



HER SAFE NETWORK

TRUSTEES' ANNUAL REPORT

For the period

3 July 2024 to 31 March 2025

CHARITY INFORMATION

Charitable Incorporated Organisation (CIO)

Charity Registration Number: 1208960

Registered in England and Wales

CONTACT INFORMATION

Email: hello@hersafenetwork.org

Website: www.hersafenetwork.org

Executive Summary

Her Safe Network is a Charitable Incorporated Organisation dedicated to supporting survivors of domestic abuse through the provision of safe accommodation and comprehensive trauma-informed support services. This report covers our activities and achievements for the period from 3 July 2024 to 31 March 2025.

Key Achievements

65+ Survivors Supported	1,200+ Weeks of Accommodation	45+ Positive Move-On Outcomes
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Service Delivery Highlights:

- Provided safe, pet-friendly accommodation with 8,000+ wellbeing visits ensuring consistent trauma-informed care
- Delivered 3,500+ hours of dedicated support, with every client receiving a minimum of 3 hours weekly
- Supported survivors from 15+ nationalities, speaking 11 languages, demonstrating inclusive and culturally competent service delivery
- Successfully submitted 12+ Indefinite Leave to Remain applications with 6+ approvals, providing survivors with legal protection and long-term stability
- Achieved 100% DASH risk assessment completion rate with zero address disclosure breaches
- Supported approximately 41 male survivors, addressing a recognised gap in domestic abuse provision for men

Diversity and Inclusion

Our services were accessible to survivors from diverse backgrounds including multiple faiths (Islam, Christianity, Sikhism, Buddhism, Atheism), sexual orientations (straight, gay, LGBTQ+), and those with complex physical and mental health needs including autism, ADHD, PTSD, anxiety, depression, and mobility impairments.

Referral Agencies

Our charity has received referrals from a wide range of agencies across the UK, reflecting our strong multi-agency partnerships and trusted reputation in supporting domestic abuse victims. Referral sources include, but are not limited to, the following organisations:

- **Local authorities** such as Wiltshire Council, Warwick District Council, Leeds Housing Options, BCP Council, Canterbury City Council, and Bedford Borough Council.
- **Specialist domestic abuse services** including Women's Aid in Luton, BAWSO, Hestia, KMEWO (Kurdish and Middle Eastern Women's Organisation), Refuge, and FearFree.
- **Law enforcement agencies** such as West Mercia Police, Lancashire Constabulary, and the Metropolitan Police.
- **Helplines and national organisations** including Live Fear Free Helpline, Mankind Initiative, and IDAS (Independent Domestic Abuse Services).
- **Partner voluntary and community sector agencies** such as Asian Women's Resource Centre (AWRC), Nottingham Muslim Women's Network, and The Wish Centre.

Financial Overview

During the reporting period, the charity's income was primarily derived from accommodation-related and service-related funding. The trustees monitored the financial

position throughout the period and ensured resources were applied solely in furtherance of charitable objectives.

The charity demonstrated strong value for money, delivering intensive support with limited resources while securing significant external funding through benefits and legal outcomes for clients.

As the charity's income was below the statutory audit threshold, the accounts are not subject to statutory audit but have been independently examined where required in accordance with Charity Commission requirements.

Looking Forward

The trustees are committed to continuing the delivery of high-quality accommodation and support services, strengthening partnerships with local authorities and specialist providers, and seeking sustainable funding to ensure long-term service delivery and organisational stability

1. Reference and Administrative Details

Charity name:	Her Safe Network
Legal status:	Charitable Incorporated Organisation (CIO)
Country of registration:	England and Wales
Principal area of operation:	West Midlands

Trustees serving during the period:

- Nuoja He
- Charles Taku
- Yee Lok Lo
- Qui Fong Tiow

No trustee received any remuneration, benefits, or expenses during the reporting period.

2. Structure, Governance and Management

Her Safe Network is a Charitable Incorporated Organisation governed by its constitution and overseen by its board of trustees. The trustees are responsible for the overall governance, strategic direction, safeguarding, and financial oversight of the charity.

Trustees meet regularly to review service delivery, financial position, compliance matters, and risks. Day-to-day operations are delivered through trustee oversight, volunteers, and external professionals, including legal, housing, and welfare support partners.

New trustees are appointed in line with the charity's constitution and are inducted through a review of governing documents, policies, safeguarding procedures, and operational practices.

3. Objectives and Charitable Purposes

The charitable objective of Her Safe Network is to relieve the needs of survivors of domestic abuse by providing safe accommodation and trauma-informed support services.

The charity aims to:

- Provide safe, secure, and inclusive accommodation for survivors of domestic abuse
- Support individuals who face barriers to accessing mainstream refugee services, including those with pets and individuals from underrepresented or marginalised groups
- Assist beneficiaries to stabilise their lives, access appropriate services, and move towards independent living

These objectives guided all activities undertaken during the reporting period.

4. Activities During the Year

During the period from 3 July 2024 to 31 March 2025, Her Safe Network focused on delivering specialist domestic abuse accommodation and wrap-around support services in Coventry.

Key activities included:

- Providing safe, pet-friendly accommodation to survivors of domestic abuse
- Delivering support linked to accommodation, including regular welfare checks
- Conducting risk assessments and safety planning, including DASH risk assessments where appropriate
- Supporting beneficiaries to access:
 - Universal Credit and housing-related benefits
 - GP registration and NHS mental health services
 - Legal aid referrals, including immigration and family law support
- Assisting beneficiaries with practical matters such as documentation, applications, and move-on housing options

- Working collaboratively with local agencies, charities, and community organisations to coordinate support and referrals

5. Impact and Achievements

During the reporting period, the charity delivered a significant and measurable impact, supporting **65+ survivors** of domestic abuse from **15+ nationalities**. The charity provided over **1,200+ weeks** of safe accommodation and conducted **8,000+ wellbeing visits**, ensuring consistent, trauma-informed care.

As a result of this support, **45+ clients** successfully transitioned to independent living, secure housing, alternative specialist services, or safe family reunification.

Comprehensive Support Delivery

- **48+ clients** were successfully registered with GP services
- **29+ clients** accessed NHS Talking Therapy and specialist mental health services
- **47+ clients** were supported with Universal Credit applications
- **44+ clients** received Housing Benefit assistance
- Every client received a minimum of **3 hours** of dedicated weekly support, totalling **3,500+ support hours** delivered

This holistic approach ensured that survivors were supported across housing, health, financial stability, and recovery.

Breaking Barriers: Immigration and Legal Outcomes

The charity delivered specialist support to survivors with insecure immigration status, achieving life-changing outcomes:

- **12+ Indefinite Leave to Remain (ILR)** applications submitted, with **6+ successful approvals**

- **14+ Migrant Victims of Domestic Abuse Concession (MVDAC)** applications processed
- **12+ family law referrals**, including:
 - 8+ divorce proceedings
 - 3+ non-molestation orders secured

These outcomes provided survivors with legal protection, security, and long-term stability.

Diversity, Inclusion and Accessibility

The charity supported survivors from a wide range of backgrounds, demonstrating inclusive and culturally competent service delivery.

Nationalities supported included:

British, Pakistani, Bangladeshi, Polish, Lebanese, Egyptian, Sudanese, Moroccan, Indian, Turkish, Estonian, Georgian/Russian, Portuguese, Gambian, Romanian, Dominican Republic, and Irish.

Languages supported included:

English, Urdu, Bengali, Bengali Sylheti, Arabic, Turkish, Spanish, Russian, Hindi, Polish, and Bangla.

Faith and belief backgrounds included:

Islam, Christianity, Sikhism, Catholicism, Orthodox Christianity, Taoism, Chinese Buddhism, Atheism, and others.

Sexual orientation and gender inclusion:

The charity supported straight, gay, and LGBTQ+ survivors, ensuring services were accessible and affirming for all.

Supporting Survivors with Disabilities and Health Needs

Specialist support was provided to survivors with complex physical and mental health needs, including autism, ADHD, PTSD, anxiety, depression, bipolar disorder, epilepsy, chronic pain conditions, mobility impairments, and sensory impairments.

Reasonable adjustments, accessible communication, and coordination with health services ensured all clients could safely access support.

Gender Inclusion and Male Survivor Support

The charity supported approximately **41 male survivors** and **23 female survivors**, addressing a recognised gap in domestic abuse provision for men. Clients ranged from 18 to 60+ years, with tailored support reflecting individual needs and life stages.

Safeguarding and Risk Management Excellence

- **60+ DASH risk assessments** completed (100% of clients)
- **50+ clients** identified as medium-to-high risk
- **30+ police involvement** cases supported
- **Zero address disclosure breaches**
- Immediate relocation action taken in **4 safeguarding incidents** to protect confidentiality

Types of abuse documented and supported included physical, emotional, psychological, financial, coercive control, sexual abuse, and honour-based violence.

Empowerment, Independence and Positive Exits

The charity supported survivors to rebuild independence through:

- 12+ clients attending English language classes
- 15+ job interviews supported
- 3+ clients receiving laptops and digital skills support
- 1 client passing the Life in the UK test
- 2 clients volunteering at Canley Food Bank

Positive exits achieved included:

- 8+ clients securing council housing
- 12+ clients moving to independent accommodation
- 6+ clients transitioning to alternative specialist services
- 2+ safe family reunifications
- 17+ other positive outcomes (private rental, safe return abroad, or specialist refuge moves)

In total, **65+ clients** completed their stay with documented outcomes, with an average stay of **15–16 weeks**.

Client Voice and Feedback

Client feedback consistently described the charity's support as "life-changing" and "like family." One client stated:

"When I was there I felt very alone. After coming here, I felt like my life is newly started."

All complaints received were addressed transparently and used to improve safeguarding and service delivery.

Practical Support and Value for Money

- 39+ clients received clothing support
- 60+ clients accessed food banks and emergency food parcels
- Ongoing advocacy, appointment support, and correspondence assistance provided

The trustees consider the charity has demonstrated strong value for money, delivering intensive support with limited resources while securing significant external funding through benefits and legal outcomes.

Our Year in Numbers

65+ survivors supported	15+ countries represented
11 languages supported	1,200+ weeks of safe accommodation
8,000+ wellbeing visits	3,500+ support hours delivered
45+ positive move-on outcomes	12+ ILR applications (6+ approved)
14+ MVDAC applications	100% clients received risk assessments

6. Public Benefit Statement

The trustees confirm that they have had due regard to the Charity Commission's guidance on public benefit. The charity's activities relieved hardship, reduced homelessness, improved safety, and supported recovery and independence for survivors of domestic abuse.

7. Risk Management

The trustees regularly review risks including safeguarding, financial sustainability, operational capacity, and reliance on external partners. Appropriate controls and procedures are in place, and risks are actively monitored.

8. Financial Review

During the reporting period, the charity's income was primarily derived from accommodation-related and service-related funding. Expenditure was mainly incurred in providing accommodation, delivering support services, and meeting essential operational and compliance costs.

The trustees monitored the charity's financial position throughout the period and ensured that resources were applied solely in furtherance of the charity's objectives.

As the charity's income was below the statutory audit threshold, the accounts are not subject to a statutory audit. Where required, the accounts have been independently examined in accordance with Charity Commission requirements.

9. Plans for the Future

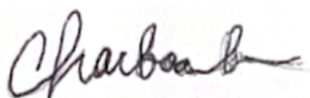
In the coming year, the trustees intend to:

- Continue delivering safe accommodation and support services for survivors of domestic abuse
- Strengthen partnerships with local authorities, charities, and specialist support providers
- Improve internal systems for reporting, transparency, and service monitoring
- Seek sustainable funding to support long-term service delivery and organisational stability

10. Trustees' Responsibilities Statement

The trustees confirm that they have complied with their duties under the Charities Act 2011 and have prepared this Trustees' Annual Report in accordance with applicable charity accounting and reporting guidance.

Approved by the Trustees and signed on their behalf



Name: Charles Taku

Role: Trustee

Date: 27/01/2026



Name: Yee Lok Lo

Role: Trustee

Date: 27/01/2026



CHARITY COMMISSION
FOR ENGLAND AND WALES

Her Safe Network

CE036683

Receipts and payments accounts

CC16a

For the period from	Period start date 03/07/2024	To	Period end date 31/03/2025
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Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
Grant from Coventry Council	-	99,737	-	99,737	-
Service charge	7,215	-	-	7,215	-
Interest received	24	-	-	24	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
Sub total (Gross income for AR)	7,239	99,737	-	106,976	-
A2 Asset and investment sales, (see table).					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	7,239	99,737	-	106,976	-
A3 Payments					
Rent	-	73,515	-	73,515	-
Consultancy fee	-	10,353	-	10,353	-
Advertising and PR	1,121	-	-	1,121	-
IT Cost	1,101	-	-	1,101	-
Postage	26	-	-	26	-
Software and subscription	877	-	-	877	-
Stationery	12	-	-	12	-
Sundry	92	-	-	92	-
Telephone	-	114	-	114	-
Sub total	3,229	83,982	-	87,211	-
A4 Asset and investment purchases. (see table)					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	3,229	83,982	-	87,211	-
Net of receipts/(payments)	4,010	15,755	-	19,765	-
A5 Transfers between funds	-	-	-	-	-
A6 Cash funds last year end	-	-	-	-	-
Cash funds this year end	4,010	15,755	-	19,765	-

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	Bank	10,510	15,755	-
		-	-	-
		-	-	-
		-	-	-
	Total cash funds	10,510	15,755	-

(agree balances with receipts and payments account(s))

Agreement Error

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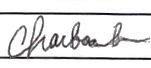
	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-

	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B3 Investment assets			-	-
			-	-
			-	-
			-	-
			-	-

	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B4 Assets retained for the charity's own use			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-

	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
B5 Liabilities	Loan from Wan Lei To		6,500	
			-	
			-	
			-	
			-	

Signed by one or two trustees on behalf of all the trustees

Signature	Print Name	Date of approval
	Charles Taku	26/01/2026
	Yee Lok Lo	26/01/2026

**Independent Examiner's Report to the Trustees of
Her Safe Network**

I report to the trustees on my examination of the accounts of **Her Safe Network** for the period ended **31 March 2025**.

Responsibilities and basis of report

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011.

I report in respect of my examination of the charity's accounts carried out under section 145 of the Charities Act 2011 and, in carrying out my examination, I have followed the applicable directions given by the Charity Commission for England and Wales.

Independent examiner's statement

I have examined the accounts of the charity for the period ended 31 March 2025, which comprise receipts and payments accounts and the related statement of balances.

My examination was carried out in accordance with the Charity Commission's guidance on independent examination. It included a review of the accounting records kept by the charity and a comparison of the accounts presented with those records.

Matters to report

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn.

In my opinion, the accounts provide a true and fair summary of the charity's financial activities for the period and its financial position at the end of the period.

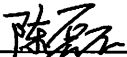
Declaration

I confirm that I am independent of the charity, and that I have no connection with the charity which would prevent me from carrying out this examination.

Name of Independent Examiner: Lei Chen

Professional qualification: ACCA – Chartered Certified Accountant

Address: 2 Green Street, Green Road, Dartford, DA1 1QE

Signature: 

Date: 28.01.2026