt analysis – Group and Association

	2024 £	2023 £
Due within one year		
Bank loans	291,641	177,874
Less: issue costs	-	-
	291,641	177,874
Due after more than one year		
Bank loans	5,422,627	5,714,269
Less: issue costs	(15,458)	(16,858)
	5,407,169	5,697,411

The loan from Allied Irish Bank (GB) is secured by a legal charge over the Old Street Development and is repayable within 30 years. The loan bears a fixed interest rate of 5.5% over the whole term, with capital repayments having commenced during the year to 15 October 2013.

	2024 £	2023 £
Within one year or on demand	291,641	177,874
One year or more but less than two years	308,015	291,641
Two years or more but less than five years	1,134,453	976,852
Five years or more	3,964,701	4,428,918
	5,698,810	5,875,285

18. Designated fund – Group and Association

The Group holds funds designated for development expenditure and for supporting non-accommodation activities for residents such as recreational and social activities. Any surpluses generated are returned to the fund.

	£
Balance at 1 October 2022	97,937
Transfers in year	-
Balance at 30 September 2023	97,937
Transfers in year	-
Balance at 30 September 2024	97,937

HYELM

Notes to the Financial Statements for the year ended 30 September 2024

19. Endowment fund – Group and Association

The endowment fund held by The Group is the original endowment to The Ames House Trust to which trading surpluses/deficits and investment gains/losses have been added over the years, together with the proceeds from properties sold.

	£
Balance at 1 October 2022	6,110,481
Surplus for the year	<u>134,142</u>
Balance at 30 September 2023	6,244,623
Deficit for the year	<u>(3,870,707)</u>
Balance at 30 September 2024	<u>2,373,916</u>

20. Consolidated cash flow from operating activities

	2024	2023
	£	£
(Deficit)/Surplus for the year	(409,993)	(288,920)
<i>Adjustments for non-cash items</i>		
Depreciation/impairment of tangible fixed assets	10,964,531	384,230
Abortive development costs	(10,481,840)	(364,444)
(Increase)/decrease in debtors	(9,653)	(18,724)
(Decrease) / increase in creditors	306,494	207,473
Government grants utilised in the year	<u>(60,000)</u>	<u>(60,000)</u>
Net cash generated from operating activities	<u>309,539</u>	<u>(140,385)</u>

21. Capital commitments

The Board have agreed to a programme of remedial fire safety and refurbishment works for the Old Street building. This work is being done on a floor by floor basis and at the year end capital commitments totalling £41,780 had been entered into in respect of these works.

22. Post balance sheet events

There are no post balance sheet events to report.

HYELM

Notes to the Financial Statements for the year ended 30 September 2024

23. Legislative provisions

Hyelm is incorporated under the Companies Act.

24. Related parties

Arthur West House limited is a wholly owned subsidiary of Hyelm, a charitable company registered in England and Wales. Hyelm is considered to be the ultimate controlling party. The sum of £109,029 excluding VAT (2023: £109,587) was due to Arthur West House Limited at the end of the financial year in respect of development services provided during the year. The sum of £16,464 (2023 £34,297) was due from Arthur West House Limited in relation to services provided by HYELM to Arthur West House Limited.

25. Financial instruments

	Group		Association	
	2024	2023	2024	2023
	£	£	£	£
Carrying amount of financial assets measured at amortised cost	<u>41,216</u>	<u>70,914</u>	<u>49,925</u>	<u>83,834</u>
Carrying amount of financial liabilities measured at amortised cost	<u>6,171,703</u>	<u>6,178,157</u>	<u>6,234,265</u>	<u>6,266,218</u>

26. Operating leases

Residents in Hyelm's properties enter into assured shorthold tenancy agreements with a minimum length of six months. In addition to the residential accommodation provided, Hyelm has leased office accommodation to third parties.

	Group		Association	
	2024	2023	2024	2023
	£	£	£	£
Not later than 1 year	<u>65,681</u>	<u>30,410</u>	<u>65,681</u>	<u>30,410</u>
	<u>65,681</u>	<u>30,410</u>	<u>65,681</u>	<u>30,410</u>

This note shows the committed income under operating lease contracts expected to be earned post year end by Hyelm.

27. Post balance sheet events

Subsequent to the balance sheet date the company's loan from Allied Irish Bank has been sold to Promontoria Holding 463 B.V. (an affiliate of Cerberus Capital Management, L.P.). The commercial terms of the loan remain unchanged.

HYELM

England & Wales - Charity number 215575

Accounts



(Consolidated Accounts)

(Limited by Guarantee)

**Report and Financial Statements for the Year Ended
30 September 2023**

HYELM is a company limited by guarantee, registration No. 00244598, and is registered with the Regulator of Social Housing No. HO312. HYELM is charitable and is registered with the Charity Commission No. 215575.

HYELM
Report and Financial Statements for the year ended
30 September 2023

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HYELM

Report and Financial Statements for the year ended 30 September 2023

Members, Senior Staff, Advisors and Bankers

Board

Chair	Vanessa James
Vice Chair	Ruth Goldfeather to 22 August 2023 Joanne Foster from 22 August 2023
Ordinary Members	Joanne Foster Joel Inbakumar Rhiannon Meredith Andrew Brainin Febechi Chukwu Christopher Forster to 31 January 2023 Simon Wright

Senior Staff

Chief Executive	Simon Wright
Director of Finance & Company Secretary	Martin Grundy

Auditors

Moore Kingston Smith LLP
9 Appold Street
London
EC2A 2AP

Principal Investment Advisors

Savills
33 Margaret Street
London
W1G 0JD

Principal Bankers

Barclays Bank 28 Hampstead High Street Hampstead London NW3 1QB	Allied Irish Bank 10 Berkeley Square London W1J 6AA
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Registered Office

43-51 New North Road
London
N1 6JB

HYELM

Report and Financial Statements for the year ended 30 September 2023

Report of the Board

Report of the Board

The Board is pleased to present its report and financial statements based on a limited company format and in accordance with accounting requirements by legislation and as set out in the Statement of Recommended Practice 'Accounting by Registered Social Landlords' ('SORP' – Update 2018).

Review of the Period

The Board reports a deficit of £1,211,961 for the year to 30 September 2023 (2022: surplus £113,575). The surplus achieved in 2022 was due to the recovery of monies in relation to the Fire Safety work which is being undertaken to the Old Street building. Without these monies an operating deficit of £200k would have been incurred. The operating deficit in 2023 is higher at £289k and this is mainly due to the cost of roofing repairs, increased utility and health and safety costs.

The enhanced fire safety measures at the Old Street building have continued to be in place whilst arrangements are made for the remediation works to be carried out. The second phase of these works is now underway and the programme of works is likely to last another 2 years until all the works are satisfactorily completed. The cost of the fire safety works and enhanced fire safety measures during the year was £567,123 increasing the total cost incurred to date to £2,205,596.

Following the termination last year of the construction contract on the site in Colindale, opportunities for the redevelopment of the site have continued to be explored. Whilst a plan for this site is being developed site holding costs of £283k have been incurred and as these do not add to the value of the site they have been expensed in the year. Additional costs have also been incurred in reviewing the potential to add additional bedrooms to the Old Street site and as this project does not currently seem viable these costs have also been expensed during the year.

Legal Status

The HYELM Group comprises HYELM, a Company Limited by Guarantee and which does not have share capital, The Ames House Trust, a charity established under Trust Deed, and Arthur West House Limited, a private limited company which is a wholly owned subsidiary of HYELM.

HYELM is a non-profit making concern registered as a Charity and a Registered Provider under the Housing Acts. The Ames House Trust is accounted for as a branch of HYELM due to a uniting direction in place with the Charity Commission.

The consolidated accounts show the financial position of The Group as a whole, and for the Association which includes HYELM and The Ames House Trust.

Principal Activity and Public Benefit

HYELM provides high standards of affordable accommodation, services and facilities in homely environments for London's key workers, now referred to as priority groups, and for young people on low to moderate incomes who are coming to or are in the capital to work or to study.

The Board confirms that it has referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing HYELM's aims and objectives and in formulating plans.

Format of Financial Statements

The Board is pleased to present its report and financial statements based on a limited company format and in accordance with accounting requirements by legislation and as set out in the Statement of Recommended Practice 'Accounting by Registered Social Landlords' ('SORP' – Update 2018).

Future Plans

The Board has adopted a strategic plan – *Making a real difference* – for the period 2019-2022. The strategic plan focuses on three key activities:

- Our development programme,
- Our existing operation
- Our communities and people.

Our Development programme – The Group's objective is to develop and provide high standards of affordable, rented accommodation, facilities and services for a further 250 young people in two or more new housing schemes in London. The first phase of the development programme was on the Colindale

HYELM

Report and Financial Statements for the year ended 30 September 2023

Report of the Board

site on which it was planned to provide accommodation for 156 young people. The construction project on this site was terminated in 2022 and future plans for the site will continue to be explored during 2024.

Our Existing operation – The Group’s objective is to continue to provide high standards of contemporary, affordable rented accommodation at the Old Street Scheme, whilst remaining a financially sound organisation with efficient systems providing effective controls.

Our communities and people – The Group’s objective is to provide positive, stable, safe environments for our housing schemes. During the year a number of social events have been organised to further develop a sense of community and have supported residents in securing new accommodation when they feel ready to move on. We have met with all our residents during the year to discuss their individual needs including move on accommodation, maintenance issues, any issues with mould and more recently, the change in our complaints procedure.

Board

The Board has reviewed the recommendations of the National Housing Federations Code of Governance 2020. With the exception that the Board has decided not to establish a separate audit committee the Board complies with the Code. It is felt that given the size of the organisation, audit issues can be dealt with by the Board and no separate audit committee is required. The Board has also adopted, and is compliant with, the National Housing Federation Code of Conduct issued in 2012. HYELM is a member of the Federation.

HYELM has implemented a comprehensive Board and Board members appraisal process and a governance development plan which is reviewed and updated annually.

In accordance with the Articles of Association, the Chair, Vanessa James is required to stand down at the 2024 Annual General Meeting but remains eligible for re-election for a second term of three years. In addition new Ordinary Board members David Capel, Jon Clowes and Jay Doshi are required to be elected for a first term of three years at the 2024 Annual General Meeting.

VALUE FOR MONEY STATEMENT 2024

Introduction

The Value for Money Standard 2018

The 2018 Value For Money Standard published in April 2018 requires that Registered Providers must:

- Clearly articulate their strategic objectives.
- Have an approach agreed by their board to achieving value for money in meeting these objectives and demonstrate their delivery of value for money to stakeholders.
- Through their strategic objectives, articulate their strategy for delivering homes that meet a range of needs.
- Ensure that optimal benefit is derived from resources and assets and optimise economy, efficiency and effectiveness in the delivery of their strategic objectives.

The Standard requires that that Registered Providers must demonstrate:

- A robust approach to achieving value for money – this must include a robust approach to decision making and a rigorous appraisal of potential options for improving performance.
- Regular and appropriate consideration by the board of potential value for money gains – this must include full consideration of costs and benefits of alternative commercial, organisational and delivery structures.
- Consideration of value for money across their whole business and where they invest in non-social housing activity, they should consider whether this generates returns commensurate to the risk involved and justification where this is not the case.
- That they have appropriate targets in place for measuring performance in achieving value for money in delivering their strategic objectives, and that they regularly monitor and report their performance against these targets.

It is also a requirement that Registered Providers must annually publish evidence in the statutory accounts to enable stakeholders to understand the provider’s:

- Performance against its own value for money targets and any metrics set out by the Regulator, and how that performance compares to peers.

HYELM

Report and Financial Statements for the year ended 30 September 2023

Report of the Board

- Measurable plans to address any areas of underperformance, including clearly stating any areas where improvements would not be appropriate and the rationale for this.

The Hyelm Group is committed to finding ways to provide excellent services whilst at the same time seeking to reduce costs and improve efficiency. To ensure that we can measure efficiency gains and to provide meaningful comparisons with other organisations providing similar services, the Board has adopted the 2018 Value for Money Standard for Registered Providers of Social Housing.

How We Deliver Value For Money

Although The Hyelm Group does not provide social housing – the Old Street development provides a mix of accommodation on intermediate and affordable rents for young people on low incomes - the Value For Money standard provides a framework for measuring performance in a consistent manner.

Achieving Value for Money (VFM) is a fundamental element of our objective to become a top quartile performing organisation.

We see VFM as the process of delivering savings and improving quality by simplifying everything that we do and by achieving a balance between costs, quality and results.

This statement outlines our approach to achieving VFM in meeting our objectives with reference to our financial, social and environmental returns, and measures performance using the metrics included within the 2018 Value for Money Standard.

Value For Money is embedded within our business in the following ways:

Governance

Board members' duties include reviewing the efficiency of our operations and our Value For Money performance as well as ensuring compliance with the regulatory Value For Money standard.

The Board discusses our Value For Money Policy and Statement at least annually and reviews the operational and financial performance of the business quarterly.

Financial Management

We operate a robust budgeting process that sets out the financial parameters within which our organisation is required to work to deliver improvements in the services that we provide to our residents and others who work with us.

The business planning process helps to ensure that our resources and assets are used in the most appropriate ways to deliver our objectives.

Our budget and business plan targets are structured to ensure that effective use is made of our resources each year to strengthen our capacity to develop new homes and enhance our services.

Procurement

We continuously seek to obtain Value For Money from our suppliers and look to rationalise contracts and re-tender when necessary to ensure that the services that we receive from them meet and deliver our business objectives.

Where appropriate, we undertake an options appraisal process to ensure that there is a robust business case for investment/divestment decisions and that returns are optimised.

Managing Performance

We continually review our performance and benchmark ourselves against our peer groups. A key objective of our Strategic Plan is to achieve top quartile performance for financial strength and quality of services. The Board reviews performance information on a regular basis.

We have set ourselves the challenge of benchmarking our performance against that of other organisations that provide similar services within the social housing sector and not for profit housing sectors.

Comparative analysis is based on information provided by HouseMark, Acuity's clients in London and other publicly available information.

HYELM

Report and Financial Statements for the year ended 30 September 2023

Report of the Board

Resident Focus

Improving resident engagement and obtaining regular feedback in relation to our services are key objectives for the life of our Strategic Plan.

Acuity is commissioned to undertake an independent satisfaction survey of our residents on an annual basis and collect data on their opinions of, and attitudes towards, HYELM and the services we provide. Their survey has been designed using the new Tenant Satisfaction Measures from the Regulator of Social Housing.

Our People

Our staff are critical to the organisation for the delivery of services to our residents. Providing training and support to our staff is essential to ensure that we maximise their capability. Salary and benefits packages are reviewed every three years. The review includes a benchmarking exercise to ensure that the salaries and benefits that staff receive are comparable with our peer group.

In 2020 as part of our longer term strategy we reviewed our staffing structure to ensure that the right number of appropriately skilled staff will be in place to manage a growing organisation. The structure will be further reviewed as needs change.

Our Strategic Plan

The Strategic Plan focuses on three key activities:

1. Our development programme

Part funded by the sale proceeds of our Hampstead property, we will further develop and expand our accommodation, services and facilities to help meet increasing demand and changing needs.

More specifically, we will

- Consider how the site we own in Colindale can be best used to meet our development objectives.
- Research, adopt and begin to implement strategies for future growth and for the development of additional accommodation alongside our consideration of the Colindale site.

2. Our existing operation

Throughout the delivery of our development programme we will continue to manage our existing operation in an efficient and effective manner.

More specifically we will

- continue to provide high standards of contemporary affordable rented accommodation facilities and services at our Old Street scheme that reflect the needs and expectation of those whom we set out to house.
- Continue to be a financially sound organisation with efficient systems providing effective controls that reflect our requirements. Maximising value will continue to underpin our work.
- Use new technologies, IT and modern methods of communication to the optimum and cost-effective extent in our operation and in the delivery of our offer in a way that best meets the needs of young people.
- Secure suitable funding as needed to fund our strategic objectives.
- Offer a great place to work, attracting and retaining the most talented staff and Board members.

3. Our communities and people

We will promote positive stable safe environments in our housing schemes, ensuring that the sense of place and family and the supportive communities that we promote, which are so fundamental to what we do, are kept as we move from old to new.

More specifically we will:

- Involve our residents closely in drawing up our plans and managing our affairs
- Work with local community groups, training providers and employers to provide opportunities to enable young people to grow through further personal training and development

HYELM

Report and Financial Statements for the year ended 30 September 2023

Report of the Board

- Develop strong and productive partnerships with a range of key strategic partners to ensure that we help those who are in greatest need.
- Deliver a programme of social and learning events and community development activities, making best use of our communal facilities as well as those within the local areas in which we operate, engaging our residents with the wider community.
- Work with each young person during their stay to help them move on when they are ready.
- Actively encourage our residents to contribute to our communities and our organisation in a positive way once they have left our accommodation.

Progress against the objectives within the Strategic Plan

Our development programme

Regarding our **development programme**, we adopted a strategy in 2013/14 to dispose of one of our existing properties, Arthur West House, with a view of using its capital receipt to develop and manage a further 250 bed-spaces of modern accommodation within Greater London by 2019. The provision of new accommodation is a key objective of the longer term strategy adopted by the Board.

The property, sold in 2014, generated a receipt of £30.05 million, some £6 million above the maximum forecast sale price. The sale proceeds were apportioned between HYELM and The Ames House Trust, which had a leasehold interest in Arthur West House. The amount received by HYELM amounted to £24,115,125, with the balance of £5,934,875 being received by The Ames House Trust.

As we develop our plans for the development programme, a key focus will be ensuring that we deliver a value for money solution and maximise the return on our investment. Whilst the Board recognises that the provision of low cost, but affordable accommodation will not generate a 'market return', a number of financial targets have been agreed, which must be achieved before any scheme proceeds ensuring that the scheme is profitable, and the value of the investment is maintained.

In September 2018, we purchased a development site in north London for the provision of 156 bed spaces – good progress towards our target of 250 bed spaces and had started development work on this site. However, delays in obtaining relief from the Community Infrastructure Levy from the London Borough of Barnet meant that this project could not proceed as planned. During the period of the delay construction costs increased significantly, interest rates increased and the proposed funders withdrew from the project and as a consequence the financial targets agreed for the scheme could no longer be met and the construction contract was terminated.

Other options for the development of the Colindale site in partnership with other organisations are under consideration and a decision on the future use of the site to support the HYELM strategic development objectives will be taken during 2024.

During the year the Board has also undertaken a feasibility study into increasing the number of units on the Old Street site. The feasibility study indicates that there is scope to construct another 26 bed spaces but increased fire safety requirements means that the cost of providing these units is not a viable financial proposition.

Our ongoing operations

Our Old Street scheme is now fifteen years old. It was built to comply with, the then, Eco Homes standards and achieved a Very Good rating in this regard.

During the course of the financial years 2023/24 to 2025/26, we will be carrying out major works at our Old Street scheme to remedy fire safety issues that were identified following investigations carried out following the Grenfell tragedy in June 2017. In addition to fire safety issues, a number of additional defects were identified dating back to the construction of the building, and these defects will be remedied concurrently with the fire safety issues. The costs if this work will be met, at least in part, by monies received from our insurers and the original contractor.

To ensure best value for money, competitive tenders were sought, and value tested. The works will be undertaken over a three-year period to minimise disruption to our residents and the loss of rent income.

HYELM

Report and Financial Statements for the year ended 30 September 2023

Report of the Board

Following the completion of the remedial works our forward plans for our Old Street scheme include provision for the regular maintenance and refurbishment of the property to ensure that it continues to provide high standards of affordable accommodation that meet the expectation of our residents.

To ensure that we achieve best value for money from the goods and services that we procure, Standing Orders are in place that require competitive quotations to be sought for low value goods, and for formal tendering procedures to be enacted for more valuable services.

During the year to 30 September 2023 the following goods and services were tendered:

- Gas and electricity supplies;
- Insurance cover;
- Works to upgrade the apartments and communal living spaces;
- Development services.

Where possible, we make use of procurement exercises that have been undertaken by other organisations to ensure that best value has been obtained.

Old Street provides accommodation for young people at the beginning of their careers ensuring that they are accommodated in low cost, quality accommodation in a secure environment. Of the units available 74 bed-spaces provide intermediate rent accommodation for priority group workers. The remaining 51 bed spaces are provided for non-priority group workers. The Hyelm Group endeavours to provide rented accommodation to tenants which provides value for money when compared with rent charged for comparable properties. To ensure that the rent represents good value for money, the Board has approved a policy of linking all rents to no more than 80% of the market rate.

The use of the space on the ground floor of the building continues to be reviewed. The office accommodation market declined during the Covid pandemic and lettings have not returned to previous levels so much of the accommodation has been vacant during the financial year.

In the longer term this space in addition to the other vacant office space on the ground floor is being included in the feasibility study for providing additional permanent accommodation units within the building and this is an opportunity that will be explored further on completion of the remedial fire safety works.

The supply of electricity, gas and insurances are retendered annually to ensure best value is obtained, for both HYELM and our residents.

Implementation of the Government's Future Homes Standard is designed to improve energy efficiency within buildings to help to reduce energy consumption. We will review the requirements of the Future Homes standard to see what improvements can be made to reduce our energy costs and provide VFM for our residents by reducing their energy service charges costs.

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Report and Financial Statements for the year ended 30 September 2023

Report of the Board

Our communities and people

As part of our strategy in relation to **Our communities and people** the revisions to our staffing structure and job profiles has enabled us to:

- Deliver business as usual;
- Provide support for our two major projects (Development in Colindale and Fire Defect work);
- Effectively manage organisational risks;
- Manage building safety in line with Hackett review recommendations.

Overall, there are very good levels of satisfaction with the services provided by HYELM, with all but two of the Tenant Satisfaction Measures, as prescribed by the Regulator of Social Housing, scoring above the median level of our peers. Eight out of ten residents are satisfied with the overall service provided by HYELM (80%). Satisfaction is highest for HYELM's staff being friendly and approachable (92%), providing equal treatment (89%), being easy to deal with (87%), treating residents fairly and with respect (84%), the upkeep of the communal areas and the time taken to complete repairs (both 84%).

On the other hand, satisfaction is lowest for rent being value for money (45%), which is the same level of satisfaction with the handling of complaints (45%).

Compared to last year satisfaction has increased in three areas including overall satisfaction (up 4%), service charge being value for money (up 3%) and the time taken to complete repairs (up 8%). Satisfaction has decreased in all other areas. We believe this is generally due to the disruption caused by the extensive refurbishment works currently being carried out within the property.

Comparing HYELM against Acuity's clients that are based in London, almost all ratings are above the median – the only exception being the positive contribution made to the neighbourhood which is in the bottom quartile. Aside from the positive contribution made to the neighbourhood, the repairs service (second quartile) and the handling of ASB (second quartile), all measures for HYELM are in the top quartile.

Following the feedback received, over the coming year we will further review our complaints handling processes, our repairs and maintenance service, how we will monitor and deal with cleanliness issues within the residents communal kitchens and laundry facilities.

Some of the other measures we monitor are summarised in the table below

Other Measures	Benchmark: Peer group median	HYELM 2020/21	HYELM 2021/22	HYELM 2022/23
Current rent arrears	2.11%	0.3%	0.4%	1.7%
Average re-let time (days)	31	41.5	39.04	65.17
% of void losses	1.3%	11.68%	10.95%	12.10%

Our rent arrears figures, although still below the median for our benchmark group, are moving up slightly and we think this is due to the general economic situation and the increasing levels of rent. We have also experienced some delays in the Courts system where we unfortunately have had to take action to evict tenants with significant rent arrears. The delays in the Court system allow rent arrears for tenants with little means of payment to build up further and we are reviewing our processes to see how we can take earlier action in appropriate cases.

We have taken comfort from historically low levels of void loss and arrears, which have compared very favourably with those within the sector. The increase in voids over the last 3 years is a result of the need to provide vacant accommodation for contractors to carry out the fire safety works referred to above and this has also had an impact on our average re-let times.

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Report and Financial Statements for the year ended 30 September 2023

Report of the Board

Finance

The accounts for the year ending 30 September 2023 have been prepared in accordance with UK Generally Accepted Accounting Practice (UK GAAP) including Financial Reporting Standard 102 (FRS 102) and the Housing SORP 2018: Statement of Recommended Practice for Registered Social Housing Providers.

Following the sale of Arthur West House in 2014, HYELM only provides accommodation at its Old Street property. This is a mix of private rented accommodation and grant supported intermediate rent accommodation that is tenanted by priority group workers.

Following the disposal of the Arthur West House site, management costs per unit increased as central costs previously allocated to the property have been retained but are supporting the development programme, which will provide new accommodation on a number of sites.

Reporting against the 2018 Value for Money Standard

The Hyelm Group has adopted the reporting requirements of the 2018 Value for Money Standard.

Metric 1 – Reinvestment

	2019/20	2020/21	2021/22	2022/23
	actual	actual	actual	actual
Reinvestment %	0.9%	6.32%	10.12%	2.86%

Following the sale of the Hampstead property, HYELM has only the Old Street scheme in operation. Delays in gaining planning approval and relief from the Community Infrastructure Levy for the Colindale scheme resulted in delays to the building programme, thus investment was less than planned for 2018/19 and 2019/20. Scheme investment increased in 2020/21 and 2021/22 but as progress on this scheme has now been paused the reinvestment percentage for 2022-23 has reduced.

Metric 2 – Supply

Unlike many large Registered Providers, Hyelm does not have an annual development programme. Our investment in property relates to a specific scheme and therefore the supply metric is not a relevant measure of performance.

Metric 3 – Gearing

	2020/21	2021/22	2022/23
	actual	actual	actual
Gearing	-35.45%	-40.16%	-27.18%

Hyelm currently has one loan from Allied Irish Bank. Our investment in the new development will be funded at least in part by Hyelm's cash reserves, thus as the value of housing properties increase as the development programme progresses gearing will decrease. On completion of our new developments Hyelm will have additional capacity for borrowing to support the development of additional accommodation and complete our strategic objective of providing further accommodation.

Metric 4 – Earnings before Interest Tax Depreciation and Amortisation – Major Repairs Included

The EBITDA MRI (Earnings before Interest Tax Depreciation and Amortisation – Major Repairs Included) interest cover measure is a key indicator for liquidity and investment capacity. It seeks to measure the level of surplus that a registered provider generates against interest payments (the measure avoids any distortions stemming from the depreciation charge). The need to provide vacant accommodation for the fire safety and remedial works, has led to a reduction in rent income, which coupled with higher management cost has led to a decrease in the interest cover in the periods 2019/20 and 2020/21. During 2021/22 the level of interest cover increased significantly due to the recovery of monies for the fire safety works from our insurers and the original building contractor, but this was a one off receipt and the figures for 2022-23 reflect the earlier trend.

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Report and Financial Statements for the year ended 30 September 2023

Report of the Board

	2019/20 actual	2020/21 actual	2021/22 actual	2022/23 actual
EBITDA MRI	112.48%	100.03%	1037.1%	121.59%

EBITDA to Debt Service Cost

Our facility agreement with AIB requires Hyelm to achieve a ratio of EBITDA to Debt Service Costs of a minimum of 1:1. The ratio measures our ability to fund the repayment of capital and interest payable on the outstanding loan from current income generated by Hyelm.

During the 2019/20 year this ratio was not achieved as shown in the table below. As with EBITDA MRI above, reduced rent income and the impact of the Covid pandemic in 2019/20 led to reduction in interest cover reducing the indicator marginally below the level required by the facility agreement. As a result, a revised method of calculating the EBITDA ratio has been agreed with AIB until the completion of the fire safety works. The revised method of calculation permits the balance held in the AIB reserve account to be added to the earnings figure when calculating the ratio. Using the revised method of calculation, the EBITDA ratio for the year ended 30 September 2023 is in excess of the bank requirements.

	2019/20 actual	2020/21 actual	2021/22 actual	2022/23 actual
EBITDA - AIB	1:0.96	1:4.09	1:12.29	1:22.33

Metric 5 – Headline residential housing cost per unit

The unit cost metric assesses the headline social housing cost per unit as defined by the Regulator. Although The Group is not a provider of social housing, the social housing cost per unit is the benchmark against which Hyelm chooses to measure performance.

	2019/20 actual	2020/21 actual	2021/22 actual	2022/23 actual
Costs overall	£7,271	£6,113	£7,673	£9,575
per week	£110.20	£117.24	£147.15	£183.64

The increase in cost in 2019/20 reflects the increased expenditure associated with the Covid pandemic. In 2020/21 costs were lower due to reduced staffing levels. In 2021/22 staffing levels were increased to the previous norm. In 2022/23 costs have increased due to higher utility prices, repair work needed to the roof and lifts and the costs associated with the 5 yearly fixed wire test.

Metric 6 – Operating Margin

The Operating Margin demonstrates the profitability of operating assets before exceptional expenses are taken into account. Increasing margins are one way to improve the financial efficiency of a business. The operating margin for 2021/22 reflected the recovery of monies to fund the fire safety works at Old Street and in 2022/23 the margin has reduced to previous levels.

	2019/20 actual	2020/21 actual	2021/22 actual	2022/23 actual
Operating Margin				
Overall	-0.69%	1.95%	69.58%	-16.42%

Metric 7 – Return on Capital Employed (ROCE)

This metric compares operating surplus to total assets less current liabilities and is a measure assess the efficient investment of capital resources. The 2022/23 return figure shown in the table below reflects the deficit incurred during the year.

	2019/20 actual	2020/21 actual	2021/22 actual	2022/23 actual
ROCE	-0.02%	0.06%	0.44%	-0.63%

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Report and Financial Statements for the year ended 30 September 2023

Report of the Board

Value For Money for 2022/23

HYELM remains in a period of transition and the Value for Money metrics will reflect this until the new developments come on stream and the fire safety works at the Old Street building are completed. During this period the Value for money metrics will be measured against budgets and business plans and future reports will reflect this approach. When the development programme is complete and the remedial works at Old Street are finished, it is our aim to be in the top quartile for both financial and operational performance, and to see our performance improve each year.

We will be undertaking further work over the next year to support our aim of improving value for money for our existing residents by:

- Re-tender for the supply of electricity, gas, and insurances.
- Review the elements that make up the service charges that our residents pay to ensure that they remain as affordable as possible for those whom we set out to house.

Officer's Insurance

The Group has in place indemnity insurance to safeguard voluntary Board members and senior executive staff.

Key Policies and Strategies

Reserves Policy

The majority of reserves are currently held in the unrestricted reserve fund which at the Balance sheet date totalled £24,111,749. The Board is committed to investing in new accommodation to house young people on low to moderate incomes and will apply the majority of its' free reserves, together with the Endowment Fund in pursuit of this objective. The Board will maintain a free reserve balance equivalent to 3 months operational expenditure to manage the day-to-day fluctuations in cash flow and operational risks.

A small proportion of reserves are currently held in a designated reserves for non-accommodation activities such as the provision of sporting, recreational and social facilities. Any surplus income from the provision of non-accommodation activities is returned to the Activities fund.

Treasury Management

Following the sale of Arthur West House, the Treasury Management Policy was reviewed and updated to include the key recommendations of CIPFA's "Treasury Management in the Public Services: Code of Practice". (The Code), as described in Section 4 of that Code.

Rent

Increases take into account the income of our residents, charges levied by competing organisations and are in line with guidance from the Regulator of Social Housing.

Statement on Internal Controls Assurance

The Board acknowledges its responsibility for establishing and maintaining the whole system of internal control and for reviewing its effectiveness.

The system of internal control is designed to manage, rather than eliminate, the risk of failure to achieve business objectives, and to provide reasonable assurance against material misstatement or loss.

The process for identifying, evaluating and managing the significant risks faced by the company is ongoing and has been in place throughout the period commencing 1 October 2020 up to the date of approval of the report and financial statements.

Key elements of the control framework include:

- Board approved terms of reference and delegated authorities for all sub committees of the Board.
- Clearly defined management responsibilities for the identification, evaluation and control of significant risks.
- Robust strategic business planning processes, with detailed financial budgets and forecasts.
- Formal recruitment, retention, training and development policies for all staff.
- Established authorisation and appraisal procedures for significant new initiatives and commitments.
- Regular reporting to the appropriate committee on key business objectives, targets and outcomes.

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Report and Financial Statements for the year ended 30 September 2023

Report of the Board

- Board approved whistle-blowing policies and anti-theft and corruption policies.
- A regular programme of independent internal audit.
- Board approved fraud policies, covering prevention, detection and reporting, together with recoverability of assets.
- Regular monitoring of loan covenants and requirements for new loan facilities.

A fraud register is maintained and reviewed by the Board on a regular basis. During the year no frauds were reported.

The Board has received the Executive Team's annual review of the effectiveness of the system of internal controls which are designed to provide reasonable, not absolute, assurance. The Board has also received the annual report of the internal auditor which reported that no significant control issues had been identified.

NHF Codes of Governance and Conduct

We are pleased to report that (with the exception of the items noted on page 3) The Group complies with the principal recommendations of the NHF code of governance 2020 and is compliant with the NHF Code of Conduct 2012. HYELM has published a new Governance Manual which provides a comprehensive manual of policies, procedures and guidance notes for all areas covered by the Code and has published a statement on all its accountability mechanisms. Policies and procedures are reviewed by the management team in accordance with a published timetable (or according to need) and all significant changes are reported to the Board.

Statement of the Board's Responsibilities

The Board is responsible for preparing the report and financial statements in accordance with applicable law and regulations.

Company Law requires the Board to prepare financial statements for each financial year. Under that law the Board has elected to prepare the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable laws) including Financial Reporting Standard 102 (FRS 102) and the Housing SORP 2018: Statement of Recommended Practice for Registered Social Housing Providers and comply with the Accounting Direction for Private Registered Providers of Social Housing 2022. Under that company law, the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs and profit or loss of the company. In preparing these financial statements, the directors are required to:

- select suitable accounting policies and apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards and the Statement of Recommended Practice (SORP) Accounting by Registered Housing Providers, have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on a going concern basis unless it is inappropriate to assume that the company will continue in business.

The directors are responsible for keeping adequate accounting records which disclose with reasonable accuracy at any time the financial position of the company and enable it to ensure that the financial statements comply with the Companies Acts 2006. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

It is also responsible for safeguarding the assets of the company and, hence, for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Statement of Compliance

The directors have undertaken an assessment of compliance with the governance and financial viability standard as required by the Accounting Direction 2022. The directors can confirm that no evidence of non-compliance has been identified since the last report. In preparing the strategic report the directors have followed the principles set out in the Statement of Recommended Practice for Registered Social Landlords (SORP 2018).

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Report and Financial Statements for the year ended 30 September 2023

Report of the Board

Disclosure of information to Auditors

At the date of making this report, each of the company's directors, as set out on page 1, confirm the following:

- So far as each director is aware, there is no relevant audit information of which the company's auditors are unaware; and
- Each director has taken all steps that they ought to have taken as a director to make themselves aware of any relevant audit information and to establish that the company's auditors are aware of that information.

In preparing this report, the directors have taken advantage of the small companies exemption provided by section 415A of the Companies Act 2006 in respect of the report of the Board and strategic report.

The Report of the Board was approved by the Board on the 5 March 2024 and signed on its behalf by:



Vanessa James
Chair



Simon Wright
Chief Executive

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Report and Financial Statements for the year ended 30 September 2023

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS AND TRUSTEES OF HYELM

Opinion

We have audited the financial statements of Hyelm (the 'company') for the year ended 30 September 2023 which comprise the Group Statement of Comprehensive Income, the Group Statement of Changes in Reserves, the Group Statement of Financial Position, the Group Statement of Consolidated Cash Flows, and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS 102 'The Financial Reporting Standard Applicable in the UK and Ireland' (United Kingdom Generally Accepted the UK and Ireland'.

In our opinion the financial statements:

- give a true and fair view of the state of The Group's and the parent charitable company's affairs as at 30 September 2023 and of the group's incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice including FRS 102 the Financial Reporting Standard Applicable to the UK and Republic of Ireland, the Housing and Regeneration Act 2008 and the Accounting Direction for Registered Providers of Social Housing 2022; and
- have been prepared in accordance with the requirements of the Companies Act 2006 and the Charities Act 2011.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs(UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the audit of financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is enough and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

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Report and Financial Statements for the year ended 30 September 2023

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS AND TRUSTEES OF HYELM

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' annual report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the trustees' annual report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the group and parent charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the trustees' annual report.

We have nothing to report in respect of the following matters where the Companies Act 2006 and the Charities Act 2011 require us to report to you if, in our opinion:

- the parent charitable company has not kept adequate and sufficient accounting records, or returns adequate for our audit have not been received from branches not visited by us; or
- the parent charitable company's financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies exemption in preparing the Trustees' Annual Report and from preparing a strategic report.

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement set out on page 13, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the group and parent charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the group or parent charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

We have been appointed as auditor under the Companies Act 2006 and section 151 of the Charities Act 2011 and report in accordance with those Acts.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below.

Explanation as to what extent the audit was considered capable of detecting irregularities, including fraud

The objectives of our audit in respect of fraud, are; to identify and assess the risks of material misstatement of the financial statements due to fraud; to obtain sufficient appropriate audit evidence regarding the assessed risks of material misstatement due to fraud, through designing and implementing appropriate responses to those assessed risks; and to respond appropriately to instances of fraud or suspected fraud

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Report and Financial Statements for the year ended 30 September 2023

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS AND TRUSTEES OF HYELM

identified during the audit. However, the primary responsibility for the prevention and detection of fraud rests with both management and those charged with governance of the charitable company.

Our approach was as follows:

- We obtained an understanding of the legal and regulatory requirements applicable to the charitable company and considered that the most significant are The Housing and Regeneration Act 2008 and the Accounting Direction for Registered Providers of Social Housing 2022, and UK financial reporting standards as issued by the Financial Reporting Council.
- We obtained an understanding of how the charitable company complies with these requirements by discussions with management and those charged with governance.
- We assessed the risk of material misstatement of the financial statements, including the risk of material misstatement due to fraud and how it might occur, by holding discussions with management and those charged with governance.
- We inquired of management and those charged with governance as to any known instances of non-compliance or suspected non-compliance with laws and regulations.
- Based on this understanding, we designed specific appropriate audit procedures to identify instances of non-compliance with laws and regulations. This included making enquiries of management and those charged with governance and obtaining additional corroborative evidence as required.

As part of an audit in accordance with ISAs (UK) we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purposes of expressing an opinion on the effectiveness of the group and parent charitable company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the trustees.
- Conclude on the appropriateness of the trustees' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the group and parent charitable company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the group or parent charitable company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the group to express an opinion on the consolidated financial statements. We are responsible for the direction, supervision and performance of the group audit. We remain solely responsible for our audit report.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

There are inherent limitations in the audit procedures described above. We are less likely to become aware of instances of non-compliance with laws and regulations that are not closely related to events and transactions reflected in the financial statements. Also, the risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting one resulting from error, as fraud may involve deliberate concealment by, for example, forgery or intentional misrepresentations, or through collusion.

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Report and Financial Statements for the year ended 30 September 2023

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS AND TRUSTEES OF HYELM

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006 and, in respect of the consolidated financial statements, to the charity's trustees, as a body, in accordance with Chapter 3 of Part 8 of the Charities Act 2011. Our audit work has been undertaken so that we might state to the charitable company's members and trustees those matters which we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to any party other than the charitable company, the charitable company's members, as a body, and the charity's trustees, as a body, for our audit work, for this report, or for the opinion we have formed.

Moore Kingston Smith LLP

Andrew Stickland (Senior Statutory Auditor)

18 March 2024

for and on behalf of Moore Kingston Smith LLP, Statutory Auditor

9 Appold Street
London
EC2A 2AP

Moore Kingston Smith LLP is eligible to act as auditor in terms of Section 1212 of the Companies Act 2006.

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Report and Financial Statements for the year ended 30 September 2023

Statement of Comprehensive Income for the year ended 30 September 2023

	Note	Group 2023 £	2022 £	Association 2023 £	2022 £
Turnover	2	1,412,644	4,766,710	1,461,535	4,822,419
Operating expenditure	2	(1,701,564)	(1,466,787)	(1,701,564)	(1,466,787)
Other income		-	-	-	-
Operating surplus / (deficit)	3	(288,920)	3,299,923	(240,029)	3,355,632
Loss relating to Fire Safety works	10	(567,123)	(366,270)	(567,123)	(366,270)
Abortive development costs		(364,444)	(2,510,398)	(364,444)	(2,510,398)
Interest receivable	4	438,023	49,224	438,023	49,224
Interest and financing costs	5	(429,497)	(358,903)	(429,497)	(358,903)
Movement in fair value of financial instruments		-	-	-	-
Surplus / (deficit) before and after tax		<u>(1,211,961)</u>	<u>113,575</u>	<u>(1,163,070)</u>	<u>169,284</u>

The notes on pages 21 to 37 form part of these financial statements.

There are no recognised gains and losses other than those included in the Statement of Comprehensive Income.

All activities relate to continuing operations.

The financial statements have been prepared in accordance with UK Generally Accepted Accounting Practice (UK GAAP) including Financial Reporting Standard 102 (FRS 102) and the Housing SORP 2018: Statement of Recommended Practice for Registered Social Housing Providers and comply with the Accounting Direction for Private Registered Providers of Social Housing 2022. These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime within Part 15 of the Companies Act 2006.

The financial statements were approved by the Board on 5 March 2024.



Vanessa James
Chair



Simon Wright
Chief Executive

HYELM

Report and Financial Statements for the year ended 30 September 2023

Statement of Changes in Reserves for the year ended 30 September 2023

Group	General Reserve	Designated Reserves	Endowment Fund	Total
	£	£	£	£
Balance at 1 October 2021	25,346,275	97,937	6,108,483	31,552,695
Surplus / (Deficit) for the year	111,577	-	1,998	113,575
Transfer to designated reserves	-	-	-	-
Balance at 30 September 2022	25,457,852	97,937	6,110,481	31,666,270
Surplus / (Deficit) for the year	(1,346,103)	-	134,142	(1,211,961)
Transfer from designated reserves	-	-	-	-
Balance at 30 September 2023	24,111,749	97,937	6,244,623	30,454,309

Association

	General Reserve	Designated Reserves	Endowment Fund	Total
	£	£	£	£
Balance at 1 October 2021	25,365,275	97,937	6,108,483	31,571,695
Surplus / (Deficit) for the year	167,286	-	1,998	169,284
Transfer to designated reserves	-	-	-	-
Balance at 30 September 2022	25,532,561	97,937	6,110,481	31,740,979
Surplus / (Deficit) for the year	(1,297,212)	-	134,142	(1,163,070)
Transfer from designated reserves	-	-	-	-
Balance at 30 September 2023	24,235,349	97,937	6,244,623	30,577,909

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Report and Financial Statements for the year ended 30 September 2023

Statement of Financial Position as at 30 September 2023 Company No: 00244598

The financial statements were approved by the Board on 21 March 2023.

	Note	Group		Association	
		2023	2022	2023	2022
		£	£	£	£
Fixed assets					
Property, plant and equipment	8	26,483,834	26,181,483	26,618,189	26,305,606
Other tangible fixed assets	9	320,435	76,286	320,435	76,286
		26,804,269	26,257,768	26,938,624	26,381,891
Current Assets					
Investments	11	-	-	100,000	100,000
Debtors	12	116,195	97,471	129,115	80,572
Cash and cash equivalents		14,326,444	18,126,219	14,290,830	18,098,863
		14,442,639	18,223,690	14,519,945	18,279,435
Creditors: Amounts falling due within one year	13	(3,022,722)	(4,808,265)	(3,110,783)	(4,913,423)
Net current assets		11,419,917	13,415,425	11,409,162	13,366,012
Total assets less current liabilities		38,224,186	39,673,193	38,347,786	39,747,903
Creditors: amounts falling due after more than one year	14	(7,769,877)	(8,006,924)	(7,769,877)	(8,006,924)
Total net assets		30,454,309	31,666,270	30,577,909	31,740,979
Reserves					
Unrestricted fund		24,111,749	25,457,852	24,235,349	25,532,561
Designated fund	18	97,937	97,937	97,937	97,937
Endowment fund	19	6,244,623	6,110,481	6,244,623	6,110,481
Total Reserves		30,454,309	31,666,270	30,577,909	31,740,979



Vanessa James
Chair



Simon Wright
Chief Executive

HYELM
Report and Financial Statements for the year ended 30 September 2023
Statement of Cash Flows for the year ended 30 September 2023

Group	Note	2023 £	2022 £
Net cash generated from operating activities	20	(140,385)	5,554,862
Purchase of tangible fixed assets		(2,930,730)	(3,314,164)
Costs of fire safety work		(567,123)	(366,270)
Interest received		438,023	49,224
		(3,059,830)	(3,631,210)
Cash flow from financing activities			
Interest paid		(429,497)	(358,903)
Repayment of borrowings		(170,063)	(159,542)
		(599,560)	(518,445)
Net change in cash and cash equivalents		(3,799,775)	1,405,207
Cash and cash equivalents at beginning of year		18,126,219	16,721,012
Cash and cash equivalents at end of year		14,326,444	18,126,219

HYELM

Notes to the Financial Statements for the year ended 30 September 2023

1. Accounting Policies

Company Information

Hyelm is a limited company domiciled and incorporated in England and Wales. The registered office is 43-51 New North Road, London, N1 6JB.

Accounting Basis

The financial statements have been prepared in accordance with UK Generally Accepted Accounting Practice (UK GAAP) including Financial Reporting Standard 102 (FRS 102) and the Housing SORP 2018: Statement of Recommended Practice for Registered Social Housing Providers and comply with the Accounting Direction for Private Registered Providers of Social Housing 2022.

The charitable company is a public benefit entity for the purposes of FRS 102.

Arthur West House Limited is a wholly owned subsidiary of Hyelm, the company having been incorporated on 16 July 2015. The principal activity of the company is to carry out development activities on behalf of The Hyelm Group.

Hyelm is the sole corporate trustee of The Ames House Trust ("Ames House") which was an unincorporated charitable trust operating in London and is accounted for as a branch of Hyelm in accordance with the policy guidance "E14 – Preparing limited charities' accounts".

The company is required to prepare group accounts under section 248 of the Companies Act 2006 and these financial statements present information relating to the company and group.

The financial statements are prepared in sterling which is the functional currency of the company. Monetary amounts in these financial statements are rounded to the nearest pound.

Accounting Policies

The Board has reviewed The Group's accounting policies and is satisfied that they are appropriate.

Going concern

After making enquiries, the Board has a reasonable expectation that The Group has adequate resources to continue in operational existence for the foreseeable future, being a period of twelve months after the date on which the report and financial statements are signed.

Turnover and revenue recognition

Turnover comprises rental income from residents' receivable in the year and income from the provision of sporting, recreational or social facilities.

Rental income is recognised on the execution of tenancy agreements. Other income is recognised as receivable on the delivery of services provided.

Housing Properties

Housing properties are principally properties available for rent and are stated at cost less depreciation. Cost includes the cost of acquiring land and buildings, development costs, interest charges incurred during the development period and expenditure incurred in respect of improvements.

Improvements are works which result in an increase in the net rental income, such as a reduction in future maintenance costs, or result in a significant extension of the useful economic life of the property in the business. Only the direct overhead costs associated with new developments or improvements are capitalised.

HYELM

Notes to the Financial Statements for the year ended 30 September 2023

Depreciation of Housing Properties

Hyelm separately identifies the major components which comprise its housing properties, and charges depreciation so as to write down the cost of each component to its estimated residual value on a straight-line basis, over its estimated useful economic lives in the business.

The Group depreciates the major components of its housing properties over the following periods:

Main structure	50 years
Roofs	30 years
Lifts	30 years
Windows & External Doors	15 years
Internal Doors	15 years
Electrical and mechanical equipment	10-15 years

Freehold land is not depreciated.

Other Tangible Fixed Assets and Depreciation

Depreciation is provided evenly on the cost of other tangible fixed assets to write them down to their estimated residual values over their expected useful lives. The principal annual rates for other assets are:

Fixtures and fittings	10% - 25%
Computer Equipment	20% - 33%

Gains or losses arising on the disposal of other tangible fixed assets are determined as the difference between the disposal proceeds and the carrying amount of the assets and are recognised as part of the surplus/deficit of the year.

Impairment

Assets are reviewed for impairment on an annual basis. Where there is evidence of impairment, fixed assets are written down to the recoverable amount, or to depreciated replacement cost. Any such write down is charged to the operating surplus.

Social Housing Grant

Social housing grant (SHG) is receivable from the Homes and Communities Agency (the HCA), local authorities, and other government organisations. Government grants received for housing are recognised in income and expenditure over the useful life of the housing property structure and, where applicable, its individual components (excluding land) under the accruals model.

Government grants received in respect of revenue expenditure is credited to the income and expenditure account over the same period as the expenditure to which they relate once reasonable assurance has been gained that the entity will comply with the conditions and that the funds will be received.

Grants due from government agencies or received in advance are included as current assets or liabilities.

Government grants received for housing purposes are subordinated to the repayment of loans by agreement with the Homes and Communities Agency. SHG released on sale of a property may be repayable but is normally available to be recycled and are credited to a Recycled Capital Grant Fund and included in the statement of financial position in Creditors.

If there is no requirement to recycle or repay the grant on disposal of the asset, any unamortised grant remaining within creditors is released and recognised as income in the income and expenditure account.

Where individual components are disposed of and this does not create a relevant event for recycling purposes, any grant that has been allocated to the component is released to the income and expenditure account. Upon disposal of the associated property, The Group is required to recycle these proceeds and recognise them as a liability.

Employees Benefits

Short term employee benefits and contributions to defined contribution plans are recognised as an expense in the period in which they are incurred.

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Notes to the Financial Statements for the year ended 30 September 2023

Debtors

Short term debtors are measured at transaction price, less any impairment.

Cash and Cash Equivalents

Cash and cash equivalents include cash in hand, deposits on call with banks, other short-term investments with original maturities of three months or less and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

Creditors

Short term trade creditors are measured at the transaction price. The loan from Allied Irish Bank is considered to be a basic financial instrument and has therefore been included within the accounts at amortised cost.

Current Asset Investments

Where these are held, they are stated at market value.

Investment Income

Interest from Certificates of Deposit and Fixed Interest Bonds is accounted for on a receivable basis.

Dividend income is accounted for on a received rather than receivable basis. The difference is not material to the accounts.

Interest Payable

Interest is capitalised on borrowings to finance developments. Other interest is charged to the income and expenditure account during the year.

Loan Issue Costs

Loan Issue Costs reflect arrangement fees payable in respect of loan facilities. Loan issue costs are amortised over the term of the respective loan facility and offset against loan balances within creditors.

Liquid Resources

Liquid Resources are readily disposable current asset investments.

Pensions

The Group does not provide a defined benefit pension scheme. Employees are, subject to eligibility, automatically enrolled into the NEST pension scheme to which employees contribute a minimum of 5% of basic salary, the Company will make contributions up to a maximum of 7.5% of basic salary (Chief Executive 10%). Hyelm's contributions to employees' personal pension schemes are expensed as they occur.

Members' Capital Subscriptions

Members have historically paid a single subscription of £1, due and payable on the first day of the month after they have been admitted to the membership. This requirement was rescinded at the Annual General Meeting held on 28 April 2012. Balances held will be repaid to members on request.

Stock

Stock is calculated at the lower of cost or net realisable value.

VAT

The Group charges Value Added Tax (VAT) on some its income and is able to recover part of the VAT it incurs on expenditure. The financial statements include VAT to the extent that it is suffered by The Group and not recoverable from HM Revenue and Customs. The balance of VAT payable or recoverable at the year-end is included as a current liability or asset.

Development Fund (designated reserve)

The development fund represents funds available to meet future development expenditure which falls within The Group's objectives.

Club Activities Fund (designated reserve)

The club activities fund supports expenditure in respect of non-accommodation activities such as the provision of sporting, recreational and social facilities.

Any surplus achieved through the provision of such activities is returned to the fund.

HYELM

Notes to the Financial Statements for the year ended 30 September 2023

Financial Instruments

The Group has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the Group's balance sheet when the company becomes party to the contractual provisions of the instrument.

Basic financial assets

Basic financial assets, which include trade and other debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest.

Classification of financial liabilities

Financial liabilities and equity instruments are classified according to the substance of the contractual arrangements entered into. An equity instrument is any contract that evidences a residual interest in the assets of the company after deducting all its liabilities.

Basic financial liabilities

Basic financial liabilities, including trade and other creditors, bank loans, loans from Group companies and preference shares that are classified as debt, are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest.

Debt instruments are subsequently carried at amortised costs, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of business from suppliers. Accounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade payables are recognised initially at transaction price and are subsequently measured at amortised cost using the effective interest method.

Judgments and key sources of estimation uncertainty

In the application of the charitable company's accounting policies, the Directors are required to make judgements, estimates and assumptions about the carrying value of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and in future periods where the revision affects both current and future periods.

In preparing these financial statements judgements have been made in respect of the accounting treatment of the fire safety works which are not considered enhance the carrying value of the Od Street property and have therefore been written off in the Statement of Comprehensive income.

**Notes to the Financial Statements
for the year ended 30 September 2023**

[illegible]

HYELM

Notes to the Financial Statements for the year ended 30 September 2023

2 (ii) Particulars of income and expenditure from the letting of intermediate and sub market rent accommodation Housing accommodation 125 bed spaces (2020: 125 bed spaces)

Group and Association	2023			2022		
	Private Rented £	Intermediate Rent £	Total £	Private Rented £	Intermediate Rent £	Total £
Rent receivable net of identifiable service charges	407,511	584,870	992,381	389,741	559,366	949,107
Service Charge income	89,086	129,263	218,349	62,644	90,895	153,538
Other revenue grants - SHG released	-	60,000	60,000	-	60,000	60,000
Turnover from the letting of residential accommodation	496,597	774,133	1,270,730	452,385	710,260	1,162,645
Management	186,876	268,208	455,084	185,520	266,262	451,781
Service charge costs	125,810	180,566	306,376	79,545	114,165	193,711
Other service costs	100,365	144,046	244,411	72,231	103,668	175,899
Routine maintenance	21,893	31,422	53,315	35,107	50,387	85,493
Planned maintenance	56,555	81,169	137,724	21,452	30,788	52,241
Major repairs expenditure	-	-	-	-	-	-
Bad debts	24,131	-	24,131	19,275	-	19,275
Depreciation on housing properties	137,125	196,805	333,930	147,694	211,973	359,667
Other costs	-	-	-	-	-	-
Operating costs on residential lettings	652,755	902,216	1,554,971	560,825	777,243	1,338,067
Operating surplus / (loss) on residential lettings	(156,158)	(128,083)	(284,241)	(108,440)	(66,983)	(175,422)
Void Losses	16,812	147,090	163,902	24,953	106,801	131,754

HYELM

Notes to the Financial Statements for the year ended 30 September 2023

3. Operating Surplus/(Deficit)	Group		Association	
	2023	2022	2023	2022
	£	£	£	£
Operating surplus/(deficit) for the year is after charging:				
Depreciation on housing properties	333,930	359,667	333,930	359,667
Depreciation on tangible, owned fixed assets	50,300	33,036	50,300	33,036
	384,230	392,703	384,230	392,703
Auditor's remuneration (excluding VAT)				
Fees payable for financial statements audit	20,100	18,100	20,100	18,100
Fees payable for audit of subsidiaries	2,600	2,475	-	-
Total audit Services	22,700	20,575	20,100	18,100
- Tax compliance services	1,560	1,560	810	810
Total non-audit services	1,560	1,560	810	810
4. Interest receivable and other income - Group and Association				
	2023	2022		
	£	£		
Interest receivable and similar income	438,023	49,224		
Less: Notional RCGF interest (note 16)	-	-		
	438,023	49,224		
5. Interest and financing costs - Group and Association				
	2023	2022		
	£	£		
Loans and bank overdrafts	328,536	339,059		
Amortisation of loan issue costs	1,400	1,400		
Notional RCGF interest (note 16)	99,561	18,444		
	429,497	358,903		

HYELM

Notes to the Financial Statements for the year ended 30 September 2023

6. Employees – Group and Association

	2023 Number	2023 FTE	2022 Number	2022 FTE's
Average monthly employees (including the Chief Executive) and expressed as full-time equivalents based on 35 hour week	<u>7</u>	<u>6.6</u>	<u>6.5</u>	<u>6.1</u>
Administration	4	3.6	4	3.6
Housing	3	3	2.5	2.5
	<u>7.0</u>	<u>6.6</u>	<u>6.5</u>	<u>6.1</u>

Hyelm

	2023	2022
Employee Costs:	£	£
Wages and salaries	214,269	174,988
Social security costs	22,598	20,847
Other pension costs	15,760	13,497
	<u>252,627</u>	<u>209,332</u>

The Group

	2023	2022
Employee Costs:	£	£
Wages and salaries	300,964	273,227
Social security costs	33,007	30,985
Other pension costs	22,226	19,650
	<u>356,197</u>	<u>323,862</u>

7. Board members and executive directors – Group and Association

	2023 £	2022 £
Emoluments of the Company's Chief Executive & Director of Finance including pension contributions.	<u>156,447</u>	<u>148,053</u>
Emoluments of the Chief Executive, who was the highest paid "Director", excluding pension contributions.	<u>74,783</u>	<u>70,745</u>
Contributions to the Chief Executive's personal pension plan.	<u>5,549</u>	<u>5,293</u>

No members of staff were paid more than £60,000 in the current or previous year other than the Chief Executive (as disclosed above) and the Director of Finance. No emoluments were paid to members of the Board during the year.

Expenses paid during the year to members of the Board amounted to £Nil (2022: £504).

HYELM

Notes to the Financial Statements for the year ended 30 September 2023

8. Fixed Assets – housing properties – Group

	Housing properties held for letting	Housing properties for letting under construction	Total housing properties
Cost	£	£	£
At 1 October 2022	16,134,648	14,052,245	30,186,893
Work in progress	-	636,281	636,281
Component replacement	-	-	-
Enhancements	-	-	-
At 30 September 2023	16,134,648	14,688,526	30,823,174
Depreciation			
At 1 October 2022	4,005,410	-	4,005,410
Depreciation charged during year	333,930	-	333,930
At 30 September 2023	4,339,340	-	4,339,340
Net book value			
At 30 September 2023	11,795,308	14,688,526	26,483,834
At 30 September 2022	12,129,238	14,052,245	26,181,483

Fixed assets - housing properties - The Association

	Housing properties held for letting	Housing properties for letting under construction	Total housing properties
Cost	£	£	£
At 1 October 2022	16,134,648	14,176,368	30,311,016
Work in progress	-	646,513	646,513
Component replacement	-	-	-
Enhancements	-	-	-
At 30 September 2023	16,134,648	14,822,881	30,957,529
Depreciation and Impairment			
At 1 October 2022	4,005,410	-	4,005,410
Depreciation charged during year	333,930	-	333,930
At 30 September 2023	4,339,340	-	4,339,340
Net book value			
At 30 September 2023	11,795,308	14,822,881	26,618,189
At 30 September 2022	12,129,238	14,176,368	26,305,606

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Notes to the Financial Statements for the year ended 30 September 2023

8. Fixed Assets – housing properties *continued*

Expenditure on works to existing properties - The Group and Hyelm

	2023	2022
	£	£
Improvement works capitalised	-	15,377
Components capitalised	-	-
Amounts charged to income and expenditure	-	-
	<u>-</u>	<u>15,377</u>

Social housing assistance - The Group and Hyelm

	2023	2022
	£	£
Total accumulated social housing grant received or receivable at 30 September:		
Capital Grant	<u>3,000,000</u>	<u>3,000,000</u>
	<u>3,000,000</u>	<u>3,000,000</u>

Housing properties book value net of depreciation

	Group	Association	Group	Association
	2023	2023	2022	2022
	£	£	£	£
Freehold land and buildings	<u>26,483,834</u>	<u>26,618,189</u>	<u>26,181,483</u>	<u>26,305,606</u>

HYELM

Notes to the Financial Statements for the year ended 30 September 2023

9. Tangible fixed assets - other - The Group and Hyelm

	Furniture & equipment £	Computer equipment £	Total £
Cost at 1 October 2022	678,145	80,765	758,910
Additions	238,273	56,176	294,449
Cost at 30 September 2023	916,418	136,941	1,053,359
Depreciation at 1 October 2022	626,955	55,669	682,624
Charged during year	36,618	13,682	50,300
Eliminated on Disposal	-	-	-
Depreciation at 30 September 2023	663,573	69,351	732,924
Net book value:			
At 30 September 2023	252,845	67,590	320,435
At 1 October 2022	51,190	25,096	76,286

10. Costs associated with Fire Safety works

	2023 £	2022 £
Fire Safety Costs	567,123	366,270
Loss in respect of Fire Safety Works	567,123	366,270

11. Investments

	Group		Association	
	2023 £	2022 £	2023 £	2022 £
Investment in subsidiary	-	-	100,000	100,000
	-	-	100,000	100,000

Arthur West House Limited is a wholly owned subsidiary of Hyelm. At the 30 September 2023 Hyelm held 100,000 ordinary shares of £1 each (2020: £100,000).

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Notes to the Financial Statements for the year ended 30 September 2023

12. Debtors

	Group		Association	
	2023	2022	2023	2022
	£	£	£	£
Due within one year				
Rent and service charge receivable	81,988	54,088	81,988	54,088
Provision for bad and doubtful debts	(74,424)	(45,860)	(74,424)	(45,860)
	<u>7,564</u>	<u>8,228</u>	<u>7,564</u>	<u>8,228</u>
Other debtors	3,146	47,217	3,146	3,917
Due from subsidiary	-	-	34,297	32,537
Prepayments	45,281	29,462	45,281	29,462
VAT due	21,376	6,136	-	-
Accrued income	38,827	6,428	38,827	6,428
Total debtors	<u>116,195</u>	<u>97,471</u>	<u>129,115</u>	<u>80,572</u>

13. Creditors amounts falling due within one year - The Group and Hyelm

	Group		Association	
	2023	2022	2023	2022
	£	£	£	£
Recycled capital grant fund (note 16)	2,504,615	2,405,054	2,504,615	2,405,054
Debt (note 17)	177,874	170,891	177,874	170,891
Loan issue costs	-	-	-	-
Trade creditors	119,431	57,254	105,548	57,254
Rent and service charges paid in advance	38,298	37,864	38,298	37,864
Due to subsidiary (note 24)	-	-	109,587	112,801
Deferred capital grant (note 15)	60,000	60,000	60,000	60,000
Other taxation and social security	15,660	16,267	15,660	16,267
Other creditors	3,546	6,130	3,546	6,130
Accruals and deferred income	103,298	2,054,805	95,655	2,047,162
	<u>3,022,722</u>	<u>4,808,265</u>	<u>3,110,783</u>	<u>4,913,423</u>

14. Creditors falling due after more than one year - The Group and Hyelm

	2023	2022
	£	£
Debt (note 17)	5,714,269	5,892,716
Loan issue costs (note 17)	(16,858)	(18,258)
Deferred capital grant (note 15)	2,072,466	2,132,466
	<u>7,769,877</u>	<u>8,006,924</u>

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Notes to the Financial Statements for the year ended 30 September 2023

15. Deferred capital grant – Group and Association

	2023	2022
	£	£
At 1 October 2022	2,192,466	2,252,466
Released to income in year	(60,000)	(60,000)
At 30 September 2023	<u>2,132,466</u>	<u>2,192,466</u>

	2023	2022
	£	£
Amounts to be released within one year	60,000	60,000
Amounts to be released in more than one year	2,072,466	2,132,466
	<u>2,132,466</u>	<u>2,192,466</u>

The deferred capital grant relates to the New North Road property and may be repayable in full should the property be sold.

16. Recycled capital grant fund – Group and Association

	2023	2022
	£	£
At 1 October 2022	2,405,053	2,386,609
Interest accrued (note 4)	99,561	18,444
	<u>2,504,614</u>	<u>2,405,053</u>
Repayment of grant	-	-
At 30 September 2023	<u>2,504,614</u>	<u>2,405,053</u>

The recycled capital grant arose in the year ended 30 September 2015 on the sale of Arthur West House.

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Notes to the Financial Statements for the year ended 30 September 2023

17. Debt analysis – Group and Association

	2023	2022
	£	£
Due within one year		
Bank loans	177,874	170,891
Less: issue costs	-	-
	177,874	170,891
Due after more than one year		
Bank loans	5,714,269	5,892,716
Less: issue costs	(16,858)	(18,258)
	5,697,411	5,874,457

The loan from Allied Irish Bank (GB) is secured by a legal charge over the Old Street Development and is repayable within 30 years. The loan bears a fixed interest rate of 5.5% over the whole term, with capital repayments having commenced during the year to 15 October 2013.

	2023	2022
	£	£
Within one year or on demand	177,874	170,891
One year or more but less than two years	291,641	177,874
Two years or more but less than five years	976,852	924,965
Five years or more	4,428,918	4,771,618
	5,875,285	6,045,348

18. Designated fund – Group and Association

The Group holds funds designated for development expenditure and for supporting non-accommodation activities for residents such as recreational and social activities. Any surpluses generated are returned to the fund.

	£
Balance at 1 October 2021	97,937
Transfers in year	-
Balance at 30 September 2022	97,937
Transfers in year	-
Balance at 30 September 2023	97,937

HYELM

Notes to the Financial Statements for the year ended 30 September 2023

19. Endowment fund – Group and Association

The endowment fund held by The Group is the original endowment to The Ames House Trust to which trading surpluses/deficits and investment gains/losses have been added over the years, together with the proceeds from properties sold.

	£
Balance at 1 October 2021	6,108,483
Surplus for the year	1,998
Balance at 30 September 2022	6,110,481
Surplus for the year	134,142
Balance at 30 September 2023	6,244,623

20. Consolidated cash flow from operating activities

	2023	2022
	£	£
(Deficit) / Surplus for the year	(288,920)	3,299,923
Adjustments for non-cash items		
Depreciation/impairment of tangible fixed assets	384,230	392,703
Abortive development costs	(364,444)	(106,350)
(Increase)/decrease in debtors	(18,724)	62,893
(Decrease) / increase in creditors	207,473	1,965,693
Government grants utilised in the year	(60,000)	(60,000)
Net cash generated from operating activities	(140,385)	5,554,862

21. Capital commitments

The Board have agreed to a programme of remedial fire safety and refurbishment works for the Old Street building. This work is being done on a floor by floor basis and at the year end capital commitments totalling £103,414 had been entered into in respect of these works.

The company had no operating lease commitments at 30 September 2023 (2022: £NIL).

22. Post balance sheet events

There are no post balance sheet events to report.

HYELM

Notes to the Financial Statements for the year ended 30 September 2023

23. Legislative provisions

Hyelm is incorporated under the Companies Act.

24. Related parties

Arthur West House limited is a wholly owned subsidiary of Hyelm, a charitable company registered in England and Wales. Hyelm is considered to be the ultimate controlling party. The sum of £109,587 excluding VAT (2022: £112,801) was due to Arthur West House Limited at the end of the financial year in respect of development services provided during the year. The sum of £34,297 was due from Arthur West House Limited in relation to services provided by HYELM to Arthur West House Limited.

25. Financial instruments

	Group 2023 £	2022 £	Association 2023 £	2022 £
Carrying amount of financial assets measured at amortised cost	<u>70,914</u>	<u>148,098</u>	<u>83,834</u>	<u>159,010</u>
Carrying amount of financial liabilities measured at amortised cost	<u>6,178,157</u>	<u>6,445,953</u>	<u>6,266,218</u>	<u>6,516,533</u>

26. Operating leases

Residents in Hyelm's properties enter into assured shorthold tenancy agreements with a minimum length of six months. In addition to the residential accommodation provided, Hyelm has leased office accommodation to third parties.

	Group 2023 £	2022 £	Association 2023 £	2022 £
Not later than 1 year	<u>30,410</u>	<u>67,716</u>	<u>30,410</u>	<u>67,716</u>
	<u>30,410</u>	<u>67,716</u>	<u>30,410</u>	<u>67,716</u>

This note shows the committed income under operating lease contracts expected to be earned post year end by Hyelm.

HYELM

England & Wales - Charity number 215575

Accounts



Housing the future of London

(Consolidated Accounts)

(Limited by Guarantee)

**Report and Financial Statements for the Year Ended
30 September 2022**

Hyelm is a company limited by guarantee, registration No. 00244598, and is registered with the Regulator of Social Housing No. HO312. Hyelm is charitable and is registered with the Charity Commission No. 215575.

HYELM
Report and Financial Statements for the year ended
30 September 2022

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Report and Financial Statements for the year ended 30 September 2022

Members, Senior Staff, Advisors and Bankers

Board

Chair	Vanessa James
Vice Chair	Helen Taylor to 19 th June 2022 Ruth Goldfeather from 20 th June 2022
Ordinary Members	Graham Briscoe to 7 th May 2022 Joanne Foster Joel Inbakumar Rhiannon Meredith Ruth Goldfeather Andrew Brainin from 7 th May 2022 Febechi Chukwu from 7 th May 2022 Christopher Forster from 7 th May 2022

Senior Staff

Chief Executive	Simon Wright
Director of Finance & Company Secretary	Martin Grundy

Auditors

Moore Kingston Smith LLP
9 Appold Street
London
EC2A 2AP

Principal Investment Advisors

Savills
33 Margaret Street
London
W1G 0JD

Principal Bankers

Barclays Bank	Allied Irish Bank
28 Hampstead High Street	10 Berkeley Square
Hampstead	London W1J 6AA
London NW3 1QB	

Registered Office

43-51 New North Road
London
N1 6JB

HYELM

Report and Financial Statements for the year ended 30 September 2022

Report of the Board

Report of the Board

The Board is pleased to present its report and financial statements based on a limited company format and in accordance with accounting requirements by legislation and as set out in the Statement of Recommended Practice 'Accounting by Registered Social Landlords' ('SORP' – Update 2018).

Review of the Period

The Board reports a surplus of £113,575 for the year to 30 September 2022 (2021: deficit £776,306). The surplus is due to the recovery of monies in relation to the Fire Safety work which is being undertaken to the Old Street building. Without these monies an operating deficit which was slightly higher than budgeted would have been incurred. The shortfall against budget at the operating level was due to lower than anticipated occupancy of the offices rented out to commercial tenants.

The enhanced fire safety measures at the Old Street building have continued to be in place whilst arrangements are made for the remediation works to be carried out. The second phase of these works is now underway and the programme of works is likely to last another 3 years until all the works are satisfactorily completed. The cost of the fire safety works and enhanced fire safety measures during the year was £366,270 increasing the total cost incurred to date to £1,638,473.

Towards the end of the financial year the Board agreed that the construction contract for the Colindale site should be terminated. This was a difficult decision for the Board caused largely by the delay in obtaining relief from the Community Infrastructure Relief levied by the London Borough of Barnet. This relief has now been granted but during the delay building costs increased substantially, interest rates increased and our proposed funders withdrew from the project. The combination of these factors made it unviable to continue with the project as planned and consequently the building contract was terminated. The termination of the building contract is still being negotiated but the abortive costs associated with the termination are estimated to be £2,510,398 and these are included in the Statement of Comprehensive Income.

Legal Status

The HYELM Group comprises HYELM, a Company Limited by Guarantee and which does not have share capital, The Ames House Trust, a charity established under Trust Deed, and Arthur West House Limited, a private limited company which is a wholly owned subsidiary of HYELM.

HYELM is a non-profit making concern registered as a Charity and a Registered Provider under the Housing Acts. The Ames House Trust is accounted for as a branch of HYELM due to a uniting direction in place with the Charity Commission.

The consolidated accounts show the financial position of The Group as a whole, and for the Association which includes HYELM and The Ames House Trust.

Principal Activity and Public Benefit

HYELM provides high standards of affordable accommodation, services and facilities in homely environments for London's key workers, now referred to as priority groups, and for young people on low to moderate incomes who are coming to or are in the capital to work or to study.

The Board confirms that it has referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing Hyelm's aims and objectives and in formulating plans.

Format of Financial Statements

The Board is pleased to present its report and financial statements based on a limited company format and in accordance with accounting requirements by legislation and as set out in the Statement of Recommended Practice 'Accounting by Registered Social Landlords' ('SORP' – Update 2018).

Future Plans

In December 2018, the Board adopted a strategic plan – *Making a real difference* – for the period 2019-2022. The strategic plan focuses on three key activities:

- Our development programme,
- Our existing operation
- Our communities and people.

HYELM

Report and Financial Statements for the year ended 30 September 2022

Report of the Board

Our Development programme – The Group's objective is to develop and provide high standards of affordable, rented accommodation, facilities and services for a further 250 young people in two or more new housing schemes in London. The first phase of the development programme was on the Colindale site on which it was planned to provide accommodation for 156 young people. As explained earlier it has been necessary to terminate the construction project on this site and future plans for the site will be considered during 2023.

Our Existing operation – The Group's objective is to continue to provide high standards of contemporary, affordable rented accommodation at the Old Street Scheme, whilst remaining a financially sound organisation with efficient systems providing effective controls.

Our communities and people – The Group's objective is to provide positive, stable, safe environments for our housing schemes. During the year we have been working with our residents to involve them in drawing up our plans and in managing our affairs. A number of social events have been organised to further develop a sense of community and have supported residents in securing new accommodation when they feel ready to move on. We have met with all our residents during the year to discuss their individual needs including move on accommodation, maintenance issues, any issues with mould and more recently, the change in our complaints procedure,

Board

The Board has reviewed the recommendations of the National Housing Federations Code of Governance 2020. With the exception that the Board has decided not to establish a separate audit committee and the reporting requirements in relation to equality and diversity the Board complies with the Code. An action plan has been established to strengthen equality and diversity reporting but it is felt that given the size of the organisation, audit issues can be dealt with by the Board and no separate audit committee is required. The Board has also adopted, and is compliant with, the National Housing Federation Code of Conduct issued in 2012. Hyelm is a member of the Federation.

Hyelm has implemented a comprehensive Board and Board members appraisal process and a governance development plan which is reviewed and updated annually.

In accordance with the Articles of Association, the following Board members are required to stand down at the Annual General Meeting:

- Joel Inbakumar - eligible for re-appointment
- Joanne Foster - eligible for re-appointment

VALUE FOR MONEY STATEMENT 2022

Introduction

The Value for Money Standard 2018

The 2018 Value For Money Standard published in April 2018 requires that Registered Providers must:

- Clearly articulate their strategic objectives.
- Have an approach agreed by their board to achieving value for money in meeting these objectives and demonstrate their delivery of value for money to stakeholders.
- Through their strategic objectives, articulate their strategy for delivering homes that meet a range of needs.
- Ensure that optimal benefit is derived from resources and assets and optimise economy, efficiency and effectiveness in the delivery of their strategic objectives.

The Standard requires that that Registered Providers must demonstrate:

- A robust approach to achieving value for money – this must include a robust approach to decision making and a rigorous appraisal of potential options for improving performance.
- Regular and appropriate consideration by the board of potential value for money gains – this must include full consideration of costs and benefits of alternative commercial, organisational and delivery structures.
- Consideration of value for money across their whole business and where they invest in non-social housing activity, they should consider whether this generates returns commensurate to the risk involved and justification where this is not the case.

HYELM

Report and Financial Statements for the year ended 30 September 2022

Report of the Board

- That they have appropriate targets in place for measuring performance in achieving value for money in delivering their strategic objectives, and that they regularly monitor and report their performance against these targets.

It is also a requirement that Registered Providers must annually publish evidence in the statutory accounts to enable stakeholders to understand the provider's:

- Performance against its own value for money targets and any metrics set out by the Regulator, and how that performance compares to peers.
- Measurable plans to address any areas of underperformance, including clearly stating any areas where improvements would not be appropriate and the rationale for this.

The Hyelm Group is committed to finding ways to provide excellent services whilst at the same time seeking to reduce costs and improve efficiency. To ensure that we can measure efficiency gains and to provide meaningful comparisons with other organisations providing similar services, the Board has adopted the 2018 Value for Money Standard for Registered Providers of Social Housing.

How We Deliver Value For Money

Although The HYELM Group does not provide social housing – the Old Street development provides a mix of accommodation on intermediate and affordable rents for young people on low incomes - the Value For Money standard provides a framework for measuring performance in a consistent manner.

Achieving Value for Money (VFM) is a fundamental element of our objective to become a top quartile performing organisation.

We see VFM as the process of delivering savings and improving quality by simplifying everything that we do and by achieving a balance between costs, quality and results.

This statement outlines our approach to achieving VFM in meeting our objectives with reference to our financial, social and environmental returns, and measures performance using the metrics included within the 2018 Value for Money Standard.

Value For Money is embedded within our business in the following ways:

Governance

Board members' duties include reviewing the efficiency of our operations and our Value For Money performance as well as ensuring compliance with the regulatory Value For Money standard.

The Board discusses our Value For Money Policy and Statement at least annually and reviews the operational and financial performance of the business quarterly.

Financial Management

We operate a robust budgeting process that sets out the financial parameters within which our organisation is required to work to deliver improvements in the services that we provide to our residents and others who work with us.

The business planning process helps to ensure that our resources and assets are used in the most appropriate ways to deliver our objectives.

Our budget and business plan targets are structured to ensure that effective use is made of our resources each year to strengthen our capacity to develop new homes and enhance our services.

Procurement

We continuously seek to obtain Value For Money from our suppliers and look to rationalise contracts and re-tender when necessary to ensure that the services that we receive from them meet and deliver our business objectives.

Where appropriate, we undertake an options appraisal process to ensure that there is a robust business case for investment/divestment decisions and that returns are optimised.

Managing Performance

We continually review our performance and benchmark ourselves against our peer groups. A key objective of our 2019-2022 Strategic Plan is to achieve top quartile performance for financial strength and quality of services. The Board reviews performance information on a regular basis.

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Report and Financial Statements for the year ended 30 September 2022

Report of the Board

We have set ourselves the challenge of benchmarking our performance against that of other organisations that provide similar services within the social housing sector and not for profit housing sectors.

Comparative analysis is based on information provided by HouseMark, the BM320 benchmarking group of smaller housing associations in London, Homes England and other publicly available information.

Resident Focus

Improving resident engagement and obtaining regular feedback in relation to our services are key objectives for the life of our Strategic Plan 2019-22.

Following the sale of Arthur West House in 2014 the Resident Panel become less engaged. During 2021/22 we have worked with residents at our Old Street scheme with the aim of engaging them in the management of the scheme.

Our People

Our staff are critical to the organisation for the delivery of services to our residents. Providing training and support to our staff is essential to ensure that we maximise their capability. Salary and benefits packages are reviewed every three years. The review includes a benchmarking exercise to ensure that the salaries and benefits that staff receive are comparable with our peer group. The last review was completed in 2020.

In 2020 as part of our 2019-2022 strategy we reviewed our staffing structure to ensure that the right number of appropriately skilled staff will be in place to manage a growing organisation. The structure will be further reviewed as needs change.

Our Strategic Plan

The Strategic Plan for 2019-2022 focuses on three key activities:

1. Our development programme

Part funded by the sale proceeds of our Hampstead property, we will further develop and expand our accommodation, services and facilities to help meet increasing demand and changing needs.

More specifically, we will

- Consider how the site we own in Colindale can be best used to meet our development objectives.
- Research, adopt and begin to implement strategies for future growth and for the development of additional accommodation alongside our consideration of the Colindale site.

2. Our existing operation

Throughout the delivery of our development programme we will continue to manage our existing operation in an efficient and effective manner.

More specifically we will

- continue to provide high standards of contemporary affordable rented accommodation facilities and services at our Old Street scheme that reflect the needs and expectation of these whom we set out to house.
- Continue to be a financially sound organisation with efficient systems providing effective controls that reflect our requirements. Maximising value will continue to underpin our work.
- Use new technologies, IT and modern methods of communication to the optimum and cost-effective extent in our operation and in the delivery of our offer in a way that best meets the needs of young people.
- Secure suitable funding as needed to fund our strategic objectives.
- Offer a great place to work, attracting and retaining the most talented staff and Board members.

3. Our communities and people

We will promote positive stable safe environments in our housing schemes, ensuring that the sense of place and family and the supportive communities that we promote, which are so fundamental to what we do, are kept as we move from old to new.

More specifically we will:

HYELM

Report and Financial Statements for the year ended 30 September 2022

Report of the Board

- Involve our residents closely in drawing up our plans and managing our affairs
- Work with local community groups, training providers and employers to provide opportunities to enable young people to grow through further personal training and development
- Develop strong and productive partnerships with a range of key strategic partners to ensure that we help those who are in greatest need.
- Deliver a programme of social and learning events and community development activities, making best use of our communal facilities as well as those within the local areas in which we operate, engaging our residents with the wider community.
- Work with each young person during their stay to help them move on when they are ready.
- Actively encourage our residents to contribute to our communities and our organisation in a positive way once they have left our accommodation.

During the year we have made substantial progress in achieving the objectives set out in our Strategic plan.

Progress against the objectives within the Strategic Plan

Our development programme

Regarding our **development programme**, we adopted a strategy in 2013/14 to dispose of one of our existing properties, Arthur West House, with a view of using its capital receipt to develop and manage a further 250 bed-spaces of modern accommodation within Greater London by 2019. The provision of new accommodation is a key objective of the 2019-22 strategy adopted by the Board.

The property, sold on the 10th October 2014, generated a receipt of £30.05 million, some £6 million above the maximum forecast sale price. The sale proceeds were apportioned between Hyelm and The Ames House Trust, which had a leasehold interest in Arthur West House. The amount received by Hyelm amounted to £24,115,125, with the balance of £5,934,875 being received by The Ames House Trust.

As we develop our plans for the development programme, a key focus will be ensuring that we deliver a value for money solution and maximise the return on our investment. Whilst the Board recognises that the provision of low cost, but affordable accommodation will not generate a 'market return', a number of financial targets have been agreed, which must be achieved before any scheme proceeds ensuring that the scheme is profitable, and the value of the investment is maintained.

In September 2018, we purchased a development site in north London for the provision of 156 bed spaces – good progress towards our target of 250 bed spaces and had started development work on this site. However, delays in obtaining relief from the Community Infrastructure Levy from the London Borough of Barnet meant that this project could not proceed as planned. During the period of the delay construction costs increased significantly, interest rates increased and the proposed funders withdrew from the project and as a consequence the financial targets agreed for the scheme could no longer be met and the construction contract was terminated.

Other options for the development of the Colindale site in partnership with other organisations are under consideration and a decision on the future use of the site to support the HYELM strategic development objectives will be taken during 2023.

During the year the Board has also commissioned a feasibility study into increasing the number of units on the Old Street site. The results of the feasibility study are not yet available but early indications are that there is scope to construct another 26 bed spaces.

Our ongoing operations

Our Old Street scheme is now thirteen years old. It was built to comply with, the then, Eco Homes standards and achieved a Very Good rating in this regard.

During the course of the financial years 2022/23 to 2024/25, we will be carrying out major works at our Old Street scheme to remedy fire safety issues that were identified following investigations carried out following the Grenfell tragedy in June 2017. In addition to fire safety issues, a number of additional defects were identified dating back to the construction of the building, and these defects will be remedied concurrently with the fire safety issues. The costs if this work will be met, at least in part, by monies received from our insurers and the original contractor.

HYELM

Report and Financial Statements for the year ended 30 September 2022

Report of the Board

To ensure best value for money, competitive tenders were sought, and value tested. The works will be undertaken over a three-year period to minimise disruption to our residents and the loss of rent income.

Following the completion of the remedial works our forward plans for our Old Street scheme include provision for the regular maintenance and refurbishment of the property to ensure that it continues to provide high standards of affordable accommodation that meet the expectation of our residents.

To ensure that we achieve best value for money from the goods and services that we procure, Standing Orders are in place that require competitive quotations to be sought for low value goods, and for formal tendering procedures to be enacted for more valuable services.

During the year to 30 September 2022 the following goods and services were tendered:

- Gas and electricity supplies;
- Insurance cover;
- Works to upgrade the apartments and communal living spaces.

Where possible, we make use of procurement exercises that have been undertaken by other organisations to ensure that best value has been obtained.

Old Street provides accommodation for young people at the beginning of their careers ensuring that they are accommodated in low cost, quality accommodation in a secure environment. Of the units available 74 bed-spaces provide intermediate rent accommodation for priority group workers. The remaining 51 bed spaces are provided for non-priority group workers. The HYELM Group endeavours to provide rented accommodation to tenants which provides value for money when compared with rent charged for comparable properties. To ensure that the rent represents good value for money, the Board has approved a policy of linking all rents to no more than 80% of the market rate.

The use of the space on the ground floor of the building continues to be reviewed. The office accommodation market declined during the Covid pandemic and lettings have not returned to previous levels so much of the accommodation has been vacant during the financial year. To better use the space the management suite is being converted into temporary accommodation units which will be used to decant existing residents for short periods of time during the fire remediation works.

In the longer term this space in addition to the other vacant office space on the ground floor is being included in the feasibility study for providing additional permanent accommodation units within the building. The results of this feasibility study are not yet available but early indications are that it may be possible to construct an additional 26 bedrooms.

The supply of electricity, gas and insurances are retendered annually to ensure best value is obtained, for both Hyelm and our residents.

Implementation of the Government's Future Homes Standard is designed to improve energy efficiency within buildings to help to reduce energy consumption. We will review the requirements of the Future Homes standard to see what improvements can be made to reduce our energy costs and provide VFM for our residents by reducing their energy service charges costs.

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Report and Financial Statements for the year ended 30 September 2022

Report of the Board

Our communities and people

As part of our strategy in relation to **Our communities and people** the revisions to our staffing structure and job profiles has enabled us to:

- Deliver business as usual;
- Provide support for our two major projects (Development in Colindale and Fire Defect work);
- Effectively manage organisational risks;
- Manage building safety in line with Hackett review recommendations.

The table below shows resident satisfaction with the services provided during the financial year 2020/21 and the preceding two years.

Resident Satisfaction	Benchmark: Peer group median	Benchmark: London upper quartile	Benchmark: HouseMark upper quartile	Hyelm		
				2019/20	2020/21	2021/22
% of residents satisfied or very satisfied with our services	87%	88%	82%	70%	92%	93%
% of residents satisfied or very satisfied with repairs and maintenance	84%	93%	76%	46%	92%	81%
% of residents satisfied or very satisfied on Value For Money for rent	90%	89%	88%	54%	67%	81%

Resident satisfaction has continued to be high throughout the year, and is moving towards levels previously achieved. The main reason for the low levels of satisfaction achieved in 2019/20 is the fire defect safety work that is being completed around the building which has caused some disruption and noise nuisance to residents, a number of whom were spending more time at home due to the Covid-19 outbreak.

We expect satisfaction in our maintenance and refurbishment programme to remain at normal satisfaction levels as the impact of Covid-19 eases but we do expect the fire defect safety work to impact on our overall satisfaction levels until the completion of these works. Over this period we will work with residents to try and address any individual concerns.

The need to carry out remedial works to the Old Street scheme has resulted in a number of apartments being closed to undertake the necessary works. There were some challenges in re-letting apartments due to the Covid pandemic. However, we now have a virtual viewing system and occupancy of those apartments available to rent remains high. Arrears are managed proactively with residents to ensure minimal losses occur. Demand for the accommodation available remains high and re-let times are reducing.

Other Measures	Benchmark: Peer group median	HYELM 2019/20	HYELM 2020/21	HYELM 2021/22
% of repairs fixed on first visit	98.8%	86%	82%	58%
Average re-let time (days)	31	42.9	41.5	39.04
Current rent arrears	2.11%	1.7%	0.3%	0.4%
% of void losses	1.3%	9.85%	11.68%	10.95%

We have taken comfort from historically low levels of void loss and arrears, which have compared very favourably with those within the sector. The increase in voids between 2019/20 and 2021/22 is a result of the need to provide vacant accommodation for contractors to carry out the fire safety works referred to above and the impact of the Covid pandemic on occupancy levels.

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Report and Financial Statements for the year ended 30 September 2022

Report of the Board

Finance

The accounts for the year ending 30 September 2022 have been prepared in accordance with UK Generally Accepted Accounting Practice (UK GAAP) including Financial Reporting Standard 102 (FRS 102) and the Housing SORP 2018: Statement of Recommended Practice for Registered Social Housing Providers.

Following the sale of Arthur West House in October 2018, Hyelm only provides accommodation at its Old Street property. This is a mix of private rented accommodation and grant supported intermediate rent accommodation that is tenanted by priority group workers.

Following the disposal of the Arthur West House site, management costs per unit increased as central costs previously allocated to the property have been retained but are supporting the development programme, which will provide new accommodation on a number of sites.

Reporting against the 2018 Value for Money Standard

The Hyelm Group has adopted the reporting requirements of the 2018 Value for Money Standard.

Metric 1 – Reinvestment

	2018/19 actual	2019/20 actual	2020/21 actual	2021/22 actual
Reinvestment %	3.48%	0.9%	6.32%	10.12%

Following the sale of the Hampstead property, HYELM has only the Old Street scheme in operation. Delays in gaining planning approval and relief from the Community Infrastructure Levy for the Colindale scheme resulted in delays to the building programme, thus investment was less than planned for 2018/19 and 2019/20. Scheme investment increased in 2020/21 and 2021/22 but as reported earlier this progress on this scheme has now been paused.

Metric 2 – Supply

Unlike many large Registered Providers, Hyelm does not have an annual development programme. Our investment in property relates to a specific scheme and therefore the supply metric is not a relevant measure of performance.

Metric 3 – Gearing

	2019/20 actual	2020/21 actual	2021/22 actual
Gearing	-46.54%	-35.45%	-40.16%

Hyelm currently has one loan from Allied Irish Bank. Our investment in the new development will be funded at least in part by Hyelm's cash reserves, thus as the value of housing properties increase as the development programme progresses gearing will decrease. On completion of our new developments Hyelm will have additional capacity for borrowing to support the development of additional accommodation and complete our strategic objective of providing further accommodation.

Metric 4 – Earnings before Interest Tax Depreciation and Amortisation – Major Repairs Included

The EBITDA MRI (Earnings before Interest Tax Depreciation and Amortisation – Major Repairs Included) interest cover measure is a key indicator for liquidity and investment capacity. It seeks to measure the level of surplus that a registered provider generates against interest payments (the measure avoids any distortions stemming from the depreciation charge). The need to provide vacant accommodation for the fire safety and remedial works, has led to a reduction in rent income, which coupled with higher management cost and the impact of the Covid pandemic has led to a decrease in the interest cover in the periods 2019/20 and 2020/21. During 2021/22 the level of interest cover has increased significantly and this is due to the recovery of monies for the fire safety works from our insurers and the original building contractor.

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Report and Financial Statements for the year ended 30 September 2022

Report of the Board

	2018/19 actual	2019/20 actual	2020/21 actual	2021/22 actual
EBITDA MRI	130.88%	112.48%	100.03%	1037.1%

EBITDA to Debt Service Cost

Our facility agreement with AIB requires Hyelm to achieve a ratio of EBITDA to Debt Service Costs of a minimum of 1:1. The ratio measures our ability to fund the repayment of capital and interest payable on the outstanding loan from current income generated by Hyelm.

During the year to 30 September 2020 this ratio was not achieved as shown in the table below. As with EBITDA MRI above, reduced rent income and the impact of the Covid pandemic in 2019/20 led to reduction in interest cover reducing the indicator marginally below the level required by the facility agreement. As a result, a revised method of calculating the EBITDA ratio has been agreed with AIB until the completion of the Colindale project. The revised method of calculation permits the balance held in the AIB reserve account to be added to the earnings figure when calculating the ratio. Using the revised method of calculation, the EBITDA ratio for the year ended 30 September 2022 is in excess of the bank requirements.

	2018/19 actual	2019/20 actual	2020/21 actual	2021/22 actual
EBITDA - AIB	1:1.56	1:0.96	1:4.09	1:12.29

Metric 5 – Headline residential housing cost per unit

The unit cost metric assesses the headline social housing cost per unit as defined by the Regulator. Although The Group is not a provider of social housing, the social housing cost per unit is the benchmark against which Hyelm chooses to measure performance.

	2018/19 actual	2019/20 actual	2020/21 actual	2021/22 actual
Costs overall	£6,824	£7,271	£5,476	£6,834
per week	£130.77	£139.44	£110.20	£131.07

The increase in cost from 2018/19 to 2019/20 reflects the increased expenditure associated with the Covid pandemic. In 2020/21 costs were lower due to reduced staffing levels. In 2021/22 staffing levels were increased to the previous norm.

Metric 6 – Operating Margin

The Operating Margin demonstrates the profitability of operating assets before exceptional expenses are taken into account. Increasing margins are one way to improve the financial efficiency of a business. The operating margin for 2021/22 reflects the recovery of monies to fund the fire safety works at Old Street.

	2018/19 actual	2019/20 actual	2020/21 actual	2021/22 actual
Operating Margin				
Overall	9.01%	-0.69%	1.95%	69.58%

Metric 7 – Return on Capital Employed (ROCE)

This metric compares operating surplus to total assets less current liabilities and is a measure assess the efficient investment of capital resources. The 2021/22 return figure shown in the table below again reflects the recovery of monies to fund the fire safety works at Old Street.

	2018/19 actual	2019/20 actual	2020/21 actual	2021/22 actual
ROCE	0.30%	-0.02%	0.06%	0.44%

HYELM

Report and Financial Statements for the year ended 30 September 2022

Report of the Board

Value For Money for 2021/22

HYELM remains in a period of transition and the Value for Money metrics will reflect this until the new developments come on stream and the fire safety works at the Old Street building are completed. During this period the Value for money metrics will be measured against budgets and business plans and future reports will reflect this approach. When the development programme is complete and the remedial works at Old Street are finished, it is our aim to be in the top quartile for both financial and operational performance, and to see our performance improve each year.

We will be undertaking further work over the next year to support our aim of improving value for money for our existing residents by:

- Re-tender for the supply of electricity, gas, insurances and our cleaning contract.
- Review the elements that make up the service charges that our residents pay to ensure that they remain as affordable as possible for those whom we set out to house.

Officer's Insurance

The Group has in place indemnity insurance to safeguard voluntary Board members and senior executive staff.

Key Policies and Strategies

Reserves Policy

The majority of reserves are currently held in the revenue reserve.

Designated reserves are also maintained with funds earmarked for the following specific purposes:

- Future developments.
- Non-accommodation activities such as the provision of sporting, recreational and social facilities.

The Development fund represents funds available to meet future development expenditure. Each year, investment and similar income less development expenditure incurred, is transferred to the Development fund.

Any surplus income from the provision of non-accommodation activities is returned to the Activities fund.

Treasury Management

Following the sale of Arthur West House, the Treasury Management Policy was reviewed and updated to include the key recommendations of CIPFA's "Treasury Management in the Public Services: Code of Practice". (The Code), as described in Section 4 of that Code.

Rent

Increases take into account the income of our residents, charges levied by competing organisations and are in line with guidance from the Homes and Communities Agency.

Statement on Internal Controls Assurance

The Board acknowledges its responsibility for establishing and maintaining the whole system of internal control and for reviewing its effectiveness.

The system of internal control is designed to manage, rather than eliminate, the risk of failure to achieve business objectives, and to provide reasonable assurance against material misstatement or loss.

The process for identifying, evaluating and managing the significant risks faced by the company is ongoing and has been in place throughout the period commencing 1 October 2020 up to the date of approval of the report and financial statements.

Key elements of the control framework include:

- Board approved terms of reference and delegated authorities for all sub committees of the Board.
- Clearly defined management responsibilities for the identification, evaluation and control of significant risks.
- Robust strategic business planning processes, with detailed financial budgets and forecasts.
- Formal recruitment, retention, training and development policies for all staff.
- Established authorisation and appraisal procedures for significant new initiatives and commitments.
- Regular reporting to the appropriate committee on key business objectives, targets and outcomes.

HYELM

Report and Financial Statements for the year ended 30 September 2022 Report of the Board

- Board approved whistle-blowing policies and anti-theft and corruption policies.
- A regular programme of independent internal audit.
- Board approved fraud policies, covering prevention, detection and reporting, together with recoverability of assets.
- Regular monitoring of loan covenants and requirements for new loan facilities.

A fraud register is maintained and reviewed by the Board on a regular basis. During the year no frauds were reported.

The Board has received the Chief Executive's annual review of the effectiveness of the system of internal controls which are designed to provide reasonable, not absolute, assurance. The Board has also received the annual report of the internal auditor which reported that no significant control issues had been identified.

NHF Codes of Governance and Conduct

We are pleased to report that (with the exception of the items noted on page 3) The Group complies with the principal recommendations of the NHF code of governance 2020 and is compliant with the NHF Code of Conduct 2012. Hyelm has published a new Governance Manual which provides a comprehensive manual of policies, procedures and guidance notes for all areas covered by the Code and has published a statement on all its accountability mechanisms. Policies and procedures are reviewed by the management team in accordance with a published timetable (or according to need) and all significant changes are reported to the Board.

Statement of the Board's Responsibilities

The Board is responsible for preparing the report and financial statements in accordance with applicable law and regulations.

Company Law requires the Board to prepare financial statements for each financial year. Under that law the Board has elected to prepare the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable laws) including Financial Reporting Standard 102 (FRS 102) and the Housing SORP 2018: Statement of Recommended Practice for Registered Social Housing Providers and comply with the Accounting Direction for Private Registered Providers of Social Housing 2019. Under that company law, the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs and profit or loss of the company. In preparing these financial statements, the directors are required to:

- select suitable accounting policies and apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards and the Statement of Recommended Practice (SORP) Accounting by Registered Housing Providers, have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on a going concern basis unless it is inappropriate to assume that the company will continue in business.

The directors are responsible for keeping adequate accounting records which disclose with reasonable accuracy at any time the financial position of the company and enable it to ensure that the financial statements comply with the Companies Acts 2006. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

It is also responsible for safeguarding the assets of the company and, hence, for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Statement of Compliance

The directors have undertaken an assessment of compliance with the governance and financial viability standard as required by the Accounting Direction 2019. The directors can confirm that no evidence of no-compliance has been identified since the last report. In preparing the strategic report the directors have followed the principles set out in the Statement of Recommended Practice for Registered Social Landlords (SORP 2018).

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Report and Financial Statements for the year ended 30 September 2022

Report of the Board

Disclosure of information to Auditors

At the date of making this report, each of the company's directors, as set out on page 1, confirm the following:

- So far as each director is aware, there is no relevant audit information of which the company's auditors are unaware; and
- Each director has taken all steps that they ought to have taken as a director to make themselves aware of any relevant audit information and to establish that the company's auditors are aware of that information.

In preparing this report, the directors have taken advantage of the small companies exemption provided by section 415A of the Companies Act 2006 in respect of the report of the Board and strategic report.

The Report of the Board was approved by the Board on the 21 March 2023 and signed on its behalf by:



Vanessa James
Chair



Simon Wright
Chief Executive

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Report and Financial Statements for the year ended 30 September 2022

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS AND TRUSTEES OF HYELM

Opinion

We have audited the financial statements of Hyelm (the 'company') for the year ended 30 September 2022 which comprise the Group Statement of Comprehensive Income, the Group Statement of Changes in Reserves, the Group Statement of Financial Position, the Group Statement of Consolidated Cash Flows, and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS 102 'The Financial Reporting Standard Applicable in the UK and Ireland' (United Kingdom Generally Accepted the UK and Ireland'.

In our opinion the financial statements:

- give a true and fair view of the state of The Group's and the parent charitable company's affairs as at 30 September 2022 and of the group's incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice including FRS 102 the Financial Reporting Standard Applicable to the UK and Republic of Ireland, the Housing and Regeneration Act 2008 and the Accounting Direction for Registered Providers of Social Housing 2019; and
- have been prepared in accordance with the requirements of the Companies Act 2006 and the Charities Act 2011.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs(UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the audit of financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is enough and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

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Report and Financial Statements for the year ended 30 September 2022

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS AND TRUSTEES OF HYELM

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' annual report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the trustees' annual report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the group and parent charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the trustees' annual report.

We have nothing to report in respect of the following matters where the Companies Act 2006 and the Charities Act 2011 require us to report to you if, in our opinion:

- the parent charitable company has not kept adequate and sufficient accounting records, or returns adequate for our audit have not been received from branches not visited by us; or
- the parent charitable company's financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies exemption in preparing the Trustees' Annual Report and from preparing a strategic report.

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement set out on page 13, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the group and parent charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the group or parent charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

We have been appointed as auditor under the Companies Act 2006 and section 151 of the Charities Act 2011 and report in accordance with those Acts.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below.

Explanation as to what extent the audit was considered capable of detecting irregularities, including fraud

The objectives of our audit in respect of fraud, are; to identify and assess the risks of material misstatement of the financial statements due to fraud; to obtain sufficient appropriate audit evidence regarding the assessed risks of material misstatement due to fraud, through designing and implementing appropriate responses to those assessed risks; and to respond appropriately to instances of fraud or suspected fraud

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Report and Financial Statements for the year ended 30 September 2022

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS AND TRUSTEES OF HYELM

identified during the audit. However, the primary responsibility for the prevention and detection of fraud rests with both management and those charged with governance of the charitable company.

Our approach was as follows:

- We obtained an understanding of the legal and regulatory requirements applicable to the charitable company and considered that the most significant are [The Housing and Regeneration Act 2008 and the Accounting Direction for Registered Providers of Social Housing 2019, and UK financial reporting standards as issued by the Financial Reporting Council].
- We obtained an understanding of how the charitable company complies with these requirements by discussions with management and those charged with governance.
- We assessed the risk of material misstatement of the financial statements, including the risk of material misstatement due to fraud and how it might occur, by holding discussions with management and those charged with governance.
- We inquired of management and those charged with governance as to any known instances of non-compliance or suspected non-compliance with laws and regulations.
- Based on this understanding, we designed specific appropriate audit procedures to identify instances of non-compliance with laws and regulations. This included making enquiries of management and those charged with governance and obtaining additional corroborative evidence as required.

As part of an audit in accordance with ISAs (UK) we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purposes of expressing an opinion on the effectiveness of the group and parent charitable company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the trustees.
- Conclude on the appropriateness of the trustees' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the group and parent charitable company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the group or parent charitable company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the group to express an opinion on the consolidated financial statements. We are responsible for the direction, supervision and performance of the group audit. We remain solely responsible for our audit report.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

There are inherent limitations in the audit procedures described above. We are less likely to become aware of instances of non-compliance with laws and regulations that are not closely related to events and transactions reflected in the financial statements. Also, the risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting one resulting from error, as fraud may involve deliberate concealment by, for example, forgery or intentional misrepresentations, or through collusion.

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Report and Financial Statements for the year ended 30 September 2022

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS AND TRUSTEES OF HYELM

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006 and, in respect of the consolidated financial statements, to the charity's trustees, as a body, in accordance with Chapter 3 of Part 8 of the Charities Act 2011. Our audit work has been undertaken so that we might state to the charitable company's members and trustees those matters which we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to any party other than the charitable company, the charitable company's members, as a body, and the charity's trustees, as a body, for our audit work, for this report, or for the opinion we have formed.

Moore Kingston Smith LLP

23 March 2023

Luke Holt (Senior Statutory Auditor)

for and on behalf of Moore Kingston Smith LLP, Statutory Auditor

9 Appold Street
London
EC2A 2AP

Moore Kingston Smith LLP is eligible to act as auditor in terms of Section 1212 of the Companies Act 2006.

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Report and Financial Statements for the year ended 30 September 2022
Statement of Comprehensive Income for the year ended 30 September 2022

		Group		Association	
	Note	2022	2021	2022	2021
		£	£	£	£
Turnover	2	4,766,710	1,298,001	4,822,419	1,298,001
Operating expenditure	2	(1,466,787)	(1,272,703)	(1,466,787)	(1,272,703)
Other income		-	-	-	-
Operating surplus / (deficit)	3	3,299,923	25,298	3,355,632	25,298
Loss relating to Fire Safety works	10	(366,270)	(487,828)	(366,270)	(487,828)
Abortive development costs		(2,510,398)	-	(2,510,398)	-
Interest receivable	4	49,224	35,951	49,224	35,951
Interest and financing costs	5	(358,903)	(349,727)	(358,903)	(349,727)
Movement in fair value of financial instruments		-	-	-	-
Surplus / (deficit) before and after tax		<u>113,575</u>	<u>(776,306)</u>	<u>169,284</u>	<u>(776,306)</u>

The notes on pages 21 to 37 form part of these financial statements.

There are no recognised gains and losses other than those included in the Statement of Comprehensive Income.

All activities relate to continuing operations.

The financial statements have been prepared in accordance with UK Generally Accepted Accounting Practice (UK GAAP) including Financial Reporting Standard 102 (FRS 102) and the Housing SORP 2018: Statement of Recommended Practice for Registered Social Housing Providers and comply with the Accounting Direction for Private Registered Providers of Social Housing 2019. These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime within Part 15 of the Companies Act 2006.

The financial statements were approved by the Board on 21 March 2023.



Vanessa James
Chair



Simon Wright
Chief Executive

HYELM

Report and Financial Statements for the year ended 30 September 2022

Statement of Changes in Reserves for the year ended 30 September 2022

Group	General Reserve	Designated Reserves	Endowment Fund	Total
	£	£	£	£
Balance at 1 October 2020	26,130,293	97,937	6,100,771	32,329,001
Surplus / (Deficit) for the year	(784,018)	-	7,712	(776,306)
Transfer to designated reserves	-	-	-	-
Balance at 30 September 2021	25,346,275	97,937	6,108,483	31,552,695
Surplus / (Deficit) for the year	111,577	-	1,998	113,575
Transfer from designated reserves	-	-	-	-
Balance at 30 September 2022	25,457,852	97,937	6,110,481	31,666,270

Association

	General Reserve	Designated Reserves	Endowment Fund	Total
	£	£	£	£
Balance at 1 October 2020	26,149,293	97,937	6,100,771	32,348,001
Surplus / (Deficit) for the year	(784,018)	-	7,712	(776,306)
Transfer to designated reserves	-	-	-	-
Balance at 30 September 2021	25,365,275	97,937	6,108,483	31,571,695
Surplus / (Deficit) for the year	167,286	-	1,998	169,284
Transfer from designated reserves	-	-	-	-
Balance at 30 September 2022	25,532,561	97,937	6,110,481	31,740,979

HYELM
Report and Financial Statements for the year ended 30 September 2022

Statement of Financial Position as at 30 September 2022
Company No: 00244598

	Note	Group		Association	
		2022	2021	2022	2021
		£	£	£	£
Fixed assets					
Property, plant and equipment	8	26,181,483	25,667,696	26,305,606	25,742,928
Other tangible fixed assets	9	76,286	72,659	76,286	72,659
		26,257,768	25,740,355	26,381,891	25,815,587
Current Assets					
Investments	11	-	-	100,000	100,000
Debtors	12	97,471	160,364	80,572	171,276
Cash and cash equivalents		18,126,219	16,721,012	18,098,863	16,624,448
		18,223,690	16,881,376	18,279,435	16,895,724
Creditors: Amounts falling due within one year	13	(4,808,265)	(2,832,620)	(4,913,423)	(2,903,200)
Net current assets		13,415,425	14,048,756	13,366,012	13,992,524
Total assets less current liabilities		39,673,193	39,789,111	39,747,903	39,808,111
Creditors: amounts falling due after more than one year	14	(8,006,924)	(8,236,416)	(8,006,924)	(8,236,416)
Total net assets		31,666,270	31,552,695	31,740,979	31,571,695
Reserves					
Unrestricted fund		25,457,852	25,346,275	25,532,561	25,365,275
Designated fund	18	97,937	97,937	97,937	97,937
Endowment fund	19	6,110,481	6,108,483	6,110,481	6,108,483
Total Reserves		31,666,270	31,552,695	31,740,979	31,571,695

The financial statements were approved by the Board on 21 March 2023.


Vanessa James
Chair


Simon Wright
Chief Executive

HYELM
Report and Financial Statements for the year ended 30 September 2022
Statement of Cash Flows for the year ended 30 September 2022

Group	Note	2022 £	2021 £
Net cash generated from operating activities	20	5,554,862	305,076
Purchase of tangible fixed assets		(3,314,164)	(1,805,773)
Costs of fire safety work		(366,270)	(487,828)
Interest received		49,224	35,951
		(3,631,210)	(2,257,650)
Cash flow from financing activities			
Interest paid		(358,903)	(349,727)
Repayment of borrowings		(159,542)	(123,714)
		(518,445)	(473,441)
Net change in cash and cash equivalents		1,405,207	(2,426,015)
Cash and cash equivalents at beginning of year		16,721,012	19,147,027
Cash and cash equivalents at end of year		18,126,219	16,721,012

HYELM

Notes to the Financial Statements for the year ended 30 September 2022

1. Accounting Policies

Company Information

Hyelm is a limited company domiciled and incorporated in England and Wales. The registered office is 43-51 New North Road, London, N1 6JB.

Accounting Basis

The financial statements have been prepared in accordance with UK Generally Accepted Accounting Practice (UK GAAP) including Financial Reporting Standard 102 (FRS 102) and the Housing SORP 2018: Statement of Recommended Practice for Registered Social Housing Providers and comply with the Accounting Direction for Private Registered Providers of Social Housing 2019.

The charitable company is a public benefit entity for the purposes of FRS 102.

Arthur West House Limited is a wholly owned subsidiary of Hyelm, the company having been incorporated on 16 July 2015. The principal activity of the company is to carry out development activities on behalf of The Hyelm Group.

Hyelm is the sole corporate trustee of The Ames House Trust ("Ames House") which was an unincorporated charitable trust operating in London and is accounted for as a branch of Hyelm in accordance with the policy guidance "E14 – Preparing limited charities' accounts".

The company is required to prepare group accounts under section 248 of the Companies Act 2006 and these financial statements present information relating to the company and group.

The financial statements are prepared in sterling which is the functional currency of the company. Monetary amounts in these financial statements are rounded to the nearest pound.

Accounting Policies

The Board has reviewed The Group's accounting policies and is satisfied that they are appropriate.

Going concern

After making enquiries, the Board has a reasonable expectation that The Group has adequate resources to continue in operational existence for the foreseeable future, being a period of twelve months after the date on which the report and financial statements are signed.

Turnover and revenue recognition

Turnover comprises rental income from residents' receivable in the year and income from the provision of sporting, recreational or social facilities.

Rental income is recognised on the execution of tenancy agreements. Other income is recognised as receivable on the delivery of services provided.

Housing Properties

Housing properties are principally properties available for rent and are stated at cost less depreciation. Cost includes the cost of acquiring land and buildings, development costs, interest charges incurred during the development period and expenditure incurred in respect of improvements.

Improvements are works which result in an increase in the net rental income, such as a reduction in future maintenance costs, or result in a significant extension of the useful economic life of the property in the business. Only the direct overhead costs associated with new developments or improvements are capitalised.

HYELM

Notes to the Financial Statements for the year ended 30 September 2022

Depreciation of Housing Properties

Hyelm separately identifies the major components which comprise its housing properties, and charges depreciation so as to write down the cost of each component to its estimated residual value on a straight-line basis, over its estimated useful economic lives in the business.

The Group depreciates the major components of its housing properties over the following periods:

Main structure	50 years
Roofs	30 years
Lifts	30 years
Windows & External Doors	15 years
Internal Doors	15 years
Electrical and mechanical equipment	10-15 years

Freehold land is not depreciated.

Other Tangible Fixed Assets and Depreciation

Depreciation is provided evenly on the cost of other tangible fixed assets to write them down to their estimated residual values over their expected useful lives. The principal annual rates for other assets are:

Fixtures and fittings	10% - 25%
Computer Equipment	20% - 33%

Gains or losses arising on the disposal of other tangible fixed assets are determined as the difference between the disposal proceeds and the carrying amount of the assets and are recognised as part of the surplus/deficit of the year.

Impairment

Assets are reviewed for impairment on an annual basis. Where there is evidence of impairment, fixed assets are written down to the recoverable amount, or to depreciated replacement cost. Any such write down is charged to the operating surplus.

Social Housing Grant

Social housing grant (SHG) is receivable from the Homes and Communities Agency (the HCA), local authorities, and other government organisations. Government grants received for housing are recognised in income and expenditure over the useful life of the housing property structure and, where applicable, its individual components (excluding land) under the accruals model.

Government grants received in respect of revenue expenditure is credited to the income and expenditure account over the same period as the expenditure to which they relate once reasonable assurance has been gained that the entity will comply with the conditions and that the funds will be received.

Grants due from government agencies or received in advance are included as current assets or liabilities.

Government grants received for housing purposes are subordinated to the repayment of loans by agreement with the Homes and Communities Agency. SHG released on sale of a property may be repayable but is normally available to be recycled and are credited to a Recycled Capital Grant Fund and included in the statement of financial position in Creditors.

If there is no requirement to recycle or repay the grant on disposal of the asset, any unamortised grant remaining within creditors is released and recognised as income in the income and expenditure account.

Where individual components are disposed of and this does not create a relevant event for recycling purposes, any grant that has been allocated to the component is released to the income and expenditure account. Upon disposal of the associated property, The Group is required to recycle these proceeds and recognise them as a liability.

Employees Benefits

Short term employee benefits and contributions to defined contribution plans are recognised as an expense in the period in which they are incurred.

HYELM

Notes to the Financial Statements for the year ended 30 September 2022

Debtors

Short term debtors are measured at transaction price, less any impairment.

Cash and Cash Equivalents

Cash and cash equivalents include cash in hand, deposits on call with banks, other short-term investments with original maturities of three months or less and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

Creditors

Short term trade creditors are measured at the transaction price. The loan from Allied Irish Bank is considered to be a basic financial instrument and has therefore been included within the accounts at amortised cost.

Current Asset Investments

Where these are held, they are stated at market value.

Investment Income

Interest from Certificates of Deposit and Fixed Interest Bonds is accounted for on a receivable basis.

Dividend income is accounted for on a received rather than receivable basis. The difference is not material to the accounts.

Interest Payable

Interest is capitalised on borrowings to finance developments. Other interest is charged to the income and expenditure account during the year.

Loan Issue Costs

Loan Issue Costs reflect arrangement fees payable in respect of loan facilities. Loan issue costs are amortised over the term of the respective loan facility and offset against loan balances within creditors.

Liquid Resources

Liquid Resources are readily disposable current asset investments.

Pensions

The Group does not provide a defined benefit pension scheme. Employees are, subject to eligibility, automatically enrolled into the NEST pension scheme to which employees contribute a minimum of 5% of basic salary, the Company will make contributions up to a maximum of 7.5% of basic salary (Chief Executive 10%). Hyelm's contributions to employees' personal pension schemes are expensed as they occur.

Members' Capital Subscriptions

Members have historically paid a single subscription of £1, due and payable on the first day of the month after they have been admitted to the membership. This requirement was rescinded at the Annual General Meeting held on 28 April 2012. Balances held will be repaid to members on request.

Stock

Stock is calculated at the lower of cost or net realisable value.

VAT

The Group charges Value Added Tax (VAT) on some its income and is able to recover part of the VAT it incurs on expenditure. The financial statements include VAT to the extent that it is suffered by The Group and not recoverable from HM Revenue and Customs. The balance of VAT payable or recoverable at the year-end is included as a current liability or asset.

Development Fund (designated reserve)

The development fund represents funds available to meet future development expenditure which falls within The Group's objectives.

Club Activities Fund (designated reserve)

The club activities fund supports expenditure in respect of non-accommodation activities such as the provision of sporting, recreational and social facilities.

Any surplus achieved through the provision of such activities is returned to the fund.

HYELM

Notes to the Financial Statements for the year ended 30 September 2022

Financial Instruments

The Group has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the Group's balance sheet when the company becomes party to the contractual provisions of the instrument.

Basic financial assets

Basic financial assets, which include trade and other debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest.

Classification of financial liabilities

Financial liabilities and equity instruments are classified according to the substance of the contractual arrangements entered into. An equity instrument is any contract that evidences a residual interest in the assets of the company after deducting all its liabilities.

Basic financial liabilities

Basic financial liabilities, including trade and other creditors, bank loans, loans from Group companies and preference shares that are classified as debt, are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest.

Debt instruments are subsequently carried at amortised costs, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of business from suppliers. Accounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade payables are recognised initially at transaction price and are subsequently measured at amortised cost using the effective interest method.

Judgments and key sources of estimation uncertainty

In the application of the charitable company's accounting policies, the Directors are required to make judgements, estimates and assumptions about the carrying value of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and in future periods where the revision affects both current and future periods.

In preparing these financial statements judgements have been made in respect of the recoverability of the amounts expended on fire safety works as explained in Note 26 and the accounting treatment of these works which are not considered enhance the carrying value of the Od Street property and have therefore been written off in the Statement of Comprehensive Income.

HYELM

Notes to the Financial Statements for the year ended 30 September 2022

2. Particulars of turnover, operating costs and operating surplus

Group	The Group 2022			The Group 2021		
	Turnover	Operating costs	Operating deficit	Turnover	Operating costs	Operating deficit
	£	£	£	£	£	£
Letting of residential accommodation	<u>1,162,645</u>	<u>1,338,067</u>	<u>(175,422)</u>	<u>1,063,660</u>	<u>1,144,645</u>	<u>(80,985)</u>
Other residential accommodation activities						
Other income	-	-	-	-	-	-
	-	-	-	-	-	-
Non-residential accommodation activities	3,604,065	128,720	3,475,345	234,341	128,058	106,283
	<u>4,766,710</u>	<u>1,466,787</u>	<u>3,299,922</u>	<u>1,298,001</u>	<u>1,272,703</u>	<u>25,298</u>
	Association 2022			Association 2021		
	Turnover	Operating costs	Operating deficit	Turnover	Operating costs	Operating deficit
	£	£	£	£	£	£
Letting of residential accommodation	<u>1,162,645</u>	<u>1,338,067</u>	<u>(175,422)</u>	<u>1,063,660</u>	<u>1,144,645</u>	<u>(80,985)</u>
Other residential accommodation activities						
Other income	-	-	-	-	-	-
	-	-	-	-	-	-
Non-residential accommodation activities	3,659,774	128,720	3,531,054	234,341	128,058	106,283
	<u>4,822,419</u>	<u>1,466,787</u>	<u>3,355,631</u>	<u>1,298,001</u>	<u>1,272,703</u>	<u>25,298</u>

HYELM

Notes to the Financial Statements for the year ended 30 September 2022

2 (ii) Particulars of income and expenditure from the letting of intermediate and sub market rent accommodation

Group and Association	2022			2021		
	Private Rented £	Intermediate Rent £	Total £	Private Rented £	Intermediate Rent £	Total £
Rent receivable net of identifiable service charges	389,741	559,366	949,107	357,606	513,244	870,850
Service Charge income	62,644	90,895	153,538	54,186	78,624	132,810
Other revenue grants - SHG released	-	60,000	60,000	-	60,000	60,000
Turnover from the letting of residential accommodation	452,384	710,260	1,162,645	411,792	651,868	1,063,660
Management	185,520	266,262	451,781	144,054	206,750	350,804
Service charge costs	79,545	114,165	193,711	71,180	102,159	173,339
Other service costs	72,231	103,668	175,899	65,631	94,195	159,826
Routine maintenance	35,107	50,387	85,493	20,679	29,678	50,357
Planned maintenance	21,452	30,788	52,241	12,241	17,569	29,810
Major repairs expenditure	-	-	-	-	-	-
Bad debts	19,275	-	19,275	20,225	-	20,225
Depreciation on housing properties	147,694	211,973	359,667	147,947	212,337	360,284
Other costs	-	-	-	-	-	-
Operating costs on residential lettings	560,825	777,243	1,338,067	481,956	662,688	1,144,645
Operating surplus / (loss) on residential lettings	(108,441)	(66,982)	(175,422)	(70,164)	(10,821)	(80,985)
Void Losses	24,953	106,801	131,754	18,982	98,281	117,263
Housing accommodation 125 bed spaces (2020: 125 bed spaces)						

HYELM

Notes to the Financial Statements for the year ended 30 September 2022

3. Operating Surplus/(Deficit)

	Group		Association	
	2022	2021	2022	2021
	£	£	£	£

Operating surplus/(deficit) for the year is after charging:

Depreciation on housing properties	359,667	360,284	359,667	360,284
Depreciation on tangible, owned fixed assets	33,036	29,987	33,036	29,987
	392,703	390,270	392,703	390,270

Auditor's remuneration (excluding VAT)

- Fees payable for the audit of the financial statements	11,000	11,000	11,000	11,000
- Fees payable for the audit of the accounts of subsidiaries	5,000	5,000	5,000	5,000
Total audit Services	16,000	16,000	16,000	16,000

- Tax compliance services	1,560	1,560	810	810
Total non-audit services	1,560	1,560	810	810

4. Interest receivable and other income - Group and Association

	2022	2021
	£	£
Interest receivable and similar income	49,224	35,951
Less: Notional RCGF interest (note 16)	-	-
	49,224	35,951

5. Interest and financing costs - Group and Association

	2022	2021
	£	£
Loans and bank overdrafts	339,059	345,943
Amortisation of loan issue costs	1,400	1,400
Notional RCGF interest (note 16)	18,444	2,384
	358,903	349,727

HYELM

Notes to the Financial Statements for the year ended 30 September 2022

6. Employees – Group and Association

	2022 Number	2022 FTE	2021 Number	2021 FTE's
Average monthly employees (including the Chief Executive) and expressed as full-time equivalents based on 35 hour week	<u>6.5</u>	<u>6.1</u>	<u>6.2</u>	<u>5.8</u>
Administration	4	3.6	4	3.6
Housing	2.5	2.5	2.2	2.2
	<u>6.5</u>	<u>6.1</u>	<u>6.2</u>	<u>5.8</u>

Hyelm

	2022 £	2021 £
Employee Costs:		
Wages and salaries	174,988	149,590
Social security costs	20,847	15,648
Other pension costs	13,497	11,034
	<u>209,332</u>	<u>176,272</u>

The Group

	2022 £	2021 £
Employee Costs:		
Wages and salaries	273,227	233,812
Social security costs	30,985	25,324
Other pension costs	19,650	17,113
	<u>323,862</u>	<u>276,249</u>

7. Board members and executive directors – Group and Association

	2022 £	2021 £
Emoluments of the Company's Chief Executive, Director of Finance & Director of Operations including pension contributions.	<u>148,053</u>	<u>166,727</u>
Emoluments of the Chief Executive, who was the highest paid "Director", excluding pension contributions.	<u>70,745</u>	<u>88,477</u>
Contributions to the Chief Executive's personal pension plan.	<u>5,293</u>	<u>5,359</u>

No members of staff were paid more than £60,000 in the current or previous year other than the Chief Executive (as disclosed above) and the Director of Finance. No emoluments were paid to members of the Board during the year.

Expenses paid during the year to members of the Board amounted to £504 (2021: £981).

HYELM

Notes to the Financial Statements for the year ended 30 September 2022

8. Fixed Assets – housing properties – Group

	Housing properties held for letting	Housing properties for letting under construction	Total housing properties
Cost	£	£	£
At 1 October 2021	16,119,271	13,194,168	29,313,439
Work in progress	-	3,262,125	3,262,125
Abortive development costs written off	-	(2,404,048)	(2,404,048)
Component replacement	-	-	-
Enhancements	15,377	-	15,377
At 30 September 2022	16,134,648	14,052,245	30,186,893
Depreciation			
At 1 October 2021	3,645,743	-	3,645,743
Depreciation charged during year	359,667	-	359,667
At 30 September 2022	4,005,410	-	4,005,410
Net book value			
At 30 September 2022	12,129,238	14,052,245	26,181,483
At 30 September 2021	12,473,528	13,194,168	25,667,696

Fixed assets - housing properties - The Association

	Housing properties held for letting	Housing properties for letting under construction	Total housing properties
Cost	£	£	£
At 1 October 2021	16,119,271	13,269,400	29,388,671
Work in progress	-	3,311,016	3,311,016
Abortive development costs written off	-	(2,404,048)	(2,404,048)
Component replacement	-	-	-
Enhancements	15,377	-	15,377
At 30 September 2022	16,134,648	14,176,368	30,311,016
Depreciation and Impairment			
At 1 October 2021	3,645,743	-	3,645,743
Depreciation charged during year	359,667	-	359,667
At 30 September 2022	4,005,410	-	4,005,410
Net book value			
At 30 September 2022	12,129,238	14,176,368	26,305,606
At 30 September 2021	12,473,528	13,269,400	25,742,928

HYELM

Notes to the Financial Statements for the year ended 30 September 2022

8. Fixed Assets – housing properties *continued*

Expenditure on works to existing properties - The Group and Hyelm

	2022	2021
	£	£
Improvement works capitalised	15,377	27,233
Components capitalised	-	-
Amounts charged to income and expenditure	-	-
	<u>15,377</u>	<u>27,233</u>

Social housing assistance - The Group and Hyelm

	2022	2021
	£	£
Total accumulated social housing grant received or receivable at 30 September:		
Capital Grant	<u>3,000,000</u>	<u>3,000,000</u>
	<u>3,000,000</u>	<u>3,000,000</u>

Housing properties book value net of depreciation

	Group	Association	Group	Association
	2022	2021	2021	2021
	£	£	£	£
Freehold land and buildings	<u>26,181,483</u>	<u>26,305,606</u>	<u>25,667,696</u>	<u>25,742,928</u>

HYELM

Notes to the Financial Statements for the year ended 30 September 2022

9. Tangible fixed assets - other - The Group and Hyelm

	Furniture & equipment £	Computer equipment £	Total £
Cost at 1 October 2021	667,078	55,169	722,247
Additions	11,067	25,596	36,663
Cost at 30 September 2022	678,145	80,765	758,909
Depreciation at 1 October 2021	604,723	44,865	649,588
Charged during year	22,232	10,804	33,036
Eliminated on Disposal	-	-	-
Depreciation at 30 September 2022	626,955	55,668	682,624
Net book value:			
At 30 September 2022	51,189	25,096	76,286
At 1 October 2021	62,355	10,305	72,659

10. Costs associated with Fire Safety works

	2022 £	2021 £
Work in Progress - abortive costs	366,270	487,828
Loss in respect of Fire Safety Works	366,270	487,828

11. Investments

	Group 2022 £	2021 £	Association 2022 £	2021 £
Investment in subsidiary	-	-	100,000	100,000
	-	-	100,000	100,000

Arthur West House Limited is a wholly owned subsidiary of Hyelm. At the 30 September 2022 Hyelm held 100,000 ordinary shares of £1 each (2020: £100,000).

HYELM

Notes to the Financial Statements for the year ended 30 September 2022

12. Debtors

	Group		Association	
	2022	2021	2022	2021
	£	£	£	£
Due within one year				
Rent and service charge receivable	54,088	49,277	54,088	49,277
Provision for bad and doubtful debts	(45,860)	(45,860)	(45,860)	(45,860)
	8,228	3,417	8,228	3,417
Other debtors	47,217	125,549	3,917	125,549
Due from subsidiary	-	-	32,537	26,276
Prepayments	29,462	12,266	29,462	12,266
VAT due	6,136	15,364	-	-
Accrued income	6,428	3,768	6,428	3,768
Total debtors	97,471	160,364	80,572	171,276

13. Creditors amounts falling due within one year - The Group and Hyelm

	Group		Association	
	2022	2021	2022	2021
	£	£	£	£
Recycled capital grant fund (note 16)	2,405,054	2,386,610	2,405,054	2,386,610
Debt (note 17)	170,891	160,940	170,891	160,940
Loan issue costs	-	-	-	-
Trade creditors	57,254	120,975	57,254	37,349
Rent and service charges paid in advance	37,864	32,145	37,864	32,145
Due to subsidiary (note 24)	-	-	112,801	161,206
Deferred capital grant (note 15)	60,000	60,000	60,000	60,000
Other taxation and social security	16,267	13,770	16,267	13,770
Other creditors	6,130	8,146	6,130	8,146
Accruals and deferred income	2,054,805	50,034	2,047,162	43,034
	4,808,265	2,832,620	4,913,423	2,903,200

14. Creditors falling due after more than one year - The Group and Hyelm

	2022	2021
	£	£
Debt (note 17)	5,892,716	6,063,607
Loan issue costs (note 17)	(18,258)	(19,657)
Deferred capital grant (note 15)	2,132,466	2,192,466
	8,006,924	8,236,416

HYELM

Notes to the Financial Statements for the year ended 30 September 2022

15. Deferred capital grant – Group and Association

	2022	2021
	£	£
At 1 October 2021	2,252,466	2,312,466
Released to income in year	(60,000)	(60,000)
At 30 September 2022	<u>2,192,466</u>	<u>2,252,466</u>

	2022	2021
	£	£
Amounts to be released within one year	60,000	60,000
Amounts to be released in more than one year	2,132,466	2,192,466
	<u>2,192,466</u>	<u>2,252,466</u>

The deferred capital grant relates to the New North Road property and may be repayable in full should the property be sold.

16. Recycled capital grant fund – Group and Association

	2022	2021
	£	£
At 1 October 2021	2,386,609	2,384,225
Interest accrued (note 4)	18,444	2,384
	<u>2,405,053</u>	<u>2,386,609</u>
Repayment of grant	-	-
At 30 September 2022	<u>2,405,053</u>	<u>2,386,609</u>

The recycled capital grant arose in the year ended 30 September 2015 on the sale of Arthur West House.

HYELM

Notes to the Financial Statements for the year ended 30 September 2022

17. Debt analysis – Group and Association

	2022 £	2021 £
Due within one year		
Bank loans	170,891	160,940
Less: issue costs	-	-
	170,891	160,940
Due after more than one year		
Bank loans	5,892,716	6,063,607
Less: issue costs	(18,258)	(19,657)
	5,874,457	6,043,950

The loan from Allied Irish Bank (GB) is secured by a legal charge over the Old Street Development and is repayable within 30 years. The loan bears a fixed interest rate of 5.5% over the whole term, with capital repayments having commenced during the year to 15 October 2013.

	2022 £	2021 £
Within one year or on demand	170,891	160,940
One year or more but less than two years	177,874	170,890
Two years or more but less than five years	924,965	777,530
Five years or more	4,771,618	5,095,530
	6,045,348	6,204,890

18. Designated fund – Group and Association

The Group holds funds designated for development expenditure and for supporting non-accommodation activities for residents such as recreational and social activities. Any surpluses generated are returned to the fund.

	£
Balance at 1 October 2020	97,939
Transfers in year	-
Balance at 30 September 2021	97,939
Transfers in year	-
Balance at 30 September 2022	97,939

HYELM

Notes to the Financial Statements for the year ended 30 September 2022

19. Endowment fund – Group and Association

The endowment fund held by The Group is the original endowment to The Ames House Trust to which trading surpluses/deficits and investment gains/losses have been added over the years, together with the proceeds from properties sold.

	£
Balance at 1 October 2020	6,100,771
Surplus for the year	7,712
Balance at 30 September 2021	6,108,483
Surplus for the year	1,998
Balance at 30 September 2022	6,110,481

20. Consolidated cash flow from operating activities

	2022	2021
	£	£
(Deficit)/Surplus for the year	3,299,923	25,298
<i>Adjustments for non-cash items</i>		
Depreciation/impairment of tangible fixed assets	392,703	390,270
Abortive development costs	(106,350)	-
(Increase)/decrease in debtors	62,893	(52,099)
(Decrease) / increase in creditors	1,965,693	1,607
Government grants utilised in the year	(60,000)	(60,000)
Net cash generated from operating activities	5,554,862	305,076

21. Capital commitments

The Board have agreed to a programme of remedial fire safety and refurbishment works for the Old Street building. This work is being done on a floor by floor basis and at the year end capital commitments totalling £291,409 had been entered into in respect of these works.

The company had no operating lease commitments at 30 September 2022 (2021: £NIL).

22. Post balance sheet events

There are no post balance sheet events to report.

HYELM

Notes to the Financial Statements for the year ended 30 September 2022

23. Legislative provisions

Hyelm is incorporated under the Companies Act.

24. Related parties

Arthur West House limited is a wholly owned subsidiary of Hyelm, a charitable company registered in England and Wales. Hyelm is considered to be the ultimate controlling party. The sum of £161,206 excluding VAT (2020: £37,439) was due to Arthur West House Limited at the end of the financial year in respect of development services provided during the year. The sum of £26,276 was due from Arthur West House Limited in relation to services provided by HYELM to Arthur West House Limited.

25. Financial instruments

	Group 2022 £	2021 £	Association 2022 £	2021 £
Carrying amount of financial assets measured at amortised cost	<u>148,098</u>	<u>148,098</u>	<u>159,010</u>	<u>159,010</u>
Carrying amount of financial liabilities measured at amortised cost	<u>6,445,953</u>	<u>6,445,953</u>	<u>6,516,533</u>	<u>6,516,533</u>

26. Contingent liability

As part of the contract to develop the Colindale site there was an obligation to complete a number of commercial units to be returned to the vendors of the site, Regent Land Limited. The contract provides for liquidated damages to be paid for the late completion of these units commencing in January 2023 but does not provide for contract termination. As the building contract has now been terminated we discussed with Regent Land Limited the purchase of their interest in the site. Subsequent to the year end this interest was purchased for an agreed price of £2m and this has been included in the accounts as an adjusting post balance sheet event.

27. Operating leases

Residents in Hyelm's properties enter into assured shorthold tenancy agreements with a minimum length of six months. In addition to the residential accommodation provided, Hyelm has leased office accommodation to third parties.

	Group 2022 £	2021 £	Association 2022 £	2021 £
Not later than 1 year	<u>67,716</u>	<u>73,595</u>	<u>67,716</u>	<u>73,595</u>
	<u>67,716</u>	<u>73,595</u>	<u>67,716</u>	<u>73,595</u>

This note shows the committed income under operating lease contracts expected to be earned post year end by Hyelm.

HYELM

England & Wales - Charity number 215575

Accounts



(Consolidated Accounts)

(Limited by Guarantee)

**Report and Financial Statements for the Year Ended
30 September 2021**

Hyelm is a company limited by guarantee, registration No. 00244598, and is registered with the Regulator of Social Housing No. HO312. Hyelm is charitable and is registered with the Charity Commission No. 215575.

HYELM
Report and Financial Statements for the year ended
30 September 2021

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HYELM

Report and Financial Statements for the year ended 30 September 2021

Members, Senior Staff, Advisors and Bankers

Board

Chair	Vanessa James
Vice Chair	Charlotte Paxton to 22 nd February 2021 Helen Taylor from 23 rd February 2021
Ordinary Members	Graham Briscoe Wayne Willis to 24 th April 2021 Joanne Foster Joel Inbakumar Rhiannon Meredith Ruth Goldfeather Keith Douglas to 31 st October 2020

Senior Staff

Chief Executive & Company Secretary	Keith Douglas to 31 st October 2020
Chief Executive	Simon Wright from 1 st November 2020
Director of Operations	Simon Wright to 31 st October 2020
Director of Finance & Company Secretary	Martin Grundy

Auditors

Moore Kingston Smith LLP
Devonshire House
60 Goswell Road
London
EC1M 7AD

Principal Investment Advisors

Savills
33 Margaret Street
London
W1G 0JD

Principal Bankers

Barclays Bank	Allied Irish Bank
28 Hampstead High Street	10 Berkeley Square
Hampstead	London W1J 6AA
London NW3 1QB	

Registered Office

43-51 New North
Road
London
N1 6JB

HYELM

Report and Financial Statements for the year ended 30 September 2021

Report of the Board

Report of the Board

The Board is pleased to present its report and financial statements based on a limited company format and in accordance with accounting requirements by legislation and as set out in the Statement of Recommended Practice 'Accounting by Registered Social Landlords' ('SORP' – Update 2018).

Review of the Period

The Board reports a deficit of £776,306 for the year to 30 September 2021 (2020: deficit £730,740). The increased deficit is due to the costs incurred on remediation work to address the fire safety issues identified with the Old Street building. Claims to recover these costs against the building contractor and the warranty provider are on-going and the costs incurred during the year were £487,828 increasing the total cost incurred to date to £1,272,203.

Excluding the fire safety costs, on an operational level financial performance was better than budgeted. Income was slightly ahead of budget as occupancy of the offices rented out to commercial tenants was higher than anticipated and costs were slightly below budget due to lower than budgeted spend on the IT infrastructure and on publicity.

Legal Status

The HYELM Group comprises HYELM, a Company Limited by Guarantee and which does not have share capital, The Ames House Trust, a charity established under Trust Deed, and Arthur West House Limited, a private limited company which is a wholly owned subsidiary of HYELM.

HYELM is a non-profit making concern registered as a Charity and a Registered Provider under the Housing Acts. The Ames House Trust is accounted for as a branch of HYELM due to a uniting direction in place with the Charity Commission.

The consolidated accounts show the financial position of The Group as a whole, and for the Association which includes HYELM and The Ames House Trust.

Principal Activity and Public Benefit

HYELM provides high standards of affordable accommodation, services and facilities in homely environments for London's key workers, now referred to as priority groups, and for young people on low to moderate incomes who are coming to or are in the capital to work or to study.

The Board confirms that it has referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing Hyelm's aims and objectives and in formulating plans.

Format of Financial Statements

The Board is pleased to present its report and financial statements based on a limited company format and in accordance with accounting requirements by legislation and as set out in the Statement of Recommended Practice 'Accounting by Registered Social Landlords' ('SORP' – Update 2018).

Future Plans

In December 2018, the Board adopted a strategic plan – *Making a real difference* – for the period 2019-2022. The strategic plan focuses on three key activities:

- Our development programme,
- Our existing operation
- Our communities and people.

Our Development programme – The Group's objective is to develop and provide high standards of affordable, rented accommodation, facilities and services for a further 250 young people in two or more new housing schemes in London. During the year we commenced work on the development site in North London acquired in 2018/19. The site is being developed to provide accommodation for 156 young people. It is anticipated that the new accommodation will be completed in 2023.

Our Existing operation – The Group's objective is to continue to provide high standards of contemporary, affordable rented accommodation at the Old Street Scheme, whilst remaining a financially sound organisation with efficient systems providing effective controls.

Our communities and people – The Group's objective is to provide positive, stable, safe environments for our housing schemes. During the year we have been working with our residents to involve them in

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drawing up our plans and in managing our affairs. A number of social events have been organised to further develop a sense of community and have supported residents in securing new accommodation when they feel ready to move on. We have continued to support residents through the Covid pandemic by offering a range of on-line activities and through helping with the provision of essential supplies, particularly for those having to isolate.

Board

The Board has reviewed the recommendations of the National Housing Federations Code of Governance 2020. With the exception that the Board has decided not to establish a separate audit committee and the reporting requirements in relation to equality and diversity the Board complies with the Code. An action plan has been established to strengthen equality and diversity reporting but it is felt that given the size of the organisation, audit issues can be dealt with by the Board and no separate audit committee is required. The Board has also adopted, and is compliant with, the National Housing Federation Code of Conduct issued in 2012. Hyelm is a member of the Federation.

Hyelm has implemented a comprehensive Board and Board members appraisal process and a governance development plan which is reviewed and updated annually.

In accordance with the Articles of Association, the following Board members are required to stand down at the Annual General Meeting:

- Helen Taylor - not eligible for re-appointment as has served full term
- Graeme Briscoe – not eligible for re-appointment as has served full term

VALUE FOR MONEY STATEMENT 2021

Introduction

The Value for Money Standard 2018

The 2018 Value For Money Standard published in April 2018 requires that Registered Providers must:

- Clearly articulate their strategic objectives.
- Have an approach agreed by their board to achieving value for money in meeting these objectives and demonstrate their delivery of value for money to stakeholders.
- Through their strategic objectives, articulate their strategy for delivering homes that meet a range of needs.
- Ensure that optimal benefit is derived from resources and assets and optimise economy, efficiency and effectiveness in the delivery of their strategic objectives.

The Standard requires that that Registered Providers must demonstrate:

- A robust approach to achieving value for money – this must include a robust approach to decision making and a rigorous appraisal of potential options for improving performance.
- Regular and appropriate consideration by the board of potential value for money gains – this must include full consideration of costs and benefits of alternative commercial, organisational and delivery structures.
- Consideration of value for money across their whole business and where they invest in non-social housing activity, they should consider whether this generates returns commensurate to the risk involved and justification where this is not the case.
- That they have appropriate targets in place for measuring performance in achieving value for money in delivering their strategic objectives, and that they regularly monitor and report their performance against these targets.

It is also a requirement that Registered Providers must annually publish evidence in the statutory accounts to enable stakeholders to understand the provider's:

- Performance against its own value for money targets and any metrics set out by the Regulator, and how that performance compares to peers.
- Measurable plans to address any areas of underperformance, including clearly stating any areas where improvements would not be appropriate and the rationale for this.

The Hyelm Group is committed to finding ways to provide excellent services whilst at the same time seeking to reduce costs and improve efficiency. To ensure that we can measure efficiency gains and to

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provide meaningful comparisons with other organisations providing similar services, the Board has adopted the 2018 Value for Money Standard for Registered Providers of Social Housing.

How We Deliver Value For Money

Although The HYELM Group does not provide social housing – the Old Street development provides a mix of accommodation for intermediate rent and private rented accommodation for young people on low incomes - the Value For Money standard provides a framework for measuring performance in a consistent manner.

Achieving Value for Money (VFM) is a fundamental element of our objective to become a top quartile performing organisation.

We see VFM as the process of delivering savings and improving quality by simplifying everything that we do and by achieving a balance between costs, quality and results.

This statement outlines our approach to achieving VFM in meeting our objectives with reference to our financial, social and environmental returns, and measures performance using the metrics included within the 2018 Value for Money Standard.

Value For Money is embedded within our business in the following ways:

Governance

Board members' duties include reviewing the efficiency of our operations and our Value For Money performance as well as ensuring compliance with the regulatory Value For Money standard.

The Board discusses our Value For Money Policy and Statement at least annually and reviews the operational and financial performance of the business quarterly.

Financial Management

We operate a robust budgeting process that sets out the financial parameters within which our organisation is required to work to deliver improvements in the services that we provide to our residents and others who work with us.

The business planning process helps to ensure that our resources and assets are used in the most appropriate ways to deliver our objectives.

Our budget and business plan targets are structured to ensure that effective use is made of our resources each year to strengthen our capacity to develop new homes and enhance our services.

Procurement

We continuously seek to obtain Value For Money from our suppliers and look to rationalise contracts and re-tender when necessary to ensure that the services that we receive from them meet and deliver our business objectives.

Where appropriate, we undertake an options appraisal process to ensure that there is a robust business case for investment/divestment decisions and that returns are optimised.

Managing Performance

We continually review our performance and benchmark ourselves against our peer groups. A key objective of our 2019-2022 Strategic Plan is to achieve top quartile performance for financial strength and quality of services. The Board reviews performance information on a regular basis.

We have set ourselves the challenge of benchmarking our performance against that of other organisations that provide similar services within the social housing sector and not for profit housing sectors.

Comparative analysis is based on information provided by HouseMark, the BM320 benchmarking group of smaller housing associations in London, Homes England (such as the 2019 Global Accounts of Housing Providers) and other publicly available information.

Resident Focus

Improving resident engagement and obtaining regular feedback in relation to our services are key objectives for the life of our Strategic Plan 2019-22.

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Following the sale of Arthur West House in 2014 the Resident Panel become less engaged. During 2020/21 we have worked with residents at our Old Street scheme with the aim of engaging them in the management of the scheme.

Our People

Our staff are critical to the organisation for the delivery of services to our residents. Providing training and support to our staff is essential to ensure that we maximise their capability. Salary and benefits packages are reviewed every three years. The review includes a benchmarking exercise to ensure that the salaries and benefits that staff receive are comparable with our peer group. The last review was completed in 2020.

In 2020 as part of our 2019-2022 strategy we reviewed our staffing structure to ensure that the right number of appropriately skilled staff will be in place to manage a growing organisation. The structure will be further reviewed in anticipation of our new housing development opening in 2023.

Our Strategic Plan

The Strategic Plan for 2019-2022 focuses on three key activities:

1. Our development programme

Part funded by the sale proceeds of our Hampstead property, we will further develop and expand our accommodation, services and facilities to help meet increasing demand and changing needs.

More specifically, we will

- Develop and provide high standards of affordable rented accommodation, facilities and services for a further 156 young people on a site that we acquired during 2018 in the vibrant and emerging regeneration area of Colindale, North London.
- Research, adopt and begin to implement strategies for future growth and for the development of additional accommodation during and beyond the delivery of our Colindale scheme.

2. Our existing operation

Throughout the delivery of our development programme we will continue to manage our existing operation in an efficient and effective manner.

More specifically we will

- continue to provide high standards of contemporary affordable rented accommodation facilities and services at our Old Street scheme that reflect the needs and expectation of these whom we set out to house.
- Continue to be a financially sound organisation with efficient systems providing effective controls that reflect our requirements. Maximising value will continue to underpin our work.
- Use new technologies, IT and modern methods of communication to the optimum and cost-effective extent in our operation and in the delivery of our offer in a way that best meets the needs of young people.
- Secure suitable funding as needed to fund our strategic objectives.
- Offer a great place to work, attracting and retaining the most talented staff and Board members.

3. Our communities and people

We will promote positive stable safe environments in our housing schemes, ensuring that the sense of place and family and the supportive communities that we promote, which are so fundamental to what we do, are kept as we move from old to new.

More specifically we will:

- Involve our residents closely in drawing up our plans and managing our affairs
- Work with local community groups, training providers and employers to provide opportunities to enable young people to grow through further personal training and development
- Develop strong and productive partnerships with a range of key strategic partners to ensure that we help those who are in greatest need.

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- Deliver a programme of social and learning events and community development activities, making best use of our communal facilities as well as those within the local areas in which we operate, engaging our residents with the wider community.
- Work with each young person during their stay to help them move on when they are ready.
- Actively encourage our residents to contribute to our communities and our organisation in a positive way once they have left our accommodation.

During the year we have made substantial progress in achieving the objectives set out in our Strategic plan.

Progress against the objectives within the Strategic Plan

Our development programme

Regarding our **development programme**, we adopted a strategy in 2013/14 to dispose of one of our existing properties, Arthur West House, with a view of using its capital receipt to develop and manage a further 250 bed-spaces of modern accommodation within Greater London by 2019. The provision of new accommodation is a key objective of the 2019-22 strategy adopted by the Board.

The property, sold on the 10th October 2014, generated a receipt of £30.05 million, some £6 million above the maximum forecast sale price. The sale proceeds were apportioned between Hyelm and The Ames House Trust, which had a leasehold interest in Arthur West House. The amount received by Hyelm amounted to £24,115,125, with the balance of £5,934,875 being received by The Ames House Trust.

As we develop our plans for the development programme, a key focus will be ensuring that we deliver a value for money solution and maximise the return on our investment. Whilst the Board recognises that the provision of low cost, but affordable accommodation will not generate a 'market return', a number of financial targets have been agreed, which must be achieved before any scheme proceeds ensuring that the scheme is profitable, and the value of the investment is maintained.

In September 2018, we purchased a development site in north London for the provision of 156 bed spaces – good progress towards our target of 250 bed spaces. The development will be funded from a combination of: Hyelm's cash resources; the funds from the sale of a number of affordable homes for rent or for shared ownerships to another Registered Provider; and loan finance.

We have agreed a contract for the delivery of the scheme with Arthur West House Limited, a wholly owned subsidiary, which will minimise the risk of overspend and which will be VAT efficient through an HMRC approved scheme allowing for the recovery of VAT estimated to be approximately £270,000. By making use of an existing procurement framework we have been able to procure professional services without a lengthy and expensive EU procurement exercise.

Planning approval for the development was granted on the 4 November 2019. The build contract commenced early in 2021 with practical completion expected in 2023.

Our ongoing operations

Our Old Street scheme is now thirteen years old. It was built to comply with, the then, Eco Homes standards and achieved a Very Good rating in this regard.

During the course of the financial years 2022/23 and 2023/24, we will be carrying out major works at our Old Street scheme to remedy fire safety issues that were identified following investigations carried out following the Grenfell tragedy in June 2017. In addition to fire safety issues, a number of additional defects were identified dating back to the construction of the building, and these defects will be remedied concurrently with the fire safety issues. We are seeking to recover the costs associated with the works, together with any loss of rent income, from our insurers and the original contractor.

To ensure best value for money, competitive tenders were sought, and value tested. The works will be undertaken over a two-year period to minimise disruption to our residents and the loss of rent income.

Following the completion of the remedial works our forward plans for our Old Street scheme include provision for the regular maintenance and refurbishment of the property to ensure that it continues to provide high standards of affordable accommodation that meet the expectation of our residents.

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To ensure that we achieve best value for money from the goods and services that we procure, Standing Orders are in place that require competitive quotations to be sought for low value goods, and for formal tendering procedures to be enacted for more valuable services.

During the year to 30 September 2021 the following goods and services were tendered:

- Gas and electricity supplies;
- IT support;
- Insurance cover;
- Resident satisfaction surveys; and
- Launderette facilities.

Where possible, we make use of procurement exercises that have been undertaken by other organisations to ensure that best value has been obtained.

Old Street provides accommodation for young people at the beginning of their careers ensuring that they are accommodated in low cost, quality accommodation in a secure environment. Of the units available 74 bed-spaces provide intermediate rent accommodation for priority group workers. The remaining 51 bed spaces are provided for non-priority group workers. The HYELM Group endeavours to provide rented accommodation to tenants which provides value for money when compared with rent charged for comparable properties. To ensure that the rent represents good value for money, the Board has approved a policy of linking all rents to no more than 80% of the market rate.

Over the last four years we have been examining ways of maximising the 'return' from this the Old Street property whilst maintaining rents at levels that are affordable for our client groups. The focus of this has been in relation to our communal spaces, which were underutilised. As a result of the review, accommodation within the management suite has been converted into office space which can be rented to tenants on a commercial basis. As part of the development we have also been able provide a more friendly and relaxing communal space for our residents. The efficient management of staff and improved systems has enabled us to manage the commercial space with no addition staff requirements.

The supply of electricity, gas and insurances are retendered annually to ensure best value is obtained, for both Hyelm and our residents.

The Government is currently consulting on the Future Homes Standard. Implementation of the Standard will be designed to improve energy efficiency within buildings to help to reduce energy consumption and therefore provide VFM for our residents by reducing their energy service charges costs. Once it comes into force we will produce and action plan to achieve compliance with the new regulation as well as look into ways in which we can incorporate wider environmental and sustainability initiatives.

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Our communities and people

As part of our strategy in relation to **Our communities and people** the revisions to our staffing structure and job profiles has enabled us to:

- Deliver business as usual;
- Provide support for our two major projects (Development in Colindale and Fire Defect work);
- Effectively manage organisational risks;
- Manage building safety in line with Hackett review recommendations.

The table below shows resident satisfaction with the services provided during the financial year 2020/21 and the preceding two years.

Resident Satisfaction	Benchmark: Peer group upper quartile	Benchmark: London group upper quartile	Benchmark: HouseMark upper quartile	Hyelm		
				2018/19	2019/20	2020/21
% of residents satisfied or very satisfied with our services	94%	90%	88%	93%	70%	92%
% of residents satisfied or very satisfied with repairs and maintenance	92%	91%	81%	95%	46%	92%
% of residents satisfied or very satisfied on Value For Money for rent	91%	90%	88%	90%	54%	67%

Resident satisfaction has increased throughout the year, and is moving towards levels previously achieved. The main reason for the prior year's low levels of satisfaction is the fire defect safety work that is being completed around the building which has caused some disruption and noise nuisance to residents, a number of whom are spending more time at home due to the Covid-19 outbreak.

We expect satisfaction in our maintenance and refurbishment programme to remain at normal satisfaction levels as the impact of Covid-19 eases but we do expect overall satisfaction due to the impact of the fire defect safety work to be impacted until the completion of the work in 2 years. Over this period we will work with residents to try and address any individual concerns.

The need to carry out remedial works to the Old Street scheme has resulted in a number of apartments being closed to undertake the necessary works. There have been challenges in re-letting apartments due to the Covid pandemic. However, we now have a virtual viewing system and occupancy of those apartments available to rent remains high. Arrears are managed proactively with residents to ensure minimal losses occur. Demand for the accommodation available remains high with short re-let times.

Other Measures	Benchmark: Peer group upper quartile	HYELM 2018/19	HYELM 2019/20	HYELM 2020/21
% of repairs fixed on first visit	96.5%	72%	86%	82%
Average re-let time (days)	16	10.5	42.9	41.5
Current rent arrears	1.3%	0.0%	1.7%	0.3%
% of void losses	0.2%	4.30%	9.85%	11.68%

We have taken comfort from historically low levels of void loss and arrears, which compare very favourably with those within the sector. The increase in voids during 2019/20 and 2020/21 is a result of the need to provide vacant accommodation for contractors to carry out the fire safety works referred to above and the impact of the Covid pandemic on occupancy levels.

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Finance

The accounts for the year ending 30 September 2021 have been prepared in accordance with UK Generally Accepted Accounting Practice (UK GAAP) including Financial Reporting Standard 102 (FRS 102) and the Housing SORP 2018: Statement of Recommended Practice for Registered Social Housing Providers.

Following the sale of Arthur West House in October 2018, Hyelm only provides accommodation at its Old Street property. This is a mix of private rented accommodation and grant supported intermediate rent accommodation that is tenanted by priority group workers.

Following the disposal of the Arthur West House site, management costs per unit increased as central costs previously allocated to the property have been retained but are supporting the development programme, which will provide new accommodation on a number of sites.

Reporting against the 2018 Value for Money Standard

The Hyelm Group has adopted the reporting requirements of the 2018 Value for Money Standard.

Metric 1 – Reinvestment

	2017/18 (restated)	2018/19 actual	2019/20 actual	2020/21 actual
Reinvestment %	41.48%	3.48%	0.9%	6.32%

Following the sale of the Hampstead property, Hyelm has only the Old Street scheme in operation. The significant increase in investment in 2017/18 relates to the purchase of the Colindale site as part of our development programme. Delays in gaining planning approval for the scheme resulted in delays to the building programme, thus investment was less than planned for 2018/19 and 2019/20. Now that planning approval has been granted the scheme investment has increased in 2020/21.

Metric 2 – Supply

Unlike many large Registered Providers, Hyelm does not have an annual development programme. Our investment in property relates to a specific scheme and therefore the supply metric is not a relevant measure of performance.

Metric 3 – Gearing

	2018/19 actual	2019/20 actual	2020/21 actual
Gearing	-48.22%	-46.54%	-35.45%

Hyelm currently has one loan from Allied Irish Bank. Our investment in the new development in Colindale is funded mainly by Hyelm's cash reserves, thus as the value of housing properties increase as the development progresses gearing will decrease. On completion of our new development Hyelm will have additional capacity for borrowing to support the development of additional accommodation and complete our strategic objective of providing further accommodation.

Metric 4 – Earnings before Interest Tax Depreciation and Amortisation – Major Repairs Included

The EBITDA MRI (Earnings before Interest Tax Depreciation and Amortisation – Major Repairs Included) interest cover measure is a key indicator for liquidity and investment capacity. It seeks to measure the level of surplus that a registered provider generates against interest payments (the measure avoids any distortions stemming from the depreciation charge). The need to provide vacant accommodation for the fire safety and remedial works, has led to a reduction in rent income, which coupled with higher management cost and the impact of the Covid pandemic has led to a decrease in the interest cover compared to previous years. Rent income will remain low during the two-year programme of works relating to fire safety, management costs but interest cover will increase when these works are completed and the Colindale project is completed.

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	2017/18 actual	2018/19 actual	2019/20 actual	2020/21 actual
EBITDA MRI	139.54%	130.88%	112.48%	100.03%

EBITDA to Debt Service Cost

Our facility agreement with AIB requires Hyelm to achieve a ratio of EBITDA to Debt Service Costs of a minimum of 1:1. The ratio measures our ability to fund the repayment of capital and interest payable on the outstanding loan from current income generated by Hyelm.

During the year to 30 September 2020 this ratio was not achieved as shown in the table below. As with EBITDA MRI above, reduced rent income and the impact of the Covid pandemic in 2019/20 led to reduction in interest cover reducing the indicator marginally below the level required by the facility agreement. As a result, a revised method of calculating the EBITDA ratio has been agreed with AIB until the completion of the Colindale project. The revised method of calculation permits the balance held in the AIB reserve account to be added to the earnings figure when calculating the ratio. Using the revised method of calculation, the EBITDA ratio for the year ended 30 September 2021 is in excess of the bank requirements.

	2017/18 actual	2018/19 actual	2019/20 actual	2020/21 actual
EBITDA - AIB	1:1.61	1:1.56	1:0.96	1:4.09

Metric 5 – Headline residential housing cost per unit

The unit cost metric assesses the headline social housing cost per unit as defined by the Regulator. Although The Group is not a provider of social housing, the social housing cost per unit is the benchmark against which Hyelm chooses to measure performance.

	2017/18 (restated)	2018/19 actual	2019/20 actual	2020/21 actual
Costs overall	£5,966	£6,824	£7,271	£5,476
per week	£114.33	£130.77	£139.44	£110.20

The increase in cost from 2018/19 to 2019/20 reflects the increased expenditure associated with the Covid pandemic. In 2020/21 costs have reduced to pre pandemic levels.

Metric 6 – Operating Margin

The Operating Margin demonstrates the profitability of operating assets before exceptional expenses are taken into account. Increasing margins are one way to improve the financial efficiency of a business. The table below shows the operating margin for HYELM as a whole. In addition to increased costs during the year in relation to the Covid pandemic, the preparatory works for the new development at Colindale continue to have an impact on the operating margin for the year.

	2017/18 actual	2018/19 actual	2019/20 actual	2020/21 actual
Operating Margin				
Overall	16.28%	9.01%	-0.69%	1.95%

Metric 7 – Return on Capital Employed (ROCE)

This metric compares operating surplus to total assets less current liabilities and is a measure assess the efficient investment of capital resources. The return figures shown in the table below will remain low until the Colindale site is completed and starts to generate income.

	2017/18 actual	2018/19 actual	2019/20 actual	2020/21 actual
ROCE	0.49%	0.30%	-0.02%	0.06%

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Value For Money for 2020/21

HYELM is in a period of transition and the Value for Money metrics will reflect this until the new development at Colindale and the fire safety works at the Old Street building are completed. During this period the Value for money metrics will be measured against budgets and business plans and future reports will reflect this approach. When the Colindale development is complete and the remedial works at Old Street are finished, it is our aim to be in the top quartile for both financial and operational performance, and to see our performance improve each year.

We will be undertaking further work over the next year to support our aim of improving value for money for our existing residents by:

- Re-tender for the supply of electricity, gas, insurances and our cleaning contract.
- Review the elements that make up the service charges that our residents pay to ensure that they remain as affordable as possible for those whom we set out to house.
- Completing the implementation of the new housing management system and finance systems.

Officer's Insurance

The Group has in place indemnity insurance to safeguard voluntary Board members and senior executive staff.

Key Policies and Strategies

Reserves Policy

The majority of reserves are currently held in the revenue reserve.

Designated reserves are also maintained with funds earmarked for the following specific purposes:

- Future developments.
- Non-accommodation activities such as the provision of sporting, recreational and social facilities.

The Development fund represents funds available to meet future development expenditure. Each year, investment and similar income less development expenditure incurred, is transferred to the Development fund.

Any surplus income from the provision of non-accommodation activities is returned to the Activities fund.

Treasury Management

Following the sale of Arthur West House, the Treasury Management Policy was reviewed and updated to include the key recommendations of CIPFA's "Treasury Management in the Public Services: Code of Practice". (The Code), as described in Section 4 of that Code.

Rent

Increases take into account the income of our residents, charges levied by competing organisations and are in line with guidance from the Homes and Communities Agency.

Statement on Internal Controls Assurance

The Board acknowledges its responsibility for establishing and maintaining the whole system of internal control and for reviewing its effectiveness.

The system of internal control is designed to manage, rather than eliminate, the risk of failure to achieve business objectives, and to provide reasonable assurance against material misstatement or loss.

The process for identifying, evaluating and managing the significant risks faced by the company is ongoing and has been in place throughout the period commencing 1 October 2020 up to the date of approval of the report and financial statements.

Key elements of the control framework include:

- Board approved terms of reference and delegated authorities for all sub committees of the Board.
- Clearly defined management responsibilities for the identification, evaluation and control of significant risks.
- Robust strategic business planning processes, with detailed financial budgets and forecasts.
- Formal recruitment, retention, training and development policies for all staff.
- Established authorisation and appraisal procedures for significant new initiatives and commitments.

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- Regular reporting to the appropriate committee on key business objectives, targets and outcomes.
- Board approved whistle-blowing policies and anti-theft and corruption policies.
- A regular programme of independent internal audit.
- Board approved fraud policies, covering prevention, detection and reporting, together with recoverability of assets.
- Regular monitoring of loan covenants and requirements for new loan facilities.

A fraud register is maintained and reviewed by the Board on a regular basis. During the year no frauds were reported.

The Board has received the Chief Executive's annual review of the effectiveness of the system of internal controls which are designed to provide reasonable, not absolute, assurance. The Board has also received the annual report of the internal auditor which reported that no significant control issues had been identified.

NHF Codes of Governance and Conduct

We are pleased to report that (with the exception of the items noted on page 3) The Group complies with the principal recommendations of the NHF code of governance 2020 and is compliant with the NHF Code of Conduct 2012. Hyelm has published a new Governance Manual which provides a comprehensive manual of policies, procedures and guidance notes for all areas covered by the Code and has published a statement on all its accountability mechanisms. Policies and procedures are reviewed by the management team in accordance with a published timetable (or according to need) and all significant changes are reported to the Board.

Statement of the Board's Responsibilities

The Board is responsible for preparing the report and financial statements in accordance with applicable law and regulations.

Company Law requires the Board to prepare financial statements for each financial year. Under that law the Board has elected to prepare the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable laws) including Financial Reporting Standard 102 (FRS 102) and the Housing SORP 2018: Statement of Recommended Practice for Registered Social Housing Providers and comply with the Accounting Direction for Private Registered Providers of Social Housing 2019. Under that company law, the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs and profit or loss of the company. In preparing these financial statements, the directors are required to:

- select suitable accounting policies and apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards and the Statement of Recommended Practice (SORP) Accounting by Registered Housing Providers, have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on a going concern basis unless it is inappropriate to assume that the company will continue in business.

The directors are responsible for keeping adequate accounting records which disclose with reasonable accuracy at any time the financial position of the company and enable it to ensure that the financial statements comply with the Companies Acts 2006. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

It is also responsible for safeguarding the assets of the company and, hence, for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Statement of Compliance

The directors have undertaken an assessment of compliance with the governance and financial viability standard as required by the Accounting Direction 2019. The directors can confirm that no evidence of no-compliance has been identified since the last report. In preparing the strategic report the directors have followed the principles set out in the Statement of Recommended Practice for Registered Social Landlords (SORP 2018).

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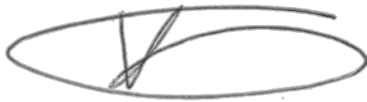
Disclosure of information to Auditors

At the date of making this report, each of the company's directors, as set out on page 1, confirm the following:

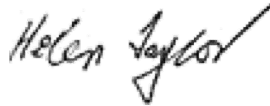
- So far as each director is aware, there is no relevant audit information of which the company's auditors are unaware; and
- Each director has taken all steps that they ought to have taken as a director to make themselves aware of any relevant audit information and to establish that the company's auditors are aware of that information.

In preparing this report, the directors have taken advantage of the small companies exemption provided by section 415A of the Companies Act 2006 in respect of the report of the Board and strategic report.

The Report of the Board was approved by the Board on the 22 February 2022 and signed on its behalf by:



Vanessa James
Chair



Helen Taylor
Vice Chair

HYELM

Report and Financial Statements for the year ended 30 September 2021

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS AND TRUSTEES OF HYELM

Opinion

We have audited the financial statements of Hyelm (the 'company') for the year ended 30 September 2021 which comprise the Group Statement of Comprehensive Income, the Group Statement of Changes in Reserves, the Group Statement of Financial Position, the Group Statement of Consolidated Cash Flows, and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS 102 'The Financial Reporting Standard Applicable in the UK and Ireland' (United Kingdom Generally Accepted the UK and Ireland'.

In our opinion the financial statements:

- give a true and fair view of the state of The Group's and the parent charitable company's affairs as at 30 September 2021 and of the group's incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice including FRS 102 the Financial Reporting Standard Applicable to the UK and Republic of Ireland, the Housing and Regeneration Act 2008 and the Accounting Direction for Registered Providers of Social Housing 2019; and
- have been prepared in accordance with the requirements of the Companies Act 2006 and the Charities Act 2011.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs(UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the audit of financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is enough and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

HYELM

Report and Financial Statements for the year ended 30 September 2021

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS AND TRUSTEES OF HYELM

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' annual report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the trustees' annual report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the group and parent charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the trustees' annual report.

We have nothing to report in respect of the following matters where the Companies Act 2006 and the Charities Act 2011 require us to report to you if, in our opinion:

- the parent charitable company has not kept adequate and sufficient accounting records, or returns adequate for our audit have not been received from branches not visited by us; or
- the parent charitable company's financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies exemption in preparing the Trustees' Annual Report and from preparing a strategic report.

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement set out on page 13, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the group and parent charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the group or parent charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

We have been appointed as auditor under the Companies Act 2006 and section 151 of the Charities Act 2011 and report in accordance with those Acts.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below.

Explanation as to what extent the audit was considered capable of detecting irregularities, including fraud

The objectives of our audit in respect of fraud, are; to identify and assess the risks of material misstatement of the financial statements due to fraud; to obtain sufficient appropriate audit evidence regarding the assessed risks of material misstatement due to fraud, through designing and implementing appropriate responses to those assessed risks; and to respond appropriately to instances of fraud or suspected fraud

HYELM

Report and Financial Statements for the year ended 30 September 2021

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS AND TRUSTEES OF HYELM

identified during the audit. However, the primary responsibility for the prevention and detection of fraud rests with both management and those charged with governance of the charitable company.

Our approach was as follows:

- We obtained an understanding of the legal and regulatory requirements applicable to the charitable company and considered that the most significant are [the Companies Act 2006, the Charities Act 2011, the Charity SORP, and UK financial reporting standards as issued by the Financial Reporting Council]
- We obtained an understanding of how the charitable company complies with these requirements by discussions with management and those charged with governance.
- We assessed the risk of material misstatement of the financial statements, including the risk of material misstatement due to fraud and how it might occur, by holding discussions with management and those charged with governance.
- We inquired of management and those charged with governance as to any known instances of non-compliance or suspected non-compliance with laws and regulations.
- Based on this understanding, we designed specific appropriate audit procedures to identify instances of non-compliance with laws and regulations. This included making enquiries of management and those charged with governance and obtaining additional corroborative evidence as required.

As part of an audit in accordance with ISAs (UK) we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purposes of expressing an opinion on the effectiveness of the group and parent charitable company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the trustees.
- Conclude on the appropriateness of the trustees' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the group and parent charitable company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the group or parent charitable company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the group to express an opinion on the consolidated financial statements. We are responsible for the direction, supervision and performance of the group audit. We remain solely responsible for our audit report.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

There are inherent limitations in the audit procedures described above. We are less likely to become aware of instances of non-compliance with laws and regulations that are not closely related to events and transactions reflected in the financial statements. Also, the risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting one resulting from error, as fraud may involve deliberate concealment by, for example, forgery or intentional misrepresentations, or through collusion.

HYELM

Report and Financial Statements for the year ended 30 September 2021

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS AND TRUSTEES OF HYELM

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006 and, in respect of the consolidated financial statements, to the charity's trustees, as a body, in accordance with Chapter 3 of Part 8 of the Charities Act 2011. Our audit work has been undertaken so that we might state to the charitable company's members and trustees those matters which we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to any party other than the charitable company, the charitable company's members, as a body, and the charity's trustees, as a body, for our audit work, for this report, or for the opinion we have formed.

Moore Kingston Smith LLP

Luke Holt (Senior Statutory Auditor)

21 March 2022

for and on behalf of Moore Kingston Smith LLP, Statutory Auditor

Devonshire House
60 Goswell Road
London
EC1M 7AD

Moore Kingston Smith LLP is eligible to act as auditor in terms of Section 1212 of the Companies Act 2006.

HYELM
Report and Financial Statements for the year ended 30 September 2021
Statement of Comprehensive Income for the year ended 30 September 2021

		Group		Association	
	Note	2021	2020	2021	2020
		£	£	£	£
Turnover	2	1,298,001	1,422,173	1,298,001	1,441,173
Operating expenditure	2	(1,272,703)	(1,431,926)	(1,272,703)	(1,431,926)
Other income		-	-	-	-
Operating surplus / (deficit)	3	25,298	(9,753)	25,298	9,247
Loss relating to Fire Safety works	10	(487,828)	(453,290)	(487,828)	(453,290)
Interest receivable	4	35,951	95,426	35,951	95,426
Interest and financing costs	5	(349,727)	(363,123)	(349,727)	(363,123)
Movement in fair value of financial instruments		-	-	-	-
Surplus / (deficit) before and after tax		<u>(776,306)</u>	<u>(730,740)</u>	<u>(776,306)</u>	<u>(711,740)</u>

The notes on pages 21 to 37 form part of these financial statements.

There are no recognised gains and losses other than those included in the Statement of Comprehensive Income.

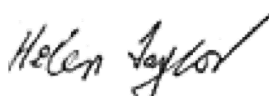
All activities relate to continuing operations.

The financial statements have been prepared in accordance with UK Generally Accepted Accounting Practice (UK GAAP) including Financial Reporting Standard 102 (FRS 102) and the Housing SORP 2018: Statement of Recommended Practice for Registered Social Housing Providers and comply with the Accounting Direction for Private Registered Providers of Social Housing 2019. These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime within Part 15 of the Companies Act 2006.

The financial statements were approved by the Board on 22 February 2022.



Vanessa James
Chair



Helen Taylor
Vice Chair

HYELM

Report and Financial Statements for the year ended 30 September 2021

Statement of Changes in Reserves for the year ended 30 September 2021

Group	General Reserve	Designated Reserves	Endowment Fund	Total
	£	£	£	£
Balance at 1 October 2019	26,879,883	97,937	6,081,921	33,059,741
Surplus / (Deficit) for the year	(749,590)	-	18,850	(730,740)
Transfer to designated reserves	-	-	-	-
Balance at 30 September 2020	26,130,293	97,937	6,100,771	32,329,001
Surplus / (Deficit) for the year	(784,018)	-	7,712	(776,306)
Transfer from designated reserves	-	-	-	-
Balance at 30 September 2021	25,346,275	97,937	6,108,483	31,552,695

Association

	General Reserve	Designated Reserves	Endowment Fund	Total
	£	£	£	£
Balance at 1 October 2019	26,879,883	97,937	6,081,921	33,059,741
Surplus / (Deficit) for the year	(730,590)	-	18,850	(711,740)
Transfer to designated reserves	-	-	-	-
Balance at 30 September 2020	26,149,293	97,937	6,100,771	32,348,001
Surplus / (Deficit) for the year	(784,018)	-	7,712	(776,306)
Transfer from designated reserves	-	-	-	-
Balance at 30 September 2021	25,365,275	97,937	6,108,483	31,571,695

HYELM
Report and Financial Statements for the year ended 30 September 2021

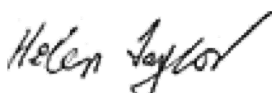
Statement of Financial Position as at 30 September 2021
Company No: 00244598

		Group		Association	
	Note	2021	2020	2021	2020
		£	£	£	£
Fixed assets					
Property, plant and equipment	8	25,667,696	24,237,287	25,742,928	24,256,808
Other tangible fixed assets	9	72,659	87,566	72,659	87,566
		25,740,355	24,324,853	25,815,587	24,344,374
Current Assets					
Investments	11	-	-	100,000	100,000
Debtors	12	160,364	108,265	171,276	145,141
Cash and cash equivalents		16,721,012	19,147,027	16,624,448	19,034,212
		16,881,376	19,255,292	16,895,724	19,279,353
Creditors: Amounts falling due within one year	13	(2,832,620)	(8,998,678)	(2,903,200)	(9,023,260)
Net current assets / liabilities		14,048,756	10,256,614	13,992,524	10,256,093
Total assets less current liabilities		39,789,111	34,581,467	39,808,111	34,600,467
Creditors: amounts falling due after more than one year	14	(8,236,416)	(2,252,466)	(8,236,416)	(2,252,466)
Total net assets		31,552,695	32,329,001	31,571,695	32,348,001
Reserves					
Unrestricted fund		25,346,275	26,130,293	25,365,275	26,149,293
Designated fund	18	97,937	97,937	97,937	97,937
Endowment fund	19	6,108,483	6,100,771	6,108,483	6,100,771
Total Reserves		31,552,695	32,329,001	31,571,695	32,348,001

The financial statements were approved by the Board on 22 February 2022.



Vanessa James
Chair



Helen Taylor
Vice Chair

HYELM
Report and Financial Statements for the year ended 30 September 2021
Statement of Cash Flows for the year ended 30 September 2021

Group	Note	2021 £	2020 £
Net cash generated from operating activities	20	305,076	440,434
Purchase of tangible fixed assets		(1,805,773)	(271,773)
Costs of fire safety work		(487,828)	(453,290)
Interest received		35,951	95,426
		(2,257,650)	(629,637)
Cash flow from financing activities			
Interest paid		(349,727)	(363,123)
Repayment of borrowings		(123,714)	(97,586)
		(473,441)	(460,709)
Net change in cash and cash equivalents		(2,426,015)	(649,912)
Cash and cash equivalents at beginning of year		19,147,027	19,796,939
Cash and cash equivalents at end of year		16,721,012	19,147,027

HYELM

Notes to the Financial Statements for the year ended 30 September 2021

1. Accounting Policies

Company Information

Hyelm is a limited company domiciled and incorporated in England and Wales. The registered office is 43-51 New North Road, London, N1 6JB.

Accounting Basis

The financial statements have been prepared in accordance with UK Generally Accepted Accounting Practice (UK GAAP) including Financial Reporting Standard 102 (FRS 102) and the Housing SORP 2018: Statement of Recommended Practice for Registered Social Housing Providers and comply with the Accounting Direction for Private Registered Providers of Social Housing 2019.

The charitable company is a public benefit entity for the purposes of FRS 102.

Arthur West House Limited is a wholly owned subsidiary of Hyelm, the company having been incorporated on 16 July 2015. The principal activity of the company is to carry out development activities on behalf of The Hyelm Group.

Hyelm is the sole corporate trustee of The Ames House Trust ("Ames House") which was an unincorporated charitable trust operating in London and is accounted for as a branch of Hyelm in accordance with the policy guidance "E14 – Preparing limited charities' accounts".

The company is required to prepare group accounts under section 248 of the Companies Act 2006 and these financial statements present information relating to the company and group.

The financial statements are prepared in sterling which is the functional currency of the company. Monetary amounts in these financial statements are rounded to the nearest pound.

Accounting Policies

The Board has reviewed The Group's accounting policies and is satisfied that they are appropriate.

Going concern

After making enquiries, the Board has a reasonable expectation that The Group has adequate resources to continue in operational existence for the foreseeable future, being a period of twelve months after the date on which the report and financial statements are signed. The COVID-19 pandemic has had an impact on rent receipts, arrears and bad debt levels as well as increased costs on cleaning and other associated costs but in the opinion of the Board it remains appropriate to continue to prepare the financial statements on the going concern basis.

Turnover and revenue recognition

Turnover comprises rental income from residents' receivable in the year and income from the provision of sporting, recreational or social facilities.

Rental income is recognised on the execution of tenancy agreements. Other income is recognised as receivable on the delivery of services provided.

Housing Properties

Housing properties are principally properties available for rent and are stated at cost less depreciation. Cost includes the cost of acquiring land and buildings, development costs, interest charges incurred during the development period and expenditure incurred in respect of improvements.

Improvements are works which result in an increase in the net rental income, such as a reduction in future maintenance costs, or result in a significant extension of the useful economic life of the property in the business. Only the direct overhead costs associated with new developments or improvements are capitalised.

HYELM

Notes to the Financial Statements for the year ended 30 September 2021

Depreciation of Housing Properties

Hyelm separately identifies the major components which comprise its housing properties, and charges depreciation so as to write down the cost of each component to its estimated residual value on a straight-line basis, over its estimated useful economic lives in the business.

The Group depreciates the major components of its housing properties over the following periods:

Main structure	50 years
Roofs	30 years
Lifts	30 years
Windows & External Doors	15 years
Internal Doors	15 years
Electrical and mechanical equipment	10-15 years

Freehold land is not depreciated.

Other Tangible Fixed Assets and Depreciation

Depreciation is provided evenly on the cost of other tangible fixed assets to write them down to their estimated residual values over their expected useful lives. The principal annual rates for other assets are:

Fixtures and fittings	10% - 25%
Computer Equipment	20% - 33%

Gains or losses arising on the disposal of other tangible fixed assets are determined as the difference between the disposal proceeds and the carrying amount of the assets and are recognised as part of the surplus/deficit of the year.

Impairment

Assets are reviewed for impairment on an annual basis. Where there is evidence of impairment, fixed assets are written down to the recoverable amount, or to depreciated replacement cost. Any such write down is charged to the operating surplus.

Social Housing Grant

Social housing grant (SHG) is receivable from the Homes and Communities Agency (the HCA), local authorities, and other government organisations. Government grants received for housing are recognised in income and expenditure over the useful life of the housing property structure and, where applicable, its individual components (excluding land) under the accruals model.

Government grants received in respect of revenue expenditure is credited to the income and expenditure account over the same period as the expenditure to which they relate once reasonable assurance has been gained that the entity will comply with the conditions and that the funds will be received.

Grants due from government agencies or received in advance are included as current assets or liabilities.

Government grants received for housing purposes are subordinated to the repayment of loans by agreement with the Homes and Communities Agency. SHG released on sale of a property may be repayable but is normally available to be recycled and are credited to a Recycled Capital Grant Fund and included in the statement of financial position in Creditors.

If there is no requirement to recycle or repay the grant on disposal of the asset, any unamortised grant remaining within creditors is released and recognised as income in the income and expenditure account.

Where individual components are disposed of and this does not create a relevant event for recycling purposes, any grant that has been allocated to the component is released to the income and expenditure account. Upon disposal of the associated property, The Group is required to recycle these proceeds and recognise them as a liability.

Employees Benefits

Short term employee benefits and contributions to defined contribution plans are recognised as an expense in the period in which they are incurred.

HYELM

Notes to the Financial Statements for the year ended 30 September 2021

Debtors

Short term debtors are measured at transaction price, less any impairment.

Cash and Cash Equivalents

Cash and cash equivalents include cash in hand, deposits on call with banks, other short-term investments with original maturities of three months or less and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

Creditors

Short term trade creditors are measured at the transaction price. The loan from Allied Irish Bank is considered to be a basic financial instrument and has therefore been included within the accounts at amortised cost.

Current Asset Investments

Where these are held, they are stated at market value.

Investment Income

Interest from Certificates of Deposit and Fixed Interest Bonds is accounted for on a receivable basis.

Dividend income is accounted for on a received rather than receivable basis. The difference is not material to the accounts.

Interest Payable

Interest is capitalised on borrowings to finance developments. Other interest is charged to the income and expenditure account during the year.

Loan Issue Costs

Loan Issue Costs reflect arrangement fees payable in respect of loan facilities. Loan issue costs are amortised over the term of the respective loan facility and offset against loan balances within creditors.

Liquid Resources

Liquid Resources are readily disposable current asset investments.

Pensions

The Group does not provide a defined benefit pension scheme. Employees are, subject to eligibility, automatically enrolled into the NEST pension scheme to which employees contribute a minimum of 5% of basic salary, the Company will make contributions up to a maximum of 7.5% of basic salary (Chief Executive 10%). Hyelm's contributions to employees' personal pension schemes are expensed as they occur.

Members' Capital Subscriptions

Members have historically paid a single subscription of £1, due and payable on the first day of the month after they have been admitted to the membership. This requirement was rescinded at the Annual General Meeting held on 28 April 2012. Balances held will be repaid to members on request.

Stock

Stock is calculated at the lower of cost or net realisable value.

VAT

The Group charges Value Added Tax (VAT) on some its income and is able to recover part of the VAT it incurs on expenditure. The financial statements include VAT to the extent that it is suffered by The Group and not recoverable from HM Revenue and Customs. The balance of VAT payable or recoverable at the year-end is included as a current liability or asset.

Development Fund (designated reserve)

The development fund represents funds available to meet future development expenditure which falls within The Group's objectives.

Club Activities Fund (designated reserve)

The club activities fund supports expenditure in respect of non-accommodation activities such as the provision of sporting, recreational and social facilities.

Any surplus achieved through the provision of such activities is returned to the fund.

HYELM

Notes to the Financial Statements for the year ended 30 September 2021

Financial Instruments

The Group has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the Group's balance sheet when the company becomes party to the contractual provisions of the instrument.

Basic financial assets

Basic financial assets, which include trade and other debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest.

Classification of financial liabilities

Financial liabilities and equity instruments are classified according to the substance of the contractual arrangements entered into. An equity instrument is any contract that evidences a residual interest in the assets of the company after deducting all its liabilities.

Basic financial liabilities

Basic financial liabilities, including trade and other creditors, bank loans, loans from Group companies and preference shares that are classified as debt, are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest.

Debt instruments are subsequently carried at amortised costs, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of business from suppliers. Accounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade payables are recognised initially at transaction price and are subsequently measured at amortised cost using the effective interest method.

Judgments and key sources of estimation uncertainty

In the application of the charitable company's accounting policies, the Directors are required to make judgements, estimates and assumptions about the carrying value of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and in future periods where the revision affects both current and future periods.

In preparing these financial statements judgements have been made in respect of the recoverability of the amounts expended on fire safety works as explained in Note 26 and the accounting treatment of these works which are not considered enhance the carrying value of the Od Street property and have therefore been written off in the Statement of Comprehensive Income.

HYELM

Notes to the Financial Statements for the year ended 30 September 2021

2. Particulars of turnover, operating costs and operating surplus

Group	The Group 2021			Group 2020		
	Turnover	Operating costs	Operating deficit	Turnover	Operating costs	Operating deficit
	£	£	£	£	£	£
Letting of residential accommodation	<u>1,063,660</u>	<u>1,144,645</u>	<u>(80,985)</u>	<u>1,074,133</u>	<u>1,269,333</u>	<u>(195,200)</u>
Other residential accommodation activities						
Other income	-	-	-	3,017	-	3,017
	<u>-</u>	<u>-</u>	<u>-</u>	<u>3,017</u>	<u>-</u>	<u>3,017</u>
Non-residential accommodation activities	234,341	128,058	106,283	345,023	162,593	182,430
	<u>1,298,001</u>	<u>1,272,703</u>	<u>25,298</u>	<u>1,422,173</u>	<u>1,431,926</u>	<u>(9,753)</u>
	Association 2021			Association 2020		
	Turnover	Operating costs	Operating deficit	Turnover	Operating costs	Operating deficit
	£	£	£	£	£	£
Letting of residential accommodation	<u>1,063,660</u>	<u>1,144,645</u>	<u>(80,985)</u>	<u>1,074,133</u>	<u>1,269,333</u>	<u>(195,200)</u>
Other residential accommodation activities						
Other income	-	-	-	3,017	-	3,017
	<u>-</u>	<u>-</u>	<u>-</u>	<u>3,017</u>	<u>-</u>	<u>3,017</u>
Non-residential accommodation activities	234,341	128,058	106,283	364,023	162,593	201,430
	<u>1,298,001</u>	<u>1,272,703</u>	<u>25,298</u>	<u>1,441,173</u>	<u>1,431,926</u>	<u>9,247</u>

HYELM

Notes to the Financial Statements for the year ended 30 September 2021

2 (ii) Particulars of income and expenditure from the letting of intermediate and sub market rent accommodation

Group and Association	2021			2020		
	Private Rented £	Intermediate Rent £	Total £	Private Rented £	Intermediate Rent £	Restated Total £
Rent receivable net of identifiable service charges	357,606	513,244	870,850	358,236	511,330	869,566
Service Charge income	54,186	78,624	132,810	58,983	85,584	144,567
Other revenue grants - SHG released	-	60,000	60,000	-	60,000	60,000
Turnover from the letting of residential accommodation	411,792	651,868	1,063,660	417,219	656,914	1,074,133
Management	144,054	206,750	350,804	191,256	272,990	464,246
Service charge costs	71,180	102,159	173,339	79,758	113,843	193,601
Other service costs	65,631	94,195	159,826	69,130	98,673	167,803
Routine maintenance	20,679	29,678	50,357	16,100	22,980	39,080
Planned maintenance	12,241	17,569	29,810	18,183	25,953	44,136
Major repairs expenditure	-	-	-	-	-	-
Bad debts	20,225	-	20,225	-	-	-
Depreciation on housing properties	147,947	212,337	360,284	148,502	211,965	360,467
Other costs	-	-	-	-	-	-
Operating costs on residential lettings	481,957	662,688	1,144,645	522,929	746,404	1,269,333
Operating surplus / (loss) on residential lettings	(70,165)	(10,820)	(80,985)	(105,710)	(89,490)	(195,200)
Void Losses	18,982	98,281	117,263	39,448	57,239	96,687

Housing accommodation 125 bed spaces (2020: 125 bed spaces)

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Notes to the Financial Statements for the year ended 30 September 2021

3. Operating Surplus/(Deficit)

	Group		Association	
	2021	2020	2021	2020
	£	£	£	£
Operating surplus/(deficit) for the year is after charging:				
Depreciation on housing properties	360,284	360,467	360,284	360,467
Depreciation on tangible, owned fixed assets	29,987	30,551	29,987	30,551
	390,271	391,018	390,271	391,018
Auditor's remuneration (excluding VAT)				
- Fees payable for the audit of the financial statements	11,000	10,000	11,000	10,000
- Fees payable for the audit of the accounts of subsidiaries	5,000	4,500	5,000	4,500
Total audit Services	16,000	14,500	16,000	14,500
- Tax compliance services	1,560	1,560	810	810
Total non-audit services	1,560	1,560	810	810

4. Interest receivable and other income - Group and Association

	2021	2020
	£	£
Interest receivable and similar income	35,951	95,426
Less: Notional RCGF interest (note 16)	-	-
	35,951	95,426

5. Interest and financing costs - Group and Association

	2021	2020
	£	£
Loans and bank overdrafts	345,943	352,414
Amortisation of loan issue costs	1,400	1,400
Notional RCGF interest (note 16)	2,384	9,309
	349,727	363,123

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Notes to the Financial Statements for the year ended 30 September 2021

6. Employees – Group and Association

	2021 Number	2021 FTE	2020 Number	2020 FTE's
The average monthly number of employees (including the Chief Executive) and expressed as full-time equivalents based on a 35-hour week.	6.2	5.8	6.2	5.8
Administration	4	3.6	4	3.6
Housing	2.2	2.2	2.2	2.2
	6.2	5.8	6.2	5.8

Hyelm

	2021 £	2020 £
Employee Costs:		
Wages and salaries	149,590	129,722
Social security costs	15,648	13,250
Other pension costs	11,034	10,389
	176,272	153,361

The Group

	2021 £	2020 £
Employee Costs:		
Wages and salaries	233,812	241,605
Social security costs	25,324	26,227
Other pension costs	17,113	19,795
	276,249	287,627

7. Board members and executive directors – Group and Association

	2021 £	2020 £
Emoluments of the Company's Chief Executive, Director of Finance & Director of Operations including pension contributions.	166,727	196,039
Emoluments of the Chief Executive, who was the highest paid "Director", excluding pension contributions.	88,477	68,000
Contributions to the Chief Executive's personal pension plan.	5,359	6,800

No members of staff were paid more than £60,000 in the current or previous year other than the Chief Executive (as disclosed above). No emoluments were paid to members of the Board during the year. Expenses paid during the year to members of the Board amounted to £981 (2020: £3,131).

HYELM

Notes to the Financial Statements for the year ended 30 September 2021

8. Fixed Assets – housing properties – Group

	Housing properties held for letting	Housing properties for letting under construction	Total housing properties
Cost	£	£	£
At 1 October 2020	16,077,596	11,445,150	27,522,746
Work in progress	-	1,749,018	1,749,018
Component replacement	14,589	-	14,589
Enhancements	27,086	-	27,086
At 30 September 2021	16,119,271	13,194,168	29,313,439
Depreciation			
At 1 October 2020	3,285,459	-	3,285,459
Depreciation charged during year	360,284	-	360,284
At 30 September 2021	3,645,743	-	3,645,743
Net book value			
At 30 September 2021	12,473,528	13,194,168	25,667,696
At 30 September 2020	12,792,137	11,445,150	24,237,287

Fixed assets - housing properties - The Association

	Housing properties held for letting	Housing properties for letting under construction	Total housing properties
Cost	£	£	£
At 1 October 2020	16,077,596	11,464,671	27,542,267
Work in progress	-	1,804,729	1,804,729
Component replacement	14,589	-	14,589
Enhancements	27,086	-	27,086
At 30 September 2021	16,119,271	13,269,400	29,388,671
Depreciation and Impairment			
At 1 October 2020	3,285,459	-	3,285,459
Depreciation charged during year	360,284	-	360,284
At 30 September 2021	3,645,743	-	3,645,743
Net book value			
At 30 September 2021	12,473,528	13,269,400	25,742,928
At 30 September 2020	12,792,137	11,464,671	24,256,808

HYELM

Notes to the Financial Statements for the year ended 30 September 2021

8. Fixed Assets – housing properties *continued*

	£	£
Improvement works capitalised	27,086	27,233
Components capitalised	14,589	-
Amounts charged to income and expenditure	-	-
	41,675	27,233

Social housing assistance - The Group and Hyelm

	2021 £	2020 £
Total accumulated social housing grant received or receivable at 30 September:		
Capital Grant	3,000,000	3,000,000
	3,000,000	3,000,000

Housing properties book value net of depreciation

	Group 2021 £	Association 2021 £	Group 2020 £	Association 2020 £
Freehold land and buildings	25,667,696	25,742,928	24,237,287	24,256,808

9. Tangible fixed assets - other - The Group and Hyelm

HYELM

Notes to the Financial Statements for the year ended 30 September 2021

	Furniture & equipment	Computer equipment	Total
	£	£	£
Cost at 1 October 2020	656,759	50,408	707,167
Additions	10,319	4,761	15,080
Cost at 30 September 2021	667,078	55,169	722,247
Depreciation at 1 October 2020	583,719	35,882	619,601
Charged during year	21,004	8,983	29,987
Eliminated on Disposal	-	-	-
Depreciation at 30 September 2021	604,723	44,865	649,588
Net book value:			
At 30 September 2021	62,355	10,305	72,659
At 1 October 2020	73,040	14,526	87,566

10. Costs associated with Fire Safety works

	2021	2020
	£	£
Work in Progress - abortive costs	487,828	453,290
Loss in respect of Fire Safety Works	487,828	453,290

11. Investments

	Group		Association	
	2021	2020	2021	2020
	£	£	£	£
Investment in subsidiary	-	-	100,000	100,000
	-	-	100,000	100,000

Arthur West House Limited is a wholly owned subsidiary of Hyelm. At the 30 September 2021 Hyelm held 100,000 ordinary shares of £1 each (2020: £100,000).

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Notes to the Financial Statements for the year ended 30 September 2021

12. Debtors

	Group		Association	
	2021	2020	2021	2020
	£	£	£	£
Due within one year				
Rent and service charge receivable	49,277	35,078	49,277	35,078
Provision for bad and doubtful debts	(45,860)	(29,532)	(45,860)	(29,532)
	<u>3,417</u>	<u>5,546</u>	<u>3,417</u>	<u>5,546</u>
Other debtors	125,549	71,878	125,549	71,878
Due from subsidiary	-	-	26,276	-
Prepayments	12,266	20,008	12,266	20,008
VAT due	15,364	2,773	-	-
Accrued income	3,768	8,060	3,768	47,709
Total debtors	<u>160,364</u>	<u>108,265</u>	<u>171,276</u>	<u>145,141</u>

13. Creditors amounts falling due within one year - The Group and Hyelm

	Group		Association	
	2021	2020	2021	2020
	£	£	£	£
Recycled capital grant fund (note 16)	2,386,610	2,384,226	2,386,610	2,384,226
Debt (note 17)	160,940	6,328,604	160,940	6,328,604
Loan issue costs	-	(21,058)	-	(21,058)
Trade creditors	120,975	57,332	37,349	44,475
Rent and service charges paid in advance	32,145	8,000	32,145	8,000
Due to subsidiary (note 24)	-	-	161,206	37,439
Deferred capital grant (note 15)	60,000	60,000	60,000	60,000
Other taxation and social security	13,770	20,798	13,770	20,798
Other creditors	8,146	6,694	8,146	6,694
Accruals and deferred income	50,034	154,082	43,034	154,082
	<u>2,832,620</u>	<u>8,998,678</u>	<u>2,903,200</u>	<u>9,023,260</u>

14. Creditors falling due after more than one year - The Group and Hyelm

	2021	2020
	£	£
Debt (note 17)	6,063,607	-
Loan issue costs (note 17)	(19,657)	-
Deferred capital grant (note 15)	2,192,466	2,252,466
	<u>8,236,416</u>	<u>2,252,466</u>

HYELM

Notes to the Financial Statements for the year ended 30 September 2021

15. Deferred capital grant – Group and Association

	2021 £	2020 £
At 1 October 2020	2,312,466	2,372,466
Released to income in year	(60,000)	(60,000)
At 30 September 2021	<u>2,252,466</u>	<u>2,312,466</u>

	2021 £	2020 £
Amounts to be released within one year	60,000	60,000
Amounts to be released in more than one year	2,192,466	2,252,466
	<u>2,252,466</u>	<u>2,312,466</u>

The deferred capital grant relates to the New North Road property and may be repayable in full should the property be sold.

16. Recycled capital grant fund – Group and Association

	2021 £	2020 £
At 1 October 2020	2,384,225	2,374,916
Interest accrued (note 4)	2,384	9,309
	<u>2,386,609</u>	<u>2,384,225</u>
Repayment of grant	-	-
At 30 September 2021	<u>2,386,609</u>	<u>2,384,225</u>

The recycled capital grant arose in the year ended 30 September 2015 on the sale of Arthur West House.

HYELM

Notes to the Financial Statements for the year ended 30 September 2021

17. Debt analysis – Group and Association

	2021 £	2020 £
Due within one year		
Bank loans	160,940	6,238,604
Less: issue costs	-	-
	160,940	6,238,604
Due after more than one year		
Bank loans	6,063,607	-
Less: issue costs	(19,657)	-
	6,043,950	-

The loan from Allied Irish Bank (GB) is secured by a legal charge over the Old Street Development and is repayable within 30 years. The loan bears a fixed interest rate of 5.5% over the whole term, with capital repayments having commenced during the year to 15 October 2013. In the prior year as the Association was in breach of its EBITDA banking covenant at the year end the loan was categorised as payable within one year.

	2021 £	2020 £
Within one year or on demand	160,940	6,328,604
One year or more but less than two years	170,891	-
Two years or more but less than five years	777,530	-
Five years or more	5,095,529	-
	6,204,890	6,328,604

18. Designated fund – Group and Association

The Group holds funds designated for development expenditure and for supporting non-accommodation activities for residents such as recreational and social activities. Any surpluses generated are returned to the fund.

	£
Balance at 1 October 2019	97,939
Transfers in year	-
Balance at 30 September 2020	97,939
Transfers in year	-
Balance at 30 September 2021	97,939

HYELM

Notes to the Financial Statements for the year ended 30 September 2021

19. Endowment fund – Group and Association

The endowment fund held by The Group is the original endowment to The Ames House Trust to which trading surpluses/deficits and investment gains/losses have been added over the years, together with the proceeds from properties sold.

	£
Balance at 1 October 2019	6,081,921
Surplus for the year	<u>18,850</u>
Balance at 30 September 2020	6,100,771
Surplus for the year	<u>7,712</u>
Balance at 30 September 2021	<u>6,108,483</u>

20. Consolidated cash flow from operating activities

	2021	2020
	£	£
(Deficit)/ Surplus for the year	25,298	(9,753)
<i>Adjustments for non-cash items</i>		
Depreciation/impairment of tangible fixed assets	390,270	391,018
Fixed asset cost eliminated on disposal	-	4,341
(Increase)/decrease in debtors	(52,099)	98,299
(Decrease) / increase in creditors	1,607	16,529
Government grants utilised in the year	<u>(60,000)</u>	<u>(60,000)</u>
Net cash generated from operating activities	<u>305,076</u>	<u>440,434</u>

21. Capital commitments

The Board have agreed to a programme for the provision of new accommodation following the sale of Arthur West House and in the prior year Hyelm entered an agreement with Arthur West House Limited to deliver the Colindale development which gained planning approval on 4th November 2019 and this project has continued during the 2021 year. For the scheme to be delivered, the total costs are expected to be in the region of £36m.

The company had no operating lease commitments at 30 September 2021 (2020: £NIL).

22. Post balance sheet events

There are no post balance sheet events to report.

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Notes to the Financial Statements for the year ended 30 September 2021

23. Legislative provisions

Hyelm is incorporated under the Companies Act.

24. Related parties

Arthur West House limited is a wholly owned subsidiary of Hyelm, a charitable company registered in England and Wales. Hyelm is considered to be the ultimate controlling party. The sum of £161,206 excluding VAT (2020: £37,439) was due to Arthur West House Limited at the end of the financial year in respect of development services provided during the year. The sum of £26,276 was due from Arthur West House Limited in relation to services provided by HYELM to Arthur West House Limited.

25. Financial instruments

	Group		Association	
	2021	2020	2021	2020
	£	£	£	£
Carrying amount of financial assets measured at amortised cost	119,644	104,787	104,280	141,663
Carrying amount of financial assets measured at amortised cost	6,419,883	6,541,656	6,464,186	6,566,238

26. Contingent asset

Following the Grenfell Tower tragedy, the external wall system of the Old Street scheme was investigated to determine whether the building met the required fire safety standards. The investigation revealed that the fire safety measures in place fell short of the standards required by the Building Regulations in place at the time of the construction of the building. A number of interim safety measures have been put in place to ensure the safety of our residents, who are aware of the issues, and a programme of works will be undertaken to address the issues identified and ensure that the building meets the requirements of the Building Regulations in terms of fire safety.

The total cost of works undertaken at the balance sheet date, including consequential losses, amounts to £1,272,703. The contract to address the first Phase of the remedial works is now complete and the second phase of the works is underway.

We have been advised that the deficiencies identified are a result of shortcomings in the design and build process, and as a result Hyelm is seeking to recover the costs of the remedial works from the original contractor and the NHBC under a latent defects insurance policy. While the process of recovering costs from both parties has begun, at this stage it is not possible to accurately quantify the value of the costs that may be recovered.

27. Operating leases

Residents in Hyelm's properties enter into assured shorthold tenancy agreements with a minimum length of six months. In addition to the residential accommodation provided, Hyelm has leased office accommodation to third parties.

	Group		Association	
	2021	2020	2021	2020
	£	£	£	£
Not later than 1 year	73,595	192,365	73,595	192,365
Later than 1 year and not later than 5 years	-	-	-	-
	73,595	192,365	73,595	192,365