

Annual Report

2025–2026

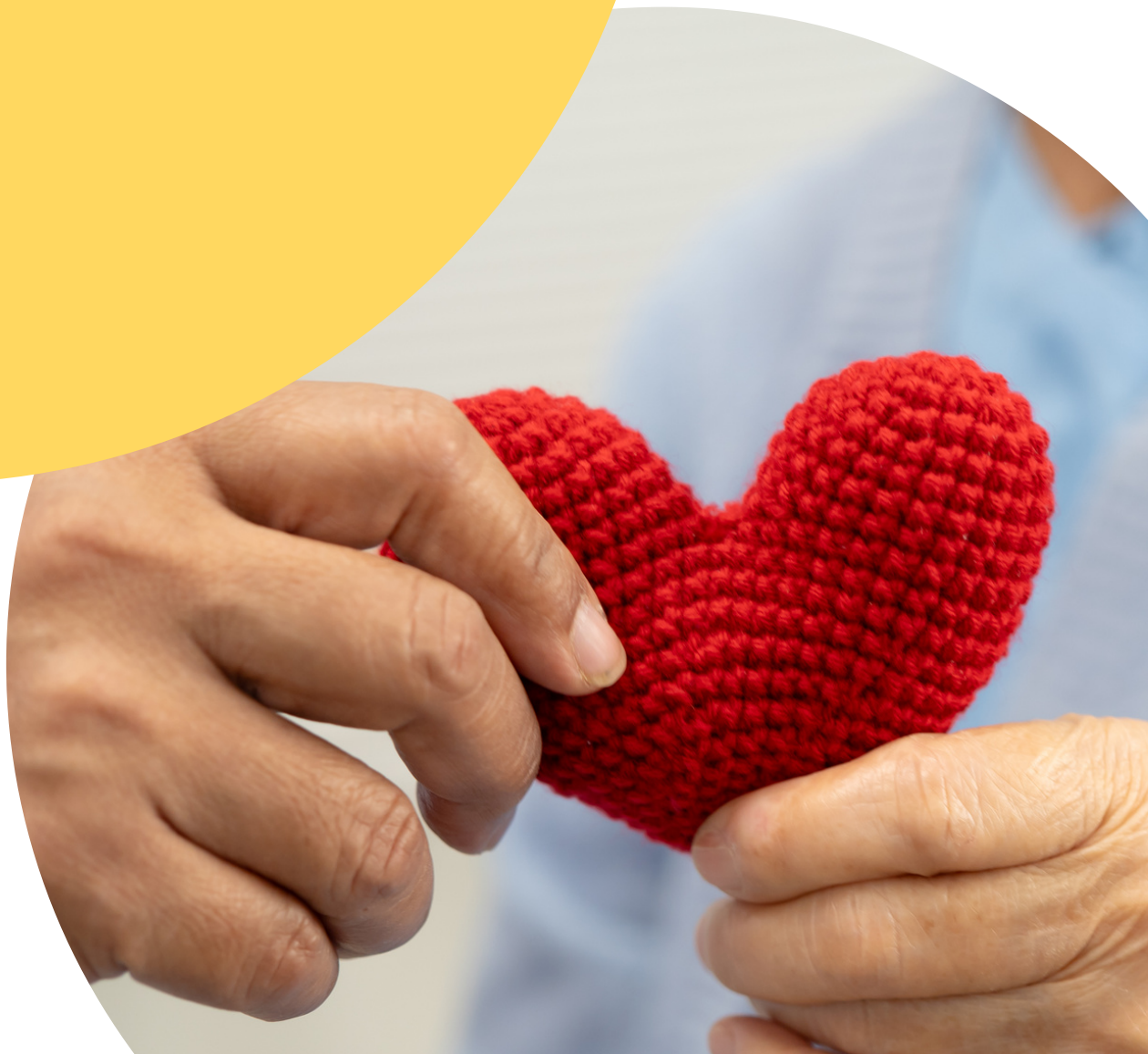


Table of contents

2 - Legal and administrative information

3 - Trustees' Report

4 - Impact Report

9 - Next Steps

10 - Financial Review



Legal and administrative information

CHARITY NUMBER	1212848
DATE OF REGISTRATION	7th April 2025
START OF FINANCIAL YEAR	6th April 2025
END OF FINANCIAL YEAR	5th April 2026
TRUSTEES	Barry Cooper (Chair) - appointed 7th April 2025 Claudine Roberts - appointed 7th April 2025 Joel Le Poidevin - appointed 7th April 2025 Chris Butland - appointed 10th March 2026
KEY MANAGEMENT PERSONNEL	Jenni Calcraft (CEO)
LEGAL STATUS	Charitable Incorporated Organisation
GOVERNING INSTRUMENT	CIO - Association registered 7th April 2025
OBJECTS	The advancement of the Christian faith by equipping churches and Christian organisations to support, strengthen and deliver chaplaincy services primarily but not exclusively within healthcare settings, for public benefit through the provision of practical, emotional and spiritual support for those who experience ill health or other hardships, distress and suffering.
STRUCTURE, GOVERNANCE AND MANAGEMENT	Someone Cares UK currently has 4 unpaid Trustees who are responsible for the charity's strategic direction and policies. Trustees meet as a Board between 4-6 times a year. Trustees meet on an individual basis as required. Every Trustee is appointed for a minimum term of 3 years by a resolution passed at a properly convened meeting of the charity trustees. A charity Trustee who has served for three consecutive terms may not be reappointed for a fourth consecutive term but may be reappointed after an interval of at least one year. Responsibility for the day-to-day operation of the charity has been delegated to CEO Jenni Calcraft and staff member Neil Gresty.
CORRESPONDENCE ADDRESS	Someone Cares UK 17 Port Talbot Close Liverpool L19 2HS
PRIMARY BANKERS	Lloyds Bank 25 Gresham Street London EC2V 7HN
INDEPENDENT EXAMINERS	Not required

Trustees' Report

Thank you for taking the time to read this Impact Report for Someone Cares UK. It has been a pleasure to act as the Chair of Trustees and to be part of a new and worthwhile venture that encourages and equips churches to be involved in supporting those who are suffering within our hospitals and healthcare settings.

Someone Cares began in 2018 as a local project with Freedom Church Liverpool (Charity No: 1161463) supporting the chaplains and Spiritual Care services at Alder Hey Children's Hospital. Having seen the huge benefits of church supporting chaplaincy, the team looked to replicate the project nationally, with the support of The Cinnamon Network.

This past year has been an exciting one for Someone Cares UK. We have seen families in hospital supported and a new project in Scotland started. In addition, we became a CIO in April 2025, and have focused on building good governance foundations, listening to the expertise of chaplains working in healthcare, and creating the resources needed for local projects to run well.

As Chair of Trustees, I want to say a huge thank you to all those who have supported Someone Cares UK this year - your encouragement, advice and support have been invaluable. We highly value the relationships that we have formed with individual chaplains, healthcare chaplaincy networks and churches across the country and all that we have learnt from these connections. We are looking forward to being part of the landscape of chaplaincy and the interaction between faith and health in the UK over the coming years.

We ask for your continued prayers and support for Someone Cares UK. May we steward well what God has started.

Yours faithfully,

Barry Cooper

Barry Cooper, Chair of Trustees

Impact Report

2025-26

Background to our work

Someone Cares UK links local churches with healthcare chaplaincy services to help provide practical, emotional and spiritual support to patients, their families and the wider healthcare community.

In practice this work involves three key areas:

1.

Promoting the value of healthcare chaplaincy amongst church communities



2.

Acting as a bridge between church communities and healthcare chaplaincy

3.

Equipping churches to support healthcare chaplaincy through:

1. Forming supportive partnerships with churches
2. Providing resources and healthcare chaplaincy volunteer training
3. Encouraging churches to involve their local community
4. Creating a network of churches involved in supporting healthcare chaplaincy for peer support, sharing of ideas and ongoing learning

Impact Report

2025-26

Our story this year

Promoting healthcare chaplaincy

Providing chaplaincy within healthcare is a challenging task, and one that churches are well placed to support through volunteers and resourcing.



This year we have promoted this possibility through a number of activities. We have exhibited at and had stage time at the 'Chaplaincy Roadshow' and 'Heaven in Healthcare' conferences. We have also written articles for publications such as the Evangelical Alliance's national magazine 'Idea', encouraging churches to support their local healthcare chaplaincy services. Our regular 'Explore Someone Cares' webinars have been attended by churches and chaplains throughout the UK.

A bridge between healthcare chaplaincy and churches

This year we have worked to build relationships with healthcare chaplaincy networks and have spent time listening to chaplains about what support they would find helpful. Chaplains have told us that well-trained volunteers are a priority and this has led to the creation of healthcare chaplaincy volunteer training in line with the UK Board of Healthcare Chaplaincy competency and capabilities framework plus a Resource Hub for projects.

Impact Report 2025-26

Our story this year



Equipping Churches - Project highlight

**Freedom Church in Liverpool supports the
Spiritual Care services at Alder Hey Children's Hospital.**

In 2025/26



595

items of
practical love -
toiletry packs
and PJs



56

individuals
supported by
pastoral
volunteers



88

families took
part in
Christmas
activities

The Freedom Church team consists of six pastoral visiting volunteers, who each give time to supporting the Spiritual Care services at the hospital. Congregational members also contribute - packaging toiletry packs and PJs, preparing Christmas resources and praying for the patients, families and staff at Alder Hey.

Community Involvement

The project has also started gathering healthcare chaplains and church members from across the city through 'Hub events' and has involved a school and a Knit and Natter group in gathering and assembling items of practical love.



"My daughter received PJs from Someone Cares during a visit to A+E. On receiving the PJs we felt loved and cared for, but not only that, it helped calm my daughter and make the whole hospital experience less stressful and brought a little bit of joy" - A grateful dad

Impact Report 2025-26

Our story this year



Equipping churches - A new project

**This year Someone Cares saw its first replication;
partnering with Hope Church to support chaplaincy services at the
Borders General Hospital.**

Having first met the leaders of Hope Church in 2024, Someone Cares UK has been supporting the church as they explored starting a Someone Cares project. This has included:

- Facilitating the relationship between the church and the healthcare chaplaincy service at the hospital
- Providing resources used by the other Someone Cares project in Liverpool, for use at The Borders General Hospital
- Providing guidance and input as Hope Church planned their Someone Cares project and put together the team
- Visiting the new team, church congregation and chaplains at the hospital as part of the project launch
- Providing healthcare chaplaincy volunteer training (scheduled for the team in April 2026)



Impact Report

2025-26

Our story this year



Equipping churches - A new project

Feedback quotes from Hope Church and the Spiritual Care Co-ordinator at The Borders General Hospital

“As a church we are committed to serving our local communities. Embarking on a partnership with Someone Cares this last year has been an encouraging and positive experience as we have sought to support the Chaplaincy Team within our local hospital, partnering with them to provide practical help and emotional and spiritual support to patients, their families and staff members.

Someone Cares have skillfully enabled us to set up a project here in the Borders General Hospital, providing training, constant support and advice remotely and through founder Jenni Calcraft visiting our volunteer team, Chaplaincy Team and Hope Church Borders. Jenni's visit was invaluable, bringing great strength, cohesion and confidence to those involved.

We are excited for the journey ahead with Someone Cares and our local hospital where the need for support and practical help is much needed. We are expectant that the people we have the privilege to care for will feel supported and the collective impact of that will be evident within the NHS Trust and our communities.” - Suzanne, Hope Church

“Working in conjunction with Someone Cares and local faith groups in our community has brought a more collaborative approach to how we serve Spiritual Care in NHS Borders. Suzanne, Laura and Jenni have been a pleasure to work with to better support and serve the Scottish Borders. From creating patient support packs for both the Emergency Department and the Department of Care for the Elderly, to setting up an interactive tree throughout the Easter period which patients, staff, and families have been interacting with – we are very excited to see where our collaboration takes us next.”

- Spiritual Care Co-ordinator, The Borders General Hospital

Next Steps 2026-27

Ready for growth

2025-26 has been a year of laying foundations. Someone Cares UK became a registered charity on 7th April 2025. Since then we have focused on establishing good governance foundations and structures, ready for growth in 2026-27.

Team and expertise

One area of challenge in 2025-26 has been engaging with healthcare chaplaincy from our church perspective. Recognising this, plus the complex landscape of healthcare chaplaincy, we are looking to add a registered and experienced healthcare chaplain to the Someone Cares UK team this year. This will help Someone Cares UK to act as a more effective bridge between church and healthcare chaplaincy.

Cinnamon

Having won the 2023 Cinnamon Network Incubator programme, we graduated from the Incubator this year. Recognising our need for training and support, and valuing the excellence provided by Cinnamon, we chose to join the Cinnamon Network Leadership community.

Financial sustainability

In 2026-27 we will be looking at increasing our income streams to decrease our reliance on financial grants. This will include start-up and subscription fees for projects, selling our training externally and diversifying our fundraising efforts.

New projects

We enter 2026-27 with two projects operational and two more in the exploration and planning phases. We are looking forward to establishing these projects, plus more, and creating a network of supportive projects across the UK.

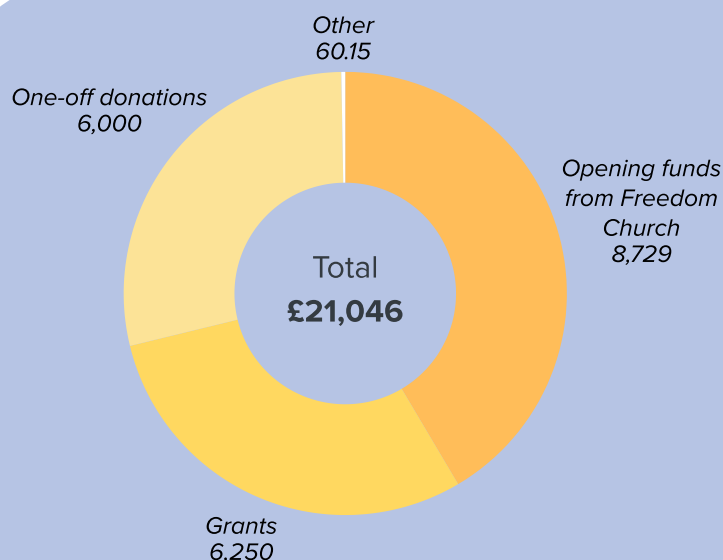
Support for projects

As new projects are established, we will be building the support available to our local projects. This includes:

- Further developing our Resource Hub for projects
- Regular online peer support sessions for project leads
- Online reflective practice sessions to meet the CPD needs of our local project volunteers
- National prayer support for Someone Cares UK and the local projects

Financial Review 2025-26

A full set of accounts are available in the accompanying Reports and Accounts document for 2025-26



Income

The opening funds from Freedom Church includes a grant of £3125 from The Cinnamon Network, who also provided the grants of £6250. The one off donation was kindly donated by The ARM Trust.

We would like to acknowledge and thank both organisations for their generosity and support.

Expenditure

Someone Cares UK became financially independent of Freedom Church Liverpool on 1st July 2025. From July 2025 to 5th April 2026, total expenditure for Someone Cares UK was £8,154.

Expenditure was primarily driven by:

- Staffing costs (£7600) - Since July 1st 2025, Someone Cares UK employed a CEO for 8 hours per week and a Project Developer for 4 hours per week. Expenditure included training opportunities with Cinnamon plus occasional travel reimbursement.
- Overheads (£554) - Costs such as insurance, book keeping and payroll software plus additional administrative running costs.

Reserves

The Trustees review the Reserves Policy annually. It is the policy of Someone Cares UK to hold reserves to cover three months' operational costs, based on the annual budget. The total amount carried forward into 2026-27 is £12,891. Of this, £10,500 is allocated to future planned charitable activities in 2026-27 and £2392 is held in Reserves.