

# PARK VIEW PROJECT

England & Wales - Charity number 1196503

## Details

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|             |   |
|-------------|---|
| Other names | PARK VIEW PROJECT - DIGITAL INCLUSION NORTH TYNESIDE    |
| Status      | Registered  |
| Legal form  | CIO   |
| Registered  | 2021-11-10  |
| Register    | <a href="#">View on the Charity Commission register</a> |

## Contact

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**Address** Park View Project  
Ntdf Centre  
Earsdon Road  
Shiremoor  
NEWCASTL

**Phone** 01914661667

**Email** [office@parkviewproject.org.uk](mailto:office@parkviewproject.org.uk)

**Website** <https://www.parkviewprojectne.com/>

## Activities

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**Objects:** TO PROMOTE SOCIAL INCLUSION FOR THE PUBLIC BENEFIT BY PREVENTING PEOPLE FROM BECOMING SOCIALLY EXCLUDED, RELIEVING THE NEEDS OF THOSE PEOPLE WHO ARE SOCIALLY EXCLUDED AND ASSISTING THEM TO INTEGRATE INTO SOCIETY IN PARTICULAR BUT NOT EXCLUSIVELY BY IMPROVING THEIR DIGITAL SKILLS AND IN SUCH OTHER WAYS AS THE TRUSTEES CONSIDER APPROPRIATE.FOR THE PURPOSE OF THIS CLAUSE ‘SOCIALLY EXCLUDED’ MEANS BEING EXCLUDED FROM SOCIETY, OR PART OF SOCIETY, AS A RESULT OF BEING A MEMBER OF A SOCIALLY AND ECONOMICALLY DEPRIVED COMMUNITY.

**Activities:** Park View Project was created to support those digitally excluded, who may experience social and economic isolation because they fear potential cyber-crime, lack confidence, or feel left-behind because technology moves so fast. Located in Shiremoor, North Tyneside, Our charity is located in a disability support service with a purpose-built IT suite where there is available one-to-one support.

## Classification

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- **How:** Provides Services
- **What:** Other Charitable Purposes
- **Who:** Elderly/old People, People With Disabilities

## Geography

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- North Tyneside

## Finances

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| Period end | Income  | Expenditure | Assets | Employees |
|------------|---------|-------------|--------|-----------|
| 2025-03-31 | £400    | £9,146      | -      | -         |
| 2024-03-31 | £20,110 | £7,055      | -      | -         |
| 2023-03-31 | £19,000 | £11,000     | -      | -         |

## Trustees

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| Name                      | Role  | Appointed  |
|---------------------------|-------|------------|
| Victoria Mary Peacock Mrs | Chair | 2020-11-20 |
| ANN CRAVEN                |       | 2020-11-20 |
| Helen Dawson Mrs          |       | 2021-09-14 |
| MARTIN LEE                |       | 2020-11-20 |
| Simon Schofield Mr        |       | 2020-11-20 |
| Susan Adams Mrs           |       | 2020-11-20 |

**PARK VIEW PROJECT**

England & Wales - Charity number 1196503

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# Accounts

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## **Objectives**

### **The objectives of the CIO are:**

To promote social inclusion for the public benefit by preventing people from becoming socially excluded, relieving the needs of those who are socially excluded, and assisting them to integrate into society, primarily through improving their digital skills and other methods deemed appropriate by the trustees. For the purpose of this clause, 'socially excluded' refers to being excluded from society or a portion thereof due to membership in a socially and economically deprived community.

### **Trustees:**

- Ann Craven
- Helen Dawson
- Sue Adams
- Martin Lee
- Simon Schofield
- Vicki Peacock (Chair)

**Bankers:** Barclays Bank

### **Aims of the organisation:**

- Enable residents of North Tyneside to manage everyday household tasks using digital media and internet products, including various social media sites like Tumblr, Instagram, Twitter, Facebook, LinkedIn, Pinterest, etc.
- Facilitate beneficiaries in managing their lives more efficiently and effectively and pursuing their goals and aspirations through an online presence.
- Encourage users to support and interact with each other both online and offline via our website forums and live chat.
- Promote personal development by addressing isolation and increasing confidence, motivation, self-esteem, and skills through our Community Reporter Learning Programme.

- Increase volunteering opportunities through our Online Chums mentoring program where volunteers assist individuals with various support needs.
- Support our volunteers and beneficiaries by promoting personal development portfolios that document experiences and achievements during their time with the project.
- Discuss cyber awareness and anti-bullying strategies in a social setting using Park View Projects e-platforms and provide support to victims of online abuse.
- Provide access to various independent projects such as "WW1 – The Bigger Picture" and "Working with Older People and the Digital Divide," all of which emphasize digital engagement.
- Maintain an extensive IT suite equipped with PCs, loan library, and Apple Mac desktop computers, along with specialized support for CV creation, benefit applications, and job searches, ensuring data security in compliance with the 1998 Data Protection Act
- Offer both online and offline digital learning tools, such as Learn My Way.

### **Agenda:**

**1. Present:** Vicki Peacock (Chair), Bob Dennis (Project Manager), Ann Craven, Martin Lee, Mrs Sue Adams, Simon Schofield, Helen Dawson, Robert Dixon (Guest), Audrey Clough

**2. Adoption of previous year's AGM minutes:** All agreed they were a true record.

**3. Project Update:** Dr. Bob Dennis

Website membership has reached 428, necessitating additional time allocated for content updates. Simon primarily undertakes the weekly maintenance of fresh information to ensure our project news provides adequate knowledge of current activities.

### **Accessible Digital Hubs UK Update:**

In the UK, "accessible digital hubs" generally refer to community-based centres, often part of the National Digital Inclusion Network, providing access to the internet, devices, and digital skills training to individuals who might otherwise be digitally excluded, particularly those with disabilities. Recent updates highlight ongoing efforts to expand these hubs to reach more people and ensure accessibility standards are met. Key points about accessible digital hubs in the UK include:

### **Focus on digital inclusion:**

These hubs aim to bridge the digital divide by providing technology access and training for individuals lacking basic digital skills, including those with disabilities.

**National Digital Inclusion Network:**

A network of organisations across the UK that operate digital inclusion hubs, working to reach local communities.

**Accessibility standards:**

Public sector bodies in the UK are required to follow accessibility guidelines, including WCAG 2.2 AA, to ensure digital services are accessible to people with disabilities.

**User-centred design:**

Emphasis on involving people with disabilities in designing and developing digital services to ensure accessibility.

**Collaboration with disability organisations:**

Partnerships with organisations like Scope and Sense are vital in understanding the needs of people with disabilities and creating effective solutions.

Recent developments include increased focus on tailored digital literacy training programs, accessibility audits to rectify barriers faced by people with disabilities, establishment of "empathy hubs" to help staff understand challenges faced by people with disabilities, and the incorporation of AI technologies to empower individuals with disabilities.

**Empowering Individuals with Disabilities Through AI Technology:**

The WHO estimates that more than 2.5 billion disabled people will need one or more assistive technologies by 2030. Yet almost a billion of them lack access to these products. This globalisation trend means denying an entire community from enjoying the same services as everyone else.

Park View Project has embraced AI for daily usage, incorporating form filling, document creation, accessibility support, and communication. This ensures appropriate responses to physical, mental, and sensory challenges. We remain vigilant about data protection, continually raising concerns with the Digital Hub Network to ensure our voice is heard and AI is harnessed as a force for good.

**4. Any other business:** There was none.

Meeting adjournment at 7.30 pm.



Signed: Mrs. Vicki Peacock (Chair of the Board of Trustees).

Park View Project Accounts 2024-25

| Source        | Income | Bank       | Allocation   | Exp       | Details         |
|---------------|--------|------------|--------------|-----------|-----------------|
| NTDF Training | 400.00 | 4/1/2024   |              |           |                 |
|               |        | 4/16/2024  | Awards 4 All | £720.00   | Staffing        |
|               |        |            |              | £100.00   | IT suite rental |
|               |        | 5/25/2024  | Awards 4 All | £720.00   | Staffing        |
|               |        |            |              | £100.00   | IT suite rental |
|               |        | 6/25/2024  | Awards 4 All | £720.00   | Staffing        |
|               |        |            |              | £100.00   | IT suite rental |
|               |        |            |              | £230.40   | Digital Support |
|               |        | 7/9/2024   | Awards 4 All | £720.00   | Staffing        |
|               |        |            |              | £100.00   | IT suite rental |
|               |        | 8/12/2024  | Awards 4 All | £59.99    | Digital Support |
|               |        |            |              | £100.00   | IT suite rental |
|               |        |            |              | £720.00   | Staffing        |
|               |        | 9/23/2024  | Awards 4 All | £100.00   | IT suite rental |
|               |        |            |              | £720.00   | Staffing        |
|               |        | 10/12/2024 | Awards 4 All | £100.00   | IT suite rental |
|               |        |            |              | £720.00   | Staffing        |
|               |        | 11/29/2024 | Awards 4 All | £100.00   | IT suite rental |
|               |        |            |              | £720.00   | Staffing        |
|               |        |            |              | £595.00   | Digital Support |
|               |        | 1/13/2025  | Awards 4 All | £100.00   | IT suite rental |
|               |        |            |              | £720.00   | Staffing        |
|               |        |            |              | £59.99    | IT Support      |
|               |        | 3/2/2025   | Awards 4 All | £720.00   | Staffing        |
|               |        |            |              | £100.00   | IT Support      |
|               |        |            | Total        | £9,145.38 |                 |

| Source | Income | Bank | Allocation             | Exp     | Details    |
|--------|--------|------|------------------------|---------|------------|
|        |        |      | 5/16/2025 Awards 4 All | 720.00  | Staffing   |
|        |        |      |                        | £100.00 | IT Rental  |
|        |        |      | 6/18/2025              | £39.00  | IT Support |
|        |        |      |                        | £230.00 | IT Support |
|        |        |      |                        | £100.00 | IT Rental  |
|        |        |      |                        | £720.00 | Staffing   |

**Total                    £1,909.00**

| Details               | Sum of Exp       |
|-----------------------|------------------|
| Staffing              | £7,200.00        |
| IT suite rental       | £900.00          |
| Digital Support       | £885.39          |
| IT Support<br>(empty) | £159.99          |
| <b>Total Result</b>   | <b>£9,145.38</b> |

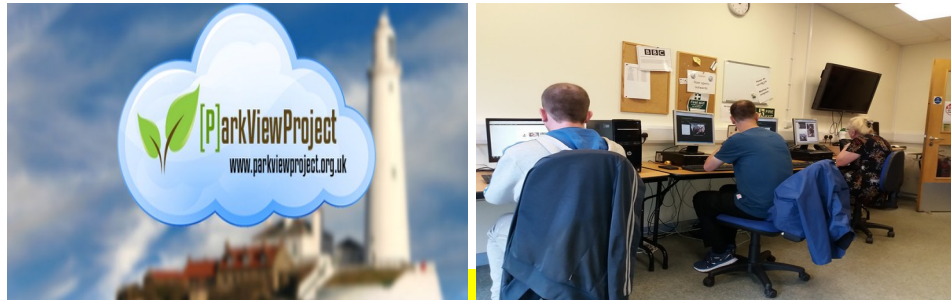
**PARK VIEW PROJECT**

England & Wales - Charity number 1196503

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# Accounts

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**Park View Project (Digital Inclusion North Tyneside)**

**NTDF Centre, Earsdon Road, Shiremoor, Newcastle upon Tyne, NE27 0HJ**

**Charity number 1196503**

**Annual General Meeting 29<sup>th</sup> March 2024**

**Object[s]**

The objects of the CIO are:

To promote social inclusion for the public benefit by preventing people from becoming socially excluded, relieving the needs of those people who are socially excluded and assisting them to integrate into society but not exclusively, by improving their digital skills and in such other ways as the trustees consider appropriate. For the purpose of this clause 'socially excluded' means being excluded from society, or part of society, as a result of being a member of a socially and economically deprived community.

**Trustees:**

Ann Craven

Helen Dawson

Sue Adams

Martin Lee

Simon Schofield

Vicki Peacock (Chair)

**Bankers: Barclays Bank.**

**Aims of the organisation:**

1. Enable residents of North Tyneside to manage day-to day household tasks using digital media and internet products. (All makes and models including managing a variety of social media sites: Tumblr, Instagram, Twitter, Facebook, LinkedIn, Pinterest etc.,)

2. Enable beneficiaries to manage their own lives more easily and more effectively, and to pursue their own goals and aspirations via an online presence.
3. Enable users to identify with and support each other both online & offline via our website Forums and live chat.
4. Promote personal development by tackling isolation and increasing confidence, motivation, and self-esteem and skills via our online Community Reporter Learning Programme’.
6. Increase opportunities for volunteering via our Online Chums volunteering programme where volunteers mentor people with a variety of support needs.
7. Support for our volunteers and beneficiary’s by promoting personal development portfolios, which represent experience and competencies achieved throughout their time with the project.
8. Cyber awareness and anti-bullying strategies actively discussed in a social setting using Park View Projects e-platforms and how to support others who have experienced online abuse.
11. Access to many independent projects such as WW1 – The Bigger Picture and “Working with Older People and the Digital Divide, which all have a digital emphasis.
12. Have available a large IT suite with PC’s, loan library and access to Apple mac desktop computers support. There is separate support for those who only need to access PC for specific uses such as CV, benefit applications or applying for a job (All data secure and governed by 1998 Data Protection Act).
13. Access to online and offline digital learning tools, such as Learn My Way.

### **Agenda:**

**1 Present:** Vicki Peacock (Chair), Bob Dennis (Project Manager), Ann Craven, Martin Lee, Mrs Sue Adams, Simon Schofield, Helen Dawson, Robert Dixon, Sue Adams

**2 Apologies:** There was no apologies. .

**3 Adoption of previous year’s AGM minutes:** All present agreed. Seconded by Ann Craven and Helen Dawson.

**4 Introduction Vicki Peacock**

**5 Project Update Dr Bob Dennis**

**6 Accounts:** Please see separate entry:

**What areas of digital enablement do we look at: Vicki Peacock (Chair Park View Project) Vicki Peacock**

Digital inclusion is the equitable access and use of digital technologies by all members of society, regardless of race, ethnicity, gender, income, disability, or other factors. It is about ensuring that everyone has the skills, knowledge, and opportunities to use digital technologies to participate in society and the economy.

Digital inclusion is important because it can help people:

- Connect with others and stay informed about the world around them.
- Get access to education, healthcare, and other essential services.
- Find jobs and grow their businesses.
- Be more productive and efficient in their work.
- Take part in civic engagement and social activism.

There are many challenges to digital inclusion, including:

- The digital divide, which refers to the gap between those who have access to digital technologies and those who do not.
- The lack of digital skills and knowledge among some populations.
- The lack of affordable access to digital technologies and data.
- The lack of accessible digital technologies for people with disabilities.

There are many things that can be done to promote digital inclusion, including:

- Providing affordable access to digital technologies and data plans.
- Providing digital skills training and support.
- Making digital technologies more accessible to people with disabilities.
- Promoting the use of digital technologies by people from all backgrounds and abilities.
- Supporting digital inclusion initiatives at the local, state, and national levels.

**Opening Comments: Vicki Peacock (Chair Park View Project):**

This has been another year of being busy, keeping up with demand on many fronts. And with no small contribution by our precious Project Manager, Bob Dennis, who mucks in alongside everyone to ensure all remain supported and that they gain as much as possible from their involvement. I would also thank the dedication of our trustees for their unswerving commitment to keep this project on course, while ensuring all staff and volunteers are properly protected and have a say in all aspects of community development.

**Project updates: Bob Dennis**

We are now registered as a Digital Accessible First Aid Centre on the Online Centres Network. This creates additional marketing opportunities that would have been expensive, and which is not necessarily covered by donations. To recap on our previous AGM meeting the aims are:

To enable people with disabilities, older and those digitally excluded to access assistive technology to get online.

'Digital First Aid' training delivered by disabled people for disabled people

Improve health, self-care, and choice for all disenfranchised on the digital periphery.

North Tyneside community will promote and enable positive health, wellbeing, and independence in North Tyneside through increased access to digital health technology.

We are incorporating the basics of AI as a learning tool for those with low digital skills in conjunction with Good Things Foundation hub support. We continue to address digital poverty having now secured a contract with Good Things Foundation, O2 and Vodafone to supply sim cards to applicants who fit eligibility rules for up to 12 months.

**Update on Reboot Scheme:**

Our role in addressing affordability of digital items and connectivity has led us to testing the viability of addressing digital poverty through recycling digital items. However, we

have had to put in place a working model that ensures that we only help those in need, control what types of item we can successfully recycle and how to minimise how not to become a dumping ground for phones/computers. So far we have completed reformatting, although phones are less likely to be made available – Please note we can only do work on Android phones not Apple.

**Donations 2023/24:**

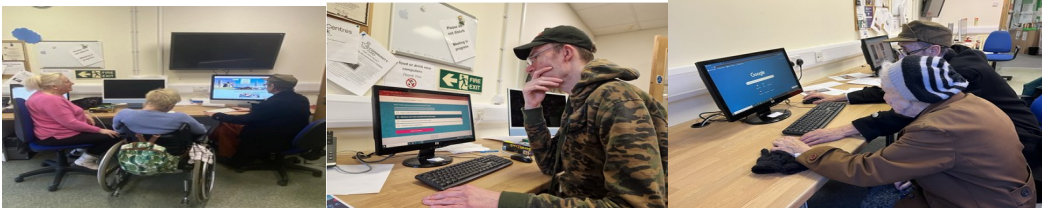
**National Community Lottery £17,910.00 RW Mann Trust £1,200.00, and further training fees amounting to 1,000.**

**7 Any other business:** Martin Lee and Simon Schofield thanked all staff and volunteers for their support in ensuring that they were well equipped to peer support others with a Learning Disability.

Close of meeting 7.30 pm

*Vm Peacock.*

Signed: Mrs Vicki Peacock (Chair of the board of trustees).



## **Park View Project**

Charity number 1196503

Income & Expenditure Account

Period ending 31<sup>st</sup> March 2024

### **Income**

#### **Grants**

Awards for AI (2 yrs. Project)  
17,910

RW Mann Trust            1,200

#### **Other Income**

NTDF Training Fees      1,000

**Total Income                    20,110.**

#### **Expenditure:**

Rental                            1,000

Sessional Workers            780

IT Equipment                    274.76

Staff salaries                    5,000

**Total Expenses                    7,054.76**

**Total current Assets: 0 (There are no fixed assets)**

**Unrestricted funds: 3,080**

**Current liabilities: None**

**Unrestricted Reserves: 11,180**

Signed: (Vicki Peacock (Chair)

*Vicki Peacock*

**PARK VIEW PROJECT**

England & Wales - Charity number 1196503

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# Accounts

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# Online Centres Network

**Park View Project (Digital Inclusion North Tyneside)**

**NTDF Centre, Earsdon Road, Shiremoor, Newcastle upon Tyne, NE27 0HJ**

**Charity number 1196503**

**Annual General Meeting 29<sup>th</sup> March 2023**

## 1. Name

The name of the Charitable Incorporated Organisation (“the CIO”) is  
Park View Project      A member of the

## 2. Location of principal office \_\_\_\_\_

C/O NTDF Centre  
Earsdon Road, Shiremoor  
Newcastle upon Tyne  
Tyne & Wear  
England  
NE27 0HJ

# Online Centres Network

## 3. Object[s]

The objects of the CIO are:

To promote social inclusion for the public benefit by preventing people from becoming socially excluded, relieving the needs of those people who are socially excluded and assisting them to integrate into society in particular but not exclusively by improving their digital skills and in such other ways as the trustees consider appropriate. For the purpose of this clause ‘socially excluded’ means being excluded from society, or part of society, as a result of being a member of a socially and economically deprived community.

#### **4. Trustees:**

Ann Craven

Helen Dawson

Sue Adams

Martin Lee

Simon Schofield

Vicki Peacock (Chair)

#### **Appointment of charity trustees**

- (1) Apart from the first charity trustees, every trustee must be appointed [for a term of three years] by a resolution passed at a properly convened meeting of the charity trustees.
- (2) In selecting individuals for appointment as charity trustees, the charity trustees must have regard to the skills, knowledge and experience needed for the effective administration of the CIO.

#### **Retirement and removal of charity trustees**

- (1) A charity trustee ceases to hold office if he or she:
  - (a) retires by notifying the CIO in writing (but only if enough charity trustees will remain in office when the notice of resignation takes effect to form a quorum for meetings);
  - (b) is absent without the permission of the charity trustees from all their meetings held within a period of six months and the trustees resolve that his or her office be vacated;
  - (c) dies;
  - (d) in the written opinion, given to the company, of a registered medical practitioner treating that person, has become physically or mentally incapable of acting as a director and may remain so for more than three months;
  - (e) is disqualified from acting as a charity trustee by virtue of sections 178-180 of the Charities Act 2011 (or any statutory re-enactment or modification of that provision).
- (2) Any person retiring as a charity trustee is eligible for reappointment.
- (3) A charity trustee who has served for three consecutive terms may not be reappointed for a fourth consecutive term but may be reappointed after an interval of at least one year.

**Bankers: Barclays Bank.**

**Aims:**

1. Enable residents of North Tyneside to manage day-to day household tasks using digital media and internet products. (All makes and models including managing a variety of social media sites: Tumblr, Instagram, Twitter, Facebook, LinkedIn, Pinterest etc.)
2. Enable beneficiaries to manage their own lives more easily and more effectively, and to pursue their own goals and aspirations via an online presence.
3. Enable users to identify with and support each other both online & offline via our website Forums and live chat.
4. Promote personal development by tackling isolation and increasing confidence, motivation, and self-esteem and skills via our online Community Reporter Learning Programme'.
6. Increase opportunities for volunteering via our Online Chums volunteering programme where volunteers mentor people with a variety of support needs.
7. Support for our volunteers and beneficiary's by promoting personal development portfolios, which represent experience and competencies achieved throughout their time with the project.
8. Cyber awareness and anti-bullying strategies actively discussed in a social setting using Park View Projects e-platforms and how to support others who have experienced online abuse.
11. Access to many independent projects such as WW1 – The Bigger Picture and “Working with Older People and the Digital Divide, which all have a digital emphasis.
12. Have available a large IT suite with PC's, loan library and access to Apple mac desktop computers support. There is separate support for those who only need to access PC for specific uses such as CV, benefit applications or applying for a job (All data secure and governed by 1998 Data Protection Act).
13. Access to online and offline digital learning tools, such as Learn My Way.

**Agenda:**

Present: Vicki Peacock (Chair), Bob Dennis (Project Manager), Ann Craven, Martin Lee, Mrs Sue Adams, Simon Schofield, Helen Dawson, Robert Dixon.

Apologies: Mrs Sue Adams.

Adoption of previous year's AGM minutes: All present agreed. Seconded by Ann Craven and Simon Schofield.

**Accounts:** Please see separate entry.

### **Who do we Represent:**

Our project is about drawing attention to the social & economic challenges that many face because of the rapid digital transformation of society and the subsequent automation that is widely found in everyday life. This is affecting many in ways that have not been fully documented by policy makers nor is readily acknowledged by many businesses, whose expectations are that customers default to accessing their services online.

Many older and disabled residents are experiencing a technologically driven world that is challenging their independence because many household tasks now require access to the internet, and with the increasing roll out of automation of day-to-day interactions such as car parking to telephone communication systems, many are feeling disenfranchised. This is further compounded by a reduction of informal information hubs such as post offices, local access to libraries, corner shops where locals stopped for a 'catch up'. These community connections are gradually being eroded and being replaced by online access.

The impact cannot be underestimated for those whose first 'language' is not digital, and who are not conversant with using online services and are, in many cases, resistant to learning because of the media's horror stories of cybercrime. Moreover, the acceleration of social media language in a fast-paced virtual space, only adds to the bewilderment that many experience.

Other groups affected by the dominance of the internet are those who have experienced Hate Crime, where disabled people are disproportionately represented. Contrary to what we are told, online abuse is not a priority for internet-based services because they cannot moderate effectively. Secondly, young people are often caught up in the web of cyber bullying, which again, is very difficult to police because much of this goes under the radar of parents/guardians and social media companies until it is usually too late.

Many individuals are classified as living in poverty, which because of their status, have no access to managing the demands services placed on them. There are those who are required to apply for work to retain DWP help, which we know from research undertaken, affects many families across the borough. Many don't have easy access to computers and a considerable number have little competency required to complete both online benefit applications as well as the demands of providing evidence that they are applying for jobs.

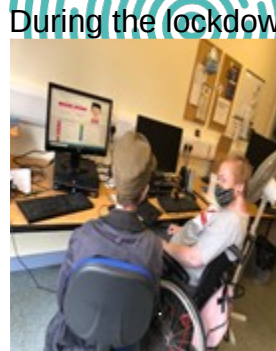
There is a fourth grouping made up of ex-services personnel who are challenged by technology because it has not been a central to their roles in armed forces, where many have only seen conflict; refugees whose English language is not their first language

with no access to mobile products. They experience a sense of feeling overwhelmed; even where technology can translate English into their own language it is still fraught with misunderstanding because of cultural differences. Furthermore, these groups experience the same challenges as residents who live in poverty with little competencies in using internet-based services.

And lastly, Disabled people of all ages can be grouped as one because often it is the barriers to digital access that is the common denominator. Digital technology has come a long way from the early incarnations designed for the 'abled' rather than with features supporting those with sensory/physical and intellectual disabilities. Many of the solutions are readily found hidden away in operating systems such as Microsoft tools, where some simple adaptations can make all the difference. However, assistive technology is the obvious remedy to those who need more than the quick fix. Having trusted sources to investigate your needs is vital in making available assistive technology available. Unfortunately, for many we work with, this technology is a step too far because of cost. Aware of the limitations our project is working towards introducing access to the potential of assistive technology using a variety of approaches. Our Digital First Aid incorporates access to information and potential temporary loans for people to try before they buy as well as provide a safe space to use access technology during visits to our drop-in sessions – this is an ongoing development.

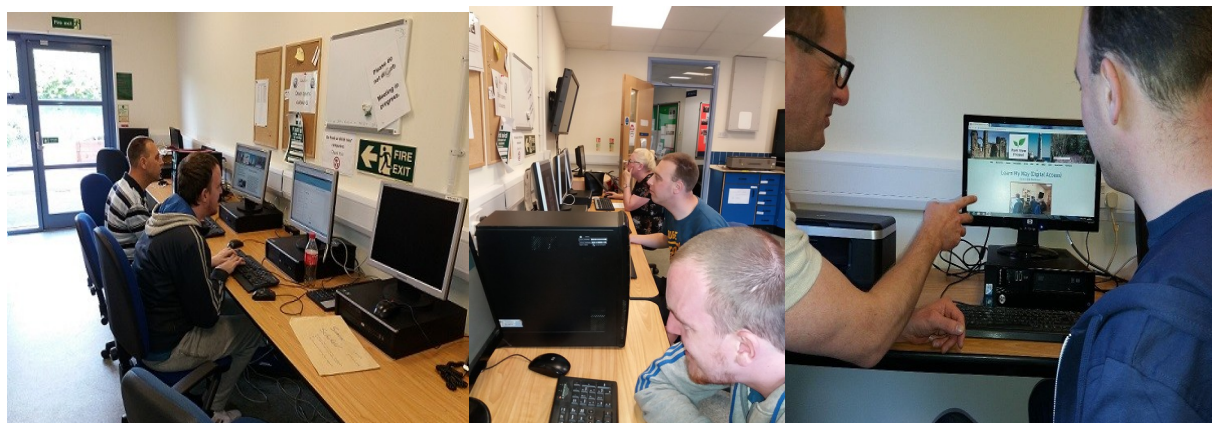
Vicki Peacock (Chair Park View Project)

### Executive Summary:



# Online Centres Network

During the lockdowns we established a variety of ways to stay connected to our users, which we have now adopted more widely. One such example is a piece of software called Team Viewer. The TeamViewer provides remote connectivity using a cloud-based platform that enables secure remote access to any device, across platforms, from anywhere, anytime. TeamViewer connects computers and smartphones. This meant we could easily help someone to set up their digital device. The only thing they need is to be able to turn on the device with access to an email account. Secondly, we continued to use all non-digital channels such as telephone and we have made printed material available to ensure that nobody missed out on information on up-and-coming events, local information about where to get help, etc.



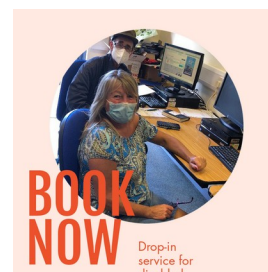
### Volunteer recruitment:

We are actively seeking volunteers to become Online Chum Mentors. You can find out about this role via our website: <https://www.parkviewprojectne.com/volunteer>

We are especially interested in locating residents of the borough with skills of website management/design/content relating to Wix web platform and someone with writing skills who can translate 'how to' instructions for people with little or no digital skills, i.e., basic use of android/apple, Phones/iPad. If you want to know more, you can contact Bob on 0191 466 1667 or email [office@parkviewproject.org.uk](mailto:office@parkviewproject.org.uk) Link to volunteer recruitment application and opportunities: [Volunteer application form](#)

### Revamping of our drop-in service:

We have taken possession of new mini desktops to compliment already available hardware including a recent edition of a mac desktop, alongside tablets and iPads that can be used for learning purposes. We also have on order new pieces of Assistive Technology such as head pointers, track ball mice and roller balls. These devices will help those with physical disabilities to access online services/activities easier. We have also acquired two Apple Mac desktops, one new made possible by DWF Foundation and one older machine donated by a volunteer Peter Glaves.



### Future goals:

We are researching how to become the first centre to adopt the status of Digital Accessible Hub. Here is the link to the proposals, which are featured on our website [Digital First Aid - Future developments](#) **Digital First Aid objectives:**

- ✦ To enable people with disabilities, older and those digitally excluded to access assistive technology to get online.
- ✦ 'Digital First Aid' training delivered by disabled people for disabled people
- ✦ Improve health, self-care, and choice for all disenfranchised on the digital periphery.
- ✦ North Tyneside community will promote and enable positive health, wellbeing, and independence in North Tyneside through increased access to digital health technology.

### **Reboot Scheme:**

Our role in addressing affordability of digital items and connectivity has led us to evaluate the possibilities of establishing a local Reboot Scheme, which would allow local recycling of digital items. This has a social and economic community benefit because it would raise public awareness of those on the digital periphery, and as a valuable asset in developing a local focus that show-cases community self-help initiatives taking place in North Tyneside: Here is a link to the Reboot Scheme <https://rebootproject.uk/> Or download from our website: <https://www.parkviewprojectne.com/reboot-scheme>

### **Use of interactive games as a tool for digital learning:**

Alternative learning strategies that make teaching basic digital skills interesting and entertaining will involve for example Train Sim World Two, which involves using not only digital navigating but importantly cognitive and coordinating skills that help with managing a variety of online apps. Take a look and see what you think: [Train Sim World Two](#) We are also looking to identify online word games, which amount to more than playing just for fun but can help with literacy, language development as well as coordinating and navigational skills.

### **Donations 2022/23:**

**DWF Foundation, RW Mann Trust, Awards for All, with income from North Tyneside Disability Forum Training Services. Total funds for 2022: £19,585. Please see accounts for details of donor funding and income generation.**

### **Access to on-site café facilities:**

Following closure owing to the pandemic access to this facility will be available to

volunteers and users of our drop-in services. The café should be opening in stages with only Thursday afternoons so far scheduled. However, Tuesday and Wednesdays should be available to our project over the coming months.

Bob Dennis (Project Manager).

**Any other business:** There was none.

Close of meeting 7.00 pm.

Signed: Mrs Vicki Peacock (Chair of the board of trustees).

*Vm Peacock.*

A member of the

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**Online Centres  
Network**

**Park View Project**

Charity number 1196503

Income & Expenditure Account

Period ending 31<sup>st</sup> March 2023

**Income**

**Grants**

|                    |       |
|--------------------|-------|
| Awards for All     | 9,805 |
| RW Mann Trust      | 1,100 |
| DWF Foundation     | 1,000 |
| Foyle Foundation   | 3,000 |
| NTDF Music Project | 40.00 |

**Other Income**

|                    |       |
|--------------------|-------|
| NTDF Training Fees | 4,640 |
|--------------------|-------|

**Total Income**                    **19,585.**

**Expenditure**

|                   |          |
|-------------------|----------|
| Rental            | 1,400    |
| Sessional Workers | 2,820    |
| IT Equipment      | 1,653.78 |
| Staff salaries    | 5,372    |

**Total Expenses**                    **11,245.78**

**Total current Assets: 0 (There are no fixed assets)**

**Unrestricted funds: 4,680**

**Current liabilities: Staff salaries 740.00; Sessional staff: 390.00 and Rental 200.00 Total: 1,330.00**

**Unrestricted Reserves: 12,020.64**

Signed: (Vicki Peacock (Chair))

