

Travel Hands

REPORT AND FINANCIAL STATEMENTS

YEAR ENDED 31 DECEMBER 2024

TRAVEL HANDS

Year ended 31 December 2024

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TRAVEL HANDS

Year ended 31 December 2024

Reference and administration information

Charity Name: Travel Hands

Charity Registration Number: 1201509

Registered Office: Flat 35
Goldcrest House
32-64 Lee High Road
London
SE13 5FH

Trustees

Ishan Jha (appointed 6 January 2023)
Piyush Chaudhary (appointed 6 January 2023)
Marco Fabbri (appointed 6 January 2023)

Bankers

Co-operative Business Bank
PO Box 250
Delf House
Skelmersdale
Lancashire
WN8 6WT

TRAVEL HANDS

Year ended 31 December 2024

Report of the Trustees for the period ended 31 December 2024

The Trustees present their annual report and unaudited financial statements of the charity for the year ended 31 December 2024.

Structure, governance and management

The financial statements have been prepared in accordance with the accounting policies set out in the notes to the accounts and comply with the Charities Act 2011 and Accounts and Reporting by Charities: Statement of Recommended Practice Applicable to Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102), and the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102).

Travel Hands is a charitable incorporated organisation and is governed by its constitution. It was registered as a charity on 6 January 2023.

The Trustees are listed on page 3. All Trustees with the exception of Ishan Jha (who is an employee of the charity) give of their time voluntarily and received no benefits from the charity. New Trustees are appointed by the existing Trustees. They are selected on the basis of their sympathy with Travel Hands' charitable objects and their ability to further them as a Trustee. New Trustees are elected by resolution and approved by a majority of trustees where a board quorum is present.

Purposes and aims

Our charity's purpose, as set out in the governing document is to:

Relieve the needs of people with visual impairments by facilitating safe, convenient and inexpensive outdoor travel so they can attend formal appointments, recreational activities and community events.

The Trustees confirm that they have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing aims and objectives and in planning future activities.

Risk management

The Trustees identify the major risks to which the charity is exposed on an ongoing basis, in particular those related to the operations and finances of the charity. A Risk Register has been established and is updated and reviewed quarterly. Where appropriate, systems or procedures have been established to mitigate the risks the charity faces. The charity is satisfied that systems are in place to mitigate their exposure to the major risks, which have been identified and reviewed.

Financial review

The detailed figures are included in the financial statements. The charity had a surplus of £38,856 in the year ended 31 December 2024 (2023: deficit (£1,065)). There was a £27,757 surplus on unrestricted funds (2023: £2,966 deficit) and a surplus of £11,099 (2023: surplus £1,901) on restricted funds.

Total reserves at the year end were £37,791 (2023: (£1,065)), comprising unrestricted funds of £24,791 (2023: (£2,966)) and restricted reserves of £13,000 (2023: £1,901). After accounting for fixed assets the remaining free reserves at the year end were £23,398 (2023: (£1,065)).

Principal Funding Sources

Travel Hands has been funded by grants and awards to run the operations and pay salaries to the employees and freelancers. Monies have been received from Money4U, Big Issue, National Lottery, Old Street Partners, Bromley By Bow, the School for Social Entrepreneurs and the European Space Agency.

TRAVEL HANDS

Year ended 31 December 2024

Additionally, the charity also charges a small fee to the VIP users per journey to cover the Enhanced DBS charges for vetting volunteers:

- £3 for up to 3 hours of volunteer assistance
- £5 for up to 24 hours of volunteer assistance

We are actively building partnerships with corporations to introduce corporate volunteering programs. Employees from partner organisations can volunteer as Travel Hands guides, contributing their time while fulfilling their company's social responsibility goals. Each corporate pays us £30-£50 per volunteer or employee.

Reserves Policy

The Board of Trustees has adopted a Reserves Policy to determine annually, as part of the year end accounts process, the risk-based reserve level to be set aside. Under the current Reserves Policy the Trustees aim to maintain free reserves at a level which equates to two months core operating expenditure to provide working capital and a buffer against unplanned expenditure.

As at 31 December 2024, two months core operating expenditure equates to £14,500.

Plans for the future

At the heart of Travel Hands lies a simple idea: independent mobility should be a right, not a privilege. The charity's app allows VIPs to request a journey and be paired with a trained volunteer Guide who will walk alongside them. A dedicated call centre also caters to VIPs who cannot use technology.

Community in Action

The strength of Travel Hands lies not only in its technology but also in its community. A recent volunteering day with JP Morgan Chase employees demonstrated this perfectly. Volunteers became Travel Hands Guides for the day, walking alongside VIPs through London's streets and transport hubs, experiencing first-hand the barriers faced by visually impaired people—from navigating station layouts to hearing announcements in noisy environments.

Over the past year, Travel Hands has completed more than 1,200 journeys across London, supporting over 350 VIPs and building a community of more than 100 dedicated volunteers. The charity has developed strong partnerships with organisations including Bromley by Bow Centre and Link Up London, whilst delivering corporate volunteering events with JP Morgan Chase and Sainsbury's and participating in Victoria Park Community Walks and The Great Exhibition Road Festival. Most recently, Travel Hands launched a Macmillan-supported initiative providing tailored assistance for VIPs facing or recovering from cancer.

Force For Good Program by JP Morgan Chase

Travel Hands has been selected as a specialised project in the Force For Good program starting mid of March to November 2025. We are supported by a team of eight talented and experienced developers. The scope of the project is to create an audio-based chatbot linked to our existing Travel Hands mobile app for VIPs to create travel itineraries and send customised requests to the volunteers available nearby in our database.

Technology

Travel Hands is now developing the next phase of innovation: integrating Artificial Intelligence into its application. With continued support from the UK Space Agency, the organisation is creating an audio-based interactive itinerary planner allowing VIPs to simply speak their journey requests. The AI will interpret requests, identify suitable guides, plan optimal routes, and provide real-time spoken updates, making booking and navigation more intuitive for audio-reliant users whilst enhancing guide matching and route coordination. By combining space-enabled data, AI innovation, and ongoing support, Travel Hands is setting the stage for the next generation of inclusive mobility in the UK, ensuring every step taken together brings London closer to being fully accessible.

The UK Space Agency's BASS programme supports organisations that use space data and technologies to solve real-world problems on Earth. For Travel Hands, that meant expert mentoring, strategic guidance, and connections to a wider ecosystem of innovators. This support accelerated the charity's ability to refine its app, scale its impact, and demonstrate how space-enabled solutions can improve urban accessibility.

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Year ended 31 December 2024

Trustees' responsibilities in relation to the financial statements

The trustees are responsible for preparing the Trustees' Report and the financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources, including the income and expenditure of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles of the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards have been followed, subject to any departures disclosed and explained in the financial statements; and;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

Trustees are responsible for keeping adequate accounting records which disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Charities Act.

Trustees are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The Trustees are responsible for the maintenance and integrity of the financial and other information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Date approved by the Board

9 October 2025

Signed on behalf of the Board



Ishan Jha
Trustee

TRAVEL HANDS

Year ended 31 December 2024

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF TRAVEL HANDS

Year ended 31 December 2024

I report to the trustees on my examination of the financial statements of Travel Hands ('the charity') for the year ended 31 December 2024.

Responsibilities and basis of report

The charity's trustees are responsible for the preparation of the accounts in accordance with the Charities Act 2011 ("the Act").

This report is made solely to the Trustees, as a body, in accordance with the section 145 of the Act. My examination has been undertaken so that I might state to the Trustees those matters I am required to state to them in an Independent Examiner's report and for no other purpose. To the fullest extent permitted by law I do not accept or assume responsibility to anyone other than the charity and the Trustees as a body, for my examination, for this report, or for the opinions I have formed.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the charity as required by section 130 of the Act; or
2. the financial statements do not accord with those records; or
3. the financial statements do not comply with the accounting requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination; or

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

J Watkin FCA
Purple Cat Accountancy Limited
87 Highgate Road
Walsall
West Midlands
WS1 3JA

9 October 2025

TRAVEL HANDS

Year ended 31 December 2024

Statement of Financial Activities (including income and expenditure account)

	Note	Unrestricted funds	Restricted funds	Total funds Dec 2024	Total funds Dec 2023
Income from:					
Voluntary income	4	22,540	47,500	70,040	2,500
Charitable activities	5	44,430	-	44,430	948
Other income	6	11,599	-	11,599	12,399
Total income		<u>78,569</u>	<u>47,500</u>	<u>126,069</u>	<u>15,847</u>
Expenditure on:					
Charitable activities	7	50,812	36,401	87,213	16,912
Total resources expended		<u>50,812</u>	<u>36,401</u>	<u>87,213</u>	<u>16,912</u>
Net income for the year before other recognised gains and losses		<u>27,757</u>	<u>11,099</u>	<u>38,856</u>	<u>(1,065)</u>
Net movement in funds		<u>27,757</u>	<u>11,099</u>	<u>38,856</u>	<u>(1,065)</u>
Reconciliation of funds					
Fund balance at 1 January 2024		(2,966)	1,901	(1,065)	-
Fund balance at 31 December 2024	13	<u>24,791</u>	<u>13,000</u>	<u>37,791</u>	<u>(1,065)</u>

The accompanying notes form part of these financial statements.

The statement of financial activities includes all gains and losses recognised in the period.

All activities derive from continuing operations.

**TRAVEL HANDS
BALANCE SHEET
31 December 2024**

	Notes	31 Dec 2024 £	31 Dec 2023 £
Fixed assets	10	1,393	-
Current assets			
Debtors	11	132	19
Cash at bank and in hand		38,143	10,141
		<hr/>	<hr/>
		38,275	10,160
Creditors: amounts falling due within one year	12	(1,877)	(11,225)
		<hr/>	<hr/>
Net current assets / (liabilities)		36,398	(1,065)
Net assets less current liabilities		37,791	(1,065)
		<hr/>	<hr/>
Net assets / (liabilities)		37,791	(1,065)
		<hr/>	<hr/>
Represented by			
Unrestricted funds			
General funds	13	24,791	(2,966)
Restricted funds	13	13,000	1,901
		<hr/>	<hr/>
Total		37,791	(1,065)
		<hr/>	<hr/>

The financial statements were approved by the Board on 9 October 2025

Ishan Jha
.....
Ishan Jha

The accompanying notes form part of these financial statements.

NOTES TO THE ACCOUNTS

1. Accounting policies

The principal accounting policies applied in the preparation of these financial statements are set out below. The policies have been consistently applied to all the years presented unless otherwise stated.

2. Statement of compliance

The financial statements have been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102) issued October 2019 (effective 1st January 2019) the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102) and the Charities Act 2011.

The Trustees consider there are no material uncertainties about the Charity's ability to continue as a going concern.

3. Accounting policies

Basis of preparation

Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

Incoming resources

All incoming resources are included in the statement of financial activities when entitlement has passed to the charity; it is probable that the economic benefits associated with the transaction will flow to the charity and the amount can be reliably measured. The following specific policies are applied to particular categories of income:

- income from donations or grants is recognised when there is evidence of entitlement to the gift, receipt is probable, its amount can be measured reliably and any conditions of receipt have been met.

Resources expended

Expenditure is recognised on an accruals basis as a liability is incurred.

- expenditure on raising funds includes the costs of all fundraising activities.
- expenditure on charitable activities includes all costs incurred by a charity in undertaking activities that further its charitable aims for the benefit of its beneficiaries, including those support costs and costs relating to the governance of the charity apportioned to charitable activities.
- other expenditure includes all expenditure that is neither related to raising funds for the charity nor part of its expenditure on charitable activities.

TRAVEL HANDS
Year ended 31 December 2024

NOTES TO THE ACCOUNTS (cont....)

All costs including irrecoverable VAT are allocated to expenditure categories reflecting the use of the resource. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs are apportioned between the activities they contribute to on a reasonable, justifiable and consistent basis.

Taxation

Travel Hands is a registered Charity and is therefore exempt from paying corporation tax on charitable activities.

Financial instruments

A financial asset or a financial liability is recognised only when the entity becomes a party to the contractual provisions of the instrument. Basic financial instruments are initially recognised at the amount receivable or payable including any related transaction costs, unless the arrangement constitutes a financing transaction, where it is recognised at the present value of the future payments discounted at a market rate of interest for a similar debt instrument. Current assets and current liabilities are subsequently measured at the cash or other consideration expected to be paid or received and not discounted. Debt instruments are subsequently measured at amortised cost.

Restricted reserves

These reserves are subject to restrictions on their expenditure imposed by their donor or through the terms of appeal.

Judgements and key sources of estimation uncertainty

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the amounts reported. These estimates and judgements are continually reviewed and are based on experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

Going Concern

The Trustees have determined that it is therefore appropriate to prepare these financial statements on a going concern basis.

The financial forecasts prepared by the executive team show that the charitable company will be able to operate within the facilities available to it.

On that basis the Trustees have prepared these financial statements on a going concern basis.

Public benefit entity

The charitable company meets the definition of a public benefit entity under FRS 102.

TRAVEL HANDS
Year ended 31 December 2024

NOTES TO THE ACCOUNTS (cont....)

4 Voluntary income

	Unrestricted 31 Dec 2024 £	Restricted 31 Dec 2024 £	Total 31 Dec 2024 £	Total 31 Dec 2023 £
Grants	20,000	47,500	67,500	2,500
Donations	2,540	-	2,540	-
	<hr/>	<hr/>	<hr/>	<hr/>
	22,540	47,500	70,040	2,500
	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>

5 Charitable income

	Unrestricted 31 Dec 2024 £	Restricted 31 Dec 2024 £	Total 31 Dec 2024 £	Total 31 Dec 2023 £
Travel income	764	-	764	948
European Space Agency	43,666	-	43,666	
	<hr/>	<hr/>	<hr/>	<hr/>
	44,430	-	44,430	948
	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>

6 Other income

	Unrestricted 31 Dec 2024 £	Restricted 31 Dec 2024 £	Total 31 Dec 2024 £	Total 31 Dec 2023 £
Start up funding	11,599	-	11,599	12,399
	<hr/>	<hr/>	<hr/>	<hr/>
	11,599	-	11,599	12,399
	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>

TRAVEL HANDS
Year ended 31 December 2024

NOTES TO THE ACCOUNTS (cont....)

7 Expenditure on charitable activities

	Unrestricted 31 Dec 2024 £	Restricted 31 Dec 2024 £	Total 31 Dec 2024 £	Total 31 Dec 2023 £
Staff salaries and pension costs	15,537	32,638	48,175	6,667
Staff pension costs				
Developer costs	14,244	-	14,244	5,542
Transport costs	-	-	-	356
Fundraising consultancy	-	-	-	360
Customer service support	3,944	2,680	6,624	900
Data analysis	900	-	900	-
Business development	2,742	-	2,742	-
Call centre software	-	-	-	468
Marketing and event promotion	2,417	763	3,180	339
IT and computer costs	1,988	-	1,988	327
Stationery	59	-	59	-
Telephone	562	290	852	-
Insurance	232	-	232	93
Legal and professional	5,108	30	5,138	30
Travel	554	-	554	100
Governance costs	1,680	-	1,680	1,680
Deprecation	464	-	464	-
Entertaining	258	-	258	-
Sundry expenses	123	-	123	50
	<u>50,812</u>	<u>36,401</u>	<u>87,213</u>	<u>16,912</u>

In the period ended 31 December 2023 £599 of expenditure on charitable activities was restricted. was restricted

8 Expenditure on governance costs

	Unrestricted 31 Dec 2024 £	Restricted 31 Dec 2024 £	Total 31 Dec 2024 £	Total 31 Dec 2023 £
Independent Examination	1,680	-	1,680	-
Accountancy	-	-	-	1,680
	<u>1,680</u>	<u>-</u>	<u>1,680</u>	<u>1,680</u>

9 Employee costs

The charity employed two members of staff during the period under review.

There were no employees whose total employee benefits (excluding employer pension costs) exceeded £60,000.

The aggregate remuneration of key management personnel during the year ended 31 December 2024 (including employer pension contributions) was £40,675 (2023: £6,667).

TRAVEL HANDS
Year ended 31 December 2024

NOTES TO THE ACCOUNTS (cont....)

10 Tangible fixed assets

	Computer equipment £	Total £
Cost		
At 1 January 2024	-	-
Additions	1,857	1,857
	<hr/>	<hr/>
At 31 December 2024	1,857	1,857
	<hr/>	<hr/>
Amortisation		
At 1 January 2024	-	-
Charge for year	464	464
	<hr/>	<hr/>
At 31 December 2024	464	464
	<hr/>	<hr/>
Net book value		
At 31 December 2024	1,393	1,393
	<hr/> <hr/>	<hr/> <hr/>

11 Debtors

	31 Dec 2024 £	31 Dec 2023 £
Other debtors	113	-
Prepayments	19	19
	<hr/>	<hr/>
	132	19
	<hr/> <hr/>	<hr/> <hr/>

Included in other debtors is an amount of £139 owed to Travel Hands by Ishan Sha, Trustee

12 Creditors

	31 Dec 2024 £	31 Dec 2023 £
Loans	-	5,492
Accruals and deferred income	1,680	1,680
Other taxation and social security	-	1,462
Other creditors	197	2,591
	<hr/>	<hr/>
	1,877	11,225
	<hr/> <hr/>	<hr/> <hr/>

TRAVEL HANDS
Year ended 31 December 2024

NOTES TO THE ACCOUNTS (cont....)

13 Movement in funds

	Balance at 1 January 2024 £	Incoming £	Outgoing £	Transfers £	Balance at 31 December 2024 £
Unrestricted funds					
General fund	(2,966)	78,569	(50,812)	-	24,791
Total unrestricted funds	<u>(2,966)</u>	<u>78,569</u>	<u>(50,812)</u>	<u>-</u>	<u>24,791</u>
Restricted funds					
School for Social Entrepreneurs	1,401	8,000	(9,401)	-	-
CAF	500	-	-	-	500
Big Issue	-	19,000	(19,000)	-	-
National Lottery	-	20,000	(7,500)	-	12,500
Old Street Partners	-	500	(500)	-	-
Total restricted funds	<u>1,901</u>	<u>47,500</u>	<u>(36,401)</u>	<u>-</u>	<u>13,000</u>
Total funds	<u>(1,065)</u>	<u>126,069</u>	<u>(87,213)</u>	<u>-</u>	<u>37,791</u>

13a Movement in funds (prior year)

	Balance at 6 January 2023 £	Incoming £	Outgoing £	Transfers £	Balance at 31 December 2023 £
Unrestricted funds					
General fund	-	13,347	(16,313)	-	(2,966)
Total unrestricted funds	<u>-</u>	<u>13,347</u>	<u>(16,313)</u>	<u>-</u>	<u>(2,966)</u>
Restricted funds					
School for Social Entrepreneurs	-	2,000	(599)	-	1,401
CAF	-	500	-	-	500
Total restricted funds	<u>-</u>	<u>2,500</u>	<u>(599)</u>	<u>-</u>	<u>1,901</u>
Total funds	<u>-</u>	<u>15,847</u>	<u>(16,912)</u>	<u>-</u>	<u>(1,065)</u>

TRAVEL HANDS
Year ended 31 December 2024

NOTES TO THE ACCOUNTS (cont....)

Restricted funds

School for Social Entrepreneurs

SSE provides the trustees with various training and ensures that the charity is equipped with the ability to sustain income. The grant funding is matched funding to inspire sales and increase income. The grant is used to pay for employee costs.

CAF

The grant is used to conduct training for senior citizens between 60 and 80 years old who join Travel Hands as volunteers

Big Issue

This grant is being used to increase the reach in Ealing, Hillingdon, and Hounslow with volunteers and to extend the service to the VIPs in these regions.

National Lottery

The funding has been used to hire a Business Development Executive, thereby establishing the volunteering partnerships in the boroughs of London. Additionally, we have established partnerships and relations with the corporates and Universities in London.

Old Street Partners

These funds were used to host an organised event for service users

14 Analysis of net assets between funds

	Unrestricted Funds £	Restricted Funds £	Total Funds 31 Dec 2024 £
Fixed assets	1,393	-	1,393
Current assets	25,275	13,000	38,275
Creditors less than 1 year	(1,877)	-	(1,877)
	<hr/>	<hr/>	<hr/>
	24,791	13,000	37,791
	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>

TRAVEL HANDS
Year ended 31 December 2024

NOTES TO THE ACCOUNTS (cont....)

14a Analysis of net assets between funds (prior year)

	Unrestricted Funds £	Restricted Funds £	Total Funds 31 Dec 2024 £
Current assets	8,259	1,901	10,160
Creditors less than 1 year	(11,225)	-	(11,225)
	<hr/>	<hr/>	<hr/>
	(2,966)	1,901	(1,065)
	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>

15 Related Party Transactions

During the period under review the charity paid gross salary and employer's pension of £40,675 (2023: £6,667) to Ishan Jha, trustee, for his role as Chief Executive of the charity.

The company loaned Ishan Jha £113 in the year. This amount is included in other debtors.
During the period ended 31st December 2023 Ishan Jha paid for goods and services on behalf of the charity whilst the charity set up its own bank account. The amount of £5,492 was included in creditors in the period ended 31 December 2023.

16 Taxation

As a charity Travel Hands is exempt from tax on income and gains to the extent that these are applied to its charitable objects. No tax charges have arisen within the charity during the period under review.

Travel Hands

REPORT AND FINANCIAL STATEMENTS

YEAR ENDED 31 DECEMBER 2024

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Year ended 31 December 2024

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Year ended 31 December 2024

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Charity Registration Number: 1201509

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32-64 Lee High Road
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SE13 5FH

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Co-operative Business Bank
PO Box 250
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Lancashire
WN8 6WT

TRAVEL HANDS

Year ended 31 December 2024

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The Trustees confirm that they have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing aims and objectives and in planning future activities.

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Year ended 31 December 2024

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As at 31 December 2024, two months core operating expenditure equates to £14,500.

Plans for the future

At the heart of Travel Hands lies a simple idea: independent mobility should be a right, not a privilege. The charity's app allows VIPs to request a journey and be paired with a trained volunteer Guide who will walk alongside them. A dedicated call centre also caters to VIPs who cannot use technology.

Community in Action

The strength of Travel Hands lies not only in its technology but also in its community. A recent volunteering day with JP Morgan Chase employees demonstrated this perfectly. Volunteers became Travel Hands Guides for the day, walking alongside VIPs through London's streets and transport hubs, experiencing first-hand the barriers faced by visually impaired people—from navigating station layouts to hearing announcements in noisy environments.

Over the past year, Travel Hands has completed more than 1,200 journeys across London, supporting over 350 VIPs and building a community of more than 100 dedicated volunteers. The charity has developed strong partnerships with organisations including Bromley by Bow Centre and Link Up London, whilst delivering corporate volunteering events with JP Morgan Chase and Sainsbury's and participating in Victoria Park Community Walks and The Great Exhibition Road Festival. Most recently, Travel Hands launched a Macmillan-supported initiative providing tailored assistance for VIPs facing or recovering from cancer.

Force For Good Program by JP Morgan Chase

Travel Hands has been selected as a specialised project in the Force For Good program starting mid of March to November 2025. We are supported by a team of eight talented and experienced developers. The scope of the project is to create an audio-based chatbot linked to our existing Travel Hands mobile app for VIPs to create travel itineraries and send customised requests to the volunteers available nearby in our database.

Technology

Travel Hands is now developing the next phase of innovation: integrating Artificial Intelligence into its application. With continued support from the UK Space Agency, the organisation is creating an audio-based interactive itinerary planner allowing VIPs to simply speak their journey requests. The AI will interpret requests, identify suitable guides, plan optimal routes, and provide real-time spoken updates, making booking and navigation more intuitive for audio-reliant users whilst enhancing guide matching and route coordination. By combining space-enabled data, AI innovation, and ongoing support, Travel Hands is setting the stage for the next generation of inclusive mobility in the UK, ensuring every step taken together brings London closer to being fully accessible.

The UK Space Agency's BASS programme supports organisations that use space data and technologies to solve real-world problems on Earth. For Travel Hands, that meant expert mentoring, strategic guidance, and connections to a wider ecosystem of innovators. This support accelerated the charity's ability to refine its app, scale its impact, and demonstrate how space-enabled solutions can improve urban accessibility.

TRAVEL HANDS

Year ended 31 December 2024

Trustees' responsibilities in relation to the financial statements

The trustees are responsible for preparing the Trustees' Report and the financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources, including the income and expenditure of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles of the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards have been followed, subject to any departures disclosed and explained in the financial statements; and;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

Trustees are responsible for keeping adequate accounting records which disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Charities Act.

Trustees are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The Trustees are responsible for the maintenance and integrity of the financial and other information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Date approved by the Board

9 October 2025

Signed on behalf of the Board



Ishan Jha
Trustee

TRAVEL HANDS

Year ended 31 December 2024

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF TRAVEL HANDS

Year ended 31 December 2024

I report to the trustees on my examination of the financial statements of Travel Hands ('the charity') for the year ended 31 December 2024.

Responsibilities and basis of report

The charity's trustees are responsible for the preparation of the accounts in accordance with the Charities Act 2011 ("the Act").

This report is made solely to the Trustees, as a body, in accordance with the section 145 of the Act. My examination has been undertaken so that I might state to the Trustees those matters I am required to state to them in an Independent Examiner's report and for no other purpose. To the fullest extent permitted by law I do not accept or assume responsibility to anyone other than the charity and the Trustees as a body, for my examination, for this report, or for the opinions I have formed.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the charity as required by section 130 of the Act; or
2. the financial statements do not accord with those records; or
3. the financial statements do not comply with the accounting requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination; or

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

J Watkin FCA
Purple Cat Accountancy Limited
87 Highgate Road
Walsall
West Midlands
WS1 3JA

9 October 2025

TRAVEL HANDS

Year ended 31 December 2024

Statement of Financial Activities (including income and expenditure account)

	Note	Unrestricted funds	Restricted funds	Total funds Dec 2024	Total funds Dec 2023
Income from:					
Voluntary income	4	22,540	47,500	70,040	2,500
Charitable activities	5	44,430	-	44,430	948
Other income	6	11,599	-	11,599	12,399
Total income		<u>78,569</u>	<u>47,500</u>	<u>126,069</u>	<u>15,847</u>
Expenditure on:					
Charitable activities	7	50,812	36,401	87,213	16,912
Total resources expended		<u>50,812</u>	<u>36,401</u>	<u>87,213</u>	<u>16,912</u>
Net income for the year before other recognised gains and losses		<u>27,757</u>	<u>11,099</u>	<u>38,856</u>	<u>(1,065)</u>
Net movement in funds		<u>27,757</u>	<u>11,099</u>	<u>38,856</u>	<u>(1,065)</u>
Reconciliation of funds					
Fund balance at 1 January 2024		(2,966)	1,901	(1,065)	-
Fund balance at 31 December 2024	13	<u>24,791</u>	<u>13,000</u>	<u>37,791</u>	<u>(1,065)</u>

The accompanying notes form part of these financial statements.

The statement of financial activities includes all gains and losses recognised in the period.

All activities derive from continuing operations.

**TRAVEL HANDS
BALANCE SHEET
31 December 2024**

	Notes	31 Dec 2024 £	31 Dec 2023 £
Fixed assets	10	1,393	-
Current assets			
Debtors	11	132	19
Cash at bank and in hand		38,143	10,141
		<hr/>	<hr/>
		38,275	10,160
Creditors: amounts falling due within one year	12	(1,877)	(11,225)
		<hr/>	<hr/>
Net current assets / (liabilities)		36,398	(1,065)
Net assets less current liabilities		37,791	(1,065)
		<hr/>	<hr/>
Net assets / (liabilities)		37,791	(1,065)
		<hr/>	<hr/>
Represented by			
Unrestricted funds			
General funds	13	24,791	(2,966)
Restricted funds	13	13,000	1,901
		<hr/>	<hr/>
Total		37,791	(1,065)
		<hr/> <hr/>	<hr/> <hr/>

The financial statements were approved by the Board on 9 October 2025

Ishan Jha
.....
Ishan Jha

The accompanying notes form part of these financial statements.

NOTES TO THE ACCOUNTS

1. Accounting policies

The principal accounting policies applied in the preparation of these financial statements are set out below. The policies have been consistently applied to all the years presented unless otherwise stated.

2. Statement of compliance

The financial statements have been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102) issued October 2019 (effective 1st January 2019) the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102) and the Charities Act 2011.

The Trustees consider there are no material uncertainties about the Charity's ability to continue as a going concern.

3. Accounting policies

Basis of preparation

Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

Incoming resources

All incoming resources are included in the statement of financial activities when entitlement has passed to the charity; it is probable that the economic benefits associated with the transaction will flow to the charity and the amount can be reliably measured. The following specific policies are applied to particular categories of income:

- income from donations or grants is recognised when there is evidence of entitlement to the gift, receipt is probable, its amount can be measured reliably and any conditions of receipt have been met.

Resources expended

Expenditure is recognised on an accruals basis as a liability is incurred.

- expenditure on raising funds includes the costs of all fundraising activities.
- expenditure on charitable activities includes all costs incurred by a charity in undertaking activities that further its charitable aims for the benefit of its beneficiaries, including those support costs and costs relating to the governance of the charity apportioned to charitable activities.
- other expenditure includes all expenditure that is neither related to raising funds for the charity nor part of its expenditure on charitable activities.

TRAVEL HANDS
Year ended 31 December 2024

NOTES TO THE ACCOUNTS (cont....)

All costs including irrecoverable VAT are allocated to expenditure categories reflecting the use of the resource. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs are apportioned between the activities they contribute to on a reasonable, justifiable and consistent basis.

Taxation

Travel Hands is a registered Charity and is therefore exempt from paying corporation tax on charitable activities.

Financial instruments

A financial asset or a financial liability is recognised only when the entity becomes a party to the contractual provisions of the instrument. Basic financial instruments are initially recognised at the amount receivable or payable including any related transaction costs, unless the arrangement constitutes a financing transaction, where it is recognised at the present value of the future payments discounted at a market rate of interest for a similar debt instrument. Current assets and current liabilities are subsequently measured at the cash or other consideration expected to be paid or received and not discounted. Debt instruments are subsequently measured at amortised cost.

Restricted reserves

These reserves are subject to restrictions on their expenditure imposed by their donor or through the terms of appeal.

Judgements and key sources of estimation uncertainty

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the amounts reported. These estimates and judgements are continually reviewed and are based on experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

Going Concern

The Trustees have determined that it is therefore appropriate to prepare these financial statements on a going concern basis.

The financial forecasts prepared by the executive team show that the charitable company will be able to operate within the facilities available to it.

On that basis the Trustees have prepared these financial statements on a going concern basis.

Public benefit entity

The charitable company meets the definition of a public benefit entity under FRS 102.

TRAVEL HANDS
Year ended 31 December 2024

NOTES TO THE ACCOUNTS (cont....)

4 Voluntary income

	Unrestricted 31 Dec 2024 £	Restricted 31 Dec 2024 £	Total 31 Dec 2024 £	Total 31 Dec 2023 £
Grants	20,000	47,500	67,500	2,500
Donations	2,540	-	2,540	-
	<hr/>	<hr/>	<hr/>	<hr/>
	22,540	47,500	70,040	2,500
	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>

5 Charitable income

	Unrestricted 31 Dec 2024 £	Restricted 31 Dec 2024 £	Total 31 Dec 2024 £	Total 31 Dec 2023 £
Travel income	764	-	764	948
European Space Agency	43,666	-	43,666	
	<hr/>	<hr/>	<hr/>	<hr/>
	44,430	-	44,430	948
	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>

6 Other income

	Unrestricted 31 Dec 2024 £	Restricted 31 Dec 2024 £	Total 31 Dec 2024 £	Total 31 Dec 2023 £
Start up funding	11,599	-	11,599	12,399
	<hr/>	<hr/>	<hr/>	<hr/>
	11,599	-	11,599	12,399
	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>

TRAVEL HANDS
Year ended 31 December 2024

NOTES TO THE ACCOUNTS (cont....)

7 Expenditure on charitable activities

	Unrestricted 31 Dec 2024 £	Restricted 31 Dec 2024 £	Total 31 Dec 2024 £	Total 31 Dec 2023 £
Staff salaries and pension costs	15,537	32,638	48,175	6,667
Staff pension costs				
Developer costs	14,244	-	14,244	5,542
Transport costs	-	-	-	356
Fundraising consultancy	-	-	-	360
Customer service support	3,944	2,680	6,624	900
Data analysis	900	-	900	-
Business development	2,742	-	2,742	-
Call centre software	-	-	-	468
Marketing and event promotion	2,417	763	3,180	339
IT and computer costs	1,988	-	1,988	327
Stationery	59	-	59	-
Telephone	562	290	852	-
Insurance	232	-	232	93
Legal and professional	5,108	30	5,138	30
Travel	554	-	554	100
Governance costs	1,680	-	1,680	1,680
Deprecation	464	-	464	-
Entertaining	258	-	258	-
Sundry expenses	123	-	123	50
	<u>50,812</u>	<u>36,401</u>	<u>87,213</u>	<u>16,912</u>

In the period ended 31 December 2023 £599 of expenditure on charitable activities was restricted. was restricted

8 Expenditure on governance costs

	Unrestricted 31 Dec 2024 £	Restricted 31 Dec 2024 £	Total 31 Dec 2024 £	Total 31 Dec 2023 £
Independent Examination	1,680	-	1,680	-
Accountancy	-	-	-	1,680
	<u>1,680</u>	<u>-</u>	<u>1,680</u>	<u>1,680</u>

9 Employee costs

The charity employed two members of staff during the period under review.

There were no employees whose total employee benefits (excluding employer pension costs) exceeded £60,000.

The aggregate remuneration of key management personnel during the year ended 31 December 2024 (including employer pension contributions) was £40,675 (2023: £6,667).

TRAVEL HANDS
Year ended 31 December 2024

NOTES TO THE ACCOUNTS (cont....)

10 Tangible fixed assets

	Computer equipment £	Total £
Cost		
At 1 January 2024	-	-
Additions	1,857	1,857
	<hr/>	<hr/>
At 31 December 2024	1,857	1,857
	<hr/>	<hr/>
Amortisation		
At 1 January 2024	-	-
Charge for year	464	464
	<hr/>	<hr/>
At 31 December 2024	464	464
	<hr/>	<hr/>
Net book value		
At 31 December 2024	1,393	1,393
	<hr/> <hr/>	<hr/> <hr/>

11 Debtors

	31 Dec 2024 £	31 Dec 2023 £
Other debtors	113	-
Prepayments	19	19
	<hr/>	<hr/>
	132	19
	<hr/> <hr/>	<hr/> <hr/>

Included in other debtors is an amount of £139 owed to Travel Hands by Ishan Sha, Trustee

12 Creditors

	31 Dec 2024 £	31 Dec 2023 £
Loans	-	5,492
Accruals and deferred income	1,680	1,680
Other taxation and social security	-	1,462
Other creditors	197	2,591
	<hr/>	<hr/>
	1,877	11,225
	<hr/> <hr/>	<hr/> <hr/>

TRAVEL HANDS
Year ended 31 December 2024

NOTES TO THE ACCOUNTS (cont....)

13 Movement in funds

	Balance at 1 January 2024 £	Incoming £	Outgoing £	Transfers £	Balance at 31 December 2024 £
Unrestricted funds					
General fund	(2,966)	78,569	(50,812)	-	24,791
Total unrestricted funds	<u>(2,966)</u>	<u>78,569</u>	<u>(50,812)</u>	<u>-</u>	<u>24,791</u>
Restricted funds					
School for Social Entrepreneurs	1,401	8,000	(9,401)	-	-
CAF	500	-	-	-	500
Big Issue	-	19,000	(19,000)	-	-
National Lottery	-	20,000	(7,500)	-	12,500
Old Street Partners	-	500	(500)	-	-
Total restricted funds	<u>1,901</u>	<u>47,500</u>	<u>(36,401)</u>	<u>-</u>	<u>13,000</u>
Total funds	<u>(1,065)</u>	<u>126,069</u>	<u>(87,213)</u>	<u>-</u>	<u>37,791</u>

13a Movement in funds (prior year)

	Balance at 6 January 2023 £	Incoming £	Outgoing £	Transfers £	Balance at 31 December 2023 £
Unrestricted funds					
General fund	-	13,347	(16,313)	-	(2,966)
Total unrestricted funds	<u>-</u>	<u>13,347</u>	<u>(16,313)</u>	<u>-</u>	<u>(2,966)</u>
Restricted funds					
School for Social Entrepreneurs	-	2,000	(599)	-	1,401
CAF	-	500	-	-	500
Total restricted funds	<u>-</u>	<u>2,500</u>	<u>(599)</u>	<u>-</u>	<u>1,901</u>
Total funds	<u>-</u>	<u>15,847</u>	<u>(16,912)</u>	<u>-</u>	<u>(1,065)</u>

TRAVEL HANDS
Year ended 31 December 2024

NOTES TO THE ACCOUNTS (cont....)

Restricted funds

School for Social Entrepreneurs

SSE provides the trustees with various training and ensures that the charity is equipped with the ability to sustain income. The grant funding is matched funding to inspire sales and increase income. The grant is used to pay for employee costs.

CAF

The grant is used to conduct training for senior citizens between 60 and 80 years old who join Travel Hands as volunteers

Big Issue

This grant is being used to increase the reach in Ealing, Hillingdon, and Hounslow with volunteers and to extend the service to the VIPs in these regions.

National Lottery

The funding has been used to hire a Business Development Executive, thereby establishing the volunteering partnerships in the boroughs of London. Additionally, we have established partnerships and relations with the corporates and Universities in London.

Old Street Partners

These funds were used to host an organised event for service users

14 Analysis of net assets between funds

	Unrestricted Funds £	Restricted Funds £	Total Funds 31 Dec 2024 £
Fixed assets	1,393	-	1,393
Current assets	25,275	13,000	38,275
Creditors less than 1 year	(1,877)	-	(1,877)
	<hr/>	<hr/>	<hr/>
	24,791	13,000	37,791
	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>

TRAVEL HANDS
Year ended 31 December 2024

NOTES TO THE ACCOUNTS (cont....)

14a Analysis of net assets between funds (prior year)

	Unrestricted Funds £	Restricted Funds £	Total Funds 31 Dec 2024 £
Current assets	8,259	1,901	10,160
Creditors less than 1 year	(11,225)	-	(11,225)
	<hr/>	<hr/>	<hr/>
	(2,966)	1,901	(1,065)
	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>

15 Related Party Transactions

During the period under review the charity paid gross salary and employer's pension of £40,675 (2023: £6,667) to Ishan Jha, trustee, for his role as Chief Executive of the charity.

The company loaned Ishan Jha £113 in the year. This amount is included in other debtors.
During the period ended 31st December 2023 Ishan Jha paid for goods and services on behalf of the charity whilst the charity set up its own bank account. The amount of £5,492 was included in creditors in the period ended 31 December 2023.

16 Taxation

As a charity Travel Hands is exempt from tax on income and gains to the extent that these are applied to its charitable objects. No tax charges have arisen within the charity during the period under review.

TRAVEL HANDS

Year ended 31 December 2024

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF TRAVEL HANDS

Year ended 31 December 2024

I report to the trustees on my examination of the financial statements of Travel Hands ('the charity') for the year ended 31 December 2024.

Responsibilities and basis of report

The charity's trustees are responsible for the preparation of the accounts in accordance with the Charities Act 2011 ('the Act').

This report is made solely to the Trustees, as a body, in accordance with the section 145 of the Act. My examination has been undertaken so that I might state to the Trustees those matters I am required to state to them in an Independent Examiner's report and for no other purpose. To the fullest extent permitted by law I do not accept or assume responsibility to anyone other than the charity and the Trustees as a body, for my examination, for this report, or for the opinions I have formed.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the charity as required by section 130 of the Act; or
2. the financial statements do not accord with those records; or
3. the financial statements do not comply with the accounting requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination; or

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



J Watkin FCA
Purple Cat Accountancy Limited
87 Highgate Road
Walsall
West Midlands
WS1 3JA

9 October 2025