

# Ealing & Acton Support Enterprise:

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Annual report & accounts 11 July 2023-31st December 2024

Larissa Pelham  
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## **EASE annual report 2024**

**July 2023-December 2024**

### **Chair's Introduction**

I'd like to welcome you to our very first annual report. EASE has operated since February 2022, providing support – in the form of a weekly, term-time drop-in – to the sanctuary-seekers of Ealing.

We became a charity in July 2023 and can now reflect on the 18 months from then to December 2024 – the period covered by this report and accounts.

In that time the charity has both matured and settled. Our drop-in has provided company and support to many asylum-seekers placed in Home Office accommodation nearby and a rather smaller number of refugees and asylum-seekers from across the London borough of Ealing.

The provision of a hot, home-cooked lunch, eaten in company, of English lessons, information, children's and adult's activities, free groceries and toiletries plus, in the later part of the period, Tesco and SIM cards has aided some very vulnerable people, but also brought our communities together and increased understanding.

Of this, I am very proud.

I would like to thank my co-founder and our director, Larissa Pelham, the trustees and the volunteers who have given their time and enthusiasm to helping sanctuary-seekers and building community and integration. I would also like to thank our supporters, donors and the congregation of our hosting church, for everything they have done to help.

Sara Nathan OBE

Chair of trustees

5<sup>th</sup> October 2025

# 1 Introduction and key information

This is EASE's first annual report. It covers the period from registration to the end of our first full financial year: 13<sup>th</sup> July 2023-31<sup>st</sup> December 2024. This report is for our members, volunteers, donors, partners and the interested Ealing public. It aims to give a good 'flavour' of what we do and how we have achieved this in the past 18 months.

This report acknowledges that the trustees of EASE have complied with the duties of the charity, as per Section 4 of the 2006 Act; that we have complied with the guidance of the Charity Commission, with regard to public benefit.

**Charity Name:** Ealing and Acton Support Enterprise

**Other name(s) known by:** Ealing Sanctuary Hub (as of autumn 2025)

**Charity Number:** 1203945

**Names of trustees & titles:**

- Nathan, Sara: Chair
- Hooper, Roz: Secretary
- Allahham, Mohammad: Treasurer
- Pelham, Larissa
- Westall, Jon

There were no changes in trustee membership during the reporting period.

**Registered address:** 29 Goldsmith Avenue W3 6HR

Our primary governing document is our Constitution, adopted 7th March 2023. We achieved charity status on 11<sup>th</sup> July 2023.

**Organisational structure:** We are a CIO, comprising 5 trustees but no paid staff. In the period to December 2024, there were no policies or procedures for the induction and training of trustees. This was identified as a gap, to be rectified going forward.

## 2 Aims and purpose

EASE was established by the local community as a secular group to support those seeking sanctuary in Ealing. We refer to those that visit us, as 'members' and they apply online to be invited to join a session. We have two eligibility criteria: residential status and location. Members are all sanctuary seekers: they are seeking asylum, have leave to remain (refugee status), or have no recourse to public funds. Secondly, members must be living in the borough of Ealing when they apply.

Our aim is to improve the lives and relieving the needs of sanctuary seekers in Ealing by relieving financial hardship, advancing education and training, providing support and information, providing social activities that enable their engagement within our community.

We do this through a weekly session, hosted by a local church, where members can access a range of support, activities and services. We offer our members a space to relax and socialise, receive support with basic needs and to access information and access services that might help improve their lives. We also offer some ad hoc activities outside of the weekly hub. Our activities can change with demand but in the past 18 months have included:

- |   |   |
|---|---|
| 1. Communal Lunch                       | 13. Holiday activity guide  |
| 2. Coffee, cakes & conversation         | 14. Hosting local services (eg dental health, maternity services, jobs, etc.).        |
| 3. Free groceries & toiletries & barber | 15. Excursions (intermittent)   |
| 4. English classes                      | 16. Laptops and digital items (as available)  |
| 5. Tesco Cards                          | 17. Ealing Sanctuary seeking web-info (still under design)                            |
| 6. SIM cards                            | 18. Info & referrals (e-visas, legal support, school applications, housing referrals) |
| 7. Free jumble sale (termly)            | 19. 'Life in the UK' Refugee preparation workshops                                    |
| 8. Arts, crafts, games                  | 20. Local representation & small-scale advocacy                                       |
| 9. Music                                |   |
| 10. Local Information desk              |   |
| 11. Volunteering info & opportunities   |   |
| 12. Local info welcome booklet          |   |

Our hub offers a social space plus practical support. Each week the activities on offer include an art table, children's activities, knitting and crocheting, our local, free barber, (a volunteer and asylum seeker) and most importantly, time to come together, chat and break bread with friends.

Our multi-level English classes are one of the best-loved (and most important) offers from EASE, thanks to a stellar teaching team. We teach around 60 students a term led by an incredibly experienced and qualified team of teachers. One of our members who came to us with no English in May 2023 sat and passed his Functional Skills level 2, equivalent to English GCSE by the end of 2024.

Our information desk has been growing fast and we now have a team of 5 volunteers running the room who offer information and referrals to local services to around 15 people each week. These referrals are typically for help with accommodation and job schemes, to maternity and post-natal support, registering for school, applying for TFL Freedom Passes, bank accounts, universal credit, referrals to pro bono lawyers, navigating council and migrant systems, the new e-visa application and more. We have developed relationships with over 70 local organisations<sup>1</sup> and council departments for four purposes: to refer our members to their services; for services to visit our hub to access our members; to provide us with information that we can pass on to our members; or to explain to local services about the support we offer, so they can refer their clients to us. Local children's services, maternity services, and into-work training and support visit our hub to directly access our members (The Shaw Trust, Transit Communities). Queen Charlotte maternity team visited us weekly to provide breastfeeding support, Ealing Children's centres visited us weekly on rotation to speak to parents with young children). We refer our members to multiple types of organisations depending upon their needs.

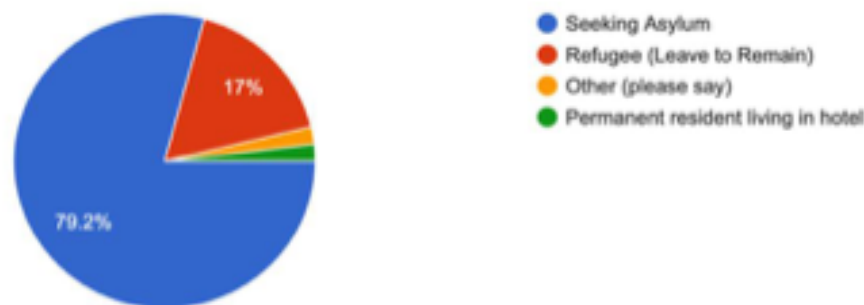
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<sup>1</sup> For a list of those we engage with, see Annex 1

The most vital offer of our information desk is referrals for accommodation support. This can include following up with Ealing Council on housing applications, helping our members access the Jigsaw housing portal, and in particular, referrals to ThamesReach caseworkers, who we have direct access to, thanks to Ealing Council making this available to us from December 2023. We are able to refer refugees who are single, non-priority need and homeless directly to ThamesReach who helps them to secure accommodation. By the end of 2024, we had referred over 50 refugees who were street homeless to ThamesReach.

### 3 Our members

Our members number around 100 each week and come from over 70 nations. They are predominantly seeking asylum in the UK (rather than have refugee status). A snapshot of this from a six week period in March-April 2024 shows that the composition of new members applying to us:

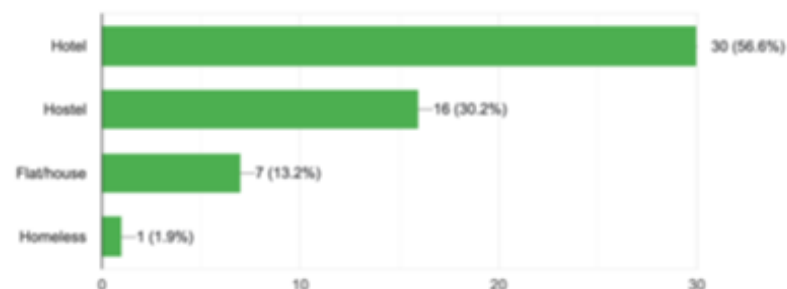


Over 80% of our members live in local hotels/hostels, while 13% are in dispersed accommodation

and 2% are homeless. By later in the year, over 10% of our members were identifying as homeless.

70% of our members are single and 30% are here living with their families.

66% of members identify as male, 32% as female and 2% as other.



Over 11% of our members identified as having a disability. The most predominant languages spoken (aside from English) are Amharic, Arabic, Farsi and Tigrinya, and the most common nationalities of our members are Afghan, Iranian and Eritrean.

## 4 Taking stock

During the reporting period we had several objectives:

- A. To systematise the drop-in to offer a more seamless experience for our members and a manageable process for our volunteers.
- B. To shift from in-kind to more appropriate cash/voucher-based support where possible, (unless the in-kind is donated) which is more dignified and beneficial for our members and more efficient for our organisation.
- C. To offer support in ways that are relevant to our members and adapts to their needs.

A. A more streamlined, efficient hub: Over the reporting period we made several major shifts.

- To reduce the long queue at our sign-in process and to keep check of our numbers, we issued every adult member with a membership card. Our numbers grew beyond our capacity to offer a comfortable experience at the drop-in.
- By December 2023, we were regularly serving lunch to over 120 people per week. We therefore made the difficult decision to separate members into two cohorts ('pink week members' and 'blue week members') and ask them to come only every fortnight. This has been accepted by members. While it reduces the quantity of support each household may receive, it means we are supporting more households overall. Those that are homeless are still able to come every week, as are those in the English classes.
- Again, to reduce waiting time at the entrance, in 2024 we asked people to first register online prior to visiting the drop-in. Each adult must register with their details online. We can then allocate which week we invite members to first visit (allowing us to regulate the numbers). When they arrive, we now already have all their details uploaded and simply have to check their documents to confirm status and Ealing living location. This has enabled us to speed up the entrance process, to minimise the queues outside in the cold or rain.

These changes have eased the pressure on volunteers, and the entrance is now much smoother, more comfortable and less anxious for members. However, has increased some printing/stationery and time costs regarding the members cards and it dramatically added to the administrative burden to process all the information and send out invitations each week.

B. From in-kind to a cash-first approach: We have always offered groceries provided free from local charities (The Felix Project and City Harvest). Supplies were not always consistent or plentiful, so from early on we supplemented this with what we understood to be the key required staples: 1l of cooking oil, 1 kg rice, tins of beans, tomatoes, and sugar. This was particularly in the face of high food inflation (our first day was the day Russia escalated its invasion in Ukraine). The purchasing of this was operationally unmanageable (delivery in such quantities was not possible), the re-packaging of this was arduous and it was financially tricky as we were bearing the brunt of the price fluctuations. In addition, this contravened international good practice, which shows that transfers of cash/vouchers are preferable over in-kind transfers. After considerable research, the best option was to provide Tesco Spend Cards. The rationale for this was that it is administratively feasible for us to manage and Tesco shops were widely available and close to many asylum-seeking residences. Cash

maximises choice and dignity but it would be too risky for the organisation to handle such large quantities of cash each week. Spend cards cannot be spent on alcohol, tobacco products or lottery tickets. We opted for a £5 card each visit to each adult, based on the equivalent basket of goods we were purchasing each week. We budget for 100 cards per week. The potential risk that a spend card may encourage people to come from outside the borough was quelled because the low value of the card (£5) would be less than the transport costs to reach us. The cards have proved a success with members and volunteers. They are preferred by members, are operationally light, financially more transparent, it has reduced our environmental footprint, albeit they are administratively more burdensome. It meant developing a new distribution system and training volunteers and members with how it works. This has been tricky sometimes and occasional mistakes have been made in verifying signatures and cards, but these are overwhelmingly more preferable to in-kind deliveries.

C. Offering appropriate support and adapting to needs: We consistently review the activities we offer and adapt to changing needs of our members. A major change came in autumn 2023, when the government reduced the 'eviction' notice period (once someone has been given leave to remain) to just seven days. This created immense stress for our members and a high level of homelessness. We responded in three ways: we professionalised our information desk, providing more support, information and referrals; we developed a strong relationship with the homelessness team at Ealing Council, who provided us with a direct referral route to accommodation advisers (ThamesReach); and we piloted our first 'moving on' workshop, where members with Leave to Remain received different sessions on accommodation, employment, finances, benefits and social networks, to help them plan their next steps in the UK. 21 members were invited and 20 members participated, plus many volunteers.

We have pursued opportunities where we have seen a particular need from our members: distributing SIM cards, donated to us by Vodafone, has now become a staple offer. Laptops are vital for digital connection, so we secured a supply of used laptops from a charity. In 2023-24 we distributed over 300 SIM cards in the last six months of 2024 and 100 laptops, which were refurbished by a volunteer, himself a refugee. We purchased the chargers to accompany the laptops, partly with the benefit of a specific grant to do so. We kept back five of these laptops so that we can run the drop-in as we have multiple systems to check in (registration, SIM and Tesco card distributions, referrals, etc.).

## 4.1 Other activities:

Our other **activities that have adapted over time** include:

(i) increasing our offer of arts and crafts: extending into knitting and crocheting, refurbishing sewing machines to run a sewing group; searching a leader for an EASE choir.

(ii) Hosting external services to access sanctuary seekers: Once we found that women were often missing ante-natal and post-natal appointments, we began hosting NHS maternity services to run breastfeeding counselling and support at the drop-in. We also hosted employment support (The Shaw Trust) and training support Transit Communities; the local children's centres had a schedule to visit us weekly also, as did Queen Charlotte's maternity unit. We continued producing and updating our information leaflet for newcomers and then branched out into separate holiday guides of what's on locally for children in half terms and holidays.



(iii) we shifted from responding to weekly requests for clothes, baby items, bikes and other things to a termly free jumble sale. This is a huge amount of work and a large event, but it reduces the difficulty of constantly sourcing individual requests each week. We distribute a combination of locally-sourced used clothes and goods and new end-of-line clothes and shoes from Goods 4 Good.

(iv) We began investing in our volunteers in small ways: we implemented termly volunteer training days to cover key topics such as safeguarding and mental health first aid; one volunteer arranges our monthly social meet-up in a local bar. The trustees now host a twice-yearly party for our volunteers.

We also took on **some new ad hoc activities**:

(i) We worked with the London School of Economics, to commission a piece of work to understand our members preferences for the drop-in and for council services.

(ii) We worked with students from the branding course at the University of West London to provide branding ideas and advice. Students presented us with four different branding ideas in autumn 2024. These ideas were tested with both volunteers and members.

(iii) We co-hosted an event with Ealing Council for Sanctuary seekers in July 2024, as part of a Refugee Week event. The purpose was to give better access to information and council and non-council local services. Over 20 organisations and services were represented and over 100 members participated in the day, which was held at a local church, in Acton.

(iv) We piloted a 'life in the UK' workshop for members who had recently received leave to remain. This workshop ran sessions on applying for universal credit, opening a bank account, finding housing, job-seeking and building social networks. 22 members were invited and 21 attended. Speakers from Ealing Job Centre and Ealing Homelessness teams were invited to run relevant sessions. Members devised a short three-point plan of their next steps. We see this as providing critical information to our members to settle in the UK, and to help with early planning and avoid homelessness. We would like to repeat this workshop and offer to all our members, if resources allow.

(v) In December 2023 and 2024 we held an annual EASE Christmas party for all our members and volunteers. The community made up gift bags and stockings for all the children, we decorated parts of the church, called in Father Christmas, sang carols together, had Christmas stories (2023) and a local choir (2024); we amassed a fabulous collection of gifts for members to take away and which volunteers helped them wrap and we gave out a double supply of Tesco cards to cover when we were closed over the Christmas holidays.

## 4.2 Our achievements

**Our volunteers remain our greatest strength (and achievement) in EASE.** The numbers helping EASE are impressive and a testament to the power of community. We have forty-two regular volunteers, plus some less frequent and in 2024, they donated over 6900 hours of their time to running the hub each week. There is a fantastic rapport between volunteers, who have made new friends, and thankfully, feel they get something out of volunteering with us: "The drop-in has given me the opportunity to help people in our society that I care about greatly."

**We are more than the sum of our parts.** EASE is such a tremendous collaborative effort that we manage to achieve much more than we should on such small means. In 2024 we delivered 36 term-

time drop-ins, including two jumble sales. We received 3424 visits from 770 sanctuary seekers across the borough and served over 4370 lunches (that's 525 kg of the best roast potatoes in west London)!

**We have become a recognised part of the local sanctuary seeking landscape.** In 2023 we became one two chosen charities for the Mayor of Ealing 2023-2024, under Cllr Hitesh Tailor. The fundraising activities that he did for us during the day and his persistent advocacy of us, puts us on the Ealing Sanctuary map. It led to many visits from the Mayor himself, our MP Rupa Huq and many councillors. It also gave us recognition with the Council's Sanctuary team, and we have become one of their go-to organisations when showing visitors the borough's sanctuary work.

### 4.3 Reflections on the reporting period

The period 2023-24 very much felt like both a start-up and consolidation phase. Becoming a charity was a big change for us, not least because of the sheer volume of administration that it involved. And with the hub itself, we made some important changes, and at the same time, the drop-in now runs smoothly. There are still glitches and lots to improve, but we broadly have things up and running.

It was necessary for the safety of everyone and the business of the drop-in, to reduce the frequency of members' visits. Whilst disappointing, it has meant we have increased the depth of support that we offer, with a massive focus on our information desk. If space and funds allow, we can always return to inviting members weekly.

It became clear over the course of 2023 and 2024, that we have been operating with an unrealistic model because while depending entirely dependent upon volunteers has kept our costs admirably low, it is unsustainable for this scale of operation. Our trustees take on far more of the operational burden than they otherwise should. The weekly administration of the organisation became overwhelming.

We have kept refining our systems, and this will be an ongoing process. Our database management is cumbersome and insufficient for our needs and we urgently require help to manage this.

The drop-in has become a smoother operation but also requires many more hands to help. We now have a team setting up the venue the previous day. Our administrative systems have increased, which requires more volunteer attention (for example, unfortunately part way through 2024 we had to relocate our volunteer running our children's activities, to manage our weekly registration system).

We are continuing to improve the drop-in and hope to offer more activities through the drop-in that our members want: more 'life in the UK' workshops, a sewing club, more music, perhaps literature.

Things are slow to move, but they are doing so in the right direction.

## 5 Fundraising

We have done well with fundraising in 2023-24, partly due to multi-year support from some donors. The fundraising looks somewhat inflated, because it covers an 18-month period, rather than the typical 12 months, which will be reported on going forward.

We have lost some larger donors, we hope temporarily, and gained others. We have one multi-year grant, from EHCVS (an Ealing Community Connection grant). Although modest (£5,000) we hope it will continue for the anticipated four years.

We have an annual fundraising plan, to help us apply for funds throughout the year. This is quite onerous, given it falls to two trustees. We subscribe to JustGiving as the platform to help us with fundraising but do not subscribe to any fundraising schemes and we have no professional fundraising support. We have not received any complaints about our fundraising and have complied with fundraising regulations.

The overwhelming amount of our donations are in kind, particularly from The Felix Project, City Harvest, Goods 4 Good, Vodafone, Big Yellow Storage, Film and Video Workshop, other local charities as well as the local community. We also benefited immensely from the charitable fundraising of the Mayor of Ealing, while we were a chosen charity, in 2023-24.

Our funds in 2023-24 were spent predominantly on vouchers, lunch and paying for utilities and miscellaneous costs. This is likely to change substantially going forward, if we take on staff.

We must consistently be careful balancing the value of grant with the reporting requirements, which can be challenging.

We undertake light-touch due diligence on our donors. This may need reinforcing in the future. We are in a challenging situation that being so small, it would be hard for us to refuse funds. However, we do basic research on our donors and seek advice from other like-minded organisations in the sector. We then discuss and agree ethical concerns and reputational risk of accepting funding from donors in our trustee meetings. None have subjected us to any undue pressure.

We are so grateful to all our donors for what they have enabled us to achieve this year.

## 6 Financial review

Our financial report is available at the end of this report. It shows the principal sources of income for our charity are from philanthropic donors. We do not yet have a sufficiently diversified portfolio for our funding. We currently are heavily dependent on our philanthropic donors. Which, whilst we value this greatly, leaves us quite exposed. We only have one multi-year statutory grant (we are a subgrantee to the Ealing Council-funded Community Connections grant). We require a greater balance between statutory funding (local council/central government), philanthropic donors and public giving.

We do not currently have any reserves policy, partly because our outgoings have been so low compared with our incomings. However, we should be working up to at least a three-month reserves policy.

We have public liability insurance to help us manage some financial risk.

## 7 Relationships

We have spent a considerable amount of time developing relationships at EASE. This is in three critical areas: (i) To benefit the activities of the drop-in by forging relationships with local services and organisations that can provide support to Sanctuary seekers either at the drop-in itself, or through referrals; (ii) with funders, to enable ongoing funding over multiple years; and (iii) with the council who have a statutory responsibility to provide certain services for sanctuary seekers. We are in touch with over 50 different organisations and over a dozen different departments within the council. These relationships are immensely important to us and without them we could not offer the service that we do.

## 8 Safeguarding

During this period we appointed our DSL and DDSL and developed our systems and processes for safeguarding reporting. We escalated one safeguarding incident in 2023 and none subsequently.

We have put in place a Code of Conduct which all volunteers are asked to sign, to keep our members and volunteers and trustees safe. We require our volunteers to take an online safeguarding course with The Sanctuary Foundation. Our safeguarding policy is online and will be updated in January 2025.

Our approach is to escalate any serious matter to the Charity Commission, although we have not resorted to this for any reason during the reporting period. We want to reach a position where safeguarding is a central part of our ethos. To achieve this, we have a considerable way to go to ensure that our safeguarding systems are robust, that volunteers and trustees are sufficiently trained and that we have an effective risk management system.

## 9 Future plans

Our key plans in the coming year are as follows:

- I. To secure paid support to help maintain and run EASE
- II. To ensure that we have robust safeguarding systems in place
- III. To maintain and improve our financial position
- IV. To develop our website, so that we can offer key information for Ealing's sanctuary seekers is easily accessible.
- V. To appoint volunteers/paid staff to take on key roles including (i) operational management of the drop-in (ii) fundraising (iii) managing volunteers and (iv) Strategy and overall direction.

# 10 FINANCIAL REVIEW AND TREASURER'S REPORT

## 10.1 Financial report

**FINANCIAL POSITION:** Income for the year totalled £70,670 of which £1,920 was restricted and £68,750 unrestricted.

Funds carried forward at the end of the period totalled £39,053

**Principal funding sources:** During this, our initial reporting period, our principal funders The Betty and Michael Little Trust, The Freshwater Foundation, a generous foundation who remain anonymous publicly, and the Mayor's Appeal. We also received two out of four grants from Ealing and Hounslow Community Voluntary Service. We received smaller grants and donations from other trusts and foundations as well as individuals. Our public giving received through JustGiving totalled £10,958.

**Finance and Reserves policy:** We adopted our financial policy on 22nd November 2023. At this time it did not include a reserves policy, because we were so small. However, trustees agreed that this is required, particularly if we start to pay for some management support.

**Going concern:** After making appropriate enquiries, the Trustees have a reasonable expectation that the Charity has adequate resources to continue in operational existence for the foreseeable future. For this reason, they continue to adopt the going concern basis in preparing the financial statements.

**Review:** Our accounts were reviewed by an "independent examiner", as required by the Charity Commission, confirmed on 31<sup>st</sup> October 2025. He is satisfied that these accounts are in order.

Mohammed Allahham, Treasurer

5<sup>th</sup> October 2025

## 10.2 Balance Sheet

### Balance Sheet EALING AND ACTON SUPPORT ENTERPRISE (EASE)

As at 31 Dec 24

	£	£
<b>Capital Assets</b>		
Net Book Value	0	
<b>Current Assets</b>	<b>39,053</b>	
Floats - Lissa P	90	
Floats - Travel	70	
Tesco Voucher /OS	810	
Bank Account: EASE Current Account	437	
Bank Account: EASE Reserve Account	37,645	
<b>less Current Liabilities</b>		<b>0</b>
<b>Net Current Assets</b>	<b>£39,053</b>	
<b>Total Assets</b>	<b>£39,053</b>	
<b>Equity</b>		
Retained Surplus		39,053
<b>Total Equity</b>		<b>£39,053</b>

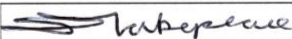
## 10.3 Profit and Loss Account

EALING AND ACTON SUPPORT ENTERPRISE (EASE) - Profit & Loss: Accounting Period 11 Jul 23 - 31 Dec 24

	Debit	Credit
<b>Grants &amp; Donation Income</b>		<b>70,347</b>
MIGRANT HELP		2,500
Michael & Betty Little Trust		15,000
JUSTGIVING		10,958
Feed4€'s Winter Formula Fund		350
EHCVS		10,000
FRESHWATER FOUNDATION		3,000
CAF		500
JAC (The Clark Trust)		1,500
ACTON (MIDDLESEX) - R		920
GIVTO		441
BLUE THREAD		15,000
M NATHAN		2,500
ALECTO TRUST		250
JOHN GALLAGHER		1,000
LONDON CHURCHES (LCRF) - R		1,000
EALING COUNCIL MAYORS FUNDS		5,429
add Other Income		323
<b>Interest Received</b>		<b>323</b>
<b>less Operating Expenses</b>	<b>9,643</b>	
Grocery supplies	3,293	
Toiletry supplies	520	
Kitchen supplies & refreshments	4,643	
Kitchen Tools	119	
Guest Travel	915	
Charity Tools & Equip	153	
<b>Less Projects Cost</b>	<b>16,140</b>	
Tesco Gift Cards	13,890	
Laptop Chargers Project	2,250	
<b>less Administration Expenses</b>	<b>5,601</b>	
Church Premise fees	4,600	
Storage	308	
Web Hosting	20	
Printing	393	
Stationery	76	
Insurance	204	
<b>less Staff Costs</b>	<b>232</b>	
Staff Training	66	
Volunteers Entertaining	66	
Volunteer Travel and Meals	100	
<b>Surplus/Deficit</b>		<b>39,054</b>
Retained Fund		39,053
Retained Fund brought forward:		0
Retained Fund carried forward:		39,053

# Annex 1 Examiner's report

## Independent examiner's report on the accounts

Section A	Independent Examiner's Report		
Report to the trustees	Charity name Ealing and Acton Support Enterprise		
On accounts for the year ended	31 December 2024	Charity no (if any)	1203945
Set out on pages	Pages 11 to 13		
	I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 31/12/2025.		
Responsibilities and basis of report	<p>As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").</p> <p>I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.</p>		
Independent examiner's statement	<p>I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:</p> <ul style="list-style-type: none"><li>the accounting records were not kept in accordance with section 130 of the Charities Act; or</li><li>the accounts did not accord with the accounting records; or</li><li>the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.</li></ul> <p>I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.</p>		
Signed:			Date: 31-10-2025
Name:	Simon Makepeace		
Relevant professional qualification(s) or body (if any):			
Address:	8 Weston Road		
	London W4 5NH		



**Section B**

**Disclosure**

Only complete if the examiner needs to highlight material matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

Give here brief details of any items that the examiner wishes to disclose.

## ANNEX 2 External organisations EASE engaged with

Organisations offering outreach or support to refugees and asylum seekers that EASE has engaged with in 2023/24

	Organisation	Sector
1.	Midwives – Imperial College	Parents & kids
2.	Ealing Children’s centres	Parents & kids
3.	Ealing HAF	Parents & Kids – holiday activities
4.	Home Start	Children
5.	Ealing Children Poverty team	Children
6.	Ealing School admissions	Education
7.	NHS hygiene & oral health promotion	Health
8.	NHS TB team	Health
9.	Ealing Housing Solutions team	Accommodation
10.	HESTIA	Accommodation
11.	BEAM	Employment
12.	The Shaw Trust	Employment
13.	Ealing Food Bank	CVO
14.	Ealing Community School of English	CVO - English learning
15.	Ealing Job Centre	Employment & benefits
16.	Acton Homeless Concern	CVO - Homelessness
17.	EHCVS	CVO – Volunteering, CVO support, funding
18.	Hope for the Young	Kids mentoring
19.	Happy Baby Community	Parent/child
20.	Neighbourhood Doulas	Parents/children
21.	Ealing MINT	Health
22.	Ealing GP reps	Health
23.	Southall Black Sisters	CVO - Domestic abuse/vulnerability
24.	Ealing Law Centre (north Kensington law centre)	Legal advice
25.	REAP (community translators)	CVO – Asylum seeker/refugee support
26.	APPLE	CVO - Children’s activities
27.	ThamesReach	Homelessness
28.	St Mungo’s	CVO - Homelessness
29.	Refugees At Home	CVO - Accommodation
30.	Ealing Advice Service	General
31.	Nucleus - Ealing	Legal housing advice
32.	Migrant Help	CVO - Refugees/Funding
33.	Ealing Council refugee team	Refugees
34.	Ealing Baby Bank (Salvation Army)	CVO - Parents/babies
35.	Ealing Health Visitor hub	Parents/children
36.	Bridges Outcomes Partnerships	Homelessness
37.	Transit Community Support	Access to training & courses
38.	Share and Care Homeshare	Accommodation
39.	Ealing Cost of Living Programme	Poverty help
40.	Omnia	Accommodation
41.	Ealing Homelessness Team	Homelessness
42.	Care4Calais	Refugee support

43.	Ealing Healthwatch team	Health
44.	Ealing Soup Kitchen	Basic needs
45.	MIND	Mental health
46.	Crisis – Crisis Skylight Brent	Homelessness
47.	Housing For Women	Accommodation
48.	Ealing family nurse	Health
49.	Healthwatch Ealing	Health
50.	Refuge	Women & domestic abuse
51.	Action West London	CVO - Employment support
52.	Barnardos Mental Health Support (Boloh)	Mental health
53.	Ealing Safe Space	
54.	Each Counselling	Mental health
55.	NHS NW London Refugee Employment Programme	Employment
56.	Room to Heal	Mental Health
57.	Ealing Talking Therapies	Mental Health
58.	Home Office mental health support for refugees	Mental Health
59.	Paiwand – Afghan Association	Cultural & mental health support
60.	Social Prescribers	
61.	CAST – support for those affected by war	Mental health
62.	Afghan Women’s support group	
63.	MENCAP	
64.	Glass door/The Upper Room	Homelessness
65.	ELATT	training
66.	West London RNIB	disability
67.	Ealing Council – disability team & wheelchair access organisation	
68.	Acton & Central Ealing Health	Health
69.	University of West London	Students
70.	Ealing, Carmelita House	Health/Children
71.	Ealing primary and secondary schools (ARK Acton, ARK Soane, John Perryn, Derwentwater, East Acton, West Acton)	Education
72.	Oxfam	CVO – Volunteering Opportunities
73.	Felix Project	CVO – in kind goods, Volunteering Opportunities
74.	City Harvest	CVO – in kind goods, Volunteering Opportunities
75.	Gunnersbury Park	Volunteering Opportunities
76.	Chiswick House and Gardens	Volunteering Opportunities
77.	London Transport Museum depot	Integration initiatives
78.	Breaking Barriers	Training