

LOVE GLASTONBURY

TRUSTEES ANNUAL REPORT
2024



TRUSTEES INTRODUCTION

With great pleasure, we welcome you to Love Glastonbury's 2024 Trustees Annual Report.

We are a registered charity located in Glastonbury, Somerset, and our mission is to alleviate food poverty and reduce the environmental impact of food waste locally. Our work is more important now than ever before, as the cost of living crisis continues to put a strain on many local peoples' finances.

Over the past year, Love Glastonbury has continued to provide essential services to our community through our Community Pantry and Community Fridge. Both services are free to access and provide food for local people in need, whilst simultaneously reducing the impact of food overproduction on our natural environment.

We are proud to have positively impacted the lives of so many individuals and families in our area this year. None of this would be possible without the support of our dedicated team of volunteers and the generosity of our donors and supporters. We are extremely grateful for the time, effort, and resources contributed to Love Glastonbury over the past year.

This year we have also worked hard to expand our services locally, always responding to the needs identified by our community, and always delivered in conjunction with local partners.

LOVE GLASTONBURY TRUSTEES



LOVE GLASTONBURY

Love Glastonbury (referred to henceforth as 'the charity') is a Charitable Incorporated Organisation (CIO) registered with the Charity Commission for England and Wales. Our Registered Charity Number is: 1198035.

OUR TRUSTEES AT TIME OF SUBMISSION:

MIRANDA MILLAN (CHAIR)
MARY POWELL (TREASURER)
ELIZABETH PEARSON
ALISTAIR LAWLER
JULIET DARNELL
MARTIN HAYES (APPOINTED 25.03.25)

ADDITIONAL TRUSTEES DURING REPORTING PERIOD:

GINA TY-WHARTON (REMOVED 06.05.24)
ANTONY ZANGORA (RESIGNED 29.02.24)
CAROL TALBOT (APPOINTED 29.02.24 -
RESIGNED 18.07.24)

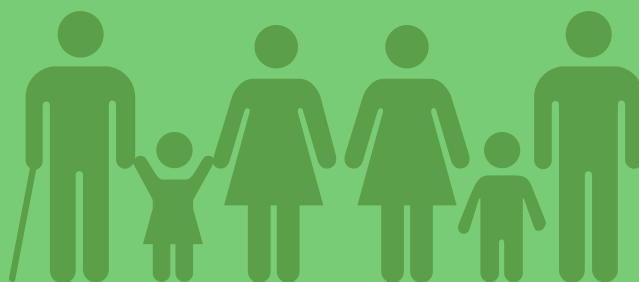


GRAND OPENING IN JULY 2020

Gina Ty-Wharton, founder of the Glastonbury Community Fridge, with the Mayor of Glastonbury, Jon Cousins.

OUR CHARITABLE OBJECTIVES

1. The prevention or relief of poverty in Glastonbury by providing items and services to individuals in need and/ or other charities and organisations working to prevent or relieve poverty.



2. To promote sustainable development for the benefit of the public by:

- the preservation, conservation and the protection of the environment and the prudent use of resources;
- the relief of poverty and the improvement of the conditions of life in socially and economically disadvantaged communities.



WHAT WE DO AND WHY

OUR MISSION

LOVE GLASTONBURY EXISTS TO ALLEVIATE FOOD POVERTY AND REDUCE OUR ENVIRONMENTAL IMPACT FOR THOSE LIVING IN, OR RESORTING TO, THE TOWN OF GLASTONBURY AND THE SURROUNDING ENVIRONS.

OUR WORK

WE CURRENTLY OFFER TWO MAIN INITIATIVES TO MEET OUR ORGANISATIONAL OBJECTIVES:

- GLASTONBURY COMMUNITY FRIDGE - OPEN 9-4 EVERYDAY, LOCATED IN FRONT OF GLASTONBURY TOWN HALL.
- GLASTONBURY COMMUNITY PANTRY - OPEN WED 1-4PM AND SAT FROM 10AM-1PM, LOCATED AT THE THE END OF ABBEY MEWS (SILVER STREET SIDE).

RESPONDING TO COMMUNITY NEED

- Central Glastonbury is one of nine Somerset wards amongst the 10% most deprived nationally, including particularly high rates of unemployment and low income.
- 12.6% of children under the age of 16 years in North Somerset are from low-income families (absolute) compared to 14% in the South West and 17% nationally (Action for Children, 2024). In Glastonbury St Benedict's ward 25.8% of children under 16 live in poverty (Somerset Intelligence, 2024).
- A Food Foundation affordability report (2024) found that among the poorest fifth of the population, the households with children would need to spend 70% of their disposable income on food to meet the cost of the Government-recommended healthy diet.
- The high cost of food contributes to food insecurity, according to The Food Foundation. In June 2024, one in seven households were food insecure, affecting approximately seven million adults and three million children.
- A third of all food produced globally is thrown away. The UK wastes approximately 9.52 million tonnes of food every year. This total is enough to feed upwards of 30 million people a year, yet 8.4 million live in food poverty in the UK (Waste Managed, 2024).
- WRAP (2024) estimates that 70% of food waste comes from households (6.7 million tonnes), 16% from manufacturers, 12% from hospitality and food services, and 2% from the retail industry.

***We exist to close this negative feedback loop -
changing the world one meal at a time!***



LOVE GLASTONBURY IN NUMBERS

COMMUNITY FRIDGE



OUR COMMUNITY FRIDGE HAS DIVERTED OVER 107 TONNES OF DONATED FOOD THAT WOULD OTHERWISE HAVE GONE DIRECTLY TO LANDFILL BUT INSTEAD HAS BEEN REDISTRIBUTED TO PEOPLE LIVING IN THE GLASTONBURY AREA.

THIS HAS SAVED APPROXIMATELY 320 TONNES OF CO2 EMISSIONS FROM FOOD THAT WOULD OTHERWISE HAVE ENDED UP IN LANDFILL.



WE COLLECT 26 DONATIONS PER WEEK FROM 9 LOCAL SUPERMARKETS, AS WELL AS RECEIVING DONATIONS DIRECTLY FROM LOCAL BUSINESSES AND GROWERS.

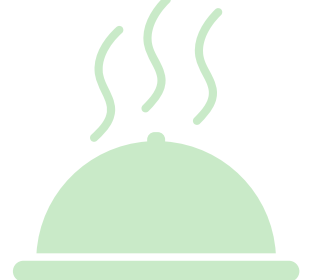
COMMUNITY PANTRY

WE RECEIVE 130KG FROM FARESHARE PER WEEK, BUY IN ADDITIONAL STOCK, AND RECEIVE DONATIONS FROM LOCAL BUSINESSES - WE TYPICALLY SUPPORT AROUND 80-160 CUSTOMERS PER WEEK.



THE COMMUNITY PANTRY HAS GIVEN OUT MORE THAN 60 TONNES OF FOOD ON OVER 400 OCCASIONS AND MADE OVER 500 DELIVERIES SINCE WE OPENED.

WE HAVE ALSO GIVEN OUT MORE THAN 3,000 HOT MEALS AND DRINKS IN TOTAL!



ALTOGETHER, THAT'S APPROXIMATELY 337,000 MEALS

KEY ACHIEVEMENTS 2024

In 2024, Love Glastonbury continued to make a meaningful difference in the lives of our community members. We are proud to report the following key achievements:

- Our Core Projects

Change in opening hours: Our new Community Pantry opening times have been a great success this year. As of beginning of August, we now open Wednesday 1-4pm and Saturday 10am-1pm (previously Tuesday and Thursday 1-3pm). This change allows people who may work Monday-Friday to access the pantry.

- Community Outreach

Schools Outreach: We have extend the Christmas hamper programme to include St Dunstan's senior school and continued to support our satellite pantries in local schools.

Community Outreach: We have begun outreach for young families and/or single-parent families to ensure we are meeting the needs of working people on low income.

Raising the Profile of Our Work: We have participates in local community events to showcase our work, connect with potential supporters, and foster a sense of community involvement.

- Organisational Development

Volunteer Engagement: We have introduced bi-yearly summer and winter social events, in addition to our quarterly volunteers meetings. We are actively looking at volunteer training opportunities to enhance skills and knowledge and considering a monthly newsletter.

Fundraising Strategy: We have re-written our fundraising strategy to consider diversification of funding to move away from solely relying on trusts and foundations.

Policies Review: We have undertaken a review of our policies and procedures, most notably our Safeguarding Policy and Procedures, which we have rewritten with the support of local network Community Action Groups (CAG) Somerset.



THE COMMUNITY FRIDGE

Restocked daily, the fridge is open 365 days per year!



THE COMMUNITY PANTRY

The Pantry receives food from local growing projects.



ST JOHN'S SATELLITE PANTRY

Two local schools had bespoke mobile pantries designed and stocked.

CELEBRATING OUR VOLUNTEERS

At Love Glastonbury, we are incredibly grateful for the invaluable contributions of our volunteers. Their tireless efforts and dedication to our cause have helped us to continue serving our community and making a positive impact in people's lives.

Our collection volunteers have been instrumental in ensuring that we have a steady supply of food and essential supplies to distribute. They work hard to collect donations from local supermarkets, and their efforts have helped us ensure the Community Fridge is restocked several times per day.

Our fridge guardians and key-holders play a critical role in managing our Community Fridge. They ensure that the fridge is opened and closed every day of the year, and that it is kept clean and safe for use by our beneficiaries. Their commitment and attention to detail are greatly appreciated by our team and the wider community.

Our pantry volunteers work diligently to organise and manage our community pantry. They help to sort and store food stock, and ensure that our beneficiaries have access to a wide range of food and essential supplies. Their hard work and dedication have helped us to provide this vital service.

Our Fareshare pickup volunteers are instrumental in collecting food donations for the community pantry from our main supplier. Their efforts have enabled us to expand our reach and provide a wider variety of food to our beneficiaries.

Finally, our food parcel delivery driver is a key member of our team. They deliver food parcels directly to the doorsteps of those who are unable to leave their homes due to illness, disability, or other circumstances.

All of our work has only been possible due to the dedication of our 55 volunteers, who collectively donate approximately 70 hours of their time each week, working out at a massive 3,640 hours this year, to support our work.

The kindness and compassion of our volunteers has made a huge difference to the lives of our beneficiaries, and we are incredibly grateful for their contributions.



OUR PLANS FOR THE COMING YEAR

Volunteer Engagement:

- Volunteer Induction and Training – review/rewrite manual, procedures and rollout online training for Safeguarding and Food Hygiene.
- Establish a more robust system for tracking volunteer hours and contributions.

Develop Pantry Space:

- Explore options for pantry space layout to increase security and maximise use of space.

Refurbish Fridge Space:

- Undertake a refurbishment of the Community Fridge, including repainting and relining the walls with wipe-clean surfaces.

Website Development:

- Review and launch the Love Glastonbury website.
- Ensure integration of online donation systems.

Partnership Working:

- Continue to develop our links with local partner organisations, with a focus on families and non-bricks and mortar communities.
- Establish referral pathways with other support services.

Market Research:

- Conduct visits to other community fridge and pantry sites to share practice and learn from others.
- Conduct surveys and gather feedback from users to improve services.
- Explore the feasibility of a mobile pantry provision.



A HUGE THANK YOU TO OUR DONORS AND SUPPORTERS!



At Love Glastonbury, we rely on the generosity and support of our funders to enable us to continue our important work. We are incredibly grateful to all of our funders, whose contributions have helped us to achieve our goals and positively impact our community.

This year, we have been fortunate to receive support from a number of funders, including funds distributed by The National Lottery, Leathersellers Foundation, Elmgrant Charitable Trust, Paradigm Norton Trust, Arnold Clark Foundation, Somerset Community Foundation, Strategic Solutions Community Foundation, and a local trust who wish to remain anonymous.

Funding distributed by The National Lottery has supported our funding co-ordinator roles for two years, enabling us to deliver our vital services in the community. We are incredibly grateful for their generosity and commitment to our cause.

The Leathersellers Foundation paid towards our pantry food supplies for 12 months, which has helped us to meet the rising demand for our services during the cost of living crisis. We are honoured to have their support and trust.

Strategic Solutions Community Foundation kindly donated Morrisons vouchers that have been used to top up our pantry stock. Their contributions have helped us to reach more people than ever this year.

Somerset Community Foundation has generously supported our core costs, allowing us to deliver our services within the community, namely by paying for pantry top-up costs and a portion of our rental costs. We are deeply grateful for their support and partnership.

Elmgrant Charitable Trust, Paradigm Norton Trust and Arnold Clark Foundation have all kindly donated unrestricted funding, meaning that we have been able to allocated their donations to the areas of most need within our operation. We are truly grateful for their support.

A local trust who wish to remain anonymous, have made a large donation to our core costs as well as funding our early years outreach and Christmas hampers. We are grateful for this ongoing partnership and support for our mission. Their contributions have helped us to reach more people than ever this year.

Finally, thank you to the local businesses and individuals who make regular donations to our cause. We are grateful for their generosity and commitment to our shared mission. We would also like to thank Glastonbury Town Council for their unwavering support of our work.

On behalf of everyone at Love Glastonbury, we would like to extend our deepest gratitude to our funders for their support and partnership. Your contributions have helped us to make a real difference in the lives of those we serve, and we look forward to continuing our work together in the future.

As a charity registered in the UK, Love Glastonbury is committed to operating in a way that is consistent with our charitable purposes and with the public benefit requirements set out by the Charity Commission for England and Wales.

The trustees of Love Glastonbury have a legal duty to have due regard to the guidance on public benefit published by the Commission in exercising their powers or duties. We confirm that in the exercise of our powers and duties, we have had due regard to the guidance on public benefit and have taken it into account as required by law.

We have carefully considered the public benefit of our activities and have taken steps to ensure that they are in the best interests of our beneficiaries and the wider community. We regularly review our activities and operations to ensure that they continue to meet our charitable objectives and deliver public benefit in a way that is effective and efficient.

We are committed to transparency and accountability, and we welcome feedback from our stakeholders on our activities and the public benefit that we provide. We believe that our work makes a valuable contribution to society, and we remain committed to fulfilling our charitable purposes and delivering public benefit in a way that is consistent with our values and legal obligations.

SIMPLE FINANCIAL STATEMENT

Our financial reporting period is 1st January – 31st December 2024.

Our balance brought forward for this reporting period was £10,932 and our closing balance stands at £33,062.

In total the charity received in total £54,963 in grants, donations and rent and expended £32,833, this resulted in net payments of £22,130 for the year.

As per our Reserves Policy we are required to build reserves of 3–6 months operating costs as per the previous financial years' expenditure.

As of the time of this report our free reserves equate to approximately 6 months of operating costs.



CHARITY REGISTRATION NUMBER 1198035

LOVE GLASTONBURY

INDEPENDENTLY EXAMINED

RECEIPTS AND PAYMENTS ACCOUNTS

FOR THE YEAR ENDED

31 DECEMBER 2024

LOVE GLASTONBURY
FOR THE YEAR ENDED 31 DECEMBER 2024

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LOVE GLASTONBURY

CHARITY INFORMATION

FOR THE YEAR ENDED 31 DECEMBER 2024

CHARITY REGISTRATION NUMBER 1198035

The charity's principal address is:

Richard Whiting House, 9 Silver St., Glastonbury, Somerset, BA6 8BS

Names of the charity trustees:

Dr M Millan
M E Powell M Ed
E Pearson
A Lawler
J Darnell
M Hayes (appointed 25 Mar 2025)

Charity Structure

The charity is constituted as a Charitable Incorporated Organisation (CIO).

The charity was registered with the Charity Commission on 23 February 2022.

LOVE GLASTONBURY
TRUSTEES' ANNUAL REPORT
FOR THE YEAR ENDED 31 DECEMBER 2024
CHARITY REGISTRATION NUMBER 1198035

Independent examiner's report to the trustees of Love Glastonbury

I report to the trustees on my examination of the accounts of Love Glastonbury for the year ended 31 December 2024.

Responsibilities and basis of report

As the charity trustees of the charity you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the charity as required by section 130 of the Act; or
2. the accounts do not accord with those records.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Date signed: 17 April 2025

Birgit Kotschi FCCA MAAT
Selwood Accounts and Tax Ltd
36 Selwood Road
Glastonbury
BA6 8HW

LOVE GLASTONBURY
FOR THE YEAR ENDED 31 DECEMBER 2024
RECEIPTS AND PAYMENTS ACCOUNTS

	Unrestricted funds 2024 £	Restricted funds 2024 £	Total funds 2024 £	Last year 2023 £
Receipts				
Donations	10,246	-	10,246	12,632
Grants	3,100	38,617	41,717	12,000
Rent and utilities	3,000	-	3,000	4,601
Total Receipts	<u>16,346</u>	<u>38,617</u>	<u>54,963</u>	<u>29,233</u>
Payments				
Rent	3,600	3,600	7,200	6,600
Fareshares, food grants and Satellite Pantries	2,935	5,627	8,562	7,549
Paid staff hours	2,585	10,053	12,638	10,917
Insurance	59	177	236	170
Website, upkeep and governance costs	1,053	3,144	4,197	2,917
Sub total	<u>10,232</u>	<u>22,601</u>	<u>32,833</u>	<u>28,153</u>
Asset and investment purchases				
New fridge	-	-	-	1,187
Sub total	<u>-</u>	<u>-</u>	<u>-</u>	<u>1,187</u>
Total payments	<u>10,232</u>	<u>22,601</u>	<u>32,833</u>	<u>29,340</u>
Net receipts (payments) for the period	6,114	16,016	22,130	(107)
Transfers between funds	-	-	-	-
Cash funds last year end	<u>10,932</u>	<u>-</u>	<u>10,932</u>	<u>11,039</u>
Cash funds this year end	<u>17,046</u>	<u>16,016</u>	<u>33,062</u>	<u>10,932</u>

LOVE GLASTONBURY
STATEMENT OF ASSETS AND LIABILITIES
AT THE END OF 31 DECEMBER 2024

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Cash Funds				
Bank accounts	17,046	16,016	33,062	10,932
	<hr/>	<hr/>	<hr/>	<hr/>
Total Receipts	17,046	16,016	33,062	10,932
	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>
Assets retained for the charity's own use				
	-	-	-	1,187
	<hr/>	<hr/>	<hr/>	<hr/>
	-	-	-	1,187
	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>
Liabilities				
	-	-	-	-
	<hr/>	<hr/>	<hr/>	<hr/>
	-	-	-	-
	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>

Miranda Millan - Trustee
(Trustee)

Mary Powell
(Trustee)

On behalf of all the trustees of Love Glastonbury

Date signed: 8 May 2025

LOVE GLASTONBURY
FOR THE YEAR ENDED 31 DECEMBER 2024
NOTES

1. Particulars of any guarantees given by the CIO

There are no potential liabilities under any guarantee outstanding at the date of the statement of assets and liabilities.

2. Particulars of any debt outstanding

There is no debt outstanding at the date of the statement of assets and liabilities which is owed by the CIO and which is secured by an express charge on any of the assets of the CIO.

CHARITY REGISTRATION NUMBER 1198035

LOVE GLASTONBURY

INDEPENDENTLY EXAMINED

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