

DAWN'S NEW HORIZON CIO

England & Wales · Charity number 1196950

Details

| | |
|-------------|---|
| Other names | DAWN'S NEW HORIZON |
| Status | Registered |
| Legal form | CIO |
| Registered | 2021-12-06 |
| Register | View on the Charity Commission register |

Contact

| | |
|---------|--|
| Address | 12 Corbet Avenue Norwich NR7 8HS |
| Phone | 01603927717 |
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| Website | https://dawnsnewhorizon.org.uk/ |

Activities

Objects: TO RELIEVE THE NEEDS OF ADULTS IN NORWICH CITY AND BROADLAND DISTRICT COUNCIL AREAS, IN PARTICULAR BUT NOT EXCLUSIVELY WHO SUFFERED DOMESTIC AND/OR CHILD ABUSE BY:A) THE PROVISION OF INFORMATION, WORKSHOPS, COUNSELLING AND SUPPORT GROUPS; AND.B) THE PROVISION OF FOOD PARCELS, ESSENTIAL HOUSEHOLD ITEMS AND CLOTHING AND OTHER LINKED SUPPORT TO INDIVIDUALS IN NEED

Activities: Support of those affected by Domestic Abuse

Classification

- **How:** Makes Grants To Individuals, Provides Services, Provides Advocacy/advice/information
- **What:** General Charitable Purposes, Disability
- **Who:** The General Public/mankind

Geography

- Norfolk

Finances

| Period end | Income | Expenditure | Assets | Employees |
|------------|---------|-------------|--------|-----------|
| 2025-03-31 | £32,133 | £14,310 | - | - |
| 2024-03-31 | £30,875 | £6,541 | - | - |
| 2023-03-31 | £18,742 | £12,398 | - | - |

Trustees

| Name | Role | Appointed |
|-----------------------|------|------------|
| Alice Macdonald | | 2023-11-21 |
| Gemma Taylor | | 2024-05-21 |
| Jasmine Tobias | | 2023-11-21 |
| Lorraine Dawn Curston | | 2021-03-05 |
| Martyn Curston | | 2021-03-05 |
| Michelle Garrod | | 2021-03-05 |
| Paul Disdle | | 2024-05-21 |
| Paula DeVaux | | 2024-05-21 |
| Samantha Loveday-Hope | | 2024-05-21 |

DAWN'S NEW HORIZON CIO

England & Wales - Charity number 1196950

Accounts

ANNUAL REVIEW BOARD REPORT

DAWN'S NEW HORIZON

2025

1. Trustees Annual Report

DNH CIO became a registered Charity in December 2021 with the charitable objectives of; To relieve the needs of adults in Norwich City and Broadland District Council areas, in particular but not exclusively who suffered domestic and/or child abuse by: a) the provision of information, workshops, counselling and support groups; and. B) the provision of food parcels, essential household items and clothing and other linked support to individuals in need.

As part of its ongoing Charitable business structure DNH CIO retains the original DNH Ltd, Community Interest Group, as the commercial partner for the Charity. In this role, DNH Ltd provides a service receiving and processing donated goods both for distribution to those in need and for financial return and provides the operation support and facilities for the Charitable Hub which administers and delivers most of the Charity's services. The Shop/Hub relocated in 2023 just up the road but still in Sprowston, to larger premises which has allowed the expansion of the support that can be now offered and provided in-house.

Over the course of the reporting period DNH CIO has received a grant of £15,000 From the National Lottery Fund to support people who have been effaced by domestic abuse, to help and support their involvement in gaining qualifications and gain working skills. The grant of £10,000 From the National Lottery Fund to support the supply of white goods to client received in 2024 extended into this reporting period.

In addition, the processing of donated goods, through the operations of DNH Ltd, have funded the operation of the Shop/Hub facility and provided a surplus to fund activities. In total the Hub facility has delivered:

| | |
|---|-----|
| Clients seen in for therapy | 745 |
| Clients seen in person and over the phone for other support | 155 |
| Provided essentials such as food and homewares to people and agencies | 78 |
| Provided representative attended court with clients | 6 |
| Emails from people asking for help and support with replies | 105 |
| Supporting other agencies | 4 |
| People reported rape to DNH | 6 |
| People who didn't want to report any crime to police | 12 |

- More than 600 people were supported with essential household items.
- Over 200 people were helped with food parcels
- 1,000+ sessions of support and therapy were provided to those rebuilding their lives or needing guidance.

- Helped clients with DIY projects to make their new homes more comfortable and secure.
- Supplied security items to enhance safety in homes.
- Provided clothing for over 200 clients to meet their immediate needs.
- Supported children and babies with nappies, milk, and baby formula to ensure their well-being.
- Supporting professional agencies with significant assistance, ensuring a collaborative approach to helping those in need.
- Helping local schools by providing food and clothing for children and families.
- Partnering with local councils to offer support tailored to families in their communities.
- Conducting walk-in sessions, making help and guidance accessible when people need it most.
- Offering emergency support at critical times, including at courts and police stations, providing comfort and advocacy during difficult times.
- Organized an Easter egg collection for local schools and clients, spreading joy to children and families during the spring season.
- Provided Christmas Day gifts, food, and gift vouchers to 180 families, ensuring they could celebrate the season with warmth and dignity.

In addition, DNH CIO has also raised its profile and impact in the local area. Our CEO has been invited to attend WI, Churches, as well as promotion during women's football at Carrow road the home of Norwich City Football Club and sponsorship of a local Sprowston Wolves football team. We continue to work with local businesses (Tesco, Aviva, Thorpe Plant Centre and Dunelm) to raise awareness and assist in fundraising.

DNH have partnered with Norfolk Libraries and delivered the "Ask for Dawn" support and advice service.

Approved By
Issue Date
Author

Board
Jan 2026
Paul Disdle



| DNH - Supporting Survivors of Domestic Abuse | | |
|---|---------------------------------|-------------------------|
| | | |
| <u>Income & Expenditure Summary</u> | | |
| | £ | £ |
| April 2024 to March 2025 | 2024/2025 | 2023/2024 |
| Income; | | |
| <u>UNRESTRICTED</u> | | |
| DNH LTD DONATION | 26,000.00 | 13,000.00 |
| DONATIONS | 5,528.49 | 5,575.82 |
| GRANTS | 500.00 | 1,300.00 |
| HOUSEHOLD ITEMS | 94.36 | |
| <u>RESTRICTED</u> | | |
| MAIN GRANTS - NATIONAL LOTTERY - WHITE GOODS | 10.00 | 10,000.00 |
| CHARITY AC WROXHAM & HOVETON LIONS - HOME START UP | | 1,000.00 |
| | <u>TOTAL INCOME</u> | <u>30,875.82</u> |
| | | |
| Expenditure; | | |
| <u>UNRESTRICTED</u> | | |
| EXPENSES | 259.24 | |
| HOUSEHOLD ITEMS | 2,399.19 | 842.40 |
| THERAPY | 3,960.00 | 4,580.00 |
| TRAINING | 298.00 | |
| <u>RESTRICTED</u> | | |
| MAIN GRANTS - NATIONAL LOTTERY - WHITE GOODS | 7,393.66 | 4,310.38 |
| | <u>TOTAL EXPENDITURE</u> | <u>9,732.78</u> |
| | | |
| Net Income / (Deficit) for the Year | <u>17,822.76</u> | <u>21,143.04</u> |
| | | |
| <u>Balance Sheet Summary</u> | | |
| <u>Balance brought forward;</u> | | |
| Bank - Current Account | 27,487.69 | 6,344.65 |
| | <u>27,487.69</u> | <u>6,344.65</u> |
| | <u>45,310.45</u> | <u>27,487.69</u> |
| | | |
| Represented By; | | |
| Bank - Current Account | 45,310.45 | 27,487.69 |
| | <u>45,310.45</u> | <u>27,487.69</u> |
| | | |

DAWN'S NEW HORIZON CIO

England & Wales - Charity number 1196950

Accounts

ANNUAL REVIEW BOARD REPORT

DAWN'S NEW HORIZON

2024

1. Trustees Annual Report

DNH CIO became a registered Charity in December 2021 with the charitable objectives of; To relieve the needs of adults in Norwich City and Broadland District Council areas, in particular but not exclusively who suffered domestic and/or child abuse by: a) the provision of information, workshops, counselling and support groups; and. B) the provision of food parcels, essential household items and clothing and other linked support to individuals in need.

As part of its ongoing Charitable business structure DNH CIO retains the original DNH Ltd, Community Interest Group, as the commercial partner for the Charity. In this role, DNH Ltd provides a service receiving and processing donated goods both for distribution to those in need and for financial return and provides the operation support and facilities for the Charitable Hub which administers and delivers most of the Charity's services. The Shop/Hub relocated in 2023 just up the road but still in Sprowston, to larger premises which has allowed the expansion of the support that can be now offered and provided in-house.

Over the course of the reporting period DNH CIO has received a grant of £10,000 From the National Lottery Fund to support the supply of white goods to clients and £1,000 from the WROXHAM & HOVETON LIONS to support clients setting up their new homes with essential items needed.

In addition, the processing of donated goods, through the operations of DNH Ltd, have funded the operation of the Shop/Hub facility and provided a surplus to fund activities. In total the Hub facility has delivered:

- Over 100 people received brand-new electric items to help them start over in their new homes.
- More than 500 people were supported with essential household items.
- Over 300 food parcels were delivered to individuals and families who have left domestic abuse situations.
- 1,000+ sessions of support and therapy were provided to those rebuilding their lives or needing guidance.
- Helped clients with DIY projects to make their new homes more comfortable and secure.
- Supplied security items to enhance safety in homes.
- Provided clothing for over 100 clients to meet their immediate needs.
- Supported children and babies with nappies, milk, and baby formula to ensure their well-being.
- Supporting professional agencies with significant assistance, ensuring a collaborative approach to helping those in need.
- Helping local schools by providing food and clothing for children and families.
- Partnering with local councils to offer support tailored to families in their communities.
- Conducting walk-in sessions, making help and guidance accessible when people need it most.

- Offering emergency support at critical times, including at courts and police stations, providing comfort and advocacy during difficult times.
- Organized an Easter egg collection for local schools and clients, spreading joy to children and families during the spring season.
- Provided Christmas Day gifts, food, and gift vouchers to 180 families, ensuring they could celebrate the season with warmth and dignity.

During this reporting period we would also like to acknowledge Richard Garnett's work at setting up the CIO as he chooses to step down as chair of trustees, and Annette Shaw's contribution as she also steps down from the board.

We have onboarded 4 additional trustees in the reporting period Paul Disdle, Gemma Taylor, Paula DeVaux and Samantha Loveday-Hope to further support the work, they bring a wealth of experience with them, Paul accepted the vacant post of Chair with Richards departure.

In addition, DNH CIO has also raised its profile and impact in the local area. Our CEO has been invited and now represents DNH on Free Family Fun Days, WI, Churches, Training for Libraries and Mediation Norfolk and Suffolk, Matthew Project as well as promotion during women's football at Carrow road the home of Norwich City Football Club and sponsorship of a local Sprowston Wolves girl's football team. We continue to work with local businesses (Tesco, Aviva, Thorpe Plant Centre and Dunelm to raise awareness and assist in fundraising.

Representatives of DNH have also been working with Norwich Magistrates and delivered a presentation and stall for the court open day in Norwich.

DNH have partnered with Norfolk Libraries and delivered the "Ask for Dawn" support and advice service.

Approved By
Issue Date
Author

Board
Jan 2025
Paul Disdle



DNH - Supporting Survivors of Domestic Abuse

Income & Expenditure Summary

| | £ | £ |
|---|------------------|------------------|
| April 2023 to March 2024 | 2023/2024 | 2021/2023 |
| Income; | | |
| UNRESTRICTED | | |
| DNH LTD DONATION | 13,000.00 | 5,000.00 |
| PAUL - STWDSHP | | 3,500.00 |
| LLOYDS BANK COMPENSATION | | 242.00 |
| DONATIONS | 5,575.82 | |
| GRANTS | 1,300.00 | |
| RESTRICTED | | |
| MAIN GRANTS - NATIONAL LOTTERY - WHITE GOODS | 10,000.00 | 10,000.00 |
| CHARITY AC WROXHAM & HOVETON LIONS - HOME START UP | 1,000.00 | |
| | 30,875.82 | 18,742.00 |
| Expenditure; | | |
| UNRESTRICTED | | |
| PAUL - STWDSHP - ACT THERAPY | | 3,500.00 |
| THERAPY | 4,580.00 | 2,090.00 |
| HOUSEHOLD ITEMS - HOME START UP | 842.40 | |
| RESTRICTED | | |
| MAIN GRANTS - NATIONAL LOTTERY - WHITE GOODS | 4,310.38 | 6,807.35 |
| | 9,732.78 | 12,397.35 |
| Net Income / (Deficit) for the Year | 21,143.04 | 6,344.65 |

Balance Sheet Summary

| | | |
|---------------------------------|------------------|-----------------|
| Balance brought forward; | | |
| Bank - Current Account | 6,344.65 | - |
| | 6,344.65 | - |
| | 27,487.69 | 6,344.65 |
| Represented By; | | |
| Bank - Current Account | 27,487.69 | 6,344.65 |
| | 27,487.69 | 6,344.65 |

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Accounts

ANNUAL REVIEW BOARD REPORT

DAWN'S NEW HORIZON

2022/23

1. Executive Summary

2021/22/23 Has been a significant period in the development of Dawn's New Horizon (DNH). After 12 years in operation as a community interest group DNH Ltd, significant work has been undertaken to establish a Charitable Incorporated Organisation (CIO) registered as a Charity with the UK Charities Commission. We thank the Board of Trustees for their support in the development of the Governance and Board structure, their support for the growth of DNH and for their ongoing support and leadership.

DNH CIO has now completed its first year of operation and delivered its Annual Accounts. It should be noted that in addition to its reported financial position, DNH Ltd has also operated on its behalf whilst awaiting the Bank accounts and under the terms of its role as the charity's commercial operation.

In summary, DNH CIO and its partners have received and delivered:

- Supported over 500 clients with information, advice and guidance
- Provided ACT Therapy to 54 clients
- Delivered 472 Food Parcels
- Provided £10,200 of White Goods
- Provided £5,300 of DIY services
- Distributed £4,000 worth of Clothing, Household Products and Toys
- Provided £200 of bikes for child access to school
- 15 Safety Cameras
- 70 Phones for access to services
- Saved 2 lives

During this initial reporting period we would also like to acknowledge the recognition of our CEO Lorraine Curston as a "Shining Light" from HM Government and the sad passing of two of our Trustees, Teresa and Steve.

2. Related Documents

- Charity Accounts
- Conflict of Interest Policy
- Declaration of interest Forms
- Register of Interests
- Comments and Complaints Policy

- Comments Log

3. Report

DNH CIO started its journey by applying to the UK Charities Commission to establish itself as a CIO in October 2020. After the development and delivery of the application and the creation of over 20 governance documents, DNH CIO finally became a registered Charity over a year later in December 2021. However, issues with the UK Banks resulted in significant delays in the establishment of the Bank Account(s) and therefore the ability of DNH CIO to fully operate as a Charity.

As part of its ongoing Charitable business structure DNH CIO retains the original DNH Ltd, Community Interest Group, as the commercial partner for the Charity. In this role, DNH Ltd provides a service receiving and processing donated goods both for distribution to those in need and for financial return, and provides the operation support and facilities for the Charitable Hub which administers and delivers the majority of the Charity's services. Due to the issues with creating the Charity bank account DNH Ltd has received and operated funds on behalf of the Charity acquired prior to July 2022. This report is therefore the Annual Report for the Charity operations rather than the Accounts as established following the creation of the bank account.

Over the course of the initial establishment of DNH CIO 22/23 DNH has received donations of £1,000 from Roys of Wroxham, £5,000 from Screwfix, and £10,000 from the National Lottery. Whilst awaiting the establishment of the DNH CIO bank account these have been managed through DNH Ltd.

In addition, the processing of donated goods, through the operations of DNH Ltd, have funded the operation of Shop/Hub facility and provided a surplus to fund activities. In total the Hub facility has delivered:

- Personnel in the Shop/Hub and telephone support to over 500 clients, consisting of one to one consultations, information advice and guidance and signposting to other support services.
- Up to 6 sessions of ACT Therapy to 54 clients, helping them to rebuild and move on from the ongoing effects of DA
- 104 Christmas Food Parcels to those affected by DA over the Christmas period
- 100 Relief Food Parcels, as and when the need arose
- 200 Food Parcels for those in local refuge facilities
- 68 Food Parcels for Ukrainian families fleeing DA
- £10,200 worth of funding on the purchase, delivery and disposal of White Goods; including Fridge Freezers, Washing Machines and Tumble Dryers to families setting up in new homes having fled DA

- £5,300 of DIY services, providing professional services to change locks and replace curtain rails etc following a DA incident to provide a level of security and safety back to those affected by DA
- Clothing and household products to value of £2500 to 50 clients fleeing DA
- Toys for children fleeing DA to value of £500
- £1000 of Clothing and Toys for a DA refuge
- £200 of bikes to enable children to get to school
- 15 Cameras direct to clients, the Home Start project and Social Services to secure evidence of DA activity and act as deterrents
- 70 Phones to Libraries for the “Ask for Dawn” campaign and Social Services to enable independent access to support service.

Crucially, we have had direct response from Social Services that the phones have saved 2 lives.

In addition, DNH CIO has also raised its profile and impact in the local area. Our CEO has been invited and now represents DNH on Free Family Fun Days, WI, Churches, Training for Libraries and Mediation Norfolk and Suffolk, Mathew Project.

Representatives of DNH have also been working with Norwich Magistrates and delivered a presentation and stall for the court open day in Norwich.

DNH have partnered with Norfolk Libraries and delivered the “Ask for Dawn” support and advice service.

DOCUMENT CONTROL

| | |
|---|-----------------|
| Last Review Date | |
| Approved By | Board |
| Issue Date | July 2023 |
| Author | Richard Garnett |
| Next Review Date (must be less than 3 years from previous version date) | July 2024 |
| What are the key changes to this document? (in brief) | |

DNH - Supporting Survivors of Domestic Abuse

Income & Expenditure Summary

| | £ |
|---|-------------------------|
| December 2021 to March 2023 | 2021/2023 |
| <u>Income;</u> | |
| <u>UNRESTRICTED</u> | |
| DNH LTD DONATION TO START CHARITY | 5,000.00 |
| PAUL - STWDSHP | 3,500.00 |
| LLOYDS BANK COMPENSATION | 242.00 |
| <u>RESTRICTED</u> | |
| MAIN GRANTS - NATIONAL LOTTERY - WHITE GOODS | 10,000.00 |
| | <u>18,742.00</u> |
| <u>Expenditure;</u> | |
| <u>UNRESTRICTED</u> | |
| PAUL - STWDSHP - ACT THERAPY | 3,500.00 |
| ACT THERAPY | 2,090.00 |
| <u>RESTRICTED</u> | |
| MAIN GRANTS - NATIONAL LOTTERY - WHITE GOODS | 6,807.35 |
| | <u>12,397.35</u> |
| Net Income / (Deficit) for the Year | <u>6,344.65</u> |

Balance Sheet Summary

Balance brought forward;

| | |
|------------------------|------------------------|
| Bank - Current Account | - |
| | <u>-</u> |
| | <u>6,344.65</u> |
| Represented By; | |
| Bank - Current Account | 6,344.65 |
| | <u>6,344.65</u> |