

ST. PAUL'S CHILD CONTACT CENTRE BRACKNELL

England & Wales · Charity number 1200547

Details

Status Registered

Legal form CIO

Registered 2022-10-03

Register [View on the Charity Commission register](#)

Contact

Address St. Pauls United Reformed Church
The Square
Bracknell
RG12 9LP

Phone 07828823367

Email co-ordinator@bracknellchildcontactcentre.org.uk

Website bracknellchildcontactcentre.org.uk

Activities

Objects: 1. TO RELIEVE THE NEEDS OF CHILDREN SEPARATED FROM PARENTS AND/OR OTHER FAMILY MEMBERS THROUGH DIVORCE AND FAMILY BREAKDOWN IN BRACKNELL AND THE SURROUNDING AREAS AND TO PRESERVE AND PROTECT THEIR PHYSICAL AND MENTAL HEALTH THROUGH THE PROVISION OF A CHILD CONTACT CENTRE TO FACILITATE CONTACT ARRANGEMENTS WITH NON-RESIDENT PARENTS AND OTHER FAMILY MEMBERS IN A SAFE, SECURE AND NEUTRAL LOCATION. 2. TO ADHERE TO THE STANDARDS SET BY THE NATIONAL ASSOCIATION OF CHILD CONTACT CENTRES AND THE COVENANT WITH ST. PAUL'S UNITED REFORMED CHURCH.

Activities: St Pauls Child Contact Centre provides a safe and neutral venue where a child can have contact with the parent or family member with whom the child no longer resides. We open on the 2nd 4th Saturdays of the month at St Pauls United Reformed Church The Square Harmanswater Bracknell Berkshire RG12 9LP

Classification

- **How:** Provides Services
- **What:** Disability, Other Charitable Purposes
- **Who:** Children/young People

Geography

- Bracknell Forest

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£10,667	£10,915	-	-
2024-03-31	£13,023	£15,639	-	-

Trustees

Name	Role	Appointed
Russell Gary Goodburn	Chair	2022-09-14
Brenda Marion Bailey		2022-09-14
Pamela Joan Day		2022-09-14
STEPHANIE ANN WINSTON-BRAY		2022-09-14
Susan Diane Perrett		2022-09-14

ST. PAUL'S CHILD CONTACT CENTRE BRACKNELL

England & Wales - Charity number 1200547

Accounts



Saint Pauls Child Contact Centre

Bracknell

Charity Number 1200547

Annual Reports & Accounts

01/04/24 – 31/03/25

OUR OBJECTIVES

1. TO RELIEVE THE NEEDS OF CHILDREN SEPARATED FROM PARENTS AND/OR OTHER FAMILY MEMBERS THROUGH DIVORCE AND FAMILY BREAKDOWN IN BRACKNELL AND THE SURROUNDING AREAS AND TO PRESERVE AND PROTECT THEIR PHYSICAL AND MENTAL HEALTH THROUGH THE PROVISION OF A CHILD CONTACT CENTRE TO FACILITATE CONTACT ARRANGEMENTS WITH NON-RESIDENT PARENTS AND OTHER FAMILY MEMBERS IN A SAFE, SECURE AND NEUTRAL LOCATION.
2. TO ADHERE TO THE STANDARDS SET BY THE NATIONAL ASSOCIATION OF CHILD CONTACT CENTRES AND THE COVENANT WITH ST. PAUL'S UNITED REFORMED

Our Performance

32 years and counting

St Paul's Child Contact Centre, is still the only centre of its kind serving this community, Our Coordinator is paid for 10 hrs per week on a Friday, to deal with all the stuff that goes on behind the scenes, before our families get to the point of coming here for contact. On Saturday's, she is a volunteer just like everyone else.

The vast majority of our referrals come directly from parents..., more and more are directed by the courts to make their own applications. Many cannot afford to go through solicitors.....and social services are constantly asking for Supervised contact, contact in the community or to use us as a point of contact for children on protection orders, or in care of some description. They have their own funding and staff issues to deal with.

During 2024/2025 we received 36 referrals we could accept, involving 46 children.

Only 16 of those families actually came to contact...and .we finished the year with 7 families on the waiting list. Some of those may have come into contact in the following year

We provided face to face contact for 20 children and of, 12 of those moved on to having contact outside of the centre. That's amazing news for those children and their families

St Paul's Church is very much a part of this contact centre and has supported us in so many ways, over the last 32yrs. Times are hard....this building costs money to heat and run, and we are so grateful to St Paul's for their involvement in what we do here. Without that support we simply couldn't continue.

All families have their issues, without additional drug, alcohol, and domestic violence issues some of our families have been dealing with. Mental health issues have risen dramatically since covid, as has addiction of some kind. Some will be struggling to put food on the table or heat their homes, and all of this puts enormous pressure on already strained circumstances and family dynamics.

Our Resources

olunteer Coordinator Report 24-25.

At the end of March 25, We had 20 active volunteers, plus Pam and Keith to step in as needed that includes Federica, who was training and joined officially just before the year end.

That figure is not so healthy now – we will be touching on this in our training later,

But our thoughts and our sincere thanks go to:

Steph, Alaina, Tamara and Debbie L

To Georgie and James, Chris & Peyalee,

and to Sarah, who is still part of the team, but fighting her own health battles.

We just want to stress how valued their generous contribution has been, and how grateful we are for all they did.

And of course, what we do on a Saturday afternoon isn't all that's needed to run this contact centre.

AGENDA: LIST OF MANAGEMENT COMMITTEE MEMBERS.

Our treasurer..... works all year round to make sure we have enough money to continue operating....and that we use our funds wisely.

Our Chair has the Charity Commission to deal with, and is also *Deputy Co-ordinator*

Our Administrator keeps us all in touch with what's going on, communicates with NACCC regarding statistical returns and updates to policy and procedures, provides invaluable admin support.....and keeps me sane!

Health & safety is ongoing,

Volunteer Rep is here if you have any issues.....

Equipment officer:

Safeguarding officer something I'd like to explore over the coming year

This work, all of these roles, are absolutely vital to the successful operation of the centre, and I would ask you *all* to consider if you could help us with any of these , particularly FUNDRAISING

Please prayerfully consider this. It's so very important to this centre and to the families we serve.

Training is ongoing and our thanks must go to our administrator for keeping us all in line and on schedule, and to you for giving up even more of your time to complete them.

All 10 modules need to be completed before our next accreditation hopefully this time, without the last minute rush we always seem to have.

Our Finances

For the period 3.10.2022 to 31.03.2024 ended the contact centre generated a small deficit in the year reducing our retained funds by £2,626.

Income

Our main source of income was the Children in Need grant of £7,987. In addition we received grants of £3,959 from NACCC/MOJ and £1,000 from Bracknell Town Council.

Expenses

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Revenue in the year was a total of £10,667. This was made up from:

Children in need	£7,500
NACC/MOJ	£2,000
Bracknell Town Council	£1,000

Employment costs were £8,463 - 5% increase due to inflationary pay rise

Costs excluding payroll rose from £2,156 to £2,451. Primarily due to increased rent donation from £500 to £700.

We also purchased a new laptop for £479.

The higher expenses were offset in the current year by increased MOJ funding raised in the 2025/6 year.

Overall we had a small deficit of £248.

Net assets at the end of the year were £13,751

Should the CIN funding cease we have enough funds to continue until June 2028.

Our Trustees

The charity currently has 5 Trustees registered with the Charity Commission,

Russell Goodburn Chair

Stephanie Winston Bray Treasurer

Pamela Day

Susan Perret

Brenda Bailey

All were appointed on 14/09/22



CHARITY COMMISSION
FOR ENGLAND AND WALES

St Pauls Child Contact Centre

1200547

Receipts and payments accounts

CC16a

For the period
from

01/04/2024

To

31/03/2025

Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
	10,667	-	-	10,667	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
Sub total (Gross income for AR)	10,667	-	-	10,667	-
A2 Asset and investment sales, (see table).					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	10,667	-	-	10,667	-
A3 Payments					
Payroll costs	8,463	-	-	8,463	-
Rent	700	-	-	700	-
Subscriptions	371	-	-	371	-
Telephone	206	-	-	206	-
Insurance	176	-	-	176	-
Equipment and Expenses	818	-	-	818	-
Stationary and Printing	101	-	-	101	-
Training	80	-	-	80	-
	-	-	-	-	-
Sub total	10,915	-	-	10,915	-
A4 Asset and investment purchases, (see table)					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	10,915	-	-	10,915	-
Net of receipts/(payments)	- 248	-	-	- 248	-
A5 Transfers between funds	-	-	-	-	-
A6 Cash funds last year end	-	-	-	-	-
Cash funds this year end	- 248	-	-	- 248	-

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	Current account	11,773	-	-
	Deposit account	2,226	-	-
		-	-	-
	Total cash funds	13,999	-	-

(agree balances with receipts and payments account(s))

Agreement Error

OK

OK



	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-

	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B3 Investment assets			-	-
			-	-
			-	-
			-	-
			-	-

	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B4 Assets retained for the charity's own use			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-

	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
B5 Liabilities			-	
			-	
			-	
			-	
			-	

Signed by one or two trustees on behalf of all the trustees

Signature	Print Name	Date of approval
	Stephanie Winston BAO	29/11/25
	RUSSELL GOOBURN	29/11/25

ST. PAUL'S CHILD CONTACT CENTRE BRACKNELL

England & Wales - Charity number 1200547

Accounts



Saint Pauls Child Contact Centre

Bracknell

Charity Number 1200547

Annual Reports & Accounts

03/10/22 - 31/03/24

OUR OBJECTIVES

1. TO RELIEVE THE NEEDS OF CHILDREN SEPARATED FROM PARENTS AND/OR OTHER FAMILY MEMBERS THROUGH DIVORCE AND FAMILY BREAKDOWN IN BRACKNELL AND THE SURROUNDING AREAS AND TO PRESERVE AND PROTECT THEIR PHYSICAL AND MENTAL HEALTH THROUGH THE PROVISION OF A CHILD CONTACT CENTRE TO FACILITATE CONTACT ARRANGEMENTS WITH NON-RESIDENT PARENTS AND OTHER FAMILY MEMBERS IN A SAFE, SECURE AND NEUTRAL LOCATION.

2. TO ADHERE TO THE STANDARDS SET BY THE NATIONAL ASSOCIATION OF CHILD CONTACT CENTRES AND THE COVENANT WITH ST. PAUL'S UNITED REFORMED

Our Performance

During the course of the year we received 25 referrals , involving 19 children. Out of those- only 15 families came to contact involving 19 children.

Of the 10 referrals that didn't make it to contact :

4 were families we worked with, some quite significantly, but the parents just couldn't agree, or failed to arrive for pre contact visits, or cancelled last minute mentioned.

3 families decided they didn't need a place anymore – 2 of those made their own arrangements. Some use the Centre as a threat - thinking the other party will lose interest. Some just need to get over the hump of communicating with one another again and are able to agree between themselves.

1 had accepted a place at another centre but did not inform us.

The other 3 families simply didnot respond to calls. One party didn't return calls or respond to e mails.....in that case, all we can do is advise the other parent to speak to a solicitor for advice.

During the year 8 families successfully moved on meaning 11 children now see their parents regularly and in a much more normal environment.

6 families are still with us,

For one family contact broke down – because it really wasn't in the best interests of the child , or the parents, to continue to come to the centre- not because of any failing on our part or even that of the parents, it was because of the interference of one particular Grandparent, who made contact a dreadful and stressful experience for all concerned, and contact was stopped.

So, the centre may not have seemed quite so busy because of the usual no shows and cancellations but, a lot of work continues in the background, and as always, we have had our moments and our characters!

Our resources

The centre is overseen by a management committee which consists of our trustees with the Elders Representative from St Pauls United Reform Church whose building we use.

We employ a paid coordinator who works 10 hours per week on administration She also co-ordinates the centre on a Saturday afternoon.

We currently have 16 active volunteers plus 3 volunteers in training. This allows us to cover the rota requiring 6 volunteers (including the coordinator) at each session.

Recruitment of new volunteers is an ongoing process.

Our Finances

For the period 3.10.2022 to 31.03.2024 ended the contact centre generated a small deficit in the year reducing our retained funds by £2,626.

Income

Our main source of income was the Children in Need grant of £7,987. In addition we received grants of £3,959 from NACCC/MOJ and £1,000 from Bracknell Town Council.

Expenses

Our main expenditure was Employment costs were £11,908. Other expenses totalled £3,731 and included rent of £1,000 and subscriptions of £820.

The Contact Centre is in a good financial position as we have secured Children in Need funding for the next 3 years. We therefore have enough money to continue to run for at least 4 years at current levels. The reason for the deficit in the accounts is due the inclusion of the period 3.10.2022 to 31.03.2023 to satisfy Charity Commission reporting. This was a period when we incurred expenses for 6 months but with no receipt of corresponding funding as the grant from Children in Need was received prior to this period.

Our Trustees

The charity currently has 5 Trustees registered with the Charity Commission,

Russell Goodburn Chair

Stephanie Winston Bray Treasurer

Pamela Day

Susan Perret

Brenda Bailey

All were appointed on 14/09/22



CHARITY COMMISSION
FOR ENGLAND AND WALES

St Pauls Child Contact Centre Bracknell 1200647

Receipts and payments accounts

CC16a

For the period from 03/10/2022 To 31/03/2024

Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
	13,023	-	-	13,023	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
Sub total (Gross income for AR)	13,023	-	-	13,023	-
A2 Asset and investment sales, (see table).					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	13,023	-	-	13,023	-
A3 Payments					
Payroll costs	11,908	-	-	11,908	-
Rent	1,000	-	-	1,000	-
Subscriptions	820	-	-	820	-
Telephone	272	-	-	272	-
Bank charges	91	-	-	91	-
Insurance	323	-	-	323	-
Training	318	-	-	318	-
Equipment and materials	402	-	-	402	-
Sundry	505	-	-	505	-
Sub total	15,639	-	-	15,639	-
A4 Asset and investment purchases, (see table)					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	15,639	-	-	15,639	-
Net of receipts/(payments)	2,616	-	-	2,616	-
A5 Transfers between funds	-	-	-	-	-
A6 Cash funds last year end	-	-	-	-	-
Cash funds this year end	2,616	-	-	2,616	-

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	Current Account	11,773	-	-
	Deposit Account	2,226	-	-
		-	-	-
	Total cash funds	13,999	-	-

(agree balances with receipts and payments account(s))



Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-

Categories	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B3 Investment assets			-	-
			-	-
			-	-
			-	-
			-	-

Categories	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B4 Assets retained for the charity's own use			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-

Categories	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
B5 Liabilities			-	
			-	
			-	
			-	
			-	

Signed by one or two trustees on behalf of all the trustees

Signature	Print Name	Date of approval
	Stephanie Winston-Brey	21/09/2024
	Russell Goodburn	21/09/2024