

TRUST HOUSE BURY

England & Wales · Charity number 1199709

Details

Other names	TRUST HOUSE WHITEFIELD, Trust House
Status	Registered
Legal form	CIO
Registered	2022-07-19
Register	View on the Charity Commission register

Contact

Address
The Metro Christian Centre
13 Parkhills Road
Bury
Lancashire
BL9 9AU

Phone 07411964653

Email trusthousewhitefield@gmail.com

Activities

Objects: TO PROMOTE SOCIAL INCLUSION FOR THE PUBLIC BENEFIT IN BURY AND THE SURROUNDING AREA BY PREVENTING PEOPLE FROM BECOMING SOCIALLY EXCLUDED, RELIEVING THE NEEDS OF THOSE PEOPLE WHO ARE SOCIALLY EXCLUDED AND ASSISTING THEM TO INTEGRATE INTO SOCIETY.FOR THE PURPOSE OF THIS CLAUSE 'SOCIALLY EXCLUDED' MEANS BEING EXCLUDED FROM SOCIETY, OR PART OF SOCIETY, AS A RESULT OF BEING A MEMBER OF A SOCIALLY AND ECONOMICALLY DEPRIVED COMMUNITY.

Activities: Trust House is a community centre, open to all, offering free support, advice, and guidance to those in need. We have a real heart for people and want to see significant change in the lives of people in and around Bury. Trust House is a safe place to go for food, company, or help.

Classification

- **How:** Provides Services
- **What:** General Charitable Purposes, Disability, The Prevention Or Relief Of Poverty
- **Who:** Children/young People, Elderly/old People, People With Disabilities, The General Public/mankind

Geography

- Bury

Finances

Period end	Income	Expenditure	Assets	Employees
2024-12-31	£75,686	£66,547	-	-
2023-12-31	£58,912	£82,353	-	-

Trustees

Name	Role	Appointed
Allen Massey	Chair	2022-02-01
Alison Edapal		2025-03-18
John Frank Rothwell		2022-02-01
Leah Cox		2025-03-18
SAMUEL TREVOR MULHOLLAND		2022-02-01
Tristan Benedict Sherwin		2022-02-01

TRUST HOUSE BURY

England & Wales - Charity number 1199709

Accounts



Trust House Bury



Annual Report for 2024 (Financial Year End
31st December 2024)



Contents

1. Title Page
2. Contents
3. Charity Information and Key Personnel
4. Objectives – Mission, Vision, Values and 4 Tiers of Support
5. Activities – breakdown of the services on offer
6. 2024 Achievements
- 7 - 15. 2024 Lottery Reporting
16. Financials



Trust House Bury

Report of the Trustees Year End 31st December 2024

Information

Charity Name Trust House Bury (working name Trust House Whitefield)

Charity Type and Number CIO Registered Charity 1199709

Address Metro Christian Centre
Parkhills Road, Bury
BL9 9AU

Trustees Allen Massey (Chair)
Tristan Sherwin
Samuel Trevor Mulholland
John Rothwell

Key Personnel Katie Jenkinson (CEO and Centre Manager)
Alison Murphy (Community Support Worker)



Trust House Bury

Trust House is a community centre, open to all, offering free support, advice, and guidance to those in need. We have a real heart for people and want to see significant change in the lives of people in and around Bury. Trust House is a safe place to go for food, company, or help.

Mission

Our **MISSION** is to transform local communities, by building relationships and breaking down barriers.

Vision

Our **VISION** is to see real and long-lasting change in the lives of those in need.

Values

We care – we believe that every individual matters and should be given the chance to reach their full potential.

We listen – we tailor our support and advice to each individual, allowing them to be a big part of their own journey.

We act – we work with individuals to put plans into actions, offering practical support within the community.

Four Tiers of Support

These four tiers form the backbone of what the Trust House stands for, which essentially focuses on meeting individual needs in the community.

Provide:

basic support, crisis support and emergency provision.

Promote:

self-sufficiency for community members.

Prepare:

individuals to re-enter the wider community.

Participate:

encourage participation in the community through volunteering and paid employment as appropriate.



Activities

Community Café – this runs four times a week during our opening hours. Monday, Tuesday, Thursday and Friday 10am until 2pm. The community café serves breakfast and lunch with a hot meal being served at lunchtime. We aim to provide nutritious and balanced meals that are easy to replicate at home for visitors. We also offer alternatives for special dietary requirements. This is free at the point of use for all visitors. Over the past 2 years, we have found that our community café is catering for more visitors, as the cost-of-living crisis continues to deepen and social isolation also continues to increase. This provision is a great way for people to start to access our services and it is where volunteers have an opportunity to get to know visitors and uncover barriers.

Food Pantry – our food pantry operates twice weekly at present on Tuesdays and Thursdays between 10am and 12.30pm. With a range of tinned, dried and fresh food items, we aim to bring dignity and choice to food aid. We are always working to find new ways to make our food pantry more sustainable and work with Fareshare, local supermarkets and individual donors to ensure that our offer is varied as well as reducing food waste as much as possible. Although we do not operate on a referral basis, we do work closely with several statutory organisations, who know that they can signpost individual who are struggling within the borough to this service.

Advice and Guidance – for many of the people who access our services, Advice and Guidance is critical. Services across the borough are stretched which means that we often get referrals from third parties or other small charities to assist individuals with a variety of issues. With no set time restrictions for appointments, we operate on a drop-in basis, which has worked for us for the past 4 years, we have found that appointments are often missed if a time is set. We understand that as a third sector organisation we are well placed to build relationships with people in an informal setting, which then allows us to tackle barriers and issues in partnership with those facing difficulties. However, we also understand that there are times that more specialist knowledge is required and that is when we would signpost, with a view to supporting visitors to access support and any follow up required.



Achievements for 2024

- ❖ During 2024, Trust House saw **5242 visits**, with **305 individuals** accessing our services over the 12 months.

This is a significant increase from 2023, with the opportunity to impact more people's lives and create positive changes together.

- ❖ **2309 food pantries**, with over **220** Emergency Food Parcels for those in need. We have welcomed over **100** new members to the pantry and fed **4588** individuals over the course of the year.

2024 saw an increase in the number of emergency food parcels distributed as well as a cessation in deliveries. We are now working towards a more sustainable way of distributing emergency provision.

- ❖ Our hot meal offering has increased this year to **3790** meals and we have also enjoyed welcoming some of our visitors into the kitchen to help prepare hot and healthy meals

Again, this service has seen an increase in participants. We have been particularly encouraged that we have attracted more visitor volunteers in this area.

- ❖ In 2024 we offered 412 interventions with our Advice and Guidance Service. With more complex interventions we are seeing more and more people in need of support.

It has been great this year to see people really benefiting from this service, with some visitors using Advice and Guidance as a gateway to becoming part of a community.

Targets set in 2023

2024 should ideally see the following targets being met:

Food Pantry 45-50 visitors per week will benefit from the food pantry with 80% reporting an increase in their ability to budget better in subsequent months with this support

Community Café 90 meals per week

Advice & Guidance 430 instances for IAG support will be provided per year

Wellbeing 20 visitors accessing wellbeing session a week

Work with VCFA to develop: Sustainability strategy, Reserves Policy & Improve strategic direction



2024 has been a record-breaking year in terms of the numbers of individuals who are using our services, as well as what we have been able to achieve. This is in no small part due to the funding we received from the National Lottery Community Fund. Attached is the summary of the work that has taken place between January 2024 and December 2024, which covers some of the highlights.

Given that our financial year and all reporting runs from January to December, the statistics focus on this timeframe. However, this report below also touches on the work that has taken place in the first two months of 2025.

Following on from the National Lottery Community Fund award in March 2024 Trust House has continued to run all our core services as well expanding and developing some of those services following feedback from our visitors. The summary below contains information about all those key services against targets and expectations.

Community Cafe

Projected to achieve 90 hot meals a week. Actual meals March 2024 to Feb 2025 **3735 hot meals over 47 weeks averages 80 hot meals a week.**

This figure against the projected 90 hot meals shows a slight decrease in expectation, however, this does not include a rising number of take away meals. We have also found that there is a significant reduction in the number of meals served during the school holidays as visitors tend to stay at the centre for less time. Figures naturally pick up in the colder winter months and the end of the reporting period shows a weekly average of 85 meals each week. It is also noteworthy that we are seeing more individuals using the café that do not have resource or access to a hot meal other than at Trust House, whether that is through homelessness or a lack of facilities in the home. The impact of being able to eat in a safe and warm environment can not be underestimated.

Community Cafe runs four times a week during our opening hours. Monday, Tuesday, Thursday and Friday 10am until 2pm. The community café serves breakfast and lunch with a hot meal being served at lunchtime. In 2024 we ran a project with an organisation called Bounceback Food, to allow our visitors to plan and prepare meals for daily service. This 6-week course was very popular and has resulted in some of the participants becoming regular volunteers in the kitchen. This is a great addition to the services that we offer as well as a lifeline to visitors.

“After I did the Bounceback Food sessions with Florence (Trust House volunteer) in the kitchen I really wanted to carry on. I love coming to Trust House but I also like to be doing activities and keeping myself busy, so helping in the kitchen once a week is great. I love the team spirit and being part of something. I think I have taught some of the volunteers some of my Iranian cooking skills and I have picked up new skills, particularly making Corned Beef Hash!”

This service will continue to offer hot meals four times a week, we will continue to offer community volunteering opportunities, as well as encouraging visitors to submit recipes and get involved in this key service.



As part of the Bury Food Partnership, we continue to share best practice and gain valuable insight from other groups in the borough, looking at ways of increasing good food provision as well as new ways of working.

The upgrade of our kitchen in the summer of 2024 has been a huge positive for the team and a great opportunity to work with a local housing organisation and Bury Council, promoting what we do and raising awareness of some of the issues facing our service users.

Food Pantry

Projected to achieve 45-50 pantries a week. Actual pantries March 2024 to Feb 2025 **2375 over 47 weeks averages 50 pantries a week**. Through bi-annual questionnaires we have also extrapolated that 87% of our pantry users feel that they are able to budget more efficiently for their weekly shop, which is really encouraging.

The Trust House food pantry operates twice weekly on Tuesdays and Thursdays between 10am and 12.30pm. With a range of tinned, dried and fresh food items, we aim to bring dignity and choice to food aid. This year has seen an increase in demand for this service, both in terms of regular visitors signing up to be members of the pantry as well as demand for emergency food parcels. We have been delighted this year that two of our community volunteers (PARTICIPATE) members have really got stuck in to running the pantry with the help of the Centre Manager and Community Support Worker. One volunteer has significantly increased their hours to focus on ensuring that the pantry is stocked and ready to go, that Fareshare items are processed correctly and has also been involved in the development of a new pantry system which has made this service more sustainable.

We are delighted to say that we have never had to turn anyone away from pantry, or close our membership list, due to a good sustainability model as well as a great team behind the scenes and of course, the secure funding that the National Lottery Community Fund brings.

Volunteer "I used to volunteer just one day a week at Trust House, working in the kitchen and helping out, but now I get involved in the pantry I love it. There is never a dull moment and I am always busy, it really helps my mental health as a carer for my wife and means that I have a real sense of purpose."

Visitors "Coming to pantry at Trust House is great. There is always a great choice of items and I know that I will always be able to get fresh fruit and vegetables. If I am unsure what some of the food is or how to use it, one of the team will help me, sometimes there's even tasters and special offers. I like to be first in the queue on a Tuesday morning and look forward to doing my shopping."

In terms of all our services at Trust House, the food pantry is the one that has changed and evolved that most. We work with other food pantries in the borough to share best practice and consult regularly with our visitors to ensure that the service is fit for purpose. This has resulted in a number of changes over the past 12 months, all of which have taken place in consultation with visitors and most of which have proved successful. We are delighted that our pantry is currently around 70% financially self-sustaining and we continue to look at ways to ensure that this improves.



Information, Advice and Guidance

Projected to achieve 430 interventions through Information, Advice and Guidance. Actual interventions March 2024 to Feb 2025 **459 interventions**.

For many of the people who access our services, Information, Advice and Guidance is critical. We have seen some positive impacts from interventions that have taken place this year.

Whilst our Community Support Worker has been gaining a qualification in Information, Advice and Guidance this year, our Centre Manager has been taking most of the cases, ensuring that there is continuity for those using the service. We have seen an increase in the level of complexity of interventions required, which has meant some challenging conversations and further referrals. Having a secure source of funding from the National Lottery Community Fund has meant that more time resource can be spent on some of the complex cases, ensuring that we can work holistically with people to reach positive outcomes.

Case study

Chris came to us towards the end of October 2024, he was initially meeting with a Social Prescriber for help with his benefits and general wellbeing. Chris had been becoming more and more isolated following a huge decline in his health and a subsequent impact on his mental health. Although he initially only came to attend an appointment with an external agency, he soon found a sense of community, welcoming and non-judgement and has quickly become a regular visitor to Trust House. As well as helping Chris complete a PIP benefit form, we have also made a referral to the Older People Staying Well Team, enabling Chris to access support to get a wet room installed in his property. He has been able to double his income through interventions with the team, and as well as maximising his income he has had practical support through the café and food pantry.

Chris says “After I got ill, I started to get really anxious and was very isolated. I’ve always been very independent but I found that I was struggling on my own. I had attended sessions at places like Trust House before but I never felt that I quite fitted in. I could easily go a couple of weeks without seeing anyone or having a conversation and now I feel like I have a community and a support network around me. I really enjoy coming, it has helped so much with my anxiety and I am even sleeping better.”

What is particularly encouraging is that one of our partners from the Bury Council Live Well team came to lead a session on the day that Chris first presented to us, she was aware of him from other referral sources and so knew a little of his back story. Just last week the same partner attended a session with us and commented to us that Chris seemed so much more confident and healthier. This is so encouraging to hear and a great testimony to the power of community for isolated lives.

“I wanted to say I am mightily impressed with the improvements to Chris over the last couple of months. When I first met him before Christmas, when his social prescriber brought him in, to introduce him to the regulars, he wouldn’t even make eye contact.

He was surly, rude even, wouldn’t engage and I didn’t think we would see him again. He was malnourished, raspy and breathless due to his COPD. I could see how hard everyone was trying to talk to him, include him and he was like a closed book.



Then boom, roll on 3 months, it's like a different person. He said morning to me asked if I was okay but not to bully him to exercise, but in a jokey friendly way. I have been in subsequently and he is chatty, engaged, he has put on some weight which he needed, his pallor is improved as is his breathing and mobility.

Wow. You literally bring people back to life. Miracle worker. I had to tell you, as I have seen that chap from initial visit to 3 months on and the difference is unbelievable."

Wellbeing

Projected to achieve 20 individuals participating in twice weekly health and wellbeing sessions.

Following on from several years delivering a wide variety of wellbeing activities, we launched a needs analysis in March 2024 to ascertain what sessions would be required. Although 20 respondents noted that they attended sessions at least once a month, only two expressed an interest in formal weekly sessions. With this in mind, we decided to concentrate our efforts on smaller interventions and focus on the activities which there was interest in; outdoor activities, walks, gardening and board games. We continue to revisit the needs of the visitors in regards to this stream of our services and have some targeted sessions as required. Activities like our weekly quiz, games afternoons, craft sessions and days out have replaced more formal sessions, which seems to encourage more participation and inclusion.

A series of recent focus group sessions found that 90% of regular visitors reported an increase in wellbeing since attending the centre at least twice a week, a reduction in the number of GP visits as well as a reduction in isolation. Although no formal sessions have taken place, we regularly see between 15 and 20 individuals engage in informal activities which they state are good for their overall health and wellbeing. Many who completed the initial needs analysis stated that they attended wellbeing sessions to help with their mental health, for the social aspect and to learn coping strategies and it is encouraging that those in the focus groups reported that these needs were still being met.

Here's what one of our regular visitors says about Wellbeing and what it means to them.

"I was leading a pretty isolated life with not much going on. I would rather sit in the pub on my own than be in the flat and I was regularly having intrusive and suicidal thoughts. I found out about Trust House from someone I spoke to in the pub and started coming regularly. It is better for me than going to the pub every day and I have made some really good friends. I have done a couple of the wellbeing sessions but I get embarrassed about talking about my feelings and I have never really liked that type of 'organised' activity. What I do like is when we have a team quiz on a Tuesday and Thursday afternoon or when one of the team members comes and sits with me to do the crossword. Those are the things that I really look forward to, that make me feel at ease and that I belong. That's what wellbeing means to me."

A recent focus group found that visitors would like to get out and about more to access green spaces and leisure activities in the borough as a group. Our Centre Manager is currently costing out these suggestions with a view to securing funding and starting a programme in the summer of 2025.



Further projections from initial agreement

Increase in peer networks – During the past 12 months we have continued to build on the strong peer networks that have been developed in the past, as well as creating new ones. Trust House is currently part of a network of local groups working with a Wigan based charity, BrickbyBrick, which distribute household and toiletry items, we also continue to be part of the Bury Food Partnership, the Anti-Poverty Steering Group, VSE Leadership Group and Bury Community Support Network. We have been encouraged this year by new connections we have been able to make, meaning that our visitors benefit from monthly visits from Citizens Advice Bureau, the Social Prescribing Team, NHS colleagues as well as the local Live Well team.

Two additional Trustees – We have recruited for, and secured two new Trustees, both of whom have lived experience of mental health issues, as well as strong experience in safeguarding and Protecting Vulnerable Adults and Children. The aim is to officially appoint both new Trustees in the April Trustee meeting. The current Trustees feel that their strengths will be particularly useful as we navigate some of the more complex cases that the team are coming across.

Working with VCFA on Sustainability, Strategic Direction & Reserves Policy – This year has seen our Centre Manager working closely with the VCFA to formalise a sustainability plan. This has taken the form of a SWOT analysis, helping us to plug gaps and play to strengths. This in turn has fed into our plans for strategic direction, with a focus on ensuring the links with statutory services are strong and that the charity is able to put a strong case together for commissioning, ensuring longevity as well as the ability to feed into wider anti-poverty strategies in the borough and beyond. A reserves policy has been signed off by the Trustees and we continue to work to build these reserves through grant applications.

As we approach year two with a strong sense of what we need to achieve going forward, there will be more focus on ensuring that the voices of the community are heard, that these are considered in policy making and that we work with statutory agencies to ensure the best outcomes for the marginalised in Bury.



How we've involved people from the community in the work we do

(From initial Lottery application)

At Trust House we believe that the work we do should be person-centred, with a real focus working with those that need support. We want to build people's confidence in their own abilities so that they can move forward and overcome barriers.

We are not afraid to change tack if required and always seek feedback to address successes and ways we can improve. Trust House is built around those who have struggled to engage with other services, which is why it is so important to us that they are the drivers for future projects.

With the above very much in mind as we started our first period of funding from the National Lottery Community Fund, we asked all our visitors to complete needs analysis questionnaires. Whether they visited simply to access pantry, whether they were regulars who attended every session or people who just popped in now and again to use the community café, we wanted to capture all opinions. It was imperative in completing this exercise that we ensured visitors knew that not all changes and suggestions would be practical to accommodate, but generally the theme of the answers was the same. The overriding opinion was that they wanted more of the same, with some tweaks and changes to the food pantry which were implemented within a couple of weeks. We also asked all our visitors if they wanted more involvement in the running and planning involved in Trust House. We were delighted that this resulted in another 5 Community Volunteers joining our PARTICIPATE programme across a number of services including kitchen, charity shop and food pantry. This allows not only hands on involvement in the days to day running of the centre, but also the chance to input into team meetings and wider conversations.

A questionnaire was also issued to volunteers ensuring that training gaps were highlighted and that anyone who felt they wanted more development or responsibility was accommodated.

We continue to work with other VSE groups within the borough, knowledge, and best practice sharing, as well as ensuring that the voices of the marginalised are heard to those who shape policy and services in the borough.

What has been particularly encouraging these past 12 months is the engagement and participation we have had from local residents in East Ward. We have had over 110 new pantry users between March 2024 and Feb 2025, 75% of these live in East Ward, meaning that we are right in the heart of the community that we serve. This engagement as well as open days that we have participated in and hosted have meant that we have much more of a local presence and are therefore better placed to get to know the needs of the community and act accordingly.



The differences Trust House is making (both big and small)

The case studies and quotes above give a good indication of some of the impact that Trust House has on people's lives and we capture these throughout the year, not only ensuring that voices are heard but that we are on the right track.

Here are some more voices to add to those already heard from:

Sue is a volunteer that started on the team right at the start of Trust House. She has been a regular volunteer and supporter of the charity.

"Coming to Trust House as a volunteer does so much for my mental health. I always say that I am supposed to be here helping other people, but actually coming once a week helps me more. I love speaking to all the different people who use the service and it's a joy to see people's lives improving and seeing positive outcomes. I've been here from the very start and I can't see me ever leaving."

Steve is a visitor who accesses our services at least twice a week.

"I never thought that I would need a place like Trust House, I didn't think it was for me at all. Although I used to come in now and again, I've recently become a more regular visitor. I come before I go to work and it's lovely to meet other people who are struggling like me. The team at Trust House have encouraged me to tackle a number of issues that I've been struggling with for ages. I've made friends with people I would never have thought I'd get on with too, it's a little community and I don't know what I'd do without it."

Andy is a Community Volunteer who has recently increased his hours.

"When I started volunteering at Trust House I was very shy and wouldn't really speak to anyone, but now I feel that I am getting more confident and can do things that I couldn't imagine doing before. I like the responsibility that I get in my role. I never thought I could do something like this, but you never know until you try."

Francesca is a Public Health practitioner who has worked with Trust House for a number of years. Here she shares some thoughts on the difference Trust House has made to the nutrition and food choices of our visitors

"Trust House have adapted their model to best suit the needs of the community and to ensure sustainability. I have observed how this activity continues to grow from strength to strength; with a keen focus on sourcing and sharing nutritious meals within a warm and welcoming environment and linking what is made in the café with provision in the pantry."



Helen Tomlinson is the Chief Officer of Bury VCFA, our local VSE infrastructure organisation.

“Trusthouse brings huge benefits to the residents and community of Bury. In recent years, the organisation has grown and developed to meet the changing needs of the local community and is a key contributor strategically to the work being delivered to tackle inequalities and poverty in the Borough. I have seen first-hand the incredible commitment and contribution of the Trusthouse volunteers led by Katie and the board of trustees.

In the current economic climate, the organisation is seeing increased complexity of need, particularly around homelessness, debt and the subsequent impact on health, and works collaboratively with partners to ensure individuals get the support they need. For example, working with Citizens Advice and social prescribers to enhance their offer.

The organisation has also worked hard to develop sustainability through fundraising, eg their now annual Christmas Fair, which in 2024, saw a range of local makers selling goods and so increasing social value in the Borough. In addition, Trusthouse has made links with local business who have provided goods and services pro-bono and created a brand new kitchen space which benefits all users.

As the Chief Officer of the Local Infrastructure Organisation for the VCSE sector in Bury, I’m incredibly proud to have Trusthouse as one of our key VCSE providers in the Borough and am committed to continuing to support the further growth and development of this vital service in Bury.”

Alison is our Community Support Worker, who has been part of the team for almost 5 years.

“I have been part of the Trust House family since it first opened, initially coming as a volunteer and then joining the team as a paid member of staff. There have been so many changes and developments over that time, always lead by what our visitors tell us and always subject to change if they prove not to be fit for purpose. Since we were awarded the National Lottery Community Fund, we have seen a shift in what we have been able to offer people, moving away from a place to tackle loneliness and isolation and into a service that is able to work with those in crisis to find and tackle barriers. This past year has seen rising numbers in both the food pantry and in the community café and it is great that we have never had to turn anyone away or limit our services. But the thing that has been most encouraging this year is the number of community volunteers that have joined the team, you can see the pride and sense of responsibility that they get from being part of the team and it is lovely to see.”



What we've learned

Some of the learning this year has come from where we haven't met projected targets or where we have had to change tack, as outlined above. These findings have allowed us to take stock and ensure that the services we offer are fit for purpose. We have also been able to share these findings with others, whether that is other food pantries in the borough, local authority representatives, other voluntary sector leaders or even university students looking at the role of the voluntary sector in tackling inequalities. These learnings have also been included in our strategic and operational plans to help us shape the service going forward.

One of the biggest findings from Trust House's time serving the community is that it is very difficult to predict several factors. Whether that be the number of people who will attend a session, the surplus stock you can expect for food pantry, the complexity of barriers and issues that visitors present with or how easy it will be to engage with outside agencies to get outcomes for visitors. This unpredictability is crucial to communicate with peers and partners as well as visitors, ensuring that we can continue to meet expectations without disillusionment creeping in.

As much as possible we try to convey this through peer networks, responding to requests to visit the centre from emerging groups or create a dialogue with decision makers.

How we're changing what we do

2024 has seen an increase in the number of people that use our services who are in crisis, whether that be because of domestic violence, housing issues, mental health or substance misuse, it is clear that we are seeing much more complex issues that we have in previous years.

The grant from the National Lottery Community Fund has meant that we have been able to divert resources to find ways to tackle these complex issues. Through training and development of volunteers, we have been able to devote more time to finding solutions, working with statutory agencies and creating better outcomes. As we come into the start of year two of our funding, we are working more closely with Bury Council to ensure that Trust House as an organisation has the right pathways to support people, as well as ensuring that whilst we focus on preventative work against the common issues that visitors face, we are still able to provide crisis support that is fit for purpose for those who need it most.

We want to be part of a community that is thriving and to achieve that Trust House must ensure that we respond to issues as they happen, not be afraid to change what we do and most importantly, that we give those who have traditionally been marginalised, a voice.



Finances

Jan 2024 – Dec 2024 Summary

Opening Balance	£1,744.01
Inc - Donation	£17,589.33
Inc - Pantry	£8,575.12
Inc - Unrestricted Grant	£750.00
Inc - Lottery Grant	£44,000.00
Inc - Grant Restricted	£3,250.00
Inc - Training	£500.00
Inc - Christmas Fayre	£1,021.15
TOTAL INCOME	£75,685.60
Exp - General Expenditure (Reimburse)	-£13,548.99
Exp - Wages	-£42,079.32
Exp - Pantry	-£7,370.09
Exp - Office	-£150.00
Exp - Training	-£95.00
Exp - Christmas Fayre	-£50.00
Exp - Christmas	-£1,750.00
Exp - Kitchen	-£1,024.99
Exp - Uniform	-£478.35
TOTAL EXPENDITURE	-£66,546.74

End Balance	£10,882.87
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Approved by the trustees

Allen Massey

CHAIR OF TRUSTEES

January 2025



Jan 2023 – Dec 2023 Summary

Inc - Donation	£20,450.00
Inc - Pantry	£7,573.13
Inc - Grant (Restricted)	£9,950.00
Inc - Grant (Unrestricted)	£6,750.00
Inc - Christmas Fayre	£1,287.56
TOTAL INCOME	£46,010.69
Exp - General Expenditure (Reimburse)	-£11,732.34
Exp - Wages	-£38,216.02
Exp - Pantry	-£4,419.96
Exp - Office	-£75.00
TOTAL EXPENDITURE	-£54,443.32
End Balance	£1,744.01

Approved by the trustees

Allen Massey

CHAIR OF TRUSTEES

16/01/2024

Trust House Bury - Accounts Jan24 - Dec24						
	Date	Description	Memo	Reconcile	Income	Expenditure
Starting balance					£1,744.01	
	02/01/2024	Income - Donation	Mulholland	R	£15.00	
	03/01/2024	Income - Grant (Unrestricted)	Sustain	R	£250.00	
	08/01/2024	Exp - Pantry	Fruit and Veg - A.Mass	R		-£114.00
	10/01/2024	Inc - Pantry	Pantry SumUp	R	£49.15	
	11/01/2024	Exp - Pantry	Emerge	R		-£102.03
	12/01/2024	Inc - Pantry	Pantry SumUp	R	£41.78	
	15/01/2024	Inc - donation	Eastham	R	£15.00	
	18/01/2024	Inc - Pantry	Pantry SumUp	R	£77.68	
	22/01/2024	Inc - Pantry	Pantry SumUp	R	£22.61	
	22/01/2024	Inc - donation	Kenyon	R	£150.00	
	22/01/2024	Exp - Pantry	Fruit and Veg - A.Mass	R		-£96.50
	22/01/2024	Exp - Pantry	Fruit and Veg - A.Mass	R		-£84.50
	24/01/2024	Inc - Pantry	Pantry SumUp	R	£56.42	
	24/01/2024	Exp - Office	Accountancy	R		-£75.00
	26/01/2024	Inc - Pantry	Pantry SumUp	R	£19.67	
		Inc - Donation			£180.00	
		Inc - Grant (Unrestricted)			£250.00	
		Inc - Pantry			£267.31	
					£697.31	
		Exp - Pantry				-£397.03
		Exp - Office				-£75.00
						-£472.03
		End Balance			£1,969.29	
FEBRUARY						
	01/02/2024	Inc - Donation	Mulholland	R	£15.00	
	01/02/2024	Inc - Pantry	Pantry SumUp	R	£38.64	
	02/02/2024	Inc - Grant (Restricted)	Bury VCFA	R	£2,000.00	
	05/02/2024	Inc - Income	Training Oasis	R	£500.00	
	05/02/2024	Exp - Pantry	Fruit and Veg - A.Mass	R		-£102.00
	06/02/2024	Exp - Expenses	General Expenditure (F R			-£129.07
	06/02/2024	Exp - Pantry	Fruit and Veg - A.Mass	R		-£68.00
	06/02/2024	Exp - Expenses	General Expenditure (F R			-£857.28
	07/02/2024	Inc - Pantry	Pantry SumUp	R	£82.09	
	08/02/2024	Exp - Expenses	General Expenditure (F R			-£224.32
	09/02/2024	Inc - Pantry	Pantry SumUp	R	£20.16	
	12/02/2024	Exp - Pantry	Fruit and Veg - A.Mass	R		-£105.50
	12/02/2024	Exp - Pantry	Emerge	R		-£169.90
	14/02/2024	Inc - Pantry	Pantry SumUp	R	£55.16	
	15/02/2024	Inc - Donation	Eastham	R	£15.00	
	16/02/2024	Inc - Donation	Kenyon	R	£160.00	
	19/02/2024	Inc - Pantry	Pantry SumUp	R	£53.20	
	20/02/2024	Inc - Pantry	Cash	R	£225.00	
	20/02/2024	Exp - Expenses	General Expenditure (F R			-£233.34
	27/02/2024	Inc - Donation	N. Frith	R	£136.74	
	27/02/2024	Exp - Pantry	Fruit and Veg - A.Mass	R		-£113.00
	28/02/2024	Inc - Pantry	Pantry SumUp	R	£31.95	
	29/02/2024	Inc - Donation	Haroon	R	£175.00	
		Inc - Donation			£501.74	
		Inc - Grant (Restricted)			£2,000.00	
		Inc - Pantry			£506.20	
		Inc - Training			£500.00	
					£3,507.94	
		Exp - Pantry				-£558.40
		Exp - General Expenditure (Reimburse)				-£1,444.01
						-£2,002.41
		End Balance			£3,474.82	
MARCH						
	01/03/2024	Inc - Donation	Mulholland	R	£15.00	
	01/03/2024	Inc - Donation	L Smith	R	£259.11	

01/03/2024	Exp - Expenses	General Expenditure (F R		-£110.01
05/03/2024	Inc - Pantry	Cash	£400.00	
06/03/2024	Exp - Pantry	Fruit and Veg - A.Mass		-£102.00
06/03/2024	Inc - Pantry	SumUp	£46.21	
07/03/2024	Exp - Pantry	Emerge		-£142.57
08/03/2024	Inc - Grant Restricted	Lottery	£22,000.00	
08/03/2024	Inc - Pantry	Pantry SumUp	£32.93	
08/03/2024	Exp - Pantry	InKind		-£57.24
12/03/2024	Exp - Wages	Cm and CSW		-£3,222.52
12/03/2024	Exp - Wages	Cm and CSW		-£3,222.52
12/03/2024	Exp - Expenses	General Expenditure (F R		-£144.47
13/03/2024	Inc - Pantry	Pantry SumUp	£53.77	
13/03/2024	Exp - Uniform	Clothes to Order		-£363.15
13/03/2024	Exp - Expenses	General Expenditure (F R		-£322.20
15/03/2024	Inc - Donation	Eastham	£15.00	
18/03/2024	Inc - Pantry	Pantry SumUp	£40.14	
20/03/2024	Inc - Donation	Haveron	£200.00	
20/03/2024	Inc - Pantry	Pantry SumUp	£53.09	
20/03/2024	Exp - Pantry	Fruit and Veg - A.Mass		-£97.30
22/03/2024	Inc - Pantry	Pantry SumUp	£32.93	
25/03/2024	Inc - Donation	Kenyon	£160.00	
26/03/2024	Inc - Income	Cash	£371.00	
26/03/2024	Exp - Wages	Cm and CSW		-£3,222.52
26/03/2024	Exp - Pantry	Fruit and Veg - A.Mass		-£71.50
27/03/2024	Inc - Pantry	Pantry SumUp	£27.53	
27/03/2024	Exp - Expenses	General Expenditure (F R		-£720.69

Inc - Donation	£649.11
Inc - Lottery Grant (Restricted)	£22,000.00
Inc - Pantry	£1,057.60
	£23,706.71

Exp - Pantry	-£470.61
Exp - General Expenditure (Reimburse)	-£1,297.37
Exp - Wages	-£9,667.56
Exp - Uniform	-£363.15

-£11,798.69

End Balance	£15,382.84
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APRIL

02/04/2024	Income - Donation	Mulholland	R	£15.00	
03/04/2024	Income - Pantry	Pantry SumUp	R	£58.50	
10/04/2024	Income - Pantry	Pantry SumUp	R	£25.56	
11/04/2024	Exp - Expenses	General Expenditure (F R		-£102.69	
11/04/2024	Exp - Pantry	Fruit and Veg - A Mass	R	-£98.00	
11/04/2024	Exp - Pantry	Emerge	R	-£157.22	
12/04/2024	Income - Pantry	Pantry SumUp	R	£13.76	
15/04/2024	Inc - Donation	Eastham	R	£15.00	
16/04/2024	Exp - Pantry	Fruit and Veg - A Mass	R	-£72.00	
17/04/2024	Income - Pantry	Pantry SumUp	R	£40.80	
17/04/2024	Exp - Uniform	Clothes to Order	R	-£115.20	
18/04/2024	Inc - Donation	Kenyon	R	£160.00	
19/04/2024	Inc - Pantry	Pantry SumUp	R	£11.80	
23/04/2024	Inc - Donation	MCC	R	£10,000.00	
23/04/2024	Exp - Pantry	Fruit and Veg - A Mass	R	-£100.50	
24/04/2024	Inc - Pantry	Pantry SumUp	R	£30.97	
26/04/2024	Inc - Pantry	Pantry SumUp	R	£30.48	
30/04/2024	Exp - wages	CM & CSW	R	-£3,699.55	
30/04/2024	Exp - Pantry	Fruit and Veg - A Mass	R	-£93.50	
30/04/2024	Exp - Expenses	General Expenditure (F R		-£686.13	

Inc - Donation	£10,190.00
Inc - Pantry	£211.87
	£10,401.87

Exp - Pantry	-£521.22
Exp - General Expenditure (Reimburse)	-£788.82
Exp - Wages	-£3,699.55
Exp - Uniform	-£115.20
	-£5,124.79

End Balance **£20,659.92**

MAY

01/05/2024 Inc - Pantry	Pantry SumUp	R	£78.25	
01/05/2024 Inc - Donation	Mulholland	R	£15.00	
07/05/2024 Inc - Pantry	Cash	R	£351.00	
07/05/2024 Exp - Expenses	General Expenditure (F R			-£100.87
08/05/2024 Inc - Pantry	Pantry SumUp	R	£32.43	
08/05/2024 Exp - Pantry	Fruit and Veg - A Massi R			-£99.00
10/05/2024 Inc - Pantry	Pantry SumUp	R	£33.14	
10/05/2024 Exp - Pantry	Emerge	R		-£189.15
13/05/2024 Exp - Expenses	General Expenditure (F R			-£319.00
14/05/2024 Exp - Pantry	Fruit and Veg - A Massi R			-£72.00
15/05/2024 Inc - Pantry	Pantry SumUp	R	£25.26	
15/05/2024 Income - Donation	Eastham	R	£15.00	
17/05/2024 Inc - Pantry	Pantry SumUp	R	£34.41	
17/05/2024 Income - Donation	Kenyon	R	£160.00	
21/05/2024 Exp - Pantry	Fruit and Veg - A Massi R			-£164.00
22/05/2024 Inc - Pantry	Pantry SumUp	R	£58.51	
23/05/2024 Exp - Expenses	General Expenditure (F R			-£902.39
24/05/2024 Inc - Pantry	Pantry SumUp	R	£2.95	
24/05/2024 Exp - Expenses	General Expenditure (F R			-£244.55
28/05/2024 Inc - Donation	Soil Association	R	£250.00	
28/05/2024 Exp - wages	CM & CSW	R		-£3,699.55
28/05/2024 Exp - Training	First Aid	R		-£95.00
28/05/2024 Exp - Pantry	Fruit and Veg - A Massi R			-£109.00
29/05/2024 Inc - Pantry	Pantry SumUp	R	£4.92	
29/05/2024 Inc - Pantry	Pantry SumUp	R	£16.72	
31/05/2024 Inc - Pantry	Pantry SumUp	R	£11.31	

Inc - Donation £440.00

Inc - Pantry £648.90

£1,088.90

Exp - Pantry -£633.15

Exp - General Expenditure (Reimburse) -£1,566.81

Exp - Wages -£3,699.55

Exp - Training -£95.00

-£5,994.51

End Balance **£15,754.31**

JUNE

03/06/2024 Inc - Donation	Mulholland	R	£15.00	
04/06/2024 Exp - Expenses	General Expenditure (F R			-£242.73
04/06/2024 Exp - Pantry	Fruit and Veg - A Massi R			-£71.00
05/06/2024 Inc - Pantry	Pantry SumUp	R	£35.39	
06-Jun Inc - Grant (unrestricted)	Autoglass	R	£500.00	
07/06/2024 Inc - Pantry	Pantry SumUp	R	£22.61	
07/06/2024 Inc - Grant (Restricted)	Onward Homes	R	£1,000.00	
10/06/2024 Inc - Pantry	Cash	R	£301.00	
11/06/2024 Exp - Pantry	Fruit and Veg - A Massi R			-£111.20
11/06/2024 Exp - Pantry	Emerge	R		-£85.49
12-Jun Inc - Pantry	Pantry SumUp	R	£60.06	
14/06/2024 Inc - Pantry	Pantry SumUp	R	£37.84	
17/06/2024 Inc - Donation	JustGiving	R	£126.73	
17/06/2024 Inc - Donation	Bounceback Food	R	£485.00	
17/06/2024 Inc - Donation	Eastham	R	£15.00	
17/06/2024 Exp - Pantry	Fruit and Veg - A Massi R			-£94.00

19/06/2024	Inc - Pantry	Pantry SumUp	R	£75.01	
21/06/2024	Inc - Pantry	Pantry SumUp	R	£10.12	
24/06/2024	Inc - Donation	Kenyon	R	£160.00	
24/06/2024	Inc - Donation	JustGiving	R	£58.66	
24/06/2024	Exp - Pantry	Fruit and Veg - A Mass	R		-£112.00
25/06/2024	Exp - wages	CM & CSW	R		-£3,699.55
26/06/2024	Inc - Pantry	Pantry SumUp	R	£53.09	
26/06/2024	Inc - Pantry	Cash	R	£315.00	
28/06/2024	Inc - Pantry	Pantry SumUp	R	£9.64	
28/06/2024	Exp - Pantry	InKind	R		-£51.11
28/06/2024	Exp - Expenses	General Expenditure (F R			-£766.59

Inc - Donation	£860.39
Inc - Pantry	£919.76
Inc - Grant (Restricted)	£1,000.00
Inc - Grant (Unrestricted)	£500.00

£3,280.15

Exp - Pantry	-£524.80
Exp - General Expenditure (Reimburse)	-£1,009.32
Exp - Wages	-£3,699.55
	-£5,233.67

End Balance **£13,800.79**

JULY

01/07/2024	Inc - Donation	Mulholland	R	£15.00	
02/07/2024	Exp - Pantry	Fruit and veg - A Mass	R		-£137.50
03/07/2024	Inc - Pantry	Pantry SumUp	R	£68.82	
03/07/2024	Exp - Expenses	General Expenditure (F R			-£81.71
08/07/2024	Exp - Pantry	Fruit and veg - A Mass	R		-£99.30
10/07/2024	Exp - Pantry	Emerge	R		-£187.68
11/07/2024	Inc - Pantry	Pantry SumUp	R	£52.80	
12/07/2024	Inc - Pantry	Pantry SumUp	R	£15.44	
12/07/2024	Exp - Expenses	General Expenditure (F R			-£608.44
15/07/2024	Inc - Donation	Eastham	R	£15.00	
16/07/2024	Exp - Pantry	Fruit and veg - A Mass	R		-£101.50
17/07/2024	Inc - Pantry	Pantry SumUp	R	£62.95	
18/07/2024	Exp - Kitchen	Product Care	R		-£844.99
19/07/2024	Inc - Pantry	Pantry SumUp	R	£21.62	
23/07/2024	Inc - Pantry	Cash	R	£305.00	
25/07/2024	Inc - Pantry	Pantry SumUp	R	£61.53	
26/07/2024	Inc - Pantry	Pantry SumUp	R	£8.11	
26/07/2024	Exp - Pantry	Fruit and veg - A Mass	R		-£129.00
29/07/2024	Inc - Donation	JustGiving	R	£48.85	
30/07/2024	Exp - wages	CM & CSW	R		-£3,699.55
30/07/2024	Exp - Pantry	Fruit and veg - A Mass	R		-£67.30
31/07/2024	Inc - Pantry	Pantry SumUp	R	£17.90	
31/07/2024	Exp - Expenses	General Expenditure (F R			-£757.55

Inc - Donation	£78.85
Inc - Pantry	£614.17
	£693.02

Exp - Pantry	-£722.28
Exp - General Expenditure (Reimburse)	-£1,447.70
Exp - Wages	-£3,699.55
Exp - Kitchen	-£844.99
	-£6,714.52

End Balance **£7,779.29**

AUGUST

01/08/2024	Inc - Donation	Mulholland	R	£15.00	
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01/08/2024	Exp - Expenses	General Expenditure (F R		-£134.13
01/08/2024	Exp - Expenses	Freezer Disposal	R	-£180.00
02/08/2024	Inc - Pantry	Pantry SumUp	R	£39.53
13/08/2024	Inc - Pantry	Cash	R	£355.00
15/08/2024	Inc - Donation	Eastham	R	£15.00
16/08/2024	Inc - Donation	Kenyon	R	£160.00
20/08/2024	Exp - Pantry	Fruit & veg - A Massey	R	-£118.00
21/08/2024	Exp - Pantry	Emerge	R	-£231.45
22/08/2024	Inc - Pantry	Pantry SumUp	R	£35.10
22/08/2024	Exp - Expenses	General Expenditure (F R		-£71.58
27/08/2024	Inc - Donation	JustGiving	R	£97.60
27/08/2024	Exp - Pantry	Fruit & veg - A Massey	R	-£76.00
28/08/2024	Inc - Pantry	Pantry SumUp	R	£22.62
28/08/2024	Exp - wages	CM & CSW	R	-£3,699.55
30/08/2024	Inc - Pantry	Pantry SumUp	R	£14.74
30/08/2024	Exp - Expenses	General Expenditure (F R		-£526.51
				-£5,037.22
	Inc - Donation			£287.60
	Inc - Pantry			£466.99
				£754.59
	Exp - Pantry			-£425.45
	Exp - General Expenditure (Reimburse)			-£732.22
	Exp - Wages			-£3,699.55
	Exp - Kitchen			-£180.00
				-£5,037.22

End Balance

£3,496.66

SEPTEMBER

02/09/2024	Inc - Donation	Mulholland	R	£15.00
02/09/2024	Exp - Pantry	Fruit & veg - A Massey	R	-£79.50
05/09/2024	Inc - Pantry	Pantry SumUp	R	£106.75
06/09/2024	Inc - Pantry	Pantry SumUp	R	£23.10
06/09/2024	Exp - Pantry	Emerge	R	-£67.78
09/09/2024	Exp - Pantry	Fruit & veg - A Massey	R	-£80.00
10/09/2024	Inc - Donation	JustGiving	R	£126.03
11/09/2024	Inc - Pantry	Pantry SumUp	R	£41.29
12/09/2024	Exp - Pantry	Emerge	R	-£67.78
13/09/2024	Inc - Grant Restricted	Lottery	R	£22,000.00
16/09/2024	Exp - Pantry	Emerge (Reimburse)	R	£67.78
16/09/2024	Inc - Donation	Eastham	R	£15.00
17/09/2024	Inc - Donation	JustGiving	R	£72.37
17/09/2024	Inc - Pantry	Cash	R	£380.00
17/09/2024	Exp - Pantry	Fruit & veg - A Massey	R	-£179.00
18/09/2024	Inc - Pantry	Pantry SumUp	R	£48.86
19/09/2024	Inc - Donation	Kenyon	R	£160.00
19/09/2024	Exp - Pantry	Freezer MCC reimburse	R	-£936.00
23/09/2024	Inc - Donation	JustGiving	R	£318.30
23/09/2024	Inc - Pantry	Pantry SumUp	R	£25.55
24/09/2024	Inc - Pantry	Pantry SumUp	R	£3.93
24/09/2024	Inc - Donation	Cheque	R	£200.00
25/09/2024	Inc - Pantry	Pantry SumUp	R	£53.48
27/09/2024	Inc - Pantry	Pantry SumUp	R	£19.17
30/09/2024	Inc - Pantry	Cash	R	£384.00
	Inc - Donation			£906.70
	Inc - Pantry			£1,153.91
	Inc - Lottery Grant (Restricted)			£22,000.00
				£24,060.61
	Exp - Pantry			-£1,410.06
	Exp - General Expenditure (Reimburse)			£0.00

Exp - Wages £0.00
-£1,410.06

End Balance **£26,147.21**

OCTOBER

01/10/2024	Inc - Donation	Mulholland	R	£15.00	
01/10/2024	Exp - wages (Sept)	CM & CSW	R		-£3,436.86
01/10/2024	Exp - Expenses	General Expenditure (F R			-£1,168.35
03/10/2024	Inc - Pantry	Pantry SumUp	R	£58.99	
04/10/2024	Inc - Pantry	Pantry SumUp	R	£49.65	
08/10/2024	Exp - Expenses	General Expenditure (F R			-£129.23
08/10/2024	Exp - Pantry	Fruit & veg - A Massey R			-£58.40
09/10/2024	Inc - Pantry	Pantry SumUp	R	£55.25	
10/10/2024	Inc - Donation	Sokol	R	£320.00	
10/10/2024	Exp - Pantry	Emerge	R		-£148.08
11/10/2024	Inc - Pantry	Pantry SumUp	R	£18.18	
11/10/2024	Exp - Office	Accountants	R		-£75.00
15/10/2024	Inc - Donation	Eastham	R	£15.00	
16/10/2024	Inc - Pantry	Pantry SumUp	R	£70.97	
18/10/2024	Inc - Pantry	Pantry SumUp	R	£38.34	
18/10/2024	Exp - Pantry	Fruit & veg - A Massey R			-£117.50
21/10/2024	Inc - Donation	Kenyon	R	£160.00	
23/10/2024	Inc - Pantry	Pantry SumUp	R	£98.81	
23/10/2024	Exp - Pantry	Fruit & veg - A Massey R			-£96.00
25/10/2024	Inc - Pantry	Pantry SumUp	R	£2.95	
29/10/2024	Exp - wages	CM & CSW	R		-£3,436.86
29/10/2024	Exp - Pantry	Fruit & veg - A Massey R			-£71.50
30/10/2024	Inc - Pantry	Pantry SumUp	R	£47.48	
30/10/2024	Inc - Pantry	Cash	R	£290.00	
31/10/2024	Exp - Expenses	General Expenditure (F R			-£152.45
31/10/2024	Exp - Expenses	General Expenditure (F R			-£674.53

Inc - Donation £510.00
 Inc - Pantry £730.62

£1,240.62

Exp - Pantry -£491.48
 Exp - General Expenditure (Reimburse) -£2,124.56
 Exp - Wages -£6,873.72
 Exp - Office -£75.00

-£9,564.76

End Balance **£17,823.07**

NOVEMBER

01/11/2024	Inc - Donation	Mulholland	R	£15.00	
01/11/2024	Inc - Pantry	Pantry SumUp	R	£22.62	
04/11/2024	Exp - Pantry	Fruit & veg - A Massey R			-£112.00
05/11/2024	Inc - Pantry	Pantry SumUp	R	£58.99	
06/11/2024	Inc - Pantry	Pantry SumUp	R	£81.01	
11/11/2024	Inc - Pantry	Pantry SumUp	R	£51.02	
11/11/2024	Exp - Pantry	Fruit & veg - A Massey R			-£86.00
12/11/2024	Exp - Christmas Fayre	Facepainter	R		-£50.00
12/11/2024	Exp - Pantry	Emerge	R		-£203.92
13/11/2024	Inc - Pantry	Pantry SumUp	R	£94.46	
15/11/2024	Inc - Donation	Eastham	R	£15.00	
15/11/2024	Inc - Pantry	Pantry SumUp	R	£81.98	
19/11/2024	Inc - Pantry	Cash	R	£414.00	
20/11/2024	Inc - Pantry	Pantry SumUp	R	£36.86	
21/11/2024	Inc - Restricted Grant	Volunteer Grant	R	£250.00	
22/11/2024	Inc - Pantry	Pantry SumUp	R	£26.54	
22/11/2024	Exp - Pantry	Fruit & veg - A Massey R			-£59.50

25/11/2024	Inc - Donation	Kenyon	R	£210.00	
26/11/2024	Exp - wages	CM & CSW	R		-£3,436.86
26/11/2024	Inc - Pantry	Fruit & veg - A Massey	R		-£48.00
27/11/2024	Inc - Pantry	Pantry SumUp	R	£71.76	
29/11/2024	Inc - Pantry	Pantry SumUp	R	£35.90	
					-£3,996.28
	Inc - Grant Restricted			£250.00	
	Inc - Pantry			£975.14	
	Inc - Donation			£240.00	
				£1,465.14	
	Exp - Pantry				-£509.42
	Exp - Wages				-£3,436.86
	Exp - Christmas Fayre				-£50.00
					-£3,996.28
	End Balance			£15,291.93	

DECEMBER

02/12/2024	Inc - Donation	Mulholland	R	£15.00	
02/12/2024	Inc - Christmas Fayre	Card	R	£108.15	
02/12/2024	Inc - Christmas Fayre	Cash	R	£583.00	
03/12/2024	Inc - Pantry	Pantry SumUp	R	£13.76	
03/12/2024	Exp - Expenses	General Expenditure (F R			-£233.92
03/12/2024	Exp - Pantry	Fruit & veg - A Massey	R		-£106.60
03/12/2024	Exp - Expenses	General Expenditure (F R			-£1,034.37
04/12/2024	Inc - Pantry	Pantry SumUp	R	£41.98	
06/12/2024	Inc - Pantry	Pantry SumUp	R	£21.14	
09/12/2024	Inc - Christmas Fayre	Cash	R	£80.00	
10/12/2024	Inc - Christmas Fayre	Cash	R	£250.00	
10/12/2024	Exp - Pantry	Fruit & veg - A Massey	R		-£141.00
11/12/2024	Inc - Pantry	Pantry SumUp	R	£50.63	
11/12/2024	Exp - Christmas	Aldi Vouchers	R		-£1,750.00
11/12/2024	Exp - Pantry	Emerge	R		-£273.99
13/12/2024	Inc - Pantry	Pantry SumUp	R	£50.14	
16/12/2024	Inc - Donation	Eastham	R	£15.00	
17/12/2024	Inc - Donation	Crowdfunder	R	£881.70	
19/12/2024	Exp - Expenses	General Expenditure (F R			-£246.82
19/12/2024	Exp - Expenses	General Expenditure (F R			-£1,623.07
19/12/2024	Exp - Pantry	Fruit & veg - A Massey	R		-£184.60
23/12/2024	Inc - Donation	Crowdfunder	R	£1,405.00	
23/12/2024	Inc - Donation	Crowdfunder	R	£160.00	
24/12/2024	Inc - Pantry	Cash and Cheque	R	£845.00	
27/12/2024	Inc - Donation	Crowdfunder	R	£24.18	
30/12/2024	Exp - wages	CM & CSW	R		-£3,603.43
31/12/2024	Inc - Donation	Crowdfunder	R	£244.06	
	Inc - Pantry			£1,022.65	
	Inc - Donation			£2,744.94	
	Inc - Christmas Fayre			£1,021.15	
				£4,788.74	
	Exp - Pantry				-£706.19
	Exp - Wages				-£3,603.43
	Exp - Christmas				-£1,750.00
	Exp - General Exp				-£3,138.18
					-£9,197.80
	End Balance			£10,882.87	

2024 SUMMARY

Opening Balance	£1,744.01
Inc - Donation	£17,589.33
Inc - Pantry	£8,575.12
Inc - Unrestricted Grant	£750.00
Inc - Lottery Grant	£44,000.00
Inc - Grant Restricted	£3,250.00
Inc - Training	£500.00
Inc - Christmas Fayre	£1,021.15
TOTAL INCOME	£75,685.60
Exp - General Expenditure (Reimburse)	-£13,548.99
Exp - Wages	-£42,079.32
Exp - Pantry	-£7,370.09
Exp - Office	-£150.00
Exp - Training	-£95.00
Exp - Christmas Fayre	-£50.00
Exp - Christmas	-£1,750.00
Exp - Kitchen	-£1,024.99
Exp - Uniform	-£478.35
TOTAL EXPENDITURE	-£66,546.74
End Balance	£10,882.87

TRUST HOUSE

ACCOUNTS

FOR THE YEAR ENDED

31 DECEMBER 2024

**METCALFES
ACCOUNTANTS
3 ST MARY'S PLACE
BURY
BL9 0DZ**

TRUST HOUSE
INDEPENDENT EXAMINER'S REPORT

In accordance with your instructions we have prepared without audit the accounts for the year ended 31 December 2024 from your books and records and from the information and explanations supplied to us.


.....

metcalfes
Chartered Certified Accountants
3 St Mary's Place
Bury
BL9 0DZ

Metcalfes
3 St Mary's Place
Bury
Lancashire
BL9 0DZ

14 October 2025

TRUST HOUSE
INCOME AND EXPENDITURE ACCOUNT
FOR THE YEAR ENDED 31 DECEMBER 2024

	£	£
Income		
Income		27,686
Lottery grant		44,000
Other grants		4,000

		75,686
 Expenditure		
Accountancy Fees	150	
Insurance	208	
Miscellaneous outgoings	1,800	
General expenses	21,014	
Wages	39,777	
Employers National Insurance	1,928	
Pension contributions	167	
Repairs and renewals	1,503	

		66,547

Net Profit for the year		9,139
		=====

BALANCE SHEET AS AT 31 DECEMBER 2024

Assets	
Bank Current Account	10,883
	=====
 Equity	
Bank current account – opening balance	1,744
Net Profit for the year	9,139

	10,883
	=====

TRUST HOUSE BURY

England & Wales - Charity number 1199709

Accounts



Trust House Bury



Annual Report for 2022 – 2023 (Financial Year
End 31st December 2023)



Contents

1. Title Page
2. Contents
3. Charity Information and Key Personnel
4. Objectives – Mission, Vision, Values and 4 Tiers of Support
5. Activities – breakdown of the services on offer
6. 2023 Achievements
7. 2024 Plans and Targets
8. Financials
9. Financials



Trust House Bury

Report of the Trustees Year End 31st December 2023

Information

Charity Name Trust House Bury (working name Trust House Whitefield)

Charity Type and Number CIO Registered Charity 1199709

Address Metro Christian Centre
Parkhills Road, Bury
BL9 9AU

Trustees Allen Massey (Chair)
Tristan Sherwin
Samuel Trevor Mulholland
John Rothwell

Key Personnel Katie Jenkinson (CEO and Centre Manager)
Alison Murphy (Community Support Worker)

Financials Prepared by LWS Accountancy Services



Trust House Bury

Trust House is a community centre, open to all, offering free support, advice, and guidance to those in need. We have a real heart for people and want to see significant change in the lives of people in and around Bury. Trust House is a safe place to go for food, company, or help.

Mission

Our **MISSION** is to transform local communities, by building relationships and breaking down barriers.

Vision

Our **VISION** is to see real and long-lasting change in the lives of those in need.

Values

We care – we believe that every individual matters and should be given the chance to reach their full potential.

We listen – we tailor our support and advice to each individual, allowing them to be a big part of their own journey.

We act – we work with individuals to put plans into actions, offering practical support within the community.

Four Tiers of Support

These four tiers form the backbone of what the Trust House stands for, which essentially focuses on meeting individual needs in the community.

Provide:

basic support, crisis support and emergency provision.

Promote:

self-sufficiency for community members.

Prepare:

individuals to re-enter the wider community.

Participate:

encourage participation in the community through volunteering and paid employment as appropriate.



Activities

Community Café – this runs four times a week during our opening hours. Monday, Tuesday, Thursday and Friday 10am until 2pm. The community café serves breakfast and lunch with a hot meal being served at lunchtime. We aim to provide nutritious and balanced meals that are easy to replicate at home for visitors. We also offer alternatives for special dietary requirements. This is free at the point of use for all visitors. Over the past 2 years, we have found that our community café is catering for more visitors, as the cost-of-living crisis continues to deepen and social isolation also continues to increase. This provision is a great way for people to start to access our services and it is where volunteers have an opportunity to get to know visitors and uncover barriers.

Food Pantry – our food pantry operates twice weekly at present on Tuesdays and Thursdays between 10am and 12.30pm. With a range of tinned, dried and fresh food items, we aim to bring dignity and choice to food aid. We are always working to find new ways to make our food pantry more sustainable and work with Fareshare, local supermarkets and individual donors to ensure that our offer is varied as well as reducing food waste as much as possible. Although we do not operate on a referral basis, we do work closely with several statutory organisations, who know that they can signpost individual who are struggling within the borough to this service.

Advice and Guidance – for many of the people who access our services, Advice and Guidance is critical. Services across the borough are stretched which means that we often get referrals from third parties or other small charities to assist individuals with a variety of issues. With no set time restrictions for appointments, we operate on a drop-in basis, which has worked for us for the past 4 years, we have found that appointments are often missed if a time is set. We understand that as a third sector organisation we are well placed to build relationships with people in an informal setting, which then allows us to tackle barriers and issues in partnership with those facing difficulties. However, we also understand that there are times that more specialist knowledge is required and that is when we would signpost, with a view to supporting visitors to access support and any follow up required.

Wellbeing – Following on from closures across the borough during the Covid pandemic, we were asked by several of our visitors to provide more wellbeing support in the form of classroom-based sessions. The feedback from the sessions run in 2020/2021 was very positive and those taking part reported a marked improvement in their mental health, as well as a stronger sense of community and belonging. We currently offer two short wellbeing sessions a week on Mondays and Fridays 10.30am – 12noon, these comprise classroom learning and practical sessions and are run with the Centre Manager and volunteers with lived experience.



Achievements for 2023

Total visits 3797 throughout the year, with 240 individuals through the door. Whilst some people only find themselves having to visit Trust House once for an emergency food parcel or for some advice and guidance, many of our visitors are regulars who come each day. We love getting to know them and working together to find ways to tackle challenges and barriers. All are welcome.

2158 food pantries – including around 100 emergency food parcels. Although we work on a food pantry model, we still provide food parcels for those that cannot afford our small fee. As well as helping our visitors to make good food choices, the pantry also offers a loyalty scheme, where the 6th shop is free!!!

2957 hot meals served, as well as countless teas and coffees and slices of toast. Alison and the team of kitchen volunteers work tirelessly to provide hot healthy meals that are easy to replicate at home! This year the kitchen has been busier than ever and we love to share a meal together.

356 visits for Advice and Guidance. This year we have seen a 20% increase on demand for advice and guidance, with many people looking for support with benefits advice, completing PIP forms and debt support.

2023 has seen us undertake some great **collaborative work**. We have continued to enjoy a great relationship with Bury Council who have supported us and allowed us to feed into their anti poverty strategy. We have also worked with the East Lancashire Wildlife Trust and enjoyed a great day out at Phillips Park. Katie has been working with the Centre for Social Justice and Greater Manchester Poverty Action to influence change and put our say forward to decision makers and we have also really enjoyed working with Soil Association and Sustain – looking at sustainable models of food aid in the borough and across the UK.



2024 plans

Financial Stability

Trust House is currently in the process of applying for National Lottery Reaching Communities funding, which would offer funding for 3 years. We are now in stage 2 and hope to hear by the end of January. This funding would allow us to continue to operate all the current services that we offer as well as providing financial stability. In the meantime, we are relying on small grants and donations. This is not sustainable and so we will revisit this following the lottery decision.

Expansion

With additional funding Trust House would be looking to increase services by training an existing team member to be able to provide Advice, Support and Guidance. We would also be looking to increase the number of trustees and volunteers to ensure that we could accommodate more visitors. We would also be looking to increase sustainability of the food pantry, by sourcing surplus food and schemes to provide new stock.

Targets

2024 should ideally see the following targets being met:

Food Pantry 45-50 visitors per week will benefit from the food pantry with 80% reporting an increase in their ability to budget better in subsequent months with this support

Community Café 90 meals per week

Advice & Guidance 430 instances for IAG support will be provided per year

Wellbeing 20 visitors accessing wellbeing session a week

Work with VCFA to develop: Sustainability strategy, Reserves Policy & Improve strategic direction

Funding Goals

Kitchen Refurb – Look to attract funding or in-kind donation in order to refurb the current kitchen, ensuring that hygiene standards are met, as well as ensuring that it is fit for purpose.

Minibus – find funding for a suitable vehicle to ensure continuity of service for our Whitefield visitors.



Finances

Jan 2023 – Dec 2023 Summary

Inc - Donation	£20,450.00
Inc - Pantry	£7,573.13
Inc - Grant (Restricted)	£9,950.00
Inc - Grant (Unrestricted)	£6,750.00
Inc - Christmas Fayre	£1,287.56
TOTAL INCOME	£46,010.69
Exp - General Expenditure (Reimburse)	-£11,732.34
Exp - Wages	-£38,216.02
Exp - Pantry	-£4,419.96
Exp - Office	-£75.00
TOTAL EXPENDITURE	-£54,443.32
End Balance	£1,744.01

Approved by the trustees

Allen Massey

CHAIR OF TRUSTEES

On 16th January 2024



July 2022 – Dec 2022 Summary

Inc - Donation	£7,195.43
Inc - Pantry	£1,654.89
Inc - Grant (Restricted)	£750.00
Inc - Grant (Unrestricted)	£1,617.52
Inc - Christmas Fayre	£1,683.83

TOTAL INCOME **£12,901.67**

Exp - General Expenditure (Reimburse)	-£4,185.16
Exp - Wages	-£19,110.20
Exp - Pantry	-£2,303.20
Exp - Equipment	-£1,766.51
Exp - Wellbeing	-£470.00

TOTAL EXPENDITURE **-£27,835.07**

End Balance **£10,176.64**

Finance Notes

Finances show income and expenditure in detail from time that Trust House got charitable status. Prior to this finances were managed as part of the church as a whole.



Trust House Bury



Management Accounts July 2021 –
December 2023



Finances

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Approved by the trustees

Allen Massey

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On 16th January 2024



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TRUST HOUSE

ACCOUNTS

FOR THE PERIOD FROM

19TH JULY 2022 TO 31ST DECEMBER 2023

LWS ACCOUNTANCY SERVICES

25 FRECKLETON DRIVE
BURY
LANCS
BL8 2JA

TRUST HOUSE
ACCOUNTANTS REPORT

In accordance with your instructions we have prepared without audit the accounts for the period from 19th July 2022 to 31st December 2023 from your books and records and from the information and explanations supplied to us.

25 Freckleton Drive
Bury
Lancs
BL8 2JA

LWS ACCOUNTANCY SERVICES

TRUST HOUSE

INCOME & EXPENDITURE ACCOUNT

FOR THE PERIOD FROM 19TH JULY 2022 TO 31ST DECEMBER 2023

INCOME

DESIGNATED INCOME	54635.99
OTHER INCOME	<u>4276.37</u>
	58912.36

EXPENDITURE

ACCOUNTANCY FEES	150.00	
INSURANCE	311.76	
MISC OUTGOINGS	1767.91	
STAFF EXPENSES	72847.02	
OTHER EXPENSES	<u>7276.70</u>	
		<u>82353.39</u>
NET (LOSS) FOR THE YEAR		<u>(23441.03)</u>

BALANCE SHEET AS AT 31ST DECEMBER 2023

ASSETS

BANK CURRENT A/C	1744.01
ACCRUAL	<u>75-00</u>
	<u>1669.01</u>

EQUITY

BANK CURRENT A/C, OPENING BALANCE	25110.04
NET (LOSS) FOR THE YEAR	<u>(23441.03)</u>
	<u>1669.01</u>