

ONE BIG FAMILY - HELPING THE HOMELESS

England & Wales · Charity number 1195947

Details

Status Registered

Legal form CIO

Registered 2021-09-28

Register [View on the Charity Commission register](#)

Contact

Address 45 Maidstone Road
Chatham
Kent
ME4 6DP

Phone 07865928174

Email info@helpingthehomeless.org.uk

Website www.helpingthehomeless.org.uk

Activities

Objects: THE PREVENTION OR RELIEF OF POVERTY IN KENT AND YORKSHIRE BY PROVIDING: GRANTS, ITEMS AND HOUSING SERVICES TO INDIVIDUALS IN NEED AND/OR CHARITIES, OR OTHER ORGANISATIONS WORKING TO PREVENT OR RELIEVE POVERTY, AND TO PREVENT OR RELIEVE POVERTY THROUGH UNDERTAKING AND SUPPORTING RESEARCH INTO FACTORS THAT CONTRIBUTE TO POVERTY AND THE MOST APPROPRIATE WAYS TO MITIGATE THESE.

Activities: For the public benefit, to prevent or relieve the poverty of people who are homeless or in financial hardship by providing items, information and advice to individuals in need and or other charities and organisations who are also working to prevent or relieve poverty.

Classification

- **How:** Provides Buildings/facilities/open Space, Provides Services, Provides Advocacy/advice/information, Sponsors Or Undertakes Research
- **What:** Education/training, Disability, The Prevention Or Relief Of Poverty, Accommodation/housing
- **Who:** Other Charities Or Voluntary Bodies, The General Public/mankind

Geography

- Calderdale
- Kirklees
- Medway

Finances

Period end	Income	Expenditure	Assets	Employees
2025-09-30	£385,756	£358,456	-	-
2024-09-30	£199,592	£185,270	-	-
2023-09-30	£116,280	£118,130	-	-
2022-09-30	£67,610	£56,207	-	-

Trustees

Name	Role	Appointed
Barry Roper Robinson		2026-02-03
GRAHAM DONALD HILL		2023-04-04
Gregory Roy Headley		2023-04-28
JAYNE CAROLINE PUGH		2021-09-28
Jade Emma Andrea Hart		2025-11-18
Jayne Pardesi		2022-03-28
Mark Breathwick		2026-02-03

ONE BIG FAMILY - HELPING THE HOMELESS

England & Wales - Charity number 1195947

Accounts



**One Big Family
Helping the
Homeless**

ONE BIG FAMILY- HELPING THE HOMELESS

FINANCIAL STATEMENTS

30 SEPTEMBER 2025

CHARITY REGISTRATION NUMBER: 1195947

Streets.

ONE BIG FAMILY - HELPING THE HOMELESS

FINANCIAL STATEMENTS

YEAR ENDED 30 SEPTEMBER 2025

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ONE BIG FAMILY - HELPING THE HOMELESS

TRUSTEES' ANNUAL REPORT

YEAR ENDED 30 SEPTEMBER 2025

The trustees present their report and the unaudited financial statements of the charity for the year ended 30 September 2025.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered charity name One Big Family - Helping the Homeless

Charity registration number 1195947

Principal office 104 Rochester Avenue
Rochester
Kent
ME1 2DR

THE TRUSTEES

C E Malone (Resigned 14 October 2025)
J Pardesi
J Pugh
G D Hill
G R Headley
Z Martin (Resigned 20 May 2025)
J E Hart (Appointed 18 November 2025)
M Breathwick (Appointed 3 February 2026)
B Robinson (Appointed 3 February 2026)

Independent examiner Sally Shacklock BA FCA
Equitable House
55 Pellon Lane
Halifax
West Yorkshire
HX1 5SP

ONE BIG FAMILY - HELPING THE HOMELESS

TRUSTEES' ANNUAL REPORT *(continued)*

YEAR ENDED 30 SEPTEMBER 2025

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing Document

One Big Family - Helping the Homeless was established as a registered Charitable Incorporated Organisation (CIO) on 28 September 2021 (Registered Charity No. 1195947) and is governed by its constitution.

The governance of the Charity is undertaken by a board of trustees who, with the assistance of Elizabeth Shaw as Head of Operations, manage the affairs of the Charity. There should be at least three trustees on the board at any time.

Recruitment and appointment of Trustees

Trustees can be appointed to and removed from the board upon the concurrence of at least three fifths of the board. There is no minimum or maximum tenure. Trustees are appointed by serving trustees, after selecting individuals for appointment with regards to skills, knowledge and experience needed for the effective administration of the Charity.

Risk assessment

The Trustees have reviewed the major risks to which the Charity is exposed and are satisfied that systems are in place to mitigate exposure to those risks.

OBJECTIVES AND ACTIVITIES

The objectives of the Charity are to:

- Prevent or relieve the poverty in Kent and Yorkshire by providing grants, items and housing services to individuals in need and/or other charities and other organisations who are also working to prevent or relieve poverty.
- Prevent or relieve poverty through undertaking and supporting research into factors that contribute to poverty and the most appropriate ways to mitigate these.

In furtherance of the main objects, the Charity undertakes the following activities:

- Supporting, advising and signposting those who are homeless, socially excluded and vulnerable adults.
- Providing a community outreach service to those who are homeless, socially excluded and vulnerable.
- Providing shelter in winter months to rough sleepers.
- Accompanying service users to appointments where they require assistance.
- Providing ongoing assistance to those who have been housed but still remain vulnerable.
- Promoting the needs of those who are homeless, socially excluded and vulnerable in the areas in which we offer support.

Public Benefit

In planning the charities activities for the year, the Trustees reviewed the guidance from the Charity Commission during Trustees meetings.

ONE BIG FAMILY - HELPING THE HOMELESS

TRUSTEES' ANNUAL REPORT *(continued)*

YEAR ENDED 30 SEPTEMBER 2025

ACHIEVEMENTS AND PERFORMANCE

The trustees are proud to report that the charity has once again been able to support many people. During the past year we have received donations and fundraising support from members of the public as well as corporate organisations. This support has come from both old and new supporters and we are overwhelmed and grateful for the support we receive.

Once again, we have received physical donations from both businesses and members of the public. We cannot thank enough every person, business and organisation that has donated to our charity. It would be impossible to quantify these donations. We are fortunate that many businesses are aware of the charity's work, offering both business expertise and staff volunteering hours.

We are currently being supported financially and practically by the Lloyd's Foundation, who are assisting the charity with governance, to ensure our foundations and practices are of the highest standard.

In all areas, we have seen an increase in the number of people who we support. We continue to run soup kitchens, outreach and provide food parcels in all areas. We continue to offer emergency assistance for families in poverty and others facing financial crisis who are referred to us. This includes, but not exclusively, the provision of food parcels, home starter packs, clothing, nappies and other basic essentials, which are delivered at least three times weekly in Medway.

Yet again in Medway, we have seen an increase in demand of 20% for food parcels and a 20% increase in referrals for Home Starter Packs. The increase in cost of providing these items is estimated at around 20%. These are only available via referral from partner agencies subject to our criteria being met. More than 1500 food parcels were delivered and over 350 home starter packs.

In December 2024 we obtained the lease on our first property - a 17 bedroom supported accommodation project which houses single, homeless adults with multiple complex needs. The aesthetics of the interior of the property, plus services/activities we offer have been largely co-produced with the residents.

Due to the increase in capacity, we have employed a second support worker, the whole team continue to operate a "Trauma Informed service" and we have a waiting list of referrals.

We have allocated a portion of the bedrooms for sole referral via the local Rough Sleepers Initiative (within Medway council) with referrals for the remaining rooms coming from other sources such as probation, housing options and our own outreach team. We continue to employ Reset-21 to provide Trauma Informed counselling to the residents and weekly reflective practice for staff and volunteers.

We offered a FULL Winter Refuge for the first time, from January 1st to April 14th 2025, whereby we opened on a nightly basis. A dedicated team of volunteers provided over 3000 volunteering hours to ensure the successful running of this venture. We additionally were supported by other agencies who attended and provided much needed on-site support to our guests (services such as substance misuse, domestic abuse, housing teams from the council) We provided over 2000 beds to 133 different rough sleepers and due to the collaborative working, more than 40% of guests obtained accommodation. The Refuge was awarded the Kent Housing Awards "Excellence in Partnership" award, again demonstrating our willingness to collaborate.

ONE BIG FAMILY - HELPING THE HOMELESS

TRUSTEES' ANNUAL REPORT *(continued)*

YEAR ENDED 30 SEPTEMBER 2025

One Big Family has always taken pride in our level of professional communications with agencies such as DWP, Council, Housing Associations etc., building and maintaining these relationships has been key to ensuring the charity achieves its objectives. We are constantly striving to build meaningful partnerships with key partners to ensure positive outcomes for our clients. In Medway we attend weekly meetings with the local Rough Sleeper team and other associated agencies to discuss complex clients, we also sit on the Medway MEAM strategy group and attend their monthly Operational meetings, plus are members of Medway Homeless Forum, and Rough Sleeper task and Finish group.

In Kirkless we work closely with the local Rough Sleeper team to try to ensure positive outcomes for rough sleepers and those in accommodation at risk of becoming homeless.

At the time of writing, One Big Family - Helping the Homeless has over 70 active volunteers who take on different roles such as street outreach, food collections and deliveries, daily support, accompanying service users to appointments, fundraising, cooking, to name a few activities. The time and commitment given by our volunteers is crucial, without them, the charity would not be able to function or offer the variety of services that we do. Their time, skills and commitment are invaluable and are vital to the continued success of the charity, this was most notably demonstrated this year with the Winter Refuge. We are grateful for their wonderful support.

We remain committed to maintaining compliance within third sector best practise guidance for our team - for example, DBS checks for front-line volunteers, training, plus regular updating of risk assessments and policies/procedures.

We have taken on the services of a professional bid writer/fundraiser who is looking to secure unrestricted funding to ensure we are financially equipped to expand.

FINANCIAL REVIEW

Principle funding sources

The principal funding sources for the charity are from donations and fundraising received from members of the public and corporate organisations plus grants from corporate organisations. We have also received funding from Medway Council and, following the opening of the new property, we have also received enhanced housing benefits.

Financial review of the year

The operating surplus for the year was £27,300 (2024 - £14,321). Funds held as at 30 September 2025 were £186,717 (2024 - £159,417) which are used to finance additional activities, trading in the ensuing year and as a backup reserve. If the Charity continues at its present level of activity it has funds available to continue for approximately six months.

Reserves policy

The Unrestricted General Funds of the Charity are all available to promote the objects. The total Unrestricted General Funds at the year end were £113,364 (2024 - £154,197). The total Restricted General Funds at the year end were £73,353 (2024 - £5,220).

ONE BIG FAMILY - HELPING THE HOMELESS

TRUSTEES' ANNUAL REPORT *(continued)*

YEAR ENDED 30 SEPTEMBER 2025

PLANS FOR FUTURE PERIODS

To obtain more property so as to replicate our supported accommodation project and provide additional units of accommodation in Medway.

To effectively respond to increasing demand for our services the trustees will be reviewing staffing, this may mean we need to employ other people to ensure all our services are sustainable and secure.

A continuing review of policies and procedures will be carried out along with a business/funding strategy.

Continue to upskill and train staff and volunteers to ensure we are operating at the highest level.

The trustees' annual report was approved on 24 February 2026 and signed on behalf of the board of trustees by:



J Pugh
Trustee

ONE BIG FAMILY - HELPING THE HOMELESS

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF ONE BIG FAMILY - HELPING THE HOMELESS

YEAR ENDED 30 SEPTEMBER 2025

I report to the trustees on my examination of the financial statements of One Big Family - Helping the Homeless ('the charity') for the year ended 30 September 2025.

RESPONSIBILITIES AND BASIS OF REPORT

As the trustees of the charity you are responsible for the preparation of the financial statements in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the charity's financial statements carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

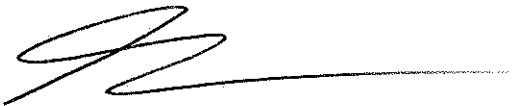
INDEPENDENT EXAMINER'S STATEMENT

Since the charity's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of the Institute of Chartered Accountants in England and Wales (ICAEW), which is one of the listed bodies.

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the charity as required by section 130 of the Act; or
2. the financial statements do not accord with those records; or
3. the financial statements do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Sally Shacklock BA FCA
Independent Examiner

Equitable House
55 Pellon Lane
Halifax
West Yorkshire
HX1 5SP

24 February 2026

ONE BIG FAMILY - HELPING THE HOMELESS

STATEMENT OF FINANCIAL ACTIVITIES

YEAR ENDED 30 SEPTEMBER 2025

		Unrestricted funds £	2025 Restricted funds £	Total funds £	2024 <i>(restated)</i> Total funds £
Income and endowments					
Donations and legacies	4	162,716	55,692	218,408	199,592
Charitable activities	5	455	166,893	167,348	–
Total income		<u>163,171</u>	<u>222,585</u>	<u>385,756</u>	<u>199,592</u>
Expenditure					
Expenditure on raising funds:					
Costs of raising donations and legacies	6	12,490	1,695	14,186	1,822
Expenditure on charitable activities	7,8	191,514	152,757	344,270	183,449
Total expenditure		<u>204,004</u>	<u>154,452</u>	<u>358,456</u>	<u>185,271</u>
Net income and net movement in funds		<u>(40,833)</u>	<u>68,133</u>	<u>27,300</u>	<u>14,321</u>
Reconciliation of funds					
Total funds brought forward as previously reported		154,197	5,220	159,417	144,168
Prior year adjustment		–	–	–	928
Total funds brought forward as restated		<u>154,197</u>	<u>5,220</u>	<u>159,417</u>	<u>145,096</u>
Total funds carried forward		<u>113,364</u>	<u>73,353</u>	<u>186,717</u>	<u>159,417</u>

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

The notes on pages 9 to 18 form part of these financial statements.

ONE BIG FAMILY - HELPING THE HOMELESS

STATEMENT OF FINANCIAL POSITION

30 SEPTEMBER 2025

		2025		2024 <i>(restated)</i>	
	Note	£	£	£	£
FIXED ASSETS					
Tangible fixed assets	14		6,802		2,687
CURRENT ASSETS					
Debtors	15	31,091		—	
Cash at bank and in hand		159,768		158,490	
		<u>190,859</u>		<u>158,490</u>	
CREDITORS: amounts falling due within one year	16	<u>10,944</u>		<u>1,760</u>	
NET CURRENT ASSETS			<u>179,915</u>		<u>156,730</u>
TOTAL ASSETS LESS CURRENT LIABILITIES			<u>186,717</u>		<u>159,417</u>
NET ASSETS			<u>186,717</u>		<u>159,417</u>
FUNDS OF THE CHARITY					
Restricted funds			73,353		5,220
Unrestricted funds			113,364		154,197
Total charity funds	18		<u>186,717</u>		<u>159,417</u>

These financial statements were approved by the board of trustees and authorised for issue on 24 February 2026, and are signed on behalf of the board by:

J Pugh
Trustee

The notes on pages 9 to 18 form part of these financial statements.

ONE BIG FAMILY - HELPING THE HOMELESS

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 30 SEPTEMBER 2025

1. GENERAL INFORMATION

The charity is a public benefit entity and a registered charity in England and Wales and is unincorporated. The address of the principal office is 104 Rochester Avenue, Rochester, Kent, ME1 2DR.

2. STATEMENT OF COMPLIANCE

These financial statements have been prepared in compliance with FRS 102, 'The Financial Reporting Standard applicable in the UK and the Republic of Ireland', the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (Charities SORP (FRS 102)) and the Charities Act 2011.

3. ACCOUNTING POLICIES

Basis of preparation

The financial statements have been prepared on the historical cost basis, as modified by the revaluation of certain financial assets and liabilities and investment properties measured at fair value through income or expenditure.

The financial statements are prepared in sterling, which is the functional currency of the entity.

Going concern

There are no material uncertainties about the charity's ability to continue.

Judgements and key sources of estimation uncertainty

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the amounts reported. These estimates and judgements are continually reviewed and are based on experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

There are not considered to be any judgements or accounting estimates or assumptions that have a significant impact on the financial statements.

Fund accounting

Unrestricted funds are available for use at the discretion of the trustees to further any of the charity's purposes.

Designated funds are unrestricted funds earmarked by the trustees for particular future project or commitment.

Restricted funds are subjected to restrictions on their expenditure declared by the donor or through the terms of an appeal, and fall into one of two sub-classes: restricted income funds or endowment funds.

ONE BIG FAMILY - HELPING THE HOMELESS

NOTES TO THE FINANCIAL STATEMENTS *(continued)*

YEAR ENDED 30 SEPTEMBER 2025

3. ACCOUNTING POLICIES *(continued)*

Incoming resources

All incoming resources are included in the statement of financial activities when entitlement has passed to the charity; it is probable that the economic benefits associated with the transaction will flow to the charity and the amount can be reliably measured. The following specific policies are applied to particular categories of income:

- income from donations or grants is recognised when there is evidence of entitlement to the gift, receipt is probable and its amount can be measured reliably.
- legacy income is recognised when receipt is probable and entitlement is established.
- income from donated goods is measured at the fair value of the goods unless this is impractical to measure reliably, in which case the value is derived from the cost to the donor or the estimated resale value. Donated facilities and services are recognised in the accounts when received if the value can be reliably measured. No amounts are included for the contribution of general volunteers.
- income from contracts for the supply of services is recognised with the delivery of the contracted service. This is classified as unrestricted funds unless there is a contractual requirement for it to be spent on a particular purpose and returned if unspent, in which case it may be regarded as restricted.

Resources expended

Expenditure is recognised on an accruals basis as a liability is incurred. Expenditure includes any VAT which cannot be fully recovered, and is classified under headings of the statement of financial activities to which it relates:

- expenditure on raising funds includes the costs of all fundraising activities, events, non-charitable trading activities, and the sale of donated goods.
- expenditure on charitable activities includes all costs incurred by a charity in undertaking activities that further its charitable aims for the benefit of its beneficiaries, including those support costs and costs relating to the governance of the charity apportioned to charitable activities.
- other expenditure includes all expenditure that is neither related to raising funds for the charity nor part of its expenditure on charitable activities.

All costs are allocated to expenditure categories reflecting the use of the resource. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs are apportioned between the activities they contribute to on a reasonable, justifiable and consistent basis.

ONE BIG FAMILY - HELPING THE HOMELESS

NOTES TO THE FINANCIAL STATEMENTS *(continued)*

YEAR ENDED 30 SEPTEMBER 2025

3. ACCOUNTING POLICIES *(continued)*

Tangible assets

Tangible assets are initially recorded at cost, and subsequently stated at cost less any accumulated depreciation and impairment losses. Any tangible assets carried at revalued amounts are recorded at the fair value at the date of revaluation less any subsequent accumulated depreciation and subsequent accumulated impairment losses.

Depreciation

Depreciation is calculated so as to write off the cost or valuation of an asset, less its residual value, over the useful economic life of that asset as follows:

Motor vehicles	-	25% straight line
Equipment	-	33% reducing balance

Impairment of fixed assets

A review for indicators of impairment is carried out at each reporting date, with the recoverable amount being estimated where such indicators exist. Where the carrying value exceeds the recoverable amount, the asset is impaired accordingly. Prior impairments are also reviewed for possible reversal at each reporting date.

Financial instruments

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

Defined contribution plans

Contributions to defined contribution plans are recognised as an expense in the period in which the related service is provided. Prepaid contributions are recognised as an asset to the extent that the prepayment will lead to a reduction in future payments or a cash refund.

ONE BIG FAMILY - HELPING THE HOMELESS

NOTES TO THE FINANCIAL STATEMENTS *(continued)*

YEAR ENDED 30 SEPTEMBER 2025

4. DONATIONS AND LEGACIES

	Unrestricted Funds	Restricted Funds	Total Funds 2025
	£	£	£
DONATIONS			
Donations- Corporate	29,362	32,707	62,069
Donations- Individuals	32,638	235	32,873
Donations- Council	92,750	22,750	115,500
Fundraising events	3,373	–	3,373
GIFTS			
Gift aid	4,593	–	4,593
	<u>162,716</u>	<u>55,692</u>	<u>218,408</u>
	Unrestricted Funds	Restricted Funds	Total Funds 2024
	£	£	(restated) £
DONATIONS			
Donations- Corporate	41,344	72,990	114,334
Donations- Individuals	56,926	–	56,926
Donations- Council	–	8,000	8,000
Fundraising events	11,905	3,500	15,405
GIFTS			
Gift aid	4,927	–	4,927
	<u>115,102</u>	<u>84,490</u>	<u>199,592</u>

5. CHARITABLE ACTIVITIES

	Unrestricted Funds	Restricted Funds	Total Funds 2025
	£	£	£
Enhanced housing benefit	–	166,893	166,893
Other income	455	–	455
	<u>455</u>	<u>166,893</u>	<u>167,348</u>
	Unrestricted Funds	Restricted Funds	Total Funds 2024
	£	£	(restated) £
Enhanced housing benefit	–	–	–
Other income	–	–	–
	<u>–</u>	<u>–</u>	<u>–</u>

ONE BIG FAMILY - HELPING THE HOMELESS

NOTES TO THE FINANCIAL STATEMENTS *(continued)*

YEAR ENDED 30 SEPTEMBER 2025

6. COSTS OF RAISING DONATIONS AND LEGACIES

	Unrestricted Funds	Restricted Funds	Total Funds 2025
	£	£	£
Fundraising expenses	12,490	1,695	14,186
	<u>12,490</u>	<u>1,695</u>	<u>14,186</u>
	Unrestricted Funds	Restricted Funds	Total Funds 2024
	£	£	£
Fundraising expenses	1,822	–	1,822
	<u>1,822</u>	<u>–</u>	<u>1,822</u>

7. EXPENDITURE ON CHARITABLE ACTIVITIES BY FUND TYPE

	Unrestricted Funds	Restricted Funds	Total Funds 2025
	£	£	£
Charitable activities	173,147	142,755	315,902
Support costs	18,367	10,002	28,368
	<u>191,514</u>	<u>152,757</u>	<u>344,270</u>
	Unrestricted Funds	Restricted Funds	Total Funds 2024
	£	£	£
Charitable activities	58,939	108,012	166,950
Support costs	16,046	452	16,499
	<u>74,985</u>	<u>108,464</u>	<u>183,449</u>

8. EXPENDITURE ON CHARITABLE ACTIVITIES BY ACTIVITY TYPE

	Activities undertaken directly	Support costs	Total funds 2025	Total fund 2024
	£	£	£	£
Charitable activities	315,902	21,471	337,373	177,377
Governance costs	–	6,897	6,897	6,072
	<u>323,682</u>	<u>28,368</u>	<u>344,270</u>	<u>183,449</u>

ONE BIG FAMILY - HELPING THE HOMELESS

NOTES TO THE FINANCIAL STATEMENTS *(continued)*

YEAR ENDED 30 SEPTEMBER 2025

9. ANALYSIS OF SUPPORT COSTS

	Total 2025	Total 2024
	£	£
Finance costs	155	116
Depreciation	3,275	–
Website	952	802
Volunteer expenses and costs	5,834	4,413
Software	2,925	2,793
Training	8,484	2,419
Trustees' expenses	410	1,077
Accountancy fees	2,468	1,640
Legal and professional fees	3,245	2,863
DBS checks etc	139	157
Licences and subscriptions	481	219
	<u>28,368</u>	<u>16,499</u>

10. NET INCOME

Net income is stated after charging/(crediting):

	2025	2024 <i>(restated)</i>
	£	£
Depreciation of tangible fixed assets	<u>3,275</u>	<u>–</u>

11. INDEPENDENT EXAMINATION FEES

	2025	2024 <i>(restated)</i>
	£	£
Fees payable to the independent examiner for: Independent examination of the financial statements	<u>2,500</u>	<u>1,640</u>

12. STAFF COSTS

The total staff costs and employee benefits for the reporting period are analysed as follows:

	2025	2024 <i>(restated)</i>
	£	£
Wages and salaries	103,330	71,209
Employer contributions to pension plans	1,695	1,886
	<u>105,025</u>	<u>73,095</u>

The average head count of employees during the year was 4 (2024: 3).

ONE BIG FAMILY - HELPING THE HOMELESS

NOTES TO THE FINANCIAL STATEMENTS *(continued)*

YEAR ENDED 30 SEPTEMBER 2025

12. STAFF COSTS *(continued)*

No employee received employee benefits of more than £60,000 during the year (2024: Nil).

13. TRUSTEE REMUNERATION AND EXPENSES

No other remuneration or expenses have been paid to trustees during the year.

Travel expenses totalling £410 (2024: £1,077) have been reimbursed to two trustees during the period ended 30 September 2025.

14. TANGIBLE FIXED ASSETS

	Motor vehicles £	Equipment £	Total £
Cost			
At 1 October 2024 (as restated)	1,000	1,687	2,687
Additions	—	7,390	7,390
At 30 September 2025	<u>1,000</u>	<u>9,077</u>	<u>10,077</u>
Depreciation			
At 1 October 2024	—	—	—
Charge for the year	250	3,025	3,275
At 30 September 2025	<u>250</u>	<u>3,025</u>	<u>3,275</u>
Carrying amount			
At 30 September 2025	<u>750</u>	<u>6,052</u>	<u>6,802</u>
At 30 September 2024 <i>(restated)</i>	<u>1,000</u>	<u>1,687</u>	<u>2,687</u>

15. DEBTORS

	2025 £	2024 <i>(restated)</i> £
Prepayments and accrued income	31,015	—
Other debtors	76	—
	<u>31,091</u>	<u>—</u>

16. CREDITORS: amounts falling due within one year

	2025 £	2024 <i>(restated)</i> £
Accruals and deferred income	10,944	1,760

ONE BIG FAMILY - HELPING THE HOMELESS

NOTES TO THE FINANCIAL STATEMENTS *(continued)*

YEAR ENDED 30 SEPTEMBER 2025

18. ANALYSIS OF CHARITABLE FUNDS *(continued)*

17. PENSIONS AND OTHER POST RETIREMENT BENEFITS

Defined contribution plans

The amount recognised in income or expenditure as an expense in relation to defined contribution plans was £1,695 (2024: £1,886).

18. ANALYSIS OF CHARITABLE FUNDS

Unrestricted funds

	1 Oct 2024	Income	Expenditure	Transfers	Prior year adjustments	30 Sep 2025
	£	£	£	£	£	£
General funds	<u>154,197</u>	<u>163,171</u>	<u>(204,004)</u>	<u>—</u>	<u>—</u>	<u>113,364</u>

	1 Oct 2023	Income	Expenditure	Transfers	Prior year adjustments	30 Sep 2024
	£	£	£	£	£	£
General funds	<u>115,155</u>	<u>115,102</u>	<u>(76,807)</u>	<u>(181)</u>	<u>928</u>	<u>154,197</u>

Restricted funds

	1 Oct 2024	Income	Expenditure	Transfers	Prior year adjustments	30 Sep 2025
	£	£	£	£	£	£
Medway Council	3,766	—	(3,766)	—	—	—
Rotary						
Huddersfield	1,390	—	(1,269)	—	—	121
John Lewis	64	—	(64)	—	—	—
Sainsburys HSP	—	5,000	(5,000)	—	—	—
Suma Yorkshire	—	500	—	—	—	500
Medway Council Household						
Support	—	11,375	(8,916)	—	—	2,459
Key Med	—	500	(500)	—	—	—
Medway Council Household						
Support	—	11,375	—	—	—	11,375
Medway Lottery						
HSP	—	500	(500)	—	—	—
Pride of Britain						
South	—	1,000	(1,000)	—	—	—
Speedo Mick						
Foundation HSP	—	2,000	—	—	—	2,000
Kent Community						
Fund HSP	—	5,000	(1,705)	—	—	3,295
Albert Hunt Trust	—	8,000	(1,825)	—	—	6,175
29th May 1961						
HSP	—	2,000	—	—	—	2,000

ONE BIG FAMILY - HELPING THE HOMELESS

NOTES TO THE FINANCIAL STATEMENTS *(continued)*

YEAR ENDED 30 SEPTEMBER 2025

18. ANALYSIS OF CHARITABLE FUNDS

Frindsbury with Upnor & Chattenden PCC	–	235	(235)	–	–	–
Asda Food Parcels	–	1,000	(1,000)	–	–	–
Co-Op food and soup kitchen	–	5,208	(2,278)	–	–	2,930
YBS	–	2,000	(2,000)	–	–	–
Enhanced Housing Benefit	–	166,892	(124,394)	–	–	42,498
	<u>5,220</u>	<u>222,585</u>	<u>(154,452)</u>	<u>–</u>	<u>–</u>	<u>73,353</u>

	1 Oct 2023	Income	Expenditure	Transfers	Prior year adjustments	30 Sep 2024
	£	£	£	£	£	£
Medway Council HSF	21,426	–	(21,440)	14	–	–
Medway Council Kent Community	–	8,000	(4,234)	–	–	3,766
Rotary Huddersfield	3,311	–	(3,385)	74	–	–
Challenge Fencing	2,000	–	(610)	–	–	1,390
Leeds Masons	1,808	–	(1,876)	68	–	–
John Lewis Lottery	468	–	(502)	34	–	–
Community	–	1,500	(1,436)	–	–	64
	<u>–</u>	<u>74,990</u>	<u>(74,981)</u>	<u>(9)</u>	<u>–</u>	<u>–</u>
	<u>29,013</u>	<u>84,490</u>	<u>(108,464)</u>	<u>181</u>	<u>–</u>	<u>5,220</u>

Medway Council - Direct Food Support

Rotary Huddersfield - For core expenses

John Lewis - Families and Dukes House support at Christmas

Lottery Community - Household Support

Sainsburys HSP - Home Starter items, food parcel and cleaning packs

Suma Yorkshire - For core expenses

Medway Council Household Support - Household Support Grant

Key Med - For use on anything related to Medway

Medway Council Household Support - Household Support Grant

Medway Lottery HSP - Home Starter pack

ONE BIG FAMILY - HELPING THE HOMELESS

NOTES TO THE FINANCIAL STATEMENTS *(continued)*

YEAR ENDED 30 SEPTEMBER 2025

18. ANALYSIS OF CHARITABLE FUNDS

Pride of Britain - General Use in South East

Speedo Mick Foundation HSP - Home Starter packs

Kent Community Fund HSP - Home Starter packs

Albert Hunt Trust - For core expenses

29th May 1961 - Household support

Frindsbury with Upnor & Chattenden PCC - General use in Medway

Asda Food Parcels - Provision of food parcels

Co-Op food and soup kitchen - To support the delivery of hot meals and food services.

YBS - For core expenses

Enhanced Housing Benefit - Additional Household Support

19. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	Unrestricted Funds £	Restricted Funds £	Total Funds 2025 £
Tangible fixed assets	6,802	–	6,802
Current assets	117,474	73,353	190,827
Creditors less than 1 year	(10,912)	–	(10,912)
Net assets	<u>113,364</u>	<u>73,353</u>	<u>186,717</u>

	Unrestricted Funds £	Restricted Funds £	Total Funds 2024 £
Tangible fixed assets	–	–	–
Current assets	154,197	5,220	159,417
Creditors less than 1 year	–	–	–
Net assets	<u>154,197</u>	<u>5,220</u>	<u>159,417</u>

20. PRIOR YEAR ADJUSTMENTS

The comparative is restated as, due to the increase in the charity's income, the accounts have been prepared on an accruals basis in accordance with the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (Charities SORP (FRS 102)).

ONE BIG FAMILY - HELPING THE HOMELESS

MANAGEMENT INFORMATION

YEAR ENDED 30 SEPTEMBER 2025

The following pages do not form part of the financial statements.

ONE BIG FAMILY - HELPING THE HOMELESS

DETAILED STATEMENT OF FINANCIAL ACTIVITIES

YEAR ENDED 30 SEPTEMBER 2025

	2025	2024
	£	£
Income and endowments		
Donations and legacies		
Donations- Corporate	62,069	114,334
Donations- Individuals	32,873	56,926
Donations- Council	115,500	8,000
Fundraising events	3,373	15,405
Gift aid	4,593	4,927
	<u>218,408</u>	<u>199,592</u>
Charitable activities		
Enhanced housing benefit	166,893	-
Other income	455	-
	<u>167,348</u>	<u>-</u>
Total income	<u>385,756</u>	<u>199,592</u>

ONE BIG FAMILY - HELPING THE HOMELESS

DETAILED STATEMENT OF FINANCIAL ACTIVITIES *(continued)*

YEAR ENDED 30 SEPTEMBER 2025

	2025	2024
	£	£
Expenditure on charitable activities		
<i>Activities undertaken directly</i>		
Outreach costs	38,837	62,136
Wages/salaries	103,330	71,209
Pension costs	1,695	1,886
Rent	85,396	8,805
Rates & water	3,300	–
Light & heat	15,247	–
Repairs & maintenance	10,314	–
Insurance	11,278	3,878
Security costs	28,209	–
Motor Expenses	6,256	2,994
Vehicle leasing	3,629	3,776
Telephone	2,114	1,497
Leaflets and stationery	1,933	1,690
Sundries	4,364	9,079
	<u>315,902</u>	<u>166,950</u>
<i>Support costs</i>		
Depreciation	3,275	–
Website	952	802
Volunteer expenses and costs	5,834	4,413
Software	2,926	2,793
Training	8,484	2,419
	<u>21,471</u>	<u>10,427</u>
Governance costs		
Trustees' expenses	410	1,077
Accountancy fees	2,468	1,640
Legal and professional fees	3,245	2,863
DBS checks etc	138	157
Licences and subscriptions	481	219
Bank Charges	155	116
	<u>6,897</u>	<u>6,072</u>
Expenditure on charitable activities	<u><u>344,270</u></u>	<u><u>183,449</u></u>

ONE BIG FAMILY - HELPING THE HOMELESS

England & Wales - Charity number 1195947

Accounts



One Big Family
Helping the
Homeless

ONE BIG FAMILY- HELPING THE HOMELESS

FINANCIAL STATEMENTS

30 SEPTEMBER 2024

CHARITY REGISTRATION NUMBER: 1195947

STREETS[®]
SPENSER WILSON
CHARTERED ACCOUNTANTS

ONE BIG FAMILY - HELPING THE HOMELESS

FINANCIAL STATEMENTS

YEAR ENDED 30 SEPTEMBER 2024

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Receipts and payments account	8
Statement of financial position	9
Notes to the financial statements	10

ONE BIG FAMILY - HELPING THE HOMELESS

TRUSTEES' ANNUAL REPORT

YEAR ENDED 30 SEPTEMBER 2024

The trustees present their report and the unaudited financial statements of the charity for the year ended 30 September 2024.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered charity name	One Big Family - Helping the Homeless	
Charity registration number	1195947	
Principal office	104 Rochester Avenue Rochester Kent ME1 2DR	
The Trustees	J Pugh J Pardesi C E Malone G D Hill G R Headley A H Rastofsky Z Martin	Resigned 16 May 2024 Appointed 8 February 2024
Independent examiner	Sally Shacklock BA FCA Streets Spenser Wilson (Yorkshire) Ltd Equitable House 55 Pellon Lane Halifax West Yorkshire HX1 5SP	

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing Document

One Big Family - Helping the Homeless was established as a registered Charitable Incorporated Organisation (CIO) on 28 September 2021 (Registered Charity No. 1195947) and is governed by its constitution.

The governance of the Charity is undertaken by a board of trustees who, with the assistance of Elizabeth Shaw as Head of Operations, manage the affairs of the Charity. There should be at least three trustees on the board at any time.

Recruitment and appointment of Trustees

Trustees can be appointed to and removed from the board upon the concurrence of at least three fifths of the board. There is no minimum or maximum tenure. Trustees are appointed by serving trustees, after selecting individuals for appointment with regards to skills, knowledge and experience needed for the effective administration of the Charity.

Risk assessment

The Trustees have reviewed the major risks to which the Charity is exposed and are satisfied that systems are in place to mitigate exposure to those risks.

ONE BIG FAMILY - HELPING THE HOMELESS

TRUSTEES' ANNUAL REPORT *(continued)*

YEAR ENDED 30 SEPTEMBER 2024

OBJECTIVES AND ACTIVITIES

The objectives of the Charity are to:

- Prevent or relieve the poverty in Kent and Yorkshire by providing grants, items and housing services to individuals in need and/or other charities and other organisations who are also working to prevent or relieve poverty.
- Prevent or relieve poverty through undertaking and supporting research into factors that contribute to poverty and the most appropriate ways to mitigate these.

In furtherance of the main objects, the Charity undertakes the following activities:

- Supporting, advising and signposting those who are homeless, socially excluded and vulnerable adults.
- Providing a community outreach service to those who are homeless, socially excluded and vulnerable.
- Providing shelter in winter months to rough sleepers.
- Accompanying service users to appointments where they require assistance.
- Providing ongoing assistance to those who have been housed but still remain vulnerable.
- Promoting the needs of those who are homeless, socially excluded and vulnerable in the areas in which we offer support.

Public Benefit

In planning the charities activities for the year, the Trustees reviewed the guidance from the Charity Commission during Trustees meetings.

ACHIEVEMENTS AND PERFORMANCE

The Trustees are delighted to report that the charity has been able to support many people in need of help. Over the year we have received numerous donations and fundraising support from members of the public, as well as corporate organisations and other funding streams. This support has come from both old and new supporters.

We have received physical donations from businesses, schools, religious institutions and independent donations from members of the public. It is impossible to quantify the amount of physical donations that we have received. We thank each and every person, business and organisation that has donated to our charity. We have also received assistance from businesses who are aware of the charity's work, offering assistance including expertise and volunteering hours.

In all areas (Medway & Yorkshire) we have seen an increase in the number of people who we support. We continue to run soup kitchens, outreach and provide food parcels in all areas. We continue to offer emergency assistance for families in poverty and others facing financial crisis who are referred to us. This includes, but not exclusively, the provision of food parcels, home starter packs, clothing, nappies and other basic essentials, which are delivered at least three times weekly

ONE BIG FAMILY - HELPING THE HOMELESS

TRUSTEES' ANNUAL REPORT *(continued)*

YEAR ENDED 30 SEPTEMBER 2024

ACHIEVEMENTS AND PERFORMANCE *(continued)*

As in previous years, we have seen an increase of 20% in demand for food parcels and also a 20% increase in referrals for Home Starter Packs. The increase in cost of providing these items is estimated at around 20%. These are only available via referral from partner agencies subject to our criteria being met. We have revised which agencies can refer for food parcels and our criteria – Medway has a raft of services offering free food provision/distribution so we now only deliver to people who are in financial crisis and unable to access other available services. We continue to be a part of the Medway Food partnership so that we can keep informed of other services.

In Kirklees, we continue to offer outreach services, ad hoc food parcels and homes starter packs whilst also referring clients to alternative services where regular food provision, support etc can be provided. We continue to work with the Rough Sleeper Team closely.

Dukes House

Dukes House, which we run on behalf of Medway Council, continues to offer intensive support to residents who were formerly rough sleepers, with the overall aim to eventually move them on from Dukes House to permanent, sustainable accommodation. The project accepts single homeless people as referred by the Rough Sleeper Team and Housing Options to engage in support to deal with the underlying issues of homelessness, such as medical issues, addiction and mental health issues. Due to our strong links with other agencies and our willingness to collaborate, this project continues to be a success.

In May we employed our first support worker, who has been a welcome addition to the team. The Trustees decided to continue to self-fund Reset-21, who are a Trauma Informed therapy service who have provided on site. Trauma Informed have offered support to residents one day a week since May 2023. As all of our residents engage with the service and this has seen a reduction in re-offending, substance misuse and mental health crises, plus delivering vital Reflective Practise for our staff and volunteers, it made sense to continue with the project. We are the only local housing provider to offer such a bespoke service.

We have been working toward moving our accommodation project. In May we were approached by a local landlord who has a vacant 17 bedroom property, which, after careful consideration and financial planning was a better option than remaining at Duke's House. This will mean we can expand our accommodation offer and the building will be self-funding through working toward attaining Enhanced Housing Benefit. We have been supported with this by Medway Council's Housing and Strategy partnership. We do however appreciate that we will need to expand our staff team to continue to successfully support our residents, and are factoring this into next year's plans.

There will be a significant amount of work to do to prepare the building and also support our residents through the move, however we have a team dedicated to this. We hope to have moved before the end of the year.

ONE BIG FAMILY - HELPING THE HOMELESS

TRUSTEES' ANNUAL REPORT *(continued)*

YEAR ENDED 30 SEPTEMBER 2024

ACHIEVEMENTS AND PERFORMANCE *(continued)*

Winter Refuge

The Homeless Emergency Winter Refuge first began in Medway during the Winter of 2016 and was run from All Saints Community Centre in Chatham. This facility opened on any night the temperature is forecast to feel like zero degrees or below.

In 2017 One Big Family took over the project and moved it to the Emmaus Christian Centre – where we still operate today. The project was run solely by volunteers until 2021 when Medway council offered two overnight security personnel. This has been a huge advantage due to the number of people with complex needs who stay and also the difficulties we experienced in recruiting sufficient “overnight” volunteers to maintain a safe service.

In 2023 Funding was received from mid-December to the end of March 2024 from the “Cost of living fund” through the National Lottery Community Fund to run the Winter Shelter. This covered rent, 100 new sleeping bags, beverages, food, taxis, laundry and other associated expenses.

Medway Council provided two security personnel for the shelter via Serveco. We increased the numbers of CCTV cameras within the space to further mitigate risks.

Volunteers were trained at three training sessions in November and early December. We had a larger team than ever before, which was invaluable throughout March.

We opened for a relatively low number of nights for Severe Weather Emergency Protocol (SWEP) in comparison to previous years, as the winter was warmer than average. However, due to the high number of clients rough sleeping, we were approached in February by Medway Council to ask if we would be willing to open every night throughout March, which we agreed to do. Without support from Emmaus church and our volunteers this would not have been possible.

Total of nights open - 58 (SWEP 26 nights plus March and April bank holiday 32)

Total of number of people registered - 108

Number of beds provided - 737

There was a 30% increase in the number of clients seen.

There was a 32% increase in the average number of beds provided per night.

We saw a significant increase in the number of complex clients with multiple issues - over 85% presented with drug and alcohol problems which is a 20% increase on the previous year.

Approximately 34% percent were “roundabout” clients who had either presented at the shelter in previous years, or have had multiple accommodations over recent years.

Such was the success of opening every night throughout March and, as the number of rough sleepers locally has increased, this Winter we are planning on opening nightly from 1st January to 31st March.

This decision has been supported by Medway Council and all other relevant local agencies. We are currently in consultation with other agencies to try to organise their attendance at the shelter, so we can offer a safe place to sleep and support on site with issues such as substance misuse, physical health, housing etc. This will be a very large project and will require substantial number of volunteers. With that in mind we have already begun advertising for people and have received a lot of interest.

ONE BIG FAMILY - HELPING THE HOMELESS

TRUSTEES' ANNUAL REPORT *(continued)*

YEAR ENDED 30 SEPTEMBER 2024

ACHIEVEMENTS AND PERFORMANCE *(continued)*

One Big Family has always taken pride in our level of professional communications with agencies such as the DWP, Councils, Housing Associations etc. Building these relationships has been key to ensuring the charity achieves its objectives. We are constantly striving to build meaningful partnerships with key partners to ensure positive outcomes for our clients. In Medway we attend weekly meetings with the local Rough Sleeper team and other associated agencies to discuss complex clients, plus we sit on the Medway MEAM strategy group. In Kirklees we work closely with the Council rough sleeper team in order to strive for good outcomes.

We have been successful in attaining funding from, amongst others, the “Cost of Living fund” run by the National lottery, Lloyd’s Foundation (which is a grant delivered over three years) and Kent Community Fund. Our team of “fundraising volunteers” continue to hold regular events including quiz nights, craft fayres and a gala dinner. Our annual 50km Walk has been a huge success, the figure raised of £24,000 was match-funded by an anonymous donor, for which we were truly grateful. Plans for this year’s event in October are well under way, with a record number of participants predicted to take part. We recognise that fundraising is an integral part to the charity, and with our predicted expansion of services, will be researching the services of fundraising experts.

At the time of writing, One Big Family – Helping the Homeless has over 80 active volunteers who take on different roles such as street outreach, food collections and deliveries, daily support, management of Dukes House and accompanying service users to hospital appointments, to name a few activities. The time and commitment given by our volunteers is crucial. Without them, the charity would not be able to function or offer the variety of services that we do. Their time, skills and commitment are invaluable and are vital to the continued success of the charity. The volunteers also take an active role in fundraising for the charity and we are grateful to all of them for this wonderful support.

We remain committed to maintaining compliance within third sector best practise guidance for our team – for example, DBS checks for front-line volunteers, training, and regular updating of risk assessments and policies and procedures.

FINANCIAL REVIEW

Principle funding sources

The principal funding sources for the charity are from donations and fundraising received from members of the public and corporate organisations plus grants from corporate organisations. We have also received funding from Medway Council.

Financial review of the year

The operating surplus for the year was £14,322 (2023 – deficit of £1,850). Funds held as at 30 September 2024 were £158,489 (2023 - £144,167) which are used to finance additional activities, trading in the ensuing year and as a backup reserve. If the Charity continues at its present level of activity it has funds available to continue for approximately one year.

Reserves policy

The Unrestricted General Funds of the Charity are all available to promote the objects. The total Unrestricted General Funds at the year end were £153,269 (2023 - £115,154). The total Restricted General Funds at the year end were £5,220 (2023 - £29,013).

ONE BIG FAMILY - HELPING THE HOMELESS

TRUSTEES' ANNUAL REPORT *(continued)*

YEAR ENDED 30 SEPTEMBER 2024

PLANS FOR THE FUTURE

We are committed to providing our social support such as Soup kitchens, food parcels, outreach etc but will continue to review these regularly to ensure we are responding to a “need” for those services.

In view of the project taking on a larger housing project as ‘our own’, we will be looking at taking on an independent person to attain funding for us, as this is a large, time consuming, skilled task.

We are planning on running a “full” Winter Night shelter, which will be open nightly from 1st January to 31st of March 2025. Preparations for this are underway.

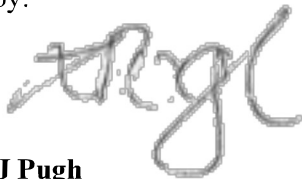
To effectively respond to increasing demand for our services the trustees will be reviewing staffing. This may mean we need to employ other people to ensure all our services are sustainable and secure.

A full review of policies and procedures will be carried out along with a business and funding strategy.

INDEPENDENT EXAMINER

Sally Shacklock BA FCA has been re-appointed as independent examiner for the ensuing year.

The trustees' annual report was approved on 17 April 2025 and signed on behalf of the board of trustees by:



J Pugh
Trustee

ONE BIG FAMILY - HELPING THE HOMELESS

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES

Charity number: 1195947

YEAR ENDED 30 SEPTEMBER 2024

I report to the trustees on my examination of the financial statements of One Big Family - Helping the Homeless ('the charity') for the period ended 30 September 2024.

RESPECTIVE RESPONSIBILITIES OF TRUSTEES AND EXAMINER

As the trustees of the charity you are responsible for the preparation of the financial statements in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the charity's financial statements carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

INDEPENDENT EXAMINER'S STATEMENT

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the charity as required by section 386 of the 2006 Act; or
2. the financial statements do not accord with those records; or
3. the financial statements do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Sally Shacklock BA FCA
Independent Examiner

Equitable House
55 Pellon Lane
Halifax
West Yorkshire
HX1 5SP

17 April 2025

ONE BIG FAMILY - HELPING THE HOMELESS

RECEIPTS AND PAYMENTS ACCOUNT

YEAR ENDED 30 SEPTEMBER 2024

	Year ended 30 Sept 2024	Year ended 30 Sept 2023
	£	£
RECEIPTS		
Donations- Corporate	114,334	23,260
Donations- Individuals	56,926	33,505
Donations- Council	8,000	47,150
Fundraising events	15,405	7,817
Gift aid	4,927	4,548
TOTAL RECEIPTS	199,592	116,280
PAYMENTS		
Fundraising	1,822	2,482
Charitable activities		
Outreach costs	62,134	36,110
Rent	8,805	4,441
Wages and salaries	71,209	36,925
Pension costs	1,886	709
Motor vehicle expenses	2,994	3,132
Motor vehicle leasing	3,776	5,583
Telephone	1,497	2,119
Leaflets and stationery	1,690	1,171
Sundries	9,079	5,544
Support costs		
Website	802	734
Software	2,793	2,641
Volunteer expenses and costs	4,413	3,741
Training costs	2,419	3,438
Governance costs		
Insurance	3,878	4,404
Accountancy	1,640	1,525
Legal and professional fees	2,863	–
Travelling expenses	1,077	2,063
DBS checks etc.	158	364
Licences and subscriptions	219	216
Bank charges	116	68
	185,270	117,410
ASSET PURCHASES		
Equipment	–	720
TOTAL PAYMENTS	185,270	118,130
NET RECEIPTS/(PAYMENTS)	14,322	(1,850)
CASH FUNDS BROUGHT FORWARD	144,167	146,017
CASH FUNDS CARRIED FORWARD	158,489	144,167

ONE BIG FAMILY - HELPING THE HOMELESS

STATEMENT OF FINANCIAL POSITION

YEAR ENDED 30 SEPTEMBER 2024

	Note	2024 £	2023 £
CURRENT ASSETS			
Cash at bank and in hand	3	158,489	144,167
NET ASSETS		<u>158,489</u>	<u>144,167</u>
Total assets less current liabilities		<u>158,489</u>	<u>144,167</u>
FUNDS OF THE CHARITY			
Unrestricted funds	4	153,269	115,154
Restricted funds	5	5,220	29,013
Total charity funds		<u>158,489</u>	<u>144,167</u>

These financial statements were approved by the board of trustees and authorised for issue on 17 April 2025 and are signed on behalf of the board by:



J Pugh
Trustee

ONE BIG FAMILY - HELPING THE HOMELESS

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 30 SEPTEMBER 2024

1. BASIS OF ACCOUNTING

The financial statements of One Big Family – Helping the Homeless have been prepared using the Receipts and Payments basis.

2. TRUSTEES' REMUNERATION

Travel expenses totalling £1,077 (2023: £2,064) have been reimbursed to seven trustees during the period ended 30 September 2024. No other remuneration or expenses have been paid to trustees during the year.

3. CASH AT BANK AND IN HAND

	2024	2023
	£	£
Cash at bank	158,482	144,160
Cash in hand	7	7
	<u>158,489</u>	<u>144,167</u>

4. UNRESTRICTED FUNDS

	Balance at 1 Oct 2023	Incoming resources	Outgoing resources	Transfers	Balance at 30 Sept 2024
	£	£	£	£	£
General Funds	115,154	115,102	(76,806)	(181)	153,269
	<u>115,154</u>	<u>115,102</u>	<u>(76,806)</u>	<u>(181)</u>	<u>153,269</u>

	Balance at 1 Oct 2022	Incoming resources	Outgoing resources	Transfers	Balance at 30 Sept 2023
	£	£	£	£	£
General Funds	146,017	50,911	(81,729)	(45)	115,154
	<u>146,017</u>	<u>50,911</u>	<u>(81,729)</u>	<u>(45)</u>	<u>115,154</u>

ONE BIG FAMILY - HELPING THE HOMELESS

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 30 SEPTEMBER 2024

5. RESTRICTED FUNDS

	Balance at 1 Oct 2023 £	Incoming resources £	Outgoing resources £	Transfers £	Balance at 30 Sept 2024 £
Medway Council HSF Medway Council	21,426	–	(21,440)	14	–
Direct Food Support	–	8,000	(4,234)	–	3,766
Kent Community	3,311	–	(3,385)	74	–
Rotary Huddersfield	2,000	–	(610)	–	1,390
Challenge Fencing	1,808	–	(1,876)	68	–
Leeds Masons	468	–	(502)	34	–
John Lewis	–	1,500	(1,436)	–	64
Lottery Community	–	74,990	(74,981)	(9)	–
	<u>29,013</u>	<u>84,490</u>	<u>(108,464)</u>	<u>181</u>	<u>5,220</u>

	Balance at 1 Oct 2022 £	Incoming resources £	Outgoing resources £	Transfers £	Balance at 30 Sept 2023 £
Medway Council HSF	–	34,600	(13,174)	–	21,426
Medway Council TIP and RP Project fund	–	11,250	(11,250)	–	–
Medway Councillor Donations	–	1,300	(1,331)	31	–
Kent Community	–	4,000	(689)	–	3,311
B&Q Neighbourly	–	5,000	(5,002)	2	–
Lidl Hygiene fund	–	250	(262)	12	–
Leeds Masons	–	1,969	(1,501)	–	468
Rotary Huddersfield	–	2,000	–	–	2,000
Challenge Fencing	–	5,000	(3,192)	–	1,808
	<u>–</u>	<u>65,369</u>	<u>(36,401)</u>	<u>45</u>	<u>29,013</u>

ONE BIG FAMILY - HELPING THE HOMELESS

England & Wales - Charity number 1195947

Accounts



**One Big Family
Helping the
Homeless**

ONE BIG FAMILY- HELPING THE HOMELESS

FINANCIAL STATEMENTS

30 SEPTEMBER 2023

CHARITY REGISTRATION NUMBER: 1195947



Spenser Wilson
Chartered Accountants & Business Advisers

ONE BIG FAMILY - HELPING THE HOMELESS

FINANCIAL STATEMENTS

YEAR ENDED 30 SEPTEMBER 2023

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ONE BIG FAMILY - HELPING THE HOMELESS

TRUSTEES' ANNUAL REPORT

YEAR ENDED 30 SEPTEMBER 2023

The trustees present their report and the unaudited financial statements of the charity for the year ended 30 September 2023.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered charity name	One Big Family - Helping the Homeless	
Charity registration number	1195947	
Principal office	104 Rochester Avenue Rochester Kent ME1 2DR	
The Trustees	E M Shaw J Pugh A H Rastofsky J Pardesi C E Malone G D Hill G R Headley Z Martin	Resigned 1 May 2023 Resigned 16 May 2024 Appointed 28 April 2023 Appointed 8 February 2024
Independent examiner	Sally Shacklock BA FCA Spenser Wilson Ltd Equitable House 55 Pellon Lane Halifax West Yorkshire HX1 5SP	

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing Document

One Big Family - Helping the Homeless was established as a registered Charitable Incorporated Organisation (CIO) on 28 September 2021 (Registered Charity No. 1195947) and is governed by its constitution.

The governance of the Charity is undertaken by a board of trustees who, with the assistance of Elizabeth Shaw as Head of Operations, manage the affairs of the Charity. There should be at least three trustees on the board at any time.

Recruitment and appointment of Trustees

Trustees can be appointed to and removed from the board upon the concurrence of at least three fifths of the board. There is no minimum or maximum tenure. Trustees are appointed by serving trustees, after selecting individuals for appointment with regards to skills, knowledge and experience needed for the effective administration of the Charity.

Risk assessment

The Trustees have reviewed the major risks to which the Charity is exposed and are satisfied that systems are in place to mitigate exposure to those risks.

ONE BIG FAMILY - HELPING THE HOMELESS

TRUSTEES' ANNUAL REPORT *(continued)*

YEAR ENDED 30 SEPTEMBER 2022

OBJECTIVES AND ACTIVITIES

The objectives of the Charity are to:

- Prevent or relieve the poverty in Kent and Yorkshire by providing grants, items and housing services to individuals in need and/or other charities and other organisations who are also working to prevent or relieve poverty.
- Prevent or relieve poverty through undertaking and supporting research into factors that contribute to poverty and the most appropriate ways to mitigate these.

In furtherance of the main objects, the Charity undertakes the following activities:

- Supporting, advising and signposting those who are homeless, socially excluded and vulnerable adults.
- Providing a community outreach service to those who are homeless, socially excluded and vulnerable.
- Providing shelter in winter months to rough sleepers.
- Accompanying service users to appointments where they require assistance.
- Providing ongoing assistance to those who have been housed but still remain vulnerable.
- Promoting the needs of those who are homeless, socially excluded and vulnerable in the areas in which we offer support.

Public Benefit

In planning the charities activities for the year, the Trustees reviewed the guidance from the Charity Commission during Trustees meetings.

ACHIEVEMENTS AND PERFORMANCE

The trustees are pleased to report that the charity has once again been able to support many people. Over the year we have received numerous donations and fundraising support from members of the public as well as corporate organisations. This support has come from both old and new supporters and we are overwhelmed and grateful for the support we receive.

We have received physical donations from both businesses and members of the public. We thank each and every person, business and organisation that has donated to our charity. It would be impossible to quantify these donations. Increasing numbers of businesses are now aware of the charity's work, offering assistance including expertise and volunteering hours.

In the last year we had to take the decision to employ Elizabeth Shaw as Head of Operations. This decision was taken as part of our Disaster Recovery Plan. We also expanded our Trustee board to ensure that we have trustees with wide skill sets to ensure that One Big Family is being run efficiently and of maximum value to those people whom we support. Many of the Trustees of the Charity are also extremely active volunteers.

ONE BIG FAMILY - HELPING THE HOMELESS

TRUSTEES' ANNUAL REPORT *(continued)*

YEAR ENDED 30 SEPTEMBER 2023

ACHIEVEMENTS AND PERFORMANCE *(continued)*

In all areas, we have seen an increase in the number of people who we support. We continue to run soup kitchens, outreach and provide food parcels in all areas. We continue to offer emergency assistance for families in poverty and others facing financial crisis who are referred to us. This includes, but not exclusively, the provision of food parcels, home starter packs, clothing, nappies and other basic essentials, which are delivered at least three times weekly.

Yet again we have seen an increase in demand of 30% for food parcels and a 30% increase in referrals for Home Starter Packs. The increase in cost of providing these items is estimated at around 25%. These are only available via referral from partner agencies subject to our criteria being met. The provision of food parcels is to be reviewed by Trustees over the next year

Dukes House, which we run on behalf of Medway Council, continues to offer intensive support to residents who were formerly rough sleepers, with the overall aim to eventually move them on from Dukes House to permanent, sustainable accommodation. The project accepts single homeless people as referred by the Rough Sleeper Team and Housing Options to engage in support to deal with underlying issues of homelessness, for example, medical issues, addiction and mental health. Due to our strong links with other agencies and our willingness to collaborate, this project continues to be a success. We have received funding for the inclusion of Reset-21, who are a Trauma Informed therapy service who have provided on site, Trauma Informed support to residents one day a week since May. We are the only local housing provider to offer such a bespoke service. They have provided an eight week Trauma Informed training course to 17 of our volunteers and also offer regular Reflective Practise to our team to ensure we are taking care of our staff's wellbeing.

We offered a scaled back Winter Refuge from January 2023 to April 2023 which provided 300 beds to rough sleepers. It is expected that our usual Winter Refuge (which opens when temperatures are forecast to feel like zero degrees or below) will run and plans are already underway for this. Once again Medway Council have agreed to provide overnight security for the project and funding will be sought by us from the National Lottery, Cost of living grant to cover the costs of the Refuge.

One Big Family has always taken pride in our level of professional communications with agencies such as DWP, Council, Housing Associations etc. Building these relationships has been key to ensuring the charity achieves its objectives. We are constantly striving to build meaningful partnerships with key partners to ensure positive outcomes for our clients. In Medway we attend weekly meetings with the local Rough Sleeper team and other associated agencies to discuss complex clients, plus we sit on the Making Every Adult Matter Medway strategy group. In Kirklees we work closely with the Council rough sleeper team in order to strive for good outcomes.

At the time of writing, One Big Family – Helping the Homeless has over 80 active volunteers who take on different roles such as street outreach, food collections and deliveries, daily support, management of Dukes House, accompanying service users to hospital appointments, to name a few activities. The time and commitment given by our volunteers is crucial, without them, the charity would not be able to function or offer the variety of services that we do. Their time, skills and commitment are invaluable and are vital to the continued success of the charity. The volunteers also take an active role in fundraising for the charity and we are grateful for this wonderful support.

We remain committed to maintaining compliance within third sector best practise guidance for our team – for example, DBS checks for front-line volunteers, training, plus regular updating of risk assessments and policies/procedures.

ONE BIG FAMILY - HELPING THE HOMELESS

TRUSTEES' ANNUAL REPORT *(continued)*

YEAR ENDED 30 SEPTEMBER 2023

FINANCIAL REVIEW

Principle funding sources

The principal funding sources for the charity are from donations and fundraising received from members of the public and corporate organisations plus grants from corporate organisations. We have also received funding from Medway Council.

Financial review of the year

The operating deficit for the year was £1,850. Funds held as at 30 September 2023 were £144,167 which are used to finance additional activities, trading in the ensuing year and as a backup reserve. If the Charity continues at its present level of activity it has funds available to continue for approximately one year.

Reserves policy

The Unrestricted General Funds of the Charity are all available to promote the objects. The total Unrestricted General Funds at the year end were £115,154. The total Restricted General Funds at the year end were £29,013.

PLANS FOR THE FUTURE

Whilst we commit to continuing to provide our "social" support (e.g. soup kitchens, outreach, and food parcel delivery) we may scale back the food parcel support.

The Trustees are looking at taking on a property to compliment or replace Dukes House which will enable us to offer supported accommodation to a larger capacity. Rough sleeping has increased nationally by approximately 25% over the past year so we need to respond to this with an increased offer of holistic, sustainable support for people.

To effectively respond to increasing demand for our services the trustees will be reviewing staffing, this may mean we need to employ other people to ensure all our services are sustainable and secure.

A full review of policies and procedures will be carried out along with a business/funding strategy.

The country is still reeling from Covid, the rising cost of living and with affordable accommodation almost impossible to secure we do not see a decrease in the need for our services in the future.

INDEPENDENT EXAMINER

Sally Shacklock BA FCA has been re-appointed as independent examiner for the ensuing year.

The trustees' annual report was approved on 23 May 2024 and signed on behalf of the board of trustees by:



J Pugh
Trustee

ONE BIG FAMILY - HELPING THE HOMELESS

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES

Charity number: 1195947

YEAR ENDED 30 SEPTEMBER 2023

I report to the trustees on my examination of the financial statements of One Big Family - Helping the Homeless ('the charity') for the period ended 30 September 2023.

RESPECTIVE RESPONSIBILITIES OF TRUSTEES AND EXAMINER

As the trustees of the charity you are responsible for the preparation of the financial statements in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the charity's financial statements carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

INDEPENDENT EXAMINER'S STATEMENT

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the charity as required by section 386 of the 2006 Act; or
2. the financial statements do not accord with those records; or
3. the financial statements do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Sally Shacklock BA FCA
Independent Examiner

Equitable House
55 Pellon Lane
Halifax
West Yorkshire
HX1 5SP

23 May 2024

ONE BIG FAMILY - HELPING THE HOMELESS

RECEIPTS AND PAYMENTS ACCOUNT

YEAR ENDED 30 SEPTEMBER 2023

	Year ended 30 Sept 2023	Period 1 Dec 2021- 30 Sept 2022
	£	£
RECEIPTS		
Donations- Corporate	23,260	6,890
Donations- Individuals	33,505	8,823
Donations- Council	47,150	42,508
Fundraising events	7,817	5,029
Gift aid	4,548	4,360
TOTAL RECEIPTS	116,280	67,610
PAYMENTS		
Fundraising	2,482	648
Charitable activities		
Outreach costs	36,110	12,128
Rent	4,441	1,800
Repairs and maintenance	-	56
Wages and salaries	36,925	19,801
Pension costs	709	469
Motor vehicle expenses	3,132	1,733
Motor vehicle leasing	5,583	-
Telephone	2,119	1,593
Leaflets and stationery	1,171	1,786
Sundries	5,544	2,686
Support costs		
Website	734	667
Software	2,641	2,568
Volunteer expenses and costs	3,741	4,468
Training costs	3,438	225
Governance costs		
Insurance	4,404	226
Accountancy	1,525	1,544
Travelling expenses	2,063	1,693
DBS checks etc.	364	300
Licences and subscriptions	216	207
Bank charges	68	44
	117,410	54,642
ASSET PURCHASES		
Equipment	720	1,565
TOTAL PAYMENTS	118,130	56,207
NET RECEIPTS/(PAYMENTS)	(1,850)	11,403
CASH FUNDS BROUGHT FORWARD	146,017	-
CASH FUNDS TRANSFERRED FROM CHARITY NO. 1170846	-	134,614
CASH FUNDS CARRIED FORWARD	144,167	146,017

ONE BIG FAMILY - HELPING THE HOMELESS

STATEMENT OF FINANCIAL POSITION

YEAR ENDED 30 SEPTEMBER 2023

	Note	2023 £	2022 £
CURRENT ASSETS			
Cash at bank and in hand	3	<u>144,167</u>	<u>146,017</u>
NET ASSETS		<u>144,167</u>	<u>146,017</u>
Total assets less current liabilities		<u>144,167</u>	<u>146,017</u>
FUNDS OF THE CHARITY			
Unrestricted funds	4	<u>115,154</u>	<u>146,017</u>
Restricted funds	5	<u>29,013</u>	<u>-</u>
Total charity funds		<u>144,167</u>	<u>146,017</u>

These financial statements were approved by the board of trustees and authorised for issue on 23 May 2024 and are signed on behalf of the board by:



J Pugh
Trustee

ONE BIG FAMILY - HELPING THE HOMELESS

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 30 SEPTEMBER 2023

1. BASIS OF ACCOUNTING

The financial statements of One Big Family – Helping the Homeless have been prepared using the Receipts and Payments basis.

2. TRUSTEES' REMUNERATION

Travel expenses totalling £2,064 (2022: £1,693) have been reimbursed to seven trustees during the period ended 30 September 2023. No other remuneration or expenses have been paid to trustees during the year.

3. CASH AT BANK AND IN HAND

	2023	2022
	£	£
Cash at bank	144,160	146,004
Cash in hand	7	13
	<u>144,167</u>	<u>146,017</u>

4. UNRESTRICTED FUNDS

	Balance at 1 Oct 2022	Incoming resources	Outgoing resources	Transfers	Balance at 30 Sept 2023
	£	£	£	£	£
General Funds	146,017	50,911	(81,729)	(45)	115,154
	<u>146,017</u>	<u>50,911</u>	<u>(81,729)</u>	<u>(45)</u>	<u>115,154</u>

	Balance at 28 Sept 2021	Incoming resources	Outgoing resources	Transfers	Balance at 30 Sept 2022
	£	£	£	£	£
General Funds	–	60,110	(48,370)	134,277	146,017
	<u>–</u>	<u>60,110</u>	<u>(48,370)</u>	<u>134,277</u>	<u>146,017</u>

ONE BIG FAMILY - HELPING THE HOMELESS

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 30 SEPTEMBER 2023

5. RESTRICTED FUNDS

	Balance at 1 Oct 2022 £	Incoming resources £	Outgoing resources £	Transfers £	Balance at 30 Sept 2023 £
Medway Council HSF	-	34,600	(13,174)	-	21,426
Medway Council TIP and RP Project fund	-	11,250	(11,250)	-	-
Medway Councillor Donations	-	1,300	(1,331)	31	-
Kent Community	-	4,000	(689)	-	3,311
B&Q Neighbourly	-	5,000	(5,002)	2	-
Lidl Hygiene fund	-	250	(262)	12	-
Leeds Masons	-	1,969	(1,501)	-	468
Rotary Huddersfield	-	2,000	-	-	2,000
Challenge Fencing	-	5,000	(3,192)	-	1,808
	<u>-</u>	<u>65,369</u>	<u>(36,401)</u>	<u>45</u>	<u>29,013</u>

	Balance at 28 Sept 2021 £	Incoming resources £	Outgoing resources £	Transfers £	Balance at 30 Sept 2022 £
Medway Council	-	5,000	(5,000)	-	-
Kent Community Foundation	-	2,000	(2,000)	-	-
Morrisons	-	500	(500)	-	-
Virgin – Neighbourly	-	-	(337)	337	-
	<u>-</u>	<u>7,500</u>	<u>(7,837)</u>	<u>337</u>	<u>-</u>

ONE BIG FAMILY - HELPING THE HOMELESS

England & Wales - Charity number 1195947

Accounts



One Big Family
Helping the
Homeless

ONE BIG FAMILY HELPING THE HOMELESS

FINANCIAL STATEMENTS

30 SEPTEMBER 2022

CHARITY REGISTRATION NUMBER: 1195947



Spenser Wilson
Chartered Accountants & Business Advisers

ONE BIG FAMILY - HELPING THE HOMELESS

FINANCIAL STATEMENTS

PERIOD ENDED 30 SEPTEMBER 2022

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ONE BIG FAMILY - HELPING THE HOMELESS

TRUSTEES' ANNUAL REPORT

PERIOD ENDED 30 SEPTEMBER 2022

The trustees present their report and the unaudited financial statements of the charity for the period ended 31 December 2022.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered charity name	One Big Family - Helping the Homeless	
Charity registration number	1195947	
Principal office	104 Rochester Avenue Rochester Kent ME1 2DR	
The Trustees	E M Shaw J Pugh A H Rastofsky J Pardesi C E Marlone G D Hill	Appointed 28 September 2021 Appointed 28 September 2021 Appointed 28 September 2021 Appointed 22 March 2022 Appointed 5 November 2022 Appointed 4 April 2023
Independent examiner	Sally Shacklock BA FCA Spenser Wilson Ltd Equitable House 55 Pellon Lane Halifax West Yorkshire HX1 5SP	

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing Document

One Big Family - Helping the Homeless was established as a registered Charitable Incorporated Organisation (CIO) on 28 September 2021 (Registered Charity No. 1195947) and is governed by its constitution.

The governance of the Charity is undertaken by a board of trustees who, with the leadership of the Elizabeth Shaw manage the affairs of the Charity. There should be at least three trustees on the board at any time.

Recruitment and appointment of Trustees

Trustees can be appointed to and removed from the board upon the concurrence of at least three fifths of the board. There is no minimum or maximum tenure. Trustees are appointed by serving trustees, after selecting individuals for appointment with regards to skills, knowledge and experience needed for the effective administration of the charity.

Risk assessment

The Trustees have reviewed the major risks to which the Charity is exposed and are satisfied that systems are in place to mitigate exposure to those risks.

ONE BIG FAMILY - HELPING THE HOMELESS

TRUSTEES' ANNUAL REPORT *(continued)*

PERIOD ENDED 30 SEPTEMBER 2022

OBJECTIVES AND ACTIVITIES

The objectives of the Charity are to:

- Prevent or relieve the poverty in Kent and Yorkshire by providing grants, items and housing services to individuals in need and/or other charities and other organisations who are also working to prevent or relieve poverty.
- Prevent or relieve poverty through undertaking and supporting research into factors that contribute to poverty and the most appropriate ways to mitigate these.

In furtherance of the main objects, the Charity undertakes the following activities:

- Supporting, advising and signposting those who are homeless, socially excluded and vulnerable adults.
- Providing a community outreach service to those who are homeless, socially excluded and vulnerable.
- Providing shelter in winter months to rough sleepers.
- Accompanying service users to appointments where they require assistance.
- Providing ongoing assistance to those who have been housed but still remain vulnerable.
- Promoting the needs of those who are homeless, socially excluded and vulnerable in the areas in which we offer support.

Public Benefit

In planning the charities activities for the year, the Trustees reviewed the guidance from the Charity Commission during Trustees meetings.

ACHIEVEMENTS AND PERFORMANCE

We registered as a CIO in September 2021 and the old charity number 1170846 was merged with new charity in May 2022.

We are pleased to report that we have once again been able to support many people. Over the year we have received numerous donations and fundraising support from members of the public as well as corporate organisations. We are very grateful for all the support we receive.

We have received physical donations from both businesses and members of the public. We thank each and every person, business and organisation that has donated to our charity. It would be impossible to quantify these donations. Increasing numbers of businesses are now aware of the charity's work, offering assistance including expertise and volunteering hours.

We have taken on one employee since registering as a CIO. This was a huge step for the Trustees and the decision was taken due to the increasing pressure on volunteers and trustees with an increase in the hours that volunteers were working for the charity. The majority of Trustees of the charity are also extremely active volunteers. We have identified a need to expand our Trustee board so as to widen our outlook, skills base and ensure OBF remains of maximum value to those we support. This will be one of our upcoming priorities.

ONE BIG FAMILY - HELPING THE HOMELESS

TRUSTEES' ANNUAL REPORT *(continued)*

PERIOD ENDED 30 SEPTEMBER 2022

ACHIEVEMENTS AND PERFORMANCE *(continued)*

In all areas, we have seen an increase in the number of people who we support. We continue to run soup kitchens, outreach and provide food parcels in all areas. We continue to offer emergency assistance for families in poverty and others facing financial crisis who are referred to us. This includes, but not exclusively, the provision of food parcels, home starter packs, clothing, nappies and other basic essentials, which are delivered at least three times weekly. In the last year we have seen an increase of 30% for food parcels and a 50% increase in referrals for Home Starter Packs. The number of agencies referring into this service has once again increased, mainly due to the increasing cost of living. This not only reflects an increasing demand but the strong relationships we have built with other agencies and the high regard in which One Big Family is held.

We continue to run Dukes House on behalf of Medway Council offering intensive support to residents who were formerly rough sleepers, with the overall aim to eventually move them on from Dukes House to permanent, sustainable accommodation. The project accepts single homeless people as referred by the Rough Sleeper Team and Housing Options to engage in support to deal with underlying issues of homelessness, for example, medical issues, addiction and mental health – Due to our strong links with other agencies and our willingness to collaborate, this project continues to be a success. The INFORM reporting system has proven to be an invaluable investment, instrumental in improving Data Protection and record keeping. This has also highlighted the intensive level of work undertaken for each client, which is evidenced in reports. One Big Family self-fund the day to day running costs, including administration, bedding, some furnishings and also food items. We have also spent money to improve security for volunteers and residents at the property. We continue to invest money to upskill our team so we are keeping abreast with “best practise” within the sector, but also we have encouraged training in specialist areas to enable us to provide the optimum support to our clients plus improve outcomes. In the next 12 months we anticipate One Big Family will take over the tenancy from Medway Council which is very exciting.

After a three year hiatus due to the Covid-19 pandemic and the subsequent Government restrictions on shelter/shared space provision, we will again be running the Homeless Emergency Winter Refuge from December 2022 – plans for this are well underway and training will commence in October.

In all areas we pride ourselves on our level of professional communications with agencies such as DWP, Council, Housing Associations etc., building these relationships has been key to ensuring the charity achieves its objectives. We attend many multi-agency meetings and actively work alongside a multitude of agencies, statutory and third-sector to support people.

At the time of writing, One Big Family – Helping the Homeless has over 80 active volunteers who take on different roles such as street outreach, food collections and deliveries, daily support, management of Dukes House, accompanying service users to hospital appointments, to name a few activities. The time and commitment given by our volunteers is crucial, without them, the charity would not be able to function or offer the variety of services that we do. Their time, skills and commitment are invaluable and are vital to the continued success of the charity. We have invested in an ID Badge maker to ensure all volunteers are recognisable and feel included. We remain committed to maintaining compliance within third sector best practise guidance for our team – for example, DBS checks for front-line volunteers, plus regular updating of risk assessments and policies/procedures.

ONE BIG FAMILY - HELPING THE HOMELESS

TRUSTEES' ANNUAL REPORT *(continued)*

PERIOD ENDED 30 SEPTEMBER 2022

ACHIEVEMENTS AND PERFORMANCE *(continued)*

One Big Family were invited by Medway Council to join the Strategic Group for the recently announced Making Every Adult Matter (MEAM) project. The MEAM approach helps local areas design and deliver better coordinated services for people experiencing multiple disadvantage. It's currently being used by partnerships of statutory and voluntary agencies in 42 local areas across England. Once again evidencing the high regard in which our service is held.

This year we were honoured to be included in the Kent Housing Group "Extraordinary Awards" where we won the "Excellent Community Project" award.

FINANCIAL REVIEW

Principle funding sources

The principal funding sources for the charity are from donations and fundraising received from members of the public and corporate organisations.

Financial review of the year

The operating surplus for the period was £11,403. Funds held 30 September 2022 were £146,017 which are used to finance additional activities, trading in the ensuing year and as a backup reserve. If the Charity continues at its present level of activity it has funds available to continue for two years.

Reserves policy

The Unrestricted General Funds of the Charity are all available to promote the objects. The total Unrestricted General Funds at the year end were £146,017. The total Restricted General Funds at the year end were £nil.

PLANS FOR THE FUTURE

Whilst we commit to continuing to provide our "social" support (eg soup kitchens and food parcel delivery) we feel the next 12 months will require us to re-focus our efforts toward Holistic, sustainable support for people, which may mean we need to consider increasing our housing provision – the overall outlook for the sector is not positive with clients and services being majorly impacted by the rising cost of living and lack of affordable accommodation, therefore it will be imperative we strive not toward being a success, but toward being of most value.

INDEPENDENT EXAMINER

Sally Shacklock BA FCA has been re-appointed as independent examiner for the ensuing year.

The trustees' annual report was approved on 29 April 2023 and signed on behalf of the board of trustees by:

J Pugh
Trustee

ONE BIG FAMILY - HELPING THE HOMELESS

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES

Charity number: 1170846

PERIOD ENDED 30 SEPTEMBER 2022

I report to the trustees on my examination of the financial statements of One Big Family - Helping the Homeless ('the charity') for the period ended 31 December 2022.

RESPECTIVE RESPONSIBILITIES OF TRUSTEES AND EXAMINER

As the trustees of the charity you are responsible for the preparation of the financial statements in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the charity's financial statements carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

INDEPENDENT EXAMINER'S STATEMENT

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the charity as required by section 386 of the 2006 Act; or
2. the financial statements do not accord with those records; or
3. the financial statements do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Sally Shacklock BA FCA

Independent Examiner

Equitable House
55 Pellon Lane
Halifax
West Yorkshire
HX1 5SP

29 April 2023

ONE BIG FAMILY - HELPING THE HOMELESS

RECEIPTS AND PAYMENTS ACCOUNTS

PERIOD ENDED 30 SEPTEMBER 2022

	Note	2022 £
RECEIPTS		
Donations - Corporate		6,890
Donations - Individuals		8,823
Donations – Council		42,508
Fundraising events		5,029
Gift aid		4,360
TOTAL RECEIPTS		<u>67,610</u>
PAYMENTS		
Fundraising		648
Charitable activities		
Outreach costs		12,128
Rent		1,800
Repairs & maintenance		56
Wages And salaries		19,801
Pension costs		469
Van expenses		1,733
Telephone		1,593
Leaflets and stationery		1,786
Sundries		2,686
Support costs		
Website		667
Software		2,568
Volunteer expenses and costs		4,468
Training costs		225
Governance costs		
Insurance		226
Accountancy fees		1,544
Travelling expenses		1,693
DBS checks etc.		300
Licences and subscriptions		207
Bank charges		44
		<u>53,994</u>
ASSET PURCHASES		
Equipment		1,565
TOTAL PAYMENTS		<u>56,207</u>
NET RECEIPTS/(PAYMENTS)		11,403
CASH FUNDS BROUGHT FORWARD		–
CASH FUNDS TRANSFERRED FROM CHARITY NO. 1170846		134,614
CASH FUNDS CARRIED FORWARD		<u>146,017</u>

The notes on pages 8 to 9 form part of these financial statements.

ONE BIG FAMILY - HELPING THE HOMELESS

STATEMENT OF FINANCIAL POSITION

PERIOD ENDED 3 SEPTEMBER 2022

	Note	2022 £
CURRENT ASSETS		
Cash at bank and in hand	3	146,017
NET ASSETS		<u>146,017</u>
FUNDS OF THE CHARITY		
Unrestricted funds	4	146,017
Restricted Funds		—
Total charity funds	5	<u>146,017</u>

These financial statements were approved by the board of trustees and authorised for issue on
and are signed on behalf of the board by:

J Pugh
Trustee

The notes on pages 8 to 9 form part of these financial statements.

ONE BIG FAMILY - HELPING THE HOMELESS

NOTES TO THE FINANCIAL STATEMENTS

PERIOD ENDED 30 SEPTEMBER 2022

1. BASIS OF ACCOUNTING

The financial statements of One Big Family – Helping the Homeless have been prepared using the Receipts and Payments basis.

2. TRUSTEES' REMUNERATION

Travel expenses totalling £1,693 have been reimbursed to seven trustees during the period ended 30 September 2022. No other remuneration or expenses have been paid to trustees during the year.

3. CASH AT BANK AND IN HAND

	2022
	£
Cash at bank	146,004
Cash in hand	13
	<u>146,017</u>

4. UNRESTRICTED FUNDS

	Balance at 28 Sept 2021	Incoming resources	Outgoing resources	Transfers	Balance at 30 Sept 2022
	£	£	£	£	£
General Funds	–	60,110	(48,370)	134,277	146,017
	<u>–</u>	<u>60,110</u>	<u>(48,370)</u>	<u>134,277</u>	<u>146,017</u>

5. RESTRICTED FUNDS

	Balance at 28 Sept 2021	Incoming resources	Outgoing resources	Transfers	Balance at 30 Sept 2022
	£	£	£	£	£
Medway Council	–	5,000	(5,000)	–	–
Kent Community Foundation	–	2,000	(2,000)	–	–
Morrisons	–	500	(500)	–	–
Virgin - Neighbourly	–	–	(337)	337	–
	<u>–</u>	<u>2,500</u>	<u>(2,837)</u>	<u>337</u>	<u>–</u>