

Screen Share UK



2024

# ANNUAL REPORT

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# FOREWORD

A lot has changed since our last impact report. A global IT outage showed us all how reliant we are on IT systems. New digital worlds - in the metaverse and large language AI models - suddenly became normal. Many more people who were living in peace have been displaced by war and conflict.



Screen Share has also changed. The number of people we have supported has doubled. The type of support we are providing is deeper on the ground and more strategic in the sector. We have grown as an organisation and are making more of a difference.

Unfortunately, a lot has also stayed the same. Millions of people in the UK remain digitally excluded. The hostile environment still operates on a harmful and faulty premise: that being harsh to refugees will disincentivise others from coming to the UK. The evidence tells us that people running for their lives in the middle of the night do not follow developments in UK immigration legislation.

There is also still significant division within our society. Refugees continue to be scapegoated and threatened. We have not yet developed the political creativity or confidence to explain the obvious value immigrants of all backgrounds bring to the UK.

Why, then, does it feel so happy, positive and peaceful in the Screen Share office? The answer is that we are fuelled by the joy and hope we feel when we see people bravely taking back control of their own lives.

War and persecution are an attempted theft of people's futures. As refugees begin to reclaim and rebuild their lives in the UK, they find a digitised system which is inaccessible or unfamiliar. Digital inclusion is a necessary condition for creating a welcoming environment in which human agency can flourish and individuals can pursue their goals. This is the vision that motivates us.

The fact at the heart of this whole endeavour is simple: providing a high-quality device, digital skills training and internet connectivity is an extremely effective intervention in the realm of refugee support. It works, and for that reason we love it.

When discussing the political and structural issues refugees face, a friend sighed at me: 'We can't direct the wind, but we can adjust the sails'. I don't accept that. Many of the structural issues which affect refugees - lack of access to information and services to which they are entitled, exclusion from policy-making, dependency on support organisations, lower education, employment and health outcomes, stunted leadership development and opportunities, regional and absolute poverty - can be addressed by digital inclusion. Getting refugees online does not just solve people's everyday issues, it attacks the structural realities which create them.

I did not expect any of this to happen. I learnt how to refurbish technology in my spare time to help some of my refugee clients who clearly needed it. Now something else is clear: the demand for a sustainable digital inclusion service for refugees in the UK is overwhelming. The supply of potential solutions - devices, digital skills training, internet connectivity - is sufficient. The urgent need is to bring these together in a committed and considered way. I can therefore say with complete honesty: this organisation is a fantastic opportunity.

I invite you warmly to join us in our mission.

**Moses Seidler**  
Founder & CEO

# ESTHER'S STORY

My name is Esther, originally from Nigeria, I live in London and I have 4 beautiful children. I am a support worker and I also have a community of Survivors.



In 2020, during COVID, I was down, depressed and I had no will to live. I had PTSD and a 6 month old baby in hand, there was no way to communicate with the outside world. My other 3 kids were at home because of COVID. Suddenly, all of their school work was happening online. We had no laptop or anything for them to work on. My basic smartphone was the only connected device we had. So they shared it among 3 of them, it was hell for me. This made my anxiety get worse because I was thinking how will I cope.

Luckily for me, I was referred to Screen Share by another charity. 1 week later, I got a call from Screen Share and after the call we were offered a laptop and a tablet. You can imagine my joy, it felt so good to have a sense of belonging in the community and be digitally included. I was able to concentrate more on my 6 month old baby, my children were able to join their online classes, play games and also connect with their friends. It brought back my children's smiles and I had the ability and will to live again.

Screen Share as a community has restored back my dignity again. I wasn't judged because of my situation, rather I was rendered the help I needed and requested for. It is very vital and essential that companies come out and support Screen Share, they are doing an amazing job helping asylum seekers and refugees to have a sense of belonging in society and offering laptops, tablets and phones so they are digitally included and also have a means to reach their friends and families if need be. God bless Screen Share for me, because with their help, my kids are doing well in their classes and also have a great network of friends.

**Esther**

Advisory Board Member



# OUR MISSION

Screen Share's mission is to ensure every refugee in the UK has access to a connected digital device and the skills to use it to achieve their goals.

There are more refugees in the world than ever before, including in the UK. We provide laptops, smartphone, internet connectivity, digital skills training and laptop repair training to those seeking sanctuary. Digitally including refugees is not only the right thing to do - everyone has the right to be connected and free from social isolation - it's also a necessary condition of effective refugee support. Without tech, refugees cannot improve their situation.

The provision of tech and tech skills is different to the provision of food or shelter. **It is a tool for the recipient to build their own future on their own terms.** It is a non-negotiable in the modern day. The impact of this type of provision deepens over time.

“Receiving the laptop from Screen Share has been a game-changer for me. In terms of education, it serves as my primary tool for research, online courses, and document preparation. The impact on my personal development in English is noteworthy; I use it for language learning apps, reading articles, and practicing writing.

Moreover, the laptop has streamlined my communication — from crafting emails to filling out applications, enhancing my efficiency in both personal and professional realms. Its contribution to my academic and personal growth is invaluable, and I am truly grateful for the positive impact it has had on my life. Thank you Screen Share.”

- Stephanie, Screen Share  
Laptop Recipient



# WHAT WE DO

## OUR PROGRAMMES:

### DIGITAL ACCESS

Our flagship, award-winning Digital Access Project collects and refurbishes unused laptops, smartphones and tablets from businesses and individuals and systematically distributes them to refugees and people seeking asylum across the UK.



### KNOW YOUR TECH

Launched in Summer 2024, our Know Your Tech course offers refugees and asylum seekers an introduction to laptop refurbishment, electrical safety and database management.



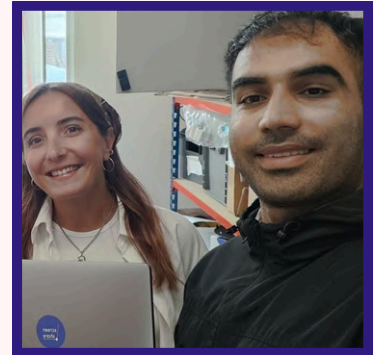
### DIGITAL SKILLS

Our Digital Skills Project trains Digital Champions to provide 1:1 in-person IT drop-in sessions and online group training sessions to improve the digital confidence of refugees of all ages.



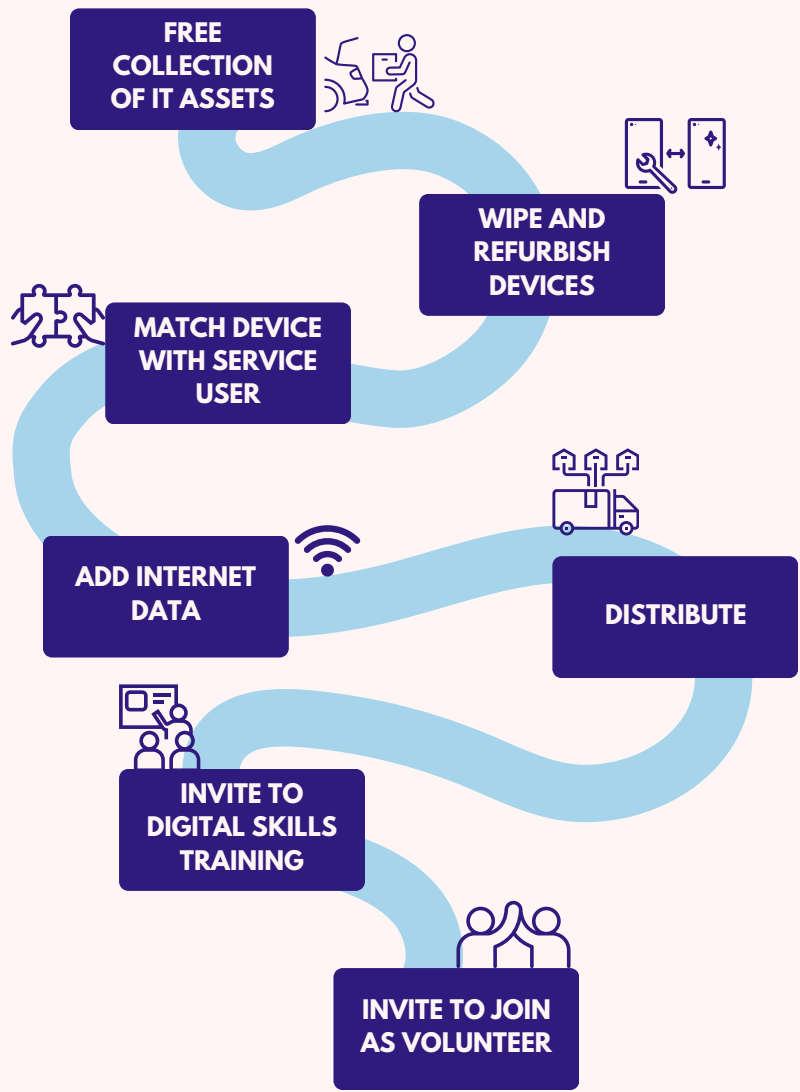
### DATA CONNECTIVITY

Working in conjunction with our Digital Access Project, we provide free data-loaded SIM cards as well as data connectivity workshops in initial accommodation hotels.



# WHAT WE DO

## HOW WE DO IT!



# OUR IMPACT



## 1086

individuals  
supported with a  
device



## 289

data-loaded SIM  
cards issued and  
distributed



## 65

hours of laptop  
repair training for  
refugees

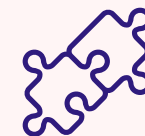
## 80

different towns and cities in  
the UK supported with devices  
and connectivity



## 93%

of people said it  
made them feel less  
socially isolated



## 88%

of people said their  
device supported  
their education



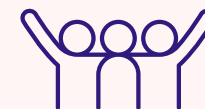
## 87%

of people said their  
device improved  
their confidence in  
using technology



## 86%

of people said their  
device improved  
their wellbeing



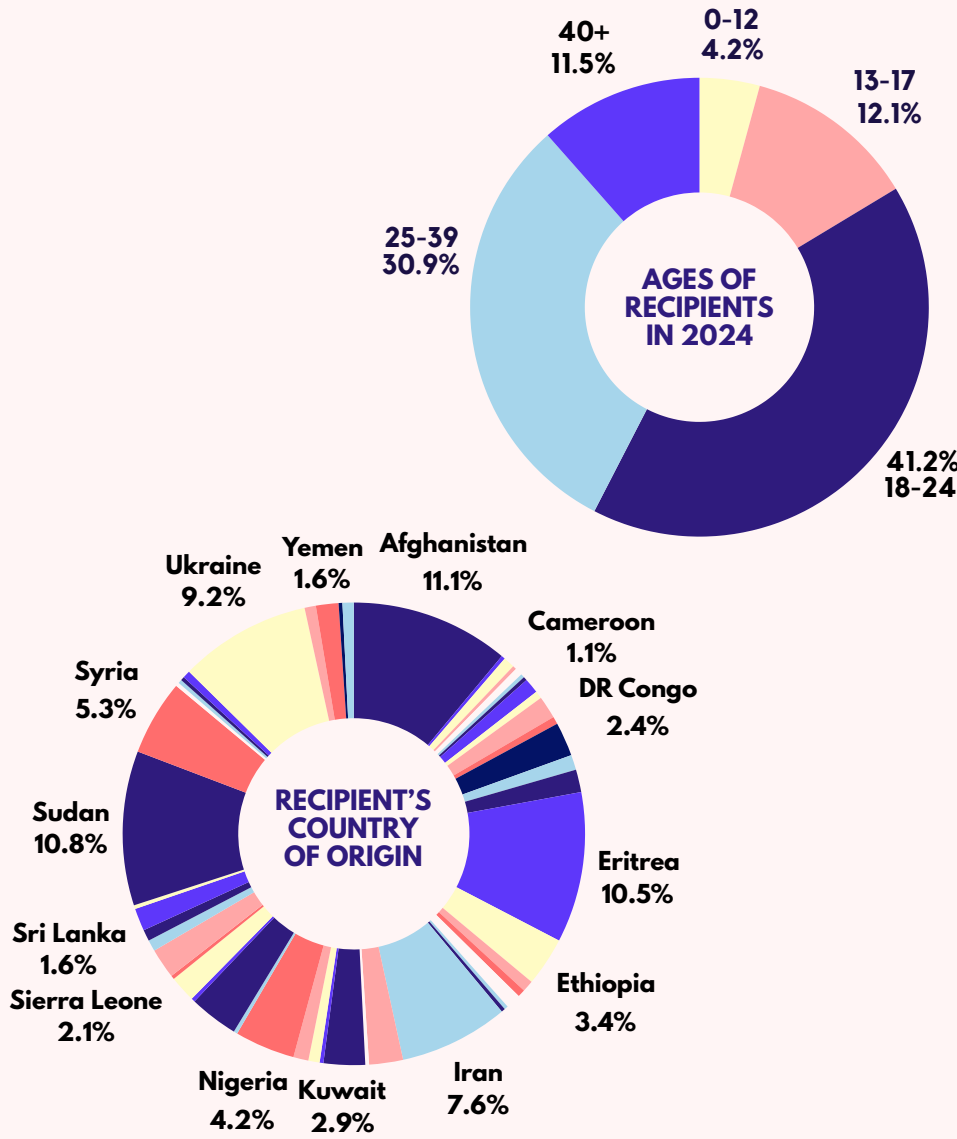
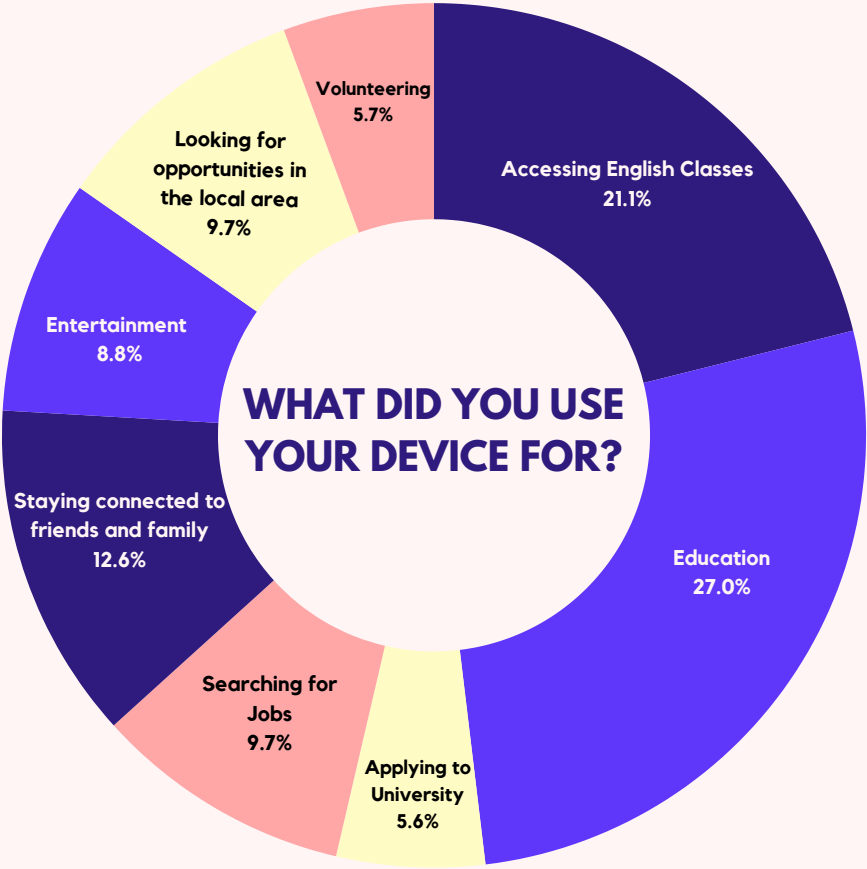
## 78%

of people said their  
device helped them  
integrate in to the  
UK





# OUR IMPACT



# ENVIRONMENTAL IMPACT



Every year, millions of electrical devices are thrown away, creating what's called E-waste. **E-waste is a threat to our planet and our health - and it's a waste when people are in need.** If not properly recycled or disposed of, the toxic chemicals (such as mercury or nickel) in e-waste can contaminate the environment, impacting habitats and ecosystems and affecting food production and human health (with the capacity to even cause cancer, miscarriages or neurological damage).

Globally, **the UK is the second largest producer of e-waste per capita** and is predicted to overtake Norway to become the number one contributor by 2026. UK households and businesses discard an estimated **2 million tonnes** of e-waste each year, and only **30%** of the e-waste in the UK is recycled.

Screen Share reduces e-waste, refurbishing and repairing technology that would otherwise go to landfill. In doing so, and through extending the lifespans of other electronic devices, we help businesses reduce the environmental cost of their e-waste.

**62M  
tonnes**

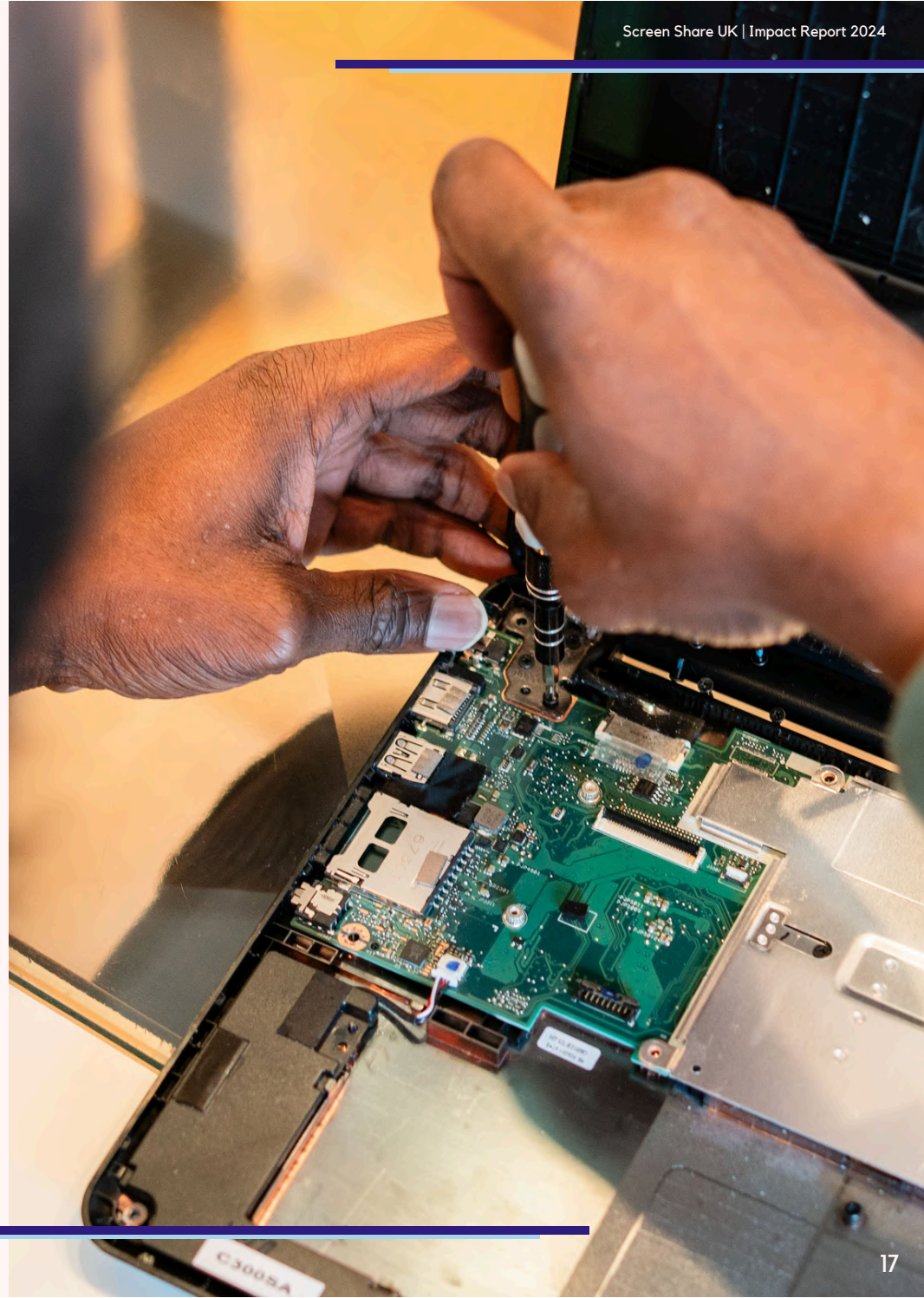
of e-waste is  
produced  
globally

**239kg**

of fossil fuels  
are required  
to make 1  
computer

**2043kg**

of e-waste was  
saved this year  
by Screen Share





# DIGITAL ACCESS

Screen Share's flagship and **award-winning** Digital Access programme **collects, refurbishes, repairs and redistributes** devices to refugees and asylum seekers in the UK. The project makes it easy for organisations to donate their tech. It also matches individuals with devices that meet their needs.

The programme grew significantly this year. We welcomed new staff in our operations and technical teams - from **2 employees in 2023 to 7 in 2024**. We also welcomed and trained **17** new technical volunteers to our team of over **40**, **15** of whom were from refugee backgrounds.

This growth allowed us to increase the number of devices distributed by **150%** compared with the previous year. **We provided more devices to refugees and asylum seekers than any other organisation in the UK.** We did so systematically and as fairly as possible in the context of extremely high demand - on average, more than **800** people requested devices every month. We improved the digital infrastructure that makes the project possible. We also welcomed new corporate donors of technology and began to accept a broader range of IT Assets for distribution and resale.



“Screen Share has been heavenly sent to me and I am grateful for the laptop and internet connection they have provided me. I just completed a full block of my university degree using the laptop for weekly lessons, research and typing my assignments. The laptop has also helped my confidence and to meet and communicate with new friends online. I am still hunting for a job and I am confident my laptop will help me secure a job very soon.”



# DIGITAL SKILLS

Giving people IT hardware is a vital step in digital inclusion, but it's not the whole story. To be digitally included, people need the **skills** or **confidence** to use their new device.

In October, Screen Share welcomed digital inclusion specialist James Carroll to the newly created post of Digital Skills Manager. We developed our first **digital skills roadmap and strategy**, directed at providing digital skills support to our existing service users and others in the refugee community and sector who feel their digital skills need development.

In November, we partnered with Islington Centre for Refugees and Migrants to support at least **110** service users to develop their foundational digital skills. We launched two in-person and one online Digital Skills drop-in session.

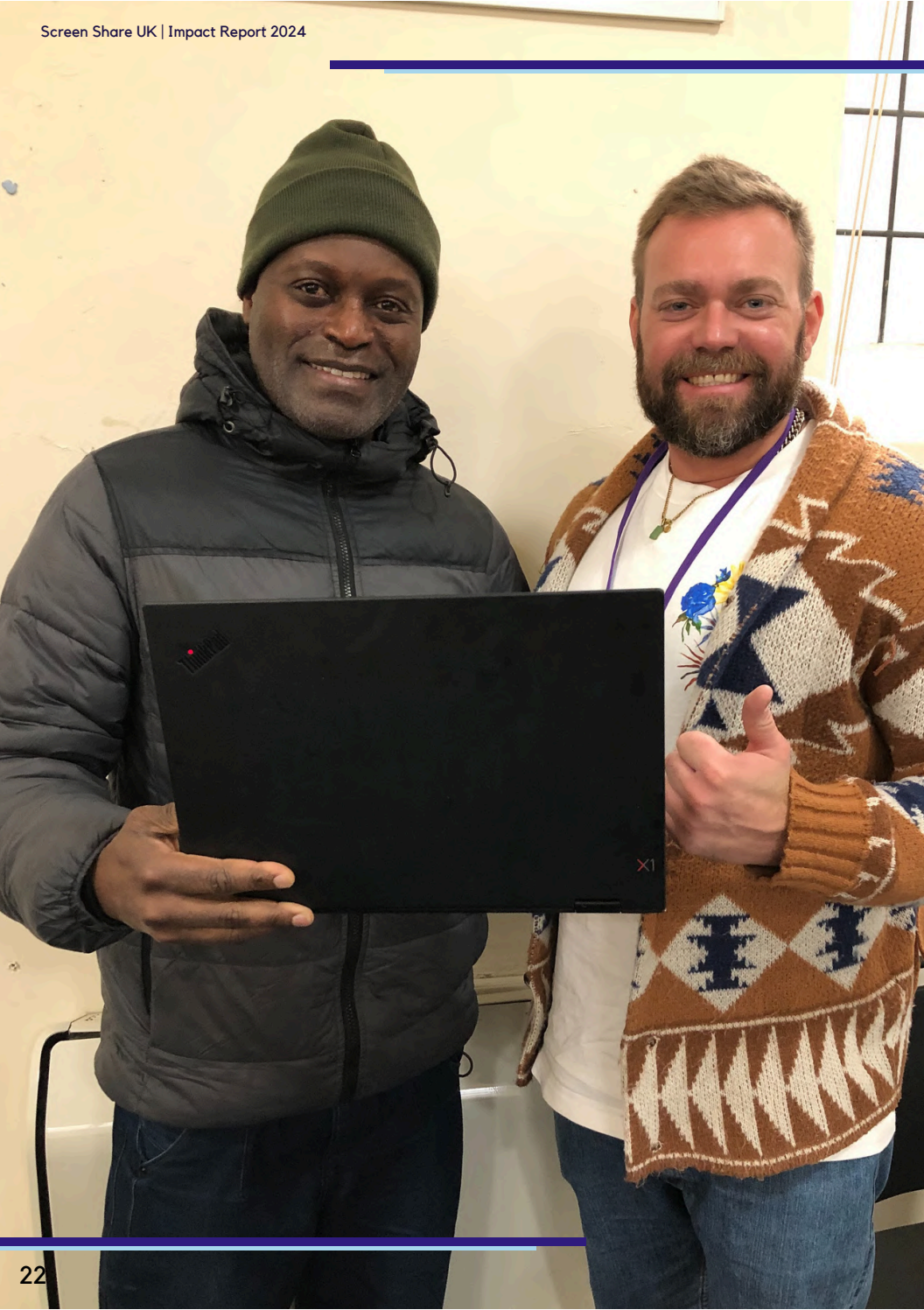
Screen Share's Digital Drop-ins provide refugees with tailored support to develop their digital skills across a range of areas, including managing their asylum application with the Home Office, accessing healthcare, preparing for future work and using communication platforms.



When they feel ready, we invite those who have completed the courses to join us as Digital Champions, providing them with a space to share their newly acquired knowledge and skills with others in a similar position. This allows us to teach in multiple languages and offer refugees responsibility and community.







Carlos is a refugee who received a laptop from Screen Share and has been attending the Digital Drop-ins in Islington. We asked him how the sessions have helped:

**“ A lot! It’s helped me to make my life easy because I am looking for a job, help me to find a job, an apartment to rent, and to access the gov.UK website to manage my immigration paperwork/status.**

**In the Digital Drop-Ins I have learned how to send a professional email regarding a job and attach a CV for catering work in schools and porter work in hospitals. I have experience of being an assistant nurse in Spain and I have experience being an ambulance driver.**

**I have health conditions and I can now use my laptop to manage appointments and interactions with the hospital and communicate directly with my doctor. I am also accessing my NHS portal online.**

**I would recommend to others that they get in touch with Screen Share and see how they can help them.**”

“The Know Your Tech course has changed the perspective of how I see life and I have learnt to appreciate myself and what I am capable of. I developed new skills about IT that I didn't know before, like being confident enough to open a laptop, identifying components, replacing parts, cleaning it etc. As well as developing a sense of security when it comes to technology, just to name those, I have learnt much more. The Know Your Tech course has been life changing for me.”

# KNOW YOUR TECH

This summer we launched our **Know Your Tech** programme. The course introduces refugees to laptop repair, including electrical safety, hardware replacements, operating systems, software, firmware and diagnostics.

For many refugees, this is the first step to a **career in tech**. It's a chance to develop technical skills and prove to prospective employers that they are ready to join the workforce. For those who cannot afford to repair their own devices, it helps to alleviate their difficult financial situation. The course is held in the evenings at the Screen Share HQ with dinner!

Know Your Tech was funded by Virgin Media O2 as part of their Time After Time fund. 11 graduates of the course have already joined the Screen Share volunteer team - refurbishing laptops for other refugees in need.



## 100%

said they would  
recommend the  
course to a friend

## 93%

said the course  
made them feel less  
socially isolated

## 91%

said the course  
helped them to  
search for or find a  
job



# DATA CONNECTIVITY

Everything in the modern world is digital. To be properly integrated into society, interact with the state, or enter the world of work, it is now a necessity to have access to digital devices and know how to use them. Crucially, though, these devices need a reliable connection to the internet in order to be useful. **We offer data connectivity to every service user we work with.**

In the past year, we've partnered with the Good Things Foundation and Vodafone to deliver hundreds of mobile SIM cards to refugees across the UK. Through these partnerships, we were able to provide internet connectivity to **289** people across the UK.

We also run connectivity workshops, explaining the resources available to recently arrived refugees - including how to register and benefit from the National Databank.



## 289

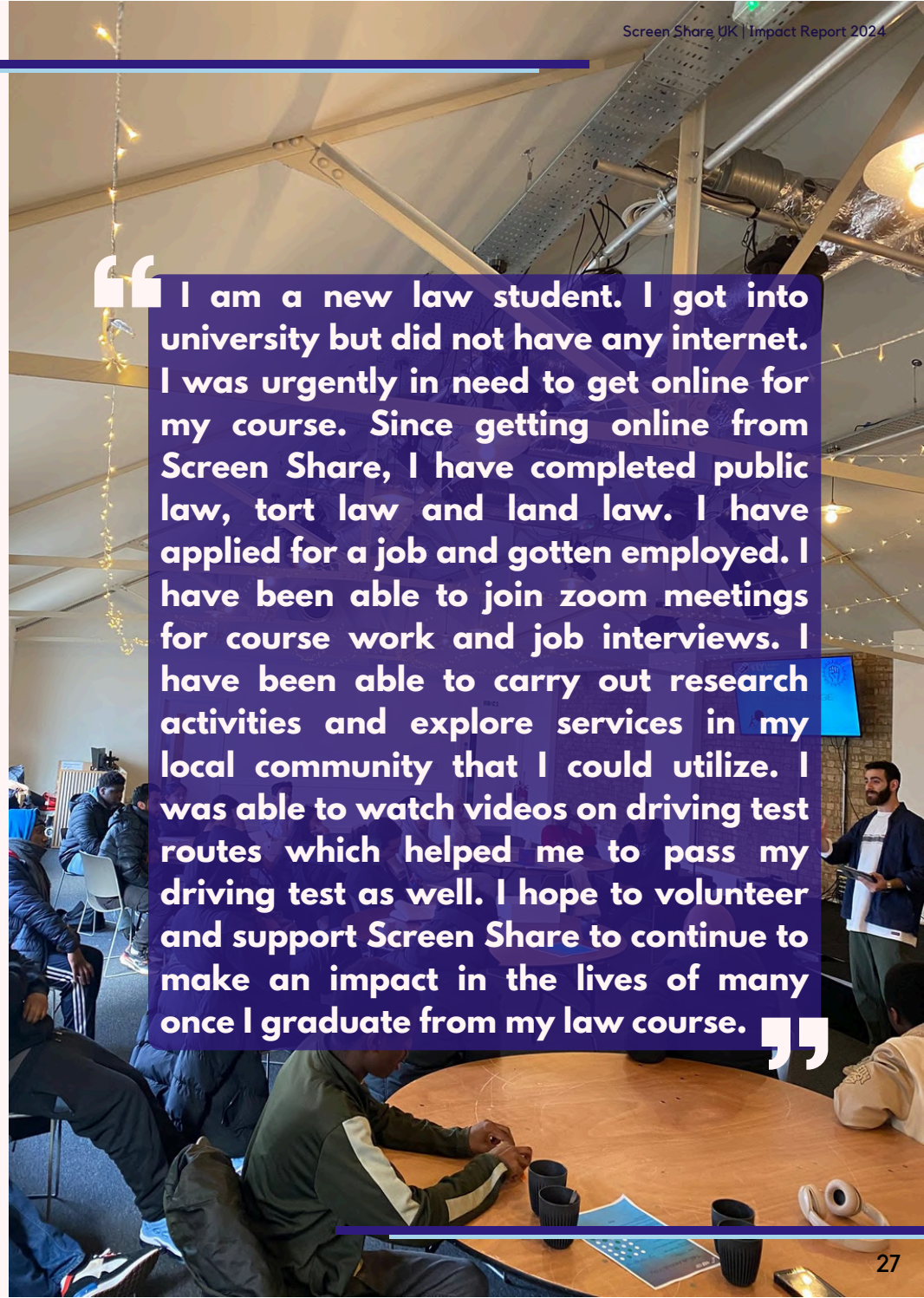
data-loaded SIM cards issues and distributed

## 45%

of clients had no other way to access the internet

"Obtaining a SIM card significantly eased my financial burden. It's **essential** for someone still seeking stable employment."

"I am a new law student. I got into university but did not have any internet. I was urgently in need to get online for my course. Since getting online from Screen Share, I have completed public law, tort law and land law. I have applied for a job and gotten employed. I have been able to join zoom meetings for course work and job interviews. I have been able to carry out research activities and explore services in my local community that I could utilize. I was able to watch videos on driving test routes which helped me to pass my driving test as well. I hope to volunteer and support Screen Share to continue to make an impact in the lives of many once I graduate from my law course."





# TESTIMONIES

“ My laptop is a gift that has not stopped giving in a time of dire need where 90% of my digital to-do requires a laptop. Thank you so much Screen Share. They have come to bridge the digital divide and is ethically putting an end to digital exclusion for the most vulnerable people in the UK (which includes but not limited to asylum seekers, migrants and refugees). I am one of such people and to think they have come to my aid not once but twice, I meant it when I say they are the gift that won't stop giving. I am confident to do my work with my PC but even more reassured that others like myself have the safety net of Screen Share to help them as well. ”

- Joel Mordi, Screen Share Laptop Recipient,  
LGBTQ+ rights activist

Joel has also written for **The Guardian** about his experience of digital exclusion, outlining what's like to be a refugee in the UK without internet access: "Mostly impossible – and often unbearable".





# TESTIMONIES



"The laptop has been a crucial tool for me. I've used it to stay connected with my family, help my children with their homework, and find volunteering opportunities, which has allowed me to feel more integrated into the community. It has also helped me to improve my English and take several online courses. I truly appreciate this resource, as it has made a significant positive impact on my life."

- Zahra, Screen Share  
Laptop Recipient

"The laptop has really helped me with my online courses and various personal research for my future education. I have online courses and without it would have been impossible for me to attend."

- Michel, Screen Share  
Laptop Recipient

"I've really enjoyed using my new laptop—it's been a game changer for my university work. Whether it's solo assignments or group projects, everything feels more manageable. It's also super easy to use, which is a huge plus. Besides schoolwork, I love using it to watch videos and catch up on the news."

- Sophia, Screen Share  
Laptop Recipient



# AWARDS

Over the course of 2024, Screen Share worked with **Goldman Sachs** to develop a route to scale which would deliver our ultimate goal: a sustainable digital inclusion service for refugees in the UK. Staff at Goldman Sachs refined our pitch and represented Screen Share in the international **Analyst Impact Fund**. Out of more than 200 entrants and a number of rounds, Screen Share was selected for the live final in November in London.

Pitching to the Goldman Sachs CEO and other senior executives, the team made the case for support. We were proud to be issued with a **grant of \$75,000**.

Screen Share was also humbled to win the **Digital Leaders Impact Award in Digital Poverty**, sponsored and selected by the Digital Poverty Alliance. Our Founder Moses was invited to speak on the panel where he discussed the different types of digital exclusion refugees face. He also appeared on a webinar in conversation with the DPA's CEO Elizabeth Anderson.





# BILAL'S STORY

My name is Bilal. I recently graduated from the University of Surrey studying Biomedical Science. Now I work as a Mentoring Coordinator at Refugee Education UK.



My journey to this point has been one of challenges and triumphs. I grew up in Afghanistan. When I was a young person I did not think I would be pushed to a situation of forced migration. I had to leave urgently. In 2015 after a long journey I arrived in the UK.

After completing my Sixth Form education in 2020, I found myself facing barriers to accessing higher education due to my status as an asylum seeker and the lack of entitlement to student finance. I worked closely with my support worker who also provided a laptop through Screen Share. I applied for and won the prestigious Westheimer scholarship. Winning the scholarship with the laptop was a turning point in my life. It not only provided me with the financial support I needed to attend university, but showed me what I could do with a digital device. It was a beacon of hope and opportunity in what had previously seemed like an impossible situation.

When I received this Screen Share laptop, I initially thought it was just a stroke of luck. It has proven to be a game-changer. It enhanced my experience in education by allowing me to fully participate in the lectures, classes and collaborate with my peers. It facilitated my academic experience in a way I didn't think was possible before I got online.

When I graduated from university, I followed a few refugee charities on social media. I saw one of them was hiring, and used my Screen Share laptop to apply for the role of Mentoring Coordinator. I was happy to be chosen for the role. Soon I will be starting to support other refugees. This laptop has been there every step of the way.

**Together, we have the power to bring about meaningful change, just as this Screen Share laptop has done for me. This device has been more than just a tool for me - it has been an opportunity and an agent of change. So too, working together and overcoming our differences can ignite positive change in our communities. This makes me hopeful. Together, we can overcome barriers and create a brighter future for all.**

*Did you find this testimony powerful? It was written by Bilal using a laptop we provided him and ChatGPT to polish, a tool he wouldn't have had access to if it wasn't for our support.*

# GET INVOLVED WITH SCREEN SHARE UK!

## WAYS TO OFFER YOUR SUPPORT:

### 1. Techie

Techies commit to taking a certain number of devices per month, fitting them with new hardware and downloading new software. They receive training and follow guidelines but take ownership of the devices and decisions relating to their refurbishment. They are central to the Screen Share model.

### 2. Digital Champion

Digital Champions teach digital skills to refugees. You could join us at our digital drop-in every Wednesday to provide ad-hoc support to refugees looking for help, or you could work with us to design and deliver group sessions, online or in-person. The goal is helping refugees develop their digital skills, online security and employability.

### 3. Finder

Finders plug their networks for device donations. This means posting on WhatsApp groups, sharing resources on LinkedIn and Facebook, mentioning it at book club and in the synagogue newsletter. They introduce Screen Share to their friends, especially when those friends happen to be CTO's.







## 4. Runner

Runners pick up devices from donors and deliver them to Screen Share HQ and to our clients. They join a group of trusted Runners who respond to the need for a pick-up or delivery on an ad-hoc basis. They are friendly, reliable and reassuring.

## 5. Comms and Growth

Digital inclusion for refugees should not be niche. Join our Comms team to create engaging content and raise awareness about refugees and the digital divide. Get in touch with them through our social media channels and we can welcome you to the team.

## 6. Fundraise

Charities need funds to function and by running campaigns and introducing us to new friends, fundraisers help us grow and operate. We're comfortable in asking for what we need - fundraisers give those who want to give the opportunity to do so.

## 7. Donate!

£15 buys a new keyboard. £40 buys a new battery. £100 buys a fully refurbished laptop. Just a small donation can go a long way in changing a refugees life. Can't donate any cash? We also accept donations of laptops, phones, tablets and time!

# SCREEN SHARE WORKS FOR YOU

Donating digital devices isn't just good for our service users - **its good for the businesses who donate them.** We offer a cost-effective, reliable and environmentally-friendly laptop, phone and tablet disposal service, and give you the opportunity to **change people's lives** in the process. But don't take it from us - have a look at what some of our corporate donors and partners have said:



*"At AJ Bell our purpose is to help people invest but we are acutely aware that is simply not possible for some people. Through the AJ Bell Futures Foundation we help people towards a more positive future where they can become the investors of tomorrow. Partnering with Screen Share allow us to repurpose our company laptops by donating them to refugees who need access to digital resources. Empowering refugees within our communities with technology not only fosters inclusion but also supports their ability to rebuild and thrive in a connected world."*



*"The free collection service makes it super easy to donate laptops with Screen Share, and we end up saving both time and money in dealing with what would otherwise be hardware waste. With the laptops going to an incredibly important cause, it's a no brainer. Thank you to the Screen Share team!"*

Once devices have been donated, you will receive data destruction certificates, a comprehensive report from our clients on how the devices are being used, impact metrics based on your ESG goals, and opportunities to involve your staff or corporate foundation.





# WITH THANKS TO OUR SUPPORTERS & PARTNERS

**Goldman  
Sachs**

**SLAUGHTER  
AND MAY**

**wise**

**Mishcon de Reya**  
It's business. But it's personal.

**AJBell**

**TRIVERS  
SMITH**

**ABInBev**

**VEOLIA**

**Luminance**

**rts**

**marshmallow**

**WiredScore**

**IDENTITY**

**RIVERHOUSE  
PARTNERS**

**BCL**  
Solicitors LLP



**Good Things  
Foundation**



**WALKERCOLE  
INTERNATIONAL**

**MY ONLINE  
SCHOOLING**  
Respect, Empower, Thrive

**BOARD OF DEPUTIES OF  
BRITISH JEWS**  
ADVOCACY | DEMOCRACY | COMMUNITY

**EWU**  
The communications union

**WALKERCOLE  
INTERNATIONAL**

**THE  
CONSIDERED  
ASK** | **INTELLIGENT  
Productivity**

**Ipsos**

**COMMUNITY  
FUND**

**GSR  
FOUNDATION**

**easyJet**

**foxwilliams**

**The  
American  
School in  
London**

**mindbody**

**KING CHARLES III  
CHARITABLE FUND**



**Monday  
Charitable Trust**

**IK Partners**

**[PRO]**

**REFUGEE  
COUNCIL**  
SUPPORTING AND  
EMPOWERING  
REFUGEES



**KFC  
FOUNDATION**



**CASE**

[www.screen-share.co.uk](http://www.screen-share.co.uk)

Screen Share UK CIO is a charity registered in England and Wales under charity number 1205408.  
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**REGISTERED CHARITY NUMBER: 1205408**

**SCREEN SHARE UK CIO**

**REPORT OF THE TRUSTEES AND FINANCIAL STATEMENTS**

**FOR THE PERIOD ENDED 31 DECEMBER 2024**

**SCREEN SHARE UK CIO**

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**FOR THE PERIOD ENDED 31 DECEMBER 2024**

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## SCREEN SHARE UK CIO

### REFERENCE AND ADMINISTRATIVE INFORMATION

#### FOR THE PERIOD ENDED 31 DECEMBER 2024

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Trustees: Trustees who served during the year and up to the date of this report were as follows:

Amos Schonfield - Chair (Appointed 25/11/23)  
Samuel Clarke - Treasurer (Appointed 25/11/23)  
Muma Sinkala (Appointed 25/11/23)  
Suzie Hance-Barkley (Appointed 25/11/23)  
Parviz Sedighi (Appointed 25/11/23)  
Fouad Al Kadi (Appointed 14/07/24)  
Scott Stonham (Appointed 14/07/24)

Principal address: 14 Windermere Road  
London  
N19 5SG

Accountants: Accountability Europe Limited  
Omnibus Workspace  
39-41 North Road  
London  
N7 9DP

## **SCREEN SHARE UK CIO**

### **TRUSTEES' ANNUAL REPORT**

#### **FOR THE PERIOD ENDED 31 DECEMBER 2024**

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The Trustees present their report and accounts for the period ended 31 December 2024.

The accounts have been prepared in accordance with the accounting policies set out in note to the financial statements and comply with the charity's constitution, Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) - (Charities SORP FRS 102) and the Charities Act 2011.

## **STRUCTURE, GOVERNANCE AND MANAGEMENT**

### **Governing Document**

Screen Share UK CIO is registered as a Charitable Incorporated Organisation (CIO). The organisation began operating as a Community Interest Company on 15th March 2021. The company converted to a CIO on 25th October 2023. It is governed by a constitution dated 25th October 2023.

### **Recruitment and appointment of new trustees**

The trustees have regard to the skills, knowledge and experience needed for the effective administration of the charity when selecting individuals for appointment as charity trustee. Trustees have been selected and appointed to ensure that the board has relevant background and skills which are considered important to enable the charity to achieve its charitable objects.

### **Risk management**

The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

## **OBJECTS AND ACTIVITIES**

### **Objects and aims**

The objects of the CIO are, for the public benefit, to relieve the needs of refugees, people seeking asylum and others with experience of forced migration, primarily through providing access to digital devices/equipment and training and education in acquiring digital skills that the trustees deem appropriate to facilitate digital inclusion and assist in adapting to a new community and society

The aim of the charity is the provision of digital inclusion support, including but not limited to the gifting and discounted sale of devices, digital skills support, broader IT education, IT repair and internet connectivity. This is done to enable and empower the individuals on their own terms, and to support their integration in their local communities and the UK more broadly.

### **Public Benefit**

The trustees have considered section 17 of the Charities Act 2011 and Charity Commission guidance on public benefit.



## **SIGNIFICANT ACTIVITIES AND ACHIEVEMENTS**

### **Organisational Development**

Within this period, Screen Share changed from a small volunteer-run project with no premises to an established charity with 10 staff members, 40 volunteers and deepening corporate partnerships. This development allowed the charity to provide programming which addresses each element of the problem of digital exclusion.

### **Digital Access Project**

The charity's central programme collects, repairs and redistributes IT Hardware to digitally excluded refugees and asylum seekers across the UK. This includes laptops, phones, tablets, PC's, All in One PC's, monitors and accessories. The devices were donated by a range of companies of different sizes - including but not limited to Slaughter and May, Wise, EasyJet, Ab InBev, AJ Bell, Ipsos, MindBody, Akin, Luminance and Identity Global. The charity used in-house technical expertise and volunteer support to refurbish, repair and extend the lifespans of hundreds the devices. It also offered free IT repair as a service to refugees who could not afford it. The charity collaborated with a number of refugee-supporting organisations to help with matching each device to a suitable digitally excluded recipient. The project supported 1086 individuals from over 50 countries, ranging in age between 6 years old and 70 years old. The devices were used predominantly to access and participate in education, employment, healthcare and volunteering. The impact of the intervention was an increase in wellbeing, community participation and access to local services, and a decrease in social isolation and digital poverty. The success of the project was recognised in winning the Digital Leaders Digital Poverty Impact Award and placing third in Goldman Sachs' Analyst Impact Fund. Two service users were featured in national news stories run by the Guardian.

### **Digital Connectivity Project**

In the period, the charity partnered with Good Things Foundation and Vodafone to deliver mobile SIM cards and data connectivity workshops. Through these partnerships, the charity was able to provide internet connectivity to 289 people across the UK. The mobile SIM card allows the user to access the internet and make calls and texts for 6-12 months. The connectivity workshops explained the system to them - including how to register and benefit from the National Databank.

### **Digital Skills**

The charity also launched a digital skills programme for refugees in need of digital literacy support. They partnered with Islington Refugee and Migrants Centre to provide ad-hoc and basic digital skills support in the form of two digital drop-ins, as well as a regular online ESOL/digital skills session. The programme supported 61 people in this way. The charity also operated as a Cisco Net Academy Hub and a Good Things Foundation Digital Inclusion Hub to direct service users to asynchronous digital skills training courses. The charity also recruited and trained 13 Digital Champions, most of whom were from refugee and asylum-seeking backgrounds. The Digital Champions facilitate the delivery of digital skills training in community languages.

### **Laptop Refurbishment Training**

The charity ran 3 cohorts of laptop refurbishment training for refugees and asylum seekers in collaboration with Virgin Media O2. This comprehensive introductory course was designed to upskill refugees and asylum seekers with limited English in the basics of laptop refurbishment and repair. The charity delivered 65 hours of training over 17 days to 33 individuals. The impact of the programme was that participants consistently felt more confident using and repairing technology, more prepared to engage with the world or work, more integrated in the UK and a part of a growing tech community.

88% of the charity's clients said it helped with their education and learning. 87% said their confidence in using technology significantly improved. 86% said working with the charity improved their wellbeing. 78% said it helped them integrate in the UK. 100% of participants on the laptop refurbishment course said they would recommend it to a friend. 93% said it made them feel less socially isolated. 91% said it helped them to search for or find a job.

### **Future Plans**

The charity will scale its activities and impact in 2025. It will invest in corporate partnerships and improve its IT Asset Disposal services to invite more device donations and triple the number of individuals supported. A growth in programmes will allow for a broader range of digital skills training to be delivered to a larger number of service users. The charity will continue its transition to a refugee-led organisation, create more pathways to meaningful participation and leadership, and embed co-production practices in its programmes. There will also be an investment in the sustainability of the charity, in which the fundraising function is developed, and the necessary preparatory steps are taken to offer IT repair as a service to refugees and others.

## **FINANCIAL REVIEW**

The Statement of Financial Activities shows total income for the year of £485,940 and total expenditure of £334,134 resulting in surplus of £151,806. Total reserves of £151,806 are carried forward of which £89,802 are unrestricted and £62,004 are restricted.

### **Reserve policy**

The trustees have examined the requirement for free reserves which are those unrestricted funds not designated for specific purposes. The trustees consider that at present free reserves should be sufficient to cover approximately three months of regular operational expenditure. The trustees' ambition in the next three to five years is to build up free reserves equivalent to six months of regular operational expenditure.



## **STATEMENT OF TRUSTEES RESPONSIBILITIES**

The trustees are responsible for preparing the Report of the Trustees and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (Generally Accepted Accounting Practice).

The law applicable to charities in England and Wales, the Charities Act 2011, Charity (Accounts and Reports) Regulations 2008 and the provisions of the trust deed requires that the trustees prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources, including the income and expenditure, of the charity for that period.

In preparing those financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgments and estimates that are reasonable and prudent;
- State whether applicable UK Accounting Standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charity and to enable them to ensure that the financial statements comply with the Charities Act 2011, the Charity (Accounts and Reports) Regulations 2008 and the provisions of the trust deed. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Approved by order of the board of trustees on **7th February 2025**

and signed on its behalf by:

**Amos Schonfield, Chair**

## **SCREEN SHARE UK CIO**

### **INDEPENDENT EXAMINER'S REPORT FOR THE TRUSTEES**

#### **FOR THE PERIOD ENDED 31 DECEMBER 2024**

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I report to the trustees on my examination of the accounts of Screen Share UK CIO for the period ended 31 December 2024.

#### **Responsibilities and basis of report**

The trustees of the charitable incorporated organisation (CIO) are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act'). The trustees consider that an audit is not required for this period under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

I report in respect of my examination of the Charity's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

#### **Independent examiner's statement**

Since the Charity's gross income exceeded £250,000, I confirm that I am qualified to undertake the examination because I am a member of the ICAEW, which is one of the listed bodies.

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the Trust as required by section 130 of the Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

.....  
**Aamer Shehzad FCA**  
Accountability Europe Ltd  
Omnibus Workspace  
39-41 North Road  
London N7 9DP

**Date: 7 February 2025**

**Screen Share UK CIO**  
**Statement of financial activities**  
**For the period ended 31 December 2024**

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		<b>Unrestricted £</b>	<b>Restricted £</b>	<b>2024 Total £</b>
<b>Income from:</b>				
Donations and grants	<b>2</b>	399,662	70,000	<b>469,662</b>
Other trading income	<b>3</b>	16,278	-	<b>16,278</b>
		<hr/>	<hr/>	<hr/>
<b>Total income</b>		<b>415,940</b>	<b>70,000</b>	<b>485,940</b>
		<hr/>	<hr/>	<hr/>
<b>Expenditure on:</b>				
Raising funds		9,210	-	<b>9,210</b>
Charitable activities		316,928	7,996	<b>324,924</b>
		<hr/>	<hr/>	<hr/>
<b>Total expenditure</b>	<b>4</b>	<b>326,138</b>	<b>7,996</b>	<b>334,134</b>
		<hr/>	<hr/>	<hr/>
<b>Net income / (expenditure) for the year</b>	<b>5</b>	<b>89,802</b>	<b>62,004</b>	<b>151,806</b>
		<hr/>	<hr/>	<hr/>
<b>Net movement in funds</b>		<b>89,802</b>	<b>62,004</b>	<b>151,806</b>
		<hr/>	<hr/>	<hr/>
<b>Total funds carried forward</b>		<b>89,802</b>	<b>62,004</b>	<b>151,806</b>
		<hr/>	<hr/>	<hr/>

All of the above results are derived from continuing activities. There were no other recognised gains or losses other than those stated above. The attached notes form part of these financial statements.



**Screen Share UK CIO**  
**Balance sheet**  
**As at 31 December 2024**

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	Note	2024 £
<b>Current assets:</b>		
Debtors	8	348
Cash at bank and in hand		153,682
		<hr/>
		154,030
<b>Liabilities:</b>		
Creditors: amounts falling due within one year	9	(2,224)
		<hr/>
<b>Net current assets</b>		151,806
		<hr/>
<b>Total net assets</b>	10	<u>151,806</u>
<b>Funds</b>	11	
Restricted Funds		62,004
Unrestricted Funds		89,802
		<hr/>
<b>Total funds</b>		<u>151,806</u>

Approved by the trustees on **7th February 2025**  
and signed on their behalf by:

**Amos Schonfield - Chair**

## **1 Accounting policies**

### **Basis of preparation**

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities in preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note(s).

The charity is exempted from preparing a cash flow statement due to the exemption available to charities with income less than £500,000.

### **Public benefit entity**

The CIO meets the definition of a public benefit entity under FRS 102.

### **Going concern**

The trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern for a period of at least 12 months from the date on which these financial statements are approved. The accounts have been prepared on the assumption that the charity is able to continue as a going concern based on the level of unrestricted reserves held at the year end.

### **Income**

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Income from the government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

### **Donated services and facilities**

Donated professional services and donated facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit from the use by the charity of the item, is probable and the economic benefit can be measured reliably. In accordance with the Charities SORP (FRS 102), general volunteer time is not recognised.

On receipt, donated professional services and donated facilities are recognised on the basis of the value of the gift to the charity which is the amount the charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

### **Interest receivable**

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity: this is normally upon notification of the interest paid or payable by the bank.

### **Funds accounting**

Unrestricted funds are available to spend on activities that further any of the purposes of the charity. Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity.

### **Expenditure**

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably.

## **1 Accounting policies (continued)**

### **Allocation of support and governance costs**

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Governance costs are the costs associated with the governance arrangements of the charity, including the costs of complying with constitutional and statutory requirements and any costs associated with the strategic management of the charity's activities. These costs have been allocated between cost of raising funds and expenditure on charitable activities based on the proportion of staff costs.

### **Tangible fixed assets**

Items of equipment are capitalised where the purchase price exceeds £500. Assets are reviewed for impairment if circumstances indicate their carrying value may exceed their net realisable value and value in use. Depreciation is provided at rates calculated to write down the cost of each asset to its estimated residual value over its expected useful life. The depreciation rates in use are as follows:

Computer equipment	3 years straight line basis
Office equipment	3 years straight line basis

### **Debtors**

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

### **Cash at bank and in hand**

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

### **Creditors**

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

### **Financial instruments**

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently recognised at amortised cost using the effective interest method.

### **Accounting estimates and key judgements**

In the application of the charity's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying values of assets and liabilities that are not readily apparent from other sources. The estimates and underlying assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period, or in the period of the revision and future periods if the revision affects both current and future periods.

There are no key sources of estimation uncertainty that have a significant effect on the amounts recognised in the financial statements.



**Screen Share UK CIO**  
**Notes to the financial statements**  
**For the period ended 31 December 2024**

**2 Income from grants and donations**

	<b>Unrestricted £</b>	<b>Restricted £</b>	<b>2024 Total £</b>
<b>Grants:</b>			
The Access Foundation	-	30,000	<b>30,000</b>
The Considered Ask Foundation	-	40,000	<b>40,000</b>
Hubbub Foundation	42,030	-	<b>42,030</b>
WFH Foundation	32,000	-	<b>32,000</b>
The Davis Foundation	25,000	-	<b>25,000</b>
The GSR Foundation	22,915	-	<b>22,915</b>
National Lottery	20,000	-	<b>20,000</b>
Monday Charity Trust	20,000	-	<b>20,000</b>
The Blue Thread	15,000	-	<b>15,000</b>
The Seneca Trust	7,000	-	<b>7,000</b>
Trace Charitable Trust	3,420	-	<b>3,420</b>
Good Things Foundation	3,000	-	<b>3,000</b>
Mishcon De Reya	3,000	-	<b>3,000</b>
King Charles Charitable Fund	2,500	-	<b>2,500</b>
KFC Foundation	2,500	-	<b>2,500</b>
AJ Bell Futures Foundation	1,750	-	<b>1,750</b>
Veolia ES UK	1,000	-	<b>1,000</b>
The Holden Charity	500	-	<b>500</b>
	<b>201,615</b>	<b>70,000</b>	<b>271,615</b>
<b>Donations:</b>			
General donations	11,521	-	<b>11,521</b>
Donations-in-kind	159,000	-	<b>159,000</b>
Gift-Aid donation (transfer from CIC)	27,526	-	<b>27,526</b>
	<b>198,047</b>	<b>-</b>	<b>198,047</b>
<b>Total Income from grants and donations</b>	<b>399,662</b>	<b>70,000</b>	<b>469,662</b>

**3 Other trading income**

	<b>Unrestricted £</b>	<b>Restricted £</b>	<b>2024 Total £</b>
Tech sales and repairs	16,278	-	<b>16,278</b>
	<b>16,278</b>	<b>-</b>	<b>16,278</b>

**Screen Share UK CIO**  
**Notes to the financial statements**  
**For the period ended 31 December 2024**

**4 Total expenditure**

	<b>Raising funds £</b>	<b>Charitable activities £</b>	<b>Support costs £</b>	<b>2024 Total £</b>
Staff costs (Note 6)	8,347	64,757	12,520	<b>85,624</b>
Direct expenses	-	165,184	-	<b>165,184</b>
Training programme	-	6,623	-	<b>6,623</b>
Fundraising costs	863	-	-	<b>863</b>
Other staff costs	-	-	11,817	<b>11,817</b>
Office costs	-	-	1,096	<b>1,096</b>
Premises costs	-	-	27,243	<b>27,243</b>
IT costs	-	-	1,228	<b>1,228</b>
Legal & professional costs	-	-	34,456	<b>34,456</b>
<b>Sub-total</b>	<b>9,210</b>	<b>236,564</b>	<b>88,360</b>	<b>334,134</b>
Allocation of support costs	-	88,360	(88,360)	-
<b>Total expenditure</b>	<b>9,210</b>	<b>324,924</b>	<b>-</b>	<b>334,134</b>

Of the total expenditure, £326,138 was unrestricted and £7,996 was restricted.

**5 Net movement in funds**

This is stated after charging:

	<b>2024 £</b>
Trustees' remuneration	Nil
Trustees' reimbursed expenses	Nil
Independent examiner's fee (excl. VAT)	750

**6 Analysis of staff costs, trustee remuneration and expenses, and the cost of key management personnel**

Staff costs were as follows:

	<b>2024 £</b>
Salaries and wages	85,353
Pension costs	271
	<b>85,624</b>

No employees received employee benefits over £60,000 during the year.

The total cost of key management personnel including employer NIC and pension contribution was £41,733.

The charity trustees were not paid and did not receive any benefits from employment with the charity in the period. One charity trustee was paid £4,500 for professional services supplied to the charity.

**Staff numbers**

The average number of employees (head count based on number of staff employed) during the year was as follows:

	<b>2024 No.</b>
Charitable activities	3
Support	1
	<b>4</b>

**Screen Share UK CIO**  
**Notes to the financial statements**  
**For the period ended 31 December 2024**

**7 Taxation**

The charity is exempt from corporation tax as all its income is charitable and is applied for charitable purposes.

<b>8 Debtors</b>	<b>2024 £</b>
Other debtors	348
	<b>348</b>

<b>9 Creditors: amounts falling due within one year</b>	<b>2024 £</b>
Accruals	2,100
Taxation and social security	124
	<b>2,224</b>

**10 Analysis of net assets between funds**

	<b>Restricted funds £</b>	<b>General funds £</b>	<b>Total funds £</b>
Current assets	62,004	92,026	154,030
Current liabilities	-	(2,224)	(2,224)
<b>Net assets</b>	<b>62,004</b>	<b>89,802</b>	<b>151,806</b>

**11 Movements in funds**

	<b>At the start of the year £</b>	<b>Income £</b>	<b>Expenditure £</b>	<b>At the end of the year £</b>
<b>Restricted funds:</b>				
The Access Foundation	-	30,000	(7,996)	<b>22,004</b>
The Considered ASK Foundation	-	40,000	-	<b>40,000</b>
<b>Total Restricted Funds</b>	<b>-</b>	<b>70,000</b>	<b>(7,996)</b>	<b>62,004</b>
<b>Unrestricted Funds:</b>				
General Funds	-	415,940	(326,138)	<b>89,802</b>
<b>Total Unrestricted Funds</b>	<b>-</b>	<b>415,940</b>	<b>(326,138)</b>	<b>89,802</b>
<b>Total funds</b>	<b>-</b>	<b>485,940</b>	<b>(334,134)</b>	<b>151,806</b>

**Purpose of restricted funds:**

**The Access Foundation**

To cover the salary costs associated with Digital Skills Programme.

**The Considered ASK Foundation**

To cover the salary costs associated with Partnerships Manager.

12 Operating lease commitments

The charity had operating leases at the year end with total future minimum lease payments as follows:

	2024 £
Amount falling due:	
Within 1 year	9,000
	<u>9,000</u>

13 Related party transactions

During the year, the charity received £nil donations from the trustees.

During the year, transactions with the related parties were as follows:

Name	Details	Amount £
Parviz Sedighi (Trustee)	Professional services fee for digital inclusion workshops	4,500