



Charity number: 1200790

FRIENDLY FACES OF KENT

Trustee report and financial statement

For year ended 23 October 2023

Contents:

Reference and administrative details of the Charity, its Trustees and Advisers

Trustees report

Independent auditors' financial statement

Friendly Faces of Kent Trustee report Oct 22- Oct 23

Reference and administrative details of the Charity, its Trustees and Advisers for the year ended

Trustees:

Beverley Nolker - Chair

Robert Grey - Trustee

Lynda Kent – Trustee

Charity Registered number

1200790

Principal Office

89 Manor Road

Rushenden

ME11 5LX

Chief executive

Mrs Lesley Nowell Hitchcock

Independent auditor

Swale CVS

Central House

Central Avenue

Sittingbourne

ME10 4NU

Bankers

Natwest Bank

The Trustee present their annual report together with the audited financial statement 24th October 2022 to 23rd October 2023

Objectives and activities

The Charity aims to increase its reach to those over 18 in Kent who are isolated and lonely, to access beneficial support, to promote the wellbeing to have a fulfilling experience.

Key objectives are to:

- 1 Maintain and continue to develop quality social opportunities
- 2 Continue developing our core services including our Support Groups, Physical activities, Arts and Crafts, to promote wellbeing and friendships
- 3 Listen to our community to offer services that are needed, supported and person centred
- 4 Expand our volunteers to help support our community
- 5 Remain compliant with all Policies and Procedures
- 6 Continue to support those who are housebound through our Social Media platforms

In setting objectives and planning for activities, the Trustees have given due consideration to general guidance published by the Charity Commission relating to public benefit, including the guidance 'Public benefit: running a charity (PB2)

Strategies for achieving objectives

To enable us to achieve our objectives to a wider audience, we have adopted a number of strategies to assist us, including:

- 1 Working closely with an array of local organisations to collectively provide a more coherent and coordinated support network for those feeling isolate and lonely
- 2 Working in partnership with local health service providers
- 3 Seeking external funding to allow us to provide a rounded service to those in our remit
- 4 Continue to uplift our employees and volunteers skills through appropriate training
- 5 Adhere to our Policies and Procedures updating appropriately

- 6 Develop our services to meet the need of our client base both active and housebound
- 7 Undertake feedback from participants and their families
- 8 Use our hub to provide social activities for wellbeing and learning

Activities undertaken to achieve objectives

- 1 Support Coffee mornings- providing a safe environment for participants to come and enjoy a social gathering to make new friendships, share experiences and be supported
- 2 Provide activities that support our aims outside of the support groups, these include:
Physical activities – Walks, Yoga sessions, Gardening, Arts and Crafts, Mens groups and virtual activities
- 3 Actively work with other organisations to work collaboratively for the benefit of our participants
- 4 Marketing and advertising our services via Social Media, Local Radio and Newspapers
- 5 Volunteering – continue to increase our volunteers by connecting with local volunteer agencies and job centres
- 6 Fundraising – join in local fundraising events to uplift our services and network
- 7 Make full use of our hub that we manage for a local housing association and build on rental opportunities to support other local organisations that will also give a small income to cover costs

Impact

We currently operate across Kent but primarily have groups in the Isle of Sheppey, Sittingbourne and Teynham, much of which is socially and economically deprived. With the lack of infrastructure, high numbers of the older generation and lack of work opportunities for the younger generation, we have seen an increase in the need for our services. The fallout from Covid is still a factor and we have seen a significant rise in people that are isolated and lonely, putting pressure on our services. Signposting from other organisations and the local health authorities has increased and the lack of government funding along with the increase in applications to funders has meant we are struggling to continue some of our activities, but are committed to continuing our core services, where possible.

Without our core services and our activities, we are in doubt that the people we support will be increasingly isolated and lonely. Our services provide a safe, supported, fun environment where people can come together, share experiences and feel listened to and heard. In the current financial crisis like many Charities and not for profit organisations we are struggling to obtain

funding for our services. We are looking at full cost recovery activities, volunteer lead projects and reducing costs where possible. Best price is sourced for all purchases and reductions in some activities have had to take place. We are hopeful that this will bring in enough revenue to sustain our organisation.

We remain committed to serving the Kent community the best way we can and are always looking for ways to improve on our services. Funding opportunities are crucial to us maintaining our projects and without we will not be able to expand on these. We always welcome the opportunity to work collaboratively with other organisations and submit joint funding bids.

We currently manage a hub for the local housing association that allows us to use a venue for free and we are excited to use this for majority of our project. The hub also gives us a small income from rentals to other local organisations that covers costs.

What we do

- 1 Support Coffee mornings – We provide 5 coffee morning each month in our local communities. These include 1 in Sittingbourne, 1 in Teynham, 2 in Sheerness (1 of which is in collaboration with another local organisation) and 1 Mens group. This service is free. Here people come together to make friends and share experiences. Activities are provided by our staff member and volunteers. These include quizzes, raffles, information handouts, local talks and we have a one you health adviser at most settings. Refreshments are provided and participants make donations where possible
- 2 Arts and Crafts – Our volunteers run a session once a month from our hub on the Isle of Sheppey. Here up to 12 participants come together to rekindle a hobby or learn a new skill. There is a small charge of £3.50 to cover costs of materials, and refreshments
- 3 Walks – in conjunction with another Charity we offer a minimum of 4 walks per year. These are funded walks that include transport and a light meal. We have a maximum of 16 places per walk. A support worker along with a volunteer support these walks
- 4 Physical projects – from our hub we offer Yoga and Tai chi sessions. These are generally funded projects uplifted by a small cost of £3.50 to cover refreshments. These are delivered by an outsourced provider and supported by one of our volunteers
- 5 Men's group – our dedicated mens group operates in collaboration with another local Charity, who provide a free space. The group is supported by volunteers with life experiences. These groups are free and donations are made if possible by participants for refreshments
 - a. Virtual activities – we are aware that some of our participants on our Social Media platforms are housebound, so where possible we keep them involved. We offer a daily programme of activities on our Facebook group where they can get involved and stay connected. These often mirror what we have happening in

our group sessions, so include quizzes, raffles, local information and fun projects. These are free to all.

Going concerns

After reviewing the financial statements, the trustees are mindful that although our balance sheet is low we do have adequate resources to continue with all our services. However they welcome that we are making a move towards full cost recovery where possible and adapting our services to allow for the decrease in funding opportunities. The trustees are happy that all Policies and Procedures are in place and being adhered to with regards to finance.

Results for the year

In summary, income amounted to £40,660.21, expenditure to £ 39,962.91. Resulting in a net income of £697.30.

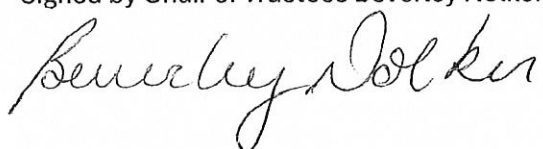
Structure, Governance and Management

Friendly Faces of Kent is a registered charity number 1200790 and is a constituted organisation with currently 3 Trustees.

Plans for the Future

Friendly Faces of Kent plan to continue to work with all Kent residents over 18 who are isolated and lonely. We plan to develop our volunteer and support them to deliver some of our projects. We remain committed to providing supportive coffee mornings and our social media activities for free. We hope to source more funding but will look towards full cost recovery on extra activities. We plan to build a fundraising group to help with much needed funds. With funding we hope to increase our reach across Kent and uplift the services we already provide by introducing extra coffee mornings. We are shall look at the needs of our residents to provide services that are needed and necessary for our objectives. We will continue to work with other organisations to provide cohesive support network. We shall increase the numbers we are supporting where funding allows to reach a wider audience and network with other organisations to promote our services. We shall look to increase our Trustees for best practice.

Signed by Chair of Trustees Beverley Nolker



15th August 2024

FRIENDLY FACES OF KENT

Registered Charity Number 1200790

FINANCIAL STATEMENT

FOR THE PERIOD

24TH OCTOBER 2022 –
23RD OCTOBER 2023

Produced by Swale Community and Voluntary Services

FRIENDLY FACES OF KENT 2022/2023

Registered Charity Number 1200790

Income and Expenditure Account for the Period 24th October 2022 to 23rd October 2023

Income

	£
Clarion Future Grant	10,000.00
Optivo Grant	8,409.50
KCF Grant	7,000.00
Swale Council Grant	3,241.86
CVS Medway Grant	1,200.00
Stepping Out Grant	1,130.00
Queenborough Fisheries Grant	959.00
Sheerness Town Grant	750.00
KCC Grant	490.00
Councillor Grant	300.00
Southern Housing Grant	146.79
Donations	6,404.18
Membership	90.88
Refund for chairs	218.00
Room Hire	320.00
	=====
	40,660.21
	=====

Expenditure

	£
Chairs	218.00
Furniture	1,306.65
Insurance	212.80
Printing/Postage	1,053.07
Project Refreshments	450.00
Raffle Prizes	98.00
Refreshments	282.28
Resources	751.00
Room/Venue Hire	487.50
Salary	32,318.25
Stationery	461.32
Transport	1,384.60
Tutor Costs	417.00
Uniforms	334.00
Website Costs	188.44
	=====
	39,962.91
	=====

Surplus (Deficit) for year	697.30
Surplus B/Fwd from Previous Years	33,676.80
Surplus C/Fwd	34,374.10

Signature of Independent Examiner J Carter

(Mrs J Carter DipACB)

Date 5th August 2024



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15th August 2024
