

CROMER CARES

England & Wales · Charity number 1196069

Details

Status Registered

Legal form CIO

Registered 2021-10-06

Register [View on the Charity Commission register](#)

Contact

Address Pine Lodge
Gimingham Road
Trimingham
Norwich
NR11 8HP

Phone 01263686999

Email info@cromer-cares.co.uk

Website <http://www.cromercares.org.uk/>

Activities

Objects: TO RELIEVE THE NEEDS OF PEOPLE IN CROMER AND THE SURROUNDING VILLAGES WHO ARE EXPERIENCING CRISIS BECAUSE OF ILL HEALTH, DISABILITY, FINANCIAL DIFFICULTIES, DEBTS, SOCIAL CARE NEED, ADDICTION, ABUSE, HOUSING ISSUES OR HOMELESSNESS, FAMILY BREAKDOWN, LEARNING DIFFICULTIES, OR DURING A NATIONAL OR LOCALISED CRISIS, SUCH AS A PANDEMIC, SEVERE WEATHER EVENT, OR UTILITY OUTAGE BY, BUT NOT LIMITED TO, THE PROVISION OF: • AND/OR DELIVERY OF MEDICINES;• ESSENTIALS SUCH AS TOILETRIES, FOOD AND HOUSEHOLD GOODS;• PERSONAL OR ASSISTED SHOPPING AND DELIVERY SERVICES;• COSTS OF UTILITY BILLS;• TRANSPORT TO MEDICAL APPOINTMENTS INCLUDING VACCINATIONS;• REFERRALS TO THE TELEPHONE BEFRIENDING SERVICE;• FOODBANK VOUCHERS, AND;• REFERRALS AND SIGNPOSTING TO OTHER STATUTORY AND VOLUNTARY SERVICES.

Activities: General Charitable activities supporting residents in Cromer, Norfolk, and the surrounding villages who are suffering due to ill health, disability, social care need, economic hardship, and other crises.

Classification

- **How:** Provides Other Finance, Provides Services, Provides Advocacy/advice/information, Other Charitable Activities
- **What:** Disability
- **Who:** Children/young People, Elderly/old People, People With Disabilities, Other Charities Or Voluntary Bodies, The General Public/mankind

Geography

- Norfolk

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£84,381	£80,822	-	-
2024-03-31	£42,967	£29,478	-	-
2023-03-31	£40,151	£42,770	-	-

Trustees

Name	Role	Appointed
Timothy Adams	Chair	2021-06-22
Barney Andrews		2022-09-20
JULIE CHANCE		2021-06-22
Judith Whittingham		2026-05-05
Patrick Bennett		2021-06-22
Phillip Arrow		2021-06-22
Terry Ernest Brown		2023-05-30

CROMER CARES

England & Wales - Charity number 1196069

Accounts

Cromer Cares Charity - Chairmans report 2024-2025

It was another significantly successful year for the Cromer Cares Charity in meeting its aims and reaching residents in our community who needed assistance.

This has only been possible due to the very dedicated small group of volunteers and trustees who have demonstrated extraordinary commitment and provided many hours of their time.

Most of that time has once again been spent transporting residents to medical appointments, including hospital appointments, procures, clinics and local GP appointments, with 287 of those having occurred over the course of the year. The transport to these appointments are booked in with a volunteer, who will then spend up to two hours driving the patient to and from the appointment, in addition to any waiting time.

Largely, these patients are older residents who struggle to access appropriate transport in our large rural county, or struggle to do so through limited means.

However, a significant proportion of our time and expenditure has been supporting households with very limited means, with provision of material support. Through significant grant funding we secured, we have supported many individuals and families with costs of energy, food and white goods- cookers, washing machines and refrigerators – as well as everyday essential household items.

We have also been extremely proud to follow others before us in running a project to address bed poverty in our community, addressing the needs of children who do not have a bed to sleep in, or who are sharing beds, or sleeping in otherwise unsuitable or broken beds.

Our calendar year once again ended with commitments over Christmas, including provision of hampers and Christmas meals to isolated, lonely residents with limited means. However, we once again provided an increasingly popular free of charge Christmas Party for local children, with entertainment, food, and Father Christmas providing some presents.

We are extremely grateful to our donors and grant funding organisations who have continued to support every aspect of this work.

Tim Adams

Chairman – Cromer Cares Charity

CROMER CARES
ANNUAL ACCOUNTS FOR THE YEAR ENDED 31ST MARCH, 2025

BALANCE SHEET

	Note	31 st March, 2025 £	31 st March, 2024 £
ASSETS			
Cash at Bank		33,755.82 =====	30,196.86 =====
FUNDS			
General Fund	1	8,755.82	30,196.86
Earmarked Fund	2	25,000.00 -----	-
		33,755.82 =====	30,196.86 =====

The Accounts on pages 1 to 3 were approved by the Trustees.

.....
Tim Adams

.....
Date

.....
Julie Chance

.....
Date

CROMER CARES
ANNUAL ACCOUNTS FOR THE YEAR ENDED 31ST MARCH, 2025
RECEIPTS AND PAYMENTS ACCOUNT

Note	Year Ended 31 st March, 2025 £	Three Months Ended 31 st March, 2024 £
RECEIPTS		
Donations	5,301.15	4,823.80
Fundraising	2,879.20	112.46
Grants	75,000.00	38,030.39
Sale of Toys	1,201.00	-
	-----	-----
	84,381.35	42,966.65
	=====	=====
PAYMENTS		
Transport	6,445.31	13,164.22
Food and Essentials	2,276.35	1,929.48
Christmas Party	1,207.37	384.99
Repairs, Maintenance and Key Safes	195.96	-
Furniture	16,625.83	10,858.52
Telephone	284.75	181.00
Oil and Utilities	15,449.05	1,866.10
Insurance	380.75	-
Lanyards	16.87	36.74
DBS Checks	90.00	108.00
Grant/Merchants' Place	-	300.00
Postage and Stationery	585.92	80.94
Storage	1,263.48	568.16
Gardening	100.00	-
Walker	89.99	-
Moving Costs	966.00	-
Audit/Flowers	30.00	-
IT – New Email	205.50	-
Food Vouchers	27,000.00	-
Buggy	170.00	-

Room Hire	214.38	-
Winter Fuel Allowance	6,060.00	-
Advertising	1,164.88	-
	-----	-----
	80,822.39	29,478.15
	=====	=====
Surplus	3,558.96	13,488.50
Opening Cash at Bank	30,196.86	16,708.36
	-----	-----
Closing Cash at Bank	33,755.82	30,196.86
	=====	=====

CROMER CARES
ANNUAL ACCOUNTS FOR THE YEAR ENDED 31ST MARCH, 2025

NOTES

	31st March 2025	31st March 2024
	£	£
1. General Fund		
Opening Fund	30,196.86	16,708.36
Surplus for Year	3,558.96	13,488.50
Transfer to Earmarked Fund	(25,000.00)	-
	-----	-----
Closing Fund	8,755.82	30,196.86
	=====	=====
 2. Earmarked Fund		
Opening Fund	-	-
Earmarked in Year:-		
- Winter Fuel Allowance	10,000.00	-
- Beds for Children	10,000.00	-
- Transport	5,000.00	-
	-----	-----
Closing Fund	25,000.00	-
	=====	=====

CROMER CARES BANK RECONCILIATION AT 31ST MARCH, 2025

		£
Balance as per bank statement		33,867.21
Less:- Outstanding cheques		
	388	69.99
	389	41.40
	-----	111.39

		33,755.82
		=====

Independent audit of Cromer Cares accounts for the year 31st March 2025
Charity number 1196069

I have undertaken a review of Chroma cares accounts for the year ending 31st of March 2025, and I can confirm;

- You have kept proper accounting records
- Your financial statements comply with the accounting requirements and accord with the records

Name – Rachel Sidell
Rolle – General manager
Merchants' Place Ltd
16 Church Street
Cromer
Norfolk
NR27 9ES

Signed *R Sidell*

Dated..... *27th NOV 2025*

CROMER CARES

England & Wales - Charity number 1196069


Accounts

CROMER CARES
ANNUAL ACCOUNTS FOR THE YEAR ENDED 31ST MARCH, 2024

BALANCE SHEET

	Note	31 st March, 2024 £	31 st March, 2023 £
ASSETS			
Cash at Bank		30,196.86 =====	16,708.36 =====
FUNDS			
General Fund	1	30,196.86 =====	16,708.36 =====

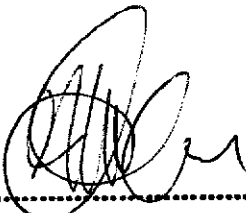
The Accounts on pages 1 to 3 were approved by the Trustees on Tuesday 6th August, 2024.



Tim Adams

6th August 2024

Date



Julie Chance

6/8/24

Date

CROMER CARES
ANNUAL ACCOUNTS FOR THE YEAR ENDED 31ST MARCH, 2024
RECEIPTS AND PAYMENTS ACCOUNT

Note	Year Ended 31 st March, 2024 £	Three Months Ended 31 st March, 2023 £
RECEIPTS		
Donations	4,823.80	8,610.29
Fundraising	112.46	541.00
Grants	38,030.39	31,000.00
	-----	-----
	42,966.65	40,151.29
	=====	=====
PAYMENTS		
Transport	13,164.22	11,663.35
Food and Essentials	1,929.48	8,737.60
Christmas Party & Hampers	384.99	2,789.32
Repairs, Maintenance and Key Safes	-	258.98
Furniture	10,858.52	3,375.94
Telephone	181.00	578.50
Oil	1,267.35	893.29
Utilities	598.75	787.95
Insurance	-	761.50
Travel	-	52.50
Household Support Fund	-	11,400.00
Lanyards	36.74	127.80
Vets & Cattery	-	1,343.00
DBS Checks	108.00	-
Grant/Merchants' Place	300.00	-
Postage and Stationery	80.94	-
Items for Storage	438.16	-
Rent for Storage	130.00	-
	-----	-----
	29,478.15	42,769.73
	=====	=====
Surplus/(Deficit)	13,488.50	(2,618.44)
Opening Cash at Bank	16,708.36	19,326.80
	-----	-----
Closing Cash at Bank	30,196.86	16,708.36
	=====	=====

CROMER CARES
ANNUAL ACCOUNTS FOR THE YEAR ENDED 31ST MARCH, 2024

NOTES

	31st March 2024	31st March 2023
1. General Fund	£	£
Opening Fund	16,708.36	19,326.80
Surplus/(Deficit) for Year	13,488.50	(2,618.44)
	-----	-----
Closing Fund	30,196.86	16,708.36
	=====	=====

CROMER CARES

England & Wales - Charity number 1196069

Accounts

Annual Report for Cromer Cares Charity for period 8th October 2021 – 31st March 2023

It has been an extremely successful year for Cromer Cares in its first year in operation as a Charity. Whilst the organisation existed beforehand and was set up to respond to the needs of residents during the Covid Pandemic, the Charity has developed to meet the demands and needs of residents subsequently.

It is a huge achievement that the charity completed 839 transports to medical appointments and covid vaccinations prior to charity status, though in the period between 8th October 2021 to 31st March 2023, completed a further 464. This continues to be the primary requirement for our services, in assisting people who struggle to access medical appointments due to financial, social care, and medical needs.

The most significant change our organisation has seen since Charitable status was achieved was the changes in demand for prescription deliveries. There was a significant need during the pandemic, where the organisation was directly supporting local pharmacies in this effort, with 3948 prescriptions delivered prior to charity status. There were just 49 delivered in the period between 8th October 2021 and 31st March 2023. This occurred because of pharmacies being able to handle the demand and people presenting to collect again themselves.

Other areas of work have included working alongside the Trussell Trust Foodbank in providing food parcels and support with energy, and organisations such as the Community Fridge, and generally responding to the needs of people due to economic hardship. This work has included the direct provision of energy and heating oil, and the purchasing of white goods like washing machines and cookers, and latterly, beds for children who did not have one. It is these needs where the charity has chosen to focus more of its attention in the year following this period.

We have also supported a number of households directly with tasks such as carrying out their shopping, some basic household tasks, and assistance with bills and other obligations. This has been particularly important for the household we are supporting where ill health, social care needs, or health issues such as addiction have been a factor.

Distinct from other projects, we also held our very first free Christmas Party for children in the area and we were able to provide gifts to children – this was extremely successful and enjoyable for all. This sits alongside our other work around Christmas, which includes provision of meals and hampers to several older residents.

We continue to receive referrals from statutory organisations, including the District and County Council, the Health Service, but also from other voluntary organisations.

Our operating capital in the first year has largely been financed by grants by the Town Council and Norfolk Community Foundation, alongside several other smaller grants and donations.

We are delighted we have been able to recruit new volunteers to carry out the work we are doing now, despite many of those previously working with us having gone back to work and no longer being able to give the time. New volunteers have started and have begun shaping the charity to meet new and emerging needs in Cromer and the surrounding villages where we work.



Chair of Trustees – Tim Adams

CROMER CARES
ANNUAL ACCOUNTS FOR THE YEAR ENDED 31ST MARCH, 2023

BALANCE SHEET

	Note	31 st March, 2023 £	31 st March, 2022 £
ASSETS			
Cash at Bank		16,708.36 =====	19,326.80 =====
FUNDS			
General Fund	1	16,708.36 =====	19,326.80 =====

The Accounts on pages 1 to 3 were approved by the Trustees on Tuesday 19th March, 2024.

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Tim Adams

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Date

.....
Julie Chance

.....
Date

CROMER CARES
ANNUAL ACCOUNTS FOR THE YEAR ENDED 31ST MARCH, 2023

RECEIPTS AND PAYMENTS ACCOUNT

	Note	Year Ended 31 st March, 2023 £	Three Months Ended 31 st March, 2022 £
RECEIPTS			
Donations		8,610.29	115.00
Fundraising		541.00	-
Grants	2	31,000.00	22,770.64
		-----	-----
		40,151.29	22,885.64
		=====	=====
 PAYMENTS			
Transport		11,663.35	969.00
Food and Essentials		8,737.60	1,218.62
Christmas Party & Hampers		2,789.32	-
Repairs, Maintenance and Key Safes		258.98	59.99
Furniture		3,375.94	1,215.13
Telephone		578.50	96.10
Oil		893.29	-
Utilities		787.95	-
Insurance		761.50	-
Travel		52.50	-
Household Support Fund		11,400.00	-
Lanyards		127.80	-
Vets & Cattery		1,343.00	-
		-----	-----
		42,769.73	3,558.84
 Surplus/(Deficit)		 (2,618.44)	 19,326.80
 Opening Cash at Bank		 19,326.80	 -
		-----	-----
Closing Cash at Bank		16,708.36	19,326.80
		=====	=====

CROMER CARES
ANNUAL ACCOUNTS FOR THE YEAR ENDED 31ST MARCH, 2023

NOTES

1. General Fund	£	£
Opening Fund	19,326.80	-
Surplus/(Deficit) for Year	(2,618.44)	19,326.80
	-----	-----
Closing Fund	16,708.36	19,326.80
	=====	=====

2. Grants

£22,770.64 previously held on behalf of Cromer Cares by Cromer Town Council was transferred following the opening of the bank account.

CROMER CARES
ANNUAL ACCOUNTS FOR THE YEAR ENDED 31ST MARCH, 2023

BANK RECONCILIATION

£

Balance per bank statement 17,488.76

Less: Outstanding Cheques:-

6	59.00	
160	192.00	
161	444.00	
162	85.40	
	-----	780.40

Balance per cash book -----
16,708.36
=====

Independent External Audit of Cromer Cares Accounts year ending 31st March 2023
Charity Number 1196069

I have undertaken a review of Cromer Cares accounts year ending 31st March 2023 and I can confirm:

- you have kept proper accounting records
- your financial statements comply with accounting requirements and accord with the records.

Name - Rachel Sidell
Role - General Manager
Merchants' Place Community Resource & Learning Centre
16 Church Street
Cromer Norfolk NR27 9ES

Signed *R Sidell* Dated *27/3/2024*