



CHARITY COMMISSION
FOR ENGLAND AND WALES

Trustees' Annual Report for the period

From 6 April 2024 To 5th April 2025

Charity name: The Dementia Care Hub

Charity registration number: 1204216

Objectives and Activities

	SORP reference	
Summary of the purposes of the charity as set out in its governing document	Para 1.17	For the public benefit to relieve the needs of persons living with dementia, their families and carers, by providing emotional and practical support through our community hubs.
Summary of the main activities in relation to those purposes for the public benefit, in particular, the activities, projects or services identified in the accounts.	Para 1.17 and 1.19	Total number of Members attending: 88 care partners and 81 people living with dementia and 49 enquiries across 3 hubs. In addition, supporting approximately 240 people affected by dementia through e-mail and telephone enquiries, each year.
Statement confirming whether the trustees have had regard to the guidance issued by the Charity Commission on public benefit	Para 1.18	Yes. The Trustees have reviewed and implemented the guidance issued regarding Public Benefit.

Additional information (optional)

You may choose to include further statements where relevant about:

	SORP reference	
Policy on grant making	Para 1.38	N/A as we don't award grants.
Policy on social investment including program related investment	Para 1.38	N/A we have no funds invested so there is no social investing.
Contribution made by volunteers	Para 1.38	The 34 volunteers supporting 9 sessions across the 3 hubs contribute between 2 and 5 hours each per week providing over 5,500 voluntary hours.

		The Trustees and advisors attended 4 online meetings providing over 75 voluntary hours.
Other		Not applicable

Achievements and Performance

	SORP reference	
Summary of the main achievements of the charity, identifying the difference the charity's work has made to the circumstances of its beneficiaries and any wider benefits to society as a whole.	Para 1.20	<p>We were successful in a National Lottery application to open a new hub in the Waterside area which was launched July 2024.</p> <p>Membership for The Dementia Care Hub has increased in the last year and enquiries have increased including people from outside of Hampshire wanting to engage with our service.</p> <p>Members quotes:</p> <p>"I didn't know what to expect, but within minutes someone handed me a cuppa and made me feel at home . Now i look forward to it every week" (member)</p> <p>I had nothing until I found you, I just wish I had found you earlier. (June – wife)</p> <p>I don't feel as though I am doing this alone anymore (Phil – husband)</p> <p>"Mum and I love coming to the Dementia hub group each week We have made friends, and both enjoy a chance to chat and do a puzzle or an activity. I love knowing mum is in a safe space so she can chat to people who understand. I enjoy a few hours of company with people who know how hard it can be sometimes to keep positive. I've also received vital advice and support that has made a real difference" Mum calls it her chat club! (Suzy- daughter)</p>

Additional information (optional)

You may choose to include further statements where relevant about:

Achievements against objectives set	Para 1.41	<p>When we became a Charity we had 2 objectives:</p> <ol style="list-style-type: none"> 1. To increase the number of hubs from 2 to 5 by 2025. We now have Totton, Waterside and Portchester. With guidance from the board to not increase further until these 3 are running smoothly 2. To maintain the bank balance and ensure our reserve levels were well protected. We had a 3-month period where cash was being consumed quicker
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		<p>than the average monthly cash flow. This was well managed and agreed in advance to enable the introduction of a operations manager to enabling the CEO to focus on more strategic activities. at given levels each month – achieved bank balance targets in 7 of the 9 months monitored. The 2 months where we didn't achieve the target were discussed, action was taken to address the financial deficit by eliminating costs and improving donations and revenue.</p>
Performance of fundraising activities against objectives set	Para 1.41	<p>We are on target to meet our objective which is to have 3 fully functioning hubs in Hampshire by the end of 2025 which enables fundraising in multiple areas..</p> <p>We are on course to launch our welfare telephone support line from July 2025 – this will seek to raise membership funds.</p>
Investment performance against objectives	Para 1.41	N/A as no investments
Other		

Financial Review

Review of the charity's financial position at the end of the period	Para 1.21	<p>The Charity has performed better than the financial plan stated.</p> <p>This was because more grants were applied for and the success rate was greater than planned.</p> <p>Tight control of the bank account has been maintained to ensure the CIO's financial viability during the initial year of operation.</p>
Statement explaining the policy for holding reserves stating why they are held	Para 1.22	Reserves were £37,000 versus budgeted forecast of £27,000. These will be retained to fund further growth and to meet our objectives of opening a further 2 hubs within the next 18 months.
Amount of reserves held	Para 1.22	£37,000.
Reasons for holding zero reserves	Para 1.22	N/A
Details of fund materially in deficit	Para 1.24	N/A
Explanation of any uncertainties about the charity continuing as a going concern	Para 1.23	<p>The accounts show that there is no concern regarding the ability of the charity to remain a going concern.</p> <p>There is tight control of the budgets and prudent financial action has been taken when needed.</p>

Additional information (optional)

You may choose to include further statements where relevant about:

The charity's principal sources of funds (including any fundraising)	Para 1.47	<p>Membership Fees of £13.75 per calendar month per member</p> <p>Wellbeing Fees of £70 per session per member</p>
Investment policy and objectives including any social investment policy adopted	Para 1.46	<p>The money is held within a designated Charity bank account.</p> <p>While the charity continues to have an amount that covers the operation of the charity for 3 months there will be no specific investment policies implemented.</p>
A description of the principal risks facing the charity	Para 1.46	<p>The following are the principal risks facing the charity:</p> <ul style="list-style-type: none"> • Lack of revenue streams to support growth in personnel • Volunteers to support the charity's objectives. • Awareness and access, particularly in rural areas
Other		N/A

Structure, Governance and Management

Description of charity's trusts:		
Type of governing document (trust deed, royal charter)	Para 1.25	Trust Deed registered with the Charity Commission
How is the charity constituted? (e.g. unincorporated association, CIO)	Para 1.25	CIO
Trustee selection methods including details of any constitutional provisions e.g. election to post or name of any person or body entitled to appoint one or more trustees	Para 1.25	<p>The current Trustees have been selected via personal recommendation, or in the case of specific skills being required through LinkedIn postings.</p> <p>It is the Trustee body who can appoint Trustees.</p> <p>All applications are reviewed for suitability with shortlisted candidates interviewed. Those being considered for a role are then invited to attend a Trustee meeting as an observer to see firsthand the operation of the charity and board. The Trustees will then vote on whether the candidate Trustee should be asked to formally join.</p> <p>The Trustee body and advisory board has the following skills:</p> <ul style="list-style-type: none"> • Legal • Financial • IT/Commercial • HR • Clinical Care Specialist <p>in support of the CIO and the CEO.</p>

Additional information (optional)

You may choose to include further statements where relevant about:

Policies and procedures adopted for the induction and training of trustees	Para 1.51	Trustees are inducted into the charity via a personal meeting with the CEO and/or Chair of Trustees. They are required to attend the volunteer induction program and are invited to attend one or more sessions at their local hub.
The charity's organisational structure and any wider network with which the charity works	Para 1.51	<p>The Charity is led by the CEO who has the following members of staff reporting to them: Operations Manager</p> <p>The Chair of Trustees and other Trustees work alongside the CEO as required, and based on their skill set, in support of delivering the charitable aims.</p>
Relationship with any related parties	Para 1.51	N/A
Other		N/A

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Reference and Administrative details

Charity name	The Dementia Care Hub
Other name the charity uses	TDCH
Registered charity number	1204216
Charity's principal address	Southcote, Southampton Road, Cadnam, Hampshire, SO40 2NF

Names of the charity trustees who manage the charity

	Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
1	Simon Brimble	Chair		
2				
3	Virginia Hodge			
4	Fiona Chaabane			
5	Natasha Allan			
6	Rick Glover			
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20				

Corporate trustees – names of the directors at the date the report was approved

Corporate trustees – names of the directors at the date the Report was approved		
Director name		
N/A		

Name of trustees holding title to property belonging to the charity

[illegible]

Funds held as custodian trustees on behalf of others

Description of the assets held in this capacity	N/A
Name and objects of the charity on whose behalf the assets are held and how this falls within the custodian charity's objects	
Details of arrangements for safe custody and segregation of such assets from the charity's own assets	

Additional information (optional)

Names and addresses of advisers (Optional information)

Type of adviser	Name	Address
Business	Chris Spackman	
Financial	Steven Lynes	
Carer	Rob Wood	

Name of chief executive or names of senior staff members (Optional information)

Dr Kellyn Lee CEO

Exemptions from disclosure

Reason for non-disclosure of key personnel details

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Other optional information

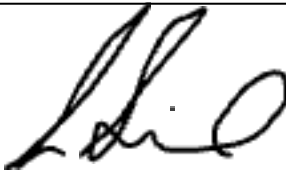
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Declarations

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)

	
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Full name(s)

Simon Brimble	
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Position (eg Secretary,
Chair, etc)

Chair	
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Date

15-07-2025

The Dementia Care Hub

Registered Charity Number 1204216

Receipts and payments accounts

for the year ended 31 March 2025

Receipts and payments

			for the 8 months ended 31 March 2024	
	Unrestricted funds	Restricted funds	Total funds	Total funds
	£	£	£	£
Receipts				
Membership fees	9,897	-	9,897	5,805
Wellbeing group	67,327	-	67,327	27,597
Companionship	1,954	-	1,954	1,712
Donations	33,945	270	34,215	20,903
Grants	-	12,485	12,485	41,279
Money transferred from Dementia Care Hub Community Association		-	-	9,241
Total receipts	113,122	12,755	125,877	106,538
Payments				
Salaries and other staff costs	112,467	11,204	123,671	37,034
Rental of hall	9,218	4,050	13,268	6,223
Activities costs - including food	3,611	669	4,280	3,200
Office Costs	3,460	427	3,887	915
Insurance	500	-	500	820
Professional Fees	411	-	411	76
Subscriptions	60	-	60	30
	-	-	-	
Total payments	129,728	16,349	146,077	48,298
Net of receipts/(payments)	(16,606)	(3,594)	(20,200)	58,239
Transfers between funds	(556)	556	-	-
Cash funds last year end	28,929	29,310	58,239	-
Cash funds this year end	11,768	26,272	38,040	58,239

Statement of assets and liabilities at the end of the period

	Unrestricted funds	Restricted funds
	£	£
Cash funds		
	11,768	26,272
	-	-
Total cash funds	11,768	26,272
(agree balances with receipts and payments account(s))	OK	OK
	Unrestricted funds	Restricted funds
	£	£
Amounts owing to the charity and other monetary assets		
	-	-
	-	-

Investment assets

Fund to which asset belongs	Cost	Current value
	-	-
	-	-

Assets retained for the charity's own use

Fund to which asset belongs	Cost	Current value
	-	-
	-	-

Liabilities

Details

Fund to which liability relates	Amount due	When due
	-	

Signed by one or two trustees on behalf of all the trustees

	<div>Signature </div>	<div>Print Name LUCY ALA GLOVER</div>	<div>Date of approval 05.02.2026</div>
	03/03/2026		

Independent Examiner's Report

Report to the Trustees of The Dementia Care Hub

Charity no: 1204216

on the accounts for the 8 months ended 31 March 2025
set out on pages 2 and 3

I report to the trustees on my examination of the accounts of the charity for the year ended 31 March 2025.

Responsibilities and basis of report

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Charity's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Charities Act; or
- the accounts did not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



M R Cooper FCA
Welbeck
29 Welbeck Avenue
Southampton SO17 1ST

Date: 5 March 2026