



**Report of the Trustees and Unaudited Financial Statements
for the year ending 5 April 2025**

Administrative details

Charity Number: 1202483
Company Number: CE031812

Registered address:

18 Steward House
8 Trevithick Way
London E3 3GE

Trustees at the time of submission and for the duration of the year:

Ivonne Cantu - Chair (appointed 24 March 2023)
Maria Ernestina Ferrey Maturana (appointed 24 March 2023)
James Martin (appointed 24 March 2023)
Nancy Caroline Rivera Connor (appointed 24 March 2023)

Independent Examiner:

Accountability Europe Ltd
Omnibus Workspace
39-41 North Road
London N7 9DP

Bankers:

National Westminster Bank Plc
Liverpool St Station (B)
Chatham Customer Service Centre Western Avenue Waterside Court Chatham Maritime
Chatham
ME4 4RT

Report of the Trustees for the year ended 5 April 2025

Info Latinos presents its second report and financial statement for the charity's year ended 5th April 2025. Info Latinos is a Charitable Incorporated Organisation (CIO), registered with the Charity Commission.

The charity's objects are:

The promotion of social inclusion of primarily but not exclusively Latin Americans, for the public benefit in the United Kingdom, who are socially excluded on the grounds of their immigration status and social and economic position. This may include providing an inter-cultural buddying scheme; opportunities to build connections and relationships with UK residents and citizens to build self-worth and confidence, English language and employability skill building workshops and promoting cultural diversity in communities in the UK.

Mission and objectives

Our vision is to build an inclusive, fair and equal society where migrants can integrate faster and reach their full potential.

Our mission is to support disadvantaged migrants in the UK (predominantly but not exclusively Latin Americans) to integrate faster and reach their full potential.

We do this through a community platform that empowers individuals, including by offering advice, a buddying and mentoring scheme, coaching and networking.

We have a theory of change in place which we use to track the following:

- Outputs: website reach (number of site visits), programme participants; volunteers; volunteer matches, advice sessions, coaching sessions, networking events.
- Outcomes: improved confidence in English; sense of community and belonging; improved CV or better job; clearer goals in the UK; sustained relationship with volunteer mentor.
- Impact: supporting disadvantaged migrants in the UK (predominantly but not exclusively Latin Americans) to integrate faster and reach their full potential.

We are in our fifth year of operation and second as a CIO and registered with the Charity Commission.

Our values

Anti-racist and inclusive

- We are actively anti-racist and inclusive, working intentionally to welcome and serve people from all backgrounds and identities
- We are respectful, we treat others as they would want to be treated
- We work together, we involve and we consult

Impact oriented

- We ensure that what we do makes a real difference

- We are proactive and solutions-focused

Empowering

- We are empowering, we support others to achieve their goals
- We are people-led, we listen and are responsive to the needs of our community

Activities in 24/25:

This year marked significant progress in both our organisational development and community impact. We introduced our first impact evaluation framework and produced a visual impact report, helping us better understand and communicate our outcomes.

We successfully secured £35,000 in new funding from the National Lottery, Tower Hamlets Council, a Housing Association, a family trust, a company and community events. This reflects our growing fundraising capacity and diversification of income.

Across two programme cohorts (cohorts 7 & 8) we supported a total of 165 individuals through mentoring from 40 volunteers, skills development, and social support. Our volunteers came from a range of backgrounds and we focused on recruiting bilingual English/Spanish volunteers - where possible with lived experience of the challenges participants faced.

Our mentoring model continues to strengthen relationships between volunteers and participants, with strong engagement from both groups.

Our digital presence grew steadily, with 1700 monthly Instagram views, 1100 monthly Facebook views, around 250 monthly website users, and an active WhatsApp group of 250 members. These platforms have helped us stay connected and responsive to community needs.

We also deepened our investment in volunteers and peer-led initiatives, which remain central to our approach. Looking ahead, we are confident that the foundations built this year—particularly in impact measurement and financial resilience—position us well for sustainable growth and continued community benefit.

	Objectives	Achievements
Impact	Run two cohorts annually, benefitting 100 people per year	2 cohorts 165 individuals supported in 2024-5

Income and support	<p>Develop three fundraising streams (corporate, grants, community) supported by better communication of our USP and impact</p> <p>Raise a minimum of £15k</p>	<p>Submitted £200k worth of grant applications.</p> <p>Secured £35k in funding</p> <p>First accounts and Charity Commission Return</p>
Service development	<p>Segment and strengthen our mentoring product</p> <p>Identify partnerships to amplify our impact</p>	<p>Developed mentoring training package</p> <p>Established partnerships with: - Animas (volunteer coaches) -Duncan Lewis (pro-bono legal and immigration support) - Microsoft (mentors and funding)</p> <p>Tested Hatch enterprise programme suitability</p>
Marketing & comms	<p>Grow our online presence and reach</p>	<p>First bi-annual Impact Report</p> <p>Engaged a social media and comms specialist from the Info Latinos network</p> <p>Increased reach - 250/month (web) 1700/month (Instagram) and 1100/month (Facebook)</p>

Quotes and stories:

Kevin was supported by Info Latinos whilst an asylum seeker from El Salvador. Once he was granted refugee status in 2023, his buddy Irene prepared him for job interviews and for life in a new country. He is now settled in the UK and working in customer service, having built up his confidence in English through our programme. Kevin said: *"Info Latinos isn't just a community for Latin Americans in the UK, it's also like having a little bit of my country over here. I never give up and I know one day I'll see the fruits of my hard work."*

"I have been in the UK for some time and despite speaking good English I was finding it tough getting interviews with the UK civil service, which is where I've always wanted to work. My mentor Fabby was amazing. She supported me in applying for jobs with the Home Office, which allowed me to gain an interview on my first attempt, something I had never managed to do before. Info Latinos is excellent at creating strong connections and genuinely strives to help us succeed." Felice, Venezuela

"I came to the UK with my husband and children and focused on the Spanish speaking community for the first few years of my career here. My confidence in speaking English was very low and this was holding me back from my work and academic aspirations. My mentor James was an amazing support, helping me prepare for university interviews and gaining confidence - and I have now started university and understand 80% of what is said on my course!" Diana, Colombia

Participants:

Data	Cohort 7	Cohort 8
Number	53	112
Female	46 (87%)	93 (83%)
Refugees	2 (4%)	11 (10%)
Living in London	17 (32%)	73 (65%)

Volunteer:

Data	Cohort 7	Cohort 8
Number	14	26
Volunteer hours	c. 560	c. 1040

Sessions and events

Over Cohorts 7 and 8 we held 32 workshops with information, skills and inspiration to help people reach their goals, with combined attendance/reach of at least 220 people.

We also held 14 bilingual face to face networking sessions with combined attendance of minimum 160 people. We leveraged our relationships with other organisations to host joint events fostering broader networks for our participants. We held our first artistic competition (sponsored by one of our donors) inviting our programme participants to create a video sharing how they celebrate their roots while integrating into a new culture.

Our areas of focus for 2025/26:

Impact	Support 150-200 Latinos in the UK by providing INFORMATION, INTEGRATION and EMPLOYABILITY resources
Income and support	Develop a sustainable, long-term fundraising strategy to secure resources: <ul style="list-style-type: none"> • Raise £30k (£9k corporate, £20k grants, £1k community) • Build reserves to cover 6 months of operating costs (c. £15k)
Service development	Strengthen one-to-one mentoring programme by enhancing mentor training and creating personalised pathways for community members: <ul style="list-style-type: none"> • Develop comprehensive mentor training package with Microsoft as corporate partner • Galvanise 1000 hours of skilled volunteering (20 hrs x 25 volunteers x 2 cohorts) • Better outcomes tracking over 3 years Expand reach and support through strategic partnerships and joint initiatives: <ul style="list-style-type: none"> • Pro-bono legal partnership • Enterprise support modules
Marketing & comms	Boost visibility and funding opportunities by: <ul style="list-style-type: none"> • Collecting and sharing impactful stories • Implementing a strategic marketing plan • Expanding our online presence • Organising a community fundraising walk (June/September)

Public Benefit:

The trustees confirm that they have referred to the Charity Commission's published guidance on the Public Benefit requirement under the Charities Act 2011 when reviewing Info Latinos's aims and objectives and in planning future activities. The Trustees consider that Info Latinos's activities are for the benefit of the public generally.

Organisational Structure:

The charity is run and managed by one or the founders. Her work is overseen by the Board who is responsible for governing and directing the organisation ensuring that Info Latinos carries out its purpose for the public benefit. The Board consists of five trustees who attend at least four meetings a year. The charity's trustees were initially recruited by the organisation's two founders bringing together individuals with complementary skills and experience and an interest and understanding of the mission and purpose of the organisation. Two out of the four Trustees have

been involved from the inception of the organisation as members of an advisory board which was a precursor to the current Board.

All trustees received an induction folder containing key information about the charity. Going forward new trustees will be appointed by existing trustees and positions will be advertised publicly and candidates interviewed for the position.

The organisation currently has two freelance members of staff, including a co-founder who acts as CEO and a Community and Programmes Officer - both delivering work on a project basis. The programme and mentoring is supported by volunteers.

Financial Review

At the beginning of the year the opening balance was £32,612. Total incoming resources for the year 6 April 2024 to 5 April 2025 amounted to £18,008 The resources expended amounted to £28,820. This results in cash funds at year end of £21,799.

It is an objective of the organisation to gradually build a financial reserve to provide sustainability for the future. The trustees have been particularly aware of building this up given the current cost of living crisis and its impact on the charity sector.

Info Latinos aims to build a minimum financial reserve to allow the charity's operations to continue in the event of unforeseen circumstances. The appropriate amount is determined by trustees and reviewed each year but aims to be 12 months of operating costs with a minimum of 6 months.

Funding

Info Latinos is funded primarily through grants from Trusts and Foundations and companies. In 2024/25 we raised grants from the National Lottery, Tower Hamlets Council, a Housing Association, a family trust, a company and community events. We are hugely grateful for this support.

Statement of a Trustees' responsibilities

Law applicable to charities in England & Wales requires the trustees to prepare financial statements for each financial year which give a true and fair view of the charity's financial activities during the period and of its financial position at the end of the period. In preparing financial statements giving a true and fair view, the Trustees should follow best practice and:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;

- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The Trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Charities Act 2011. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The Trustees are responsible for the maintenance and integrity of the charity and financial information included on the charity's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Approved by the Trustees on 12 June 2025 and signed on their behalf by:

A handwritten signature in dark ink, appearing to read 'Ivonne Cantu', written in a cursive style.

Ivonne Cantu (Chair of Trustees)

Charity Name: INFO LATINOS		No (if any) 1202483		CC16a
Receipts and payments accounts				
For the period from	Period start date 06/04/2024	To	Period end 05/04/2025	

Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
Benchmark Holdings donation	3,000	-	-	3,000	-
Tower Hamlets grant	-	2,500	-	2,500	-
Sanctuary/Swan grant	-	2,500	-	2,500	-
Treebeard Trust grant	10,000	-	-	10,000	-
Interest to savings account	8	-	-	8	-
National Lottery Community Fund	-	-	-	-	19,940
Treebeard Trust	-	-	-	-	10,000
British Red Cross	-	-	-	-	5,000
Other	-	-	-	-	8,451
	-	-	-	-	-
Sub total(Gross income for AR)	13,008	5,000	-	18,008	43,391
A2 Asset and investment sales,					
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	13,008	5,000	-	18,008	43,391
A3 Payments					
Project Costs (Including staffing, volunteer, activities & running costs)	23,820	5,000	-	28,820	10,779
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
Sub total	23,820	5,000	-	28,820	10,779
A4 Asset and investment purchases. (see table)					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	23,820	5,000	-	28,820	10,779
Net of receipts/(payments)	- 10,812	-	-	- 10,812	32,612
A5 Transfers between funds	-	-	-	-	-
A6 Cash funds last year end	32,612	-	-	32,612	-
Cash funds this year end	21,799	-	-	21,799	32,612

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted to nearest £	Restricted to nearest £	Endowment funds to nearest £
B1 Cash funds		21,799	-	-
		-	-	-
		-	-	-
	Total cash funds (agree balances with receipts)	21,799	-	-
		OK	OK	OK
		Unrestricted to nearest £	Restricted to nearest £	Endowment funds to nearest £
B2 Other monetary assets		-	-	-
		-	-	-
		-	-	-
		-	-	-
		Fund to which asset belongs	Cost (optional)	Current value (optional)
B3 Investment assets			-	-
			-	-
			-	-
			-	-
		Fund to which asset belongs	Cost (optional)	Current value (optional)
B4 Assets retained for the charity's own use			-	-
			-	-
			-	-
			-	-
		Fund to which liability relates	Amount due (optional)	When due (optional)
B5 Liabilities			-	
			-	
			-	
			-	
Signed by one or two trustees on behalf of all the trustees	Signature	Print Name	Date of approval	
		Ivonne Cantu	12 June 2025	



Section A

Independent Examiner's Report

Report to the trustees/
members of

Charity Name
INFO LATINOS

On accounts for the year
ended

05.04.2025

Charity no
(if any)

1202483

Set out on pages

9-10

Responsibilities and
basis of report

I report to the trustees on my examination of the accounts of the above charity for the year ended 05/04/2025.

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent
examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Charities Act; or
- the accounts did not accord with the accounting records; or

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signed:

Date:

23.06.2025

Name:

Aamer Shehzad

Relevant professional
qualification(s) or body
(if any):

FCA

Address:

Accountability Europe Ltd

Omnibus Workspace, 39-41 North Road

London, N7 9DP