



Objectives

The objectives of the CIO are:

To promote social inclusion for the public benefit by preventing people from becoming socially excluded, relieving the needs of those who are socially excluded, and assisting them to integrate into society, primarily through improving their digital skills and other methods deemed appropriate by the trustees. For the purpose of this clause, 'socially excluded' refers to being excluded from society or a portion thereof due to membership in a socially and economically deprived community.

Trustees:

- Ann Craven
- Helen Dawson
- Sue Adams
- Martin Lee
- Simon Schofield
- Vicki Peacock (Chair)

Bankers: Barclays Bank

Aims of the organisation:

- Enable residents of North Tyneside to manage everyday household tasks using digital media and internet products, including various social media sites like Tumblr, Instagram, Twitter, Facebook, LinkedIn, Pinterest, etc.
- Facilitate beneficiaries in managing their lives more efficiently and effectively and pursuing their goals and aspirations through an online presence.
- Encourage users to support and interact with each other both online and offline via our website forums and live chat.
- Promote personal development by addressing isolation and increasing confidence, motivation, self-esteem, and skills through our Community Reporter Learning Programme.

- Increase volunteering opportunities through our Online Chums mentoring program where volunteers assist individuals with various support needs.
- Support our volunteers and beneficiaries by promoting personal development portfolios that document experiences and achievements during their time with the project.
- Discuss cyber awareness and anti-bullying strategies in a social setting using Park View Projects e-platforms and provide support to victims of online abuse.
- Provide access to various independent projects such as "WW1 – The Bigger Picture" and "Working with Older People and the Digital Divide," all of which emphasize digital engagement.
- Maintain an extensive IT suite equipped with PCs, loan library, and Apple Mac desktop computers, along with specialized support for CV creation, benefit applications, and job searches, ensuring data security in compliance with the 1998 Data Protection Act
- Offer both online and offline digital learning tools, such as Learn My Way.

Agenda:

1. Present: Vicki Peacock (Chair), Bob Dennis (Project Manager), Ann Craven, Martin Lee, Mrs Sue Adams, Simon Schofield, Helen Dawson, Robert Dixon (Guest), Audrey Clough

2. Adoption of previous year's AGM minutes: All agreed they were a true record.

3. Project Update: Dr. Bob Dennis

Website membership has reached 428, necessitating additional time allocated for content updates. Simon primarily undertakes the weekly maintenance of fresh information to ensure our project news provides adequate knowledge of current activities.

Accessible Digital Hubs UK Update:

In the UK, "accessible digital hubs" generally refer to community-based centres, often part of the National Digital Inclusion Network, providing access to the internet, devices, and digital skills training to individuals who might otherwise be digitally excluded, particularly those with disabilities. Recent updates highlight ongoing efforts to expand these hubs to reach more people and ensure accessibility standards are met. Key points about accessible digital hubs in the UK include:

Focus on digital inclusion:

These hubs aim to bridge the digital divide by providing technology access and training for individuals lacking basic digital skills, including those with disabilities.

National Digital Inclusion Network:

A network of organisations across the UK that operate digital inclusion hubs, working to reach local communities.

Accessibility standards:

Public sector bodies in the UK are required to follow accessibility guidelines, including WCAG 2.2 AA, to ensure digital services are accessible to people with disabilities.

User-centred design:

Emphasis on involving people with disabilities in designing and developing digital services to ensure accessibility.

Collaboration with disability organisations:

Partnerships with organisations like Scope and Sense are vital in understanding the needs of people with disabilities and creating effective solutions.

Recent developments include increased focus on tailored digital literacy training programs, accessibility audits to rectify barriers faced by people with disabilities, establishment of "empathy hubs" to help staff understand challenges faced by people with disabilities, and the incorporation of AI technologies to empower individuals with disabilities.


Empowering Individuals with Disabilities Through AI Technology:

The WHO estimates that more than 2.5 billion disabled people will need one or more assistive technologies by 2030. Yet almost a billion of them lack access to these products. This globalisation trend means denying an entire community from enjoying the same services as everyone else.

Park View Project has embraced AI for daily usage, incorporating form filling, document creation, accessibility support, and communication. This ensures appropriate responses to physical, mental, and sensory challenges. We remain vigilant about data protection, continually raising concerns with the Digital Hub Network to ensure our voice is heard and AI is harnessed as a force for good.

4. Any other business: There was none.

Meeting adjournment at 7.30 pm.

A handwritten signature in purple ink that reads "Vicki Peacock".

Signed: Mrs. Vicki Peacock (Chair of the Board of Trustees).

Park View Project Accounts 2024-25

Source	Income	Bank	Allocation	Exp	Details
NTDF Training	400.00	4/1/2024			
		4/16/2024	Awards 4 All	£720.00	Staffing
				£100.00	IT suite rental
		5/25/2024	Awards 4 All	£720.00	Staffing
				£100.00	IT suite rental
		6/25/2024	Awards 4 All	£720.00	Staffing
				£100.00	IT suite rental
				£230.40	Digital Support
		7/9/2024	Awards 4 All	£720.00	Staffing
				£100.00	IT suite rental
		8/12/2024	Awards 4 All	£59.99	Digital Support
				£100.00	IT suite rental
				£720.00	Staffing
		9/23/2024	Awards 4 All	£100.00	IT suite rental
				£720.00	Staffing
		10/12/2024	Awards 4 All	£100.00	IT suite rental
				£720.00	Staffing
		11/29/2024	Awards 4 All	£100.00	IT suite rental
				£720.00	Staffing
				£595.00	Digital Support
		1/13/2025	Awards 4 All	£100.00	IT suite rental
				£720.00	Staffing
				£59.99	IT Support
		3/2/2025	Awards 4 All	£720.00	Staffing
				£100.00	IT Support
Total				£9,145.38	

Source	Income	Bank	Allocation	Exp	Details
			5/16/2025 Awards 4 All	720.00	Staffing
				£100.00	IT Rental
			6/18/2025	£39.00	IT Support
				£230.00	IT Support
				£100.00	IT Rental
				£720.00	Staffing

Total £1,909.00

Details	Sum of Exp
Staffing	£7,200.00
IT suite rental	£900.00
Digital Support	£885.39
IT Support (empty)	£159.99
Total Result	£9,145.38