

Trustee Report

St Neots Community Support

Registered Charity Number: 1208364

Trustee Report for the year ending 31st March 2025

1. Introduction

This report is prepared by the trustees of St Neots Community Support for the Charity Commission, covering the financial year from 22nd May 2024 to 31st March 2025.

2. Structure, Governance and Management

St Neots Community Support is a CIO. It is governed by its constitution.

Trustees during the year:

- Catherine Goodman
- Tracey Howard
- Sheila Smith
- Jackie Dicks
- Barry Chapman
- Thomas Allard
- Gillian Robb

3. The charity's objectives are:

For the public benefit, to relieve the needs of people resident in St Neots, Cambridgeshire and the surrounding area who are in need by reason of their age, infirmity or disablement, financial hardship or social and economic circumstances through the provision of services designed to meet and relieve their needs including but not limited to:

- the provision of a befriending service;
- assistance with household chores, grocery shopping, collection of medication and benefits;

- the provision of support, information or signposting to other relevant services.

Main activities this year:

- To provide for those who are housebound or have mobility problems a service where a volunteer will deliver their shopping, collect prescriptions and post parcels or letters.
- To provide a Friendly Caller service where a volunteer will call the person once or twice a week for a chat and to make sure all is well with them.

4. Achievements and Performance

This year the charity achieved:

- 150 shopping/perscription delivery Tasks per year
- 780 Friendly Calls per year

5. Financial Review - Income: £0

- Expenditure: £4791.47

Year-end reserves: £2863.90

6. Plans for the Future

Plans for next year:

- To continue providing a lifeline for the people of St Neots with Tasks and Friendly Calls to alleviate loneliness and provide a service where they can access food and basic requirements.

To obtain grants to continue operations.

To provide an updated Paper copy of the "St Neots directory" and distribute to the town.

7. Trustees' Responsibilities

Trustees are responsible for:

- Ensuring activities support charitable purposes.
- Keeping proper accounting records.
- Preparing and submitting annual accounts.

It is the duty of each charity trustee:

- (a) to exercise his or her powers and to perform his or her functions in his or her capacity as a trustee of the CIO in the way he or she decides in good faith would be most likely to further the purposes of the CIO; and
- (b) to exercise, in the performance of those functions, such care and skill as is reasonable in the circumstances having regard in particular to:
 - (i) any special knowledge or experience that he or she has or holds himself or herself out as having; and,
 - (ii) if he or she acts as a charity trustee of the CIO in the course of a business or profession, to any special knowledge or experience that it is reasonable to expect of a person acting in the course of that kind of business or profession.

Approved by the Trustees:

Catherine Goodman, Trustee – Date: ____19/12/2025____

Tracey Howard, Trustee – Date: ____16/12/2025____

St Neots Community Support	CIO					
Receipts and Payments account for the Period from 22/05/24 to 31/03/25						
	Unrestricted Funds	Restricted funds	Total			
	£	£	£			
Receipts						
Donations						
Grants						
Cash repaid by service user						
Net receipts		0.00	0.00			0.00
Payments						
Phone Services		360.18				360.18
Internet and Web						0.00
Insurance						0.00
Subscriptions						0.00
Bank Charges		32.69				32.69
Room Hire						0.00
Volunteer gifts		280.00				280.00
HDC Health and Wellbeing			3995.00			3995.00
DBS checks		39.60				39.60
Cash to service user						0.00
Stationery		84.00				84.00
Total Payments		796.47	3995.00			4791.47
Net receipts/(payments)		-796.47	-3995.00			-4791.47
Bank Reconciliation	Unrestricted Funds	Restricted funds	Total			
	£	£	£			
Cash funds brought forward as at 22/05/24	3549.16	4106.21	7655.37			
Receipts	0.00	0.00	0.00			
Payments	796.47	3995.00	4791.47			
Cash funds carried forward as at 31/03/25	2752.69	111.21	2863.90			