



Warm Hut UK

Annual Report and Accounts

2024-2025

Charity No. 1205109

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Organisation's details

Warm Hut UK

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Salford

M6 5FW

Registered Charity Number 1205109

Website: www.warmhut.org

Email: info@warmhut.org

Telephone: 0161 270 3561

Structure and Governance

Trustees

Mrs Sylvia Tangata

Mr. Patrick Nsoso

Mr. William Bilolo

Mrs. Karidjatou Toure

Chief Executive Officer

Pipeeh Miyalu

Deputy Chief Executive Officer

Elizabeth Tangata

Project Managers

Luabeya Lukusa

Mbumbu Bilonda

Trustees' report

Warm Hut UK is a local charity in Salford that was founded over 16 years ago and converted to a CIO in 2023. We are a proud, community-based organisation and embedded in the communities. The charity was founded by a small group of asylum seekers and refugees from French and Portuguese-speaking African countries to help each other through the challenging asylum process. The group serves as a peer support group for African migrants in Greater Manchester who are dealing with similar immigration and social issues.

For the past 15 years Warm Hut UK has remained at the heart of the Salford community, and it has worked in partnership with service users, local authorities, health providers to ensure our provision remains relevant and reflects the involvement of people with lived experience and is central to the work we do. It has been a privilege for us to be the Hub of our community and to see the difference we make together. In recent years we have made significant progress in improving attitude towards asylum seekers and refugees in Salford.

We focus on health, education, poverty, and community cohesion.

Our mission is that African people gain a better insight into their experiences of living abroad, have a positive attitude towards life in the UK, maximise their well-being, feel empowered and enabled to contribute to the host country.

The environment within which we operate is constantly changing and remains challenging.

Principal Activities

The Charity's primary activity in the year under review was to provide information, advice and guidance, training, food club and practical help to asylum seekers, refugees, jobless migrants, and persons from disadvantaged areas.

We have seen an increased demand of our services due to the cost-of-living crisis. Our funding continued to fall while the demand keeps increasing and it was a challenging year for us to meet the demand.

Food demand has grown dramatically during the last few years. It has put a lot of strain on our organisation to help our community when they need it the most.

Despite our 15-year experience, we've never encountered such desperation. The demand for our services has increased, and we are trying to keep up as individuals struggle to afford basic necessities.

The number of service user attending the food continues to rise, however, due to lack of funding for food club we have not been able to do food parcel every week of the month like we used to. Now we do it only when we have collected enough food from other donors. We continue to tirelessly work towards changes in structures that put people in this position, and we focus on individual need/support.

- We are opened five days a week, and we are a walk-in centre and the number of visits per day has increased drastically and as part of our emergency support, we formed a task force to ensure that our beneficiaries and communities had the best possible access to our services and provided:
- Drop-in sessions and one to one appointment
- The number of service users has continued to climb as the cost of living has increased, resulting in a more complicated scenario. Throughout the year, our team and volunteers have developed a strong relationship with the community, and we have regular attendees. We continue to provide help both in person and online.

- When service users first come to us, they often bring a complexity of issues that they need support with. Domestic violence, mental health, alcohol misuse, and debt troubles have all been on the rise.
- Our drop-in sessions encourage broader social involvement for family members, as well as safer, more cohesive communities, with an emphasis on improving family relations and parenting, strengthening home management skills, lowering antisocial conduct, and promoting young people's and children's education engagement.
- We have always aimed to work with individuals holistically, whether through new initiatives, internal referrals, or external signposting.
- New cases: so far this year we have had around 180 new cases which includes referrals for housing, advice and support.
- Number of beneficiaries: over 850. We continue to support our beneficiaries who have issues of rent arrears, debt/benefit/welfare issues and destitution. Our outreach attended 235 appointments visits to service users' homes, hospitals, accompanied beneficiaries to meetings. Tribunals, court appearances, GPs, dentists or benefits assessments.
- Our counselling section has recorded an increase in new cases especially due to cost-of-living crisis.
- Number of volunteers: 15 registered with the organisation. Three volunteers have gained employment. One volunteer has become self-employed, and two volunteers have gone to study health and social care at university.
- We facilitated and supported placements for MSc, BSc, BA and school (Y10) students and they undertook tasks in a number of service areas within the organisation.

Case study

- 69-year-old Mrs Maquiesse has been struggling living with her daughter and grandson, due to overcrowding at her daughter's two-bedroom flat and mistreatment of her from her daughter. Mrs Maquiesse is Portuguese and has EU settlement in which she is allowed to apply for benefit and use the NHS, however when she came to us looking for support her daughter made it very difficult to share with us information, we needed for her to apply for Pension as she didn't want her mother to have any sort of financial freedom. Although she's not qualified for State Pension or Pension Credit, we've been able to successfully apply for Attendance Allowance due to her disability. Currently we are helping her apply for housing for Mrs Maquiesse. Her daughter has bought a house and will be moving out of the council flat they're currently living at. Mrs Maquiesse doesn't want to go with her daughter as she fears that the abuse will only escalate.
- **Emotional and Physical Wellbeing services:** The current political issue surrounding immigration has put many people in our community on edge. The recent events in Southport that ignited the far-right rebellion has put many in fear of their lives. Parents worry about their children especially parent of young boys as they felt that they were more targeted to these types of groups. Here in Salford where we are based, we had to send a message to all our beneficiaries to be cautious around Salford and Greater Manchester.
- We also continue to empower our community to keep fit and exercise by providing free exercise classes for anyone willing to join our classes.
- We also have social activities to ensure people don't feel isolated. A safe place where you can meet others who have similar life experience and there no judgement.

Case study

- Miss Elizabeth Ogunniyi is one of our regular service users. She's waiting on her status and benefits a lot from our emotional and physical wellbeing activities. She has been attending all our social activities, and particularly enjoys our free classes such as IT, sewing and exercise.
- Feedback from Elizabeth: "Please don't ever cancel your classes as I rely on them to keep me busy. If I stay at home doing nothing, I will become depressed thinking too much about my situation. Your activities keep me preoccupied and release stress."

Volunteer Programme

- Volunteers are extremely vital to us. They bring extra resources, friendships, and abilities to assist our many programs. They have made a significant impact in the experiences of asylum seekers, refugees, and migrants who have visited our institutions. The food club and wellbeing continue to occupy the majority of volunteer positions owing to the nature of the assistance they give. This is an opportunity to thank each and every one of them.
- Our average number of volunteers per month is 15.
- Average number of hours volunteered a month: 142.
- Each volunteer donated up to 18 hour per month.

Food club

- Primarily our food club was to support asylum seekers and destitute. However, after Covid and the current cost of living the demand for food has increased drastically. Unfortunately, we have also started serving people/families who have full status and are struggling financially and needing to get extra support wherever they can. Most of the families have both or one parent on low earning.

We are also encouraging people to get food from other places where they also offer fresh food.

Youth Club and Homework Club

- The Club aspires to provide holistic support to our communities' most vulnerable young people. We provide young people with activities that strengthen their numeracy and literacy skills while also connecting them to nature via outdoor experiences and play with their classmates. We engage a part-time activities worker to conduct the youth events, and feedback from participants indicates that the programs help them make connections, expand support networks, and increase confidence in using English. As a result of our contribution, these activities help them feel less socially isolated, with improved communication skills and self-confidence.
- A total of 80 young people received help to enhance their health, education, and safety. To ensure that children's views and opinions were heard, we collected input from them throughout workshops, events, and activities on what they loved and what they would want to do at future events/school holidays.

African Forum and Golden Age

- The programs benefit elderly persons of African Francophone and Lusophone heritage. The major goal is to lessen their isolation and ensuring that they are socially linked by increasing access to aid and support, improving physical and mental welfare, and giving them with chances to learn new skills and stay active through befriending activities.
- A monthly café to debate and fight harmful traditional practices including FGM, breast ironing, and witchcraft branding, as well as a dementia awareness program.
- Arts for Wellbeing: These workshops encouraged self-expression, creativity, inspiration, concept exploration, and a sense of success.

Community Environmental Awareness Programme

- Our organisation has made a commitment to raise awareness of environmental issues and educating the community on things that we can each do to decrease our carbon footprint.
- For each age group we have different activities that help them understand the of action on the environment.
- Our team has had training with Manchester City Council on Carbon Literacy to support us in educating our community personal carbon footprint, how it's affecting us as individuals as well as our environment and other parts of the world.
- Sewing classes, part of our climate change commitment to reduce waste, has become a very popular and well favoured activity improving engagement and wellbieng of service users.
- Our other activities included:
 - ITC and English Conversation Club
 - Short break for children with learning disabilities and their sibling
 - Hate crime awareness and support for our youth

Regrettably, this year we have had to reduce our staff due to constrained funding.

Over the course of the year, we have successfully continued to execute various projects: Information and support, Mental health and wellbeing, food club, meals on wheels, hate crime awareness, keep fit, and Homework club.

In spite of the lack of funding this year, we would like to express our gratitude to all our supporters, whatever of their contribution size, for enabling us to improve lives and offer practical support to those in need. We also offer our appreciation to our staff, volunteers, partners, and service users for their involvement in this journey.

Public benefit

In setting our objectives and planning our activities, the trustees have regarded to the Charity Commission's public benefit guidance when exercising any powers or duties to which the guidance is relevant and confirm that they have complied with their duties as per guidance on public benefit published by the Charity Commission.

For further information please contact us on info@warmhut.org

Our aim is to power up our beneficiaries to broaden their horizons and improve their life chances and it is our commitment that set us apart.



Mrs. Karidjatou Touré

Organisation's Accounts

Warm Hut UK has recently changed from an Unincorporated organisation to a CIO. Our old charity account has now been closed on the Charity Commission's website.

Fundraising

This year the organisation had struggled with fundraising. We have not been successful with most almost all of the applications we have made for the organisation.

We have made multiple funding applications for grants, and they have all been unsuccessful. As a result, the trustees together with the CEO have had to make the difficult decision to lay off some of the staff which has had an impact on our service users. This has to be done in a way that it would not negatively impact the quality of service we offer to our service users.

Statement of Financial Activities for the FYE March 2025

Date	31/03/2025						
	Profit	and	Loss	Statement	2025	2024	
					current year	Prior year	
	Income						
	Grants				232265	310160.72	
	Total income				232265	310160.72	
	Expenses						
	salaries and NI				103300	132000	
	Rent and rates				21800	21800	
	sessional workers				22800	29818.85	
	Translation and interpreters				11680		
	volunteer expenses				2568	6752.89	
	Room hire/outreach				15789	19000	
	food club				25780	48900	
	payroll and accountancy				1630		
	miscellaneous				3800	0	
	Equipment and Maintenance				4650	0	
	TV Programme				3000	7000	
	Overseas activities					20000	
	consultancy and evaluation				2800	9230	
	Training and workshops					6800	
	General expenses				8796	8796.87	
	Total Expenses				228393	310098.61	
	Surplus/Loss				3872	62.11	
	NET INCOME/EXPENDITURE				3872	62.11	
	TRANSFERS BETWEEN FUNDS						
	NET MOVEMENT IN FUNDS FOR YEAR				3872	62.11	
	TOTAL FUNDS AT THE START OF YEAR				62.11	89218.2	
	TOTAL FUNDS AT THE END OF YEAR				3934.11	89254.87	

Verified and approved by:

Mrs Karidjatou Toure



Chair

All funding received are restricted from
 Reaching communities
 Ernest Cook Trust
 Trusthouse
 Salford CVS
 Henry Smith Charity
 Manchester City Council

Balance Sheet FYE March 2025

	2025	2024	
Fixed Assets			
Tangible Fixed assets	14667.7	19556.9	
Total Tangible Fixed Assets	14667.7	19556.9	
Current Assets			
Cash at Bank/ Hand	1134.1	69072.97	
Other debtors	800	11206.9	
Total Current Assets	1934.1	80279.87	
Creditors due within one year	2000	8975	
Net Assets	3934.1	89254.87	
Funds of the charity			
Restricted funds	2934.11	41219.42	
Unrestricted funds	1000	48035.45	

Verified and approved by:

Trustee



Senior Management



Focus group



:

Independent Examiner's statements For the FYE 31/03/2025

Basis of independent examiner's report:

My examination was carried out in accordance with the general directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts and seeking explanations from you as Trustees concerning any such matters.

The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently I do not express an audit opinion on the view given by the accounts.

Independent examiner's statement:

In connection with my examination, no matter has come to my attention:

- (1) Which gives me reasonable cause to believe that in any material respect the requirements;
 - to keep accounting records in accordance with section 41 of the Act; and
 - to prepare accounts which accord with the accounting records and to comply with the accounting requirements of the Act have not been met; or
- (2) To which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Signed by:



Mr. Steven Luabeya

BSc Accounting and Finance.
Suite 3, 5th Floor.

St. James's House

M6 FW

Salford

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31st MARCH 2025

1. Basis of preparation of Financial Statements

The Financial statements are prepared under the historic cost convention and include the results of the Charity's operations which are described in the Trustee's Report and all of which are continuing.

The financial statements have been prepared in accordance with the statement of recommended practice for Charity Accounts:

(2) Fixed assets retained for use by the organisation include computers, printers and laptops. These fixed assets are depreciated using the depressive method of depreciation at 25% per year.

(3) Change in basis of accounting: Grants Receivable

Grants for immediate expenditure are accounted for when they become receivable.

Grants received for specific purposes are treated as restricted funds.

Grants restricted to future accounting periods are deferred and recognised in those periods.

C. Expenditure Recognition

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that settlement will be required, and the amount of the obligation can be measured reliably.

All expenditure is accounted for on an accrual's basis. All expenses including support costs and governance costs are allocated or apportioned to the applicable expenditure headings.

d. Irrecoverable VAT

Irrecoverable VAT is charged against the expenditure heading for which it was incurred.

e. Allocation of support and governance costs

Overhead have been allocated between governance costs and other support costs. These costs include costs related to independent examination and support costs relating to charitable activities such staff time and facilities used in each activity.

f. Tangible fixed assets and depreciation

Fixed assets are included in the accounts at net book value. Additions of a single item or a group of similar assets exceeding £500, are capitalised at cost (valuation for donated assets).

Depreciation is provided to write off the cost less the estimated residual value of tangible fixed assets over their estimated useful lives as follows:

Office Equipment & computers	25% on cost
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g. Staff costs

No employee earned £60,000 per annum or more.

The average number of employees during the year was 5

Programme management and administration wages and salaries: £103,300.44

I. Trustees remuneration and expenses

No remuneration was paid or payable to any of the trustees for being trustees in respect of the period except travel and related expenses.

j. Related party transactions

None.

2. Statement of Trustees Responsibilities

The standard constitution of the Charity requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs and of the surplus or deficit for the period. In preparing these financial statements the trustees are required to:

- select suitable accounting policies and then apply them consistently.
- make judgments that are reasonable and prudent.
- Prepare the financial statements on a going concern basis

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the Charity.

They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.