



The Healing Hubs Charity: 1201382

Annual Report 2023

Opening Letter from the Chair of Trustee's



Dear Supporters, Partners, Colleagues and Friends,

I am delighted to present the Healing Hubs Charity Annual Report for 2023. As the Chair Trustee, it is my privilege to share with you the remarkable achievements and growth we have experienced over the past year.

This year marks our first full year in operation and, despite being a new charity, our dedicated team, generous donors, and supportive volunteers have enabled us to deliver on our purpose and **make a positive impact on many lives in the local area**, for people with disabilities, health inequalities and those experiencing loneliness.

From getting our website up and running, to appointing more permanent staff in the CEO, and Head of Fundraising roles, we have numerous tangible achievements that we can look back on fondly. All of which is supported by a strong financial performance which will stand us in good stead for years to come.

In this report I broken down the charity's performance into four key areas

1. 2023 in Highlights
2. 2023 in Stories
3. 2023 in Numbers
4. Key Charity Information

In each area we have made substantial progress throughout 2023, and it's nice to take time, pause and reflect on just how far we have come.

Looking ahead, we remain focussed on our **mission to provide compassionate befriending services and maximise mental health and wellbeing, with an emphasis on crisis prevention**. We are committed to continuing our growth, so we can reach more people and tell more stories about the positive impact we are having.

I'm excited to see where this goes and thank you for your continued support.

With thanks,

Ed Thomas

Chair Trustee
Healing Hubs Charity

1. 2023 in Highlights

As the first year of being in operation, 2023 has been about setting strong foundations from which the Healing Hubs can sustainably grow in years to come. In this respect, three highlights have really cemented our standing as a charity.

1. Launching our website



This year saw the launch of our website. A central place to share information about the projects and activities we can offer people and the stories that can be told from people coming to our events. It also offers an online platform for people to donate money to the charity or sign-up as volunteers.

2. Growing our venues and consistent donations

The Meeting place in Aldershot has, and always will, serve as a pivotal hub within our charity and the local community, attracting a consistent attendance of 25-30 individuals every week. In 2023 we have expanded this offering to Alton through the Alton Meeting Place on Fridays. Alton goes beyond offering coffee and crafts; it provides a haven where people can connect authentically, forging meaningful friendships. The space hosts engaging talks and welcomes all, fostering an atmosphere of inclusivity and belonging. This matters because [it creates a tangible sense of community, where individuals find support, understanding, and genuine human connection](#), enhancing their overall well-being and enriching the fabric of our local area. Not only have we grown our venues, but with thanks to Kathryn, our Head of Fundraising, we now have a consistent stream of donations, which makes it much easier to plan for future expansion.



3. Generating Fundraising in Action



In May 2023, our Chair of Trustees, Ed Thomas and friend, Ben Wetherell completed a 100km walk along the Jurassic Coast [and raised a fantastic £1,000](#) for The Healing Hubs Charity. Ed and Ben's donation meant we could open the Alton Meeting Place where we have seen a fantastic interest and has enabled us to provide staff, lunch, tea and coffee, and Arts and crafts equipment. Their effort to fundraise has benefitted more than 20 people who need our support the most. Ranging from mental well-being support to a warm safe place for people to meet each week to engage in new friendships and social interaction.

2. 2023 in Stories



“We all call The Meeting Place our 'happy club'. I have seen The Meeting Place go from strength to strength. **It is wonderful chatting with all the people and playing games.** The singing that we do with The Memory Choir is just so good for the soul. Everyone always says how much they look forward to Mondays. The volunteers are all wonderful, too.”

- *From a visitor to the Aldershot meeting place*

“The Meeting Place is such a friendly environment where everyone can enjoy their time. Lovely to be able to give back a little bit”.

- *From a volunteer at Orchard House*



“Very good place for companionship. Along with some food and drink, I love it. I have been coming here a long time.”

- *From a visitor to the Alton meeting place*

3. 2023 in Numbers

We finish 2023 with a healthy margin of income being more than double our expenditure. This is particularly pleasing when you consider that we didn't start having any incomings our expenditure until June, so we can expect this strong performance to increase significantly in 2024. Please see a detailed breakdown of our financial performance below.

Income

Source of Income	Value (£)
Opening Balance	128.74
Donations	4479.84
Grants	-
Fundraising	1121.17
Meeting Place Aldershot	1149.93
Meeting Place Alton	199.23
Orchard House	81.45
Miscellaneous	0.01
Total	7160.37

Expenditure

Source of Expenditure	Value (£)
Balance brought forward	-
Meeting Place Aldershot	391.94
Meeting Place Alton	127.22
Orchard House	11.56
Mini Bus Hire	2266.08
Rent Aldershot	400.00
Activities	200.00
Equipment	2.50
Website	48.79
Total	3712.28

Closing Balance for 2023: **£3712.28**

4. Key Charity Information

Charity Name: The Healing Hubs Charity

Registration Number: 1201382

Our Key Activities:

- We provide befriending calls
- Meeting places
- We support with a personal plan to empower/enable the person to move into a more positive place in their life.
- We will signpost and refer to other local services to support the person. Specific to their wishes/needs.
- We provide day trips
- We support community groups to set up their own meeting places

Our Team



Ed Thomas

Chair of Trustees



Sue Lampard

Treasurer and Trustee



Kate Cutler

Trustee



Lily Mogg

Trustee

Our Referral Sources

Winchester NHS

Alton SPT

Farnham SPT

Aldershot SPT



Sarah Greenway

Founder & CEO



Kathryn Barrett

Head of Fundraising



Sharon Watt

Project Leader & Volunteer
Support



Marianne Hamill

Project Leader



Viv Chaman

Professional Befriender

Corporate Funders

Our achievements in 2023 could not have been possible without the support and donations we have received from our corporate funders. We give our huge thanks to:



The Happy Healing Hut: For managing out HR services including DBS and PAYE, and their monthly donations



Core Telecom: For providing the free phone number and answer phone service for our befriending calls



ALTON RFC

Alton Rugby Club: For providing us with a free venue each week for our Alton Meeting Place

THE HEALING HUBS ACCOUNTS 23 -24

INCOME

DATE	BALANCE B/F	Bank ACC opening	Donations
Dec 2022 - May 2023		0	

£0.00

£0.00

EXPENDITURE

DATE	BALANCE B/F	Meeting Place Aldershot	MP ALTON
Dec 2022 - May 2023		0	

£0.00

£0.00

GRANTS

FUNDRAISING

Column1

Column2

£0.00

£0.00

£0.00

£0.00

ORCHARD HOUSE

Column3

Column4

TOTAL

£0.00

£0.00

£0.00

£0.00

£0.00

£0.00

£0.00

£0.00

£0.00

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£0.00	£0.00	£0.00	£0.00

[illegible]

THE HEALING HUBS ACCOUNTS 23 -24

INCOME

DATE	BALANCE B/F	Bank ACC opening	Donations	GRANTS
01.06.2023		£128.74		100

£128.74	£100.00	£0.00
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EXPENDITURE

DATE	BALANCE B/F	Meeting Place Aldershot	MP ALTON	ORCHARD HOUSE
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£0.00

£0.00

£0.00

FUNDRAISING

Column1

Column2

£0.00

£0.00

£0.00

Column3

Column4

TOTAL

[illegible]

[illegible]

£0.00

£0.00

[illegible]

THE HEALING HUBS ACCOUNTS 23 -24

INCOME

DATE	BALANCE B/F	Bank ACC opening	Donations	GRANTS
24.07.2023		228.74		
27.07.2023				135.94

£228.74

£0.00

£135.94

£0.00

EXPENDITURE

DATE	BALANCE B/F	Meeting Places	Column1	Column2
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£0.00

£0.00

£0.00

FUNDRAISING

	Column1
	1107.37

Column2

£1,107.37

£0.00

£0.00

Column3

Column4

TOTAL

[illegible]

[illegible]

£0.00

£0.00

MISCEALLENOUS

TOTAL

£1,107.37

£135.94

£0.00

£0.00

£0.00

£0.00

£0.00

£0.00

£0.00

£0.00

£0.00

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£0.00

£0.00

£1,472.05

THE HEALING HUBS ACCOUNTS 23 -24

INCOME

DATE	BALANCE B/F	Bank ACC opening	Donations	GRANTS
		1472.05		
8/4/2023				
8/31/2023				96.8

£1,472.05 £0.00 £96.80 £0.00

EXPENDITURE

DATE	BALANCE B/F	Meeting Places	Column1	Column2
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£0.00

£0.00

£0.00

FUNDRAISING

Column1

Column2

£0.00

£0.00

£0.00

Column3

Column4

TOTAL

[illegible]

[illegible]

£0.00

£0.00

[illegible]

THE HEALING HUBS ACCOUNTS 23 -24

INCOME

DATE	BALANCE B/F	Bank ACC opening	Donations	GRANTS
	1568.86			
25.09.2023				1000

£1,568.86 £0.00 £1,000.00 £0.00

EXPENDITURE

DATE	BALANCE B/F	Meeting Place Aldershot	MP ALTON	Orchard House
27.09.2023				11.7
27.09.2023				33.98

£0.00

£45.68

£0.00

FUNDRAISING

Column1

Column2

£0.00

£0.00

£0.00

Column3

Column4

TOTAL

£0.00
£11.70
£33.98
£0.00
£0.00
£0.00
£0.00
£0.00
£0.00
£0.00
£0.00
£0.00

		£0.00
		£0.00
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		£0.00
		£0.00
		£0.00
		£0.00
£0.00	£0.00	£45.68

[illegible]

DATE	BALANCE B/F	Bank ACC opening	Donations	GRANTS
	2568.86			
23.10.2023				
26.10.2023				

EXPENDITURE

DATE	BALANCE B/F	Meeting Place Aldershot	MP Alton	orchard Houes
05.10.2023	45.68			
12.10.2023				3
18.10.2023				11.01
26.10.2023				5.75

£45.68

£0.00

£19.76

£0.00

FUNDRAISING

Meeting Place Aldersdot

MP ALTON

60

£0.00

£0.00

£60.00

Website

Column4

TOTAL

8.01
20.39

£0.00
£8.01
£23.39
£11.01
£5.75
£0.00
£0.00
£0.00
£0.00
£0.00
£0.00
£0.00

		£0.00
		£0.00
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		£0.00
		£0.00
		£0.00
		£0.00
		£0.00
		£0.00
£28.40	£0.00	£93.84

Orchard House

MISCEALLENOUS

Column1

27

£27.00

£0.00

[illegible]

THE HEALING HUBS ACCOUNTS 23 -24

INCOME

DATE	BALANCE B/F	Bank ACC opening	Donations	GRANTS
		2655.86		
21.11.2023				
21.11.2023				
21.11.2023				
21.11.2023				
30.11.2023				1542

£2,655.86

£0.00

£1,542.00

£0.00

EXPENDITURE

DATE	BALANCE B/F	Meeting Place Aldershot	MP Alton	Orchard House
	93.84			
03.11.2023				9.52
08.11.2023		40.54		7.14
14.11.2023				
15.11.2023		26.07		5
22.11.2023		34.79		11.56
28.11.2023				
29.11.2023		22.75		6.02

£93.84

£124.15

£27.68

£11.56

FUNDRAISING

Meeting Place Aldersdot

MP ALTON

277.03

60

12.12

£0.00

£277.03

£72.12

MINI BUS HIRE

RENT ALDERSHOT

Activities

442.1

100

370.13

400

£812.23

£400.00

£100.00

Orchard House	MISCEALLENIOUS	Column1
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16.5

£16.50	£0.00
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Equipment	Website	TOTAL
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2.5	20.39
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£0.00
£9.52
£47.68
£542.10
£53.96
£416.48
£400.00
£28.77
£0.00
£0.00
£0.00
£0.00

		£0.00
		£0.00
		£0.00
		£0.00
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		£0.00
		£0.00
		£0.00
		£0.00
		£0.00
		£0.00
		£0.00
		£0.00
£2.50	£20.39	£1,592.35

TOTAL	Misceallenous Explained	Donation Source
	£0.00	
	£16.50	
	£60.00	
	£277.03	
	£12.12	
£1,542.00		Weymss lodge (S.Greenway)
	£0.00	
	£0.00	
	£0.00	
	£0.00	
	£0.00	
	£0.00	
	£0.00	
	£0.00	
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	£0.00	
	£0.00	
	£0.00	
	£0.00	
	£0.00	
	£0.00	
	£0.00	
	£0.00	
£4,563.51		

THE HEALING HUBS ACCOUNTS 23 -24

INCOME

DATE	BALANCE B/F	Bank ACC opening	Donations	GRANTS
01.12.2023	4563.51			
01.12.2023				
04.12.2023				97.1
20.12.2023				
29.12.2023				1508

£4,563.51

£0.00

£1,605.10

£0.00

EXPENDITURE

DATE	BALANCE B/F	Meeting Place Aldershot	MP Alton	Orchard House
	1592.35			
01.12.2023				
04.12.2023				
06.12.2023				10.47
07.12.2023		3.75		3.65
12.12.2023				11.6
18.12.2023		44.85		4.19
19.12.2023				
20.12.2023		219.19		4.19

£1,592.35

£267.79

£34.10

£0.00

FUNDRAISING	Meeting Place Aldersdot	MP ALTON	
		310.3	28.4
	13.8	562.6	38.71

£13.80	£872.90	£67.11
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MINI BUS HIRE	RENT ALDERSHOT	Activities	
	655.5		100
	798.35		

£1,453.85

£0.00

£100.00

Orchard House	MISCEALLENOUS	Column1
	7.65	
	30.3	

£37.95	£0.00
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Equipment	Website	TOTAL
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£0.00
£0.00
£655.50
£110.47
£7.40
£11.60
£49.04
£798.35
£223.38
£0.00
£0.00
£0.00

		£0.00
		£0.00
		£0.00
		£0.00
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		£0.00
		£0.00
		£0.00
		£0.00
		£0.00
£0.00	£0.00	£3,448.09

TOTAL	Misceallenous Explained	Donation Source
£0.00		
£346.35		
£97.10		Benevity
£645.41		
£1,508.00		Weymss Lodge S. Greenway
£0.00		
£0.00		
£0.00		
£0.00		
£0.00		
£0.00		
£0.00		
£0.00		
£0.00		
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£0.00		
£0.00		
£0.00		
£0.00		
£0.00		
£7,160.37		

THE HAPPY HEALING HUT CIC ACCOUNTS 21-22

INCOME

OPENING BALANCE	128.74
Donations	4479.84
Grants	0
Fundraising	1121.17
Meeting Place Aldershot	1149.93
Meeting Place Alton	199.23
Orchard House	81.45
Misc	0.01

Total	7160.37
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EXPENDITURE

Balance B/F	0
Meeting Place Aldershot	391.94
Meeting Place Alton	127.22
Orchard House	11.56
Mini Bus Hire	2266.08
Rent Aldershot	400
Activities	200
Equipment	2.5
Website	48.79

TOTAL	3448.09
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INCOME	7160.37
EXPENDITURE	3448.09

Balance in bank as of	31.12.2023
	3712.28